Tender #: 2016-015

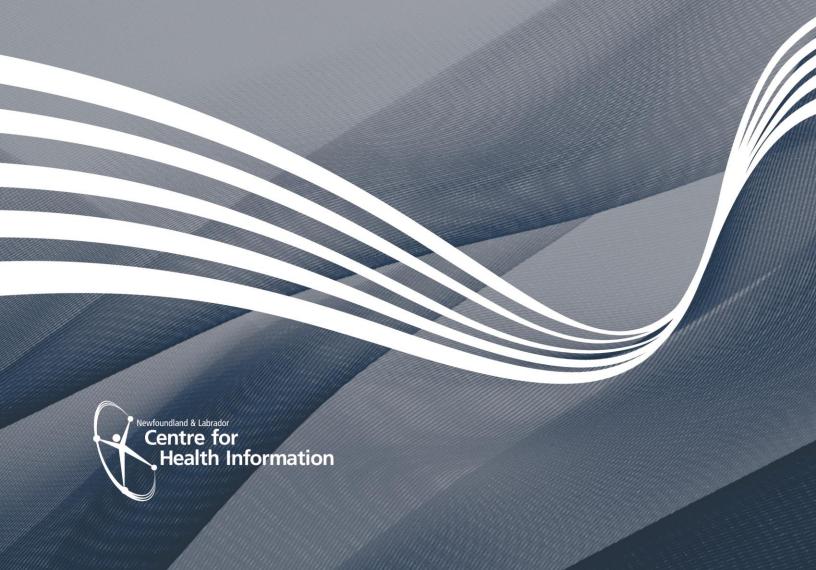*VMware Support Renewals*

Release Date: October 6, 2016

Closing Deadline: October 19 2016

2:00pm Newfoundland Time

Newfoundland & Labrador
**Centre for
Health Information**

1. ABOUT US

The Newfoundland and Labrador Centre for Health Information (the Centre) was established by the Government of Newfoundland and Labrador to provide quality information to health professionals, the public, researchers, and health system decision-makers. Through collaboration with the health system, the Centre supports the development of data and technical standards and maintains key health databases, prepares and distributes health reports and supports and carries out applied health research and evaluations. The Centre's mandate also includes responsibility for the provincial Electronic Health Record.

The Centre is a crown agency governed by a board of directors appointed by Lieutenant- Governor-in-Council and is managed by a president & chief executive officer.

Through all facets of its work, the Centre strives to achieve its vision of *Improved Health through Quality Health Information.*

2. PURPOSE

The Centre for Health Information is inviting responses from bidders (see Appendices A, B and C) to supply VMware Support renewals for a one (1) year coverage period.

3. SPECIFICATIONS AND PRICING

For specifications, please see Appendix B. For pricing, please see Appendix C.

4. SUBMISSION FORMAT

To participate in the tendering process, bidders **must** complete the forms included in the appendices. The forms may contain protected sections and modifications will be limited to the entry of the required information (i.e. price, discounts, etc.). Other modifications are **not** permitted. It is the responsibility of the bidder to ensure that formulas and calculations are accurate. Those who do not comply with the above instructions will not receive further consideration.

To obtain an electronic copy of the forms listed in the appendices, bidders are asked to download from www.nlchi.nl.ca/index.php/procurement-opportunities or are invited to request one through procurement@nlchi.nl.ca.

Each of the specifications listed in the Specifications Section is mandatory. Assigning a price to any one module in the Vendor Response Pricing Table indicates the bidder's product can provide full and complete functionality for the module / functionality listed.

5.   INQUIRIES AND CLARIFICATIONS

Bidders can direct their written inquiries and questions related to tenders to the Centre's Supply Chain Management Office via procurement@nlchi.nl.ca.

Oral responses to questions will not be provided. Responses will be posted to the website in the form of an addendum as they become available. The Centre will not disclose the source of any questions submitted by Bidders. **Deadline for questions is 4:00pm NT, October 17, 2016.**

Information obtained from any source outside the documents located on the website, is not official and may be inaccurate and therefore not binding.

6.   TERMS AND CONDITIONS

- During the open tender period any required additions, deletions or alterations to the tender requirements will be issued in the form of an addendum. All such changes will become an integral part of the tender. Addendums will be posted on www.nlchi.nl.ca/index.php/procurement-opportunities . It is the vendor's responsibility to check the Centre's web site for any addendums to ensure their responses to the tender are complete and accurate.

- The Centre reserves the right to cancel this tender at any point in time.

- The Centre reserves the right to award the tender in whole or in part to one vendor.

- Electronic submissions will be accepted. Suppliers can send their responses to procurement@nlchi.nl.ca

- The lowest or any tender will not necessarily be accepted.

- The purpose of the tender is to acquire the items listed in the Specifications section of the tender only. Cost estimates for additional items such as hardware, travel, training and system installation may be required, however, they will not form part of the evaluation process. The Centre would require this information for planning purposes only. In terms of hardware, vendors would be required to provide a detailed list of hardware requirements necessary to accommodate their solution.

- Tender price must include all applicable shipping costs.

- Prices quoted must be in Canadian currency and all other duties and levies included.

- Tenders will be opened publicly at the Centre's building, 70 O'Leary Avenue, St. John's, immediately following the tender closing date (scheduled to be 2:00pm Newfoundland Time, unless otherwise stated). In the event the Centre is closed due to poor weather conditions or other unscheduled closure the tender opening will occur on the next business day at the originally scheduled time (scheduled to be 2:00pm unless otherwise stated).

- The successful vendor's name will be posted on the website when the tender is awarded along with all vendor pricing (vendor names will not be included).

- From the specifications listed in the document, the Centre reserves the right to order a different quantity of products than what is listed in the tender (no new products will be added).

- Faxed bids will not be accepted.

- Under no circumstances will extensions be granted. Late responses will be returned unopened. The onus rests with the vendor to contact the Centre to confirm receipt of its proposal before the tender deadline.

- Proposals submitted shall be final and may not be altered by subsequent offerings, discussion or commitments unless the vendor is requested to do so by the Centre for Health Information.

- Tender evaluation and award of contract for the item will be done in accordance with the procedures outlined in the latest revised *Public Tender Act* and the associated Centre for Health Information procedures.

- In the event that more than one bidder submits equal bids (tie), the Centre will select a preferred bidder in an unbiased way.

- The Centre reserves the right to use the mathematical principles for rounding if the situation warrants.

- The Centre reserves the right to incorporate previous supplier performance, if the situation warrants, as additional/supplemental criteria in the evaluation of the tender. For further clarity, if a supplier did not meet terms, conditions or other commitments from a previous procurement offering, the Centre may not award a tender opportunity to this supplier. This remains the case although the poorly performing supplier provided the lowest bid and met all specifications.

- The Centre may require vendors to provide a product demonstration with their bid. This demo will be incorporated into the tender evaluation process. If an evaluation copy of the software does not integrate well with the Centre's current infrastructure, the bid may be disqualified.

7. INSTRUCTIONS TO BIDDERS

Bidders must submit their bid, with tender number clearly identified, before 2:00 pm Newfoundland Time on the closing date to the address below:

CONFIDENTIAL
Supply Chain and Facilities Management Division
NL Centre for Health Information
70 O'Leary Avenue
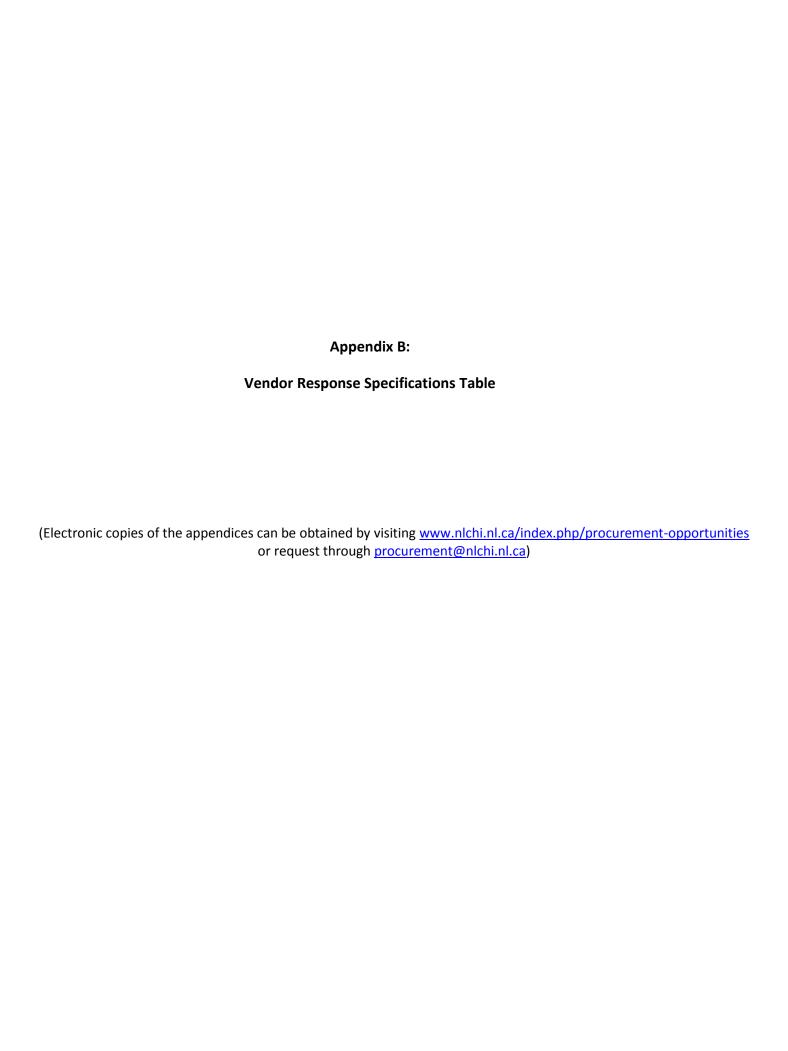St. John's, NL A1B 2C7
Attn: Supply Chain Lead

Electronic submissions will also be accepted and must be received by the deadline at
procurement@nlchi.nl.ca

Appendix A:

Vendor Profile

(Electronic copies of the appendices can be obtained by visiting www.nlchi.nl.ca/index.php/procurement-opportunities or request through procurement@nlchi.nl.ca)

VMware Support Renewal
Tender #: 2016-015

Contractor Information:

Company Name and Address*:*

_____

_____

Telephone Number: _____

Email: _____

Web Address*:*   _____

I agree with all of the terms and conditions of this tender (including those posted at
www.nlchi.nl.ca/index.php/procurement-opportunities   Yes _____   No _____

I have read and understood each of the addendums posted to the Centre's
website relative to this tender   Yes _____   No _____

Name and Contact information for local sales and service rep:
_____

_____
Authorized Company Representative Signature

_____
Authorized Company Representative Print

_____
Company

_____
Date

Appendix B:

Vendor Response Specifications Table

(Electronic copies of the appendices can be obtained by visiting www.nlchi.nl.ca/index.php/procurement-opportunities
or request through procurement@nlchi.nl.ca)

Part One – RENEWAL FOR VMWARE PRODUCTS

		Renewal	
Instance	**Part #**	**Description/Serial/FAC**	**Qty**
146671189	VU5-PR-STR-G-SSS-C	Basic Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671188	VU5-PR-STR-G-SSS-C	Basic Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671187	VU5-PR-STR-G-SSS-C	Basic Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671186	VU5-PR-STR-G-SSS-C	Basic Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671185	VU5-PR-STR-G-SSS-C	Basic Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671184	VU5-PR-STR-G-SSS-C	Basic Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671183	VU5-PR-STR-G-SSS-C	Basic Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671182	VU5-PR-STR-G-SSS-C	Basic Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671256	VU5-PR-STR-P-SSS-C	Production Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671255	VU5-PR-STR-P-SSS-C	Production Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671254	VU5-PR-STR-P-SSS-C	Production Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671253	VU5-PR-STR-P-SSS-C	Production Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
146671252	VU5-PR-STR-P-SSS-C	Production Support Coverage VMware Horizon View Standard Edition: 10 Pack	1
154756400	VCS6-STD-P-SSS-C	Production Support Coverage VMware vCenter Server 6 Standard for vSphere 6 (Per Instance)	1
154741891	VCS6-STD-P-SSS-C	Production Support Coverage VMware vCenter Server 6 Standard for vSphere 6 (Per Instance)	1
154686620	VCS6-STD-P-SSS-C	Production Support Coverage VMware vCenter Server 6 Standard for vSphere 6 (Per Instance)	1
154686615	VCS6-STD-P-SSS-C	Production Support Coverage VMware vCenter Server 6 Standard for vSphere 6 (Per Instance)	1
164316739	VCS6-STD-P-SSS-C	Production Support Coverage VMware vCenter Server 6 Standard for vSphere 6 (Per Instance)	1
155669714	VC-SRM6-25S-P-SSS-C	Production Support Coverage VMware Site Recovery Manager 6 Standard (25 VM Pack)	1
155669717	VC-SRM6-25S-P-SSS-C	Production Support Coverage VMware Site Recovery Manager 6 Standard (25 VM Pack)	1
155331123	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	10
155318911	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	2
164316738	VS6-STD-P-SSS-C	Production Support Coverage VMware vSphere 6 Standard for 1 processor	2

Part Two – UPGRADE FOR VMWARE PRODUCTS

Section 1

Upgrade	SNS sku	SNS description	Qty
154405157	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405160	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405162	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405165	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405166	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405178	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405180	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405174	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405175	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405169	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405171	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405121	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405126	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405128	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405131	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405134	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405138	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405140	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405142	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405144	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405147	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405149	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405152	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1
154405155	VS6-EPL-P-SSS-C	Production Support Coverage VMware vSphere 6 Enterprise Plus for 1 processor	1

Section 2

Product Upgrade Promotion	Part number for Upgrade
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
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Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO
Upgrade: VMware vSphere 6 Enterprise to vSphere 6 Enterprise Plus for 1 Processor Promo	VS6-ENT-EPL-UG-PRO

Appendix C:

Vendor Response Pricing Table

Vendor Pricing Table	
Vmware Support Renewal	
2016-015	
Description	**Total Cost**
Renewal for Vmware Products	
Upgrade for Vmware Products (including Product Upgrade Promotion)	

$0.00