

# SonicWALL Product Lifecycle

## SUPPORT SERVICES

## SonicWALL End of Support Announcement for ES 200 and ES 400

**COMMUNICATIONS OVERVIEW:** SonicWALL is initiating the End of Support (EOS) notification for the SonicWALL Email Security 200 and Email Security 400 appliances effective October 1, 2008. End of Support is the final phase of the SonicWALL End of Life process outlined at the end of this document. During this phase, SonicWALL no longer offers technical support, firmware updates or hardware replacement (RMA) for the product, and all remaining unique inventory or materials will be removed. In addition, services that run on the Email Security 200 and Email Security 400 appliances are not longer eligible for purchase or activation. For a complete list of affected services, see table 5 below.

All official End of Life notifications and phase information is posted on the Support area of our Web site at [http://www.sonicwall.com/us/support/Product\\_Lifecycle.html](http://www.sonicwall.com/us/support/Product_Lifecycle.html).

### Products Affected

Products affected by this EOS announcement are listed below:

**Table 1** End of Life Information

<b>Regions</b>	Worldwide
<b>Products</b>	SonicWALL Email Security 200 and 400
<b>Product SKUs</b>	Various, see Tables 2, 3 and 4
<b>End of Support Begins</b>	October 1, 2008

**Table 2** Affected Hardware SKUs

Email Security Description	SKU	Replacement SKU Description	Replacement SKU
Email Security 200	01-SSC-6600	ESA 3300 Secure Upgrade Plus ESA 4300 Secure Upgrade Plus Email Security Virtual Appliance Secure Upgrade Plus Hosted Email Security (multiple SKUs)	01-SSC-6837
Email Security 400	01-SSC-6602		01-SSC-6838
Email Security 400 Competitive Trade-up 750 Users	01-SSC-6840		01-SSC-6848
			01-SSC-5030 to 01-SSC-5050

**Table 3** Affected Email Security 200 Remote Analyzer Hardware Warranty SKUs

SKU	SKU Description	Last Day to Purchase
01-SSC-6694	Email Security 200 Remote Analyzer Hardware Warranty 1 Server 1 Yr	No Longer Purchasable
01-SSC-6705	Email Security 200 Remote Analyzer Hardware Warranty 1 Server 2 Yrs	No Longer Purchasable
01-SSC-7552	Email Security 200 Remote Analyzer Hardware Warranty 1 Server 3 Yrs	No Longer Purchasable

**Table 4** Affected Email Security 400 Remote Analyzer Hardware Warranty SKUs

SKU	SKU Description	Last Day to Purchase
01-SSC-6696	Email Security 400 Remote Analyzer Hardware Warranty 1 Server 1 Yr	No Longer Purchasable
01-SSC-6707	Email Security 400 Remote Analyzer Hardware Warranty 1 Server 2 Yrs	No Longer Purchasable
01-SSC-7554	Email Security 400 Remote Analyzer Hardware Warranty 1 Server 3 Yrs	No Longer Purchasable



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**Table 5** Affected Email Security Subscription SKUs

SKU	SKU Description	Last Day to Purchase
01-SSC-6659	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 25 User (1 Yr)	No Longer Purchasable
01-SSC-6789	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 25 User (2 Yr)	No Longer Purchasable
01-SSC-7479	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 25 User (3 Yr)	No Longer Purchasable
01-SSC-6669	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 25 User (1 Yr)	No Longer Purchasable
01-SSC-7489	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 25 User (2 Yr)	No Longer Purchasable
01-SSC-7499	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 25 User (3 Yr)	No Longer Purchasable
01-SSC-6639	SonicWALL Email Compliance Subscription - 25 User (1 Yr)	No Longer Purchasable
01-SSC-6619	SonicWALL Email Compliance Subscription - 25 User (2 Yr)	No Longer Purchasable
01-SSC-6719	SonicWALL Email Compliance Subscription - 25 User (3 Yr)	No Longer Purchasable
01-SSC-6759	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 25 User - (1 Yr)	No Longer Purchasable
01-SSC-7509	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 25 User - (2 Yr)	No Longer Purchasable
01-SSC-7519	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 25 User - (3 Yr)	No Longer Purchasable
01-SSC-6769	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 25 User - (1 Yr)	No Longer Purchasable
01-SSC-7529	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 25 User - (2 Yr)	No Longer Purchasable
01-SSC-7539	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 25 User - (3 Yr)	No Longer Purchasable
01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6660	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 50 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6790	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 50 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7480	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 50 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6670	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 50 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7490	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 50 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7500	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 50 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6640	SonicWALL Email Compliance Subscription - 50 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6620	SonicWALL Email Compliance Subscription - 50 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6720	SonicWALL Email Compliance Subscription - 50 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6760	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 50 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7510	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 50 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7520	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 50 User - 1 Server (3 Yr)	No Longer Purchasable



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01-SSC-6770	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 50 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7530	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 50 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7540	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 50 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6666	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 100 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6796	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 100 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7486	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 100 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6676	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 100 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7496	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 100 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7506	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 100 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6646	SonicWALL Email Compliance Subscription - 100 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6626	SonicWALL Email Compliance Subscription - 100 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6726	SonicWALL Email Compliance Subscription - 100 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6766	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 100 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7516	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 100 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7526	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 100 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6776	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 100 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7536	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 100 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7546	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 100 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6661	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 250 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6791	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 250 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7481	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 250 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6671	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 250 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7491	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 250 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7501	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 250 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6641	SonicWALL Email Compliance Subscription - 250 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6621	SonicWALL Email Compliance Subscription - 250 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6721	SonicWALL Email Compliance Subscription - 250 User - 1 Server (3 Yr)	No Longer Purchasable



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01-SSC-6761	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 250 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7511	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 250 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7521	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 250 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6771	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 250 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7531	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 250 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7541	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 250 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6667	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 500 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6797	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 500 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7487	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 500 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6677	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 500 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7497	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 500 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7507	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 500 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6647	SonicWALL Email Compliance Subscription - 500 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6627	SonicWALL Email Compliance Subscription - 500 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6727	SonicWALL Email Compliance Subscription - 500 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6767	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 500 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7517	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 500 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7527	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 500 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6777	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 500 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7537	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 500 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7547	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 500 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6662	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 750 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6792	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 750 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7482	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 750 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6672	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 750 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7492	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 750 User - 1 Server (2 Yr)	No Longer Purchasable





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01-SSC-7502	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 750 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6642	SonicWALL Email Compliance Subscription - 750 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6622	SonicWALL Email Compliance Subscription - 750 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6722	SonicWALL Email Compliance Subscription - 750 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6762	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 750 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7512	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 750 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7522	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 750 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6772	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 750 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7532	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 750 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7542	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 750 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6668	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 1,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6798	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 1,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7488	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 1,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6678	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 1,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7498	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 1,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7508	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 1,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6648	SonicWALL Email Compliance Subscription - 1,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6628	SonicWALL Email Compliance Subscription - 1,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6728	SonicWALL Email Compliance Subscription - 1,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6768	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 1,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7518	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 1,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7528	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 1,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6778	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 1,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7538	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 1,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7548	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 1,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6663	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 2,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6793	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 2,000 User - 1 Server (2 Yr)	No Longer Purchasable



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01-SSC-7483	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 2,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6673	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 2,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7493	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 2,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7503	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 2,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6643	SonicWALL Email Compliance Subscription - 2,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6623	SonicWALL Email Compliance Subscription - 2,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6723	SonicWALL Email Compliance Subscription - 2,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6763	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 2,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7513	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 2,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7523	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 2,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6773	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 2,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7533	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 2,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7543	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 2,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6664	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 5,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6794	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 5,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7484	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 5,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6674	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 5,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7494	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 5,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7504	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 5,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6644	SonicWALL Email Compliance Subscription - 5,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6624	SonicWALL Email Compliance Subscription - 5,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6724	SonicWALL Email Compliance Subscription - 5,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6764	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 5,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7514	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 5,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7524	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 5,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-6774	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 5,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7534	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 5,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7544	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 5,000 User - 1 Server (3 Yr)	No Longer Purchasable



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01-SSC-8581	Remote Start-up and Configuration Service For Email Security Appliances	No Longer Purchasable
01-SSC-6716	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 10,000 User - (1 Yr)	No Longer Purchasable
01-SSC-6717	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 10,000 User - (2 Yr)	No Longer Purchasable
01-SSC-6718	SonicWALL Email Protection Subscription and Dynamic Support 8x5 - 10,000 User - (3 Yr)	No Longer Purchasable
01-SSC-6730	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 10,000 User - (1 Yr)	No Longer Purchasable
01-SSC-6731	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 10,000 User - (2 Yr)	No Longer Purchasable
01-SSC-6732	SonicWALL Email Protection Subscription and Dynamic Support 24x7 - 10,000 User - (3 Yr)	No Longer Purchasable
01-SSC-6735	SonicWALL Email Compliance Subscription - 10,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-6736	SonicWALL Email Compliance Subscription - 10,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-6737	SonicWALL Email Compliance Subscription - 10,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-7562	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 10,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7563	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 10,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7564	SonicWALL Email Anti-Virus (McAfee and SonicWALL Time Zero) - 10,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-7565	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 10,000 User - 1 Server (1 Yr)	No Longer Purchasable
01-SSC-7566	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 10,000 User - 1 Server (2 Yr)	No Longer Purchasable
01-SSC-7567	SonicWALL Email Anti-Virus (Kaspersky and SonicWALL Time Zero) - 10,000 User - 1 Server (3 Yr)	No Longer Purchasable
01-SSC-7402	SonicWALL TotalSecure Email Subscription 750 (1 Yr)	No Longer Purchasable
01-SSC-7412	SonicWALL TotalSecure Email Subscription 750 (2 Yr)	No Longer Purchasable
01-SSC-7422	SonicWALL TotalSecure Email Subscription 750 (3 Yr)	No Longer Purchasable
01-SSC-7401	SonicWALL TotalSecure Email Subscription 250 (1 Yr)	No Longer Purchasable
01-SSC-7411	SonicWALL TotalSecure Email Subscription 250 (2 Yr)	No Longer Purchasable
01-SSC-7421	SonicWALL TotalSecure Email Subscription 250 (3 Yr)	No Longer Purchasable
01-SSC-7406	SonicWALL TotalSecure Email Subscription 100 (1 Yr)	No Longer Purchasable
01-SSC-7416	SonicWALL TotalSecure Email Subscription 100 (2 Yr)	No Longer Purchasable
01-SSC-7426	SonicWALL TotalSecure Email Subscription 100 (3 Yr)	No Longer Purchasable
01-SSC-7400	SonicWALL TotalSecure Email Subscription 50 (1 Yr)	No Longer Purchasable
01-SSC-7410	SonicWALL TotalSecure Email Subscription 50 (2 Yr)	No Longer Purchasable
01-SSC-7420	SonicWALL TotalSecure Email Subscription 50 (3 Yr)	No Longer Purchasable
01-SSC-7399	SonicWALL TotalSecure Email Subscription 25 (1 Yr)	No Longer Purchasable
01-SSC-7409	SonicWALL TotalSecure Email Subscription 25 (2 Yr)	No Longer Purchasable
01-SSC-7419	SonicWALL TotalSecure Email Subscription 25 (3 Yr)	No Longer Purchasable

### Last Time Buy

Last Time Buy (LTB) is advanced notification to SonicWALL distributors that SonicWALL intends to start the end of life process. The duration of this phase is variable and depends on numerous factors including material availability, SonicWALL and channel inventory and end user demand. Last Time Buy is informational only; products in this phase are active.



## ES 200 and 400 EOS

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### **Active Retirement Mode**

Active Retirement Mode (ARM) is a statement by the company that it is no longer actively manufacturing or selling the product. Products in ARM are removed from all price lists and marketing collateral. The duration of this phase is typically two years.

### **Limited Retirement Mode**

Limited Retirement Mode (LRM) is a statement by the company that it will no longer develop or release driver updates or bug fixes for these products. Depending on inventory, technical capability, customer demand and gross margin, SonicWALL will continue to offer support agreements on products in LRM. LRM is a discretionary phase in the product lifecycle process.

### **End of Support**

End of Support (EOS) is a statement that the company no longer offers support for the product, and all remaining unique inventory or materials will be removed.

