

# Fact Sheet

## PRIMERGY server Support Roadmap Announcement

This announcement contains Manufacturer End of Service dates and Fujitsu America, Inc. Sustaining Support End dates for specific PRIMERGY® server systems and associated software. The Fujitsu America, Inc. Sustaining Support period begins for PRIMERGY servers and associated software after the manufacturer's End of Service Life date and generally continues for two years beyond that date unless otherwise noted. Products and associated software will be retired and will no longer be supported after the Fujitsu Sustaining Support End date.

Customers with active service contracts will continue to receive support from the Fujitsu Global Service Center until close of business through contract expiration date even if that date exceeds the manufacturer's end of support date and the FAI Sustaining Support date.

Existing customers may renew contracts prior to contract expiration date with Sustaining Support, when offered.

Fujitsu Sustaining Support includes the below and ensures customer maintenance continuity during the Sustaining Support period to evaluate, plan and budget for transition to a new Fujitsu product:

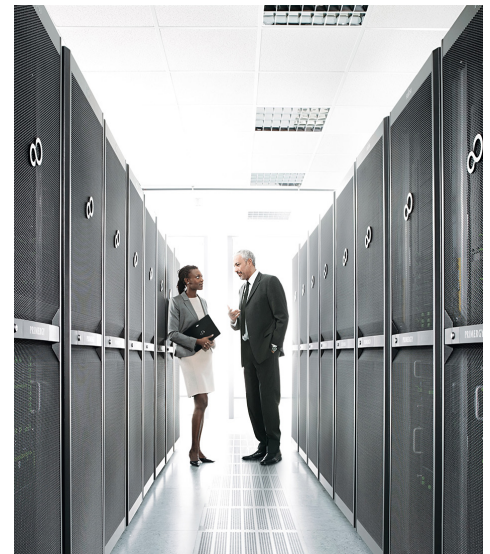
- Technical support and hardware support
- Access to the Fujitsu Global Service Center
- On-site Field Engineers, as needed
- Installations, moves, adds and changes (additional fee)

- ISO 9001 Certified Customer Support and Logistics Management
- Problem management with time-based escalations and dedicated service managers

**NOTE:** Development of new Firmware Patches/ Updates will cease and access will be limited to the levels currently available. OS support may no longer be available and not included. Parts replacement and break/fix services are performed on a commercially reasonable basis per contracted service level based on parts availability.

**TAKE ACTION NOW:** Contact your Fujitsu Client Executive or reseller for more information about new PRIMERGY server products. For service renewal information, contact your Service Delivery Manager.

**ASK US:** [go\\_enterprise@us.fujitsu.com](mailto:go_enterprise@us.fujitsu.com).



## Product models affected by this announcement

Model	Part Number	Manufacturer End of Support Date	Sustaining Support End Date
BIA-INFRA V2	BIA:IDENT-V002	30-Sep-16	30-Sep-18
BWA:IDENT-V003	BWA:IDENT-V003	31-Dec-16	31-Dec-18
BX600 S3 (MMB S2)	S26361-K1156-V301	30-Sep-18	30-Sep-20
BX600 S3 (MMB S3)	S26361-K1156-V302	30-Sep-18	30-Sep-20
BX600 S3 (MMB S3)	S26361-K1156-V304	30-Sep-18	30-Sep-20
BX620 S4 SERVER BLADE 16GB	BIA:EXT16-V002	31-Mar-17	31-Mar-19
BX620 S6-2	S26361-K1355-V200	30-Sep-18	30-Sep-20
BX920 S2-2	S26361-K1353-V200	31-Dec-17	31-Dec-19
BX920 S3-2	S26361-K1406-V200	30-Jun-19	30-Jun-21
BX922 S2-2	S26361-K1247-V200	31-Dec-17	31-Dec-19
BX924 S2-2	S26361-K1341-V200	31-Dec-17	31-Dec-19
BX924 S3- VDI BLADE	CZK:1407V200-SI156	30-Jun-19	30-Jun-21
BX924 S3-2	S26361-K1407-V200	30-Jun-19	30-Jun-21
BX960 S1-4	S26361-K1293-V200	31-Dec-17	31-Dec-19
C620	S26361-K1422-V115	30-Jun-18	30-Jun-20
CS E-RACK V08	CS-BR5-ER8	31-Mar-16	31-Mar-18
CS INTEGRATED CHANNEL PROCESSOR (RX35)	CS-ICP-RX35	31-Mar-16	31-Mar-18
CS INTEGRATED DEVICE PROCESSOR (RX35)	CS-IDP-RX35	31-Mar-16	31-Mar-18
CS INTEGRATED UNIVERSAL PROCESSOR (RX35)	CS-IUP-RX35	31-Mar-16	31-Mar-18
CS I-RACK V08	CS-BR5-IR8	31-Mar-16	31-Mar-18
CS SAS RX35 FREE OPTION	CS-FSA-RX35	31-Mar-16	31-Mar-18
CS TIE BREAKER (RX35)	CS-TBS-RX35	31-Mar-16	31-Mar-18
CS VIRTUAL LIBRARY PROCESSOR (RX35)	CS-VLP-RX35	31-Mar-16	31-Mar-18
CX1000 S1	S26361-K1347-V301	31-Dec-17	31-Dec-19
CX1000 S1 - 29A CLOUD RACK	S26361-K1347-V401	31-Dec-17	31-Dec-19
CX120 S1	S26361-K1348-V101	31-Dec-16	31-Dec-18
CX122 S1	S26361-K1378-V101	31-Dec-17	31-Dec-19
CX250 S1	S26361-K1439-V200	31-Dec-18	31-Dec-20
CX270 S1	S26361-K1439-V300	31-Dec-18	31-Dec-20
CX400 S1 CHASSIS 12x3.5	S26361-K1438-V135	31-Dec-18	31-Dec-20
CX400 S1 CHASSIS 24x2.5	S26361-K1438-V125	31-Dec-18	31-Dec-20
FAS3140A, IB, ACTIVE, ACTIVE, OS, R5	N:F3140A-IB-BAS-R5	31-Mar-17	31-Mar-19
FAS8020 STAND ALONE SYSTEM	N:F8020-001-R6	31-Mar-20	31-Mar-22
FibreCAT SX40 SAS DISK SUBSYSTEM	S26361-K1122-V200	30-Jun-17	30-Jun-19
LAN SWITCH 48P 1G	D:FCSW-648S	31-Dec-18	31-Dec-20
MX130 S2	S26361-K1072-V100	30-Jun-19	30-Jun-21
PRIMECENTER RACK 12U, 1000 deep	S26361-K826-V101	30-Sep-16	30-Sep-18
PRIMECENTER RACK 24U, 1000 deep	S26361-K826-V102	30-Sep-16	30-Sep-18
PRIMECENTER RACK 36U, 1000 deep	S26361-K826-V103	30-Sep-16	30-Sep-18
PRIMECENTER RACK 38U, 1100 deep	S26361-K826-V213	30-Sep-16	30-Sep-18
PRIMECENTER RACK 46U, 1000 deep	S26361-K826-V104	30-Sep-16	30-Sep-18
PRIMECENTER RACK 46U, 1100 deep	S26361-K826-V214	30-Sep-16	30-Sep-18

Model	Part Number	Manufacturer End of Support Date	Sustaining Support End Date
PY CB DCB SWITCH 10Gb 18/6 BASE (BROCADE)	S26361-K1429-V300	31-Dec-19	31-Dec-21
PY CB DCB SWITCH 10Gb 18/6/6 ENTERPRISE (BROCADE)	S26361-K1429-V200	31-Dec-19	31-Dec-21
PY CB ETHERNET SWITCH/IBP 10Gb 18/8	S26361-K1304-V303	31-Dec-19	31-Dec-21
PY CB IB SWITCH 40Gb 18/8	S26361-K1336-V200	30-Jun-19	30-Jun-21
RPQ SED SEAGATE	ST1200MM0017	4-Jul-19	4-Jul-21
RX100 S6	S26361-K1264-V101	30-Sep-16	30-Sep-18
RX100 S6	S26361-K1264-V201	30-Sep-16	30-Sep-18
RX100 S7	S26361-K1385-V101	31-Dec-17	31-Dec-19
RX100 S7	S26361-K1385-V201	31-Dec-17	31-Dec-19
RX100 S7	S26361-K1385-V301	31-Dec-17	31-Dec-19
RX100 S7	S26361-K1385-V401	31-Dec-17	31-Dec-19
RX100 S7 - APPLIANCE RACK	CZK:1385V201-SI119	31-Dec-17	31-Dec-19
RX100 S7p	S26361-K1385-V103	30-Jun-19	30-Jun-21
RX100 S7p	S26361-K1385-V203	30-Jun-19	30-Jun-21
RX100 S7p	S26361-K1385-V303	30-Jun-19	30-Jun-21
RX100 S7p	S26361-K1385-V403	30-Jun-19	30-Jun-21
RX100 S7p - APPLIANCE RACK	CZK:1385V203-SI146	30-Jun-19	30-Jun-21
RX100 S8	S26361-K1420-V101	31-Mar-20	31-Mar-22
RX100 S8	S26361-K1420-V201	31-Mar-20	31-Mar-22
RX100 S8	S26361-K1420-V301	31-Mar-20	31-Mar-22
RX100 S8	S26361-K1420-V401	31-Mar-20	31-Mar-22
RX200 S6	S26361-K1342-V101	30-Sep-17	30-Sep-19
RX200 S6	S26361-K1342-V201	30-Sep-17	30-Sep-19
RX200 S6	VFY:R2006SX030IN	30-Sep-17	30-Sep-19
RX200 S7	S26361-K1386-V101	30-Sep-19	30-Sep-21
RX200 S7	S26361-K1386-V201	30-Sep-19	30-Sep-21
RX200 S7	VFY:R2007SF010US	30-Sep-19	30-Sep-21
RX300 S6	CZK:1344V301-TSX03	30-Sep-17	30-Sep-19
RX300 S6	S26361-K1344-V101	30-Sep-17	30-Sep-19
RX300 S6	S26361-K1344-V201	30-Sep-17	30-Sep-19
RX300 S6	S26361-K1344-V301	30-Sep-17	30-Sep-19
RX300 S6 XEON E5620 4GB	SAG:NSN-MIDRANGE5	30-Sep-17	30-Sep-19
RX300 S7	CZK:1373V201-BFS18	30-Sep-19	30-Sep-21
RX300 S7	S26361-K1373-V101	30-Sep-19	30-Sep-21
RX300 S7	S26361-K1373-V201	30-Sep-19	30-Sep-21
RX300 S7	S26361-K1373-V301	30-Sep-19	30-Sep-21
RX300 S7	S26361-K1373-V401	30-Sep-19	30-Sep-21
RX300 S7 - BB1 1GB 144 SLICES	CZK:1373V301-TSX15	30-Sep-19	30-Sep-21
RX300 S7 - BB2 10GB 288 SLICES	CZK:1373V301-TSX16	30-Sep-19	30-Sep-21
RX300 S7 - ENTRY RACK	CZK:1373V201-SI140	30-Sep-19	30-Sep-21
RX300 S7 - PERFORMANCE RACK	CZK:1373V201-SI139	30-Sep-19	30-Sep-21
RX300 S7 - STANDARD RACK	CZK:1373V201-SI138	31-Dec-18	31-Dec-20
RX350 S7	S26361-K1390-V301	31-Mar-19	31-Mar-21
RX350 S7	S26361-K1390-V401	31-Mar-19	31-Mar-21
RX350 S7-B1	CZK:1390V401-SAP2S	31-Mar-19	31-Mar-21

Model	Part Number	Manufacturer End of Support Date	Sustaining Support End Date
RX350 S8	SAG:SEN-T350S8-010	30-Sep-19	30-Sep-21
RX500 S7	S26361-K1425-V200	31-Mar-20	31-Mar-22
RX600 S5	S26361-K1287-V400	31-Dec-16	31-Dec-18
RX600 S6	CZK:1402V400-TSX25	31-Mar-20	31-Mar-22
RX600 S6	LKN:R6006S0010DE	31-Mar-20	31-Mar-22
RX600 S6	S26361-K1402-V400	31-Mar-20	31-Mar-22
RX600 S6 - VMWARE 10GB 512 GB RAM	CZK:1402V400-TSX34	31-Mar-20	31-Mar-22
RX900 S1	S26361-K1361-V800	30-Sep-16	30-Sep-18
RX900 S2	LKN:R9002S0003DE	31-Dec-19	31-Dec-21
RX900 S2	S26361-K1403-V800	31-Dec-19	31-Dec-21
SAG BLADE - BX600 S3	S26361-K1156-V501	31-Dec-17	31-Dec-19
SAG BLADE-BX924 S2	CZK:1341V200-SI109	31-Dec-17	31-Dec-19
SAG LARGE-RX600 S5	CZK:1287V400-SI107	31-Dec-16	31-Dec-18
SAG LARGE-RX600 S6 E7-4830 HDD	CZK:1402V400-SI127	31-Mar-20	31-Mar-22
SAG MEDIUM-RX300 S6	CZK:1344V101-SI105	30-Sep-17	30-Sep-19
SAG MEDIUM-RX300 S6	CZK:1344V201-SI124	30-Sep-17	30-Sep-19
SAG MEDIUM-RX300 S6 - 8GB HDD	CZK:1344V301-SI125	30-Sep-17	30-Sep-19
SAG MEDIUM-RX300 S6 - SFF - 4GB HDD	CZK:1344V301-SI111	30-Sep-17	30-Sep-19
SAG SMALL-RX100 S6 160GB	CZK:1264V101-SI101	30-Sep-16	30-Sep-18
SAG SMALL-RX100 S6 1TB	CZK:1264V101-SI102	30-Sep-16	30-Sep-18
SAG SMALL-RX300 S6 160GB	CZK:1344V101-SI103	30-Sep-17	30-Sep-19
SAG SMALL-RX300 S6 1TB	CZK:1344V101-SI104	30-Sep-17	30-Sep-19
SX980 S1 JBOD BLADE	S26361-K1383-V210	31-Mar-19	31-Mar-21
TX100 S1	S26361-K1326-V101	31-Dec-16	31-Dec-18
TX100 S1	VFY:T1001SX010IN	31-Dec-16	31-Dec-18
TX100 S1	VFY:T1001SX020IN	31-Dec-16	31-Dec-18
TX100 S2	VFY:T1002SX120IN	31-Dec-16	31-Dec-18
TX100 S2	VFY:T1002SX140IN	31-Dec-16	31-Dec-18
TX100 S3	S26361-K1410-V101	31-Dec-17	31-Dec-19
TX100 S3	S26361-K1410-V201	31-Dec-17	31-Dec-19
TX100 S3p	S26361-K1410-V103	31-Dec-19	31-Dec-21
TX100 S3p	S26361-K1410-V203	31-Dec-19	31-Dec-21
TX120 S2	S26361-K1239-V101	31-Dec-16	31-Dec-18
TX120 S3p	CUZ:1380V103-WACK1	31-Dec-19	31-Dec-21
TX120 S3p	S26361-K1380-V103	31-Mar-20	31-Mar-22
TX120 S3p	S26361-K1380-V203	31-Mar-20	31-Mar-22
TX140 S1	S26361-K1379-V101	30-Sep-18	30-Sep-20
TX140 S1	S26361-K1379-V201	31-Dec-17	31-Dec-19
TX140 S1p	S26361-K1379-V103	31-Dec-18	31-Dec-20
TX140 S1p	S26361-K1379-V403	31-Dec-18	31-Dec-20
TX140 S1p	S26361-K1379-V503	31-Dec-18	31-Dec-20
TX140 S1p	S26361-K1379-V603	31-Dec-18	31-Dec-20
TX140 S2	S26361-K1460-V201	31-Dec-19	31-Dec-21
TX140 S2	S26361-K1460-V501	31-Dec-19	31-Dec-21
TX140 S2	S26361-K1460-V601	31-Dec-19	31-Dec-21

Model	Part Number	Manufacturer End of Support Date	Sustaining Support End Date
TX140 S2	S26361-K1460-V701	31-Dec-19	31-Dec-21
TX150 S7	S26361-K1265-V101	30-Sep-18	30-Sep-20
TX150 S7	S26361-K1265-V201	30-Sep-18	30-Sep-20
TX150 S7	S26361-K1265-V301	30-Sep-18	30-Sep-20
TX150 S7	S26361-K1265-V401	30-Sep-18	30-Sep-20
TX150 S7	S26361-K1265-V601	30-Sep-18	30-Sep-20
TX150 S7	S26361-K1265-V801	30-Sep-18	30-Sep-20
TX200 S6	S26361-K1346-V101	30-Jun-18	30-Jun-20
TX200 S6	S26361-K1346-V201	30-Jun-18	30-Jun-20
TX200 S6	S26361-K1346-V301	30-Jun-18	30-Jun-20
TX200 S6	S26361-K1346-V401	30-Jun-18	30-Jun-20
TX200 S6	S26361-K1346-V601	30-Jun-18	30-Jun-20
TX200 S6	S26361-K1346-V801	30-Jun-18	30-Jun-20
TX200 S7	S26361-K1404-V101	30-Sep-19	30-Sep-21
TX200 S7	S26361-K1404-V201	30-Sep-19	30-Sep-21
TX200 S7	S26361-K1404-V301	30-Sep-19	30-Sep-21
TX200 S7	S26361-K1404-V401	30-Sep-19	30-Sep-21
TX200 S7	S26361-K1404-V601	30-Sep-19	30-Sep-21
TX200 S7	S26361-K1404-V801	30-Sep-19	30-Sep-21
TX300 S6	CUZ:1345V201-SAP2A	30-Jun-17	30-Jun-19
TX300 S6	S26361-K1345-V101	30-Jun-17	30-Jun-19
TX300 S6	S26361-K1345-V201	30-Jun-17	30-Jun-19
TX300 S6	S26361-K1345-V401	31-Dec-16	31-Dec-18
TX300 S7	S26361-K1390-V101	31-Mar-19	31-Mar-21
TX300 S7	S26361-K1390-V201	31-Mar-19	31-Mar-21
TX300 S7 - B1	CZK:1390V201-SAP2T	31-Mar-19	31-Mar-21
TX300 S7 - ENTRY RACK	CZK:1390V201-SI145	31-Mar-19	31-Mar-21

Learn more about the Fujitsu America, Inc. End of Service Life Policy  
<http://www.fujitsu.com/us/support/products/computing/server-storage/eosl/products/>

# About Fujitsu Americas

Fujitsu America, Inc. is the parent and/or management company of a group of Fujitsu-owned companies operating in North, Central and South America and Caribbean, dedicated to delivering the full range of Fujitsu products, solutions and services in ICT to our customers in the Western Hemisphere. These companies are collectively referred to as Fujitsu Americas. Fujitsu enables clients to meet their business objectives through integrated offerings and solutions, including consulting, systems integration, managed services, outsourcing and cloud services for infrastructure, platforms and applications; data center and field services; and server, storage, software and mobile/tablet technologies. For more information, please visit: <http://solutions.us.fujitsu.com/> and <http://twitter.com/fujitsuamerica>

## Fujitsu platform solutions

### Fujitsu Portfolio

Build on industry standards, Fujitsu offers a full portfolio of IT hardware and software products, services, solutions and cloud offering, ranging from clients to datacenter solutions and includes the broad stack of Business Solutions, as well as the full stack of Cloud offering. This allows customers to leverage from alternative sourcing and delivery models to increase their business agility and to improve their IT operation's reliability.

### Computing products

[www.fujitsu.com/global/services/computing/](http://www.fujitsu.com/global/services/computing/)

### Software

[www.fujitsu.com/software/](http://www.fujitsu.com/software/)

## More information

To learn more about Fujitsu PRIMERGY products, please contact your Fujitsu sales representative or Fujitsu Business partner, or visit our website. <http://solutions.us.fujitsu.com/>

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