

# SuperServer® SYS-220ME-FN6R



**USER'S MANUAL** 

Revision 1.0

The information in this User's Manual has been carefully reviewed and is believed to be accurate. The vendor assumes no responsibility for any inaccuracies that may be contained in this document, and makes no commitment to update or to keep current the information in this manual, or to notify any person or organization of the updates. Please Note: For the most up-to-date version of this manual, please see our website at <a href="https://www.supermicro.com">www.supermicro.com</a>.

Super Micro Computer, Inc. ("Supermicro") reserves the right to make changes to the product described in this manual at any time and without notice. This product, including software and documentation, is the property of Supermicro and/ or its licensors, and is supplied only under a license. Any use or reproduction of this product is not allowed, except as expressly permitted by the terms of said license.

IN NO EVENT WILL Super Micro Computer, Inc. BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, SPECULATIVE OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OR INABILITY TO USE THIS PRODUCT OR DOCUMENTATION, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN PARTICULAR, SUPER MICRO COMPUTER, INC. SHALL NOT HAVE LIABILITY FOR ANY HARDWARE, SOFTWARE, OR DATA STORED OR USED WITH THE PRODUCT, INCLUDING THE COSTS OF REPAIRING, REPLACING, INTEGRATING, INSTALLING OR RECOVERING SUCH HARDWARE, SOFTWARE, OR DATA.

Any disputes arising between manufacturer and customer shall be governed by the laws of Santa Clara County in the State of California, USA. The State of California, County of Santa Clara shall be the exclusive venue for the resolution of any such disputes. Supermicro's total liability for all claims will not exceed the price paid for the hardware product.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class A or Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in industrial environment for Class A device or in residential environment for Class B device. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause harmful interference with radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case you will be required to correct the interference at your own expense.

<u>California Best Management Practices Regulations for Perchlorate Materials</u>: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. "Perchlorate Material-special handling may apply. See <a href="https://www.dtsc.ca.gov/hazardouswaste/perchlorate">www.dtsc.ca.gov/hazardouswaste/perchlorate</a>".



WARNING: This product can expose you to chemicals including lead, known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to <a href="https://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a>.

The products sold by Supermicro are not intended for and will not be used in life support systems, medical equipment, nuclear facilities or systems, aircraft, aircraft devices, aircraft/emergency communication devices or other critical systems whose failure to perform be reasonably expected to result in significant injury or loss of life or catastrophic property damage. Accordingly, Supermicro disclaims any and all liability, and should buyer use or sell such products for use in such ultra-hazardous applications, it does so entirely at its own risk. Furthermore, buyer agrees to fully indemnify, defend and hold Supermicro harmless for and against any and all claims, demands, actions, litigation, and proceedings of any kind arising out of or related to such ultra-hazardous use or sale.

Manual Revision 1.0

Release Date: March 14, 2023

Unless you request and receive written permission from Super Micro Computer, Inc., you may not copy any part of this document. Information in this document is subject to change without notice. Other products and companies referred to herein are trademarks or registered trademarks of their respective companies or mark holders.

Copyright © 2023 by Super Micro Computer, Inc. All rights reserved.

Printed in the United States of America

## **Preface**

#### **About this Manual**

This manual is written for professional system integrators and PC technicians. It provides information for the installation and use of the server. Installation and maintenance should be performed by experienced technicians only.

Please refer to the SYS-220ME-FN6R server specifications page on our website for updates on supported memory, processors and operating systems (http://www.supermicro.com).

#### **Notes**

For your system to work properly, please follow the links below to download all necessary drivers/utilities and the user's manual for your server.

- Supermicro product manuals: https://www.supermicro.com/support/manuals/
- Product drivers and utilities: https://www.supermicro.com/wdl
- Product safety info: https://www.supermicro.com/about/policies/safety\_information.cfm

If you have any questions, please contact our support team at: support@supermicro.com

This manual may be periodically updated without notice. Please check the Supermicro website for possible updates to the manual revision level.

## **Secure Data Deletion**

A secure data deletion tool designed to fully erase all data from storage devices can be found on our website: https://www.supermicro.com/about/policies/disclaimer.cfm?url=/wdl/utility/Lot9\_Secure\_Data\_Deletion\_Utility/

## **Warnings**

Special attention should be given to the following symbols used in this manual.



**Warning!** Indicates important information given to prevent equipment/property damage or personal injury.



Warning! Indicates high voltage may be encountered when performing a procedure.

## **Contents**

	Contacting Supermicro	8
Ch	apter 1 Introduction	
1.1	Overview	9
1.2	System Features	10
	Front View	10
	Drive Carrier Indicators	11
	Control Panel	11
	LAN Speed Indicator	11
	Rear View	13
	Power Supply Indicator	13
1.3	System Architecture	14
	Main Components	14
1.4	Motherboard Layout	15
	Quick Reference Table	16
	Motherboard Block Diagram	18
Ch	apter 2 Server Installation	
2.1	Overview	19
2.2	Unpacking the System	19
2.3	Preparing for Setup	19
	Choosing a Setup Location	19
	Rack Precautions	20
	Server Precautions	20
	Rack Mounting Considerations	20
	Ambient Operating Temperature	20
	Airflow	21
	Mechanical Loading	21
	Circuit Overloading	21
	Reliable Ground	21
2.4	Installing the Rails	22
	Identifying the Rails	22
	Releasing the Inner Rail	23
	Installing the Inner Rails	24

	Installing the Outer Rails onto the Rack	25
2.5	Installing the Chassis into a Rack	26
	Removing the Chassis from the Rack	27
Ch	apter 3 Maintenance and Component Installation	
3.1	Removing Power	28
3.2	Accessing the System	29
3.3	Processor and Heatsink Installation	30
	The 3rd Gen Intel Xeon Scalable Processor	30
	Overview of the Processor Carrier Assembly	31
	Overview of the Processor Heatsink Module	32
	Creating the Processor Carrier Assembly	33
	Creating the Processor Heatsink Module (PHM)	35
	Preparing the CPU Socket for Installation	36
	Preparing to Install the Processor Heatsink Module (PHM) into the CPU Socket	37
	Installing the Processor Heatsink Module (PHM)	38
	Removing the Processor Heatsink Module from the CPU Socket	39
	Removing the Processor Carrier Assembly from the Processor Heatsink Module (F	РΗМ)
	Removing the Processor from the Processor Carrier Assembly	41
3.4	Memory	42
	Memory Support	42
	Memory Support for the 3rd Gen Intel Xeon Scalable Processors	42
	Memory Population Table for the 3rd Gen Intel Scalable Processor	43
	PMem 200 Series Population Table for X12DP Motherboards (with 16 Slots)	44
	Installing Memory	45
	ESD Precautions	45
	Installing Memory	45
	Removing Memory	45
3.5	Motherboard Battery	46
	Replacing the Battery	46
3.6	Storage Drives	47
	Drive Carrier Indicators	47
	Installing Drives	48
	Installing M.2 Solid State Drives	50
	To Install M.2 SSDs	50

3.7	Expansion Cards	51
3.8	System Cooling	55
	System Fans	55
3.9	Power Supply	56
Ch	apter 4 Motherboard Connections	
4.1	Power Connections	57
4.2	Headers and Connectors	58
	Control Panel	61
	Control Panel LEDs	61
4.3	Input/Output Ports	64
4.4	Jumpers	67
4.5	LED Indicators	69
Ch	apter 5 Software	
5.1	Microsoft Windows OS Installation	70
5.2	Driver Installation	72
5.3	SuperDoctor® 5	73
5.4	BMC	74
	BMC ADMIN User Password	74
Ch	apter 6 Optional Components	
6.1	Storage Options	75
	M.2 SSDs	75
6.2	TPM Security Module	76
6.3	Intel Virtual RAID on CPU (VROC)	77
	Requirements and Restrictions	77
	Supported SSDs and Operating Sytems	77
	Additional Information	78
	Hardware Key	78
	Configuring NVMe RAID Manually	79
	Related Information Links	83
Ch	apter 7 Troubleshooting and Support	
7.1	Information Resources	84
	Website	84
	Direct Links for the SYS-220ME-FN6R System	84
	Direct Links for General Support and Information	84

7.2 BMC Interface	85
7.3 Troubleshooting Procedures	86
General Technique	86
No Power	86
No Video	87
System Boot Failure	87
Memory Errors	87
Losing the System Setup Configuration	87
When the System Becomes Unstable	87
7.4 BIOS Error POST Codes	89
7.5 Crash Dump Using the BMC Dashboard	90
7.6 UEFI BIOS Recovery	91
Overview	91
Recovering the UEFI BIOS Image	91
Recovering the Main BIOS Block with a USB Device	91
7.7 CMOS Clear	96
7.8 BMC Reset	96
7.9 Where to Get Replacement Components	97
7.10 Reporting an Issue	97
Technical Support Procedures	97
Returning Merchandise for Service	97
Vendor Support Filing System	98
7.11 Feedback	98
7.12 Contacting Supermicro	99
Appendix A Standardized Warning Statements for AC Sys	tems
Appendix B System Specifications	

### **Contacting Supermicro**

#### Headquarters

Address: Super Micro Computer, Inc.

980 Rock Ave.

San Jose, CA 95131 U.S.A.

Tel: +1 (408) 503-8000 Fax: +1 (408) 503-8008

Email: marketing@supermicro.com (General Information)

Sales-USA@supermicro.com (Sales Inquiries)

Government Sales-USA@supermicro.com (Gov. Sales Inquiries)

support@supermicro.com (Technical Support)

RMA@supermicro.com (RMA Support)
Webmaster@supermicro.com (Webmaster)

Website: www.supermicro.com

Europe

Address: Super Micro Computer B.V.

Het Sterrenbeeld 28, 5215 ML

's-Hertogenbosch, The Netherlands

Tel: +31 (0) 73-6400390 Fax: +31 (0) 73-6416525

Email: Sales Europe@supermicro.com (Sales Inquiries)

Support Europe@supermicro.com (Technical Support)

RMA Europe@supermicro.com (RMA Support)

Website: www.supermicro.nl

Asia-Pacific

Address: Super Micro Computer, Inc.

3F, No. 150, Jian 1st Rd.

Zhonghe Dist., New Taipei City 235

Taiwan (R.O.C)

Tel: +886-(2) 8226-3990 Fax: +886-(2) 8226-3992

Email: Sales-Asia@supermicro.com.tw (Sales Inquiries)

Support@supermicro.com.tw (Technical Support)

RMA@supermicro.com.tw (RMA Support)

Website: www.supermicro.com.tw

## **Chapter 1**

## Introduction

### 1.1 Overview

This chapter provides a brief outline of the functions and features of the SuperServer SYS-220ME-FN6R. The following provides an overview of the specifications and capabilities.

System Overview		
Motherboard	X12DPD-A6M25	
Chassis	CSE-LB23MTS-R0AMBNDP	
Processor	Dual 3rd Gen Intel Xeon Scalable processors, P+ (LGA4189) socket	
Memory	16 DIMM slots for up to 4TB 3DS ECC DDR4-3200/2933/2666/2400 RDIMM/LRDIMM or 18TB Intel® Optane™ DDR4-2666: DCPMM, RDIMM/LRDIMM//DCPMM	
Drive Support	Six hot-swap 2.5" NVMe/SATA (default) drive bays Two M.2 PCIe 4.0 (22x80mm) M-Key NVMe	
Expansion Slots	Two PCIe 4.0 x16 slots (for GPUs) One PCIe 4.0 x8 slot One PCIe 4.0 x16 slot One PCIe 4.0 x16 AIOM slot	
I/O Ports	One rear serial (COM) port Eight I-SATA 3.0 ports at 6 Gb/s Four S-SATA 3.0 ports at 6 Gb/s One rear VGA port Two rear USB 3.0 ports	
System Cooling	Four 8-cm heavy-duet PWM fans	
Power	Dual 1600W high-efficiency redundant power supplies 80Plus Platinum level module	
Form Factor	2U rackmount; (WxHxD) 17.2" x 3.5" x 17" (437 x 89 x 432mm)	

A link to the Quick Reference Guide can be found on the Supermicro website.

The following safety models associated with the SYS-220ME-FN6R have been certified as compliant with UL or CSA: LB23M-R16X12, LB23M-16.

## 1.2 System Features

The following views of the system display the main features. Refer to <u>Appendix B</u> for additional specifications.

## **Front View**

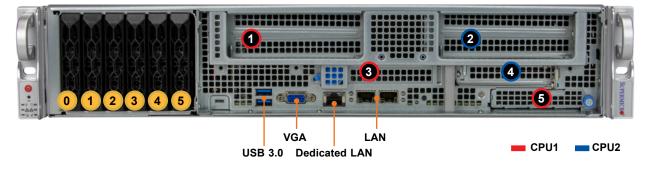


Figure 1-1. Front View

System Features: Front		
Item	Description	
0 - 5	Six 2.5" hot-swap NVMe/SATA drive bays (numbers are logical drive locations)	
VGA	VGA port	
Dedicated LAN	Dedicated LAN port	
USB 3.0	Two USB 3.0 ports	

	Expansion Slots		
Item	Description	Associated Riser Card	
1	GPU, Gen 4 x16	RSC-D2-66G4	
2	GPU, Gen 4 x16	RSC-D2R-68G4	
3	NIC or Storage AOC, Gen 4 x8 (low-profile)	RSC-D2R-68G4	
4	NIC, Gen 4 x16 (low-profile)	RSC-X-6G4	
5	NIC, Gen 4 x16, AIOM (low-profile)	N/A	

#### **Drive Carrier Indicators**

Each drive carrier has two LED indicators: an activity indicator and a status indicator. For RAID configurations using a controller, the meaning of the status indicator is described in the table below. For OS RAID or non-RAID configurations, some LED indications are not supported, such as hot spare. For VROC configurations, refer to the <u>VROC section</u> in this manual.

Drive Carrier LED Indicators			
	Color	Blinking Pattern	Behavior for Device
	Blue	Solid On	Idle SAS drive installed
Activity LED	Blue	Blinking	I/O activity
	Off		Idle SATA or no drive
	Red	Solid On	Failure of drive with RSTe support
	Red	Blinking at 1 Hz	Rebuild drive with RSTe support
Status	Red	Blinking at 4 Hz	Identify drive with RSTe support
LED	Red	Blinking with two blinks and one stop at 1 Hz	Hot spare for drive with RSTe support
	Red	On for five seconds, then off	Power on for drive with RSTe support

#### **Control Panel**

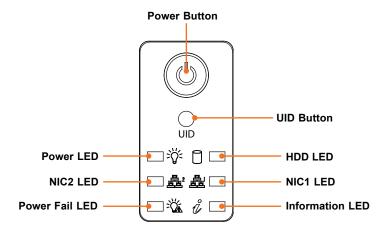


Figure 1-2. Control Panel

### LAN Speed Indicator

One LED indicates the network speed.

LAN LED (Speed Indicator)		
Color	Speed	
Green	10Gbps	
Amber	1Gbps	
Off	100Mbps or less	

Control Panel Features		
Feature	Description	
Power button	The main power switch applies or removes primary power from the power supply to the server but maintains standby power.	
UID LED	The unit identification (UID) LED turns on when activated by the UID button or via management software.	
Power LED	Steady on – Power on Blinking at 4Hz – Checking BIOS/BMC integrity Blinking at 4Hz and "i" LED is blue – BIOS firmware updating Two blinks at 4Hz, one pause 2hz and "i" LED blue – BMC firmware updating Blinking at 1Hz and "i" LED red – Fault detected	
NIC LEDs	Indicates network activity on LANs when flashing.	
Power Fail LED	Indicates a power supply module has failed.	
HDD	Indicates network activity on LANs when flashing.	
Information LED	Alerts operator to several states, as noted in the table below.	

Information LED		
Color, Status	Description	
Red, solid	An overheat condition has occurred.	
Red, blinking at 1Hz	Fan failure, check for an inoperative fan.	
Red, blinking at 0.25Hz	Power failure, check for a non-operational power supply.	
Blue, solid	UID has been activated locally to locate the server in a rack environment.	
Blue, blinking at 1Hz	UID has been activated using the BMC to locate the server in a rack environment.	

## **Rear View**



Figure 1-3. System: Rear View

	System Features: Rear		
Feature	Description		
Power Supplies	Dual redundant power supply modules, PWS1 at bottom, PWS2 at top		
Fans	Four 8-cm fans		

## **Power Supply Indicator**

LEDs on the power supplies indicate the status of the module.

Power Supply Indicator		
LED Color and State	Power Supply Condition	
Solid Green	Indicates that the power supply is on	
Blinking Green	Indicates that the power supply is plugged in and turned off by the system.	
Blinking Amber	Indicates that the power supply has a warning condition and continues to operate.	
Solid Amber	Indicates that the power supply is plugged in, and is in an abnormal state. The system might need service. Please contact Supermicro technical support.	
Off	No AC power to modules	

## 1.3 System Architecture

This figure below shows the locations of some of the main system components.

## **Main Components**

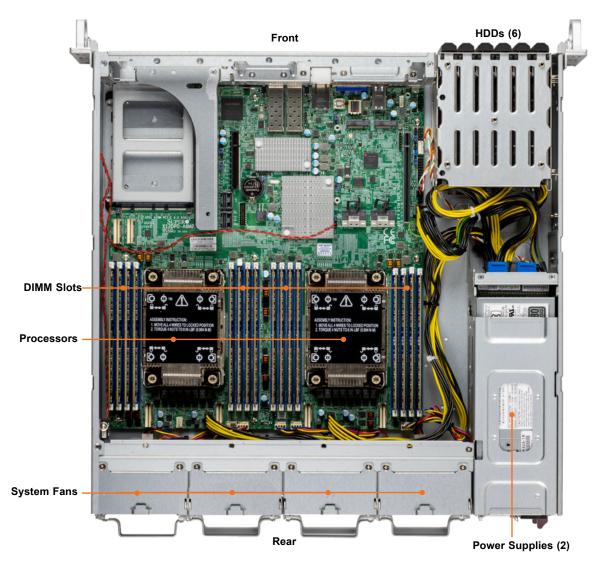


Figure 1-4. System: Top View

## 1.4 Motherboard Layout

Below is a layout of the X12DPD-A6M25 motherboard with jumper, connector and LED locations shown. See the table on the following page for descriptions. For detailed descriptions, pinout information and jumper settings, refer to <a href="Chapter 4">Chapter 4</a> or the <a href="Motherboard Manual">Motherboard Manual</a>.

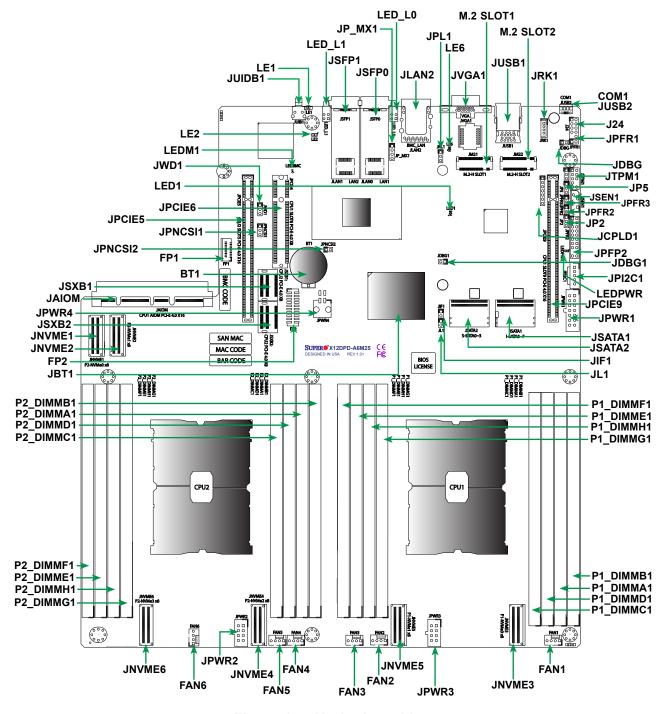


Figure 1-5. Motherboard Layout

## **Quick Reference Table**

Jumper	Description	Default Setting	
JBT1	CMOS Clear	Open: Normal	
JP2	Front panel Pin 3 Function Option	Pins 2-3: Front Panel UID Enable	
JP5	BMC Power Button Ready Test Header	Pins 1-2: Normal	
JPL1	25G LAN Enable/Disable	Pins 1-2: Enabled	
JPNCSI1	AIOM NC-SI Enable/Disable	Pins 2-3: Disabled	
JPNCSI2	AIOM NC-SI Enable/Disable	Short: Disabled	
JWD1	Watchdog Timer	Pins 1-2: Reset	
LED	Description	Status	
LE1	Unit Identifier (UID) LED	Solid Blue: Unit Identified	
LED_L0, LED_L1	25G LAN Link and Activity LED	Link LED (Top) Steady Green: 25G Steady Yellow: 10G/1G No Color: No Connection ACT LED (Bottom) Blinking Green: Traffic No Color: No Traffic	
LE6	PCH system power indicator	Green: Power On Amber: Standby Red: Platform Power Error	
LEDM1	BMC Heartbeat LED	Blinking Green: BMC Normal Solid Green: During BMC Reset or a Cold Reboot	
LEDPWR (LE2)	Power LED	Green: Power on	
Connector	Description		
BT1	Onboard battery		
COM1(JUSB2)	Rear IO mini-USB serial COM port		
FAN1 ~ FAN6	CPU/System fan headers		
FP1, FP2	Front panel connectors to provide connection for USB, VGA, and power LEDs.		
JAIOM1	AIOM networking slot (CPU1 PCIe 4.0x16)		
J24	Front Panel USB 2/3 Header		
JCPLD1	Complex-Programmable Logical Device (CPLD) JTAG header		
JF1	Front Panel Control header		
JSFP0, JSFP1	Onboard 25G LAN SFP+		
JLAN2	Dedicated BMC LAN port		
JL1	Chassis Intrusion header		

JNVME1~JNVME6	PCIe 4.0 x8 SlimSAS ports with support of 12 NVMe connections on six ports (JNVME1~JNVME6)	
JPI2C1(JPI <sup>2</sup> C1)	Power System Management Bus (SMB) I <sup>2</sup> C header	
JPWR1	14-pin main power connector	
JPWR2, JPWR3	8-pin 12V DC power connectors	
JPWR4	Power connector for BPN	
JRK1 (VROC)	Intel VROC key header for NVMe RAID (See Note below)	
JPCIE5	PCle 4.0 x16 slot supported by CPU2	
JPCIE6	PCle 4.0 x8 slot supported by CPU1	
JPCIE9	PCle 4.0 x16 slot supported by CPU1	
JSATA1	Supports up to eight SATA3 slots or two NVMe 3.0 x4 slots	
JSATA2	Supports up to four SATA3 slots	
JSEN1	SMCI-Proprietary Inlet Temperature Sensor Cable connector (JSEN1:RT0)	
JSXB1, JSXB2	PCIe 4.0 x8 slots supported by CPU2	
JTPM1	Trusted Platform Module/Port 80 connector	
JUIDB1 (UID/BMC RESET)	Unit Identifier (UID) button and BMC Reset switch	
JUSB1	Rear IO USB 3.0/2.0 ports	
M.2 SLOT1 (JM21)	PCIe 3.0 x4 / SATA3 M.2 slots (with support of M-Key 2280)	
M.2 SLOT2 (JM22)	PCle 3.0 x1 / SATA3 M.2 slots (with support of M-Key 2280)	
VGA (JVGA1)	Dedicated BMC VGA port	

## **Motherboard Block Diagram**

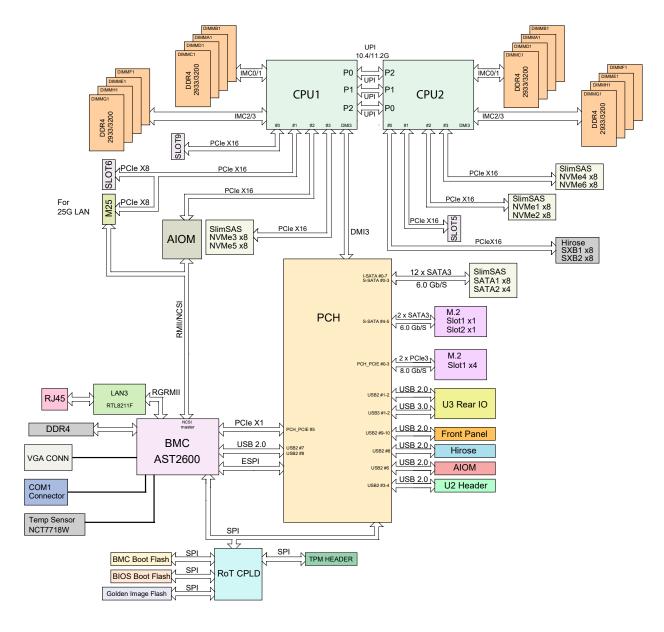


Figure 1-6. Motherboard Block Diagram

## **Chapter 2**

## Server Installation

## 2.1 Overview

This chapter provides advice and instructions for mounting your system in a server rack. If your system is not already fully integrated with processors, system memory etc., refer to <a href="Chapter 3">Chapter 3</a> for details on installing those specific components.

**Caution:** Electrostatic Discharge (ESD) can damage electronic components. To prevent such damage to PCBs (printed circuit boards), it is important to use a grounded wrist strap, handle all PCBs by their edges and keep them in anti-static bags when not in use.

## 2.2 Unpacking the System

Inspect the box in which the system was shipped, and note if it was damaged. If any equipment appears damaged, file a claim with the carrier.

Decide on a suitable location for the rack unit that will hold the server. It should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated. It will also require a grounded AC power outlet nearby. Be sure to read the precautions and considerations noted in <u>Appendix A</u>.

## 2.3 Preparing for Setup

The box in which the system was shipped should include the rackmount hardware needed to install it into the rack. Please read this section in its entirety before you begin the installation.

## **Choosing a Setup Location**

- The system should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated.
- Leave enough clearance in front of the rack so that you can open the front door completely (~25 inches) and approximately 30 inches of clearance in the back of the rack to allow sufficient space for airflow and access when servicing.
- This product should be installed only in a Restricted Access Location (dedicated equipment rooms, service closets, etc.).

This product is not suitable for use with visual display workplace devices according to §2
of the German Ordinance for Work with Visual Display Units.

#### **Rack Precautions**

- Ensure that the leveling jacks on the bottom of the rack are extended to the floor so that the full weight of the rack rests on them.
- In single rack installations, stabilizers should be attached to the rack. In multiple rack installations, the racks should be coupled together.
- Always make sure the rack is stable before extending a server or other component from the rack.
- You should extend only one server or component at a time extending two or more simultaneously may cause the rack to become unstable.
- Do not use a two-post "telco" type rack for 2U or larger servers.

#### **Server Precautions**

- Review the electrical and general safety precautions in Appendix A.
- Determine the placement of each component in the rack *before* you install the rails.
- Install the heaviest server components at the bottom of the rack first and then work your way up.
- Use a regulating uninterruptible power supply (UPS) to protect the server from power surges and voltage spikes and to keep your system operating in case of a power failure.
- Allow any drives and power supply modules to cool before touching them.
- When not servicing, always keep the front door of the rack and all covers/panels on the servers closed to maintain proper cooling.

## **Rack Mounting Considerations**

#### **Ambient Operating Temperature**

If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the room's ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (TMRA).

#### **Airflow**

Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

#### Mechanical Loading

Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading.

#### Circuit Overloading

Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on overcurrent protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

#### Reliable Ground

A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (i.e. the use of power strips, etc.).



To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.
- Slide rail mounted equipment is not to be used as a shelf or a work space.

## 2.4 Installing the Rails

This section provides information on installing the chassis into a rack unit with the rails provided. There are a variety of rack units on the market, which may mean that the assembly procedure will differ slightly from the instructions provided. You should also refer to the installation instructions that came with the rack unit you are using. **Note:** This rail will fit a rack between 26.8" and 36.4" deep.

### Identifying the Rails

The chassis package includes two rail assemblies. Each assembly consists of three sections: An inner rail that secures directly to the chassis, an outer rail that secures to the rack, and a middle rail which extends from the outer rail. These assemblies are specifically designed for the left and right side of the chassis and labeled.

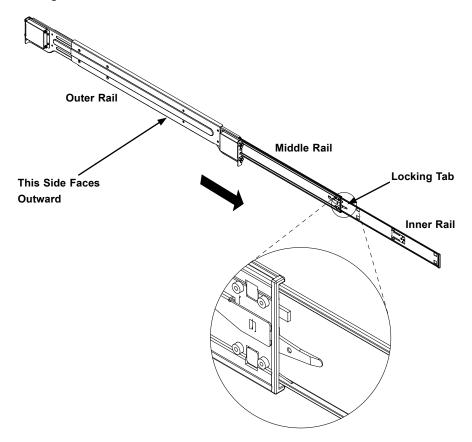


Figure 2-1. Identifying the Outer Rail, Middle Rail and Inner Rail (Left Rail Assembly Shown)

**Note:** Both front chassis rails and the rack rails have a locking tab, which serves two functions. First, it locks the server into place when installed and pushed fully into the rack (its normal operating position. In addition, these tabs lock the server in place when fully extended from the rack. This prevents the server from coming completely out of the rack when pulled out for servicing.

### Releasing the Inner Rail

Each inner rail has a locking latch. This latch prevents the server from coming completely out of the rack when when the chassis is pulled out for servicing.

To mount the rail onto the chassis, first release the inner rail from the outer rails.

- 1. Pull the inner rail out of the outer rail until it is fully extended as illustrated below.
- 2. Press the locking tab down to release the inner rail.
- 3. Pull the inner rail all the way out.

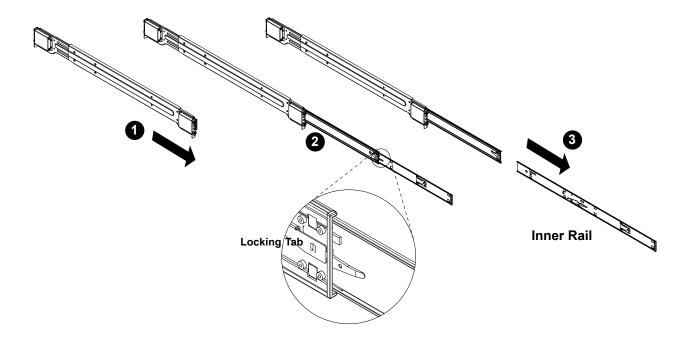


Figure 2-2. Extending and Releasing the Inner Rail



Slide rail mounted equipment is not to be used as a shelf or a work space.

### **Installing the Inner Rails**

Begin the rack mounting procedure by installing the inner rails to the chassis.

- 1. Identify the left and right inner rails. They are labeled.
- 2. Place the inner rail firmly against the side of the chassis, aligning the the holes in the chassis with the inner rail's.
- 3. Secure the inner rail to the chassis with screws provided by the rail manufacturer.

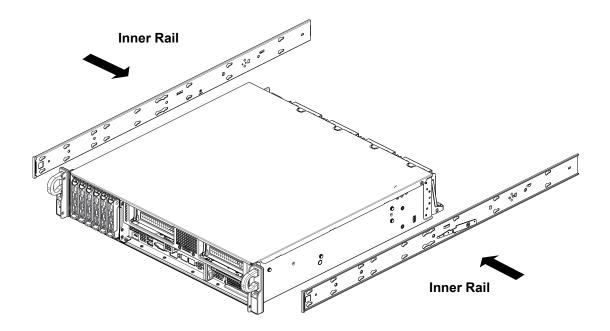


Figure 2-3. Installing the Rails



**Warning:** Do not pick up the server with the front handles. They are designed to pull the system from a rack only.

### Installing the Outer Rails onto the Rack

- 1. Press upward on the locking tab at the rear end of the middle rail.
- 2. Push the middle rail back into the outer rail.
- 3. Hang the hooks on the front of the outer rail onto the square holes on the front of the rack. If desired, use screws to secure the outer rails to the rack.
- 4. Pull out the rear of the outer rail, adjusting the length until it just fits within the posts of the rack.
- 5. Hang the hooks of the rear section of the outer rail onto the square holes on the rear of the rack. Take care that the proper holes are used so the rails are level. If desired, use screws to secure the rear of the outer rail to the rear of the rack.

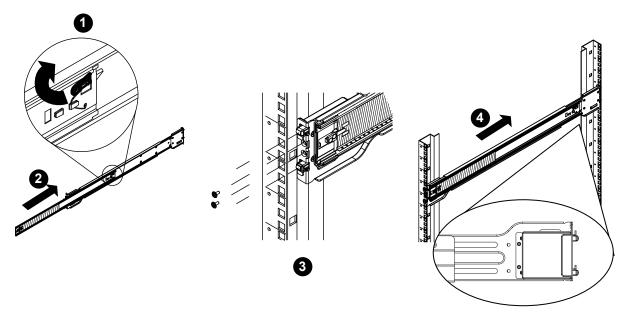


Figure 2-4. Extending and Mounting the Outer Rails

## 2.5 Installing the Chassis into a Rack

Once rails are attached to the chassis and the rack, you can install the server.

- 1. Pull the middle rail out of the front of the outer rail and make sure that the ball bearing shuttle is locked at the front of the middle rail.
- 2. Align the rear of the chassis rails with the middle rails and then push evenly on both sides of the chassis until it clicks into the fully extended position.
- 3. Depress the locking tabs on both sides of the chassis and push the it fully into the rack. The locking tabs should "click".
- 4. Optional screws may be used to hold the front of the chassis to the rack.

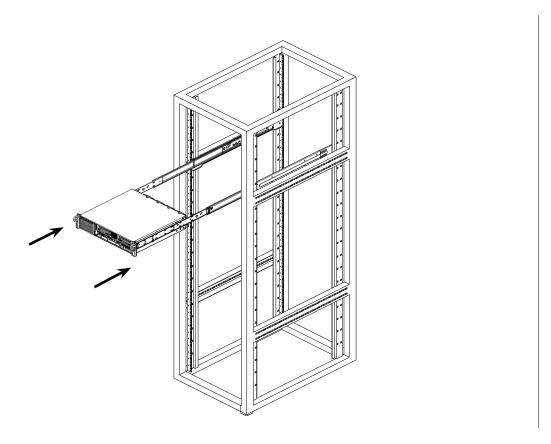


Figure 2-5. Installing the Server into the Rack

Note: Keep the ball bearing shuttle locked at the front of the middle rail during installation.

Note: Figure is for illustrative purposes only. Always install servers to the bottom of a rack first.

### Removing the Chassis from the Rack

**Caution!** It is dangerous for a single person to off-load the heavy chassis from the rack without assistance. Be sure to have sufficient assistance supporting the chassis when removing it from the rack. Use a lift.

- 1. Pull the chassis forward out the front of the rack until it stops.
- 2. Press the release latches on each of the inner rails downward simultaneously and continue to pull the chassis forward and out of the rack.

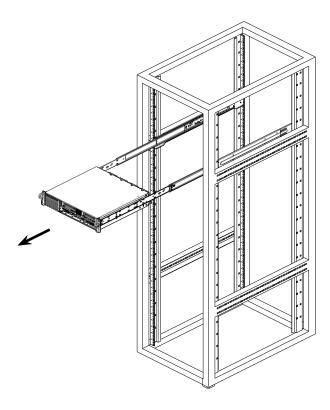


Figure 2-6. Removing the Chassis From the Rack

## **Chapter 3**

## **Maintenance and Component Installation**

This chapter provides instructions on installing and replacing main system components. To prevent compatibility issues, only use components that match the specifications and/or part numbers given.

Installation or replacement of most components require that power first be removed from the system. Please follow the procedures given in each section.

## 3.1 Removing Power

Use the following procedure to ensure that power has been removed from the system. This step is necessary when removing or installing non hot-swap components or when replacing a non-redundant power supply.

- 1. Use the operating system to power down the system.
- 2. After the system has completely shut-down, disconnect the AC power cord(s) from the power strip or outlet. (If your system has more than one power supply, remove the AC power cords from all power supply modules.)
- 3. Disconnect the power cord(s) from the power supply module(s).

## 3.2 Accessing the System

A portion of the chassis top is removable to allow access to components.

#### Removing the Top Cover

- 1. Remove the screw on each side of the chassis.
- 2. Slide the cover back and off.

**Caution**: Except for short periods of time, do not operate the server without the cover in place. The chassis cover must be in place to allow for proper airflow and to prevent overheating.

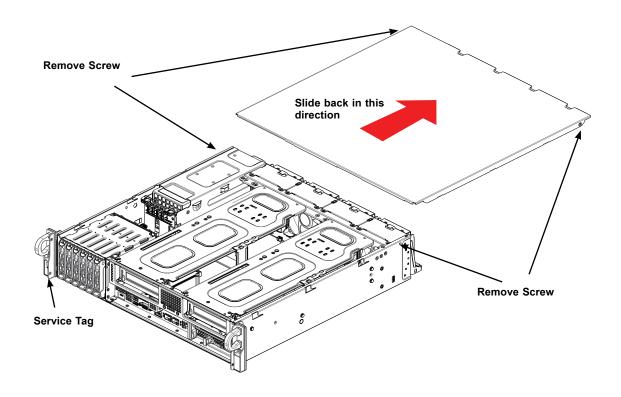


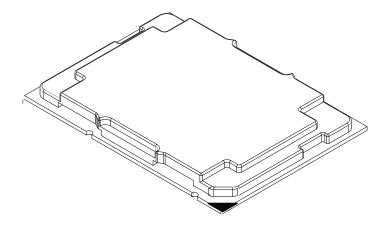
Figure 3-1. Removing the Chassis Cover

#### 3.3 Processor and Heatsink Installation

The processor (CPU) and processor carrier should be assembled together first to form the processor carrier assembly. This will be attached to the heatsink to form the processor heatsink module (PHM) before being installed onto the CPU socket. Before installation, be sure to do the following:

- Please carefully follow the instructions given on the previous page to avoid ESD-related damages.
- Unplug the AC power cords from all power supplies after shutting down the system.
- Check that the plastic protective cover is on the CPU socket and none of the socket pins are bent. If they are, contact your retailer.
- When handling the processor, avoid touching or placing direct pressure on the LGA lands (gold contacts). Improper installation or socket misalignment can cause serious damage to the processor or CPU socket, which may require manufacturer repairs.
- Thermal grease is pre-applied on a new heatsink. No additional thermal grease is needed.
- Refer to the Supermicro website for updates on processor and memory support.
- All graphics in this manual are for illustrations only. Your components may look different.

#### The 3rd Gen Intel Xeon Scalable Processor

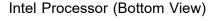


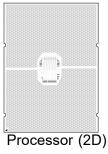
**Processor Top View** 

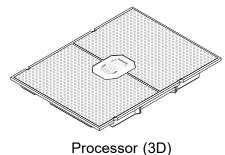
### **Overview of the Processor Carrier Assembly**

The processor carrier assembly contains a 3rd Gen Intel Xeon Scalable processor and a processor carrier. Carefully follow the instructions given in the installation section to place a processor into the carrier to create a processor carrier.

1. The 3rd Gen Intel Xeon Scalable Processor

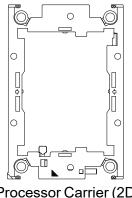


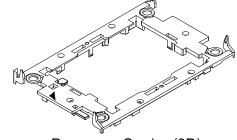




2. Processor Carrier

Intel Processor Carrier (Top View)



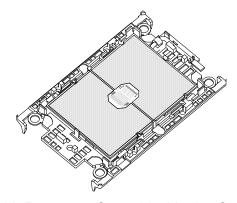


Processor Carrier (2D)

Processor Carrier (3D)



#### 3. Processor Carrier Assembly

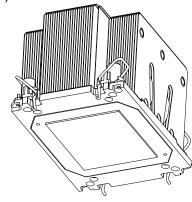


(with Processor Seated inside the Carrier)

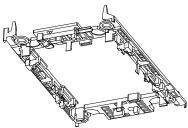
#### **Overview of the Processor Heatsink Module**

The Processor Heatsink Module (PHM) contains a heatsink, a processor carrier, and a 3rd Gen Intel Xeon Scalable processor.

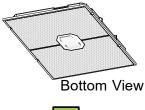
1. Heatsink (with Thermal Grease)



2. Processor Carrier

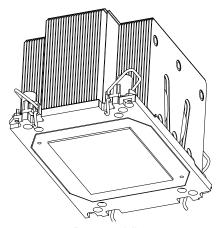


3. The 3rd Gen Intel Xeon Scalable Processor





4. Processor Heatsink Module (PHM)



**Bottom View** 

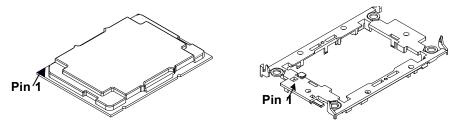
### **Creating the Processor Carrier Assembly**

The processor carrier assembly contains a 3rd Gen Intel Xeon Scalable Family processor and a processor carrier.

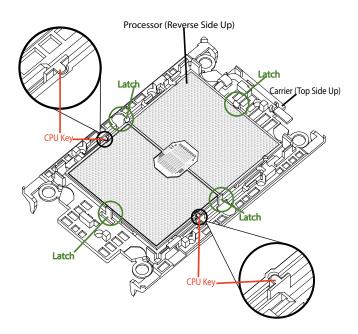
To create the processor carrier assembly, please follow the steps below:

**Note**: Before installation, be sure to follow the instructions given on Page 1 and Page 2 of this chapter to properly prepare yourself for installation.

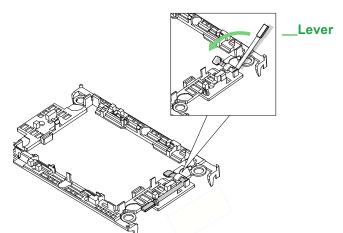
1. Hold the processor with the LGA lands (with Gold CPU contacts) facing down. Locate the small, gold triangle at the corner of the processor and the corresponding hollowed triangle on the processor carrier as shown in the graphics below. Please note that the triangle indicates Pin 1 location.



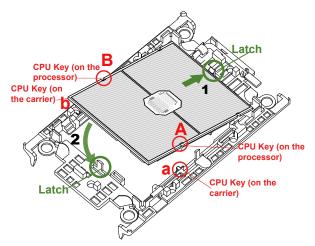
2. First, turn over the processor carrier and locate Pin 1 on the CPU and Pin 1 on the carrier. Then, turn the processor over with the processor reverse side (gold contacts) facing up and locate CPU keys on the processor. Finally, locate the CPU keys and four latches on the carrier as shown below.



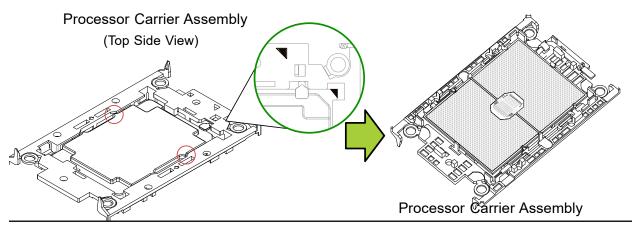
3. Locate the lever on the CPU socket and press the lever down as shown below.



- 4. Using Pin 1 as a guide, carefully align the CPU keys (A and B) on the processor against the CPU keys on the carrier (a and b) as shown in the drawing below.
- 5. Once they are properly aligned, carefully place one end of the processor into the latch marked 1 on the carrier, and place the other end of the processor into the latch marked 2.



6. After the processor is placed inside the carrier, examine the four sides of the processor, making sure that the processor is properly seated on the carrier.

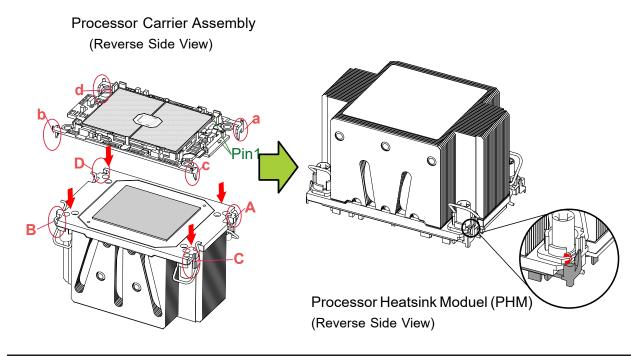


## **Creating the Processor Heatsink Module (PHM)**

After creating the processor carrier assembly, please follow the instructions below to mount the processor carrier into the heatsink to form the processor heatsink module (PHM).

**Note:** If this is a new heatsink, the thermal grease has been pre-applied on the underside. Otherwise, apply the proper amount of thermal grease.

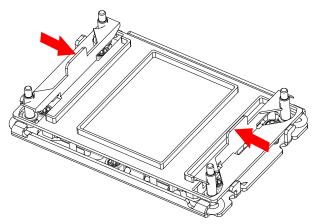
- 1. Turn the heatsink over with the thermal grease, which is on the reverse side of the heatsink, facing up. Pay attention to the two triangle cutouts (A, B) located at the diagonal corners of the heatsink as shown in the drawing below.
- 2. Hold the processor carrier assembly top side (with thermal grease) facing up, and locate the triangle on the CPU and the triangle on the carrier. (Triangle indicates Pin 1.)
- 3. Using Pin 1 as a guide, turn the processor carrier assembly over with the gold contacts facing up. Locate Pin 1 (A) on the processor and Pin 1 (a) on the processor carrier assembly "a".
- 4. Align the corner marked "a" on the processor carrier assembly against the triangle cutout "A" on the heatsink. Then align the corners marked "b", "c", and "d" on processor assembly against the corners marked "B", "C", and "D" on the heatsinks
- 5. Once they are properly aligned, place the corner marked "a" on the processor carrier assembly into the corner of the heatsink marked "A". Repeat the same step to place the corners marked "b", "c", and "d" on the processor carrier assembly into the corners of the heatsink marked "B", "C", and "D". Make sure that all plastic clips are properly attached to the heatsink.



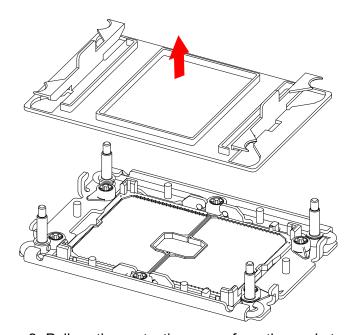
## **Preparing the CPU Socket for Installation**

This motherboard comes with a plastic protective cover installed on the CPU socket. Remove it from the socket by following the instructions given in the drawings below.

Removing the plastic protective cover from the socket



1. Press the tabs inward.

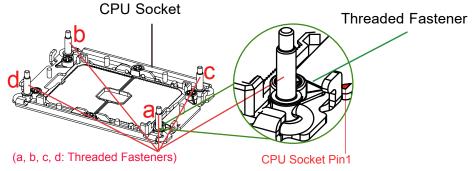


2. Pull up the protective cover from the socket.

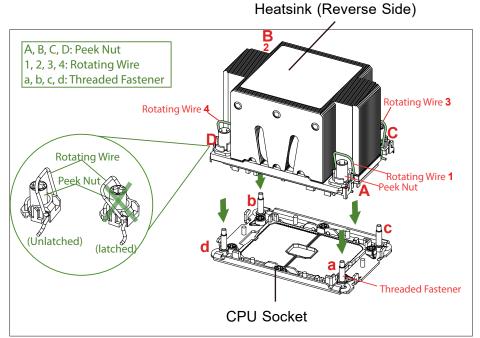
# Preparing to Install the Processor Heatsink Module (PHM) into the CPU Socket

After assembling the Processor Heatsink Module (PHM), you are ready to install it into the CPU socket. To ensure the proper installation, please follow the procedures below:

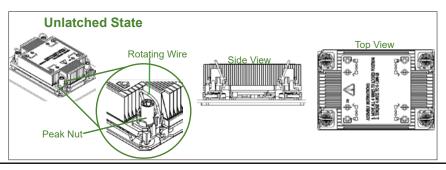
1. Locate four threaded fasteners (a, b, c, d) on the CPU socket.



2. Locate four peek nuts (A, B, C, D) and four rotating wires (1, 2, 3, 4) on the heatsink as shown in the graphics below.

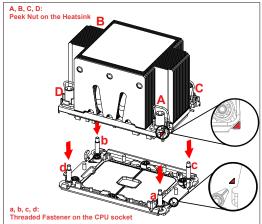


3. Check the rotating wires (1, 2, 3, 4) to make sure that they are at unlatched positions as shown in the drawing below before installing the PHM into the CPU socket.

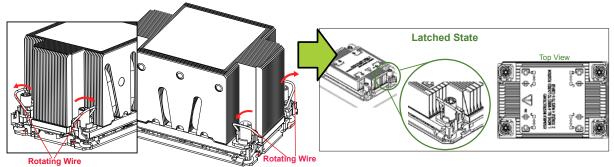


## **Installing the Processor Heatsink Module (PHM)**

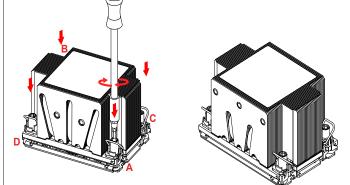
- 1. Align peek nut "A", which is next to the triangle (Pin 1) on the heatsink, against threaded fastener "a" on the CPU socket. Then align peek nuts "B", "C", and "D" on the heatsink against threaded fasteners "b", "c", and "d" on the CPU socket. Make sure that all peek nuts on the heatsink are properly aligned with the correspondent threaded fasteners on the CPU socket.
- 2. Once they are aligned, gently place the heatsink on top of the CPU socket, making sure that each peek nut is properly attached to its corresponding threaded fastener.



3. Press all four rotating wires outwards and make sure that the heatsink is securely latched onto the CPU socket.



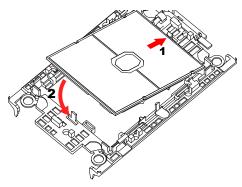
- 4. With a T30-bit screwdriver, tighten all peek nuts in the sequence of "A", "B", "C", and "D" with even pressure. To avoid damaging the processor or socket, do not use a force greater than 12 lbf-in when tightening the screws.
- 5. Examine all corners of the heatsink to ensure that the PHM is firmly attached to the CPU socket.



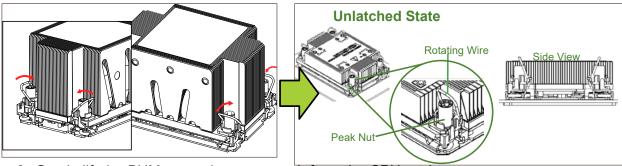
## Removing the Processor Heatsink Module from the CPU Socket

Before removing the processor heatsink module (PHM) from the motherboard, unplug the AC power cord from all power supplies after shutting down the system. Then follow the steps below:

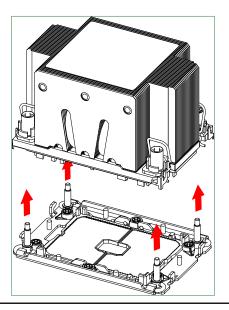
1. Use a T30-bit screwdriver to loosen the four peek nuts on the heatsink in the sequence of #A, #B, #C, and #D.



2. Once the peek nuts are loosened from the CPU socket, press the rotating wires inwards to unlatch the PHM from the socket as shown in the drawings below.



3. Gently lift the PHM upwards to remove it from the CPU socket.

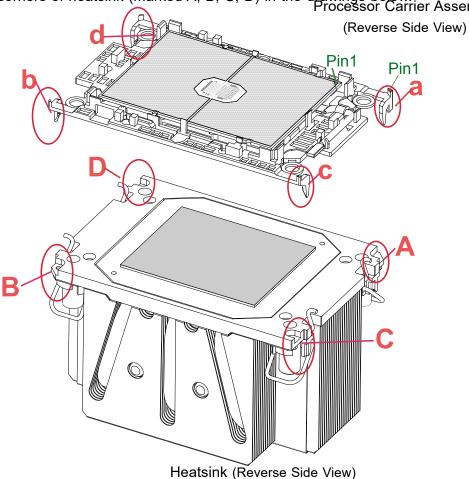


# Removing the Processor Carrier Assembly from the Processor Heatsink Module (PHM)

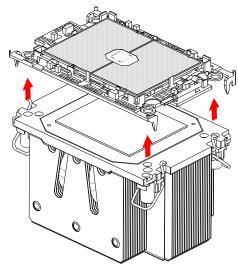
To remove the processor carrier assembly from the PHM, please follow the steps below:

1. Detach four plastic clips (marked a, b, c, d) on the processor carrier assembly from the four corners of heatsink (marked A, B, C, D) in the drawings below.

Processor Carrier Assembly



2. When all plastic clips are detached from the heatsink, remove the processor carrier assembly from the heatsink

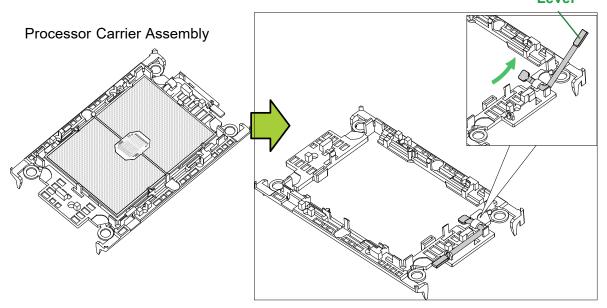


## Removing the Processor from the Processor Carrier Assembly

Once you have removed the processor carrier assembly from the PHM, you are ready to remove the processor from the processor carrier by following the steps below.

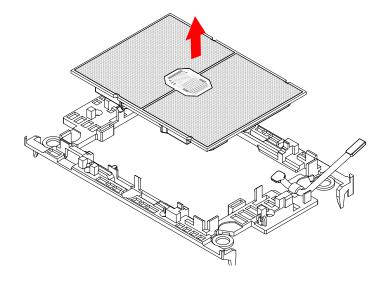
1. Unlock the lever from its locking position and push the lever upwards to disengage the processor from the processor carrier as shown in the right drawing below.

Lever



2. Once the processor is loosened from the carrier, carefully remove the processor from the processor carrier.

**Note:** To avoid damaging the processor and its pins, please handle the processor with care.



## 3.4 Memory

## **Memory Support**

The X12DPD-A6M25 supports up to 4TB of 3DS LRDIMM/LRDIMM/3DS RDIMM/RDIMM DDR4 ECC memory with speeds of 3200/2933/2666 MHz in 16 memory slots and up to 4TB of Intel Optane PMem 200 Series memory with speeds of up to 3200 MT/s. (See the notes below.)

**Note 1:** Intel Optane PMem 200 Series is supported by the 3rd Intel Xeon Scalable Processors (83xx/63xx/53xx/4314) only.

Note 2: Memory speed support depends on the processors used in the system.

## Memory Support for the 3rd Gen Intel Xeon Scalable Processors

Memory Support for the 3rd Gen Intel Xeon Scalable Processors						
		DIMM Capacity (GB)		Speed (MT/s); Voltage (V); Slot Per Channel (SPC) and DIMM Per Channel (DPC)		
Туре	Ranks Per DIMM & Data Width			1DPC (1-DIMM Per Channel)	2DPC (2-DIMM Per Channel)	
		8Gb	16Gb	1.2 V	1.2 V	
	SRx8	8GB	16GB			
DD11414	SRx4	16GB	32GB		3200	
RDIMM	DRx8	16GB	32GB	3200		
	DRx4	32GB	64GB	3200		
RDIMM-3DS	(4R/8R)X4	2H-64GB 4H-128GB	2H-128GB 4H-256GB			
LRDIMM	QRx4	64GB	128GB	3200	3200	
LRDIMM-3DS	(4R/8R)x4	4H-128GB	2H-128GB 4H-256GB	3200	3200	

## Memory Population Table for the 3rd Gen Intel Scalable Processor

**Note 2:** This memory configuration is recommended by Supermicro for optimal memory performance. Please use this configuration to maximize your memory performance.

DDR4 I	DDR4 Memory Population Table for X12DP 16-DIMM Motherboards				
When 1 CPU is used:	Memory Population Sequence				
1 CPU & 1 DIMM	CPU1: P1-DIMMA1				
1 CPU & 2 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1				
1 CPU & 4 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1				
1 CPU & 6 DIMM	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1				
1 CPU & 8 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1				
When 2 CPUs are used:	Memory Population Sequence				
2 CPUs & 2 DIMMs (Note)	CPU1: P1-DIMMA1 CPU2: P2-DIMMA1				
2 CPUs & 4 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1 CPU2: P2-DIMMA1/P2-DIMME1				
2 CPUs & 6 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1 CPU2: P2-DIMMA1/P2-DIMME1				
2 CPUs & 8 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1				
2 CPUs & 10 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1				
2 CPUs & 12 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1				
2 CPUs & 14 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1				
2 CPUs & 16 DIMMs (Note)	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1/P2-DIMMH1				

## PMem 200 Series Population Table for X12DP Motherboards (with 16 Slots)

**Note:** The Intel<sup>®</sup> Optane<sup>™</sup> Persistent Memory (PMem) 200 Series are supported by the 3rd Gen Intel Xeon Scalable (83xx/63xx/4314 Series) Processors.

PMem 20	PMem 200 Series Population Table for X12DP 16-DIMM Motherboards (within 1 CPU socket)									
DDR4+PMem	Mode	AD Interleave	P1- DIMMF1	P1- DIMME1	P1- DIMMH1	P1- DIMMG1	P1- DIMMC1	P1- DIMMD1	P1- DIMMA1	P1- DIMMB1
4+4	AD	One - x4	PMem	DDR4	PMem	DDR4	DDR4	PMem	DDR4	PMem
4+4	MM	One - x4	DDR4	PMem	DDR4	PMem	PMem	DDR4	PMem	DDR4
			DDR4	DDR4	-	DDR4	DDR4	PMem	DDR4	DDR4
		AD One - x1	-	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	PMem
	AD		DDR4	DDR4	PMem	DDR4	DDR4	-	DDR4	DDR4
6.4			PMem	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	-
6+1			DDR4	DDR4	DDR4	-	PMem	DDR4	DDR4	DDR4
			DDR4	-	DDR4	DDR4	DDR4	DDR4	PMem	DDR4
			DDR4	DDR4	DDR4	PMem	-	DDR4	DDR4	DDR4
			DDR4	PMem	DDR4	DDR4	DDR4	DDR4	-	DDR4

Legend (for the table above)					
	DDR4 Type and Capacity				
DDR4	DDR4 See Validation Matrix (DDR4 DIMMs validated with PMem)				
	·				
Capacity					
PMem Any Capacity (Uniformly for all channels for a given configuration)					

- Mode definitions: AD = App Direct Mode, MM = Memory Mode.
- No mixing of PMem and NVDIMMs within the platform.
- For MM, NM/FM ratio is between 1:4 and 1:16. (NM = Near Memory (DRAM); FM = Far Memory (PMem)).
- Matrix targets configs for optimized PMem to DRAM cache ratio in MM mode.
- For each individual population, different PMem rearrangements among channels are permitted so long as the configuration doesn't break X12DP Memory population rules.
- Ensure the same DDR4 DIMM type and capacity are used for each DDR4 + PMem population.
- If the system detects an unvalidated configuration, then the system issues a BIOS warning. The CLI functionality is limited in non-POR configurations, and select commands will not be supported.

Validation Matrix (DDR4 DIMMS with PMem 200 Series)					
	Ranks Per DIMM	DIMM Capacity (GB)			
DIMM Type	& Data Width	DRAM Density			
	(Stack)	8Gb	16Gb		
	1Rx8	N/A	N/A		
RDIMM	1Rx4	16GB	32GB		
(up to 3200)	2Rx8	16GB	32GB		
	2Rx4	32GB	64GB		
RDIMM 3DS	4Rx4 (2H)	N/A	128GB		
(up to 3200)	8Rx4 (4H)	NA	256GB		
LRDIMM (up to 3200)	4Rx4	64GB	128GB		
LRDIMM 3DS	4Rx4 (2H)	N/A	N/A		
(up to 3200)	8Rx4 (4H)	128GB	256GB		

## **Installing Memory**

#### **ESD Precautions**

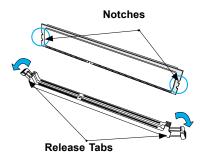
Electrostatic Discharge (ESD) can damage electronic components including memory modules. To avoid damaging DIMM modules, it is important to handle them carefully. The following measures are generally sufficient.

- Use a grounded wrist strap designed to prevent static discharge.
- Handle the memory module by its edges only.
- Put the memory modules into the antistatic bags when not in use.

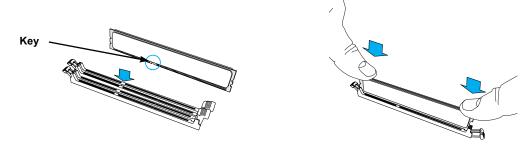
#### **Installing Memory**

Begin by removing power from the system as described in Section 3.1. Follow the memory population sequence in the table above.

1. Push the release tabs outwards on both ends of the DIMM slot to unlock it.



2. Align the key of the DIMM with the receptive point on the memory slot and with your thumbs on both ends of the module, press it straight down into the slot until the module snaps into place.



3. Press the release tabs to the locked position to secure the DIMM module into the slot.

**Caution:** Exercise extreme caution when installing or removing memory modules to prevent damage to the DIMMs or slots.

## **Removing Memory**

To remove a DIMM, unlock the release tabs then pull the DIMM from the memory slot.

## 3.5 Motherboard Battery

The motherboard uses non-volatile memory to retain system information when system power is removed. This memory is powered by a lithium battery residing on the motherboard.

#### Replacing the Battery

Begin by <u>removing power</u> from the system.

- 1. Push aside the small clamp that covers the edge of the battery. When the battery is released, lift it out of the holder.
- 2. To insert a new battery, slide one edge under the lip of the holder with the positive (+) side facing up. Then push the other side down until the clamp snaps over it.

**Note:** Handle used batteries carefully. Do not damage the battery in any way; a damaged battery may release hazardous materials into the environment. Do not discard a used battery in the garbage or a public landfill. Please comply with the regulations set up by your local hazardous waste management agency to dispose of your used battery properly.

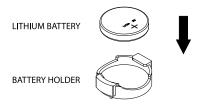


Figure 3-2. Installing the Onboard Battery

**Warning:** There is a danger of explosion if the onboard battery is installed upside down (which reverses its polarities). This battery must be replaced only with the same or an equivalent type recommended by the manufacturer (CR2032).

## 3.6 Storage Drives

The CSE-LB23MTS-R0AMBNDP chassis supports up to six 2.5" storage drives in drive carriers to simplify their removal from the chassis. These carriers also help promote proper airflow.

**Note:** Enterprise level hard disk drives are recommended for use in Supermicro chassis and servers. For information on recommended HDDs, visit the Supermicro website at http://www.supermicro.com/products/nfo/files/storage/SBB-HDDCompList.pdf.



Figure 3-3. Logical Drive Numbers

#### **Drive Carrier Indicators**

Each drive carrier has two LED indicators: an activity indicator and a status indicator. For RAID configurations using a controller, the meaning of the status indicator is described in the table below. For OS RAID or non-RAID configurations, some LED indications are not supported, such as hot spare.

	Drive Carrier LED Indicators					
	Color	Blinking Pattern	Behavior for Device			
	Blue	Solid On	SAS drive installed			
Activity LED	Blue	Blinking	I/O activity			
	Off		Idle SATA or no drive			
	Red	Solid On	Failure of drive with RSTe support			
	Red	Blinking at 1 Hz	Rebuild drive with RSTe support			
Status	Red	Blinking at 4 Hz	Identify drive with RSTe support			
Status LED	Red	Blinking with two blinks and one stop at 1 Hz	Hot spare for drive with RSTe support not supported in VMD mode)			
	Red	On for five seconds, then off	Power on for drive with RSTe support			

## **Installing Drives**

#### Removing Drive Carriers from the Chassis

- 1. Push the release button on the drive carrier. This releases and extends the drive carrier handle.
- 2. Use the handle to pull the carrier out of the chassis as shown below.

**Caution:** Except for short periods of time (swapping drives), do not operate the server with the drive carriers removed from the bays, regardless of how many drives are installed, for proper airflow.

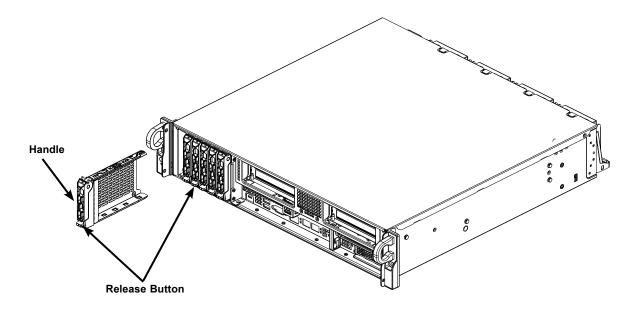


Figure 3-4. Removing a Drive Carrier

#### Installing a Tooless" 2.5" Hard Drive

- 1. Place the empty hard drive carrier on a flat surface.
- 2. Retract the blue clips on the side of the carrier.
- 3. Insert a 2.5" hard drive at an angle into the carrier so that the mounting screw holes on the right side of the drive align with two stubs in the drive carrier. Insert this side into the drive carrier first, then push the other side into the drive carrier completely.
- 4. Push the blue clips back in to secure the drive. The drive should now be snug and secure in the drive tray. However as an option, a screw (included with the hard drive) may be installed underneath.
- 5. Use the open handle of the drive carrier to insert the drive carrier into the open drive bay. Secure the drive carrier into the drive bay by closing the drive carrier handle.

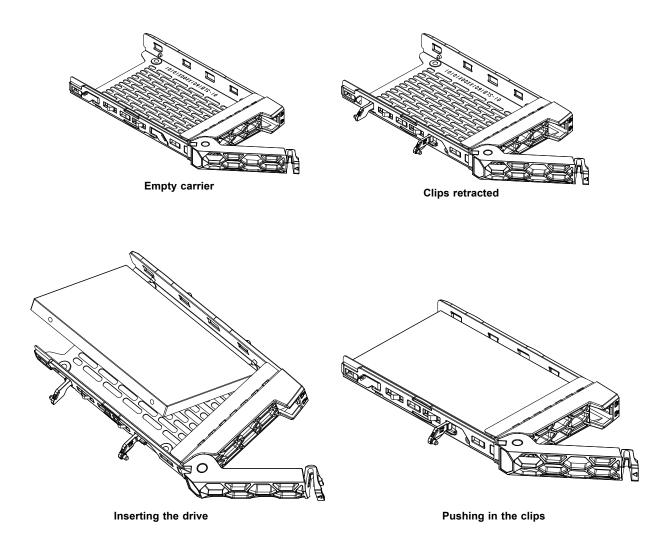


Figure 3-5. Installing a 2.5" Hard Drive in a Carrier

## **Installing M.2 Solid State Drives**

The system can accommodate two M.2 solid state drives (PCIe 4.0 x2) in the 2280 form factor.

#### To Install M.2 SSDs

**Caution:** Use industry-standard anti-static equipment, such as gloves or wrist strap, and follow precautions to avoid damage caused by ESD.

- 1. Pull the drive cage out of the way, which covers the M.2 slots on the motherboard.
- 2. For each 22x80mm M.2 SSD, install on the standard standoff with the plastic plug.
- 3. Insert the SSD into the socket on the card. Then push it flat against the card and the plastic standoff.
- 4. Secure the SSD by firmly inserting the standoff plug.

## 3.7 Expansion Cards

The system can accommodate two low-profile and up to four full length, full height PCIe cards.

#### Installing a low-profile expansion card

- 1. Power down the system and remove the cover.
- 2. In the rear of the chassis, remove the blank PCle slot assembly as shown.
- 3. Slide the PCle expansion card into the PCle slot assembly, while aligning it with the PCle slot.
- 4. Replace the PCIe slot assembly with the installed expansion card onto the rear of the chassis and secure with a screw.

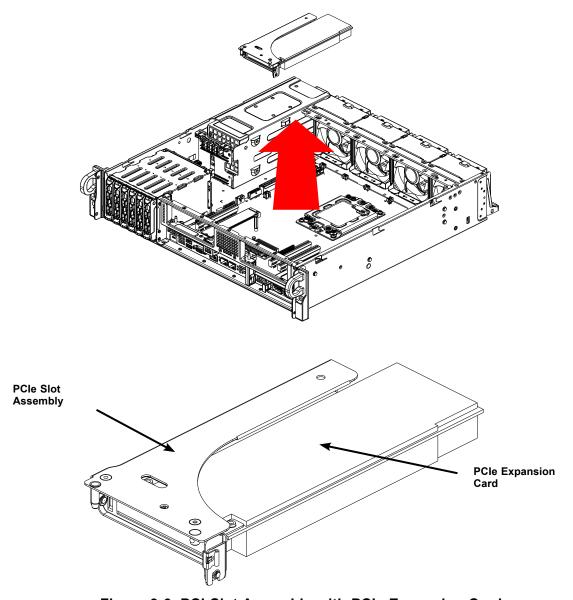
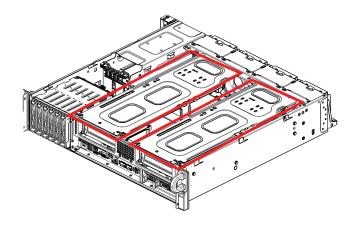
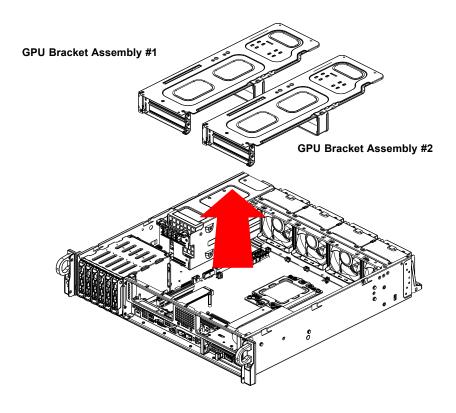


Figure 3-6. PCI Slot Assembly with PCIe Expansion Card

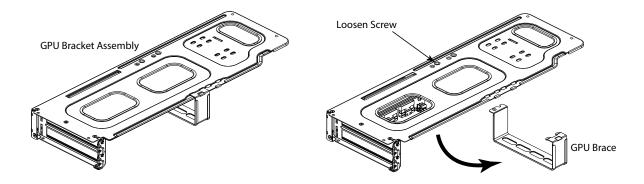
## Installing a GPU Expansion Card (Full length, full height)

- 1. Power down the system and remove the cover.
- 2. In the rear of the chassis, remove the blank PCIe slot GPU bracket assemblies as shown.

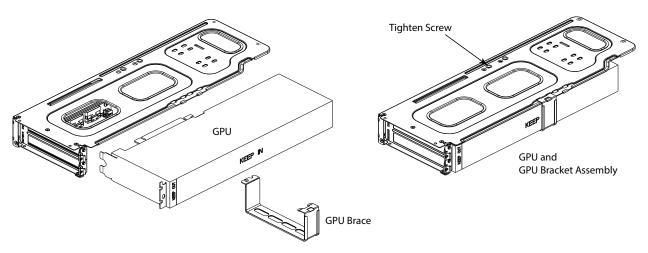




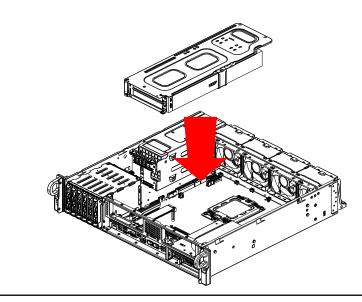
3. Remove the GPU brace from the GPU bracket assembly by loosening the screw that is holding down the GPU brace.



4. Slide a PCIe (GPU) expansion card into the slot in the GPU bracket assembly while aligning it with the PCIe slot. Install the GPU brace and tighten the screw to secure it.



5. Replace the GPU bracket assembly with the installed expansion card into the rear of the chassis and secure with a screw.



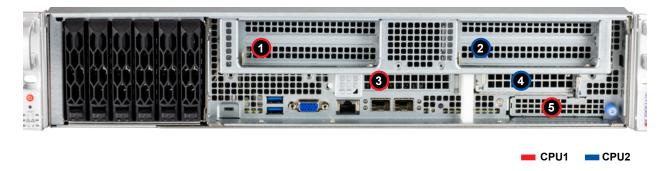


Figure 3-7. Expansion Slots

	Expansion Slots					
Item	Description	Associated Riser Card				
1	GPU, Gen 4 x16	RSC-D2-66G4				
2	GPU, Gen 4 x16	RSC-D2R-68G4				
3	NIC or Storage AOC, Gen 4 x8 (low-profile)	RSC-D2R-68G4				
4	NIC, Gen 4 x16 (low-profile)	RSC-X-6G4				
5	NIC, Gen 4 x16, AIOM (low-profile)	N/A				

## 3.8 System Cooling

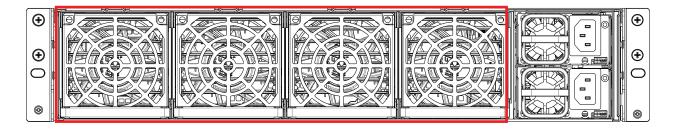
## **System Fans**

Four hot-swap fans provide cooling and can be replaced without powering down the system.

Fan speed is controlled by a system temperature setting in IPMI. If a fan fails, the remaining fans will ramp up to full speed. The system can continue to run with a failed fan. Replace any failed fan at your earliest convenience with the same type and model.

#### Changing a System Fan

- 1. Determine which fan is failing. If possible, use IPMI. If not, remove the top and front chassis covers while the power is on to determine which one has failed.
- 2. Remove the failed fan's power cable from the backplane.
- 3. Pull the fan out of the chassis.
- 4. Place the replacement fan into the vacant space in the housing while making sure the arrows on the top of the fan (indicating air direction) point in the same direction as the arrows on the other fans.
- 5. Confirm that the fan is working properly before replacing the chassis cover.



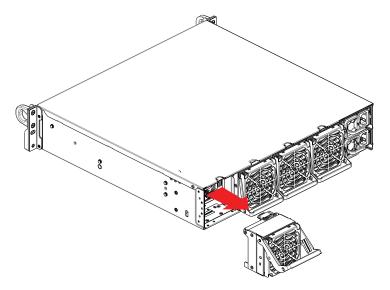


Figure 3-8. System Fan Placement

## 3.9 Power Supply

The chassis features redundant power supplies. The power modules can be changed without powering down the system. New units can be ordered directly from Supermicro or authorized distributors.

These power supplies are auto-switching capable. This feature enables them to automatically sense the input voltage and operate at a 100-120v or 180-240v. An amber light will be illuminated on the power supply when the power is off. An illuminated green light indicates that the power supply is operating.

#### Replacing the Power Supply

- 1. Unplug the AC cord from the module to be replaced.
- 2. Push the release tab on the back of the power supply as illustrated.

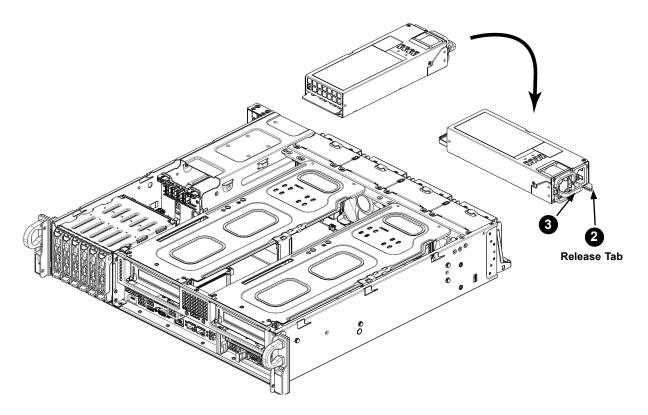


Figure 3-9. Replacing a Power Supply Module

- 3. Pull the power supply out using the handle.
- 4. Replace the failed power module with the same model.
- 5. Push the new power supply module into the power bay until it clicks.
- 6. Plug the AC power cord back into the module.

# **Chapter 4**

## **Motherboard Connections**

This section describes the connections on the motherboard and provides pinout definitions. Note that depending on how the system is configured, not all connections are required. The LEDs on the motherboard are also described here. A motherboard layout indicating component locations may be found in <a href="Chapter 1">Chapter 1</a>. More detail can be found in the <a href="Motherboard Manual">Motherboard Manual</a> Please review the Safety Precautions in <a href="Appendix A">Appendix A</a> before installing or removing components.

## 4.1 Power Connections

#### **Power Supply Connectors**

The motherboard has several power connectors, including one 14-pin ATX PWR (JPWR1), two 8-pin 12V DC PWR (JPWR2/JPW3), and one 4-pin 12V DC PWR (JPWR4), to provide adequate power supply to the system. The 4-pin power connector cable is designed to give extra power support to the motherboard.

**Important:** To provide adequate power supply to the motherboard, be sure to connect all the power connectors to the power supply. Failure to do so may void the manufacturer warranty on your power supply and motherboard.

ATX Power 14-pin Connector Pin Definitions				
Pin#	Pin# Definition			
1 - 6	Ground			
7	PWROK			
8 - 12	8 - 12 P12V			
13 P12V_STBY				
14 PS_ON_N				

12V 8-pin Power Pin Definitions				
Pin#	Pin# Definition			
1 - 4	Ground			
5 - 8	5 - 8 +12V			

12V 4-pin Power Pin Definitions				
Pin# Definition				
1 - 2	1 - 2 Ground			
3 +12V				
4 +5V				

## 4.2 Headers and Connectors

#### **Fan Headers**

There are six 4-pin fan headers (FAN1~FAN6) located on the front panel (see locations below). All these 4-pin fan headers are backwards compatible with the traditional 3-pin fans. However, fan speed control is available for 4-pin fans only through Thermal Management via the BMC 2.0 interface. Refer to the table below for pin definitions.

Fan Header Pin Definitions			
Pin# Definition			
1	Ground		
2	2.5A/+12V		
3 Tachometer			
4 PWM_Control			

#### JTPM1/Port 80 Header

The JTPM1 header is used to connect a Trusted Platform Module (TPM)/Port 80, which is available from Supermicro (optional). A TPM/Port 80 connector is a security device that supports encryption and authentication in hard drives. It allows the motherboard to deny access if the TPM associated with the hard drive is not installed in the system. For more information on the TPM, please go to: <a href="http://www.supermicro.com/manuals/other/TPM.pdf">http://www.supermicro.com/manuals/other/TPM.pdf</a>.

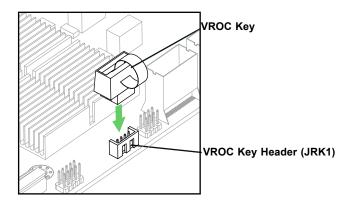
Trusted Platform Module Header Pin Definitions							
Pin#	Pin# Definition Pin# Definition						
1	+3.3V	2	SPI_CS#				
3	RESET#	4	SPI_MISO				
5	SPI_CLK	6	GND				
7	SPI_MOSI	8	NC				
9	+3.3V Stdby 10 SPI_IRQ#						

#### **VROC RAID Key Header**

A VROC RAID Key (RAID\_KEY) header is located at JRK1 on the motherboard. Install a VROC RAID Key on JRK1 for NVMe RAID support as shown in the illustration below.

**Note** For detailed instructions on how to configure VROC RAID settings, please refer to the VROC RAID Configuration User's Guide posted on the web page under the link: <a href="http://www.supermicro.com/manuals/">http://www.supermicro.com/manuals/</a>.

Intel RAID Key Pin Definitions		
Pin# Definition		
1	Ground	
2	3.3V Standby	
3	Ground	
4	PCH RAID Key	



**Note:** The graphics contained in this user's manual are for illustration only. The components installed in your system may or may not look exactly the same as the graphics shown in the manual.

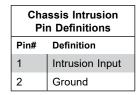
#### Power SMB (I<sup>2</sup>C) Header

The Power System Management Bus (I<sup>2</sup>C) connector (JPI<sup>2</sup>C1) monitors the power supply, fan, and system temperatures. Refer to the table below for pin definitions.

Power SMB Header Pin Definitions		
Pin# Definition		
1	Clock	
2	Data	
3 PMBUS_Alert		
4 Ground		
5	+3.3V	

#### **Chassis Intrusion**

A Chassis Intrusion header is located at JL1 on the motherboard. Attach the appropriate cable from the chassis to inform you when the chassis is opened. Refer to the table below for pin definitions.



#### M.2 Slots

The X12DPD-A6M25 has one PCIe 3.0 x4 (SATA M.2 Slot1) and one PCIe 3.0 x1 (SATA M.2 Slot2). M.2 was formerly Next Generation Form Factor (NGFF) and serves to replace mini PCIe. M.2 allows for a variety of card sizes, increased functionality, and spatial efficiency. The M.2 socket on the motherboard supports PCIe 4.0 X16 (64 Gb/s) SSD cards in the 2280 form factor.

#### I-SATA 3.0 and S-SATA 3.0 Ports

This motherboard has 8 I-SATA 3.0 ports (I-SATA0~7) and 4 S-SATA ports (S-SATA0~3). These SATA ports, supported by the C621A chipset, provide serial-link signal connections.

#### **NVMe Connectors**

Twelve NVMe connections on six SlimSAS NVMe ports (JNVME1~6) are located on the motherboard. Use these NVMe connections to attach high-speed PCIe storage devices.

## **Control Panel**

The front control panel header (JF1) contains header pins for various buttons and indicators that are normally located on a control panel at the front of the chassis. The reset button can be changed to a UID function via jumper JP2. These connectors are designed specifically for use with Supermicro chassis. See the figure below for the descriptions of the front control panel buttons and LED indicators.

	JF1		
	1	2	
Power Button	0	0	Ground
Reset Button	0	0	Ground
3.3V	0	0	Power Fail (for LED6)
Red+ (Blue LED_Cathode_UID)	0	0	Blue+ (Red OH/Fan Fail/PWR Fail for LED5/Blue UID LED)
NIC2 (Activity) LED	0	0	NIC2 (Link) LED
NIC1 (Activity) LED	0	0	NIC1 (Link) LED
ID_UID/3.3V Stby	0	0	HDD LED
3.3V	0	0	FP PWR LED
Key	0	0	Кеу
NMI	0	0	Ground
•	19	20	•

## **Control Panel LEDs**

Front Control Panel (JF1) LED Indicators						
Event	Power (LED1)	HDD (LED2)	LAN (LED3/4)	UID (LED5)	Information (LED5)	Power Fail (LED6)
Power On	Solid On					
HDD Activity		Blinking				
NIC Activity			Blinking			
Overheat					Solid On	
Fan Fail					Blinking @1Hz	
Power Fail					Blinking @1/4Hz	Solid On
Local UID On				Solid On		
Remote UID On				Blinking 1Hz		
Checking	BMC/BIOS					
	Blinking @4HZ					
Recovering/Updating	BMC Blinking					
	@4HZ			BIOS/BMC		
	BMC 2 Blinks			Blinking		
	@4Hz,			@10Hz		
	1 Pause @2Hz (on-on-off-off(					
Flash Not Detected or Golden	BMC/BIOS					
Image Check Failed	Blinking @1HZ					
CPLD Recovery Mode				Blinking		
2. 22				@10Hz	Blinking @10Hz	
				(MB UID	(FP Red LED)	
				LED)		

#### Power On and BMC/BIOS Status LED Button

The Power On and BMC/BIOS Status LED button is located on pins 1 and 2 of JF1. Momentarily contacting both pins will power on/off the system or display BMC/BIOS status. Refer to the tables below for more information.

Power Button and BIOS/BMC Status LED Indicator Pin Definitions (JF1)		
Pin#	Definition	
1	Signal	
2	Ground	

Power Button Pin Definitions (Pin 1 & Pin 2 of JF1)			
Status	Event		
Green: solid on	System power on		
BMC/BIOS blinking green at 4Hz	BMC/BIOS checking		
BIOS blinking green at 4Hz	BIOS recovery/update in progress		
BMC blinking red x2 (2 blinks red) at 4Hz, 1 pause at 2Hz (on-on-off-off)	BMC recovery/update in progress		
BMC/BIOS blinking green at 1Hz	Flash not detected or golden image checking failure		

#### **Reset Button**

The Reset Button connection is located on pins 3 and 4 of JF1. Momentarily contacting both pins will reset the system. Refer to the table below for pin definitions.

Reset Button Pin Definitions (JF1)			
Pin# Definition			
3 Reset			
4 Ground			

#### **Power Fail LED**

The Power Fail LED connection is located on pins 5 and 6 of JF1. When this LED turns solid red, it indicates a power failure. Refer to the table below for pin definitions.

	Power Fail LED Pin Definitions (JF1)		
Pin#	Pin# Definition		
5	3.3V		
6	PWR Fail for LED6 (Solid red on: PWR failure)		

#### Information LED (OH/Fan Fail/PWR Fail/UID LED)

The Information LED (OH/Fan Fail/PWR Fail/UID LED) connection is located on pins 7 and 8 of JF1. The LED on pin 7 is active when the UID button (JUIDB1) on the rear I/O panel is pressed. The LED on pin 8 provides warnings of overheat, power failure, or fan failure. Refer to the tables below for more information.

Information LED-Blue+ (OH/Fan Fail/PWR Fail LED for LED5/blue UID LED) Pin Definitions (Pin 7 & Pin 8 of JF1)			
Status	Description		
Solid red (on)	An overheat condition has occurred.		
Blinking red (1Hz)	Fan failure: check for an inoperative fan.		
Blinking red (0.25Hz)	Power failure: check for a non-operational power supply		
Blinking red (10Hz) (FP red LED)	CPLD recovery mode error(s)		
Solid blue	Local UID is activated. Use this function to locate a unit in a rack mount environment that might be in need of service.		
Blinking blue (1Hz)	Remote UID is on. Use this function to identify a unit from a remote location that might be in need of service.		
BIOS/BMC blinking blue (10Hz)	BIOS/BMC: recovery and/or update in progress		
Red Info LED blinking (10Hz) and MB UID LED blue blinking (10Hz)	CPLD: recovery and/or update in progress		

#### NIC1/NIC2 (LAN1/LAN2)

The NIC (Network Interface Controller) LED connection for LAN port 1 is located on pins 11 and 12 of JF1, and LAN port 2 is on pins 9 and 10. Refer to the tables below for pin definitions.

LAN1/LAN2 LED Pin Definitions (JF1)				
Pin#	Definition	Pin#	Definitin	
9	NIC 2 Activity LED	10	NIC 2 Link LED	
11	NIC 1 Activity LED	12	NIC 1 Link LED	

LAN1/LAN2 LED Pin Definitions (JF1)			
Color	State		
NIC 2: Blinking green	LAN 2: Active		
NIC 1: Blinking green LAN 1: Active			

#### ID\_UID Switch/HDD LED

The UID Switch/HDD LED connection is located on pins 13 and 14 of JF1. The UID switch is used for a chassis that supports a front UID switch. The front UID switch functions in the same way as the rear UID switch; both are for input only and cannot be used for output.

When this LED is blinking green, it indicates HDD is active. Attach a cable to pins 13 and 14 to show ID\_UID status and hard drive activity. Refer to the tables below for pin definitions.

ID_UID/HDD LED Pin Definitions (JF1)		
Pins	Definition	
13	ID_UID/3.3V Stdby	
14	HDD Activity	

ID_UID/HDD LED Pin Definitions (JF1)		
Color State		
Blinking Green HDD Active		

#### **FP Power LED**

The Front Panel Power LED connection is located on pins 15 and 16 of JF1. Refer to the table below for pin definitions.

FP Power LED Pin Definitions (JF1)		
Pins Definition		
15	3.3V	
16	FP PWR LED	

#### **NMI Button**

The non-maskable interrupt (NMI) button header is located on pins 19 and 20 of JF1. Refer to the table below for pin definitions.

NMI Button Pin Definitions (JF1)	
Pins	Definition
19	NMI
20	Ground

## 4.3 Input/Output Ports



	Rear I/O Ports			
#	Description	#	Description	
1	COM1	5	LAN1	
2	USB0/1 (3.0)	6	LAN2	
3	VGA Port	7	UID/BMC Reset Switch	
4	BMC LAN Port			

Figure 4-1. Rear I/O Ports and Definitions

#### **VGA** Connection

The VGA port is located at JVGA1 on the back I/O panel. The VGA connection provides analog interface support between the computer and the video displays.

#### **COM Port**

The COM (communication) port (COM1), connected over JUSB2, supports serial link interface.

#### LAN Ports (LAN1/LAN2 and BMC LAN)

Two Ethernet LAN ports (LAN1/LAN2) and an BMC dedicated LAN (BMC LAN) are located on the rear I/O panel. LAN1/LAN2 ports support 25G SFP+ LAN connection. The dedicated BMC LAN (BMC\_LAN1), provides LAN support for the BMC (Baseboard Management Controller).

#### Universal Serial Bus (USB) Ports and Headers

There are two USB 3.0 ports (USB0/1) and two USB 2.0 ports(USB2/3) on the rear I/O panel. USB0/1 (JUSB1) is supported by the 18-pin USB ports, and USB2/3 is supported by 9-pin Type-A USB 2.0 headers.

Rear I/O Panel USB0/1 (3.0) Pin Definitions			
Pin#	Definition	Pin#	Definition
A1	VBUS	B1	Power
A2	D-	B2	USB_N
A3	D+	В3	USB_P
A4	GND	B4	GND
A5	Stda_SSRX-	B5	USB3_RN
A6	Stda_SSRX+	В6	USB3_RP
A7	GND	В7	GND
A8	Stda_SSTX-	B8	USB3_TN
A9	Stda_SSTX+	В9	USB3_TP

Type A USB2/3 (2.0) Pin Definitions			
Pin# Definition Pin# Definition			
1	VBUS	5	SSRX-
2	USB_N	6	SSRX+
3	USB_P	7	GND
4	Ground	8	SSTX-
		9	SSTX+

#### UID (Unit Idenfication)/BMC Reset Switch and UID/BMC Reset LED Indicators

A UID LED/BMC reset switch (JUIDB1) is located on the rear side of the motherboard. This switch has dual functions. It can be used to identify a system unit that is in need of service, and it can also be used to reset the BMC settings.

When functioning as a UID LED switch, JUIDB1 will turn both the rear UID LED (LE1) and front UID LED (pins 7/8 of JF1) on and off when the user presses the switch on/off.

When functioning as a BMC reset switch, JUIDB1 will trigger a cold reboot when the user presses and holds the switch for 6 seconds. It will also restore the BMC to the manufacturer's default when the user presses and holds the switch for 12 seconds.

To achieve this dual purpose, the UID LED/BMC reset switch works in conjunction with the BMC Heartbeat LED (LEDBMC) and front/rear UID LEDs. Refer to the tables below for more information. Please note that UID can also be triggered via BMC on the motherboard. Refer to the BMC User's Guide posted on our website at <a href="http://www.supermicro.com">http://www.supermicro.com</a> for more information on BMC.

	UID/BMC Reset Switch (JUIDB1) Features and Settings			
When Used as a UID LED Switch (works with LE1 & Pins 7 & 8 on JF1) When Used as a BMC Reset Switch (works with BMC Heartbeat LED (LEDM1))				
Color	Status	BMC Heartbeat LED	LEDM1	Green Blinking: BMC Normal
Blue: On	Unit Identified	BMC Reset: Press and hold the	LEDM1: Solid	green: during reboot
Press the switch (JUIDB1) to turn		switch (JUIDB1) for 6 seconds	Triggering a cold reboot; LED: solid green on during cold reboot	
on and off both rear and front LED indicators.	BMC Reset: Press & hold the	LEDM1: Solid green: during BMC reset		
	switch (JUIDB1) for 12 seconds		to the manufacturer's default; een on during BMC Reset	

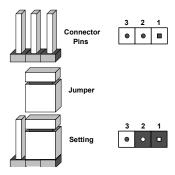
UID/BMC Reset Switch (JUIDB1) Pin Definitions	
Pin#	Definition
1	Ground
2	Ground
3	Button In
4	Button In

## 4.4 Jumpers

#### Explanation of Jumpers

To modify the operation of the motherboard, jumpers are used to choose between optional settings. Jumpers create shorts between two pins to change the function associated with it. Pin 1 is identified with a square solder pad on the printed circuit board. See the motherboard layout page for jumper locations.

**Note:** On a two-pin jumper, "Closed" means the jumper is on both pins and "Open" indicates the jumper is either on only one pin or has been completely removed.



#### **CMOS Clear**

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

#### To Clear CMOS

- 1. First power down the system and unplug the power cord(s).
- 2. Remove the cover of the chassis to access the motherboard and remove the battery from the motherboard.
- 3. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.
- 4. Remove the screwdriver (or shorting device).
- 5. Replace the cover, reconnect the power cord(s), and power on the system.
  - Note 1: Clearing CMOS will also clear all passwords.
  - Note 2: Do not use the PW\_ON connector to clear CMOS.

#### LAN Port Enable/Disable

Jumper JPL1 allows the user to enable the onboard LAN Port1/LAN Port2. The default setting is pins 1-2 to enable the connection. Refer to the table below for jumper settings.

LAN Enable/Disable Jumper Settings	
Jumper Setting Definition	
Pins 1-2	Enabled
Pins 2-3 Disabled	

#### **NC-SI Jumpers**

There are two NC-SI functional header jumpers (JPNCSI1 and JPNCSI2) on the motherboards to enable or disable AIOM NC-SI. When AIOM NC-SI is enabled, it will enable NC-SI shared LAN between onboard 25G and AIOM. When AIOM NC-SI is disabled, only on-board 25G will have NC-SI shared LAN. Refer to the table below for jumper settings.

NC-SI Enabled/Disabled Jumper Settings		
Jumper Setting Definition		Definition
JPNCSI1	Pins 1-2	AIOM NC-SI enabled
	Pins 2-3	AIOM NC-SI disabled (default)
JPNCSI2	Pins 1-2 open	AIOM NC-SI enabled
	Pins 1-2 short	AIOM NC-SI disabled (default)

#### Watchdog

Watchdog (JWD1) is a system monitor that can reboot the system when a software application hangs. Close pins 1-2 to reset the system if an application hangs. Close pins 2-3 to generate a non-maskable interrupt (NMI) signal for the application that hangs. Refer to the table below for jumper settings. The Watchdog must also be enabled in the BIOS.

Watchdog Jumper Settings	
Jumper Setting Definition	
Pins 1-2	Reset
Pins 2-3 NMI	
Open Disabled	

## 4.5 LED Indicators

#### **Unit ID LED**

A UID LED indicator (LE1) is located next to the UID switch (JUIDB1) on the motherboard. The UID indicator provides easy identification of a system unit that may need service.

UID LED LED Indicator	
LED Color	Definition
Blue: On	Unit Identified

#### **Onboard LAN LED**

There are two 25G LAN LEDs located at LED L0 and LED L1 on the motherboard.

25G Onboard LAN LED State		
LED Color	Definition	
Green: Blinking	Device Working	

#### **BMC Heartbeat LED**

A BMC Heartbeat LED is located at LEDM1 on the motherboard. When LEDM1 is blinking, the BMC is functioning normally. Refer to the table below for more information.

BMC Heartbeat LED Indicator		
LED Color	Definition	
Green: Blinking	BMC Normal	

#### **PCH System Power LED**

A PCH system power LED is located at LE6 on the motherboard. LE6 blinking green indicates the system power is ready and the main power is on.

PCH System Power LED		
LED Color	Definition	
Green: Blinking	System ready (main power on)	
Red: Blinking	System not ready (main power on)	
Amber	Standby power on	

#### **Front Panel Power LED**

A front panel power LED is located at LEDPWR on the motherboard. LEDPWR blinking green indicates the front panel power is on. Refer to the table below for more information.

Front Panel Power LED	
LED Color	Definition
Green:	Power on

## **Chapter 5**

## **Software**

After the hardware has been installed, you can install the Operating System (OS), configure RAID settings and install the drivers.

#### 5.1 Microsoft Windows OS Installation

If you will be using RAID, you must configure RAID settings before installing the Windows OS and the RAID driver. Refer to the RAID Configuration User Guides posted on our website at www.supermicro.com/support/manuals.

#### Installing the OS

- 1. Create a method to access the MS Windows installation ISO file. That might be a DVD, perhaps using a USB flash or media drive, or the BMC KVM console.
- 2. Retrieve the proper RST/RSTe driver. Go to the Supermicro web page for your motherboard and click on "Download the Latest Drivers and Utilities", select the proper driver, and copy it to a USB flash drive.
- 3. Boot from a bootable device with Windows OS installation. You can see a bootable device list by pressing **F11** during the system startup.

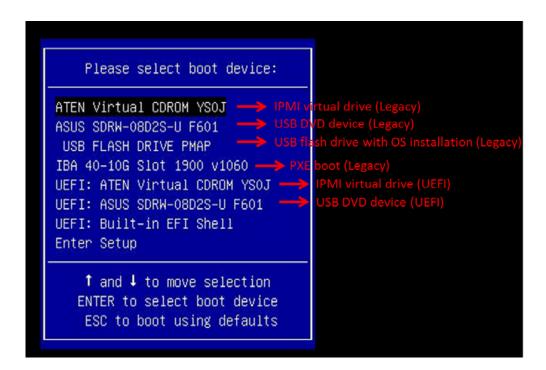


Figure 5-1. Select Boot Device

4. During Windows Setup, continue to the dialog where you select the drives on which to install Windows. If the disk you want to use is not listed, click on "Load driver" link at the bottom left corner.

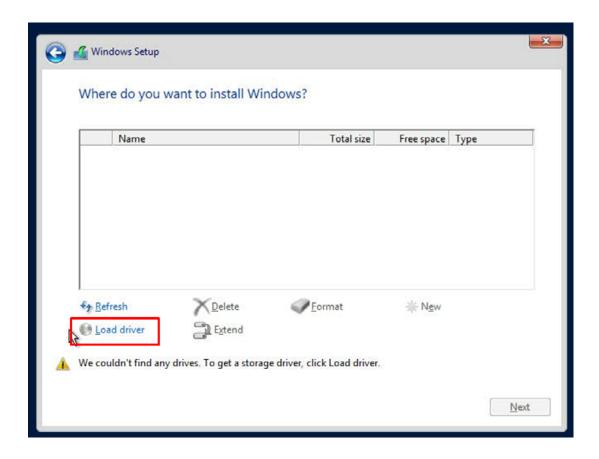


Figure 5-2. Load Driver Link

To load the driver, browse the USB flash drive for the proper driver files.

- For RAID, choose the SATA/sSATA RAID driver indicated then choose the storage drive on which you want to install it.
- For non-RAID, choose the SATA/sSATA AHCI driver indicated then choose the storage drive on which you want to install it.
- 5. Once all devices are specified, continue with the installation.
- 6. After the Windows OS installation has completed, the system will automatically reboot multiple times.

#### 5.2 Driver Installation

The Supermicro website contains drivers and utilities for your system at https://www.supermicro.com/wdl/driver. Some of these must be installed, such as the chipset driver.

After accessing the website, go into the CDR\_Images (in the parent directory of the above link) and locate the ISO file for your motherboard. Download this file to a USB flash or media drive or a DVD. (You may also use a utility to extract the ISO file if preferred.)

Another option is to go to the Supermicro website. On the <u>product page</u> for your motherboard, "Download the Latest Drivers and Utilities".

Insert the flash drive or disk and the screenshot shown below should appear.

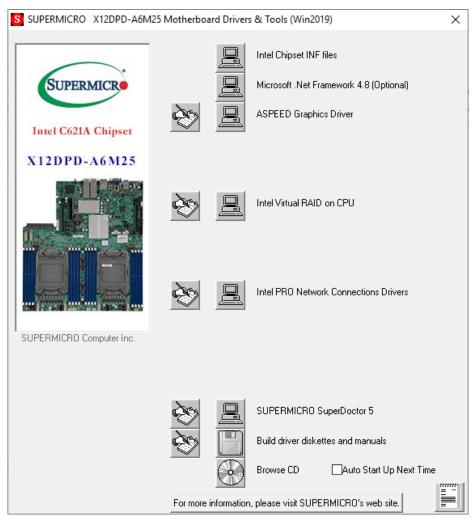


Figure 5-3. Driver and Tool Installation Screen

**Note:** Click the icons showing a hand writing on paper to view the readme files for each item. Click the computer icons to the right of these items to install each item (from top to the bottom) one at a time. **After installing each item, you must re-boot the system before moving on to the next item on the list.** The bottom icon with a CD on it allows you to view the entire contents.

# 5.3 SuperDoctor® 5

The Supermicro SuperDoctor 5 is a program that functions in a command-line or web-based interface for Windows and Linux operating systems. The program monitors such system health information as CPU temperature, system voltages, system power consumption, fan speed, and provides alerts via email or Simple Network Management Protocol (SNMP).

SuperDoctor 5 comes in local and remote management versions and can be used with Nagios to maximize your system monitoring needs. With SuperDoctor 5 Management Server (SSM Server), you can remotely control power on/off and reset chassis intrusion for multiple systems with SuperDoctor 5 or the BMC. SuperDoctor 5 Management Server monitors HTTP, FTP, and SMTP services to optimize the efficiency of your operation.

SuperDoctor® Manual and Resources

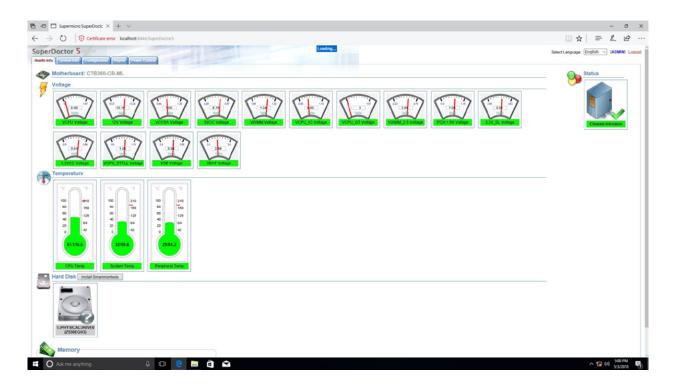


Figure 5-4. SuperDoctor 5 Interface Display Screen (Health Information)

## **5.4 BMC**

The motherboard provides remote access, monitoring and management through the baseboard management controller (BMC) and other management controllers distributed among different system modules. There are several BIOS settings that are related to BMC. For general documentation and information on BMC, visit our website at:

www.supermicro.com/en/solutions/management-software/bmc-resources

#### **BMC ADMIN User Password**

For security, each system is assigned a unique default BMC password for the ADMIN user. This can be found on a sticker on the chassis and a sticker on the motherboard. The sticker also displays the BMC MAC address.



Figure 5-5. BMC Password Label

The sticker can be found on the rear of the system tray. See Chapter 1 for the location.

# **Chapter 6**

# **Optional Components**

This chapter describes alternate configurations and optional system components.

Optional Parts			
Storage options			
TPM security module			
Intel VROC RAID Key			

# **6.1 Storage Options**

## M.2 SSDs

The system supports six hot-swap 2.5" NVMe/SATA drives. Additional storage can be attained using M.2 PCIe 4.0 x2 M-Key NVMe.

# **6.2 TPM Security Module**

SPI capable TPM 2.0 (or 1.2) with Infineon 9670 controller, horizontal form factor

The JTPM1 header is used to connect a Trusted Platform Module (TPM). A TPM is a security device that supports encryption and authentication in hard drives. It enables the motherboard to deny access if the TPM associated with the hard drive is not installed in the system.

Details and installation procedures are at:

http://www.supermicro.com/manuals/other/TPM.pdf.

- AOM-TPM-9670H
- AOM-TPM-9671H

## 6.3 Intel Virtual RAID on CPU (VROC)

Intel® Virtual RAID on CPU (Intel VROC) is an enterprise RAID solution for NVMe SSDs directly attached to Intel Xeon Scalable processors. Intel Volume Management Device (VMD) is an integrated controller inside the CPU PCIe root complex.

Strip sizes are 4K, 8K, 16K, 32K, 64K, 128K.

## **Requirements and Restrictions**

- Intel VROC is only available when the system is configured for UEFI boot mode.
- To enable the **mdadm** command and support for RSTe, install the patch from
  - Linux: <a href="https://downloadcenter.intel.com/download/28158/Intel-Virtual-RAID-on-CPU-Intel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-RSTe-Driver-for-Linux-tel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-Rapid-Storage-Intel-
  - Windows: <a href="https://downloadcenter.intel.com/download/28108/Intel-Virtual-RAID-on-CPU-Intel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-RSTe-Driver-for-Windows-">https://downloadcenter.intel.com/download/28108/Intel-Virtual-RAID-on-CPU-Intel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-RSTe-Driver-for-Windows-</a>
- To enable Intel VROC, a hardware key must be inserted on the motherboard, and the appropriate processor's Virtual Management Devices must be enabled in the BIOS setup.
- It is possible to enable Intel VROC without a hardware key installed, but only RAID0 will be enabled.
- Intel VROC is not compatible with secure boot. This feature must be disabled.
- When creating bootable OS RAID1 devices, you must have both devices on the same CPU, and a VMD on that CPU.
- Spanning drives when creating RAID devices is not recommended to due to performance issues, even though it is supported.

## **Supported SSDs and Operating Sytems**

To see the latest support information: <a href="https://www.intel.com/content/www/us/en/support/">https://www.intel.com/content/www/us/en/support/</a> articles/000030310/memory-and-storage/ssd-software.html

## **Additional Information**

Additional information is available on the product page for the Supermicro add-on card and the linked manuals.

www.supermicro.com/products/accessories/addon/AOC-VROCxxxMOD.cfm

## **Hardware Key**

The Intel VROC hardware key is a license key that detects the Intel VROC SKU and activates the function accordingly. The key must be plugged into the Supermicro motherboard (connector JRK1; location can be found in <a href="Chapter 1">Chapter 1</a>). The key options are:

Intel® VROC Keys				
VROC Package	Description	Part Number	Intel MM Number	
Standard	RAID 0, 1, 10 Supports 3rd party SSDs	AOC-VROCSTNMOD	951605	
Premium	RAID 0, 1, 5, 10 Supports 3rd party SSDs	AOC-VROCPREMOD	951606	
Intel SSD only	RAID 0, 1, 5, 10 Supports Intel SSDs only	AOC-VROCINTMOD	956822	

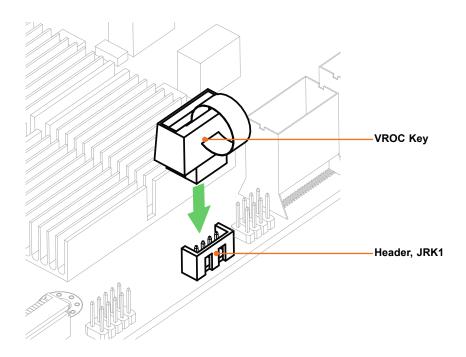


Figure 6-1. Intel VROC RAID Key and Motherboard Connector JRK1

## **Configuring NVMe RAID Manually**

RAID for NVMe SSDs is enabled by default when Intel VROC Raid Key is populated. It may be managed manually through the UEFI BIOS.

- 1. Reboot the server and press [DEL] key to access the BIOS options.
- 2. Switch to Advanced > Chipset Configuration > North Bridge > IIO Configuration > Intel® VMD Technology.

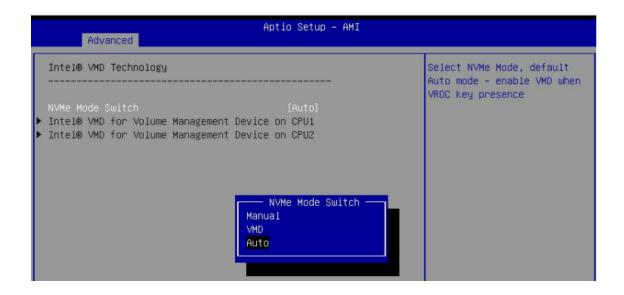
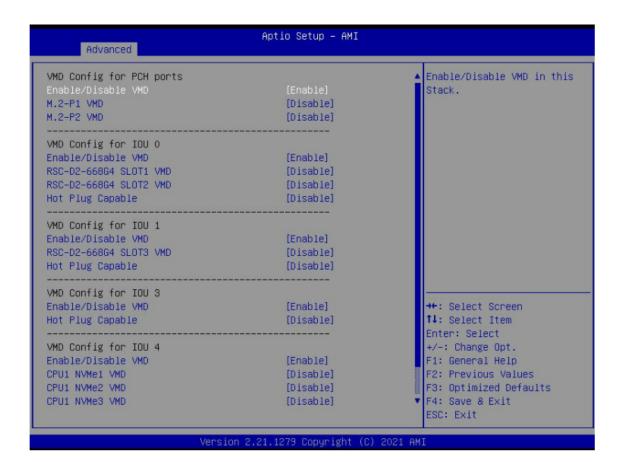


Figure 6-2. BIOS, Selecting VMD Mode

You can select a mode. The default is **Auto**. The **VMD** switch enables VMD mode for all NVMe ports despite the presence of the VROC key. The **Manual** switch allows the user to choose devices on which to enable VMD.

The onboard M.2 NVMe from PCH is located in the CPU1 section.

The screenshot below show example choices in Manual mode.



**Figure 6-3. BIOS, Manual Mode** (Example—your server may look different.)

3. Select the desired PStack# to Enable or Disable the corresponding Intel VMD controller

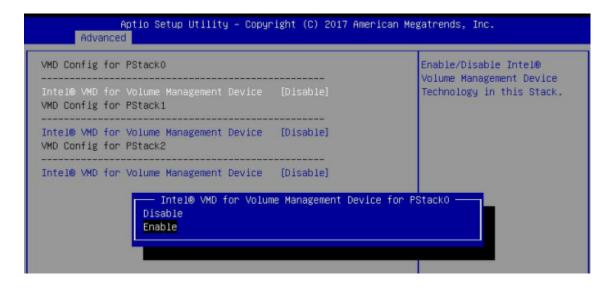


Figure 6-4. BIOS, Enabling VMD for Pstack0

 Select the desired PCIe slot to Enable or Disable Intel VMD functionality according to the current hardware configuration being used. Hot Plug Capability can also be Enabled or Disabled.

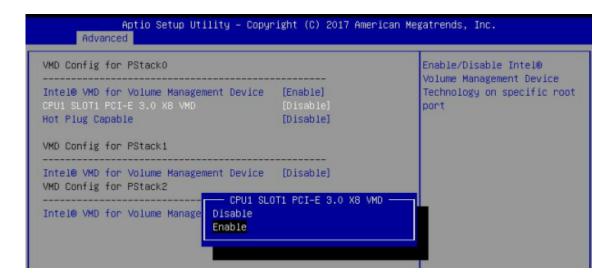


Figure 6-5. BIOS, Enabling VMD Functionality per Slot

5. Repeat steps 3 and 4 for each PStack# on each CPU to be enabled or disabled. In this example, we enabled CPU1 Slot1 (Figure 6-11) and CPU2 Slot5 (Figure 6-12) (four U.2 form factor SSDs), as well as CPU1 M.2 C-1 and CPU1 M2. C-2 (two M.2 form factor SSDs)

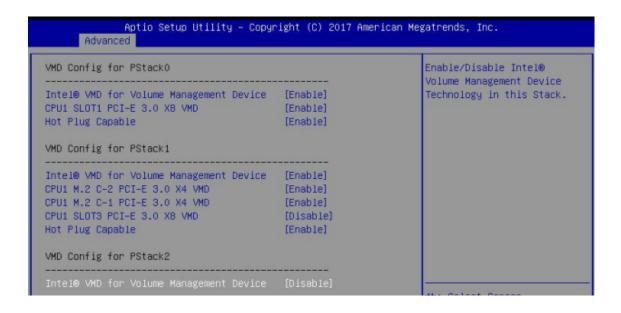


Figure 6-6. BIOS, Enabling CPU1 Example

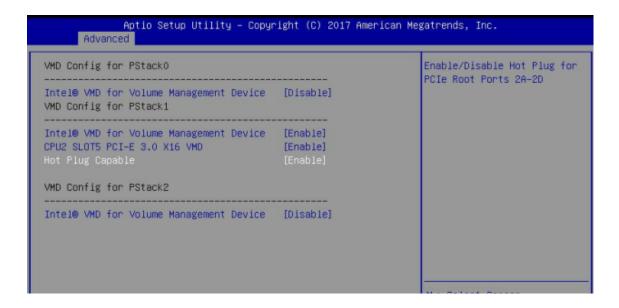


Figure 6-7. BIOS, Enabling CPU2 Example

6. Press [F4] to save the configuration and reboot the system and press [DEL] to enter BIOS.

**Note**: Disabling the VMD controller without first deleting the associated existing RAID volume can lead to unexpected behavior. This action is strongly not recommended.

**Note**: The effects of physically changing or swapping a CPU on the VMD controller enablement has not yet been thoroughly tested or documented.

- 7. Switch to Advanced > Intel(R) Virtual RAID on CPU > All Intel VMD Controllers > Create RAID Volume.
- 8. Set Name.
- 9. Set RAID Level.

10. If cross-controller RAID is required, select **Enable RAID spanned over VMD**Controller.

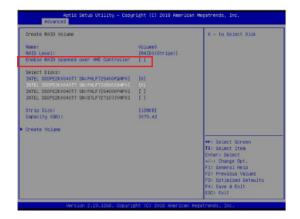


Figure 6-8. Created Volume without enabling RAID spanned over VMD controller

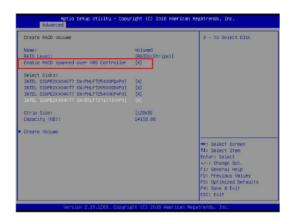


Figure 6-9. Created Volume with enabling RAID spanned over VMD controller

- 11. Select specific disks for RAID with an [X].
  - RAID0: Select at least two [2 24] disks
  - RAID1: Select only two disks
  - RAID5: Select at least three [3 24] disks
  - RAID10: Select only four disks
- 12. Select Strip Size (Default 64KB).
- 13. Select Create Volume.
- 14. If another RAID is needed, start again at step 9.
- 15. Press [F4] to save and reboot.

#### **Related Information Links**

- [1] https://kb.vmware.com/s/article/2151404
- [2] https://docs.vmware.com/en/VMware-vSphere/6.5/com.vmware.vsphere.storage.doc/ GUID-1B56EF97-F60E-4F21-82A7-8F2A7294604D.html
- [3] https://docs.vmware.com/en/VMware-vSphere/6.5/com.vmware.vsphere.storage.doc/GUID-F2E75F67-740B-4406-9F0C-A2D99A698F2A.html

# **Chapter 7**

# **Troubleshooting and Support**

#### 7.1 Information Resources

#### Website

A great deal of information is available on the Supermicro website, supermicro.com.



Figure 7-1. Supermicro Website

- Specifications for servers and other hardware are available by clicking the Products option.
- The **Support** option offers downloads (manuals, BIOS/BMC, drivers, etc.), FAQs, RMA, warranty, and other service extensions.

## Direct Links for the SYS-220ME-FN6R System

See the website specifications pages: SYS-220ME-FN6R, and

X12DPD-A6M25 motherboard page for links to the Quick Reference Guide, User Manual, validated storage drives, etc.

## Direct Links for General Support and Information

**Frequently Asked Questions** 

**TPM User Guide** 

General Memory Configuration Guide

**BMC User Guide** 

SuperDoctor5 Large Deployment Guide

For validated memory, use our **Product Resources** page

#### **Direct Links (continued)**

<u>Product Matrices</u> page for links to tables summarizing specs for systems, motherboards, power supplies, riser cards, add-on cards, etc.

Security Center for recent security notices

Supermicro Phone and Addresses

## 7.2 BMC Interface

The system supports a Baseboard Management Controller (BMC) interface. It provides remote access, monitoring and management. There are several BIOS settings related to the BMC. For general documentation and information on the BMC, please visit our website at: <a href="https://www.supermicro.com/manuals/other/BMC\_Users\_Guide\_X12\_H12.pdf">www.supermicro.com/manuals/other/BMC\_Users\_Guide\_X12\_H12.pdf</a>.

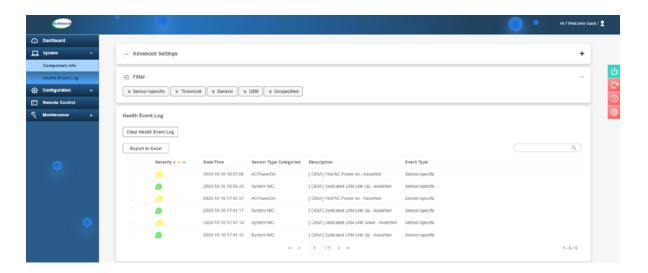


Figure 7-2. BMC Dashboard Sample

## 7.3 Troubleshooting Procedures

Use the following procedures to troubleshoot your system. If you have followed all of the procedures below and still need assistance, refer to the <u>Technical Support Procedures</u> or <u>Returning Merchandise for Service</u> sections in this chapter. <u>Power down</u> the system before changing any non hot-swap hardware components.

## **General Technique**

If you experience unstable operation or get no boot response, try:

- 1. With power off, remove all but one DIMM and other added components, such as add-on cards, from the motherboard. Make sure the motherboard is not shorted to the chassis.
- 2. Set all jumpers to their default positions.
- 3. Power up. If the system boots, check for memory errors and add-on card problems.

#### **No Power**

• Check that the power LED on the motherboard is on.

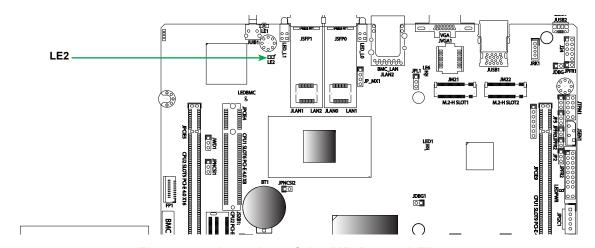


Figure 7-3. Location of the MB Power LED

- Make sure that the power connector is connected to the power supply.
- Check that the motherboard battery still supplies approximately 3VDC. If it does not, replace it.
- Check that the system input voltage is 100-127Vac or 200-240Vac, 50-60Hz.
- Turn the power switch on and off to test the system

#### No Video

If the power is on but you have no video, remove all add-on cards and cables.

## **System Boot Failure**

If the system does not display Power-On-Self-Test (POST) or does not respond after the power is turned on, try the following:

 Turn on the system with only one DIMM module installed. If the system boots, check for bad DIMM modules or slots by following the Memory Errors Troubleshooting procedure below.

## **Memory Errors**

- Make sure that the DIMM modules are properly and fully installed.
- Confirm that you are using the correct memory. Also, it is recommended that you use the same memory type and speed for all DIMMs in the system. See <u>Section 3.4</u> for memory details.
- Check for bad DIMM modules or slots by swapping modules between slots and noting the results.

## **Losing the System Setup Configuration**

- Always replace power supplies with the exact same model that came with the system. A
  poor quality power supply may cause the system to lose the CMOS setup configuration.
- Check that the motherboard battery still supplies approximately 3VDC. If it does not, replace it.

If the above steps do not fix the setup configuration problem, contact your vendor for repairs.

## When the System Becomes Unstable

If the system becomes unstable during or after OS installation, check the following:

- CPU/BIOS support: Make sure that your CPU is supported and that you have the latest BIOS installed in your system.
- Memory: Make sure that the memory modules are supported. Refer to the product page on our website at <u>www.supermicro.com</u>. Test the modules using **memtest86** or a similar utility.
- Storage drives: Make sure that all drives work properly. Replace if necessary.

- System cooling: Check that all heatsink fans and system fans work properly. Check the hardware monitoring settings in the BMC to make sure that the CPU and system temperatures are within the normal range. Also check the Control panel Overheat LED.
- Adequate power supply: Make sure that the power supply provides adequate power to the system. Make sure that all power connectors are connected. Refer to the Supermicro website for the minimum power requirements.
- Proper software support: Make sure that the correct drivers are used.

#### If the system becomes unstable before or during OS installation, check the following:

- Source of installation: Make sure that the devices used for installation are working properly, including boot devices.
- Cable connection: Check to make sure that all cables are connected and working properly.
- Use the minimum configuration for troubleshooting: Remove all unnecessary components (starting with add-on cards first), and use the minimum configuration (but with a CPU and a memory module installed) to identify the trouble areas.
- Identify a bad component by isolating it. Check and change one component at a time.
  - Remove a component in question from the chassis, and test it in isolation. Replace it
    if necessary.
  - Or swap in a new component for the suspect one.
  - Or install the possibly defective component into a known good system. If the new system works, the component is likely not the cause or the problem.

## 7.4 BIOS Error POST Codes

During the POST (Power-On Self-Test) routines, which are performed each time the system is powered on, errors may occur.

**Non-fatal errors** are those which, in most cases, allow the system to continue the boot-up process. The error messages normally appear on the screen.

**Fatal errors** are those which will not allow the system to continue the boot-up procedure. If a fatal error occurs, you should consult with your system manufacturer for possible repairs.

The AMI BIOS supplies additional checkpoint codes, which are documented online at http://www.supermicro.com/support/manuals/ ("AMI BIOS POST Codes User's Guide").

When BIOS performs the Power On Self Test, it writes checkpoint codes to I/O port 0080h. If the computer cannot complete the boot process, a diagnostic card can be attached to the computer to read I/O port 0080h (Supermicro p/n AOC-LPC80-20).

For information on AMI updates, please refer to http://www.ami.com/products/.

## 7.5 Crash Dump Using the BMC Dashboard

In the event of a processor internal error (IERR) that crashes your system, you may want to provide information to support staff. You can download a crash dump of status information using the BMC Dashboard. The BMC manual is available at <a href="https://www.supermicro.com/manuals/other/BMC Users Guide X12 H12.pdf">www.supermicro.com/manuals/other/BMC Users Guide X12 H12.pdf</a>.

#### Check Error Log

- 1. Access the BMC web interface.
- 2. Click the Server Health tab, then Event Log to verify an IERR error.

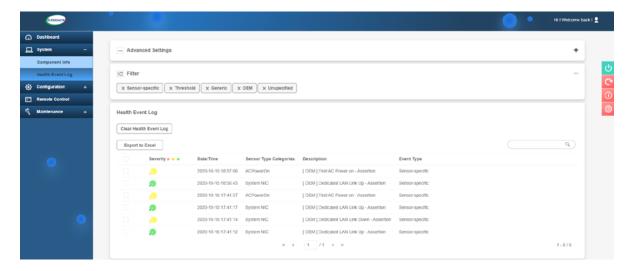


Figure 7-4. BMC Event Log

In the event of an IERR, the BMC executes a crash dump. You must download the crash dump and save it.

## 7.6 UEFI BIOS Recovery

**Warning:** Do not upgrade the BIOS unless your system has a BIOS-related issue. Flashing the wrong BIOS can cause irreparable damage to the system. In no event shall Supermicro be liable for direct, indirect, special, incidental, or consequential damages arising from a BIOS update. If you do update the BIOS, do not shut down or reset the system while the BIOS is updating to avoid possible boot failure.

#### **Overview**

The Unified Extensible Firmware Interface (UEFI) provides a software-based interface between the operating system and the platform firmware in the pre-boot environment. The UEFI specification supports an architecture-independent mechanism that will allow the UEFI OS loader stored in an add-on card to boot the system. The UEFI offers clean, hands-off management to a computer during system boot.

## Recovering the UEFI BIOS Image

A UEFI BIOS flash chip consists of a recovery BIOS block and a main BIOS block (a main BIOS image). The recovery block contains critical BIOS codes, including memory detection and recovery codes for the user to flash a healthy BIOS image if the original main BIOS image is corrupted. When the system power is turned on, the recovery block codes execute first. Once this process is complete, the main BIOS code will continue with system initialization and the remaining POST (Power-On Self-Test) routines.

**Note 1:** Follow the BIOS recovery instructions below for BIOS recovery when the main BIOS block crashes.

**Note 2:** When the BIOS recovery block crashes, you will need to follow the procedures to make a Returned Merchandise Authorization (RMA) request. Also, you may use the Supermicro Update Manager (SUM) Out-of-Band (https://www.supermicro.com.tw/products/nfo/SMS\_SUM.cfm) to reflash the BIOS.

## Recovering the Main BIOS Block with a USB Device

This feature allows the user to recover the main BIOS image using a USB-attached device without additional utilities used. A USB flash device such as a USB Flash Drive, or a USB CD/DVD ROM/RW device can be used for this purpose. However, a USB Hard Disk drive cannot be used for BIOS recovery at this time.

The file system supported by the recovery block is FAT (including FAT12, FAT16, and FAT32) which is installed on a bootable or non-bootable USB-attached device. However, the BIOS might need several minutes to locate the SUPER.ROM file if the media size becomes too large due to the huge volumes of folders and files stored in the device.

To perform UEFI BIOS recovery using a USB-attached device, follow the instructions below.

- 1. Using a different machine, copy the "Super.ROM" binary image file into the Root "\" directory of a USB device or a writable CD/DVD.
  - **Note 1:** If you cannot locate the "Super.ROM" file in your drive disk, visit our website at www.supermicro.com to download the BIOS package. Extract the BIOS binary image into a USB flash device and rename it "Super.ROM" for the BIOS recovery use.
  - **Note 2:** Before recovering the main BIOS image, confirm that the "Super.ROM" binary image file you download is the same version or a close version meant for your motherboard.
- 2. Insert the USB device that contains the new BIOS image ("Super.ROM") into your USB drive and reset the system when the following screen appears.
- 3. After locating the healthy BIOS binary image, the system will enter the BIOS Recovery menu as shown below.



**Note**: At this point, you may decide if you want to start the BIOS recovery. If you decide to proceed with BIOS recovery, follow the procedures below.



4. When the screen as shown above displays, use the arrow keys to select the item "Proceed with flash update" and press the <Enter> key. You will see the BIOS recovery progress as shown in the screen below.

Note: <u>Do not interrupt the BIOS flashing process until it has completed</u>.

- 5. After the BIOS recovery process is complete, press any key to reboot the system.
- 6. Using a different system, extract the BIOS package into a USB flash drive.

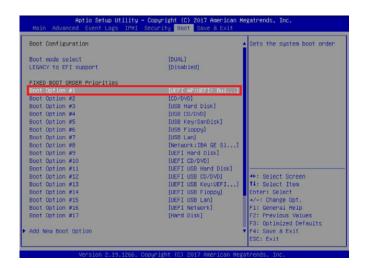


7. Press <Del> continuously during system boot to enter the BIOS Setup utility. From the top of the tool bar, select Boot to enter the submenu. From the submenu list, select Boot



Option #1 as shown below. Then, set Boot Option #1 to [UEFI AP:UEFI: Built-in EFI Shell]. Press <F4> to save the settings and exit the BIOS Setup utility.

8. When the UEFI Shell prompt appears, type fs# to change the device directory path. Go to the directory that contains the BIOS package you extracted earlier from Step 6. Enter flash.nsh BIOSname.### at the prompt to start the BIOS update process.



Note: <u>Do not interrupt this process</u> until the BIOS flashing is complete.

9. The screen above indicates that the BIOS update process is complete. When you see the screen above, unplug the AC power cable from the power supply, clear CMOS, and plug

the AC power cable in the power supply again to power on the system.

10. Press <Del> continuously to enter the BIOS Setup utility.

- 11. Press <F3> to load the default settings.
- 12. After loading the default settings, press <F4> to save the settings and exit the BIOS Setup utility.

## 7.7 CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

#### To Clear CMOS

- 1. First power down the system completely.
- 2. Remove the system to access the motherboard.
- 3. Remove the onboard battery from the motherboard.
- 5. Remove the screwdriver or shorting device.
- 6. Replace the cover, reconnect the power cords and power on the system.

Notes: Clearing CMOS will also clear all passwords.

Do not use the PW\_ON connector to clear CMOS.

## 7.8 BMC Reset

The BMC can be reset using the UID button.

- Reset Press and hold the button. After six seconds, the LED blinks at 2Hz. The BMC resets and the reset duration is ~250 ms. Then the BMC starts to boot.
- Restore factory default configuration Hold the button for twelve seconds. The LED blinks
  at 4Hz while defaults are configured. Note: All BMC settings including username and
  password will be removed except the FRU and network settings.

Firmware update – When the BMC firmware is being updated, the UID LED blinks at 10Hz.

BMC Reset Options				
Event	UID LED	BMC Heartbeat LED		
Reset	Blue, Blinks at 2Hz	Green, solid		
Restore Defaults	Blue, Blinks at 4Hz	Off		
Update	Blue, Blinks at 10Hz			

## 7.9 Where to Get Replacement Components

If you need replacement parts for your system, to ensure the highest level of professional service and technical support, purchase exclusively from our Supermicro Authorized Distributors/System Integrators/Resellers. A list can be found at: <a href="http://www.supermicro.com">http://www.supermicro.com</a>. Click the "Where to Buy" tab.

## 7.10 Reporting an Issue

## **Technical Support Procedures**

Before contacting Technical Support, please take the following steps. If your system was purchased through a distributor or reseller, please contact them for troubleshooting services. They have the best knowledge of your specific system configuration.

- Please review the <u>Troubleshooting Procedures</u> in this manual and <u>Frequently Asked</u> <u>Questions</u> on our website before contacting Technical Support.
- 2. BIOS upgrades can be downloaded from our website. **Note**: Not all BIOS can be flashed depending on the modifications to the boot block code.
- 3. If you still cannot resolve the problem, include the following information when contacting us for technical support:
  - System, motherboard, and chassis model numbers and PCB revision number
  - BIOS release date/version (this can be seen on the initial display when your system first boots up)
  - System configuration

An example of a Technical Support form is posted on our <u>website</u>. Distributors: For immediate assistance, please have your account number ready when contacting our technical support department by email.

## Returning Merchandise for Service

A receipt or copy of your invoice marked with the date of purchase is required before any warranty service will be rendered. You can obtain service by calling your vendor for a Returned Merchandise Authorization (RMA) number. When returning to the manufacturer, the RMA number should be prominently displayed on the outside of the shipping carton, and mailed prepaid or hand-carried. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

For faster service, RMA authorizations may be requested online (<a href="http://www.supermicro.com/support/rma/">http://www.supermicro.com/support/rma/</a>).

Whenever possible, repack the chassis in the original Supermicro carton, using the original packaging material. If these are no longer available, be sure to pack the chassis securely, using packaging material to surround the chassis so that it does not shift within the carton and become damaged during shipping.

This warranty only covers normal consumer use and does not cover damages incurred in shipping or from failure due to the alteration, misuse, abuse or improper maintenance of products.

During the warranty period, contact your distributor first for any product problems.

## **Vendor Support Filing System**

For issues related to Intel, use the Intel IPS filing system:

https://www.intel.com/content/www/us/en/design/support/ips/training/welcome.html

For issues related to Red Hat Enterprise Linux, since it is a subscription based OS, contact your account representative.

## 7.11 Feedback

Supermicro values your feedback as we strive to improve our customer experience in all facets of our business. To provide feedback on our manuals, please email us at <a href="techwriterteam@supermicro.com">techwriterteam@supermicro.com</a>.

## 7.12 Contacting Supermicro

#### Headquarters

Address: Super Micro Computer, Inc.

980 Rock Ave.

San Jose, CA 95131 U.S.A.

Tel: +1 (408) 503-8000 Fax: +1 (408) 503-8008

Email: marketing@supermicro.com (General Information)

Sales-USA@supermicro.com (Sales Inquiries)

Government\_Sales-USA@supermicro.com (Gov. Sales Inquiries)

support@supermicro.com (Technical Support)

RMA@supermicro.com (RMA Support)
Webmaster@supermicro.com (Webmaster)

Website: www.supermicro.com

Europe

Address: Super Micro Computer B.V.

Het Sterrenbeeld 28, 5215 ML

's-Hertogenbosch, The Netherlands

Tel: +31 (0) 73-6400390 Fax: +31 (0) 73-6416525

Email: Sales Europe@supermicro.com (Sales Inquiries)

Support Europe@supermicro.com (Technical Support)

RMA Europe@supermicro.com (RMA Support)

Website: www.supermicro.nl

Asia-Pacific

Address: Super Micro Computer, Inc.

3F, No. 150, Jian 1st Rd.

Zhonghe Dist., New Taipei City 235

Taiwan (R.O.C)

Tel: +886-(2) 8226-3990 Fax: +886-(2) 8226-3992

Email: Sales-Asia@supermicro.com.tw (Sales Inquiries)

Support@supermicro.com.tw (Technical Support)

RMA@supermicro.com.tw (RMA Support)

Website: www.supermicro.com.tw

# **Appendix A**

# Standardized Warning Statements for AC Systems

## **About Standardized Warning Statements**

The following statements are industry standard warnings, provided to warn the user of situations which have the potential for bodily injury. Should you have questions or experience difficulty, contact Supermicro's Technical Support department for assistance. Only certified technicians should attempt to install or configure components.

Read this appendix in its entirety before installing or configuring components in the Supermicro chassis.

These warnings may also be found on our website at http://www.supermicro.com/about/policies/safety\_information.cfm.

## **Warning Definition**



**Warning!** This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

#### 警告の定義

この警告サインは危険を意味します。

人身事故につながる可能性がありますので、いずれの機器でも動作させる前に、

電気回路に含まれる危険性に注意して、標準的な事故防止策に精通して下さい。

#### 此警告符号代表危险。

您正处于可能受到严重伤害的工作环境中。在您使用设备开始工作之前,必须充分意识到触电的危险,并熟练掌握防止事故发生的标准工作程序。请根据每项警告结尾的声明号码找到此设备的安全性警告说明的翻译文本。

#### 此警告符號代表危險。

您正處於可能身體可能會受損傷的工作環境中。在您使用任何設備之前,請注意觸電的危險,並且要熟悉預防事故發生的標準工作程序。請依照每一注意事項後的號碼找到相關的翻譯說明 內容。

#### Warnung

#### WICHTIGE SICHERHEITSHINWEISE

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu Verletzungen führen kann. Machen Sie sich vor der Arbeit mit Geräten mit den Gefahren elektrischer Schaltungen und den üblichen Verfahren zur Vorbeugung vor Unfällen vertraut. Suchen Sie mit der am Ende jeder Warnung angegebenen Anweisungsnummer nach der jeweiligen Übersetzung in den übersetzten Sicherheitshinweisen, die zusammen mit diesem Gerät ausgeliefert wurden.

BEWAHREN SIE DIESE HINWEISE GUT AUF.

#### INSTRUCCIONES IMPORTANTES DE SEGURIDAD

Este símbolo de aviso indica peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considere los riesgos de la corriente eléctrica y familiarícese con los procedimientos estándar de prevención de accidentes. Al final de cada advertencia encontrará el número que le ayudará a encontrar el texto traducido en el apartado de traducciones que acompaña a este dispositivo.

GUARDE ESTAS INSTRUCCIONES.

#### IMPORTANTES INFORMATIONS DE SÉCURITÉ

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers liés aux circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents. Pour prendre connaissance des traductions des avertissements figurant dans les consignes de sécurité traduites qui accompagnent cet appareil, référez-vous au numéro de l'instruction situé à la fin de chaque avertissement.

CONSERVEZ CES INFORMATIONS.

תקנון הצהרות אזהרה

הצהרות הבאות הן אזהרות על פי תקני התעשייה, על מנת להזהיר את המשתמש מפני חבלה פיזית אפשרית. במידה ויש שאלות או היתקלות בבעיה כלשהי, יש ליצור קשר עם מחלקת תמיכה טכנית של סופרמיקרו. טכנאים מוסמכים בלבד רשאים להתקין או להגדיר את הרכיבים. יש לקרוא את הנספח במלואו לפני התקנת או הגדרת הרכיבים במארזי סופרמיקרו.

ا كَ ف حالة وُكِي أَى تتسبب ف اصابة جسد ةٌ هذا الزهز عٌ خطز !تحذ زٌ . قبل أَى تعول على أي هعذات،كي على علن بالوخاطز ال اُجوة عي الذوائز الكهزبائ ة وكي على درا ةٌ بالووارسات اللقائ ة لو عٌ وقع أي حيادث استخذم رقن الب إى الو صُبص ف هًا ةٌ كل تحذ زٌ للعثير تزجوتها

안전을 위한 주의사항

경고!

이 경고 기호는 위험이 있음을 알려 줍니다. 작업자의 신체에 부상을 야기 할 수 있는 상태에 있게 됩니다. 모든 장비에 대한 작업을 수행하기 전에 전기회로와 관련된 위험요소들을 확인하시고 사전에 사고를 방지할 수 있도록 표준 작업절차를 준수해 주시기바랍니다.

해당 번역문을 찾기 위해 각 경고의 마지막 부분에 제공된 경고문 번호를 참조하십시오

#### BELANGRIJKE VEILIGHEIDSINSTRUCTIES

Dit waarschuwings symbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij een elektrische installatie betrokken risico's en dient u op de hoogte te zijn van de standaard procedures om ongelukken te voorkomen. Gebruik de nummers aan het eind van elke waarschuwing om deze te herleiden naar de desbetreffende locatie.

**BEWAAR DEZE INSTRUCTIES** 

#### **Installation Instructions**



**Warning!** Read the installation instructions before connecting the system to the power source.

#### 設置手順書

システムを電源に接続する前に、設置手順書をお読み下さい。

#### 警告

将此系统连接电源前,请先阅读安装说明。

#### 警告

將系統與電源連接前,請先閱讀安裝說明。

#### Warnung

Vor dem Anschließen des Systems an die Stromquelle die Installationsanweisungen lesen.

#### ¡Advertencia!

Lea las instrucciones de instalación antes de conectar el sistema a la red de alimentación.

#### Attention

Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.

יש לקרוא את הוראות התקנה לפני חיבור המערכת למקור מתח.

اقر إرشادات التركيب قبل توصيل النظام إلى مصدر للطاقة

시스템을 전원에 연결하기 전에 설치 안내를 읽어주십시오.

#### Waarschuwing

Raadpleeg de installatie-instructies voordat u het systeem op de voedingsbron aansluit.

#### Circuit Breaker



**Warning!** This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: 250 V, 20 A.

#### サーキット・ブレーカー

この製品は、短絡(過電流)保護装置がある建物での設置を前提としています。 保護装置の定格が250 V、20 Aを超えないことを確認下さい。

#### 警告

此产品的短路(过载电流)保护由建筑物的供电系统提供,确保短路保护设备的额定电流不大于 250V,20A。

#### 警告

此產品的短路(過載電流)保護由建築物的供電系統提供,確保短路保護設備的額定電流不大於 250V,20A。

#### Warnung

Dieses Produkt ist darauf angewiesen, dass im Gebäude ein Kurzschluss- bzw. Überstromschutz installiert ist. Stellen Sie sicher, dass der Nennwert der Schutzvorrichtung nicht mehr als: 250 V, 20 A beträgt.

#### ¡Advertencia!

Este equipo utiliza el sistema de protección contra cortocircuitos (o sobrecorrientes) del edificio. Asegúrese de que el dispositivo de protección no sea superior a: 250 V, 20 A.

#### Attention

Pour ce qui est de la protection contre les courts-circuits (surtension), ce produit dépend de l'installation électrique du local. Vérifiez que le courant nominal du dispositif de protection n'est pas supérieur à :250 V, 20 A.

מוצר זה מסתמך על הגנה המותקנת במבנים למניעת קצר חשמלי. יש לוודא כי מוצר זה מסתמך על הגנה החשמלי הוא לא יותר מ-250VDC, 20A

هذا المنتج يعتمد على معداث الحمايت مه الدوائرالقصيرة التي تم تثبيتها في المبنى تقديم الحهاز الوقائي ليس أكثر من : 20A, 250V

#### 경고!

이 제품은 전원의 단락(과전류)방지에 대해서 전적으로 건물의 관련 설비에 의존합니다. 보호장치의 정격이 반드시 250V(볼트), 20A(암페어)를 초과하지 않도록 해야 합니다.

#### Waarschuwing

Dit product is afhankelijk van de kortsluitbeveiliging (overspanning) van uw electrische installatie. Controleer of het beveiligde aparaat niet groter gedimensioneerd is dan 250V, 20A.

## **Power Disconnection Warning**



**Warning!** The system must be disconnected from all sources of power and the power cord removed from the power supply module(s) before accessing the chassis interior to install or remove system components.



#### 電源切断の警告

システムコンポーネントの取り付けまたは取り外しのために、シャーシー内部にアクセスするには、 システムの電源はすべてのソースから切断され、電源コードは電源モジュールから取り外す必要が あります。

#### 警告

在你打开机箱并安装或移除内部器件前,必须将系统完全断电,并移除电源线。

#### 警告

在您打開機殼安裝或移除內部元件前,必須將系統完全斷電,並移除電源線。

#### Warnung

Das System muss von allen Quellen der Energie und vom Netzanschlusskabel getrennt sein, das von den Spg.Versorgungsteilmodulen entfernt wird, bevor es auf den Chassisinnenraum zurückgreift, um Systemsbestandteile anzubringen oder zu entfernen.

#### ¡Advertencia!

El sistema debe ser disconnected de todas las fuentes de energía y del cable eléctrico quitado de los módulos de fuente de alimentación antes de tener acceso el interior del chasis para instalar o para quitar componentes de sistema.

#### Attention

Le système doit être débranché de toutes les sources de puissance ainsi que de son cordon d'alimentation secteur avant d'accéder à l'intérieur du chassis pour installer ou enlever des composants de système.

אזהרה מפני ניתוק חשמלי

אזהרה!

יש לנתק את המערכת מכל מקורות החשמל ויש להסיר את כבל החשמלי מהספק. לפני גישה לחלק הפנימי של המארז לצורך התקנת או הסרת רכיבים.

يجب فصم اننظاو من جميع مصادر انطاقت وإزانت سهك انكهرباء من وحدة امداد انطاقت قبم اننطاق انداخهيت نههيكم نتثبيج أو إزانت مكنناث الجهاز

#### 경고!

시스템에 부품들을 장착하거나 제거하기 위해서는 섀시 내부에 접근하기 전에 반드시 전원 공급장치로부터 연결되어있는 모든 전원과 전기코드를 분리해주어야 합니다.

#### Waarschuwing

Voordat u toegang neemt tot het binnenwerk van de behuizing voor het installeren of verwijderen van systeem onderdelen, dient u alle spanningsbronnen en alle stroomkabels aangesloten op de voeding(en) van de behuizing te verwijderen

## **Equipment Installation**



**Warning!** Only trained and qualified personnel should be allowed to install, replace, or service this equipment.

#### 機器の設置

トレーニングを受け認定された人だけがこの装置の設置、交換、またはサービスを許可されています。

#### 警告

只有经过培训且具有资格的人员才能进行此设备的安装、更换和维修。

#### 警告

只有經過受訓且具資格人員才可安裝、更換與維修此設備。

#### Warnung

Das Installieren, Ersetzen oder Bedienen dieser Ausrüstung sollte nur geschultem, qualifiziertem Personal gestattet werden.

#### ¡Advertencia!

Solamente el personal calificado debe instalar, reemplazar o utilizar este equipo.

#### Attention

Il est vivement recommandé de confier l'installation, le remplacement et la maintenance de ces équipements à des personnels qualifiés et expérimentés.

אזהרה!

צוות מוסמך בלבד רשאי להתקין, להחליף את הציוד או לתת שירות עבור הציוד.

والمدربيه لتزكيب واستبدال أو خدمة هذا الجهاس يجب أن يسمح فقط للمنظفيه المؤهليه

경고!

훈련을 받고 공인된 기술자만이 이 장비의 설치, 교체 또는 서비스를 수행할 수 있습니다.

#### Waarschuwing

Deze apparatuur mag alleen worden geïnstalleerd, vervangen of hersteld door geschoold en gekwalificeerd personeel.

#### **Restricted Area**



**Warning!** This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security. (This warning does not apply to workstations).

#### アクセス制限区域

このユニットは、アクセス制限区域に設置されることを想定しています。

アクセス制限区域は、特別なツール、鍵と錠前、その他のセキュリティの手段を用いてのみ出入りが可能です。

#### 警告

此部件应安装在限制进出的场所,限制进出的场所指只能通过使用特殊工具、锁和钥匙或其它安全手段进出的场所。

#### 警告

此裝置僅限安裝於進出管制區域,進出管制區域係指僅能以特殊工具、鎖頭及鑰匙或其他安全方式才能進入的區域。

#### Warnung

Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Der Zutritt zu derartigen Bereichen ist nur mit einem Spezialwerkzeug, Schloss und Schlüssel oder einer sonstigen Sicherheitsvorkehrung möglich.

#### ¡Advertencia!

Esta unidad ha sido diseñada para instalación en áreas de acceso restringido. Sólo puede obtenerse acceso a una de estas áreas mediante la utilización de una herramienta especial, cerradura con llave u otro medio de seguridad.

#### Attention

Cet appareil doit être installée dans des zones d'accès réservés. L'accès à une zone d'accès réservé n'est possible qu'en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité.

אזור עם גישה מוגבלת

אזהרה!

יש להתקין את היחידה באזורים שיש בהם הגבלת גישה. הגישה ניתנת בעזרת 'כלי אבטחה בלבד )מפתח, מנעול וכד.)

تخصيص هذه اندخذة نترك بها ف مناطق محظورة تم . ، مكن اندصل إن منطقت محظورة فقط من خلال استخذاو أداة خاصت أو أوس هُت أخري نلالأمما قفم ومفتاح

#### 경고!

이 장치는 접근이 제한된 구역에 설치하도록 되어있습니다. 특수도구, 잠금 장치 및 키, 또는 기타 보안 수단을 통해서만 접근 제한 구역에 들어갈 수 있습니다.

#### Waarschuwing

Dit apparaat is bedoeld voor installatie in gebieden met een beperkte toegang. Toegang tot dergelijke gebieden kunnen alleen verkregen worden door gebruik te maken van speciaal gereedschap, slot en sleutel of andere veiligheidsmaatregelen.

# **Battery Handling**



**Warning!** There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions

# 電池の取り扱い

電池交換が正しく行われなかった場合、破裂の危険性があります。交換する電池はメーカーが推 奨する型、または同等のものを使用下さい。使用済電池は製造元の指示に従って処分して下さ い。

### 警告

电池更换不当会有爆炸危险。请只使用同类电池或制造商推荐的功能相当的电池更换原有电 池。请按制造商的说明处理废旧电池。

# 警告

電池更換不當會有爆炸危險。請使用製造商建議之相同或功能相當的電池更換原有電池。請按 照製造商的說明指示處理廢棄舊電池。

# Warnung

Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

### Attention

Danger d'explosion si la pile n'est pas remplacée correctement. Ne la remplacer que par une pile de type semblable ou équivalent, recommandée par le fabricant. Jeter les piles usagées conformément aux instructions du fabricant.

### ¡Advertencia!

Existe peligro de explosión si la batería se reemplaza de manera incorrecta. Reemplazar la batería exclusivamente con el mismo tipo o el equivalente recomendado por el fabricante. Desechar las baterías gastadas según las instrucciones del fabricante.

אזהרה!

קיימת סכנת פיצוץ של הסוללה במידה והוחלפה בדרך לא תקינה. יש להחליף את הסוללה בסוג התואם מחברת יצרן מומלצת. סילוק הסוללות המשומשות יש לבצע לפי הוראות היצרן. هناك خطر من انفجار في حالة اسحبذال البطارية بطريقة غير صحيحة فعليل اسحبذال البطارية فعليا البطارية فعليا فقط بنفس النبع أو ما يعادلها مما أوصت به الشرمة المصنعة وخلص من البطاريات المسحعملة وفقا لحعليمات الشرمة الصانعة

### 경고!

배터리가 올바르게 교체되지 않으면 폭발의 위험이 있습니다. 기존 배터리와 동일하거나 제조사에서 권장하는 동등한 종류의 배터리로만 교체해야 합니다. 제조사의 안내에 따라 사용된 배터리를 처리하여 주십시오.

# Waarschuwing

Er is ontploffingsgevaar indien de batterij verkeerd vervangen wordt. Vervang de batterij slechts met hetzelfde of een equivalent type die door de fabrikant aanbevolen wordt. Gebruikte batterijen dienen overeenkomstig fabrieksvoorschriften afgevoerd te worden.

# **Redundant Power Supplies**



**Warning!** This unit might have more than one power supply connection. All connections must be removed to de-energize the unit.

# 冗長電源装置

このユニットは複数の電源装置が接続されている場合があります。 ユニットの電源を切るためには、すべての接続を取り外さなければなりません。

### 警告

此部件连接的电源可能不止一个,必须将所有电源断开才能停止给该部件供电。

# 警告

此裝置連接的電源可能不只一個,必須切斷所有電源才能停止對該裝置的供電。

# Warnung

Dieses Gerät kann mehr als eine Stromzufuhr haben. Um sicherzustellen, dass der Einheit kein trom zugeführt wird, müssen alle Verbindungen entfernt werden.

# ¡Advertencia!

Puede que esta unidad tenga más de una conexión para fuentes de alimentación. Para cortar por completo el suministro de energía, deben desconectarse todas las conexiones.

### Attention

Cette unité peut avoir plus d'une connexion d'alimentation. Pour supprimer toute tension et tout courant électrique de l'unité, toutes les connexions d'alimentation doivent être débranchées.

אם קיים יותר מספק אחד

אזהרה!

ליחדה יש יותר מחיבור אחד של ספק. יש להסיר את כל החיבורים על מנת לרוקן את היחידה.

> قد يكون لهذا الجهاز عدة اتصالات بوحدات امداد الطاقة . بجب إزالة كافة الاتصالات لعسل الوحدة عن الكهرباء

# 경고!

이 장치에는 한 개 이상의 전원 공급 단자가 연결되어 있을 수 있습니다. 이 장치에 전원을 차단하기 위해서는 모든 연결 단자를 제거해야만 합니다.

# Waarschuwing

Deze eenheid kan meer dan één stroomtoevoeraansluiting bevatten. Alle aansluitingen dienen verwijderd te worden om het apparaat stroomloos te maken.

# **Backplane Voltage**



**Warning!** Hazardous voltage or energy is present on the backplane when the system is operating. Use caution when servicing.

# バックプレーンの電圧

システムの稼働中は危険な電圧または電力が、バックプレーン上にかかっています。修理する際には注意ください。

# 警告

当系统正在进行时,背板上有很危险的电压或能量,进行维修时务必小心。

# 警告

當系統正在進行時,背板上有危險的電壓或能量,進行維修時務必小心。

# Warnung

Wenn das System in Betrieb ist, treten auf der Rückwandplatine gefährliche Spannungen oder Energien auf. Vorsicht bei der Wartung.

# ¡Advertencia!

Cuando el sistema está en funcionamiento, el voltaje del plano trasero es peligroso. Tenga cuidado cuando lo revise.

### Attention

Lorsque le système est en fonctionnement, des tensions électriques circulent sur le fond de panier. Prendre des précautions lors de la maintenance.

מתח בפנל האחורי

אזהרה!

קיימת סכנת מתח בפנל האחורי בזמן תפעול המערכת. יש להיזהר במהלך

העבודה.

هناك خطز مه التيار الكهزبائي أوالطاقة المبجدة على اللبحة عندما يكنن النظام يعمل كه حذرا عند خدمة هذا الجهاس

# 경고!

시스템이 동작 중일 때 후면판 (Backplane)에는 위험한 전압이나 에너지가 발생 합니다. 서비스 작업 시 주의하십시오.

# Waarschuwing

Een gevaarlijke spanning of energie is aanwezig op de backplane wanneer het systeem in gebruik is. Voorzichtigheid is geboden tijdens het onderhoud.

# **Comply with Local and National Electrical Codes**



**Warning!** Installation of the equipment must comply with local and national electrical codes.

地方および国の電気規格に準拠

機器の取り付けはその地方および国の電気規格に準拠する必要があります。

# 警告

设备安装必须符合本地与本国电气法规。

# 警告

設備安裝必須符合本地與本國電氣法規。

# Warnung

Die Installation der Geräte muss den Sicherheitsstandards entsprechen.

# ¡Advertencia!

La instalacion del equipo debe cumplir con las normas de electricidad locales y nacionales.

# Attention

L'équipement doit être installé conformément aux normes électriques nationales et locales.

תיאום חוקי החשמל הארצי

אזהרה!

התקנת הציוד חייבת להיות תואמת לחוקי החשמל המקומיים והארציים.

تركيب المعدات الكهربائية يجب أن يمتثل للقباويه المحلية والبطبية المتعلقة بالكهرباء

경고!

현 지역 및 국가의 전기 규정에 따라 장비를 설치해야 합니다.

# Waarschuwing

Bij installatie van de apparatuur moet worden voldaan aan de lokale en nationale elektriciteitsvoorschriften.

# **Product Disposal**



**Warning!** Ultimate disposal of this product should be handled according to all national laws and regulations.

# 製品の廃棄

この製品を廃棄処分する場合、国の関係する全ての法律・条例に従い処理する必要があります。

# 警告

本产品的废弃处理应根据所有国家的法律和规章进行。

### 警告

本產品的廢棄處理應根據所有國家的法律和規章進行。

# Warnung

Die Entsorgung dieses Produkts sollte gemäß allen Bestimmungen und Gesetzen des Landes erfolgen.

# ¡Advertencia!

Al deshacerse por completo de este producto debe seguir todas las leyes y reglamentos nacionales.

### Attention

La mise au rebut ou le recyclage de ce produit sont généralement soumis à des lois et/ou directives de respect de l'environnement. Renseignez-vous auprès de l'organisme compétent.

סילוק המוצר

אזהרה!

סילוק סופי של מוצר זה חייב להיות בהתאם להנחיות וחוקי המדינה.

التخلص النهائي من هذا المنتج ينبغي التعامل معه وفقا لجميع القبانين واللبائح البطنية عند

경고!

이 제품은 해당 국가의 관련 법규 및 규정에 따라 폐기되어야 합니다.

# Waarschuwing

De uiteindelijke verwijdering van dit product dient te geschieden in overeenstemming met alle nationale wetten en reglementen.

# **Hot Swap Fan Warning**





**Warning!** Hazardous moving parts. Keep away from moving fan blades. The fans might still be turning when you remove the fan assembly from the chassis. Keep fingers, screwdrivers, and other objects away from the openings in the fan assembly's housing.

ファン・ホットスワップの警告

警告!回転部品に注意。運転中は回転部(羽根)に触れないでください。シャーシから冷却ファン装置を取り外した際、ファンがまだ回転している可能性があります。ファンの開口部に、指、ドライバー、およびその他のものを近づけないで下さい。

# 警告!

警告!危险的可移动性零件。请务必与转动的风扇叶片保持距离。 当您从机架移除风扇装置、风扇可能仍在转动。小心不要将手指、螺丝起子和其他物品太靠近风扇

# 警告

危險的可移動性零件。請務必與轉動的風扇葉片保持距離。 當您從機架移除風扇裝置 · 風扇可能仍在轉動。小心不要將手指、螺絲起子和其他物品太靠近風扇。

# Warnung

Gefährlich Bewegende Teile. Von den bewegenden Lüfterblätter fern halten. Die Lüfter drehen sich u. U. noch, wenn die Lüfterbaugruppe aus dem Chassis genommen wird. Halten Sie Finger, Schraubendreher und andere Gegenstände von den Öffnungen des Lüftergehäuses entfernt.

# ¡Advertencia!

Riesgo de piezas móviles. Mantener alejado de las aspas del ventilador. Los ventiladores podran dar vuelta cuando usted quite ell montaje del ventilador del chasis. Mandtenga los dedos, los destornilladores y todos los objetos lejos de las aberturas del ventilador

# Attention

Pieces mobiles dangereuses. Se tenir a l'ecart des lames du ventilateur II est possible que les ventilateurs soient toujours en rotation lorsque vous retirerez le bloc ventilateur du châssis. Prenez garde à ce que doigts, tournevis et autres objets soient éloignés du logement du bloc ventilateur.

אזהרה!

חלקים נעים מסוכנים. התרחק מלהבי המאוורר בפעולהכאשר מסירים את חלקי המאוורר מהמארז, יתכן והמאווררים עדיין עובדים. יש להרחיק למרחק בטוח את האצבעות וכלי עבודה שונים מהפתחים בתוך המאוורר

تحذير! أجزاء متحركة خطرة. ابتعد عن شفرات المروحة المتحركة.من الممكن أن المراوح لا تزال تدورعند إزالة كتلة المروحة من الهيكل يجب إبقاء الأصابع .ومفكات البراغي وغيرها من الأشياء بعيدا عن الفتحات في كتلة المروحة

# 경고!

움직이는 위험한 부품. 회전하는 송풍 날개에 접근하지 마세요. 섀시로부터 팬 조립품을 제거할 때 팬은 여전히 회전하고 있을 수 있습니다. 팬 조림품 외관의 열려있는 부분들로부터 손가락 및 스크류드라이버, 다른 물체들이 가까이 하지 않도록 배치해 주십시오.

# Waarschuwing

Gevaarlijk bewegende onderdelen. Houd voldoende afstand tot de bewegende ventilatorbladen. Het is mogelijk dat de ventilator nog draait tijdens het verwijderen van het ventilatorsamenstel uit het chassis. Houd uw vingers, schroevendraaiers en eventuele andere voorwerpen uit de buurt van de openingen in de ventilatorbehuizing.

# **Power Cable and AC Adapter**



**Warning!** When installing the product, use the provided or designated connection cables, power cables and AC adaptors. Using any other cables and adaptors could cause a malfunction or a fire. Electrical Appliance and Material Safety Law prohibits the use of UL or CSA -certified cables (that have UL/CSA shown on the cord) for any other electrical devices than products designated by Supermicro only.

# 電源コードとACアダプター

製品を設置する場合、提供または指定および購入された接続ケーブル、電源コードとACアダプターを該当する地域の条例や安全基準に適合するコードサイズやプラグと共に使用下さい。他のケーブルやアダプタを使用すると故障や火災の原因になることがあります。

電気用品安全法は、ULまたはCSA認定のケーブル(UL/CSAマークがコードに表記)を Supermicro が指定する製品以外に使用することを禁止しています。

# 警告

安装此产品时,请使用本身提供的或指定的或采购的连接线,电源线和电源适配器·包含遵照当地法规和安全要求的合规的电源线尺寸和插头.使用其它线材或适配器可能会引起故障或火灾。除了Supermicro所指定的产品,电气用品和材料安全法律规定禁止使用未经UL或CSA认证的线材。(线材上会显示UL/CSA符号)。

### 警告

安裝此產品時,請使用本身提供的或指定的或採購的連接線,電源線和電源適配器‧包含遵照當地法規和安全要求的合規的電源線尺寸和插頭.使用其它線材或適配器可能會引起故障或火災。除了Supermicro所指定的產品,電氣用品和材料安全法律規定禁止使用未經UL或CSA認證的線材。(線材上會顯示UL/CSA符號)。

### Warnung

Nutzen Sie beim Installieren des Produkts ausschließlich die von uns zur Verfügung gestellten Verbindungskabeln, Stromkabeln und/oder Adapater, die Ihre örtlichen Sicherheitsstandards einhalten. Der Gebrauch von anderen Kabeln und Adapter können Fehlfunktionen oder Feuer verursachen. Die Richtlinien untersagen das Nutzen von UL oder CAS zertifizierten Kabeln (mit UL/CSA gekennzeichnet), an Geräten oder Produkten die nicht mit Supermicro gekennzeichnet sind.

# ¡Advertencia!

Cuando instale el producto, utilice la conexión provista o designada o procure cables, Cables de alimentación y adaptadores de CA que cumplan con los códigos locales y los requisitos de seguridad, incluyendo el tamaño adecuado del cable y el enchufe. El uso de otros cables y adaptadores podría causar un mal funcionamiento o un incendio. La Ley de Seguridad de Aparatos Eléctricos y de Materiales prohíbe El uso de cables certificados por UL o CSA (que tienen el certificado UL / CSA en el código) para cualquier otros dispositivos eléctricos que los productos designados únicamente por Supermicro.

### Attention

Lors de l'installation du produit, utilisez les cables de connection fournis ou désigné ou achetez des cables, cables de puissance et adaptateurs respectant les normes locales et les conditions de securite y compris les tailles de cables et les prises electriques appropries. L'utilisation d'autres cables et adaptateurs peut provoquer un dysfonctionnement ou un incendie. Appareils électroménagers et la Loi sur la Sécurité Matériel interdit l'utilisation de câbles certifies- UL ou CSA (qui ont UL ou CSA indiqué sur le code) pour tous les autres appareils électriques sauf les produits désignés par Supermicro seulement.

AC ימאתמו םיילמשח םילבכ

הרהזא!

ךרוצל ומאתוה וא ושכרנ רשא AC םימאתמו םיקפס ,םילבכב שמתשהל שי ,רצומה תא םיניקתמ רשאכ לכב שומיש . עקתהו לבכה לש הנוכנ הדימ ללוכ ,תוימוקמה תוחיטבה תושירדל ומאתוה רשאו ,הנקתהה למשחה ירישכמב שומישה יקוחל םאתהב .ילמשח רצק וא הלקתל םורגל לולע ,רחא גוסמ םאתמ וא לבכ לש דוק םהילע עיפומ רשאכ) CSA-ב וא UL -ב םיכמסומה םילבכב שמתשהל רוסיא םייק ,תוחיטבה יקוחו .דבלב Supermicro י"ע םאתוה רשא רצומב קר אלא ,רחא ילמשח רצומ לכ רובע UL/CSA)

전원 케이블 및 AC 어댑터

경고! 제품을 설치할 때 현지 코드 및 적절한 굵기의 코드와 플러그를 포함한 안전 요구 사항을 준수하여 제공되거나 지정된 연결 혹은 구매 케이블, 전원 케이블 및 AC 어댑터를 사용하십시오.

다른 케이블이나 어댑터를 사용하면 오작동이나 화재가 발생할 수 있습니다. 전기 용품 안전법은 UL 또는 CSA 인증 케이블 (코드에 UL / CSA가 표시된 케이블)을 Supermicro 가 지정한 제품 이외의 전기 장치에 사용하는 것을 금지합니다.

# Stroomkabel en AC-Adapter

Waarschuwing! Bij het aansluiten van het Product uitsluitend gebruik maken van de geleverde Kabels of een andere geschikte aan te schaffen Aansluitmethode, deze moet altijd voldoen aan de lokale voorschriften en veiligheidsnormen, inclusief de juiste kabeldikte en stekker. Het gebruik van niet geschikte Kabels en/of Adapters kan een storing of brand veroorzaken. Wetgeving voor Elektrische apparatuur en Materiaalveiligheid verbied het gebruik van UL of CSA -gecertificeerde Kabels (met UL/CSA in de code) voor elke andere toepassing dan de door Supermicro hiervoor beoogde Producten.

# **Appendix B**

# **System Specifications**

### **Processors**

Dual 3rd Gen Intel Xeon Scalable processors, P+ (LGA4189) sockets

#### Chipset

Intel PCH C621A

#### **BIOS**

AMI UEFI BIOS; ACPI 3.0 or later, PCI firmware 4.0 support, BIOS rescue hot-key, SPI dual/quad speed support, riser card auto detection support, RTC (Real Time Clock) wakeup, and SMBIOS 3.0 or later

#### Memory

Up to 4TB of 3DS LRDIMM/LRDIMM/3DS RDIMM/RDIMM DDR4 (288-pin) ECC memory with speeds of 3200/2933/2666

### **Storage Drives**

Six 2.5" hot-swap drive bays Two M.2 PCIe 4.0 x2 M-Key NVMe

### **PCI Expansion Slots**

Two PCIe 4.0 x16 slots (for GPUs)

One PCIe 4.0 x8 slot
One PCIe 4.0 x16 slot
One PCIe 4.0 x16 AIOM slot

### Input/Output

One rear serial (COM) port Eight I-SATA 3.0 ports at 6 Gb/s Four S-SATA 3.0 ports at 6 Gb/s

One rear VGA port
Two rear USB 3.0 ports

# Motherboard

X12DPD-A6M25; proprietary 12" x 13" (305 mm x 330 mm)

### Chassis

CSE-LB23MTS-R0AMBNDP; 2U Rackmount, (WxHxD) 17.2" x 3.5" x 17" (437 x 89 x 432mm)

### **System Cooling**

Four 8-cm heavy-duty PWM fans

### **Power Supply**

Model: PWS-1K62A-1R, 1600W dual redundant modules, 80Plus Titanium level

AC Input Voltages: 90-127/200-264 VAC

Rated Input Current: 13-9A (100-127V)/10-8A (200-240V)

Rated Input Frequency: 47-63 Hz Rated Output Power: 1600 Watt

Rated Output Voltages: 100-127V: +12V (83.3A), +12Vsb (2.1A); 200-240V: +12V (133A), +12Vsb (2.1A)

### **Operating Environment**

Operating Temperature: 10° to 35° C (50° to 95° F)

Non-operating Temperature: -40° to 60° C (-40° to 140° F)

Operating Relative Humidity: 8% to 90% (non-condensing)

Non-operating Relative Humidity: 5% to 95% (non-condensing)

### **Regulatory Compliance**

FCC, ICES, CE, UKCA, VCCI, RCM, NRTL, CB

#### **Certified Safety Models**

Compliant with UL or CSA: LB23M-R16X12, LB23M-16

### **Applied Directives, Standards**

EMC/EMI: 2014/30/EU (EMC Directive) CLASS A Electromagnetic Compatibility Regulations 2016

FCC Part 15 Subpart B

ICES-003

VCCI-CISPR 32

AS/NZS CISPR 32

BS/EN55032

BS/EN55035

CISPR 32

BS/EN 61000-3-2

BS/EN 61000-3-3

BS/EN 61000-4-2

BS/EN 61000-4-3

BS/EN 61000-4-4

BS/EN 61000-4-5

BS/EN 61000-4-6

BS/EN 61000-4-8

BS/EN 61000-4-11

#### **Environment:**

2011/65/EU (RoHS Directive)

EC 1907/2006 (REACH)

2012/19/EU (WEEE Directive)

California Proposition 65

Product Safety: 2014/35/EU (LVD Directive) UL/CSA 62368-1 (USA and Canada)

Electrical Equipment (Safety) Regulations 2016

IEC/BS/EN 62368-1

Warning! This product can expose you to chemicals including lead, known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to <a href="https://www.P65Warnings.ca.gov">www.P65Warnings.ca.gov</a>.

### **Perchlorate Warning**

California Best Management Practices Regulations for Perchlorate Materials: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. Perchlorate Material-special handling may apply. See <a href="https://www.dtsc.ca.gov/hazardouswaste/perchlorate">www.dtsc.ca.gov/hazardouswaste/perchlorate</a>

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI - A