COMMERCIAL NETWORK GUIDE

Effective January 2020
This is not an all-inclusive listing of networks



Blue Cross Plan Name	BlueAccess (Small Group Plans)	BlueValue (Small Group Plans)	High Value (Large and Small Group Plans)	Access (Large Group Plans)	Strive – Metro Region (Large and Small Group Plans)	Metro MN (Large Group Plans)	Western MN (Large Group Plans)	Southeast MN (Large Group Plans)	Northeast MN (Large Group Plans)
	Aware (Large Group Plans)		Minnesota Value (Individual Plans)		Blue Plus Strive – Metro Region (Individual Plans)	Blue Plus Metro MN (Individual Plans)	Blue Plus Western MN (Individual Plans)	Blue Plus Southeast MN (Individual Plans)	Blue Plus Northeast MN (Individual Plans)
						Formerly known as BluePrint	Formerly known as BlueConnect	Formerly known as Blue Plus with Mayo Clinic	Formerly known as Blue Plus with St. Luke's
Network Name	Aware	Group Value Network	High Value Network (HVN) (Large and Small Group Plans)	Access Network	Strive – Metro Region (Large and Small Group Plans)	Metro MN Network (Large Group Plans)	Western MN Network (Large Group Plans)	Southeast MN Network (Large Group Plans)	Northeast MN Network (Large Group Plans)
			Minnesota Value Network (Individual Plans)		Blue Plus Strive – Metro Region (Individual Plans)	Blue Plus Metro MN Network (Individual Plans)	Blue Plus Western MN Network (Individual Plans)	Blue Plus Southeast MN Network (Individual Plans)	Blue Plus Northeast MN Network (Individual Plans)
Description	Aware encompasses all 87 counties in Minnesota and is offered statewide. This is our broadest network and allows members access to all contracted providers in the state.	BlueValue will be discontinued in 2020. Some Small Groups, dependent on their renewal date, may utilize the product until as late as 12/1/2020. GVN is a narrow, pricesensitive state-wide network. Note: This network is a narrow network; therefore, some regions within the state may access to fewer providers than other regions of the state.	HVN is a narrow, price- sensitive state-wide network. Note: This network is a narrow network; therefore, some regions within the state may access to fewer providers than other regions of the state. Individual Plan members must live in one of the following MN counties to enroll: Benton, Brown, Crow Wing, Kanabec, Kittson, Lake of the Woods, McLeod, Meeker, Mille Lacs, Morrison, Roseau, Sibley, Stearns, Todd or Wright.	Effective 1/1/2020, Access is available for renewal only, meaning it cannot be a new selection for new or existing groups. Groups that had members enrolled in Access prior to 1/1/2020 may continue to utilize the network. Access Network is a narrow, price-sensitive state-wide network. Note: This network is a narrow network; therefore, some regions within the state may access to fewer providers than other regions of	This is a narrow network featuring M Health Fairview and North Memorial Health and is offered in 10 Metro counties in Minnesota.	This is a narrow network featuring Allina Health and is offered in 16 counties in Minnesota.	This is a narrow network featuring Sanford Health and is offered in 36 counties in Northwestern and Southwestern Minnesota.	This is a narrow network featuring Mayo Health System is offered in 18 counties in Southeastern Minnesota.	This is a narrow network featuring St. Luke's Care System and is offered in 8 counties in Northeastern Minnesota.
Segment Availability	Small Group Large Group (51+) – both fully and self-insured National Accounts – Key Accounts	• Small Group	Small Group Large Group (51+) – both fully and self-insured National Accounts – Key Accounts Individual & Family (on and off exchange)	the state. • Large Group (51+) – both fully and self-insured • National Accounts – Key Accounts	Individual & Family (on and off exchange) Large Group (51+) – both fully and self-insured Small Group National Accounts – Key Accounts	Individual & Family (on and off exchange) Large Group (51+) – both fully and self-insured National Accounts – Key Accounts	Individual & Family (on and off exchange) Large Group (51+) – both fully and self-insured National Accounts – Key Accounts	Individual & Family (on and off exchange)	Individual & Family (on and off exchange) Large Group (51+) – both fully and self-insured National Accounts – Key Accounts

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Blue Cross	BlueAccess (Small Group	BlueValue (Small Group Plans)	High Value (Large and Small	Access (Large Group Plans)	Strive – Metro Region (Large	Metro MN (Large Group	Western MN (Large Group	Southoast MN (Large Group	Northeast MN /Large Group		
Plan Name	Plans)	bluevalue (Siliali Gloup Fialis)	Group Plans)	Access (Large Group Flans)	and Small Group Plans)	Plans)	Plans)				
Tium Nume	T lulls)		Group Fluits)		and Sman Group Hansy	T lalls)	T lulloy	T tutio,	i iulisj		
	Aware (Large Group Plans)		Minnesota Value (Individual		Blue Plus Strive – Metro	Blue Plus Metro MN	Blue Plus Western MN	Blue Plus Southeast MN	Blue Plus Northeast MN		
			Plans)		Region (Individual Plans)	(Individual Plans)	(Individual Plans)	(Individual Plans)	(Individual Plans)		
						Formerly known as BluePrint	Formerly known as	Formerly known as Blue Plus	Formerly known as Blue Plus		
							BlueConnect	with Mayo Clinic	with St. Luke's		
Effective	Varies	1/1/2015	1/1/2020 New to Market for	1/1/2018	1/1/2020 New to Market for	1/1/2014	1/1/2014	1/1/2016	1/1/2016		
Date			Individual and Family		Small Group						
						(Product/Network Name	(Product/Network Name	(Product/Network Name	(Product/Network Name		
			1/1/2018 New to Market (all		1/1/2019 New to Market (all	Change Effective 1/1/2018)	Change Effective 1/1/2018)	Change Effective 1/1/2018)	Change Effective 1/1/2018)		
			other segments)		other segments)			Plans) Blue Plus Southeast MN (Individual Plans) Formerly known as Blue Plus with Mayo Clinic 1/1/2016 Product/Network Name Change Effective 1/1/2018) Closed network. Contract requests are subject to the approval of St. Luke's. Atkin, Carlton, Cook, Itasca, Koochiching, Lake, Pine and St. Louis Counties Atkin, Carlton, Cook, Itasca, Koochiching, Lake, Pine and St. Louis Counties Atkin, Carlton, Cook, Itasca, Koochiching, Lake, Pine and St. Louis Counties Atkin, Carlton, Cook, Itasca, Koochiching, Lake, Pine and St. Louis Counties Waseca, Watonwan and Waseca, Watonwan and Winona Counties Winona Counties			
Plan Access	Open access	This is a narrow network. Service	ces provided by out of network pro	oviders will be processed at the me	ember's out of network benefit.						
	Services not subject to	If the provider is participating in	n the Aware network, claims will pr	ocess using the provider's contrac	ted allowed amount and apply the	member's out of network benefit					
	referrals	referrals									
Can I apply	All contract requests are review	wed to determine network adequa	cy for access to in-network care.		Contract requests are subject	Contract requests are subject	Contract requests are subject	Closed network.			
to be in this					to the approval of M Health	to the approval of Allina	to the approval of Sanford		to the approval of St. Luke's.		
network?					Fairview.	Health.	Health.				
Eligibility	Availity: www.availity.com										
Verification	Providers must select the "Add	litional Benefit Notes" link to verify	y if any specialty or narrow networ	k is required. This will only appear	r if a specialty, Blue Distinction or r	narrow network is required.					
& Claims											
Status							1	1			
Service Area		Min	nesota		Anoka, Carver, Chisago,	Anoka, Brown, Carver,	Becker, Beltrami, Big Stone,				
(Provider					Dakota, Hennepin, Isanti,	Chisago, Dakota, Hennepin,	Cass, Chippewa, Clay,				
Location)*					Ramsey, Scott, Sherburne and	Isanti, Kanabec, McLeod,	Clearwater, Cottonwood,		Louis Counties		
					Washington Counties	Nicollet, Ramsey, Scott,	Douglas, Grant, Hubbard,				
						Sherburne, Sibley,	Jackson, Kandiyohi, Lac qui				
						Washington, and Wright	Parle, Lincoln, Lyon,				
						Counties	Mahnomen, Marshall, Murray,	Winona Counties			
							Nobles, Norman, Otter Tail,				
							Pennington, Pipestone, Polk,				
							Pope, Red Lake, Redwood,				
							Renville, Rock, Stevens, Swift,				
							Traverse, Wadena, Wilkin and				
							Yellow Medicine Counties				

*Providers in contiguous border counties in Wisconsin, Iowa, North Dakota, and South Dakota may be included in a network's Service Area.

COMMERCIAL NETWORK GUIDE

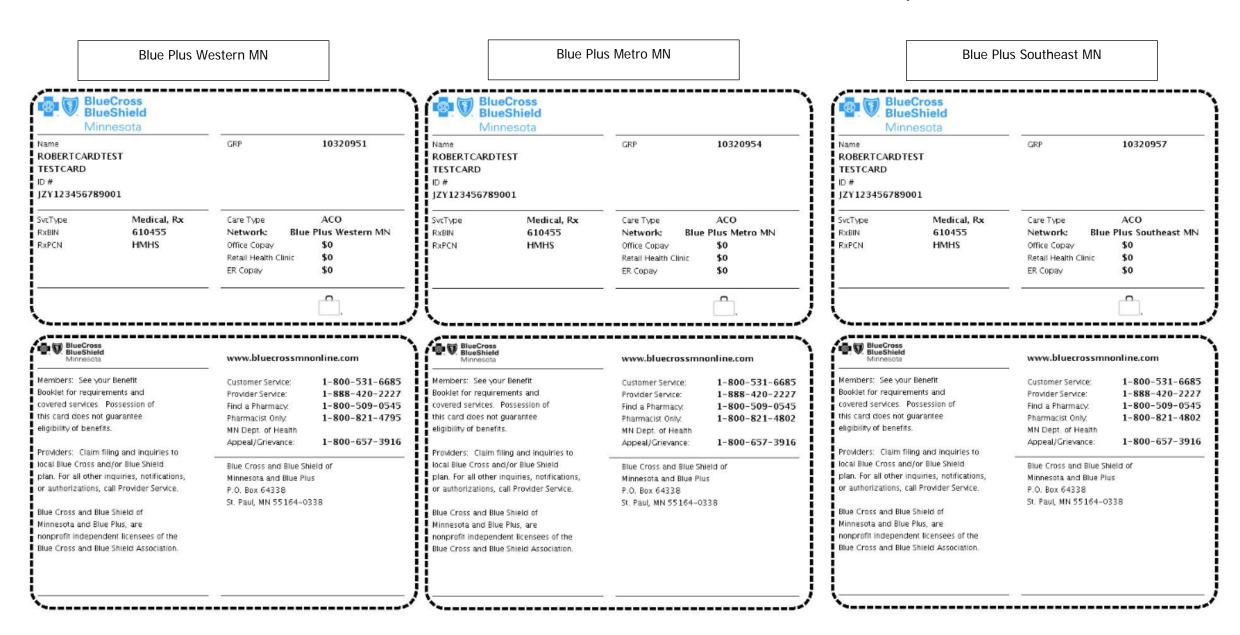
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						Formerly known as BluePrint	Formerly known as BlueConnect	Formerly known as Blue Plus with Mayo Clinic	Formerly known as Blue Plus with St. Luke's
What network	The network section of the ID card will be blank for	Group Value	Group: High Value	Access	Group: Strive - Metro Region	Group: Metro MN	Group: Western MN	Group: Southeast MN	Group: Northeast MN
name will	members in the Aware Network.	Note: "Group Value" may not appear under the Network on	Individual: Blue Plus Minnesota Value		Individual: Blue Plus Strive - Metro Region	Individual: Blue Plus Metro MN	Individual: Blue Plus Western	Individual: Blue Plus Southeast	Individual: Blue Plus Northeast
ID card?	INCLWOIK.	all ID Cards.	iviiiiiesuta value		ivietro negioni		IVIIV	IVIIV	IVIIV
See ID Card									
samples below.									
What alpha	Group	XZR	Group	The alpha prefix will vary by	Group	Group	Group	Group	Group
prefix (first	Small Group: JZH		Small Group: XZQ	group.	Small Group: QQG	 Large Group: Varies 	 Large Group: Varies 	 Large Group: Varies 	Large Group: Varies
3 characters	 Large Group: Varies 		 Large Group: Varies 		 Large Group: Varies 	by group	by group	by group	by group
of ID #) will	by group		by group		by group				
show on the						Individual	Individual	Individual	Individual
ID Card?			Individual Off Evebones 17V		Individual Off Evebongo 17V	Off Exchange: JZY On Evehange: JZW	Off Exchange: JZY On Evebonge: JZW	Off Exchange: JZY On Exchange: JZW	Off Exchange: JZY On Exchange: JZW
See ID Card			Off Exchange: JZYOn Exchange: JZW		Off Exchange: JZYOn Exchange: JZW	On Exchange: JZW	On Exchange: JZW	On Exchange: JZW	On Exchange: JZW
samples			Oli Excilalige. JZVV		- On Exchange, J2VV				
below.									



2020 Individual Plan ID Card Samples



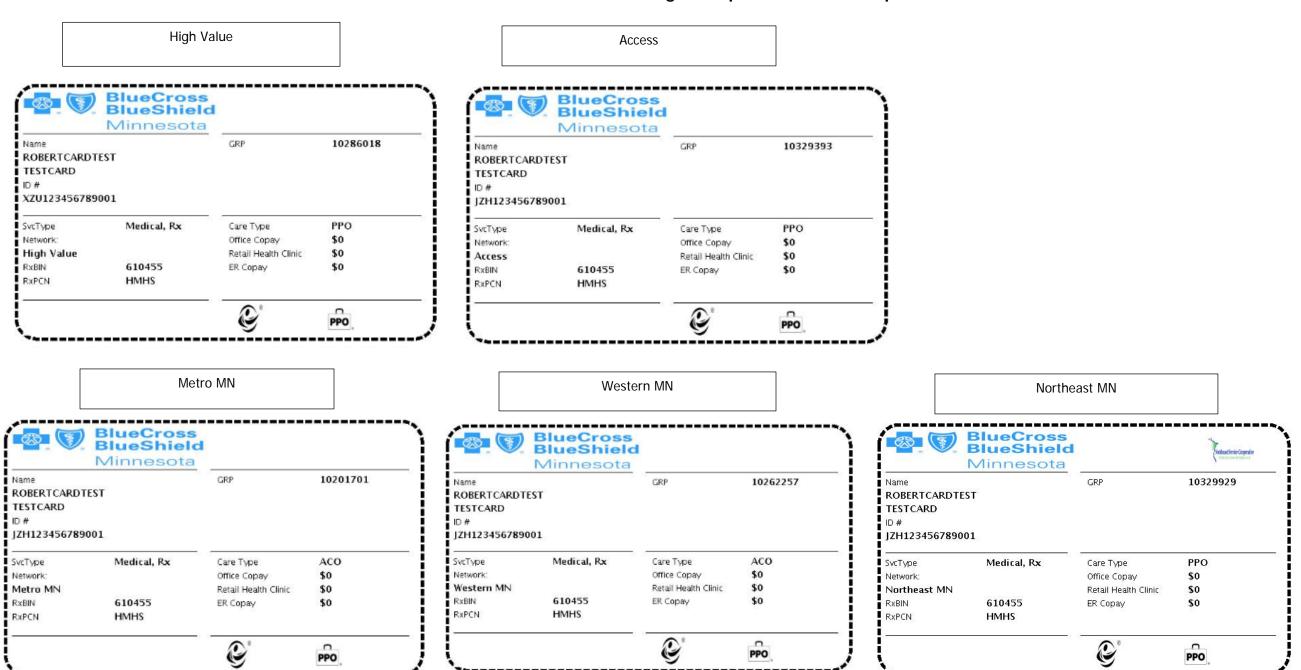


2020 Individual Plan ID Card Samples (continued)

Blue Plus	Blue Plus Northeast MN			Blue Plus Minnesota Value			Blue Plus Strive – Metro Region			
BlueCross BlueShield Minnesota				BlueCross BlueShield Minnesota	d .			BlueCross BlueShield Minnesota	1	
ame OBERTCARDTEST ESTCARD) # ZY123456789001	GRP	10320962	Name ROBERTCARDTI TESTCARD ID # JZY1234567890		GRP	10471989	Name ROBERTCARDT TESTCARD ID # JZW123456789		GRP	10409912
vcType Medical, Rx xBIN 610455 xPCN HMHS	Care Type Network: Blue I Office Copay Retail Health Clinic ER Copay	ACO Plus Northeast MN \$0 \$0 \$0	SvcType Network: Blue Plus Minne RxBIN RxPCN	Medical, Rx esota Value 610455 HMHS	Care Type Office Copay Retail Health Clinic ER Copay	Comp Major Med \$0 \$0 \$0 \$0	SvcType Network: Blue Plus Strive Cov Eff Date RxBIN RxPCN	Medical, Rx - Metro Region 01-01-2020 610455 HMHS	Care Type Office Copay Retail Health Clinic ER Copay	ACO \$0 \$0 \$0
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BlueCross BlueShield Minnesota www.bluecrossmnonline.co		nline.com	BlueCross BlueShield Minnesota		www.bluecrossmnonline.com		BlueCross BlueShield Minnesota		www.bluecrossmnonline.com	
lembers: See your Benefit ooklet for requirements and overed services. Possession of nis card does not guarantee ligibility of benefits. rowiders: Claim filing and inquiries to	Customer Service: Provider Service: Find a Pharmacy. Pharmacist Only. MN Dept. of Health Appeal/Grievance:	rovider Service: 1–888–420–2227 Booklet for required a Pharmacy. 1–800–509–0545 covered services tharmacist Only. 1–800–821–4795 this card does not peeal/Grievance: 1–800–657–3916		ments and Possession of guarantee s.	Customer Service: Provider Service: Find a Pharmacy: Pharmacist Only: MN Dept. of Health Appeal/Grievance:	1-800-531-6685 1-888-420-2227 1-800-509-0545 1-800-821-4795	Booklet for requirer covered services. I this card does not (eligibility of benefit:	Members: See your Benefit Booklet for requirements and covered services. Possession of this card does not guarantee eligibility of benefits. Providers: Claim filling and inquiries to		1-855-372-25 1-888-420-22 1-612-336-26 1-800-509-05 1-800-821-47
rowders: Claim filing and inquiries to ical Blue Cross and/or Blue Shield lan. For all other inquiries, notifications, r authorizations, call Provider Service. lue Cross and Blue Shield of innesota and Blue Plus, are onprofit independent licensees of the lue Cross and Blue Shield Association.	Blue Cross and Blue Shield of local plan. P.O. Box 64338 or au St. Paul, MN 55164-0338 Blue Minner		local Blue Cross and plan. For all other in or authorizations, co Blue Cross and Blue Minnesota and Blue nonprofit independi	roviders: Claim filing and inquiries to ocal Blue Cross and/or Blue Shield ilan. For all other inquiries, notifications, r authorizations, call Provider Service. lue Cross and Blue Shield of tinnesota and Blue Plus, are onprofit independent licensees of the lue Cross and Blue Shield Association.		Blue Cross and Blue Shield of Minnesota and Blue Plus P.O. Box 64338 St. Paul, MN 55164-0338		Providers: Claim tiling and inquiries to local Blue Cross and/or Blue Shield plan. For all other inquiries, notifications, or authorizations, call Provider Service. Blue Cross and Blue Shield of Minnesota and Blue Plus, are nonprofit independent licensees of the Blue Cross and Blue Shield Association.		1-800-657-39 hield of lus



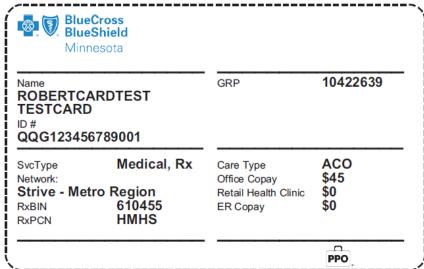
2020 Large Group Plan ID Card Samples

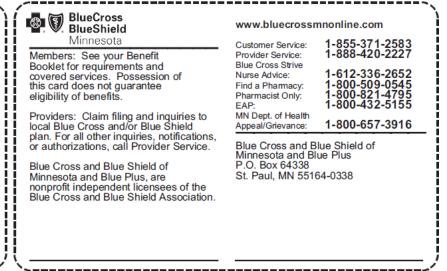




2020 Large Group Plan ID Card Samples (continued)

Strive – Metro Region







2020 Small Group Plan ID Card Samples

BlueAccess

High Value

Strive - Metro Region







