

# VMware Workspace ONE Standard (Shared Cloud)

Subscription licence (2 years) + 2 Years VMware SaaS Production Support - 1 device - hosted - prepaid - SPP

|                       |                     |
|-----------------------|---------------------|
| Group                 | Software            |
| Manufacturer          | VMware              |
| Manufacturer item no. | WSD-AWOSP-24PT0-C1S |



## Description

VMware Workspace ONE delivers and manages any app on any device by integrating identity, application and enterprise mobility management. It is available as a cloud service or for on-premises deployment. Workspace ONE gives you the utmost flexibility to provide the right technology to meet the needs of your digital employees regardless of workstyle, location or device preference.

## Main features

|                     |   |
|---------------------|---|
| Product Description | VMware Workspace ONE Standard (Shared Cloud) - subscription licence (2 years) + 2 Years VMware SaaS Production Support - 1 device |
| Product Type        | Subscription licence - 2 years  |
| Category            | Online & appliance based services - remote monitoring & management, mobile application management                                 |
| Installation Type   | Hosted - SaaS   |
| Licence Qty         | 1 device  |
| Licence Pricing     | Prepaid   |
| Licensing Program   | VMware Subscription Purchasing Program (SPP)  |
| Bundled Support     | 2 Years VMware SaaS Production Support  |
| Service & Support   | New releases update   |

## Extended details

### General

|                   |   |
|-------------------|---|
| Category          | Online & appliance based services - remote monitoring & management, mobile application management |
| Product Type      | Subscription licence - 2 years  |
| Installation Type | Hosted - SaaS   |
| Bundled Support   | 2 Years VMware SaaS Production Support  |

### Licencing

|                   |  |
|-------------------|--|
| Licence Qty       | 1 device                                     |
| Licence Pricing   | Prepaid                                      |
| Licensing Program | VMware Subscription Purchasing Program (SPP) |

### Service & Support

Type

Emergency phone consulting - 2 years / 12 contacts - response time: 30 min - availability: 24 hours a day / Monday-Sunday - severity level 1 | Phone consulting - 2 years / 12 contacts - response time: 4 business hours - availability: 12 hours a day / Monday-Friday - severity level 2 | Phone consulting - 2 years / 12 contacts - response time: 8 business hours - availability: 12 hours a day / Monday-Friday - severity level 3 | Phone consulting - 2 years / 12 contacts - response time: 12 business hours - availability: 12 hours a day / Monday-Friday - severity level 4 | E-mail consulting - 2 years / 12 contacts | Web knowledge base access - 2 years | Web support - 2 years | New releases update - 2 years | Remote monitoring - 2 years | Technical support - 2 years - severity critical

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