

Supply Chain Optimization (SCO) Carrier Training

URL Link to SCO System

<https://otmgtm-a589385.otm.us2.oraclecloud.com>

Supply Chain Optimization (SCO)

Mission Statement

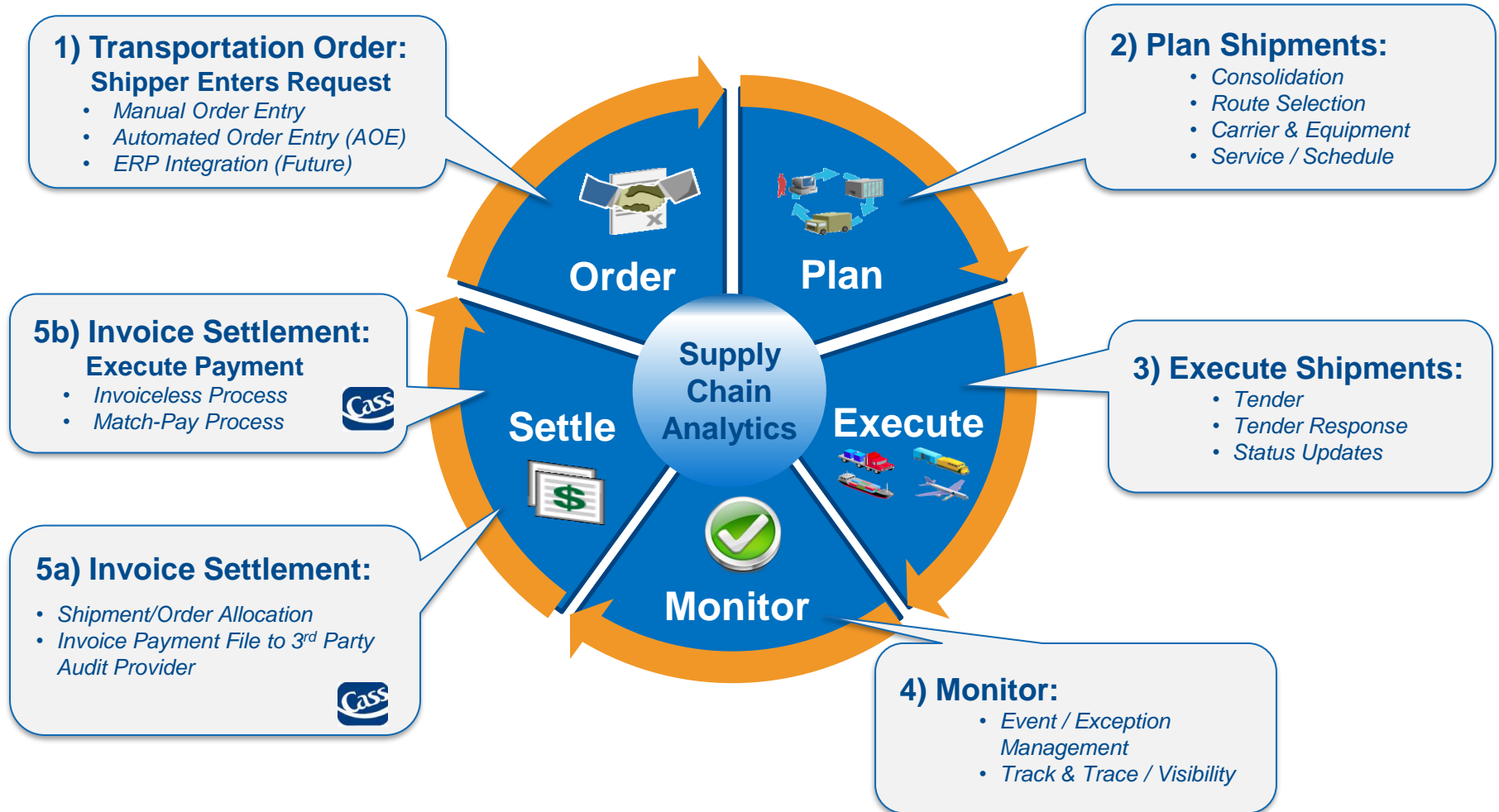
Implement a sustainable supply chain process to support operational management of physical and information flow across Supply Chain through the use of **Best in Class** Logistics systems and resources to improve Speed, Reliability, and Cost

Program Objectives

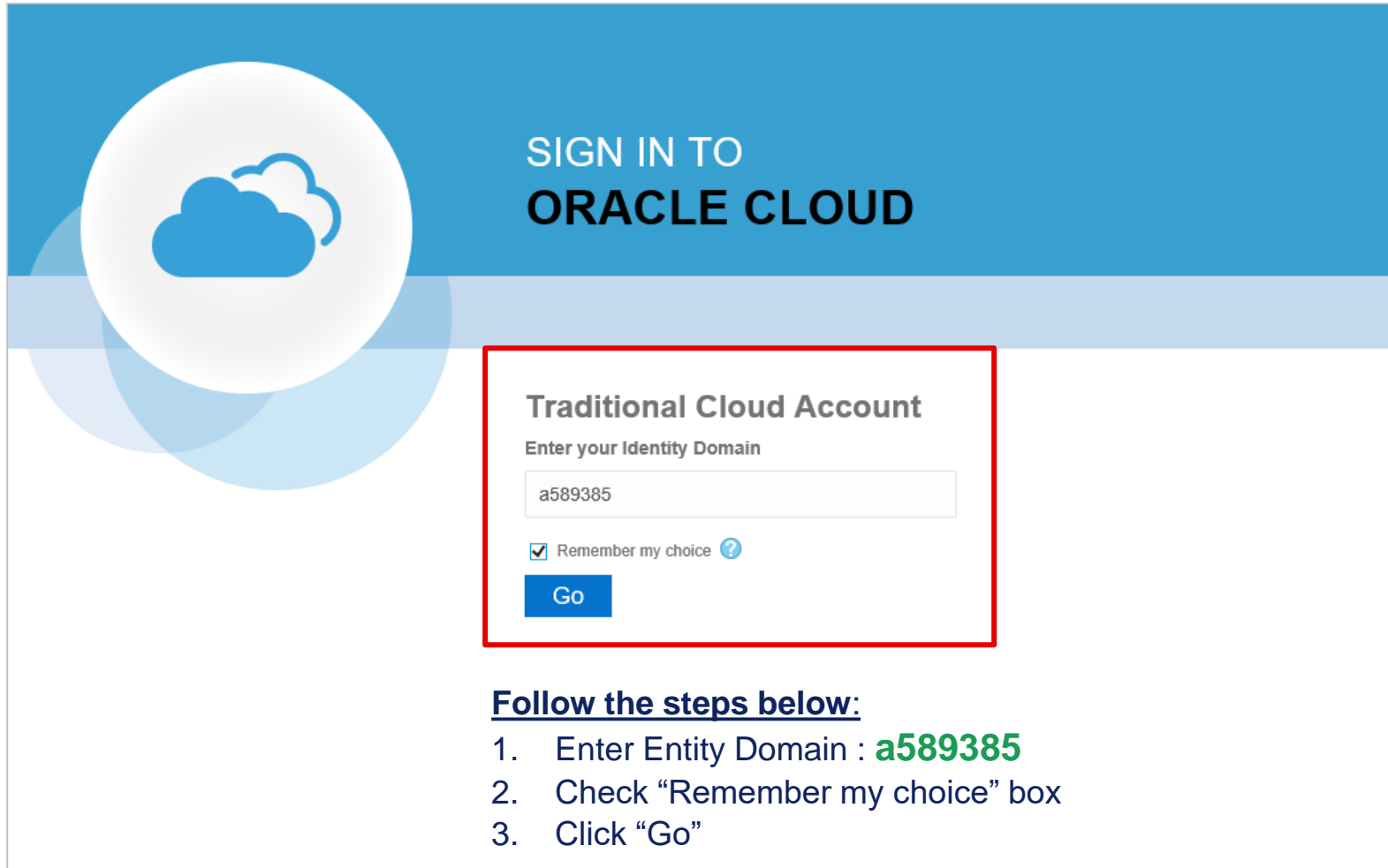
- Select the **Best Mode, Service Level** and **Provider** to meet each shipment's **Required Date**
- Implement bid award through **system-driven** routing
- Provide carrier performance data “**One Source of Truth**” and metrics are used to handicap carriers in **Transformational** Bids
- Single Track and Trace system for ALL modes
- Provide business units visibility to shipping practices at site level to drive continuous process improvement
- Improve carrier billing by providing standardized shipping documents and confirmation of shipment delivery

Supply Chain Optimization

Ensuring On-Time Delivery to Need by Date



Steps for First Time login



**SIGN IN TO
ORACLE CLOUD**

Traditional Cloud Account
Enter your Identity Domain

a589385

Remember my choice [?](#)

Go

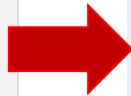
Follow the steps below:

1. Enter Entity Domain : **a589385**
2. Check “Remember my choice” box
3. Click “Go”

As long as you check “Remember my choice” box the first time you login into the system, this step will not be required for future logins

Single Sign-On Login

Enter login credential
provided in the email
from Oracle



Do **NOT** login from here if your
email address does not end
with "emerson.com"



User's individual **Email Address** is the new login credential

Login Credential Email



Email contains account information needed for first time login



oraclecloudadmin_ww@oracle.com | SCO Support

[EXTERNAL] New Account Information

Retention Policy 76 Days Delete - Inbox (76 days) Expires 1/6/2020

ORACLE Cloud

Hello SCO Support,
An Oracle Cloud account has been created for you.

As you sign in for the first time, you should change your password and enter responses to security questions. To access your account, you need the following information:

Account Details	
User Name:	scosupport@emerson.com
Temporary Password:	DOoPD*7G!6n
Identity Domain:	a589385
Data Center/Region:	us2

Common Tasks

- Change passwords [oracle.com]
- Learn about predefined roles and accounts [oracle.com]

Click here [myservices.us2.oraclecloud.com] to access account. Enter your User Name and Password. Click **Sign In**.

Users with non-Emerson email address will receive an email with login credential details from Oracle

Changing Password First Time Login

The screenshot shows two panels. The left panel, titled 'Account Details', contains the following information: User Name: scosupport@emerson.com; Temporary Password: DOoPD*7G!6n (circled in green); Identity Domain: a589385. An orange arrow points from the temporary password to the 'Old Password' field in the right panel. The right panel, titled 'Password Management', contains three password fields: '* Old Password', '* New Password', and '* Re-Type New Password'. Below these are three challenge questions: 'What is the city of your birth?', 'What is your favorite color?', and 'What is the name of your pet?'. Each question has a dropdown menu and an answer field labeled 'Answer1', 'Answer2', and 'Answer3' respectively, all containing 'xxxx'.

Steps to complete:

1. Copy the temporary password provided in the email
2. Paste it in the “old password” field
3. Enter new password
4. Re-enter new password
5. Answer all the security questions
6. Click Submit






Password Policy

- Password must be at least 8 character(s) long.
- Password must contain at least 1 lowercase letter(s).
- Password must contain at least 1 numeric character (s).
- Password must contain at least 1 uppercase letter(s).

Completing security questions in the initial login is needed to support self-service password reset

Home Screen Icons

Glossary

Icon	Description
 <p data-bbox="301 494 465 518">Open Tenders</p>	<p data-bbox="606 411 1495 494">View all open shipments that require tender response (accept or decline)</p>
 <p data-bbox="305 711 465 732">Shipment Event</p>	<p data-bbox="606 636 1591 719">View all accepted shipments, add shipment tracking events and download shipping documents</p>
 <p data-bbox="295 918 479 965">Online Booking/Tendering</p>	<p data-bbox="606 851 1605 933">View all (including cancelled) shipments and shipments that are open for spot bid (ground only)</p>

Email Tender Notification



Carriers are required to respond within **60-minute**. Shipment will be automatically withdrawn from the carrier at the end of the allotted time

Instruction	Please reply online by 2018-04-09 09:00:00 America/Denver using the link provided. Failure to respond within above time will result in this tender being cancelled.
--------------------	---

Response to tender must be received by the date/time listed here

[Respond Via The Web](#)

Shipment Information

Shipment ID 1018328393
Mode TL
Equipment T53
Rate Service

SCO shipment ID must be included in any communication (shipment tracking updates, invoicing, or general inquires to support team)

BILL TO
CASS
EMERSON SUPPLY CHAIN OPTIMIZATION C/O CASS INFORMATION SYSTEMS
PO BOX 17626
SAINT LOUIS , MO 63178

Named Place

Billing information where to send the freight invoice



Only one method of communication is allowed (either email or EDI). Email tender notification is only sent out to carrier that has not established EDI connectivity with SCO.

Email Tender Notification

Cont'd

Shipment Stop Information

Stop	Location ID	Location
1	300100000001740	APPLETON GROUP 2150 WEST SOUTH LOOP STEPHENVILLE, TX 76401 USA

Origin (pickup) information

Earliest Arrival

2018-04-16 07:57:00 America/Chicago

Latest Departure

2018-04-18 08:11:57 America/Chicago

Driver is expected to arrive at anytime between these times. Earliest arrival indicates when freight is available. Latest departure indicates the latest time driver must depart the pickup point to still meet the requested delivery date/time

Activity	Ship Unit Qty	Item Description	Ship Unit Type	Weight	Dimensions (LXWXH)	Volume
Pickup	40	STEEL BOXES	PALLET_STACKABLE	1,080.00 LB	3.33 (FT) X 3.33 (FT) X 3.83 (FT)	42.59 CUFT

Stop Totals	Total Ship Unit Qty	Total Weight	Total Volume

Contact Name	Contact Number	Contact Email
TOMASZ KLYMIUK	+18472686282	

Primary contact person of the pickup facility

Stop	Location ID	Location
2	300100000000677	APPLETON GROUP 5625 CHALLENGE DRSTE 104 MEMPHIS, TN 38115 USA

Destination (Delivery) information

Latest Departure
2018-04-19 08:57:00 America/Chicago

Latest departure indicates when freight must arrive and unloaded from the trailer

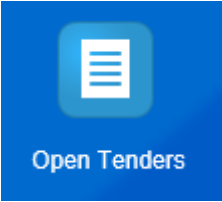
Activity	Ship Unit Qty	Item Description	Ship Unit Type	Weight	Dimensions (LXWXH)	Volume
Delivery	40	STEEL BOXES	PALLET_STACKABLE	1,080.00 LB	3.33 (FT) X 3.33 (FT) X 3.83 (FT)	42.59 CUFT

Stop Totals	Total Ship Unit Qty	Total Weight	Total Volume
	40	43200.00 LB	1703.70 CUFT

Contact Name	Contact Number	Contact Email
TOMASZ KLYMIUK	+18472686282	

Tender includes shipment characteristics (weight, dimension, and product description)

Manually Respond to Tender



Online Booking/Tendering Total Found: 2

All open tender shipments will be displayed on the screen

<input checked="" type="checkbox"/>	★	ID	Shipment Gid	Tender Type	Tender Offer Status	Tender Acceptance...	Responding User	Origin Location ID	Destination Locatio...
<input type="checkbox"/>	☆	146113308	EMR.1030005163	Ordinary	OUTSTANDING	NO RESPONSE		300100000122331	300100000001358
<input type="checkbox"/>	☆	146113310	EMR.1030005174	Ordinary	OUTSTANDING	NO RESPONSE		300100000144529	300100000001358

Click on the ID to view the shipment details



Tender response must be received by the time shown here before timing out

Online Booking/Tendering Result > Online Booking/Tendering

Online Booking/Tendering ☆

Identification Financials Remarks Order Information

Tender ID Tender Offer Status

Tender Offer Status: OUTSTANDING

Respond By: 2019-12-09 10:08 America/Chicago

Service Provider ID

Tender Acceptance Status: NO RESPONSE

Responding User

Service Provider Name

Origin Location: EMERSON C/O FARO LOGISTICS SOLUTIONS, 1415 N COCKRELL HILL RD, STE 100, DALLAS, TX 75211, US

Pickup Date: 2019-12-10 10:00 America/Chicago

Tender Response Time

Destination Location: EMERSON CLIMATE TECH - PLANT 31, 100 INDUSTRIAL DR, NATCHITOCHE, LA 71457, US

Delivery Date: 2019-12-10 17:48 America/Chicago

Shipment Cost

Total Weight: 42462.75 LB

Total Volume: 31.71 CUMTR

Hazardous Materials: N

Temperature Controlled: △

Total Number of Stops: 2

Loaded Distance: 261

Equipments

Equipment Number	Equipment Group	Equipment Initial	Equipment Type	Seal Number	Equipment Attribute Qualifier	Equipment Attribute Value
	DV					

Requested equipment

Ship Unit Count

Ship Unit	Commodities	Weight	Volume	Length	Width	Height
20191209-0002-001-001	Commodity ID: Commodity Name	2022.04 LB	1.51 CUMTR	48.00 IN	40.00 IN	48.00 IN

Respond to tender by clicking on "Accept" or "Decline"

Accept Decline Analyze Tender

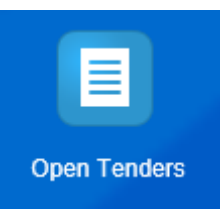
Carrier has 60 minutes to respond to shipment tender

Shipment Cost

Respond to tender by clicking on "Accept" or "Decline"



Accept a Tender



Carrier has the option to include the trailer #, Pro #, MAWB # (if available) when responding to a tender

Accept This Shipment

Reference Numbers

* Shipment Reference Qualifier	Shipment Reference Number	Save
<input type="text"/>	<input type="text"/>	
TRAILER_NUMBER	KZY8474	<input type="button" value="✕"/>

* Remark Qualifier ID	* Remark Text	Save
<input type="text"/>	<input type="text"/>	

Planner Equipment

Shipment Equipment	Equipment Index	Equipment Group	Equipment Type	Equipment ID	Equipment Initial	Equipment Number	Equipment Initial/Number	Check Digit	License Plate	Accepted
EMR.31612334		T53			<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input checked="" type="checkbox"/>

Enter the estimated arrival date and time at the pickup location



Pickup Date Time

* Pickup Date Time

2018-04-17 08:00:00



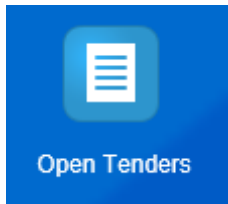
Finished

Click here to finish



Carrier has 60 minutes to respond to shipment tender

Decline a Tender



[Online Booking/Tendering Result](#) > Online Booking/Tendering

Decline This Shipment

Decline Reason Code



Acceptable reason codes when declining tender

- Short lead time (SLT)
- Capacity not available (CPU)
- Equipment not available (EQU)

Remarks

* Remark Qualifier ID	* Remark Text	
<input type="text"/>	<input type="text"/>	<input type="button" value="Save"/>

Finished

Click here to finish



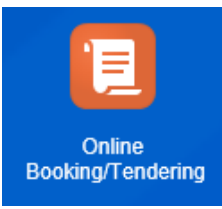
Carrier has 60 minutes to respond to shipment tender



Truckload carrier(s):

If you don't have the equipment/ capacity to move the freight, **DECLINE** the tender. Do NOT let the tender timed out. By declining the tender, it will allow Emerson team to take further action to secure capacity sooner.

View All Shipments



i Carrier can now view all shipments that were tendered to them regardless whether the shipments were accepted or declined

Enter search parameters in any of the available fields

Carrier must contact SCO Support team (scosupport@emerson.com) to turnback previously accepted tender with valid business justification

Online Booking/Tendering Finder

Online Booking/Tendering

Shipment
110 Begins With

Shipment Reference Number
 Begins With

Shipment Reference Qualifier
ACTUAL_COST
ACTUAL_MODE

Respond By (America/Chicago)
 Same As

Origin Location ID
 Begins With

Destination Location ID
 Begins With

Pickup Date (America/Chicago)
2019-01-01 After

Delivery Date (America/Chicago)
 Same As

Tender Acceptance Status
ACCEPTED
REJECTED
CONDITIONALLY ACCEPTED

Tender Offer Status
OUTSTANDING
TENDER OPEN
PICKUP NOTIFICATION

Tender Type
Ordinary
Broadcast Tender
Spot Bid

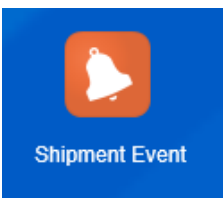
Online Booking/Tendering Total Found: 126

<input type="checkbox"/>	★ ID	Shipment Gid	Tender Type	Tender Offer Status	Tender Acceptance...	Responding User	Origin Location ID	Destination Locatio...	Respond By	Pickup Date
<input type="checkbox"/>	115459993	EMR.1018328393	Ordinary	TENDER CONFIRMED	ACCEPTED	SERVPROV/RBTW	300100000001740	300100000000677	2018-04-09 11:00 US/...	2018-04-17 08:00 Ame...
<input type="checkbox"/>	115460027	EMR.1018329631	Ordinary	OUTSTANDING	NO RESPONSE		300100000105364	300100000000503	2018-04-09 11:00 US/...	2018-04-12 11:17 Ame...
<input type="checkbox"/>	115323202	EMR.1018323294	Spot Bid	NO RESPONSE			300100000001411	300100000005358	2018-03-06 13:00 US/...	
<input type="checkbox"/>	115317545	EMR.1018314452	Spot Bid	NO RESPONSE			300100000105364	300100000000503	2018-02-15 18:40 US/...	
<input type="checkbox"/>	115317552	EMR.1018314463	Spot Bid	NO RESPONSE			300100000105364	300100000000503	2018-02-15 19:03 US/...	
<input type="checkbox"/>	115317847	EMR.1018314625	Ordinary	WITHDRAWN	NO RESPONSE		300100000105364	300100000000503	2018-02-16 16:45 US/...	2018-02-21 12:30 Ame...
<input type="checkbox"/>	115321641	EMR.1018317871	Spot Bid	NO RESPONSE			300100000000610	300100000119098	2018-02-26 12:31 US/...	
<input type="checkbox"/>	115323414	EMR.1018321636	Spot Bid	NO RESPONSE			300100000000610	300100000113668	2018-03-01 17:39 US/...	
<input type="checkbox"/>	115323702	EMR.1018320822	Spot Bid	NO RESPONSE			300100000002521	300100000002198	2018-03-02 12:38 US/...	
<input type="checkbox"/>	115324720	EMR.1018323294	Ordinary	TIMED OUT	NO RESPONSE		300100000001411	300100000005358	2018-03-05 11:00 US/...	2018-03-05 12:59 Ame...
<input type="checkbox"/>	115458085	EMR.1018328824	Ordinary	OUTSTANDING	NO RESPONSE		300100000001103	300100000002521	2018-04-04 11:00 US/...	2018-04-10 11:23 Ame...
<input type="checkbox"/>	115458359	EMR.1018328905	Ordinary	WITHDRAWN	NO RESPONSE		300100000001103	300100000002521	2018-04-05 11:00 US/...	2018-04-13 12:50 Ame...
<input type="checkbox"/>	115459988	EMR.1018328393	Ordinary	WITHDRAWN	NO RESPONSE		300100000001740	300100000000677	2018-04-09 11:00 US/...	2018-04-18 08:11 Ame...
<input type="checkbox"/>	115323883	EMR.1018319142	Spot Bid	WITHDRAWN			300100000000610	300100000119098	2018-03-02 18:22 US/...	
<input type="checkbox"/>	115319048	EMR.1018315104	Ordinary	NOT APPLICABLE	REJECTED	EMR.KIM_BROWN	300100000105364	300100000000503	2018-02-20 11:31 US/...	2018-02-21 12:24 Ame...
<input type="checkbox"/>	115322085	EMR.1018319061	Spot Bid	NO RESPONSE			300100000001103	300100000121799	2018-02-27 16:43 US/...	
<input type="checkbox"/>	115298665	EMR.1018313914	Ordinary	TIMED OUT	NO RESPONSE		300100000001103	300100000101260	2018-02-12 13:16 US/...	2018-02-19 10:57 Ame...
<input type="checkbox"/>	115310457	EMR.1018314194	Ordinary	WITHDRAWN	NO RESPONSE		300100000000201	300100000120684	2018-02-13 18:46 US/...	2018-02-28 11:49 Ame...
<input type="checkbox"/>	115319131	EMR.1018315115	Spot Bid	NO RESPONSE			300100000003555	300100000121763	2018-02-20 14:08 US/...	
<input type="checkbox"/>	115319690	EMR.1018315896	Spot Bid	WITHDRAWN			300100000001103	300100000002521	2018-02-21 16:16 US/...	
<input type="checkbox"/>	115320015	EMR.1018316342	Ordinary	NOT APPLICABLE	REJECTED	EMR.KIM_BROWN	300100000105364	300100000000503	2018-02-22 11:09 US/...	2018-02-23 17:00 Ame...
<input type="checkbox"/>	115455774	EMR.1018327811	Ordinary	TIMED OUT	NO RESPONSE		300100000001103	300100000002521	2018-03-28 12:01 US/...	2018-03-28 17:00 Ame...
<input type="checkbox"/>	115456530	EMR.1018328076	Ordinary	TIMED OUT	NO RESPONSE		300100000003208	300100000003036	2018-03-30 11:00 US/...	2018-04-03 23:59 Ame...
<input type="checkbox"/>	115456648	EMR.1018328264	Ordinary	TIMED OUT	NO RESPONSE		300100000003208	300100000121763	2018-03-30 15:06 US/...	2018-04-02 15:54 Ame...
<input type="checkbox"/>	115303298	EMR.1018313940	Spot Bid	NO RESPONSE			3001000000050789	300100000002473	2018-02-12 14:25 US/...	

Click here to search

💡 When carrier turnback load to Emerson less than 24-hr from scheduled pickup time, Emerson has the right to assess carrier a flat charge of \$300

Search Previously Accepted Shipments



Enter search parameters in any of the available fields

Buy Shipment Events Finder

Shipment

Shipment ID: [10] x Begins With [v]

Pro Number: [] Begins With [v]

Trailer Number: [] Begins With [v]

Source Location ID: [] Begins With [v]

Source City: [] Begins With [v]

Source Province Code: [] Begins With [v]

Source Postal Code: [] Begins With [v]

Source Country Code ID: [] Begins With [v]

Status ID - #1: [SECURE RESOURCES] [SECURE RESOURCES_ACCEPTED] Same As [v]

Start Time: 2019-10-07 [After] [v]

End Time: [] Same As [v]

Planned Arrival: [] Same As [v]

Shipment Reference Number Qualifier: [] Begins With [v]

Search Sort Order Actions Export Saved Query: []

Click here to search

Order Release ID: [] Begins With [v]

Order Release Reference Number: [] Begins With [v]

Order Release Reference Number Qualifier: [] Begins With [v]

Destination Location ID: [] Begins With [v]

Destination City: [] Begins With [v]

Destination Province Code: [] Begins With [v]

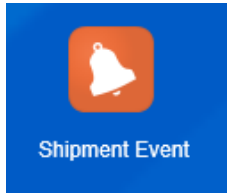
Destination Postal Code: [] Begins With [v]

i Carrier can now search shipments by Pro #, service level, service type

Buy Shipment Events Total Found: 50

Actions	ID	Pro Number	Trailer Number	Secure Resources Status	Start Time	End Time
<input checked="" type="checkbox"/>	EMR_1027314853	306163348		SECURE RESOURCES_ACCEPTED	2019-10-08 11:36 America/New...	2019-10-09 12:00 America/Chica...
<input type="checkbox"/>	EMR_1027250486	305813430		SECURE RESOURCES_ACCEPTED	2019-10-08 11:00 America/Mexic...	2019-10-10 08:00 America/Chica...
<input type="checkbox"/>	EMR_1027311073	306133589		SECURE RESOURCES_ACCEPTED	2019-10-08 11:00 America/Chica...	2019-10-09 12:19 EST
<input type="checkbox"/>	EMR_1027297191	306055108		SECURE RESOURCES_ACCEPTED	2019-10-08 12:30 America/New...	2019-10-08 20:00 America/New...
<input type="checkbox"/>	EMR_1027321444	305919974		SECURE RESOURCES_ACCEPTED	2019-10-08 11:00 America/Denver	2019-10-09 13:56 America/Denver
<input type="checkbox"/>	EMR_1027280306	305965111		SECURE RESOURCES_ACCEPTED	2019-10-08 10:10 America/Los...	2019-10-08 09:00 America/Los...
<input type="checkbox"/>	EMR_1027333156	306263748		SECURE RESOURCES_ACCEPTED	2019-10-08 12:15 America/Denver	2019-10-09 16:00 America/Chica...
<input type="checkbox"/>	EMR_1027275583	305933241		SECURE RESOURCES_ACCEPTED	2019-10-08 14:30 America/New...	2019-10-09 09:00 America/New...
<input type="checkbox"/>	EMR_1027312370	306147258		SECURE RESOURCES_ACCEPTED	2019-10-08 15:00 US/Eastern	2019-10-11 09:00 America/Chica...
<input type="checkbox"/>	EMR_1027334851	306272394		SECURE RESOURCES_ACCEPTED	2019-10-08 14:00 America/Chica...	2019-10-09 09:00 America/Chica...
<input type="checkbox"/>	EMR_1027296524	306055111		SECURE RESOURCES_ACCEPTED	2019-10-08 14:42 America/Chica...	2019-10-10 13:17 America/Los...

Manually Add Shipment Tracking Events



Buy S... Found: 2

Actions

Check on the action menu

2

Click here to add tracking event

3

Click here to submit the event

9

Check the box next to shipment ID

1

5

Select the status from the list

4

Select carrier

6

Choose the sub-status event

7

Enter the event date/time

8

Select the stop # for the event

Provide delayed reason code (if applicable)

Tracking Event

1 of 1 | New | Finished

Identification | Detail | Order | E... | Document | Shipment Group | Involved Parties | Processing Result

Event Reason

Quick Code

* Responsible Party

Carrier

Notify

* Status

Arrived

Reason

Arrived at Delivery Location

Arrived at Origin Terminal Location

Arrived at Pick-up Location

Arrived at Terminal Location

Vessel Arrival

Event Info

* Event Date/Time

2018-04-09 17:00:00

Event Time Zone

Event Location

Shipment ID

1018328990

Location ID

Shipment Stop

1. ECT DISTRIBUTION SERVICES - PLANT 11, GREENFIELD, IN, USA

Location Reference Number Qualifier

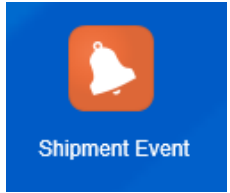
Location Reference Number

City

Location Name

When entering the event date/time, make sure to select the time first before selecting the date. Otherwise, it will default to current time

Shipment Status Indicators



White: No status updates have been provided to the shipment



Yellow: Shipment is in-transit

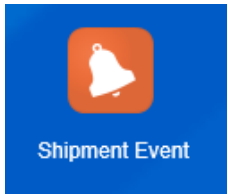


Green: Shipment has been delivered



Orange: Shipment is delayed

Shipment Visibility Track and Trace



Buy Shipment Events Total Found: 1

Actions [dropdown] [refresh] [edit] [undo] [redo] [list]

Right click on the shipment ID

Check	Star	ID	Quantity	Status	Event
<input type="checkbox"/>	<input type="star"/>	EMR.1027250486	1	✔	ENROUTE_COMPLETED



Delay reason codes provided by carrier can be seen from the track and trace screen

SmartLinks [help] [close]

EMR.1027250486

- Edit
- Export
- View
- Track and Trace**

Click here to view tracking events submitted



Shipment Stops

Stop Number	Location	Planned Arrival Time	Arrival	Planned Departure Time	Departure	Distance from Previous Stop
1	300100000002169 FISHER CONTROLES DE MEXICO SA DE CV (FCI) TOLUCA EM, 50071	2019-10-08 11:00:00	✕ 2019-10-08 09:30 America/Mexico_City	2019-10-08 12:00:00	✕ 2019-10-08 15:00 America/Mexico_City	0.00 MI
2	300100000002349 VALVE AUTOMATION HOUSTON TX, 77065	2019-10-10 07:00:07	✕ 2019-10-11 11:00 America/Chicago	2019-10-10 08:00:07	✕ 2019-10-11 12:41 America/Chicago	1035.10 MI

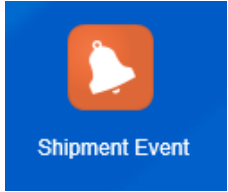
Reference Numbers

Reference Number Qualifier	Reference Number Qualifier Description	Reference Number
BM	BILL OF LADING NUMBER	
GLOG	G-LOG IDENTIFIER	EMR.1027250486
LOADING_METER	LOADING METER	10.16
RELATED_ORDER_MOVEMENTS	RELATED_ORDER_MOVEMENTS	EMR.20190923-1095-001
UNIQUE_NUMBER	UNIQUE_NUMBER	1027250486

Shipment Event History

Event Group	View Comments	Event Description	Stop Location	Event Date/Time	Reason Description	Reporting User
i	i	Delivered	VALVE AUTOMATION,HOUSTON,TX,US	2019-10-11 12:41:00 America/Chicago	Border Clearance	
i	i	Arrived at Delivery Location	VALVE AUTOMATION,HOUSTON,TX,US	2019-10-11 11:00:00 America/Chicago	Border Clearance	
i	i	Delivered	VALVE AUTOMATION,HOUSTON,TX,US	2019-10-09 10:01:00 America/Chicago	Normal Status	EMR.EDI_ADMIN
i	i	Arrived at Delivery Location	VALVE AUTOMATION,HOUSTON,TX,US	2019-10-09 18:00:00 America/Chicago	Normal Appointment	EMR.EDI_ADMIN
i	i	Actual Pickup	FISHER CONTROLES DE MEXICO SA DE CV (FCI),TOLUCA,EM,MX	2019-10-08 15:00:00 America/Mexico_City	Normal Status	EMR.EDI_ADMIN
i	i	Arrived at Pick-up Location	FISHER CONTROLES DE MEXICO SA DE CV (FCI),TOLUCA,EM,MX	2019-10-08 09:30:00 America/Mexico_City	Normal Appointment	EMR.EDI_ADMIN

Search Shipments With No Status Updates



Enter search parameters in any of the available fields

Buy Shipment Events Finder

Shipment

Shipment ID: 10 Begins With

Pro Number: Begins With

Trailer Number: Begins With

Source Location ID: Begins With

Source City: Begins With

Source Province Code: Begins With

Source Postal Code: Begins With

Source Country Code ID: Begins With

Order Release ID: Begins With

Order Release Reference Number: Begins With

Order Release Reference Number Qualifier: Begins With

Destination Location ID: Begins With

Destination City: Begins With

Destination Province Code: Begins With

Status ID - #1: ENROUTE ENROUTE_NOT STARTED Same As

Mode: Same As

Start Time: 2019-10-07 After

End Time: Same As

Planned Arrival: Same As

Shipment Reference Number Qualifier: Same As

Service Level: ATA, ATD, DTA

Service Type: Same As

Search Sort Order Actions Export Saved Query:

Select Enroute_Not Started status

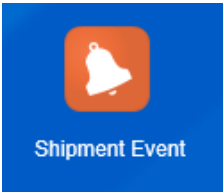
Carrier can now search shipments by Pro #, service level, service type

Buy Shipment Events Total Found: 1

Actions	ID	Indica...
<input checked="" type="checkbox"/>	EMR_1030000123	ENROUTE
<input type="checkbox"/>		ENROUTE_NOT STARTED

Click here to search

Search In-Transit Shipments



Enter search parameters in any of the available fields

Buy Shipment Events Finder

Shipment

Shipment ID: 10 Begins With

Pro Number: Begins With

Trailer Number: Begins With

Source Location ID: Begins With

Source City: Begins With

Source Province Code: Begins With

Source Postal Code: Begins With

Source Country Code ID: Begins With

Order Release ID: Begins With

Order Release Reference Number: Begins With

Order Release Reference Number Qualifier: Begins With

Destination Location ID: Begins With

Destination City: Begins With

Destination Province Code: Begins With

Destination Postal Code: Begins With

Destination Country Code ID: Begins With

Status ID - #1: ENROUTE Mode: ENROUTE_ENROUTE Same As

Start Time: 2019-09-04 After

End Time: Same As

Planned Arrival: Same As

Shipment Reference Number Qualifier

Search Query:

Select Enroute_Enroute status

Carrier can now search shipments by Pro #, service level, service type

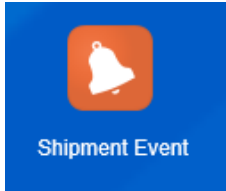
Buy Shipment Events Total Found: 1

Actions

<input checked="" type="checkbox"/>	+	★	ID	Shipment ID	Indica...	Enroute
<input type="checkbox"/>	+	☆	EMR_1030005174	1030005174		ENROUTE_ENROUTE

Click here to search

Search Delivered Shipments



Enter search parameters in any of the available fields

i Carrier can now search shipments by Pro #, service level, service type

Select Enroute Completed status

Buy Shipment Events Finder

Shipment

Shipment ID: 10 Begins With [v]
Pro Number: [] Begins With [v]
Trailer Number: [] Begins With [v]
Source Location ID: [] Begins With [v]
Source City: [] Begins With [v]
Source Province Code: [] Begins With [v]
Source Postal Code: [] Begins With [v]
Source Country Code ID: [] Begins With [v]

Order Release ID: [] Begins With [v]
Order Release Reference Number: [] Begins With [v]
Order Release Reference Number Qualifier: [] Begins With [v]
Destination Location ID: [] Begins With [v]
Destination City: [] Begins With [v]
Destination Province Code: [] Begins With [v]
Destination Postal Code: [] Begins With [v]
Destination Country Code ID: [] Begins With [v]

Status ID - #1: ENROUTE [v] **ENROUTE_COMPLETED** [v] Same As [v] Mode [v]
Status ID - #2: [] [v] Same As [v]
Start Time: 2019-12-09 [] After [v]
End Time: [] [v] Same As [v]
Planned Arrival: [] [v] Same As [v]
Shipment Reference Number Qualifier: []

Search Sort Order Actions Export Saved Query: []

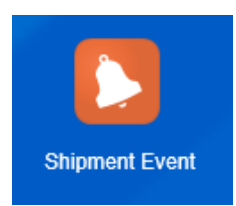
Buy Shipment Events

Total Found: 48

Actions	+	★	ID	Indica...	Enroute
<input checked="" type="checkbox"/>	+	★	EMR.1027314853	✓	ENROUTE_COMPLETED
<input type="checkbox"/>	+	★	EMR.1027250486	✓	ENROUTE_COMPLETED
<input type="checkbox"/>	+	★	EMR.1027311073	✓	ENROUTE_COMPLETED
<input type="checkbox"/>	+	★	EMR.1027297191	✓	ENROUTE_COMPLETED
<input type="checkbox"/>	+	★	EMR.1027321444	✓	ENROUTE_COMPLETED
<input type="checkbox"/>	+	★	EMR.1027280306	✓	ENROUTE_COMPLETED

Click here to search

Status Events Truckload



Status	Sub-Status	Usage	Stop # Required	Additional Notes	Communication Timeliness	Performance Timeliness
Arrived	Arrived at pickup location	Mandatory	Yes		Within 12 hours	
Departed	Actual pickup	Mandatory	Yes	Provide reason code (if applicable)	Within 12 hours	Same day as the planned pickup date (OTP)
Estimated Arrival	Arrival (Estimated)	Optional	Yes		Within 2 hours	
Arrived	Arrived at delivery location	Mandatory	Yes	Provide reason code (if applicable)	Within 2 hours	
Delivered	Delivered	Mandatory	Yes	Provide reason code (if applicable)	Within 2 hours	Same day as the planned delivery date (OTD)
Delayed	Shipment Delayed	Optional	Yes	Require Delayed Reason Code(s)	Within 2 hours	



Failure to submit **mandatory** event(s) will have unfavorable impact to shipment events completeness metric

If the delayed at pickup/origin location would cause freight to be delivered late, the delay code must be provided at both **pickup** and **delivery** stops. Failure to do so will have unfavorable impact to On-Time Delivery metric

Status Events Less Than Truckload



Shipment Event

Status	Sub-Status	Usage	Stop # Required	Additional Notes	Communication Timeliness	Performance Timeliness
Arrived	Arrived at pickup location	Optional	Yes		Within 12 hours	
Departed	Actual pickup	Mandatory	Yes	Provide reason code (if applicable)	Within 12 hours	Same day as the planned pickup date (OTP)
Estimated Arrival	Arrival (Estimated)	Optional	Yes		Within 2 hours	
Arrived	Arrived at delivery location	Mandatory	Yes	Provide reason code (if applicable)	Within 2 hours	
Delivered	Delivered	Mandatory	Yes	Provide reason code (if applicable)	Within 2 hours	Same day as the planned delivery date (OTD)
Delayed	Shipment Delayed	Optional	Yes	Require Delayed Reason Code(s)	Within 2 hours	

If the delayed at pickup/origin location would cause freight to be delivered late, the delay code must be provided at both pickup and delivery stops. Failure to do so will have unfavorable impact to On-Time Delivery metric



Failure to submit **mandatory** event(s) will have unfavorable impact to shipment events completeness metric

Status Events Air Cargo



Shipment Event

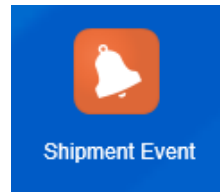


Failure to submit **mandatory** event(s) will have unfavorable impact to shipment events completeness metric

Status	Sub-Status	Usage	Stop # Required	Additional Notes	Communication Timeliness	Performance Timeliness
Departed	Actual pickup	Optional	Yes	Stop #1	Within 12 hours	Same day as planned pickup date (OTP)
Arrived	Arrived at origin terminal location	Mandatory	Yes	Stop #2	Within 6 hours	
Estimated Departure	Vessel Departure (estimated)	Optional	Yes	Stop #2	Within 6 hours	
Departed	Vessel Departure	Mandatory	Yes	Stop #2	Within 6 hours	
Arrived	Vessel arrival	Mandatory	Yes	Stop #3	Within 6 hours	
Documents Delivered	Documents delivered to broker	Conditional	No	Mandatory when forwarder is not custom broker	Within 6 hours	
Documents Delivered	Documents turnover	Conditional	No	Mandatory when forwarder is broker	Within 6 hours	
Arrived	Arrived at terminal location	Conditional	Yes	Stop # 3, Required for ATP or DTP moves	Within 6 hours	Same day as planned arrival date (OTD)

If the delayed at pickup/origin location would cause freight to be delivered late, delay code(s) must be provided at both pickup and delivery stops. Failure to do so will have unfavorable impact to On-Time Delivery metric

Status Events Air Cargo



Failure to submit **mandatory** event(s) will have unfavorable impact to shipment events completeness metric

Status	Sub-Status	Usage	Stop # Required	Additional Notes	Communication Timeliness	Performance Timeliness
Cleared Customs	Customs released	Conditional	No	Required for ATD or DTD moves	Within 6 hours	
Estimated Arrival	Arrival (estimated)	Optional	Yes	Stop # 4	Within 2 hours	
Arrived	Arrived at delivery location	Conditional	Yes	Stop #4; Mandatory for ATD or DTD moves	Within 2 hours	Same day as planned delivery date (OTD)
Delayed	Shipment Delayed	Optional	Yes	Required delayed reason code(s)	Within 2 hours	

If the delayed at pickup/origin location would cause freight to be delivered late, the delay code must be provided at both pickup and delivery stops. Failure to do so will have unfavorable impact to On-Time Delivery metric

Status Events

Ocean FCL and LCL



Failure to submit **mandatory** event(s) will have unfavorable impact to shipment events completeness metric



Shipment Event

Status	Sub-Status	Usage	Stop # Required	Additional Notes	Communication Timeliness	Performance Timeliness
Depart	Actual pickup	Optional	Yes	Stop # 1	Within 6 hours	Same day as planned pickup (OTP)
Arrived	Arrived at origin terminal location	Optional	Yes	Stop # 2	Within 6 hours	
Depart	Actual Vessel Departure	Mandatory	Yes	Stop # 2	Within 6 hours	
Arrived	Actual Vessel Arrival	Mandatory	Yes	Stop # 3	Within 6 hours	
Carrier and Custom Release	Carrier Release	Conditional	No	Required for PTD or DTD moves	Within 6 hours	
Estimated Arrival	Arrival (Estimated)	Optional	Yes	Stop # 2	Within 6 hours	
Arrived	Arrived at terminal location	Conditional	Yes	Stop #3. Required for PTP or DTP moves	Within 6 hours	Same day as planned delivery date (OTD)
Arrived	Arrival at Consignee Location	Conditional	Yes	Stop #4. Required for PTD or DTD moves	Within 6 hours	Same day as planned delivery date (OTD)
Delayed	Shipment Delayed	Optional	Yes	Required delayed reason code(s)	Within 6 hours	

If the delayed at pickup/origin location would cause freight to be delivered late, the delay code must be provided at both pickup and delivery stops. Failure to do so will have unfavorable impact to On-Time Delivery metric

Delayed Reason Codes



Shipment Event

Reason Code	Reason Sub Code
Border Delay	Border Clearance
Border Delay	Customs (Import/Export)
Cargo or ship item related	Damaged rewrapped in hub
Cargo or ship item related	Delivery shortage
Cargo or ship item related	Load shifted
Cargo or ship item related	Shipment overweight
Carrier related	Alternate carrier delivered
Carrier related	Other carrier related
Customer related issue	Cartage agent
Customer related issue	Cash not available from consignee
Customer related issue	Consignee closed
Customer related issue	Consignee related
Customer related issue	Customer requested future delivery
Customer related issue	Customer wanted earlier delivery
Customer related issue	Re-consigned
Customer related issue	Refused by customer
Customer related issue	Returned to shipper
Customer related issue	Shipper related
Customer related issue	Unable to contact recipient for broker information

Reason Code	Reason Sub Code
Delivery problem	Carrier dispatch error
Delivery problem	Indirect delivery
Delivery problem	Missed delivery
Delivery problem	Missed pickup
Delivery problem	Unable to locate
Driver related	Driver not available
Driver related	Driver related
Equipment issue	Flatcar shortage
Equipment issue	Improper unloading facility or equipment
Equipment issue	Tractor with sleeper car not available
Equipment issue	Tractor, conventional
Equipment issue	Trailer class not available
Equipment issue	Trailer not usable due to prior product
Equipment issue	Trailer volume not available
Held	Credit hold
Held	Held pending appointment
Held	Held for consignee
Held	Held for full carrier load
Held	Held for payment
Held	Held for protective service
Held	Held per shipper

Delayed Reason Codes Cont'd



Shipment Event

Reason Code	Reason Sub Code
Held	Hold due to customs documentation problems
Held	Restricted articles unacceptable
Held	Suspended at customer request
In-Transit delay	International non carrier delay
In-Transit delay	Non-express clearance delay
In-Transit delay	Processing delay
In-Transit delay	Recipient unavailable – delivery delayed
Insufficient time	Insufficient delivery time
Insufficient time	Insufficient pickup time
Insufficient time	Insufficient time to complete delivery
Insufficient time	Past cutoff time
Insufficient time	Railroad failed to meet schedule
Insufficient time	Receiving time restricted
Invalid paperwork	Address corrected – delivery attempt
Invalid paperwork	Carrier keying error
Invalid paperwork	Failed to release billing
Invalid paperwork	Improper international paperwork
Invalid paperwork	Incorrect address
Invalid paperwork	Missing documents
Invalid paperwork	Missort

Reason Code	Reason Sub Code
Miscellaneous	Civil event related delay
Miscellaneous	Customer strike
Miscellaneous	Customer vacation
Miscellaneous	Exceeds service limitations
Miscellaneous	Holiday - closed
Miscellaneous	Other
Miscellaneous	Preranged appointment
Miscellaneous	Previous stop
Miscellaneous	Production falldown
Miscellaneous	Trap for customer
No error	Normal appointment
No error	Normal status
Unforeseen event or disaster	Accident
Unforeseen event or disaster	Mechanical breakdown
Unforeseen event or disaster	Road conditions
Unforeseen event or disaster	Train derailment
Unforeseen event or disaster	Weather or natural disaster related
Waiting	Awaiting export
Waiting	Collect on delivery required
Waiting	No requested arrival date provided by shipper

Reason Code	Reason Sub Code
Waiting	No requested arrival time provided by shipper
Waiting	Waiting inspection
Waiting	Waiting shipping instructions
Waiting	Waiting for customer pickup
Waiting	Waiting for customer specified carrier



Manually Download Shipping Document(s)

Buy Shipment

Check on the action menu **2**

Check the box next to shipment ID **1**

Actions	ID	Indic...	Ser...	Service Provider N...	Mode	Se
<input checked="" type="checkbox"/>	EMR.1018328990	1	<input type="radio"/>	RBTW	TL	D
<input checked="" type="checkbox"/>	EMR.1018328986	1	<input type="radio"/>	RBTW	TL	D

Events

- Add Tracking Event
- View Shipment Tracking Events
- Shipper Letter of Instruction
- Shipping Document - EU Delivery Note
- Shipping Document - NA BOL**

Select the shipping document type **3**

EMERSON EMERSON SHIPPERS BILL OF LADING - NON NEGOTIABLE

RECEIVED, subject to the "COMMON CARRIER RATE AGREEMENT" or the CONTRACT between the Shipper and Carrier in effect on the date of shipment, the property described below, in apparent good order, except as noted (contents and condition of contents of packages unknown), marked, consigned, and destined as shown below. This Bill of Lading is not subject to any tariffs or classifications whether individually determined or filed with any federal or state regulatory agency, except as specifically agreed to in writing by the Shipper and the Carrier.

SHIP FROM		Bill of Lading Number: 1018312002	
EMERSON HERMETIC MOTORS 3101 WEST MILITARY HWY BUILDING 2 MCALLEN, TX 78503 UNITED STATES			
Shipper Reference:		CARRIER: RBTW	
Pickup Date	01-14-2018 16:00 America/Chicago	SCAC: RBTW	
SHIP TO		Service Level:	
EMERSON CLIMATE TECH - PLANT 09 WAREHOUSE 1900 EVERGREEN PARKWAY LEBANON, MO 65536 UNITED STATES		Pro number:	
Consignee Reference:		Trailer number(s):	
Delivery Date	01-16-2018 01:38 America/Chicago	Seal Number(s):	
BILL TO		Carrier Contact Phone: 800.428.5377 X 1237	
		Equipment Group: DV	
		Freight Terms: Prepaid	
		Payment Contact:	
		Name: Email: Phone:	
CARRIER INFORMATION			
PACKAGE		WEIGHT (LB)	CUBE (FT3)
Qty	Type		
20	TOTE_NONSTACKABLE	44,800	896
Ship Unit ID: 20171229-0025-001			
20		44,800	896
		GRAND TOTAL	
Commodity Description: Commodities requiring special or additional care or attention in handling or stowing must be so marked and packaged as to ensure safe transportation with ordinary care. See Section 2(e) of NMFC Item 360			
LTL ONLY			
		NMFC #	CLASS
Carrier's liability is for actual loss pursuant to 49 U.S.C. § 14706 effective October 7, 1997 and may have limits of liability as per mutual contract.			
SHIPPER SIGNATURE / DATE		Subject to Section 7 of Conditions; if the shipment is to be delivered to the consignee without recourse on the consignor, the consignor shall sign the following statement:	
This is to certify that the above named materials are properly classified, described, packaged marked and labeled, and are in proper condition for transportation according to the applicable regulations of the U.S. D.O.T.		The Carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.	
Shipper Signature: _____		Shipper Signature: _____ EMERSON ELECTRIC CO _____	
Date: _____			
CARRIER SIGNATURE / PICKUP DATE		CONSIGNEE SIGNATURE / PICKUP DATE	
Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the U.S. DOT emergency response guidebook of equivalent documentation in the vehicle.		This is to certify that the above named property is received in good order, except as noted.	
Accepted in good order and condition, unless otherwise stated herein.		Consignee Signature: _____	
Exceptions: _____		Date: _____	
Carrier Signature: _____			
Date: _____			

Carriers No Longer Need to Contact SCO Support for Shipping Documents

Email Notification

Spot Bid Tender (Ground only)

Sat 4/7/2018 7:19 PM

EL Emerson Logistics <tms-no-reply@emerson.com>
Spot Bid Tender for Shipment - 1018319050

To Gan, No

Retention Policy 76 Days Delete-Inbox (76 days) Expires 6/22/2018

If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

pictures. To help protect your privacy, Outlook...

Instruction You are invited to participate in the bidding on a Bid Tender.
Please reply online by 2018-04-09 08:00:00
America/Denver using the link provided.
Bids will be processed in the order in which they are received.
Failure to submit a bid on time will result in this tender being cancelled.

[Respond Via The Web](#)

Shipment Information

Shipment ID	1018319050	Service Type		Temp Control	N
Mode	TL	Freight Terms	PPD	Hazardous	N
Equipment	T53	Local Freight Terms	PPD	INCO Terms	
Rate Service					

BILL TO Named Place

CASS
EMERSON SUPPLY CHAIN OPTIMIZATION C/O CASS INFORMATION SYSTEMS
PO BOX 17626
SAINT LOUIS , MO 63178

Shipment ID

Pay attention to bidding end time

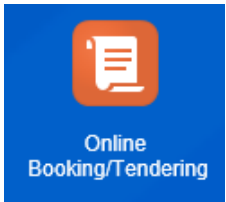
Carriers invited to participate in Spot Bid will be receiving email notification with the details of the shipments.



To participate in the spot bid event, carrier must login to SCO system and place a bid

Online Booking/Tendering

Placing Spot Bids (Ground only)



Online Booking/Tendering Finder

Online Booking/Tendering

Shipment
1018319050

Shipment Reference Number
Begins With

Shipment Reference Qualifier
BM
MAWB
MROU NUMBER

Respond By (US/Eastern)
Same As

Origin Location ID
Begins With

Destination Location ID
Begins With

Pickup Date (US/Eastern)
Same As

Delivery Date (US/Eastern)
Same As

Tender Acceptance Status
ACCEPTED
REJECTED
CONDITIONALLY ACCEPTED
PARTIALLY ACCEPTED

Tender Offer Status
OUTSTANDING
TENDER OPEN
PICKUP NOTIFICATION
MODIFIED

Tender Type
Ordinary
Broadcast Tender
Spot Bid

Search Sort Order Export Saved Query: Execute Query Edit Save

Type the shipment ID



Online Booking/Tendering Total Found: 1

<input checked="" type="checkbox"/>	★ ID	Shipment Gid	Tender Type	Tender Offer Status	Tender Acceptance...
<input type="checkbox"/>	☆ 115460114	EMR.1018319050	Spot Bid	TENDER OPEN	

Click on the ID to view shipment details and to place a bid

Click here to search



Bid is open for 30 mins and carrier is allowed to enter multiple bids within the 30-minute period

Online Booking/Tendering

Placing Spot Bids (Ground only)



Online
Booking/Tendering

[Online Booking/Tendering Result](#) > Online Booking/Tendering

Online Booking/Tendering ☆

Tender Offer Status
TENDER OPEN

Tender Acceptance Status
NO RESPONSE

Origin Location
ECT DISTRIBUTION SERVICES - PLANT 11
6579 W 350 N
STE A
GREENFIELD, IN 46140, USA

Destination Location
MAGNUM FREIGHT CORPORATION
2600 NW 75TH AVENUE
MIAMI, FL 33122, USA

Equipment Group
T53

Total Weight
10223.00 LB

Temperature Controlled
△

Respond By
2018-04-09 10:00 America/New_York

Pickup Date
2018-03-05 15:00 America/Indianapolis

Delivery Date
2018-03-07 16:06 America/New_York

Total Volume
10.85 CUMTR

Incoterms

Service Provider ID
EMR.RBTW

Service Provider Name
CH ROBINSON

Tender Response Time

Hazardous Materials
N

Total Number of Stops

Bids

Bid Close Date
2018-04-09 10:00 America/New_York

Current Date
2018-04-07 20:30 America/New_York

Select Service Provider

Enter bid amount. This is ALL IN cost (include fuel surcharge)

Bids

Service Provider ID	Service Provider Name	Indicator	Last Bid	New Bid
EMR.RBTW	CH ROBINSON	■		<input type="text"/> USD


Legal Note:

Service Provider is hereby submitting a Spot Quote for the above defined shipment. Upon acceptance of the Spot Quote by Emerson, Emerson Electric Co. and Service Provider do hereby mutually agree that this Spot Quote will automatically be incorporated into the Transportation Agreement between Emerson Electric Co. and Service Provider and that the submitted pricing supersedes any previously existing rates and discounts between Emerson and Service Provider for the above shipment on the above effective date. Except as specifically set forth in this Spot Quote, all provisions of the current Transportation Agreement shall remain in full force and effect. Acceptance of the Spot Quote does not modify the previously agreed upon pricing therein.

Submit Bid


Click here to submit bid

Online Booking/Tendering Spot Bid Award

 Emerson Logistics <tms-no-reply@emerson.com>
Spot Bid Awarded for Shipment - 1018319050

To: Gan, Norma [mailto:gan@emerson.com]

Retention Policy: 76 Days Delete - Inbox (76 days) Expires: 6/22/2018

 If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Instruction Shipment Tender has been Auto Accepted.

Shipment Information

Shipment ID	1018319050	Service Type	DTD	Temp Control	N
Mode	TL	Freight Terms	PPD	Hazardous	N
Equipment	T53	Local Freight Terms	PPD	INCO Terms	
Rate Service					

BILL TO **Named Place**

CASS
EMERSON SUPPLY CHAIN OPTIMIZATION C/O CASS INFORMATION SYSTEMS
PO BOX 17626
SAINT LOUIS , MO 63178

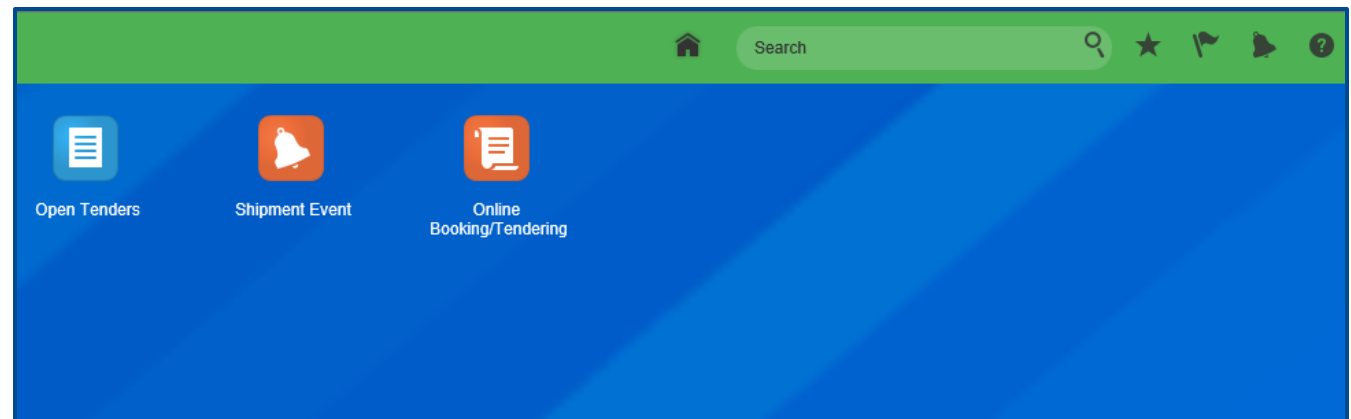
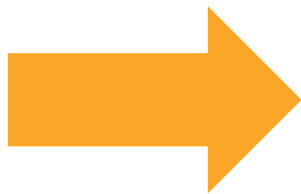
Shipment Stop Information

Email notification is sent out to awarded carrier and tender will be auto-accept on behalf of the carrier

Returning to Home Screen



Simply click on the Home icon to return back to the main menu



Logging Out

The screenshot shows the Oracle Cloud user interface. At the top right, the user's name 'CARRIER.COM' is displayed in a green bar. A dropdown menu is open, showing 'Settings and Actions' with a 'Sign Out' button highlighted by a red dashed box. Below the dropdown, the 'User Details - SERVPROV.EMR-RBTW' section is visible, containing fields for User Role (CARRIER (Default)), External User (false), Nickname (CARRIER.COM), Last Login Date (2019-12-09 09:02:58), and Password Expiration Date. The main interface area on the left has three buttons: 'Open Tenders', 'Shipment Event', and 'Online Booking/Tendering'.

To log out of the system:

1. Click on your name at the top right hand corner
2. Another window will appear
3. Click on the **Sign Out** button
4. To completely sign out, you must click "OK" on the next window

The screenshot shows a dialog box titled 'SIGN OUT ORACLE CLOUD'. It features a blue header with a white cloud icon. Below the header, the text reads 'Traditional Cloud Account' and 'Sign out of Oracle Cloud'. At the bottom, there is a blue button labeled 'OK' which is highlighted with a red dashed box.

Recommended Browsers



Firefox

<http://www.mozilla.org>



Google Chrome

<http://www.google.com/chrome>



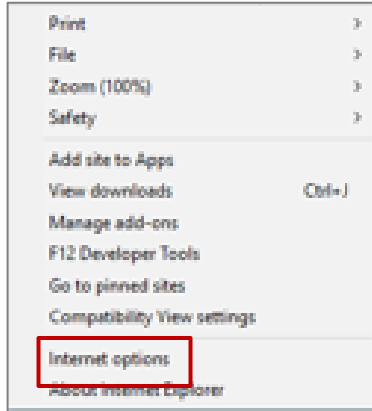
Internet Explorer

<http://www.Microsoft.com>

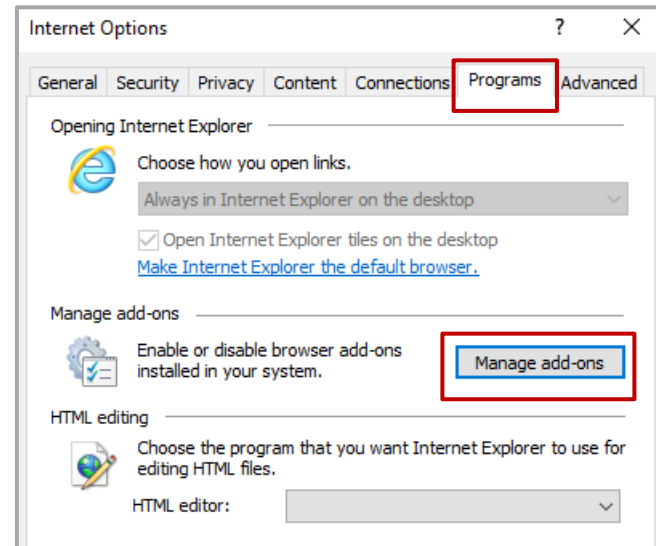
Note: You may encounter issues pulling shipping document using IE, unless you update your browser settings (see next slide)

How to update Settings in Internet Explorer

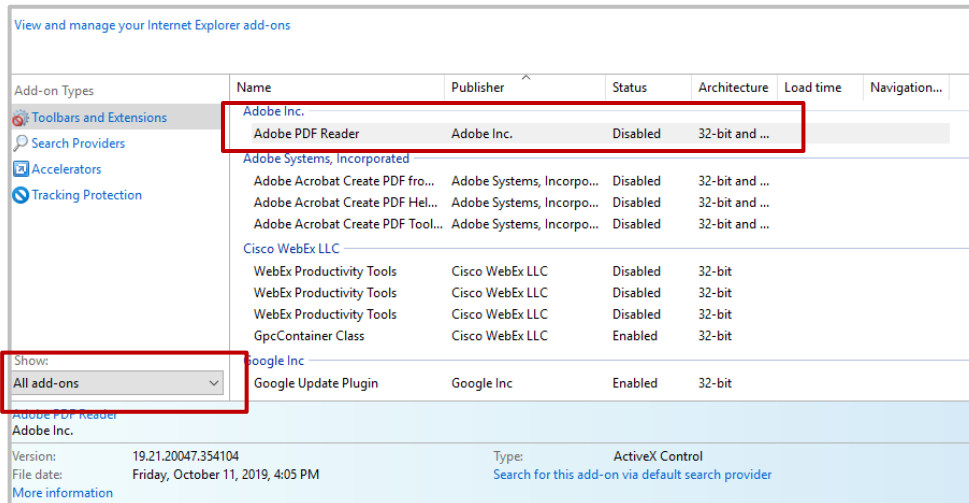
1 Go to Settings, then select Internet Options



2 Click on Programs tab, then Manage add-ons



3 Choose All add-ons from the list, then disabled "Adobe PDF Reader".



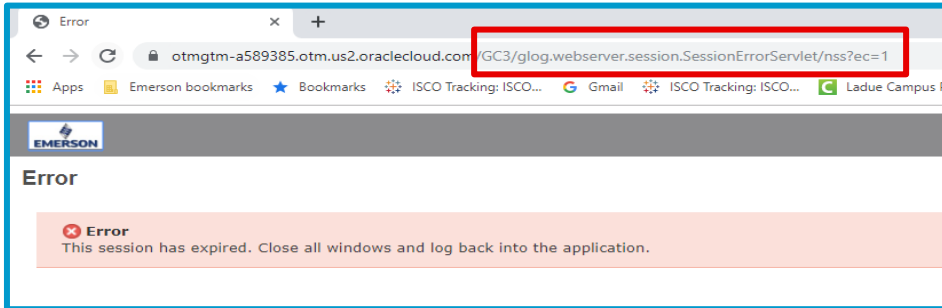
4 Click Close

Common Issues



- If you get this 'Forbidden' error message;

- Remove “/favicon.ico” from the end of the URL and press enter



- If you get this 'Error' message;

- Remove everything after “oraclecloud.com” from the URL link