Joseph Marion

Subject: FW: 793312-b21

Cause for inspection:
– the PO was cut for retail servers, the manufacturer seal had been compromised (opened)
-      The box had been opened we needed to go through the entire server, upon doing so we had some concerns

Main concerns from inspection:
1st
Security Labels on the heatsinks do not change color under different lighting as listed in the HPE verification of authentic product (shown below)
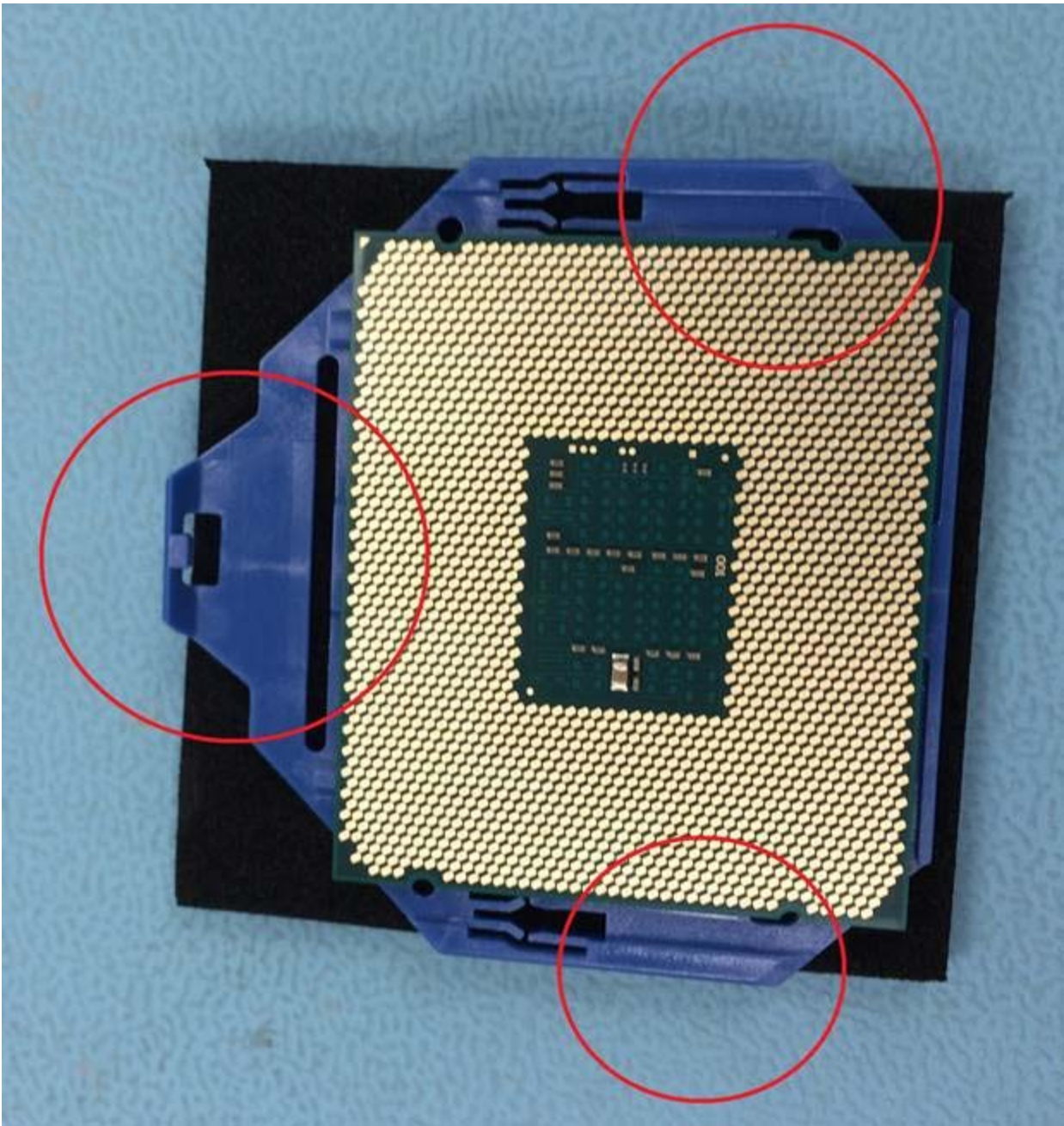


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June
2011 -
Present
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1. Security strip has holographic
medallions which switch from HP to ✓to
OK and fade to transparent.
2. Three lines of different sized OK text
and will fade away (largest alternately
to medallions).
3. Color bar has green to Pale Purple
color in different lighting.
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Below is a picture of one of the heatsinks in question, the arrow is pointing at the bar that should change colors in

different lighting

2nd we inspected the CPU's since we had concerns with the heatsink.
The red circled areas are places we generally see the QR code, Lot#/ and or Revision# of the sled from retail units

Below is an example of that information described above (QR code and lot#/ rev#)

3rd we noticed the battery/ super-cap was the wrong color/ wrong spare for the 4GB cache installed on the internal controller

The color should be grey in color and the spare should be 731126-001 not 654873-001

Next
The power cables were not US power cables

Lastly we noticed the rail kit referenced Gen8 and the server is supposed to be a Gen9