

COMMERCIAL NETWORK GUIDE

Effective January 2020

This is not an all-inclusive listing of networks



Blue Cross Plan Name	BlueAccess (Small Group Plans) Aware (Large Group Plans)	BlueValue (Small Group Plans)	High Value (Large and Small Group Plans) Minnesota Value (Individual Plans)	Access (Large Group Plans)	Strive – Metro Region (Large and Small Group Plans) Blue Plus Strive – Metro Region (Individual Plans)	Metro MN (Large Group Plans) Blue Plus Metro MN (Individual Plans) <i>Formerly known as BluePrint</i>	Western MN (Large Group Plans) Blue Plus Western MN (Individual Plans) <i>Formerly known as BlueConnect</i>	Southeast MN (Large Group Plans) Blue Plus Southeast MN (Individual Plans) <i>Formerly known as Blue Plus with Mayo Clinic</i>	Northeast MN (Large Group Plans) Blue Plus Northeast MN (Individual Plans) <i>Formerly known as Blue Plus with St. Luke's</i>
Network Name	Aware	Group Value Network	High Value Network (HVN) (Large and Small Group Plans) Minnesota Value Network (Individual Plans)	Access Network	Strive – Metro Region (Large and Small Group Plans) Blue Plus Strive – Metro Region (Individual Plans)	Metro MN Network (Large Group Plans) Blue Plus Metro MN Network (Individual Plans)	Western MN Network (Large Group Plans) Blue Plus Western MN Network (Individual Plans)	Southeast MN Network (Large Group Plans) Blue Plus Southeast MN Network (Individual Plans)	Northeast MN Network (Large Group Plans) Blue Plus Northeast MN Network (Individual Plans)
Description	Aware encompasses all 87 counties in Minnesota and is offered statewide. This is our broadest network and allows members access to all contracted providers in the state.	BlueValue will be discontinued in 2020. Some Small Groups, dependent on their renewal date, may utilize the product until as late as 12/1/2020. GVN is a narrow, price-sensitive state-wide network. Note: This network is a narrow network; therefore, some regions within the state may access to fewer providers than other regions of the state.	HVN is a narrow, price-sensitive state-wide network. Note: This network is a narrow network; therefore, some regions within the state may access to fewer providers than other regions of the state. Individual Plan members must live in one of the following MN counties to enroll: Benton, Brown, Crow Wing, Kanabec, Kittson, Lake of the Woods, McLeod, Meeker, Mille Lacs, Morrison, Roseau, Sibley, Stearns, Todd or Wright.	Effective 1/1/2020, Access is available for renewal only, meaning it cannot be a new selection for new or existing groups. Groups that had members enrolled in Access prior to 1/1/2020 may continue to utilize the network. Access Network is a narrow, price-sensitive state-wide network. Note: This network is a narrow network; therefore, some regions within the state may access to fewer providers than other regions of the state.	This is a narrow network featuring M Health Fairview and North Memorial Health and is offered in 10 Metro counties in Minnesota.	This is a narrow network featuring Allina Health and is offered in 16 counties in Minnesota.	This is a narrow network featuring Sanford Health and is offered in 36 counties in Northwestern and Southwestern Minnesota.	This is a narrow network featuring Mayo Health System is offered in 18 counties in Southeastern Minnesota.	This is a narrow network featuring St. Luke's Care System and is offered in 8 counties in Northeastern Minnesota.
Segment Availability	<ul style="list-style-type: none"> • Small Group • Large Group (51+) – both fully and self-insured • National Accounts – Key Accounts 	<ul style="list-style-type: none"> • Small Group 	<ul style="list-style-type: none"> • Small Group • Large Group (51+) – both fully and self-insured • National Accounts – Key Accounts • Individual & Family (on and off exchange) 	<ul style="list-style-type: none"> • Large Group (51+) – both fully and self-insured • National Accounts – Key Accounts 	<ul style="list-style-type: none"> • Individual & Family (on and off exchange) • Large Group (51+) – both fully and self-insured • Small Group • National Accounts – Key Accounts 	<ul style="list-style-type: none"> • Individual & Family (on and off exchange) • Large Group (51+) – both fully and self-insured • National Accounts – Key Accounts 	<ul style="list-style-type: none"> • Individual & Family (on and off exchange) • Large Group (51+) – both fully and self-insured • National Accounts – Key Accounts 	<ul style="list-style-type: none"> • Individual & Family (on and off exchange) • Large Group (51+) – both fully and self-insured • National Accounts – Key Accounts 	<ul style="list-style-type: none"> • Individual & Family (on and off exchange) • Large Group (51+) – both fully and self-insured • National Accounts – Key Accounts

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Effective Date	Varies	1/1/2015	1/1/2020 New to Market for Individual and Family 1/1/2018 New to Market (all other segments)	1/1/2018	1/1/2020 New to Market for Small Group 1/1/2019 New to Market (all other segments)	1/1/2014 (Product/Network Name Change Effective 1/1/2018)	1/1/2014 (Product/Network Name Change Effective 1/1/2018)	1/1/2016 (Product/Network Name Change Effective 1/1/2018)	1/1/2016 (Product/Network Name Change Effective 1/1/2018)
Plan Access	Open access Services not subject to referrals	This is a narrow network. Services provided by out of network providers will be processed at the member's out of network benefit. If the provider is participating in the Aware network, claims will process using the provider's contracted allowed amount and apply the member's out of network benefit.							
Can I apply to be in this network?	All contract requests are reviewed to determine network adequacy for access to in-network care.				Contract requests are subject to the approval of M Health Fairview.	Contract requests are subject to the approval of Allina Health.	Contract requests are subject to the approval of Sanford Health.	Closed network.	Contract requests are subject to the approval of St. Luke's.
Eligibility Verification & Claims Status	Availity: www.availity.com Providers must select the "Additional Benefit Notes" link to verify if any specialty or narrow network is required. This will only appear if a specialty, Blue Distinction or narrow network is required.								
Service Area (Provider Location)*	Minnesota				Anoka, Carver, Chisago, Dakota, Hennepin, Isanti, Ramsey, Scott, Sherburne and Washington Counties	Anoka, Brown, Carver, Chisago, Dakota, Hennepin, Isanti, Kanabec, McLeod, Nicollet, Ramsey, Scott, Sherburne, Sibley, Washington, and Wright Counties	Becker, Beltrami, Big Stone, Cass, Chippewa, Clay, Clearwater, Cottonwood, Douglas, Grant, Hubbard, Jackson, Kandiyohi, Lac qui Parle, Lincoln, Lyon, Mahnomon, Marshall, Murray, Nobles, Norman, Otter Tail, Pennington, Pipestone, Polk, Pope, Red Lake, Redwood, Renville, Rock, Stevens, Swift, Traverse, Wadena, Wilkin and Yellow Medicine Counties	Blue Earth, Dodge, Faribault, Fillmore, Freeborn, Goodhue, Houston, Le Sueur, Martin, Mower, Nicollet, Olmsted, Rice, Steele, Wabasha, Waseca, Watonwan and Winona Counties	Atkin, Carlton, Cook, Itasca, Koochiching, Lake, Pine and St. Louis Counties

*Providers in contiguous border counties in Wisconsin, Iowa, North Dakota, and South Dakota may be included in a network's Service Area.

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What network name will show on the ID card? See ID Card samples below.	The network section of the ID card will be blank for members in the Aware Network.	Group Value Note: "Group Value" may not appear under the Network on all ID Cards.	Group: High Value Individual: Blue Plus Minnesota Value	Access	Group: Strive - Metro Region Individual: Blue Plus Strive - Metro Region	Group: Metro MN Individual: Blue Plus Metro MN	Group: Western MN Individual: Blue Plus Western MN	Group: Southeast MN Individual: Blue Plus Southeast MN	Group: Northeast MN Individual: Blue Plus Northeast MN
What alpha prefix (first 3 characters of ID #) will show on the ID Card? See ID Card samples below.	Group <ul style="list-style-type: none"> Small Group: JZH Large Group: Varies by group 	XZR	Group <ul style="list-style-type: none"> Small Group: XZQ Large Group: Varies by group Individual <ul style="list-style-type: none"> Off Exchange: JZY On Exchange: JZW 	The alpha prefix will vary by group.	Group <ul style="list-style-type: none"> Small Group: QQG Large Group: Varies by group Individual <ul style="list-style-type: none"> Off Exchange: JZY On Exchange: JZW 	Group <ul style="list-style-type: none"> Large Group: Varies by group Individual <ul style="list-style-type: none"> Off Exchange: JZY On Exchange: JZW 	Group <ul style="list-style-type: none"> Large Group: Varies by group Individual <ul style="list-style-type: none"> Off Exchange: JZY On Exchange: JZW 	Group <ul style="list-style-type: none"> Large Group: Varies by group Individual <ul style="list-style-type: none"> Off Exchange: JZY On Exchange: JZW 	Group <ul style="list-style-type: none"> Large Group: Varies by group Individual <ul style="list-style-type: none"> Off Exchange: JZY On Exchange: JZW

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2020 Individual Plan ID Card Samples


Blue Plus Western MN


Blue Plus Metro MN


Blue Plus Southeast MN


	
Name	GRP 10320951
ROBERTCARDTEST TESTCARD	
ID #	JZY123456789001
SvcType	Medical, Rx
RxBIN	610455
RxPCN	HMHS
Care Type	ACO
Network	Blue Plus Western MN
Office Copay	\$0
Retail Health Clinic	\$0
ER Copay	\$0

	
Name	GRP 10320954
ROBERTCARDTEST TESTCARD	
ID #	JZY123456789001
SvcType	Medical, Rx
RxBIN	610455
RxPCN	HMHS
Care Type	ACO
Network	Blue Plus Metro MN
Office Copay	\$0
Retail Health Clinic	\$0
ER Copay	\$0

	
Name	GRP 10320957
ROBERTCARDTEST TESTCARD	
ID #	JZY123456789001
SvcType	Medical, Rx
RxBIN	610455
RxPCN	HMHS
Care Type	ACO
Network	Blue Plus Southeast MN
Office Copay	\$0
Retail Health Clinic	\$0
ER Copay	\$0

	
www.bluecrossmnonline.com	
Members: See your Benefit Booklet for requirements and covered services. Possession of this card does not guarantee eligibility of benefits.	Customer Service: 1-800-531-6685 Provider Service: 1-888-420-2227 Find a Pharmacy: 1-800-509-0545 Pharmacist Only: 1-800-821-4795 MN Dept. of Health Appeal/Grievance: 1-800-657-3916
Providers: Claim filing and inquiries to local Blue Cross and/or Blue Shield plan. For all other inquiries, notifications, or authorizations, call Provider Service.	Blue Cross and Blue Shield of Minnesota and Blue Plus P.O. Box 64338 St. Paul, MN 55164-0338
Blue Cross and Blue Shield of Minnesota and Blue Plus, are nonprofit independent licensees of the Blue Cross and Blue Shield Association.	

	
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2020 Individual Plan ID Card Samples (continued)


Blue Plus Northeast MN


Blue Plus Minnesota Value


Blue Plus Strive – Metro Region


	
Name	GRP 10320962
ROBERTCARDTEST TESTCARD	
ID #	JZY123456789001
SvcType	Medical, Rx
RxBIN	610455
RxPCN	HMHS
Care Type	ACO
Network	Blue Plus Northeast MN
Office Copay	\$0
Retail Health Clinic	\$0
ER Copay	\$0

	
Name	GRP 10471989
ROBERTCARDTEST TESTCARD	
ID #	JZY123456789001
SvcType	Medical, Rx
RxBIN	610455
RxPCN	HMHS
Care Type	Comp Major Med
Network	Blue Plus Minnesota Value
Office Copay	\$0
Retail Health Clinic	\$0
ER Copay	\$0

	
Name	GRP 10409912
ROBERTCARDTEST TESTCARD	
ID #	JZW123456789001
SvcType	Medical, Rx
RxBIN	610455
RxPCN	HMHS
Care Type	ACO
Network	Blue Plus Strive – Metro Region
Office Copay	\$0
Retail Health Clinic	\$0
ER Copay	\$0

	
www.bluecrossmnonline.com	
Members: See your Benefit Booklet for requirements and covered services. Possession of this card does not guarantee eligibility of benefits.	Customer Service: 1-800-531-6685 Provider Service: 1-888-420-2227 Find a Pharmacy: 1-800-509-0545 Pharmacist Only: 1-800-821-4795 MN Dept. of Health Appeal/Grievance: 1-800-657-3916
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www.bluecrossmnonline.com	
Members: See your Benefit Booklet for requirements and covered services. Possession of this card does not guarantee eligibility of benefits.	Customer Service: 1-800-531-6685 Provider Service: 1-888-420-2227 Find a Pharmacy: 1-800-509-0545 Pharmacist Only: 1-800-821-4795 MN Dept. of Health Appeal/Grievance: 1-800-657-3916
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www.bluecrossmnonline.com	
Members: See your Benefit Booklet for requirements and covered services. Possession of this card does not guarantee eligibility of benefits.	Customer Service: 1-855-372-2583 Provider Service: 1-888-420-2227 Blue Plus Strive Nurse Advice: 1-612-336-2652 Find a Pharmacy: 1-800-509-0545 Pharmacist Only: 1-800-821-4795 MN Dept. of Health Appeal/Grievance: 1-800-657-3916
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2020 Large Group Plan ID Card Samples

High Value

Access

BlueCross BlueShield Minnesota			
Name	GRP		10286018
ROBERTCARDTEST TESTCARD			
ID #	XZU123456789001		
SvcType	Medical, Rx	Care Type	PPO
Network:	High Value	Office Copay	\$0
RxBIN	610455	Retail Health Clinic	\$0
RxPCN	HMHS	ER Copay	\$0

BlueCross BlueShield Minnesota			
Name	GRP		10329393
ROBERTCARDTEST TESTCARD			
ID #	JZH123456789001		
SvcType	Medical, Rx	Care Type	PPO
Network:	Access	Office Copay	\$0
RxBIN	610455	Retail Health Clinic	\$0
RxPCN	HMHS	ER Copay	\$0

Metro MN

Western MN

Northeast MN

BlueCross BlueShield Minnesota			
Name	GRP		10201701
ROBERTCARDTEST TESTCARD			
ID #	JZH123456789001		
SvcType	Medical, Rx	Care Type	ACO
Network:	Metro MN	Office Copay	\$0
RxBIN	610455	Retail Health Clinic	\$0
RxPCN	HMHS	ER Copay	\$0




BlueCross BlueShield Minnesota			
Name	GRP		10262257
ROBERTCARDTEST TESTCARD			
ID #	JZH123456789001		
SvcType	Medical, Rx	Care Type	ACO
Network:	Western MN	Office Copay	\$0
RxBIN	610455	Retail Health Clinic	\$0
RxPCN	HMHS	ER Copay	\$0

BlueCross BlueShield Minnesota			
Name	GRP		10329929
ROBERTCARDTEST TESTCARD			
ID #	JZH123456789001		
SvcType	Medical, Rx	Care Type	PPO
Network:	Northeast MN	Office Copay	\$0
RxBIN	610455	Retail Health Clinic	\$0
RxPCN	HMHS	ER Copay	\$0

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2020 Large Group Plan ID Card Samples (continued)

Strive – Metro Region

			
Name	GRP	10422639	
ROBERTCARDTEST TESTCARD			
ID #	QQG123456789001		
SvcType	Medical, Rx	Care Type	ACO
Network:	Strive - Metro Region	Office Copay	\$45
RxBIN	610455	Retail Health Clinic	\$0
RxPCN	HMHS	ER Copay	\$0
			
		www.bluecrossmnonline.com	
<p>Members: See your Benefit Booklet for requirements and covered services. Possession of this card does not guarantee eligibility of benefits.</p>		<p>Customer Service: 1-855-371-2583 Provider Service: 1-888-420-2227 Blue Cross Strive Nurse Advice: 1-612-336-2652 Find a Pharmacy: 1-800-509-0545 Pharmacist Only: 1-800-821-4795 EAP: 1-800-432-5155 MN Dept. of Health Appeal/Grievance: 1-800-657-3916</p>	
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		<p>Blue Cross and Blue Shield of Minnesota and Blue Plus P.O. Box 64338 St. Paul, MN 55164-0338</p>	

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2020 Small Group Plan ID Card Samples

BlueAccess

High Value

Strive – Metro Region

BlueCross BlueShield Minnesota			
Name	ROBERTCARDTEST TESTCARD		GRP 10304958
ID #	JZH123456789001		
SvcType	Medical, Rx	Care Type	PPO
RxBIN	610455	Office Copay	\$0
RxPCN	HMHS	Retail Health Clinic	\$0
		ER Copay	\$0

BlueCross BlueShield Minnesota			
Name	ROBERTCARDTEST TESTCARD		GRP 10343846
ID #	XZQ123456789001		
SvcType	Medical, Rx	Care Type	PPO
Network	High Value	Office Copay	\$30
RxBIN	610455	Retail Health Clinic	\$15
RxPCN	HMHS	ER Copay	\$0

BlueCross BlueShield Minnesota			
Name	ROBERTCARDTEST TESTCARD		GRP 70190055
ID #	JZH123456789001		
SvcType	Medical, Rx	Care Type	ACO
Network	Strive – Metro Region	Office Copay	\$50
RxBIN	610455	Retail Health Clinic	\$20
RxPCN	HMHS	ER Copay	\$0

BlueCross BlueShield Minnesota		www.bluecrossmnonline.com
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