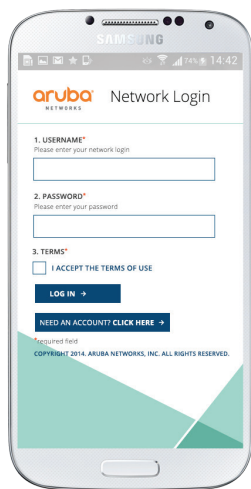# aruba

DATA SHEET

CLEARPASS GUEST
A ClearPass Policy Manager Application

ClearPass Guest is a scalable, easy-to-use visitor management solution that delivers secure automated guest access workflows for visitors, contractors, partners, shoppers and fans on wireless and wired networks using any type of mobile device.

Self-registration and sponsor involved options ensure credentials and pre-authorized access privileges are enforced for short-term and long-term guests, without putting a heavy burden on IT, receptionists and staff.

Once registered, credentials can be delivered via SMS text, email, or printed badges. Accounts can be set to expire automatically after a specified number of hours or days.

Designed for organizations of all sizes, Aruba's ClearPass Guest solution offers the security and automation to support hundreds or thousands of guests, while also reducing the threats that come with unauthorized guest access and possible risks.

KEY FEATURES

- Self-registration – highly customizable guest portal provides easy-to-use login process that also deters unwanted users from requesting access
- Customizable branding – logos, visual imagery and optional advertisements provide an opportunity to extend company messaging, and promote mobile apps and offers
- Automated credential delivery – registration process can deliver SMS text, email or printed credentials depending on security requirements
- Mobile device awareness – captive portal is automatically sized for smart phones, tablets and laptops
- Industry leading scalability – enterprise and high capacity guest modes provide options for an type of organization
- Secure guest access – industry's only login and traffic encryption option for public networks
- Social logins – functionality that enables retailers and public venues to gather valuable demographics about guests that opt-in to guest Wi-Fi using Facebook, Twitter credentials
- Third-party integration – customizable workflows using rest-based API's for delivering streamlined registration and payment system integration for hospitality and healthcare
- Hotspot management – built-in support for commercial oriented guest Wi-Fi hotspots with support for credit card billing
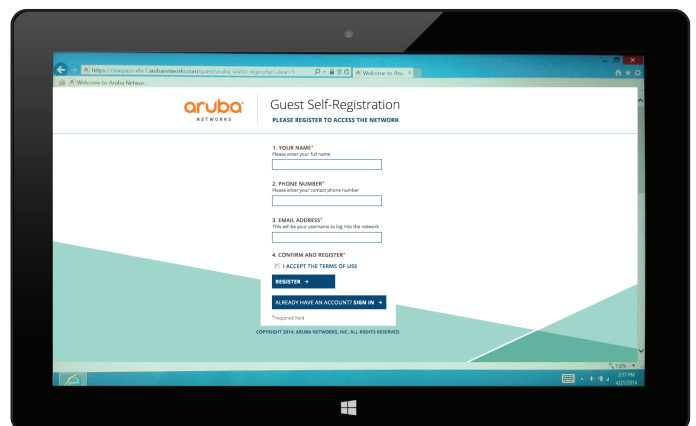
THE CLEARPASS ADVANTAGES

ClearPass Guest operates on the ClearPass Policy Manager platform, which offers a core set of authentication, authorization, accounting, profiling of devices, reporting and policy enforcement capabilities. This ensures that the platforms scalability, redundancy, management and reporting features can be leveraged for guest and any employee-based policy enforcement needs.

Enterprise-grade security for guest networks

Aruba's PEAP-Public is the industry's only secure enterprise-grade encryption method for public guest access. Unique authentication method ensures that all guest connections and traffic are encrypted.

Role-based policy enforcement

Guest access privileges can be customized to enforce bandwidth limits, access to specific resources and length of connections. MAC caching can be also be used for a set period of time to ensure that guests are not repeatedly asked to enter login and passwords each time they re-connect to the guest network.

High-capacity guest support

An optional high-capacity guest (HCG) mode provides the scalability needed for any airport, conference center, or other large venue where guests normally visit for shorter periods than when visiting an enterprise. Capacity of the Policy Manager appliance is doubled in HCG mode.

ADVANCED GUEST FEATURES

Highly customizable guest portals

Customizable login pages provide the ability to display the latest corporate branding, messaging and promotional offers. The ability to display separate captive portals where multiple departments, stores or divisions exist is also supported. Data entry field customization allows for capturing additional information about guests, support for rotating background images and a variety of built-in remediation pages allow full portal customization for a variety of business uses. Acceptance of Use acknowledgement is also supported.

Social logins

Built-in support for functionality that enables retailers and public venues to gather valuable demographics about guests that opt-in to guest Wi-Fi using Facebook, Twitter and other social media credentials.

Advertising services

Built-in advertisement module and support for external services enables marketing organizations to easily promote special offers, multimedia content and mobile applications each time a guest registers for credentials.

Third-party ClearPass Exchange Integration

Automate the generation of guest credentials by integrating ClearPass Guest with leading property management, patient management and other third-party systems such as: Micros OPERA PMS, Protel PMS, Silverbyte Optima PMS, Agilysis Visual One PMS, and more.

ORDERING GUIDANCE

ClearPass Guest can be purchased through subscription licensing for 1, 3, or 5 year periods or via perpetual licenses. Optional enterprise licensing enables organizations to selectively choose ClearPass Guest, Onboard or OnGuard based on their immediate licensing needs.

Ordering ClearPass Guest involves the following three steps:

1. Determine the number of unique visitor devices that will be supported on a daily basis.

2. Choose the appropriate ClearPass Policy Manager hardware or virtual appliance to accommodate the total number from above.

A. In standard mode, you must have adequate Policy Manager capacity to support an accumulative number of devices over a 7 day period.

B. In HCG mode, both Guest license and the Policy Manager's capacity are refreshed on a daily basis.

3. Additional Policy Manager appliances can be added to a cluster to support growth and redundancy requirements.

ORDERING INFORMATION	
Guest Perpetual Part Numbers	**Description**
JW586AAE	Aruba ClearPass Guest 100 Endpoint License E-LTU
JW587AAE	Aruba ClearPass Guest 500 Endpoint License E-LTU
JW588AAE	Aruba ClearPass Guest 1K Endpoint License E-LTU
JW589AAE	Aruba ClearPass Guest 2500 Endpoint License E-LTU
JW590AAE	Aruba ClearPass Guest 5K Endpoint License E-LTU
JW591AAE	Aruba ClearPass Guest 10K Endpoint License E-LTU
JW592AAE	Aruba ClearPass Guest 25K Endpoint License E-LTU
JW593AAE	Aruba ClearPass Guest 50K Endpoint License E-LTU
JW594AAE	Aruba ClearPass Guest 100K Endpoint License E-LTU
Enterprise Perpetual Part Number	
JW595AAE	Aruba ClearPass Enterprise 100 Endpoint License E-LTU
JW603AAE	Aruba ClearPass Enterprise 100K Endpoint License E-LTU
JW600AAE	Aruba ClearPass Enterprise 10K Endpoint License E-LTU
JW597AAE	Aruba ClearPass Enterprise 1K Endpoint License E-LTU
JW598AAE	Aruba ClearPass Enterprise 2500 Endpoint License E-LTU
JW601AAE	Aruba ClearPass Enterprise 25K Endpoint License E-LTU
JW596AAE	Aruba ClearPass Enterprise 500 Endpoint License E-LTU
JW602AAE	Aruba ClearPass Enterprise 50K Endpoint License E-LTU
JW599AAE	Aruba ClearPass Enterprise 5K Endpoint License E-LTU
Guest Subscription Part Numbers	
JW392AAE	Aruba ClearPass Guest 100 Endpoint Licenses 1-Year Subscription E-STU
JW400AAE	Aruba ClearPass Guest 100K Endpoint Licenses 1-Year Subscription E-STU
JW397AAE	Aruba ClearPass Guest 10K Endpoint Licenses 1-Year Subscription E-STU
JW394AAE	Aruba ClearPass Guest 1K Endpoint Licenses 1-Year Subscription E-STU
JW395AAE	Aruba ClearPass Guest 2500 Endpoint Licenses 1-Year Subscription E-STU
JW398AAE	Aruba ClearPass Guest 25K Endpoint Licenses 1-Year Subscription E-STU
JW393AAE	Aruba ClearPass Guest 500 Endpoint Licenses 1-Year Subscription E-STU
JW399AAE	Aruba ClearPass Guest 50K Endpoint Licenses 1-Year Subscription E-STU
JW396AAE	Aruba ClearPass Guest 5K Endpoint Licenses 1-Year Subscription E-STU
JW401AAE	Aruba ClearPass Guest 100 Endpoint Licenses 3-Year Subscription E-STU
JW409AAE	Aruba ClearPass Guest 100K Endpoint Licenses 3-Year Subscription E-STU
JW406AAE	Aruba ClearPass Guest 10K Endpoint Licenses 3-Year Subscription E-STU
JW403AAE	Aruba ClearPass Guest 1K Endpoint Licenses 3-Year Subscription E-STU
JW404AAE	Aruba ClearPass Guest 2500 Endpoint Licenses 3-Year Subscription E-STU
JW407AAE	Aruba ClearPass Guest 25K Endpoint Licenses 3-Year Subscription E-STU
JW402AAE	Aruba ClearPass Guest 500 Endpoint Licenses 3-Year Subscription E-STU
JW408AAE	Aruba ClearPass Guest 50K Endpoint Licenses 3-Year Subscription E-STU
JW405AAE	Aruba ClearPass Guest 5K Endpoint Licenses 3-Year Subscription E-STU
JW410AAE	Aruba ClearPass Guest 100 Endpoint Licenses 5-Year Subscription E-STU
JW418AAE	Aruba ClearPass Guest 100K Endpoint Licenses 5-Year Subscription E-STU

* Subscription and enterprise licenses can be purchased in 1-, 3- and 5-year increments for 100, 500, 1,000, 2,500, 5,000, 10,000, 25,000, 50,000, and 100,000 endpoints

** Extended with support contract

ORDERING INFORMATION	
Guest Subscription Part Numbers	**Description**
JW415AAE	Aruba ClearPass Guest 10K Endpoint Licenses 5-Year Subscription E-STU
JW412AAE	Aruba ClearPass Guest 1K Endpoint Licenses 5-Year Subscription E-STU
JW413AAE	Aruba ClearPass Guest 2500 Endpoint Licenses 5-Year Subscription E-STU
JW416AAE	Aruba ClearPass Guest 25K Endpoint Licenses 5-Year Subscription E-STU
JW411AAE	Aruba ClearPass Guest 500 Endpoint Licenses 5-Year Subscription E-STU
JW417AAE	Aruba ClearPass Guest 50K Endpoint Licenses 5-Year Subscription E-STU
JW414AAE	Aruba ClearPass Guest 5K Endpoint Licenses 5-Year Subscription E-STU
Enterprise Subscription Part Numbers	
JW338AAE	Aruba ClearPass Enterprise 100 Endpoint Licenses 1-Year Subscription E-STU
JW346AAE	Aruba ClearPass Enterprise 100K Endpoint Licenses 1-Year Subscription E-STU
JW343AAE	Aruba ClearPass Enterprise 10K Endpoint Licenses 1-Year Subscription E-STU
JW340AAE	Aruba ClearPass Enterprise 1K Endpoint Licenses 1-Year Subscription E-STU
JW341AAE	Aruba ClearPass Enterprise 2500 Endpoint Licenses 1-Year Subscription E-STU
JW344AAE	Aruba ClearPass Enterprise 25K Endpoint Licenses 1-Year Subscription E-STU
JW339AAE	Aruba ClearPass Enterprise 500 Endpoint Licenses 1-Year Subscription E-STU
JW345AAE	Aruba ClearPass Enterprise 50K Endpoint Licenses 1-Year Subscription E-STU
JW342AAE	Aruba ClearPass Enterprise 5K Endpoint Licenses 1-Year Subscription E-STU
JW347AAE	Aruba ClearPass Enterprise 100 Endpoint Licenses 3-Year Subscription E-STU
JW355AAE	Aruba ClearPass Enterprise 100K Endpoint Licenses 3-Year Subscription E-STU
JW352AAE	Aruba ClearPass Enterprise 10K Endpoint Licenses 3-Year Subscription E-STU
JW349AAE	Aruba ClearPass Enterprise 1K Endpoint Licenses 3-Year Subscription E-STU
JW350AAE	Aruba ClearPass Enterprise 2500 Endpoint Licenses 3-Year Subscription E-STU
JW353AAE	Aruba ClearPass Enterprise 25K Endpoint Licenses 3-Year Subscription E-STU
JW348AAE	Aruba ClearPass Enterprise 500 Endpoint Licenses 3-Year Subscription E-STU
JW354AAE	Aruba ClearPass Enterprise 50K Endpoint Licenses 3-Year Subscription E-STU
JW351AAE	Aruba ClearPass Enterprise 5K Endpoint Licenses 3-Year Subscription E-STU
JW356AAE	Aruba ClearPass Enterprise 100 Endpoint Licenses 5-Year Subscription E-STU
JW364AAE	Aruba ClearPass Enterprise 100K Endpoint Licenses 5-Year Subscription E-STU
JW361AAE	Aruba ClearPass Enterprise 10K Endpoint Licenses 5-Year Subscription E-STU
JW358AAE	Aruba ClearPass Enterprise 1K Endpoint Licenses 5-Year Subscription E-STU
JW359AAE	Aruba ClearPass Enterprise 2500 Endpoint Licenses 5-Year Subscription E-STU
JW362AAE	Aruba ClearPass Enterprise 25K Endpoint Licenses 5-Year Subscription E-STU
JW357AAE	Aruba ClearPass Enterprise 500 Endpoint Licenses 5-Year Subscription E-STU
JW363AAE	Aruba ClearPass Enterprise 50K Endpoint Licenses 5-Year Subscription E-STU
JW360AAE	Aruba ClearPass Enterprise 5K Endpoint Licenses 5-Year Subscription E-STU

* Subscription and enterprise licenses can be purchased in 1-, 3- and 5-year increments for 100, 500, 1,000, 2,500, 5,000, 10,000, 25,000, 50,000, and 100,000 endpoints

** Extended with support contract

ORDERING INFORMATION

Customization Service	
JW470AAE	Aruba ClearPass Guest Custom Skin E-LTU
Warranty	
Software	90 days**

* Subscription and enterprise licenses can be purchased in 1-, 3- and 5-year increments for 100, 500, 1,000, 2,500, 5,000, 10,000, 25,000, 50,000, and 100,000 endpoints

** Extended with support contract