# Identity Verification Tool (IVT) Supplement to the Identity Management Toolkit (IdM TK) User Guide



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Identity Management (IdM)

# **Revision History**

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# 1. Introduction

The Identity Verification Tool (IVT) provides the Department of Veterans Affairs (VA) with the capability to extend identity verification, authorization and resolution within the current Master Veterans Index (MVI) system. Using Experian, an external commercial identity verification vendor, the IVT provides matching and correlation of records, as well as secondary and tertiary validation of new and existing identity records. The IVT also provides VA with information (data and reports) related to potential matches, non-matches, and updates of identity information (through single query). When a match occurs within the MVI graphical user interface (GUI), the IVT will integrate the Experian Precise ID database with the Identity Management Toolkit (IdM TK) and display the real-time Precise ID information.

# 1.1. Purpose

This user manual presents the interface between the VA Master Veteran Index (MVI) systems and Experian Identity Verification Services utilizing Experian's Precise ID suite of products and options for the purpose of enhancing the existing MVI identity verification processes.

The MVI is the authoritative Enterprise Identifier for all Veterans within the Department of Veterans Affairs. MVI collects and analyzes identity information from a variety of sources such as the Department of Defense and individual VA VistA facilities. MVI provides record correlation between several of those entities and the Primary View, which is the MVI master identity record of each Veteran. The IdM TK provides a multi-entity identity inquiry user interface that will be leveraged and adapted to provide real time identity verification inquiries to Experian systems in the same manner currently used to access and view other external entity identity data (DoD, VistA, etc.).

The Experian Precise ID tool is essential to the success of this project. Precise ID for Identity Screening will verify the identity of a consumer and raise flags on possible fraudulent data elements. The Identity Screening is an essential verification tool for streamlining the application processing and reducing fraud. Experian will leverage an existing production interface, Precise ID XML Gateway API (Option 1 - ID Screening), to provide synchronous inquiry and response actions for such triggers as new identity record creation or manual user inquiries.

This user guide details the process of submitting VA identity records to Experian for verification and linking, retrieving the inquiry results and linked data elements, and making appropriate correlations for matched records within the IdM TK. It shows the screens used to display the correlations and data for individual records in MVI and explains new terminology used for the communication between MVI and Experian.

# 1.2. Scope

This user guide specifies the interfaces between the VA MVI systems and Experian systems and the purpose of the data exchange. This document will explain and display all new IVT functionality and provide translations of all Experian codes.

# 1.3. Target Audience

The target audiences for this user guide include the following:

# 1.3.1. VRM IAM Integrated Project Team (IPT)

This group is responsible for approving and prioritizing all the development efforts for MVI.

### 1.3.2. VRM IAM Sub-IPT

This group is responsible for the detailed analysis of the Identity Management (IdM) business requirements.

# 1.3.3. Healthcare Identity Management (HC IdM)

This group consists of the business owners of the identity data.

### 1.3.4. MVI Development Partners

This group is responsible for supporting the delivery, implementation, and maintenance of the MVI system. The current development partners include the following:

- Engility (PMO Support)
- o IAM Program Office
- o Austin Information Technology Center (AITC)
- Product Support
- Development Vendors: Veterans Enterprise Technology Solutions, Inc. (VETS), Hybrid, 7Delta, and Experian

# 1.3.5. MVI Development Leads

This group is responsible for the implementation of approved requirements.

### 1.3.6. MVI End Users

MVI End Users are anyone who interfaces with the IdM TK on a regular basis as part of his/her job.

### 1.4. References

The references used to develop this user guide include the following:

- Identity and Access Management (IAM) Identity Services, Identity Verification Requirements Specification Document (RSD), Department of Veterans Affairs, V.1, dated February 2015
- Identity Verification Interface Control Document (ICD), V.4, dated January 2015
- Identity Management ToolKit (IdM TK) User Guide, V2.0.5.15, Increment 14, Maintenance Release 1, dated April 2015

### 1.5. Definitions

# 1.5.1. Identity Verification Tool (IVT)

Identity Verification Tool (IVT) will provide matching and correlating of MVI records with an external commercial identity verification vendor.

### 1.5.2. Experian

Experian is the external commercial identity verification vendor for the IVT.

### 1.5.3. Precise ID

Precise ID is an Experian-owned consumer authentication tool that utilizes data sources to produce actionable fraud alert notification and identity screening for the VA.

# 1.5.4. Identity Inquiry

An Identity Inquiry is the submission of VA record information from MVI systems to Experian systems for consumer matching and pinning. This transaction type occurs within the System Inquiry (Real Time) Interface, User Inquiry (Single Query) Interface and Batch Interface. Identity Inquiries utilize data from the MVI Primary View for matching.

# 1.5.5. Identity Response

An Identity Response is the transactional answer to the Identity Inquiry. The Identity Response comes from Experian systems to MVI systems in the form of matched identity data or error codes. This transaction type occurs within the System Inquiry (Real Time) Interface, User Inquiry (Single Query) Interface and Batch Interface.

# 1.5.6. Pinning and Unpinning a record

Pinning of an Identity Inquiry is done on the Experian side when Experian analytics show enough confidence that an MVI inquiry record is a match to their database. Matches between MVI and the Precise ID database will be "pinned" by Experian in order to identify which records should be targeted for ongoing monitoring by Experian.

Unpinning occurs on the Experian side if the IdM TK chooses to not accept the Experian matched record. Unpinning can occur in two circumstances. The first is when Experian has

pinned a new MVI record, and sent the record back to the IdM TK. Upon reviewing the record, the IdM TK user then decides not to correlate the record to the Primary View based on the MVI Score. The second is when Experian has pinned the record on their side, and sent the record back to IdM TK. Upon reviewing the record, the IdM TK user then decides to correlate the record to the Primary View. After linking the record, the user can search Experian, look at the 200IVT data view, and decide there should not be a correlation with the record. The user can then unlink the record.

Unpinning is transparent to the user and occurs as part of the existing Unlink function within IdM TK. VA unpin records are submitted from MVI systems to Experian systems for unpinning and exclusion from the ongoing monitored population. This transaction type occurs within the System Inquiry (Real Time) Interface, User Inquiry (Single Query) Interface and Batch Interface.

# 1.5.7. Correlating an IVT record

An IVT Correlation is added by selecting the **Add the Selected IVT Correlation** option within the IdM TK. An Identity Inquiry is sent to Experian using either the System Inquiry (Real Time) Interface or the User Inquiry (Single Query) Interface. After Experian has matched the VA record with an Experian identity, the record will be "pinned" within Experian systems. Upon "pinning" the record, Experian will return the identity verification details to VA. IdM TK will process the identity verification data from Experian and perform a comparison of the identity traits provided by Experian and Primary View using the probabilistic matching algorithm for reciprocal matching. The IdM TK will determine whether there is a match between the VA record and Experian identity based on the reciprocal match threshold. IdM TK shall display IVT Search Results allowing the IdM TK user to choose whether to create or not create the 200IVT correlation using the **Add the Selected IVT Correlation to MVI** button. Once a correlation exists, IdM TK will display the IVT correlation information under the All Correlations box.

If an Identity Inquiry is sent to Experian using the User Inquiry (Single Query) Interface, and Experian does NOT match the VA record with an Experian identity, the record will not be pinned on the Experian side. The IdM TK will display the phrase No IVT Matches Found under the IVT Search Results box on the Correlations page. See *Figure 1. No IVT Matches Found.* 

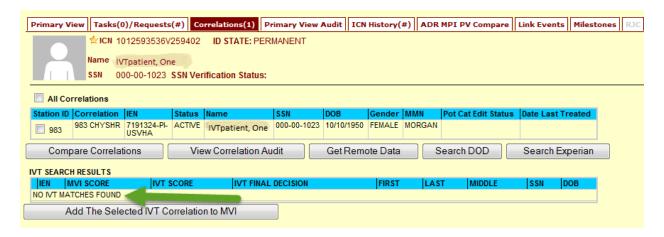


Figure 1. No IVT Matches Found

If, during the System Inquiry (Real Time) Interface or Batch Interface, IdM TK determines there is not a match on an identity record with Experian, it will log the unmatched identities and queue them for unpinning by Experian. Logging of the unmatched records is an automated process that is transparent to the user.

### 1.5.8. Unlinking a record

The IdM TK User can manually unlink the IVT correlation at any time by following the *Unlink* procedures in the IdM TK User Guide or the Unlinking the 200IVT Correlation section on page 24 in this user guide. Unlinking disables the selected correlation within the record. An IdM TK user can also enable the inactive IVT correlation or perform a fresh search with Experian and add a new correlation replacing the inactive correlation.

# 1.5.9. Name Lineage Inquiry

MVI Identity records are submitted from MVI systems to Experian systems for matching and name lineage data retrieval. This transaction type occurs within the User Inquiry (Single Query) Interface and will appear on the IVT remote data view page in the IdM TK. The Name Lineage section lists name variations that are associated with the Identity record from credit data inquiries and credit data updates to Experian.

# 1.5.10. Ongoing Monitoring

When a new identity is added to MVI, the record creation will trigger an identity inquiry to Experian for verification and data response. The identity match response file will contain Experian identity data elements such as Name, Address, SSN, DOB, etc. for the record inquired upon. If a match is made with Experian, MVI will perform a reciprocal match on the response identity data to determine if the response data meets the reciprocal match criteria. If both a match is made with Experian and the reciprocal match is within the acceptable MVI threshold, a correlation is created. Additionally, MVI will respond to Experian with records that initially matched during the Experian inquiry but did not pass the MVI reciprocal match approval threshold. These records will be removed (unpinned) from the ongoing Experian monitoring list. The final MVI-correlated, Experian-pinned, matched, and approved population will be

maintained by Experian to provide a mechanism for future ongoing population monitoring of data updates and fraud alerts.

### 1.5.11. MVI Score

MVI Score is an individual score given to a record within the IdM TK when a reciprocal comparison is performed against the Experian response data. This score is used to determine automatic correlation thresholds within MVI and can be independently adjusted specific to the IVT project and Experian data responses.

### 1.5.12. IVT Score

IVT Score is an individual score, between 1 and 999, given to a record by Experian. This score can be used to help determine the overall fraud risk. The lower the IVT score, the lower Experian's confidence is in the identity.

### 1.5.13. Final Decision

The HC IdM group approved the Decisioning Strategy for the IVT which yields the following decision points: RF0, RF1, RF2, RF3, and ACC. IdM TK users should take the Final Decision code into consideration, along with the MVI Score and IVT Score, when considering whether to correlate the MVI record.

### 1.5.13.1. Final Decision of RF0

Based on the Identity Inquiry, Experian does not have confidence in a possible match for this record and will not pin the record. No Search results will be returned, and thus, no correlation will be possible. The RF0 decision is also given to a record that has a blocked 9013 code, indicating the consumer has placed a self-imposed block on his/her credit record. In both circumstances, the message No IVT Matches Found will be displayed under the IVT Search Results.

### 1.5.13.2. Final Decision of RF1

The RF1 decision will be returned if there is no match to the inquiry address or there is low confidence in the Name/Address matching criteria. It would be pinned and able to be correlated, but may result in a lower-confidence inquiry response.

### 1.5.13.3. Final Decision of RF2

The RF2 decision will be returned when a record has a Precise ID score of less than 400 or has Fraud Shield codes that indicate fraud is most likely present.

### 1.5.13.4. Final Decision of RF3

The RF3 decision will be returned when the SSN for a record is considered by the SSA to be a deceased individual. The RF3 decision is given to a record that has a 9001 code, indicating the identity is deceased.

### 1.5.13.5. Final Decision of ACC

The Final Decision is to accept the record. Based on the Decisioning Strategy, the MVI record is acceptable with a high confidence level.

# 2. Decisioning Strategy

The IVT Decisioning Strategy was developed through a coordinated effort between HC IdM and the development contractor, VETS, Inc. Through many iterations, the stakeholders determined how the IdM TK could best utilize the plethora of consumer identity data available in Experian's databases in order to get the best identity verification of the VA's MVI records. The strategy had to account for things such as incomplete MVI records, foreign addresses, and inaccurate entries, as well as a vast array of codes and data, in order to make the best possible match of data to provide an effective and helpful tool to the VA. The strategy shows the gates through which a record travels and the Final Decision awarded to that record based on the path it travels and the consumer data in the record. See *Figure 2. VA Decisioning Strategy for IVT*.

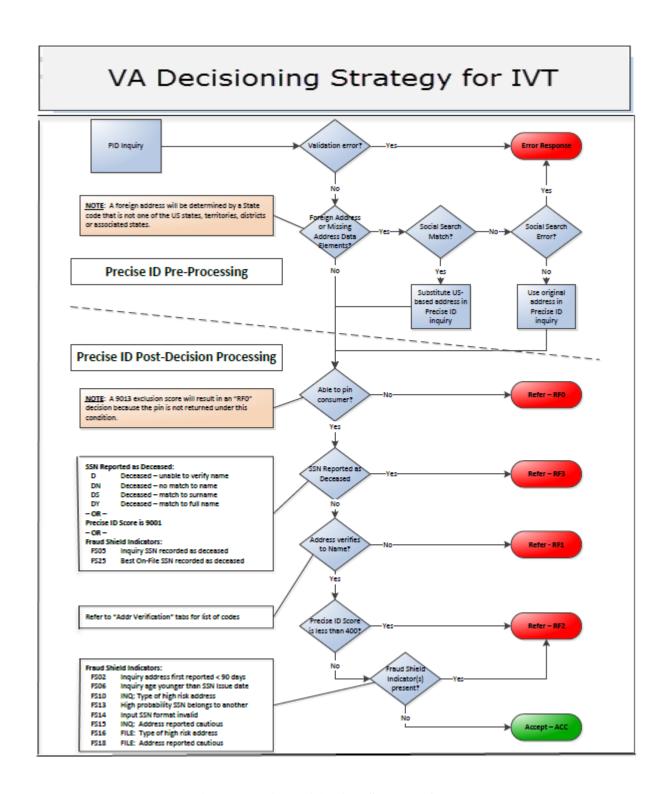


Figure 2. VA Decisioning Strategy for IVT

*Table 1. Experian Decision Points* shows the decision points displayed in the Decisioning Strategy and the subsequent steps taken by the interface depending on the Final Decision return value.

# 3. IVT Enhancements to IdM TK

The Identity Verification solution consists of the following software interfaces:

## 3.1. Batch Interface

The Batch Interface describes the MVI Core enhancements specific to the submission of batch files containing the current full MVI population to Experian for initial VA full population identity verification and to process the Experian response files for MVI correlation, rejection or further action.

# 3.2. System Inquiry (Real Time) Interface

The System Inquiry Interface describes the MVI Core enhancements designed to provide automated, real-time submission of identification verification inquiries for new MVI records to Experian for matching and to process the Experian response files for MVI correlation, rejection or further action.

# 3.3. User Inquiry (Single Query) Interface

The User Inquiry (Single Query) Interface describes the IdM TK enhancements designed to provide user-initiated, real-time submission of identity verification inquiries to Experian for matching and to process the Experian response files for MVI correlation, rejection or further action. IdM TK users will be able to manually perform inquiries to Experian just as the users can perform inquires to DoD or VistA facilities. Users will have the option to create or reject the creation of a 200IVT EXPERIAN DATA correlation based on the MVI score, the Final Decision, and the manual review of the identity data.

The User (Single Query) Inquiry Interface will also provide the ability to mark a record for unpinning with Experian as a direct function of the inquiry/search function of any previously established 200IVT correlation. Users will click the **UNLINK** button on the Compare Correlations tab to unpin the record, in the same manner as for a DoD or VistA record. Transparent to the user, the User Inquiry Interface will collect records marked for unpinning and submit a batch file to Experian via the Precise ID Customer Management Batch channel using the Experian STS service. These records will be unpinned within Experian systems.

# 3.4. Name Lineage Interface

The Name Lineage section lists name variations that are associated with the MVI Inquiry record from credit data inquiries and credit data updates to Experian. The Name Lineage Interface initiates from within the IdM TK as a result of manual user interaction. When the user clicks the hyperlink for the **200IVT EXPERIAN DATA** correlation on the Compare Correlations tab, an inquiry is submitted to Experian. The immediate, synchronous Experian response will contain name lineage information. The Interface will display the name lineage information on the IVT remote data view page.

# 4. System Inquiry (Real Time) Instructions

User Instructions are not applicable for System Inquiry. When a new record is entered into the IdM TK, this real time inquiry to Experian will automatically occur. Users will see the 200IVT EXPERIAN DATA correlation when they look at the new record in the IdM TK. See *Figure 3*. 200IVT EXPERIAN DATA Correlation in Real Time. The 200IVT EXPERIAN DATA correlation will be added automatically if it meets or exceeds the MVI threshold match score of 13.2. Users can click the **UNLINK** button on the Compare Correlations tab to unlink the record, in the same manner as for a DoD or VistA correlation.



Figure 3. 200IVT EXPERIAN DATA Correlation in Real Time

The IdM TK provides the ability for the user to view the Experian data by clicking the **200IVT EXPERIAN DATA** correlation hyperlink. See *Figure 4. 200IVT EXPERIAN DATA Correlation Hyperlink*.

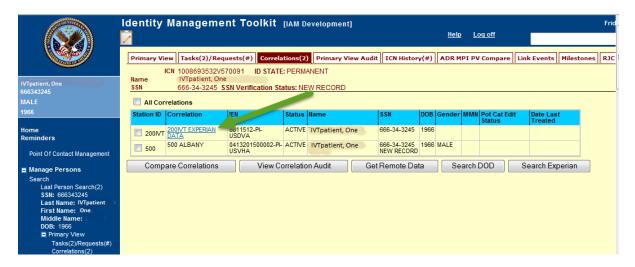


Figure 4. 200IVT EXPERIAN DATA Correlation Hyperlink

# 5. User Inquiry (Single Query) Instructions

The User Inquiry Interface or Single Query feature will extend the current Remote Data display pattern utilized in the IdM TK to allow users to manually perform inquiries to the Experian Precise ID Database. To initiate a manual identity verification inquiry to Experian, the user would follow the same steps as if the user were looking for a DoD correlation in IdM TK. Refer to sections *Manage Persons* and *Correlations* in the IdM TK User Guide or follow these steps:

- 1. After searching for an individual, users can click the **Search Experian** button to get remote data from Experian. See the top green arrow in *Figure 5*. *Search Experian and Add The Selected IVT Correlation to MVI*.
- 2. IdM TK users will decide whether to correlate the record based on a review of the MVI score, the IVT score, and the IVT Final Decision. If the user decides to add an IVT correlation to MVI, the user can click the radio button next to the record to be added and then click Add The Selected IVT Correlation to MVI. See the bottom green arrow in Figure 5. Search Experian and Add The Selected IVT Correlation to MVI. The screen does not automatically refresh to display the IVT correlation added. The user must go back to the Home screen then search for the same record again. The new 200IVT correlation will then appear under Correlations.

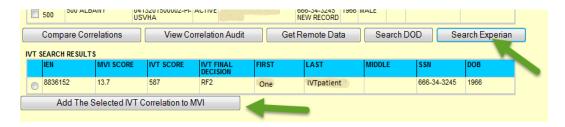


Figure 5. Search Experian and Add The Selected IVT Correlation to MVI

The IdM TK user has the ability to remove the 200IVT EXPERIAN DATA correlation at any time based on a manual review of the identity data in the IVT remote data view.

# 6. IVT Remote Data View

After clicking the **200IVT EXPERIAN DATA** hyperlink, the user will be directed to the IVT remote data view page to view the Experian data associated with the MVI record. The remote data view provides a large amount of data returned from Experian. See *Figure 6*. *Identity Verification Tool Remote Data View*.

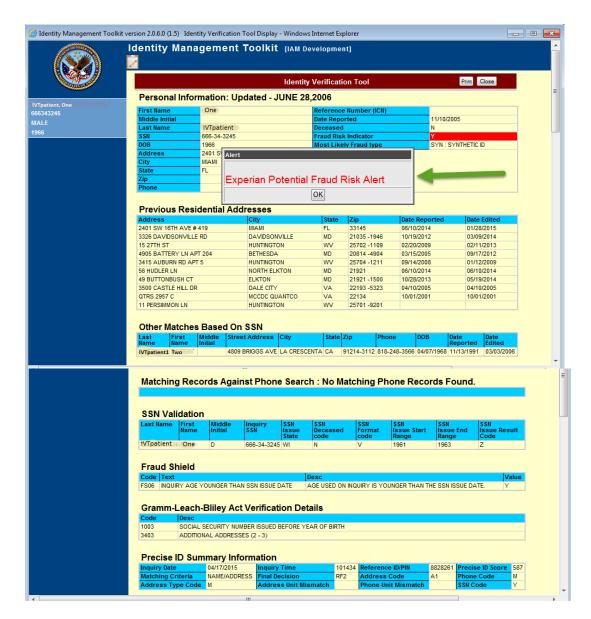


Figure 6. Identity Verification Tool Remote Data View

The alert pop-up message only appears for a record that has the potential to be a possible Fraud Risk. If this alert appears, the user will have to click **OK** to close the pop-up before proceeding. Also note that the field named Fraud Risk Indicator will be highlighted in red with a Y (for Yes) when Fraud Shield codes are listed in the Fraud Shield section of the IVT remote data view screen. See Fraud Shield section on page 15 in this user guide for more explanation.

*Table 2. Remote Data View Section Descriptions* identifies the sections within the IVT remote data view and the data displayed within those sections. In sections where there are multiple codes unique to the Experian data, a further detailed table will be provided in subsequent sections.

### 6.1. Personal Information

The Personal Information section provides Personal Identifiable Information on the identity of the record. The date listed next to Updated title refers to the last time that the record was updated at Experian. *Table 3. Personal Information Section Field Descriptions* provides a description of all fields in the Personal Information Section.

### 6.2. Fraud Risk Indicator

The Fraud Risk Indicator field will alert the IdM TK user if there is a possible fraud situation associated with the MVI record. Based on the VA Decisioning Strategy, this indicator will be set to Y (for Yes) when Experian has enough data to consider potential fraud. The field will be highlighted red and an alert pop-up message with the text, <code>Experian Potential Fraud Risk Alert</code>, will appear when the IdM TK user opens the IVT remote data view. See *Figure 6*. *Identity Verification Tool Remote Data View*. The IdM TK user will have to acknowledge the alert by clicking **OK** on the pop-up window. The IdM TK user will then be able to further examine sections such as Fraud Shield and Gramm-Leach-Bliley Act Rules for more of an explanation of the potential fraud.

# 6.3. Most Likely Fraud Type

Most Likely Fraud Type (MLFT) codes indicate the type of fraud risk as calculated by the Experian scoring model. Experian uses the MLFT code for credit information scoring models. *Table 4. Most Likely Fraud Type Codes* provides a list of the fraud type codes that can be returned from Precise ID.

# 6.4. Previous Residential Addresses

The Previous Residential Addresses section consists of addresses from the United States Post Office's Change of Address Master List, as well as additional sources such as utility companies (i.e. users turn on/off their utilities when moving to a new location and have to start/stop service at an address). The IVT will list up to 10 previous addresses associated with the MVI record. There are no codes associated with this section. If response data is sent, it will include the Address, City, State, Zip Code, Date Reported to Experian, and Date Edited by Experian (through updates).

# 6.5. Other Matches Based on SSN

This section will list any other identities that are or have been associated with the Inquiry SSN. If no data is present in Experian Precise ID database, this section will remain empty with the phrase *No* Matching Records Found. If response data is sent, it will include: Last name, First Name, Middle Initial, Address, City, State, Zip Code, Phone, Date of Birth, Date Reported to Experian, and Date Edited by Experian (through updates).

# 6.6. Matching Records Against Phone Search

The Matching Records Against Phone Search section will list addresses that are or have been associated with the Inquiry Phone Number. If no data is present in Experian Precise ID database, this section will remain empty with phrase No Matching Phone Records Found. If response data is sent, it will include: Last name, First Name, Middle Initial, Address, City, State, Zip Code, Phone, Date of Birth, Date Reported to Experian, and Date Edited by Experian (through updates).

### 6.7. SSN Validation

The SSN Validation Section uses information provided by the Social Security Administration (SSA) to validate the SSN submitted in the Inquiry. The first four columns in the SSN Validation Section are self-explanatory from the Inquiry MVI record: Last Name, First Name, Middle Initial, and Inquiry SSN. The remaining columns are addressed here.

### 6.7.1. SSN Issue State

The SSN Issue State will show the two-letter state abbreviation for the state in which the SSN was issued. For example, a SSN issued in Minnesota would display MN in the SSN Issue State box.

### 6.7.2. SSN Deceased Code

The SSN Deceased Code is based on the Deceased Master File of the Social Security Administration. See *Table 5*. *SSN Deceased Codes*.

### 6.7.3. SSN Format Code

The SSN Format Code field will identify if the Inquiry SSN is properly formatted. See *Table 6*. *SSN Format Codes*.

# 6.7.4. SSN Issue Start Range/End Range

The SSN Issue Start Range is the year, in format YYYY, that the SSA began issuance for that particular SSN. The SSN Issue End Range is the year, in format YYYY, that the SSA stopped issuance for that particular SSN. There are no codes associated with these fields.

### 6.7.5. SSN Issue Result Code

The SSN Issue Result Code provides information on the veracity of the issuance of the SSN. See *Table 7. SSN Issue Result Code*.

### 6.8. Fraud Shield

This section will return Fraud Shield (FS) information which is used to determine potential problems with an identity, indicating possible fraud. FS codes, a short explanatory title in the Text column, and a description of the Fraud Shield code are displayed in the IVT remote data

view if returned by Experian for the MVI record. Experian may return no Fraud Shield codes, one FS code or several FS codes.

If any of the following FS codes (also referred to as Fraud Shield Indicators or FSIs) are present, their severity will change the Final Decision:

- FS02 Inquiry address first reported < 90 days
- FS06 Inquiry age younger than SSN issue date
- FS10 Inquiry address is a type of high risk address
- FS13 High probability SSN belongs to another
- FS14 Input SSN format invalid
- FS15 Inquiry Address reported cautious
- FS16 FILE: Type of high risk address
- FS18 FILE: Address reported cautious

If any of the listed Fraud Shield codes are returned, then, instead of recommending accepting, the Final Decision will be set to RF2, which means there is a potential Identity Fraud Risk. IVT will set the Fraud Risk Indicator to Y (for Yes). IdM TK users will see a Potential Fraud Risk Alert pop-up when opening the IVT remote data view. See *Table 8. Fraud Shield Indicators*.

# 6.9. Gramm-Leach-Bliley Act Verification Details

The Gramm-Leach-Bliley (GLB) Act Verification Detail Application Rules are shared application rules based on the Gramm-Leach-Bliley Act. Enacted in 1999, the GLB Act requires financial institutions to explain their information sharing practices with their customers and to explain to customers their right to 'opt out' if they don't want their information shared with certain third parties.

The GLB Detail section contains the rules triggered based on inconsistencies with the inquiry data itself or compared to other inquiries submitted for the same consumer. GLB Detail Rules provide another layer of understanding of the fraud threat a record may represent. The severe conditions are also reported through the Fraud Shield codes in the Fraud Shield section. The following sections detail the GLB Rules that could be returned for the consumer. The two tables referenced show the GLB Application Rules listed by rule number and also listed by category. The IVT remote data view shows the code listed by rule number and the description of that rule number. The GLB Application Rules (By Rule Number) would be a useful tool when looking at the results on the remote data view page. See *Table 9. GLB Application Rules* (by *Rule Number*). The IdM TK user may choose to investigate further by referring to the category that the rule falls under, which can be done by looking at the table for GLB Application Rules (By Category).

# 6.10. Precise ID Summary Information

The Experian Precise ID toolkit combines a wide range of fraud-fighting and identity authentication tools that utilize industry-leading data sources to provide an accurate picture of each applicant. Precise ID fraud scores quickly and accurately assess the level of fraud risk through underlying validation and verification score elements to ensure a person's identity. Included in the Precise ID Summary Information on the IVT remote data view are the following fields: Inquiry Date, Inquiry Time, Reference ID/PIN, Precise ID Score, Matching Criteria, Final Decision, Address Code, Phone Code, Address Type Code, Address Unit Mismatch, Phone Unit Mismatch and SSN Code. These categories are explained in follow-on sections.

### 6.10.1. Inquiry Date

The Inquiry Date is the date from the Experian server when the inquiry record was received.

## 6.10.2. Inquiry Time

The Inquiry Time is the time stamp from the Experian server when the inquiry record was received.

### 6.10.3. Reference ID/PIN

The Reference ID/PIN is a unique alpha-numeric code assigned to each MVI record by Experian when a match is made between that MVI record and the identity found in Precise ID.

### 6.10.4. Precise ID Score

Precise ID Score is the score provided by Precise ID for each identity, ranging from 1-999, with a lower score representing a higher risk of fraud. The higher the score indicates the higher the confidence in the identity. Based on the HC IdM approved VA Decisioning Strategy, Precise ID scores falling below 400 will result in an RF2 Final Decision Value, indicating fraud is most likely present. The Potential Fraud Risk Alert pop-up will display when the IVT remote data view is opened.

# 6.10.5. Matching Criteria

Matching Criteria lists the data elements used by Precise ID to determine the match. Matching criteria values will be either Name/Address or Name/SSN depending on how the match was done by Experian for the MVI record. Based on the HC IdM approved VA Decisioning Strategy, the IVT will try to match the MVI record on the name and address. If the address is incomplete or it is a foreign address, the IVT will attempt to match the MVI record on the name and SSN. If the IVT cannot match either way, the IVT Search Results will display the phrase NO IVT MATCHES FOUND.

### 6.10.6. Final Decision

Final Decision provides the reference code determined by the VA Decisioning Strategy based on the Experian algorithms and the processing of the MVI identity data. The HC IdM group approved the Decisioning Strategy for the IVT which yields the following decision points: RF0, RF1, RF2, RF3, and ACC. See *Table 11. Final Decision*. IdM TK users should take the Final

Decision code into consideration, along with the MVI Score and IVT Score when considering whether to correlate the MVI record.

### 6.10.6.1. Final Decision of RF0

Based on the Identity Inquiry, Experian does not have confidence in a possible match for this record and will not pin the record. No Search results will be returned, and thus, no correlation will be possible. The RF0 decision is also given to a record that has a blocked 9013 code, indicating the consumer has placed a self-imposed block on his/her credit record.

### 6.10.6.2. Final Decision of RF1

The RF1 decision will be returned if there is no match to the inquiry address or there is low confidence in the Name/Address matching criteria. It would be pinned and able to be correlated, but may result in a lower-confidence inquiry response.

### 6.10.6.3. Final Decision of RF2

The RF2 decision will be returned when a record has a Precise ID score of less than 400 or has Fraud Shield codes that indicate fraud is most likely present.

### 6.10.6.4. Final Decision of RF3

The RF3 decision will be returned when the SSN for a record is considered by the SSA to be a deceased individual. The RF3 decision is given to a record that has a 9001 code, indicating the identity is deceased.

### 6.10.6.5. Final Decision of ACC

The Final Decision is to accept the record. Based on the Decisioning Strategy, the MVI record is acceptable with a high confidence level.

### 6.10.7. Address Code

The IVT will first attempt to match on the name and address of an MVI record. There are different levels of confidence regarding the Name/Address match. The return codes are grouped by levels of confidence with 5 (Exact Match) having the highest confidence and 0 having no confidence. Address Match codes in Level 0, 1, 2, and certain codes in Level 3 will result in a Final Decision of RF1, indicating that there is a lower confidence in the Name/Address match. See *Table 12. Address Codes*.

### **6.10.8. Phone Code**

The Phone Code field displays the phone verification result code which verifies if the Inquiry phone number is verified against the inquiry address, or if not, what the phone number verifies to. See *Table 13*. *Phone Verification Codes*.

## 6.10.9. Address Type Code

The Address Type Code categorizes what type of address the Inquiry address is, i.e. business, PO box, office, seasonal, single family dwelling. This gives another indication of possible fraud activity. See *Table 14*. *Address Type Codes*.

### 6.10.10. Address Unit Mismatch

The Address Unit Mismatch Code verifies the unit number of the Inquiry address. It is based on the Inquiry address and indicates whether it is part of a multi-unit dwelling. See *Table 15*. *Address Unit Mismatch Codes*.

### 6.10.11. Phone Unit Mismatch

The Phone Unit Mismatch Code verifies the unit number of the address associated with the Inquiry phone number. Like the Address Unit Mismatch code, it is based on the Inquiry address and indicates whether it is part of a multi-unit dwelling. See *Table 16. Phone Verification Unit Mismatch Codes*.

### 6.10.12. SSN Code

The SSN code gives an overview of the accuracy of the Inquiry SSN. See Table 17. SSN Codes.

# 6.11. Office of Foreign Assets Control (OFAC) Alert

The Office of Foreign Assets Control (OFAC) of the United States Department of the Treasury administers and enforces economic and trade sanctions based on U.S. foreign policy and national security goals against targeted foreign countries and regimes, terrorists, international narcotics traffickers, those engaged in activities related to the proliferation of weapons of mass destruction, and other threats to the national security, foreign policy or economy of the U.S. As part of its enforcement efforts, OFAC publishes a list of individuals and companies owned or controlled by, or acting for or on behalf of, targeted countries. It also lists individuals, groups, and entities, such as terrorists and narcotics traffickers designated under programs that are not country-specific. Collectively, such individuals and companies are called Specially Designated Nationals (SDNs). Their assets are blocked and U.S. persons are generally prohibited from dealing with them.

The OFAC box will only appear on the remote data view page when results are returned for the input record. See *Figure 7*. *IVT Remote Data View showing OFAC Alert* and *Table 18*. *OFAC Codes*.

Identity Management Toolkit [Stage 1A] Identity Verification Tool Personal Information: Updated - JULY 09,2006 6495157 I012848055V391886 MALE Middle Initial Date Reported 10/01/1995 Last Name **IVT**patient Deceased SSN 666-49-5157 Fraud Risk Indicator 09/02/1942 HOL: OFAC MATCH 220 CARLOW DR COLUMBIA City State SC Zip 29209-4416 803-783-0939 Office Of Foreign Assets Control ALERT - 14: Match to surname and first name IVTPATIENT, ONE, IVTpatient, Two, c/o BANCA DE INVERSION Y MERCADO DE CAPITALES S.A., Cali, Colombia; DOB 30 Jul 1955; Cedula No. 19266564 (Colombia) (Individual) [SDNT] **Previous Residential Addresses** 220 CARLOW DR COLUMBIA SC 29209 -4416 05/01/2004 02/09/2015 1536 E MONOGUE ST CHARLESTON SC 29405 09/07/2010 09/07/2010 2C YORKTOWN CT COLUMBIA 29209 - 3853 04/15/2005 12/28/2005 Other Matches Based On SSN: No Matching Records Found. Last Name | First Name | Middle Initial | Street Address | City | State | Zip | Ph Matching Records Against Phone Search

### NOTE: Notify the VHA 10P2 OIA HC IdM SMEs mail group if a record has an OFAC Alert.

Figure 7. IVT Remote Data View showing OFAC Alert

# 6.12. High Risk Address Information

The High Risk Address Information section will list addresses that were associated with the Inquiry address and deemed to be a high risk for fraudulent activity. Examples of high risk addresses are those that are affiliated with political activity or are a public bar or tavern. If no data is present in Experian's Precise ID database, this section will not appear on the IVT remote data view. If response data is sent, this section will include Name, Address Line, City, State, Zip, and Phone. See *Figure 8. High Risk Address and Phone Information*. The title, High Risk Address Information, will be followed with the number of high risk businesses associated with the Inquiry address, such as 2 high risk businesses at this address.

# 6.13. High Risk Phone Information

The High Risk Phone Information section will list addresses that were associated with the Inquiry phone number and deemed to be a high risk for fraudulent activity. Examples of high risk addresses associated with a phone number are similar to those of the High Risk Address

section: a bar's address, a politically affiliated entity's address, or any address that is not a typical residential address. If no data is present in Experian's Precise ID database, this section will not appear on the IVT remote data view. If response data is sent, this section will include Name, Address, City, State, Zip, and Phone. See *Figure 8. High Risk Address and Phone Information*. The title, High Risk Phone Information, will not be followed with the number of high risk businesses associated with the phone number. Experian does not return that data; therefore, it will not populate the screen.

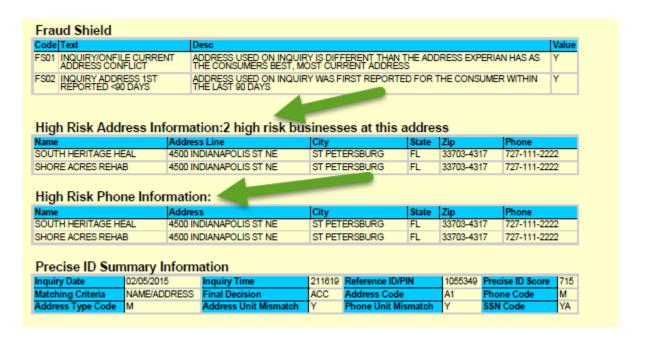


Figure 8. High Risk Address and Phone Information

# 6.14. Name Lineage

The Name Lineage section is located between the Personal Information section and the Previous Residential Information section. See *Figure 9. Name Lineage*. In the few instances when the OFAC section appears after the Personal Information section, the Name Lineage section will appear after the OFAC alert section.

The Name Lineage section lists names that are associated with the Inquiry record. Experian will return a compilation of consumer credit data collected from credit inquiries and credit data contributor updates. This section will list up to six lines of name variations that are currently on file for the Primary Applicant's credit profile in Experian's databases.

The Name Lineage section lists name variations such as nicknames, similar names or also known as (AKA) names (i.e. James, Jim, Jimmy). The Name Lineage column headers are: First Name, Middle Initial, Last Name, 2nd Last Name, Suffix, and Type Code. The first three columns are self-explanatory. The fourth column, 2nd Last Name, will be populated with the second name of

a hyphenated name. For example, for the last name Hewitt-Sanchez, Sanchez would be listed in the 2nd Last Name column. The Suffix column will list any suffixes related to the name (i.e. SR for Senior; JR for Junior, III for the third person with the same name). The Type Code column will list the following: A, which stands for AKA; N, which stands for Nickname; or S, which stands for Similar Name. Also, the Type Code field could be blank which means the name returned matches the input name. The Co-Applicant field in the Name Lineage section will list the first name of any person who has co-signed a loan with the Inquiry record name. The Co-Applicant field will be blank if there is no Co-Applicant data returned.

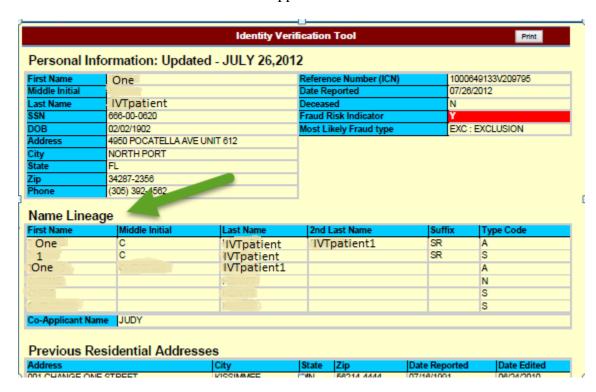


Figure 9. Name Lineage

# 7. Correlation Comparison

To compare the 200IVT EXPERIAN DATA to other correlations, follow the same steps as if comparing a DoD or VistA correlation in MVI. Refer to sections *Manage Persons* and *Correlations* in the IdM TK User Guide or follow these steps.

- 1. Once the IdM TK user has added the IVT correlation to the IdM TK and can see the 200IVT EXPERIAN DATA correlation under the Correlations tab, the user can then compare the correlations for that MVI record.
- 2. The IdM TK user should place a checkmark next to the correlations in order to compare them. Next, click **Compare Correlations**. See *Figure 10*. *Selecting Correlations to Compare*.



Figure 10. Selecting Correlations to Compare

3. The IdM TK will then display the 200IVT EXPERIAN DATA correlation on the Correlation Comparison page. All selected correlations will appear next to the Primary View column to allow the user to compare the data fields across columns. *Figure 11. Correlation Comparison including 200IVT EXPERIAN DATA* provides a view of how the 200IVT EXPERIAN DATA correlation displays on the Compare Correlations screen in the IdM TK. The top green arrow in *Figure 11. Correlation Comparison including 200IVT EXPERIAN DATA* points to the 200IVT EXPERIAN DATA correlation column.



Figure 11. Correlation Comparison including 200IVT EXPERIAN DATA

# 8. Unlinking the 200IVT Correlation

After the user adds the 200IVT EXPERIAN DATA correlation, he/she will likely review the IVT remote data view. After reviewing the IVT remote data, the IdM TK user may decide to unlink the 200IVT correlation. The IdM TK user would follow the same steps as if unlinking a DoD or VistA correlation in MVI. Refer to section *Unlink an Active Correlations* in the IdM TK User Guide or follow these steps to unlink a 200IVT EXPERIAN DATA correlation.

# 8.1. Unlinking the 200IVT Correlation Instructions

- 1. From the Navigation Bar, click on **Manage Persons** >**Search.** Enter the search criteria for an MVI record. The Primary View is displayed.
- 2. Click **Correlations**. The Correlations are displayed.
- 3. Select the correlations you want to compare by putting a checkmark in the box of the correlation in the Station ID column.
- 4. Click **Compare Correlations** button.
- 5. The Correlation Comparison page will display with the selected correlations in side-by-side columns.
- 6. Scroll to the bottom of the columns and click **CREATE UNLINK TASK.** See *Figure 11. Correlation Comparison including 200IVT EXPERIAN DATA*.
- 7. The Task Details tab will display with details on the task Unlink Correlation. See *Figure 12. Unlink Correlation tab*.
- 8. At the top of the page, click **Unlink Correlation** tab.

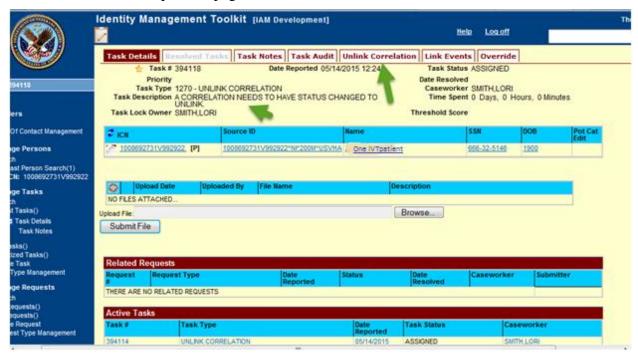


Figure 12. Unlink Correlation tab

9. The page will now display the side-by-side correlations under Comparison of Identity Traits. Click button next to the title of the column 200IVT EXPERIAN DATA. See *Figure 13*. *Select Correlation to Unlink*.

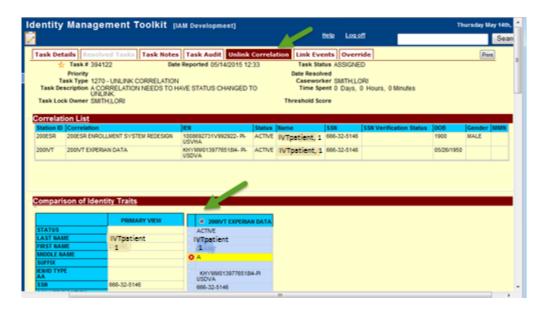


Figure 13. Select Correlation to Unlink

10. Scroll down to the end of the column. Click **Submit Unlink** button. See *Figure 14*. *Submit Unlink*. NOTE: You can check **DNL** if you want to perform the Unlink and include the correlation and ICN in the DNL (Do Not Link) file.

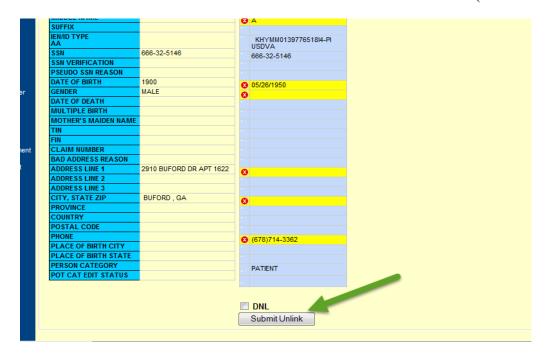


Figure 14. Submit Unlink

11. Pop-up message will appear with the question: Are you sure you want to UNLINK the correlation at 200IVT? See Figure 15. Confirmation Message. Click **OK**.

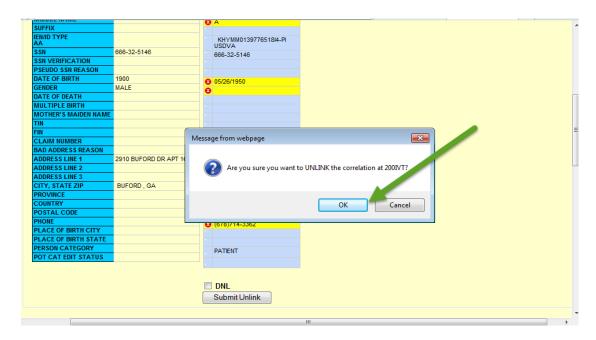


Figure 15. Confirmation Message

12. Page will refresh. The confirmation message is displayed indicating the correlation was successfully unlinked. Click **OK**. User can also navigate to the Task Audit tab to view the completed action.

# **Appendix A - Section Description and Code Translations**

**Table 1. Experian Decision Points** 

| Item | Decision Point         | Decision Point<br>Value  | Final<br>Decision<br>Value | Un-<br>PIN? | Proceed to<br>Correlation | Additional<br>Information to<br>Display |
|------|------------------------|--|----------------------------|-------------|---------------------------|---|
| 1    | No PIN Match           | N/A  | RF0                        | N/A         | N/A                       | N/A                                     |
| 2    | Address Code           | Not Match  | RF1                        | No          | Yes                       | N/A                                     |
| 3    | Result Score 9013      | Blocked (9013)   | RF0                        | Yes         | No                        | N/A                                     |
| 4    | Result Score 9001      | Deceased (9001)  | RF3                        | No          | Yes                       | Deceased<br>Indicator = Y               |
| 5    | PID Score              | < 400  | RF2                        | No          | Yes                       | Identity Risk = Y                       |
| 6    | Fraud shield indicator | One or more FS indicators present from list determined by business group | RF2                        | No          | Yes                       | Identity Risk = Y                       |
| 7    | Passed All Criteria    | N/A  | ACC                        | No          | Yes                       | N/A                                     |

**Table 2. Remote Data View Section Descriptions** 

| Remote Data View Section                      | Description  | Display   |
|---|--|---|
| Personal Information                          | Identity Information returned from Experian  | Always Displays   |
| Office of Foreign Assets Control (OFAC) Alert | This alert shows the match of this record against the Treasury Department's terrorist list.  | Only displays when OFAC information is present                                  |
| Previous Residential Addresses                | Provides additional addresses that are associated with this record. Information obtained from sources such as utility companies; could be up to 10 addresses | Message will indicate if there are no previous residential addresses to display |
| Other Matches Based on SSN                    | Other Names that have been associated with this SSN either by mistake or possibly fraudulent activity  | Message will indicate if there are no other matches based on SSN                |
| Matching Records Against Phone<br>Search      | Reverse search based on identity phone number to determine other associated household members  | Message will indicate if there are no other matches based on SSN                |
| SSN Validation                                | Provides specific information regarding the inquiry SSN  | Always displays   |
| Fraud Shield                                  | A list of all Fraud Shield Indicators<br>and their description which returned as<br>a "Y" in the response file   | Message will indicate if there are no fraud shield indicators returned          |

| Remote Data View Section                                     | Description  | Display   |
|--|--|---|
| High Risk Address Information                                | Provides a list of Names and addresses associated with the inquiry address and deemed to be high risk (i.e., bar address, political affiliation)   | Only displays when a high risk address is returned      |
| High Risk Phone Information                                  | Provides a list of Names and addresses associated with the inquiry phone number and deemed to be high risk (i.e., bar or pub phone number, political affiliation)  | Only displays when a high risk phone number is returned |
| Gramm-Leach-Bliley Act Verification<br>Details (GLB Details) | A list of shared application rules triggered based on inconsistencies with the inquiry data itself or compared to other inquiries submitted for the same consumer.   | Only displays when GLB Rules information is present     |
| Precise ID Summary Information                               | Compilation of response codes including: Inquiry Date, Inquiry Time, Experian Reference ID/PIN, Precise ID Score, Matching Criteria, Final Decision, Address Code, Phone Code, Address Type Code, Address Unit Mismatch, Phone Unit Mismatch, SSN Code | Always Displays   |

**Table 3. Personal Information Section Field Descriptions** 

| Field                              | Description  |
|------------------------------------|--|
| First Name, Middle Name, Last Name | Full Name from Experian  |
| SSN                                | Best SSN from Experian   |
| DOB                                | Date of Birth from Experian for Identity Inquiry                       |
| Address, City, State, Zip          | Best address from Experian for Identity Inquiry                        |
| Phone                              | Best phone number from Experian for Identity Inquiry                   |
| Reference Number (ICN)             | MVI reference Number   |
| Date Reported                      | Date Experian received this record from demographics                   |
| Deceased                           | Y/N indicator based on a Final Decision value of RF3.                  |
| Fraud Risk Indicator               | Y/N indicator based on a Final Decision value of RF2.                  |
| Most Likely Fraud Type             | This is a code to indicate the type of fraud risk as calculated by the |
|                                    | Experian scoring model. This is used for credit information scoring    |
|                                    | models. (Values provided in <u>Table 4</u> )                           |

**Table 4. Most Likely Fraud Type Codes** 

| Code  | Description         |
|-------|---------------------|
| DMA   | Data Manipulation   |
| EXC   | Exclusion           |
| HOL   | OFAC Match          |
| IMP   | Impersonation Match |
| RIN   | Fraud Ring Match    |
| SYN   | Synthetic ID        |
| blank | No Type Match       |

**Table 5. SSN Deceased Codes** 

| Code  | Description  |
|-------|--|
| N     | No hit to the Deceased Master File   |
| Y     | Hit to the Deceased Master File. SSA reports death benefits are being paid on the SSN. |
| Blank | SSN not provided or validated  |

### **Table 6. SSN Format Codes**

| Code  | Description                   |
|-------|-------------------------------|
| I     | Invalid Format                |
| V     | Valid Format                  |
| Blank | SSN not provided or validated |

#### Table 7. SSN Issue Result Code

| Code  | Description   | Explanation  |
|-------|---|--|
| С     | SSN issue date cannot be verified   | SSN issue date cannot be verified due to SSN random assignment of SSNs by the SSA. |
| I     | SSN issued (the Issue Start and Issue End Range fields should both have dates)    | SSN has beginning and ending issue dates   |
| N     | SSN not issued  | SSN not opened for issue   |
| P     | SSN opened for issue per SSA (The SSN Issue Start Range field should have a date) | SSN has beginning issue date, still open   |
| X     | SSN issue date prior to input year of birth                                       | SSN has beginning and ending issue dates, however was issued before year of birth  |
| Y     | SSN issue date prior to on-file year of birth                                     | SSN has beginning and ending issue dates, however was issued before year of birth  |
| Z     | SSN issue date prior to both input and on-file year of birth                      | SSN has beginning and ending issue dates, however was issued before year of birth  |
| Blank | Not Supplied  |  |

### **Table 8. Fraud Shield Indicators**

| Fraud Shield Code | Description  |
|-------------------|--|
| FS01              | Fraud Shield Indicator 01 – Inquiry/Online current address conflict  |
| FS02              | Fraud Shield Indicator 02 – Inquiry address first reported < 90 days |

| Fraud Shield Code | Description  |
|-------------------|--|
| FS03              | Fraud Shield Indicator 03 – Inquiry current address not on-file            |
| FS04              | Fraud Shield Indicator 04 – Input SSN issue date cannot be verified        |
| FS05              | Fraud Shield Indicator 05 – Input SSN recorded as deceased                 |
| FS06              | Fraud Shield Indicator 06 – Inquiry age younger than SSN issue date        |
| FS10              | Fraud Shield Indicator 10 – INQ: Type of high risk address                 |
| FS11              | Fraud Shield Indicator 11 – INQ: Non-residential address                   |
| FS13              | Fraud Shield Indicator 13 – High probability SSN belongs to another        |
| FS14              | Fraud Shield Indicator 14 – Input SSN invalid                              |
| FS15              | Fraud Shield Indicator 15 – INQ: Address reported cautious                 |
| FS16              | Fraud Shield Indicator 16 – FILE: Type of high risk address                |
| FS17              | Fraud Shield Indicator 17 – FILE: Non-residential address                  |
| FS18              | Fraud Shield Indicator 18 – FILE: reported cautious                        |
| FS21              | Fraud Shield Indicator 21 – Telephone number inconsistent with address     |
| FS25              | Fraud Shield Indicator 25 – Best on-file SSN recorded as deceased          |
| FS26              | Fraud Shield Indicator 26 – Best on-file SSN issue date cannot be verified |

Table 9. GLB Application Rules (by Rule Number)

| Rule # | Rule Description   | Rule Category         |
|--------|--|-----------------------|
| 1001   | Home Telephone Number Conflicts with Zip Code            | Telephone Rules (GLB) |
| 1002   | Invalid or Non-issued Social Security Number             | SSN Rules (GLB)       |
| 1003   | Social Security Number Issued before Year of Birth       | SSN Rules (GLB)       |
| 1004   | Non-Residential Current Address                          | Address Rules (GLB)   |
| 1005   | Current Address is High-Risk                             | Address Rules (GLB)   |
| 1006   | Fraud Shield Cautious Address Found – Incoming Addr      | Address Rules (GLB)   |
| 1007   | Fraud Shield Cautious Address Found – On File<br>Address | Address Rules (GLB)   |
| 1008   | High Risk Address On File                                | Address Rules (GLB)   |
| 1009   | Non-Residential Address On File                          | Address Rules (GLB)   |
| 1010   | Incoming Address First Reported Within 90 Days           | Address Rules (GLB)   |

| Rule #    | Rule Description   | Rule Category             |
|-----------|--|---------------------------|
| 1012      | High Probability SSN Belongs to Another                                | SSN Rules (GLB)           |
| 1014      | Retired Social Security Number   | SSN Rules (GLB)           |
| 1015      | Non-issued SSN   | SSN Rules (GLB)           |
| 1016      | Best on-file SSN is retired  | SSN Rules (GLB)           |
| 1017      | Best on-file SSN is not issued   | SSN Rules (GLB)           |
| 1018      | SSN specified on inquiry has been reported more frequently for another | SSN Rules (GLB)           |
| 1201      | Combined Time at Address Exceeds Applicant's Age                       | Address Rules (GLB)       |
| 1202      | Time at Bank Exceeds Applicant's Age                                   | Date of Birth Rules (GLB) |
| 1203      | Home Telephone Number is Invalid                                       | Telephone Rules (GLB)     |
| 1204      | Home Telephone Number is Cellular or other Special                     | Telephone Rules (GLB)     |
| 1207      | Self-Employed with no Home Telephone                                   | Telephone Rules (GLB)     |
| 1208      | Not Self-Employed but Same Home and Work Telephone                     | Telephone Rules (GLB)     |
| 1209      | Work Telephone Number is Unused or Reserved                            | Telephone Rules (GLB)     |
| 1210      | Applicant Age Inconsistent with Employment History                     | Date of Birth Rules (GLB) |
| 1211      | Applicant Age Inconsistent with Banking History                        | Date of Birth Rules (GLB) |
| 1214      | Salary Inconsistent with Age   | Date of Birth Rules (GLB) |
| 1401/1451 | Date of Birth Mismatched   | Date of Birth Rules (GLB) |
| 1402/1452 | Adjusted Time at Current Address Mismatched                            | Address Rules (GLB)       |
| 1403/1453 | Previous Address Mismatched  | Address Rules (GLB)       |
| 1404/1454 | Time at Previous Address Mismatched                                    | Address Rules (GLB)       |
| 1405/1455 | Adjusted Time with Bank Mismatched                                     | Other Rules (GLB)         |
| 1406/1456 | Accommodation Type Mismatched  | Address Rules (GLB)       |
| 1407/1457 | Home Telephone Number Mismatched                                       | Telephone Rules (GLB)     |
| 1408/1458 | Employment Overlap   | Other Rules (GLB)         |
| 1409/1459 | Adjusted Time in Employment Mismatched                                 | Other Rules (GLB)         |
| 1410/1460 | Work Telephone Number Mismatched                                       | Telephone Rules (GLB)     |
| 1411/1461 | Bank Details Mismatched  | Other Rules (GLB)         |
| 1412/1462 | Impersonation – Age  | Date of Birth Rules (GLB) |
| 1413/1463 | Impersonation – Time at Current Address                                | Address Rules (GLB)       |
| 1414/1464 | Impersonation – Time at Previous Address                               | Address Rules (GLB)       |
| 1415/1465 | Impersonation – Time with Bank   | Other Rules (GLB)         |
| 1416/1466 | Impersonation – Time with Employer                                     | Other Rules (GLB)         |
| 1417/1467 | Historic Address Identified  | Address Rules (GLB)       |
| 1418/1468 | Inconsistent Employer Name   | Other Rules (GLB)         |
| 1419/1469 | Employer Change but Same Work Telephone<br>Number                      | Other Rules (GLB)         |
| 1420/1470 | Social Security Number Mismatch  | SSN Rules (GLB)           |
| 1423/1473 | Inconsistent Time at Address CrossCheck                                | Address Rules (GLB)       |

| Rule #    | Rule Description                                  | Rule Category             |
|-----------|---|---------------------------|
| 1424/1474 | Inconsistent Move Date                            | Address Rules (GLB)       |
| 1425/1475 | Inconsistent Wage or Salary                       | Other Rules (GLB)         |
| 1426/1476 | Mother's Maiden Name Mismatch                     | Other Rules (GLB)         |
| 1427/1477 | Under 18 at Time of Matched Application           | Other Rules (GLB)         |
| 1601      | Date of Birth Mismatched                          | Date of Birth Rules (GLB) |
| 1602      | Adjusted Time at Current Address                  | Address Rules (GLB)       |
| 1603      | Previous Address Mismatched                       | Address Rules (GLB)       |
| 1604      | Time at Previous Address Mismatched               | Address Rules (GLB)       |
| 1605      | Adjusted Time with Bank Mismatched                | Other Rules (GLB)         |
| 1606      | Accommodation Type Mismatched                     | Address Rules (GLB)       |
| 1607      | Home Telephone Number Mismatched                  | Telephone Rules (GLB)     |
| 1608      | Employment Overlap                                | Other Rules (GLB)         |
| 1609      | Adjusted Time in Employment Mismatched            | Other Rules (GLB)         |
| 1610      | Work Telephone Number Mismatched                  | Telephone Rules (GLB)     |
| 1611      | Bank Details Mismatched                           | Other Rules (GLB)         |
| 1612      | Impersonation – Age                               | Date of Birth Rules (GLB) |
| 1613      | Impersonation – Time at Current Address           | Address Rules (GLB)       |
| 1614      | Impersonation – Time at Previous Address          | Address Rules (GLB)       |
| 1615      | Impersonation – Time with Bank                    | Other Rules (GLB)         |
| 1616      | Impersonation – Time with Employer                | Other Rules (GLB)         |
| 1617      | Historic Address Identified                       | Address Rules (GLB)       |
| 1618      | Inconsistent Employer Name                        | Other Rules (GLB)         |
| 1619      | Employer Change but Same Work Telephone<br>Number | Other Rules (GLB)         |
| 1620      | Social Security Number Mismatch                   | SSN Rules (GLB)           |
| 1623      | Inconsistent Time at Address CrossCheck           | Address Rules (GLB)       |
| 1624      | Inconsistent Move Date                            | Address Rules (GLB)       |
| 1625      | Inconsistent Wage or Salary                       | Other Rules (GLB)         |
| 1626      | Mother's Maiden Name Mismatch                     | Other Rules (GLB)         |
| 1627      | Under 18 at Time of Matched Application           | Other Rules (GLB)         |
| 1801/1851 | Same Person Home Telephone Connection             | Telephone Rules (GLB)     |
| 1802/1852 | Other Person Home Telephone Connection            | Telephone Rules (GLB)     |
| 1803/1853 | Multiple Same Person Home Telephone Connections   | Telephone Rules (GLB)     |
| 1804/1854 | Multiple Other Person Home Telephone Connections  | Telephone Rules (GLB)     |
| 2001/2051 | Same Person Bank Account Connection               | Other Rules (GLB)         |
| 2002/2052 | Other Person Bank Account Connection              | Other Rules (GLB)         |
| 2003/2053 | Multiple Same Person Bank Account Connections     | Other Rules (GLB)         |
| 2004/2054 | Multiple Other Person Bank Account Connections    | Other Rules (GLB)         |
| 2201/2251 | Same Person Work Telephone Connection             | Telephone Rules (GLB)     |

| Rule #    | Rule Description   | Rule Category             |
|-----------|--|---------------------------|
| 2202/2252 | Other Person Work Telephone Connection   | Telephone Rules (GLB)     |
| 2203/2253 | Multiple Same Person Work Telephone Connections  | Telephone Rules (GLB)     |
| 2204/2254 | Multiple Other Person Work Telephone Connections                                       | Telephone Rules (GLB)     |
| 2205/2255 | Other Person Work Phone Connection w/ Same<br>Address                                  | Telephone Rules (GLB)     |
| 2401/2451 | Same Person Social Security Number Connection  | SSN Rules (GLB)           |
| 2402/2452 | Other Person Social Security Number Connection   | SSN Rules (GLB)           |
| 2403/2453 | Multiple Same Person SSN Connections   | SSN Rules (GLB)           |
| 2404/2454 | Multiple Other Person SSN Connections  | SSN Rules (GLB)           |
| 2801/2851 | Same Address Connection  | Address Rules (GLB)       |
| 3001      | Consumer Not Found on File One   | Other Rules (GLB)         |
| 3002      | Impersonation of Applicant under Age 18  | Date of Birth Rules (GLB) |
| 3003      | Inconsistent Date of Birth on File   | Date of Birth Rules (GLB) |
| 3004      | Impersonation – Age  | Date of Birth Rules (GLB) |
| 3005      | Consumer Statement on File   | Other Rules (GLB)         |
| 3006      | Telephone Number(s) not On File  | Telephone Rules (GLB)     |
| 3007      | Home Telephone Number Conflict   | Telephone Rules (GLB)     |
| 3008      | Shared Home Telephone Number   | Telephone Rules (GLB)     |
| 3201      | Incoming Application Omits Best Address on File  | Address Rules (GLB)       |
| 3202      | Incoming Previous Address is Best Address On File                                      | Address Rules (GLB)       |
| 3203      | No Trace of Address  | Address Rules (GLB)       |
| 3204      | Best address on credit profile does not match the current address specified on inquiry | Address Rules (GLB)       |
| 3401      | Additional Addresses (0 – 1)   | Address Rules (GLB)       |
| 3402      | Additional Addresses (1 – 2)   | Address Rules (GLB)       |
| 3403      | Additional Addresses (2 – 3)   | Address Rules (GLB)       |
| 3404      | Additional Addresses (3 – 4)   | Address Rules (GLB)       |
| 3405      | Additional Addresses (4 – 5)   | Address Rules (GLB)       |
| 3406      | Additional Addresses (5 – 6)   | Address Rules (GLB)       |

Table 10. GLB Application Rules (By Category)

| Rule #           | Rule Description  | Rule Definition Detail   |
|------------------|---|--|
| Address Rules (C | GLB)  |  |
| 1004             | Non-Residential<br>Current Address                              | The home address provided in the current application is a business address.  |
| 1005             | Current Address is<br>High-Risk                                 | The home address provided in the current application is a business address having potential for fraudulent activity. |
| 1006             | Fraud Shield<br>Cautious Address<br>Found – Incoming<br>Address | Fraud had been perpetrated at the address provided in the current application.                                       |

| Rule #    | Rule Description   | Rule Definition Detail  |  |
|-----------|--|---|--|
| 1007      | Fraud Shield<br>Cautious Address<br>Found – On File<br>Address | Fraud has been perpetrated at one of the addresses associated with the current application's Credit Profile.  |  |
| 1008      | High Risk Address<br>On File                                   | One of the addresses in the current application's Credit Profile is a business address having a potential for fraudulent activity.  |  |
| 1009      | Non-Residential<br>Address On File                             | One of the addresses in the current application's Credit Profile is a business.   |  |
| 1010      | Incoming Address<br>First Reported<br>Within 90 Days           | The current address provided in the current application was first reported within the last 90 days.   |  |
| 1201      | Combined Time at<br>Address Exceeds<br>Applicant's Age         | The time at all addresses provided in the current application is greater than the applicant's age provided in the current application.  |  |
| 1402/1452 | Adjusted Time at<br>Current Address<br>Mismatched              | The incoming application shows that the applicant has lived in the current address longer than the time implied by a past application (6 – 120 month tolerance allowed based on length of time).  |  |
| 1403/1453 | Previous Address<br>Mismatched                                 | The incoming application omits a previous address that is present on a past application.  |  |
| 1404/1454 | Time at Previous<br>Address Mismatched                         | The incoming application shows that the applicant has lived in the previous address longer than the time implied by a past application (6 – 120 month tolerance allowed based on length of time).   |  |
| 1406/1456 | Accommodation<br>Type Mismatched                               | The current address provided in the current application is equal to the matched application current address AND the current application accommodation type is unequal to the matched application accommodation type (owns, rents, lives with parents, others).                  |  |
| 1413/1463 | Impersonation –<br>Time at Current<br>Address                  | The incoming application shows that the applicant has lived in the current address for a shorter period than the time implied by a past application $(6 - 120 \text{ month tolerance allowed based on length of time})$ .   |  |
| 1414/1464 | Impersonation –<br>Time at Previous<br>Address                 | The incoming application shows that the applicant has lived in the previous address for a shorter period than the time implied by a past application $(6 - 120 \text{ month tolerance allowed based on length of time})$ .  |  |
| 1417/1467 | Historic Address<br>Identified                                 | The current address provided in the current application is not equal to the matched application current address AND the current application previous address is not equal to the matched application previous address.  OR  |  |
|           |  | The current address provided in the current application is not equal to the matched application current address AND the matched application contains a previous address, which the current application omits.   |  |
| 1423/1473 | Inconsistent Time at<br>Address CrossCheck                     | The incoming application contains a previous address that is equal to the current address of a past matched application, but the time at that address is not consistent with what is implied in the past application (6 – 120 month tolerance allowed based on length of time). |  |

| Rule #    | Rule Description                                      | Rule Definition Detail  |
|-----------|---|---|
| 1424/1474 | Inconsistent Move<br>Date                             | The incoming application contains a previous address that is equal to the current address of a past matched application, but the implied move date to that address is not consistent with the implied move date in the past application $(6-120 \text{ month tolerance})$ allowed based on length of time).   |
| 1602      | Adjusted Time at<br>Current Address                   | The incoming application shows that the applicant has lived in the current address longer than the time implied by a past application (6 – 120 month tolerance allowed based on length of time).  |
| 1603      | Previous Address<br>Mismatched                        | The incoming application omits a previous address that is present on a past application.  |
| 1604      | Time at Previous<br>Address Mismatched                | The incoming application shows that the applicant has lived in the previous address longer than the time implied by a past application (6 – 120 month tolerance allowed based on length of time).   |
| 1606      | Accommodation Type Mismatched                         | The current address provided in the current application is equal to the matched application current address AND the current application accommodation type is unequal to the matched application accommodation type (owns, rents, lives with parents, others).  |
| 1613      | Impersonation –<br>Time at Current<br>Address         | The incoming application shows that the applicant has lived in the current address for a shorter period than the time implied by a past application $(6-120 \text{ month tolerance allowed based on length of time})$ .   |
| 1614      | Impersonation –<br>Time at Previous<br>Address        | The incoming application shows that the applicant has lived in the previous address for a shorter period than the time implied by a past application $(6-120 \text{ month tolerance allowed based on length of time})$ .  |
| 1617      | Historic Address<br>Identified                        | The current address provided in the current application is not equal to the matched application current address AND the current application previous address is not equal to the matched application previous address.  OR  The current address provided in the current application is not equal to the matched application current address AND the matched application contains a previous address, which the current application omits. |
| 1623      | Inconsistent Time at<br>Address CrossCheck            | The incoming application contains a previous address that is equal to the current address of a past matched application, but the time at that address is not consistent with what is implied in the past application (6 – 120 month tolerance allowed based on length of time).   |
| 1624      | Inconsistent Move<br>Date                             | The incoming application contains a previous address that is equal to the current address of a past matched application, but the implied move date to that address is not consistent with the implied move date in the past application $(6-120 \text{ month tolerance})$ allowed based on length of time).   |
| 2801/2851 | Same Address<br>Connection                            | The current address provided in the current application is equal to the connected application current address AND the current application applicant name is not equal to the connected application applicant name.  |
| 3201      | Incoming<br>Application Omits<br>Best Address on File | The "best address" per the Credit Profile is not present on the current application.  |

| Rule #                 | Rule Description   | Rule Definition Detail   |  |
|------------------------|--|--|--|
| 3202                   | Incoming Previous<br>Address is Best<br>Address On File  | The "best address" per the Credit Profile is equal to the previous address on the current application.   |  |
| 3203                   | No Trace of Address  | The current address provided in the current application does not match an address File One has for this applicant.   |  |
| 3204                   | Best address on<br>credit profile does<br>not match the current<br>address specified on<br>inquiry | Best address on credit profile does not match the current address specified on inquiry   |  |
| 3401                   | Additional<br>Addresses (0 – 1)  | Any of the three Credit Profile addresses are missing from the current application and the Credit Profile address was 1 <sup>st</sup> reported less than 1 year ago.       |  |
| 3402                   | Additional<br>Addresses (1 – 2)  | Any of the three Credit Profile addresses are missing from the current application and the Credit Profile address was 1 <sup>st</sup> reported between 1 and 2 years ago.  |  |
| 3403                   | Additional<br>Addresses (2 – 3)  | Any of the three Credit Profile addresses are missing from the current application and the Credit Profile address was 1 <sup>st</sup> reported between 2 and 3 years ago.  |  |
| 3404                   | Additional<br>Addresses (3 – 4)  | Any of the three Credit Profile addresses are missing from the current application and the Credit Profile address was 1 <sup>st</sup> reported between 3 and 4 years ago.  |  |
| 3405                   | Additional<br>Addresses (4 – 5)  | Any of the three Credit Profile addresses are missing from the current application and the Credit Profile address was 1 <sup>st</sup> reported between 4 and 5 years ago.  |  |
| 3406                   | Additional<br>Addresses (5 – 6)  | Any of the three Credit Profiles addresses are missing from the current application and the Credit Profile address was 1 <sup>st</sup> reported between 5 and 6 years ago. |  |
| <b>Telephone Rules</b> | (GLB)  |  |  |
| 1001                   | Home Telephone<br>Number Conflicts<br>with Zip Code  | The home telephone number provided in the current application does not correlate to the current address provided in the current application.                               |  |
| 1203                   | Home Telephone<br>Number is Invalid  | The home telephone provided in the current application had an invalid exchange and area code combination.  |  |
| 1204                   | Home Telephone<br>Number is Cellular<br>or other Special   | The home telephone number provided in the current application is a cellular number or defined as special.  |  |
| 1207                   | Self-Employed with no Home Telephone   | The current application states the applicant is self-employed but does not include a home telephone number.  |  |
| 1208                   | Not Self-Employed<br>but Same Home and<br>Work Telephone   | The current application states the applicant is not self-employed but the home and work number on the current application is the same.                                     |  |
| 1209                   | Work Telephone<br>Number is Unused or<br>Reserved  | The work telephone number provided in the current application is reported as expired or is not yet connected for use.  |  |

| Rule #    | <b>Rule Description</b>                                   | Rule Definition Detail  |  |
|-----------|---|---|--|
| 1407/1457 | Home Telephone<br>Number Mismatched                       | The current address provided in the current application is equal to the matched application current address AND the current application home telephone number is not 'special' AND does not equal the matched application updated home telephone number.  |  |
| 1410/1460 | Work Telephone<br>Number Mismatched                       | The work telephone number provided in the current application is not 'special' AND it is not equal to the matched application updated work telephone number.  |  |
| 1607      | Home Telephone<br>Number Mismatched                       | The current address provided in the current application is equal to the matched application current address AND the current application home telephone number is not 'special' AND does not equal the matched application updated home telephone number.  |  |
| 1610      | Work Telephone<br>Number Mismatched                       | The work telephone number provided in the current application is not 'special' AND it is not equal to the matched application updated work telephone number.  |  |
| 1801/1851 | Same Person Home<br>Telephone<br>Connection               | The home telephone number from the incoming application is equal to a past application's update home telephone number where the past application is for the <b>same person</b> as the incoming application AND  The current and previous address provided in the current application is not equal to the connected application current address.                                   |  |
| 1802/1852 | Other Person Home<br>Telephone<br>Connection              | The home telephone number from the incoming application is equal to a past application's update home telephone number where the past application is for a <b>different person</b> as the incoming application AND  The current and previous address provided in the current application is not equal to the connected application current address.                                |  |
| 1803/1853 | Multiple Same<br>Person Home<br>Telephone<br>Connections  | This rule will trigger if Rule 1801/1851: Same Person Home Telephone Connection is triggered by more than one connected application.  |  |
| 1804/1854 | Multiple Other<br>Person Home<br>Telephone<br>Connections | This rule will trigger if Rule 1802/1852: Other Person Home Telephone Connection is triggered by more than one connected application.   |  |
| 2201/2251 | Same Person Work<br>Telephone<br>Connection               | The applicant name and work telephone number provided in the current application is equal to the connected application applicant name and updated work telephone number AND  The current and previous address provided in the current application is not equal to the connected application current address.  |  |
| 2202/2252 | Other Person Work<br>Telephone<br>Connection              | The work telephone number provided in the current application is equal to the connected application updated work telephone number AND  The applicant name in the current application is not equal to the connected application applicant name AND the current and previous address provided in the current application is not equal to the connected application current address. |  |

| Rule #         | Rule Description   | Rule Definition Detail  |  |
|----------------|--|---|--|
| 2203/2253      | Multiple Same<br>Person Work<br>Telephone<br>Connections               | This rule will trigger if Rule 2201/2251: Same Person Work Telephone Connection is triggered by more than one connected application.  |  |
| 2204/2254      | Multiple Other<br>Person Work<br>Telephone<br>Connections              | This rule will trigger if Rule 2202/2252: Other Person Work Telephone Connection is triggered by more than one connected application.   |  |
| 2205/2255      | Other Person Work<br>Phone Connection w/<br>Same Address               | The current address and work telephone number provided in the current application is equal to the connected application current address and updated work telephone number  AND  The applicant name in the current application is not equal to the connected application applicant name. |  |
| 3006           | Telephone<br>Number(s) not On<br>File                                  | Telephone Number(s) not On File   |  |
| 3007           | Home Telephone<br>Number Conflict                                      | The home telephone number provided in the current application is not equal to any of the consumer's home telephone number(s) on the Credit Profile, as updated for area code splits.  |  |
| 3008           | Shared Home<br>Telephone Number  | The number of other consumers who share the same home telephone number on the Consumer Master database is greater than 4.   |  |
| SSN Rules (GLB | 3)   |   |  |
| 1002           | Invalid or Non-<br>issued Social<br>Security Number                    | The social security number (SSN) provided in the current application has not been issued by the Social Security Administration (SSA) OR the SSN is not a valid number as reported by the SSA.   |  |
| 1003           | Social Security<br>Number Issued<br>before Year of Birth               | The social security number provided in the current application has an issue date that is less than the age of the applicant provided in the current application.  |  |
| 1012           | High Probability<br>SSN Belongs to<br>Another                          | The social security number provided in the current application is more closely associated with another consumer according to File One.  |  |
| 1014           | Retired Social<br>Security Number                                      | SSA reports that death benefits are being paid on the SSN   |  |
| 1015           | Non-issued SSN   | Non-issued SSN  |  |
| 1016           | Best on-file SSN is retired  | Best on-file SSN is retired   |  |
| 1017           | Best on-file SSN is not issued   | Best on-file SSN is not issued  |  |
| 1018           | SSN specified on inquiry has been reported more frequently for another | SSN specified on inquiry has been reported more frequently for another  |  |
| 1420/1470      | Social Security<br>Number Mismatch                                     | The social security number provided in the current application is not equal to the matched application social security number.  |  |

| Rule #           | Rule Description   | Rule Definition Detail   |
|------------------|--|--|
| 1620             | Social Security<br>Number Mismatch                       | The social security number provided in the current application is not equal to the matched application social security number.   |
| 2401/2451        | Same Person Social<br>Security Number<br>Connection      | The applicant name and social security number provided in the current application is equal to the connected application applicant name and updated social security number (exact match)  AND  The current and previous address provided in the current application is not equal to the connected application current address.  |
| 2402/2452        | Other Person Social<br>Security Number<br>Connection     | The social security number provided in the current application is equal to the connected application social security number (exact match)  AND  The applicant name in the current application is not equal to the connected application applicant name AND the current and previous address provided in the current application is not equal to the connected application current address. |
| 2403/2453        | Multiple Same<br>Person SSN<br>Connections               | This rule will trigger if Rule 2401/2451: Same Person SSN Connection is triggered by more than one connected application.  |
| 2404/2454        | Multiple Other<br>Person SSN<br>Connections              | This rule will trigger if Rule 2402/2452: Other Person SSN Connection is triggered by more than one connected application.   |
| Date of Birth Ru | les (GLB)  |  |
| 1202             | Time at Bank<br>Exceeds Applicant's<br>Age               | The time at bank provided in the current application is greater than the applicant's age provided in the current application.  |
| 1210             | Applicant Age<br>Inconsistent with<br>Employment History | The time at employment stated in the current application + 15 years is greater than the age of the applicant provided in the current application.  |
| 1211             | Applicant Age<br>Inconsistent with<br>Banking History    | The age of the applicant minus the time with bank provided in the current application is less than 10 years.   |
| 1214             | Salary Inconsistent with Age                             | The applicant's age provided in the current application is less than 25 years AND the annual salary provided in the current application in greater than \$50,000.  |
| 1401/1451        | Date of Birth<br>Mismatched                              | The current application date of birth is less than the matched application date of birth. (within a specified tolerance)   |
| 1412/1462        | Impersonation – Age                                      | The applicant date of birth provided in the current application is greater than the date of birth provided on the matched application.   |
| 1601             | Date of Birth<br>Mismatched                              | The current application date of birth is earlier than the matched application date of birth. (within a specified tolerance)  |
| 1612             | Impersonation – Age                                      | The applicant date of birth provided in the current application is greater than the date of birth provided on the matched application.   |

| Rule #          | Rule Description                              | Rule Definition Detail  |
|-----------------|---|---|
| 3002            | Impersonation of<br>Applicant under Age<br>18 | The current application and Credit Profile contain date of birth AND the Credit Profile Date of Birth implies that the applicant is under age 18 AND the current application date of birth is not equal to the Credit Profile's Date of Birth.  OR  The current application and/or Credit Profile contain only year of birth AND the Credit Profile date of Birth implies that the applicant is under age 18 (Infer "January 1" if the Credit Profile contains only the year of birth.) AND the current application year of birth is not equal to the Credit Profile's year of birth. |
| 3003            | Inconsistent Date of<br>Birth on File         | The current application and Credit Profile contain date of birth AND the current application date of birth is less than the Credit Profile date of birth.  OR  The current application and/or Credit Profile contain only year of birth AND the current application year of birth is less than the Credit Profile year of birth.  |
| 3004            | Impersonation – Age                           | The current application and Credit Profile contain date of birth AND the current application date of birth is greater than the Credit Profile date of birth.  OR  The current application and/or Credit Profile contain only year of birth AND the current application year of birth is greater than the Credit Profile year of birth.  |
| Other Rules (GI | <b>LB</b> )                                   | ·   |
| 1405/1455       | Adjusted Time with<br>Bank Mismatched         | The bank routing number and bank account number provided in the current application is equal to the bank routing number and bank account number provided in the matched application AND the current application time with bank is greater than the matched application time with bank.  |
| 1408/1458       | Employment<br>Overlap                         | The work telephone number provided in the current application is not 'special' AND is not equal to the matched application updated work telephone number AND the current application time with employer is greater than the elapsed time between both applications.   |
| 1409/1459       | Adjusted Time in Employment Mismatched        | The incoming application shows that the applicant has been with the Employer longer than the time implied by a past application $(6-120)$ month tolerance allowed based on length of time).   |
| 1411/1461       | Bank Details<br>Mismatched                    | The bank routing number provided in the current application is not equal to the matched application bank routing number OR The bank account number provided in the current application is not equal to the matched application bank account number. (Allows for transpositions and single digit keystroke errors.)  |
| 1415/1465       | Impersonation –<br>Time with Bank             | The bank routing number and the bank account number provided in the current application are equal to the matched application bank routing number and bank account number AND the current application time with bank is less than the matched application adjusted time with bank. (6 – 120 month tolerance allowed based on length of time)   |

| Rule#     | Rule Description                                     | Rule Definition Detail  |  |
|-----------|--|---|--|
| 1416/1466 | Impersonation –<br>Time with Employer                | The incoming application shows that the applicant has been with the Employer for a shorter period than the time implied by a past application $(6-120 \text{ month tolerance allowed based on length of time})$ .   |  |
| 1418/1468 | Inconsistent<br>Employer Name                        | The time with employer provided in the incoming application is greater than the elapsed time between the matched application AND the current application employer name and work telephone number is not equal to the matched application employer name and updated work telephone number  |  |
| 1419/1469 | Employer Change<br>but Same Work<br>Telephone Number | The employer name provided in the current application is not equal to the matched application employer name AND the current application work telephone number is equal to the matched application updated work telephone number.  |  |
| 1425/1475 | Inconsistent Wage or<br>Salary                       | The salary on the current application is not equal to the matched application salary AND both of these values are expressed as annual salary. (40% tolerance)   |  |
| 1426/1476 | Mother's Maiden<br>Name Mismatch                     | The mother's maiden name in the current application is not equal to the mother's maiden name on the matched application.  |  |
| 1427/1477 | Under 18 at Time of<br>Matched Application           | The age on the matched application is less than 18.   |  |
| 1605      | Adjusted Time with<br>Bank Mismatched                | The bank routing number and bank account number provided in the current application is equal to the bank routing number and bank account number provided in the matched application AND the current application time with bank is greater than the matched application time with bank.  |  |
| 1608      | Employment<br>Overlap                                | The work telephone number provided in the current application is not 'special' AND is not equal to the matched application updated work telephone number AND the current application time with employer is greater than the elapsed time between both applications.   |  |
| 1609      | Adjusted Time in<br>Employment<br>Mismatched         | The incoming application shows that the applicant has been with the Employer longer than the time implied by a past application $(6-120)$ month tolerance allowed based on length of time).   |  |
| 1611      | Bank Details<br>Mismatched                           | The bank routing number provided in the current application is not equal to the matched application bank routing number OR The bank account number provided in the current application is not equal to the matched application bank account number. (Allows for transpositions and single digit keystroke errors.)  |  |
| 1615      | Impersonation –<br>Time with Bank                    | The bank routing number and the bank account number provided in the current application are equal to the matched application bank routing number and bank account number AND the current application time with bank is less than the matched application adjusted time with bank. $(6-120 \text{ month} \text{ tolerance} \text{ allowed based on length of time})$ |  |
| 1616      | Impersonation –<br>Time with Employer                | The incoming application shows that the applicant has been with the Employer for a shorter period than the time implied by a past application $(6-120 \text{ month tolerance allowed based on length of time})$ .   |  |
| 1618      | Inconsistent<br>Employer Name                        | The time with employer provided in the incoming application is greater than the elapsed time between the matched application AND the current application employer name and work telephone number is not equal to the matched application employer name and updated work telephone number  |  |

| Rule #    | Rule Description  | Rule Definition Detail   |
|-----------|---|--|
| 1619      | Employer Change<br>but Same Work<br>Telephone Number    | The employer name provided in the current application is not equal to the matched application employer name AND the current application work telephone number is equal to the matched application updated work telephone number. |
| 1625      | Inconsistent Wage or<br>Salary                          | The salary on the current application is not equal to the matched application salary AND both of these values are expressed as annual salary. (40% tolerance)  |
| 1626      | Mother's Maiden<br>Name Mismatch                        | The mother's maiden name in the current application is not equal to the mother's maiden name on the matched application.   |
| 1627      | Under 18 at Time of<br>Matched Application              | The age on the matched application is less than 18.  |
| 2001/2051 | Same Person Bank<br>Account Connection                  | The bank routing and account number provided in the current application is equal to the connected application bank routing and account number.  AND  |
|           |   | The current and previous address provided in the current application is not equal to the connected application current address.  AND   |
|           |   | The applicant name in the current application is equal to the connected application applicant name.  |
| 2002/2052 | Other Person Bank<br>Account Connection                 | The bank routing and account number provided in the current application is equal to the connected application bank routing and account number.  AND  |
|           |   | The current and previous address provided in the current application is not equal to the connected application current address.  AND   |
|           |   | The applicant name in the current application is not equal to the connected application applicant name.  |
| 2003/2053 | Multiple Same<br>Person Bank<br>Account<br>Connections  | This rule will trigger if Rule 2001/2051: Same Person Bank Account Connection is triggered by more than one connected application.   |
| 2004/2054 | Multiple Other<br>Person Bank<br>Account<br>Connections | This rule will trigger if Rule 2002/2052: Other Person Bank Account Connection is triggered by more than one connected application.  |
| 3001      | Consumer Not<br>Found on File One                       | This rule will trigger if the applicant cannot be identified on the File One System such that a Credit Profile cannot be generated.  |
| 3005      | Consumer Statement on File                              | The Credit Profile contains a free form consumer statement other than a victim statement.  |

**Table 11. Final Decision** 

| Final<br>Decision<br>Value | Description                                   | Display within<br>Remote Data View  |
|----------------------------|---|---|
| ACC                        | Accept; Passed all criteria                   | ACC provided in Final Decision  |
| RF0                        | Experian unable to match (not Pinned)         | Not included  |
| RF1                        | Low confidence Name/Address matching criteria | RF1 provided in Final Decision field  |
| RF2                        | Potential Identity Fraud Risk                 | Identity Risk alert box, Fraud Risk<br>Indicator ="Y"<br>Fraud Risk Indicator box is red<br>RF2 provided in Final Decision<br>field |
| RF3                        | Experian identifies identity as deceased      | Deceased Indicator = "Y" RF3 provided in Final Decision field   |

**Table 12. Address Codes** 

| Code                       | Description of Address Code Matches  |  |  |
|----------------------------|--|--|--|
| Level 5: Exact Match Codes |  |  |  |
| A1                         | Exact match on first and last name; Exact match on address   |  |  |
| В                          | Match to business name – residential address   |  |  |
| BB                         | Match to business name – business address  |  |  |
| BM                         | Match to business name – mixed use address   |  |  |
| Н1                         | Exact match on first name, last name matches one of hyphenated last names; Exact match on address              |  |  |
| Q1                         | First name matches last, last name matches first (exact matches only);Exact match on address                   |  |  |
| YB                         | Match to full name – business address  |  |  |
| Level 4: Close M           | Tatch Conditions   |  |  |
| A2                         | Exact match on first and last name; Misspelling of street name (all other fields match)                        |  |  |
| A5                         | Exact match on first and last name; Street number missing on input (all other fields match)                    |  |  |
| A7                         | Exact match on first and last name; No match to city (all other fields match)                                  |  |  |
| A8                         | Exact match on first and last name; No match to ZIP code (all other fields match)                              |  |  |
| AC                         | Exact match on first and last name; Partial match to street name (all other fields match)                      |  |  |
| AF                         | Exact match on first and last name; Partial match to street name and no match to city (all other fields match) |  |  |
| AG                         | Exact match on first and last name; Close match to street name; no match to city (all other fields match)      |  |  |
| АН                         | Exact match on first and last name; Close match to street name; no match to state (all other fields match)     |  |  |

| Code | Description of Address Code Matches   |
|------|---|
| AJ   | Exact match on first and last name; Close match to street name; no match to ZIP code (all other fields match)   |
| AK   | Exact match on first and last name; Partial match to street name; no match to state (all other fields match)  |
| AU   | Exact match on first and last name; No match to state (all other fields match)  |
| AV   | Exact match on first and last name; Partial match to street name; no match to ZIP code (all other fields match)                                       |
| C1   | Misspelling of either first OR last name; Exact match on address  |
| C2   | Misspelling of either first OR last name; Misspelling of street name (all other fields match)   |
| C7   | Misspelling of either first OR last name; No match to city (all other fields match)   |
| C8   | Misspelling of either first OR last name; No match to ZIP code (all other fields match)   |
| CC   | Misspelling of either first OR last name; Partial match to street name (all other fields match)   |
| CU   | Misspelling of either first OR last name; No match to state (all other fields match)  |
| D1   | Misspelling of first AND last name; Exact match on address  |
| D2   | Misspelling of first AND last name; Misspelling of street name (all other fields match)   |
| D7   | Misspelling of first AND last name; No match to city (all other fields match)   |
| D8   | Misspelling of first AND last name; No match to ZIP code (all other fields match)   |
| DC   | Misspelling of first AND last name; Partial match to street name (all other fields match)   |
| DU   | Misspelling of first AND last name; No match to state (all other fields match)  |
| H2   | Exact match on first name, last name matches one of hyphenated last names; Misspelling of street name (all other fields match)                        |
| Н5   | Exact match on first name, last name matches one of hyphenated last names; Street number missing on input (all other fields match)                    |
| Н7   | Exact match on first name, last name matches one of hyphenated last names; No match to city (all other fields match)                                  |
| Н8   | Exact match on first name, last name matches one of hyphenated last names; No match to ZIP code (all other fields match)                              |
| НС   | Exact match on first name, last name matches one of hyphenated last names; Partial match to street name (all other fields match)                      |
| HF   | Exact match on first name, last name matches one of hyphenated last names; Partial match to street name and no match to city (all other fields match) |
| HG   | Exact match on first name, last name matches one of hyphenated last names; Close match to street name; no match to city (all other fields match)      |
| НН   | Exact match on first name, last name matches one of hyphenated last names; Close match to street name; no match to state (all other fields match)     |
| НЈ   | Exact match on first name, last name matches one of hyphenated last names; Close match to street name; no match to ZIP code (all other fields match)  |
| НК   | Exact match on first name, last name matches one of hyphenated last names; Partial match to street name; no match to state (all other fields match)   |
| HU   | Exact match on first name, last name matches one of hyphenated last names; No match to state (all other fields match)                                 |
| HV   | Exact match on first name, last name matches one of hyphenated last names; Partial match  |

| Code | Description of Address Code Matches  |
|------|--|
|      | to street name; no match to ZIP code (all other fields match)  |
| I1   | First name misspelled, last name matches one of hyphenated last names; Exact match on address  |
| 12   | First name misspelled, last name matches one of hyphenated last names; Misspelling of street name (all other fields match)                       |
| I7   | First name misspelled, last name matches one of hyphenated last names; No match to city (all other fields match)                                 |
| 18   | First name misspelled, last name matches one of hyphenated last names; No match to ZIP code (all other fields match)                             |
| IC   | First name misspelled, last name matches one of hyphenated last names; Partial match to street name (all other fields match)                     |
| IU   | First name misspelled, last name matches one of hyphenated last names; No match to state (all other fields match)                                |
| P1   | Partial match on first name, last name matches on one of hyphenated last names; Exact match on address   |
| P2   | Partial match on first name, last name matches on one of hyphenated last names;<br>Misspelling of street name (all other fields match)           |
| P7   | Partial match on first name, last name matches on one of hyphenated last names; No match to city (all other fields match)                        |
| P8   | Partial match on first name, last name matches on one of hyphenated last names; No match to ZIP code (all other fields match)                    |
| PC   | Partial match on first name, last name matches on one of hyphenated last names; Partial match to street name (all other fields match)            |
| PU   | Partial match on first name, last name matches on one of hyphenated last names; No match to state (all other fields match)                       |
| Q2   | First name matches last, last name matches first (exact matches only); Misspelling of street name (all other fields match)                       |
| Q5   | First name matches last, last name matches first (exact matches only);Street number missing on input (all other fields match)                    |
| Q7   | First name matches last, last name matches first (exact matches only); No match to city (all other fields match)                                 |
| Q8   | First name matches last, last name matches first (exact matches only); No match to ZIP code (all other fields match)                             |
| QC   | First name matches last, last name matches first (exact matches only);Partial match to street name (all other fields match)                      |
| QF   | First name matches last, last name matches first (exact matches only);Partial match to street name and no match to city (all other fields match) |
| QG   | First name matches last, last name matches first (exact matches only);Close match to street name; no match to city (all other fields match)      |
| QН   | First name matches last, last name matches first (exact matches only);Close match to street name; no match to state (all other fields match)     |
| QJ   | First name matches last, last name matches first (exact matches only);Close match to street name; no match to ZIP code (all other fields match)  |
| QK   | First name matches last, last name matches first (exact matches only);Partial match to street  |

| Code             | Description of Address Code Matches   |
|------------------|---|
|                  | name; no match to state (all other fields match)  |
| QU               | First name matches last, last name matches first (exact matches only);No match to state (all other fields match)                                  |
| QV               | First name matches last, last name matches first (exact matches only);Partial match to street name; no match to ZIP code (all other fields match) |
| R1               | Partial match on first name, exact match on last name; Exact match on address   |
| R2               | Partial match on first name, exact match on last name; Misspelling of street name (all other fields match)  |
| R7               | Partial match on first name, exact match on last name; No match to city (all other fields match)  |
| R8               | Partial match on first name, exact match on last name; No match to ZIP code (all other fields match)  |
| RC               | Partial match on first name, exact match on last name; Partial match to street name (all other fields match)                                      |
| RU               | Partial match on first name, exact match on last name; No match to state (all other fields match)   |
| Level 3: Partial | Match Conditions  |
| A3               | Exact match on first and last name; No match to street name (all other fields match)  |
| A6               | Exact match on first and last name; No match to street number (all other fields match)  |
| AA               | Exact match on first and last name; Street number does not match or is missing, close match to street name (all other fields match)               |
| AD               | Exact match on first and last name; Street number and ZIP code are missing or do not match (all other fields match)                               |
| AE               | Exact match on first and last name; Street number does not match or is missing and partial match to street name(all other fields match)           |
| AN               | Exact match on first and last name; City and state do not match (all other fields match)  |
| AP               | Exact match on first and last name; State and ZIP code do not match (all other fields match)  |
| AQ               | Exact match on first and last name; Street number and state are missing or do not match (all other fields match)                                  |
| AT               | Exact match on first and last name; Street number and city are missing or do not match (all other fields match)                                   |
| C5               | Misspelling of either first OR last name; Street number missing on input (all other fields match)   |
| C6               | Misspelling of either first OR last name; No match to street number (all other fields match)  |
| CA               | Misspelling of either first OR last name; Street number does not match or is missing, close match to street name (all other fields match)         |
| CE               | Misspelling of either first OR last name; Street number does not match or is missing and partial match to street name(all other fields match)     |
| CF               | Misspelling of either first OR last name; Partial match to street name and no match to city (all other fields match)                              |
| CG               | Misspelling of either first OR last name; Close match to street name; no match to city (all other fields match)                                   |
| СН               | Misspelling of either first OR last name; Close match to street name; no match to state (all  |

| Code | Description of Address Code Matches   |
|------|---|
|      | other fields match)   |
| CJ   | Misspelling of either first OR last name; Close match to street name; no match to ZIP code (all other fields match)                     |
| CK   | Misspelling of either first OR last name; Partial match to street name; no match to state (all other fields match)                      |
| CV   | Misspelling of either first OR last name; Partial match to street name; no match to ZIP code (all other fields match)                   |
| D5   | Misspelling of first AND last name; Street number missing on input (all other fields match)   |
| D6   | Misspelling of first AND last name; No match to street number (all other fields match)  |
| DA   | Misspelling of first AND last name; Street number does not match or is missing, close match to street name (all other fields match)     |
| DE   | Misspelling of first AND last name; Street number does not match or is missing and partial match to street name(all other fields match) |
| DF   | Misspelling of first AND last name; Partial match to street name and no match to city (all other fields match)                          |
| DG   | Misspelling of first AND last name; Close match to street name; no match to city (all other fields match)                               |
| DH   | Misspelling of first AND last name; Close match to street name; no match to state (all other fields match)                              |
| DJ   | Misspelling of first AND last name; Close match to street name; no match to ZIP code (all other fields match)                           |
| DK   | Misspelling of first AND last name; Partial match to street name; no match to state (all other fields match)                            |
| DV   | Misspelling of first AND last name; Partial match to street name; no match to ZIP code (all other fields match)                         |
| E1   | First initial match, exact match on last name; Exact match on address   |
| E2   | First initial match, exact match on last name; Misspelling of street name (all other fields match)                                      |
| E5   | First initial match, exact match on last name; Street number missing on input (all other fields match)                                  |
| E7   | First initial match, exact match on last name; No match to city (all other fields match)  |
| E8   | First initial match, exact match on last name; No match to ZIP code (all other fields match)  |
| EC   | First initial match, exact match on last name; Partial match to street name (all other fields match)                                    |
| EF   | First initial match, exact match on last name; Partial match to street name and no match to city (all other fields match)               |
| EG   | First initial match, exact match on last name; Close match to street name; no match to city (all other fields match)                    |
| ЕН   | First initial match, exact match on last name; Close match to street name; no match to state (all other fields match)                   |
| EJ   | First initial match, exact match on last name; Close match to street name; no match to ZIP code (all other fields match)                |
| EK   | First initial match, exact match on last name; Partial match to street name; no match to state (all other fields match)                 |

| Code | Description of Address Code Matches  |
|------|--|
| EU   | First initial match, exact match on last name; No match to state (all other fields match)  |
| EV   | First initial match, exact match on last name; Partial match to street name; no match to ZIP code (all other fields match)   |
| F1   | First initial match, last name misspelled; Exact match on address  |
| F2   | First initial match, last name misspelled; Misspelling of street name (all other fields match)   |
| F5   | First initial match, last name misspelled; Street number missing on input (all other fields match)   |
| F7   | First initial match, last name misspelled; No match to city (all other fields match)   |
| F8   | First initial match, last name misspelled; No match to ZIP code (all other fields match)   |
| FC   | First initial match, last name misspelled; Partial match to street name (all other fields match)   |
| FF   | First initial match, last name misspelled; Partial match to street name and no match to city (all other fields match)  |
| FG   | First initial match, last name misspelled; Close match to street name; no match to city (all other fields match)   |
| FH   | First initial match, last name misspelled; Close match to street name; no match to state (all other fields match)  |
| FJ   | First initial match, last name misspelled; Close match to street name; no match to ZIP code (all other fields match)   |
| FK   | First initial match, last name misspelled; Partial match to street name; no match to state (all other fields match)  |
| FU   | First initial match, last name misspelled; No match to state (all other fields match)  |
| FV   | First initial match, last name misspelled; Partial match to street name; no match to ZIP code (all other fields match)   |
| G1   | First name does not match or is missing, exact match on last name; Exact match on address  |
| G2   | First name does not match or is missing, exact match on last name; Misspelling of street name (all other fields match)   |
| G7   | First name does not match or is missing, exact match on last name; No match to city (all other fields match)   |
| G8   | First name does not match or is missing, exact match on last name; No match to ZIP code (all other fields match)   |
| GC   | First name does not match or is missing, exact match on last name; Partial match to street name (all other fields match)   |
| GU   | First name does not match or is missing, exact match on last name; No match to state (all other fields match)  |
| НЗ   | Exact match on first name, last name matches one of hyphenated last names; No match to street name (all other fields match)  |
| Н6   | Exact match on first name, last name matches one of hyphenated last names; No match to street number (all other fields match)  |
| НА   | Exact match on first name, last name matches one of hyphenated last names; Street number does not match or is missing, close match to street name (all other fields match) |
| HD   | Exact match on first name, last name matches one of hyphenated last names; Street number and ZIP code are missing or do not match (all other fields match)                 |
| HE   | Exact match on first name, last name matches one of hyphenated last names; Street number   |

| Code | Description of Address Code Matches  |
|------|--|
|      | does not match or is missing and partial match to street name(all other fields match)  |
| HN   | Exact match on first name, last name matches one of hyphenated last names; City and state do not match (all other fields match)  |
| НР   | Exact match on first name, last name matches one of hyphenated last name; State and ZIP code do not match (all other fields match)   |
| HQ   | Exact match on first name, last name matches one of hyphenated last names; Street number and state are missing or do not match (all other fields match)                    |
| НТ   | Exact match on first name, last name matches one of hyphenated last names; Street number and city are missing or do not match (all other fields match)                     |
| 15   | First name misspelled, last name matches one of hyphenated last names; Street number missing on input (all other fields match)   |
| 16   | First name misspelled, last name matches one of hyphenated last names; No match to street number (all other fields match)  |
| IA   | First name misspelled, last name matches one of hyphenated last names; Street number does not match or is missing, close match to street name (all other fields match)     |
| ΙE   | First name misspelled, last name matches one of hyphenated last names; Street number does not match or is missing and partial match to street name(all other fields match) |
| IF   | First name misspelled, last name matches one of hyphenated last names; Partial match to street name and no match to city (all other fields match)                          |
| IG   | First name misspelled, last name matches one of hyphenated last names; Close match to street name; no match to city (all other fields match)                               |
| IH   | First name misspelled, last name matches one of hyphenated last names; Close match to street name; no match to state (all other fields match)                              |
| IJ   | First name misspelled, last name matches one of hyphenated last names; Close match to street name; no match to ZIP code (all other fields match)                           |
| IK   | First name misspelled, last name matches one of hyphenated last names; Partial match to street name; no match to state (all other fields match)                            |
| IV   | First name misspelled, last name matches one of hyphenated last names; Partial match to street name; no match to ZIP code (all other fields match)                         |
| J1   | First initial match, last name matches one of hyphenated last names; Exact match on address  |
| J2   | First initial match, last name matches one of hyphenated last names; Misspelling of street name (all other fields match)   |
| J5   | First initial match, last name matches one of hyphenated last names; Street number missing on input (all other fields match)   |
| J7   | First initial match, last name matches one of hyphenated last names; No match to city (all other fields match)   |
| Ј8   | First initial match, last name matches one of hyphenated last names; No match to ZIP code (all other fields match)   |
| JC   | First initial match, last name matches one of hyphenated last names; Partial match to street name (all other fields match)   |
| JF   | First initial match, last name matches one of hyphenated last names; Partial match to street name and no match to city (all other fields match)                            |
| JG   | First initial match, last name matches one of hyphenated last names; Close match to street name; no match to city (all other fields match)                                 |

| Code | Description of Address Code Matches   |
|------|---|
| JH   | First initial match, last name matches one of hyphenated last names; Close match to street name; no match to state (all other fields match)       |
| JJ   | First initial match, last name matches one of hyphenated last names; Close match to street name; no match to ZIP code (all other fields match)    |
| JK   | First initial match, last name matches one of hyphenated last names; Partial match to street name; no match to state (all other fields match)     |
| JU   | First initial match, last name matches one of hyphenated last names; No match to state (all other fields match)                                   |
| JV   | First initial match, last name matches one of hyphenated last names; Partial match to street name; no match to ZIP code (all other fields match)  |
| M1   | First name does not match or is missing, last name matches on one of hyphenated last names; Exact match on address                                |
| M2   | First name does not match or is missing, last name matches on one of hyphenated last names; Misspelling of street name (all other fields match)   |
| M7   | First name does not match or is missing, last name matches on one of hyphenated last names; No match to city (all other fields match)             |
| M8   | First name does not match or is missing, last name matches on one of hyphenated last names; No match to ZIP code (all other fields match)         |
| MC   | First name does not match or is missing, last name matches on one of hyphenated last names; Partial match to street name (all other fields match) |
| MU   | First name does not match or is missing, last name matches on one of hyphenated last names; No match to state (all other fields match)            |
| 01   | Partial match on first name, close match on last name; Exact match on address   |
| O2   | Partial match on first name, close match on last name; Misspelling of street name (all other fields match)  |
| O5   | Partial match on first name, close match on last name; Street number missing on input (all other fields match)                                    |
| О7   | Partial match on first name, close match on last name; No match to city (all other fields match)  |
| O8   | Partial match on first name, close match on last name; No match to ZIP code (all other fields match)  |
| OC   | Partial match on first name, close match on last name; Partial match to street name (all other fields match)                                      |
| OF   | Partial match on first name, close match on last name; Partial match to street name and no match to city (all other fields match)                 |
| OG   | Partial match on first name, close match on last name; Close match to street name; no match to city (all other fields match)                      |
| ОН   | Partial match on first name, close match on last name; Close match to street name; no match to state (all other fields match)                     |
| OJ   | Partial match on first name, close match on last name; Close match to street name; no match to ZIP code (all other fields match)                  |
| ОК   | Partial match on first name, close match on last name; Partial match to street name; no match to state (all other fields match)                   |
| OU   | Partial match on first name, close match on last name; No match to state (all other fields  |

| Code | Description of Address Code Matches   |
|------|---|
|      | match)  |
| OV   | Partial match on first name, close match on last name; Partial match to street name; no match to ZIP code (all other fields match)  |
| P5   | Partial match on first name, last name matches on one of hyphenated last names; Street number missing on input (all other fields match)   |
| P6   | Partial match on first name, last name matches on one of hyphenated last names; No match to street number (all other fields match)  |
| PA   | Partial match on first name, last name matches on one of hyphenated last names; Street number does not match or is missing, close match to street name (all other fields match)     |
| PE   | Partial match on first name, last name matches on one of hyphenated last names; Street number does not match or is missing and partial match to street name(all other fields match) |
| PF   | Partial match on first name, last name matches on one of hyphenated last names; Partial match to street name and no match to city (all other fields match)                          |
| PG   | Partial match on first name, last name matches on one of hyphenated last names; Close match to street name; no match to city (all other fields match)                               |
| РН   | Partial match on first name, last name matches on one of hyphenated last names; Close match to street name; no match to state (all other fields match)                              |
| РЈ   | Partial match on first name, last name matches on one of hyphenated last names; Close match to street name; no match to ZIP code (all other fields match)                           |
| PK   | Partial match on first name, last name matches on one of hyphenated last names; Partial match to street name; no match to state (all other fields match)                            |
| PV   | Partial match on first name, last name matches on one of hyphenated last names; Partial match to street name; no match to ZIP code (all other fields match)                         |
| Q3   | First name matches last, last name matches first (exact matches only); No match to street name (all other fields match)   |
| Q6   | First name matches last, last name matches first (exact matches only);No match to street number (all other fields match)  |
| QA   | First name matches last, last name matches first (exact matches only);Street number does not match or is missing, close match to street name (all other fields match)               |
| QD   | First name matches last, last name matches first (exact matches only);Street number and ZIP code are missing or do not match (all other fields match)                               |
| QE   | First name matches last, last name matches first (exact matches only);Street number does not match or is missing and partial match to street name(all other fields match)           |
| QN   | First name matches last, last name matches first (exact matches only);City and state do not match (all other fields match)  |
| QP   | First name matches last, last name matches first (exact matches only);State and ZIP code do not match (all other fields match)  |
| QQ   | First name matches last, last name matches first (exact matches only);Street number and state are missing or do not match (all other fields match)                                  |
| QT   | First name matches last, last name matches first (exact matches only);Street number and city are missing or do not match (all other fields match)                                   |
| R5   | Partial match on first name, exact match on last name; Street number missing on input (all other fields match)  |
| R6   | Partial match on first name, exact match on last name; No match to street number (all other   |

| Code            | Description of Address Code Matches  |
|-----------------|--|
|                 | fields match)  |
| RA              | Partial match on first name, exact match on last name; Street number does not match or is missing, close match to street name (all other fields match)     |
| RE              | Partial match on first name, exact match on last name; Street number does not match or is missing and partial match to street name(all other fields match) |
| RF              | Partial match on first name, exact match on last name; Partial match to street name and no match to city (all other fields match)                          |
| RG              | Partial match on first name, exact match on last name; Close match to street name; no match to city (all other fields match)                               |
| RH              | Partial match on first name, exact match on last name; Close match to street name; no match to state (all other fields match)                              |
| RJ              | Partial match on first name, exact match on last name; Close match to street name; no match to ZIP code (all other fields match)                           |
| RK              | Partial match on first name, exact match on last name; Partial match to street name; no match to state (all other fields match)                            |
| RV              | Partial match on first name, exact match on last name; Partial match to street name; no match to ZIP code (all other fields match)                         |
| SB              | Match to surname – Business address  |
| Level 2: Low Co | onfidence Partial Matching Conditions  |
| A9              | Exact match on first and last name; City and ZIP do not match (all other fields match)   |
| AI              | Exact match on first and last name; Close match to street name; city and state do not match (all other fields match)                                       |
| AL              | Exact match on first and last name; Close match to street name; state and ZIP code do not match (all other fields match)                                   |
| AO              | Exact match on first and last name; Partial match to street name; city and state do not match (all other fields match)                                     |
| AS              | Exact match on first and last name; Partial match to street name; state and ZIP code do not match (all other fields match)                                 |
| AW              | Exact match on first and last name; Street number and street name match only (no other fields match)   |
| C3              | Misspelling of either first OR last name; No match to street name (all other fields match)   |
| C9              | Misspelling of either first OR last name; City and ZIP do not match (all other fields match)   |
| CD              | Misspelling of either first OR last name; Street number and ZIP code are missing or do not match (all other fields match)                                  |
| CI              | Misspelling of either first OR last name; Close match to street name; city and state do not match (all other fields match)                                 |
| CL              | Misspelling of either first OR last name; Close match to street name; state and ZIP code do not match (all other fields match)                             |
| CN              | Misspelling of either first OR last name; City and state do not match (all other fields match)   |
| СО              | Misspelling of either first OR last name; Partial match to street name; city and state do not match (all other fields match)                               |
| СР              | Misspelling of either first OR last name; State and ZIP code do not match (all other fields match)   |

| Code | Description of Address Code Matches  |
|------|--|
| CQ   | Misspelling of either first OR last name; Street number and state are missing or do not match (all other fields match)                             |
| CS   | Misspelling of either first OR last name; Partial match to street name; state and ZIP code do not match (all other fields match)                   |
| СТ   | Misspelling of either first OR last name; Street number and city are missing or do not match (all other fields match)                              |
| CW   | Misspelling of either first OR last name; Street number and street name match only (no other fields match)   |
| D3   | Misspelling of first AND last name; No match to street name (all other fields match)   |
| D9   | Misspelling of first AND last name; City and ZIP do not match (all other fields match)   |
| DD   | Misspelling of first AND last name; Street number and ZIP code are missing or do not match (all other fields match)                                |
| DI   | Misspelling of first AND last name; Close match to street name; city and state do not match (all other fields match)                               |
| DL   | Misspelling of first AND last name; Close match to street name; state and ZIP code do not match (all other fields match)                           |
| DN   | Misspelling of first AND last name; City and state do not match (all other fields match)   |
| DO   | Misspelling of first AND last name; Partial match to street name; city and state do not match (all other fields match)                             |
| DP   | Misspelling of first AND last name; State and ZIP code do not match (all other fields match)   |
| DQ   | Misspelling of first AND last name; Street number and state are missing or do not match (all other fields match)                                   |
| DS   | Misspelling of first AND last name; Partial match to street name; state and ZIP code do not match (all other fields match)                         |
| DT   | Misspelling of first AND last name; Street number and city are missing or do not match (all other fields match)                                    |
| DW   | Misspelling of first AND last name; Street number and street name match only (no other fields match)   |
| Е3   | First initial match, exact match on last name; No match to street name (all other fields match)  |
| E6   | First initial match, exact match on last name; No match to street number (all other fields match)  |
| E9   | First initial match, exact match on last name; City and ZIP do not match (all other fields match)  |
| EA   | First initial match, exact match on last name; Street number does not match or is missing, close match to street name (all other fields match)     |
| ED   | First initial match, exact match on last name; Street number and ZIP code are missing or do not match (all other fields match)                     |
| EE   | First initial match, exact match on last name; Street number does not match or is missing and partial match to street name(all other fields match) |
| EI   | First initial match, exact match on last name; Close match to street name; city and state do not match (all other fields match)                    |
| EL   | First initial match, exact match on last name; Close match to street name; state and ZIP code do not match (all other fields match)                |

| Code | Description of Address Code Matches  |
|------|--|
| EN   | First initial match, exact match on last name; City and state do not match (all other fields match)  |
| ЕО   | First initial match, exact match on last name; Partial match to street name; city and state do not match (all other fields match)              |
| EP   | First initial match, exact match on last name; State and ZIP code do not match (all other fields match)  |
| EQ   | First initial match, exact match on last name; Street number and state are missing or do not match (all other fields match)                    |
| ES   | First initial match, exact match on last name; Partial match to street name; state and ZIP code do not match (all other fields match)          |
| ET   | First initial match, exact match on last name; Street number and city are missing or do not match (all other fields match)                     |
| EW   | First initial match, exact match on last name; Street number and street name match only (no other fields match)                                |
| F3   | First initial match, last name misspelled; No match to street name (all other fields match)  |
| F6   | First initial match, last name misspelled; No match to street number (all other fields match)  |
| F9   | First initial match, last name misspelled; City and ZIP do not match (all other fields match)  |
| FA   | First initial match, last name misspelled; Street number does not match or is missing, close match to street name (all other fields match)     |
| FD   | First initial match, last name misspelled; Street number and ZIP code are missing or do not match (all other fields match)                     |
| FE   | First initial match, last name misspelled; Street number does not match or is missing and partial match to street name(all other fields match) |
| FI   | First initial match, last name misspelled; Close match to street name; city and state do not match (all other fields match)                    |
| FL   | First initial match, last name misspelled; Close match to street name; state and ZIP code do not match (all other fields match)                |
| FN   | First initial match, last name misspelled; City and state do not match (all other fields match)  |
| FO   | First initial match, last name misspelled; Partial match to street name; city and state do not match (all other fields match)                  |
| FP   | First initial match, last name misspelled; State and ZIP code do not match (all other fields match)  |
| FQ   | First initial match, last name misspelled; Street number and state are missing or do not match (all other fields match)                        |
| FS   | First initial match, last name misspelled; Partial match to street name; state and ZIP code do not match (all other fields match)              |
| FT   | First initial match, last name misspelled; Street number and city are missing or do not match (all other fields match)                         |
| FW   | First initial match, last name misspelled; Street number and street name match only (no other fields match)                                    |
| G5   | First name does not match or is missing, exact match on last name; Street number missing on input (all other fields match)                     |
| G6   | First name does not match or is missing, exact match on last name; No match to street number (all other fields match)                          |

| Code | Description of Address Code Matches  |
|------|--|
| GA   | First name does not match or is missing, exact match on last name; Street number does not match or is missing, close match to street name (all other fields match)     |
| GE   | First name does not match or is missing, exact match on last name; Street number does not match or is missing and partial match to street name(all other fields match) |
| GF   | First name does not match or is missing, exact match on last name; Partial match to street name and no match to city (all other fields match)                          |
| GG   | First name does not match or is missing, exact match on last name; Close match to street name; no match to city (all other fields match)                               |
| GH   | First name does not match or is missing, exact match on last name; Close match to street name; no match to state (all other fields match)                              |
| GJ   | First name does not match or is missing, exact match on last name; Close match to street name; no match to ZIP code (all other fields match)                           |
| GK   | First name does not match or is missing, exact match on last name; Partial match to street name; no match to state (all other fields match)                            |
| GV   | First name does not match or is missing, exact match on last name; Partial match to street name; no match to ZIP code (all other fields match)                         |
| Н9   | Exact match on first name, last name matches one of hyphenated last names; City and ZIP do not match (all other fields match)  |
| НІ   | Exact match on first name, last name matches one of hyphenated last names; Close match to street name; city and state do not match (all other fields match)            |
| HL   | Exact match on first name, last name matches one of hyphenated last names; Close match to street name; state and ZIP code do not match (all other fields match)        |
| НО   | Exact match on first name, last name matches one of hyphenated last names; Partial match to street name; city and state do not match (all other fields match)          |
| HS   | Exact match on first name, last name matches one of hyphenated last names; Partial match to street name; state and ZIP code do not match (all other fields match)      |
| HW   | Exact match on first name, last name matches one of hyphenated last names; Street number and street name match only (no other fields match)                            |
| I3   | First name misspelled, last name matches one of hyphenated last names; No match to street name (all other fields match)  |
| I9   | First name misspelled, last name matches one of hyphenated last names; City and ZIP do not match (all other fields match)  |
| ID   | First name misspelled, last name matches one of hyphenated last names; Street number and ZIP code are missing or do not match (all other fields match)                 |
| П    | First name misspelled, last name matches one of hyphenated last names; Close match to street name; city and state do not match (all other fields match)                |
| IL   | First name misspelled, last name matches one of hyphenated last names; Close match to street name; state and ZIP code do not match (all other fields match)            |
| IN   | First name misspelled, last name matches one of hyphenated last names; City and state do not match (all other fields match)  |
| IO   | First name misspelled, last name matches one of hyphenated last names; Partial match to street name; city and state do not match (all other fields match)              |
| IP   | First name misspelled, last name matches one of hyphenated last name; State and ZIP code do not match (all other fields match)   |

| Code | Description of Address Code Matches  |  |  |
|------|--|--|--|
| IQ   | First name misspelled, last name matches one of hyphenated last names; Street number and state are missing or do not match (all other fields match)                      |  |  |
| IS   | First name misspelled, last name matches one of hyphenated last names; Partial match to street name; state and ZIP code do not match (all other fields match)            |  |  |
| IT   | First name misspelled, last name matches one of hyphenated last names; Street number and city are missing or do not match (all other fields match)                       |  |  |
| IW   | First name misspelled, last name matches one of hyphenated last names; Street number and street name match only (no other fields match)                                  |  |  |
| Ј3   | First initial match, last name matches one of hyphenated last names; No match to street name (all other fields match)  |  |  |
| J6   | First initial match, last name matches one of hyphenated last names; No match to street number (all other fields match)  |  |  |
| J9   | First initial match, last name matches one of hyphenated last names; City and ZIP do not match (all other fields match)  |  |  |
| JA   | First initial match, last name matches one of hyphenated last names; Street number does not match or is missing, close match to street name (all other fields match)     |  |  |
| JD   | First initial match, last name matches one of hyphenated last names; Street number and ZIP code are missing or do not match (all other fields match)                     |  |  |
| JE   | First initial match, last name matches one of hyphenated last names; Street number does not match or is missing and partial match to street name(all other fields match) |  |  |
| JI   | First initial match, last name matches one of hyphenated last names; Close match to street name; city and state do not match (all other fields match)                    |  |  |
| JL   | First initial match, last name matches one of hyphenated last names; Close match to street name; state and ZIP code do not match (all other fields match)                |  |  |
| JN   | First initial match, last name matches one of hyphenated last names; City and state do not match (all other fields match)  |  |  |
| JO   | First initial match, last name matches one of hyphenated last names; Partial match to street name; city and state do not match (all other fields match)                  |  |  |
| JP   | First initial match, last name matches one of hyphenated last name; State and ZIP code do not match (all other fields match)   |  |  |
| JQ   | First initial match, last name matches one of hyphenated last names; Street number and state are missing or do not match (all other fields match)                        |  |  |
| JS   | First initial match, last name matches one of hyphenated last names; Partial match to street name; state and ZIP code do not match (all other fields match)              |  |  |
| JT   | First initial match, last name matches one of hyphenated last names; Street number and city are missing or do not match (all other fields match)                         |  |  |
| JW   | First initial match, last name matches one of hyphenated last names; Street number and street name match only (no other fields match)                                    |  |  |
| L1   | First name does not match or is missing, close match on last name; Exact match on address  |  |  |
| L2   | First name does not match or is missing, close match on last name; Misspelling of street name (all other fields match)   |  |  |
| L5   | First name does not match or is missing, close match on last name; Street number missing on input (all other fields match)   |  |  |
| L7   | First name does not match or is missing, close match on last name; No match to city (all   |  |  |

| Code | Description of Address Code Matches   |  |  |
|------|---|--|--|
|      | other fields match)   |  |  |
| L8   | First name does not match or is missing, close match on last name; No match to ZIP code (all other fields match)  |  |  |
| LC   | First name does not match or is missing, close match on last name; Partial match to street name (all other fields match)  |  |  |
| LF   | First name does not match or is missing, close match on last name; Partial match to street name and no match to city (all other fields match)   |  |  |
| LG   | First name does not match or is missing, close match on last name; Close match to street name; no match to city (all other fields match)  |  |  |
| LH   | First name does not match or is missing, close match on last name; Close match to street name; no match to state (all other fields match)   |  |  |
| LJ   | First name does not match or is missing, close match on last name; Close match to street name; no match to ZIP code (all other fields match)  |  |  |
| LK   | First name does not match or is missing, close match on last name; Partial match to street name; no match to state (all other fields match)   |  |  |
| LU   | First name does not match or is missing, close match on last name; No match to state (all other fields match)   |  |  |
| LV   | First name does not match or is missing, close match on last name; Partial match to street name; no match to ZIP code (all other fields match)  |  |  |
| M5   | First name does not match or is missing, last name matches on one of hyphenated last names; Street number missing on input (all other fields match)   |  |  |
| M6   | First name does not match or is missing, last name matches on one of hyphenated last names; No match to street number (all other fields match)  |  |  |
| MA   | First name does not match or is missing, last name matches on one of hyphenated last names; Street number does not match or is missing, close match to street name (all other fields match)     |  |  |
| ME   | First name does not match or is missing, last name matches on one of hyphenated last names; Street number does not match or is missing and partial match to street name(all other fields match) |  |  |
| MF   | First name does not match or is missing, last name matches on one of hyphenated last names; Partial match to street name and no match to city (all other fields match)                          |  |  |
| MG   | First name does not match or is missing, last name matches on one of hyphenated last names; Close match to street name; no match to city (all other fields match)                               |  |  |
| МН   | First name does not match or is missing, last name matches on one of hyphenated last names; Close match to street name; no match to state (all other fields match)                              |  |  |
| MJ   | First name does not match or is missing, last name matches on one of hyphenated last names; Close match to street name; no match to ZIP code (all other fields match)                           |  |  |
| MK   | First name does not match or is missing, last name matches on one of hyphenated last names; Partial match to street name; no match to state (all other fields match)                            |  |  |
| MV   | First name does not match or is missing, last name matches on one of hyphenated last names; Partial match to street name; no match to ZIP code (all other fields match)                         |  |  |
| O3   | Partial match on first name, close match on last name; No match to street name (all other fields match)   |  |  |
| O6   | Partial match on first name, close match on last name; No match to street number (all other fields match)   |  |  |

| Code | Description of Address Code Matches  |  |  |
|------|--|--|--|
| O9   | Partial match on first name, close match on last name; City and ZIP do not match (all other fields match)  |  |  |
| OA   | Partial match on first name, close match on last name; Street number does not match or is missing, close match to street name (all other fields match)               |  |  |
| OD   | Partial match on first name, close match on last name; Street number and ZIP code are missing or do not match (all other fields match)                               |  |  |
| OE   | Partial match on first name, close match on last name; Street number does not match or is missing and partial match to street name(all other fields match)           |  |  |
| OI   | Partial match on first name, close match on last name; Close match to street name; city and state do not match (all other fields match)                              |  |  |
| OL   | Partial match on first name, close match on last name; Close match to street name; state and ZIP code do not match (all other fields match)                          |  |  |
| ON   | Partial match on first name, close match on last name; City and state do not match (all other fields match)  |  |  |
| 00   | Partial match on first name, close match on last name; Partial match to street name; city and state do not match (all other fields match)                            |  |  |
| OP   | Partial match on first name, close match on last name; State and ZIP code do not match (all other fields match)  |  |  |
| OQ   | Partial match on first name, close match on last name; Street number and state are missing or do not match (all other fields match)                                  |  |  |
| OS   | Partial match on first name, close match on last name; Partial match to street name; state and ZIP code do not match (all other fields match)                        |  |  |
| ОТ   | Partial match on first name, close match on last name; Street number and city are missing or do not match (all other fields match)                                   |  |  |
| OW   | Partial match on first name, close match on last name; Street number and street name match only (no other fields match)  |  |  |
| P3   | Partial match on first name, last name matches on one of hyphenated last names; No match to street name (all other fields match)                                     |  |  |
| P9   | Partial match on first name, last name matches on one of hyphenated last names; City and ZIP do not match (all other fields match)                                   |  |  |
| PD   | Partial match on first name, last name matches on one of hyphenated last names; Street number and ZIP code are missing or do not match (all other fields match)      |  |  |
| PI   | Partial match on first name, last name matches on one of hyphenated last names; Close match to street name; city and state do not match (all other fields match)     |  |  |
| PL   | Partial match on first name, last name matches on one of hyphenated last names; Close match to street name; state and ZIP code do not match (all other fields match) |  |  |
| PN   | Partial match on first name, last name matches on one of hyphenated last names; City and state do not match (all other fields match)                                 |  |  |
| PO   | Partial match on first name, last name matches on one of hyphenated last names; Partial match to street name; city and state do not match (all other fields match)   |  |  |
| PP   | Partial match on first name, last name matches on one of hyphenated last name; State and ZIP code do not match (all other fields match)                              |  |  |
| PQ   | Partial match on first name, last name matches on one of hyphenated last names; Street number and state are missing or do not match (all other fields match)         |  |  |

| Code           | Description of Address Code Matches  |  |  |
|----------------|--|--|--|
| PS             | Partial match on first name, last name matches on one of hyphenated last names; Partial match to street name; state and ZIP code do not match (all other fields match) |  |  |
| PT             | Partial match on first name, last name matches on one of hyphenated last names; Street number and city are missing or do not match (all other fields match)            |  |  |
| PW             | Partial match on first name, last name matches on one of hyphenated last names; Street number and street name match only (no other fields match)                       |  |  |
| Q9             | First name matches last, last name matches first (exact matches only);City and ZIP do not match (all other fields match)   |  |  |
| QI             | First name matches last, last name matches first (exact matches only);Close match to street name; city and state do not match (all other fields match)                 |  |  |
| QL             | First name matches last, last name matches first (exact matches only);Close match to street name; state and ZIP code do not match (all other fields match)             |  |  |
| QO             | First name matches last, last name matches first (exact matches only);Partial match to street name; city and state do not match (all other fields match)               |  |  |
| QS             | First name matches last, last name matches first (exact matches only);Partial match to street name; state and ZIP code do not match (all other fields match)           |  |  |
| QW             | First name matches last, last name matches first (exact matches only);Street number and street name match only (no other fields match)                                 |  |  |
| R3             | Partial match on first name, exact match on last name; No match to street name (all other fields match)  |  |  |
| R9             | Partial match on first name, exact match on last name; City and ZIP do not match (all other fields match)  |  |  |
| RD             | Partial match on first name, exact match on last name; Street number and ZIP code are missing or do not match (all other fields match)                                 |  |  |
| RI             | Partial match on first name, exact match on last name; Close match to street name; city and state do not match (all other fields match)                                |  |  |
| RL             | Partial match on first name, exact match on last name; Close match to street name; state and ZIP code do not match (all other fields match)                            |  |  |
| RN             | Partial match on first name, exact match on last name; City and state do not match (all other fields match)  |  |  |
| RO             | Partial match on first name, exact match on last name; Partial match to street name; city and state do not match (all other fields match)                              |  |  |
| RP             | Partial match on first name, exact match on last name; State and ZIP code do not match (all other fields match)  |  |  |
| RQ             | Partial match on first name, exact match on last name; Street number and state are missing or do not match (all other fields match)                                    |  |  |
| RS             | Partial match on first name, exact match on last name; Street number and state are missing or do not match (all other fields match)                                    |  |  |
| RT             | Partial match on first name, exact match on last name; Street number and city are missing or do not match (all other fields match)                                     |  |  |
| RW             | Partial match on first name, exact match on last name; Street number and street name match only (no other fields match)  |  |  |
| Level 1: No Ma | atch with Detail   |  |  |
| A4             | Exact match on first and last name; Different Street number and different street name (all   |  |  |

| Code | Description of Address Code Matches   |  |  |
|------|---|--|--|
|      | other fields match)   |  |  |
| C4   | Misspelling of either first OR last name; Different Street number and different street name (all other fields match)                                      |  |  |
| D4   | Misspelling of first AND last name; Different Street number and different street name (all other fields match)  |  |  |
| E4   | First initial match, exact match on last name; Different Street number and different street name (all other fields match)                                 |  |  |
| F4   | First initial match, last name misspelled; Different Street number and different street name (all other fields match)                                     |  |  |
| G3   | First name does not match or is missing, exact match on last name; No match to street name (all other fields match)                                       |  |  |
| G4   | First name does not match or is missing, exact match on last name; Different Street number and different street name (all other fields match)             |  |  |
| G9   | First name does not match or is missing, exact match on last name; City and ZIP do not match (all other fields match)                                     |  |  |
| GD   | First name does not match or is missing, exact match on last name; Street number and ZIP code are missing or do not match (all other fields match)        |  |  |
| GI   | First name does not match or is missing, exact match on last name; Close match to street name; city and state do not match (all other fields match)       |  |  |
| GL   | First name does not match or is missing, exact match on last name; Close match to street name; state and ZIP code do not match (all other fields match)   |  |  |
| GN   | First name does not match or is missing, exact match on last name; City and state do not match (all other fields match)                                   |  |  |
| GO   | First name does not match or is missing, exact match on last name; Partial match to street name; city and state do not match (all other fields match)     |  |  |
| GP   | First name does not match or is missing, exact match on last name; State and ZIP code do not match (all other fields match)                               |  |  |
| GQ   | First name does not match or is missing, exact match on last name; Street number and ZIP code are missing or do not match (all other fields match)        |  |  |
| GS   | First name does not match or is missing, exact match on last name; Partial match to street name; state and ZIP code do not match (all other fields match) |  |  |
| GT   | First name does not match or is missing, exact match on last name; Street number and city are missing or do not match (all other fields match)            |  |  |
| GW   | First name does not match or is missing, exact match on last name; Street number and street name match only (no other fields match)                       |  |  |
| H4   | Exact match on first name, last name matches one of hyphenated last names; Different Street number and different street name (all other fields match)     |  |  |
| I4   | First name misspelled, last name matches one of hyphenated last names; Different Street number and different street name (all other fields match)         |  |  |
| J4   | First initial match, last name matches one of hyphenated last names; Different Street number and different street name (all other fields match)           |  |  |
| L3   | First name does not match or is missing, close match on last name; No match to street name (all other fields match)                                       |  |  |
| L4   | First name does not match or is missing, close match on last name; Different Street number  |  |  |

| Code | Description of Address Code Matches  |  |  |
|------|--|--|--|
|      | and different street name (all other fields match)   |  |  |
| L6   | First name does not match or is missing, close match on last name; No match to street number (all other fields match)  |  |  |
| L9   | First name does not match or is missing, close match on last name; City and ZIP do not match (all other fields match)  |  |  |
| LA   | First name does not match or is missing, close match on last name; Street number does not match or is missing, close match to street name (all other fields match)               |  |  |
| LD   | First name does not match or is missing, close match on last name; Street number and ZIP code are missing or do not match (all other fields match)                               |  |  |
| LE   | First name does not match or is missing, close match on last name; Street number does not match or is missing and partial match to street name(all other fields match)           |  |  |
| LI   | First name does not match or is missing, close match on last name; Close match to street name; city and state do not match (all other fields match)                              |  |  |
| LL   | First name does not match or is missing, close match on last name; Close match to street name; state and ZIP code do not match (all other fields match)                          |  |  |
| LN   | First name does not match or is missing, close match on last name; City and state do not match (all other fields match)  |  |  |
| LO   | First name does not match or is missing, close match on last name; Partial match to street name; city and state do not match (all other fields match)                            |  |  |
| LP   | First name does not match or is missing, close match on last name; State and ZIP code do not match (all other fields match)  |  |  |
| LQ   | First name does not match or is missing, close match on last name; Street number and state are missing or do not match (all other fields match)                                  |  |  |
| LS   | First name does not match or is missing, close match on last name; Partial match to street name; state and ZIP code do not match (all other fields match)                        |  |  |
| LT   | First name does not match or is missing, close match on last name; Street number and city are missing or do not match (all other fields match)                                   |  |  |
| LW   | First name does not match or is missing, close match on last name; Street number and street name match only (no other fields match)  |  |  |
| M3   | First name does not match or is missing, last name matches on one of hyphenated last names; No match to street name (all other fields match)                                     |  |  |
| M4   | First name does not match or is missing, last name matches on one of hyphenated last names; Different Street number and different street name (all other fields match)           |  |  |
| M9   | First name does not match or is missing, last name matches on one of hyphenated last names; City and ZIP do not match (all other fields match)                                   |  |  |
| MD   | First name does not match or is missing, last name matches on one of hyphenated last names; Street number and ZIP code are missing or do not match (all other fields match)      |  |  |
| MI   | First name does not match or is missing, last name matches on one of hyphenated last names; Exact match on address   |  |  |
| ML   | First name does not match or is missing, last name matches on one of hyphenated last names; Close match to street name; state and ZIP code do not match (all other fields match) |  |  |
| MN   | First name does not match or is missing, last name matches on one of hyphenated last names; City and state do not match (all other fields match)                                 |  |  |
| MO   | First name does not match or is missing, last name matches on one of hyphenated last   |  |  |

| Code                    | Description of Address Code Matches  |  |  |
|-------------------------|--|--|--|
|                         | names; Partial match to street name; city and state do not match (all other fields match)  |  |  |
| MP                      | First name does not match or is missing, last name matches on one of hyphenated last name;<br>State and ZIP code do not match (all other fields match)                             |  |  |
| MQ                      | First name does not match or is missing, last name matches on one of hyphenated last names; Street number and state are missing or do not match (all other fields match)           |  |  |
| MS                      | First name does not match or is missing, last name matches on one of hyphenated last names; Partial match to street name; state and ZIP code do not match (all other fields match) |  |  |
| MT                      | First name does not match or is missing, last name matches on one of hyphenated last names; Street number and city are missing or do not match (all other fields match)            |  |  |
| MW                      | First name does not match or is missing, last name matches on one of hyphenated last names; Street number and street name match only (no other fields match)                       |  |  |
| O4                      | Partial match on first name, close match on last name; Different Street number and different street name (all other fields match)  |  |  |
| P4                      | Partial match on first name, last name matches on one of hyphenated last names; Different Street number and different street name (all other fields match)                         |  |  |
| Q4                      | First name matches last, last name matches first (exact matches only);Different Street number and different street name (all other fields match)                                   |  |  |
| R4                      | Partial match on first name, exact match on last name; Different Street number and different street name (all other fields match)  |  |  |
| No match with No Detail |  |  |  |
| X0                      | No match on name; No match on address  |  |  |
| ZZ                      | Invalid/No match – Legacy  |  |  |

**Table 13. Phone Verification Codes** 

| Code | Description  | Explanation  |
|------|--|--|
| A    | Match to address only – residential phone              | Phone matches address.   |
| AB   | Match to address only – business phone                 | Phone matches address. Address found in business file.   |
| AM   | Match to address only – mixed use phone                | Phone matches address. Address found in both business and residential files.   |
| В    | Match to business name and address – residential phone | Used for business searches only. Phone is found in residential files, but matches business name on input.                  |
| ВВ   | Match to business name and address – business phone    | Used for business searches only. Phone matches business name and address.  |
| BM   | Match to business name and address – mixed use phone   | Used for business searches only. Phone is found in both residential and business files. Matches business name and address. |
| С    | Probable cellular phone                                | Phone is classified as mobile, PCS or cellular.<br>Based on area code/exchanges reported for cell<br>phones                |
| D    | Match to business name – residential address           | Used for business searches only. Phone in residential file matches business name.  |

| DB Match to          |                                      |  |
|----------------------|--------------------------------------|--|
|                      | business name – business address     | Used for business searches only. Phone matches business name only.   |
| DM Match to          | business name – mixed use phone      | Used for business searches only. Phone is found in both residential and business files. Phone matches business name only.      |
| E Matching on profil | g records exceed maximum defined le  | Code not utilized.   |
| F Match to           | o full name only – residential phone | Phone matches full name.   |
| FB Match to          | o full name only – business phone    | Phone matches full name. Phone was found in business file.   |
| FM Match to          | o full name only – mixed use phone   | Phone matches full name. Phone was found in both business and residential files.   |
| H Match to phone     | surname and address – residential    | Phone matches last name and address (household-level match).   |
| HB Match to phone    | o surname and address – business     | Phone matches last name and address (household-level match). Phone was found in business file.                                 |
| HM Match to phone    | surname and address – mixed use      | Phone was found in both business and residential files. Phone matches last name and address (household-level match).           |
| I Phone is           | incorrect length                     | Phone is not 10 digits.  |
| IA Invalid a         | area code                            | Area code is invalid.  |
| M Phone m            | nissing (search information not )    | Phone not supplied on search request.  |
| MA Match to          | ) header data                        | Phone matched to credit header information (using File One phone search).  |
| N No mate phone      | h to name or address – residential   | Phone does not match input name or address.  |
| NA Data not          | available                            | Code not utilized.   |
| NB No mate phone     | h to name or address – business      | Phone found in business file but does not match input name or address.   |
| NM No matc<br>phone  | h to name or address – mixed use     | Phone was found in both business and residential files. No match to input name or address.                                     |
| P Probable           | e pager                              | Phone is classified as a pager. Based on area code/exchanges reported for pagers.  |
| S Match to           | surname only – residential phone     | Phone matches input last name only.  |
| SB Match to          | o surname only – business phone      | Phone matches input last name only and found on business file.   |
| SM Match to          | surname only – mixed use phone       | Phone was found in both business and residential files. Phone matches last name only.  |
| U Phone un           | nverifiable – not in database        | Phone valid and consistent with address. Phone not in database for name/address verification, primarily due to being unlisted. |
| X Prefix –           | Zip mismatch                         | Phone does not match the address.  |

| Code  | Description  | Explanation   |
|-------|--|---|
| Y     | Match to full name and address – residential phone | Phone matches input name and address.   |
| YB    | Match to full name and address – business phone    | Phone matches input name and address, but found in business file.                             |
| YM    | Match to full name and address – mixed use phone   | Phone was found in both business and residential files. Phone matches input name and address. |
| 00    | Unknown message code                               |   |
| Blank | Not Supplied                                       |   |

**Table 14. Address Type Codes** 

| Code  | Description                       | Explanation  |
|-------|-----------------------------------|--|
| С     | Single company                    | Business address   |
| Е     | Test error                        | Test error   |
| EB    | Seasonal – business               | Address classified as seasonal and in business file.                       |
| EM    | Seasonal – multi-family dwelling  | Address classified as seasonal.  |
| EX    | Seasonal – mixed use              | Address classified as seasonal and in both business and residential files. |
| M     | Multi-family dwelling             | Residential address – Multi-family Dwelling                                |
| N     | No information available          | Address type not available   |
| NA    | Data not available                | Code not utilized.   |
| О     | Office building                   | Business complex   |
| P     | Post office box                   | PO Box   |
| S     | Single family dwelling            | Residential address  |
| SE    | Seasonal – single family dwelling | Address classified as seasonal.  |
| V     | Vacant – unknown type             | Address is vacant.   |
| VB    | Vacant – business                 | Business address is vacant.  |
| VM    | Vacant – multi-family dwelling    | Residential address is vacant  |
| VS    | Vacant – single family dwelling   | Residential address is vacant  |
| VX    | Vacant – mixed use                | Vacant address in both business and residential files.                     |
| X     | Mixed use                         | Address in both business and residential files.                            |
| 00    | Unknown message code              | Unknown message code   |
| blank | Not Supplied                      |  |

**Table 15. Address Unit Mismatch Codes** 

| Code | Description  | Explanation  |
|------|--|--|
| EU   | Unit number is extra – not expected at this address                        | Database does not show an apartment or unit number needed at this address. |
| MU   | Unit number is missing – expected at this address                          | Database shows an apartment/unit number at this address                    |
| WU   | Unit number wrong – unit number does not match unit number at this address | Database shows a different apartment/unit number.                          |

**Table 16. Phone Verification Unit Mismatch Codes** 

| Code | Description   |
|------|---|
| EU   | Unit number is extra – not expected at this address for this phone                        |
| MU   | Unit number is missing – expected at this address for this phone                          |
| WU   | Unit number wrong – unit number does not match unit number at this address for this phone |

Table 17. SSN Codes

| Code | Description  |
|------|--|
| A    | Match to address only  |
| D    | Deceased – unable to verify name   |
| DN   | Deceased – no match to name  |
| DS   | Deceased – match to surname  |
| DY   | Deceased – match to full name  |
| Е    | Matching records exceed maximum defined on profile   |
| F    | SSN format is invalid  |
| FF   | Match to first name and address – match performed using SSN finder                                       |
| FY   | Match to full name and address – match performed using SSN finder  |
| I    | SSN is incorrect length  |
| M    | SSN is missing   |
| N    | No match to name or address  |
| NA   | Data not available   |
| NI   | SSN not issued   |
| NV   | Header search not available in NV due to state law   |
| P    | Match to previous address only   |
| S    | Match to surname only  |
| SA   | Match to surname and address   |
| V    | Valid SSN – SSN not found  |
| Y    | Match to full name only  |
| YA   | Match to full name and address – match performed using SSN   |
| YB   | Match to full name and address – match performed using name and address when SSN not supplied on inquiry |

| Code  | Description                              |
|-------|--|
| Z     | SSN found – no surname entered           |
| 00    | Unknown message code – contact help desk |
| Blank | Not Supplied                             |

Table 18. OFAC Codes

| Code  | Description                                      | Explanation  |
|-------|--|--|
| 1     | No match   | Inquiry name not on OFAC list – no hit   |
| 2     | Match to full name only                          | Inquiry name matches name on OFAC list   |
| 3     | Match to SSN only                                | Inquiry SSN matches SSN on OFAC list   |
| 4     | Match to name and SSN                            | Inquiry name and SSN matches record on list  |
| 5     | Match to name and DOB                            | Inquiry name and DOB matches record on list  |
| 6     | Match to name and YOB                            | Inquiry name and YOB matches record on list  |
| 7     | Match to SSN and DOB                             | Inquiry SSN and DOB match record on list   |
| 8     | Match to SSN and YOB                             | Inquiry SSN and YOB match record on list   |
| 9     | Match to name, SSN, and DOB                      | Inquiry name, SSN and DOB match record on list   |
| 10    | Match to name, SSN, and YOB                      | Inquiry name, SSN and YOB match record on list   |
| 11    | Match to company name only                       | Used for business searches only. Business name on inquiry matches record on list                               |
| 12    | Match to company address only                    | Used for business searches only. Business address on inquiry matches record on list                            |
| 13    | Match to company name and address                | Used for business searches only. Business name and address on inquiry matches record on list                   |
| 14    | Match to surname and first name                  | Inquiry last name matches name on OFAC list. First name match may be first initial or similar name.            |
| 15    | Match to full name only – PLC NS list            | Inquiry full name matches name on OFAC PLC list.   |
| 16    | Match to surname and first initial – PLC NS list | Inquiry last name matches name on OFAC PLC list. Inquiry first name matches to first initial on OFAC PLC list. |
| blank | Not supplied                                     |  |

# Glossary

| Term                                  | Description  |
|---------------------------------------|--|
| Alias                                 | Names and/or SSNs that were previously associated to an ICN's traits.  |
| Batch Interface                       | The MVI Core enhancements specific to the submission of batch files containing the current full MVI population to Experian for initial VA full population identity verification and to process the Experian response files for MVI correlation, rejection or further action.                       |
| Bulk Update of Identity trait changes | This update of identity information from Experian covers the period when MVI sent the batch file for initial matching to when Experian will start sending real time updates.   |
| Correlation                           | Comparison of person identity traits between multiple records. The concept of a correlation is any system of interest record associated under a specific ICN.  |
| Data Type                             | A specific field or type of information, such as Name or Social Security Number.   |
| Decisioning Strategy                  | IVT Strategy developed the gates a record has to flow through and the Final Decision awarded it based on that flow and the consumer data in the record.  |
| Deterministic                         | A type of people search that uses the submitted values and returns results that are an exact match.  |
| DEERS                                 | Department of Defense Enrollment and Eligibility Reporting System database.  |
| DFN                                   | Data File Number (DFN is a commonly used acronym for patient IEN.)   |
| DOB                                   | Date of Birth  |
| DoD                                   | Department of Defense  |
| DOD                                   | Date of Death  |
| EDIPI                                 | Electronic Data Interchange Personal Identifier – Unique number assigned to a record in the United States Department of Defense Enrollment and Eligibility Reporting System (DEERS) database.  |
| Experian                              | Experian is the external commercial identity verification vendor for the IVT.  |
| Final Decision                        | The Identity Verification Tool Decision strategy yields decision points (ACC, RF0-RF3) to give IdM TK users fraud information on MVI records.  |
| HC IdM                                | -Serves as business steward for patient identity data for the patient's electronic health record (such as name, SSN, date of birth, gender, mother's maiden name, place of birth) as well as managing the patient's longitudinal health record across the enterprise.                              |
|                                       | -Defines business rules and processes governing healthcare identity management data collection and maintenance.  |
|                                       | -Monitors and resolves data integrity issues and conflicts on the MPI and local systems related to the individual's identity data within theri health record, including the resolution of duplicates, mismatches and catastrophic edits to patient identity, which affect patient care and safety. |
| ICN                                   | Integration Control Number used to uniquely identify a person or record.   |
| ID State                              | An attribute of the ICN, which describes the state of the record as Permanent, Temporary, or Deactivated.  |
| Identity Inquiry                      | VA identity record is submitted from MVI systems to Experian systems for matching and pinning.   |

| Term                             | Description   |
|----------------------------------|---|
| Identity Response                | Experian identity data or error codes are provided to MVI in response to an Identity Inquiry.   |
| IEN/Station Number               | Internal Entry Number/Station Number is an entry field on the Search for Person screen. The IEN number and Station Number comprise the Source ID of the person targeted for the search. The Source ID is used to uniquely identify a person. See Data File Number (DFN).  |
| IdM TK                           | Identity Management Toolkit   |
| Identity Risk Indicator          | Based on the Experian algorithms, an Identity Risk Flag will be returned when certain fraud shield codes and/or a low Precise ID score is present, and/or an RF2 Decision is given. An alert message will appear on the IVT remote data view page telling the IdM TK user that there is a Potential Fraud Risk on the MVI record.   |
| Identity Verification Tool (IVT) | Tool added to IdM TK that will provide matching and correlation of records with an external commercial identity verification vendor (Experian)  |
| MMN                              | Mother's Maiden Name  |
| MPI                              | Master Patient Index is a cross-reference or index of patients that includes the patient's related identifiers and other patient identifying information. It is used to associate a patient's identifiers among multiple ID-assigning entities, possibly including a Health Data Repository, to support the 190 Identity consolidation and sharing of a patient's health care information across VHA. The MPI is the authoritative source for patient identity. |
| MVI                              | Master Veteran Index (Includes MPI, PSIM, and IdM TK) - the authoritative source for identity data.   |
| MVI Score                        | MVI Score is an individual score given to a record within the IdM TK when a reciprocal comparison is performed against the Experian response data. This score is used to determine automatic correlation thresholds within MVI  |
| Name Lineage                     | Part of the Identity Verification Tool; Experian shall send historical names for an identity and the dates associated with the name changes.  |
| Name Lineage Inquiry             | VA identity record is submitted from MVI systems to Experian systems for matching and name lineage data retrieval   |
| Ongoing Monitoring               | Experian will send updates to the MVI when the following traits/attributes change in a record: Name (Last name, first name, or middle name), DOB, SSN, Phone Number, Identity Fraud/Risk  |
| OVR                              | Override as in Primary View Override – The OVR task lets you manage the values of the Primary View and the Authority Scores.  |
| Permanent                        | The record that is selected by the user to be the "surviving" ICN so that each of the other ICNs in the Task will be compared to the selected Permanent. The Permanent record is the retained record. (Selecting the Permanent is part of the Manage Potential Duplicate Id business process.)  |
| Person Category                  | Record type for a correlation, such as a Patient. The PATIENT = PA value is commonly used.  |
| Person Service                   | The authoritative source for person (non-patient) identification in the VHA domain  |
| Patient Identifier (PI)          | A local identifier that indicates the record returned from a search is a Correlation. For example, a result of 676-PI-123456 denotes that it is a Correlation with a 676 Station Number and an IEN of 123456.   |

| Term                      | Description   |
|---------------------------|---|
| Pinning                   | Matches between MVI and the Precise ID database will be "pinned" (on the Experian side) in order to identify which records should be included if ongoing monitoring is added to the scope of the project.   |
| POB                       | Place of Birth  |
| Potential Match Threshold | The level at which an Identity Profile must score against a set of identity traits in order to be considered a Potential Match for HC IdM decision processes.   |
| Precise ID                | The Experian Precise ID tool is a consumer authentication tool that utilizes data sources and algorithms that will produce actionable fraud score and identity screening for the VA   |
| Primary View              | The MPI Primary View provides the most accurate, current, and complete identity information for a VHA patient. The Primary View from the MPI business rules make determinations about data additions and updates to identity traits (Name, SSN, Date of Birth, Gender, Mother's Maiden Name, Place of Birth, and Multiple Birth Indicator) based on the authoritativeness of the update or edits as they are received by the MPI.  Updates to patient identity traits are applied or rejected, based on the business rules that determine the quality of the edits being received. The authoritativeness of the update is established based on events and activities at the facility from which the update is being sent, including whether the patient has a current registration, active prescription, recent treatment dates and other indicators. |
| Probabilistic             | A type of person search that uses the submitted values and executes using an algorithm to return results that are probable matches.   |
| PSIM                      | Person Services Identity Management   |
| Request                   | HC IdM caseworkers manage requests for work from specified Points of Contact (POCs), who are handling identity issues at VistA sites. These requests can be emails, phone calls, and Remedy tickets. Requests can be made for problems, such as My HealtheVet (MHV) authentications, potential catastrophic edits, or VLER/NwHIN correlations.  |
| System Inquiry Interface  | Automated, real-time submission of identification inquiries for new MVI identity records to Experian for matching and providing response data for MVI correlation, rejection or further action.   |
| Task                      | HC IdM will need to research and resolve tasks. Potential Duplicate Identity records identified by the Master Patient Index are an example of a task.   |
| Task Number               | A unique, sequential number for each task.  |
| Task Status               | New, Unassigned, Assigned, Resolved. New is the default task status.  |
| Temporary                 | One of three states supported for the Integration Control Number (ICN).  Temporary status may be assigned to a record in which certain key identity traits, such as DOB or Gender, have a NULL value. Typically Test Patient records are kept in temporary status.  |
| TIN                       | Temporary ID Number   |
| Unlinking                 | Unlinking disables a selected correlation within a MVI record.  |
| Unpin Notification        | VA identity records are submitted from MVI systems to Experian systems in batch files for unpinning and exclusion from ongoing monitored population.  |
| Unpin process             | As part of the Identity Verification Tool in IdM TK, the process Experian will follow to remove VA relationship to Experian record established from the trait based search and VA has determined the match is incorrect based on VA matching algorithm.   |
| User Inquiry              | User-initiated, real-time submission of identity verification inquiries to Experian for matching and to process the Experian response files for MVI correlation, rejection or further action.   |
| VHA                       | Veterans Health Administration  |

| Term  | Description   |
|-------|---|
| VistA | Veterans Health Information Systems and Technology Architecture |

## Index

| $\mathbf{A}$  | Inquiry Date  |
|---|---|
| Address Code  | IVT Remote Data View  |
| Address Type Code   | IVT Score6  |
| Address Unit Mismatch   | M   |
| В   | Matching Criteria   |
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| E   | Other Matches Based on SSN  |
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