



# **Academic License Agreement Annual Fee Worksheet - CAD**

**DECEMBER 2017** 

**Academic Program Information Link** 

#### **Product Selection Instructions:**

As part of the compliance and annual order process, this worksheet must be sent to EMEA\_Contract\_Admin@MicroFocus.com (for Europe, Middle East, Africa) or contractadmin@MicroFocus.com (rest of world).

Please indicate the models you will be using: \_\_\_ FTE Model; \_\_\_ Workstation Model; \_\_\_ Dept. Workstation Model; \_\_\_ Mobile Device

#### PRODUCT CALCULATION INSTRUCTIONS:

A. Place a mark in the column Model Selected box of the product(s) you wish to purchase OR select a Value Bundle. If a Value Bundle is not selected, at least four (4) products must be selected. There is a \$5000 minimum purchase requirement on the ALA.

B. Calculate the Total Bundled Price (TBP) by adding the appropriate prices of the products selected and the appropriate pricing model. You should have a Total Bundled Price (TBP) for each pricing model (Workstation/Dept Workstation, FTE, Mobile Device) from which you are purchasing.

C. The Total Bundled Price will be used to calculate the Annual Fee.

You may not use the FTE model in calculating your Annual Fee unless your FTE population exceeds your Workstation count.

TO PREVENT DELAYS IN PROCESSING YOUR RENEWAL ORDER, PLEASE SUBMIT BOTH YOUR PURCHASE ORDER AND COMPLETED WORKSHEET TOGETHER

#### MOBILE DEVICE LICENSE:

Upon purchase of a license for ZENworks Mobile Management, the following terms become part of Your ALA.

To acquire a Mobile Device License, You must purchase a license for each Mobile Device. To acquire a FTE license, you must purchase a license for all FTE. Subject to the terms and conditions of this Agreement, the license purchase authorizes You to install and use one copy of the Mobile Management Application on each Mobile Device (for an FTE license, for each Mobile Device used by an FTE person). This license allows You to use the Software solely to manage licensed Mobile Devices. You may not use or allow the use of the Software other than for Your own internal purposes.

Mobile Device means each smartphone, tablet, laptop, netbook or other device with wireless capability: (1) on which any portion of the Software is installed or used, or (2) from which any portion of the Software is accessed.

Mobile Management Application means the module included with the Software that is installed on a Mobile Device for management by the server Software.
The Software may include a level of encryption data security for communications with Your email platform. You assume full responsibility for the establishment of appropriate security measures to control access to the solution. Airtime services are not provided by or through Micro Focus; You assume full responsibility for issues relating to use and the availability of airtime services.

#### FTE LICENSE:

Customer must purchase an FTE License for each FTE.

The number of Customer's FTEs shall be calculated as the sum of:

(a) Faculty and Staff FTEs. For the prior academic year, the number of full-time faculty and staff plus the total number of hours worked by part-time faculty and staff in an average work week divided by 40; and

(b) Student FTEs. For the prior academic year, the number of full-time students plus the total number of part-time student credit hours divided by the number of credit hours that Customer uses to identify full-time status.

For Customers that declare a student FTE count in a report to an accreditation or governing board or a government agency, the student FTE account will be the greater of the calculation in subpart (b) above or the FTE count contained in such report.

The FTE calculation for each category of faculty, staff, and students, must be demonstrated through a verifiable means that may include use of an audited annual report, an organization's human resource system, or the government website, government report, or other published report provided by Customer that shows accurate information.

Upon mutual agreement of the source of the data used for the FTE calculations, Licensor will accept calculations based on the source that are up to one year

NOTE: Any hospital approved by Micro Focus to purchase under the ALA must purchase under the Workstation pricing schedule. Any school not purchasing as an entire unit must purchase using the Department Workstation Pricing schedule. This note does not apply to the purchase of a Mobile Device License.

NOTE on SUSE: ALA offerings that include SUSE are available only for renewing customers.

DESIGNATED AGREED UPON SOURCE OF DATA FOR FTE CALCULATION

By signing below, Customer certifies that as of the date below, the information contained herein (or attached) is complete and accurate to the best of its knowledge.

Customer Signature:	
-	
Printed Name:	Date:

Product Description	Product Model	Model Selected	Part Number	Pri	ce CAD
Mobile Device License	FTE		876-000925-I	\$	4.00
ZENworks Mobile Management Initial FTE Academic License ZENworks Mobile Management Academic Renewal FTE License	FTE		876-000925	\$	4.00
ZENworks Mobile Management Initial FTE Academic License 1-Device	Mobile Device		876-000882-I	\$	20.00
ZENworks Mobile Management Renewal Academic License 1-Device ZENworks Mobile Workspace Initial FTE Academic License	Mobile Device  Mobile Device		876-000882 876-001095	\$	20.00
ZENworks Mobile Management Renewal Academic License 1-Device	Mobile Device		876-001095-I	\$	1.90
Bundled Products  SM Value bundle includes Identity Manager Standard Edition, Assess Manager Septimal					
ISM Value bundle includes: Identity Manager Standard Edition, Access Manager, Sentinel Log Manager 500 EPS, Identity Manager Integration Module for Database and Identity Manager Integration Module for Tools.					
ISM Value Bundle FTE Academic License Initial	FTE		876-000676-I	\$	9.50
ISM Value Bundle FTE Academic License	FTE		876-000676	\$	9.50
ISM Value Bundle Workstation Academic License Initial ISM Value Bundle Workstation Academic License	Workstation Workstation		876-000677-I 876-000677	\$	40.00
ISM Value Bundle Department Workstation Academic License Initial	Dept Workstation		876-000678-I	\$	51.00
ISM Value Bundle Department Workstation Academic License	Dept Workstation		876-000678	\$	51.00
Identity Tracking Product Bundle also includes: Access Manager 4.0, Identity Manager Advanced Edition, Sentinel 6.1 Rapid Deployment					
Identity Tracking Product Bundle FTE Academic	FTE		876-000619	\$	16.00
Identity Tracking Product Bundle Workstation Academic Identity Tracking Product Bundle Department Workstation Academic	Workstation  Dept Workstation		876-000620 876-000621	\$	71.00
Novell Open Workgroup Suite Includes: Open Enterprise Server, GroupWise, Novell			l		
Vibe, ZENworks Configuration Management, ZENworks Endpoint Security Management (counts as four product menu choices)					
Novell Open Workgroup Suite Initial FTE Academic License	FTE		876-000474-I	\$	9.50
Novell Open Workgroup Suite Renewal FTE Academic License  Novell Open Workgroup Suite Initial Workstation Academic License	FTE Workstation		876-000474 876-000475-I	\$	9.50
Novell Open Workgroup Suite Renewal Workstation Academic License	Workstation		876-000475	\$	47.00
Novell Open Workgroup Suite Initial Department Workstation Academic License  Novell Open Workgroup Suite Renewal Department Workstation Academic License	Dept Workstation  Dept Workstation		876-000476-I 876-000476	\$	57.00 57.00
Novell Open Workgroup Suite Renewal Department Workstation Academic License  SUSE LINUX Enterprise Server/ZENworks Linux Management/Novell Linux Desktop Bundle (cour		menu choi		LΨ	31.00
SUSE Linux Enterprise Server/ZENworks Linux Management/SUSE Linux Enterprise Desktop Bundle			876-000326	\$	5.80
FTE Academic License SUSE Linux Enterprise Server/ZENworks Linux Management/SUSE Linux Enterprise Desktop Bundle	FTE				
Workstation Academic License	Workstation		876-000327	\$	25.00
SUSE Linux Enterprise Server/ZENworks Linux Management/SUSE Linux Enterprise Desktop Bundle Department Workstation Academic License	Dept Workstation		876-000328	\$	31.00
* Value Bundle I Contains Open Enterprise Server, ZENworks Configuration Management, Identity Manager Standard Edition, GroupWise, and SUSE Linux Enterprise Server					
x86/AMD64/Intel64.	r	1	T .		
Value I Bundle Initial FTE Academic License  Value I Bundle Renewal FTE Academic License	FTE FTE		976-000359-I 976-000359	\$	8.70 8.70
Value I Bundle Initial Workstation Academic License	Workstation		976-000360-I	\$	43.00
Value I Bundle Renewal Workstation Academic License	Workstation		976-000360 976-000361-I	\$ \$	43.00 52.00
Value I Bundle Initial Department Workstation Academic License  Value I Bundle Renewal Department Workstation Academic License	Dept Workstation  Dept Workstation		976-000361-1	\$	52.00
*Value Bundle II Contains Open Enterprise Server, ZENworks Configuration Management, ZENworks Patch Management, ZENworks Linux Management, Identity Manager Standard					
Edition, GroupWise, SUSE Linux Enterprise Server x86/AMD64/Intel64. Add-on products					
may be purchased for an additional price.  Value II Bundle Initial FTE Academic License	FTE		976-000362-I	\$	12.00
Value II Bundle Renewal FTE Academic License	FTE		976-000362	\$	12.00
Value II Bundle Initial Workstation Academic License	Workstation Workstation		976-000363-I 976-000363	\$	55.00 55.00
Value II Bundle Renewal Workstation Academic License  Value II Bundle Initial Department Workstation Academic License	Dept Workstation		976-000364-I	\$	67.00
Value II Bundle Renewal Department Workstation Academic License	Dept Workstation		976-000364	\$	67.00
Windows Value bundle includes: ZENworks Configuration Management, ZENworks Patch					
Management, ZENworks Asset Management and File Management Suite	FTE		976 000673 1	\$	0.70
Windows Value Bundle I Initial FTE Academic License Windows Value Bundle I Renewal FTE Academic License	FTE		876-000673-I 876-000673	\$	8.70 8.70
Windows Value Bundle I Initial Workstation Academic License	Workstation		876-000686-I	\$	46.00
Windows Value Bundle I Renewal Workstation Academic License Windows Value Bundle I Initial Department Workstation Academic License	Workstation  Dept Workstation		876-000686 876-000687-I	\$	46.00 58.00
Windows Value Bundle I Renewal Department Workstation Academic License	Dept Workstation		876-000687	\$	58.00
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<b>ZENworks Value Bundle</b> includes: ZENworks Configuration Management, ZENworks Patch Management, ZENworks Asset Management and ZENworks Application Virtualization					
ZENworks Value Bundle Initial FTE Academic License	FTE		876-000679-I	\$	8.70
ZENworks Value Bundle Renewal FTE Academic License	FTE	Ī	876-000679	•	8.70
ZENworks Value Bundle Initial Workstation Academic License	Workstation		876-000679 876-000680-I	\$	44.00
	Workstation Workstation		•	\$	
ZENworks Value Bundle Initial Workstation Academic License ZENworks Value Bundle Renewal Workstation Academic License ZENworks Value Bundle Initial Department Workstation Academic License	Workstation Dept Workstation		876-000680-I 876-000680 876-000681-I	\$ \$ \$	44.00 44.00 55.00
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NetIQ SecureLogin Initial Workstation Academic License	Workstation	876-000452-I	\$	27.00
NetIQ SecureLogin Renewal Workstation Academic License	Workstation	876-000452	\$	27.00
NetIQ SecureLogin Department Initial Workstation Academic License	Dept Workstation  Dept Workstation	876-000453-I 876-000453	\$	34.00 34.00
NetIQ SecureLogin Department Renewal Workstation Academic License  NetIQ Sentinel Enterprise 500 EPS Initial FTE Academic License	FTE	876-000433	\$	4.30
NetIQ Sentinel Enterprise 500 EPS Renewal FTE Academic License	FTE	876-001015-1	\$	4.30
NetIQ Sentinel Enterprise 500 EPS Initial Workstation Academic License	Workstation	876-001016-I	\$	19.00
NetIQ Sentinel Enterprise 500 EPS Renewal Workstation Academic License	Workstation	876-001016	\$	19.00
NetIQ Sentinel Enterprise 500 EPS Department Initial Workstation Academic License	Dept Workstation	876-001017-I	\$	27.00
NetIQ Sentinel Enterprise 500 EPS Department Renewal Workstation Academic License	Dept Workstation	876-001017	\$	27.00
NetIQ Sentinel Enterprise 2500 EPS Initial FTE Academic License	FTE	876-001018-I	\$	7.80
NetIQ Sentinel Enterprise 2500 EPS Renewal FTE Academic License	FTE	876-001018	\$	7.80
NetIQ Sentinel Enterprise 2500 EPS Initial Workstation Academic License	Workstation	876-001019-I	\$	32.00
NetIQ Sentinel Enterprise 2500 EPS Renewal Workstation Academic License	Workstation	876-001019	\$	32.00
NetIQ Sentinel Enterprise 2500 EPS Department Initial Workstation Academic License  NetIQ Sentinel Enterprise 2500 EPS Department Renewal Workstation Academic License	Dept Workstation  Dept Workstation	876-001020-I 876-001020	\$	46.00 46.00
Sentinel PCI-DSS Solution Pack Initial FTE Academic License	FTE FTE	876-000780-I	\$	3.30
Sentinel PCI-DSS Solution Pack Renewal FTE Academic License	FTE	876-000780	\$	3.30
Sentinel PCI-DSS Solution Pack Initial Workstation Academic License	Workstation	876-000781-I	\$	14.00
Sentinel PCI-DSS Solution Pack Renewal Workstation Academic License	Workstation	876-000781	\$	14.00
Sentinel PCI-DSS Solution Pack Department Initial Workstation Academic License	Dept Workstation	876-000782-I	\$	20.00
Sentinel PCI-DSS Solution Pack Department Renewal Workstation Academic License	Dept Workstation	876-000782	\$	20.00
Sentinel Smart Plug-ins Initial FTE Academic License	FTE	876-000785-I	\$	2.20
Sentinel Smart Plug-ins Renewal FTE Academic License	FTE	876-000785	\$	2.20
Sentinel Smart Plug-ins Initial Workstation Academic License	Workstation	876-000786-I	\$	8.40
Sentinel Smart Plug-ins Renewal Workstation Academic License	Workstation	876-000786	\$	8.40
Sentinel Smart Plug-ins Department Initial Workstation Academic License	Dept Workstation	876-000787-I	\$	13.00
Sentinel Smart Plug-ins Department Renewal Workstation Academic License SUSE Linux Enterprise Desktop FTE Academic License	Dept Workstation FTE	876-000787 876-000426	\$	1.40
SUSE Linux Enterprise Desktop Workstation Academic License	Workstation	876-000427	\$	6.30
SUSE Linux Enterprise Desktop Department Workstation Academic License	Dept Workstation	876-000428	\$	8.10
SUSE Linux Enterprise Server for x86, AMD64 & Intel64 FTE Academic License	FTE	876-000411	\$	2.60
SUSE Linux Enterprise Server for x86, AMD64 & Intel64 Workstation Academic License	Workstation	876-000412	\$	11.00
SUSE Linux Enterprise Server for x86, AMD64 & Intel64 Department Workstation Academic License	Dept Workstation	876-000413	\$	14.00
Micro Focus Desktop Containers Pro Renewal FTE Academic License	FTE	876-001092	\$	1.90
Micro Focus Desktop Containers Pro Initial FTE Academic License	FTE	876-001092-I	\$	1.90
Micro Focus Desktop Containers Professional Initial Workstation Academic License	Workstation	876-001039-I	\$	8.00
Micro Focus Desktop Containers Professional Renewal Workstation Academic License  Micro Focus Desktop Containers Professional Initial Department Workstation Academic License	Workstation  Dept Workstation	876-001039 876-001040-I	\$	8.00 9.70
inicio i ocus desktop Containers Professional initial department workstation Academic License	Dept Workstation	070-001040-1	Ψ	9.70
Micro Focus Desktop Containers Professional Renewal Department Workstation Academic License	Dept Workstation	876-001040	\$	9.70
ZENworks Asset Management Initial FTE Academic License	FTE	876-000469-I	\$	4.00
ZENworks Asset Management Renewal FTE Academic License	FTE	876-000469	\$	4.00
ZENworks Asset Management Initial Workstation Academic License	Workstation	876-000470-I	\$	27.00
ZENworks Asset Management Renewal Workstation Academic License	Workstation	876-000470	\$	27.00
ZENworks Asset Management Initial Department Workstation Academic License	Dept Workstation	876-000471-I	\$	33.00
ZENworks Asset Management Renewal Department Workstation Academic License	Dept Workstation	876-000471	\$	33.00
ZENworks Asset Management for Linux Initial FTE Academic License	FTE	876-000464-I	\$	4.00
ZENworks Asset Management for Linux Renewal FTE Academic License	FTE Workstation	876-000464 876-000465-I	\$	4.00
ZENworks Asset Management for Linux Initial Workstation Academic License ZENworks Asset Management for Linux Renewal Workstation Academic License	Workstation	876-000465	\$	27.00 27.00
ZENworks Asset Management for Linux Initial Department Workstation Academic License	Dept Workstation	876-000466-I	\$	33.00
ZENworks Asset Management for Linux Renewal Department Workstation Academic License	Dept Workstation	876-000466	\$	33.00
ZENworks Configuration Management Initial FTE Academic License	FTE	876-000505-I	\$	2.20
ZENworks Configuration Management Renewal FTE Academic License	FTE	876-000505	\$	2.20
ZENworks Configuration Management Initial Workstation Academic License	Workstation	876-000506-I	\$	9.20
ZENworks Configuration Management Renewal Workstation Academic License	Workstation	876-000506	\$	9.20
ZENworks Configuration Management Initial Department Workstation Academic License	Dept Workstation	876-000507-I	\$	12.00
ZENworks Configuration Management Renewal Department Workstation Academic License	Dept Workstation	876-000507	\$	12.00
ZENworks Endpoint Security Management Initial FTE Academic License 1-Device	FTE	876-000559-I	\$	2.20
ZENworks Endpoint Security Management Renewal FTE Academic License 1-Device ZENworks Endpoint Security Management Initial Workstation Academic License 1-Device	FTE Workstation	876-000559 876-000560-I	\$	9.20
ZENworks Endpoint Security Management Initial Workstation Academic License 1-Device  ZENworks Endpoint Security Management Renewal Workstation Academic License 1-Device	Workstation	876-000560	\$	9.20
2		2.000000		
ZENworks Endpoint Security Management Initial Department Workstation Academic License 1-Device	Dept Workstation	876-000561-I	\$	12.00
ZENworks Endpoint Security Management Renewal Department Workstation Academic License 1-			\$	12.00
Device	Dept Workstation	876-000561		12.00
ZENworks Full Disk Encryption Initial FTE Academic License	FTE	876-000859-I	\$	4.00
ZENworks Full Disk Encryption Renewal FTE Academic License	FTE	876-000859	\$	4.00
ZENworks Full Disk Encryption Initial Workstation Academic License	Workstation	876-000860-I	\$	27.00
ZENworks Full Disk Encryption Renewal Workstation Academic License	Workstation	876-000860	\$	27.00 34.00
ZENworks Full Disk Encryption Initial Department Workstation Academic License ZENworks Full Disk Encryption Renewal Department Workstation Academic License	Dept Workstation  Dept Workstation	876-000861-I 876-000861	\$	34.00
ELECTRONIC - dir Dick Encryption Renewal Department Workstation Adadenic License	Dopt Workstation	07 0-00000 I		0 1.00

When ordering ZENworks Patch Management listed below please mark the number of subscriptions if applicable. Due to one key per server, if using the product on multiple servers, you will need to request additional subscriptions. Example: If you have 10,000 nodes across 3 servers, you will need 3 subscriptions and then allocate the number of nodes per server.

Novell ZENworks Patch Management Subscription for Windows
Number of subscriptions needed,if more than one \_\_\_\_\_
Quantity of nodes per server(s) \_\_\_\_\_

ZENworks Patch Management Subscription for Cross-Platform Initial FTE Academic License 1-Device	FTE	876-000084-I	\$ 1.90
ZENworks Patch Management Subscription for Cross-Platform Renewal FTE Academic License 1- Device	FTE	876-000084	\$ 1.90
ZENworks Patch Management Subscription for Cross-Platform Initial Workstation Academic License 1- Device	Workstation	876-000214-I	\$ 7.90
ZENworks Patch Management Subscription for Cross-Platform Renewal Workstation Academic License 1-Device	Workstation	876-000214	\$ 7.90
ZENworks Patch Management Subscription for Cross-Platform Initial Departmental Workstation Academic License 1-Device	Dept Workstation	876-000216-I	\$ 9.70
ZENworks Patch Management Subscription for Cross-Platform Renewal Departmental Workstation Academic License 1-Device	Dept Workstation	876-000216	\$ 9.70
ZENworks Suite Initial FTE Academic License	FTE	876-000976-I	\$ 13.00
ZENworks Suite Renewal FTE Academic License	FTE	876-000976	\$ 13.00
ZENworks Suite Initial Workstation Academic License	Workstation	876-000977-I	\$ 52.00
ZENworks Suite Renewal Workstation Academic License	Workstation	876-000977	\$ 52.00
ZENworks Suite Initial Department Workstation Academic License	Dept Workstation	876-000978-I	\$ 64.00
ZENworks Suite Renewal Department Workstation Academic License	Dept Workstation	876-000978	\$ 64.00
ZENworks Suite Extension for NOWS Initial FTE Academic License	FTE	876-000981-I	\$ 9.70
ZENworks Suite Extension for NOWS Renewal FTE Academic License	FTE	876-000981	\$ 9.70
ZENworks Suite Extension for NOWS Initial Workstation Academic License	Workstation	876-000982-I	\$ 43.00
ZENworks Suite Extension for NOWS Renewal Workstation Academic License	Workstation	876-000982	\$ 43.00
ZENworks Suite Extension for NOWS Initial Department Workstation Academic License	Dept Workstation	876-000983-I	\$ 51.00

ZENworks Suite Extension for NOWS Renewal Department Wor	kstation Academic License	Dept Workstation	876-000983	\$	51.00
			Total Price \$	Ť	
	<b>Customer Information</b>				
Primary Contact			Contact #2		
Company Name	Compa	ny Name			
Address	Addres				
City, State	City, St	ate			
Postal Code	Postal (	Code			
Country	Country	/			
Contact Name	Contac	t Name			
Title	Title				
Phone Number	Phone	Number			
Fax Number	Fax Nu	mber			
E-mail Address	E-mail	Address			
Reseller nomination					
CUSTOMER C	ERTIFICATION & ANNUAL I	FEE CALCULATION			
Annual Fee Ca	alculation by Workstation or	Dept. Workstation			
A. Total Workstation/Dept Workstation Count					
B. Applicable Price per Station (see Product Selection and Bundl	le Calculation above)		x		
C. Calculate Discount (if applicable) using discount schedule bel	ow (multiply discount by line B)				
D. Discounted Bundled Price (subtract C from B, if applicable)			=		
, , , , , , , , , , , , , , , , , , , ,					
E. Annual Workstation/Dept Workstation Fee (multiply A with D)			=		
Δηη	ual Fee Calculation by Mobi	ile Device			
Ailli					

G. Applicable Price per Mobile Device (see Product Selection and Bundle Calculation above)

H. Calculate Discount (if applicable) using discount schedule below (multiply discount by line B)

. Discounted Bundled Price (subtract H from G, if applicable)

J. Annual Mobile Device Fee (multiply F with I)

## **Annual Fee Calculation by FTE Population**

K. Total Enrollment (FTE)

L. Total Employees (FTE)

M. Total Population (add lines K & L)

N. Applicable Price Per Person (see Product Selection and Bundle Calculation above)

O. Calculate Discount (if applicable) using discount schedule below (multiply discount by line N)

P. Discounted Bundled Price (subtract O from N, if applicable)

Q. Annual FTE Population Fee (multiply M with P)

### Annual Fee Calculation by On-demand Training (see section below)

R. Total Subscription Count

Description

BrainShare Education Conference Academic Pass Single

S. Applicable Price per Subscription (see Product Selection and Bundle Calculation below)

T. Annual On-demand Training Library Fee (multiply line R by line S)

**Combined Annual Fee** 

U. Total Annual Fee (add totals from E, J, Q & T)

## **Academic Technical Support and Training Options**

Micro Focus customers receive support according to our published Product Support Lifecycle, which defines the duration and type of support customers can expect to receive on specific products as they move through their life cycle. To view a current list of products supported by Micro Focus, please refer to the Micro Focus Support Life Cycle page at https://www.microfocus.com/support-and-services/lifecycle.

THE SERVICES DESCRIBED HEREIN WILL BE GOVERNED BY THE TERMS AND CONDITIONS OF THE MAINTENANCE AND SUPPORT AGREEMENT WHICH CAN BE FOUND AT https://www.microfocus.com/support-and-services/maintenance-and-support-agreements

Primary Contact	Contact #2
Name	Name
Title	Title
Division	Division
Address	Address
City	City
Province	Province
Postal Code	Postal Code
Phone Number	Phone Number
Fax Number	Fax Number
E-mail Address	E-mail Address
Reseller nomination	

## DISCOUNTS DO NOT APPLY TO THESE SERVICE AND TECHNICAL SUPPORT OPTIONS

On-demand Training				
Description	Part Number	Qty	Price (CAD)	Ext. Price
On-demand Training Micro Focus Complete Library 1-year Academic Subscription	876-001061	\$	2,100.00	
On-demand Training COBOL Programming for Business Success Academic Subscription	876-001062	\$	200.00	
On-demand Training SUSE Certified Administrator (SCA) in Linux Academic Bundle	876-000914	\$	300.00	
On-demand Training SUSE Certified Engineer (SCE) in Linux Academic Bundle	876-000915	\$	400.00	
On-demand Training SUSE Advanced and Management Academic Bundle	876-000916	\$	500.00	
On-demand Training Library - SUSE 1-Year Academic	876-000937	\$	1,200.00	
On-Demand Training IAS, WM, DC Bundle 1-Year Academic Subscription Initial	876-000935-I	\$	1,040.00	
On-Demand Training IAS, WM, DC Bundle 1-Year Academic Subscription Renewal	876-000935	\$	1,040.00	
On-demand Training Endpoint Management 1-User 1-Year Academic Subscription	876-000995	\$	700.00	
On-demand Training Collaboration 1-User 1-Year Academic Subscription	876-000996	\$	700.00	
On-demand Training File & Networking Services 1-User 1-Year Academic Subscription	876-000997	\$	700.00	
On-demand Training -IAS- Identity Management & Access Governance 1-User 1-Year Academic Subscription	876-000998	\$	700.00	
On-demand Training -IAS- Access Management 1-User 1-Year Academic Subscription	876-000999	\$	700.00	
On-demand Training -IAS- Security Management 1-User 1-Year Academic Subscription	876-001000	\$	700.00	
On-demand Training -Data Center- IT Operations Management & VOIP 1-User 1-Year Academic Subsc	876-001001	\$	700.00	
On-demand Training Workload Management 1-User 1-Year Academic Subscription	876-001002	\$	700.00	
On-demand Training VisiBroker Fundamentals Academic Subscription	876-001048	\$	600.00	
On-demand Training Managing Quality with Silk Central Course Academic Subscription	876-001056	\$	600.00	
On-demand Training SilkPerformer Results Analysis and Correlation Course Academic Subscription	876-001057	\$	300.00	
On-demand Training SilkPerformer Modeling and Implementing Load Tests Course Academic Subscript	876-001058	\$	300.00	
On-demand Training Visual COBOL for Eclipse Academic Subscription	876-001059	\$	600.00	
On-demand Training Visual COBOL for Visual Studio Academic Subscription	876-001060	\$	600.00	
	Total	\$	5	

Part Number

873-011050

Price (CAD) Ext. Price

1,270.00

	Total		\$	
SUSECon Description	Part Number	Qty	Price	Ext. Price
SUSECon Full Access Academic Pass Single	873-010791		\$ 750.00	
SUSECon Full Access Pass 3-Pack SUSECon Full Access Academic Pass 5-Pack	873-011046 873-010792		\$ 1,970.00 \$ 3,450.00	
Service and Support Options	Total			\$
Description	Part Number	Qty	. ,	Ext. Price
Academic 10 Incident Pack - 12x5, NA Academic 10 Incident Pack - 24x7, NA	051-003771 051-005362		\$ 7,100.00 \$ 7,000.00	
Academic 20 Incident Pack - 12x5, NA	051-003772		\$ 13,490.00	
Academic 20 Incident Pack - 24x7, NA Academic 5 Incident Pack - 12x5, NA	051-005363 051-003770		\$ 13,500.00 \$ 3,692.00	
Academic 5 Incident Pack - 24x7, NA Academic Single Service Request - North America	051-005361 051-005048		\$ 3,580.00 \$ 870.00	
Additional 40 hours of Support Engineer time - Canada	051-005614		\$ 17,000.00	
Additional 40 hours of Support Engineer time (F&P,Coll, EM)- Canada initial  Additional 40 hours of Support Engineer time (IAS) - Canada initial	051-001856-I 051-004676-I		\$ 15,000.00 \$ 15,000.00	
Advantage 10 Service Request Pack-NA	051-003916		\$ 15,600.00	
Advantage 5 Service Request Pack for North America Advantage Incident 10 Pack - North America Initial	051-002111 051-003916-I		\$ 7,500.00 \$ 13,500.00	
Advantage Incident 20 Pack - North America Initial	051-002110-I		\$ 24,000.00	
Advantage Incident 5 Pack - North America Initial Advantage Service 20 Service Request Pack-NA	051-002111-I 051-002110		\$ 7,500.00 \$ 27,600.00	
Assigned Support Engineer (Data Center) - Canada Initial Assigned Support Engineer (Data Center) - Canada Renewal	051-005485-I		\$ 65,000.00 \$ 65,000.00	
Assigned Support Engineer (Data Center) - Canada Keriewai Assigned Support Engineer (Data Center) - US Initial	051-005485 051-005489-I		\$ 65,000.00	
Assigned Support Engineer (Data Center) - US Renewal Assigned Support Engineer (F&P,Coll, EM,IG) - Canada Initial	051-005489 051-002720-I		\$ 65,000.00 \$ 65,000.00	
Assigned Support Engineer (F&P,Coll, EM,IG) - Canada Renewal	051-002720		\$ 65,000.00	
Assigned Support Engineer (IAS)-Canada Assigned Support Engineer (IAS)-Canada initial	051-004669 051-004669-I		\$ 65,000.00 \$ 65,000.00	
Assigned Support Engineer (Workload Management) - Canada Initial	051-005579-I		\$ 65,000.00	
Assigned Support Engineer (Workload Management) - Canada Renewal Assigned Support Engineer (Workload Management) - US Initial	051-005579 051-005594-I		\$ 65,000.00 \$ 65,000.00	
Assigned Support Engineer (Workload Management) - US Renewal	051-005594		\$ 65,000.00	
Data Center Consulting Custom Developer (Remote Only)  Dedicated Support Engineer (Data Center) - Canada Initial	051-005616 051-005483-I		\$ 60,000.00 \$ 364,000.00	
Dedicated Support Engineer (Data Center) - Canada Renewal	051-005483		\$ 364,000.00	
Dedicated Support Engineer (Data Center) - US Initial Dedicated Support Engineer (Data Center) - US Renewal	051-005487-I 051-005487		\$ 364,000.00 \$ 364,000.00	
Dedicated Support Engineer (F&P,Coll, EM )- Canada initial	051-005080-I 051-005080		\$ 364,000.00 \$ 364,000.00	
Dedicated Support Engineer (F&P,Coll, EM,IG) - Canada Renewal  Dedicated Support Engineer (F&P,Coll, EM,IG) - US Initial	051-002116-I		\$ 364,000.00 \$ 364,000.00	
Dedicated Support Engineer (F&P,Coll, EM,IG) - US Renewal Dedicated Support Engineer (IAS)- Canada	051-002116 051-005081		\$ 364,000.00 \$ 364,000.00	
Dedicated Support Engineer (IAS)- Canada  Dedicated Support Engineer (IAS)- Canada initial	051-005081-I		\$ 364,000.00	
Dedicated Support Engineer (IAS)- US Dedicated Support Engineer (IAS)- US initial	051-004650 051-004650-I		\$ 364,000.00 \$ 364,000.00	
Dedicated Support Engineer (Workload Management) - Canada Initial	051-005563-I		\$ 364,000.00	
Dedicated Support Engineer (Workload Management) - Canada Renewal  Dedicated Support Engineer (Workload Management) - US Initial	051-005563 051-005584-I		\$ 364,000.00 \$ 364,000.00	
Dedicated Support Engineer (Workload Management) - US Renewal	051-005584		\$ 364,000.00	
File & Networking Services Consulting Custom Developer (Remote Only)  IAS Consulting Custom Developer (Remote Only)	051-005630 051-005641		\$ 60,000.00 \$ 60,000.00	
Maintenance Reinstatement Fee Micro Focus Partner-Technical Support Incidents 10-Pack, 12x5	MNTREINSTATEFEE		Varies \$ 4,480.00	
Micro Focus Partner-Technical Support Incidents 10-Pack, 24x7	051-005190		\$ 6,500.00	
Micro Focus Partner-Technical Support Incidents 3-Pack, 12x5 Micro Focus Partner-Technical Support Incidents 3-Pack, 24x7	051-005185 051-005188		\$ 1,350.00 \$ 1,940.00	
Micro Focus Partner-Technical Support Incidents 5-Pack, 12x5	051-005186		\$ 2,240.00	
Micro Focus Partner-Technical Support Incidents 5-Pack, 24x7  Novell NetWare Premium Lifeline Support	051-005189 877-008323		\$ 3,240.00 \$ 3,480.00	
Onsite Support 1 day (8 hours) -Travel Expenses Extra - N America	051-002113		\$ 2,530.00	
Onsite Support 1 day (8 hours) -Travel Expenses Extra - N America initial	051-002113-I		\$ 2,200.00	
Onsite Support: 1 day (8 hours) -Travel Expenses extra, emergency, holidays, w/e - N. America	051-004004		\$ 3,800.00	
Onsite Support: 1 day (8 hours) -Travel Expenses extra, emergency, holidays, w/e - N. America initial	051-004004-I		\$ 3,300.00	
Onsite Support: Premium Support Engineer + (Travel Expenses extra) Canada Primary Support Engineer (Data Center) - Canada Initial	051-001909 051-005484-I		\$ 1,740.00 \$ 135,000.00	
Primary Support Engineer (Data Center) - Canada Renewal	051-005484		\$ 135,000.00	
Primary Support Engineer (Data Center) - US Initial Primary Support Engineer (Data Center) - US Renewal	051-005488-I 051-005488		\$ 135,000.00 \$ 135,000.00	
Primary Support Engineer (F&P,Coll, EM,IG) - Canada Initial	051-001913-I		\$ 135,000.00	
Primary Support Engineer (F&P,Coll, EM,IG) - Canada Renewal Primary Support Engineer (IAS)- Canada	051-001913 051-004674		\$ 135,000.00 \$ 135,000.00	
Primary Support Engineer (IAS)- Canada initial Primary Support Engineer (Workload Management) - Canada Initial	051-004674-I 051-005595-I		\$ 135,000.00 \$ 135,000.00	
Primary Support Engineer (Workload Management) - Canada Initial  Primary Support Engineer (Workload Management) - Canada Renewal	051-005595		\$ 135,000.00	
Primary Support Engineer (Workload Management) - US Initial Primary Support Engineer (Workload Management) - US Renewal	051-005585-I 051-005585		\$ 135,000.00 \$ 135,000.00	
Service Account Manager (Data Center) - North America Initial	051-005486-I		\$ 15,000.00	
Service Account Manager (Data Center) - North America Renewal Service Account Manager (F&P,Coll,EM,IG) - North America Initial	051-005486 051-003764-I		\$ 15,000.00 \$ 15,000.00	
Service Account Manager (F&P,Coll,EM,IG) - North America Renewal	051-003764		\$ 15,000.00	
Service Account Manager (IAS) - North America Service Account Manager (IAS) - North America initial	051-004658 051-004658-I		\$ 15,000.00 \$ 15,000.00	
Service Account Manager (Workload Management) - North America Initial	051-005574-I		\$ 15,000.00	
Service Account Manager (Workload Management) - North America Renewal SUSE Additional 40 hours of Support Engineer time Canada initial	051-005574 051-004668-I		\$ 15,000.00 \$ 15,000.00	
SUSE Assigned Support Engineer - Canada SUSE Assigned Support Engineer - Canada initial	051-004661 051-004661-I		\$ 65,000.00 \$ 65,000.00	
SUSE Assigned Support Engineer - Canada initial SUSE Consulting Custom Developer (Remote Only)	051-004661-I 051-005654		\$ 65,000.00 \$ 60,000.00	
SUSE Dedicated Support Engineer - Canada SUSE Dedicated Support Engineer - Canada initial	051-005082 051-005082-I		\$ 364,000.00 \$ 364,000.00	
SUSE Dedicated Support Engineer - North America	051-005082-1		\$ 364,000.00	
SUSE Dedicated Support Engineer - North America initial SUSE Dedicated Support Engineer-US. 3-year Initial	051-004633-I 051-004777-I		\$ 364,000.00 \$ 1,090,000.00	
SUSE Dedicated Support Engineer-US. 3-year Initial SUSE Dedicated Support Engineer-US. 3-year Renewal	051-004777		\$ 1,090,000.00	
SUSE Onsite Support: 1 day (8 hours) (+ Travel Expenses extra) - emergency, holidays, w/e - N. America	051-004643		\$ 3,800.00	
SUSE Onsite Support: 1 day (8 hours) + (Travel Expenses Extra) - N. America	051-004642		\$ 2,530.00	
SUSE Partner-Technical Support Incidents 10-Pack, 12x5 SUSE Partner-Technical Support Incidents 10-Pack, 24x7	051-005193 051-005196		\$ 4,480.00 \$ 6,500.00	
SUSE Partner-Technical Support Incidents 3-Pack, 12x5	051-005191		\$ 1,350.00	
SUSE Partner-Technical Support Incidents 3-Pack, 24x7 SUSE Partner-Technical Support Incidents 5-Pack, 12x5	051-005194 051-005192		\$ 1,940.00 \$ 2,240.00	
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SUSE Partner-Technical Support Incidents 5-Pack, 24x7	051-005195	\$ 3,240	0.00
SUSE Primary Support Engineer - Canada	051-004666	\$ 135,000	0.00
SUSE Primary Support Engineer - Canada initial	051-004666-I	\$ 135,000	0.00
SUSE Primary Support Engineer-US, 3-year Initial	051-004778-I	\$ 403,000	0.00
SUSE Primary Support Engineer-US, 3-year Renewal	051-004778	\$ 403,000	0.00
SUSE Service Account Manager - North America	051-004641	\$ 15,000	0.00
SUSE Service Account Manager - North America initial	051-004641-I	\$ 15,000	0.00
Analysis Center 3 Extended Plus Support - Initial	877-008402-I	Varies	
Analysis Center 3 Extended Plus Support - Renewal	877-008402	Varies	
AppManager Suite (AM) 8 Extended Plus Support - Initial	877-008404-I	Varies	
AppManager Suite (AM) 8 Extended Plus Support - Renewal	877-008404	Varies	
AppManager Suite (AM) 9 Extended Plus Support - Initial	877-008403-I	Varies	
AppManager Suite (AM) 9 Extended Plus Support - Renewal	877-008403	Varies	
AppManager UNIX Agent 7 Extended Plus Support - Initial	877-008406-I	Varies	
AppManager UNIX Agent 7 Extended Plus Support - Renewal	877-008406	Varies	
AppManager UNIX Agent 8 Extended Plus Support - Initial	877-008405-I	Varies	
AppManager UNIX Agent 8 Extended Plus Support - Renewal	877-008405	Varies	
Operations Center 5 Extended Plus Support - Initial	877-008401-I	Varies	
Operations Center 5 Extended Plus Support - Renewal	877-008401	Varies	
ZENworks Asset Management Extended Plus - Initial	877-008397-I	Varies	
ZENworks Asset Management Extended Plus - Renewal	877-008397	Varies	
ZENworks Configuration Management Extended Plus - Initial	877-008396-I	Varies	
ZENworks Configuration Management Extended Plus - Renewal	877-008396	Varies	
ZENworks Endpoint Security Management Extended Plus - Initial	877-008399-I	Varies	
ZENworks Endpoint Security Management Extended Plus - Renewal	877-008399	Varies	
ZENworks Full Disk Encryption Extended Plus - Initial	877-008400-I	Varies	
ZENworks Full Disk Encryption Extended Plus - Renewal	877-008400	Varies	
		Total:	\$