



**ADDENDUM NUMBER 1 TO RFCSP 2223.06-001  
9<sup>th</sup> Grade Centers – Network Infrastructure**

To: All Interested Parties

Date: June 26, 2023

From: Jana Hunter, MBA, RTSBA  
Director of Purchasing

Re: Request for Competitive Sealed Proposals Questions

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The District published RFCSP 2223.06-001 on June 16, 2023. This addendum will address questions that have been asked of the District for clarification.

Below are listed the questions that have been presented to the District and the responses.

Will the new infrastructure be installed as a greenfield? Or, will the existing switching environment be migrated? **All switching will be new.**

If we need to migrate from any existing infrastructure, do we need to account for after-hours sessions to execute the migrations? **No migration will be necessary. This is a new installation.**

Receiving some pushback from cable team – Specifically the 28AWG. We cannot do the TX6 plugs on each end. That is a Panduit only plug? Can you accept any others? **The equivalent is acceptable. These cables are for patch panels only and the important aspect is that they are 28SAWG.**

Can you please confirm there are a total of 2,010 CAT6 drops? **That is correct.**

- Managed Services Questions:
  - In Section VI. Pricing, F.,4- Is RISD looking for a full managed services solution or does this section mean only maintenance? - **This is only for installation setup.**
    - What is the Term of service contract? 3 years? - **3 Year Foundation Car on Hardware.**
    - Does the network have Internet access to utilize Cloud based ARUBA Central based device management ? - **Yes, however we are not utilizing Aruba Central for switches at this time.**
    - Will RISD provide network services like DNS, DHCP, NAC , IPAM etc. - **Yes**
    - We Assume that cables from the IDF to wall jack are already in place and can easily identify the cables going to Data port, phone port, Camera port, Wi-Fi Port etc. - **Yes. All cabling will be color coded to the patch panel.**
    - Are the Wi-Fi access points in the facility also from Aruba ? How are they Managed ? - **Yes. They are managed thru Aruba Central.**
    - What is expected timeline for installation ? Does the work need to be completed before specific date ?(School start etc.) - **Preferably 2-3 weeks before opening. Other vendors as well as wifi install will need to access the switching network to finish their installs.**
    - What is the expected coverage hours for remote support and onsite Support ? - **No support is needed beyond installation. Issues due to installation will be subject to further support.**
    - What are the requirements for Physical access to the Facilities where the equipment is installed? - **Contractor badged access.**
    - Please confirm racks and sufficient power will be provided by RISD? - **Yes, these items will be provided.**
    - What are the expected Service level requirements regarding Availability and Performance? - **No service is needed beyond installation. Issues due to installation will be subject to further support.**
    - Since the equipment will be connected to the WAN infrastructure, please confirm where vendor responsibility end? - **Vendor responsibility will be the connectivity of this site from Core switch to site MDF/IDF.**
    - It is stated that “Rockwall ISD has grown by more than 3,000 over the last decade and is expected to grow by nearly 6,000 students by 2030”, has the scope included in this RFP took into consideration that statement? - **Yes. Equipment is sized to support this phase of the 9<sup>th</sup> Grade Centers.**
    - Is RISD interested in looking at Fixed monthly billing for the Network As a Service instead of a Capex investment ? Will RISD entertain the alternate pricing approach ? **No.**
    - Does RISD has any specific Security requirements that Service partner needs to be aware of ? - **Only those stated in the RFCSP.**

- Network BoM Questions:
  - There are Aruba 5412R/5406R promotional bundles available that include a single J99990 card, along with 1 & 3 J9986A cards on the 6- and 12-slot chassis, respectively. The chassis bundle part numbers will differ from the chassis model numbers specified in the RFCSP. Are you okay with us using these discounted bundles? - **As long as the resulting blade count and port count coincide with the RFCSP, this is acceptable.**
    - Does Rockwall want redundant management modules (J9827A) on the MDF and IDF switches? **No.**
    - U4UN6E is not a coverage option for the 5412R. We used H1NC1E ("Aruba 3Y FC 4H OS 5412R z12 SVC for J9822A") to match H1MT0E coverage on the 5406R chassis. - **This is acceptable.**
    - QTY4 J9829A power supplies are included on all 5412R chassis (QTY8 was specified on some, which appears to be a typo) - **This is not a typo.**
  
- Network Engineering Questions:
  - Will Rockwall ISD be providing switch configuration templates along with a spreadsheet of variable information (e.g. management/SVI IP addresses, etc.)? **No templates, however all information, IP, subnets, vlans, etc, will be provided by RISD.**
  - Does Rockwall ISD require us to create High/Low Level documentation, or update existing documentation? - **A spreadsheet with all parts, part numbers, and serial numbers is required for each switch.**
  - Does Rockwall ISD require us to onboard the switches to Aruba Central? If yes, do groups already exist with necessary templates for these switches, or does Rockwall ISD require us to create the necessary groups and templates? **No.**
  
- Installation Questions:
  - Will Rockwall be able to provide rack & cabling diagrams for each MDF or IDF before Tech attends site? **No.**
    - Or will the techs need to perform cable & port mapping while onsite during a potential site survey? - **Cabling and mapping will be done on-site, however, the patch panels will be color coded for the color cable/vlan tagging.**
  - Does Rockwall require the techs to deinstall any legacy switches or equipment onsite, before installing the new HP Switches? - **There will be no legacy switches on-site. These are new installations.**
  - Can this work be performed during normal business hours, or will it need to be during Rockwall specified change windows during AH/Weekends? - **This can be done during normal business hours.**
  - When is the onsite install project schedule expected by Rockwall once the bid is awarded? **Summer 2024**
  - Would it be possible for Rockwall to share an example of the configurations that will be expected to be applied while techs are onsite during the installation phase? **We can share our current network config once the bid is awarded.**
  - Will Rockwall provide escort access to all parts of the school's campus in order to minimize delays and time spent locating IDFs? **If needed, yes.**