



# Cisco Catalyst 9600 Series Switches

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# Contents

Things to know .....	3
Common terminology .....	3
Purpose of this document .....	3
Hardware and software order overview.....	3
How to order a Cisco Catalyst 9600 Series switch .....	4
Step-by-step ordering in Cisco Commerce Workspace .....	4
Default accessories shipped with the switch .....	13
Licensing .....	13
Smart Accounts .....	13
Additional information.....	14
Smart Licensing .....	14
Cisco Smart Software Manager .....	14
Smart Account and Smart License availability .....	14
Deploying Smart Licenses for Cisco Catalyst 9600 Series switches .....	15
Services and warranty.....	15
Cisco Enhanced Limited Lifetime hardware Warranty.....	19
Ordering information .....	20
Important links.....	21

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## Things to know

Before placing an order, please review the following:

- Cisco® Catalyst® 9600 Series switches offer structure has three main components: the switch hardware, a network stack perpetual license, and a Cisco Digital Network Architecture (Cisco DNA) term license.
- Cisco DNA term licenses and network stack perpetual licenses are smart product IDs (SKUs). Both licenses are required with a hardware purchase. Network stack licenses are included by default based on the number of supervisors selected during Cisco Commerce Workspace (CCW) configuration.
- A Smart Account is mandated during purchase (for more information, please see the Smart Accounts section).
- Available services options are:
  - Solution Support
  - Enhanced Limited Lifetime hardware Warranty (E-LLW)
  - Cisco Smart Net Total Care® support
  - Embedded support for Cisco DNA term license

## Common terminology

- Network stack: NW
- Cisco Digital Network Architecture: Cisco DNA
- Cisco DNA Advantage: -A
- Cisco DNA Premier: -P
- Smart Account: SA
- Smart License: SL

## Purpose of this document

This document provides a detailed overview of the ordering process for Cisco Catalyst 9600 Series switches on Cisco Commerce Workspace.

## Hardware and software order overview

Cisco Catalyst 9600 Series switches are ordered through Cisco Commerce Workspace with a 3, 5, or 7 year term-based Cisco DNA Premier or Cisco DNA Advantage subscription. This includes term-based embedded support. All options include switch hardware coupled with Cisco IOS® XE and the related perpetual Network Advantage network stack software. In addition to the hardware and network stack software, the offer requires the addition of the term-based Cisco DNA subscription software. Please refer to [Cisco Feature Navigator](#) to understand what is included in the Network Advantage and Cisco DNA Advantage subscription packages.

## How to order a Cisco Catalyst 9600 Series switch

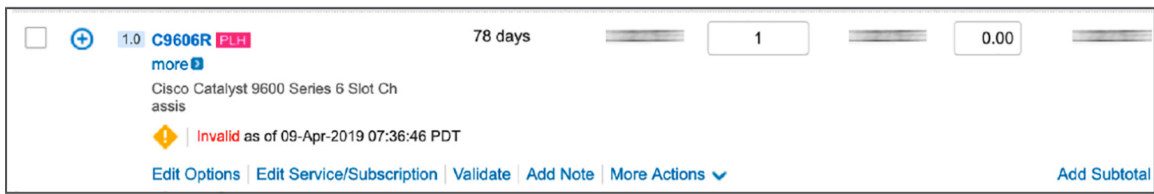
Both a network stack license and Cisco DNA license are mandatory at the time of purchase. Network Advantage is included with the hardware, while a Cisco DNA Advantage (-A) or Cisco DNA Premier (-P) term license needs to be selected at the time of order.

To order in Cisco Commerce Workspace, follow these steps:

1. Select the appropriate Cisco Catalyst 9600 Series switch SKU—for example, C9606R.
2. Choose the preferred consumption model—Cisco DNA Premier or Cisco DNA Advantage.
3. Choose the Cisco DNA term license (3, 5, or 7 years).
4. Add other components (secondary supervisor, line cards, additional power supplies, power cables and accessories).

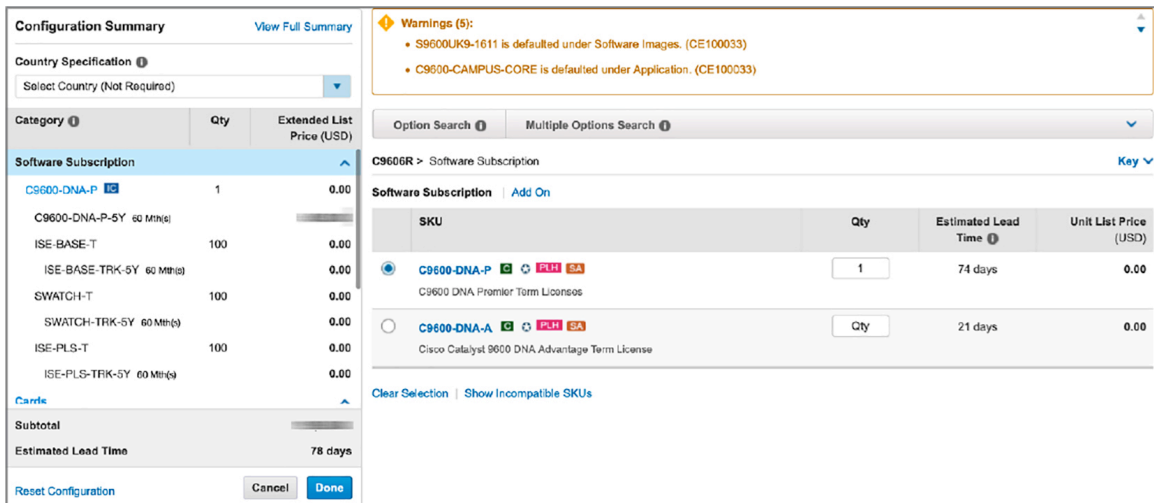
## Step-by-step ordering in Cisco Commerce Workspace

Enter the hardware SKU in [Cisco Commerce Workspace](#).



The network stack license is perpetual and included with the hardware by default (it will not be visible in the selection menu) for the respective hardware SKU.

A Cisco DNA Premier license option is available for selection and is the default. Customers are encouraged to purchase the Cisco DNA Premier option to enable advanced Cisco DNA solutions.



**Note:** Refer to the screen shot below to change from the 5 year default term to a 3 or 7 year term for the Cisco DNA Premier license. Check the summary to validate that all terms are aligned to the intended term.



**Configuration Summary** [View Full Summary](#)

**Country Specification**  
Select Country (Not Required)

**Category** Qty Extended List Price (USD)

**Software Subscription**

SKU	Qty	Extended List Price (USD)
C9600-DNA-P	1	0.00
C9600-DNA-P-3Y 36 Mth(s)		
ISE-BASE-T	100	0.00
ISE-BASE-TRK-3Y 36 Mth(s)		
SWATCH-T	100	0.00
SWATCH-TRK-3Y 36 Mth(s)		
ISE-PLS-T	100	0.00
ISE-PLS-TRK-3Y 36 Mth(s)		

Subtotal  
Estimated Lead Time 78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

**Option Search** **Multiple Options Search**

**C9606R > Software Subscription > Software Subscription > C9600-DNA-P** [Key](#)

**Subscription**

Subscriptions

SKU	Duration (Months)	Unit List Price (USD)
<input checked="" type="radio"/> <b>C9600-DNA-P-3Y</b> C9600 DNA Premier 3 Year Term License	36	
<input type="radio"/> <b>C9600-DNA-P-5Y</b> C9600 DNA Premier 5 Year Term License	60	
<input type="radio"/> <b>C9600-DNA-P-7Y</b> C9600 DNA Premier 7 Year Term License	84	

Clear Selection

For Cisco DNA Advantage, the term-based Cisco DNA license is preselected to the 5 year term by default but can be changed to a 3 or 7 year term. A Cisco DNA term license is mandatory (customers must select one of the term options to complete the configuration).

**Configuration Summary** [View Full Summary](#)

**Country Specification**  
Select Country (Not Required)

**Category** Qty Extended List Price (USD)

**Software Subscription**

SKU	Qty	Extended List Price (USD)
C9600-DNA-A	1	0.00
C9600-DNA-A-3Y 36 Mth(s)		

**Cards**

SKU	Qty	Extended List Price (USD)
C9600-SUP-1	1	
C9K-F2-SSD-960GB	1	

**Software Images**

SKU	Qty	Extended List Price (USD)
S9600UK9-1611	1	0.00

**Application**

Subtotal  
Estimated Lead Time 78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

**Option Search** **Multiple Options Search**

**C9606R > Software Subscription > Software Subscription > C9600-DNA-A**

**Subscription**

Subscriptions

SKU	Duration (Months)	Unit List Price (USD)
<input checked="" type="radio"/> <b>C9600-DNA-A-3Y</b> Cisco Catalyst 9600 DNA Advantage 3 Year License	36	
<input type="radio"/> <b>C9600-DNA-A-5Y</b> Cisco Catalyst 9600 DNA Advantage 5 Year License	60	
<input type="radio"/> <b>C9600-DNA-A-7Y</b> Cisco Catalyst 9600 DNA Advantage 7 Year License	84	

Clear Selection

The primary supervisor selection is mandatory and is selected with 960 GB of SSD storage by default. You can choose a different SSD storage size if desired. Please refer to the screen shots below.

**Configuration Summary** [View Full Summary](#)

**Country Specification**  
Select Country (Not Required)

**Category** Qty Extended List Price (USD)

- Software Subscription
- Cards**
  - C9600-SUP-1 1
  - C9K-F2-SSD-960GB 1
- Software Images
  - S9600UK9-1611 1 0.00
- Application
  - C9600-CAMPUS-CORE 1 0.00
- Power Supplies

Subtotal  
Estimated Lead Time 78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

Option Search Multiple Options Search

**C9606R > Cards** [Key](#)

**Primary Supervisor** | Redundant Supervisor | Interface Module

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input checked="" type="radio"/> C9600-SUP-1 <b>PL31</b> Cisco Catalyst 9600 Series Supervisor 1 Module <a href="#">More</a>	1	74 days	

[Clear Selection](#) | [Show Incompatible SKUs](#)

**Configuration Summary** [View Full Summary](#)

**Country Specification**  
Select Country (Not Required)

**Category** Qty Extended List Price (USD)

- Software Subscription
- Cards**
  - C9600-SUP-1 1
  - C9K-F2-SSD-960GB 1
- Software Images
- Application
- Power Supplies
- Fan Tray
- Accessory Kit

Subtotal  
Estimated Lead Time 78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

Option Search Multiple Options Search

**C9606R > Cards > Primary Supervisor > C9600-SUP-1** [Key](#)

**SSD** | Sup MGMT SFP

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input checked="" type="radio"/> C9K-F2-SSD-960GB <b>PL31</b> Cisco Catalyst 9600 Series 960GB SSD Storage <a href="#">More</a>	1	74 days	
<input type="radio"/> C9K-F2-SSD-480GB <b>PL31</b> Cisco Catalyst 9600 Series 480GB SSD Storage <a href="#">More</a>	Qty	74 days	
<input type="radio"/> C9K-F2-SSD-240GB <b>PL31</b> Cisco Catalyst 9600 Series 240GB SSD Storage <a href="#">More</a>	Qty	74 days	
<input type="radio"/> C9600-SSD-NONE <b>PL31</b> No SSD Memory Selected	Qty	21 days	0.00

An optional secondary supervisor can be selected as part of the configuration.

The screenshot displays a configuration summary on the left and a selection screen for a secondary supervisor on the right. The summary includes items like C9600-SUP-1, C9K-F2-SSD-960GB, and C9600-CAMPUS-CORE. The right panel shows the 'C9606R > Cards' section with 'Primary Supervisor' selected and 'Redundant Supervisor' highlighted. A table lists available SKUs, with 'C9600-SUP-1/2' selected, showing a quantity of 1 and an estimated lead time of 74 days.

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
C9600-SUP-1/2 Cisco Catalyst 9600 Series Redundant Supervisor 1 Module <a href="#">More</a>	1	74 days	

An optional supervisor management port transceiver can also be selected.

This screenshot shows the configuration summary on the left and a selection screen for a supervisor management port transceiver on the right. The summary lists items such as C9600-SUP-1, C9K-F2-SSD-960GB, C9600-LC-24C, and C9600-LC-48YL. The right panel is titled 'C9606R > Cards > Primary Supervisor > C9600-SUP-1' and shows the 'Sup MGMT SFP' section. A table lists various SFP transceiver options, with 'SFP-10G-LR' selected, showing a quantity of 1 and an estimated lead time of 14 days.

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input checked="" type="radio"/> SFP-10G-LR 10GBASE-LR SFP Module	1	14 days	
<input type="radio"/> GLC-SX-MMD 1000BASE-SX SFP transceiver module, MMF, 850nm, DOM	Qty	14 days	
<input type="radio"/> SFP-10G-LR-S 10GBASE-LR SFP Module, Enterprise-Class	Qty	14 days	
<input type="radio"/> SFP-10G-SR 10GBASE-SR SFP Module	Qty	14 days	
<input type="radio"/> SFP-10G-SR-S 10GBASE-SR SFP Module, Enterprise-Class	Qty	14 days	
<input type="radio"/> SFP-10G-LR 10GBASE-LR SFP Module	Qty	14 days	

The optional line cards can be selected as part of the configuration. The maximum line card quantity allowed is four.

The screenshot shows the configuration interface for a C9606R device. On the left, the 'Configuration Summary' panel shows the 'Cards' category with four items: C9600-SUP-1, C9K-F2-SSD-960GB, C9600-LC-24C, and C9600-LC-48YL, each with a quantity of 1. The 'Estimated Lead Time' is 78 days. On the right, the 'Warnings (5)' section lists two warnings: 'S9600UK9-1611 is defaulted under Software Images. (CE100033)' and 'C9600-CAMPUS-CORE is defaulted under Application. (CE100033)'. Below the warnings, the 'Option Search' and 'Multiple Options Search' sections are visible. The main configuration area shows 'C9606R > Cards' with tabs for 'Primary Supervisor', 'Redundant Supervisor', and 'Interface Module'. The 'Interface Module' tab is active, displaying a table of line cards:

SKU	Qty	Estimated Lead Time (days)	Unit List Price (USD)
<input checked="" type="checkbox"/> C9600-LC-24C Cisco Catalyst 9600 Series 24-Port 40GE/12-Port 100GE <a href="#">More</a>	1	74 days	
<input checked="" type="checkbox"/> C9600-LC-48YL Cisco Catalyst 9600 Series 48-Port 25GE/10GE/1GE <a href="#">More</a>	1	74 days	

A link 'Show Incompatible SKUs' is located below the table.

An optional transceiver module for each line card can be selected by selecting individual line cards. Please refer to the screen shots below for details.

#### Optional 100G transceiver selection

The screenshot shows the configuration interface for a C9606R device, specifically the 'Optional 100G transceiver selection' for the C9600-LC-24C line card. The left panel shows the 'Configuration Summary' with 'Cards' selected, and 'C9600-LC-24C' highlighted. The 'Estimated Lead Time' is 78 days. The right panel shows the 'Warnings (5)' section and the 'Option Search' and 'Multiple Options Search' sections. The main configuration area shows 'C9606R > Cards > Interface Module > C9600-LC-24C' with tabs for 'QSFP 100G' and 'QSFP 40G'. The 'QSFP 100G' tab is active, displaying a table of transceiver options:

SKU	Qty	Estimated Lead Time (days)	Unit List Price (USD)
<input type="checkbox"/> QSFP-100G-ER4L-S 100GBASE QSFP Transceiver, 40KM reach over SMF, Duplex LC	Qty	14 days	
<input type="checkbox"/> QSFP-100G-SM-SR 100GBASE CWDMM4 Lite QSFP Transceiver, 2km over SMF, 10-60C <a href="#">More</a>	Qty	14 days	
<input type="checkbox"/> QSFP-100G-CWDM4-S 100GBASE CWDMM4 QSFP Transceiver, LC, 2km over SMF	Qty	21 days	
<input type="checkbox"/> QSFP-100G-PSM4-S 100GBASE PSM4 QSFP Transceiver, MPO, 500m over SMF	Qty	14 days	
<input type="checkbox"/> QSFP-100G-LR4-S 100GBASE LR4 QSFP Transceiver, LC, 10km over SMF	Qty	21 days	
<input type="checkbox"/> QSFP-100G-SR4-S 100GBASE SR4 QSFP Transceiver, MPO, 100m over OM4 MMF	Qty	14 days	

## Optional 40G transceiver selection

**Configuration Summary** [View Full Summary](#)

**Country Specification**  
Select Country (Not Required)

Category	Qty	Extended List Price (USD)
Software Subscription		
Cards		
C9600-SUP-1	1	
C9K-F2-SSD-960GB	1	
C9600-LC-24C	1	
C9600-LC-48YL	1	
Software Images		
Application		
Power Supplies		

**Subtotal**

**Estimated Lead Time** 78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

Option Search [Multiple Options Search](#)

**C9606R > Cards > Interface Module > C9600-LC-24C** [Key](#)

QSFP 100G | **QSFP 40G**

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input type="checkbox"/> <b>WSP-Q40GLR4L</b> QSFP 40G Ethernet - LR4 Lite, LC, 2KM <a href="#">More</a>	<input type="text" value="Qty"/>	14 days	
<input type="checkbox"/> <b>QSFP-40G-LR4</b> QSFP 40GBASE-LR4 OTN Transceiver, LC, 10KM	<input type="text" value="Qty"/>	49 days	
<input type="checkbox"/> <b>QSFP-40G-SR-BD</b> QSFP40G BiDi Short-reach Transceiver <a href="#">More</a>	<input type="text" value="Qty"/>	14 days	
<input type="checkbox"/> <b>QSFP-4X10G-LR-S</b> QSFP 4x10G Transceiver Module, SM MPO, 10KM, Enterprise-Class	<input type="text" value="Qty"/>	35 days	
<input type="checkbox"/> <b>QSFP-40G-ER4</b> QSFP 40GBASE-ER4 Transceiver Module, LC, 40KM <a href="#">More</a>	<input type="text" value="Qty"/>	14 days	
<input type="checkbox"/> <b>QSFP-40G-LR4-S</b> QSFP 40GBASE-LR4 Tmscvr Mod, LC, 10km, Enterprise-Class	<input type="text" value="Qty"/>	42 days	

## Optional 10G transceiver selection

**Configuration Summary** [View Full Summary](#)

**Country Specification**  
Select Country (Not Required)

Category	Qty	Extended List Price (USD)
C9K-F2-SSD-960GB	1	
C9600-LC-24C	1	
C9600-LC-48YL	1	
Software Images		
Application		
Power Supplies		
Fan Tray		
Accessory Kit		
Expansions		

**Subtotal**

**Estimated Lead Time** 78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

Option Search [Multiple Options Search](#)

**C9606R > Cards > Interface Module > C9600-LC-48YL** [Key](#)

SFP 10G | **SFP 25G**

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input type="checkbox"/> <b>SFP-10G-BXD-I</b> SFP+ Bidirectional for 10km, downstream	<input type="text" value="Qty"/>	14 days	
<input type="checkbox"/> <b>SFP-10G-SR-S</b> 10GBASE-SR SFP Module, Enterprise-Class	<input type="text" value="Qty"/>	14 days	
<input type="checkbox"/> <b>SFP-10G-LR-S</b> 10GBASE-LR SFP Module, Enterprise-Class	<input type="text" value="Qty"/>	14 days	
<input type="checkbox"/> <b>CWDM-SFP10G-1530</b> <span style="color: red;">PLM</span> CWDM 1530 nm SFP+ 10 Gigabit Ethernet Transceiver Module	<input type="text" value="Qty"/>	98 days	
<input type="checkbox"/> <b>SFP-10G-ER</b> 10GBASE-ER SFP Module	<input type="text" value="Qty"/>	49 days	
<input type="checkbox"/> <b>SFP-10G-ER-S</b> 10GBASE-ER SFP Module, Enterprise-Class	<input type="text" value="Qty"/>	56 days	
<input type="checkbox"/> <b>SFP-10G-ZR</b> Cisco 10GBASE-ZR SFP10G Module for SMF	<input type="text" value="Qty"/>	14 days	
<input type="checkbox"/> <b>SFP-10G-ZR-S</b> 10GBASE-ZR SFP Module, Enterprise-Class	<input type="text" value="Qty"/>	14 days	

## Optional 25G transceiver selection

OPTION SELECTION C9606R Global Asia-Pac Price List in US dollars (USD)

[Open a Case](#) | [Training](#) | [CCW Support Community](#) | [Cisco Feature Navigator](#)

**Configuration Summary** [View Full Summary](#)

**Country Specification**  
Select Country (Not Required)

Category	Qty	Extended List Price (USD)
<b>Software Subscription</b>		
<b>Cards</b>		
C9600-SUP-1	1	
C9K-F2-SSD-960GB	1	
C9600-LC-24C	1	
C9600-LC-48YL	1	
<b>Software Images</b>		
<b>Application</b>		
<b>Power Supplies</b>		
<b>Subtotal</b>		
<b>Estimated Lead Time</b>		78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

Option Search | Multiple Options Search

C9606R > Cards > Interface Module > C9600-LC-48YL

SFP 10G | **SFP 25G**

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input type="checkbox"/> SFP-25G-SR-S 25GBASE-SR SFP Module	<input type="text" value="Qty"/>	14 days	

[Show Incompatible SKUs](#)

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Software image selection is available as configurable options.

OPTION SELECTION C9606R Global Asia-Pac Price List in US dollars (USD)

[Open a Case](#) | [Training](#) | [CCW Support Community](#) | [Cisco Feature Navigator](#)

**Configuration Summary** [View Full Summary](#)

**Country Specification**  
Select Country (Not Required)

Category	Qty	Extended List Price (USD)
<b>Software Subscription</b>		
<b>Cards</b>		
<b>Software Images</b>		
S9600UK9-1611	1	0.00
<b>Application</b>		
<b>Power Supplies</b>		
<b>Fan Tray</b>		
<b>Accessory Kit</b>		
<b>Expansions</b>		
<b>Subtotal</b>		
<b>Estimated Lead Time</b>		78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

Option Search | Multiple Options Search

C9606R > Software Images

**Software Images**

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input checked="" type="radio"/> S9600UK9-1611 Cisco Catalyst 9600 XE 16.11 UNIVERSAL	<input type="text" value="1"/>	21 days	0.00
<input type="radio"/> S9600ULPEK9-1611 Cisco Catalyst 9600 XE 16.11 UNIVERSAL W/O DTLS	<input type="text" value="1"/>	21 days	0.00

[Clear Selection](#) | [Show Incompatible SKUs](#)

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Please help us track Cisco Catalyst 9600 Series deployment in various network roles in by selecting the appropriate role under Application. The default is C9600-CAMPUS-CORE.

OPTION SELECTION C9606R Global Asia-Pac Price List in US dollars (USD)

**Configuration Summary** [View Full Summary](#)

Country Specification Select Country (Not Required)

Category	Qty	Extended List Price (USD)
Software Subscription		
Cards		
Software Images		
<b>Application</b>		
C9600-CAMPUS-CORE	1	0.00
Power Supplies		
Fan Tray		
Accessory Kit		
Expansions		

Subtotal 78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (5):**

- S9600UK9-1611 is defaulted under Software Images. (CE100033)
- C9600-CAMPUS-CORE is defaulted under Application. (CE100033)

Option Search Multiple Options Search

C9606R > Application Key

**Application**

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input type="radio"/> C9600-CAMPUS-COLL <span style="color: red;">PLH</span>	<input type="text" value="Qty"/>	21 days	0.00
Catalyst 9600 Collapsed Campus Core and Distribution			
<input type="radio"/> C9600-SDA-BORDER <span style="color: red;">PLH</span>	<input type="text" value="Qty"/>	21 days	0.00
Catalyst 9600 SDA Border, Control Node Deployment			
<input type="radio"/> C9600-CAMPUS-DIST <span style="color: red;">PLH</span>	<input type="text" value="Qty"/>	21 days	0.00
Catalyst 9600 Campus Distribution Deployment; For Tracking O			
<input type="radio"/> C9600-DATA-CENTER <span style="color: red;">PLH</span>	<input type="text" value="Qty"/>	21 days	0.00
Catalyst 9600 Data Center Deployment; For Tracking Only			
<input type="radio"/> C9600-OTHER <span style="color: red;">PLH</span>	<input type="text" value="Qty"/>	21 days	0.00
Catalyst 9600 Other PIN; For Tracking Only			
<input checked="" type="radio"/> C9600-CAMPUS-CORE <span style="color: red;">PLH</span>	<input type="text" value="1"/>	21 days	0.00
Catalyst 9600 Campus Core Deployment; For Tracking Only			

[Clear Selection](#) [Show Incompatible SKUs](#)

Under power supplies, 2000W AC or 2000W DC power supply options are made available. A maximum of four power supplies can be configured in the C9606R chassis. The default is two 2000W AC power supplies as the minimum power requirement for a fully loaded chassis.

OPTION SELECTION C9606R Global Asia-Pac Price List in US dollars (USD)

**Configuration Summary** [View Full Summary](#)

Country Specification Select Country (Not Required)

Category	Qty	Extended List Price (USD)
Software Subscription		
Cards		
Software Images		
Application		
<b>Power Supplies</b>		
C9600-PWR-2KWAC	2	
Fan Tray		
Accessory Kit		
Expansions		

Subtotal 78 days

[Reset Configuration](#) [Cancel](#) [Done](#)

**Warnings (6):**

- The quantity of AC Power Cables must be equal to the quantity of AC Power Supplies selected. Please adjust the quantity. (CE201292)
- S9600UK9-1611 is defaulted under Software Images. (CE100033)

**You successfully removed C9600-PWR-2KWDC from the configuration.**

Option Search Multiple Options Search

C9606R > Power Supplies Key

**Power Supplies**

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<input type="checkbox"/> C9600-PWR-2KWDC <span style="color: green;">C</span> <span style="color: red;">PLH</span>	<input type="text" value="Qty"/>	74 days	
Cisco Catalyst 9600 Series 2000W DC Power Supply <a href="#">More</a>			
<input checked="" type="checkbox"/> C9600-PWR-2KWAC <span style="color: green;">C</span> <span style="color: red;">PLH</span>	<input type="text" value="2"/>	74 days	
Cisco Catalyst 9600 Series 2000W AC Power Supply <a href="#">More</a>			

[Show Incompatible SKUs](#)

A power cable must be selected to complete the power supply configuration.

**Configuration Summary** [View Full Summary](#)

Country Specification  ⓘ  
Select Country (Not Required) ▼

Category <span style="font-size: 0.8em;"> ⓘ</span>	Qty	Extended List Price (USD)
Software Subscription		
Cards		
Software Images		
Application		
Power Supplies		
C9600-PWR-2KWAC	2	
Fan Tray		
Accessory Kit		
Expansions		

Subtotal ██████████

Estimated Lead Time 78 days

[Reset Configuration](#) Cancel Done

**Warnings (7):**

- The quantity of AC Power Cables must be equal to the quantity of AC Power Supplies selected. Please adjust the quantity. (CE201292)
- S9600UK9-1611 is defaulted under Software Images. (CE100033)

**✔ You successfully removed C9600-PWR-2KWDC from the configuration.**

Option Search  ⓘ Multiple Options Search  ⓘ ▼

**AC Power Cables**

SKU	Qty	Estimated Lead Time <span style="font-size: 0.8em;"> ⓘ</span>	Unit List Price (USD)
<input type="radio"/> CAB-C15-CBN-JP <small>Japan Cabinet Jumper Power Cord, 250 VAC 12A, C14-C15</small>	Qty	7 days	0.00
<input type="radio"/> CAB-TA-IT <small>Italy AC Type A Power Cable</small>	Qty	14 days	0.00
<input type="radio"/> CAB-TA-SW <small>Switzerland AC Type A Power Cable</small>	Qty	14 days	0.00
<input type="radio"/> CAB-TA-IN <small>India AC Type A Power Cable</small>	Qty	14 days	0.00
<input type="radio"/> CAB-TA-IS <small>Israel AC Type A Power Cable</small>	Qty	7 days	0.00
<input type="radio"/> CAB-TA-CN <small>China AC Type A Power Cable</small>	Qty	14 days	0.00
<input type="radio"/> CAB-TA-DN <small>Denmark AC Type A Power Cable</small>	Qty	7 days	0.00
<input type="radio"/> CAB-TA-EU <small>Europe AC Type A Power Cable</small>	Qty	14 days	0.00
<input type="radio"/> CAB-TA-JP <small>Japan AC Type A Power Cable</small>	Qty	14 days	0.00

**Configuration Summary** [View Full Summary](#)

Country Specification  ⓘ  
Select Country (Not Required) ▼

Category <span style="font-size: 0.8em;"> ⓘ</span>	Qty	Extended List Price (USD)
Software Subscription		
Cards		
Software Images		
Application		
Power Supplies		
C9600-PWR-2KWDC	1	
Fan Tray		
Accessory Kit		
Expansions		

Subtotal ██████████

Estimated Lead Time 78 days

[Reset Configuration](#) Cancel Done

**Warnings (5):**

- The quantity of DC Power Cables must be equal to the quantity of DC Power Supplies selected. Please adjust the quantity. (CE201292)
- S9600UK9-1611 is defaulted under Software Images. (CF100033)

**✔ You successfully removed C9600-PWR-2KWDC from the configuration.**

Option Search  ⓘ Multiple Options Search  ⓘ ▼

C9606R > Power Supplies > Power Supplies > C9600-PWR-2KWDC Key ▼

**DC Power Cables**

SKU	Qty	Estimated Lead Time <span style="font-size: 0.8em;"> ⓘ</span>	Unit List Price (USD)
<input type="radio"/> PWR-2KW-DC-CBL <span style="font-size: 0.8em;"> BVP***</span> <small>Power Cord - 2KW DC</small>	Qty	14 days	0.00

[Show Incompatible SKUs](#)



The fan tray is mandatory and added by default.

The screenshot shows the 'OPTION SELECTION C9606R' interface. On the left, a 'Configuration Summary' sidebar lists various components. Under 'Fan Tray', the 'C9606-FAN' option is selected with a quantity of 1 and an extended list price of 0.00. The 'Subtotal' is 0.00 and the 'Estimated Lead Time' is 78 days. On the right, a table lists software subscription options:

SKU	Qty	Estimated Lead Time	Unit List Price (USD)
<b>C9600-DNA-P</b> C9600 DNA Premier Term Licenses	1	74 days	0.00
<b>C9600-DNA-A</b> Cisco Catalyst 9600 DNA Advantage Term License	Qty	21 days	0.00

## Default accessories shipped with the switch

Cisco Catalyst 9600 Series switches ship with the following components and accessories by default:

- Mounting brackets
- Blank plate for line card slots (if applicable)
- Blank plate for power supply slot (if applicable)

## Licensing

Cisco Catalyst 9600 Series switch hardware is available with two software options, Cisco DNA Premier or Cisco DNA Advantage. Each software option includes two components, as shown in Table 1.

**Table 1.** License levels and options

License level	Network stack offer (perpetual and embedded)	Cisco DNA offer (term based)
-P	Network Advantage	Cisco DNA Advantage (3, 5, or 7 years) with ISE/Stealthwatch®
-A	Network Advantage	Cisco DNA Advantage (3, 5, or 7 years)

## Smart Accounts

As with all Cisco Catalyst 9000 family switches, Smart Accounts are mandatory when ordering a Cisco Catalyst 9600 Series switch. A [Smart Account](#) is a central data repository that provides visibility into and access control over all the Cisco software licenses and entitlements across an organization. Smart Accounts allow customers to store, manage, and move assets across locations and devices and begin to use them immediately. Smart Accounts are required for enabling Cisco Smart Software Licensing.

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After a Smart Account has been set up, customers have the flexibility to create subaccounts (virtual accounts) to help manage licenses for departments, areas, or locations within their organization. Licenses can be pooled within virtual accounts as needed. Smart Accounts support role-based user access controls, which allow the delegation of authority to account administrators at the Smart Account level or at the virtual account level. In addition, customers can assign partner visibility and management rights to their virtual or enterprise-level accounts.

### Additional information

- [Operations Exchange](#) site featuring Smart Account overviews and training sessions; navigate to the Smart Account Resources panel on the page.
- [Smart Account one-page aid](#).
- To create Smart Accounts, visit <https://www.cisco.com/c/en/us/buy/smart-accounts.html>.

### Smart Licensing

Smart Licensing is a cloud-based license management platform built to simplify the purchase, deployment, and management of Cisco software assets. Entitlements are immediately deposited into a customer's virtual account for use. This eliminates the need to install license files on every device. Products that are Smart License enabled communicate to Cisco to report consumption. The primary location for managing product registration and monitoring Smart License consumption is the Cisco Smart Software Manager. License ownership and consumption are readily available to help customers make better purchase decisions based on consumption or other business needs.

### Cisco Smart Software Manager

Cisco Smart Software Manager enables the management of software licenses. The interface allows customers to activate their product, manage entitlements, and renew and upgrade software. An active Smart Account is required to complete the Smart License registration process.

To learn more about end-to-end Smart Account and Smart License management, visit <https://www.cisco.com/c/en/us/buy/smart-accounts/software-manager.html>.

### Smart Account and Smart License availability

#### Important information about Smart Account and Smart License availability

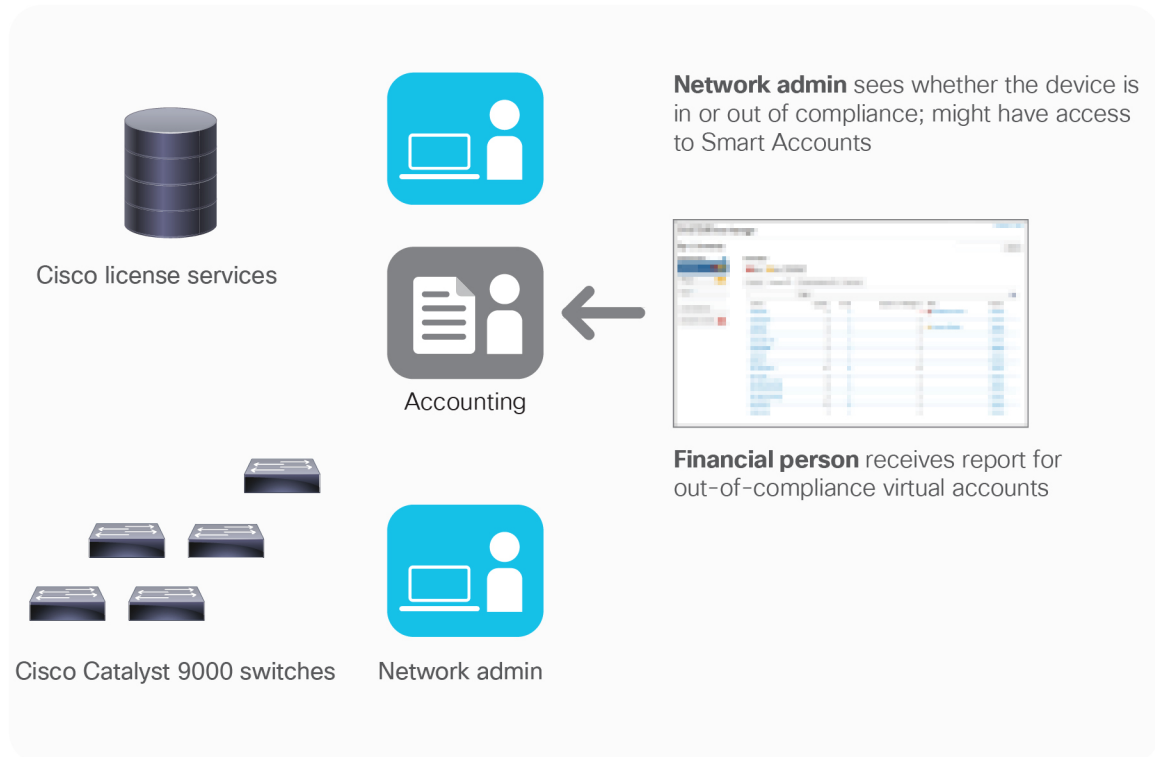
- Cisco Catalyst 9600 Series switch SKUs are smart SKUs. License entitlements will be deposited into the Cisco Smart Software Manager and the Smart Account.
- In addition to viewing entitlements, customers can track license consumption.

A Smart Account is mandatory at the time of the order of a Cisco Catalyst 9600 Series switch. If a customer does not have a Smart Account set up prior to the purchase, a new Smart Account must be created at the time of purchase.

## Deploying Smart Licenses for Cisco Catalyst 9600 Series switches

The Cisco Catalyst 9000 switch family comes in different licensing packages in comparison to previous-generation Cisco Catalyst platforms. Smart Licenses are transferable between the same types of devices (for example, from one Cisco Catalyst 9600 Series switch to another). (See the figure below)

**Figure 1.** Deploying Smart Licenses



In the deployment model shown in Figure 1, the Smart Account Cisco back end and Cisco Catalyst switches do not have a communication channel to report usage and consumption. They operate as separate entities. The switches must be configured in Right to Use (RTU) mode with the correct license level to enable the purchased feature set. License usage and consumption reporting is performed in Cisco Smart Software Manager.

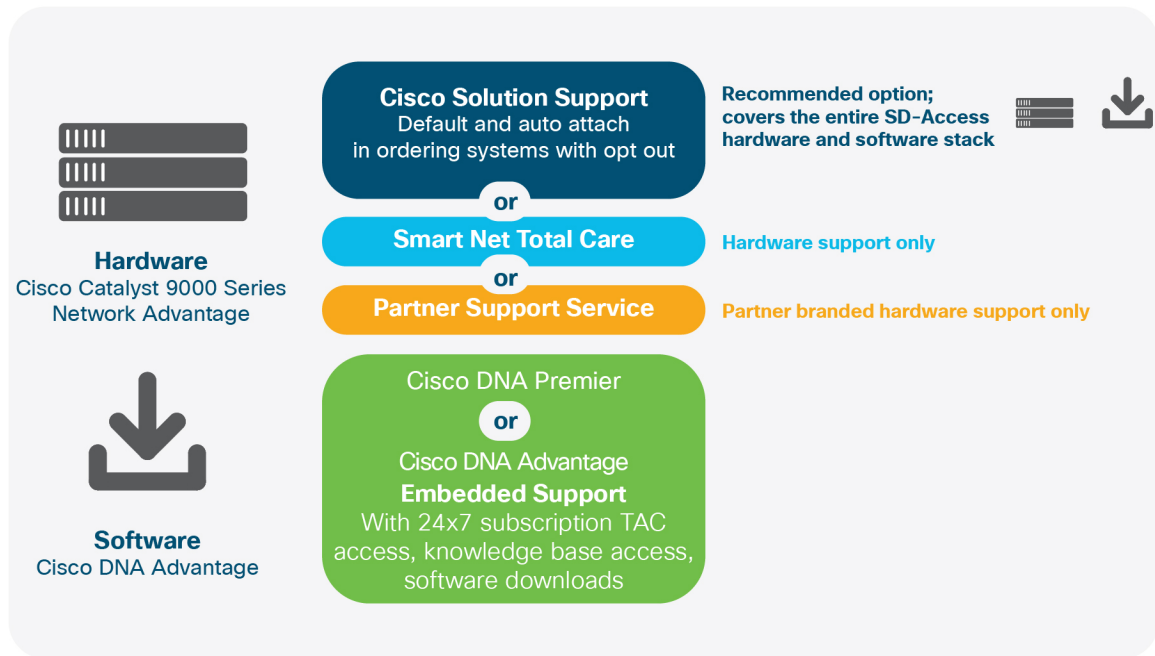
### Services and warranty

The Solution Support service option is strongly recommended; it provides coverage for Cisco DNA Premier and Cisco DNA Advantage software licenses. Additional product-level hardware support options are available: Smart Net Total Care, Partner Support Service, embedded support, and enhanced limited lifetime hardware warranty (E-LLW). Please note that if Solution Support is not selected, Cisco DNA Premier and Cisco DNA Advantage software licenses can still be covered by selecting the embedded support option.

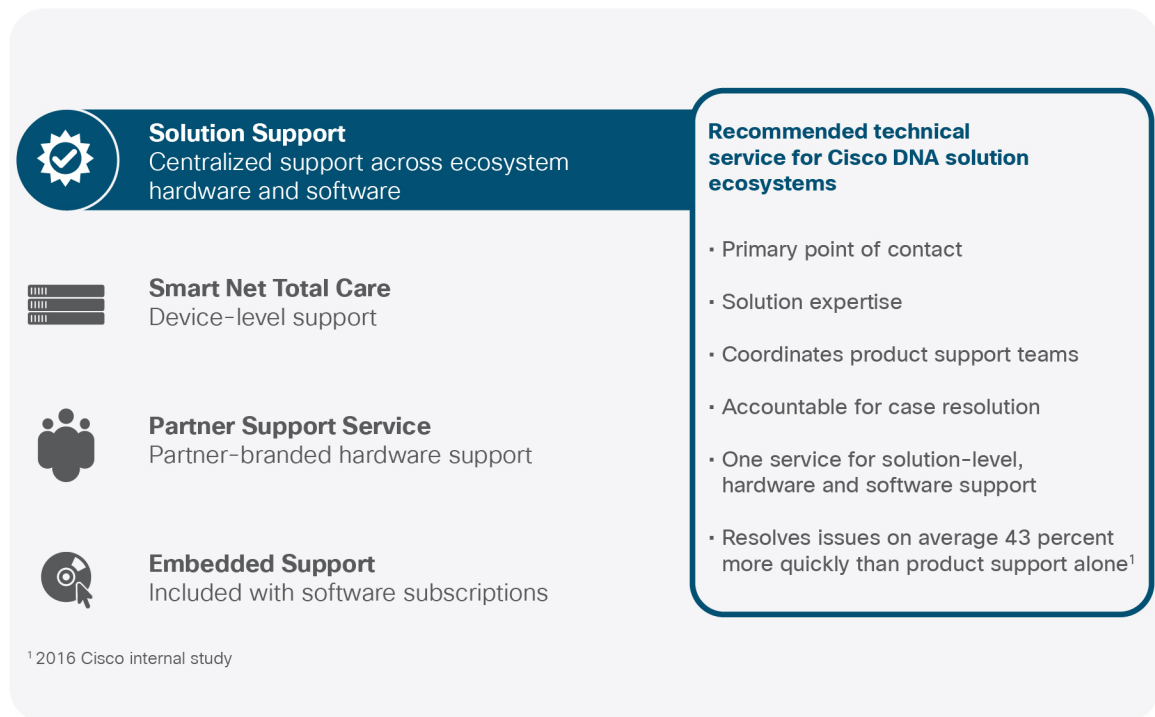
It is strongly recommended that the term of the hardware support contract match the software subscription license term to avoid any service support gaps for the duration of the term.

The figures below describe the various service options for Cisco Catalyst 9600 Series switches.

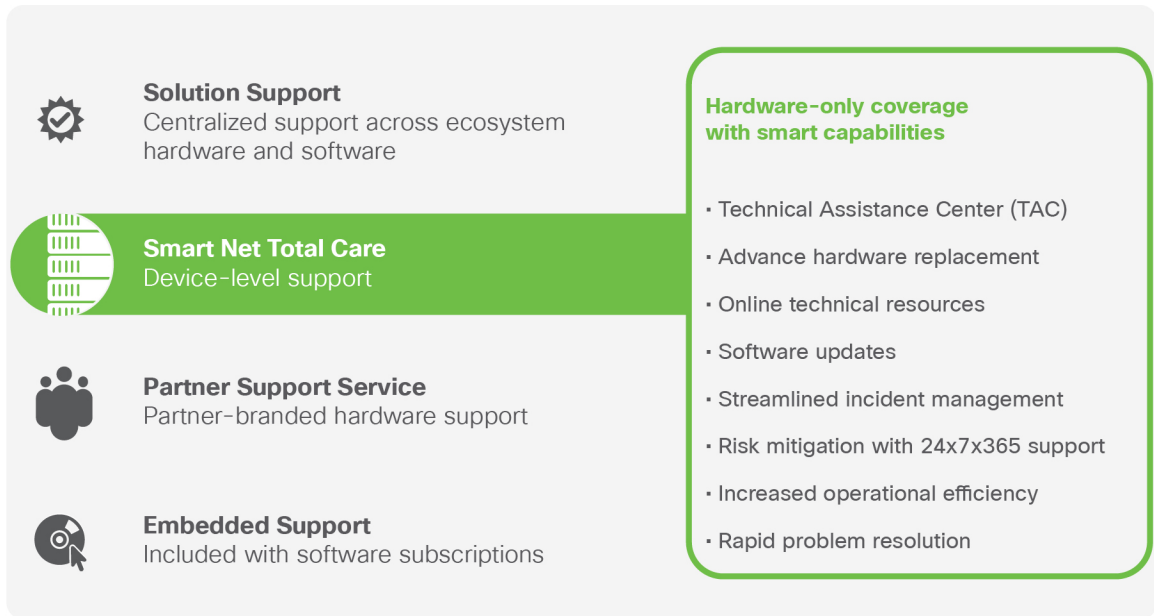
**Figure 2.** Services support for Cisco Catalyst 9600 Series switches



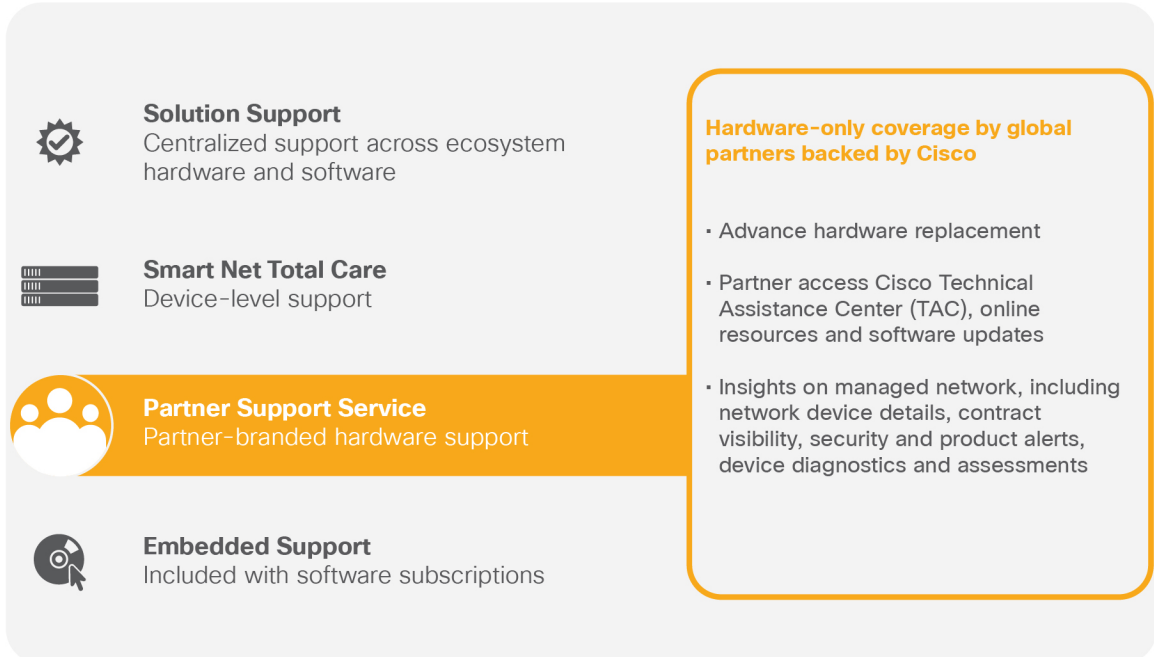
**Figure 3.** Solution Support



**Figure 4.** Smart Net Total Care support



**Figure 5.** Partner Support Service



**Figure 6.** Embedded support



**Figure 7.** Technical service features comparison

## Technical service features comparison

Service features	Enhanced limited lifetime warranty	Cisco smart net total care	Partner support service	Cisco solution support
Warranty: 90 days of Cisco TAC support; local business hours, 8x5	●			
Warranty: hardware replacement (next business day where available)	●			
Warranty: Duration is lifespan of hardware product	●			
Global 24x7 product-level technical support		●		●
24-hour access to Cisco® online resources		●		●
Hardware replacement (2- and 4-hour, next business day)		●		●
Network management / operating system software updates and upgrades		●		●
Proactive diagnostics/immediate alerts on devices through Cisco Smart Call Home		●		●
Web-based user community for self-service support of smart capabilities		●		●
Partner first line of response; Cisco second			●	
Distributor first line of response; Cisco second			●	
<b>Primary point of contact with solution-level expertise</b>				●
<b>Accountability for issue resolution, no matter where it resides</b>				●
<b>Coordination between Cisco TAC and solution partner product support teams</b>				●
<b>Case management from first call to resolution</b>				●
<b>Differentiated delivery experience</b>				●
<b>JumpStart / Onboarding</b>				●

### Cisco Enhanced Limited Lifetime hardware Warranty

Cisco Catalyst 9600 Series switches come with an Enhanced Limited Lifetime hardware Warranty (E-LLW) that includes Next-Business-Day (NBD) delivery of replacement hardware where available and 90 days of 8x5 Cisco Technical Assistance Center (TAC) support.

## Ordering information

Table 2 provides ordering information for Cisco Catalyst 9600 Series switches.

**Table 2.** Ordering information

Product number	Description
<b>C9606R (=)</b>	Cisco Catalyst 9600 Series 6 Slot Chassis
<b>C9600-SUP-1 (=)</b>	Cisco Catalyst 9600 Series Supervisor 1 Module
<b>C9600-SUP-1/2</b>	Cisco Catalyst 9600 Series Redundant Supervisor 1 Module
<b>C9600-LC-48YL (=)</b>	Cisco Catalyst 9600 Series 48-Port 25GE/10GE/1GE
<b>C9600-LC-24C (=)</b>	Cisco Catalyst 9600 Series 24-Port 40GE/12-Port 100GE
<b>C9606-FAN (=)</b>	Cisco Catalyst 9600 Series C9606 Chassis Fan Tray
<b>C9K-F2-SSD-240GB (=)</b>	Cisco Catalyst 9600 Series 240GB SSD Storage
<b>C9K-F2-SSD-480GB (=)</b>	Cisco Catalyst 9600 Series 480GB SSD Storage
<b>C9K-F2-SSD-960GB (=)</b>	Cisco Catalyst 9600 Series 960GB SSD Storage
<b>Cisco DNA term licenses</b>	<b>Description</b>
<b>C9600-DNA-A</b>	C9600 Cisco DNA Advantage Term License
<b>C9600-DNA-A-3Y</b>	C9600 Cisco DNA Advantage 3 Year License
<b>C9600-DNA-A-5Y</b>	C9600 Cisco DNA Advantage 5 Year License
<b>C9600-DNA-A-7Y</b>	C9600 Cisco DNA Advantage 7 Year License
<b>C9600-DNA-P</b>	C9600 Cisco DNA Premier License
<b>C9600-DNA-P-3Y</b>	C9600 Cisco DNA Premier 3 Year Term License
<b>C9600-DNA-P-5Y</b>	C9600 Cisco DNA Premier 5 Year Term License
<b>C9600-DNA-P-7Y</b>	C9600 Cisco DNA Premier 7 Year Term License
<b>CAT-DNA-P-ADD</b>	Cisco DNA Premier Catalyst Add-on
<b>CAT-DNA-P-ADD-3Y</b>	Cisco DNA Premier Catalyst Add-on, 3 Year Term License
<b>CAT-DNA-P-ADD-5Y</b>	Cisco DNA Premier Catalyst Add-on, 5 Year Term License
<b>CAT-DNA-P-ADD-7Y</b>	Cisco DNA Premier Catalyst Add-on, 7 Year Term License
<b>Power supplies</b>	<b>Description</b>
<b>C9600-PWR-2KWAC (=)</b>	Cisco Catalyst 9600 Series 2000W AC Power Supply
<b>C9600-PWR-2KWDC (=)</b>	Cisco Catalyst 9600 Series 2000W DC Power Supply
<b>Spare accessories and kits</b>	<b>Description</b>
<b>C9606-SLOT-BLANK (=)</b>	Cisco Catalyst 9600 Series Blank for Chassis Module Slot
<b>C9606-PWR-BLANK (=)</b>	Cisco Catalyst 9600 Series Blank for Chassis Power Supply Slot
<b>CAB-CONSOLE-USB</b>	Console Cable 6ft with USB Type A and mini-B
<b>CAB-CONSOLE-RJ45</b>	Console Cable 6ft with RJ45 and DB9F
<b>C9606-RACK-KIT=</b>	Cisco Catalyst 9600 Series 6 slot chassis Rack Mount
<b>C9606-ACC-KIT=</b>	Cisco Catalyst 9600 Series 6 slot chassis Accessory Kit
<b>C9606-SHELF-KIT=</b>	Cisco Catalyst 9600 Series 6 slot chassis Shelf Install Kit
<b>C9606-FB-23-KIT=</b>	Cisco Catalyst 9600 Series 6 slot chassis Front to Back Kit



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## Important links

### Smart Accounts: all you need to know

- [Operations exchange: Partner and distributor software training](#): A comprehensive list of external software training resources and detailed training modules for ordering and license management
- [Smart Account leading practices for customers](#): A leading practices guide that can help customers decide how to structure their Smart Accounts, including if they need multiple Smart Accounts
- [Smart Account decision tree](#): A short branching survey that helps partners and customers understand what type of Smart Accounts to create
- [Cisco Smart Accounts on Cisco.com](#): The primary Cisco.com site for Smart Accounts
- [AMER SW training schedule](#): List of live software training sessions currently offered
- [Training reservation form](#): Form to request a live software training session



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