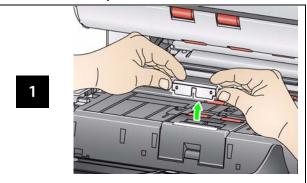
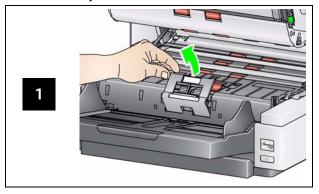
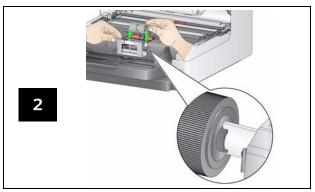
## Replace pre-separation pad Replace separation roller

#### **Pre-separation Pad**



#### **Separation Roller**





See the User's Guide for feed module replacement procedures..

#### **Supplies and Accessories**

CAT No.	Description		
832 7538	Feeder Consumables Kit		
838 7938	Extra-Large Feeder Consumables Kit		
146 2415	Extra-Extra-Large Feeder Consumables Kit		
834 8054	Image Guide Set (without Printer)		
871 4438	Image Guide Set (with Printer)		
808 8239	Flippable Background (without Printer)		
800 0853	Flippable Background (with Printer)		
896 5519	Staticide Wipes for Kodak Scanners		
169 0783	Transport Cleaning Sheets		
853 5981	Roller Cleaning Pads		
840 5425	Printer Ink Blotters		
818 3386	Enhanced Printer Black Cartridge		
159 6832	Enhanced Printer Red Cartridge		
CAT No.	Accessories		
844 5280	Feeder Kit for Ultralightweight Paper		
809 6943	Enhanced Printer Accessory		
189 4351	Kodak A3 Flatbed Accessory		
183 3946	66.04 cm (26 in.) document extender		
162 6803	76.2 cm (30 in.) document extender		
148 8476	86.36 cm (34 in.) document extender		

#### IMPORTANT:

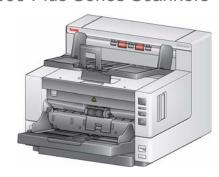
- The Roller Cleaning Pad contains sodium lauryl ether sulfate which can cause eye irritation. Refer to the MSDS for more information.
- Staticide Wipes contain isopropanol which can cause eye irritation and dry skin. Wash your hands with soap and water after performing maintenance procedures. Refer to the Material Safety Data Sheet (MSDS) for more information (www.kodakalaris.com/go/MSDS).

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#### i4000 Plus Series Scanners



**Reference Guide** 

### **Kodak Service & Support**

#### www.kodakalaris.com/go/disupport

#### 1.800.822.1414

(US&C only; all other regions, contact your local Kodak Support Center)

When contacting support, have the following available:

- A description of your problem
- Scanner model and serial number
- · Computer configuration
- Software application you are using

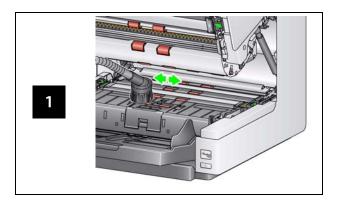
#### Codes

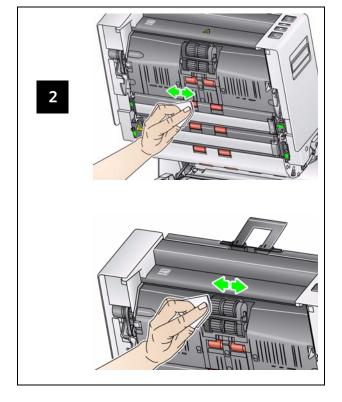
Code	LED	Explanation		
U1	Red	Check the imaging guides		
U2	Red	Ink cartridge missing		
U3	Red	Increase document length setting		
U4		Future use		
U5	Red	Timeout: USB disconnected while scanner was running, etc.		
U6	Red	Scanner cover open		
U7	Red	<ul> <li>Too much paper is in the input elevator</li> <li>The feed module is not inserted properly</li> </ul>		
U8	Red	Multifeed stop		
U8	Green flash	Multifeed pause		
U9	Red	Document jam or the paper path is blocked		
E	Red flash	<ul> <li>Be sure all cables are connected properly</li> <li>Turn power off and then on again</li> <li>If problem persists, call Service.</li> </ul>		

## **Cleaning Frequency Chart**

Procedure		Start of day	Middle of Shift	Start of new shift
1	Vacuum output tray and input areas (input elevator and transport)	x		
2	Clean all rollers; including feed module	х		х
3	Run transport cleaning sheet	х		х
4	Clean imaging guides: basic	х	х	х
Clean imaging guides: thorough (see User's Guide)		Х		х

## **Cleaning the transport and rollers**





# Running a cleaning sheet and cleaning the imaging guides

