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# About SonicOS and SonicOSX

for the TZ, NSa, NSv, and NSsp Series



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# About SonicOS and SonicOSX 7

#### July 2021

SonicWall SonicOS and SonicOSX (SonicOS/X) runs on SonicWall firewalls and provides the web management interface, API and the Command Line Interface for firewall configuration.

This guide provides information about the SonicOS and SonicOSX 7 web management interface and introduces the API and CLI interfaces. This guide also discusses SonicOS/X features, the set of administration guides, available wizards, login/logout pages, and the legal page.

This introduction covers the topics listed below.

#### **Topics:**

- What is SonicOS/X 7?
- Where Do I Find Information?
- SonicOS Web Interface to Admin Guides Reference
- SonicOSX Web Interface to Admin Guides Reference
- Guide Conventions

## What is SonicOS/X 7?

SonicOS and SonicOSX (SonicOS/X) 7 runs on SonicWall network security appliances (firewalls) and provides the web management interface for configuring the features, policies, and security services, updating the firmware, managing connected devices such as switches and access points, monitoring traffic/users/threats, investigating events, and much more. SonicOS/X runs on top of SonicCore, SonicWall's secure underlying operating system.

SonicOS and SonicOSX are two modes of the same operating system, differing mainly in the areas of policy and object configuration. SonicOSX provides a unified policy configuration workflow combining Layer 2 to Layer 7 policy enforcement for security policies and optimizing the workflow for other policy types. This unified policy workflow gathers many security settings into one place, which were previously configured on different pages of the management interface in SonicOS 6.5. SonicOS 7 is more consistent with earlier releases, but is also redesigned with the new look and feel.

SonicOSX 7 is supported on SonicWall NSv and NSsp series firewalls. SonicOS 7 is supported on SonicWall TZ series, NSa series, NSsp 13700 and NSv series firewalls. Refer to the *SonicOS and SonicOSX 7.x Release Notes* for the specific supported platforms.

SonicOS/X provides a modern graphical management interface that facilitates:

- Setting up and configuring your security appliance
- Monitoring the health and status of the security appliance, network, users, connections and the status of the incoming and outgoing traffic
- Configuring external devices, such as access points or switches

SonicOS/X also provides full-featured API and a command line interface (CLI) in addition to the graphical management interface. For more information, see About the API and CLI.

For information about the SonicOS/X management interface, see About the SonicOS/X Management Interface.

## Where Do I Find Information?

SonicOS and SonicOSX administration guides are available for each main menu in the left navigation pane of the SonicOS and SonicOSX web management interfaces. Within each guide, you will find topics covering each page in that menu group, with procedures and detailed information. Some guides are specific to SonicOS or SonicOSX, and some apply to both SonicOS and SonicOSX (SonicOS/X).

SonicOS and SonicOSX administration guides are published on the SonicWall Technical Documentation portal at:

#### https://www.sonicwall.com/support/technical-documentation/?language=English&category=Firewalls.

On the left side of the page, you can select SonicOS, SonicOSX, or the firewall series of your choice: TZ, NSa, NSv or NSsp. Scrolling down on the left, you can select the type of document and then the firmware version, followed by the virtual platform, date range, and language. The books that apply to both SonicOS and SonicOSX have link titles starting with SonicOS/X.

For example, the SonicOS/X 7 Tools & Monitors administration guide covers the following main topics:

- Using Packet Monitor
- Viewing Connections
- Monitoring Core 0 Processes
- Using Packet Replay

For a mapping of SonicOS and SonicOSX 7 web management interface sections to the SonicOS and SonicOSX 7 administration guides, refer to:

- SonicOSX Web Interface to Admin Guides Reference
- SonicOS Web Interface to Admin Guides Reference

## SonicOS Web Interface to Admin Guides Reference

SonicOS 7 is supported on SonicWall TZ Series, NSa Series and NSv Series firewalls.

Management Interface Section	Guide Name	Topics Covered in this Admin Guide
HOME   Dashboard	SonicOS 7 Dashboard	Describes the key information and actionable features of the four Dashboard System screens: Device, Summary, Network and Threat. Covers the Access Points dashboard for SonicWave and SonicPoint, and provides information about the Capture ATP page. Describes the Topology page with the network topology graphical display.
HOME   Legal Information	SonicOS/X 7 About SonicOS and SonicOSX	Provides an overview of the web management interface. Describes the Legal Information page and
HOME   API		API page with Swagger access. Provides an overview of available wizards and of the SonicOS/X Login and
Wizards button in top banner		Logout screens. Also describes key features, differences between SonicOS and SonicOSX, and
Login/Logout screens		where to find information in the set of admin guides.
MONITOR   Real- Time Charts	SonicOS 7 Real-Time Charts	Describes real-time charts for System Monitor, Protocol Monitor, User Monitor, and BWM Monitor (Bandwidth Management).
MONITOR   AppFlow	SonicOS 7 Monitor AppFlow	Describes the AppFlow Report and Appflow Monitor pages.
		Also, the CTA Report page provides options for Capture Threat Assessment reports and lets you generate CTA reports.
MONITOR   SDWAN	SonicOS 7 SD-WAN	Describes the SDWAN Monitor and SDWAN Connections pages.
MONITOR   Logs	SonicOS/X 7 Monitor Logs	Describes the System Logs and Auditing Logs pages.
MONITOR   Tools & Monitors	SonicOS/X 7 Tools & Monitors	Covers using Packet Monitor, viewing Connections, monitoring Core 0 Processes, and using Packet Replay.

Management Interface Section	Guide Name	Topics Covered in this Admin Guide
DEVICE   Settings	SonicOS 7 Device Settings	Configuration options and procedures for security service and support licenses, administration settings, system time settings, certificates, SNMP settings, firmware management (including upgrade, bootup options, and configuration settings export and import) storage settings and files viewing on primary and secondary M.2 storage modules, and restarting the firewall.
		Storage is supported only on TZ Series and NSa Series firewalls.
DEVICE   High Availability	SonicOS/X 7 High Availability	Configuration options and procedures for High Availability settings. Describes HA status, settings, advanced settings and monitoring options.
DEVICE   Users	SonicOS/X 7 Users	Configuration options and procedures for adding loca users and groups, guest accounts and services. Describes viewing status of local and guest users.
		On NSa, NSv and NSsp only:
		<ul> <li>Partitions page to enable and configure Authentication Partitioning and add partition selection policies.</li> </ul>
DEVICE   AppFlow	SonicOS/X 7 Device AppFlow	Configuration options and procedures for Flow Reporting and AppFlow Agent.
DEVICE   Log	SonicOS/X 7 Device Log	Configuration options and procedures for log settings syslog, automation, name resolution, reports, and AWS.
DEVICE   Diagnostics	SonicOS 7 Diagnostics	Configuration options and procedures for system diagnostics, including the Tech Support Report (TSR), network settings, DNS lookup and reverse name lookup, network paths, using ping, using trace route, real-time blacklist, Geo-IP and botnet, MX and banner, GRID check, making a URL rating request, and PMTU discovery.
DEVICE   Switch Network	SonicOS 7 Switch Network	Description of graphical views of the Switch network. Configuration options and procedures for adding and configuring SonicWall Switches.

Management Interface Section	Guide Name	Topics Covered in this Admin Guide
DEVICE   Access Points	SonicOS 7 Access Points	Configuration options and procedures for wireless access point settings, firmware management, using the floor plan view, intrusion detection (IDS), advanced intrusion and preventions (IDP), packet capture for wireless traffic, virtual access points, radio frequency monitoring and spectrum, Fairnet, WiFi multimedia, 3G/4G/LTE WWAN, Bluetooth, radio resource management. Describes viewing station status.
DEVICE   WWAN	SonicOS 7 WWAN	Covers 4G/LTE WWAN modem and network status, viewing signal strength, and accessing the modem for monitoring and configuration.
NETWORK   System	SonicOS 7 System	Configuration options and procedures for system networking settings, including interfaces, failover and load balancing, neighbor discovery, ARP, MAC IP anti-spoof, web proxy, PortShield groups, VLAN translation, IP helper, dynamic routing, DHCP server, multicast, network monitor, and AWS configuration.
		PortShield Groups are supported only on TZ Series and NSa Series firewalls.
NETWORK   Firewall	SonicOS 7 Network Firewall	Configuration options and procedures for advanced firewall settings, DoS flood protection, SSL control, cipher control, and real-time-blacklist filter.
NETWORK   VoIP	SonicOS/X 7 VoIP	Configuration options and procedures for voice over IP settings. Viewing call status and controlling calls.
NETWORK   DNS	SonicOS/X 7 DNS	Configuration options and procedures for Domain Name Service settings, dynamic DNS, DNS proxy, and DNS security.
NETWORK   SDWAN	SonicOS 7 SDWAN	Configuration options and procedures for SDWAN groups, SLA probes, SLA class objects, path selection profiles, and SDWAN rules.
NETWORK   IPSec VPN	SonicOS/X 7 IPSec VPN	Configuration options and procedures for IPSec VPN rules and settings, advanced settings, DHCP over VPN, Layer 2 Tunneling Protocol server, and AWS VPN.
NETWORK   SSL VPN	SonicOS/X 7 SSL VPN	Configuration options and procedures for SSLVPN server, client, and portal settings. Describes Virtual Office portal access and viewing SSL VPN status.

Management Interface Section	Guide Name	Topics Covered in this Admin Guide
OBJECT   Match Objects	SonicOS 7 Match Objects	Configuration options and procedures for objects to be used in policy rules, including object types for zones, addresses, services, URI lists, match objects, schedules, dynamic groups, and email addresses.
OBJECT   Profile Objects	SonicOS 7 Profile Objects	Configuration options and procedures for profile objects to be used in policy rules, including profile objects for endpoint security, bandwidth, quality of service marking, content filtering, DHCP option, and AWS.
OBJECT   Action Objects	SonicOS 7 Action Objects	Configuration options and procedures for action objects to be used in policy rules, including app rule actions and content filter actions.
POLICY   Rules and Policies	SonicOS 7 Rules and Policies	Configuration options and procedures for access rules, NAT rules, routing rules, content filter rules, app rules, and endpoint rules.
POLICY   DPI-SSL	SonicOS7 DPI-SSL	Configuration options and procedures for client and server DPI-SSL.
POLICY   DPI-SSH	SonicOS7 DPI-SSH	Configuration options and procedures for DPI-SSH settings.
POLICY   Security Services	SonicOS7 Security Services	Configuration options and procedures for licensed security services, including Gateway Anti-Virus, Anti- Spyware, Intrusion Prevention, Geo-IP Filter, Botnet Filter, App Control, and Content Filter. Describes viewing the summary of security services status.
POLICY   Anti-Spam	SonicOS7 Anti-Spam	Configuration options and procedures for Anti-Spam settings. Describes viewing Anti-Spam status.
POLICY   Capture ATP	SonicOS/X 7 Capture ATP	Configuration options and procedures for Capture ATP settings and viewing Capture ATP scanning history.
POLICY   Endpoint Security	SonicOS/X 7 Endpoint Security	Configuration options and procedures for endpoint (client machines) security.

## SonicOSX Web Interface to Admin Guides Reference

SonicOSX 7 is supported on SonicWall NSv Series and NSsp Series firewalls.

Management Interface Section	Guide Name	Topics Covered in this Admin Guide
HOME   Dashboard	SonicOS/X 7 Dashboard	Describes the key information and actionable features of the Dashboard pages, including:
		On all platforms:
		<ul> <li>System screens: Device, Summary, Network and Threat.</li> </ul>
		<ul> <li>Policy Overview screens: Policies, Objects, Groups, Profiles and Signatures</li> </ul>
		On NSv Series only:
		<ul> <li>Capture ATP page showing Verdicts, File Types, Insights, Source IP Addresses, Analysis Depths, Attack Origins</li> </ul>
		<ul> <li>Topology page showing Devices, IP Addresses, MAC Addresses</li> </ul>
HOME   Legal Information	SonicOS/X 7 About SonicOS and SonicOSX	Provides an overview of the web management interface. Describes the Legal Information page and
HOME   API		API page with Swagger access. Provides an overview of available wizards and of the SonicOS/X
Wizards button in top banner		Login and Logout screens. Also describes key features, differences between SonicOS and
Login/Logout screens		SonicOSX, and where to find information in the set of admin guides.
MONITOR   Real- Time Charts	SonicOSX 7 Real-Time Charts	Describes real-time charts on the System Monitor, Protocol Monitor, Policy Monitor, Users Monitor, and BWM Monitor (Bandwidth Management) pages.
MONITOR   AppFlow	SonicOS/X 7 Monitor	Describes the AppFlow pages, including:
	AppFlow	On all platforms:
		<ul> <li>AppFlow Report screens: Applications, Users, IP Addressess, Virus, Intrusions, Spyware, Locations, Botnets, Web Categories</li> </ul>
		<ul> <li>CTA Report screens: Generate &amp; Download CTA Report, Advanced Options, Completed Reports</li> </ul>
		On NSv Series only:
		<ul> <li>AppFlow Monitor screens: Applications, Users, Web Activity, Initiator IPs, Responder IPs, Threats, VoIP, VPN, Devices, Contents, Policies</li> </ul>
		<ul> <li>AppFlow Sessions screens: All, Threats, Web Access</li> </ul>

Management Interface Section	Guide Name	Topics Covered in this Admin Guide
MONITOR   SDWAN	SonicOS/X 7 SDWAN	Describes NETWORK   SDWAN configuration pages and MONITOR   SDWAN pages for Software Defined WAN features.
		NETWORK   SDWAN pages include Groups, SLA Probes, SLA Class Object, Path Selection Profiles, and Rules.
		MONITOR   SDWAN pages include SDWAN Monitor and SD-WAN Connections.
MONITOR   Logs	SonicOS/X 7 Monitor Logs	Describes the System Logs and Auditing Logs pages.
MONITOR   Tools & Monitors	SonicOS/X 7 Tools & Monitors	Covers using Packet Monitor, viewing Connections, monitoring Core 0 Processes, and using Packet Replay.
DEVICE   Settings	SonicOSX 7 Device Settings	Configuration options and procedures for security service and support licenses, administration settings, system time settings, certificates, SNMP settings, firmware backups, upgrade, bootup options, and configuration settings export and import, and restarting the firewall.
DEVICE   Multi- Instance	SonicOSX7 Multi-Instance for the NSsp Series	NSsp only. Configuration options and procedures for multi-instance settings, instances, instance firmware management, and instance licenses.
DEVICE   High Availability	SonicOS/X 7 High Availability	Configuration options and procedures for High Availability settings. Describes HA status, settings, advanced settings and monitoring options.
DEVICE   Users	SonicOS/X 7 Users	Configuration options and procedures for authentication partitioning, adding local users and groups, guest accounts and services. Describes viewing status of local and guest users.
DEVICE   AppFlow	SonicOS/X 7 Device AppFlow	Configuration options and procedures for Flow Reporting and AppFlow Agent.
DEVICE   Log	SonicOS/X 7 Device Log	Configuration options and procedures for log settings, syslog, automation, name resolution, reports, and AWS.

Management Interface Section	Guide Name	Topics Covered in this Admin Guide
DEVICE   Diagnostics	SonicOSX 7 Diagnostics for NSv Series SonicOSX 7 Diagnostics for NSsp Series	Configuration options and procedures for system diagnostics, including the Tech Support Report (TSR), network settings, DNS lookup and reverse name lookup, network paths, using ping, using trace route, real-time blacklist, Geo-IP and botnet, making a URL rating request, PMTU discovery, terminal access, switch diagnostics (NSsp only), and policy lookup.
NETWORK   System	SonicOSX 7 System	Configuration options and procedures for system networking settings, including interfaces, failover and load balancing, neighbor discovery, ARP, MAC IP anti-spoof, web proxy, VLAN translation, IP helper, dynamic routing, DHCP server, multicast, network monitor, and AWS configuration.
NETWORK   Firewall	SonicOSX 7 Network Firewall	Configuration options and procedures for advanced firewall settings, SSL control, cipher control, and real-time-blacklist filter.
NETWORK   VoIP	SonicOS/X 7 VoIP	Configuration options and procedures for voice over IP settings. Describes viewing call status and controlling calls.
NETWORK   DNS	SonicOS/X 7 DNS	Configuration options and procedures for Domain Name Service settings, dynamic DNS, DNS proxy, and DNS security.
NETWORK   Switching	SonicOS/X 7 Switching	Switching features are supported only on NSsp and NSa Series. Configuration options and procedures for VLAN trunking, Layer 2 discovery, link aggregation, and port mirroring.
NETWORK   IPSec VPN	SonicOS/X 7 IPSec VPN	Configuration options and procedures for IPSec VPN rules and settings, advanced settings, DHCP over VPN, Layer 2 Tunneling Protocol server, and AWS VPN.
NETWORK   SSL VPN	I SonicOS/X 7 SSL VPN	Configuration options and procedures for SSLVPN server, client, and portal settings. Virtual Office portal access. Viewing SSL VPN status.
OBJECT   Match Objects	SonicOSX 7 Match Objects	Configuration options and procedures for objects to be used in policy rules, including object types for zones, addresses, services, countries, applications, web categories, websites, URI lists, match patterns, custom matching, schedules, dynamic groups, and email addresses.

Management Interface Section	Guide Name	Topics Covered in this Admin Guide
OBJECT   Profile Objects	SonicOSX 7 Profile Objects	Configuration options and procedures for profile objects to be used in policy rules, including profile objects for endpoint security, bandwidth, CFS block pages, logging and alerts, intrusion prevention, quality of service marking, DHCP option, and AWS.
OBJECT   Action Profiles	SonicOSX 7 Action Profiles	Configuration options and procedures for action profiles to be used in policy rules, include security action profiles and DoS action profiles.
OBJECT   Signatures	SonicOSX 7 Signatures	Viewing and refreshing anti-virus signatures and anti- spyware signatures.
POLICY   Rules and Policies	SonicOSX 7 Rules and Policies	Configuration options and procedures for security services settings, security policies, NAT policies, routing policies, decryption policies, DoS policies, endpoint policies. Viewing shadow characteristics of policies.
POLICY   Capture ATP	SonicOS/X 7 Capture ATP	Configuration options and procedures for Capture ATP settings and viewing Capture ATP scanning history.
POLICY   Endpoint Security	SonicOS/X 7 Endpoint Security	Configuration options and procedures for endpoint (client machines) security.

## **Guide Conventions**

The following text conventions are used in this guide and in the SonicOS/X administration guides:

Convention	Description
Bold text	Used in procedures to identify elements in the user interface like dialog boxes, windows, screen names, messages, and buttons. Also used for file names and text or values you are being instructed to select or type into the interface.
Menu view   Menu group > Menu item	Indicates a multiple step menu choice on the user interface. For example, <b>NETWORK</b>   <b>System &gt; Interfaces</b> means to select the <b>NETWORK</b> view at the top of the window, then click on <b>System</b> in the left navigation menu to open the menu group (if needed) and select <b>Interfaces</b> to display the page.
Code	Indicates sample computer programming code or text to be typed in the command line interface.
<variable></variable>	Represents a variable name within the angle brackets. The variable name and angle brackets need to be replaced with an actual value. For example in the segment <b>serialnumber=</b> < <i>your serial number</i> >, replace the variable and brackets with the serial number from your device, such as serialnumber=2CB8ED000004.

Convention	Description
Italics	Indicates the name of a technical manual. Also indicates emphasis on certain words in a sentence, such as the first instance of a significant term or concept.

2

# **Firewall Management Methods**

#### Local Management

You can manage individual SonicWall firewalls by logging into the local web-based management interface in your browser. The admin account or other full-administrator account provides access to configure every feature in SonicOS/X. Point your browser to the LAN or WAN IP address and enter the user name and password to get started.

#### NSM Management

SonicWall TZ, NSa, NSv, and NSsp firewalls can be managed by SonicWall Network Security Manager (NSM) version 2.2 and higher. NSM is an application that centralizes management, reporting, and analytics for the SonicWall family of network security appliances and web services. The NSM cloud or onpremise solution automates the steps to set up an appliance and offers robust reporting and management tools.

#### API Management

You can manage the firewall with API commands. SonicOS/X 7 provides complete, full-featured API support for each and every aspect of firewall management. SonicOS/X and the underlying management of the firewall is entirely API-driven.

You can access the API by clicking the link in the **HOME | API** page or enter the link directly into your browser, https://sonicos-api.sonicwall.com. The SonicOS/X API Swagger access page is displayed. For more information, see the *SonicOS/X 7 API Reference Guide* on the Technical Documentation portal.

#### CLI Management

The SonicOS/X Command Line Interface (CLI) provides a concise and powerful way to configure SonicWall network security appliances without using the SonicOS/X web-based management user interface. You can use the CLI commands individually on the command line, or in scripts for automating configuration tasks. In addition, you can copy the output of a **show** command and post it back as a CLI command at the prompt. This feature gives the interface even greater speed and flexibility.

For more information, see the *SonicOS/X* 7 *Command Line Interface Reference Guide* on the Technical Documentation portal.

#### SonicExpress Mobile App Management

SonicWall SonicExpress is a mobile app that lets you easily register, set up, manage and monitor your SonicWall firewalls. To set up your new SonicWall next-generation firewall, simply launch the app, plug in the USB cable and follow instructions from the intuitive setup guide with step-by-step instructions. The SonicExpress Setup Guide is a very user-friendly way to initialize your new firewall. SonicExpress is integrated with SonicWall WiFi Cloud Manager (WCM) which simplifies wireless access point deployment, management, and monitoring.

#### Capture Security Center ZeroTouch Registration and Provisioning

Capture Security Center (CSC) supports Zero Touch registration and provisioning to manage and configure your firewall.

- Log into CSC at cloud.sonicwall.com using your MySonicWall credentials.
- Select the MySonicWall tile to register your firewall.
- Enable Zero Touch and NSM licensing on your firewall in MySonicWall.
- Select the Network Security Manager tile in CSC to manage your firewall from the cloud.
- (i) **NOTE:** This option requires a Cloud Management license.

# About the SonicOS/X Management Interface

SonicOS/X 7 is redesigned from the ground up for higher security, improved workflow and scalability, and a better user experience and ease of use. This section introduces the top level interface features.

### **Topics:**

- Logging into SonicOS/X
- Logging Out of SonicOS/X
- Contemporary vs Classic Web Interface
- Global Search
- Online Help
- Notification Center
- SonicOS/X Guides (Wizards)
- SSH Terminal Access
- About the Top Menu Views
- About the API and CLI
- Legal Information

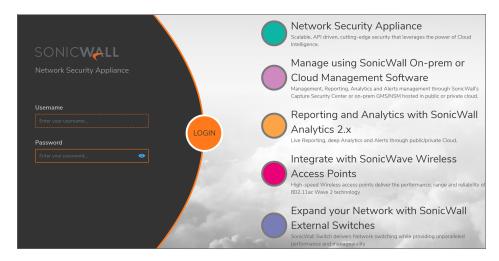
## Logging into SonicOS/X

To log into the SonicOS/X web management interface, enter the firewall IP address into your browser using HTTPS. The default X0 LAN IP address is https://192.168.168.168.168. The default credentials are:

- Username: admin
- Password: password

You can also log in using the WAN IP address if the WAN interface (usually X1 or X2) is configured to allow HTTPS management. SonicOS/X provides a DHCP server to give your computer an IP address in the same subnet, so there is no need to give it a static IP address before logging in.

The login page provides links to related SonicWall products at the right while you enter your SonicOS/X credentials at the left.

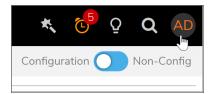


After entering the Username and Password, click LOGIN or press Enter to log in.

(i) **NOTE:** The SonicOS/X web management interface is best viewed using 1920x1080 resolution.

## Logging Out of SonicOS/X

To log out of the SonicOS/X web management interface, click on the username initials at the top right corner of the banner and select **Logout** from the drop-down list.



In the confirmation dialog, click **Continue**.



The logout page is displayed.



To log back into the firewall, click Log Back In.

For security reasons, SonicOS/X automatically logs the administrator out after a specified period of inactivity. The default inactive time is 5 minutes. To change this, configure the desired number of minutes in the Log out the Admin after inactivity of (mins) field in the Login / Multiple Administrators screen on the DEVICE | Settings > Administration page.

## Contemporary vs Classic Web Interface

SonicOS/X 7 provides two web management interfaces, the contemporary interface with the menu group views across the top, and the classic interface with the menu groups in the left navigation pane. Both interfaces support the same feature set on SonicOS and SonicOSX and the right-hand pages look the same.

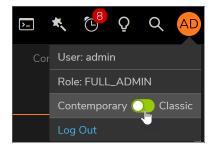
#### HOME MONITOR DEVICE 🔆 NETWORK OBJECT POLICY 🖂 💐 🔂 Q 🗛 SONICWALL . igodol2( 📜 Dashboard Device C) Refresh SONICWALL 12 570 ss 🚓 SYSTEM STATUS SYSTEM USAGE NETWORK INTER Name 2CB8ED694664 X0(LAN) 192.168.168.16 Friendly Name 1.85 Mbps 10.203.28.158 Product Code 22205 Bandwidth 192.168.2.240 2CB8ED694664 X2(LAN) Management 0.0.0.0 tication X3(Unassigned) K7KH-5NH3 18 Code Plane 0.0.0.0 Active Connections X4(Unassigned) SonicOS 7.0.1-P1127 0.0.0.0 X5(Unassigned) ROM Version 7.0.0.4 X6(Unassigned) 0.0.0.0 em Time 03/20/2021 14:30:07 X7(Unassigned) 0.0.0.0 SERVICES Up Time 14 Days 04:32:30 0.0.0.0

## Contemporary interface:

#### **Classic interface:**



You can switch between the two interfaces by clicking on the username initials at the top right corner of the banner to show the drop-down list and using the slider button to select **Contemporary** or **Classic**.



The interface changes immediately without asking you to confirm. You do not need to restart the system.

## **Global Search**

SonicOS/X provides a global search feature that lets you look up elements in the web management interface, including page names, options, fields and so forth in the user interface itself, as well as configured values within features. This option to search for parameters globally helps the administrator to determine the sections, such as within Objects or Policies, in which the parameters are referenced.

Launch a search by clicking the Global Search button at the top right, in the banner.



In the Global Search dialog, type in the string to search.

GLOBAL SEARCH	×
Can we help you find something?	
Q   SonicWall Search	
Search	

The results are displayed in the dialog, and may be divided by category. The number of results in each category is displayed in the category tab. Below, the categories are Pages, Objects, and Rules.

GLOBAL SEARCH	$\times$
Q Remote Access Network	
Total: 253	
Pages (62) Objects (42) Rules (149)	_
✓ ADDRESSES (38)	1
All Authorized Access Points Name: All Authorized Access Points & access	
All Rogue Access Points Name: All Rogue Access Points P access	
WAN RemoteAccess Networks Name: WAN RemoteAccess Networks Type: Network & remoteaccess, networks, network	
WLAN RemoteAccess Networks Name: WLAN RemoteAccess Networks Type: Network & remoteaccess, networks, network	
IPv6 Link-Local Subnet Type: Network	

Click on any result to go to that location.

## **Online Help**

Click the lightbulb icon at the top right in the banner to access SonicOS/X online help.



Your browser opens the SonicWall technical documentation page for your appliance platform and firmware version in another tab or window. From here, you can search for a keyword or open the relevant document.

There are many administration guides for SonicOS and SonicOSX, each covering a menu group such as **Dashboard** or **Rules and Policies**. For more information and a mapping of the SonicOS and SonicOSX menu groups to the associated admin guides, refer to:

- Where Do I Find Information?
- SonicOSX Web Interface to Admin Guides Reference
- SonicOS Web Interface to Admin Guides Reference

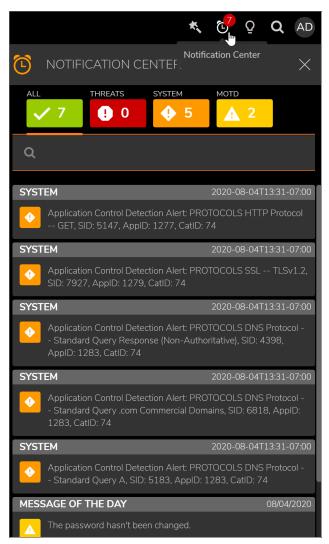
## **Notification Center**

The SonicOS/X Notification Center provides actionable alerts with outstanding tasks to help administrators maintain their organization's security posture. The Notification Center is accessed by clicking the alarm clock button at the top right corner in the banner.



The number of current notifications is displayed in the red circle over the button.

The Notification Center displays a list of categorized messages with colored buttons at the top showing the number of each type.

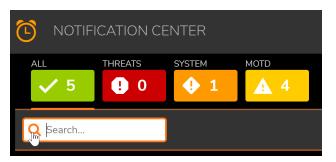


The notification categories are:

- All (Shows the total number of notifications)
- Threats
- System
- MOTD (Message of the Day)

Click a category button to display notifications of that type only.

You can search the messages by clicking the Search icon and entering the value to search for into the field.



## SonicOS/X Guides (Wizards)

SonicOS/X provides easy-to-use configuration guides (wizards) to assist you with initial configuration of server access, VPN policies, wireless network and security settings, and Software-Defined WAN network settings.

Configuration Guide	
WELCOME TO THE CONFIGURATION GUIDE	
Select one of the guides below to easily configure your SonicWall	
Public Server Guide	
VPN Guide (j)	
O Wireless Guide (j)	
SDWAN Guide (j)	
	Next

Each wizard displays a sequence of screens in which you select or enter the necessary settings. To continue to the next screen, click **Next**. To go back and make a change, click **Previous**. To exit the wizard, click the **X**.

The **Summary** page displays all the objects, NAT policies, access rules, security settings, or other settings that will be created. To proceed, click **Apply**.

The following configuration guides are available:

### • Public Server Guide

The **Public Server Guide** lets you quickly configure the firewall to provide public access to an internal server.

Public S	Service Guide	9		
1	2	3	4	5
ER TYPE	PRIVATE NETWORK	PUBLIC INFORMATION	SUMMARY	COMPLETE
PUBLIC SERVER	R TYPE			
	service is not listed, you can ch a service group that encompas	hoose 'Other' and on the following sses all of your needs.	g steps you will have the oppo	ortunity to create new
	Serve	er Type Web Server	• i)	
	s	Service 🚺 HTTP (TCP 80	))	
		HTTPS (TCP 4	143)	
Click the "Next" bu	itton to proceed.			
		Previous		

You can select any of the following server types:

- Web Server
- FTP Server
- Mail Server
- Terminal Services Server
- Other

If you select **Other**, you can select from a long list of service types or select **Create new Service**.

The wizard provides the well-known port(s) for known services and asks for other options required for configuration of the server. If necessary, SonicOS/X creates objects, such as a network object bound to the WAN zone for the non-default IP address of a public server.

#### • VPN Guide

The **VPN Guide** lets you quickly create a new **Site-to-Site** VPN policy to another SonicWall device or configure a **WAN GroupVPN** policy to accept incoming VPN connections from SonicWall Global VPN Client.

VPN Guide		
VPN POLICY TYPE		
	Type of VPN Policy	● Site-to-Site (j)
		$\bigcirc$ WAN GroupVPN $(i)$
	nd.	revious Next

The **Site-to Site** wizard provides sequential screens in which you input preshared key information, the IP address of the remote peer, local and destination network objects, and security settings for IKE Phase 1 and IPSec Phase 2.

The **WAN GroupVPN** wizard provides sequential screens in which you input preshared key information, the encryption and authentication security settings, user authentication, and optionally enable the virtual adapter for obtaining DHCP addresses in the X0 range.

Wireless Guide

The **Wireless Guide** lets you quickly configure the network settings and security features of the WLAN Radio Interface.

Wireless Guide			
3	4		
WIRELESS LAN SETTINGS WLAN RADIO SETTINGS W	LAN VAP SETTINGS	WLAN SECURITY SETTINGS	SUMMARY
WIRELESS LAN SETTINGS			
IP Assignment	Static 💌		
Onfigure the SonicWall as the default gateway for your WL	ANs		
WLAN IP Address	172.16.31.1		
WLAN Subnet Mask	255.255.255.0		
P	revious Next		

For regulatory compliance, the **Wireless Guide** first asks you to select the country where the wireless TZ is being deployed. Then the wizard provides sequential screens in which you input the Wireless LAN network settings, WLAN radio settings, WLAN virtual access point settings, and WLAN security settings.

#### SDWAN Guide

The **SDWAN Guide** lets you quickly configure a software-defined WAN.

SD-WAN Guide			
1 2	ATH SELECTION	HEALTH CHECK PROBES	SUMMARY
SERVICE/APPLICATION SLA CRITERIA SELECTION	PATH SELECTION	HEALTH CHECK PROBES	SUMMART
CHOOSE SERVICE/APPLICATION FOR DYNAMIC P	ATH SELECTION		
	Application	Service	
	Select a Appl	ication O 💌	
SOURCE AND DESTINATION FOR THE CHOSEN S	ERVICE/APPLICATIC	N	
Traffic Source/Network	Select Addre	ssObject/ 🔻	
Service/Application destination	Select Addre	ssObject/ 🔻	
<ul> <li>Service Selection is recommended for known IP/FQDN destruc recommended for SaaS applications reachable over internet. Example</li> </ul>			DC. Application Selection is
(	Previous	ext	

The **SDWAN Guide** provides a sequence of screens in which you input the service or application, SLA criteria for latency, jitter, and packet loss, path selection using WAN or route based VPN tunnels, and health check probes.

## SSH Terminal Access

An SSH Terminal can be accessed by clicking the **Terminal** icon button on the top banner of the SonicOS/X web management interface.



Before initiating the Terminal, make sure that the interface has SSH enabled for management. To check, go to **NETWORK | System > Interfaces** and edit the WAN (usually X1) interface. On the **General** screen, scroll down to the **MANAGEMENT** options and enable **SSH**.

MANAGEMENT	
HTTPS	
Ping	
SNMP	Allow SSH Protocol: Enables
SSH	remote management of the SonicWall through SSH.

If prompted, click **OK** in the SSH Server warning dialog to accept the certificate.



Then, enter the administrator username and password at the prompts (default admin/password).

	<b>Onsole Window</b> I management is ON for this interface	
Login	admin 🌒	

The SSH terminal window is available for use with all the standard commands. Type a question mark, '?', to see the list of system commands and top level commands. Press the spacebar at the --MORE-- prompt to display more commands.

TERMINAL	<u></u>	<b>à</b> <	> ×
			<u>^</u>
Copyright (c) 2020 Soni	cWall, Inc.		
Using username 'admin'. Password:			
admin@2CB8ED828750>			
System Commands:			
clear	Reset functions.		
cli	CLI configuration.		
exit	Exit the current mode.		
export	Export system status or configuration.		
help	Display command help.		
no	Negate a command or set its defaults.		
show	Show system status or configuration.		
Top Level Commands:			
auto-upgrade	Proceed auto-upgrade firmware.		
boot-schedule	Show Boot schedule.		
botnet-download	Download the IPs downloaded from dynamic botnet servers	5	
botnet-flush	Flush the IPs downloaded from dynamic botnet servers		
check-network	check network settings.		
configure	Enter configuration mode.		
email	E-mail.		
export-and-reset			
geo-botnet-lookup	Check GEO location and lookup BOTNET server.		
kill	Kill.		
kill-user	Log out users.		
MORE			
			-

You can type logout or exit to end the session, or click the 'X' in the top right corner to return to web management.

For more information about the command line interface (CLI), refer to the *SonicOS/X* 7 *Command Line Interface Reference Guide* on the Technical Documentation portal.

## About the Top Menu Views

The contemporary SonicOS/X 7 web management interface layout is organized into high-level, intuitive workflows, with six top-level views in a menu across the top.



The currently selected top view is marked with an orange dot. A similar orange dot marks the currently selected page in the left navigation pane.

The six top-level views are:

- HOME The HOME view provides dashboards and graphs designed to help you quickly see the health and security status of your security appliance, connected devices, and networks. In SonicOSX, the Policy Overview page provides status information for your policies. On NSsp 13700 and TZ, NSa and NSv series, a graphical representation of your network topology is available in the HOME view. The API and Legal pages are also in the HOME view.
- **MONITOR** The MONITOR view provides Real-Time Charts, AppFlow reports and/or monitoring, AppFlow sessions (on NSv), Capture Threat Assessment report, SDWAN monitoring, system logs, and tools for packet capture and monitoring connections and processes.
- **DEVICE** The DEVICE view provides configuration pages for firewall administration and settings, internal wireless settings for TZ wireless firewalls, high availability, users, AppFlow settings, log settings, and system diagnostic tools. In SonicOSX, the Policy Lookup page is available under Diagnostics. On TZ, NSa and NSsp 13700 firewalls, configuration pages for external devices such as the SonicWall Switch, Access Points, and WWAN 4G/LTE are available.
- NETWORK The NETWORK view provides System configuration pages for network interfaces and system settings including for load balancing, ARP, web proxy, PortShield (on TZ and NSa series), VLAN translation, dynamic routing, DHCP server, etc, as well as pages for advanced firewall settings, VoIP, DNS, SDWAN, IPSec VPN, and SSL VPN settings.
- OBJECT In SonicOS, the OBJECT view provides configuration pages for Match Objects, Profile
   Objects, and Action Objects, which are used when creating rules and policies on the POLICY view. In
   SonicOSX, the OBJECT view provides configuration pages for Match Objects, Profile Objects, and Action
   Profiles, which are used when creating rules and policies on the POLICY view. A Signatures page allows
   refresh of Anti-Virus and Anti-Spyware signature databases on the firewall.
- **POLICY** In SonicOSX, the POLICY view provides menu groups for Rules and Policies, Capture ATP, and EndPoint Security. In SonicOS, the POLICY view provides those menu groups plus four additional ones: DPI-SSL, DPI-SSH, Security Services and Anti-Spam.

The configuration pages within Rules and Policies have significant differences between SonicOS (Classic mode) and SonicOSX (Policy mode). The configuration pages in Classic mode include Access Rules, NAT Rules, Routing Rules, Content Filter Rules, App Rules and Endpoint Rules. In Policy mode, the Rules and Policies menu group pages are Settings, Security Policy, NAT Policy, Route Policy, Decryption Policy, DoS Policy, Endpoint Policy and Shadow. These policy configuration pages cover the same security aspects as those in Classic mode, but with a more unified approach. The Settings page provides status for all security services on a single page, while the services are configured within each policy as an integral component. The Shadow page shows which rules are being shadowed by other rules and which rules are shadowing other rules. If a rule is shadowed by another rule, the first rule might never be hit.

## About the API and CLI

The SonicOS/X Enterprise Command Line Interface (E-CLI) provides a concise and powerful way to configure SonicWall security appliances without using the SonicOS/X web management interface. You can use the CLI commands individually on the command line or in scripts for automating configuration tasks. You can access the CLI by connecting to the Console port via SSH or with a serial connection. For more information, refer to the *SonicOS/X 7 Command Line Interface Reference Guide* on the SonicWall technical documentation portal.

The SonicOS/X RESTful API (Representational State Transfer Application Program Interface) provides an alternative method to the SonicOS/X CLI for configuring the firewall. You can use the API to configure each and every feature on the firewall or to script configuration sequences.

For more information, see the *SonicOS/X 7 API Reference Guide* on the SonicWall technical documentation portal.

To access the API, navigate to **HOME | API** and click the link in the **SONICWALL SONICOS API AGREEMENT** section.

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You can also enter the link directly into your browser, https://sonicos-api.sonicwall.com.

The SonicOS API Swagger access page is displayed.

🕀 swagger	./sonicos_files/default/sonicos_openapi.yml	Explore
SonicOS API	D-P337_gen7-apl OAS3	
Swagger Specification for SonicOS AI THIS YML IS FOR SONICWALL INTER		
SonicOS support two-factor and bear		
to GUI and scan the QR cod	ame, password, and two-factor code to the firewall. If you are authenticating a username for the first time, j de to activate two-factor authentication. ad in response to the "tfa" message. Copy the Bearer Token to the "Authorize" button. the current session.	blease login
Terms of service Contact SonicOS API Support		
	Au	thorize 🔒

Set up your authentication and log in for the complete API command list and syntax.



## Legal Information

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The SonicWall copyright statement and End User Product Agreement (EUPA) are displayed on the **HOME** | **Legal Information** page.

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# What's New in SonicOS/X 7.0.1

4

SonicOS/X 7.0.1 introduces a number of new features and enhancements, including:

SonicWall Switch – New Features

Several new features and enhancements are provided for Switch management:

- SonicWall Switch Native VLAN Support Configuration
   Provides ability for administrator to specify which VLANs do not carry a VLAN tag. This helps with
   SonicWave provisioning.
- SonicWall Switch Comments/Descriptions for Each Port
   Port descriptions help administrators understand why a port has been provisioned.
- SonicWall Switch Multiple Switch Support for Firewall High Availability Deployments Adds support for HA deployment use cases when multiple Switches are being managed by the firewalls.
- SonicWall Switch Multi-level Daisy Chaining Up to Eight

Extends network connectivity from one end of the building to the other.

Mode Selection on NSv Series – Changing Between Classic Mode and Policy Mode

On NSv series, you can run either SonicOS (Classic mode) or SonicOSX (Policy mode) and you can switch between the modes. Some configuration settings are lost when changing from Classic to Policy mode, while the NSv resets to factory default settings when changing from Policy to Classic mode. This feature is also supported on NSv deployments in closed networks.

Web Management Interface – Continued Improvements

Improvements to user experience and App Viewer, signatures data enrichment, and more CVE information.

Security – New Signature Database Support

Enhancements to SonicOS for support of new Signature Database. Rollout of new Signature Database is coming soon.

#### Connectivity – One ARM Mode Support

In One ARM mode, traffic enters and leaves the appliance on the same interface.

• Ports and Interfaces – Feature Support and Performance Enhancements

Several features and enhancements are added:

- **PPPoE support** on NSv series interfaces
- **Reduced polling time** on all SFP+ ports from 40 sec to 5 sec
- 40GB interfaces support 10GB interface connectivity on NSsp 15700
- 10GB BASE-T support on 10GB SFP ports
- SafeMode Support for Auth Code during SafeMode Authentication

You can use the appliance Auth Code as the Maintenance Key when accessing SafeMode on unregistered firewalls running SonicOS/X 7. The Auth Code is displayed in the web management interface on the **HOME | Dashboard > System > Device** page, and on the label affixed to the bottom of the appliance.

### Deployment – Bypass Non-decrypted SSL Traffic with GAV

This option provides performance improvements.

Features in Both SonicOS and SonicOSX

This section describes a number of features introduced or enhanced in SonicOS/X 7. These features are available in both SonicOS and SonicOSX on all (or most) platforms.

For features specific to SonicOSX or available only on specific platforms, refer to any of these topics:

- Features Specific to SonicOSX
- Features Specific to TZ, NSa and NSsp 13700
- Features Specific to NSv
- Features Specific to NSsp 15700

Key features available in both SonicOS and SonicOSX on all platforms include:

Actionable Dashboard

In SonicOS/X 7, the Dashboard is enhanced with actionable alerts. The **HOME | Dashboard > System** page provides four screens with actionable alerts: Device, Summary, Network and Threat.

The Device, Network and Threat dashboards provide a top-level summary of the overall health of the appliance and threat insights. The actionable alerts help administrators maintain their organization's security posture.

An example of an actionable alert on the Device screen is, if any service is unlicensed, you can click to be redirected to the **DEVICE | Settings > Licenses** page and take action on missing licenses.

Device View - Front Panel

You can check the physical status of your firewall from the **HOME | Dashboard > System** page, in the **Device** screen. This gives the same feel as when you are physically looking at the hardware and also provides a graphical representation of the NSv virtual firewall. Some example screens are shown below. **TZ**:



### NSa Series and NSsp 13700:



SONICWALL' NO X1 X2 X3 X4 X5 X6 X7 MGMT

NSsp 15700:

B C11 B C10	0 C21	SONICWALL'	•
Ngp 15700 ○ → → → → → → → → → → → → →	X24 X22 X20 X18 X24 X22 X20 X21 X25 X23 X21 X19		x0 10Gb x1

• Top Traffic and User Summary

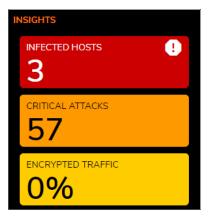
The **Dashboard > System > Summary** page displays:

- Traffic distribution usage on the firewall with real-time updates of the most used applications
- Summary of top users based on allowed or blocked sessions and by data sent and received

2CD8ED624614     Primary + ACTIVE ]   / Home / Dathboard / System		Contiguration 🅥 Non-Contig
TRAFFIC DISTRIBUTION	E Mae C man E TOP USERS	INSIGHTS
	Series Mente Mana Lines         In 9 55506         In 0 0000000000000000000000000000000000	INFECTED HOSTS
	Vit ADDRD SISSION	INTERNATION CONTRACTOR
	General CHE LERA International Content of Co	0% All / Spatight / Nahare / Renormane / Hanwinns
	Constructions of stations of the state of th	Circle Ci

### Insights Into Threats

The **Dashboard > System > Summary** page displays a section at the right with insights into threats of several types.



Insights on infected hosts displays the total number of infected host machines in your network in real-time. Insights on critical attacks displays the total number of mission-critical attacks in your network in real-time. Insights on encrypted traffic displays the total number of encrypted traffic in your network in real-time.

### Decryption Features

SonicOS/X 7 supports several new decryption features:

• Decryption Support for TLSv1.3

The TLS 1.3 encryption standard is supported to inspect encrypted traffic across several protocols like HTTPS, SSH, and FTPS. Support for TLS 1.3 improves overall security on the firewall. This is implemented in Firewall Management, SSL VPN and Deep Packet Inspection (DPI).

### Selective Blocking of Ciphers

On the **NETWORK | Firewall > Cipher Control** page, you can select from over 300 ciphers and block or unblock them. Filtering controls at the top of the page make it easy to view certain cipher types or strength ratings.

TLS Ciphers SSH Ciphers										
Q Search All V Streng	th: All	CBC:	All 🔻	TLS:		•	Block	Unblo	ck •	¢ Ω
CIPHER NAME	STRENGTH	BLOCK	IS CBC	TLS1.0	TLS1.1	TLS1.2	TLS1.3	DPI-SSL	HTTPS	SSL CONT
TLS_AES_128_GCM_SHA256	Recommended						$\checkmark$	$\checkmark$	$\checkmark$	
TLS_AES_256_GCM_SHA384	Recommended						$\checkmark$	$\checkmark$	$\checkmark$	
TLS_CHACHA20_POLY1305_SHA256	Recommended						$\checkmark$	$\checkmark$	$\checkmark$	
TLS_AES_128_CCM_SHA256	Recommended						$\checkmark$			
TLS_AES_128_CCM_8_SHA256	Recommended						$\checkmark$			
TLS_ECDHE_ECDSA_WITH_AES_256_GCM_SHA384	Recommended					$\checkmark$		$\checkmark$	$\checkmark$	
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384	Recommended					$\checkmark$		$\checkmark$	$\checkmark$	
TLS_ECDHE_ECDSA_WITH_CHACHA20_POLY1305_SHA25	6 Recommended					$\checkmark$		$\checkmark$		
TLS_ECDHE_RSA_WITH_CHACHA20_POLY1305_SHA256	Recommended					$\checkmark$		$\checkmark$		
TLS_ECDHE_ECDSA_WITH_AES_128_GCM_SHA256	Recommended					$\checkmark$		$\checkmark$	$\checkmark$	
TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256	Recommended					$\checkmark$		$\checkmark$	$\sim$	
TLS_ECDHE_PSK_WITH_AES_128_GCM_SHA256	Recommended					$\checkmark$				
TLS_ECDHE_PSK_WITH_AES_256_GCM_SHA384	Recommended					$\checkmark$				
TLS_ECDHE_PSK_WITH_AES_128_CCM_8_SHA256	Recommended					$\checkmark$				
TLS_ECDHE_PSK_WITH_AES_128_CCM_SHA256	Recommended					$\checkmark$				

### SDWAN Wizard

The SDWAN Wizard guides you through configuring SDWAN Policies on the firewall. The wizard intuitively walks through setting up SDWAN rules to connect to HQ or Cloud SaaS applications without complex configurations. The wizard is accessed by clicking the wizard button in the top, right corner of the web management interface.



Select SDWAN Guide from the available wizards.

Configuration Guide		
WELCOME TO THE CONFIGURATION GUIDE		
Select one of the guides below to easily configure your SonicWall		
	O Public Server Guide (j)	
	VPN Guide (1)	
	Wireless Guide (j)	
	SDWAN Guide (i)	
		Next

The SDWAN Guide has five screens to assist you with creating the policy.

SD-WAN Guide	
1 2	3 5
SERVICE/APPLICATION SLA CRITERIA PATH SELECTION	SELECTION HEALTH CHECK PROBES SUMMARY
CHOOSE SERVICE/APPLICATION FOR DYNAMIC PATH SELECT	TION
	Application Service Select a Application O
SOURCE AND DESTINATION FOR THE CHOSEN SERVICE/APP	LICATION
Traffic Source/Network	Select AddressObject/ 💌
Service/Application destination	Select AddressObject/ 💌
Service Selection is recommended for known IP/FQDN destructions reachable applications reachable over internet. Example: Office365,RingCentral.	via VPN. Example: VoIP PBX hosted at HQ or DC. Application Selection is recommended for SaaS
Prev	vious Next

### Capture ATP

The newly designed Capture ATP dashboard provides insights into Zero-Day threats that are coming into the organization's network with location-based attack origin information.



### • Capture Threat Assessment 2.0

SonicOS/X 7 supports Capture Threat Assessment (CTA) v2.0. Capture Threat Assessment is a SonicWall service that provides network traffic and threat report generation in PDF format. The service is provided directly from the SonicOS/X web management interface. You can navigate to the **MONITOR** | **AppFlow > CTA Report** page to configure settings and generate the report. Previous reports are saved in the cloud and displayed as a table on the page.

(i) **NOTE:** App Visualization licensing is recommended for complete report data.

CTA v2.0 provides a number of enhancements for the current Capture Threat Assessment cloud service and reporting on all SonicWall firewalls, as described below.

• New report template – latest look and feel



- Meaningful application statistics adds more meaningful application, threat, web and network data
- Industry and global level statistics comparison Industry averages let you compare your statistics
   alongside industry and global data
- Risky applications analysis rates the amount of risk compared to industry standards
- Malware web activity Web Activity page provides information about exposure to malware from web activity
- Gimpse of threats Glimpse of Threats page details the application exploits, spyware, other malware and botnet activity observed on your network
- Report customization and advanced options provide a way to customize the report features, control the report title and company information, and add a custom logo so you can design the report according to your requirements
- Executive Summary with Key Findings summarizes the overall pages into a single page for quick reference by busy executives
- Recommendations provides a summary of steps you can take to fix the issues found during the reporting period

### System Logs Download

System logs, including console logs, can be downloaded from the **DEVICE | Diagnostics > Tech Support Report** page. The ability to download console logs without connecting to the console port simplifies debugging and reduces the time needed for troubleshooting.

TECH SUPPORT REPORT							
		Automatic secure crash analysis reporting	)				
Periodic secure diagnostic reporting for support purposes							
		Time Interval (minutes) 144	0				
Include raw flow table data entries when sending diagnostic report							
CONFIGURE							
Sensitive Keys	$\mathbf{O}$	Inactive use	ers 🧲	D	Extra Routing	nfo (	
ARP Cache	$\mathbf{O}$	Detail of use	ers 🔵	D	Capture ATP Ca	:he (	
DHCP Bindings	$\mathbf{O}$	IP Stack Ir	nfo C		Vendor Name Resolut	ion (	
IKE Info	$\mathbf{O}$	IPv6 NI	dp C		Debug info in rep	ort	
List of current users		IPv6 DH	ср С		IP Rep	ort (	
DNS Proxy Cache	$\mathbf{O}$	Geo-IP/Botnet Cac	the C		ABR Ent	ies (	
		User Nar	me 🧲	D	Application Signate	res (	
Cancel							
ACTIONS							
Download Tech Support Report Download SSO Auth Log Download System Logs In Send Diagnostic Reports To Support							

#### SSH Terminal Access

An SSH Terminal can be accessed by clicking the Terminal icon button on the top banner of the SonicOS/X web management interface.



Before initiating the Terminal, make sure that the interface has SSH enabled for management. To check, go to **NETWORK | System > Interfaces** and edit the WAN interface. The first time, click **OK** in the SSH Server warning dialog to accept the certificate.

Then, enter the administrator username and password at the prompts (default admin/password).

### SonicExpress Mobile App Compatibility

SonicWall SonicExpress is a mobile app that lets you easily register, set up, manage and monitor your SonicWall firewalls. To set up your new SonicWall next-generation firewall, simply launch the app, use your USB phone cable to connect the firewall USB port to your smartphone, and follow the step-by-step instructions in the intuitive SonicExpress setup guide. Additionally, stay updated with the latest SonicWall security news from the app. The SonicExpress Setup Guide is a very user-friendly way to initialize your new firewall.

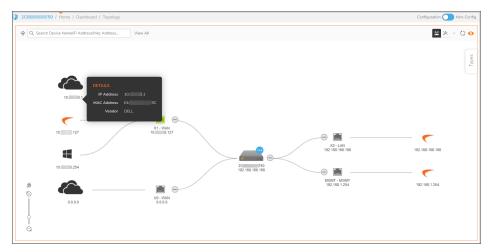


The key features available in both SonicOS and SonicOSX on **most** platforms are:

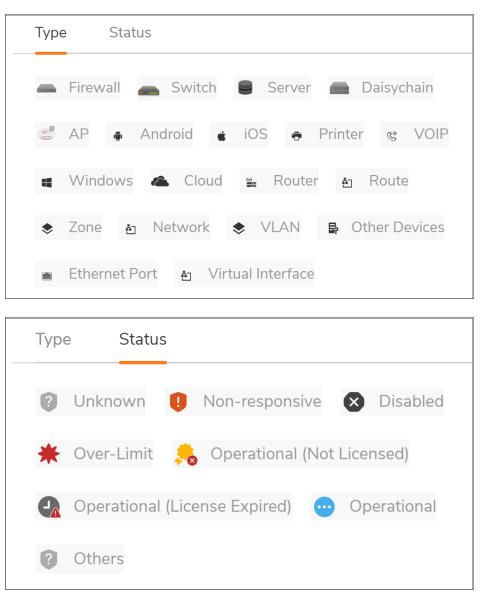
Network Topology View

The **HOME | Dashboard > Topology** page shows an image of your firewall with hosts, access points, and other devices deployed in your network. This feature is supported on TZ, NSa and NSv series firewalls.

The Topology view provides physical and logical connectivity of all SonicWall devices, including firewalls, wireless access points and SonicWall Switches and their connected network devices in one place for easy visualization and policy enforcement. Device insights include device type, IP address, MAC address and traffic statistics to identify trouble spots or choke points.



You can use the buttons at the top right to refresh, display or hide labels, and change the view style. Move your mouse over each device to see details about it in a popup screen.



Click the **Types** tab on the right to see the device type and status legend.

### Authentication Partitions

Authentication partitions control which authentication servers are used for which users. Partitions are supported on on NSsp, NSa and NSv series firewalls. You can configure partitions on the **DEVICE** | **Users > Partitions** page.

There is always one authentication partition, the automatically created Default partition. You cannot delete this partition. You can, however, edit it and select servers, agents, and clients for it as well as subpartitions. If you disable authentication partitioning, all LDAP servers, SSO agents, TSAs, and RADIUS accounting clients are reassigned to the Default partition; when you re-enable authentication partitioning, you must reassign them. RADIUS servers are not affected and remain with their assigned partitions.

6

# Features Specific to SonicOSX

Some features are only provided in SonicOSX and are not available or are configured differently in SonicOS. These SonicOSX features are mostly in the areas of policy and object configuration, and are based on a complete redesign and unified architecture of the underlying policy engine.

### **Topics:**

- About Unified Policies in SonicOSX
- About the Shadow Feature
- About Action Profiles

# About Unified Policies in SonicOSX

SonicOSX 7 introduces a new, redesigned unified policy configuration workflow combining Layer 2 to Layer 7 policy enforcement for security policies and optimizing the workflow for other policy types. This unified policy workflow gathers many security settings into one place, which were previously configured on different pages of the SonicOSX management interface. The benefits of this new approach also include improved reporting, auditing and logging, better diagnostics, monitoring and debugging, and faster loading and searching of rules and objects in the management interface.

All rules are manually created by administrators, there are no automatic or system-added rules.

Priority characteristics of rules:

- Rules are applied in the order of priority, as shown by the rule order in the policy table.
- Rules are created at a certain priority.
- No automatic priority of rules.

A policy is defined by a group of rules that are applied to do a certain job. SonicOSX provides six policy types based on their characteristics, of which four are introduced in SonicOSX 7 and the others are improved and enhanced over previous implementations.

The following new policy types consolidate and reorganize policy configuration for improved logic and efficiency:

Security Policy

Security Policy configuration unifies elements that were configured independently in previous versions of SonicOS. A Security Policy consists of one or more rules that apply security services to traffic. Each security rule merges the following security settings:

- Access Rules
- App Rules
- App Control
- Content Filter
- Botnet Filter
- Geo-IP Filter
- Intrusion Detection and Prevention
- Anti-Virus
- Anti-Spyware

Adding F	Rule							
Name	My Rule				Action	Allow X Deny 🛛 Discard		
Tags	add upto 3 tags, use comma as separator			Type Schedule	IPv4 IPv6     Always	▼ ,4	<b>i</b>	
Description	provide a short description of your access rule			Enable O Security Rule Action Select Security Rule Action		Select Security Rule Action	<b>v</b>	
Source / Dest	tination App/URL/Custom Match			DESTINATION				
Zone/Interface	Any	-		Zone/Interface	Any		•	
Address	Any	-	<i>(i</i> )	Address	Any		•	i (i
Port/Services	Any	•	 <i>(i)</i>	Port/Services	Any		▼ 4	<b>(</b>
USERS				GEO COUNTRY				
Include	All	•		(From / To) Country	Any		▼ ,	¢ (i
Show Diagram				Create Anot	her	Validate Cancel	Ado	t

Adding R	ule					
Name	My Rule			Action	Allow X Deny 🔮 Discard	
Tags	add upto	3 tags, use comma as separator		Туре	IPv4 IPv6	
1495				Schedule	Always	▼ 🖉 🕡
Description	provide a	a short description of your access rule		Enable		
Description				Security Rule Action	Select Security Rule Action	▼ /
Source / Destir	nation	App/URL/Custom Match				
		Match Operation	● OR ○ AND			
		Application	Any		<b>/</b> (i)	
			AND All Ma	tched App Signatures		
		Web Category	Any		• I I	
		URL	Any		· / ()	
		Custom Match	Any		· / ()	
Show Diagram				Create Another	Validate Cancel	Add

### Decryption Policy

In SonicOSX, DPI-SSLand DPI-SSH settings are converted into decryption rules that define which SSL/TLS traffic should be decrypted. DPI-SSL and DPI-SSH settings are only configurable within decryption rules. You have granular control over what needs to be decrypted and how.

Addina [	Decryption Rule			
,				
Name	My Rule		Action	🔅 Decrypt 💿 Bypass
Tags	add upto 3 tags, use comma as sepa	rator	Туре	IPv4 IPv6
1495			Schedule	Always 🔻 🖌 🤅
Description	provide a short description of your de	ecryption rule	Enable	
L				)
Source / Des	tination URL			
	Source Address	Any	• 1	
	Destination Address	Any	• I i	
	Service	Any	• I i	
	User	All	▼	
	(From / To) Country	Any	• / i	
Show Diagram				Cancel Save

Adding [	Decryption Rule			
Name	My Rule		Action	🔅 Decrypt   Ə Bypass
Tags	add upto 3 tags, use comma as separ	rator	Туре	IPv4 IPv6
			Schedule	Always 🔻 🗸 🕡
Description	Description provide a short description of your decryption rule			
Source / Des	tination URL			
	Match Operation	● OR ○ AND		
	Web Category	Any		▼ i
	Website	Any		<ul> <li>✓ (i)</li> </ul>
Show Diagram				Cancel Save

#### DoS Policy

DoS rules define which traffic can cause Denial of Service and how to protect the system from such attacks. DoS rule configuration provides a unified workflow that includes connection limiting settings and all the settings to protect against Flood attacks (UDP/TCP-syn/ICMP floods), Smurf attacks, LAND (Local Area Network Denial) attacks and other denial of service attacks. These settings are no longer configured from various pages of the management interface as in versions prior to 7.0.

Adding [	DoS Policy			
Name	My Rule		Action	🔅 Protect 🔄 Bypass
Tags	add upto 3 tags, use comma as separa	itor	Туре	IPv4 O IPv6
			Schedule	Always 🔻 🖍 🤅
Description	provide a short description of your Dos	S rule	Enable	
	Source	Any	• / i	
	Destination	Any	• / i	
	Service	Any	• / i	
	Action Profile	Select profile	• / i	
Show Diagram				Cancel

### Endpoint Policy

Endpoint rules provide client security settings that apply to traffic on the specified zone. These rules combine settings for the zone, inclusion and exclusion addresses, and an enforcement profile that controls grace period and bypass settings for guest users. At least one client security service must be licensed before endpoint rules can be configured.

Endpoint Security Policy		
Name		
Source Zone	Select a Zone 🔻	
Inclusion Address	All	
Exclusion Address	None	
Enforcement Profile	Select an Profile 🔻	
	Cancel Accept	

The following two policy types are carried forward from earlier versions of SonicOS with minor enhancements:

• NAT Policy

NAT rules define which traffic needs to be translated and how.

Route Policy

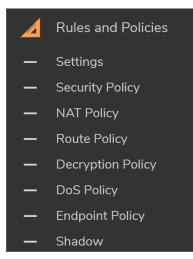
Routing rules define how traffic should be routed.

Traffic is defined by *match criteria*. Each policy type has its own set of match criteria. Each rule defines the specific criteria to match, and defines an associated action. Actions are defined in an Action Profile. Some policy types do not need an action profile, such as Decryption Policy.

In summary, a policy is a set of rules and each rule is defined by match criteria and has an action and/or action profile.

The SonicOSX unified policy redesign provides additional enhancements, including:

• Enhanced rules and policy processing engine for Security, NAT, Route, Decryption, DoS, and Endpoint policies:



- SonicOSX policy rules can scale up to 8KB (8192 bytes) in size to accommodate the additional configuration data.
- Rule configuration is intuitive with a simplified view, even with all the merged settings.
- Relevant objects and action profiles for individual components are selected within the workflow.
- Policy cloning is available.
- In-cell editing capability can be used from within the policies table.
- Shadow policy views allow analysis for Security, NAT, Route, Decryption, and DoS policy sets.
- Simplified and advanced policy views for policy management:
  - Policy grid column customizations for simple and advanced use cases
  - Rule grouping
- Rule statistics:
  - Used vs unused rules
  - Active vs inactive rules
  - Hit counts and bandwidth consumption

# About the Shadow Feature

The **POLICY** | **Rules and Policies** > **Shadow** page shows which rules are being shadowed by other rules and which rules are shadowing other rules. Select the **Policy Type** at the top to view shadowing for each type of policy.

004 / Policy / Ru	les and Policies / Shadow	Configuration Non-Config
Policy Type 🔘 Security Policy 🤇	) NAT Policy O Route Policy O Decryption P	Policy O DoS Policy
Q Search	All Rules	Shadow list generated on 5/7/2020, 2:44:17 AM 🛛 🧿 Generate
# RULE NAME	SHADOWED BY	SHADOWING
		1 default_2
		2 LAN to WAN_3
1 default_1		3 LAN to WAN 2_4
		4 LAN to WAN 3_5
		5 LAN to WAN 3_6
		1 LAN to WAN_3
2 default_2	1 default_1	2 LAN to WAN 2_4
2 dendan_2		3 LAN to WAN 3_5
		4 LAN to WAN 3_6
		1 LAN to WAN 2_4
		2 LAN to WAN 3_5
3 LAN to WAN_3	1 default_1	3 LAN to WAN 3_6
	2 default_2	4 Deny_8
		5 Deny_9
		6 Deny_12
	1 default_1	
4 LAN to WAN 2_4	2 default_2	1 LAN to WAN 3_5

Each rule in the **RULE NAME** column might have a rule in the **SHADOWED BY** column and the **SHADOWING** column. The rule in the SHADOWING column might not be hit because the rule in the RULE NAME column will match the traffic first. The rules under SHADOWED BY will be hit before the rules in the RULE NAME column, possibly preventing the RULE NAME column rule from being hit.

Rules can be partially shadowed. In this case they will be hit if they match traffic characteristics that the other rule is not matching on.

For example, say A+B is being matched in rule #2 which is shadowed by rule #1, where rule #1 matches A. If traffic matches A, rule #1 will hit. If traffic matches B, rule #2 will hit.

Another example involves two subnets. Rule #1 blocks traffic matching the 10.0.0/24 subnet. Rule #2 allows traffic matching the 10.0/16 subnet.

Rule #1 shadows Rule #2. This is a partial shadow.

You can click on any rule to view details:



# **About Action Profiles**

Action profiles are used in Security Rules and DoS Rules and are configured globally under **OBJECTS | Actions Profiles**. Click the **+Add** button to configure all types of action profiles for use in the policy rule.

### Security Rule Action Profiles:

The **Add Security Action Profile** page provides the following screens to configure action profiles for Security Rules:

- Bandwidth/QoS
- Anti-Virus
- Threat Prevention
- Anti-Spyware
- Botnet Filter
- Content Filter
- Block Page and Logging
- Miscellaneous

When the **Add Security Action Profile** window opens, the first screen is **Bandwidth/QoS**. You can select other tabs/screens to configure other types of Action Profiles.

Add Securit	y Action	Profile					
Bandwidth/QoS	Anti-Virus	Intrusion Prevention	Anti-Spyware	Botnet Filter	Content Filter	Block Page and Logging	Miscellaneous
Ad	ction Profile Name						
BANDWIDTH MANAG	SEMENT PROFILE						
Bandwidth Ag	gregation Method	Per Policy 💌					
Enable Egress Bandw	vidth Management						
	Bandwidth Object	Select a Bandwidth 💌					
Enable Ingress Bandw	vidth Management	0					
	Bandwidth Object	Select a Bandwidth 💌					
Enable Tracking	Bandwidth Usage	0					
QOS MARKING PROF	ILE						
DSC	CP Marking Action	None					
802.1	1p Marking Action	Preserve 💌					
							Cancel

The Miscellaneous screen provides options for:

- Connection Settings
- Advanced Settings
- SIP / H.323
- For Traffic from an Unauthenticated User

Action Profile Name	
CONNECTION SETTINGS	
TCP Connection Inactivity Timeout (minutes)	15
UDP Connection Inactivity Timeout (seconds)	30
ADVANCED SETTINGS	
Allow Fragmented Packets	
Bypass Inspection Of Server To Client Packets	
SIP / H.323	
Enable SIP Transformation	0
Enable H.323 Transformation	
FOR TRAFFIC FROM AN UNAUTHENTICATED	JSER
Don't redirect unauthenticated users to log in	0

### **DoS Rule Action Profiles:**

The Add DoS Action Profile page provides the following screens to configure action profiles for DoS Rules:

- Flood Protection
- DDoS Protection
- Attack Protection
- Connection Limiting

Add Dod S Action Profile     Ide Protection     Dot Protection     Atter Protection     Atter Protection     Des Rule Action Nume     International Control Contr				
DoS Rule Action Name         LYPER 3 SYN FLOOD PROTECTION - SYN PROXY         Enable SYN Flood Protection         SYN Flood Protection Mode         Watch and report pos.         SYN Flood Protection Mode         SYN Flood Protection attempts / second         300         SYN-Proxy options:         Altack threshold (incomplete connection attempts / second)         SYN-Proxy options:         Altack threshold (incomplete connection attempts / second)         SYN-Proxy options:         Altack threshold (incomplete connections are proxide)         Maximum TCP MSS sent to WAN clients         Jalog         Always log SYN packets received         Always log SYN packets received         Always log SYN packets received         Challe LCMP Flood Protection         ILCMP Flood Attack Threshold (ICMP Packets / Seq)         ILCMP Flood Attack Blocking Time (Seq) <td< th=""><th>Add DoS Action Profile</th><th></th><th></th><th></th></td<>	Add DoS Action Profile			
LAYER 3 SYN FLOOD PROTECTION - SYN PROXY       LAYER 2 SYN/RST/FIN FLOOD PROTECTION - MAC ELACKLISTING         Enable SYN Rood Protection Mode       Watch and report pos.       Image: Syn Rood Protection Mode       Image: Syn Rood Protection Syn RST/FIN Rood blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST/FIN Rood Blacklisting On all interfaces       Image: Syn Rood Protection Syn RST / Syn Rood S	Flood Protection DDoS Protection Attack Prote	ction Connection Limiting		
Enable SYN Flood Protection   SYN Flood Protection   SYN Attack Threshold   Syn Attack Threshold (Incomplete connection attempts secon)   Syn Attack Threshold (Incomplete connection attempts secon)   Syn Attack Threshold (Incomplete connection attempts secon)   Syn Attack Threshold (Incomplete connections attempts secon)   Syn Attack Threshold (Incomplete connections attempts secon)   Attac	DoS Rule Action Name			
SNN Flood Protection Mode   SNN Attack Threshold:   SNN Attack Threshold:   Sugested value calculated from gathered statistics: 30   SNN Attack Threshold:   SNN Attack Threshold:   SNN Proxy option:   SNN Attack Threshold:   Attack Threshold:   Attack Threshold:   Atways log SYN packets received   SNN Proxy option:   SNN	LAYER 3 SYN FLOOD PROTECTION - SYN PROXY		LAYER 2 SYN/RST/FIN FLOOD PROTECTION - MAC BLACK	CLISTING
SYN Attack Threshold:     Never blacklikt WAN machines       Suggested value calculated from gathered statistics: 300     300       Attack threshold (incomplete connection attempts / second)     300       SYN-Proxy options:     ENABLE UDP FLOOD PROTECTION       All LAN/DMZ servers support the from samp rooted)     Images and threshold (UDP Plood Protection)       Attack threshold (SYN packets received)     1660       Always log SYN packets received     Images and threshold (UDP Plood Protection)       Always log SYN packets received     Images and threshold (UDP Plood Protection)       Construction     Images and threshold (UDP Plood Protection)       Always log SYN packets received     Images and threshold (UDP Plood Protection)       Construction     Images and threshold (UDP Plood Protection)       Images and threshold (UDP Plood Attack Threshold (UDP Plood Protection)     Images and threshold (UDP Plood Protection)       Images and threshold (UDP Plood Protection)     Images and threshold (UDP Plood Protection)       Images and threshold (UDP Plood Attack Threshold (UDP Plood Protection)     Images and threshold (UDP Plood Attack Threshold (UMP Plood Attack Threshold (UMP Plood Attack Threshold (UMP Plood Attack Threshold (UMP Plood Attack Blocking Time (Sec))	Enable SYN Flood Protection	0	Threshold for SYN/RST/FIN flood blacklisting (Packets / Sec)	1000
Suggested value calculated from gathered statistics: 300       300         Attack threshold (incomplete connection attempts / second)       300         SYN-Proxy options:       Imagested value val	SYN Flood Protection Mode	Watch and report pos 💌	Enable SYN/RST/FIN flood blacklisting on all interfaces	
Attack threshold (incomplete connection attempts / second)       300         SYN-Proxy option:       SYN-Proxy option:         All LANDMZ servers support the TCP SACK option       Image: Connection attempts / second)         Maximum TCP MSS sent to WAN clients       1460         Always log SYN packets received       Image: Connection attempts / second)       Image: Connection attempts / second)         Always log SYN packets received       Image: Connection attempts / second)       Image: Connection attempts / second)       Image: Connection attempts / second)         Always log SYN packets received       Image: Connection attempts / second)         Always log SYN packets received       Image: Connection attempts / second)       Image: Connection attempts / second)       Image: Connection attempts / second)         Maximum CP MSS sent to WAN clients       Image: Connection attempts / second)       Image: Connection attempts / second)       Image: Connection attempts / second)       Image: Connection attempts / second attack Blocking Time (Sec)       Image: Connection attempts / second attack Blocking Time (Sec)       Image: Connection attack Blocking Time (Sec)<			Never blacklist WAN machines	
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Limit MSS sent to WAAI dients (when connections are provided)          Maximum TCP MSS sent to WAAN dients       1460       UDP Flood Attack Threshold (UDP Packets / Sec)       1000         Always log SYN packets received       UDP Flood Attack Threshold (UDP Packets / Sec)       2         ENABLE ICMP FLOOD PROTECTION       Enable (CMP Plood Protection       0         ICMP Flood Attack Threshold (ICMP Packets / Sec)       1000         ICMP Flood Attack Blocking Time (Sec)       2	All LAN/DMZ servers support the TCP SACK option			
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ENABLE ICMP FLOOD PROTECTION Enable ICMP Flood Protection ICMP Flood Attack Blocking Time (Sec) 2	Maximum TCP MSS sent to WAN clients	1460	UDP Flood Attack Threshold (UDP Packets / Sec)	1000
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			ICMP Flood Attack Threshold (ICMP Packets / Sec)	1000
Cancel			ICMP Flood Attack Blocking Time (Sec)	2
(Cancel) Save				
				Cancel Save

7

# Features Specific to TZ, NSa and NSsp 13700

This section describes features supported only on SonicWall TZ, NSa and NSsp 13700 firewalls. Many of these features can only be supported on physical appliances.

These features are described in the following topics:

- Switch Management
- PortShield Groups
- Access Points Management
- WWAN and 4G/LTE
- Storage Device Configuration

### Switch Management

SonicWall Switches can be connected to and managed by TZ and NSa series and NSsp 13700 firewalls.

SonicWall Switches offer multi-gigabit wired performance that lets you rapidly scale your branch networks through remote installation. Available in seven models — ranging from eight to 48 ports, with gigabit and 10 gigabit Ethernet ports — SonicWall Switches deliver network switching that accommodates the growing number of mobile and IoT devices in branch locations and provides the network performance needed to support cloud-delivered applications. SonicWall Switches also fit seamlessly into your existing SonicWall ecosystem, helping you to unify your network security posture. They're SD-Branch-ready and managed via firewalls — either locally or through SonicWall's cloud-based Capture Security Center — for unified, single-pane-of-glass management of your entire SonicWall infrastructure.

SonicWall Switches provide additional ports and are designed to connect SonicWall firewalls with external devices such as wireless access points, IP surveillance cameras, VoIP phones and other PoE-capable devices as well as other Ethernet-based networking equipment or computers. The Switch provides simple, yet powerful PoE manageability with features such as IEEE 802.3af or IEEE 802.3at/af ports, PoE port management, voice VLAN, QoS, static routing, 802.1x authentication, and access point management.

Seven Switch models are available, providing a range of capabilities to choose from.



SonicWall Switches can be deployed in standalone mode or daisy chain mode.

In SonicOS, there are three ways to view a connected Switch:

- Physical view
- List view
- VLAN view

SonicOS displays Switch information, including bandwidth usage per port and PoE Statistics with power usage.

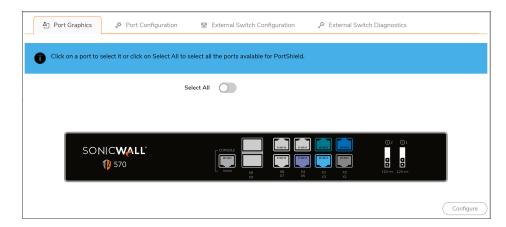
Port Graphics	Port Configuration	₩ External Switch Configuration	, <sup>●</sup> External Switch Diagnostics	
Click on a port to	select it or click on Select All to se	lect all the ports avalable for PortShield.		
	Sele	ect All		
SOI	NIC <b>WALL</b> 🌓 570	CONSOLE		
				Configure

SonicWall Switch ports can be added to **PortShield Groups** configurations.

# PortShield Groups

A PortShield interface is a virtual interface with a set of ports, including ports on SonicWall Switches or other supported external switches assigned to it. PortShield architecture enables you to configure some or all of the LAN ports into separate security contexts, providing protection not only from the WAN and DMZ, but between devices inside your network as well. In effect, each context has its own wire-speed PortShield that enjoys the protection of a dedicated, deep packet inspection security appliance.

You can configure PortShield interfaces on the **NETWORK | System > PortShield Groups** pages.



	nort Graphics	Port Configuration	¢ External S	witch Configuration	🔎 External Switch Di	agnostics	
							🗘 Clear Statistics
#	NAME	PORTSHIELD INTERF	TYPE	LINK SETTINGS	LINK STATUS	ENABLED	COMMENT
1	▶ X0	LAN	Copper	Auto Negotiate	No link	$\checkmark$	Default LAN
2	▶ X1	WAN	Copper	Auto Negotiate	1 Gbps Full Duplex		Default WAN
3	▶ X2	Independent	Copper	Auto Negotiate	1 Gbps Full Duplex	$\checkmark$	Firewall Uplink - SonicWall Switch
4	▶ X3	Independent	Copper	Auto Negotiate	No link	$\checkmark$	N/A
5	▶ ×4	Unassigned	Copper	Auto Negotiate	No link	$\checkmark$	N/A
6	▶ X5	Independent	Copper	Auto Negotiate	1 Gbps Full Duplex	$\checkmark$	Firewall Uplink - SonicWall Switch
7	▶ X6	Unassigned	Copper	Auto Negotiate	No link	$\checkmark$	N/A
8	▶ X7	Unassigned	Copper	Auto Negotiate	No link	$\checkmark$	N/A
9	▶ X8	Unassigned	Copper	N/A	No link	$\checkmark$	N/A
10	▶ X9	Unassigned	Copper	N/A	No link	$\checkmark$	N/A
Fotal	: 10 item(s)						

### **Access Points Management**

SonicWall SonicPoint and SonicWave wireless access points are specially engineered to work with SonicWall security appliances to provide wireless access throughout your enterprise. SonicWall access points integrate with SonicWall TZ, NSa and NSsp 13700 firewalls to create a secure wireless solution that delivers comprehensive protection for wired and wireless networks. They provide high-speed wireless access with enhanced signal quality and reliability that takes advantage of the latest capabilities to achieve gigabit wireless performance. With support for IEEE 802.11a/b/g/n/ac standards, the SonicPoint/SonicWave series enables your organization for bandwidth-intensive mobile applications in high density environments without signal degradation.

You can connect SonicPoint/SonicWave access points to your firewall or to a connected Switch, and manage them from the **DEVICE | Access Points** pages in SonicOS 7.

XTERNAL CONTROLLERS	Acc	ess Point Provisioning Profile	Access	Point Objects			
😆 Switch Network							
— Overview	Q Sear	rch • S	ynchronize Acces	is Points	0 • (	Register 🕛 Reboo	t 🗑 Delete 🗘 Refresh
— Switches	#	NAME	ENABLE	INTERFACE	NETWORK SETTINGS	STATUS	5 GHZ RADIO
Access Points			ENABLE	INTERFACE	IP: 194.153.3.239	314103	MSSID: AP_group
_	1	SonicPoint ACe a76304		X3 (WLAN)	MAC: c0:ea:e4:a7:63:04	0 Non-responsive	Mode: 5GHz n/a/ac
— Settings		Model: ACe			MGMT: Layer 2	•	Mesh: Not Supported
<ul> <li>Firmware Management</li> </ul>					IP: 194.153.3.240		MSSID: AP_group
<ul> <li>Floor Plan View</li> </ul>	2	SonicWave 432o 4d289c Model: 432o		X3 (WLAN)	MAC: 18:b1:69:4d:28:9c	Non-responsive	Mode: 5GHz n/a/ac
<ul> <li>Station Status</li> </ul>	_	Model: 4320			MGMT: Layer 2		Mesh: Disabled
— IDS							
IDS     Advanced IDP							
<ul> <li>Advanced IDP</li> </ul>							
<ul> <li>Advanced IDP</li> <li>Packet Capture</li> </ul>							
<ul> <li>Advanced IDP</li> <li>Packet Capture</li> <li>Virtual Access Point</li> </ul>							
Advanced IDP     Packet Capture     Virtual Access Point     RF Monitoring							
Advanced IDP     Packet Capture     Virtual Access Point     RF Monitoring     RF Analysis							
Advanced IDP     Packet Capture     Virtual Access Point     RF Monitoring     RF Analysis     RF Spectrum							
Advanced IDP     Packet Capture     Virtual Access Point     RF Monitoring     RF Analysis     RF Spectrum     FairNet     Wi-Fi Multimedia							
Advanced IDP     Packet Capture     Virtual Access Point     RF Monitoring     RF Analysis     RF Spectrum     FairNet     Wi-FI Multimedia							

SonicOS 7 provides several new features for wireless access points:

- Enhanced Access Point Snapshot SonicOS displays real-time statistics on access point status in the network and wireless client associations.
- Access Point Traffic Rate
   SonicOS displays real-time bandwidth usage by access points.
- WiFi Client Report SonicOS provides a real-time WiFi client report based on OS type and frequency, along with a top client chart.
- Real-Time WiFi Client Monitor

SonicOS displays the client host machine, OS type, frequency, access point details, and data transfer information.

# WWAN and 4G/LTE

SonicWall TZ, NSa and NSsp 13700 appliances support a number of external 4G/LTE devices. You can connect a 4G/LTE device to a USB port on the firewall to provide Wireless WAN (WWAN) connectivity to the internet over cellular networks.

The 4G/LTE connection can be used for:

- WAN failover to a connection that is not dependent on wire or cable.
- Temporary networks where a preconfigured connection might not be available, such as at trade-shows and kiosks.
- Mobile networks, where the SonicWall appliance is based in a vehicle.
- Primary WAN connection where wire-based connections are not available and 4G/LTE cellular is.

To use the 4G/LTE interface, you must have a 4G/LTE PC card or USB device and a contract with a wireless service provider. A 4G/LTE service provider should be selected based primarily on the availability of supported hardware. SonicOS supports the devices listed online at:

https://www.sonicwall.com/support/knowledge-base/what-wireless-cards-and-usb-broadband-modems-are-supported-on-firewalls-and-access-points

By default, the firewall tries to detect the type of device that is connected. If it can successfully identify what kind it is, the left side navigation changes to provide configuration pages in the **DEVICE | WWAN** menu group. Without a connected 4G/LTE device, the **WWAN** page displays the current status.

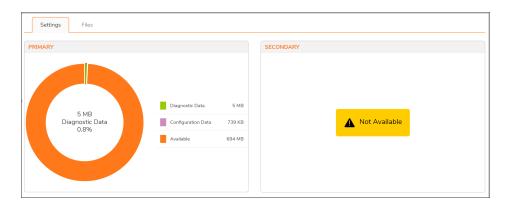
WWAN STATUS		
WWAN MODEM STATUS The 4G/LTE is currently inactive Vendor Manufacturer Product Name		
Vendor ID Product ID RAT Mode		No Device / Not Detected
WWAN NETWORK STATUS		USB MODEM ACCESS
Gateway (Router) Address IP (NAT Public) Address Subnet Mask DNS Server 1 DNS Server 2	0.0.0.0	Use the following link to access the modem's internal web server, where you can monitor the runtime status and make changes to the settings. (Note: This Fature is useful for many WWAN devices, but it's not fully supported on all WWAN devices.) Click to Access Modem

# Storage Device Configuration

SonicOS 7 provides the **DEVICE | Settings > Storage** page showing the status of M.2 storage modules on the firewall, including the secondary storage module, if installed. Storage modules are supported on TZ, NSa and NSsp 13700 firewalls. The storage module resides in a small compartment on the bottom of the firewall.

Module usage statistics are displayed and the file names of the stored files can be viewed on the **Settings** and **Files** screens.

Settings screen:



### Files screen:

	Settings Files						
						📴 Create Backup	🗘 Refresh
#	FIRMWARE VERSION	CONFIGURATION BACKUP DATE	FIRMWARE LOAD DATE	USERNAME	COMMENTS	BACKUP TYPE	ACTIONS
1	Backup created with version — Local backup 2 SonicOS 7.0.0-P859 (1 Configuration Files available)			admin	This is a backup on Local Storage.		Ť
2	Backup created with version — Local backup 1 SonicOS 7.0.0-P689 (1 Configuration Files available)			admin	This is a backup on Local Storage.		Ĩ
Total:	2 item(s)						

# Features Specific to NSv

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The NSv series are the only platforms that can run either SonicOS or SonicOSX 7.

Because the NSv is a virtual appliance, it does not support features that manage a physically connected device, such as a SonicWave wireless access point or a SonicWall Switch.

### **Topics:**

- Feature Support on NSv Series
- Changing Between SonicOS and SonicOSX

# Feature Support on NSv Series

SonicOS/X 7 on SonicWall NSv Series supports the majority of features supported on SonicWall physical firewalls, with only a few exceptions. These exceptions are generally those features that control an external device, such as a switch, wireless hardware, or cellular WWAN devices.

The table below lists the key SonicOS and SonicOSX features and whether they are supported or not supported on the NSv Series.

Main Category	Feature Category	Feature	Description	Supported
Unified Policy Features	Unified Security Policy	Source/Destination IP, Port, Service, and User	SPI Rule based on user Information	Yes
		Application Control	Application Signature and Component control within a Security Rule	Yes
		CFS/Web Filtering	Content Filtering Rules within a Security Rule	Yes

### SONICOS/X 7 FEATURE SUPPORT ON THE NSV SERIES

Main Category	Feature Category	Feature	Description	Supported
		Botnet	Botnet control within a Security Rule	Yes
		Geo-IP / Country	Country-based control within a Security Rule	Yes
		EndPoint Security Policy	Endpoint Security with Capture Client based on Rules	Yes
		Rule Diagram	Pictorial view of a Security Policy, NAT Policy or Route Policy to assist in finding real-time statistics	Yes
	Decryption Policy		Rules to inspect SSL/TLS traffic	Yes
	DoS Policy		Rules to inspect Denial of Service (DoS) and Distributed DoS (DDOS) attacks, such as flooding or Smurf	Yes
	Profile Objects	Endpoint Security		Yes
		Bandwidth Management		Yes
		QoS Marking		Yes
		Content Filter		Yes
		Intrusion Prevention		Yes
		DHCP Option		Yes
		AWS VPN		Yes
	Action Profiles	Security Profile		Yes
		DoS Profile		Yes
	Signature Objects	Anti-Virus Signature Object	Anti-Virus Signatures with more details on each signature	Yes
		Anti-Spyware Signature Object	Anti-Spyware Signatures with more details on each signature	Yes

Main Category	Feature Category	Feature	Description	Supported	
	Rule management	Cloning Cloning of an existing security rule to create a new rule		Yes	
		Shadow rule analysis	Displays duplicate and shadowing rules within every policy	Yes	
		In-cell editing	Ability to perform selective cell editing on the security rule without opening the rule, reducing the number of clicks for the administrator	Yes	
		Group editing		Yes	
		Export of Rules	Rules can be exported in CSV format	Yes	
		Live Counters	Capture live statistics for a security policy	Yes	
	Managing views	Used/Unused Rules	Display the security rules which are being actively used or not being used	Yes	
		Active/Inactive Rules	Display the security rules which are enabled or disabled	Yes	
		Section Policy Grouping	Grouping of policies by sections to help manage thousands of security rules	Yes	
		Customizable Grid/Layout	Customizable and movable columns within Security Policy, NAT Policy, Route Policy, Decryption Policy, and DoS Policy pages	Yes	
		Custom Grouping	Grouping of policies by custom options like zone, tag, or other	Yes	

Main Category	Feature Category	Feature	Description	Supported
Decryption Features	Decryption Support for TLSv1.3		TLS 1.3 enhanced security implemented in firewall management, SSL VPN and DPI	Yes
	Blocking Cipher Controls		Block or unblock cipher control selectively	Yes
	Decryption Rule Monitoring		Enhanced monitoring of Decryption Rules including Bandwidth, Connection Rate, Connection Usage	Yes
Multi- Instance Features	Multi-Instance Support		Multiple virtual firewalls running on a single firewall	No
	Instance View		View usage and other related statistics for each instance	No
	Per-Instance Separate Firmware		Ability to run separate firmware on each instance and the root instance	No
	Instance Licensing from Root		License the instances from the root instance and display the key for each instance	
SDWAN Features	SDWAN Scalability		Scalable tunnel interfaces for distributed enterprises	Yes
	SDWAN Usability Wizard		Wizard to automatically configure an SDWAN Policy on the firewall	Yes
API Features	RESTful API Support		Complete API support for configuring every section of the management interface	Yes
HOME Page Features	Dashboard Features	Actionable Dashboard	Dashboard with actionable alerts	Yes

Main Category	Feature Category	Feature	Description	Supported	
	Device View Enhancements		Displays the real-time status of the front panel interfaces and LEDs	Yes	
		Top Traffic Summary	Traffic distribution usage on the firewall with real-time updates and the most-used applications	Yes	
		Top User Summary	Summary of top users based on allowed or blocked sessions, by data sent and received	Yes	
		Insights into Threats	Real-time threat summary for the network, including virus, zero-day malware, spyware, vulnerabilities, risky applications	Yes	
		Policy Overview	Graphical view of used/unused and allowed/denied statistics for Security, NAT, Route, Decryption, and DoS Policies	Yes	
		Objects Overview	Graphical view of custom and default Address, Zone, Service, Schedules, Custom Match, Application, Country, URI, Website, and Web Category objects	Yes	

Main Category	Feature Category	Feature	Description	Supported
		Profiles and Signatures Overview	Graphical view of custom and default profiles and signatures for IPS, Security, DoS, Block Page, Gateway Anti- Virus, Anti-Spyware and others	Yes
		Zero-Day Attack Origin Analysis	Displays location- based attack origin by countries	Yes
	Network Topology		Topology View displaying hosts, access points connected in the network based on device name, MAC address and IP address	Yes
	Notification Center		Summary of threats, event logs, system alerts with actionable alerts and outstanding tasks for the administrator	Yes
Debugging and Diagnostic Features	Packet Monitoring Enhancement		Packet Monitor ability to find the related Security Rule, NAT Rule, Route Rule, Decryption Rule, and Signatures for Application, IPS, Anti- Virus, and Anti- Spyware	Yes
	System Logs Download		Console logs can be downloaded from the web management interface without requiring connection to the Console port	Yes

Main Category	Feature Category	Feature	Description	Supported
	SSH Terminal		SSH Terminal access within web management interface for troubleshooting	Yes
	System Diagnostics		Enhanced system diagnostics for troubleshooting	Yes
	Policy Lookup		Policy Lookup displays the rule that will be used for a particular type of traffic based on the math attributes	Yes
Capture Threat Assessment (CTA 2.0)	Template Customization	Executive Template	Executive Template for company executives with a summarized report containing Key Findings and Recommendations	Yes
	Report Customization	Customizable Logo, Name, and Company	Customization of logo, administrator name and company name	Yes
	Reporting Enhancements	Key Findings		Yes
		Risky File Analysis		Yes
		Risky Application Summary		Yes
		Malware Analysis		Yes
		Glimpse of Threats		Yes
		Web Filtering Statistics		Yes
		Recommendations		Yes
	Comparison Statistics	Industry Average	Comparison with peer industry statistics	Yes
		All Organizations Average	Comparison with global statistics	Yes

Main Category	Feature Category	Feature	Description	Supported
Wireless Features	Enhanced Access Point Snapshot		Displays real-time statistics about access point network status and client associations	No
	Access Point Traffic Rate		Real-Time bandwidth usage by access points	No
	WiFi Client Report		Real-Time WiFi client report based on OS type, frequency, top client chart	No
	Real-Time WiFi Client Monitor		Determines the host machine, OS type, frequency, access point information, data transfer	No
Switch Features	SonicWall Switch Support		SonicWall Switch in standalone and daisy chain deployments	No
	Switch Network Overview		SonicWall Switch views: physical view, list view, and VLAN view	No
	Bandwidth Usage per Switch Port		Display SonicWall Switch bandwidth usage per port	No
	PoE Usage		Display SonicWalll Switch PoE statistics including power usage	No
Monitoring Features	Risky Application Statistics			Yes
	AppFlow Monitoring Enhancements			Yes
Management	NSM Management			No
	API Driven Management			Yes

Main Category	Feature Category	Feature	Description	Supported
	ZeroTouch Registration and Provisioning			Yes
	CSC Simple Reporting			No
General Features	Global Search		Search globally for parameters within the SonicOS/X configuration to determine the Objects or Policies in which the parameters are referenced	Yes
	Storage Device Configuration	2	Configuration of storage modules including extended modules, and display module usage statistics	No

# Changing Between SonicOS and SonicOSX

SonicWall NSv series firewalls support both SonicOS and SonicOSX. SonicOS is also known as *Classic* mode, and SonicOSX is known as *Policy* mode. Selection of or changing between Classic and Policy modes is supported on NSv series starting in SonicOS/X 7.0.1 with the following use cases:

- Fresh deployments of SonicOS or SonicOSX
- Upgrading an existing deployment from SonicOSX 7.0.0 to SonicOSX 7.0.1
- Upgrading an existing deployment from SonicOS 6.5.4.v to SonicOS 7.0.1
- Changing an existing deployment from SonicOS 7.0.1 to SonicOSX 7.0.1 (from Classic mode to Policy mode)
- Changing an existing deployment from SonicOSX 7.0.1 to SonicOS 7.0.1 (from Policy mode to Classic mode)

If you have existing NSv deployments running SonicOS 6.5.4.v and plan to continue using NSv on SonicOS/X 7, the ability to change modes provides flexibility to upgrade seamlessly into Classic mode while evaluating or preparing for the move to Policy mode.

Closed-network NSv deployments also support Classic and Policy modes. In a closed network, the lack of internet access prevents the NSv from communicating with the SonicWall License Manager, so the Manual Keyset option is used to apply the security services and other licensing on the firewall. You can select the mode when obtaining the license keyset in MySonicWall. If you switch between modes, you will need to obtain and apply a new license keyset for your NSv.

The **CLASSIC** and **POLICY** mode switching option is only visible in SonicOS/X after it is enabled in MySonicWall. Log into your MySonicWall account and enable Firewall Mode Switching for the respective firewall serial number.

The Settings screen on the NETWORK | Firewall > Advanced page displays the CLASSIC and POLICY options for Security Services Enforcements.

SONICWALL	<b>√</b> NSv 270	🕜 номе 🔒	MONITOR			TWORK	ОВЈЕСТ	POLICY
	004	<b>12</b> / Network / Fin	rewall / Adva	nced				
🙏 System	Settings	Connections	IPv6	TCP	UDP	ICMP		
💏 Firewall	GENERAL SETTIN	IGS						
— Advanced	•		6.	it C i	<b>F</b>			
— SSL Control			See	curity Services	Enforcement	s 👘 CLAS	POL	

The current mode is indicated by the black button. These buttons are used to initiate the mode change.

For more information, refer to:

- Choosing the Mode in Fresh Deployments or Upgrades
- Changing From Classic to Policy Mode
- Changing From Policy to Classic Mode

# Choosing the Mode in Fresh Deployments or Upgrades

During NSv registration after fresh deployments or upgrades of existing NSv firewalls to SonicOS/X 7.0.1, you are prompted to choose Classic or Policy mode.

The specific use cases where this applies are:

- Fresh deployments of SonicOS or SonicOSX 7.0.1
- Upgrading an existing deployment from SonicOSX 7.0.0 to SonicOSX 7.0.1
- Upgrading an existing deployment from SonicOS 6.5.4.v to SonicOS 7.0.1
- Resetting the registration of (deregistering) an existing NSv deployment running SonicOS/X 7.0.1

Choosing Classic Mode will cause the NSv to boot up running SonicOS 7.0.1 with the SonicOS features.

Choosing Policy Mode will cause the NSv to boot up running SonicOSX 7.0.1 with the SonicOSX features.

When upgrading an NSv from SonicOS 6.5.4.v to SonicOS 7.0.1 (Classic mode) using the SWI file, the supported features are on par with a SonicWall TZ or NSa running SonicOS 7.0.1, except that the following are not supported on NSv:

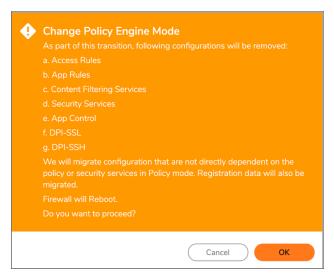
- Switch Network (SonicWall Switch management support)
- Access Points / Wireless
- WWAN (4G / LTE)
- PortShield
- (i) **NOTE:** After upgrading your NSv from SonicOS 6.5.4.v to SonicOS 7.0.1, you will need to register it using the new (7.0) serial number.

### Changing From Classic to Policy Mode

This section describes how to change from Classic mode (SonicOS) to Policy mode (SonicOSX) on an existing NSv deployment. After this change, some of the current configuration settings might not be available in Policy mode. The list of configuration settings that will not be available in policy mode is shown in the popup screen when you click the **POLICY** button.

### To change from Classic mode to Policy mode:

- 1. Navigate to the **NETWORK | Firewall > Advanced** page.
- 2. On the Settings screen next to Security Services Enforcements, click the POLICY button.
- 3. Read the popup notifications.



4. Click **OK** to proceed with the mode change or click **Cancel** to cancel the mode change.

The NSv reboots and comes up in Policy mode. You must manually reconfigure any settings that were removed during the mode change. These can include configuration settings involving:

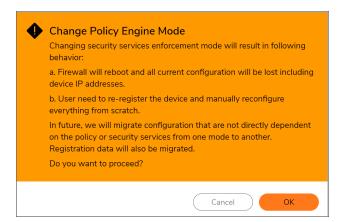
- Access Rules
- App Rules
- Content Filtering Service (CFS)
- Security Services
- App Control
- DPI-SSL
- DPI-SSH

### Changing From Policy to Classic Mode

This section describes how to change from Policy mode (SonicOSX) to Classic mode (SonicOS) on an existing NSv deployment. After this change, all of the current configuration settings will be lost and the NSv will reboot with factory default settings. A warning to this effect is shown in the popup screen when you click the **CLASSIC** button.

### To change from Policy mode to Classic mode:

- 1. Navigate to the NETWORK | Firewall > Advanced page.
- 2. On the Settings screen next to Security Services Enforcements, click the CLASSIC button.
- 3. Read the popup notifications.



- 4. Click **OK** to proceed with the mode change or click **Cancel** to cancel the mode change. The NSv reboots and comes up in Classic mode.
- 5. Log into the NSv using the default credentials, admin / password.
- Configure the network settings to allow your NSv to connect to your local network and to the internet for access to MySonicWall and the SonicWall licensing server. For more information, refer to the NSv Series 7.0 Getting Started Guide for your platform (Azure, AWS, VMware, Hyper-V or KVM). The NSv Getting

Started guides are available on the SonicWall technical documentation portal at NSv 7.0 Getting Started Guides.

 Register the NSv to enable full functionality. The Register Device button is available on the HOME | Dashboard > System pages.

At this point your can manually reconfigure the NSv or import a configuration settings file previously exported from one of the following:

- An NSv running SonicOS 7 (in Classic mode)
- An NSv running SonicOS 6.5.4.v

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# Features Specific to NSsp 15700

Designed for large distributed enterprises, data centers, government agencies and service providers, the multiblade SonicWall NSsp 15700 pairs advanced technologies like Real-Time Deep Memory Inspection (RTDMI™) with high-speed performance. This powerful security appliance supports advanced features including multiinstance deployments, advanced switching, authentication partitioning, and unified policy creation.

While most of these advanced features are available on other platforms running SonicOS/X 7, the Multi-Instance feature is unique to the NSsp 15700.

The following topic introduces the Multi-Instance feature:

About Multi-Instance

### About Multi-Instance

SonicOSX 7 on NSsp 15700 supports the **Multi-Instance** feature. This feature allows the security appliance to launch multiple instances of SonicOSX, each serving as an independent firewall. The Root Instance configures and launches each instance. Once the individual instances are up and running, their X0...X7 interfaces allow access for detailed firewall configuration.

Multi-Instance is configured from the **DEVICE | Multi-Instance** menu group.



Configuration starts from the **Multi-Instance > Settings** page:

SETUP MULTI-INSTANCE					
Enable					
Reserve CPUs for Instance	1 💌				
Reserved CPU for Root Instance	3 🚱				
Reserve physical interfaces for multi-t	enancy				
					1
8	c11	🖯 C21	SONIC		4 RESERVED
	C10	⊖ C20			4 RESERVED
NS., 15700	x24 x22	x20 x18 x16	×14 ×12 ×10 ×8		20 AVAILABLE
Ū ● ●					
	100GB <b>YA YA YA YA YA</b>		7A 40G6 YA YA YA YA YA YA YA YA YA	A VA VA VA VA VA VA SA SA 10Gb	3 IN USE
	4 X25 X23	x21 X19 X17	x15 x13 x11 x9		
2 1			A15 A15 A11 A5		)
			Cancel Accept		

Each instance's X0, X1, X2... X7 interfaces are mapped to a VLAN on the NSsp front panel port (X0 to X25) by the Root Instance. Each instance can be configured with up to 8 ports. Each instance port can be mapped to a front panel port and tagged with a VLAN ID.

When you register your NSsp 15700 appliance, a number of instance licenses are automatically created. These licenses are displayed in the **Multi-Instance > Instance Licenses** page.

You can configure two instances as a High Availability pair: on a single NSsp 15700 and across two NSsp 15700 appliances that are already established as an HA pair.

- On a Single NSsp Multiple instances within an NSsp can support Stateful HA. This multi-instance HA model exactly mimics the NSv HA model in terms of the behavior and capabilities. Two instances can be paired to form a Stateful HA pair. One of them assumes the role as a Primary active instance and the other as the Secondary standby instance. The active and standby roles can change during an instance's lifetime.
- On an NSsp HA pair Multiple instances residing on different units of an established NSsp HA pair can support Stateful HA. This requires a physical connection between at least one dedicated physical port on each of the NSsp HA units, to be used for the Multi-instance HA Control interface and HA Data interface.

For more information about enabling and configuring Multi-Instance, refer to the *SonicOSX* 7 *Multi-Instance Administration Guide* and the *SonicOSX* 7 *Getting Started for the NSsp* 15700 guide on the SonicWall technical documentation portal.

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# SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract.

The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to https://www.sonicwall.com/support.

The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View and participate in the Community forum discussions at https://community.sonicwall.com/technology-and-support.
- View video tutorials
- Access https://mysonicwall.com
- Learn about SonicWall professional services
- Review SonicWall Support services and warranty information
- Register for training and certification
- Request technical support or customer service

To contact SonicWall Support, visit https://www.sonicwall.com/support/contact-support.

# About This Document

(i) NOTE: A NOTE icon indicates supporting information.

- () | IMPORTANT: An IMPORTANT icon indicates supporting information.
- (i) | TIP: A TIP icon indicates helpful information.
- CAUTION: A CAUTION icon indicates potential damage to hardware or loss of data if instructions are not followed.

### M WARNING: A WARNING icon indicates a potential for property damage, personal injury, or death.

About SonicOS and SonicOSX for the TZ, NSa, NSv, and NSsp Series Updated - July 2021 Software Version - 7 232-005321-00 Rev B

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For more information, visit https://www.sonicwall.com/legal.

### End User Product Agreement

To view the SonicWall End User Product Agreement, go to: https://www.sonicwall.com/legal/end-user-product-agreements/.

### Open Source Code

SonicWall Inc. is able to provide a machine-readable copy of open source code with restrictive licenses such as GPL, LGPL, AGPL when applicable per license requirements. To obtain a complete machine-readable copy, send your written requests, along with certified check or money order in the amount of USD 25.00 payable to "SonicWall Inc.", to:

General Public License Source Code Request Attn: Jennifer Anderson 1033 McCarthy Blvd Milpitas, CA 95035