

# Listino

## FUJITSU Support Pack

Giugno 2017

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### INTRODUZIONE

Fujitsu offre, con i propri Support Pack Hardware, servizi di supporto per prodotti hardware che coprono la diagnosi e l'eliminazione di errori hardware tramite la riparazione o la sostituzione della parte. A seconda del tipo di hardware e della corrispondente garanzia del produttore, Fujitsu offre servizi di supporto presso la sede del cliente (servizi on site) o presso il punto di assistenza Fujitsu (servizi off site). Per i servizi on site sono disponibili vari livelli di servizio opzionali; inoltre, per alcuni prodotti specifici, sono disponibili servizi di supporto proattivi per incrementare la disponibilità del hardware.

Lo scopo specifico del servizio di supporto contrattualizzato è riportato nel Support Pack Certificate fornito al cliente.

L'utilizzo di sistemi di accesso remoto è un prerequisito decisivo per la fornitura dei servizi con tempo di ripristino definito.

### FUJITSU SUPPORT PACK HARDWARE

Il Support Pack Hardware è un contratto di servizio sul prodotto con durata predefinita che integra o estende la garanzia del produttore.

I Fujitsu Support Packs possono essere acquistati entro 90 giorni dalla data di acquisto del prodotto con una durata contrattuale da 1 a 5 anni. Prima della scadenza, il periodo di servizio può essere esteso (entro un periodo massimo di 5 anni) con l'acquisto del corrispondente Support Pack Prolongation.

Il periodo contrattuale (periodo del servizio) decorre dalla data originale di acquisto del corrispondente prodotto hardware. Il servizio viene erogato solo a seguito della registrazione ed attivazione del Support Pack in accordo con il documento "Supplementary terms for Fujitsu SupportPacks".

A seconda del prodotto hardware e del livello di servizio, specifici Support Pack possono essere attivati in una nazione differente da quella ove sono stati acquistati originariamente (MOVE). Per ulteriori informazioni relative i livelli di servizio supportati e l'elenco delle nazioni vedere <http://www.fujitsu.com/fts/support-local-terms>.

# Dettagli sui servizi

## LA NOSTRA OFFERTA DI SERVIZI

I servizi di supporto per prodotti hardware comprendono la diagnosi dei difetti hardware e la loro eliminazione tramite riparazione o sostituzione. La parte di ricambio utilizzata può essere nuova o come nuova. La parte sostituita diviene proprietà di Fujitsu o del Service Partner Autorizzato incaricato della riparazione.

Posso essere utilizzati differenti tipi di Servizi a seconda del tipo di prodotto:

- **Bring-In**

Il difetto riportato verrà analizzato da Fujitsu. Se non sarà possibile risolverlo telefonicamente e il prodotto dovrà essere riparato, sarà richiesto al cliente di portare il prodotto presso un service point qualificato (service partner o centro di riparazione). Quando il lavoro di riparazione sarà completato verrà comunicato al cliente che il prodotto è pronto per la restituzione.

Il servizio Bring-in include la fornitura di tutte le parti di ricambio necessarie e la copertura dei costi di lavorazione relativi, ma non i costi di trasporto da e per il service point.

- **Send-In & Return**

Il difetto riportato verrà analizzato da Fujitsu. Se non sarà possibile una soluzione remota e il prodotto dovrà essere riparato, sarà richiesto al cliente di spedire il prodotto presso un service point qualificato (service partner o centro di riparazione). I costi di trasporto e assicurazione saranno a carico del cliente. E' responsabilità del cliente imballare adeguatamente e proteggere il prodotto difettoso.

Il servizio Send-In & Return include i costi di tutte le parti di ricambio necessarie, dei costi di manodopera relativi e quelli per la spedizione del prodotto al cliente.

- **Collect & Return**

Il difetto riportato verrà analizzato da Fujitsu. Se non sarà possibile una soluzione remota e il prodotto sarà ritirato dal cliente e portato presso un service point qualificato (service partner o laboratorio di riparazione) per la riparazione. Le procedure di ritiro e restituzione possono differire nelle diverse nazioni. Il ritiro potrà essere effettuato:

- Tramite prelievo da parte di un fornitore di servizi di logistica Fujitsu. Il prodotto difettoso sarà ritirato presso l'indirizzo del cliente (all'ingresso principale, se non concordato diversamente). Il cliente dovrà imballare adeguatamente il prodotto prima del ritiro a meno che non sia stato avvisato dal help desk che il trasportatore utilizzerà un proprio imballo.
- Oppure con lettera di vettura / spedizione prepagata affinché il cliente possa organizzare la spedizione a propria discrezione. Il cliente dovrà imballare adeguatamente il prodotto prima della spedizione.

Al termine della riparazione il prodotto sarà ritornato presso la sede del cliente.

- **Door-to-Door o Desk-to-Desk**

Il difetto riportato verrà analizzato da Fujitsu. Se non sarà possibile una soluzione remota il prodotto difettoso sarà sostituito da un prodotto equivalente. Il prodotto difettoso sarà ritirato presso l'indirizzo del cliente (all'ingresso principale) e sarà consegnato un prodotto. Il servizio Desk-to-Desk prevede che il prodotto sostitutivo venga consegnato direttamente presso la scrivania del cliente.

- **Onsite**

Il difetto riportato verrà analizzato da Fujitsu tramite supporto telefonico o accesso remoto. A discrezione di Fujitsu potrà essere programmato un intervento Tecnico per una ulteriore diagnosi onsite e per la risoluzione del problema diagnosticato. In caso di malfunzionamento hardware, la funzionalità operativa sarà ripristinata tramite la sostituzione o riparazione della parte difettosa presso il luogo di installazione.

Per I servizi onsite sono disponibili varie opzioni, inclusi tempi di intervento e di ripristino (vedi "opzioni"). I livelli di servizio sono applicabili per località di installazione entro determinate distanze dai Service Point Fujitsu (normalmente 100km).

**Limitazioni geografiche** verificate I dettagli per la nazione specifica sotto: <http://www.fujitsu.com/fts/support-local-terms>

Per installazioni al di fuori dalle rispettive limitazioni Fujitsu si riserva il diritto di cambiare I tempi di intervento/ripristino e/o addebitare I costi addizionali.

Per località difficili da raggiungere (isole, montagne) devono essere concordati specifici livelli di servizio.

## SERVIZI NON INCLUSI NELLO SCOPO DEL SUPPORTO (ESCLUSIONI)

I servizi di supporto previsti contrattualmente non includono il backup o l'installazione del Sistema operativo, gli applicative software, la configurazione del Sistema ed i dati utente. La fornitura e l'installazione di BIOS, drivers, sistemi operativi ed aggiornamenti firmware, indipendenti da incidenti, rimangono esclusiva responsabilità del cliente. Maggiori informazioni e download sono disponibili a: [www.fujitsu.com/fts/downloads](http://www.fujitsu.com/fts/downloads)

Eccezione : In caso di sostituzione del hard disk su unità client (desktops, notebooks), sarà ripristinato il Sistema operativo pre-installato, se reso disponibile dall'utente. Il backup regolare e completo, inclusi gli applicativi ed il sistema operativo è responsabilità esclusiva del cliente.

## SERVICE LEVELS

I tempi di risposta e ripristino sono applicabili ai servizi onsite. Iniziano dall'accettazione della chiamata iniziale ricevuta durante il periodo di servizio previsto; la misurazione del tempo viene fermata al di fuori del periodo di servizio. In altre parole, I tempi di reazione descritti possono prolungarsi fino al giorno successivo coperto dal periodo di servizio.

I tempi di risposta e ripristino onsite dipendono dal servizio selezionato e dal livello di gravità del difetto. La gravità viene definita dal cliente durante l'accettazione della chiamata insieme all'agente del Help Desk Fujitsu.

<b>Severity level 1</b>	<b>Riduzione critica della operatività</b> Il difetto nel prodotto assistito compromette gravemente i processi di business del cliente tramite il blocco o il fermo totale del sistema. Non è possibile alcun bypass.
<b>Severity level 2</b>	<b>Riduzione significativa della operatività</b> Il difetto nel prodotto assistito causa una considerevole riduzione dei processi di business, applicazioni essenziali o al sistema. Non è possibile un bypass con sforzi ragionevoli.
<b>Severity level 3</b>	<b>Riduzione moderata della operatività</b> Il difetto nel prodotto assistito causa una riduzione moderata dei processi di business. Il guasto può essere aggirato temporaneamente utilizzando una soluzione alternativa; il ritardo nella eliminazione dei guasti è accettabile.

- **Call acceptance**

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L'elenco dei Service Desk è disponibile su:  
[ts.fujitsu.com/servicedesk](https://ts.fujitsu.com/servicedesk)

Al termine della fase di accettazione della chiamata e della pre-qualificazione, il problema viene accettato, viene assegnato un numero di chiamata e il difetto viene processato in accordo con il livello di servizio previsto. La misura del tempo di intervento o ripristino inizia dalla conferma dell'incident da parte del Help Desk.

Il cliente deve specificare il numero di serie o l'ID del dispositivo in questione.

- **Service time**

Il periodo di servizio (service time) è il periodo contrattualmente previsto durante il quale vengono erogati i servizi tramite accesso remote o onsite. Il service time standard può essere differente in differenti nazioni.

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**Standard Time**

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Per verificare i dettagli nella nazione specifica:  
<http://www.fujitsu.com/fts/support-local-terms>

- **Onsite Response time**

Il tempo di intervento onsite (response time) è il periodo fra l'accettazione della chiamata ed il momento in cui un tecnico normalmente arriva presso la sede del cliente con la parte di ricambio diagnosticata (ove applicabile). La misura del tempo di intervento viene interrotta al di fuori del periodo di servizio previsto. Il tempo di intervento onsite non si applica nelle situazioni nelle quali il difetto può essere eliminato remotamente.

La diagnosi continua fino a quando l'infrastruttura IT è nuovamente operativa o fino a quando non è stato compiuto un adeguato progresso nella soluzione del problema.

Il lavoro può essere interrotto se sono necessarie ulteriori parti o risorse, ma riprende appena queste sono disponibili.

- **Recovery time**

Il tempo di ripristino (recovery time) è il periodo che intercorre fra l'accettazione della chiamata ed il momento in cui un tecnico ripristina la disponibilità operativa del prodotto identificato come guasto. La misura del tempo di ripristino viene interrotta al di fuori del periodo di servizio previsto.

Il tempo di ripristino non include il tempo necessario al recupero dei dati e/o installazione di software, sistemi operativi o aggiornamenti corrispondenti e/o ripristini del cliente o specifiche configurazioni.

## **HARD DISK RETENTION**

Questa opzione dei Support Pack Hardware Fujitsu è progettata per i clienti che, in caso di riparazione, non vogliono consegnare i supporti dati (HDD o SSD) con dati confidenziali a Fujitsu o ai Service Partner autorizzati. I Clienti che acquistano questo Support Pack Hardware Fujitsu sono autorizzati a trattenerne il disco difettoso da sostituire. In questa situazione Fujitsu, in contrasto con altre specifiche incluse in questo documento, non rivendicherà il diritto di proprietà sul disco difettoso dopo la sua sostituzione.

Il cliente mantiene l'esclusiva responsabilità della protezione dei dati confidenziali memorizzati nel drive difettoso.

## **SUPPORTO PROATTIVO**

Questa opzione dei Support Pack Hardware Fujitsu è progettata per andare in contro alle crescenti richieste dei clienti di disponibilità dei Sistemi e comprende le seguenti caratteristiche principali:

- Rilevazione precoce del difetto per programmare un intervento di riparazione (basato su messaggi automatici)
- Ispezione regolare del system event log hardware e del sistema operativo per programmare le azioni necessarie
- Verifica periodica delle versioni firmware e BIOS per programmare i rispettivi aggiornamenti

Per ulteriori dettagli vedere l'allegato:

"Proactive Support for selected Fujitsu Hardware".

## **SERVIZI REMOTI**

Fujitsu può utilizzare affidabili funzioni di accesso remoto e la generazione automatica delle chiamate di richiesta di servizio (autocall) che supportano una diagnosi dei guasti veloce ed efficiente e, se necessario, eliminano gli errori. L'accesso remoto al sistema del cliente viene fornito esclusivamente a seguito dell'approvazione del cliente che può essere concessa in generale o caso per caso; di solito richiede l'accesso a Internet.

## **PREREQUISITI**

Per i service contract sono necessari i seguenti prerequisiti. Se uno o più prerequisiti sono mancanti, il servizio descritto può essere fornito in modo parziale o non fornito.

- **Accesso remoto**

Il tempo di ripristino definito nel contesto di un Fujitsu Support Pack Hardware si basa sull'assunzione che sia disponibile per Fujitsu l'accesso remoto. Se il cliente non concede l'accesso remoto o non può essere configurato per qualsiasi altra ragione, il livello di servizio contrattualmente previsto potrebbe non essere mantenuto in tutte le situazioni.

- **Modifiche al sistema**

I servizi previsti dai Support Pack Hardware Fujitsu possono essere forniti se il cliente comunica immediatamente ed in forma scritta a Fujitsu i dettagli di tutte le variazioni al servizio/prodotto assistito (es. cambi di configurazione come aggiunta di componenti, cambi di indirizzo IP, LAN, SAN, configurazione NAS, ecc.).

## **INFORMAZIONI LEGALI / TERMINI E CONDIZIONI GENERALI**

Le caratteristiche dei prodotti, servizi e forniture descritti precedentemente rappresentano una lista complessiva delle caratteristiche dell'oggetto del contratto e non rappresentano una dichiarazione di qualità o garanzia a termini di legge.

Oltre al presente listino, valgono le seguenti condizioni commerciali generali e le condizioni di Fujitsu Technology Solutions nella rispettiva versione locale

(vedi <http://www.fujitsu.com/fts/support-local-terms>):

- "General terms and conditions for hardware and software support services of Fujitsu Technology Solutions"
- "Supplementary terms for Fujitsu Support Packs"



## INDICE

Support Pack Hardware	5
Support Pack Hardware Proactive	21
Support Pack Prolongation Hardware	34
Support Pack Prolongation Software	43
Support Pack Software	84



## DP1 Fujitsu Displays

Support Pack Code	Description	EUP
FSP:GB3E20Z00ITDP1	Support Pack 3 years On-Site Exchange Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 10,00
FSP:GB5E10Z00ITDP1	Support Pack 5 years Desk-to-Desk Exchange Service, SBD response	€ 12,50

## DT1 FUTRO Series Axxx, Sxxx, X9xx

Support Pack Code	Description	EUP
FSP:GB3S00Z00ITDT1	Support Pack 3 years On-Site Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 18,75
FSP:GB3S20Z00ITDT1	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 25,00
FSP:GB5S20Z00ITDT1	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 50,00

## DT2 FUTRO Z220

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITDT2	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 25,00

## DT3 FUTRO Serie Lxxx

Support Pack Code	Description	EUP
FSP:GB3X20Z00ITDT3	Support Pack 3 years On-Site Exchange Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 30,00
FSP:GB5X20Z00ITDT3	Support Pack 5 years On-Site Exchange Service NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 81,25

## DT4 ESPRIMO PH300, PH310, PH320, PH556

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITDT4	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 50,00

## DT5 ESPRIMO D9xx, E9xx, P9xx, Q9xx, X9xx, P/C9xx-L, CELSIUS Family H, J, M, R, W

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITDT5	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 37,50
FSP:GB5S00Z00ITDT5	Support Pack 5 years On-Site Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 125,00
FSP:GB5S20Z00ITDT5	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 156,25
FSP:GD3S60Z00ITDT5	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 206,25
FSP:GD5S60Z00ITDT5	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 443,75
FSP:GSXA00Z00ITDT5	HDD Retention valid for the warranty or service period	€ 17,00

## DT6 ESPRIMO A525-L, E4xx, P4xx, D5xx, E5xx, P5xx, Q5xx, C7xx, D7xx, E7xx, P7xx

Support Pack Code	Description	EUP
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## Support Pack Hardware

FSP:GB3S20Z00ITDT6	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 43,75
FSP:GB5B00Z00ITDT6	Support Pack 5 years Bring-In Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 50,00
FSP:GB5S20Z00ITDT6	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 87,50
FSP:GSXA00Z00ITDT6	HDD Retention valid for the warranty or service period	€ 17,00

### DT7 CELSIUS Serie C620, C740

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITDT7	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 31,25
FSP:GB5S20Z00ITDT7	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 256,25
FSP:GD3S60Z00ITDT7	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 362,50
FSP:GD5S60Z00ITDT7	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 831,25
FSP:GSXA00Z00ITDT7	HDD Retention valid for the warranty or service period	€ 43,00

### MB1 LIFEBOOK A5 Series

Support Pack Code	Description	EUP
FSP:GB3C00Z00ITMB1	Support Pack 3 years Collect & Return Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 131,25
FSP:GB3S20Z00ITMB1	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 181,25
FSP:GSXA00Z00ITMB1	HDD Retention valid for the warranty or service period	€ 17,00

### MB2 LIFEBOOK 7 and 5 Series

Support Pack Code	Description	EUP
FSP:GB3C00Z00ITMB2	Support Pack 3 years Collect & Return Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 87,50
FSP:GB3S20Z00ITMB2	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 143,75
FSP:GB5C00Z00ITMB2	Support Pack 5 years Collect & Return Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 231,25
FSP:GB5S20Z00ITMB2	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 325,00
FSP:GSXA00Z00ITMB2	HDD Retention valid for the warranty or service period	€ 17,00

### MB3 LIFEBOOK 9 Series

Support Pack Code	Description	EUP
FSP:GB3C00Z00ITMB3	Support Pack 3 years Collect & Return Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 256,25
FSP:GB3S20Z00ITMB3	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 350,00
FSP:GB5C00Z00ITMB3	Support Pack 5 years Collect & Return Service, 9x5, valid in selected countries in Europe, Africa, Middle-East and India for LIFEBOOK 9 Series	€ 600,00

## Support Pack Hardware



FSP:GB5S20Z00ITMB3 Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India € 912,50

FSP:GSXA00Z00ITMB3 HDD Retention valid for the warranty or service period € 17,00

### MB4 STYLISTIC

Support Pack Code	Description	EUP
FSP:GB3C00Z00ITMB4	Support Pack 3 years Collect & Return Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 120,00
FSP:GB3S20Z00ITMB4	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 212,50
FSP:GB5C00Z00ITMB4	Support Pack 5 years Collect & Return Service, 9x5, valid in selected countries in Europe, Africa, Middle-East and India for STYLISTIC	€ 390,00
FSP:GB5S20Z00ITMB4	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 618,75

### R0A TeamPoS 7000S

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITR0A	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 43,75
FSP:GB5S20Z00ITR0A	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 87,50

### R0E Retail Stylistic V535

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITR0E	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 331,25

### S2A ETERNUS CS200c S2 PY

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITS2A	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 81,25
FSP:GB5S20Z00ITS2A	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 543,75
FSP:GD3S60Z00ITS2A	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.575,00
FSP:GD3S63Z00ITS2A	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.731,25
FSP:GD3SI3Z00ITS2A	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 2.100,00
FSP:GD5S60Z00ITS2A	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.031,25
FSP:GD5S63Z00ITS2A	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 3.293,75
FSP:GD5SI3Z00ITS2A	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 3.981,25
FSP:GSXA00Z00ITS2A	HDD Retention valid for the warranty or service period	€ 320,00

### S2B ETERNUS CS200c S2 JX40 2,5

Support Pack Code	Description	EUP
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## Support Pack Hardware

FSP:GB3S20Z00ITS2B	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 262,50
FSP:GB5S20Z00ITS2B	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.900,00
FSP:GD3S60Z00ITS2B	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 450,00
FSP:GD3S63Z00ITS2B	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.250,00
FSP:GD3SI3Z00ITS2B	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 1.943,75
FSP:GD5S60Z00ITS2B	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 2.212,50
FSP:GD5S63Z00ITS2B	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 3.550,00
FSP:GD5SI3Z00ITS2B	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 4.700,00
FSP:GSXA00Z00ITS2B	HDD Retention valid for the warranty or service period	€ 441,00

### S8A ETERNUS CS800 S5/S6 Entry

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITS8A	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.900,00
FSP:GB5S20Z00ITS8A	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 3.437,50
FSP:GD3S60Z00ITS8A	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 2.487,50
FSP:GD3S63Z00ITS8A	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 3.381,25
FSP:GD3SI3Z00ITS8A	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 4.993,75
FSP:GD5S60Z00ITS8A	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 4.412,50
FSP:GD5S63Z00ITS8A	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 5.900,00
FSP:GD5SI3Z00ITS8A	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 8.587,50
FSP:GSXA00Z00ITS8A	HDD Retention valid for the warranty or service period	€ 392,00

### S8B ETERNUS CS800 S5/S6 Entry Ext.

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITS8B	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 2.343,75
FSP:GB5S20Z00ITS8B	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 4.662,50
FSP:GD3S60Z00ITS8B	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.168,75
FSP:GD3S63Z00ITS8B	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 4.162,50



## Support Pack Hardware



FSP:GD3SI3Z00ITS8B	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 7.225,00
FSP:GD5S60Z00ITS8B	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 6.031,25
FSP:GD5S63Z00ITS8B	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 7.681,25
FSP:GD5SI3Z00ITS8B	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 12.787,50
FSP:GSXA00Z00ITS8B	HDD Retention valid for the warranty or service period	€ 504,00

### S8C ETERNUS CS800 S5/S6 Scale

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITS8C	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 5.781,25
FSP:GB5S20Z00ITS8C	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 10.800,00
FSP:GD3S60Z00ITS8C	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 6.906,25
FSP:GD3S63Z00ITS8C	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 9.893,75
FSP:GD3SI3Z00ITS8C	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 17.143,75
FSP:GD5S60Z00ITS8C	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 12.675,00
FSP:GD5S63Z00ITS8C	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 17.650,00
FSP:GD5SI3Z00ITS8C	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 29.737,50
FSP:GSXA00Z00ITS8C	HDD Retention valid for the warranty or service period	€ 873,60

### S8D ETERNUS CS800 BASE SHELF JX40

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITS8D	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.925,00
FSP:GB5S20Z00ITS8D	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 3.587,50
FSP:GD3S60Z00ITS8D	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.075,00
FSP:GD3S63Z00ITS8D	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 2.175,00
FSP:GD3SI3Z00ITS8D	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 4.062,50
FSP:GD5S60Z00ITS8D	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.987,50
FSP:GD5S63Z00ITS8D	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 5.512,50
FSP:GD5SI3Z00ITS8D	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 7.143,75

## Support Pack Hardware



FSP:GSXA00Z00ITS8D HDD Retention valid for the warranty or service period € 441,00

### S9B Calvin NAS Q600, Q700, Q800, Q900

Support Pack Code	Description	EUP
FSP:GB3R00Z00ITS9B	Support Pack 3 years Send-In / Return-to-Base Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 87,50
FSP:GB3S20Z00ITS9B	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 143,75
FSP:GSXA00Z00ITS9B	HDD Retention valid for the warranty or service period	€ 110,00

### S9C Calvin NAS Rack QR802

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITS9C	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 81,25
FSP:GSXA00Z00ITS9C	HDD Retention valid for the warranty or service period	€ 55,00

### ST0 ETERNUS JX60 S2

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITST0	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 3.038,00
FSP:GB5S20Z00ITST0	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 6.075,00
FSP:GD3S60Z00ITST0	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 4.876,00
FSP:GD3S63Z00ITST0	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 6.149,00
FSP:GD3SI3Z00ITST0	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 9.312,00
FSP:GD5S60Z00ITST0	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 9.138,00
FSP:GD5S63Z00ITST0	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 11.261,00
FSP:GD5SI3Z00ITST0	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 16.532,00

### ST1 ETERNUS Ext. 2,5' DX1/200 S3, DX 5/600 S3, DX 87/8900 S3

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITST1	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.162,50
FSP:GB5S20Z00ITST1	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 2.837,50
FSP:GD3S60Z00ITST1	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.756,25
FSP:GD3S63Z00ITST1	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 2.606,25
FSP:GD3SI3Z00ITST1	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 4.018,75

## Support Pack Hardware



FSP:GD5S60Z00ITST1	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.837,50
FSP:GD5S63Z00ITST1	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 5.256,25
FSP:GD5SI3Z00ITST1	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 7.606,25
FSP:GSXA00Z00ITST1	HDD Retention valid for the warranty or service period	€ 295,00

### ST2 ETERNUS Ext. HD DX1/200 S3, DX 5/600 S3, DX 87/8900 S3

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITST2	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 687,50
FSP:GB5S20Z00ITST2	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 6.487,50
FSP:GD3S60Z00ITST2	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.787,50
FSP:GD3S63Z00ITST2	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 4.268,75
FSP:GD3SI3Z00ITST2	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 11.381,25
FSP:GD5S60Z00ITST2	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 8.318,75
FSP:GD5S63Z00ITST2	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 12.456,25
FSP:GD5SI3Z00ITST2	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 24.312,50
FSP:GSXA00Z00ITST2	HDD Retention valid for the warranty or service period	€ 2.275,00

### ST3 ETERNUS DX100 S3 3,5'

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITST3	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.131,25
FSP:GB5S20Z00ITST3	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 3.050,00
FSP:GD3S60Z00ITST3	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 2.331,25
FSP:GD3S63Z00ITST3	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 3.262,50
FSP:GD3SI3Z00ITST3	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 4.993,75
FSP:GD5S60Z00ITST3	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 5.050,00
FSP:GD5S63Z00ITST3	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 6.606,25
FSP:GD5SI3Z00ITST3	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 9.487,50
FSP:GSXA00Z00ITST3	HDD Retention valid for the warranty or service period	€ 455,00

## ST4 ETERNUS DX8700 add. 2 Controllers

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITST4	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.250,00
FSP:GB5S20Z00ITST4	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 3.050,00
FSP:GD3S60Z00ITST4	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 2.981,25
FSP:GD3S63Z00ITST4	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 3.725,00
FSP:GD3SI3Z00ITST4	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 4.718,75
FSP:GD5S60Z00ITST4	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 5.937,50
FSP:GD5S63Z00ITST4	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 7.175,00
FSP:GD5SI3Z00ITST4	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 8.837,50

## ST5 ETERNUS DX4xx S2

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITST5	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 562,50
FSP:GB5S20Z00ITST5	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 2.493,75
FSP:GD3S60Z00ITST5	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 2.531,25
FSP:GD3S63Z00ITST5	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 3.343,75
FSP:GD3SD0Z00ITST5	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 906,25
FSP:GD3SI3Z00ITST5	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 5.318,75
FSP:GD5S60Z00ITST5	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 5.768,75
FSP:GD5S63Z00ITST5	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 7.137,50
FSP:GD5SI3Z00ITST5	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 10.425,00
FSP:GSXA00Z00ITST5	HDD Retention valid for the warranty or service period	€ 462,00

## ST6 ETERNUS LT20, FibreCAT TX08

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITST6	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.025,00
FSP:GB5S20Z00ITST6	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 2.006,25



## Support Pack Hardware



FSP:GD3S60Z00ITST6	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.568,75
FSP:GD3S63Z00ITST6	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.806,25
FSP:GD3SD0Z00ITST6	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 1.193,75
FSP:GD3SI3Z00ITST6	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 2.481,25
FSP:GD5S60Z00ITST6	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 2.912,50
FSP:GD5S63Z00ITST6	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 2.940,00
FSP:GD5SI3Z00ITST6	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 4.431,25

### ST7 ETERNUS LT40, FibreCAT TX24

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITST7	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 2.256,25
FSP:GB5S20Z00ITST7	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 4.431,25
FSP:GD3S60Z00ITST7	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.356,25
FSP:GD3S63Z00ITST7	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 3.762,50
FSP:GD3SI3Z00ITST7	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 4.845,00
FSP:GD5S60Z00ITST7	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 6.268,75
FSP:GD5S63Z00ITST7	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 6.950,00
FSP:GD5SI3Z00ITST7	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 8.595,00

### STB FC-Switch BR 300

Support Pack Code	Description	EUP
FSP:GA3S20Z00ITSTB	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 749,40
FSP:GA5S20Z00ITSTB	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in country of purchase only	€ 906,25
FSP:GB3S20Z00ITSTB	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 806,25
FSP:GD3S60Z00ITSTB	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.243,75
FSP:GD3S63Z00ITSTB	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.281,25
FSP:GD3SD0Z00ITSTB	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 831,25

## Support Pack Hardware



FSP:GD3SI3Z00ITSTB	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 1.368,75
FSP:GD5S60Z00ITSTB	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.637,50
FSP:GD5S63Z00ITSTB	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.700,00
FSP:GD5SI3Z00ITSTB	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 1.850,00

### STC FC-Switch BR 6510

Support Pack Code	Description	EUP
FSP:GA3S20Z00ITSTC	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 5.036,17
FSP:GA5S20Z00ITSTC	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in country of purchase only	€ 6.125,00
FSP:GB3S20Z00ITSTC	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 5.400,00
FSP:GD3S60Z00ITSTC	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 5.425,00
FSP:GD3S63Z00ITSTC	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 5.637,50
FSP:GD3SI3Z00ITSTC	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 5.825,00
FSP:GD5S60Z00ITSTC	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 6.168,75
FSP:GD5S63Z00ITSTC	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 6.525,00
FSP:GD5SI3Z00ITSTC	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 6.837,50

### STD FC-Switch BR 8510-4

Support Pack Code	Description	EUP
FSP:GA3S20Z00ITSTD	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 29.205,08
FSP:GB3S20Z00ITSTD	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 31.293,75
FSP:GD3S60Z00ITSTD	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 31.450,00
FSP:GD3S63Z00ITSTD	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 32.906,25
FSP:GD3SI3Z00ITSTD	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 33.943,75
FSP:GD5S60Z00ITSTD	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 38.187,50
FSP:GD5S63Z00ITSTD	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 40.618,75
FSP:GD5SI3Z00ITSTD	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 42.350,00

## Support Pack Hardware



### STE FC-Switch BR 8510-8

Support Pack Code	Description	EUP
FSP:GA3S20Z00ITSTE	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 45.827,37
FSP:GB3S20Z00ITSTE	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 49.106,25
FSP:GB5S20Z00ITSTE	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 47.280,00
FSP:GD3S60Z00ITSTE	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 49.381,25
FSP:GD3S63Z00ITSTE	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 50.862,50
FSP:GD3SI3Z00ITSTE	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 52.725,00
FSP:GD5S60Z00ITSTE	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 58.981,25
FSP:GD5S63Z00ITSTE	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 61.443,75
FSP:GD5SI3Z00ITSTE	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 64.550,00

### STF FC-Switch BR 6505

Support Pack Code	Description	EUP
FSP:GA3S20Z00ITSTF	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 1.400,62
FSP:GA5S20Z00ITSTF	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in country of purchase only	€ 1.706,25
FSP:GB3S20Z00ITSTF	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.506,25
FSP:GD3S60Z00ITSTF	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 2.425,00
FSP:GD3S63Z00ITSTF	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 2.506,25
FSP:GD3SI3Z00ITSTF	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 2.693,75
FSP:GD5S60Z00ITSTF	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.237,50
FSP:GD5S63Z00ITSTF	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 3.375,00
FSP:GD5SI3Z00ITSTF	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 3.687,50

### STG FC-Switch BR 6520

Support Pack Code	Description	EUP
FSP:GA3S20Z00ITSTG	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 11.783,93
FSP:GA5S20Z00ITSTG	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in country of purchase only	€ 13.943,75

## Support Pack Hardware



FSP:GB3S20Z00ITSTG	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 12.631,25
FSP:GD3S60Z00ITSTG	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 12.668,75
FSP:GD3S63Z00ITSTG	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 12.818,75
FSP:GD3SI3Z00ITSTG	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 13.087,50
FSP:GD5S60Z00ITSTG	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 14.012,50
FSP:GD5S63Z00ITSTG	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 14.268,75
FSP:GD5SI3Z00ITSTG	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 14.712,50

### STH FC-Switch G620

Support Pack Code	Description	EUP
FSP:GA3S20Z00ITSTH	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 7.042,26
FSP:GA5S20Z00ITSTH	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in country of purchase only	€ 8.168,75
FSP:GB3S20Z00ITSTH	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 7.550,00
FSP:GD3S60Z00ITSTH	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 7.606,25
FSP:GD3S63Z00ITSTH	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 7.750,00
FSP:GD3SI3Z00ITSTH	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 8.043,75
FSP:GD5S60Z00ITSTH	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 8.268,75
FSP:GD5S63Z00ITSTH	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 8.506,25
FSP:GD5SI3Z00ITSTH	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 8.993,75

### SV0 PRIMERGY Serie CX400, CX420, CX600

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITSVO	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 56,25
FSP:GB5S20Z00ITSVO	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 512,50
FSP:GD3S60Z00ITSVO	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 431,25
FSP:GD3S63Z00ITSVO	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 618,75
FSP:GD3SI3Z00ITSVO	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 1.200,00



## Support Pack Hardware

FSP:GD5S60Z00ITSV0	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.131,25
FSP:GD5S63Z00ITSV0	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.450,00
FSP:GD5SI3Z00ITSV0	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 2.418,75

### SV1 PRIMERGY RX- TX- Mono Server

Support Pack Code	Description	EUP
FSP:GB3S00Z00ITSV1	Support Pack 3 years On-Site Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 112,50
FSP:GB3S20Z00ITSV1	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 143,75
FSP:GB5S20Z00ITSV1	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 275,00
FSP:GD3S60Z00ITSV1	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 400,00
FSP:GD3S63Z00ITSV1	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 456,25
FSP:GD3SI3Z00ITSV1	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 637,50
FSP:GD5S60Z00ITSV1	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 706,25
FSP:GD5S63Z00ITSV1	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 793,75
FSP:GD5SI3Z00ITSV1	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 1.100,00
FSP:GSXA00Z00ITSV1	HDD Retention valid for the warranty or service period	€ 163,00

### SV2 PRIMERGY BX- CX- RX- TX- Dual Server

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITSV2	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 81,25
FSP:GB5S00Z00ITSV2	Support Pack 5 years On-Site Service, valid in selected countries in Europe, Africa, Middle-East and India	€ 387,50
FSP:GB5S20Z00ITSV2	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 500,00
FSP:GD3S60Z00ITSV2	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 668,75
FSP:GD3S63Z00ITSV2	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 812,50
FSP:GD3SD0Z00ITSV2	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 131,25
FSP:GD3SI3Z00ITSV2	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 1.256,25
FSP:GD5S60Z00ITSV2	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.481,25
FSP:GD5S63Z00ITSV2	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.718,75

## Support Pack Hardware



FSP:GD5SD0Z00ITSV2	Support Pack 5 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 587,50
FSP:GD5SI3Z00ITSV2	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 2.468,75
FSP:GSXA00Z00ITSV2	HDD Retention valid for the warranty or service period	€ 185,00

### SV3 PRIMERGY Connection Blade BX900 Con. Blade GbE 36/8+2

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITSV3	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 25,00
FSP:GB5S20Z00ITSV3	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 200,00
FSP:GD3S60Z00ITSV3	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 231,25
FSP:GD3S63Z00ITSV3	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 262,50
FSP:GD3SD0Z00ITSV3	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 37,50
FSP:GD3SI3Z00ITSV3	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 350,00
FSP:GD5S60Z00ITSV3	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 550,00
FSP:GD5S63Z00ITSV3	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 600,00
FSP:GD5SI3Z00ITSV3	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 737,50

### SV4 PRIMERGY Serie RX600, RX4770

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITSV4	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 250,00
FSP:GB5S20Z00ITSV4	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.643,75
FSP:GD3S60Z00ITSV4	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.425,00
FSP:GD3S63Z00ITSV4	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.800,00
FSP:GD3SI3Z00ITSV4	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 2.862,50
FSP:GD5S60Z00ITSV4	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.600,00
FSP:GD5S63Z00ITSV4	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 4.231,25
FSP:GD5SI3Z00ITSV4	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 6.000,00
FSP:GSXA00Z00ITSV4	HDD Retention valid for the warranty or service period	€ 210,00

## SV5 Rack Console RC23, RC24, RC25

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITSV5	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 25,00
FSP:GB5S20Z00ITSV5	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 162,50
FSP:GD3S60Z00ITSV5	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 168,75
FSP:GD3S63Z00ITSV5	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 193,75
FSP:GD3SD0Z00ITSV5	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 31,25
FSP:GD3SI3Z00ITSV5	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 262,50
FSP:GD5S60Z00ITSV5	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 406,25
FSP:GD5S63Z00ITSV5	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 450,00
FSP:GD5SI3Z00ITSV5	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 562,50

## SV6 IP-Switch BR ICX 6430-24

Support Pack Code	Description	EUP
FSP:GA3S20Z00ITSV6	Support Pack 3 years On-Site Service, NBD recovery time, 9x5, valid in country of purchase only	€ 93,75
FSP:GA5S20Z00ITSV6	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in country of purchase only	€ 350,00
FSP:GB3S20Z00ITSV6	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 75,00
FSP:GD3S60Z00ITSV6	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 793,75
FSP:GD3S63Z00ITSV6	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 862,50
FSP:GD3SI3Z00ITSV6	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 987,50
FSP:GD5S60Z00ITSV6	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 1.518,75
FSP:GD5S63Z00ITSV6	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 1.631,25
FSP:GD5SI3Z00ITSV6	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 1.837,50

## SVQ PRIMEQUEST 2800E2

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITSVQ	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 1.050,00
FSP:GB5S20Z00ITSVQ	Support Pack 5 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 7.300,00

## Support Pack Hardware



FSP:GD3S60Z00ITSVQ	Support Pack 3 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 3.431,25
FSP:GD3S63Z00ITSVQ	Support Pack 3 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 5.875,00
FSP:GD3SI3Z00ITSVQ	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 11.893,75
FSP:GD5S60Z00ITSVQ	Support Pack 5 years On-Site Service, 04 hours response time, 9x5, valid in country of purchase only	€ 11.275,00
FSP:GD5S63Z00ITSVQ	Support Pack 5 years On-Site Service, 04 hours response time, 24x7, valid in country of purchase only	€ 15.343,75
FSP:GD5SI3Z00ITSVQ	Support Pack 5 years On-Site Service, 04 hours recovery time, 24x7, valid in country of purchase only	€ 25.375,00

### V1S vSHAPE Identifier

Support Pack Code	Description	EUP
FSP:GB3S20Z00ITV1S	Support Pack 3 years On-Site Service, NBD response time, 9x5, valid in selected countries in Europe, Africa, Middle-East and India	€ 265,38



## Support Pack Hardware Proactive



### S2A ETERNUS CS200c S2 PY

Support Pack Code	Description	EUP
FSP:GD3160100ITS2A	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 1.667,00
FSP:GD3163100ITS2A	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 1.889,00
FSP:GD31I3100ITS2A	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 2.561,00
FSP:GD3263200ITS2A	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 2.246,00
FSP:GD32I3200ITS2A	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 2.918,00
FSP:GD3363300ITS2A	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 2.603,00
FSP:GD33I3300ITS2A	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 3.275,00
FSP:GD5160100ITS2A	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 3.089,00
FSP:GD5163100ITS2A	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 3.458,00
FSP:GD51I3100ITS2A	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 4.578,00
FSP:GD5263200ITS2A	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.053,00
FSP:GD52I3200ITS2A	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.173,00
FSP:GD5363300ITS2A	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.648,00
FSP:GD53I3300ITS2A	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.768,00

### S2B ETERNUS CS200c S2 JX40 2,5

Support Pack Code	Description	EUP
FSP:GD3160100ITS2B	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 445,00
FSP:GD3163100ITS2B	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 1.191,00
FSP:GD31I3100ITS2B	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 3.168,00

## Support Pack Hardware Proactive



FSP:GD3263200ITS2B	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 1.395,00
FSP:GD32I3200ITS2B	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 3.372,00
FSP:GD3363300ITS2B	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 1.599,00
FSP:GD33I3300ITS2B	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 3.576,00
FSP:GD5160100ITS2B	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 2.089,00
FSP:GD5163100ITS2B	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 3.332,00
FSP:GD51I3100ITS2B	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 6.627,00
FSP:GD5263200ITS2B	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 3.672,00
FSP:GD52I3200ITS2B	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 6.967,00
FSP:GD5363300ITS2B	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.012,00
FSP:GD53I3300ITS2B	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 7.307,00

### S8A ETERNUS CS800 S5/S6 Entry

Support Pack Code	Description	EUP
FSP:GD3160100ITS8A	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 2.696,00
FSP:GD3163100ITS8A	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 3.756,00
FSP:GD31I3100ITS8A	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 6.135,00
FSP:GD3263200ITS8A	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.374,00
FSP:GD32I3200ITS8A	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 6.753,00
FSP:GD3363300ITS8A	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.992,00

## Support Pack Hardware Proactive

FSP:GD33I3300ITS8A	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 7.371,00
FSP:GD5160100ITS8A	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 4.669,00
FSP:GD5163100ITS8A	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 6.436,00
FSP:GD51I3100ITS8A	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 10.401,00
FSP:GD5263200ITS8A	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 7.466,00
FSP:GD52I3200ITS8A	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 11.431,00
FSP:GD5363300ITS8A	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 8.496,00
FSP:GD53I3300ITS8A	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 12.461,00

### S8B ETERNUS CS800 S5/S6 Entry Ext.

Support Pack Code	Description	EUP
FSP:GD3160100ITS8B	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 3.485,00
FSP:GD3163100ITS8B	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 4.839,00
FSP:GD31I3100ITS8B	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 9.359,00
FSP:GD3263200ITS8B	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.055,00
FSP:GD32I3200ITS8B	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 9.575,00
FSP:GD3363300ITS8B	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.271,00
FSP:GD33I3300ITS8B	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 9.791,00
FSP:GD5160100ITS8B	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 6.493,00
FSP:GD5163100ITS8B	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 8.749,00
FSP:GD51I3100ITS8B	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 16.282,00

## Support Pack Hardware Proactive



FSP:GD5263200ITS8B	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 9.109,00
FSP:GD52I3200ITS8B	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 16.642,00
FSP:GD5363300ITS8B	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 9.469,00
FSP:GD53I3300ITS8B	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 17.002,00

### S8C ETERNUS CS800 S5/S6 Scale

Support Pack Code	Description	EUP
FSP:GD3160100ITS8C	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 7.879,00
FSP:GD3163100ITS8C	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 11.682,00
FSP:GD31I3100ITS8C	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 22.386,00
FSP:GD3263200ITS8C	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 12.630,00
FSP:GD32I3200ITS8C	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 23.334,00
FSP:GD3363300ITS8C	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 13.578,00
FSP:GD33I3300ITS8C	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 24.282,00
FSP:GD5160100ITS8C	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 14.059,00
FSP:GD5163100ITS8C	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 20.397,00
FSP:GD51I3100ITS8C	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 38.238,00
FSP:GD5263200ITS8C	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 21.977,00
FSP:GD52I3200ITS8C	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 39.818,00
FSP:GD5363300ITS8C	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 23.557,00

## Support Pack Hardware Proactive



FSP:GD53I3300ITS8C Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase € 41.398,00

### S8D ETERNUS CS800 BASE SHELF JX40

Support Pack Code	Description	EUP
FSP:GD3160100ITS8D	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 2.073,00
FSP:GD3163100ITS8D	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 2.946,00
FSP:GD31I3100ITS8D	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 4.985,00
FSP:GD3263200ITS8D	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 3.159,00
FSP:GD32I3200ITS8D	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 5.198,00
FSP:GD3363300ITS8D	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 3.372,00
FSP:GD33I3300ITS8D	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 5.411,00
FSP:GD5160100ITS8D	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 3.790,00
FSP:GD5163100ITS8D	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 5.245,00
FSP:GD51I3100ITS8D	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 8.644,00
FSP:GD5263200ITS8D	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.600,00
FSP:GD52I3200ITS8D	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 8.999,00
FSP:GD5363300ITS8D	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.955,00
FSP:GD53I3300ITS8D	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 9.354,00

### ST0 ETERNUS JX60 S2

Support Pack Code	Description	EUP
FSP:GD3263200ITST0	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 6.942,00



## Support Pack Hardware Proactive



FSP:GD32I3200ITST0	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 10.105,00
FSP:GD3363300ITST0	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 7.656,00
FSP:GD33I3300ITST0	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 10.819,00
FSP:GD5263200ITST0	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 12.530,00
FSP:GD52I3200ITST0	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 17.801,00
FSP:GD5363300ITST0	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 13.720,00
FSP:GD53I3300ITST0	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 18.991,00

### ST1 ETERNUS Ext. 2,5' DX1/200 S3, DX 5/600 S3, DX 87/8900 S3

Support Pack Code	Description	EUP
FSP:GD3160100ITST1	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 1.893,00
FSP:GD3163100ITST1	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 2.885,00
FSP:GD31I3100ITST1	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 4.970,00
FSP:GD3263200ITST1	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 3.089,00
FSP:GD32I3200ITST1	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 5.174,00
FSP:GD3363300ITST1	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 3.293,00
FSP:GD33I3300ITST1	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 5.378,00
FSP:GD5160100ITST1	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 3.986,00
FSP:GD5163100ITST1	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 5.641,00
FSP:GD51I3100ITST1	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 9.114,00

## Support Pack Hardware Proactive



FSP:GD5263200ITST1	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.981,00
FSP:GD52I3200ITST1	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 9.454,00
FSP:GD5363300ITST1	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 6.321,00
FSP:GD53I3300ITST1	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 9.794,00

### ST2 ETERNUS Ext. HD DX1/200 S3, DX 5/600 S3, DX 87/8900 S3

Support Pack Code	Description	EUP
FSP:GD3160100ITST2	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 2.861,00
FSP:GD3163100ITST2	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 6.170,00
FSP:GD31I3100ITST2	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 16.671,00
FSP:GD3263200ITST2	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 6.383,00
FSP:GD32I3200ITST2	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 16.884,00
FSP:GD3363300ITST2	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 6.596,00
FSP:GD33I3300ITST2	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 17.097,00
FSP:GD5160100ITST2	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 9.741,00
FSP:GD5163100ITST2	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 15.256,00
FSP:GD51I3100ITST2	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 32.757,00
FSP:GD5263200ITST2	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 15.611,00
FSP:GD52I3200ITST2	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 33.112,00
FSP:GD5363300ITST2	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 15.966,00

## Support Pack Hardware Proactive



FSP:GD53I3300ITST2	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 33.467,00
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### ST3 ETERNUS DX100 S3 3,5'

Support Pack Code	Description	EUP
FSP:GD3160100ITST3	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 2.609,00
FSP:GD3163100ITST3	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 3.723,00
FSP:GD31I3100ITST3	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 6.274,00
FSP:GD3263200ITST3	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.419,00
FSP:GD32I3200ITST3	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 6.970,00
FSP:GD3363300ITST3	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.115,00
FSP:GD33I3300ITST3	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 7.666,00
FSP:GD5160100ITST3	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 5.336,00
FSP:GD5163100ITST3	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 7.193,00
FSP:GD51I3100ITST3	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 11.445,00
FSP:GD5263200ITST3	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 8.353,00
FSP:GD52I3200ITST3	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 12.605,00
FSP:GD5363300ITST3	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 9.513,00
FSP:GD53I3300ITST3	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 13.765,00

### ST4 ETERNUS DX8700 add. 2 Controllers

Support Pack Code	Description	EUP
FSP:GD3160100ITST4	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 3.099,00
FSP:GD3163100ITST4	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 3.932,00

## Support Pack Hardware Proactive



FSP:GD31I3100ITST4	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 5.399,00
FSP:GD3263200ITST4	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.628,00
FSP:GD32I3200ITST4	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 6.095,00
FSP:GD3363300ITST4	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.324,00
FSP:GD33I3300ITST4	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 6.791,00
FSP:GD5160100ITST4	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 5.966,00
FSP:GD5163100ITST4	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 7.354,00
FSP:GD51I3100ITST4	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 9.801,00
FSP:GD5263200ITST4	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 8.514,00
FSP:GD52I3200ITST4	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 10.961,00
FSP:GD5363300ITST4	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 9.674,00
FSP:GD53I3300ITST4	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 12.121,00

### ST5 ETERNUS DX4xx S2

Support Pack Code	Description	EUP
FSP:GD3160100ITST5	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 2.835,00
FSP:GD3163100ITST5	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 3.875,00
FSP:GD31I3100ITST5	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 6.788,00
FSP:GD3263200ITST5	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.571,00
FSP:GD32I3200ITST5	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 7.484,00

## Support Pack Hardware Proactive



FSP:GD3363300ITST5	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.267,00
FSP:GD33I3300ITST5	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 8.180,00
FSP:GD5160100ITST5	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 6.078,00
FSP:GD5163100ITST5	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 7.810,00
FSP:GD51I3100ITST5	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 12.666,00
FSP:GD5263200ITST5	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 8.970,00
FSP:GD52I3200ITST5	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 13.826,00
FSP:GD5363300ITST5	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 10.130,00
FSP:GD53I3300ITST5	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 14.986,00

### SV1 PRIMERGY RX- TX- Mono Server

Support Pack Code	Description	EUP
FSP:GD3160100ITSV1	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 525,00
FSP:GD3163100ITSV1	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 608,00
FSP:GD31I3100ITSV1	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 910,00
FSP:GD3263200ITSV1	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 965,00
FSP:GD32I3200ITSV1	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 1.267,00
FSP:GD3363300ITSV1	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 1.322,00
FSP:GD33I3300ITSV1	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 1.624,00
FSP:GD5160100ITSV1	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 833,00
FSP:GD5163100ITSV1	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 972,00



## Support Pack Hardware Proactive



FSP:GD51I3100ITSV1	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 1.475,00
FSP:GD5263200ITSV1	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 1.567,00
FSP:GD52I3200ITSV1	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 2.070,00
FSP:GD5363300ITSV1	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 2.162,00
FSP:GD53I3300ITSV1	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 2.665,00

### SV2 PRIMERGY BX- CX- RX- TX- Dual Server

Support Pack Code	Description	EUP
FSP:GD3160100ITSV2	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 828,00
FSP:GD3163100ITSV2	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 1.044,00
FSP:GD31I3100ITSV2	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 1.776,00
FSP:GD3263200ITSV2	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 1.401,00
FSP:GD32I3200ITSV2	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 2.133,00
FSP:GD3363300ITSV2	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 1.758,00
FSP:GD33I3300ITSV2	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 2.490,00
FSP:GD5160100ITSV2	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 1.653,00
FSP:GD5163100ITSV2	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 2.012,00
FSP:GD51I3100ITSV2	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 3.233,00
FSP:GD5263200ITSV2	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 2.607,00
FSP:GD52I3200ITSV2	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 3.828,00

## Support Pack Hardware Proactive



FSP:GD5363300ITSV2	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 3.202,00
FSP:GD5313300ITSV2	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 4.423,00

### SV4 PRIMERGY Serie RX600, RX4770

Support Pack Code	Description	EUP
FSP:GD3160100ITSV4	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 1.613,00
FSP:GD3163100ITSV4	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 2.116,00
FSP:GD3113100ITSV4	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 3.679,00
FSP:GD3263200ITSV4	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 2.482,00
FSP:GD3213200ITSV4	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 4.045,00
FSP:GD3363300ITSV4	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 2.848,00
FSP:GD3313300ITSV4	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 4.411,00
FSP:GD5160100ITSV4	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 3.760,00
FSP:GD5163100ITSV4	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 4.599,00
FSP:GD5113100ITSV4	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 7.204,00
FSP:GD5263200ITSV4	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.209,00
FSP:GD5213200ITSV4	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 7.814,00
FSP:GD5363300ITSV4	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 5.819,00
FSP:GD5313300ITSV4	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 8.424,00

### SVQ PRIMEQUEST 2800E2

Support Pack Code	Description	EUP
FSP:GD3160100ITSVQ	Support Pack 3 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 3.844,00

## Support Pack Hardware Proactive



FSP:GD3163100ITSVQ	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 6.546,00
FSP:GD31I3100ITSVQ	Support Pack 3 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 13.795,00
FSP:GD3263200ITSVQ	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 7.305,00
FSP:GD32I3200ITSVQ	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 14.554,00
FSP:GD3363300ITSVQ	Support Pack 3 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 8.064,00
FSP:GD33I3300ITSVQ	Support Pack 3 years On-Site Service, 04 hours recovery time, 24x7, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year)	€ 15.313,00
FSP:GD5160100ITSVQ	Support Pack 5 years On-Site Service, 9x5, 4h onsite response, with autocall, valid in country of purchase	€ 11.491,00
FSP:GD5163100ITSVQ	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with autocall, valid in country of purchase	€ 15.994,00
FSP:GD51I3100ITSVQ	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with autocall, valid in country of purchase	€ 28.077,00
FSP:GD5263200ITSVQ	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 17.259,00
FSP:GD52I3200ITSVQ	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 1x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 29.342,00
FSP:GD5363300ITSVQ	Support Pack 5 years On-Site Service, 24x7, 4h onsite response, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 18.524,00
FSP:GD53I3300ITSVQ	Support Pack 5 years On-Site Service, 24x7, 4h recovery, with 2x System Health Check & Patch Information incl. remote Technical Account Management (per year), valid in country of purchase	€ 30.607,00

## Support Pack Prolongation Hardware



### DT1 FUTRO Series Axxx, Sxxx, X9xx

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITDT1	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for FUTRO Series Axxx, Sxxx, X9xx	€ 10,00

### DT5 ESPRIMO D9xx, E9xx, P9xx, Q9xx, X9xx, P/C9xx-L, CELSIUS Family H, J, M, R, W

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITDT5	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 55,00
FSP:GDTS60Z00ITDT5	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ESPRIMO D9xx, E9xx, P9xx, Q9xx, X9xx, P/C9xx-L, CELSIUS Family H, J, M, R, W	€ 118,00

### DT6 ESPRIMO A525-L, E4xx, P4xx, D5xx, E5xx, P5xx, Q5xx, C7xx, D7xx, E7xx, P7xx

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITDT6	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 20,00

### DT7 CELSIUS Serie C620, C740

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITDT7	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 105,00
FSP:GDTS60Z00ITDT7	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for CELSIUS Serie C620, C740	€ 220,00

### MB2 LIFEBOOK 7 and 5 Series

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITMB2	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 85,00

### MB3 LIFEBOOK 9 Series

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITMB3	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 252,00

### MB4 STYLISTIC

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITMB4	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for STYLISTIC	€ 155,86

### R0A TeamPoS 7000S

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITR0A	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for TeamPoS 7000S	€ 17,00

## Support Pack Prolongation Hardware



### S2A ETERNUS CS200c S2 PY

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITS2A	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS CS200 PRY	€ 199,63
FSP:GDTS60Z00ITS2A	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS CS200 PRY	€ 655,00
FSP:GDTS63Z00ITS2A	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS CS200 PRY	€ 723,00
FSP:GDTSI3Z00ITS2A	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS CS200 PRY	€ 929,00

### S2B ETERNUS CS200c S2 JX40 2,5

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITS2B	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS CS200 JX	€ 702,35
FSP:GDTS60Z00ITS2B	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS CS200 JX	€ 1.204,00
FSP:GDTS63Z00ITS2B	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS CS200 JX	€ 1.433,00
FSP:GDTSI3Z00ITS2B	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS CS200 JX	€ 2.040,00

### S8A ETERNUS CS800 S5/S6 Entry

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITS8A	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS CS800 Entry	€ 660,82
FSP:GDTS60Z00ITS8A	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS CS800 Entry	€ 909,00
FSP:GDTS63Z00ITS8A	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS CS800 Entry	€ 1.234,00
FSP:GDTSI3Z00ITS8A	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS CS800 Entry	€ 1.965,00

### S8B ETERNUS CS800 S5/S6 Entry Ext.

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITS8B	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS CS800 Extension	€ 995,21
FSP:GDTS60Z00ITS8B	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS CS800 Extension	€ 1.385,00
FSP:GDTS63Z00ITS8B	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS CS800 Extension	€ 1.801,00
FSP:GDTSI3Z00ITS8B	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS CS800 Extension	€ 3.190,00



## Support Pack Prolongation Hardware



### S8C ETERNUS CS800 S5/S6 Scale

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITS8C	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS CS800 Basic	€ 2.158,56
FSP:GDTS60Z00ITS8C	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS CS800 Basic	€ 2.847,00
FSP:GDTS63Z00ITS8C	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS CS800 Basic	€ 4.016,00
FSP:GDTSI3Z00ITS8C	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS CS800 Basic	€ 7.304,00

### S8D ETERNUS CS800 BASE SHELF JX40

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITS8D	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS CS800 JX	€ 714,50
FSP:GDTS60Z00ITS8D	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS CS800 JX	€ 791,00
FSP:GDTS63Z00ITS8D	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS CS800 JX	€ 1.059,00
FSP:GDTSI3Z00ITS8D	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS CS800 JX	€ 1.686,00

### S9B Calvin NAS Q600, Q700, Q800, Q900

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITS9B	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for Calvin NAS Q600, Q700, Q800, Q900	€ 98,05

### S9C Calvin NAS Rack QR802

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITS9C	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for Calvin NAS Rack QR802	€ 53,11

### ST0 ETERNUS JX60 S2

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITST0	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS JX60 S2	€ 240,33
FSP:GDTS60Z00ITST0	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS JX60 S2	€ 927,00
FSP:GDTS63Z00ITST0	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS JX60 S2	€ 1.095,00
FSP:GDTSI3Z00ITST0	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS JX60 S2	€ 1.095,00

# Support Pack Prolongation Hardware



## ST1 ETERNUS Ext. 2,5' DX1/200 S3, DX 5/600 S3, DX 87/8900 S3

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITST1	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS DX Extension - JX Allround	€ 721,91
FSP:GDTS60Z00ITST1	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS DX Extension - JX Allround	€ 964,00
FSP:GDTS63Z00ITST1	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS DX Extension - JX Allround	€ 1.269,00
FSP:GDTSI3Z00ITST1	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS DX Extension - JX Allround	€ 1.910,00

## ST2 ETERNUS Ext. HD DX1/200 S3, DX 5/600 S3, DX 87/8900 S3

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITST2	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS DX Extension Superior	€ 2.495,58
FSP:GDTS60Z00ITST2	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS DX Extension Superior	€ 3.418,00
FSP:GDTS63Z00ITST2	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS DX Extension Superior	€ 4.434,00
FSP:GDTSI3Z00ITST2	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS DX Extension Superior	€ 7.660,00

## ST3 ETERNUS DX100 S3 3,5'

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITST3	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS DX Base Unit Allround	€ 825,51
FSP:GDTS60Z00ITST3	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS DX Base Unit Allround	€ 1.256,00
FSP:GDTS63Z00ITST3	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS DX Base Unit Allround	€ 1.598,00
FSP:GDTSI3Z00ITST3	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS DX Base Unit Allround	€ 2.382,00

## ST4 ETERNUS DX8700 add. 2 Controllers

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITST4	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS DX Base Unit Advanced	€ 774,33
FSP:GDTS60Z00ITST4	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS DX Base Unit Advanced	€ 1.321,00
FSP:GDTS63Z00ITST4	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS DX Base Unit Advanced	€ 1.577,00
FSP:GDTSI3Z00ITST4	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS DX Base Unit Advanced	€ 2.028,00

## Support Pack Prolongation Hardware



### ST5 ETERNUS DX4xx S2

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITST5	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS DX Base & Extension Superior	€ 830,44
FSP:GDTS60Z00ITST5	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS DX Base & Extension Superior	€ 1.494,00
FSP:GDTS63Z00ITST5	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS DX Base & Extension Superior	€ 1.813,00
FSP:GDTSI3Z00ITST5	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS DX Base & Extension Superior	€ 2.708,00

### ST6 ETERNUS LT20, FibreCAT TX08

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITST6	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 459,00
FSP:GDTS60Z00ITST6	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS LTO Allround	€ 612,00
FSP:GDTS63Z00ITST6	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS LTO Allround	€ 709,00
FSP:GDTSI3Z00ITST6	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS LTO Allround	€ 1.015,00

### ST7 ETERNUS LT40, FibreCAT TX24

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITST7	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS LTO Advanced	€ 935,82
FSP:GDTS60Z00ITST7	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for ETERNUS LTO Advanced	€ 1.312,00
FSP:GDTS63Z00ITST7	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for ETERNUS LTO Advanced	€ 1.480,00
FSP:GDTSI3Z00ITST7	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for ETERNUS LTO Advanced	€ 2.021,00

### STB FC-Switch BR 300

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSTB	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for FC-Switch BR 300	€ 42,55
FSP:GDTS60Z00ITSTB	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for FC-Switch BR 300	€ 172,00
FSP:GDTS63Z00ITSTB	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for FC-Switch BR 300	€ 187,00
FSP:GDTSI3Z00ITSTB	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for FC-Switch BR 300	€ 227,00

## Support Pack Prolongation Hardware



### STC FC-Switch BR 6510

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSTC	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for FC-Switch BR 6510	€ 311,04
FSP:GDTS60Z00ITSTC	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for FC-Switch BR 6510	€ 819,00
FSP:GDTS63Z00ITSTC	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for FC-Switch BR 6510	€ 888,00
FSP:GDTSI3Z00ITSTC	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for FC-Switch BR 6510	€ 973,00

### STD FC-Switch BR 8510-4

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSTD	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for FC-Switch BR 8510-4	€ 2.854,55
FSP:GDTS60Z00ITSTD	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for FC-Switch BR 8510-4	€ 3.015,00
FSP:GDTS63Z00ITSTD	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for FC-Switch BR 8510-4	€ 3.477,00
FSP:GDTSI3Z00ITSTD	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for FC-Switch BR 8510-4	€ 3.947,00

### STE FC-Switch BR 8510-8

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSTE	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for FC-Switch BR 8510-8	€ 4.046,72
FSP:GDTS60Z00ITSTE	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for FC-Switch BR 8510-8	€ 4.284,00
FSP:GDTS63Z00ITSTE	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for FC-Switch BR 8510-8	€ 4.788,00
FSP:GDTSI3Z00ITSTE	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for FC-Switch BR 8510-8	€ 5.634,00

### STF FC-Switch BR 6505

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSTF	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for FC-Switch BR 6505	€ 87,28
FSP:GDTS60Z00ITSTF	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for FC-Switch BR 6505	€ 360,00
FSP:GDTS63Z00ITSTF	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for FC-Switch BR 6505	€ 391,00
FSP:GDTSI3Z00ITSTF	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for FC-Switch BR 6505	€ 476,00

## Support Pack Prolongation Hardware



### STG FC-Switch BR 6520

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSTG	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for FC-Switch BR 6520	€ 566,61
FSP:GDTS60Z00ITSTG	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for FC-Switch BR 6520	€ 655,00
FSP:GDTS63Z00ITSTG	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for FC-Switch BR 6520	€ 710,00
FSP:GDTSI3Z00ITSTG	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for FC-Switch BR 6520	€ 832,00

### STH FC-Switch G620

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSTH	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India for FC-Switch G620	€ 266,67
FSP:GDTS60Z00ITSTH	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for FC-Switch G620	€ 361,00
FSP:GDTS63Z00ITSTH	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for FC-Switch G620	€ 415,00
FSP:GDTSI3Z00ITSTH	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for FC-Switch G620	€ 547,00

### SV0 PRIMERGY Serie CX400, CX420, CX600

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSVO	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 213,00
FSP:GDTS60Z00ITSVO	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for PRIMERGY Chassis	€ 317,00
FSP:GDTS63Z00ITSVO	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for PRIMERGY Chassis	€ 384,00
FSP:GDTSI3Z00ITSVO	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for PRIMERGY Chassis	€ 599,00

### SV1 PRIMERGY RX- TX- Mono Server

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSV1	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 61,00
FSP:GDTS60Z00ITSV1	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for PRIMERGY RX- TX- Mono Server	€ 142,00
FSP:GDTS63Z00ITSV1	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for PRIMERGY RX- TX- Mono Server	€ 167,00
FSP:GDTSI3Z00ITSV1	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for PRIMERGY RX- TX- Mono Server	€ 260,00

### SV2 PRIMERGY BX- CX- RX- TX- Dual Server

Support Pack Code	Description	EUP
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## Support Pack Prolongation Hardware



FSP:GBTS20Z00ITSV2	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 198,00
FSP:GDTS60Z00ITSV2	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for PRIMERGY BX- CX- RX- TX- Dual Server	€ 380,00
FSP:GDTS63Z00ITSV2	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for PRIMERGY BX- CX- RX- TX- Dual Server	€ 446,00
FSP:GDTSI3Z00ITSV2	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for PRIMERGY BX- CX- RX- TX- Dual Server	€ 671,00

### SV3 PRIMERGY Connection Blade BX900 Con. Blade GbE 36/8+2

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSV3	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 83,00
FSP:GDTS60Z00ITSV3	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for PRIMERGY Network Components Allround	€ 140,00
FSP:GDTS63Z00ITSV3	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for PRIMERGY Network Components Allround	€ 154,00
FSP:GDTSI3Z00ITSV3	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for PRIMERGY Network Components Allround	€ 196,00

### SV4 PRIMERGY Serie RX600, RX4770

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSV4	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 651,00
FSP:GDTS60Z00ITSV4	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for PRIMERGY RX- Quad Server	€ 989,00
FSP:GDTS63Z00ITSV4	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for PRIMERGY RX- Quad Server	€ 1.144,00
FSP:GDTSI3Z00ITSV4	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for PRIMERGY RX- Quad Server	€ 1.624,00

### SV5 Rack Console RC23, RC24, RC25

Support Pack Code	Description	EUP
FSP:GBTS20Z00ITSV5	Support Pack Prolongation of 12 months On-Site Service, 9x5, next business day onsite response, valid in selected countries in Europe, Africa, Middle-East and India	€ 66,00
FSP:GDTS60Z00ITSV5	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for PRIMERGY Network Components Advanced	€ 120,00
FSP:GDTS63Z00ITSV5	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for PRIMERGY Network Components Advanced	€ 131,00
FSP:GDTSI3Z00ITSV5	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for PRIMERGY Network Components Advanced	€ 164,00

### SV6 IP-Switch BR ICX 6430-24

Support Pack Code	Description	EUP
FSP:GDTS60Z00ITSV6	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for Brocade ICX & VDX Switches	€ 319,00
FSP:GDTS63Z00ITSV6	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for Brocade ICX & VDX Switches	€ 345,00

# Support Pack Prolongation Hardware



FSP:GDTSI3Z00ITSV6 Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for Brocade ICX & VDX Switches € 407,00

## SVQ PRIMEQUEST 2800E2

Support Pack Code	Description	EUP
FSP:GDTS60Z00ITSVQ	Support Pack Prolongation of 12 months On-Site Service, 9x5, 4h onsite response, valid in country of purchase for PRIMEQUEST	€ 3.523,00
FSP:GDTS63Z00ITSVQ	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h onsite response, valid in country of purchase for PRIMEQUEST	€ 4.354,00
FSP:GDTSI3Z00ITSVQ	Support Pack Prolongation of 12 months On-Site Service, 24x7, 4h recovery, valid in country of purchase for PRIMEQUEST	€ 6.581,00

## EOB ETERNUS SF SW

Support Pack Code	Description	EUP
FSP:G-SWTAC60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier2	€ 376,00
FSP:G-SWTAC63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier2	€ 409,00
FSP:G-SWTAI60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier3	€ 551,00
FSP:G-SWTAI63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier3	€ 598,00
FSP:G-SWTAJ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier4	€ 1.414,00
FSP:G-SWTAJ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier4	€ 1.541,00
FSP:G-SWTAK60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier2	€ 1.673,00
FSP:G-SWTAK63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier2	€ 1.833,00
FSP:G-SWTAL60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier3	€ 1.900,00
FSP:G-SWTAL63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier3	€ 2.062,00
FSP:G-SWTE960PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX500 S3	€ 2.679,00
FSP:G-SWTE963PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX500 S3	€ 2.905,00
FSP:G-SWTEG60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier2	€ 2.107,00
FSP:G-SWTEG63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier2	€ 2.280,00
FSP:G-SWTEH60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier3	€ 5.811,00

## Support Pack Prolongation Software



FSP:G-SWTEH63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier3	€ 6.310,00
FSP:G-SWTEI60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier4	€ 20.398,00
FSP:G-SWTEI63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier4	€ 22.060,00
FSP:G-SWTEV60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier2	€ 376,00
FSP:G-SWTEV63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier2	€ 409,00
FSP:G-SWTEW60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier3	€ 551,00
FSP:G-SWTEW63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier3	€ 598,00
FSP:G-SWTEY60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier4	€ 1.414,00
FSP:G-SWTEY63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier4	€ 1.541,00
FSP:G-SWTF060PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX600 S3	€ 4.828,00
FSP:G-SWTF063PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX600 S3	€ 5.241,00
FSP:G-SWTF660PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX500 S3	€ 4.153,00
FSP:G-SWTF663PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX500 S3	€ 4.550,00
FSP:G-SWTF760PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX600 S3	€ 9.093,00
FSP:G-SWTF763PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX600 S3	€ 9.867,00
FSP:G-SWTGF60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier2	€ 1.685,00

## Support Pack Prolongation Software



FSP:G-SWTGF63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier2	€ 1.825,00
FSP:G-SWTGG60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier3	€ 4.636,00
FSP:G-SWTGG63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier3	€ 5.046,00
FSP:G-SWTGP60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier2	€ 751,00
FSP:G-SWTGP63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier2	€ 821,00
FSP:G-SWTGQ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier3	€ 1.288,00
FSP:G-SWTGQ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier3	€ 1.397,00
FSP:G-SWTGR60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier4	€ 2.685,00
FSP:G-SWTGR63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier4	€ 2.931,00
FSP:G-SWTGS60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM)	€ 2.684,00
FSP:G-SWTGS63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM)	€ 2.917,00
FSP:G-SWTGW60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier2	€ 880,00
FSP:G-SWTGW63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier2	€ 954,00
FSP:G-SWTGX60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier3	€ 2.125,00
FSP:G-SWTGX63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier3	€ 2.306,00
FSP:G-SWTGY60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier4	€ 4.114,00



## Support Pack Prolongation Software



FSP:G-SWTGY63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier4	€ 4.472,00
FSP:G-SWTGZ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM)	€ 4.117,00
FSP:G-SWTGZ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM)	€ 4.468,00
FSP:G-SWTHH60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tler2	€ 1.176,00
FSP:G-SWTHH63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier2	€ 1.277,00
FSP:G-SWTHI60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier3	€ 1.789,00
FSP:G-SWTHI63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier3	€ 1.950,00
FSP:G-SWTHJ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier4	€ 3.571,00
FSP:G-SWTHJ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier4	€ 3.884,00
FSP:G-SWTHK60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Expan. (+2CM)	€ 3.571,00
FSP:G-SWTHK63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Expan. (+2CM)	€ 3.875,00
FSP:G-SWTHP60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier2	€ 598,00
FSP:G-SWTHP63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier2	€ 647,00
FSP:G-SWTHQ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier3	€ 911,00
FSP:G-SWTHQ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier3	€ 991,00
FSP:G-SWTHR60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier4	€ 1.820,00

## Support Pack Prolongation Software



FSP:G-SWTHR63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier4	€ 1.974,00
FSP:G-SWTLJ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows x10	€ 1.039,00
FSP:G-SWTLJ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows x10	€ 1.129,00
FSP:G-SWTLO60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows	€ 116,00
FSP:G-SWTLO63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows	€ 126,00
FSP:G-SWTLQ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch	€ 132,00
FSP:G-SWTLQ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch	€ 144,00
FSP:G-SWTLR60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch x10	€ 1.191,00
FSP:G-SWTLR63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch x10	€ 1.294,00
FSP:G-SWTLT60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM, for >8CM)	€ 1.419,00
FSP:G-SWTLT63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM, for >8CM)	€ 1.542,00
FSP:G-SWTLU60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM, for >8CM)	€ 2.163,00
FSP:G-SWTLU63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM, for >8CM)	€ 2.347,00
FSP:G-SWTLV60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion (+2CM, for >8CM)	€ 4.352,00
FSP:G-SWTLV63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion (+2CM, for >8CM)	€ 4.748,00
FSP:G-SWTM260PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 2	€ 1.038,00

## Support Pack Prolongation Software



FSP:G-SWTM263PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 2	€ 1.134,00
FSP:G-SWTM360PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 3	€ 1.955,00
FSP:G-SWTM363PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 3	€ 2.122,00
FSP:G-SWTM460PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x1	€ 112,00
FSP:G-SWTM463PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x1	€ 122,00
FSP:G-SWTM560PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x10	€ 1.009,00
FSP:G-SWTM563PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x10	€ 1.101,00
FSP:G-SWTM660PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU	€ 112,00
FSP:G-SWTM663PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU	€ 122,00
FSP:G-SWTM760PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU x10	€ 1.009,00
FSP:G-SWTM763PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU x10	€ 1.101,00
FSP:G-SWTMA60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Exp. (+2CM, for >8CM)	€ 1.876,00
FSP:G-SWTMA63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Exp. (+2CM, for >8CM)	€ 2.049,00
FSP:G-SWTMS60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX500	€ 2.756,00
FSP:G-SWTMS63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX500	€ 3.002,00
FSP:G-SWTMT60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX600	€ 6.387,00

## Support Pack Prolongation Software



FSP:G-SWTMT63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX600	€ 6.923,00
FSP:G-SWTMU60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX500	€ 3.532,00
FSP:G-SWTMU63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX500	€ 3.854,00
FSP:G-SWTMW60PRE0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX600	€ 5.496,00
FSP:G-SWTMW63PRE0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX600	€ 5.954,00
FSP:G-SWTN660PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier4	€ 7.455,00
FSP:G-SWTN663PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier4	€ 8.060,00
FSP:G-SWTN700PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 13.262,00
FSP:G-SWTN703PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 14.345,00
FSP:G-SWTN760PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 13.262,00
FSP:G-SWTN763PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 14.345,00
FSP:G-SWTO000PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 10.328,00
FSP:G-SWTO003PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 11.171,00
FSP:G-SWTO060PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 10.328,00
FSP:G-SWTO063PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 11.171,00
FSP:G-SWTO300PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 9.903,00

## Support Pack Prolongation Software



FSP:G-SWTO303PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 10.799,00
FSP:G-SWTO360PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 9.903,00
FSP:G-SWTO363PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 10.799,00
FSP:G-SWTO400PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	€ 25.170,00
FSP:G-SWTO403PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	€ 27.548,00
FSP:G-SWTO460PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	€ 25.170,00
FSP:G-SWTO463PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	€ 27.548,00
FSP:G-SWTO500PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 8.705,00
FSP:G-SWTO503PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 9.496,00
FSP:G-SWTO560PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 8.705,00
FSP:G-SWTO563PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 9.496,00
FSP:G-SWTOJ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC_Switch	€ 417,00
FSP:G-SWTOJ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC_Switch	€ 453,00
FSP:G-SWTOO60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC-Switch x10	€ 3.753,00
FSP:G-SWTOO63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC-Switch x10	€ 4.079,00
FSP:G-SWTOP60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux	€ 112,00



## Support Pack Prolongation Software



FSP:G-SWTOP63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux	€ 122,00
FSP:G-SWTOQ60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux x10	€ 1.010,00
FSP:G-SWTOQ63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux x10	€ 1.098,00
FSP:G-SWTOR60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for FC-Switch	€ 417,00
FSP:G-SWTOR63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for FC-Switch	€ 453,00
FSP:G-SWTSH60PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF650 Bundle	€ 10.134,00
FSP:G-SWTSH63PRE0B	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF650 Bundle	€ 11.010,00

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Support Pack Code	Description	EUP
FSP:G-SWTA060PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for TierS	€ 96,00
FSP:G-SWTA063PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for TierS	€ 104,00
FSP:G-SWTAA60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier1	€ 149,00
FSP:G-SWTAA63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier1	€ 161,00
FSP:G-SWTAB60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier1	€ 843,00
FSP:G-SWTAB63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier1	€ 914,00
FSP:G-SWTE060PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX200 S3	€ 728,00
FSP:G-SWTE063PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX200 S3	€ 789,00

## Support Pack Prolongation Software



FSP:G-SWTEF60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier1	€ 245,00
FSP:G-SWTEF63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier1	€ 265,00
FSP:G-SWTEJ60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard TierS	€ 53,00
FSP:G-SWTEJ63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard TierS	€ 57,00
FSP:G-SWTEK60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier1	€ 145,00
FSP:G-SWTEK63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier1	€ 157,00
FSP:G-SWTEL60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier2	€ 340,00
FSP:G-SWTEL63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier2	€ 368,00
FSP:G-SWTEM60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier3	€ 638,00
FSP:G-SWTEM63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier3	€ 691,00
FSP:G-SWTEN60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier4	€ 795,00
FSP:G-SWTEN63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier4	€ 861,00
FSP:G-SWTEO60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier2	€ 271,00
FSP:G-SWTEO63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier2	€ 293,00
FSP:G-SWTEQ60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier3	€ 382,00
FSP:G-SWTEQ63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier3	€ 414,00

## Support Pack Prolongation Software



FSP:G-SWTER60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer TierS	€ 96,00
FSP:G-SWTER63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer TierS	€ 104,00
FSP:G-SWTEU60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier1	€ 149,00
FSP:G-SWTEU63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier1	€ 161,00
FSP:G-SWTEZ60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX100 S3	€ 824,00
FSP:G-SWTEZ63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX100 S3	€ 892,00
FSP:G-SWTF460PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX100 S3	€ 1.000,00
FSP:G-SWTF463PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX100 S3	€ 1.083,00
FSP:G-SWTF560PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX200 S3	€ 1.000,00
FSP:G-SWTF563PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX200 S3	€ 1.083,00
FSP:G-SWTG960PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard TierS	€ 116,00
FSP:G-SWTG963PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard TierS	€ 126,00
FSP:G-SWTGE60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier1	€ 169,00
FSP:G-SWTGE63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier1	€ 183,00
FSP:G-SWTGH60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX60	€ 275,00
FSP:G-SWTGH63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX60	€ 300,00

## Support Pack Prolongation Software



FSP:G-SWTGI60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX80	€ 350,00
FSP:G-SWTGI63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX80	€ 382,00
FSP:G-SWTGJ60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX90	€ 350,00
FSP:G-SWTGJ63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX90	€ 382,00
FSP:G-SWTGN60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy TierS	€ 125,00
FSP:G-SWTGN63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy TierS	€ 136,00
FSP:G-SWTGO60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier1	€ 185,00
FSP:G-SWTGO63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier1	€ 200,00
FSP:G-SWTGV60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier1	€ 318,00
FSP:G-SWTGV63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier1	€ 344,00
FSP:G-SWTHG60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier1	€ 320,00
FSP:G-SWTHG63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier1	€ 346,00
FSP:G-SWTHN60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic TierS	€ 64,00
FSP:G-SWTHN63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic TierS	€ 70,00
FSP:G-SWTHO60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier1	€ 174,00
FSP:G-SWTHO63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier1	€ 189,00

## Support Pack Prolongation Software



FSP:G-SWTJ460PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Feature Pack (mgt.and copy) f. DX60 S3	€ 273,00
FSP:G-SWTJ463PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Feature Pack (mgt.and copy) f. DX60 S3	€ 295,00
FSP:G-SWTM160PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 1	€ 232,00
FSP:G-SWTM163PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 1	€ 251,00
FSP:G-SWTMO60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX100	€ 470,00
FSP:G-SWTMO63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX100	€ 510,00
FSP:G-SWTMP60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX200	€ 470,00
FSP:G-SWTMP63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX200	€ 510,00
FSP:G-SWTMQ60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX100	€ 1.385,00
FSP:G-SWTMQ63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX100	€ 1.500,00
FSP:G-SWTMR60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX200	€ 1.385,00
FSP:G-SWTMR63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX200	€ 1.500,00
FSP:G-SWTSI60PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF250 Bundle	€ 991,00
FSP:G-SWTSI63PRE0C	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF250 Bundle	€ 1.073,00

### EOD Software for Brocade 8510

Support Pack Code	Description	EUP
FSP:G-SWTB360PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10 GB/s Ethernet	€ 980,00



## Support Pack Prolongation Software



FSP:G-SWTB363PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10 GB/s Ethernet	€ 1.043,00
FSP:G-SWTBT60PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-4	€ 987,00
FSP:G-SWTBT63PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-4	€ 1.050,00
FSP:G-SWTBU60PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-8	€ 1.897,00
FSP:G-SWTBU63PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-8	€ 2.019,00
FSP:G-SWTBV60PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-4	€ 1.423,00
FSP:G-SWTBV63PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-4	€ 1.515,00
FSP:G-SWTBW60PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ICL POD Kit 16x64GB QSFP for 8510-4	€ 4.512,00
FSP:G-SWTBW63PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ICL POD Kit 16x64GB QSFP for 8510-4	€ 4.802,00
FSP:G-SWTBX60PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for EP InterCon.Lic,8 Slot for 8510-8	€ 9.024,00
FSP:G-SWTBX63PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for EP InterCon.Lic,8 Slot for 8510-8	€ 9.604,00
FSP:G-SWTBZ60PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-8	€ 1.161,00
FSP:G-SWTBZ63PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-8	€ 1.236,00
FSP:G-SWTPC60PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 8510-4/-8 ICL POD Kit16x64GB QSFP	€ 2.913,00
FSP:G-SWTPC63PRE0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 8510-4/-8 ICL POD Kit16x64GB QSFP	€ 3.121,00

### EOE Software for Brocade 6520

Support Pack Code	Description	EUP
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## Support Pack Prolongation Software



FSP:G-SWTB460PRE0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10GB/s FC or Eth.	€ 765,00
FSP:G-SWTB463PRE0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10GB/s FC or Eth.	€ 813,00
FSP:G-SWTPD60PRE0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 6520, Integrated Routing (IR)	€ 942,00
FSP:G-SWTPD63PRE0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 6520, Integrated Routing (IR)	€ 1.009,00
FSP:G-SWTPE60PRE0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620, S/W, Integrated Routing	€ 628,00
FSP:G-SWTPE63PRE0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620, S/W, Integrated Routing	€ 673,00
FSP:G-SWTPF60PRE0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620S/W, Mainframe Enterprise Bundle	€ 639,00
FSP:G-SWTPF63PRE0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620S/W, Mainframe Enterprise Bundle	€ 684,00

### EOF Brocade BNA SAN Management SW

Support Pack Code	Description	EUP
FSP:G-SWTB060PRE0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Enterprise Management SW	€ 4.450,00
FSP:G-SWTB063PRE0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Enterprise Management SW	€ 4.736,00
FSP:G-SWTB160PRE0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Professional Plus Management SW	€ 1.777,00
FSP:G-SWTB163PRE0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Professional Plus Management SW	€ 1.891,00
FSP:G-SWTB260PRE0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Management SW UPG von PPL auf EP	€ 2.938,00
FSP:G-SWTB263PRE0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Management SW UPG von PPL auf EP	€ 3.126,00

### EOM ETERNUS Snapshot Manager

Support Pack Code	Description	EUP
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## Support Pack Prolongation Software



FSP:G-SWTN260PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier S	€ 1.265,00
FSP:G-SWTN263PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier S	€ 1.495,00
FSP:G-SWTN460PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier 1	€ 1.265,00
FSP:G-SWTN463PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier 1	€ 1.495,00
FSP:G-SWTVG60PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX100	€ 1.265,00
FSP:G-SWTVG63PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX100	€ 1.495,00
FSP:G-SWTVH60PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX200	€ 1.265,00
FSP:G-SWTVH63PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX200	€ 1.495,00
FSP:G-SWTVI60PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX500	€ 2.335,00
FSP:G-SWTVI63PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX500	€ 2.760,00
FSP:G-SWTVJ60PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX600	€ 4.865,00
FSP:G-SWTVJ63PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX600	€ 5.750,00
FSP:G-SWTVK60PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX8700	€ 8.758,00
FSP:G-SWTVK63PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX8700	€ 10.350,00
FSP:G-SWTWF60PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX80	€ 1.265,00
FSP:G-SWTWF63PRE0M	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX80	€ 1.495,00

## Support Pack Prolongation Software



FSP:G-SWTWG60PREO	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX90	€ 1.265,00
FSP:G-SWTWG63PREO	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX90	€ 1.495,00
FSP:G-SWTWH60PREO	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX410	€ 2.335,00
FSP:G-SWTWH63PREO	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX410	€ 2.760,00
FSP:G-SWTWI60PREOM	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX440	€ 4.865,00
FSP:G-SWTWI63PREOM	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX440	€ 5.750,00

### EOS ETERNUS CS200 CVLT Software

Support Pack Code	Description	EUP
FSP:G-SWTD360PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 2TB	€ 876,00
FSP:G-SWTD363PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 2TB	€ 1.120,00
FSP:G-SWTD460PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 4TB	€ 1.377,00
FSP:G-SWTD463PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 4TB	€ 1.759,00
FSP:G-SWTD560PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 6TB	€ 1.878,00
FSP:G-SWTD563PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 6TB	€ 2.399,00
FSP:G-SWTD660PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 6TB	€ 2.347,00
FSP:G-SWTD663PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 6TB	€ 2.999,00
FSP:G-SWTD760PREOS	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 8TB	€ 2.378,00

## Support Pack Prolongation Software



FSP:G-SWTD763PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 8TB	€ 3.039,00
FSP:G-SWTD860PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 12TB	€ 3.380,00
FSP:G-SWTD863PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 12TB	€ 4.319,00
FSP:G-SWTD960PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 12TB	€ 4.225,00
FSP:G-SWTD963PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 12TB	€ 5.398,00
FSP:G-SWTG060PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 18TB	€ 4.882,00
FSP:G-SWTG063PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 18TB	€ 6.238,00
FSP:G-SWTG860PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 18TB	€ 6.102,00
FSP:G-SWTG863PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 18TB	€ 7.797,00
FSP:G-SWTH060PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 16TB	€ 4.381,00
FSP:G-SWTH063PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 16TB	€ 5.598,00
FSP:G-SWTH760PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 24TB	€ 6.384,00
FSP:G-SWTH763PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 24TB	€ 8.157,00
FSP:G-SWTH860PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 24TB	€ 7.980,00
FSP:G-SWTH863PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 24TB	€ 10.197,00
FSP:G-SWTH960PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 6TB	€ 1.404,00



## Support Pack Prolongation Software



FSP:G-SWTH963PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 6TB	€ 1.794,00
FSP:G-SWTI060PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 6TB	€ 1.755,00
FSP:G-SWTI063PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 6TB	€ 2.243,00
FSP:G-SWTI160PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 12TB	€ 2.808,00
FSP:G-SWTI163PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 12TB	€ 3.588,00
FSP:G-SWTI260PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 18TB	€ 4.212,00
FSP:G-SWTI263PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 18TB	€ 5.382,00
FSP:G-SWTI360PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 12TB	€ 3.511,00
FSP:G-SWTI363PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 12TB	€ 4.486,00
FSP:G-SWTI460PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 18TB	€ 5.266,00
FSP:G-SWTI463PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 18TB	€ 6.729,00
FSP:G-SWTI560PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software WinApp support 1 client	€ 294,00
FSP:G-SWTI563PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software WinApp support 1 client	€ 376,00
FSP:G-SWTI660PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Lin/Unix support 1 client	€ 377,00
FSP:G-SWTI663PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Lin/Unix support 1 client	€ 482,00
FSP:G-SWTI760PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software SAP support 1 client	€ 679,00

## Support Pack Prolongation Software



FSP:G-SWTI763PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software SAP support 1 client	€ 867,00
FSP:G-SWTI860PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot 1TB	€ 362,00
FSP:G-SWTI863PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot 1TB	€ 462,00
FSP:G-SWTI960PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Upgrade Snapshot 1TB	€ 136,00
FSP:G-SWTI963PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Upgrade Snapshot 1TB	€ 173,00
FSP:G-SWTJ060PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot Replication 1TB	€ 498,00
FSP:G-SWTJ063PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot Replication 1TB	€ 636,00
FSP:G-SWTJ160PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Tape support 1 drive	€ 452,00
FSP:G-SWTJ163PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Tape support 1 drive	€ 578,00
FSP:G-SWTJJ60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 7TB	€ 1.751,00
FSP:G-SWTJJ63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 7TB	€ 2.237,00
FSP:G-SWTKD60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 11TB	€ 2.751,00
FSP:G-SWTKD63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 11TB	€ 3.515,00
FSP:G-SWTKE60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 14TB	€ 3.501,00
FSP:G-SWTKE63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 14TB	€ 4.474,00
FSP:G-SWTKF60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 16TB	€ 4.002,00

## Support Pack Prolongation Software



FSP:G-SWTKF63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 16TB	€ 5.113,00
FSP:G-SWTKG60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 21TB	€ 5.252,00
FSP:G-SWTKG63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 21TB	€ 6.711,00
FSP:G-SWTKH60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 24TB	€ 6.002,00
FSP:G-SWTKH63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 24TB	€ 7.670,00
FSP:G-SWTKI60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 28TB	€ 7.003,00
FSP:G-SWTKI63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 28TB	€ 8.948,00
FSP:G-SWTKJ60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 32TB	€ 8.003,00
FSP:G-SWTKJ63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 32TB	€ 10.226,00
FSP:G-SWTKK60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 36TB	€ 9.003,00
FSP:G-SWTKK63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 36TB	€ 11.504,00
FSP:G-SWTKL60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 7TB	€ 2.189,00
FSP:G-SWTKL63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 7TB	€ 2.797,00
FSP:G-SWTKM60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 11TB	€ 3.440,00
FSP:G-SWTKM63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 11TB	€ 4.395,00
FSP:G-SWTKN60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 14TB	€ 4.378,00

## Support Pack Prolongation Software



FSP:G-SWTKN63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 14TB	€ 5.594,00
FSP:G-SWTKO60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 16TB	€ 5.003,00
FSP:G-SWTKO63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 16TB	€ 6.393,00
FSP:G-SWTKP60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 21TB	€ 6.567,00
FSP:G-SWTKP63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 21TB	€ 8.391,00
FSP:G-SWTKQ60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 28TB	€ 8.756,00
FSP:G-SWTKQ63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 28TB	€ 11.188,00
FSP:G-SWTKR60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 32TB	€ 10.007,00
FSP:G-SWTKR63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 32TB	€ 12.786,00
FSP:G-SWTLA60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 24TB	€ 7.505,00
FSP:G-SWTLA63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 24TB	€ 9.590,00
FSP:G-SWTLB60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 36TB	€ 11.257,00
FSP:G-SWTLB63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 36TB	€ 14.384,00
FSP:G-SWTO760PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 1TB	€ 669,00
FSP:G-SWTO763PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 1TB	€ 855,00
FSP:G-SWTOU60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 30TB	€ 9.381,00



## Support Pack Prolongation Software



FSP:G-SWTOU63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 30TB	€ 11.987,00
FSP:G-SWTOV60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 48TB	€ 15.010,00
FSP:G-SWTOV63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 48TB	€ 19.179,00
FSP:G-SWTOW60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 30TB	€ 7.503,00
FSP:G-SWTOW63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 30TB	€ 9.587,00
FSP:G-SWTOX60PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 48TB	€ 12.005,00
FSP:G-SWTOX63PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 48TB	€ 15.339,00
FSP:G-SWTV760PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 20TB	€ 5.753,00
FSP:G-SWTV763PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 20TB	€ 7.351,00
FSP:G-SWTY060PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 36TB	€ 10.035,00
FSP:G-SWTY063PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 36TB	€ 12.822,00
FSP:G-SWTZ060PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 1TB	€ 836,00
FSP:G-SWTZ063PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 1TB	€ 1.069,00
FSP:G-SWTZ460PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 2TB	€ 1.171,00
FSP:G-SWTZ463PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 2TB	€ 1.496,00
FSP:G-SWTZ560PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 4TB	€ 1.840,00



## Support Pack Prolongation Software



FSP:G-SWTZ563PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 4TB	€ 2.351,00
FSP:G-SWTZ660PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 8TB	€ 3.178,00
FSP:G-SWTZ663PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 8TB	€ 4.060,00
FSP:G-SWTZ760PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 16TB	€ 5.854,00
FSP:G-SWTZ763PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 16TB	€ 7.480,00
FSP:G-SWTZ860PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 20TB	€ 7.192,00
FSP:G-SWTZ863PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 20TB	€ 9.189,00
FSP:G-SWTZ960PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 36TB	€ 12.543,00
FSP:G-SWTZ963PRE0S	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 36TB	€ 16.028,00

### FFO FlexFrame Orchestrator

Support Pack Code	Description	EUP
FSP:G-SWTMC60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FlexFrame Orchestrator	€ 11.367,00
FSP:G-SWTMC63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FlexFrame Orchestrator	€ 14.256,00
FSP:G-SWTPI60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Laufzeit Lizenz	€ 37.889,00
FSP:G-SWTPI63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Laufzeit Lizenz	€ 47.520,00
FSP:G-SWTPJ60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Laufzeit Lizenz	€ 8.999,00
FSP:G-SWTPJ63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Laufzeit Lizenz	€ 11.286,00

## Support Pack Prolongation Software



FSP:G-SWTPK60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Laufzeit Lizenz	€ 16.103,00
FSP:G-SWTPK63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Laufzeit Lizenz	€ 20.196,00
FSP:G-SWTPL60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Laufzeit Lizenz	€ 22.733,00
FSP:G-SWTPL63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Laufzeit Lizenz	€ 28.512,00
FSP:G-SWTPM60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Laufzeit Lizenz	€ 18.945,00
FSP:G-SWTPM63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Laufzeit Lizenz	€ 23.760,00
FSP:G-SWTPN60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Laufzeit Lizenz	€ 3.789,00
FSP:G-SWTPN63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Laufzeit Lizenz	€ 4.752,00
FSP:G-SWTPO60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Laufzeit Lizenz	€ 7.578,00
FSP:G-SWTPO63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Laufzeit Lizenz	€ 9.504,00
FSP:G-SWTPQ60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry Accounting Lizenz	€ 2.658,00
FSP:G-SWTPQ63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry Accounting Lizenz	€ 3.278,00
FSP:G-SWTPR60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Accounting Lizenz	€ 8.861,00
FSP:G-SWTPR63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Accounting Lizenz	€ 10.927,00
FSP:G-SWTPT60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Accounting Lizenz	€ 2.104,00
FSP:G-SWTPT63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Accounting Lizenz	€ 2.595,00

## Support Pack Prolongation Software



FSP:G-SWTPU60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Accounting Lizenz	€ 3.718,00
FSP:G-SWTPU63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Accounting Lizenz	€ 4.584,00
FSP:G-SWTPV60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Accounting Lizenz	€ 5.317,00
FSP:G-SWTPV63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Accounting Lizenz	€ 6.556,00
FSP:G-SWTPW60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Accounting Lizenz	€ 4.431,00
FSP:G-SWTPW63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Accounting Lizenz	€ 5.464,00
FSP:G-SWTPX60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Accounting Lizenz	€ 886,00
FSP:G-SWTPX63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Accounting Lizenz	€ 1.093,00
FSP:G-SWTPY60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Accounting Lizenz	€ 1.772,00
FSP:G-SWTPY63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Accounting Lizenz	€ 2.186,00
FSP:G-SWTPZ60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry RBAC Lizenz	€ 532,00
FSP:G-SWTPZ63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry RBAC Lizenz	€ 656,00
FSP:G-SWTQA60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis RBAC Lizenz	€ 1.772,00
FSP:G-SWTQA63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis RBAC Lizenz	€ 2.185,00
FSP:G-SWTQB60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S RBAC Lizenz	€ 421,00
FSP:G-SWTQB63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S RBAC Lizenz	€ 519,00

## Support Pack Prolongation Software



FSP:G-SWTQC60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M RBAC Lizenz	€ 753,00
FSP:G-SWTQC63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M RBAC Lizenz	€ 929,00
FSP:G-SWTQD60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L RBAC Lizenz	€ 1.063,00
FSP:G-SWTQD63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L RBAC Lizenz	€ 1.311,00
FSP:G-SWTQE60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S RBAC Lizenz	€ 886,00
FSP:G-SWTQE63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S RBAC Lizenz	€ 1.093,00
FSP:G-SWTQF60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS RBAC Lizenz	€ 177,00
FSP:G-SWTQF63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS RBAC Lizenz	€ 219,00
FSP:G-SWTQG60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S RBAC Lizenz	€ 355,00
FSP:G-SWTQG63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S RBAC Lizenz	€ 437,00
FSP:G-SWTQH60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Linux KVM Lizenz	€ 161,00
FSP:G-SWTQH63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Linux KVM Lizenz	€ 199,00
FSP:G-SWTQI60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension Linux KVM Lizenz	€ 161,00
FSP:G-SWTQI63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension Linux KVM Lizenz	€ 199,00
FSP:G-SWTQJ60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis VMware ESX Lizenz	€ 161,00
FSP:G-SWTQJ63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis VMware ESX Lizenz	€ 199,00

## Support Pack Prolongation Software



FSP:G-SWTQK60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension VMware ESX Lizenz	€ 161,00
FSP:G-SWTQK63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension VMware ESX Lizenz	€ 199,00
FSP:G-SWTQL60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis SAN Lizenz	€ 302,00
FSP:G-SWTQL63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis SAN Lizenz	€ 373,00
FSP:G-SWTQM60PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension SAN Lizenz	€ 302,00
FSP:G-SWTQM63PRFF0	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension SAN Lizenz	€ 373,00

### HPA FJ Power Appliance SAP HANA

Support Pack Code	Description	EUP
FSP:G-SWTHS60PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Base license	€ 1.034,00
FSP:G-SWTHS63PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Base license	€ 1.087,00
FSP:G-SWTHT60PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension I	€ 532,00
FSP:G-SWTHT63PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension I	€ 547,00
FSP:G-SWTHU60PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension II	€ 242,00
FSP:G-SWTHU63PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension II	€ 249,00
FSP:G-SWTHV60PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 9x5, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East an	€ 1.034,00
FSP:G-SWTHV63PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 24x7, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East a	€ 1.080,00



## Support Pack Prolongation Software



FSP:G-SWTHW60PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 9x5, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East an	€ 532,00
FSP:G-SWTHW63PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 24x7, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East a	€ 547,00
FSP:G-SWTHX60PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 9x5, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East an	€ 242,00
FSP:G-SWTHX63PRHPA	Support Pack Prolongation of 12 months Software-/Solution Support, 24x7, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East a	€ 249,00
FSP:G-SWTOH80PRHPA	Support Pack Prolongation of 12 months Technical Support, 9x5, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu PF4 SAP HANA TDI	€ 210,00
FSP:G-SWTOH83PRHPA	Support Pack Prolongation of 12 months Technical Support, 24x7, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu PF4 SAP HANA TDI	€ 284,00

### IHA FJ HANA Power Multi Node, HANA Appliance & Appliance Single Box

Support Pack Code	Description	EUP
FSP:G-SWTNP80PRIHA	Support Pack Prolongation of 12 months Technical Support, 9x5, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HANA-RA-TDI	€ 1.050,00
FSP:G-SWTNP83PRIHA	Support Pack Prolongation of 12 months Technical Support, 24x7, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HANA-RA-TDI	€ 1.701,00

### PAN Egenera PAN SW on PY BX900

Support Pack Code	Description	EUP
FSP:G-SWTAF63PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Manager Adv.	€ 981,00
FSP:G-SWTAG63PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Manager Ent.	€ 1.594,00
FSP:G-SWTAH63PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Domain Man.	€ 1.227,00
FSP:G-SWTP163PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Builder for BX900	€ 707,00
FSP:G-SWTP263PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Server Portability for BX900	€ 505,00

## Support Pack Prolongation Software



FSP:G-SWTP363PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Portability for BX900	€ 758,00
FSP:G-SWTP463PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Cloud Director	€ 662,00
FSP:G-SWTP563PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Advanced	€ 1.594,00
FSP:G-SWTP663PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Enterprise	€ 2.207,00
FSP:G-SWTP763PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Advanced MDF 9x	€ 14.063,00
FSP:G-SWTP863PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Enterprise MDF 9x	€ 19.471,00
FSP:G-SWTP963PRPAN	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Public Cloud Connector Plugin- 1 Ressource	€ 33,00

### SVR Resource Coordinator VE

Support Pack Code	Description	EUP
FSP:G-SWTA860PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SV ROR Cloud Edition Server License M1 class V3	€ 1.969,00
FSP:G-SWTA960PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SV ROR Virtual Edition Server License M1 class V3	€ 997,00
FSP:G-SWTRA60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR 4C	€ 306,00
FSP:G-SWTRB60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 8SVR 4C	€ 2.277,00
FSP:G-SWTRC60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 18SVR 4C	€ 5.132,00
FSP:G-SWTRD60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR 8C	€ 612,00
FSP:G-SWTRE60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR PQM3C	€ 1.530,00
FSP:G-SWTRF60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR 4C	€ 156,00

## Support Pack Prolongation Software



FSP:G-SWTRG60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 8SVR 4C	€ 1.108,00
FSP:G-SWTRH60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 18SVR 4C	€ 2.492,00
FSP:G-SWTRI60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR 8C	€ 398,00
FSP:G-SWTRJ60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR PQM3C	€ 994,00
FSP:G-SWTRK60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR KC	€ 312,00
FSP:G-SWTRL60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR L2C	€ 623,00
FSP:G-SWTRM60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR M2C	€ 1.247,00
FSP:G-SWTRN60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR M3C	€ 1.558,00
FSP:G-SWTRO60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR NC	€ 3.117,00
FSP:G-SWTRP60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR RC	€ 6.234,00
FSP:G-SWTRQ60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCEDRO V3 (WIN/LINUX) WTG 1SVR	€ 755,00
FSP:G-SWTRR60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 K class, (Solaris)	€ 615,00
FSP:G-SWTRS60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 L2 class, (Solaris)	€ 1.231,00
FSP:G-SWTRT60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 M2 class, (Solaris)	€ 2.462,00
FSP:G-SWTRU60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 M3 class, (Solaris)	€ 3.077,00
FSP:G-SWTRV60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 N class, (Solaris)	€ 6.154,00

# Support Pack Prolongation Software



FSP:G-SWTRW60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 R class, (Solaris)	€ 12.308,00
FSP:G-SWTRX60PRSVR	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR NS Option (Win/Lin)	€ 462,00

## SVV SV VIOM

Support Pack Code	Description	EUP
FSP:G-SWTW360PRSVV	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x8 lic. BDL,dsgn.f. but not limited to BX400	€ 344,00
FSP:G-SWTW363PRSVV	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x8 lic. BDL,dsgn.f. but not limited to BX400	€ 439,00
FSP:G-SWTW560PRSVV	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x18 lic. BDL, dsgn.f.but not limited to BX900	€ 690,00
FSP:G-SWTW563PRSVV	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x18 lic. BDL, dsgn.f.but not limited to BX900	€ 882,00
FSP:G-SWTW660PRSVV	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM single server license, BX systems (Server)	€ 58,00
FSP:G-SWTW663PRSVV	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM single server license, BX systems (Server)	€ 74,00
FSP:G-SWTW760PRSVV	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM single server license, BX systems (Chassis)	€ 309,00
FSP:G-SWTW763PRSVV	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM single server license, BX systems (Chassis)	€ 371,00

## V0A VMWare ESXi 4.0 Single SVR

Support Pack Code	Description	EUP
FSP:G-SWTBA60PRV0A	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ESXi 5.0 Single SRV	€ 234,00
FSP:G-SWTBA63PRV0A	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ESXi 5.0 Single SRV	€ 281,00

## V0D VMware vSphere STD

Support Pack Code	Description	EUP
FSP:G-SWTBE60PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD	€ 258,00

## Support Pack Prolongation Software



FSP:G-SWTBE63PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD	€ 305,00
FSP:G-SWTBM60PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware STD AK(8CPU+VC-STD)	€ 2.896,00
FSP:G-SWTBM63PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware STD AK(8CPU+VC-STD)	€ 3.447,00
FSP:G-SWTNB60PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. STD for 1 CPU	€ 346,00
FSP:G-SWTNB63PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. STD for 1 CPU	€ 412,00
FSP:G-SWTNE60PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. STD Acc.Kit f. 6 CPUs	€ 3.067,00
FSP:G-SWTNE63PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. STD Acc.Kit f. 6 CPUs	€ 3.651,00
FSP:G-SWTOK60PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD Acc Kit 6CPU	€ 2.375,00
FSP:G-SWTOK63PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD Acc Kit 6CPU	€ 2.833,00
FSP:G-SWTQ763PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere STD for 1 CPU	€ 317,00
FSP:G-SWTS063PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere w. Ops Mgt. STD f. 1 CPU	€ 428,00
FSP:G-SWTSE60PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD AK(6CPU+VC-STD)	€ 3.077,00
FSP:G-SWTSE63PRV0D	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD AK(6CPU+VC-STD)	€ 3.652,00

### VOE VMware vSphere Advanced

Support Pack Code	Description	EUP
FSP:G-SWTAD60PRV0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ADV Acceleration Kit	€ 4.611,00
FSP:G-SWTAD63PRV0E	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ADV Acceleration Kit	€ 5.489,00



# Support Pack Prolongation Software



## V0F VMware vSphere ENT

Support Pack Code	Description	EUP
FSP:G-SWTB960PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT AK(6CPU+VC-STD w/o VSA)	€ 4.611,00
FSP:G-SWTB963PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT AK(6CPU+VC-STD w/o VSA)	€ 5.489,00
FSP:G-SWTBF60PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT	€ 570,00
FSP:G-SWTBF63PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT	€ 679,00
FSP:G-SWTBN60PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT AK(6CPU+VC-STD)	€ 4.861,00
FSP:G-SWTBN63PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT AK(6CPU+VC-STD)	€ 5.787,00
FSP:G-SWTD060PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT ACC f. 6 CPUs wo Data Protection	€ 5.302,00
FSP:G-SWTD063PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT ACC f. 6 CPUs wo Data Protection	€ 6.313,00
FSP:G-SWTNC60PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT for 1 CPU	€ 719,00
FSP:G-SWTNC63PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT for 1 CPU	€ 856,00
FSP:G-SWTNF60PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT Acc.Kit f. 6 CPUs	€ 6.295,00
FSP:G-SWTNF63PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT Acc.Kit f. 6 CPUs	€ 7.490,00
FSP:G-SWTQ563PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere ENT for 1 CPU	€ 705,00
FSP:G-SWTQ863PRV0F	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere w. Ops Mgt. ENT f. 1 CPU	€ 889,00

## V0G VMware vSphere ENT PL

Support Pack Code	Description	EUP
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## Support Pack Prolongation Software



FSP:G-SWTBG60PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT-PL	€ 693,00
FSP:G-SWTBG63PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT-PL	€ 825,00
FSP:G-SWTBO60PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT-PL AK(6CPU+VC-STD)	€ 5.564,00
FSP:G-SWTBO63PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT-PL AK(6CPU+VC-STD)	€ 6.623,00
FSP:G-SWTC060PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT-PL AK(6CPU+VC-STD w/o VSA)	€ 4.904,00
FSP:G-SWTC063PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT-PL AK(6CPU+VC-STD w/o VSA)	€ 5.839,00
FSP:G-SWTCA60PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ADV	€ 1.585,00
FSP:G-SWTCA63PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ADV	€ 1.888,00
FSP:G-SWTCE60PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ENT	€ 1.883,00
FSP:G-SWTCE63PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ENT	€ 2.242,00
FSP:G-SWTCS60PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite STD	€ 1.090,00
FSP:G-SWTCS63PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite STD	€ 1.297,00
FSP:G-SWTD260PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f.6 CPUs w/o Data Protection	€ 6.421,00
FSP:G-SWTD263PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f.6 CPUs w/o Data Protection	€ 7.644,00
FSP:G-SWTE860PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT-PL 8 Acceleration Kit	€ 6.735,00
FSP:G-SWTE863PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ENT-PL 8 Acceleration Kit	€ 8.018,00

## Support Pack Prolongation Software



FSP:G-SWTND60PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT-PL for 1 CPU	€ 872,00
FSP:G-SWTND63PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT-PL for 1 CPU	€ 1.038,00
FSP:G-SWTNG60PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f. 6 CPUs	€ 6.998,00
FSP:G-SWTNG63PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f. 6 CPUs	€ 8.327,00
FSP:G-SWTOL60PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere EPL Acc Kit 6CPU	€ 5.349,00
FSP:G-SWTOL63PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere EPL Acc Kit 6CPU	€ 6.369,00
FSP:G-SWTP063PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCloud Suite ADV	€ 1.961,00
FSP:G-SWTQ063PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCloud Suite ENT	€ 2.328,00
FSP:G-SWTQ163PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCloud Suite STD	€ 1.348,00
FSP:G-SWTQ663PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere ENT-PL for 1 CPU	€ 857,00
FSP:G-SWTQ963PRV0G	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere w. Ops Mgt. ENT-PL f.1 CPU	€ 1.078,00

### VOH VMware Essentials PL

Support Pack Code	Description	EUP
FSP:G-SWTA460PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL with VSA	€ 1.161,00
FSP:G-SWTA463PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL with VSA	€ 1.382,00
FSP:G-SWTA560PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for 1 processor	€ 495,00
FSP:G-SWTA563PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for 1 processor	€ 589,00

## Support Pack Prolongation Software



FSP:G-SWTA660PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 10 Pack (CCU)	€ 99,00
FSP:G-SWTA663PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 10 Pack (CCU)	€ 118,00
FSP:G-SWTA760PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 100 Pack (CCU)	€ 992,00
FSP:G-SWTA763PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 100 Pack (CCU)	€ 1.180,00
FSP:G-SWTBR60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL	€ 740,00
FSP:G-SWTBR63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL	€ 881,00
FSP:G-SWTLC60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office STD-25 VM Pack	€ 595,00
FSP:G-SWTLC63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office STD-25 VM Pack	€ 708,00
FSP:G-SWTLE60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office ADV-25 VM Pack	€ 892,00
FSP:G-SWTLE63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office ADV-25 VM Pack	€ 1.062,00
FSP:G-SWTLF60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 6 for ROBO (25 VM Pack)	€ 2.479,00
FSP:G-SWTLF63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 6 for ROBO (25 VM Pack)	€ 2.951,00
FSP:G-SWTNL60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for 1 processor	€ 792,00
FSP:G-SWTNL63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for 1 processor	€ 943,00
FSP:G-SWTNO60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Enterprise for 1 processor	€ 1.090,00
FSP:G-SWTNO63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Enterprise for 1 processor	€ 1.297,00

## Support Pack Prolongation Software



FSP:G-SWTNQ60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Adv for Desktop 10 Pack	€ 198,00
FSP:G-SWTNQ63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Adv for Desktop 10 Pack	€ 236,00
FSP:G-SWTNR60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for Desktop 100 Pack	€ 1.983,00
FSP:G-SWTNR63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for Desktop 100 Pack	€ 2.361,00
FSP:G-SWTNX60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Ent for Desktop 10 Pack	€ 238,00
FSP:G-SWTNX63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Ent for Desktop 10 Pack	€ 283,00
FSP:G-SWTNY60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Ent for Desktop 100 Pack	€ 2.380,00
FSP:G-SWTNY63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Ent for Desktop 100 Pack	€ 2.833,00
FSP:G-SWTOZ60PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VSAN ADV for ROBO	€ 3.966,00
FSP:G-SWTOZ63PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VSAN ADV for ROBO	€ 4.722,00
FSP:G-SWTQ263PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded VSAN for 1 processor	€ 612,00
FSP:G-SWTQ363PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded VSAN for Desktop 10 Pack (CCU)	€ 123,00
FSP:G-SWTQ463PRV0H	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded VSAN for Desktop 100 Pack (CCU)	€ 1.226,00

### V01 VMware vCenter FND

Support Pack Code	Description	EUP
FSP:G-SWTBP60PRV0I	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter STD	€ 1.189,00
FSP:G-SWTBP63PRV0I	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter STD	€ 1.415,00



## Support Pack Prolongation Software



FSP:G-SWTBQ60PRV0I	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter FND	€ 515,00
FSP:G-SWTBQ63PRV0I	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter FND	€ 609,00
FSP:G-SWTO863PRV0I	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCenter FND	€ 633,00
FSP:G-SWTO963PRV0I	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCenter STD	€ 1.470,00

### V0Y VMware SRM, VMware SRM (Reseller)

Support Pack Code	Description	EUP
FSP:G-SWTU060PRV0Y	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM STD (25 VM Pack)	€ 967,00
FSP:G-SWTU063PRV0Y	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM STD (25 VM Pack)	€ 1.151,00
FSP:G-SWTU460PRV0Y	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM ENT (25 VM Pack)	€ 2.454,00
FSP:G-SWTU463PRV0Y	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM ENT (25 VM Pack)	€ 2.922,00

### V1J VMware View ENT

Support Pack Code	Description	EUP
FSP:G-SWTB860PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMM Horizon Horizon STD add-on 100P	€ 3.718,00
FSP:G-SWTB863PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMM Horizon Horizon STD add-on 100P	€ 4.426,00
FSP:G-SWTK160PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View ENT Start 10 CLI	€ 256,00
FSP:G-SWTK163PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View ENT Start 10 CLI	€ 304,00
FSP:G-SWTK260PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View ENT 100 CLI	€ 2.554,00
FSP:G-SWTK263PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View ENT 100 CLI	€ 3.039,00

## Support Pack Prolongation Software



FSP:G-SWTK360PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View ENT add 10 CLI	€ 256,00
FSP:G-SWTK363PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View ENT add 10 CLI	€ 304,00
FSP:G-SWTK460PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View ENT add on 10 CLI	€ 154,00
FSP:G-SWTK463PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View ENT add on 10 CLI	€ 182,00
FSP:G-SWTK560PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 10P	€ 489,00
FSP:G-SWTK563PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 10P	€ 582,00
FSP:G-SWTK660PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 100P	€ 4.892,00
FSP:G-SWTK663PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 100P	€ 5.824,00
FSP:G-SWTK760PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View PRE add 10 CLI	€ 426,00
FSP:G-SWTK763PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware View PRE add 10 CLI	€ 506,00
FSP:G-SWTK860PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD add-on 10P	€ 372,00
FSP:G-SWTK863PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD add-on 10P	€ 443,00
FSP:G-SWTT063PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded Horizon View STD 10 Pack (CCU)	€ 613,00
FSP:G-SWTT363PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded Horizon View STD 100 Pack (CCU)	€ 6.130,00
FSP:G-SWTT463PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded Horizon View STD add on 10P (CCU)	€ 466,00
FSP:G-SWTT563PRV1J	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded Horizon View STD add on 100P (CCU)	€ 4.659,00

## V1K HPC Cluster Suite, HPC Solution Identifier, HPC SW services entitlement 1Y

Support Pack Code	Description	EUP
FSP:G-SWTCG60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Server aca/com	€ 356,00
FSP:G-SWTCH60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com -16N	€ 28,00
FSP:G-SWTIC60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com -64N	€ 25,00
FSP:G-SWTCJ60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com 65+N	€ 23,00
FSP:G-SWTHA60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced -16N	€ 90,00
FSP:G-SWTHB60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced -64N	€ 80,00
FSP:G-SWTHC60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced 65+N	€ 72,00
FSP:G-SWTHD60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic -16N	€ 31,00
FSP:G-SWTHE60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic -64N	€ 28,00
FSP:G-SWTHF60PRV1K	Support Pack Prolongation of 12 months Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic 65+N	€ 24,00

## CH2 CLOUDERA

Support Pack Code	Description	EUP
FSP:G-SW1B560PRCH2	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CLOUDERA BASIC	€ 141,00
FSP:G-SW1B563PRCH2	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CLOUDERA BASIC	€ 176,00
FSP:G-SW1B660PRCH2	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Cloudera Enterprise Data Engineering Edition	€ 282,00
FSP:G-SW1B663PRCH2	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Cloudera Enterprise Data Engineering Edition	€ 352,00
FSP:G-SW1B760PRCH2	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CLOUDERA DATA HUB	€ 704,00
FSP:G-SW1B763PRCH2	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CLOUDERA DATA HUB	€ 880,00

## EOB ETERNUS SF SW

Support Pack Code	Description	EUP
FSP:G-SW1AC60PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier2	€ 376,00
FSP:G-SW1AC63PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier2	€ 409,00
FSP:G-SW1AI60PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier3	€ 551,00
FSP:G-SW1AI63PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier3	€ 598,00
FSP:G-SW1AJ60PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier4	€ 1.414,00
FSP:G-SW1AJ63PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier4	€ 1.541,00
FSP:G-SW1AK60PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier2	€ 1.673,00
FSP:G-SW1AK63PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier2	€ 1.833,00
FSP:G-SW1AL60PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier3	€ 1.900,00
FSP:G-SW1AL63PRE0B	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier3	€ 2.062,00

## Support Pack Software



FSP:G-SW3AC60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier2	€ 1.129,00
FSP:G-SW3AC63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier2	€ 1.227,00
FSP:G-SW3AI60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier3	€ 1.654,00
FSP:G-SW3AI63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier3	€ 1.793,00
FSP:G-SW3AJ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier4	€ 4.241,00
FSP:G-SW3AJ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier4	€ 4.624,00
FSP:G-SW3AK60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier2	€ 5.018,00
FSP:G-SW3AK63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier2	€ 5.500,00
FSP:G-SW3AL60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier3	€ 5.699,00
FSP:G-SW3AL63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier3	€ 6.187,00
FSP:G-SW3E960PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX500 S3	€ 8.036,00
FSP:G-SW3E963PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX500 S3	€ 8.715,00
FSP:G-SW3EG60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier2	€ 6.322,00
FSP:G-SW3EG63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier2	€ 6.839,00
FSP:G-SW3EH60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier3	€ 17.432,00
FSP:G-SW3EH63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier3	€ 18.930,00



## Support Pack Software



FSP:G-SW3EI60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier4	€ 61.194,00
FSP:G-SW3EI63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier4	€ 66.180,00
FSP:G-SW3EV60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier2	€ 1.129,00
FSP:G-SW3EV63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier2	€ 1.227,00
FSP:G-SW3EW60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier3	€ 1.654,00
FSP:G-SW3EW63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier3	€ 1.793,00
FSP:G-SW3EY60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier4	€ 4.242,00
FSP:G-SW3EY63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier4	€ 4.624,00
FSP:G-SW3F060PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX600 S3	€ 14.483,00
FSP:G-SW3F063PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX600 S3	€ 15.722,00
FSP:G-SW3F660PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX500 S3	€ 12.458,00
FSP:G-SW3F663PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX500 S3	€ 13.650,00
FSP:G-SW3F760PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX600 S3	€ 27.280,00
FSP:G-SW3F763PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX600 S3	€ 29.602,00
FSP:G-SW3GF60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier2	€ 5.054,00
FSP:G-SW3GF63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier2	€ 5.475,00

## Support Pack Software



FSP:G-SW3GG60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier3	€ 13.907,00
FSP:G-SW3GG63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier3	€ 15.137,00
FSP:G-SW3GP60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier2	€ 2.254,00
FSP:G-SW3GP63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier2	€ 2.462,00
FSP:G-SW3GQ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier3	€ 3.864,00
FSP:G-SW3GQ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier3	€ 4.191,00
FSP:G-SW3GR60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier4	€ 8.054,00
FSP:G-SW3GR63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier4	€ 8.793,00
FSP:G-SW3GS60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM)	€ 8.052,00
FSP:G-SW3GS63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM)	€ 8.750,00
FSP:G-SW3GW60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier2	€ 2.641,00
FSP:G-SW3GW63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier2	€ 2.863,00
FSP:G-SW3GX60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier3	€ 6.374,00
FSP:G-SW3GX63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier3	€ 6.919,00
FSP:G-SW3GY60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier4	€ 12.342,00
FSP:G-SW3GY63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier4	€ 13.416,00

## Support Pack Software



FSP:G-SW3GZ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM)	€ 12.352,00
FSP:G-SW3GZ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM)	€ 13.403,00
FSP:G-SW3HH60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier2	€ 3.527,00
FSP:G-SW3HH63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier2	€ 3.830,00
FSP:G-SW3HI60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier3	€ 5.367,00
FSP:G-SW3HI63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier3	€ 5.850,00
FSP:G-SW3HJ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier4	€ 10.713,00
FSP:G-SW3HJ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier4	€ 11.651,00
FSP:G-SW3HK60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Expan. (+2CM)	€ 10.714,00
FSP:G-SW3HK63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Expan. (+2CM)	€ 11.626,00
FSP:G-SW3HP60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier2	€ 1.793,00
FSP:G-SW3HP63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier2	€ 1.942,00
FSP:G-SW3HQ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier3	€ 2.733,00
FSP:G-SW3HQ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier3	€ 2.972,00
FSP:G-SW3HR60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier4	€ 5.461,00
FSP:G-SW3HR63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier4	€ 5.923,00

## Support Pack Software



FSP:G-SW3LJ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows x10	€ 3.118,00
FSP:G-SW3LJ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows x10	€ 3.387,00
FSP:G-SW3LO60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows	€ 347,00
FSP:G-SW3LO63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows	€ 377,00
FSP:G-SW3LQ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch	€ 397,00
FSP:G-SW3LQ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch	€ 431,00
FSP:G-SW3LR60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch x10	€ 3.572,00
FSP:G-SW3LR63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch x10	€ 3.882,00
FSP:G-SW3LT60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM, for >8CM)	€ 4.258,00
FSP:G-SW3LT63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM, for >8CM)	€ 4.625,00
FSP:G-SW3LU60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM, for >8CM)	€ 6.489,00
FSP:G-SW3LU63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM, for >8CM)	€ 7.041,00
FSP:G-SW3LV60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion (+2CM, for >8CM)	€ 13.057,00
FSP:G-SW3LV63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion (+2CM, for >8CM)	€ 14.245,00
FSP:G-SW3M260PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 2	€ 3.114,00
FSP:G-SW3M263PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 2	€ 3.403,00

## Support Pack Software



FSP:G-SW3M360PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 3	€ 5.866,00
FSP:G-SW3M363PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 3	€ 6.367,00
FSP:G-SW3M460PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x1	€ 336,00
FSP:G-SW3M463PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x1	€ 366,00
FSP:G-SW3M560PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x10	€ 3.026,00
FSP:G-SW3M563PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x10	€ 3.302,00
FSP:G-SW3M660PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU	€ 336,00
FSP:G-SW3M663PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU	€ 366,00
FSP:G-SW3M760PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU x10	€ 3.026,00
FSP:G-SW3M763PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU x10	€ 3.302,00
FSP:G-SW3MA60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Exp. (+2CM, for >8CM)	€ 5.629,00
FSP:G-SW3MA63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Exp. (+2CM, for >8CM)	€ 6.148,00
FSP:G-SW3MS60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX500	€ 8.269,00
FSP:G-SW3MS63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX500	€ 9.006,00
FSP:G-SW3MT60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX600	€ 19.162,00
FSP:G-SW3MT63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX600	€ 20.768,00



## Support Pack Software



FSP:G-SW3MU60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX500	€ 10.596,00
FSP:G-SW3MU63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX500	€ 11.562,00
FSP:G-SW3MW60PRE0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX600	€ 16.488,00
FSP:G-SW3MW63PRE0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX600	€ 17.862,00
FSP:G-SW3N660PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier4	€ 22.364,00
FSP:G-SW3N663PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier4	€ 24.181,00
FSP:G-SW3N700PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 39.786,00
FSP:G-SW3N703PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 43.034,00
FSP:G-SW3N760PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 39.786,00
FSP:G-SW3N763PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 43.034,00
FSP:G-SW3O000PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 30.984,00
FSP:G-SW3O003PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 33.513,00
FSP:G-SW3O060PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 30.984,00
FSP:G-SW3O063PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 33.513,00
FSP:G-SW3O300PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 29.708,00
FSP:G-SW3O303PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 32.398,00

## Support Pack Software



FSP:G-SW3O360PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 29.708,00
FSP:G-SW3O363PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 32.398,00
FSP:G-SW3O400PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	€ 75.510,00
FSP:G-SW3O403PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	€ 82.645,00
FSP:G-SW3O460PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	€ 75.510,00
FSP:G-SW3O463PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	€ 82.645,00
FSP:G-SW3O500PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 26.115,00
FSP:G-SW3O503PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 28.489,00
FSP:G-SW3O560PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 26.115,00
FSP:G-SW3O563PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 28.489,00
FSP:G-SW3OJ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC_Switch	€ 1.251,00
FSP:G-SW3OJ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC_Switch	€ 1.360,00
FSP:G-SW3OO60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC-Switch x10	€ 11.258,00
FSP:G-SW3OO63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC-Switch x10	€ 12.236,00
FSP:G-SW3OP60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux	€ 337,00
FSP:G-SW3OP63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux	€ 366,00

## Support Pack Software



FSP:G-SW3OQ60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux x10	€ 3.031,00
FSP:G-SW3OQ63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux x10	€ 3.294,00
FSP:G-SW3OR60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for FC-Switch	€ 1.251,00
FSP:G-SW3OR63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for FC-Switch	€ 1.360,00
FSP:G-SW3SH60PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF650 Bundle	€ 4.564,00
FSP:G-SW3SH63PRE0B	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF650 Bundle	€ 6.161,00
FSP:G-SW5AC60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier2	€ 1.882,00
FSP:G-SW5AC63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier2	€ 2.044,00
FSP:G-SW5AI60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier3	€ 2.757,00
FSP:G-SW5AI63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier3	€ 2.988,00
FSP:G-SW5AJ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier4	€ 7.069,00
FSP:G-SW5AJ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier4	€ 7.706,00
FSP:G-SW5AK60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier2	€ 8.363,00
FSP:G-SW5AK63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier2	€ 9.167,00
FSP:G-SW5AL60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier3	€ 9.498,00
FSP:G-SW5AL63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier3	€ 10.312,00

## Support Pack Software



FSP:G-SW5E960PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX500 S3	€ 13.393,00
FSP:G-SW5E963PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX500 S3	€ 14.526,00
FSP:G-SW5EG60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier2	€ 10.537,00
FSP:G-SW5EG63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier2	€ 11.398,00
FSP:G-SW5EH60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier3	€ 29.053,00
FSP:G-SW5EH63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier3	€ 31.550,00
FSP:G-SW5EI60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier4	#####
FSP:G-SW5EI63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier4	#####
FSP:G-SW5EV60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier2	€ 1.882,00
FSP:G-SW5EV63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier2	€ 2.044,00
FSP:G-SW5EW60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier3	€ 2.757,00
FSP:G-SW5EW63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier3	€ 2.988,00
FSP:G-SW5EY60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier4	€ 7.069,00
FSP:G-SW5EY63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier4	€ 7.707,00
FSP:G-SW5F060PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX600 S3	€ 24.139,00
FSP:G-SW5F063PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std + full ACM DX600 S3	€ 26.204,00

## Support Pack Software



FSP:G-SW5F660PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX500 S3	€ 20.763,00
FSP:G-SW5F663PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX500 S3	€ 22.749,00
FSP:G-SW5F760PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX600 S3	€ 45.467,00
FSP:G-SW5F763PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC StdOptm + full ACM DX600 S3	€ 49.336,00
FSP:G-SW5GF60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier2	€ 8.423,00
FSP:G-SW5GF63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier2	€ 9.125,00
FSP:G-SW5GG60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier3	€ 23.179,00
FSP:G-SW5GG63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier3	€ 25.228,00
FSP:G-SW5GP60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier2	€ 3.757,00
FSP:G-SW5GP63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier2	€ 4.104,00
FSP:G-SW5GQ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier3	€ 6.440,00
FSP:G-SW5GQ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier3	€ 6.985,00
FSP:G-SW5GR60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier4	€ 13.423,00
FSP:G-SW5GR63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier4	€ 14.656,00
FSP:G-SW5GS60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM)	€ 13.421,00
FSP:G-SW5GS63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM)	€ 14.584,00



## Support Pack Software



FSP:G-SW5GW60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier2	€ 4.401,00
FSP:G-SW5GW63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier2	€ 4.771,00
FSP:G-SW5GX60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier3	€ 10.623,00
FSP:G-SW5GX63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier3	€ 11.532,00
FSP:G-SW5GY60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier4	€ 20.571,00
FSP:G-SW5GY63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier4	€ 22.360,00
FSP:G-SW5GZ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM)	€ 20.586,00
FSP:G-SW5GZ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM)	€ 22.338,00
FSP:G-SW5HH60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier2	€ 5.878,00
FSP:G-SW5HH63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier2	€ 6.383,00
FSP:G-SW5HI60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier3	€ 8.945,00
FSP:G-SW5HI63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier3	€ 9.750,00
FSP:G-SW5HJ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier4	€ 17.855,00
FSP:G-SW5HJ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier4	€ 19.418,00
FSP:G-SW5HK60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Expan. (+2CM)	€ 17.857,00
FSP:G-SW5HK63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Expan. (+2CM)	€ 19.377,00

## Support Pack Software



FSP:G-SW5HP60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier2	€ 2.989,00
FSP:G-SW5HP63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier2	€ 3.236,00
FSP:G-SW5HQ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier3	€ 4.555,00
FSP:G-SW5HQ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier3	€ 4.953,00
FSP:G-SW5HR60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier4	€ 9.102,00
FSP:G-SW5HR63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier4	€ 9.871,00
FSP:G-SW5LJ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows x10	€ 5.196,00
FSP:G-SW5LJ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows x10	€ 5.644,00
FSP:G-SW5LO60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows	€ 578,00
FSP:G-SW5LO63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Hyper-V 2CPU Windows	€ 628,00
FSP:G-SW5LQ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch	€ 662,00
FSP:G-SW5LQ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch	€ 719,00
FSP:G-SW5LR60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch x10	€ 5.954,00
FSP:G-SW5LR63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for IP-Switch x10	€ 6.470,00
FSP:G-SW5LT60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM, for >8CM)	€ 7.097,00
FSP:G-SW5LT63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy CM Expan. (+2CM, for >8CM)	€ 7.708,00

## Support Pack Software



FSP:G-SW5LU60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM, for >8CM)	€ 10.815,00
FSP:G-SW5LU63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy CM Expan. (+2CM, for >8CM)	€ 11.735,00
FSP:G-SW5LV60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion (+2CM, for >8CM)	€ 21.762,00
FSP:G-SW5LV63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion (+2CM, for >8CM)	€ 23.741,00
FSP:G-SW5M260PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 2	€ 5.190,00
FSP:G-SW5M263PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 2	€ 5.671,00
FSP:G-SW5M360PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 3	€ 9.777,00
FSP:G-SW5M363PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 3	€ 10.611,00
FSP:G-SW5M460PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x1	€ 559,00
FSP:G-SW5M463PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x1	€ 611,00
FSP:G-SW5M560PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x10	€ 5.043,00
FSP:G-SW5M563PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Windows x10	€ 5.504,00
FSP:G-SW5M660PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU	€ 559,00
FSP:G-SW5M663PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU	€ 611,00
FSP:G-SW5M760PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU x10	€ 5.043,00
FSP:G-SW5M763PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for VMware 2CPU x10	€ 5.504,00

## Support Pack Software



FSP:G-SW5MA60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Exp. (+2CM, for >8CM)	€ 9.381,00
FSP:G-SW5MA63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard CM Exp. (+2CM, for >8CM)	€ 10.246,00
FSP:G-SW5MS60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX500	€ 13.781,00
FSP:G-SW5MS63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX500	€ 15.010,00
FSP:G-SW5MT60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX600	€ 31.937,00
FSP:G-SW5MT63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX600	€ 34.614,00
FSP:G-SW5MU60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX500	€ 17.660,00
FSP:G-SW5MU63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX500	€ 19.270,00
FSP:G-SW5MW60PRE0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX600	€ 27.480,00
FSP:G-SW5MW63PRE0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX600	€ 29.769,00
FSP:G-SW5N660PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier4	€ 37.274,00
FSP:G-SW5N663PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier4	€ 40.302,00
FSP:G-SW5N700PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 66.310,00
FSP:G-SW5N703PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 71.723,00
FSP:G-SW5N760PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 66.310,00
FSP:G-SW5N763PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier4	€ 71.723,00

## Support Pack Software



FSP:G-SW50000PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 51.640,00
FSP:G-SW50003PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 55.855,00
FSP:G-SW50060PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 51.640,00
FSP:G-SW50063PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Tier4	€ 55.855,00
FSP:G-SW50300PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 49.514,00
FSP:G-SW50303PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 53.996,00
FSP:G-SW50360PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 49.514,00
FSP:G-SW50363PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC + full ACM DX8x00 S3	€ 53.996,00
FSP:G-SW50400PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	#####
FSP:G-SW50403PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	#####
FSP:G-SW50460PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	#####
FSP:G-SW50463PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Optim + full ACM DX8x00 S3	#####
FSP:G-SW50500PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 43.525,00
FSP:G-SW50503PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 47.482,00
FSP:G-SW50560PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 43.525,00
FSP:G-SW50563PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: Expansion DX8x00 S3 +2CM	€ 47.482,00



## Support Pack Software



FSP:G-SW5OJ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC_Switch	€ 2.085,00
FSP:G-SW5OJ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC_Switch	€ 2.266,00
FSP:G-SW5O060PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC-Switch x10	€ 18.763,00
FSP:G-SW5O063PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for FC-Switch x10	€ 20.394,00
FSP:G-SW5OP60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux	€ 561,00
FSP:G-SW5OP63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux	€ 610,00
FSP:G-SW5OQ60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux x10	€ 5.051,00
FSP:G-SW5OQ63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for Linux x10	€ 5.491,00
FSP:G-SW5OR60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for FC-Switch	€ 2.085,00
FSP:G-SW5OR63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF8 MA for FC-Switch	€ 2.266,00
FSP:G-SW5SH60PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF650 Bundle	€ 24.240,00
FSP:G-SW5SH63PRE0B	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF650 Bundle	€ 27.559,00

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Support Pack Code	Description	EUP
FSP:G-SW1A060PRE0C	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for TierS	€ 96,00
FSP:G-SW1A063PRE0C	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for TierS	€ 104,00
FSP:G-SW1AA60PRE0C	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier1	€ 149,00

## Support Pack Software



FSP:G-SW1AA63PRE0C	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier1	€ 161,00
FSP:G-SW1AB60PRE0C	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier1	€ 843,00
FSP:G-SW1AB63PRE0C	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier1	€ 914,00
FSP:G-SW3A060PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for TierS	€ 287,00
FSP:G-SW3A063PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for TierS	€ 311,00
FSP:G-SW3AA60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier1	€ 447,00
FSP:G-SW3AA63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier1	€ 484,00
FSP:G-SW3AB60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier1	€ 2.530,00
FSP:G-SW3AB63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier1	€ 2.741,00
FSP:G-SW3E060PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX200 S3	€ 2.185,00
FSP:G-SW3E063PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX200 S3	€ 2.367,00
FSP:G-SW3EF60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier1	€ 734,00
FSP:G-SW3EF63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier1	€ 795,00
FSP:G-SW3EJ60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard TierS	€ 158,00
FSP:G-SW3EJ63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard TierS	€ 171,00
FSP:G-SW3EK60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier1	€ 434,00

## Support Pack Software



FSP:G-SW3EK63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier1	€ 470,00
FSP:G-SW3EL60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier2	€ 1.020,00
FSP:G-SW3EL63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier2	€ 1.105,00
FSP:G-SW3EM60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier3	€ 1.914,00
FSP:G-SW3EM63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier3	€ 2.073,00
FSP:G-SW3EN60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier4	€ 2.385,00
FSP:G-SW3EN63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier4	€ 2.584,00
FSP:G-SW3EO60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier2	€ 812,00
FSP:G-SW3EO63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier2	€ 880,00
FSP:G-SW3EQ60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier3	€ 1.146,00
FSP:G-SW3EQ63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier3	€ 1.242,00
FSP:G-SW3ER60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer TierS	€ 287,00
FSP:G-SW3ER63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer TierS	€ 311,00
FSP:G-SW3EU60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier1	€ 447,00
FSP:G-SW3EU63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier1	€ 484,00
FSP:G-SW3EZ60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX100 S3	€ 2.471,00

## Support Pack Software



FSP:G-SW3EZ63PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX100 S3	€ 2.677,00
FSP:G-SW3F460PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX100 S3	€ 3.000,00
FSP:G-SW3F463PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX100 S3	€ 3.250,00
FSP:G-SW3F560PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX200 S3	€ 3.000,00
FSP:G-SW3F563PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX200 S3	€ 3.250,00
FSP:G-SW3G960PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard TierS	€ 348,00
FSP:G-SW3G963PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard TierS	€ 377,00
FSP:G-SW3GE60PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier1	€ 507,00
FSP:G-SW3GE63PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier1	€ 549,00
FSP:G-SW3GH60PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX60	€ 825,00
FSP:G-SW3GH63PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX60	€ 900,00
FSP:G-SW3GI60PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX80	€ 1.050,00
FSP:G-SW3GI63PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX80	€ 1.146,00
FSP:G-SW3GJ60PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX90	€ 1.050,00
FSP:G-SW3GJ63PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX90	€ 1.146,00
FSP:G-SW3GN60PREOC	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy TierS	€ 376,00

## Support Pack Software



FSP:G-SW3GN63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy TierS	€ 407,00
FSP:G-SW3GO60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier1	€ 554,00
FSP:G-SW3GO63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier1	€ 600,00
FSP:G-SW3GV60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier1	€ 953,00
FSP:G-SW3GV63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier1	€ 1.033,00
FSP:G-SW3HG60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier1	€ 959,00
FSP:G-SW3HG63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier1	€ 1.039,00
FSP:G-SW3HN60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic TierS	€ 193,00
FSP:G-SW3HN63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic TierS	€ 209,00
FSP:G-SW3HO60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier1	€ 523,00
FSP:G-SW3HO63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier1	€ 566,00
FSP:G-SW3J460PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Feature Pack (mgt.and copy) f. DX60 S3	€ 818,00
FSP:G-SW3J463PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Feature Pack (mgt.and copy) f. DX60 S3	€ 886,00
FSP:G-SW3M160PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 1	€ 696,00
FSP:G-SW3M163PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 1	€ 754,00
FSP:G-SW3MO60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX100	€ 1.411,00



## Support Pack Software



FSP:G-SW3MO63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX100	€ 1.529,00
FSP:G-SW3MP60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX200	€ 1.411,00
FSP:G-SW3MP63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX200	€ 1.529,00
FSP:G-SW3MQ60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX100	€ 4.155,00
FSP:G-SW3MQ63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX100	€ 4.501,00
FSP:G-SW3MR60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX200	€ 4.155,00
FSP:G-SW3MR63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX200	€ 4.501,00
FSP:G-SW3SI60PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF250 Bundle	€ 2.973,00
FSP:G-SW3SI63PRE0C	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF250 Bundle	€ 3.220,00
FSP:G-SW5A060PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for TierS	€ 478,00
FSP:G-SW5A063PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for TierS	€ 518,00
FSP:G-SW5AA60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier1	€ 745,00
FSP:G-SW5AA63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for MS SQL SRV for Tier1	€ 807,00
FSP:G-SW5AB60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier1	€ 4.217,00
FSP:G-SW5AB63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Storage Cluster Opt. Tier1	€ 4.569,00
FSP:G-SW5E060PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX200 S3	€ 3.641,00

## Support Pack Software



FSP:G-SW5E063PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX200 S3	€ 3.945,00
FSP:G-SW5EF60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier1	€ 1.223,00
FSP:G-SW5EF63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Optimization Tier1	€ 1.324,00
FSP:G-SW5EJ60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard TierS	€ 263,00
FSP:G-SW5EJ63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard TierS	€ 284,00
FSP:G-SW5EK60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier1	€ 723,00
FSP:G-SW5EK63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier1	€ 783,00
FSP:G-SW5EL60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier2	€ 1.700,00
FSP:G-SW5EL63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier2	€ 1.842,00
FSP:G-SW5EM60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier3	€ 3.190,00
FSP:G-SW5EM63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier3	€ 3.455,00
FSP:G-SW5EN60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier4	€ 3.975,00
FSP:G-SW5EN63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC UPG Basic to Standard Tier4	€ 4.306,00
FSP:G-SW5EO60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier2	€ 1.354,00
FSP:G-SW5EO63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier2	€ 1.466,00
FSP:G-SW5EQ60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier3	€ 1.910,00

## Support Pack Software



FSP:G-SW5EQ63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM UPG ACL to ACM LocalCpy Tier3	€ 2.069,00
FSP:G-SW5ER60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer TierS	€ 478,00
FSP:G-SW5ER63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer TierS	€ 518,00
FSP:G-SW5EU60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier1	€ 745,00
FSP:G-SW5EU63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM for ExchangeServer Tier1	€ 807,00
FSP:G-SW5EZ60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX100 S3	€ 4.119,00
FSP:G-SW5EZ63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std+ ACM DX100 S3	€ 4.462,00
FSP:G-SW5F460PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX100 S3	€ 5.001,00
FSP:G-SW5F463PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX100 S3	€ 5.417,00
FSP:G-SW5F560PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX200 S3	€ 5.001,00
FSP:G-SW5F563PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle: SC Std/Optm+ACM DX200 S3	€ 5.417,00
FSP:G-SW5G960PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard TierS	€ 580,00
FSP:G-SW5G963PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard TierS	€ 629,00
FSP:G-SW5GE60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier1	€ 844,00
FSP:G-SW5GE63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC QoS Management Tier1	€ 915,00
FSP:G-SW5GH60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX60	€ 1.375,00

## Support Pack Software



FSP:G-SW5GH63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX60	€ 1.500,00
FSP:G-SW5GI60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX80	€ 1.750,00
FSP:G-SW5GI63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX80	€ 1.910,00
FSP:G-SW5GJ60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX90	€ 1.750,00
FSP:G-SW5GJ63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 VersionUp Kit to V16 DX90	€ 1.910,00
FSP:G-SW5GN60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy TierS	€ 626,00
FSP:G-SW5GN63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy TierS	€ 678,00
FSP:G-SW5GO60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier1	€ 923,00
FSP:G-SW5GO63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM LocalCopy Tier1	€ 999,00
FSP:G-SW5GV60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier1	€ 1.589,00
FSP:G-SW5GV63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 ACM RemoteCopy Tier1	€ 1.722,00
FSP:G-SW5HG60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier1	€ 1.599,00
FSP:G-SW5HG63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Standard Tier1	€ 1.732,00
FSP:G-SW5HN60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic TierS	€ 322,00
FSP:G-SW5HN63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic TierS	€ 348,00
FSP:G-SW5HO60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier1	€ 871,00

## Support Pack Software



FSP:G-SW5HO63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 SC Basic Tier1	€ 944,00
FSP:G-SW5J460PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Feature Pack (mgt.and copy) f. DX60 S3	€ 1.364,00
FSP:G-SW5J463PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Feature Pack (mgt.and copy) f. DX60 S3	€ 1.477,00
FSP:G-SW5M160PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 1	€ 1.160,00
FSP:G-SW5M163PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF MA for Tier 1	€ 1.257,00
FSP:G-SW5MO60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX100	€ 2.351,00
FSP:G-SW5MO63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX100	€ 2.548,00
FSP:G-SW5MP60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX200	€ 2.351,00
FSP:G-SW5MP63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (AST Pack) DX200	€ 2.548,00
FSP:G-SW5MQ60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX100	€ 6.924,00
FSP:G-SW5MQ63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (ClusterPack) DX100	€ 7.502,00
FSP:G-SW5MR60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX200	€ 6.924,00
FSP:G-SW5MR63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF V16 Bundle (Cluster Pack) DX200	€ 7.502,00
FSP:G-SW5SI60PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF250 Bundle	€ 4.955,00
FSP:G-SW5SI63PRE0C	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETSF AF250 Bundle	€ 5.367,00

### EOD Software for Brocade 8510

Support Pack Code	Description	EUP
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## Support Pack Software



FSP:G-SW3B360PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10 GB/s Ethernet	€ 2.940,00
FSP:G-SW3B363PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10 GB/s Ethernet	€ 3.129,00
FSP:G-SW3BT60PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-4	€ 2.961,00
FSP:G-SW3BT63PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-4	€ 3.150,00
FSP:G-SW3BU60PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-8	€ 5.691,00
FSP:G-SW3BU63PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-8	€ 6.057,00
FSP:G-SW3BV60PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-4	€ 4.269,00
FSP:G-SW3BV63PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-4	€ 4.545,00
FSP:G-SW3BW60PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ICL POD Kit 16x64GB QSFP for 8510-4	€ 13.536,00
FSP:G-SW3BW63PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ICL POD Kit 16x64GB QSFP for 8510-4	€ 14.406,00
FSP:G-SW3BX60PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for EP InterCon.Lic,8 Slot for 8510-8	€ 27.072,00
FSP:G-SW3BX63PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for EP InterCon.Lic,8 Slot for 8510-8	€ 28.812,00
FSP:G-SW3BZ60PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-8	€ 3.483,00
FSP:G-SW3BZ63PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-8	€ 3.708,00
FSP:G-SW3PC60PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 8510-4/-8 ICL POD Kit16x64GB QSFP	€ 8.739,00
FSP:G-SW3PC63PRE0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 8510-4/-8 ICL POD Kit16x64GB QSFP	€ 9.363,00

## Support Pack Software



FSP:G-SW5B360PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10 GB/s Ethernet	€ 4.900,00
FSP:G-SW5B363PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10 GB/s Ethernet	€ 5.215,00
FSP:G-SW5BT60PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-4	€ 4.935,00
FSP:G-SW5BT63PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-4	€ 5.250,00
FSP:G-SW5BU60PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-8	€ 9.485,00
FSP:G-SW5BU63PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-8	€ 10.095,00
FSP:G-SW5BV60PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-4	€ 7.115,00
FSP:G-SW5BV63PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FICON CUP for single Switch 8510-4	€ 7.575,00
FSP:G-SW5BW60PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ICL POD Kit 16x64GB QSFP for 8510-4	€ 22.560,00
FSP:G-SW5BW63PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ICL POD Kit 16x64GB QSFP for 8510-4	€ 24.010,00
FSP:G-SW5BX60PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for EP InterCon.Lic,8 Slot for 8510-8	€ 45.120,00
FSP:G-SW5BX63PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for EP InterCon.Lic,8 Slot for 8510-8	€ 48.020,00
FSP:G-SW5BZ60PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-8	€ 5.805,00
FSP:G-SW5BZ63PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Integrated Routing for 8510-8	€ 6.180,00
FSP:G-SW5PC60PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 8510-4/-8 ICL POD Kit16x64GB QSFP	€ 14.565,00
FSP:G-SW5PC63PRE0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 8510-4/-8 ICL POD Kit16x64GB QSFP	€ 15.605,00

## EOE Software for Brocade 6520

Support Pack Code	Description	EUP
FSP:G-SW3B460PRE0E	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10GB/s FC or Eth.	€ 2.295,00
FSP:G-SW3B463PRE0E	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10GB/s FC or Eth.	€ 2.439,00
FSP:G-SW3PD60PRE0E	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 6520, Integrated Routing (IR)	€ 2.826,00
FSP:G-SW3PD63PRE0E	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 6520, Integrated Routing (IR)	€ 3.027,00
FSP:G-SW3PE60PRE0E	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620, S/W, Integrated Routing	€ 1.884,00
FSP:G-SW3PE63PRE0E	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620, S/W, Integrated Routing	€ 2.019,00
FSP:G-SW3PF60PRE0E	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620S/W, Mainframe Enterprise Bundle	€ 1.917,00
FSP:G-SW3PF63PRE0E	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620S/W, Mainframe Enterprise Bundle	€ 2.052,00
FSP:G-SW5B460PRE0E	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10GB/s FC or Eth.	€ 3.825,00
FSP:G-SW5B463PRE0E	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for S/W license, 10GB/s FC or Eth.	€ 4.065,00
FSP:G-SW5PD60PRE0E	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 6520, Integrated Routing (IR)	€ 4.710,00
FSP:G-SW5PD63PRE0E	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for 6520, Integrated Routing (IR)	€ 5.045,00
FSP:G-SW5PE60PRE0E	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620, S/W, Integrated Routing	€ 3.140,00
FSP:G-SW5PE63PRE0E	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620, S/W, Integrated Routing	€ 3.365,00
FSP:G-SW5PF60PRE0E	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620S/W, Mainframe Enterprise Bundle	€ 3.195,00

## Support Pack Software



FSP:G-SW5PF63PRE0E	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for G620S/W, Mainframe Enterprise Bundle	€ 3.420,00
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### EOF Brocade BNA SAN Management SW

Support Pack Code	Description	EUP
FSP:G-SW3B060PRE0F	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Enterprise Management SW	€ 13.350,00
FSP:G-SW3B063PRE0F	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Enterprise Management SW	€ 14.208,00
FSP:G-SW3B160PRE0F	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Professional Plus Management SW	€ 5.331,00
FSP:G-SW3B163PRE0F	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Professional Plus Management SW	€ 5.673,00
FSP:G-SW3B260PRE0F	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Management SW UPG von PPL auf EP	€ 8.814,00
FSP:G-SW3B263PRE0F	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Management SW UPG von PPL auf EP	€ 9.378,00
FSP:G-SW5B060PRE0F	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Enterprise Management SW	€ 22.250,00
FSP:G-SW5B063PRE0F	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Enterprise Management SW	€ 23.680,00
FSP:G-SW5B160PRE0F	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Professional Plus Management SW	€ 8.885,00
FSP:G-SW5B163PRE0F	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Professional Plus Management SW	€ 9.455,00
FSP:G-SW5B260PRE0F	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Management SW UPG von PPL auf EP	€ 14.690,00
FSP:G-SW5B263PRE0F	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for BNA SAN Management SW UPG von PPL auf EP	€ 15.630,00

### EOM ETERNUS Snapshot Manager

Support Pack Code	Description	EUP
FSP:G-SW1N260PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier S	€ 1.265,00

## Support Pack Software



FSP:G-SW1N263PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier S	€ 1.495,00
FSP:G-SW1N460PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier 1	€ 1.265,00
FSP:G-SW1N463PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier 1	€ 1.495,00
FSP:G-SW1VG60PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX100	€ 1.265,00
FSP:G-SW1VG63PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX100	€ 1.495,00
FSP:G-SW1VH60PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX200	€ 1.265,00
FSP:G-SW1VH63PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX200	€ 1.495,00
FSP:G-SW1VI60PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX500	€ 2.335,00
FSP:G-SW1VI63PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX500	€ 2.760,00
FSP:G-SW1VJ60PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX600	€ 4.865,00
FSP:G-SW1VJ63PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX600	€ 5.750,00
FSP:G-SW1VK60PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX8700	€ 8.758,00
FSP:G-SW1VK63PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX8700	€ 10.350,00
FSP:G-SW1WF60PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX80	€ 1.265,00
FSP:G-SW1WF63PRE0M	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX80	€ 1.495,00
FSP:G-SW1WG60PRE0	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX90	€ 1.265,00



## Support Pack Software



FSP:G-SW1WG63PREO	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX90	€ 1.495,00
FSP:G-SW1WH60PREO	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX410	€ 2.335,00
FSP:G-SW1WH63PREO	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX410	€ 2.760,00
FSP:G-SW1WI60PREOM	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX440	€ 4.865,00
FSP:G-SW1WI63PREOM	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX440	€ 5.750,00
FSP:G-SW3N260PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier S	€ 3.795,00
FSP:G-SW3N263PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier S	€ 4.485,00
FSP:G-SW3N460PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier 1	€ 3.795,00
FSP:G-SW3N463PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier 1	€ 4.485,00
FSP:G-SW3VG60PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX100	€ 3.795,00
FSP:G-SW3VG63PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX100	€ 4.485,00
FSP:G-SW3VH60PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX200	€ 3.795,00
FSP:G-SW3VH63PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX200	€ 4.485,00
FSP:G-SW3VI60PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX500	€ 7.006,00
FSP:G-SW3VI63PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX500	€ 8.280,00
FSP:G-SW3VJ60PREOM	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX600	€ 14.596,00

## Support Pack Software



FSP:G-SW3VJ63PRE0M	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX600	€ 17.250,00
FSP:G-SW3VK60PRE0M	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX8700	€ 26.273,00
FSP:G-SW3VK63PRE0M	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX8700	€ 31.050,00
FSP:G-SW3WF60PRE0M	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX80	€ 3.795,00
FSP:G-SW3WF63PRE0M	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX80	€ 4.485,00
FSP:G-SW3WG60PRE0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX90	€ 3.795,00
FSP:G-SW3WG63PRE0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX90	€ 4.485,00
FSP:G-SW3WH60PRE0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX410	€ 7.006,00
FSP:G-SW3WH63PRE0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX410	€ 8.280,00
FSP:G-SW3WI60PRE0M	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX440	€ 14.596,00
FSP:G-SW3WI63PRE0M	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX440	€ 17.250,00
FSP:G-SW5N260PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier S	€ 6.325,00
FSP:G-SW5N263PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier S	€ 7.475,00
FSP:G-SW5N460PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier 1	€ 6.325,00
FSP:G-SW5N463PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager Tier 1	€ 7.475,00
FSP:G-SW5VG60PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX100	€ 6.325,00

## Support Pack Software



FSP:G-SW5VG63PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX100	€ 7.475,00
FSP:G-SW5VH60PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX200	€ 6.325,00
FSP:G-SW5VH63PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX200	€ 7.475,00
FSP:G-SW5VI60PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX500	€ 11.677,00
FSP:G-SW5VI63PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX500	€ 13.800,00
FSP:G-SW5VJ60PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX600	€ 24.327,00
FSP:G-SW5VJ63PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX600	€ 28.750,00
FSP:G-SW5VK60PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX8700	€ 43.789,00
FSP:G-SW5VK63PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX8700	€ 51.750,00
FSP:G-SW5WF60PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX80	€ 6.325,00
FSP:G-SW5WF63PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX80	€ 7.475,00
FSP:G-SW5WG60PRE0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX90	€ 6.325,00
FSP:G-SW5WG63PRE0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX90	€ 7.475,00
FSP:G-SW5WH60PRE0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX410	€ 11.677,00
FSP:G-SW5WH63PRE0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX410	€ 13.800,00
FSP:G-SW5WI60PRE0M	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX440	€ 24.327,00

## Support Pack Software



FSP:G-SW5WI63PRE0M Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ETERNUS Snapshot Manager for DX440 € 28.750,00

### EOS ETERNUS CS200 CVLT Software

Support Pack Code	Description	EUP
FSP:G-SW1D360PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 2TB	€ 876,00
FSP:G-SW1D363PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 2TB	€ 1.120,00
FSP:G-SW1D460PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 4TB	€ 1.377,00
FSP:G-SW1D463PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 4TB	€ 1.759,00
FSP:G-SW1D560PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 6TB	€ 1.878,00
FSP:G-SW1D563PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 6TB	€ 2.399,00
FSP:G-SW1D660PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 6TB	€ 2.347,00
FSP:G-SW1D663PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 6TB	€ 2.999,00
FSP:G-SW1D760PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 8TB	€ 2.378,00
FSP:G-SW1D763PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 8TB	€ 3.039,00
FSP:G-SW1D860PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 12TB	€ 3.380,00
FSP:G-SW1D863PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 12TB	€ 4.319,00
FSP:G-SW1D960PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 12TB	€ 4.225,00
FSP:G-SW1D963PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 12TB	€ 5.398,00

## Support Pack Software



FSP:G-SW1G060PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 18TB	€ 4.882,00
FSP:G-SW1G063PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 18TB	€ 6.238,00
FSP:G-SW1G860PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 18TB	€ 6.102,00
FSP:G-SW1G863PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 18TB	€ 7.797,00
FSP:G-SW1H060PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 16TB	€ 4.381,00
FSP:G-SW1H063PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 16TB	€ 5.598,00
FSP:G-SW1H760PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 24TB	€ 6.384,00
FSP:G-SW1H763PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 24TB	€ 8.157,00
FSP:G-SW1H860PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 24TB	€ 7.980,00
FSP:G-SW1H863PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 24TB	€ 10.197,00
FSP:G-SW1H960PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 6TB	€ 1.404,00
FSP:G-SW1H963PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 6TB	€ 1.794,00
FSP:G-SW1I060PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 6TB	€ 1.755,00
FSP:G-SW1I063PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 6TB	€ 2.243,00
FSP:G-SW1I160PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 12TB	€ 2.808,00
FSP:G-SW1I163PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 12TB	€ 3.588,00



## Support Pack Software



FSP:G-SW1I260PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 18TB	€ 4.212,00
FSP:G-SW1I263PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 18TB	€ 5.382,00
FSP:G-SW1I360PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 12TB	€ 3.511,00
FSP:G-SW1I363PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 12TB	€ 4.486,00
FSP:G-SW1I460PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 18TB	€ 5.266,00
FSP:G-SW1I463PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 18TB	€ 6.729,00
FSP:G-SW1I560PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software WinApp support 1 client	€ 294,00
FSP:G-SW1I563PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software WinApp support 1 client	€ 376,00
FSP:G-SW1I660PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Lin/Unix support 1 client	€ 377,00
FSP:G-SW1I663PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Lin/Unix support 1 client	€ 482,00
FSP:G-SW1I760PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software SAP support 1 client	€ 679,00
FSP:G-SW1I763PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software SAP support 1 client	€ 867,00
FSP:G-SW1I860PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot 1TB	€ 362,00
FSP:G-SW1I863PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot 1TB	€ 462,00
FSP:G-SW1I960PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Upgrade Snapshot 1TB	€ 136,00
FSP:G-SW1I963PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Upgrade Snapshot 1TB	€ 173,00

## Support Pack Software



FSP:G-SW1J060PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot Replication 1TB	€ 498,00
FSP:G-SW1J063PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot Replication 1TB	€ 636,00
FSP:G-SW1J160PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Tape support 1 drive	€ 452,00
FSP:G-SW1J163PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Tape support 1 drive	€ 578,00
FSP:G-SW1JJ60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 7TB	€ 1.751,00
FSP:G-SW1JJ63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 7TB	€ 2.237,00
FSP:G-SW1KD60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 11TB	€ 2.751,00
FSP:G-SW1KD63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 11TB	€ 3.515,00
FSP:G-SW1KE60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 14TB	€ 3.501,00
FSP:G-SW1KE63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 14TB	€ 4.474,00
FSP:G-SW1KF60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 16TB	€ 4.002,00
FSP:G-SW1KF63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 16TB	€ 5.113,00
FSP:G-SW1KG60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 21TB	€ 5.252,00
FSP:G-SW1KG63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 21TB	€ 6.711,00
FSP:G-SW1KH60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 24TB	€ 6.002,00
FSP:G-SW1KH63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 24TB	€ 7.670,00

## Support Pack Software



FSP:G-SW1KI60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 28TB	€ 7.003,00
FSP:G-SW1KI63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 28TB	€ 8.948,00
FSP:G-SW1KJ60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 32TB	€ 8.003,00
FSP:G-SW1KJ63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 32TB	€ 10.226,00
FSP:G-SW1KK60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 36TB	€ 9.003,00
FSP:G-SW1KK63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 36TB	€ 11.504,00
FSP:G-SW1KL60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 7TB	€ 2.189,00
FSP:G-SW1KL63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 7TB	€ 2.797,00
FSP:G-SW1KM60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 11TB	€ 3.440,00
FSP:G-SW1KM63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 11TB	€ 4.395,00
FSP:G-SW1KN60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 14TB	€ 4.378,00
FSP:G-SW1KN63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 14TB	€ 5.594,00
FSP:G-SW1KO60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 16TB	€ 5.003,00
FSP:G-SW1KO63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 16TB	€ 6.393,00
FSP:G-SW1KP60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 21TB	€ 6.567,00
FSP:G-SW1KP63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 21TB	€ 8.391,00

## Support Pack Software



FSP:G-SW1KQ60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 28TB	€ 8.756,00
FSP:G-SW1KQ63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 28TB	€ 11.188,00
FSP:G-SW1KR60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 32TB	€ 10.007,00
FSP:G-SW1KR63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 32TB	€ 12.786,00
FSP:G-SW1LA60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 24TB	€ 7.505,00
FSP:G-SW1LA63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 24TB	€ 9.590,00
FSP:G-SW1LB60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 36TB	€ 11.257,00
FSP:G-SW1LB63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 36TB	€ 14.384,00
FSP:G-SW1O760PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 1TB	€ 669,00
FSP:G-SW1O763PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 1TB	€ 855,00
FSP:G-SW1OU60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 30TB	€ 9.381,00
FSP:G-SW1OU63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 30TB	€ 11.987,00
FSP:G-SW1OV60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 48TB	€ 15.010,00
FSP:G-SW1OV63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 48TB	€ 19.179,00
FSP:G-SW1OW60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 30TB	€ 7.503,00
FSP:G-SW1OW63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 30TB	€ 9.587,00

## Support Pack Software



FSP:G-SW1OX60PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 48TB	€ 12.005,00
FSP:G-SW1OX63PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 48TB	€ 15.339,00
FSP:G-SW1V760PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 20TB	€ 5.753,00
FSP:G-SW1V763PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 20TB	€ 7.351,00
FSP:G-SW1Y060PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 36TB	€ 10.035,00
FSP:G-SW1Y063PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 36TB	€ 12.822,00
FSP:G-SW1Z060PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 1TB	€ 836,00
FSP:G-SW1Z063PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 1TB	€ 1.069,00
FSP:G-SW1Z460PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 2TB	€ 1.171,00
FSP:G-SW1Z463PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 2TB	€ 1.496,00
FSP:G-SW1Z560PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 4TB	€ 1.840,00
FSP:G-SW1Z563PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 4TB	€ 2.351,00
FSP:G-SW1Z660PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 8TB	€ 3.178,00
FSP:G-SW1Z663PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 8TB	€ 4.060,00
FSP:G-SW1Z760PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 16TB	€ 5.854,00
FSP:G-SW1Z763PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 16TB	€ 7.480,00



## Support Pack Software



FSP:G-SW1Z860PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 20TB	€ 7.192,00
FSP:G-SW1Z863PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 20TB	€ 9.189,00
FSP:G-SW1Z960PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 36TB	€ 12.543,00
FSP:G-SW1Z963PRE0S	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 36TB	€ 16.028,00
FSP:G-SW3D360PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 2TB	€ 2.629,00
FSP:G-SW3D363PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 2TB	€ 3.359,00
FSP:G-SW3D460PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 4TB	€ 4.131,00
FSP:G-SW3D463PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 4TB	€ 5.278,00
FSP:G-SW3D560PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 6TB	€ 5.633,00
FSP:G-SW3D563PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 6TB	€ 7.198,00
FSP:G-SW3D660PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 6TB	€ 7.041,00
FSP:G-SW3D663PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 6TB	€ 8.997,00
FSP:G-SW3D760PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 8TB	€ 7.135,00
FSP:G-SW3D763PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 8TB	€ 9.117,00
FSP:G-SW3D860PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 12TB	€ 10.139,00
FSP:G-SW3D863PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 12TB	€ 12.956,00

## Support Pack Software



FSP:G-SW3D960PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 12TB	€ 12.674,00
FSP:G-SW3D963PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 12TB	€ 16.195,00
FSP:G-SW3G060PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 18TB	€ 14.645,00
FSP:G-SW3G063PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 18TB	€ 18.714,00
FSP:G-SW3G860PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 18TB	€ 18.307,00
FSP:G-SW3G863PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 18TB	€ 23.392,00
FSP:G-SW3H060PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 16TB	€ 13.143,00
FSP:G-SW3H063PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 16TB	€ 16.794,00
FSP:G-SW3H760PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 24TB	€ 19.152,00
FSP:G-SW3H763PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 24TB	€ 24.472,00
FSP:G-SW3H860PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 24TB	€ 23.940,00
FSP:G-SW3H863PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 24TB	€ 30.590,00
FSP:G-SW3H960PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 6TB	€ 4.212,00
FSP:G-SW3H963PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 6TB	€ 5.382,00
FSP:G-SW3I060PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 6TB	€ 5.266,00
FSP:G-SW3I063PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 6TB	€ 6.729,00

## Support Pack Software



FSP:G-SW3I160PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 12TB	€ 8.423,00
FSP:G-SW3I163PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 12TB	€ 10.763,00
FSP:G-SW3I260PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 18TB	€ 12.635,00
FSP:G-SW3I263PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 18TB	€ 16.145,00
FSP:G-SW3I360PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 12TB	€ 10.532,00
FSP:G-SW3I363PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 12TB	€ 13.458,00
FSP:G-SW3I460PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 18TB	€ 15.798,00
FSP:G-SW3I463PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 18TB	€ 20.186,00
FSP:G-SW3I560PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software WinApp support 1 client	€ 882,00
FSP:G-SW3I563PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software WinApp support 1 client	€ 1.127,00
FSP:G-SW3I660PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Lin/Unix support 1 client	€ 1.131,00
FSP:G-SW3I663PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Lin/Unix support 1 client	€ 1.445,00
FSP:G-SW3I760PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software SAP support 1 client	€ 2.036,00
FSP:G-SW3I763PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software SAP support 1 client	€ 2.601,00
FSP:G-SW3I860PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot 1TB	€ 1.086,00
FSP:G-SW3I863PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot 1TB	€ 1.387,00

## Support Pack Software



FSP:G-SW3I960PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Upgrade Snapshot 1TB	€ 407,00
FSP:G-SW3I963PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Upgrade Snapshot 1TB	€ 520,00
FSP:G-SW3J060PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot Replication 1TB	€ 1.493,00
FSP:G-SW3J063PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot Replication 1TB	€ 1.908,00
FSP:G-SW3J160PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Tape support 1 drive	€ 1.357,00
FSP:G-SW3J163PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Tape support 1 drive	€ 1.734,00
FSP:G-SW3JJ60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 7TB	€ 5.252,00
FSP:G-SW3JJ63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 7TB	€ 6.711,00
FSP:G-SW3KD60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 11TB	€ 8.253,00
FSP:G-SW3KD63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 11TB	€ 10.546,00
FSP:G-SW3KE60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 14TB	€ 10.504,00
FSP:G-SW3KE63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 14TB	€ 13.422,00
FSP:G-SW3KF60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 16TB	€ 12.005,00
FSP:G-SW3KF63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 16TB	€ 15.339,00
FSP:G-SW3KG60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 21TB	€ 15.756,00
FSP:G-SW3KG63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 21TB	€ 20.133,00

## Support Pack Software



FSP:G-SW3KH60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 24TB	€ 18.007,00
FSP:G-SW3KH63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 24TB	€ 23.009,00
FSP:G-SW3KI60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 28TB	€ 21.008,00
FSP:G-SW3KI63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 28TB	€ 26.844,00
FSP:G-SW3KJ60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 32TB	€ 24.009,00
FSP:G-SW3KJ63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 32TB	€ 30.678,00
FSP:G-SW3KK60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 36TB	€ 27.010,00
FSP:G-SW3KK63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 36TB	€ 34.513,00
FSP:G-SW3KL60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 7TB	€ 6.567,00
FSP:G-SW3KL63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 7TB	€ 8.391,00
FSP:G-SW3KM60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 11TB	€ 10.319,00
FSP:G-SW3KM63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 11TB	€ 13.186,00
FSP:G-SW3KN60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 14TB	€ 13.134,00
FSP:G-SW3KN63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 14TB	€ 16.782,00
FSP:G-SW3KO60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 16TB	€ 15.010,00
FSP:G-SW3KO63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 16TB	€ 19.179,00



## Support Pack Software



FSP:G-SW3KP60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 21TB	€ 19.700,00
FSP:G-SW3KP63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 21TB	€ 25.173,00
FSP:G-SW3KQ60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 28TB	€ 26.267,00
FSP:G-SW3KQ63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 28TB	€ 33.564,00
FSP:G-SW3KR60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 32TB	€ 30.020,00
FSP:G-SW3KR63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 32TB	€ 38.358,00
FSP:G-SW3LA60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 24TB	€ 22.515,00
FSP:G-SW3LA63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 24TB	€ 28.769,00
FSP:G-SW3LB60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 36TB	€ 33.772,00
FSP:G-SW3LB63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 36TB	€ 43.153,00
FSP:G-SW3O760PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 1TB	€ 2.007,00
FSP:G-SW3O763PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 1TB	€ 2.564,00
FSP:G-SW3OU60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 30TB	€ 28.143,00
FSP:G-SW3OU63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 30TB	€ 35.961,00
FSP:G-SW3OV60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 48TB	€ 45.029,00
FSP:G-SW3OV63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 48TB	€ 57.537,00

## Support Pack Software



FSP:G-SW3OW60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 30TB	€ 22.509,00
FSP:G-SW3OW63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 30TB	€ 28.761,00
FSP:G-SW3OX60PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 48TB	€ 36.014,00
FSP:G-SW3OX63PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 48TB	€ 46.018,00
FSP:G-SW3V760PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 20TB	€ 17.260,00
FSP:G-SW3V763PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 20TB	€ 22.054,00
FSP:G-SW3Y060PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 36TB	€ 30.104,00
FSP:G-SW3Y063PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 36TB	€ 38.466,00
FSP:G-SW3Z060PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 1TB	€ 2.509,00
FSP:G-SW3Z063PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 1TB	€ 3.206,00
FSP:G-SW3Z460PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 2TB	€ 3.512,00
FSP:G-SW3Z463PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 2TB	€ 4.488,00
FSP:G-SW3Z560PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 4TB	€ 5.519,00
FSP:G-SW3Z563PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 4TB	€ 7.052,00
FSP:G-SW3Z660PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 8TB	€ 9.533,00
FSP:G-SW3Z663PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 8TB	€ 12.181,00

## Support Pack Software



FSP:G-SW3Z760PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 16TB	€ 17.561,00
FSP:G-SW3Z763PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 16TB	€ 22.439,00
FSP:G-SW3Z860PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 20TB	€ 21.575,00
FSP:G-SW3Z863PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 20TB	€ 27.568,00
FSP:G-SW3Z960PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 36TB	€ 37.630,00
FSP:G-SW3Z963PRE0S	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 36TB	€ 48.083,00
FSP:G-SW5D360PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 2TB	€ 4.381,00
FSP:G-SW5D363PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 2TB	€ 5.598,00
FSP:G-SW5D460PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 4TB	€ 6.885,00
FSP:G-SW5D463PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 4TB	€ 8.797,00
FSP:G-SW5D560PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 6TB	€ 9.388,00
FSP:G-SW5D563PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 6TB	€ 11.996,00
FSP:G-SW5D660PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 6TB	€ 11.735,00
FSP:G-SW5D663PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 6TB	€ 14.995,00
FSP:G-SW5D760PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 8TB	€ 11.892,00
FSP:G-SW5D763PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 8TB	€ 15.195,00

## Support Pack Software



FSP:G-SW5D860PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 12TB	€ 16.899,00
FSP:G-SW5D863PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 12TB	€ 21.593,00
FSP:G-SW5D960PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 12TB	€ 21.123,00
FSP:G-SW5D963PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 12TB	€ 26.991,00
FSP:G-SW5G060PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 18TB	€ 24.409,00
FSP:G-SW5G063PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 18TB	€ 31.189,00
FSP:G-SW5G860PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 18TB	€ 30.511,00
FSP:G-SW5G863PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 18TB	€ 38.987,00
FSP:G-SW5H060PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 16TB	€ 21.906,00
FSP:G-SW5H063PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 16TB	€ 27.991,00
FSP:G-SW5H760PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 24TB	€ 31.920,00
FSP:G-SW5H763PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 24TB	€ 40.786,00
FSP:G-SW5H860PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 24TB	€ 39.900,00
FSP:G-SW5H863PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 24TB	€ 50.983,00
FSP:G-SW5H960PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 6TB	€ 7.019,00
FSP:G-SW5H963PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 6TB	€ 8.969,00

## Support Pack Software



FSP:G-SW5I060PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 6TB	€ 8.777,00
FSP:G-SW5I063PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 6TB	€ 11.215,00
FSP:G-SW5I160PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 12TB	€ 14.039,00
FSP:G-SW5I163PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 12TB	€ 17.939,00
FSP:G-SW5I260PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 18TB	€ 21.058,00
FSP:G-SW5I263PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 18TB	€ 26.908,00
FSP:G-SW5I360PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 12TB	€ 17.553,00
FSP:G-SW5I363PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 12TB	€ 22.429,00
FSP:G-SW5I460PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 18TB	€ 26.330,00
FSP:G-SW5I463PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 18TB	€ 33.644,00
FSP:G-SW5I560PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software WinApp support 1 client	€ 1.470,00
FSP:G-SW5I563PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software WinApp support 1 client	€ 1.879,00
FSP:G-SW5I660PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Lin/Unix support 1 client	€ 1.885,00
FSP:G-SW5I663PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Lin/Unix support 1 client	€ 2.409,00
FSP:G-SW5I760PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software SAP support 1 client	€ 3.393,00
FSP:G-SW5I763PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software SAP support 1 client	€ 4.335,00



## Support Pack Software



FSP:G-SW5I860PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot 1TB	€ 1.810,00
FSP:G-SW5I863PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot 1TB	€ 2.312,00
FSP:G-SW5I960PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Upgrade Snapshot 1TB	€ 679,00
FSP:G-SW5I963PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Upgrade Snapshot 1TB	€ 867,00
FSP:G-SW5J060PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot Replication 1TB	€ 2.488,00
FSP:G-SW5J063PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Snapshot Replication 1TB	€ 3.179,00
FSP:G-SW5J160PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Tape support 1 drive	€ 2.262,00
FSP:G-SW5J163PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Software Tape support 1 drive	€ 2.890,00
FSP:G-SW5JJ60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 7TB	€ 8.753,00
FSP:G-SW5JJ63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 7TB	€ 11.185,00
FSP:G-SW5KD60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 11TB	€ 13.755,00
FSP:G-SW5KD63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 11TB	€ 17.576,00
FSP:G-SW5KE60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 14TB	€ 17.507,00
FSP:G-SW5KE63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 14TB	€ 22.370,00
FSP:G-SW5KF60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 16TB	€ 20.008,00
FSP:G-SW5KF63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 16TB	€ 25.565,00

## Support Pack Software



FSP:G-SW5KG60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 21TB	€ 26.260,00
FSP:G-SW5KG63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 21TB	€ 33.555,00
FSP:G-SW5KH60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 24TB	€ 30.012,00
FSP:G-SW5KH63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 24TB	€ 38.348,00
FSP:G-SW5KI60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 28TB	€ 35.013,00
FSP:G-SW5KI63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 28TB	€ 44.739,00
FSP:G-SW5KJ60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 32TB	€ 40.015,00
FSP:G-SW5KJ63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 32TB	€ 51.131,00
FSP:G-SW5KK60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 36TB	€ 45.017,00
FSP:G-SW5KK63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 36TB	€ 57.522,00
FSP:G-SW5KL60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 7TB	€ 10.945,00
FSP:G-SW5KL63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 7TB	€ 13.985,00
FSP:G-SW5KM60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 11TB	€ 17.199,00
FSP:G-SW5KM63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 11TB	€ 21.976,00
FSP:G-SW5KN60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 14TB	€ 21.889,00
FSP:G-SW5KN63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 14TB	€ 27.970,00

## Support Pack Software



FSP:G-SW5KO60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 16TB	€ 25.016,00
FSP:G-SW5KO63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 16TB	€ 31.965,00
FSP:G-SW5KP60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 21TB	€ 32.834,00
FSP:G-SW5KP63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 21TB	€ 41.954,00
FSP:G-SW5KQ60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 28TB	€ 43.779,00
FSP:G-SW5KQ63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 28TB	€ 55.939,00
FSP:G-SW5KR60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 32TB	€ 50.033,00
FSP:G-SW5KR63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 32TB	€ 63.931,00
FSP:G-SW5LA60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 24TB	€ 37.524,00
FSP:G-SW5LA63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 24TB	€ 47.948,00
FSP:G-SW5LB60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 36TB	€ 56.287,00
FSP:G-SW5LB63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 36TB	€ 71.922,00
FSP:G-SW5O760PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 1TB	€ 3.345,00
FSP:G-SW5O763PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 1TB	€ 4.274,00
FSP:G-SW5OU60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 30TB	€ 46.906,00
FSP:G-SW5OU63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 30TB	€ 59.935,00

## Support Pack Software



FSP:G-SW5OV60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 48TB	€ 75.049,00
FSP:G-SW5OV63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Advanced Software 48TB	€ 95.896,00
FSP:G-SW5OW60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 30TB	€ 37.514,00
FSP:G-SW5OW63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 30TB	€ 47.935,00
FSP:G-SW5OX60PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 48TB	€ 60.023,00
FSP:G-SW5OX63PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Scale Foundation Software 48TB	€ 76.696,00
FSP:G-SW5V760PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 20TB	€ 28.766,00
FSP:G-SW5V763PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 20TB	€ 36.757,00
FSP:G-SW5Y060PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 36TB	€ 50.174,00
FSP:G-SW5Y063PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Foundation Software 36TB	€ 64.111,00
FSP:G-SW5Z060PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 1TB	€ 4.181,00
FSP:G-SW5Z063PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 1TB	€ 5.343,00
FSP:G-SW5Z460PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 2TB	€ 5.854,00
FSP:G-SW5Z463PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 2TB	€ 7.480,00
FSP:G-SW5Z560PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 4TB	€ 9.199,00
FSP:G-SW5Z563PRE0S	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 4TB	€ 11.754,00

## Support Pack Software



FSP:G-SW5Z660PREOS	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 8TB	€ 15.888,00
FSP:G-SW5Z663PREOS	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 8TB	€ 20.302,00
FSP:G-SW5Z760PREOS	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 16TB	€ 29.268,00
FSP:G-SW5Z763PREOS	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 16TB	€ 37.398,00
FSP:G-SW5Z860PREOS	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 20TB	€ 35.958,00
FSP:G-SW5Z863PREOS	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 20TB	€ 45.946,00
FSP:G-SW5Z960PREOS	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 36TB	€ 62.717,00
FSP:G-SW5Z963PREOS	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for CS200c Advanced Software 36TB	€ 80.138,00

### FFO FlexFrame Orchestrator

Support Pack Code	Description	EUP
FSP:G-SW3MC60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FlexFrame Orchestrator	€ 34.100,00
FSP:G-SW3MC63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FlexFrame Orchestrator	€ 42.768,00
FSP:G-SW3PI60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Laufzeit Lizenz	#####
FSP:G-SW3PI63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Laufzeit Lizenz	#####
FSP:G-SW3PJ60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Laufzeit Lizenz	€ 26.996,00
FSP:G-SW3PJ63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Laufzeit Lizenz	€ 33.858,00
FSP:G-SW3PK60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Laufzeit Lizenz	€ 48.308,00



## Support Pack Software



FSP:G-SW3PK63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Laufzeit Lizenz	€ 60.588,00
FSP:G-SW3PL60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Laufzeit Lizenz	€ 68.200,00
FSP:G-SW3PL63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Laufzeit Lizenz	€ 85.536,00
FSP:G-SW3PM60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Laufzeit Lizenz	€ 56.834,00
FSP:G-SW3PM63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Laufzeit Lizenz	€ 71.281,00
FSP:G-SW3PN60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Laufzeit Lizenz	€ 11.367,00
FSP:G-SW3PN63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Laufzeit Lizenz	€ 14.256,00
FSP:G-SW3PO60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Laufzeit Lizenz	€ 22.733,00
FSP:G-SW3PO63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Laufzeit Lizenz	€ 28.512,00
FSP:G-SW3PQ60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry Accounting Lizenz	€ 7.975,00
FSP:G-SW3PQ63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry Accounting Lizenz	€ 9.834,00
FSP:G-SW3PR60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Accounting Lizenz	€ 26.584,00
FSP:G-SW3PR63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Accounting Lizenz	€ 32.780,00
FSP:G-SW3PT60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Accounting Lizenz	€ 6.313,00
FSP:G-SW3PT63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Accounting Lizenz	€ 7.785,00
FSP:G-SW3PU60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Accounting Lizenz	€ 11.153,00

## Support Pack Software



FSP:G-SW3PU63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Accounting Lizenz	€ 13.752,00
FSP:G-SW3PV60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Accounting Lizenz	€ 15.950,00
FSP:G-SW3PV63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Accounting Lizenz	€ 19.668,00
FSP:G-SW3PW60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Accounting Lizenz	€ 13.292,00
FSP:G-SW3PW63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Accounting Lizenz	€ 16.391,00
FSP:G-SW3PX60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Accounting Lizenz	€ 2.659,00
FSP:G-SW3PX63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Accounting Lizenz	€ 3.278,00
FSP:G-SW3PY60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Accounting Lizenz	€ 5.317,00
FSP:G-SW3PY63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Accounting Lizenz	€ 6.557,00
FSP:G-SW3PZ60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry RBAC Lizenz	€ 1.595,00
FSP:G-SW3PZ63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry RBAC Lizenz	€ 1.967,00
FSP:G-SW3QA60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis RBAC Lizenz	€ 5.316,00
FSP:G-SW3QA63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis RBAC Lizenz	€ 6.556,00
FSP:G-SW3QB60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S RBAC Lizenz	€ 1.263,00
FSP:G-SW3QB63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S RBAC Lizenz	€ 1.557,00
FSP:G-SW3QC60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M RBAC Lizenz	€ 2.260,00

## Support Pack Software



FSP:G-SW3QC63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M RBAC Lizenz	€ 2.787,00
FSP:G-SW3QD60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L RBAC Lizenz	€ 3.190,00
FSP:G-SW3QD63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L RBAC Lizenz	€ 3.934,00
FSP:G-SW3QE60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S RBAC Lizenz	€ 2.659,00
FSP:G-SW3QE63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S RBAC Lizenz	€ 3.278,00
FSP:G-SW3QF60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS RBAC Lizenz	€ 532,00
FSP:G-SW3QF63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS RBAC Lizenz	€ 656,00
FSP:G-SW3QG60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S RBAC Lizenz	€ 1.064,00
FSP:G-SW3QG63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S RBAC Lizenz	€ 1.312,00
FSP:G-SW3QH60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Linux KVM Lizenz	€ 484,00
FSP:G-SW3QH63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Linux KVM Lizenz	€ 596,00
FSP:G-SW3QI60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension Linux KVM Lizenz	€ 484,00
FSP:G-SW3QI63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension Linux KVM Lizenz	€ 596,00
FSP:G-SW3QJ60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis VMware ESX Lizenz	€ 484,00
FSP:G-SW3QJ63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis VMware ESX Lizenz	€ 596,00
FSP:G-SW3QK60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension VMware ESX Lizenz	€ 484,00

## Support Pack Software



FSP:G-SW3QK63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension VMware ESX Lizenz	€ 596,00
FSP:G-SW3QL60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis SAN Lizenz	€ 906,00
FSP:G-SW3QL63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis SAN Lizenz	€ 1.118,00
FSP:G-SW3QM60PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension SAN Lizenz	€ 906,00
FSP:G-SW3QM63PRFF0	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension SAN Lizenz	€ 1.118,00
FSP:G-SW5MC60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FlexFrame Orchestrator	€ 56.833,00
FSP:G-SW5MC63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FlexFrame Orchestrator	€ 71.280,00
FSP:G-SW5PI60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Laufzeit Lizenz	#####
FSP:G-SW5PI63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Laufzeit Lizenz	#####
FSP:G-SW5PJ60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Laufzeit Lizenz	€ 44.993,00
FSP:G-SW5PJ63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Laufzeit Lizenz	€ 56.429,00
FSP:G-SW5PK60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Laufzeit Lizenz	€ 80.513,00
FSP:G-SW5PK63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Laufzeit Lizenz	#####
FSP:G-SW5PL60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Laufzeit Lizenz	#####
FSP:G-SW5PL63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Laufzeit Lizenz	#####
FSP:G-SW5PM60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Laufzeit Lizenz	€ 94.723,00

## Support Pack Software



FSP:G-SW5PM63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Laufzeit Lizenz	#####
FSP:G-SW5PN60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Laufzeit Lizenz	€ 18.945,00
FSP:G-SW5PN63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Laufzeit Lizenz	€ 23.761,00
FSP:G-SW5PO60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Laufzeit Lizenz	€ 37.888,00
FSP:G-SW5PO63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Laufzeit Lizenz	€ 47.519,00
FSP:G-SW5PQ60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry Accounting Lizenz	€ 13.292,00
FSP:G-SW5PQ63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry Accounting Lizenz	€ 16.390,00
FSP:G-SW5PR60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Accounting Lizenz	€ 44.306,00
FSP:G-SW5PR63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Accounting Lizenz	€ 54.634,00
FSP:G-SW5PT60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Accounting Lizenz	€ 10.522,00
FSP:G-SW5PT63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S Accounting Lizenz	€ 12.975,00
FSP:G-SW5PU60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Accounting Lizenz	€ 18.588,00
FSP:G-SW5PU63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M Accounting Lizenz	€ 22.921,00
FSP:G-SW5PV60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Accounting Lizenz	€ 26.583,00
FSP:G-SW5PV63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L Accounting Lizenz	€ 32.780,00
FSP:G-SW5PW60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Accounting Lizenz	€ 22.154,00



## Support Pack Software

FSP:G-SW5PW63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S Accounting Lizenz	€ 27.318,00
FSP:G-SW5PX60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Accounting Lizenz	€ 4.431,00
FSP:G-SW5PX63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS Accounting Lizenz	€ 5.464,00
FSP:G-SW5PY60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Accounting Lizenz	€ 8.862,00
FSP:G-SW5PY63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S Accounting Lizenz	€ 10.928,00
FSP:G-SW5PZ60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry RBAC Lizenz	€ 2.658,00
FSP:G-SW5PZ63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry RBAC Lizenz	€ 3.278,00
FSP:G-SW5QA60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis RBAC Lizenz	€ 8.861,00
FSP:G-SW5QA63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis RBAC Lizenz	€ 10.926,00
FSP:G-SW5QB60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S RBAC Lizenz	€ 2.105,00
FSP:G-SW5QB63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension S RBAC Lizenz	€ 2.596,00
FSP:G-SW5QC60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M RBAC Lizenz	€ 3.766,00
FSP:G-SW5QC63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension M RBAC Lizenz	€ 4.644,00
FSP:G-SW5QD60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L RBAC Lizenz	€ 5.317,00
FSP:G-SW5QD63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension L RBAC Lizenz	€ 6.556,00
FSP:G-SW5QE60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S RBAC Lizenz	€ 4.431,00

## Support Pack Software

FSP:G-SW5QE63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis S RBAC Lizenz	€ 5.464,00
FSP:G-SW5QF60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS RBAC Lizenz	€ 887,00
FSP:G-SW5QF63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry XS RBAC Lizenz	€ 1.094,00
FSP:G-SW5QG60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S RBAC Lizenz	€ 1.773,00
FSP:G-SW5QG63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Entry S RBAC Lizenz	€ 2.186,00
FSP:G-SW5QH60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Linux KVM Lizenz	€ 806,00
FSP:G-SW5QH63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis Linux KVM Lizenz	€ 994,00
FSP:G-SW5QI60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension Linux KVM Lizenz	€ 806,00
FSP:G-SW5QI63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension Linux KVM Lizenz	€ 994,00
FSP:G-SW5QJ60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis VMware ESX Lizenz	€ 806,00
FSP:G-SW5QJ63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis VMware ESX Lizenz	€ 994,00
FSP:G-SW5QK60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension VMware ESX Lizenz	€ 806,00
FSP:G-SW5QK63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension VMware ESX Lizenz	€ 994,00
FSP:G-SW5QL60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis SAN Lizenz	€ 1.510,00
FSP:G-SW5QL63PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Basis SAN Lizenz	€ 1.863,00
FSP:G-SW5QM60PRFF0	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension SAN Lizenz	€ 1.510,00

FSP:G-SW5QM63PRFFO	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FFO Extension SAN Lizenz	€ 1.863,00
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## HPA FJ Power Appliance SAP HANA

Support Pack Code	Description	EUP
FSP:G-SW3HS60PRHPA	Support Pack 3 years Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Base license	€ 3.100,00
FSP:G-SW3HS63PRHPA	Support Pack 3 years Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Base license	€ 3.260,00
FSP:G-SW3HT60PRHPA	Support Pack 3 years Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension I	€ 1.595,00
FSP:G-SW3HT63PRHPA	Support Pack 3 years Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension I	€ 1.639,00
FSP:G-SW3HU60PRHPA	Support Pack 3 years Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension II	€ 725,00
FSP:G-SW3HU63PRHPA	Support Pack 3 years Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension II	€ 745,00
FSP:G-SW3HV60PRHPA	Support Pack 3 years Software-/Solution Support, 9x5, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East and India for Fujits	€ 3.100,00
FSP:G-SW3HV63PRHPA	Support Pack 3 years Software-/Solution Support, 24x7, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East and India for Fujit	€ 3.240,00
FSP:G-SW3HW60PRHP	Support Pack 3 years Software-/Solution Support, 9x5, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East and India for Fujits	€ 1.595,00
FSP:G-SW3HW63PRHP	Support Pack 3 years Software-/Solution Support, 24x7, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East and India for Fujit	€ 1.639,00
FSP:G-SW3HX60PRHPA	Support Pack 3 years Software-/Solution Support, 9x5, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East and India for Fujits	€ 725,00
FSP:G-SW3HX63PRHPA	Support Pack 3 years Software-/Solution Support, 24x7, 4h remote response, with 2x System Health Check & Patch Information incl. onsite Technical Account Management (per year), valid in selected countries in Europe, Africa, Middle-East and India for Fujit	€ 745,00
FSP:G-SW3OH80PRHPA	Support Pack 3 years Technical Support, 9x5, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu PF4 SAP HANA TDI	€ 630,00

## Support Pack Software



FSP:G-SW3OH83PRHPA	Support Pack 3 years Technical Support, 24x7, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu PF4 SAP HANA TDI	€ 851,00
FSP:G-SW5HS60PRHPA	Support Pack 5 years Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Base license	€ 5.170,00
FSP:G-SW5HS63PRHPA	Support Pack 5 years Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Base license	€ 5.400,00
FSP:G-SW5HT60PRHPA	Support Pack 5 years Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension I	€ 2.660,00
FSP:G-SW5HT63PRHPA	Support Pack 5 years Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension I	€ 2.735,00
FSP:G-SW5HU60PRHPA	Support Pack 5 years Software-/Solution Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension II	€ 1.210,00
FSP:G-SW5HU63PRHPA	Support Pack 5 years Software-/Solution Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu Power Appliance for SAP HANA, Extension II	€ 1.245,00
FSP:G-SW5OH80PRHPA	Support Pack 5 years Technical Support, 9x5, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu PF4 SAP HANA TDI	€ 1.050,00
FSP:G-SW5OH83PRHPA	Support Pack 5 years Technical Support, 24x7, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Fujitsu PF4 SAP HANA TDI	€ 1.418,00

### IHA FJ HANA Power Multi Node, HANA Appliance & Appliance Single Box

Support Pack Code	Description	EUP
FSP:G-SW3NP80PRIHA	Support Pack 3 years Technical Support, 9x5, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HANA-RA-TDI	€ 3.150,00
FSP:G-SW3NP83PRIHA	Support Pack 3 years Technical Support, 24x7, 2h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HANA-RA-TDI	€ 5.103,00

### L6C SUSE Linux ES

Support Pack Code	Description	EUP
FSP:G-SW1L960PRL6C	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC phys or 1-2 Virt Machines	€ 228,00
FSP:G-SW1L963PRL6C	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC phys or 1-2 Virt Machines	€ 432,00
FSP:G-SW1M860PRL6C	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC unl virt	€ 452,00
FSP:G-SW1M863PRL6C	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC unl virt	€ 996,00
FSP:G-SW1M963PRL6C	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES4SAP 1-2SOC phys or 1-2 Virt Machines	€ 896,00

## Support Pack Software



FSP:G-SW1N063PRL6C	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES4SAP 1-2SOC unl virt	€ 1.508,00
FSP:G-SW1V660PRL6C	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux Enterprise Server HPC	€ 83,00
FSP:G-SW1V663PRL6C	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux Enterprise Server HPC	€ 216,00
FSP:G-SW3L960PRL6C	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC phys or 1-2 Virt Machines	€ 612,00
FSP:G-SW3L963PRL6C	Support Pack 3 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC phys or 1-2 Virt Machines	€ 1.168,00
FSP:G-SW3M860PRL6C	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC unl virt	€ 1.221,00
FSP:G-SW3M863PRL6C	Support Pack 3 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC unl virt	€ 2.720,00
FSP:G-SW3M963PRL6C	Support Pack 3 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES4SAP 1-2SOC phys or 1-2 Virt Machines	€ 2.440,00
FSP:G-SW3N063PRL6C	Support Pack 3 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES4SAP 1-2SOC unl virt	€ 4.080,00
FSP:G-SW3V660PRL6C	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux Enterprise Server HPC	€ 224,00
FSP:G-SW3V663PRL6C	Support Pack 3 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux Enterprise Server HPC	€ 590,00
FSP:G-SW5L960PRL6C	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC phys or 1-2 Virt Machines	€ 1.017,00
FSP:G-SW5L963PRL6C	Support Pack 5 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC phys or 1-2 Virt Machines	€ 1.944,00
FSP:G-SW5M860PRL6C	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC unl virt	€ 2.040,00
FSP:G-SW5M863PRL6C	Support Pack 5 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES 1-2SOC unl virt	€ 4.480,00
FSP:G-SW5M963PRL6C	Support Pack 5 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES4SAP 1-2SOC phys or 1-2 Virt Machines	€ 4.040,00
FSP:G-SW5N063PRL6C	Support Pack 5 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux ES4SAP 1-2SOC unl virt	€ 6.800,00



## Support Pack Software



FSP:G-SW5V660PRL6C	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux Enterprise Server HPC	€ 381,00
FSP:G-SW5V663PRL6C	Support Pack 5 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SUSE Linux Enterprise Server HPC	€ 971,00

### N5Z Red Hat EL

Support Pack Code	Description	EUP
FSP:G-SW1J360PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL 2 sockets	€ 268,00
FSP:G-SW1J363PRN5Z	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL 2 sockets	€ 436,00
FSP:G-SW1J560PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL VirtDatCtr 2 sockets	€ 672,00
FSP:G-SW1J563PRN5Z	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL VirtDatCtr 2 sockets	€ 1.092,00
FSP:G-SW1J660PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL HPC 2 sockets	€ 537,00
FSP:G-SW1J663PRN5Z	Support Pack 1 year Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL HPC 2 sockets	€ 873,00
FSP:G-SW1J760PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on High Availability	€ 96,00
FSP:G-SW1J860PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC High Availability	€ 239,00
FSP:G-SW1J960PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Resilient Storage	€ 192,00
FSP:G-SW1K060PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC Resilient Storage	€ 479,00
FSP:G-SW1K960PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Scalable File System	€ 48,00
FSP:G-SW1L060PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Load Balancer	€ 48,00
FSP:G-SW1L760PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Extended Update Supp	€ 60,00
FSP:G-SW1L860PRN5Z	Support Pack 1 year Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC Extended Update Supp	€ 149,00
FSP:G-SW3J360PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL 2 sockets	€ 729,00
FSP:G-SW3J363PRN5Z	Support Pack 3 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL 2 sockets	€ 1.185,00
FSP:G-SW3J560PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL VirtDatCtr 2 sockets	€ 1.823,00

## Support Pack Software

FSP:G-SW3J563PRN5Z	Support Pack 3 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL VirtDatCtr 2 sockets	€ 2.963,00
FSP:G-SW3J660PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL HPC 2 sockets	€ 1.457,00
FSP:G-SW3J663PRN5Z	Support Pack 3 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL HPC 2 sockets	€ 2.369,00
FSP:G-SW3J760PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on High Availability	€ 273,00
FSP:G-SW3J860PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC High Availability	€ 682,00
FSP:G-SW3J960PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Resilient Storage	€ 547,00
FSP:G-SW3K060PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC Resilient Storage	€ 1.366,00
FSP:G-SW3K960PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Scalable File System	€ 136,00
FSP:G-SW3L060PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Load Balancer	€ 136,00
FSP:G-SW3L760PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Extended Update Supp	€ 170,00
FSP:G-SW3L860PRN5Z	Support Pack 3 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC Extended Update Supp	€ 426,00
FSP:G-SW5J360PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL 2 sockets	€ 1.214,00
FSP:G-SW5J363PRN5Z	Support Pack 5 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL 2 sockets	€ 1.974,00
FSP:G-SW5J560PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL VirtDatCtr 2 sockets	€ 3.038,00
FSP:G-SW5J563PRN5Z	Support Pack 5 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL VirtDatCtr 2 sockets	€ 4.938,00
FSP:G-SW5J660PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL HPC 2 sockets	€ 2.428,00
FSP:G-SW5J663PRN5Z	Support Pack 5 years Technical Support, 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL HPC 2 sockets	€ 3.948,00
FSP:G-SW5J760PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on High Availability	€ 455,00
FSP:G-SW5J860PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC High Availability	€ 1.137,00
FSP:G-SW5J960PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Resilient Storage	€ 911,00

## Support Pack Software



FSP:G-SW5K060PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC Resilient Storage	€ 2.277,00
FSP:G-SW5K960PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Scalable File System	€ 227,00
FSP:G-SW5L060PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Load Balancer	€ 227,00
FSP:G-SW5L760PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on Extended Update Supp	€ 284,00
FSP:G-SW5L860PRN5Z	Support Pack 5 years Technical Support, 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for RHEL add on VDC Extended Update Supp	€ 710,00

### PAN Egenera PAN SW on PY BX900

Support Pack Code	Description	EUP
FSP:G-SW1AF63PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Manager Adv.	€ 981,00
FSP:G-SW1AG63PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Manager Ent.	€ 1.594,00
FSP:G-SW1AH63PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Domain Man.	€ 1.227,00
FSP:G-SW1P163PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Builder for BX900	€ 707,00
FSP:G-SW1P263PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Server Portability for BX900	€ 505,00
FSP:G-SW1P363PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Portability for BX900	€ 758,00
FSP:G-SW1P463PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Cloud Director	€ 662,00
FSP:G-SW1P563PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Advanced	€ 1.594,00
FSP:G-SW1P663PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Enterprise	€ 2.207,00
FSP:G-SW1P763PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Advanced MDF 9x	€ 14.063,00
FSP:G-SW1P863PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Enterprise MDF 9x	€ 19.471,00

## Support Pack Software



FSP:G-SW1P963PRPAN	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Public Cloud Connector Plugin- 1 Ressource	€ 33,00
FSP:G-SW3AF63PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Manager Adv.	€ 2.942,00
FSP:G-SW3AG63PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Manager Ent.	€ 4.781,00
FSP:G-SW3AH63PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Domain Man.	€ 3.680,00
FSP:G-SW3P163PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Builder for BX900	€ 2.121,00
FSP:G-SW3P263PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Server Portability for BX900	€ 1.515,00
FSP:G-SW3P363PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Portability for BX900	€ 2.273,00
FSP:G-SW3P463PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera PAN Cloud Director	€ 1.987,00
FSP:G-SW3P563PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Advanced	€ 4.781,00
FSP:G-SW3P663PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Enterprise	€ 6.621,00
FSP:G-SW3P763PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Advanced MDF 9x	€ 42.188,00
FSP:G-SW3P863PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Cloud Suite Enterprise MDF 9x	€ 58.414,00
FSP:G-SW3P963PRPAN	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for Egenera Public Cloud Connector Plugin- 1 Ressource	€ 99,00

### SVR Resource Coordinator VE

Support Pack Code	Description	EUP
FSP:G-SW1A860PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SV ROR Cloud Edition Server License M1 class V3	€ 1.969,00
FSP:G-SW1A960PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SV ROR Virtual Edition Server License M1 class V3	€ 997,00

## Support Pack Software



FSP:G-SW1RA60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR 4C	€ 306,00
FSP:G-SW1RB60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 8SVR 4C	€ 2.277,00
FSP:G-SW1RC60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 18SVR 4C	€ 5.132,00
FSP:G-SW1RD60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR 8C	€ 612,00
FSP:G-SW1RE60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR PQM3C	€ 1.530,00
FSP:G-SW1RF60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR 4C	€ 156,00
FSP:G-SW1RG60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 8SVR 4C	€ 1.108,00
FSP:G-SW1RH60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 18SVR 4C	€ 2.492,00
FSP:G-SW1RI60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR 8C	€ 398,00
FSP:G-SW1RJ60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR PQM3C	€ 994,00
FSP:G-SW1RK60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR KC	€ 312,00
FSP:G-SW1RL60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR L2C	€ 623,00
FSP:G-SW1RM60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR M2C	€ 1.247,00
FSP:G-SW1RN60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR M3C	€ 1.558,00
FSP:G-SW1RO60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR NC	€ 3.117,00
FSP:G-SW1RP60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR RC	€ 6.234,00



## Support Pack Software



FSP:G-SW1RQ60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCEDRO V3 (WIN/LINUX) WTG 1SVR	€ 755,00
FSP:G-SW1RR60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 K class, (Solaris)	€ 615,00
FSP:G-SW1RS60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 L2 class, (Solaris)	€ 1.231,00
FSP:G-SW1RT60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 M2 class, (Solaris)	€ 2.462,00
FSP:G-SW1RU60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 M3 class, (Solaris)	€ 3.077,00
FSP:G-SW1RV60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 N class, (Solaris)	€ 6.154,00
FSP:G-SW1RW60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 R class, (Solaris)	€ 12.308,00
FSP:G-SW1RX60PRSVR	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR NS Option (Win/Lin)	€ 462,00
FSP:G-SW3A860PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SV ROR Cloud Edition Server License M1 class V3	€ 5.908,00
FSP:G-SW3A960PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SV ROR Virtual Edition Server License M1 class V3	€ 2.992,00
FSP:G-SW3RA60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR 4C	€ 918,00
FSP:G-SW3RB60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 8SVR 4C	€ 6.830,00
FSP:G-SW3RC60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 18SVR 4C	€ 15.395,00
FSP:G-SW3RD60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR 8C	€ 1.836,00
FSP:G-SW3RE60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCESVR V3 (WIN/LINUX) WTG 1SVR PQM3C	€ 4.590,00
FSP:G-SW3RF60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR 4C	€ 467,00

## Support Pack Software



FSP:G-SW3RG60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 8SVR 4C	€ 3.323,00
FSP:G-SW3RH60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 18SVR 4C	€ 7.477,00
FSP:G-SW3RI60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR 8C	€ 1.193,00
FSP:G-SW3RJ60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (WIN/LINUX) WTG 1SVR PQM3C	€ 2.981,00
FSP:G-SW3RK60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR KC	€ 935,00
FSP:G-SW3RL60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR L2C	€ 1.870,00
FSP:G-SW3RM60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR M2C	€ 3.740,00
FSP:G-SW3RN60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR M3C	€ 4.675,00
FSP:G-SW3RO60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR NC	€ 9.351,00
FSP:G-SW3RP60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORVESVR V3 (SOLARIS) WTG 1SVR RC	€ 18.701,00
FSP:G-SW3RQ60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for SVRORCEDRO V3 (WIN/LINUX) WTG 1SVR	€ 2.266,00
FSP:G-SW3RR60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 K class, (Solaris)	€ 1.846,00
FSP:G-SW3RS60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 L2 class, (Solaris)	€ 3.692,00
FSP:G-SW3RT60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 M2 class, (Solaris)	€ 7.385,00
FSP:G-SW3RU60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 M3 class, (Solaris)	€ 9.231,00
FSP:G-SW3RV60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 N class, (Solaris)	€ 18.461,00

## Support Pack Software



FSP:G-SW3RW60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR CE V3 R class, (Solaris)	€ 36.923,00
FSP:G-SW3RX60PRSVR	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for ROR NS Option (Win/Lin)	€ 1.385,00

### SVV SV VIOM

Support Pack Code	Description	EUP
FSP:G-SW1Z160PRSVV	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM single server lic., BX systems	€ 58,00
FSP:G-SW1Z163PRSVV	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM single server lic., BX systems	€ 74,00
FSP:G-SW1Z260PRSVV	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x8 lic. BDL,dsgn.f. but not limited to BX400	€ 344,00
FSP:G-SW1Z263PRSVV	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x8 lic. BDL,dsgn.f. but not limited to BX400	€ 439,00
FSP:G-SW1Z360PRSVV	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x18 lic. BDL, dsgn.f.but not limited to BX900	€ 690,00
FSP:G-SW1Z363PRSVV	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x18 lic. BDL, dsgn.f.but not limited to BX900	€ 882,00
FSP:G-SW3Z160PRSVV	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM single server lic., BX systems	€ 173,00
FSP:G-SW3Z163PRSVV	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM single server lic., BX systems	€ 221,00
FSP:G-SW3Z260PRSVV	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x8 lic. BDL,dsgn.f. but not limited to BX400	€ 1.031,00
FSP:G-SW3Z263PRSVV	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x8 lic. BDL,dsgn.f. but not limited to BX400	€ 1.318,00
FSP:G-SW3Z360PRSVV	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x18 lic. BDL, dsgn.f.but not limited to BX900	€ 2.071,00
FSP:G-SW3Z363PRSVV	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VIOM x18 lic. BDL, dsgn.f.but not limited to BX900	€ 2.646,00

### VOA VMWare ESXi 4.0 Single SVR

Support Pack Code	Description	EUP
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## Support Pack Software



FSP:G-SW1BA60PRV0A	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ESXi 5.0 Single SRV	€ 234,00
FSP:G-SW1BA63PRV0A	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware ESXi 5.0 Single SRV	€ 281,00

### V0D VMware vSphere STD

Support Pack Code	Description	EUP
FSP:G-SW1BE60PRV0D	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD	€ 258,00
FSP:G-SW1BE63PRV0D	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD	€ 305,00
FSP:G-SW1OK60PRV0D	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD Acc Kit 6CPU	€ 2.375,00
FSP:G-SW1OK63PRV0D	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD Acc Kit 6CPU	€ 2.833,00
FSP:G-SW3BE60PRV0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD	€ 657,00
FSP:G-SW3BE63PRV0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD	€ 778,00
FSP:G-SW3OK60PRV0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD Acc Kit 6CPU	€ 6.056,00
FSP:G-SW3OK63PRV0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD Acc Kit 6CPU	€ 7.224,00
FSP:G-SW3Q763PRV0D	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere STD for 1 CPU	€ 950,00
FSP:G-SW5BE60PRV0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD	€ 1.096,00
FSP:G-SW5BE63PRV0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD	€ 1.296,00
FSP:G-SW5OK60PRV0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD Acc Kit 6CPU	€ 10.093,00
FSP:G-SW5OK63PRV0D	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere STD Acc Kit 6CPU	€ 12.040,00

## V0G VMware vSphere ENT PL

Support Pack Code	Description	EUP
FSP:G-SW1BG60PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT-PL	€ 693,00
FSP:G-SW1BG63PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT-PL	€ 825,00
FSP:G-SW1CA60PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ADV	€ 1.585,00
FSP:G-SW1CA63PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ADV	€ 1.888,00
FSP:G-SW1CE60PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ENT	€ 1.883,00
FSP:G-SW1CE63PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ENT	€ 2.242,00
FSP:G-SW1CS60PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite STD	€ 1.090,00
FSP:G-SW1CS63PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite STD	€ 1.297,00
FSP:G-SW1D260PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f.6 CPUs w/o Data Protection	€ 6.421,00
FSP:G-SW1D263PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f.6 CPUs w/o Data Protection	€ 7.644,00
FSP:G-SW1ND60PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT-PL for 1 CPU	€ 872,00
FSP:G-SW1ND63PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT-PL for 1 CPU	€ 1.038,00
FSP:G-SW1OL60PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere EPL Acc Kit 6CPU	€ 5.349,00
FSP:G-SW1OL63PRV0G	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere EPL Acc Kit 6CPU	€ 6.369,00
FSP:G-SW3BG60PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT-PL	€ 1.767,00



## Support Pack Software



FSP:G-SW3BG63PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT-PL	€ 2.105,00
FSP:G-SW3CA60PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ADV	€ 4.043,00
FSP:G-SW3CA63PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ADV	€ 4.814,00
FSP:G-SW3CE60PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ENT	€ 4.801,00
FSP:G-SW3CE63PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ENT	€ 5.717,00
FSP:G-SW3CS60PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite STD	€ 2.779,00
FSP:G-SW3CS63PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite STD	€ 3.309,00
FSP:G-SW3D260PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f.6 CPUs w/o Data Protection	€ 16.374,00
FSP:G-SW3D263PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f.6 CPUs w/o Data Protection	€ 19.492,00
FSP:G-SW3ND60PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT-PL for 1 CPU	€ 2.222,00
FSP:G-SW3ND63PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT-PL for 1 CPU	€ 2.646,00
FSP:G-SW3OL60PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere EPL Acc Kit 6CPU	€ 13.641,00
FSP:G-SW3OL63PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere EPL Acc Kit 6CPU	€ 16.242,00
FSP:G-SW3P063PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCloud Suite ADV	€ 5.882,00
FSP:G-SW3Q063PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCloud Suite ENT	€ 6.985,00
FSP:G-SW3Q163PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCloud Suite STD	€ 4.043,00

## Support Pack Software



FSP:G-SW3Q663PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere ENT-PL for 1 CPU	€ 2.571,00
FSP:G-SW3Q963PRV0G	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vSphere w. Ops Mgt. ENT-PL f.1 CPU	€ 3.233,00
FSP:G-SW5BG60PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT-PL	€ 2.946,00
FSP:G-SW5BG63PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere ENT-PL	€ 3.508,00
FSP:G-SW5CA60PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ADV	€ 6.738,00
FSP:G-SW5CA63PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ADV	€ 8.023,00
FSP:G-SW5CE60PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ENT	€ 8.002,00
FSP:G-SW5CE63PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite ENT	€ 9.528,00
FSP:G-SW5CS60PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite STD	€ 4.631,00
FSP:G-SW5CS63PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCloud Suite STD	€ 5.514,00
FSP:G-SW5D260PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f.6 CPUs w/o Data Protection	€ 27.290,00
FSP:G-SW5D263PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware SOM ENT-PL ACC f.6 CPUs w/o Data Protection	€ 32.487,00
FSP:G-SW5ND60PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT-PL for 1 CPU	€ 3.704,00
FSP:G-SW5ND63PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere with Ops Mgt. ENT-PL for 1 CPU	€ 4.410,00
FSP:G-SW5OL60PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere EPL Acc Kit 6CPU	€ 22.735,00
FSP:G-SW5OL63PRV0G	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vSphere EPL Acc Kit 6CPU	€ 27.070,00

## V0H VMware Essentials PL

Support Pack Code	Description	EUP
FSP:G-SW1A560PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for 1 processor	€ 495,00
FSP:G-SW1A563PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for 1 processor	€ 589,00
FSP:G-SW1A660PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 10 Pack (CCU)	€ 99,00
FSP:G-SW1A663PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 10 Pack (CCU)	€ 118,00
FSP:G-SW1A760PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 100 Pack (CCU)	€ 992,00
FSP:G-SW1A763PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 100 Pack (CCU)	€ 1.180,00
FSP:G-SW1BR60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL	€ 740,00
FSP:G-SW1BR63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL	€ 881,00
FSP:G-SW1LC60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office STD-25 VM Pack	€ 595,00
FSP:G-SW1LC63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office STD-25 VM Pack	€ 708,00
FSP:G-SW1LE60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office ADV-25 VM Pack	€ 892,00
FSP:G-SW1LE63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office ADV-25 VM Pack	€ 1.062,00
FSP:G-SW1LF60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 6 for ROBO (25 VM Pack)	€ 2.479,00
FSP:G-SW1LF63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 6 for ROBO (25 VM Pack)	€ 2.951,00
FSP:G-SW1NL60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for 1 processor	€ 792,00

## Support Pack Software



FSP:G-SW1NL63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for 1 processor	€ 943,00
FSP:G-SW1NO60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Enterprise for 1 processor	€ 1.090,00
FSP:G-SW1NO63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Enterprise for 1 processor	€ 1.297,00
FSP:G-SW1NQ60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Adv for Desktop 10 Pack	€ 198,00
FSP:G-SW1NQ63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Adv for Desktop 10 Pack	€ 236,00
FSP:G-SW1NR60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for Desktop 100 Pack	€ 1.983,00
FSP:G-SW1NR63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for Desktop 100 Pack	€ 2.361,00
FSP:G-SW1NX60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Ent for Desktop 10 Pack	€ 238,00
FSP:G-SW1NX63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Ent for Desktop 10 Pack	€ 283,00
FSP:G-SW1NY60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Ent for Desktop 100 Pack	€ 2.380,00
FSP:G-SW1NY63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Ent for Desktop 100 Pack	€ 2.833,00
FSP:G-SW1OZ60PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VSAN ADV for ROBO	€ 3.966,00
FSP:G-SW1OZ63PRV0H	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VSAN ADV for ROBO	€ 4.722,00
FSP:G-SW3A560PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for 1 processor	€ 1.262,00
FSP:G-SW3A563PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for 1 processor	€ 1.503,00
FSP:G-SW3A660PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 10 Pack (CCU)	€ 253,00



## Support Pack Software



FSP:G-SW3A663PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 10 Pack (CCU)	€ 301,00
FSP:G-SW3A760PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 100 Pack (CCU)	€ 2.528,00
FSP:G-SW3A763PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 100 Pack (CCU)	€ 3.010,00
FSP:G-SW3BR60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL	€ 1.887,00
FSP:G-SW3BR63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL	€ 2.247,00
FSP:G-SW3LC60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office STD-25 VM Pack	€ 1.517,00
FSP:G-SW3LC63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office STD-25 VM Pack	€ 1.806,00
FSP:G-SW3LE60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office ADV-25 VM Pack	€ 2.276,00
FSP:G-SW3LE63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office ADV-25 VM Pack	€ 2.709,00
FSP:G-SW3LF60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 6 for ROBO (25 VM Pack)	€ 6.321,00
FSP:G-SW3LF63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 6 for ROBO (25 VM Pack)	€ 7.525,00
FSP:G-SW3NL60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for 1 processor	€ 2.020,00
FSP:G-SW3NL63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for 1 processor	€ 2.406,00
FSP:G-SW3NO60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Enterprise for 1 processor	€ 2.779,00
FSP:G-SW3NO63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Enterprise for 1 processor	€ 3.309,00
FSP:G-SW3NQ60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Adv for Desktop 10 Pack	€ 506,00



## Support Pack Software



FSP:G-SW3NQ63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Adv for Desktop 10 Pack	€ 602,00
FSP:G-SW3NR60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for Desktop 100 Pack	€ 5.057,00
FSP:G-SW3NR63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for Desktop 100 Pack	€ 6.020,00
FSP:G-SW3NX60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Ent for Desktop 10 Pack	€ 607,00
FSP:G-SW3NX63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Ent for Desktop 10 Pack	€ 722,00
FSP:G-SW3NY60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Ent for Desktop 100 Pack	€ 6.068,00
FSP:G-SW3NY63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Ent for Desktop 100 Pack	€ 7.224,00
FSP:G-SW3OZ60PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VSAN ADV for ROBO	€ 10.113,00
FSP:G-SW3OZ63PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VSAN ADV for ROBO	€ 12.040,00
FSP:G-SW3Q263PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded VSAN for 1 processor	€ 1.836,00
FSP:G-SW3Q363PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded VSAN for Desktop 10 Pack (CCU)	€ 368,00
FSP:G-SW3Q463PRV0H	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded VSAN for Desktop 100 Pack (CCU)	€ 3.678,00
FSP:G-SW5A560PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for 1 processor	€ 2.103,00
FSP:G-SW5A563PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for 1 processor	€ 2.504,00
FSP:G-SW5A660PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 10 Pack (CCU)	€ 421,00
FSP:G-SW5A663PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 10 Pack (CCU)	€ 502,00

## Support Pack Software



FSP:G-SW5A760PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 100 Pack (CCU)	€ 4.214,00
FSP:G-SW5A763PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 5 for Desktop 100 Pack (CCU)	€ 5.017,00
FSP:G-SW5BR60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL	€ 3.145,00
FSP:G-SW5BR63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Essentials-PL	€ 3.744,00
FSP:G-SW5LC60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office STD-25 VM Pack	€ 2.528,00
FSP:G-SW5LC63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office STD-25 VM Pack	€ 3.010,00
FSP:G-SW5LE60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office ADV-25 VM Pack	€ 3.793,00
FSP:G-SW5LE63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Remote Office Branch Office ADV-25 VM Pack	€ 4.515,00
FSP:G-SW5LF60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 6 for ROBO (25 VM Pack)	€ 10.535,00
FSP:G-SW5LF63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware VSAN 6 for ROBO (25 VM Pack)	€ 12.542,00
FSP:G-SW5NL60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for 1 processor	€ 3.367,00
FSP:G-SW5NL63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for 1 processor	€ 4.009,00
FSP:G-SW5NO60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Enterprise for 1 processor	€ 4.631,00
FSP:G-SW5NO63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Enterprise for 1 processor	€ 5.514,00
FSP:G-SW5NQ60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Adv for Desktop 10 Pack	€ 843,00
FSP:G-SW5NQ63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Adv for Desktop 10 Pack	€ 1.003,00

## Support Pack Software



FSP:G-SW5NR60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for Desktop 100 Pack	€ 8.428,00
FSP:G-SW5NR63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Adv for Desktop 100 Pack	€ 10.033,00
FSP:G-SW5NX60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Ent for Desktop 10 Pack	€ 1.011,00
FSP:G-SW5NX63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN Ent for Desktop 10 Pack	€ 1.204,00
FSP:G-SW5NY60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Ent for Desktop 100 Pack	€ 10.113,00
FSP:G-SW5NY63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Virtual SAN 6 Ent for Desktop 100 Pack	€ 12.040,00
FSP:G-SW5OZ60PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VSAN ADV for ROBO	€ 16.856,00
FSP:G-SW5OZ63PRV0H	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VSAN ADV for ROBO	€ 20.066,00

### V0I VMware vCenter FND

Support Pack Code	Description	EUP
FSP:G-SW1BP60PRV0I	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter STD	€ 1.189,00
FSP:G-SW1BP63PRV0I	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter STD	€ 1.415,00
FSP:G-SW1BQ60PRV0I	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter FND	€ 515,00
FSP:G-SW1BQ63PRV0I	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter FND	€ 609,00
FSP:G-SW3BP60PRV0I	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter STD	€ 3.032,00
FSP:G-SW3BP63PRV0I	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter STD	€ 3.609,00
FSP:G-SW3BQ60PRV0I	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter FND	€ 1.312,00

## Support Pack Software



FSP:G-SW3BQ63PRV0I	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter FND	€ 1.553,00
FSP:G-SW3O863PRV0I	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCenter FND	€ 1.899,00
FSP:G-SW3O963PRV0I	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded vCenter STD	€ 4.410,00
FSP:G-SW5BP60PRV0I	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter STD	€ 5.053,00
FSP:G-SW5BP63PRV0I	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter STD	€ 6.015,00
FSP:G-SW5BQ60PRV0I	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter FND	€ 2.187,00
FSP:G-SW5BQ63PRV0I	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter FND	€ 2.589,00

### VOY VMware SRM, VMware SRM (Reseller)

Support Pack Code	Description	EUP
FSP:G-SW1U060PRV0Y	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM STD (25 VM Pack)	€ 967,00
FSP:G-SW1U063PRV0Y	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM STD (25 VM Pack)	€ 1.151,00
FSP:G-SW1U460PRV0Y	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM ENT (25 VM Pack)	€ 2.454,00
FSP:G-SW1U463PRV0Y	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM ENT (25 VM Pack)	€ 2.922,00
FSP:G-SW3U060PRV0Y	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM STD (25 VM Pack)	€ 2.466,00
FSP:G-SW3U063PRV0Y	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM STD (25 VM Pack)	€ 2.935,00
FSP:G-SW3U460PRV0Y	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM ENT (25 VM Pack)	€ 6.258,00
FSP:G-SW3U463PRV0Y	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM ENT (25 VM Pack)	€ 7.450,00

## Support Pack Software



FSP:G-SW5U060PRV0Y	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM STD (25 VM Pack)	€ 4.110,00
FSP:G-SW5U063PRV0Y	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM STD (25 VM Pack)	€ 4.892,00
FSP:G-SW5U460PRV0Y	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM ENT (25 VM Pack)	€ 10.431,00
FSP:G-SW5U463PRV0Y	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware vCenter SRM ENT (25 VM Pack)	€ 12.417,00

### V1J VMware View ENT

Support Pack Code	Description	EUP
FSP:G-SW1B860PRV1J	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMM Horizon Horizon STD add-on 100P	€ 3.718,00
FSP:G-SW1B863PRV1J	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMM Horizon Horizon STD add-on 100P	€ 4.426,00
FSP:G-SW1K560PRV1J	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 10P	€ 489,00
FSP:G-SW1K563PRV1J	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 10P	€ 582,00
FSP:G-SW1K660PRV1J	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 100P	€ 4.892,00
FSP:G-SW1K663PRV1J	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 100P	€ 5.824,00
FSP:G-SW1K860PRV1J	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD add-on 10P	€ 372,00
FSP:G-SW1K863PRV1J	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD add-on 10P	€ 443,00
FSP:G-SW3B860PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMM Horizon Horizon STD add-on 100P	€ 9.481,00
FSP:G-SW3B863PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMM Horizon Horizon STD add-on 100P	€ 11.286,00
FSP:G-SW3K560PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 10P	€ 1.247,00



## Support Pack Software



FSP:G-SW3K563PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 10P	€ 1.485,00
FSP:G-SW3K660PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 100P	€ 12.474,00
FSP:G-SW3K663PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 100P	€ 14.851,00
FSP:G-SW3K860PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD add-on 10P	€ 948,00
FSP:G-SW3K863PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD add-on 10P	€ 1.129,00
FSP:G-SW3T063PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded Horizon View STD 10 Pack (CCU)	€ 1.839,00
FSP:G-SW3T363PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded Horizon View STD 100 Pack (CCU)	€ 18.391,00
FSP:G-SW3T463PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded Horizon View STD add on 10P (CCU)	€ 1.398,00
FSP:G-SW3T563PRV1J	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware embedded Horizon View STD add on 100P (CCU)	€ 13.977,00
FSP:G-SW5B860PRV1J	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMM Horizon Horizon STD add-on 100P	€ 15.801,00
FSP:G-SW5B863PRV1J	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMM Horizon Horizon STD add-on 100P	€ 18.811,00
FSP:G-SW5K560PRV1J	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 10P	€ 2.079,00
FSP:G-SW5K563PRV1J	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 10P	€ 2.475,00
FSP:G-SW5K660PRV1J	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 100P	€ 20.791,00
FSP:G-SW5K663PRV1J	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD 100P	€ 24.751,00
FSP:G-SW5K860PRV1J	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD add-on 10P	€ 1.580,00

## Support Pack Software



FSP:G-SW5K863PRV1J Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 24x7, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for VMware Horizon STD add-on 10P € 1.881,00

### V1K HPC Cluster Suite, HPC Solution Identifier, HPC SW services entitlement 1Y

Support Pack Code	Description	EUP
FSP:G-SW1CG60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Server aca/com	€ 356,00
FSP:G-SW1CH60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com -16N	€ 28,00
FSP:G-SW1CI60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com -64N	€ 25,00
FSP:G-SW1CJ60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com 65+N	€ 23,00
FSP:G-SW1HA60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced -16N	€ 90,00
FSP:G-SW1HB60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced -64N	€ 80,00
FSP:G-SW1HC60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced 65+N	€ 72,00
FSP:G-SW1HD60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic -16N	€ 31,00
FSP:G-SW1HE60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic -64N	€ 28,00
FSP:G-SW1HF60PRV1K	Support Pack 1 year Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic 65+N	€ 24,00
FSP:G-SW3CG60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Server aca/com	€ 963,00
FSP:G-SW3CH60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com -16N	€ 76,00
FSP:G-SW3CI60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com -64N	€ 68,00
FSP:G-SW3CJ60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com 65+N	€ 61,00

## Support Pack Software



FSP:G-SW3HA60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced -16N	€ 243,00
FSP:G-SW3HB60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced -64N	€ 218,00
FSP:G-SW3HC60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced 65+N	€ 194,00
FSP:G-SW3HD60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic -16N	€ 83,00
FSP:G-SW3HE60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic -64N	€ 73,00
FSP:G-SW3HF60PRV1K	Support Pack 3 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic 65+N	€ 65,00
FSP:G-SW5CG60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Server aca/com	€ 1.426,00
FSP:G-SW5CH60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com -16N	€ 112,00
FSP:G-SW5CI60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com -64N	€ 101,00
FSP:G-SW5CJ60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for FEFS Client aca/com 65+N	€ 91,00
FSP:G-SW5HA60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced -16N	€ 359,00
FSP:G-SW5HB60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced -64N	€ 321,00
FSP:G-SW5HC60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Advanced 65+N	€ 285,00
FSP:G-SW5HD60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic -16N	€ 121,00
FSP:G-SW5HE60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic -64N	€ 108,00
FSP:G-SW5HF60PRV1K	Support Pack 5 years Technical Support & Subscription (incl. Upgrade), 9x5, 4h remote response, valid in selected countries in Europe, Africa, Middle-East and India for HPC Cluster Suite Basic 65+N	€ 96,00