

Zerto Professional Services Installation Overview

OVERVIEW

Zerto professional services consultants offer remote services to ensure Zerto Virtual Replication (ZVR) has been effectively configured within your environment to maximize performance. This service is suitable for both Standard and Enterprise Cloud Edition (ECE) licenses, but not all levels of service will include implementing certain ECE features such as One-to-Many replication. Zerto Professional Services can provide the right level of environment configuration to support your requirements and ensure a successful deployment. Partners and resellers who are interested in delivering their own services can contact cae@zerto.com for more details.

Types of Installation Services

Advanced: A highly robust installation engagement for customers that want a deep dive and need help setting up a larger environment. Zerto Professional Services provides architecture best practice advice for a successful deployment at scale. Includes configuration of One-to-Many replication.

Expanded: A robust installation for customers who need to get more done quickly and want more knowledge transfer and Q&A. Configuration of One-to-Many replication not included.

Express: A quick installation for customers who want to get started and have the skill to run ZVR autonomously with minimal knowledge transfer. Configuration of One-to-Many replication not included.

Benefits

With Zerto Installation Services, you ensure that ZVR is configured to meet your business needs for disaster recovery, application mobility, and IT resilience.

- Effectively support business objectives with ZVR configured to meet specific requirements
- Maximize your investment with accurate configuration and a trained Zerto staff
- Accelerate time to completion with a rapid deployment
- Knowledge transfer throughout the process in the context of your environment to ensure successful install
- Post implementation reviews ensure that ZVR was configured properly

PROFESSIONAL SERVICES MATRIX

Type of Service	# Hours of Service	# VMs Configured	# ZVMS Configured	# VPGs Configured	# VRAs Configured
Advanced	Up to 24 hours of service delivered over multiple sessions	Up to 150 VMs installed and configured	Up to 4 Zerto Virtual Managers installed and configured	Up to 15 Virtual Protection Groups with up to 10 VMs per VPG	Up to 30 Virtual Replication Appliances installed and configured
Expanded	Up to 8 hours of service delivered over several sessions	Up to 50 VMs installed and configured	Up to 2 Zerto Virtual Managers installed and configured	Up to 10 Virtual Protection Groups with up to 5 VMs per VPG	Up to 15 Virtual Replication Appliances installed and configured
Express	Up to 4 hours of service delivered over 3 sessions	Up to 10 VMs installed and configured	Up to 2 Zerto Virtual Managers installed and configured	Up to 2 Virtual Protection Groups with up to 5 VMs per VPG	Up to 10 Virtual Replication Appliances installed and configured

About Zerto

Businesses need to be available to their customers, 24/7/365. Zerto provides Resilience for Evolving IT™ by ensuring enterprises and their customers always have access to business-critical applications without any IT interruption, downtime or delay. Zerto's award-winning Cloud Continuity Platform is the simplest, most reliable BC/DR software solution built to protect applications on any virtualized IT environment — be it public, private or hybrid cloud. Zerto's proactive approach to recovery gives companies the confidence they need to withstand any disaster, easily incorporate new technology, and quickly adapt to accommodate evolving IT and business priorities. www.zerto.com

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