

Transforming Governance
Beyond Boundaries
Creating New Benchmarks





BLS is the most prominent brand globally in Visa, Consular and Attestation Outsourcing Services and a leader in providing Front End / Citizen Services having a dense network of centres across the world. Our objective has always been to exceed the expectations of our client governments and customers and establish a new benchmark for outstanding service quality across our businesses.

The hallmark of our operations has been the warmth of hospitality extended to each valuable customer visiting our Visa Application Centres (VACs) and Citizen Services Centres (CSCs). With millions of global customers serviced annually, we take delight in improving the customer experience and maintaining the highest standards of service quality.

'Our Team' has been the cornerstone of our success story. Our team shares Company's strategic vision and has shown relentless commitment in ensuring we remain at the forefront as the preferred partner for consular services and citizen services to leading governments.

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- **Amongst Top Three**
- Position with respect to Visa/ Passport/ Front End
- outsourcing contracts

12 :

Years of Global Experience

29

Client Governments spread around the globe

58

Countries of operations

9,000+

Employee Strength (On-roll + associates)

2,320

Offices around the globe working for Governments / Diplomatic missions

20:



Total applications processed till date



## An Year of Exemplary Achievements

# Creating New Benchmarks in Visa Processing and Consular Outsourcing Services

FY2016-17 has been one of the most successful years in the Company's history underlined by extraordinary developments. The continuous positive momentum of our efforts has led to tremendous strategic and financial success globally and domestically including:

- Servicing 29 client governments globally, adding three new business partnerships – Spain Global Contract, Punjab Citizen Services Centres and UAE Consular Manpower Division
- Laid the foundations for winning the Citizen Services contract from the Embassy of Afghanistan, which was awarded to us on 20th July, 2017
- First Indian Company to be awarded a visa outsourcing contract from a leading European nation – Spain

These iconic achievements mark another major milestone in our journey. With a highly differentiated business model and a commitment to both physical and data security, we continue to be the leading partners to governments, facilitating consular and citizen services across diverse territories. Having successfully entered diverse geographies and serviced clients globally, we have created new quality benchmarks in the visa, passport and consular outsourcing business.

Our new business pipeline has the potential to significantly enhance our operating scale and allow us to drive substantial growth in earnings and cashflows going forward. Given the rapid growth in tourism globally, we see ahead a huge market opportunity for BLS to capitalise upon.

During the last financial year, we got listed on both the Bombay Stock Exchange (BSE) and National Stock Exchange (NSE). BLS stands as the only Indian Company in the business of visa, passport and consular services to be publicly listed.



# Leading the Government-Customer (G2C) Engagements

BLS has an unrivalled track record of delivering quality service, fast turnaround time and highly secured solutions to Government clients across the world. We manage non-judgmental and administrative tasks related to visa, consular and citizen service application processing for the client governments, enabling them to focus entirely on the critical task of assessment. BLS entered the business in 2005 by being a service provider to the Embassy of Portugal. Over the past twelve years, through profound domain experience and expertise, BLS has successfully expanded its spectrum of services to emerge as an end-to-end consular services specialist.

Supporting this successful business model is an agile and proprietary technology platform developed by BLS over the years.

- Our visa and passport processing business has a leading global market position, being the only Indian G2C service provider listed on NSE and BSE.
- Over the last twelve years, we have acquired deep industry expertise and developed highly scalable business processes for our clients globally.

Anticipating rapidly changing business trends and harnessing the extraordinary growth opportunity are key pillars of our strategic plan.

We strive to successfully partner governments offering high quality and secure solutions and optimise the customer's experience to create new quality benchmarks globally.



#### **Our Values**

#### **Customer Focus**

Understanding the continuously evolving customer needs and service preferences and creating shared value services for all our customers is a priority

#### **Product Innovation**

Fostering a work environment where creative thinking is encouraged to innovate transformational service offerings and enhancing value for both BLS and its stakeholders

#### **Operational Excellence**

Improving performance standards to meet the most critical client needs and adopting best practices to enhance our security measures is of utmost importance

#### People

Building a high-performance work culture wherein it drives individuals more than being given responsibility and knowing they are trusted

# First Mover Advantage in Citizen Services



#### **Our Citizen Services in India**

We are proud to be associated with India's largest Citizen Services (e-governance) initiative under the Right to Service (RTS) Act, the Punjab Sewa Kendra Project. This contract was secured from the Punjab e-Governance Society through a highly competitive process. As a ground breaking e-governance project in India, BLS would be delivering more than 223 services to the people of Punjab across 22 districts.

During the year, we successfully processed over 600,000 applications in the first 100 days and 7.0 million applications in just one year time. We had set up 2,147 service centers in the Punjab State in record time of four months and completed the implementation of the project well ahead of schedule.

Achieving these milestones in the Punjab e-Governance Project has not only strengthened our brand credibility but also paved the way for us to capitalise on the high growth opportunity offered by the Digital India campaign in the domestic market.

4 Months

Rolled out Punjab Citizen Services (e-governance)
Project in a record time of four months

#### **Punjab e-Governance Project Landscape**





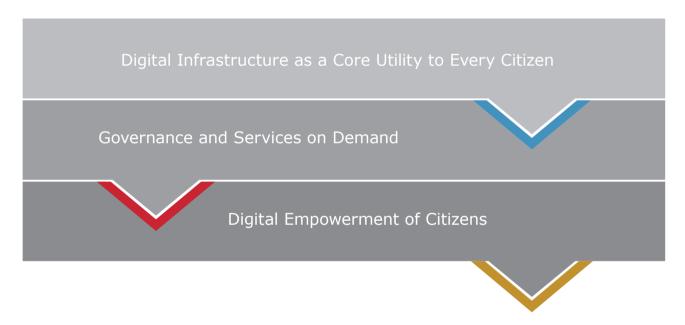
#### **Indian e-Governance Ecosystem: The Face of Opportunity**

Over the last few years, the Indian Government has taken several initiatives, which will provide attractive opportunities for niche service providers in the e-service ecosystem. Within India, the opportunity matrix for BLS is continuously expanding with the Government's key focus on Digital India model.

- Indian Government is leveraging solutions and services from specialist service providers to realise the vision of Digital India
- At both centre and state level governments, initiatives are being undertaken to promote the Digital India model for rendering public services effectively

With several states including Haryana, Delhi and Orissa looking to replicate the Punjab e-governance model, BLS has outstanding credentials and first mover advantage given its tremendous success in Punjab.

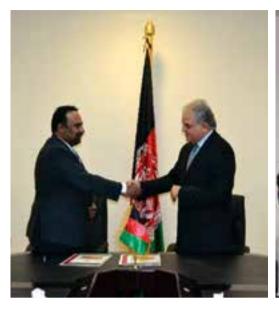
#### Vision of Digital India, steering the next phase of India's progress



#### **International Perspective**

According to United Nations e-Government Survey 2016, there has been a significant increase in the number of countries that are providing public services online through one stop platform.

Globally, South East Asian countries are also adopting e-governance model proactively, opening exciting opportunities for BLS. Ramp up in e-governance initiatives worldwide shall enable BLS to penetrate high growth markets across geographies. Given the first mover advantage of BLS in the e-governance space, coupled with our experience in the consular service arena, we see ourselves ideally positioned to emerge as the global leader in e-service matrix not just within India but also across South East Asia as well.





#### **Citizen Services Contract from the Embassy of Afghanistan**

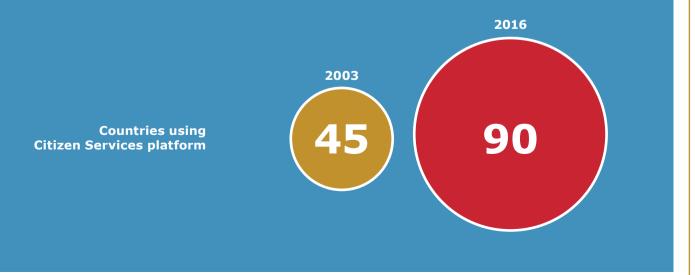
Backed by our strong credibility and unrivalled market positioning, BLS International was awarded a high profile Citizen Services contract from the Embassy of Afghanistan worth USD 5 million for the five Gulf countries on 20th June, 2017. As per the contract, we opened Citizen Service Centers (CSC) across the five Gulf countries including UAE, Kuwait, Oman, Bahrain and Qatar for the nationals of Afghanistan.

Driven by our highly efficient processes and motivated teams, we opened eight CSCs in a very short span of 30 days, to support the Embassy of Afghanistan and Consulates General of Afghanistan. The key highlight for the Company has been the processing of over 0.2 million applications through our eight CSCs for the Afghans dwelling all over UAE, Kuwait, Oman, Bahrain and Qatar, till date.

# Our spectrum of Citizen Services under this contract include:

- Accepting documents on behalf of the Ministry and facilitate the Ministry.
- Attestation/Apostille services
- Extend services like translation, state attestation services, etc.
- Collection of finger prints, facial photo, retina scan, etc. with/without passport processing

With this contract in place, we have not only enabled the registered Afghan citizens to exercise their rights including the right to property, privacy, freedom of movement, obtaining passport, person's eligibility to vote, etc. but also reinforced ourselves as a market leader in one of the most emerging Citizen Services domain.





## Our Competitive Advantage



#### **Highly Scalable Business Model**

We enter into contracts directly with Foreign Ministries, which have stringent pre-qualification requirements that cover industry experience, track record, international operations, minimum net worth and a minimum annual turnover. With these criteria in place, we have successfully developed global brand recognition as the consular and citizen service provider of choice.

With a strategic focus on expanding our business profitably in to high growth markets across geographies, we have developed highly scalable, secured and cost-efficient proprietary systems and processes. We are also continually seeking to reduce the process life cycles to meet increasing demand of our global clients.

#### **Unique Business Proposition**

#### **Global Reach**

With client governments located in multiple political, financial and economic systems and adhering to diverse regulations and cultural practices, BLS has been able to fulfill a wide range of dynamic requirements. We have addressed these challenges effectively to ensure success of all engagements in the global marketplace.

#### **Business Integrity**

At BLS International, an abiding commitment to integrity is hardwired into our business practices under the overarching umbrella of corporate governance. We believe that corporate governance creates an environment of trust, transparency and accountability vital to financial stability and sustainable growth of our business. For us, it forms the very fabric of doing business in an ethical and

responsible way. It is implemented organisation wide through a structure of responsibilities, accountability and reporting, uncompromisingly overseen by our leadership team.

For us, business integrity stands for irreproachable honesty, ethical behaviour, respect for people and compliance with applicable laws and regulations at all times and under all circumstances. Our organisational code of conduct also ensures that every stakeholder – employee, client, business partner, supplier and contractor understands and shares our commitment to business integrity.

#### **Technological Innovations**

BLS International's rapid growth trajectory has been catalysed by harnessing the infinite power of modern technology. As a strategic partner to sensitive clients, it deploys best-in-class technology to provide solutions to governments across the globe so that they can transform the way they deliver services to citizens. Our goal is to leverage innovations in technology to help its clients augment service improvements and responsiveness to their citizens; maximise productivity and efficiency of their service processes; and use the power of the digital revolution to empower their citizens.

#### Security

We have created proprietary technology platform especially for robustness and scalability while maintaining the utmost security of client data. The strength of its technology deployment has significantly enhanced its ability to manage complex workflows for huge volumes of data and applications with secured operations.

#### **Diverse Base of Government Clients**

Over 12 years of delivering diversified services to our global government client base

Growth in our client base is a testament to the quality of service delivered by BLS



#### **Visa and Consular Services**

- Algeria
- Bangladesh
- Bolivia
- Cameroon
- China
- Equatorial Guinea
- Dominican Republic
- Ecuador
- Egypt

- Ghana
- Great Britain
- India
- Indonesia
- Israel
- **Ivory Coast**
- Iraq
- Jordan
- Kazakhstan

- Kenva
- Kuwait
- Lebanon
- Mauritania
- Morocco
- Nigeria
- Oman
- Pakistan
- Philippines

- Oatar
- Russia
- Saudi Arabia
- Senegal
- South Africa
- Thailand
- Tunisia
  - Turkev
  - Abu Dhabi

- Aiman
- Sharjah
- Dubai
- Fujairah
- Ras Al Khaimah
- Umm Al Quwain
- Ukraine
- Vietnam
- Afghanistan

#### **Indian Mission**

- Austria
- Malaysia
- Canada
- Norway
- Hong Kong
- Poland
- Lithuania
- Singapore

#### **Apostille and Attestation Services**

- Ministry of External Affairs, India
- Embassy of UAE, in India
- Embassy of State of Kuwait
- High Commission of Malaysia

#### **Front End and Citizen Services**

Punjab State e-Governance Services (Govt. of Punjab)



#### BLS offers a host of value added services for travelers' convenience, which is a significant revenue driver for the Company

#### Standard Services

- Photocopying and Printing
- Regular and Express Courier
- Internet Facility

#### **Premium Services**

- Premium Lounge
- Form-Filling Assistance
- SMS for Real-Time Tracking of Application
- Travel Desk
- Translation Services
- Insurance Services
- Help Desk
- Fax / E-Mail
- Video Conferencing for Interviews
- Video Visa Consultation
- Kids Section
- Call Centre Solution

#### Platinum Services

- Mobile Biometrics
- Prime Time Visa Appointment Service
- Keep My Passport Service
- On-Demand Mobile Visa Service
- Super Priority Visa Service
- Walk-In Without Appointment Service

## Milestones Covered During Our Journey

#### 2016

Listed on two Indian stock exchanges -National Stock Exchange and Bombay Stock Exchange; Awarded Punjab e-Governance Project, Won 1st Global Visa contract for Major Schengen Country - Spain

#### 2015

Consulate General of India in Hong Kong, Embassy of Israel in Nairobi (Kenya), High Commission of India in Kuala Lumpur (Malaysia), Embassy of Hungary Baku (Azerbaijan), UAE Manpower

Contract Embassy of Bangladesh India

#### 2013-2014

Initiated foreign missions abroad (4 missions for an EU country), added 7 Indian missions abroad, including high volume locations of US and Canada

#### 2012

Commenced operations for Indian Embassy in Saudi Arabia and Singapore

#### 2011

Started VACs for Indian Embassy in UAE along with other Indian Mission's VACs in South Asian countries

#### 2008-2010

Started operations for Indian Embassy in Spain, Kuwait, Sudan and Russia

#### 2006-2007

Commenced operations for the embassies of Austria, Belgium, Greece, Romania and Tunisia in India

Received first visa application processing order from the Portuguese Embassy in New Delhi (India)





### **Excellence at Work**



Over the years, BLS has developed extensive and trusted business partnerships, by engaging with governments worldwide to implement large scale and transformative initiatives and drive synergies across visa, consular and citizen services.

Our significant progress is based on the strategic and operational foundations we have cultivated at BLS. With a vision of improving our business processes every day and to reinforce our leadership position in the industry, we are focused on mitigating risks, optimising costs and enhancing service quality for our clients.

# State-of-the-Art Visa Application Centres (VACs) and Citizen Service Centres (CSCs)

Our visa and citizen facilitation services are handled through state-of-the art application centres. We have ensured that all our VACs are strategically located at central locations and in close proximity to the concerned missions. All our application centres are also easily accessible by public and personal transport. We have customised all our centres, with due attention paid to the ethnic, religious and cultural sensitivities of those regions, to ensure a seamless and effortless experience for the applicants. The premises at all our VACs are climate controlled, thereby ensuring a pleasant experience for the applicants.

#### **Our Quality Hallmark - Service and Security**

Our ISO 9001, ISO 23026:2015 and ISO 27001 certifications endorse our quality standards, which are benchmarked to global requirements. We conduct periodic customer surveys to assess the service quality of our staff. Regular internal audits are also undertaken to gauge the quality levels of customer's data security and processes.

#### **Data Security**

The highest level of data security adopted by us has been the key differentiating factor of our success. Data collected is purged in accordance with rules defined by the Clients. Applicant's information is kept confidential on the most secured servers in the world.

Laying stress on the processes, our biometric data collection service is also fully encrypted and secure. We always ensure that no data remains in our application system after the collection of visa / passport. All our centres are equipped to safeguard and maintain the backups of our customers' encrypted data and access to such information is highly confidential.

#### **Physical Security**

Physical security is one of the key focus areas for the Company. We have adopted the best-inclass electronic and physical measures to secure all of our premises and assets. These measures encompass:

- No Local Storage Allowed
- Secure Data Centre for Hosting of Web Server
- Latest Firewall and Antivirus at all Workstations
- CCTV and Remote Monitoring
- Motion Sensor Systems
- Alarm Systems
- Stringent Background Screening of our Personnel

In compliance with the performance control and security checks prescribed by our clients, we provide full cooperation in implementation procedures and ensure that all customer interaction fulfils the mandated standards.

#### **Personalised Customer Engagement**

Delivering exceptional and personalised customer service is at the heart of our business. With millions of annual customers serviced globally, our personalised customer engagement at application centres becomes one of the key drivers of our success. Customer engagement is a focal point of our hospitality. In addition to regular services, Kids Corner, Form Filling Facilitation etc. are some of the innovative solutions provided to customers at our VACs.

Long running of our success in delivering personalised customer service is also shared by our multilingual call centre for our customer interaction across the globe. A full-fledged team currently supports operations with the help of team leaders, quality auditors and training personnel to constantly monitor performance.

#### **Superior Technology Platform**

One of the key growth drivers for us has been our very agile and superior technological prowess. We are regularly investing in technological advancement to provide need-based, customised solutions to our clients around the world.

In today's world, where data security has gained most importance, we strive to maintain the data security and confidentiality of our clients by continuously investing efforts in upscaling our technological strength. Our strong technology deployment allows us to effectively manage the complex workflows for large volumes of applications. Our integrated appointment scheduling system ensures high-end convenience for applicants. Our other technological services include:

- Website Development Services
- Payment Acceptance and Issuance of Bar-Coded Receipts
- Queue Management System
- Tracking Application Status
- Biometric Services
- Availability of Software Application and Data
- Integration of Various Payment Methods

#### **Talented and Skilled Teams**

We have always been proud of our skilled and talented team members who are also the foundation of our success. They are BLS's greatest strength and most valuable asset that enables us to compete globally. That is why we continue to invest heavily and relentlessly in developing all of our professionals worldwide. During the year, we added over 8,000 people (both on-roll and associates), who received the best-in-class induction and orientation training program. Our existing teams benefitted from development programs focusing on customer service excellence, technical expertise and managerial capability. We're at an all-time high, with over 9,000 employees including both on-roll and associates employed across the world.

Helping us to achieve our goals and bring our vision to life are our extraordinary team of global professionals. Throughout all aspects of our customer service delivery, our teamwork relentlessly to drive excellence and mitigate day-to-day problems, aiding us in our continued success.

Overall, BLS is committed to investing for the future by building talented global teams to continuously meet the demanding needs of our business and clients.



Tremendous growth in tourism combined with enhanced security measures have greatly increased the demand for consular outsourcing services



# Harnessing the Global Opportunity Unleashing Possibilities...

#### **Travel Industry Dynamics Driving Consular Outsourcing Growth:**

According to the United Nations World Tourism Organisation (UNWTO)

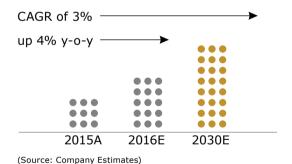
- International travel is consistently increasing with each passing year, driving the growth in number of visa applications
- International tourist arrivals reached a record
   1.2 billion in 2015 and is projected to cross the
   1.8 billion mark by 2030
- Estimated number of travelers globally to have grown at over 4% for 2016
- Europe has traditionally been the largest market for international tourist arrivals, soon to be matched by the Asia Pacific region

According to the World Travel & Tourism Council (WTTC)

- Travel industry continues to be a key driver of economic growth and job creation, growing at 4% in 2014 and providing 266 million jobs, directly and indirectly
- Travel Industry growth outperforms the global economy as a whole
- Development of the tourism industry often requires strong international and publicprivate partnerships to overcome financial, institutional and organisational bottlenecks

#### **Increasing Travelers steering the consular business growth:**

# Projected Growth in Number of Travellers Globally (In Million)



#### **Great Opportunities Ahead**

Visa Processing Market

69%
31%

Not Outsourced

Cource: UNWTO)

The visa outsourcing industry has shown significant growth with over 40 million visa applications being currently managed by specialised service providers globally. However, this translates to just 31% of the total visa market currently being outsourced with the remaining 69% yet to be tapped by outsourcing service providers.

With 69% of the industry still not outsourced and governments seeking to implement quality and cost-effective solutions to manage increasing travel demand, this dynamic translates into a significant opportunity for BLS. Backed by the years of industry experience, strong brand positioning, competitive advantage and the niche nature of the industry, BLS is well equipped to capitalise on the potential of this magnitude.

#### **BLS To Seize the Growing Opportunities:**

BLS has processed over 20 million applications to date with an approximately 18 million applications estimated to be processed during the year FY2017-18E. In FY2017-18E, several foreign mission tenders are likely to be submitted and BLS is prequalified to bid for these global tenders in the pipeline.

Backed by the years of industry experience, strong brand positioning, competitive advantage and the niche nature of the industry, BLS is well equipped to capitalise on the potential of this magnitude



# Touching New Heights During the Year

#### 1. €175 million contract by the Government of Spain

We were awarded a contract from the Ministry of Foreign Affairs and Cooperation, Spain (Spain MAEC) with a value of €175 million. Under this prestigious contract, we have opened 118 visa application centers to support the embassies and consulates of Spain globally.



15t Global Contract for Major Schengen Country to an Indian Company

43+ Embassy / Consulate Operations





118 Visa Application Centres / Consulate offices Opened

1.8 Average Annual Applications to be processed





1300+ Global Employee Strength added (On-roll + associates)



# 2. BLS was awarded renewal contracts from Russia and Singapore for outsourcing services



As a testament to the quality of our services, we secured renewal contracts for 4 years each from both Russia and Singapore for outsourcing services. Our scope of services includes managing the administrative and non-judgmental tasks of processing visa applications in Russia and in Singapore for managing the administrative function of passport, visa, OCI and PIO application processes.

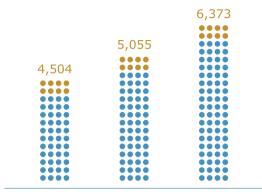
#### 3. Stock Exchange Listing

During the year, BLS successfully got listed on the National Stock Exchange (NSE) and the Bombay Stock Exchange (BSE), India. Our offering was very well received by the capital markets and reflects the strong investment case that BLS offers to its shareholders. This was a major milestone for the Company.



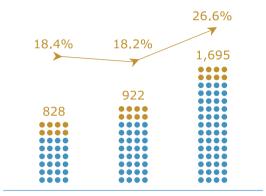
## Financial Highlights





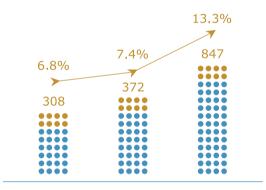
FY2014-15 FY2015-16 FY2016-17

#### Gross Profit (In Rs. mn) & Margin (%)



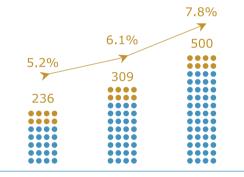
FY2014-15 FY2015-16 FY2016-17

EBITDA (In Rs. mn) & Margin (%)



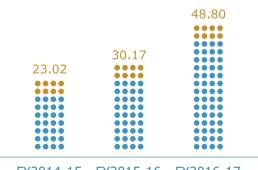
FY2015-16 FY2014-15 FY2016-17

PAT (In Rs. mn) & Margin (%)



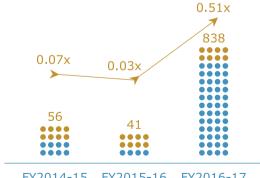
FY2014-15 FY2015-16 FY2016-17

Earnings Per Share (In Rs.)



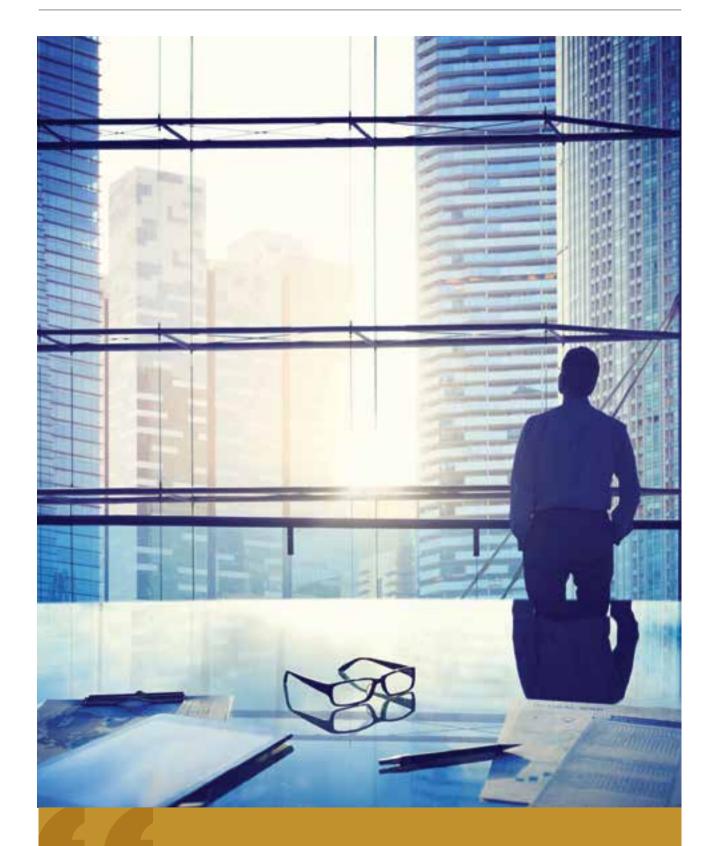
FY2014-15 FY2015-16 FY2016-17

#### Total Debt (In Rs.mn) and Total Debt/Equity(x)



FY2015-16 FY2016-17 FY2014-15





Exhibiting its strength yet again during the year, the Company is future ready to capture high growth opportunities across the geographies

## MD's Message

Dear Stakeholders,

It gives me immense pleasure to report yet another year of profitable and exciting growth, with our business trajectory underpinned by outstanding achievements. In our ongoing pursuit of strengthening the BLS consular service ecosystem, we have always maintained a unique culture of creativity to drive the momentum in our innovation. The cornerstone of our vision has always been to focus upon services quality enhancement, continuous process improvement, sustainable revenue streams, investment in human capital, team empowerment and most importantly, client satisfaction.

As I reflect on the previous year, FY2016-17 has been characterised by robust organic growth both in the domestic and international business. We have strategically deepened our business model and it is very encouraging to see this reflected in our transformational journey. In the tourism industry, we successfully managed to harness the sectoral growth globally and be awarded several high-profile consular service contracts during the year. We expanded the reach of our visa, passport and consular services to 58 countries, servicing a total of 29 client governments during the year.

However, this growth was not only captured through enhanced volume processing in visa and passport consular services but also from the first citizen services (e-governance) project in India. These strategic developments have laid the foundations for a diversified business model going into the future. The high degree of service quality, product innovation and customer satisfaction set by BLS in the sphere of visa, passport and consular outsourcing services is unrivalled and we continue to delight customers by transforming G2C engagements globally. BLS has now been launched into new levels of growth which will serve us well in the years to come.

With this in mind, the theme for this year's Annual Report is "Transforming Governance, Beyond Boundaries: Creating New Benchmarks".

#### **Financial Performance Review**

BLS performed well across all financial and operating parameters during the last year. Our asset-light model, coupled with a key focus on further expanding our margins, has helped us deliver another year of strong all-around performance. During the year under review, on a consolidated basis, total revenue increased to

Rs. 6,373 million as compared to Rs. 5,055 million in the previous year, a growth of 26.1% y-o-y. EBITDA margin stood at 13.3%, up by 592 bps over last year, mainly contributed by expansion in gross margin. PAT for the year stood at Rs. 500 million, up by 61.7% y-o-y, as compared to Rs. 309 million in the previous year.

Our service specialization, exceptionally strong execution and an asset light model have given shareholders a Return on Equity (ROE) of 30.3% for the year. We also have a robust capital structure with a Debt to Equity ratio of 0.51x and a Net Debt/EBITDA of 0.20x. Overall, we credit these achievements in large part to our core consular processing and outsourcing services along with our recent expansion into the front end and citizen services.

#### **Consular Processing and Outsourcing Services**

Over the last few decades, tourism has experienced continued growth and has now become one of the fastest growing economic sectors in the world. As per the United Nations' World Tourism Organization (UNWTO) the number of travelers worldwide increased to 1.2 billion in 2015 and is projected to cross 1.8 billion mark by 2030, with an estimated industry growth of over 4% for the year 2016. With this backdrop of rapidly increasing travel demand, governments are increasingly seeking to outsource visa, consular, citizen and passport services.

Since our foundation, BLS has concentrated on partnering with governments to manage their embassies and foreign mission services effectively. During the year, we successfully harnessed the opportunity in the travel sector, to be awarded a combination of new and renewal contracts. The most high profile new contract win for BLS during the year, was a contract from the Ministry of Foreign Affairs and Cooperation, Spain with a value of €175 million. This contract was truly a milestone as the first global visa outsourcing contract for any Indian company from Europe. We were also awarded a new contract from UAE Consular Manpower Division.

We had similar success in the renewal of contracts with BLS extending existing contracts for an additional 4 years each from both Russia and Singapore for outsourcing services. This clearly endorses the strength of our high quality, costefficient services and the success of our customer centric approach. The addition of these contracts





has further enhanced our brand credibility and reinforced our market position as a leading consular service specialist.

With just 31% of the consular services contracts

India's first Citizen services project, by the Punjab government the previous year. Further, in the year under review, the real endorsement of our success was achieved through the successful implementation of this project and configuring

# We are driven to grow our business profitably to create utmost value for all our stakeholders

Holders

currently being outsourced globally, our target market has significant potential for expansion. Today, with a global presence spanning over 58 countries and 29 client governments, and a total of about 20 million applications processed to date, BLS is well positioned to transcend next trajectory of growth.

#### **Front End and Citizen Services**

As part of our long-term strategy, we are continuing to build a e-service ecosystem that is aligned to our existing technology platform in the form of Front End and Citizen Services. This complements our processes and enables us to further consolidate our position into the niche Front End and Citizen services space. In addition to our traditional visa and passport consular services, BLS was awarded

2,147 service centres in a record time of three months. This enabled us to not only create a new benchmark but also establish for ourselves an additional and recurring revenue stream, further strengthening our cash-rich model.

Globally, South East Asian countries are also adopting e-governance model proactively. Ramp up in Citizen services initiatives worldwide shall enable BLS to penetrate high growth markets across geographies. Given the first mover advantage of BLS in the this space, coupled with our experience in the consular service arena, we see ourselves ideally positioned to emerge as the global leader in Front End and Citizen services matrix.

#### **Investing in our People**

We have always been proud of our skilled and



talented team members who are also the foundation of our success. They are our greatest strength and most valuable asset that enables us to compete globally. That is why we continue to invest heavily and relentlessly in developing our professionals worldwide. During the year, we added over 8000 people (both on-roll and associates), who received the best-in-class induction and orientation training program. Our existing teams benefitted from development programs focusing on customer service excellence, technical expertise and managerial capability. We're at an all-time high, with over 9000 employees including both on-roll and associates employed across the world.

Helping us to achieve our goals and bring our vision to life are our extraordinary teams of global professionals. Throughout all aspects of our customer service delivery, our teamwork relentlessly drive to excellence and mitigate day-to-day problems, aiding us in our continued success.

#### **Concluding Thoughts**

Anchored on our philosophy of enhancing value for our shareholders, we have always strived to break new grounds. During the year, the Company achieved another major milestone by getting listed on the country's major Bombay Stock Exchange and National Stock Exchange. With this,

our company now stands listed on three stock exchanges including the Bombay Stock Exchange, National Stock Exchange and Metropolitan Stock Exchange. During the year, we have not just grown in numbers but have also enhanced our brand equity significantly. We now stand at a point where our confidence stands tall and we look at the future with the optimism and in the process, herald a promising tomorrow.

On behalf of the Board, I would like to express my sincere thanks to all our clients for entrusting us and especially to the returning clients that have instilled confidence in BLS. We are committed to innovate and remain on the path of relevance to our clients. I would also like to express my gratitude, and that of the Board, to the entire team of BLS for the dedication and professionalism that they have demonstrated throughout another successful year. I would also like to express my gratitude to our shareholders, partners, vendors, customers and creditors for their continued support. We are driven to grow our business profitably to create utmost value for all our stakeholders.

Warm Regards Nikhil Gupta



#### **Board of Directors**



#### Mr. Nikhil Gupta

Managing Director

Mr. Nikhil Gupta is a Chartered Accountant by profession, with over 35 years of experience in audit, consulting, finance and leadership roles in both MNCs and Indian conglomerates. Prior to joining BLS, he served as the Managing Director and CEO of a manufacturing company for over a decade, where he was instrumental in its turnaround and subsequent multifold growth to become an industry leader. He has also been formerly associated with Price Waterhouse Coopers, Novartis India, Raychem RPG and RPG Cables. He has travelled widely across the globe and brings an international perspective to the Company.

Holds Economics (Hons) from Delhi University and is an Associate Member of the Institute of Chartered Accountants of India (Merit List).

#### Mr. Shikhar Aggarwal

Joint Managing Director

Mr. Shikhar Aggarwal has been associated with the Company since 2014 and looks after various verticals of the Company. A young, vibrant and dynamic professional, he holds a Bachelor's degree from Delhi University. In a very short span of time, his proactive initiative-taking strategy has helped take the business operations to a new level.

#### Mr. Karan Aggarwal

**Executive Director** 

Mr. Karan Aggarwal has joined the board of the Company during FY2016-17. He has a decadelong experience across diverse fields including Finance, Management, Administration and Human Resource. He has spearheaded various organizations including BLS Polymers, BLS Ecotech, BLS International and was instrumental in setting up three green field textile projects in group companies of BLS. Further, he also played a significant role in successful bidding of Punjab E-Governance project. He is also a keen Golfer and a Marathon runner.

Graduated in Finance & Management from University of Bradford, UK and has completed a specialization course in Finance from Harvard University.

#### Mr. Sarthak Behuria

Independent Director

Mr. Sarthak Behuria has been superannuated from chairmanship of Indian Oil Corporation, India's largest commercial enterprise. Prior to Joining Indian Oil, he was Chairman and Managing Director of Bharat Petroleum Corporation Ltd (2002-2005). He was also Chairman (part-time) of Chennai Petroleum Corporation and Bongaigaon Refinery & Petrochemicals. He has also headed Indian Oiltanking Ltd., a joint venture for building and operating terminalling services for petroleum



products. He is currently associated with Adani Group, heading the LNG and LPG business of the Group. He has been conferred the Honorary Fellowship of Energy Institute, UK.

An alumnus of St. Stephen's College, Delhi University and the Indian Institute of Management (IIM) Ahmedabad.

#### Mr. Ram Prakash Bajpai

Independent Director

Mr. Ram Prakash is currently the Chancellor of Vel Tech Technical University, Chennai. He has been Director/distinguished Scientist at Central Scientific Instrument Organization, Chandigarh. He has experience of more than 50 years in electronics, microelectronics, material science, nanoelectronics and optoelectronics and has held high profile government positions in the past.

Holds a Doctorate degree from IIT Delhi and D.S.C. from Hokkaido University, Japan

#### Ms. Shivani Mishra

Independent Director

Ms. Shivani Mishra has wide experience of more than seven years in the field of Finance & Accounts.

Holds a Master's degree in Commerce and Master's in Business Administration.

#### Mr. Surinder Singh Kohli

Independent Director

Mr. Kohli is highly experienced, holding accredited position in various organisations of repute. Throughout his career Mr. Kohli has excelled in various fields and has been awarded with various honours some of them are mention hereunder:

- Ranked 22nd in the list of India's Best CEO's ranking over the period 1995 to 2011, by the Harvard Business Review record
- Awarded the Wharton-Infosys Ltd. "Enterprises Transaction Award of Technology"
- Received the "Best Bank Award" for excellence on promotion of Kishan Credit Card scheme IBA for the year 2002
- Received the "Golden Peacock Award" for Excellence in Corporate Governance for the year 2001-2002
- Conferred B.H.U. Distinguished Alumni's Award 2003

Holds Bachelor's degree in Mechanical Engineering from Banaras Hindu University, CAIIB and Diploma in Industrial Finance from Indian Institute of Bankers.





# Our Visionary Leadership

#### Mr. Ajay Milhotra

#### Chief Financial Officer

Mr. Ajay Milhotra has over 25 years of work experience and worked as a Chief Financial Officer, for various high profile listed and private Companies. He specializes in the diverse areas of finance including accounting, strategic planning, investor relations, corporate law, taxation, governance, risk & compliance, audit, etc. Working as a CFO, he managed global funds, while being an integral part of the debt raising and IPO initiatives. He has worked for Indian and globally listed organisations such as Dion in the IT sector, UCP and Homex in the real estate and construction sectors. Most recently, he was the Global CFO of Dion, an Indian listed IT Software Services (Fintech) company, where he focused on streamlining F&A systems, process and control management and funds management for the business. He has also developed a unique set of skills in M&A and international budgeting, with a track record of transferring these skills cross industry.

He holds Bachelor of Commerce (Hons.) from the University of Delhi, is a qualified Chartered Accountant, a qualified Company Secretary, and an MBA from University of Birmingham, UK.

#### Mr. Jitendra Sahu

#### Senior Vice President

Mr. Jitendra Sahu is responsible for managing operations and key relationships across geographies, focusing on growth and expansion in new markets. With over 16 years of experience in managing operations and global projects, he has rich international experience in countries like France, UK, Switzerland, Australia, Thailand and India, and has rolled out multiple offices worldwide.

#### Mr. Merzban Majoo

#### Senior Vice President - Global Operations

Mr. Merzban Majoo has more than 25 years of experience and is responsible for managing the global operations of the Company. With his innovative ideas for enhancing employee productivity and customer satisfaction, BLS has achieved a benchmark in Operational Efficiency. He has a flair for languages and speaks Russian, German, Gujarati, English, Hindi and Arabic with ease.

#### Ms. Charu Khosla

#### Senior vice President - Business Development

Mrs Charu is responsible for managing and leading BLS International business across geographies, focusing on Strategy, Operations, Business Development and managing Key Client and partner relationships. Mrs Charu has been with BLS since 2002 and has handled diversified portfolio's in her 16 year long stint. Her domain expertize in consular services has been a key enabler in helping BLS reach its current position of strength. An Economics (Honours) graduate from Delhi University, Mrs Charu also holds a Masters in Business Administration and has a gift for languages.

#### Mr. Prabal Banerjee

#### IT - Head

Mr. Prabal Banerjee has more than 15 years of experience in the field of Information Technology and has held senior management positions in various organizations. He leads an expert team of Software Developers and Database Engineers, who are instrumental in setting up the IT infrastructure and deploying the software application successfully.

#### Mr. Vicky Jain

#### Operation Head - Call Center Operations

Mr. Vicky Jain has more than 16 years of experience in companies like Serco and Spice. He is heading the Company's Call Centre operations, which he is successfully leading since its inception.



### **Awards**





Today with an entirety of awards to its credit, BLS International is veritably one of the most celebrated companies in Consular and Citizen outsourcing services for our valued client governments globally.



#### **Today's Traveller Award 2017**

Driven by our striving efforts and unrivalled service quality, BLS International has been felicitated with Today's Traveler Award 2017 for Best Visa Service Provider.



#### **CMO Asia Best CSR Practices Award 2017**

We strongly believe in adopting the best workplace practices and strive to establish a work culture of international standards. Having continually considered our employees as the esteemed roots of our organization, our outstanding workplace ethics are very well validated by this award.



#### **Hospitality India and World Annual Awards 2014**

This award is a testament to the strong brand value, BLS has created over the years in visa, passport and consular services domain. This award recognizes the Company's contribution in setting new standards of exceptional service quality globally.

#### **Testimonials**

#### **Client Testimonials**

"I hereby certify that the BLS International Services Limited Visas Center in La Paz, Bolivia, became operational on December 19, 2016.

The entire opening process was carried out in accordance with the Consular Section of the Spanish Embassy, and there is always a good communication with those responsible for the Center. I am very pleased with the work of the manager, Da Angeles Gil, and the rest of the staff.

Which I sign in La Paz, on June 19, 2017, to record and have the appropriate effects."

Mario Crespo Ballesteros Head of Consular Affairs Embassy of Spain at La Paz, Bolivia June 19, 2017

#### I HEREBY CERTIFY THAT

Jaya Devi Rengasamy has carried out in a very professional manner the task of setting up the visa centre in Jakarta for the company BLS INTERNATIONAL SERVICES LTD., which is currently associated with the Ministry of Foreign Affairs and Cooperation.

Ms. Jaya has led the project with decisiveness and she has always been more than available for comments, feedback, and requests by the Embassy of Spain in Indonesia.

Ms. Jaya has been very professional and helpful throughout the complex and challenging process of setting up from scratch a visa centre in a city like Jakarta. Her excellent work and great effort have been essential in the smooth transition from the former service provider to BLS, ensuring the continuity of the visa services by the Embassy of Spain.

Hence, we want to hereby convey our sincere praise of Ms. Jaya's hard work and excellent attitude.

Carlos Entrena Moratiel Head of Consular Affairs Embassy of Spain at Indonesia

#### **Customer Testimonials**

Dear management of Spain Visa Application center,

We are a couple from Shanghai and Beijing. We came to your VAC to submit applications and your staff Rita treated us very enthusiastically. When she checked our documents, she found that we don't have copy of "Hukou", so she helped us very patiently and with smile all the time. After we got the correct documents from our family, she helped us to solve the problem fast and efficiently.

When Rita is helping us, she always has a smile and we feel very warm with her service. Although the process was not that smooth because we did not carry the correct documents at first, Rita's service made us feel very warm and we felt the standardized management of Capital Beijing and VAC. Spain VAC is customer-oriented, what a superb service quality! Professional and warm Rita, thank you. We sincerely thank you for your help.

Thank you again!

Applicants: Hu yuhui, Wang Cheng April 03, 2017



## The BLS Community

#### "Developing Talent for Tomorrow"

Growing and perpetuating our vision and values requires a robust culture. Our culture makes us distinct and helps us attract, retain and cultivate the best talent. Apart from well established HR process, offering our employees Monthly Reward and Recognition benefits, Employee Referral Schemes, Induction programs, etc, we have undertaken some of the outstanding initiatives to strengthen and motivate the 'BLS Community' as a whole. Suck key initiatives include:



#### **Training Programs**

Through our four Global Training Centres (GTCs), we propose regular training programs encompassing customer relationship management, security protocols, change management and end user training. This embraces all aspects of skills and behavioural needs to enable BLS staff to deliver the goals of the project. The training broadly includes:

- Interpersonal Skill Training
- Induction Training
- Soft Skill Training
- Safety Training
- Managerial Training etc.



#### **Empowering Disabled-Personnel**

# Our 2% of the total workforce globally is specially-able.

There is no better example than our commitment to hiring people with disabilities. These talented professionals bring unique experiences that foster innovation and new ideas while contributing to a culture of warmth and true inclusion.



#### **Team Building and Recreational Activities**

Apart from encouraging ownership and unearthing natural leaders, it is also becoming imperative to gain long-term commitment and discretionary effort from the team. To address this, our employees are encouraged to actively participate in numerous team building and recreational activities, which BLS undertakes on a regular basis. A key outcome of our team building and recreational activities is it helps reduce barriers between employer and employee and give the entire team, a chance to understand each other's strengths and weaknesses.

# Company Overview

# Statutory Reports

## Corporate Information

## Board of Directors – BLS International Services Ltd.

Mr. Nikhil Gupta Managing Director

Mr. Shikhar Aggarwal Joint Managing Director

Mr. Karan Aggarwal Executive Director

Mr. Sarthak Behuria Independent Director

Mr. Surinder Singh Kohli Independent Director

Mr. Ram Prakash Bajpai Independent Director

Ms. Shivani Mishra Independent Director

#### **Board Committee**

#### **Audit Committee**

Mr. Ram Prakash Bajpai Chairman (Independent Director)

Mr. Sarthak Behuria Member (Independent Director)

Mr. Nikhil Gupta
Member (Executive Director)

#### Nomination and remuneration committee

Mr. Ram Prakash Bajpai Chairman (Independent Director)

Mr. Sarthak Behuria Member (Independent Director)

Ms. Shivani Mishra Member (Independent Director)

#### Stakeholders relationship committee

Mr. Ram Prakash Bajpai Chairman (Independent Director)

Mr. Shikhar Aggawal Member (Executive Director)

Ms. Shivani Mishra Member (Independent Director)

#### **Company Secretary**

Mr. BalaJi Srivastava 912, Indraprakash Building, 21, Barakhamba Road, New Delhi – 11000: Ph: +91-11-45795002

Email: balaji.srivastava@blsinternational.net compliance@blsinternational.net

#### **Chief Financial Officer**

Mr. Ajay Milhotra

#### **Statutory Auditors**

M/s S.S. Kothari Mehta & Co. Chartered Accountants, 146-148,Tribhuvan Complex, Mathura Road, Ishwar Nagar, Delhi 110065

Ph: +91-11-4670 8888 Fax: +91-11-6662 8889

#### **Registered Office of Company**

G-4B-1, Extension, Mohan Co-operative Indl. Estate, Mathura Road, New Delhi – 110044 Ph: +91-11-26972484

#### Corporate office

912, Indraprakash Building, 21, Barakhamba Road, New Delhi - 110001 Ph: +91-11-23716531

Fax: +91-11-23755264

#### Registrar and Share Transfer Agent

Beetal Financial & Computer Services Pvt. Ltd. Registered & ADM. office Beetal House, 3rd Floor, 99 Madangir, Behind local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi- 110062

#### **Our Bankers**

HDFC Bank Limited IndusInd Bank Limited



# Management Discussion and Analysis Report FY2016-17

Pursuant to Regulation 34 of the SEBI Listing Agreement, a Management Discussion & Analysis Report covering macroeconomic dynamics, segment-wise performance and outlook is given below:

#### **Company Profile**

BLS is one of the world's largest visa, passport and consular outsourcing services provider for governments and their diplomatic missions worldwide. We manage visa and passport issuance-related administrative and non-judgmental tasks for our client governments, which enables our clients to focus on the important judgmental part of the visa issuance process.

Over the past 12 years, we have grown rapidly across geographies, acquiring more complex and durable competencies that will hold us in good stead over the long term. We have evolved from being a consular processing support to an end-to end consular services specialist. Today, we stand as a transnational company having a diversified spectrum of consular services with a key focus on the evolving needs of our clients and customers.

#### **Our Spectrum of Consular Services Include:**

- Visa and Passport Processing
- Dedicated Visa and Passport Application Centers
- Apostille and Attestation Services
- Verification Services
- Web Based Modules (For Appointment Scheduling and Online Payment Collection)
- Biometrics Solutions Development
- Online Electronic Travel Advisory
- Value Added / Convenience Services

Driven by our unique expertise to process millions of applications around the world, we further augmented our reach to 'Front End and Citizen Services' domain, which stands as one of the most emerging businesses across the world. Current portfolio of our Front End and Citizen Services

include an e-governance contract from the Government of Punjab, India and another recent contract win from the Embassy of Afghanistan. The Punjab e-governance project is one of the ground breaking projects in India, where by BLS is currently delivering over 82 services to the people of Punjab across 22 districts. Under the Citizen Services contract by the Embassy of Afghanistan awarded to us on 20<sup>th</sup> June, 2017, we have opened 8 Citizen Service Centres (CSCs) for all the Afghan nations residing in UAE, Kuwait, Oman, Bahrain and Qatar.

We take pride in maintaining long, robust relationships with clients and has also tied up with the world's leading technology providers to ensure technology expertise and ingenuity for our diverse services. With the Company currently servicing 29 governments through its global network of 2,320 centres combining of both VACs and CSCs, it has established a strong market position and become a highly trusted name in such a niche industry.

#### **Global Macro Economic Scenario**

World Economic Output is on path to recovery and recorded a growth of 3.1% in 2016. It is expected to further improve to 3.5% in 2017 and 3.6% in 2018. Second half of 2016 experienced a positive momentum in the world economic growth primarily driven by business growth remained robust in the US. In addition, activity in Euro Countries saw a positive momentum driven by strong domestic demand. Emerging economies from Asia, including India continued to drive growth.

#### **Region-wise Growth Forecasts:**

Euro Area: Euro Area (consisting of Germany, France, Italy and Spain) is expected to grow by 1.6% in 2017 and 1.5% in 2018, a slight recovery than 2016. This growth is expected to be driven by a mildly expansionary fiscal stance, accommodative financial conditions, a weaker euro. Germany, Spain and France are likely to see some softening of growth in 2017 and 2018 while France's growth is expected to pick up to 1.4% in 2017 and 1.6% in 2018.

Key Emerging Markets and Developing Economies: China's growth is projected at 6.6% in 2017 and 6.2% in 2018. The upward revision in forecasts as compared to the October 2016 World Economic Output, reflects the stronger-than-expected momentum in 2016 and the anticipation of continued policy support in the form of strong credit growth and reliance on public investment to achieve growth targets.

As per IMF, India is expected to grow at 7.2% in 2017, an increase of 0.4% compared to same period last year. This growth was achieved despite short term impact of demonetisation during the last quarter of 2016. The 7.2% forecast for 2017 is supported by the prudent budget, fiscal discipline, economic reforms and implementation of Good and Service Tax (GST) which will provide much needed stimulus to achieve higher growth trajectory. During 2018, India is expected to grow at 7.7%. The medium-term growth is expected to be driven by the higher public investment, implementation of key reforms, improvement of supply-side bottlenecks and appropriate fiscal and monetary policies.

The ASEAN-5 economies (Indonesia, Malaysia, Philippines, Vietnam and Thailand) anticipated to experience slightly accelerated growth in 2017 as compared to 2016. The near-term pickup in growth is underpinned by stronger domestic demand, tourism growth and higher public spending.

### **Consular Industry Overview**

As per United Nations' World Tourism Organisation (UNWTO), the world has seen a continuous growth of travel over past two decades. 2012 marked the vear in time when the number of travelers globally touched 1.0 billion mark, which increased to 1.2 billion in 2015 and is projected to cross 1.8 billion mark by 2030. Given the ever-increasing travel demand, governments continued to implement a variety of measures to manage and facilitate the travel industry growth including streamlining visa processing and changing visa requirements. However, due to limited capacity in consular sections and to increase the overall efficiency of consular services, western countries started to outsource non-essential consular processes initially. The western nations were the first to outsource around 25-30 years back, and initially started Embassy tenders by piece-meal.

On the backdrop of changes introduced by the western countries in past one decade, particularly alternate forms of travel authorisations such as trusted traveler programs, offering visa on arrival and electronic visas, the consular service outsourcing trend has evolved to more of global / regional tenders than the piece-meal work. Subsequently, with global travel traffic growing to Middle-East and South Asian countries, these countries are becoming significant markets for consular service providers.

Concurrently, another major transformational force in consular service has been the security concern. With exponential increase in security threats globally including illegal immigration, ensuring proper security checks has become a priority. With measures being undertaken by all the countries to address the security challenges, the demand for non-judgmental consular support is increasing tremendously. BLS has already tied up with world's leading technology providers to ensure specific technology expertise in this domain.

From Indian business context, the consular support industry is relatively young (at around a decade and half) but has witnessed significant changes. Ranging from increasing tourism to tackling security challenges, Indian government has also been offering significant business opportunities to consular service providers. Consular business in India is expected to witness a robust growth in the future, given Indian Government's strong focus on tourism, Foreign Direct Investment and Foreign Technology Transfer.

### **Strengths and Opportunities**

#### Strengths:

From our humble beginning in 2005, BLS has grown to over 58 countries serving millions of customers every year. This has been made possible by our commitment to achieving excellence through a strength-based approach.

Our greatest strength is the ability to understand client requirements and meet their expectations. We have a rich industry experience of 12 years



and understand the consular market very well. We work with the governments globally, consistently gaining their 'Trust' and delivering the 'Client Fulfillment'.

At BLS, we understand that anything that stands next to the client is customer satisfaction. Our success is attributed to our highly experienced teams, and their ability to deliver unsurpassed service quality to the total satisfaction of all our customers. We also have our strength in highly secured and optimised consular service processes along with widely distributed VACs and CSCs across 58 countries, proprietary technology platform, quality systems and human resources.

We are committed to enhancing our capacity ahead of the demand. We also take proud in having self-financed most of our expansion plans till date. We believe in prudent financial management and will maintain status quo in the future years to come.

### **Opportunities**

Geographic Expansion: Driven by its unrivalled market positioning, highly successful business model and years of rich experience in consular industry, BLS holds a competitive advantage to expand its operations to untapped geographies globally. Recently, we have become the first Indian company to win the consular contract from Spain. With such achievements and high credibility, we are expecting a multi-fold increase in our clientele in the coming years to come.

Business Opportunities in Eastern countries: Our vision is to become the most sought after consular service specialist in the world. This can only be accomplished if we continue to foresee the upcoming opportunities and make a first move towards such high growth markets. We see significant potential in global/regional contracts of Eastern countries such as Republic of Korea, Thailand and China in the coming years and are fully prepared to capitalise upon it.

Leveraging Visa Consultancy business: With a view to capitalise on the brand equity of BLS International, we have started providing visa consultancy services to various consulates. This is major step towards forward integration of our business and we expect consultancy services to

provide us significant opportunities to move up the value chain.

First Mover Advantage in Front End and Citizen Services: Backed by our strong execution capabilities and highly efficient processes, we have successfully diversified our services to enter Citizen Services domain, which stands as one off the high growth but untapped businesses. We successfully managed to complete the Punjab e-governance project much ahead of the schedule and also win an international Citizen Services contract from the Embassy of Afghanistan in recent times. These projects have not only provided us the first mover advantage but have also served to set a precedence of high service quality. It opens for us tremendous opportunities both in India and internationally.

#### **Business Performance**

### 1. Segment Overview

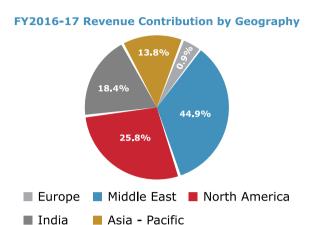
Our business activity falls within a single business segment i.e. rendering of Visa and other allied services. However, the Company's operations are managed on a worldwide basis, which are the revenue driver for the Company. Our centres are situated globally across 58 countries, as per the relevant client government's requirements in specific city locations. They accept visa applications directly from applicants or via travel agents, ensure all documentation is in order, complete basic administrative processing work and pass on the applications to the relevant diplomatic mission.

We work predominantly with a user-pay revenue model where we receive our service fee directly from visa applicants, in addition to the visa fees which are remitted to the diplomatic mission. In some countries, we operate with a Facility Management Partner (FMP) for regulatory or cultural reasons. These FMPs handle the operations under the brand name of BLS International. Some of the staff in these countries are employed by the FMC and infrastructure is provided by the FMP, but key managers are employed by BLS International and BLS International maintains complete control and takes full responsibility for, the entire operation.

(Amount In Rs. Millions)

### 2. Geography-wise Performance

Revenue by Geography	Consol	lidated	Y-o-Y Change
	FY2016-17	FY2015-16	(%)
Middle East	2,848.61	2,751.30	3.54%
Asia-Pacific	873.09	731.82	19.30%
North America	1,638.83	1,481.29	10.64%
Europe	60.32	62.49	(3.47)%
South Africa	-	26.30	-
India	1,170.85	158.95	636.62%
Gross Income	6,591.69	5,212.14	26.47%
Less: Inter Segment	(242.10)	(162.57)	-
Revenue from Operations	6,349.59	5,049.58	25.74%



During the year under review, on consolidated basis, Middle East stood as the highest contributor to the Company's revenue with a revenue share of 44.9%. On a y-o-y basis, Middle East revenues increased marginally by 3.54% to Rs. 2,848.61 million. This growth was primarily driven by the UAE consular services contract awarded to BLS. North America stood second in revenue contribution with a share of 25.8% and marked a robust growth of 10.64% on a y-o-y basis. Given significant market potential in Asia-Pacific, BLS continued to grow its operations by 19.30%, the second highest growing geography for the Company during the year.

However, the most outstanding region for BLS has been the domestic market i.e. India. Revenue from India increased to Rs. 1,170.85 million from Rs. 158.95 million, up by 636.62% compared to last year. This phenomenal growth in India is driven by the Punjab e-governance project, which has not only been a financial achievement but also a key strategic achievement for the Company.

### 3. Financial Review of the Company during FY2016-17:

(Amount In Rs. Millions)

Particulars	Conso	solidated		alone
	2016-17	2015-16	2016-17	2015-16
Revenue from Operations	6,349.59	5,049.58	240.95	158.95
Other Income	23.06	5.01	17.43	16.09
Total Revenue	6372.65	5054.59	258.37	175.04
Earnings before Interest, Depreciation, Taxation &	846.84	372.34	62.69	41.58
Exceptional Item(EBIDTA)				
Less: Interest cost	(55.00)	(3.41)	(2.63)	(3.41)
Depreciation	(259.73)	(55.28)	(16.00)	(21.49)
Profit before Tax	532.11	313.65	44.06	16.68
Less: Provision for Tax	(32.17)	(4.59)	(12.76)	(4.6)
Profit available for appropriation (Net of	499.58	308.93	31.30	12.08
Minority Interest)				

During the year under review, on a consolidated basis, total revenue increased by 26.07% y-o-y and stood at Rs. 6,372.65 million as compared to Rs. 5,054.59 million in the previous year. Profit after tax ("PAT") for the year stood at Rs. 499.58 million, up by 61.71% y-o-y, as compared to Rs. 308.93 million in the previous year.

On a standalone basis, total revenue increased by 47.61~% y-o-y and stood at Rs. 258.37 million as compared to Rs. 175.04 million in the previous year. PAT for the year stood at Rs. 31.30 million, up by 159.10 % y-o-y, as compared to Rs. 12.08 million in the previous year.



#### **Risk and Concerns**

At BLS International with our operations spanning across globally, every day we undertake numerous unique transactions in multiple global currencies. Therefore, it becomes imperative for us to be aware of all types of potentials risks and concerns related to our business and industry. We closely track the market developments with a keen focus on following types of potential risks:

**Security Risk:** As a business handling sensitive national data, we are susceptible to online as well as physical attacks. We try to mitigate the same by using a strong security framework (offline as well as online), as evidenced by our ISO certifications.

**Brand Risk:** We have spent 12 years in the industry, giving our best to reach the level we are at today and create a credible brand equity. Our future depends upon our ability to sustain our brand and its legacy. We use strong marketing and business development as a tool to try and mitigate any risk to our brand.

**Attrition Risk:** Our business model is such that we not only need to maintain strong relationship in the market but also provide utmost confidentiality and security to our clients and customers. Such critical nature of work requires BLS to provide specialised training programs to our employees bearing a great opportunity cost for the Company. Therefore, retaining employees is critical to the growth of our business. To mitigate such risks, we have developed a culture where our employees are encouraged to innovate which helps them grow both professionally and personally.

### **Internal Control Systems and their Adequacy**

As a business philosophy, BLS International believes in inclusive growth inherent with strong internal control processes. Given the highly sensitive domain (as well as its direct relation to national security), our internal control systems places a lot of emphasis on security - data security as well as physical security - and works as per highest international security standards. Stringent controls and processes are in place to monitor and control operations across the world. BLS International also follows strict guidelines when recruiting employees. Its global operations are certified with ISO 9001:2008 for Quality Management System and ISO 27001:2005 for Information Security Management System. Processing visa applications requires a very high standard of security and quality. Over the last 12 years, BLS International has invested in cutting-edge data security and quality assurance technology. The very high priority it gives to security has been further highlighted by its investment in a state-of-the-art monitoring system.

#### **Human Resources Overview**

BLS has a well-established Human Resource Department responsible for taking various initiatives to support business through organisational efficiency, process optimisation and various employee engagement programs which have helped the Organisation achieve higher productivity levels. The main focus of the Company is the development of employees in various areas with specific focus on customer service and technical & managerial capacity building in order to meet the future talent requirement.

The Company has a conducive work environment and there is constant effort to improve the same, thus encouraging innovation and productivity. The Company has the policy that attracts high skilled employees from the Industry and also retains them by providing them appropriate growth opportunities.

BLS will continue to institute various measures geared towards developing a work environment in which a diverse range of employees can exercise their skills and capabilities to the fullest. Some of the core initiatives undertaken by the Human Resource Department as an employee motivational tool include the following:

### 1. Induction of various Reward and Recognition Programmes

BLS has initiated various employee motivational programmes by introducing various reward and recognition programmes across the year, some of the initiatives are:

Recognition of Best Employee of the month – A motivational programme held on monthly basis for recognising the contribution made by an employee. An appreciation Certificate and Monetary reward is given to the Employee as a part of motivational programme.

### 2. Training Programmes

BLS is dedicated towards grooming its employees by providing various trainings from time to time to cater the organisational needs with the changing momentum of corporate environment. Our employees undergo regular training programs across our four Global Training Centres. Human Resource department is focussed for catering the encompassing change management and providing end user training. This embraces all aspects of skills and behavioural needs to enable BLS staff to deliver the goals of the organisation.

### **Business Outlook**

The year FY2016-17 was characterised by increased security concerns for various countries, high visa issuance related scrutiny and exponential increase in illegal immigration. Both advanced as well as emerging economies continued to experience these challenges. This has further encouraged the governments to focus on more critical and judgmental aspect of consular services while outsourcing administrative services to consular specialists like BLS International. On the other hand, we are seeing a robust growth in tourism especially in leisure and business travel across the globe. All these dynamics have further increased the importance of consular outsourcing and we expect a highly positive business momentum for the next few years to come.

Apart from consular business, we have also gained expertise in Citizen Services with Punjab e-governance project providing us a first mover advantage in this domain. This has led to our first international Citizen Services contract win

from the Embassy of Afghanistan. We expect many other Indian states and as well as other countries to follow the same path offering us a vast opportunity to capitalise upon.

Going forward, we expect our company to grow rapidly mainly driven by the following factors:

- Robust growth in number of travelers globally
- Increased preference by Governments to outsource non-judgmental consular services
- Majority of visa outsourcing market remains untapped by the industry players offering us a large opportunity
- Geographical diversification
- Our market position further reinforced after being awarded the Spain consular contract
- Significant credibility established after completing Punjab Project, the largest e-governance Project ever in India
- Comprehensive service offerings and technology backed highly secure processes

### For BLS International Services Ltd.

**Nikhil Gupta** Managing Director DIN - 00195694 **Shikhar Aggarwal**Joint Managing Director
DIN -06975729



### Directors' Report

## To The Members BLS International Services Limited

Your Directors take pleasure in presenting the  $33^{rd}$  Annual Report on the business and operations of the Company for the financial year ended  $31^{st}$  March, 2017. This report is being presented along with the audited financial statements for the year.

### 1. Financial Highlights

(Amount In Rs. Millions)

Particulars	Consolidated		Stand	alone
	2016-17	2015-16	2016-17	2015-16
Revenue from Operations	6,349.59	5,049.58	240.95	158.95
Other Income	23.06	5.01	17.43	16.09
Total Revenue	6372.65	5054.59	258.37	175.04
Earnings before Interest, Depreciation, Taxation &	846.84	372.34	62.69	41.58
Exceptional Item(EBIDTA)				
Less: Interest cost	(55.00)	(3.41)	(2.63)	(3.41)
Depreciation	(259.73)	(55.28)	(16.00)	(21.49)
Profit before Tax	532.11	313.65	44.06	16.68
Less: Provision for Tax	(32.17)	(4.59)	(12.76)	(4.6)
Profit available for appropriation (Net of Minority Interest)	499.58	308.93	31.30	12.08

### 2. Review of Operations (FY 2016-17)

**Consolidated**: During the year under review, total revenue increased by 26.07% y-o-y at Rs. 6,372.65 million as compared to Rs. 5,054.59 million in the previous year. Earnings before interest, tax, depreciation and Exceptional Item ("EBIDTA") was at Rs. 846.84 million, registering a growth of 127.43% y-o-y, as compared to Rs. 372.34 million in the previous year. Profit after tax ("PAT") for the year stood at Rs. 499.58 million, up by 61.71% y-o-y, as compared to Rs. 308.93 million in the previous year.

**Standalone**: Total revenue increased by 47.61% y-o-y at Rs. 258.37 million as compared to Rs. 175.04 million in the previous year. EBIDTA was at Rs. 62.69 million, registering a growth of 50.77% y-o-y, as compared to Rs. 41.58 million in the previous year. PAT for the year stood at Rs. 31.30 million, up by 159.10% y-o-y, as compared to Rs. 12.08 million in the previous year.

### 3. Dividend

Based on the Company's strong and consistent financial performance, the directors are pleased to recommend for the approval of the members a final dividend of Rs. 3.00 per share for the FY 2016-17. Including the interim dividend payment of Rs. 0.50 per share (Record Date: 24th November 2016), the total dividend for the year stands at Rs. 3.50 per share totaling to 35% dividend for the FY 2016-17. The final dividend shall be payable post Shareholder's approval in the 33rd Annual General Meeting.

Particulars of Dividend	Par Value (in Rs. per share)	Dividend Declared (as % of Par Value)	Total Dividend Amount (in Rs. per share)	Record Date
Interim Dividend	10.00	5.00%	0.50	24 <sup>th</sup> November, 2016
Final Dividend	10.00	30.00%	3.00	14th September, 2017
Total Dividend		35.00%	3.50	

### 4. Share Capital

During the year under review, there was no change in the Company's issued, subscribed and paid-up equity share capital. As of 31<sup>st</sup> March, 2017, Paid Up Share Capital stood at Rs. 1,024,50,000/-, divided into 10,245,000 equity shares of Rs. 10/- each.

However, during the period between 31<sup>st</sup> March, 2017 and till the issuance of FY 2016-17 Annual Report, Company has subdivided its equity shares, the details of which have been discussed in the section Material Changes and Commitments Affecting the Financial Position of the Company of this Director's Report.

### 5. Listing at Stock Exchange

During the year under review, the Company's shares were listed at National Stock Exchange on 14<sup>th</sup> June, 2016 and on Bombay Stock Exchange on 8<sup>th</sup> September, 2016. Further the Equity Shares of the Company continue to be listed on the National Stock Exchange, Bombay Stock Exchange and the Metropolitan Stock Exchange. The shares of the company are traded on the exchanges under the scrip code given below:

1. NSE Scrip: BLS

2. BSE Scrip Code: 540073

3. MSEI Scrip: BLS

The annual listing fees for the current year have been paid to the exchanges.

### 6. Subsidiary Details

The consolidated financial statements of the company & its subsidiaries which form part of Annual Report have been prepared in accordance with section 129(3) of the Companies Act, 2013. Further, a statement containing the salient features of the Financial Statements of Subsidiary and Associate Companies in prescribed Form AOC –  $1^*$  is annexed herewith as "Annexure – I". In accordance with Section 136 of the Companies Act, 2013, the Audited Financial Statements, including the Consolidated Financial Statements and related information of the company and its Subsidiaries are available on the website of the Company. These documents will also be available for inspection during the business hours at the Registered Office of the Company. Any member desirous of obtaining a copy of the said Financial Statements may write to the Company.

### The details of the subsidiary as on 31st March, 2017 are as follows:

Name of Subsidiary	Ownership Status	Date of Incorporation / Acquisition	Country	Line of Business
M/S. BLS International FZE (The Establishment)	Wholly Owned (100.0%)	7 <sup>th</sup> September, 2011	United Arab Emirates	Outsourcing Services
M/S. BLS E-SERVICES PRIVATE LIMITED	Wholly Owned (100.0%)	12 <sup>th</sup> April, 2016	India	E-Governance
M/S. BLS IT SERVICES PRIVATE LIMITED	Wholly Owned (100.0%)	26 <sup>th</sup> April, 2016	India	E-Governance
M/S. BLS E-SOLUTIONS PRIVATE LIMITED	Wholly Owned (100.0%)	29 <sup>th</sup> April, 2016	India	E-Governance

<sup>\*</sup>The information provided for Associate Companies in Form AOC-1 are based on Figures as provided from 1<sup>st</sup> January, 2016 to 31<sup>st</sup> December, 2016. Further there were no significant transaction made by associates during the period under review with the Company.



### 7. Management Discussion and Analysis Report

Discussion upon the Company's state of business affairs is provided in the Management Discussion and Analysis Report, which has been attached separately in this Annual Report. It has been prepared, inter-alia, in compliance with the terms of Regulation 34 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

### 8. Litigation

There are no new or outstanding material litigation against the Company, as on 31<sup>st</sup> March, 2017. There has been no impact of any litigation on the financial position of the Company during the year under review.

#### 9. Auditors

**Statutory Auditors:** During the year under review M/s P Bholusaria & Co., Chartered Accountants, the statutory auditors of the company, resigned from the company and M/s S S Kothari Mehta & Co. Chartered Accountants, (FRN – 000468N), New Delhi, the Statutory Auditors of the Company were appointed by the Shareholders in their meeting held on 16<sup>th</sup> January, 2017 to hold office until the conclusion of the ensuing Annual General Meeting and are eligible for re-appointment as per Section 139 of the Companies Act, 2013.

**Secretarial Auditors:** In terms of Section 204 of Companies Act, 2013 and Rules made thereunder, M/s Hemnani Ipsa & Associates, Company Secretaries were appointed as Secretarial Auditors of the Company for the financial year 2016-17. The report of Secretarial Auditor has been enclosed in Form MR 3 as **Annexure – II.** 

The Auditor's Report does not have any qualification, is self- explanatory, and does not call for any comment from the Board.

### **10.** Particulars of Loans, Guarantee or Investment Under Section 186

Particulars of loan given, investments made, guarantees given and securities provided along with the purpose for which loan, guarantee or security is proposed to be utilised by the recipient are provided in Consolidated financial statements (please refer note no. 12 and 14 to the consolidated financial statements).

#### 11. Extract of Annual Return

Pursuant to section 92(3) of the Companies Act, 2013 ('the Act') and rule 12(1) of the Companies (Management and Administration) Rules, 2014, extract of Annual Return in prescribed Form MGT-9 is Annexed as **Annexure III**.

### 12. Industry Overview and Outlook

Discussion upon the Industry Overview and Outlook and Company's state of business affairs is provided in the Management Discussion and Analysis Report, which has been attached separately in this Annual Report. It has been prepared, inter-alia, in compliance with the terms of Regulation 34 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

### 13. Award & Recognition

BLS International is a winner of 10<sup>th</sup> Hospitality India and Explore the World Annual International Awards in 2014 for providing outstanding services in Visa, Passport Outsourcing and Allied Services Globally. BLS has been recognised as the leading consular service specialist, known for fulfilling all its Commitments towards its clients, customers and stakeholders.

BLS International Services Ltd. has been awarded as **Best Visa Service Provider** at the 11th edition of Today's Traveller Awards 2017 in New Delhi on 31<sup>st</sup> July, 2017. Further, the Company has also been awarded the **Best Workplace Practices Award** at the recent 7th Asia Best CSR Practices Awards 2017 held in Singapore on 2nd August 2017.

### 14. Directors' Responsibility Statement

To the best of our knowledge and belief and according to the information and explanations obtained by us, your Directors make the following statement in terms of sub section (5) of section 134 of the Companies Act, 2013:

- in the preparation of the annual accounts, the applicable accounting standards had been followed along with proper explanation relating to material departures;
- b. selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the company at the end of the financial year and of the profit and loss of the

company for that period;

- c. the directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of this Act for safeguarding the assets of the company and for preventing and detecting fraud and other irregularities;
- d. the directors had prepared the annual accounts on a going concern basis;
- e. laid down internal financial controls to be followed by the company and that such internal financial controls are adequate and were operating effectively;
- f. proper systems had been devised to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively;
- g. the Audit Committee meets periodically with the Internal Auditors and the Statutory Auditors to review the way the Auditors are discharging their responsibilities and to discuss audit, internal control and financial reporting issues;
- h. to ensure complete independence, the Statutory Auditors and the Internal Auditors have full and free access to the Members of the Audit Committee to discuss any matter of substance.

### 15. Directors and Key Managerial Person

### Inductions, Re-appointments, Retirements Resignations

During the year under review, Mr. Diwakar Aggarwal and Mr. Vinod Aggarwal resigned from the board w.e.f  $9^{th}$  August, 2016.

Mr. Surinder Singh Kohli and Mr. Sarthak Behuria were appointed as Independent Director of the Company w.e.f. 14<sup>th</sup> February, 2017 and 11<sup>th</sup> November, 2016 respectively, who are further to be regularised for a period of 5 (Five) Years in the ensuing AGM to be held on 8<sup>th</sup> September, 2017.

Also Mr. Karan Aggarwal has been appointed on the Board as Additional Director in the meeting of Board of Director held on 13<sup>th</sup> June, 2016.

During the year under review Mr. Dheeraj Sharma, the Chief Financial Officer appointed in the meeting of the Board held on 13<sup>th</sup> August, 2016, tendered his resignation from the position of CFO w.e.f. 16<sup>th</sup> December, 2016.

Thereafter, Board of Directors in their meeting held on 19<sup>th</sup> December, 2016 has appointed Mr. Mukul Harmilapi as Chief financial officer of the Company who further resigned from the company on 27<sup>th</sup> July, 2017 due to his health issues. However the Board thereafter appointed Mr. Ajay Milhotra in the Board Meeting of 09<sup>th</sup> August, 2017 as the Chief Financial Officer of the Company.

Further during the year under review Mr. Prabhat Kumar Srivastava tendered his resignation from the post of Company Secretary w.e.f 2<sup>nd</sup> February, 2017.

Further, Mr. BalaJi has been appointed as Company Secretary of the company w.e.f 14<sup>th</sup> February, 2017.

### 2. Declaration by Independent Directors

The Company has received Certificate of Independence (declaration) from all Independent Directors that they meet the criteria of independence as laid down in Section 149(6) of the Companies Act, 2013 and regulation 25 of the Securities and Exchange Board of India (Listing Obligation & Disclosure Requirements), Regulations 2015 (hereinafter referred as the "Listing Regulations").

The Company keeps a policy of transparency and arm's length while dealing with its Independent Directors.

### 3. Familiarisation Programme for the Board of Directors

The Company conducts induction programme for every new director to provide them an opportunity to familiarise with the Company and its policies. The Company makes presentations to the new directors including but not limited to the Company's strategy, operations, product and service offering, market, organisation structure, finance, human resources, technology, quality, facilities, risk management and insider trading laws.

### **16. Board Meetings**

- **A. Number of Board Meetings:** The Board of Directors met 11 (Eleven) times during the financial year 2016-17. The details of the Board Meetings and the attendance of the Directors thereat are provided in the Corporate Governance Report, appearing elsewhere as a separate section in this Annual Report.
- **B. Composition of Audit Committee:** Audit Committee comprises of Two Independent



Directors and One Executive Director. The Chairman of the Audit Committee is an Independent Director. The Independent Director(s) are accomplished professional(s) having diverse knowledge across various fields in wide areas. The Company Secretary is the Secretary of the Committee.

During the year ended 31st March, 2017 the Committee met 6 (Six) times.

At the beginning of the FY2016-17 the composition of Audit Committee consisted of:

S.No.	Name of Director	Designation
1	Mr. Ram Prakash Bajpai	Independent Director
2	Ms. Shivani Mishra	Independent Director
3	Mr. Vinod Aggarwal	Non Executive Director

However due to the resignation of Mr. Vinod Aggarwal from the board the composition of Audit Committee was changed to:

S.No.	Name of Director	Designation
1	Mr. Sarthak Behuria	Independent Director
2	Mr. Ram Prakash Bajpai	Independent Director
3	Mr. Nikhil Gupta	Managing Director

The attendance of the members attended the meeting are as under:

Name of the Member	Designation	No. of Meetings attended
Mr. Ram Prakash Bajpai	Chairman	6
Mr. Vinod Aggarwal	Member	1
Ms. Shivani Mishra	Member	4
Mr. Sarthak Behuria	Chairman	2
Mr. Nikhil Gupta	Member	3

The other details of the Audit Committee are given in the Corporate Governance Report, appearing as a separate section in this Annual Report.

**C. Audit Committee Recommendations:** During the year FY 2016-17, all recommendations of the Audit Committee were accepted by the Board.

# 17. Particulars of Remuneration of Directors, Key Managerial Personnel and Employees

Pursuant to Section 197 (12) of the Companies Act, 2013 read with Rule 5(1) of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2015, it is necessary to disclose the ratio of remuneration of each director to the median employees' remuneration.

1. The ratio of the remuneration of each director to the median remuneration of the employees of the company for the financial year;

S. No.	Name	Designation	Ratio of Remuneration of each director of the Median Remuneration of Employees
1	Mr. Sarthak Behuria	Independent Director	NA
2	Mr. Surinder Singh Kohli	Independent Director	NA
3	Mr. Ram Prakash Bajpai	Independent Director	NA
4	Ms. Shivani Mishra	Independent Director	NA
5	Mr. Nikhil Gupta	Managing Director	2.37
6	Mr. Shikhar Aggarwal	Joint Managing Director	2.32

 The percentage increase in remuneration of each director, Chief Financial Officer, Chief Executive Officer, Company Secretary or Manager, if any, in the financial year;

S. No.	Name of Key Managerial Person	Designation	% increase in Remuneration
1	Mr. Nikhil Gupta	Managing Director	There was no Increase in the
2	Mr. Shikhar Aggarwal	Joint Managing Director	Remuneration as appointments was made
3	Mr. Mukul Harmilapi	CFO	within the period under
4	Mr. Balaji Srivastava	Company Secretary	review, hence not applicable

- 3. The percentage increase in the median remuneration of employees in the financial year is 15%.
- 4. The numbers of permanent employees on the rolls of company were 192 as on 31st March, 2017.
- It is hereby affirmed that the remuneration paid during FY2017 is as per the remuneration policy of the company.

6. The Net Worth of the Company as on 31st March, 2017 and previous financial year are as follows:

**Standalone** (Rs. In Millions) S. No. Particulars 2016-17 2015-16 Variation Net Worth 168.04 142.91 25.13 17.58 1 Consolidated (Rs. In Millions) S. No. Particulars 2016-17 2015-16 Variation 1645.25 Net Worth 1,187.48 457.77 38.54 1

7. Comparison of the each remuneration of the Key Managerial Personnel against the performance of the Company;

S. No.	Name of Key Managerial Person	Designation	% increase in Remuneration
1	Mr. Nikhil Gupta	Managing Director	All the KMPs were appointed
2	Mr. Shikhar Aggarwal	Joint Managing Director	during the year under review, hence not applicable.
3	Mr. Mukul Harmilapi	CFO	nence not applicable.
4	Mr. Balaji Srivastava	Company Secretary	

8. The key parameters for any variable component of remuneration availed by the directors;

There is no variable component in the remuneration of KMP's.

 The ratio of the remuneration of the highest paid director to that of the employees who are not directors but receive remuneration in excess of the highest paid director during the year.

During the year under review, the average ratio of remuneration of the employees receiving remuneration compared to highest paid director is 1.88:1.

### 18. Performance Evaluation of The Board, its Committees and Individual Directors

In Compliance with the Companies Act, 2013 and Listing Obligations, the performance evaluation of the Board as a whole and of the Individual Directors was carried out during the year under review. Evaluation was based on the criteria and framework adopted by the Board and as explained in the Corporate Governance Report. The Board of Directors expressed their satisfaction with the evaluation process.

The process entailed a structured questionnaire, which was prepared after taking into consideration inputs received from the Directors, covering various aspects of the Board's functioning, such as adequacy of the composition of the Board and its Committees, Board Culture, execution and performance of specific duties, obligations and governance.

### 19. Management of Risk of Fraud, Corruption and Unethical Business Practices

### Whistle Blower Policy/Vigil Mechanism

In compliance with the requirement of the Companies Act, 2013 and Listing Regulation, the Company has established Whistle Blower Policy / Vigil mechanism policy to ensure that complaints are resolved quickly in an informal and conciliatory manner, confidentiality is maintained and both the complainant and the person against whom the complaint is made are protected. The same is placed on the website of the Company. (http://www.blsinternational.com).

The employees of the Company are made aware of the said policy at the time of joining the Company.

#### 20. Risk Management

Risk management is embedded in BLS's operating framework. Your Company has an elaborate Risk Management procedure and adopted systematic approach to mitigate risk associated with accomplishment of objectives, operations, revenues and regulations. To this effect, there is a robust process in place to identify key risks across the Group and prioritise relevant action plans to mitigate these risks. The Risk Management spectrum of the Company encompasses key focus on Risk Assessment, Risk Management and Risk Monitoring.



# 21. Disclosure as Required Under Section 22 of Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013

BLS as an organisation is committed to provide a safe and healthy environment to all the employees and thus does not tolerate any discrimination and/ or harassment in any form. The Company has in place a policy on prevention of sexual harassment and has put in place a redressal mechanism for resolving complaints received with respect to sexual harassment and discriminatory employment practices. As per the provisions of sections 21 and 22 of the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, the report on the details of the number of cases filed under sexual harassment and their disposal is as under:

- Number of cases pending as on the beginning of the financial year: NIL
- Number of complaints filed during the year: 1
- Number of cases pending as on the end of the financial year: NIL

The more details on the same is given in the Sexual Harassment Policy and uploaded on our website (http://www.blsinternational.com).

### 22. Nomination and Remuneration Policy

The overall limits of remuneration of the Board members including Executive Board Members are governed by the provisions of Section 197 of the Companies Act, 2013, rules as prepared by the Company and shall be subject to availability of profits of the Company.

In terms of provisions of the Companies Act, 2013 and the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended from time to time, the policy on nomination and remuneration of Directors, Key Managerial Personnel (KMP), Senior Management and other employees of the Company had been formulated by the Nomination and Remuneration Committee of the Company. This policy was approved by the Nomination & Remuneration Committee of the Board

### 23. Particulars of Contracts or Arrangements with Related Parties

As per the Listing Regulations, all related party

transactions have been placed before the Audit Committee for their approval. Further omnibus approval of the Audit Committee has been obtained for the transactions which are of foreseen and repetitive nature.

The particulars of contracts or arrangement with related parties referred to in Section 188(1) of the Companies Act, 2013, as prescribed in form AOC-2 of the rules prescribed under Chapter IX relating to Accounts of the Companies under the Companies Act, 2013 is appended as Annexure- IV

### 24. Accounts of Subsidiary Companies

Section 136 of the Companies Act, 2013, which has exempted Companies from attaching the Annual Reports and other particulars of subsidiary companies along with the Annual report of the Company.

However, a statement giving certain information as required is being placed along with the Consolidated Accounts for the following Companies.

- 1. M/S. BLS INTERNATIONAL FZE
- 2. M/S. BLS E-SERVICES PRIVATE LIMITED
- 3. M/S. BLS E-SOLUTIONS PRIVATE LIMITED
- 4. M/S. BLS IT SERVICES PRIVATE LIMITED

The financial statements of the subsidiary are kept for inspection by the shareholders at the Corporate Office of the Company.

### 25. Internal Control Systems and their Adequacy

The Company believes in growth with a strong governance system. The Company has a proper and adequate system of internal controls, commensurate with its size and business operation to ensure timely and accurate financial reporting in accordance with applicable accounting standards, safeguarding of assets against unauthorised use or disposition and compliance with all applicable regulatory laws and Company policies.

The scope and authority of the Internal Audit (IA) function is defined in the Internal Audit Charter. To maintain its objectivity and independence, the Internal Audit function reports to the Chairman of the Audit Committee of the Board.

The Internal Audit Department monitors and evaluates the efficacy and adequacy of internal control system in the Company, its compliance with operating systems, accounting procedures

and policies at all locations of the Company and its subsidiaries. Based on the report of internal audit function, process owners undertake corrective action in their respective areas and thereby strengthen the controls. Significant audit observations and corrective actions thereon are presented to the Audit Committee of the Board.

### 26. Conservation of Energy, Technology **Absorption and Foreign Exchange Earnings** and Outgo

The Company always endeavors to reduce energy consumption and achieve conservation of resources. However, since your Company does not own any manufacturing facility / production plants and is not engaged in the real estate activities, the requirements pertaining to disclosure of particulars, relating to Conservation of Energy, Research & Development and Technology Absorption, as prescribed under the Companies (Disclosure of particulars in the Report of Board of Directors) Rules, 1988, are not applicable.

During the year under review; the total foreign exchange used was Rs. 1.43 million and the total foreign exchange earned was Rs. 149.48 million.

### 27. Material Changes and Commitments **Affecting the Financial Position of the** Company

Pursuant to approval of the Board of Directors obtained at the board meeting held on 6th March, 2017, your Company has sub-divided the face value of its equity shares of Rs. 10/- each, fully paid-up into 10 equity shares of Rs. 1/- each, fully paid-up w.e.f 28th April, 2017. The Board of Directors had fixed 27th April, 2017 as the record date for the purpose of ascertaining the eligible shareholders for receiving the aforesaid sub-divided equity shares. Subsequent to the aforesaid Record Date, new share certificates have been dispatched to the Shareholders who held shares in physical mode and also credited to the respective demat accounts of those, who held shares in electronic mode.

Accordingly, the Authorised Share Capital of your Company stands re-classified at Rs. 20,24,50,000 /- divided into 20,24,50,000 shares having a par value of Rs. 1/- each. At present, the Issued Share Capital of your Company is Rs. 102,450,000 /- divided into 102,450,000 equity shares of Rs. 1/- each.

### 28. Corporate Governance Report

In compliance with the provisions of Regulation 34 of the SEBI (Listing Obligations and Disclosure Requirements)Regulations, 2015 read Schedule V to the said Regulations, the Corporate Governance Report of your Company along with a Certificate on Corporate Governance received from the Ipsa Hemnani, Company Secretary in Practice, having their office at C-19, Vishwakarma Park, Kishan Kunj, Laxmi Nagar, New Delhi 110092, confirming compliance with the conditions of corporate governance, is attached to Corporate Governance Report.

### 29. Acknowledgement

Your Board acknowledges the support and cooperation received from all its stakeholders including our dear shareholders as well as regulatory authorities of the Central Government and all State Governments in India as they endeavor to create an enabling environment for industry and commerce to prosper.

Your Board appreciates the relentless effort of the Management Team lead by the Managing Director who steers the Company in achieving better performances year-on-year. Our employees are our biggest strength and we gratefully acknowledge their contribution to the Company in achieving its objectives to serve our customers.

Your Directors also take this opportunity to express their gratitude for the valuable assistance and the trust placed by the bankers, vendors, customers, advisors and the general public towards the Company.

### For and on behalf of the Board M/s. BLS International Services Limited

**Nikhil Gupta** Managing Director Shikhar Aggarwal

Joint Managing Director DIN - 00195694 DIN -06975729



### Form AOC-1

Annexure - I

(Pursuant to first proviso to sub-section (3) of section 129 read with rule 5 of Companies (Accounts) Rules, 2014)

Statement containing salient features of the financial statement of subsidiaries or associate companies/joint ventures

Part "A": Subsidiaries

(Information in respect of each subsidiary to be presented with amounts in Rs.)

S. No.	Particulars	<b>Details</b>				
1	Name of the Subsidiary	BLS International FZE	BLS E-Services Pvt. Ltd.	BLS IT Services Pvt. Ltd.	BLS E-Solutions Pvt. Ltd.	
2	Reporting period for the	Same as holding	From 12-04-2016	From 26-04-2016	From 29-04-2016	
	subsidiary concerned,	Company	to 31-03-2017	to 31-03-2017	to 31-03-2017	
	if different from the					
	holding company's					
	reporting period					
3	Reporting currency and	Rs. 17.66/1 AED as	INR	INR	INR	
	Exchange rate as on the	on 31st March 2017				
	last date of the relevant					
	Financial year in case of					
	foreign subsidiaries					
4	Share Capital	3,68,650	1,00,000	1,00,000	1,00,000	
5	Reserve & Surplus	1,437,830,662	2,28,35,945	70,99,491	93,56,468	
6	Total Assets	1,542,278,501	31,75,34,452	42,87,92,091	49,09,12,310	
7	Total Liabilities	1,542,278,501	31,75,34,452	42,87,92,091	49,09,12,310	
8	Investments	-	-	-	-	
9	Turnover	5,305,377,835	26,83,02,728	34,40,82,772	31,75,11,465	
10	Profit before taxation	443,276,551	3,41,19,430	1,06,06,228	1,39,85,853	
11	Provision for taxation		1,12,83,485	35,06,737	46,29,385	
12	Profit after taxation	443,276,551	2,28,35,945	70,99,491	93,56,468	
13	Proposed dividend	-	-	-	-	
14	% of shareholding	100	100	100	100	

**Notes:** The following information shall be furnished at the end of the statement:

- 1. Names of subsidiaries which are yet to commence operations: NONE
- 2. Names of subsidiaries which have been liquidated or sold during the year. NONE

### Part "B": Associates

### Statement pursuant to Section 129 (3) of the Companies Act, 2013 related to Associate Companies and Joint Ventures

(Information in respect of each Associate to be presented with amount in Rs. )

S. No.	Name of Associates or Joint Ventures	BLS International Visa Services -Austria	BLS International Visa-Services –Baltic -Lithuania	BLS International Visa Services – Poland SP.Z.O.O.
1	Latest audited Balance Sheet Date	NA	NA	NA
2	Shares of Associate / Joint Ventures held by the company on the year end (number)	10 shares	50 shares	25 shares
	Amount of Investment in Associates / Joint Venture	6,214	91,343	19,496
	Extent of Holding %	25%	50%	25%
3	Description of how there is significant influence	Strategic Alliance	Strategic Alliance	Strategic Alliance
4	Reason why the associate/joint venture is not consolidated	N/A	N/A	N/A
5	Net worth attributable to shareholding as per latest audited Balance Sheet 31/12/2016		(15,58,352)	88,309
6	Profit or Loss for the year		49,562	10,43,120
	i. Considered in Consolidation	-	-	<del>-</del>
	ii. Not Considered in Consolidation		49,562	4,594,845

- 1. Names of associates or joint ventures which are yet to commence operations. NONE
- 2. Names of associates or joint ventures which have been liquidated or sold during the year. NONE

### For BLS International Services Ltd.

Shikhar Aggarwal
Joint Managing Director
DIN -06975729



### Form No. MR-3

**ANNEXURE II** 

### SECRETARIAL AUDIT REPORT

FOR THE FINANCIAL YEAR ENDED 31.03.2017

[Pursuant to section 204(1) of the Companies Act, 2013 and rule No.9 of the Companies (Appointment and Remuneration Personnel)Rules, 2014]

#### To,

### The Board of Directors

BLS International Services Limited Regd Offc: G-4B-1 Extension, Mohan Co-Operative Indl. Estate, Mathura Road, New Delhi

I have conducted the secretarial audit of the compliance of applicable statutory provisions and the adherence to good corporate practices by BLS International Services Limited ('the Company'). The secretarial audit was conducted in a manner that provided me a reasonable basis for evaluating the corporate conducts / statutory compliances and expressing my opinion thereon.

Based on my verification of the BLS International Services Limited books, papers, minute books, forms and returns filed and other records maintained by the Company and also the information provided by the Company, its officers, agents and authorized representatives during the conduct of secretarial audit, I hereby report that in my opinion, the Company has, during the audit period covering the financial year ended on 31st March, 2017 complied with the statutory provisions listed hereunder and also that the Company has proper Board-processes and compliance-mechanism in place to the extent and in the manner reported hereinafter.

I have examined the books, papers, minute books, forms and returns filed and other records maintained by BLS International Services Limited ("the Company") for the financial year ended on 31st March, 2017 according to the provisions of:

- 1. The Companies Act, 2013 (the Act) and the rules made thereunder;
- The Securities Contracts (Regulation) Act, 1956 ('SCRA') and the rules made thereunder;
- 3. The Depositories Act, 1996 and the Regulations and Bye-laws framed thereunder;
- 4. Foreign Exchange Management Act, 1999 and the rules and regulations made thereunder to the extent of Foreign Direct Investment,

- Overseas Direct Investment and External Commercial Borrowings;
- 5. The following Regulations and Guidelines prescribed under the Securities and Exchange Board of India Act, 1992 ('SEBI Act'):-
- A. The Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011; Company has made the general compliances under the said Act.
- B. The Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 1992; Company has made the general compliances under the said Act.
- C. The Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2009; Company has not issued any security in the period under review.
- D. The Securities and Exchange Board of India (Employee Stock Option Scheme and Employee Stock Purchase Scheme) Guidelines, 1999; Not applicable during the period under review.
- E. The Securities and Exchange Board of India (Issue and Listing of Debt Securities) Regulations, 2008; Company has not issued any debt security. Hence, not applicable during the period under review.
- F. The Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993 regarding the Companies Act and dealing with client-Not Applicable as the Company is not registered as Registrars to an Issue and Share Transfer Agents during the period under review.
- G. The Securities and Exchange Board of India (Delisting of Equity Shares) Regulations, 2009; Not applicable during the period under review and
- H. The Securities and Exchange Board of India (Buyback of Securities) Regulations, 1998; Not applicable during the period under review

I have relied on the representation made by the Company and its officers for systems and mechanism formed by the company for compliance under other applicable acts, Laws and Regulations of the Company and records in pursuit there to, on test check basis, we report that the company has complied with the following laws applicable to the company.

- Payment of wages Act, 1936
- The Minimum Wages Act, 1948
- Employees State Insurance Act,
- The Employees Provident Fund and Miscellaneous Provisions Act, 1952
- The Payment Of Bonus Act, 1965
- The Payment of Gratuity Act, 1972

I have also examined compliance with the applicable clauses of the following:

- 1. Secretarial Standards issued by The Institute of Company Secretaries of India.
- The Listing Agreements entered into by the Company with National Stock Exchange, Bombay Stock Exchange(s) and Metropolitan Stock Exchange of India,

During the period under review the Company has complied with the provisions of the Act, Rules,

Regulations, Guidelines, Standards, etc. mentioned above.

### I further report that

I further report that I rely on statutory auditor's reports in relation to the financial statements and accuracy of financial figures for, Sales Tax, Wealth Tax, Value Added Tax, Related Party Transactions, Provident Fund, ESIC, etc. as disclosed under financial statements, Accounting Standard 18 and note on foreign currency transactions during our audit period.

The Board of Directors of the Company is duly constituted with proper balance of Executive Directors, Non-Executive Directors and Independent Directors. The changes in the composition of the Board of Directors that took place during the period under review were carried out in compliance with the provisions of the Act.

Adequate notice is given to all directors to schedule the Board Meetings, agenda and detailed notes on agenda were sent at least seven days in advance, and a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation at the meeting.

Majority decision is carried through while the dissenting members' views are captured and recorded as part of the minutes.

I further report that there are adequate systems and processes in the company commensurate with the size and operations of the company to monitor and ensure compliance with applicable laws, rules, regulations and guidelines.

I further report that during the audit period the Company has listed its Equity Shares on National Stock Exchange on 14<sup>th</sup> June, 2016 and Bombay Stock exchange on 8<sup>th</sup> September, 2016.

### For Hemnani Ipsa & Associates Practicing Company Secretary

Ipsa Hemnani (Prop.)

Place: New Delhi Certificate of Date: 06<sup>th</sup> July, 2017 Practice No. 13185

\*This report is to be read with our letter of even date which is annexed as' Annexure A' and forms an integral part of this report.



'ANNEXURE A'

### The Board of Directors BLS International Services Limited

Regd Offc: G-4B-1 Extension, Mohan Co-Operative Indl. Estate, Mathura Road, New Delhi

Our report of even date is to be read along with this letter.

- 1. Maintenance of secretarial record is the responsibility of the management of the company. Our responsibility is to express an opinion on these secretarial records based on our audit.
- 2. We have followed the audit practices and processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the Secretarial records. The verification was done on test basis to ensure that correct facts are reflected in secretarial records. We believe that the processes and practices, we followed provide a reasonable basis for our opinion.
- 3. We have not verified the correctness and appropriateness of financial records and Books of Accounts of the company.
- 4. Where ever required, we have obtained the Management representation about the compliance of laws, rules and regulations and happening of events etc.
- 5. The compliance of the provisions of Corporate and other applicable laws, rules, regulations, standards is the responsibility of management. Our examination was limited to the verification of procedures on test basis.
- 6. The Secretarial Audit report is neither an assurance as to the future viability of the company nor of the efficacy or effectiveness with which the management has conducted the affairs of the company.

For Hemnani Ipsa & Associates Practicing Company Secretary

Ipsa Hemnani (Prop.)

Certificate of Practice No. 13185

Place: New Delhi Date: 06<sup>th</sup> July, 2017

### Form No. MGT 9

Annexure - III

### **EXTRACT OF ANNUAL RETURN**

As on financial year ended on 31.03.2017

Pursuant to Section 92 (3) of the Companies Act, 2013 and rule 12(1) of the Company (Management & Administration) Rules, 2014.

### 1. Registration & Other Details

1.	CIN	L51909DL1983PLC016907
2.	Registration Date	07/11/1983
3.	Name of the Company	BLS International Services Limited
4.	Category/Sub-category of the Company	Public Limited
5.	Address of the Registered office & contact details	G-4B-1, Extension, Mohan Co-operative, Indl. Estate, Mathura Road, New Delhi - 110044. compliance@blsinternational.net 011-45795002
6.	Whether listed company	Listed
7.	Name, Address & contact details of the Registrar & Transfer Agent, if any.	M/s. Beetal Financial & Computer Services Pvt. Ltd., Beetal House, 3rd Floor, 99, Madangir, Behind Local Shopping Complex, New Delhi - 110062, Tel: 011-29961281-83, Fax: 011-29961284

### 2. Principal Business Activities of The Company

(All the business activities contributing 10 % or more of the total turnover of the company shall be stated)

S. No.	Name and Description of main products / services	NIC Code of the Product/service	% to total turnover of the company
1.	Data Processing	72,300	93%

### 3. Particulars Of Holding, Subsidiary And Associate Companies)

S. No.	Name & Address of the Company	CIN/GLN	Holding/ Subsidiary/ Associate	% Of Shares Held	Applicable Section
1	BLS International FZE, ELOB Office No. E2- 123F-45, Hamriyah Free Zone-Sharjah, United Arab Emirates	NA	Subsidiary	100	2 (87) (ii)
2	BLS International Visa Services-Austria, KG	NA	Associate	25	2 (6)
3	BLS International Visa Services-Baltic, Lithuania	NA	Associate	50	2 (6)
4	BLS International Visa Services-Poland SP.Z.O.O	NA	Associate	25	2 (6)
5	BLS IT Services Pvt. Ltd., G-4B-1, Extension Mohan, Co-operative Indl. Estate Mathura Road, New Delhi - 110044	U74999DL2016PT C298498	Subsidiary	100	2 (87) (ii)
6	BLS E-Solutions Pvt. Ltd.,G-4B-1, Extension Mohan, Co-operative Indl. Estate Mathura Road, New Delhi - 110044	U74999DL2016PT C298704	Subsidiary	100	2 (87) (ii)
7	BLS E-Services Pvt. Ltd., G-4B-1, Extension Mohan, Co-operative Indl. Estate Mathura Road, New Delhi - 110044	U74999DL2016PT C298207	Subsidiary	100	2 (87) (ii)



4. Share Holding Pattern

(Equity Share Capital Breakup As Percentage Of Total Equity)

Category of Shareholders	O ON	No of Charge held at the hearing in the year	o painaiped ed	r + ho voor	2	No of the part of	ond of the		% change
									year
	Demat	Physical	Total	% of Total	Demat	Physical	Total	% of Total	
				Shares				Shares	
A. Promoters									
a) Individual/HUF	;	30,22,452	30,22,452	29.50	30,22,452	!	30,22,452	29.50	1
b) Central Govt. or State Govt.	1	1	1	1	1	1	!	1	-
c) Bodies Corporates	1	45,83,548	45,83,548	44.74	45,83,548	!	45,83,548	44.74	!
d) Bank/FI	;	!	1	1	1	1	!	;	1
e) Any other	1	1	1	1	1	1	!	1	!
SUB TOTAL:(A) (1)	:	7,606,000	7,606,000	74 .24	7,606,000	1	7,606,000	74.24	1
(2) Foreign									
a) NRI- Individuals	;	!	1	1	1	1	!	1	1
b) Other Individuals	1	!	1	1	}	!	!	1	!
c) Bodies Corp.	:	1	1	1	1	1	1	1	1
d) Banks/FI	1	!	1	1	1	!	!	1	1
e) Any other	:	1	1	!	:	1	1	1	:
SUB TOTAL (A) (2)	!	1	!	!	!	;	1	!	!
Total Shareholding of	-	76,06,000	76,06,000	74.24	76,06,000	1	76,06,000	74.24	00.00
Promoter $(A) = (A)(1)+(A)(2)$									
B. PUBLIC SHAREHOLDING									
(1) Institutions									
a) Mutual Funds	1	1	1	1	1	1	!	1	!
b) Banks/FI	;	!	1	1	1	1	!	1	1
c) Central Govt.	1	1	1	1	1	1	1	1	1
d) State Govt.	1	1	1	1	1	1	!	1	1
e) Venture Capital Fund	1	1	1	1	!	!	!	1	!
f) Foreign Portfolio Investors	:	1	;	1	945	:	945	0.0092	;
g) Insurance Companies	:	;	1	;	;	1	;	;	;
h) FII's	1	1	1	1	;	1	1	1	1
i) Foreign Venture Capital Funds	1	1	;	!	;	;	1	1	;

(, Sincer) 1204+O (;									
SIIB TOTAL (B)(1):	:	1	:	!	945	1	945	0.0092	:
(2) Non Institutions									
a) Bodies corporates	:	1	:	;	:	:	1	:	:
i) Indian	:	;	;	;	36,934	;	36,934	0.3605	1
ii) Overseas	1	;	;	;	;	;	;	:	:
Other-Clearing Member	1	1	;	1	10,734	1	10,734	0.1048	;
Other-NRI- NON-REPATARIABLE	;	!	1	1	320	1	320	0.0031	:
Other -NRI-REPATARIABLE	1	!	;	1	1,903	1	1,903	0.019	;
Other-Individual HUF	1	!	!	1	5,765	!	5,765	0.056	:
SUB TOTAL (B) (2)					55,656	1	55,656	0.5433	
b) Individuals	1	1	1	1	1	1	-	1	1
i) Individual shareholders holding nominal share capital upto Rs.1 lakhs	1	19,979	19,979	0.20	41,577	19,978	61,555	09.0	1
<ul><li>ii) Individuals shareholders holding nominal share capital in excess of Rs. 1 lakhs</li></ul>	1	26,19,021	26,19,021	25.56	14,67,744	10,53,100	25,20,844	24.61	
c) Others (specify)	;	!	!	;	;	!	;	;	:
SUB TOTAL (B)(3):	:	26,39,000	26,39,000	25.76	15,09,321	10,73,078	25,82,399	25.21	-0.55
Total Public Shareholding (B)= (B)(1)+(B)(2)+(B)(3)	:	26,39,000	26,39,000	25.76	91,71,922	10,73,078	10,245,000	100	74.24
C. Shares held by Custodian for GDRs & ADRs	1	I	1	1	1	1	1	1	1
Grand Total (A+B+C)	:	10,245,000	10,245,000	100	91,71,922	10,73,078	10,245,000	100	1



(B) Shareholding of Promoter- EQUITY SHARES

			,					
SI. No.	Shareholders Name	Shareholding at t	ing at the begin	the beginning of the year	Shar	eholding at the	Shareholding at the end of the year	% change in share holding during the year
		No. of shares	% of total shares of the company	% of shares pledged encumbered to total shares	No. of shares	% of total shares of the company	% of shares pledged encumbered to total shares	
П	Mr. Vinod Aggarwal	2,00,000	4.88	0	5,00,000	4.88	0	0.00
7	Mr. Madhukar Aggarwal	2,00,000	4.88	0	2,00,000	4.88	0	0.00
3	Mr. Diwakar Aggarwal	8,72,452	8.52	0	8,72,452	8.52	0	0.00
4	Mr. Gaurav Aggarwal	2,00,000	4.88	0	5,00,000	4.88	0	0.00
2	Azadpur Finvest Pvt. Ltd.	2,06,000	4.94	0	2,06,000	4.94	0	0.00
9	BLS Finvest Pvt. Ltd.	5,00,000	4.88	0	5,00,000	4.88	0	0.00
7	Goodwork Finvest Pvt. Ltd.	2,00,000	4.88	0	5,00,000	4.88	0	0.00
8	GRB Finvest Pvt. Ltd.	5,00,000	4.88	0	5,00,000	4.88	0	0.00
6	Hawai Capital Pvt. Ltd.	2,00,000	4.88	0	2,00,000	4.88	0	0.00
10	Hillman Properties Pvt. Ltd.	2,00,000	4.88	0	2,00,000	4.88	0	0.00
11	Intime Finance and Investment Pvt. Ltd.	5,00,000	4.88	0	2,00,000	4.88	0	0.00
12	JLB Finvest Pvt. Ltd.	38,774	- 0.38	0	38,774	- 0.38	0	0.00
13	Trimurti Finvest Pvt. Ltd.	38,774	0.38	0	38,774	0.38	0	0.00
14	V.S. Estate Pvt. Ltd.	2,00,000	4.88	0	2,00,000	4.88	0	0.00
15	Wonderrock Finance and Investment Pvt. Ltd.	2,00,000	4.88	0	2,00,000	4.88	0	0.00
16	Mr. Shikhar Aggarwal	2,00,000	1.95	0	2,00,000	1.95	0	0.00
17	Mr. Sushil Aggarwal	2,50,000	2.44	0	2,50,000	2.44	0	
18	Mrs. Alka Aggarwal	2,00,000	1.95	0	2,00,000	1.95	0	0.00
	Total	76,06,000	74.24	0	76,06,000	74.24	0	0

### (C) Change in Promoters' Shareholding (please specify, if there is no change)a

SI. No.	Name of shareholder	Shareholding a the Year	at the beginning of	Cumulative S the year	hareholding during
		No. of Shares	% of total shares of the company	No of shares	% of total shares of the company
1.					
	At the beginning of the year	76,06,000	74.24	76,06,000	74.24
	Allotment made	NIL	NIL	NIL	NIL
	At the end of the year	76,06,000	74.24	76,06,000	74.24

### (D) Shareholding Pattern of top ten Shareholders:

(Other than Directors, Promoters and Holders of GDRs and ADRs):

For each of the Top 10 Shareholders	Shareholding a	at the beginning of	Cumulative S the year	hareholding during
	No. of Shares	% of total shares of the company	No of shares	% of total shares of the company
At the beginning of the year	7,70,012	7.52	7,70,012	7.52
Date wise increase/decrease in Promoters Share holding during the year specifying the reasons for increase/decrease (e.g. allotment/ transfer/bonus/sweat equity etc)	No change			
At the end of the year (or on the date of separation, if separated during the year)	7,70,012	7.52	7,70,012	7.52

### (E) Shareholding of Directors and Key Managerial Personnel:

Name of shareholder	Shareholding a	at the beginning of	Cumulative S the year	hareholding during
	No. of Shares	% of total shares of the company	No of shares	% of total shares of the company
At the beginning of the year	2,00,000	1.95	2,00,000	1.95
Allotment made	No Change			
At the end of the year	2,00,000	1.95	2,00,000	1.95



(5) **Indebtedness** - Indebtedness of the Company including interest outstanding/accrued but not due for payment.

### Indebtedness of the Company including interest outstanding/accrued but not due for payment

	Secured Loans excluding deposits	Unsecured Loans	Deposits	Total Indebtedness
Indebtedness at the beginning of	2,77,63,936	-	-	2,77,63,936
the financial year				
i) Principal Amount	0	0	0	0
ii) Interest due but not paid	0-	0	0	0
iii) Interest accrued but not due	0-	0	0	0
Total (i+ii+iii)	-	-	-	-
Change in Indebtedness during the				
financial year				
Additions	0	0	0	0
Reduction	2,41,67,565	-	-	2,41,67,565
Net Change	35,96,371	0	0	35,96,371
Indebtedness at the end of the				
financial year				
i) Principal Amount	35,96,371	0	0	35,96,371
ii) Interest due but not paid	0	0	0	0
iii) Interest accrued but not due	0	0	0	0
Total (i+ii+iii)	35,96,371	0	0	35,96,371

### (6) Remuneration of Directors And Key Managerial Personnel

### (A) Remuneration to Managing Director, Whole-time Directors and/or Manager:

SI.No.	Particulars of Remuneration	Name of	the MD/WTD/Manager	Total Amount
		Mr. Nikhil Gupta	Mr. Shikhar Aggarwal	
1	Gross salary			
2	(a) Salary as per provisions contained in section 17(1) of the Income Tax. 1961.	6,84,141	6,68,400	13,52,541
3	(b) Value of perquisites u/s 17(2) of the Income tax Act, 1961	0	0	0
4	(c ) Profits in lieu of salary under section 17(3) of the Income Tax Act, 1961	0	0	0
2	Stock option	0	0	0
3	Sweat Equity	0	0	0
4	Commission	0	0	0
	as % of profit	0	0	0
	others (specify)	0	0	0
5	Others, please specify	0	0	0
	Total (A)	6,84,141	6,68,400	13,52,541
	Ceiling as per the Act		8,400,000	

### (B) Remuneration of Other Directors

SN.	Particulars of Remuneration	Name of Directors	Total Amount
1	Independent Directors		
		Mr. Ram Prakash Bajpai	
	Fee for attending board committee meetings	36,400	36,400
	Commission	0	0
	Others, please specify (Annual General Meeting)	20,000	20,000
	Independent Directors	Mr. Surinder Singh Kohli	
	Fee for attending board committee meetings	20,000	20,000
	Commission	0	0
	Others, please specify	0	0
	Independent Directors	Mr. Sarthak Behuria	
	Fee for attending board committee meetings	30,000	30,000
	Commission	0	0
	Others, please specify	0	0
	Independent Directors	Ms. Shivani Mishra	
	Fee for attending board committee meetings	25,000	25,000
	Commission	0	0
	Others, please specify	0	0
	Total (1)	1,31,400	1,31,400
2	Other Non-Executive Directors	NA	NA
	Fee for attending board committee meetings	0	0
	Commission	0	0
	Others, please specify	0	0
	Total (2)	0	0
	Total (B)=(1+2)	1,31,400	1,31,400
	Total Managerial Remuneration	14,83,941	14,83,941
	Overall Ceiling as per the Act	84,00,000	84,00,000

### (C) Remuneration to Key Managerial Personnel Other Than MD/Manager/WTD

SN	Particulars of Remuneration		Key Manageria	l Personnel	
		CEO	CS	CFO	Total
1	Gross salary				
	(a) Salary as per provisions contained in section 17(1) of the Income-tax Act, 1961	0	6,58,667	8,20,390	14,79,057
	(b) Value of perquisites u/s 17(2) Incometax Act, 1961	0	0	0	0
	(c) Profits in lieu of salary under section 17(3) Income-tax Act, 1961	0	0	0	0
2	Stock Option	0	0	0	0
3	Sweat Equity	0	0	0	0
4	Commission	0	0	0	0
	- as % of profit	0	0	0	0
	others, specify	0	0	0	0
5	Others, please specify	0	0	0	0
	Total	0	6,58,667	8,20,390	14,79,057



### (7) Penalties / Punishment/ Compounding Of Offences:

Туре	Section of the Companies Act	Brief Description	Details of Penalty / Punishment / Compounding fees imposed	Authority [RD / NCLT/ COURT]	Appeal made, if any (give Details)
A. COMPANY					
Penalty		NA	NA	NA	NA
Punishment		NA	NA	NA	NA
Compounding		NA	NA	NA	NA
B. DIRECTOR	S				
Penalty		NA	NA	NA	NA
Punishment		NA	NA	NA	NA
Compounding		NA	NA	NA	NA
C. OTHER OFF	ICERS IN DEFAU	ILT			
Penalty		NA	NA	NA	NA
Punishment		NA	NA	NA	NA
Compounding		NA	NA	NA	NA

For and on behalf of the Board M/s. BLS International Services Limited

**Nikhil Gupta** Managing Director DIN - 00195694 Shikhar Aggarwal
Joint Managing Director
DIN -06975729

### Form No. AOC-2

**Annexure - IV** 

(Pursuant to clause (h) of sub-section (3) of section 134 of the Act and Rule 8(2) of the Companies (Accounts) Rules, 2014)

Form for disclosure of particulars of contracts/arrangements entered into by the company with related parties referred to in sub-section (1) of section 188 of the Companies Act, 2013 including certain arm's length transactions under third proviso thereto

### 1. Details of contracts or arrangements or transactions not at arm's length basis: Not Applicable

- A. Name(s) of the related party and nature of relationship:
- B. Nature of contracts/arrangements/transactions:
- C. Duration of the contracts / arrangements/transactions:
- D. Salient terms of the contracts or arrangements or transactions including the value, if any:
- E. Justification for entering into such contracts or arrangements or transactions
- F. Date(s) of approval by the Board:
- G. Amount paid as advances, if any:
- H. Date on which the special resolution was passed in general meeting as required under first proviso to section 188:

### 2. Details of material contracts or arrangement or transactions at arm's length basis:

		_			
Name(s) of the related party and nature of relationship	Nature of contracts/ arrangement/ transactions	Duration of the contracts / arrangements/ transactions	Salient terms of the contracts or arrangements or transactions including the value, if any:	Date(s) of approval by the Board, if any:	Amount paid as advances, if any:
Mr. Sushil Aggarwal, brother of Mr. Diwakar Aggarwal and Mr. Vinod Aggarwal.	Rent agreement	12 months	Rent of Rs. 10,000/- per month	11 <sup>th</sup> December, 2015	NA
Mrs. Laxmi Aggarwal wife of Mr. Vinod Aggarwal.	Salary	Salary from the month of November 2016	1,75,000 p.a	-	NA
Mr. Madhukar Aggarwal, brother of Mr. Diwakar Aggarwal and Mr. Vinod Aggarwal.	Rent agreement	12 months	Rent of Rs. 8,000/- per month	11 <sup>th</sup> December, 2015	NA
Mr. Diwakar Aggarwal, Father of Mr. Shikhar Aggarwal.	Rent agreement	11 months starting from December 2015	rent of Rs. 14,000/- per month	11 <sup>th</sup> December, 2015	NA
	Salary	Salary from the month of 1 <sup>st</sup> April, 2016 till 9 <sup>th</sup> August, 2016	3,21,774 p.a	1 <sup>st</sup> April, 2016	
Mr. Shikhar Aggarwal, Joint Managing Director.	Salary	Salary from the month of 17 <sup>th</sup> June, 2016 till 31 <sup>st</sup> March, 2017	6,68,400 p.a		
Mr. Gaurav Aggarwal S/o Mr. Vinod Aggarwal	Salary	Salary from the month of 1 <sup>st</sup> April, 2016 till 31 <sup>st</sup> March, 2017	13,57,400 p.a	1 <sup>st</sup> April, 2016	



Related parties transaction with Joint Venture	(Value in Rs.)
Particulars	For the year ended 31st March, 2017
Subsidiary Company	
1. BLS International FZE	
Sale of services	63,115,593
Amount received during the year	73,940,458
Dividend received	12,490,196
Advance received during the year	10,031,977
Amount Payable at year end	49,116,761
2. BLS E- Services Private Limited	
Consultancy Services	15,345,000
Amount received during the year	25,273,341
Reimbursement of Expenses	10,765,702
Amount receivable at the end	1,598,011
3. BLS E-Solution Pvt Ltd	
Consultancy services	20,300,000
Amount received during the year	25,254,379
Reimbursement of Expenses	10,295,860
Amount receivable at the end	6,346,656
4. BLS IT-Services Pvt Ltd	
Consultancy services	20,385,000
Amount Received	25,135,321
Reimbursement of Expenses	10,189,828
Amount receivable at the end	6,448,707
Sale of services - Associate Company	
BLS International Visa Services-Austria	2,421,225
BLS International Visa Services-Baltic	392,192
BLS International Visa Services Poland SP.Z.O.O.	1,713,030
Sale of services - Enterprise in which Director(s)/Relative(s) havinfluence	ve substantial interest or significant
BLS International Visa Services Philippine Inc.	2,436,914
Sale of services - Subsidiaries to Subsidiary	
BLS International - Singapore	7,488,978
Amount received during the year from Subsidiary	
BLS International Visa Services-Austria	2,434,246
BLS International Visa Services-Baltic	200,560
BLS International - Singapore	4,715,356
BLS International Visa Services Poland SP.Z.O.O.	3,251,634
Amount received during the year from Enterprises in which Dire interest or significant influence	ector(s)/Relative(s) have substantial
BLS International Visa Services Philippine Inc.	1,706,809
Balance recoverable at year end from Subsidiary	
BLS International Visa Services-Austria	78,828
BLS International Visa Services-Baltic	2,251,433
BLS International Visa Services Poland SP.Z.O.O.	643,301
Balance recoverable at year end from Enterprises in which Direct interest or significant influence	
BLS International Visa Services Philippine Inc.	925,088
222 International viola del vices i imppine Inci	323,000

2,759,094 **66,57,744** 

Total

BLS International - Singapore

Balance recoverable at year end from Subsidiaries to Subsidiary

	(Value in Rs.)
Particulars	For the year ended 31st March, 2017
Key Management Persons and their relatives	
- Salary during the year	
Mr. Nikhil Gupta	684,141
Mr. Diwakar Aggarwal	321,774
Mr. Shikhar Aggarwal	668,400
Mr. Sushil Aggarwal	120,000
Ms. Laxmi Aggarwal	175,000
Mr. Gaurav Aggarwal	1,357,400
Mr. Mukul Harmilapi	820,390
Mr. Balaji Srivastava	558,650
Mr. Prabhat Srivastava	650,650
- Rent during the year	
Mr. Diwakar Aggarwal	168,000
Mr. Sushil Aggarwal	1,20,000
Mr. Vinod Aggarwal	96,000
Mr. Madhukar Aggarwal	96,000
- Balance receivable/(payable) at year end	
Rent Payable at the year end	
Mr. Diwakar Aggarwal	84,000
Mr. Sushil Aggarwal	60,000
Mr. Vinod Aggarwal	48,000
Mr. Madhukar Aggarwal	48,000
- Security deposit balance outstanding	
Mr. Diwakar Aggarwal	1,66,30,000
Mr. Sushil Aggarwal	1,00,00,000
Mr. Vinod Aggarwal	1,50,00,000
Mr. Madhukar Aggarwal	3,60,00,000

For and on behalf of the Board M/s. BLS International Services Limited

Nikhil Gupta Shikhar Aggarwal
Managing Director
DIN - 00195694 DIN -06975729



# Report On Corporate Governance as, on 31st March, 2017

[SCHEDULE V, PART-C OF SEBI (LODR) REGULATION, 2015]

### 1. Company's Philosophy On Corporate Governance And Code Of Conduct

**A. Company's Philosophy on Code of Governance:** The Companies policy on Corporate Governance rests on the pillars of transparency, accountability, integrity, equity and environment responsibility in all facets of its operations. Good Corporate Governance therefore, embodies both enterprises (performance) and accountability (conformance).

Independent directors are appointed not merely to fulfill the listing requirement but for their diverse skills, experience and external objectively that they bring to effectively perform their role to provide strategic direction and guidance and provide constructive support to management by asking the right questions generating quality debates and discussions on major decisions. The Company's corporate governance practices and disclosures are in compliance of the requirements placed under the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended from time to time ("LODR").

**B.** Code of Conduct: In terms of the requirement of Regulation 17(5)(a) of LODR (earlier Clause 49(II) (E) of the Listing Agreement) & Section 149(8) read with Schedule IV of the Companies Act, 2013, the Board of Directors of the Company, in line with the Corporate Philosophy, laid down the Code of Conduct ("Code") for all Board Members and Senior Management of the Company. The Code is displayed at the Company's website http://blsinternational.com/(Under Investors Section). As required, a declaration duly signed by the Joint Managing Director regarding affirmation of compliance with the Code of Conduct is attached as "Annexure-A".

### 2. Board of Directors

**A. Composition:** The details of composition and category of the Board of Directors of the Company as on 31st March, 2017 is given below:

Name and Designation	Category (i.e. Promoter, Executive, Non-Executive,	Number of Board Meetings of the Company		*Number of other Boards in which he / she is a	**Number of other Board Committee(s) in which he	Attendance at the last AGM (held on 23rd
	Independent Non-Executive, Nominee Director)	#Held during the year	Attended during the year	Director or Chairperson	/ she is a Member or Chairperson	September, 2016)
Mr. Nikhil Gupta, Managing Director	Executive Director	5	2	1	-	No
Mr. Shikhar Aggarwal, Joint Managing Director	Promoter, Executive Director	6	5	1	-	No
Mr. Surinder Singh Kohli, Director (appointed on 14.02.2017)	Independent, Non- Executive Director	1	-	9	4	NA
Mr. Sarthak Behuria, Director (appointed on 11.11.2016)	Independent, Non- Executive Director	3	2	5	2	NA
Mr. Ram Prakash Bajpai, Director	Independent, Non- Executive Director	11	6	-	-	Yes
Ms. Shivani Mishra, Director	Independent Non- Executive Director	11	11	-	-	Yes

- \*Excluding interest in private limited companies, foreign companies and companies under Section 8 of the Companies Act, 2013.
- \*\* Includes Chairmanship / membership of the Audit Committee and the Stakeholders' Relationship Committee only.
- **B. Board Meetings:** During the financial year 2016-17, the Board met 11 (Eleven) times, details of which are as under:

S.No	Date of Board Meeting	Total no. of Directors	No. of Directors Present
1	12-04-2016	5	5
2	28-04-2016	5	5
3	03-05-2016	5	5
4	30-05-2016	4	4
5	17-06-2016	4	4
6	13-08-2016	3	2
7	20-10-2016	4	4
8	11-11-2016	4	2
9	19-12-2016	5	3
10	14-02-2017	5	5
11	06-03-2017	6	2

### C. Separate Meeting of Independent Directors

In accordance with the provisions of Companies Act 2013, a separate meeting of the Independent Directors of the Company was held on 4<sup>th</sup> June, 2016 to discuss the agenda item as prescribed. The Meeting was attended by Ms. Shivani Mishra and Mr. Ram Prakash Bajpai. The Meeting was chaired by Ms. Shivani Mishra.

### D. Terms and Conditions of appointment of Independent Directors

Terms and conditions of appointment of Independent Director(s) is available at the Company's website at http://blsinternational.com/(under Investors section).

### E. Performance evaluation of the Board, Committees and Directors

The Board in consultation with Nomination and Remuneration Committee annually evaluates the performance of the Board of Directors (including Committees thereof) as a whole and also of individual Directors, including Independent Directors. As an evaluation methodology, the Board may use any method(s) as it may deem appropriate in order to assess the Board's/committees effectiveness and Directors performance. Some of the indicators/criteria based on which the Independent Directors are evaluated are personal qualities, characteristics, substantial business/ professional experience, experience and stature, ability and willingness to devote time etc.

Pursuant to the provisions of the Companies Act 2013 and the provisions of LODR, the Board has carried out an annual evaluation of its own performance, performance of the Directors individually as well as the evaluation of its Committees. The following process was adopted for Board Evaluation:

The Nomination and Remuneration Committee (NRC) has drafted and approved the annual evaluation framework for evaluation of the Board, its Committees and the Individual Directors.

Feedback was sought from each Director through the above annual evaluation framework about their views on the performance of the Board covering various criteria such as the adequacy and diversity of Board structure and composition, contribution of the Board to the Company, understanding of roles and responsibilities, appropriateness of board meetings, effective contribution to the development of strategy(ies) etc. for the Company, effective communication with all of the organisation's stakeholders, attendance of the board members, understanding on the operation(s) / functioning of the Company etc.



Feedback was also sought from all the directors on the performance assessment of the committees of the Board. Areas on which the Committees of the Board were assessed included full & common understanding of roles & responsibilities, adequacy and diversity of the composition and structure, effective contribution to the development of strategy(ies), effective communication with the Board, Management, Employees and others, performance of functions and responsibilities.

Feedback was also taken from every director on his assessment of the performance of each of the other Directors (including independent directors) (excluding the director being evaluated) covering various criteria such as the assignments handled, participation in management decision making, Board Meetings and performance of the Company as a whole.

The feedback received from all the directors were consolidated and the collective feedback of the performance of the Board as a whole, its committees and individual directors was presented to the Board. Based on the inputs received, the Chairman of the Board has taken note of the performance evaluation process and the need and action plan for improvements was discussed upon. Feedback was also provided to the Directors, as appropriate.

### F. Independence and Familiarization Programme for the Independent Directors

The Company conducts Familiarization Programme for the Independent Directors to provide them an opportunity to familiarize with the Company, its management and its operations.

As per Section 149(7) of the Companies Act, 2013, the Company has received declaration of independence from all the Independent Directors as on 31st March, 2017.

### G. Shareholding of Directors

None of the Directors has any shareholding in the Company except below mentioned:

S.No.	Name	Designation	No of equity shares	%
1.	Mr. Shikhar Aggarwal	Joint Managing Director	2,00,000	1.95

## **H.** Relationships between directors inter-se The Directors inter-se are not related to each other.

#### 3. Committees

The Company has three Board level committees:

- A. Audit Committee
- B. Nomination and Remuneration Committee
- C. Stakeholders' Relationship Committee

#### A. Audit Committee:

The Company has a duly constituted Audit Committee. The constituted Audit Committee has the terms and roles as specified in Regulation 18 of LODR and Section 177 of the Companies Act, 2013. The role of the audit committee inter alia includes the following:

- 1. Oversight of the Company's financial reporting process and disclosure of financial information's.
- 2. Recommendation to the Board of appointment, remuneration etc. of Auditors.
- Review of financial statement and auditor's report.
- 4. Discussion with Statutory Auditors of the Company about their findings, observations, suggestions, scope of audit etc.
- 5. Review of internal control systems and accounting policies followed by the Company.
- 6. Review of the financial statements with the Management before their submission to the Board for approval etc.

In accordance with the Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015 (the Regulations), the Board of Directors of the Company has adopted the Code of Practices and Procedures for Fair Disclosure Unpublished Price Sensitive Information and Conduct for Regulation, Monitoring and Prevention of Insider Trading (the Code) to be followed by Directors, Employees and other connected persons. The Code contains regulations for preservation of price sensitive information, pre-clearance of trade and monitoring and implementation of the Code. Under the Code the Audit Committee is empowered to note and take on record the quarterly status reports detailing the dealings by Designated Persons in securities of the Company, as submitted by the Compliance officer on a quarterly basis;

In addition to the above, audit committee carries out all such other functions as provided under applicable laws and specified by the Board of Directors from time to time.

The current Audit Committee of your Company consists of three Directors namely Mr. Sarthak Behuria, Mr. Ram Prakash Bajpai, Independent Directors and Mr. Nikhil Gupta, Executive Director. Members of the Audit Committee possess financial / accounting expertise / exposure.

Mr. Sarthak Behuria, an Independent Non-Executive Director is the Chairman of the Audit Committee. The Company Secretary acts as the Secretary of the Audit Committee.

During the year ending March 31, 2017, 6 (Six) Audit Committee meetings were held on 30.05.2016, 13.08.2016, 20.10.2016, 11.11.2016, 19.12.2016 and 14.02.2017.

Attendance at Audit Committee Meetings was as under:

#### **Audit Committee**

S.No.	Name of the Member	Designation	No. of Meetings Held	No. of Meetings attended
1	Mr. Sarthak Behuria (inducted as member on 11.11.2016)	Chairman	2	2
2	Mr. Ram Prakash Bajpai (inducted as member on 30.05.2016)	Member	6	6
3	Mr. Nikhil Gupta (inducted as member on 13.08.2016)	Member	5	3
4	Mr. Vinod Aggarwal (resigned on 13.08.2016)	Member	1	1
5	Ms. Shivani Mishra (inducted as member on 30.05.2016)	Member	4	4

### B. Nomination and Remuneration Committee (NRC)

The Company has a duly constituted Nomination and Remuneration Committee's ("NRC"). The NRC's constitution and terms of reference are in compliance with provisions of the Section 178 of Companies Act, 2013, rules made thereunder and Regulation 19 of LODR.

The current NRC of your Company consists of three directors, namely, Mr. Sarthak Behuria, Mr. Ram Prakash Bajpai and Ms. Shivani Mishra, Independent Directors(s).

Mr. Ram Prakash Bajpai, an Independent Non-Executive Director is the Chairperson of the Committee. The Company Secretary of the Company acts as the Secretary of the Committee.

During the financial year 2016-17, 6(Six) NRC meetings were held on 17.06.2016, 13.08.2016, 20.10.2016, 11.11.2016, 19.12.2016 and 14.02.2017.

Attendance at Nomination & Remuneration Committee Meetings was as under:

#### **Nomination & Remuneration Committee**

S.No.	Name of the Member	Designation	No. of Meetings Held	No. of Meetings attended
1	Mr. Ram Prakash Bajpai	Chairman	6	4
2	Mr. Sarthak Behuria (inducted as member on 11.11.2016)	Member	2	2
3	Ms. Shivani Mishra	Member	6	6
4	Mr. Vinod Aggarwal (resigned on 13.08.2016)	Member	1	1
5	Mr. Shikhar Aggarwal (inducted as member on 17.06.2016)	Member	3	3



### C. Stakeholders Relationship Committee

The Company has a duly constituted Stakeholders Relationship Committee ("SRC"). The SRC's constitution and terms of reference are in compliance with provisions of the Section 178 of Companies Act, 2013, rules made thereunder and Regulation 20 of LODR.

The current SRC of your Company consists of three directors, namely, Mr. Ram Prakash Bajpai and Ms. Shivani Mishra, Independent Directors(s) and Mr. Shikhar Aggarwal, Joint Managing Director of the Company.

Mr. Ram Prakash Bajpai, an Independent Non-Executive Director is the Chairperson of the Committee. The Company Secretary of the Company acts as the Secretary of the Committee.

During the financial year 2016-17, one meeting of SRC has been held on 06.03.2017.

**M/s BEETAL FINANCIAL & COMPUTER SERVICES PVT. LTD.**, New Delhi, is the Registrar & Share Transfer Agent of the Company. The Company has delegated the authority for share transfers to the employee(s) of the Company to ensure that the share transfers are complied regularly. Mr. BalaJi Srivastava, Company Secretary is the Compliance Officer of the Company.

There are no pending complaints as of 31st March, 2017.

### 4. Remuneration Of Directors

The details of remuneration paid to the Whole-time directors are as under:

(Amount in Rs.)

Details	Mr. Nikhil Gupta¹, Managing Director		
Service Contract Valid Up To	12 <sup>th</sup> August, 2019*		
Period	1 <sup>st</sup> April, 2016	31st March, 2017	
Monthly Salary	Nil	1,00,000	
Monthly Special Allowance	Nil	Nil	
Performance Bonus	Nil	Nil	
	Service Contract Valid Up To Period Monthly Salary Monthly Special Allowance	Service Contract Valid Up To  Period  Monthly Salary  Monthly Special Allowance  12th Aug  1st April, 2016  Nil	

1. Mr. Nikhil Gupta has also drawn a remuneration of Rs. 6,00,000 during the year from BLS International FZE

S. No.	Details	Mr. Shikhar Aggarwal, Joint Managing Director		
	Service Contract Valid Up To	16 <sup>th</sup> June, 2021*		
	Period	1st April, 2016	31st March, 2017	
1.	Monthly Salary	Nil	75,000	
2.	Monthly Special Allowance	Nil	Nil	
3.	Performance Bonus	Nil	Nil	

**Note: 1.** No severance fee is payable to any Director.

Benefits: The benefits extended to each of the Whole Time Directors, inter-alia, include the following:

The remuneration paid during the year 2016-17, is within the limits specified in Section 197 of the Companies Act, 2013 (as amended) and has due approval from the Board of Directors of the Company.

There is no Stock Option Scheme of the Company for any Director (Executive/ Non- Executive).

Reference to remuneration paid to the directors and key managerial personnel under Directors Report attached in this Annual Report of the Company.

There has been no pecuniary relationship or business transaction by the Company with any Independent Non-Executive Director. The Company has paid Sitting Fee(s) to Independent Director(s) for attending the Board/Committee meetings as well as the traveling/conveyance expenses and reimbursement of expenses, if any, incurred for participating/ attending the Company's meetings.

### Criteria for making payment to non-executive directors:

During the year under review, the Non-executive directors (including independent directors) were paid Sitting Fee(s).

Non-executive directors of the Company do not hold any shares in the Company.

### 5. Details Of Annual General Meetings:

### A. Location and time where the last three Annual General Meetings ("AGM") were held is as under:

A. Location and time where the last three Annual General Meetings ("AGM") were held is as under:					
Year	Date and	Venue	Sp	ecial Resolution passed	
ended	Time				
31 <sup>st</sup>	30.09.2014	G- 4B- 1, Extension,	1.	Approval under section 180 (1) (c) of the Companies Act,	
March,	at 11:30	Mohan Co-Operative		2013 for an amount not exceeding Rupees 50 Crores.	
2014	a.m.	Industrial Estate, Mathura	2.	Approval under section 180 (1) (a) of the Companies Act,	
		Road, New Delhi- 110044		2013 for an amount not exceeding Rupees 50 Crores.	
31 <sup>st</sup>	30.09.2015	G- 4B- 1, Extension,	No	ne	
March,	at 11:30	Mohan Co-Operative			
2015	a.m.	Industrial Estate, Mathura			
		Road, New Delhi- 110044.			
31 <sup>st</sup>	23.09.2016	Indian Social Institute, 10,	1.	Approval under section 196, 197 of the Companies Act,	
March,	at 02:00	Lodhi Road Institutional		2013 for appointment of Managing Director of the Company.	
2016	p.m.	Area, New Delhi- 110003	2.	Approval under section 196, 197 of the Companies Act,	
				2013 for appointment of Joint Managing Director of the	
				Company.	
			3.	Approval under section 180 (1) (c) of the Companies Act,	
				2013 for an amount not exceeding Rupees 500 Crores.	
			4.	Approval under section 180 (1) (a) of the Companies Act,	
				2013 for an amount not exceeding Rupees 500 Crores.	
			5.	Approval under section 14 of the Companies Act, 2013 for	
				alteration of Articles of Association of the Company.	
			6.	Approval under Regulation 23 of SEBI (Listing Obligations	
				and Disclosures Requirements) Regulations 2015 for	
				approving Related Party Transaction.	
			7.	Approval under section 186 of the Companies Act, 2013 for	
				an amount not exceeding Rupees 750 Crores.	

### B. None of the resolution(s) were put through Postal Ballot during the financial year 2016- 2017.

### 6. Means of Communication

The Company provides unaudited as well as audited financial results to the stock exchanges immediately after being approved by the Board. The quarterly, half yearly and annual results of the Company are published in one English daily (Financial Express) and one Hindi newspaper (Jansatta).

The Company's shareholding pattern, financial results, Code of Conduct, AGM Notice, Annual Reports, Corporate Governance Reports, Details of familiarization Programmes for Independent Directors, Vigil Mechanism (including Whistle Blower Mechanism / Policy), Terms and Conditions for appointment of an Independent Director, Policy on Dealing with related Party Transactions, Investor Contact details etc. and other information as required under applicable provisions of the Companies Act, 2013 read with rules made thereunder and LODR including Regulation 46(2)(n)are being displayed at Company's website under the head 'Investors Section'.

No presentations were made by the Company to the analysts or to the institutional investors.



#### 7. Disclosures

a. Disclosures on materially significant related party transactions that may have potential conflict with the interests of the Company at large:

In compliance of applicable laws, your company has formulated a policy on materiality and dealing with related party transactions and details of the policy is available on the website http://blsinternational.com/(under Investors Section)

The disclosure of transactions with the related parties per Accounting Standard 18 is appearing in Note no 29 of the notes to standalone financial statements with the Company for the year ended March 31, 2017.

- b. Details of non-compliance, penalties, strictures by stock exchanges or Securities & Exchange Board of India ("SEBI") or any statutory authority, on any matter related to the capital markets during last three years: None
- c. Details of establishment of vigil mechanism, whistle blower policy, and affirmation that no personnel has been denied access to the Audit Committee

The Business Conduct Manual of BLS is applicable for global operations including your Company, a copy of which is accessible to associates of the Company, inter-alia provides that associates can anonymously report violations by calling on the number mentioned therein. In compliance of applicable provisions of the Companies Act, 2013, rules made thereunder and regulation the provisions of LODR, the Board of Directors of your Company had approved the Vigil Mechanism (including Whistle Blower Mechanism / Policy). The details of which are appearing on the website http://blsinternational.com (in investors section).

It is also affirmed that no personnel have been denied access to the Audit Committee.

d. Details of compliance with mandatory requirements and adoption of nonmandatory requirements as specified in Part E of Schedule II:

The Company had duly complied with all the mandatory requirements under Chapter IV of the LODR. The Company had not adopted the non-mandatory (discretionary) requirements as mentioned in Part E of Schedule-II of the LODR except that the Company has separate post for the Managing Director and that the Internal Auditor reports directly to the Audit Committee.

e. Web link where policy for determining 'material' subsidiaries and policy for dealing related party transactions

Policy for dealing related party transactions can be accessed at: http://blsinternational.com/ (in investors section).

f. Disclosure of commodity price risks and commodity hedging activities

During the year under review, the Company had no price risks and commodity hedging activities.

g. Disclosure of compliance with Corporate Governance Requirements

The Company has duly complied with the corporate governance requirements specified in Regulation 17 to 27 and clauses (b) to (i) of sub-regulation (2) of Regulation 46 of LODR.

### h. Disclosure of accounting treatment

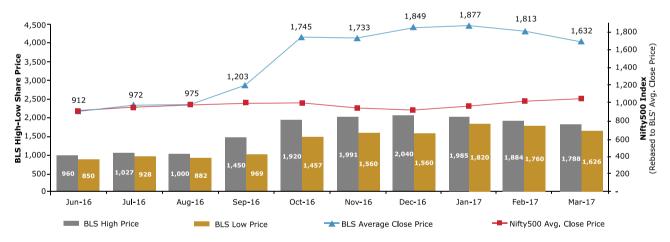
Accounting has been done in accordance with applicable accounting standards. There has been no change in accounting policies of the company during the year from the last financial year.

### 8. General Shareholders Information

(A	)	
1	AGM: Date, Time and Venue	21.09.2017, 15:00 HRS, INDIAN SOCIAL INSTITUTE, 10 INSTITUTIONAL AREA, LODHI ROAD, NEW DELHI-110024
2	Financial Year	1 <sup>st</sup> April to 31 <sup>st</sup> March (The last financial year was of 12 months commencing from 1 <sup>st</sup> April, 2016 to 31 <sup>st</sup> March, 2017)
3	Date of Book Closure	14 <sup>th</sup> September, 2017 to 21 <sup>th</sup> September, 2017 (both days inclusive)
4	Listing on Stock Exchanges	National Stock Exchange of India Limited (NSE)  Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Mumbai – 400 051  BSE Ltd.  Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai - 400001  Metropolitan Stock Exchange of India Limited (MSEI)  Vibgyor Towers, 4th floor, Plot No C 62, G - Block, Opp. Trident Hotel,
5	Stock Code	Bandra Kurla Complex, Bandra (E), Mumbai – 400 098, India.  It is hereby confirmed that Listing fees of NSE, BSE & MSEI up to 2016-2017 duly paid.  BLS (for NSE & MSEI), 540073 (for BSE)

### (B) Share Price Performance

### **BLS International vs. Nifty500**



### **BLS International vs. S&P BSE Sensex**



### Note:

- 1. BLS High and Low prices in rupees per traded share
- 2. NSE data for the period (15<sup>th</sup> June, 2016 to 31<sup>st</sup> March, 2017)
- 3. BSE data for the period (8th September, 2016 to 31st March, 2017)



### (C) Registrar & Share Transfer Agent:

M/s Beetal Financial & Computer Services Pvt. Ltd., Beetal House, 3<sup>rd</sup> Floor, 99 Madangir, Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi- 110062.

Phone- 91-11-2996 1281-83, Fax- 91-11-2996 1284, Email- beetalrta@gmail.com

### (D) Share Transfer System

M/s Beetal Financial & Computer Services Pvt. Ltd, Registrar & Share Transfer Agent ("RTA") of the Company looks after share transfer, transmission, transposition, dematerialization and re-materialization of shares, issue of duplicate share certificates, split and consolidation of shares etc. on regular basis in compliance of various provisions of the laws, as applicable.

### (E) Distribution of Shareholding as on 31st March, 2017:

No. of Shares held	Folios		Shares*	' held
	Nos.	%	Nos.	%
up to 500	956	90.02	41,681	0.41
501 - 1000	20	1.88	15,628	0.15
1001 - 5000	15	1.41	39,028	0.38
5001 - 10000	3	0.28	21,819	0.21
10001 and above	68	6.40	1,01,26,844	98.85
TOTAL	1062	100	1,02,45,000	100.00

### (F) Shareholding Pattern as on 31st March, 2017

Description of Investors	No. of shares held	% of shareholding
1. Promoters	76,06,000	74.24
<ol><li>Financial Institutions, Insurance Companies, Bank &amp; Mutual Fund etc.</li></ol>	-	-
3. Foreign Institutional Investor	945	0.01
4. Private Corporate Bodies	-	-
5. NRIs/ OCBs	2,223	0.02
6. Indian Public, Trust & HUF*	26,35,832	25.73
TOTAL	1,02,45,000	100.00
* Includes clearing members	·	

### (G) Dematerialization of shares and liquidity:

As on 31<sup>st</sup> March, 2017, total 1,02,45,000 Equity Shares of face value of Rupees 10 each are listed at BSE, NSE and MSEI. As on March 31, 2017, 89.53% of the Company's total Share Capital was held in dematerialized form with National Securities Depository Limited (NSDL) and Central Depository Service (India) Limited (CDSL).

- (H) Outstanding GDRs/ ADRs/ Warrants or any convertible instruments, conversion date and likely impact on equity: The Company has not issued any GDRs/ADRs / Warrants or any convertible instruments.
- (I) Commodity price risk or foreign exchange risk and hedging ctivities: The Company does not have any price risk or foreign exchange and hedging activities.
- **(K) Corporate Office/Address of Correspondence:** 912, Indraprakash Building, 21, Barakhamba Road, New Delhi– 110001

**Investors' Correspondence may be Addressed to:** M/s. Beetal Financial & Computer Services Pvt. Ltd., Beetal House, 3<sup>rd</sup> Floor, 99 Madangir, Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi- 110062

Website: http://www.beetalfinancial.com/

E-mail ID: beetalrta@gmail.com

### (L) Investor Education Protection Fund ("IEPF")

In compliance with the Ministry of Corporate Affairs ("MCA") notification dated 10<sup>th</sup> May, 2012 related to IEPF where MCA had notified rules for the uploading of information regarding unpaid and unclaimed amounts lying with the companies. Since the Company does not have any unpaid and unclaimed amounts. This provision in not applicable on the Company.

# (M) BLS International Services Limited - Unclaimed Suspense Account ("Unclaimed Suspense Account")

The details of equity shares ("shares") held in an Unclaimed Suspense Account are as follows:

S No.	Particulars	Details
1.	Aggregate number of shareholders and the outstanding shares lying in the Unclaimed Suspense Account at the beginning of the financial year 2016-17.	<ul> <li>Aggregate number of Shareholders - Nil</li> <li>Number of outstanding Shares - Nil shares</li> </ul>
2.	Number of shareholders who approached the issuer for transfer of shares from the Unclaimed Suspense Account during the financial year 2016-17.	Nil
3.	Number of shareholders to whom shares were transferred from the Unclaimed Suspense Account during the financial year 2016-17.	Nil
4.	Aggregate number of shareholders and the outstanding shares lying in the Unclaimed Suspense Account at the end of the financial year 2016-17.	<ul> <li>Aggregate number of shareholders - Nil</li> <li>Number of outstanding shares - Nil</li> </ul>

Note: Voting rights on the above mentioned equity shares would remain frozen till the owner of such equity shares claims the shares.

### (8) Other Informations

- (a) Details of the Directors Seeking Appointment/Re-appointment: None of the Directors are liable to retire by rotation.
- **(b) Management Discussion and Analysis Report:** A Management Discussion and Analysis Report which forms part of the Annual report is given by means of a separate annexure and is attached to the Directors' Report.
- (c) Certificate from Statutory Auditor regarding compliance of conditions of corporate governance: A certificate from the statutory auditor is enclosed as "Annexure B" certifying the compliance of corporate governance requirements by the Company.
- **(d) CEO/CFO Certificate:** In terms of the requirement of the Regulation 17(8) of the LODR, the certificates from CEO/CFO had been obtained.

On behalf of the Board of Directors M/s. BLS International Services Limited

Shikhar Aggarwal

Joint Maanaging Director DIN -06975729

Place: New Delhi Date: 9<sup>th</sup> August, 2017



# Annexure-A

### **Corporate Governance Report Of BLS International Services Limited**

### **Declaration regarding Affirmation of compliance with the Code of Conduct**

I hereby confirm that the Company has received affirmations on compliance with the Code of conduct for the financial year ended 1<sup>st</sup> March, 2017 from all the Board Members and Senior Management Personnel pursuant to the requirements of Regulation 26(3) of LODR.

For BLS International Services Limited

Shikhar Aggarwal

Joint Maanaging Director DIN -06975729

Place: New Delhi Date: 9<sup>th</sup> August, 2017 Certificate April 6, 2017

Certified that as on and up to 31st March, 2017 we hereby confirm that:

- A. We have reviewed Financial Statements and the cash flows statement for the year and that to the best of our knowledge and belief:
- these statements do not contain any materially untrue statement or omit any material fact or Contain statements that might be misleading;
- these statements together present a true and fair view of listed entity's affair and are in compliance with existing accounting standard, applicable laws and regulations.
- B. There are, to the best of our knowledge and belief, no transactions entered into by listed entity during the year which are fraudulent, illegal or violative of the listed entity's code of conduct.
- C. We accept responsibility for establishing and maintaining internal controls for financial reporting and that we have evaluated the effectiveness of internal control systems of the listed entity pertaining to financial reporting and we have disclosed to the auditors and the audit committee, deficiencies in the design or operation of such internal controls, if any, of which we are aware and the steps we have taken or propose to take the rectify these deficiencies.
- D. We have indicated to the auditors and the Audit committee
- significant changes in internal control over financial reporting during the quarter.
- significant changes in accounting policies during the quarter and that the same have been disclosed in the notes to the financial statements; and
- instances of significant fraud of which we have become aware and the involvement therein, if any, of the management or an employee having a significant role in the listed entity's internal control system over financial reporting, if any.

For BLS International Services Limited

**Shikhar Aggarwal**Joint Managing Director

Mukul Harmilapi
Chief Financial Officer



# Independent Auditors' Report

To the Members

### **BLS International Services Limited**

## Report on the Consolidated Financial Statements

We have audited the accompanying consolidated financial statements of **BLS International Services Limited (herein referred to as "the Holding Company")** and its subsidiaries (the Holding Company and its subsidiaries together referred to as "the Group"), comprising of the consolidated balance sheet as at 31<sup>st</sup> March, 2017, the consolidated statement of profit and loss, the consolidated cash flow statement for the year then ended, and a summary of the significant accounting policies and other explanatory information (hereinafter referred to as "the consolidated financial statements").

### Management's Responsibility for the Consolidated Financial Statements

The Holding Company's Board of Directors is responsible for the preparation of these consolidated financial statements in terms of the requirements of the Companies Act, 2013 ("the Act") that give a true and fair view of the consolidated financial position, consolidated financial performance and consolidated cash flows of the Group in accordance withthe accounting principles generally accepted in India, including the Accounting Standards specified under Section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014 and the Companies (Accounting Standards) Amendment Rules, 2016 as amended. The respective Board of Directors of the companies included in the Group are responsible for maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding the assets of the Group and for preventing and detecting frauds and other irregularities; the selection and application of appropriate accounting policies; judgments and estimates that are reasonable and prudent; and the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the consolidated financial statements that give a true and fair view and

are free from material misstatement, whether due to fraud or error, which have been used for the purpose of preparation of the consolidated financial statements by the Directors of the Holding Company, as aforesaid.

### **Auditor's Responsibility**

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. While conducting the audit, we have taken into account the provisions of the Act, the accounting and auditing standards and matters which are required to be included in the audit report under the provisions of the Act and the Rules made thereunder.

We conducted our audit in accordance with the Standards on Auditing issued by the Institute of Chartered Accountants of India, as specified under Section 143(10) of the Act. Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and the disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal financial control relevant to the Holding Company's preparation of the consolidated financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of the accounting estimates made by the Holding Company's Board of Directors, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence obtained by us and the audit evidence obtained by the other auditors in terms of their reports referred to in Other Matters paragraph below, is sufficient and appropriate to provide a basis for our audit opinion on the consolidated financial statements.

### **Opinion**

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid consolidated financial statements give the information required by the Act in the manner so required and give a true and fair view in conformity with the accounting principles generally accepted in India, of the consolidated state of affairs of the Group as at 31st March, 2017, and their consolidated profit and their consolidated cash flows for the year then ended on that date.

### **Other Matters**

- 1. We did not audit the financial statements/ financial information of one subsidiary company & six step down subsidiaries incorporated outside India, whose financial statements reflect total assets of Rs. 1,542,278,501/as at 31st March, 2017, total revenue of Rs. 5,323,730,955/- and net cash flows amounting to Rs. 185,792,302/- for the year ended on that date, as considered in financial statements. In respect of one subsidiary company & six step down subsidiaries, the management has provided us converged financial statements as per applicable accounting standards prescribed under Section 133 of Companies Act, 2013 read with Rule 7 of companies (Accounts) Rules, 2014 and the Companies (Accounting Standards) Amendment Rules, 2016 as amended (IGAAP) after its audit by the other auditor whose reports have been furnished to us by the Management and our opinion on the financial statements, in so far as it relates to the amounts and disclosures included in respect of one subsidiary company & six step down subsidiaries and our report in terms of sub-sections (3) of Section 143 of the Act, in so far as it relates to the aforesaid subsidiaries is based solely on the financial statements provided by the management and report of the other auditor.
- The Consolidated financial statements of the Company for the year ended 31<sup>st</sup> March, 2016 were audited by another auditor P. Bholusaria & Co., Chartered Accountants, Delhi, who had given an unmodified opinion on these consolidated financial statements with their consolidated audit report dated 30<sup>th</sup> May, 2016.

Our opinion on the consolidated financial statements, and our report on Other Legal and Regulatory Requirements below, is not modified in respect of the above matters with respect to our reliance on the work done and the reports of the other auditors.

# Report on Other Legal and Regulatory Requirements

As required by Section 143 (3) of the Act, we report, to the extent applicable, that:

- We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit of the aforesaid consolidated financial statements;
- In our opinion, proper books of account as required by law relating to preparation of the aforesaid consolidated financial statements have been kept so far as it appears from our examination of those books and the reports of the other auditors;
- The consolidated balance sheet, the consolidated statement of profit and loss, and the consolidated cash flow statement dealt with by this Report are in agreement with the relevant books of account maintained for the purpose of preparation of the consolidated financial statements;
- In our opinion, the aforesaid consolidated financial statements comply with the Accounting Standards specified under Section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014 and the Companies (Accounting Standards) Amendment Rules, 2016 as amended;
- On the basis of the written representations received from the directors of the holding company and subsidiary companies incorporated in India as on 31st March, 2017 taken on record by the Board of Directors of the Holding company, none of the directors of the Group companies incorporated in India is disqualified as on 31st March, 2017 from being appointed as a director in terms of Section 164 (2) of the Act;
- With respect to the adequacy of the internal



financial controls over financial reporting of the Group and the operating effectiveness of such controls, refer to our separate report in "Annexure A"; and

- With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:
  - The consolidated financial statement discloses the impact of pending litigations on the consolidated financial position of the Group Refer Note 25 to the consolidated financial statements;
  - 2. The group did not have any material foreseeable losses on long-term contracts including derivative contracts;
  - There has been no delay in transferring amounts, required to transferred, to be transferred, to the Investor Education and Protection Fund by the Holding Company and its subsidiary companies incorporated in India; and

4. The Holding Company and its subsidiary companies incorporated in India, has provided requisite disclosures in Note 30 to the consolidated financial statements as to holdings as well as dealings in Specified Bank Notes during the period from 8th November, 2016 to 30th December, 2016. Based on our audit procedures and relying on the management representation regarding the holding and nature of cash transactions, including specified bank notes, we report that these disclosures are in accordance with the books of accounts maintained by the Holding Company and its subsidiaries and as produced to us by the management.

### For S S Kothari Mehta & Co.

Chartered Accountants Firm's Registration Number: 000756N

### **Harish Gupta**

Place: New Delhi Partner
Date: 22<sup>nd</sup> May, 2017 Membership No.: 098336

Annexure A to the Independent Auditor's Report to the members of BLS International Services Limited dated 22<sup>nd</sup> May, 2017 on its Consolidated Financial Statement.

Report on the Internal Financial Controls under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 ("the Act") as referred to in paragraph 2(f) of 'Report on Other Legal and Regulatory Requirements' section.

Our reporting on the internal financial controls over financial reporting is not applicable in respect of one subsidiary company and six step down subsidiaries incorporated outside India.

In conjunction with our audit of the consolidated financial statement of **BLS International Services Limited** as of and for the year ended 31<sup>st</sup> March, 2017. We have audited the Internal Financial Controls over Financial Reporting of BLS International Services Limited (hereinafter referred to as the "Holding Company") and subsidiary companies incorporated in India (the Holding Company and its subsidiary companies incorporated in India together referred to as "the Group") for the year ended on that.

# Management's Responsibility for Internal Financial Controls

The respective Board of Directors of the Holding Company and its subsidiary companies which are companiesincorporated in India, are responsible for establishing and maintaining internal financial controls based on the internal control over financial reporting criteria established by the Holding Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India. These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to the respective company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Companies Act, 2013 (the Act).

### **Auditors' Responsibility**

Our responsibility is to express an opinion on the Group's internal financial controls over financial reporting based on our audit.

We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the "Guidance Note") and the Standards on Auditing issued by ICAI and deemed to be prescribed under section 143(10) of the Act, to the extent applicable, to an audit of internal financial controls, both applicable to an audit of Internal Financial Controls and, both issued by the Institute of Chartered Accountants of India. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls over financial reporting was established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system over financial reporting and their operating effectiveness. Our audit of internal financial controls over financial reporting included obtaining an understanding of internal financial controls over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.

We believe that the audit evidence we have obtained, is sufficient and appropriate to provide a basis for our audit opinion on the Company's internal financial controls system over financial reporting.

# Meaning of Internal Financial Controls over Financial Reporting

A company's internal financial control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of consolidated financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial control over financial reporting includes those policies and procedures that:



- pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company;
- provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and
- providereasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

# Inherent Limitations of Internal Financial Controls over Financial Reporting

Because of the inherent limitations of internal financial controls over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls over financial reporting to

future periods are subject to the risk that the internal financial control over financial reporting may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

### **Opinion**

In our opinion, the Group hasmaintained, in all material respects, an adequate internal financial controls system over financial reporting and such internal financial controls over financial reporting were operating effectively as at 31st March, 2017, based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India.

### For S S Kothari Mehta & Co.

Chartered Accountants Firm's Registration Number: 000756N

**Harish Gupta** 

Place: New Delhi Partner
Date: 22<sup>nd</sup> May, 2017 Membership No.: 098336

### **Consolidated Balance Sheet**

as at 31st March, 2017

(All amounts in INR, unless otherwise stated)

Equity and liabilities         Shareholders' funds       102,450,000       102,450,000         Reserves and surplus       1,542,799,673       1,085,028,352         Total shareholders' funds       1,645,249,673       1,187,478,352         Minority interest       1,360,291       1,017,380         Non-current liabilities       1,360,291       1,017,380         Long-term borrowings       4       486,985,720       40,042,334         Long-term provisions       5       12,342,926       11,038,757         Deferred tax liability (net)       6       13,916,833          Total non-current liabilities       513,245,479       51,081,091         Current liabilities       7       351,212,639          Trade payables       8           Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)       130,306,269       67,796,852         Other current liabilities       9       317,496,417       59,341,222         Short-term provisions       10       8,912,248       4,666,456         Total current liabilities       807,927,573       131,804,530	as at 51 Transin, 2017		( 2 2 III 2111) u	
Share capital         2         10,450,000           Reserves and surplus         3         1,542,799,673         1,085,028,352           Total shareholders' funds         4         1,645,249,673         1,187,478,352           Minority interest         2         1,645,249,673         1,187,478,352           Mon-current liabilities         3         1,486,985,704         4,0042,334           Long-term provisions         5         1,342,905         10,083,787           Deferred tax liability (net)         6         1,31,245,90         10,083,787           Total ono-current liabilities         7         315,121,269         51,081,091           Short-term borrowings         7         351,212,59         51,081,091           Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)         7         313,036,696         67,796,852           Other current liabilities         9         317,496,41         59,341,222         7,796,852           Other current liabilities         9         317,496,41         59,341,222         7,796,852           Total current liabilities         9         317,496,41         59,341,222         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,79		Notes	2016-17	2015-16
Share capital         2         102,450,000         102,450,000           Reserves and surplus         3         1,542,799,63         1,085,028,352           Total shareholders' funds         1,366,249,673         1,187,478,352           Minority interest         1,360,291         1,107,308           Non-current liabilities         2         486,985,720         40,042,334           Long-term provisions         4         486,985,720         40,042,334           Correct datal liability (net)         6         13,916,33         31,083,35           Total ono-current liabilities         513,245,479         51,081,091           Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)         6         139,163,33         67,796,852           Other current liabilities         9         317,496,417         59,341,222         67,796,852           Other current liabilities         9         317,496,417         59,341,222         70,796,852           Other current liabilities         9         317,496,417         59,341,222         70,796,852           Total current liabilities         9         317,496,417         59,341,222         70,796,852           Total current liabilities         9         36,787,850         13,896,833         13,183,833         1				
Reserves and surplus         3         1,542,799,673         1,085,028,352           Total shareholders' funds         1,645,249,673         1,187,478,352           Minority interest         1,360,291         1,017,380           Non-current liabilities         4         486,985,720         40,042,334           Long-term provisions         5         12,342,926         11,038,757           Deferred tax liability (net)         5         12,342,926         11,038,757           Total non-current liabilities         513,245,49         51,081,091           Current liabilities         513,245,49         51,081,091           Total outstanding due of the Micro, Small and Medium enterprises (MSMEs)         6         130,306,269         6,796,852           Other current liabilities         9         31,496,417         59,341,222           Short-term provisions         10         8,912,248         4,666,456           Total current liabilities         9         317,496,417         59,341,222           Short-term provisions         10         8,912,248         4,666,456           Total current liabilities         9         317,496,417         59,341,222           Short-term provisions         10         8,912,275         313,804,533           Total current as	Shareholders' funds			
Total shareholders' funds         1,484,249,673         1,187,478,352           Minority interest         1,360,291         1,017,380           Non-current liabilities         4         486,985,720         40,042,334           Long-term provisions         5         12,342,926         11,038,757           Deferred tax liability (net)         6         13,916,833         1           Total non-current liabilities         5         12,342,926         51,081,091           Short-term borrowings         7         351,212,639         51,081,091           Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)         7         130,306,269         67,796,852           Other current liabilities         9         317,496,417         59,341,222         59,412,222           Short-term provisions         10         8,912,24         4,666,456         67,796,852           Total current liabilities         9         317,896,475         59,412,222         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7,796,852         7	Share capital	2	102,450,000	102,450,000
Minority interest         1,360,291         1,017,380           Non-current liabilities         2         4,0042,334           Long-term borrowings         4         486,985,720         40,042,334           Long-term provisions         5         12,342,926         11,038,735           Deferred tax liability (net)         6         13,916,833         -           Total non-current liabilities         513,245,479         51,081,091           Short-term borrowings         7         351,212,639         -           Trade payables         8         -         -           Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)         130,306,269         67,796,852           Other current liabilities         9         317,496,417         59,341,222           Short-term provisions         10         8,912,248         4,666,456           Total current liabilities         9         317,496,417         59,341,222           Short-term provisions         10         8,912,248         4,666,456           Total current liabilities         9         317,496,417         59,341,222           Short-term provisions         10         8,912,249         4,666,456           Total equity and liabilities         10         8,912,249 <td>Reserves and surplus</td> <td>3</td> <td>1,542,799,673</td> <td>1,085,028,352</td>	Reserves and surplus	3	1,542,799,673	1,085,028,352
Non-current liabilities         4         486,985,720         40,042,334           Long-term provisions         5         12,342,926         11,038,757           Deferred tax liability (net)         6         13,916,833         -           Total non-current liabilities         513,245,479         \$1,081,091           Current liabilities         7         351,212,639         -           Short-term borrowings         7         351,212,639         -           Trade payables         8         -         -         -         -           Total outstanding dues other Micro, Small and Medium enterprises (MSMEs)         1         -	Total shareholders' funds		1,645,249,673	1,187,478,352
Long-term borrowings         4         486,985,720         40,042,334           Long-term provisions         5         12,342,926         11,038,757           Deferred tax liability (net)         6         13,916,833         -           Total non-current liabilities         513,245,479         51,081,091           Current liabilities         7         351,212,639         5,081,091           Trade payables         8         -         -         -           Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)         130,306,269         6,796,852         -           Other current liabilities         9         317,496,417         59,341,222         -	Minority interest		1,360,291	1,017,380
Long-term provisions         5         12,342,926         11,038,757           Deferred tax liability (net)         6         13,916,833         -           Total non-current liabilities         5         513,245,479         51,081,091           Current liabilities         5         351,212,639         5,081,091           Short-term borrowings         7         351,212,639         -           Trade payables         8         -         -           Total outstanding dues other Misoro, Small and Medium enterprises (MSMEs)         130,300,269         67,796,852           Other current liabilities         9         317,496,417         59,341,222           Short-term provisions         10         8,912,2753         313,804,530           Total current liabilities         9         317,496,417         59,341,222           Short-term provisions         10         8,912,2753         313,804,530           Total equity and liabilities         9         307,783,016         131,804,530           Non-current sasets         1         78,978,301         1,31,881,333           Fixed assets         11         718,433,928         153,886,091           • Property, plant & equipment         11         65,833,126         88,236,79 <td< td=""><td>Non-current liabilities</td><td></td><td></td><td></td></td<>	Non-current liabilities			
Deferred tax liability (net)         6         13,916,833         6           Total non-current liabilities         513,245,479         51,081,091           Current liabilities         513,245,479         51,081,091           Short-term borrowings         7         351,212,639         6           Trade payables         8         7         130,306,269         67,796,852           Other current liabilities         9         317,496,41         59,341,222           Other current liabilities         9         317,496,41         59,341,222           Short-term provisions         10         8,912,248         4,666,456           Total current liabilities         807,927,573         131,804,530           Total current liabilities         9         317,496,417         59,341,222           Rotal current liabilities         9         317,496,417         59,341,222           Rotal current liabilities         9         80,922,753         131,804,530           Property, plant & equipment         11         718,439,928         153,886,901           • Property, plant & equipment         11         718,439,928         153,886,901           • Property, plant & equipment         11         718,439,928         82,326,779           Incorporations c	Long-term borrowings	4	486,985,720	40,042,334
Total non-current liabilities         51,245,479         51,081,091           Current liabilities         5         51,081,091         51,081,091           Short-term borrowings         7         351,212,639         -           Trade payables         8         -         -           Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)         1         1         -           Total outstanding dues other than MSMEs         9         317,496,417         59,341,222         -<	Long-term provisions	5	12,342,926	11,038,757
Current liabilities         Short-term borrowings       7       351,212,639       -         Trade payables       8       -       -         Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)       130,306,269       67,796,852         Other current liabilities       9       317,496,417       59,341,23         Short-term provisions       10       8,912,248       4,666,456         Total current liabilities       807,927,573       131,804,530         Total equity and liabilities       807,927,573       131,804,530         Assets       8       807,927,573       131,804,530         Fixed assets       8       807,927,573       131,804,530         **Property, plant & equipment       11       718,439,928       153,886,091         **Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Defreed tax assets (net)       6       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       14       597,014,609       22,075,136         Cas	Deferred tax liability (net)	6	13,916,833	-
Short-term borrowings       7       351,212,639       -         Trade payables       8       -       -         Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)       130,306,269       67,796,852         Other current liabilities       9       317,496,417       59,341,222         Short-term provisions       10       8,912,248       4,666,456         Total current liabilities       807,927,573       131,804,530         Total equity and liabilities       2,967,783,016       1,371,381,353         Assets         Non-current assets       5       7         Fixed assets       11       718,439,928       153,886,091         • Property, plant & equipment       11       718,439,928       153,886,091         • Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       1       597,014,609       22,075,136         Cash and bank balances       <	Total non-current liabilities		513,245,479	51,081,091
Trade payables       8         Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)       -       -         Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)       130,306,269       67,796,852         Other current liabilities       9       317,496,417       59,341,222         Short-term provisions       10       8,912,248       4,666,456         Total current liabilities       807,927,573       131,804,530         Total equity and liabilities       2,967,783,016       1,371,381,353         Assets         Non-current assets         Fixed assets       11       718,439,928       153,886,091         • Property, plant & equipment       11       718,439,928       153,886,091         • Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1       1,095,191,358       263,573,724         Current assets       14       597,014,609       22,075,136         Cash and bank balances	Current liabilities			
Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)       - <td>Short-term borrowings</td> <td>7</td> <td>351,212,639</td> <td>-</td>	Short-term borrowings	7	351,212,639	-
Total outstanding dues other than MSMEs       130,306,269       67,796,852         Other current liabilities       9       317,496,417       59,341,222         Short-term provisions       10       8,912,248       4,666,456         Total current liabilities       807,927,573       131,804,530         Total equity and liabilities       2,967,783,016       1,371,381,353         Assets         Non-current assets         Property, plant & equipment       11       718,439,928       153,886,091         Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       1,095,191,358       263,573,724         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets	Trade payables	8		
Other current liabilities       9       317,496,417       59,341,222         Short-term provisions       10       8,912,248       4,666,456         Total current liabilities       807,927,573       131,804,530         Total equity and liabilities       2,967,783,016       1,371,381,353         Assets         Non-current assets       5       5         Fixed assets       1       718,439,928       153,886,091         • Property, plant & equipment       11       718,439,928       153,886,091         • Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       1       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       1       153,408,715       -         Tota	Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs)		-	-
Short-term provisions       10       8,912,248       4,666,456         Total current liabilities       807,927,573       131,804,530         Total equity and liabilities       2,967,783,016       1,371,381,353         Assets         Non-current assets         Fixed assets       11       718,439,928       153,886,091         • Property, plant & equipment       11       718,439,928       153,886,091         • Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       1       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current asse	Total outstanding dues other than MSMEs		130,306,269	67,796,852
Total current liabilities         807,927,573         131,804,530           Total equity and liabilities         2,967,783,016         1,371,381,353           Assets         Non-current assets         Fixed assets           • Property, plant & equipment         11         718,439,928         153,886,091           • Intangible assets         11         65,833,126         88,236,779           Non-current investments         12         305,172,754         16,617,053           Deffered tax assets (net)         6         -         3,899,801           Long-term loans and advances         13         5,745,550         934,000           Total non-current assets         1,095,191,358         263,573,724           Current assets         1,095,191,358         263,573,724           Current assets         14         597,014,609         22,075,136           Cash and bank balances         15         664,820,483         473,220,276           Short-term loans and advances         15         664,820,483         473,220,276           Short-term loans and advances         16         457,347,851         612,512,217           Other current assets         17         153,408,715         612,512,217           Total current assets         1,872,591,658         1	Other current liabilities	9	317,496,417	59,341,222
Total equity and liabilities       2,967,783,016       1,371,381,353         Assets         Non-current assets       11       718,439,928       153,886,091         • Property, plant & equipment       11       718,439,928       153,886,091         • Property, plant & equipment       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       1,095,191,358       263,573,724         Current assets       1       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715          Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Short-term provisions	10	8,912,248	4,666,456
Assets         Non-current assets         Fixed assets       11       718,439,928       153,886,091         • Property, plant & equipment       11       65,833,126       88,236,779         • Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       14       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,355	Total current liabilities		807,927,573	131,804,530
Non-current assets         Fixed assets       11       718,439,928       153,886,091         • Property, plant & equipment       11       65,833,126       88,236,779         • Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       14       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Total equity and liabilities		2,967,783,016	1,371,381,353
Fixed assets       Froperty, plant & equipment       11       718,439,928       153,886,091         • Property, plant & equipment       11       718,439,928       153,886,091         • Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets         Current assets       1,095,191,358       263,573,724         Current assets         Trade receivables       14       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Assets			
<ul> <li>Property, plant &amp; equipment</li> <li>Intangible assets</li> <li>Intangible assets</li> <li>11 65,833,126 88,236,779</li> <li>Non-current investments</li> <li>12 305,172,754 16,617,053</li> <li>Deffered tax assets (net)</li> <li>6 - 3,899,801</li> <li>Long-term loans and advances</li> <li>13 5,745,550 934,000</li> <li>Total non-current assets</li> <li>1,095,191,358 263,573,724</li> <li>Current assets</li> <li>Trade receivables</li> <li>14 597,014,609 22,075,136</li> <li>Cash and bank balances</li> <li>Short-term loans and advances</li> <li>457,347,851 612,512,217</li> <li>Other current assets</li> <li>17 153,408,715 -</li> <li>Total current assets</li> <li>1,872,591,658 1,107,807,629</li> <li>Total assets</li> <li>2,967,783,016 1,371,381,353</li> </ul>	Non-current assets			
• Intangible assets       11       65,833,126       88,236,779         Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       14       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Fixed assets			
Non-current investments       12       305,172,754       16,617,053         Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       14       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Property, plant & equipment	11	718,439,928	153,886,091
Deffered tax assets (net)       6       -       3,899,801         Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       -	Intangible assets	11	65,833,126	88,236,779
Long-term loans and advances       13       5,745,550       934,000         Total non-current assets       1,095,191,358       263,573,724         Current assets       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Non-current investments	12	305,172,754	16,617,053
Total non-current assets       1,095,191,358       263,573,724         Current assets       597,014,609       22,075,136         Cash and bank balances       15 664,820,483       473,220,276         Short-term loans and advances       16 457,347,851       612,512,217         Other current assets       17 153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Deffered tax assets (net)	6	-	3,899,801
Current assets         Trade receivables       14       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Long-term loans and advances	13	5,745,550	934,000
Trade receivables       14       597,014,609       22,075,136         Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Total non-current assets		1,095,191,358	263,573,724
Cash and bank balances       15       664,820,483       473,220,276         Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Current assets			
Short-term loans and advances       16       457,347,851       612,512,217         Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Trade receivables	14	597,014,609	22,075,136
Other current assets       17       153,408,715       -         Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Cash and bank balances	15	664,820,483	473,220,276
Total current assets       1,872,591,658       1,107,807,629         Total assets       2,967,783,016       1,371,381,353	Short-term loans and advances	16	457,347,851	612,512,217
Total assets 2,967,783,016 1,371,381,353	Other current assets	17	153,408,715	-
	Total current assets			1,107,807,629
	Total assets		2,967,783,016	1,371,381,353
	Significant accounting policies	1		<u> </u>

The accompanying notes form an integral part of these consolidated financial statements.

As per our report of even date attached For S S Kothari Mehta & Co.

**Chartered Accountants** 

Firm's Registration Number: 000756N

**Harish Gupta** 

Partner

Membership Number: 098336

Place: New Delhi Date: 22<sup>nd</sup> May, 2017 For and on behalf of the Board of Directors of **BLS International Services Limited** 

**Nikhil Gupta** Managing Director DIN 00195694

Mukul Harmilapi Chief Finance Officer Membership No. 087215 Shikhar Aggarwal Jt. Managing Director DIN 06975729

Balaji Srivastava Company Secretary Membership No. 33952



### **Consolidated Statement of Profit and Loss**

for the year ended 31st March, 2017

(All amounts in INR, unless otherwise stated)

		•	iless otherwise stated)
	Notes	2016-17	2015-16
Income			
Revenue from operations	18	6,349,588,420	5,049,576,026
Other income	19	23,063,074	5,014,275
Total revenue		6,372,651,494	5,054,590,301
Expenses			
Cost of services	20	4,678,151,199	4,124,847,407
Employee benefits expenses	21	416,968,373	329,158,018
Depreciation / amortization	11	259,716,992	55,275,040
Finance cost	22	55,007,269	3,411,715
Other expenses	23	430,693,676	228,238,591
Total		5,840,537,509	4,740,930,771
Profit before tax		532,113,985	313,659,529
Tax expense			
Current tax		26,624,530	7,530,550
MAT credit entitlement		(11,970,601)	-
Deferred tax charge/ (credit)		17,816,634	(3,434,371)
Tax earlier years (current tax)		(298,099)	495,604
Total tax expense		32,172,464	4,591,783
Profit for the year before Minority Interest		499,941,521	309,067,746
Less : Minority interest		(363,122)	(132,731)
Net profit for the year		499,578,399	308,935,015
Earnings per equity share	24		
Face value per equity share (in Rs)		10	10
Basic & Diluted - EPS		48.76	30.15
Significant accounting policies	1		

The accompanying notes form an integral part of these consolidated financial statements.

As per our report of even date attached For S S Kothari Mehta & Co.

**Chartered Accountants** 

Firm's Registration Number: 000756N

**Harish Gupta** 

Partner

Membership Number: 098336

Place: New Delhi Date: 22<sup>nd</sup> May, 2017 For and on behalf of the Board of Directors of **BLS International Services Limited** 

**Nikhil Gupta** Managing Director DIN 00195694

Mukul Harmilapi Chief Finance Officer Membership No. 087215 Shikhar Aggarwal Jt. Managing Director DIN 06975729

Balaji Srivastava Company Secretary Membership No. 33952

### **Consolidated Cash Flow Statement**

for the year ended 31st March, 2017

		2016-17	2015-16
(A)	Cash flow from operating activities:		
	Profit before tax	532,113,985	313,659,528
	Adjustments for:		
	Depreciation	259,716,992	55,275,040
	Effect of exchange differences on translation of assets and liabilities	(32,932,946)	35,805,767
	Capital reserve	(221)	-
	Provision for gratuity	-	578,020
	Profit/Loss on sale of fixed assests	346,331	(246,763)
	Impairment of assets	-	321,179
	Interest paid	54,989,769	3,411,715
	Interest income on bank deposits	(3,294,302)	(3,303,484)
	Other adjustment	-	51,253
	Operating profit before working capital changes	810,939,609	405,552,256
	Change in working capital :		
	Increase/(decrease) in trade payables	62,509,417	(6,158,923)
	(Increase) /decrease in trade receivables	(574,939,473)	36,526,611
	Increase/(decrease) in short-term provisions	56,103	-
	Increase/(decrease) in other current liabilities	258,155,195	4,399,537
	Increase/(decrease) in long term provisions	1,304,168	576,023
	(Increase)/decrease in long-term loans and advances	(4,811,550)	(8,274,060)
	(Increase)/decrease in short-term loans and advances	155,164,367	(69,875,582)
	(Increase)/decrease in other current assets	(153,408,715)	(09,075,502)
	Increase /(decrease) in short-term borrowings	351,212,639	_
	Therease / (decrease) in shore term borrowings	331,212,033	
	Cash flow from operations activities	906,181,761	362,745,863
	Direct taxes paid (net of refunds)	(10,166,141)	(7,640,617)
	Net cash flow from operating activities	896,015,620	355,105,246
(B)	Cash flow from investing activities:		
	Purchase of fixed assets	(805,159,028)	(47,156,387)
	Redemption/(investments) in bank deposits (having original maturity	8,443,511	(25,130,885)
	of more than three months)		, , ,
	Interest received	3,294,302	3,303,484
	(Increase)/decrease In investment	(288,555,701)	(312,135)
	Sale of fixed assets	76,708	510,000
		, , , , ,	,
	Net cash flow (used in)/ from investing activities	(1,081,900,207)	(68,785,925)



### **Consolidated Cash Flow Statement**

for the year ended 31st March, 2017

(C)	Cash flow from financing activities:		
	Interest paid	(54,989,769)	(3,411,715)
	Increase/(decrease) in long term borrowings	446,943,386	(14,947,092)
	Increase/(decrease) in unsecured loan	-	(619,477)
	Dividend paid	(6,025,311)	-
	Net cash flow from financing activities	385,928,307	(18,978,284)
	Net increase/(decrease) in cash and cash equivalents (A+B+C)	200,043,719	267,341,038
	Cash and cash equivalents at beginning of the year	425,883,563	158,542,526
	Cash and cash equivalents at end of the year	625,927,282	425,883,564
	Components of cash and cash equivalents		
	Cash on hand	26,990,122	11,113,874
	Fixed deposits held as margin money with maturity less than twelve	22,000,000	-
	months		
	With banks on current account	576,937,160	414,769,690
		625,927,282	425,883,564

As per our report of even date attached For **S S Kothari Mehta & Co.** Chartered Accountants

Firm's Registration Number: 000756N

**Harish Gupta**Partner

Membership Number: 098336

Place: New Delhi Date: 22<sup>nd</sup> May, 2017 For and on behalf of the Board of Directors of **BLS International Services Limited** 

**Nikhil Gupta** Managing Director DIN 00195694

**Mukul Harmilapi** Chief Finance Officer Membership No. 087215 **Shikhar Aggarwal** Jt. Managing Director DIN 06975729

**Balaji Srivastava** Company Secretary Membership No. 33952

### **Notes to the Consolidated Financial Statements**

for the year ended 31st March, 2017

### 1.a Corporate Information

BLS International Services Limited (the 'Company' or 'Holding Company') is an ISO 9001:2008 certified Public Listed Company, primary listed on BSE Limited and National Stock Exchange of India Limited and has its registered office at G-4B-1, Extension Mohan Co-operative Industrial Estate, Mathura Road, New Delhi-110044. The Company is actively engaged in providing outsourcing and administrative task of visa, passport and consular services to various diplomatic missions across the world. The Company also started attestation and apostille on behalf of Ministry of External Affairs, New Delhi (India).

The Company has the following subsidiaries / step down subsidiaries which are consolidated				
Name of the Company	Remarks			
BLS E-Services Private Limited	Indian subsidiary of Holding Company			
BLS E-Solutions Private Limited	Indian subsidiary of Holding Company			
BLS IT-Services Private Limited	Indian subsidiary of Holding Company			
BLS International FZE,UAE	Foreign subsidiary of Holding Company			
BLS International Services Singapore PTE Ltd	Step down foreign subsidiary of Holding Company and subsidiary of BLS International FZE,UAE			
BLS International Canada INC.	Step down foreign subsidiary of Holding Company and subsidiary of BLS International FZE,UAE			
BLS International Malasyia SDN BHD	Step down foreign subsidiary of Holding Company and subsidiary of BLS International FZE,UAE			
BLS International Services Norway AS	Step down foreign subsidiary of Holding Company and subsidiary of BLS International FZE,UAE			
BLS International Services Australia PTY. Ltd.	Step down foreign subsidiary of Holding Company and subsidiary of BLS International FZE,UAE			
BLS International Services UAE	Step down foreign subsidiary of Holding Company and subsidiary of BLS International FZE,UAE			

### 1.b Significant Accounting Policies

- 1. Basis of preparation: "The consolidated financial statements ("CFS") of the group have been prepared in accordance with generally accepted accounting principles in India (Indian GAAP). The group has prepared these financial statements to comply in all material respects with the accounting standards notified under section 133 of the Companies act 2013, read rule 7 of Companies (accounts) rules, 2014 & the Companies (accounting standards) amendment rules, 2016 as amended. The financial statements have been prepared on an accrual basis and under the historical cost convention. The accounting policies adopted in the preparation of financial statements are consistent with those of previous year and unless specifically referred to, such accounting policies are consistent with generally accepted accounting principles in India. The CFS relate to BLS International Services Limited (hereinafter referred as the "Company/ Parent") and its subsidiaries and joint venture (hereinafter collectively referred as the "Group") unless stated otherwise hereinafter."
- 2. Principles of consolidation: The consolidated financial statements have been prepared in



accordance with accounting standard (AS-21) "consolidated financial statements" and financial reporting of interests in joint ventures (AS-27) on the following basis:

- The financial statements of the Company and the subsidiary company have been combined on a line by line basis by adding together the book values of like items of assets, liabilities, income and expenses, after fully eliminating intra-group balances and intra-group transactions resulting in unrealised profit or losses.
- As far as possible, the consolidated financial statements have been prepared using uniform accounting policies for like transactions and other events in the similar circumstances and are presented to, in the same manner as the Company's separate financial statements.
- In the case of associates, where the Company directly or indirectly through subsidiaries holds more than 20% of the equity (except where significant influence does not exist), investments in associates are accounted for using equity method in accordance with the accounting standard (AS)-23 "accounting for investments in associates in consolidated financial statements".
- The Company does not consolidates entities (associates, joint venture etc) where significant influence/ control is absense or where such significant influence / control is intended to be temporary or where in respect of joint venture, as per the agreements, the nature of revenue sharing is such that consolidation is not required.
- The interest in joint ventures are reported using proportionate consolidation method i.e. by adding proportionate values of like items of assets, liabilities, income and expenses and eliminating intra group balances, transactions proportionately.
- 3. Use of estimates and judgements: In preparation of the financial statements, the management of the group is required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and the associated assumptions are based on historical experience and other

factors that are considered to be relevant. Actual results may differ from these estimates. The estimates and the underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and future periods affected. Significant judgements and estimates about the carrying amount of assets and liabilities include useful lives of tangible and intangible assets, impairment of tangible assets, intangible assets including goodwill, investments, employee benefits and other provisions and recoverability of deferred tax assets.

- **4. Revenue recognition:** Revenue is recognised to the extent that it is probable that the economic benefits will flow to the group and the revenue can be reliably measured.
  - Revenue from services: Revenue from visa facilitation services, document handling services and allied services is recognised as income as and when services are rendered to customers.
  - **Interest income:** Interest income is recognised on a time proportion basis taking into account the amount outstanding and the rate applicable.
  - Dividend income: Dividend income is accounted for when the right to receive the dividend is established.

### 5. Fixed assets

Tangible assets: Tangible assets are stated at cost of acquisition less accumulated depreciation and impairment loss (if any). All significant costs relating to the acquisition and installation of fixed assets are capitalized. Expenditure on account of modification/alteration in the fixed assets, which increases the future benefit from the existing asset beyond its previous assessed standard of performance, is capitalized to the cost of asset.

Intangible assets: Intangible assets are recorded at the consideration paid for acquisition of such assets and are carried at cost less accumulated amortization and impairment (if any). An intangible asset is recognized if it is probable that the expected future economic benefits that are attributable to the asset will flow to the group and its cost can be measured reliably.

6. Depreciation/ amortisation: Depreciation on tangible assets is calculated on written down value method, at the rates prescribed under the Schedule II to the Companies Act, 2013. However, for the overseas subsidiaries the management follows straight line method of depreciation for estimated useful life of asset. Intangible assets are amortised over their estimated useful lives. In respect of assets acquired/sold during the year, depreciation is provided on pro-rata basis with reference to the number of days of addition/put to use or disposal.

Individual assets costing upto Rs 5,000 are depreciated @ 100% in the year of purchase in case of all Indian Companies.

- 7. Foreign currency transactions: For the purpose of consolidation, revenue items are translated at the average rate prevailing during the year. All assets and liabilities are translated at rates prevailing at the end of the year (in case non-integral foreign operation). Any exchange differences arising on consolidation is recognised in the foreign currency translation reserve.
- 8. Investments: Investments, which are readily realizable and intended to be held for not more than one year from the date on which such investments are made, are classified as current investments. All other investments are classified as long-term investments.

On initial recognition, all investments are measured at cost. The cost comprises purchase price and directly attributable acquisition charges such as brokerage, fees and duties. Current investments are carried in the financial statements at lower of cost and fair value determined for each category separately. Long term investments are carried at cost. However, provision for diminution in value is made to recognize a decline other than temporary in the value of the investments.

On disposal of an investment, the difference between its carrying amount and net disposal proceeds is charged or credited to the statement of profit and loss.

### 9. Employee benefits

 Provident fund: The Holding Company makes contributions to statutory provident fund in accordance with the Employees Provident Fund and Miscellaneous Provisions Act, 1952, which is a defined contribution plan. The Holding Company's contributions paid/payable under the scheme is recognised as an expense in the statement of profit and loss during the period in which the employee renders the related service.

• Gratuity: Gratuity is a post employment benefit and is in the nature of a defined benefit plan. The liability recognised in the balance sheet in respect of gratuity is the present value of the defined benefit obligation at the balance sheet date less the fair value of plan assets, together with adjustments for unrecognised actuarial gains or losses and past service costs. The defined benefit obligation is determined by actuarial valuation as on the balance sheet date, using the projected unit credit method.

Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged or credited to the statement of profit and loss in the year in which such gains or losses arise.

- Other short term benefits: Expense
  in respect of other short term benefit is
  recognised on the basis of amount paid
  or payable for the period during which
  services are rendered by the employee.
- **10. Leases:** Leases where the lessor effectively retains substantially all the risks and benefits of ownership of the leased item, are classified as operating leases. Lease rentals in respect of assets taken on 'operating lease' are charged to the statement of profit and loss on a straight line basis over the lease term.
- **11. Earnings per share (EPS):** Basic earnings per share are calculated by dividing the net profit or loss for the period attributable to equity shareholders by the weighted average number of equity shares outstanding during the period.

For the purpose of calculating diluted earnings per share, the net profit or loss for the period attributable to equity shareholders and the weighted average number of shares outstanding during the period are adjusted for the effects of all dilutive potential equity shares.



**12. Income taxes:** Tax expense comprises of current and deferred tax. Current income tax is measured at the amount expected to be paid to the tax authorities in accordance with the provisions of applicable tax laws of the respective countries. The tax rates and tax laws used to compute the amount are those that are enacted or substantially enacted, at the reporting date.

Deferred income taxes reflect the impact of timing differences between taxable income and accounting income originating during the current year and reversal of timing differences for the earlier years. Deferred tax is measured using the tax rates and the tax laws enacted or substantively enacted at the reporting date. Deferred tax liabilities are recognized for all taxable timing differences. Deferred tax assets are recognized for deductible timing differences only to the extent that there is reasonable certainty that sufficient future taxable income will be available against which such deferred tax assets can be realized. Deferred tax assets/liabilities are reviewed at each reporting date based on developments during the period and available case laws, to re-assess realizations/liabilities.

Minimum alternate tax (MAT) paid in a year is charged to the statement of profit and loss as current tax. The company recognizes MAT credit available as an asset only to the extent that there is convincing evidence that the company will pay normal income tax during the specified period, i.e., the period for which MAT credit is allowed to be carried forward. In the year in which the company recognizes MAT credit as an asset in accordance with the guidance note on accounting for credit available in respect of minimum alternative tax under the Income-tax Act, 1961, the said asset is created by way of credit to the statement of profit and loss and shown as "MAT Credit Entitlement." The Company reviews the "MAT credit entitlement" asset at each reporting date and writes down the asset to the extent the company does not have convincing evidence that it will pay normal tax during the specified period.

**13. Impairment of assets:** The management assesses at each balance sheet date whether there is any indication that an asset may be impaired. If any such indication exists, the management estimates the recoverable amount of the asset. If such recoverable

amount of the asset or the recoverable amount of the cash generating unit to which the asset belongs is less than its carrying amount, the carrying amount is reduced to its recoverable amount. The reduction is treated as an impairment loss and is recognized in the statement of profit and loss. If at the balance sheet date there is an indication that a previously assessed impairment loss no longer exists, the recoverable amount is reassessed and the asset is reflected at the recoverable amount subject to a maximum of depreciated historical cost.

### 14. Contingent liabilities and provisions:

The Group creates a provision when there is present obligation as result of a past event that probably requires an outflow of resources and a reliable estimate can be made of the amount of the obligation. A disclosure for a contingent liability is made when there is a possible obligation or a present obligation that may, but probably will not, requires an outflow of resources. When there is a possible obligation or a present obligation in respect of which the likelihood of outflow of resources is remote, no provision or disclosure is made.

**15. Borrowing costs:** Borrowing costs that are attributable to the acquisition, construction or production of qualifying assets are capitalized as part of cost of such assets. A qualifying asset is an asset that necessarily requires a substantial period of time to get ready for its intended use or sale. All other borrowing costs are recognized as an expense and charged to the statement of profit and loss in the period in which they are incurred.

### 16. Segment reporting

Identification of segments: The group's operating businesses are organized and managed separately according to the nature of services provided, with each segment representing a strategic business unit that offers different services and serves different markets. The analysis of geographical segments is based on the areas in which major operating divisions of the group operate.

Allocation of common costs: Common allocable cost are allocated to each segment according to the relative contribution of each segment to the total common costs.

Unallocated items: Unallocated items include general corporate income and expense items which are not allocated to any business segment.

Segment accounting policies: The group prepares its segment information in conformity with the accounting policies adopted for preparing and presenting the financial statements of the group as a whole.

- **17. Cash and cash equivalents:** Cash and cash equivalents for the purposes of cash flow statement comprise cash at bank and in hand and short-term investments with an original maturity of three months or less.
- **18. Cash flow statement:** Cash flows are reported using the indirect method, whereby net profits before tax is adjusted for the effects of transactions of a non-cash nature and any deferrals or accruals of past or future cash receipts or payments. The cash flows from regular revenue generating, investing and financing activities of the Company are segregated.

### 2. Share capital

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Authorised shares		
2,02,45,000 (previous year: 1,02,45,000) equity shares of Rs.10 each	202,450,000	102,450,000
	202,450,000	102,450,000
Issued, subscribed and fully paid up shares		
1,02,45,000 (previous year: 1,02,45,000) equity shares of Rs.10 each	102,450,000	102,450,000
	102,450,000	102,450,000

### a. Reconciliation of equity shares outstanding at the beginning and at end of reporting year

Authorised shares (equity shares of Rs 10 each)

	2016-17		2016-17 2015-16		16
	Numbers	Amount	Numbers	Amount	
At the beginning of the year	10,245,000	102,450,000	10,245,000	102,450,000	
Change during the year	10,000,000	100,000,000	-	-	
Outstanding at the end of year	20,245,000	202,450,000	10,245,000	102,450,000	

Issued, subscribed and fully paid up shares (equity shares of Rs 10 each)

	2016-17		2015-16	
	No.of Shares	Amount	<b>No.of Shares</b>	Amount
At the beginning of the year	10,245,000	102,450,000	10,245,000	102,450,000
Issued during the year	-	-		
Outstanding at the end of year	10,245,000	102,450,000	10,245,000	102,450,000

### b. Terms/ rights attached to equity shares

The Company has only one class of equity shares having a par value of Rs. 10 per share. Each holder of equity shares is entitled to one vote per share.

- In the event of liquidation of the Company, the holders of equity shares will be entile to receive any of the remaining assets of the Company, after distribution of preferencial amount, if any. The distribution will in preportion of the number of equity shares held by the shareholders.
- The dividend proposed, if any, by the board of directors is subject to approval of the shareholders in the ensuing annual general meeting except in the case of interim dividend.

Following is the summary of per share dividends recognised as distributions to equity shareholders

	2016-17	2015-16
Interim dividend	5%	Nil



### c. Details of shareholders holding more than 5% shares in Company

Name of shareholder	2016-17	2016-17 2015-16		
	No.of Shares	% Shares	No.of Shares	% Shares
Diwakar Aggarwal	872,452	8.52%	872,452	8.52%

# d. The Company has not issued any bonus shares for consideration other than cash and bought back any share during the period of five years immediately preceding the reporting date.

### 3. Reserves and surplus

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Capital reserve	-	221
Foreign currency translation reserve		
Opening balance	94,481,899	50,933,016
Add: Movement during the year	(35,781,548)	43,548,883
Closing balance	58,700,351	94,481,899
Surplus in statement of profit and loss		
Opening balance	990,546,232	681,611,218
Add : Profit during the year	499,578,399	308,935,015
Less: Dividend and dividend distribution tax	(6,025,309)	-
Closing balance of surplus in statement of profit and loss	1,484,099,322	990,546,233
	1,542,799,673	1,085,028,352

### 4. Long term borrowings

	2016-17	2015-16
Secured loan:		
Term loans from bank	4,356,152	24,203,279
Term loans from financial institutions	482,629,568	11,091,686
Unsecured loan:		
From other parties	-	4,747,369
	486,985,720	40,042,334

# **4.1** The Requisite Particulars in Respect of Secured Borrowings are as Under

Particulars	articulars 2016-17 2015-16 Particulars of security/			Terms of repayment
			guarantees/ default	
Vehicle loan from banks				
a) HDFC				
Balance outstanding	5,732,120	-	Secured against	Total 36 installment repable
Current maturity	2,135,749	-	hypothecation of specified	in 36 monthly installments
Non current maturity	3,596,371	-	vehicles of the company. applicable rate of interest is 9.25% P.A.	
b) ICICI				
Balance outstanding	1,168,374	3,061,171	Secured against	Total 35 installment repable
Current maturity	1,168,374	1,892,803	hypothecation of specified	in 35 monthly installments
Non current maturity	-	1,168,368	vehicles of the company. applicable rate of interest is 10.25% P.A.	
c) HDFC (BLS E- Solution	Private Limite	ed)		
Balance outstanding	1,270,208	-	Loan is secured by	Total 36 installment repable
Current maturity	510,427	-	hypothecation of the	in 36 monthly installments
Non current maturity	759,781	-	respective vehicles. Applicable rate of interest is 9.74% P.A.	
Vehicle loan from others				
a) BMW Financial Service	es Ltd.			
Balance outstanding	11,091,686	24,702,765	Secured against	Total 36 installment repable
Current maturity	11,091,686	13,611,079	hypothecation of specified	in 36 monthly installments
Non current maturity	-	11,091,686	vehicles of the company. applicable rate of interest is 9.51% P.A.	
Other loan for IT equipm	ent			
a) Hewlett Packard finan	cial Services F	Pvt Ltd.		
Balance outstanding	583,423,008	-		The said loan is repayable
Current maturity	100,793,440	-	by way of first charge on	
Non current maturity	482,629,568	-	moveable fixed assets acquired. Interest rate 11.74% P.A.	installment



### 5. Long-Term Provisions

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Provisions for employee benefits and others		
Provision for gratuity (refer note no. 27)	2,140,572	1,004,934
Provisions for employee benefits and others	10,202,354	10,033,824
	12,342,926	11,038,758

### 6. Deferred Tax (Asset)/Liability (Net)

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Deferred tax asset arising on account of:		
Unabsorbed depreciation and business loss	(5,747,598)	-
Timing difference on employee benefit expenses (gratuity) & others	(797,391)	(392,197)
Timing difference between book depreciation and depriciation as per	20,461,822	(3,507,604)
income tax		
Net deferred tax (asset)/ liability	13,916,833	(3,899,801)

### 7. Short Term Borrowing

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Secured		
Loans repayable on demand from banks	351,212,639	-
	351,212,639	-

<sup>\*</sup> Credit facility available from HDFC Bank is secured by way of fixed deposits and commercial properties, first pari passu charge on all assets of the borrower (interest rate 10.50% per annum). Interest shall be payable at monthly rests and on the last day of the month.

### 8. Trade payables

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Total outstanding dues of the Micro, Small and Medium enterprises (MSMEs) (Refer note no 8.1)	-	-
Total outstanding dues other than MSMEs	130,306,269	67,796,853
	130,306,269	67,796,853

# 8.1 Trade Payables - Dues to Micro and Small Enterprises (as per the Intimation Received from Vendors)

		,	, ,
		2016-17	2015-16
•	Principal and interest due thereon remaining unpaid	-	-
•	Interest paid by the Company in terms of Section 16 of the Micro, Small and Medium Enterprises Development Act, 2006, along with the amount of the payment made to the supplier beyond the appointed day.	-	-
•	Interest due and payable for the period of delay in making payment (which have been paid but beyond the appointed day during the period) but without adding interest specified under the Micro, Small and Medium Enterprises Act.	-	-
•	Interest accrued and remaining unpaid	-	-
•	Interest remaining due and payable even in the succeeding years, until such date when the interest dues as above are actually paid to the small enterprises	-	-

### 9. Other Current Liabilities

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Current maturities of long term debts (Refer note no. 4.1)	115,699,676	16,778,400
Interest accrued but not due on borrowings	6,115,523	-
Unpaid dividends	356,650	-
Creditors for capital goods	14,845,827	-
Other payables:		
Amount due to related parties (Refer note no. 28)	5,706,634	1,172,524
Statutory dues payable	16,899,667	1,210,461
Salary payable	25,723,849	20,378,554
Government fees payable (Punjab State e-Governance Society)	1,924,830	-
Government fees payable (Punjab State Power Corporation Limited)	3,591,304	-
Expenses payable	122,319,388	18,810,188
Others	4,313,069	991,096
	317,496,417	59,341,223

### 10. Short-Term Provisions

	2016-17	2015-16
Provision for employee benefits (Refer note no. 27)	259,975	203,872
Provision for income tax {net of advance tax & TDS receivable of Rs $1,58,09,770$ (previous year Rs. $30,67,967$ )}	8,652,273	4,462,584
	8,912,248	4,666,456

(All amounts in INR, unless otherwise stated)

# 11. Fixed Assets

			-							-
Particulars		Gross	Gross block		Accun	Accumulated depriciation/amortisation	ation/amortisa	tion	Net block	Nock
	As at 1st April, 2016	Addition during the year	Sale / adjustment during the year*	As at 31st March, 2017	As at 1st April, 2016	Depreciation during the year	Sales / adjsutment during the year*	As at 31st March, 2017	As at 31st March, 2017	As at 31st March, 2016
Tangible assets:										
Land (building)	37,717,913	1	(1,576,869)	36,141,043	719,163	1	(48,647)	670,516	35,470,528	36,998,749
	•	(37,717,913)	1	(37,717,913)	•	(697,127)	(22,036)	(719,164)	(36,998,749)	1
Lease hold improvement in progress	495,465	19,808,416	(9,843)	20,294,039	174,763	1,350,428	1,115,542	2,640,734	17,653,305	320,702
	(466,760)	1	(28,706)	(495,465)	(47,644)	(120,385)	(6,735)	(174,764)	(320,702)	(419,117)
Computers	42,364,953	657,607,002	1	699,971,956	38,650,719	185,492,206	'	224,142,925	475,829,031	3,714,234
	(40,455,330)	(2,063,380)	(153,757)	(42,364,953)	(34,636,596)	(4,158,259)	(144,135)	(38,650,719)	(3,714,234)	(5,818,734)
Office	61,774,712	96,521,731	(1,603,216)	156,693,227	17,956,845	22,397,056	(2,711,554)	37,642,347	119,050,878	43,817,867
	(59, 214, 768)	(799,013)	(1,973,564)	(61,774,712)	(17,942,225)	(5,569,512)	(-53,63,770)	(17,956,845)	(43,817,867)	(41,272,544)
Furniture and fixtures	49,985,335	10,220,528	(971,771)	59,234,092	21,399,481	4,990,393	2,253,765	28,643,639	30,590,454	28,585,854
	(45,342,834)	(1,550,782)	(3,104,690)	(49,985,335)	(9,972,549)	(2,954,255)	(8,484,001)	(21,399,481)	(28,585,854)	(35,370,285)
Vehicles	66,319,761	14,368,886	968'869	79,725,128	25,871,076	14,384,877	433,779	39,879,395	39,845,732	40,448,686
	(67,500,475)	ı	(1,651,880)	(66,319,761)	(9,784,560)	(17,118,093)	(1,316,943)	(25,871,075)	(40,448,686)	(57,715,915)
Tangible assets	258,658,139	798,526,563	(3,468,802)	1,052,059,485	104,772,047	228,614,961	1,042,885	333,619,556	718,439,928	153,886,092
	(212,980,167)	(42,131,088)	(6,912,597)	(258,658,139)	(72,383,574)	(30,617,631)	(4,610,080)	(104,772,048)	(153,886,092)	(140,596,595)
Intangible assets	164,483,799	6,632,465	(4,319,880)	166,796,384	76,247,020	31,102,032	(6,385,794)	100,963,258	65,833,126	88,236,778
	(149,921,881)	(5,025,299)	(9,536,619)	(164,483,799)	(48,059,875)	(24,657,408)	(3,529,736)	(76,247,020)	(88,236,779)	(101,862,006)
Total	423,141,938	805,159,028	(7,788,682)	1,218,855,869	181,019,066	259,716,992	(5,342,908)	434,582,814	784,273,054	242,122,871
Previous Year	(362,902,048)	(47,156,387)	(16,449,216)	(423,141,938)	(120,443,449)	(55,275,039)	(8,139,816)	(181,019,068)	(242,122,871)	(242,458,601)

\*sales/adjustment in respect of gross block and depreciation includes Rs. 86,16,890 (Previous Year Rs. 1,47,66,360) and Rs. 57,48,076 (previous year Rs. 67,20,197) respectively for adjustment of foreign exchange fluctuation. Note:- Figures in the brackets are for the previous year.

### 12. Non-Current Investments

(All amounts in INR, unless otherwise stated)

		2016-17	2015-16
	(Valued at cost unless stated otherwise)		
	Trade investments		
(A)	Investment in associates equity instruments (unquoted)		
	BLS International Visa Services-Austria	6,214	6,214
	10 (previous year 10) fully paid up ordinary shares of 10 EURO each		
	BLS International Visa Services-Baltic, Lithuania	91,343	91,343
	(50 (previous year 50) fully paid up ordinary shares of 100 LITA each)		
	BLS International Visa Services Poland SP.Z.O.O.	19,496	19,496
	(25 (previous year 25) fully paid up ordinary shares of PLN 50 each)		
	DSS Gulf Realtors Ltd, Dubai *	288,555,701	-
	(1,000 fully paid up equity shares of 1 AED each)		
	Non-trade investments		
(B)	Others fully paid up equity instrument (unquoted)		
	BLS Polymers Limited	9,000,000	9,000,000
	(900,000 (previous year 900,000) fully paid up equity shares of Rs. 10 each)		
	BLS Ecotech Limited	7,500,000	7,500,000
	(375,000 (previous year 375,000) fully paid up equity shares of Rs. 20 each)		
		305,172,754	16,617,053
	Aggregate amount of unquoted investments	305,172,754	16,617,053
	Aggregate amount of quoted investments	-	-
	Market value of quoted investments	-	-
	Aggregate provision for diminution in the value of investments	-	-

<sup>\*</sup> Loan given to DSS Gulf Realtors Limited by BLS International FZE in the previous years which is converted into equity shares during the year ended  $31^{\rm st}$  March, 2017.

### 13. Long-Term Loans and Advances

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
(Unsecured, considered good)		
Security deposits	5,745,550	934,000
	5,745,550	934,000

### 14. Trade Receivables

	2016-17	2015-16
(Unsecured, considered good )		
Outstanding for a period exceeding six months from the date they are due for payment	5,147,284	7,488,756
Other trade receivable	591,867,325	14,586,380
	597,014,609	22,075,136



### 15. Cash and Bank Balances

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Cash and Cash Equivalents		
Cash on hand	26,990,122	11,113,874
Balances with banks:		
In current accounts	573,644,553	414,769,690
In deposit accounts	2,935,957	-
	603,570,632	425,883,564
Other Bank Balance		
Fixed deposits held as margin money with maturity less than 12 months	22,000,000	-
Fixed deposits pledged with bank for overdraft/ BG/ LC facilitied with	38,893,201	47,336,712
maturity less than twelve months		
Earmarked balance for unpaid dividend	356,650	-
	61,249,851	47,336,712
	664,820,483	473,220,276

### 16. Short-Term Loans and Advances

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
(Unsecured, considered good unless otherwise stated)		
Loans and advances to related parties	132,204,633	390,873,246
Others:		
Advance to supplier	34,653,685	31,184,435
Prepaid expenses	19,068,056	11,320,178
Advance to employees & advance against expenses	3,399,927	1,284,197
Balance with Government authorities	1,133,265	1,217,735
Security deposits (Including security deposits of realated parties of	134,020,479	97,474,903
Rs.7,76,30,000 (previous year Rs 7,76,30,000)		
Earnest money	55,969,397	39,215,529
MAT credit entitlement	11,970,601	-
Other receivable	64,927,808	39,941,994
	457,347,851	612,512,217

### 17. Other Current Assets

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Income accrued but not due	151,053,072	-
Interest accrued on fixed deposits	1,283,581	-
Other receivable	1,072,062	-
	153,408,715	-

### 18. Revenue from Operations

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Sale of services	6,349,588,420	5,049,576,026
	6,349,588,420	5,049,576,026

### 19. Other Income

	2016-17	2015-16
Interest income from fixed deposits	3,294,302	3,303,484
Miscellaneous income	19,768,772	1,710,791
Total	23,063,074	5,014,275

### 20. Cost of Services

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Visa and passport processing charges	4,104,237,305	3,987,999,152
Operational expenses	145,883,579	136,848,255
Manpower cost	426,299,905	-
Consumption of government application form	1,730,410	-
	4,678,151,199	4,124,847,407

### 21. Employee Benefits Expense

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Salaries, wages and bonus	391,575,412	307,889,119
Contribution to provident fund and other funds	1,612,539	1,040,258
Employee welfare expenses and other benefits	23,780,423	20,228,642
	416,968,373	329,158,018

### 22. Finance Cost

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Interest expenses	54,989,769	3,411,715
Other borrowing costs	17,500	-
	55,007,269	3,411,715

### 23. Other Expenses

	2016-17	2015-16
Rent	90,045,776	67,635,791
Insurance	1,443,405	1,405,197
Bank charges	18,377,366	9,326,117
Electricity	6,807,821	4,496,375
Printing and stationery	19,091,804	4,600,388
Travelling and conveyance	41,647,312	17,205,457
Communication costs	24,164,440	13,343,944
Legal and professional	97,436,334	34,596,428
Office maintenance	3,760,924	17,509,754
Annual maintenance charges	23,264,800	3,096,755
Sewa kendras expenses	41,272,641	-
Director fee	1,007,148	1,665,955
Auditor remuneration	1,351,000	581,500
Loss on disposal of property & euipment	346,331	136,246
Repair and maintenance -computer & others	11,336,731	1,482,088
Registration, rate & taxes	130,434	-
Business promotion	7,343,422	3,902,357
Exchange fluctuation loss (net)	184,036	1,701,374
General expenses	2,938,627	655,016
Contractual charges	6,206,328	7,603,726
Miscellenous expenses	32,536,996	37,294,123
	430,693,676	228,238,591



### 24. Earnings per share (EPS)

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Net Profit as per statement of profit & loss account	499,578,399	308,935,014
	499,578,399	308,935,014
Face value of share (INR)	10	10
Opening balance of shares (No.)	10,245,000	10,245,000
Closing balance of shares (No.)	10,245,000	10,245,000
Weighted average number of equity shares in calculating basic & diluted	10,245,000	10,245,000
EPS (No.)		
Basic and diluted earning per share (INR)	48.76	30.15

# 25. Contingent liabilities and commitments (to the extent not provided for)

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
Guarantees issued by bank on behalf of the Company	812,253,954	155,373,056
Labour guarantees issued to Ministry of Labour for getting UAE work permit	5,562,589	4,648,367
	817,816,543	160,021,423

### 26. There is no hedged foreign currency exposure as at the year end. (previous year- Nil)

### **27. Employee Benefits (Disclosures)**

The Company is following Accounting Standard 15 (Revised 2005) 'Employee Benefits' and using projected unit credit method and other assumptions as per the market.

# 1. The weighted average actuarial assumptions used to determine benefit obligations and net periodic cost for gratuity as at the reporting date are as follows

(All amounts in INR, unless otherwise stated)

(All alliounits in this, unless otherwise sta		, unless otherwise stated)
	Gratuity (Unfunded) For the year ended 31 <sup>st</sup> March, 2017	Gratuity (Unfunded) For the year ended 31 <sup>st</sup> March, 2016
Discount rate	7.50%	8.00%
Future salary increase rate	5.00%	5.00%
Average past service (years)	1.4 Years	1.5 Years
Average age (years)	30.6Years	31.1Years
Average remaining working life of employees (years)	27.4 Years	26.9 Years

# 2. Reconciliation of opening and closing balances of the present value of the defined benefit obligations

(All amounts in INR, unless otherwise stated		, unless otherwise stated)
	Gratuity (Unfunded) For the year ended 31st March, 2017	Gratuity (Unfunded) For the year ended 31st March, 2016
Present value of obligation as at start of year	1,208,806	630,786
Interest cost	90,660	50,601
Current service cost	928,631	582,459
Less: benefits paid during the year	-	-
Actuarial loss (gain) on obligations	172,450	(55,040)
Present value of obligation as at reporting date	2,400,547	1,208,806

### 3. Breakup of the expense recognized in the Statement of profit and loss is as follows

(All amounts in INR, unless otherwise stated)

	Gratuity (Unfunded) For the year ended 31 <sup>st</sup> March, 2017	Gratuity (Unfunded) For the year ended 31st March, 2016
Current service cost	928,631	582,459
Interest cost	90,660	50,601
Expected return on plan assets	-	-
Net actuarial loss (gain) recognised in the year	172,450	(55,040)
Total expense recognised in the statement of profit & loss	1,191,741	578,020

### 4. Amount to be recognized in balance sheet

(All amounts in INR, unless otherwise stated)

	Gratuity (Unfunded) As at 31 <sup>st</sup> March, 2017	Gratuity (Unfunded) As at 31 <sup>st</sup> March, 2016
Fair value of plan assets as at the end of the year	-	-
Less: Present value of obligation as at the end of the year	2,400,547	1,208,806
Net (liability) recognised as at end of the year	(2,400,547)	(1,208,806)

### 5. Liability as on balance sheet date

(All amounts in INR, unless otherwise stated)

	Gratuity (Unfunded) As at 31 <sup>st</sup> March, 2017	Gratuity (Unfunded) As at 31 <sup>st</sup> March, 2016
Current liability	259,975	203,872
Non - current liability	2,140,572	1,004,934
Total	2,400,547	1,208,806

### 28. Related party disclosure

In accordance with the requirements of Accounting Standard (AS)-18 on "Related Party Disclosures", the related parties and transactions are disclosed below

### 1. List of related parties and relationship, where control exists

	1. List of related parties and relationship, where control exists				
(A)	) Associates				
	BLS International Visa Services-Austria	Austria			
	BLS International Visa Services-Baltic	Lithuania			
	BLS International Visa Services Poland SP.Z.O.O.	Poland			
(B)	Key managerial personnel (KMP)				
	Mr. Shikhar Aggarwal (W.e.f 17.06.16)	Joint managing director			
	Mr. Nikhil Gupta (W.e.f 13.08.16)	Managing director			
	Mr. Diwakar Aggarwal (Till 13.08.16)	Managing director			
	Mr. Vinod Aggarwal (Till 13.08.16)	Director			
	Mr. Mukul Harmilapi (W.e.f 19.12.16)	Chief financial officer			
	Mr. Balaji Srivastava (W.e.f 14.02.17)	Company secretary			
	Mr. Prabhat Srivastava (Till 02.02.17)	Company secretary			
(C)	Relatives of KMP where transactions have occ	urred during the year			
	Mr. Sushil Aggarwal	Brother of Mr. Diwakar Aggarwal & Vinod Aggarwal			
	Mrs. Laxmi Aggarwal	Wife of Mr. Vinod Aggarwal			
	Ms. Shaloo Aggarwal	Daughter of Mr Vinod Aggarwal			
	Ms. Sonal Aggarwal	Daughter of Mr Vinod Aggarwal			
	Mr. Gaurav Aggarwal	Son of Mr. Vinod Aggarwal			
	Mrs. Alka Aggarwal	Mother of Mr. Shikhar Aggarwal			



### (C) Relatives of KMP where transactions have occurred during the year

Ms. Riya Aggarwal Sister of Mr. Shikhar Aggarwal

Mr. Madhukar Aggarwal Brother of Mr. Diwakar Aggarwal & Vinod Aggarwal

### (D) Enterprise in which director(s)/relative(s) have substantial interest or significant influence

BLS Polymers Ltd Mr. Diwakar Aggarwal & Mr. Vinod Aggarwal

BLS Management solution Private limited Mr. Vinod Aggarwal

B.L & Sons Itd Mr. Diwakar Aggarwal & Mr. Vinod Aggarwal

BLS International Visa Services Phillippines, Inc. Mr. Diwakar Aggarwal Wonder Rock Finance and Investment Private Mr. Diwakar Aggarwal

Limited

### 2. Transaction & balances with related parties

	(All amounts in INR, unless otherwise st			, unless otherwise stated)
	Particulars	Nature of transaction	2016-17	2015-16
(A)	BLS International Visa	Sale of service	2,421,225	2,780,082
	Services-Austria	Amount received during the year	2,434,246	2,783,457
		Outstanding at the end	78,828	91,850
(B)	BLS International Visa	Sale of service	392,192	1,504,298
	Services-Baltic	Amount received during the year	200,560	883,980
		Outstanding at the end	2,251,433	2,258,631
(C)	BLS International Visa	Sale of service	1,713,030	3,318,269
	Services Poland SP.Z.O.O.	Amount received during the year	3,251,634	2,237,981
		Outstanding at the end	643,301	2,475,163
(D)	BLS International Visa	Sale of service	2,436,914	2,928,722
	Services Philippine Inc.	Amount received during the year	1,706,809	3,041,128
		Outstanding at the end	925,088	275,644
(E)	BLS International -	Sale of service	7,488,978	-
	Singapore	Amount received during the year	4,715,356	-
		Outstanding at the end	2,759,094	-
(F)	Mr. Shikhar Aggarwal	Salary for the year	668,400	300,000
(G)	Mr. Nikhil Gupta	Salary for the year	684,141	-
(H)	Mr. Diwakar Aggarwal	Salary for the year	321,774	900,000
		Rent expense during the year	168,000	168,000
		Rent payable at the end	84,000	264,000
		Security deposit balance outstanding	16,630,000	16,630,000
(I)	Mr. Mukul Harmilapi	Salary for the year	820,390	-
(J)	Mr. Balaji Srivastava	Salary for the year	558,650	-
(K)	Mr. Vinod Aggarwal	Rent expense during the year	96,000	96,000
		Rent payable at the end	48,000	192,000
		Security deposit balance outstanding	15,000,000	15,000,000
(L)	Mr. Prabhat Srivastava	Salary for the year	650,650	-
(M)	Mr. Madhukar Aggarwal	Rent expense during the year	96,000	96,000
		Rent payable at the end	48,000	156,000
		Security deposit balance outstanding	36,000,000	36,000,000
(N)	Mr. Sushil Aggarwal	Salary for the year	-	300,000
		Rent expense during the year	120,000	120,000
		Rent payable at the end	60,000	312,000
		Security deposit balance outstanding	10,000,000	10,000,000
(O)	Mrs. Laxmi Aggarwal	Salary for the year	1,137,028	300,000
(P)	Mr. Gaurav Aggarwal	Salary for the year	1,357,400	300,000
(Q)	Ms. Shaloo Aggarwal	Salary for the year	-	225,000

### 29. Payment to auditors

(All amounts in INR, unless otherwise stated)

	2016-17	2015-16
In capacity as auditor-		
Statutory audit fee	1,303,500	550,000
Tax audit fee	47,500	35,000
	1,351,000	585,000

### 30. Disclosure of Specified Bank Notes

During the year, the company had Specified Bank Notes (SBNs) or other denomination notes as defined in the MCA notification, G.S.R (308E), dated 31st March, 2017. The details of SBNs held and transacted during the period from 8th November, 2016 to 30th December, 2016, the denomination-wise SBNs and other notes as per the notification are as follows

Particulars	SBNs*	Other denomination notes	Total
Closing cash in hand as on 08.11.2016	3,118,500	182,403	3,300,903
(+) Permitted receipts		131,008,686	131,008,686
(-) Permitted payments		(1,041,712)	(1,041,712)
(-) Amount deposited in banks	(3,118,500)	(125,508,130)	(128,626,630)
Closing cash in hand as on 30.12.2016	-	4,641,247	4,641,247

<sup>\*</sup> For the purposes of this clause, the term 'Specified Bank Notes' shall have the same meaning provided in the notification of the Government of India, in the Ministry of Finance, Department of Economic Affairs number S.O. 3407(E), dated the 8<sup>th</sup> November, 2016.

### 31

Per transfer pricing legislation under sections 92-92F of the Income Tax Act, 1961, the Company is required to use certain specific methods in computing arm's length prices of international transactions with associated enterprises and maintain adequate documentation in this respect. The lagislations require such information and documentation to be contemporaneous in nature. The Company has appointed the independent consultant (the "Consultant") for conducting the Transfer Pricing Study (the 'Study') to determine whether the transactions with associated enterprises undertaken during the financial year are on an "arm's length basis". Manangement is of the opinion that the Company's international transactions are at arm's length and does not require transfer pricing adjustments.

### 32. Operating lease: company as lessee

In accordance with Accounting Standard "AS-19 on Leases" the following disclosures in respect of operating leases is made as under

### Assets taken on operating lease

- The Company has taken premises for office under cancellable operating lease agreements. Terms of the lease include terms for renewal, increase in rents in future periods and terms of cancellation.
- Lease payments recognised in statement of profit and loss of Holding Company amounting Rs 82,65,032 (previous year Rs 98,34,688)
- Lease payments recognised in statement of profit and loss of Subsidiary Company amounting Rs 8,17,80,743 (previous year Rs 5,53,68,170)
- Future commitments in respect of minimum lease payment payable in respect of aforesaid lease entered by the Company are as follows:

Particulars	2016-17	2015-16
a) Not later than one year	68,969,821	27,776,474
a) Later than one year and not later than five years	10,648,542	2,592,798
a) Later than five years	-	-



# 33.1. Disclosure of loan and advances as per regulation 33,34 read with Schedule V of SEBI (LODR) regulation of listing regulation with Stock Exchanges

(All amounts in INR, unless otherwise stated) Name of the Company Balance as at **Maximum outstanding** during 2016-17 2016-17 2015-16 2015-16 Loans and advances in the nature of loans given to subsidiaries Loans and advances in the nature of loans where Nil Nil Nil Nil repayment schedule is not specified Loans and advances in the nature of loans where Nil Nil Nil Nil interest is not charged

# 33.2. Details of loans given, investments made and guarantee given covered U/s 186(4) of \ the Companies Act 2013. respective heads.

The company has given loan to Subsidiaries and other parties mentioned above in the ordinary course of business for general business purpose.

### 34. Segment Information

### **Business segments**

The Company's business activity falls within a single business segment i.e. rendering of Visa and other allied services. Therefore, segment reporting in terms of "Accounting Standard 17 Segment Reporting" is not applicable.

### **Geographical segments**

Although the Company's major operating divisions are managed on worldwide basis. Further, disclosure has been done in compliance with Accounting Standard on segmental reporting.

SI. No.	Particulars	2016-17	2015-16
	Geographical segment		
(A)	Segment revenue		
	a) Middle East	2,848,613,825	2,751,298,933
	b) Asia -Pacific	873,088,228	731,819,474
	c ) North America	1,638,827,916	1,481,290,277
	d ) Europe	60,315,566	62,486,688
	e) South Africa	-	26,298,643
	f) India	1,170,845,155	158,948,581
	Gross income from operations	6,591,690,690	5,212,142,596
	Less: Inter segment	(242,102,270)	(162,566,570)
	Total revenue	6,349,588,420	5,049,576,026
(B)	Segment results		
	Profit before tax and interest from each segment		
	a) Middle East	498,965,460	387,769,619
	b) Asia -Pacific	9,622,742	1,302,860
	c ) North America	3,323,083	2,731,413
	d ) Europe	1,371,571	571,997
	e) Others	(96,883)	796,209
	f) India	73,935,281	(76,100,854)
		587,121,254	317,071,244
	Less: Finance cost	(55,007,269)	(3,411,715)
	Total profit before tax	532,113,985	313,659,529

St. No.   Particulars   Summar   Summ			(All amounts in INR, unless otherwise stat		
a) Middle East	SI. No.	Particulars	2016-17	2015-16	
b) Asia -Pacific	(C)	Segment assets			
c) North America d) Europe e) Others e) Others f) India e) Others f) India g) Unallocated corporate assets Less: Inter segment assets (650,672,649) (596,889,136) 2,967,783,016 1,371,381,353  (D) Segment liabilities a) Middle East b) Asia -Pacific c) Others f) India e) Others f) India e) Others f) India f) Europe e) Others f) Unallocated corporate assets (650,672,649) f) Europe f) Unallocated corporate assets (650,672,649) f) Segment liabilities a) Middle East b) Asia -Pacific c) North America f) Europe f) India f) Europe f) India f) Europe f) Unallocated corporate liabilities f) Unallocated corporate liabilities f) Unallocated corporate liabilities f) East Inter segment Liabilities f) East F) Ea		a) Middle East	1,972,962,904	1,601,150,272	
d) Europe   4,544,636   5,196,444   e) Others   592,425   2,628,920   f) India   1,492,361,525   229,545,982   g) Unallocated corporate assets   650,672,649   (596,889,136)   2,967,783,016   1,371,381,353		b) Asia -Pacific	43,184,872	29,862,223	
e) Others f) India g) Unallocated corporate assets Less: Inter segment assets Less: Inter segment assets (b) Segment liabilities a) Middle East b) Asia -Pacific c) Others c) North America c) Others c) Other		c) North America	104,809,303	99,886,648	
f) India		d) Europe	4,544,636	5,196,444	
g) Unallocated corporate assets Less: Inter segment assets (650,672,649) (596,889,136) 2,967,783,016 1,371,381,353  (D) Segment liabilities a) Middle East b) Asia -Pacific c) North America d) Europe e) Others f) India 1,284,722,900 1,321,173,053 1,321,17		e) Others	592,425	2,628,920	
Less: Inter segment assets		f) India	1,492,361,525	229,545,982	
(D) Segment liabilities a) Middle East b) Asia -Pacific c) North America d) Unallocated corporate liabilities ess: Inter segment Liabilities a) Middle East b) Asia -Pacific c) North America d) Europe e) Others d) Unallocated corporate liabilities expectation (605,527,326) c) North America d) Unallocated corporate liabilities expectation (605,527,326) c) Variant expenditure a) Middle East b) Asia -Pacific c) North America d) Europe e) Others f) India fy Span (50,08,748) f) India fy Span (50,08,748) f) India fy Span (50,527,326) f) India fy Span (50,527,327) f) India fy S		g) Unallocated corporate assets	-	-	
(D) Segment liabilities a) Middle East b) Asia -Pacific c) North America d) Europe e) Others f) India b) Asia -Pacific c) Unallocated corporate liabilities c) Unallocated corporate liabilities c) Unallocated corporate liabilities c) East: Inter segment Liabilit		Less: Inter segment assets	(650,672,649)	(596,889,136)	
a) Middle East b) Asia - Pacific c) North America d) Europe e) Others f) India eventuates f) Unallocated corporate liabilities f(665,098,748) f) India f) Europe g) Unallocated corporate liabilities f(665,098,748) f) India f) East f) East f) East f) Middle East f) Middle East f) North America f) North America f) North America f) India f) Europe f) India f) East f) North America f) India f) Europe f) Depreciation / obsolence f) Middle East f) Asia - Pacific f) North America f) Asia - Pacific f) North America f) North America f) North America f) High East f) Asia - Pacific f) North America f) High East f) Asia - Pacific f) North America f) High East f) Asia - Pacific f) North America f) High East f) Asia - Pacific f) North America f) High East f) Asia - Pacific f) North America f) High East f) High			2,967,783,016	1,371,381,353	
b) Asia -Pacific	(D)	Segment liabilities			
c ) North America       97,557,787       95,443,272         d ) Europe       191,071       2,135,818         e) Others       6,008,674       8,368,974         f) India       1,284,722,900       86,633,278         g) Unallocated corporate liabilities       -       -         Less: Inter segment Liabilities       (665,098,748)       (606,527,326)         Less: Inter segment Liabilities       (665,098,748)       (606,527,326)         Less: Inter segment Liabilities       (665,098,748)       (606,527,326)         Jay,173,053       182,885,622         (E) Capital expenditure         a) Middle East       35,530,889       435,703         b) Asia -Pacific       10,981,770       6,174,257         c) North America       758,646,369       2,828,514         (F) Depreciation /obsolence         a) Middle East       35,444,376       28,717,783         b) Asia -Pacific       4,398,876       2,838,763         c) North America       3,036,258       2,231,855         d) Europe       -       -         e) Others       110,182       -		a) Middle East	580,476,953	584,366,331	
d   Europe		b) Asia -Pacific	17,314,416	12,465,275	
e) Others f) India f)		c ) North America	97,557,787	95,443,272	
f) India       1,284,722,900       86,633,278         g) Unallocated corporate liabilities       -       -         Less: Inter segment Liabilities       (665,098,748)       (606,527,326)         1,321,173,053       182,885,622         (E) Capital expenditure         a) Middle East       35,530,889       435,703         b) Asia -Pacific       10,981,770       6,174,257         c) North America       -       -         d) Europe       -       -         e) Others       758,646,369       2,828,514         (F) Depreciation /obsolence         a) Middle East       35,444,376       28,717,783         b) Asia -Pacific       4,398,876       2,838,763         c) North America       3,036,258       2,231,855         d) Europe       -       -         e) Others       110,182       -		d ) Europe	191,071	2,135,818	
g) Unallocated corporate liabilities  Less: Inter segment Liabilities  (665,098,748) (606,527,326)  1,321,173,053 182,885,622  (E) Capital expenditure  a) Middle East		e) Others	6,008,674	8,368,974	
Less: Inter segment Liabilities       (665,098,748)       (606,527,326)         1,321,173,053       182,885,622         (E) Capital expenditure         a) Middle East       35,530,889       435,703         b) Asia -Pacific       10,981,770       6,174,257         c) North America       -       37,717,913         d) Europe       -       -         e) Others       758,646,369       2,828,514         F) India       758,646,369       2,828,514         Bopreciation /obsolence         a) Middle East       35,444,376       28,717,783         b) Asia -Pacific       4,398,876       2,838,763         c) North America       3,036,258       2,231,855         d) Europe       -       -         e) Others       110,182       -		f) India	1,284,722,900	86,633,278	
1,321,173,053   182,885,622		g) Unallocated corporate liabilities	-	-	
(E) Capital expenditure  a) Middle East  b) Asia -Pacific  c) North America  d) Europe  e) Others  f) India  (F) Depreciation / obsolence  a) Middle East  b) Asia -Pacific  c) North America  (F) Depreciation / obsolence  a) Middle East  b) Asia -Pacific  c) North America  d) Europe  e) Others  10,981,770  6,174,257  7,717,913  6,174,257  7,783,646,369  7,783,646,369  7,828,514  805,159,028  47,156,387  47,156,387  28,717,783  b) Asia -Pacific  c) North America  d) Europe  e) Others  110,182  -		Less: Inter segment Liabilities	(665,098,748)	(606,527,326)	
a) Middle East 35,530,889 435,703 b) Asia -Pacific 10,981,770 6,174,257 c) North America - 37,717,913 d) Europe e) Others f) India 758,646,369 2,828,514  (F) Depreciation / obsolence a) Middle East 35,444,376 28,717,783 b) Asia -Pacific 4,398,876 2,838,763 c) North America 3,036,258 2,231,855 d) Europe e) Others 110,182 -			1,321,173,053	182,885,622	
b) Asia -Pacific c) North America d) Europe e) Others f) India  (F) Depreciation /obsolence a) Middle East b) Asia -Pacific c) North America d) Europe a) Middle East b) Asia -Pacific c) North America d) Europe e) Others f) India  758,646,369 2,828,514 805,159,028 47,156,387 28,717,783	<b>(E)</b>	Capital expenditure			
c) North America - 37,717,913 d) Europe		a) Middle East	35,530,889	435,703	
d) Europe e) Others f) India  758,646,369 2,828,514  805,159,028 47,156,387  (F) Depreciation / obsolence a) Middle East b) Asia - Pacific c) North America d) Europe e) Others 110,182		b) Asia -Pacific	10,981,770	6,174,257	
e) Others f) India 758,646,369 2,828,514 805,159,028 47,156,387  (F) Depreciation / obsolence a) Middle East b) Asia - Pacific c) North America d) Europe e) Others 110,182 -		c) North America	-	37,717,913	
f) India 758,646,369 2,828,514  805,159,028 47,156,387  (F) Depreciation / obsolence a) Middle East b) Asia - Pacific c) North America d) Europe e) Others  110,182 - 2,828,514  47,156,387  28,717,783		d) Europe	-	-	
805,159,028     47,156,387       (F) Depreciation /obsolence     35,444,376     28,717,783       a) Middle East     35,444,376     28,717,783       b) Asia -Pacific     4,398,876     2,838,763       c) North America     3,036,258     2,231,855       d) Europe     -     -       e) Others     110,182     -		e) Others	-	-	
(F) Depreciation /obsolence a) Middle East b) Asia -Pacific c) North America d) Europe e) Others  28,717,783 2		f) India	758,646,369	2,828,514	
a) Middle East 35,444,376 28,717,783 b) Asia -Pacific 4,398,876 2,838,763 c) North America 3,036,258 2,231,855 d) Europe e) Others 110,182 -			805,159,028	47,156,387	
b) Asia -Pacific	(F)	Depreciation /obsolence			
c) North America 3,036,258 2,231,855 d) Europe e) Others 110,182 -		a) Middle East	35,444,376	28,717,783	
d) Europe		b) Asia -Pacific	4,398,876	2,838,763	
e) Others 110,182 -		c) North America	3,036,258	2,231,855	
		d) Europe	-	-	
f) India 216,727,300 21,486,638		e) Others	110,182	-	
		f) India	216,727,300	21,486,638	

55,275,039

259,716,992



# 35. The accompanying consolidated financial statement includes the accounts of BLS International Services Limited and its following subsidiary

Name Of Company	Country of incorporation	Financial Year end	Ownership Interes
BLS International FZE*	United Arab Emirates	31.03.2017	100% (Directly)
BLS E-Services Private Limited	India	31.03.2017	100% (Directly)
BLS E-Solution Private Limited	India	31.03.2017	100% (Directly)
BLS IT-Services Private Limited	India	31.03.2017	100% (Directly)

<sup>\*</sup> Consolidated Financial Statements of subsidiary BLS International FZE which consist of audited financial statements of BLS International FZE and unaudited financial statements of following subsidiaries of BLS International FZE:

BLS International Services Australia PTY. LTD.	Australia	31.03.2017	100% (Indirectly)
BLS International Services Canada INC.	Canada	31.03.2017	100% (Indirectly)
BLS International Services Norway AS	Norway	31.03.2017	75% (Indirectly)
BLS International Services Singapore PTE LTD	Singapore	31.03.2017	100% (Indirectly)
BLS International Services Malaysia SDN BHD	Malaysia	31.03.2017	100% (Indirectly)
BLS International Services UAE	United Arab Emirates	31.03.2017	100% (Indirectly)

<sup>\*\*</sup> BLS International (South Africa) (PTY) Ltd. Joint venture (51% share) of BLS International Services Limited, has ceased its operations on 30<sup>th</sup> September, 2016, hence figures of this entity is not consolidated on Balance sheet date. As at 31<sup>st</sup> March, 2017 amount payable to or receivable from BLS International (South Africa) (PTY) Ltd. is NIL.

The Company also have certain other Joint ventures/ Associates, where there is absense of control/significance influence and where the agreement for revenue sharing is of such a nature that they are not required to be consolidated for the purpose of preparation of these consolidated financial statements.

(All amounts in INR, unless otherwise stated)

### 36. Additional information as per schedule III of the Companies Act, 2013.

Name of Entity	Net Assets i.e. Total Assets		Share in Profit/ Loss	
	minus Total Liabilities			
	As % of consolidated Net Assets	Amount	As % of consolidated Profit/ Loss	Amount
Parent				
BLS International Service Limited	10.06	167,378,071	6.20	31,299,338
Subsidiary				
BLS International FZE	26.80	445,773,035	20.37	102,778,980
BIS E- Services Pvt. Ltd	1.38	22,935,945	4.52	22,835,945
BIS E- Solutions Pvt. Ltd	0.57	9,456,468	1.85	9,356,468
BIS IT- Services Pvt. Ltd	0.43	7,199,491	1.41	7,099,491
Stepdown subsidiary				
BLS International Services UAE	58.89	979,588,774	62.90	317,411,482
BLS International Services Australia PTY. LTD.	(0.33)	(5,503,460)	(0.02)	(105,683)
BLS International Services Canada INC.	0.44	7,255,231	0.61	3,061,802
BLS International Services Norway AS	0.19	3,201,151	0.06	286,947
BLS International Services Singapore PTE LTD.	1.11	18,513,175	1.96	9,884,595
BLS International Services Malaysia SDN BHD	0.46	7,674,978	0.15	755,905
Joint venture				
BLS International (SA) (PTY) Ltd.	-	-	-	-
Total	100.00	1,663,472,858	100.00	504,665,270
(A) Adjustment arising out of consolidation		16,862,894		5,449,993
(B) Minority Interest				
Foreign subsidiaries				
BLS International Services Norway AS		1,360,291		(363,122)
Consolidation net assets/ profit after tax		1,645,249,673		499,578,399

### 37

Figures pertaining to the Subsidiary Companies have been reclassified wherever necessary to bring them in line with the parent's financial statements.

### 38

Previous year's amounts have been regrouped / reclassified, wherever considered necessary to make them comparable with those of the current year.

As per our report of even date attached For **S S Kothari Mehta & Co.** 

**Chartered Accountants** 

Firm's Registration Number: 000756N

**Harish Gupta** 

Partner Membership Number: 098336

Place: New Delhi Date: 22<sup>nd</sup> May, 2017 For and on behalf of the Board of Directors of **BLS International Services Limited** 

**Nikhil Gupta** Managing Director DIN 00195694

**Mukul Harmilapi** Chief Finance Officer Membership No. 087215 **Shikhar Aggarwal**Jt. Managing Director
DIN 06975729

**Balaji Srivastava** Company Secretary Membership No. 33952



# Independent Auditors' Report

To the Members **BLS International Services Limited** 

# Report on the Standalone Financial Statements

We have audited the accompanying standalone financial statements of **BLS International Services Limited ("the Company")** which comprise the balance sheet as at 31st March, 2017, the statement of profit and loss, cash flow statement for the year then ended, and a summary of significant accounting policies and other explanatory information.

# Management's Responsibility for the Financial Statements

The Company's Board of Directors is responsible for the matters stated in Section 134(5) of the Companies Act, 2013 ("the Act") with respect to the preparation and presentation of these Standalone financial statements that give a true and fair view of the financial position, financial performance and cash flows of the Company in accordance with the accounting principles generally accepted in India, including the Accounting Standards specified under Section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

### **Auditor's Responsibility**

Our responsibility is to express an opinion on these Standalone financial statements based on our audit.

We have taken into account the provisions of the Act, the accounting and auditing standards and matters which are required to be included in the audit report under the provisions of the Act and the Rules made thereunder.

We conducted our audit in accordance with the Standards on Auditing specified under section 143(10) of the Act. Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and the disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal financial control relevant to the Company's preparation of the financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of the accounting estimates made by the Company's Directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the standalone financial statements.

### **Opinion**

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid Standalone financial statements give the information required by the Act in the manner so required and give a true and fair view in conformity with the accounting principles generally accepted in India, of the state of affairs of the Company as at 31st March, 2017, and its profit and its cash flows for the year ended on that date.

#### Other Matter

The standalone financial statements of the Company for the year ended 31st March, 2016 were audited by another auditor M/s P. Bholusaria & Co., Chartered Accountants, Delhi, who had given an unmodified opinion on these financial statements with their audit report.

# Report on Other Legal and Regulatory Requirements

- 1. As required by the Companies (Auditor's Report) Order, 2016 ("the Order") issued by the Central Government of India in terms of sub-section (11) of section 143 of the Act, we give in the "Annexure A", a statement on the matters specified in paragraphs 3 and 4 of the Order.
- 2. As required by section 143 (3) of the Act, we report that:
- We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit;
- In our opinion proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books;
- The Balance Sheet, the Statement of Profit and Loss and the Cash Flow Statement dealt with by this report are in agreement with the books of account;
- In our opinion, the aforesaid Standalone financial statements comply with the Accounting Standards specified under section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014;
- On the basis of written representations received from the directors as on 31<sup>st</sup> March, 2017 taken on record by the Board of Directors, none of the directors is disqualified as on 31<sup>st</sup>

March, 2017 from being appointed as a director in terms of sub-section 2 of section 164 of the Act;

- With respect to the adequacy of the internal financial controls over financial reporting of the Company and the operating effectiveness of such controls, refer to our separate Report in "Annexure B"; and
- With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:
  - The Company does not have any pending litigations which would impact its financial position;
  - The Company did not have any long term contracts including derivative contracts for which there were any material foreseeable losses;
  - There has been no delay in transferring amounts, required to be transferred, to the Investor Education and Protection Fund by the Company; and
  - 4. The company has provided requisite disclosures in its financial statements as to holdings as well as dealing in specified bank notes during the period from 8<sup>th</sup> November, 2016 to 30<sup>th</sup> December, 2016 and these are in accordance with the books of accounts maintained by the company. Refer Note 30 to the financial statements.

#### For S S Kothari Mehta & Co.

Chartered Accountants Firm's Registration Number: 000756N

**Harish Gupta** 

Place: New Delhi Partner
Date: 22<sup>nd</sup> May, 2017 Membership No.: 098336



# "Annexure A" to the Independent Auditors' Report

The Annexure **as referred in paragraph (1) 'Report on Other Legal and Regulatory Requirements** of our Independent Auditors' Report to the members of **BLS International Services Limited** on the standalone financial statements for the year ended 31st March, 2017, we report that:

i.

- The Company has maintained proper records showing full particulars, including quantitative details and situation of fixed assets.
- The fixed assets have been physically verified by the management according to the programme of periodical verification in phased manner which, in our opinion, is reasonable having regard to the size of the Company and the nature of its Fixed Assets. The discrepancies, if any, noticed on such physical verification have been properly dealt with in the books of accounts.
- The company does not have any immovable property.
- ii. The company is a service company. Accordingly, it does not hold any physical inventories. Thus paragraph 3(ii) of the order is not applicable to the company.
- iii. The Company has not granted any loans, secured or unsecured to companies, firms, Limited Liability partnerships or other parties covered in the register maintained under section 189 of the Act. Accordingly, the provisions of clause 3 (iii) (a) to (c) of the Order are not applicable to the Company.
- iv. According to the information and explanations given to us, the Company has complied with the provisions of section 185 and I86 of the Act, with respect to the loans and investments made.
- v. The company has not accepted any deposits from public.
- vi. The nature of the company's service is such that maintenance of cost records under section 148(1) of the act is not applicable to the company.

vii.

- According to the information and explanations given to us and on the basis of examination of the records of the Company, the Company is generally regular in depositing undisputed statutory dues including provident fund, employees' state insurance, income tax, service tax, cess and any other material statutory dues with the appropriate authorities to the extent applicable.
- According to the information and explanations given to us, there are no dues of in respect of income tax, sales tax, service tax, duty of excise, duty of custom, or value added tax which have not been deposited on account of any dispute.
- viii. In our opinion, on the basis of audit procedures and according to the information and explanations given to us, the Company has not defaulted in repayment of loan or borrowing to any banks and financial institutions as at balance sheet date.
  - As per information and explanation given to us the company had not taken any loan or borrowings from the government. Further, the company had not issued any debenture.
- ix. According to the information and explanations given to us, the Company has not raised moneys by way of initial public offer or further public offer (including debt instruments) during the year. The term loans have been applied for the purpose for which they were raised.
- x. According to the information and explanations given to us, no instance of fraud by the Company or on the Company by its officers or employees has been noticed or reported during the year.
- xi. According to the information and explanations given to us and based on our examination of the records of the Company, the Company has paid/ provided for managerial remuneration in accordance with the requisite approvals mandated by the provisions of section 197 read with Schedule V to the Act.
- xii. In our opinion and according to the information

- and explanations given to us, the Company is not a Nidhi Company. Accordingly, paragraph 3(xii) of the Order is not applicable.
- xiii. According to the information and explanations given to us and based on our examination of the record of the Company, transactions with the related parties are in compliance with sections 177 and 188 of the Act where applicable and details of such transactions have been disclosed in the financial statements as required by the applicable accounting standards.
- xiv. Based upon the audit procedures performed and the information and explanations given to us, the Company has not made the preferential allotment or private placement of shares during the year under review.
- xv. According to the information and explanations given to us and based on our examination of the records of the Company, the Company has not entered into non-cash transactions with directors or persons connected with him. Accordingly, paragraph 3(xv) of the Order is not applicable.
- xvi. The Company is not required to be registered under Section 45-IA of the Reserve Bank of India Act, 1934.

### For S S Kothari Mehta & Co.

Chartered Accountants Firm's Registration Number: 000756N

## **Harish Gupta**

Place: New Delhi Partner
Date: 22<sup>nd</sup> May, 2017 Membership No.: 098336



"Annexure B" to the Independent Auditor's Report of even date on the on the Standalone Financial Statements of BLS International Services Limited

Report on the Internal Financial Controls under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 ("the Act") as referred to in paragraph 2(f) of 'Report on Other Legal and Regulatory Requirements' section

We have audited the internal financial controls over financial reporting of **BLS International services Limited ("the Company")** as of  $31^{\rm st}$  March, 2017 in conjunction with our audit of the standalone financial statements of the Company for the year ended on that date.

# Management's Responsibility for Internal Financial Controls

The Company's management is responsible for establishing and maintaining internal financial controls based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India (ICAI). These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to Company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Companies Act, 2013.

# **Auditors' Responsibility**

Our responsibility is to express an opinion on the Company's internal financial controls over financial reporting based on our audit.

We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting and the Standards on Auditing, issued by ICAI and deemed to be prescribed under section 143(10) of the Companies Act, 2013, to the extent applicable

to an audit of internal financial controls, both applicable to an audit of Internal Financial Controls and, both issued by the Institute of Chartered Accountants of India. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls over financial reporting was established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system over financial reporting and their operating effectiveness. Our audit of internal financial controls over financial reporting included obtaining an understanding of internal financial controls over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Company's internal financial controls system over financial reporting.

# Meaning of Internal Financial Controls Over Financial Reporting

A Company's internal financial control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A Company's internal financial control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the Company are being made only in accordance with authorisations of management and directors of the Company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorised acquisition, use, or disposition of the Company's assets that could have a material effect on the financial statements.

# Inherent Limitations of Internal Financial Controls Over Financial Reporting

Because of the inherent limitations of internal financial controls over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls over financial reporting to future periods are subject to the risk that the internal financial control over financial reporting may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

#### **Opinion**

In our opinion, the Company has, in all material respects, an adequate internal financial controls system over financial reporting and such internal financial controls over financial reporting were operating effectively as at 31st March, 2017, based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India.

#### For S S Kothari Mehta & Co.

Chartered Accountants

Firm's Registration Number: 000756N

#### **Harish Gupta**

Place: New Delhi Partner
Date: 22<sup>nd</sup> May, 2017 Membership No.: 098336



# **Standalone Balance Sheet**

as at 31st March, 2017

(All amounts in INR)

as at 51" March, 2017			(All allibulits ill likk)
	Notes	2016-17	2015-16
EQUITY AND LIABILITIES			
Shareholders' funds			
Share capital	2	102,450,000	102,450,000
Reserves and surplus	3	65,596,721	40,462,703
		168,046,721	142,912,703
Non-current liabilities			
Long-term borrowings	4	3,596,371	12,260,054
Long-term provisions	5	2,140,572	1,004,934
		5,736,943	13,264,988
Current liabilities			
Trade payables:	6		
Total Outstanding dues of micro enterprises & small enterprises		-	-
Total Outstanding dues of creditors other than micro enterprises &		789,221	593,642
small enterprises			
Other current liabilities	7	83,841,343	68,108,192
Short-term provisions	8	2,211,218	4,666,456
		86,841,782	73,368,290
TOTAL EQUITY AND LIABILITIES		260,625,446	229,545,981
ASSETS			
Non-current assets			
Fixed assets:	9		
Property, Plant & Equipment		45,655,069	41,433,698
Other Intangible assets		171,543	-
Non-current investments	10	17,285,703	16,985,703
Deferred tax Assets (net)	11	5,502,774	3,899,801
Long-term loans and advances	12	4,131,300	934,000
		72,746,389	63,253,202
Current assets			
Trade receivables	13	41,547,023	11,427,645
Cash and bank balances	14	49,318,783	65,509,859
Short-term loans and advances	15	96,568,695	89,355,275
Other current Assets	16	444,556	
		187,879,057	166,292,779
TOTAL ASSETS		260,625,446	229,545,981
Significant Accounting policies	1		

Significant Accounting policies

1

The accompanying notes form an integral part of the standalone financial statements.

As per our report of even date attached For **S S Kothari Mehta & Co.** 

**Chartered Accountants** 

Firm's Registration Number: 000756N

**Harish Gupta** 

Partner

Membership Number: 098336

Place: New Delhi Date: 22<sup>nd</sup> May, 2017 For and on behalf of the Board of Directors of **BLS International Services Limited** 

**Nikhil Gupta** Managing Director DIN 00195694

**Mukul Harmilapi** Chief Finance Officer Membership No. 087215 **Shikhar Aggarwal** Jt. Managing Director DIN 06975729

**Balaji Srivastava** Company Secretary Membership No. 33952

# **Standalone Statement of Profit and Loss**

for the year ended 31st March, 2017

(All amounts in INR)

Tor the year ended 31" March, 2017			(All alliquits III INK)
	Notes	2016-17	2015-16
REVENUE			
Revenue from operations	17	240,948,190	158,948,581
Other income	18	17,424,857	16,092,427
Total Revenue		258,373,047	175,041,008
EXPENSES			
Cost of services	19	17,219,425	13,274,271
Employee benefit expense	20	82,895,622	60,277,140
Depreciation & Amortization	9	16,005,859	21,486,639
Finance Cost	21	2,633,729	3,411,715
Other expenses	22	95,566,218	59,911,037
Total Expenses		214,320,853	158,360,802
Profit before tax		44,052,194	16,680,206
Tax expense			
- Current tax		14,653,928	7,530,550
- Deferred tax charge/ (credit)		(1,602,973)	(3,434,371)
- Tax for earlier years		(298,099)	495,604
Total tax expense		12,752,856	4,591,783
Profit for the year		31,299,338	12,088,423
Earnings per equity share	23		
Face value per equity share		10	10
Basic & Diluted (Rs.)		3.06	1.18
Significant accounting policies	1		

#### Significant accounting policies

1

The accompanying notes form an integral part of these  $\,$  standalone financial statements.

As per our report of even date attached For **S S Kothari Mehta & Co.** 

**Chartered Accountants** 

Firm's Registration Number: 000756N

**Harish Gupta** 

Partner

Membership Number: 098336

Place: New Delhi Date: 22<sup>nd</sup> May, 2017 For and on behalf of the Board of Directors of **BLS International Services Limited** 

**Nikhil Gupta** Managing Director DIN 00195694

**Mukul Harmilapi** Chief Finance Officer Membership No. 087215 **Shikhar Aggarwal** Jt. Managing Director DIN 06975729

**Balaji Srivastava** Company Secretary Membership No. 33952



# **Standalone Cash Flow Statement** for the year ended 31st March, 2017

	2016-17	2015-16
(A) Cash flow from operating activities		
Profit before tax	44,052,194	16,680,206
Adjustments for:		
Depreciation and amortization	16,005,859	21,486,639
Profit on sale of fixed assets	-	(246,763)
Interest Expense	2,273,524	3,411,715
Interest income on bank deposits	(3,288,291)	(3,303,430)
Dividend Income	(12,490,196)	(12,483,732)
Provision for gratuity	1,191,741	578,020
Cash generated from operation before working capital changes	47,744,831	26,122,655
Adjustment for:		
Increase/(decrease) in trade payables	195,579	(160,934)
(Increase) /decrease in trade receivables	(30,119,378)	7,387,697
Increase/(decrease) in other current liabilities	6,350,835	4,582,924
(Increase)/ decrease in long-term loans and advances	(3,197,300)	(8,274,060)
(Increase)/ decrease in short-term loans and advances	(7,213,420)	757,286
(Increase)/decrease in other current assets	(444,556)	
Cash flow from operations activities	13,316,591	30,415,568
Direct taxes paid	(16,867,170)	(7,640,617)
Net cash (used in) / generated from operating activities - [a]	(3,550,579)	22,774,951
(B) Cash flow from investing activities		
Purchase of fixed assets	(20,398,773)	(2,828,514)
Non Current Investment made	(300,000)	-
Redemption/(Investments) in bank deposits	8,443,511	(2,625,782)
Dividend Income	12,490,196	12,483,732
Sale of Fixed Assets	-	510,000
Interest received	3,288,291	3,303,430
Net cash (used in) / generated from investing activities - [b]	3,523,225	10,842,866

	2016-17	2015-16
Cash flow from financing activities		
Interest Paid	(2,273,524)	(3,411,715)
Dividend Paid [net]	(6,165,320)	-
Repayment of long Term Borrowings [net]	(8,663,683)	(44,003,888)
Proceeds/(Repayment) from unsecured loan [net]	9,382,316	30,204,595
Net cash (used in ) / generated from financing activities - [c]	(7,720,211)	(17,211,008)
Net increase/(decrease) in cash & cash equivalents - [a+b+c]	(7,747,565)	16,406,809
Cash and cash equivalents at beginning of the year [refer note 14]	18,173,147	1,766,338
Cash and cash equivalents at end of the year [refer note 14]	10,425,582	18,173,147
Net increase/ (decrease) in cash and cash equivalents	(7,747,565)	16,406,809
Components of cash and cash equivalents		
Cash on hand	2,665,757	779,080
Balance With Bank :		
- In current accounts	4,467,218	17,394,067
- In Deposit accounts	2,935,957	-
- Unpaid Dividend*	356,650	-
Cash and cash equivalents at end of the year [refer note 14]	10,425,582	18,173,147

The Company can utilize these balances only towards settlement of the respective unpaid dividend liability

As per our report of even date attached For **S S Kothari Mehta & Co.** 

**Chartered Accountants** 

Firm's Registration Number: 000756N

## **Harish Gupta**

Partner

Membership Number: 098336

Place: New Delhi Date: 22<sup>nd</sup> May, 2017 For and on behalf of the Board of Directors of **BLS International Services Limited** 

**Nikhil Gupta** Managing Director DIN 00195694

**Mukul Harmilapi** 

Chief Finance Officer Membership No. 087215 Shikhar Aggarwal

Jt. Managing Director DIN 06975729

Balaji Srivastava Company Secretary Membership No. 33952



## **Notes to the Financial Statements**

for the year ended 31st March, 2017

## **Corporate Information**

BLS International Services Limited (the 'Company') is an ISO 9001:2008 certified Public Limited Company, actively engaged in providing outsourcing and administrative task of Visa, Passport and Consular services to various Diplomatic Missions across the world. Further, from financial year ended March 31, 2012, the company also started tasks related to Attestation and Apostille on behalf of Ministry of External Affairs, New Delhi (INDIA).

The company is a public listed company incorporated and domiciled in India and has its registered office at G-4B-1 , Extension Mohan Co-operative Industrial Estate, Mathura Road, New Delhi-110044. The company has its primary listings on the BSE Limited and National Stock Exchange of India Limited in India.

# 1. Summary of Significant Accounting Policies

The financial statements have been prepared to comply in all material respects with the applicable Accounting Standards specified under Section 133 of the Companies Act, 2013 read with Rule 7 of the Companies (Accounts) Rules, 2014 and the relevant provisions of the Companies Act, 2013 to the extent applicable. The financial statements have been prepared under the historical cost convention, as a going concern, on an accrual basis except in case of assets for which provision for impairment is made and revaluation is carried out. The accounting policies have been consistently applied by the Company.

All Assets and Liabilities have been classified as current or non-current as per the Company's normal operating cycle and other criteria set out in the Schedule III to the Companies Act, 2013. Based on the nature of services provided and time between the rendering of services and their realization in cash and cash equivalents, the Company has ascertained its operating cycle as 12 months for the purpose of current and non-current classification of assets and liabilities.

#### A. Use Of Estimates

The preparation of financial statements is in conformity with the generally accepted accounting

principles, which requires estimates and assumptions to be made that affect the reportable amount of assets and liabilities on the date of financial statements and the reportable amount of revenue and expenses during the reporting period. Difference between the actual results and estimates are recognized in the year in which the results are known / materialized.

#### **B.** Revenue Recognition

#### Sale of Services

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Company and the revenue can be reliably measured.

Revenue from visa facilitation services, document handling services and allied services is recognised as income as and when services are rendered to customers.

#### Other Income

- a. Interest Income: Revenue is recognised on a time proportion basis taking into account the amount outstanding and the rate applicable.
- **b. Dividend Income:** Dividend income is accounted for when the right to receive the dividend is established.

#### C. Fixed assets

Property , Plant and Equipment's (Tangible assets) are stated at cost of acquisition less accumulated depreciation and impairment loss (if any). All significant costs relating to the acquisition and installation of fixed assets are capitalized. Expenditure on account of modification/alteration in the fixed assets, which increases the future benefit from the existing asset beyond its previous assessed standard of performance, is capitalized to the cost of asset.

Intangible assets are recorded at the consideration paid for acquisition of such assets and are carried at cost less accumulated amortization and impairment.

# **D.** Depreciation & Amortization

Depreciation on fixed assets is provided as per the guidance set out in the schedule II to the Companies Act, 2013. Depreciation is charged on written down value method based on estimated useful life of assets after considering the residual value of assets as set out in the in schedule II to the Companies Act, 2013.

#### E. Investments

Investments that are by their nature readily realizable and intended to be held for not more than a year from the date on which such investments are made are classified as current investments. All other investments are classified as non-current investments. Current investments are carried at lower of cost and market value determined on an individual investment basis. Cost for overseas investments comprises the Indian rupee value of the consideration paid for investment translated at the exchange rate prevalent at the date of investment. Long-term investments are carried at cost; however, provision for diminution in value, other than temporary, is made in the financial statements. On disposal of the investment, the difference between its carrying amount and net disposal proceeds is charged or credited to the statement of profit and loss.

## F. Impairment of Assets

The Company assesses at each balance sheet date whether there is any indication that an asset may be impaired. If any such indication exists, the Company estimates the recoverable amount of the asset. If such recoverable amount of the asset or the recoverable amount of the cash generating unit to which the asset belongs is less than its carrying amount, the carrying amount is reduced to its recoverable amount. The reduction is treated as an impairment loss and is recognized in the Statement of Profit and Loss. If at the balance sheet date there is an indication that a previously assessed impairment loss no longer exists, the recoverable amount is reassessed and the asset is reflected at the recoverable amount subject to a maximum of depreciated historical cost.

#### G. Lease

Leases where the lessor effectively retains substantially all the risks and benefits of ownership of the leased item, are classified as operating leases. Lease rentals in respect of assets taken on 'operating lease' are charged to the Statement of Profit and Loss on a straight line basis over the lease term.

#### H. Employee Benefits

- Provident fund: The Company makes contributions to statutory provident fund in accordance with the Employees Provident Fund and Miscellaneous Provisions Act, 1952, which is a defined contribution plan. The Company's contributions paid/payable under the scheme is recognised as an expense in the Statement of Profit and Loss during the period in which the employee renders the related service.
- Gratuity: Gratuity is a post employment benefit and is in the nature of a defined benefit plan. The liability recognised in the balance sheet in respect of gratuity is the present value of the defined benefit obligation at the balance sheet date less the fair value of plan assets, together with adjustments for unrecognized actuarial gains or losses and past service costs. The defined benefit obligation is determined by actuarial valuation as on the balance sheet date, using the projected unit credit method.

Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged or credited to the Statement of Profit and Loss in the year in which such gains or losses arise.

Other short term benefits: Expense
in respect of other short term benefit is
recognised on the basis of amount paid
or payable for the period during which
services are rendered by the employee.

# I. Foreign Currency Transactions

• Initial recognition: Foreign currency



transactions are recorded at the rates prevailing on the date of transaction.

- Subsequent recognition: Foreign currency monetary items are restated at the rate prevailing on the balance sheet date. Non-monetary items which are carried in terms of historical cost denominated in a foreign currency are reported using the exchange rate at the date of the transaction.
- Exchange differences: Exchange differences arising on the settlement of monetary items at rates different from those at which they were initially recorded during the year, or reported in previous year financial statements, are recognised as income or as expenses in the year in which they arise.

## J. Segment Reporting

- Identification of segments: The Company's operating businesses are organized and managed separately according to the nature of products and services provided, with each segment representing a strategic business unit that offers different products and serves different markets. The analysis geographical segments is based on the areas in which major operating divisions of the Company operate.
- Unallocated items: Unallocated items include general corporate income and expense items which are not allocated to any business segment.
- Segment accounting policies: The Company prepares its segment information in conformity with the accounting policies adopted for preparing and presenting the financial statements of the Company as a whole.

#### **K.** Income Taxes

Income Tax expense comprises current and deferred tax. Current income-tax is measured at the amount expected to be paid to the tax authorities in accordance with the Income-tax Act, 1961 enacted in India and tax laws prevailing in the respective tax jurisdictions where the Company operates. The tax rates and tax laws

used to compute the amount are those that are enacted or substantively enacted, at the reporting date.

#### **Deferred Tax:**

Deferred income taxes reflect the impact of timing differences between taxable income and accounting income originating during the current year and reversal of timing differences for the earlier years. Deferred tax is measured using the tax rates and the tax laws enacted or substantively enacted at the reporting date.

Deferred tax liabilities are recognized for all taxable timing differences. Deferred tax assets are recognized for deductible timing differences only to the extent that there is reasonable certainty that sufficient future taxable income will be available against which such deferred tax assets can be realized.

Deferred Tax Assets/Liabilities are reviewed at each reporting date based on developments during the period and available case laws, to reassess realizations/liabilities.

Minimum Alternate Tax (MAT) Credit: Minimum Alternate Tax credit is recognized, as an asset only when and to the extent there is convincing evidence that the Company will pay normal income tax during the specified period. In the year in which the MAT credit becomes eligible to be recognized as an asset in accordance with the recommendations contained in guidance note issued by the Institute of Chartered Accountants of India, the said asset is created by way of a credit to the Profit and Loss Account and shown as MAT Credit Entitlement under Loans & Advances. The Company reviews the same at each balance sheet date and writes down the carrying amount of MAT Credit Entitlement to the extent there is no longer convincing evidence to the effect that Company will pay normal Income Tax during the specified period.

## L. Earnings Per Share (EPS)

Basic earnings per share are calculated by dividing the net profit or loss for the period attributable to equity shareholders by the weighted average number of equity shares outstanding during the period. For the purpose of calculating diluted earnings per share, the net profit or loss for the period attributable to equity shareholders and the weighted average number of shares outstanding

during the period are adjusted for the effects of all dilutive potential equity shares.

#### M. Contingent Liabilities and Provisions

The Company makes a provision when there is a present obligation as a result of a past event where the outflow of economic resources is probable and a reliable estimate of the amount of the obligation can be made.

A disclosure is made for a contingent liability when there is a:

- possible obligation, the existence of which will be confirmed by the occurrence/nonoccurrence of one or more uncertain events, not fully with in the control of the Company;
- present obligation, where it is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and
- present obligation, where a reliable estimate cannot be made or where the possibility of outflow of resources is remote.

# N. Cash and Cash Equivalents

Cash and cash equivalents comprise cash and cash-on-deposit with banks and financial institutions. The company considers all highly liquid investments with a remaining maturity at the date of purchase of three months or less and that are readily convertible to known amounts of cash to be cash equivalents.

#### O. Cash Flow Statement

Cash flows are reported using the indirect method, whereby net profits before tax is adjusted for the effects of transactions of a non-cash nature and any deferrals or accruals of past or future cash receipts or payments. The cash flows from regular revenue generating, investing and financing activities of the Company are segregated.

# P. Borrowing Cost

Borrowing costs that are directly attributable to the acquisition or construction of qualifying assets are considered as part of the cost of assets/ projects. Qualifying Asset is one that necessarily takes substantial period of time to get ready for intended use. All other borrowing costs are treated as period cost and charged to the statement of profit and loss in the year in which incurred.

# 2. Share Capital

		(All amounts in INR)
	2016-17	2015-16
Authorized Shares		
20,245,000 (Previous year: 10,245,000) equity shares of Rs.10 each	202,450,000	102,450,000
	202,450,000	102,450,000
Issued, subscribed and fully Paid up shares		
10,245,000 (Previous year: 10,245,000) equity shares of Rs.10 each	102,450,000	102,450,000
Total Issued, subscribed and fully paid up share capital	102,450,000	102,450,000

## Terms/ rights attached to equity shares

- The Company has only one class of equity shares having a par value of Rs. 10 per share. Each holder of equity shares is entitled to one vote per share.
- The dividend Proposed, if any, by the Board of Directors is subject to approval of the Shareholders in the ensuing Annual General Meeting except in the case of Interim Dividend.
- In the event of liquidation of the company, the holder of equity shares will be entitled to receive any of the remaining assets of the company, after distribution of all preferential amounts, if any. The distribution will be in proportion of the number of equity shares held by the shareholders.

Following is the summary of per share dividends recognised as distributions to equity shareholders

	2016-17	2015-16
Interim Dividend	0.50	Nil



# a. Reconciliation of equity shares outstanding at the beginning and at the end of the year

	2016-	-17	2015-16	
	Numbers	Amount	Numbers	Amount
Equity shares of Rs 10 each				
At the beginning of the year	10,245,000	102,450,000	10,245,000	102,450,000
Issued during the year	-		-	-
Outstanding at the end of year	10,245,000	102,450,000	10,245,000	102,450,000

# b. Reconciliation of Authorized equity shares at the beginning and at the end of the year

(All amounts in INR)

	2016-	-17	2015-	-16
	Numbers	Amount	Numbers	Amount
Equity shares of Rs 10 each				
At the beginning of the year	10,245,000	102,450,000	10,245,000	102,450,000
Addition during the year	10,000,000	100,000,000	-	-
Outstanding at the end of year	20,245,000	202,450,000	10,245,000	102,450,000

# c. Details of shareholders holding more than 5% shares in Company

Name of shareholder	2016-17		2015-1	5
	No.of Shares	% Shares	No.of Shares	% Shares
Diwakar Aggarwal	872,452	8.52%	872,452	8.52%

# d. The Company has not issued any bonus shares and there is no buy back of shares in the current year and preceding five years.

# 3. Reserves and surplus

(All amounts in INR)

	2016-17	2015-16
Surplus in statement of profit and loss		
Balance at beginning of the year	40,462,703	28,374,280
Less: Interim Dividend	5,122,500	-
Less:- Dividend Distribution Tax	1,042,820	-
Add:- Profit for the Period	31,299,338	12,088,423
Total	65,596,721	40,462,703

# 4. Long term borrowings

	2016-17	2015-16
Secured Loan (refer note 4.1)		
From Bank	3,596,371	1,168,368
From Financial Institutions	-	11,091,686
Total	3,596,371	12,260,054

# **4.1** The requisite particulars in respect of secured borrowings are as under:

(All amounts in INR)

Particulars	2017	2016	Particulars of security/ guarantees/ default	Terms of repayment
Vehicle loan from banks				
a) HDFC Bank Ltd.				
Balance outstanding	5,732,120	-	Secured against	Total 36 installment
Current maturity	2,135,749	-	hypothecation of specified	repayable in 36 monthly
Non current maturity	3,596,371	-	vehicles of the company. Applicable rate of interest is 9.25% P.A	installments
b) ICICI Bank Ltd.				
Balance outstanding	1,168,374	3,061,171	Secured against	Total 35 installment
Current maturity	1,168,374	1,892,803	hypothecation of specified	repayable in 35 monthly
Non current maturity	-	1,168,368	vehicles of the company. Applicable rate of interest is 10.25% P.A	installments
Vehicle loan from others				
a) BMW Financial Service	es Ltd.			
Balance outstanding	11,091,686	24,702,765	Secured against	Total 36 installment
Current maturity	11,091,686	13,611,079	hypothecation of specified	repayable in 36 monthly
Non current maturity	-	11,091,686	vehicles of the company. Applicable rate of interest is 9.51% P.A	installments

# 5. Long-term provisions

(All amounts in INR)

	2016-17	2015-16
Provisions for Employee benefits ( Refer note no. 28)	2,140,572	1,004,934
Total	2,140,572	1,004,934

# 6. Trade payables

	2016-17	2015-16
Total Outstanding dues of micro enterprises & small enterprises (Refer note no. 6.1)	-	-
Total Outstanding dues of creditors other than micro enterprises & small enterprises	789,221	593,642
	789,221	593,642



# **6.1** Trade payables - dues to Micro and Small Enterprises (as per the intimation received from vendors)

(All amounts in INR)

	2016-17	2015-16
Principal and interest amount remaining unpaid	-	-
Interest due thereon remaining unpaid	-	-
<ul> <li>Interest paid by the Company in terms of Section 16 of the Micro, Small and Medium Enterprises Development Act, 2006, along with the amount of the payment made to the supplier beyond the appointed day.</li> </ul>	-	-
<ul> <li>Interest due and payable for the period of delay in making payment (which have been paid but beyond the appointed day during the period) but without adding interest specified under the Micro, Small and Medium Enterprises Act.</li> </ul>	-	-
Interest accrued and remaining unpaid	-	-
<ul> <li>Interest remaining due and payable even in the succeeding years, until such date when the interest dues as above are actually paid to the small enterprises</li> </ul>	-	-

## 7. Other current liabilities

(All amounts in INR)

	2016-17	2015-16
Current Maturities of Long term borrowings (Refer note no. 4.1)	14,395,809	15,503,882
Advance from customers	441,358	690,808
Amount due to related parties (Refer note no.29)	49,116,761	39,734,445
Statutory dues payable	1,849,032	1,210,461
Unpaid Dividends*	356,650	-
Due to Employees		
Salary payable	8,806,049	5,212,824
Other liabilities		
Provision for Expenses	1,830,840	286,376
Expenses payables	7,044,844	5,469,396
Total	83,841,343	68,108,192

# 8. Short-term provisions

	2016-17	2015-16
Provision for employee benefits (Refer Note No. 28)	259,975	203,872
Provision for Income Tax (Net of Advance tax & TDS Rs.127,02,684)	1,951,244	4,462,584
	2,211,219	4,666,456

										(All amounts in INR)
Particulars		GROSS CARRYING VALUE	TING VALUE		Accumu	Accumulated depreciation/amortisation	ation/amortis	sation	NET CARRYING VALUE	ING VALUE
	As at 1st April, 2017	Additions during the year	Deduction during the year	As at 31st March, 2017	As at 1st April, 2016	During the year	Sales/ Adjustment during the	As at 31st March, 2017	As at 31st March, 2017	As at 31st March, 2016
Property, Pla	Property, Plant & Equipment	#								
Computers	42,364,952	5,288,497	•	47,653,449	38,650,719	2,077,612	•	40,728,331	6,925,118	3,714,233
Office Equipment	3,067,296	4,699,494	ı	7,766,790	2,215,186	531,893	ı	2,747,079	5,019,711	852,110
Furniture and Fixtures	2,028,403	2,151,493	•	4,179,896	1,395,162	509,846	•	1,905,008	2,274,888	633,241
Vehicles	60,501,267	8,052,543	1	68,553,810	24,267,153	12,851,305	'	37,118,458	31,435,352	36,234,114
Other Intang	Other Intangible Accets									
		0.00		0.00		יר ני			, , ,	
Sortware	1	206,746	'	206,746	1	35,203	•	35,203	1/1,543	ı
TOTAL	107,961,918 20,398,773	20,398,773	•	128,360,691	66,528,220	16,005,859	•	82,534,079	45,826,612	41,433,698
Previous Year	106,816,260	2,828,514	1,682,856	107,961,918	46,461,199	21,486,639	1,419,618	66,528,220	41,433,698	

9. Fixed assets



# 10. Non-current investments

(All amounts in INR)

	2016-17	2015-16
(Valued at cost unless stated otherwise)		
Trade Investments		
In Equity Instruments (Unquoted)		
In subsidiary companies		
BLS International FZE	368,650	368,650
1 (Previous year 1) Fully paid up Equity share of AED 25,000 each		
BLS E Services Private limited*	100,000	-
(10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10 each)		
BLS E Solution Private limited*	100,000	-
(10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10 each)		
BLS IT Services Private limited*	100,000	-
(10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10		
each)		
In Associates		
BLS International Visa Services-Austria	6,214	6,214
10 (Previous Year 10) Fully paid up Ordinary shares of 10 EURO each		
BLS International Visa Services-Baltic, Lithuania	91,343	91,343
(50 (Previous year 50) Fully paid up Ordinary shares of 100 LITA each )		
BLS International Visa Services Poland SP.Z.O.O.	19,496	19,496
(25(Previous year 25) Fully paid up Ordinary shares of PLN 50 each)		
In Others		
BLS Polymers Limited	9,000,000	9,000,000
(900,000 (Previous year 900,000) Fully paid up Equity shares of		
Rs.10 each)		
BLS Ecotech Limited	7,500,000	7,500,000
(375,000 (Previous year 375,000) Fully paid up Equity shares of Rs 20 each)		
*One share of Rs 10 held by Mr. Diwakar Aggarwal as Promoter Director		
	17,285,703	16,985,703
Aggregate amount of unquoted investments	17,285,703	16,985,703
Provision for diminution in value of non-current investments	_	-
	Trade Investments In Equity Instruments (Unquoted) In subsidiary companies BLS International FZE 1 (Previous year 1) Fully paid up Equity share of AED 25,000 each BLS E Services Private limited* (10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10 each) BLS E Solution Private limited* (10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10 each) BLS IT Services Private limited* (10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10 each) In Associates BLS International Visa Services-Austria 10 (Previous Year 10) Fully paid up Ordinary shares of 10 EURO each BLS International Visa Services-Baltic, Lithuania (50 (Previous year 50) Fully paid up Ordinary shares of 100 LITA each ) BLS International Visa Services Poland SP.Z.O.O. (25(Previous year 25) Fully paid up Ordinary shares of PLN 50 each) In Others BLS Polymers Limited (900,000 (Previous year 900,000) Fully paid up Equity shares of Rs.10 each) BLS Ecotech Limited (375,000 (Previous year 375,000) Fully paid up Equity shares of Rs 20 each) *One share of Rs 10 held by Mr. Diwakar Aggarwal as Promoter Director	(Valued at cost unless stated otherwise)  Trade Investments  In Equity Instruments (Unquoted)  In subsidiary companies  BLS International FZE  1 (Previous year 1) Fully paid up Equity share of AED 25,000 each  BLS E Services Private limited*  (10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10 each)  BLS E Solution Private limited*  (10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10 each)  BLS IT Services Private limited*  (10,000 (Previous year Nil) Fully paid up Equity shares of Rs.10 each)  In Associates  BLS International Visa Services-Austria  10 (Previous Year 10) Fully paid up Ordinary shares of 10 EURO each  BLS International Visa Services-Baltic, Lithuania  (50 (Previous year 50) Fully paid up Ordinary shares of 100 LITA each )  BLS International Visa Services Poland SP.Z.O.O.  19,496  (25(Previous year 25) Fully paid up Ordinary shares of PLN 50 each)  In Others  BLS Polymers Limited  (900,000 (Previous year 900,000) Fully paid up Equity shares of Rs.10 each)  BLS Ecotech Limited  (375,000 (Previous year 375,000) Fully paid up Equity shares of Rs.20 each)  *One share of Rs 10 held by Mr. Diwakar Aggarwal as Promoter Director  17,285,703  Aggregate amount of unquoted investments  17,285,703

# 11. Deferred tax Assets (Net)

(All amounts in INR)

	2016-17	2015-16
Deferred tax asset arising on account of:		
Timing difference on employee benefits (Gratuity)	793,693	392,197
Timing difference on depreciation and amortization	4,709,081	3,507,604
Total	5,502,774	3,899,801

# 12. Long-term Loans and advances (Unsecured, considered good)

	,	<u> </u>		(All alliounts in INK)
			2016-17	2015-16
Security depo	osit		4,131,300	934,000
Total			4,131,300	934,000

## 13. Trade receivables

(All amounts in INR)

	2016-17	2015-16
Unsecured, considered good		
Outstanding for a period exceeding six months from the date they are due for payment	5,147,285	1,480,173
Other trade receivable	36,399,738	9,947,472
Total	41,547,023	11,427,645

## 14. Cash and bank balances

(All amounts in INR)

	2016-17	2015-16
Cash and cash equivalents		
Cash on hand	2,665,757	779,080
Balances with banks:		
- In current accounts	4,467,218	17,394,067
- In Deposit accounts up to 3 months maturity from the date of acquisition	2,935,957	-
	10,068,932	18,173,147
Other bank balance		
Fixed deposits Up to 12 months maturity from date of acquisition*	38,893,201	47,336,712
Earmarked balances with banks (Unpaid Dividend Account)	356,650	-
	39,249,851	47,336,712
Total	49,318,783	65,509,859

(\*Pledged with bank for overdraft / bank guarantee/LC facilities with maturity with less than 12 months)

# 15. Short-term Loans and advances (Unsecured, considered good)

(All amounts in INR)

	2016-17	2015-16
Advance to Employees	2,377,083	1,284,197
Prepaid expenses	892,695	274,433
Balance with govt. authorities	224,958	1,217,735
Security Deposits	78,797,300	78,776,072
Earnest Money	14,276,660	7,802,838
Total	96,568,696	89,355,275

## **16. Other Current Assets**

(All amounts in INR)

	2016-17	2015-16
Interest Accrued on Fixed Deposits	444,556	-
	444,556	-

# 17. Revenue from operations

(All amounts in INR)

	2016-17	2015-16
Sale of Services- Export	136,990,399	136,528,437
Sale of Services- Domestic	103,957,791	22,420,144
Total	240,948,190	158,948,581

# 18. Other Income

	2016-17	2015-16
Interest Income	3,288,291	3,303,430
Miscellaneous Incomes	582,638	305,265
Dividend Income	12,490,196	12,483,732
Exchange fluctuation Profit (net)	1,063,732	
Total	17,424,857	16,092,427



# 19. Cost of services

(All amounts in INR)

	2016-17	2015-16
Operational expenses	17,219,425	13,274,271
Total	17,219,425	13,274,271

# 20. Employee benefit expense

(All amounts in INR)

	2016-17	2015-16
Salaries and wages, bonus etc.	78,579,284	57,693,397
Contribution to provident fund and other funds	1,612,539	1,040,258
Provision for Employee benefit (Refer note no. 28)	1,191,741	578,020
Staff welfare Expenses	1,512,058	965,465
Total	82,895,622	60,277,140

# 21. Finance Cost

(All amounts in INR)

	2016-17	2015-16
Interest	2,273,524	3,411,715
Other borrowings cost	360,205	-
Total	2,633,729	3,411,715

# 22. Other Expenses

(All amounts in INR)

	2016-17	2015-16
Rent	8,265,032	9,834,688
Insurance	583,554	389,214
Bank Charges	8,353,942	2,375,230
Electricity	2,245,237	1,614,691
Printing and stationery	2,529,279	575,386
Travelling and conveyance	13,374,919	12,601,319
Communication costs	6,632,019	3,038,790
Legal and professional	27,030,878	11,273,973
Office maintenance	2,904,308	1,559,986
Annual maintenance charges	2,989,654	3,096,755
Exchange fluctuation loss (net)	-	632,438
Auditor Remuneration (Refer note no. 31)	851,000	581,500
Repair and maintenance -others	804,264	165,071
Business promotion	6,277,495	1,413,495
General expenses	2,938,627	655,016
Miscellaneous Expenses	3,579,682	2,499,759
Contractual charges	6,206,328	7,603,726
Total	95,566,218	59,911,037

# 23. Earnings per share (EPS)

		(All alliquits ill INK)
	2016-17	2015-16
Net Profit as per statement of Profit & Loss account	31,299,338	12,088,423
	31,299,338	12,088,423
Face Value of share (Rs)	10	10
Opening balance of shares	10,245,000	10,245,000
Closing balance of shares	10,245,000	10,245,000
Weighted average number of equity shares in calculating basic $\&$ diluted $\ensuremath{EPS}$	10,245,000	10,245,000
Basic and diluted earning per share (Rs.)	3.06	1.18

# 24. Contingent Liabilities And Commitments (To The Extent Not Provided For)

	812,253,954	155,373,056
Guarantees issued by bank on behalf of the Company	812,253,954	155,373,056
	2016-17	2015-16
(10 The Extent Not Frontact 101)		(All amounts in INR)

# 25. Expenditure in foreign currency

	2016-17	2015-16
Travelling	1,433,640	1,218,293
	1,433,640	1,218,293

# 26. Earnings in foreign currency

	149,480,595	149,012,169
- Dividend income from Subsidiary Company	12,490,196	12,483,732
- Revenue from operation	136,990,399	136,528,437
	2016-17	2015-16
		(All amounts in INR)

# 27. The year end foreign currency exposure that have not been hedged by a derivative instrument or otherwise are mentioned below:

Particulars	2016-17		2015-	16
	Amount in	Amount	Amount in	Amount
	foreign currency		foreign currency	
Debtors in EURO	37,739	2,618,485	35,450	2,671,767
Debtors in OMR	9,636	1,623,344	9,156	1,573,300
Debtors in PLN	39,310	643,301	139,395	2,475,163
Debtors in PHP	715,981	925,088	191,402	275,644
Debtors in KES	-	-	14,992	94,613
Debtors in RUB	3,841,451	4,412,757	1,092,861	1,075,582
Debtors in CNY	64,573	607,971	-	-
Debtors in DOP	940,852	1,289,710	-	-
Debtors in SGD	59,422	2,759,094	-	-
Debtors in IDR	158,504,553	771,828	-	-
Debtors in BOB	25,686	241,109	-	-
Debtors in USD	121,586	7,885,908	-	-
Security Deposit/ Earnest money	205,763	14,276,660	110,000	8,290,410
in EURO	_		_	
		38,055,255		16,456,478

	2016-17		2015-16	
	Amount in foreign currency	Amount	Amount in foreign currency	Amount
Other Current Liability in AED	2,726,145	49,116,761	2,205,395	39,734,445
	2,726,145	49,116,761	2,205,395	39,734,445

There is no hedged foreign currency exposure as at the year end. (Previous year- Nil)



# 28. Employee Benefits (Disclosures)

# Defined benefits plans: as per actuarial valuation on balance sheet date

# 1. The weighted average actuarial assumptions used to determine benefit obligations and net periodic cost for gratuity as at the reporting date are as follows

Particulars	Gratuity (Unfunded) For the year ended 31 <sup>st</sup> March, 2017	Gratuity (Unfunded) For the year ended 31st March, 2016
Discount rate	7.50%	8.00%
Future salary increase rate	5.00%	5.00%
Average past service (years)	1.4 Years	1.5 Years
Average age (years)	30.6Years	31.1Years
Average remaining working life of employees (years)	27.4 Years	26.9 Years

# 2. Reconciliation of opening and closing balances of the present value of the defined benefit obligations

Particulars	Gratuity (Unfunded) For the year ended 31st March, 2017	Gratuity (Unfunded) For the year ended 31st March, 2016
Present value of obligation as at start of year	1,208,806	630,786
Interest cost	90,660	50,601
Current service cost	928,631	582,459
Less: benefits paid during the year	-	-
Actuarial loss (gain) on obligations	172,450	(55,040)
Present value of obligation as at reporting date	2,400,547	1,208,806

# 3. Breakup of the expense recognized in the Statement of profit and loss is as follows

Particulars	Gratuity (Unfunded) For the year ended 31 <sup>st</sup> March, 2017	Gratuity (Unfunded) For the year ended 31st March, 2016
Current service cost	928,631	582,459
Interest cost	90,660	50,601
Expected return on plan assets	-	-
Net actuarial loss (gain) recognised in the year	172,450	(55,040)
Total expense recognised in the Statement of profit & loss	1,191,741	578,020

# 4. Amount to be recognized in Balance Sheet

Particulars	Gratuity (Unfunded) As at 31 <sup>st</sup> March, 2017	Gratuity (Unfunded) As at 31 <sup>st</sup> March, 2016
Fair value of plan assets as at the end of the year	-	-
Less: Present value of obligation as at the end of the year	2,400,547	1,208,806
Net (Liability) recognised as at end of the year	(2,400,547)	(1,208,806)

# 5. Liability as on balance sheet date

Particulars	Gratuity (Unfunded) As at 31 <sup>st</sup> March, 2017	Gratuity (Unfunded) As at 31st March, 2016
Current liability	259,975	203,872
Non - current liability	2,140,572	1,004,934
Total	2,400,547	1,208,806

# 29. Related party disclosure

As per Accounting Standard-18, the Company's related parties and transactions are disclosed below:

# 1. List of Related parties and relationship, where control exists

1. 1	list of Related parties and relationship, wh	ere control exists
(A)	Subsidiary company (wholly owned)	
	BLS International FZE	UAE
	BLS E-Services Pvt Ltd	India
	BLS E-Solution Pvt Ltd	India
	BLS IT-Services Pvt Ltd	India
(B)	Subsidiaries to subsidiary	
	BLS International Services Australia PTY. LTD.	Australia
	BLS International Services Canada INC.	Canada
	BLS International Services Norway AS	Norway
	BLS International Services Singapore PTE LTD.	Singapore
	BLS International Services Malaysia SDN BHD	Malaysia
(C)	Associates	
	BLS International Visa Services-Austria	Austria
	BLS International Visa Services-Baltic	Lithuania
	BLS International Visa Services Poland SP.Z.O.O.	Poland
(D)	Key managerial personnel (KMP)	
	Mr. Shikhar Aggarwal (W.e.f 17.06.16)	Joint Managing Director
	Mr. Nikhil Gupta (W.e.f 13.08.16)	Managing Director
	Mr. Diwakar Aggarwal (Till 13.08.16)	Managing Director
	Mr. Vinod Aggarwal (Till 13.08.16)	Director
	Mr. Mukul Harmilapi (W.e.f 19.12.16)	Chief Financial Officer
	Mr. Balaji Srivastava (W.e.f 14.02.17)	Company Secretary
	Mr. Prabhat Srivastava (Till 02.02.17)	Company Secretary
(E)	Relatives of KMP	
	Mr. Sushil Aggarwal	Brother of Mr. Diwakar Aggarwal & Vinod Aggarwal
	Mrs. Laxmi Aggarwal	Wife of Mr. Vinod Aggarwal
	Ms. Shaloo Aggarwal	Daughter of Mr Vinod Aggarwal
	Ms. Sonal Aggarwal	Daughter of Mr Vinod Aggarwal
	Mr. Gaurav Aggarwal	Son of Mr. Vinod Aggarwal
	Mrs. Alka Aggarwal	Mother of Mr. Shikhar Aggarwal
	Ms. Riya Aggarwal	Sister of Mr. Shikhar Aggarwal
	Mr. Madhukar Aggarwal	Brother of Mr. Diwakar Aggarwal & Vinod Aggarwal
(F)	Enterprise in which Director(s) / Relative(s) ha	ave substantial interest or significant influence.
	BLS Polymers Ltd	Mr. Diwakar Aggarwal & Mr. Vinod Aggarwal
	BLS Management solution Private limited	Mr. Vinod Aggarwal
	B.L & Sons Itd	Mr. Diwakar Aggarwal & Mr. Vinod Aggarwal
	BLS International Visa Services Philippines, Inc.	Mr. Diwakar Aggarwal
	Wonder Rock Finance and Investment Private	Mr. Diwakar Aggarwal
	Limited	



				(All amounts in INR)
	Particulars	Nature of transaction	2016-17	2015-16
(A)	BLS International FZE	Sale of Service	63,115,593	83,709,042
		Amount received during the year	73,940,458	117,022,935
		Dividend received	12,490,196	12,483,732
		Advance received during the year	10,031,977	31,520,753
		Receivable at the end in respect of		774,171
		expenses		,,,,,,,
		Amount payable at the end	49,116,761	39,734,445
(B)	BLS International Visa	Sale of Service	2,421,225	2,780,082
(-)	Services-Austria	Amount Received during the year	2,434,246	2,783,457
		Amount receivable at the end	78,828	91,850
(C)	BLS International Visa	Sale of Service	392,192	1,504,298
(0)	Services-Baltic	Amount Received during the year	200,560	883,980
		Amount received daring the year	2,251,433	2,258,631
(D)	BLS International Visa	Sale of Service	1,713,030	3,318,269
(D)	Services Poland SP.Z.O.O.	Amount Received during the year	3,251,634	2,237,981
	Services roland Sr.2.0.0.	Amount receivable at the end	643,301	
(E)	BLS International Visa	Sale of Service		2,475,163
(E)	Services Philippine Inc.		2,436,914	2,928,722
	Services i imppine inc.	Amount Received during the year	1,706,809	3,041,128
(5)	DIC Intermedianal	Amount receivable at the end	925,088	275,644
(F)	BLS International - Singapore	Sale of Service	7,488,978	-
	Siligapore	Amount Received during the year	4,715,356	=
(6)	DICEC : D.III	Amount receivable at the end	2,759,094	-
(G)	BLS E-Services Pvt Ltd	Consultancy Services	15,345,000	-
		Reimbursement of Expenses	10,765,702	-
		Amount Received during the year	25,273,341	-
		Amount receivable at the end	1,598,011	
(H)	BLS E-Solution Pvt Ltd	Consultancy Services	20,300,000	-
		Reimbursement of Expenses	10,295,860	-
		Amount Received during the year	25,254,379	-
		Amount receivable at the end	6,346,656	-
(I)	BLS IT-Services Pvt Ltd	Consultancy Services	20,385,000	-
		Reimbursement of Expenses	10,189,828	-
		Amount Received	25,135,321	-
		Amount receivable at the end	6,448,707	-
(J)	Mr. Shikhar Aggarwal	Salary for the year	668,400	300,000
(K)	Mr. Nikhil Gupta	Salary for the year	684,141	-
(L)	Mr. Diwakar Aggarwal	Salary for the year	321,774	900,000
		Rent expense during the year	168,000	168,000
		Rent payable at the end	84,000	264,000
		Security Deposit receivable	16,630,000	16,630,000
(M)	Mr. Mukul Harmilapi	Salary for the year	820,390	-
(N)	Mr. Balaji Srivastava	Salary for the year	558,650	-
(O)	Mr. Vinod Aggarwal	Rent expense during the year	96,000	96,000
		Rent payable at the end	48,000	192,000
		Security Deposit receivable	15,000,000	15,000,000
(P)	Mr. Prabhat Srivastava	Salary for the year	650,650	-
-				

	Particulars	Nature of transaction	2016-17	2015-16
(Q)	Mr. Madhukar Aggarwal	Rent expense during the year	96,000	96,000
		Rent payable at the end	48,000	156,000
		Security Deposit receivable	36,000,000	36,000,000
(R)	Mr. Sushil Aggarwal	Salary for the year	-	300,000
		Rent expense during the year	120,000	120,000
		Rent payable at the end	60,000	312,000
		Security Deposit receivable	10,000,000	10,000,000
(S)	Mrs. Laxmi Aggarwal	Salary for the year	175,000	300,000
(T)	Mr. Gaurav Aggarwal	Salary for the year	1,357,400	300,000
(U)	Ms. Shaloo Aggarwal	Salary for the year	-	225,000

## **30. Disclosure of Specified Bank Notes**

During the year, the company had Specified Bank Notes (SBNs) or other denomination notes as defined in the MCA notification, G.S.R (308E), dated 30<sup>th</sup> March, 2017. The details of SBNs held and transacted during the period from 8<sup>th</sup> November, 2016 to 30<sup>th</sup> December, 2016, the denomination-wise SBNs and other notes as per the notification are as follows:

(All amounts in INR)

Particulars	SBNs*	Other denomination notes	Total
Closing Cash in Hand as on 08.11.2016	372,500	22,451	394,951
(+) Permitted Receipts	-	2,106,765	2,106,765
(-) Permitted Payments	-	(1,041,712)	(1,041,712)
(-) Amount deposited in Banks	(372,500)	(768,012)	(1,140,512)
Closing Cash in hand as on 30.12.2016	-	319,492	319,492

<sup>\*</sup> For the purposes of this clause, the term 'Specified Bank Notes' shall have the same meaning provided in the notification of the Government of India, in the Ministry of Finance, Department of Economic Affairs number S.O. 3407(E), dated the 8<sup>th</sup> November, 2016.

## 31. Payment to auditors

(All amounts in INR)

	2016-17	2015-16
Statutory audit fee	803,500	550,000
Tax audit fee	47,500	35,000
	851,000	585,000

#### **32**

As Per transfer pricing legislation under sections 92-92F of the Income Tax Act, 1961, the Company is required to use certain specific methods in computing arm's length prices of international transactions with associated enterprises and maintain adequate documentation in this respect. The legislations require such information and documentation to be contemporaneous in nature. The Company has appointed the independent consultant (the "Consultant") for conducting the Transfer Pricing Study (the 'Study') to determine whether the transactions with associated enterprises undertaken during the financial year are on an "arm's length basis". Management is of the opinion that the Company's international transactions are at arm's length and does not require transfer pricing adjustments.

#### 33. Operating lease: company as lessee

In accordance with Accounting Standard "AS-19 on Leases" the following disclosures in respect of operating leases is made as under:

#### Assets taken on operating lease:

• The Company has taken premises for office under cancellable operating lease agreements. Terms of the lease include terms for renewal, increase in rents in future periods and terms of cancellation.



- Lease payments recognised in statement of profit an loss amounting Rs 82,65,032 (previous year Rs 98,34,688)
- Future commitments in respect of minimum lease payment payable in respect of aforesaid lease entered by the Company are as follows:

(All amounts in INR)

Particulars	2016-17	2015-16
(A) Not later than one year	8,265,032	9,834,688
(B) Later than one year and not later than five years	-	-
(C) Later than five years	-	-

## 34. Segment Reporting

# **Business segments**

The Company's business activity falls within a single business segment i.e. rendering of Visa and other allied services.

# **Geographical segments**

The Company's major operating divisions are managed on worldwide basis. Further, disclosure has been done in compliance with Accounting Standard on segmental reporting.

(All amounts in INR)

Particulars	Reve	nue	Segmen	t Assets	Addition of F	ixed Assets
	2016-17	2015-16	2016-17	2015-16	2016-17	2015-16
Middle East	83,517,283	103,470,316	-	-	-	-
Asia	135,681,830	34,355,123	260,625,446	229,545,981	20,398,773	58,012,758
North America	1,357,991	-	-	-	-	-
Europe	9,581,528	20,713,641	-	-	-	-
Others	10,809,559	409,502	-	-	-	
Total	240,948,190	158,948,581	260,625,446	229,545,981	20,398,773	58,012,758

#### 35.

Previous year's amounts have been regrouped / reclassified, wherever considered necessary to make them comparable with those of the current year.

### 36.

All amounts in the financial statements are presented in INR and rounded off to nearest rupee

As per our report of even date attached For **S S Kothari Mehta & Co.** 

Chartered Accountants

Firm's Registration Number: 000756N

**Harish Gupta** 

Partner

Membership Number: 098336

Place: New Delhi Date: 22<sup>nd</sup> May, 2017 For and on behalf of the Board of Directors of **BLS International Services Limited** 

**Nikhil Gupta** Managing Director DIN 00195694

**Mukul Harmilapi** Chief Finance Officer Membership No. 087215 **Shikhar Aggarwal** Jt. Managing Director DIN 06975729

**Balaji Srivastava** Company Secretary Membership No. 33952

# **AGM Notice**

NOTICE IS HEREBY GIVEN THAT THE THIRTY THIRD ANNUAL GENERAL MEETING OF THE MEMBERS OF BLS INTERNATIONAL SERVICES LIMITED WILL BE HELD ON THURSDAY, THE 21st DAY OF SEPTEMBER 2017 AT 3:00 P.M. AT INDIAN SOCIAL INSTITUTE, 10 INSTITUTIONAL AREA, LODHI ROAD, NEW DELHI-110024 TO TRANSACT THE FOLLOWING BUSINESSES: -

#### **ORDINARY BUSINESS:**

- To receive, consider, adopt and approve the Audited Balance Sheet as on 31<sup>st</sup> March 2017 and Profit and Loss Account of the Company for the year ended 31<sup>st</sup> March, 2017 together with the Report of the Auditors and Directors thereon along with the Consolidated Balance Sheet as at 31<sup>st</sup> March 2017 and Consolidated Profit and Loss Account of the Company for the year ended 31<sup>st</sup> March, 2017 together with the Report of the Auditors thereon.
- 2. To declare final dividend of Rs. 3/- per equity share for the year ended 31st March, 2017.
- 3. To appoint Statutory Auditor to hold office from the conclusion of this meeting till the conclusion of the next Annual General Meeting and to authorize the Board to fix their remuneration. M/s S.S. Kothari Mehta & Co. Chartered Accountants, (FRN 000468N), being eligible to offer themselves for reappointment.

#### **SPECIAL BUSINESS:**

4. To consider and if thought fit, to pass the following resolution as an Ordinary Resolution:

"RESOLVED THAT pursuant to the provisions of Sections 152, 161 and other applicable provisions, if any, of the Companies Act, 2013 ("the Act") and the Companies (Appointment and Qualification of Directors) Rules, 2014 (including any statutory modification(s) or re-enactment thereof, for the time being in force), Mr. Sarthak Behuria (DIN:03290288), who was appointed as an Additional Director by the Board of Directors of the Company and who holds office up to the date of this Annual General Meeting be and is hereby appointed as an Independent Director of the Company to

- hold office for a term of Five years with effect from 11<sup>th</sup> November, 2016."
- 5. To consider and if thought fit, to pass the following resolution as an Ordinary Resolution:
  - "RESOLVED THAT pursuant to the provisions of Sections 152, 161 and other applicable provisions, if any, of the Companies Act, 2013 ("the Act") and the Companies (Appointment and Qualification of Directors) Rules, 2014 (including any statutory modification(s) or reenactment thereof, for the time being in force), Mr. Surinder Singh Kohli (DIN:00169907), who was appointed as an Additional Director by the Board of Directors of the Company and who holds office up to the date of this Annual General Meeting be and is hereby appointed as an Independent Director of the Company to hold office for a term of Five years with effect from 14th February, 2017."
- 6. To consider and if thought fit, to pass the following resolution as an **Special Resolution:**

"RESOLVED THAT pursuant to Section 152, 196, 197, and other applicable provisions, if any, of the Companies Act, 2013 read with Companies (Appointment and Qualification of Directors) Rules, 2014 (including any statutory modification(s) or re-enactment(s) thereof, Mr. Karan Aggarwal (DIN:02030873) be and is hereby appointed as Whole-time Director, designated as 'Executive Director' of the Company, with effect from 13<sup>th</sup> June 2017, to hold office for a period of three years at a remuneration of Rs. 2,50,000 per month.

**RESOLVED FURTHER THAT** upon recommendation by Nomination and Remuneration Committee, the Board of Directors may alter and vary the terms and conditions of the said appointment and/or the agreement in such manner as may be agreed to between the Company and Mr. Karan Aggarwal (DIN:02030873).

**RESOLVED FURTHER THAT** for the purpose of giving effect to this resolution, the Directors of the company or the Company Secretary or such other Official(s)as may be authorized by the Board, be and are hereby severally authorised to take all such steps and to do all such acts, deeds, matters and things as may



be required, including but not limited to the filing of application to the Central Government for obtaining necessary approvals as may be necessary and desirable to give effect to this resolution."

7. To consider and if thought fit, to pass with or without modification(s), the following resolution as a **Special Resolution:** 

"RESOLVED THAT, pursuant to provisions of Section 14 and other applicable provisions, if any, of the Companies Act, 2013 read with Companies (Incorporation) Rules, 2014, the existing Clause 215 of the Articles of Association of the Company be and is hereby replaced with the below mentioned clause 215:

Dividends out of profits and reserves Reserves of the Company arrived at the manner provided for in Companies Act 2013 or any other provisions of any statutory modifications thereof.

**RESOLVED FURTHER THAT** Director(s) of the Company or the Company Secretary or such other Official(s) as may be authorized by the Board, be and are hereby severally authorised to do all such acts, deeds and things as are incidental thereto or as may be deemed necessary or desirable or to settle any question or difficulty that may arise in such manner as it may deem fit, including but not limited to the filing of application to the Central Government for obtaining necessary approvals as may be necessary and desirable to give effect to this resolution.

8. To consider and if thought fit, to pass with or without modification(s), the following resolution(s) as **Special Resolution:** 

"RESOLVED THAT pursuant to the provisions of Section 188 of the Companies Act, 2013 and Regulation 23 of SEBI (Listing Obligations and Disclosures Requirements) Regulations, 2015 and all other applicable provisions if any, and subject to such approvals, consents, sanctions and permissions as may be necessary, consent of the members of the company be and is hereby accorded to the Board of Directors of the company to enter into contracts and/or agreements with parties as detailed in table

forming part of the explanatory statement annexed to the notice with respect to Sale, purchase or supply of goods or materials, leasing of property of any kind, availing or rendering of any services, appointment of agent for purchase or sale of goods, materials, services or property or appointment of such parties to any of subsidiary or associate company or any other transactions of whatever nature up to an amount of Rs. 172.75 Crores (Rupees One Seventy Two Crores and Seventy Five Lakhs Only) for the financial year 2017-18 on such terms and conditions as may be decided by the Board."

"RESOLVED FURTHER THAT the Directors of the Company or the Company Secretary of the Company be and are hereby severally authorized to do and perform all such acts, matters, deeds and things as may be necessary, without further referring to the Members of the Company in order to give effect to this resolution."

"RESOLVED FURTHER THAT all actions taken by the Board in connection with any matter referred to or contemplated in any of the foregoing resolution are hereby approved, ratified and confirmed in all respects."

For and on Behalf of the Board **BLS International Services Limited** 

BalaJi Srivastava

Place: New Delhi Company Secretary Date: 9<sup>th</sup> August, 2017 Membership No. A33952

#### **NOTES**

- An explanatory statement as required under Section 102 of the Companies Act, 2013 in respect of the business specified above is annexed hereto.
- 2. A MEMBER ENTITLED TO ATTEND AND VOTE AT THE MEETING IS ENTITLED TO APPOINT A PROXY/ PROXIES TO ATTEND AND VOTE ON POLL INSTEAD OF HIMSELF/HERSELF. SUCH A PROXY/ PROXIES NEED NOT BE A MEMBER OF COMPANY. A person can act as proxy on

behalf of members not exceeding fifty (50) and holding in the aggregate not more than ten percent of the total share capital of the Company carrying voting rights. However, a member holding more than ten percent of the total share capital of the Company carrying voting rights may appoint a single person as proxy and such person shall not act as proxy for any other shareholder. The instrument of Proxy in order to be effective, should be deposited at the Registered Office of the Company, duly completed and signed, not less than 48 hours before the commencement of the meeting. A Proxy form is sent herewith. Proxies submitted on behalf of the Companies, Societies etc., must be supported by an appropriate resolution/authority, as applicable.

- 3. Only registered members of the Company holding shares as on the cut-off date decided for the purpose, being 14th September 2017, or any proxy appointed by such registered member may attend and vote at the Annual General Meeting as provided under the provisions of the Companies Act, 2013.
- 4. 4. Electronic copy of the Notice of the aforesaid Annual General Meeting of the Company inter alia indicating the process and manner of e-Voting along with Attendance Slip and Proxy Form is being sent to all the members whose email IDs are registered with the Company for communication purposes unless any member has requested for a hard copy of the same. For members who have not registered their email address, physical copies of the Notice of the aforesaid Annual General Meeting of the Company inter alia indicating the process and manner of e-Voting along with Attendance Slip and Proxy Form is being sent in the permitted mode. The cut-off date is decided for the purpose of reckoning the number of shareholders eligible to receive notice of AGM is 14th September 2017.
- 5. Voting Rights: Shareholders holding Equity Shares shall have one vote per share as shown against their holding and shareholders.
- 6. VOTING THROUGH ELECTRONIC MEANS
  In compliance with provisions of Section 108
  of the Companies Act, 2013 and Rule 20 of the
  Companies (Management and Administration)
  Rules, 2014, the Company is pleased to provide
  members facility to exercise their right to vote
  at the Annual General Meeting by electronic

- means and the business may be transacted through e-Voting Services provided by Central Depository Securities (India) Limited (CDSL).
- 7. Book Closure: Dividend on Equity Shares as recommended by the Board of Directors for the Financial Year 2016-17, if approved at the meeting, will be paid on or after 26th September 2017 to those eligible members whose names appear:
  - (1) As Beneficial owners, as on 14<sup>th</sup> September 2017 as per the list to be furnished by National Securities Depository Ltd. (NSDL) and Central Depository Services (India) Ltd. (CDSL) in respect of shares held in Dematerialised form, and
  - (2) As Members in the Register of Members of the Company in respect of shares held in Physical Form, after giving effect to all valid share transfers in physical form lodged with the Company or its RTA on or before as on 14<sup>th</sup> September 2017.

Note: Please read the instructions printed below before exercising your vote.

# The instructions for shareholders voting electronically are as under:

- i. The voting period begins on 18<sup>th</sup> September 2017 from 09:00 a.m. and ends on 20<sup>th</sup> September 2017 at 05:00 p.m. During this period, shareholders of the Company holding shares either in physical form or in dematerialized form, as on the cut-off date (record date) i.e. 14<sup>th</sup> September 2017 may cast their vote electronically. The e-voting module shall be disabled by CDSL for voting thereafter. The shareholders should log on to the e-voting website www.evotingindia.com.
- ii. Click on Shareholders.
- iii. Now Enter your User ID
  - a. For CDSL: 16 digits beneficiary ID,
  - b. For NSDL: 8 Character DP ID followed by 8 Digits Client ID,
  - c. Members holding shares in Physical Form should enter Folio Number registered with the Company.
- v. Next enter the Image Verification as displayed and Click on Login.



- vi. If you are holding shares in demat form and had logged on to www.evotingindia. com and voted on an earlier voting of any company, then your existing password is to be used.
- vii. If you are a first time user follow the steps given below:

	For Members holding shares in Demat Form and Physical Form
PAN	Enter your 10-digit alphanumeric PAN issued by Income Tax Department (Applicable for both demat shareholders as well as physical shareholders)  • Members who have not updated their PAN with the Company/Depository Participant are requested to use the first two letters of their name and the 8 digits of the sequence number in the PAN field.  • In case the sequence number is less than 8 digits enter the applicable number of 0's before the number after the first two characters of the name in CAPITAL letters. E.g. If your name is Ramesh Kumar with sequence number 1 then enter RA00000001 in the PAN field.
Dividend Bank Details OR Date of Birth (DOB)	Enter the Dividend Bank Details or Date of Birth (in dd/mm/yyyy format) as recorded in your demat account or in the company records in order to login.  If both the details are not recorded with the depository or company please enter the member id / folio number in the Dividend Bank details field as mentioned in instruction (iv).

- viii. After entering these details appropriately, click on "SUBMIT" tab.
- ix. Members holding shares in physical form will then directly reach the Company selection screen. However, members holding shares in demat form will now reach 'Password Creation' menu wherein they are required to mandatorily enter their login password in the new password

- field. Kindly note that this password is to be also used by the demat holders for voting for resolutions of any other company on which they are eligible to vote, provided that
- x. Company opts for e-voting through CDSL platform. It is strongly recommended not to share your password with any other person and take utmost care to keep your password confidential.
- For Members holding shares in physical form, the details can be used only for e-voting on the resolutions contained in this Notice.
- xii. Click on the EVSN for the relevant <Company Name> on which you choose to vote.
- xiii. On the voting page, you will see "RESOLUTION DESCRIPTION" and against the same the option "YES/NO" for voting. Select the option YES or NO as desired. The option YES implies that you assent to the Resolution and option NO implies that you dissent to the Resolution.
- xiv. Click on the "RESOLUTIONS FILE LINK" if you wish to view the entire Resolution details.
- xv. After selecting the resolution you have decided to vote on, click on "SUBMIT". A confirmation box will be displayed. If you wish to confirm your vote, click on "OK", else to change your vote, click on "CANCEL" and accordingly modify your
- xvi. Once you "CONFIRM" your vote on the resolution, you will not be allowed to modify your vote.
- xvii. You can also take a print of the votes cast by clicking on "Click here to print" option on the Voting page.
- xviii. If a demat account holder has forgotten the changed password then enter the User ID and the image verification code and click on Forgot Password. Then enter the details as prompted by the system.
- xix. Shareholders can also cast their vote using CDSL's mobile app m-Voting available for android based mobiles. The m-Voting app can be downloaded

from Google Play Store. Apple and Windows phone users can download the app from the App Store and the Windows Phone Store respectively. Please follow the instructions as prompted by the mobile app while voting on your mobile.

# xx. Note for Non – Individual Shareholders and Custodians

- Non-Individual shareholders (i.e. other than Individuals, HUF, NRI etc.) and Custodian are required to log on to www.evotingindia.com and register themselves as Corporates.
- A scanned copy of the Registration Form bearing the stamp and sign of the entity should be emailed to helpdesk.evoting@cdslindia.com.
- After receiving the login details a Compliance User should be created using the admin login and password. The Compliance User would be able to link the account(s) for which they wish to vote on.
- The list of accounts linked in the login should be mailed to helpdesk. evoting@cdslindia.com and on approval of the accounts they would be able to cast their vote.
- A scanned copy of the Board Resolution and Power of Attorney (POA) which they have issued in favour of the Custodian, if any, should be uploaded in PDF format in the system for the scrutinizer to verify the same.
- xxi. In case you have any queries or issues regarding e-voting, you may refer the Frequently Asked Questions ("FAQs") and e-voting manual available at www. evotingindia.com, under help section or write an email to helpdesk.evoting@cdslindia.com.

### **Other Instructions:**

a. Pooja Anand & Associates, Practicing Company Secretaries (COP No. 16631) has been appointed as Scrutinizer to scrutinize the e-voting process in a fair and transparent manner.

- b. The Scrutinizer shall, immediately after the conclusion of e-voting, first count the votes casted, thereafter unblock the votes cast through remote e-voting in the presence of at least two witnesses not in the employment of the Company and make not later than two working days of the conclusion of the meeting, a consolidated Scrutinizer's Report of the total votes cast in favour or against, if any, to the Chairman or a person authorized by him in writing who shall countersign the same.
- c. The results declared along with the Scrutinizers Report shall be placed on the website of the Company and on the website of CDSL within two days of declaration of result on 23<sup>rd</sup> September 2017 and will be communicated to the designated stock exchanges where the shares of the company are listed.

All the documents referred to in the accompanying notice and Explanatory statement pursuant to Section 102(1) of the Companies Act, 2013 will be available at the registered office of the Company during the business hours on all working days upto the date of declaration of the result.

For and on Behalf of the Board **BLS International Services Limited** 

BalaJi Srivastava

Place: New Delhi Company Secretary Date: 9<sup>th</sup> August, 2017 Membership No. A33952



#### **EXPLANATORY STATEMENT**

# (Pursuant To Section 102 of the Companies Act, 2013)

Explanatory Statement pursuant to Section 102 of the Companies Act, 2013 in respect of the Item No. 4, 5, 6, 7 and 8 mentioned in the Notice.

#### **ITEM NO. 4 & 5:**

The Board of Directors, at its Meeting held on 11th November, 2016 and 14<sup>th</sup> February, 2017 appointed Mr. Sarthak Behuria (DIN:03290288) and Mr. Surinder Singh Kohli (DIN:00169907) respectively, as Additional Director of the Company to hold office till the date of ensuing Annual General Meeting(AGM) of the Company.

As an Additional Director, Mr. Sarthak Behuria (DIN:03290288) and Mr. Surinder Singh Kohli (DIN:00169907) holds office till the date of ensuing AGM and is eligible for being appointed as an Independent Director. The Company has received a notice pursuant to Section 160 of the Companies Act, 2013 (the "Act") together with the requisite amount of Deposit from a Member signifying his intention to propose the appointment of Mr. Sarthak Behuria (DIN:03290288) and Mr. Surinder Singh Kohli (DIN:00169907) as a Director of the Company. The Company has also received a declaration from Mr. Sarthak Behuria (DIN:03290288) and Mr. Surinder Singh Kohli (DIN:00169907) confirming that they meet the criteria of Independence as prescribed under the Act and Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Regulations"). Mr. Sarthak Behuria (DIN:03290288) Surinder Singh Kohli (DIN:00169907) are also not disqualified from being appointed as a Director in terms of Section 164 of the Act and has given their consent to act as a Director of the Company.

In the opinion of the Board, Mr. Sarthak Behuria and Mr. Surinder Singh Kohli fulfils the conditions for their appointment as an Independent Director as specified in the Act and the SEBI Regulations and they are independent of the Management.

The brief profile of Mr. Sarthak Behuria and Mr. Surinder Singh Kohli are as under:

**Mr. Sarthak Behuria** is an alumni of St. Stephen's College, Delhi and the Indian Institute of Management (IIM) Ahmedabad. He has been superannuated from Chairmanship of Indian Oil Corporation Ltd., India's largest Commercial

Enterprise. He was also Chairman (part-time) of Group Companies, Chennai Petroleum Corporation Ltd. and Bongaigaon Refinery & Petrochemicals Ltd., besides heading Indian Oil Tanking Ltd., Mr. Behuria has been actively administering the offshore business of the Company and has been extensively controlling the administration, finance and other strategic business affairs. His experience in such diversified fields would help the Company to create and build strategic business diversities on global front. Mr. Behuria has also served as Chairman and Managing Director of Bharat Petroleum Corporation Ltd.

Mr. Sarthak Behuria had been conferred the Honorary Fellowship of Energy Institute, UK which is the highest level of professional recognition reserved for those who had made a notable and distinguished contribution to the energy industry. Mr. Behuria's expertise in India's Oil & Gas sector and exemplified experience in service industry had been sought recognized at many international forums. He also served the erstwhile Oil Coordination Committee of the Ministry of Petroleum& Natural Gas, Govt. of India.

Mr. Surinder Singh Kohli is a highly experienced and dynamic personality holding accredited position in various organisations of repute. He holds Bachelor's Degree in Science with specialization in Mechanical Engineering from Banaras Hindu University. He has done CAIIB & Diploma in Industrial Finance from Indian Institute of Banking and Finance.

He served as Chairman and Non-Executive Director of Modi Rubber Limited until July 17, 2009. Mr. He served as Chairman & Managing Director of India Infrastructure Finance Company Ltd., until April 2010. He has been on the Board of Punjab National Bank and Punjab & Sind Bank as Chairman and Managing Director. He also served as Chairman and Member of the Management Board of PNB Gilts Ltd. He has served many renowned companies as Chairman of PNB Housing Finance Ltd. and PNB Capital Services Ltd. He serves as an Executive Chairman at Ariston IET Infrastructure Fund I. He has been an Independent Director of MBL Infrastructure Ltd. since June 25, 2010. He has been diverse experience in business administration, finance and management. His diverse experience would help BLS in making various Business strategic decisions.

The Board recommends Resolution set out at item No. 4 & 5 of the Notice for your approval to be passed as Ordinary Resolution. None of the

Directors including their relatives are interested or concerned in the Resolution in the Company.

#### ITEM No. 6:

The Board of Directors, at its Meeting held on 13<sup>th</sup> June 2017 appointed Mr. Karan Aggarwal (DIN 02030873) as Additional Director of the Company. The Board appointed him as Executive Director under the Act for a period of three years with effect from 13<sup>th</sup> June 2017 subject to the approval of Shareholders at ensuing Annual General Meeting. Members are requested to approve the appointment of Mr. Karan Aggarwal (DIN 02030873) as Executive Director of the Company for a period of three years with effect from 13<sup>th</sup> June 2017.

The brief profile of Mr. Karan Aggarwal is as under:

Mr. Karan Aggarwal has graduated in Finance & Management from University of Bradford, UK and has completed the specialization course in Finance from Harvard University. He has a decade-long experience across diversified fields like finance, management, administration and human resource and has also been involved in leading multiple organizations i.e. BLS Polymers Ltd., BLS Ecotech Ltd. and BLS International Services Ltd. He was involved in setting up three green field projects for textiles in group companies of BLS. Further he also played a significant role in successful bidding of Punjab E-Governance project. Mr. Karan Aggarwal has travelled widely across the globe and his contribution will help BLS in expansion of business on global front.

For brevity, the particulars of the proposed remuneration, perquisites, and benefits payable to Mr. Karan Aggarwal are as follows:

Remuneration: Rs. 2,50,000 per month.

The Board recommends resolution set out at item No. 6 of the Notice for your approval to be passed as Special Resolution. None of the Directors excluding Mr. Karan Aggarwal, who is interested or concerned in the resolution.

# ITEM No. 7

The Company proposes to make certain amendments to the Articles of Association, which are consistent with, necessary for the business development of the Company and are in the best interests of the Company & the Shareholders as a whole.

The current Clause 215 of Article of Association which states that

# Dividends out of profits only

## 215.

No dividend shall be payable except out of Profits of the Company arrived at the manner provided for in Companies Act, 2013 or any other provisions of any statutory modifications thereof.

is proposed to be replaced by including the provision of reserves with following clause:

# Dividends out of profits and reserves

#### 215.

No dividend shall be payable except out of Profits and Reserves of the Company arrived at the manner provided for in Companies Act, 2013 or any other provisions of any statutory modifications thereof.

As per Section 4 and 13 the Companies Act 2013, read with Companies (Incorporation) Rules, 2014, any alterations proposed to be made in the Articles of Association of the Company requires approval of the members vide Special Resolution. Accordingly, the Board of Directors of the Company seek approval of the members of the Company for the aforesaid alteration by way of Special Resolution. A copy of the altered Articles of Association will be available for inspection at the venue of Annual General Meeting and such copy will be made available for inspection also in physical or in electronic form during the business hours i.e. from 9:30 a.m. to 6:30 p.m. at the registered office of the Company at G-4B-1, Extension, Mohan Co-Operative Industrial Estate, Mathura Road, New Delhi - 110044.

None of the Directors and/or Key Managerial Persons of the Company are in any way concerned or interested, financially or otherwise, in the Resolution set out at Item No. 7 of the Notice.

### ITEM No. 8

In terms of proviso to Regulation 23 of SEBI (Listing Obligations and Disclosures Requirements) Regulations, 2015 (herein after referred as SEBI Regulations), all transactions with Related Parties, which are material in nature, are subject to the approval of the Members of the Company by way of Special Resolution and the Related Parties shall abstain from voting on such resolutions.



For this purpose, the term "Material transaction" shall mean any transaction entered either individually or taken together with previous transactions during a financial year, that exceeds ten percent of the annual consolidated turnover of the Company as per the last audited financial statements of the Company.

The estimated value of the transactions relating to ongoing sale, purchase or receipt of products, goods and materials or availing or rendering of services and leasing of property of any kind (movable or immovable) with BLS International Services Ltd. during the financial year 2016-17 are likely to exceed the threshold prescribed under Regulation 23 of SEBI Regulations and will be considered material and therefore would require the approval of Shareholders of the Company by way of Special Resolution.

The particulars of the Contracts/Arrangements/Transactions pursuant to sub- rule (3) of Rule 15 of Companies (Meetings of Board and its Powers) Rules, 2014 read along with Regulation 23 of SEBI Regulations are as follows:

Name of the Related Parties	Nature of Transactions	Duration of the Transaction	Previous year Amount (Rs.)	Maximum Amount of the Transac- tion (Rs.)
BLS International FZE	Sale of Service and Remuneration in the form of Salary	One Year	50 Crores	75 Crores
BLS International Visa Services – Austria	Sale of Service	One Year	-	10 Crores
BLS InternationalVisa Services – Baltic	Sale of Service	One Year	-	10 Crores
BLS International Visa Services Poland SP.Z.O.O.	Sale of Service	One Year	-	10 Crores
BLS International Visa Services Philippines Inc.	Sale of Service	One Year	-	10 Crores
BLS International – Singapore	Sale of Service	One Year	-	25 Crores
BLS E-Services Pvt. Ltd.	Sale of Service	One Year	-	10 Crores
BLS E-Solution Pvt. Ltd.	Sale of Service	One Year	-	10 Crores
BLS IT Services Pvt. Ltd.	Sale of Service	One Year	-	10 Crores
Mr. Nikhil Gupta	Remuneration in the Form of Salary	One Year	-	1 Crore
Mr. Shikhar Aggarwal	Remuneration in the Form of Salary	One Year	-	1 Crore
Mr. Ajay Milhotra	Remuneration in the Form of Salary	One Year	-	75 Lakhs
Mr. BalaJi Srivastava	Remuneration in the Form of Salary	One Year	-	25 Lakhs

For and on Behalf of the Board **BLS International Services Limited** 

BalaJi Srivastava

Company Secretary Membership No. A33952

Place: New Delhi Date: 9<sup>th</sup> August, 2017 Details of Directors Seeking regularization at the Annual General Meeting:

Particulars	Mr. Sarthak Behuria (DIN:03290288)			
Date of Birth	02.03.1952			
Qualifications	Graduate from St. Stephen's College, Delhi and Post Graduate from the Indian Institute of Management (IIM) Ahmedabad			
Expertise in specific functional areas	Business Administration and Management			
Directorships held in other companies (excluding foreign companies)	Nine  1. BLS INTERNATIONAL SERVICES LIMITED 2. SPML INFRA LIMITED 3. DHAMRA LNG TERMINAL PRIVATE LIMITED 4. L&T HYDROCARBON ENGINEERING LIMITED 5. ADANI PETROLEUM TERMINAL PRIVATE LIMITED 6. GANDHAR OIL REFINERY (INDIA) LIMITED 7. GSPC LNG LIMITED 8. RSB TRANSMISSIONS (I) LTD 9. ADANI DHAMRA LPG TERMINAL PRIVATE LIMITED 10. MUNDRA LPG TERMINAL PRIVATE LIMITED			
Memberships/chairmanships of committees of other companies (includes only Audit Committee and Shareholders / Investors Grievance Committee)	Two			
Number of shares held in the Company	None			

For and on Behalf of the Board **BLS International Services Limited** 

BalaJi Srivastava

Company Secretary Membership No. A33952

Details of Directors Seeking regularization at the Annual General Meeting:

Particulars	Mr. Surinder Singh Kohli (DIN:00169907)		
Date of Birth	10.04.1945		
Qualifications	Bachelor's Degree in Science with specialization in Mechanica Engineering from Banaras Hindu University, CAIIB & Diploma i Industrial Finance from Indian Institute of Banking and Finance.		
Expertise in specific functional areas	Banking and Management.		
Directorships held in other companies (excluding foreign companies)	Eleven  1. BLS International Services Limited 2. Asian Hotels (West) Limited 3. SEAMEC Limited 4. IDFC Limited 5. Reliance Infrastructure Limited 6. ACB (India) Limited 7. IL&FS Financial Services Limited 8. Bussan Auto Finance India Private Limited 9. IDFC Infrastructure Finance Limited 10. S V Creditline Private Limited 11. BSES Yamuna Power Limited 12. BSES Rajdhani Power Limited		
Memberships/chairmanships of committees of other companies (includes only Audit Committee and Shareholders / Investors Grievance Committee)	One		
Number of shares held in the Company	Nil		

For and on Behalf of the Board **BLS International Services Limited** 

BalaJi Srivastava

Company Secretary Membership No. A33952

Place: New Delhi Date: 9<sup>th</sup> August, 2017

Place: New Delhi

Date: 9th August, 2017



Details of Directors Seeking regularization at the Annual General Meeting:

Particulars	Mr. Karan Aggarwal (DIN 02030873)		
Date of Birth	08.10.1986		
Qualifications	Graduate in Finance & Management from University of Bradford, UK and specialization course in Finance from Harvard University		
Expertise in specific functional areas	Finance and Management.		
Directorships held in other companies (excluding foreign companies)	Five 1. BLS International Services Limited 2. BLS Polymers Limited 3. JU Finvest Private Limited 4. GRB Finvest Private Limited 5. BLS Finvest Limited 6. Trimurti Finvest Private Limited		
Memberships/chairmanships of committees of other companies (includes only Audit Committee and Shareholders / Investors Grievance Committee)	Nil		
Number of shares held in the Company	Nil		

For and on Behalf of the Board **BLS International Services Limited** 

**BalaJi Srivastava** Company Secretary Membership No. A33952

Place: New Delhi Date: 9<sup>th</sup> August, 2017



# BLS INTERNATIONAL SERVICES LIMITED

**Registered O**ffice: G- 4B - 1 Extension, Mohan Co-Operative Industrial Estate, Mathura Road, New Delhi - 110044

Email Id: compliance@blsinternational.net • Website: www.blsinternational.com

#### Form No. MGT-11 PROXY FORM

[Pursuant to section 105(6) of the Companies Act, 2013 and rule 19(3) of the Companies (Management and Administration) Rules, 2014]

CIN: -L51909DL1983PLC016907

Name of the Company: - BLS INTERNATIONAL SERVICES LIMITED

Registered office: - G-4B-1 Extension, Mohan Co-Operative, Industrial Estate, Mathura Road,

New Delhi - 110044

Name of the member(s):	
Registered address:	
E-mail Id:	
Folio No/DP Id & Client Id:	
I/We, being the member (s) of shares of the above named company, hereby approximately	oint:
Name:	
Address:	
E-mail Id:	
Signature:	
as my/our proxy to attend and vote (on a poll) for me/us and on my/our behalf at the 33 <sup>rd</sup> Annual Gen the company to be held on Thursday, the 21 <sup>st</sup> Day September 2017 at 3:00 p.m. at Indian S 10 Institutional Area, Lodhi Road, New Delhi-110024, and any adjournment thereof in respect of such are indicated below:	ocial Institute,
Signed this day of	Affix
Signature of Shareholder	Revenue Stamp
Signature of Proxy holder(s)	
Note: This form of provisin order to be effective should be duly completed and denocited at the Deci	stared Office of

Note: This form of proxy in order to be effective should be duly completed and deposited at the Registered Office of the Company, not less than 48 hours before the commencement of the Meeting

<sup>\*</sup>All members are requested to carry there any of the ID's such as Passport/ Pan card or Adhaar Card for Identity Verification.

<sup>\*</sup>No gifts will be distributed at the Venue of Annual General Meeting.



# BLS INTERNATIONAL SERVICES LIMITED

**Registered O**ffice: G- 4B – 1 Extension, Mohan Co-Operative Industrial Estate, Mathura Road, New Delhi – 110044

Email Id: compliance@blsinternational.net • Website: www.blsinternational.com

Sr. No.	Particulars	For*	Against*
1	Adoption of Annual Accounts and Reports thereon for the Financial Year ended 31 <sup>st</sup> March, 2017		
2	Declaration of Final Dividend of Rs. 3/- per equity share for the year ended 31st March, 2017		
3	Re-Appointment of M/s S.S. Kothari Mehta & Co. Chartered Accountants, as Statutory Auditors of the Company		
4	Appointment of Mr. Karan Aggarwal as Executive Director of the Company		
5	Appointment of Mr. Sarthak Behuria as Independent Director of the Company.		
6	Appointment of Mr. Surinder Singh Kohli as Independent Director of the Company		
7	Authorisation for Alteration of Article of Association of the company		
8	Approval for Related Party Transactions		

#### Notes:

- \* Please put a 'X' in the Box in the appropriate column against the respective resolutions. If you leave the 'For' or 'Against' column blank against any or all the resolutions, your Proxy will be entitled to vote in the manner as he/she thinks appropriate.
- \* A Proxy need not be a Member of the Company. Pursuant to the provisions of Section 105 of the Companies Act, 2013, a person can act as proxy on behalf of not more than fifty Members and holding in aggregate not more than ten percent of the total Share Capital of the Company.

Members holding more than ten percent of the total Share Capital of the Company may appoint a single person as proxy, who shall not act as proxy for any other Member.

\* This form of Proxy, to be effective, should be deposited at the Registered Office of the Company at REGD. OFFICE: G-4B-1, EXTENSION, MOHAN CO-OPERATIVE INDUSTRIAL ESTATE, MATHURA ROAD, NEW DELHI – 110044 not later than FORTY-EIGHT HOURS before the commencement of the aforesaid meeting.

<sup>\*</sup>All members are requested to carry there any of the ID's such as Passport/ Pan card or Adhaar Card for Identity Verification.

<sup>\*</sup>No gifts will be distributed at the Venue of Annual General Meeting.



# BLS INTERNATIONAL SERVICES LIMITED

**Registered Office:** G- 4B - 1 Extension, Mohan Co-Operative Industrial Estate, Mathura Road, New Delhi - 110044

Corporate Office: 912, Indra Prakash Building, 21 Barakhambha Road, New Delhi-110001 CIN: L51909DL1983PLC016907 Email Id: compliance@blsinternational.net

# PLEASE FILL ATTENDANCE SLIP AND HAND IT OVER AT THE ENTRANCE OF THE MEETING HALL

Joint Shareholders may obtain additional Attendance Slip on request at the venue of the meeting.

D.P. ID*	M	1aster Folio No.	
Client ID*			

NAME AND ADDRESS OF THE SHAREHOLDER:

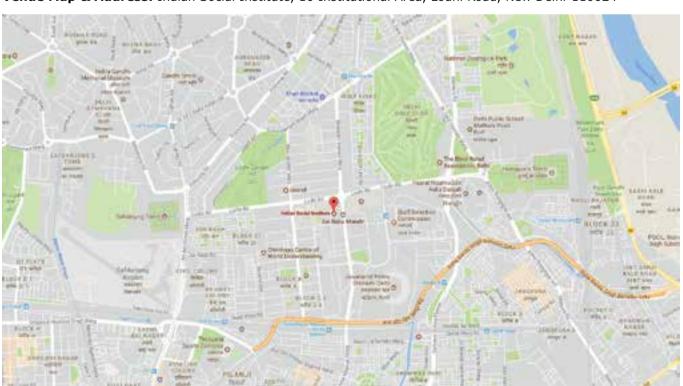
No. of Share(s) held:

I/We hereby record my/our presence at the  $33^{rd}$  Annual General Meeting of the company to be held on Thursday, the  $21^{st}$  Day September 2017 at 3:00 p.m. at Indian Social Institute, 10 Institutional Area, Lodhi Road, New Delhi-110024

Signature of the Shareholder or Proxy

\*Applicable for investors holding shares in electronic form

Venue Map & Address: Indian Social Institute, 10 Institutional Area, Lodhi Road, New Delhi-110024



# Notes

# Notes











Corporate Office: 912, Indra Prakash Building, 21, Barakhamba Road, New Delhi – 110001 (India)

Phone: +91-11-43750006, 43760006 • Fax: +91-11-23755264 compliance@blsinternational.net • www.blsinternational.com