



DATASHEET **LOGITECH SELECT**

Remove barriers to collaboration and ensure conference rooms are ready for the next meeting. With our comprehensive service plan, Logitech Select, we are partnering with you to reduce daily management, optimize performance, and help you get the most out of your investment.

Logitech Select is a comprehensive service plan featuring around-the-clock issue resolution by product experts, accelerated RMA, and powerful software tools for maximum uptime. Ensure your video collaboration solutions are always ready with a service plan that's focused on uptime and business-class performance from a vendor you know and trust.

Think of Select as a help desk staffed by video collaboration specialists with expertise using Logitech products as well as Microsoft Teams, Zoom Rooms, and other platforms.

ONE SERVICE PLAN FOR ALL YOUR NEEDS

Select is a service plan that is beneficial for all room sizes. Count on our expert assistance and tools to minimize downtime and ensure your video collaboration solutions are always ready and operational when your teams need them.



ENSURE BUSINESS CONTINUITY



24/7 support with a one-hour response time

Direct, 24/7 access to Tier II assistance provides issue resolution within one hour from wherever you are in the world.



A single technical point of contact

Select includes a designated service manager who will be your primary technical point of contact to ensure you get a familiar experience and the assistance you need.¹



Advanced hardware replacements

Keep downtime to a minimum with next-business-day² delivery of replacements or even direct replacements with our included onsite spare kits¹.



Complete device coverage

Select covers all devices in a designated room for the duration of your plan⁴, ensuring lasting investment protection and peace of mind.



Understand space and device usage

Reliable insights help you make impactful and wise decisions on future IT investments and workspace-related changes.



Proactive management features

Leverage Sync Plus premium features as real-time alerts directly into your existing workflows so you can resolve issues before they impact your business.

STRONG ECOSYSTEM KNOWLEDGE

Our specialists have deep expertise in video collaboration and partner ecosystems like Microsoft Teams, Zoom, and Google Meet for quick issue resolution.





WHY PURCHASE SELECT

When deciding on your video collaboration solutions, you made a significant investment to keep your business connected and innovating. Logitech Select delivers a robust return on your investment with services and premium insights that will maximize uptime and save you money by eliminating unexpected replacement costs.

“We attached Logitech Select to our most business-critical rooms, and it is providing the best service possible to us. Select helps us keep interruptions low thanks to directly available spare parts and 24/7 support. Our first experience with the premium support convinced us we had made the right decision. I would recommend adding Select to anyone purchasing Logitech room solutions.”

- Markus Henze, Cloud & Technology Expert, Franz Haniel & Cie. GmbH

HANIEL

COMPARE OUR PLANS

Plans	STANDARD	SELECT
Pricing	Free	Starts at US\$399 ⁵
Maintain		
Help Desk	Business hours support for Logitech products	24/7 service via phone and email. Direct access to Tier II support within one hour.
Designated Service Manager (DSM)	No	Yes ¹
One-Click Help Requests via Sync	No	Yes
Product Replacement	2-year standard warranty. Ground shipping, time varies	One business day expedited delivery ² for the duration of your plan.
Onsite Spares	No	Yes ¹
Manage		
Device management in Sync	Yes	Yes
Device settings, configurations and updates in Sync	Yes	Yes
Device & space inventory in Sync	Yes	Yes
Desk management	Yes	Yes
Personal Device Inventory	Yes	Yes
Insights on device & space usage	No	Yes
Email Alerts	No	Yes
ServiceNow Integration	No	Yes



HOW IT WORKS

Scan the QR code to see how you assign room licenses, request support, and access room analytics.



FEATURED PRODUCT SPECIFICATIONS

LOGITECH SELECT DETAILS	Read the Service Description	
Plans and pricing	Logitech Select service is provided on a room-by-room basis enabling customers to cover as many or as few rooms as they prefer, according to their unique business needs. Individual Select licenses are required for each room for which Select service is required. Select is available for a one to five-year duration.	
Plans per room	Logitech Select 1 year plan (per room)	994-000149
	Logitech Select 2 year plan (per room)	994-000194
	Logitech Select 3 year plan (per room)	994-000148
	Logitech Select 4 year plan (per room)	994-000195
	Logitech Select 5 year plan (per room)	994-000196

logitech®

www.logitech.com/select

Contact your reseller
or contact us at
www.logitech.com/business

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Daniel Borel Innovation Center
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¹ For customers with 50+ licenses

² Shipping time may vary due to unforeseen circumstances, such as weather conditions, disruptions in transportation networks and transit, or customs clearance time.

⁴ Products must be under an active warranty when Select licenses are purchased. Maximum product age for replacement due to defect is 5 years.

⁵ Several plans available. Contact your reseller for more information.

⁶ Shipping times may vary depending on geographical locations or unforeseen circumstances such as weather conditions, disruptions in transport networks or transit, and custom clearance time.

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