

# SUPERSERVER® 420GH-TNGR



**USER'S MANUAL** 

Revision 1.0a

The information in this User's Manual has been carefully reviewed and is believed to be accurate. The vendor assumes no responsibility for any inaccuracies that may be contained in this document, and makes no commitment to update or to keep current the information in this manual, or to notify any person or organization of the updates. Please Note: For the most up-to-date version of this manual, please see our website at <a href="https://www.supermicro.com">www.supermicro.com</a>.

Super Micro Computer, Inc. ("Supermicro") reserves the right to make changes to the product described in this manual at any time and without notice. This product, including software and documentation, is the property of Supermicro and/or its licensors, and is supplied only under a license. Any use or reproduction of this product is not allowed, except as expressly permitted by the terms of said license.

IN NO EVENT WILL Super Micro Computer, Inc. BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, SPECULATIVE OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OR INABILITY TO USE THIS PRODUCT OR DOCUMENTATION, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN PARTICULAR, SUPER MICRO COMPUTER, INC. SHALL NOT HAVE LIABILITY FOR ANY HARDWARE, SOFTWARE, OR DATA STORED OR USED WITH THE PRODUCT, INCLUDING THE COSTS OF REPAIRING, REPLACING, INTEGRATING, INSTALLING OR RECOVERING SUCH HARDWARE, SOFTWARE, OR DATA.

Any disputes arising between manufacturer and customer shall be governed by the laws of Santa Clara County in the State of California, USA. The State of California, County of Santa Clara shall be the exclusive venue for the resolution of any such disputes. Supermicro's total liability for all claims will not exceed the price paid for the hardware product.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class A or Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in industrial environment for Class A device or in residential environment for Class B device. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause harmful interference with radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case you will be required to correct the interference at your own expense.

<u>California Best Management Practices Regulations for Perchlorate Materials</u>: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. "Perchlorate Material-special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate".



WARNING: This product can expose you to chemicals including lead, known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to <a href="https://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a>.

The products sold by Supermicro are not intended for and will not be used in life support systems, medical equipment, nuclear facilities or systems, aircraft, aircraft devices, aircraft/emergency communication devices or other critical systems whose failure to perform be reasonably expected to result in significant injury or loss of life or catastrophic property damage. Accordingly, Supermicro disclaims any and all liability, and should buyer use or sell such products for use in such ultra-hazardous applications, it does so entirely at its own risk. Furthermore, buyer agrees to fully indemnify, defend and hold Supermicro harmless for and against any and all claims, demands, actions, litigation, and proceedings of any kind arising out of or related to such ultra-hazardous use or sale.

Manual Revision 1.0a

Release Date: January 17, 2022

Unless you request and receive written permission from Super Micro Computer, Inc., you may not copy any part of this document. Information in this document is subject to change without notice. Other products and companies referred to herein are trademarks or registered trademarks of their respective companies or mark holders.

Copyright  $\mbox{@}$  2022 by Super Micro Computer, Inc. All rights reserved.

Printed in the United States of America

### **Preface**

#### **About this Manual**

This manual is written for professional system integrators and PC technicians. It provides information for the installation and use of the server. Installation and maintenance should be performed by experienced technicians only.

Please refer to the 420GH-TNGR server specifications page on our website for updates on supported memory, processors and operating systems (http://www.supermicro.com).

#### **Notes**

For your system to work properly, please follow the links below to download all necessary drivers/utilities and the user's manual for your server.

- Supermicro product manuals: http://www.supermicro.com/support/manuals/
- Product drivers and utilities: https://www.supermicro.com/wdl/
- Product safety info: http://www.supermicro.com/about/policies/safety\_information.cfm

If you have any questions, please contact our support team at: support@supermicro.com

This manual may be periodically updated without notice. Please check the Supermicro website for possible updates to the manual revision level.

### **Secure Data Deletion**

A secure data deletion tool designed to fully erase all data from storage devices can be found on our website: https://www.supermicro.com/about/policies/disclaimer.cfm?url=/wdl/utility/Lot9\_Secure\_Data\_Deletion\_Utility/

### **Warnings**

Special attention should be given to the following symbols used in this manual.



**Warning!** Indicates important information given to prevent equipment/property damage or personal injury.



Warning! Indicates high voltage may be encountered when performing a procedure.

## Contents

### **Chapter 1 Introduction**

1.1	Overview	9
1.2	System Features	10
	Front View	10
	Drive Carrier Indicators	12
	Rear View	13
1.3	System Architecture	14
	Main Component Locations	14
	Motherboard	14
	Carrier Board	15
	System Block Diagram	16
1.4	PCIe Mapping: Carrier Board and Motherboard	17
	PCIe Mapping on Carrier Board	17
	PCIe Mapping on Motherboard	18
1.5	Motherboard Layout	19
	Quick Reference Table	20
Ch	apter 2 Server Installation	
2.1	Overview	21
2.2	Unpacking the System	21
2.3	Preparing for Setup	21
	Choosing a Setup Location	21
	Rack Precautions	22
	Server Precautions	22
	Rack Mounting Considerations	23
	Ambient Operating Temperature	23
	Airflow	23
	Mechanical Loading	23
	Circuit Overloading	23
	Reliable Ground	23
2.4	Installing the Rails	24
2.5	Installing the Server	26

### Chapter 3 Maintenance and Component Installation

3.1	Removing Power	28
3.2	Accessing the System	29
	CPU Tray	30
3.3	Processor and Heatsink Installation	31
	The Processor Carrier Assembly	32
	The Processor Heatsink Module (PHM)	34
	Preparing the CPU Socket for Installation	35
	Installing the PHM into the CPU Socket	36
	Removing the PHM from the CPU Socket	38
	Removing the Processor Carrier Assembly from the PHM	39
	Removing the Processor from the Processor Carrier Assembly	40
3.4	Memory Support and Installation	41
	Memory Support	41
	DDR4 Memory Support for the 3rd Gen Intel Xeon Scalable Processors	41
	Memory Population Table for the 3rd Gen Intel® Xeon® Scalable Processors	42
	PMem 200 Series Population Table for X12DPG-U6 Motherboard (with 32 Slots)	43
	DIMM Installation	45
	DIMM Removal	46
3.5	Motherboard Battery	47
3.6	Carrier Board Tray	48
	Releasing and Installing the Carrier Board Tray	48
	Replacing Gaudi OAM Modules	50
3.7	Storage Drives	54
	Drive Carrier Indicators	54
	Removing/Installing Drives	56
	Hot-Swap for Hard Drives	58
	Checking the Temperature of an NVMe Drive	59
	Installing M.2 Solid State Drives	60
3.8	Expansion Cards	61
3.9	System Cooling	65
	System Fan Failure	65
	Replacing Power Fan Modules	66

Overheating (CPU Only)	67
3.10 Power Supply	68
3.11 Cable Routing Diagram	69
Chapter 4 Motherboard Connections	
4.1 Headers and Connectors	70
4.2 Input/Output Ports	73
Front I/O Ports	73
4.3 Jumpers	74
4.4 LED Indicators	76
Chapter 5 Software	
5.1 OS Installation	77
5.2 Driver Installation	78
5.3 Habana Gaudi Software Installation	79
5.4 SuperDoctor® 5	80
5.5 BMC	81
BMC ADMIN User Password	81
BMC Password Label Locations	82
Motherboard	82
Carrier Board	83
5.6 Accessing GPU BMC IP Address	84
Chapter 6 Optional Components	
6.1 Optional Parts List	85
6.2 Intel Virtual RAID on CPU (VROC)	86
Requirements and Restrictions	86
Supported SSDs and Operating Sytems	86
Additional Information	87
Hardware Key	87
Enabling NVMe RAID	88
Status Indications	91
Hot Swap Drives	91
Hot-unplug	91
Hot-plug	91
Chapter 7 Troubleshooting and Support	
7.1 Information Resources	92
Website	92

	Direct Links for the 420GH-TNGR System	92
	Direct Links for General Support and Information	92
7.2	BMC Interface	93
7.3	Troubleshooting Procedures	94
	General Technique	94
	No Power	94
	No Video	95
	System Boot Failure	95
	Memory Errors	95
	Losing the System Setup Configuration	95
	When the System Becomes Unstable	95
7.4	BIOS Error Beep (POST) Codes	97
	Additional BIOS POST Codes	97
7.5	Crash Dump Using the BMC Dashboard	98
7.6	UEFI BIOS Recovery	99
	Overview	99
	Recovering the UEFI BIOS Image	99
	Recovering the Main BIOS Block with a USB Device	99
7.7	CMOS Clear	104
7.8	Where to Get Replacement Components	105
7.9	Reporting an Issue	105
	Technical Support Procedures	105
	Returning Merchandise for Service	105
	Vendor Support Filing System	106
7.10	) Feedback	106
7.11	Contacting Supermicro	107
Арј	pendix A Standardized Warning Statements for AC Systems	
Anı	pendix B System Specifications	

### **Contacting Supermicro**

#### Headquarters

Address: Super Micro Computer, Inc.

980 Rock Ave.

San Jose, CA 95131 U.S.A.

Tel: +1 (408) 503-8000 Fax: +1 (408) 503-8008

Email: marketing@supermicro.com (General Information)

support@supermicro.com (Technical Support)

Website: www.supermicro.com

Europe

Address: Super Micro Computer B.V.

Het Sterrenbeeld 28, 5215 ML

's-Hertogenbosch, The Netherlands

Tel: +31 (0) 73-6400390 Fax: +31 (0) 73-6416525

Email: sales@supermicro.nl (General Information)

support@supermicro.nl (Technical Support)

rma@supermicro.nl (Customer Support)

Website: www.supermicro.nl

Asia-Pacific

Address: Super Micro Computer, Inc.

3F, No. 150, Jian 1st Rd.

Zhonghe Dist., New Taipei City 235

Taiwan (R.O.C)

Tel: +886-(2) 8226-3990 Fax: +886-(2) 8226-3992

Email: support@supermicro.com.tw

Website: www.supermicro.com.tw

## **Chapter 1**

## Introduction

### 1.1 Overview

This chapter provides a brief outline of the functions and features of the SuperServer 420GH-TNGR. It is based on the X12DPG-U6 motherboard and the CSE-428G2 chassis.

The following provides an overview of the specifications and capabilities.

System Overview		
Chassis	CSE-428G2	
Motherboard	X12DPG-U6	
Carrier Board	MBD-HGI-MEZZ-P	
Processor Support	3rd Gen Intel® Xeon® Scalable processors	
Memory  Supports up to 8TB of 3DS LRDIMM/LRDIMM/3DS RDIMM/RDIMM (288-pin) ECC memory with speeds of 3200/2933/2666 MHz in 32 slots and up to 8TB of Intel Optane PMem 200 Series with speeds 3200 MHz		
Drive Support	Four 2.5" hot-swap NVMe/SATA/SAS drive bays (4x 2.5" NVMe hybrid) Two M.2 NVMe OR 2 M.2 SATA3	
Expansion Slots	Slot 1: PCle 4.0 x16 FHHL Slot 2: PCle 4.0 x16 AIOM (SFF OCP 3.0 superset) Slot 3: PCle 4.0 x16 AIOM (SFF OCP 3.0 superset)	
I/O Ports	One VGA port One dedicated BMC LAN port Two front USB 3.0 ports	
System Cooling	Five removable heavy-duty fans	
Power	Four 3000W Redundant Power Supplies (+54V:2500W, +12V:2000W), Titanium Level	
Form Factor	4U Rackmount 27.3 x 15 x 49.4 inch (693 x 381 x 125.5 mm) (WxHxD)	

### 1.2 System Features

The following views of the system display the main features. Refer to <u>Appendix B</u> for additional specifications.

#### **Front View**

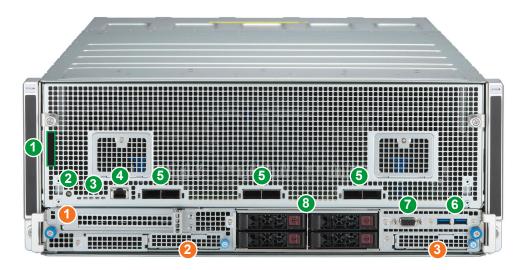


Figure 1-1. Front View

	Front View				
Item Feature Description					
1	Service Tag	System service information tag.			
2	Power Button	The main power switch is used to apply or remove power from the power supply to the server. Turning off system power with this button removes the main power but maintains standby power. To perform many maintenance tasks, you must unplug system before servicing.			
3	LED Panel	See the table on the next page for details.			
4	LAN Port	One dedicated BMC LAN port for both motherboard and carrier board.			
6	QSFP-DD Ports	Six 400Gb QSFP-DD with ports on Al Processor tray for RDMA for scale-out. Up to 12W of power is supported.			
6	USB Ports	Two USB 3.0 ports			
7	VGA	One VGA port			
8	Drive Bays	Four 2.5" hot-swap NVMe/SATA/SAS hybrid drive bays			

#### Notes:

- Fans continue to run for one minute after power is off. You can press the Power Button to turn off fans immediately.
- The QSFP-DD ports only work after the system power is on for fifteen minutes.

	Expansion Slot Locations			
Item	Description			
1	PCIe 4.0 x16 FHHL			
2	PCIe 4.0 x16 AIOM (SFF OCP 3.0 superset)			
3	PCIe 4.0 x16 AIOM (SFF OCP 3.0 superset)			



Figure 1-2. LED Panel View

	LED Panel				
Item	Item Feature Description				
0	UID LED	The unit identification (UID) LED turns on when activated via management software.			
2	Information LED	Alerts operator to several states, as noted in the table below.			
3	PSU Failed LED	The LED turns red when a power supply module fails.			
4	Carrier Board Node LED	The LED turns green when carrier board node is in use.			
6	CPU Node LED	The LED turns green when CPU node is in use.			

Information LED			
Status	Description		
Continuously on and red	An overheat condition has occurred. (This may be caused by cable congestion.)		
Blinking red (1Hz)	Fan failure, check for an inoperative fan.		
Blinking red (0.25Hz)	Power failure, check for a non-operational power supply.		
Solid blue	UID has been activated locally to locate the server in a rack environment.		
Blinking blue	UID has been activated remotely to locate the server in a rack environment.		

#### **Drive Carrier Indicators**

Each drive carrier has two LED indicators: an activity indicator and a status indicator. For RAID configurations using a controller, the meaning of the status indicator is described in the table below. For OS RAID or non-RAID configurations, some LED indications are not supported, such as hot spare.

	Drive Carrier LED Indicators				
Color BI		Blinking Pattern	Behavior for Device		
Activity	Blue	Solid On	Idle SAS/NVMe drive installed		
LED	Blue	Blinking	I/O activity		
	Off		Idle SATA drive		
Status	Red	Solid On	Failure of drive with RSTe support		
LED	Red	Blinking at 1 Hz	Rebuild drive with RSTe support		
	Red	Blinking with two blinks and one stop at 1 Hz	Hot spare for drive with RSTe support		
	Red	On for five seconds, then off	Power on for drive with RSTe support		
	Red	Blinking at 4 Hz	Identify drive with RSTe support		

### **Rear View**

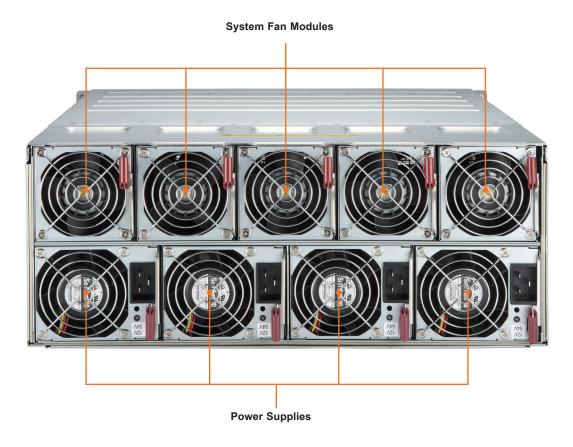


Figure 1-3. System: Rear View

System Features: Rear		
Feature Description		
System Fans	Five heavy-duty, hot-swappable fan modules. With one failed fan at 35°C ambient temperature, the other fans still run at full speed.	
Power Supplies	Four 3000W (+54V: 2500W, +12V: 2000W) redundant power supplies, Titanium Level, 3+1 redundancy	

## 1.3 System Architecture

This section covers the locations of the system electrical components and block diagrams of the motherboard and the overall system.

### **Main Component Locations**

#### Motherboard

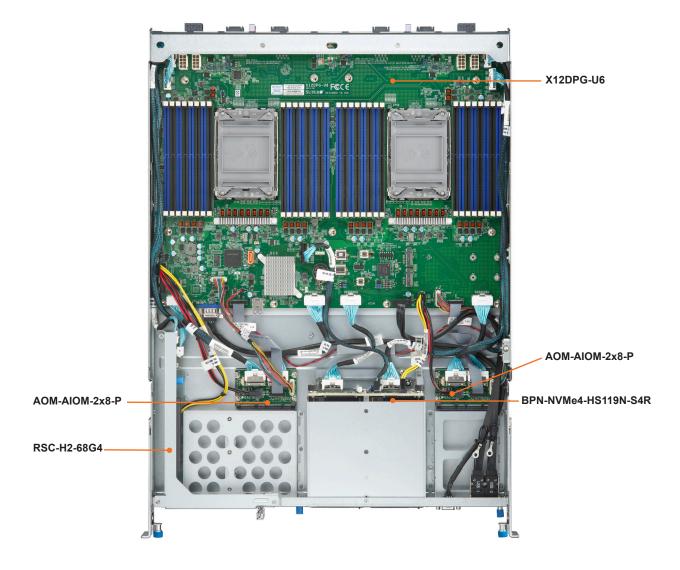


Figure 1-4. Motherboard

#### **Carrier Board**

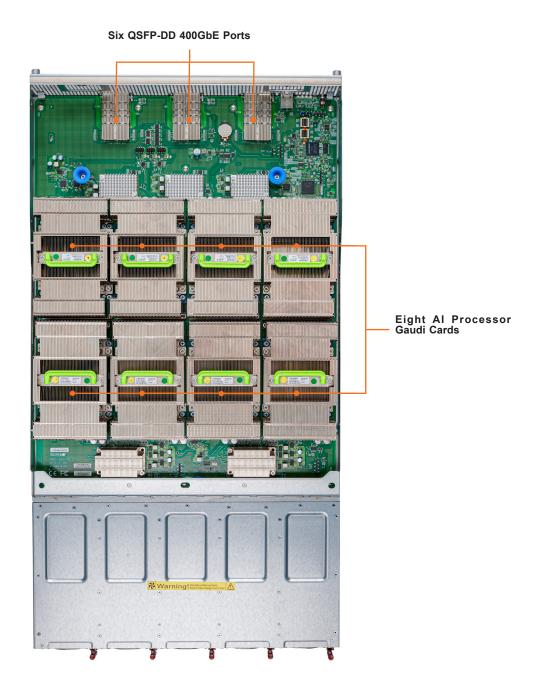


Figure 1-5. Carrier Board

### **System Block Diagram**

This is a general block diagram and may not exactly represent the features on your motherboard. See the System Specifications appendix for the actual specifications of your motherboard.

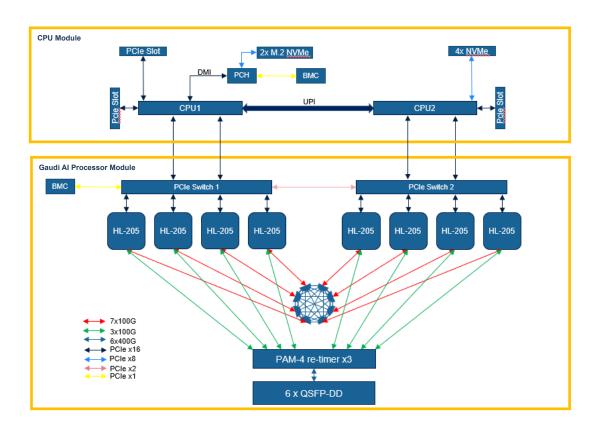


Figure 1-6. System Block Diagram

## 1.4 PCIe Mapping: Carrier Board and Motherboard

Refer to the images and tables below for the PCIe mapping on carrier board and motherboard of the 420GH-TNGR.





Figure 1-7. Carrier Board Mapping

Carrier Board Mapping Table			
Linux OS Numbering	Physical location	PCI BUS ID	
HL0	M4	19:00.0	
HL1	M3	1A:00.0	
HL2	M2	33:00.0	
HL3	M1	34:00.0	
HL4	M8	B3:00.0	
HL5	M7	B4:00.0	
HL6	M6	CC:00.0	
HL7	M5	CD:00.0	

## **PCIe Mapping on Motherboard**

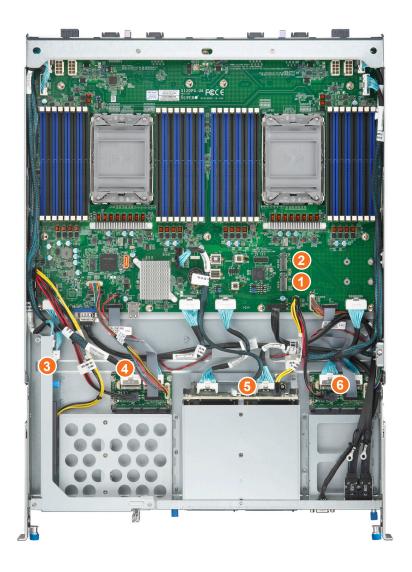


Figure 1-8. PCle Mapping

PCle Mapping Table		
Item	PCI Bus ID	Component
1	01:00.0	NVME1
2	02:00.0	NVME2
3	4b:00.0	AOC
4	65:00.0	AIOM1
5	e3:00.0 e4:00.0 e5:00.0 e6:00.0	NVME0 NVME1 NVME2 NVME3
6	98:00.0	AIOM2

### 1.5 Motherboard Layout

Below is a layout of the X12DPG-U6 motherboard with jumper, connector and LED locations shown. See the table on the following page for descriptions. For detailed descriptions, pinout information and jumper settings, refer to <a href="Maintenanger: Chapter 4">Chapter 4</a> or the <a href="Motherboard Manual">Motherboard Manual</a>.

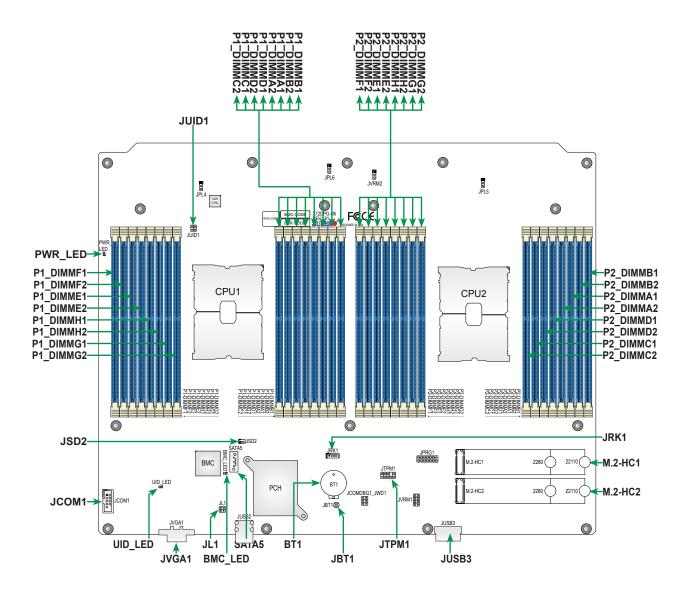


Figure 1-9. Motherboard Layout

### **Quick Reference Table**

Jumper	Description	Default Setting
JBT1	Clear CMOS	Short pads to clear CMOS
JUID1	Unit Identifier (UID) Switch	Pins 1-2 (UID function) Pins 3-4 (BMC reset function)
LED	Description	Status
PWR_LED	Onboard power LED	Green on: Power on
Connector	Description	
BT1	Onboard battery	
JCOM1	Front accessible COM port header	
JL1	Chassis intrusion header	
JRK1 (VROC)	Intel VROC RAID Key header for NVMe SSD	
JSD2	SATA DOM power connector	
JTPM1	Trusted Platform Module (TPM)/Port 80 header	
JUSB3	Internal Type A USB 3.2 Gen 1 header	
JVGA1	Rear VGA Port on the I/O back panel	
M.2-HC1, M.2-HC2	PCIe 4.0 x4/SATA 3.0 hybrid M.2 slots (with support of M-Key 2280 and 22110)	
SATA5	Intel PCH powered S-SATA 3.0 port with support for SuperDOM (Disk on Module) device	

## **Chapter 2**

### Server Installation

### 2.1 Overview

This chapter provides advice and instructions for mounting your system in a server rack. If your system is not already fully integrated with processors, system memory etc., refer to <a href="Chapter 3">Chapter 3</a> for details on installing those specific components.

**Caution:** Electrostatic Discharge (ESD) can damage electronic components. To prevent such damage to PCBs (printed circuit boards), it is important to use a grounded wrist strap, handle all PCBs by their edges and keep them in anti-static bags when not in use.



**Warning!** The equipment should only be operated by skilled or instructed persons. Instructed person is a term applied to persons who have been instructed and trained by a skilled person, or who is supervised by a skilled person.

### 2.2 Unpacking the System

Inspect the box in which the system was shipped, and note if it was damaged. If any equipment appears damaged, file a claim with the carrier.

Decide on a suitable location for the rack unit that will hold the server. It should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated. It will also require a grounded AC power outlet nearby. Be sure to read the precautions and considerations noted in <u>Appendix A</u>.

### 2.3 Preparing for Setup

The box in which the system was shipped should include the rackmount hardware needed to install it into the rack. Please read this section in its entirety before you begin the installation.

### **Choosing a Setup Location**

- The system should be situated in a clean, dust-free area that is well ventilated. Avoid areas
  where heat, electrical noise and electromagnetic fields are generated.
- Leave enough clearance in front of the rack so that you can open the front door completely (~25 inches) and approximately 30 inches of clearance in the back of the rack to allow sufficient space for airflow and access when servicing.

- This product should be installed only in a Restricted Access Location (dedicated equipment rooms, service closets, etc.).
- This product is not suitable for use with visual display workplace devices according to §2 of the German Ordinance for Work with Visual Display Units.

Warning! Power cord shall be connected to a socket-outlet with earthing connection.

Warning! Thumbscrews normally should be tightened with a screwdriver.

#### **Rack Precautions**

- Ensure that the leveling jacks on the bottom of the rack are extended to the floor so that the full weight of the rack rests on them.
- In single rack installations, stabilizers should be attached to the rack. In multiple rack installations, the racks should be coupled together.
- Always make sure the rack is stable before extending a server or other component from the rack.
- You should extend only one server or component at a time extending two or more simultaneously may cause the rack to become unstable.

#### **Server Precautions**

- Review the electrical and general safety precautions in Appendix A.
- Determine the placement of each component in the rack *before* you install the rails.
- Install the heaviest server components at the bottom of the rack first and then work your way up.
- Use a regulating uninterruptible power supply (UPS) to protect the server from power surges and voltage spikes and to keep your system operating in case of a power failure.
- Allow any drives and power supply modules to cool before touching them.
- When not servicing, always keep the front door of the rack and all covers/panels on the servers closed to maintain proper cooling.

#### **Rack Mounting Considerations**

#### **Ambient Operating Temperature**

If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the room's ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (TMRA).

#### **Airflow**

Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

#### Mechanical Loading

Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading.

#### Circuit Overloading

Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on overcurrent protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

#### Reliable Ground

A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (i.e. the use of power strips, etc.).



To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.
- Slide rail mounted equipment is not to be used as a shelf or a work space.

### 2.4 Installing the Rails

There are a variety of rack units on the market, which may require a slightly different assembly procedure. This rail set fits a rack between 28" and 33.5" deep. Do not use a two post "telco" type rack.

The following is a basic guideline for installing the system into a rack with the rack mounting hardware provided. You should also refer to the installation instructions that came with the specific rack you are using.

#### Installing the Rails onto a Rack

1. Identify the left rail and right rail, as they are different.

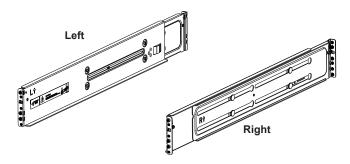


Figure 2-1. Identifying the Left and Right Rail

2. Position the template (if any) at the front of the rack to determine the locations of the screws for the rails.

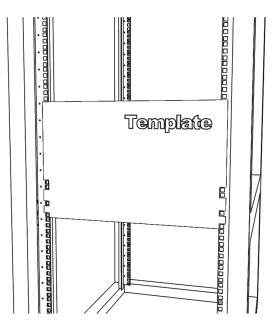


Figure 2-2. Placing Template in Rack

- 3. In each rail set, the two sections are screwed together to keep them immobile during shipping. Release these screws just enough to allow the rail sections to slide apart. Note the arrow on the rail, which indicates the end that attaches to the front of the rack.
- 4. Slide the rails sections apart to match the depth of the rack. Position the rails with the template and secure the front of each to the front of the rack with two flathead screws, then secure the back of each rail to the rear of the rack with two flathead screws (see Figure 2-3).

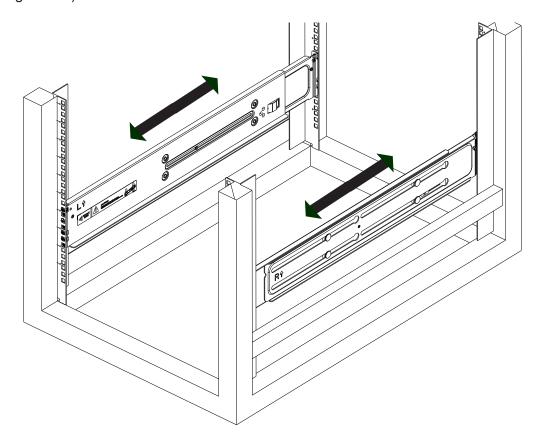


Figure 2-3. Sliding the Rail to the Depth of the Rack

### 2.5 Installing the Server

Once rails are attached to the chassis and the rack, you can install the server.

#### Installing the Chassis into a Rack

**Caution:** The assembled system may weigh over 100 lbs. Use a lift and multiple people to move it. Remove the carrier board tray before installing into the rack to reduce the weight of the system.

- 1. If you want to install the optional chassis handles, use screws including a thumbscrew, through the bottom hole of each handle. Note: These handles need only be installed when mounting the system into a short rack. When mounting into a deep rack, they are unnecessary and regular screws should be used instead of thumbscrews.
- 2. Using a lift and as many people as necessary, lift the system and slide it onto the installed rails.

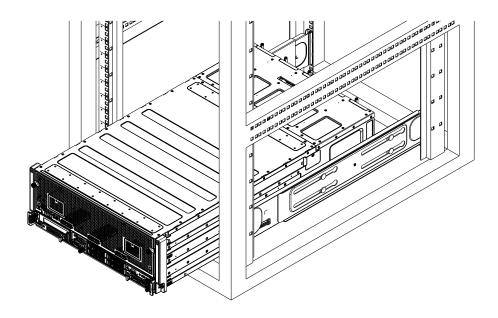


Figure 2-4. Sliding the Server into the Rack

**Note:** The figure is for illustrative purposes only. Some chassis components such as the carrier board tray may be removed from the chassis enclosure before installing the system to the rack. For details on removing the carrier board, please refer to <u>3.6</u>.

3. After pushing the enclosure all the way into the rack, use the thumbscrew on each side of the server to lock it into place.

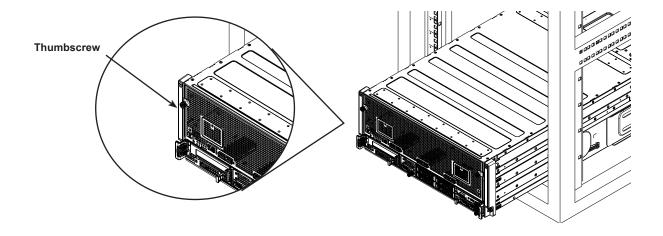


Figure 2-5. Locking the Server to the Rack



**Warning:** Stability hazard. The rack stabilizing mechanism must be in place, or the rack must be bolted to the floor before you slide the unit out for servicing. Failure to stabilize the rack can cause the rack to tip over.



When initially installing the system to a rack, test that the rail locking tabs engage to prevent the system from being overextended. Have a rack lift in place as a precaution in case the test fails.

## **Chapter 3**

## **Maintenance and Component Installation**

This chapter provides instructions on installing and replacing main system components. To prevent compatibility issues, only use components that match the specifications and/or part numbers given.

Installation or replacement of most components require that power first be removed from the system. Please follow the procedures given in each section.



Caution: Only Laser Class 1 optical transceivers shall be used.

### 3.1 Removing Power

Use the following procedure to ensure that power has been removed from the system. This step is necessary when removing or installing non hot-swap components or when replacing a non-redundant power supply.

- 1. Use the operating system to power down the system.
- After the system has completely shut-down, disconnect the AC power cord(s) from the power strip or outlet. (If your system has more than one power supply, remove the AC power cords from all power supply modules.)
- 3. Disconnect the power cord(s) from the power supply module(s).

### 3.2 Accessing the System

The system is comprised of two trays, a CPU tray and a carrier board tray. Each tray can be removed from the chassis using releasing levers or handles. Before removing the trays, power down the system, as described in <u>Section 3.1</u>.

It is recommended that you should NOT remove the carrier board tray unless necessary. For more details on removing the carrier board tray, see <u>3.6 Carrier Board Tray</u>.

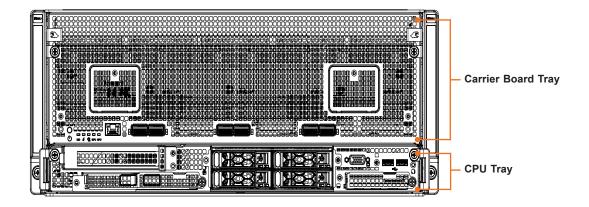


Figure 3-1. Carrier Board Tray and CPU Tray

#### **CPU Tray**

#### Removing and Installing the CPU Tray

1. Loosen the captive screw on the CPU chassis, pull both levers to pull the CPU tray out.

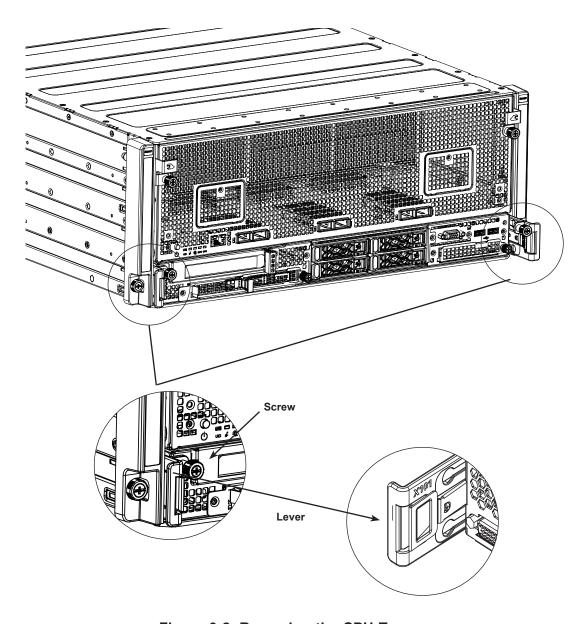


Figure 3-2. Removing the CPU Tray

- 2. To install it back, slide the tray into the chassis.
- 3. Push two levers back until they snap into place.
- 4. Secure each lever with a screw.

#### 3.3 Processor and Heatsink Installation

The processor (CPU) must first be attached to the processor carrier to form the processor carrier assembly. This assembly gets attached to the heatsink to form the processor heatsink module (PHM), which is then installed into the CPU socket. Before installing, be sure to perform the steps below:

- Please carefully follow the instructions given on ESD precautions.
- After shutting down the system, unplug the AC power cords from all power supplies.
- Check that the plastic protective cover is on the CPU socket and that none of the socket pins are bent. If they are, contact your retailer.
- When handling the processor, avoid touching or placing direct pressure on the LGA lands (gold contacts). Improper installation or socket misalignment can cause serious damage to the processor or the socket, and may require manufacturer repairs.
- Thermal grease is pre-applied on new heatsinks. No additional thermal grease is needed.
- Refer to the Supermicro website for updates on processor and memory support.
- All graphics in this manual are for illustration only. Your components may look different.

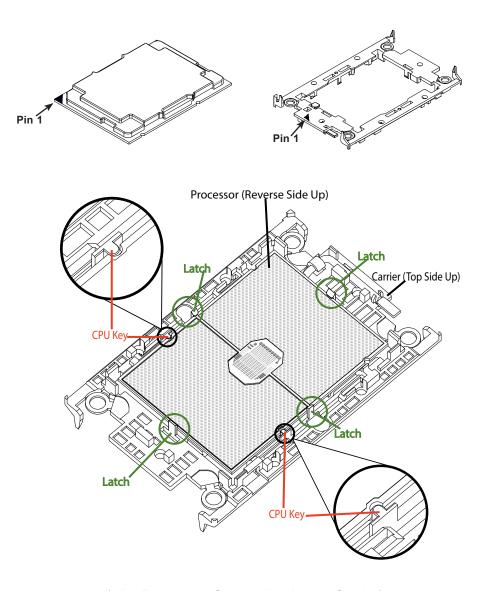
#### **The Processor Carrier Assembly**

The processor carrier assembly is comprised of the processor and the processor carrier.

To create the processor carrier assembly, please follow the steps below:

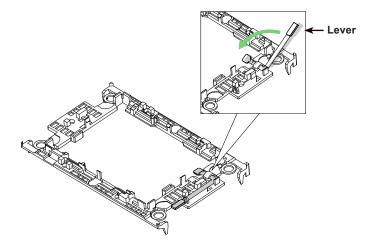
**Note**: Before installation, be sure to review the Static-Sensitive Devices section earlier in this chapter.

- 1. Hold the processor with the gold pins (LGA lands) facing down. Locate the gold triangle at the corner of the processor and the corresponding hollowed triangle on the processor carrier as shown below. These triangles indicate the location of pin 1.
- 2. Turn the processor over (with the gold pins up). Locate the CPU keys on the processor and the four latches on the carrier as shown below.

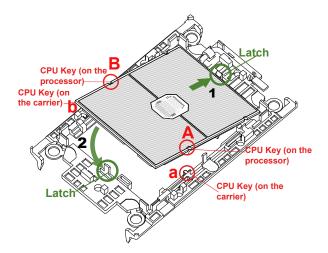


(with Processor Seated inside the Carrier)

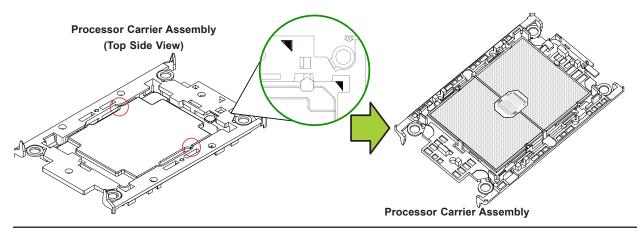
3. Locate the lever on the carrier and press it down as shown below.



4. Using pin 1 as a guide, carefully align the CPU keys on the processor (A & B) with those on the carrier (a & b) as shown below.



- 5. Once aligned, carefully place one end of the processor under latch 1 on the carrier, and then press the other end down until it snaps into latch 2.
- 6. After the processor is placed inside the carrier, examine the four sides of the processor, making sure that the processor is properly seated on the carrier.

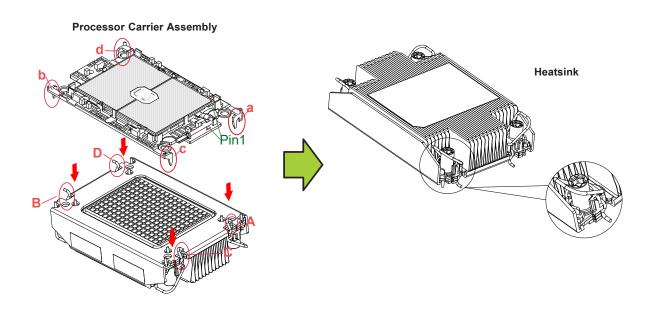


#### The Processor Heatsink Module (PHM)

After creating the processor carrier assembly, follow the instructions below to mount the heatsink onto the carrier assembly to form the processor heatsink module (PHM).

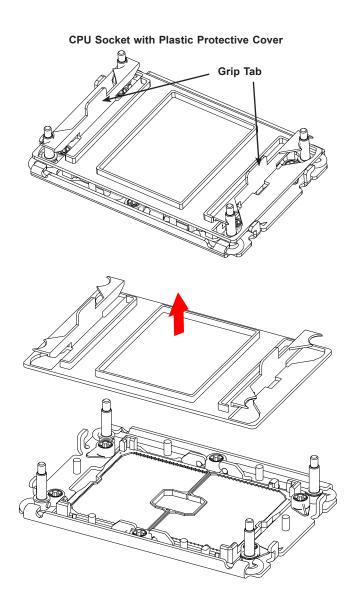
**Note:** If this is a new heatsink, the thermal grease has been pre-applied. Otherwise, apply the proper amount of thermal grease to the underside of the heatsink.

- 1. Turn the heatsink over with the thermal grease facing up. Pay attention to the two triangle cutouts (A, B) located at the diagonal corners of the heatsink as shown in the drawing below.
- 2. Hold the processor carrier assembly upside-down to locate the triangles on the processor and the carrier, which indicate pin 1.
- 3. Turn the processor carrier assembly over so that the gold pins are facing up. Locate the two pin 1 locations ("A on the processor and "a" on the processor carrier assembly).
- 4. Align "a" on the processor carrier assembly with the triangular cutout "A" on the heatsink along with "b", "c", "d" on the processor assembly with "B", "C", "D" on the heatsink.
- 5. Once properly aligned, place the heatsink on the processor carrier assembly with all corners matched up, making sure that the four clips are properly securing the heatsink.



### **Preparing the CPU Socket for Installation**

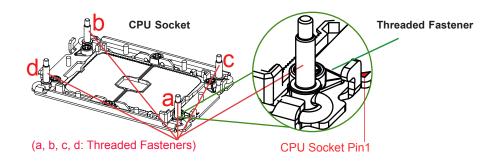
The CPU socket comes with a plastic protective cover, which needs to be removed before installing the Processor Heatsink Module (PHM). Do this by gently squeezing the grip tabs then pulling the cover off.



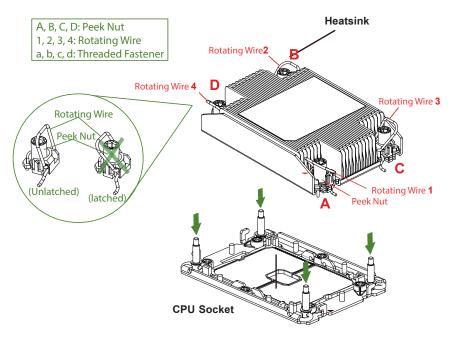
### Installing the PHM into the CPU Socket

After assembling the Processor Heatsink Module (PHM), you are ready to install it into the CPU socket.

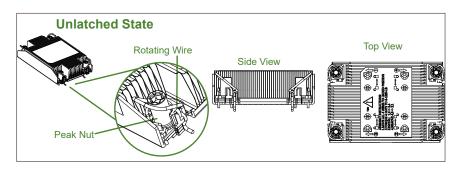
1. Locate four threaded fasteners (a, b, c, d) on the CPU socket.



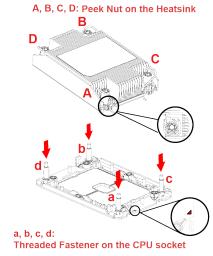
2. Locate four peek nuts (A, B. C. D) and four rotating wires (1, 2, 3, 4) on the heatsink as shown below.



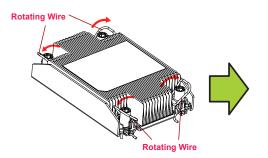
3. Check the rotating wires (1, 2, 3, 4) to make sure that they are in the unlatched position as shown.

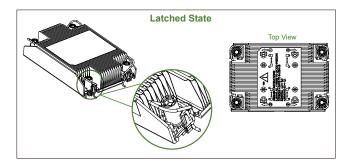


- 4. Align peek nut "A" (next to the triangular pin 1 on the heatsink) with threaded fastener "a" on the CPU socket. Then align peek nuts "B", "C", "D" on the heatsink with threaded fasteners "b", "c", "d" on the CPU socket, making sure that all peek nuts and threaded fasteners are properly aligned.
- 5. Once aligned, gently place the heatsink on the CPU socket, making sure that each peek nut is properly attached to its corresponding threaded fastener.

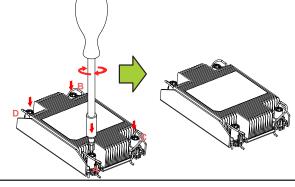


6. Press all four rotating wires outward and make sure that the heatsink is securely latched into the CPU socket.





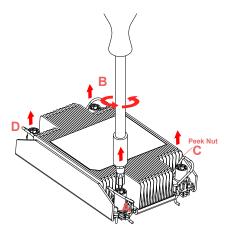
- 7. With a t30-bit screwdriver, tighten all peek nuts in the sequence of "A", "B", "C", and "D" with even pressure. To avoid damaging the processor or socket, do not use a force greater than 12 lbf-in when tightening the screws.
- 8. Examine all corners of the heatsink to ensure that the PHM is firmly attached to the CPU socket.



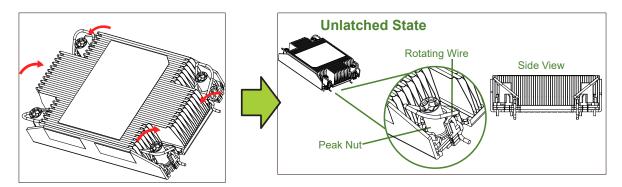
## Removing the PHM from the CPU Socket

Before removing the PHM from the motherboard, first shut down the system and unplug the AC power cord from all power supplies.

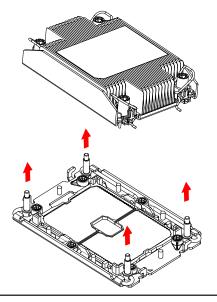
1. Use a t30-bit screwdriver to loosen the four peek nuts on the heatsink in the sequence of A, B, C, and D.



2. Once the peek nuts have been loosened from the CPU socket, press the rotating wires inward to unlatch the PHM from the socket as shown below.



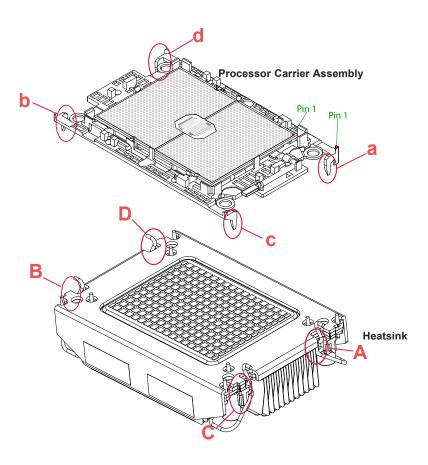
3. Gently lift the PHM upward to remove it from the CPU socket.



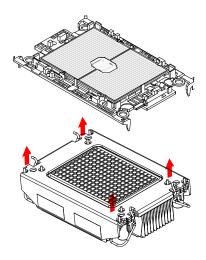
## Removing the Processor Carrier Assembly from the PHM

To remove the processor carrier assembly from the PHM, please follow the steps below:

1. Detach the four plastic clips (marked a, b, c, d) on the processor carrier assembly from the four corners of the heatsink (marked A, B, C, D) as shown below.



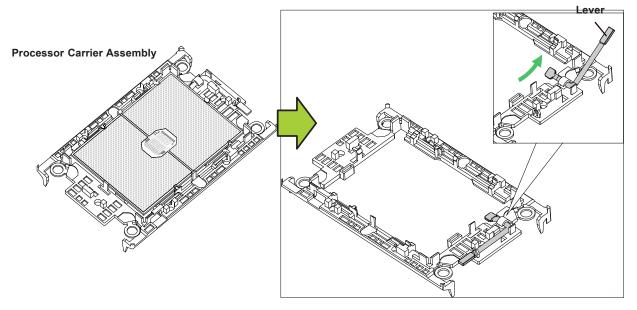
2. When all plastic clips have been detached from the heatsink, remove the processor carrier assembly from the heatsink



## Removing the Processor from the Processor Carrier Assembly

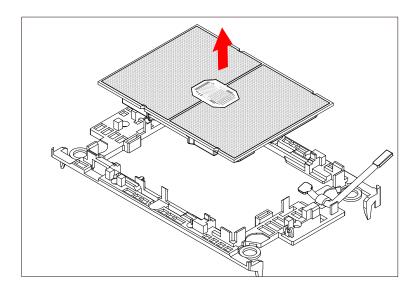
Once you have removed the processor carrier assembly from the PHM, you are ready to remove the processor from the processor carrier by following the steps below.

1. Unlock the lever from its locked position and push it upwards to disengage the processor from the processor carrier as shown below right.



2. Once the processor has been loosened from the carrier, carefully remove the processor from the carrier.

Note: Please handle the processor with care to avoid damaging it or its pins.



# 3.4 Memory Support and Installation

Note: Check the Supermicro website for recommended memory modules.

**Important:** Exercise extreme care when installing or removing DIMM modules to prevent any possible damage.

## **Memory Support**

The X12DPG-U6 supports up to 8TB of 3DS LRDIMM/LRDIMM/3DS RDIMM/RDIMM DDR4 (288-pin) ECC memory with speeds of 3200/2933/2666MHz in 32 memory slots and up to 8TB of Intel Optane PMem 200 Series with speeds of up to 3200MHz. (See the notes below.)

**Note 1:** The Intel Optane Persistent Memory (PMem) 200 series are supported by the 3rd Gen. Intel Xeon Scalable (83xx/63xx/53xx/4314) processors.

**Note 2:** DDR4 3200 MHz memory is supported by the 3rd Gen Intel Xeon Scalable 83xx/63xx Series Processors only.

**Note 3:** To enable the function of Software Guard Extension (SGX), make sure the DIMMs are populated with one DIMM per channel.

## DDR4 Memory Support for the 3rd Gen Intel Xeon Scalable Processors

Memory Support for the 3rd Gen Intel Xeon Scalable Processors							
	Ranks Per DIMM &	DIMM Ca	apacity (GB)	Speed (MT/s); Voltage (V); Slots Per Channel (SPC) and DIMMs Per Channel (DPC)			
Туре	Data Width			1DPC (1-DIMM Per Channel)	2DPC (2-DIMM Per Channel)		
		8Gb	16Gb	1.2 V	1.2 V		
	SRx8	8GB	16GB				
DDIMM	SRx4	16GB	32GB		3200		
RDIMM	DRx8	16GB	32GB	3200			
	DRx4	32GB	64GB	3200			
RDIMM 3Ds	(4R/8R) X4	2H- 64 GB 4H-128 GB	2H- 128 GB 4H-256 GB				
LRDIMM	QRx4	64GB	128GB	3200	3200		
LRDIMM - 3Ds	(4R/8R) X4	4H-128 GB	2H- 128 GB 4H-256 GB	3200	3200		

# Memory Population Table for the 3rd Gen Intel® Xeon® Scalable Processors

DDR4	Memory Population Table for X12DPG-U6 32-DIMM Motherboard
When 1 CPU is used:	Memory Population Sequence
1 CPU & 1 DIMM	CPU1: P1-DIMMA1
1 CPU & 2 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1
1 CPU & 4 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1
1 CPU & 6 DIMM	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1
1 CPU & 8 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1
1 CPU & 12 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMA2/P1-DIMME2/P1-DIMMC2/P1-DIMMG2/P1-DIMMB2/P1-DIMMF2
1 CPU & 16 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1/ P1-DIMMA2/P1-DIMME2/P1-DIMMC2/P1-DIMMG2/P1-DIMMB2/P1-DIMMF2/P1-DIMMD2/P1-DIMMH2
When 2 CPUs are used	Memory Population Sequence
2 CPUs & 2 DIMMs (Note)	CPU1: P1-DIMMA1 CPU2: P2-DIMMA1
2 CPUs & 4 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1 CPU2: P2-DIMMA1/P2-DIMME1
2 CPUs & 6 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1 CPU2: P2-DIMMA1/P2-DIMME1
2 CPUs & 8 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1
2 CPUs & 10 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1
2 CPUs & 12 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1
2 CPUs & 14 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1
2 CPUs & 16 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1/P2-DIMMH1
2 CPUs & 18 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMME2/P1-DIMMC2/P1-DIMMG2/P1-DIMME2/P1-DIMMC2/P1-DIMME2/P1-DIMMF2 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1
2 CPUs & 20 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMME2/P1-DIMMC2/P1-DIMMG2/P1-DIMMB2/P1-DIMMF2 P1-DIMMC2/P1-DIMMG2/P1-DIMMB2/P1-DIMMF2 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1/P2-DIMMH1
2 CPUs & 22 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1/ P1-DIMMA2/P1-DIMME2/P1-DIMMC2/P1-DIMMG2/P1-DIMMB2/P1-DIMMF2/P1-DIMMD2/P1-DIMMH2 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1
2 CPUs & 24 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1/ P1-DIMMA2/P1-DIMME2/P1-DIMMC2/P1-DIMMG2/P1-DIMMB2/P1-DIMMF2/P1-DIMMD2/P1-DIMMH2 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1/P2-DIMMD1/P2-DIMMH1
2 CPUs & 28 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1/P1-DIMMA2/P1-DIMME2/P1-DIMMC2/P1-DIMMG2/P1-DIMMB2/P1-DIMMF2/P1-DIMMD2/P1-DIMMH2 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1/P2-DIMME1/P2-DIMME2/P2-DIMMC2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2/P2-DIMMG2
2 CPUs & 32 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1/P1-DIMMA2/P1-DIMME2/P1-DIMME2/P1-DIMMC2/P1-DIMMB2/P1-DIMME2/P1-DIMME2/P1-DIMMH2 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1/P2-DIMME1/P2-DIMME1/P2-DIMME1/P2-DIMME2/P2-DIMME2/P2-DIMME2/P2-DIMMH2/P2-D

**Note:** This memory configuration is recommended by Supermicro for optimal memory performance. Please use this configuration to maximize your memory performance.

# PMem 200 Series Population Table for X12DPG-U6 Motherboard (with 32 Slots)

**Note:** The Intel Optane Persistent Memory (PMem) 200 Series are supported by the 3rd Gen Intel Xeon Scalable (83xx/63xx/53xx/4314) processors.

PMe	m 20	0 Ser	ies Po	opula	tion <sup>-</sup>	Гablе	for X	12DP	G-U6	32-D	IMM	Moth	erboa	ırd (w	/ithin	1 CP	U so	cket)
DDR4+ PMem	Mode	AD Inter- leave	P1- DIMMF1	P1- DIMMF2	P1- DIMME1	P1- DIMME2	P1- DIMMH1	P1- DIMMH2	P1- DIMMG1	P1- DIMMG2	P1- DIMMC2	P1- DIMMC1	P1- DIMMD2	P1- DIMMD1	P1- DIMMA2	P1- DIMMA1	P1- DIMMB2	P1- DIMMB1
4+4	AD	One - x4	PMem	-	DDR4	-	PMem	-	DDR4	-	-	DDR4	-	PMem	-	DDR4	-	PMem
414	MM	One - x4	DDR4	-	PMem	-	DDR4	-	PMem	-	-	PMem	-	DDR4	-	PMem	-	DDR4
			DDR4	-	DDR4	-	-	-	DDR4	-	-	DDR4	-	PMem	-	DDR4	-	DDR4
			-	-	DDR4	-	DDR4	-	DDR4	-	-	DDR4	-	DDR4	-	DDR4	-	PMem
			DDR4	-	DDR4	-	PMem	-	DDR4	-	-	DDR4	-	-	-	DDR4	-	DDR4
6+1	AD	One - x1	PMem	-	DDR4	-	DDR4	-	DDR4	-	-	DDR4	-	DDR4	-	DDR4	-	-
0.1	AD	Olie - XI	DDR4	-	DDR4	-	DDR4	-	-	-	-	PMem	-	DDR4	-	DDR4	-	DDR4
			DDR4	-	-	-	DDR4	-	DDR4	-	-	DDR4	-	DDR4	-	PMem	-	DDR4
			DDR4	-	DDR4	-	DDR4	-	PMem	-	-	-	-	DDR4	-	DDR4	-	DDR4
			DDR4	-	PMem	-	DDR4	-	DDR4	-	-	DDR4	-	DDR4	-	-	-	DDR4
			DDR4	-	DDR4	-	DDR4	-	DDR4	-	-	DDR4	-	DDR4	PMem	DDR4	-	DDR4
			DDR4	-	DDR4	-	DDR4	-	DDR4	-	PMem	DDR4	-	DDR4	-	DDR4	-	DDR4
			DDR4	-	DDR4	PMem	DDR4	-	DDR4	-	-	DDR4	-	DDR4	-	DDR4	-	DDR4
			DDR4	-	DDR4	-	DDR4	-	DDR4	PMem	-	DDR4	-	DDR4	-	DDR4	-	DDR4
8+1	AD	One - x1	DDR4	-	DDR4	-	DDR4	-	DDR4	-	-	DDR4	PMem	DDR4	-	DDR4	-	DDR4
			DDR4	-	DDR4	-	DDR4	-	DDR4	-	-	DDR4	-	DDR4	-	DDR4	PMem	DDR4
			DDR4	PMem	DDR4	-	DDR4	-	DDR4	-	-	DDR4	-	DDR4	-	DDR4	-	DDR4
			DDR4	-	DDR4	-	DDR4	PMem	DDR4	-	-	DDR4	-	DDR4	-	DDR4	-	DDR4
		One - x4	DDR4	-	DDR4	PMem	DDR4	-	DDR4	PMem	PMem	DDR4	-	DDR4	PMem	DDR4	-	DDR4
	AD	Two - x2	DDR4	-	DDR4	PMem	DDR4	PMem	DDR4	-	-	DDR4	PMem	DDR4	PMem	DDR4	-	DDR4
8+4	MM	Two - x2	DDR4	PMem	DDR4		DDR4	-	DDR4	PMem	PMem	DDR4	-	DDR4	-	DDR4	PMem	DDR4
		One - x4	DDR4	PMem	DDR4	-	DDR4	PMem	DDR4	-	-	DDR4	PMem	DDR4	-	DDR4	PMem	DDR4
8+8	AD, MM,	One - x8	DDR4	PMem	DDR4	PMem	DDR4	PMem	DDR4	PMem	PMem	DDR4	PMem	DDR4	PMem	DDR4	PMem	DDR4
			PMem	-	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	-	PMem
12+2	AD	000 42	DDR4	DDR4	DDR4	DDR4	PMem	-	DDR4	DDR4	DDR4	DDR4	-	PMem	DDR4	DDR4	DDR4	DDR4
1272	AU	One - x2	DDR4	DDR4	PMem	-	DDR4	-	PMem	DDR4	DDR4							
			DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	PMem	-	-	PMem	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4

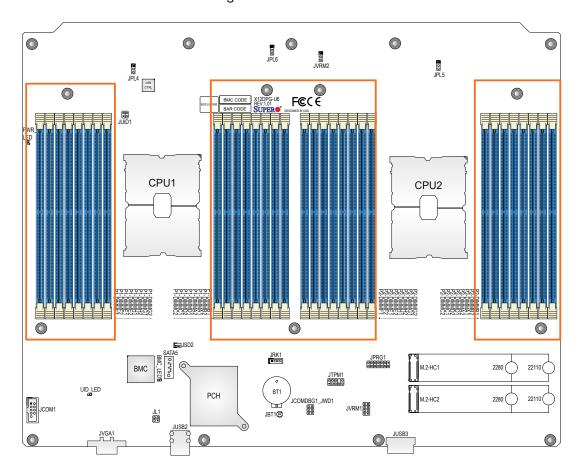
Legend (for the table above)					
	DDR4 Type and Capacity				
DDR4	DDR4 See Validation Matrix (DDR4 DIMMs validated with PMem)				
	Capacity				
PMem Any Capacity (Uniformly for all channels for a given configuration)					

- Mode definitions: AD = App Direct Mode, MM = Memory Mode.
- No mixing of PMem and NVDIMMs within the platform.
- For MM, NM/FM ratio is between 1:4 and 1:16. (NM = Near Memory (DRAM); FM = Far Memory (PMem)).
- Matrix targets configs for optimized PMem to DRAM cache ratio in MM mode.
- For each individual population, different PMem rearrangements among channels are permitted so long as the configuration doesn't break X12DPG-U6 Memory population rules.
- Ensure the same DDR4 DIMM type and capacity are used for each DDR4 + PMem population.
- If the system detects an unvalidated configuration, then the system issues a BIOS warning. The CLI functionality is limited in non-POR configurations, and select commands will not be supported.

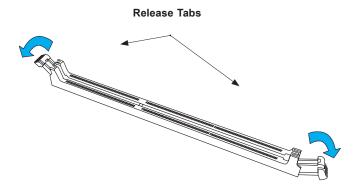
Validation Matrix (DDR4 DIMMS with PMem 200 Series)						
	Ranks Per DIMM	DIMM Capacity (GB)				
DIMM Type	& Data Width	DRAM	Density			
	(Stack)	8Gb	16Gb			
	1Rx8	N/A	N/A			
RDIMM	1Rx4	16GB	32GB			
(up to 3200)	1Rx8	16GB	32GB			
	1Rx4	32GB	64GB			
RDIMM 3DS	4Rx4 (2H)	N/A	128GB			
(up to 3200)	8Rx4 (4H)	NA	256GB			
LRDIMM (up to 3200)	4Rx4	64GB	128GB			
LRDIMM 3DS	4Rx4 (2H)	N/A	N/A			
(up to 3200)	8Rx4 (4H)	128GB	256GB			

## **DIMM Installation**

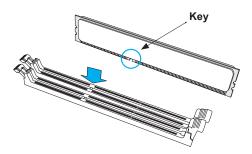
 Insert the desired number of DIMMs into the memory slots based on the recommended DIMM population tables in the previous section. Locate DIMM memory slots on the motherboard as shown on the right.



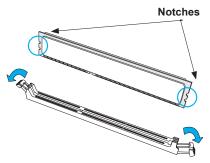
2. Push the release tabs outwards on both ends of the DIMM slot to unlock it.



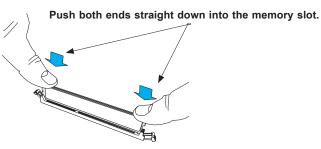
3. Align the key of the DIMM module with the receptive point on the memory slot.



4. Align the notches on both ends of the module against the receptive points on the ends of the slot.



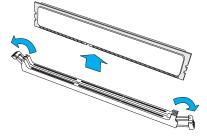
5. Push both ends of the module straight down into the slot until the module snaps into place.



6. Press the release tabs to the lock positions to secure the DIMM module into the slot.

#### **DIMM Removal**

Press both release tabs on the ends of the DIMM module to unlock it. Once the DIMM module is loosened, remove it from the memory slot.



**Warning!** Please do not use excessive force when pressing the release tabs on the ends of the DIMM socket to avoid causing any damage to the DIMM module or the DIMM socket. Please handle DIMM modules with care. Carefully follow all the instructions given on Page 1 of this chapter to avoid ESD-related damages done to your memory modules or components.

# 3.5 Motherboard Battery

The motherboard uses non-volatile memory to retain system information when system power is removed. This memory is powered by a lithium battery residing on the motherboard.

#### Replacing the Battery

Begin by removing power from the system.

- 1. Push aside the small clamp that covers the edge of the battery. When the battery is released, lift it out of the holder.
- 2. To insert a new battery, slide one edge under the lip of the holder with the positive (+) side facing up. Then push the other side down until the clamp snaps over it.

**Note:** Handle used batteries carefully. Do not damage the battery in any way; a damaged battery may release hazardous materials into the environment. Do not discard a used battery in the garbage or a public landfill. Please comply with the regulations set up by your local hazardous waste management agency to dispose of your used battery properly.

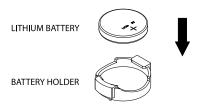


Figure 3-3. Installing the Onboard Battery

**Warning:** There is a danger of explosion if the onboard battery is installed upside down (which reverses its polarities). This battery must be replaced only with the same or an equivalent type recommended by the manufacturer (CR2032).

# 3.6 Carrier Board Tray

## Releasing and Installing the Carrier Board Tray

The carrier board tray contains the Gaudi accelerator base board (carrier board). Note the handles must be in the unlocked and extended position to install the carrier board tray.

**Caution:** The carrier board tray may weigh up to 45 lbs. When moving the tray, exercise caution and use multiple people.

#### Releasing and Installing the Carrier Board Tray

- 1. Loosen the captive screws on tray handles, one on each side.
- 2. Rotate both tray handles downward.

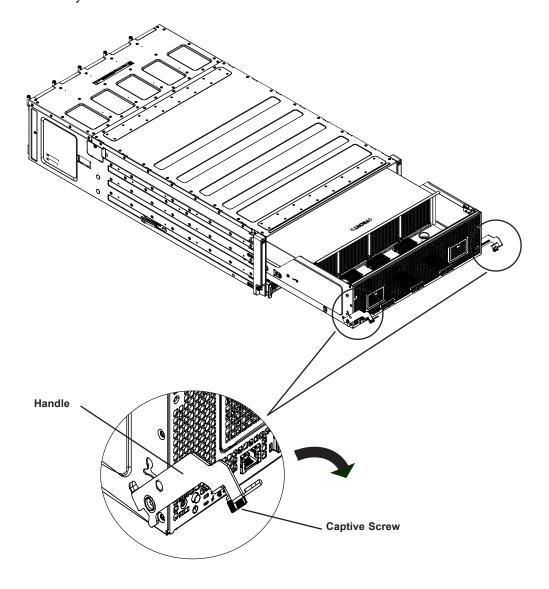


Figure 3-4. Removing Captive Screws and Loosening Tray Handles

3. Pull the tray outward until the safety lock is engaged, and then simultaneously depress the buttons on both sides to pull the tray out.

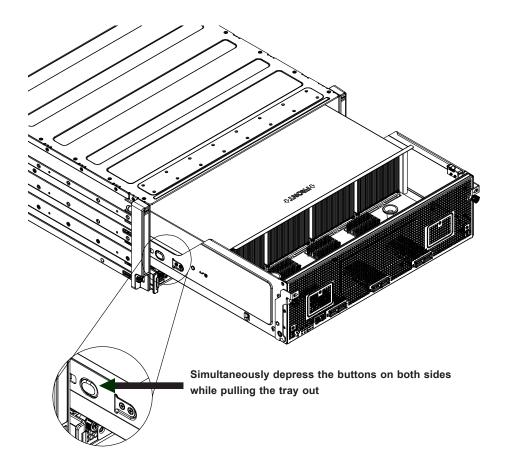


Figure 3-5. Pulling the Carrier Board Tray

- 4. With both tray handles in fully pulled-down positions, carefully and slowly slide the tray back into the chassis enclosure.
- 5. Lift the two handles until they are upright and snap into place.
- 6. Secure each handle with a screw.

## **Replacing Gaudi OAM Modules**

Individual Gaudi OAM modules and carrier board are recommended to be serviced by Supermicro due to the optimized density of the system. However, when there's a need, follow the steps below.

## Replacing a Gaudi OAM Module

1. It is recommended that you go to the BMC dashboard and select the GPU tab to locate any failed Gaudi OAM modules. Normally, information on all eight Gaudi OAM modules should be displayed. Fields of any failed modules remain blank. For details on accessing the remote console, refer to <u>Baseboard Management Controller User's Manual</u>.

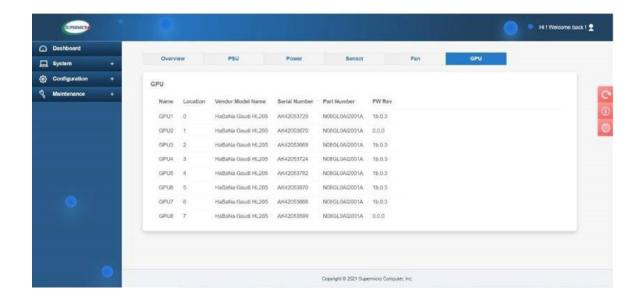


Figure 3-6. Locating the Failed Carrier Board Module

2. Remove the air shroud by removing two screws on each side.

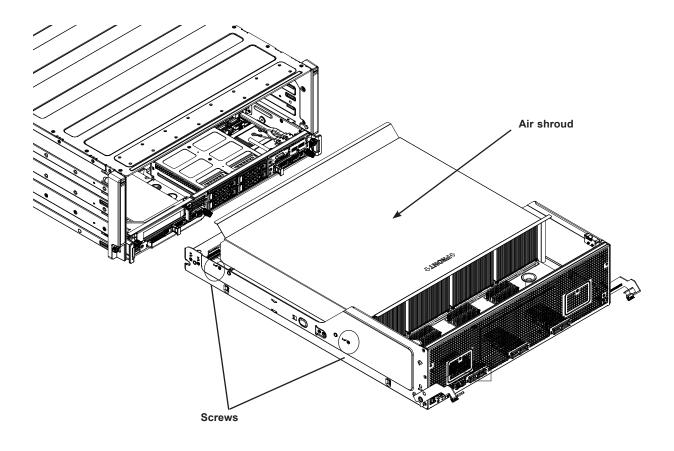


Figure 3-7. Removing the Air Shroud

3. Remove the screws that secure the Gaudi OAM module to the carrier board in a diagonal pattern.

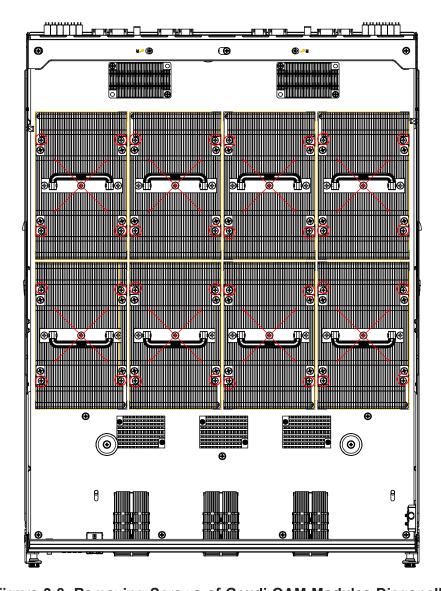


Figure 3-8. Removing Screws of Gaudi OAM Modules Diagonally

**Important:** DO NOT remove the heatsink from the Gaudi OAM module. Supermicro does not recommend carrier board replacement to be done by customers. However, if the customer is familiar with the product and needs to perform a replacement themselves, SMC can provide full instructions as needed.

4. Once all screws are loose, grasp the handle of the carrier board module and lift it up and out. Be careful not to scratch the carrier board baseboard or your hands on the chassis metal edges.

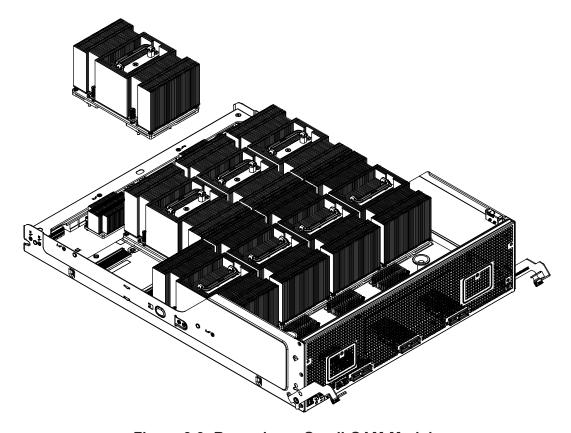


Figure 3-9. Removing a Gaudi OAM Module

#### To Install a Gaudi OAM Module

- 1. Align the guide pins and holes of both Gaudi OAM module and carrier board.
- 2. Placing the Gaudi OAM module on the carrier board and securing it with screws evenly to 7 lbs-in torque in a diagonal pattern.

# 3.7 Storage Drives

A total of four NVMe/SATA/SAS hybrid drives may be housed in the CSE-428G2 chassis. All four drive bays are hybrid.

The drives are mounted in drive carriers to simplify their installation and removal from the chassis. (Both procedures may be done without removing power from the system.) These carriers also help promote proper airflow.

**Note:** Enterprise level hard disk drives are recommended for use in Supermicro chassis and servers. For information on recommended HDDs, visit the Supermicro website at <a href="http://www.supermicro.com/products/nfo/storage.cfm">http://www.supermicro.com/products/nfo/storage.cfm</a>

#### **Drive Carrier Indicators**

Each drive carrier has two LED indicators: an activity indicator and a status indicator. In RAID configurations, the status indicator lights to indicate the status of the drive. In non-RAID configurations, the status indicator remains off. See the table below for details.

	Hard Drive Carrier LED Indicators								
	LED Color	State	Status						
Activity LED	Blue	Solid On	SAS/NVMe drive installed						
Activity LED	Blue	Blinking	I/O activity						
	Red	Solid On	Failed drive for SAS/SATA/NVMe						
	Red	Blinking at 1 Hz	Rebuild drive for SAS/SATA/NVMe						
Status LED	Red	Blinking with two blinks and one stop at 1 Hz	Hot spare for SAS/SATA/NVMe						
	Red	On for five seconds, then off	Power on SAS/SATA/NVMe						
	Red	Blinking at 4 Hz	Identity drive for SAS/SATA/NVMe						
	Red	Solid On	Safe to remove NVMe device						
	Green	Blinking at 1 Hz	Attention state- do not remove NVMe device						



Figure 3-10. Logical Drive Numbers

## Removing/Installing Drives

## Removing Drive Carriers from the Chassis

1. Slide the handle lever on the drive carrier up to unlock the carrier handle. This releases and extends the drive carrier handle.



Figure 3-11. Unlocking Handle

2. Rotate and use the handle to pull the carrier out.

**Caution:** Except for short periods of time (swapping drives), do not operate the server with the drive carriers removed from the bays, regardless of how many drives are installed, for proper airflow.

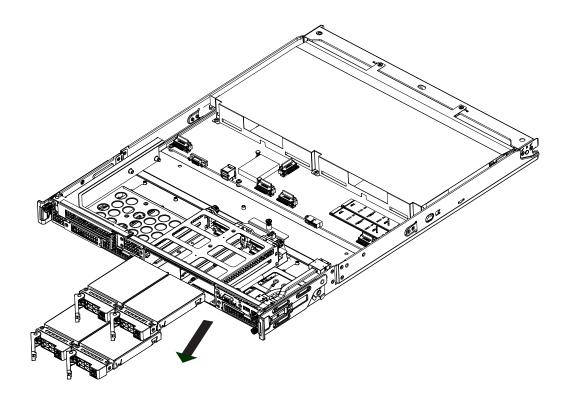


Figure 3-12. Removing a Drive Carrier

### Installing a 2.5" Hard Drive

- 1. Place the hard drive carrier on a flat surface.
- 2. Orient the drive with the connector facing the bottom rear of the carrier. The drive can be inserted from above the carrier and into the clips until a "click" is heard.
- 3. Use the open handle of the drive carrier to insert the carrier into the open drive bay.
- 4. Secure the drive carrier into the drive bay by closing the drive carrier handle.
- 5. Lock the handle with a flat-head screwdriver.

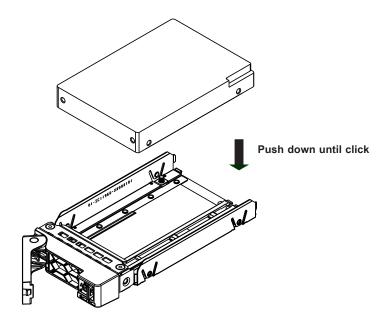


Figure 3-13. Installing Drive to Drive Carrier

#### Removing a 2.5" Hard Drive

- 1. After removing the carrier from the system, push up from the bottom of the drive to remove it from the carrier.
- 2. Replace with a new drive and insert the carrier back into the open drive bay.

## **Hot-Swap for Hard Drives**

Supermicro servers support hard surprise hot-swap. For even better data security, NVMe orderly hot-swap is recommended. NVMe drives can be ejected and replaced remotely using the BMC.

## Ejecting a Drive

- 1. BMC > System > Storage Monitoring > Physical View
- 2. Select Device, Group and Slot, and click **Eject**. After ejecting, the drive Status LED indicator turns green.
- 3. Remove the drive.

Note that *Device* and *Group* are categorized by the CPLD design architecture. The 420GH-TNGR server has one Device and one Group.

Slot is the slot number on which the NVMe drives are mounted.

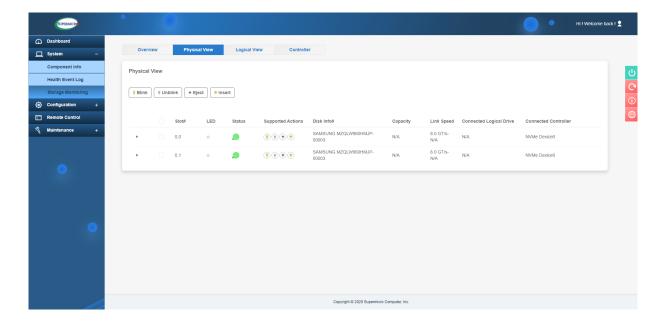


Figure 3-14. BMC Screenshot

### Replacing the Drive

- 1. Insert the replacement drive.
- 2. BMC > System > Storage Monitoring > Physical View
- 3. Select Device, Group and slot and click **Insert**. The drive Status LED indicator flashes red, then turns off. The Activity LED turns blue.

## **Checking the Temperature of an NVMe Drive**

There are two ways to check using the BMC.

## Checking a Drive

- BMC > Server Health > NVMe SSD Shows the temperatures of all NVMe drives, as in the figure above.
- BMC > Server Health > Sensor Reading > NVME\_SSD Shows the single highest temperature among all the NVMe drives.

## **Installing M.2 Solid State Drives**

The X12DPG-U6 can accommodate two M.2 solid state drives (SSDs). Each M.2 socket supports NVMe PCIe 3.0 x2 (32 Gb/s) or SATA SSD cards in a 2280 or 22110 form factor. The 22110 form factor is recommended because the appropriate standoff comes pre-installed on the motherboard.

**Caution:** Use industry-standard anti-static equipment, such as gloves or wrist strap, and follow precautions to avoid damage caused by ESD.

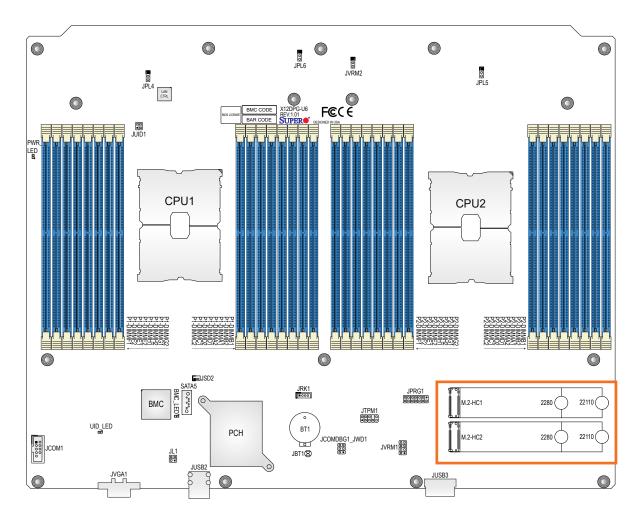


Figure 3-15. M.2 Slot Locations

### Installing an M.2 2280 Device

- 1. Power down the system and remove the CPU tray as described in Section 3.1 and 3.2.
- 2. Remove any component blocking the M.2 sockets.
- 3. To loosen the M.2 plastic standoff on the motherboard, lift up its top square latch, and use gentle force to pull it out of the hole.
- 4. Move and place the standoff plug in the proper hole.
- 5. Insert the M.2 2280 device at a slight angle in the M.2 slot, and ensure the notch on the other end of the device aligns the standoff top.
- 6. Pull the top square latch down and ensure the latch plug is pushed in standoff to secure the device in place.
- 7. Replace the CPU tray into the chassis.

# 3.8 Expansion Cards

The system has one PCIe 4.0 x16 FHHL slot and two PCIe 4.0 x16 AIOM slots on the CPU node.

**Note:** Expansion cards are recommended to be serviced by Supermicro due to the optimized density of the 4U form factor.

#### Removing the PCIe Shield

- 1. Power down the system and remove the CPU tray.
- 2. Remove the thumbscrew on the PCIe module back that secures it to the board and lift it up.
- 3. Rotate the dummy shield on the PCle module to remove it.

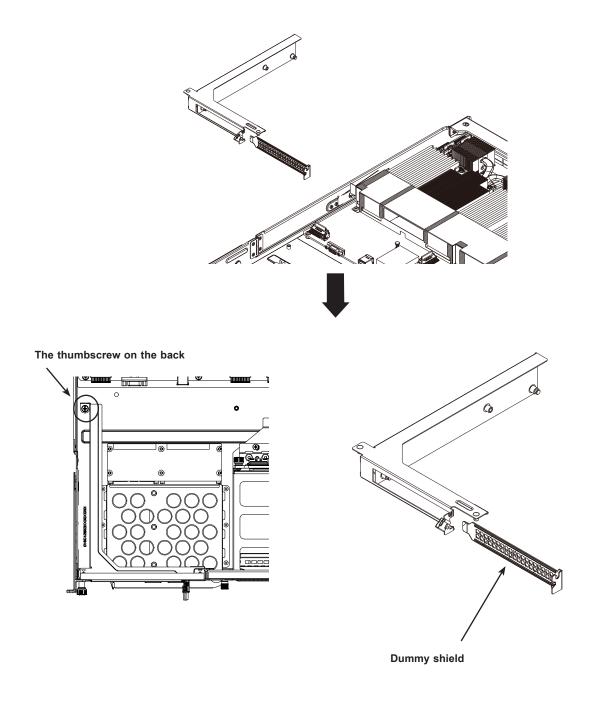


Figure 3-16. Removing Shield and Screw

## Installing an Expansion Card in the Motherboard Tray

- 1. Power down the system and remove the CPU tray.
- 2. Remove the PCIe dummy shield.
- 3. Insert the expansion card(s) into the riser card slot(s) while aligning the rear PCI shield.
- 4. Replace the riser card into the motherboard expansion slot while aligning the bracket into the chassis.
- 5. Rotate the release tab until the arrows point upward and clicks.
- 6. Replace the motherboard tray into the chassis.

## Installing a Single-Width AIOM

- 1. Power down the system and remove the CPU tray.
- 2. Loosen the thumbscrew on the AIOM shield and remove it from the chassis.
- 3. Push the AIOM card into the chassis until the release lever retracts.

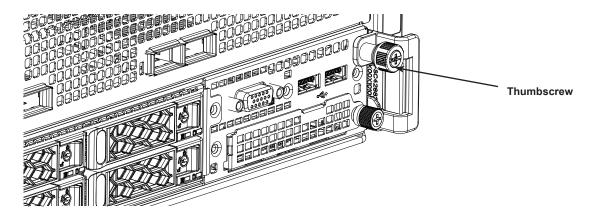


Figure 3-17. Tightening the Screw

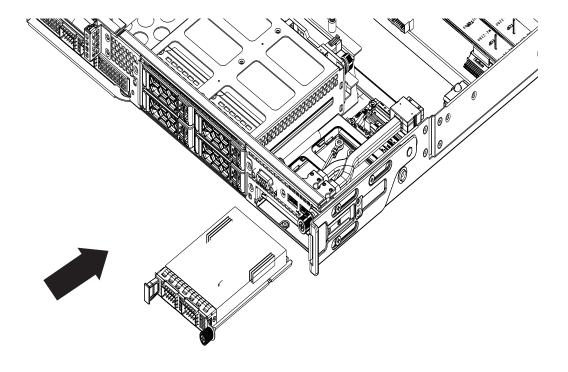


Figure 3-18. Installing an AIOM

4. Tighten the thumbscrew to secure the AIOM card in the chassis.

# 3.9 System Cooling

Heavy-duty fan modules provide cooling for the chassis. Five fan modules are located in the rear of the chassis, and they all meet the requirements of heat dissipation by both passive carrier board and mother board.

The chassis comes with pre-installed internal fan modules. Each fan is hot-swappabe, and can be replaced without any connections being removed. After system shutdown, all system fan modules and power supply fans will run at full speed for one minute to dissipate residual heat and protect key components.

## **System Fan Failure**

Fan speed is controlled by thermal sensors and ambient temperature through BMC. A system fan module consists of two fan rotors. If any of fan module rotors fails, the remaining fan modules will immediately ramp up to full speed. Replace any failed fan module at your earliest convenience with the same type and model (the system can continue to run with a failed fan). Do not remove the failed fan module from the chassis until the new fan is replaced.

Number of Failed Fans	System Behavior
One rotor of fan module fails.	All system fan modules and power supply module
One power supply fan fails.	fans run at full speed.
One system fan module fails.	Custom threattles
Two power supply fans fail.	System throttles.

## **Replacing Power Fan Modules**

Both system fan modules and power supply fans simultaneously cool down the system.

### Changing a System Fan

- 1. Determine which fan is failing. It is recommended that BMC should be checked in advance. While the power is on, locate the failed fan module.
- 2. Slide the lever on the handle to the unlocked position, and rotate the handle to pull the failed fan module out of the chassis.
- 3. Replace the failed fan with a new one, making sure it is within model specifications.
- 4. Insert the new fan module into the housing until it is secured and running.
- 5. Confirm that the fans are working properly and ensure no objects obstruct airflow in the front and rear of the server.

The control panel LEDs display system heat status. See <u>1.2 System Features</u> for details.

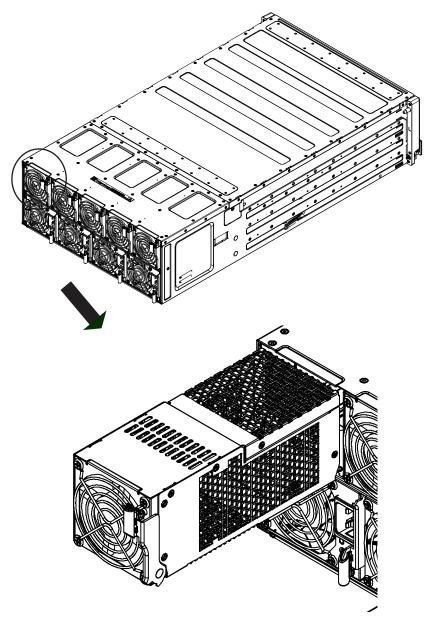


Figure 3-19. Removing a Fan Module

## Overheating (CPU Only)

## When processors overheat, follow these steps:

- 1. Use the Information LEDs to determine the nature of the overheating condition.
- 2. Confirm that the chassis covers are installed properly.
- 3. Make sure all fans are present and operating normally.
- 4. Check the routing of the cables.
- 5. Verify that the heatsinks are installed properly.

# 3.10 Power Supply

The chassis features four 3+1 3000W (+54V:2500W, +12V:2000W), redundant power supplies. The power modules can be changed without powering down the system. New units can be ordered directly from Supermicro or authorized distributors.

These power supplies are auto-switching capable. This feature enables them to automatically sense the input voltage and operate at a 200-240v. An amber light will be illuminated on the power supply when the power is off. An illuminated green light indicates that the power supply is operating.

## Replacing the Power Supply

- 1. Fully rotate power supply locking handle upward.
- 2. Carefully and slowly pull the power supply from the rear structure.

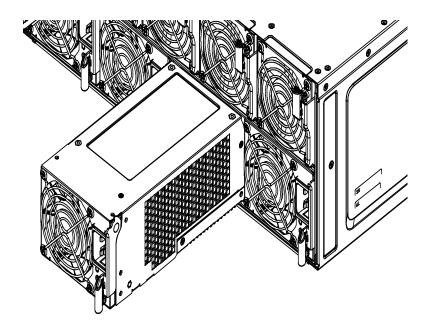
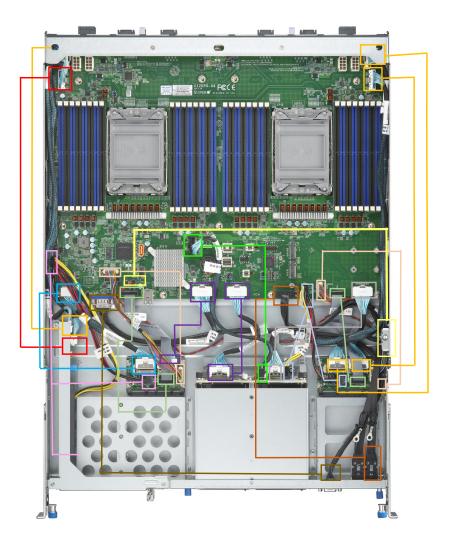


Figure 3-20. Replacing a Power Supply

- Insert replacement power supply (with lock handle on fully upward position) into the rear structure until the power supply locking handle engages with the rear structure's locking pin.
- 4. Fully push power supply locking handle downward until it is locked into the rear structure.

# 3.11 Cable Routing Diagram

Refer to the diagram below for a representation of how the main cables are routed throughout the system. When disconnecting cables to add or replace components, refer to this diagram when adding or replacing components so you can reroute them in the same manner. Proper cable routing is important in maintaining proper airflow through the system.



CBL-PWEX-1238	CBL-OTHR-1115	USB3.0 Cable
CBL-SAST-1245LP-85	CBL-SAST-1202LP-85	
CBL-SAST-1242LP-85	CBL-PWEX-1237	
CBL-SAST-1294LP-85	CBL-SAST-1227LP-100	
CBL-SAST-1201LP-85	VGA Cable	
CBL-CDAT-0795-1	Intrusion Cable	

Figure 3-21. Cable Routing Diagram

# **Chapter 4**

# **Motherboard Connections**

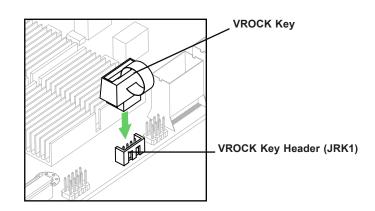
This section describes the connections on the motherboard and provides pinout definitions. Note that depending on how the system is configured, not all connections are required. The LEDs on the motherboard are also described here. A motherboard layout indicating component locations may be found in <a href="Chapter 1">Chapter 1</a>. More detail can be found in the Motherboard Manual. Please review the Safety Precautions in <a href="Appendix A">Appendix A</a> before installing or removing components.

## 4.1 Headers and Connectors

#### **VROC RAID Key Header**

A VROC RAID Key header is located at JRK1 on the motherboard. Install a VROC RAID Key on JRK1 for NVMe RAID support as shown in the illustration below. Please refer to the layout below for the location of JRK1.

Intel VROC Key Pin Definitions				
Pin# Definition				
1	Ground			
2	2 3.3V Standby			
3	Ground			
4 PCH RAID Key				



**Note:** The graphics contained in this user's manual are for illustration only. The components installed in your system may or may not look exactly the same as the graphics shown in the manual.

#### **TPM/Port 80 Header**

The JTPM1 header is used to connect a Trusted Platform Module (TPM)/Port 80, which is available from Supermicro (optional). A TPM/Port 80 connector is a security device that supports encryption and authentication in hard drives. It allows the motherboard to deny access if the TPM associated with the hard drive is not installed in the system. See the layout below for the location of the TPM header. Please go to the following link for more information on the TPM: <a href="http://www.supermicro.com/manuals/other/TPM.pdf">http://www.supermicro.com/manuals/other/TPM.pdf</a>.

Trusted Platform Module Header Pin Definitions							
Pin#	Pin# Definition Pin# Definition						
1	+3.3V	2	SPI_CS#				
3	RESET#	4	SPI_MISO				
5	SPI_CLK	6	GND				
7	SPI_MOSI	8	NC				
9	+3.3V Stdby	10	SPI_IRQ#				

#### **Chassis Intrusion**

A Chassis Intrusion header is located at JL1 on the motherboard. Attach the appropriate cable from the chassis to inform you when the chassis is opened. Refer to the table below for pin definitions.

Chassis Intrusion Pin Definitions				
Pin# Definition				
1	Intrusion Input			
2	Ground			
3	Intrusion Input			
4	Ground			

#### **Serial Port**

One COM header (JCOM1) is located on the motherboard. The COM connector provides serial communication support. Refer to the table below for pin definitions.

Serial Port Header Pin Definitions							
Pin#	Definition	Pin#	Definition				
1	DCD	6	DSR				
2	RXD	7	RTS				
3	TXD	8	CTS				
4	DTR	9	RI				
5	Ground	10	N/A				

#### S-SATA 3.0 Port

There is one S-SATA port located at SATA5 on this motherboard. The SATA5 port can be used with Supermicro SuperDOM which is an orange SATA DOM connector with power pins built in, and do not require external power cables. SATA5 port is also compatible with regular SATA HDDs or SATA DOMs that need external power cables. Refer to the table below for pin definitions.

S-SATA Port Pin Definitions		
Pin#	Definition	
1	Ground	
2	SATA_TXP	
3	SATA_TXN	
4	Ground	
5	5 SATA_RXN	
6	SATA_RXP	
7	Ground	

#### **Disk-On-Module Power Connector**

The Disk-On-Module (DOM) power connector at JSD2 provides 5V power to a solid-state DOM storage device connected to a SATA port. Refer to the table below for pin definitions.

DOM Power Pin Definitions		
Pin#	Definition	
1	5V	
2	Ground	
3	Ground	

#### PCIe/SATA Hybrid M.2 Slots

This motherboard has two PCIe/SATA M.2 slots (M.2-HC1 and M.2-HC2). M.2 allows for a variety of card sizes, increased functionality, and spatial efficiency. The M.2 slots on the motherboard support PCIe 4.0 x4 M.2 NVMe SSDs in the 2280 and 22110 form factors.

# 4.2 Input/Output Ports

#### Front I/O Ports

#### **VGA** Connection

The onboard VGA port is located on the I/O back panel. This VGA connection provides an analog interface support between the computer and the video display. Refer to the layout below for the location of VGA connection.

#### Universal Serial Bus (USB) Ports and Header

There is one internal USB 3.2 Gen 1 header (JUSB3) on the motherboard. Refer to the table below for the internal USB header pin definitions.

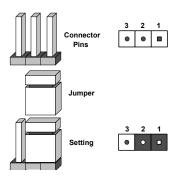
USB 3.2 Gen 1 Header (JUSB3) Pin Definitions			
Pin#	Definition	Pin#	Definition
1	VBUS	19	Power
2	Stda_SSRX-	18	USB3_RN
3	Stda_SSRX+	17	USB3_RP
4	GND	16	GND
5	Stda_SSTX-	15	USB3_TN
6	Stda_SSTX+	14	USB3_TP
7	GND	13	GND
8	D-	12	USB_N
9	D+	11	USB_P
10		х	

## 4.3 Jumpers

#### **Explanation of Jumpers**

To modify the operation of the motherboard, jumpers can be used to choose between optional settings. Jumpers create shorts between two pins to change the function of the connector. Pin 1 is identified with a square solder pad on the printed circuit board. See the diagram below for an example of jumping pins 1 and 2. Refer to the motherboard layout page for jumper locations.

**Note:** On two-pin jumpers, "Closed" means the jumper is on and "Open" means the jumper is off the pins.



#### **CMOS Clear**

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

#### To Clear CMOS



- 1. First power down the system and unplug the power cord(s).
- 2. Remove the cover of the chassis to access the motherboard and remove the battery from the motherboard.
- 3. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.
- 4. Remove the screwdriver (or shorting device).
- 5. Replace the cover, reconnect the power cord(s), and power on the system.
  - Note 1: Clearing CMOS will also clear all passwords.
  - **Note 2:** Do not use the PW\_ON connector to clear CMOS.

#### UID (Unit Identifier)/BMC Reset Switch

Jumper JUID1 is located next to the DIMM slot of P1\_DIMMG2 on the motherboard and provides dual functions for the system. It can be used to identify a system unit that is in need of service, and it can also be used to reset the BMC settings. Both functions are available when it connects to the system UID/BMC reset switch via the midplane to the carrier board. You may refer to the Supermicro system user's manual or the BMC user's guide posted on our website at <a href="http://www.supermicro.com">http://www.supermicro.com</a> for more information.

UID Switch Jumper Settings		
Jumper Setting Definition		
Pins 1-2	UID Switch	
Pins 3-4	Reset Button	

### 4.4 LED Indicators

#### **Onboard Power LED**

The Onboard Power LED is located at PWR\_LED on the motherboard. When this LED is on, the system power is on. Be sure to turn off the system power and unplug the power cord before removing or installing components. Refer to the table below for more information.

Onboard Power LED Indicator		
LED Color Definition		
	System Power Off	
Off	(power cable not	
	connected)	
Green	System Power On	

#### **BMC LED**

BMC\_LED is the BMC heartbeat LED. When the LED is blinking green, BMC is functioning normally. Refer to the table below for the LED status.

BMC Heartbeat LED Indicator		
LED Color	Definition	
	System Power Off	
Off	(power cable not	
	connected)	
Green	System Power On	

#### **Unit ID LED**

The Unit ID LED is located at UID\_LED on the motherboard. When you press the UID switch (JUID1), the UID LED indicator will be turned on. Press the UID switch (JUID1) again to turn off the LED indicator. The UID Indicator provide easy identification of a system unit that may be in need of service.

Unit ID LED Indicator		
LED Color	Definition	
Blue: On	Unit Identified	

# **Chapter 5**

## **Software**

After the hardware has been installed, you can install the Operating System (OS), configure RAID settings and install the drivers.

#### 5.1 OS Installation

If you will be using RAID, you must configure RAID settings before installing the Windows OS and the RAID driver. Refer to the RAID Configuration User Guides posted on our website at www.supermicro.com/support/manuals.

Important: Gaudi cards support only Ubuntu and CentOS.

One COM header (JCOM1) is located on the motherboard. The COM connector provides serial communication support. Refer to the table below for pin definitions.

#### Installing the OS

- Create a method to access the MS Windows installation ISO file. That might be a DVD, perhaps using an external USB/SATA DVD drive, or a USB flash drive, or the BMC KVM console.
- 2. Retrieve the proper RST/RSTe driver. Go to the Supermicro web page for your motherboard and click on "Download the Latest Drivers and Utilities", select the proper driver, and copy it to a USB flash drive.

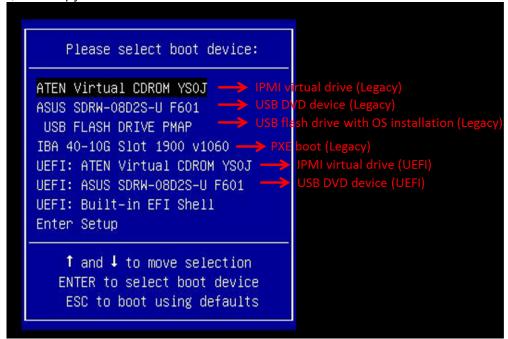


Figure 5-1. Select Boot Device

#### 5.2 Driver Installation

The Supermicro website contains drivers and utilities for your system at https://www.supermicro.com/wdl. Some of these must be installed, such as the chipset driver.

After accessing the website, go into the CDR\_Images (in the parent directory of the above link) and locate the ISO file for your motherboard. Download this file to a USB flash drive or a DVD. (You may also use a utility to extract the ISO file if preferred.)

Another option is to go to the Supermicro website at <a href="http://www.supermicro.com/products/">http://www.supermicro.com/products/</a>. Find the product page for your motherboard, and "Download the Latest Drivers and Utilities". Insert the flash drive or disk and the screenshot shown below should appear.

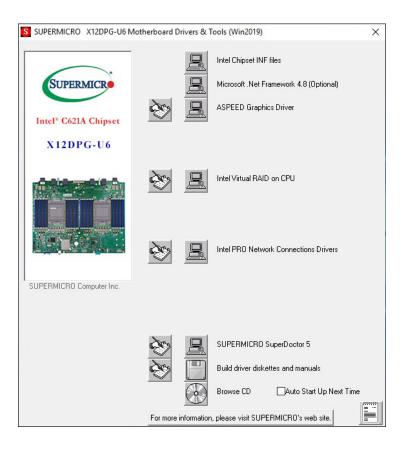


Figure 5-2. Driver & Tool Installation Screen

**Note:** Click the icons showing a hand writing on paper to view the readme files for each item. Click the computer icons to the right of these items to install each item (from top to the bottom) one at a time. **After installing each item, you must re-boot the system before moving on to the next item on the list.** The bottom icon with a CD on it allows you to view the entire contents.

## 5.3 Habana Gaudi Software Installation

Habana Gaudi software was designed to provide users with ease of use and optimize Al processors. Gaudi cards support only Ubuntu and CentOS. The supported versions include: Ubuntu version 18.04 (kernels 4.15 and above), version 20.04 (kernels 5.4.0 and above), and Centos version 7.8 (kernels 4.9.184 and above). Note that package installations on Ubuntu and CentOS are different. Refer to the detailed steps in the Installation Guide.

Note that the information above may not reflect the latest changes. For more details, visit Habana Developer's web site: https://developer.habana.ai/

# 5.4 SuperDoctor® 5

The Supermicro SuperDoctor 5 is a program that functions in a command-line or web-based interface for Windows and Linux operating systems. The program monitors such system health information as CPU temperature, system voltages, system power consumption, fan speed, and provides alerts via email or Simple Network Management Protocol (SNMP).

SuperDoctor 5 comes in local and remote management versions and can be used with Nagios to maximize your system monitoring needs. With SuperDoctor 5 Management Server (SSM Server), you can remotely control power on/off and reset chassis intrusion for multiple systems with SuperDoctor 5 or BMC. SuperDoctor 5 Management Server monitors HTTP, FTP, and SMTP services to optimize the efficiency of your operation.

SuperDoctor® Manual and Resources

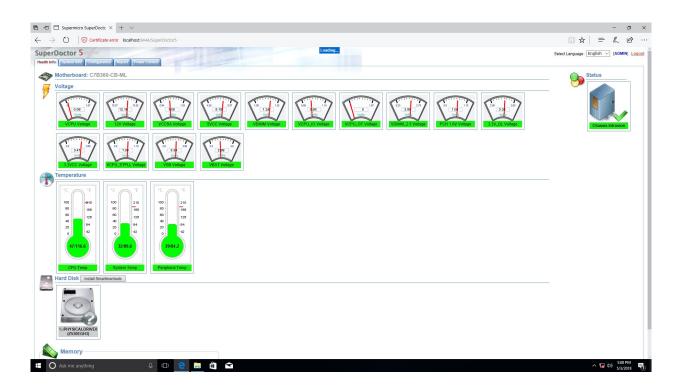


Figure 5-3. SuperDoctor 5 Interface Display Screen (Health Information)

### **5.5 BMC**

The X12DPG-U6 provides remote access, monitoring and management through the baseboard management controller (BMC) and other management controllers distributed among different system modules. There are several BIOS settings that are related to BMC.

For general documentation and information on BMC, visit our website at: https://www.supermicro.com/en/solutions/management-software/bmc-resources

#### **BMC ADMIN User Password**

For security, each system is assigned a unique default BMC password for the ADMIN user. This can be found on a sticker on the chassis and a sticker on the motherboard. The sticker also displays the BMC MAC address.



Figure 5-4. BMC Password Label

## **BMC Password Label Locations**

To locate the BMC password stickers on the motherboard and carrier board, refer to the layouts below.

#### Motherboard

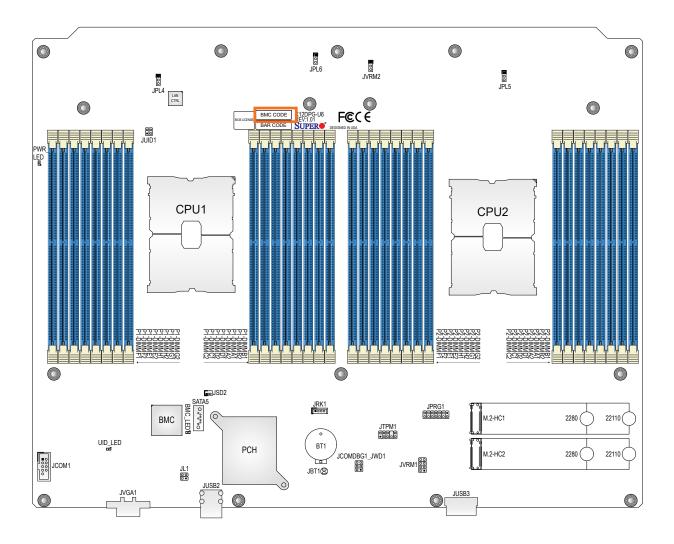


Figure 5-5. BMC Password Label Location: On X12DPG-U6

## **Carrier Board**

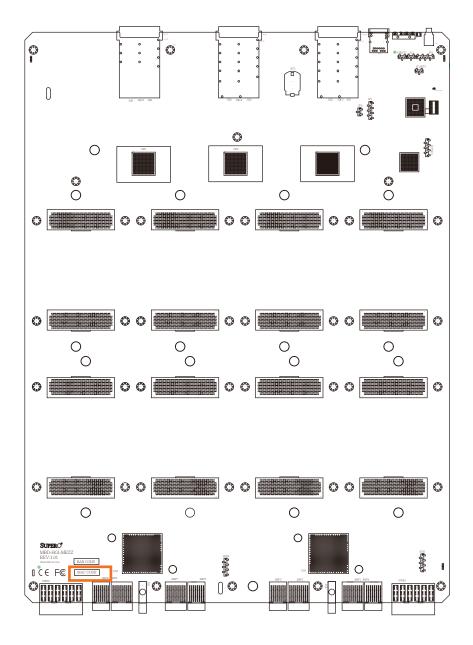


Figure 5-6. BMC Password Label Location: On Carrier Board

## 5.6 Accessing GPU BMC IP Address

There's one LAN port on the GPU node. To access the GPU BMC, you must find out the IP address of BMC on the GPU node. Follow these steps.

1. After you turn on the system, the CPU BMC IP address is displayed in the bottom-right corner of the startup screen.



Figure 5-7. Startup Screen

- 2. Open a browser, type the CPU BMC IP address, enter the login user name and password to access the BMC dashboard.
- 3. On the BMC dashboard, select Remote Control, and you'll find the BMC IP address of GPU in the bottom-right corner.

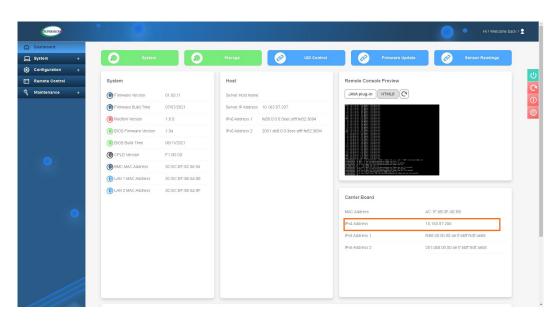


Figure 5-8. BMC Interface Display Screen

Note that information on power supply, fan, and GPU sensor readings in the Error Log is only available on the GPU BMC.

# **Chapter 6**

# **Optional Components**

This chapter describes optional system components and installation procedures.

# **6.1 Optional Parts List**

Optional Parts List			
Description	Part Number	Quantity	
Power Supply Modules	PWS-3K03G-2R	2	
Inlet Thermal Sensor	MCP-280-00033-0N	1	
NVMe Drive Try	MCP-220-00167-0B	N/A	
NVMe Cable	CBL-SAST-1231-85	N/A	
	AOC-S3008L-L8I		
	AOC-S3008L-L8E		
	AOC-S3108L-H8iR-16DD		
Changing Combined Cond and Cobble (a)	AOC-S3808L-L8IT + 1x CBL-SAST-1261-100		
Storage Control Card and Cable(s)	AOC-S3816L-L16IT + 2x CBL-SAST-1261-100	1	
	ACO-S3908L-H8iR-16DD + 1x CBL-SAST-1261-100		
	ACO-S3916L-H16iR-32DD + 2x CBL-SAST-1261-100		
	BRE-CV3108-1U1 (For S3108)	1	
CacheVault(s)	BTR-TFM8G-LSICVM02 & BKT-BBU-BRACKET-05 (For S3108)		
	BTR-CVPM05 & BKT-BBU-BRACKET-05 (For S3908/S3916)		
TPM Security Module	AOM-TPM-9670V AOM-TPM-9671V	1	
Intel VROC RAID Key	AOC-VROCINTMOD AOC-VROCSTNMOD AOC-VROCPREMOD	1	

## 6.2 Intel Virtual RAID on CPU (VROC)

Intel® Virtual RAID on CPU (Intel VROC) is an enterprise RAID solution for NVMe SSDs directly attached to Intel Xeon Scalable processors. Intel Volume Management Device (VMD) is an integrated controller inside the CPU PCIe root complex.

- A single processor supports up to 12 NVMe SSDs and up to 6 RAID arrays.
- A dual processor system supports up to 24 NVMe SSDs and 12 RAID arrays.

Strip sizes are 4K, 8K, 16K, 32K, 64K, 128K.

## Requirements and Restrictions

- Intel VROC is only available when the system is configured for UEFI boot mode.
- To enable the **mdadm** command and support for RSTe, install the patch from
  - Linux: <a href="https://downloadcenter.intel.com/download/28158/Intel-Virtual-RAID-on-CPU-Intel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-RSTe-Driver-for-Linux-">https://downloadcenter.intel.com/download/28158/Intel-Virtual-RAID-on-CPU-Intel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-RSTe-Driver-for-Linux-</a>
  - Windows: <a href="https://downloadcenter.intel.com/download/28108/Intel-Virtual-RAID-on-CPU-Intel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-RSTe-Driver-for-Windows-window-windows-windows-window-windows-windows-windows-windows-windows-windows-windows-windows-
- To enable Intel VROC, a hardware key must be inserted on the motherboard, and the appropriate processor's Virtual Management Devices must be enabled in the BIOS setup.
- It is possible to enable Intel VROC without a hardware key installed, but only RAID0 will be enabled.
- Intel VROC is not compatible with secure boot. This feature must be disabled.
- When creating bootable OS RAID1 devices, you must have both devices on the same CPU, and a VMD on that CPU.
- Spanning drives when creating RAID devices is not recommended to due to performance issues, even though it is supported.

## **Supported SSDs and Operating Systems**

To see the latest support information: <a href="https://www.intel.com/content/www/us/en/support/">https://www.intel.com/content/www/us/en/support/</a> articles/000030310/memory-and-storage/ssd-software.html

#### **Additional Information**

Additional information is available on the product page for the Supermicro add-on card and the linked manuals.

www.supermicro.com/products/accessories/addon/AOC-VROCxxxMOD.cfm

## **Hardware Key**

The Intel VROC hardware key is a license key that detects the Intel VROC SKU and activates the function accordingly. The key must be plugged into the Supermicro motherboard (connector JRK1). The key options are:

Intel® VROC Keys			
VROC Package	Description	Part Number	Intel MM Number
Standard	RAID 0, 1, 10 Supports 3rd party SSDs	AOC-VROCSTNMOD	951605
Premium	RAID 0, 1, 5, 10 Supports 3rd party SSDs	AOC-VROCPREMOD	951606
Intel SSD only	RAID 0, 1, 5, 10 Supports Intel SSDs only	AOC-VROCINTMOD	956822

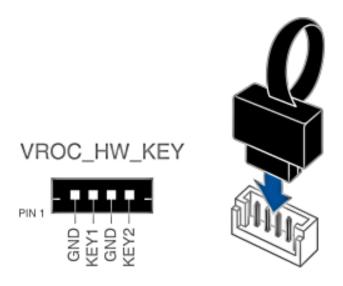


Figure 6-1. Intel® VROC RAID Key and Motherboard Connector JRK1

## **Enabling NVMe RAID**

RAID for NVMe SSDs must be enabled through the UEFI BIOS.

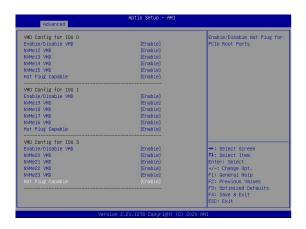
- Install the patch as described in the Restrictions and Requirements section on a previous page.
- 2. Reboot the server.
- 3. Press [DEL] key to enter BIOS.
- 4. Switch to Advanced > Chipset Configuration > North Bridge > IIO Configuration > Intel® VMD Technology > CPU3 & CPU4.
- 5. **Enable** the VMD according to the following rules.
  - For U.2 NVMe, enable all the sub-items under each PStack, based on the your model server:
  - For M.2 NVMe or NVMe AIC, enable the VMD according to which AOC card/slot it used.

Examples for some U.2 configurations follow.

- 6. Press [F4] to save the configuration and reboot the system.
- 7. Press [DEL] to enter BIOS.
- 8. Switch to Advanced > Intel(R) Virtual RAID on CPU > All Intel VMD Controllers > Create RAID Volume.
- 9. Set Name.
- 10. Set RAID Level.
- 11. If cross-controller RAID is required, select Enable RAID spanned over VMD Controller.
- 12. Select specific disks for RAID with an [X].
  - RAID0: Select at least two [2 24] disks
  - RAID1: Select only two disks
  - RAID5: Select at least three [3 24] disks
  - RAID10: Select only four disks







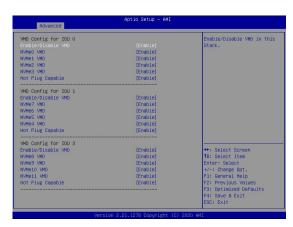






Figure 6-2. BIOS VMD Setting Examples



- 13. Select Strip Size (Default 64KB).
- 14. Select Create Volume.
- 15. If another RAID is needed, start again at step 6.
- 16. Press [F4] to save and reboot.

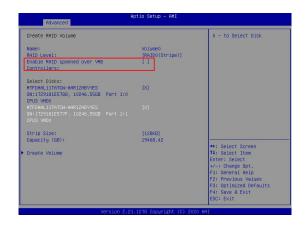


Figure 6-3. Created Volume without enabling RAID spanned over VMD Controller

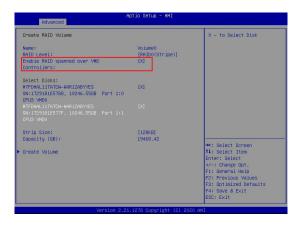


Figure 6-4. Created Volume with enabling RAID spanned over VMD Controller

#### **Status Indications**

An LED indicator on the drive carrier shows the RAID status of the drive.

Drive Carrier Status LED Indicator		
Status State (red)		
Normal function	Off	
Locating	4 Hz blink	
Fault	Solid on	
Rebuilding	1 Hz Blink	

IBPLSEE 8489 Defined Status LED States

## **Hot Swap Drives**

Intel VMD enables hot-plug and hot-unplug for NVMe SSDs, whether from Intel or other manufacturers. Under vSphere ESXi, several steps are necessary to avoid potential stability issues. See the information at link [1] below.

#### **Hot-unplug**

1. Prevent devices from being re-detected during rescan:

```
esxcli storage core claiming autoclaim --enabled=false
```

- 2. Unmount the VMFS volumes on the device. Check [2] for details.
- 3. Detach the device. Check [3] for details.
- 4. Physically remove the device.

#### Hot-plug

· Physically install the device.

ESXi will automatically discover NVMe SSDs, but a manual scan may be required in some cases.

#### Related Information Links

- [1] https://kb.vmware.com/s/article/2151404
- [2] https://docs.vmware.com/en/VMware-vSphere/6.5/com.vmware.vsphere.storage.doc/ GUID-1B56EF97-F60E-4F21-82A7-8F2A7294604D.html
- [3] https://docs.vmware.com/en/VMware-vSphere/6.5/com.vmware.vsphere.storage.doc/GUID-F2E75F67-740B-4406-9F0C-A2D99A698F2A.html

# **Chapter 7**

# **Troubleshooting and Support**

## 7.1 Information Resources

#### Website

A great deal of information is available on the Supermicro website, supermicro.com.

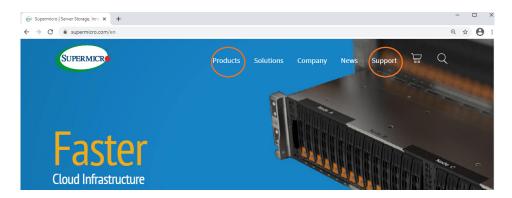


Figure 7-1. Supermicro Website

- Specifications for servers and other hardware are available by clicking the menu icon, then selecting the **Products** option.
- The Support option offers downloads (manuals, BIOS/BMC, drivers, etc.), FAQs, RMA, warranty, and other service extensions.

## Direct Links for the 420GH-TNGR System

Web SYS-420GH-TNGR specifications page

X12DPG-U6 motherboard page for links to the Quick Reference Guide, User Manual, validated storage drives, etc.

BPN-SAS3-NB16A-N10 Backplane User's Guide

## Direct Links for General Support and Information

Frequently Asked Questions

Add-on card descriptions

**TPM User Guide** 

General Memory Configuration Guide: X12

**BMC User Guide** 

#### **Direct Links (continued)**

#### SuperDoctor5 Large Deployment Guide

For validated memory, use our Product Resources page

<u>Product Matrices</u> page for links to tables summarizing specs for systems, motherboards, power supplies, riser cards, add-on cards, etc.

Security Center for recent security notices

Supermicro Phone and Addresses

## 7.2 BMC Interface

The system supports a Baseboard Management Controller (BMC) interface. It provides remote access, monitoring and management. There are several BIOS settings related to the BMC.

For general documentation and information on the BMC, please visit our website at: <a href="https://www.supermicro.com/manuals/other/BMC\_Users\_Guide\_X12\_H12.pdf">www.supermicro.com/manuals/other/BMC\_Users\_Guide\_X12\_H12.pdf</a>.

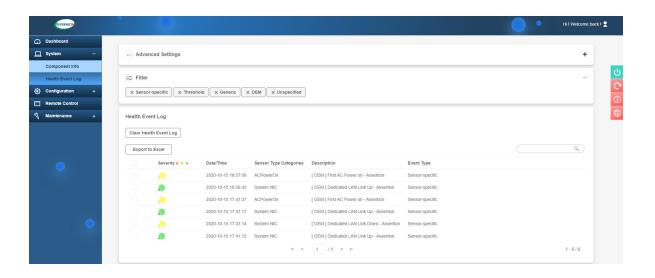


Figure 7-2. BMC Sample

## 7.3 Troubleshooting Procedures

Use the following procedures to troubleshoot your system. If you have followed all of the procedures below and still need assistance, refer to the <u>Technical Support Procedures</u> or <u>Returning Merchandise for Service</u> section(s) in this chapter. <u>Power down</u> the system before changing any non hot-swap hardware components.

## **General Technique**

If you experience unstable operation or get no boot response, try:

- 1. With power off, remove all but one DIMM and other added components, such as add-on cards, from the motherboard. Make sure the motherboard is not shorted to the chassis.
- 2. Set all jumpers to their default positions.
- 3. Power up. If the system boots, check for memory errors and add-on card problems.

#### **No Power**

• Check that the power LED on the motherboard is on.

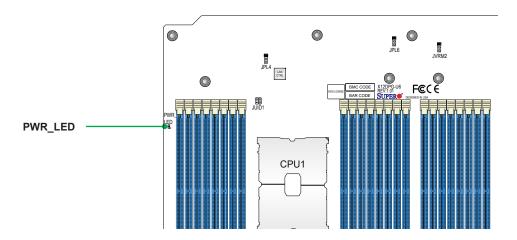


Figure 7-3. Location of the MB Power LED

- Make sure that the power connector is connected to the power supply.
- Check that the motherboard battery still supplies ~3VDC. If it does not, replace it.
- Check that the system input voltage is 100-120v or 180-240v.
- Turn the power switch on and off to test the system.

#### No Video

If the power is on but you have no video, remove all add-on cards and cables.

## **System Boot Failure**

If the system does not display Power-On-Self-Test (POST) or does not respond after the power is turned on, try the following:

 Turn on the system with only one DIMM module installed. If the system boots, check for bad DIMM modules or slots by following the Memory Errors Troubleshooting procedure below.

## **Memory Errors**

- Make sure that the DIMM modules are properly and fully installed.
- Confirm that you are using the correct memory. Also, it is recommended that you use the same memory type and speed for all DIMMs in the system. See Section 3.3 for memory details.
- Check for bad DIMM modules or slots by swapping modules between slots and noting the results.

## **Losing the System Setup Configuration**

- Use a high quality power supply. A poor quality power supply may cause the system to lose the CMOS setup information.
- Check that the motherboard battery still supplies ~3VDC. If it does not, replace it.

If the above steps do not fix the setup configuration problem, contact your vendor for repairs.

## When the System Becomes Unstable

If the system becomes unstable during or after OS installation, check the following:

- CPU/BIOS support: Make sure that your CPU is supported and that you have the latest BIOS installed in your system.
- Memory: Make sure that the memory modules are supported. Refer to the product page on our website at <a href="https://www.supermicro.com">www.supermicro.com</a>. Test the modules using <a href="memory.memory.gen">memtest86</a> or a similar utility.
- Storage drives: Make sure that all drives work properly. Replace if necessary.
- System cooling: Check that all heatsink fans and system fans work properly. Check the hardware monitoring settings in the BMC to make sure that the CPU and system temperatures are within the normal range. Also check the Control panel Overheat LED.

- Adequate power supply: Make sure that the power supply provides adequate power to the system. Make sure that all power connectors are connected. Refer to the Supermicro website for the minimum power requirements.
- Proper software support: Make sure that the correct drivers are used.

#### If the system becomes unstable before or during OS installation, check the following:

- Source of installation: Make sure that the devices used for installation are working properly, including boot devices.
- Cable connection: Check to make sure that all cables are connected and working properly.
- Use the minimum configuration for troubleshooting: Remove all unnecessary components (starting with add-on cards first), and use the minimum configuration (but with a CPU and a memory module installed) to identify the trouble areas.
- Identify a bad component by isolating it. Check and change one component at a time.
  - Remove a component in question from the chassis, and test it in isolation. Replace it
    if necessary.
  - Or swap in a new component for the suspect one.
  - Or install the possibly defective component into a known good system. If the new system works, the component is likely not the cause or the problem.

## 7.4 BIOS Error Beep (POST) Codes

During the POST (Power-On Self-Test) routines, which are performed each time the system is powered on, errors may occur.

**Non-fatal errors** are those which, in most cases, allow the system to continue the boot-up process. The error messages normally appear on the screen.

**Fatal errors** are those which will not allow the system to continue the boot-up procedure. If a fatal error occurs, you should consult with your system manufacturer for possible repairs.

These fatal errors are usually communicated through a series of audible beeps. The table below lists some common errors and their corresponding beep codes encountered by users.

BIOS Error Beep (POST) Codes			
Beep Code	Error Message	Description	
1 short	Refresh	Circuits have been reset (Ready to power up)	
5 short, 1 long	Memory error	No memory detected in system	
5 long, 2 short	Display memory read/write error	Video adapter missing or with faulty memory	
1 long continuous	System OH	System overheat condition	

## **Additional BIOS POST Codes**

The AMI BIOS supplies additional checkpoint codes, which are documented online at http://www.supermicro.com/support/manuals/ ("AMI BIOS POST Codes User's Guide").

When BIOS performs the Power On Self Test, it writes checkpoint codes to I/O port 0080h. If the computer cannot complete the boot process, a diagnostic card can be attached to the computer to read I/O port 0080h (Supermicro p/n AOC-LPC80-20).

For information on AMI updates, please refer to http://www.ami.com/products/.

## 7.5 Crash Dump Using the BMC Dashboard

In the event of a processor internal error (IERR) that crashes your system, you may want to provide information to support staff. You can download a crash dump of status information using the BMC Dashboard. The BMC manual is available at <a href="https://www.supermicro.com/manuals/other/BMC Users Guide X12 H12.pdf">www.supermicro.com/manuals/other/BMC Users Guide X12 H12.pdf</a>.

#### Check Error Log

- 1. Access the BMC web interface.
- 2. Click the Server Health tab, then Event Log to verify an IERR error.

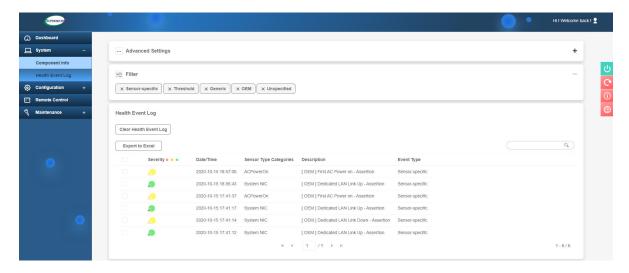


Figure 7-4. BMC Event Log

In the event of an IERR, the BMC executes a crash dump. You must download the crash dump and save it.

## 7.6 UEFI BIOS Recovery

**Warning:** Do not upgrade the BIOS unless your system has a BIOS-related issue. Flashing the wrong BIOS can cause irreparable damage to the system. In no event shall Supermicro be liable for direct, indirect, special, incidental, or consequential damages arising from a BIOS update. If you do update the BIOS, do not shut down or reset the system while the BIOS is updating to avoid possible boot failure.

#### **Overview**

The Unified Extensible Firmware Interface (UEFI) provides a software-based interface between the operating system and the platform firmware in the pre-boot environment. The UEFI specification supports an architecture-independent mechanism that will allow the UEFI OS loader stored in an add-on card to boot the system. The UEFI offers clean, hands-off management to a computer during system boot.

## Recovering the UEFI BIOS Image

A UEFI BIOS flash chip consists of a recovery BIOS block and a main BIOS block (a main BIOS image). The recovery block contains critical BIOS codes, including memory detection and recovery codes for the user to flash a healthy BIOS image if the original main BIOS image is corrupted. When the system power is turned on, the recovery block codes execute first. Once this process is complete, the main BIOS code will continue with system initialization and the remaining POST (Power-On Self-Test) routines.

**Note 1:** Follow the BIOS recovery instructions below for BIOS recovery when the main BIOS block crashes.

**Note 2:** When the BIOS recovery block crashes, you will need to follow the procedures to make a Returned Merchandise Authorization (RMA) request. Also, you may use the Supermicro Update Manager (SUM) Out-of-Band (https://www.supermicro.com.tw/products/nfo/SMS\_SUM.cfm) to reflash the BIOS.

## Recovering the Main BIOS Block with a USB Device

This feature allows the user to recover the main BIOS image using a USB-attached device without additional utilities used. A USB flash device such as a USB Flash Drive, or a USB CD/DVD ROM/RW device can be used for this purpose. However, a USB Hard Disk drive cannot be used for BIOS recovery at this time.

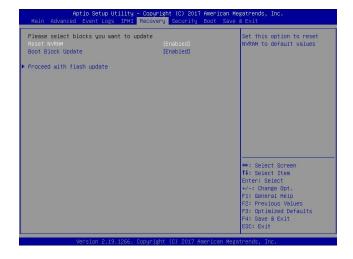
The file system supported by the recovery block is FAT (including FAT12, FAT16, and FAT32) which is installed on a bootable or non-bootable USB-attached device. However, the BIOS might need several minutes to locate the SUPER.ROM file if the media size becomes too large due to the huge volumes of folders and files stored in the device.

To perform UEFI BIOS recovery using a USB-attached device, follow the instructions below.

- 1. Using a different machine, copy the "Super.ROM" binary image file into the Root "\" directory of a USB device or a writable CD/DVD.
  - **Note 1:** If you cannot locate the "Super.ROM" file in your drive disk, visit our website at www.supermicro.com to download the BIOS package. Extract the BIOS binary image into a USB flash device and rename it "Super.ROM" for the BIOS recovery use.
  - **Note 2:** Before recovering the main BIOS image, confirm that the "Super.ROM" binary image file you download is the same version or a close version meant for your motherboard.
- 2. Insert the USB device that contains the new BIOS image ("Super.ROM") into your USB drive and reset the system when the following screen appears.
- 3. After locating the healthy BIOS binary image, the system will enter the BIOS Recovery menu as shown below.



**Note**: At this point, you may decide if you want to start the BIOS recovery. If you decide to proceed with BIOS recovery, follow the procedures below.



4. When the screen as shown above displays, use the arrow keys to select the item "Proceed with flash update" and press the <Enter> key. You will see the BIOS recovery progress as shown in the screen below.

Note: <u>Do not interrupt the BIOS flashing process until it has completed</u>.

- 5. After the BIOS recovery process is complete, press any key to reboot the system.
- 6. Using a different system, extract the BIOS package into a USB flash drive.

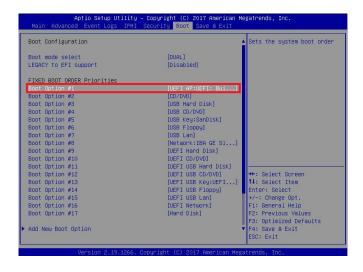


7. Press <Del> continuously during system boot to enter the BIOS Setup utility. From the top of the tool bar, select Boot to enter the submenu. From the submenu list, select Boot Option



#1 as shown below. Then, set Boot Option #1 to [UEFI AP:UEFI: Built-in EFI Shell]. Press <F4> to save the settings and exit the BIOS Setup utility.

8. When the UEFI Shell prompt appears, type fs# to change the device directory path. Go to the directory that contains the BIOS package you extracted earlier from Step 6. Enter flash. nsh BIOSname.### at the prompt to start the BIOS update process.



Note: Do not interrupt this process until the BIOS flashing is complete.

```
UEF1 Interactive Shell v2.1
ERV II
UEF1 v2.50 (American Megatrends, 0x0005000C)
Happing to table
FSD: Allas (s):H000rdb::BUL1:
PE:RROUT(0x0)/PE!(0x14,0x0)/USB(0x11,0x0)/H0(1,MBR,0x37901072,0x800,0x1
DASSE2)
BUG: Allas (s):
PE:RROUT(0x0)/PE!(0x14,0x0)/USB(0x11,0x0)
Phress EEE. In 1 seconds to skip stertup.nsh or any other key to continue.
Shell FSD:
SHOWN REPUBLISHED SHEED SHE
```

9. The screen above indicates that the BIOS update process is complete. When you see the screen above, unplug the AC power cable from the power supply, clear CMOS, and plug

the AC power cable in the power supply again to power on the system.

10. Press <Del> continuously to enter the BIOS Setup utility.

- 11. Press <F3> to load the default settings.
- 12. After loading the default settings, press <F4> to save the settings and exit the BIOS Setup utility.

### 7.7 CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

#### To Clear CMOS

- 1. First <u>power down</u> the system completely.
- 2. Pulling the CPU tray out of the chassis to access the motherboard.
- 3. Remove the onboard battery from the motherboard.
- 4. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.
- 5. Remove the screwdriver or shorting device.
- 6. Replace the cover, reconnect the power cords and power on the system.

Notes: Clearing CMOS will also clear all passwords.

Do not use the PW\_ON connector to clear CMOS.



## 7.8 Where to Get Replacement Components

If you need replacement parts for your system, to ensure the highest level of professional service and technical support, purchase exclusively from our Supermicro Authorized Distributors/System Integrators/Resellers. A list can be found at: <a href="http://www.supermicro.com">http://www.supermicro.com</a>. Click the "Where to Buy" tab.

## 7.9 Reporting an Issue

## **Technical Support Procedures**

Before contacting Technical Support, please take the following steps. If your system was purchased through a distributor or reseller, please contact them for troubleshooting services. They have the best knowledge of your specific system configuration.

- Please review the <u>Troubleshooting Procedures</u> in this manual and <u>Frequently Asked</u> <u>Questions</u> on our website before contacting Technical Support.
- 2. BIOS upgrades can be downloaded from our website. **Note**: Not all BIOS can be flashed depending on the modifications to the boot block code.
- 3. If you still cannot resolve the problem, include the following information when contacting us for technical support:
  - System, motherboard, and chassis model numbers and PCB revision number
  - BIOS release date/version (this can be seen on the initial display when your system first boots up)
  - System configuration

An example of a Technical Support form is posted on our <u>website</u>. Distributors: For immediate assistance, please have your account number ready when contacting our technical support department by email.

## Returning Merchandise for Service

A receipt or copy of your invoice marked with the date of purchase is required before any warranty service will be rendered. You can obtain service by calling your vendor for a Returned Merchandise Authorization (RMA) number. When returning to the manufacturer, the RMA number should be prominently displayed on the outside of the shipping carton, and mailed prepaid or hand-carried. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

For faster service, RMA authorizations may be requested online (<a href="http://www.supermicro.com/support/rma/">http://www.supermicro.com/support/rma/</a>).

Whenever possible, repack the chassis in the original Supermicro carton, using the original packaging material. If these are no longer available, be sure to pack the chassis securely, using packaging material to surround the chassis so that it does not shift within the carton and become damaged during shipping.

This warranty only covers normal consumer use and does not cover damages incurred in shipping or from failure due to the alteration, misuse, abuse or improper maintenance of products.

During the warranty period, contact your distributor first for any product problems.

## **Vendor Support Filing System**

For issues related to Intel, use the Intel IPS filing system:

https://www.intel.com/content/www/us/en/design/support/ips/training/welcome.html

For issues related to Red Hat Enterprise Linux, since it is a subscription based OS, contact your account representative.

## 7.10 Feedback

Supermicro values your feedback as we strive to improve our customer experience in all facets of our business. To provide feedback on our manuals, please email us at <a href="techwriterteam@supermicro.com">techwriterteam@supermicro.com</a>.

## 7.11 Contacting Supermicro

#### Headquarters

Address: Super Micro Computer, Inc.

980 Rock Ave.

San Jose, CA 95131 U.S.A.

Tel: +1 (408) 503-8000 Fax: +1 (408) 503-8008

Email: marketing@supermicro.com (General Information)

support@supermicro.com (Technical Support)

Website: www.supermicro.com

**Europe** 

Address: Super Micro Computer B.V.

Het Sterrenbeeld 28, 5215 ML

's-Hertogenbosch, The Netherlands

Tel: +31 (0) 73-6400390 Fax: +31 (0) 73-6416525

Email: sales@supermicro.nl (General Information)

support@supermicro.nl (Technical Support)

rma@supermicro.nl (Customer Support)

Website: www.supermicro.nl

Asia-Pacific

Address: Super Micro Computer, Inc.

3F, No. 150, Jian 1st Rd.

Zhonghe Dist., New Taipei City 235

Taiwan (R.O.C)

Tel: +886-(2) 8226-3990 Fax: +886-(2) 8226-3992

Email: support@supermicro.com.tw

Website: www.supermicro.com.tw

# **Appendix A**

# Standardized Warning Statements for AC Systems

## **About Standardized Warning Statements**

The following statements are industry standard warnings, provided to warn the user of situations which have the potential for bodily injury. Should you have questions or experience difficulty, contact Supermicro's Technical Support department for assistance. Only certified technicians should attempt to install or configure components.

Read this appendix in its entirety before installing or configuring components in the Supermicro chassis.

These warnings may also be found on our website at http://www.supermicro.com/about/policies/safety information.cfm.

## **Warning Definition**



**Warning!** This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

#### 警告の定義

この警告サインは危険を意味します。

人身事故につながる可能性がありますので、いずれの機器でも動作させる前に、

電気回路に含まれる危険性に注意して、標準的な事故防止策に精通して下さい。

#### 此警告符号代表危险。

您正处于可能受到严重伤害的工作环境中。在您使用设备开始工作之前,必须充分意识到触电的危险,并熟练掌握防止事故发生的标准工作程序。请根据每项警告结尾的声明号码找到此设备的安全性警告说明的翻译文本。

#### 此警告符號代表危險。

您正處於可能身體可能會受損傷的工作環境中。在您使用任何設備之前,請注意觸電的危險,並且要熟悉預防事故發生的標準工作程序。請依照每一注意事項後的號碼找到相關的翻譯說明 內容。

#### WICHTIGE SICHERHEITSHINWEISE

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu Verletzungen führen kann. Machen Sie sich vor der Arbeit mit Geräten mit den Gefahren elektrischer Schaltungen und den üblichen Verfahren zur Vorbeugung vor Unfällen vertraut. Suchen Sie mit der am Ende jeder Warnung angegebenen Anweisungsnummer nach der jeweiligen Übersetzung in den übersetzten Sicherheitshinweisen, die zusammen mit diesem Gerät ausgeliefert wurden.

BEWAHREN SIE DIESE HINWEISE GUT AUF.

#### INSTRUCCIONES IMPORTANTES DE SEGURIDAD

Este símbolo de aviso indica peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considere los riesgos de la corriente eléctrica y familiarícese con los procedimientos estándar de prevención de accidentes. Al final de cada advertencia encontrará el número que le ayudará a encontrar el texto traducido en el apartado de traducciones que acompaña a este dispositivo.

GUARDE ESTAS INSTRUCCIONES.

#### IMPORTANTES INFORMATIONS DE SÉCURITÉ

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers liés aux circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents. Pour prendre connaissance des traductions des avertissements figurant dans les consignes de sécurité traduites qui accompagnent cet appareil, référez-vous au numéro de l'instruction situé à la fin de chaque avertissement.

CONSERVEZ CES INFORMATIONS.

תקנון הצהרות אזהרה

הצהרות הבאות הן אזהרות על פי תקני התעשייה, על מנת להזהיר את המשתמש מפני חבלה פיזית אפשרית. במידה ויש שאלות או היתקלות בבעיה כלשהי, יש ליצור קשר עם מחלקת תמיכה טכנית של סופרמיקרו. טכנאים מוסמכים בלבד רשאים להתקין או להגדיר את הרכיבים. יש לקרוא את הנספח במלואו לפני התקנת או הגדרת הרכיבים במארזי סופרמיקרו.

ا كَ ف حالة وُكِي أَى تتسبب ف اصابة جسد ةٌ هذا الزهز عٌ خطز !تحذ زٌ . قبل أَى تعول على أي هعذات،كي على علن بالوخاطز ال اُجوة عي الذوائز الكهزبائ ة وكي على درا ةٌ بالووارسات اللقائ ة لو عٌ وقع أي حيادث استخذم رقن الله إى الو صُبص ف هًا ةٌ كل تحذ زٌ للعثير تزجوتها

안전을 위한 주의사항

경고!

이 경고 기호는 위험이 있음을 알려 줍니다. 작업자의 신체에 부상을 야기 할 수 있는 상태에 있게 됩니다. 모든 장비에 대한 작업을 수행하기 전에 전기회로와 관련된 위험요소들을 확인하시고 사전에 사고를 방지할 수 있도록 표준 작업절차를 준수해 주시기바랍니다.

해당 번역문을 찾기 위해 각 경고의 마지막 부분에 제공된 경고문 번호를 참조하십시오

#### BELANGRIJKE VEILIGHEIDSINSTRUCTIES

Dit waarschuwings symbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij een elektrische installatie betrokken risico's en dient u op de hoogte te zijn van de standaard procedures om ongelukken te voorkomen. Gebruik de nummers aan het eind van elke waarschuwing om deze te herleiden naar de desbetreffende locatie.

**BEWAAR DEZE INSTRUCTIES** 

#### Installation Instructions



**Warning!** Read the installation instructions before connecting the system to the power source.

#### 設置手順書

システムを電源に接続する前に、設置手順書をお読み下さい。

#### 警告

将此系统连接电源前,请先阅读安装说明。

# 警告

將系統與電源連接前,請先閱讀安裝說明。

Vor dem Anschließen des Systems an die Stromquelle die Installationsanweisungen lesen.

#### ¡Advertencia!

Lea las instrucciones de instalación antes de conectar el sistema a la red de alimentación.

#### Attention

Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.

יש לקרוא את הוראות התקנה לפני חיבור המערכת למקור מתח.

اقر إرشادات التركيب قبل توصيل النظام إلى مصدر للطاقة

시스템을 전원에 연결하기 전에 설치 안내를 읽어주십시오.

## Waarschuwing

Raadpleeg de installatie-instructies voordat u het systeem op de voedingsbron aansluit.

# Circuit Breaker



**Warning!** This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: 250 V, 20 A.

#### サーキット・ブレーカー

この製品は、短絡(過電流)保護装置がある建物での設置を前提としています。 保護装置の定格が250 V、20 Aを超えないことを確認下さい。

#### 警告

此产品的短路(过载电流)保护由建筑物的供电系统提供,确保短路保护设备的额定电流不大于 250V,20A。

#### 警告

此產品的短路(過載電流)保護由建築物的供電系統提供,確保短路保護設備的額定電流不大於 250V,20A。

Dieses Produkt ist darauf angewiesen, dass im Gebäude ein Kurzschluss- bzw. Überstromschutz installiert ist. Stellen Sie sicher, dass der Nennwert der Schutzvorrichtung nicht mehr als: 250 V, 20 A beträgt.

# ¡Advertencia!

Este equipo utiliza el sistema de protección contra cortocircuitos (o sobrecorrientes) del edificio. Asegúrese de que el dispositivo de protección no sea superior a: 250 V, 20 A.

#### Attention

Pour ce qui est de la protection contre les courts-circuits (surtension), ce produit dépend de l'installation électrique du local. Vérifiez que le courant nominal du dispositif de protection n'est pas supérieur à :250 V, 20 A.

מוצר זה מסתמך על הגנה המותקנת במבנים למניעת קצר חשמלי. יש לוודא כי במכשיר המגן מפני הקצר החשמלי הוא לא יותר מ-250VDC, 20A

هذا المنتج يعتمد على معداث الحمايت مه الدوائرالقصيرة التي تم تثبيتها في المبنى تقديم الحهاز الوقائي ليس أكثر من : 20A, 250V

#### 경고!

이 제품은 전원의 단락(과전류)방지에 대해서 전적으로 건물의 관련 설비에 의존합니다. 보호장치의 정격이 반드시 250V(볼트), 20A(암페어)를 초과하지 않도록 해야 합니다.

# Waarschuwing

Dit product is afhankelijk van de kortsluitbeveiliging (overspanning) van uw electrische installatie. Controleer of het beveiligde aparaat niet groter gedimensioneerd is dan 250V, 20A.

# **Power Disconnection Warning**



**Warning!** The system must be disconnected from all sources of power and the power cord removed from the power supply module(s) before accessing the chassis interior to install or remove system components.



#### 電源切断の警告

システムコンポーネントの取り付けまたは取り外しのために、シャーシー内部にアクセスするには、 システムの電源はすべてのソースから切断され、電源コードは電源モジュールから取り外す必要が あります。

#### 警告

在你打开机箱并安装或移除内部器件前,必须将系统完全断电,并移除电源线。

#### 警告

在您打開機殼安裝或移除內部元件前,必須將系統完全斷電,並移除電源線。

#### Warnung

Das System muss von allen Quellen der Energie und vom Netzanschlusskabel getrennt sein, das von den Spg.Versorgungsteilmodulen entfernt wird, bevor es auf den Chassisinnenraum zurückgreift, um Systemsbestandteile anzubringen oder zu entfernen.

#### ¡Advertencia!

El sistema debe ser disconnected de todas las fuentes de energía y del cable eléctrico quitado de los módulos de fuente de alimentación antes de tener acceso el interior del chasis para instalar o para quitar componentes de sistema.

#### Attention

Le système doit être débranché de toutes les sources de puissance ainsi que de son cordon d'alimentation secteur avant d'accéder à l'intérieur du chassis pour installer ou enlever des composants de système.

אזהרה מפני ניתוק חשמלי

אזהרה!

יש לנתק את המערכת מכל מקורות החשמל ויש להסיר את כבל החשמלי מהספק. לפני גישה לחלק הפנימי של המארז לצורך התקנת או הסרת רכיבים.

يجب فصم اننظاو من جميع مصادر انطاقت وإزانت سهك انكهرباء من وحدة امداد انطاقت قبم اننطاق انداخهيت نههيكم نتثبيج أو إزانت مكنناث الجهاز

### 경고!

시스템에 부품들을 장착하거나 제거하기 위해서는 섀시 내부에 접근하기 전에 반드시 전원 공급장치로부터 연결되어있는 모든 전원과 전기코드를 분리해주어야 합니다.

# Waarschuwing

Voordat u toegang neemt tot het binnenwerk van de behuizing voor het installeren of verwijderen van systeem onderdelen, dient u alle spanningsbronnen en alle stroomkabels aangesloten op de voeding(en) van de behuizing te verwijderen

# **Equipment Installation**



**Warning!** Only trained and qualified personnel should be allowed to install, replace, or service this equipment.

#### 機器の設置

トレーニングを受け認定された人だけがこの装置の設置、交換、またはサービスを許可されています。

#### 警告

只有经过培训且具有资格的人员才能进行此设备的安装、更换和维修。

#### 警告

只有經過受訓且具資格人員才可安裝、更換與維修此設備。

# Warnung

Das Installieren, Ersetzen oder Bedienen dieser Ausrüstung sollte nur geschultem, qualifiziertem Personal gestattet werden.

# ¡Advertencia!

Solamente el personal calificado debe instalar, reemplazar o utilizar este equipo.

#### Attention

Il est vivement recommandé de confier l'installation, le remplacement et la maintenance de ces équipements à des personnels qualifiés et expérimentés.

אזהרה!

צוות מוסמך בלבד רשאי להתקין, להחליף את הציוד או לתת שירות עבור הציוד.

والمدربيه لتزكيب واستبدال أو خدمة هذا الجهاس يجب أن يسمح فقط للمنظفيه المؤهليه

경고!

훈련을 받고 공인된 기술자만이 이 장비의 설치, 교체 또는 서비스를 수행할 수 있습니다.

#### Waarschuwing

Deze apparatuur mag alleen worden geïnstalleerd, vervangen of hersteld door geschoold en gekwalificeerd personeel.

# **Restricted Area**



**Warning!** This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security. (This warning does not apply to workstations).

## アクセス制限区域

このユニットは、アクセス制限区域に設置されることを想定しています。

アクセス制限区域は、特別なツール、鍵と錠前、その他のセキュリティの手段を用いてのみ出入りが可能です。

#### 警告

此部件应安装在限制进出的场所,限制进出的场所指只能通过使用特殊工具、锁和钥匙或其它安全手段进出的场所。

#### 警告

此裝置僅限安裝於進出管制區域,進出管制區域係指僅能以特殊工具、鎖頭及鑰匙或其他安全 方式才能進入的區域。

Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Der Zutritt zu derartigen Bereichen ist nur mit einem Spezialwerkzeug, Schloss und Schlüssel oder einer sonstigen Sicherheitsvorkehrung möglich.

## ¡Advertencia!

Esta unidad ha sido diseñada para instalación en áreas de acceso restringido. Sólo puede obtenerse acceso a una de estas áreas mediante la utilización de una herramienta especial, cerradura con llave u otro medio de seguridad.

#### Attention

Cet appareil doit être installée dans des zones d'accès réservés. L'accès à une zone d'accès réservé n'est possible qu'en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité.

אזור עם גישה מוגבלת

!אזהרה

יש להתקין את היחידה באזורים שיש בהם הגבלת גישה. הגישה ניתנת בעזרת 'כלי אבטחה בלבד )מפתח, מנעול וכד.)

تخصيص هذه اندخذة نترك بها ف مناطق محظورة تم . ، مكن اندصل إن منطقت محظورة فقط من خلال استخذاو أداة خاصت أو أوس هُت أخري نلالأمما قفم ومفتاح

# 경고!

이 장치는 접근이 제한된 구역에 설치하도록 되어있습니다. 특수도구, 잠금 장치 및 키, 또는 기타 보안 수단을 통해서만 접근 제한 구역에 들어갈 수 있습니다.

#### Waarschuwing

Dit apparaat is bedoeld voor installatie in gebieden met een beperkte toegang. Toegang tot dergelijke gebieden kunnen alleen verkregen worden door gebruik te maken van speciaal gereedschap, slot en sleutel of andere veiligheidsmaatregelen.

# **Battery Handling**



**Warning!** There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions

#### 電池の取り扱い

電池交換が正しく行われなかった場合、破裂の危険性があります。 交換する電池はメーカーが推奨する型、または同等のものを使用下さい。 使用済電池は製造元の指示に従って処分して下さい。

# 警告

电池更换不当会有爆炸危险。请只使用同类电池或制造商推荐的功能相当的电池更换原有电 池。请按制造商的说明处理废旧电池。

#### 警告

電池更換不當會有爆炸危險。請使用製造商建議之相同或功能相當的電池更換原有電池。請按 照製造商的說明指示處理廢棄舊電池。

### Warnung

Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

#### Attention

Danger d'explosion si la pile n'est pas remplacée correctement. Ne la remplacer que par une pile de type semblable ou équivalent, recommandée par le fabricant. Jeter les piles usagées conformément aux instructions du fabricant.

#### ¡Advertencia!

Existe peligro de explosión si la batería se reemplaza de manera incorrecta. Reemplazar la batería exclusivamente con el mismo tipo o el equivalente recomendado por el fabricante. Desechar las baterías gastadas según las instrucciones del fabricante.

אזהרה!

קיימת סכנת פיצוץ של הסוללה במידה והוחלפה בדרך לא תקינה. יש להחליף את הסוללה בסוג התואם מחברת יצרן מומלצת. סילוק הסוללות המשומשות יש לבצע לפי הוראות היצרן. هناك خطر من انفجار في حالة اسحبذال البطارية بطريقة غير صحيحة فعليل اسحبذال البطارية فعليا البطارية فعليا فقط بنفس النبع أو ما يعادلها مما أوصث به الشرمة المصنعة حخلص من البطاريات المسحعملة وفقا لحعليمات الشرمة الصانعة

## 경고!

배터리가 올바르게 교체되지 않으면 폭발의 위험이 있습니다. 기존 배터리와 동일하거나 제조사에서 권장하는 동등한 종류의 배터리로만 교체해야 합니다. 제조사의 안내에 따라 사용된 배터리를 처리하여 주십시오.

#### Waarschuwing

Er is ontploffingsgevaar indien de batterij verkeerd vervangen wordt. Vervang de batterij slechts met hetzelfde of een equivalent type die door de fabrikant aanbevolen wordt. Gebruikte batterijen dienen overeenkomstig fabrieksvoorschriften afgevoerd te worden.

# **Redundant Power Supplies**



**Warning!** This unit might have more than one power supply connection. All connections must be removed to de-energize the unit.

## 冗長電源装置

このユニットは複数の電源装置が接続されている場合があります。 ユニットの電源を切るためには、すべての接続を取り外さなければなりません。

#### 警告

此部件连接的电源可能不止一个,必须将所有电源断开才能停止给该部件供电。

#### 警告

此裝置連接的電源可能不只一個,必須切斷所有電源才能停止對該裝置的供電。

## Warnung

Dieses Gerät kann mehr als eine Stromzufuhr haben. Um sicherzustellen, dass der Einheit kein trom zugeführt wird, müssen alle Verbindungen entfernt werden.

# ¡Advertencia!

Puede que esta unidad tenga más de una conexión para fuentes de alimentación. Para cortar por completo el suministro de energía, deben desconectarse todas las conexiones.

#### Attention

Cette unité peut avoir plus d'une connexion d'alimentation. Pour supprimer toute tension et tout courant électrique de l'unité, toutes les connexions d'alimentation doivent être débranchées.

אם קיים יותר מספק אחד

אזהרה!

ליחדה יש יותר מחיבור אחד של ספק. יש להסיר את כל החיבורים על מנת לרוקן את היחידה.

> قد يكون لهذا الجهاز عدة اتصالات بوحدات امداد الطاقة . بجب إزالة كافة الاتصالات لعسل الوحدة عن الكهرباء

#### 경고!

이 장치에는 한 개 이상의 전원 공급 단자가 연결되어 있을 수 있습니다. 이 장치에 전원을 차단하기 위해서는 모든 연결 단자를 제거해야만 합니다.

# Waarschuwing

Deze eenheid kan meer dan één stroomtoevoeraansluiting bevatten. Alle aansluitingen dienen verwijderd te worden om het apparaat stroomloos te maken.

# **Backplane Voltage**



**Warning!** Hazardous voltage or energy is present on the backplane when the system is operating. Use caution when servicing.

### バックプレーンの電圧

システムの稼働中は危険な電圧または電力が、バックプレーン上にかかっています。修理する際には注意ください。

## 警告

当系统正在进行时,背板上有很危险的电压或能量,进行维修时务必小心。

# 警告

當系統正在進行時,背板上有危險的電壓或能量,進行維修時務必小心。

# Warnung

Wenn das System in Betrieb ist, treten auf der Rückwandplatine gefährliche Spannungen oder Energien auf. Vorsicht bei der Wartung.

#### ¡Advertencia!

Cuando el sistema está en funcionamiento, el voltaje del plano trasero es peligroso. Tenga cuidado cuando lo revise.

#### Attention

Lorsque le système est en fonctionnement, des tensions électriques circulent sur le fond de panier. Prendre des précautions lors de la maintenance.

מתח בפנל האחורי

אזהרה!

קיימת סכנת מתח בפנל האחורי בזמן תפעול המערכת. יש להיזהר במהלך

העבודה.

هناك خطز مه التيار الكهزبائي أوالطاقة المبجدة على اللبحة عندما يكنن النظام يعمل كه حذرا عند خدمة هذا الجهاس

#### 경고!

시스템이 동작 중일 때 후면판 (Backplane)에는 위험한 전압이나 에너지가 발생 합니다. 서비스 작업 시 주의하십시오.

### Waarschuwing

Een gevaarlijke spanning of energie is aanwezig op de backplane wanneer het systeem in gebruik is. Voorzichtigheid is geboden tijdens het onderhoud.

# **Comply with Local and National Electrical Codes**



**Warning!** Installation of the equipment must comply with local and national electrical codes.

地方および国の電気規格に準拠

機器の取り付けはその地方および国の電気規格に準拠する必要があります。

# 警告

设备安装必须符合本地与本国电气法规。

# 警告

設備安裝必須符合本地與本國電氣法規。

# Warnung

Die Installation der Geräte muss den Sicherheitsstandards entsprechen.

# ¡Advertencia!

La instalacion del equipo debe cumplir con las normas de electricidad locales y nacionales.

#### Attention

L'équipement doit être installé conformément aux normes électriques nationales et locales.

תיאום חוקי החשמל הארצי

!אזהרה

התקנת הציוד חייבת להיות תואמת לחוקי החשמל המקומיים והארציים.

تركيب المعدات الكهربائية يجب أن يمتثل للقباويه المحلية والبطبية المتعلقة بالكهرباء

경고!

현 지역 및 국가의 전기 규정에 따라 장비를 설치해야 합니다.

# Waarschuwing

Bij installatie van de apparatuur moet worden voldaan aan de lokale en nationale elektriciteitsvoorschriften.

# **Product Disposal**



**Warning!** Ultimate disposal of this product should be handled according to all national laws and regulations.

# 製品の廃棄

この製品を廃棄処分する場合、国の関係する全ての法律・条例に従い処理する必要があります。

#### 警告

本产品的废弃处理应根据所有国家的法律和规章进行。

#### 警告

本產品的廢棄處理應根據所有國家的法律和規章進行。

#### Warnung

Die Entsorgung dieses Produkts sollte gemäß allen Bestimmungen und Gesetzen des Landes erfolgen.

# ¡Advertencia!

Al deshacerse por completo de este producto debe seguir todas las leyes y reglamentos nacionales.

#### Attention

La mise au rebut ou le recyclage de ce produit sont généralement soumis à des lois et/ou directives de respect de l'environnement. Renseignez-vous auprès de l'organisme compétent.

סילוק המוצר

!אזהרה

סילוק סופי של מוצר זה חייב להיות בהתאם להנחיות וחוקי המדינה.

التخلص النهائي من هذا المنتج ينبغي التعامل معه وفقا لجميع القبانين واللبائح البطنية عند

경고!

이 제품은 해당 국가의 관련 법규 및 규정에 따라 폐기되어야 합니다.

# Waarschuwing

De uiteindelijke verwijdering van dit product dient te geschieden in overeenstemming met alle nationale wetten en reglementen.

# **Hot Swap Fan Warning**





**Warning!** Hazardous moving parts. Keep away from moving fan blades. The fans might still be turning when you remove the fan assembly from the chassis. Keep fingers, screwdrivers, and other objects away from the openings in the fan assembly's housing.

ファン・ホットスワップの警告

警告!回転部品に注意。運転中は回転部(羽根)に触れないでください。シャーシから冷却ファン装置を取り外した際、ファンがまだ回転している可能性があります。ファンの開口部に、指、ドライバー、およびその他のものを近づけないで下さい。

# 警告!

警告!危险的可移动性零件。请务必与转动的风扇叶片保持距离。 当您从机架移除风扇装置、风扇可能仍在转动。小心不要将手指、螺丝起子和其他物品太靠近风扇

#### 警告

危險的可移動性零件。請務必與轉動的風扇葉片保持距離。 當您從機架移除風扇裝置,風扇可能仍在轉動。小心不要將手指、螺絲起子和其他物品太靠近風扇。

Gefährlich Bewegende Teile. Von den bewegenden Lüfterblätter fern halten. Die Lüfter drehen sich u. U. noch, wenn die Lüfterbaugruppe aus dem Chassis genommen wird. Halten Sie Finger, Schraubendreher und andere Gegenstände von den Öffnungen des Lüftergehäuses entfernt.

#### ¡Advertencia!

Riesgo de piezas móviles. Mantener alejado de las aspas del ventilador. Los ventiladores podran dar vuelta cuando usted quite ell montaje del ventilador del chasis. Mandtenga los dedos, los destornilladores y todos los objetos lejos de las aberturas del ventilador

#### Attention

Pieces mobiles dangereuses. Se tenir a l'ecart des lames du ventilateur II est possible que les ventilateurs soient toujours en rotation lorsque vous retirerez le bloc ventilateur du châssis. Prenez garde à ce que doigts, tournevis et autres objets soient éloignés du logement du bloc ventilateur.

!אזהרה

חלקים נעים מסוכנים. התרחק מלהבי המאוורר בפעולהכאשר מסירים את חלקי המאוורר מהמארז, יתכן והמאווררים עדיין עובדים. יש להרחיק למרחק בטוח את האצבעות וכלי עבודה שונים מהפתחים בתוך המאוורר

تحذير! أجزاء متحركة خطرة. ابتعد عن شفرات المروحة المتحركة.من الممكن أن المراوح لا تزال تدورعند إزالة كتلة المروحة من الهيكل يجب إبقاء الأصابع .ومفكات البراغي وغيرها من الأشياء بعيدا عن الفتحات في كتلة المروحة

#### 경고!

움직이는 위험한 부품. 회전하는 송풍 날개에 접근하지 마세요. 섀시로부터 팬 조립품을 제거할 때 팬은 여전히 회전하고 있을 수 있습니다. 팬 조림품 외관의 열려있는 부분들로부터 손가락 및 스크류드라이버, 다른 물체들이 가까이 하지 않도록 배치해 주십시오.

## Waarschuwing

Gevaarlijk bewegende onderdelen. Houd voldoende afstand tot de bewegende ventilatorbladen. Het is mogelijk dat de ventilator nog draait tijdens het verwijderen van het ventilatorsamenstel uit het chassis. Houd uw vingers, schroevendraaiers en eventuele andere voorwerpen uit de buurt van de openingen in de ventilatorbehuizing.

# **Power Cable and AC Adapter**



**Warning!** When installing the product, use the provided or designated connection cables, power cables and AC adaptors. Using any other cables and adaptors could cause a malfunction or a fire. Electrical Appliance and Material Safety Law prohibits the use of UL or CSA -certified cables (that have UL/CSA shown on the cord) for any other electrical devices than products designated by Supermicro only.

# 電源コードとACアダプター

製品を設置する場合、提供または指定および購入された接続ケーブル、電源コードとACアダプターを該当する地域の条例や安全基準に適合するコードサイズやプラグと共に使用下さい。他のケーブルやアダプタを使用すると故障や火災の原因になることがあります。

電気用品安全法は、ULまたはCSA認定のケーブル(UL/CSAマークがコードに表記)を Supermicro が指定する製品以外に使用することを禁止しています。

# 警告

安装此产品时,请使用本身提供的或指定的或采购的连接线,电源线和电源适配器,包含遵照当地法规和安全要求的合规的电源线尺寸和插头.使用其它线材或适配器可能会引起故障或火灾。除了Supermicro所指定的产品,电气用品和材料安全法律规定禁止使用未经UL或CSA认证的线材。(线材上会显示UL/CSA符号)。

#### 警告

安裝此產品時,請使用本身提供的或指定的或採購的連接線,電源線和電源適配器‧包含遵照當地法規和安全要求的合規的電源線尺寸和插頭.使用其它線材或適配器可能會引起故障或火災。除了Supermicro所指定的產品,電氣用品和材料安全法律規定禁止使用未經UL或CSA認證的線材。(線材上會顯示UL/CSA符號)。

#### Warnung

Nutzen Sie beim Installieren des Produkts ausschließlich die von uns zur Verfügung gestellten Verbindungskabeln, Stromkabeln und/oder Adapater, die Ihre örtlichen Sicherheitsstandards einhalten. Der Gebrauch von anderen Kabeln und Adapter können Fehlfunktionen oder Feuer verursachen. Die Richtlinien untersagen das Nutzen von UL oder CAS zertifizierten Kabeln (mit UL/CSA gekennzeichnet), an Geräten oder Produkten die nicht mit Supermicro gekennzeichnet sind.

#### ¡Advertencia!

Cuando instale el producto, utilice la conexión provista o designada o procure cables, Cables de alimentación y adaptadores de CA que cumplan con los códigos locales y los requisitos de seguridad, incluyendo el tamaño adecuado del cable y el enchufe. El uso de otros cables y adaptadores podría causar un mal funcionamiento o un incendio. La Ley de Seguridad de Aparatos Eléctricos y de Materiales prohíbe El uso de cables certificados por UL o CSA (que tienen el certificado UL / CSA en el código) para cualquier otros dispositivos eléctricos que los productos designados únicamente por Supermicro.

#### Attention

Lors de l'installation du produit, utilisez les cables de connection fournis ou désigné ou achetez des cables, cables de puissance et adaptateurs respectant les normes locales et les conditions de securite y compris les tailles de cables et les prises electriques appropries. L'utilisation d'autres cables et adaptateurs peut provoquer un dysfonctionnement ou un incendie. Appareils électroménagers et la Loi sur la Sécurité Matériel interdit l'utilisation de câbles certifies- UL ou CSA (qui ont UL ou CSA indiqué sur le code) pour tous les autres appareils électriques sauf les produits désignés par Supermicro seulement.

AC ימאתמו חיילמשח חילבכ

הרהזא!

ךרוצל ומאתוה וא ושכרנ רשא AC םימאתמו םיקפס ,םילבכב שמתשהל שי ,רצומה תא םיניקתמ רשאכ לכב שומיש . עקתהו לבכה לש הנוכנ הדימ ללוכ ,תוימוקמה תוחיטבה תושירדל ומאתוה רשאו ,הנקתהה למשחה ירישכמב שומישה יקוחל םאתהב .ילמשח רצק וא הלקתל םורגל לולע ,רחא גוסמ םאתמ וא לבכ לש דוק םהילע עיפומ רשאכ) CSA-ב וא UL -ב םיכמסומה םילבכב שמתשהל רוסיא םייק ,תוחיטבה יקוחו .דבלב Supermicro י"ע םאתוה רשא רצומב קר אלא ,רחא ילמשח רצומ לכ רובע UL/CSA)

تالبالكا ءارشب مق وأ قددحما وأ قرفوتمل تاليصوتا مادختساب مق ، جتنما بيكرت دنع كالدن يف امب قي الحرف المناوحمو في عابر مكال كالدن يف امب قي الحمل قم السلام المناوعمو في عابر مكال الله في المناوعمون المناوع والمناوع المناوع والمناوع المناوع ا

전원 케이블 및 AC 어댑터

경고! 제품을 설치할 때 현지 코드 및 적절한 굵기의 코드와 플러그를 포함한 안전 요구 사항을 준수하여 제공되거나 지정된 연결 혹은 구매 케이블, 전원 케이블 및 AC 어댑터를 사용하십시오.

다른 케이블이나 어댑터를 사용하면 오작동이나 화재가 발생할 수 있습니다. 전기 용품 안전법은 UL 또는 CSA 인증 케이블 (코드에 UL / CSA가 표시된 케이블)을 Supermicro 가 지정한 제품 이외의 전기 장치에 사용하는 것을 금지합니다.

# Stroomkabel en AC-Adapter

Waarschuwing! Bij het aansluiten van het Product uitsluitend gebruik maken van de geleverde Kabels of een andere geschikte aan te schaffen Aansluitmethode, deze moet altijd voldoen aan de lokale voorschriften en veiligheidsnormen, inclusief de juiste kabeldikte en stekker. Het gebruik van niet geschikte Kabels en/of Adapters kan een storing of brand veroorzaken. Wetgeving voor Elektrische apparatuur en Materiaalveiligheid verbied het gebruik van UL of CSA -gecertificeerde Kabels (met UL/CSA in de code) voor elke andere toepassing dan de door Supermicro hiervoor beoogde Producten.

# **Appendix B**

# **System Specifications**

#### **Processors**

Dual 3rd Gen Intel® Xeon® Scalable processorss in a Dual Socket Socket LGA-3647 (Socket P) socket; UPI up to 11.2 GT/s; support up to 270W TDP

Note: Refer to the motherboard specifications pages on our website for updates to supported processors.

#### Chipset

Intel® C620A

#### **BIOS**

AMI 32Mb SPI Flash ROM

#### Memory

Supports up to 8TB of 3DS LRDIMM/LRDIMM/3DS RDIMM/RDIMM DDR4 (288-pin) ECC memory with speeds of 3200/2933/2666 MHz in 32 memory slots and up to 8TB of Intel Optane PMem 200 Series with speeds of up to 3200 MHz

#### **Drive Bays**

Four hot-swap 2.5" drive bays

#### **PCI Expansion Slots**

Slot 1: PCle 4.0 x16 FHHL

Slot 2: PCIe 4.0 x16 AIOM (SFF OCP 3.0 superset)

Slot 3: PCle 4.0 x16 AIOM (SFF OCP 3.0 superset)

# Input/Output

Video: One VGA port

#### Motherboard

X12DPG-U6; ATX, 13.98 x 11.81 in (355.09 x 299.97 mm) (WxL)

#### Chassis

CSE-428G2; 4U Rackmount, 7.0 x 17.6 x 32 in (178 x 447 x 812 mm) (WxHxD)

#### **System Cooling**

Five removable heavy-duty fan modules (80x80 mm)

#### **Power Supply**

Four 3000W Redundant Power Supplies (+54V:2500W, +12V:2000W), Titanium Level

# **Operating Environment**

Operating Temperature: 10° to 35° C (50° to 95° F)

Non-operating Temperature: -40° to 60° C (-40° to 140° F)

Operating Relative Humidity: 8% to 90% (non-condensing)

Non-operating Relative Humidity: 5% to 95% (non-condensing)

#### **Regulatory Compliance**

NRTL, CB, CE, FCC, VCCI, RCM and UKCA

#### **Applied Directives, Standards**

EMC/EMI: 2014/30/EU (EMC Directive)

FCC Part 15

ICES-003

VCCI 32-1

AS/NZS CISPR 32

EN55032

EN55035

CISPR 24

EN 61000-3-2

EN 61000-3-3

EN 61000-4-2

EN 61000-4-3

LIN 0 1000 + C

EN 61000-4-4 EN 61000-4-5

EN 61000-4-6

EN 61000-4-8

EN 61000-4-11

Green Environment:

2011/65/EU (RoHS Directive)

EC 1907/2006 (REACH)

2012/19/EU (WEEE Directive)

Product Safety: 2014/35/EU (LVD Directive) Electrical Equipment (Safety) Regulations 2016 UL/CSA 60950-1, 62368-1 (USA and Canada)

BS/IEC/EN 60950-1, 62368-1

#### **Perchlorate Warning**

California Best Management Practices Regulations for Perchlorate Materials: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. "Perchlorate Material-special handling may apply. See <a href="https://www.dtsc.ca.gov/hazardouswaste/perchlorate">www.dtsc.ca.gov/hazardouswaste/perchlorate</a>"