



## Gavin Newsom Governor

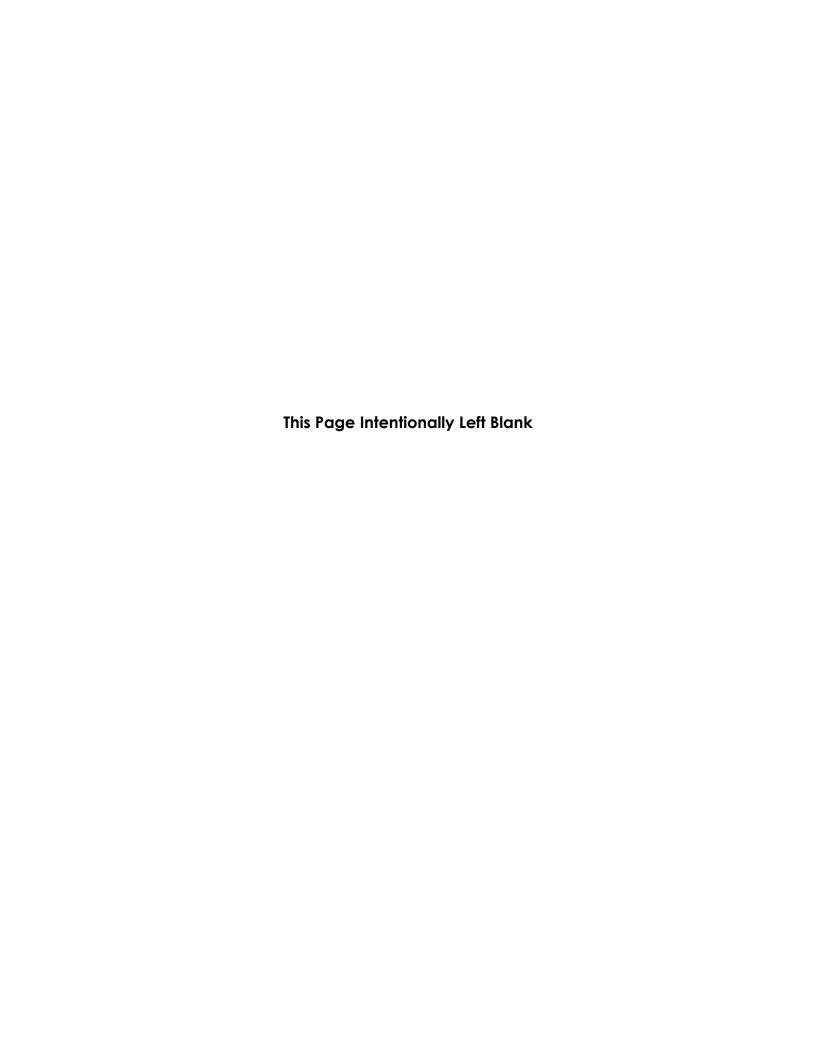
# Nancy Ward Director

California Governor's Office of Emergency Services









- 2 Letters of promulgation from the Governor and the Director of the Governor's
- 3 Office of Emergency Services will be inserted into this section following the
- 4 public comment period and final review by the Governor.
- 5 This document is a coordinating draft intended for use during a public review
- 6 and comment period. This coordinating draft is for developmental purposes only
- 7 and may require additional editing for grammar, unified voice, and the
- 8 correction of content format and flow. This document will undergo additional
- 9 updates based on feedback received from stakeholders and partners. This
- 10 document should not be considered a final draft.

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### 13 Record of Changes

- 14 The most current copy of this annex, including any changed pages, is available
- 15 through the Planning and Preparedness Branch of the California Governor's
- 16 Office of Emergency Services at 3650 Schriever Avenue, Mather, CA 95655.
- 17 Copies are also available on the <u>Planning and Preparedness Branch web page</u>.

Change #	Date	Summary of Changes
0	2023	Initial publication.

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a safer place to live and thrive.

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## **Foreword**

22 23 24 25 26	The 2023 edition of the California State Emergency Plan (SEP) reflects the continued evolution of emergency planning in the state. Changes in the state's disaster profile, consideration of vulnerable populations, and turnover in the emergency management profession make the update of this plan and its continued use more important than ever.
27 28 29 30 31 32	The SEP was originally developed for civil defense planning in the 1950s. Over the decades, its focus shifted to California's many natural and human-caused hazards. More recent concerns include the pandemic hazard and climate-driven hazards like drought and wildfire. The SEP is a dynamic document that continues to evolve to improve California's resilience to a changing disaster profile.
33 34 35 36 37 38 39 40	Since the 1950s, California's approach to the intersection of disasters and social justice has also changed. Whole Community Planning becomes increasingly important as emergency managers consider the needs of the socially underrepresented, individuals with access or functional needs, and culturally diverse communities. Even since the 2017 update to the SEP, the California State Legislature has passed new requirements regarding incorporating access and functional needs and cultural competence into emergency planning. This increased focus on the whole community is reflected in the 2023 SEP.
41 42 43 44 45 46 47 48	The emergency management community of California is also changing. In response to a growing need, the number of positions in the state emergency management classification has increased since 2017. At the same time, many tenured emergency management professionals at all levels of government have or are retiring. With a new cohort of emergency managers joining the ranks, documents like the SEP are an important source of continuity and education. With the SEP as a guide, Californians will continue to be served before, during, and after disasters during this changing of the guard.
49 50	The 2023 State Emergency Plan recognizes California's rich and complex history in emergency management and the dedicated personnel that make California

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### 1. Introduction

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319 The 2023 California State Emergency Plan, hereinafter referred to as the State 320 Emergency Plan (SEP), is an update to the 2017 State Emergency Plan, and 321 addresses California's response to emergency situations associated with natural 322 or human-caused disasters. 323 California's long history of emergency management dates back to the early 324 20th century when catastrophic events such as the 1906 San Francisco 325 earthquake highlighted California's significant disaster risk. Over the years, 326 California's development and population growth have magnified that risk, and 327 since the release of the previous SEP, the magnitude and complexity of events 328 has only increased. California has experienced unprecedented climate driven 329 impacts from catastrophic wildfires, drought, extreme heat, and flooding. These 330 impacts have sometimes occurred simultaneously creating cascading effects, 331 or they have coincided with other non-climate driven events such as social 332 unrest. Today, the Novel Coronavirus Disease (COVID-19) has brought global 333 pandemics to the forefront of emergency management and illustrated several 334 unique facets of disasters not seen in other types of incidents in recent history. 335 At the strategic level, COVID-19 required plans for responding to multi-incident 336 events, emphasized critical aspects of disaster logistics, highlighted the 337 importance of private sector supply chains, and drove expanded use of 338 information and teleworking technology. The pandemic also showed us the 339 importance of cultural awareness and strategies for helping equity priority 340 communities. The lessons learned, and best practices derived from COVID-19 will 341 certainly influence emergency management planning in California for years to 342 come. 343 State agencies, local governments, tribal governments, and others must be 344 prepared to respond to emergencies that can occur within their areas of 345 responsibility and must be able to assess whether their capabilities are sufficient 346 to respond effectively. Decisive action on the part of emergency managers, 347 especially those in leadership positions, is necessary for the successful 348 implementation of the SEP.

349 In accordance with the California Emergency Services Act (ESA), this plan 350 describes the methods for conducting emergency operations, the process for 351 rendering mutual aid, the emergency services of governmental agencies, how 352 resources are mobilized, how the public will be informed, and the process to 353 ensure continuity of government during an emergency or disaster. 354 Recovery from an incident is as important as the response to the incident. This 355 plan outlines programs that promote a return to pre-disaster conditions. The 2019 356 California Disaster Recovery Framework (CDRF) recognizes that recovery 357 operations occur in parallel with response along a "continuum" of short-term, 358 intermediate, and long-term phases. The CDRF describes the state's strategies 359 for recovery and is an annex to the SEP. 360 The concepts presented in the SEP also include mitigation programs to reduce 361 the vulnerabilities to disasters and preparedness activities to ensure the 362 capabilities and resources are available for an effective response. Effective 363 mitigation efforts reduce impacts of hazard events on life, property, and the 364 environment and thereby decrease the cost of response and recovery. These 365 efforts are becoming more important as climate change continues to increase 366 the frequency, intensity, and scale of natural hazard events. Hazard mitigation 367 breaks the cycle of damage and recovery and promotes long-term community 368 resiliency. 369 The SEP is a strategic management document intended to be read and 370 understood before an emergency occurs. It outlines the activities of all 371 California jurisdictions within a statewide emergency management system and 372 embraces the capabilities and resources in the broader emergency 373 management community that includes individuals, businesses, 374 non-governmental organizations, tribal governments, other states, federal 375 government, and international partners. The SEP also seeks to foster inclusion 376 and integration in all aspects of emergency planning so that communities 377 experiencing conditions that put them at disproportionate risk during a disaster 378 have enhanced opportunities to be supported by the state's emergency 379 services.



1.1. Recent Events in California's Emergency Management 380 381 From January 2017 through December 2021, there were no fewer than 80 382 proclaimed States of Emergency. The following summary highlights several 383 disaster incidents with long-lasting impacts on California. 384 In 2017, after six years of unprecedented drought conditions, California 385 experienced record rainfalls that resulted in Presidential Disaster Declarations in 386 53 of California's 58 counties. That rainfall led to the failure of the Oroville Dam 387 emergency spillway and the evacuation of 188,000 people. In fall of 2017, the 388 Northern California wildfires spread across portions of Napa, Sonoma, 389 Mendocino, Solano, and Lake Counties. The fires destroyed 8,793 homes, 390 caused approximately \$14.5 billion in damages, and resulted in the deaths of 22 391 people. 392 In 2018, the towns of Paradise and Concow in Butte County were nearly 393 destroyed by the Camp Fire. The wildfire was the deadliest and most damaging 394 in the State's history with over 18,000 homes and businesses destroyed, 50,000 395 people displaced, 85 civilian fatalities, several civilian and first responder injuries, 396 and more than \$12 billion in insurance losses. The Camp Fire resulted in the single 397 largest debris removal mission ever managed by the State to clear more than 398 22,000 sites. 399 In July 2019, 6.4 and 7.1 magnitude earthquakes struck near the City of 400 Ridgecrest in Kern County. It was the most powerful earthquake in California in 401 nearly 20 years. Emergency personnel of the City of Ridgecrest responded to 402 nearly a dozen incidents. At the state level, nearly 30,000 bottles of drinking 403 water along with cots, blankets, and comfort kits were provided to support the 404 local response. Damages occurred to at least 100 homes and businesses. Mobile 405 homes were torn off foundations, chimneys fell, gas lines leaked, and some 406 homes caught fire. A new fault line cut the surface across a dry lakebed and 407 caused damage to a local elementary school. The Naval Air Weapons Station 408 also suffered costly damage to its buildings and equipment. 409 Following the Ridgecrest Earthquake, California took a historic step toward 410 making its residents and communities safer by launching an alert system for 411 earthquake early warning through a statewide cell phone application. Cal OES 412 collaborated with the California Geological Survey, Alfred E. Alquist Seismic

413 Safety Commission, Berkeley Seismology Lab (UC Berkeley), California Institute of 414 Technology, and the United States Geological Survey, to build a network of 415 1,115 seismic stations. This network sends information to the alerting system. 416 Earthquake Warning California, powered by ShakeAlert, is the country's first 417 publicly available, statewide warning system that gives the people of California 418 crucial seconds to take cover before the earthquake is felt. 419 In early 2020, California, along with the world, experienced the largest public 420 health crisis since the 1918 influenza pandemic. The global outbreak of 421 COVID-19 brought unprecedented challenges to the state and the nation. 422 Many Californians lost their lives to a virus that quickly spread through the state's 423 population. The virus significantly impacted priority equity communities, resulting 424 in disproportionate death rates among these populations as well as 425 exasperating mental and physical health disorders (Cokley, 2021). People and 426 businesses were impacted by public health measures such as shutdowns, 427 quarantine and stay at home orders, physical and social distancing, and 428 mandatory masking. 429 The pandemic tested emergency management concepts and required new 430 innovative thinking and approaches to reach solutions that were adaptable as 431 the impacts of the virus changed. Some of these approaches included distance 432 learning for schools, and teleworking for employees and businesses across all 433 sectors. 434 In the summer of 2020, amid the pandemic, the state faced months of civil 435 unrest. Some of the protests gave way to riots and violence in several cities 436 requiring a significant mobilization of mutual aid resources. The civil unrest was 437 followed by another record-breaking fire season. By the end of 2020, nearly 438 10,000 fires had burned over 4.2 million acres causing 33 fatalities and damaging 439 or destroying 10,488 structures (CAL FIRE, 2021). The 2020 fire season had five of 440 the seven largest fires in California history burning at the same time, with the 441 August Complex Fire burning 1,032,648 acres, the state's first "megafire." 442 In 2021, California re-entered severe to extreme drought conditions caused by 443 two consecutive years of low rainfall and snowpack during the rainy seasons 444 (National Integrated Drought Information System, 2021). Wildfires again ravaged 445 the northern part of the state with the Dixie Fire destroying much of the town of

Greenville in Plumas County. The Dixie Fire became the largest single source fire

and the second largest fire in California history, burning 963,309 acres across five counties. The Caldor Fire burned through several mountain communities in three counties and damaged or destroyed over 1,000 homes, businesses, and other structures and required the evacuation of South Lake Tahoe. Finally, a series of winter storms at the end of 2021 and into 2022 brought record rain and snow fall to the state, causing power outages, widespread debris flows along fire scarred areas, closed highways and roads, and flooding.

#### 1.2. California's Cyber and Terrorism Preparedness

- 455 Cyberattacks and terrorism from state and non-state actors remain a serious
- 456 threat to California's government operations, its people, and its critical
- infrastructure. To combat these threats, California has risen to the challenge as a
- 458 national and global leader in its approach to cyber and extremist threats
- 459 through the creation of the California State Threat Assessment System (STAS) in
- 460 2004, followed by the establishment of the California Cybersecurity Integration
- 461 Center (Cal CSIC) in 2015.

- The STAS is an integral component of the state's ability to identify, track, assess,
- 463 and analyze threats. The STAS is comprised of the California State Threat
- 464 Assessment Center (STAC), five regional threat assessment centers within the
- 465 state, and the statewide terrorism liaison officer (TLO) network. The STAS is a
- 466 collaboration between public safety agencies to share resources, expertise, and
- 467 information to detect criminal and terrorist activity. The STAS produces and
- 468 disseminates timely and actionable threat information for government leaders
- 469 and policymakers, private sector partners, and the broader public safety and
- 470 national intelligence communities to support decisions, properly allocate
- 471 resources, and mitigate threats. The STAS maintains an all-crimes and all-hazards
- 472 approach to address a variety of threats including but not limited to
- 473 international terrorism, domestic terrorism, public safety, public health,
- 474 cybersecurity, foreign intelligence, transnational criminal organizations, and
- 475 threats to critical infrastructure.
- 476 The Cal-CSIC has emerged as the premier collaborative public cybersecurity
- 477 organization, drawing expertise from partner agencies and organizations across
- 478 the technology sector. The Cal-CSIC is composed of military-trained cyber
- analysts and experts in cyber defense, response, information technology,
- 480 cybercrimes, and forensics.

- The Cal-CSIC also works with cyber experts in the federal government and the state's Cybersecurity Task Force. Created in 2015 and formalized into state law in 2018, Cal-CSIC's mission expanded in 2022 to include tracking and responding to cyberattack reports from local educational agencies and developing an outreach plan to help critical infrastructure sectors improve their cybersecurity (CA Education Code, Section 35266) (CA Government Code, Section 8592.50).
- 487 The Cyber Operations Branch provided expertise to the SolarWinds and "Log4j" 488 investigations and helped combat unemployment insurance fraud with the 489 Employment Development Department Pandemic Unemployment Assistance 490 program. In 2021, the Cyber Threat Intelligence Branch authored 48 unique 491 cyber threat intelligence products, and successfully implemented a near 492 real-time platform for detecting cyber vulnerabilities. Cal-CSIC is engaged in a 493 number of initiatives with partner agencies, such as Cal-Secure, a five year 494 strategic plan listing priorities and capabilities state agencies should develop to 495 strengthen their cybersecurity.

#### 1.3. Climate Impacts on Weather Related Hazards

- 497 The growing intensity and frequency of climate impacts is highlighted in the 498 California Climate Adaptation Strategy. This strategy looks at state risks from a 499 multitude of climate impacts such as precipitation changes, rising sea levels, 500 and increasing temperatures. Flooding, drought, extreme heat, coastal 501 inundation and erosion, and wildfires are hazards that impact every facet of life 502 in California. The state's adaptation strategy provides details, using the best 503 available science, to describe how climate will impact different sectors such as 504 forestry, public health, energy, transportation, agriculture, parks and recreation, 505 and emergency management.
- There have been three updates to this strategy, with the latest update being released in 2021 (California Natural Resources Agency, 2021). Each update has been accompanied by separate scientific assessments to support planning and action. The 2021 California Adaptation Strategy highlights hundreds of actions being taken by the state to combat and prepare for climate hazards.
- As state, regional, and local entities increasingly prepare and respond to
- 512 climate hazards, the California Adaptation Planning Guide (California
- 513 Governor's Office of Emergency Services, 2020), is designed to support local

514 government, regional organizations, and climate collaborative groups to 515 integrate best practices and current science into their adaptation planning 516 efforts. The guide provides helpful resources to local governments as they 517 comply with state requirements for local adaptation planning and provides 518 recommendations and advice on community-level climate change adaptation 519 planning. 520 How we understand weather events informs how we respond. California aims to 521 consider vulnerable populations when responding to weather events. Climate 522 change will affect all people in California but disproportionately impact equity 523 priority communities – defined by educational attainment, race and ethnicity, 524 and age – and individuals with access and functional needs through flooding, 525 heat waves, and poor air quality (U.S. Environmental Protection Agency, 2021). Cal OES will continue to monitor climate trends, predict threats using best 526 527 available science, and mitigate exacerbated hazards to protect our 528 communities, the economy, and the environment. California will continue to 529 address disaster planning and climate change through the lens of 530 environmental justice and integration of diverse populations, including those 531 with access and functional needs, in the decision-making process (California 532 Governor's Office of Emergency Services, 2020). **Whole Community Inclusion** 533 1.4. 534 Diversity is a hallmark of California. In fact, Governor Newsom has said, 535 "California doesn't succeed in spite of our diversity – our state succeeds 536 because of it" (Newsom, 2019). Diversity lends itself to a resilient society and 537 strong economy. There are culturally diverse communities located within 538 California that have differing needs and expectations related to emergency 539 management. These communities may include Indigenous peoples, 540 communities of color, immigrant and refugee communities, or other 541 underserved groups, including those with access and functional needs (AFN) 542 that experience disproportionate impacts from a disaster. 543 The vulnerability of people and groups to hazard events is dynamic, varying with 544 geography and physical location, as well as economic, socio-historical, cultural, 545 and environmental factors. The capacity to anticipate, cope with, and adapt to 546 a hazard is an important factor of vulnerability. Engagement with and 547 understanding of the needs of communities that experience higher risk, a lack of

549 for all residents. California recognizes this and is leading the way in changing 550 how state and local government responds to disasters. 551 Traditional emergency management structures can leave little room for a 552 collaborative community-centered approach to emergency response. Senate 553 Bill 160, passed in 2019, requires emergency managers to integrate cultural 554 competence into their emergency operation plans. Cultural competence 555 means having the ability to understand, value, communicate with, and 556 effectively interact with people across cultures in order to ensure that the needs 557 of all community members are addressed. 558 The state is committed to improving the cultural competency of its emergency 559 management system and making emergency mitigation, planning, response, 560 and recovery efforts more equity centered. With this plan update, whole 561 community planning was used to ensure culturally diverse communities were 562 given the opportunity to voice their needs. This plan seeks to foster equity and 563 inclusion in all aspects of emergency planning so that communities experiencing 564 conditions that put them at disproportional risk during disasters have enhanced 565 opportunities to be supported by the state's emergency services. Individual 566 preparedness also plays a role in this effort. Having awareness of local hazards 567 and maintaining a family readiness guide or emergency plan at home will help 568 to keep ourselves, our families, and our communities safer and more resilient 569 from the threats and hazards described in this plan. 570 1.4.1. **Integrating Access and Functional Needs** 571 The Cal OES Office of Access and Functional Needs (OAFN) was established in 572 2008. The OAFN's mission is to identify the needs of individuals with disabilities, 573 older adults, and all others with access or functional needs, and integrate them throughout every facet of the state's emergency management system. 574 575 The OAFN works statewide across government, community, and private sector 576 partners to help integrate the access and functional needs perspective within 577 the culture and operational posture of the state's emergency management 578 systems. The OAFN responds to major disasters to support the whole community 579 and assists local emergency management officials to ensure effective 580 communication, sheltering, and recovery efforts.

access, or have vulnerabilities helps create a healthier and more resilient state

581 The OAFN sponsors the AFN Library that includes guidance and best practices 582 for local governments, tribal nations, and non-governmental entities to use to 583 mobilize and evacuate people with disabilities and access and functional 584 needs. The OAFN also provides planning resources, guidance, training, and best 585 practices regarding inclusion and integration (refer to Integrating Access and 586 Functional Needs within the Emergency Planning Process: Best Practices for 587 Stakeholder Inclusion). 588 In 2020, OAFN established the Cal OES Statewide Access and Functional Needs 589 Community Advisory Committee to assist Cal OES in its whole community 590 approach to emergency planning. The committee advises Cal OES regarding 591 emerging issues in the community, lessons learned, and best practices. 592 Committee members lend valuable insight in the critical areas of 593 communications, transportation, and sheltering, to ensure the state's 594 emergency management system is inclusive. 595 In response to COVID-19, OAFN was crucial in ensuring the California 596 Vaccination Campaign (CVC) sites in Los Angeles and Oakland, as well as the 597 mobile vaccination clinics in equity priority communities, were accessible to the 598 public. The OAFN provided site guidance to ensure paratransit and on-site 599 accessibility was maintained and secured both in-person and technology-600 based language interpretation services to support on-site language needs. 601 1.4.2. Office of Diversity, Equity, and Inclusion 602 The Cal OES Office of Diversity, Equity, and Inclusion (ODEI) was established in 2022 to support the integration of diversity, equity, and inclusion as core 603 604 principles throughout Cal OES. The office's work will be founded upon 605 coordination with equity offices in other state, local, and federal agencies, as 606 well as with associations, groups, and individual stakeholders representing equity 607 priority communities disproportionately impacted by disasters in California. The 608 Chief of ODEI and staff provide guidance in the creation and communication of 609 culturally competent guidance on emergency preparedness, identification of 610 impacts to equity priority communities during emergency response and 611 recovery, and how mitigation resources may be distributed.

1.4.3. Listos California 612 Listos California in the ODEI, is a transformative initiative launched in 2019 to 613 614 provide crucial life-saving disaster preparedness resources to every Californian, 615 including diverse and underrepresented populations, older adults, people with 616 disabilities, those living in poverty, and people experiencing language barriers. 617 Listos California work's directly with communities to develop, share, and 618 promote culturally relevant and appropriate materials that reflect their 619 populations. The Listos California webpage features free resources tailored to 620 different segments of the population on topics related to disaster preparedness, 621 such as mental first aid, general emergency preparedness and preparedness for 622 wildfire, floods, and COVID-19. 623 Listos California partners with the California Specialized Training Institute (CSTI) to 624 offer the Community Emergency Response Team (CERT) Basic Course online in 625 Mandarin and Spanish. Also available in English, the CERT course teaches 626 community volunteers about disaster preparedness and basic disaster response 627 skills. From 2019-2021, Listos California reached nearly four million people with disaster readiness steps (Listos California, 2021). 628 **Reaching Equity Priority Communities** 1.5. 629 630 California is pursuing a comprehensive approach to advancing equity for all, 631 including people of color and others who have been historically underserved, 632 marginalized, and adversely affected by persistent poverty and inequality. 633 Advancing equity in emergency management requires engaging 634 representatives of impacted communities and disseminating information to 635 state and local government agencies and non-governmental stakeholders. 636 These interactions should encourage inclusion of methods for protection of and 637 collaboration with individuals with disabilities, immigrant populations, and 638 racially and ethnically diverse communities, including those with limited English 639 proficiency in policies and processes. 640 Emergency managers are encouraged to visit the U.S. Department of 641 Homeland Security webpage on Civil Rights in Emergencies and Disasters and 642 consider incorporating the practices listed there into their emergency planning 643 and operations.

Cal OES and its emergency management partners will continue to enhance prevention and detection capabilities to protect California and its equity priority communities from all hazards and threats, and strengthen the ability to prepare for, respond to, recover from, and provide resources to mitigate the impacts of disasters, emergencies, crimes, and terrorist events.

#### 1.6. Science and Technology in Emergency Management

- 650 In the aftermath of the 1906 San Francisco earthquake, first responders used 651 horse drawn steam pump engines to fight a futile battle against fires that 652 consumed more than a third of the city. Fast forward to today and the steam 653 pump engine has become a self-propelled, all-terrain, low emission electric fire 654 engine that is configurable to meet multiple missions: water pumper, rescue unit, 655 or as a Type III wildland fire engine. Just as the horse drawn steam pump engine 656 has evolved, so has science and technology that supports California's 657 emergency management systems.
- California has long been a birthplace for scientific and technological
- innovation. Lasers (1960), Apple Computers (1976), the Internet (1983), the Rutan
- Voyager aircraft (1986), and most recently nuclear fusion (2022), have all
- 661 marked California as a leader in cutting-edge science and technology. The
- 662 California University Systems (California State and University of California),
- 663 Lawrence Livermore National Laboratory, Silicon Valley and many other
- technology centers play a pivotal role in the state's economy and in nurturing
- the pace of research and technology startups. Cal OES and its state agency
- 666 partners work closely with the science and technology community to apply this
- new knowledge and innovation to save lives, reduce losses, and enhance the
- 668 state's long-term resilience.

- Following are examples of how science and technology are helping emergency
- 670 managers prepare for disasters, improve the state's response and recovery
- 671 capabilities, and enhance our overall emergency management system.
- 672 **Science and Research**: Atmospheric River storms coming off the Pacific Ocean
- are important for water supply in California; however, the most extreme of these
- 674 storms can lead to flooding. The California Atmospheric River Program was
- established in 2015 in the Department of Water Resources. It is overseen by the
- 676 State Climatologist who is developing the science of these storms.

677 Major observational, computational, and educational capacity, including 678 science and engineering, are core elements of the program. Better monitoring 679 and prediction of these storms has the potential to enhance use of existing 680 reservoirs to increase water storage while maintaining flood control capabilities. 681 Cal OES is also funding scientists at the University of California, Berkeley. The 682 scientists are conducting research on Distributed Acoustic Sensing (DAS) to 683 identify the use of fiber optic cables to provide concentrated monitoring 684 devices in hazardous areas in order to send data at near the speed of light to 685 processing centers. These sensors and cables may be used in Monterey Bay and 686 the Cascadia Subduction Zone outside of Humboldt County, regions with 687 prominent fault lines that may be the cause of disastrous earthquakes. These 688 cables may increase the validity and reliability of earthquake detection in these 689 regions. 690 **Social Media:** The communications landscape has rapidly evolved. There's 691 been a shift in how the public receives news, in what the public wants, and 692 when the public wants crisis information. This shift in information sharing has 693 implications for providing consistent, accurate, and reliable information 694 regarding emergencies. The Office of Crisis Communications and Media 695 Relations at Cal OES uses social media platforms, blogs, and public service 696 announcements to meet these demands and share information with the public 697 and quickly provide updates during emergency events. 698 The California State Warning Center (CSWC) uses the "Dataminr" program to 699 search credible sources such as government agencies, fire, law enforcement, 700 and major news outlets through their social media platforms. This unvetted 701 information acts as a catalyst for early awareness to events that are happening 702 in the state and allows the Cal OES Response Team to apply the necessary level 703 of response. 704 **Communications:** The 9-1-1 system is a critical link for the people of California to 705 request help in times of need. The system has been a success story for 50 years, 706 but legacy hardware has not kept up with new phone technology. Its 707 replacement is the Next Generation 9-1-1 (NG 9-1-1) system. The NG 9-1-1 708 system enables interconnection among a wide range of public and private 709 networks, such as wireless networks, the Internet, and regular phone networks. 710 The new system will allow 9-1-1 centers to receive several types of information

- 711 including text, supplemental data like medical information and automatic crash
- 712 notifications (telematics), and more accurate location information. The NG 9-1-1
- 713 system will also support the caller sending images and video to 9-1-1; however,
- 714 phone carriers are not able to support that function at this time. The NG 9-1-1
- 715 system is being implemented in a phased approach replacing the legacy
- 716 hardware systems.
- 717 Alert and Warning: Wireless Emergency Alerts (WEA) are emergency alert
- 718 messages sent to the public through their mobile phones. These alerts can target
- 719 specific geographic areas. Cal OES successfully used WEAs in September 2022
- 720 to encourage the public to reduce energy consumption during a heat wave,
- 721 which helped to prevent power outages.
- 722 **Early Earthquake Warning**: In partnership with scientists at the University of
- 723 California, Berkeley, the U.S. Geological Survey and the California Geological
- 724 Survey, Cal OES helps to fund the system that sends Earthquake Early Warning
- 725 (EEW) alerts statewide and to the public through three cell phone-based
- 726 pathways. These include the Cal OES sponsored MyShake application, WEAs,
- and Android-enabled devices. Using the EEW system, individuals and businesses
- 728 may reduce the chance of injury by alerting facility personnel, controlling
- 729 generators, alerting classrooms over public announcement systems, opening fire
- 730 station doors automatically, shutting off kitchen gas lines, and de-energizing
- 731 control panels.
- 732 **Wearable Technology**: In the past, the heavy double-layer personal protective
- 733 gear used by firefighters with the California Department of Forestry and Fire
- 734 Protection (CAL FIRE) was resulting in large numbers of heat stress injuries.
- 735 CAL FIRE partnered with the U.S. Army's Natick Soldier Research, Development
- 736 and Engineering Center and the U.S. Forest Service in 2015 to design new
- 737 personal protective equipment (PPE) for wildland firefighters that improved
- 738 radiant thermal protection; reduced heat stress; and improved the form, fit and
- function of firefighter PPE. The lighter, single layer PPE resulted in work durations
- 740 up to four times longer allowing firefighters to accomplish significantly greater
- 741 work output with minimal risk of heat stress.
- 742 **Computer Software**: Many types of software are used by the state for data
- 743 collection and management, and to increase situational awareness to support
- 744 decision making by emergency managers. The State Operations Center (SOC)

745 at Cal OES Headquarters uses software called CalEOC to record and track all 746 disaster response information during an incident. Cal OES also uses cloud-based 747 platforms to stream meetings and data-share with stakeholders. On-line survey 748 tools help to accurately identify equity priority communities impacted by a 749 disaster. 750 Geographic Information Systems: Geographic Information Systems (GIS) 751 software is used by Cal OES to develop incident maps detailing building layouts, 752 infrastructure, and other key features. These maps can be used to identify 753 potential hazards and locate victims who may be trapped or need assistance. 754 GIS software is also used to create information dashboards to analyze and 755 present data and statistics, so they are understandable at a glance. 756 The Cal OES Recovery Branch is creating a dashboard that will provide debris 757 flow thresholds using an active rain gauge layer that cross-references known 758 burn scar areas. In addition, Cal OES and its state agency partners often publish 759 maps and dashboards on their websites to inform the public and news media 760 on information related to evacuation routes, shelter locations, and wildfire 761 boundaries. 762 Fire Integrated Real-time Intelligence System: The Fire Integrated Real-Time 763 Intelligence System (FIRIS) program is a public-private partnership that provides 764 real-time intelligence on emerging disasters. The program uses two different 765 aircraft that are equipped with multiple sensors that collect data that is used by 766 the WIFIRE Lab at the University of California, San Diego, to create fire growth 767 models. These models show locations where a current fire is likely to spread. 768 Next Generation Situation Control Operations and Unified Technology: The Next 769 Generation Situation Control Operations and Unified Technology (NG-SCOUT) 770 platform is an integrated technology system designed to support emergency 771 management and response operations. The platform provides real-time 772 situational awareness by integrating various data sources, such as satellite 773 imagery, weather data, and sensor networks. The platform includes mapping 774 and visualization tools, data analysis and reporting tools, and communication 775 and collaboration tools. NGSCOUT was developed by Cal OES to help 776 coordinate response efforts across different agencies and organizations during 777 emergencies.

778 Drones/Unmanned Aerial Vehicles: The use of drones or unmanned aerial 779 vehicles (UAVs) during emergency response is growing. Drones equipped with 780 cameras are being used in search and rescue operations to help locate 781 trapped or injured individuals. Drones also provide a bird's-eye view of an 782 affected area allowing emergency responders to quickly identify damage and 783 prioritize response. 784 Artificial Intelligence: Artificial intelligence (AI) can help train and prepare first 785 responders. For example, AI is being used in a text-to-speech program that 786 analyzes real-time 9-1-1 conversations in comparison to pre-scripted content. 787 The program's analytics are then used to improve the performance of 9-1-1 788 operators and dispatchers. 789 Currently, several cities in California are using an Al platform that assigns a 790 unique, verified digital fingerprint to every element in the city, modeling the 791 entire system, and monitoring the impact of each disaster and weather on a 792 location. That information is leveraged with data on city infrastructure and 793 former disasters to predict the damage when different disasters hit, 794 accomplishing 85 percent accuracy within 15 minutes on a city block-level basis 795 (Torres, 2018). 796 Science For Disaster Reduction: The Science for Disaster Reduction Interagency 797 Working Group (SDR) under the National Science and Technology Council works 798 with federal partners like the Federal Emergency Management Agency (FEMA) 799 and civilian science and technology companies to identify best practices, 800 strategies, and guidance for managing disaster risks. Visit FEMA's Risk 801 Management webpage to find technical publications on earthquakes, 802 windstorms, dam safety, building science, and more. 803 The 2023 update to the California State Emergency Plan provides more detail on 804 many of the examples above and gives a solid foundation to the state's 805 emergency response practitioners. The knowledge and capability that scientific 806 research and innovation is providing to the emergency management profession 807 is leading to more resilient communities. Disaster-resilient communities 808 experience much less disruption to life and the local economy following a 809 hazard event, so together, they build a more resilient California.

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### 2. <u>Basic Plan, Purpose, and Scope</u>

813 814	There are four parts to the SEP: The Basic Plan, Functional Annexes, Hazard or Threat Specific Annexes, and Plan Supplements.
815 816 817 818	<b>Basic Plan:</b> The basic plan describes the fundamental systems, strategies, policies, assumptions, responsibilities, and operational priorities California will use to guide and support inclusive emergency management efforts. Essential elements of the basic plan include:
819 820 821	<ul> <li>A description of the emergency services provided by governmental agencies and how resources are mobilized.</li> <li>An outline of the methods for carrying out emergency operations and the</li> </ul>
<ul><li>822</li><li>823</li><li>824</li><li>825</li></ul>	<ul> <li>process for rendering mutual aid.</li> <li>An overview of the system for providing public information.</li> <li>Emphasis on the need for organizational continuity planning to ensure uninterrupted government operations.</li> </ul>
826 827 828	These elements culminate in a comprehensive emergency management concept of operations that outlines the relationships and responsibilities of state government, its political subdivisions, and other participating organizations.
829 830 831 832 833 834	<b>Functional Annexes:</b> The SEP includes California Emergency Support Function (CA-ESF) annexes for 18 discipline specific areas of emergency management (CA-ESF 9 and CA-ESF 16 are merged with other CA-ESFs, refer to Section 10 for more information). These annexes describe specific goals, objectives, operational concepts and capabilities, organizational structures, and related policies and procedures.
835 836 837 838 839 840	The Enhanced State Hazard Mitigation Plan (SHMP) is also a functional annex to the SEP, as is the CDRF and its accompanying Recovery Support Functions (RSFs). All of these functional annexes were developed separately from the basic plan and reference existing agency and department plans and procedures. Supporting plans and documents are listed as an attachment to each functional annex.
841	Hazard or Threat Specific Annexes: These are integrated plans that describe the

policies, situation, concept of operations, and agency responsibilities for

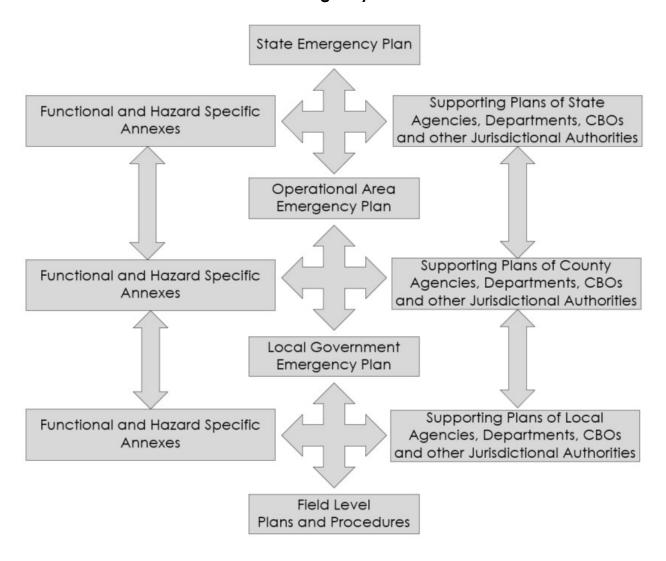
843 particular hazards, threats, or incidents anticipated by the state. Hazard or 844 threat specific plans include the Catastrophic Incident Base Plan, the Southern 845 California Catastrophic Earthquake Response Plan, the Bay Area Earthquake 846 Plan, the Cascadia Subduction Zone – Earthquake and Tsunami Response Plan, 847 and the Northern California Catastrophic Flood Response Plan. 848 Plan Supplements: Subsequent plans and procedures developed in support of 849 the State Emergency Plan, such as mutual aid plans, logistics plans, and grant 850 administration plans will be incorporated by reference and maintained 851 separately from the basic plan. 852 A list of current annexes to the SEP is included in Section 14.6 List of Annexes to 853 the State Emergency Plan. **Purpose and Scope** 854 2.1. 855 The SEP provides a consistent, statewide framework to enable state, local, tribal 856 governments, the federal government, the private sector, and community 857 stakeholders to work together to mitigate, prepare for, respond to, and recover 858 from the effects of emergencies regardless of cause, size, location, or 859 complexity. In accordance with the ESA, this plan is in effect at all times and 860 applies to all levels of state government and its political subdivisions. 861 The SEP incorporates and complies with the principles and requirements found in 862 federal and state laws, regulations, and guidelines. It is intended to conform to 863 the requirements of the California SEMS, the National Incident Management 864 System (NIMS), as well as the California and National Disaster Recovery 865 Frameworks (NDRF) and be consistent with federal emergency planning 866 concepts such as the National Preparedness System, and catastrophic concept 867 of operations (CONOPS) documents developed jointly by FEMA Region IX and 868 the State of California. 869 This plan is part of a larger planning framework that supports emergency 870 management within the state. Exhibit 2.1-1 Emergency Plan Interface on the 871 next page illustrates the relationship of the State Emergency Plan to other state 872 plans and its political subdivisions. Through an integrated framework of 873 emergency plans and procedures involving all stakeholders in the emergency 874 management community, California promotes integrated planning and



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coordination prior to an emergency, ensuring a more effective response and recovery.

### Exhibit 2.1-1 Emergency Plan Interface



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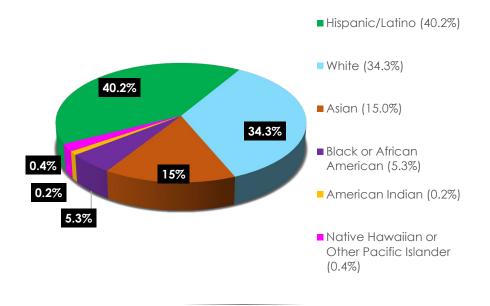
# 3. Situation and Assumptions

## 3.1. Population

California is a complex state. The population, economy, geology, geography, natural resources, and weather vary significantly from the northern border to the international border in the south. The state leads the nation in population with an estimated 39.18 million residents or over 11.5 percent of the United States (U.S.) population (California Department of Finance, 2022). About 26.4 million people live in the coastal counties of the state. In addition to the permanent population, California was the destination of 268 million domestic leisure and business travelers in 2019, along with 17.7 million international travelers (California Travel & Tourism, 2019). While California's population growth began slowing in 2010, it is expected to exceed 41.8 million by 2030 (California Department of Finance, 2021).

Part of any successful jurisdictional emergency planning effort requires an understanding of the populations impacted. California's demographics are diverse; however, no single ethnic group currently represents a majority of the population. Refer to *Exhibit 3.1-1 California's Demographics* below for a general breakdown of the state's demographics (California Department of Finance, 2021).

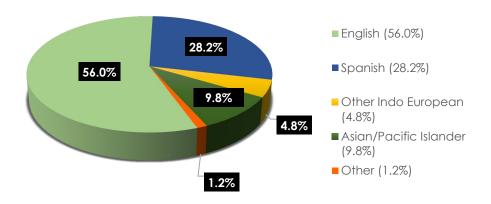
**Exhibit 3.1-1 California's Demographics** 



The Native American people of California bring vibrancy to the state but have the smallest population among the major racial and ethnic groups living here. There are 109 federally recognized California Native American tribal governments and 62 non-federally recognized California Native American Tribes with an estimated total population of 535,468 as of 2021 (United States Census Bureau, 2021).

California has more immigrants than any other state. Approximately 27 percent of the state's population is foreign born with the leading countries of origin being Mexico, the Philippines, China, Vietnam, and India (Hans Johnson, 2021). This diversity in population also means a significant linguistic diversity. While English and Spanish are the primary languages, there are at least 200 languages spoken in California (Temelkova, 2021). Refer to **Exhibit 3.1-2 Spoken Languages** below for a representation of the various languages used.

Exhibit 3.1-2 Spoken Languages

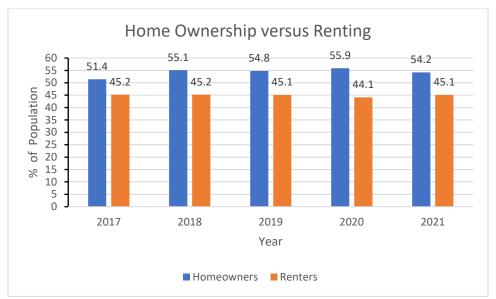


Note: Asian/Pacific Islander includes Chinese, Tagalog, Vietnamese, and Korean Other Indo European includes Persian, Hindi, and Armenian Source: U.S. Census Bureau, American Community Survey 1-Year, 2021

There are over 13.15 million households in California with an average occupancy of three people per household. There are more homeowners than renters with a ratio of 55 percent homeowners to 45 percent renters in 2022, but this gap is shrinking as housing costs continue to climb (iPropertyManagement, 2022). People renting tend to move more frequently than homeowners which can lead to them being unaware of their local natural hazards.

Individuals experiencing homelessness in the state pose a similar concern, and their numbers are increasing. According to the California Business, Consumer Services and Housing Agency there were at least 268,263 people experiencing homelessness in California in 2021 California Business, Consumer Services and Housing Agency, 2021). Additional consideration is needed by state and local government to ensure people lacking housing stability are included in emergency planning and response activities. Refer to **Exhibit 3.1-3 Home Ownership in California** below to see home ownership trends for 2017 through 2021.

#### Exhibit 3.1-3 Home Ownership in California



Source: U.S. Census Bureau, Homeownership Rate for California, (percentages are rounded)

According to the Centers for Disease Control and Prevention, approximately 6.7 million adults in California have some type of disability (Centers for Disease Control and Prevention, 2020). The state's population is also aging. Between 1970 and 2016, the number of adults aged 60 or over grew from 2.5 million to 7.8 million, an increase of 212 percent. Projections are that by 2030, when the last of the Baby Boomer generation has reached age 60, there will be an estimated 10.8 million older Californians, and approximately one million of those individuals will be age 85 or older (California Department of Aging, 2017).

Integrating whole community planning and mitigation can help a jurisdiction prevent gaps and inequities in the way it plans, responds to, and recovers from

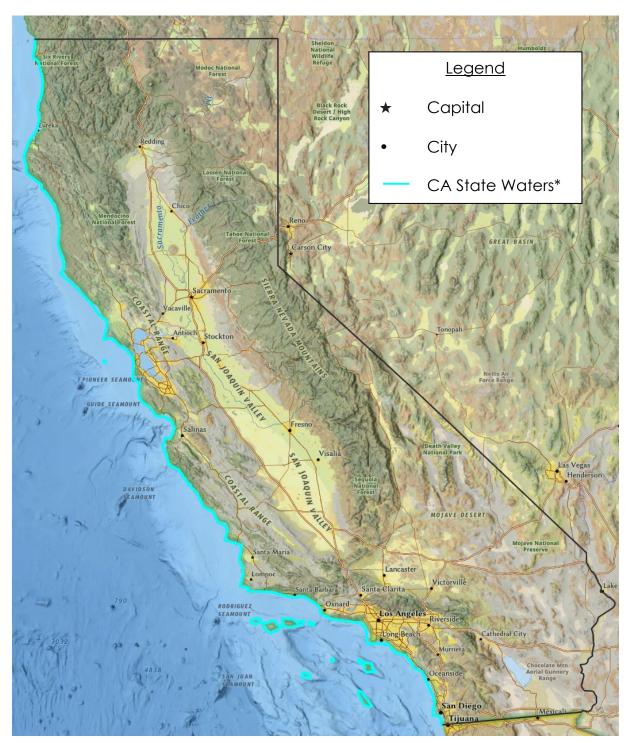
949 disasters. This may increase suffering and loss of life among individuals with 950 disabilities, older adults, and others with access or functional needs. 951 California Government Code, Section 8593.3 defines access and functional 952 needs as individuals who have: 953 Developmental, intellectual, or physical disabilities. 954 • Chronic conditions or injuries. 955 Limited English proficiency or non-English speaking. 956 Or individuals who are: 957 Older adults, children, or pregnant. 958 • Living in institutional settings. 959 • Low-income, experiencing homelessness, and/or transportation 960 disadvantaged. 961 The state is divided into 58 counties and subdivided into 482 incorporated cities 962 and towns. The state's counties vary widely in land area, population, 963 geography, and growth. For example, the most populous county, Los Angeles, 964 has 9.86 million inhabitants; while the least populous county, Alpine, has 1,200 965 inhabitants (California Department of Finance, 2022). Eight of the 50 most 966 populous U.S. cities are in California and include Los Angeles, San Diego, San 967 Jose, San Francisco, Fresno, Sacramento, Long Beach, and Oakland (The United 968 State Census Bureau, 2019). 969 3.2. Economy 970 California has a strong economy, with a gross state domestic product of \$3.37 971 trillion in 2021. California's economy is fifth in the world (U.S. Bureau of Economic 972 Analysis, 2021). A catastrophic disaster in California could adversely affect the 973 national and world economies (Hughs, 2021). 974 California's economic strength and vitality is attributed to a variety of industries 975 including, but not limited to, agriculture, tourism and hospitality, healthcare, 976 construction, film and television, and technology. California's 11 ports are also 977 major commerce hubs. The Ports of Los Angeles and Long Beach are among 978 the top five busiest ports in the country. Together, these two ports handle about

40 percent of U.S. imports from Asia (The Journal of Commerce, online).

#### Geography 980 3.3. 981 California is the third largest state in area in the nation at 163,696 square miles 982 (107.765 million acres) within a land mass that is 770 miles long and 250 miles 983 wide. The state has over 1,000 miles of coastline along the Pacific Ocean, shares 984 990 miles of border with three other states (Oregon to the north, and Nevada 985 and Arizona to the east) and has approximately 140 miles of international border 986 with Mexico to the south. 987 The State of California owns 2.4 million acres with 1.3 million acres of that 988 designated as state parks. There is almost 48 million acres of federal lands in 989 California. This equates to 47.7 percent of California's land area. These lands are 990 managed by 14 agencies and include military bases, national parks, 991 monuments, and forests. 992 Approximately one-third of California's total land area is covered by forest and 993 about 25 percent is covered in deserts. A key inland feature is the Central 994 Valley, a large fertile stretch of farmland that ranks in the top 10 agricultural 995 producers worldwide. The Central Valley is bounded by the Coast Range 996 Mountains to the west, the Sierra Nevada range and Basin and Range Province 997 to the east, the Cascade Range and Klamath Mountains to the north, and the 998 Transverse and Peninsular ranges to the south. 999 California's geologic and geographic extremes are demonstrated by the fact 1000 the state has both the highest (Mount Whitney) and the lowest (Badwater Basin, 1001 Death Valley National Park) elevation points within the continental U.S. Given 1002 this diversity, the climatic conditions vary significantly from hot desert to alpine 1003 tundra, depending on latitude, elevation, and proximity to the coast. Most of 1004 California has cool, rainy winters and dry summers. Areas near the ocean 1005 typically experience cooler summers and warmer winters, while inland areas 1006 experience hotter summers and colder winters. 1007 Northern California generally receives more rainfall than the southern part of the 1008 state. High desert climates are found east of the Sierra Nevada, and the 1009 Transverse and Peninsular ranges of southern California. The high deserts, that 1010 include the Mojave Desert, the Owens Valley, and the Modoc Plateau, are part 1011 of the Great Basin region and experience hot summers and cold winters. The low 1012 deserts east of the southern California mountain ranges, including the

1013 Imperial Valley, Coachella Valley, and the lower Colorado River basin, are part 1014 of the Sonora Desert with hot summers and mild winters. 1015 Two river systems, the Sacramento and the San Joaquin, form the principal 1016 freshwater system in California. The Sacramento River flows south for 377 miles 1017 from the Cascade Range near Mount Shasta. The San Joaquin River flows 1018 northwest for 350 miles from the Sierra Nevada Mountain range near Yosemite. 1019 Both rivers feed into the Sacramento-San Joaquin Delta, which serves as a 1020 critical water supply hub for California and contains a rich and productive 1021 habitat. With dredging, these river systems are large and deep enough that 1022 several inland cities, most notably Stockton and West Sacramento, are harbor 1023 communities that can dock ocean-going vessels. Water from the 1024 Sacramento-San Joaquin Delta provides drinking water for nearly 23 million 1025 people, almost two-thirds of California's population, and provides irrigation 1026 water to the Central Valley. 1027 California's coast and adjacent ocean waters (three geographical miles from 1028 the coast, reefs, outermost islands, and where inland waters meet the sea) 1029 cover approximately 5,285 square miles (Gurish). Their natural beauty attracts 1030 tourism and provides important resources. The coastline encompasses beaches, 1031 rocky cliffs, harbors, and estuaries, as well as coastal communities that range 1032 from metropolitan cities to rural towns. The Marine Life Protection Act of 1999 1033 established a network of marine protected areas (MPAs) along the entire length 1034 of the coast to help manage and protect California's marine ecosystems. 1035 Refer to Exhibit 3.3-1 Map of California on the next page to understand the 1036 relationships between the state's topography, rivers, forests, deserts, central 1037 valley, coastal features, and cities.

### Exhibit 3.3-1 Map of California



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\*California's territorial boundaries extend three nautical miles beyond the outermost islands, reefs, and rocks, and coast (Source: Overview of California Ocean and Coastal Laws with Reference to the Marine Environment).

#### 3.4. Hazards and Vulnerabilities 1043 1044 A hazard represents an event or physical condition that has the potential to 1045 cause fatalities, injuries, property damage, infrastructure damage, agricultural 1046 losses, damage to the environment, interruption of business, or other types of 1047 harm or loss. California's Enhanced SHMP shows that earthquakes, floods, and 1048 wildfires are the predominant hazards that historically have resulted in the 1049 highest disaster losses. Secondary hazards include levee failure, landslides, and 1050 tsunamis. For a complete list of hazards considered by the state for mitigation 1051 purposes, please refer to the Enhanced SHMP. 1052 Vulnerability indicates the level of exposure of human life, property, and the 1053 environment to damages from natural and human-caused hazards. California 1054 and its people are vulnerable to a wide range of hazards that threaten 1055 communities, businesses, government, and the environment. 1056 Densely populated counties are found in southern California, the San Francisco 1057 Bay Area, Delta region, and Central Valley. Many of these regions are 1058 threatened by multiple hazards. 1059 The severity of emergencies is determined not only by the occurrence of natural events (that may be increasing in magnitude and frequency due to climate 1060 1061 change), but also on the level of exposure and socio-economic vulnerability to 1062 those events. In recent years, California has faced consecutive disasters that 1063 have resulted in significant cascading social, political, economic, and 1064 environmental impacts. Vulnerable populations have experienced the harshest 1065 of these effects, as they are more likely to suffer from heavy weather, fire, and 1066 poor air quality. Recovery efforts are still on-going with this update. 1067 Climate impacts, including extreme weather events, sea level rise, precipitation 1068 patterns, and severe and frequent wildfires, present new risks that impact all 1069 phases of emergency management. Climate change is already affecting 1070 temperatures across California. Present day (1986 - 2016) temperatures 1071 throughout the state have warmed above temperatures recorded during the 1072 first six decades of the 20th century (1901 - 1960). With rising temperatures, 1073 especially during dry summer periods, the state has experienced some of the 1074 deadliest and most destructive wildfires in its history. Five of the 20 largest 1075 California wildfires fires occurred in 2020, burning a record 4.3 million acres,

damaging or destroying 11,116 structures and killing 33 people. In addition to 1077 extreme heat and wildfires, sea levels along the coast of central and southern 1078 California increased over 5.9 inches during the 20th century (Bedsworth, 2019). 1079 Given the current effects of climate change, and the anticipated consequence 1080 projected for the future, the climate must be considered in all phases of 1081 emergency management: mitigation, preparedness, response, and recovery. 1082 California continues to move forward and work with stakeholders, all levels of 1083 government, and federal and international partners to build climate adaptation 1084 and community resiliency strategies into planning and preparedness efforts. The 1085 Enhanced SHMP incorporates climate beginning with the 2007 update, and the 1086 state continues to work to build community resiliency through mitigation actions, 1087 helping to lessen the impacts of, and recovery from, emergency events. 1088 Examples of California hazards and vulnerabilities listed in the Enhanced SHMP 1089 are detailed below. 1090 3.4.1. Earthquake 1091 More than 70 percent of California's population resides within 30 miles of an 1092 earthquake fault where strong ground shaking could occur in the next 50 years. 1093 Statewide, approximately 27 million people live in areas that could experience 1094 shaking intensities strong enough to damage many types of structures. In 17 1095 counties, more than 90 percent of the population lives where shaking can be 1096 strong. 1097 While earthquakes occur every day in California, few are large enough to be 1098 felt or require a state level response. However, those infrequent large magnitude 1099 earthquakes have the potential to impact life safety, cause extensive injuries, 1100 and can result in significant economic, property, and infrastructure damage. 1101 The San Andreas Fault System forms the tectonic boundary of the Pacific Plate 1102 and the North American Plate that move horizontally past one another at the 1103 rate of approximately 1.5 inches per year, with the Pacific Plate moving toward 1104 the northwest. This movement results in strike-slip earthquakes along the San 1105 Andreas Fault and other associated faults, some of which have historically been 1106 the most damaging earthquakes in California.

1107 The San Andreas Fault, which extends from Cape Mendocino in the north 1108 through California for more than 800 miles to the Salton Sea, is California's 1109 largest fault system. This system includes an intricate network of branching faults 1110 of which about 200 are considered potentially hazardous based on geologic 1111 records. 1112 Off the coast of Cape Mendocino is the Mendocino Triple Junction, a region 1113 where the Pacific Plate, North American Plate, and the Gorda Plate collide, 1114 forming one of the most seismically active regions on Earth. This junction forms 1115 the point where the northern end of the San Andreas Fault transitions to the 1116 southern end of the Cascadia Subduction Zone, which extends offshore of 1117 California's northern coast. This region is a source of damaging earthquakes. 1118 Growing urbanization and increasing reliance on complex infrastructure 1119 including electricity, water, telecommunications, and transportation magnify 1120 California's earthquake vulnerability. Highly populated and major agricultural 1121 regions in California could be exposed to potentially damaging shaking, 1122 landslides, and liquefaction from earthquakes. It has been shown that areas with 1123 high minority populations are more likely to experience more significant 1124 economic loss compared to areas with predominantly white populations. 1125 Identifying the potential risks of damage, loss of life, and economic devastation 1126 is important for mitigation efforts (Noriega, 2012). 1127 Using FEMA Hazus Program data, a nationally standardized risk modeling 1128 methodology, the California Geological Survey (2016) calculated the 1129 annualized earthquake loss, the estimated long-term value lost for buildings due 1130 to earthquake in any single year in California to be \$4.6 billion adjusted to 2022 1131 dollars. This is an average potential loss in any given year, the actual loss in a 1132 specific year could be higher or lower. Over 70% of these losses are expected to 1133 occur within three geographic areas due to their proximity to seismic faults: Los 1134 Angeles-Long Beach-Santa Ana, San Francisco-Oakland-Fremont, and 1135 Riverside-San Bernardino-Ontario. The Los Angeles-Long Beach-Santa Ana area 1136 has the potential to account for \$1.6 billion (35 percent) of that annual average, 1137 the most of the three geographical areas (FEMA, 2017).

3.4.2. Flood 1138 Flooding poses a serious risk to life, property, and public health and safety and 1139 1140 could devastate the state's economy. Flooding can affect the state at different 1141 times and in different ways based on the complexities and diversity of the land, 1142 hydrology, and climate. In the past half-century, California has experienced 1143 numerous extreme weather events resulting in flood-related disasters across the 1144 state. These widespread flood events require significant emergency response 1145 and recovery efforts, typically resulting in the issuance of a Governor 1146 Proclamation of a State of Emergency and, in many cases a Presidential Disaster 1147 Declaration, for the affected areas. The cost of response efforts and extensive 1148 damage to public and private infrastructure from each of these events ranges 1149 from an estimated \$150 million (1997) to \$2.6 billion (2017). 1150 The meteorological phenomenon behind most large storms on the U.S. West 1151 Coast is the Atmospheric River (AR). These jets of warm moist air and high wind 1152 originate over the mid-latitude North Pacific Ocean and transport moisture to 1153 California which turns to rain and snow. These events have come to be known 1154 as the "Pineapple Express". 1155 The January 1997 flood was one of the largest and most extensive flood disasters 1156 in California's recorded history. There were two large flood-producing series of 1157 storms, one in late December through early January and another in late 1158 January. Rivers from the Oregon border to the southern Sierra reached flood 1159 stages, with some rivers in the southern Sierra cresting with flows more than 1160 seven times their channel capacities. In some areas such as the lower San 1161 Joaquin River system, levee flood control systems were totally overwhelmed, 1162 resulting in extensive damage, levee failures, and flooding. Forty-six counties 1163 were given presidential emergency declarations and an additional two 1164 counties declared local emergencies. 1165 In the winter of 2016-17, a series of storms brought abundant precipitation and 1166 snow to the central and northern portions of the state. The resulting runoff filled 1167 Lake Oroville that also experienced a structural failure in the dam's lower spillway, causing an inability to keep up with the reservoir's rising water level. The 1168 1169 storm runoff eventually overtopped the dam's emergency spillway threatening 1170 to undermine the structure. Over 188,000 people in the Feather River Valley were 1171 evacuated. Although a catastrophic failure was avoided, high water flows in

1172 the Feather River caused considerable damage to the river's banks, road 1173 infrastructure, and destroyed large areas of farmland. 1174 In preparation for future storms and to help mitigate their impacts, the Northern 1175 California Catastrophic Flood Response Plan was adopted in 2018. This plan was 1176 developed in accordance with the Sacramento-San Joaquin Delta Emergency 1177 Preparedness Act of 2008. The act required Cal OES to develop an emergency 1178 preparedness and response strategy for the Delta Region The flood plan outlines 1179 how state and federal agencies will work in coordination with affected counties 1180 to execute joint agency responsibilities and transition to recovery following a 1181 catastrophic flood. Densely populated counties with high numbers of individuals with a disability or 1182 1183 an access or functional need are in flood-prone areas of Southern California, 1184 the San Francisco Bay Area, Delta Region, and Central Valley. People 1185 experiencing homelessness are disproportionately affected by flooding when 1186 they set up encampments along waterways, putting them at greater risk of injury and death, as well as personal property loss, and are also less likely to 1187 1188 receive warnings of floods, which compounds these risks. 1189 Many urban and rural areas are not protected by levees and are subject to 1190 recurring, seasonal flooding by local rivers or streams. According to the 1191 California Legislative Analyst's Office every county in the state has been 1192 declared a federal disaster area at least once for a flooding event. Over seven 1193 million people, or approximately 18 percent of the state's total population, live 1194 in a Flood Insurance Rate Map (FIRM) designated floodplain. 1195 In the 2022 update of the Central Valley Flood Protection Plan, the Central 1196 Valley Flood Protection Board estimates there is \$223 billion in homes, businesses, 1197 and other structures at risk to flooding and an additional \$17 billion of 1198 agricultural economic activity that could be significantly affected by extreme 1199 precipitation events. The plan reports that the state has invested approximately 1200 \$4.1 billion from 2007 to 2021 in flood control efforts in the Central Valley. 1201 Additional flood control efforts are planned over the next five years including 1202 the Lower Elkhorn Basin Levee Setback project which will increase the size of the 1203 Yolo Bypass by 900 acres (Central Valley Flood Protection Board, 2022).

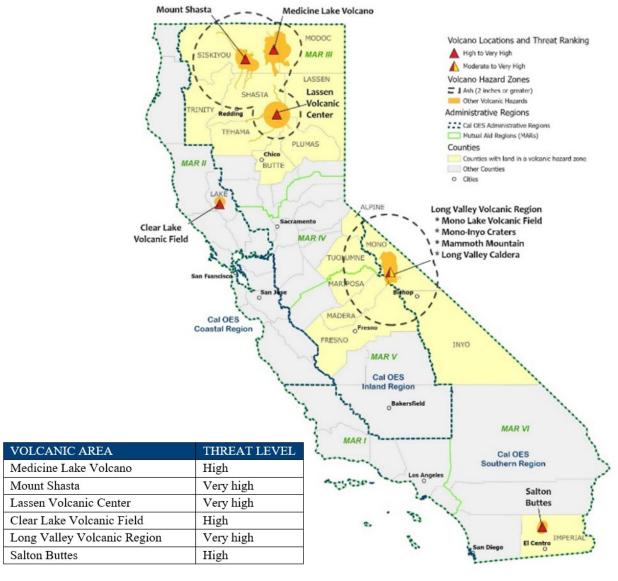
1205 3.4.3. Wildfire 1206 Climate change has dramatically increased the size and intensity of wildfires 1207 throughout the state. The cost in lives and fire suppression have risen drastically. Fast moving wildfires killed 151 people and destroyed 49,115 structures in the last 1208 1209 five years. Fire suppression costs in 2018-19 topped \$890 million (California 1210 Department of Forestry and Fire Protection [CAL FIRE], 2020). Since 1954, 78 1211 percent of federally declared disasters in California (includes Fire Management 1212 Assistance Grants [FMAG]) were the result of wildfires. 1213 Approximately 37 million acres within California are at risk from wildfire, with 17 1214 million acres at high risk. A total of 7.8 million acres of California are developed 1215 with housing unit densities considered to meet the Wildland-Urban Interface 1216 (WUI) criteria, and a total of 11.8 million homes are located in the WUI. 1217 California continues to face multiple years of statewide, severe drought 1218 conditions. One of the compounding impacts of drought is the state's fire threat 1219 resulting in aggressive fire behavior and activity changes. As a sobering 1220 example, the 2020 fire season had five large fires burning at the same time. Fire 1221 "complexes", consisting of dozens of fires, burned huge swaths of land and 1222 destroyed thousands of structures. One of these fires, the August Complex, 1223 began as 37 separate fires ignited by lightning strikes. The complex burned a 1224 total of 1,032,648 acres becoming the state's first "megafire." In 2021, the Dixie 1225 Fire became the largest single source fire in California history, burning 963,309 1226 acres across five counties. 1227 Landscapes at risk of wildfire cross multiple ownerships requiring the need for 1228 strong partnerships among federal, state, local, and tribal entities, and private 1229 organizations. In August 2020, California and the U.S. Forest Service (USFS) 1230 entered into an agreement to improve the health of California's forests and 1231 reduce wildfire risk across the state. CAL FIRE and the USFS will each expand 1232 their fuels management programs to cover 500,000 acres annually by 2025. 1233 Wildfire smoke has had a significant impact on the health and quality of life for 1234 many people in Californians, particularly among individuals with preexisting 1235 health conditions and access or functional needs. Thick smoke from fires burning 1236 in interior valley and coastal mountain areas are carried westward by strong 1237 winds over heavily populated cities. The smoke is made up of a complex mixture of gases and fine particles. These microscopic particles can penetrate deep into lung tissue and cause a range of health problems. The California Forest Management Task Force was established in 2018 to introduce a more holistic, integrated approach toward effective forest management. This task force's purpose is to develop a framework for establishing healthy and resilient forests that can withstand and adapt to wildfire, drought, and a changing climate. The use of prescribed fire under safe conditions is now well-recognized as one of the most versatile and cost-effective tools available to reduce fuels buildup and the risk of catastrophic wildfires. Where possible, CAL FIRE, the USFS, and Tribal governments are actively collaborating to get more "good" fire on the ground (California Natural

#### 3.4.4. Volcanic Event

Resources Agency, 2021).

Volcanic areas are located throughout California, from Siskiyou County in the north to Imperial County in the south. Volcanic events can include increased seismicity, deformation and gas emissions, steam, or ash explosions, as well as effusive or explosive eruptions of lava. According to the U.S. Geological Survey (USGS) National Volcanic Threat Assessment, California has eight volcanic areas considered to be moderate, high, or very high threat. Of most concern are the six high or very high threat volcanic areas. The hazard zones of these six volcanic areas cover over 20,000 square miles of land affecting 17 California counties, all three Cal OES Administrative Regions, and five of six Mutual Aid Regions. Refer to Exhibit 3.4-1 Volcanic Hazard Areas in California on the next page for the locations of these hazard zones.

#### 1262 Exhibit 3.4-1 Volcanic Hazard Areas in California



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California generates power with geothermal and steam fields, located adjacent to volcanic centers throughout the state. The heat driving the geothermal systems emanates from zones of partially molten rock (magma) deep below the surface.

Hazards from volcanoes include pyroclastic flows, lava flows, lahars and floods, volcanic ash, ballistics, and volcanic gases. Some volcanic hazards, such as ballistics, are short-range with mostly local impacts, while other hazards, such as lahars, can travel many miles. Secondary effects can include flooding or ash

laden debris flows due to rapid snow melt.

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- Volcanic ash can travel hundreds of miles and significantly impact air travel, transportation, communications, and utilities. California can also be impacted by volcanic ash from volcanoes outside the state such as Mount St. Helens in Washington State. Unique characteristics of volcanic events include:
  - Volcanic eruptions are multi-hazard events with cascading consequences. Hazards are most severe within a few miles of the eruptive site, where life-threatening and highly destructive phenomena evolve within seconds to minutes, leaving little time to mount evasive actions. Generally, hazard severity declines, and the time available to issue warnings increases, with distance from the vent.
  - Volcanic events may last for weeks, months, or years, with activity increasing or decreasing repeatedly with or without an explosive event(s).
     Globally, eruptive activity has a median duration of about seven weeks. In addition, some hazards endure well beyond the timescale of the eruption. Post eruption hazards, such as resuspension of volcanic ash, may occur for years, or even decades, after an eruption has stopped.
- California has volcanoes that were active in historical times and have the potential to erupt again. The most recent eruption in California occurred from 1914-1917 at Lassen Peak. This eruption included ash, ballistics, and pyroclastic flows that could be seen for miles around with ash reaching as far as
- 1293 Elko, Nevada. Portions of Northern California received measurable ash fall from 1294 the Mount St. Helens eruption in 1980.
- 1295 A state-Level Concept of Operations for Volcanic Events Plan (Volcano ConOps
- 1296 Plan) has been drafted and will be included as an annex to the SEP once it is
- 1297 finalized. The Volcano ConOps Plan addresses six (6) main hazard types
- 1298 associated with the volcanic hazard: pyroclastic flows, lava flows, lahars and
- 1299 floods, volcanic ash, ballistics, and volcanic gasses.
- 1300 The USGS Volcano Observatory monitors and issues Volcano Alert Notifications
- 1301 during changes in volcanic activity. These notifications are publicly available at
- 1302 USGS' Volcano Updates webpage.

#### 3.4.5. Landslide

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- Landslides commonly occur in connection with other major natural disasters such as earthquakes, volcanic events, wildfires, and floods; however, landslides can also be caused by normal, seasonal rainfall or erosion. Expansion of residential and recreational developments into the wildland urban interface or hillside areas leads to more people threatened by landslides each year.
- 1309 The Montecito Mudflow in Santa Barbara County occurred in January 2018 after 1310 heavy rains saturated hillside soils left bare by the Thomas Fire in 2017. The
- 1311 mudflow killed 23 people, injured 163, and damaged or destroyed 243 homes
- 1312 and businesses. Blocked by mud, boulders, and debris from the slide, State
- 1313 Highway 101 was closed for nearly two weeks before reopening.

#### 3.4.6. Dam and Levee Failure

- California has a complex system of flood infrastructure consisting of approximately 20,000 miles of levees, more than 1,500 dams and reservoirs (1,250 of which are under state jurisdiction), and more than 1,000 debris basins that protect the state's population, agricultural lands, and water supply. The history of and recent changes in dam safety and emergency preparedness include:
  - In early June 2004, the Upper Jones Tract Levee near Woodward Island in the Delta suddenly failed. The levee break flooded 12,000 acres of farmland and threatened the California State Water Project and water supply to southern California. Emergency actions prevented any loss of water supply to the south, but repairs cost \$100 million and required many months to pump the farm fields dry and bring them back into production. Burrowing wildlife was the suspected cause of the failure.
  - Sixteen dam failures or major incidents have occurred since 1950 with the
    most recent being the Oroville Dam Spillway incident in February 2017.
    Dam and related dam structure failures can cause sudden and
    catastrophic flooding in communities downstream which may result in
    significant property damage, community lifeline disruption, business
    disruptions, displacement of families from their homes, environmental
    damage, and loss of life. Follow-on effects can include disruption to the
    state's water supply.

• Following the Oroville Dam Spillway incident, Senate Bill 92 was enacted, establishing the Dam Safety Planning Unit within Cal OES. The law also set forth new requirements that dam owners submit inundation maps to the Department of Water Resources (DWR) Division of Safety of Dams, and Emergency Action Plans (EAP) to Cal OES for approval. Dam owners must coordinate with local public safety officials and conduct regular safety exercises. The inundation maps and EAPs must be updated, at minimum, every ten years.

Levees are subject to failure without warning but are especially vulnerable during an earthquake or flood. There have been 140 levee failures in California in the past ten years; however, on-the-ground construction has been addressing levee deficiencies, and management of the flood system is improving. Overall, since 2007, approximately 361 miles of urban and 120 miles of non-urban State Plan of Flood Control levees have been repaired, rehabilitated, or improved, providing public safety and economic outcomes (Central Valley Flood Protection Board, 2022).

#### 3.4.7. Severe Weather

Increases in severe weather, winter storms, flooding, temperature extremes, and other meteorological effects are anticipated among future natural hazards the state faces due to climate change. Extremely hot or cold temperatures can have significant impacts on agriculture and can result in deaths, especially among older adults and individuals with preexisting medical conditions. Recent trends in the state's weather include:

• Extreme Heat Events: Heat wave activity is on the rise in California and humid heat waves, in particular, are becoming more prevalent. The six warmest years on record have all occurred since 2014. Hot weather is associated with an increase in heat-related illnesses, including cardiovascular and respiratory complications, and a rise in death rates during and after heat waves (Centers for Disease Control and Prevention, 2023). Agriculture is also heavily impacted. The 2006 heat wave in the Central Valley cost \$1 billion in the dairy industry alone (Pu, 2022). In early September 2022, a 10-day long heat wave settled over California. This heat dome event fueled wildfires and stressed the power grid. Excessive heat warnings were issued for much of the state with temperatures

- reaching well into the triple digits during the day and causing record high nighttime lows. The toll in human lives and illness is still being determined but preliminary analysis indicates approximately 387 deaths resulted from the heat wave.
- Extreme Cold Events: Freezing spells are likely to become less frequent in California as climate temperatures increase; however, when they do occur, those experiencing homelessness often face disproportionate mortal consequences. For example, eight people experiencing homelessness froze to death in Sacramento in 2021, the highest number in at least two decades (Sacramento Regional Coalition to End Homelessness, 2022). Freezing temperatures occurring during winter and spring growing seasons can also severely affect the state's agricultural sector. While fewer freezing spells decrease cold-related health consequences, too few freezes could lead to increased incidences of disease due to the survival of more vectors and pathogens during the winter.
- **Drought:** Over the past 120 years, California has become increasingly dry. The drought from 2012 to 2016 was the most extreme since instrumental records began. Multi-year droughts may result in water shortages that impact water available for human consumption and agriculture production in the more arid areas of the state. Drought is also a major determinant of the wildfire hazard. In April 2021, California again entered a drought state of emergency due to substantially low snowpack levels in the Sierra Nevada and unseasonably warm temperatures.

#### 3.4.8. Tsunami

A tsunami is a set of ocean waves caused by an abrupt displacement of a large volume of water typically triggered by large submarine or near-shore earthquakes, volcanic eruptions, submarine landslides, or near-shore landslides causing large volumes of debris to fall into the water. Tsunami waves differ from wind-driven ocean waves that move only the surface layer of water. In contrast, tsunami waves are longer in length, and move the entire "column" of water from the ocean floor to the surface. As a result, tsunami waves have increased power to inundate or flood low-lying coastal areas, making them far more dangerous and destructive than normal ocean waves.

1404 1405 1406 1407	Tsunamis generally affect maritime facilities including ports, harbors, marinas, piers, docks, vessels, and other marine-related infrastructure. Tsunamis also impact beaches, low-lying river valleys near the coast, and other land-based structures near the coast.
1408 1409 1410 1411 1412	California's tsunami hazard results from both local and distant sources. Local sources include large offshore faults and large submarine landslides near the shore. Local source tsunamis put California's coastal communities at the greatest risk because there is little or no time for official notification, so the public must respond quickly to natural warning signs.
1413 1414 1415 1416 1417	The 700-mile-long submarine Cascadia Subduction Zone (CSZ), located offshore of California's northern coast, is an example of a local tsunami source that could threaten the northern California coast from Cape Mendocino to the California/Oregon border. For more information about the CSZ, please visit the Redwood Coast Tsunami Workgroup website.
1418 1419 1420 1421 1422 1423 1424 1425	Distant source tsunamis are caused by large seismic events (usually larger than Magnitude 8.0) throughout the Pacific Rim that travel across the Pacific Ocean to California's coastal area at a rate of approximately 500 mph, or the speed of a jet plane. In 2011, a tsunami resulting from the Magnitude 9.0 Tohoku (Japan) earthquake traveled across the Pacific Ocean, causing one fatality in California. It severely damaged the Crescent City harbor and caused moderate to minor damage to 25 other harbors in California, for a combined total of approximately \$100 million and resulted in a Presidential Disaster Declaration.
1426 1427 1428 1429 1430 1431	According to historic records, more than 150 tsunamis have been observed or recorded in California: most causing little or no damage. California was placed into a tsunami advisory or warning, activating the state emergency response system, seven times between 2009 and 2022 based on distant seismic events expected to impact the state's coast: 2009 (Samoa), 2010 (Chile), 2011 (Japan), 2012 (Canada), 2015 (Chile), 2018 (Alaska), and 2022 (Hunga-Tonga).
1432 1433 1434 1435	The National Oceanic and Atmospheric Administration (NOAA)/National Weather Service's (NWS) National Tsunami Warning Center (NTWC) maintains overall responsibility for national level monitoring and alert messaging for tsunami incidents. The NTWC issues alert bulletins and provides national-level

- 1436 communications during tsunami response operations. Additional information
- 1437 may be found at U.S. Tsunami Warning System.
- 1438 To identify California's vulnerability to the tsunami hazard, the California Tsunami
- 1439 Program developed Tsunami Hazard Area (THA) Maps for the entire California
- 1440 coastline. These maps display the worst-case scenario tsunami impacts for
- 1441 California coast areas.

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### 3.4.9. Hazardous Materials Emergency

- 1443 California has approximately 160,000 businesses regulated for storing,
- 1444 transporting, or handling hazardous materials. There are also two operating
- 1445 nuclear power reactors at one plant, three nuclear facilities at various stages of
- 1446 decommissioning, and multiple research reactors that are operational or
- 1447 undergoing decommissioning. General categories of hazardous materials
- 1448 include chemical, biological, radiological, nuclear, explosive, oil spills, and any
- 1449 incident that results in the release of agents into the environment by stationary
- 1450 sources, railways, ports, and highways. Examples of such incidents include:
  - Hazardous materials releases have averaged about 8,390 per year for the
    last five years. Depending on the severity of release and type of material,
    a hazardous materials emergency may cause injury, death, property
    damage, environmental damage, or may result in orders to evacuate or
    shelter in place.
  - In severe flood events, floodwaters are often contaminated with hazardous materials posing a threat to public and animal health, groundwater, and other parts of the environment.
  - Firestorms resulting in the destruction of homes and businesses present a
    public health concern due to the presence of synthetic and toxic
    substances in the ash and debris. A "toxic sweep" managed by the
    California Environmental Protection Agency (CalEPA) may be required to
    identify and remove hazardous materials from all burned properties. This
    may delay the initial steps of fire recovery, including reopening burned
    areas to community members, and initiating debris removal activities.
  - Oil by rail poses a threat due to the risk of derailments, explosions, fires, accidental releases, and the potential for terrorist acts. In 2019, oil supplies shipped into California totaled 8,245,000 barrels. The COVID-19 pandemic

1469 caused a significant drop in oil imports throughout 2020, but as the state's 1470 economy recovers to pre-pandemic levels the risk from shipping the highly 1471 flammable "light" crude oil will increase as well (California Energy 1472 Commission, 2020). 1473 The Cal OES Special Operations and Hazardous Materials Section coordinates 1474 readiness and response of 42 California (FIRESCOPE-typed) Type I Hazardous 1475 Materials (Haz Mat) Teams and 38 Type II Haz Mat Teams. Twelve of the Type II 1476 Haz Mat Teams were assigned to local government fire departments for local 1477 emergencies and mutual aid across California. Under a separate program, 1478 Cal OES assigned 12 hazardous materials response vehicles to local government 1479 fire agencies to improve Haz Mat capability coverage among the mutual aid 1480 regions and due to those agencies' proximity to primary hazardous materials 1481 transportation routes via rail, highway, pipeline, and waterways. Cal OES is 1482 upgrading the 12 Type II vehicles to be Type I capable, meaning they will be 1483 equipped to respond to weapons of mass destruction. 1484 The positive impact of sponsoring Cal OES hazardous materials response teams 1485 to other state agencies is faster response to hazardous materials spills or releases 1486 reducing the contamination footprint; less time and financial commitment to 1487 clean up a contained release; and faster restoration of roadways, railroads, and 1488 waterways. 1489 3.4.10. **Energy Disruption** 1490 California obtains electric power from a variety of in-state and out-of-state 1491 sources, including gas-fired power plants, a nuclear power plant, hydropower, 1492 and renewable sources such as wind, geothermal, and solar power. While the 1493 state is committed to meeting most of its electricity needs from renewable 1494 sources by 2030, natural gas is currently a significant source of energy for the 1495 state's baseline power plants. California generates both natural gas and 1496 petroleum, but it imports more than it produces. In 2020, California imported 1497 over 90 percent of its natural gas and over 65 percent of its crude oil, either from 1498 other states or from other countries (U.S. Energy Information Administration, 1499 2019).

California's energy production, storage, and distribution systems are vulnerable

to physical hazards as well as shortages caused by market forces, weather,

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1502 operating conditions, and cyberattacks. Virtually all of the natural gas in the 1503 state is transported by 42 transmission pipelines, either buried or above ground. 1504 Many of these pipelines are located in areas with high seismic activity and 1505 urbanization is resulting in more people living and working closer to the pipelines 1506 increasing safety risks and the potential for accidents that cause gas 1507 transmission stoppages. 1508 Weather related drought conditions in 2015 resulted in such low water levels that 1509 generation of hydroelectric power dropped by 80 percent for a short period 1510 that year. Future generation and importation of hydropower may again be 1511 restricted by climate change worsening drought impacts. In the summer of 2022, 1512 a ten-day stretch of extreme temperatures strained the state's power grid 1513 system nearly requiring rolling blackouts. The gross peak load on the system set a 1514 new record and the California Independent System Operator issued expanded 1515 Flex Alerts to help reduce energy usage and avoid the blackouts. 1516 Nearly 25 percent of the state's electricity supply is imported. This supply is delivered primarily through high-voltage transmission lines from the Pacific 1517 1518 Northwest and the Desert Southwest, and the import paths cross many miles of 1519 high fire-risk areas. High-voltage transmission facilities are relatively fire-resistant, 1520 but wildfires may require the power flowing on these transmission lines be 1521 temporarily reduced. Major fires can permanently damage tower structures. 1522 Wildfire smoke may also force a line out of service due to electrical short circuits 1523 causing faults on the system or electrocuting people or equipment nearby. 1524 Recently, Public Safety Power Shutoff (PSPS) policies have been enacted by 1525 investor-owned utilities to lessen the potential for wildfires. Utility providers may 1526 de-energize their lines if there is an "imminent and significant risk" that strong 1527 winds may topple power lines or cause major vegetation-related damage to 1528 power lines, leading to increased risk of fire. Utilities must notify their customers 1529 prior to a PSPS event occurring and reenergize lines as soon as it is safe to do so. 1530 PSPS events must also consider risks to energy dependent people with access or 1531 functional needs. 1532 California has been fortunate not to have a combination of excessive heat 1533 during an excessive drought year combined with a wildfire disaster that destroys 1534 key transmission or generation facilities. These potential coincident risks pose 1535 significant challenges to maintaining a robust and reliable energy system.

1536 Additional types of low probability hazards that may cause energy disruptions 1537 include a geomagnetic storm or space weather (solar flare, solar wind, solar 1538 radiation) and an electromagnetic pulse (EMP) attack. A geomagnetic storm is 1539 caused by a significant transfer of solar energy in the form of electromagnetic 1540 radiation and charged particles into the space environment surrounding the 1541 earth. This space weather can interfere with radio communications, disrupt the 1542 state's power grid, and cause widespread damage to electrical equipment 1543 and infrastructure. 1544 An electromagnetic pulse (EMP) attack is the deliberate use of the pulse from a 1545 nuclear explosion high in the atmosphere to damage or destroy vulnerable 1546 electronics over a vast area. This could then cascade into interdependent 1547 infrastructure such as water, gas, and telecommunications. In 2022, Senate Bill 1548 468, Chapter 537, added EMP attacks to the grounds that the Governor may 1549 proclaim a state of emergency. 1550 Cal OES developed the Electric Power Disruption Toolkit for Local Government to identify possible actions that local governments and Tribes can take to protect 1551 1552 public health and safety during electric power disruptions regardless of the 1553 cause. It also provides preparedness, response, recovery, and mitigation actions 1554 relevant to electric power disruptions. 1555 3.4.11. Food and Agriculture Emergency 1556 Agriculture includes animal and plant products produced and consumed within 1557 the state. The California Department of Food and Agriculture's (CDFA) Animal 1558 Health and Food Safety Services assures the safety, availability, and affordability 1559 of agricultural products by protecting the safety and security of meat and other 1560 foods through prevention, detection, and eradication of disease and 1561 contamination through ongoing inspections and investigative services. 1562 Damage to agriculture, including loss of crops and death of animals, may be 1563 the secondary impact of natural or technological disasters, or may result from disease or pest infestation. Infestation generally involves the artificial introduction 1564 1565 of an insect, disease, vertebrate, or weed pest. These pests are particularly 1566 destructive because they have no natural enemies to keep them under control. 1567 The type and severity of an infestation will vary based on many factors, including

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1568 weather, crop diversity, tree health, and proximity to urban areas. The following 1569 are examples where support and coordination may be necessary:

- Agriculture (crop cultivation) and silviculture (tree cultivation) are at risk from invasive pests and diseases that can cause economic, environmental, or physical harm. The Asian Citrus Psyllid is a pest that spreads Huanglongbing, a devastating disease of citrus trees. The invasive Glassy-Winged Sharpshooter is a pest that carries Pierce's disease which causes significant loss in crops such as grapes, almonds, and alfalfa.
- Foot and mouth disease is a debilitating disease affecting all cloven-hoofed animals, including cattle, pigs, and sheep. It is one of the most contagious, infectious, viral diseases of animals. Other diseases that may impact the state's poultry industry include Newcastle disease or High Path Avian Influenza. This virus is highly contagious and can result in high mortality in poultry and wild birds.
- Disruption in production or distribution of agriculture products may lead to food stuff shortages and rationing. Farmland may become fallow due to drought conditions or labor disputes may result in work stoppages that cause significant disruptions to the food supply chain.
- Agriculture products, whether those produced within California or those shipped into or out of the state, are at risk of contamination at various points in the production and transportation cycle and can result in both localized and widespread food-borne illness causing a public health emergency.
- 1591 To assist local government to respond to and recover from agricultural 1592 emergencies, Cal OES and the CDFA developed the Agriculture-Related 1593 Disasters: Guidance Document for Local Government.
- 1594 During disaster incidents, evacuation, care, or sheltering of small and large 1595 animals or livestock requires a unique, all-hands approach. The needs of these 1596 animals are complex, and resources may be limited during the emergency. In 1597 the event of an evacuation, it may be difficult to find adequate equipment, 1598 appropriate sheltering facilities, and veterinary care. To mitigate some of these 1599 challenges, the state continues to develop processes, procedures, and 1600

- 1601 (CARES), the Animals in Disasters Working Group, and the California Veterinary 1602 Team (CVET) Memorandum of Understanding (MOU). 1603 In partnership with CDFA, the University of California, Davis, and Cal OES, an 1604 MOU was executed for the CVET. This MOU will create best practices, 1605 standardized training, resource typing and other products to assist local 1606 governments, Tribes, Non-Government Operations (NGO), and individuals with 1607 animal related disaster issues (e.g., evacuation and care and shelter). The CVET 1608 MOU directs UCD, CDFA, and Cal OES to coordinate the CVET activities with the 1609 state's disaster response practices. CARES is a system that provides operational 1610 guidance to assist with all aspects of animal care in the event of a disaster or 1611 emergency with the assistance of agencies and volunteer organizations. And 1612 finally, the Animals in Disasters Working Group is a body of subject matter experts 1613 from various state agencies, local government, and NGOs that work together to 1614 find solutions for complex animal emergency response. **Civil Unrest** 1615 3.4.12. 1616 Civil unrest is usually triggered by dramatic political or social events. Every major 1617 metropolitan area in California has experienced, and is at risk for, civil unrest. All 1618 civil unrest incidents begin as local events; therefore, mitigation measures need 1619 to be planned and carried out locally and be supported by mutual aid 1620 agreements with nearby agencies. 1621 The most recent civil unrest incidents in California occurred between May and 1622 November 2020, during the height of the COVID-19 pandemic. Large-scale 1623 protests erupted in Minneapolis and across the country. Protests in California 1624 occurred throughout the state, notably in the cities of San Diego, Los Angeles, 1625 San Francisco, Oakland, and Sacramento. Law enforcement agencies across 1626 the state provided mutual aid to these cities during the protests. The City of Los 1627 Angeles suffered over \$17,871,000 in public and private property damage, and 1628 an estimated \$150,397,571 worth of merchandise and goods was stolen by 1629 looters (Moore, 2020). 1630 3.4.13. **Pandemic and Epidemic** An epidemic is a sudden increase in an infectious disease in a certain 1631
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geographical area. A pandemic is an epidemic that has spread to multiple

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- 1633 countries or continents across the world. Global movement of people and 1634 goods allows the latest disease threat to be an international plane flight away. 1635 Due to the mobility and expansion of human populations, even once unfamiliar 1636 pathogens, like Ebola, which previously affected people living in remote areas 1637 of the Democratic Republic of Congo and South Sudan, now manage to find 1638 their way into urban areas, causing large outbreaks.
- A number of pandemics have occurred since 1900 with the latest being the SARS-CoV-2 virus, a type of coronavirus that causes the disease deemed COVID-19 (Center for Disease Control and Prevention, 2018). A brief listing of these outbreaks include:
  - 2019 COVID-19, a novel or new coronavirus, was not well understood at first by the scientific and medical communities. The country's health care system was quickly overwhelmed providing care to the many COVID-19 patients. The California Governor proclaimed a State of Emergency on March 4, 2020, and the President declared a national emergency 11 days later.
    - o Measures to mitigate the spread of COVID-19 were unprecedented and included travel restrictions, stay at home orders, and masking requirements in public spaces. Additionally, entire sectors of the economy (e.g., restaurants, service industries, airlines) were shut down and people were unable to gather for normal social activities (e.g., churches, schools, sports). The cascading socioeconomic, physical, and mental health impacts from COVID-19 were widespread. Also, during this time, California faced civil unrest, extreme heat, PSPS events, and wildfire disasters further straining the emergency management system.
    - A federally sponsored expedited vaccine development and manufacturing program was approved by the Centers for Disease Control and Prevention (CDC). A mass vaccination program was implemented across the country in early 2021. However, the SARS-CoV-2 virus mutated as it passed through the world's populations resulting in variants such as the Alpha, Delta, and Omicron, more contagious than the original virus causing additional waves of infection and reinfection. The effectiveness of the vaccines was found to decrease over time requiring a booster dose to reduce the

risk of severe illness, hospitalization, and death. As of February 2023, cases of COVID-19 in California exceed 11 million with over 100,000 dead. In the U.S., cases have exceeded 103 million with over a million dead. Worldwide, COVID-19 cases have exceeded 760 million with over 6.8 million deaths.

 The COVID-19 pandemic highlights how an epidemic can proliferate rapidly and pose significant impacts to our communities and challenge our health care systems and resources.

• 2016 - An outbreak of the Zika virus rapidly spread across the western hemisphere. This virus causes fetal microcephaly (abnormally small head and brain) and other pregnancy complications. While not native to California, mosquitos that transmit the virus have been discovered in 12 counties since 2011. According to the CDC, there have been 375 travel-associated cases of Zika virus diagnosed in California as of December 2016, but no locally acquired cases of the disease have been identified.

• 2014 - A rapidly evolving outbreak of Ebola was identified in Guinea, West Africa. By December 2015, the World Health Organization counted a total of 28,637 cases of Ebola virus and 11,315 deaths. The U.S. had four cases of Ebola treated in Texas and New York.

 2009 – The H1N1 virus was first detected in the spring and came to be known as the Swine Flu. A vaccine was developed in late December 2009. The CDC estimates there were 60.8 million cases and 12,469 deaths in the U.S. The H1N1 virus still circulates seasonally but causes fewer deaths and hospitalizations.

• 2003 – West Nile Virus (WNV) appeared in California and spread to all 58 counties by 2004. WNV is carried by birds and is transmitted to mosquitoes that then transmit the disease to humans and animals through mosquito bites. There have been more than 7,000 human cases and over 300 deaths reported in the state since 2003. Risk of infection is reduced by taking precautions to prevent mosquito bites (California Department of Public Health, 2021).



#### 3.4.14. Terrorist Attack

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- 1701 Domestic violent extremists represent a persistent threat facing the state today.
- 1702 These threats include both lone offenders and small groups of individuals who
- 1703 commit acts of violence motivated by racial, ethnic, political, religious, anti-
- 1704 government, societal, or personal ideological beliefs and grievances.
- 1705 Additionally, foreign terrorist organizations (FTOs) remain committed to attacking
- 1706 the U.S. The FTOs have prioritized using social media platforms to amplify
- 1707 messaging intended to inspire attacks and will continue to adapt to changing
- 1708 security environments and seek new and innovative ways to target the state.

### 1709 Recent terrorism-related events include:

- In April 2019, authorities in Reseda arrested a man for planning to bomb a rally in Long Beach. The individual expressed support for the Islamic State of Iraq and Syria (ISIS) and wanted to conduct the attack to avenge the Christchurch Mosque shooting.
- In April 2019, a man opened fire in a synagogue in the City of Poway killing one and wounding three. He was also responsible for a previous arson attack at a nearby mosque. In his manifesto, he referenced previous racially motivated violent extremists as his inspiration and encouraged others to mobilize to violence.
- In May 2019, two men attacked security personnel in a drive-by shooting outside a federal courthouse in Oakland killing a Federal Protective Services officer and wounding another. Both men were associated with the anti-government extremist "Boogaloo" movement. One of the men was also responsible for a separate shooting in Ben Lomond, causing the death of a Santa Cruz County Deputy Sheriff.
- In July 2019, a man opened fire into a crowd at the Gilroy Garlic Festival killing three and injuring 17. According to authorities, the man had been "exploring violent ideologies" and had created a list of potential targets including religious organizations, courthouses, federal buildings, and political institutions.
- In June 2021, federal authorities charged two men with conspiring to firebomb the headquarters of a political party in Sacramento. One of the men was previously arrested for threats made against the governor and

1733 social media companies. Both men had ties to the "Three Percenters" 1734 militia movement. 1735 The Cal OES Homeland Security Division facilitates the coordination of security 1736 activities throughout the state pertinent to terrorism. The STAS outlines how the 1737 state shares homeland security information through the one state fusion center, 1738 five regional fusion centers, and the TLO program that supports the National 1739 Suspicious Activity Report Initiative (NSI). More information is available on the 1740 STAS webpage. 1741 Additionally, Cal OES hosts a dedicated active shooter program training 1742 presentation designed to heighten employees' awareness of their surroundings 1743 and provide tips and tools for persons who find themselves in a facility where an 1744 active shooter incident is occurring. In 2016, Cal OES developed the nation's 1745 first-ever inclusive Active Shooter Awareness Guidance and training curriculum 1746 to include access and functional needs considerations. This guidance outlines 1747 what individuals with a disability or other access or functional need, their 1748 families, employers, and caregivers, should do to preserve life and promote 1749 safety. It also informs law enforcement and first responders about the access 1750 and functional needs considerations they need to integrate within their active 1751 shooter protocols. 1752 3.4.15. Cyberattack 1753 Cyber threats to California's economy, critical infrastructure, and public and 1754 private sector computer networks are increasing in frequency, scale, 1755 sophistication, and severity. The ranges of cyber threat actors, attack 1756 methodology, targeted systems, and victims are also expanding. The 2019 1757 Worldwide Threat Assessment, produced by the U.S. Intelligence Community, 1758 states that our adversaries will increasingly use cyber capabilities – including 1759 cyber espionage, attack, and influence – to seek political, economic, and 1760 military advantage over the U.S. (Office of the Director of National Intelligence, 1761 2021). 1762 While the likelihood of a catastrophic cyberattack debilitating a significant 1763 portion of U.S. infrastructure is increasing, it is cyberattacking of low-to-moderate 1764 sophistication which are more likely to impose cumulative costs on economic 1765 competitiveness and security in the near term.

- 1766 From 2018 to 2020 global cybercrime was estimated to cost nearly 1767 \$1trillion (Lostri, 2020). California's expansive economic and commerce 1768 footprint comprised of high-tech, healthcare, government, critical 1769 infrastructure, and education make the state an attractive target for 1770 cybercriminals seeking financial gain, particularly from ransomware 1771 attacks. Cybercriminals also target personal information for use in 1772 fraudulent activities. Healthcare, financial institutions, e-commerce, and 1773 technology companies are frequent targets of data theft.
  - California is home to several academic centers of excellence, military technology firms, research facilities, and diverse critical infrastructure.
     These are all attractive targets for state-sponsored cyber threat groups seeking to conduct espionage or intellectual property theft.
  - Ransomware attacks have become a growing concern as demonstrated by the ransomware attacks that targeted the Colonial Pipeline, JBS Foods, and most recently, Jaco Oil. Ransomware attacks against large companies and U.S. infrastructure have become more commonplace, and this trend will likely continue to threaten the economy, critical infrastructure, and the emergency services sector due to the likelihood of the actors receiving a large monetary payout (Riley, 2020).

# 3.5. Assumptions

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- Below are assumptions reflecting the situations that must be considered to achieve effective emergency management in California:
  - All disasters are local. Whether the cause originates in that locality or from an external source, the response for a disaster is best handled as close to the local level as possible.
  - Emergencies may occur at any time or concurrently, with little or no warning and may exceed capabilities of local, state, federal, Tribal governments, and the private sector in the affected areas.
  - Emergencies may result in casualties, fatalities, and displace people from their homes.
  - An emergency can result in property loss, interruption of essential public services, damage to basic and critical infrastructure, and significant harm to the environment.

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- Individuals with access or functional needs may require resources or assets such as durable medical equipment or assistive technology and accessible transportation that are limited in number and difficult to procure without integrated planning.
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- The greater the complexity, impact, and geographic scope of an emergency, the more multiagency coordination will be required.
- 1805 1806
- The political subdivisions of the state will mobilize to deliver emergency and essential services under all threats and emergencies.
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- Mutual aid and other forms of emergency assistance will be provided when impacted jurisdictions deplete or anticipate depleting their resources.
- 1810 1811
- Individuals, community-based organizations, volunteers, NGOs, and businesses not affected by the incident will offer services and support in time of disaster.
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- State agencies and departments with regulatory oversight responsibilities will continue their roles during all phases of an emergency. During response and recovery, they will provide emergency assistance, including resources, through the emergency management system.
- 1815 1816
- State agencies, departments, boards, and commissions will remain
- 1817 1818
- resilient in providing essential functions and services during disruptions to 1819 normal operations through identified resumption strategies in

and agreements when requested.

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- organizational continuity of operations (COOP) or continuity of 1821 government (COG) plans.
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- State agencies, when mission-tasked by Cal OES, will respond to events 1823 using their capabilities and resources as summarized in their Administrative Order (AO).

Neighboring states will assist California through the Emergency

Management Assistance Compact (EMAC) and/or other mechanisms

The federal government will provide emergency assistance to California

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- when requested and in accordance with the National Response 1830 Framework (NRF).

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- Federal and state response and recovery operations will be jointly coordinated to ensure effective mobilization of resources to and in support of the impacted jurisdictions in accordance with the California Catastrophic Incident Base Plan: Concept of Operations and Unified Coordination Group construct.
  - Response and recovery activities will be managed by incident objectives.
  - A whole community approach to emergency management will be implemented. This includes engagement of private businesses, NGOs, including faith-based and AFN coalitions, and the general public, with active participation of local, tribal, territorial, state and federal governmental partners to ensure needs are met with all facets of the population.
  - Integrated planning is critical to ensure the needs of underserved populations are considered in aligning resources or assets.

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# 4. Emergency Management Organization

848	4.1. Standardized Emergency Management System (SEMS)
849	The Standardized Emergency Management System (SEMS) is the cornerstone of
850	California's emergency response system and the fundamental structure for the
851	response phase of emergency management. The California Emergency Services
852	Act (ESA), Section 8607, requires SEMS for managing multiagency and
853	multijurisdictional responses to emergencies in California. The system unifies all
854	elements of California's emergency management community into a single
855	integrated system and standardizes key elements. SEMS incorporates the use of
856	the Incident Command System, California Disaster and Civil Defense Master
857	Mutual Aid Agreement (MMAA), the Operational Area (OA) concept and
858	Multi-Agency Coordination (MAC) process. State agencies are required to use
859	SEMS, and local government entities must use SEMS in order to be eligible for any
860	reimbursement of response-related costs under the state's disaster assistance
861	programs.
862	SEMS is supported through the SEMS Maintenance System. The purpose of the
863	maintenance system is to formalize and institutionalize a process for the
864	continued maintenance of California's system for emergency management.
865	The system organization consists of three levels: SEMS Advisory Board, SEMS
866	Technical Group (supported by specialist committees), and SEMS Mutual Aid
867	Regional Advisory Committees (MARAC). Further information can be found in
868	the <u>SEMS Guidelines</u> , located on the Cal OES SEMS webpage.
869	4.1.1. SEMS Organization Levels
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870	There are five SEMS organization levels. Each level is activated as needed for an
871	emergency. Each level is described below:
872	<ul> <li>Field – The field level is where emergency response personnel and</li> </ul>
873	resources, under the command of responsible officials, carry out tactical

decisions and activities in direct response to an incident or threat.

overall emergency response and recovery activities within their

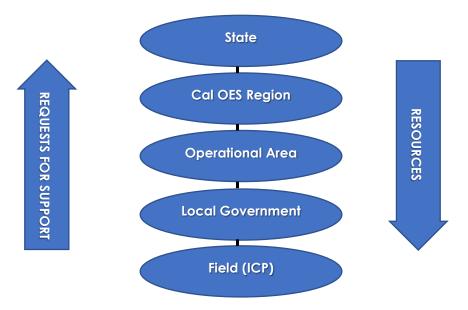
• **Local Government** – The local government level includes counties, cities, and special districts. Local governments manage and coordinate the

jurisdiction. Local governments are required to use SEMS when their Emergency Operations Center (EOC) is activated, or a local emergency is declared or proclaimed to be eligible for state reimbursement of response-related costs.

- Operational Area An OA is the intermediate level of the state's emergency management organization which encompasses a county's boundaries and all political subdivisions located within that county, including special districts. The OA facilitates and/or coordinates information, resources, and decisions regarding priorities among local governments within the OA. The OA serves as the coordination and communication link between the local government level and regional level. State, federal, and tribal jurisdictions in the OA may have statutory authorities for response similar to that at the local level.
- Region The Cal OES Regional level coordinates information, resources, and state agency support among OAs within the mutual aid region and also between the OAs and the state level. The Region team does so by being the primary conduit of the Cal OES relationships with the OAs. There are three Cal OES Administrative Regions Inland, Coastal, and Southern which are further divided into six mutual aid regions (see Exhibit 7.7-1 Mutual Aid Regions). When an incident occurs, or information is received that may require Cal OES or other state support or expertise, Cal OES Regional staff will deploy to an OA's (or other) EOC or ICP to provide any necessary technical advice, support, or on-scene assistance.
- State The state level of SEMS prioritizes tasks and coordinates state resources in response to the requests from the Cal OES Regional level and coordinates mutual aid among the mutual aid regions and between the Cal OES Regional level and state level. The state level also serves as the coordination and communication link between the state and the federal emergency response system. The state level requests assistance from other state governments through EMAC and similar interstate compacts and agreements and coordinates with FEMA when federal assistance is requested. The state level operates from the State Operations Center (SOC) which receives policy direction from the Unified Coordination Group (UCG).

Refer to **Exhibit 4.1-1 SEMS Organization Levels** below for a visual representation of the SEMS organization levels and flow of support requests and resources.

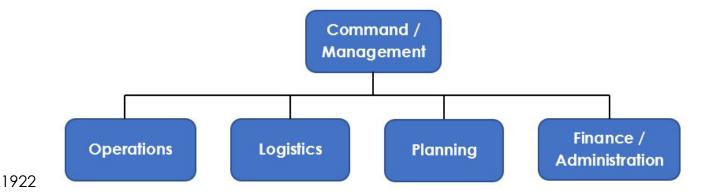
#### Exhibit 4.1-1 SEMS Organization Levels



4.1.2. SEMS Functions

SEMS requires every emergency response involving multiple jurisdictions or multiple agencies include the five functions identified in **Exhibit 4.1-2 SEMS Functions** shown below. These functions must be applied at each level of the SEMS organization.

Exhibit 4.1-2 SEMS Functions



- **Command/Management**: Command is responsible for directing, ordering, and/or controlling of resources at the field response level. Management is responsible for overall emergency policy and coordination at the SEMS levels. Command and Management are further discussed below:
  - Command: A key concept in all emergencies is to establish command and tactical control at the lowest level that can perform that role effectively in the organization. In the ICS, the Incident Commander (IC), with appropriate policy direction and authority from the responding agency, sets the objectives to be accomplished and approves the strategy and tactics to be used to meet those objectives. The IC must respond to higher authority. Depending upon the incident's size and scope, the higher authority could be the next ranking level in the organization up to the agency or department executive. This relationship provides an operational link with policy executives who customarily reside in the Department Operations Center (DOC) or EOC, when activated.
  - Management: The EOC serves as a central location from which multiple agencies or organizations coordinate information collection and evaluation, priority setting, and resource management. Within the EOC, the Management function:
    - Facilitates multiagency coordination and executive decision-making in support of the incident response.
    - Implements policies established by the governing bodies.
    - o Facilitates the activities of the Multiagency (MAC) Group.
  - Operations: Responsible for coordinating and supporting all jurisdictional operations in support of the response to the emergency through implementation of the organizational level's Action Plans (AP). At the field Level, the Operations Section is responsible for coordinated tactical response directly applicable to, or in support of the objectives in accordance with the Incident Action Plan (IAP). In the EOC, the Operations Section Coordinator manages functional coordinators who share information and decisions about discipline-specific operations. Operations is also responsible for tracking personnel in the field to ensure safety.
  - **Logistics**: Responsible for providing facilities, services, personnel, equipment, and materials in support of the emergency.

- Unified ordering takes place through the Logistics Section Supply Unit to ensure control and accountability over resource requests. As needed, Unit Leaders are appointed to address the needs for communications, food, medical, supplies, facilities, and ground support.
  - Planning: Responsible for the collection, evaluation, and dissemination of operational information related to the incident for the preparation and documentation of the IAP at the field Level or the AP at an EOC. Planning also maintains information on the current and forecasted situation and on the status of resources assigned to the emergency or the EOC. As needed, Unit Leaders are appointed to collect and analyze data, prepare situation reports, develop action plans, set GIS priorities, compile and maintain documentation, conduct advance planning, manage technical specialists, and coordinate demobilization.
  - Finance/Administration: Responsible for all financial and cost analysis
    aspects of the emergency and for any administrative aspects not
    handled by the other functions. As needed, Unit Leaders are appointed to
    record time for incident or EOC personnel and hired equipment,
    coordinate procurement activities, process claims, and track costs.

The field and EOC functions are further illustrated in **Exhibit 4.1-3 Comparison of**Field and EOC SEMS Functions on the next page.



# Exhibit 4.1-3 Comparison of Field and EOC SEMS Functions

PRIMARY SEMS FUNCTION	FIELD RESPONSE LEVEL	EOCS AT OTHER SEMS LEVELS
Command/ Management	Command is responsible for the directing, ordering, and/or controlling of resources.	Management is responsible for facilitation of overall policy, coordinating, and supporting the incident.
Operations	The coordinated tactical response of all field operations in accordance with the Incident Action Plan.	The coordination of all jurisdictional operations in support of the response to the emergency in accordance with the EOC Action Plan.
Planning	The collection, evaluation, documentation, and use of intelligence related to the incident.	Collecting, evaluating, and disseminating accessible information and maintaining documentation relative to all jurisdiction activities.
Logistics	Providing facilities, services, personnel, equipment, and materials in support of the incident.	Providing facilities, services, personnel, equipment, and materials in support of all jurisdiction response activities as required or requested.
Finance/ Administration	Financial and cost analysis and administrative aspects not handled by the other functions.	Responsible for coordinating and supporting administrative and fiscal consideration surrounding an emergency incident.

### 4.1.3. National Incident Management System Integration

In addition to the SEMS, the state and its political subdivisions are responsible for compliance with the requirements of the National Incident Management System (NIMS) as defined in the Homeland Security Presidential Directives. The state promotes and encourages NIMS adoption by associations, utilities, NGOs, private sector emergency management, and incident response organizations to

- enhance emergency management effectiveness. SEMS and NIMS are designed to be compatible and are based on similar organizational principles.
- 1988 Cal OES is designated as the principal coordinator for NIMS implementation
- 1989 statewide. Annually, Cal OES administers the process to communicate, monitor,
- 1990 and implement NIMS requirements in cooperation with affected state agencies
- 1991 and departments, local governments, and other critical stakeholders. Cal OES
- 1992 utilizes the Unified Reporting Tool (URT) for measuring progress and facilitating
- 1993 reporting to FEMA.

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#### 4.1.4. EOC Activation Criteria, SEMS Levels, and Staffing

- 1995 EOCs shall be activated in accordance with SEMS and organized according to
- 1996 the five functions of the system, which are Management, Operations, Planning,
- 1997 Logistics, and Finance/Administration. Refer to the California Code of
- 1998 Regulations, Title 19 Public Safety, Division 2, Chapter 1, for details related to
- 1999 SEMS EOC activation requirements.
- The EOC staffing level should be established commensurate with the organizational need, as defined below:
  - Duty Officer Status: A jurisdiction may elect to operate a Duty Officer
    program when its EOC is not activated. During steady state, a Duty Officer
    is designated as the primary point of contact for an emerging incident.
    The Duty Officer maintains situational awareness of the emerging incident,
    handles basic reporting and information sharing, and can start the EOC
    activation process if necessary.
  - Level Three EOC Activation: Level Three is a minimum activation. This level may be used for situations which initially only require a few people (e.g., a short-term earthquake prediction, alert of storms or tsunamis, or monitoring of a low risk planned event). At a minimum, Level Three staffing consists of the EOC Director, Section Coordinators, and a situation assessment activity in the Planning Section. Other members of the organization could also be part of this level of activation e.g., the Communications Unit from the Logistics Section, or an Information Officer.
  - Level Two EOC Activation: Level Two activation is normally achieved as an increase from Level Three or a decrease from Level One. This activation level is used for emergencies or planned events that would require more

than a minimum staff but would not call for a full activation of all organization elements, or less than full staffing. The EOC Director, in conjunction with the General Staff, will determine the required level of continued activation under Level Two, and demobilize functions or add additional staff to functions as necessary based upon event considerations. Representatives to the EOC from other agencies or jurisdictions may be required under Level Two to support functional area activations.

 Level One EOC Activation: Level One activation involves a complete and full activation of all organizational elements at full staffing and all Emergency Support Functions. Level One would normally be the initial activation during any major emergency requiring extensive state level support.

#### 4.1.5. State Operation Center

- The SOC is responsible for coordinating resource requests and resolving priority issues that arise between the three Cal OES Administrative Regions. The SOC is also responsible for coordinating with state agency partners, CA-ESF coordinators, Cal OES Recovery, NGOs, the private sector, FEMA, and other federal agencies.
  - Unified Coordination Group: The coordination of the state's emergency response is operationalized through the UCG, which is convened and led by the Cal OES Director and includes the Governor's Office, Cabinet Secretaries, Directors of other state agencies, and federal agency officials. The UCG is the highest level of state coordination and is typically assembled after a major disaster or when requested. Membership of the UCG is tailored according to the nature of the emergency. The UCG is the decision-making body that sets the strategy for the State's overall response and recovery to a disaster or emergency, resource allocation, communications, and other critical legislative, programmatic, and funding determinations based on the priorities set by the Governor. The UCG is responsible for:
    - Integrating state and federal response and recovery operations.
    - Setting priorities for response and recovery activities.

- 2052 2053 2054 2055 2056 2057 2058 2059 2060 2061 2062 2063 2064 2065 2066 2067 2068 2069 2070 2071 2072 2073 2074 2075 2076 2077 2078 2079 2080 2081 2082 2083
- Strategic tasking of state and federal agencies and coordination among governmental and private sector organizations to support response and recovery operations.
- o Ensuring unity of effort.
- State Operations Center: SOC operations are under the management of Cal OES. SOC responsibilities include:
  - o Implementing policy decisions made by the UCG.
  - Acts as overall state coordinator including during simultaneous multi-regional incidents.
  - o Facilitates inter-regional communications and coordination.
  - Compiles, authenticates, and makes available summary disaster status information obtained from all sources, in the form of situation reports, to the Governor's Office, the legislature, state agencies, media, and others as appropriate.
  - o Provides regional support and coordination consistent with SEMS.
  - Ensures development of common objectives through a joint IAP process and assignment of resources where appropriate in accordance with those objectives.
  - Tasks state and federal agencies and coordination among governmental and private sector organizations to support response and recovery operations.
  - o Maintains status of mission numbers and purchasing authority.
  - Provides necessary coordination with and between established statewide mutual aid systems at the state level.
  - Manages the state government emergency public information program.
  - Provides and maintains linkage and inter-agency coordination with the Federal Response System. This includes requesting appropriate assignments of federal Emergency Support Functions (ESF).
  - Supports the recovery process and assists state agencies and Cal OES Regions in developing and coordinating recovery action plans consistent with the CDRF.

2084	4.1.6. Emergency Operation Center Organization
2085 2086 2087 2088	The SOC supports affected Cal OES Regions and Operational Areas. The Cal OES Regions are strategically activated to provide direct services and support at activated EOCs, by communicating and coordinating situational information and resource requests.
2089	SEMS EOC functions are shown below:
2090 2091	<ul> <li>Management Section: EOCs should consider the following activities and responsibilities as part of the Management function:</li> </ul>
2092	<ul> <li>Management of the EOC (CA-ESF 5).</li> </ul>
2093 2094	<ul> <li>Facilitation of Multiagency Coordination System (MACS) and MAC Groups.</li> </ul>
2095 2096	<ul> <li>Coordination of public information and management of the Joint Information Center (JIC) (CA-ESF 15).</li> </ul>
2097	<ul> <li>Provision of public safety, and risk communications and policy.</li> </ul>
2098 2099	<ul> <li>Provision of access and functional needs integrated planning in each EOC section.</li> </ul>
2100	<ul> <li>Ensure the safety of EOC personnel and field responders.</li> </ul>
2101 2102	<ul> <li>Operations Section: EOCs should consider the following activities, disciplines, and responsibilities as part of the Operations function:</li> </ul>
2103	<ul> <li>Transportation (CA-ESF 1)</li> </ul>
2104	<ul> <li>Construction and Engineering (CA-ESF 3)</li> </ul>
2105	<ul> <li>Fire and Rescue (CA-ESF 4)</li> </ul>
2106	<ul> <li>Mass Care and Shelter (CA-ESF 6)</li> </ul>
2107	<ul><li>Resources (CA-ESF 7)</li></ul>
2108	<ul> <li>Public Health and Medical (CA-ESF 8)</li> </ul>
2109	<ul> <li>Hazardous Materials (CA-ESF 10)</li> </ul>
2110	o Food and Agricultural (CA-ESF 11)
2111	o Utilities (CA-ESF 12)
2112	o Law Enforcement (CA-ESF 13)
2113	o Recovery (CA-ESF 14)
2114	<ul> <li>Volunteer and Donations Management (CA-ESF 17)</li> </ul>

2115	<ul> <li>Cyber Security (CA-ESF 18)</li> </ul>
2116	o Others (as needed)
2117 •	Planning Section: EOCs should consider the following activities and
2118	responsibilities as part of the Planning function:
2119	o Situation Status
2120	<ul> <li>Resource Status (assigned, available, or out of service)</li> </ul>
2121	o Situation Analysis
2122	<ul> <li>Accessible Information Display</li> </ul>
2123	<ul> <li>Documentation</li> </ul>
2124	o Advance Planning
2125	o Technical Services
2126	o Action Planning
2127	<ul> <li>Demobilization</li> </ul>
2128 •	Logistics Section: EOCs should consider the following activities and
2129	responsibilities as part of the Logistics function:
2130	o Field Incident Support.
2131	<ul> <li>Communications Support (CA-ESF 2)</li> </ul>
2132	<ul> <li>Medical Unit</li> </ul>
2133	o Food Unit
2134	o Ground Support Unit.
2135	o Supply Unit
2136	o Facilities Unit
2137	o Sanitation Services
2138	o Information Systems Support
2139 •	Finance/Administration: EOCs should consider the following activities and
2140	responsibilities as part of the Finance function:
2141	o Fiscal Management
2142	o Timekeeping
2143	<ul> <li>Purchasing</li> </ul>

<ul> <li>Compensation and Claims</li> </ul>
<ul> <li>Cost Recovery</li> </ul>
<ul> <li>Travel Request, Forms, and Claims</li> </ul>
4.1.7. Alternate Facilities
In the event the SOC is unusable due to emergency or disaster impacts, alternate facilities are designated to assume the impacted facility's roles and responsibilities. Other Cal OES Regions not impacted by the emergency may be called upon to support the impacted facility. The Cal OES Regional Administrator of an unaffected Cal OES Region is authorized to manage emergency operations for the impacted facility until it is operationally ready to resume essential functions. When there is a temporary transfer of operations to an alternate facility, notifications will be made to FEMA, state agencies, and OAs to ensure continuity in communications and operations.
4.1.8. Alternate Government Facilities
The state seat of government is in the City of Sacramento. Each branch of government maintains continuity of government plans that designate alternate facilities to serve as government offices for performing essential functions, should their primary facilities be rendered inoperable.
4.2. California's Emergency Management Community
California promotes collaborative whole community-based planning and preparedness effort, that includes stakeholders from all sectors of the community and local emergency management agencies to work together to ensure an effective response to an emergency. Public agency stakeholders include the Governor's Office, state agencies, Operational Areas, local government, special districts, tribal governments, other states, federal government, and international governments. By having multiple entities at different levels of government working together, communicating regularly, and providing similar capabilities, the state creates a robust and redundant capacity for departments and agencies to respond and provide mutual support during

emergencies.

- Private-sector, or community stakeholders include community members, businesses, NGOs, community-based organizations (CBOs), and volunteer organizations. Strong relationships with community stakeholders help create better prepared communities and businesses for all disasters, provides the state with access to critical resources to support response and recovery, and creates
- 2179 better emergency plans with a whole community perspective.

### 4.3. The Role of Government

- 2181 It is the responsibility of the government and the emergency management
- 2182 community to plan and prepare for emergency response with the whole
- 2183 community in mind. As individuals, businesses, and governments become more
- 2184 reliant on interconnected systems and critical infrastructure, the potential for
- 2185 disaster impacts to become broader and more complex increases. Government
- 2186 agencies must be prepared to deal with these wider ranging, interrelated
- 2187 impacts to meet its priority to save lives, protect health and safety, protect
- 2188 property, and preserve the environment.

#### 4.3.1. Governor

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- 2190 During an emergency or disaster, the Governor coordinates statewide
- 2191 emergency operations through Cal OES and its mutual aid regions. The
- 2192 California ESA, Section 8627, states in part, "During a state of emergency the
- 2193 Governor shall, to the extent he deems necessary, have complete authority
- 2194 over all agencies of the state government and the right to exercise within the
- 2195 area designated all police power vested in the state." (California Emergency
- 2196 Services Act, 1970)

### 4.3.2. Governor's Office of Emergency Services

- 2198 Cal OES is delegated authority by the Governor to implement the ESA and
- 2199 perform executive functions assigned by the Governor to support all phases of
- 2200 emergency management. This includes the promulgation of guidelines and
- assignments to state government and its political subdivisions to support the
- 2202 development of California's emergency management system.
- **State-Level Emergency Coordination**: During a state of war emergency, a state of emergency, or a local emergency, the Cal OES Director coordinates the emergency activities of all state agencies in connection

with such emergency and has the authority to use any state government resource to fulfill mutual aid requests or to support emergency operations. Cal OES operates the CSWC 24 hours per day to receive and disseminate emergency alerts and warnings. The SOC coordinates emergency management information and resources. Cal OES also coordinates the delivery of federal grant programs under Presidential declarations of emergency and major disaster.

• **State-Federal Coordination**: When federal assistance is required, Cal OES coordinates requests for assistance and participates with the federal government to establish and operate Joint Field Offices (JFO). JFO operations are conducted in accordance with the California Catastrophic Incident Base Plan: Concept of Operations.

### 4.3.3. State Agencies

Emergency management responsibilities of state agencies are described in the ESA, Section 8596, et seq. State agencies are mandated to carry out assigned activities related to mitigating the effects of an emergency and to cooperate fully with each other, Cal OES, and other political subdivisions. Responsibilities may include deploying field-level emergency response personnel, activating emergency operations centers, and issuing orders to protect the public. Each state agency/department with emergency roles and responsibilities are required to maintain administrative orders, agency plans, and any applicable CA-ESF or CA-RSF annex. In addition, all public employees are considered essential workers and subject to the Disaster Service Worker Program.

- Administrative Orders: AOs define the specific emergency assignments of state agencies. Each AO is an agreement between Cal OES and a state agency/department and may detail how that agency/department plans to delegate authority and assign responsibilities within its own divisions, bureaus, or other components. Additional state agency assignments may be indicated with orders from the Governor. Additional information on AOs can be found on the Cal OES Administrative Orders webpage.
- Agency Plans: Each agency maintains its own emergency plans and procedures to accomplish assigned emergency management tasks.
   Agency plans may delegate authority and assign responsibilities to divisions, bureaus, field offices, or other components of the agency.

Agency plans must be consistent with the provisions of the administrative orders and the statutory authorities of the individual agency. Each agency should ensure its emergency plan is consistent with the State of California Emergency Plan. Plans should include continuity components to ensure an agency's ability to provide essential services to the public during and after a catastrophic event.

 Disaster Service Workers: California Government Code, Section 3100 states all public employees can be called upon as disaster service workers to support emergency response, recovery, and mitigation activities. State agencies are responsible for ensuring all personnel assigned specific responsibilities in support of this plan are adequately trained and prepared to assume those responsibilities.

#### 4.3.4. Judicial Branch of State Government

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- The judicial branch of state government includes the Supreme Court, Courts of Appeal, and the Administrative Office of the Courts, as well as Superior Courts in each of the 58 counties. During an emergency or disaster, the judicial branch is responsible for maintaining and preserving access to justice. Each element of the judicial branch maintains emergency, and continuity of operations plans that allow the court system to:
  - Continue the court's essential functions and operations during an emergency.
  - Reduce or mitigate disruptions in court operations.
  - Provide appropriate legal response to time-sensitive legal matters.
  - Identify alternate facilities and designate principals and support staff to relocate.
  - Protect essential facilities, equipment, records, and other assets.
  - Safeguard equipment, records, databases, and other assets should the facility become inoperable.
    - Recover and resume normal operations.
- Each court also maintains local security and emergency plans developed by the court and the sheriff's department or the California Highway Patrol (CHP).

**Operational Area** 

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4.3.5.

#### 2272 The governing bodies of each county and of the political subdivisions in the 2273 county may organize and structure their OA. The OA serves as a coordinating 2274 link between the local government level and the Cal OES Regional level of 2275 SEMS. OA responsibilities involve coordinating with the jurisdictions and 2276 organizations to deploy field-level emergency response personnel, activate 2277 EOCs, and issue orders to protect the public. 2278 4.3.6. **Local Government** 2279 Cities and counties have ordinances that establish an emergency organization 2280 and local disaster council. The ordinances provide for the development of an 2281 emergency plan establishing responsibilities for emergency management 2282 operations and specifying the officials authorized to proclaim a local 2283 emergency. All local governments with a certified disaster council are required 2284 to develop Emergency Operation Plans (EOP) for their jurisdiction that meet 2285 state and federal requirements and are consistent with Cal OES planning 2286 guidance. Local governments should work with their OA when developing their EOP. 2287 2288 When there is an immediate threat or actual emergency, local governments 2289 implement emergency plans and take actions to mitigate or reduce the 2290 emergency threat. Actions may include deploying field-level emergency 2291 response personnel, activating EOCs, and issuing orders to protect the public. All 2292 accessible and applicable local, state, and federal resources will be committed 2293 to protect lives, property, and the environment. 2294 4.3.7. **Special Districts** 2295 Special districts are formed under various laws that provide the necessary 2296 authority to operate. Special districts often have unique resources, capabilities, 2297 and vulnerabilities. Special districts should be included in the activities at the OA 2298 level to ensure the needs of the community are best met during an emergency. 2299 Responsibilities may include deploying field-level emergency response 2300 personnel, activating EOCs, and issuing orders to protect the public.

#### 4.3.8. 2301 **Tribal Governments** 2302 Tribal governments are responsible for the protection and preservation of life, 2303 property, and the environment on tribal lands. Responsibilities may include 2304 deploying field-level emergency response personnel, activating EOCs, and 2305 issuing orders to protect the public. Tribal governments maintain various levels of 2306 emergency preparedness, coordination, communication, and collaboration 2307 with federal, state, and local governments. 2308 The Cal OES Office of Tribal Coordination (OTC) coordinates emergency 2309 management planning, response, and recovery. The OTC also shares resource 2310 information to include grant funding, training opportunities, and disaster 2311 response resources. 2312 Tribal Councils and local government may enter into intergovernmental 2313 agreements for fire protection and emergency services mutual aid. For example, certain tribal police departments have cross-deputization agreements 2314 2315 with county sheriff departments. This allows tribal officers to enforce state and 2316 county law on reservation land and allows the departments to work together to 2317 improve public safety. 2318 In 2021, the California Master Mutual Aid Agreement was amended to include 2319 federally recognized California Indian Tribes. The amendment allows eligible 2320 tribes to enter into the agreement. 2321 4.3.9. **Federal Government** 2322 The federal government supports emergency management throughout the 2323 nation by providing tools, resources, and guidance that support California's 2324 emergency management system. When an emergency occurs that exceeds, or 2325 is anticipated to exceed, resources of the state, or when federal departments or 2326 agencies acting under their own authorities are partners in the unified 2327 command for an emergency, the federal government will implement the NRF 2328 and the NDRF. This allows access to federal department and agency 2329 capabilities, organization of the federal response and recovery actions, and 2330 ensures coordination with all response partners. FEMA Region IX and Cal OES 2331 have outlined the mechanism by which they will integrate efforts in the

California Catastrophic Incident Base Plan: Concept of Operations.

2333 The Concept of Operations (CONOP) describes the integration of Federal 2334 resources into the state-led response to a catastrophic incident to achieve unity 2335 of effort and in concert with the SEP and SEMS. 2336 The audience for the CONOPs includes state, federal, local, regional, and tribal officials, as well as representatives of non-governmental and private-sector 2337 2338 organizations with responsibility for response to, and recovery from, potentially 2339 catastrophic incidents in California. Such organizations may be expected to 2340 participate in the joint state/federal organization. 2341 The current catastrophic plans developed by Cal OES and FEMA are: 2342 California Catastrophic Incident Base Plan: Concept of Operations 2343 California Cascadia Subduction Zone Earthquake and Tsunami Response 2344 Plan 2345 Bay Area Earthquake Plan 2346 Northern California Catastrophic Flood Response Plan 2347 Southern California Catastrophic Earthquake Plan 2348 More information on catastrophic plans can be found on the Cal OES website 2349 under the Planning and Preparedness Division, and in the Plans and Publications section where California Catastrophic Plans are mentioned. 2350 2351 4.3.10. **Other State Governments** 2352 The U.S. has a long history of cooperation and assistance between states during 2353 emergencies. California has entered into reciprocal aid agreements with other 2354 states to provide for mutual assistance when such assistance is requested by the 2355 governor of that state or a designee. In 1951, California became a signatory to 2356 the Interstate Civil Defense and Disaster Compact. In 2005, the state signed on 2357 as a member of the Emergency Management Assistance Compact (EMAC). In 2358 addition, California is party to regional initiatives with neighboring states to 2359 support effective emergency management. **International Governments** 2360 4.3.11. 2361 California coordinates international programs, initiatives, projects, and 2362 partnerships with other countries and international organizations, such as the

Aga Khan Development Network (AKDN), Australia, Chile, Israel, and Mexico.

2364 California also participates in a variety of cross-border initiatives with Mexico that 2365 enables coordination of key cross-border issues affecting the U.S. and Mexico. 2366 The International Affairs Office within Cal OES provides disaster information to 2367 foreign nationals in California through consulates, coordinates international 2368 mutual aid, and organizes events with international emergency managers. 2369 California has received international aid to combat wildfires. Over the last 2370 several fire seasons, firefighters from Australia, New Zealand, Israel, and Mexico 2371 have assisted CAL FIRE in combating wildfires throughout the state. During the 2372 COVID-19 pandemic, California provided aid to thirteen countries by donating 2373 personal protective equipment. **Role of the Private Sector** 4.4. 2374 2375 2376 4.4.1. The People of California 2377 The people of California are the primary beneficiaries of the state's emergency 2378 management system. At the same time, individuals play an important role in 2379 emergency management by helping one another and ensuring they and their 2380 families are prepared for disasters. 2381 Before an emergency, people can assist the emergency management effort by 2382 taking first aid training, maintaining emergency supplies, and being prepared to 2383 evacuate or shelter in-place for several days. Many people join disaster 2384 volunteer programs such as Community Emergency Response Teams (CERT) and 2385 remain ready to volunteer or support emergency response and recovery efforts. 2386 Community members can also be an important link in the whole community 2387 planning process working with each other, businesses, NGOs, volunteer 2388 organizations, and local government emergency managers to develop local 2389 emergency operations plans. 2390 During an emergency, people should monitor emergency communications and 2391 carefully follow directions from authorities. If an evacuation order is issued, it is 2392 critical that people evacuate quickly. This is especially true for individuals with 2393 disabilities, older adults, and people with access or functional needs that may 2394 require additional time and resources to evacuate safely. Establishing personal 2395 support networks and active planning to take appropriate action in response to

- disasters is key to personal safety and help reduce the impact of the emergency. By being prepared, people can better serve their families and communities, and reduce demands on first responders.
- Many local government agencies have individual, family, and community preparedness initiatives. At the state level, Cal OES promotes individual and community preparedness through public programs and events like the Great Shakeout earthquake drill and Listos California. See Section 8.2 Preparedness Campaigns for more information.
- California Volunteers is a state office that provides accessible information and tools to support individual and community emergency planning and matches volunteers to opportunities, more information can be found on the <u>California</u> Volunteers website.

#### 4.4.2. Businesses

- Much of the state's critical infrastructure is owned or maintained by the private sector and must be protected during a response to ensure a quick and complete recovery from an emergency. These same entities provide valuable resources before, during, and after an emergency, and play a critical role in meeting the needs of those impacted by an emergency.
  - Target Hazards: Key industries are potential targets for cyber or terrorist
    attacks and must institute measures to protect their infrastructure and the
    surrounding community. The Chemical Facility Anti-Terrorism Standards
    (CFATS) were passed to ensure certain facilities have security measures in
    place to prevent releases, thefts/diversions, or sabotage/contamination
    due to terrorist activity. These entities must coordinate with federal, state,
    and local governments to ensure emergency plans are integrated with
    government plans.
  - Hazardous Materials Area Plans: Many businesses (both large and small) handle chemicals that pose hazards to the community and environment due to potential offsite releases and should have emergency plans to limit the impacts from unintentional releases. Some industries are required by law or regulation to have emergency operations procedures to address a variety of hazards. The CalEPA Hazardous Materials Program requires businesses that handle hazardous materials that meet certain quantity or

California recognizes the value and importance of organizations that perform

voluntary services in their community. These organizations have resources which

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can augment emergency response and recovery efforts. Examples of voluntary organizations are:

- American Red Cross: When a disaster threatens or strikes, the American Red Cross (ARC) provides accessible shelter, food, and health and mental health services to address basic human needs to enable survivors to resume normal daily activities. The ARC works closely with the California Department of Social Services (CDSS) for Mass Care and Shelter (CA-ESF 6). CDSS and the ARC jointly plan, prepare, and train for and respond to emergencies that require mass care and shelter.
- Salvation Army: The <u>Salvation Army</u>'s first aim is to meet the basic needs of those who have been affected, both survivors and first responders. The Salvation Army's primary goals are to offer material comfort, physical comfort, and spiritual and emotional comfort.
- **Southern Baptist Convention**: The <u>Southern Baptist Disaster Relief Ministry</u> (<u>SBDR</u>) is the third largest disaster volunteer response group in the nation, and often conduct mass feedings, flood recovery operations, debris clean up, counseling, and spiritual support.
- Voluntary Organizations Active in Disaster: This coalition of nonprofit
  organizations supports the emergency management efforts of local, state,
  and federal agencies and governments by coordinating the planning
  efforts of a variety of voluntary organizations. Visit the <u>California Voluntary</u>
  Organizations Active in Disaster (VOAD) website for more information.
- Whole Community Stakeholder Workgroups: Partnering with whole community stakeholders results in more inclusive and integrated emergency planning. These workgroups, many of which are organized and facilitated by a jurisdictional AFN Coordinator within the EOC, can consist of representatives from Area Agencies on Aging, the local independent living center, regional center, disability advocacy groups (e.g., agencies serving the deaf and hard of hearing), CBOs, and other resource providers (e.g., the ARC). These working groups are designed to identify the immediate unmet needs of disaster survivors with disabilities, other access and functional needs, or specific cultural or social needs, and to deliver the following resources:
  - Power wheelchairs

2495	<ul> <li>Manual wheelchairs</li> </ul>
2496	<ul> <li>Walkers, canes, rollators (rolling walker)</li> </ul>
2497	<ul> <li>Hearing aids</li> </ul>
2498	<ul> <li>Realtime captioning</li> </ul>
2499	<ul> <li>Video remote interpreting</li> </ul>
2500	<ul> <li>Telephonic interpretation services</li> </ul>
2501	<ul> <li>Foreign language interpretation/translation services</li> </ul>
2502	<ul> <li>Other assistive technologies</li> </ul>
2503	4.4.4. Public-Private Partnerships
2504 2505 2506 2507 2508 2509 2510 2511 2512 2513 2514 2515 2516	The private sector provides services to Californians every day, and valuable advice, assistance and resources to support emergency response and recovery activities. To support coordination and response between government and the private sector, Cal OES established the Office of Private Sector/NGO Coordination to bring together state government and nonprofit and private sector to communicate and facilitate assistance during emergencies.  Public-private partnerships are an important part of the whole community approach to emergency preparedness. Businesses better prepared for disasters are better able to protect their employees, provide essential services to their customers, and facilitate the economic recovery of their impacted communities. A strong relationship with NGOs improves communication with community members, helps emergency managers develop integrated plans with better alignment with local communities and businesses, and provides
2517	access to volunteer resources to support response and recovery.
2518	The goals of the Office of Private Sector/NGO Coordination are to advise on:
2519 2520 2521	<ul> <li>Methods to promote the integration of the nonprofit and private sectors into the emergency services system so people can be better informed and prepared for emergencies.</li> </ul>
2522 2523 2524	<ul> <li>Develop relationships to provide for quick access to emergency supplies and essential services to minimize the need to stockpile such supplies during normal times.</li> </ul>
2525 2526	<ul> <li>Logistic measures required to quickly deliver needed supplies and services to affected areas.</li> </ul>

- Methods to utilize nonprofit and private sector capabilities to increase the
   surge capacity of state and local agencies responding to emergencies.
  - Systems that aid business and economic recovery after an emergency.
- 2530 The Office of Private Sector/NGO Coordination recently oversaw these 2531 initiatives:

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- Collaborating with the California Manufacturing and Technology
   Association in the creation of a web platform that highlights California
   manufacturers of personal protective equipment (PPE) to facilitate local
   purchase.
- Partnering with Chambers of Commerce and large trade associations around the state to distribute PPE to essential workers to help support the economy.
- Partnering with OpenTable, Facebook, Google, and Yelp to have COVID-19 safety measures listed on business web and advertising pages to encourage consumers to reengage with their community businesses and feel safe dining and shopping.



# **5.** Mitigation Programs

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2544 2545 2546 2547 2548 2549 2550 2551 2552 2553	Hazard mitigation is defined as any action taken to reduce or eliminate the long-term risk to human life and property from natural or human-caused hazards and their effects. Human-caused hazards includes technological, accidental, and adversarial human caused events and conditions. The definition of hazard mitigation distinguishes actions that have a long-term impact from those more closely associated with immediate preparedness, response, and recovery activities. States, territories, federally recognized Tribes, and local communities are encouraged to take advantage of the funding from FEMA's Hazard Mitigation Assistance (HMA) programs provide in both the pre- and post-disaster timelines. Mitigation capabilities include:
2554	Community-wide risk reduction projects.
2555	<ul> <li>Critical infrastructure and resource lifelines resilience improvements.</li> </ul>
2556 2557	Risk reduction from specific natural and human-caused hazards based on structural changes and climate changes.
2558	<ul> <li>Initiatives to reduce future risks after a disaster has occurred.</li> </ul>
2559 2560	<ul> <li>Assessment of the emergency management system's surge and response capability given more frequent and severe weather.</li> </ul>
2561 2562 2563	Without actions to incorporate climate considerations into emergency management climate change will continue to increase risk to public safety, property, and emergency responders.
2564 2565	More information on hazard mitigation planning can be found on the Cal OES website under <u>Hazard Mitigation Division</u> .
2566	More information on grants for hazard mitigation can be found on the Cal OES
2567	website under Hazard Mitigation Division in <u>Pre-Disaster Flood Mitigation</u> and Cal
2568	OES <u>Recovery Division</u> .
2569	5.1. State of California Enhanced Hazard Mitigation Plan
2570	Mitigation Plans form the foundation for a state or community's long-term
2571	strategy to reduce disaster losses and break the cycle of damage,

reconstruction, and repetitive damage. The Enhanced SHMP is a collaborative

- 2573 effort to identify, reduce, or eliminate the long-term risk to human life and 2574 property from natural, meteorological, biological, or human-caused hazards in 2575 California. The Enhanced SHMP guides the state in developing the capabilities 2576 necessary to reduce losses by lessening the impact of disasters and to enhance 2577 state and community disaster resilience. As the state's primary hazard mitigation 2578 guidance document, it provides an updated and comprehensive description of 2579 California's historical and current hazard analysis, mitigation strategies, goals, 2580 and objectives, as well as assessment of climate impacts, and risk-reduction efforts. 2581
- 2582 California is required to review and revise the Enhanced SHMP and resubmit it 2583 for FEMA approval every five years to ensure continued eligibility of Stafford Act 2584 funding. This includes eligibility for FEMA's Hazard Mitigation Assistance (HMA) 2585 Programs including Hazard Mitigation Grant Program (HMGP), Pre-Disaster 2586 Mitigation (PDM), Building Resilient Infrastructure and Communities (BRIC) 2587 funding, Flood Mitigation Assistance (FMA), Fire Management Assistance Grant 2588 Program (FMAG), and Public Assistance (PA) grants. In addition, the state 2589 remains eligible for the reduced-cost share for grants awarded under the FMA 2590 grant programs, and California's "Enhanced Plan" designation also enables the 2591 state to receive increased HMGP funds up to 20 percent after a federally 2592 declared event, providing a greater allotment to implement the state's 2593 mitigation program.
- 2594 The goals of the 2023 Enhanced SHMP are to:

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- Significantly reduce risk to life, community lifelines, the environment, property, and infrastructure by planning and implementing whole-community risk reduction and resilience strategies.
- Build capacity and capabilities to increase disaster resilience among historically underserved populations, individuals with access and functional needs, and communities disproportionately impacted by disasters and climate change.
- Incorporate equity metrics, tools, and strategies into all mitigation planning, policy, funding, outreach, and implementation efforts.
- Apply the best available science and authoritative data to design, implement, and prioritize projects that enhance resilience to natural hazards and climate change impacts.

2607 Integrate mitigation principles into laws, regulations, policies, and 2608 auidance to support equitable outcomes to benefit the whole 2609 community. 2610 Significantly reduce barriers to timely, efficient, and effective hazard 2611 mitigation planning and action. 2612 Local Hazard Mitigation Plans (LHMPs) are essential in identifying actions for risk 2613 reduction that are agreed upon by stakeholders and the public. LHMPs help to 2614 focus resources on the greatest risks and vulnerabilities in a community by 2615 communicating priorities and strategies to local and state officials to reduce 2616 future risks. Cal OES provides training and technical assistance to local 2617 governments, special districts, and Tribes in the development of their LHMPs in 2618 accordance with FEMA guidance outlined in the Disaster Mitigation Act of 2000. An approved and adopted LHMP is required by a local government, special 2619 2620 district, or Tribe prior to applying for a pre-disaster mitigation grant such as BRIC and FMA. An approved and adopted LHMP is also required prior to funding 2621 2622 obligation from a post-disaster mitigation grant such as HMGP, FMAG-Mitigation, 2623 or High Hazard Dam Program (HHPD) mitigation grants. 2624 For many years, Cal OES Hazard Mitigation Division sponsored the MyPlan tool to 2625 provide information about California's natural hazards and to assist with creating custom maps for LHMPs. Currently, the MyPlan tool is undergoing 2626 2627 updates to improve usability, reliability, and accuracy and will be re-released in the future. 2628 **Individual and Business Mitigation Tools 5.2**. 2629

Information about California's natural and man-made hazards can be found on 2630 2631 the Cal OES website under Hazard Mitigation Division in the MyHazards tool. The 2632 MyHazards tool allows the public to discover hazards in their area 2633 (e.g., earthquake, flood, fire, tsunami) and learn steps to reduce personal risk. 2634 Using the MyHazards tool, users may enter an address, city, zip code, or may 2635 select a location from a map. The screen then presents information on the risks 2636 identified within the search radius, and recommended actions. The MyHazards 2637 tool's data is approximate and meant for general use only.

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# 6. <u>Emergency Preparedness</u>

Preparedness involves activities undertaken in advance of an emergency to develop and enhance the operational capacity to respond and recover from an incident. As part of a comprehensive preparedness program, emergency managers should develop integrated plans and procedures based on known threats and hazards, provide training and exercises to test plans, look at ways to protect their community, and develop methods for managing and communicating various forms of accessible information. An essential part of this process is an emphasis on a whole community approach to emergency preparedness, and the integration of individuals with access or functional needs throughout the planning process.

## 6.1. Preparedness Planning

- The state and its political subdivisions assigned emergency responsibilities in this plan will prepare appropriate supporting plans and related standard operating procedures that describe how emergency operations will be carried out. In addition, Cal OES leads the <u>Statewide Emergency Preparedness Coordination</u> (<u>SWEPC</u>) <u>Group</u>, an informal organization comprised of Cal OES, state agencies, and other identified stakeholders to facilitate the dissemination of information, express concerns, and discuss emergency management issues in California.
  - SEMS and NIMS Elements: Plans and procedures should address all
    applicable SEMS and NIMS requirements. At a minimum, plans should
    contain a list of stakeholders with contact information, preparedness
    actions, procedures for coordinating mutual aid, methods for integrating
    access and functional needs, an outline of response actions, and a
    process for incorporating corrective actions. For more planning guidance,
    refer to FEMA Comprehensive Preparedness Guide (CPG) 101.
  - Community Lifelines: The community lifelines construct developed by FEMA can be a useful tool for local planners developing emergency operations plans (EOPs). Community lifelines are the most fundamental services in a community that, when stabilized, enable all other aspects of society to function. They are broken down into the following seven categories: Safety and Security; Food, Water, and Sheltering; Health and Medical; Energy; Communications; Transportation; and Hazardous

Materials. They are an objectives-based approach to incident response that prioritizes the rapid stabilization of key functions after a disaster. Accounting for lifelines in the planning process is an option local government may consider using to enhance their EOP and increase community resilience.

The Cal OES Critical Infrastructure Protection Unit incorporates community lifelines in its Critical Infrastructure Prioritization Initiative. The initiative establishes an inventory of significant infrastructure prioritized by sector.

- Emergency Operations Plans: All local governments with a certified disaster council are required to develop Emergency Operation Plans (EOPs) for their jurisdictions that meet state and federal requirements per the ESA, Section 8610. This includes identifying potential evacuation areas and routes, measures for notifying and evacuating the public, and identifying potential shelter locations (California Emergency Services Act, 1970). EOPs should intersect with a jurisdiction's continuity of operations (COOP) and continuity of government (COG) needs. Guidance on COOP/COG can be found on the Cal OES Continuity Planning webpage. Among other emergency planning considerations, local EOPs should include the following elements:
  - Threat and Hazard Identification and Risk Assessment (THIRA) and Stakeholder Preparedness Review (SPR): THIRA/SPR is one way to identify current risks and assessing the existing capabilities of a community to handle those risks. Understanding a community's risk and capabilities is what drives the rest of the planning processes by allowing planners to determine what they need to prepare for, if current capabilities need to be maintained or expanded, and how to close capability gaps (e.g., creating training programs, utilizing community outreach, acquiring additional funding). The state is required to use THIRA/SPR, while local jurisdictions can use alternative models if they choose. For more information on the THIRA/SPR process refer to FEMA's CPG 201 and for other assistance identifying local hazards look at FEMA's Resilience Analysis and Planning Tool (RAPT).
  - Whole Community Planning Approach: Based on CPG 101, integrated plans should address what a community will do to address its specific risks with the unique resources it has or can obtain. This

requires understanding the composition of the population and its needs and the identification and involvement of community stakeholders in the planning process. Integrated planning should address all members of the community, such as the socially underrepresented, individuals with access or functional needs, private businesses, and other government entities.

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- Community Involvement: Community members and leaders should be involved in the integrated planning process because they possess unique knowledge and perspectives about their constituents. Increased community participation can take the forms of creating local emergency planning committees, holding public outreach events, and working with Community Emergency Response Teams (CERTs). Community involvement helps emphasize that members have an active responsibility in preparedness and ownership of the plan created.
- Equity Priority Communities and Individuals with Access and Functional Needs: Emergency management planners need to consider underrepresented members of their communities including people with a higher susceptibility to harm from disaster impacts. These individuals may not have access to resources offered in preparedness, response, and recovery or feel they cannot easily or safely access these resources. For example, individuals could be:
  - Geographically isolated
  - Out of hearing range of community alert sirens
  - o Without radio, television, telephone, mobile phones, or computers
  - Without strong mobile reception or internet connectivity
  - Visitors, temporary residents, or seasonal workers in an impacted region
    - Unfamiliar with available emergency resources
  - Physically, developmentally, or intellectually disabled
- Injured or managing chronic medical conditions
- 2740 Experiencing homelessness
- 2741 o Undocumented persons
- 2742 o Limited English proficiency

- 2743 o Low-income or without transportation
  - Older adults
  - o Children

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- Pregnant women
- Evacuation and Transportation: Planners should be aware of what types of transportation are typically used by which groups of people in their communities and be cognizant of challenges to accessing and using certain transportation methods during disasters. Evacuation plans must integrate accessible transportation providers within the planning process and movement of people with access or functional needs. Transportation planning considerations should include staging, embarkation points, transportation centers, temporary evacuation points, and care and shelter locations.
- **Sheltering**: Assembly Bill 2311, Chapter 520 requires access and functional needs considerations be integrated into a jurisdiction's emergency plan, which includes addressing how individuals with access or functional needs will access emergency shelters. A shelter is a disaster-relief location that provides a roof overhead, food, water, sanitation, and support to residents in maintaining their basic living needs until they can return home. Shelters will not duplicate residents' usual standards of living. Survival and basic non-medical health maintenance are the goals of disaster sheltering. When shelter facilities are activated, the state will work with local officials to ensure they accommodate the provisions of the ADA and provide full wrap-around services. Shelter planners and emergency managers should identify shelters that comply with ADA requirements and those that will need modifications to comply. Planners should also collaborate with community groups and non-profit organizations that represent equity priority communities that may be distrustful of or uncomfortable in government run shelters.
- Hazard-Specific Planning: Local, state, and federal regulations frequently require hazards-specific plans. For example, nuclear power plant emergency plans are required under the Code of Federal Regulations (CFR), Title 44, Chapter I, Subchapter F, Part 350. Hazardous materials area plans are required under the California Health and Safety Code, Section 25503. Dam emergency plans and procedures for the evacuation and



control of populated areas below dams may be adopted by local governments in accordance with California Government Code, Section 8589.5.

- Nuclear Power Plant Emergency Plans: Local and state jurisdictions within the federally defined emergency planning zones established around operating nuclear power plants are required to develop and exercise plans designed to protect the public in the event of an emergency. All plans and procedures must comply with NUREG-0654/FEMA-REP-1 Criteria for Preparation and Evaluation of Radiological Emergency Response Plans and Preparedness in Support of Nuclear Power Plants. Both the U.S. Nuclear Regulatory Commission (NRC) and FEMA use the document to evaluate the adequacy of the emergency plans and preparedness of state, local, and tribal governments surrounding commercial nuclear power plants, commercial nuclear power plant applicants, and licensees.
- Hazardous Materials Area Plans: Administering agencies are required to establish area plans for emergency response to a release or threatened release of a hazardous material within its jurisdiction.
- o Dam Emergency Action Plans: The ESA, Section 8589.5, requires inundation maps and an EAP for all dams that exceed a "low" downstream hazard potential, as determined by the Department of Water Resources, Division of Safety of Dams (DSOD). Dam owners must submit their EAPs to Cal OES and DSOD for approval and comply with California Water Code, Sections 6160-6162 and Government Code, Section 8589.5. Additional provisions for EAPs include compliance requirements, exercises of the plan, and coordination with local public safety agencies. EAPs must be updated every ten years, when there are significant modifications to the dam or its related structures, and when there are significant changes to downstream development that involves people and property. Dam owners are also required to conduct an annual notification drill to ensure their notification contacts are accurate.
- Health Care Facilities: Consistent with Emergency Preparedness Rule
   Centers for Medicare and Medicaid Services (CMS) 3178-F, covering
   42 CFR, Parts 403-494, health care providers and suppliers

participating in Medicare and Medicaid must develop an all-hazards emergency plan based on a risk assessment of their location, policies and procedures based on their emergency plan, a communication plan compliant with federal and state law, and training and testing programs including exercises testing the plan.

 Regional Planning: Where multiple jurisdictions share similar and concurrent hazards, the establishment of interagency or inter-jurisdictional planning committees is recommended. Such planning committees can enhance regional planning by coordinating their response efforts and sharing accessible information on resources and capabilities.

An example of regional planning is the Urban Area Security Initiative (UASI) concept. A UASI group can be made up of multiple cities and counties in a geographical area with shared security interests. This allows multiple jurisdictions to share funding, coordinate planning, protect critical infrastructure spanning the region, and provide joint training opportunities.

Other examples include the state's regional catastrophic plans, such as the Northern California Catastrophic Flood Response Plan, Bay Area Earthquake Plan, Cascadia Subduction Zone – Earthquake and Tsunami Response Plan, and the Southern California Catastrophic Earthquake Response Plan. Each of these plans focuses on potential disasters with widespread direct impact across multiple counties and indirect impacts throughout California and the Western U.S.

 Public-Private Partnerships: The private sector provides many of the dayto-day services the public utilizes and owns a majority of the state's critical infrastructure. Emergency management planners should establish publicprivate partnerships to gain a better perspective on private sector needs and their available emergency resources. A resilient and supported private sector can be beneficial for response, restoration of services, and economic recovery.

Recovery Planning: Local governments and other agencies are
encouraged to develop recovery plans prior to the occurrence of a
disaster. Such a plan should establish mechanisms for recovery decisionmaking and identify key participants in the recovery organization,
including non-governmental and private sector entities. The plan should
also identify processes and procedures for requesting state and federal

recovery assistance and ensuring that recovery activities are carried out in accordance with the requirements of these programs.

To support recovery planning efforts, FEMA released the National Disaster Recovery Framework (NDRF) Second Edition in June 2016 (U.S. Dept. of Homeland Security, 2016). The NDRF provides guidance that enables effective recovery support to disaster impacted states, Tribes, and local jurisdictions. In January 2019, Cal OES released the California Disaster Recovery Framework (CDRF). The CDRF outlines the California-specific recovery coordination structure, roles, and responsibilities; disaster assistance programs available with and without presidential declarations; Recovery Support Functions (RSFs); and guidance to local governments to develop recovery plans.

# 6.2. Preparedness Campaigns

A primary goal of community preparedness is resilience which is the ability to adapt to changing conditions, withstand, and quickly recover from disruptions caused by emergencies (FEMA, IS-235 Emergency Planning, 2015). For emergency managers, improving community resilience involves whole community planning to learn about issues unique to the jurisdiction. This includes engaging with community members to learn about local practices used in response to the threats and hazards identified in these communities.

Some of the individual preparedness programs Cal OES supports include:

- National Preparedness Month in September is the Cal OES annual preparedness campaign providing a variety of resources, including links to the <u>Listos California</u> website to assist families and communities become disaster prepared.
- Great ShakeOut is an international earthquake drill that occurs every third
   Thursday of October. Cal OES works in partnership with the U.S. Geological
   Survey and the Earthquake Country Alliance through news and social
   media campaigns in October encouraging California's residents to "drop,
   cover, and hold on" at a predetermined time statewide.
- <u>Preparedness Ambassadors</u> is a statewide approved curriculum designed to engage fourth grade students to develop and promote disaster preparedness for their homes, schools, and local communities. Resources

2881 include a teacher guide, student workbook, a family readiness guide, and 2882 case studies on real disasters (e.g., Camp Fire 2018, Ridgecrest 2883 Earthquake 2019, Japan Tsunami 2011). 2884 • Seasonal and Disaster Specific Events and Campaigns are put out by 2885 Cal OES News & Media covering topics such as, winter storms, summer 2886 heat, tsunamis, and windstorms. 6.3. **Preparedness Training** 2887 2888 Training is essential to ensure public officials, emergency managers, and 2889 emergency response personnel are prepared for disasters. A robust training 2890 program based on clear requirements should be conducted regularly to ensure 2891 existing staff maintain their readiness and new staff are able to learn needed 2892 skills and knowledge. 2893 The Cal OES EOC Position Credentialing Program promotes an enhanced level 2894 of readiness for emergencies by offering three levels of credentialling in specific 2895 EOC positions starting with Type III (baseline) credentialing for the local 2896 government level. A statewide credentialing program provides emergency 2897 managers a way to identify the requirements for education, competency, 2898 training, and certifications that define the basic qualifications expected of 2899 emergency services personnel. Cal OES EOC Position Credentialing promotes 2900 elements of SEMS and flows into the larger NIMS Guidelines for emergency 2901 personnel credentialing. As the frequency and severity of disasters increase, the 2902 requirement for emergency services staff to deploy outside their jurisdiction for 2903 mutual aid has increased as well. Personnel interested in supporting state and 2904 federal disaster deployments can pursue Type II (mid-level) and Type I (highest) 2905 advanced credentials. 2906 Cal OES training for emergency managers and first responders can be found on 2907 the California Specialized Training Institute's (CSTI) website. FEMA offers NIMS 2908 training through the Emergency Management Institute (EMI). 2909 Courses, such as IS-368, Including People with Disabilities and Others with Access 2910 and Functional Needs in Disaster Operations, and G-197, Integrating Access and 2911 Functional Needs into Emergency Management, ensure a whole community

approach is integrated throughout the emergency management process.

### 2913 6.4. Preparedness Exercises

- 2914 Exercises provide personnel with an opportunity to become thoroughly familiar
- 2915 with the procedures, facilities, and systems used in emergency situations. Ideally,
- 2916 state departments and political subdivisions should plan and participate in all-
- 2917 hazards exercises with emergency management and various types of response
- 2918 personnel. When possible, exercises should also include recovery components.
- 2919 Exercises should:

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- Be guided by senior leaders.
- Be capabilities based, objective driven, and based on the jurisdiction's priorities.
- Be as realistic as possible.
  - Stress the application of standardized emergency management.
  - Be based on risk assessments (e.g., credible threats, vulnerabilities, and consequences).
- Include non-governmental organizations and the private sector, when appropriate.
  - Incorporate the concepts and principles of SEMS and NIMS.
- Demonstrate continuity of operations issues.
- Incorporate individuals with disabilities and others with access or functional needs.
- 2933 FEMA promulgates the Homeland Security Exercise and Evaluation Program
- 2934 (HSEEP), which is a standardized methodology for exercise design,
- 2935 development, conduct, evaluation, and improvement to ensure all-hazard
- 2936 response capabilities are adequately tested and exercised. All Cal OES
- 2937 exercises are HSEEP consistent. Additional information about HSEEP can be
- 2938 found on the FEMA Preparedness Toolkit website under HSEEP Policy and
- 2939 Guidance.
- 2940 The following list describes the range of exercise types that may be used:
- **Seminars** are discussion-based and meant to introduce information about a particular topic or current policies, plans, and procedures. Seminars are good for an audience unfamiliar with current plans and can be a starting point for more complex exercises.

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- **Workshops** are discussion-based, and meant to create deliverables, such as a plan, procedure, or After Action Report (AAR) / Improvement Plan (IP). Workshops are more participant based and good for collecting ideas from a diverse group of stakeholders.
  - Tabletop Exercises (TTXs) are discussion-based and built around a scenario so participants can discuss how they would apply policies, plans, and procedures. Tabletop exercises are a good way to identify strengths and areas of improvement in existing or potential processes in the context of a hypothetical situation.
  - Games are discussion-based, structured forms of play designed for participants to test their operational decision making in a hypothetical situation and explore the consequences of their choices. Games are good for reinforcing training, team building, and enhancing operational and tactical capabilities.
  - Drills/Tests are operations-based and require participants to perform a single operation or function, such as an evacuation drill or sending a test wireless emergency alert. Drills/tests are good for validating a capability is operating as intended and providing participants practice maintaining a skill.
  - Functional Exercises (FEs) are operations-based and require participants
    to perform multiple capabilities and functions in a realistic environment,
    but with most resource movement and complex interactions outside of
    the immediate exercise being simulated. Functional Exercises are good for
    validating multiple capabilities that can be executed properly and that
    plans can be used as intended.
  - **Full-Scale Exercises** (FSEs) are operations based, and the most complex and resource intensive to setup. FSEs involve multiple agencies, departments, and jurisdictions and real-time interaction of participants from Emergency Operations Center(s) to field personnel all performing and moving as they would in a real emergency. Full-scale exercises are good for testing that an organization's plans, policies, and procedures can be applied in real time and coordination with multiple organizations in a cooperative system (e.g., ICS) can be achieved.

- 2978 In 2004, Cal OES started a state-level exercise series as part of a comprehensive 2979 preparedness exercise program, the Capstone California exercises. These 2980 exercises were designed to improve emergency preparedness for catastrophic 2981 events at all levels of government. Cal OES also hosts the Integrated 2982 Preparedness Planning Workshop (IPPW), an annual meeting that outlines the 2983 strategy and structure of an exercise program; how to integrate the program 2984 into broader preparedness efforts; and the foundations necessary to plan, 2985 conduct, and evaluate individual exercises. The IPPW produces the Cal OES 2986 Multi-Year Integrated Preparedness Plan (IPP). Emergency Managers can 2987 benefit from the annual IPPW to further develop preparedness strategies and 2988 coordinate training and exercise activities with neighboring jurisdictions and 2989 state training and exercise programs. 2990 More information about Capstone California, the IPPW, and the IPP can be
- found on the <u>Cal OES Exercise Program</u> web page.

### 6.5. Prevention and Protection Programs

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- The state supports risk prevention programs as a component of emergency preparedness efforts. Prevention programs are established by many agencies and departments to detect problems, share information and intelligence, and prepare strategies to avert problems before they occur. Many agencies maintain intelligence assessment centers (often referred to as fusion centers) to evaluate risks and threats and to share accessible information among local, state, and federal authorities.
- The STAS helps safeguard the communities of California. The STAS assists in detection, prevention, investigation, and response using an all-hazards approach. The STAS also disseminates intelligence and facilitates communications between state, local, federal, tribal agencies, and private sector partners to support actions on threats and public safety issues. The STAS is made up of the following six fusion centers across California:
  - 1. California State Threat Assessment Center (STAC) (Sacramento)
  - 2. Central California Intelligence Center (CCIC) (Sacramento)
  - 3. Joint Regional Intelligence Center (JRIC) (Los Angeles)
  - 4. Northern California Regional Intelligence Center (NCRIC) (San Francisco)

3010 5. Orange County Intelligence Assessment Center (OCIAC) (Orange 3011 County) 3012 6. San Diego Law Enforcement Coordination Center (SD-LECC) (San Diego) 3013 The State Threat Assessment Center (STAC) is the state primary fusion center, as designated by the Governor of California, and is operated by Cal OES. The STAC 3014 3015 is California's statewide information-sharing clearinghouse for strategic threat 3016 analysis and situational awareness, while preserving civil liberties, individual 3017 privacy, and constitutional rights. 3018 The STAC Critical Infrastructure Protection (CIP) Unit assesses infrastructure 3019 criticality, performs security and resilience surveys, shares CIP-related information 3020 with public and private partners, and provides risk-informed analysis to Cal OES 3021 leadership and government partners. The STAC and CIP support the Homeland 3022 Security Advisor through collaborative, multi-jurisdictional initiatives such as the 3023 National Critical Infrastructure Prioritization Program, Area Maritime Councils, 3024 and working groups. An example of one initiative is the California Maritime 3025 Security Council (CMSC) created in 2006 through Executive Order S-19-06. The 3026 CMSC acts as an advisory body to the governor in matters related to maritime security and is responsible for: 3027 3028 Identifying areas where port stakeholders can improve statewide 3029 collaboration and information sharing to identify potential threats. 3030 Identifying areas where institutionalized coordination through codified 3031 processes will enhance security, emergency response procedures, 3032 communications, coordinating contingency planning, and other areas of 3033 mutual responsibility across the state. 3034 Developing a statewide maritime security strategy. 3035 Preparing plans to guickly recover from a catastrophic event at a California port. 3036 3037 Developing a strategy to increase the amount of homeland security 3038 funding California receives from the Federal Department of Homeland 3039 Security by establishing baseline levels of preparedness.

**Grant Programs for Preparedness** 

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#### 3041 Federal programs to help fund preparedness activities include: the Homeland 3042 Security Grant Program (HSGP), the Emergency Management Performance 3043 Grant (EMPG), the federal and state Nonprofit Security Grant Programs (NSGP), 3044 and Listos California Grant Program. HSGP provides financial support to state, local, tribal, territorial governments, 3045 3046 and nonprofits to prevent, protect against, respond to, and recover from terrorist 3047 attacks. The key focus of HSGP is to prevent terrorism and other catastrophic 3048 events that pose the greatest risk to the security of the U.S., including risks along the Nation's borders. 3049 3050 HSGP's three components are: 3051 State Homeland Security Program (SHSP): Assists state, local, tribal, and 3052 territorial efforts to develop capabilities necessary to prevent, prepare for, 3053 protect against, and respond to acts of terrorism. 3054 • **Urban Area Security Initiative**: Assists high-threat, high-density Urban Areas 3055 efforts to develop capabilities necessary to prevent, prepare for, protect 3056 against, and respond to acts of terrorism. 3057 • Operation Stonegarden: Supports cooperation and coordination among 3058 Customs and Border Protection; U.S. Border Patrol; and other federal, 3059 state, local, tribal, and territorial law enforcement agencies to improve 3060 U.S. border security. 3061 The EMPG program provides funds to assist state, local, tribal, and territorial 3062 emergency management agencies to implement the National Preparedness 3063 System with a focus on all-hazards emergency preparedness. EMPG supports 3064 investments that improve the ability of jurisdictions nationwide to prevent, 3065 protect, mitigate, respond, and recover from threats and hazards. 3066 The federal NSGP was authorized by the Homeland Security Act of 2002 3067 (Sections, 2003 and 2004) and provides funding for physical security and other 3068 security activities to nonprofits that are at high risk of a terrorist attack. The 3069 program seeks to integrate the preparedness activities of nonprofits such as 3070 community-based organizations, faith-based organizations, and educational 3071 institutions, with broader state and local preparedness efforts.

3072 3073 3074	The State NSGP provides funding support for target hardening and other physical security enhancements to nonprofit organizations that are at high risk for violent attacks and hate crimes due to ideology, beliefs, or mission.
3075 3076 3077 3078 3079	Listos California receives \$25 million annually to fund grants to CBOs, Tribes, and CERT programs to improve disaster preparedness, response, recovery, and mitigation in equity priority communities. The program also provides communications support and technical assistance to maximize the grant benefits.
3080	Additional NSGP grants include the following:
3081 3082 3083 3084 3085 3086 3087 3088 3089	<ul> <li>Public Safety Power Shutoff (PSPS) Resilience Allocation: Funds preparedness measures in response to power outage events.</li> <li>California Health Center Security Grant Program (CHCSGP): Funds efforts to enhance security for nonprofit health centers.</li> <li>Earthquake Warning California Program: Fund community-based earthquake education and outreach.</li> <li>School Communications Interoperability Grant Program (SCIGP): Funds interoperable technology for colleges and universities in response to active shooters.</li> </ul>
3090 3091 3092	California Comprehensive School Security (CCSS) Program to assist school districts in rural and small counties to identify gaps in violence prevention and intervention (California Governor's Office of Emergency Services, n.d.).
3093 3094 3095 3096 3097 3098 3099	The California Wildfire Mitigation Program (CWMP) is part of the state's effort to strengthen community-wide resilience against wildfires. Known as the Home Hardening Program, this effort encourages cost-effective wildfire resilience measures to create fire-resistant homes, businesses, public buildings, and public spaces. Mitigation measures such as home hardening, vegetation management, defensible space, and other fuel modification activities provide neighborhood or community-wide benefits against wildfire.
3100 3101 3102 3103	The Prepare California Grant Program launched in 2022 provided funding through 2024 aimed at reducing long-term risk to natural disasters by investing in infrastructure improvements in the communities most susceptible and socially vulnerable to future disasters. The program also provided match funding for

3104 federal grant programs to equity priority communities that would otherwise have 3105 been unable to access the federal funding. 3106 More information on these and other Hazard Mitigation Grant Programs can be found in Section 11.5.4 and on the Cal OES Grants Management website. 3107 6.7. **Communications and Information Management** 3108 3109 Preparedness strategies include plans and procedures for utilizing accessible 3110 communications and information management systems. To facilitate 3111 communicating with the public, between multiple agencies/departments, and 3112 across multiple communication systems, consider using and developing: 3113 Common Terminology: Apply common and consistent terminology as 3114 used in SEMS, including the establishment of plain language (clear text) communications standards. 3115 3116 • Data Collection: Develop procedures and protocols to standardized data 3117 collection, analysis, collaboration, and sharing during an incident or planned event. 3118 3119 • Protocols: Develop procedures and protocols for communications (e.g., 3120 voice, geospatial information, internet, and transmitting encrypted data), 3121 and accessible information sharing during an incident/planned event. 3122 • Common Operating Picture: Utilize processes and systems to present 3123 consistent and accurate information during an incident or planned event. 3124 • Geographic Information System: Provide maps for emergency 3125 preparedness, response, recovery, and mitigation all types of hazards. 3126 Cal OES utilizes the Next Generation Situation Awareness and Collaboration Tool 3127 (NGSCOUT), an online information sharing and collaboration platform used by 3128 California emergency responders for tactical incident management. 3129 Cal OES maintains several publicly available sources of GIS information: the CA 3130 Governor's Office of Emergency Services Data Library, the Cal OES Public 3131 Mapping Applications webpage, the Cal OES Access and Functional Needs 3132 Web Map, and the California Preparedness Portal (Cal PreP).



# 6.8. Preparing Resources

- This plan promotes a six-part resource management system that addresses interoperability, credentialing, resource typing, mutual aid, deployment policies, and cost recovery. Each agency with responsibilities in this plan should ensure that their resource management systems address the following:
  - **Interoperability:** Ensure equipment, communications, and data systems acquired through state/territorial and local acquisition programs are interoperable.
  - Credentialing: Align with state emergency management and response
    personnel credentialing programs to ensure properly trained staffing for
    incidents including those involving mutual aid agreements and assistance
    agreements. For more information on emergency management
    credentialing, visit CSTI's <u>Credentialing and Certification Program</u> web
    page.
  - **Resource Typing**: Inventory response assets to conform to NIMS National Resource Typing Definitions, when possible.
  - **Mutual Aid**: Provide personnel and resources when requested.
  - Interagency Assistance: Utilize response asset inventory systems for intrastate and interstate assistance requests such as Emergency Management Assistance Compact (EMAC), training, exercises, and incidents/planned events.
  - **Deployment Policies**: Institute policies and procedures to prevent spontaneous deployment of resources (including personnel) and to manage resource requests that bypasses official resource coordination processes (i.e., resources requested through improper channels).
  - Cost Recovery: Institute mechanisms to deploy, track, recover, demobilize, and reimburse for resources utilized during response and recovery. For additional information about cost recovery, visit the <u>Cal OES</u> <u>Recovery</u> web page.



# 7. Response Concept of Operations

- The response phase concept of operations summarizes eight key elements: (1) priorities and strategies; (2) direction, control, and coordination; (3) alert and warning; (4) intelligence gathering and situation reporting; (5) public information; (6) resource allocation; (7) mutual aid and assistance; and (8) the
- 3167 sequence of events during disasters.

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### 7.1. Response Priorities and Strategies

- During the response phase, emergency managers prioritize actions, and outline operational strategies. This plan provides a broad overview of these priorities and strategies and describes what should occur during each step, when, and at whose direction.
  - Operational Priorities: Operational priorities govern resource allocation and the response strategies for the State of California and its political subdivisions during an emergency. Below are operational priorities addressed in this plan.
    - Save Lives The preservation and sustainment of life is the top priority of emergency managers and first responders and takes precedence over all other considerations.
    - Protect Health and Safety Measures should be taken to mitigate the emergency's impact on public health and safety.
    - Protect Critical Infrastructure and Property All feasible efforts must be made to protect public and private property and resources, including critical infrastructure, from damage during and after an emergency.
    - Preserve the Environment All possible efforts must be made to preserve California's environment and protect it from damage during an emergency.
    - Transition to Recovery Operations Transition to recovery operations by establishing recovery strategies and priorities.
  - Operational Strategies: To meet the operational priorities, emergency managers should consider the following strategies:

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- Meet basic human needs All possible efforts must be made to supply resources to meet basic human needs, including food, water, accessible shelter, medical treatment, and security during an emergency.
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- Address the whole community Older adults, individuals with disabilities, and others with access or functional needs are disproportionally impacted during and after an emergency. Access and functional needs must be identified, considered and addressed, before, during, and after disasters.
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- Mitigate hazards As soon as practical, suppress, reduce, or eliminate hazards and/or risks to persons and property (including pets and livestock) during the disaster response. Lessen the actual or potential effects or consequences of future emergencies.
- Restore essential services Power, water, sanitation, communication, accessible transportation, fuel, and other essential services must be restored as rapidly as possible to assist communities in returning to normal daily activities.
- Support Whole Community and Economic Recovery All members of the community must collaborate to ensure recovery operations are conducted efficiently, effectively, and equitably, promoting expeditious recovery of the affected areas.

# 7.2. Direction, Control, and Coordination

- Responsibility for emergency response is based on statutory authority. The emergency response is coordinated under SEMS, which provides a flexible, adaptable, and expandable response organization to address all-hazards of varying magnitude and complexity. Most disaster incidents start and end at the local government level. The state supports all local communities impacted by an incident as defined in SEMS.
  - Command and Control: During response to minor or moderate events, one jurisdiction may manage the emergency with existing resources.
     Personnel that are part of a field level emergency response will utilize ICS to manage and direct on-scene operations. The EOC for that jurisdiction may not be activated under this scenario.

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- 3226 Field-EOC Communications and Coordination: An EOC is activated to 3227 support field level operations when an emergency requires additional 3228 resources, or when requested resources exceed what is available from 3229 within the jurisdiction. Field Incident Commanders and EOCs will establish 3230 communications when the EOC is activated. Local government EOCs will 3231 establish communications with the OA EOC (county). The OA EOC will 3232 communicate via the Cal OES Region, which will communicate with the 3233 SOC.
  - State Government Coordination and Cooperation: Cal OES coordinates state-level emergency operations and support for local emergency response and recovery utilizing mission resource tasking as defined in the ESA.
    - Essential emergency mission response and recovery tasks will be assigned to a state agency or department.
    - Emergency tasks assigned to state agencies will generally be compatible with their authorities and capabilities.
    - Each emergency task will be assigned primarily to one agency to lead. However, support tasks will be assigned to as many support agencies and departments as appropriate.
  - Multiagency Coordination: Larger-scale emergencies involve one or more responsible jurisdictions and/or multiple agencies. Management personnel from the responsible jurisdictions form a Unified Command and/or a Multiagency Coordination Group. Provisions are made for situation assessment, determination of resources requirements, establishment of a logistical system, and allocation of scarce resources. EOCs, dispatch centers, and other essential facilities located in, or adjacent to, the affected area are activated.
    - Multiagency Coordination System: Multiagency coordination is a process that allows all levels of government and all disciplines to work together more efficiently and effectively. Multiagency coordination occurs across the jurisdictional lines, or across levels of government. The primary function of a MACS is to coordinate activities above the field level and to prioritize the incident demands for scarce or competing resources. MACS consist of a combination of elements:

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personnel, procedures, protocols, business practices, and communications integrated into a common system.

- Multiagency Coordination Groups: Agency Administrators/Executives, or their designees, who are authorized to represent or commit agency resources and funds are brought together to form MAC Groups. MAC Groups may be established at any level or in any discipline. Under SEMS, MAC Group activities are typically facilitated by EOCs. A MAC Group can:
  - Commit agency resources and funds.
  - Provide coordinated decision making.
  - Allocate resources among cooperating agencies.
  - Establish priorities among incidents.
  - Harmonize agency policies.
  - Provide strategic guidance to support incident management activities.
- **Disaster Direction and Control**: During disasters the local, OA, Cal OES Region, and state EOCs activate to the appropriate response level to provide coordination and support.
  - When activated for a wildfire, the California Fire and Rescue Coordination Center at Cal OES receives information from local government and OAs and coordinates the mobilization of firefighters, fire equipment, and other vital resources throughout the state through the California Fire and Rescue Emergency Mutual Aid System.
  - o The **State Law Enforcement Operations Center** (LEOC) serves as the primary law enforcement information, intelligence, and coordination and support center for the UCG, deployed Cal OES personnel, and local, state, and federal stakeholders during major incidents. The LEOC consists of state law enforcement agency partners working collaboratively in a response posture for a unified common operating picture. It has 24/7 operational capabilities and is activated at the direction of the Cal OES Law Enforcement Branch Chief.
  - The Air Coordination Group (ACG) led by CA-ESF 1 Transportation may help facilitate fixed wing, rotor, and drone/unmanned aerial

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- Traffic Management Centers (TMC) operated by Caltrans and the CHP monitor and manage traffic flow and communicate traffic conditions to the traveling public and emergency management personnel during emergencies or planned lane closures on the state highway system. There are 12 district TMCs throughout the state and one satellite TMC. TMCs support emergency response activities by leveraging traffic control infrastructure such as closed-circuit television, highway advisory radio announcements, changeable message signs, and the California Highway Information Network.
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- component of the Flood Operations Branch in DWR. The FOC, NWS, California-Nevada River Forecast Center and State Water Project (SWP) Operations are co-located, ensuring cohesive flood forecasting, flood emergency response, and real time water management across California. The FOC serves as a year-round focal point for gathering and disseminating hydrometeorological information. During severe storms and flooding the FOC provides public warnings, factual information, and technical assessments to
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system movement priorities above the disaster area and support other aviation priorities for the incident. The ACG consists of a team of professional aviation partners including the California Department of Transportation (Caltrans), the Federal Aviation Administration (FAA), U.S. Department of Transportation (USDOT), FEMA Air Operations, and other organizations. Various programs and state and federal ESFs that use aerial assets in their operations may be asked to provide a liaison to the ACG to help gain the broadest understanding of the totality of air assets supporting an incident or event. The ACG does not have command and control authority, but rather focuses on cumulative flight awareness and safety given the number of air assets used in response and recovery operations.

The Joint State/Federal Flood Operations Center (FOC) is a emergency managers, law enforcement, and government agencies.

The Medical and Health Coordination Center (MHCC) is the

coordination center for CA-ESF 8 Public Health and Medical and

Department of Public Health (CDPH), the California Emergency

directly supports the emergency response activities of the California

Medical Services Authority (EMSA), and the California Department of

Health Care Services (DHCS). When activated, the MHCC assists in the coordination of response missions involving health and human services and helps to determine prioritization and allocation of scarce resources.

- The **Business Operations Center** (BOC) is the response component of the Cal OES Office of Private Sector / NGO Coordination and resides within the SOC. The BOC acts as a liaison for the private and nonprofit sectors to state government with a focus on emergency management and homeland security related activities, situational awareness for the private sector during disasters, and assistance with donations management.
- The Utilities Operations Center (UOC) is managed by the California Utilities Emergency Association (CUEA). The CUEA is the largest utility emergency association in the state and provides emergency response support for electric, petroleum pipeline, telecommunications, gas, water, and wastewater utilities. The UOC is activated during emergencies with utility providers, Cal OES, and other state agencies, to coordinate operational response activities, tracking of mobilized resources, and restoration of power and utility services.
- State Task Forces: A state task force (TF) is a combination of single resources assembled for a particular tactical need, with common communications and typically led by a senior official from a lead CA-ESF Agency. The TFs are generally short-term, issue-specific focus groups. State TFs may utilize cross-ESF coordination and are flexible and scalable. Some TFs are reoccurring due to common response and recovery needs. These include the Mass Care and Shelter Task Force, the Schools Task Force, and the Debris Management Task Force.
- Incident Management Assistance Teams (IMAT): Cal OES and FEMA IMATs provide field-level and EOC level incident management during emergencies and disaster response. These typed teams can be used at all levels of government regardless of incident size or complexity and are capable of incident management using SEMS, NIMS, and ICS principles. IMATs include Command and General staff and consist of Command, Operations, Logistics, Planning, and Finance/Administration sections.

 Joint State/Federal Operations: When the federal government responds to an emergency or disaster within California, it will coordinate with the state through the UCG in accordance with Unified Command principles. FEMA will appoint a Federal Coordinating Officer (FCO) to manage federal resource support activities following a Presidential Declaration of an Emergency or Major Disaster under the Stafford Act. A JFO will activate for coordination of joint and state/federal recovery programs.

# 7.3. Alert and Warning – California State Warning Center

- Each jurisdiction within the state is responsible for preparing for disasters including establishing accessible methods for alerting and warning the public, mobilizing resources, and initiating protective actions. It is an inherent responsibility of local government officials and organizations to keep the public informed about natural, human-caused, and technological disasters, including what actions individuals should take to protect themselves and their families. Depending on how the local area alert and warning system is organized, local government responsibility may be inclusive of the city, special district, county, and multi-county jurisdictions. Cal OES has developed the Alert and Warning Guidelines and an extensive library of multi-lingual pre-scripted message templates for local government officials to use in their alert and warning system. The guidelines and templates can be found at the CALALERTS.org website.
- Cal OES operates the CSWC, which is staffed 24 hours a day, 365 days a year to serve as the official state level point of contact for emergency notifications. From this center, CSWC personnel maintain contact with County Warning Points, state agencies, federal agencies, the National Warning Center, non-governmental organizations, and the private sector.
  - CSWC Notifications: Local governments and OAs notify the CSWC of emergencies that affect their community in accordance with existing laws, protocols, or when state assistance is requested or anticipated. Local emergency proclamations sent to the CSWC ensure the state is informed of emergency conditions or when state assistance is requested.
    - Earthquake Notifications: The CSWC receives notification of earthquakes from the California Integrated Seismic Network (CISN), National Earthquake Information Center (NEIC), the USGS, and the

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3431 3432 California Earthquake Early Warning System. The CISN is a statewide network that provides the real-time information for California earthquakes. The CISN Display is an internet-based, rapid earthquake notification system that receives earthquake information from networks worldwide.

- Tsunami Notifications: The CSWC receives tsunami notifications from the NTWC primarily through the National Warning System (NAWAS), however there are also redundant information paths. The NOAA issues tsunami alerts in the following categories: Warning (inundation expected; evacuation suggested), Advisory (strong currents; move off and away from the water), Watch (stay tuned for threat assessment), and Information Statement (no threat).
- Volcano Notifications: The CSWC receives volcano notifications from the USGS California Volcano Observatory and the USGS Volcano Notification Service.
- Weather Notifications: Notification of severe weather is received from the National Weather Service.
- Energy Notifications: The California Independent System Operator (CAISO) monitors the California power grid, which consists of a network of long-distance, high-voltage transmission lines and substations that carry bulk electricity to local utilities for distribution to customers. When the grid is unable to meet electrical demands, the California ISO will direct utilities to reduce their load and issue emergency notices of energy interruptions. The CSWC will be contacted by the California ISO in accordance with the Cal ISO emergency notification process. The CSWC may also coordinate notifications related to PSPS events or other energy emergencies or needs.
- Hazardous Materials/Oil Spill Release Notifications: State law requires
  hazardous materials handlers, their employees, authorized
  representatives, agents and/or designees to immediately report upon
  discovery any actual or threatened release to the CSWC.
- Nuclear Power Plant Notifications: The CSWC receives notifications of nuclear power plant events directly from Diablo Canyon Power Plant.
   Secondary notifications may be received by CSWC from the

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affected county sheriff department through one or more of the following systems: California Law Enforcement Telecommunications System (CLETS), California Law Enforcement Radio System (CLERS), Operational Area Satellite Information System (OASIS), or the California Warning System (CALWAS).

- 3438 Communications, Alert, and Warning Systems: The CSWC is responsible for 3439 informing, communicating, alerting, and notifying local governments, OAs, state officials, and the federal government of natural or 3440 3441 human-caused emergencies. To meet this responsibility, the CSWC is 3442 equipped with telephones, data, and radio systems (described in more 3443 detail later in this plan). Most of these systems are used on a day-to-day 3444 basis; while others are available for use in an emergency, as conditions 3445 require. These systems are listed below:
  - NAWAS and CALWAS: The CSWC maintains the CALWAS to communicate with Cal OES Regional Offices and County Warning Points during an emergency. CALWAS is part of the National Warning System (NAWAS).
  - OASIS, CLETS, CLERS, and EAS: OASIS, CLETS, CLERS, and California Law Enforcement Mutual Aid Radio System (CLEMARS) are utilized to alert and notify sheriff and police departments, and key Emergency Alert System (EAS) stations.
  - WEA: In partnership with the FEMA, Cal OES supports the use of Wireless Emergency Alerts (WEAs) which are concise, text-like messages to WEA-capable mobile devises during emergency situations. WEAs are sent by state and local public safety officials, the National Weather Service, the National Center for Missing and Exploited Children, and the President of the United States.
  - Mass Notification System: The Cal OES uses a secure, scalable, accessible, and reliable emergency management applications to send notifications to individuals or groups using lists, locations, and visual intelligence. This comprehensive notification system keeps everyone informed before, during, and after an emergency incident.
  - Radios and Microwave Systems: The state agencies utilize land mobile radio systems that are interconnected using the California Public Safety Microwave Network (CAPSNET) for primary

3471 3472 communications. The California Interoperable Field Operations Guide (Cal IFOG) has a complete list of radio channels for state agencies and operational areas.

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- Alerting and Warning State and Local Agencies: Multiple communication channels will be used to maintain constant communication with local, state, and federal communications centers and to ensure the state can quickly respond to any developing emergencies. Cal OES manages a statewide contract to provide alert and warning capability used by local agencies. The CSWC provides local and state agencies with a broad range of information, including, but not limited to:
  - Local emergencies
  - o Earthquakes
  - Tsunamis (seismic sea waves)
  - Volcanic eruption
  - o Floods
  - Dam and levee failures
  - Major fires
  - Hazardous material spills
  - Energy emergencies
  - Search and rescue incidents
  - Missing/overdue aircraft or runaway trains

- Terrorism threat
- Precipitation forecasts
- Winter road information
- o Major road closures
- Weather watches and warnings
- Severe weather emergencies
- o Multi-injury incidents
- Foreign animal disease
- o Radiological and nuclear incidents
- Radioactive fallout wind data
- Evacuations
- Notification of Emergency Personnel: The CSWC maintains a list of agencies and personnel critical to emergency operations. The CSWC will utilize SMS texting, phones, emails, and its mass notification system to notify state personnel of an emergency and help guide response teams across the state. During alerts the system will send notifications on a repeating basis until responded to and track responses to ensure appropriate personnel are enroute.
- **Earthquake Early Warning**: Cal OES, in collaboration with CISN partners, is responsible for the earthquake early warning alert system in California. Alerts are distributed to emergency personnel and the public through WEA, mobile phone applications including the state sponsored MyShake application, and through Android phone operating systems.

3490 Industrial users can receive earthquake warnings to trigger personnel 3491 alerts and automated actions. 3492 Diagrams of California's warning systems are provided in Section 16.7 California 3493 Warning Systems. Intelligence Gathering and Situation Reporting 7.4. 3494 3495 Emergency Operations Centers and the State Threat Assessment Center are 3496 responsible for gathering timely, accurate, accessible, and consistent 3497 intelligence during an emergency. Situation reports should create a common 3498 operating picture and be used to adjust the operational priorities and strategies. 3499 To ensure effective intelligence flow, emergency response agencies at all levels 3500 must establish communications systems and protocols to organize, integrate, 3501 and coordinate intelligence among the affected agencies. The flow of situation 3502 reports among the levels of government should occur as shown below: 3503 **Field Situation Reports:** Field situation reports should be disseminated to 3504 each responsible jurisdiction's EOC. 3505 • Local: Local government should summarize reports received from the 3506 field, department operations centers, and other reporting disciplines and 3507 send to the OA. 3508 • OA: The OA should summarize reports received from responsible 3509 jurisdiction's EOC, field units, department operations centers, and other 3510 reporting disciplines and forward to the Cal OES Region. 3511 • Cal OES Regions: The Cal OES Region should summarize situation reports 3512 received from the OA EOC, state field units, and other reporting disciplines 3513 and forward to the SOC. 3514 • **SOC**: The SOC will summarize situation reports received from the Cal OES 3515 Regions, state department operations centers, state agencies, private 3516 partners, and other reporting disciplines, and distribute to state officials 3517 and other stakeholders. 3518 Joint Field Office: When the state-federal JFO is activated, the SOC and

JFO will coordinate information sharing.

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#### 3521 7.4.1. Wildfire Forecast and Threat Intelligence Integration Center 3522 The California Wildfire Forecast and Threat Intelligence Integration Center's 3523 (WFTIIC) serves as the state's integrated central organizing hub for wildfire 3524 forecasting; weather information; threat intelligence gathering, analysis, and 3525 dissemination; and coordination of wildfire threat intelligence and data sharing. 3526 The WFTIIC is comprised of Cal OES, CAL FIRE, the California Military Department 3527 (CMD), CPUC, and representatives from key agencies to include universities and 3528 the federal government. **Public Information** 7.5. 3529 3530 Public information consists of the processes, procedures, and systems to 3531 communicate timely and accurate information by accessible and culturally 3532 responsive means and in accessible and culturally relevant format on the 3533 incident's cause, size, and current situation to the public, responders, and 3534 additional stakeholders (both directly affected and indirectly affected). Public 3535 information must be coordinated and integrated across jurisdictions, agencies, 3536 and organizations; among federal, state, tribal, and local governments; and 3537 with the private sector and NGOs. Public information includes processes, 3538 procedures, and organizational structures required to gather, verify, coordinate, and disseminate accessible information. 3539 3540 7.5.1. **Public Outreach Programs** 3541 Emergency management officials must effectively communicate and educate 3542 the public on the risks and issues faced by the community and provide 3543 information, including through warning systems, to mitigate risks and support 3544 preparedness. Outreach programs should address accessible and culturally 3545 relevant information on established emergency plans and procedures and 3546 delineate the roles and responsibilities of first responders and the public 3547 immediately following an emergency, and during a sustained response. 3548 7.5.2. **Emergency Public Information** 3549 During an emergency, responsible jurisdictions disseminate accessible 3550 information about the emergency to keep the public informed about what is 3551 happening, suggest protective actions the public can take, outline the actions

of emergency response agencies, and summarize the expected outcomes of the emergency actions.

- **Local Government Responsibilities**: Responding jurisdictions and local government will provide immediate, accessible, and critical emergency public information to their constituents.
- **State Government Responsibilities**: Cal OES will coordinate the state's emergency public information efforts and provide support to other state agencies to ensure the state government issues accurate, timely, clear, concise, and consistent accessible messages.
- State Assistance to Local Officials: State assistance may be required when:
  - The means of dispersing public information at the local government level is damaged or overwhelmed.
  - Critical information needs to be disseminated to victims, responders, recovery personnel, and members of the media.
  - Multiple response agencies and levels of government need to work cooperatively to provide consistent emergency information.
- Communications and Public Information: Emergency notification systems must be accessible to ensure effective communication for people who are deaf/hard of hearing, blind/low vision, deaf/blind, or have limited English proficiency. During emergency broadcasts or emergency notifications, governments should work with broadcast news outlets to ensure interpreters are viewable. Communication on disaster information and resources must be redundant and communicated in different formats that are accessible (American Sign Language [ASL], captioning, audio description, text, email, picture, plain language) so that people with disabilities and or with limited English proficiency have access to the information they need in a timely manner.

Earthquake Warning California uses state-of-the-art technology to alert people and initiate life-saving automated actions before surface shaking arrives. Tools like the MyShake application can provide seconds to tens of seconds of alert giving individuals the opportunity to take actions such as Drop, Cover, and Hold On. For more information visit <a href="Earthquake Warning California"><u>Earthquake Warning California</u></a>.

### 7.5.3. Joint Information System

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- Under SEMS, public information is directly managed and controlled by the jurisdictions with responsibility for emergency response. An IC coordinates incident-specific public information through a Public Information Officer (PIO) within the Joint Information Center (JIC).
  - Collectively, the activated JICs form the Joint Information System (JIS) which is the coordinated and integrated system in which PIOs are communicating amongst each other to form accessible unified messages on lifesaving measures, evacuation routes, threat and alert methods, and other protective actions to numerous audiences in an accurate, timely, accessible, and consistent manner.
    - Joint Information System: The JIS provides the mechanism to organize, integrate, and coordinate information to ensure timely, accurate, accessible, and consistent messaging across multiple jurisdictions and/or disciplines with the private sector and NGOs. It includes the plans, protocols, procedure, and structures used to provide public information. Federal, state, tribal, territorial, regional, local, and private sector PIOs and established JICs are critical supporting elements of the JIS. Key elements include the following:
      - o Interagency coordination and integration.
      - Use of social media to gather, verify, coordinate, and disseminate consistent messages. Public expectations have created the need to be more active and responsive to the demand for accessible, immediate, and accurate information. Social media services such as Twitter and Facebook are utilized as primary applications to share press releases, incident updates, messages, and safety information quickly and efficiently.
      - Support for decision-makers.
      - o Flexibility, modularity, and adaptability.
    - Joint Information Center: The JIC is a central location that facilitates
      operation of the JIS. It is a location where personnel with public
      information responsibilities perform critical emergency information and
      public affairs functions, as well as crisis communications. A JIC may be

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established at various levels of government, at incident sites, or can be components of federal, state, tribal, territorial, regional, or local MACS (e.g., MAC Groups or EOC). Typically, an incident-specific JIC is established at a single, on-scene location in coordination with federal, state, and local agencies (depending on the requirements of the incident). Informational releases are cleared through the IC/Unified Command, and/or the EOC/MAC Group.

- **Public Information Officer Coordination Teams**: When a JIC is established, it will be staffed with PIOs from the responding agencies, who will coordinate as a team to:
  - Gather, verify, and produce accessible information for dissemination to the media and public (such as news releases, background information, fact sheets, public service announcements, briefings, and news conference materials).
  - Respond to media questions and requests.
  - Schedule media releases, briefings, news conferences, interviews, public service announcements, etc.
  - o Arrange for media interviews and tours.
  - Assign Agency Representatives (AREP) to coordinate information from their agency with other team members before it is released to the public.
- Media Centers: Agencies may establish a Media Center that serves as a central location for media briefings, conference, and information distribution. Media Centers may be activated independently or as part of a larger JIC.
- Inquiry Centers: Agencies may activate an Inquiry Center to centralize
  information sharing between the public, the media, and government.
  Inquiry Centers should be directly linked to Media Centers or Joint
  Information Centers as appropriate. Inquiry Centers allow for:
  - Establishment of Public Information Hotlines (including teletype capability for individuals who are deaf) and hotline staff.

on providing targeted information.

private sector agencies.

Identification of rumors and misinformation.

response.

- 3650 3651
- Enhancing information to meet the needs of those whose primary language is not English and to meet the functional needs of the blind, deaf, and hard of hearing.

Sharing of information about the emergency or the government's

Identification of information trends, which in turn allows PIOs to focus

o Call referrals, as appropriate, to federal, state, local, volunteer, and

preclude physical attendance by Public Information Officers at a central

- 3652 3653
- o Monitoring of social media, radio, and television stations.

Response to questions using official, verified information.

Virtual Joint Information Center: A virtual JIC may be initiated through

technological means when geographical restrictions, incident

management requirements, social distancing, or other limitations

location. Through telephone or video teleconferences, personnel

Use of 2-1-1 Information and Referral Services: Local and state

and social services. The 2-1-1 program can improve access to

participating in the virtual JIC can meet and coordinate information.

governments may consider supplementing their public information

programs with established 2-1-1 information and referral services to

increase the public's access to vital emergency-related information,

including evacuation routes, shelter locations, road closures, to reduce

information request calls to 9-1-1, and make referrals to essential health

government and nonprofit community services for people who are most at risk, including older adults, individuals with disabilities, or who have

access or functional needs, those incapacitated by the disaster, visitors

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- 7.6. Incident Resource Management Process

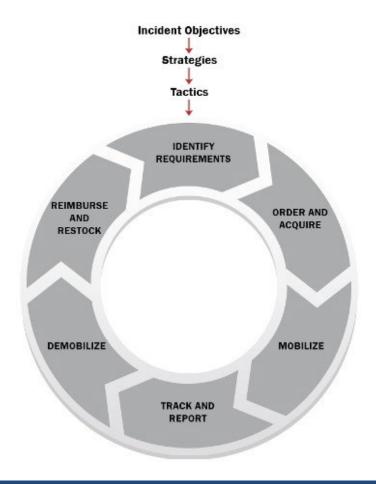
and people new to their communities.

- 3680 Incident resource management includes standardized procedures,
- 3681 methodologies, and functions. The SOC works with the three Administrative
- 3682 Regions to support the local or tribal EOC or IC to ensure that these tasks are

3683 completed. The following resource management activities may take place in preparation for incidents: 3684 3685 Identifying and typing current resources. 3686 Identifying resource needs. 3687 Acquiring, storing, and inventorying resources. Developing mutual aid agreements and compacts. 3688 3689 Qualifying, certifying, and credentialing personnel. 3690 Identifying potential locations for pre-positioning incident resources. 3691 Developing a volunteer and donations management plan, including 3692 strategies for spontaneous volunteers and unsolicited donations. 3693 Developing plans for supporting resource needs in larger or regional 3694 incidents. 3695 The following six resource management tasks are performed during an incident: 3696 1. Identify resource requirements. 3697 2. Order and acquire resources. 3698 3. Mobilize resources. 3699 4. Track resources and report resource status. 3700 5. Demobilize resources. 3701 6. Reimburse resource providers and restock supplies. 3702 This process is illustrated on the following page in Exhibit 7.6-1 Incident Resource 3703 Management Process (FEMA, 2017).



### Exhibit 7.6-1 Incident Resource Management Process



# 7.7. Mutual Aid

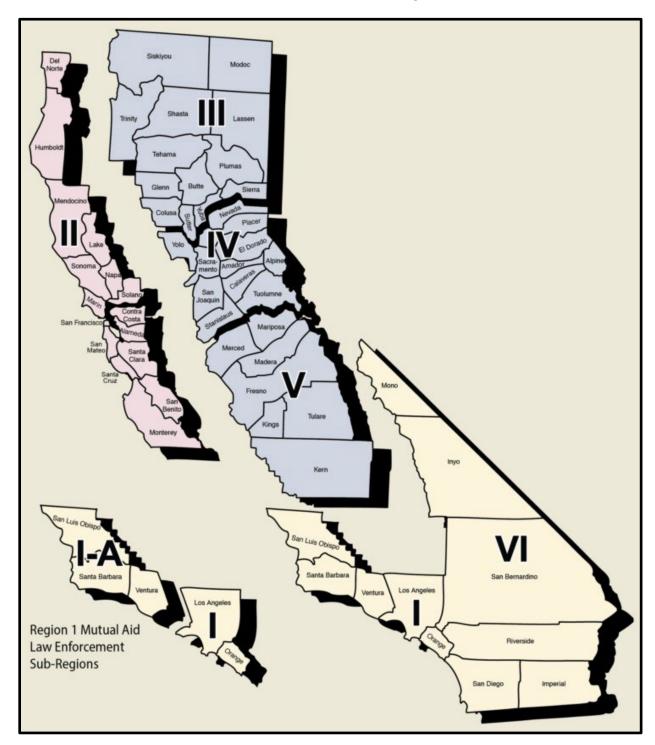
California's emergency assistance is based on a statewide mutual aid system designed to ensure additional resources are provided to the state's political subdivisions whenever their own resources are overwhelmed or inadequate. The basis for this system is the <u>California Disaster and Civil Defense Master Mutual Aid Agreement (MMAA)</u>, which is entered into by and between the State of California, its various departments and agencies, and the various political subdivisions, municipal corporations, public agencies, and federally recognized Tribes to assist each other by providing resources during an emergency. The agreement obligates each signatory entity to provide aid to each other during an emergency without expectation of reimbursement. Under specific conditions, federal and state funding may reimburse public agencies who aid other jurisdictions. If other agreements, memoranda, and contracts are used to provide assistance, the terms of those documents may affect disaster assistance

eligibility. This plan promotes the establishment of emergency assistance agreements between public and private sector agencies at all levels.

### 7.7.1. Mutual Aid Regions

For mutual aid coordination, California has been divided into six mutual aid regions. The purpose of a mutual aid region is to provide for the more effective application and coordination of mutual aid and other emergency related activities. *Exhibit 7.7-1 Mutual Aid Regions* on the following page illustrates the six mutual aid regions. As shown on the map, Region I is further divided into two sub-regions to support Law Enforcement Mutual Aid. Each party to the MMAA must ensure adopted and approved emergency plans document how public resources are mobilized to render mutual aid during any type of emergency.

# Exhibit 7.7-1 Mutual Aid Regions



#### 7.7.2. Law Enforcement Mutual Aid Plan

- The Cal OES Law Enforcement Branch coordinates all inter-regional and state agency activity relating to mutual aid under the <u>Law Enforcement Mutual Aid Plan</u>, the <u>Search and Rescue Mutual Aid Annex</u>, and the <u>Coroner Mutual Aid Plan</u>.
  - Law Enforcement Mutual Aid Plan: The Law Enforcement Mutual Aid Plan delineates current state policy concerning law enforcement mutual aid. The plan describes the standard procedures used to acquire law enforcement mutual aid resources and the method to ensure coordination of law enforcement mutual aid planning and readiness at the local, state, and federal levels. This includes plans to utilize the Emergency Federal Law Enforcement Assistance Act (EFLEA) which can provide funding, equipment, training, intelligence information, and personnel to assist state and local law enforcement to help alleviate emergency situations.

The Law Enforcement Mutual Aid Assistance Fund was established to provide timely reimbursement to local law enforcement agencies for mutual aid costs during emergencies and disasters, reduce barriers for local government receiving mutual aid support, and enhance the state's ability to support emerging events. Cal OES Law Enforcement Branch administers the fund in conjunction with the Law Enforcement Mutual Aid Plan.

- **Search and Rescue Mutual Aid Plan**: The Search and Rescue (SAR) Mutual Aid Plan supports and coordinates responses of personnel and equipment to SAR incidents including:
  - Searching for, locating, accessing, stabilizing, rescuing, and transporting victims in/from locations not reasonably accessible from roadways.
  - Searching for downed aircraft.
  - o Conducting high-angle rope rescue.
  - o Implementing water rescues from the ocean, swift water, or flood.
  - Operating in areas where access to victims requires equipment and personnel transported by foot or unconventional vehicles.

o Operating in locations remote from vehicular access.

- Operating in situations that require responder personal self-sufficiency.
- Operating during prolonged operational periods in wilderness terrain and dangerous weather.
- Investigations of missing person incidents that may involve a criminal act.
- Coroner Mutual Aid Plan: The Coroner Mutual Aid Plan is a companion of the Law Enforcement Mutual Aid Plan. Both derive their authority from the California ESA and from the California Disaster and Civil Defense Master Mutual Aid Agreement (MMAA). The Coroner Mutual Aid Plan describes the statewide sheriff/coroner, coroner, and medical examiner organization, mobilization, and functions, as well as other assistance available from the American Academy of Forensic Sciences, the California State Coroners Association, and other state agencies and the resources of the federal government. The plan describes functional capabilities of Cal OES, California Department of Justice, California Department of Public Health, California Department of Motor Vehicles, California National Guard, California Dental Identification Team, Federal Department of Homeland Security, and the Federal Bureau of Investigation.

#### 7.7.3. Fire And Rescue Mutual Aid Plan

The Cal OES Fire and Rescue Branch coordinates inter-regional and state agency activity relating to mutual aid under the California Fire Service and Rescue Emergency Mutual Aid Plan. The mutual aid plan provides for systematic mobilization, organization, and operation of necessary fire and rescue resources of the state and its political subdivisions in mitigating the effects of disasters, whether natural or human caused. Additional mutual aid agreements related to fire and rescue activities include:

 Urban Search and Rescue (US&R) Mutual Aid Plan: The Cal OES Fire and Rescue Branch supports and coordinates responses of personnel and equipment to US&R incidents that include searching for, locating, and rescue of victims from locations reasonably accessible from roadways, as well as for locating and rescuing victims of urban accidents and disasters with heavy rescue and fire suppression capabilities that are generally truck-based. A US&R incident (typically known location of victim(s)) would include searching for, locating, and rescuing victims of structure collapse, construction cave-ins, trench, confined space, high angle structure rope rescue, and similar accidents, disasters, and water rescues (ocean, swift water, and flood).

California State Mutual Aid Pre-Position Program: Developed to address
resource augmentation for anticipated significant fire or other disaster
events, this program assists OAs and mutual aid regions in determining the
level of augmentation for personnel, equipment, and crews. The
prepositioning of fire and emergency resources helps to bolster local
response in areas where there are high-risk weather events that could
lead to wildfires.

Prepositioning resources, such as fire engines and strike teams, strategically placed near an area deemed to have a severe hazard allows for:

Faster response times.

- Mitigation of disasters to reduce the likelihood of reaching catastrophic levels.
- Reassurance to communities that resources are prepared and in formation for a quick and reactive response.
- Availability of funding to support local fire agencies who need additional support for above normal staffing of resources due to an existing threat.

The approval process to preposition resources includes numerous factors to determine and score the level of qualifying severity for wildland fire/wind event; however, the most important factor in the process is the use of predictive services (scientific method and approach) which consists of three primary functions:

- o Fire weather meteorologist analysis.
- Fire danger/fuels wildland fire analysis.
- Intelligence/resource status information satellite imagery, climatology, resource availability.

#### 7.7.4. 3833 Public Health and Medical Assistance 3834 The EMSA and the CDPH coordinate inter-regional and state agency activity as 3835 described in the California Public Health and Medical Emergency Operations 3836 Manual (EOM). 3837 The EOM establishes a coordinated system to provide public health and 3838 medical resources (e.g., medical equipment and supplies, medical 3839 transportation, or healthcare personnel from both the private and public 3840 sectors) to requesting local jurisdictions impacted by the disaster. In addition to 3841 EMSA and CDPH, this coordination system includes the Regional Disaster 3842 Medical and Health Coordination (RDMHC) Program within each of California's six mutual aid regions (established by the California Health and Safety Code, 3843 3844 Division 2.5, Chapter 3, Article 4, Section 1797.152), the Medical Health 3845 Operational Area Coordination (MHOAC) Program within the OA (established 3846 by the California Health and Safety Code, Division 2.5, Chapter 3, Article 4, 3847 Section 1797.153), and partners at the local level including local health 3848 departments, local environmental health departments, and local emergency 3849 medical services agencies (LEMSAs). Incidents with public health and medical 3850 impact often require the coordinated involvement of public health, 3851 environmental health, health care providers, and emergency medical services. 3852 7.7.5. **Emergency Management Mutual Aid Plan (EMMA)** 3853 The Emergency Management Mutual Aid Plan (EMMA) describes the process 3854 that the state and its political subdivisions coordinate to support the emergency 3855 management operations in affected jurisdictions under the California Disaster 3856 and Civil Defense Master Mutual Aid Agreement (MMAA). The purpose of EMMA 3857 is to provide emergency management personnel and technical specialists to 3858 support the disaster operations of affected jurisdictions during an emergency. 3859 7.7.6. **Mutual Aid Coordination** 3860 Formal mutual aid requests follow specified procedures and are processed 3861 through pre-identified mutual aid coordinators. Mutual aid requests follow 3862 discipline-specific chains (e.g., fire, law enforcement, emergency 3863 management) from one level of government to the next. The mutual aid 3864 coordinator receives the mutual aid request and coordinates the provision of resources from within the coordinator's geographic area of responsibility. 3865

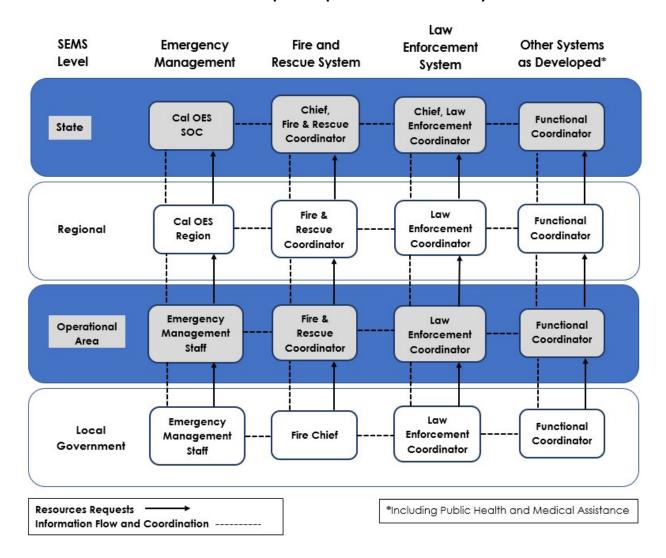
In the event resources are unavailable at one level of government, the request is forwarded to the next higher level of government to be filled.

- **Field Level Requests**: Requests for MMAA resources originate from the field level and are managed by the IC. If the IC is unable to obtain the resource through existing local channels, the request is elevated to the next successive government level until obtained or cancelled.
- Local Government Request: Local jurisdictions are responsible for the
  protection of life and property within the municipal geographic
  boundaries. The local jurisdiction where the incident occurred should
  assess its resource inventory and existing local agreements to determine if
  the requested resource is available. When locally committed resources
  are exhausted and mutual aid is needed, the local official will request
  assistance from the OA Mutual Aid Coordinator.
- **Tribal Government Request**: Tribal governments have the option of requesting resources from the OA, Cal OES Regional or state levels, or they may make their resource requests directly to the federal government.
- Operational Area Requests: The OA (county) is a composite of its political subdivisions, (e.g., municipalities, contract cities, school districts, special districts, and county agencies). The OA Mutual Aid Coordinator assesses the availability of resources within the OA and fulfills the resource request based upon that assessment. In the event resources are unavailable at the OA level, the request is forwarded to the responsible Regional Mutual Aid Coordinator to be filled.
- Region Level Requests: The state is geographically divided into six mutual aid regions. For Law Enforcement Mutual Aid, Region I is divided into two sub-regions. Each mutual aid region is comprised of multiple OAs and has a Regional Mutual Aid Coordinator. The Regional Mutual Aid Coordinator is granted the authority to coordinate the mutual aid response of discipline-specific resources within the region to support a mutual aid request by a jurisdiction also within the region. In the event resources are unavailable at the region level, the request is forwarded to the State Mutual Aid Coordinator to be filled.
- **State Level Requests**: On behalf of the Governor, the Director of Cal OES has the responsibility for coordination of state mutual aid resources in support of local jurisdictions during times of emergency.

Cal OES will analyze and coordinate resource requests and assign mission tasking to the appropriate state agency or department to fill the need.

**Exhibit 7.7-2 Discipline-Specific Mutual Aid System** below documents the flow of information, resource requests, and resources within specific mutual aid agreements relative to the SEMS organization levels.

#### Exhibit 7.7-2 Discipline-Specific Mutual Aid System



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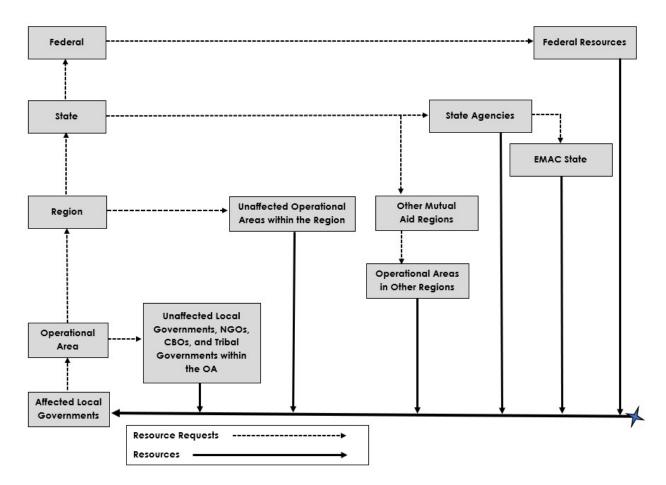
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#### 7.7.7. Flow of Mutual Aid and Other Resource Requests

**Exhibit 7.7-3 Flow of Requests and Resources** below depicts the resource management process for the state under SEMS. In this model, the affected local government can access all stakeholders at all levels of the system.

### Exhibit 7.7-3 Flow of Requests and Resources



### 7.7.8. Emergency Management Assistance Compact (EMAC)

California is a member of the EMAC, a congressionally ratified organization that provides form, structure, and procedures for rendering emergency assistance between states and territories. After the Governor proclaims a State of Emergency, California can request and receive assistance through EMAC from other member states. The Director of Cal OES and the state's EMAC Coordinator are responsible for facilitating requests for assistance pursuant to EMAC.

#### 3920 7.7.9. 1951 Interstate Civil Defense and Disaster Compact 3921 California is a member of the 1951 Interstate Civil Defense and Disaster 3922 Compact, an agreement between California and 11 other states and the 3923 District of Columbia. The purpose of this compact is to provide mutual aid 3924 among compact members in meeting an emergency or disaster (natural or 3925 otherwise). 3926 7.7.10. **Resource Management** 3927 It is the policy of the state that contracts and agreements for emergency 3928 response and disaster repair and restoration should be entered into by the 3929 lowest level of government possible. When local resources are exhausted and 3930 additional resources are required, resource requests will follow an established 3931 process for ordering, tracking, mobilizing, and demobilizing. Depending on the 3932 scale of the emergency, limited resources may need to be rationed or 3933 controlled. 3934 **Resource Ordering:** All resource requests, at each level, must include the 3935 following: 3936 Clearly describe the current situation. 3937 Describe the resource request in detail. Specify the type or nature of the service the resource(s) will provide. 3938 3939 Provide delivery location with a common map reference. 3940 Provide local contacts at delivery location with primary and 3941 secondary means of contact. 3942 Provide the name of the requesting agency and/or OA Coordinator 3943 contact person. 3944 Indicate time frame needed and an estimate of duration. 3945 Indicate if the logistical support (food, shelter, fuel, and reasonable 3946 maintenance) is required, if the request involves personnel and/or 3947 equipment with operators. 3948 **Resource Directories:** Each state agency and local government entity 3949 should identify sources for materials and supplies internally and externally. 3950 The Cal OES maintains a list of state agencies, their roles, and 3951 responsibilities as outlined in this plan, and the common resources

3952 available from each.

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- The Department of General Services serves as the primary department for CA-ESF 7 Resources, and in coordination with Cal OES, maintains lists of qualified contractors and sources of equipment, and develops emergency procurement procedures for services, materials, and supplies.
  - Daily Updates: The requesting agencies are responsible to report to Cal OES the number and status of resources deployed on a mission daily.
    - Federal Assistance: When resources are not available within the state or through existing agreements with other states, California may request assistance from the federal government. Requests for federal assistance during an emergency will be coordinated through the SOC using a Resource Request Form (RRF).

#### 7.7.11. State Agency Mission Tasking

- Under the ESA, it is the policy of the State of California that all executive branch agencies of state government will provide immediate and efficient response to emergencies. Cal OES may direct a state agency to perform a service outside its normal statutory responsibility. In such a case, the CA-ESF stakeholders may provide discipline subject matter expertise regarding resource utilization and capabilities. Lifesaving response shall not be delayed by concerns for reimbursement or budgetary impacts.
- The Cal OES will use the following process to mission task state agencies during disaster incidents:
  - Mission Coordination: The SOC contacts the appropriate state agency to allocate the needed resource. As part of the coordination, the SOC documents the request in CalEOC and issues a Cal OES Mission Number for the task.
  - Mission Numbers: The Cal OES state agency mission numbers issued through the SOC is valid only for state agencies. Once a mission number is issued, any significant change in the mission, activity, type, work site, scope, or nature must be approved by Cal OES.
  - Contact with Requesting Agency: The tasked state agency provides the resource requested for the mission; however, the tasked agency has the

- responsibility to adjust the number, type, and status of resources, in consultation with the requesting agency, to accomplish the mission.
  - **Mission Completion Date**: After a mission is approved, the requesting and tasked agencies will establish a mission completion date. If an extension is required, it can only be extended after formal reconsideration by the three parties (requesting entity, tasked agency, and Cal OES).
  - Daily Updates: The tasked state agencies are responsible to report to
    Cal OES the number and status of resources deployed on a mission on a
    daily basis. The state agency will provide continuous updated information
    to Cal OES, via CalEOC, including the number, type, and status of
    resources, and any change in status.
  - Cost Recovery: A Cal OES state agency Mission Number does not guarantee reimbursement, nor does it imply Cal OES will cover the costs of the mission. It does mean Cal OES will endorse claims by the tasked agency/department for reimbursement from appropriate state and federal government agencies. It is the agency/department's responsibility to identify and document all its associated response costs and submit reports to the SOC Finance and Administration Section.

To assist in this process, the Cal OES Disaster Financial Recovery and Reconciliation (DFRR) Office was established as the central coordination hub between state departments/agencies and the Department of Finance (DOF) on state disaster costs and estimated federal reimbursements. DFRR may also serve as a liaison between state departments/agencies and Cal OES Recovery when a reporting entity has questions on cost eligibility and documentation retention. The DFRR will coordinate with DOF to identify and track new disaster funding opportunities as they become available.

# 7.8. Sequence of Events During Disasters

Two sequences of events are typically associated with disasters: one involves emergency proclamations and the other involves the incident response. The response sequence generally describes the emergency response activities to save lives, protect property and critical infrastructure, and preserve the environment. This sequence describes deployment of response teams, equipment and supplies, activation of emergency management organizations,

and coordination among the various levels of government. The emergency proclamation sequence outlines the steps to gain expanded emergency authorities needed to mitigate the problem at the local level, as well as the state and federal levels based on the scope of the incident. It also summarizes the steps for requesting state and federal disaster assistance.

#### 7.8.1. Before Impact

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- 4024 During this phase, emphasis is placed on preparedness and awareness activities.
  - Routine Monitoring for Alerts, Watches, and Warnings: Emergency officials
    constantly monitor events and the environment to identify specific threats
    that may affect their jurisdiction and increase awareness level of
    emergency personnel and the community when a threat is approaching
    or imminent. The CSWC constantly monitors and outlooks seven or more
    days out.
  - Increased Readiness: Sufficient warning provides the opportunity for response agencies to increase readiness, which are actions designed to increase an agency's ability to effectively respond once the emergency occurs. This includes, but is not limited to:
    - o Briefing government officials.
    - Reviewing plans and procedures.
    - Preparing and disseminating accessible information to the community.
    - Updating resource lists.
    - o Testing systems such as warning and communications systems.
    - Precautionary activation of EOCs.
    - Testing performance of essential functions through continuity of operations/continuity of government processes and protocols.
  - **Pre-Impact**: When a disaster is foreseen as highly likely, action is taken to save lives and protect property. During this phase, warning systems are activated, evacuation begins, and resources are mobilized.



#### 7.8.2. Immediate Impact

During this phase, emphasis is placed on control of the situation, saving lives, and minimizing the effects of the disaster.

- Alert and Notification: Response agencies are alerted about an incident by the public through 9-1-1, an EOC Duty Officer, the CSWC, another response agency, or other methods. First responders are then notified of the incident. Upon an alert, response agencies notify response personnel.
- Resource Mobilization: Response agencies activate personnel and
  mobilize to support the incident response. As the event escalates and
  expands, additional resources are activated and mobilized to support the
  response. Activation and mobilization continue for the duration of the
  emergency, as additional resources are needed to support the response.
  This includes resources from within the affected jurisdiction, or, when
  resources are exhausted, from unaffected jurisdictions.
- Incident Response: Immediate response is accomplished within the
  affected area by local jurisdictions and the private sector. First responders
  arrive at the incident and function within their established field-level plans
  and procedures. The responding agencies will manage all incidents in
  accordance with ICS organizational structures, doctrine, and procedures.
- Establishing Incident Command: Incident command is established to direct, order, or control resources. Initial actions are coordinated through the on-scene incident commander. The incident commander develops an initial Incident Action Plan (IAP), which sets priorities for the incident, assigns resources, and includes a common communications plan. If multiple jurisdictions or agencies are involved, the first responders will establish a unified Incident Command Post (ICP) to facilitate multijurisdictional and multiagency policy decisions. Area Command may be established to oversee multiple incidents that are handled by separate ICS organizations or to oversee the management of a very large or evolving incident that has multiple incident management teams (IMTs) engaged.
- Activation of the Multiagency Coordination System: Responding agencies may coordinate and support emergency management and incident response objectives through the development and use of integrated

MACS and MAC Groups. This includes developing and maintaining
connectivity capability between the ICP, local 9-1-1 Centers, local EOCs,
the Cal OES Regions, SOC, and federal EOC and NRF organizational
elements.

- Local EOC: Local jurisdictions activate their EOCs based on the
  magnitude or need for more coordinated management of the
  emergency. When activated, local EOCs help form a common operating
  picture of the incident by collecting, analyzing, and disseminating
  emergency information. Local EOCs can also improve the effectiveness of
  the response by reducing the amount of external coordination of
  resources by the IC by providing a single point of contact to support
  multiagency coordination. When activated, the local EOC notifies the OA
  lead that the local EOC has been activated.
- Communications between Field and the EOC: When a jurisdiction EOC is activated, communications and coordination are established between the IC and the DOC to the EOC, or between the IC and the EOC.
- OA EOC: The OA EOC, when activated, will gather and disseminate
  information and coordinate resource requests from the affected
  jurisdiction to an unaffected jurisdiction, or if resources are not available
  within the OA, forwards the resource request to the designated Cal OES
  Region and mutual aid coordinators.
- **Region**: The Cal OES Regional Administrator may deploy Cal OES Regional staff to activated EOCs to coordinate resource requests from the affected OA. Cal OES Region staff assigned to EOCs will also gather information and report situational awareness to the Cal OES Region and the SOC.
- **SOC Activation**: When activated the SOC will:
  - Activate partner organizations to stand up DOCs and/or deploy to the SOC.
  - Activate state agencies, CA-ESFs, and task forces as appropriate.
  - Continuously monitor the situation and provide situation reports to brief state officials, as appropriate.
  - o Prepare IAPs and situation reports.
  - o Process resource requests from affected OAs via the Cal OES Region.

- o Process resource requests for federal assistance and coordinate with Federal Incident Management Assistance Teams (IMAT), when established.

  Coordinate the MMA, EMMA, and interstate resource requests as part of the EMAC or Interstate Disaster and Civil Defense Compact.

  Continuously monitor and report emergency conditions when
  - Coordinate convening of the UCG, if activated.

activated independently of a Cal OES Region.

- **JIC Activation**: Where multiple agencies are providing public information, the lead agencies will work together to analyze the information available and provide a consistent message to the public and the media. At the state level, Cal OES will activate a JIC to facilitate the dissemination of consistent and accessible information.
- **DOC Activation**: Each state agency may activate a DOC to manage information and resources assigned to the incident. If a DOC is activated, an agency representative or liaison may be deployed to facilitate information flow between the SOC and the DOC.
- FEMA National Response and Regional Response Coordination Centers (NRCC and RRCC) Activation: The FEMA NRCC or RRCC may deploy liaisons or an IMAT to the SOC to monitor the situation, provide resource support to the state, and situational awareness to federal officials.

#### 7.8.3. Sustained Operations

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As the emergency incident continues, the SOC continues to provide support to local government response efforts and emergency assistance to survivors of the disaster. Efforts are made to reduce the likelihood of secondary damage. If the situation demands, mutual aid is provided, as well as search and rescue of, shelter and care for, and identification of survivors. In a catastrophic incident, these operations may last weeks to months.

#### 7.8.4. Transition Responsibility to Recovery Operations

Recovery begins at the start of a disaster. As the initial and sustained operational priorities are met, emergency management officials consider the recovery phase needs. Short-term recovery activities include returning vital life-support

- systems to minimum operating standards. Long-term activity is designed to return to normal activities. Recovery planning should include reviews of ways to avert or mitigate future emergencies. During the recovery phase, damage is assessed, Local Assistance Centers (LACs) and Disaster Recovery Centers (DRCs) are opened, and hazard mitigation surveys are performed.
  - Local Assistance Centers: LACs are opened by local governments to assist communities by providing a centralized location for services and resource referrals for unmet needs following a disaster or significant emergency. The LAC is staffed and supported by local, state, and federal agencies, as warranted, as well as nonprofit and voluntary organizations. The LAC provides a venue at which individuals, families, and businesses can access available disaster assistance programs and services. The LACs need to be physically accessible, and information needs to be provided in accessible formats for all community members. If federal resources are authorized, a state-federal DRC may be co-located with the LACs. For more information on LACs download the Local Assistance Center Guide from the Cal OES Individual Assistance web page.
  - JFO: The state coordinates with FEMA as necessary to activate a JFO to coordinate federal support for the emergency. The state will appoint a State Coordinating Officer (SCO) to serve as the state point of contact and to work with the FCO in the coordination and timely delivery of federal disaster assistance resources and programs to the affected jurisdictions.
  - Demobilization: As resources are no longer needed to support the
    response, or the response activities cease, resources are demobilized.
    Demobilization includes provisions to address and validate the safe return
    of resources to their original location and includes processes for resource
    tracking and ensuring applicable reimbursement. Where applicable,
    demobilization should include compliance with mutual aid and assistance
    provisions.

#### 4176 **7.8.5. Emergency Proclamations**

- 4177 The California ESA provides for three types of emergency proclamations in
- 4178 California: (1) State of War Emergency, (2) State of Emergency, and (3) Local
- 4179 Emergency.

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- 4180 Emergency proclamations expand the emergency powers and authorities of
- 4181 the state and its political subdivisions. They also provide a mechanism for
- 4182 unaffected jurisdictions to provide resources and assistance to the affected
- 4183 jurisdictions. Although emergency proclamations facilitate the flow of resources
- 4184 and support to the affected jurisdictions and local government, they are not a
- 4185 prerequisite for rendering mutual aid and assistance under existing agreements
- 4186 or requesting assistance from the American Red Cross, disaster loan programs
- 4187 designated by the U.S. Small Business Administration (SBA), or the U.S.
- 4188 Department of Agriculture (USDA).
  - Local Emergency Proclamation: The local governing body, or its designee, of a county or city may proclaim a local emergency if there is extreme peril to the safety of persons and property within the territorial limits of the county, city and county, or city where the declaring entity is overwhelmed and unable to abate an existing or potential emergency and requires resources from other unaffected political subdivisions and jurisdictions.
    - A local emergency provides local governing bodies with expanded emergency police powers and authorities, including:
      - Authority to promulgate and suspend local orders and regulations necessary to provide for the protection of life and property.
      - Authority to acquire or commandeer supplies and equipment for public use.
      - Power to conduct and perform emergency response activities under emergency conditions with broadened immunities from legal liability for performance or failure of performance.
  - Cal OES Notification: The local governing body or designee drafts and signs a local emergency proclamation. The local EOC advises the OA EOC of the proclamation, and the OA EOC advises the Cal OES Regional Administrator.

- Request for the Governor to Proclaim a State of Emergency: When
  emergency conditions exceed, or have the potential to exceed, local
  resources and capabilities, local governments may request state
  assistance under the California ESA. Further, local governments can
  request reimbursement from the state for disaster-related costs under the
  California Disaster Assistance Act (CDAA). The formal request may be
  included in the original emergency proclamation or as a separate
  document. The request must be received within 10 days of the event.
- Request for Cal OES Director's Concurrence: Local governments can request cost reimbursement from the state for certain disaster-related costs under the CDAA following the proclamation of a local emergency, provided the local emergency was proclaimed within 10 days of the emergency.
- Initial Damage Estimate (IDE): The Governor's proclamation request should include a copy of the affected jurisdiction's proclamation document and an IDE that estimates the severity and extent of the damage caused by the emergency. The IDE information should also be provided within the CalEOC under the appropriate event and include the impact to all of an affected OAs governing bodies, special districts, and private nonprofit organizations. An IDE may not be immediately required for sudden emergencies with widespread impacts, emergencies of significant magnitude, or during fast-moving emergencies where immediate response assistance is necessary.
- **State Pre-Assessment**: To assist the Governor in determining if funding under the CDAA should be granted, the IDE is reviewed, and if warranted, an assessment is conducted by Cal OES Recovery. The Cal OES works with the local jurisdictions emergency management and/or public safety agencies in the OAs affected by the emergency to accomplish these assessments.
- Analysis of Request: The request and the IDE are evaluated by
  Cal OES Recovery and a recommendation is made through the Director
  of Cal OES. The decision to approve is based on the jurisdiction's ability to
  respond and recover using such factors as the amount and type of
  damage, the potential needs of the affected jurisdiction, availability of

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- local government resources, recent disaster history, and the state hazard mitigation history.
  - Preliminary Damage Assessment (PDA): If the state assessment determines an incident is of such magnitude to be beyond the capabilities of the affected local government and the state, Cal OES will coordinate a joint Preliminary Damage Assessment (PDA) with FEMA to determine if the incident is of sufficient severity to require federal assistance
  - Proclamation of a State of Emergency: The Governor proclaims a state of emergency based on a request from the local governing body and the recommendation of Cal OES. The Governor has expanded emergency powers during a proclaimed state of emergency. The Governor:
    - Has the right to exercise police power, as deemed necessary, vested in the state Constitution and the laws of California within the designated area.
    - Is vested with the power to use and commandeer public and private property and personnel, to ensure all resources within California are available and dedicated to the emergency when requested.
    - Can direct all state agencies to utilize and employ personnel, equipment, and facilities for the performance of any and all activities designed to prevent or alleviate actual and threatened damage due to the emergency. Can also direct them to provide supplemental services and equipment to political subdivisions to restore any services in order to provide for the health and safety of the individuals in the affected area.
    - May make, amend, or rescind orders and regulations during an emergency and temporarily suspend any non-safety-related statutes, ordinances, regulations, or rules that impose restrictions on the emergency response activities.
    - o Can request federal assistance and resources.
    - Can authorize funding under the CDAA when the magnitude and severity of an emergency is beyond a local government agency's capacity and capability to respond and recover.
  - Governor's Proclamation Without a Local Request: The Governor can proclaim a state of emergency if the safety of persons and property in

California are threatened by conditions of extreme peril or if the emergency conditions are beyond the emergency response capacity and capabilities of the local authorities.

- Proclamation of a State of War Emergency: In addition to a state of
  emergency, the Governor can proclaim a state of war emergency
  whenever California or the nation is attacked by an enemy of the U.S., or
  upon receipt by California of a warning from the federal government
  indicating such an enemy attack is probable or imminent. The powers of
  the Governor granted under a state of war emergency are
  commensurate with those granted under a state of emergency.
- State Request for a Presidential Declaration: When it is clear state capabilities will be exceeded, using the results of the joint PDA, the Governor can request federal assistance, including assistance under the Robert T. Stafford Disaster Relief and Emergency Assistance Act or Stafford Act (42 U.S. Code, Section 5121 et. seq.). The Stafford Act authorizes the President to provide financial and other assistance to state, local, and tribal governments, certain private nonprofit organizations, and individuals to support response, recovery, and mitigation efforts.
- Federal Analysis of the State's Request: The FEMA Regional Administrator
  assesses the situation and the request and makes a recommendation to
  the President on a course of action. The decision to approve the request is
  based on such factors as the amount and type of damage, the potential
  needs of the affected jurisdiction and the state, availability of state, local,
  and tribal government resources, the extent and type of insurance in
  effect, recent disaster history and the state's hazard mitigation history.
- Federal Declarations without a PDA: If the incident is so severe the
  damage is overwhelming and immediately apparent, the President may
  declare a major disaster immediately without waiting for the joint PDA
  process to be completed as described above.
- Declaration of Emergency or Major Disaster: The President can declare an Emergency or Major Disaster under the Stafford Act thereby providing federal government resources to support the states' response, recovery, and mitigation activities. While Presidential Declarations under the Stafford Act authorize federal resources and funding to support response and

recovery, federal agencies may also provide assistance under other authorities or agreements.

The sequence of activities occurring for the emergency response, recovery and the proclamation process is illustrated on the following page in *Exhibit 7.8-1* 

Response Phase Sequence of Events.

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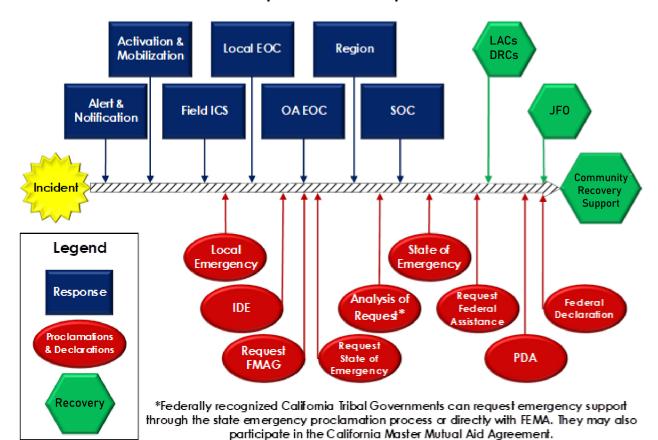
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#### Exhibit 7.8-1 Response Phase Sequence of Events



**Abbreviations** 

DRC – Disaster Recovery Center JFO – Joint Field Office

EOC – Emergency Operations Center LAC – Local Assistance Center

FMAG – Fire Management Assistance Grant OA – Operational Area

ICS – Incident Command System PDA – Preliminary Damage Assessment

IDE – Initial Damage Assessment SOC – State Operations Center



# **8.** California Emergency Support Functions

4320 4321 4322 4323	The 2009 State of California Emergency Plan established the California Emergency Support Functions (CA-ESFs). The CA-ESFs are 18 primary disciplines or activities essential to addressing the emergency management needs of communities in all phases of emergency management. Of the 18 CA-ESFs,
4324 4325 4326 4327 4328 4329	CA-ESF 9 Search and Rescue was merged with CA-ESF 4 Fire and Rescue (urban search and rescue) and CA-ESF 13 Law Enforcement (wildland search and rescue). CA-ESF 16 Evacuation was also merged with CA-ESF 13 Law Enforcement. The CA-ESFs are designed to bring together discipline-specific stakeholders at all levels of government to collaborate and function within the four phases of emergency management.
4330 4331 4332 4333	At the state level, the CA-ESFs consist of an alliance of state agencies, departments, and other stakeholders with similar functional responsibilities. This grouping allows each CA-ESF to collaboratively mitigate, prepare for, respond to, and recover from an emergency.
4334 4335 4336	Local governments and OAs can, but are not required to, adopt a CA-ESF structure. Instead, they should organize in accordance with their local Emergency Operations Plans and SEMS guidelines.
4337	8.1. Coordinating Agencies, Primary, and Supporting Departments
4338 4339 4340 4341 4342	Each CA-ESF represents an alliance of stakeholders possessing common interests and responsibilities, and brings together state agencies, departments, and others to collaborate on emergency management issues. A state agency/department may be assigned to CA-ESFs as either coordinating, primary, or supporting:
4343 4344 4345	<ul> <li>Coordinating: The entity manages other organizations that carry out tasks for that CA-ESF. The coordinating entity is also responsible for ongoing planning and preparedness activities of the CA-ESF.</li> </ul>
4346 4347 4348	<ul> <li>Primary: The entity itself is the lead department that carries out tasks for the CA-ESF. The primary entity will also support planning and preparedness activities of the CA-ESF.</li> </ul>

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• **Supporting**: The entity assists coordinators and primaries by providing mutual aid and allocating essential supplies and resources.

**Exhibit 8.1-1 California Emergency Support Functions (CA-ESFs)** lists and defines each CA-ESF and identifies the coordinating state agency/department with the federal Emergency Support Function (ESF) with the closest similarities.

### Exhibit 8.1-1 California Emergency Support Functions (CA-ESFs)

CA-ESF: Coordinating State Agency/Department CA-ESF 1	<b>Description</b> Assist in the management of	Federal ESF  ESF #1 —
Transportation: Transportation Agency (CalSTA)	transportation systems and infrastructure during threats or emergencies. Also manages the Air Coordination Group for federal and state aviation support.	Transportation
CA-ESF 2 Communications: Governor's Office of Emergency Services (Cal OES)	Provide resources, support, and restoration of government emergency telecommunications, including voice and data.	ESF #2 – Communications
CA-ESF 3 Construction and Engineering: Government Operations Agency (GovOps)	Organize the capabilities and resources of the state government to facilitate the delivery of services, technical assistance, engineering expertise, construction management, and other support to local jurisdictions.	ESF #3 – Public Works and Engineering

CA-ESF:	Description	Federal ESF
Coordinating State Agency/Department	Description	redeidi Esr
CA-ESF 4 Fire and Rescue: Governor's Office of Emergency Services (Cal OES)	Monitor the status of fire mutual aid activities. Coordinate support related to detection and suppression of fires; rescue activities; and provide personnel, equipment, and supplies to support local jurisdictions.	ESF #4 – Firefighting
CA-ESF 5 Management: Governor's Office of Emergency Services (Cal OES)	Provides guidance and coordination and resolves issues between the CA-ESFs. Ensures consistency in the development and maintenance of the SEP Annexes. Serves in an advisory capacity to the SOC Director during an emergency.	ESF #5 – Information and Planning
CA-ESF 6 Mass Care and Shelter: Health and Human Services Agency (CalHHS)	Coordinate and assist responsible jurisdictions with displaced survivors during an incident. Support survivor needs including food, clothing, non-medical care and sheltering, family assistance, and recovery.	ESF #6 – Mass Care, Emergency Assistance, Housing, and Human Services
CA-ESF 7 Resources: Government Operations Agency (GovOps)	Coordinate plans and activities to locate, procure, and pre-position resources to support emergency operations.	ESF #7 – Logistics Management and Resource Support

CA-ESF:		
Coordinating State	Description	Federal ESF
Agency/Department	Description	rederal L31
CA-ESF 8	Coordinate public health,	ESF #8 – Public
Public Health and	environmental health, mental/	Health and
Medical: Health and	behavioral health, and emergency	Medical Services
Human Services	medical services activities	Micalcal 3cl vices
Agency (CalHHS)	statewide to support local	
Agency (Calinis)	jurisdiction resource needs.	
	jonsaichorresoorce needs.	
CA-ESF 9	CA-ESF 9 merged into CA-ESF 4 Fire	ESF #9 – Search
Search and Rescue:	and Rescue for urban search and	and Rescue
n/a	rescue requests and CA-ESF 13 Law	
	Enforcement for wilderness search	
	and rescue.	
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CA-ESF 10	Provides for a coordinated	ESF #10 – Oil and
Hazardous Materials:	response from agencies and	Hazardous
California	governmental entities with	Materials
Environmental	jurisdictional and regulatory	Response
Protection Agency	authority to conduct all phases of	
(CalEPA)	emergency management in the	
	response to and recovery from an	
	actual or potential release of oil or	
	hazardous materials to save lives,	
	protect health and safety, protect	
	property, and preserve the	
	environment.	
CA-ESF 11	Coordinate activities and support	ESF #11 –
Food and	the responsible jurisdiction when a	Agriculture and
Agriculture:	disaster impacts the agriculture	Natural Resources
Department of Food	and food industry. Support the	
and Agriculture	recovery of impacted industries	
(CDFA)	and resources post-disaster.	

CA ECE.		
CA-ESF: Coordinating State Agency/Department	Description	Federal ESF
CA-ESF 12 Utilities: California Natural Resources Agency (CNRA)	Provide resources and support to responsible jurisdictions in partnership with the private sector to restore gas, electric, fuel pipelines, water, wastewater, and telecommunications.	ESF #12 – Energy
CA-ESF 13 Law Enforcement: Governor's Office of Emergency Services (Cal OES)	Coordinate state law enforcement personnel and equipment to support responsible jurisdictions' law enforcement and coroner offices, wilderness search and rescue, and public safety activities in accordance with law enforcement and coroner's mutual aid plans.	ESF #13 – Public Safety and Security
CA-ESF 14 Recovery: Governor's Office of Emergency Services (Cal OES)	Support and enable state and local jurisdictions' recovery of communities and businesses from the long-term consequences of emergencies and disasters.	ESF #14 – Cross-Sector Business and Infrastructure
CA-ESF 15 Public Information: Governor's Office of Emergency Services (Cal OES)	Support accurate, coordinated, timely, and accessible information to disaster-impacted audiences, including governments, media, private sector, and all members of the community.	ESF #15 – External Affairs
CA-ESF 16 Evacuation: n/a	CA-ESF 16 merged into CA-ESF 13 Law Enforcement.	n/a

CA-ESF: Coordinating State Agency/Department	Description	Federal ESF
CA-ESF 17 Volunteer and Donations Management: California Volunteers	Support responsible jurisdictions in their use of volunteers (affiliated and non-affiliated), monetary donations, and in-kind donations for incidents requiring state response.	n/a
CA-ESF 18 Cybersecurity: Governor's Office of Emergency Services (Cal OES)	Coordinate cyber critical response including the detection, mitigation, and information sharing for statewide cyber-related events.	n/a

Similarities between the CA-ESFs and the federal ESFs exist. Like federal ESFs, the CA-ESFs are established to augment state operations during all four phases of emergency management in accordance with the SEMS. The purpose of federal ESFs is to provide federally controlled resources to state and federal agencies during the response and recovery phases of a disaster.

# 8.2. Emergency Management Activities

The California Emergency Support Functions were designed to bring together discipline-specific stakeholders at all levels of government to collaborate and function within the four phases of emergency management.

#### Mitigation

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- Identify stakeholders and engage them in the development and maintenance of the CA-ESF.
- Complete a threat and hazard assessment and prioritize actions to reduce vulnerabilities within the scope of the CA-ESF.
- Collaborate to pool CA-ESF resources to prevent hazards and reduce vulnerability (leveraging funding, resources, and people).
- Develop strategies and processes to prevent or reduce the impact of events and the need for response activities.

• Support updates to the Enhanced SHMP.

#### **Preparedness**

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- Update annex to the State Emergency Plan, including concept of operations, plans, and supporting agreements.
- Establish decision-making and communication processes for the CA-ESF.
- Identify stakeholder roles, responsibilities, and statutory authorities.
- Initiate and oversee pre-emergency planning and coordination activities.
- Catalogue resources, establish agreements for acquiring additional
   resources, manage information systems, and develop processes for
   mobilizing and demobilizing resources with the CA-ESF stakeholders.
  - Plan for short and long-term emergency management and recovery operations.
  - AAR and Corrective Action Planning (CAP) into the CA-ESF Annexes and exercises.
  - Conduct regular CA-ESF meetings and training events.
- Support processes for incident prioritization, critical resource allocation,
   integration of communications systems, and information coordination.

#### 4390 Response

- Coordinate CA-ESF support when activated for response.
- Provide subject matter experts to support response activities based on statutory authority at the appropriate level (Field, Local, OA, Cal OES Region, or SOC), as requested by the Governor or Cal OES, and as outlined in the CA-ESF Annex.
- Request participation from supporting agencies/departments.
- Coordinate contracts and procure goods and services as needed.
- Develop AARs and implement corrective actions.

#### 4399 Recovery

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- Coordinate rapid needs assessment teams during Response to prevent duplication of efforts.
- Complete short-term recovery activities in the Response phase as they are identified or as tasked by CA-ESF 14 Recovery.
  - Work with CA-ESF 14 to ensure they have accurate information on the progress of short-term recovery activities, so CA-ESF 14 can support the eventual transition from Response to Recovery.
  - As short-term recovery activities are completed, hand off longer-term recovery activities to CA-ESF 14 so they can coordinate standing up the Recovery Support Functions (RSFs) and begin supporting the State Disaster Recovery Coordinator (SDRC) in the Recovery phase.
  - Support efficient activation and sufficient staffing of Local Assistance Centers (LACs) or Disaster Recovery Centers (DRC), as appropriate.

## 8.3. CA-ESF During EOC Activations

- 4414 The 18 CA-ESFs are sources of discipline-specific, subject matter expertise in the 4415 state that can be utilized during an emergency response at any level of SEMS. In contrast, the federal government organizes its resources and capabilities under 4416 4417 15 Emergency Support Functions (ESFs) described in the NRF. While a CA-ESF 4418 coordinator can be requested by local jurisdictions, CA-ESFs commonly work at 4419 the SOC level. When a CA-ESF is employed during an activation, it provides 4420 access to stakeholder resources and capabilities regardless of which 4421 organization has those resources. Although CA-ESFs are led by agencies and 4422 departments at the state level, they may include partnering entities such as 4423 local jurisdictions, private, and non-governmental members, if needed.
  - Designated Coordinator: Prior to an emergency, each CA-ESF should designate a coordinator and alternates who can be called upon to support the Cal OES Regions or SOC when activated. CA-ESF coordinators are identified based on subject matter expertise, authorities, and access to resources and capabilities of the CA-ESF.
  - Expertise, Resources, and Capabilities: The CA-ESF coordinators provide discipline-specific, subject matter expertise as needed within the SOC.
     Some activities may include:

Recommending how best to use discipline-specific resources. 4432 4433 Advising how to obtain specialized resources, including 4434 agency/department specific acquisition processes. 4435 Representing their discipline in MAC Groups. 4436 Acquiring and interpreting discipline-specific information. 4437 Providing guidance on processing resources to EOC management functions. 4438 4439 Coordinating with CA-ESFs at other SEMS levels. 4440 **CA-ESF Notification and Mobilization**: Upon activation of the Cal OES Region or SOC, the SOC Director assesses the need for one or more CA-4441 4442 ESFs to support their emergency response and recovery activities. Each 4443 CA-ESF mobilizes according to its functional annex. When planning for 4444 mobilization, each working group should consider space requirements. 4445 CA-ESFs are typically assigned to the Operations Section. CA-ESF Initial Response Actions: The items listed below constitute the initial 4446 4447 response actions to be taken by each activated CA-ESF. 4448 Establish formal activation time and initial staffing pattern for 4449 representation in the SOC. 4450 Activate communications plans and establish and maintain communications between state DOCs, the SOC, and Cal OES 4451 4452 Region. 4453 Based on the governance structure in the CA-ESF Annex, notify and 4454 activate supporting state agencies/departments as needed. 4455 Begin acquiring intelligence concerning CA-ESF activities to support 4456 the emergency. 4457 Deploy staff to provide technical assistance to other SEMS levels 4458 based on statutory authority and response roles, and in coordination with the SOC and Cal OES Region as needed. 4459 4460 CA-ESF's and Task Forces: A task force may be established in the SOC to 4461 address a particular tactical need. A CA-ESF may be assigned to 4462 establish, oversee, or support the task force. The task force will utilize cross-4463 ESF coordination of resources and information to meet its objectives. A

senior official from the lead CA-ESF will typically lead the task force.

- 4465 Coordination with Federal ESFs: When federal ESFs assist in an emergency, they provide access to federally controlled resources, regardless of which 4466 4467 organization has those resources. Federal ESF coordinating and primary 4468 agencies are identified by authorities and resources. Support agencies 4469 are assigned based on the availability of resources in their functional area. 4470 Each federal ESF aligns categories of resources and provides strategic 4471 objectives for their use. The ESF will utilize resource management such as 4472 typing, inventorying, and tracking to facilitate the deployment and 4473 recovery of resources throughout the incident.
- 4474 The state agency roles and responsibilities are organized according to the
- 4475 CA-ESFs and displayed on the following page in **Exhibit 8.3-1 State**
- 4476 Agency/Department Responsibilities Matrix.

### Exhibit 8.3-1 State Agency/Department Responsibilities Matrix

State agencies and departments responsible for one or more CA-ESFs are designated Coordinating, Primary, or Supporting based on their authorities, resources, and capabilities.

4481 **C** = Coordinating **P** = Primary **S** = Supporting

CA Agency/ Department						CA	Emerg	ency S	Suppo	rt Func	tion					
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
CA Business, Consumer Services and Housing Agency (BCSHA)	S				S		S						S	S		
CA Department of Alcoholic Beverage Control (ABC)					S	S	S					S		S		
CA Department of Financial Protection and Innovation (DFPI)			S		S		S						S	S		
CA Department of Consumer Affairs (DCA)					S		S					S	S	S		
CA Department of Housing and Community Development (HCD)			S		S	S	S						S	S	S	

CA Agency/ Department						CA	Emerg	ency S	Suppo	rt Func	tion					
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
CA Housing Finance Agency (CalHFA)			S		S		S							S		
CA Department of Fair Employment and Housing (DFEH)					S		S							S		
CA Department of Real Estate (DRE)			S		S		S						S	S		
CA Environmental Protection Agency (CalEPA)		S		S	S		S	S	С					S		
CA Air Resources Control Board (ARB)					S		S	S	S			S		S		
CA Department of Pesticide Regulation (DPR)					S		S	S	S					S		
CA Department of Resources Recycling and Recovery (CalRecycle)			S		S		S							S		
CA Department of Toxic Substances Control (DTSC)			S	S	S		S	S	S		S	S		S		

CA Agency/ Department						CA	Emerg	ency S	Suppo	rt Func	tion					
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
CA Office of Environmental Health Hazard Assessment (OEHHA)					S		S	S	S	S				S		
CA State Water Resources Control Board (SWRCB)		S		S	S	S	S	S	S		S			S		
CA Government Operations Agency (GovOps)		S	С		S		С				S	S	S	S		
CA Department of General Services (DGS)		S	P		S	S	P	S	S					S		
CA Department of Human Resources (CalHR)					S		S							S		
CA Department of Technology (CDT)		S			S		S						S	S		S
State of CA Franchise Tax Board (FTB)					S		S					S	S	S		
CA Department of Tax and Fee Administration (DTFA)					S		S					S	S	S		

CA Agency/ Department						CA	Emerg	ency S	Suppo	rt Func	tion					
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
State of CA Office of Administrative Law (OAL)					S		S							S		
CA Public Employees Retirement System (CalPERS)					S		S							S		
CA State Personnel Board (SPB)					S		S							S		
CA Victims Compensation Board (CalVCB)					S		S						S	S		
CA Health and Human Services Agency (CalHHS)		S		S	S	С	S	С						S		
CA Department of Aging (CDA)					S	S	S							S		
CA Department of Child Support Services (DCSS)					S		S						S	S		
CA Department of Community Services and Development (CSD)					S	S	S						S	S	S	

CA Agency/ Department		CA Emergency Support Function														
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
CA Department of Developmental Services (DDS)					S	S	S	S						S		
CA Department of Health Care Services (DHCS)					S		S	S						S		
CA Department of Public Health (CDPH)		S	S	S	S	S	S	P	S	S	S	S	S	S	S	
CA Department of Managed Health Care (DMHC)					S		S	S					S	S		
CA Department of Rehabilitation (DOR)					S	S	S	S						S		
CA Department of Social Services (CDSS)					S	Р	S	S		S		S	S	S	S	
CA Department of State Hospitals (DSH)					S		S	S						S		
CA Emergency Medical Services Authority (EMSA)	S	S		S	S	S	S	P	S	S				S	S	
CA Department of Health Care Access and Information (HCAI)		S	S		S		S	S					S	S		

CA Agency/ Department						CA	Emerg	ency S	Suppo	rt Func	tion					
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
CA Office of System Integration (OSI)					S	S	S	S						S		S
CA Natural Resources Agency (CNRA)	S	S		S	S		S				С			S		
CA Coastal Commission	S				S		S		S				S	S		
CA Conservation Corps (CCC)					S		S							S		
CA Energy Commission (CEC)	S	S			S		S		S		P			S		
CA State Lands Commission (SLC)	S	S			S		S		S		S		S	S		
CA Department of Conservation (DOC)		S			S		S		S		S		S	S		
CA Department of Fish and Wildlife (CDFW)	S	S	S	S	S	S	S	S	S	S		S	S	S	S	
CA Department of Forestry and Fire Protection (CAL FIRE)		S	S	S	S	S	S	S	S		S	S		S		
CA Department of Parks and Recreation (PARKS)	S	S	S	S	S	S	S		S		S	S	S	S	S	S

CA Agency/							_									
Department		T	T	T	T	CA	Emerg	ency :	Suppo	rt Func	tion		T		T	
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
CA Department of Water Resources (DWR)	S	S	S	S	S		S	S			S		S	S		
San Francisco Bay Conservation and Development Commission (BCDC)			S		S		S		S				S	S		
CA Department of Corrections and Rehabilitation (CDCR)		Р	S	S	S	S	S	S	S			S		S		
CA Department of Education (CDE)					S	S	S	S					S	S		
CA Department of Finance (DOF)		P			S		S							S		
CA Department of Food and Agriculture (CDFA)					S	S	S	S		С		S	S	S		
CA Department of Insurance (CDI)			S		S		S					S	S	S		
CA Department of Justice (DOJ)		P			S	S	S					S		S		
CA Department of Veterans Affairs (CalVet)					S	S	S	S					S	S		

CA Agency/ Department						CA	Emerg	ency S	Suppo	rt Func	tion					
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
Fair Political Practices Commission (FPPC)					S		S							S		
CA Governor's Office of Business and Economic Development (GO- Biz)					S		S						S	S	S	
CA Governor's Office of Emergency Services (Cal OES)	S	С	S	С	С	S	S	S	S	S	S	С	С	С	S	С
Seismic Safety Commission (SSC)			S		S		S				S		S	S		
CA Governor's Office of Planning and Research (OPR)				S	S		S						S	S	С	
California Volunteers			S		S	S	S		S					S	Р	
CA Labor and Workforce Development Agency (LWDA)	S	S			S		S							S		
Agricultural Labor Relations Board (ALRB)					S		S							S		

CA Agency/ Department						CA	Emerg	ency S	Suppo	rt Func	tion					
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
CA Department of Industrial Relations (DIR)		S	S		S		S	S	S					S		
CA Employment Development Department (EDD)					S		S			S		S	S	S		
CA State Lottery Commission (CALottery)					S		S							S		
CA Military Department (CMD)	S	P	S	S	S	S	S	S	S			S		S		S
State of CA Office of the Inspector General (OIG)					S		S							S		
CA Public Utilities Commission (CPUC)	S				S		S				S			S		
CA State Board of Equalization (BOE)					S		S						S	S		
CA State Transportation Agency (CalSTA)	С	P			S		S	_			_			S		
California Highway Patrol (CHP)	S	P			S		S	S	S			S		S		S

CA Agency/ Department						CA	Emerg	ency S	Suppo	rt Func	tion					
	CA-ESF 1 Transportation	CA-ESF 2 Communications	CA-ESF 3 Constr. & Engineer.	CA-ESF 4 Fire & Rescue	CA-ESF 5 Management	CA-ESF 6 Mass Care & Shelter	CA-ESF 7 Resources	CA-ESF 8 Pub. Health & Med.	CA-ESF 10 Haz. Materials	CA-ESF 11 Food & Agriculture	CA-ESF 12 Utilities	CA-ESF 13 Law Enforcement	CA-ESF 14 Recovery	CA-ESF 15 Public Information	CA-ESF 17 Vol. Donations Mgt.	CA-ESF 18 Cybersecurity
CA Department of Motor Vehicles (DMV)	S				S		S					S	S	S		
CA Department of Transportation (Caltrans)	P	Р	S	S	S		S		S			S		S		
CA Transportation Commission (CTC)	S				S		S							S		
California Community Colleges					S	S	S	S						S		
University Systems				S	S	S	S					S		S		

# **Recovery Concept of Operations**

- 4484 The recovery phase of an emergency or disaster is often defined as restoring a 4485 community to its pre-disaster condition. More realistically, recovery is the process 4486 of re-establishing a state of normalcy in the affected communities. Recovery 4487 begins at the time of response. Effective recovery requires an approach 4488 focusing on delivery of equitable services to all impacted individuals, 4489 households, and communities. Overall efficiency and effectiveness in recovery 4490 operations requires a joint effort across both response and recovery stakeholders 4491 and at all levels of government. Communication and coordination at the onset 4492
  - Identify and provide outcome- and data-driven recovery services to impacted individuals, households, and communities.
    - Mobilize essential recovery partners (e.g., "right sizing" recovery operations).
  - Prevent duplication of efforts.

of a disaster through recovery are critical to:

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- Develop joint public information and communications plans.
- Collect, assess, and track data and essential information about impacted individuals, households, and communities.
  - Discuss cost recovery considerations and carry out required documentation activities.
  - Establish initial lists of unmet and anticipated needs to inform equitable short-term, intermediate, and long-term recovery priorities and operations.
  - Identify initial equitable recovery strategies.
- 4506 Coordinate effectively with local, regional, state, and federal partners.
- 4507 The CA-ESF 14 Recovery begins facilitating this coordination and communication from the onset of the disaster from the SOC to the Cal OES 4508 4509 Recovery Directorate, and other recovery partners to begin to plan for the 4510 recovery operations. This section summarizes recovery operations from the 4511 beginning of the disaster throughout the recovery lifecycle.

# 9.1. Recovery Goals and Strategies

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- Recovery operations begin concurrently or shortly after the commencement of response operations. The overall goal for immediate recovery includes starting the process to return all impacted individuals, households, communities, critical infrastructure, and essential government and commercial services back to a
- 4516 infrastructure, and essential government and commercial services back to a
- 4517 functional and accessible state, but not necessarily to pre-disaster conditions.
- 4518 For the state, immediate recovery operations involve:
- Collecting data about the impacts and disruptions to systems, services,
   individuals and households, and communities.
- Evaluating the local and tribal capacity to address the recovery needs of the community.
  - Using equitable processes to identify intermediate and long-term restoration and recovery priorities.
  - Identifying socioeconomic considerations that will impact the ability to provide recovery services to all individuals, householders, and communities.
  - Recommending the level of activation of the state recovery organization based on documented local and tribal recovery needs.
- Intermediate recovery operations begin once vital services have been restored.
  The goal of intermediate recovery is to identify permanent solutions for recovery and redevelopment. Intermediate operations involve:
  - Managing and containing cascading impacts of an event to stabilize the community and prepare it for long-term recovery and redevelopment.
    - Identifying data-driven recovery objectives for recovery services for all impacted communities.
    - Establishing permanent solutions and bringing government and commercial services closer to pre-disaster conditions.
- Supporting the physical and mental health of the community.
- Long-term recovery and redevelopment operations may continue for months or years depending on the severity and extent of the damage sustained. The goal of long-term recovery and redevelopment operations is to move the impacted

- community toward self-sufficiency, sustainability, and resilience. Ongoing recovery operations involve:
  - Developing resilience and sustainability measures that can be implemented in redevelopment.
  - Evaluating and identifying additional data-driven recovery objectives for recovery services for all impacted communities based on progression of recovery operations.
  - Identifying lessons learned to improve recovery in the future.
- Evaluating recovery progress and ability to meet whole community needs, including revitalization of economic, cultural, and social resources.

### 9.2. Direction, Control, and Joint Field Office Coordination

- 4554 Equitable recovery for all impacted individuals, households, and communities is
- 4555 a general responsibility of all levels of government to work together. However,
- 4556 tribal and local governments have the primary responsibility for the recovery of
- 4557 their communities. These responsibilities are summarized in **Exhibit 9.2-1**
- 4558 Government Level Recovery Responsibilities on the following page.
- 4559 Local and tribal governments will maintain operational control and responsibility
- 4560 for community recovery activities within their jurisdiction, including managing
- 4561 local policies and procedures. They are responsible for initiating Mutual Aid
- 4562 Agreements (MAAs) and Memoranda of Understanding (MOUs). Local and tribal
- 4563 governments are also responsible for requesting state and federal assistance
- 4564 when necessary and when recovery needs exceed their resources and
- 4565 capabilities.
- 4566 Local governments must adhere to existing state laws and regulations during
- 4567 recovery. However, some laws and regulations may inhibit aspects of a
- 4568 community's recovery and require a waiver. With proper legal authority, (e.g.,
- 4569 Governor's state of emergency proclamation) state agencies and departments,
- 4570 and other organizations may be directed to implement certain waivers to assist
- 4571 recovery efforts. Local governments are also responsible for developing post-
- 4572 disaster recovery plans that include public engagement in the planning process
- 4573 to ensure equitable policies and procedures.

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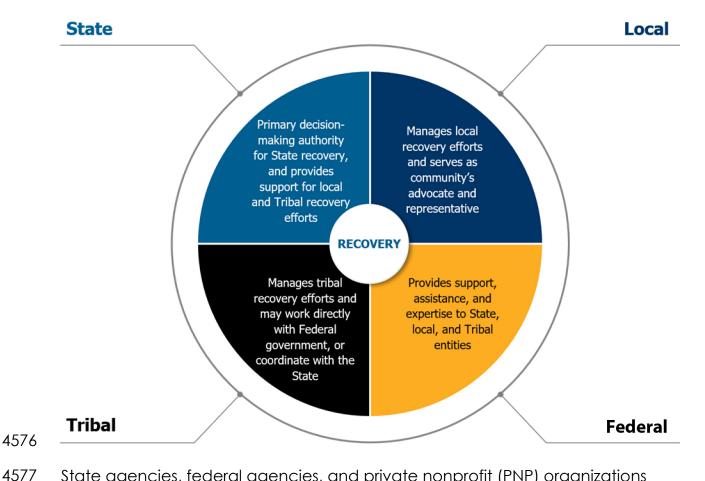
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#### Exhibit 9.2-1 Government Level Recovery Responsibilities



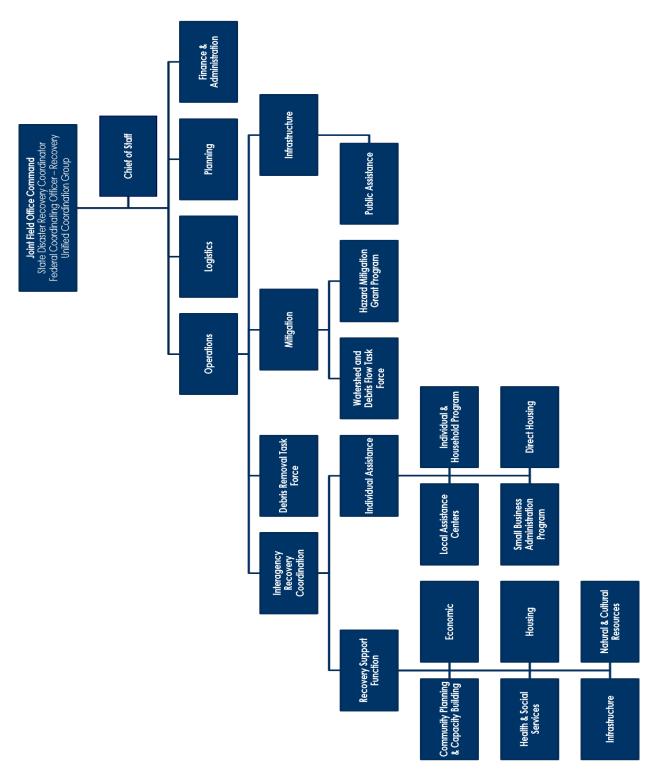
State agencies, federal agencies, and private nonprofit (PNP) organizations have emergency resources beyond the capabilities of local government that can be used to assist in disaster recovery. The state is the conduit for local governments, and tribal governments as requested, to access many of the federal recovery assistance programs. The state will not define the recovery priorities of local governments. Impacted local communities establish their own recovery priorities; they may or may not choose to address an issue based on their goals, priorities, or capacity. State agencies and organizations will support community recovery in the form of personnel, resources, funding, technical and regulatory assistance, and operational coordination at the request of the local government.

#### 9.2.1. State Direction and Control

There are three sections within the Cal OES Recovery Directorate with expertise in the state's recovery programs – Recovery Operations (Public Assistance),

- 4591 Interagency Recovery Coordination (IRC), and Hazard Mitigation. At the 4592 beginning of the disaster, CA-ESF 14 Recovery will coordinate with the SOC, 4593 other CA-ESFs, and the Cal OES Recovery Directorate leadership to gather 4594 information, determine initial considerations for providing recovery services, and 4595 coordinate the determination of the scope of the recovery operations. As the 4596 need for recovery operations are defined, a State Disaster Recovery 4597 Coordinator (SDRC) is designated to lead state recovery activities while the SOC 4598 is activated and/or in the JFO, if established. 4599 The CA-ESF 14 Recovery will coordinate with the SDRC and the recovery 4600 programs to mission assign, through the SOC, other state agencies to support 4601 recovery operations, including debris management and the California Recovery 4602 Support Functions (CA-RSFs). Once a mission is assigned to recovery operations, 4603 state agencies will provide the assistance and resources necessary to support 4604 state recovery operations. Once the SOC is deactivated, state agencies will 4605 continue to support recovery operations as appropriate until the mission is 4606 completed, which could be a matter of months or years depending on the 4607 scope of the disaster, as directed by the SDRC. 4608 9.2.2. Joint Field Office Activation or stand up 4609 As recovery operations proceed, and if the federal government is providing 4610 assistance, the SDRC may coordinate with the FCO to establish a JFO to meet
- 4619 As recovery operations proceed, and it the federal government is providing
  4610 assistance, the SDRC may coordinate with the FCO to establish a JFO to meet
  4611 the specific scope of the disaster recovery needs. The JFO will contain sections,
  4612 operational geographic divisions, and functional branches to coordinate with
  4613 the local and tribal communities and direct requested state and federal
- 1611 assistance An example of a IFO structure is shown in **Exhibit 9.2.2 Joint Field**
- 4614 assistance. An example of a JFO structure is shown in **Exhibit 9.2-2 Joint Field**
- 4615 Office Structure on the following page.

## 4616 Exhibit 9.2-2 Joint Field Office Structure



Within the JFO, the activated state personnel will coordinate with federal personnel and local and tribal communities to manage the appropriate recovery programs for that operation as directed by the SDRC or SCO.

## 9.3. Situational Assessment and Declaration Development

As the disaster progresses, CA-ESF 14 Recovery will coordinate in the SOC to gather information for recovery programs in the Cal OES Recovery Directorate and for the SDRC to aid in determining what federal and state financial and technical assistance to provide to the impacted individuals, households, and local and tribal communities.

#### 9.3.1. Situation Assessment

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- Based on the type of disaster, the appropriate state agencies with situational awareness and subject matter expertise will provide additional data pertaining to the impact of the disaster as well as baseline information on local vulnerability, capability, and capacity based on historical data. This information is also included in the Presidential Disaster Declaration request to demonstrate the severity and magnitude of the disaster as well as any local limitations to mounting effective response and recovery operations. This information can include the following, as appropriate, for the impact of the disaster:
  - CA-ESF 14 Recovery coordinates with Cal OES Recovery Directorate recovery programs to compile Recovery Data Analytics to characterize the population demographics, socioeconomic factors, and local vulnerabilities and overlay disaster impacts to ensure an accurate reflection of local capability and impacts to respond and recover from the event.
  - CA-RSFs characterize local capacity and the ability of the community to equitably recover from the disaster across recovery domains - community planning and capacity, economic, housing, health and social services, infrastructure systems, and natural and cultural resources.
  - Public Assistance (PA) Assessment Teams provide summary of the impactful damage assessments that provide meaningful representations of communitywide impacts.

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- Individual Assistance (IA) Assessment Teams coordinate with FEMA when
   applicable to validate and provide a summary of the damaged and
   destroyed residences as well as work with jurisdictions to assess impacts to
   survivors and assess unmet needs.
  - Caltrans provides information on impacted state highways, including those eligible for federal funding through the Federal Highway Administration, Emergency Relief Program.
  - Cal OES Law Branch provides information on missing and deceased individuals from the disaster.
  - Cal OES Tribal Affairs provides information on assessments conducted outside of the joint preliminary damage assessment process.
  - Cal OES Hazard Mitigation provides information on mitigation measures that reduced damage impacts that would have otherwise resulted in additional damages and may have impacted the ability to meet thresholds for assistance.
  - Cal OES Regional Emergency Services Coordinators provide information on local/regional EOC activation dates/levels and local agencies impacted, number of shelters activated, peak census counts, and duration of activation.
  - State agencies and community-based organizations reporting through the SOC provide information on assistance provided, including mission tasks that demonstrate actions taken by the state, particularly those that have depleted state response capability.
  - CAL FIRE provides wildfire-specific information, as appropriate, including total acreage burned, Damage Inspection Specialist (DINS) data, number/type of fire resources leveraged, and areas placed under evacuation order.
  - DWR's Flood Operations Center provides flood-specific information on rain totals, water level gauges, etc.

#### 9.3.2. Recovery Section Role in Declaration Development

A disaster-affected county, tribal nation, city, or special district may proclaim a local state of emergency immediately after a disaster event which authorizes local emergency management agencies to implement provisions in support of

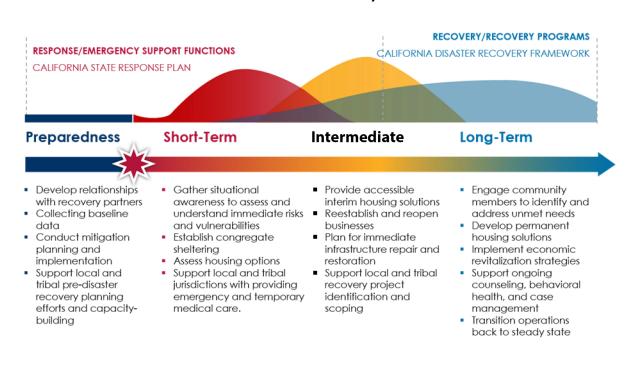
4682 disaster response and recovery operations. This action largely informs the state's 4683 role in supporting communities based on local capability and capacity. 4684 Alternatively, based on the scope and magnitude of the disaster, the 4685 Governor's Office may proactively proclaim a state of emergency if the 4686 Governor finds that the emergency poses a significant threat to the safety of 4687 persons and property. A decision to request federal assistance is based on the 4688 state's capacity to respond to and recover from an incident. 4689 The decision to proclaim a local state of emergency should be made following 4690 an evaluation of impacts through the completion of an Initial Damage Estimate 4691 (IDE) by local authorities. The IDE process is used to collect data related to the 4692 estimated extent of damage within a jurisdiction and supports the establishment 4693 of a local disaster proclamation, a prerequisite for requesting and receiving 4694 state and federal aid. When local capability and capacity are exceeded, local 4695 governments may request assistance from the state through the CDAA by 4696 submitting a formal request and a corresponding damage assessment summary 4697 to the Director of Cal OES, articulating the information from the IDE process. 4698 Upon receipt of a request for the issuance of a State of Emergency and 4699 assistance through CDAA, Cal OES will develop a recommendation that 4700 considers evaluated damages, validated cost estimates and a 4701 recommendation for the appropriate level of assistance to remediate disaster 4702 impacts. Based on this recommendation, the Governor may issue a State of 4703 Emergency, authorize CDAA, if appropriate, and/or request a Presidential 4704 Disaster Declaration. 4705 If it is apparent that a Presidential Disaster Declaration may be necessary, joint 4706 local-state-federal PDA teams may also assemble concurrently to collect, 4707 validate, quantify, and document the cause, location, and details of disaster-4708 related damages. 4709 To ensure a comprehensive evaluation and proper validation of disaster 4710 impacts, joint PDA teams should be comprised of local/tribal, state, and federal 4711 representation from the IA and PA programs. The teams should also include any 4712 additional stakeholders that can assist with determining the extent of the 4713 disaster, disaster impacts on individual and public facilities, and the type(s) of 4714 state and federal assistance that may be needed.

Depending on the size and scope of the disaster, the PDA process may be protracted and require up to two weeks to assemble teams, conduct assessments, and complete reporting. This process helps to minimize duplication of benefits of state or federal resources provided (e.g., Fire Management Assistance Grants). This approach also ensures disaster impacts are accurately characterized and that all communities are equitably considered, including those with resource limitations.

## 9.4. Recovery Concept of Operations

Recovery operations are organized along a short-term, intermediate, and long-term timeline. During recovery, the operation will define goals, milestones, and activities to complete in each phase; however, these phases are not distinct but will overlap and relate to each other. The following section identifies recovery operations during the preparedness and response phases, and in the transition of response operations to recovery operations. These operations occur over the short, intermediate, and long-term recovery periods, and across the different recovery Operational Areas - PA, IA, Recovery Support Function Assistance, Mitigation, and Debris Management. The sequence of these activities is illustrated below in *Exhibit 9.4-1 Recovery Timeline*.

#### **Exhibit 9.4-1 Recovery Timeline**



#### 9.4.1. Recovery Branch Role in Preparedness

- Preparedness refers to the steady-state activities performed by state agencies and organizations that prepare the state for a disaster. These activities support the development and maintenance of recovery capabilities to enable the state to rapidly identify outcome-driven recovery goals, stand up and maintain recovery operations, and help ensure future resilience. Activities that the recovery programs can undertake during preparedness can include, but are
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- Establish cost recovery mechanisms.
- Develop a database of resources that can be used during disaster
   recovery for each recovery program.
- Promote community-based engagement practices at the state and local levels.
  - Coordinate with local jurisdictions to build capacity for their optimal utilization of state and federal recovery programs.
  - Ensure the state and localities enable projects, plans, and policies to ensure balanced and efficient program delivery and long-term community resilience.
  - Coordinate between state, local, tribal, and federal entities related to recovery programs.
  - Evaluate recovery capabilities and operations against goals focused on data-driven program services.
  - Drive the development of local and regional community assessments to serve as the baseline against which future individual, household, and community impacts can be measured.

## 9.4.2. Recovery Branch Role in Response

- While the SOC is activated, the CA-ESF 14 Recovery staff will serve as the primary
- 4762 point of contact with response personnel and recovery leadership to facilitate
- 4763 coordination with recovery stakeholders. CA-ESF 14 Recovery will help identify
- 4764 outcome-driven recovery goals, help to define the scope of recovery
- 4765 operations, and coordinate with local and tribal communities on their recovery
- 4766 needs. CA-ESF 14 Recovery will also identify the resources the state will need to

4767 provide the requested assistance to impacted individuals, households, and local and tribal communities. 4768 4769 CA-ESF 14 Recovery will coordinate with the SDRC and recovery programs to 4770 determine the state agencies that will need to provide assistance in 4771 coordination with the recovery programs. CA-ESF 14 Recovery will serve as the 4772 coordination point within the SOC to mission assign all necessary state agencies 4773 to support recovery operations. Once mission assigned, state agencies will 4774 coordinate with their recovery programs to provide assistance throughout 4775 recovery operations, which may last months to years after deactivation of the

#### 9.4.3. Transition of Responsibility to Recovery Operations

SOC, depending on the scope of the recovery operations.

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- Transition from response to recovery operations is a deliberate process to plan for the scope of the initial recovery operational structure and mission. As this transition proceeds, the CA-ESF 14 Recovery will coordinate with the SDRC and recovery programs to plan for and increase recovery operations, including, but not limited to the following activities:
  - Coordinate with external partners (e.g., response state and federal agencies) to support initial impact and needs assessments.
  - Identify priorities for data- and outcome-driven short and intermediate recovery operations.
  - Determine the JFO structure based on outcomes of assessments and scope of recovery operations.
  - Establish cost recovery mechanisms, focused on balanced provision of services, for all impacted communities based on the impact, anticipated need, and community capacity.
  - Transition IAPs and Situation Status Reports (SitStat) to JFO structure, defining operational period for recovery operations.
  - Develop an interagency action plan to ensure the coordinated action of all state and federal agencies, stakeholders, and supporting entities to support the equitable provision of recovery services and assistance to

local and tribal governments and reduce duplicative or counterproductive objectives.

• In coordination with CA-ESF 15, develop a transitional public information and communications plan.

## 9.5. Recovery Operations

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4802 Planning and coordination before an incident are critical to the success of any 4803 disaster recovery operation. The CDRF is a planning document that establishes a 4804 state recovery coordination structure consistent with the NDRF and federal pre-4805 disaster recovery guidance. The CDRF describes the concepts and principles to 4806 promote effective state recovery assistance. It applies to all hazards, is scalable 4807 dependent on the scope of the disaster, and outlines recovery priorities for each 4808 phase of the recovery continuum including repair, restoration, strengthening, 4809 and revitalization of a community. For more information on Recovery 4810 Operations, please refer to the California Disaster Recovery Framework.

#### 9.5.1. Public Assistance (PA)

- The Cal OES Public Assistance (PA) Division assists state agencies, local governments, special districts, and eligible PNP organizations impacted by a disaster to achieve a safer and more equitable future for all California communities. Cal OES PA oversees four programs that provide financial assistance to eligible local government and private nonprofit applicants. These
- 4817 programs include:
- The California Disaster Assistance Act.
- The State Private Non-profit Organizations Assistance Program.
- Federal Disaster Assistance Program or Public Assistance.
- Fire Management Assistance Grants.
- 4822 The CDAA authorizes the Director of Cal OES to administer disaster assistance as
- 4823 directed in a Cal OES Director's Concurrence with a local emergency
- 4824 proclamation, or a Governor's state of emergency proclamation. Once state
- 4825 disaster assistance is approved for a local government, funding is made
- 4826 available for repair, restoration, or replacement of public property damaged or
- 4827 destroyed by a disaster.

4828 4829 4830 4831 4832	The CDAA also reimburses local government costs associated with certain emergency activities taken in response to the Governor's state of emergency proclamation. In addition, the program may provide matching fund assistance for cost sharing required under federal PA programs in response to a Presidential Major Disaster or Emergency Declaration.
4833 4834 4835	The State Private Nonprofit Organizations Assistance Program allows certain eligible PNPs to receive state assistance for providing essential community services during a state declared disaster.
4836 4837 4838 4839	The FMAG program provides funding for the mitigation, management, and control of fires. Authorized by the Disaster Mitigation Act of 2000, FMAG provides supplemental federal assistance to states and local governments to fight fires burning on public (non-federal) or privately-owned forest or grassland.
4840 4841 4842 4843 4844 4845 4846 4847	Based on the magnitude and severity of the disaster, the Governor may request additional PA resources to support recovery by funding the rebuilding of damaged infrastructure. One of these federal resources is FEMA Federal Disaster Assistance Program or Public Assistance. FEMA coordinates with Cal OES to implement the PA program and fund emergency protective measures and debris removal (Emergency Work), as well as the permanent restoration of damaged facilities, including cost-effective hazard mitigation to protect the facilities from future damage (Permanent Work).
4848 4849 4850 4851 4852 4853	The Cal OES PA program will coordinate with the impacted communities and the other state recovery programs at the outset of operations to determine any considerations due to pre-disaster capacity that will affect the provision of recovery services for all impacted local or tribal communities. As recovery operations progress, Cal OES PA will evaluate the provision of services to ensure the state is meeting all goals of equitable recovery.
4854	9.5.2. Individual Assistance (IA)
4855 4856 4857 4858 4859	When individuals, households, businesses, or the agricultural community are affected by a disaster, local governments coordinate Individual Assistance (IA) through government programs, nonprofit services, community-based organizations (e.g., independent living centers), and volunteer and faith-based organizations. If needs exceed local capacity, disaster recovery assistance is

4860 requested from the state. If approved, state agencies may support the community in a variety of ways including by providing personnel, resources, 4861 4862 funding, technical and regulatory assistance, and operational coordination 4863 through IA, as coordinated by Cal OES IA personnel. 4864 Cal OES IA may work with local representatives to identify the need to establish 4865 a LAC. LACs are opened by local governments to assist communities by 4866 providing a centralized location for all individuals and households to obtain 4867 services and resource referrals for unmet needs following a disaster or significant 4868 emergency. The LAC is staffed and supported by local, state, and federal 4869 agencies, as appropriate, as well as nonprofit and voluntary organizations. The 4870 LAC provides a venue at which individuals, households, and businesses can 4871 access available disaster assistance programs and services. The LACs need to 4872 be physically accessible, and information needs to be provided in accessible 4873 formats for all community members. If federal resources are authorized, a state-4874 federal DRC may be co-located with the LACs. 4875 Based on the magnitude and severity of the disaster, the Governor may request 4876 additional resources for the individuals. This may include the FEMA Individuals 4877 and Household Program (IHP) to help with home repairs, temporary housing, 4878 and other needs. When the Individuals and Household Program (IHP) is 4879 implemented, the State Supplemental Grant Program (SSGP) is made available 4880 to assist with unmet needs once an applicant has maximized the federal IHP 4881 award. Other assistance requested may also include crisis counselling, disaster 4882 unemployment assistance, and legal services. Additionally, IA may be approved 4883 to support a direct housing mission based on the scope of the impact to the community and the capacity of the community and surrounding area to 4884 4885 provide temporary housing options for disaster survivors. 4886 Cal OES IA begins communicating with impacted communities and other state 4887 recovery programs at the onset of the disaster to identify socioeconomic factors 4888 and disaster impacts that may impact the provision of recovery services from 4889 any state or federal program. Cal OES IA will develop operational goals that 4890 address these factors to ensure equity in recovery. Throughout recovery 4891 operations, Cal OES IA will continue to assess the cascading impacts of the 4892 disaster on individuals, households, and communities and refine operations as 4893 appropriate to ensure the provision of services.

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#### **Recovery Support Functions** 4895 There are six CA-RSFs that are organized to aid communities to prepare for and 4896 recover from a disaster: 4897 1. Community Planning and Capacity Building (CPCB). 4898 2. Economic. 4899 3. Health and Human Services (HHS). 4900 4. Housing. 4901 5. Infrastructure. 4902 6. Natural and Cultural Resources (NCR). 4903 Using a multiagency partnership approach, CA-RSFs address the needs and interests of the stakeholders within the community by working with partners as 4904 4905 well as traditional Stafford Act recovery programs to identify resources for 4906 equitable and data-driven long term recovery outcomes. 4907 After a disaster, CA-RSFs may provide structured support to the local 4908 communities based on their identified recovery needs. If the recovery support 4909 requires long-term coordinated support, the state may activate individual 4910 CA-RSFs to provide support for months and years after the disaster. 4911 When activated, the CA-RSFs coordinate within the JFO, and in a "steady state" 4912 structure after the JFO demobilizes, with all other recovery programs to support 4913 local recovery operations through identifying desired data-driven recovery 4914 outcomes, providing creative problem solving, providing access to resources, 4915 building capacity, promoting community planning, and fostering coordination 4916 among state, local, tribal, and federal agencies, NGOs, and other private 4917 stakeholders. During preparedness and recovery operations, CA-RSFs will work 4918 with local and tribal communities to develop, and continuously assess 4919 throughout operations, to ensure equitable recovery goals that reinforce an 4920 outcome-driven recovery approach. 4921 Additional information on the operations of CA-RSFs is provided in Section 13 California Recovery Support Functions of this plan, and in the CA-RSF Annex to 4922 4923 the California Disaster Recovery Framework.

#### 9.5.4. 4924 **Hazard Mitigation** 4925 As the result of a Presidential Disaster Declaration, FEMA's Hazard Mitigation 4926 Grant Program (HMGP) funds projects and plans that reduce the effects of 4927 future natural disasters to reduce loss of life and property. Local and tribal 4928 governments can mitigate the impact of disasters through this grant program by 4929 understanding local risks, addressing hard choices, and investing in long-term 4930 community well-being and resilience. Federally recognized Tribes may apply 4931 directly to FEMA for these programs as well. 4932 Cal OES Hazard Mitigation supports eligible applicants with applying for and 4933 carrying out hazard mitigation planning projects. Cal OES Hazard Mitigation 4934 works with all eligible applicants to identify data-driven and equity-focused 4935 mitigation projects to promote community resiliency and environmental justice. 4936 Eligible applicants to this program include state agencies, local governments, 4937 special districts, and some PNPs. Additionally, Cal OES Hazard Mitigation works 4938 with eligible communities to promote applications for resilience-focused 4939 projects. 4940 The Cal OES Hazard Mitigation Section oversees and administers the FEMA 4941 Hazard Mitigation Assistance (HMA) programs and the hazard mitigation 4942 projects funded through the PA program (e.g., Section 406). The HMA consists of 4943 several funding opportunities through HMGP, BRIC, and FMA. Each of these 4944 programs are administered in alignment with the Enhanced SHMP. 4945 As discussed in Section 7.1, the SHMP is the state's primary hazard mitigation 4946 document that provides an overview of California's disaster history and 4947 landscape, outlines the efforts of the Cal OES Hazard Mitigation Section to 4948 reduce disaster losses, and describes the strategies used to administer an effective comprehensive statewide hazard mitigation program. Additionally, the 4949 4950 SHMP is the guiding document helping to inform local, county, and regional 4951 jurisdictions in their own hazard mitigation planning efforts. The SHMP is updated on a five-year cycle as required by the Robert T. Stafford Disaster Relief and 4952 4953 Emergency Assistance Act and allows the state to access critical federal 4954 fundina. 4955 The HMA programs make federal funds available to state agencies, federally 4956 recognized tribal governments, and local communities for projects that mitigate

4957 risks from natural hazards. HMA projects protect communities through 4958 infrastructure improvements, nature-based risk reduction, and by implementing 4959 whole community risk reduction strategies to promote community resiliency. 4960 Projects typically operate as standalone solutions or in conjunction with other 4961 mitigation and recovery efforts. For example, HMGP funding may be used in 4962 conjunction with Section 406 hazard mitigation funds to bring a damaged 4963 facility to a higher level of disaster resistance, when only portions of the facility 4964 were damaged by the current disaster. 4965 Cal OES Hazard Mitigation also provides specialized expertise to all Cal OES 4966 recovery programs (e.g., PA, 406 Hazard Mitigation, and IA). This specialized 4967 expertise includes providing information on environmental laws and regulations; 4968 engineering related to restoring damaged public facilities; and codes and 4969 standards as they apply to the recovery process. Cal OES Hazard Mitigation also 4970 provides outreach and technical assistance to applicants by providing the 4971 latest information on regulations and programs, the latest information on best 4972 practices related to environmental justice-focused projects, and grant program 4973 policy updates or amendments. 4974 Additionally, based on the scope of the disaster, Cal OES Hazard Mitigation can 4975 lead the Debris Flow and Watershed Task Force after a disaster to coordinate 4976 with impacted communities to identify impacts to watersheds from the disaster 4977 that may lead to more immediate cascading impacts from other disasters. 4978 9.5.5. **Debris Management Operations** 4979 Disaster debris management may begin during or in the immediate aftermath of 4980 the disaster to clear major roadways to secure access for emergency 4981 responders and to eliminate immediate life and safety threats. Following the 4982 stabilization of the incident by response operations, the transition to recovery 4983 debris removal activities can begin, but the length of time will vary depending 4984 on the magnitude of disaster impacts. 4985 Depending on the scope of the incident and the capacity of the impacted 4986 community, the state may support debris removal operations by providing 4987 technical assistance or through the direct management of debris removal 4988 operations (Direct State Assistance), if requested by the OA and approved by 4989 the SCO or SDRC.

4990 When Direct State Assistance is warranted, Cal OES assigns mission tasks to the 4991 appropriate state agencies, including the Department of Toxic Substances 4992 Control (DTSC) for management of "Phase 1" household hazardous waste 4993 removal operations, the Department of Resources Recycling and Recovery 4994 (CalRecycle) for "Phase 2" debris and hazard tree removal operations, and 4995 other agencies for subject matter expertise or surge staffing. Once mission 4996 tasked, DTSC deploys standby emergency response contractors under the 4997 direction of trained DTSC personnel to rapidly assess and remove household 4998 hazardous wastes. 4999 During the second phase of debris management, CalRecycle mobilizes 5000 personnel from its Office of Disaster Debris Recovery Operations and 5001 pregualified contractors to perform debris removal operations under the 5002 direction of a joint Cal OES-CalRecycle Incident Management Team. Other 5003 state agencies routinely tasked to support debris removal include the 5004 Department of Transportation, the Military Department, and the Department of 5005 General Services. 5006 The phases of debris removal and assigned state agencies may vary depending 5007 on the type of hazard and resulting debris. For example, an earthquake event 5008 may require enhanced engineering support from the Department of General 5009 Services, the Department of Transportation, or the Military Department. Cal OES 5010 will identify the appropriate state agencies after evaluating the types of debris 5011 present and expected operational sequence. These agencies will be mission 5012 tasked by the SOC to support the appropriate phases of debris removal, which 5013 may last months after the demobilization of the SOC. 5014 The state may also assist through the temporary suspension of state statutes, 5015 rules, and regulations. In the case of wildfire disasters, this may be accomplished 5016 through an Environmental Protection Plan (EPP) issued by Cal EPA, the California 5017 Natural Resources Agency, and CAL FIRE. In accordance with the Governor's 5018 executive orders and each of these agency's statutory responsibilities, the EPP 5019 summarizes each agency's best management practices to ensure debris and 5020 hazard tree removal activities can be expedited and conform to applicable 5021 resource laws and regulations. 5022 A Debris Removal Operations Center (DROC) may be established near the 5023 disaster area for managing day-to-day operations, facilitating communications

5024 5025 5026	with the public by hosting a call center, or storing field supplies. The DROC will support an Incident Management Team assigned to the area as well as contract personnel conducting planning, data management, and other tasks.
5027	Throughout debris removal operations, the state will work with other recovery
5028	programs and the impacted communities to identify factors that may impact
5029	the provision of services to all impacted individuals and households. These
5030	factors may include pre-disaster socioeconomic conditions and community
5031	capacity to inform communications and operational priorities.
5032	Cal OES Recovery Directorate also provides support through debris
5033	management personnel who assist communities, both before and after a
5034	disaster, to effectively prepare for and manage debris removal operations.
5035	For more information on state managed debris removal operations see the
5036	<u>Cal OES Debris Management</u> webpage.



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10. California Recovery Support Functions 5038 The 2019 CDRF established the CA-RSFs as the primary bodies for interagency 5039 recovery coordination as it pertains to long-term recovery. The 5040 CA-RSFs represent six recovery domains essential to addressing the long-term 5041 recovery needs of disaster-impacted communities. The CA-RSFs are designed to 5042 bring together discipline-specific subjective matter expertise to maximize 5043 recovery outcomes through collaborative efforts with local jurisdictions through 5044 all emergency management phases. 5045 At the state level, the CA-RSFs are comprised of state agencies, departments, 5046 and other stakeholders, with similar functional responsibilities. This grouping of 5047 capabilities allows each CA-RSF to comprehensively address recovery needs of communities before, during, and after disasters. 5048 5049 Local governments and OAs are not required to adopt the CA-RSF concept or 5050 CDRF model but should develop a recovery structure consistent with local 5051 resources and in alignment with established SEMS regulations and guidelines. **Recovery Support Function Organizational Structure** 10.1. 5052 5053 Each CA-RSF represents an alliance of stakeholders that share common mission 5054 areas and responsibilities related to long-term recovery. Specifically, the 5055 CA-RSFs bring together state agencies and departments, private sector, 5056 nonprofit organizations, and others to collaboratively support communities with 5057 long-term recovery through each of the emergency management phases. 5058 A single state agency is assigned to serve as the State Coordinating Agency

(SCA) for each CA-RSF based on established authorities, resources, and

that may be applied prior to, during, or following a disaster.

capabilities. The SCA is aligned with numerous supporting and coordinating

agencies that assist with post-disaster recovery efforts including provision of resources, including technical assistance, guidance and funding opportunities

5064 **Exhibit 10.1-1 California Recovery Support Functions** defines each CA-RSF and lists the SCA along with the aligned Federal Recovery Support Function (Fed-RSF).

## **Exhibit 10.1-1 California Recovery Support Functions**

CA-RSF:	D = E = '11'	Fodor I DOF
State Coordinating Agency/Department	Definition	Federal RSF
Community Planning and Capacity Building(CPCB):  Governor's Office of Planning & Research	Supports capacity building and planning initiatives for communities and regions within the State	Community Planning and Capacity Building
Economic:  Governor's Office of Business and Economic Development	Supports the recovery and enhancement of businesses and other economic assets in communities impacted by a disaster	Economic
Health and Social Services (HSS):  California Health & Human Services Agency	Assists in the restoration of health and social services in communities impacted by a disaster	Health and Social Services
Housing:  California Business,  Consumer Services &  Housing Agency	Supports the development or redevelopment of housing, including affordable and accessible housing in communities impacted by a disaster	Housing
Infrastructure Systems: California Transportation Agency	Supports the redevelopment of critical infrastructure damaged or destroyed during a disaster	Infrastructure Systems

CA-RSF: State Coordinating Agency/Department	Definition	Federal RSF
Natural and Cultural	Assists in the restoration of natural and	Natural &
Resources (NCR):	cultural resources impacted by a	Cultural
California Natural Resources Agency	disaster	Resources

**Note**: The CA-RSFs and federal RSFs are aligned across functions allowing for direct coordination between supporting state and federal agencies. While CA-ESFs are established to augment state operations through the response phase, the CA-RSFs augment state capabilities during the recovery phase. Although support appears distinct to these phases, CA-ESFs and CA-RSFs coordinate to maintain situational awareness and decision making and work together on overlapping activities in response and recovery.

## 10.2. Recovery Support Function Development

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Continued development of the CA-RSFs requires a coordinated approach between all members and stakeholders. The SCA, with support from Cal OES, brings together primary and coordinating state agencies, departments, and stakeholders from the public, private, and nonprofit sectors to develop and maintain functional annexes to the CDRF and assist in post-disaster recovery efforts. The functional annexes contain a concept of operations with protocols and procedures for each CA-RSF.

Each CA-RSF is responsible for developing a working group with five primary objectives:

- 1. Develop and maintain the California Recovery Support Function Annex T, a functional annex to the CDRF.
- 2. Identify and engage stakeholders in the CA-RSF to enhance capability.
- 3. Identify capabilities and resources of each member to create and maintain resource directories.
- 4. Exercise, train, and implement recovery operations according to the plans and procedures described in the functional annex.

5092 5. Develop AARs and implement the appropriate corrective actions after 5093 exercises or disaster events. 5094 10.3. **Emergency Management Activities** 5095 5096 The CA-RSFs were designed to engage discipline-specific stakeholders at all 5097 levels of government and facilitate the delivery of long-term recovery solutions within all emergency management phases. 5098 5099 Mitigation • Identify opportunities to build resilience, to include sustainable 5100 5101 development, whole community engagement, and mitigation measures. 5102 Integrate disaster recovery planning with hazard mitigation planning to 5103 maximize opportunities to minimize the risk and strengthen a community's 5104 ability to recover from future disasters. 5105 Leverage post-disaster opportunities to incorporate mitigation measures 5106 into local recovery projects and initiatives by leveraging available state 5107 and federal funding. 5108 Integrate mitigation and other partners into pre- and post-disaster 5109 recovery planning to support strategic decision making. 5110 Incentivize public, private, and individual preparedness and mitigation 5111 activities that improve long-term recovery outcomes. 5112 **Preparedness** 5113 Develop and categorize resources into inventories and establish 5114 agreements for acquiring needed resources. 5115 Support the development of local disaster recovery frameworks that 5116 support local recovery integration and establish structures for interfacing 5117 with the state, including information sharing and project management 5118 systems. 5119 • Develop pre-disaster partnerships to maximize the utilization of potential 5120 recovery resources. 5121 Establish and maintain training and credentialing programs for CA-RSF

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personnel.

- Develop, review, update, and exercise pre-disaster recovery plans and
   standard operating procedures to incorporate best practices and lessons
   learned.
  - Encourage and evaluate participation in emergency management exercises including those facilitated by partner agencies to capture best practices and lessons learned.
  - Establish specific plans, contracts, and resources for tactical activities expected post-event (e.g., debris management, recovery management, temporary housing, and building permitting).
  - Establish and maintain forums necessary to ensure regular communication among recovery partners (e.g., interagency recovery coordination meetings).
  - Pre-designate key recovery positions and establish corresponding organizational structures.
  - Leverage relationships with voluntary, faith-based, private sector, and community-based organizations representing the whole community to support recovery preparedness activities.

#### Response

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- Provide support to CA-ESF 14 during response operations to encourage earlier recovery project identification and decision-making for short-, intermediate-, and long-term recovery operations.
- Liaise with Response Operations to determine the appropriate CA-RSFs to be activated based on the size and complexity of the incident to ensure continuity of support to local jurisdictions.
- Integrate recovery personnel into response operations to enhance data gathering efforts to support advance recovery planning and prevent potential duplication of effort with the transition from response to recovery.
- Coordinate with CA-ESFs during the response phase to gain situational awareness on the status of community lifelines and any activities that will transition to recovery.

## 5154 Recovery

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- Articulate and solidify collaborations between local, state, and tribal governments, particularly when multiple jurisdictions are involved and affected.
- Promote a community-driven and locally managed processes to support local decision making and ownership of the recovery planning and implementation effort.
- Establish joint goals, milestones, and tactics aimed at achieving desired local recovery outcomes.
  - Collaborate with recovery stakeholders to develop post-disaster recovery strategies and associated projects in areas of critical importance to the community, region, or the state's overall recovery.
  - Work collaboratively with recovery programs to assist with survivor centric outcomes affected by the incident to promote inclusive and equitable outreach to address relevant issues that leverages all methods of communication.
  - Assure that recovery activities respect the civil rights and civil liberties of all
    populations and do not result in discrimination based on race, color,
    ethnicity, national origin (including limited-English proficiency), religion,
    sexual orientation, gender identity, age, and/or disability status.
  - Develop tools and metrics for evaluating progress against set goals, objectives, and milestones.
  - Ensure continuous improvement by evaluating the effectiveness of recovery activities.

# 10.4. Recovery Support Functions During Activations

In the immediate aftermath of a disaster some post-incident recovery activities occur simultaneously with response mission activities. The connection between the CA-ESFs and CA-RSFs begin during the disaster response phase and continues through disaster recovery. This connection is not transferable, rather there are interdependencies that require both pre- and post-disaster coordination between the ESFs and RSFs. Within this context, the CA-RSFs represent a source of subject matter expertise that can be utilized to support

recovery coordination and provide access to stakeholder capabilities and resources that expedite the transition into recovery.

- CA-RSF Coordinator: Prior to an emergency, the designated CA-RSF Coordinators and supporting CA-RSF Analysts establish relationships with local, regional, state, and federal stakeholders to build relationships, establish coordination processes and procedures, and identify resources that may be leveraged after a disaster. These resources and the associated subject matter expertise of the individual CA-RSFs allow for the employment of recovery resources and capabilities as soon as community lifelines are restored, and response operations begin to subside.
- Expertise, Resources, and Capabilities: CA-RSF Coordinators may be leveraged to provide discipline-specific subject matter expertise, as necessary, to inform response activities within the organizational structure of the SOC. Response capabilities and responsibilities of the CA-RSF Coordinators include, but are not limited to, the following:
  - Effective communication with other CA-RSFs and Interagency Recovery Coordination (IRC)/RSF leadership.
  - Knowledge of IRC and the capabilities of recovery programs
  - o (e.g., IA, PA, Hazard Mitigation).
  - Knowledge of ICS, the SEP, and IAP, and how CA-RSFs integrate within the response structure.
  - o Familiarity with information management and mission tasking systems.
- CA-RSF Notification and Mobilization: Upon activation of CA-ESF 14 and based on the size and scope of the incident, a CA-RSF Liaison may be mobilized to the SOC to assess recovery needs and support the integration of CA-RSFs into SOC Response Operations. This allows for the integration of recovery activities and the collection of event-driven essential elements of information (EEI). Each CA-RSF mobilizes according to procedures outlined in each respective CA-RSF annex. When planning for mobilization and integration of CA-RSF personnel, there should be consideration of equipment and space requirements. CA-RSFs are typically assigned to the Operations Section.
- **CA-RSF Initial Response Actions**: The items listed below constitute the initial response actions to be taken by each activated CA-RSF.
  - o Establish initial staffing pattern for representation in the SOC.

5221 Evaluate the need to activate federal RSFs to augment state 5222 capability. 5223 o Establish EEIs to identify unmet needs that may transition into 5224 long-term recovery projects early during the disaster. 5225 Establish shared situational awareness and a common operating 5226 picture that allows for local, tribal, state, and federal collaboration. 5227 Provide additional capacity to CA-ESFs and facilitate the transition of work from response to recovery personnel. 5228 5229 Deploy staff to support OAs with technical assistance, as needed.

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• Coordination with Federal RSFs: The federal government aligns recovery resources under RSFs that mirror the CA-RSFs as described in the NDRF. The decision to activate and deploy federal RSFs to assist with disaster recovery is a joint state-federal effort. The appropriate federal RSFs are determined according to recovery capabilities and associated resources that can be leveraged to enhance state and local recovery efforts. In this regard, federal RSFs are intended to augment the availability of state and local resources in each functional area and after an incident.

The state agency roles and responsibilities are organized according to the CA-ESFs and identified in **Exhibit 10.4-1 State Agency/Department Responsibilities Matrix** on the following page.

## Exhibit 10.4-1 State Agency/Department Responsibilities Matrix

State agencies and departments responsible for a CA-RSF are designated Coordinating, Primary, or Supporting based on their authorities, resources, and capabilities.

**C** = Coordinating **P** = Primary **S** = Supporting

State Agency/Department	California Recovery Support Function			ction		
	Community Planning & Capacity Building	Economic	Health & Social Services	Housing	Infrastructure	Natural & Cultural Resources
Business, Consumer Services and Housing Agency	Р	P	S	С		
Department of Financial Protection and Innovation	S	S				
Department of Consumer Affairs	S	S		S	S	
Department of Housing and Community Development	P	P		P	S	
Housing Finance Agency		P		Р		
Environmental Protection Agency	S	S	Р	S	Р	Р
Air Resources Control Board			S			
Department of Pesticide Regulation			S			S
Department of Resources Recycling and Recovery					P	S
Department of Toxic Substances Control			S		Р	P

State Agency/Department	Califo	ornia R	ecover	y Supp	ort Fund	ction
	Community Planning & Capacity Building	Economic	Health & Social Services	Housing	Infrastructure	Natural & Cultural Resources
Office of Environmental Health Hazard Assessment			S			S
State Water Resources Control Board	S		S		P	P
Government Operations Agency						
Department of General Services	S	S	Р	P	Р	S
Department of Human Resources	S		S			
Department of Technology		S	S		S	
Franchise Tax Board		P				
Office of Administrative Law	S					
Health and Human Services Agency	S		С	S	S	
Department of Aging			S	S		
Department of Community Services and Development	S		S	S		
Department of Developmental Services			S	S		
Department of Health Care Services	S		P	S		

State Agency/Department	Califo	ornia R	lecovery	y Supp	ort Fund	ction
	Community Planning & Capacity Building	Economic	Health & Social Services	Housing	Infrastructure	Natural & Cultural Resources
Department of Managed Health Care	S		P			
Department of Public Health	S		Р	S	S	S
Department of Rehabilitation			S	S		
Department of Social Services			P	S		
Department of State Hospitals			S			
Emergency Medical Services Authority			P			
Department of Health Care Access and Information	S		P		S	
Natural Resources Agency	S					С
Coastal Commission		S				P
Conservation Corps			S	S	S	S
Energy Commission				S	S	
State Lands Commission	S			S		P
Native American Heritage Commission	S			S		P
Department of Conservation					S	S
Department of Fish and Wildlife					S	Р

State Agency/Department	Califo	California Recovery Support Function				ction
	Community Planning & Capacity Building	Economic	Health & Social Services	Housing	Infrastructure	Natural & Cultural Resources
Department of Forestry and Fire Protection			S		S	Р
Department of Parks and Recreation	S		Р	S	S	Р
Department of Water Resources	S				Р	
Department of Corrections and Rehabilitation			S		S	S
Prison Industry Authority			S			
Department of Education	P	S	S		S	
Department of Finance	S	P			S	
Department of Food and Agriculture	S	Р	Р			S
Department of Insurance		Р	S	Р		
Department of Justice		S	S	S		S
Department of Veterans Affairs			Р	P		
Governor's Office of Business and Economic Development		U		S		
Governor's Office of Emergency Services	S	S	S	S	S	S

State Agency/Department	Califo	ornia R	Recovery	y Supp	ort Fund	ction
	Community Planning & Capacity Building	Economic	Health & Social Services	Housing	Infrastructure	Natural & Cultural Resources
Governor's Office of Planning and Research	С	S			S	P
California Volunteers	Р					
Labor and Workforce Development Agency	P	S				
Agricultural Labor Relations Board		P				
Department of Industrial Relations		S	S		S	
Employment Development Department	S	P	S			
State Treasurer		Р		S		
Secretary of State/State Archives		S				S
State Library						S
Military Department					S	
Public Utilities Commission			S		P	S
State Board of Equalization		S				
State Transportation Agency	P				С	
California Highway Patrol					S	
Department of Motor Vehicles		S				

State Agency/Department	California Recovery Support Function				ction	
	Community Planning & Capacity Building	Economic	Health & Social Services	Housing	Infrastructure	Natural & Cultural Resources
Department of Transportation	S	S		S	Р	S
Trustees of California State Universities				S		
University of California Board of Regents	S			S		



# 11. Continuity Planning

crises.

- Emergencies can create extraordinary demands on government, emergency response organizations, and the private sector, and in extreme circumstances may stress them to the point where they can no longer operate and provide essential services. A major emergency could include death or incapacitation of key government officials, partial or complete destruction or significant disruption to established seats of government, and the failure or destruction of public and private systems essential to continued operations of government and industry.
- The loss of essential government services can directly impact critical infrastructure and compromise life safety and basic human needs potentially leading to increased morbidity, mortality, and civil unrest. The COVID-19 pandemic, along with simultaneous civil unrest and mega wildfire incidents, fully tested the continuity of California's government and the continuity of its operations. Whole community and integrated planning and preparedness efforts by the state, its political subdivisions, and the private sector played a key role in ensuring vital operations and services were maintained during these
  - **Planning Authority**: The California Constitution Government Code provide authority for the continuity and preservation of state and local government. The ESA specifically provides for the preservation of government and its services by planning for succession of officers, designation of standby officers, administration of oaths of office, and continuation of duties of the governing body (California Emergency Services Act, 1970).
  - **State Authority**: The Governor has the legal authority under a state of emergency to commandeer resources required to address the emergency. State government intervention and control of an emergency exists under the following statutory, regulatory, and administrative powers:
    - o The Emergency Services Act, Section 8628
  - Executive Order W-9-91
    - Executive Order S-04-06
    - State Administrative Manual, Management Memo 02-09 (#6)

5280	<ul> <li>Presidential Policy Directive (PPD) 8 National Preparedness</li> </ul>
5281	National Security Presidential Directive (NSPD) – 51/ Homeland     Security Presidential Directive (NSPD) – 60 Netional Continuity Palicy
5282	Security Presidential Directive HSPD - 20 National Continuity Policy
5283	<ul> <li>Federal Continuity Directive (FCD) 1 and 2</li> </ul>
5284	<ul> <li>State of California Emergency Plan (SEP)</li> </ul>
5285	<ul> <li>Cal OES Executive Branch Continuity Plan</li> </ul>
5286	<ul> <li>FEMA Comprehensive Preparedness Guide (CPG) 101, Version 3</li> </ul>
5287	<ul> <li>FEMA Guide to Continuity of Government</li> </ul>
5288 • 5289 5290 5291	<b>Continuity Plans</b> : The state and its political subdivisions must plan for the preservation, maintenance, and reconstitution of government to ensure continuity of government and continuity of operations. Continuity planning supports the government's ability to:
5292	<ul> <li>Carry out constitutional responsibilities.</li> </ul>
5293	<ul> <li>Restore and maintain emergency operations.</li> </ul>
5294	<ul> <li>Restore and maintain public health and safety.</li> </ul>
5295	<ul> <li>Restore and maintain vital services and operations.</li> </ul>
5296	o Protect California's economy.
5297	o Preserve the environment.
5298 5299 5300	<b>Planning Elements</b> : All levels of government (state, federal, local, and tribal) in partnership with the private sector must address these continuity elements:
5301	o Involvement of key leadership in all phases of continuity planning.
5302 5303	<ul> <li>Identification of internal and external partnerships in the performance of organizational essential functions.</li> </ul>
5304	o Identification and prioritization of essential functions.
5305 5306	<ul> <li>Establishment, promulgation, and maintenance of orders of succession.</li> </ul>
5307	<ul> <li>Pre-identification and updates of delegations of authority.</li> </ul>
5308 5309	<ul> <li>Identification, establishment, and maintenance of continuity facilities and alternate sites.</li> </ul>

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Identification, establishment, and maintenance of critical business, 5311 information technology, and communications systems. 5312 Establishment and maintenance of a system for essential records 5313 management. 5314 Establishment of a program that identifies and supports human 5315 resources, including key personnel and support staff. 5316 Establishment of a process for devolution of control and direction. 5317 Establishment of a process for reconstitution and recovery. 5318 Development of an effective multi-year testing, training, and exercise 5319 program to support continuity. 5320 Integrate local, regional, state, federal, and tribal plans to create a 5321 deliberate and comprehensive response and recovery system, unify 5322 lines of efforts, and support community resilience. 11.1. State Essential Functions 5323 5324 The State Essential Functions (SEF) are the foundation for continuity programs at 5325 all levels of government in California. SEFs support an enduring constitutional 5326 government and represent the overarching responsibilities of state government 5327 to lead and sustain vital operations and services during a crisis. The continuation 5328 of SEFs shall be the primary focus of government leadership during and after 5329 emergencies that affect government functions. 5330 There are eleven cross-government SEFs identified by the Governor's Emergency 5331 Operations Executive Council from 2006 that must be continued under all 5332 circumstances to enable the Executive Branch to carry out critical functions and 5333 services. The SEFs are categories of functions performed by one or more state 5334 agency/department(s) necessary for saving lives, protecting the safety and 5335 security of the public, protecting property, critical infrastructure, and the 5336 environment. Exhibit 11.1-1 State Continuity Essential Functions on the next page

explains each SEF and which state agency/department is responsible.



5338 Exhibit 11.1-1 State Continuity Essential Functions

State Essential Functions (SEF)	Lead Agency/Department
SEF 1 - Government Leadership (GL) – Provide visible and effective leadership for the people of California while restoring and maintaining critical state essential functions.	Governor Secretary of State (Lines of Succession Validated)
SEF 2 - Public Safety (PS) – Maintain public safety and security for the people of California and decrease their vulnerability to threats and hazards.	CA State Transportation Agency (CalSTA)
SEF 3 - Emergency Management (EM) – Protect and preserve the lives, property, and environment for the people of California from the effects of natural, technological, or human-caused disasters.	CA Governor's Office of Emergency Services (Cal OES)
SEF 4 - Medical/Health (MH) – Ensure the continuity and strength of California's medical, public health, mental-health organizations, and systems. Support the health and well-being of the people of California.	CA Health and Human Services Agency (CalHHS)

State Essential Functions (SEF)	Lead Agency/Department
SEF 5 - Social Services and Education (SSE) Ensure the continuation of essential social services for the people of California, including services for those with disabilities, access and functional needs, and victims of crime. Support the continued operation of California's educational systems (public and private) at all levels of government.	CA Health and Human Services Agency (CalHHS)
	CA State Transportation Agency
SEF 6 - Critical Infrastructure (CI) – Preserve California's infrastructure, including transportation systems, energy systems, utilities, dams, and other critical components. Support and sustain the personnel required to operate and maintain the physical infrastructure.	(CalSTA)
	CA Natural Resources Agency
	(CNRA)
	CA Business, Consumer Services and Housing Agency
	(BCSHA)
SEF 7 - Financial, Economic, and Business (FEB) Ensure the financial and economic security of California's business, financial systems/institutions, and its people. Preserve and support California's labor/workforce. Protect and preserve California's tax and revenue collection capabilities to ensure continuity of government.	CA Government Operations Agency (GOA)  Department of Finance
	(DOF)
	CA Department of Technology (CDT)
	CA Business, Consumer Services and Housing Agency (BCSHA)

State Essential Functions (SEF)	Lead Agency/Department
SEF 8 - Information Technology & Communications (ITC) – Protect, maintain, and preserve California's communications and technological capabilities. Ensures continued interoperability of California's communications systems.	CA Government Operations Agency (GOA)  CA Department of Technology  (CDT)
SEF 9 - Agriculture (AG) – Promote and preserve the livelihood of California's agricultural community and all its members. Ensure continuation of existing agriculture training and education programs. Ensure California's agriculture remains strong and competitive.	CA Department of Food and Agriculture (CDFA)
SEF 10 - Environment (EN) – Protect, preserve, and restore California's natural environment, ecosystems, resources, and natural habitats from the impacts of natural disasters or other events.	CA Environmental Protection Agency (CalEPA)
SEF 11 - Information Collaboration (IC) – Encourage and enhance information sharing and collaboration between local, state, federal, and private sector to enhance response and recovery from threats and protect the people of California.	CA Governor's Office of Emergency Services (Cal OES)

• **State Assistance**: If local government becomes partially or entirely disabled in an emergency, significant state government intervention may be required for the restoration of local emergency operations and

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5342	essential services. Significant state intervention presumes local
5343	government lacks the resources to restore its own services. When
5344	warranted, the state will proactively deploy resources and coordinate
5345	with other local jurisdictions and the federal government to support local
5346	government. State government intervention may be justified if:
5347 5348	<ul> <li>Local government elected officials are not able to operate and provide direction to their government agencies.</li> </ul>
5349 5350	<ul> <li>The local emergency management system is damaged, impaired, or otherwise not sufficiently functioning.</li> </ul>
5351	<ul> <li>The local government's Continuity of Government (COG) plan is</li> </ul>

- The local government's Continuity of Government (COG) plan is substantially disrupted or halted due to the overwhelming consequences of a catastrophic emergency.
- **Private Sector**: In addition to public sector continuity planning, the private sector should develop similar plans to ensure California businesses and economic institutions continue to function following an emergency.

Additional continuity planning guidance can be found on the Cal OES website under Continuity Planning.

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# 12. State Roles and Responsibilities

the structure of the UCG.

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- During times of emergency, the Governor may call upon the services, resources, and capabilities of over 125 state agencies, departments, offices, boards, commissions, councils, and authorities. In major disaster incidents, the role of agency secretaries is to implement policies and directives, and proactively lead the emergency management capabilities for their respective agencies within
- Below are the key agencies and departments that have coordinating, primary or supporting roles in an emergency. State agencies not specifically listed in the plan may be called upon to carry out assigned activities necessary to mitigate the effects of an emergency in accordance with the ESA and the CDRF. Every level of state government plays a role in the CA-ESF 5 Management, CA-ESF 7 Resources, and CA-ESF 15 Public Information Emergency Support Functions. At a minimum these roles may include:
  - CA-ESF 5 Management: Supports disaster management activities with agency representatives in EOCs or UCG. Participates in the CA-ESF Working Group or supports emergency support function coordinating agencies to enhance the coordination and effectiveness of the CA-ESFs.
  - **CA-ESF 7 Resources**: Provides facilities, services, personnel, equipment, and material for all phases of emergency management.
  - **CA-ESF 15 Public Information**: Provides public information support to Cal OES headquarters, Cal OES Regional offices, or local jurisdictions as required during state of emergency or disaster response operations.

# 12.1. Business, Consumer, Services and Housing Agency (BCSHA)

The Business, Consumer Services, and Housing Agency consists of eleven entities made up of departments, boards, and commissions. During an emergency, the agency can call upon its personnel and resources to address issues related to protecting consumers, promoting and preserving affordable housing, preventing and ending homelessness, and guarding the civil rights of all people of California.

California Recovery Support Functions: BCSHA serves as the coordinating agency for CA-RSF Housing, a primary agency for CA-RSF Community Planning and Capacity Building and CA-RSF Economic, and as a supporting agency for CA-RSF Health & Social Services.

## 12.1.1. Department of Alcoholic Beverage Control (ABC)

- **CA-ESF 6 Mass Care and Shelter**: Assists with food/goods distribution to persons displaced by an emergency. Can assist with transporting affected persons to and/or from designated shelters.
- **CA-ESF 7 Resources**: Provides public safety related equipment, vehicles, and miscellaneous office supplies and materials.
- CA-ESF 13 Law Enforcement: Provides sworn peace officers and non-sworn
  personnel anywhere in the state to support local, state, and federal law
  enforcement agencies with many facets of enforcement activity and
  disaster/emergency response including but not limited to general public
  safety-related enforcement, civil unrest, prisoner control and detention,
  intelligence gathering, building/facility security, traffic control, and search
  and rescue.

### 12.1.2. Department of Financial Protection and Innovation (DFPI)

- **CA-ESF 13 Law Enforcement**: Provides special investigators with peace officer status to support law enforcement operations.
- **CA-ESF 14 Recovery**: Provides a list of licensed lenders available through the department's various mandated programs. Provides information to the public regarding the safety and soundness of the financial institutions affected by the emergency to representatives to LACs and DRCs.
- CA-RSF Community Planning & Capacity Building: Supporting Department.
- **CA-RSF Economic**: Supporting Department.

# 12.1.3. Department of Consumer Affairs (DCA)

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- CA-ESF 3 Construction and Engineering: Provides guidance to the public on various items, such as contractors and engineers, through the various licensing boards.
  - **CA-ESF 7 Resources**: Promotes and supports the boards and bureaus to develop a system for licensees to volunteer their professional services to augment the state response and recovery capabilities in a disaster. Support and coordinate efforts with:
    - Boards and bureaus to reduce the timeframe and procedural steps for verification and issuance of licenses.
    - Medical Board of California to relicense qualified physicians and surgeons under the Health Care Professional Disaster Response Act, Business and Professions Code Section 920, et seq. in times of national or state disasters.
    - Health Care Board and Bureaus that allow for the waiver of licensure requirements to ensure the continuity of patient care during federal, state, or local emergencies.
  - CA-ESF 13 Law Enforcement: Provides sworn peace officers from the boards and the Division of Investigations to augment the state's law enforcement response.
  - **CA-ESF 14 Recovery**: Provides consumer resources and representatives to LACs and DRCs as requested by state and local agencies.
  - CA-ESF 15 Public Information: Provides information, guidance, and resources to the public and licensees to support response and recovery efforts. Amplifies response and recovery information from state and federal agencies through social media and websites. Provides Consumer Information Center agents with response and recovery resources to appropriate direct callers. Activates call center to provide public access to recovery information.
- CA-RSF Community Planning & Capacity Building: Supporting Department.
- CA-RSF Economic: Supporting Department.

# 12.1.4. Department of Housing and Community Development (HCD)

- CA-ESF 3 Construction and Engineering: Assigns staff to provide inspection of housing facilities for safety. Assists with the reconstruction of manufactured housing facilities and assistance with housing applications. Identifies necessary changes in building codes to mitigate the effects of disasters. The Department of Housing and Community Development (HCD) performs these activities in areas of the state where inspections are under their jurisdiction or at the request of local emergency officials in areas where HCD is not the enforcement agency.
- CA-ESF 6 Mass Care and Shelter: Provides lists of departmental facilities available for emergency short-and long-term housing and community-based organizations that can provide outreach. Provides lists of the state-owned Office of Migrant Services facilities available for emergency short-term housing and local housing and community based organizations that can provide additional housing facilities and outreach. Assists in projecting project data on housing needs including data on needs for building materials, equipment, and other resources.
- CA-ESF 14 Recovery: Helps coordinate and fund post disaster long-term housing if funding is made available through the Legislature or federal government. Oversees and employs expedited procedures for the discharge of program funds to meet emergency conditions in low-income communities through mandated programs. Allocates and expedites emergency funding made available through federal and state housing, and community development programs for permanent long-term housing recovery needs. Provides policy and program guidance on post disaster housing recovery to federal, state, and local partners. Acts as liaison to local housing authorities and community based housing organizations to access post disaster housing resources.
- **CA-ESF 17 Volunteer and Donations Management**: Provides information lists related to community based organizations that can provide outreach and safety-net services.
- CA-RSF Community Planning & Capacity Building: Primary Department.
- CA-RSF Economic: Primary Department.
- **CA-RSF Housing**: Primary Department.
  - **CA-RSF Infrastructure**: Supporting Department.

### 5485 12.1.5. Housing Finance Agency (CalHFA)

- **CA-ESF 3 Construction and Engineering**: Provides building inspectors during damage assessment period.
- **CA-RSF Economic**: Primary Department.
- **CA-RSF Housing**: Primary Department.

# 5490 12.1.6. Department of Fair Employment and Housing (DFEH)

- **CA-ESF 5 Management**: Provides an agency representative to the SOC or UCG upon request.
  - **CA-ESF 7 Resources**: Provides facilities, services, personnel, equipment, and material for all phases of emergency management.
  - **CA-ESF 15 Public Information**: Provides public information support to Cal OES as requested during disaster response operations.

# 5497 **12.1.7. Department of Real Estate (DRE)**

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- **CA-ESF 3 Construction and Engineering**: Assists with access to building industry associations and licensing boards regarding construction and engineering issues.
- **CA-ESF 7 Resources**: Provides staff to LACs or DRCs.
  - CA-ESF 14 Recovery: Assists in economic stabilization. Provides temporary housing information and locations. Issues and implements state policies and guidelines for rent and real estate price stabilization. Provides guidance on time-phased resumption of economic stabilization controls by the federal government. Works with HCD on temporary housing issues and can provide support in contacting property management companies to assist with immediately available housing.
  - CA-ESF 15 Public Information: Activates call center to provide public access to recovery information on request of Cal OES. Provides guidance to public through various licensing boards.



# 12.2. California Environmental Protection Agency (CalEPA)

- CalEPA's mission is to restore, protect, and enhance the environment to ensure public health, environmental quality, and economic vitality. The Office of the
- 5515 Secretary oversees and coordinates the activities of one office, two boards, and
- 5516 three departments. CalEPA develops, implements, and enforces environmental
- 5517 laws that regulate air, water and soil quality, pesticide use, and waste recycling
- 5518 and reduction.

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- 5519 California Emergency Support Functions: CalEPA serves as the coordinating
- 5520 agency for emergency activities related to CA-ESF 10 Hazardous Materials. The
- agency may assign lead and support roles to those departments within the
- 5522 agency that have the authorities, capabilities, and resources necessary to meet
- 5523 emergency needs.
- 5524 California Recovery Support Functions: CalEPA serves as a primary agency for
- 5525 CA-RSF Health & Social Services, CA-RSF Infrastructure and CA-RSF Natural &
- 5526 Cultural Resources, and as a supporting agency for CA-RSF Community Planning
- 5527 & Capacity Building, CA-RSF Economic and CA-RSF Housing.
  - CA-ESF 5 Emergency Management: Serves as the first point of contact for CalEPA's programs in the event of an emergency, advises if an emergency action will create or aggravate threats to human health and the environment, and provides environmental justice leadership.
  - CA-ESF 8 Public Health and Medical: Ensures that consistent, effective, and coordinated compliance and enforcement actions to protect public health and the environment are taken. Provides fact sheets, notices, and other materials as necessary to advise and support members of the public returning to impacted areas.
  - CA-ESF 10 Hazardous Materials: Provides technical expertise for hazardous materials incidents. Coordinates with law enforcement and local governments in the event of a hazardous materials release, including assessment, containment, mitigation, and removal. Evaluates requests for financial assistance for off-highway emergency response incidents and clandestine drug lab removals and provides emergency response personnel and contractor support to stabilize or mitigate when funding criteria are met. Provides Department of Toxic Substance Control (DTSC)

- staff and contractor resources to mitigate the release or threatened release of hazardous materials associated with a natural or man-made disaster. Provides or facilitates access to technical advice regarding the safe handling or suitable disposal of hazardous materials. Maintains contact lists and oversees the unified hazardous waste and hazardous materials management regulatory program administered by Certified Unified Program Agencies (CUPA).
  - **CA-ESF 15 Public Information**: Provides public information assistance through the External Affairs Office. Provides fact sheets, notices, and other materials as necessary to advise and support members of the public returning to impacted areas.

### 12.2.1. Air Resources Board (ARB)

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- **CA-ESF 7 Resources**: Provides and maintains portable air monitoring equipment and technical resources to evaluate air quality impacts of major fires, hydrocarbon, and chemical releases.
- CA-ESF 8 Public Health and Medical: Monitors air quality in real-time or near real-time and creates summaries related to air quality and the impact to the public.
- CA-ESF 10 Hazardous Materials: During unplanned releases, provides air quality and meteorological data and supports air pollution emergency planning and response for public health agencies and incident command. Provides technical resources to assess air quality impacts, characterize air contaminants, and identifies and reports consequences of air incidents. Supports air modeling and forecasting to simulate pollutant movement and dispersion.
- **CA-ESF 15 Public Information**: Provides air quality data summaries and associated consequences to incident command staff and health officers. Coordinates messaging with health officials and public affairs liaisons.
- CA-RSF Health & Social Services: Supporting Department.

# 12.2.2. Department of Pesticide Regulation (DPR)

- **CA-ESF 7 Resources**: Provides staff and data-related pesticide use reporting, sales, air monitoring, ground and surface water monitoring, food safety sampling analysis, and registered pesticides.
- CA-ESF 8 Public Health and Medical: Coordinates with the California Department of Public Health (CDPH) and local health agencies on pesticide issues, incidents, and related events.
- CA-ESF 10 Hazardous Materials: Provides technical and investigative expertise for pesticide incidents and related events. Continuously evaluates pesticides for human health and environmental concerns. Coordinates with regulatory agencies including County Agricultural Commissioners and the U.S. Environmental Protection Agency, Region 9. Recommends action and mitigation of pesticide incidents or events. Conducts sampling of produce for pesticide residues to ensure safe levels. Provides legal support and related enforcement tools to protect human health, the environment, and food commodities.
- **CA-ESF 15 Public Information**: Provides public and occupational health and safety information on pesticide issues, incidents, and related events.
  - CA-RSF Health & Social Services: Supporting Department.
  - CA-RSF Natural & Cultural Resources: Supporting Department.

# 12.2.3. Department of Resources Recycling & Recovery (CalRecycle)

• CA-ESF 3 Construction and Engineering: Provides technical assistance from registered professionals for structural and landslide inspections and waste management facilities. Provides technical assistance to local enforcement agencies on waste sites and recycling of debris. Assists in the development of emergency waivers on solid waste standards. Provides technical staff to inspect affected landfills and environmental control systems damaged by disasters. Performs emergency inspections of solid waste facilities. Provides liaison assistance to local governments for the collection of household hazardous waste and contaminated material from biological disasters. Provides technical assistance with waste fires and debris. Oversees the Local Enforcement Agency (LEA) administration of waivers from landfill standards. Maintains lists of waste and recycling

- facilities for local government, environmental health departments, landfill and tire operators, and private business contacts. Provides technical assistance for the collection and proper handling of solid wastes in the event of a disaster. Provides personnel and communicates with local governments, in coordination with Cal OES, regarding solid waste management and disposal reporting requirements.
  - CA-ESF 12 Utilities: Provides technical assistance and recommendations for repair of solid waste facilities. Performs inspections of waste management facilities and provides technical assistance with proper disposal of contaminated materials and conduct inspections of waste facilities.
  - CA-RSF Infrastructure: Primary Department.

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CA-RSF Natural & Cultural Resources: Supporting Department.

### 12.2.4. Department of Toxic Substances Control (DTSC)

- **CA-ESF 3 Construction and Engineering**: Provides technical engineering and geology expertise through registered professionals.
- **CA-ESF 4 Fire and Rescue**: Provides technical assistance to fire response agencies and advisory information if source of fire produces hazardous plumes or run-off.
- **CA-ESF 7 Resources**: Provides emergency response staff to sample, assess, and mitigate release of hazardous materials. Provides contractors to mitigate the release of hazardous materials throughout the state.
- **CA-ESF 8 Public Health and Medical**: In coordination with CDPH, provides limited technical support for the assessment, containment, and mitigation of radiological hazards. Provides environmental toxicologists for technical issues and risk communication.
- CA-ESF 10 Hazardous Materials: Provides technical expertise for hazardous materials incidents. Coordinates with law enforcement and local governments in the event of a hazardous materials release, including assessment, containment, mitigation, and removal. Evaluates requests for financial assistance for off-highway emergency response incidents and clandestine drug lab removals and provides emergency response personnel and contractor support to stabilize and/or mitigate. Provides or

- facilitates access to technical advice regarding the safe handling or suitable disposal of hazardous materials.
- **CA-ESF 12 Utilities**: Evaluates design and retrofit options for waste storage facilities.
  - **CA-ESF 13 Law Enforcement**: Provides investigators with peace officer authority and provides staff to assist investigations involving hazardous materials releases or hazardous waste violations.
  - CA-RSF Infrastructure: Primary Department.

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- CA-RSF Natural & Cultural Resources: Primary Department.
- CA-RSF Health & Social Services: Supporting Department.

# 12.2.5. Office of Environmental Health Hazard Assessment (OEHHA)

- CA-ESF 8 Public Health and Medical: Provides public health recommendations, information, and technical resources, such as toxicologists and epidemiologists, to assist in determining health impacts after chemical releases.
- CA-ESF 10 Hazardous Materials: Assists in determining health effects and characterizes risk to public health and the environment by providing toxicological information, risk assessment, and public health recommendations from toxic chemical releases. Provides personnel to assist incident command, local health (public and environmental) agencies, and other health professionals. Develops and maintains library and other technical reference resources of chemical, health, toxicology, and other scientific information. Provides technical resources, such as toxicologists and epidemiologists to assist in determining environmental threats, consultation on environmental sampling, information and health impacts of breakdown or reaction products, residual risks associated with remediation, estimating exposure, and identifying pathways of exposure. Assists with decisions about sheltering-in-place, evacuation, and re-entry after hazardous material releases. Provides expertise in the potential health effects of wildfire smoke, extreme temperatures, contaminated sites, refineries, oil spills, harmful algal blooms, and other exposures to toxic chemicals (including pesticides) and those that cause cancer, birth defects, and reproductive harm. Provides health-based

- recommendations on fishery closures in response to oil spills or resulting from potential exposure to other toxic substances.
  - CA-ESF 11 Food and Agriculture: Provides public health
    recommendations, information, and technical resources, such as
    toxicologists and epidemiologists, to assist in determining health impacts
    after emergencies that may impact agricultural, animals, or food. Assists
    with disposal and decontamination recommendations for food and
    animal carcasses after large-scale emergencies impacting these sectors.
  - CA-ESF 15 Public Information: Provides health information to incident command and Public Information Officers (PIO) and helps develop public health messages during and after chemical releases.
  - CA-RSF Health & Social Services: Supporting Department.
  - CA-RSF Natural & Cultural Resources: Supporting Department.

### 12.2.6. State Water Resources Control Board (SWRCB)

- CA-ESF 4 Fire and Rescue: Provides technical assistance to response agencies regarding critical water infrastructure or watercourses and watersheds in the path of a wildfire. Provides technical guidance for post-fire watershed assessments and placement of best management practices to ensure water quality is protected. Coordinates with partner agencies on post-fire debris and hazard tree removal activities where water quality may be impacted, conducts inspections of these activities, and provides technical guidance regarding water quality protections and regulatory requirements. Conducts targeted water quality sampling in the post-fire environment when needed and communicates with the public regarding the presence or absence of impacts to water quality.
- CA-ESF 6 Mass Care and Shelter: Provides technical guidance to ensure drinking water standards are met.
- CA-ESF 8 Public Health and Medical: Provides technical environmental staff through the Division of Drinking Water (DDW) to evaluate potential impact to water quality from emergencies. Assists public water systems in the provision of clean, potable water. Assists CDPH in advising water users of an emergency situation and provides critical information on water uses in areas that might be affected by hazardous releases.

May require the issuance of unsafe water alerts such as boil water notice, do not drink notice, and do not use notice to protect public health. May issue citations and compliance orders as needed to prompt public water systems to correct situations that are contrary to safe drinking water standards and practices. Conducts inspections and provides guidance to public water systems in the aftermath of emergencies. Communicates, coordinates, and collaborates with partners and stakeholders. DDW and SWRCB EMP staff will work with water systems to help identify an unknown contaminant in a credible incident involving the intentional contamination of a drinking water facility with an unknown contaminant.

- CA-ESF 10 Hazardous Materials: Provides lists of hazardous waste disposal sites, technical personnel, and advice related to the consequences of a hazardous materials incident on water resources, conducts water sampling, monitoring, analyses, and assessment activities, and guidance on options concerning diversion, containment, treatment, and temporary storage of hazardous waste. Provides environmental technical staff with expertise concerning the recovery measures taken after a hazardous material incident on water resources and drinking water. Provides water information, sampling, water technology/equipment, and advice to the public during an emergency and/or a hazardous materials incident related to water and drinking water. May issue administrative orders requiring investigation or cleanup and abatement to responsible parties or suspected responsible parties.
- CA-ESF 12 Utilities: Provides technical resources with expertise in the construction, operations, and inspection of sewage treatment plants and underground storage tanks, and the integrity of landfill slopes and surface impoundments. Provides immediate, on-site technical support to assess possible effect of the incident on water quality. Maintains information on environmental water quality and water users. May address sewage collection, treatment, and disposal.
- CA-ESF 13 Law Enforcement: Work with local governments, state, and federal agencies to investigate circumstances involving threats of impairment to water and drinking water quality. Provides support for enforcement proceedings by local or state agencies, and initiates enforcement for violations of the Water Code and the Safe Drinking Water Act portions of the Health and Safety Code.

- **CA-RSF Infrastructure**: Primary Department.
- CA-RSF Natural & Cultural Resources: Primary Department.
- **CA-RSF Community Planning & Capacity Building:** Supporting Department.
- CA-RSF Health & Social Services: Supporting Department.

# 12.3. Government Operations Agency (GovOps)

- 5748 The Government Operations Agency (GovOps) handles procurement of state
- 5749 goods and services, the management and development of state real estate,
- 5750 collecting state taxes, hiring of state employees, providing information
- 5751 technology services, and adopting state building standards. The Secretary for
- 5752 Government Operations Agency is the Chair of the California Building Standards
- 5753 Commission.

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- 5754 California Emergency Support Functions: GovOps serves as the coordinating
- 5755 agency for emergency activities related to CA-ESF 3 Construction and
- 5756 Engineering and CA-ESF 7 Resources. GovOps may assign primary and support
- 5757 roles to those departments within the agency that have the authorities,
- 5758 capabilities, and resources necessary to meet emergency needs.

# 5759 12.3.1. Department of General Services (DGS)

- CA-ESF 3 Construction and Engineering: DGS serves as the primary agency for this CA-ESF. Coordinates with professional engineering organizations and Cal OES in recruiting, orienting, and training volunteer structural engineers. Provides engineering and technical assistance to Cal OES, assesses building damage, prepares survey reports, clears debris from state-owned buildings, estimates and conducts building repair and coordinates/inspects new buildings.
- **CA-ESF 5 Emergency Management**: Provides state building status assessments to assist with prioritizing response activities.
- **CA-ESF 6 Mass Care and Shelter**: Classifies state property for possible temporary emergency housing sites. Works with Cal OES and creates facilities plans, including mobilization centers and disaster support areas.

- 5772 • CA-ESF 7 Resources: DGS serves as the primary agency for this CA-ESF. 5773 Develops contingency contracts for procurement of services, materials, 5774 and supplies and implements emergency procurement and supply 5775 procedures. Assists with fleet administration and dispatch functions and 5776 may coordinate travel and lodging. In coordination with and in support of 5777 Cal OES, maintains lists of qualified contractors and sources of equipment, 5778 and develops emergency procurement procedures for services, materials, 5779 and supplies. Makes available emergency facilities to state agencies 5780 displaced by disasters, conducts emergency procurement, and 5781 accelerates review of contracts and exempting such contracts from 5782 review when appropriate. Provides resource tracking proficiency.
  - CA-ESF 8 Public Health and Medical: Responsible for, in consultation with the CDPH and the EMSA, the development of procurement and transportation plans for obtaining and arranging delivery of disaster medical and health supplies and equipment.
- **CA-ESF 10 Hazardous Materials**: Assists with the procurement of hazardous materials and debris removal services.
- CA-RSF Health & Social Services: Primary Department.
- **CA-RSF Housing**: Primary Department.

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- **CA-RSF Infrastructure**: Primary Department.
- CA-RSF Community Planning & Capacity Building: Supporting Department.
- **CA-RSF Economic**: Supporting Department.
- CA-RSF Natural & Cultural Resources: Supporting Department.

# 5795 **12.3.2. Department of Human Resources (CalHR)**

- CA-ESF 7 Resources: During emergencies affecting state employees,
  CalHR develops policy guidance or recommendations regarding
  temporary assignments or loan of employees, administrative time off,
  telework or alternate work schedules, and guidelines for illnesses (flu and
  epidemics).
- **CA-RSF Community Planning & Capacity Building:** Supporting 5802 Department.
  - CA-RSF Health & Social Services: Supporting Department.

# 5804 12.3.3. Department of Technology (CDT)

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- CA-ESF 2 Communications: Coordinates the disaster recovery planning efforts in compliance with Government Code Section 11549.3 and the State Administrative Manual (SAM) (Section 5325 et seq.) related to information technology, computing, and telecommunications infrastructure to ensure availability of essential systems, networks, applications, data, and telephones (both voice and data).
- CA-ESF 5 Emergency Management: Maintains and provides access to enterprise-level GIS infrastructure and data resources to support emergency response.
- CA-ESF 14 Recovery: Participates in recovery planning efforts necessary to restore essential communications systems and operations, such as voice, email, and internet connectivity that have been damaged by an emergency or disaster.
- CA-ESF 18 Cyber Security: Coordinates with the California Cyber Security
  Integration Center which consists of the following core members: Cal
  OES, CDT, California Highway Patrols (CHP), and California Military
  Department (CMD) for cyber critical incident response including
  detection, mitigation, and information sharing related to statewide cyberrelated events.
- **CA-RSF Economic**: Supporting Department.
- CA-RSF Health & Social Services: Supporting Department.
- **CA-RSF Infrastructure**: Supporting Department.

### 5827 **12.3.4.** Franchise Tax Board (FTB)

- CA-ESF 13 Law Enforcement: Provides investigators with peace officer authority.
- **CA-ESF 14 Recovery**: Ensures that informational materials related to economic and taxation recovery efforts are available. Provides personnel and equipment to obtain tax relief for disaster losses.

- 5833 CA-ESF 15 Public Information: Provides periodic call center functions and 5834 support to Cal OES during extreme weather conditions, an emergency 5835 event, or disaster response operations. 5836
  - **CA-RSF Economic**: Primary Department.

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#### Department of Tax and Fee Administration (DTFA) 12.3.5.

- CA-ESF 7 Resources: Provides trained personnel, equipment, and essential incident-related information to Cal OES to support response and recovery operations.
  - CA-ESF 13 Law Enforcement: Provides investigators with peace officer authority.
  - CA-ESF 14 Recovery: Ensures that informational materials related to economic and taxation recovery efforts are available. Provides personnel and equipment to obtain tax relief for disaster losses.
  - CA-ESF 15 Public Information: Provides periodic call center functions and support to Cal OES during extreme weather conditions, an emergency event, or disaster response operations.

#### 12.3.6. Office of Administrative Law (OAL)

- CA-ESF 5 Emergency Management: Provides legal counsel and assistance to the Governor, Cal OES, and other state agencies.
- CA-RSF Community Planning & Capacity Building: Supporting Department.

#### 5854 12.3.7. Public Employees' Retirement System (CalPERS)

- CA-ESF 5 Emergency Management: Assists Cal OES before, during, and after an emergency for coordination and direction. Provides staff with health and retirement benefit information for assistance.
- **CA-ESF 7 Resources:** Assists with resources needed to assist in time of emergency. Provides bilingual staff fluent in languages other than English, with interviewing and investigative skills for translation and interpretation services in various non-English speaking communities.

5862 **CA-ESF 15 Public information**: Provides public information support to 5863 Cal OES headquarters, Cal OES Regional offices, or local jurisdictions as 5864 required during state of emergency or disaster response operations. 5865 12.3.8. State Personnel Board (SPB) 5866 • CA-ESF 7 Resources: Accelerates the recruitment of personnel related to emergency and recovery programs and assists agencies in filling critical 5867 5868 positions throughout an emergency. 5869 12.3.9. Victim Compensation Board (CalVCB) 5870 • CA-ESF 14 Recovery: Provides financial compensation to eligible victims of 5871 violent crime to help with short-and long-term recovery. Benefits cover 5872 crime-related expenses for medical, mental health and dental treatment, 5873 funeral/burial expenses, income and support loss, relocation, crime scene 5874 clean-up, job retraining, and home and vehicle modifications. 12.4. California Health and Human Services Agency (CalHHS) 5875 5876 The CalHHS consists of 12 departments and five offices. During an emergency, 5877 the agency can call upon its personnel and resources to address issues related to health care, social services, public assistance, and rehabilitation. 5878 5879 California Emergency Support Functions: CalHHS serves as the coordinating 5880 agency for emergency activities related to CA-ESF 6 Mass Care and Shelter, 5881 and CA-ESF 8 Public Health and Medical Services. The agency may assign 5882 primary and support roles to those departments within the agency that have the 5883 authorities, capabilities, and resources necessary to meet emergency needs. 5884 California Recovery Support Functions: CalHHS serves as the coordinating 5885 agency for CA-RSF Health & Social Services, and as a supporting agency for 5886 CA-RSF Community Planning & Capacity Building, CA-RSF Housing and CA-RSF 5887 Infrastructure.

# 12.4.1. Department of Aging (CDA)

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• CA-ESF 6 Mass Care and Shelter: Provides representatives, as requested and appropriate, to support emergency response either directly or

- through the network of 33 Area Agencies on Aging (AAA). Coordinates with AAAs to identify and respond to the needs of older adults and/or adults with disabilities in the community to the extent possible.
  - **CA-ESF 15 Public Information**: Provides public information supporting health and medical response targeted towards older adults and adults with disabilities.
  - CA-RSF Health & Social Services: Supporting Department.
- **CA-RSF Housing**: Supporting Department.

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### 12.4.2. Department of Child Support Services (DCSS)

- CA-ESF 7 Resources: Coordinates the planning and activities to locate, procure, and pre-position child support resources to support emergency operations and recovery.
- **CA-ESF 14 Recovery**: Administers and expedites the release of child support payments to accommodate displaced families.
- **CA-ESF 15 Public Information**: Supports the accurate, coordinated, timely, and accessible release of child support services information to affected audiences, including governments, media, the private sector, and the local populace, including the AFN community.

### 12.4.3. Department of Community Services and Development (CSD)

- CA-ESF 6 Mass Care and Shelter: Provides information lists related to community-based organizations that can provide outreach and safetynet services.
- **CA-ESF 14 Recovery**: Administers and expedites the release of program funds to accommodate emergency conditions in low-income communities through the department's mandated programs when possible.
- **CA-ESF 17 Volunteer and Donations Management**: Provides information lists related to community based organizations that can provide outreach and safety-net services.
- CA-RSF Community Planning & Capacity Building: Supporting Department.

- CA-RSF Health & Social Services: Supporting Department.
- **CA-RSF Housing**: Supporting Department.

# 12.4.4. Department of Developmental Services (DDS)

- CA-ESF 6 Mass Care and Shelter: Following a disaster assessment, may
  provide facilities for shelter, food preparation, and medical consultation
  and other limited specialized/adaptive equipment and supplies for
  individuals residing specifically in state-operated facilities such as DDS
  state-operated community facilities and the developmental centers.
  Coordinates with regional centers to identify and respond to the needs of
  the developmental services community.
- CA-ESF 7 Resources: After developmental center and state-operated community facility emergency needs for DDS staff and individuals are fulfilled, supports the CalHHS activities and resource requests from Cal OES.
- CA-ESF 8 Public Health and Medical: Provides demographic and health information on individuals with intellectual and developmental disabilities served by DDS. May provide limited personnel with behavioral health, medical, and healthcare administration experience, including expertise to assist with assessment of shelter sites for incorporating individuals with intellectual and developmental disabilities, under the guidance of CalHHS. Coordinates with regional centers to identify and respond to the needs of the developmental services community.
- **CA-ESF 15 Public Information**: Provides communication professionals to support the health and medical response, under the guidance of CalHHS.
- CA-RSF Health & Social Services: Supporting Department.
- **CA-RSF Housing**: Supporting Department.

### 12.4.5. Department of Health Care Services (DHCS)

 CA-ESF 6 Mass Care and Shelter: Provides coordination to meet specified health, mental health, and substance use disorder requirements for

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- shelters, as requested. May provide staff for Functional Assessment Service Teams (FAST).
  - CA-ESF 8 Public Health and Medical: Ensures that Medi-Cal, Children's Health Insurance Program (CHIP), Major Risk Medical Insurance Program (MRMIP), and other program enrollees continue to receive medical care in the event of a disaster. Assesses the need to modify or waive requirements in the affected area. Seeks federal approvals, where required to support the waivers to eligibility requirements. Assists impacted licensed mental health and substance use disorders facilities to secure approval to provide services and to claim reimbursement. Facilitates payments to Medi-Cal, CHIP, MRMIP and other program providers/plans and primary care clinics to ensure their continued ability to provide care. Issues needed guidance to counties, providers, and managed care plans regarding any program modifications necessary to support beneficiary access to covered benefits. Provides information on bed availability of skilled nursing facilities to CDPH on request, as well as licensed mental health and substance use disorder facilities. Assists, as needed, to coordinate community mental health disaster response services and activities, and to organize and coordinate communications with county mental health departments related to local mental health disaster response. Coordinates available state agency resources to support organizations providing emergency health and behavioral health services.
  - **CA-ESF 13 Law Enforcement**: May supply limited number of sworn peace officers and unmarked vehicles.
    - CA-RSF Health & Social Services: Primary Department.
  - CA-RSF Community Planning & Capacity Building: Supporting Department.
  - CA-RSF Housing: Supporting Department.

# 5980 **12.4.6. Department of Managed Health Care (DMHC)**

• CA-ESF 8 Public Health and Medical: Provides information on health plan requirements to provide essential medical and behavioral health services. Communicates emergency changes in policies, procedures, and rules to health plans to support medical/behavioral surges due to a declared

- 5985 emergency. Provides licensed nursing staff as requested by Cal OES or 5986 CalHHS. Participates in mitigation activities to maintain timely access to 5987 medical and behavioral health services during emergencies.
- CA-RSF Health & Social Services: Primary Department.

CA-RSF Community Planning & Capacity Building: Supporting Department.

### 12.4.7. California Department of Public Health (CDPH)

- CA-ESF 3 Construction and Engineering: In conjunction with the
  Department of Health Care Access and Information (HCAI), inspects
  healthcare facilities to determine their ability to provide safe patient care
  following an emergency. HCAI's primary responsibility is for acute care
  hospitals and skilled nursing facilities with staff assisting where needed.
- CA-ESF 4 Fire and Rescue: Provides technical assistance and support to
  fire and hazardous material responders during hazardous material,
  biological, or radiological incidents. Provides assessment of health risks to
  both first responders and the public due to contaminants generated by
  fire, smoke, hazardous material releases or spills, and other possible
  scenarios.
- CA-ESF 5 Emergency Management: Prepares messages to inform the
  public on appropriate actions to protect their health and safety.

  Maintains the California Health Alert Network (CAHAN) to notify
  appropriate response personnel of significant health and medical related
  events or the need to respond. Prepares public health and medical
  reports in concert with the EMSA and other CalHHS departments. Provides
  technical assistance related to communicable disease, biological,
  chemical, radiological, hazardous materials, or other public health and
  environmental health concerns.
- CA-ESF 6 Mass Care and Shelter: Ensures the safety of food, drugs, medical devices, and other consumer products following a disaster. Regulates drinking water bottling plants, distributors, and haulers to ensure the safety of bottled or hauled water used as emergency drinking water. Provides support to local health departments for infectious disease surveillance, food-borne illness outbreak response and food safety, and sanitation standards in regulated facilities and shelters. Deploys infection prevention teams to emergency shelters when requested by local health

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jurisdictions. Analyzes impacted areas for safe return of displaced populations. Supports CDSS in coordinating public health and emergency medical needs in general population shelters.

- CA-ESF 7 Resources: Implement all appropriate public health and medical plans to support a local affected jurisdiction with medical surge supplies from the state stockpile and the receipt and distribution of Strategic National Stockpile (SNS) assets including medical countermeasures as warranted by the emergency.
- CA-ESF 8 Public Health and Medical: CDPH is designated as a co-lead for CA-ESF 8. Administers and coordinates disaster-related public health programs and assesses hazards to public health, including the health of communities, workers, and first responders. Provides statewide policies on environmental health. Coordinates with local health departments to conduct surveillance of infectious diseases in areas impacted by the disaster and determines appropriate actions to prevent and control disease outbreaks or spread. Implements pandemic influenza response plans in coordination with local health departments and state agencies. Provides laboratory services related to testing of infectious disease, food, drug, cosmetics, drinking water, hazardous materials, and environmental samples. Provides laboratory services to state and local public health and clinical laboratories and cooperating federal laboratories. Provides epidemiology and surveillance technical support for such things as surveillance of chronic diseases, chronic disease exacerbation following disasters, survey development for injuries, surveillance of infectious diseases, contact tracing, and disaster epidemiology. Assesses potential health effects and recommends protective measures, and drafts guidance to protect the public, workers, and first responders from chemical, biological, infectious diseases, epidemics/pandemics, and radiological incidents.

Obtains and provides medical supplies and pharmaceuticals following a disaster. Monitors vital industries such as food, drug, and medical device manufacturers following a disaster or public health emergency to ensure finished products comply with laws, regulations, and temporary guidance under the emergency. The Center for Health Care Quality's Licensing & Certification (L&C) program monitors the quality of care in licensed health care facilities to ensure the health, safety, and continuity of care to

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clients. This includes the assessment for compliance with applicable regulations pertaining to emergency preparedness and disaster response for facilities the department regulates. The L&C Program ensures operational readiness to provide care in coordination with HCAI's role of structural and operational facility evaluation.

- CA-ESF 10 Hazardous Materials: Provides technical assistance and support to state and local agencies who are responding to hazardous, biohazardous, or radioactive materials incidents. With respondina agencies, coordinates investigations of chemical exposures and determines appropriate protective actions. Provides subject matter experts, such as toxicologists, epidemiologists, environmental scientists, occupational physicians, health physicists, and industrial hygienists. Develops guidance on occupational exposure issues. Maintains an extensive library of chemical, toxicological, and other environmental and occupational emergency response information. Provides personnel trained in Assessment of Chemical Exposures, a rapid registry and public health investigation tool used for large scale hazardous material incidents, and EpiCASE, a toolkit to rapidly assess persons who are affected, exposed, or potentially exposed to chemical, radiological, biological, nuclear agents, or other harmful agents during incidents. Coordinates emergency medical waste management with responsible state and local agencies. Provides technical assistance to first responders in support of local radiological monitoring and decontamination programs in the event of a radiological incident. Provides laboratory services related to hazardous materials. Coordinates protection of shellfish growing areas with applicable state and local agencies. Provides assessment of health risks to both first responders and the public due to contaminants generated by fire, smoke, hazardous materials releases or spills, and other possible scenarios.
- CA-ESF 11 Food and Agriculture: Ensures the safety of food and
  agricultural commodities impacted by a disaster. Acts as a technical
  resource on disease-carrying insects and animals. Assists with the
  assessment of hazards to human health posed by broad application of
  pesticides used to combat invasive species and disease-carrying insects.
  Provides laboratory and assessment services related to chemical,
  microbial, and radiological contaminants and provides protective action

recommendations for food and drinking water in case of radiological incidents.

- **CA-ESF 12 Utilities**: Provides technical assistance and guidance on measures to protect the health and safety of the public during nuclear power plant incidents.
- CA-ESF 13 Law Enforcement: Provides technical assistance and guidance on radiation safety to law enforcement organizations. Provides assessment of health risks to first responders, patients, and the public due to hazardous material releases. Works with fire and law enforcement to determine patient safety within licensed healthcare facilities. Supports local jurisdictions in safe evacuation of patients from healthcare facilities due to disaster. Provides assistance and coordination in identifying facilities needing evacuation, setting evacuation prioritizations, and infacility re-population. Provides support for infant transport from neonatal intensive care units in coordination with the EMSA. Provides technical support for assessments of radiation levels that require evacuation in a radiological incident.
- CA-ESF 14 Recovery: Supports the restoration of healthcare facilities.
  Provides support for monitoring remediation of contaminated property
  and related recovery activities due to a radiological incident. Ensures the
  safety of emergency-related salvage and redistribution of food, as well as
  ensuring the safety of food supplies. Provides disaster epidemiology tools
  to local jurisdictions to help assess community needs, such as long-term
  disaster impacts or behavioral issues. Deploys Center for Health Statistics
  and Informatics staff to provide vital records support at LACs and DRCs as
  requested.
- CA-ESF 15 Public Information: The CDPH Office of Legislative and Governmental Affairs assists with the coordination of delivering CDPH information and fielding inquiries to and from legislative and congressional members and staff. The CDPH Office of Communications provides messages to inform the public on appropriate actions to protect their health and safety in the event of a hazardous material, infectious agent, or other incident.

- **CA-ESF 17 Volunteer and Donations Management**: Provides technical advice and assists with coordinating donated pharmaceuticals, vaccines, and medical supplies.
- CA-RSF Health & Social Services: Primary Department.
- **CA-RSF Community Planning & Capacity Building:** Supporting Department.
- **CA-RSF Housing**: Supporting Department.
- **CA-RSF Infrastructure**: Supporting Department.
- CA-RSF Natural & Cultural Resources: Supporting Department.

## **12.4.8. Department of Rehabilitation (DOR)**

- CA-ESF 6 Mass Care and Shelter: Conducts functional assessments of people with disabilities and others with access and functional needs to determine what resources are needed so an individual can remain in a general population shelter. Contributes personnel for evaluation teams to assess shelter sites for the ability to accommodate the needs of people with disabilities. Provides representatives, as requested and appropriate, to support lead emergency responders either directly or through the network of 28 Independent Living Centers (ILCs). Coordinates with ILCs to identify and respond to the needs of people with disabilities in the community to the extent possible.
- CA-ESF 7 Resources: Supports the CalHHS Access and Functional Needs
  (AFN) activities and resource requests from Cal OES including durable
  medical equipment and assistive technology resources for individuals who
  have been displaced by a disaster.
- CA-ESF 8 Public Health & Medical: Assists CDSS and ARC shelters in
  assessing shelter sites for integration of people with disabilities, assessing
  needs of individuals, and identifying and securing resources for individuals
  who have been displaced by a disaster. Coordinates with ILCs and other
  community partners to identify and respond to the needs of the disability
  community.
- CA-ESF 15 Public Information: Provides support for accessible communication including website, document, and ASL interpreters to

- support the health and medical response, under the guidance of CalHHS.

  Supports dissemination of information through vocational rehabilitation
  offices and community partners, to ensure accurate, coordinated, timely,
  and accessible information for people with disabilities and other access or
  functional needs.
  - CA-RSF Health & Social Services: Supporting Department.
  - CA-RSF Housing: Supporting Department.

### 12.4.9. California Department of Social Services (CDSS)

- CA-ESF 5 Emergency Management: Offers information on mass care and shelter operations. Provides support to the CA-ESF 6 Task Force, as requested, to facilitate mass care and shelter resource requests.
- CA-ESF 6 Mass Care and Shelter: Serves as the lead for this Emergency Support Function. Coordinates resource identification for mass care and shelter activities through CA-ESF 6. Coordinates and leads state resources, as required, to support local, regional, tribal, and non-governmental organizations in the performance of mass care, sheltering, emergency assistance, and human and social services missions. With Cal OES, coordinates the social services portion of the State of California Emergency Repatriation Plan. Deploys FAST and VEST members as needed.
- **CA-ESF 8 Public Health and Medical**: Coordinates closely with CA-ESF 8 to plan for the provision of behavioral health, public health, and referral of shelter residents to appropriate personnel and facilities.
- CA-ESF 11 Food & Agriculture: Coordinates with CDFA and county and tribal representatives to ensure the needs of emotional support animals, pets, and service animals in mass care and shelter locations are addressed.
- CA-ESF 13 Law Enforcement: In coordination with law enforcement and the Child Welfare Agency, assists with identifying, addressing the needs of, and reuniting children with a parent or guardian.
- CA-ESF 14 Recovery: Coordinates the Emergency Food Assistance Program (EFAP) to supply commodities to communities affected by disasters. In addition, administers the SSGP, supports case management

- services through the Disaster Case Management Program (DCMP), and provides short-term, temporary shelter for disaster survivors through the Transitional Shelter Assistance Program (TSA). Deploys staff or VEST to support recovery operations when needed.
- **CA-ESF 15 Public Information**: Provides public information on mass care and shelter operations.
  - CA-ESF 17 Volunteer and Donations Management: Assists facilitation of Disaster Relief Organizations, such as VOADs, other non-governmental organizations, faith-based organizations, and local, tribal, and state governments to support organizations providing emergency mass care and shelter services.
  - CA-RSF Health & Social Services: Primary Department.
  - CA-RSF Housing: Supporting Department.

## 6202 12.4.10. Department of State Hospitals (DSH)

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- **CA-ESF 7 Resources**: Supports state hospital emergency needs for DSH staff and patients and supports CalHHS activities and resource requests from Cal OES.
- **CA-ESF 8 Public Health and Medical**: Supports state hospital emergency needs for DSH staff and patients, and may provide limited personnel with behavioral health, medical, and healthcare administration experience to support health care operations under the guidance of CalHHS.
- **CA-ESF 15 Public Information**: Provides communications professionals, support risk communications, and messaging to support the health and medical response.
- CA-RSF Health & Social Services: Supporting Department.

## 6214 12.4.11. Emergency Medical Services Authority (EMSA)

 CA-ESF 1 Transportation: Coordinates mass patient movement and medical care during the evacuation and shelter phase of a disaster response.

- **CA-ESF 2 Communications**: Provides redundant vertical and horizontal communications with emergency medical services, public health, and public safety partners.
  - CA-ESF 4 Fire and Rescue: Coordinates Ambulance Strike Teams (AST) and medical assistance teams to include fire, local government, and private pre-hospital resources in accordance with SEMS and the California Health and Safety Code, Section 1797.153."
  - **CA-ESF 5 Management**: Manages state-level medical response. Prepares medical and public health reports in concert with the CDPH and assists with situation status and analysis.
  - CA-ESF 6 Mass Care and Shelter: Provides information on the medical requirements of shelters and the availability of medical personnel and medical equipment. Also provides information on medical logistics of shelters.
  - **CA-ESF 7 Resources**: Facilitates requests for durable, consumable medical resources, and medical personnel to support medical surge at the local, regional, and state level.
  - CA-ESF 8 Public Health and Medical: EMSA is a co-lead with CDPH for this Emergency Support Function. Coordinates, through local EMS agencies, medical and hospital preparedness with other local, state, and federal agencies and departments having a responsibility relating to disaster response. Responds to any medical disaster by mobilizing and coordinating mutual aid resources and state mobile medical assets to mitigate health problems. EMSA administers the statewide Disaster Healthcare Volunteer (DHV) Program, which includes the Medical Reserve Corps (MRC) volunteers. This program allows for pre-registration, license verification, notification deployment, and management of local volunteer licensed medical and health professionals to assist with medical surge and public health emergencies.
  - CA-ESF 10 Hazardous Materials: Assists in the state's medical efforts specific to a hazardous material incident and provides coordination and support for transporting contaminated patients outside of the affected area. Works with local responders to facilitate the safe movement of contaminated patients. Coordinates obtainment of situation status reports utilizing the EMSA Duty Officer Program.

- **CA-ESF 11 Food and Agriculture**: Provides support by collaborating with the California Veterinary MRC in the DHV Program and CVET and participating in animal response workgroups.
  - **CA-ESF 15 Public Information**: In collaboration with CDPH, provides risk communication and social media support by addressing medical and health concerns of the public that are affected by an incident.
  - CA-ESF 17 Volunteer and Donations Management: Manages the DHV Program, which includes the MRC Program.
  - CA-RSF Health & Social Services: Primary Department.

### 12.4.12. Department of Health Care Access and Information (HCAI)

- CA-ESF 3 Construction and Engineering: Provides staff for multi-disciplinary teams to inspect hospitals, skilled nursing facilities, and intermediate care facilities for structural, critical nonstructural, and fire/life safety issues to determine if any healthcare facilities have been compromised and damaged to a degree that has made them unsafe to occupy. Closes or limits access to any healthcare facility (or portion thereof) that poses a threat to life and safety. Provides expedited construction processes in the recovery phase of the emergency for hazard mitigation.
- **CA-ESF 7 Resources**: In the aftermath of a seismic event, after fulfilling its statutory mandates and under the mutual aid agreement, provides technical assistance to other departments, agencies, and local government.
- CA-ESF 8 Public Health and Medical: Inspects hospitals, skilled nursing facilities, and intermediate care facilities for structural, critical non-structural, and fire/life safety. Reports PDA results to Cal OES and CDPH as well as operational status of healthcare facilities following an event. Provides on-site consultation and approval of work required to ensure the safety of occupants and the return of health facilities to service. Enforces building codes and state laws deemed essential for the safety of hospitals and their occupants. Coordinates with CDPH L&C to determine facility capacity to continue or resume care.
- CA-ESF 14 Recovery: Provides on-site consultation and expedited approval of work required to ensure the safety of occupants and the

- return of health facilities to service. Provides expedited construction 6287 processes for damaged health care facilities in the recovery phase of the 6288 emergency.
  - CA-ESF 15 Public Information: Engages in the development of public messages with CA-ESF 8 with regards to the status of the structural integrity of acute-care hospital buildings and skilled nursing facilities, and whether these facilities can continue to provide services.
  - CA-RSF Health & Social Services: Primary Department.
- **CA-RSF Community Planning & Capacity Building:** Supporting Department.
  - CA-RSF Infrastructure: Supporting Department.

### 12.4.13. Office of Systems Integration (OSI)

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- CA-ESF 6 Mass Care and Shelter: Supports the recovery of health and human services IT support systems that provide information or services to residents of shelters and others affected by the emergency.
- CA-ESF 7 Resources: Assists in an advisory capacity for the recovery and support of health and human services IT systems. Provides subject matter experts for the project management functions of the IT systems recovery and helps in an advisory role for the IT operations support of vendor managed systems.
- CA-ESF 8 Public Health and Medical: Provides IT system support in an
  advisory capacity for the systems that provide demographic and health
  information on individuals with developmental disabilities throughout the
  state. Provides advisory support for other health and medical IT systems to
  support response.
- CA-ESF 18 Cybersecurity: Provides subject matter experts in an advisory capacity for the management of system and data security as directed by CalHHS and per the guidelines of CDT and its Office of Information Security.

### 12.5. California Natural Resources Agency (CNRA) 6315 6316 CNRA oversees policies and activities in 25 departments, commissions, boards, 6317 and conservancies. The agency addresses natural resource issues ranging from 6318 conservation, water, fish and wildlife, forestry, parks, energy, coastal, marine and 6319 landscape. 6320 California Emergency Support Functions: CNRA serves as the coordinating agency for CA-ESF 12 Utilities. The agency may assign primary and support roles 6321 6322 to those departments within the agency that have the authorities, capabilities, 6323 and resources necessary to meet emergency needs. 6324 California Recovery Support Functions: CNRA serves as the coordinating agency 6325 for the CA-RSF Natural & Cultural Resources, and as a supporting agency for the 6326 CA-RSF Community Planning & Capacity Building. 12.5.1. 6327 California Coastal Commission 6328 • CA-ESF 7 Resources: Provides staff with expertise in land use planning, 6329 legal issues, environmental impact assessment, GIS systems, administrative 6330 and scientific specialists, and regulatory matters. 6331 • CA-ESF 10 Hazardous Materials: Provides scientists including marine 6332 biologists, geologists, coastal engineers, and terrestrial ecologists with expertise in oil spill response issues. 6333 6334 • CA-ESF 14 Recovery: Provides technical assistance and experience in 6335 developing and implementing mitigation measures to address geologic, 6336 coastal hazard, and biological issues. Provides emergency permit 6337 issuance expertise. 6338 • CA-RSF Natural & Cultural Resources: Primary Department. 6339 **CA-RSF Economic**: Supporting Department. 12.5.2. California Conservation Corps (CCC) 6340 6341 • CA-ESF 7 Resources: Provides personnel to support transportation-related 6342 emergencies and assist with facilitating transportation activities. Provides personnel to assist with flood mitigation projects, debris clearance, hillside 6343 6344 stabilization, and flood fighting activities. Provides personnel for fire crews

trained and supervised by CAL FIRE, to assist with fire suppression and

- support activities. Assists with search and rescue activities as well as movement of injured persons in rescue operations. Provides personnel to assist with set-up, operation and maintenance of mass care and shelter facilities. Provides personnel to assist with the restoration and improvement of fisheries and watersheds, and the restoration of structures and property. Provides personnel to support emergency medical services operations and reconstitution and repackaging of mobile medical assets. Provides personnel to assist with mitigation and removal of agricultural pests.
- CA-RSF Health & Social Services: Supporting Department.
- **CA-RSF Housing**: Supporting Department.

- CA-RSF Infrastructure: Supporting Department.
- CA-RSF Natural & Cultural Resources: Supporting Department.

## 12.5.3. California Energy Commission (CEC)

- CA-ESF 10 Hazardous Materials: Assists in developing federal and state emergency response plans and procedures for accidents involving nuclear waste/radioactive material shipments.
- CA-ESF 12 Utilities: Acts as co-lead with CUEA for this Emergency Support Function. Provides advice, technical assistance, and public outreach to respond to energy shortage or disruption. Provides Cal OES the location of energy facilities and technical assistance for forecasting energy shortages (electricity, natural gas, and fuel) and develops specific state actions in the event of a serious shortage of energy. Coordinates with CPUC and the CAISO to develop specific actions in the event of a serious shortage of energy. At the direction of the Governor, implements energy emergency programs for events requiring regional or statewide coordination of energy.
- **CA-RSF Housing**: Supporting Department.
- **CA-RSF Infrastructure**: Supporting Department.

### 6374 12.5.4. State Lands Commission (SLC)

 CA-ESF 10 Hazardous Materials: Ensures readiness of oil and gas facilities to respond to spills, provides information on current environmental

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- resource status on sovereign lands, provides expertise and technical resources to assist in hazard identification and handling, evaluate marine environments, assess impacts to the environment and cultural resources, and assesses hazards related to offshore oil and gas wells and facilities and marine terminals.
- CA-ESF 12 Utilities: Coordinates the preparedness of oil and gas facilities in the event of an emergency. Assists with coordination of emergency operations after an oil or gas spill by providing technical expertise and analysis and suspends any drilling and oil and gas production or oil transfer operations in the event of a disaster.
- CA-ESF 14 Recovery: Assists with the determination of the environmental impact of an emergency. Provides land surveyors, appraisers, engineers, scientists, and inspectors. Coordinates with local governments and state agencies to issue emergency permits for new construction, land modifications, and any dispositions or extractions of materials on sovereign lands. Provides licensed land surveyors, engineering expertise, and geological expertise, and provides for removal of watercraft and other obstructions from sovereign lands.
- CA-RSF Natural & Cultural Resources: Primary Department.
- CA-RSF Community Planning & Capacity Building: Supporting Department.
  - **CA-RSF Housing**: Supporting Department.

### 12.5.5. California Department of Conservation (DOC)

- CA-ESF 5 Management: Maintains geological and seismological maps and information regarding the state's geological and seismic hazards. Provides geotechnical data and expertise to support emergency operations. Provides technical specialists for seismological and geological interpretations and investigations.
- CA-ESF 10 Hazardous Materials: Provides advice on oil spill cleanup and responds accordingly to the incident. Provides technical expertise and response to oil spill, gas, produced water and/or geothermal incidents, and guidance to prevent release from oil and gas drilling or producing facilities.

- **CA-ESF 12 Utilities**: Provides guidance to prevent release from oil and gas drilling or producing facilities.
- CA-ESF 14 Recovery: Provides technical assistance in recovery operations.
- **CA-RSF Infrastructure**: Supporting Department.
  - CA-RSF Natural & Cultural Resources: Supporting Department.

### **12.5.6.** Department of Fish and Wildlife (CDFW)

- **CA-ESF 2 Communications**: Possesses telecommunications capacity, including radio repeaters, for law enforcement.
- CA-ESF 3 Construction and Engineering: Provides site characterization, streambed alteration and habitat technical expertise, and damage assessment. Provides plans for the handling and transport of materials used or recovered during an oil spill incident. Provides technical expertise, equipment, and personnel with the ability to conduct underwater survey and investigation. Possesses a list of licensed oil spill cleanup chemical agents.
- **CA-ESF 4 Fire and Rescue**: Provides search and rescue teams, search dog teams for wildlife depredation, aircraft, vehicles, and equipment.
- CA-ESF 5 Emergency Management: CDFW is the "Trustee Agency" having
  jurisdiction by law over fish and wildlife natural resources. Provides agency
  representation during SOC activations to advise the SOC Director or UCG.
  Provides agency representation to the STAS. Coordinates with local
  government, state agencies, and tribal governments to issue emergency
  permits for native species exhibition and landowner depredation.
- CA-ESF 6 Mass Care and Shelter: Coordinates with private sector organizations dedicated to providing food, water, shelter, and veterinary care to wildlife and exotic animals.
- CA-ESF 7 Resources: Provides, where appropriate, facilities, services, personnel, equipment, and material for all phases of emergency management. Provides aircraft and pilots for executive air transport. Provides bilingual staff fluent in languages other than English, with interviewing and investigative skills for translation and interpretation services in various non-English speaking communities.

- CA-ESF 8 Public Health and Medical: Possesses Wildlife Forensics
   Laboratory personnel and services with the ability to collect physical
   evidence, and conduct chemical, genetic, and serological testing.
   Provides first aid, cardiopulmonary resuscitation (CPR) and automated
   external defibrillator (AED) training.
  - CA-ESF 10 Hazardous Materials: CDFW serves as the state lead for oil spill response and recovery in all waters of California through its Office of Spill Prevention and Response (OSPR). Provides qualified incident management teams with technical and legal expertise related to petroleum and its effect on wildlife and the environment. Provides GIS technical specialists and Industrial Hygienists. Provides cannabis enforcement teams with tactical, technical, and legal expertise related to hazardous materials used in unlawful cannabis production and their effect on wildlife, watersheds, and the environment. Provides technical expertise related to incidents located at former military bases under the Base Realignment and Closure (BRAC) program. Possesses the Petroleum Chemistry Laboratory.
- CA-ESF 11 Food and Agriculture: Possesses statutory authority to close and reopen all commercial, recreational, and non-licensed subsistence fishing and aquaculture operations after a water pollution spill or discharge. Provides technical expertise for cannabis farming. Provides potential veterinary and medical expertise, wildlife immobilization, capture, care, and transportation, disease investigation, and overall wildlife health and welfare through the Wildlife Health Laboratory.
- CA-ESF 13 Law Enforcement: Provides law enforcement and other public safety assistance. Provides Peace Officer Standards and Training (POST) certified peace officers for intrastate and interstate law enforcement mutual aid, armed wilderness search and rescue, public safety wildlife depredation, protective actions, civil unrest, threat assessment, security, and criminal investigations. Provides fixed-wing and rotary aircraft, unmanned aerial vehicles (UAVs), large and small watercraft, Self-Contained Underwater Breathing Apparatus (SCUBA) dive team, K-9 handling teams, horses, 4x4 patrol vehicles, all-terrain vehicles, night vision, hazardous materials (HAZMAT) incident commanders, and Critical Incident Stress Management (CISM) technical specialists.

- CA-ESF 14 Recovery: Provides technical assistance with Natural Resource Damage Assessment (NRDA), habitat conservation, and the California Environmental Quality Act (CEQA) to help the public recover after an environmental disaster. Provides technical assistance for post-fire watershed assessments which includes assessing burn scars for characteristics leading to runoff, mud flows, and flooding.
  - CA-ESF 17 Volunteer and Donations Management: Provides pre-trained affiliated volunteers and their coordinators through the Natural Resource Volunteer Program (NRVP). Provides affiliated and spontaneous volunteer management during oil spill responses.
  - CA-RSF Natural & Cultural Resources: Primary Department.
- **CA-RSF Infrastructure**: Supporting Department.

#### 12.5.7. Department of Forestry and Fire Protection (CAL FIRE)

- CA-ESF 2 Communications: Possess communications capacity and procedures for fire service communications.
- CA-ESF 3 Construction and Engineering: Provides technical resources for safety, environmental and damage assessments and building inspections, civil engineers, and light and heavy equipment repair personnel and facilities. With HCAI, inspect hospitals and other licensed care facilities for structural integrity and fire/life safety.
- **CA-ESF 4 Fire and Rescue**: Provides fire protection services and emergency fire personnel and equipment. Provides trained personnel and teams, apparatus, and aircraft (fixed and rotor wing).
- CA-ESF 5 Emergency Management: Provides incident management
  personnel for all SEMS sections. Provides emergency fire, SEMS, and other
  associated emergency response training and planning assistance.
   Supports Cal OES, as needed, in liaison responsibility specific to
  emergency operations, safety management measures, and situational
  status analysis.
- CA-ESF 6 Mass Care and Shelter: Provides mobile feeding capabilities.
- CA-ESF 7 Resources: Offers an Emergency Resource Directory (ERD) of vendors to supply equipment and resources, logistical support, light and

- heavy equipment repair personnel and facilities, certified water and sewer plant operators, and finance personnel for cost tracking, procurement, collection, and reimbursement.
  - CA-ESF 8 Public Health and Medical: Provides medical and other associated emergency response personnel, training, and planning assistance.
  - CA-ESF 10 Hazardous Materials: Provides hazardous materials and other
    incident response training and planning assistance, technical expertise in
    bomb incidents, explosives disposal and liquid hazardous pipeline
    incidents, trained environmental assessment personnel, and certified
    HAZMAT personnel. Provides technical expertise on emergency response
    planning and mitigation for liquid pipelines, spills, and other incidents.
  - CA-ESF 12 Utilities: Provides water and sewage plant operators/supervisors to assist with testing and facilitating repairs of wells and water treatment facilities. Provides pipeline specialists to support critical fuel(s) pipeline infrastructure. This includes coordination for response to hazardous pipeline liquid spills and return to service, and engineering support to ensure the safe and efficient transportation of fuels for airports, trucking, and public transportation.
  - CA-ESF 13 Law Enforcement: Provides law enforcement and other
    associated emergency response training and planning assistance.
    Provides POST certified peace officers for law enforcement mutual aid,
    security, and civil/criminal investigations who are trained in arson and
    bomb investigations. Assists with evacuating threatened populations.
  - CA-RSF Natural & Cultural Resources: Primary Department.
- CA-RSF Health & Social Services: Supporting Department.
  - CA-RSF Infrastructure: Supporting Department.

#### 12.5.8. Department of Parks and Recreation (PARKS)

- **CA-ESF 2 Communications**: Possesses communications capability. Provides emergency communications and logistics support.
- CA-ESF 3 Construction and Engineering: Provides engineers and architects to assess structural damage and emergency stabilization, historical

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- preservation technical staff who are experts in National Environmental Policy Act (NEPA) and CEQA, trade and maintenance personnel to assist with repair of disaster-related damage, and equipment operators and earth-moving equipment for debris removal, shoring levees, and establishing temporary roads and fire breaks.
  - **CA-ESF 4 Fire and Rescue**: Provides firefighters and equipment for structural and wildland fire suppression, and operators and equipment for establishing temporary roads and fire breaks.
  - CA-ESF 6 Mass Care and Shelter: May provide shelter, water, and sanitation facilities to first responders in state park campgrounds during a proclaimed state of emergency.
  - CA-ESF 10 Hazardous Materials: Participates in oil spill response.
  - **CA-ESF 12 Utilities**: Provides water and sewage plant supervisors to assist with testing and facilitating repairs of wells and water treatment facilities.
  - CA-ESF 13 Law Enforcement: Provides peace officers to assist with law and order re-establishment, evacuations, and traffic control. Supports patrol and search and rescue by providing teams, specialized equipment vessels, SCUBA, aircraft, all-terrain vehicles, off-road vehicles, and K-9 teams for searching and detection (people, bombs, and drugs). Provides personnel (lifeguards) and vessels for aquatic and swift water rescue, equipment for land rescue, and SCUBA teams for rescue and body recovery.
  - CA-ESF 14 Recovery: Provides information on historic natural and cultural resources as it relates to the National Historic Preservation Act (NHPA) and offers historical preservation technical staff through the California Historic Resource Information System (CHRIS).
  - **CA-ESF 17 Volunteer and Donations Management**: May provide staff to assist in organizing volunteer groups and utilizing existing groups within the department.
  - CA-ESF 18 Cybersecurity: May provide support at the local area or work with CNRA for statewide impact.
- CA-RSF Health & Social Services: Primary Department.
  - CA-RSF Natural & Cultural Resources: Primary Department.

- **CA-RSF Community Planning & Capacity Building:** Supporting Department.
- **CA-RSF Housing**: Supporting Department.

• CA-RSF Infrastructure: Supporting Department.

#### 12.5.9. Department of Water Resources (DWR)

- CA-ESF 2 Communications: Maintains communication infrastructure (radio, phone, websites, etc.) to allow continuous communication during an emergency. Coordinates communications infrastructure restoration with industry service providers. Participates as a representative on the Public Safety Radio Strategic Planning Committee.
- CA-ESF 3 Construction and Engineering: Assists local agencies with the planning and implementation of water conservation measures. Provides general engineering advice, services, and technical resources to any other state agency requiring help. Works to mitigate the effects of an emergency on the State Water Project (SWP) and performs any work required to avert, alleviate, repair, or restore damage or destruction to property having a public and state interest during an emergency. Assists the DGS with construction-related procurements using the contracting authority under California Water Code Section 10122. Carries out flood fights and provides engineering advice and technical resources for flood mitigation and protection of dams, levees, and reservoirs.
- **CA-ESF 4 Fire and Rescue**: Provides technical assistance for post-fire watershed assessments which includes assessing burn scars for characteristics leading to runoff, mud flows, and flooding. Coordinates available water supply for fire suppression.
- CA-ESF 5 Emergency Management: Maintains and operates the State-Federal Flood Operations Center. Assists with advance planning during flood emergency operations. Monitors conditions and provides warning to Cal OES on developing weather, stream flow, flooding, dam performance, or other potential emergencies. Provides flood fight technical and direct assistance to counties and local agencies during high water events as well as provides a conduit to U.S. Army Corps of Engineers for PL 84-99 assistance. Responsible for the supervision of all

- jurisdictional dams in the state, for the purpose of preventing loss of life and property from dam failure.
  - CA-ESF 7 Resources: Keeps an updated database for all physical and technical resources available during an emergency.
    - **CA-ESF 8 Public Health & Medical**: Coordinates available water supply to be treated for safe drinking water. Supports the testing of water sources to determine if the water is safe to drink.
- CA-ESF 12 Utilities: Board member of the CUEA. Participates on the Energy and Pipeline and Water/Wastewater Committees that CUEA oversees.

  Provide energy and ancillary services from the SWP to support the California electrical grid.
  - CA-ESF 14 Recovery: Supports recovery efforts as requested. Restores SWP facilities and all other flood protection and control facilities under departmental jurisdiction.
- **CA-RSF Infrastructure**: Primary Department.

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• **CA-RSF Community Planning & Capacity Building:** Supporting Department.

# 12.5.10. San Francisco Bay Conservation & Development Commission (BCDC)

- CA-ESF 3 Construction and Engineering: Provides staff engineers with expertise on bay and coastal area seismic safety and flood protection measures and approves emergency permits for all activities within and along San Francisco Bay.
- **CA-ESF 7 Resources**: Provides staff with expertise in land use planning, legal issues, environmental impact assessment, GIS systems, administrative and scientific specialists, and regulatory matters.
- **CA-ESF 10 Hazardous Materials**: Provides personnel with expertise in oil spill containment and clean up.
- **CA-ESF 14 Recovery**: Provides staff with technical experience in developing and implementing mitigation measures to address coastal hazard issues.



# 12.6. Department of Corrections and Rehabilitation (CDCR)

- 6638 CDCR is responsible for the operation of the California state prison and parole 6639 systems. CDCR's mission is to enhance public safety and promote successful 6640 community reintegration through education, treatment, and active 6641 participation in rehabilitative and restorative justice programs.
- California Recovery Support Functions: The CDCR serves as a supporting agency
   for the CA-RSF Health & Social Services, CA-RSF Infrastructure and CA-RSF
   Natural & Cultural Resources.
  - CA-ESF 3 Construction and Engineering: Provides inmate crews to fill and emplace sandbags and other flood mitigation tasks. Assists with seawall reconstruction, seismic retrofit activities, vegetation abatement, debris clearing, historical site preservation, and structural reconstruction. Provides inmate crews to assist in mitigation activities to public facilities and makes inmate crews available to assist with community clean-up and reconstruction activities.
  - CA-ESF 4 Fire and Rescue: CDCR operates 23 all-risk fire stations staffed with approximately 130 Fire/EMS personnel. Each station is equipped with Type 1 or Type 3 fire apparatus. Provides Fire/EMS personnel and equipment when requested through mutual aid. CDCR provides inmate firefighters to 35 Conservation Camps operated by CAL FIRE.
  - CA-ESF 6 Mass Care and Shelter: Provides facilities (where appropriate) for care. Provides water (on-site), food products, and food service equipment.
  - CA-ESF 7 Resources: Provides peace officers, emergency managers, emergency services coordinators, incident command support teams, interpreters, crisis counselors and clergy of various faiths, procurement personnel, instructors (academic, educational, vocational) and public communications personnel, photographers, videographers/editors and related equipment, IT staff including programmers and software specialists, skilled account clerks, accounting officers, auditors and financial officers, and administrative personnel. Provides tools and equipment including hydraulic, pneumatic, and hand tools, winches, chain saws and heavy equipment, generators, pump, and portable power units.

- **CA-ESF 8 Public Health and Medical**: Provides medical personnel to include primary care doctors, nurses, technicians, psychiatrists, dentists, and mental health providers. Provides medical supplies, equipment, pharmaceuticals, and facilities (where appropriate) for care.
  - **CA-ESF 10 Hazardous Materials**: Provides hazardous materials specialists for the collecting, segregating, and disposal of household hazardous waste, and setting or recommending evacuation for prisons, re-entry, clearance, and remediation levels.
  - CA-ESF 13 Law Enforcement: Provides prison/detention facilities and secure housing (subject to facility). Provides peace officers and personnel to track parolees. Provides peace officers equipped with basic duty gear, chemical agents, firearms, and munitions to assist with traffic control, criminal investigations, and basic peace officer duties. Provides peace officers equipped with various types of firearms, less-lethal launchers, tear gas, and gear for crowd and riot control. Provides peace officers trained in hostage negotiation. Provides peace officers equipped and trained to provide tactical law enforcement support and Special Weapons and Tactics (SWAT) resources.
  - CA-ESF 15 Public Information: Develops and releases information to the
    news media and to department stakeholders about CDCR's role and
    activities in responding to emergencies and/or disasters. Provides trained
    PIOs to support and assist the Cal OES public information response and
    recovery efforts. Develops and releases information about the emergency
    or disaster as it pertains to adult and youthful offender correctional and
    parole issues.

# 12.7. Department of Education (CDE)

CDE oversees the state's public school system, which is responsible for the education of more than seven million children and young adults in more than 9,000 schools. CDE and the State Superintendent of Public Instruction are responsible for enforcing education law and regulations, and for reforming and improving public elementary school programs, secondary school programs, adult education, some preschool programs, and childcare programs.

- California Recovery Support Functions: The CDE serves as a primary agency for
   the CA-RSF Community Planning & Capacity Building, and as a supporting
   agency for the CA-RSF Economic, CA-RSF Health & Social Services and CA-RSF
   Infrastructure.
  - CA-ESF 6 Mass Care and Shelter: Promotes the use of school property for public agencies during disasters via the comprehensive school safety plan as required by Education Code, Sections 32280-32289. May provide food supplies in case of an emergency.
  - **CA-ESF 8 Public Health and Medical**: Supports emergency medical services, emergency welfare services, and school districts by coordinating use of local schools.
  - **CA-ESF 14 Recovery**: Coordinates information, status, response, and recovery needs of Local Education Agencies. Supports post-emergency retraining programs to resume essential commercial and industrial enterprises.
  - **CA-ESF 15 Public Information**: Posts resources and education materials for schools on natural and technological hazards and emergency preparedness on department's website.

# 12.8. Department of Finance (DOF)

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- DOF interacts with other state departments by preparing, enacting, and
- administering the budget; reviewing fiscal proposals; analyzing legislation;
- 6724 establishing accounting systems; auditing department expenditures and
- 6725 operations; and communicating the Governor's fiscal policy. DOF is also a key
- 6726 source of information for rating agencies and major investors of the state.
- 6727 California Recovery Support Functions: The DOF serves as a primary agency for
- 6728 the CA-RSF Economic, and as a supporting agency for the CA-RSF Community
- 6729 Planning & Capacity Building and CA-RSF Infrastructure.
- **CA-ESF 7 Resources**: With the consent of the Governor, allocates resources, assigns funds through Cal OES or other appropriate state entities for emergency-related activities, and evaluates and approves, if appropriate, emergency expenditures.

6734 **CA-ESF 14 Recovery**: Allocates funds through Cal OES for local agencies 6735 to repair, restore, or replace public real property damaged or destroyed. 6736 Develops criteria for state agency recovery of non-federally reimbursed 6737 costs of emergency activities and develops streamlined approval 6738 processes. During a war emergency, directs the State Economic 6739 Stabilization Organization and serves as a member of the Resources 6740 Priorities Board, establishing state economic stabilization programs in 6741 conformity with state and federal law. Ensures non-federal reimbursement 6742 processes are expedited during an emergency. Has oversight for state 6743 financial transactions. Institutes state economic stabilization programs and 6744 consults with local, state, and federal officials about time-phased 6745 resumption of economic stabilization controls by the federal government.

# 12.9. Department of Food and Agriculture (CDFA)

- The California Department of Food and Agriculture is responsible for protecting and promoting the state's agriculture. The department operates at more than 100 locations and is organized into six divisions responsible for providing valuable services to producers, merchants, and the public. Many of these services are
- 6751 conducted in partnership with county Agricultural Commissioners and Sealers of
- 6752 Weights and Measures.

- 6753 California Emergency Support Functions: Serves as the coordinating and lead
- 6754 department for emergency activities related to CA-ESF 11 Food and Agriculture.
- 6755 These activities include but are not limited to plant disease and pest infestation,
- 6756 animal disease, food and feed contamination, and the California Animal
- 6757 Response Emergency System (CARES). The department may assign lead and
- 6758 support roles to those units within the department that have the authorities,
- 6759 capabilities, and resources necessary to meet emergency/disaster needs.
- 6760 California Recovery Support Functions: The CDFA serves as a primary agency for
- 6761 the CA-RSF Economic and CA-RSF Health & Social Services, and as a supporting
- 6762 agency for the CA-RSF Community Planning & Capacity Building and CA-RSF
- 6763 Natural & Cultural Resources.
- CA-ESF 6 Mass Care and Shelter: Coordinates with private sector organizations and CVET dedicated to providing food, water, shelter, and care to animals/livestock. Provides fairground management contact

information for fairgrounds that may be used for human or animal mass care shelters. The CDFA's CARES can be used to coordinate with local government, non-governmental, and volunteer organizations to provide resources for animal/livestock care and needs. Coordinates with CDSS and DGS to arrange for co-location of animal shelters with human shelters. Coordinates with CA-ESF 1 to provide continued movement of necessary commodities to support feeding of animals, livestock, and poultry.

- CA-ESF 7 Resources: Provides contact information and basic inventory of fairs and their facilities throughout the state when fairgrounds that may be activated as human or animal mass care shelters, mobilization centers, storage sites, or staging areas for emergency response supplies, equipment, and personnel.
- CA-ESF 8 Public Health and Medical: Provides information relative to outbreaks of livestock diseases that may have an impact on human health, and coordinates with the CalRecycle, Cal EPA, and rendering companies to support disposal of animal carcasses. In coordination with the California Veterinary Medical Reserve Corps and the California Veterinary Medical Association, provides information on available storage sites and staging areas for animal food and medical supplies, and animal care personnel. Leads the administration of programs to detect, control, and eradicate diseases, insects, and vertebrate pests affecting plants and animals, and protect human and animal food from contamination before, during, and after a disaster. Supports local agencies and animal shelters with efforts to provide food, water, shelter, and veterinary care to affected animals.
- CA-ESF 11 Food and Agriculture: Leads efforts to support the continuance, safety, and security of production agriculture and livestock, including coordination with CA-ESF 8 to ensure workforce protection. Coordinates the integrated federal, state, and local preparedness for, response to, recovery from, and mitigation of animal and plant diseases and pests, overseeing the control and eradication of outbreaks of highly contagious or economically devastating livestock diseases, foreign animal diseases, or outbreaks of harmful or economically significant plant pests and diseases. Coordinates with CA-ESF 1 to facilitate critical movement of production agriculture commodities when local government resources are exhausted. Executes routine food safety inspections and other

- services to ensure the safety of food products prior to entering commerce.
  Provides support for recovery of impacted food and agriculture industries
  and resources after disasters by evaluating and reporting agricultural
  sector damage and resultant economic losses to the Governor's Office
  and Cal OES.
  - CA-ESF 13 Law Enforcement: Coordinates with CalSTA and local organizations that provide transportation resources and animal care personnel for affected animals/livestock.
  - CA-ESF 14 Recovery: Evaluates and reports agricultural sector damage and resultant economic losses to the Governor's Office and Cal OES.

# 12.10. Department of Insurance (CDI)

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- California is the largest insurance market in the U.S. and the sixth largest insurance market in the world. CDI oversees more than 1,300 insurance companies and issues licenses to more than 390,000 agents, brokers, adjusters, and business entities. All of CDI's functions, including overseeing insurer solvency, licensing agents and brokers, conducting market conduct reviews, resolving consumer complaints, and investigating and prosecuting insurance fraud, are to protect consumers.
- California Recovery Support Functions: The CDI serves as a primary agency for the CA-RSF Economic and CA-RSF Housing, and as a supporting agency for the CA-RSF Health & Social Services.
  - CA-ESF 3 Construction and Engineering: Conducts damage assessments
    to ascertain damage to insured structures using data provided by insurers
    operating in the state. Coordinates with Cal OES and insurance
    companies for the deployment of the Insurance Disaster Assessment
    Teams (IDAT), if necessary. IDAT teams conduct up-front assessments of
    overall damage prior to adjusters being allowed into the damaged areas.
    Provides technical expertise on insurance programs and impacts.
  - CA-ESF 13 Law Enforcement: Provides criminal investigators who are sworn
    peace officers to assist responsible law enforcement agencies. Assists
    responsible agencies in traffic supervision and control, law enforcement
    mutual aid to local law enforcement agencies, and protection to state
    facilities and occupants.

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- CA-ESF 14 Recovery: Provides post-disaster statistical insurance information compiled by the Data Analytics and Reporting Division. Immediately after an event, provides insurance information forms and instructions for filing a Request for Assistance. Provides staff to deliver technical assistance to the public on a variety of insurance issues. Provides consumer hotline contact information to the public impacted by emergencies and disasters. Provides personnel for door-to-door service in partnership with FEMA and Cal OES. Provides the public with insurance information, and if necessary, guidance in filing a claim with their insurance company. Provides attorneys with expertise regarding insurance coverage, the insurance claim process, and the Federal Disaster Relief and Emergency Assistance Program.
  - CA-ESF 15 Public Information: Provides information through LACs and DRCs, Cal OES Public Information Office, and CDI's social media and community outreach to consumers, businesses, and other stakeholders on how to access assistance from the CDI, including assistance with filing claims and maximizing their insurance benefits following a disaster.

# 12.11. Department of Justice (DOJ)

- The Attorney General is the state's top lawyer and law enforcement official and is responsible for ensuring that the laws of the state are uniformly and adequately enforced. The Attorney General is vested with broad powers and carries out these important responsibilities through the California Department of Justice. The DOJ is engaged in a variety of law enforcement and legal services.
- 6859 **California Recovery Support Functions**: The DOJ serves as a supporting agency 6860 for the CA-RSF Economic, CA-RSF Health & Social Services, CA-RSF Housing and 6861 CA-RSF Natural & Cultural Resources.
  - CA-ESF 7 Resources: Provides staff to assist OAs in the identification of deceased, injured, or missing persons.
  - CA-ESF 13 Law Enforcement: Provides legal advice to law enforcement agencies. Acts as counsel to the Governor, Cal OES, and other state agencies on legal matters. Assists Cal OES with communications activities and offers intelligence information and legal advice to authorized state officers and employees. Provides staff and communications to law

6869 enforcement mutual aid operations, collects and analyzes criminal 6870 intelligence information, and collaborates in locating terrorists and their 6871 weapons. Provides legal guidance and state intelligence assistance related to criminal activities and acts as liaison to the Federal Bureau of 6872 6873 Investigation. Collaborates and assesses the information on threats made 6874 by terrorists who may have weapons of mass destruction. Assists in 6875 gathering information to support litigation of a hazardous materials 6876 incident. Collaborates with other agencies to collect and analyze the 6877 information on threats made by terrorists who may have weapons of mass 6878 destruction.

# 12.12. California Department of Veterans' Affairs (CalVet)

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- CalVet works to serve California veterans and their families. CalVet operates eight Veterans Homes and sponsors or is affiliated with five boards and committees dedicated to veteran issues.
- 6883 **California Recovery Support Functions**: The CalVet serves as a primary agency for CA-RSF Health & Social Services and CA-RSF Housing.
  - CA-ESF 6 Mass Care and Shelter: Provides mass care facilities, food, and shelter to veterans and/or displaced veterans at departmental facilities.
  - CA-ESF 8 Public Health and Medical: Provides limited medical staffing and facilities. Receives and cares for veterans injured in a disaster at department hospitals.
  - **CA-ESF 14 Recovery**: Provides staff and financial assistance to CalVet loan holders who are disaster survivors and in need of CalVet assistance at the LACs and DRCs.

# 12.13. Fair Political Practices Commission (FPPC)

- The Fair Political Practices Commission is a five-member independent, non-partisan commission that has primary responsibility for the impartial and effective administration of the Political Reform Act. The Act regulates campaign financing, conflicts of interest, lobbying, and governmental ethics.
  - CA-ESF 7 Resources: Provides legal counsel and assistance to the Governor, Cal OES, and state agencies.

### 12.14. Governor's Office of Business & Economic Development

- The Governor's Office of Business and Economic Development (GO-Biz) serves as California's single point of contact for economic development and job creation efforts. GO-Biz offers a range of services to business owners including attraction, retention and expansion services, site selection, permit streamlining, clearing of regulatory hurdles, small business assistance, international trade development, and assistance with state government.
- **California Recovery Support Functions**: The Go-Biz serves as the coordinating agency for the CA-RSF Economic and as a supporting agency for the CA-RSF Housing.
  - CA-ESF 14 Recovery: Hosts annual disaster readiness workshops for small businesses. Facilitates introductions to local and regional economic development partners that could assist businesses after an emergency, including small business development centers, economic development corporations, and city economic development departments. Serves as liaison with state economic and workforce development partner organizations, including Employment Training Panel, EDD, and California Workforce Investment Board.
  - CA-ESF 15 Public Information: Coordinates interviews with the business community. Works with local and regional partners, including small business development centers and economic development corporations, to support the accurate, coordinated, timely, and accessible transmission of information to the California business community.
  - CA-ESF 17 Volunteer and Donations Management: Works with local and state partners, including EDD and regional economic development organizations, to identify companies that can assist with volunteer donations and management activities.

# 12.15. Governor's Office of Emergency Services (Cal OES)

The California Governor's Office of Emergency Services is responsible for the overall coordination of state agencies regarding preparedness, mitigation, response, and recovery to disasters. Cal OES oversees the state's emergency management system, homeland security and counter terrorism programs, and

- 6932 public safety communications for first responders. Cal OES is comprised of 26 6933 divisions including the Seismic Safety Commission whose mission is to lower 6934 earthquake risk to life and property. The Cal OES director serves as the 6935 Governor's Homeland Security Advisor and manages the STAS.
- 6936 California Emergency Support Functions: Serves as the coordinating agency for 6937 emergency activities related to CA-ESF 2 Communications, CA-ESF 4 Fire and 6938 Rescue, CA-ESF 5 Emergency Management, CA-ESF 13 Law Enforcement, 6939 CA-ESF 14 Recovery, CA-ESF 15 Public Information, and CA-ESF 18 Cybersecurity. 6940 May assign primary and support roles to those branches or units within the office 6941 with the authorities, capabilities, and resources necessary to meet emergency 6942 needs.
- 6943 **California Recovery Support Functions**: Serves as a supporting agency for all six 6944 CA-RSFs.

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- CA-ESF 1 Transportation: Facilitates coordination and communication with CalSTA and Caltrans in the SOC.
- CA-ESF 2 Communications: Provides public safety communications assets and assistance to support local, state, and federal partners by providing resources to fill communications gaps for a variety of incidents. Acts as the centralized point of contact for industry partners to coordinate cellular, Voice over IP, and wireline communications status and liaise with industry partners for resource needs and assistance during disaster and planned events. Coordinates with Cal OES Public Safety Communications who maintains and develops the public safety communications infrastructure for Cal OES and California agencies such as Next Generation 9-1-1, 9-8-8 Crisis Lifeline, California Radio Interoperable System (CRIS), California Public Safety Microwave Network (CAPSNET), and all public safety radio towers and infrastructure.
- CA-ESF 3 Construction and Engineering: Coordinates the State Safety
   Assessment Program (SAP). SAP utilizes volunteers and mutual aid
   resources to provide professional engineers, architects, and certified
   building inspectors to assist local governments in safety evaluations of their
   built environment in the aftermath of a disaster.

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- **CA-ESF 4 Fire and Rescue**: Provides Fire Service Mutual Aid. Coordinates fire service resources. The Fire and Rescue Branch coordinates the Urban Search and Rescue (US&R) program.
  - CA-ESF 5 Management: Coordinates the state emergency management organization in compliance with SEMS, the ESA, relevant regulations, and Executive Orders. Leads planning and intelligence gathering; plans the mobilization and demobilization of personnel, equipment, and facilities; and compiles records and data specific to an event from all sections of the SOC or Cal OES Regions. Coordinates with FEMA, other federal agencies, and the JFO.
  - CA-ESF 6 Mass Care and Shelter: Supports the Mass Care and Shelter Task
    Force with mass care, sheltering, emergency assistance, and human and
    social services missions, and supports CDSS shelter preparedness planning
    efforts. With CDSS, coordinates the State of California Emergency
    Repatriation Plan.
  - CA-ESF 7 Resources: Provides resources during the initial stages of emergency response and coordinates with other state agencies on the identification, acquisition, and distribution of resources. The Disaster Logistics Program provides for a disaster logistics organization of two field teams and a warehouse and distribution team to support the prepositioning of select all hazard commodities and materials for support during the response and recovery stages of emergency management in the state. Disaster logistics teams are managed in the Logistics Directorate in direct support of the SOC and CA-ESF 7 and provide unique solutions to logistics challenges during all stages of an emergency.
  - CA-ESF 8 Public Health and Medical: Facilitates communication and coordination between the SOC and the Medical Health Coordination Center (MHCC) if activated. If not, facilitates communication and coordination between the SOC and CalHHS, CDPH, and EMSA directly.
  - CA-ESF 10 Hazardous Materials: Coordinates statewide implementation of HAZMAT accident prevention and emergency response programs for all types of HAZMAT incidents (including those arising from accidental and intentional acts) and threats. Provides strategically located HAZMAT response resources and helps coordinate mutual aid response to major HAZMAT emergencies and disasters.

The Fire/Rescue Branch Special Operations and Hazardous Materials Section coordinates with state and local emergency managers for technical assistance and for mutual aid including additional HAZMAT response teams. For major HAZMAT releases or emergencies Cal OES helps facilitate and coordinate the request for state and federal resources to assist local government agencies conducting stabilization and mitigation operations.

Cal OES is responsible for overseeing the Regional Railroad Accident Preparedness and Immediate Response Force, including providing regional and onsite response capabilities in the event of a release of hazardous materials from a railcar or a railroad accident or disaster involving railcars designated to transport hazardous material commodities.

The Radiological Preparedness Unit maintains emergency plans and coordinates with local, state, and federal agencies in the event of a radiological incident or emergency. The programs include nuclear power plants, radiological transportation, spill/release reporting, and the Navy nuclear program.

- CA-ESF 12 Utilities: Coordinates with CEC and CUEA to manage utilities issues during an emergency.
- **CA-ESF 13 Law Enforcement**: The Law Enforcement Branch coordinates statewide law enforcement, wildland search and rescue, and coroner mutual aid programs.
- CA-ESF 14 Recovery: Manages state disaster recovery programs, providing PA and IA to local governments, state agencies, and the public. The CDAA authorizes the Cal OES Director to administer a disaster assistance program, which provides disaster-related state financial assistance for some or all of the following: emergency protective measures, debris removal, permanent restoration of public facilities and infrastructure, and certain mitigation measures. CDAA is also available for certain private nonprofit organizations for the extraordinary cost of performing an essential community service at the request of an affected local agency. In addition, CDAA cost shares with various federal partners, including the FEMA, the Natural Resources Conservation Service (NRCS),

- and the Federal Highway Administration (FHWA). Coordinates with FEMA on federal disaster assistance and oversees the CDRF.
  - CA-ESF 15 Public Information: Lead department in support of public information prior to, during, and following a disaster. Provides accessible information to the public during emergencies through the media at its JIC in Sacramento and through public information officers at the Cal OES Regions. Works with other state agencies to ensure the JIS is providing clear and accessible information.
  - CA-ESF 17 Volunteer and Donations Management: Manages the
    donations of goods and services as part of the IA Program and facilitates
    corporate donations and financial contributions. The Office of Private
    Sector and NGO Coordination manages the state's donations
    management program. The Office designs, coordinates, and implements
    statewide outreach programs to foster relationships with businesses,
    associations, companies, and universities, as well as nonprofit, nongovernmental, and philanthropic organizations.
  - CA-ESF 18 Cybersecurity: Manages and operates the California Cybersecurity Integration Center (Cal-CSIC), whose mission is to reduce the likelihood and severity of cyber incidents that may significantly compromise the security and resilience of California's economy, critical infrastructure, and information resources. Cal OES executes this mission together with CDT, CHP, and CMD. Cal-CSIC is comprised of two key components: (1) cyber threat analysis, and (2) dissemination and coordination of incident response and recovery. Specifically, Cal-CSIC coordinates the identification, prevention, or mitigation of cyber threats, and coordinates response and recovery from significant cyber incidents. Cal-CSIC coordinates the production of threat assessments for the state and facilitates analysis and exchange of cyber threat information with all affected organizations.

The California Cybersecurity Task Force is a statewide partnership comprised of key stakeholders, subject matter experts, and cybersecurity professionals from California's public sector, private industry, academia, and law enforcement. The task force serves as an advisory body to senior administration officials in matters related to cybersecurity.

#### 12.15.1. Seismic Safety Commission (SSC)

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- CA-ESF 3 Construction and Engineering: Under the Existing Buildings and
   New Buildings Initiatives of the California Earthquake Loss Reduction Plan,
   the commission provides expertise in public information and seismic policy
   analysis.
  - CA-ESF 5 Emergency Management: Provides representatives for interagency emergency planning, notification, operations, recovery, mitigation, and public information. Under the California Earthquake Loss Reduction Plan, the commission provides expertise in public information and seismic policy analysis.
  - CA-ESF 12 Utilities: Under the Utilities and Transportation Initiative of the California Earthquake Loss Reduction Plan, the commission provides expertise in public information and seismic policy analysis.
  - CA-ESF 14 Recovery: Collects data through commission meetings for recommendations for a speedy recovery. Provides analysis and consolidation of damage reports. Under the Recovery Initiative of the California Earthquake Loss Reduction Plan, the commission provides expertise in public information and seismic policy analysis.
  - **CA-ESF 15 Public Information**: Under the Emergency Response Initiative of the California Earthquake Loss Reduction Plan, the commission provides expertise in public information and seismic policy analysis.

# 12.16. Governor's Office of Planning and Research (OPR)

- 7089 The OPR serves as the state's comprehensive planning department. The OPR
- 7090 studies future research and planning needs, fosters goal-driven collaboration,
- and delivers guidance to state partners and local communities, with a focus on
- 7092 land use and community development, climate risk and resilience, and
- 7093 transitioning to a carbon-neutral economy.
- 7094 California Emergency Support Functions: The OPR serves as the coordinating
- 7095 agency for emergency activities related to CA-ESF 17 Volunteer and Donations
- 7096 Management. The OPR may assign primary and support roles to those
- 7097 departments within the office that have the authorities, capabilities, and
- 7098 resources necessary to meet emergency needs.

- California Recovery Support Functions: The OPR serves as the coordinating agency for the CA-RSF Community Planning & Capacity Building, a primary agency for CA-RSF Natural & Cultural Resources, and as a supporting agency for the CA-RSF Economic and CA-RSF Infrastructure.
  - CA-ESF 14 Recovery: Offers technical assistance to local governments regarding land use, planning policy analyses, and policy development to assist with recovery and mitigation. Provides legislative analysis and bilingual personnel.

#### 12.16.1. California Volunteers (CalVolunteers)

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- California Emergency Support Functions: Serves as the primary for emergency activities related to CA-ESF 17 Volunteer and Donations Management. Assigns support roles to those state agencies and departments with the authorities, capabilities, and resources necessary to meet emergency needs.
  - CA-ESF 3 Construction and Engineering: Identifies and connects personnel, teams, and/or equipment to clear debris and stabilize hillsides. Assists with the restoration of facilities damaged by disasters by providing non-technical labor support.
  - CA-ESF 6 Mass Care and Shelter: Supports family services agencies, engages CA-ESF partner agencies, and works with Cal OES regarding VOAD personnel to assist in response activities.
  - CA-ESF 10 Hazardous Materials: Supports the Office of Spill Prevention and Response in the coordination of volunteer resources for oil spills.
- CA-ESF 17 Volunteer and Donations Management: Coordinates volunteer activities related to disaster response and recovery, including necessary training, equipment, and transportation provisions. Coordinates monetary and in-kind donations during times of disaster in cooperation with Cal OES.
   Supports family services agencies, engages CA-ESF 17 partner agencies, and works with Cal OES related to VOAD personnel to assist in response activities.
  - CA-RSF Community Planning & Capacity Building: Primary Department.

# 7131 12.17. California Labor and Workforce Development Agency (LWDA)

- 7132 During an emergency, LWDA can call upon its nine departments and boards for
- 7133 personnel and resources to address issues related to industrial and labor
- 7134 services. With a cumulative budget of \$14.7 billion and approximately 11,700
- 7135 employees, LWDA serve California workers and businesses by improving access
- 7136 to employment and training programs, enforcing California labor laws to protect
- 7137 workers and create an even playing field for employers, and administering
- 7138 benefits that include workers' compensation, unemployment insurance,
- 7139 disability insurance and paid family leave.
- 7140 California Recovery Support Functions: The LWDA serves as a primary agency for
- 7141 the CA-RSF Community Planning & Capacity Building and as a supporting
- 7142 agency for the CA-RSF Economic.

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#### 12.17.1. Agricultural Labor Relations Board (ALRB)

- **CA-ESF 7 Resources**: Provides bilingual staff (Spanish) with interviewing and investigative skills for translation services.
- **CA-RSF Economic**: Primary Department.

#### 7147 **12.17.2.** Department of Industrial Relations (DIR)

- CA-ESF 3 Construction and Engineering: Inspects and reports damage to elevators and related conveyances. Provides technical expertise in construction and demolition safety, chemical and hazardous material exposures, and personal protective equipment selection and use.
- CA-ESF 8 Public Health and Medical: Provides the technical expertise of industrial hygienists and safety engineers and assures emergency response workers are protected from potential exposures to hazardous materials and operations follow safety regulations.
- CA-ESF 10 Hazardous Materials: Provides technical expertise in chemical and hazardous material exposures, personal protective equipment selection and use, and exposure assessments for emergency response workers. Provides the technical expertise of industrial hygienists and safety engineers and assures emergency response workers are protected from potential exposures to hazardous materials and adhere to safety regulations. Maintains a list of Division of Occupational Safety and Health

- certified asbestos consultants and registered asbestos contractors who can oversee and carry-out the proper removal of asbestos to ensure all health precautions are followed. Provides advice on workers' compensation claims.
- **CA-RSF Economic**: Supporting Department.
- CA-RSF Health & Social Services: Supporting Department.
- **CA-RSF Infrastructure**: Supporting Department.

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#### 12.17.3. Employment Development Department (EDD)

- CA-ESF 7 Resources: Provides Unemployment Insurance, Disability Insurance, and employer assistance related to disasters. Can identify potential personnel resource pools, enlist personnel, and determine personnel shortages. Provides job search assistance, online job listings, workshops, information on wages and trends, and other employment and training services at local America's Job Center of California. May provide limited skilled staff in emergency management, personnel screening, processing, acquisition, contracting, IT, procurement, facilities management, legal, public relations, and labor relations.
- CA-ESF 11 Food & Agriculture: Supports the federal H-2A Temporary Agricultural Program (agricultural workers) by providing assistance and outreach to agriculture employers and laborers impacted by an emergency or disaster.
- **CA-ESF 13 Law Enforcement**: May provide limited peace officer staff and special investigators with peace officers status.
  - CA-ESF 14 Recovery: Confers with federal and state emergency resource
    officials to provide workforce data. Provides Disaster Unemployment
    Insurance to qualified claimants. Services benefit claimants directly at
    Cal OES operated LACs and FEMA operated DRCs when called upon by
    Cal OES IA following a major disaster.
- **CA-RSF Economic**: Primary Department.
- CA-RSF Community Planning & Capacity Building: Supporting
   Department.
- CA-RSF Health & Social Services: Supporting Department.

# 12.18. California Lottery (CALottery)

- 7196 The California Lottery is a self-supporting state agency funded entirely by
- 7197 revenues generated through Lottery games sales. The agency is overseen by
- 7198 the Lottery Commission which consists of up to five appointed members. The
- 7199 Lottery's mission is to provide a maximum amount of net revenues as
- 7200 supplemental funding for California's public schools and colleges through the
- 7201 sale of lottery products.

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- 7202 To the extent allowed by the Lottery Act in Government Code, Section 8880 et
- 7203 seq., and where Lottery operations are not limited or disrupted, the Lottery will
- 7204 support CA-ESF 5 Management and the following CA-ESFs:
  - CA-ESF 7 Resources: May provide limited number of specialized staff such as peace officers and bilingual staff, based upon availability and to the extent that the Lottery's operations and mission to provide supplemental funding to public education is not limited. The Lottery may provide office space, administrative supplies, vehicles, and open space for the staging of personnel, equipment, or vehicles.
  - CA-ESF 15 Public Information: The Lottery can provide a link on the Lottery's public website to redirect users to the Cal OES website and can also leverage owned media platforms (e.g., social media) to provide links to the Cal OES website and any related emergency messages.

# 12.19. California Military Department (CMD)

- 7216 The California Military Department is led by The Adjutant General who reports to
- 7217 the governor. The CMD is comprised of the California Army National Guard, the
- 7218 California Air National Guard, the California State Guard, and the California
- 7219 Youth and Community Programs. The CMD administers the department's
- 7220 programs, systems, and training centers to organize, train, and equip
- 7221 approximately 18,000 members of the California National Guard.
- 7222 California Recovery Support Functions: The CMD serves as a supporting agency
- 7223 for the CA-RSF Infrastructure.
- **CA-ESF 1 Transportation**: Provide portable ribbon bridge systems and equipment.

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- CA-ESF 2 Communications: Deploys Incident Commander's Command,
   Control, Communications, and Computers Unit (IC4U). Provides incident
   commanders with interoperable communications equipment and
   technical support personnel.
  - CA-ESF 3 Construction and Engineering: Can assist with debris clearance from essential government and military facilities, roadways, and bridges, and advise Cal OES on the use of military equipment and supplies to support these activities.
  - CA-ESF 4 Fire and Rescue: Assists with air and land capabilities in wildland
    and forest fire suppression and fuel reduction crews under CAL FIRE
    supervision. Assists civil authorities to protect life and property from
    wildland fires. Provides both rotary and fixed wing aircraft for fire
    suppression and infrared imagery. Provides trained search and rescue
    teams, fuel reduction teams, and firefighting hand crews.
  - CA-ESF 5 Management: Provides Cal OES with a Military Resource Advisory Group (MRAG) which serves as a clearinghouse for the tieredmanagement of Military Support to Civilian Authorities (state military)/Defense Support to Civilian Authorities (state, regional, and federal military). Facilitates coordination and economy of effort within the National Guard and US Department of Defense/military community to augment emergency response.
  - CA-ESF 6 Mass Care and Shelter: Provides limited mass care facilities, along with limited all weather shelter space throughout California at California National Guard (CNG) armories.
  - CA-ESF 7 Resources: Provide limited Incident Aerial Assessment and Awareness (IAA) of disaster areas. Provides personnel for warehouse distribution management, state staging area management, and other staffing needs. Provide both ground and air transportation assets to transport personnel and cargo. Specialized materials handling equipment, along with off-road and high-water mass transport capabilities are also available. Can provide convoy support centers for military and partner agencies, provide bulk fuel draw and partner agency distribution fuel points, and set-up roadblocks and traffic control points.
  - CA-ESF 8 Public Health and Medical: Assists in patient movement and evacuation including air medical evacuation. In coordination with EMSA,

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- assists with managing casualty evacuation from hospitals and casualty collection points. Also provides water purification teams and water distribution.
  - CA-ESF 10 Hazardous Materials: Can develop and maintain plans for radiological protection information. Develops radiological protection plans and procedures. Deploys Civil Support Teams (CST) with robust Weapons of Mass Destruction characterization, modeling, and reachback capabilities to national laboratories. Makes CST's mobile laboratories available. Assists with mass decontamination with Chemical, Biological, Radiological, Nuclear, and High Yield Explosives Enhanced Reaction Force Package (CERFP).
  - CA-ESF 13 Law Enforcement: Provides military police personnel in support of law enforcement mutual aid, air transportation, rotary wing aircraft, and other unique capabilities. Provides technical advice for Explosive Ordnance Disposal. Assists with evacuating victims or threatened populations and provides transportation (land and air).
  - CA-ESF 18 Cyber Security: Responds and aids recovery of cyber incidents that may significantly compromise the security and resilience of California's critical infrastructure and information resources. Performs information security assessments, cyber threat analysis and incident response, and cyber recovery operations.

# 12.20. Office of the Inspector General (OIG)

- The Office of the Inspector General (OIG) safeguards the integrity of the state's correctional system by providing oversight and transparency through monitoring, reporting, and recommending improvements to CDCR. The OIG is also responsible for contemporaneous oversight of the internal affairs investigations and the disciplinary process of CDCR.
  - CA-ESF 7 Resources: Provides specialized staff for legal counsel and assistance.

# 12.21. California Public Utilities Commission (CPUC)

The CPUC regulates investor-owned electric, natural gas, telecommunications, water, railroad, rail transit, and passenger transportation companies.

- 7293 The CPUC's mission is to protect consumers and ensure the provision of safe, 7294 reliable utility service and infrastructure at reasonable rates.
- **California Recovery Support Functions**: The CPUC serves as a primary agency for 7296 the CA-RSF Infrastructure, and as a supporting agency for the CA-RSF Health 7297 and Social Services and CA-RSF Natural and Cultural Resources.
  - CA-ESF 1 Transportation: Evaluates transportation emergency
    preparedness and ensures that regulated transportation companies
    develop emergency plans that are complete and kept current. Inspects
    rail track to verify it is safe for use and provide advice to Cal OES on
    railroad technical transportation matters, information on railroad status,
    and help coordinate CPUC-regulated transportation resources and
    services, as needed. Provides lists of commercial and private transport
    providers.
  - CA-ESF 12 Utilities: Requires investor-owned utility (IOU) companies to
    develop all-hazard emergency plans. Provides lists of utility offices and
    contacts, oversees the activities of investor-owned natural gas and
    electric utilities, and provides safety and other engineers as well as public
    information staff to assist in recovery efforts. Reviews major outages
    affecting 10 percent or more of customers, identifies ways to prevent
    major transmission outages and establishes physical security regulation for
    utilities systems throughout California. Responsible for ensuring investorowned water utilities deliver clean, safe, and reliable water to their
    customers.

# 12.22. California State Board of Equalization (BOE)

- The BOE was established under the California Constitution to regulate county assessment practices, equalize county assessment ratios, and assess properties of intercounty railroads and public utilities. In subsequent constitutional and statutory amendments, the board is directed to administer tax, fee, and appellate programs to support state and local government. The BOE focuses on property tax, alcoholic beverage tax, and tax on insurers. It also acts as the appellate body for corporate franchise and personal income tax appeals.
- **California Recovery Support Functions**: The BOE serves as a supporting agency for the CA-RSF Economic.

• **CA-ESF 14 Recovery**: Provides advice and assistance to business and property owners in obtaining emergency tax relief for disaster losses.

### 12.23. California State Transportation Agency (CalSTA)

- 7329 The CalSTA coordinates the policies and programs of the state transportation
- 7330 entities to achieve the state's mobility, safety, and air quality objectives of the
- 7331 transportation system. During an emergency, the agency can call upon its
- 7332 personnel and resources to address issues related to transportation, public
- 7333 safety, and support interagency aviation coordination.
- 7334 California Emergency Support Functions: The CalSTA serves as the coordinating
- 7335 agency for emergency activities related to CA-ESF 1 Transportation. The CalSTA
- 7336 may assign primary and support roles to those departments within the agency
- 7337 that have the authorities, capabilities, and resources necessary to meet
- 7338 emergency needs.

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- 7339 California Recovery Support Functions: The CalSTA serves as the coordinating
- 7340 agency for CA-RSF Infrastructure and as a primary agency for the CA-RSF
- 7341 Community Planning & Capacity Building.

#### 12.23.1. California Highway Patrol (CHP)

- CA-ESF 1 Transportation: Secures routes, regulates traffic flow, and enforces safety standards for evacuation and re-entry into evacuated areas in coordination with local agencies. Coordinates interstate highway movement on regulated routes with adjoining states. Establishes highway safety regulations consistent with location, type, and extent of emergency conditions. Supports Caltrans with traffic route re-establishment, emergency traffic regulation, and control procedures as required.
- CA-ESF 8 Public Health and Medical: Provides helicopters classified as EMS
   Air Rescue aircraft, which include advanced life support and basic life
- 7352 support capability.
- CA-ESF 10 Hazardous Materials: Responsible for incident command of hazardous materials or explosive device incidents on state-owned or state-leased facilities, state freeways, state-owned bridges, and highways in unincorporated areas. Assists with hazardous materials incidents

occurring within cities upon request. Tracks radiological materials incident data.

- CA-ESF 13 Law Enforcement: Assists state agencies with the development and implementation of employee and facility protection plans. Assists local jurisdictions to maintain law and order and implements emergency traffic regulation and control procedures in coordination with local agencies. Assists local law enforcement agencies with establishing evacuation routes and assists with the evacuation process as requested. Enforces highway safety regulations and provides security for the SOC and other state facilities. Coordinates with federal security agencies for the transportation of federally provided pharmaceuticals and medical supplies within or through the state. May provide escort and on-site security for other deployed state medical assets, including public health and medical personnel in the field and mobile field hospitals upon request. Provides information to state agencies related to terrorism. Provides mutual aid to local jurisdictions upon request for assistance.
- CA-ESF 18 Cybersecurity: Investigates computer/cyber-crimes involving state agencies. Serves as the lead agency for any threat response activities consisting of criminal investigation and evidence preservation of all reported crimes involving state computer and computer-related assets. Coordinates investigative efforts with federal, state, and local law enforcement partners and for operational issues with the Cal-CISC and CDT. Coordinates information sharing directly with responding agencies and work to protect assets, mitigate vulnerabilities, reduce impacts of, and recover from cyber incidents. Disseminates appropriate information identified during investigations that may pose risks or vulnerabilities to state agencies through the Cal-CISC.
- **CA-RSF Infrastructure**: Supporting Department.

#### 12.23.2. California Department of Motor Vehicles (DMV)

- **CA-ESF 7 Resources**: Works with state agencies to develop procedures for issuing identification to registered disaster service workers.
- CA-ESF 13 Law Enforcement: May provide law enforcement personnel.

- **CA-ESF 14 Recovery**: Assists with vehicle identification and emergency licensing.
- **CA-RSF Economic**: Supporting Department.

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#### 12.23.3. California Department of Transportation (Caltrans)

- **CA-ESF 1 Transportation**: Caltrans is the primary agency for this Emergency Support Function. Provides assessments of multimodal transportation infrastructure systems. Coordinates with rail, transit, aviation, and maritime partners on damage assessments within those sectors. Operates as liaison with USDOT and their administrations regarding the status of transportation systems. Provides transportation policies and guidance as needed. Coordinates state agency plans, procedures, and preparations for route recovery, traffic regulation, and interagency aviation support. Supports CA-ESF 13 in routing and directing evacuation movements. Leads the development of route planning with other transportation partners for the delivery of necessary personnel and supplies within impacted areas. Prepares road information messaging and displays. Assists CHP and local traffic agencies with traffic controls, signage, and staff at key roadblocks. Assumes lead role for aviation coordination activities. This includes air space management over the incident area and aviation mission task deconflictions between responding agencies.
- CA-ESF 3 Construction and Engineering: Assists DGS with contacting construction material manufacturers, wholesalers, and general contractors having construction-related equipment for use in emergency operations. Provides engineering expertise and other technical assistance and service to support local public work agencies, Cal OES, other state and local government agencies, and tribal nations. Provides engineering expertise, access to utilities within structures and facilities in state right-of-way. Provides funding assistance to local agencies for remedying structural seismic design deficiencies of public bridges on local streets and roads in California through the statewide Seismic Safety Retrofit Program. Provides situational awareness to responders within 10 to 15 minutes following an earthquake through ShakeCast.
- CA-ESF 4 Fire and Rescue: Supports the fire-fighting efforts, either directly
  in the field through lane closures, or through mission tasking from Cal OES.

- **CA-ESF 10 Hazardous Materials**: Restores contaminated highways and other transportation facilities under departmental jurisdiction.
- CA-ESF 13 Law Enforcement: Supports CHP with traffic control.
- **CA-RSF Economic**: Primary Department.
- CA-RSF Community Planning & Capacity Building: Supporting
   Department.
- **CA-RSF Economic**: Supporting Department.
- **CA-RSF Housing**: Supporting Department.

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• CA-RSF Natural & Cultural Resources: Supporting Department.

### 12.24. Board of Governors, California Community College

- The California Community Colleges is guided by a process of participatory governance. The Board of Governors of the California Community Colleges sets policy and provides guidance for the 73 districts and 116 colleges that constitute the system. Board members are appointed by the governor and formally interact with state and federal officials and other state organizations.
  - CA-ESF 6 Mass Care and Shelter: Organizes education/college facilities related to emergency medical services and emergency welfare services. Provides housing for first responders and displaced persons if requested.
  - CA-ESF 7 Resources: Provides emergency teams, facilities planners, and information technology (IT) personnel, and foreign language instructors.
  - CA-ESF 8 Public Health and Medical: Coordinates education/college facilities to support emergency medical services and emergency welfare services. Directs districts and colleges to utilize facilities, transportation options, miscellaneous supplies, and equipment during emergencies and supports emergency medical services and emergency welfare services.

# 12.25. University Systems

The University of California (UC) and California State University (CSU) are the two statewide university systems that are each overseen by independent governing boards. The UC system consists of 10 campuses and five major medical centers.

7453 UC campuses are generally clustered in the greater San Francisco Bay Area, 7454 Central Valley, and in Southern California. 7455 The CSU system has 23 campuses covering the entire state from Humboldt 7456 County to San Diego County. Both UC and CSU are highly decentralized systems 7457 whose campuses function independently. 7458 California Recovery Support Functions: The Trustees of the CSU serve as a 7459 supporting agency for the CA-RSF Housing. The UC Board of Regents serves as a 7460 supporting agency for the CA-RSF Community Planning & Capacity Building and 7461 CA-RSF Housing. 7462 • CA-ESF 4 Fire and Rescue: The UC operates one full-time fire department 7463 at UC Davis. 7464 • CA-ESF 6 Mass Care and Shelter: Organizes education/college facilities 7465 related to emergency medical services and emergency welfare services. 7466 Provides housing for first responders and displaced persons if requested. 7467 • CA-ESF 13 Law Enforcement: All UC and CSU campuses have fully sworn 7468 police departments. Provides law enforcement mutual aid if requested.



# 13. Plan Administration

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7471	13.1. Plan Development and Maintenance
7472 7473 7474 7475 7476	The SEP is developed under the authority conveyed to the Governor in accordance with the ESA. The Cal OES Planning and Preparedness Branch is charged with keeping the plan current and reviewing the SEP, supporting annexes, and supporting plans on a five-year cycle (Government Code, Section 8570.4).
7477 7478 7479 7480 7481 7482 7483 7484	The 2023 SEP was developed using Cal OES planning staff as the core of the SEP collaborative planning team. A project charter was prepared establishing the project as an update to the 2017 plan. A public review strategy was also prepared using a broad approach to whole community planning. Stakeholders to the planning process centered on the public, community based organizations, including underserved and access and functional needs communities, the private and nonprofit sectors, and local, tribal, state, and federal partners.
7485 7486 7487 7488 7489	The public review strategy included public messaging (radio public service announcements, press releases, social media, and video blogs), presentations to local governments, emergency partners, and underserved groups. A user friendly on-line comment process provided access to the 2023 SEP Coordinating Draft for all interested parties.
7490	The SEP review and development process followed this general sequence:
7491 7492 7493	<ul> <li>An internal review of the 2017 SEP by all 26 Cal OES branches was conducted. Planning team members met with branch staff upon request. Comments were collected and recorded.</li> </ul>
7494 7495 7496 7497 7498	<ul> <li>State agency partners were asked to review the 2017 plan and provide comments or updates. Planning team members met with agency staff upon request. State agency comments were collected, tracked and adjudicated. These comments, along with the Cal OES internal comments, were used to develop the 2023 SEP Coordinating Draft.</li> </ul>
7499	<ul> <li>The 2023 SEP Coordinating Draft was circulated for a 45-day public review</li> </ul>

and comment period. Public comments were reviewed, organized and

adjudicated, and based on their appropriateness, used to develop the 2023 Draft SEP. Comments not appropriate for the plan but having relevance to other state agencies were sent to the appropriate agency for review and action as needed.
 Following Cal OES executive review, the 2023 Draft SEP was forwarded to the Governor's Office for review and comment. Upon completion of the review the 2023 SEP was signed and promulgated by the Governor.
 In between update cycles, the Cal OES Planning Division maintains a list of new

In between update cycles, the Cal OES Planning Division maintains a list of new laws and regulations that affect the emergency management system and tracks the recommendations of AARs that create or amend policies and procedures for incorporation into the next update of the plan. When necessary, planning staff may incorporate minor edits to the SEP and record the change in the document change log. The SEP update process typically starts a minimum of 18 months prior to the expiration of the current plan.

# 13.2. Administrative Practices

- 7516 Standard administrative and financial procedures are an important part of
- 7517 tracking funding and resources used in response and recovery activities. Proper
- 7518 cost accounting is essential for any reimbursement provided through disaster
- 7519 assistance programs. Emergency response agencies should develop and
- 7520 integrate administrative and financial procedures into their standard operating
- 7521 procedures (SOP). All financial management officials should follow SEMS
- 7522 Guidelines to be eligible for reimbursement and must follow the administrative
- 7523 practices required by state law.

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- 7524 The SEMS Guidelines regarding administrative and financial practices can be
- 7525 found in the Local Government Finance/Administration Function Specific
- 7526 Handbook and the Operational Area Finance/Administration Function Specific
- 7527 Handbook along with other SEMS documents on the Cal OES Standardized
- 7528 <u>Emergency Management System</u> webpage.

### 13.3. Implementation and Standard Operating Procedures

- 7530 Included in the SEP are signed letters from the Governor and the Director of
- 7531 Cal OES that promulgate the plan and request all political subdivisions of the
- 7532 state and the people of the State of California implement and carry out the

- 7533 provisions of the plan. The SEP shall be in effect in each political subdivision of 7534 the state. It is intended to be used in conjunction with city, county, OA, and 7535 state agency/department plans and associated SOPs that are integrated into 7536 and coordinated with the SEP (Government Code, Sections 8568-8569). 7537 The SEP is functionally implemented through the Standardized Emergency 7538 Management System codified in the California Code of Regulations (CCR). The 7539 State of California Emergency Plan is a living document that will be kept current, 7540 considering all disasters that may affect or change the state's approach to 7541 emergency management. Subsequent plans and procedures developed in 7542 support of this statewide plan will be incorporated by reference and maintained 7543 separately from this document. 7544 Standard operating procedures can include legal authorities, statement of 7545 purpose, and a detailed list of preferred actions and contingencies based on a 7546 set of assumed circumstances. SOPs should also provide sufficient context and 7547 background information to facilitate carrying out actions under conditions not 7548 anticipated in the SOP. In these cases, procedures may need to be suspended 7549 or altered to be made operational, but changes should be carefully considered, 7550 and potential consequences projected realistically. **Essential Records Retention** 7551 13.4. 7552 Administrative records should be maintained before, during, and after an 7553 emergency. Before an emergency, training and forms should be provided, 7554 including procedures for potential response organization. During an emergency, 7555 pre-identified and incident-related documentation may be collected by the Documentation Unit for the field and EOC (e.g., documents on personnel 7556 7557 activities, equipment use, and expenditures). When possible, cost recovery
  - 13.5. After Action Reports and Corrective Actions

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SEMS regulations require Cal OES, in cooperation with involved state and local government agencies, to complete an AAR for each Governor proclaimed state of emergency. After an incident or state of emergency proclamation, an

records should be pre-identified and collected throughout the emergency to

protected and maintained for audits, cost recovery, and after action reporting.

avoid any missing information. After an emergency, all records should be

AAR must be completed within 180 days. Furthermore, SEMS regulations under
CCR, Title 19, Section 2450(a), require any federal, state, or local jurisdiction
proclaiming or responding to a local emergency for which the Governor has
proclaimed a state of emergency or state of war emergency shall complete
and transmit an AAR to Cal OES within 90 days of the close of the emergency
period (California Code of Regulation, Title 19).
AARs should identify areas of improvement, recommend corrective measures,
and be used to develop new training and plans based on the updated
procedures. Jurisdictions are encouraged to identify issues and corrective
actions from their response and recovery effort, as well as from exercises and
training. Corrective actions could range from small recommendations for
improving agency plans and procedures to a detailed list of system-wide
improvements. These recommendations are then assigned to relevant
stakeholders and tracked to ensure the identified improvements have been
addressed.



## 14. Attachments

7581	Below is	a list of attachments referenced in the plan:
7582	14.1	Authorities and References
7583	14.2	Attachment B – Acronyms and Abbreviations
7584	14.3	Glossary
7585	14.4	List of Regulatory Milestones
7586	14.5	CA-ESF and CA-RSF Crosswalk
7587	14.6	List of Annexes to the State Emergency Plan
7588	14.7	California Warning System
7589	14.8	End Notes

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## 14.1. Authorities and References 7592 7593 California Emergency Services Act 7594 California Disaster Assistance Act 7595 California Code of Regulations, Title 19 7596 **Emergency Management Assistance Compact** 7597 1951 Interstate Civil Defense and Disaster Compact 7598 California Disaster and Civil Defense Master Mutual Aid Agreement 7599 Standardized Emergency Management System Guidelines 7600 Standardized Emergency Management System Training 7601 Governor's Executive Order W-9-91 7602 Governor's Executive Order S-19-06 7603 Administrative Orders (prepared under the authority of the Governor's Executive 7604 Order W-9-911 7605 Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended 7606 National Incident Management System 7607 National Response Framework 7608 National Disaster Recovery Framework 7609 California Disaster Recovery Framework 7610 Code of Federal Regulations Title 44 7611 California Enhanced State Multi-Hazard Mitigation Plan 7612 California Catastrophic Incident Base Plan: Concept of Operations 7613 Bay Area Earthquake Plan 7614 Southern California Catastrophic Earthquake Response Plan 7615 California Cascadia Subduction Zone Earthquake and Tsunami Response Plan 7616 Northern California Catastrophic Flood Response Plan 7617 California Adaptation Planning Guide, June 2020 7618 FEMA Comprehensive Preparedness Guide 101, Version 3.0 7619 Extreme Temperature Response Plan, 2022 7620 Presidential Disaster Declaration Requests Development Guide, 2022

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## 14.2. Acronyms and Abbreviations

7623

Acronym	Definition
AA	Administering Agency
AAA	Area Agencies on Aging
AAR	After Action Report
ABC	California Department of Alcoholic Beverage Control
ACG	Air Coordination Group
ADA	Americans with Disabilities Act
AED	Automated External Defibrillator
AFN	Access and Functional Needs
AFO	Area Field Office
AG	Agriculture
AKDN	Aga Khan Development Network
ALRB	California Agricultural Labor Relations Board
AO	Administrative Order
AP	Action Plan
ARB	Air Resources Board
ARC	American Red Cross
AREP	Agency Representative
ASL	American Sign Language
AST	Ambulance Strike Team
ATV	All-Terrain Vehicle
BCDC	San Francisco Bay Conservation and Development Commission
BCSHA	California Business, Consumer Services and Housing Agency
BOE	California State Board of Equalization

Acronym	Definition
BRAC	Base Realignment and Closure
BRIC	Building Resilient Infrastructures and Communities
CA-ESF	California Emergency Support Function
CAHAN	California Health Alert Network
CAISO	California Independent System Operator
CAL FIRE	California Department of Forestry and Fire Protection
Cal OES	California Governor's Office of Emergency Services
Cal-CSIC	California Cybersecurity Integration Center
CalEOC	California Emergency Operations Center
CalEPA	California Environmental Protection Agency
CalHFA	California Housing and Finance Agency
CalHHS	California Health and Human Services Agency
CalHR	California Department of Human Resources
Cal IFOG	California Interoperable Field Operations Guide
CALottery	California State Lottery
CalPERS	California Public Employee Retirement System
CalPreP	California Preparedness Portal
CalRecycle	California Department of Resources Recycling and Recovery
CalSTA	California State Transportation Agency
Caltrans	California Department of Transportation
CalVCB	California Victims Compensation Board
CalVet	California Department of Veteran's Affairs
CalVolunteers	California Volunteers
CALWAS	California Warning System

Acronym	Definition
CAP	Corrective Action Planning
CAPSNET	California Public Safety Microwave Network
CARES	California Animal Response Emergency System
СВО	Community Based Organization
CBRNE	Chemical, Biological, Radiological, Nuclear, and Explosive
CCC	California Conservation Corps
CCR	California Code of Regulations
CCSS	California Comprehensive School Security
CDA	California Department of Aging
CDAA	California Disaster Assistance Act
CDC	Centers for Disease Control and Prevention
CDCR	California Department of Corrections and Rehabilitation
CDE	California Department of Education
CDFA	California Department of Food and Agriculture
CDFW	California Department of Fish and Wildlife
CDI	California Department of Insurance
CDPH	California Department of Public Health
CDRF	California Disaster Recovery Framework
CDSS	California Department of Social Services
CDT	California Department of Technology
CEQA	California Environmental Quality Act
CERFP	CBRNE (Chemical, Biological, Radiological, Nuclear, and Explosive) Enhanced Response Force Package
CERT	Community Emergency Response Team
CFATS	Chemical Facility Anti-Terrorism Standards

Acronym	Definition
CFR	Code of Federal Regulations
CEC	California Energy Commission
CESA	California Emergency Services Act
CHCSGP	California Health Center Security Grant Program
CHIP	Children's Health Insurance Program
СНР	California Highway Patrol
CHRIS	California Historic Resource Information System
CI	Critical Infrastructure
CIP	Critical Infrastructure Protection
CISN	California Integrated Seismic Network
CLEMARS	California Law Enforcement Mutual Aid Radio System
CLERS	California Law Enforcement Radio System
CLETS	California Law Enforcement Telecommunications System
CMD	California Military Department
CMSC	California Maritime Security Council
CNG	California National Guard
CNRA	California Natural Resources Agency
COG	Continuity of Government
CONOPS	Concept of Operations
COOP	Continuity of Operations
COVID-19	Coronavirus Disease 2019
СРСВ	Community Planning and Capacity Building
CPG	Comprehensive Preparedness Guide
CPR	Cardiopulmonary Resuscitation
CPUC	California Public Utilities Commission

Acronym	Definition
CSA	Coordinating State Agency
CSD	California Department of Community Services and Development
CST	Civil Support Team
CSTI	California Specialized Training Institute
CSU	California State University
CSWC	California State Warning Center
CTC	California Transportation Commission
CUEA	California Utilities Emergency Association
CUPA	Certified Unified Program Agencies
CVC	California Vaccination Campaign
CVET	California Veterinary Emergency Team
DAA	Disaster Assistance Act
DCA	California Department of Consumer Affairs
DCMP	Disaster Case Management Program
DCSS	California Department of Child Support Services
DDS	California Department of Developmental Services
DDW	Division of Drinking Water
DFEH	California Department of Fair and Housing Employment
DFPI	California Department of Financial Protection and Innovation
DFRR	Disaster Financial Recovery and Reconciliation
DGS	California Department of General Services
DHCS	California Department of Health Care Services
DHS	U.S. Department of Homeland Security
DHV	Disaster Healthcare Volunteer

Acronym	Definition
DINS	Damage Inspection Specialist
DIR	California Department of Industrial Relations
DMHC	California Department of Managed Health Care
DMV	California Department of Motor Vehicles
DOC	Department Operations Center
DOD	U.S. Department of Defense
DOF	California Department of Finance
DOJ	California Department of Justice
DOR	California Department of Rehabilitation
DPR	California Department of Pesticide Regulation
DRC	Disaster Recovery Center
DROC	Debris Removal Operations Center
DRRA	Disaster Recovery Reform Act
DSCA	Defense Support Civil Authority
DSH	California Department of State Hospitals
DSOD	Division of Safety of Dams
DTFA	California Department of Tax and Fee Administration
DTSC	California Department of Toxic Substances Control
DVE	Domestic Violent Extremist
DWR	California Department of Water Resources
EAS	Emergency Alert System
EAP	Emergency Action Plans
EDD	California Employment Development Department
EEI	Essential Elements of Information
EFAP	Emergency Food Assistance Program

Acronym	Definition
EFLEA	Emergency Federal Law Enforcement Assistance Act
EM	Emergency Management
EMAC	Emergency Management Assistance Compact
EMI	Emergency Management Institute
EMMA	Emergency Management Mutual Aid
EMP	Electromagnetic Pulse
EMPG	Emergency Management Performance Grant
EMSA	Emergency Medical Services Authority
EMSU	Emergency Management Systems Unit
EN	Environment
EO	Executive Order
EOC	Emergency Operations Center
EOM	Emergency Operations Manual
EOP	Emergency Operations Plan
EPP	Environmental Protection Plan
ERD	Emergency Resource Directory
ESA	California Emergency Services Act
ESF	Emergency Support Function
FAA	Federal Aviation Administration
FAST	Functional Assessment Service Team
FBI	Federal Bureau of Investigation
FCD	Federal Continuity Directive
FCO	Federal Coordinating Officer
FE	Functional Exercise
FEB	Financial, Economic, and Business

Acronym	Definition
Fed-ESF	Federal Emergency Support Function
FEMA	Federal Emergency Management Agency
FHWA	Federal Highway Administration
FIRESCOPE	Firefighting Resources of California Organized for Potential Emergencies
FIRM	Flood Insurance Rate Map
FMA	Flood Mitigation Assistance
FMAG	Fire Management Assistance Grant Program
FOC	Flood Operations Center
FPPC	Fair Political Practices Commission
FSE	Full Scale Exercise
FTB	California Franchise Tax Board
FTO	Foreign Terrorist Organizations
GDP	Gross Domestic Product
GIS	Geographical Information System
GL	Government Leadership
GOAR	Governor's Office Action Request
GO-Biz	California Governor's Office of Business and Economic Development
GovOps	California Government Operations Agency
HAZMAT	Hazardous Materials
HCAI	Department of Health Access and Information
HCD	California Department of Housing and Community Development
HHPD	High Hazard Dam Program
НМА	Hazard Mitigation Assistance

Acronym	Definition
HMGP	Hazard Mitigation Grant Program
HRF	Homeland Response Force
HSEEP	Homeland Security Exercise and Evaluation Program
HSGP	Homeland Security Grant Program
HSS	Health and Social Services
HVE	Homegrown Violent Extremist
IA	Individual Assistance
IAA	Incident Aerial Assessment and Awareness
IAP	Incident Action Plan
IC	Incident Commander
IC	Information Collection
IC4U	Incident Commander's Command, Control,
	Communications, and Computers Unit
ICP	Incident Command Post
ICS	Incident Command System
IDAT	Insurance Disaster Assessment Team
IDE	Initial Damage Estimate
IHP	Individuals and Households Program
ILC	Independent Living Center
IMAT	Incident Management Assistance Team
IMT	Incident Management Team
IOF	Initial Operating Facility
IOU	Investor-Owned Utilities
IP	Improvement Plan
IPAWS	Integrated Public Alert and Warning System

Acronym	Definition
IPP	Integrated Preparedness Plan
IPPW	Integrated Preparedness Planning Workshop
IRC	Interagency Recovery Coordination
ISIS	Islamic State in Iraq and ash-Sham
IST	Incident Support Team
IT	Information Technology
ITC	Information Technology/Communication
JFO	Joint Field Office
JIC	Joint Information Center
JIS	Joint Information System
JRIC	Joint Regional Intelligence Center
L&C	Licensing and Certification
LAC	Local Assistance Center
LEA	Local Enforcement Agency
LEMSA	Local Emergency Medical Services Agency
LHMP	Local Hazard Mitigation Planning
LWDA	California Labor and Workforce Development Agency
MAA	Mutual Aid Agreements
MAC	Multiagency Coordination
MAC Group	Multiagency Coordination Group
MACS	Multiagency Coordination System
MARAC	Mutual Aid Regional Advisory Committee
MCSTF	Mass Care and Shelter Task Force
MH	Medical Health
МНСС	Medical Health Coordination Center

Acronym	Definition
MHOAC	Medical Health Operational Area Coordinator
MMAA	California Disaster and Civil Defense Master Mutual Aid Agreement
МОА	Memorandum of Agreement
MOU	Memorandum of Understanding
MPA	Marine Protection Area
MRAG	Military Resource Advisory Group
MRC	Medical Reserve Corps
MRMIP	Major Risk Medical Insurance Program
NAWAS	National Warning System
NCR	Natural & Cultural Resources
NCRIC	Northern California Regional Intelligence Center
NDAA	Natural Disaster Assistance Act
NDRF	National Disaster Recovery Framework
NEIC	National Earthquake Information Center
NEPA	National Environmental Policy Act
NERP	Nuclear Emergency Response Program
NGO	Non-Governmental Organization
NHPA	National Historic Preservation Act
NIMS	National Incident Management System
NOAA	National Oceanic and Atmospheric Administration
NRC	U.S. Nuclear Regulatory Commission
NRCC	National Response Coordination Center
NRCS	National Resources Conservation Service
NRDA	Natural Resource Damage Assessment

Acronym	Definition
NRF	National Response Framework
NSGP	Nonprofit Security Grant Program
NSPD	National Security Presidential Directive
NTWC	National Tsunami Warning Center
NRVP	Natural Resource Volunteer Program
NWS	National Weather Service
ОА	Operational Area
OAFN	Office of Access and Functional Needs
OAL	California Office of Administrative Law
OASIS	Operational Area Satellite Information System
OCIAC	Orange County Intelligence Assessment Center
ОЕННА	California Office of Environmental Health Hazard Assessment
OIG	California Office of the Inspector General
ОРА	Oil Pollution Act
OPR	California Governor's Office of Planning and Research
OSI	Office of Systems Integration
OSPR	Office of Spill Prevention and Response
OTC	Office of Tribal Coordination
PA	Public Assistance
PAO	Public Affairs Office
PDA	Preliminary Damage Assessment
PDM	Pre-Disaster Mitigation
PIO	Public Information Officer
PKEMRA	Post-Katrina Emergency Management Reform Act

Acronym	Definition
PNP	Private Nonprofit
POST	Peace Officer Standards and Training
PPE	Personal Protective Equipment
PS	Public Safety
PSPS	Public Safety Power Shutoff
RAPT	Resilience Analysis and Planning Tool
RDMHC	Regional Disaster Medical Health Coordinator
RRCC	Regional Response Coordination Center
RRF	Resource Request Form
RRT	Regional Response Team
RSF	Recovery Support Function
SAM	State Administrative Manual
SAP	State Safety Assessment Program
SAR	Search and Rescue
SAR	Suspicious Activity Reporting
SBA	U.S. Small Business Administration
SBDR	Southern Baptist Disaster Relief
SCA	State Coordinating Agency
SCIGP	School Communications Interoperability Grant Program
SCO	State Coordinating Officer
SCOUT	Situation Awareness and Collaboration Tool
SCUBA	Self-Contained Underwater Breathing Apparatus
SD-LECC	San Diego Law Enforcement Coordination Center
SDRC	State Disaster Recovery Coordinator
SEMS	Standardized Emergency Management System

Acronym	Definition
SEP	State Emergency Plan
SHMP	State Hazard Mitigation Plan
SHSP	State Homeland Security Program
SitCell	Situation Cell
SLA	State Lands Commission
SLC	California State Lands Commission
SMS	Short Message Services
SNS	Strategic National Stockpile
SOC	State Operation Center
SOP	Standard Operating Procedure
SPB	California State Personnel Board
SPR	Stakeholder Preparedness Review
SRIA	Sandy Recovery Improvement Act
SSC	California Seismic Safety Commission
SSE	Social Services and Education
SSGP	State Supplemental Grant Program
STAC	State Threat Assessment Center
STAS	State Threat Assessment System
SWAT	Special Weapons and Tactics
SWEPC	Statewide Emergency Preparedness Coordination
SWP	State Water Project
SWRCB	State Water Resources Control Board
THIRA	Threats and Hazard Identification and Risk Assessment
TLO	Terrorism Liaison Officer
TMC	Traffic Management Center

Acronym	Definition
TSA	Transitional Shelter Assistance
TTX	Tabletop Exercise
TTY	Text Telephone
UASI	Urban Area Security Initiative
UAV	Unmanned Aerial Vehicle
UC	Unified Command
UC	University of California
UCG	Unified Coordination Group
UOC	Utilities Operations Center
URT	Unified Reporting Tool
U.S.	United States
US&R	Urban Search and Rescue
USACE	U.S. Army Corps of Engineers
USC	United States Code
US-CERT	United States Computer Emergency Readiness Team
USDA	U.S. Department of Agriculture
USDOT	U.S. Department of Transportation
USFS	U.S. Forest Service
USGS	U.S. Geological Survey
VCB	Victims Compensation Board
VEST	Volunteer Emergency Service Team
VOAD	Voluntary Organizations Active in Disasters
WEA	Wireless Emergency Alert
WFTIIC	Wildfire Forecast and Threat Intelligence Integration Center
WNV	West Nile Virus

Acronym	Definition
WUI	Wildland-Urban Interface

7625	14.3. Glossary
7626 7627 7628 7629 7630	Access and Functional Need (AFN): Refers to individuals who are or have: physical, developmental, or intellectual disabilities; chronic conditions or injuries; limited English proficiency; older adults; children; low income, individuals experiencing homelessness, and/or transportation disadvantaged (i.e., dependent on public transit); and pregnant women.
7631 7632	Action Plan (AP): See Emergency Operation Center Action Plan and Incident Action Plan.
7633 7634 7635 7636 7637	<b>Activation:</b> 1) Initial activation of an EOC may be accomplished by a designated official of the emergency response agency that implements SEMS as appropriate to accomplish the agency's role in response to the emergency.  2) An event in the sequence of events normally experienced during most emergencies.
7638 7639	<b>Active Shooter:</b> An individual actively engaged in killing or attempting to kill people in a confined and populated area.
7640 7641 7642 7643 7644	<b>After Action Report (AAR):</b> A report that examines response actions, application of SEMS, modifications to plans and procedures, training needs, and recovery activities. AARs are required under SEMS after any emergency that requires a gubernatorial state of emergency proclamation. Local government AARs must be submitted to Cal OES within 90 days.
7645 7646 7647 7648 7649 7650 7651	<b>Agency:</b> A division of government with a specific function offering a particular kind of assistance. In the ICS, agencies are defined either as jurisdictional (having statutory responsibility for incident management) or as assisting or cooperating (providing resources or other assistance). Governmental organizations are most often in charge of an incident, though in certain circumstances private sector organizations may be included. Additionally, non-NGOs may be included to provide support.
7652 7653 7654 7655	Agency Representative: A person assigned by a primary, assisting, or cooperating federal, state, tribal, local government agency, or NGO or private organization, that has been delegated authority to make decisions affecting that agency's or organization's participation in incident

7656 management activities following appropriate consultation with the leadership of 7657 that agency. 7658 All-Hazards: Any incident, natural or human-caused, that warrants action to 7659 protect life, property, environment, public health or safety, and minimize 7660 disruptions of government, social, or economic activities. 7661 **CalEOC:** An information and resource management computer application 7662 used in the SOC based on WebEOC, a commercially available emergency 7663 management computer product. 7664 California Disaster and Civil Defense Master Mutual Aid Agreement (MMAA): An 7665 agreement entered into by and between the State of California, its various 7666 departments and agencies, and the various political subdivisions, municipal 7667 corporations, and public agencies of the State of California to assist each other 7668 by providing resources during an emergency. Mutual Aid occurs when two or 7669 more parties agree to furnish resources and facilities and to render services to 7670 each other in response to any type of disaster or emergency. 7671 California Emergency Support Functions (CA-ESF): The CA-ESFs are a grouping 7672 of state agencies, departments and other stakeholders with similar functional 7673 activities/responsibilities whose responsibilities lend to improving the state's ability 7674 to collaboratively prepare for, effectively mitigate, cohesively respond to, and 7675 rapidly recover from any emergency. CA-ESFs unify a broad spectrum of 7676 stakeholders with various capabilities, resources, and authorities to improve 7677 collaboration and coordination for a particular discipline. They also provide a 7678 framework for the state government to support regional and community 7679 stakeholder collaboration and coordination at all levels of government and 7680 across overlapping jurisdictional boundaries. 7681 California Emergency Services Act (ESA): An Act within the California 7682 Government Code to ensure preparations within the state will be adequate to 7683 deal with natural, human-caused, or war-caused emergencies which result in 7684 conditions of disaster or in extreme peril to life, property, and the natural 7685 resources of the state, and generally to protect the health and safety and 7686 preserve the lives and property of the people of the state.

7687 California Recovery Support Functions (CA-RSF): CA-RSFs are the primary bodies 7688 for interagency recovery coordination as it pertains to long-term recovery. The 7689 CA-RSFs are designed to bring together discipline-specific subjective matter 7690 expertise to maximize recovery outcomes through collaborative efforts with 7691 local jurisdictions through all emergency management phases. At the state 7692 level, the CA-RSFs are comprised of state agencies, departments, and other 7693 stakeholders, with similar functional responsibilities. 7694 California State Warning Center (CSWC): CSWC is the official state warning 7695 point. It is staffed 24 hours a day, seven days a week identifying potential and 7696 emerging threats to California and providing alert notification to all levels of 7697 government as well as critical situational awareness during an emergency. The 7698 mission of the CSWC is to be a central intelligence hub for statewide emergency 7699 communications and notifications for emergency management, law 7700 enforcement, fire, and key decision-making personnel throughout the state. 7701 Catastrophe: Any natural or human-caused incident, including terrorism that 7702 results in extraordinary levels of mass casualties, damage, or disruption severely 7703 affecting the population, infrastructure, environment, economy, national 7704 morale, and/or government functions. 7705 Civil Unrest: An activity such as a demonstration, riot, or strike that disrupts a community and requires intervention to maintain public safety. 7706 7707 **Climate Change:** A change in the state of the climate that can be identified by 7708 changes in the mean and/or the variability of its properties, and that persists for an extended period, typically decades or longer. Climate change may be due 7709 7710 to natural internal processes or external forces such as modulations of the solar 7711 cycles, volcanic eruptions, and persistent anthropogenic changes in the 7712 composition of the atmosphere or in land use. 7713 Climate Resilience: The capacity of a natural system to prepare for disruptions, 7714 to recover from shocks and stresses, and to adapt and grow from a disruptive 7715 experience. Adaptation actions contribute to increasing resilience. 7716 **Command:** The act of directing, ordering, or controlling by virtue of explicit 7717 statutory, regulatory, or delegated authority.

7718 **Command/Management:** Command is responsible for the directing, ordering, 7719 and/or controlling of resources at the field response level. Management is 7720 responsible for overall emergency policy and coordination at the SEMS EOC 7721 levels. 7722 Command Post: See Incident Command Post. 7723 Command Staff: The Command Staff at the SEMS Field Level consists of the 7724 Information Officer, Safety Officer, and Liaison Officer. They report directly to the 7725 incident commander. They may have an assistant or assistants, as needed. 7726 These officers are also found at the EOC levels in SEMS, and they report directly 7727 to the EOC Director and comprise the Management Staff. They may have an 7728 assistant or assistants, as needed. 7729 **Common Terminology:** Normally used words and phrases to establish 7730 consistency - avoids the use of different words/phrases for same concepts. 7731 Allows diverse incident management and support organizations to work 7732 together across a wide variety of incident management functions and hazard 7733 scenarios. 7734 **Communications:** Process of the transmission of information through verbal, 7735 written, or symbolic means. 7736 Continuity of Government (COG): Activities that address the continuance of 7737 constitutional governance. COG planning aims to preserve and/or reconstitute 7738 the institution of government and ensure that a department or agency's 7739 constitutional, legislative, and/or administrative responsibilities are maintained. 7740 This is accomplished through succession of leadership, the pre-delegation of 7741 emergency authority, and active command and control during response and 7742 recovery operations. 7743 Continuity of Operations (COOP): Planning should be instituted, including all 7744 levels of governments, across the private sector and non-governmental 7745 organizations as appropriate, to ensure the continued performance of core 7746 capabilities and/or critical government operations during any potential incident. 7747 **Coordination:** The process of systematically analyzing a situation, developing 7748 relevant information, and informing appropriate command authority of viable 7749 alternatives for selection of the most effective combination of available

7750 resources to meet specific objectives. The coordination process (which can be 7751 either intra- or inter-agency) does not involve dispatch actions. However, 7752 personnel responsible for coordination may perform command or dispatch 7753 functions within the limits established by specific agency delegations, 7754 procedures, legal authority, etc. Multiagency or interagency coordination is 7755 found at all SEMS levels. 7756 Coordination Center: Term used to describe any facility used for the 7757 coordination of agency or jurisdictional resources in support of one or more 7758 incidents. 7759 **Corrective Actions:** Implementing procedures based on lessons learned from 7760 actual incidents or from training and exercises. 7761 **Cost Unit:** Functional unit within the Finance/Administration Section responsible 7762 for tracking costs, analyzing cost data, making cost estimates, and 7763 recommending cost-saving measures. 7764 **Critical Infrastructure:** Systems and assets, whether physical or virtual, so vital to 7765 the U.S. that the incapacity or destruction of such systems and assets would 7766 have a debilitating impact on security, national economic security, national 7767 public health or safety, or any combination of those matters. 7768 **Cultural Competence:** The ability to understand, value, communicate with, and 7769 effectively interact with people across cultures in order to ensure that the needs 7770 of all community members are addressed, with priority given to "culturally 7771 diverse communities." 7772 Cyberattack: An attack via cyberspace, targeting an enterprise's use of 7773 cyberspace for the purpose of disrupting, disabling, destroying, or maliciously 7774 controlling a computing environment/infrastructure; or destroying the integrity of 7775 the data or stealing controlled information. 7776 **Cyber Threat:** An act or threat that poses potentially devastating disruptions to 7777 critical infrastructure, including essential communications such as voice, email, 7778 and Internet connectivity 7779 Cybersecurity: The protection of data and systems in networks that are 7780 connected to the Internet, including measures to protect critical infrastructure

7781 services. These services may include essential communications such as voice, 7782 email, and Internet connectivity. 7783 Cyberterrorism: A premeditated, politically motivated attack against 7784 information, computer systems, computer programs, and data which results in 7785 violence against non-combatant targets by subnational groups or clandestine 7786 agents. 7787 Disaster Recovery Center (DRC): DRCs are facilities and mobile offices where 7788 disaster survivors can visit to learn more about state and federal disaster 7789 assistance programs, apply for disaster assistance, and follow up on disaster 7790 assistance applications. 7791 **Debris Removal Operations Center (DROC):** A leased office located near the 7792 disaster area and used as a work location for staff managing day-to-day 7793 operations and storing supplies. The DROC may also house a call center to 7794 facilitate communications with the public. 7795 **Demobilization:** The orderly, safe, and efficient return of an incident resource to 7796 its original location and status. 7797 Department Operations Center (DOC): An EOC specific to a single department 7798 or agency where the focus is on internal agency incident management and 7799 response. They are often linked to and, in most cases, are physically represented 7800 in a combined agency EOC by authorized agent(s) for the department or 7801 agency. 7802 **Disaster:** A sudden calamitous emergency event bringing great damage, loss, 7803 or destruction. 7804 **Division:** The partition of an incident into geographical areas of operation. 7805 Divisions are established when the number of resources exceeds the 7806 manageable span of control of the Operations Section Chief. A Division is 7807 located within the ICS organization between the Branch and resources in the 7808 Operations Section. 7809 **Documentation Unit:** Functional unit within the Planning Section responsible for 7810 collecting, distributing, recording, and safeguarding all documents relevant to 7811 an incident or within an EOC.

7812 **Domestic Terrorism:** Violent, criminal acts committed by individuals and/or 7813 groups to further ideological goals stemming from domestic influences, such as 7814 those of a political, religious, social, racial, or environmental nature. 7815 **Duty Officer:** A designated primary point of contact established prior to an 7816 emergency who can maintain situational awareness on potential and emerging 7817 incidents, handle basic reporting and information sharing, and can start the 7818 EOC activation process if necessary. 7819 **Electromagnetic Pulse (EMP):** An EMP is a short burst of electromagnetic energy 7820 that is spread over a range of frequencies. Such energy bursts may be natural or 7821 man-made. EMP interference may disrupt, disable, damage, or destroy 7822 electronic equipment and communications networks, including hardware, 7823 software, and data. 7824 **Emergency:** Any incident(s), whether natural or human-caused, that requires 7825 responsive action to protect life or property. Under the Robert T. Stafford Disaster 7826 Relief and Emergency Assistance Act, an emergency means any occasion or 7827 instance for which, in the determination of the President, federal assistance is 7828 needed to supplement state and local efforts and capabilities to save lives, 7829 protect property and public health and safety, or to lessen or avert the threat of 7830 a catastrophe in any part of the U.S. 7831 **Emergency Action Plan**: An EAP is a written document that outlines actions to 7832 be undertaken during an emergency to minimize or eliminate the potential loss 7833 of life and property damage. An EAP shall do all of the following: (1) Be based 7834 upon an inundation map approved by the Department of Water Resources; 7835 (2) Be developed by the dam's owner in consultation with any local public 7836 safety agency that may be impacted by an incident involving the dam; and 7837 (3) adhere to FEMA guidelines. 7838 Emergency Management Assistance Compact (EMAC): A congressionally 7839 ratified organization that provides form and structure to interstate mutual aid. 7840 Through EMAC, a disaster-affected state can request and receive assistance 7841 from other member states quickly and efficiently, resolving two key issues 7842 upfront: liability and reimbursement.

7843 **Emergency Management Community:** The stakeholders in emergency response 7844 in California including the residents of California, the private sector and federal, 7845 state, local, and tribal governments. 7846 **Emergency Operations Center (EOC):** The physical location at which the 7847 coordination of information and resources to support incident management 7848 (on-scene operations) activities normally takes place. An EOC may be a 7849 temporary facility or may be located in a more central or permanently 7850 established facility, perhaps at a higher level of organization within a jurisdiction. 7851 EOC may be organized by major functional disciplines (e.g., fire, law 7852 enforcement, and medical services), by jurisdiction (e.g., federal, state, regional, 7853 tribal, city, county), or some combination thereof. 7854 Emergency Operations Plan (EOP): The ongoing plan maintained by various 7855 jurisdictional levels for responding to a wide variety of potential hazards. 7856 **Emergency Resource Directory (ERD):** A directory containing information on 7857 agency or organization personnel emergency certifications and qualifications, 7858 and vendor and support organization supplies, equipment, etc. that may be 7859 needed during an emergency. Supplies and equipment can include such items 7860 as potable water tenders, portable toilets, heavy equipment, prepared meals, 7861 bulk foodstuffs, cots, rental office trailers, etc. To the extent possible and when 7862 appropriate, equipment should be typed by capability according to a common 7863 and accepted typing schematic. Emergency resource directories should only 7864 include those items likely to be needed by the preparing agency or 7865 organization in the performance of their duties and should not attempt to 7866 include everything that may be needed in any emergency. 7867 **Emergency Response Agency:** Any organization responding to an emergency, 7868 or providing mutual aid support to such an organization, whether in the field, at 7869 the scene of an incident, or to an operations center. 7870 **Emergency Response Personnel:** Personnel affiliated with or sponsored by 7871 emergency response agencies. 7872 **Enhanced State Hazard Mitigation Plan**: FEMA may approve enhanced status of 7873 a State Hazard Mitigation Plan if the plan demonstrates that the state has 7874 developed a comprehensive mitigation program, that the state effectively uses

7875 available mitigation funding, and that it can manage the increased funding. A 7876 state with an enhanced State Hazard Mitigation Plan at the time of a disaster 7877 declaration is eligible to receive increased funds under the Hazard Mitigation 7878 Grant Program. For the state to be eligible for up to 20 percent HMGP funding, 7879 FEMA must have approved the plan within five years prior to the disaster 7880 declaration. 7881 **Environmental Justice:** Environmental justice is the fair treatment and 7882 meaningful involvement of all people regardless of race, color, national origin, 7883 or income, with respect to the development, implementation, and enforcement 7884 of environmental laws, regulations, and policies. 7885 **Emergency Operation Center Action Plan:** The plan developed at SEMS EOC 7886 levels, which contains objectives, actions to be taken, assignments, and 7887 supporting information for the next operational period. 7888 **Epidemic:** An increase, often sudden, in the number of cases of a disease 7889 above what is normally expected in that population in that area. 7890 **Equity:** The fair treatment, access, opportunity, and advancement for all 7891 people, while at the same time striving to identify and eliminate barriers that 7892 have prevented the full participation of some groups. 7893 **Essential Facilities:** May include facilities such as law enforcement, fire, 7894 emergency operations centers, schools, medical facilities, lifeline infrastructure 7895 (e.g., water and wastewater facilities), and other resources that have a role in 7896 an effective and coordinated emergency response. 7897 **Evacuation:** Organized, phased and supervised withdrawal, dispersal, or 7898 removal of civilians from dangerous or potentially dangerous areas and their 7899 reception and care in safe areas. 7900 **Federal:** Of or pertaining to the federal government of the United States of 7901 America. 7902 **Federal Coordinating Officer (FCO):** An individual who is appointed to manage 7903 federal resource support activities following a Presidential disaster or emergency 7904 declaration under the Stafford Act. The FCO is responsible for coordinating the 7905 timely delivery of federal disaster assistance resources and programs to the

7907 sector. 7908 Finance/Administration Section: The section responsible for all administrative 7909 and financial considerations surrounding an incident or EOC activation. 7910 Fire Complex: A fire complex consists of multiple fires, with various origin points, 7911 happening so close together that the same fire crews are fighting all of them. A 7912 fire complex is assigned to a single incident commander or unified command. 7913 **Function:** Function refers to the five major activities in ICS: Command, 7914 Operations, Planning, Logistics and Finance/Administration. The same five 7915 functions are also found at all SEMS EOC Levels. At the EOC, the term 7916 Management replaces Command. The term function is also used when 7917 describing the activity involved, (e.g., the planning function). 7918 Fusion Center: Government owned and operated center that serves as a focal 7919 point in a state for the receipt, analysis, gathering and sharing of threat-related 7920 information between state, local, tribal, federal, and private sector partners. A 7921 fusion center may handle information sharing and analysis for an entire state or 7922 part of a geographic region within a network of fusion centers in the state. 7923 **Group:** Established to divide the incident management structure into functional 7924 areas of operation. Groups are composed of resources assembled to perform a 7925 special function not necessarily within a single geographic division. Groups, 7926 when activated, are located between branches and resources in the 7927 Operations Section. (See **Division**.) 7928 **Hazard:** Something that is potentially dangerous or harmful, often the root 7929 cause of an unwanted outcome. 7930 **Hazard Mitigation:** Any action taken to reduce or eliminate the long-term risk to 7931 human life and property from natural or human-caused hazards and their effects. Human-caused hazards includes technological/accidental and 7932 7933 adversarial/human caused events and conditions. 7934 **Incident:** An occurrence or event, natural or human-caused, which requires a 7935 response to protect life or property. Incidents can, for example, include major 7936 disasters, emergencies, terrorist attacks, terrorist threats, civil unrest, wildland and

affected state, local, tribal governments, individual victims, and the private

7937 urban fires, floods, hazardous materials spills, nuclear accidents, aircraft 7938 accidents, earthquakes, hurricanes, tornadoes, tropical storms, tsunamis, war-7939 related disasters, public health and medical emergencies, and other 7940 occurrences requiring an emergency response. 7941 **Incident Action Plan (IAP):** A written plan containing general objectives 7942 reflecting the overall strategy for managing an incident. It may include the 7943 identification of operational resources and assignments. It may also include 7944 attachments that provide direction and important information for management 7945 of the incident during one or more operational periods. At the SEMS EOC Level, 7946 it is called the EOC Action Plan. 7947 **Incident Base:** The location at which primary Logistics functions for an incident 7948 are coordinated and administered. The incident command post may be 7949 co-located with the base. (Incident name or other designator will be added to 7950 the term base.) 7951 **Incident Command:** Responsible for overall management of the incident and 7952 consists of the incident commander, either single or unified command, and any 7953 assigned supporting staff. 7954 **Incident Commander (IC):** The individual responsible for all incident activities, 7955 including the development of strategies and tactics, and the ordering and the 7956 release of resources. The IC has overall authority and responsibility for 7957 conducting incident operations and is responsible for the management of all 7958 incident operations at the incident site. 7959 **Incident Command Post (ICP):** The field location where the primary functions 7960 are performed. The ICP may be co-located with the incident base or other 7961 incident facilities. 7962 **Incident Command System (ICS):** A standardized on-scene emergency 7963 management construct specifically designed to provide for the adoption of an 7964 integrated organizational structure that reflects the complexity and demands of 7965 single or multiple incidents, without being hindered by jurisdictional boundaries. 7966 ICS is the combination of facilities, equipment, personnel, procedures, and 7967 communications operating within a common organizational structure, designed 7968 to aid in the management of resources during incidents. It is used for all kinds of

7969 emergencies and is applicable to small as well as large and complex incidents. 7970 ICS is used by various jurisdictions and functional agencies, both public and 7971 private, to organize field-level incident management operations. 7972 Incident Management Assistance Team (IMAT): IMATs provide field-level and 7973 EOC level incident management during emergencies and disaster response. 7974 These teams can be used at all levels of government regardless of incident size 7975 or complexity and are capable of incident management using the SEMS, NIMS 7976 and ICS principles. IMATs include Command and General staff and consist of 7977 Command, Operations, Logistics, Planning, and Finance/Administration sections. 7978 **Incident Support Team (IST)**: Cal OES ISTs utilize trained state emergency 7979 management personnel to fill critical ICS positions within the Management, 7980 Operations, Planning, Logistics, and Finance/Administration Sections of the SOC. 7981 Cal OES supports three ISTs (Red, White, and Blue Teams) with the capacity and 7982 capability to rapidly respond to an incident or event requiring state emergency 7983 management assistance. 7984 **Information:** Pieces of raw, unanalyzed data that identifies persons, evidence, 7985 events; or illustrates processes that specify the occurrence of an event. May be 7986 objective or subjective and is intended for both internal analysis and external 7987 (news media) application. Information is the "currency" that produces 7988 intelligence. 7989 **Initial Damage Estimate (IDE):** An IDE estimates the severity and extent of the 7990 damage caused by the emergency and is used to supports the establishment of 7991 a disaster proclamation, a prerequisite for requesting and receiving state and 7992 federal aid. 7993 Integrated Public Alert and Warning System: The FEMA national system for local 7994 alerting that provides authenticated emergency and life-saving information to the public through mobile phones using Wireless Emergency Alerts, to radio and 7995 7996 television via the Emergency Alert System and on the National Oceanic and 7997 Atmospheric Administration's Weather Radio. 7998 **Intelligence:** Product of an analytical process that evaluates information 7999 collected from diverse sources, integrates the relevant information into a 0008 cohesive package, and produces a conclusion or estimate. Information must be

8002 purposes. Intelligence relates to the specific details involving the activities of an 8003 incident or EOC, and current and expected conditions, and how they affect the 8004 actions taken to achieve operational period objectives. Intelligence is primarily 8005 intended for internal use and not for public dissemination. 8006 Intelligence/Investigations: Intelligence gathered within the 8007 Intelligence/Investigations function is information that either leads to the 8008 detection, prevention, apprehension, and prosecution of criminal activities (or 8009 the individual(s) involved) including terrorist incidents or information that leads to 8010 determination of the cause of a given incident (regardless of the source) such 8011 as public health events or fires with unknown origins. 8012 Interoperability: Allows emergency management/response personnel and their 8013 affiliated organizations to communicate within and across agencies and 8014 jurisdictions via voice, data, or video-on-demand, in real-time, when needed 8015 and when authorized. 8016 Joint Field Office (JFO): FEMA may establish a JFO as the unified command 8017 center of the disaster with a state. State, Tribal administration staff, and other 8018 federal agencies are primarily located in the JFO. It is also the location of the 8019 Federal Coordinating Officer (FCO). Unlike the DRC, it is not a physical location for directly servicing disaster survivors. The JFO is a management office and 8020 8021 provides services remotely. 8022 Joint Information Center (JIC): A facility established to coordinate all incident-8023 related public information activities. It is the central point of contact for all news 8024 media. Public information officials from all participating agencies should 8025 co-locate at the JIC. 8026 Joint Information System (JIS): Integrates incident information and public affairs 8027 into a cohesive organization designed to provide consistent, coordinated, 8028 accurate, accessible, timely, and complete information during crisis or incident 8029 operations. The mission of the JIS is to provide a structure and system for 8030 developing and delivering coordinated interagency messages; developing, 8031 recommending, and executing public information plans and strategies on 8032 behalf of the IC; advising the IC concerning public affairs issues that could

real, accurate, and verified before it becomes intelligence for planning

8033 affect a response effort; and controlling rumors and inaccurate information that 8034 could undermine public confidence in the emergency response effort. 8035 **Jurisdiction:** A range or sphere of authority. Public agencies have jurisdiction at 8036 an incident related to their legal responsibilities and authority. Jurisdictional 8037 authority at an incident can be political or geographical (e.g., federal, state, 8038 tribal, and local boundary lines) or functional (e.g., law enforcement, public 8039 health). 8040 **Key Resources:** Any publicly or privately controlled resources essential to the 8041 minimal operations of the economy and government. 8042 **Lahar**: A destructive mudflow on the slopes of a volcano. 8043 Landslide: A movement of a mass of rock, debris, or earth down a slope under 8044 the direct influence of gravity. Debris flows (commonly referred to as mudflows 8045 or mudslides) and rock falls are examples of common landslide types. 8046 Lava Flow: A mass of flowing or solidified lava. 8047 Liaison Officer: A member of the Command Staff (Management Staff at the 8048 SEMS EOC Levels) responsible for coordinating with representatives from 8049 cooperating and assisting agencies or organizations. At SEMS EOC Levels, 8050 reports directly to the EOC Director and coordinates the initial entry of Agency 8051 Representatives into the Operations Center and also Provide guidance and support for them as required. 8052 8053 **Lifeline Disruption**: Disruption of critical government and business functions 8054 essential to human health and safety or economic security. Local Assistance Center: LACs are opened by local governments to assist 8055 8056 communities by providing a centralized location for services and resource 8057 referrals for unmet needs following a disaster or significant emergency. The LAC 8058 is staffed and supported by local, state, and federal agencies, as warranted, as 8059 well as nonprofit and voluntary organizations. The LAC provides a venue at 8060 which individuals, families, and businesses can access available disaster 8061 assistance programs and services.

8062 8063 8064 8065 8066	Local Enforcement Agency (LEA): LEAs have the primary responsibility for ensuring the correct operation and closure of solid waste facilities in the state. They also have responsibilities for guaranteeing the proper storage and transportation of solid wastes. CalRecycle is responsible for ensuring that state waste management programs are primarily carried out through LEAs.
8067 8068 8069 8070 8071 8072 8073 8074 8075	Local Government: According to United States Code, Title 6, Section 101, local government is a county, municipality, city, town, township, local public authority, school district, special district, intrastate district, council of governments (regardless of whether the council of governments is incorporated as a nonprofit corporation under state law), regional or interstate government entity, or agency or instrumentality of a local government; an Indian tribe or authorized tribal entity, or in Alaska a Native village or Alaska Regional Native Corporation; a rural community, unincorporated town or village, or other public entity.
8076 8077	<b>Logistics:</b> Providing resources and other services to support incident management.
8078 8079	<b>Logistics Section:</b> The section responsible for providing facilities, services, and material support for an incident or EOC activation.
8080	
	Management Staff: See Command Staff.
8081 8082 8083 8084 8085	Marine Protection Areas: Marine protection areas are named discrete geographic marine or estuarine areas designed to protect or conserve marine life and habitat. Established under the California Marine Life Protection Act of 1999, MPAs are a network of State Marine Reserves, State Marine Conservation Areas, and State Marine Parks.

8092 **Mobilization:** The process and procedures used by all organizations - federal, 8093 state, tribal, and local - for activating, assembling and transporting all resources 8094 that have been requested to respond to or support an incident. 8095 **Mobilization Center:** An off-emergency location where emergency services 8096 personnel and equipment may be temporarily located, pending assignment to 8097 emergencies, released, or reassigned. 8098 Multiagency or Inter-Agency Coordination: The participation of agencies and 8099 disciplines involved at any level of the SEMS organization working together in a 8100 coordinated effort to facilitate decisions for overall emergency response 8101 activities, including the sharing of critical resources and the prioritization of 8102 incidents. 8103 Multiagency Coordination Group (MAC Group): Typically, 8104 administrators/executives, or their appointed representatives, who are 8105 authorized to commit agency resources and funds, are brought together and 8106 form MAC Groups. MAC Groups may also be known as multiagency 8107 committees, emergency management committees, or as otherwise defined. It 8108 can provide coordinated decision-making and resource allocation among 8109 cooperating agencies and may establish the priorities among incidents, 8110 harmonize agency policies, and provide strategic guidance and direction to 8111 support incident management activities. 8112 Multiagency Coordination System(s) (MACS): Multiagency coordination systems 8113 provide the architecture to support coordination for incident prioritization, 8114 critical resource allocation, communications systems integration, and 8115 information coordination. The elements of multiagency coordination systems 8116 include facilities, equipment, personnel, procedures, and communications. Two of the most commonly used elements are EOC and MAC Groups. These systems 8117 8118 assist agencies and organizations responding to an incident. 8119 Mutual Aid Agreements and/or Assistance Agreements: Written or oral 8120 agreements between and among agencies/organizations and/or jurisdictions 8121 that provide a mechanism to quickly obtain emergency assistance in the form 8122 of personnel, equipment, materials, and other associated services. The primary 8123 objective is to facilitate rapid, short-term deployment of emergency support 8124 prior to, during, and/or after an incident.

8125 Mutual Aid Coordinator: An individual at the local government, Operational 8126 Area, Region or State Level that is responsible to coordinate the process of requesting, obtaining, processing, and using mutual aid resources. Mutual Aid 8127 8128 Coordinator duties will vary depending upon the mutual aid system. 8129 Mutual Aid Regions: The mutual aid regions are geographical areas within the 8130 state. The regions are I – VI and were established under the Emergency Services 8131 Act. These region designations provide the effective application, administration, 8132 and coordination of mutual aid and other emergency related activities between the designated operational areas within each region. 8133 8134 National: Of a nationwide character, including the federal, state, tribal, and 8135 local aspects of governance and policy. 8136 National Incident Management System (NIMS): Provides a systematic, proactive 8137 approach guiding government agencies at all levels, the private sector, and 8138 non-governmental organizations to work seamlessly to prevent, protect against, 8139 respond to, recover from, and mitigate the effects of incidents, regardless of 8140 cause, size, location, or complexity, in order to reduce the loss of life or property 8141 and harm to the environment. 8142 National Response Framework (NRF): A guide to how the nation conducts all-8143 hazards incident management. 8144 Non-governmental Organization (NGO): An entity with an association based on 8145 the interests of its members, individuals, or institutions. It is not created by a 8146 government, but it may work cooperatively with the government. Such 8147 organizations serve a public purpose, not a private benefit. Examples of NGO 8148 include faith-based charity organizations and the American Red Cross. 8149 Officer: The ICS title for the personnel responsible for the Command Staff 8150 (Management Staff at EOC) positions of Safety, Liaison, and Public Information, 8151 or one who holds an office or post; especially one elected or appointed to a 8152 position of authority or trust in a corporation, government, institution, etc. 8153 Operational Area (OA): An intermediate level of the state emergency 8154 organization, consisting of a county and all other political subdivisions within the 8155 geographical boundaries of the county.

8156 **Operational Period:** The time scheduled for executing a given set of operation 8157 actions, as specified in the Incident Action Plan. Operational periods can be of various lengths, although usually last 12-24 hours. 8158 8159 **Operations Section:** The section responsible for all tactical incident operations 8160 and implementation of the Incident Action Plan. In ICS, it normally includes 8161 subordinate branches, divisions, and/or groups. At the SEMS EOC levels, the 8162 section is responsible for the coordination of operational activities. The 8163 Operations Section at an EOC contains branches, groups, or units necessary to 8164 maintain appropriate span of control. 8165 **Organization:** Any association or group of persons with like objectives. Examples 8166 include, but are not limited to, governmental departments and agencies, 8167 private sector, and/or non-governmental organizations. 8168 **Pandemic:** Refers to an epidemic (an increase, often sudden, in the number of 8169 cases of a disease above what is normally expected) that has spread over 8170 several countries or continents, usually affecting a large number of people. 8171 **Planning Section:** The section responsible for the collection, evaluation, and 8172 dissemination of operational information related to the incident or EOC activities 8173 and for the preparation and documentation of the IAP or EOC action plan 8174 respectively. This section also maintains information on the current and 8175 forecasted situation and on the status of resources assigned to the incident or 8176 EOC activation. 8177 Political Subdivisions: Includes any city, city and county, county, tax or 8178 assessment district, or other legally authorized local governmental entity with 8179 jurisdictional boundaries. 8180 **Preliminary Damage Assessment (PDA):** A mechanism used to determine the 8181 impact and magnitude of damage and the resulting unmet needs of 8182 individuals, businesses, the public sector, and communities. 8183 **Preparedness:** A continuous cycle of planning, organizing, training, equipping, 8184 exercising, evaluating, and taking corrective action in an effort to ensure 8185 effective coordination during incident response. Within NIMS, preparedness 8186 focuses on the following elements: planning, procedures and protocols, training

8187 and exercises, personnel qualification and certification, and equipment 8188 certification. 8189 **Prevention:** Actions to avoid an incident or to intervene to stop an incident from 8190 occurring. Prevention involves actions to protect lives and property. It involves 8191 applying intelligence and other information to a range of activities that may 8192 include such countermeasures as deterrence operations; heightened 8193 inspections; improved surveillance and security operations; investigations to 8194 determine the full nature and source of the threat; public health and agricultural 8195 surveillance and testing processes; immunizations, isolation, or quarantine; and, 8196 as appropriate, specific law enforcement operations aimed at deterring, 8197 preempting, interdicting or disrupting illegal activity, and apprehending 8198 potential perpetrators and bringing them to justice. 8199 **Private Sector:** Organizations and entities that are not part of any governmental 8200 structure. The private sector includes for-profit and not-for-profit organizations, 8201 formal and informal structures, commerce and industry. 8202 **Protocols:** Sets of established guidelines for actions (which may be designated 8203 by individuals, teams, functions, or capabilities) under various specified 8204 conditions. 8205 **Public Information:** Processes, procedures, and systems for communicating 8206 timely, accurate, and accessible information on the incident's cause, size, and 8207 current situation; resources committed; and other matters of general interest to 8208 the public, responders, and additional stakeholders (both directly affected and 8209 indirectly affected). 8210 Public Information Officer (PIO): A member of the Command Staff 8211 (Management Staff at the SEMS EOC Levels) responsible for interfacing with the 8212 public and media and/or with other agencies with incident-related information 8213 requirements. 8214 Public Safety Power Shutoff (PSPS): PSPS occurs when utilities proactively cut 8215 power to electrical lines that may fail in certain weather conditions. Such power 8216 cuts are meant to reduce the risk of their infrastructure to cause or contribute to 8217 a wildfire.

8218 Pyroclastic Flow: A dense, destructive mass of very hot ash, lava fragments, and 8219 gases ejected explosively from a volcano and typically flowing downslope at 8220 great speed. 8221 **Ransomware:** A type of malicious software, or malware, that prevents you from 8222 accessing your computer files, systems, or networks and demands you pay a 8223 ransom for their return. 8224 **Recovery:** The development, coordination, and execution of service and 8225 site-restoration plans; the reconstitution of government operations and services; 8226 individual, private sector, non-governmental, and public assistance programs to 8227 provide housing and to promote restoration; long-term care and treatment of 8228 affected persons; additional measures for social, political, environmental, and 8229 economic restoration; evaluation of the incident to identify lessons learned; 8230 post-incident reporting; and development of initiatives to mitigate the effects of 8231 future incidents. 8232 **Recovery Plan:** A plan developed to restore the affected area or community. 8233 **Reimbursement:** Provide a mechanism to recoup funds expended for 8234 incident-specific activities. 8235 **Resource Management:** Efficient emergency management and incident 8236 response requires a system for identifying available resources at all jurisdictional 8237 levels to enable timely and unimpeded access to resources needed to prepare 8238 for, respond to, or recover from an incident. Resource management under NIMS 8239 includes mutual aid agreements and assistance agreements; the use of special 8240 federal, state, tribal, and local teams; and resource mobilization protocols. 8241 **Resources:** Personnel and major items of equipment, supplies, and facilities 8242 available or potentially available for assignment to incident operations and for 8243 which status is maintained. Resources are described by kind and type and may 8244 be used in operational support or supervisory capacities at an incident or at an 8245 EOC. 8246 **Response:** Activities that address the short-term, direct effects of an incident. 8247 Response includes immediate actions to save lives, protect property, and meet 8248 basic human needs. Response also includes the execution of EOP and of 8249 mitigation activities designed to limit the loss of life, personal injury, property

8250 damage, and other unfavorable outcomes. As indicated by the situation, 8251 response activities include applying intelligence and other information to lessen 8252 the effects or consequences of an incident; increased security operations; 8253 continuing investigations into nature and source of the threat; ongoing public 8254 health and agricultural surveillance and testing processes; immunizations, 8255 isolation, or quarantine; and specific law enforcement operations aimed at 8256 preempting, interdicting, or disrupting illegal activity, and apprehending actual 8257 perpetrators and bringing them to justice. 8258 **Response Personnel:** Includes federal, state, territorial, tribal, sub-state regional 8259 and local governments, private sector organizations, critical infrastructure 8260 owners, and operators, NGO and all other organizations and individuals who 8261 assume an emergency management role. Also known as an Emergency 8262 Responder. 8263 Safety Officer: A member of the Command Staff (Management Staff at the 8264 SEMS EOC Levels) responsible for monitoring incident operations and advising 8265 the IC on all matters relating to operational safety, including the health and 8266 safety of emergency responder personnel. The Safety Officer may have 8267 assistants. 8268 **Section:** 1) The organizational level having responsibility for a major functional 8269 area of incident or EOC Management, (e.g., Operations, Planning, Logistics, 8270 Finance/Administration). The section is organizationally situated between the 8271 branch and the incident command. 2) A separate part or division as a portion 8272 of a book, treatise, or writing, a subdivision of a chapter, or a division of law. 8273 **Situation Report:** Often contains confirmed or verified information regarding the 8274 specific details relating to the incident. 8275 Solar Flare: A large eruption of electromagnetic radiation (typically X-rays and 8276 extreme ultraviolet radiation) from the Sun lasting from minutes to hours. When a 8277 strong enough solar flare occurs, ionization is produced in the lower, more dense 8278 layers of the ionosphere (part of the Earth's upper atmosphere), this can cause 8279 high frequency radio signals to become degraded or completely absorbed 8280 leading to radio interference or blackout.

8281 **Solar Storm:** Occurs when a large-scale magnetic eruption from the Sun 8282 accelerates charged particles in the solar atmosphere to very high velocities. 8283 When these charged particles (typically energetic protons) reach Earth, they 8284 can penetrate deep into objects and cause damage to electronic circuits or 8285 biological DNA. Extreme solar storms pose radiation risks to passengers and crew 8286 in high flying aircraft and cause the atmosphere to absorb high frequency radio 8287 waves making radio communication difficult or impossible. 8288 **Span of Control:** The number of resources for which a supervisor is responsible, 8289 usually expressed as the ratio of supervisors to individuals. (Under NIMS, an 8290 appropriate span of control is between 1:3 and 1:7, with optimal being 1:5.) 8291 **Special District:** A unit of local government (other than a city, county, or city 8292 and county) with authority or responsibility to own, operate, and maintain 8293 systems, programs, services, or projects as defined in CCR Section 2900 et. seq., 8294 for purposes of natural disaster assistance. This may include joint powers 8295 authority established under CCR Section 6500 et. seq. 8296 Stafford Act: The Robert T. Stafford Disaster Relief and Emergency Assistance Act 8297 establishes the programs and processes for the federal government to provide 8298 disaster and emergency assistance to states, local governments, tribal nations, 8299 individuals, and qualified private nonprofit organizations. The provisions of the 8300 Stafford Act cover all hazards including natural disasters and terrorist events. 8301 Relevant provisions of the Stafford Act include a process for Governors to 8302 request federal disaster and emergency assistance from the President. The 8303 President may declare a major disaster or emergency. 8304 **Staging Area:** Established on an incident for the temporary location of available 8305 resources. A Staging Area can be any location on an incident in which 8306 personnel, supplies, and equipment can be temporarily housed or parked while 8307 awaiting operational assignment. 8308 Standard Operating Procedure (SOP): Complete reference document or an 8309 operations manual that provides the purpose, authorities, duration, and details 8310 for the preferred method of performing a single function or a number of 8311 interrelated functions in a uniform manner.

8312 Standardized Emergency Management System (SEMS): A system required by 8313 California Government Code and established by regulations for managina 8314 response to multiagency and multijurisdictional emergencies in California. SEMS 8315 consists of five organizational levels, which are activated as necessary: Field 8316 Response, Local Government, Operational Area, CalOES Region, and State. 8317 Standardized Emergency Management System (SEMS) Guidelines: The SEMS 8318 guidelines are intended to assist those responsible for planning, implementing, 8319 and participating in SEMS. 8320 Standardized Emergency Management System (SEMS) Regulations: Regulations 8321 establishing the Standardized Emergency Management System (SEMS) based 8322 upon the ICS adapted from the system originally developed by the Firefighting 8323 Resources of California Organized for Potential Emergencies (FIRESCOPE) 8324 program including those currently in use by State agencies, the Multiagency 8325 Coordination System (MACS) as developed by FIRESCOPE program, the 8326 Operational Area concept, and the Master Mutual Aid Agreement and related 8327 mutual aid systems (CCR, Title XIX. Division 2. Chapter 1, Section 2400 et. seq.). 8328 **State:** When capitalized, refers to any State of the U.S., the District of Columbia, 8329 the Commonwealth of Puerto Rico, the Virgin Islands, Guam, American Samoa, 8330 the Commonwealth of the Northern Mariana Islands and any possession of the 8331 U.S. (Homeland Security Act of 2002, Public Law 107–296, Section 2 (14), 116 Stat. 8332 2135 (2002)). 8333 **State Coordinating Officer (SCO):** Oversees all aspects of state and federally 8334 declared disasters and acts as the principal point of contact for coordination of 8335 state and local disaster relief activities and implementation of the state 8336 emergency plan. Establishes and maintains contact with FEMA. Establishes and maintains contact with the Governor's Authorized Representative (GAR), 8337 8338 cabinet officials, local and state elected officials, and the state emergency 8339 management director. 8340 **State Operations Center (SOC):** The SOC is operated by Cal OES at the State 8341 Level in SEMS. It is responsible for centralized coordination of state resources in 8342 support of the three Cal OES Regions. It is also responsible for providing updated 8343 situation reports to the Governor and Legislature.

8344 **Strategy:** The general plan or direction selected to accomplish incident 8345 objectives. 8346 Superflares: Very strong magnetic eruptions observed on stars with energies up 8347 to ten thousand times that of typical solar flares. 8348 **System:** An integrated combination of people, equipment, and processes that 8349 work in a coordinated manner to achieve a specific desired output under 8350 specific conditions. 8351 **Task Force:** A task force is a combination of single resources assembled for a 8352 particular tactical need, with common communications and typically led by a 8353 senior official from a lead CA-ESF Agency. A task force is not generally used for 8354 long-term solutions, but as a short-term, issue specific focus group. 8355 **Technical Assistance:** Support provided to state, tribal, local jurisdictions, and special districts when they have the resources, but lack the complete 8356 8357 knowledge and skills needed to perform a required activity (such as mobile-8358 home park design or hazardous material assessments). 8359 **Technical Specialists:** Personnel with special skills that can be used anywhere 8360 within the SEMS organization. No minimum qualifications are prescribed, as 8361 technical specialists normally perform the same duties during an incident that 8362 they perform in their everyday jobs, and they are typically certified in their fields 8363 or professions. 8364 Terrorism: Under the Homeland Security Act of 2002, terrorism is defined as 8365 activity that involves an act dangerous to human life or potentially destructive 8366 of critical infrastructure or key resources; is a violation of the criminal laws of the 8367 U.S. or of any state or other subdivision of the U.S. in which it occurs; and is 8368 intended to intimidate or coerce the civilian population, or influence or affect 8369 the conduct of a government by mass destruction, assassination, or kidnapping 8370 (Homeland Security Act of 2002, Public Law 107–296, Section 2 (15), 116 Stat. 8371 2135 (2002)). 8372 **Threat:** An indication of possible violence, harm, or danger. 8373 Traffic Management Center: Operated by the California Department of 8374 Transportation and the California Highway Patrol, Traffic Management Centers

8375 monitor and manage traffic flow and communicate traffic conditions to the 8376 traveling public and incident personnel during emergencies or planned lane 8377 closures on the state highway system. 8378 **Tribal:** Any of the 109 federally recognized California Native American Tribes, 8379 bands, nations, or other organized groups or communities in California, including 8380 any Alaskan Native Village as defined in or established pursuant to the Alaskan 8381 Native Claims Settlement Act (85 stat. 688) [43 U.S.C.A. and 1601 et seq.]. 8382 **Tsunami:** A set of ocean waves caused by an abrupt displacement of a large 8383 volume of water typically triggered by large submarine or near-shore 8384 earthquakes, volcanic eruptions, submarine landslides, or near-shore landslides 8385 causing large volumes of debris to fall into the water. 8386 **Type:** 1) An ICS resource classification that refers to capability. Type 1 is 8387 generally considered to be more capable than Types 2, 3, or 4, respectively, 8388 because of size, power, capacity, or (in the case of incident management 8389 teams) experience and qualifications. 2) A class, kind, or group sharing one or 8390 more characteristics; category. 3) A variety or style of a particular class or kind of 8391 things. 8392 **Unified Command:** An ICS application used when more than one agency has 8393 incident jurisdiction or when incidents cross political jurisdictions. Agencies work 8394 together through the designated members of the UC, often the senior person 8395 from agencies and/or disciplines participating in the UC, to establish a common 8396 set of objectives and strategies and a single IAP. 8397 **Unified Coordination Group (UCG)**: The UCG is the highest level of state 8398 coordination and is typically assembled after a major disaster or when 8399 requested. Convened and led by the Cal OES Director, the UCG includes the 8400 Governor's Office, Cabinet Secretaries, Directors, and federal agency officials. 8401 Membership of the UCG is tailored according to the nature of the emergency. 8402 The UCG is the decision-making body that sets the strategy for the state's overall 8403 response and recovery to a disaster or emergency, resource allocation, 8404 communications, and other critical legislative, programmatic, accessibility, and 8405 funding determinations based on the priorities set by the Governor.

8406 **Unit:** The organizational element with functional responsibility for a specific 8407 incident planning, logistics, or finance/administration activity. 8408 **Vital Records:** The essential agency records needed to meet operational 8409 responsibilities under national security emergencies or other emergency or 8410 disaster conditions (emergency operating records), or to protect the legal and 8411 financial rights of the Government and those affected by Government activities 8412 (legal and financial rights records). 8413 **Volcanic Ash:** Very fine rock and mineral particles that are ejected from a 8414 volcanic vent. 8415 **Volcanic Ballistics**: Fragments of lava and rock ranging in size from a few inches 8416 to tens of feet in diameter expelled by explosive eruptions at temperatures 8417 reaching over 1,800 degrees Fahrenheit. 8418 **Volcanic Gases**: The most abundant volcanic gas is water vapor, but significant 8419 amounts of carbon dioxide, sulfur dioxide, hydrogen sulfide and hydrogen 8420 halides are emitted from volcanoes. 8421 **Volunteer:** For purposes of NIMS, a volunteer is any individual accepted to 8422 perform services by the lead agency (which has authority to accept volunteer 8423 services) when the individual performs services without promise, expectation, or 8424 receipt of compensation for services performed (U.S.C. 742f(c), 29 CFR 553.101.) 8425 **Vulnerable Populations:** Any individual, group, or community whose 8426 circumstances create barriers to obtaining or understanding information, or the 8427 ability to react as the general population. Circumstances that may create 8428 barriers include, but are not limited to age; physical, mental, emotional, or 8429 cognitive status; culture; ethnicity; religion; language; citizenship; geography; or 8430 socioeconomic status. 8431 Wireless Emergency Alerts (WEA): A public safety system that allows customers 8432 who own compatible mobile devices to receive geographically targeted, 8433 text-like messages alerting them of imminent threats to safety in their area. 8434 Whole Community Planning: Involving individuals and families, individuals with 8435 access and functional needs, businesses, faith-based and community 8436 organizations, nonprofit groups, schools and academia, media outlets, and all

levels of government, in the development of preparedness plans and ensuring their roles and responsibilities are reflected in the content of the materials.

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14.4. List of Laws and Regulations Related to Emergency  Management
This attachment contains major state and federal laws and other organizational actions that have shaped California's emergency management system.
<b>1917 State Council of Defense</b> was created by the State Legislature to address public security, public health, economic resource development, and military training.
1920 Merchant Marine Act (Jones Act) was passed to provide for the promotion and maintenance of the American merchant marine to serve as a naval or military auxiliary in time of war or national emergency (Merchant Marine Act (Jones Act) of 1920, 46 U.S.C. Sections 50101-51012, 30104, 1920).
1929 State Emergency Council was formed to plan for potential future emergencies.
1933 Field Act followed the Long Beach earthquake and marked a significant step in the advancement of earthquake-resistant building design.
1943 State War Powers Act was created by the Legislature and divided the civilian war effort into two segments: protective services and war services. The Act also established the California State War Council that assigned certain activities to state agencies.
1945 California Disaster Act was enacted by the State Legislature. This combined responsibility for planning and preparing for emergencies, whether natural, technological, or human-caused under a single state agency. During the period from 1945 to 1970 the agency was known as the Office of Civil Defense (1950) and the California Disaster Office (1956) and functioned under the authority of the California Disaster Act.
1950 California Civil Defense and Disaster Relief Plan and California Disaster and Civil Defense Master Mutual Aid Agreement. This plan was the first comprehensive emergency plan developed by the State. While its focus was civil defense, it contained annexes relating to natural disasters. The California Disaster and Civil Defense Master Mutual Aid Agreement was also adopted that

8471 same year under Governor Earl Warren. This legislation remains a cornerstone of 8472 California's emergency management system. 8473 1970 California Emergency Services Act (ESA) superseded the California 8474 Disaster Act. The ESA established the Governor's Office of Emergency Services 8475 (Cal OES), with the Director reporting to the Governor. The office was given 8476 responsibility of coordinating statewide emergency preparedness, post 8477 emergency recovery and mitigation efforts, and the development, review, 8478 approval, and integration of emergency plans (California Emergency Services 8479 Act, 1970). 8480 1974 Natural Disaster Assistance Act (NDAA) authorized the Director of Cal OES 8481 to administer a disaster assistance program that offers financial assistance from 8482 the State for costs incurred by local governments as a result of a natural disaster 8483 event, including reimbursement of local government costs associated with 8484 certain emergency activities. In 2002, the Act was amended to allow funding for 8485 terrorist acts and epidemics and renamed the Disaster Assistance Act (DAA). In 8486 2005, the Act was amended again to change certain definitions of qualifying 8487 projects and renamed the California Disaster Assistance Act (CDAA). 8488 1988 Robert T. Stafford Disaster Relief and Emergency Assistance Act (Stafford 8489 Act) created a process for federal natural disaster assistance to state and local 8490 governments through a presidential disaster declaration or an emergency 8491 declaration and gives FEMA the responsibility for coordinating federal relief 8492 efforts. 8493 1990 Oil Pollution Act (OPA) requires oil storage facilities and vessels to submit to 8494 the Federal government plans detailing how they will respond to large 8495 discharges, created a trust fund financed by a tax on oil to clean up spills when 8496 the responsible party is incapable or unwilling to do so, and requires the 8497 development of Area Contingency Plans to prepare and plan for oil spill 8498 response on a regional scale (Oil Pollution Act of 1990, 33 U.S.C. Ch. 40, Section 8499 2701, 1990). 8500 1990 The Americans with Disabilities Act (ADA) prohibits discrimination against 8501 individuals with disabilities in all areas of public life, including jobs, schools, transportation, and all public and private places that are open to the general 8502

8503 public. The ADA guarantees that people with disabilities have the same 8504 opportunities as everyone else. 8505 1996 Standardized Emergency Management System (SEMS) resulted in a major 8506 revision of the California Emergency Services Act. With the Incident Command System (ICS) as its foundation, SEMS emphasizes a standard organizational 8507 8508 structure and terminology at all emergency management levels. The system was 8509 designed to enhance coordination, information flow, and resource sharing 8510 among response organizations and between organizational levels. 8511 2002 Maritime Transportation Security Act requires vessels and ports to conduct 8512 vulnerability assessments, develop security plans, and align with domestic 8513 maritime security standards to address port and waterway security (Maritime 8514 Transportation Security Act of 2002, 46 U.S.C., Section 2101, 2002). 8515 2003 California's Office of Homeland Security was established by Executive 8516 Order under the Office of the Governor to coordinate security activities 8517 throughout California, as well as activities of all state agencies pertaining to 8518 terrorism. 8519 2004 National Incident Management System (NIMS) guides all levels of 8520 government, nongovernmental organizations and the private sector to work 8521 together to prevent, protect against, mitigate, respond to and recover from 8522 incidents. NIMS provides stakeholders across the whole community with the 8523 shared vocabulary, systems, and processes to successfully deliver the 8524 capabilities described in the National Preparedness System. NIMS defines 8525 operational systems that guide how personnel work together during incidents. 8526 **2005** Reduction in State Greenhouse Gas Emissions (Executive Order S-03-05) 8527 sets a goal to reduce California's emission levels to 80 percent below 1990 levels 8528 by 2050, requires biannual report to Governor and State Legislature on the 8529 impacts to California of global warming, and development of mitigation and 8530 adaptation plans. 8531 2006 Post-Katrina Emergency Management Reform Act (PKEMRA) amended 8532 the Federal Homeland Security Act of 2002 to make extensive revisions to 8533 emergency response provisions and provided FEMA with substantial new 8534 authority. The Act established a Disability Coordinator within FEMA and

8535 developed guidelines to accommodate individuals with disabilities. It also 8536 established the national Emergency Family Registry and Locator System. 8537 2006 California Animal Response Emergency System (CARES) resulted in a 8538 revision to the California Emergency Services Act. CARES provides operational 8539 guidance to assist with all aspects of animal care and control in the event of a 8540 disaster or emergency. In addition, CARES provides resources for the public, 8541 animal businesses, shelters, and emergency planners. CARES is structured in 8542 accordance with the SEMS and the ICS. 8543 2006 California Maritime Security Council (Executive Order S-19-06) was 8544 created by the Governor for the purpose of enhancing port security through 8545 statewide collaboration and information sharing, development of a statewide 8546 maritime security strategy, and development of recovery plans for a 8547 catastrophic event at a California port. 8548 2006 Security and Accountability for Every (SAFE) Port Act codified into law 8549 several programs to improve U.S. port, maritime, and cargo security by 8550 establishing a network of virtual and physical command centers, creating a Port 8551 Security Grant Program, conducting security assessments of foreign ports 8552 interested in the Container Security Initiative (CSI), and improving various 8553 container and trade data tracking systems to identify high risk containers and 8554 facilitate data sharing (Security and Accountability For Every (SAFE) Port Act of 8555 2006, 6 U.S.C. Ch. 3, Section 901 et seq., 2006). 8556 2008 Office of Access and Functional Needs (OAFN) was established in the 8557 Governor's Office of Emergency Services. The purpose of OAFN is to identify the 8558 needs of individuals with disabilities and people with access and functional 8559 needs before, during, and after disasters and to integrate those needs and 8560 resources in partnership with the whole community, into emergency 8561 management systems. 8562 2013 Sandy Recovery Improvement Act (SRIA) amended the Stafford Act to 8563 include advances to states of up to 25 percent of the amount of estimated cost 8564 of post-disaster Hazard Mitigation Grant Program (HMGP) funds, together with 8565 other streamlining measures, and directed FEMA to create a comprehensive 8566 national strategy for reducing the cost of future disasters.

8567 2015 Climate Change Adaptation established the Integrated Climate 8568 Adaptation and Resiliency Program to be administered by the Office of 8569 Planning and Research to coordinate regional and local efforts with state 8570 climate adaptation strategies to adapt to the impacts of climate change. The 8571 law also required Cal OES, in coordination with the California Natural Resources 8572 Agency, the Office of Planning and Research, and relevant public and private 8573 entities, to review and update, as necessary, the Adaptation Planning Guide. 8574 2015 Climate Change Safety Element in General Plans (SB 379 Chapter 608) 8575 requires the safety element of local hazard mitigation plans to 8576 address climate adaptation and resiliency strategies applicable to that city or 8577 county. The bill would require the update to include a set of goals, policies, and 8578 objectives based on a vulnerability assessment, identifying the risks 8579 that climate change poses to the local jurisdiction and the geographic areas at 8580 risk from climate change impacts, and specified information from federal, state, 8581 regional, and local agencies. 8582 2015 California Cybersecurity Integration Center (Cal-CSIC) was launched to 8583 reduce the likelihood and severity of cyber incidents that could damage 8584 California's economy, critical infrastructure, or computer networks in the public 8585 and private sector. 8586 2016 Access and Functional Needs in Emergencies (AB 2311 Chapter 520) This 8587 legislation amended the California Government Code (GC, Section 8593.3) to 8588 require each county, including city and county, to integrate access and 8589 functional needs into its emergency plan upon the next update. The code was 8590 further amended by AB 477, Chapter 218, to require local jurisdictions include 8591 representatives from access and functional needs populations in the next 8592 regular update. Specifically, jurisdictions must include internal and external 8593 stakeholders throughout each phase of the emergency planning process in 8594 communications, evacuations, and sheltering. 8595 2017 Dam Emergency Action Plan requires owners of state-regulated dams, 8596 except those classified as low hazard, to prepare emergency action plans 8597 containing inundation maps for emergency preparedness, to minimize or 8598 eliminate the potential loss of life and/or property damage.

8599 2017 Community Resiliency and Disaster Preparedness Act (AB 607 Chapter 0068 501) provides for expanded and improved disaster readiness and response in 8601 the California Work Opportunity and Responsibility to Kids (CalWORKs) and 8602 CalFresh programs (Public social services: disaster assistance services, Cal. 8603 Assemb. B. 607 Ch. 501, 2017). 8604 2017 Hazardous Materials Integrated Alerting and Notification (AB 1646 Chapter 8605 588) requires an implementing agency, in coordination with relevant local 8606 agencies and the public, to develop an integrated alerting and notification 8607 system to be used to notify the community surrounding a petroleum refinery in the event of an incident at the refinery (Hazardous materials: unified program 8608 8609 agency: integrated alerting and notification system, Cal Assemb. B. 1646 Ch. 8610 588, 2017). 8611 **2018** State of Emergency for Cyberterrorism (SB 532, Chapter 557) adds 8612 "cyberterrorism" to the list of conditions that are named in the California ESA 8613 that constitute a local emergency and a state of emergency. 8614 **2018 County Emergency Notifications** (SB 821, Chapter 615) authorizes counties 8615 to enter into an agreement to access contact information of resident 8616 accountholders through the records of a public utility or other agency 8617 responsible for water service, waste and recycling services, or other 8618 property-related services for the sole purpose of enrolling county residents in a 8619 county-operated public emergency warning system. 8620 2018 Cal OES Alert & Warning Guidelines (SB 833 Chapter 617) required Cal OES 8621 to create alert and warning guidelines for alerting authorities in California 8622 alongside relevant stakeholders. The guidelines must include best practices in 8623 alert and warning systems' utilization, setup, and training (Office of Emergency 8624 Services: guidelines: alert and warning systems, Cal. Senate B. 833 ch. 617, 2018). 8625 2018 Wildfire Prevention and Planning (SB 901 Chapter 626) establishes a 8626 comprehensive framework to address and prevent catastrophic wildfires. This 8627 includes prevention and planning by the state's electric utilities; management of 8628 the state's forests, chaparrals, and other lands; and standards to stabilize 8629 electrical corporations in the event of extensive liability (Wildfires, Cal. Senate B. 8630 901 ch. 626, 2018).

8631 2018 General Plans Safety Element Revision (SB 1035 Chapter 733) requires the 8632 safety element within a city or county's general plan to be revised to identify 8633 new information on fire hazards, flood hazards, and climate adaptation and 8634 resiliency strategies applicable to the city or county that was not available 8635 during the previous revision of the safety element. The bill also requires that this 8636 revision occur upon each revision of the housing element or local hazard 8637 mitigation plan, but not less than every eight years (General plans, Cal. Senate 8638 B. 1035 ch. 733, 2018). 8639 **2018** Emergency Preparedness for Electrical Utilities (SB 1076 Chapter 353) 8640 requires Cal OES to include in the next update of the State Hazard Mitigation 8641 Plan (SHMP), within the hazard identification and risk analysis section, an 8642 evaluation of risks from an electromagnetic pulse attack, a geomagnetic storm 8643 event, and other potential causes of a long-term electrical outage (Emergency 8644 preparedness: electrical utilities: electromagnetic pulse attacks and 8645 geomagnetic storm events, Cal. Senate B. 1076 ch. 353, 2018). 8646 **2018 Community Conservation Corps** (SB 1181 Chapter 623) authorizes Cal OES 8647 to enter into an agreement directly with one or more certified Community 8648 Conservation Corps to perform emergency or disaster response services as the 8649 office deems appropriate (Emergency services: certified community 8650 conservation corps, Cal. Senate B. 1181 ch. 623, 2018). 8651 **2018 Emergency Notification Translations** (AB 1877, Chapter 630) requires Cal 8652 OES to create and maintain a library of translated emergency notifications and 8653 translation style guide for designated alerting authorities when issuing 8654 emergency notifications. 8655 **2018** Private Fire Protection Resources (AB 2380 Chapter 636) requires Cal OES, 8656 in collaboration with the Department of Forestry and Fire Protection (Cal Fire) 8657 and the Board of Directors of the Fire Resources of Southern California 8658 Organized for Potential Emergencies (FIRESCOPE) Program, to develop 8659 standards and regulations for any privately contracted private fire prevention 8660 resources operating during an active fire incident in the state (Fire protection: 8661 privately contracted private fire prevention resources, Cal. Assemb. B. 2380 ch. 8662 636, 2018).

8663 2018 Local Emergency Proclamation Review (AB 2898 Chapter 395) extended the requirement to review the need of continuing a local emergency 8664 8665 proclamation made by the governing body of a city, county, or city and 8666 county, or by a designated official from 30 to 60 days. Additionally, port districts 8667 can declare a local emergency the same as a city, county, or city and county 8668 (Emergency services: local emergencies, Cal. Assemb. B. 2898 ch. 395, 2018). 8669 2018 Workforce Development Board Mutual Aid (AB 2915 Chapter 722) requires 8670 the California Workforce Development Board to develop a policy regarding 8671 mutual aid agreements between local workforce development boards to 8672 enable them to effectively respond to disasters, consistent with applicable state 8673 and federal law (Workforce development boards: mutual disaster aid 8674 assistance, Cal. Assemb. B. 2915 ch. 722, 2018). 8675 2018 Disaster Recovery Reform Act (DRRA) amended the Stafford Act to 8676 improve the nation's overall capacity to respond to large-scale disasters, 8677 instituted major changes to FEMA processes and grant funding, and mandates financial support for greater resiliency in rebuilding, rather than simply restore or 8678 8679 replace. 8680 2018 California Disaster Recovery Framework (CDRF) developed the 8681 Interagency Recovery Coordination Section in Cal OES to support 8682 long-term recovery efforts. The CDRF utilizes a multi-agency partnership 8683 organized around six Recovery Support Functions (RSFs): Community Planning 8684 and Capacity Building, Housing, Economic, Health and Social Services, 8685 Infrastructure, and Natural and Cultural Resources. 8686 **2019 Emergency Evacuation Routes** (SB 99 Chapter 202) requires the safety 8687 element of the general plan, upon the next revision of the housing element to 8688 identify any residential developments in any hazard area that does not have at least two emergency evacuation routes (General plans: safety element: 8689 8690 emergency evacuation routes, Cal. Senate B. 99 ch. 202, 2019). 8691 **2019 Cultural Competence** (SB 160 Chapter 402) requires, upon next revision, a 8692 county's emergency plan integrate cultural competence by incorporating 8693 mechanisms and processes that account for the jurisdiction's population 8694 diversity in a meaningful and inclusive manner. Each county will provide a forum 8695 for community engagement in geographically diverse locations in order to

8696 engage with culturally diverse communities within its jurisdiction (Emergency 8697 services: cultural competence, Cal. Senate B. 160 ch. 402, 2019). 8698 2019 Public Utilities Safety & Insurance (AB 111 Chapter 81) established the 8699 California Energy Infrastructure Safety Act and created new governmental 8700 structures to carry out the Act (Wildfire agencies: public utilities: safety and 8701 insurance, Cal. Assemb. B. 111 ch. 81, 2019). 8702 **2019** Emergency Preparedness for Vulnerable Populations (AB 477 Chapter 218) 8703 requires a county, or a city and county, to include representatives from the 8704 access and functional needs (AFN) population in developing the next update of 8705 its emergency plan (Emergency preparedness: vulnerable populations, Cal. 8706 Assemb. B. 477 ch. 218, 2019). 8707 2019 General Plans Safety Element (AB 747 Chapter 681) requires, upon next 8708 revision, a local hazard mitigation plan if it has not been adopted, a local 8709 jurisdiction to review and update the safety element of its general plan to 8710 identify evacuation routes and their capacity, safety, and viability under a 8711 range of emergency scenarios (Planning and zoning: general plan: safety element, Cal. Assemb. B. 747 ch. 681, 2019). 8712 8713 **2020** Voluntary and Donations Management Planning (AB 2213 Chapter 98) 8714 requires Cal OES and California Volunteers, in coordination with VOAD, to 8715 develop planning guidance to identify volunteers and donation management 8716 resources that could assist in responding to or recovering from local, tribal, 8717 regional, national, or international disasters, as specified (Office of Emergency 8718 Services: planning guidance, Cal. Assemb. B. 2213 ch. 98, 2020). 8719 2020 Cal OES Emergency Plan Review (AB 2386 Chapter 254) requires cities and 8720 counties to submit copies of their emergency plan to Cal OES to review for 8721 compliance with FEMA's Comprehensive Preparedness Guide 101 (Office of 8722 Emergency Services: disaster council plans, Cal. Assemb. B. 2386 ch. 254, 2020). 8723 **2020** Best Practices for County Emergency Plans (AB 2968 Chapter 257) requires 8724 Cal OES to establish best practices for counties developing and updating a 8725 county emergency plan. By January 1, 2022, Cal OES will establish a review 8726 process for counties to request review of their plans by the office. The Cal OES 8727 review will provide technical assistance and feedback regarding the plans'

8728 consistency with the best practices (County emergency plans: best practices, 8729 Cal. Assemb. B. 2968 ch. 257, 2020). 8730 2020 Access and Functional Need (AFN) integration with the State Emergency 8731 **Plan** (AB 3267, Chapter 260) requires coordination with representatives of the 8732 AFN population when updating the SEP and requires After Action Reports (AARs) 8733 be completed within 180 days after each declared disaster. 8734 **2021 Underrepresented Populations** (AB 580 Chapter 744) requires the Cal OES 8735 director to appoint representatives of the access and functional needs 8736 population to serve on committees related to the SEMS system. The Cal OES 8737 director will include the access and functional needs community when 8738 consulting on its alert and warning guidelines and when updating the training 8739 for those guidelines. Cal OES is required to include conclusions and 8740 recommendations in after-action reports following declared disasters. Each 8741 county is required to submit its emergency plan to Cal OES on or before March 8742 1, 2022, and upon any update to the plan after that date (Emergency services: 8743 vulnerable populations, Cal. Assemb. B. 580 ch. 744, 2021). Per GC Section 8744 8593.3.2, a county may request consultation to advance the integration of 8745 access and functional needs within its EOP. The Cal OES Office of Access and 8746 Functional Needs facilitates this process. 2021 Master Mutual Aid Agreement (SB 816, Chapter 292) definition in the 8747 8748 Emergency Services Act was amended to include federally recognized 8749 California Indian Tribes as parties to the MMAA. This allows federally recognized 8750 Tribes who respond to emergencies to be eligible for federal money when 8751 providing mutual aid on wildfires and other emergencies. 8752 2022 Equity Initiative, Commission on the State of Hate, and Racial Equity 8753 **Commission** (Executive Order N-16-22) sets goals for executive branch state 8754 agencies and departments to identify disparities in policies, programs, and 8755 operations, and advance equity and inclusive practices in state government 8756 programs and hiring system for historically disadvantaged and equity priority 8757 communities. Agencies and departments will develop or update strategic plans 8758 to engage and gather input from these communities. The order also established 8759 the Commission on the State of Hate in the Civil Rights Department and the 8760 Racial Equity Commission in the Office of Planning and Research.

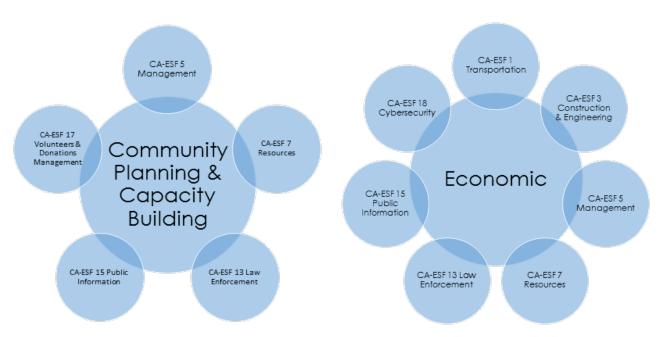


## 14.5. Relationships Between CA-ESFs and CA-RSFs

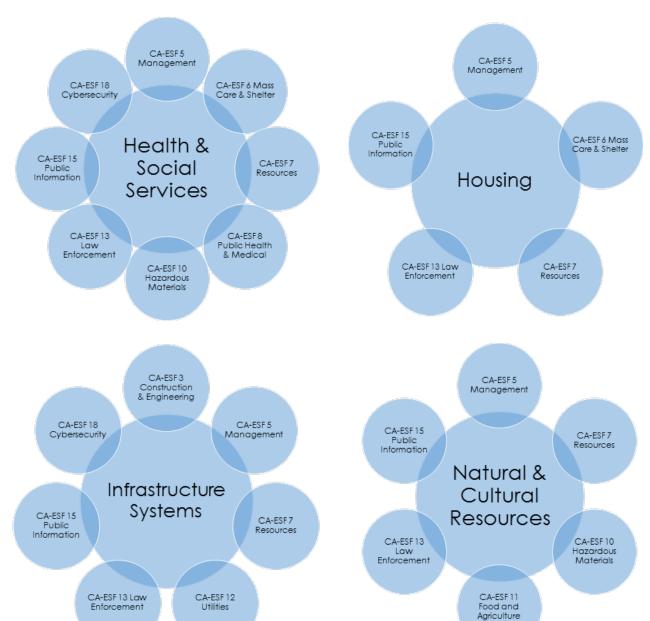
CA-RSFs represent six recovery domains essential to addressing the long-term recovery needs of disaster-impacted communities. The CA-RSFs are designed to bring together discipline-specific subjective matter expertise to maximize recovery outcomes through collaborative efforts with local jurisdictions through all emergency management phases. Each CA-RSF has associated CA-ESFs, this connection is not a handoff, they are interdependent. Therefore, there is a need for both pre- and post-disaster coordination between the ESFs and RSFs.

For more information about CA-ESFs, refer to Section 11 California Emergency Support Functions, and for CA-RSFs, refer to Section 13 California Recovery Support Functions. The relationship between each CA-ESF and the associated CA-RSF is depicted below in *Exhibit 14.5-1 CA-ESFs and CA-RSFs*.

Exhibit 14.5-1 CA-ESFs and CA-RSFs







#### 14.6. List of Annexes to the State Emergency Plan 8777 8778 **Functional Annexes** 8779 California Child Care Disaster Plan. 2016 8780 California State Emergency Alert System Plan, 2017 8781 California Disaster Recovery Framework, 2019 California Enhanced State Hazard Mitigation Plan, 2023 8782 8783 California Emergency Support Function (CA-ESF) Annexes 8784 CA-ESF 1 Transportation, 2021 8785 CA-ESF 2 Communications, 2013 8786 CA-ESF 3 Construction & Engineering, 2013 8787 CA-ESF 4, Fire & Rescue, 2021 8788 CA-ESF 5 Management, 2021 8789 CA-ESF 6 Mass Care & Shelter, 2013 8790 CA-ESF 7 Resources, 2013 CA-ESF 8 Public Health & Medical, 2013 8791 8792 CA-ESF 10 Hazardous Materials, 2013 8793 CA-ESF 11 Food and Agriculture, 2013 8794 CA-ESF 12 Utilities, 2013 8795 CA-ESF 13 Law Enforcement, 2021 8796 CA-ESF 14 Recovery, 2013 8797 CA-ESF 15 Public Information, 2013 8798 CA-ESF 17 Volunteers & Donation Management, 2013 8799 CA-ESF 18 Cybersecurity, 2020 **Hazard or Threat Specific Annexes** 8800 8801 Catastrophic Incident Base Plan, 2008 8802 Cascadia Earthquake/Tsunami Plan, 2013 8803 Bay Area Earthquake Plan, 2016

8804	Northern California Catastrophic Flood Response Plan, 2018
8805	Southern California Catastrophic Earthquake Plan, 2022
8806	Extreme Temperature Response Plan, 2022
8807	California State Emergency Repatriation Plan, 2023
8808	Plan Supplements
8808 8809	Plan Supplements California Distribution Management Plan, 2021
	••

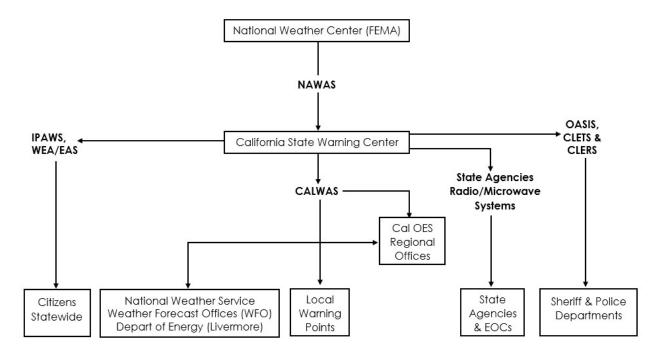


# 14.7. California Warning System

#### 8813

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#### Exhibit 14.7-1 California Warning System



CALWAS - California Warning System CLERS - California Law Enforcement Radio System CLETS – California Law Enforcement Telecommunications System EAS - Emergency Alert System FEMA – Federal Emergency Management Agency

IPAWS – Integrated Public Alert and Warning System NAWAS – National Warning System

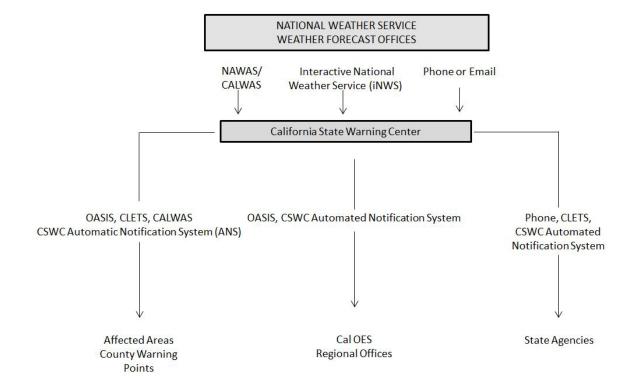
OASIS – Operation Area Satellite Information System

WEA - Wireless Emergency Alerts

WFO - Weather Forecast Office

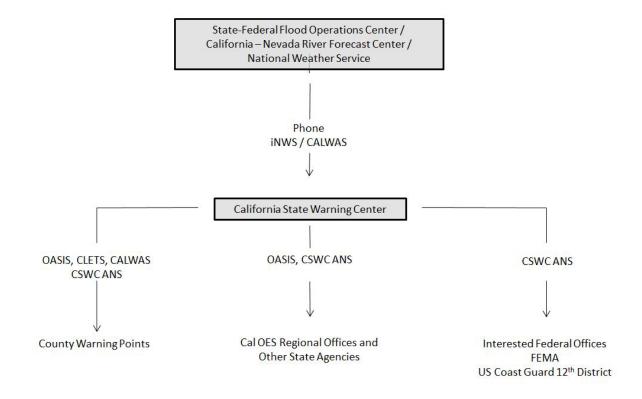
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## Exhibit 14.7-2 Severe Weather Warning



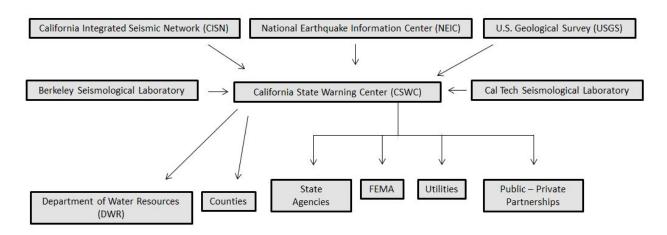
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## Exhibit 14.7-3 Flood Forecasts and Warnings



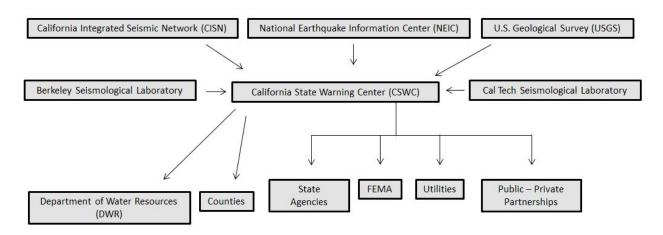


## Exhibit 14.7-4 Real Time Earthquake Warning System

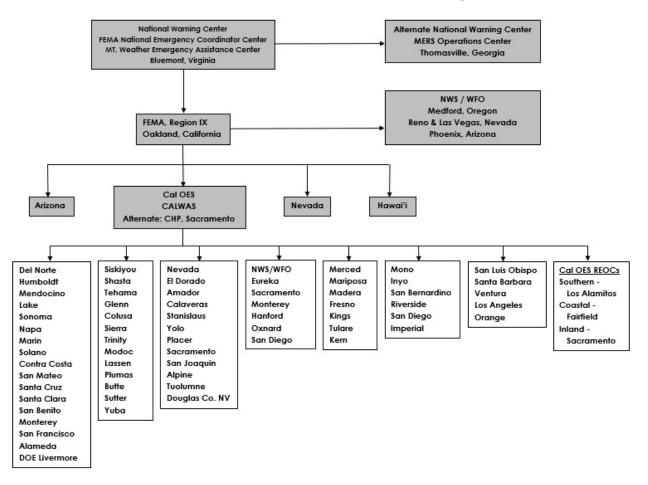




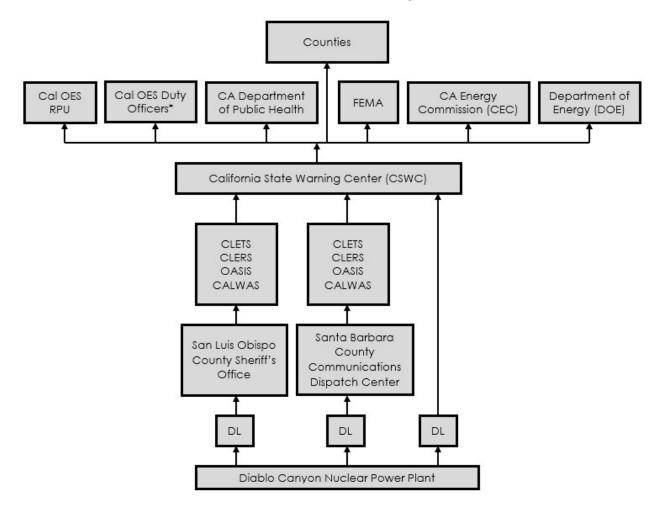
## Exhibit 14.7-5 Tsunami Warning System



# 8825 Exhibit 14.7-6 California's Portion of the National Warning System (CALWAS)



# 8827 Exhibit 14.7-7 State Nuclear Power Plant Emergency Notification System



\*All Cal OES Duty Officers: Executive, Law, Fire, PIO

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8832	14.8. End Notes
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8840 8841 8842 8843	CA Government Code, Section 8592.50. (n.d.). Retrieved from https://leginfo.legislature.ca.gov/faces/codes_displayexpandedbranch.x html?tocCode=GOV&division=&title=2.∂=&chapter=&article=&nodetr eepath=3
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