Pharmacy Update

New RXGRP for CareFirst

October 9, 2015

This update applies to:

All retail pharmacies

Region:

National

Line of Business:

Commercial

Customer Care for Plan Members:

1-800-386-7951

CareFirst Administrators

Administrators

RXBIN: 004336 **RXPCN:** ADV

RXGRP: Varies (use what is printed on ID Card) or RX7580

CareFirst Administrators is an existing plan sponsor with CVS/caremark. Please note: Some plan members may be under a new RXGRP. Please process claims using the RXGRP information printed on the member's ID card.

If you receive the following or similar reject, please ask members to provide his or her new ID card and update profiles accordingly:

Reject 69 << Filled After Coverage Termed>>

If the member does not have his or her new ID card, you may process the claim using the information provided in this communication or call the Pharmacy Help Desk for additional assistance.

CareFirst Administrators members will carry cards similar to the one illustrated below:

CareFirst 👰 🗓 Administrators Member Name JOHN TEST MEMBER Member ID Coverage Level XXXXXXXX XXXXXXX Group No. ANV Copay Blue HSA PLAN Benefit Plan BIN/PCN/GRP 004336/ADV/RX7580 Effective Date See Info Sec 192/692 BCBS Plan PPO R



Pharmacy Inquiries:

If you have questions, call the Pharmacy Help Desk: 1-800-364-6331

Payer Sheets: For additional claim processing information, refer to the CVS/caremark
Payer Sheets at
www.caremark.com/pharminfo

> NCPDP Payer Sheets.

Patient Pay Amount Please rely on the claims system to determine the correct amount to collect from the plan member, if applicable.

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