

Welcome,

Thank you for contacting East Central Energy (ECE) about building a new residential electric service. Our goal is to make the process of obtaining your new electric service as easy as possible. By following the steps below, you ensure there are no unnecessary delays.

- **Step 1:** Complete the **New Service Information** and **Membership Application and Agreement forms** and return to: East Central Energy, Attn: New Services, 3617 E Baumgartner Rd Superior WI 54880 or email to newservice@ecemn.com.
- **Step 2:** Take a moment to consider ECE's money-saving water heating, space heating, and air conditioning programs defined on the back of this letter. If you know the programs in which you plan to participate and the size of system to be installed, include this information on the New Service Information page. This will allow the staking engineer to assist you in the proper design of your new electric service and avoid delays.
- **Step 3:** Refer to the enclosed Residential New Service Guidelines for a list of requirements that need to be completed before construction of your new service can begin.
- **Step 4:** An ECE representative will contact you for your Social Security number. A deposit of \$250 may be required to set up your account. Deposits for residential accounts are returned, with interest, as a credit on your bill after 12 consecutive months of on-time payments without penalties.

ECE will work to complete your service within 15 business days, weather and workload permitting, following completion of all requirements listed on the New Service/Service Upgrade checklist.

A service coordinator will contact you or your contractor through this process to ensure your satisfaction. If you have any questions throughout the new service process, please call 1-800-254-7944, option #4.

Sincerely, East Central Energy

Special Updates

- If you are planning on landscaping, remember not to plant trees under power lines. Please visit our website for more information.
- Underground services built between November 1 and March 31 will incur winter construction charges.
- A full-version rate schedule is available online or by request.

ECE is an equal opportunity provider and employer. To Find the Statement of Non-Discrimination for ECE, go to eastcentralenergy.com and select About Us, or call us at 1-800-254-7944.

ENERGY WISE



2021 residential heating and cooling program highlights

Ground Source Heat Pump

- 12.49¢/kWh rate**
- Equals 91¢/gal. LP, 99¢/therm natural gas or \$1.23/gal. fuel oil at 350% heat pump efficiency*
- Not controlled by utility
- Systems with fossil fuel backup may qualify for dual fuel/ cycled air rate

Storage Space Heating

- 5.3¢/kWh rate**
- Equals \$1.35/gal. LP, \$1.48/therm natural gas or \$1.83/gal. fuel oil*
- Control: 8 hours on 16 hours off

Dual Fuel/Storage Water Heating

- 5.9¢/kWh rate**
- Equals \$1.50/gal. LP, \$1.64/therm natural gas or \$2.03/gal. fuel oil*
- Control: Dual Fuel Max 400 hrs/year auto backup required Control: Storage Water Heating - 8 hours on – 16 hours off

Dual Fuel

- 6.4¢/kWh rate**
- Equals \$1.63/gal. LP, \$1.78/therm natural gas or \$2.20/gal. fuel oil*
- Control: Max 400 hrs/year automatic backup required

Air Source Heat Pump

- 7.5¢/kWh rate**
- Equals 96¢/gal. LP, \$1.04/therm natural gas or \$1.29/gal. fuel oil at 200% heat pump efficiency *
- Cycled in cooling mode 15 minute control/half hour during system peak periods and controlled on dual fuel strategy in heating mode
- Provides 100% cooling and supplemental heating

Electric Vehicle Charging

• Time-of-use or off-peak storage rates available (refer to electric vehicle program sheet for details)

Storage Water Heating

Storage Water Heating

- 5.3¢/kWh rate**
- Equals \$1.01/gal. LP or \$1.10/therm natural gas*
- 80 gallons water heater and mixing valve minimum capacity requirement – For systems requiring more storage capacity see chart
- Control: 8 hours on 16 hours off

Far	nily size	Storage Water Heating Requirements
	1-4	80-100 gallons and mixing valve
	5-7	100-160 gallons
	8-9	200 gallons minimum

^{*}Gas water heater equipment rated at 64% efficient, electric water heating equipment rated 90% efficient. **This reduced rate does not reflect any variable wholesale power cost adjustment that may be required. Rates are subject to change.

Residential high-efficiency and ENERGY STAR® rebates

ENERGY STAR® rebates*

New refrigerators and freezers with recycling of existing unit-\$25, ductless air source heat pump-\$300, WiFi Enabled Thermostat-\$25. *One rebate per member household.

High-efficiency rebates

Ground source heat pump-\$400/ton, \$1,250 for qualifying air source heat pumps (refer to air source heat pump program sheet for details). Electric vehicle level 2 charger, \$750.

Storage water heating rebates

New high-efficient electric storage water heater or conversion of existing uncontrolled electric water heater to high-efficient electric storage water heater-up to \$700 (refer to storage water heating program sheet for details).

Storage space heating rebates

\$100/kw for ECE approved systems (refer to storage space heating program sheet for details).



^{*} LP and natural gas equipment rated 95% efficient, fuel oil rated 85% efficient, electric storage and Dual Fuel equipment rated 100% efficient.

^{**}Reduced rates do not reflect any variable wholesale power cost adjustment that may be required. Rates are subject to change.

Residential New Service Guidelines



To initiate your residential new service, the following must be completed:
Submit completed Membership Application and Agreement form.
Submit completed New Service Information form with the following information:
Provide the name of development, lot and block, if applicable.
Provide the name of your electrician.
Indicate whether you would prefer overhead or underground service, single or three phase, and service size.
Indicate any electric space heating/cooling programs you intend to participate in. It is important that any electric heating system installation be determined before service is designed as this could impact the size and design of your new electric service.
Submit a site plan that indicates the location of the structure, sewer, well, driveway and where you would prefer the meter to be located. For example: on the building, pole, or meter pedestal
Submit a deed or current property tax statement.
After completing all of the above, ECE will schedule a staking engineer to measure footage, calculate charges, mark the exact location of pole or transformer, and determine if any permits or easements are required.
After site visit, the following must be completed before construction of your new service is scheduled.
Complete all requirements on the New Service/Service Upgrade Checklist.
Submit a Request for Electrical Inspection. This will be provided by your electrician and is required if you are building in Minnesota. For self-wire Minnesota and Wisconsin requirements, see self-wiring responsibility section included in the packet.
All charges must be paid in full and all permits* and easements received (if required) before your new service or service upgrade can be released for construction.
If a deposit is required, it must be paid in full before your new service will be released for construction. Your deposit gains interest while it is held and will be refunded after 12 consecutive months of on-time payments.

*Permits paid to other agencies may not be refundable.

 Inform ECE when the meter socket is installed, the secondary line is connected in the meter socket and plowed to our transformer location or pole site. Provide 30' of excess line for a pole top connection, 10' of excess line for connection to an underground transformer.
 For Minnesota - Submit a Request for Electrical Inspection (affidavit) through the MN Department of Labor and Industry. Affidavit forms, instructions and fee schedules are available at www.dli.mn.gov , phone: 651-284-5026. A copy or the permit number must be sent to ECE, and the homeowner should retain a copy for their records. All self-wiring jobs require inspection and approval by a state electrical inspector prior to installation of a new service.
Wisconsin - UDC* - Submit WI Uniform Building Permit application to the inspection agency contracted by the governmental authority (municipality, county, or state) having jurisdiction. This form is provided by the governmental authority or inspection agency. Service must be inspected and approved by the inspector prior to installation.
 Wisconsin - non UDC** - Submit a wiring affidavit to ECE stating compliance with WI and national electrical code prior to installation. Affidavit can be provided by ECE upon request.

*Uniform Dwelling Code (UDC) services: Any one or two family dwelling that does not fall under category 3 or 4 below.

** Non-UDC services:

- 1. Alterations or additions to existing dwellings. (or existing service upgrades)
- 2. Manufactured homes regulated by the federal government.
- 3. Dwellings that were issued a WI (UDC) permit prior to 1/1/05 and footings & foundation are completed within 2 years of permit issuance.
- 4. Dwellings that have had their footing and foundation completed prior to 1/1/05.
- 5. Commercial, agricultural, or residential outbuildings.

Self-wiring responsibilities are as follows:

Important: To help us expedite your new service, please provide as much information as possible. Be sure to provide your contact information, including home, work, and cell phone numbers, and email address, so we can reach you if we have any questions or concerns about the contruction of your new service.

Please call 1-800-254-7944, menu option 4, with questions.

Service coordinators are available Monday through Friday, 7 a.m. to 3:30 p.m.



Important: all required charges must be paid before your electric service is scheduled.

Service to Structure or Dwelling

Single Phase Service - Overhead and Underground

\$300 connect fee (when no construction is required)**

\$300 Contribution to Construction and \$8 per foot

An *additional* \$9 per foot will be assessed for road push or directional boring segments, as defined by ECE. If underground construction takes place between November 1 and March 31, additional winter charges will apply.

Underground Service Single Phase:

If the meter socket is to be located on a structure, or by a mobile or manufactured home, the electrician (or homeowner) will provide and install a meter socket. Underground secondary wire is connected to the meter socket and run to ECE's transformer leaving a 10 ft. coil of wire. The wire must be connected to the meter socket before ECE will energize the service. There will be a \$300 Contribution to Construction fee. The "Request for Inspection" form will be filed by the electrician (or homeowner) with the State and with ECE. If self-wired, the service must pass electrical inspection before it will be connected by ECE.

Overhead Single Phase service:

If the meter socket is to be located on a structure or by a mobile or manufactured home, the electrician (or homeowner) will provide and install the underground secondary wire to a meter socket. The underground secondary wire is connected to the meter socket and ran to the pole, leaving at least 30 ft. of wire for ECE to run up the pole and connect at the top. This service has a \$300 Contribution to Construction fee. The underground secondary wire must be connected to the meter socket before ECE will energize the service. The "Request for Inspection" form will be filed by the electrician (or homeowner) with the State and with ECE. If self-wired, the service must pass electrical inspection before it will be connected by ECE.

Three-phase Line Extension - Overhead or Underground - 1,000 KVA or smaller

\$1,000 connect fee (when no construction is required)**

\$1,000 Contribution to Construction and \$14.25 per foot

An additional \$9 per foot will be assessed for road push and directional boring segments as defined by ECE.

If underground construction takes place between November 1 and March 31, additional winter charges will apply.

Three-phase Line Extension - Overhead or Underground - Services over 1,000 KVA

Cost of service will be determined by an ECE Staking Engineer based on the infrastructure required to service the load.

<u>Platted Developments</u>

Platted Single Phase Developments – Recorded at the County Office

\$1,500 Contribution to Construction and \$8 per foot

An *additional* \$9 per foot will be assessed for road push or directional boring segments as defined by ECE. If required, directional boring charges will be determined by an ECE contractor estimate. If construction takes place between November 1 and March 31, additional winter charges will apply.

Service Connections within Platted Developments – Connect Fee, Per Service

\$300 Contribution to Construction

Platted Three Phase Developments – Recorded at the County Office

\$1,500 Contribution to Construction and \$14.25 per foot

An *additional* \$9 per foot will be assessed for road push or directional boring segments as defined by ECE. If required, directional boring charges will be determined by an ECE contractor estimate. If construction takes place between November 1 and March 31, additional winter charges will apply.

Platted Developments - continued

Platted Industrial Developments - Recorded at the County Office

The customer will be billed the installed cost of the project. An estimated project cost will be required to be paid before construction begins. At the completion of construction, the customer will receive an invoice or refund for the amount over or under the paid estimate.

Miscellaneous Charges/Requirements

Winter Underground Construction Charge

An additional \$6 per trench foot will apply to any underground construction from November 1 through March 31. This is nonrefundable and applies to both line footage and road push footages.

Other Options Available

Right-of-way trimming for new service: Contractor Estimate

Co-op Owned Outdoor Light Installation

On existing ECE owned pole - \$100

Pole required to be set by ECE for light (includes installation of outdoor light) - \$300

If conductor needs to be extended to provide service to the light, there will be a \$8 per foot charge.

If underground construction takes place between November 1 and March 31, additional winter charges will apply.

Easement Recording

There will be a \$75 charge for recording an easement that is needed for a service.

Staking Trip Charge

After the initial site visit by the staking engineer, there will be a \$45 charge for each additional visit to the site (unless it is waived by the staking engineer due to special circumstances).

Crew Trip Charge

There will be a crew second trip charge based on a 2-hour standard (wages and equipment) if the service is not ready for connection on member-owned secondary. The applicable trip charge must be paid before service will be connected.

Wisconsin Electrical Inspections

Uniform Dwelling Code (UDC) requires that all new **one-family and two-family dwellings** require electrical inspection before service is connected. Contact Municipality or WI Division of Safety and Buildings at 608-266-2112 or dsps@wisconsin.gov for more information.

Structures not covered by (UDC)- A certificate of compliance stating that all electrical work is compliant with WI state and National Electrical code is required to be filed with ECE before service can be connected. This requirement applies to homeowner or contractor wiring.

^{**}Charges may be subject to sales

Electric Meter Requirements



Residential New Service

Meter Locations

- 1. All electric meters for new installations and rewires shall be located on the exterior of the building. Exceptions may be made for apartment buildings and schools where East Central Energy (ECE) service personnel will be given appropriate access.
- 2. All multiple meter socket installations shall have the unit number marked on the face of the meter socket and disconnect.
 - If the meter socket(s) are not clearly and accurately marked, or we are unable to match individual units to the meter socket(s), the building will not be energized until they are properly marked. A new service request must be filed with ECE at that time.
- 3. Meters shall not be located where a hazardous condition exists.
- 4. Meters shall have safe accessibility.
- 5. If meters are located where there is a potential for falling objects (snow, ice, etc.) to damage the meter, the customer shall provide a protective covering approved by East Central Energy.
- 6. Meter sockets shall have an unobstructed space of not less than 4 feet in front and 2 feet on top.
- 7. For multiple meter specifications contact ECE at 1-800-254-7944.
- 8. Meter sockets shall be mounted less than 60 inches, but more than 30 inches from the ground, floor, or deck below the meter. Unless specifically rated for multiple conductor use, only single conductors shall be connected to the load side of the meter socket lugs.

Restrictions on Metering Installations

- 1. ECE will not permit temporary or permanent jumpers to be installed in the meter socket, which will result in unbilled energy.
- 2. ECE will not permit meter socket bypass handles to be in the bypass position, which will result in unbilled energy.
- 3. No member wiring or devices are permitted on the source side of ECE's metering points.
- 4. Meters and all associated metering equipment and cabinets will be sealed and/or locked by ECE.
- 5. Unauthorized removal of ECE's seals and locks is unlawful.
- 6. ECE may grant permission to a licensed electrician to remove a seal and/or lock for maintenance of customer's equipment. Contact East Central Energy at 1-800-254-7944 for authorization.
- 7. If CT metering is required, contact ECE's Metering department.

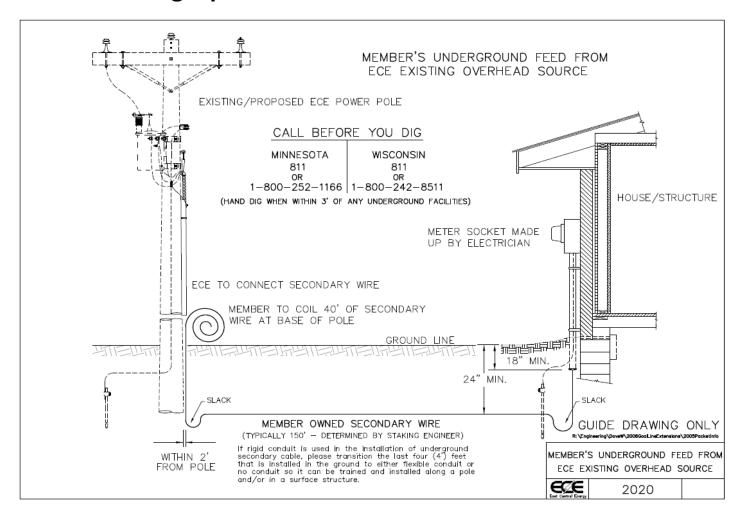
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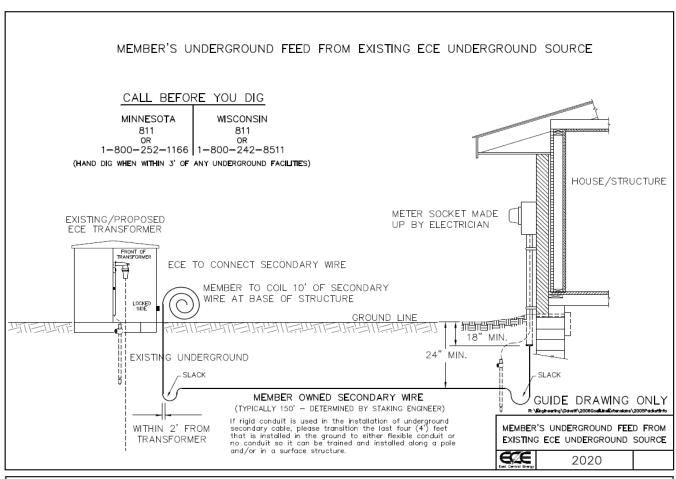
 Any variance to these requirements must have prior written authorization from East Central Energy Metering Department.

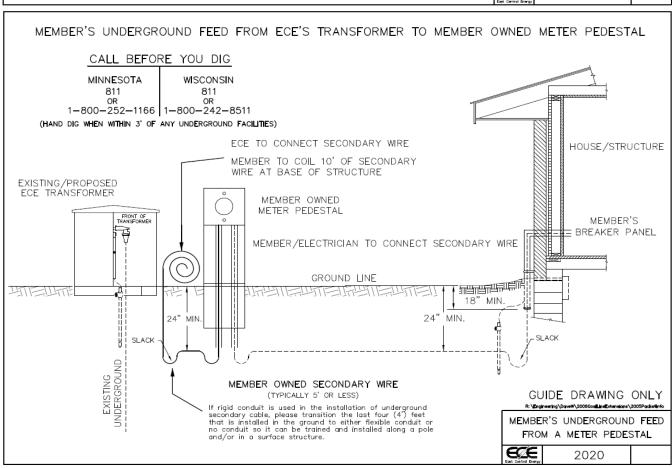
Residential Engineering Guidelines



Single phase line extension for new service









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linckley Skalicky Electric Inc. (32	0)384-0429		L

E = Electrical P = Plumbing A = Air Source Heat Pump G = Ground Source Heat Pump

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City	Contractor	Phone	Cell Phone	Speciality
Hinckley	Thom's Plumbing & Construction	(612)221-6625	1 4.1	Р
Isanti	North Country Aire Inc	(763)444-5427		Α
Isanti	Tradewinds, Heating/Fireplace/A/	(763)434-8887		AEP
Isle	Becker Electric Inc.	(320)676-1000		E se
Isle	Haggard Electric	320-676-8620		E
Isle	Legacy Mechanical LLC	(763)337-2350		AP
Isle	PJ Mechanical	(218)838-9951		AE
Kettle River	Ketchum Electric	(218)380-5490		E
Lindstrom	Lakeridge Electric LLC	(651)257-7226	(612)805-9551	E
Milaca	Beehler Plumbing Service	(320)983-6811	(320)362-4903	P
Milaca	Jensen-Andersen Co Inc	(320)982-6747		AP
Milaca	Johnson-Norris Plumbing Plus	(320)983-6837		P
Milaca	Ken Juetten Electric	(320)556-4575		E
Milaca	M E Plumbing & Heating, Serv	(320)983-6583		AP
Milaca	Roehl Heating, Air & Appliance Re	(320)260-2124		Α
Milaca	Weyer Electric	(612)805-6893		E
Milaca	Wilcox Electric	(320)556-3474		E
Minong	Coons Electric	(715)466-4288		E
Moose Lake	Region Air Light Power & Htg	(218)485-0551	(218)380-3612	AE
Mora	Alpine Electric	(320)679-5319	(320)496-0552	E
Mora	Aquarius Home Services	(320)679-2567		AG
Mora	Belford Electric, Inc.	(320)679-4023	(612)390-4548	Ε ,
Mora	Brunswick Heating & Cooling	(320)396-2168		Α
Mora	JD Heating & Air LLC	(320)336-8832		Α
Mora	Mattson Electric	(320)679-2552	(320)630-3634	E
Mora	Ron's Heating & Refrigeration	(320)679-1534		AG
North Branch	Aire Serv of East Central MN	(651)674-4782		AG
North Branch	Benjamin Franklin Plumbing	(651)277-1111		Р
North Branch	D & G Electric Inc.	(651)674-6145	(651)775-8470	E
North Branch	Erdahl Electric Inc.	(612)532-8321		Ε
Oak Park	Wallace Heating and AC	(612)987-8601		Α
Ogilive	Ron Heins Electric, LLC	(320)272-0134	(612)685-0154	Ε

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Ogilvie	D & L Heating and A/C	(320)272-4336	р	AG
Ogilvie	North Country Heating & AC	(320)272-4209	(612)390-3561	AG
Ogilvie	Ultra Plumbing Services, LLC	(320)272-9939		Р
Onamia	Leach Electric Inc	(320)532-3277		E
Onamia	Roger's Plbg., Htg. & Electrical, Inc	(320)532-3912	(320)266-3046	APEG
Onamia	Rum River Electric, Inc.	(320)532-1004		E
Pierz	Athman Refrigeration & Heating	(320)224-5442		Α
Pierz	Jim's Heating and Air	(320)468-6742	(320)630-1362	AG
Pierz	Kummet Electric	(320)468-6485		E
Pierz	West Buckman Electric	(320)468-2742		E
Pine City	Anderson Electric	(320)629-3133		E
Pine City	Collins Plumbing, Htg. & A/C	(651)587-8283		APG
Pine City	Dale's Heating and Appliance	(320)629-3531		Α
Pine City	DMC Electrical	(320)629-7853	(651)210-5778	E
Pine City	Hawkinson Electric	(320)629-6063	(612)390-9110	E
Pine City	JJS Electric, LLC	(320)438-5696	(320)293-2685	E
Pine City	Pine Electric	(612)390-3919		E
Princeton	All Points Electric	320-362-4899		E
Princeton	Bob Hoskins Electric	(763)389-0069		E
Princeton	Princeton Electric	(763)389-9978		E
Rice	Jesok Electric Inc.	(320)387-3280		E
Rice	Little Rock Electric, Inc	(320)393-6033	(320)980-3890	E
Rice	Petron Heating & Air Conditioning	(320)393-2692		AG
Rush City	Carlson Heating & Sheet Metal	(320)358-4188	(763)286-5125	AP
Rush City	Drip Drop Plumbing	(888)358-0904	(320)434-0107	Р
Sandstone	Clay Hut LLC		(651)398-7462	E
Sandstone	Drilling Electric	(320)245-2119	(612)390-1726	E
Sandstone	Drilling Plumbing & Heating	(320)245-2004		AP
Sandstone	Maser Electric	(320)384-0701		E
Sauk Rapids	DES Electric	(320)252-9140		E
Sauk Rapids	Electrical Solutions	320-258-5204		E
Sauk Rapids	Fred's Heating	(320)259-5912		Α

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Sauk Rapids	Kiffmeyer Plumbing & Heating	(320)968-7584		AP	grad.
Sauk Rapids	Lyon Sheet Metal & Htg	(320)252-1371		Α	
Sauk Rapids	Martinson Htg. & A.C Inc.	(320)980-1044		AG	
Sauk Rapids	Rapid Electric	(612)554-6274			
Scandia	Scandia Heating & Air Conditionin	(651)433-5167		AG	
Shafer	LB Refrigeration Htg. & Cooling, In	(651)757-7976		AG	
South Range	Hammerbeck Electric	(715)392-3837		Ε	
South Range	Tri-Star	(715)398-5526	(218)348-0890	E	
St. Cloud	H&S Heating & A/C, Inc.	(320)654-1522		AG	
St. Cloud	Mechanical Energy Systems	(320)253-4859		AG	
St. Cloud	St. Cloud Heat, Fireplace & Spa	(320)253-0657		AG	
St. Croix Falls	Geothermal Innovative Energy, LL	(715)483-1876	(715)410-3966	G	
St. Joseph	Birchwood Electric	(320)363-8228		Ε	
St. Joseph	Precise Refrigeration	(320)363-7401		APG	
St. Joseph	Whitley Electric	(320)291-9448		Ε	
Stanchfield	Claymor Electric, LLC	(763)689-8838	(763)221-4270	Ε	
Stanchfield	Rush Heating & Sheet Metal Inc.	(763)689-1895		AG	
Sturgeon Lake	North Country Electric Enterprises	(218)390-1295		Ε	
Superior	Belknap Electric	(715)394-7769		Ε	
Superior	Lake City Electric	(218)590-7517		Ε	
Superior	Rolwerks Heating & Cooling	(715)399-2933	(218)590-9138	AP	
Superior	Rural Residential Maintenance	(715)399-8761		EP	
Taylors Falls	Christiansen Electric	(651)583-2181		Ε	
Waite Park	HVAC Shop	(320)259-6962	(320)980-4439	AG	
Willow River	Willow River Geo Thermal	(218)380-8180		G	
Wyoming	Bloomquist Electric, Inc	(763)689-6500		Ε	
Zimmerman	Massmann Geothermal	(763)389-0376		APG	
Zimmerman	Priority Air Mechanical	(763)444-3500	(612)723-2628	APG	
Zimmerman	Reliance Electric	(763)856-4371		Ε	
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