



#CiscoLive

Design and Scale Cisco ISR 4000 & VG Series for Unified Communications

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cisco

About me Know your speaker

- Joined Cisco in 2016
- Technical Marketing Engineer, Voice & Unified Communications on Enterprise Routing Platform
- Previous roles at Cisco:
 - Technical Marketing Engineer, Content Security (Cisco Web Security Appliance)
 - Technical Consulting Engineer, Cloud Collaboration (Cisco Webex Portfolio)
- 10+ years of experience in networking industry (Collaboration & Security)
- Based out of Bangalore, India





Lokesh Kumar Lal

Agenda

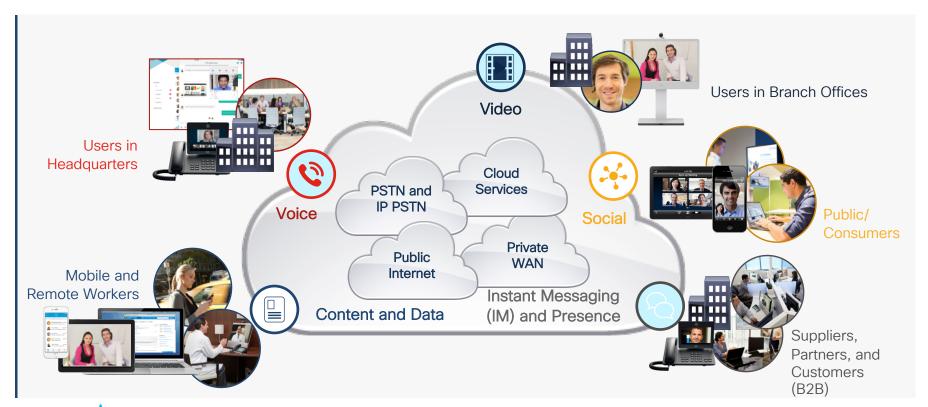
Design and Scale ISR 4000 & VG Series for Unified Communications DGTL-BRKARC-2100

- UC Portfolio on Cisco 4000 Series ISR & VG Series Gateway
- Added Capabilities with Next Gen Voice Gateways
- BYoPSTN for Cloud Calling
- Voice Platform Sizing & Positioning
- Summary



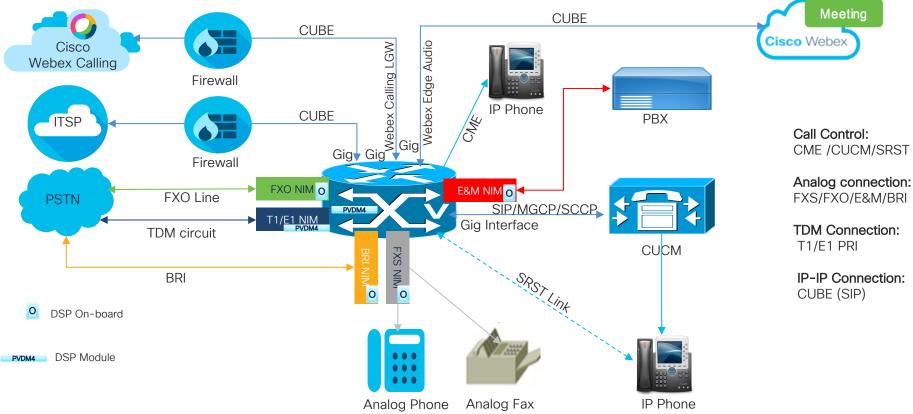


The Collaboration Landscape





Unified Communications on ISR 4000





Unified Communication Offerings

Voice Router

- ISR 4000 UC router for TDM and IP Voice services
- ASR 1000, ISR 1100 support UC IP services
- CSR1000v for virtual UC IP services



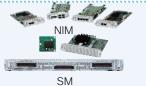
Voice Gateways

- Supports traditional devices (analog phones, fax machines, paging solution)
- Fixed port analog voice gateway (VG202XM, VG204XM, VG400)
- Low to ultra high-density gateways (VG310.VG320.VG450)



Voice Modules

- NIM modules for Digital and Analog connections
- 4th Gen Packet Voice DSP Module (PVDM4) for IP and TDM services
- SM modules for high density PVDM (768 to 3080 channels), high density FXS modules(up to 144 ports), NIM adaptors for SM to NIM conversion

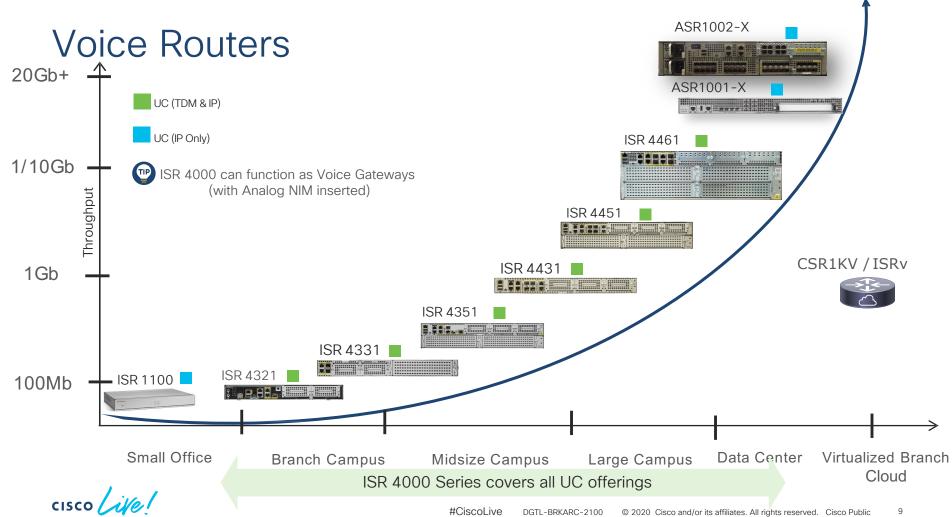


Call Control

- Communications Manager Express (CME) for Call control
- Cisco Unified Border Element (CUBE) SBC for SIP calls
- Survivable Remote Site Telephony (SRST) for backup
- Secure voice Calling







Voice Modules

T1/E1 Multiflex Trunk NIM



Form Factor:

NIM-1MFT-T1E1 NIM-2MFT-T1E1

NIM-4MFT-T1E1

NIM-8MFT-T1E1

Packet Voice DSP Module



Form Factor:

PVDM4 - 32

PVDM4 - 64

PVDM4 - 128

PVDM4 - 256

High Density DSP SM



Form Factor:

SM-X-PVDM-500

SM-X-PVDM-1000

SM-X-PVDM-2000

SM-X-PVDM-3000

FXS/FXO NIM



Form Factor:

NIM-2FXO

NIM-4FXO

NIM-2FXS/P*

NIM-4FXS/P*

NIM-2FXS/4FXO/P*

BRI NIM



Form Factor:

NIM-2BRI-NT/TE NIM-4BRI-NT/TE

E/M NIM



Form Factor: NIM-4E/M

High Density Analog SM

Form Factor: SM-X-8FXS/12FXO

SM-X-16FXS/2FXO

SM-X-24FXS/4FXO



Single Wide Module

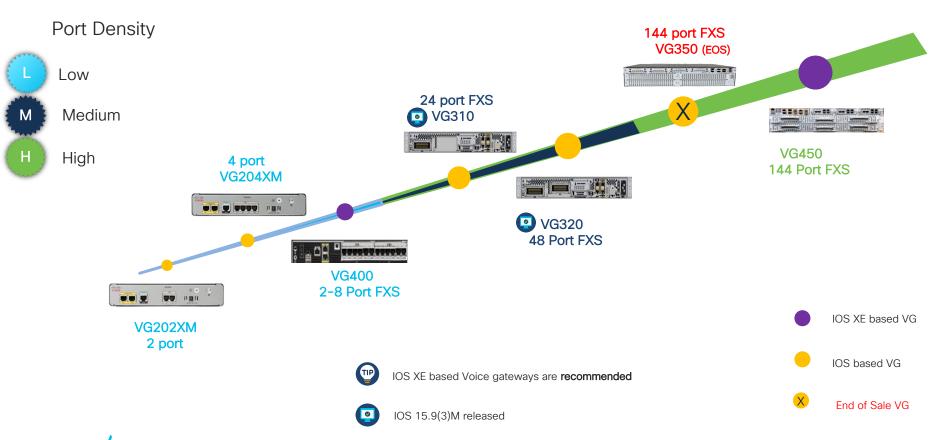


SM-X-72FXS

Double Wide Module



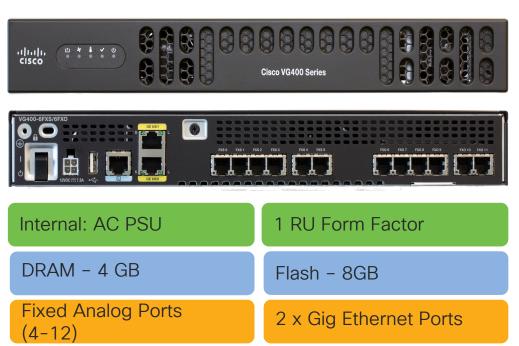
Cisco Analog Voice Gateway Series





IOS XE Voice Gateways: VG400





CUCM:

11.5.1SU7 or higher 12.0.1SU2 or higher

IOS XE:

IOS XE 16.10.1 or later

Call Control:

No CME/SRST/CUBE Support

DSP:

On Board DSP No DSPFARM Support

IOS XE Voice Gateways: VG450







Internal:
Dual AC/DC PSU

DRAM - 8/16/32 GB

3 x NIMs, 3 x SMs

3 RU Form Factor

Flash - 8/16/32 GB

4 x Gig Ethernet Ports



10.5.2 (SU8), 11.5.1SU6 or higher 12.0.1SU2 or higher

IOS XE:

IOS XE 16.9.2 or later

Call Control:

No CME/SRST/CUBE support

DSP:

On Board DSP No DSPFARM Support



Support for Online Insertion and Removal (OIR)





Next Gen VG's

ISR 4000 with Analog NIM

• VG450

• VG400



New Capabilities Next Generation Voice Gateways

Next Gen VGs

Hardware capabilities:

- Inbuilt DSP capability
- FXS Extended loop length with up to 18000 ft. (24 AWG)
- Support for online insertion & removal of analog NIM
- FXO failover bypass

Software capabilities:

- SCCP Auto registration & Self provisioning
- SIP line side registration
- Native Media recording



FXS Auto-registration & IVR Self-provisioning Use Case



A Retail corporation with a huge install-base of Class IOS VGs spread over 5000 Stores looking to migrate to newer Voice Gateway platform with high density analog modules and CUCM for centralized management.

Challenges:

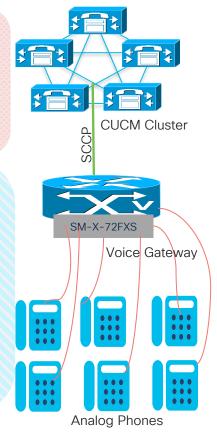
- Seamless migration with reduced port-level configuration
- Easy Day 2 add/remove changes without admin intervention

Solution:

- Add VG as SCCP gateway & enable auto registration & DN auto-assignment for FXS ports on CUCM
- IVR self-provisioning for day-2 changes

Benefits:

- No port-level configuration.
- Self-provisioning IVR for easy onboarding and DN changes without admin intervention.
- No additional configuration on CUCM in gateway replacement scenario. (Use virtual mac address)



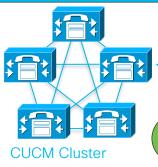
FXS Auto-registration & Self-provisioning Configuration Checklist

1a. Configure Gateway in CUCM & assign Auto-Reg enabled DP

2a. Add gateway slots and modules

1b. Configure CUCM IP in gateway as SCCP & enable auto-config

2b. Gateway downloads TFTP config file from CUCM.



SCCP



Gateway



Analog Phone



Device Pool assigned to the voice Gateway should have CM with Auto Registration enabled

4. CUCM maps slot/module/port number to gateway based on MAC address in incoming Register request

3. Gateway sends register request for the analog port

5. CUCM assigns DN to port from Auto-Reg DN Pool

6 .User can start IVR self-Provisioning

Specification

Platform

ISR 4000, VG450, VG400

IOS-XF

17.1 and above

CUCM

CUCM 12.5 (SU2) and above



Analog SIP-Line Registration Use Case



An Existing government customer with over 230 voice gateways deployed in SIP trunk mode and pointing to CUCM for analog phones to communicate with IP Phones.

Challenges:

- No Supplementary services in SIP trunk mode
- Cannot move away from SIP standard to Cisco proprietary SCCP

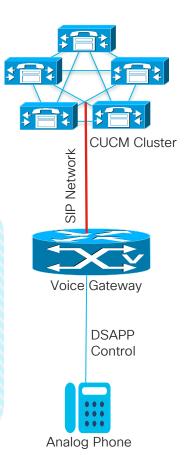
Solution:

- Add VG as SIP gateway on CUCM to register FXS ports as SIP endpoints
- Enable DSAPP& FAC on VG for CUCM to subscribe to HF & softkey events

Benefits:

- SIP supplementary services for analog phones
- Uniform SIP based network
- Future scope for add-ons & third-party call control

Note: DSAPP is Device control Session Application FAC is Feature Access Code



Analog SIP-Line Registration Configuration Checklist



SIP Network



Hook-Flash



1. Enable Hook-Flash(DSAPP) and FAC on VG

2. Configure Voice-Card and enable SIP-UA

3. Add dial-peers (SIP / POTS) and enable DSAPP control

4. Add VG on CUCM and configure module/slot/subslot

5. Assigns DN to port and configure call fwd/pickup settings

Specification

Platform ISR 4461, VG450

IOS-XE 16.12.1 and above

10.12.1 and above

CUCMCUCM 12.5 (SU1) and above



- SIP line VG registration supports Auto-configuration
- Only line-side POTS dial-peers are automatically added on VG



Native Media Recording Use Case



Financial trading customer with media recording enabled as a two-box solution with a voice gateway and a separate box for CUBE on ISR.

Challenges:

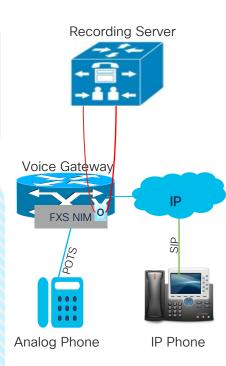
- VG doesn't support CUBE
- Fragmented solution with complex configuration
- Added licensing & device cost (Opex/Capex)

Solution:

- Enable Analog(FXS/FXO) port based SIPREC standard media recording
- DSP on-board(NIM) used to fork near-end/far-end media streams
- Cover TDM Flows: POTS-to-POTS, POTS-to-VoIP, VoIP-to-POTS

Benefits:

- Meet Compliance & regulatory requirements
- Simple implementation with a single box recording solution
- Eliminate the need for additional CUBE licensing or separate hardware to save cost



Native Media Recording





- Only G711 & G729 codes are supported for VoIP flows
- In POTS-to-POTS flow enable media recording on only one POTS dial-peer
- All analog NIMs & SM are supported

Configure media-recording feature license count (Voice service pots)

2. Add SIP-Recorder VoIP dial-peer

3. Add POTS dial-peer and enable media recording under it & map it with SIP-Recorder dial-peer

> 4. Add dial-peer pointing to far-end device (depending on the call flow)

Specification

Platform ISR 4000, VG450, VG400

IOS-XF

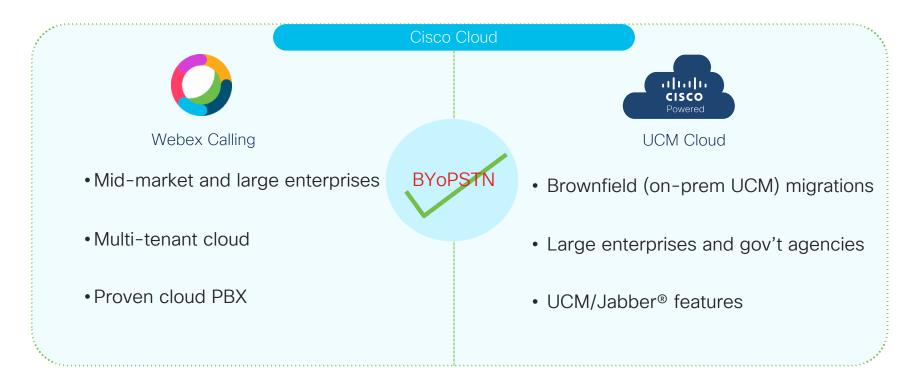
16.10 and above

Recording Solution Verint, Call Recording Center(CrC)





Cisco Cloud Calling Portfolio





ByoPSTN





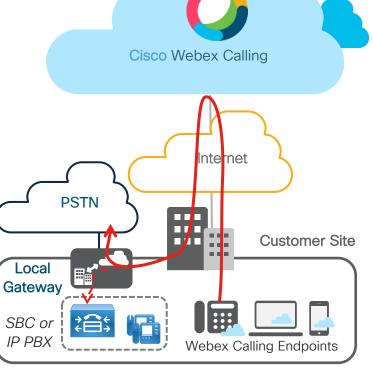
Webex Calling Local Gateway Deployment

- Enables BYoPSTN option for Webex Calling
- Provide connectivity to a dedicated SBC/PSTN GW or an on-premises IP PBX
- Supports Cisco CUBE (for IP-based connectivity) or Cisco IOS Gateway (for TDM-based connectivity)
- CUBE calling licenses included in Webex Calling Flex License



Specifications:

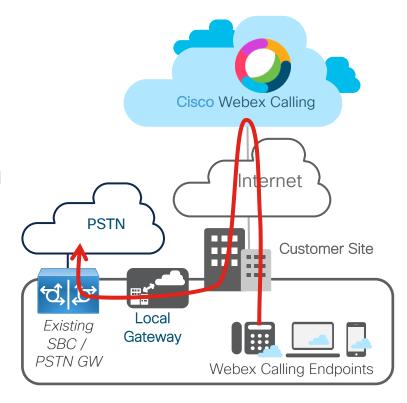
Platform ISR 4000, CSR1000v, ISR 1000 IOS-XE 16.12.2 and above



Customer Deployments - Scenario 1

Dedicated PSTN GW/CUBE Variant (Preferred Option)

- PSTN GW/SBC and Webex Calling Local Gateway on different boxes
- Needed if existing PSTN GW is not a CUBE or managed by a different SP
- Applicable to both single site & multisite
- Local GW routes all calls coming from BroadCloud to PSTN GW/SBC (and vice versa)

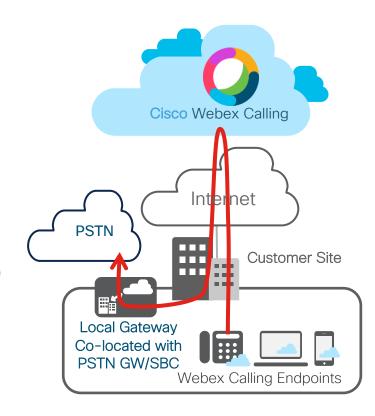




Customer Deployments - Scenario 2

Single Site with Local GW and PSTN GW/SBC (Co-located)

- PSTN GW/SBC and Webex Calling Local Gateway collocated
- Deployment suited for local gateway supported platforms
- Routes all calls including PSTN destinations & on-net calls towards CUCM
- Local Gateway PSTN connectivity may be IP-based (CUBE) or TDM-based (IOS-XE GW)





Webex Calling - Local Gateway Deployment Configuration Checklist





Platform Configuration

- Meet Webex local gateway network requirements prior to configuration
- Install DigiCert Root CA & enable TLS 1.2
- for Webex calling cert validation & TLS connection with LGW
- Enable STUN for firewall traversal (UDP)
- Configure/disable IP address Trusted list configuration

1. Create Location on Webex Control Hub

2. Add Local gateway and retrieve credentials

3. Create Voice Class Tenant

4. Add Voice Class URI configuration

5. Add Voice dial-peers (Outbound/Inbound)

6. Add Voice class Dial-peer group

Configuration Logic:

Voice class tenant

Tenant config for Cisco Webex calling facing dial-peers

Voice class uri

Patterns defining host IP addresses/ports for various trunks terminating on Local Gateway

Outbound dial-peers

Route outbound call legs from LGW to ITSP SIP trunk and Webex Calling

Inbound dial-peers

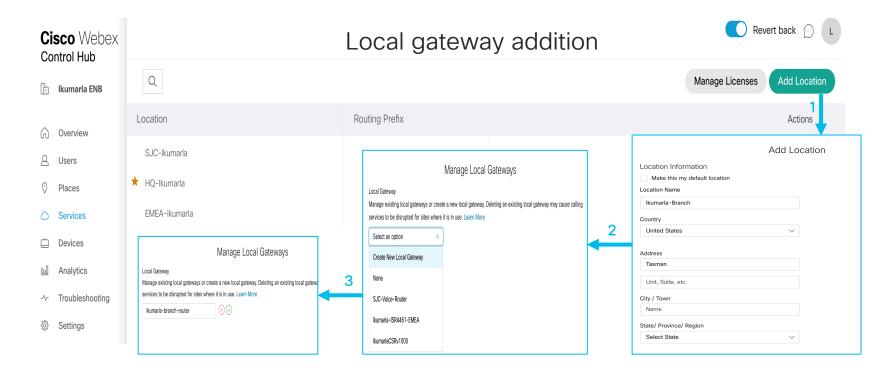
Accept inbound call legs from ITSP and Webex Calling

Voice class dpg

Target outbound dial-peer(s) invoked from an inbound dial-peer



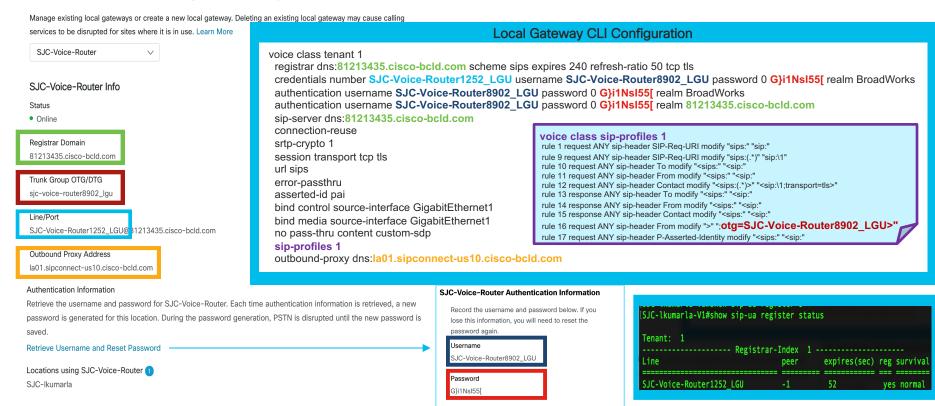
Webex Control Hub Webex Calling - Local Gateway Deployment





Tenant Configuration

Manage Local Gateways



Done

ByoPSTN



UCM Cloud



32

UCM Cloud Local Breakout Gateway

Customer managed edge device for PSTN termination & IP PBX internetworking

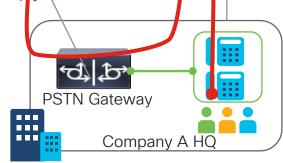
Voice gateway platform support parity with on-premises UCM

Gateway configuration same as on-premise UCM

Signaling traverses through UCM Cloud & media is local to site

SIP Gateway recommended







PSTN

Cisco

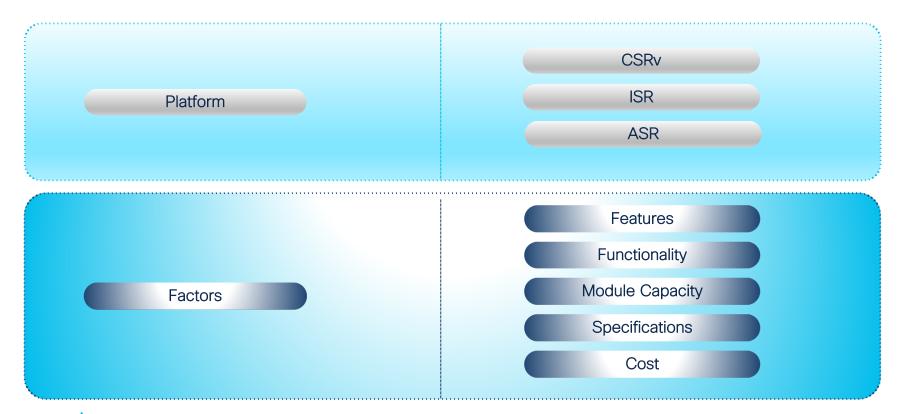
Webex [C (Equinix)

Customer WAN

UCM Cloud



Platform Positioning





Platform Support Summary

Platform	CME	SRST	CUBE	TDM	DSP Farm	Analog NIM	UC SD-WAN
ISR 4000	Supported	Supported	Supported	Supported	Supported	Supported	Supported
ISR 800	Supported	Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported
CSR1000v	Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported
ASR 1000	Not Supported	Not Supported	Supported	Not Supported	Supported (SPA-DSP EOS)	Not Supported	Not Supported
ISR 1000	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Not Supported
ISR 900	Not Supported	Not Supported	Not Supported				



Sizing Baseline ISR 4000 Voice Routers

Platform	NIM	SW	DW	МВ
ISR 4321	2	0	0	1
ISR 4331	2	1	0	1
ISR 4351	3	2	1*	1
ISR 4431	3	0	0	1
ISR 4451	3	2	1*	1
ISR 4461	3	3	2*	0

NIM: Network Interface Module SW: Single-wide Module DW: Double-Wide Module MB: Motherboard PVDM4 slot

- The number of module slots define the T1/E1 port count, DSP capacity for packetization & IP service capability
- Type of module selected define the service type: T1/E1/FXO/FXS/Transcoding/Conferencing
- For Call control Features (CME/SRST/CUBE), core platform attributes (DRAM/Flash/CPU) defines the max sessions



^{*}Assumes no singlewide SM-X modules installed

DSP Channel Considerations ISR 4000 Voice Routers

- Use DSP Calculator to estimate the DSP resources needed for VoIP calls on ISR 4000.
- No DSP motherboard slot on ISR 4461.

DSP Module	TDM Voice Services	Media Services Transcoding, Conferencing etc.
DSPs on Analog NIM (FXO/FXS)	Fixed on NIM Module	No
PVDM4 DSPs on T1/E1 NIM	Yes	Yes*
PVDM4 DSPs on SM/Motherboard Slot	No	Yes

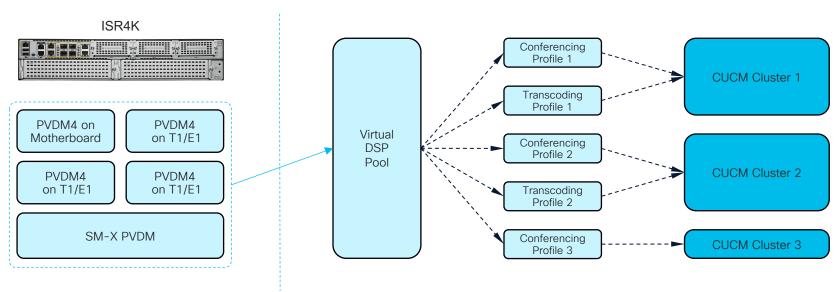
^{*}Enable dsp services dspfarm on NIM modules for excess DSP channels to be reused toward IP services



PVDM2 and PVDM3 DSP modules are *NOT* supported on the ISR 4000 series platforms

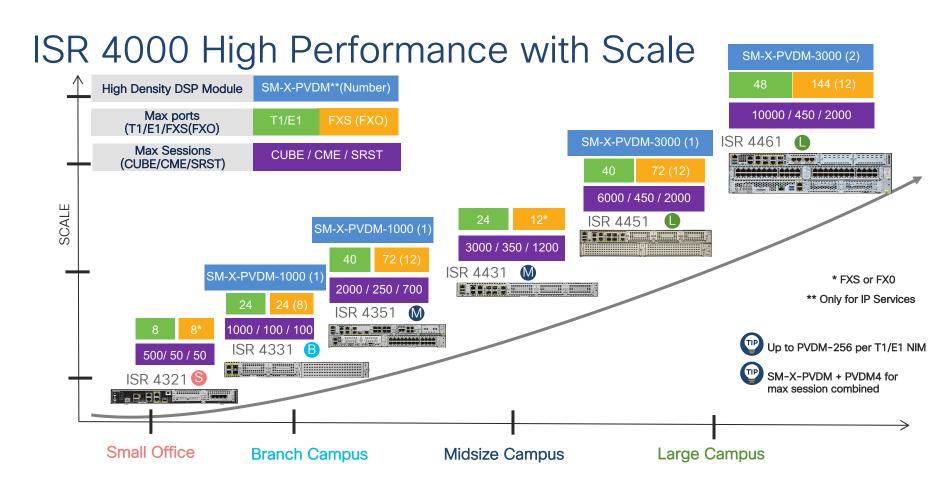


DSP Resource Pool Sharing



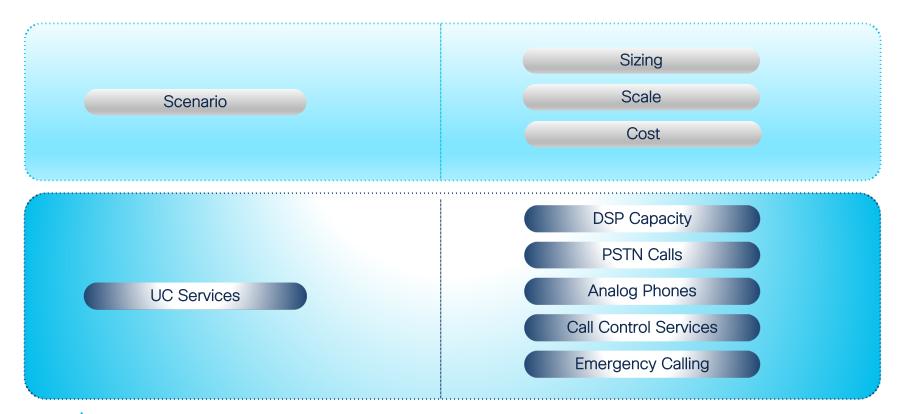
- Sharing enabled with dsp services dspfarm under NIM module with PVDM4 inserted
- Unallocated DSPs are pooled into one virtual group
- · Can be shared across multiple CUCM clusters for conferencing and transcoding







Use Case Category





High DSP Channel Density

Scenario:

ISR 4000 for IP-IP CUBE Calls with 5000 DSP channel requirement to support dspfarm IP services (Call Progress Analysis, MTP etc.)



Facts:

- High channel density requirements can not be met with PVDM4 DSP beyond a point
- SM-X-PVDMs can scale up to 3 times the session count that can be achieved with PVDM4
- · Optimized Cost and less space consumption to achieve equivalent channel density

Note: Performance depends on codec complexity & Support

Solution:

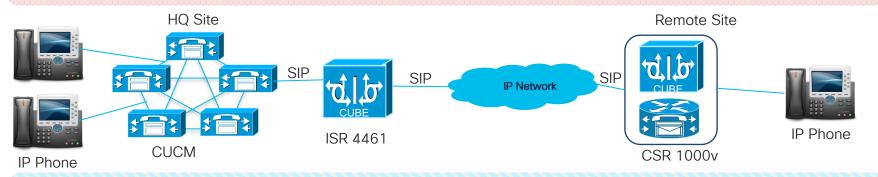
ISR 4461 with two SM-X-PVDM-3000 can meet this requirement



Virtual UC Router

Scenario:

Enable IP phone registration (200 Phones) and outbound PSTN calls (20 calls/second) at the remote site without increasing datacenter footprints



Facts:

- CSR 1000v with 4 vCPU & 8GB RAM can run vCUBE with max 6000 IP-IP sessions at 30 CPS
- Support for vCME with max 450 IP Phone registrations and 120 Active calls for same specifications

Note: Max session & CPS depends on vCPU & RAM

Solution:

CSR 1000v with 2 vCPU & 4GB RAM can meet this requirement



Augment T1/E1 PSTN Connections

Scenario:

ISR 4000 for midsize deployment with support for up to 28 T1 PRI ports



Facts:

- SM-X-NIM-ADPTR to convert SM-X slot to NIM slot
- Expand T1/E1 port capacity beyond what standard NIM slots can accommodate
- ISR 4000 platform can scale up to 48 T1/E1 ports with ISR 4461 & three SM-X-NIM-ADPTR

Note: T1/E1 NIMs and PVDM4 DSPs are to be purchased separately.

Solution:

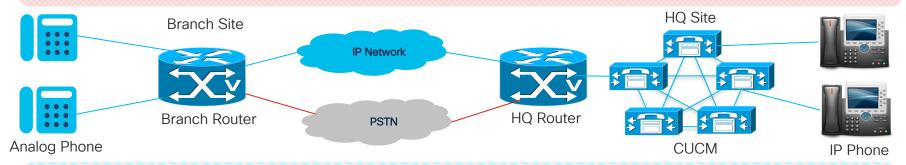
ISR 4351 with three NIM-8MFT-T1E1 & one NIM-4MFT-T1E1 inserted in SM-X slot can meet this requirement



Analog Devices at Branch

Scenario:

WAN edge to support 100 analog phones at the branch site as a single box solution with local PSTN calling & at least 10 emergency lines



Facts:

- ISR 4000 platform supports analog voice NIM and high-density analog Voice modules
- ISR 4461 can scale up to 144 FXS ports with two double wide SM-X-72FXS or 36 FXO/24 FXS ports with three SM-X-8FXS/12FXO
- Max 8 FXO failover bypass ports with SM-X-8FXS/12FXO for emergency calls even during power outage

Note: ISR 4000 is SD-WAN ready and supports UC on SD-WAN (IOS XE 17.2.1r) covering FXS-FXO, SIP-FXS, SIP-FXO, SIP-SRST

Solution:

ISR 4461 with one SM-X-72FXS, one SM-X-24FXS/4FXO & one SM-X-8FXS/12FXO can meet this requirement





Recap

UC Portfolio on ISR 4000 & VG series

- PSTN termination options
- SIP Trunking to IP PBX
- Call Control features
- Analog telephony solution
- Emergency Calling
- Survivable telephony
- Audio conferencing
- Media termination
- Bandwidth saving

Added capabilities with Next Gen Voice Gateways

- Auto directory number assignment to analog phones
- Self service capability
- SIP based control of analog phones
- Media recording
- Emergency calling during power outage
- Module replacement in gateway powered on stage

ByoPSTN for Cloud Calling

- Decouple PSTN connections from cloud calling
- Support for Cisco Webex local gateway
- Support for UCM Cloud local breakout gateway
- Signaling through cloud calling solution
- Local media termination at the edge PSTN gateway

Voice Platform sizing & **Positioning**

- SIP, TDM, analog
- Derive IP/TDM voice sizing based on such as NIM slots, SM
- SM-X-PVDM for high
- SM-X-NIM-ADPTR to



Key Takeaways



ISR4000 is a feature rich platform for unified communications



Next Gen Voice Gateways comes with additional benefits



Local PSTN termination option for cloud calling powered by enterprise voice routers.



Know the platform to make the right choice for your network



Additional Sessions





For Your Reference



- http://cs.co/ISR4000SeriesDatasheet
- http://cs.co/VG450datasheet
- http://cs.co/VG400datasheet
- http://cs.co/ISR4000InterfacesAndModules
- http://cs.co/HighDensityAnalogVoiceModules
- http://cs.co/PVDM4DSPModules
- http://cs.co/ISR4000NIMModules
- http://cs.co/AnalogSIPLineRegistration
- http://cs.co/NativeMediaRecording
- http://cs.co/WebexLocalGatewayOrderingGuide
- http://cs.co/WebexLocalGatewayConfiguration
- http://cs.co/UCMCloudCustomerOnboarding





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