

Product Discontinuation Statement

This document outlines Axis products that will be discontinued and indicates the relevant replacement products.

The following products are covered by this statement:

Discontinued Product	Replacement Product
AXIS Q7424-R MkII Video Encoder [0742-001/009/021]	NA

As of issuing this statement, stock replenishment for concerned products will be phased out. No additional feature development will be made for the discontinued product, LTS firmware tracks will still receive security patches

- **Discontinuation date**
 - **Sold out**

The **forecasted final date** that the discontinued product/s can be purchased from Axis, this is also referred to as the “discontinuation date”.

Since we are unable to produce AXIS Q7424-R MkII Video Encoder because of a missing critical component (component shortage), AXIS Q7424-R MkII Video Encoder can no longer be ordered.

Any excess stock, after passed last time buy date, will be available for purchase until stock runs out. N.B., products purchased *after* the final order date might come with limitations in the HW warranty, please update yourself on the warranty applicable for any purchases *after* the final order date.

- **Hardware and RMA service offered until**
 - **February 17th, 2028**

Axis will continue to give hardware and RMA service for 6 years after the final order date. As long as the product is within the warranty period and it is not warranty void, the warranty terms for RMA still apply. If the warranty period has expired, the Out of Warranty price list applies. Axis RMA service will be based on the discontinued product as the primary alternative. When this is not possible, the replacement product will automatically be the alternative stated in the table above.

AXIS OS support on discontinued products will be depending on the products FW track, for more information on SW support please visit <https://www.axis.com/general-policy-guidelines-for-discontinued-products>

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