

#### A3 COLOUR MULTIFUNCTION PRINTERS

#### WORKFORCE ENTERPRISE WF-C20600/C20750/C21000





Powered by Heat-Free Technology, the Epson WorkForce Enterprise printers, WF-C20600, WF-C20750 and WF-C21000 provide consistent high-speed printing and consume less power which increases productivity while minimising running costs. Designed to suit the varying business needs, these printers offer printing speeds of up to 60, 75, and 100 pages per minute. Also, with fewer replacement parts, these printers are built to reduce environmental impact.



Speed



Cartridge<sup>2</sup>







Direct



Connect

Open Platform







With PrecisionCore linehead technology, Epson WorkForce Enterprise

blazes through prints.



#### **Exceptional Performance**

Maximum productivity with consistent high speed printing of up to 100 pages per minute, even in duplex mode.

#### **Environmentally Friendly**

With Epson Heat-Free Technology, significantly less power consumption meets less frequent part replacements to reduce impact on the environment.

#### **Enhanced Finishing**

Enjoy greater flexibility with new finishing options that allow stapling, hole-punching and booklet printing.



To find out more, visit www.epson.com.my/enterpriseprinting or call 1800-81-7349 (Toll-Free). f O EpsonMalaysia You Title EpsonSoutheastAsia





## **Go Heat-Free with Epson**

Not all printers are the same. Laser and inkjet printers may look the same on the outside, but it is what's on the inside that counts.

The laser printing process is complicated, comprising preheat, charging, exposure, development, transfer, and fusing steps. Fine toner powder is transferred to a sheet of paper through contact and fused with a combination of heat and pressure.

In contrast, Epson's inkjet printers are simple, non-contact systems. They deposit ink droplets on the media, without the use of heat.



**PRINT OUT** 

8 STAGES

## **EPSON HEAT-FREE TECHNOLOGY 3 STAGES** RECEIVE PRINT JOB **INK EJECTION PRINT OUT**

## INKJET **PRINTER**

## **Switch to Epson Inkjet Heat-Free Printers** to Enjoy Advanced Customer Benefits



LASER

**PRINTER** 

### Save time with consistent high speed printing

No heat is required to warm up, allowing the printer to print immediately. Consistent high density documents.



## With no fuser unit to heat, less energy is

## speed printing is possible, even for high-printing

Uses fewer parts and consumables that require replacement. No heat damage to the printheads.

Fewer replacement parts,

lower environmental impact

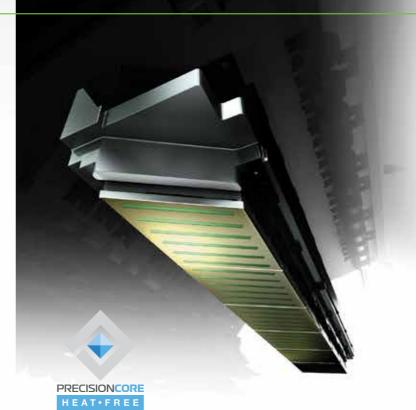
### consumed, resulting in cost savings for the business.

**Less power consumption** 

saves energy and money

### **Less intervention** increases productivity

With fewer parts to replace and printheads that last longer, the amount of intervention is decreased, providing improved reliability and reduced downtime.



## **PrecisionCore Heat-Free Technology**

PrecisionCore is the next-generation inkjet printhead technology driving Epson's inkjet resolution. It merges advanced key component technologies, state-of-the-art MEMS\* fabrication and high-precision assembly processes honed over decades.

Epson's proprietary Micro Piezo inkjet technology doesn't use heat in the ink ejection process, and it's this Heat-Free Technology that separates our printers from the competition. Epson's Heat-Free printers does not require heat in the ink ejection process. Instead pressure is applied to the Piezo element, which flexes backwards and forwards firing the ink from the printhead.

\*MEMS (Micro Electro Mechanical Systems): Devices possessing mechanically driven elements, manufactured through the application of semiconductor

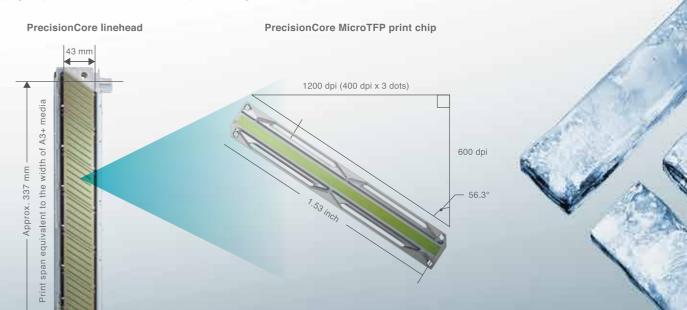
## **PrecisionCore MicroTFP Print Chip**

MicroTFP print chips are the core element of PrecisionCore Heat-Free Technology. By achieving higher precision and greater miniaturization in Epson's advanced thin film piezo (TFP) technology, the basic performance of this printhead module has been radically improved, and application to a wider range of uses made possible.

The thin film piezo element that drives ink ejection is approximately 1 micron thin (one-hundredth the thickness of a human hair). By closely controlling the voltage applied to such piezo elements, it is possible to fire up to 50,000 shots of ink per second from a single nozzle, to precise positions and in the necessary quantities.

### **PrecisionCore Linehead**

By optimally arraying 36 of these MicroTFP print chips in a diagonal configuration, Epson has developed a compact linehead just 43 mm wide that boasts about 33,500 active nozzles. This size-conscious core device contributes to reduced space requirements of the product itself, and successfully enables high-speed performance of printing up to 100 pages per minute, within a compact design.





# **Save Time With Consistent High-speed Printing**

The WorkForce Enterprise is able to realise the same productivity level, in simplex and duplex printing of up to 100 pages per minute due to its shortest duplex route design.

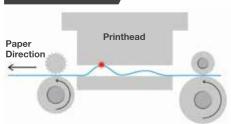
#### SIMPLEX

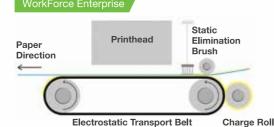




Switchback paper path design ensures ultra-fast throughout even in duplex printing.

#### Conventional Printer





Thanks to Epson's efficient paper transport mechanism, enjoy reliable and consistently excellent image quality of up to 600 x 2400dpi (600 x 1200dpi as default).

# **Ultra-fast First Page Out Time**

Collect your first printed page in approximately 5.0 seconds\*. There is minimal warm-up time due to the WorkForce Enterprise's simple yet superior technology versus laser printers.



Simple, cool, contactless technology



Complex technology using heat and pressure



## Superb Print Quality With DURABrite™ Pro Ink

Using high capacity ink cartridges, print up to 100,000 pages in black\*\* or 50,000 pages in colour without interruption. This means fewer consumable changes, reducing waste and allowing for less user intervention.

The fast drying pigment ink is also water resistant, safeguarding your printouts from accidental spills.

# **Low Power Consumption Saves Energy And Money**

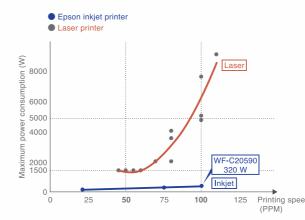
Epson Heat-Free Technology uses less power than laser technology because it does not use heat to warm up. As Epson inkjet printers have no fuser unit to heat, this results in significantly less energy consumption.



Epson Inkjet Printers Up to State Printers Up to State Printers

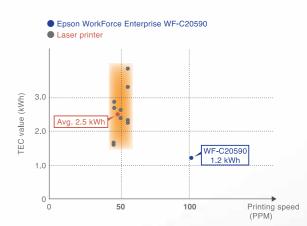


#### Maximum power consumption



For laser printers, the maximum power consumption of 12 A3 color laser MFPs with print speed of 45 ppm or higher were plotted. The printers were selected from the top-selling models globally in each speed range. (Epson research. Data source IDC/CY16.) Figures are based on information published by each manufacturer in Japan.

#### ■ TEC value



For laser printers, TEC values of 10 A3 color laser MFPs with print speed of 45-55 ppm were plotted. The printers selected were the top selling models globally in the 45-55 ppm speed range. (Epson research. Data source IDC/CY16.) Figures are based on information published by each manufacturer in Japan (100 V power supply). TEC values were calculated based on the energy efficiency data published by each manufacturer.

#### How power is consumed at the office\*\*



# **Reduce Power Consumption with Epson Heat-Free Printers**

In today's offices, only central air conditioning and lighting consume more energy than office automation equipment. In fact, printers and MFPs account for as much as 10% of electric consumption. Replacing laser printers with Epson WorkForce Enterprise can cut printing-related energy significantly. Lower energy consumption also reduces environmental impact because it reduces CO<sub>2</sub> emissions.

\*Testing was commissioned by Epson to Keypoint Intelligence-Buyers Lab, based on Epson WF-C20590. Two comparison models were selected from color laser multi-function printers in the 65-70ppm class. Tests were conducted at the devices' default settings using Keypoint Intelligence-Buyers Lab standard energy consumption test methods. Calculations were based on a weekday workload of 2 x 4 hours printing + 16 hours in sleep/standby mode, and weekend energy use of 48 hours in sleep/standby mode. A total of 69 pages of workload test pattern .doc, .xls, .ppt, .html, and Outlook files were printed 6 times in each 4-hour printing period.

\*Based on Epson testing methodology
\*\* Based on 2 cartridges

<sup>\*\*</sup>Epson research based on data from a commissioned survey conducted in March 2018 by SOMPO Risk Management & Health Care Inc.

## **Fewer Replacement Parts, Lower Environmental Impact**

Thanks to Heat-Free Technology, Epson inkjet printers use fewer parts that need replacing than in a laser printer, and our printheads are not a consumable. This reduces the environmental burden of manufacturing and recycling the additional resources.

**Epson** Inkiet **Printers VS Laser Printers** Up to







Epson WorkForce Enterprise WF-C20590

Comparison of supplies and packaging waste after 1 million prints.

### **Certified Environmental Performance**







Epson is committed to developing environmentally conscious products, which means that sustainability is considered from conception to completion. Our Epson WorkForce Enterprise Printers, WF-C20600, WF-C20750, and WF-C21000 comply with some of the world's most stringent environmental certification standards.

We offer sustainable innovations because we recognise that the choices we make as organisations, individuals or a society will be essential to our shared success.

## **Less Intervention Increases Productivity**

The Heat-Free structure of Epson inkjet printers means that there are fewer parts that can fail, which reduces the amount of intervention required. As a result, Epson inkjet printers offer improved reliability and significantly reduced downtime.

Comparison of periodic replacement parts



Note: After printing out more than 1.2 million sheets, other replacement parts will be required in addition to paper feed rollers.



Epson WorkForce Enterprise













Note: Images represent periodic replacement parts of a standard laser printer. Actual type and number of parts vary by model.

#### \*\*\* Testing was commissioned by Epson to Keypoint Intelligence-Buyers Lab, based on Epson WF-C20590. Two comparison models were selected from color laser multi-function printers in the 65-70ppm class. Calculations were based on the frequency and volume of consumables and replacement parts required to print 1 million pages (ISO/IEC 24712 test pattern) over a period of 5 years.

## **Enhanced Finishing Capability**

Increase productivity with advanced finishing such as stapling, hole punching and booklet printing.



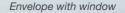
#### **Booklet Finisher**



## **Diverse Paper Media Printing**

With Epson's Heat-Free Technology and smart design, the WorkForce Enterprise is able to support printing up to A3+ size on a wide range of special media types of varying thickness (up to 350 g/m<sup>2</sup>) and length (up to 1.2m), using the Multipurpose Tray.







Sticker media



Long paper (up to 1.2m)



Thick paper (up to 350 g/m²)

## **Friendly Operability**

The WorkForce Enterprise simplifies it for large workgroups to print, copy, scan, to email and more at ultra-fast speeds. When it comes to replacing the ink, there are no messy toner cartridges to deal with and no waiting for parts to cool.

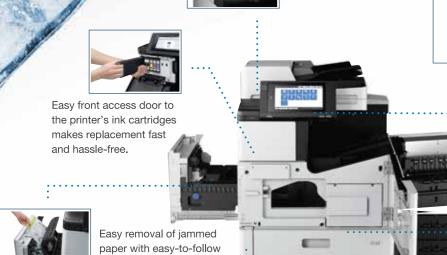


Enjoy impressive scan speeds of up to 60ppm/110ipm in duplex. The dual CIS echnology allows convenient duplex scanning in a single pass.



ouchscreen panel with a user-friendly interface makes it simple to operate the printer.

Easy refill of paper with





#### these cassette trays that can be opened smoothly and effortlessly.

## **Connectivity Features**

#### **Network Connectivity and Standalone Capability**

Equipped with Ethernet, Wi-Fi, RJ-11 fax, Wi-Fi Direct and USB 3.0, the printer is apt for office environments. In addition, Wi-Fi Direct acts as an access point, allowing up to four devices to connect to the printer at a time.



#### **Expandable Connectivity**

The printer comes standard with a network port for shared usage across the network. Expand connectivity to multiple networks with the additional network option.

Up to 3 fax ports can be added for simultaneous communication.



### **Advanced Workflow Solutions**

Easy front access to maintenance box allows maximum printer uptime.

instructions from the printer.

Take advantage of remote management, customise print options and enjoy seamless compatibility with the Epson WorkForce Enterprise. Integrate these into your existing IT infrastructure to improve productivity and increase efficiency. For more information, please visit www.epson.com.my/software-solutions.

## **Fleet** Management

Control, analyse and manage your printer

fleet centrally from one intuitive interface,

designed to increase productivity, reduce

Epson's cloud-based device monitoring

and management system supports your

service provider to deliver advanced

remote diagnostics for Epson business

costs and ensure maximum security.

**Epson Remote Service (ERS)** 

**Epson Device Admin** 

products.

## **Epson Solutions Print and Scan** Management

#### **Epson Print Admin**

Boost productivity and monitor print usage via this server-based solution that creates a secure printing, scanning and copying environment through user-authentication.

#### **Epson Print Admin Serverless**

Seamlessly integrate the WorkForce Enterprise series into security and compliance rules, and regulations without the burden of maintaining a server system.

#### **Epson Open Platform**

Gain complete control of your printing operations via a web-based application that enables you to adapt your printer to meet specific and changing business requirements with solutions that help you better manage

### **Document** Management

#### **Document Capture Pro\***

Easily scan, view, edit and manage scanned documents for processing or integrate them into cloud services. This software optically recognises barcodes, characters and blank pages in scanned documents to separate them into different folders. It also allows user to create of up to 30 customised job settings, with additional features of built-in OCR capability and password protection for devices and documents.

\* Document Capture Pro (Windows), Document Capture (Mac OS X). limited functionality for Mac version

#### **Document Capture Pro Server**

Centralise scanning and manage a fleet of up to 100 scanners without the need to install drivers on individual computers. Create and assign up to 30 job settings right to the panel with a single web interface. Process and distribute documents securely and track them with reports

## **Epson Connect Enabled**

Print your documents from any part of the world wirelessly with Epson Connect's wide range of features:

- Epson iPrint Print from and scan directly to your smart device or online cloud storage services.
- Epson Email Print Print to any Email Print-enabled Epson printer from any devoie or PC with email access.
- · Remote Print Driver Print to a compatible Epson printer anywhere in the world via the internet using a PC with Remote Print driver or from mobile devices via the Epson iPrint app.
- · Scan to Cloud Share your scans through email or store them online in cloud storage services.

#### Other mobile solutions:

Mopria<sup>™</sup> Print Service

## **Robust Security Features**

#### **Secured Printing with PIN Release**

Print confidential documents by setting a PIN to a print job for release on the printer panel.

#### IP Address Filter

Secure your documents by preventing unauthorised devices from connecting to the printer.

#### **Panel Admin Mode**

Set a password to access and change administrator settings for the printer. This prevents unauthorised users from changing the printer settings.

#### **Limited Access Function**

Reduce risk of information leaks by limiting the access to functions for up to 10 user accounts.

#### **LDAP Address Book**

Prevent information leaks by using the address book registered in the LDAP server to accurately select recipient's email addresses.

#### **SPECIFICATIONS**

#### WORKFORCE ENTERPRISE WF-C20600 / WF-C20750 / WF-C21000

Printing	WF-C20600 (C11CH86502)	WF-C20750 (C11CH87502)	WF-C21000 (C11CH88502)			
Marke a Talaka atau a						
rinting Technology	PrecisionCore™ Line Head Inkjet Technology					
lozzle Configuration	8.676 nozzles each colour (Black, Cyan, Magenta, Yellow)					
Maximum Resolution	600 x 2,400 dpi					
finimum Ink Droplet Volume	3.5 pl					
rint Speed (Black and Colour) "1						
ISO 24734, A4, Simplex / Duplex	Approx. 60 ipm / 60 ipm	Approx. 75 ipm / 75 ipm	Approx. 100 ipm / 100 ipm			
ISO 24734.2, A3, Simplex / Duplex	Approx. 37 ipm / 21 ipm	Approx. 45 ipm / 25.4 ipm	Approx. 54 ipm / 36.3 ipm			
First Page Out Time	Approx. 5.7 sec / 5.7 sec	Approx. 5.5 sec / 5.5 sec	Approx. 5.0 sec / 5.0 sec			
rinter Language	ESC / P-R					
rinter Control Language Emulations	PCL5 / PCL6 / PostScript3 / PDF (ver1.7)					
IDD Capacity	320GB (Encrypted)					
utomatic 2-sided printing	Yes					
opying						
opy Speed (Black and Colour) 1						
	4 00:	1 4 75:	L a ann:			
ISO 29183, A4, Simplex (Flatbed)	Approx. 60 ipm	Approx. 75 ipm	Approx. 100 ipm			
ISO 24735, A4, Simplex (ADF 1:1)	Approx. 60 ipm	Approx. 75 ipm	Approx. 100 ipm			
ISO 24735, A4, Duplex (ADF 1:2 / 2:2)	Approx. 60 ipm	Approx. 75 ipm	Approx. 100 ipm			
laximum Copies from Standalone	9,999 copies		· <del>_ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · _ · · · _ · · · · · · · · · · · · · · · · · · · ·</del>			
lax Copy Resolution	600 x 1,200 dpi					
eduction/Enlargement	25 - 400%, Auto Fit Function					
opy Paper Size (Flatbed)	A3, B4, Legal, Indian-Legal, 8.5 x 13in, Letter, A4, B5, A5, B6, A6, 16K, 8K, 13 x 18cm, HV 16:9 Wide, 10 x 15cm, Envelopes: #10, DL, C4, C6					
laximum Copy Size	A3	, , , , ,				
canning						
canner Type	Flatbed colour image scanner					
ensor Type	Transperson united visited in the CIS					
ptical Resolution	600 x 600 dpi					
	<u>-</u>					
laximum Scan Area	297 x 431.8 mm (11.7 x 17")					
canner Bit Depth						
Colour	48-bit input, 24-bit output					
Grayscale						
	16-bit input, 8-bit output					
Black & white	16-bit input, 1-bit output					
can Features	Scan to Memory Device, Scan to Network Folder,	FTP, Scan to Email, Scan to Computer (Document Capture	Pro / Document Capture Pro Server), Scan to Computer (WSI			
can Speed (Monochrome and Colour)						
00 dpi Flatbed	A4 Landscape: 3.7 sec, A3: 4.7 sec					
ADF (Simplex / Duplex)	A4: 60 ppm / 110 ipm					
(ISO17991, Scan to Folder)	A3: 30 ppm / -					
DF Function						
upport Paper Thickness	38 - 128 g/m²					
aper Capacity	150 pages (80 g/m²)					
utomatic 2-sided Scan / Copy / Fax	Yes (1-pass)					
ax Function (Optional)						
	Walk-up black-and-white and colour fax capability					
ype of FAX						
eceive Memory / Page Memory	6 MB, Page memory Up to 550 pages (ITU-T No.	1 chart)				
rror Correction Mode	ITU-T T.30					
AX speed (data transfer rate)	Up to 33.6kbps, Approx. 3sec/page					
	op to odioropo, ripprovi occorpago					
AX Resolution						
Black & White	Standard: 8pels/mm x 3.85lines/mm, Fine: 8pels/	mm x 7.7lines/mm, Super Fine: 8pels/mm x 15.4lines/mm, L	Jltra Fine: 16pels/mm x 15,4lines/mm			
Colour	Fine: 200 x 200 dpi, Photo: 8pels / mm x 7.7lines	/ mm				
ransmission Paper Size						
Flatbed	A5 to A3 / Ledger					
ADF	A5 to A3 / Ledger					
eceiving Paper Size	HLT, A5, B5, A4, LT, LGL, B4, 11 x 17", A3					
peed Dial / Group Dial	Up to 2,000 numbers, 200 groups					
ax Features	PC Fax (Transmission/Receive), Automatic Redial, One Touch Dial, Address Book, Transmit Reservation (50 cases), Broadcast Fax (Mono only), Polling Reception, Fax Previe					
	Fax to E-mail, Memory Reception, Fax to Folder					
aper Handling	Friction feed					
aper Feed Method						
aper Feed Method umber of Paper Trays (Standard)	5 (Paper Cassettes: 4, MP Tray: 1)					
aper Feed Method umber of Paper Trays (Standard) aper Hold Capacity	5 (Paper Cassettes: 4, MP Tray: 1)					
aper Feed Method umber of Paper Trays (Standard)						
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aper Feed Method umber of Paper Trays (Standard) aper Hold Capacity Input Capacity  Maximum Input Capacity  Output Capacity	5 (Paper Cassettes: 4, MP Tray: 1)  Up to 2,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Up to 5,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 560 x 4 + MP Tray: 150 s 700 sheets (Tray 1: 550 sheets, Tray 2: 150 shee	neets + High Capacity Feeder Unit: 3,000 sheets)				
aper Feed Method umber of Paper Trays (Standard) aper Hold Capacity Input Capacity  Maximum Input Capacity  Output Capacity aper Size	5 (Paper Cassettes: 4, MP Tray: 1)  Up to 2,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Up to 5,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s 700 sheets (Tray 1: 550 sheets, Tray 2: 150 sheet A3+, A3, A4, B5, A5, A6, 5 x 7*, 4 x 6*, Legal, Le	neets + High Capacity Feeder Unit: 3,000 sheets)				
aper Feed Method umber of Paper Trays (Standard) aper Hold Capacity Input Capacity Maximum Input Capacity  Output Capacity aper Size aximum Paper Size	5 (Paper Cassettes: 4, MP Tray: 1)  Up to 2,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Up to 5,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 560 x 4 + MP Tray: 150 s 700 sheets (Tray 1: 550 sheets, Tray 2: 150 shee	neets + High Capacity Feeder Unit: 3,000 sheets)				
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aper Feed Method umber of Paper Trays (Standard) aper Hold Capacity Input Capacity  Maximum Input Capacity  Output Capacity aper Size aximum Paper Size rinter Interface SB stwork	5 (Paper Cassettes: 4, MP Tray: 1)  Up to 2,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Up to 5,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s 700 sheets (17ay 1: 550 sheets, Tray 2: 150 sheet A3+, A3, A4, B5, A5, A6, 5 x 7*, 4 x 6*, Legal, Le A3+, 330 x 1200mm (12,95 x 47.24*)  USB 3,0  Ethernet, Wi-Fi, Wi-Fi Direct	neets + High Capacity Feeder Unit: 3,000 sheets)				
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aper Feed Method  lumber of Paper Trays (Standard)  aper Hold Capacity  Input Capacity  Maximum Input Capacity  Output Capacity  aper Size  taximum Paper Size  trainer Interface  SB  letwork Protocol  letwork Protocol  letwork Printing Protocol  letwork Management protocols  ecurity Features  ISB Host Function  yoe of Direct Printing  SB Host  lirect Print Paper Size  flobile and Remote Printing  poon Connect  ther Mobile Solutions  control Panel	5 (Paper Cassettes: 4, MP Tray: 1)  Up to 2,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Up to 5,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s 700 sheets (17a y 1: 550 sheets, Tray 2: 150 sheet A3+, A3, A4, B5, A5, A6, 5 x 7*, 4 x 6*, Legal, Le A3+, 330 x 1200mm (12,95 x 47.24*)  USB 3.0 Ethernet, WI-FI, WI-FI Direct TCP/IPv4, TCP/IPv6 LPD, IPP, PORT9100, WSD SNMP, HTTP, DHCP, BOOTP, APIPA, PING, DDI Access Control Function, LDAP Address Book, IF Memory Devices  USB Host (Scan to memory device / Storage func 10 x 15cm, 13 x 18cm, HV 16:9 Wide, A3, A4, A4 Epson iPrint, Epson Email Print, Remote Print Drix Mopria Print Service	neets + High Capacity Feeder Unit: 3,000 sheets) s*) ter, Envelopes: #10, DL, C6, C4  #S, mDNS, SNTP, SLP, WSD, LLTD Address Filtering, Panel Admin Mode, Confidential Job  tion) s, A6, Legal, Indian-Legal, Letter, B4, B5, B6, 8K, 16K, Enve	lopes: #10, C4, C6, DL, 8 x 13in			
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aper Feed Method  lumber of Paper Trays (Standard)  aper Hold Capacity  Input Capacity  Maximum Input Capacity  Output Capacity  Output Capacity  aper Size  flaximum Paper Size  flaximum Paper Size  stavimum Paper Size  Is B  letwork Printing Protocol  letwork Printing Protocol  letwork Printing Protocol  letwork Management protocols  ecurity Features  Is B Host Function  ype of Direct Printing  SB Host  virect Print Paper Size  Tobile and Remote Printing  pson Connect  where Mobile Solutions  control Panel  CD Screen  rinter Software	5 (Paper Cassettes: 4, MP Tray: 1)  Up to 2,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Up to 5,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Casset	neets + High Capacity Feeder Unit: 3,000 sheets) s*) ter, Envelopes: #10, DL, C6, C4  #S, mDNS, SNTP, SLP, WSD, LLTD Address Filtering, Panel Admin Mode, Confidential Job  tion) s, A6, Legal, Indian-Legal, Letter, B4, B5, B6, 8K, 16K, Enve	lopes: #10, C4, C6, DL, 8 x 13in			
aper Feed Method umber of Paper Trays (Standard) aper Hold Capacity Input Capacity Maximum Input Capacity  Output Capacity  Output Capacity  aper Size faximum Paper Size frinter Interface SB  etwork  etwork Printing Protocol etwork Printing Protocol etwork Management protocols ecurity Features SB Host Function ppe of Direct Printing SB Host rect Print Paper Size lobile and Remote Printing pson Connect ther Mobile Solutions ontrol Panel DD Screen rinter Software	5 (Paper Cassettes: 4, MP Tray: 1)  Up to 2,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Up to 5,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s 700 sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s 700 sheets (Tray 1: 550 sheets, Tray 2: 150 sheet A3+, A3, A4, B5, A5, A6, 5 x 7*, 4 x 6*, Legal, Le A3+, 330 x 1200mm (12,95 x 47.24*)  USB 3.0  Ethernet, WI-FI, WI-FI Direct TCP/IPV4, TCP/IPV6 LPD, IPPP, PORT9100, WSD SMMP, HTTP, DHCP, BOOTP, APIPA, PING, DDI Access Control Function, LDAP Address Book, IF  Memory Devices  USB Host (Scan to memory device / Storage func 10 x 15cm, 13 x 18cm, HV 16:9 Wide, A3, A4, A4  Epson IPrint, Epson Email Print, Remote Print Drix Mopria Print Service  9.0 inch / 22.7cm TFT Colour LCD  Windows XP / Vista / 7 / 8 / 8.1 / 10	neets + High Capacity Feeder Unit: 3,000 sheets) s**] ter, Envelopes: #10, DL, C6, C4 NS, mDNS, SNTP, SLP, WSD, LLTD Address Filtering, Panel Admin Mode, Confidential Job tion) i, A6, Legal, Indian-Legal, Letter, B4, B5, B6, 8K, 16K, Enve	lopes: #10, C4, C6, DL., 8 x 13in			
Maximum Input Capacity	5 (Paper Cassettes: 4, MP Tray: 1)  Up to 2,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Up to 5,350 sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (80 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Cassettes 1 - 4: 550 x 4 + MP Tray: 150 s Too sheets (R0 g/m²) (Paper Casset	neets + High Capacity Feeder Unit: 3,000 sheets) s**] ter, Envelopes: #10, DL, C6, C4 NS, mDNS, SNTP, SLP, WSD, LLTD Address Filtering, Panel Admin Mode, Confidential Job tion) i, A6, Legal, Indian-Legal, Letter, B4, B5, B6, 8K, 16K, Enve	lopes: #10, C4, C6, DL, 8 x 13in			

#### A3 COLOUR MULTIFUNCTION PRINTERS

#### WORKFORCE ENTERPRISE WF-C20600 / WF-C20750 / WF-C21000

MODEL NUMBER	WF-C20600 (C11	CH86502)	WF-C20750 (C11CH87502)	WF-C21000 (C11CH88502)	
Electrical Specifications	020000 (011			321000 (01101100002)	
Rated Voltage	100-9/0\/ Hairon	al			
-	100-240V Universal				
Rated Frequency	50 - 60 Hz		Loolan	1 + + 1000	
Typical Electricity Consumption (TEC) Value	0.7 KWh		0.9 KWh	1.1 KWh	
Power Consumption					
Operating	160W			170W	
Standby	76W				
Sleep	1.1W				
Power off	0.1W				
Noise Level					
PC Printing/ Plain Paper Default 19	7.5 B(A), 60 dB(A)				
		Order Code WF-C20600	Order Code WF-C20750	Order Code WF-C21000	
Consumables	Page Yield '7				
Black <sup>12</sup>	50,000 pages	C13T02Q100	C13T02S100	C13T02Y100	
Cyan	50,000 pages	C13T02Q200	C13T02S200	C13T02Y200	
Magenta	Composite Yield	C13T02Q300	C13T02S300	C13T02Y300	
Yellow		C13T02Q400	C13T02S400	C13T02Y400	
Maintenance Box	-	C13T671300			
Maintenance Roller (Main Unit)	_	C12C935961			
Maintenance Roller (Paper Cassette)	_	C12C935941			
	2 v 5 000 ataplas	C12C935401			
Staple Cartridge for Stapler Finisher	3 x 5,000 staples				
Staple Cartridge for Booklet Finisher	3 x 2,000 staples	C12C935411			
Options	Order Code				
Finisher Bridge Unit / LX3FBU1	C12C935101				
Stapler Finisher / LX3SF1	C12C935501				
Booklet Finisher / LX3BF1	C12C935071				
Saddle Unit / LX3SU1	C12C935821				
2/4 Hole Punch Unit / LX3HPU1	C12C935171				
2/3 Hole Punch Unit / LX3HPU2	C12C935181				
High Capacity Tray / LXA3LPU1	C12C933041				
EpsonNet 10/100/1000Base Tx Int.	C12C934471				
Super G3 Multi Faxboard	C12C934491				
Paper Cassette Lock (set of 4)	C12C933231				
Optional Paper Guide	C12C935901				
Epson Print Admin	7110574				
Epson Print Admin Serverless	7111310				
Specs for Finisher Bridge	7111010				
	000 570 0	00 0 1			
Dimensions & Weight	366 × 573 × 632 ı	пп, зв.и кg			
Specs for Stapler Finisher					
Output Capacity			, 1,500 sheets (duplex / A3, 80g/m²)		
	Tray 2 (for Fax out	put only): up to 200 sheets (A4	1, 80g/m²)		
Finisher Functions	Shift Sorting, Staple				
Staple Capability	up to 50 sheets *10 (60 - 90 g/m²)				
Supported Paper Size for Staple	A5 - A3 / Legal / Letter				
Supported Paper Weight	up to 250 g/m²				
Staple Functions		er / Opposite Corner / 2 points	on side)		
·		a , opposite ouriel / 2 points	o. out		
Maximum Power Consumption	170W	2 05 5 1			
Dimensions & Weight (with Booklet Finisher)	666 × 686 × 1,228	3 mm, 95.5 kg			
Specs for Booklet Finisher					
Output Capacity	Stacker Tray: Up t	o 1,700 sheets *6 (A4, 80g/m²)	, 1,500 sheets (duplex / A3, 80g/m²)		
	Tray 2 (for Fax output only): up to 200 sheets (80g/m²)				
Finisher Functions	Shift Sorting, Stap		-		
Staple Capability					
	up to 50 sheets *10 (60 - 90 g/m²)				
Supported Paper Size for Staple	A5 - A3 / Legal / Letter				
Supported Paper Weight	up to 250 g/m²				
Staple Functions	3 positions ( Corner / Opposite Corner / 2 points on side)				
Dimensions & Weight	666 × 686 × 1,22	3 mm, 107.5 kg			
Specs for Saddle Unit					
Output Capacity	Stacker Tray: Up t	o 7 booklets x 20 sheets (60 to	o 90 g/m²) / 10 sheets (91 to 105 g/m²)		
Finisher Functions	Fold, Saddle Stitcl				
	Fold, Saddle Stitch A3, B4, A4, Legal, Letter, 8.5×13"				
Booklet Paper Size		LEURI, O.UXIJ			
Supported Paper Weight	60 - 105 g/m <sup>2</sup>				
Maximum Power Consumption	200W / 840W (wit	h heater)			
(with Booklet Finisher)					
Dimensions & Weight	557 × 581 × 644 ı	nm, 46.6 kg			
2/4 Hole Punch Unit		<u> </u>			
Supported Paper Size	Δ3 R4 Δ4 DE I	egal, Letter, 8.5×13"			
		ya, Letter, O.JX 13			
Support Paper Weight	up to 250 g/m <sup>2</sup>				
Number of Holes	2 or 4 holes, 80mi	n intervals			
2/3 Hole Punch Unit					
Supported Paper Size	A3, B4, A4, B5, Legal, Letter, 8.5×13"				
Support Paper Weight	up to 250 g/m <sup>2</sup>				
Number of Holes		n intervals (US Specifications)			
	2 01 0 110100, 7 01111				
Specs for Optional High Capacity Tray	11-4 0 000	- (00 - (2)			
Specs for Optional High Capacity Tray Input Capacity	Up to 3,000 sheet	s (80 g/m²)			
Specs for Optional High Capacity Tray	Up to 3,000 sheet 60 - 160 g/m <sup>2</sup>	s (80 g/m²)			
Specs for Optional High Capacity Tray Input Capacity		s (80 g/m²)			
Specs for Optional High Capacity Tray Input Capacity Support Paper Weight	60 - 160 g/m <sup>2</sup>	s (80 g/m²)			

- 1 Black and colour print speeds are measured in accordance with ISO/IEC 24734, Actual print times will vary based on system configuration, software, and page complexity,
- For more information, visit www.epson.com.my/printspeed.
- With 2 black ink cartridges: up to 100,000 pages in black.
- <sup>3</sup> Energy used by the WorkForce Enterprise while copying is 180W (WF-C20590/WF-M20590) and 170W (WF-17590), compared to an average of competitor A3 laser/LED MFPs capable of 55-65ppm showing "Energy Used While Copying" data available in BLI database (Feb 2017).
- 5 Max power used while copying for competitor colour A3 laser/LED MFPs capable of 45-55ppm showing "Energy Used While Copying" data as available in BLI database (Feb 2017).
- <sup>16</sup> For simplex printing only.
- Paplacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink colour. All ink colours are used for printing and printer maintenance, and all colours have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer setup and a variable amount of ink remains
- <sup>18</sup> Finisher Tray 2 for Fax output only.
- <sup>9</sup> Default mode in accordance with ISO7779.
- $^{10}$  Up to 50 sheets for letter, A4 and B5 size. Up to 30 sheets for A3, B4, Legal and 8.5 x 13".

WorkForce Enterprise (Main Unit only) Dimension & Weight



WorkForce Enterprise with Optional Finisher and High Capacity Feeder Unit Weight: 337.9kg (744.9lb)



WorkForce Enterprise with Booklet Stapler Finisher and High Capacity Feeder Unit Dimension & Weight



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Dealer's Stamp

Information correct at time of printing Printed July 2020