

End-of-Sale and End-of-Life Announcement for the Cisco 550X Series Stackable Managed Switches

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Overview

EOL14640

Cisco announces the end-of-sale Cisco 550X Series Stackable Managed Switches. The last day to order the affected product(s) is July 30, 2022. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco 550X Series Stackable Managed Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 29, 2022
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 30, 2022
End of Phone Support: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	July 30, 2023
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 28, 2022
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 30, 2023
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete**. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	July 31, 2027

HW = Hardware OS SW = Operating System Software App. SW = Application Software

While Cisco is committed to the End-of-sale milestone, based on the inventory and supply status, Cisco may need to turn off the orderability for SKUs before the End-of-sale date. Cisco may also keep the orderability on after the End-of-sale date. Customers are encouraged to migrate to the replacement products as soon as possible for better availability and support.

Product part numbers

Table 2. Product part numbers affected by this announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SG550X-24-K9-AU	Cisco SG550X-24 24-port Gigabit Stackable Switch	CBS350-24T-4X-AU	CBS350 Managed 24-port GE, 4x10G SFP+	-
SG550X-24-K9-BR	Cisco SG550X-24 24-port Gigabit Stackable Switch	CBS350-24T-4X-BR	CBS350 Managed 24-port GE, 4x10G SFP+	-
SG550X-24-K9-CN	Cisco SG550X-24 24-port Gigabit Stackable Switch	CBS350-24T-4X-CN	CBS350 Managed 24-port GE, 4x10G SFP+	-
SG550X-24-K9-EU	Cisco SG550X-24 24-port Gigabit Stackable Switch	CBS350-24T-4X-EU	CBS350 Managed 24-port GE, 4x10G SFP+	-
SG550X-24-K9-IN	Cisco SG550X-24 24-port Gigabit Stackable Switch	CBS350-24T-4X-IN	CBS350 Managed 24-port GE, 4x10G SFP+	-
SG550X-24-K9-JP	Cisco SG550X-24 24-port Gigabit Stackable Switch	CBS350-24T-4X-JP	CBS350 Managed 24-port GE, 4x10G SFP+	-
SG550X-24-K9-NA	Cisco SG550X-24 24-port Gigabit Stackable Switch	CBS350-24T-4X-NA	CBS350 Managed 24-port GE, 4x10G SFP+	-
SG550X-24-K9-UK	Cisco SG550X-24 24-port Gigabit Stackable Switch	CBS350-24T-4X-UK	CBS350 Managed 24-port GE, 4x10G SFP+	-
SG550X-24P-K9-AU	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	CBS350-24P-4X-AU	CBS350 Managed 24-port GE, PoE, 4x10G SFP+	-
SG550X-24P-K9-BR	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	CBS350-24P-4X-BR	CBS350 Managed 24-port GE, PoE, 4x10G SFP+	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SG550X-24P-K9-CN	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	CBS350-24P-4X-CN	CBS350 Managed 24-port GE, PoE, 4x10G SFP+	-
SG550X-24P-K9-EU	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	CBS350-24P-4X-EU	CBS350 Managed 24-port GE, PoE, 4x10G SFP+	-
SG550X-24P-K9-IN	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	CBS350-24P-4X-IN	CBS350 Managed 24-port GE, PoE, 4x10G SFP+	-
SG550X-24P-K9-JP	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	CBS350-24P-4X-JP	CBS350 Managed 24-port GE, PoE, 4x10G SFP+	-
SG550X-24P-K9-NA	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	CBS350-24P-4X-NA	CBS350 Managed 24-port GE, PoE, 4x10G SFP+	-
SG550X-24P-K9-UK	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	CBS350-24P-4X-UK	CBS350 Managed 24-port GE, PoE, 4x10G SFP+	-
SG550X-24MP-K9-AU	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-AU	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MP-K9-BR	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-BR	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MP-K9-CN	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-CN	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MP-K9-EU	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-EU	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MP-K9-IN	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-IN	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MP-K9-NA	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-NA	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SG550X-24MP-K9-UK	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-UK	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MPP-K9-BR	Cisco SG550X-24MPP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-BR	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MPP-K9-EU	Cisco SG550X-24MPP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-EU	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MPP-K9-NA	Cisco SG550X-24MPP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-NA	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-24MPP-K9-UK	Cisco SG550X-24MPP 24-port Gigabit PoE Stackable Switch	CBS350-24FP-4X-UK	CBS350 Managed 24-port GE, Full PoE, 4x10G SFP+	-
SG550X-48-K9-AU	Cisco SG550X-48 48-port Gigabit Stackable Switch	CBS350-48T-4X-AU	CBS350 Managed 48-port GE, 4x10G SFP+	-
SG550X-48-K9-BR	Cisco SG550X-48 48-port Gigabit Stackable Switch	CBS350-48T-4X-BR	CBS350 Managed 48-port GE, 4x10G SFP+	-
SG550X-48-K9-CN	Cisco SG550X-48 48-port Gigabit Stackable Switch	CBS350-48T-4X-CN	CBS350 Managed 48-port GE, 4x10G SFP+	-
SG550X-48-K9-EU	Cisco SG550X-48 48-port Gigabit Stackable Switch	CBS350-48T-4X-EU	CBS350 Managed 48-port GE, 4x10G SFP+	-
SG550X-48-K9-IN	Cisco SG550X-48 48-port Gigabit Stackable Switch	CBS350-48T-4X-IN	CBS350 Managed 48-port GE, 4x10G SFP+	-
SG550X-48-K9-JP	Cisco SG550X-48 48-port Gigabit Stackable Switch	CBS350-48T-4X-JP	CBS350 Managed 48-port GE, 4x10G SFP+	-
SG550X-48-K9-NA	Cisco SG550X-48 48-port Gigabit Stackable Switch	CBS350-48T-4X-NA	CBS350 Managed 48-port GE, 4x10G SFP+	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SG550X-48-K9-UK	Cisco SG550X-48 48-port Gigabit Stackable Switch	CBS350-48T-4X-UK	CBS350 Managed 48-port GE, 4x10G SFP+	-
SG550X-48P-K9-AU	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	CBS350-48P-4X-AU	CBS350 Managed 48-port GE, PoE, 4x10G SFP+	-
SG550X-48P-K9-BR	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	CBS350-48P-4X-BR	CBS350 Managed 48-port GE, PoE, 4x10G SFP+	-
SG550X-48P-K9-CN	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	CBS350-48P-4X-CN	CBS350 Managed 48-port GE, PoE, 4x10G SFP+	-
SG550X-48P-K9-EU	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	CBS350-48P-4X-EU	CBS350 Managed 48-port GE, PoE, 4x10G SFP+	-
SG550X-48P-K9-IN	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	CBS350-48P-4X-IN	CBS350 Managed 48-port GE, PoE, 4x10G SFP+	-
SG550X-48P-K9-JP	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	CBS350-48P-4X-JP	CBS350 Managed 48-port GE, PoE, 4x10G SFP+	-
SG550X-48P-K9-NA	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	CBS350-48P-4X-NA	CBS350 Managed 48-port GE, PoE, 4x10G SFP+	-
SG550X-48P-K9-UK	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	CBS350-48P-4X-UK	CBS350 Managed 48-port GE, PoE, 4x10G SFP+	-
SG550X-48MP-K9-AU	Cisco SG550X-48MP 48-port Gigabit PoE Stackable Switch	CBS350-48FP-4X-AU	CBS350 Managed 48-port GE, Full PoE, 4x10G SFP+	-
SG550X-48MP-K9-BR	Cisco SG550X-48MP 48-port Gigabit PoE Stackable Switch	CBS350-48FP-4X-BR	CBS350 Managed 48-port GE, Full PoE, 4x10G SFP+	-
SG550X-48MP-K9-CN	Cisco SG550X-48MP 48-port Gigabit PoE Stackable Switch	CBS350-48FP-4X-CN	CBS350 Managed 48-port GE, Full PoE, 4x10G SFP+	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SG550X-48MP-K9-EU	Cisco SG550X-48MP 48-port Gigabit PoE Stackable Switch	CBS350-48FP-4X-EU	CBS350 Managed 48-port GE, Full PoE, 4x10G SFP+	-
SG550X-48MP-K9-IN	Cisco SG550X-48MP 48-port Gigabit PoE Stackable Switch	CBS350-48FP-4X-IN	CBS350 Managed 48-port GE, Full PoE, 4x10G SFP+	-
SG550X-48MP-K9-NA	Cisco SG550X-48MP 48-port Gigabit PoE Stackable Switch	CBS350-48FP-4X-NA	CBS350 Managed 48-port GE, Full PoE, 4x10G SFP+	-
SG550X-48MP-K9-UK	Cisco SG550X-48MP 48-port Gigabit PoE Stackable Switch	CBS350-48FP-4X-UK	CBS350 Managed 48-port GE, Full PoE, 4x10G SFP+	-
SX550X-12F-K9-EU	Cisco SX550X-12F 12-Port 10G SFP+ Stackable Managed Switch	CBS350-12XS-EU	Cisco Business 350-12XS Managed Switch	-
SX550X-12F-K9-NA	Cisco SX550X-12F 12-Port 10G SFP+ Stackable Managed Switch	CBS350-12XS-NA	Cisco Business 350-12XS Managed Switch	-
SX550X-12F-K9-UK	Cisco SX550X-12F 12-Port 10G SFP+ Stackable Managed Switch	CBS350-12XS-UK	Cisco Business 350-12XS Managed Switch	-
SX550X-16FT-K9-AR	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-AR	Cisco Business 350-16XTS Managed Switch	-
SX550X-16FT-K9-AU	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-AU	Cisco Business 350-16XTS Managed Switch	-
SX550X-16FT-K9-BR	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-BR	Cisco Business 350-16XTS Managed Switch	-
SX550X-16FT-K9-CN	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-CN	Cisco Business 350-16XTS Managed Switch	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SX550X-16FT-K9-EU	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-EU	Cisco Business 350-16XTS Managed Switch	-
SX550X-16FT-K9-IN	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-IN	Cisco Business 350-16XTS Managed Switch	-
SX550X-16FT-K9-JP	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-JP	Cisco Business 350-16XTS Managed Switch	-
SX550X-16FT-K9-NA	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-NA	Cisco Business 350-16XTS Managed Switch	-
SX550X-16FT-K9-UK	Cisco SX550X-16FT 16-Port 10G Stackable Managed Switch	CBS350-16XTS-UK	Cisco Business 350-16XTS Managed Switch	-
SX550X-24FT-K9-AU	Cisco SX550X-24FT 24-Port 10G Stackable Managed Switch	CBS350-24XTS-AU	Cisco Business 350-24XTS Managed Switch	-
SX550X-24FT-K9-EU	Cisco SX550X-24FT 24-Port 10G Stackable Managed Switch	CBS350-24XTS-EU	Cisco Business 350-24XTS Managed Switch	-
SX550X-24FT-K9-JP	Cisco SX550X-24FT 24-Port 10G Stackable Managed Switch	CBS350-24XTS-JP	Cisco Business 350-24XTS Managed Switch	-
SX550X-24FT-K9-NA	Cisco SX550X-24FT 24-Port 10G Stackable Managed Switch	CBS350-24XTS-NA	Cisco Business 350-24XTS Managed Switch	-
SX550X-24FT-K9-UK	Cisco SX550X-24FT 24-Port 10G Stackable Managed Switch	CBS350-24XTS-UK	Cisco Business 350-24XTS Managed Switch	-
SX550X-24F-K9-AR	Cisco SX550X-24F 24-Port 10G SFP+ Stackable Managed Switch	CBS350-24XS-AR	CBS350 Managed 24-port SFP+, 4x10GE Shared	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SX550X-24F-K9-AU	Cisco SX550X-24F 24-Port 10G SFP+ Stackable Managed Switch	CBS350-24XS-AU	CBS350 Managed 24-port SFP+, 4x10GE Shared	-
SX550X-24F-K9-BR	Cisco SX550X-24F 24-Port 10G SFP+ Stackable Managed Switch	CBS350-24XS-BR	CBS350 Managed 24-port SFP+, 4x10GE Shared	-
SX550X-24F-K9-JP	Cisco SX550X-24F 24-Port 10G SFP+ Stackable Managed Switch	CBS350-24XS-JP	CBS350 Managed 24-port SFP+, 4x10GE Shared	-
SX550X-24F-K9-EU	Cisco SX550X-24F 24-Port 10G SFP+ Stackable Managed Switch	CBS350-24XS-EU	CBS350 Managed 24-port SFP+, 4x10GE Shared	-
SX550X-24F-K9-IN	Cisco SX550X-24F 24-Port 10G SFP+ Stackable Managed Switch	CBS350-24XS-IN	CBS350 Managed 24-port SFP+, 4x10GE Shared	-
SX550X-24F-K9-NA	Cisco SX550X-24F 24-Port 10G SFP+ Stackable Managed Switch	CBS350-24XS-NA	CBS350 Managed 24-port SFP+, 4x10GE Shared	-
SX550X-24F-K9-UK	Cisco SX550X-24F 24-Port 10G SFP+ Stackable Managed Switch	CBS350-24XS-UK	CBS350 Managed 24-port SFP+, 4x10GE Shared	-
SX550X-24-K9-EU	Cisco SX550X-24 24-Port 10GBase-T Stackable Managed Switch	CBS350-24XT-EU	CBS350 Managed 24-port 10GE, 4x10G SFP+ Shared	-
SX550X-24-K9-IN	Cisco SX550X-24 24-Port 10GBase-T Stackable Managed Switch	CBS350-24XT-IN	CBS350 Managed 24-port 10GE, 4x10G SFP+ Shared	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SX550X-24-K9-NA	Cisco SX550X-24 24-Port 10GBase-T Stackable Managed Switch	CBS350-24XT-NA	CBS350 Managed 24-port 10GE, 4x10G SFP+ Shared	-
SX550X-24-K9-UK	Cisco SX550X-24 24-Port 10GBase-T Stackable Managed Switch	CBS350-24XT-UK	CBS350 Managed 24-port 10GE, 4x10G SFP+ Shared	-
SX550X-52-K9-EU	Cisco SX550X-52 52-Port 10GBase-T Stackable Managed Switch	CBS350-48XT-4X-EU	CBS350 Managed 48-port 10GE, 4x10G SFP+	-
SX550X-52-K9-NA	Cisco SX550X-52 52-Port 10GBase-T Stackable Managed Switch	CBS350-48XT-4X-NA	CBS350 Managed 48-port 10GE, 4x10G SFP+	-
SX550X-52-K9-UK	Cisco SX550X-52 52-Port 10GBase-T Stackable Managed Switch	CBS350-48XT-4X-UK	CBS350 Managed 48-port 10GE, 4x10G SFP+	-

Product migration options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For more information

For more information about the Cisco End-of-Life Policy, go to: <https://www.cisco.com/c/en/us/products/eos-eol-policy.html>.

**For more information about the Cisco Product Warranties, go to: <https://www.cisco.com/c/en/us/products/warranty-listing.html>.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://cway.cisco.com/mynotifications>.

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