

LA CROSSE COUNTY NOTICE OF MEETING

COMMITTEE OR BOARD: Health & Human Services Board

DATE OF MEETING: TUESDAY, NOVEMBER 5, 2019

TIME: 6:30 PM

MEETING PLACE: La Crosse County Administrative Center Room 1107
212 6th Street North
La Crosse, WI 54601

PURPOSE OF MEETING:
See Attached Agenda

NOTICES FAXED/MAILED/EMAILED TO:

NEWS MEDIA

La Crosse Tribune
Coulee News
WKBH
WLSU
WKBT-TV
WIZM
WLFN
WXOW-TV
Onalaska Community Life
Holmen Courier
Fox News TV

COUNTY DEPARTMENTS

County Board Chair
County Administrator
County Clerk
Corporation Counsel
Health Director
Human Services Director

OTHER

Peg Isola
Bob Kellerman
Kathie Knoble-Iverson
Andrea Richmond
Marilyn Hempstead
Bryan Jostad
David Trapp

COMMITTEE MEMBERS

Sharon Hampson, Chair
Mike Giese, Vice-Chair
Monica Kruse
Doug Weidenbach
Maureen Freedland
Tom Jacobs
Ebony Hyter
Laurie Logan
Ya Sayaovang

MEMBERS: If unable to attend, call County Clerk's Office at (608) 785-9581.

* **PUBLIC COMMENT:** The Board may receive information from the public, but the Board reserves the right to limit the time that the public may comment and the degree to which members of the public may participate in the meeting.

PERSONS WITH DISABILITY: If you need accommodation to attend this meeting, please contact County Clerk's Office at (608) 785-9581 as soon as possible.

PUBLIC ACCESS TO BUILDING: The east entrance to the Administrative Center will be the only door to the building open after 5:00 p.m.

DATE NOTICE FAXED/MAILED/EMAILED AND POSTED: October 31, 2019

NOTE TO BOARD MEMBERS: If you have questions re: Director Reports or Consent Agenda Items, you are encouraged to contact the appropriate Dept Head before the board meeting to get additional information.

Health Dept: Jennifer Rombalski, 785-6425, jrombalski@lacrossecounty.org

Human Services Dept: Jason Witt, 785-6095, jwitt@lacrossecounty.org

LA CROSSE COUNTY NOTICE OF MEETING HEALTH & HUMAN SERVICES BOARD

Date: Tuesday, November 5, 2019
Time: 6:30 PM
Place: La Crosse County Administrative Center, Room 1107
212 6th Street North
La Crosse, WI 54601

Start time for
agenda items

- 6:30 1. Announcements
 - A. October County Board Action
 - B. Board Members Report on Conferences/Meetings/Workshops
- 6:40 2. Public Comment (See * on page 1 of this notice)
- 6:45 3. Board Education
 - A. Policy, Practice and People of Family & Children's Section – Family Team Meetings
 - 7:00 B. Building a Foundation of Resilience and Trauma-Informed Care in Health and Human Services Departments
- 7:30 4. Policy
 - A. 2020 Budget Review
 - 1. Proposal for Nitrate Assessment of Groundwater
- 7:45 5. Director Reports
 - A. Health Department Written Director's Report
 - B. Human Services Written Director's Report
- 7:50 6. Consent Agenda
 - A. Minutes
 - 1. Health & Human Services Board 10/8/19
 - 2. Family Policy Board 10/7/19
 - 3. Criminal Justice Management Council 9/18/19
 - 4. Criminal Justice Management Council 10/16/19
 - 5. Integrated Support & Recovery Services Advisory Council 9/9/19
 - B. Department Reports
 - 1. Health Department Quarterly Dashboard Report
 - 2. Health Department Quarterly Fiscal Report
 - 3. Human Services Quarterly Activity Report
 - 4. Human Services Quarterly Fiscal Report
 - 5. Vendor Audit Report
- 7. Items for Future Agendas
- 7:55 8. Adjournment to the next meeting to be held on Tuesday, December 10, 2019

REPORT TO THE HEALTH & HUMAN SERVICES BOARD

DEPARTMENT: Human Services X INFORMATION/DISCUSSION

SECTION: Family & Children’s Services

SUBJECT: Policy, Practice, People of Family & Children’s Section-Family Team Meetings

PREPARED BY: Tracy Puent FILING ID: _____

REVIEWED BY: Jason Witt IMPLEMENTATION DATE: _____

Practice: Family Team Meetings

“A family team meeting is a gathering of family members, like-kin, friends, and other invested stakeholders who join together to strengthen a family and provide a protection and care plan for the child to achieve child safety, permanency, and well-being.”

In 2015, our agency began training and eventually started utilizing the Signs of Safety approach to our child protection casework. Signs of Safety is a strengths-based and safety-focused approach that is grounded in partnership and collaboration. It expands the investigation of risk to encompass strengths and signs of safety that can be built upon to stabilize and strengthen a child’s and family’s situation.

An important component of the Signs of Safety approach is the use of family team meetings. The saying “it takes a village to raise a child” is never truer than in child welfare work when caregivers have been found to be a danger to their children. We know that a child who is connected to many people that care and are involved with them will almost always have a better life experience and be safer than an isolated child. Family team meetings are a strategy for building a network of people around the child, communicating the safety concerns to them, and enlisting their help in developing and implementing plans that keep the child safe. The goal of family team meetings is to seek out those natural connections to the child and/or family, versus paid service providers, to effectively build lasting safety and healing. Family team meetings, utilizing the Signs of Safety approach, have been found to reduce the number of children in to out of home care and the overall number of cases that involve the court system and/or need to open up for formal ongoing Child Protective Services (CPS). We are currently developing a system to begin tracking and measuring these goals and outcomes.

One of the components associated with the family team meeting strategy is to have the facilitator of the team meetings be someone other than the CPS social worker involved on the case. By having a neutral facilitator, parents are more open and become more engaged in the process. It also balances out the authority as the CPS social worker becomes just another participant in the team meeting and the parents seem to have greater confidence that they have a voice. In 2017, our section made one of the Initial Assessment Social Work positions specialized by having that person become the Family Team Meeting Facilitator.

The following types of family team meetings are held:

- Prevention Planning/Greatest Needs Planning
- Protective Planning
- Trajectory/Safety Goal Planning
- Emergency Planning

The following format occurs at family team meetings:

- Welcome
- Introductions of everyone and their relationship to the child(ren)
- Group rules
- Review purpose of meeting
- Harm/Danger statements created and/or reviewed
- Safety goals created and/or reviewed
- 3 column-mapping (what's going well, what are worried about, next steps)
- Case trajectory
- Wrap-up, next steps, schedule next meeting
- Evaluation completed by each participant

Family team meetings can occur in a conference room at human services or in a family's home. Families have a say in who participates in their family team meeting and children can participate in the family team meetings if appropriate. A lot of planning and preparation goes into family team meetings to make them as successful as possible. We average approximately 4 family team meetings per week.



MEMO

4A1

DATE: October 30, 2019

TO: Health & Human Services Committee

FROM: Jen Rombalski, Health Director

RE: Budget Placeholder Request to conduct Nitrate Assessment of Groundwater

A placeholder of \$40,000 in the 2020 Health Department budget from the Health Fund Balance would support an assessment of the nitrate contamination in the Towns of Holland and Onalaska.

The purpose of this assessment would be to provide additional data, in a controlled timeframe (1-2 weeks of testing) and in an objective manner (geoprobings), to assist in decision-making. As the source or sources of contamination are unknown, the decisions available are more challenging to justify and implement.

Proposed assessment for the Towns of Holland and Onalaska:

- Estimated # of geoprobes (to pull water): 35 or \$10k (Holland) + 15 or \$6k (Onalaska) = \$16,000
 - Estimated cost for water testing: \$12k (Holland) + \$6k (Onalaska) = \$18,000
 - Sampling for: nitrate/nitrite, bacteria, pesticide/herbicide assemblage, sucralose/caffeine (human), suflamethzine (bovine antibiotic), sulfamethoxazole (human antibiotic), swine antibiotic
 - Residential sampling event (during week of geoprobings) to decrease variables = \$6,000
- Total Cost Estimated: \$40,000**

The ideal assessment timeline is at the end of summer or early fall.

Note: This assessment can only support a “pathway” to a root cause of nitrate contamination and will not offer causal associations.

The Health Department will monitor the state activities to include potential funds for assessment. The Health Department will also work with its partners to finalize an assessment plan. The Health & Human Services Board will receive a final plan as recommended by the Health Department, no later than August 31, and be asked to take action on release of these funds prior to any funds being expended.



Each year, the Leadership Team spends intentional time reviewing existing plans and finalizes priorities for the next year. For this month’s Director’s Report, I’d like to provide an overview of the status of these plans and the priorities being considered.

Review of priorities from 2019

1. **Community Health Improvement Plan** priority areas and associated activities. This includes work in Better Together, Campaign to Change Direction, MH#4 (internal stigma), Alliance to HEAL, La Crosse County Prevention Network, 7 C’s (tobacco prevention), and Great Rivers Hub.

Update: Work continues in all of these areas and is progressing as planned.

2. **Strategic Plan** implementation - This includes the LEAD 360 team, grant checklist, and Branding & Marketing (BAM).

Update: implementation in all of these areas is either on track or has surpassed the goals.

3. **Nitrates in Private Wells** - This includes education of new homeowners, working with municipalities, and assisting policy makers with advocacy for policy changes based on recommendations in the Nitrate Study Committee’s Policy Proposal.

Update: A new homeowner packet has been developed in conjunction with state/local partners and our department developed a brochure to educate real estate agents, well drillers, and more. Our department has worked collaboratively with Planning/Zoning, Land Conservation, and UW-Extension to educate all County Board members including proposed policy changes (same presentation provided to the County’s Association by Charlie Handy and Karl Green). Work in this area will continue into 2020 in an effort to identify/reduce the source of pollution and/or mitigate risk for residents.

4. **Accreditation/Ethics**

Update: The La Crosse County Health Department Ethics Committee members were trained, chose an ethical analysis framework and guiding principles, passed its charter and is working to finalize its policy and procedure. Several practice deliberations of public health ethical challenges have been completed. The Committee expects to complete its first formal deliberation in November. This will meet one of the requirements for reaccreditation.

5. **Financial Strategy** - This includes a consistent process for fee-setting, assuring grants are aligned with department priorities, preparing for the 2020 budget when the Drug Free Communities, CDC Water grant, and Medical College of Wisconsin grant for Lindsey Schwarz-Nichols’ role in the Hub will expire.

Update: The fee-setting process was improved for the 2020 budget, but still needs additional “true-cost” identification for comparison in some areas. There is now a process where all new funding is brought before the Leadership Team for consideration, discussion, and alignment with department priorities (meets a goal in the Strategic Plan). The 2020 budget was prepared with various changes in funding streams; it includes no tax levy increase from 2019, a 1.75% proposed salary increase for staff, and will use fund balance which has been building over the last 3 years.

6. **Division Specific** - This includes maintaining WIC funding and supporting staff, assuring sustainability of the HUB, improvement in tracking trends in communicable disease reporting and alignment across division, staffing through maternity leaves in Health Education/Nutrition, successfully onboarding new staff in Health Education/Environmental Health, and implementing a plan for response to urgent/emergent needs of County employees.

Update: WIC funding is based on caseload and for the first time in a long time, caseload is holding steady and not decreasing. A cost benefit analysis of the Hub model compared to Prenatal Care Coordination is nearly complete and preliminary results are promisingly in favor of the Hub model. Work will continue in brainstorming ways to support staff through maternity leaves. Staff in Health Education (Rachel King) Environmental Health (Amanda Ramos) and Lab (Jenny Gallagher) have been successfully onboarded and their learning continues. A policy and procedure for response to urgent/emergent needs of County employees has been finalized and approved in the Public Health Nursing Division.

Review of major plans and activities

1. **Community Health Assessment** - Compass 2018 released last year, Compass 2021 in progress
2. **Community Health Improvement Plan** - The current plan expires in 2021
3. **Strategic Plan** - Expires 12/31/2020, new strategic plan needs to be in place by 1/1/2021
4. **Performance Management Plan** (includes QI)
5. **Workforce Development Plan** - 2020 is a training year, re-assessment will occur in 2021
6. **Budget** - 2020 budget progressing through the approval process and will go to County Board on November 21, 2019

Priorities being considered for 2020

1. **Strategic Plan**
Continue to implement current plan. Complete a new strategic plan to guide our department for 3 years from 2021 through 2023.
2. **Nitrates in well water**
Work continues from 2019 efforts to include a potential placeholder of \$40,000, proposed by Health and Human Service Board Chair Sharon Hampson, to conduct an assessment using geo-probes strategically placed with water testing to help identify the potential source. This will guide policy decisions in the future.
3. **Addressing top priorities in the 2018 Compass**
The 2018 Compass identified priorities of community health that are not part of the current Community Health Improvement Plan (adopted in 2016, expires in 2021). These include: livable wage jobs (#1), wellbeing of children and youth (#4), and inclusion of socially diverse people (#5). To work towards these priorities, our department is partnering with UW-La Crosse and the Community Data Team to gather the voice of youth of color, especially as it may relate to their futures (workforce and inclusive community).
4. **Resilience and Trauma Informed Care**
In alignment with the Resilience and Trauma Informed Community (RTIC) framework, we are working towards becoming more trauma-informed in our department. This is an opportunity to intentionally build a collaborative foundation with Human Services as our Champions Teams are already beginning to work together.
5. **Reaccreditation**
In 2020, we will make the determination about and steps necessary to achieve reaccreditation, which would be due in late 2021.
6. **Community Health Endowment Fund**
To support community health improvement plan efforts in future years, we are working with the La Crosse Community Foundation to set up a community health fund specific to addressing health priorities.

Health Department Director's Report - Addendum

October 2019 Activities

Goal 1: Assess – Conduct and disseminate assessments focused on population health status and public health issues facing the community.

- Performance Measures are being evaluated, updated (retired 2 measures), and/or added (2 measures) to division dashboards for reporting on activities and evaluation purposes.
- Health Education Manager coordinated reports from Department staff involved in the Community Health Improvement Plan (CHIP) Substance Use Disorder priority and entered updates in the Department CHIP recording tool.
- Partnership with UW-La Crosse Health Education faculty and students to connect with youth of color (middle and high school), engaging them in planning for focus groups to assess their perceptions of improvements for increasing inclusivity in our county and barriers to their future success (ie-in the workforce).

Goal 2: Investigate – Investigate health problems and environmental public health hazards to protect the community.

- Health Education staff working with communicable disease investigation investigated 130 cases of communicable disease (86-chlamydia, 14-gonorrhea, 2-syphilis, 1-campylobacteria, 2-giardia, 3-salmonella, 8 E-coli (EPEC), 2-E-coli (ETEC)).
- Health Education staff working Tobacco Prevention and Control, conducted Wisconsin Retail Assessment Project (WRAP) store assessments on the tobacco sale environment in the communities of Rockland, St. Joseph, Bangor, Mindoro and La Crosse as required by grant project funding.
- Health Education staff working with the Animal Control Rabies Program responded to 42 reports of animal/human contact (25-bite reports, 11-Bat interactions, 5-animal citations, 1-lemur with 25 follow up interactions).
- Administration investigating case of neglect with care of livestock.

Goal 3: Inform & Educate – Inform and educate about public health issues and functions.

- Nutrition Dietitian representing Wisconsin WIC at the National WIC Association Board Meeting in Chicago week of 10/15/19.
- WIC is rolling out a new Shopping Guide on 11/1/19, which will include new approved foods including shredded cheese and tofu. Staff, local vendors, and WIC participants have and will be trained on the changes.
- Nutrition Dietitian, serving as WIC Vendor Coordinator completed vendor training for 16 area grocery stores to remain Approved WIC Vendors. The training covered changes to WIC approved foods.
- Health Education staff working with the CDC Water grant coordinated water sample collection and education to residents of the Town of Greenfield, rural La Crosse County.
- Health Education staff working with the Alliance to HEAL provided education on alternative pain management to Aging Disability Resource Center (ADRC) Falls Prevention attendees—30 people.
- Health Director presents at the Rebuilding for Learning conference and to the La Crosse Medical Society on “Health Strategies for Today and Tomorrow in La Crosse County.” The presentation covered the community health improvement plan priorities and associated activities to meet the priorities.

Goal 4: Community Engagement – Engage with the community to identify and address health problems.

- Three dietetic interns from Viterbo began an 8-week community nutrition rotation with LCHD (2 in WIC, 1 in Health Ed).
- After seeing a steady decline in WIC participation since 2015, La Crosse County WIC caseload is holding steady at a count of 1,789 monthly participants. (Contracted caseload is 1,923.)
- Social Worker presented to Head Start Family support workers about community resources that may be helpful to Head Start families.
- Health Education staff working with the Alliance to HEAL participated in a substance use resource fair at Coulee Council with approximately 75 community members attending.
- Health Education staff working with the Alliance to HEAL coordinated 2 driver team/leadership team meetings and 10 workgroup meetings to continue to monitor and support the work of the Alliance to HEAL.
- Health Education Staff working with the Safe Routes to School Program (SRTS) continued preparation for October 2, International Walk to School Day featuring over 14 walking school buses with local school district, health department and city administrative staff. Media coverage occurred regarding these featured walking school bus routes. Health Education Manager Silha and Director Rombalski participated in walking school bus routes with the kids.

- Health Education staff working with the Department Branding and Marketing Team continued to work on “Meet the Team Monday” outreach activity featuring LCHD staff on Facebook, and reception waiting room screen. This staff activity is scheduled through the end of 2019.
- Health Education staff and Manager are mentoring 3 groups of public health students as they work on a class project conducting community assessments. Projects include outdoor tobacco-free spaces, alcohol density and law enforcement response and sexual transmitted diseases in the non-college 18-25 year old population.
- Health Department Director, Health Education Manager and Wellness Program staff participated in a meeting with a local neighborhood association representative to discuss interest in launching bike share in the City of La Crosse and how La Crosse County could support the program. Health Director provided a letter of support for this initiative.
- Health Education staff working with the Tobacco Prevention and Control Program presented to Logan High School for FACT - youth tobacco prevention group recruitment reaching approximately 900 students. New FACT group is being established at Logan High School as part of Tobacco Prevention and Control contract.
- Health Education staff working with Safe Routes to School Program initiated activity with Lincoln Middle School – first middle school to routinely participate in regular SRTS activity.
- Health Education staff working with the Animal Control/Rabies program prepared a pet licensing/rabies vaccination/bite prevention educational postcard and has reached out to County municipalities to include with municipal tax bill mailings.
- Flu clinics are being held at various locations around community to vaccinate public.

Goal 5: Policies & Plans – Develop public health policies and plans.

- Health Education staff working with the Safe Routes to School Program continues to participate in the City of La Crosse’s process to update the City’s Safe Route to School plan.
- Health Education staff working with the Child Passenger Safety Program updated the policy ad procedure with a new scheduling process.
- Health Education staff working with the Animal Control/Rabies Program completed the Rabies Policy and Procedure with noncompliance citation procedure with assistance from County Clerk and DA Offices.
- Health Director met with State Representative Jill Billings to discuss policies of public health importance.
- Health Director and UW-La Crosse Health Education faculty Keely Rees lead the 2nd meeting of the Alliance to HEAL policy workgroup (workgroup #10) and identify an advocacy opportunity regarding a federal policy relating to removing the waiver requirement for medication assisted treatment providers. This would remove a barrier and allow more providers to treat.

Goal 6: Public Health Laws – Enforce public health laws.

- La Crosse County Ordinance Chapter 11 – Health Code goes to County Board for 2nd reading and is passed, effective 10/24. Makes the La Crosse County downtown campus tobacco-free.

Goal 7: Access to Care – Promote strategies to improve access to health care services.

- Health Education staff working with Employee Wellness Program facilitated the annual wellness physical assessment program including a biometric screening with the Neighborhood Family Clinic.
- CARING started up the week of 10/28. We have a busy schedule with Foot Care this week, flu shots next week, and education: winter safety focusing on prevention, signs and symptoms of hypothermia/frost bite and “drinking alcohol to stay warm”, fighting the winter blues with focus on stress reduction and depression. We will be closed the Week of Thanksgiving and end our rotation with gratitude to thank our clients and show them appreciation. Usually we do massages and give out hats, scarves, and mittens that are knitted/crocheted from Nursing Faculty Staff members. CARING topic schedule can be viewed on our website at: [\\dmzwwwstage\inetpub\www\Health\docs\ForYourHealth\CaringTopics.pdf](http://dmzwwwstage\inetpub\www\Health\docs\ForYourHealth\CaringTopics.pdf)

Goal 8: Workforce – Maintain a competent public health workforce.

- Nutrition dietitians attended state-wide training day in Wisconsin Dells related to coaching and family nutrition.
- The above training day was primarily planned by one LCHD dietitian. LCHD dietitians also lead the planning for a second training day for new Fit Families Projects (6 new counties in Wisconsin).
- Nutrition support staff attended a one-day training for WIC training for support staff.
- All-Staff training on mental health stigma.
- Health Education staff involved with HIV testing and Partner Services met to ensure the coordination of program requirements are being met by newly trained Department staff.

- Health Education staff working with the Employee Wellness Program attended the Wellness Council of Wisconsin statewide conference and supported a La Crosse County Employee, Nou Vang, to receive the Light of Wellness Award.
- Health Education Manager participated in the New Student Orientation session covering Health Education and Environmental Health Divisions' portions of the program.
- Health Education Manager provided media interview following the passing of the County Ordinance approving county owned downtown campus properties to be tobacco-free.
- Health Education staff working with Occupational Health Program coordinated American Heart Association (AHA) Basic Life Support training-CPR for 12 Hillview Health Center RNs.
- Health Director represented the Resilience and Trauma-Informed Community Champions in the Health Department in partnership meeting with the Champion team from Human Services.

Goal 9: Quality Improvement – Evaluate and continuously improve processes, programs, and interventions.

- Currently four QI projects are underway, with an additional QI (Releasing Records) ready to launch and another two QI's submitted (Lead Hazard Control Compliance and WIC Scheduling Process) to be reviewed.
- Technical Assistance training on conducting QI Projects is being planned for the Performance Management/QI Team, to be provided by Continual Impact, LCC.

Goal 10: Evidence-Based Practice – Contribute to and apply the evidence base of public health.

- Data mapping is being used to assess concentration of alcohol and tobacco retailers and look at impact of addiction across various demographics.
- Community Data Team continues to facilitate data requests for Alliance to Heal (substance abuse), Dental Pain and Use of Emergency Departments or Urgent Care Centers for Management of Non-traumatic Dental Needs, and Hospital Utilization by HUB Clients.
- Health Director, Health Education Manager and staff partnering with UW-La Crosse Master's degree student to compile information about Gonorrhea and Chlamydia increases in time.
- Health Director meets with renowned mosquito expert Barry Beaty from Colorado and faculty from UW-La Crosse to discuss a research study idea to determine prevalence of La Crosse virus in the Aedes Triseriatus mosquito in our county.

Goal 11: Administrative & Management – Maintain administrative and management capacity.

- Health Education Manager, Fiscal Manager and Health Education staff working with Safe Routes to School Program met to determine strategies to account for Match requirements of the SRTS grant and strategies to spend out staff time appropriately for the grant timeline.
- Health Education staff working with the USDA Farm2School Chili grant proposal attended the required training in New Orleans for the roll out of the grant funding, supported the Fiscal Manager in training to use the required finance reporting website and coordinated meetings with the statewide Farm to School Chili work group.
- Health Education staff working on the Overdose Fatality Review Team grant completed the end of year grant report and began working on the grant application for the next year of funding.
- Director and Fiscal Manager worked with Finance to incorporate budget adjustments required due to an additional funding source that came through after the initial budget request.
- Director and Fiscal Manager met with Coulee Region Humane Society to negotiate the 2020 contract for animal control services.
- Health Director conducts meetings with community business representatives and partners to determine the feasibility of a Community Health Endowment Fund to support health priorities starting with youth of color and their importance as our future workforce.
- Health Director participates in interviews for the Saint Clare Health Mission's Executive Director position.

Goal 12: Governance – Maintain capacity to engage the public health governing entity.

- HHS Board member Doug Weidenbach participating in the Health Department Ethics Committee.
- HHS Board Chair Hampson and HHS Board member/County Board Vice Chair Kruse participating in Alliance to HEAL and workgroups (#5-Hampson, #10-Kruse).

Human Services Director's Report
To the Health & Human Services Board
 November 2019

5B

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
Caregiver Support	Aging & Disability Resource Center (ADRC)	November is National Family Caregiver Awareness Month, a time to recognize those who care for a loved one at home. More than 65 million individuals in the United States are taking care of a vulnerable loved one, many of which do not even consider themselves a caregiver. As a family, friend, neighbor, coworker and/or employer of a caregiver or perhaps a caregiver yourself, it is important to understand the impacts of caregiving. By doing so, you can better support the caregivers you may know and/or take better care of yourself as a caregiver. For an overview of some of the impacts of caregiving, please refer to the attachment, <i>2019 Family Caregiver Survey</i> , which provides feedback from 612 WI family caregivers.	Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org	Yes
Brain Health Awareness	Aging & Disability Resource Center (ADRC)	The ADRC, in collaboration with the La Crosse County Health Department, are hosting a Brain Health Awareness Day on November 19, 2019, from 8 am to 12 pm in the basement auditorium of the La Crosse County Administrative Building. Participants will learn how to care for their brains and about local opportunities that support brain health through presentations on nutrition and physical fitness. Free brain checks (no registrations required) and \$10 cholesterol and diabetes screenings will also be offered (to register call 785-9872).	Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org	No
Dementia Awareness Training	Aging & Disability Resource Center (ADRC)	Experience what it is like to live with dementia by attending Dementia Live, an evidence-informed experiential training opportunity, on November 15, 2019, at Gundersen Health System's Integrated Center for Education. Simulations will be offered every hour beginning at 9 am with the last session starting at 2 pm. This event is free and open to the public, but registration is required. To register, go to: www.signupgenius.com/go/70a0a4ba4ab2aabf49-community .	Carissa Pagel-Smith 785-6172 cpagel@lacrossecounty.org	No
WREA Consortium's Annual All-Staff Training Day	Economic Support (ES)	The Western Region for Economic Assistance (WREA) Consortium held its annual all-staff training day on October 23. The event provides an opportunity to bring Economic Support staff from all eight counties together one time per year to receive training. Under its contract with the Department of Health Services (DHS), consortia are only permitted to close their Call Center for training two days a year. With Economic Support staff across the eight counties working on cross-county teams to provide regional services across the eight-county consortium service area, the annual all-staff training day also provides an important opportunity for team-building.	Lorie Graff 785-6061 lgraff@lacrossecounty.org	No

Activity	Program/ Section	Brief Description	Contact Person	Attach- ment
Foster Care Event	Family & Children's (FC) – Child Protective Services	<p>This year's foster care banquet was held at Features in West Salem. The event included dinner, bowling, and awards. We recognized those foster parents that have been with us for 5, 10, and 15 years. We recognized one foster parent who is retiring after 25 years of providing foster care! Everyone had a wonderful time and there were many thank you notes after the event letting workers know how much it means to be recognized for the work that they do.</p> <p>The next big foster care event is our Holiday Party on December 5, 2019. This event will be held from 5:00-7:30 pm at the Journey Lutheran Church on Sand Lake Road in Onalaska. There will be games, caroling, dancing, and even a visit from Santa Claus! All board members are invited to attend and meet the dedicated foster families that make the La Crosse Foster Care Program a caring and healing place for children.</p>	Lila Barlow 785-5539 lbarlow@lacrossecounty.org	Yes
Comprehensive Community Services (CCS)	Integrated Support & Recovery Services (ISRS)	Emily McGonigle (Western Region Integrated Care CCS Service Director), Ryan Ross (Mental Health Professional), and Marie Rezin (CCS Service Facilitator) are presenting at the State of Wisconsin's Mental Health and Substance Abuse Conference October 29-30 in Wisconsin Dells. They will be presenting "Wraparound Across the Lifespan: A Philosophy Shift". The wraparound philosophy has been shown to be effective in supporting youth and families to integrate back into their communities successfully. Emily, Ryan and Marie will be presenting the stories of La Crosse County CCS consumers whose adult teams currently use the wraparound approach, as well as data the CCS program has gathered over the past year. This supporting data begins to show us how using a wraparound approach throughout one's lifespan is truly assisting individuals in creating lasting change, recovery, and a reduction of dependency on systems.	Christin Skolnik 785-6019 cskolnik@lacrossecounty.org	Yes
Shelter Inspection	Justice Support Services (JSS) – Western Region Adolescent Services	An impromptu inspection of our Shelter facility on 10/1/19 resulted in full compliance.	David Steinberg 785-5542 dsteinberg@lacrossecounty.org Mandy Bisek 785-6216 mbisek@lacrossecounty.org	No
One Year Celebration	Justice Support Services (JSS) – La Crosse Area Family Collaborative	On 10/17/19 the Hintgen/Huber project celebrated one year of successful service and collaboration to the Huber neighborhood. A unified effort between La Crosse County, La Crosse School District, the City of La Crosse and the Boys and Girls Club, neighbors, staff and stakeholders gathered to celebrate this successful collaboration.	Isaac Hoffman 792-1617 ihoffman@lacrossecounty.org Mandy Bisek 785-6216 mbisek@lacrossecounty.org	No

2019 Family Caregiver Survey

Purpose: To collect information on how family caregivers find and utilize resources to help care for self and the loved one they are caring for.

Caregiver Overview



Family caregiver respondents:

- 612 respondents
- 68% are age 45+
- 91% are female
- 74% never ask for help for themselves
- 66% have been caring for loved one for greater than 5 years



Family member being cared for:

- 25% are a parent or in-law
- 37% are a son/daughter
- 13% are a spouse/partner
- 30% caring for someone age 60+; 6% for age 45-59; 22% for age <18
- 46% have I/DD; 20% have Alzheimer's Disease or Dementia



Caregiving difficulties:

- 73% not meeting their own personal needs
- 63% not balancing caregiving and work
- 60% not balancing needs of their other children and family members
- 53% not understanding government programs such as Medicaid, Medicare, SSI, etc.



Personal impacts:

- 72% tired/worn out a lot of the time
- 64% social life has decreased
- 90% indicate their emotional and/or physical health has worsened
- 53% relationships with friends and/or family have suffered



Employment:

- 70% are employed outside the home
- 28% indicate caregiving has had no effect on employment
- 23% quit or changed their job
- 21% have decreased work hours

Positive highlights include:

- 51% say their employer/supervisor is accommodating when they have to leave work unexpectedly.
- 56% indicate they have gained empathy about others' situations.
- 42% have become an active advocate.
- 34% made new friends with people in similar situation.

"It's very difficult, stressful, rewarding, challenging, learning experience, gratifying, emotional roller coaster"...Family Caregiver

2019 Family Caregiver Survey

Data comparison of family caregivers caring for someone under 30 years of age = <30;
and caregivers caring for someone age 30 and older = 30+

The data below is broken out into key issue areas mirroring the larger caregiver survey summary and highlights the top issue as reported by family caregivers.

Care-giving Difficulties

- < 30: 81% not meeting their own personal needs.
- 30 +: 70% not meeting their own personal needs.
- **Greatest disparity: Finding reliable care workers (<30 = 60%; 30+ = 30%)**

Service use in past year

- < 30: 40% inquired about services but they were not available.
- 30 +: 30% inquired about services but they were ineligible or did not quality.
- **Greatest disparity: Waiting list for services (<30 = 30%; 30+ = 9%)**

Information sources

- < 30: 52% report getting information from other families in similar situation.
- 30 +: 60% report getting information from doctors or healthcare providers.
- **All report biggest challenges is not knowing what it is they need.**

Respite care utilization

- < 30: 56% report using respite care services.
- 30+: 22% report using respite care services.
- **Greatest disparity: Lack of available workers (<30 = 35%; 30+ = 9%)**

Impacts of Care-giving

- < 30: 78% report being tired/worn out a lot of the time.
- 30+: 68% report being tired/worn out a lot of the time.
- **Greatest disparities: Making new friends w/people in similar situations (<30 = 52%; 30+ = 20%)**

Impacts on employment

- <30: 30% report having to decrease their hours at work.
- 30+: 40% report caregiving has had no effect on their employment.
- **Greatest disparities: Changing or quitting jobs (<30 = 41%; 30+ = 16%)**

"It is a blessing to be able to be a caregiver, but one must ask for help. Thankfully, help is available."...Family Caregiver



PLEASE JOIN US FOR OUR HOLIDAY OPEN HOUSE

PIZZA, BREADSTICKS & SALAD PROVIDED
(please bring a side or desert to share)

DATE: THURSDAY, December 5th, 2019

TIME: 5:30pm – 8pm

**PLACE: Journey Lutheran Church
2703 Sand Lake Rd.
Onalaska WI 54650**

Friends interested in foster care are welcome to join!

Please RSVP total number attending to:

Rhonda Rude

rrude@lacrossecounty.org or 608.789-4834

**FOOD, GAMES, CRAFTS, GIFTS,
A VISIT FROM SANTA, FACE PAINTING,
ORNAMENT DECORATING,
BINGO, PRIZES!**

Wraparound Across the Lifespan

A Shift in Philosophy

Emily McGonigle, CCS/CST Service Director
 Ryan Ross, Mental Health Professional
 Marie Rezin, Service Facilitator

Agenda for Today

- Overview of CST/Wraparound Philosophy
- Discuss Journey of Adapting to Adult Services
- Using Data to Shape Practices

What is Wraparound/CST?

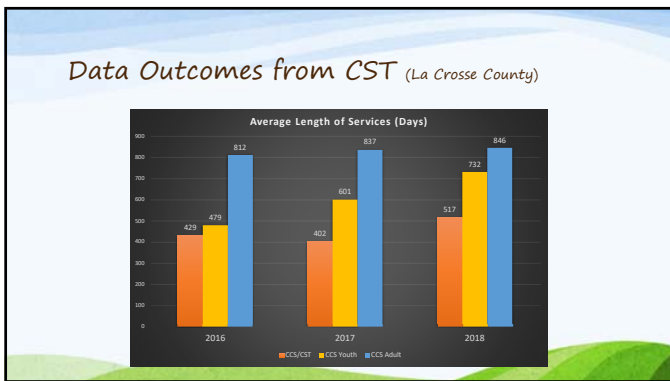
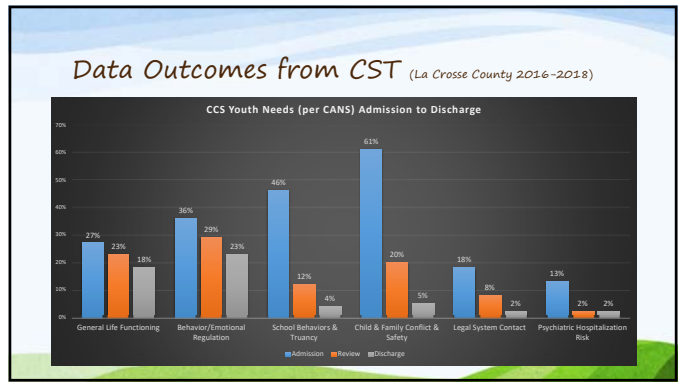
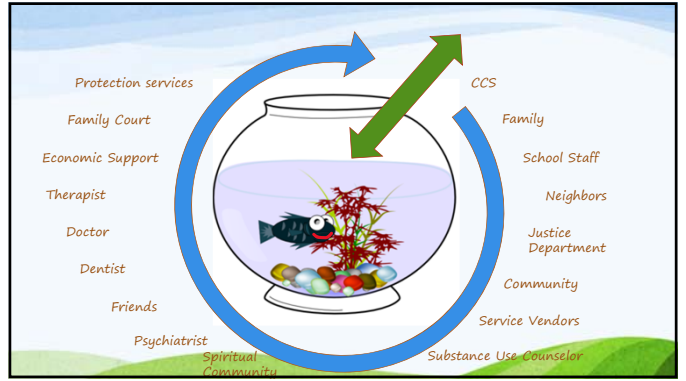
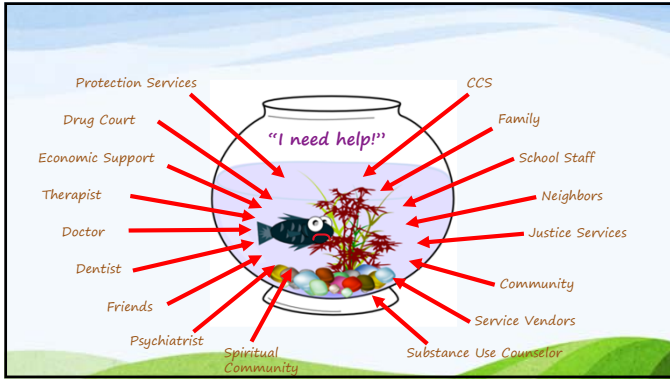
- A method of combining various skill sets, knowledge, resources, and unique selves into a team structure to support an individual/family
- Goes by many different names:
 - Wraparound
 - Systems of Care
 - Multi-Disciplinary Teaming
 - Coordinated Service Teams

A Shift from Traditional Services

The Other Silo

Core Values

- Voice & Choice
- Team Based
- Use of Natural Supports
- Collaboration Across Systems
- Community-Based Integration
- Flexible Supports for Individualized Needs
- Cultural & Linguistic Humility
- Strengths-Based, Need Driven
- Persistent Care
- Outcome-Oriented



Reasons – Qualitative



- Teams Members/Individuals Have Reported:
 - Feeling more supported; "I'm not alone"
 - Feeling that progress happens more consistently
 - Shared resources & knowledge-base
 - Clear expectations of self and other reduces stress and confusion
 - Individual feel more empowered to manage their own life
 - Support Team Members feel less overwhelmed to be the sole support

Barriers

- "No Time"
- "The Individual Does Not Want Team Meetings"
- "I Don't Want to Overwhelm the Person"
- "It will never work for"
- "The Providers & Partners Won't Commit to Meeting"
- "There are No Informal Supports"
- "I Want to Actually Help People, Rather than Sit in Another Meeting"
- "We are Meeting Just to Meet"

What Service Team Meetings are **NOT**

- A Monthly Status Report
- Meaningless
- Compliance Check
- Only for Crisis Response

Beware of COWS!
Crisis Of the Week

What Service Team Meetings Look Like

General Agenda

- Mission Statement/Long-term Goal
- Introductions: Roles & Goals
- Strengths & Accomplishments
- Review Old Plan & Progress
- Identify New Needs
- Develop New Plan & Responsibilities

General Guidelines

- 60 minutes in length
- Occur every 2-6 weeks*
- Facilitator to Guide Process
- Consumer & Supports Present
- Note Taker Assigned
- Track Measurable Progress

Reasons – Quantitative

- Research Shows:
 - Improvements in Communication Skills
 - Specific Meeting Structure reduces crises of the week and chaotic communication styles
 - General Improvements in Global Functioning
 - Focusing on smaller achievable steps and tracking progress on a regular basis assists with accomplishment of long-term goals for various systems
 - Less Reliance upon Formal Systems of Care
 - Length of engagement with formal systems of care is reduced, allowing more resources to assist others

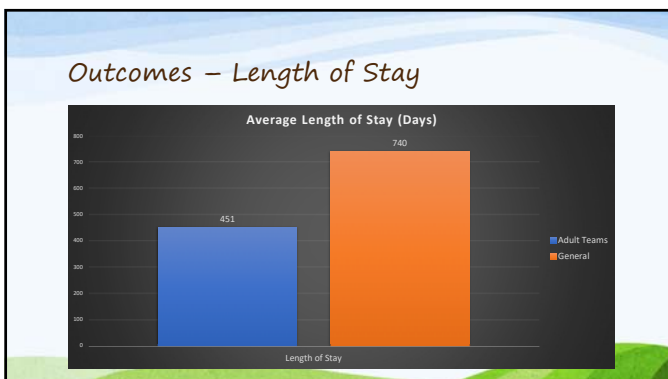
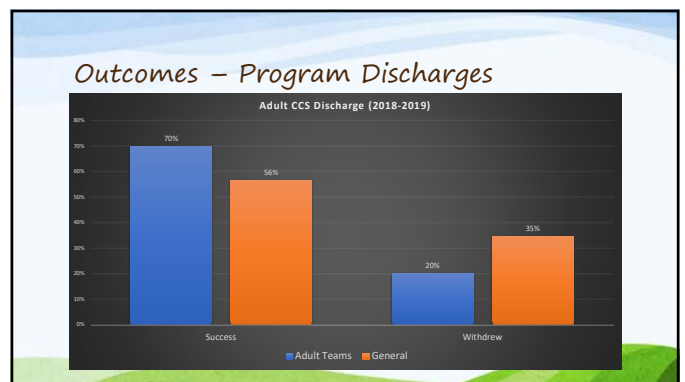
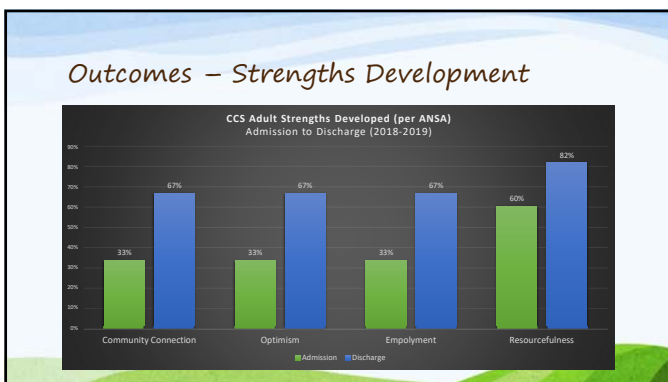
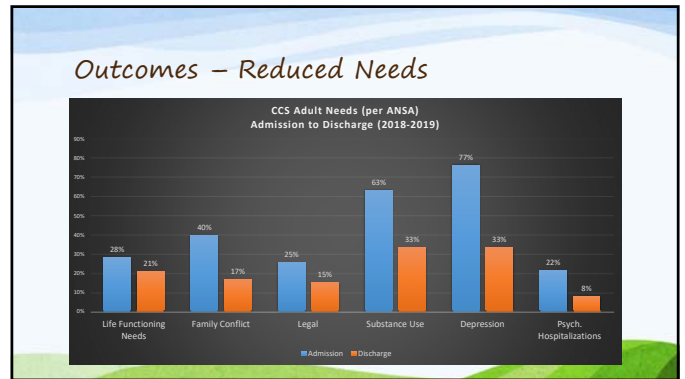
LIFE FUNCTIONING NEEDS	0	1	2	3
1. Physical/Medical				
2. Family				
3. Caregiving Role				
4. Employment				
5. Social Functioning				
6. Recreational				
7. Intellectual/Developmental				
8. Intimate Relationships/Sexuality				
9. Independent Living Skills				
10. Residential Stability				
11. Legal				
12. Sleep				
13. Self Care				
14. Organization				
15. Decision-Making				
16. Involvement in Treatment				
17. Medication Involvement				
18. Identity/Culture				
19. Transportation				

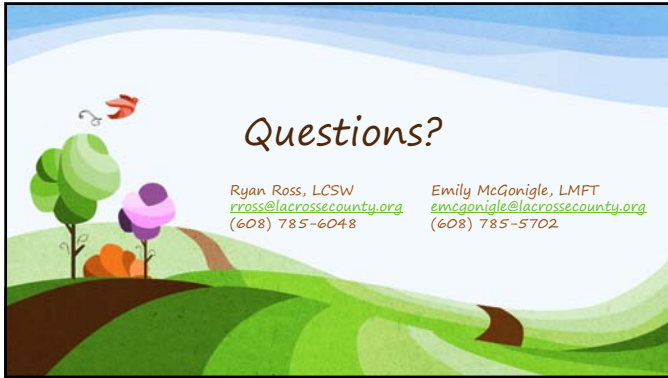
STRENGTHS	0	1	2	3
45. Family				
46. Social Connectedness				
47. Optimism				
48. Educational				
49. Job History				
50. Volunteering				
51. Talents/Interests				
52. Spiritual/Religious				
53. Community Connection				
54. Natural Supports				
55. Resiliency				
56. Resourcefulness				

Needs Item Rating Scale

0 = No Evidence of Problems No Action Needed
 1 = History of/Mild Problems Let's Watch/Try to Prevent
 2 = Need Interferes with Functioning Action Needed
 3 = Need is Disabling/Dangerous Immediate/Intensive Action

BEHAVIORAL/EMOTIONAL HEALTH NEEDS	0	1	2	3	RISK FACTOR NEEDS	0	1	2	3
20. Psychosis					32. Suicide Risk				
21. Impulse Control					33. Self-Injurious				
22. Depression					34. Other Self-Harm				
23. Mania					35. Exploitation/Victimization				
24. Anxiety					36. Danger to Others				
25. Interpersonal Problems					37. Frustration Management				
26. Antisocial Behavior					38. Paranoid Thinking				
27. Adjustment to Trauma					39. Violent Thinking				
28. Anger Control					40. Sexual Aggression				
29. Substance Use					41. Criminal Behavior				
30. Other Addiction					42. Crisis Episodes				
31. Eating Disturbance					43. Hospitalizations (less than 30 days)				
					44. Hospitalizations (greater than 30 days)				





HEALTH AND HUMAN SERVICES BOARD
Tuesday, October 8, 2019
Administrative Center, Room 1107
6:30 P.M.

MEMBERS PRESENT:	Sharon Hampson, Mike Giese, Monica Kruse (Departed 7:45 p.m.), Doug Weidenbach, Laurie Logan, Ya Sayaovang
MEMBERS EXCUSED:	Maureen Freedland, Ebony Hyter, Tom Jacobs
MEMBERS ABSENT:	None
OTHERS PRESENT:	Steve O'Malley, Jason Witt, Jen Rombalski, Audra Martine, Carissa Pagel-Smith, Tracy Puent, Christin Skolnik, Mandy Bisek, Don Neitzel, Lanae Nickelotti, Sharon Davidson, Alice Sorenson

CALL TO ORDER

Chair Sharon Hampson called the meeting to order at 6:30 p.m.

ANNOUNCEMENTS

A. September County Board Action:

- The County Board received an update on the opioid litigation.
- The Crisis Intervention Services for Youth Grant was approved for \$117,863.

B. Board Members Report on Conferences/Meetings/Workshops

- Sharon attended the WCA Conference at the end of September and attended a couple sessions on water quality.

PUBLIC COMMENT: NONE

RESOLUTION/ORDINANCE

A. Resolution Re: Authorizing Purchases Related to Youth Justice Innovations Continuation Grant Funding

MOTION by Giese/Weidenbach to approve. La Crosse County Youth Justice received an initial Department of Children and Families grant in the amount of \$250,000 in 2018 to support the initial implementation of Functional Family Case Management training, Functional Family Therapy training, as well as the support of System of Care's contracted assistant position and a limited term position to assist with caseload size through December 31, 2019. Completion of this training into a second year is necessary and La Crosse County Youth Justice was awarded a Department of Children and Families Youth Innovations Continuation grant in the amount of \$50,000 to finish this training and again support System of Care's assistant position for a period of 3-4 months in 2020. Total grant award is \$50,000 over 12 months, with no County match required, beginning January 1, 2020 through December 31, 2020. **Motion carried unanimously with three excused – Freedland/Jacobs/Hyter.**

POLICY

A. Request Approval to Modify 2019 La Crosse County Permits, Fees and Charges for Human Services

The 2019 La Crosse County Permits, Fees and Charges were initially approved with the 2019 budget. Human Services is requesting a modification to the originally approved list as described in the handout in the agenda packet. The rates were adjusted to align with what had been previously discussed with the ADRC Advisory Committee. **MOTION** by Kruse/Logan to approve. **Motion carried unanimously with three excused – Freedland/Jacobs/Hyter.**

HEALTH AND HUMAN SERVICES BOARD
Tuesday, October 8, 2019
Page Two

B. 2020 Budget (Board members please bring your budget materials)

1. **Health Department:** Jen Rombalski summarized the proposed 2020 Health Budget:

- Department Priorities:
 - Values to Collaborate, Advocate, Lead, Serve, Communicate
 - Strategic Plan Priorities
 - Community Health Improvement Plan Priorities
 - Accreditation Requirements
- Budget Breakdown:
 - Total Department revenues (non-levy) - \$2,988,248
 - Total departments expenses (salaries, operating, capital) - \$5,214,433
 - Net Revenues/Expenses - \$2,226,185
- Tax Levy:
 - Budgeted levy of \$2,129,511
 - Tax Levy 40.8% of total; dashboard objective is <45%

Other topics covered:

- Fund Balance Overview
- Funding Changes for 2020
- Staffing Changes for 2020

2. **Human Services:** Jason Witt summarized the proposed 2019 Human Services Budget covering:

- Key dynamics involving the Human Services Budget:
 - Involves some large uncontrollable elements
 - Is increasingly reliant on complex funding streams
- Community Needs Backdrop of the 2020 Budget Request:
 - Cases with increasingly complex mental health and basic need factors
 - Increasingly involved in issues involving dementia and basic need factors
- Budget Request Summary Covering:
 - 2020 Levy Request
 - Program Impacts
 - Position Adjustments
 - Use of Estate Funds
 - Rate Changes
- Program Impact Areas:
 - Stabilizing Families
 - Enhancing Drug Treatment Capacity
 - Strengthening IT Capabilities
- Other Issues to Watch in 2020
 - Crisis Services
 - Youth Justice
 - Rates
 - Practice Evolution

HEALTH AND HUMAN SERVICES BOARD
Tuesday, October 8, 2019
Page Three

DIRECTOR REPORTS

A. Health Department Written Director's Report.

B. Human Services Written Director's Report

MOTION by Sayaovang/Logan to approve the Director Reports. **Motion carried unanimously with three excused – Freedland/Jacobs/Hyter.**

CONSENT AGENDA

MOTION by Weidenbach/Logan to approve the following Consent Agenda items.

Motion carried unanimously with three excused – Freedland/Jacobs/Hyter.

Minutes:

1. Health and Human Services Board 9/10/19
2. Family Policy Board 9/9/19
3. Criminal Justice Management Council 8/21/19
4. Aging & Disability Resource Center Advisory Committee 8/5/19

A. Department Reports

1. Vendor Audit Report

ITEMS FOR FUTURE AGENDAS: NONE

ADJOURNMENT TO THE NEXT MEETING TO BE HELD TUESDAY, November 5, 2019

MOTION by Logan/Sayaovang to adjourn. **Motion carried unanimously with three excused – Freedland/Jacobs/Hyter.**

The meeting adjourned at 8:08 p.m.

Disclaimer: The above minutes may be approved, amended or corrected at the next committee meeting. Alice Sorenson, Recorder

FAMILY POLICY BOARD

Monday, October 7, 2019

Health & Human Services Building – Basement Auditorium

12:00 p.m.

6A2

MEMBERS PRESENT

Jason Witt, Tita Yutuc, Kristi Arenz, Heather Quackenboss, Tracy Puent, Jenni Loging, Jane Klekamp, Stacy "Sassy" Smith, Mandy Bisek, Elizabeth Wright, Isaac Hoffman, Mary Kay Wolf, Sharon Hampson, Jodi Widuch, Heidi Odegaard, Vie Matty, Karolee Behringer

GUESTS/OTHERS PRESENT

Kevin Schaler – Adult and Teen Challenge of Wisconsin

CALL TO ORDER

Chairperson Tita Yutuc called the meeting to order at 12:00pm

APPROVAL OF MINUTES

MOTION made and seconded to approve the September 9, 2019 minutes as presented. **Motion carried unanimously.**

HUMAN SERVICES DEPARTMENT AND BOARD UPDATES

HHS Board Update: Sharon Hampson

Currently the County Board is reviewing Opioid legislation.

La Crosse County has accepted crisis intervention funds from the state of Wisconsin.

Wisconsin Counties Association named Jason Witt the 2019 Friend in County Government for outstanding service.

HS Director Update: Jason Witt

The State Child Welfare conference was held in Wisconsin Dells last month with this year's topic being how to effectuate timely permanency. On average children are spending about one year in out of home care. The emphasis at the conference was on front end efforts as the first 30 days are critical to connecting to services. The number one thing that affects permanency is if everyone involved thinks that it is possible and works tirelessly to make it happen. The existence of at least one stable adult is also important. Moving forward there is more of a focus on keeping children in the home because removing them has such a significant impact on their development. If a child is removed, the focus must be on moving quickly to get them back in the home.

The 2020 La Crosse County Human Services budget will be presented to the Health and Human Services Board on October 8th and will be discussed with the Family Policy Board at a future meeting.

Family and Children's Section Update: Tracy Puent

Deanna Hoffman, whose is currently a supervisor in one of the Initial Assessment Units, is moving to be a supervisor in one of the Ongoing Units. This means the department will now be hiring for an Initial Assessment supervisory position.

PRESENTATION: Adult and Teen Challenge of Western Wisconsin - Kevin Shaller

The Adult and Teen Challenge of Western Wisconsin is a faith-based drug and alcohol residential recovery program. It is a 24/7/365 facility with 14 beds in a newly remodeled wing of the Family and Children's Center at 2505 Weston Street. The program is a 501C3 Non-Profit organization which does not accept government money and is funded exclusively by donations and fees. The history of adult and teen challenge can be read in founder David Wilkerson's book entitled "The Cross and the Switchblade."

The Adult and Teen Challenge uses a holistic approach to recovery which considers the mind, the body, and the soul. Their recovery system is designed to be worked during a one year residency in a highly structured environment. The Bible based program runs in three month increments and includes personal and group studies, chapel, life skills, work therapy, and family restoration. The Adult and Teen Challenge of Western Wisconsin already has enough applicants to fill the facility when it opens in November. Currently they can support only female applicants and do not take applicants with a history of violence or sexual offences.

In addition to understanding who they are, it is also important to understand what they are not. They are not an inpatient medical treatment facility. They do not have doctors, nurses, licensed therapists or counselors on staff. You must be medically cleared to participate, and all assessments are a cost incurred by participants. If a person requires intensive outpatient therapies and medical treatments for their addictions this may not be the best treatment option for them. There is a non-refundable application fee of \$500 and the monthly cost of participation is \$2000. No one will be turned away based on financial hardship.

ANNOUNCEMENTS

October 10th Census Counting Committee, La Crosse County Administrative Building.

October 19th Paint the Town Purple in Vernon County, Family and Children's Center Domestic Abuse Awareness project.

October 22nd Open House at Planned Parenthood, 1201 Caledonia Street.

October 25th Dementia Coalition Experiential Summit, sign up required – contact Heather Quackenboss.

October 28th Rebuilding for Learning Summit, Family Policy Board website has a link to invitations if you have not received one.

October 29th Third Annual Family Feud Fund Raiser for the Parenting Place.

November 9th Eighth Annual Soup Cook Off Fundraiser for Bikers Against Child Abuse (BACA).

November 12th Voices of Men "Call to Action" event at UW-La Crosse Student Union.

ADJOURNMENT TO THE NEXT MEETING TO BE HELD MONDAY, NOVEMBER 4, 2019, AT NOON

Chairperson Tita Yutuc adjourned the meeting at 1:00pm.

Disclaimer: The above minutes may be approved, amended or corrected at the next committee meeting. Rachel Klistai, Recorder

**CRIMINAL JUSTICE MANAGEMENT COUNCIL
 SEPTEMBER 18, 2019
 LAW ENFORCEMENT CENTER – ROOM 1615**

MEMBERS PRESENT:	Tim Gruenke, Dr. Lisa Kruse, Chuck Ashbeck, Kim Cable, Judge Scott Horne for Judge Gonzalez, Sharon Hampson, Jeff Wolf, Margaret Larson, John Medinger, Rob Abraham, Jayne Rifenberg, Joella Strieble, Jason Witt, Dr. Suthakaran Veerasamy, Mai Chao Duddeck, Carrie Rein
MEMBERS EXCUSED:	Ramona Gonzalez, Dr. Troy Harcey, Jerri Hertel/Jean Young, Monica Kruse, Araysa Simpson, Stephanie Young
OTHERS PRESENT:	Bev Heebsh, Jim Verse, Jordan Vian, Evan Wenberg, Tim Jensen, Zach Fudge, Terri Pavlic

CALL TO ORDER

Vice Chair Lisa Kruse called the meeting to order at 7:30 a.m.

APPROVAL OF AUGUST 21, 2019 MINUTES OF THE CRIMINAL JUSTICE MANAGEMENT COUNCIL

MOTION by Abraham/Horne to approve the August 21, 2019 minutes of the Criminal Justice Management Council. **Motion carried unanimously;** Gonzalez, Harcey, Hertel/Young, Kruse, Simpson and Young excused.

PUBLIC COMMENT: There was no public comment.

STATUS REPORTS:

Sheriff – average daily population last month was 143; today it was 157

Public defender – in a holding pattern until the private bar attorney rate increases on January 1st. If a private attorney accepts a case now, then they are locked into the old \$40/hr. rate forever.

Human Services – Governor Evers reconstituted the Governor’s Juvenile Justice Commission. David Steinberg, Superintendent of La Crosse County Detention Center, has been appointed to this commission.

District Attorney – they officially got their 2 new positions; there are 60 positions state-wide so this may take awhile to get these positions filled.

County Board – will be starting work on the 2020 budget.

CHECK IN ON ALTERNATIVE RESPONSES TO BOND VIOLATIONS

For people with certain bond violations, a new system is in place where the PD can send the person to JSS instead of arresting them. Felony bail jumping violations are still being arrested. This will be put on next month’s agenda; Jason Melby will be bringing in stats for discussion.

UNDERSTANDING WHITE IDENTITY DISCUSSION

Joella Strieble, Dr. Suthakaran Veerasamy and Mai Chao Duddeck met to discuss how we should continue to keep these discussions moving forward. As we move into the next year, they asked Council members if this should just be imbedded into all conversations within the agenda topics, and not a specific line item on the agenda. After much discussion, it was

agreed that this will not be a separate agenda item, but instead be integrated into conversations.

INFORMATIONAL/MISCELLANEOUS: Rob Abraham noted that among the top 3 to 4 charges for African Americans, was possession of marijuana referred to the DA's office. The La Crosse P.D. has issued a directive to allow officers the discretion to charge possession of marijuana and drug paraphernalia as a municipal charge and then send the state charges over separately. Will look at data again in a year.

FUTURE AGENDA ITEMS:

- Rob Abraham's issue regarding people being released on bonds and recommitting crimes
- Follow up implicit bias in System of Care
- Everyone is invited to Hmong New Year this weekend at Veterans Memorial Park September 21 and 22.

ADJOURN: There being no further business, Chair Gruenke adjourned the meeting at 8:31 a.m. **Motion carried unanimously;** Gonzalez, Harcey, Hertel/Young, Kruse, Simpson and Young excused.

APPROVED October 16, 2019 - Recorded by Terri Pavlic

**CRIMINAL JUSTICE MANAGEMENT COUNCIL
OCTOBER 16, 2019
LAW ENFORCEMENT CENTER – ROOM 1615**

MEMBERS PRESENT:	Shawn Kudron for La Crosse PD, Charles Ashbeck, Jeff Wolf, Monica Kruse, Sharon Hampson, Jerri Hertel, Jean Young, John Medinger, Scott Horne for Ramona Gonzalez, Jayne Rifenberg, Margaret Larson, Sutha Veerasamy, Kim Cable, Mai Chao Duddeck, Joella Strieble, Jason Witt, Lisa Kruse, Troy Harcey, Zack Fudge for Public Defender's office, Tim Gruenke
MEMBERS EXCUSED:	Carrie Rein, Stephanie Young
OTHERS PRESENT:	Jim Verse, Jane Klekamp, Kristi Arenz, Becky Spanjers, Bev, Mandy Bisek

CALL TO ORDER

Chair Tim Gruenke called the meeting to order at 7:30 a.m.

APPROVAL OF SEPTEMBER 18, 2019 MINUTES OF THE CRIMINAL JUSTICE MANAGEMENT COUNCIL

MOTION by L. Kruse/Ashbeck to approve the September 18, 2019 minutes of the Criminal Justice Management Council. **Motion carried unanimously;** Rein and Young excused.

PUBLIC COMMENT: There was no public comment.

STATUS REPORTS:

Sheriff/Jail –

- Jail at 170
- Started taking Extended Sanctions back in La Crosse Co jail – 15 right now
- DOC says prime candidates for programming in jail for short term/long term sanctions by DOC
- Break even re: budget
- Sharon Hampson – would like a report on programming and how impacts DOC sanctions that have come back to jail. Jerri Hertel will work with Jeff Wolf's team to bring this in the future. Need some time for transition to take hold
- Historically – because of numbers in the jail, needed to move sanctions to other jails in the area (Vernon) – now because of numbers have space to bring back

Corrections -

- New executive management position approved means restructuring of regions
 - o Region 1 (Dane Co) will get extra position
- Grant, Iowa, Lafayette counties moving out of Jean's region and into Region 1
- Picking up Waupaca county
- No direct impact on La Crosse County

Human Services –

- 2020 budget presented to HHS Board
 - o Need for increase in out of home care
 - o Focus on drug cases in CPS

- Potential to bring family drug court to La Crosse County through budget
 - Focus on follow up on cases that do not meet threshold of CPS screen in
 - CCS program positions added in budget
- Youth Justice Reform
 - o Jason, Mandy & David Steinberg will be going to Madison later this month to take part in Youth Justice WI
 - o Common advocacy platforms for Youth Corrections in WI, helping to create a Wisconsin Model of Youth Justice

District Attorney –

- Uptick in shootings and gun crimes
 - o Same groups of people connected across incidents
 - o John M asked if gun violence is around gang involvement – DA and Chief do not see the gun activity as related to gangs, but more people carrying guns and getting in altercations or disagreements
 - o Sharon – any relationship with open carry law being passed? Chief doesn't see that connection
 - o Joella – are these illegally obtained guns? Chief – a little bit of everything, some reported and some unreported stolen guns

County Board –

- Focused on budget currently
- Passed resolution for Youth Justice grant \$50,000

Pretrial Workgroup:

- Preliminary review of data that is now available in regard to pretrial assessments and decisions
- Once cleaned up can bring to CJMC for review as well

LA CROSSE POLICE CHIEF SHAWN KUDRON – VISION FOR DEPARTMENT:

- Shawn has been with the department for just under 20 years
- Served on CJMC in the past
- Numerous relationships within the CJ system
- Things important to the Chief philosophically
 - o Community building and building relationships. Connecting with community and partners and focus on enhancing that. Connect with those in the community that they haven't in the past. Understand the needs of the whole community and how they can help meet those needs.
 - o Public safety
 - o Wellness for employees – police work is a difficult career. Bring initiatives to department for employees to be healthy mentally, physically, emotionally.
 - o Mental Health Education for staff – being able to respond to those in crisis, as well as for employees to recognize their own mental health
 - o Strong working relationships within the CJ system
- Representation on CJMC for the department
 - o Rob Abraham will continue to be the representing member on the committee
 - o Shawn hopes to be at the table when he can

- Rotate La Crosse PD membership on CJMC
- How does communication get disseminated from CJMC – currently discuss at internal meetings, but hope to have even more command meetings to strategically communicate topics from this council to distribute throughout the agency
- Strategies to enhance relationships and community connections – focus on NRO program that really focuses on this philosophy. Model some of the same philosophies that NRO program has had into the entire agency
- Does Shawn have the ability to reorganize his leadership team? The leadership team that is in place will remain in place. He will have say with any vacancies that open in the future
- How will the Chief tackle Disproportionate Minority Contact and Implicit Bias within the department
 - Educational opportunities to staff in department
 - Build relationships with communities they haven't in years past
- Plans/strategies to diversify staff on the force
 - Talking with other departments on creative ways to recruit diverse staff
 - National trend seen throughout all local departments according to Sheriff Wolf
 - Jean also echoes this struggle within DOC and her region
 - Chuck – 8 candidates tested for department last week – 7 white male & 1 white female
 - Police reserves –
 - La Crosse has Explorers program – high school youth interested in law enforcement. Engage with students in a different way.
 - School Resource Officers play a good role for kids to see what law enforcement can be
 - Sutha discusses what he sees from his perspective in the graduate program he teaches at UWL – no diverse students in the program
 - What is our message? If you build it they will come. Is this a good place for white men to work? Create a program / department where students of color feel welcome, the word will spread.
 - Actively recruiting women? Yes. La Crosse PD has approximately 7 currently (out of 98). Females in all of the last several hiring processes
 - Need 60 college credits to be a police officer, and then go through police academy
 - Chuck talks about historically didn't have to recruit because so much interest in law enforcement – need to get better at what recruiting looks like

RETREAT PLANNING: Extend November 20th meeting 8:00 am – 12:00 pm – Mandy Bisek will send out invitation with extended time and location.

UNDERSTANDING WHITE IDENTITY: Intention at last year's retreat was to focus year long on this topic and bring deeper meaning to our conversations. Council reflected on how these topics were beneficial to them.

INFORMATIONAL / MISC ITEMS:

- Creating a Healthier Multicultural Community Sessions

- Saturday 10/19 10 – 12 English Lutheran Church – Unconscious Bias: Can we see our own blind spots?
- Saturday 11/16 10 – 12 English Lutheran Church – How did we get here? The hidden impacts of racial disparities
- Rebuilding for Learning – Know Your Impact
 - Monday 10/29 7:30 am at La Crosse Center
- Mandy will send out flyers for both events
- Jane Klekamp recognizes Dick Swanz passing. Dick was the first chair of CJMC

FUTURE AGENDA ITEMS: None noted

ADJOURN: There being no further business, Chair Gruenke adjourned the meeting at 8:40 a.m.

Disclaimer: The above minutes may be approved, amended or corrected at the next committee meeting.

Recorded by Mandy Bisek/Typed by Terri Pavlic

INTEGRATED SUPPORT & RECOVERY SERVICES ADVISORY COUNCIL

Monday, September 9, 2019

La Crosse County Human Services, Room 2002

4:00 PM

MEMBERS PRESENT:	Emily McGonigle, Jill Mason, Emma Peterson, Tracy Puent, Phil Stegemann, Curt Teff, Shelly Tollefson
MEMBERS ABSENT:	Angela Bakken, Julie Dietz, Jackie Gunderson, Marilyn Huckenpoehler, Pam Radtke, Brenda White, Aimee Zabrowski
OTHERS PRESENT:	Angie Klaeser-Recorder

CALL TO ORDER

Chair Emily McGonigle called the meeting to order at 4:08 p.m.

ROLL CALL

Chair McGonigle took roll call.

APPROVAL OF MINUTES

MOTION by Puent/Tollefson to approve the minutes from June 10, 2019. Minutes approved.

PUBLIC COMMENT

None

OFFICIAL BUSINESS

Emily noted that there will be no Children's Community Options Program (CCOP) discussion with Angie Bakken's absence today.

Coordinated Service Team (CST)Committee Members Handbook

Emily discussed a potential CST/CCOP/Birth-to-3 binder proposal. A Jackson County Informational Binder was passed around as an example. The idea would be for each committee member to have a binder that would include things such as member rosters, policies, current happenings, and copies of minutes, etc. In addition, Emily has requested an electronic version from the state that addresses consumers, parents, and youth on the committee, offering additional clarity and breakdown of information.

Statewide Meeting Update

There is a big push for system of care at the state level regarding human services and mental health. La Crosse County currently operates with Comprehensive Community Services (CCS), CST and Waivers under one program while working to serve families. At times Juvenile Justice, Child Protective Services, and schools are often included as well. Moving forward, the state will be expecting all counties to combine services in order to serve families more efficiently. Emily is looking for feedback regarding this effort.

Things to consider include the following:

- Is there a way to create markers for things that are working well?
- Can we measure success and accomplishment? How is it defined?
- How Collective Impact (framework for social change within communities) works when considering changes based on collaborative efforts, shared common agenda, shared use of communication, and reinforced ideas vs. working in silos.
- Use of Kaleidoscope Model of Change to align other community efforts to bring clarity in helping to serve the population.

Birth to Three

Program Update

Shelly indicated that they've been meeting once a month with The Parenting Place. The early intervention services team is now fully staffed, currently serving 110 kids in the Birth to 3 Program, which remains consistent. They've also been meeting with Tracy Puent's unit and discussing the move toward automated CAPTA (Child Abuse Prevention and Treatment Act) Referrals in order to meet the state-required substantiation on a child, 0-3 (voluntary program), and connecting kids to the right services. More discussion to come regarding teaming so everyone is on the same page as to who is doing what and when. In addition, further discussion is needed regarding efficient transition steps for follow up/follow through/next steps when leaving the program. The WAIVER program continues to have a wait list of 35, with 15 already assigned out. They are working to get the remaining assigned as quickly as possible.

ADJOURNMENT TO THE NEXT MEETING TO BE HELD MONDAY, DECEMBER 9, 2019 at 4:00 p.m. MOTION by Teff/Puent to adjourn.

The meeting adjourned at 4:41 p.m.

Disclaimer: The above minutes may be approved, amended or corrected at the next committee meeting. Angela Klaeser, Recorder



Headline Performance Measures 2018 - 2021

Report Date: 3rd Quarter 2019

Performance Measure	Program	Program Lead	2018	2019	2020	2021	2019 YTD	Current Goal	
At least 30% of infants participating in WIC will be breastfed until at least 6 months of age	WIC BFPC	Abbie Loos	36%	33%	---	---	33%	30%	
Decrease fatal drug overdoses in La Crosse County by 30% in 2019 from 24 to 17 (reported annually) (New 2019)	A2H	Al Bliss	24	16	---	---	16	17	
Decrease nonfatal overdoses among La Crosse County residents by 25% from 1031 to 773 (New 2019)	A2H	Al Bliss	1031	0	---	---	0	773	
At least 500 Lead Tests will be completed annually on children enrolled in the La Crosse WIC Program	Lead	April Prescott	641	434	---	---	434	500	
90% of animal bite cases with known owner will complete the required WI quarantine procedure or be cited for noncompliance per year	Animal Control/Rabies Prevention	Brenda Lutz-Hanson/Christian Hanson	82%	78%	---	---	78%	90%	
At least 55% of 11 year olds will have received one Meningococcal and one HPV vaccination by the end of the year	Childhood Immunizations	Bryany Weigel	53%	47%	---	---	47%	55%	
By 2019, Environmental Health will have completed all 9 program standards for FDA Food Code for the FDA AFDO Grant	Environmental	Carol Drury	9	9	---	---	9	9	
Gonorrhea re-infection rates will not exceed 10% (Measure changed from Chlamydia to Gonorrhea 5/6/19)	Communicable Disease	Casey Loesel	10%	0%	---	---	0%	10%	
100% of children with a capillary blood lead level greater than or equal to 5 mcg/dL will receive a venous confirmation test	Childhood Lead Poisoning Prevention	Charity Trussoni	88%	73%	---	---	73%	100%	
80% of children screened who have untreated tooth decay will see a dentist per year (updated once per year in Feb of following year)	Children's Oral Health	Charity Trussoni	65%	72%	---	---	72%	80%	
75% of all staff that attend Public Health Competency related training will demonstrate improved competency levels via pre-test, post-test (reported annually)	Administration	Diane Panzer	78%	N/A	---	---	N/A	75%	
Tax levy funding will not exceed 45% of the Health Department's total expenses annually	Fiscal	Don Neitzel	42%	42%	---	---	42%	45%	
At least 300 participants will benefit from regular strength training through the Strong Seniors Program quarterly	Strong Seniors	Gretchen Lindahl	370	369	---	---	369	300	
Advocate with and educate local policy makers about a public health issue that results in either the introduction of 1 resolution, legislative proposal, co-authorship, or co-sponsorship of a bill that protects or improves the health of La Crosse County Residents per year	Policy	Jen Rombalski	1	2	---	---	2	1	
Maintain WIC Caseload of 97%	WIC	Jennifer Loging	93.3%	93.0%	---	---	93.0%	97.0%	
At least 25% of reported confirmed cases of Hepatitis B or C will have initiated the appropriate A or B vaccine series treatment (Measure revised 2/8/19)	Communicable Disease	Jo Foellmi	24%	39%	---	---	39%	25%	
The La Crosse County Health Department will ensure that 200 children have access to safely installed car seats per year	Child Passenger Safety	Maggie Smith/Maichor Lee	331	235	---	---	235	200	
100% of staff working in Environmental Health Food program will be standardized 1x / year	Environmental	Nicole Kragness	100%	25%	---	---	25%	100%	
10% per year of establishments meeting reinspection criteria will have risk control plans implemented	Environmental	Nicole Kragness	42%	20%	---	---	20%	10%	
100% of retailers that sold tobacco will not sell again within a 24 months period	TPCP	Rachel King	100%	97%	---	---	97%	100%	
>=20% of all Transient Non Community wells will have a sanitary survey completed annually	TNC	Sam Welch	20%	18%	---	---	18%	20%	



Headline Performance Measures 2018 - 2021

Report Date: 3rd Quarter 2019

<i>Performance Measure</i>	<i>Program</i>	<i>Program Lead</i>	2018	2019	2020	2021	2019 YTD	Current Goal	
50% of reachable CARING clients who had a referral for mental health have seen a mental health provider to discuss their medical condition within 6 months of referral per year	CARING	Sue Bennett	65%	58%	---	---	58%	50%	
100% of lab Policy & Procedures will be updated and reviewed per schedule and stored in the Health Department P&P Folder	Lab	Sue Schreiner/Alana Clements	100%	20%	---	---	20%	100%	
100 % of the submitters of UNSAFE / unacceptable water sample results are contacted within 24 hours	Lab	Sue Schreiner/Alana Clements	100%	99%	---	---	99%	100%	
Increase La Crosse County employee fitness room usage by 10% every year (reported annually)	Occ Health Wellness	Tiffany Lein/Gretchen Lindahl	56%	N/A	---	---	N/A	10%	
At least 98% of parents/guardians will report the Farm to School program is somewhat important or very important (reported annually)	Farm to School	Tiffany Lein/Maggie Smith	98%	98%	---	---	98%	98%	
Safe Routes to School program will support at least 20 weekly Walking School Bus routes by December 31st, 2019 (measure revised 1/1/19)	SRTS	Virginia Loehr/Rebecca Lakowske	19	22	---	---	22	20	

La Crosse County Health Department
 Unaudited Analysis of Revenues and Expenditures
 September 2019

	2019 Board Approved Tax Levy	2019 Board Approved Revenue/Expense	Current 2019 Budget	2019 Tax Levy Earned	2019 Revised Rev/Exp Actual	2019 Percentage of Budget
HEALTH ADMINISTRATION						
REVENUE	\$570,229	\$202,799	\$775,593	\$427,672	\$639,755	82.486%
EXPENDITURES		\$762,416	\$773,588		\$604,016	78.080%
SHARED PROJECTS						
REVENUE	\$57,478	\$307,705	\$383,982	\$43,109	\$301,272	78.460%
EXPENDITURES		\$365,185	\$383,982		\$315,136	82.070%
DONATIONS						
REVENUE		\$45,030	\$45,030	\$0	\$22,714	50.442%
EXPENDITURES		\$55,640	\$126,970		\$21,411	16.863%
ENVIRONMENTAL HEALTH						
REVENUE	\$50,512	\$620,489	\$670,271	\$37,884	\$591,142	88.194%
EXPENDITURES		\$671,001	\$670,271		\$487,883	72.789%
HEALTH EDUCATION						
REVENUE	\$331,163	\$464,994	\$997,835	\$248,372	\$591,736	59.302%
EXPENDITURES		\$796,157	\$1,005,105		\$599,617	59.657%
LABORATORY						
REVENUE	\$126,745	\$132,923	\$259,668	\$95,059	\$201,547	77.617%
EXPENDITURES		\$259,668	\$284,193		\$144,729	50.926%
PUBLIC HEALTH NURSING						
REVENUE	\$732,426	\$225,325	\$972,471	\$549,320	\$670,628	68.961%
EXPENDITURES		\$957,751	\$975,338		\$630,521	64.646%
NUTRITION						
REVENUE	\$197,848	\$662,290	\$872,446	\$148,386	\$648,912	74.378%
EXPENDITURES		\$860,138	\$874,591		\$675,155	77.197%
VECTOR CONTROL						
REVENUE	\$44,375	\$0	\$44,375	\$33,281	\$33,281	75.000%
EXPENDITURES		\$44,375	\$44,375		\$44,419	100.099%
ANIMAL CONTROL						
REVENUE	\$18,735	\$131,449	\$150,184	\$14,051	\$152,312	101.417%
EXPENDITURES		\$150,184	\$150,184		\$109,259	72.750%
TOTAL						
REVENUE	\$2,129,511	\$2,793,004	\$5,171,855	\$1,597,133	\$3,853,298	74.505%
EXPENDITURES		\$4,922,515	\$5,288,597		\$3,632,146	68.679%

75.000% OF FISCAL YEAR COMPLETE

Dashboard Benchmark = 45.00%

Of the 74.51% of the total revenues earned, 41.45% is tax levy, while 58.55% is operations revenue.

Per New World report dated September 30, 2019

Human Services Program Data
Human Services Quarterly Report: 3rd Quarter

A. Child Protective Services (CPS)

- I. CPS Access/Initial Assessment Unit
- II. CPS Ongoing Unit
- III. Permanency Resource Unit

B. Justice Support Services (JSS)

- I. Youth Justice Unit (YJ)
- II. Youth Facilities
- III. Adult JSS Services

C. Justice Support Services (JSS) (continued...)

- I. La Crosse Area Family Collaborative (LAFC)
- II. System of Care (SOC)

D. Western Region for Economic Assistance (WREA)

E. Integrated Support and Recovery Services (ISRS)

- I. Intake/Crisis Unit
- II. Outpatient Clinic
- III. Inpatient Mental Health

E. Integrated Support and Recovery Services (ISRS) (continued...)

- IV. Western Region Integrated Care (WRIC): Comprehensive Community Services (CCS)
- V. Children's Long Term Support Waivers (CLTSW)
- VI. Other WRIC/ISRS Programs

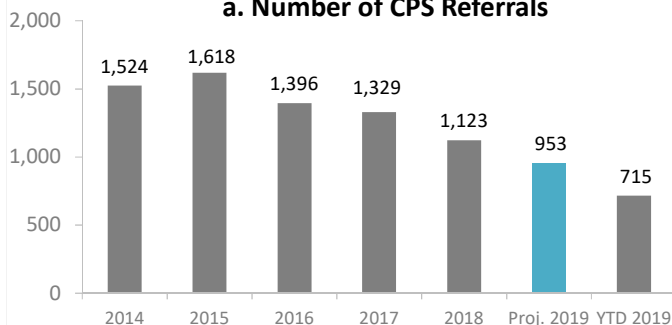
F. Aging and Disability Resource Services (ADRC)

- I. Aging Disability Resource Center (ADRC)
- II. Adult Protective Services (APS)
- III. Aging

Human Services Program Data
Family and Children's Section
Human Services Quarterly Report

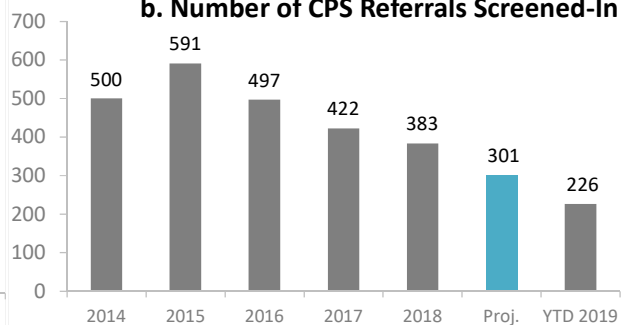
I) CPS Access/Initial Assessment Unit

a. Number of CPS Referrals



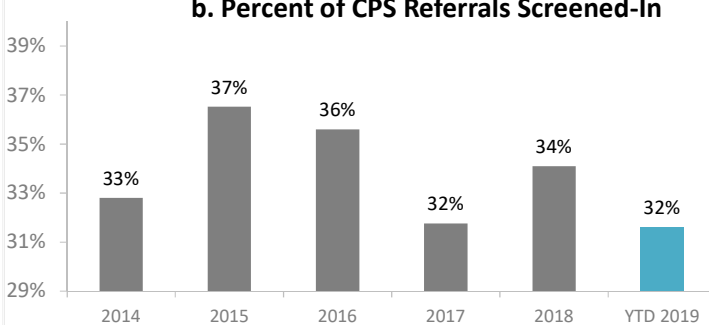
Data Source: SM02X100 Access report (Enhanced)

b. Number of CPS Referrals Screened-In



Data Source: SM02X100 Access report (Enhanced)

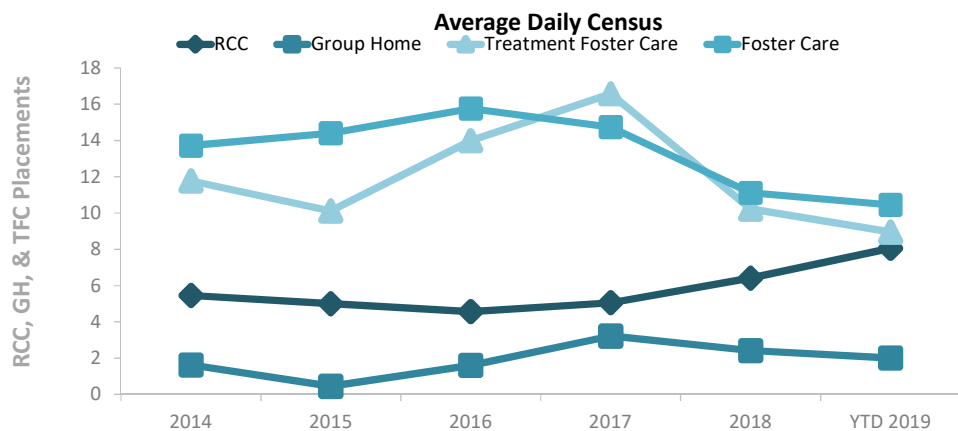
b. Percent of CPS Referrals Screened-In



Data Source: SM02X100 Access report (Enhanced)

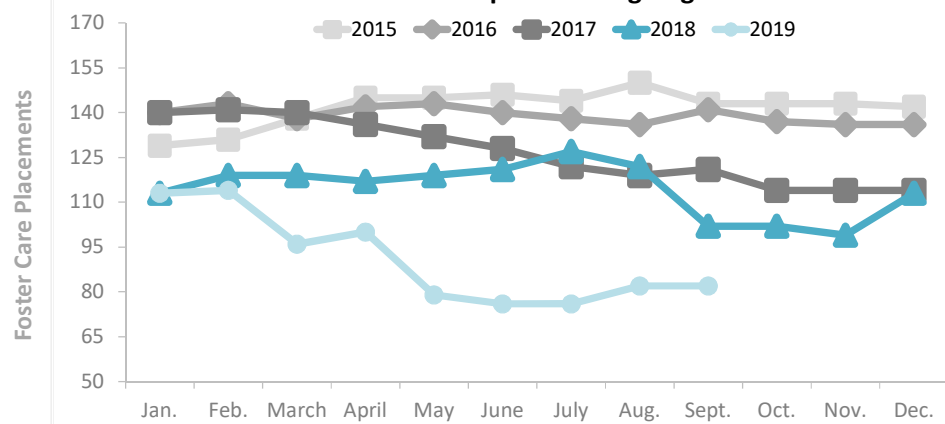
II) CPS Ongoing Unit

a. CPS Out-of-Home Care Placements:



Date Source: OHC Report for LaXSTAT Mtgs

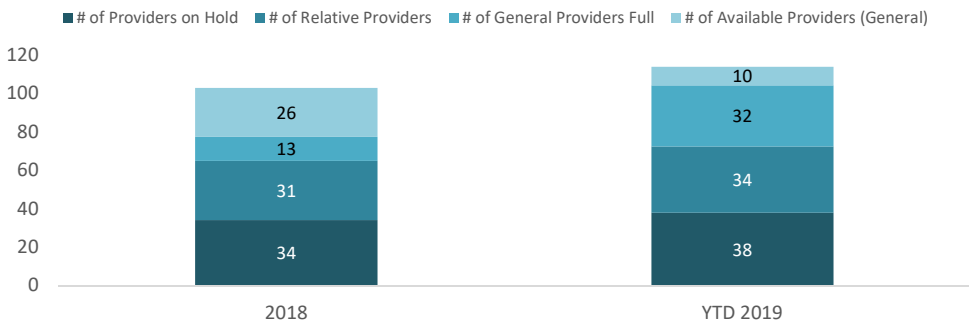
b. Number of Unduplicated Ongoing Cases



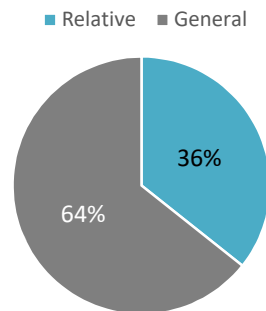
Date Source: Ongoing Caseload Analysis for AWPO Report

III) Permanency Resource Unit

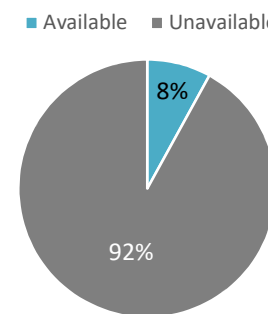
a. Avg. Number of Licensed Providers



b. Percent of Relative Providers

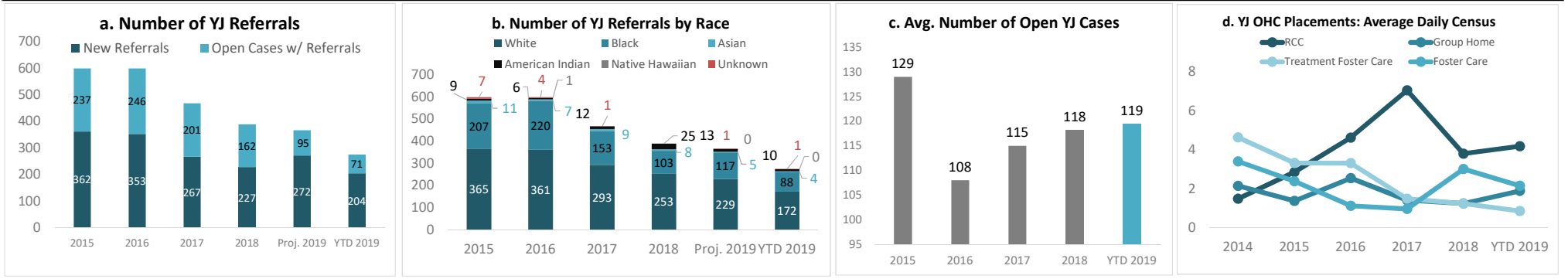


c. Percent of Available Beds

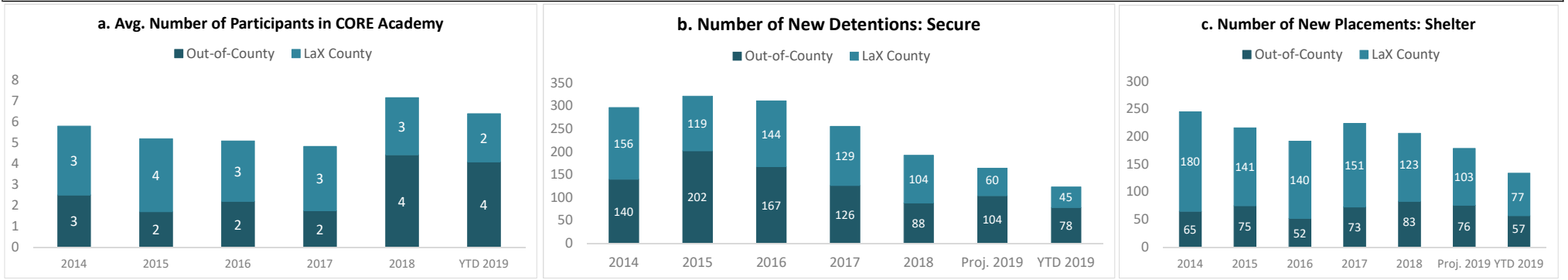


**Human Services Program Data
Justice Support Services Section (JSS)
Human Services Quarterly Report**

I) Youth Justice (YJ) Unit



II) Youth Facilities

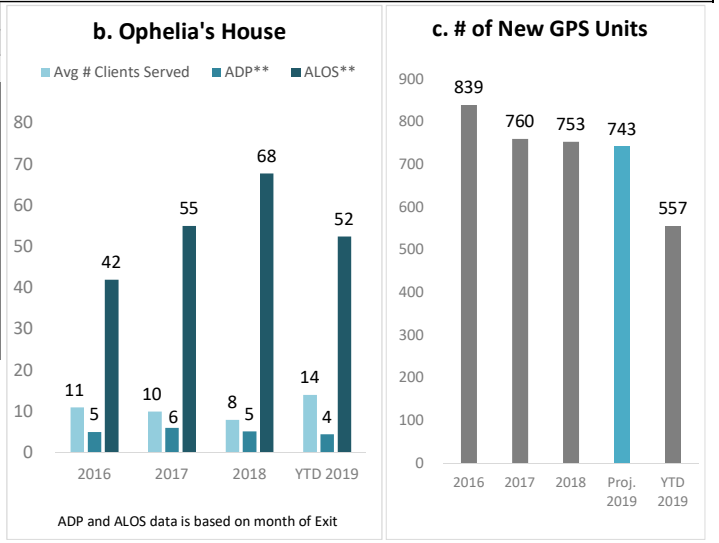


III) Adult JSS Services

a. Number of New Admissions by Program

	Annual			Quarter 1		Quarter 2		Quarter 3		Quarter 4	
	2017	2018	Proj. 2019	2018	2019	2018	2019	2018	2019	2018	2019
Drug Treatment Court*	20	32	25	5	4	5	8	7	7	15	0
OWI Treatment Court*	81	85	89	24	17	26	27	16	23	19	0
OWI Prgrm: 2nd Offense*	49	54	83	12	19	16	21	15	22	11	0
Drug/Alcohol Testing**	59	49	77	8	17	8	20	15	21	18	0
Pre-Charge Diversion*	64	86	49	19	17	35	6	15	14	17	0
Post-Charge Diversion*	152	174	193	19	36	55	47	46	62	54	0
Sentenced*	208	207	164	55	48	50	38	66	37	36	0
Bond*	927	855	825	224	199	207	195	240	225	184	0
Pre-Trial Services*	2,413	2,353	2,316	594	482	563	647	628	608	568	0
# of IDP Assessments***	533	490	525	154	144	134	136	96	114	106	0
# of Drug Tests Cmpltd	39,887	39,164	34,027	9,284	7,785	9,632	8,465	9,612	9,270	10,636	0

*By New Admission
**Specific to CPS, Economic Support, and Family Court
***IDP=Intoxicated Driver Program

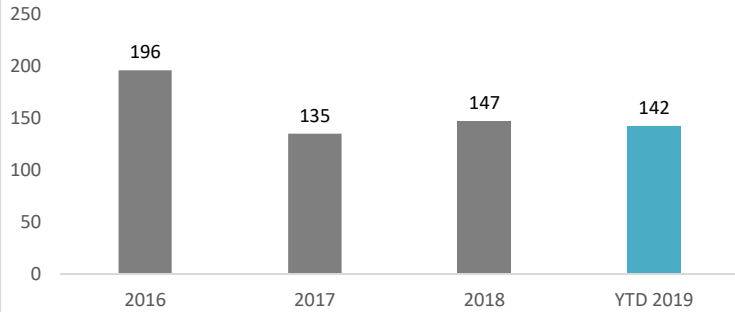


**ADP=Avg. Daily Population; ALOS=Avg. Length of Stay. Both measured in days

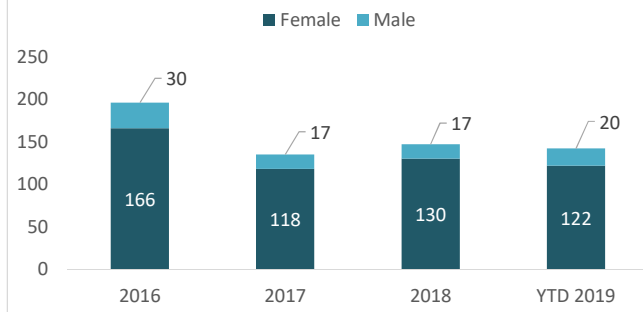
**Human Services Program Data
Justice Support Services Section (JSS)
Human Services Quarterly Report**

I) La Crosse Area Family Collaborative

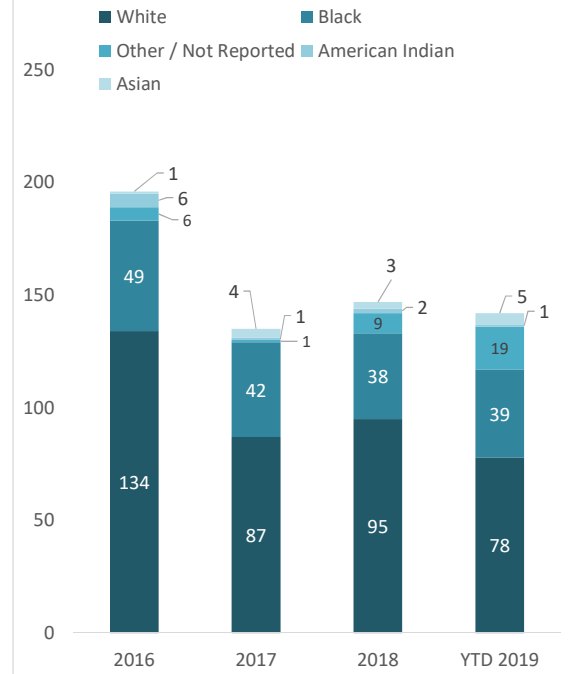
a. Number of Unduplicated Clients Served



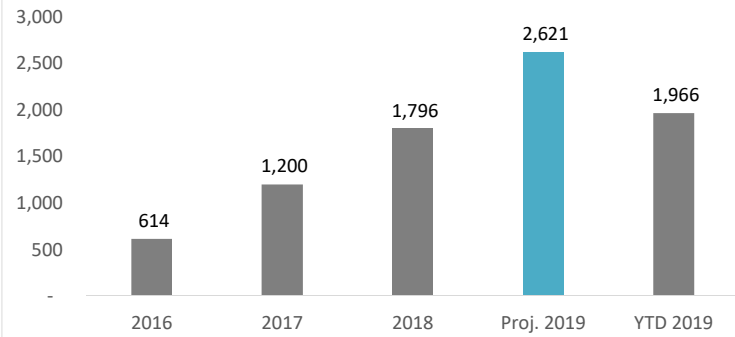
b. Number of Unduplicated Clients Served by Gender



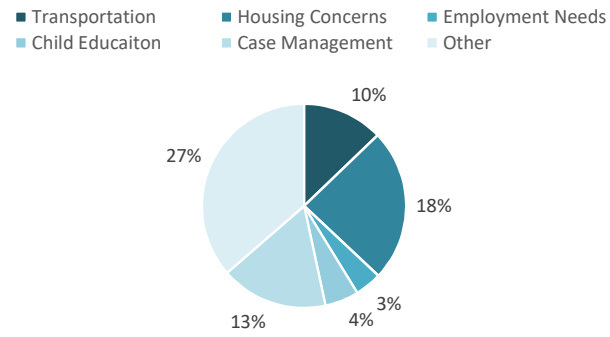
c. Number of Unduplicated Clients Served by Race



d. Number of Reasons for Contact



e. Reasons for Contact: Year-to-Date

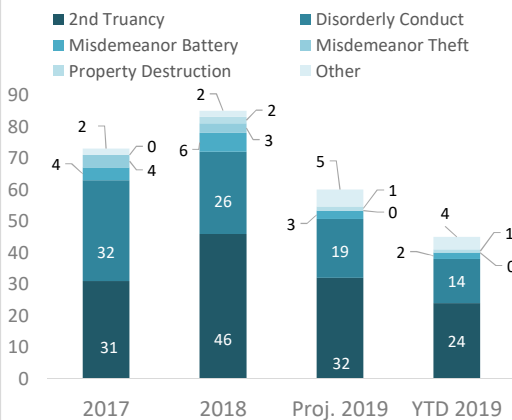


Note: Number of contacts is higher than number of clients served as clients may have multiple reasons for contacts;

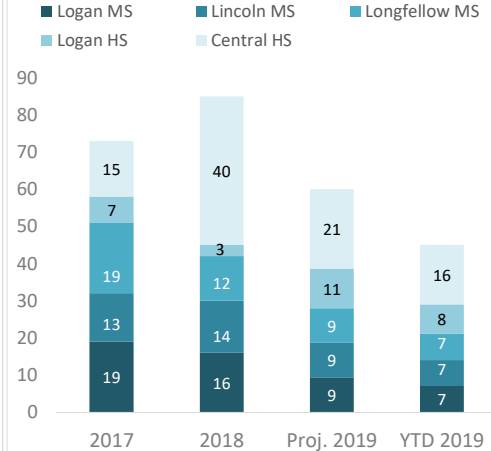
Data for 2016 was not collected until 2nd quarter of 2016; also, 2016 and 2017 will not be a perfect comparison as the method used to collect and report data changed

II) System of Care (SOC)

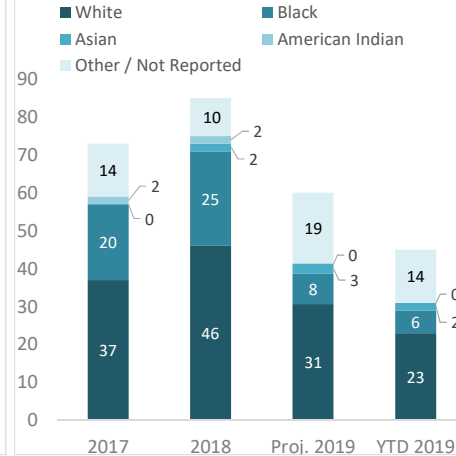
a. Focus Act (Reason for Intake)



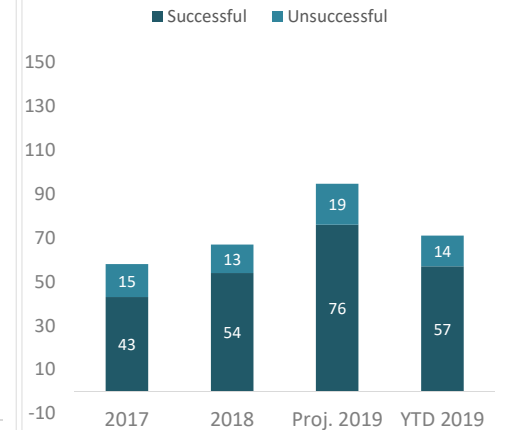
b. Intakes from Schools



c. Number of SOC Intakes by Race

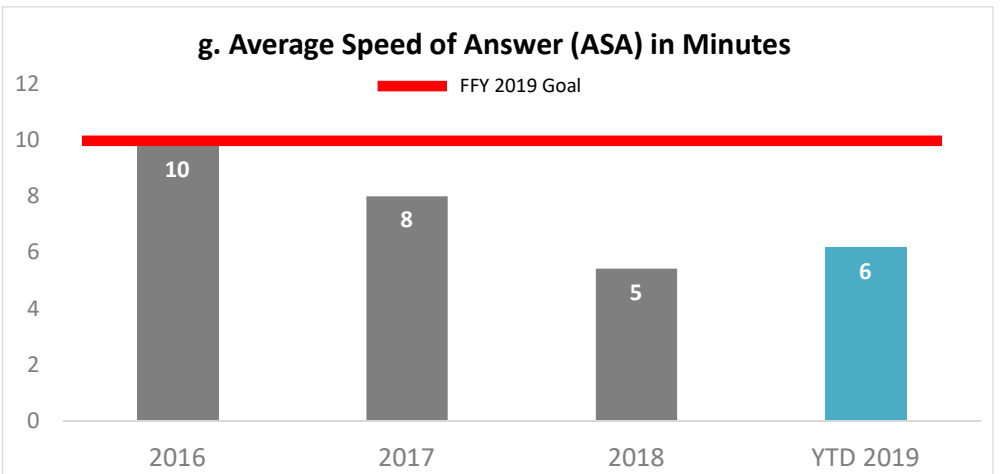
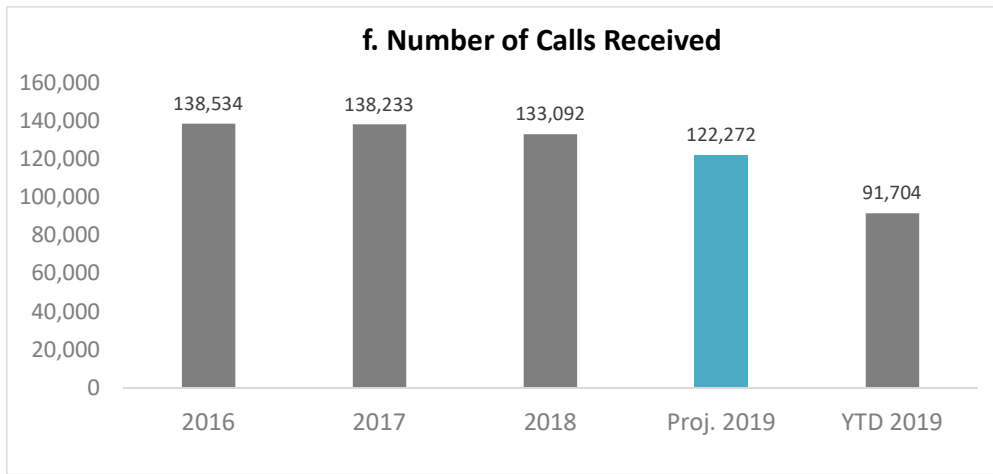
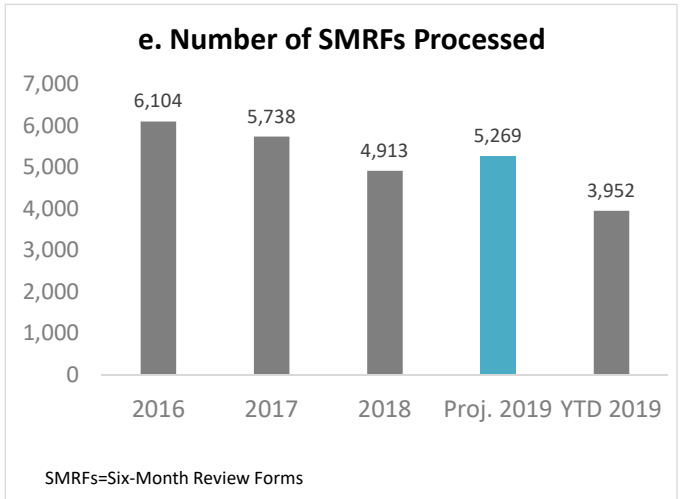
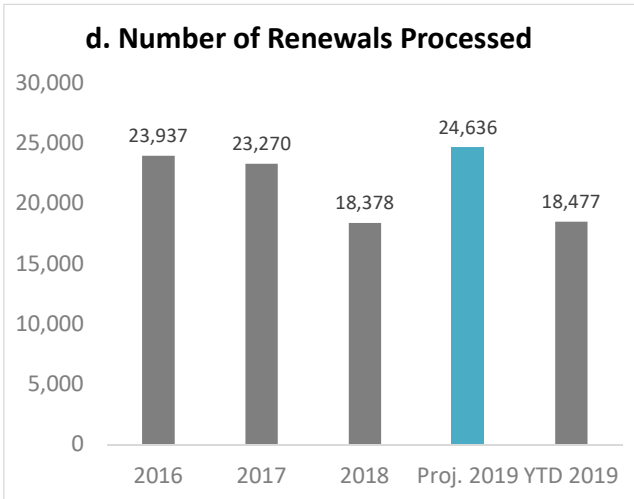
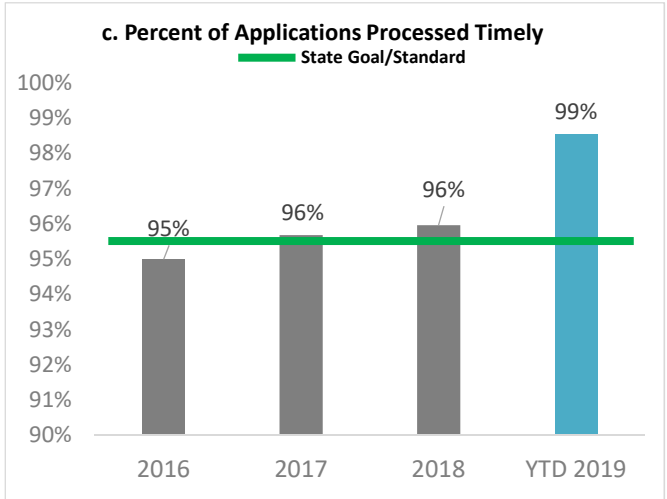
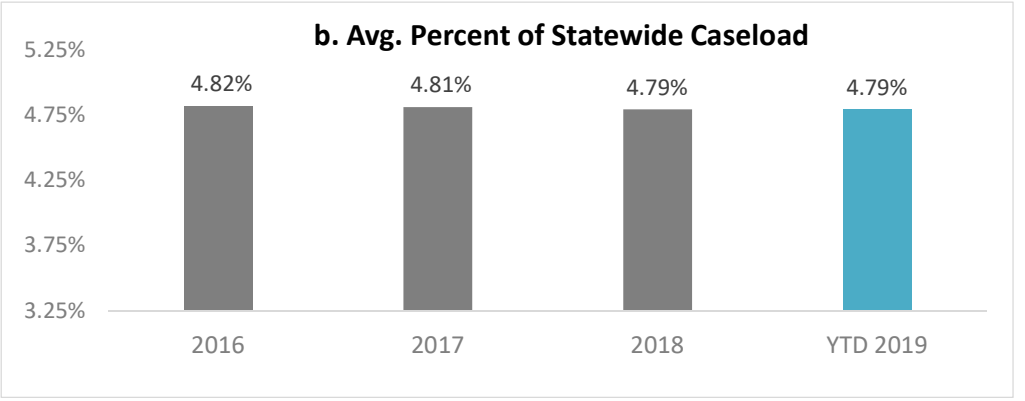
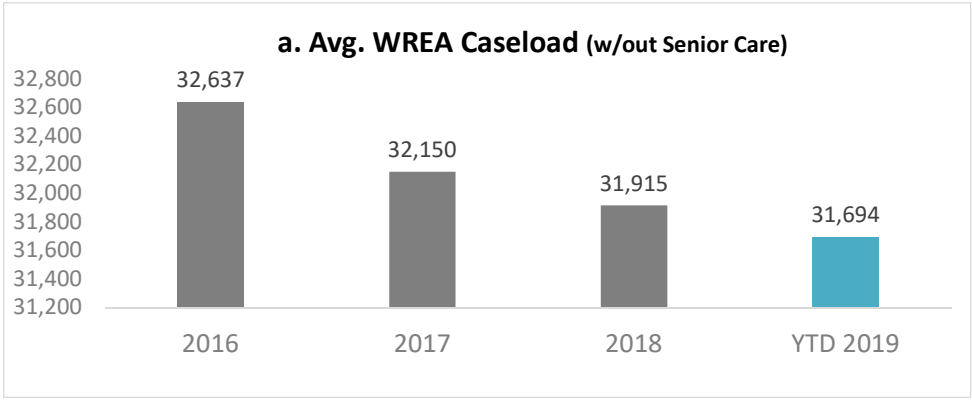


d. Number of SOC Discharges



*Note: 1st Quarter 2017 System of Care data includes intakes and discharges that occurred in 4th Quarter of 2016.

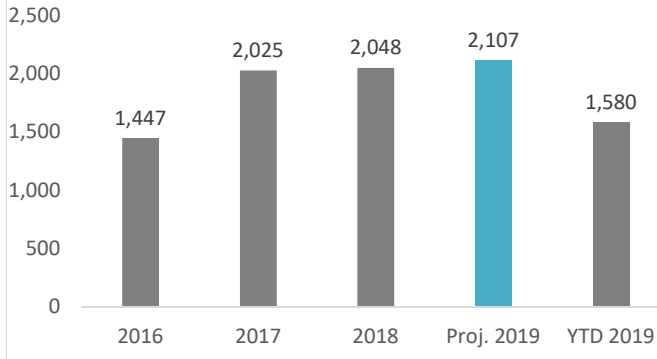
**Human Services Program Data
Western Region for Economic Assistance (WREA)
Human Services Quarterly Report**



**Human Services Program Data
Integrated Support and Recovery Services Section (ISRS)
Human Services Quarterly Report**

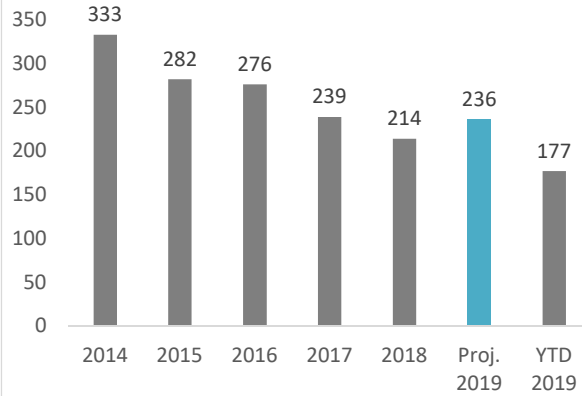
I) Intake/Crisis Unit

a. Number of New Crisis Admissions

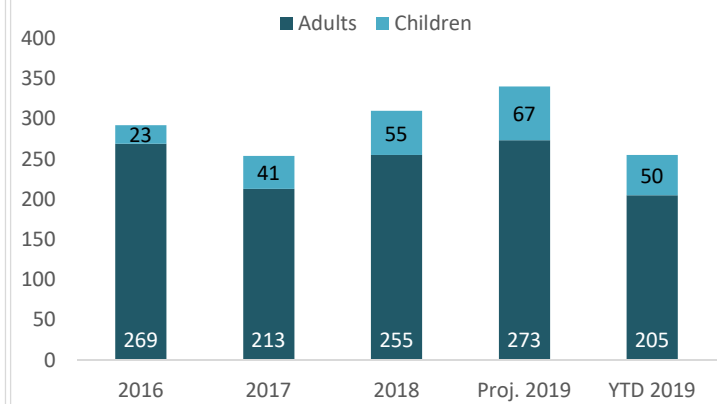


Note: Data includes a small percentage of Monroe County Residents and could include some duplicated clients

b. Number of La Crosse County Residents Served by the Care Center

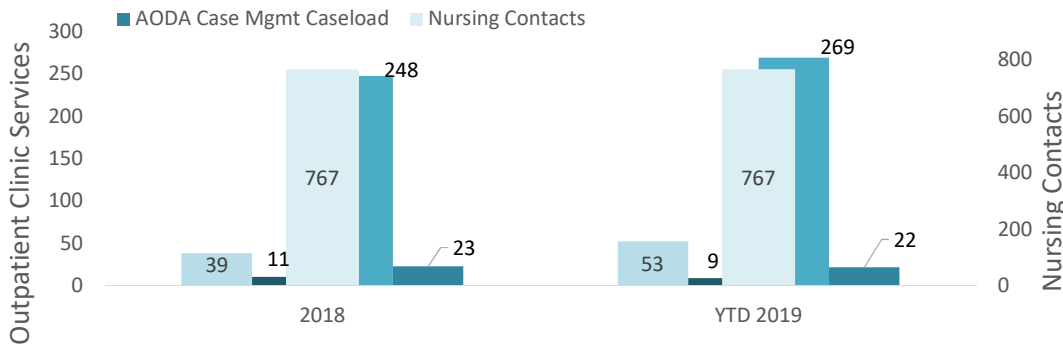


c. Number of Emergency Detentions (Chp. 51s)



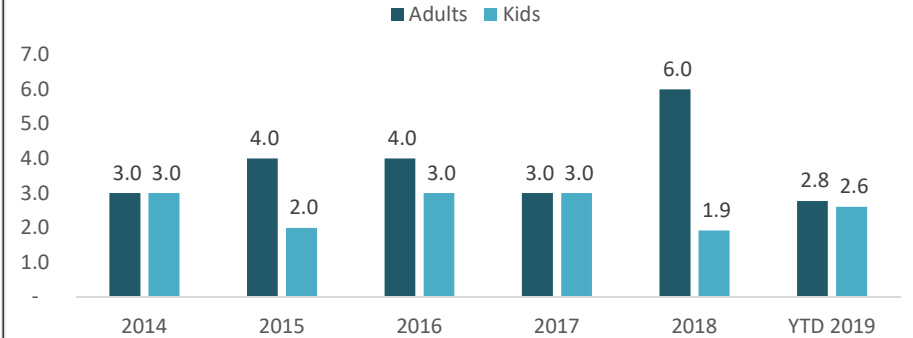
II) Outpatient Clinic

d. Avg. Number of Current Clients Served by Services in the Outpatient Clinic

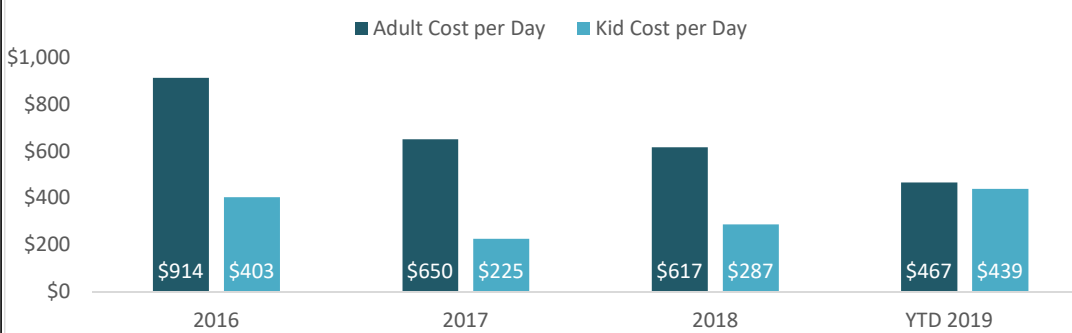


III) Inpatient Mental Health Services

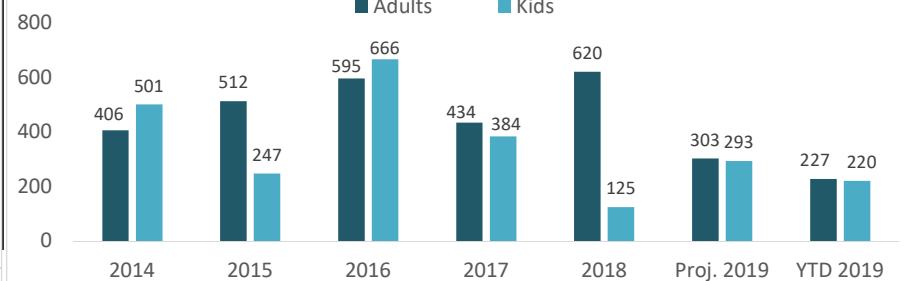
f. Avg. Number of Clients Placed at Institutional Facilities



e. Avg. Institutional Care Cost per Day



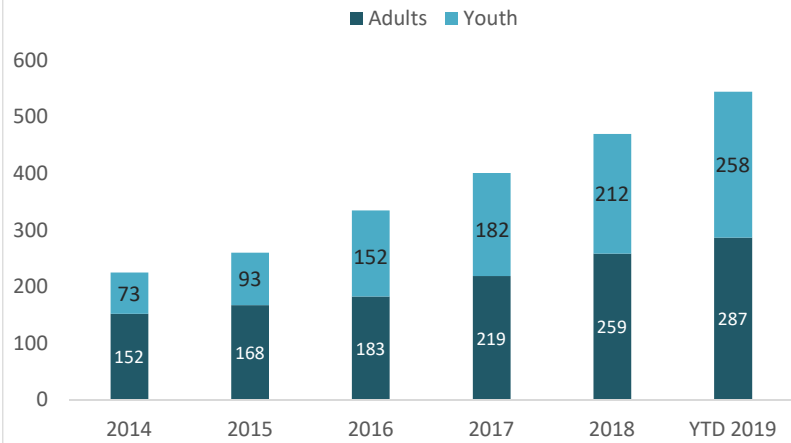
g. Number of Days of Institutional Care Funded by La Crosse County



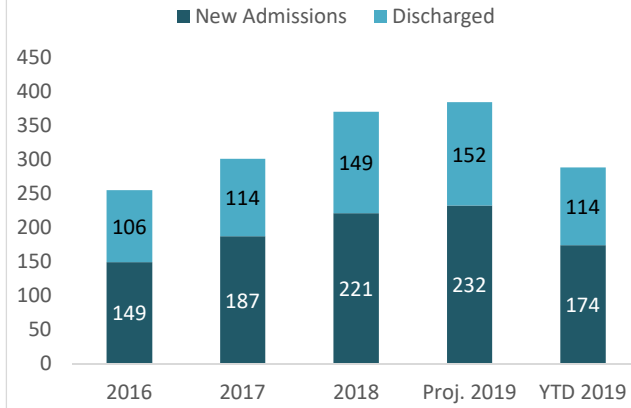
**Human Services Program Data
Integrated Support and Recovery Services Section
Human Services Quarterly Report**

IV) Western Region Integrated Care (WRIC): Comprehensive Community Services (CCS)

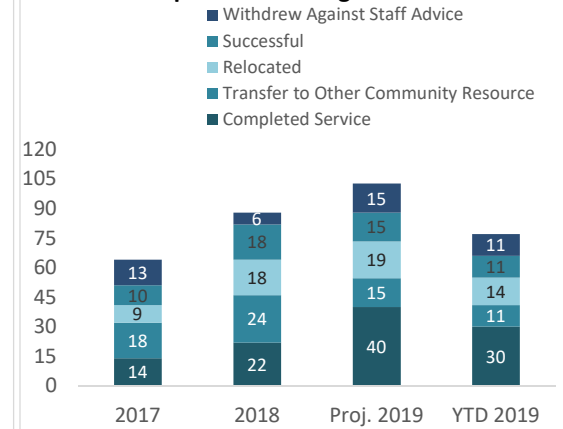
g. Average Number of Consumers Served



h. Number of New Admissions versus Discharges (Adults and Youth)

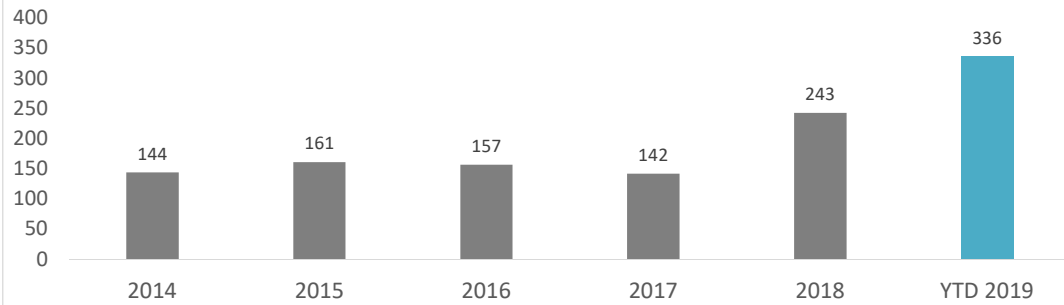


i. Top 5 CCS Discharge Reasons

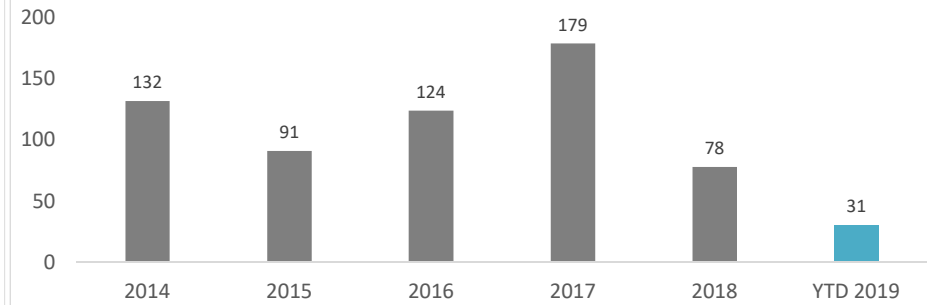


V) Children's Long Term Support Waiver (CLTSW)

j. Average Number of Children Served

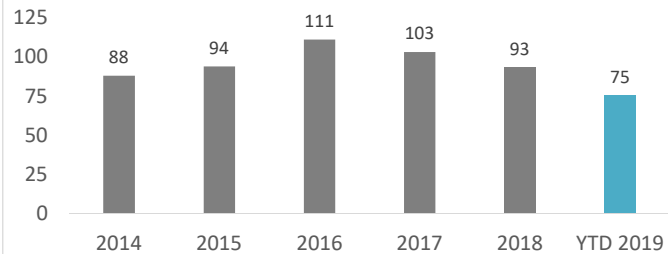


k. Average Number of Children on Waitlist

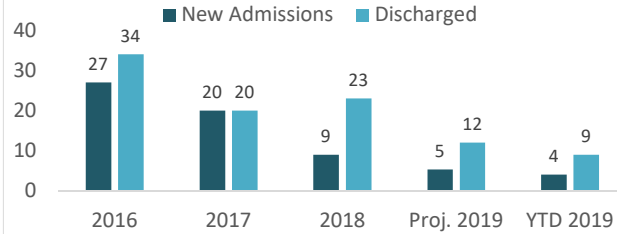


VI) Other Integrated Support and Recovery Services Programs

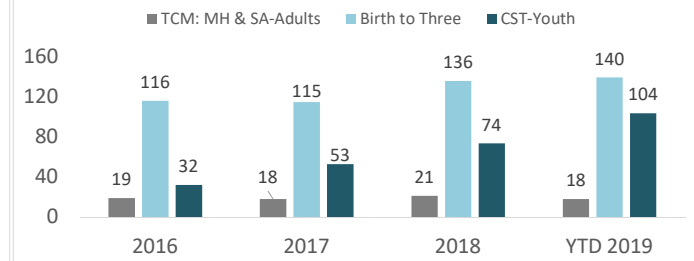
l. Average Number of Consumers Served By the WRIC Community Support Program (CSP)



m. Number of New Admissions versus Discharges: WRIC CSP



n. Average Number of Clients Served

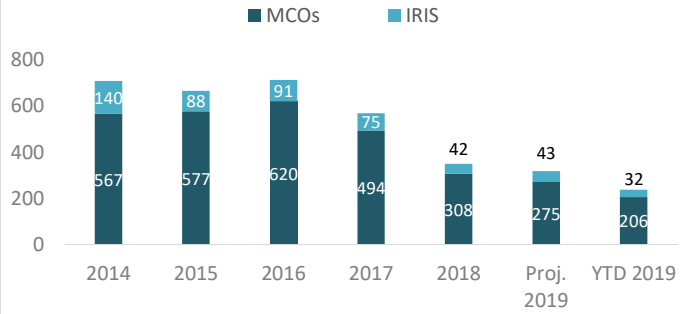


CST=Coordinated Services Team

**Human Services Program Data
Aging and Disability Resource Center (ADRC)
Human Services Quarterly Report**

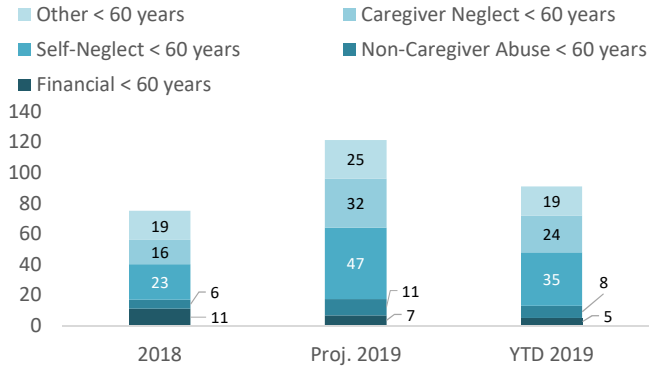
I) Aging and Disability Resource Center

a. ADRC: Number of New Enrollments

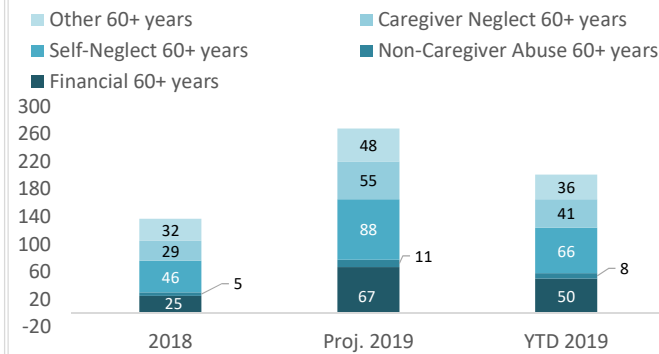


II) Adult Protective Services (APS)

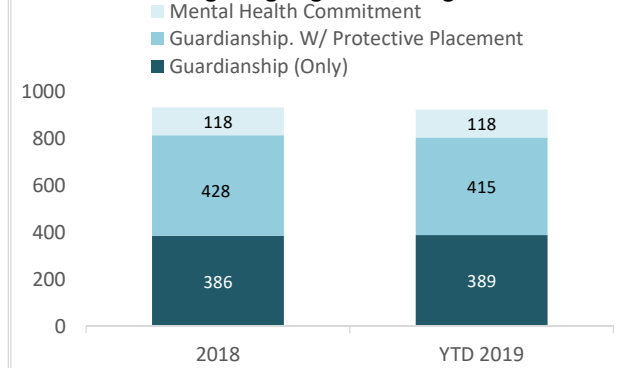
b. Adult Protective Services (APS) Referrals <60



c. Adult Protective Services (APS) Referrals 60+

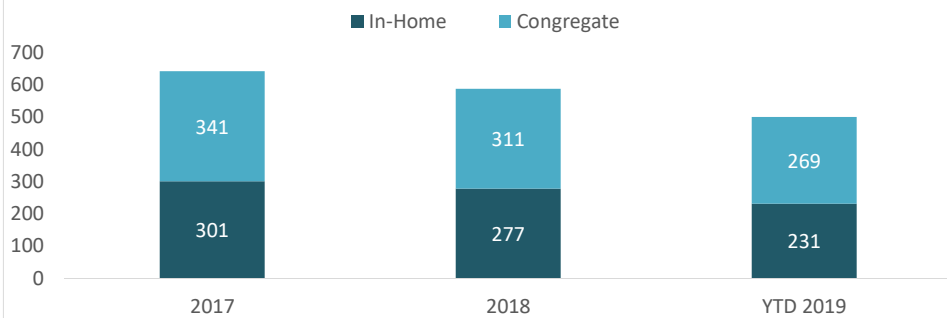


d. Average Ongoing Case Management



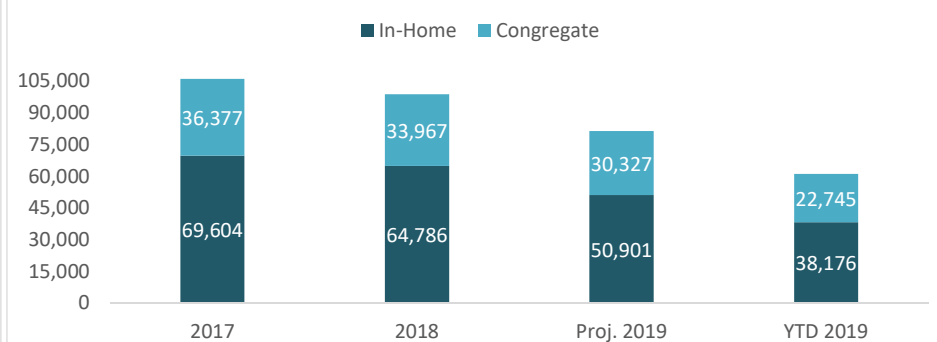
III) Aging

e. Aging: Average Number of Meal Program Participants



Note: Data includes duplicate participants as participant 1 could receive a meal all 12 months of the

f. Aging: Number of Meals Served



**Human Services Projection Report
2019 - 3rd Quarter Projection**

SECTION SUMMARY

	Current Annual Budget	Projected Annual Amt	Proj. Annual > (<) Budget
HUMAN SERVICES OPERATIONS / CONTRACTS			
Revenues	106,680	105,680	(1,000)
Expenditures	(136,645)	(105,680)	30,965
Net	(29,965)	(0)	29,965
FAMILY AND CHILDREN'S SERVICES			
Revenues	7,911,224	7,972,859	61,635
Expenditures	(7,919,573)	(7,555,345)	364,228
Net	(8,349)	417,514	425,863
INTEGRATED SUPPORT AND RECOVERY SERVICES			
Revenues	23,652,995	21,573,435	(2,079,560)
Expenditures	(23,658,865)	(22,409,381)	1,249,484
Net	(5,870)	(835,946)	(830,076)
		**	
JUSTICE SUPPORT SERVICES			
Revenues	7,527,994	7,363,554	(164,440)
Expenditures	(7,575,839)	(7,000,387)	575,452
Net	(47,845)	363,167	411,012
MVHS			
Revenues	1,764,045	1,879,045	115,000
Expenditures	(1,764,045)	(1,709,640)	54,405
Net	-	169,405	169,405
ECONOMIC SUPPORT SERVICES / WREA			
Revenues	6,889,925	7,295,554	405,629
Expenditures	(6,889,925)	(7,097,009)	(207,084)
Net	-	198,546	198,546

ADRC / AGING			
Revenues	3,611,684	3,615,912	4,228
Expenditures	(3,612,688)	(3,611,999)	(3,854)
Net	(1,004)	3,914	375
TOTAL HUMAN SERVICES			
Revenues	51,464,547	49,806,039	(1,658,508)
Expenditures	(51,557,580)	(49,489,441)	2,063,596
NET TOTAL	(93,033)	316,599	405,089

** Loss is due to delay in CCS funding reimbursement from State of WI.

Without the payment delay, Human Services is expected to be \$1,725,000 under budget.

*** Includes one-time RMS funding of \$175,000.

