Service Program

Planned Services	Part Number US & Canada	Part Number APAC w/o China	Part Number China	Part Number EMEA	Power	Carts Per Site
Site Readiness Full Day Visit	SRVC-SR-01	SRVC-SR-01	SRVCC-SR-01	SRVCE-SR-01	_	_
Integration StyleView Carts	SRVC-CINP-01A SRVC-CINP-01B	SRVC-CINP-01A SRVC-CINP-01B	SRVCC-CINP-01	SRVCE-CINP-01A SRVCE-CINP-01B	Non-powered Non-powered	10–99 100+
	SRVC-CIP-01A	SRVC-CIP-01A		SRVCE-CIP-01A	Powered	10-99
	SRVC-CIP-01B	SRVC-CIP-01B	SRVCC-CIP-01A	SRVCE-CIP-01B	Powered	100+
Integration Non StyleView Carts	SRVC-PI-01	SRVC-PI-01	SRVCC-PI-01	SRVCE-PI-01	—	25+
	SRVC-PI-02	SRVC-PI-02	SRVCC-PI-02	SRVCE-PI-02	_	10+
	SRVC-PI-03	SRVC-PI-03	SRVCC-PI-03	SRVCE-PI-03	_	10+
Integration	SRVC-SPI-1	01170 11 00	011/00/11/00	ONVOL 11 00	Powered	
Single Product	(US only)	_	_	_	& Non-powered	1
Product Recycling Includes Freight	SRVC-RCYL-F	_	_	_	_	10+
Product Recycling Customer Pays Freight	SRVC-RCYL-NF	_	_	_	_	_
StyleLink Remote Analysis StyleView Carts	SRVC-STYLK-01	SRVC-STYLK-01	SRVCC-STYLK-01	SRVCE-STYLK-01	_	_
Conversion to Three-Module Tablet Management Carts	SRVC-TMC-01	SRVC-TMC-01	SRVCC-TMC-01	SRVCE-TMC-01	Powered	5+
Power System Conversion SLA to LiFe StyleView Carts	SRVC-LiFeC-SV32 SRVC-LiFeC-SV42	_	-	_	Powered	10+
Preventative Maintenance, One Visit	SRVC-PMPNO-01	SRVC-PMPNO-01	SRVCC-PMPNO-01	SRVCE-PMPNO-01	Powered	10+
Preventive Maintenance Visit, 3 Year StyleView Carts	SRVC-PMNP-03 (Canada only)	SRVC-PMNP-03	SRVCC-PMNP-03	SRVCE-PMNP-03	Non-powered	10+
	SRVC-PMP-03 (Canada only)	SRVC-PMP-03	SRVCC-PMP-03	SRVCE-PMP-03	Powered	10+
Integration & Preventive Maintenance Visit, 3 Year Combines Integration and 3-Year Preventive Maintenance StyleView Carts	SRVC-ANP-03A (Canada only)	SRVC-ANP-03A	SRVCC-ANP-03A	SRVCE-ANP-03A	Non-powered	10–99
	SRVC-ANP-03B (Canada only)	SRVC-ANP-03B	_	SRVCE-ANP-03B	Non-powered	100+
	SRVC-AP-03A (Canada only)	SRVC-AP-03A	SRVCC-AP-03A	SRVCE-AP-03A	Powered	10–99
	SRVC-AP-03B (Canada only)	SRVC-AP-03B	_	SRVCE-AP-03B	Powered	100+
Complete Service, 3 Year Combines Integration and 3-Year Preventive Maintenance with Battery Replacement StyleView Carts	SRVC-COMP-03 (Canada only)	_	_	_	Powered	10+
Annual Service Contracts	Part Number US Only	Part Number APAC w/o China	Part Number China	Part Number EMEA	Power	Carts Per Site
Bronze Non-Powered Carts and Wall Mount Products	SRVC-AMUNP-B-POS	_	_	_	Non-powered	10+
Silver SLA StyleView Carts	SRVC-AMUSLA-S-POS	_	_	_	Powered	10+
Gold SLA StyleView Carts	SRVC-AMUSLA-G-POS	_	_	_	Powered	10+
Gold LiFe StyleView Carts	SRVC-AMULIF-G-POS	_	_	_	Powered	10+
Platinum SLA StyleView Carts	SRVC-AMUSLA-P-POS	_	_	_	Powered	10+
Platinum LiFe StyleView Carts	SRVC-AMULIF-P-POS	_	_	_	Powered	10+

Visit www.ergotron.com for more information on these products

© 2012 Ergotron, Inc. rev. 05/02/2012 e-05-075-EA Content is subject to change without notification

Americas Sales and Corporate Headquarters

+1-651-681-7600

www.ergotron.com

sales@ergotron.com

EMEA Sales St. Paul, MN USA Amersfoort, The Netherlands (800) 888-8458

+31 33 45 45 600 www.ergotron.com info.eu@ergotron.com **APAC Sales** Tokyo, Japan www.ergotron.com apaccustomerservice@ergotron.com **Worldwide OEM Sales** www.ergotron.com info.oem@ergotron.com

