

HITACHI

Reliable solutions



00075	00100	00125
00028	00159	00200
00074	00385	00120
00112	00123	78952
00089	00045	00569



AFTER SALES SOLUTIONS

PARTS

SUPPORT SERVICES

CONSITE

GLOBAL E-SERVICE

SERVICE CONTRACTS

REMANUFACTURING

TRAINING

REPUTATIONS ARE BUILT ON IT

HITACHI

A Legacy in Technology



70th Anniversary

2020 Marks the 70th Anniversary of full-scale production of Hitachi Construction Machinery. It also marks the 50th Anniversary of Hitachi Construction Machinery Co., Ltd.

March, 2020 HCMA introduces the final two models in the ZW T4F line of wheel loaders, the ZW220-6 and ZW370-6, along with the public launch of ConSite.

October, 2019 Grand Opening of the Parts Depot and the Remanufacturing facility in Newnan, GA

June, 2019 Headquarters Grand Opening in Newnan, GA

2018 Hitachi Construction Machinery (HCM) begins operations as Hitachi Construction Machinery Loaders America Inc. and introduces a new Executive Management Team. HCM announces the relocation of the Kennesaw Corporate Office, administrative and support services to Newnan, GA alongside the Newnan manufacturing facility. HCM announced

the intent to sell and service Hitachi brand wheel loaders, transitioning the product brand from KCM to HITACHI. HCM wheel loaders will be manufactured in Banshu, Japan, Ryugasaki, Japan, and Newnan, GA.



April–December, 2018 HCMA introduces the Hitachi ZW T4F line of wheel loaders to the U.S. market.

2017 KCMA introduces HITACHI wheel loaders to the Canadian market being sold and supported through Wajax Equipment.

KCMA Rebrands their Kawasaki-KCM Wheel Loader line to KCM brand.



KCMA Introduces two new compact loaders, the 30ZV-2 and 40ZV-2.

2015 Hitachi Construction Machinery buys 100% of KCM Corporation stock.



Managing Your Total Cost of Ownership

Through our long-term commitment to maintaining a leadership position in technology, service and support, Hitachi Construction Machinery Loaders America supports an extensive network of independent, local dealers focused on providing you with knowledgeable and experienced sales, service and parts personnel. All backed by dedicated HCMA support teams. Your HCMA dealer has the resources, knowledge and personnel to work with you to ensure that you receive the most benefit from your wheel loader investment utilizing carefully designed programs and services in conjunction with extensive hands' on training and digital resources.

HCMA provides a totally focused approach to supporting you, your business, and your Hitachi, Kawasaki and KCM wheel loaders.

- Global e-Service
 - Customize your Global e-Service dashboard with widgets, views, and reports based on the information you need, when you need it.
 - Available in US and metric measurements, and several languages, reports can be customized for local, regional, national and international levels.
 - Alarm notifications can be sent to e-mail addresses on site, regionally, nationally, or internationally allowing personnel in different positions within your organization to be notified at once.
 - E-Mail and website reports provide monthly or daily recaps to analyze data at a glance.
- Owner's Site, predictive maintenance programs
 - Comparison of the ratio of operating and non-operating hours helps to enhance efficiency.
 - Effective management of maintenance programs helps to maximize availability.
 - Location and machine movement are clearly displayed. Immediately locate equipment working on multiple sites.
 - Running costs and operator efficiency can be managed by analyzing fuel consumption.
- ConSite, a full suite of tools designed to manage your wheel loader maintenance, efficiency and productivity
 - ConSite Pocket App
 - ConSite Shot App
 - ConSite Oil Analysis Program
- Full manufacturer's warranty, extended warranty programs available
- HELP, Hitachi Extended Life Program
- Local Parts Depot backed by the Hitachi Global Parts Network
- Genuine Hitachi Parts
- Fully equipped, in-house remanufacturing facility

2012–2015
Z7 Tier 4 Model
Introduction



2009 Kawasaki Heavy Industries, Ltd. announced a new independent Division, KCM Corporation, headquartered in the former Kawasaki Banshu Works,

Kobe, Japan. KCMJ Corporation, the Japanese domestic sales company, and KCMA Corporation, the American sales and manufacturing company, are 100% owned subsidiary companies.



2006–2008
ZV-2 Tier III Model
Introduction

2002–2004
ZV Tier II Model
Introduction

2001 Kawasaki Introduces the 12.8 cu yard machine (135ZIV-2).

2000 Kennesaw, GA Corporate Office, Parts Distribution and Rebuild Center completes expansion.

1998 Newnan, GA facility completes expansion.

1997 Kawasaki Loaders Inc. and Kawasaki Loaders Manufacturing, USA merge, creating Kawasaki Construction Machinery Corp. of America. New ZIV-2 Model Introduction (Tier I Emission Compliant).

1996 Kawasaki introduces their first integrated tool carrier (65TM).

1995 ZIV Model Introduction

1993 Kawasaki Loaders Inc. Corporate Office moves to Kennesaw, GA. The new facility includes a training center and a component rebuild center.

1991 Kawasaki Loaders, Inc. moves to a larger facility in Marietta, GA.

1990 ZIII Model Introduction—Total redesign of loaders.

1988 Kawasaki builds a manufacturing plant in Newnan, GA.

1987 Kawasaki Loaders Manufacturing Corporation was established.

1982 Kawasaki builds first parts depot with 24 hour shipping.

1981 Kawasaki Loaders Inc. was established to market loaders in North America.

ConSite links you, your team, and your supporting dealer, to your equipment and work sites. It closely monitors the entire operation status of your equipment to improve its overall performance and increase its efficiency.

ConSite is an automatic data report service that sends a monthly e-mail summarizing the information from Global e-Service for each of your Hitachi wheel loaders. The monthly report is a detailed analysis of the operational data, ratios and hours.

- ConSite can detect the urgency of information being relayed by using its intelligent filtering system and then report to you immediately.
- Daily working hours and fuel consumption are provided in calendar format for easy analysis.
- Operating mode statistics provide insight into how productive and efficient your machine is performing.
- Monthly hours are provided to reflect actual usage of your loader(s) and to aid in maintenance planning.
- In the unlikely event of a fault, an emergency alarm report can be sent to you and your authorized Hitachi dealer for immediate action.
- The ConSite report is also available online in the Owner's Site.

ConSite Pocket





Get the most out of your Hitachi wheel loader with the new ConSite Pocket app.

This app is available to you as a registered Hitachi Wheel Loader Owner. This app will allow your service department to monitor your loaders remotely and digitally, utilizing their smart phone and Google maps.



How to get ConSite Pocket

- | | | |
|--|---------------------------------|-----------------------------------|
| Step 1. | Step 2. | Step 3. |
| Register with Global e-Service and ConSite | Download the ConSite Pocket app | Log in and start receiving alerts |

-  **EASY TO USE APP**
-  **REAL-TIME ALERT**
-  **MACHINE LOCATOR**
-  **DOWNLOAD REPORTS**

ConSite Shot

The ConSite Shot app allows you or your team to start a formal document or inspection report with images, captions, and notes to be e-mailed to your Hitachi dealer.

From that communication your dealer can prepare a parts quote, or determine potential machine issues.



- Field-to-office ease of inspection and documentation
- Applies to all Hitachi construction equipment
- Applies to other brands
- Reduces or eliminates paper reporting
- Available in the Apple App Store for iPhones or Google Play for Androids



ConSite OIL ANALYSIS

The ConSite Oil Analysis Early Warning Program accessible through the Hitachi Global e-Service is more than an oil sampling program. It is a total oil analysis program designed to allow you to manage machine maintenance. Summary reports, turnaround tracking, and sample scheduling provide you with the data mining capability to make maintenance decisions that make a difference.

- Your Hitachi wheel loader is automatically enrolled in the ConSite Oil Analysis Program when your machine is registered with the Hitachi HELP (Hitachi Extended Life Program).
- Standard ConSite Oil Kits and results are provided free of charge with the HELP program.

Oil Analysis Program provides these additional benefits:

- Receive data analyst's recommendations
- Evaluate engine fluid quality and efficiency
- Extend equipment life
- Identify minor problems before they become major failures
- Maximize asset reliability
- Increase resale value

HITACHI Parts

Hitachi offers a wide range and a high availability of parts provided by HCMA's U.S. parts warehouse.

- Hitachi Genuine Parts: allow machines to work longer, with lower running and maintenance costs.
- Hitachi Select Parts and Genuine Parts: are of proven quality and come with the manufacturer's warranty.

- Performance Parts: to cope with highly demanding conditions, engineered for greater durability, better performance and longer life.

Whatever the choice, the renowned quality of Hitachi construction machinery parts is assured.



REMANUFACTURING

Hitachi brings new life to tough machines

Factory remanufacturing offers an affordable and sustainable alternative to new components that hold their "original" quality.

Our state-of-the-art Reman facility is located in the HCMA Corporate Campus in Newnan, Georgia. The Reman Center produces **HCMA Certified Remanufactured Components** designed to ensure you receive parts that are:

- Built to the most current Hitachi specs by factory trained specialized technicians
- Backed by the Hitachi Reman Warranty; 1 year/1,500 hours
- Environmentally responsible in performance and in reman processes
- A cost-efficient alternative to new components using only Hitachi Construction Machinery Genuine Parts in the reman process
- Direct shipped to you including Installation Kits with all hoses, hose clamps, O-rings, and coolers



- Thoroughly tested utilizing a load-cell and computer controls from model specific machines to ensure the component tested uses the same computer parameters the loaders are running in the field

HCMA Certified Remanufactured Components:

- Axles
- Differentials
- Transmissions
- Torque Converters
- Cylinders
- Starters... COMING SOON!
- Alternators... COMING SOON!



Our full line of Hitachi wheel loaders



ZW30
 Bucket Capacity 0.52 yd³ Operating Weight 7,310 lbs
 Engine Output, Max, Gross . 25 HP Breakout Force 4,630 lbs



ZW120
 Bucket Capacity 2.0–2.4 yd³ Operating Weight 18,585 lbs
 Engine Output, Max, Gross . 99 HP Breakout Force 16,840 lbs



ZW50
 Bucket Capacity 0.8 yd³ Operating Weight 9,350 lbs
 Engine Output, Max, Gross . 44 HP Breakout Force 5,530 lbs



ZW140
 Bucket Capacity 2.75–3.1 yd³ Operating Weight 25,662 lbs
 Engine Output, Max, Gross . 145 HP Breakout Force 23,830 lbs



ZW80
 Bucket Capacity 1.2 yd³ Operating Weight 12,600 lbs
 Engine Output, Max, Gross . 66 HP Breakout Force 8,270 lbs



ZW150
 Bucket Capacity 3.1–3.5 yd³ Operating Weight 27,029 lbs
 Engine Output, Max, Gross . 145 HP Breakout Force 22,481 lbs



ZW100
 Bucket Capacity 1.7 yd³ Operating Weight 16,140 lbs
 Engine Output, Max, Gross . 101 HP Breakout Force 13,730 lbs



ZW150PL
 Bucket Capacity 2.8 yd³ Operating Weight 27,010 lbs
 Engine Output, Max, Gross . 145 HP Breakout Force 23,155 lbs



ZW180

Bucket Capacity 3.4–4.2 yd³ Operating Weight. 32,100 lbs
 Engine Output, Max, Gross 173 HP Breakout Force 26,530 lbs



ZW330

Bucket Capacity 6.3–6.8 yd³ Operating Weight. 58,158 lbs
 Engine Output, Max, Gross 311 HP Breakout Force 42,430 lbs



ZW220

Bucket Capacity 4.2–4.7 yd³ Operating Weight. 38,912 lbs
 Engine Output, Max, Gross 200 HP Breakout Force 34,171 lbs



ZW370

Bucket Capacity 7.3–8.1 yd³ Operating Weight. 73,789 lbs
 Engine Output, Max, Gross 389 HP Breakout Force 51,931 lbs



ZW250

Bucket Capacity 4.8–5.2 yd³ Operating Weight. 46,055 lbs
 Engine Output, Max, Gross 253 HP Breakout Force 37,090 lbs



HIGH CAPACITY ZW370

Bucket Capacity 8.1–8.5 yd³ Operating Weight. 79,010 lbs
 Engine Output, Max, Gross 389 HP Breakout Force 49,280 lbs



ZW310

Bucket Capacity 5.5–6.1 yd³ Operating Weight. 53,310 lbs
 Engine Output, Max, Gross 311 HP Breakout Force 44,740 lbs



ZW550

Bucket Capacity 8.3–9.0 yd³ Operating Weight. 104,570 lbs
 Engine Output, Max, Gross 520 HP Breakout Force 86,460 lbs

Hitachi Construction Machinery Co., Ltd. (Hitachi Construction Machinery) was established in 1970, when Hitachi, Ltd. spun off its Construction Machinery Division. Currently, there are 84 companies that comprise the Hitachi Construction Machinery Group providing Reliable solutions for customers in the heavy construction equipment industry. Hitachi Construction Machinery continues to grow as a strong, global, competitive enterprise.

Fast forward to 2010. A joint venture with Hitachi Construction Machinery and Kawasaki Heavy Industries was entered into to further develop the global scope of the wheel loader product line. This relationship combined the huge technological and manufacturing resources of Kawasaki Heavy Industries and Hitachi Construction Machinery Group. This effort has resulted in a very productive, reliable, and cost-effective product.

In 2016 Hitachi Construction Machinery bought 100% of KCM Corporation's stock transitioning to KCMA Corporation. In 2018 Hitachi Construction Machinery took the reins transitioning KCMA Corporation to Hitachi Construction Machinery Loaders America Inc., furthering their commitment to the North American market by introducing the Hitachi brand wheel loader line, offering outstanding parts availability, an unmatched factory component exchange program, customer training programs, and a wide range of services and programs.

With manufacturing facilities in Banshu, Japan; Ryugasaki, Japan, and Newnan, Ga., Hitachi Construction Machinery Loaders America has the experience and technology to design, engineer, manufacture, and service your next wheel loader. The Hitachi Construction Machinery Loaders America Inc. team is focused on wheel loaders. As a subsidiary of one of the largest construction machinery companies in the world, Hitachi Construction Machinery Loaders America Inc. is securely poised as your go-to source in the North American wheel loader market.



Reliable solutions



A FULL LINE OF WHEEL LOADERS

- 16 Models
- 25 HP – 520 HP

REPUTATIONS ARE BUILT ON IT

Prior to operating this machine, including satellite communication system, in a country other than a country of its intended use, it may be necessary to make modifications to it so that it complies with the local regulatory standards (including safety standards) and legal requirements of that particular country. Please do not export or operate this machine outside the country of its intended use until such compliance has been confirmed.

These specifications are subject to change without notice.

Illustrations and photos show the standard models, and may or may not include optional equipment, accessories, and all standard equipment with some differences in color and features. Before use, read and understand the Operator's Manual for proper operation.

Hitachi Construction Machinery Loaders America Inc.
hitachiwheelloaders.us

NA Part #: AFTER SALES BROCH

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