

NETGEAR®

User Manual

8-Port Gigabit Ethernet Smart Managed Plus Switch with Integrated Cable Management

Model GS908E

August 2020
202-11807-05

NETGEAR, Inc.
350 E. Plumeria Drive
San Jose, CA 95134, USA

Support and Community

Visit [netgear.com/support/](https://www.netgear.com/support/) to get your questions answered and access the latest downloads.

Regulatory and Legal

Si ce produit est vendu au Canada, vous pouvez accéder à ce document en français canadien à <https://www.netgear.com/support/download/>.

(If this product is sold in Canada, you can access this document in Canadian French at <https://www.netgear.com/support/download/>.)

For regulatory compliance information including the EU Declaration of Conformity, visit <https://www.netgear.com/about/regulatory/>.

See the regulatory compliance document before connecting the power supply.

For NETGEAR's Privacy Policy, visit <https://www.netgear.com/about/privacy-policy>.

By using this device, you are agreeing to NETGEAR's Terms and Conditions at <https://www.netgear.com/about/terms-and-conditions>. If you do not agree, return the device to your place of purchase within your return period.

Do not use this device outdoors. The PoE port is intended for intra building connection only.

Trademarks

© NETGEAR, Inc., NETGEAR, and the NETGEAR Logo are trademarks of NETGEAR, Inc. Any non-NETGEAR trademarks are used for reference purposes only.

Revision History

Publication Part Number	Publish Date	Comments
202-11807-05	August 2020	Corrected instructions in Step 6 of Enable Port Mirroring on page 85 in Diagnostics to state that only 1 source port can be selected.
202-11807-04	August 2018	Added Safety instructions and warnings on page 11. Added Change the Language of the Local Browser Interface on page 25. Changed VLAN Overview on page 44. Added Control Management Access to the Switch on page 75. Added Change or Lift Access Restrictions to the Switch on page 76. Changed Quiet mode to Stealth Mode throughout the manual. Made minor changes to other sections.
202-11807-03	December 2017	Added Access the Switch From a Mac or Windows-Based Computer Using the NETGEAR Switch Discovery Tool on page 19. Removed information about accessing a switch from a Mac using a Firefox plug-in.

8-Port Gigabit Ethernet Smart Managed Plus Switch Model GS908E

(Continued)

Publication Part Number	Publish Date	Comments
202-11807-02	November 2017	Added information about accessing a switch from a Mac using a Firefox plug-in.
202-11807-01	October 2017	First publication.

Contents

Chapter 1 Hardware Overview of the Switch

- Related Documentation.....8
- Switch Package Contents.....8
- Status LEDs.....9
- Back Panel.....10
- Switch Label.....11
- Safety instructions and warnings.....11

Chapter 2 Install and Access the Switch in Your Network

- Set Up the Switch in Your Network and Power On the Switch.....16
- Methods to Discover or Access the Switch.....16
- Access the Switch and Discover the IP Address of the Switch.....17
 - Access the Switch From a Windows-Based Computer.....17
 - Access the Switch From a Mac Using Bonjour.....18
 - Access the Switch From a Mac or Windows-Based Computer Using the NETGEAR Switch Discovery Tool.....19
- Set Up a Fixed IP Address for the Switch.....20
 - Set Up a Fixed IP Address for the Switch Through a Network Connection.....21
 - Set Up a Fixed IP Address for the Switch by Connecting Directly to the Switch Off-Network.....22
- Use the NETGEAR Insight App to Access the Switch.....24
- Change the Language of the Local Browser Interface.....25
- Change the Switch Password.....25
- Register the Switch.....26

Chapter 3 Optimize the Switch Performance

- Manually Set the Quality of Service Mode and Port Rate Limits....29
 - Use Port-Based Quality of Service and Set Port Priorities.....29
 - Use 802.1P/DSCP Quality of Service.....31
- Manage Broadcast Filtering and Set Port Storm Control Rate Limits.....32
- Manage Custom Performance Preset Modes.....34
 - Save Your Quality of Service Settings as a Custom Preset Mode.....34
 - Apply a Custom Preset Mode.....35

8-Port Gigabit Ethernet Smart Managed Plus Switch Model GS908E

Apply the Standard Preset Mode.....	35
Rename a Custom Preset Mode.....	36
Delete a Custom Preset Mode.....	37
Manage Individual Port Settings.....	38
Set Rate Limits for a Port.....	38
Set the Priority for a Port.....	39
Manage Flow Control for a Port.....	40
Change the Speed for a Port or Disable a Port.....	41
Add or Change the Name Label for a Port.....	42

Chapter 4 Use VLANs for Traffic Segmentation

VLAN Overview.....	44
Manage Port-Based VLANs.....	45
Activate the Port-Based VLAN Mode.....	45
Create a Port-Based VLAN.....	45
Change a Port-Based VLAN.....	47
Delete a Port-Based VLAN.....	48
Manage 802.1Q-Based VLANs.....	48
Activate the 802.1Q-Based VLAN Mode.....	49
Create an 802.1Q-Based VLAN.....	49
Change an 802.1Q-Based VLAN.....	51
Delete an 802.1Q-Based VLAN.....	52
Specify a Port PVID for an 802.1Q-Based VLAN.....	53
Set an Existing 802.1Q-Based VLAN as the Voice VLAN and Adjust the CoS Value.....	54
Change the OUI Table for the Voice VLAN.....	55
Deactivate the Port-Based or 802.1Q-Based VLAN Mode and Delete All VLANs.....	56

Chapter 5 Manage the Switch in Your Network

Manage Switch Discovery Protocols.....	59
Manage Universal Plug and Play.....	59
Manage Bonjour.....	60
Manage NETGEAR Switch Discovery Protocol.....	60
Manage Multicast.....	61
Manage IGMP Snooping.....	61
Enable a VLAN for IGMP Snooping.....	62
Manage Blocking of Unknown Multicast Addresses.....	63
Manage IGMPv3 IP Header Validation.....	63
Set Up a Static Router Port for IGMP Snooping.....	64
Set Up Static Link Aggregation.....	65
Set Up a Link Aggregation Group.....	66
Make a Link Aggregation Connection.....	67
Enable a Link Aggregation Group.....	67

8-Port Gigabit Ethernet Smart Managed Plus Switch Model GS908E

Change the IP Address of the Switch.....	68
Reenable the DHCP Client of the Switch.....	69

Chapter 6 Maintain and Monitor the Switch

Manually Check for New Switch Firmware and Update the Switch.....	71
Manage the Configuration File.....	72
Back Up the Switch Configuration.....	72
Restore the Switch Configuration.....	73
Return the Switch to Its Factory Default Settings.....	74
Use the Reset Button to Reset the Switch.....	74
Use the Local Browser Interface to Reset the Switch.....	75
Control Management Access to the Switch.....	75
Change or Lift Access Restrictions to the Switch.....	76
Manage the Power Saving Mode.....	77
Control the LEDs.....	78
Change the Switch Device Name.....	79
View System Information.....	79
View Switch Connections.....	80
View the Status of a Port.....	80
View the Port Statistics.....	81

Chapter 7 Diagnostics and Troubleshooting

Manage Auto-Diagnostics and Clear Events or Problems.....	83
Manage Loop Prevention.....	84
Enable Port Mirroring.....	85
Test a Cable Connection.....	86
Reboot the Switch From the Local Browser Interface.....	87
Resolve a Subnet Conflict to Access the Switch.....	88

Appendix A Factory Default Settings and Technical Specifications

Factory Default Settings.....	90
Basic Technical Specifications.....	91

Appendix B Wall-Mount the Switch

1

Hardware Overview of the Switch

The NETGEAR 8-Port Gigabit Ethernet Smart Managed Plus Switch with Integrated Cable Management Model GS908E, in this manual referred to as the switch, is intended for the home or small office. In addition to integrated cable management, the switch features two USB charging ports.

You can manage the switch over the local browser-based management interface that you can access from a computer or from a smartphone on which the NETGEAR Insight app is installed.

You can optimize Quality of Service (QoS) and set up prioritization and rate limiting for individual ports. The switch supports port-based or 802.1Q-based VLANs, IGMP snooping for multicast operation, and link aggregation for a connection of up to 4 Gbps to link aggregation-enabled devices such as ReadyNAS.

The chapter contains the following sections:

- [Related Documentation](#)
- [Switch Package Contents](#)
- [Status LEDs](#)
- [Back Panel](#)
- [Switch Label](#)
- [Safety instructions and warnings](#)

Note: For more information about the topics that are covered in this manual, visit the support website at netgear.com/support.

Note: Firmware updates with new features and bug fixes are made available from time to time at netgear.com/support/download/. You can check for and download new firmware manually. If the features or behavior of your product does not match what is described in this guide, you might need to update your firmware.

Related Documentation

The following related documentation is available at netgear.com/support/download/:

- Installation guide
- Data sheet

Switch Package Contents

The package contains the switch, AC power adapter (localized to the country of sale), installation guide, wall-mount screws and anchors, and cable retention strap. (The strap is not shown in the following figure).



Figure 1. Switch package contents

Status LEDs

Status LEDs are located on the front panel and back panel of the switch.



Figure 2. Power LED on the front panel

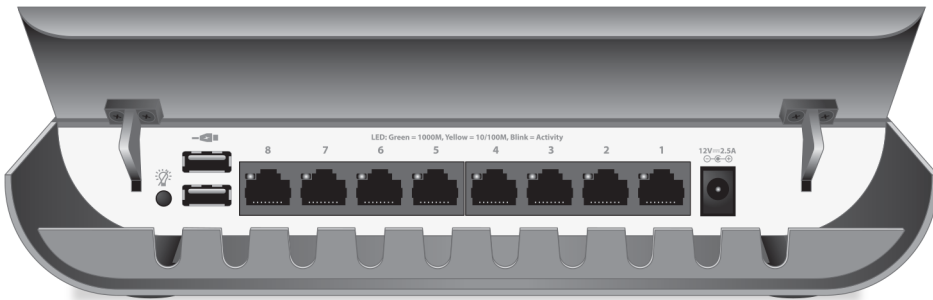


Figure 3. Port LEDs on the back panel

Table 1. LED descriptions

LED	Description
Power LED	<p>Off. No power is supplied to the switch or the switch functions in Stealth Mode with its Power LED disabled (see Control the LEDs on page 78).</p> <p>Solid blue. Power is supplied to the switch and the switch is ready for operation.</p> <p>Solid amber. An event or a problem occurred (see Manage Auto-Diagnostics and Clear Events or Problems on page 83).</p>
Port LEDs (1 through 8)	<p>Off. No link with a powered-on device is detected or the active ports function in Stealth Mode with their port LEDs disabled (see Control the LEDs on page 78).</p> <p>Solid green. A 1000M link with a powered-on device is detected.</p> <p>Blinking green. Traffic is detected on the 1000M link.</p> <p>Solid yellow. A 10M or 100M link with a powered-on device is detected.</p> <p>Blinking yellow. Traffic is detected on the 10M or 100M link.</p>

Back Panel

The back panel of the switch provides a LED button, two USB charging ports, eight Ethernet ports, and a DC power connector.

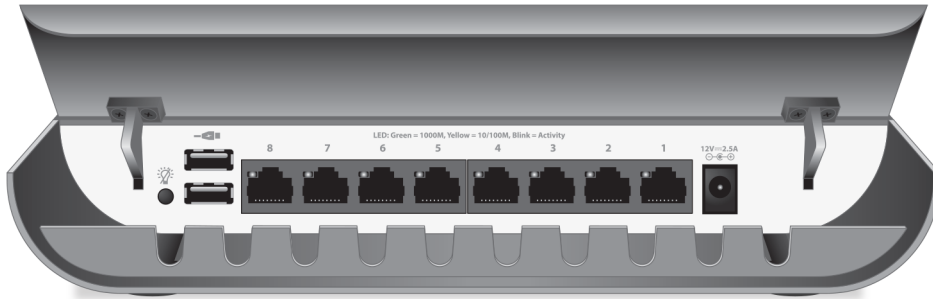


Figure 4. Back panel with cover open

Viewed from left to right, the back panel contains the following components:

- **LED button.** One button to turn the Power LED and port LEDs on and off.
- **USB charging ports.** Two USB 2.0 ports for charging USB devices. Each port can provider a maximum of 10W.

Note: Do not use these USB ports to connect storage or network devices. The USB ports are intended for charging *only*.

- **Gigabit Ethernet ports 8 through 1.** Eight Gigabit Ethernet RJ-45 LAN ports.
- **DC power connector.** One 12V, 2.5A DC connector for the power adapter.

Note: The **Reset** button is located on the bottom panel of the switch. Press the **Reset** button for more than five seconds to reset the switch to factory default settings. For more information, see [Return the Switch to Its Factory Default Settings](#) on page 74.

Switch Label

The switch label on the bottom panel of the switch shows the serial number, MAC address, default login information, and other information for the switch. The label also shows the location of the **Reset** button.



Figure 5. Switch label

Safety instructions and warnings

Use the following safety guidelines to ensure your own personal safety and to help protect your system from potential damage.

To reduce the risk of bodily injury, electrical shock, fire, and damage to the equipment, observe the following precautions:

- This product is designed for indoor use only in a temperature-controlled and humidity-controlled environment. Note the following:
 - For more information about the environment in which this product must operate, see the environmental specifications in the appendix or the data sheet.
 - If you want to connect the product to a device located outdoors, the outdoor device must be properly grounded and surge protected, and you must install an Ethernet surge protector inline between the indoor product and the outdoor device. Failure to do so can damage the product.
 - Before connecting the product to outdoor cables or devices, see <https://kb.netgear.com/000057103> for additional safety and warranty information.

Failure to follow these guidelines can result in damage to your NETGEAR product, which might not be covered by NETGEAR's warranty, to the extent permissible by applicable law.

- Observe and follow service markings:
 - Do not service any product except as explained in your product documentation. Some devices should never be opened.
 - If applicable to your product, opening or removing covers that are marked with the triangular symbol with a lightning bolt can expose you to electrical shock. We recommend that only a trained technician services components inside these compartments.
- If any of the following conditions occur, unplug the product from the power outlet, and then replace the part or contact your trained service provider:
 - Depending on your product, the power adapter, power adapter cable, power cable, extension cable, or plug is damaged.
 - An object fell into the product.
 - The product was exposed to water.
 - The product was dropped or damaged.
 - The product does not operate correctly when you follow the operating instructions.
- Keep the product away from radiators and heat sources. Also, do not block cooling vents.
- Do not spill food or liquids on your product components, and never operate the product in a wet environment. If the product gets wet, see the appropriate section in your troubleshooting guide, or contact your trained service provider.
- Do not push any objects into the openings of your product. Doing so can cause fire or electric shock by shorting out interior components.
- Use the product only with approved equipment.
- If applicable to your product, allow the product to cool before removing covers or touching internal components.
- Operate the product only from the type of external power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your service provider or local power company.

8-Port Gigabit Ethernet Smart Managed Plus Switch Model GS908E

- To avoid damaging your system, if your product uses a power supply with a voltage selector, be sure that the selector is set to match the power at your location:
 - 115V, 60 Hz in most of North and South America and some Far Eastern countries such as South Korea and Taiwan
 - 100V, 50 Hz in eastern Japan and 100V, 60 Hz in western Japan
 - 230V, 50 Hz in most of Europe, the Middle East, and the Far East
 - Be sure that attached devices are electrically rated to operate with the power available in your location.
 - Depending on your product, use only a supplied power adapter or approved power cable:
 - If your product uses a power adapter:
 - If you were not provided with a power adapter, contact your local NETGEAR reseller.
 - The power adapter must be rated for the product and for the voltage and current marked on the product electrical ratings label.
 - If your product uses a power cable:
 - If you were not provided with a power cable for your system or for any AC-powered option intended for your system, purchase a power cable approved for your country.
 - The power cable must be rated for the product and for the voltage and current marked on the product electrical ratings label. The voltage and current rating of the cable must be greater than the ratings marked on the product.
 - To help prevent electric shock, plug the system and peripheral power cables into properly grounded power outlets.
 - If applicable to your product, the peripheral power cables are equipped with three-prong plugs to help ensure proper grounding. Do not use adapter plugs or remove the grounding prong from a cable. If you must use an extension cable, use a three-wire cable with properly grounded plugs.
 - Observe extension cable and power strip ratings. Make sure that the total ampere rating of all products plugged into the extension cable or power strip does not exceed 80 percent of the ampere ratings limit for the extension cable or power strip.
 - To help protect your system from sudden, transient increases and decreases in electrical power, use a surge suppressor, line conditioner, or uninterruptible power supply (UPS).
-

8-Port Gigabit Ethernet Smart Managed Plus Switch Model GS908E

- Position system cables, power adapter cables, or power cables carefully. Route cables so that they cannot be stepped on or tripped over. Be sure that nothing rests on any cables.
- Do not modify power adapters, power adapter cables, power cables or plugs. Consult a licensed electrician or your power company for site modifications.
- Always follow your local and national wiring rules.

2

Install and Access the Switch in Your Network

This chapter describes how to install and access the switch in your network.

The chapter contains the following sections:

- [Set Up the Switch in Your Network and Power On the Switch](#)
- [Methods to Discover or Access the Switch](#)
- [Access the Switch and Discover the IP Address of the Switch](#)
- [Set Up a Fixed IP Address for the Switch](#)
- [Use the NETGEAR Insight App to Access the Switch](#)
- [Change the Language of the Local Browser Interface](#)
- [Change the Switch Password](#)
- [Register the Switch](#)

Set Up the Switch in Your Network and Power On the Switch

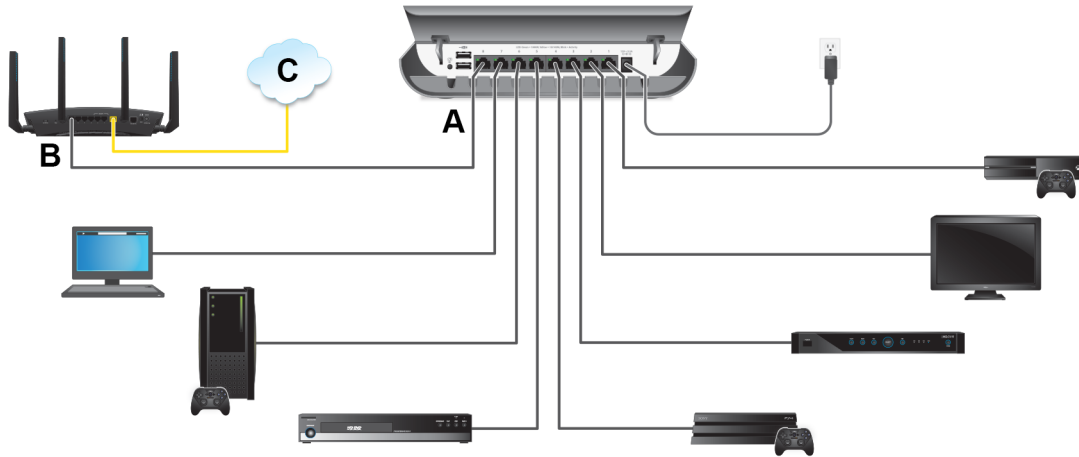


Figure 6. Sample connections

To set up the switch in your network and power on the switch:

1. Connect one port (A) on the switch to a LAN port (B) on a router that is connected to the Internet (C).
2. Connect your devices to the other LAN ports on the switch.
3. Turn on the switch by connecting the power adapter to the switch and plugging the power adapter into an electrical outlet.

The blue Power LED on the front of the switch lights and the port LEDs for connected devices light.

Methods to Discover or Access the Switch

You can use any of the following methods to discover the switch in your network or access the switch to configure and manage it:

- **Computer and web browser.** Use a computer and a web browser to discover the switch in your network and access the local browser interface of the switch:
 - [Access the Switch From a Windows-Based Computer](#) on page 17
 - [Access the Switch From a Mac Using Bonjour](#) on page 18

- [Access the Switch From a Mac or Windows-Based Computer Using the NETGEAR Switch Discovery Tool](#) on page 19
- [Set Up a Fixed IP Address for the Switch](#) on page 20
- **Insight app.** Install the NETGEAR Insight app on a smartphone or tablet to discover the switch in your network and access the local browser interface of the switch (see [Use the NETGEAR Insight App to Access the Switch](#) on page 24).

Access the Switch and Discover the IP Address of the Switch

By default, the switch receives an IP address from a DHCP server (or a router that functions as a DHCP server) in your network.

For information about setting up a fixed (static) IP address on the switch, see [Set Up a Fixed IP Address for the Switch](#) on page 20.

Access the Switch From a Windows-Based Computer

To access the switch from a Windows-based computer and discover the switch IP address:

1. Open Windows Explorer or File Explorer.
2. Click the **Network** link.
3. If prompted, enable the Network Discovery feature.
4. Under Network Infrastructure, locate the GS908E switch.
5. Double-click **GS908E (xx:xx:xx:xx:xx:xx)**, in which xx:xx:xx:xx:xx:xx is the MAC address of the switch.

The login page of the local browser interface opens.

6. Enter the switch password.
The default password is **password**. The password is case-sensitive.

The HOME page displays.

The right pane (or, depending on the size of your browser window, the middle pane) shows the IP address that is assigned to the switch.

Tip: You can copy and paste the IP address into a new shortcut or bookmark it for quick access on your computer or mobile device. However, if you restart the switch, a dynamic IP address (assigned by a DHCP server) might change and the bookmark might no longer link to the login page for the switch. In that situation, you must repeat this procedure so that you can discover the new IP address of the switch in the network and update your bookmark accordingly. You can also set up a fixed (static) IP address for the switch (see [Set Up a Fixed IP Address for the Switch](#) on page 20) to make sure that the new bookmark always links to the login page for the switch, even after you restart the switch.

Access the Switch From a Mac Using Bonjour

If your Mac supports Bonjour, you can use the following procedure. If your Mac does not support Bonjour, see [Access the Switch From a Mac or Windows-Based Computer Using the NETGEAR Switch Discovery Tool](#) on page 19.

To access the switch from a Mac using Bonjour and discover the switch IP address:

1. Open the Safari browser.
2. Select **Safari > Preferences**.
The General page displays.
3. Click the **Advanced** tab.
The Advanced page displays.
4. Select the **Include Bonjour in the Bookmarks Menu** check box.
5. Close the Advanced page.
6. Depending on your Mac OS version, select one of the following, in which xx:xx:xx:xx:xx:xx is the MAC address of the switch:
 - **Bookmarks > Bonjour > GS908E (xx:xx:xx:xx:xx:xx)**
 - **Bookmarks > Bonjour > Webpages GS908E (xx:xx:xx:xx:xx:xx)**The login page of the local browser interface opens.
7. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
The right pane (or, depending on the size of your browser window, the middle pane) shows the IP address that is assigned to the switch.

Tip: You can copy and paste the IP address into a new shortcut or bookmark it for quick access on your computer or mobile device. However, if you restart the switch, a dynamic IP address (assigned by a DHCP server) might change and the bookmark might no longer link to the login page for the switch. In that situation, you must repeat this procedure so that you can discover the new IP address of the switch in the network and update your bookmark accordingly. You can also set up a fixed (static) IP address for the switch (see [Set Up a Fixed IP Address for the Switch](#) on page 20) to make sure that the new bookmark always links to the login page for the switch, even after you restart the switch.

Access the Switch From a Mac or Windows-Based Computer Using the NETGEAR Switch Discovery Tool

The NETGEAR Switch Discovery Tool lets you discover the switch in your network and access the local browser interface of the switch from a Mac or a 64-bit Windows-based computer. If your Mac does not support Bonjour, use the following procedure.

To install the NETGEAR Switch Discovery Tool, discover the switch in your network, access the switch, and discover the switch IP address:

1. Download the Switch Discovery Tool by visiting netgear.com/support/product/netgear-switch-discovery-tool.aspx.
Depending on the computer that you are using, download either the Mac version or the version for a 64-bit Windows-based computer.
2. Temporarily disable the firewall, Internet security, antivirus programs, or all of these on the computer that you use to configure the switch.
3. Unzip the Switch Discovery Tool files, double-click the **.exe** or **.dmg** file (for example, NETGEAR+Switch+Discovery+Tool+Setup+1.2.101.exe or NetgearSDT-V1.2.101.dmg), and install the program on your computer.
Depending on your computer setup, the installation process might add the **NETGEAR Switch Discovery Tool** icon to the Dock of your Mac or the desktop of your Windows-based computer.
4. Reenable the security services on your computer.
5. Power on the switch.
The DHCP server assigns the switch an IP address.
6. Connect your computer to the same network as the switch.
You can use a WiFi or wired connection. The computer and the switch must be on the same Layer 2 network.
7. Open the Switch Discovery Tool.

If the **NETGEAR Switch Discovery Tool** icon is in the Dock of your Mac or on the desktop of your Windows-based computer, click or double-click the **NETGEAR Switch Discovery Tool** icon to open the program.

The initial page displays a menu and a button.

8. From the **Choose a connection** menu, select the network connection that allows the Switch Discovery Tool to access the switch.
9. Click the **Start Searching** button.

The Switch Discovery Tool displays a list of Smart Managed Plus Switches that it discovers on the selected network.

For each switch, the tool displays the IP address.
10. To access the local browser interface of the switch, click the **ADMIN PAGE** button.

The login page of the local browser interface opens.
11. Enter the switch password.

The default password is **password**. The password is case-sensitive.

The HOME page displays.

The right pane (or, depending on the size of your browser window, the middle pane) shows the IP address that is assigned to the switch.

Tip: You can copy and paste the IP address into a new shortcut or bookmark it for quick access on your computer or mobile device. However, if you restart the switch, a dynamic IP address (assigned by a DHCP server) might change and the bookmark might no longer link to the login page for the switch. In that situation, you must repeat this procedure so that you can discover the new IP address of the switch in the network and update your bookmark accordingly. You can also set up a fixed (static) IP address for the switch (see [Set Up a Fixed IP Address for the Switch](#) on page 20) to make sure that the new bookmark always links to the login page for the switch, even after you restart the switch.

Set Up a Fixed IP Address for the Switch

By default, the switch receives an IP address from a DHCP server (or a router that functions as a DHCP server) in your network. However, the DHCP server might not always issue the same IP address to the switch. For easy access to the switch local browser interface, you can set up a fixed (static) IP address on the switch. This allows you to

manage the switch anytime from a mobile device because the switch IP address remains the same.

To change the IP address of the switch, you can connect to the switch by one of the following methods:

- **Through a network connection.** If the switch and your computer are connected to the same network (which is the most likely situation), you can change the IP address of the switch through a network connection (see [Set Up a Fixed IP Address for the Switch Through a Network Connection](#) on page 21).
- **Through a direct connection.** In the unlikely situation that the switch is not connected to a network, or for some reason you cannot connect to the switch over a network connection, you can change the IP address of the switch by using an Ethernet cable and making a direct connection to the switch (see [Set Up a Fixed IP Address for the Switch by Connecting Directly to the Switch Off-Network](#) on page 22).

Set Up a Fixed IP Address for the Switch Through a Network Connection

If the switch and your computer are connected to the same network (which is the most likely situation), you can change the IP address of the switch through a network connection.

To disable the DHCP client of the switch and change the IP address of the switch to a fixed IP address by using a network connection:

1. Open a web browser from a computer that is connected to the same network as the switch.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. Select **IP Address (DHCP On)**.
The button in the DHCP section displays blue because the DHCP client of the switch is enabled.
5. Click the button in the DHCP section.
The button displays white, indicating that the DHCP client of the switch is disabled, and the IP address fields become editable.

6. Enter the fixed (static) IP address that you want to assign to the switch and the associated subnet mask and gateway IP address.
You can also either leave the address in the **IP Address** field as it is (with the IP address that was issued by the DHCP server) or change the last three digits of the IP address to an unused IP address.
7. Write down the complete fixed IP address.
You can bookmark it later.
8. Click the **APPLY** button.
Your settings are saved. Your switch web session is disconnected when you change the IP address.
9. If the login page does not display, in the address field of your web browser, enter the new IP address of the switch.
The login page displays.
10. For easy access to the local browser interface, bookmark the page on your computer.

Set Up a Fixed IP Address for the Switch by Connecting Directly to the Switch Off-Network

In the unlikely situation that the switch is not connected to a network, or for some reason you cannot connect to the switch over a network connection, you can change the IP address of the switch by using an Ethernet cable and making a direct connection to the switch.

To disable the DHCP client of the switch and change the IP address of the switch to a fixed IP address by using a direct connection:

1. Connect an Ethernet cable from your computer to an Ethernet port on the switch.
2. Change the IP address of your computer to be in the same subnet as the default IP address of the switch.
The default IP address of the switch is 192.168.0.239. This means that you must change the IP address of the computer to be on the same subnet as the default IP address of the switch (192.168.0.x).
The method to change the IP address on your computer depends on the operating system of your computer.
3. Open a web browser from a computer that is connected to the switch directly through an Ethernet cable.
4. Enter **192.168.0.239** as the IP address of the switch.
The login page displays.

5. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
6. Select **IP Address (Default)**.
The button in the DHCP section displays blue because the DHCP client of the switch is enabled.
7. Click the button in the DHCP section.
The button displays white, indicating that the DHCP client of the switch is disabled, and the IP address fields become editable.
8. Enter the fixed (static) IP address that you want to assign to the switch and the associated subnet mask and gateway IP address.
9. Write down the complete fixed IP address.
You can bookmark it later.
10. Click the **APPLY** button.
Your settings are saved. Your switch web session is disconnected when you change the IP address.
11. Disconnect the switch from your computer and install the switch in your network.
For more information, see [Set Up the Switch in Your Network and Power On the Switch](#) on page 16.
12. Restore your computer to its original IP address.
13. Verify that you can connect to the switch with its new IP address:
 - a. Open a web browser from a computer that is connected to the same network as the switch.
 - b. Enter the new IP address that you assigned to the switch.
The login page displays.
 - c. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.

Use the NETGEAR Insight App to Access the Switch

The NETGEAR Insight app lets you discover the switch in your network and access the local browser interface of the switch from your smartphone or tablet.

To access the switch from the Insight app:

1. On your iOS or Android mobile device, go to the app store, search for NETGEAR Insight, and download and install the app.
2. If the switch is directly connected to a WiFi router or access point, connect your mobile device to the WiFi network of the router or access point.
3. Select **LOG IN** to log in to your existing NETGEAR account or tap the **CREATE NETGEAR ACCOUNT** button to create a new account.
4. After you log in to your account, name your network and specify a device admin password that applies to all devices that you add to this network, and tap the **NEXT** button.
5. You can now add a device. Choose one of the following options:
 - Add a device by scanning your network.
 - Add a device by entering its serial number.
 - Add a device by scanning its barcode.

Note: Pages might display and suggest that you connect the switch to power and to an uplink. If you already did this, on these pages, tap the **NEXT** button.

6. If the switch is not yet connected to the same WiFi network as your mobile device, connect it now to the same WiFi network, wait two minutes, and then tap the **NEXT** button.

The switch is discovered and registered on the network.

7. In the Insight app, select the switch and tap the **Visit Web Interface** link.

The login page of the local browser interface opens.

8. Enter the switch password.

The default password is **password**. The password is case-sensitive.

The HOME page displays.

Change the Language of the Local Browser Interface

By default, the language of the local browser interface is set to Auto so that the switch can automatically detect the language. However, you can set the language to a specific one.

To change the language of the local browser interface:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. Select **System Info**.
The System Info fields display.
5. From the **Language** menu, select a language.
6. Click the **APPLY** button.
A pop-up warning window opens.
7. Click the **CONTINUE** button.
Your settings are saved and the language changes.

Change the Switch Password

The default password to access the local browser interface of the switch is **password**. We recommend that you change this password to a more secure password. The ideal password contains no dictionary words from any language and contains uppercase and lowercase letters, numbers, and symbols. It can be up to 20 characters.

To change the switch password:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.

The login page displays.

3. Enter the switch password.

The default password is **password**. The password is case-sensitive.

The HOME page displays.

4. From the menu at the top of the page, select **ADVANCED SETTINGS**.

The PRESET MODES page displays.

5. From the menu on the left, select **CHANGE PASSWORD**.

The CHANGE PASSWORD page displays.

6. In the **Current Password** field, type the current password for the switch.

7. Type the new password in the **New Password** field and in the **Retype New Password** field.

8. Click the **APPLY** button.

Your settings are saved. Keep the new password in a secure location so that you can access the switch in the future.

Register the Switch

We recommend that you use the NETGEAR Insight mobile app to register the switch (see [Use the NETGEAR Insight App to Access the Switch](#) on page 24).

Registering the switch allows you to receive email alerts and streamlines the technical support process. However, you can also register the switch through the local browser interface, in which case the switch must be connected to the Internet.

To register the switch through the local browser interface:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.

2. Enter the IP address that is assigned to the switch.

The login page displays.

3. Enter the switch password.

The default password is **password**. The password is case-sensitive.

The HOME page displays.

4. From the menu at the top of the page, select **ADVANCED SETTINGS**.

The PRESET MODES page displays.

5. From the menu on the left, select **PRODUCT REGISTRATION**.
The PRODUCT REGISTRATION page displays.
6. Click the **REGISTER** button.
The switch contacts the registration server.
7. Follow the onscreen process to register the switch.

3

Optimize the Switch Performance

This chapter describes how you can optimize the performance of the switch.

The chapter contains the following sections:

- [Manually Set the Quality of Service Mode and Port Rate Limits](#)
- [Manage Broadcast Filtering and Set Port Storm Control Rate Limits](#)
- [Manage Custom Performance Preset Modes](#)
- [Manage Individual Port Settings](#)

Manually Set the Quality of Service Mode and Port Rate Limits

Instead of using preset performance modes, you can manually set the Quality of Service (QoS) modes to manage traffic:

- **Port-based QoS mode.** Lets you set the priority (low, medium, high, or critical) for individual port numbers and lets you set rate limits for incoming and outgoing traffic for individual ports. If broadcast filtering is enabled, you can also set the storm control rate for incoming traffic for individual ports.
- **802.1P/DSCP QoS mode.** Applies pass-through prioritization that is based on tagged packets and lets you set rate limits for incoming and outgoing traffic for individual ports. If broadcast filtering is enabled, you can also set the storm control rate for incoming traffic for individual ports.
This QoS mode applies only to devices that support 802.1P and Differentiated Services Code Point (DSCP) tagging. For devices that do not support 802.1P and DSCP tagging, ports are not prioritized but the configured rate limit is still applied.

You can limit the rate of incoming traffic, outgoing traffic, or both on a port to prevent the port (and the device that is attached to it) from taking up too much bandwidth on the switch. Rate limiting, which you can set for individual ports in either QoS mode, simply means that the switch slows down all traffic on a port so that traffic does not exceed the limit that you set for that port. If you set the rate limit on a port too low, you might, for example, see degraded video stream quality, sluggish response times during online activity, and other problems.

Use Port-Based Quality of Service and Set Port Priorities

Port-based priority is the default QoS mode on the switch.

Note: If the QoS mode on the switch is 802.1P/DSCP, we recommend that you first save your current QoS settings as a custom preset mode before you change the QoS mode to the Port-based mode. For more information, see [Save Your Quality of Service Settings as a Custom Preset Mode](#) on page 34.

For each port, you can set the priority and the rate limits for both incoming and outgoing traffic:

- **Port priority.** The switch services traffic from ports with a critical priority before traffic from ports with a high, medium, or low priority. Similarly, the switch services traffic from ports with a high priority before traffic from ports with a medium or low priority. If severe network congestion occurs, the switch might drop packets with a low priority.

- **Port rate limits.** The switch accepts traffic on a port at the rate (the speed of the data transfer) that you set for incoming traffic on that port. The switch transmits traffic from a port at the rate that you set for outgoing traffic on that port. You can select each rate limit as a predefined data transfer threshold from 512 Kbps to 512 Mbps.

Note: If you set a port rate limit, the actual rate might fluctuate, depending on the type of traffic that the port is processing.

To use the Port-based QoS mode and set the priority and rate limits for ports:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. If the selection from the **QoS Mode** menu is **802.1P/DSCP**, do the following to change the selection to **Port-based**:
 - a. From the **QoS Mode** menu, select **Port-based**.
A pop-up warning window opens.
 - b. Click the **CONTINUE** button.
The pop-up window closes.

Note: For information about broadcast filtering, see [Manage Broadcast Filtering and Set Port Storm Control Rate Limits](#) on page 32.

6. To set the port priorities, do the following:
 - a. Click the **PRIORITY** tab.
 - b. Click the blue **pencil** icon.
The EDIT PRIORITY page displays.
 - c. For each port for which you want to set the priority, select **Low**, **Medium**, **High**, or **Critical** from the individual menu for the port.
The default selection is High.
 - d. Click the **APPLY** button.
Your settings are saved and the EDIT PRIORITY page closes.

7. To set rate limits, do the following:
 - a. Click the **RATE LIMITS** tab.
 - b. Click the blue **pencil** icon.
The EDIT RATE LIMITS page displays.
 - c. For each port for which you want to set rate limits, select the rate in Kbps or Mbps from the individual **In Limits** and **Out Limits** menus for the port.
The default selection is No Limit.
 - d. Click the **APPLY** button.
Your settings are saved and the EDIT RATE LIMITS page closes.

Use 802.1P/DSCP Quality of Service

In the 802.1P/DSCP QoS mode, the switch uses the 802.1P or DSCP information in the header of an incoming packet to prioritize the packet. With this type of QoS, you cannot control the port prioritization on the switch because the device that sends the traffic (that is, the packets) to the switch prioritizes the traffic. However, you can set the rate limits for individual ports on the switch.

The switch accepts traffic on a port at the rate (the speed of the data transfer) that you set for incoming traffic on that port. The switch transmits traffic from a port at the rate that you set for outgoing traffic on that port. You can select each rate limit as a predefined data transfer threshold from 512 Kbps to 512 Mbps.

Note: If the QoS mode on the switch is Port-based, we recommend that you first save your current QoS settings as a custom preset mode before you change the QoS mode to the 802.1P/DSCP QoS mode. For more information, see [Save Your Quality of Service Settings as a Custom Preset Mode](#) on page 34.

To use 802.1P/DSCP QoS mode and set the rate limits for ports:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.

5. If the selection from the **QoS Mode** menu is **Port-based**, do the following to change the selection to **802.1P/DSCP**:
 - a. From the **QoS Mode** menu, select **802.1P/DSCP**.
A pop-up warning window opens.
 - b. Click the **CONTINUE** button.
The pop-up window closes.

Note: For information about broadcast filtering, see [Manage Broadcast Filtering and Set Port Storm Control Rate Limits](#) on page 32.

6. To set rate limits, do the following:
 - a. Click the **RATE LIMITS** tab.
If broadcast filtering is disabled, only the **RATE LIMITS** tab displays.
 - b. Click the blue **pencil** icon.
The EDIT RATE LIMITS page displays.
 - c. For each port for which you want to set rate limits, select the rate in Kbps or Mbps from the individual **In Limits** and **Out Limits** menus for the port.
The default selection is No Limit.
 - d. Click the **APPLY** button.
Your settings are saved and the EDIT RATE LIMITS page closes.

Manage Broadcast Filtering and Set Port Storm Control Rate Limits

A broadcast storm is a massive transmission of broadcast packets that are forwarded to every port on the switch. If they are not blocked, broadcast storm packets can delay or halt the transmission of other data and cause problems. However, you can block broadcast storms on the switch.

You can also set storm control rate limits for each port. Storm control measures the incoming broadcast, multicast, and unknown unicast frame rates separately on each port, and discards the frames if the rate that you set for the port is exceeded. By default, no storm control rate limit is set for a port. You can select each storm control rate limit as a predefined data transfer threshold from 512 Kbps to 512 Mbps.

To manage broadcast filtering and set the storm control rate limits for ports:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. If the selection from the **QoS Mode** menu is not the QoS mode that you want to configure, do the following to change the QoS mode:
 - a. From the **QoS Mode** menu, select **Port-Based** or **802.1P/DSCP**.
A pop-up warning window opens.
 - b. Click the **CONTINUE** button.
The pop-up window closes and the QoS mode is changed.
6. Click **Broadcast Filtering** button.
7. Click the **APPLY** button.
Broadcast filtering is enabled. The **STORM CONTROL RATE** tab displays.
8. To set storm control rate limits, do the following:
 - a. Click the **STORM CONTROL RATE** tab.
 - b. Click the blue **pencil** icon.
The EDIT STORM CONTROL RATE page displays.
 - c. For each port for which you want to set storm control rate limits, select the rate in Kbps or Mbps from the individual menu for the port.
The default selection is No Limit.
 - d. Click the **APPLY** button.
Your settings are saved and the EDIT STORM CONTROL RATE page closes.

Manage Custom Performance Preset Modes

You can save your current Quality of Service (QoS) settings as a custom preset mode, including the settings for IGMP snooping, flow control, the power saving mode, the QoS mode, rate limiting, and the priorities of the individual ports.

The switch lets you save two custom preset modes. You can also rename or delete these custom preset modes.

Save Your Quality of Service Settings as a Custom Preset Mode

You can save your current Quality of Service (QoS) settings as a custom preset mode that you can reapply later.

To save your QoS settings as a custom preset mode:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays. The **LOAD** tab is automatically selected.
5. Click the **SAVE** tab.
The SAVE PRESET MODES page displays.
6. In the **Preset Mode Name** field, enter a name from 1 to 16 characters for the custom preset mode.
7. Select the Slot **1** or **2** button.
You can save two custom preset modes, one in each slot.
8. Click the **APPLY** button.
Your settings are saved. The preset custom mode is displayed on the PRESET MODES page.

Apply a Custom Preset Mode

If you previously saved QoS, port prioritization, multicast, flow control, IGMP snooping, and rate limiting settings as a custom preset mode (see [Save Your Quality of Service Settings as a Custom Preset Mode](#) on page 34), you can apply the preset mode.

To apply a previously saved custom preset mode:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays. The **LOAD** tab is automatically selected.
5. Select a custom preset mode.
The PREVIEW section shows the settings for the custom preset mode.
6. Click the **APPLY** button.
Your settings are saved.

Apply the Standard Preset Mode

The Standard Preset mode, which is the default mode, gives all ports equal priority.

Applying the Standard Preset mode does the following:

- Sets the QoS port priority for all ports to High (for more information, see [Set the Priority for a Port](#) on page 39).
- Enables IGMP snooping for the switch (for more information, see [Manage IGMP Snooping](#) on page 61).
- Disables flow control for all ports (for more information, [Manage Flow Control for a Port](#) on page 40).
- Disables power saving for the switch (for more information, see [Manage the Power Saving Mode](#) on page 77).
- Sets the QoS mode to Port-based (for more information, see [Use Port-Based Quality of Service and Set Port Priorities](#) on page 29).

- Disables rate limiting for all ports (for more information, see [Set Rate Limits for a Port](#) on page 38).

Before you apply the Standard Preset mode, you can save your current QoS, port prioritization, multicast, flow control, and IGMP snooping settings and other settings as a custom preset mode (see [Save Your Quality of Service Settings as a Custom Preset Mode](#) on page 34) so that you can easily revert to your current QoS configuration.

To apply the Standard Preset mode:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays. The **LOAD** tab is automatically selected.
5. Select **STANDARD PRESET (DEFAULT)**.
The PREVIEW section shows the settings for the Standard Preset mode.
6. Click the **APPLY** button.
Your settings are saved.

Rename a Custom Preset Mode

After you save a custom preset mode, you can rename the mode.

To rename a custom preset mode:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.

The PRESET MODES page displays. The **LOAD** tab is automatically selected.

5. Click the **SAVE** tab.
6. Select the Slot **1** or **2** button.
7. In the **Preset Mode Name** field, enter a new name from 1 to 16 characters for the custom preset mode.
8. Click the **RENAME** button.
Your settings are saved.

Delete a Custom Preset Mode

You can delete a custom preset mode that you no longer need. You cannot delete the default Standard Preset mode.

To delete a custom preset mode:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays. The **LOAD** tab is automatically selected.
5. Select a custom preset mode.
The PREVIEW section shows the settings for the custom preset mode.
6. Click the **DELETE** button.
Your settings are saved. The custom preset mode is removed from the PRESET MODES page.

Manage Individual Port Settings

For each individual port, you can set the port priority, set rate limits for incoming and outgoing traffic, set the port speed (by default, the speed is set automatically), enable flow control, and change the port name label.

Set Rate Limits for a Port

You can limit the rate of incoming (ingress) traffic, outgoing (egress) traffic, or both on a port to prevent the port (and the device that is attached to it) from taking up too much bandwidth on the switch. Rate limiting simply means that the switch slows down all traffic on a port so that traffic does not exceed the limit that you set for that port. If you set the rate limit on a port too low, you might, for example, see degraded video stream quality, sluggish response times during online activity, and other problems.

You also can set port rate limits (the same feature) as part of the Quality of Service configuration on the switch (see [Manually Set the Quality of Service Mode and Port Rate Limits](#) on page 29).

To set rate limits for incoming and outgoing traffic on a port:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
The PORT STATUS pane displays on the right or the bottom of the HOME page, depending on the size of your browser window.
A port that is in use shows as UP. A port that is not in use shows as AVAILABLE.
4. Select the port.
The pane displays detailed information about the port.
5. Click the **EDIT** button.
The EDIT PORT page displays for the selected port.
If the QoS mode on the switch is Port-based (the default setting), the **Priority** menu displays on the page. If the QoS mode is 802.1P/DSCP, the **Priority** menu does not display.

6. From the **In Rate Limit** menu, **Out Rate Limit** menu, or both, select the rate in Kbps or Mbps.
The default selection is No Limit.
7. Click the **APPLY** button.
Your settings are saved.

Set the Priority for a Port

If the QoS mode on the switch is Port-based (the default setting), you can set the priority for a port.

The switch services traffic from ports with a critical priority before traffic from ports with a high, medium, or low priority. Similarly, the switch services traffic from ports with a high priority before traffic from ports with a medium or low priority. If severe network congestion occurs, the switch might drop packets with a low priority.

You also can set the priority for a port (the same feature) as part of the Quality of Service configuration on the switch (see [Use Port-Based Quality of Service and Set Port Priorities](#) on page 29).

To set the priority for a port:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
The PORT STATUS pane displays on the right or the bottom of the HOME page, depending on the size of your browser window.
A port that is in use shows as UP. A port that is not in use shows as AVAILABLE.
4. Select the port.
The pane displays detailed information about the port.
5. Click the **EDIT** button.
The EDIT PORT page displays for the selected port.
If the QoS mode on the switch is Port-based (the default setting), the **Priority** menu displays on the page. If the QoS mode is 802.1P/DSCP, the **Priority** menu does not display.

6. From the **Priority** menu, select **Low**, **Medium**, **High**, or **Critical**.
The default selection is High.
7. Click the **APPLY** button.
Your settings are saved.

Manage Flow Control for a Port

IEEE 802.3x flow control works by pausing a port if the port becomes oversubscribed (that is, the port receives more traffic than it can process) and dropping all traffic for small bursts of time during the congestion condition.

You can enable or disable flow control for an individual port. By default, flow control is disabled for all ports.

To manage flow control for a port:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
The PORT STATUS pane displays on the right or the bottom of the HOME page, depending on the size of your browser window.
A port that is in use shows as UP. A port that is not in use shows as AVAILABLE.
4. Select the port.
The pane displays detailed information about the port.
5. Click the **EDIT** button.
The EDIT PORT page displays for the selected port.
If the QoS mode on the switch is Port-based (the default setting), the **Priority** menu displays on the page. If the QoS mode is 802.1P/DSCP, the **Priority** menu does not display.
6. In the Flow Control section, enable or disable flow control by clicking the button.
When flow control is enabled, the button displays blue.
7. Click the **APPLY** button.

Your settings are saved.

Change the Speed for a Port or Disable a Port

By default, the port speed on all ports is set automatically (that is, the setting is Auto) after the switch determines the speed using autonegotiation with the linked device. We recommend that you leave the Auto setting for the ports. However, you can select a specific port speed setting for each port or disable a port by shutting it down manually.

To change the speed for a port or disable a port:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.

2. Enter the IP address that is assigned to the switch.

The login page displays.

3. Enter the switch password.

The default password is **password**. The password is case-sensitive.

The HOME page displays.

The PORT STATUS pane displays on the right or the bottom of the HOME page, depending on the size of your browser window.

A port that is in use shows as UP. A port that is not in use shows as AVAILABLE.

4. Select the port.

The pane displays detailed information about the port.

5. Click the **EDIT** button.

The EDIT PORT page displays for the selected port.

If the QoS mode on the switch is Port-based (the default setting), the **Priority** menu displays on the page. If the QoS mode is 802.1P/DSCP, the **Priority** menu does not display.

6. Select one of the following options from the **Speed** menu:

- **Auto**. The port speed is set automatically after the switch determines the speed using autonegotiation with the linked device. This is the default setting.
- **Disable**. The port is shut down (blocked).
- **10M half**. The port is forced to function at 10 Mbps with half-duplex.
- **10M full**. The port is forced to function at 10 Mbps with full-duplex.
- **100M half**. The port is forced to function at 100 Mbps with half-duplex.
- **100M full**. The port is forced to function at 100 Mbps with full-duplex.

Note: You cannot select Gigabit Ethernet as the port speed. However, if the setting from the **Speed** menu is **Auto**, the switch can use autonegotiation to automatically set the port speed to Gigabit Ethernet if the linked device supports that speed.

7. Click the **APPLY** button.
Your settings are saved.

Add or Change the Name Label for a Port

By default, a port does not contain a port label. You can add or change the name label for a port. Adding or changing a name label does not change the nature of a port, that is, it is just a label.

To add or change a name label for a port:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
The PORT STATUS pane displays on the right or the bottom of the HOME page, depending on the size of your browser window.
A port that is in use shows as UP. A port that is not in use shows as AVAILABLE.
4. Select the port.
The pane displays detailed information about the port.
5. Click the **EDIT** button.
The EDIT PORT page displays for the selected port.
If the QoS mode on the switch is Port-based (the default setting), the **Priority** menu displays on the page. If the QoS mode is 802.1P/DSCP, the **Priority** menu does not display.
6. In the **Port Name** field, type a name label for the port.
The name label can be from 1 to 16 characters.
7. Click the **APPLY** button.
Your settings are saved.

4

Use VLANS for Traffic Segmentation

This chapter describes how you can use VLANs to segment traffic on the switch.

The chapter contains the following sections:

- [VLAN Overview](#)
- [Manage Port-Based VLANs](#)
- [Manage 802.1Q-Based VLANs](#)
- [Deactivate the Port-Based or 802.1Q-Based VLAN Mode and Delete All VLANs](#)

VLAN Overview

Virtual LANs (VLANs) are made up of networked devices that are grouped logically into separate networks. You can group ports on a switch to create a virtual network made up of the devices connected to the ports.

You can group ports in VLANs using either port-based or 802.1Q criteria:

- Port-based VLANs.** Assign ports to virtual networks. Ports with the same VLAN ID are placed in the same VLAN. The number of VLANs is limited to the number of ports on the switch.
 This feature provides an easy way to partition a network into private subnetworks. If the switch is the only switch in your network and you do not need a VLAN to function across multiple network devices (such as a router, another switch, a WiFi AP, or any network device that supports VLANs), we recommend that you use a port-based VLAN.
- 802.1Q VLANs.** Create virtual networks using the IEEE 802.1Q standard. 802.1Q uses a VLAN tagging system to determine which VLAN an Ethernet frame belongs to. To use an 802.1Q VLAN, you must know the VLAN ID.
 In the 802.1Q VLAN configuration that is supported on the switch, VLAN 1 is added to the switch and all ports (1 through 8) are untagged members of VLAN 1. You can tag ports, untag ports, exclude ports, add more VLANs, assign a different VLAN to a port, manage port PVIDs, and manage a voice VLAN.
 When a port receives data that is untagged, the data is delivered normally. However, when a port receives data that is tagged for a VLAN, the data is discarded *unless* the port is a member of that VLAN. This technique is useful for communicating more securely with devices outside your local network as well as receiving data from other ports that are not in the VLAN.

The following table provides an overview of VLAN features that are supported on the switch.

Table 2. Supported VLAN modes

VLAN Feature	Port-Based VLAN	802.1Q VLAN
Total number of VLANs	8	64
Egress tagging	No	Yes
Multiple VLANs on a single port	Yes	Yes
Voice VLAN	No	Yes

Manage Port-Based VLANs

After you activate the port-based VLAN mode, you can add and manage port-based VLANs.

Activate the Port-Based VLAN Mode

By default, all types of VLANs are disabled on the switch. Before you can add and manage port-based VLANs, you must activate the port-based VLAN mode.

When you activate the port-based VLAN mode, VLAN 1 is added to the switch and all ports (1 through 8) are members of VLAN 1. This is the default VLAN in the port-based VLAN mode.

To activate the port-based VLAN mode:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
6. In the Port-based VLAN (Basic Mode) section, click the **ACTIVATE** button.
A pop-up window opens, informing you that the current VLAN settings will be lost.
7. Click the **CONTINUE** button.
Your settings are saved and the pop-up window closes. By default, VLAN 1 is added.

Create a Port-Based VLAN

A port-based VLAN configuration lets you assign ports on the switch to a VLAN. The number of VLANs is limited to the number of ports on the switch. In a basic port-based VLAN configuration, ports with the same VLAN ID are placed into the same VLAN. One port can be a member of multiple VLANs.

By default, all ports are members of VLAN 1.

To create a port-based VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
If you did not yet activate the port-based VLAN mode, see [Activate the Port-Based VLAN Mode](#) on page 45.
6. In the Port-based VLAN section, click the **ADD VLAN** button.
7. Specify the settings for the new VLAN:
 - **VLAN Name**. Enter a name from 1 to 20 characters.
 - **VLAN ID**. Enter a number from 1 to 8.
 - **Ports**. Select the ports that you want to include in the VLAN through a combination of the following actions:
 - Click the **Select All** link to add all ports to the VLAN.
 - Click the **Remove All** link to remove all selected ports from the VLAN.
 - Click the icon for an unselected port to add the port to the VLAN.
 - Click the icon for a selected port to remove the port from the VLAN.

The icon for a selected port displays blue.

Note: If ports are members of the same LAG, you must assign them to the same VLAN.

8. Click the **APPLY** button.
Your settings are saved. The new VLAN shows in the Port-based VLAN section.

Change a Port-Based VLAN

You can change the settings for an existing port-based VLAN.

To change a port-based VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
6. In the Port-based VLAN section, click the down arrow for the VLAN that you want to change.
7. Click the **EDIT** button.
8. Change the settings for the VLAN:
 - **VLAN Name**. Enter a name from 1 to 20 characters.
 - **VLAN ID**. Enter a number from 1 to 8.
 - **Ports**. Select the ports that you want to include in the VLAN through a combination of the following actions:
 - Click the **Select All** link to add all ports to the VLAN.
 - Click the **Remove All** link to remove all selected ports from the VLAN.
 - Click the icon for an unselected port to add the port to the VLAN.
 - Click the icon for a selected port to remove the port from the VLAN.

The icon for a selected port displays blue.

Note: If ports are members of the same LAG, you must assign them to the same VLAN.

9. Click the **APPLY** button.

Your settings are saved. The modified VLAN shows in the Port-based VLAN section.

Delete a Port-Based VLAN

You can delete a port-based VLAN that you no longer need. You cannot delete the default VLAN.

Note: If you deactivate the port-based VLAN mode, all port-based VLANs are deleted.

To delete a port-based VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
6. In the Port-based VLAN section, click the down arrow for the VLAN that you want to delete.
7. Click the **DELETE** button.
Your settings are saved. The VLAN is deleted.

Manage 802.1Q-Based VLANs

After you activate the 802.1Q-based VLAN mode (also referred to as the advanced VLAN mode), you can add and manage 802.1Q-based VLANs, manage PVIDs, and set the voice VLAN.

Activate the 802.1Q-Based VLAN Mode

By default, all types of VLANs are disabled on the switch. Before you can add and manage 802.1Q-based VLANs, PVIDs, and voice VLAN, you must activate the 802.1Q-based VLAN mode. This mode is also referred to as the advanced VLAN mode.

When you activate the 802.1Q-based VLAN mode, VLAN 1 is added to the switch and all ports (1 through 8) are untagged members of VLAN 1. This is the default VLAN in the 802.1Q-based VLAN mode.

To activate the 802.1Q-based VLAN mode:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
6. In the 802.1Q-based VLAN (Advanced Mode) section, click the **ACTIVATE** button.
A pop-up window opens, informing you that the current VLAN settings will be lost.
7. Click the **CONTINUE** button.
Your settings are saved and the pop-up window closes. By default, VLAN 1 is added.

Create an 802.1Q-Based VLAN

An 802.1Q-based VLAN configuration lets you assign ports on the switch as tagged or untagged members to a VLAN with an ID number in the range of 1-4094. By default, all ports are untagged members of VLAN 1.

To create an 802.1Q-based VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.

3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
If you did not yet activate the 802.1Q-based VLAN mode, see [Activate the 802.1Q-Based VLAN Mode](#) on page 49.
6. In the 802.1Q-based VLAN section, click the **ADD VLAN** button.
7. Specify the settings for the new VLAN:
 - **VLAN Name**. Enter a name from 1 to 20 characters.
 - **VLAN ID**. Enter a number from 1 to 4094.
 - **Ports**. Select the ports that you want to include in the VLAN through a combination of the following actions:
 - Click the **TAG ALL** button to add all ports as tagged ports to the VLAN.
 - Click the **UNTAG ALL** button to add all ports as untagged ports to the VLAN.
 - Click the **EXCLUDE ALL** button to exclude (remove) all ports from the VLAN.
 - Click the **T** button for a port to add the port as a tagged port to the VLAN.
 - Click the **U** button for a port to add the port as an untagged to port the VLAN.
 - Click the **E** button port to exclude (remove) the port from the VLAN.

For a selected port, the **T** button (for a tagged port) or **U** button (for an untagged port) displays blue. For an unselected port, the **E** button (for an excluded port) displays blue.

Note: If ports are members of the same LAG, you must assign them to the same VLAN.

For information about setting the new VLAN as the voice VLAN, see [Set an Existing 802.1Q-Based VLAN as the Voice VLAN and Adjust the CoS Value](#) on page 54.
8. Click the **APPLY** button.
Your settings are saved. The new VLAN shows in the 802.1Q-based VLAN section.

Change an 802.1Q-Based VLAN

You can change the settings for an existing 802.1Q-based VLAN.

To change an 802.1Q-based VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
6. In the 802.1Q-based VLAN section, click the down arrow for the VLAN that you want to change.
7. Click the **EDIT** button.
8. Change the settings for the VLAN:
 - **VLAN Name**. Enter a name from 1 to 20 characters.
 - **VLAN ID**. Enter a number from 1 to 4094.
 - **Ports**. Select the ports that you want to include in the VLAN through a combination of the following actions:
 - Click the **TAG ALL** button to add all ports as tagged ports to the VLAN.
 - Click the **UNTAG ALL** button to add all ports as untagged ports to the VLAN.
 - Click the **EXCLUDE ALL** button to exclude (remove) all ports from the VLAN.
 - Click the **T** button for a port to add the port as a tagged port to the VLAN.
 - Click the **U** button for a port to add the port as an untagged to port the VLAN.
 - Click the **E** button port to exclude (remove) the port from the VLAN.

For a selected port, the **T** button (for a tagged port) or **U** button (for an untagged port) displays blue. For an unselected port, the **E** button (for an excluded port) displays blue.

Note: If ports are members of the same LAG, you must assign them to the same VLAN.

For information about setting the VLAN as the voice VLAN, see [Set an Existing 802.1Q-Based VLAN as the Voice VLAN and Adjust the CoS Value](#) on page 54.

9. Click the **APPLY** button.

Your settings are saved. The modified VLAN shows in the 802.1Q-based VLAN section.

Delete an 802.1Q-Based VLAN

You can delete an 802.1Q-based VLAN that you no longer need. You cannot delete the default VLAN. You cannot delete a VLAN that is in use as the PVID for a port either. You must first remove the VLAN as the PVID for the port before you can delete the VLAN.

Note: If you deactivate the 802.1Q-based VLAN mode, all port-based VLANs are deleted.

To delete an 802.1Q-based VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
6. In the 802.1Q-based VLAN section, click the down arrow for the VLAN that you want to delete.
7. Click the **DELETE** button.
Your settings are saved. The VLAN is deleted.

Specify a Port PVID for an 802.1Q-Based VLAN

A default port VLAN ID (PVID) is a VLAN ID tag that the switch assigns to incoming data packets that are not already addressed (tagged) for a particular VLAN. For example, if you connect a computer to port 6 of the switch and you want it to be a part of VLAN 2, add port 6 as a member of VLAN 2 and configure port 6 to automatically add a PVID of 2 to all data that the switch receives from the computer. This step makes sure that the data from the computer on port 6 can be seen only by other members of VLAN 2. You can assign only one PVID to a port.

Note: If you did not yet create an 802.1Q-based VLAN, all ports are assigned PVID 1 and you cannot assign another PVID to a port. In this situation, first create a custom 802.1Q-based VLAN.

To assign a PVID to a port:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
If you did not yet activate the 802.1Q-based VLAN mode, see [Activate the 802.1Q-Based VLAN Mode](#) on page 49.
6. At the bottom of the 802.1Q-based VLAN, click the **PVID Table** link.
The Port and VLAN IDs section displays.
7. Click the icon for a port.
The **PVID** menu displays.
8. From the **PVID** menu, select a VLAN ID and name.
9. Click the **APPLY** button.
Your settings are saved. The Port and VLAN IDs section displays again. The VLAN ID that is assigned as the PVID displays with an asterisk (*) next to the port.

10. Click the **BACK** button.

The VLAN page displays.

Set an Existing 802.1Q-Based VLAN as the Voice VLAN and Adjust the CoS Value

The switch can support a single 802.1Q-based voice VLAN to facilitate voice over IP (VoIP) traffic.

The default Class of Service (CoS) value for the voice VLAN is 6, which you can adjust to any value from 0 (the lowest priority) to 7 (the highest priority). The voice VLAN CoS value applies to all traffic on the voice VLAN. You can set the default VLAN (VLAN 1) as the voice VLAN.

To set an existing 802.1Q-based VLAN as the voice VLAN and adjust the CoS value for the voice VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.

2. Enter the IP address that is assigned to the switch.

The login page displays.

3. Enter the switch password.

The default password is **password**. The password is case-sensitive.

The HOME page displays.

4. From the menu at the top of the page, select **SWITCHING**.

The Quality of Service (QoS) page displays.

5. From the menu on the left, select **VLAN**.

The VLAN page displays.

If you did not yet activate the 802.1Q-based VLAN mode, see [Activate the 802.1Q-Based VLAN Mode](#) on page 49.

6. In the 802.1Q-based VLAN section, click the down arrow for the VLAN that you want to set as the voice VLAN.

7. Click the **EDIT** button.

8. Under the Port section, click the **Voice VLAN** button.

If the voice VLAN is enabled, the button displays blue.

9. From the **Class of Service** menu, select a CoS value.

A value of **0** is the lowest priority and a value of **7** is the highest priority.

For information about viewing and changing the OUI settings, see [Change the OUI Table for the Voice VLAN](#) on page 55.

10. Click the **APPLY** button.

Your settings are saved. The voice VLAN shows in the 802.1Q-based VLAN section with a telephone icon.

Change the OUI Table for the Voice VLAN

For the voice VLAN, the switch supports default Organizationally Unique Identifiers (OUIs), which are associated with VoIP phones of specific manufacturers. All traffic received on voice VLAN ports from VoIP phones with a listed OUI is forwarded on the voice VLAN.

You can add, change, and remove OUIs, including the default OUIs. The maximum number of OUI entries in the table is 15. The first 3 bytes of the MAC address contain a manufacturer identifier, while the last 3 bytes contain a unique station ID. You must add an OUI prefix in the format AA:BB:CC.

You can add a new OUI, change an existing OUI, and delete an OUI that you no longer need.

To change the OUI table for the voice VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
6. In the 802.1Q-based VLAN section, click the down arrow for the voice VLAN.
The voice VLAN shows in the 802.1Q-based VLAN section with a telephone icon.
7. Click the **OUI Settings** link.
The OUI table displays.

8. To add a new OUI, do the following:
 - a. Click the **ADD OUI** button.
The OUI Entry page displays.
 - b. Enter the new OUI and description.
 - c. Click the **SAVE** button.
Your settings are saved.

9. To change an existing OUI, do the following:
 - a. Click the down arrow next to the OUI that you want to change.
 - b. Click the **EDIT** button.
 - c. Change the OUI, description, or both.
 - d. Click the **SAVE** button.
Your settings are saved.

10. To delete an OUI that you no longer need, do the following:
 - a. Click the down arrow next to the OUI that you want to delete.
 - b. Click the **DELETE** button.
Your settings are saved and the OUI is deleted.

11. Click the **BACK** button.
The VLAN page displays.

Deactivate the Port-Based or 802.1Q-Based VLAN Mode and Delete All VLANs

If you activated the port-based VLAN mode or the 802.1Q-based VLAN mode, you can deactivate either VLAN mode and delete all VLANs.

To deactivate the port-based VLAN mode or 802.1Q-based VLAN mode and delete all VLANs:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.

The HOME page displays.

4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **VLAN**.
The VLAN page displays.
6. In the No VLANs section, click the **ACTIVATE** button.
A pop-up window opens, informing you that the current VLAN settings will be lost.
7. Click the **CONTINUE** button.
Your settings are saved and the pop-up window closes.

5

Manage the Switch in Your Network

This chapter describes how you can manage the switch in your network.

The chapter contains the following sections:

- [Manage Switch Discovery Protocols](#)
- [Manage Multicast](#)
- [Set Up Static Link Aggregation](#)
- [Change the IP Address of the Switch](#)
- [Reenable the DHCP Client of the Switch](#)

Manage Switch Discovery Protocols

It is important to know the IP address of the switch so that you can access the local browser interface of the switch. The switch supports Universal Plug and Play (UPnP), Bonjour, and NETGEAR Switch Discovery Protocol (NSDP), which are protocols that can discover the switch. A device that functions in the same network as the switch and that supports one of these protocols can discover the switch and obtain the IP address.

As a security measure, you can disable one or more discovery protocols. However, we recommend that you leave at least one discovery protocol enabled so that a device can discover the switch if the switch IP address changes.

Manage Universal Plug and Play

A Windows-based device that supports Universal Plug and Play (UPnP) can discover the switch in the network so that you can find the switch IP address and log in to the local browser interface of the switch. UPnP is enabled by default. You can disable UPnP for security reasons.

To manage UPnP:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays.
5. From the menu on the left, select **SWITCH DISCOVERY**.
The SWITCH DISCOVERY page displays.
6. Enable or disable UPnP by clicking the button in the UPnP section.
When UPnP is enabled, the button displays blue.
7. Click the **APPLY** button.
Your settings are saved.

Manage Bonjour

A Mac OS device that supports Bonjour can discover the switch in the network so that you can find the switch IP address and log in to the local browser interface of the switch. Bonjour is enabled by default. You can disable Bonjour for security reasons.

To manage Bonjour:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays.
5. From the menu on the left, select **SWITCH DISCOVERY**.
The SWITCH DISCOVERY page displays.
6. Enable or disable Bonjour by clicking the button in the Bonjour section.
When Bonjour is enabled, the button displays blue.
7. Click the **APPLY** button.
Your settings are saved.

Manage NETGEAR Switch Discovery Protocol

A NETGEAR device or application that supports NETGEAR Switch Discovery Protocol (NSDP) can discover the switch in the network so that you can find the switch IP address and log in to the local browser interface of the switch. NSDP is enabled by default. You can disable NSDP for security reasons.

To manage NSDP:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.

The default password is **password**. The password is case-sensitive.

The HOME page displays.

4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays.
5. From the menu on the left, select **SWITCH DISCOVERY**.
The SWITCH DISCOVERY page displays.
6. Enable or disable NSDP by clicking the button in the NSDP section.
When NSDP is enabled, the button displays blue.
7. Click the **APPLY** button.
Your settings are saved.

Manage Multicast

Multicast IP traffic is traffic that is destined to a host group. Host groups are identified by Class D IP addresses, which range from 224.0.0.0 to 239.255.255.255. Internet Group Management Protocol (IGMP) snooping allows the switch to forward multicast traffic intelligently. Based on the IGMP query and report messages, the switch forwards traffic only to the ports that request the multicast traffic rather than to all ports, which could affect network performance.

IGMP snooping helps to optimize multicast performance and is especially useful for bandwidth-intensive IP multicast applications such as online media streaming applications.

Manage IGMP Snooping

Internet Group Management Protocol (IGMP) snooping is enabled by default. Under some circumstances you might want to temporarily disable IGMP snooping.

To manage IGMP snooping:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.

The HOME page displays.

4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **MULTICAST**.
The MULTICAST page displays.
6. Enable or disable IGMP snooping by clicking the button in the IGMP Snooping section.
When IGMP snooping is enabled, the button displays blue.
7. Click the **APPLY** button.
Your settings are saved.

Enable a VLAN for IGMP Snooping

You can enable IGMP for a VLAN only if you enabled the port-based VLAN mode (see [Manage Port-Based VLANs](#) on page 45) or the 802.1Q-based VLAN mode (see [Manage 802.1Q-Based VLANs](#) on page 48).

To enable IGMP snooping for a VLAN:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **MULTICAST**.
The MULTICAST page displays.
6. In the VLAN ID Enabled for IGMP Snooping section, enter a VLAN ID in the field.
If you enabled either the port-based VLAN mode or the 802.1Q-based VLAN mode, the default VLAN for IGMP snooping is VLAN 1.
7. Click the **APPLY** button.

Your settings are saved.

Manage Blocking of Unknown Multicast Addresses

As a way to limit unnecessary multicast traffic, you can block multicast traffic from unknown multicast addresses. If you do this, the switch forwards multicast traffic only to ports in the multicast group that the switch learned through IGMP snooping. By default, multicast traffic from unknown addresses is allowed.

To manage blocking of unknown multicast addresses:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **MULTICAST**.
The MULTICAST page displays.
6. Enable or disable the blocking of unknown multicast traffic by clicking the button in the Block Unknown Multicast Address section.
When the blocking of unknown multicast traffic is enabled, the button displays blue.
7. Click the **APPLY** button.
Your settings are saved.

Manage IGMPv3 IP Header Validation

You can enable IGMPv3 IP header validation so that the switch inspects whether IGMPv3 packets conform to the IGMPv3 standard. By default, IGMPv3 IP header validation is disabled. If IGMPv3 IP header validation is enabled, IGMPv3 messages must include a

time-to-live (TTL) value of 1 and a ToS byte of 0xC0 (Internet Control). In addition, the router alert IP option (9404) must be set.

Note: If IGMPv3 IP header validation is enabled, switch does not drop IGMPv1 and IGMPv2 traffic but processes this traffic normally.

To manage IGMPv3 IP header validation:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **MULTICAST**.
The MULTICAST page displays.
6. Enable or disable IGMPv3 IP header validation by clicking the button in the Validate IGMPv3 IP Header section.
When IGMPv3 IP header validation is enabled, the button displays blue.
7. Click the **APPLY** button.
Your settings are saved.

Set Up a Static Router Port for IGMP Snooping

If your network does not include a device that sends IGMP queries, the switch cannot discover the router port dynamically. (The router port is a port on a device in the network that performs IGMP snooping in the network.) In this situation, select one port on the switch as the dedicated static router port for IGMP snooping, allowing all IGMP Join and Leave messages in the network to be forwarded to this port.

To set up a static router port for IGMP snooping:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.

3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **MULTICAST**.
The MULTICAST page displays.
6. From the menu in the IGMP Snooping Static Router Port section, select a specific port as the router port or select **Any** to let IGMP Join and Leave messages be sent to every port on the switch.
Typically, the uplink port (that is, the port that is connected to your router or to the device that provides your Internet connection) serves as the router port.
7. Click the **APPLY** button.
Your settings are saved.

Set Up Static Link Aggregation

Static link aggregation on the switch allows you to combine multiple Ethernet ports into a single logical link. Your network devices treat the aggregation as if it were a single link. Depending on how link aggregation is set up in your network, the link supports either increased bandwidth (a larger pipe) or fault tolerance (if one port fails, another one takes over).

The switch supports two static LAGs with up to four ports each. That means that one static LAG can support a link of up to 4 Gbps.

Note: The switch does not support Link Aggregation Control Protocol (LACP).

You set up static link aggregation on the switch through a link aggregation group (LAG) in the following order:

1. Set up the LAG on the switch (see [Set Up a Link Aggregation Group](#) on page 66).
2. Connect the ports that must be members of the LAG on the switch to the ports that must be members of the LAG on *another* device in your network (see [Make a Link Aggregation Connection](#) on page 67).
3. Enable the LAG on the switch (see [Enable a Link Aggregation Group](#) on page 67) and on the other device.

Set Up a Link Aggregation Group

You set up static link aggregation on the switch by adding up to four ports to a link aggregation group (LAG) and by enabling the LAG. However, for a LAG to take effect, you first must make sure that all ports that participate in the LAG (that is, the ports on both devices) use the same speed, duplex mode, and flow control setting (see [Manage Individual Port Settings](#) on page 38 for information about changing these settings on the switch) and you must set up a physical link aggregation connection (see [Make a Link Aggregation Connection](#) on page 67).

After you set up a link aggregation group and make a physical link aggregation connection, you can enable the link aggregation group (see [Enable a Link Aggregation Group](#) on page 67).

To set up one or more link aggregation groups on the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.
5. From the menu on the left, select **LINK AGGREGATION**.
The LINK AGGREGATION page displays.
6. To add ports to LAG 1, click two, three, or all port icons from **1** to **4**.
The icon for a selected port displays blue.
LAG 1 must consist of at least two ports but can consist of all ports in the range from 1 through 4.
7. To add ports to LAG 2, click two, three, or all port icons from **5** to **8**.
The icon for a selected port displays blue.
LAG 2 must consist of at least two ports but can consist of all ports in the range from 5 through 8.
8. Click the **APPLY** button.
Your settings are saved.

Make a Link Aggregation Connection

Before you make a physical link aggregation connection to another network device (usually a router or another switch) that also supports link aggregation, you must first set up a link aggregation group (LAG) on the switch (see [Set Up a Link Aggregation Group](#) on page 66). If you do not, the LAG cannot take effect.

All ports that participate in a LAG (that is, the ports on both devices) must use the same speed, full duplex mode, and flow control setting. For information about changing these settings on the switch, see [Manage Individual Port Settings](#) on page 38.

To make link aggregation connections between the switch and another network device:

Using Ethernet cables, connect each port that must be a member of the LAG on the switch to each port that must be a member of the same LAG on another network device.

LAG 1 can include ports 1 through 4. LAG 2 can include ports 5 through 8.

The port numbers on the other network device do not matter as long as the ports on the other network device are members of the same LAG, the LAG consists of the same total number of ports, and the ports use the same speed, full duplex mode, and flow control setting as the ports in the LAG on the switch.

Enable a Link Aggregation Group

After you set up a link aggregation group (see [Set Up a Link Aggregation Group](#) on page 66) and make a physical link aggregation connection (see [Make a Link Aggregation Connection](#) on page 67), you can enable the link aggregation group.

Note: You must also enable the link aggregation group on the other network device.

To enable a link aggregation group on the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **SWITCHING**.
The Quality of Service (QoS) page displays.

5. From the menu on the left, select **LINK AGGREGATION**.
The LINK AGGREGATION page displays.
6. Click the **LAG 1** button, **LAG 2** button, or both buttons.
The button for a LAG that is enabled displays blue.
7. Click the **APPLY** button.
Your settings are saved.

Change the IP Address of the Switch

By default, the switch receives an IP address from a DHCP server (or a router that functions as a DHCP server) in your network.

To disable the DHCP client of the switch and change the IP address of the switch to a fixed IP address:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. Select **IP Address (DHCP On)**.
The IP address fields display but you cannot change them yet. The button in the DHCP section displays blue because the DHCP client of the switch is enabled.
5. Click the button in the DHCP section.
The button displays white, indicating that the DHCP client of the switch is disabled, and you can now change the IP address fields.
6. Enter the fixed (static) IP address that you want to assign to the switch and the associated subnet mask and gateway IP address.
7. Click the **APPLY** button.
A pop-up window displays a message.
8. Click the **X** in the pop-up window.

Your settings are saved. Your switch web session might be disconnected when you change the IP address.

Reenable the DHCP Client of the Switch

If you disabled the DHCP client of the switch and changed the IP address of the switch to a fixed (static) IP address, you can reverse the situation.

To reenable the DHCP client on the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. Select **IP Address (Fixed IP)**.
The IP address fields display. The button in the DHCP section displays white because the DHCP client of the switch is disabled.
5. Click the button in the DHCP section.
The button displays blue, indicating that the DHCP client of the switch is enabled.
The IP address fields no longer display.
6. Click the **APPLY** button.
A pop-up window displays a message.
7. Click the **X** in the pop-up window.
Your settings are saved. The switch receives an IP address from a DHCP server (or a router that functions as a DHCP server) in your network. Your switch web session might be disconnected when you enable the DHCP client of the switch.

6

Maintain and Monitor the Switch

This chapter describes how you can maintain and monitor the switch.

The chapter contains the following sections:

- [Manually Check for New Switch Firmware and Update the Switch](#)
- [Manage the Configuration File](#)
- [Return the Switch to Its Factory Default Settings](#)
- [Control Management Access to the Switch](#)
- [Change or Lift Access Restrictions to the Switch](#)
- [Manage the Power Saving Mode](#)
- [Control the LEDs](#)
- [Change the Switch Device Name](#)
- [View System Information](#)
- [View Switch Connections](#)
- [View the Status of a Port](#)
- [View the Port Statistics](#)

Manually Check for New Switch Firmware and Update the Switch

You can manually check for the latest firmware version through the local browser interface of the switch, download the firmware, and upload the firmware to the switch. If firmware release notes are available with new firmware, read the release notes to find out if you must reconfigure the switch after updating.

To manually check for new switch firmware and update the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays.
5. From the menu on the left, select **FIRMWARE**.
The FIRMWARE page displays. The page also shows the UPDATE FIRMWARE section.
The displays the current firmware version of the switch.
6. To check if new firmware is available, click the link in the FIRMWARE section.
A NETGEAR web page opens.
7. If new firmware is available, download the firmware file to your computer.
If the file does not end in `.bin` or `.image`, you might need to unzip the file. For example, if the file ends in `.rar`, you must unzip the file.
8. In the FIRMWARE UPDATE section, click the blue file icon, navigate to the firmware file that you just downloaded, and select the file.
An example of a firmware file name is `GS908E_v1.0.0.2.bin`.
9. Click the **UPDATE** button.
A pop-up window displays a warning and the firmware update process starts.

WARNING: Do not interrupt the network connection or power to the switch during the firmware update process. Do not disconnect any Ethernet cables or power off the switch until the firmware update process and switch reboot are complete.

Your switch web session is disconnected and you must log back in to the local browser interface.

Manage the Configuration File

The configuration settings of the switch are stored within the switch in a configuration file. You can back up (save) this file to your computer or restore it from your computer to the switch.

Back Up the Switch Configuration

You can save a copy of the current configuration settings. If necessary, you can restore the configuration settings later.

To back up the configuration settings switch of the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays.
5. From the menu on the left, select **CONFIGURATION FILE**.
The RESTORE CONFIGURATION page displays.
6. Click the **BACKUP** tab.
The BACKUP CONFIGURATION page displays.
7. Click the **BACKUP** button.
8. Follow the directions of your browser to save the file.
The name of the backup file is `GS908E.cfg`.

Restore the Switch Configuration

If you backed up the configuration file, you can restore the configuration from this file.

To restore the configuration settings of the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays.
5. From the menu on the left, select **CONFIGURATION FILE**.
The RESTORE CONFIGURATION page displays.
6. Click the blue file icon and navigate to and select the saved configuration file.
The name of the saved configuration file is `GS908E.cfg`.
The **RESTORE** button changes to the **APPLY CONFIGURATION** button.
7. Click the **APPLY CONFIGURATION** button.
A pop-up window displays a warning.
8. Click the **CONTINUE** button.
The configuration is uploaded to the switch.

WARNING: Do not interrupt the network connection or power to the switch during the restoration process. Do not disconnect any Ethernet cables or power off the switch until the restoration process and switch reboot are complete.

Your switch web session is disconnected and you must log back in to the local browser interface.

Return the Switch to Its Factory Default Settings

Under some circumstances (for example, if you lost track of the changes that you made to the switch settings or you move the switch to a different network), you might want to erase the configuration and reset the switch to factory default settings.

To reset the switch to factory default settings, you can either use the **Reset** button on the bottom of the switch or use the reset function in the local browser interface. However, if you changed and lost the password and cannot access the switch, you must use the **Reset** button.

After you reset the switch to factory default settings, the password is password and the switch's DHCP client is enabled. For more information, see [Factory Default Settings](#) on page 90.

Use the Reset Button to Reset the Switch

You can use the **Reset** button to return the switch to its factory default settings.

CAUTION: This process erases all settings that you configured on the switch.

To reset the switch to factory default settings:

1. On the bottom of the switch, locate the recessed **Reset** button.
2. Using a straightened paper clip, press and hold the **Reset** button for more than five seconds.
3. Release the **Reset** button.

The configuration is reset to factory default settings. When the reset is complete, the switch reboots. This process takes less than one minute.

WARNING: Do not interrupt the network connection or power to the switch during the reset process. Do not disconnect any Ethernet cables or power off the switch until the reset process and switch reboot are complete.

Use the Local Browser Interface to Reset the Switch

CAUTION: This process erases all settings that you configured on the switch.

To reset the switch to factory default settings using the local browser interface:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays.
5. From the menu on the left, select **DEFAULT SETTINGS**.
The DEFAULT SETTINGS page displays.
6. Click the **RESTORE DEFAULT SETTINGS** button.
A warning pop-up window opens.
7. Click the **CONTINUE** button.
The switch is reset to factory default settings and reboots.

WARNING: Do not interrupt the network connection or power to the switch during the reset process. Do not disconnect any Ethernet cables or power off the switch until the reset process and switch reboot are complete.

Control Management Access to the Switch

You can control which IP address or IP addresses can access the switch through the local browser interface for management purposes.

To control management access to the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.

The login page displays.

3. Enter the switch password.

The default password is **password**. The password is case-sensitive.

The HOME page displays.

4. From the menu at the top of the page, select **ADVANCED SETTINGS**.

The PRESET MODES page displays.

5. From the menu on the left, select **ACCESS CONTROL**.

The ACCESS CONTROL page displays.

6. Click the **ADD** button.

7. Specify the IP address or IP addresses:

- **IP Address.** Enter a single IP address or a network IP address.
Enter a network IP address in the format x.x.x.0, for example, 192.168.100.0.
- **Mask.** If you enter a single IP address, enter **255.255.255.255** as the mask. If you enter a network IP address, enter **255.255.255.0** as the mask.

8. Click the **APPLY** button.

Your settings are saved.

9. To enter more IP addresses, repeat the previous three steps.

Change or Lift Access Restrictions to the Switch

If you set up IP addresses that are allowed to access the switch through the local browser interface for management purposes, you can remove one or more IP addresses, or you can remove all IP addresses and in that way lift access restrictions.

If you lift access restrictions, any IP address can access the local browser interface of the switch. (The user still must enter a password to access the local browser interface.)

To change or lift access restrictions to the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.

3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **ADVANCED SETTINGS**.
The PRESET MODES page displays.
5. From the menu on the left, select **ACCESS CONTROL**.
The ACCESS CONTROL page displays.
6. Click the IP address that you want to remove.
The DELETE button displays.
7. Click the **DELETE** button.
The IP address is removed and can no longer access the local browser interface of the switch.
8. To remove more IP addresses, repeat the previous step.
If you remove all IP addresses, all access restrictions are lifted and any IP address can access the local browser interface of the switch.

Manage the Power Saving Mode

The power saving mode enables the IEEE 802.3az Energy Efficient Ethernet (EEE) function, cable length power saving, and link-up and link-down power saving:

- **IEEE 802.3az.** Combines the Energy Efficient Ethernet (EEE) 802.3 MAC sublayer with the 100BASE-TX, 1000BASE-T, and 10GBASE-T physical layers to support operation in Low Power Idle (LPI) mode. When LPI mode is enabled, systems on both sides of the link can disable portions of their functionality and save power during periods of low link utilization.
- **Short cable power saving.** Dynamically detects and adjusts power that is required for the detected cable length.
- **Link-down power saving.** Reduces the power consumption considerably when the network cable is disconnected. When the network cable is reconnected, the switch detects an incoming signal and restores normal power.

By default, the power saving mode is disabled.

To manage the power saving mode on the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, to the right of NETGEAR, click the three-dot icon and select **Power Saving**.
The POWER SAVING pop-up window opens.
5. Enable or disable the power saving mode by clicking the button.
When the power saving mode is enabled, the button displays blue.
(You do not need to click an **APPLY** button.)

Control the LEDs

You can turn the Power LED and port LEDs on the switch on and off, either by pushing the LED button on the back of the switch to the left of the USB ports, or by using the local browser interface. By default, a port LED lights when you connect a powered-on device to the port. When the switch functions with its LEDs off, we refer to it as Stealth Mode.

To control the LEDs through the local browser interface:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. Select **LEDs**.
The **OFF/ON** button displays.
5. Disable or enable the LEDs by clicking the button.

When the LEDs are enabled, the button displays blue.

6. Click the **APPLY** button.
Your settings are saved.

Change the Switch Device Name

By default, the device name of the switch is GS908E. This device name shows in, for example, Windows Explorer and Bonjour. You can change the device name, which can be up to 20 characters.

To change the device name of the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. Select **System Info**.
The System Info fields display.
5. In the **Switch Name** field, enter a new name for the switch.
6. Click the **APPLY** button.
Your settings are saved.

View System Information

You can view basic information about the switch, such as the firmware version, switch name, MAC address, serial number, and model number.

To view basic information about the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.

3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. Select **System Info**.
The system information fields display.

View Switch Connections

You can see the number of connections that are established on the switch.

To see the number of connections on the switch:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
The switch connections show in the upper left of the page.

View the Status of a Port

You can view the status of and details about a port.

To view the status of a port:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
The PORT STATUS pane displays on the right or the bottom of the HOME page, depending on the size of your browser window.

A port that is in use shows as UP. A port that is not in use shows as AVAILABLE.

4. To view details about a port, select the port.

The pane displays detailed information about the port.

If the QoS mode on the switch is Port-based (the default setting), the **Priority** field displays on the page. If the QoS mode is 802.1P/DSCP, the **Priority** field does not display.

For information about setting rate limits for incoming and outgoing traffic, setting the port priority (if the QoS mode on the switch is Port-based), setting the port speed (by default, the speed is set automatically), enabling flow control, and changing the port name label, see [Manage Individual Port Settings](#) on page 38.

View the Port Statistics

You can view port statistics for each of the eight ports, including the bytes received, bytes sent, and cyclic redundancy check (CRC) error packets, which are packets with errors or corrupt packets.

To view or clear the port statistics.

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **MONITORING**.
The CABLE TEST page displays.
5. From the menu on the left, select **PORT STATISTICS**.
The PORT STATISTICS page displays, showing the statistics for each of the ports.
6. To refresh the page with the latest information, click the **REFRESH** button.
7. To reset all counters to 0, click the **CLEAR** button.

7

Diagnosics and Troubleshooting

This chapter provides information to help you diagnose and solve problems that you might experience with the switch. If you do not find the solution here, check the NETGEAR support site at netgear.com/support for product and contact information.

The chapter contains the following sections:

- [Manage Auto-Diagnostics and Clear Events or Problems](#)
- [Manage Loop Prevention](#)
- [Enable Port Mirroring](#)
- [Test a Cable Connection](#)
- [Reboot the Switch From the Local Browser Interface](#)
- [Resolve a Subnet Conflict to Access the Switch](#)

Manage Auto-Diagnostics and Clear Events or Problems

Auto-diagnostics consists of the following monitoring options, all of which are enabled by default:

- **Identify blocked ports.** The switch can automatically identify a blocked port that is caused by a loop condition. If this condition occurs, the Power LED lights or blinks solid amber and the icon for the affected port on the AUTO-DIAGNOSTICS page displays blue. If the condition is resolved, the Power LED is reset automatically. Regardless of whether the condition is resolved, you can clear the event on the AUTO-DIAGNOSTICS page and reset the Power LED.
- **Identify ports with CRC error packet events.** The switch can automatically identify a CRC error packet event. If this condition occurs, the Power LED lights or blinks solid amber and the icon for the affected port on the AUTO-DIAGNOSTICS page displays blue. You can clear the event on the AUTO-DIAGNOSTICS page and reset the Power LED. This action does not affect the statistics that are shown in the CRC Error Packets column on the Port Statistics page (see [View the Port Statistics](#) on page 81). However, if you clear the statistic on the Port Statistics page, the event on the AUTO-DIAGNOSTICS page is also cleared and the Power LED is reset.
- **Identify ports with LAG problems.** The switch can automatically identify whether a problem occurs with a port that is a member of a LAG or whether such a port is shut down. If this condition occurs, the Power LED lights or blinks solid amber and the icon for the affected port on the AUTO-DIAGNOSTICS page displays blue. Regardless of whether the condition is resolved, you can clear the event on the AUTO-DIAGNOSTICS page and reset the Power LED.
- **Identify an unsuccessful firmware update.** The switch can automatically identify an unsuccessful firmware upgrade, including an attempt to load an invalid image. If a power cycle occurs during a firmware update, a notification does not occur. If an unsuccessful firmware update occurs, the Power LED lights or blinks solid amber and the **FAILED** button on the AUTO-DIAGNOSTICS page displays blue. You can clear the event on the AUTO-DIAGNOSTICS page and reset the Power LED.

You can enable and disable these monitoring options individually.

To manage the auto-diagnostics options or clear an event or problem on the AUTO-DIAGNOSTICS page and reset the Power LED:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.

3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **MONITORING**.
The CABLE TEST page displays.
5. From the menu on the left, select **AUTO-DIAGNOSTICS**.
The AUTO-DIAGNOSTICS page displays.
6. To enable or disable an individual auto-diagnostic option, click the Monitor **OFF/ON** button in the individual section:
The button for an enabled auto-diagnostic option displays blue.
7. Click the **APPLY** button.
Your settings are saved.

If an event or problem occurs, the icons for the affected ports display blue. If an unsuccessful firmware update occurs, the **FAILED** button displays blue. (The **FAILED** button is for display only, that is, you cannot click it. However, you *can* click the **CLEAR** button. See the follow step.)
8. To clear an event or problem that displays for an individual auto-diagnostic option and reset the Power LED, click the **CLEAR** button in the individual section.
If it is displayed, the **CLEAR** button displays blue. After you click the **CLEAR** button, it no longer displays. However, if you do not resolve a blocked port condition or a problem with a LAG port, after a while the **CLEAR** button displays again.

Note: If you restart the switch, all conditions are cleared. However, if you do not resolve a blocked port condition or a problem with a LAG port, the condition will occur again.

Manage Loop Prevention

By default, loop prevention is enabled. If the switch detects a loop, the switch blocks one of the ports that are part of the loop and the port LED for that port blinks at a constant speed. If two ports are part of a loop, the port with the highest port number is blocked. For example, if port 1 and port 2 are part of a loop, port 2 is blocked while port 1 continues to process traffic. The loop status (that is, port blocking and LED blinking) is cleared if the switch does not detect the loop for a period of four seconds.

To manage loop prevention:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **MONITORING**.
The CABLE TEST page displays.
5. From the menu on the left, select **LOOP PREVENTION**.
The LOOP PREVENTION page displays.
6. Disable or enable loop prevention by clicking the button.
When loop prevention is enabled (which is the default setting), the button displays blue.
7. Click the **APPLY** button.
Your settings are saved.

Enable Port Mirroring

Port mirroring lets you mirror the incoming (ingress) and outgoing (egress) traffic on a single source port to a predefined destination port. You might need a network analyzer application to analyze the mirrored network traffic.

Note: If you configure a port as a destination port for mirrored traffic, you might not be able to use that port for regular traffic.

To enable port mirroring:

1. Open a web browser from a computer that is connected to the same network as the switch, or directly connected to the switch through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.

The HOME page displays.

4. From the menu at the top of the page, select **MONITORING**.
The CABLE TEST page displays.
5. From the menu on the left, select **PORT MIRRORING**.
The PORT MIRRORING page displays.
6. In the upper port section, select the source port by clicking the port icon.
The icon for a selected port displays blue.
You cannot select a source port that is a member of a LAG.
7. In the lower port section, select the single destination port by clicking the port icon.
The icon for a selected port displays blue.
You cannot select a destination port that is a member of a LAG.
8. Click the **APPLY** button.
Your settings are saved.

Test a Cable Connection

You can use the cable diagnostic feature to easily find out the health status of network cables. If any problems exist, this feature helps to quickly locate the point where the cabling fails, allowing connectivity issues to be fixed much faster, potentially saving technicians hours of troubleshooting.

If an error is detected, the distance at which the fault is detected is stated in feet. (This is the distance from the port.)

To test one or more cable connections:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, select **MONITORING**.
The CABLE TEST page displays.

5. Select one or more ports to test by clicking the port icons.
The icons for selected ports display blue.
6. Click the **NEXT** button.
The switch sends a signal to the cables for the selected ports, causing the ports to be temporarily out of service and traffic on the ports to be temporarily affected.
When the test is complete, the results are displayed. If a fault was detected, the distance (from the switch port) to that fault is displayed in feet.
7. Click the **DONE** button.
The section with the test results closes.

Reboot the Switch From the Local Browser Interface

You can reboot the switch remotely from the local browser interface.

To reboot the switch from the local browser interface:

1. Open a web browser from a computer that is connected to the same network as the switch or to the switch directly through an Ethernet cable.
2. Enter the IP address that is assigned to the switch.
The login page displays.
3. Enter the switch password.
The default password is **password**. The password is case-sensitive.
The HOME page displays.
4. From the menu at the top of the page, to the right of NETGEAR, click the three-dot icon and select **Reboot Switch**.
A pop-up window opens.
5. Click the **CONTINUE** button.
The switch reboots. Your switch web session is disconnected and you must log back in to the local browser interface.

Resolve a Subnet Conflict to Access the Switch

If you power on the switch before you connect it to a network that includes a DHCP server (or a router that functions as a DHCP server), the switch uses its own default IP address of 192.168.0.239. This subnet might be different from the subnet used in your network.

To resolve this subnet conflict:

1. Disconnect the Ethernet cable between the switch and your network.
2. Unplug the power adapter of the switch.
3. Reconnect the Ethernet cable between the switch and your network.
4. Plug the power adapter of the switch into an electrical outlet.

The switch powers on. The DHCP server in the network discovers the switch and assigns it an IP address that is in the correct subnet for the network.

A

Factory Default Settings and Technical Specifications

This appendix includes the following sections:

- [Factory Default Settings](#)
- [Basic Technical Specifications](#)

Factory Default Settings

You can return the switch to its factory default settings. Use the end of a paper clip or some other similar object to press and hold the **Reset** button on the bottom panel of the switch for more than five seconds. The switch resets and returns to the factory settings that are shown in the following table.

Table 3. Factory default settings

Feature	Default Setting
Access point login and discovery	
IP address	DHCP client. Enabled. That is, an IP address is issued to the switch by a DHCP server in the network. Standalone IP address. 192.168.0.239 with subnet mask 255.255.255.0.
Login password	password
Switch discovery protocols	All enabled (UPnP, Bonjour, and NSDP)
QoS	
QoS mode	Port-based
Port priority	High (all ports)
Port rate limits	None (for all ports)
Flow control	Disabled
Broadcast filtering	Disabled
Port storm control rate limits	None (for all ports)
Multicast	
IGMP snooping	Enabled
Blocking of unknown multicast addresses	Disabled
IGMPv3 IP header validation	Disabled
Static router port for IGMP snooping	None
Ports and LEDs	
Port link speed	Autonegotiation

Table 3. Factory default settings (Continued)

Feature	Default Setting
Port LEDs	Enabled
Power LED	Enabled
Other features	
VLANs	No VLANs configured
Link aggregation	No LAGs configured
Power saving mode	Disabled
Loop prevention	Enabled
Port mirroring	Disabled
Auto-diagnostics	Enabled
Jumbo frames	Enabled (nonconfigurable)

Basic Technical Specifications

The following table shows the basic technical specifications of the switch.

For more specifications, see the data sheet that you can download by visiting netgear.com/support/download/.

Table 4. Basic technical specifications

Feature	Description
IEEE standards	IEEE 802.3 Ethernet IEEE 802.3x Full-Duplex Flow Control IEEE 802.3u 100BASE-TX IEEE 802.1p Class of Service IEEE 802.3ab 1000BASE-T IEEE 802.3az Energy Efficient Ethernet (EEE)
Network interfaces	Eight RJ-45 ports, supporting 10BASE-T, 100BASE-TX, or 1000BASE-T
Network cable	Use a Category 5 (Cat 5) or higher rated Ethernet cable.
Power adapter	Input: 100–240 VAC, 50–60 Hz (The plug is localized to the country of sale.) Output: 12V, 2.5A
Power consumption	From 3.3W (no USB charging) to 26.3W (USB charging)

8-Port Gigabit Ethernet Smart Managed Plus Switch Model GS908E

Table 4. Basic technical specifications (Continued)

Feature	Description
Dimensions (W x D x H)	9.22 x 6.46 x 1.29 in. (234 x 164 x 33 mm)
Weight	0.81 lb (0.37 kg)
Operating temperature	32° to 104°F (0° to 40°C)
Operating humidity	90% maximum relative humidity, noncondensing
Operating altitude	10,000 ft (3,000 m) maximum
Storage temperature	-4° to 158°F (-20° to 70°C)
Storage humidity	95% maximum relative humidity, noncondensing
Storage altitude	10,000 ft (3,000 m) maximum
Electromagnetic certifications	<p>47 CFR FCC Part 15, Subpart B, Class B ICES-003:2016 Issue 6, Class B ANSI C63.4:2014</p> <p>EN 55022:2010 + AC:2011, Class A EN 55024:2010 EN 61000-3-2:2014, Class A EN 6100-3-3:2013</p> <p>AS/NZS CISPR 22:2009 + A1:2010, Class B</p> <p>VCCI V-3/2015.04, Class A V-4/2012.4</p> <p>Russia EAC mark</p> <p>CNS 13438</p>
Electromagnetic compliance	Class B
Safety certifications	<p>CB mark, commercial IEC 60950-1:2005(ed.2) + A1:2009 + A2:2013</p> <p>UL/cUL Listed (UL 60950-1)/CAN/CSA C22.2 No. 60960-1-07</p> <p>EN 60950-1: 2006 + A11:2009 + A1:2010 + A12:2011 + A2:2013</p> <p>IEC 60950-1:2005 (ed.2)+A1:2009+A2:2013</p> <p>AS/NZS 60950.1:2015</p> <p>Russia EAC mark</p>

B

Wall-Mount the Switch

The switch provides two mount holes on the bottom panel so that you can attach the switch to a wall. The switch package provides two screws and anchors for that purpose.

To attach the switch to a wall:

1. Locate the two mount holes on the bottom panel of the switch.
2. Locate the M3.5 x 16 mm screws and anchors in the switch package.
3. Mark and drill two mounting holes in the wall where you want to mount the switch. The two mounting holes must be at a precise distance of 147.5 mm (5.8 in.) from each other.
4. Insert the anchors into the wall and tighten the screws with a No. 2 Phillips screwdriver. Leave about 4 mm (about 0.125 in.) of each screw protruding from the wall so that you can insert the screws into the holes on the bottom panel.
5. Line up the holes on the bottom panel with the screws in the wall and mount the switch to the wall.