

# Qeedji

User manual

**DME204**

4.13.10 002G



## Legal notice

### DME204 4.13.10 (002G\_en)

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#### Product information

Product design and specifications are subject to change at any time and `Qeedji` reserves the right to modify them without notice. This includes the hardware, the embedded software and this manual, which should be considered as a general guide to the product. The accessories supplied with the product may differ slightly from those described in this manual, depending on the developments of the various suppliers.

#### Precautions for use

Please read and heed the following warnings before turning on the power: - installation and maintenance must be carried out by professionals. - do not use the device near water. - do not place anything on top of the device, including liquids (beverages) or flammable materials (fabrics, paper). - do not expose the device to direct sunlight, near a heat source, or in a place susceptible to dust, vibration or shock.

#### Warranty clauses

The `Qeedji` device is guaranteed against material and manufacturing defects for a certain duration. Check the device warranty duration value at the end of the document. These warranty conditions do not apply if the failure is the result of improper use of the device, inappropriate maintenance, unauthorized modification, operation in an unspecified environment (see operating precautions at the beginning of the manual) or if the device has been damaged by shock or fall, incorrect operation, improper connection, lightning, insufficient protection against heat, humidity or frost.

#### WEEE Directive



This symbol means that your appliance at the end of its service life must not be disposed of with household waste, but must be taken to a collection point for waste electrical and electronic equipment or returned to your dealer. Your action will protect the environment. In this context, a collection and recycling system has been set up by the European Union.

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# Part I | Description and installation

## 1.1 Introduction

This manual explains how to install and configure your DME204 device.

### Recommendations and warnings

This device is designed to be used indoors.

This device is intended to work with the power supply unit. This power supply unit must be connected to a mains socket conforming to standard NF C 15-100. If the AC power cable is damaged, it must be replaced. It is possible to order a power supply unit replacement by sending a request to the email address [sales@qeedji.tech](mailto:sales@qeedji.tech).

This device is a Class A device. In a residential environment, this device may cause radio interference. In this case, the user is asked to take appropriate measures.

### Content of the package

Items	Description	Quantity
Device	DME204 device with Gekkota embedded.	1
Power supply unit	12 V power supply unit with cable of 1.2 m.	1
Labels	One on the cardboard packaging and another one at the back of the product. <i>Additional label can be present in case build-in options.</i>	2

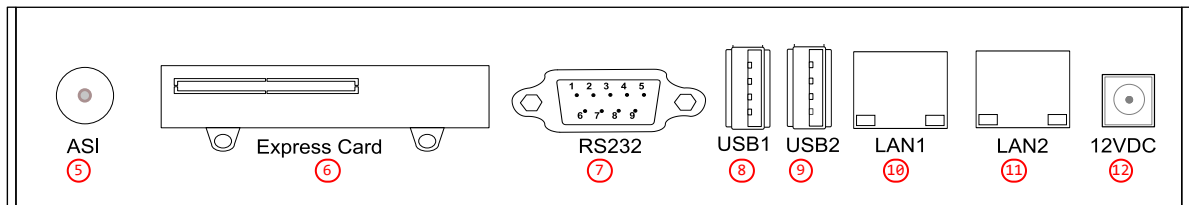
## 1.2 Getting started with the device

### Front face



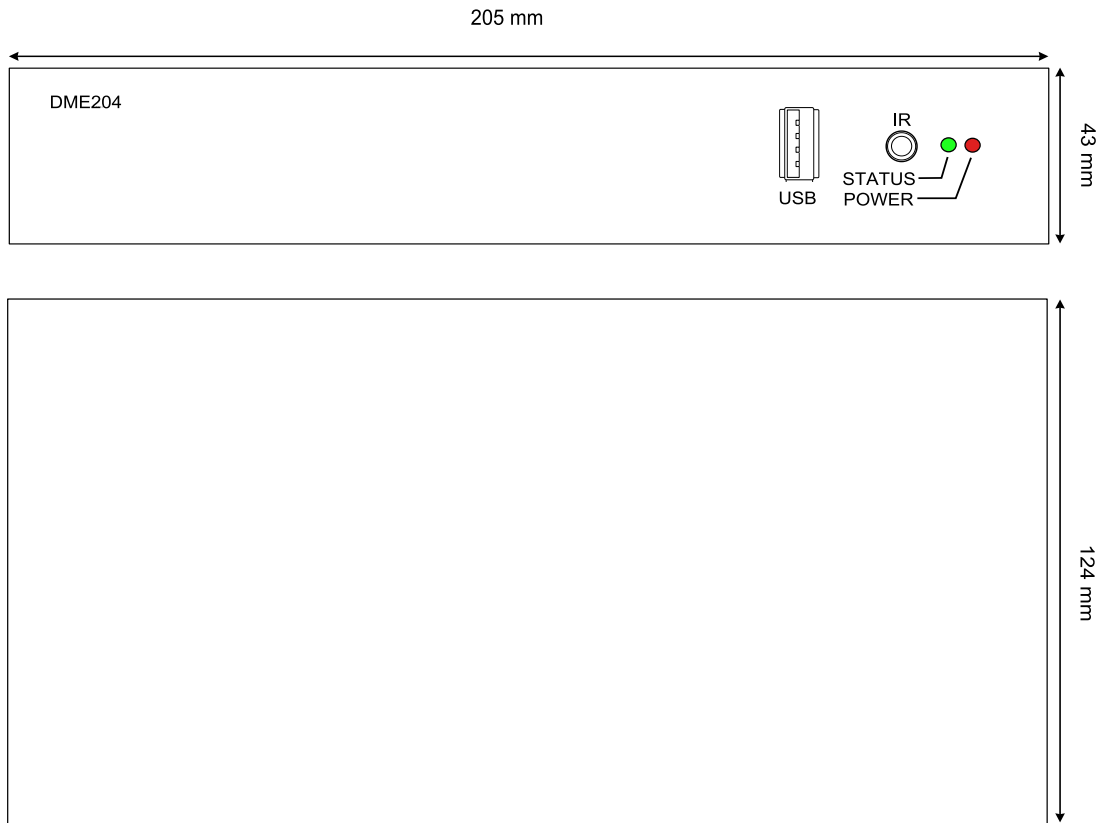
- ① USB 2.0 connector,
- ② Infrared/GPIO connector,
- ③ Status Green LED,
- ④ Power supply Red LED.

### Rear face



- ⑤ ASI connector,
- ⑥ Express Card connector,
- ⑦ RS232 connector,
- ⑧ USB1 2.0 connector,
- ⑨ USB2 2.0 connector,
- ⑩ LAN1 RJ45 connector,
- ⑪ LAN2 RJ45 connector,
- ⑫ Power supply connector,

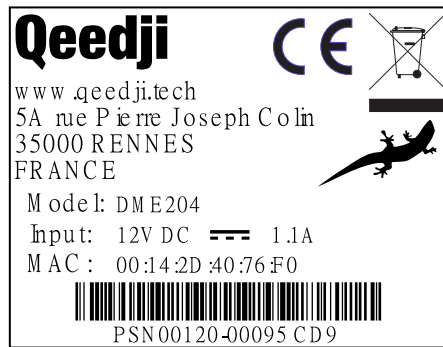
## 1.2.1 Device dimensions



## 1.2.2 Labelling

### Product label

The model of the device, the power supply characteristics, the serial number (PSN) and the MAC address are written on a label stuck on the case.



### Packingbox label

This is the label stuck also on the packingbox. It is showing information on:

- the device model,
- the serial number (PSN).

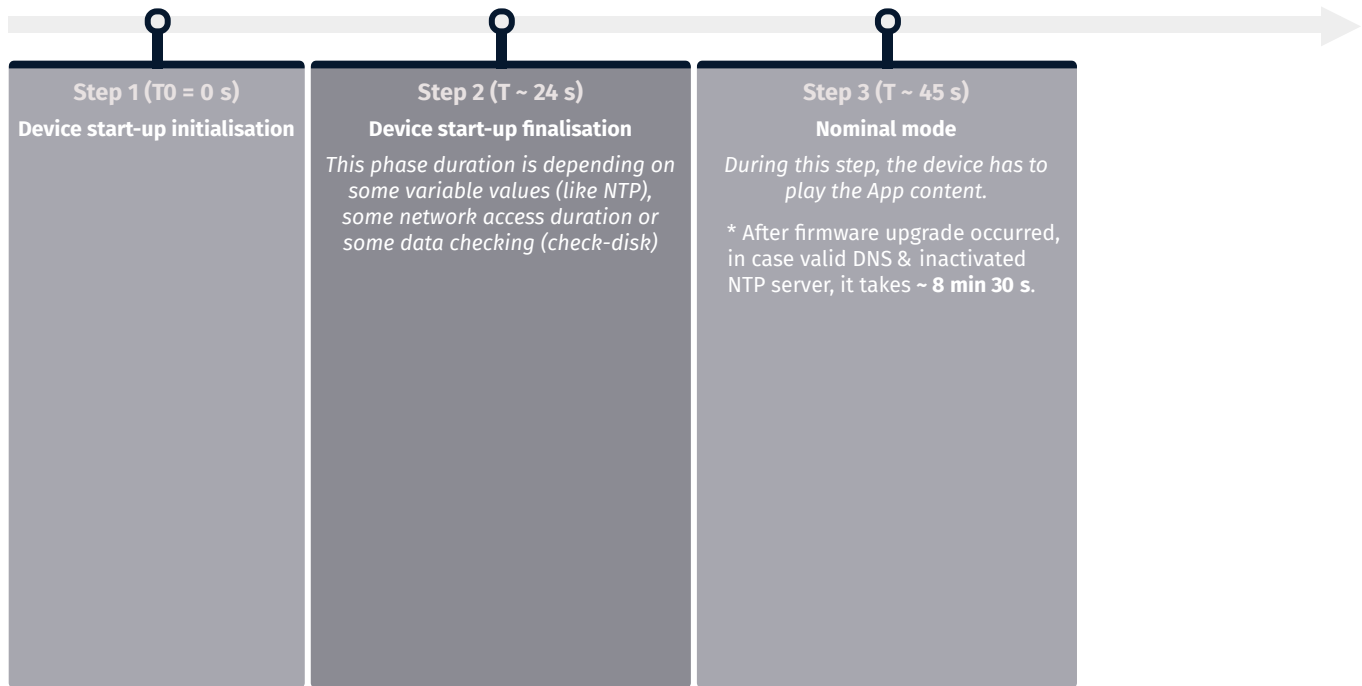


Some additional labels may be present in case of built-in options.

- ▮ The serial number of the device could be requested in case of technical support.



### 1.2.3 Device start-up step



## 1.2.4 Test card

At the factory, the device content set by default is the `Test Card`. The chart displays important information to assist in the device configuration:



- ▮ The \* star pictogram is showing the chosen identification method in the device. It can be `HOSTNAME` ①, `UUID` ② or `MAC` ③. In the example, the star is showing the `MAC` identification method (default value).
- ▮ The key pictogram ④ is showing the MAC address value associated to the Gekkota license key.
- ▮ The `up` STATE ⑤ is meaning that the network interface currently showed is alive. If the STATE is `down`, the network interface is not alive.

The `Test Card` can be inactivated by using the `Administration console` user interface.

### 1.3 LEDs behaviour

#### LED POWER behaviour (power on device)

State	Information
Red	<b>OK: Power supplied</b>
Off	<b>Error: Power supply issue <sup>1</sup></b>

#### LED LAN behaviour (power on device)

State	Information
Off	There is no network traffic on the Ethernet connector.
Blinking	The blinking frequency is indicating the data rate on Ethernet connector.

#### LED STATUS behaviour depending on device start-up steps

##### • Step 1: Device start-up initialisation

State	Information
Green: continuous	<b>OK</b>
Always Off	<b>Error: Power supply issue <sup>1</sup></b>

##### • Step 2: Device start-up finalisation

State	Information
Off	<b>OK.</b> This step duration can be from several seconds to several minutes.
Green blinking: 1 second duration flash and periodicity every 2 seconds	<b>Error: Boot issue <sup>1</sup></b>

• **Step 3: Nominal mode**

State	Information
Green blinking: <b>1</b> very short flash (300 ms) spaced 4 seconds apart	<b>OK</b>
Green blinking: <b>2</b> very short and consecutive flashes (300 ms) spaced 4 seconds apart	<p><b>Warning: Fail Soft Mode Level 1</b>            Frequent device reboot detected (for example 4 times in less than ½ hour)            Fail Soft Mode message is written on the device status.xml.            The instability has been caused probably by a content media not yet supported by the Gekkota OS. Consequently, to prevent any further reboot, the content has been invalidated. You are invited to remove the deficient media from your App and publish again to go ahead. <sup>2</sup></p>
Green blinking: <b>3</b> very short and consecutive flashes (300 ms) spaced 4 seconds apart	<p><b>Warning: Fail Soft Mode Level 2</b>            Frequent device reboot detected (for example 4 times in less than ½ hour)            Content is purged            Fail Soft Mode message is written on the device status.xml.            The instability has been caused probably by a content media not yet supported by the Gekkota OS. Consequently, to prevent any further reboot, the content has been invalidated. You are invited to remove the deficient media from your App and publish again to go ahead. <sup>2</sup></p>
Green blinking: <b>4</b> very short and consecutive flashes (300 ms) spaced 4 seconds apart	<p><b>Warning: Check disk</b>            The device has detected memory corruption on content storage. The media storage is being repaired. This repair step is called Check-Disk and its duration can be several minutes. During this step, the “checking the file system of data partition in progress” message is written on the device status.xml <sup>3</sup></p>
Green blinking: <b>5</b> very short and consecutive flashes (300 ms) spaced 4 seconds apart	<p><b>Warning: errors on system partition</b>            The user has to connect to device Web user interface, go to <i>Maintenance &gt; Tools</i> menu, and click on the <i>Format</i> or <i>Repair</i> button to solve the problem. <sup>3</sup></p>
Green blinking: <b>6</b> very short and consecutive flashes (300 ms) spaced 4 seconds apart	<p><b>Warning: a firmware upgrade is pending</b>            During this phase, no content is played on the device, <b>do not switch OFF the device.</b></p>
Green blinking: <b>7</b> very short and consecutive flashes (300 ms) spaced 4 seconds apart	<p><b>Error: write problem on the storage</b>            For an unknown reason, your storage space isn't usable any more. <sup>3</sup></p>
Off	<b>Error.</b> <sup>1</sup>

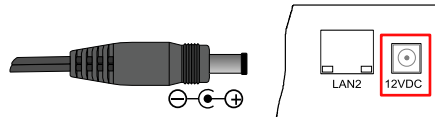
<sup>1</sup> If the problem persists in despite of an appropriate power-supply, contact [support@qeedji.tech](mailto:support@qeedji.tech).

<sup>2</sup> If the problem persists, it is recommended to find out the media not supported yet by the system and remove it from content.

<sup>3</sup> If the problem persists after a partition repairing, contact [support@qeedji.tech](mailto:support@qeedji.tech).

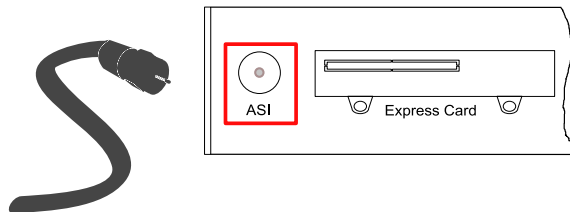
## 1.4 Connectors pin-out

### Power supply connector (12 V DC - 1.1 A)



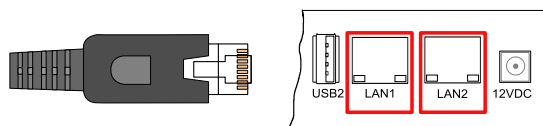
### ASI connector

DVB-ASI output of the video stream MPEG-TS encoded into H.264 which can be placed as input of a DVB-T modulator to create a local TV channel.



### LAN connectors

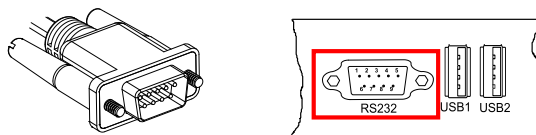
Ethernet RJ-45. 10/100/1000 BaseT. It is recommended to use shielded cables.



When two cables are connected, the DME204 device works also like a switch. The user can thanks to the device Web user interface, inactivate the multicast mode on the LAN1 connector or the LAN connector.

### Connecteur RS232 DTE

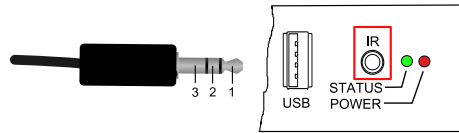
It is recommended to use cables whose length is less than 3 meters.



### Connector pin-out

N°	Function
1	CD
2	RXD
3	TXD
4	DTR
5	GND
6	DSR
7	RTS
8	CTS
9	-

## Jack 3.5 mm connector (GPIO1/IR)



N°	Name	Write/ Read	Control
1	Voltage reference 3.3 V		
2	GPIO1	IN or OUT	CPU/GPIO1
3	Ground		

### Electrical features

	V <sub>in min</sub>	V <sub>in max</sub>	VO <sub>H min</sub>	VOL max	VI <sub>H min</sub>	VIL max
GPIO1	-0.95 V	4.6 V	2.4 V	0.4 V	2.0 V	0.8 V

The 3.3 V pin must not be used as a power supply, but rather as a reference voltage.

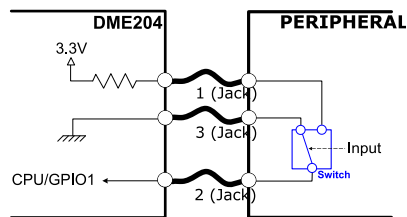
Along the device booting, the GPIO1 is configured as input during some seconds. And then after the system startup, the GPIO1 is operational.

The GPIO has a weak pull-up.

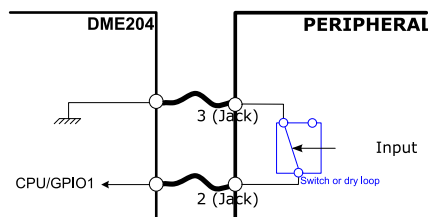
It is not recommended to hotplug/unplug the GPIO1 connector, which could damage the device.

### Principle schematics for several use cases

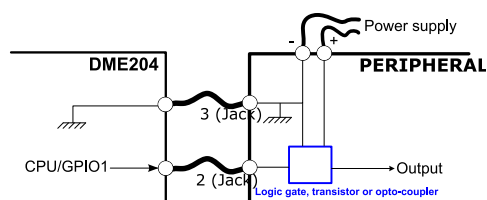
Three wires input configuration for GPIO1:



Two wires input configuration for GPIO1:



Output configuration for GPIO1:



## Configuration

GPIO1 connector configuration can be done through system preferences edition with device Web user interface or with a configuration script. GPIO1 configuration part for this script is described here:

```
// Set the direction: input or output
if (aDirection == "out")
{
    Services.prefs.setBoolPref("innes.app-profile.gpio-input.epld_1.jack35_1.*.authorized", false);
    Services.prefs.setBoolPref("innes.app-profile.gpio-output.epld_1.jack35_1.*.authorized", true);
}
else if (aDirection == "in")
{
    Services.prefs.setBoolPref("innes.app-profile.gpio-input.epld_1.jack35_1.*.authorized", true);
    Services.prefs.setBoolPref("innes.app-profile.gpio-output.epld_1.jack35_1.*.authorized", false);
}
else if (aDirection == "disable")
{
    Services.prefs.setBoolPref("innes.app-profile.gpio-input.epld_1.jack35_1.*.authorized", false);
    Services.prefs.setBoolPref("innes.app-profile.gpio-output.epld_1.jack35_1.*.authorized", false);
}
```

# Part II

## Applicative user interface



## 2.1 Applicative user interface

The DME204 device has a Web user interface that can be accessed with a Web browser. The supported Web browsers are: Google Chrome , Mozilla Firefox , MS-Edge (Chromium) .

It is available from the URL: `http://<device_IP_addr>/` .

By default, the login credentials for the device Web user interface are:

- login: `admin` ,
- password: `admin` .

The URL falls automatically into the applicative user interface: `http://<device_IP_addr>/ .playout/` . This pane allows to watch the App content:

product = dme204



### WebDAV directories

Clicking on the parent directory provides access to the root of the device's WebDAV server, which provides access to directories, among other things:

- `.playlog/` : location to store data for mediametry,
- `.resources/` : location to store the resources of the device Web user interface,
- `.software/` : location to store `.frm` middleware for updates,
- `.status/` : location to store the device status file `status.xml` ,
- `.upnp/` : location to store `device.xml` device status for UPnP detection,
- `.assets/` : location to store some of the resources of the device Web user interface,
- `.playout/` : location to store the App when deployed on the device,
- `.log/` : location to store the application logs, when they are activated.

# Part III

## Administration console user interface

## 3.1 Administration console user interface

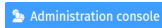
The DME204 device has a Web user interface that can be accessed with a Web browser. The supported Web browsers are: Google Chrome , Mozilla Firefox , MS-Edge and MS-Edge (Chromium) .

It is available from the URL: `http://<device_IP_addr>/` .


By default, the login credentials for the device Web user interface are:

- login: `admin` ,
- password: `admin` .

The URL falls automatically into the applicative user interface<sup>1</sup>. At the top right corner, click on the `Administration Console` button.



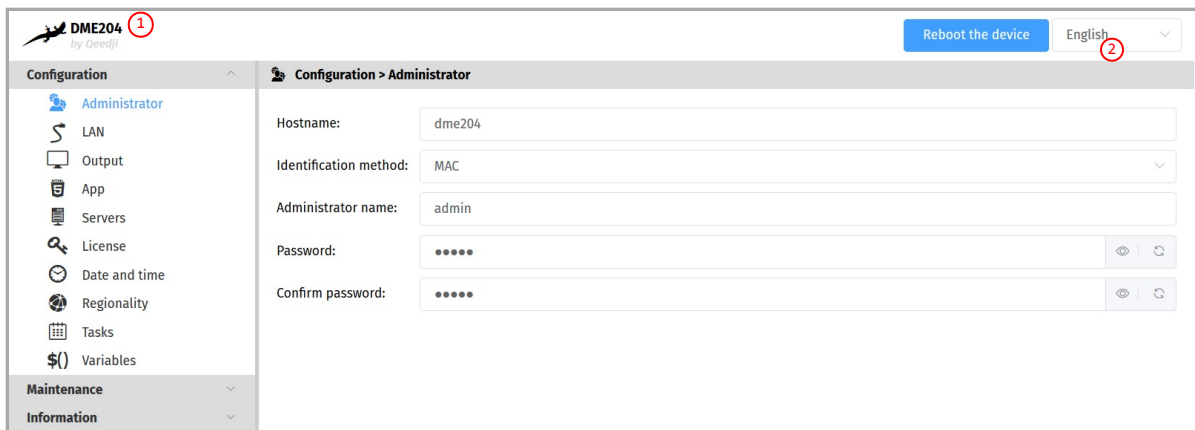
<sup>1</sup> For further information, refer to the chapter § [Applicative user interface](#).



With the button at the top right corner , choose the language in which your device Web user interface needs to be displayed. The supported languages are:


- *English*,
- *Spanish*,
- *German*,
- *French*.

 It is desirable that your device DME204 device is on time. When possible, do synchronize it with an NTP server.

This is the `Administration console` user interface.



 After you have changed and saved all your settings in the different panes, be sure to perform a device restart by clicking on the `Reboot the device`  button so that your changes are fully reflected.

Click on the device logo  at the left top corner to return to the applicative user interface.

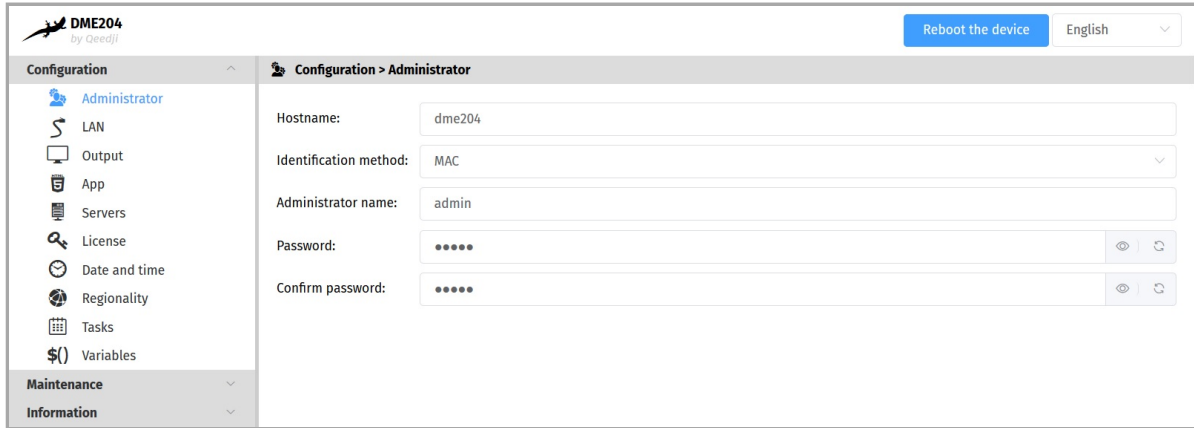
For example, for the MAC address value: ```00-1c-e6-02-1e-45`` ,  
In a Web browser, enter the URL: `http://[fc00::21c:e6ff:fe02:1e45]/.admin/`

To obtain the application note reminding some notions about IPV6 configuration, refer to the appropriate application note on the [Qeedji Web site](#).

### 3.1.1 Configuration > Administrator

In the Configuration pane, select the **Administrator** menu to change:

- the Hostname ,
- the login credentials:
  - Administrator name ,
  - Password ,
- the device identification method:
  - MAC (default),
  - Hostname ,
  - UUID .



The screenshot shows the DME204 web interface. At the top left, there is a logo for DME204 by QTECH. At the top right, there is a blue button labeled "Reboot the device" and a language dropdown menu set to "English". The main content area is divided into two sections. On the left is a "Configuration" sidebar with a list of menu items: Administrator (highlighted in blue), LAN, Output, App, Servers, License, Date and time, Regionality, Tasks, and Variables. Below these are "Maintenance" and "Information" sections, each with a dropdown arrow. The right section is titled "Configuration > Administrator" and contains several form fields: "Hostname:" with the value "dme204", "Identification method:" with a dropdown menu set to "MAC", "Administrator name:" with the value "admin", "Password:" with masked characters "•••••", and "Confirm password:" with masked characters "•••••". Each password field has an eye icon and a refresh icon.

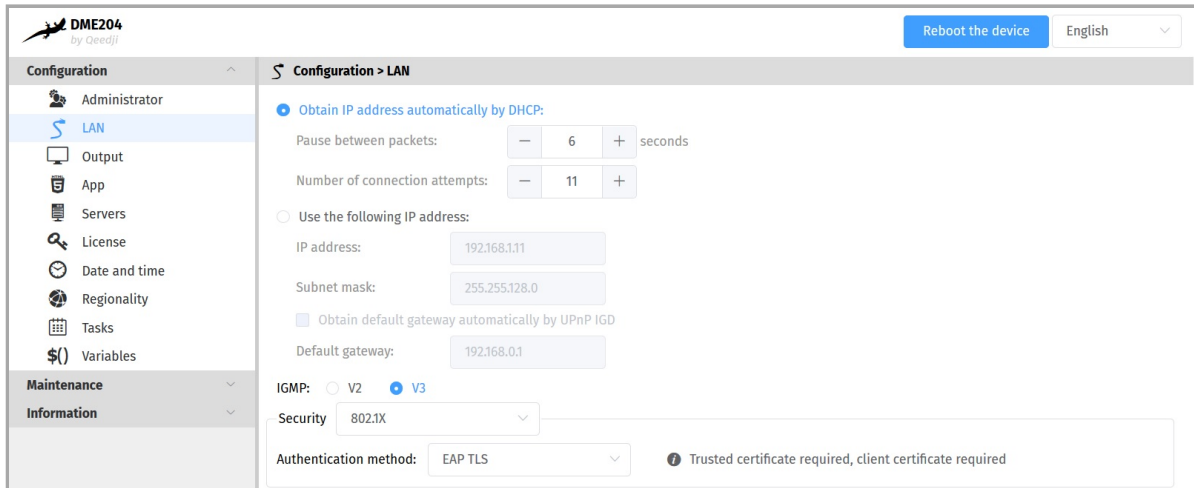
For security reasons, it may be useful to change the login credentials to access to the device's Web user interface. Please keep these login credentials in a safe place afterwards.

▮ The same login credentials are used to access to the WebDAV server.

▮ It is recommended that you enter one unique `Hostname` value for each device. In case several DME204 devices are located in different buildings or geographical locations, we recommend that you enter hostname values with information about the building and the location (e.g. `HaLL-RD-Paris-1`).

## 3.1.2 Configuration > LAN

In the **Configuration** pane, select the **LAN** menu to set up the network configuration of the **LAN** interface of your device.



If your device is not located in a secure network, select:

- security: *None*.

If your device is located and properly declared in a secure network, select **802.1X**, then select an **802.1X** authentication method supported by your RADIUS server:

- security: **802.1x**.

▮ On this device, it is required to allow multicast on LAN1 and LAN2 ports to support 802.1X authentication methods.

▮ In the context of a secure network, your device must be first declared in your dedicated RADIUS server with a user *Login / password*. Given that the login credentials used by Qeedji devices for all the 802.1X authentication methods are the LAN MAC address value of the DME204 device, any new Qeedji device entry must be registered in your RADIUS server with these specific values with the format *aabbccddeeff / aabbccddeeff* for a MAC address AA-BB-CC-DD-EE-FF. Some *identification methods* may require you add a *trusted certificate*, used by your RADIUS server and/or a *client certificate*, generated with the MAC address of your device, the radius users credentials and the trusted certificate of the RADIUS server; For further information, please contact your IT department.

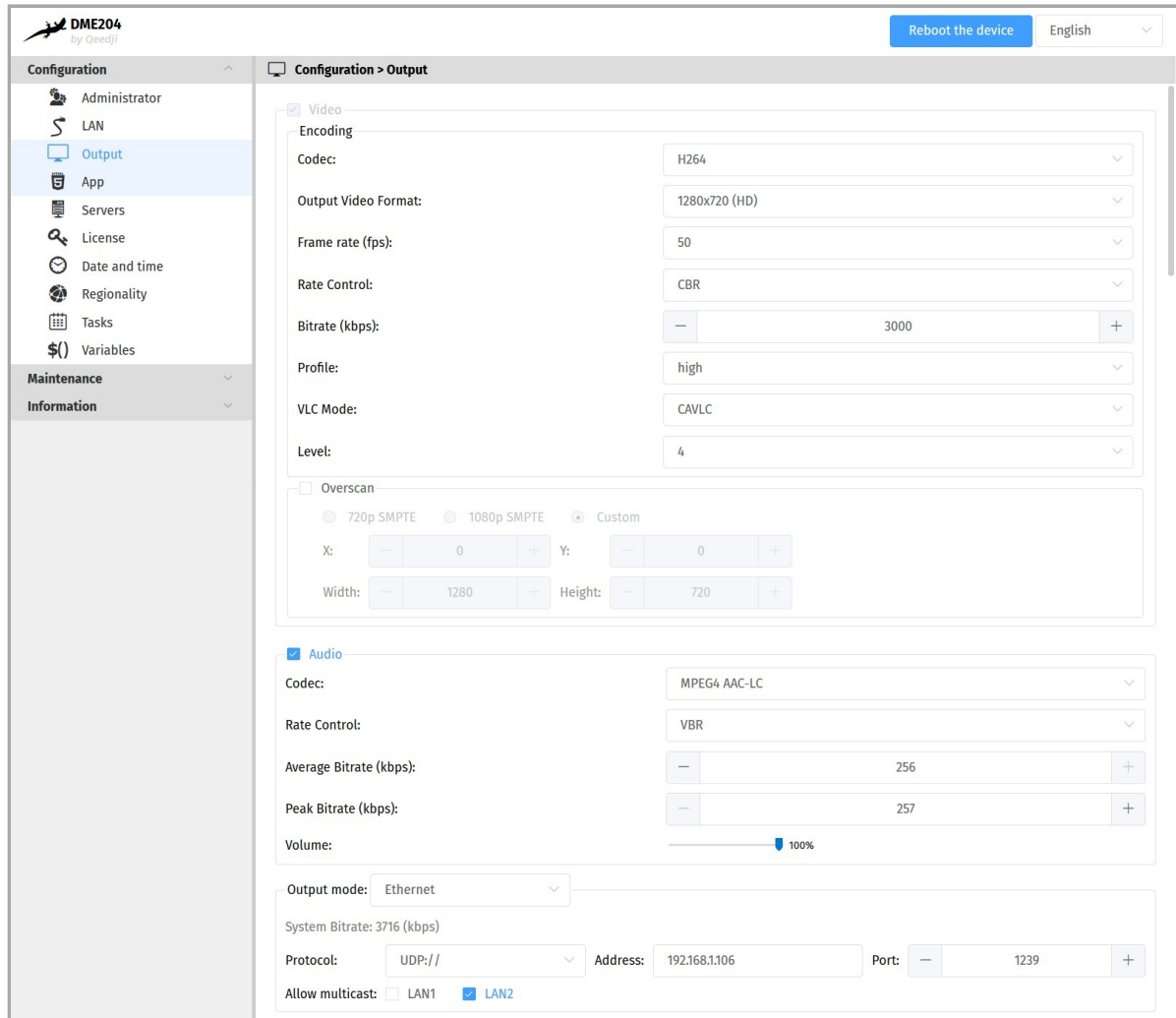
▮ When using a 802.1X certificate with an expiration date, in case your device is not on time or when the expiration date has expired, the device is not able to access to the network anymore. To work around, you have to insert one USB stick containing a specific configuration script to set either a new certificate or update the device date and time.

▮ The device supports the UPnP and can be for example detected in the local network environment of your computer.

▮ By default, the device is configured with DHCP activated. In case the DHCP server is not available, after the DHCP timeout, the device ends up using the static IP address whose default value is 192.168.0.2 when it has not been changed yet by the end user. It is recommended to set an appropriate IP address, netmask and gateway if this case would happen.

### 3.1.3 Configuration > Output

From the Configuration pane, select the **Output** menu to change the audio and video encoding settings and the broadcast mode of your device.



- Video :
  - Encoding :
    - Codec : H264,
    - Output video format : 1280x720 (HD), 176x144 (QCIF), 352x288 (CIF), 720x480 (NTSC), 720x576 (PAL), ...
    - Image rate (fps) : 60, .. 25,
    - Profile : Hand, High, Baseline,
    - Level : 4, 3.2, 3.1, ...
  - overscan (²):
    - 720p SMPTE,
    - 1080p SMPTE,
    - Personalized:
      - x : horizontal origin in pixel),
      - y : Vertical origin in pixel,
      - Width (in pixels),
      - Height (in pixels).
- Audio:
  - codec:
    - MPEG4 AAC-LC,
    - MPEG1 Layer2.
  - Volume : 0 .. 100%.
- Output mode :
  - Ethernet :
    - Protocol :
      - UDP: UDP streaming,
      - RTP: RTP Mpeg streaming,
      - RTMP: allows to feed live streaming providers (for example: YouTube, Facebook, ...).
    - Address : broadcast IP address (unicast or multicast),
    - Port : broadcast port,
    - Enable multicasting :
      - LAN1 <sup>1</sup>,
      - LAN2 <sup>2</sup>.
  - ASI : allows DVB-T broadcasting through a dedicated modulator ( MOE10 ).

▣ Some UDP stream receivers may not be able to correctly play the DME204 UDP stream when audio is turned off. To work around this problem, enable "Audio".

▣ In order for 802.1X authentication to be supported on the LAN1 port, Allow multicast must be checked for LAN1, whether the broadcast is ASI or Ethernet. Similarly, for 802.1X authentication to be supported on the LAN2 port, Allow multicast must be checked for LAN2.

▣ For better rendering of your media, especially scrolling text overlay, please set the display mode on the DME204 side to the same frequency (e.g., 60 Hz) as the display mode on the devices receiving the stream (e.g., 60 Hz).

Some screen, due to their construction, have been designed with an overscan, which means that the edges of your broadcast content on your device may not be visible on your screen even when choosing the right optimal resolution for your screen. To alleviate this problem, use the overscan on your Quedji device to slightly reduce the width and height of your viewport. While doing so, it is recommended to display the test pattern of the device.

⚠ When using the overscan, for a good configuration of your device, please make sure that your screen is not in Wall, Mozaic or Tile mode.

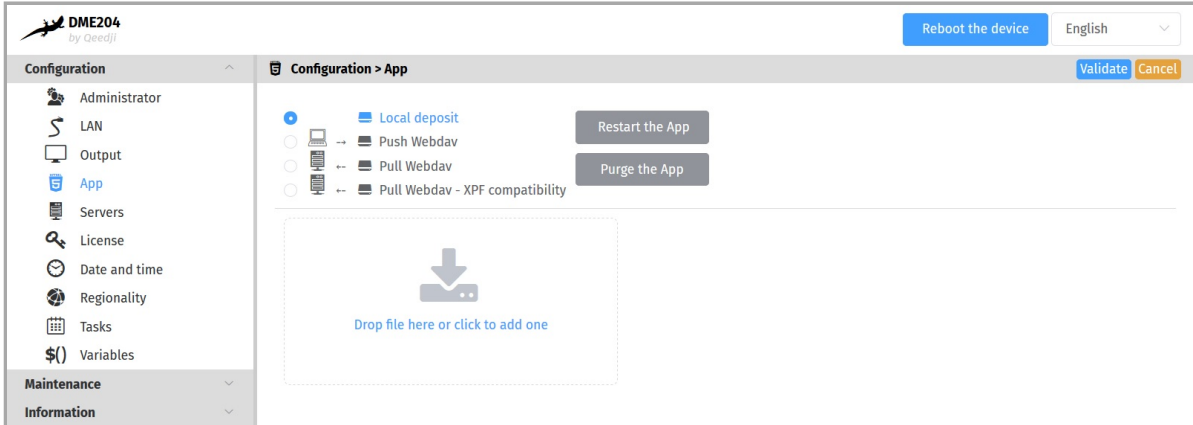
### 3.1.4 Configuration > App

From the Configuration pane, select the **App** menu to select how the App must be loaded.

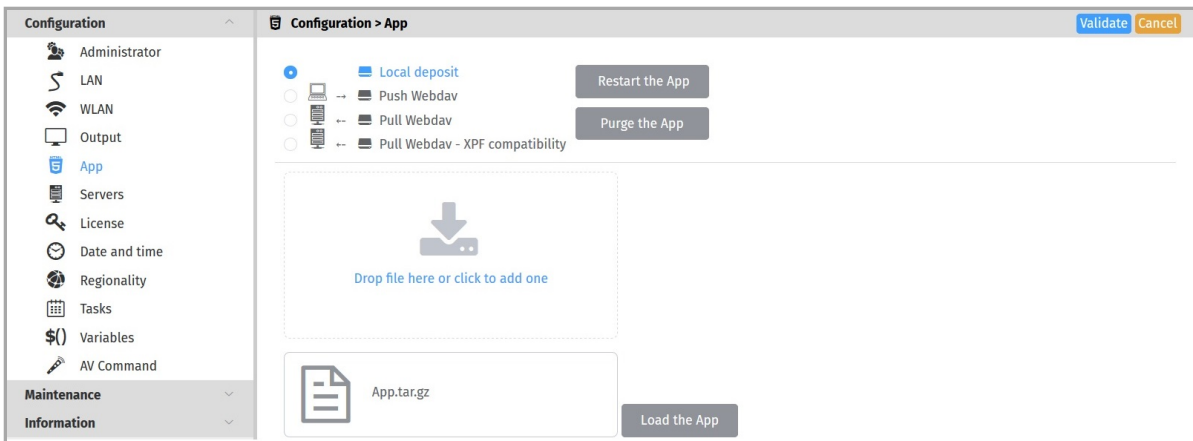
For each mode, you can use the Purge the App Or Restart the App buttons at any time to remove the App from the device or restart it, respectively.

- ▮ The Restart App or Purge the App cannot work when Test card is activated.
- ▮ In order to restart an App, the App must be first loaded on the device.

- Local deposit : Allows to load an App from the device Web user interface and play its content immediately.



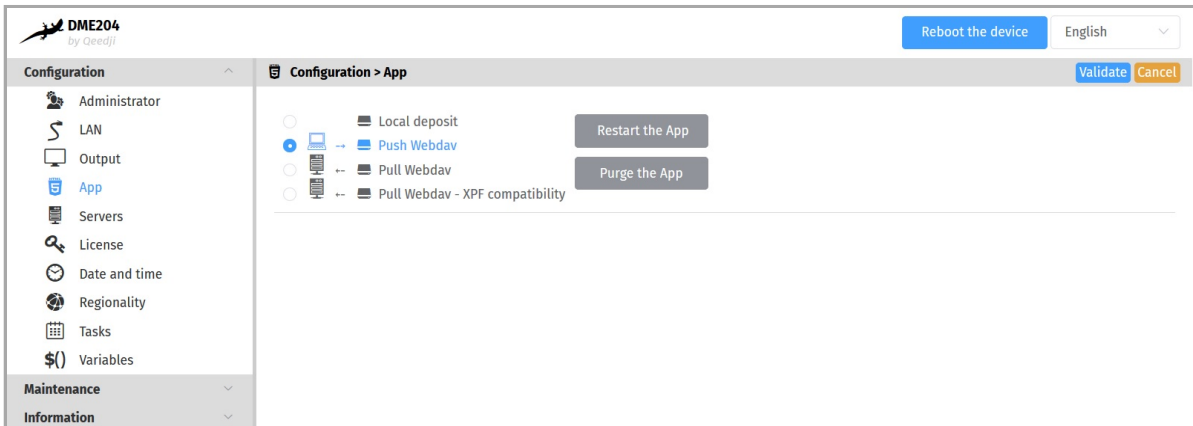
Use the Drop file here box or click to add one to drop your App .



Then click on the Load App button. When the file disappears from the interface, the App is loaded and starts automatically.

- ▮ The development of App is reserved for advanced users with software development skills. The content of the App must contain at least these 2 files `manifest.xml` and `player.html` . Then archive your App in one of the supported formats: `*tar.gz`, `*.zip`, `*.tar`, `*.tgz` . App examples are available at [github SDK-G4 API \(PDF example\)](#) . For further information, contact [support@qeedji.tech](mailto:support@qeedji.tech) .

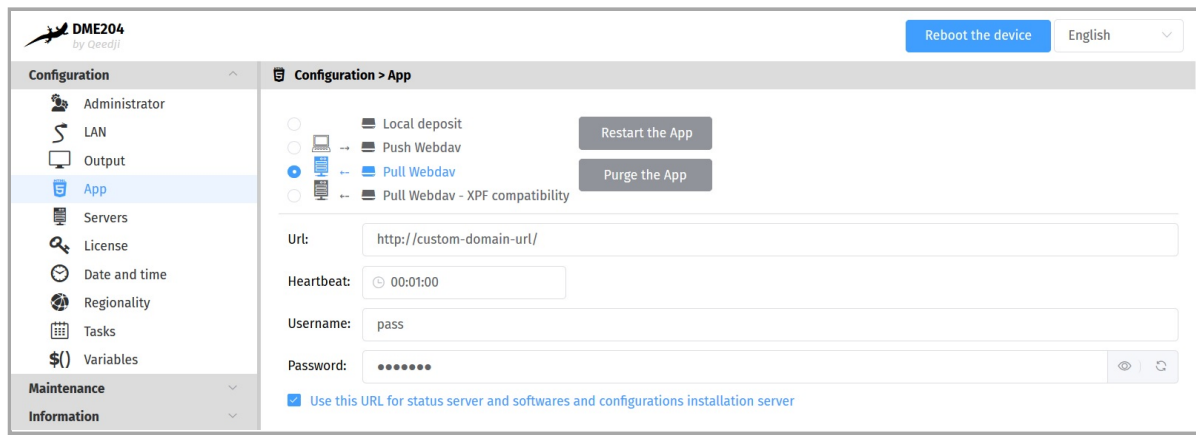
- Push WebDAV : Configure the device to receive an App coming from any WebDAV client or from any compatible software suite. Once the App is loaded, it starts immediately.



- ▮ To find out which software suites are capable of publishing an App on qeedji devices, contact [support@qeedji.tech](mailto:support@qeedji.tech) .



- **Pull WebDAV** : allows to configure the device so that it can regularly load or update an App from a remote WebDAV server. Once the App is loaded, it starts immediately.



Fill in the fields below correctly:

- **URL** : URL of the remote server's WebDAV frontal. For example: URL : http://domain:8080/.directory/
- **Username/Password** : login credential to access to the remote server's WebDAV frontal.
- **Heartbeat** : in **HH:MM:SS** format, time period to connect to the remote server (default: 1 minute).
- **option**: Use this URL for the status server and the software and configuration installation server :
  - if enabled, this option allows, based on the defined URL, to automatically set the URLs of the remote servers for:
    - firmware upgrade and configuration scripts distribution:
      - URL + .setup/ suffix,
    - the diffusion of the device status:
      - URL + .devices-status/ suffix.
  - if disabled, this allows to set specific remote server URLs.

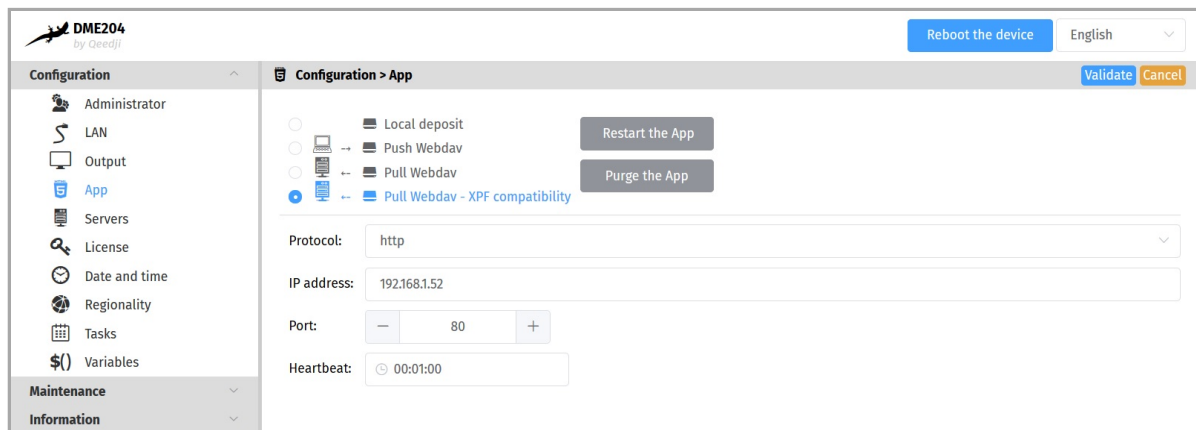
▮ The user preference `innes.app-profile.addon-manager.*.*.*.http-downloader.validity-calendar` allows to store the content of an ICAL file defining the validity range for triggering firmware upgrade and configuration scripts.

▮ The user preference `innes.app-profile.manifest-downloader:g3.*.*.*.validity-calendar` allows to store the content of an ICAL file defining the validity range for device content updates.

▮ The user preference `innes.Launcher.status.validity-calendar` allows to store the content of an ICAL file defining the validity range for the diffusion of the device status (status.xml).

▮ To find out which software suites are able to publish on a remote server, an App supporting *Qeedji* devices, contact [support@qeedji.tech](mailto:support@qeedji.tech).

- **Pull WebDAV - XPF Compatibility** : allows to configure the device so that it can regularly retrieve XPF content from a remote WebDAV server and transform it into an App. Once the App is generated, its content is immediately played.



▮ The user preference `innes.app-profile.manifest-downloader:g2.*.*.*.validity-calendar` allows to store the content of an ICAL file defining the validity range for content updates of devices in **Pull WebDAV - XPF compatibility** mode.

Fill in the fields below correctly:

- **Protocol** : *http* or *https*,
- **IP address** : IP address of the remote server (XPF compatibility),
- **Port** : port used by the remote server (XPF compatible),
- **Heartbeat** : in **HH:MM:SS** format, time period to connect to the remote server (default: 1 minute).

## App supported

The device can support for example:

- *Linear playout App*,
- *Room booking App*.

For further information, contact [support@qeedji.tech](mailto:support@qeedji.tech).

The device can support also for example App coming from [Qeedji PowerPoint publisher for media players](#) . Once this PowerPoint Add-on is installed on your computer, it allows to publish a PowerPoint presentation on some of your media players. For further information, refer to the chapter § [Appendix: Qeedji PowerPoint publisher For Media Players](#)

## 3.1.5 Configuration > Servers

In the Configuration pane, select the **Servers** menu to define the configuration of the servers peripheral to your device.

The screenshot shows the 'Configuration > Servers' page in the DME204 interface. The left sidebar contains a navigation menu with 'Servers' selected. The main content area is divided into several sections:

- Status, installation and configurations servers**: Contains two checked sections: 'Status server' and 'Software and configurations installation server'. Each has fields for 'Url', 'Heartbeat', 'Username', and 'Password'.
- DNS Servers**: Contains radio buttons for 'Obtain DNS server address automatically' (unchecked) and 'Use the following DNS server address' (checked). Below are fields for 'Preferred DNS server', 'Alternate DNS server', and 'DNS suffixes'.
- NTP time server**: Checked. Contains fields for 'NTP Server', 'Maximum number of tries', and 'Maximum waiting time for each try'.
- Proxy servers**: Unchecked. Contains sub-sections for 'Manual proxy configuration' (checked) with 'HTTP', 'HTTPS', and 'FTP' options. Each option has fields for 'Address', 'Port', 'Username', and 'Password'. There are also checkboxes for 'No proxy for' and an 'Automatic proxy configuration URL' field.

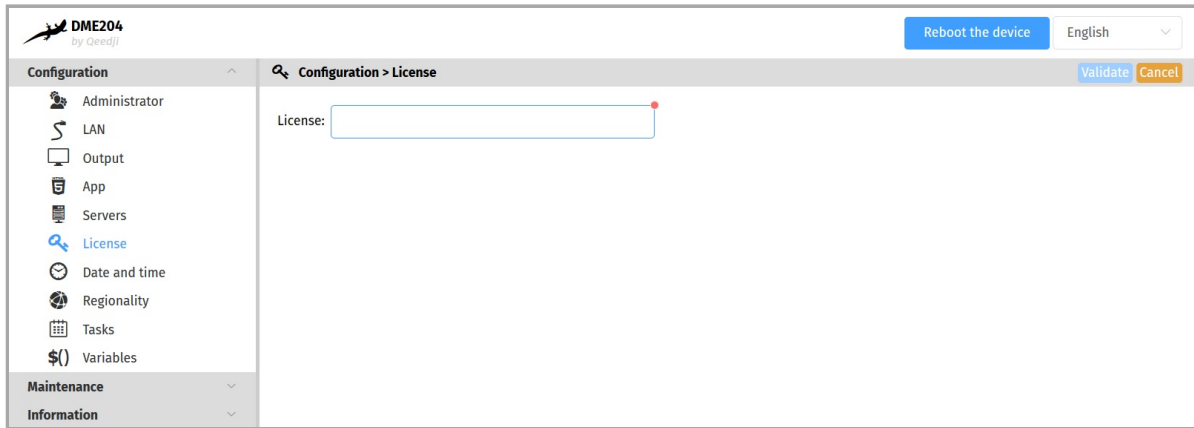
- status, software installation and configuration servers.
  - Status server :
    - URL : URL of the remote server's WebDAV frontend for the broadcast of the `.device-status/status.xml` device status file. For example: `http://domain:8080/.directory/`
    - Username/password : login and password for the remote server's WebDAV frontend connection.
    - Heartbeat : in `HH:MM:SS` format, period duration of the connection to the remote server (default: 1 minute).
  - Software installation and configuration servers :
    - URL : URL of the remote server's WebDAV frontend for hosting update software and configuration scripts. For example: `http://domain:8080/.directory/`
    - Username/password : login and password for the remote server's WebDAV frontend.
    - Heartbeat : in `HH:MM:SS` format, period duration of the connection to the remote server (default: 1 minute).
- DNS servers ,
- NTP Time Servers : allows to set a time server in order the device is always on time 1,

- Proxy server .

<sup>1</sup> If your device does not have access to the Internet, it is possible to turn an MS-Windows computer into a NTP server. For further information, contact your IT department.

### 3.1.6 Configuration > License

In the Configuration pane, select the **License** menu to view your device license number.

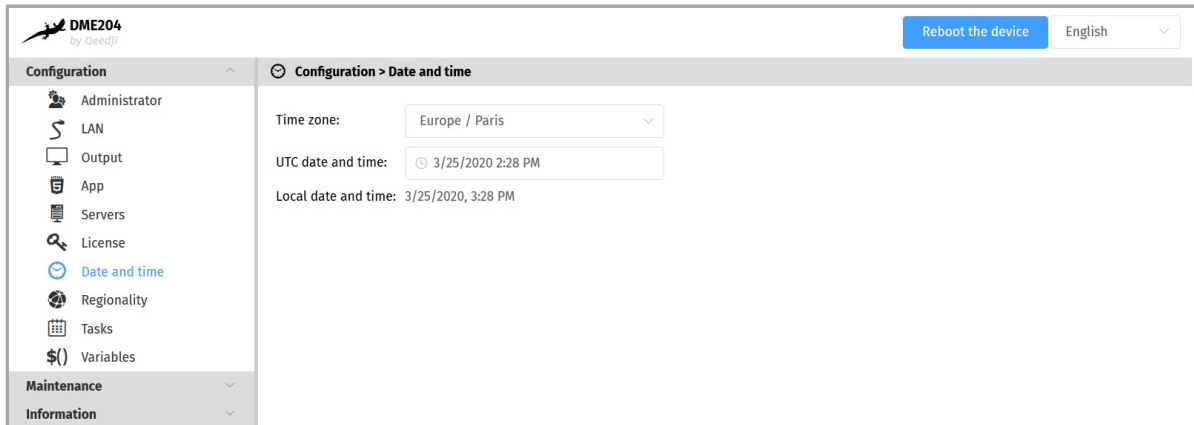


This license number is registered at the factory when the device is ordered. It is then sent to you by e-mail. If it has disappeared due to a handling error or after formatting your device, an error message indicating that the license is invalid will appear on your screen. In this case, please re-enter the license for your device.

### 3.1.7 Configuration > Date and time

From the Configuration pane, select the **Date and Time** menu to check the time configuration:

- timezone,
- system date of your device (day and time).

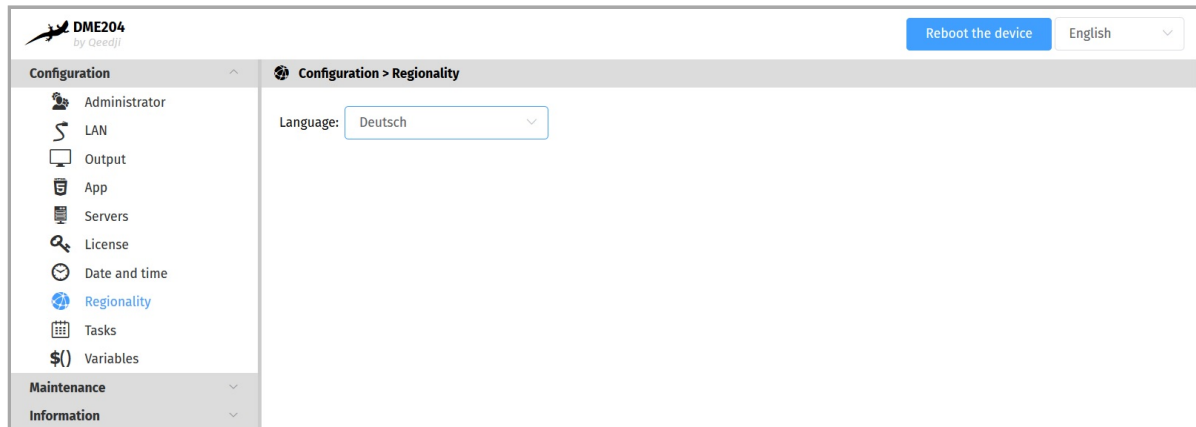


To update the date and time of your device, click on the **UTC Date and Time** value and then click on the **Now** button.

- ▮ *Resetting the time involves a restart of the device immediately. If you have several configuration settings to change, it is advisable to adjust the date and time at last.*
- ▮ *It is advised that your device is on time. If your device is connected to the Internet, it is advised to synchronize the date and time on a Web NTP server. For further information, refer to the chapter § [Configuration > Servers](#).*

### 3.1.8 Configuration > Regionality

From the Configuration pane, select the **Regionality** menu to choose the language in which information messages or error messages related to the device need be displayed.



The supported languages are:


- *English,*
- *Spanish,*
- *German,*
- *French.*

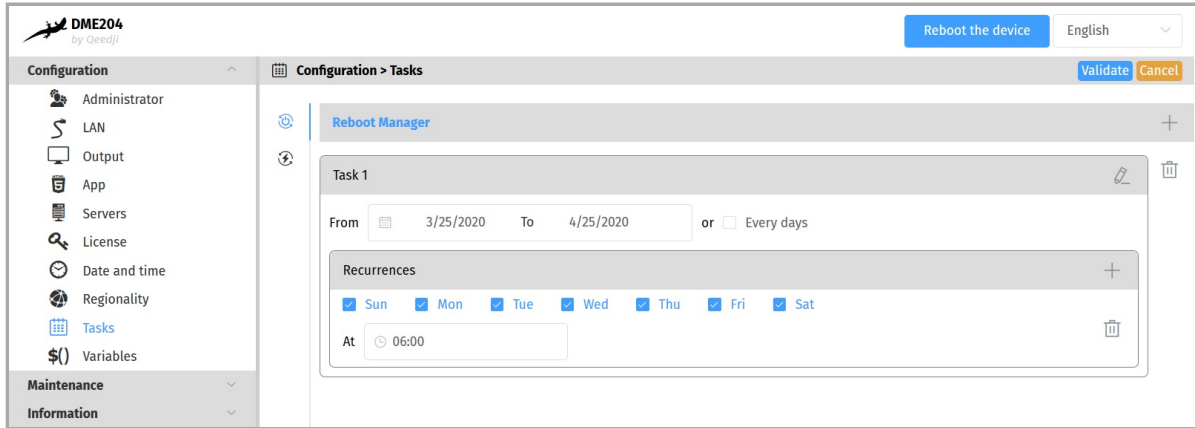
### 3.1.9 Configuration > Tasks

From the Configuration pane, select the **Tasks** menu to:

- program a device reboot task,
- program an energy management task for the appliance to reduce its energy consumption.

#### Device restart tasks

To create a restart task, click on the  button and then the **+** button.



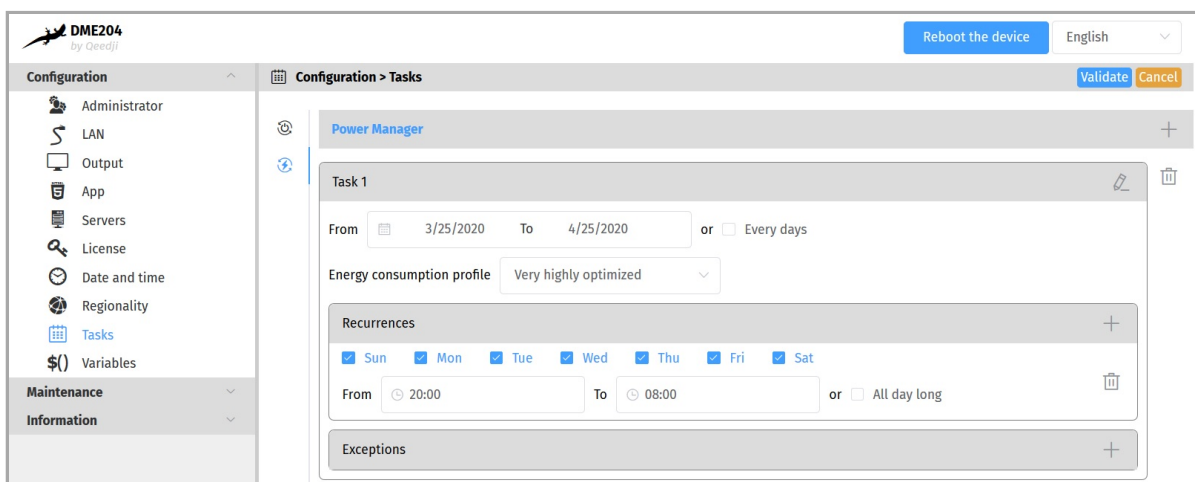
It is therefore possible to program in time several reboot occurrences whose parameters are stored in an ICAL format in the user preference `innes.reboot-manager.calendar`.

Example of value (ICAL format):

```
BEGIN:VCALENDAR
VERSION:1.0
BEGIN:VEVENT
SUMMARY: Reboot Task 1
DTSTART:20200407T091800
DTEND:20200407T091805
RRULE:FREQ=WEEKLY;BYDAY=MO,TU,WE,TH,FR,SA,SU;UNTIL=20200507T235959
END:VEVENT
END:VCALENDAR
```

#### Device power manager tasks

To create a device power manager task, click on the  button and then the **+** button.



The possible values programmable in time are

- *Very highly optimized,*
- *Highly optimized,*
- *Optimized means,*
- *Nominal mode.*

It is possible to create several energy manager tasks in the same day. These settings for scheduled power level, start time, end time, occurrence, and exception are stored in ICAL format in the user preference `innes.power-manager.calendar`.

Example value (ICAL format):



```

BEGIN:VCALENDAR
VERSION:1.0
BEGIN:VEVENT
SUMMARY:Standby Task 1
X-POWER-MANAGER-LEVEL:MIN
DTSTART:20190805T090000
DTEND:20190805T120000
RRULE:FREQ=WEEKLY;BYDAY=MO,TU,WE,TH,FR,SA,SU;UNTIL=20200416T0000
END:VENT
END:VCALENDAR

```

▮ The Power Manager task scheduled at the device Web user interface has no effect when another sleep task is scheduled within the App.

In this version, here is the state of the device when the power manager is in the *Very highly optimized* state:

Function	Associated User Preferences
Sound: inactivated	<code>innes.power-manager.level.min.&lt;&gt;.mute = true</code>
Volume: 0%	<code>innes.power-manager.level.min.&lt;&gt;.volume = 0</code>

In this version, here is the state of the device when the power manager is in the *Highly optimized* state:

Function	Associated User Preferences
Sound: activated	<code>innes.power-manager.level.low.&lt;&gt;.mute = false</code>
Volume: 10%	<code>innes.power-manager.level.low.&lt;&gt;.volume = 10</code>

In this version, here is the state of the device when the power manager is in the *Medium Optimized* state:

Function	Associated User Preferences
Sound: activated	<code>innes.power-manager.level.high.&lt;&gt;.mute = false</code>
Volume: 80%	<code>innes.power-manager.level.high.&lt;&gt;.volume = 80</code>

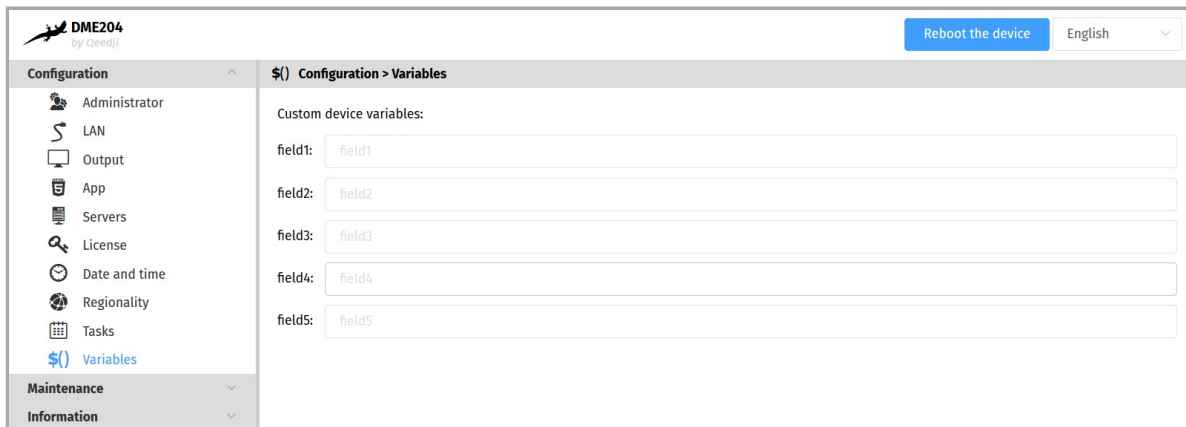
In this version, here is the status of the device when the power manager is in the *Nominal mode* state, meaning the default mode when no other power manager tasks are running.

Function	Related User Preferences
Sound: activated	<code>innes.power-manager.level.max.&lt;&gt;.mute = false</code>
Volume: 100%	<code>innes.power-manager.level.max.&lt;&gt;.volume = 100</code>

▮ The values of these user preferences are all modifiable.

### 3.1.10 Configuration > Variables

From the Configuration pane, select the **Variables** menu to set variable (or TAG) values for this device.



The variable names are:

- field1 ,
- field2 ,
- field3 ,
- field4 ,
- field5 .

These variable values can then be used in Apps to perform specific processing for certain devices only.

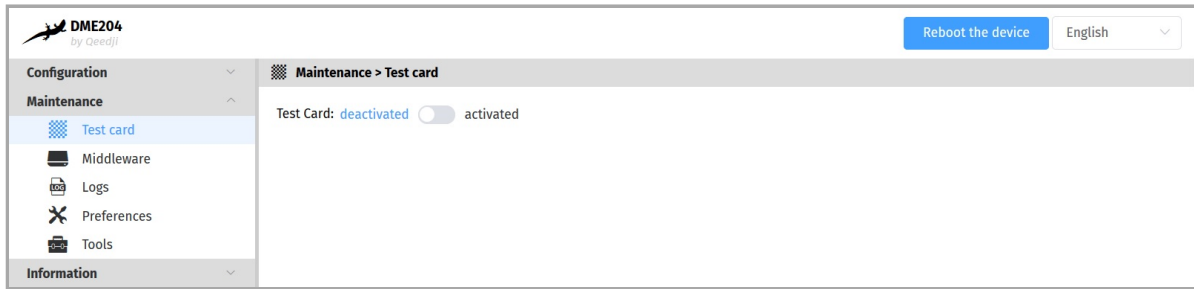
Variable values can only contain characters from the ASCII-7bits table.

### 3.1.11 Maintenance > Test card

From the **Maintenance** pane, select the **Test card** menu to enable or disable the test pattern. The test pattern is often enabled during:

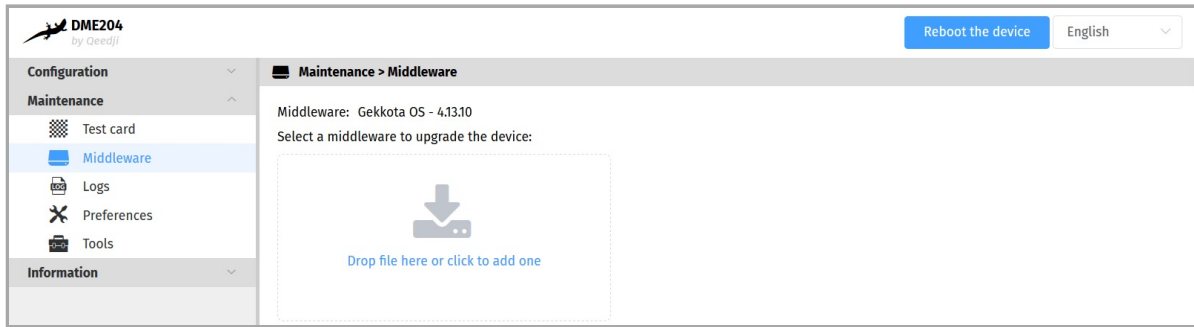
- installing devices on the network,
- the development of the output resolution and overscan.

☞ When the test card is activated, the content of the App is not played.



### 3.1.12 Maintenance > Middleware

From the **Maintenance** pane, select the **Middleware** menu to view the version of the middleware installed on your device.



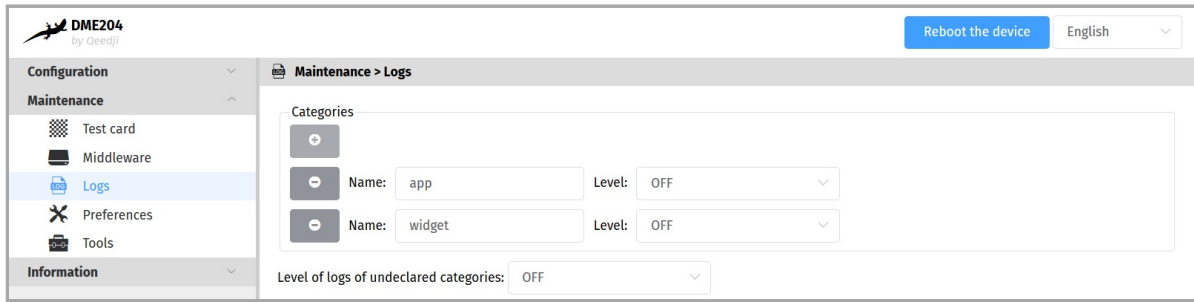
Corrective and evolutive maintenance software versions are regularly made available on the [Qeedji Web site](#). It is therefore advised to regularly update the device firmware. From this website, download the latest version available for your device model. Unzip the `.zip` archive and get the `.frm` file.

Drop your `.frm` file in the **Drop file here** location or click on it to add one, then click on the **Send** button to update the **Gekkota OS** version of your device. Wait a few minutes, the time to load and install the new middleware version. Go back to the **Administration console** user interface and check the new **Gekkota OS** version number of the device.

⚠ Do not electrically disconnect the device during the firmware upgrade. For further information, refer to the chapter § [LED behaviour](#).

### 3.1.13 Maintenance > Logs

From the `Maintenance` pane, select the `Logs` menu to activate logs.



The log levels are:

- `DEBUG` : activation of level logs: `ERROR` + `WARN` + `DEBUG`,
- `WARN` : activation of level logs: `ERROR` + `WARN`,
- `ERROR` : activation of level logs: `ERROR`,
- `OFF` : disabling logs.

Logs are compartmentalized according to software functions such as:

- `app` : App debug,
- `widget` : HTML widget debugging,
- `network` : debug of the network related layer,

▮ These logs may be activated on support request in exceptional debug cases.

▮ These logs can only be interpreted only by software developers who are familiar with the software bricks that have been developed.

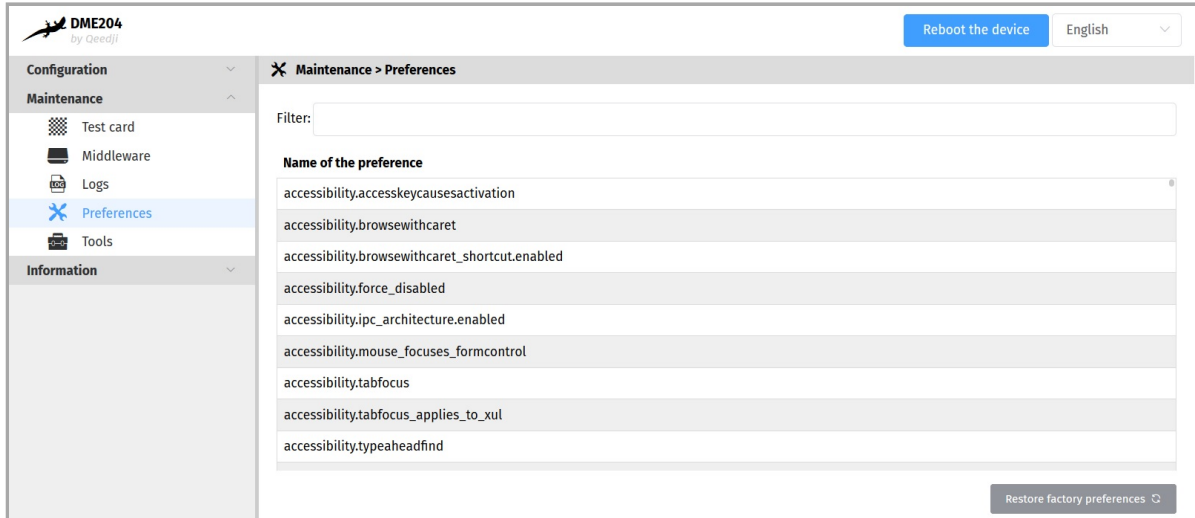
Activating the logs with a level other than `OFF` should only be done after a request from `Qeedji` support.

⚠ Enabling traces All trace levels of undeclared categories with a `DEBUG` or `WARN` level can significantly disrupt the operation of the device.

⚠ After a debug session with support, in nominal operation, all levels should be reset to `OFF`.

### 3.1.14 Maintenance > Preferences

In the Maintenance pane, select the **Preferences** menu to view all the preferences.



The filter allows to display only the preferences whose name contains the string entered in the filter. All the preferences have optimal default values.

Double click on a preference to change its value.

At the bottom right of the page, the Restore factory preferences button resets a subset of preferences allowing the device to reprogram its factory preferences.

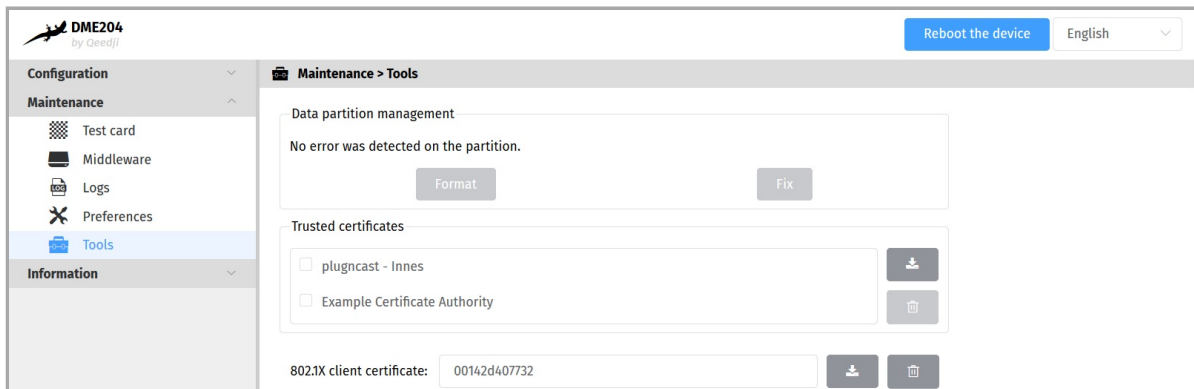
Here are some user preferences that may be useful.

user preference	value	description
system.connector.rj45_N.*.ethernet.lan_1.streaming_multicast.output.enabled	true	Enables multicast and supports 802.1X functionality on LAN1 connector.
system.connector.rj45_N.*.ethernet.lan_2.streaming_multicast.output.enabled	true	Enables multicast and supports 802.1X functionality on LAN2 connector.
innes.video.decoding-group.enabled	false (default)	If a second video is trying to start while a first one is already running, the first video is stopped and the second video starts. A temporarily unavailable message content is displayed for the last stopped video media.
innes.video.decoding-group.enabled	true	In case a second video media tries to start while a first one is already running, the second video does not start. Temporarily unavailable message content is displayed for the second video media.
media.mediasource.enable	false	Disabling the DASH MSE.
innes.video.has.max-bitrate	5	(Mbps) setting the maximum bitrate of a DASH Mpeg stream.
media.cache_size	16384 (default) to 65536	(in KB) Allows to support higher bitrate DASH Mpeg streams.
innes.websserver.providers.http.enabled	true	Allows to support access to the device in http://.
innes.websserver.providers.https.enabled	true	Allows to support access to the device in https://.

### 3.1.15 Maintenance > Tools

In the Maintenance pane, select the **Tools** menu to:

- **Fix** errors detected on the SD card data partition,
- format the data partition of the SD card,
- add Trusted certificates ,
- add 802.1X client certificate (.p12).



The encryption algorithms supported to decrypt the .p12 certificates are:

- 128 bits RC4 with SHA1,
- 40 bits RC4 with SHA1,
- 3 keys 3DES with SHA1 (168 bits),
- 2 keys 3DES with SHA1 (112 bits),
- 128 bits RC2-CBC with SHA1,
- 40 bits RC2-CBC with SHA1.

▮ The *format* and *fix* buttons are only active if the Gekkota OS middleware has actually detected writing or reading errors on the partition.

If the **Fix** button is accessible, clicking on the **Fix** button will repair the content without purging the App. If the problem persists, and the **Format** button is available, clicking on the **Format** button will format the content. It is then necessary to publish again the App.

▮ If the problem persists after formatting the SD card, contact your *Qeedji* support.

### 3.1.16 Information > Device

In the `Information` pane, select the **Device** menu to view system information about the device.

- `Middleware` : label and version of the embedded middleware,
- `Model` : model of the `Qeedji` device,
- `Hostname` : name of the device on the network,
- `MAC` : MAC address (value used in particular to generate the license key of the device),
- `UUID` : Universal Unique Identifier,
- `PSN` : Product Serial Number.



### 3.1.17 Information > Network

In the **Information** pane, select the **Network** menu to view a summary of the device's network configuration.

The screenshot displays the web interface for a DME204 device. The top left corner shows the logo 'DME204 by Qteedji'. The top right corner features a 'Reboot the device' button and a language dropdown menu set to 'English'. A left sidebar contains a menu with 'Configuration', 'Maintenance', and 'Information' sections. Under 'Information', 'Device' and 'Network' are listed, with 'Network' selected and highlighted in blue. The main content area is titled 'Information > Network' and contains three sections: 'Delivery, status and installation servers', 'NTP time server', and 'LAN\_1'. The 'Delivery, status and installation servers' section lists three servers with their URLs and heartbeat intervals. The 'NTP time server' section shows the NTP Server as 'fr.pool.ntp.org'. The 'LAN\_1' section lists network parameters including Mac address, IP v4 address, IP v6 address, Default gateway, State, and DNS Servers.

Delivery, status and installation servers:		
Delivery server (G3):	http://custom-domain-url/	Heartbeat: 00:01:00
Status server:	http://custom-domain-url/device-status/	Heartbeat: 00:01:00
Softwares and configurations installation server:	http://custom-domain-url/setup/	Heartbeat: 00:01:00

**NTP time server**

NTP Server: fr.pool.ntp.org

**LAN\_1**

Mac address:	00-14-2D-40-77-32
Ip v4 address:	192.168.1.59/17 [DHCP]
Ip v6 address:	fc00::214:2dff:fe40:7732/64 [AUTO]
Default gateway:	192.168.0.1
State:	connected
DNS Servers:	8.8.8.8, 8.8.8.4

# Part IV | Configuration by script

## 4.1 Configuration by script

The DME204 device can auto-configure with a configuration script. The configuration script can be either:

- hosted on a remote WebDAV server or
- broadcasted by your DHCP server (code 66) or
- injected through an USB storage device or
- dropped in the device `.extension` WebDAV directory with a WebDAV client.

For further information, refer to the [configuration-by-script](#) application note.

In case the script is containing an error, the syntax error is reported in the `http://<device-ip-addr>/status/status.xml` file.

# Part V | Technical information

## 5.1 Technical specifications

<b>Model</b>		<b>Constructor</b>	
DME204		Qeedji	
<b>Processors</b>			
CPU		Intel Z350 1.6 GHz	
VPU/GPU		Intel GMA500	
Video decoder		MPEG2, H264 1080p	
<b>Encoder</b>			
Video		H264	
Audio		Mpeg layer II or AAC	
Resolution		1280x720 (HD), 1024x768, 1024x576, 720x576 (PAL), 720x480 (NTSC), 352x288 (CIF), 176x144 (QCIF)	
<b>Peripherals</b>			
3x USB 2.0 Host (Low/Full/High Speed)			
1x Jack 3.5 mm (configurable into GPIO or infrared)			
1x RS232			
1x Express card slot			
<b>Mass-storage</b>			
2 GB Internal flash memory			
160 GB HDD			
<b>Middleware</b>			
Gekkota OS 4			
<b>Audio/video output</b>			
DVB ASI		MPEG TS	
<b>Network</b>		<b>Other information</b>	
2x Ethernet 10/100/1000 BaseT		Multicast activation/inactivation per port	
<b>Power supply</b>			
12 V DC (1.1 A)			
<b>Operating temperature</b>		<b>Storage temperature</b>	
+0 °C to +30 °C		-20 °C to +60 °C	
<b>Operating humidity</b>		<b>Storage humidity</b>	
< 80 %		< 85 %	
<b>Weight</b>		<b>Dimensions (W x H x D)</b>	
1,303 Kg (2,87 lb)		235 x 51 x 145 mm (9,25" x 2" x 5,7")	
<b>Warranty</b>			
1 year			

## 5.2 Conformities

In conformity with the following European directives:

- LVD 2014/35/EU ,
- EMC 2014/30/EU .

# Part VI

## Contacts

## 6.1 Contacts

For further information, please contact us:

- **Technical support:** [support@qeedji.tech](mailto:support@qeedji.tech),
- **Sales department:** [sales@qeedji.tech](mailto:sales@qeedji.tech).

Refer to the Qeedji Web site for FAQ, application notes, and software downloads: <https://www.qeedji.tech/>

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Fax: +49 (0) 9386-979 39-15  
Mob: +49 (0) 175 853 67 81



# Part VII | Appendix

## 7.1 Appendix: Device status (status.xml)

The DME204 device is updating regularly its device status stored in its `/.status` WebDAV directory:

```
http://<device-ip-addr>/.status/
```

This file can be periodically sent to a remote WebDAV server for monitoring purpose.

### Status.xml example:

```
<device-status xmlns="ns.innes.device-status" >
<device>
<id-type>MAC</id-type>
<mac>00-1c-e6-02-20-e2</mac>
<hostname>dme204</hostname>
<uuid>05c00002-0000-0000-0000-001ce60220e2</uuid>
<modelName>gekkota_os-model</modelName>
<modelNumber>4.13.10</modelNumber>
<serialNumber>00920-00002</serialNumber>
<middleware>gekkota-4</middleware>
<field1/>
<field2/>
<field3/>
<field4/>
<field5/>
<ip-addresses>
<ip-address>
<if-type>LAN</if-type>
<origin>dhcp</origin>
<value>192.168.1.119/17</value>
</ip-address>
<ip-address>
<if-type>LAN</if-type>
<origin>auto</origin>
<value>fc00::21c:e6ff:fe02:20e2/64</value>
</ip-address>
</ip-addresses>
<addons/>
</device>
<status>
<date>2020-03-31T17:40:16.055055+02:00</date>
<launcher>
<power-manager level="MAX" />
<manifest-metadata xmlns:pzpm="ns.innes.gekkota.manifest" >
<pzpm:publish-size>0</pzpm:publish-size>
<pzpm:publish-generator>gekkota_ui</pzpm:publish-generator>
<pzpm:publish-date>2020-03-30T06:45:26.759Z</pzpm:publish-date>
</manifest-metadata>
<state>NO_CONTENT</state>
</launcher>
<storage>
<total unit="byte" >1912532992</total>
<used unit="byte" >22161408</used>
</storage>
<display-outputs/>
<setup>
<configuration>
<metadatas/>
<version>2019-06-21T13:25:25Z</version>
</configuration>
</setup>
</status>
</device-status>
```