



Army eLearning Skillssoft Course Directory June 2018

To access the Army e-Learning courses you must first register for the program. To register for access, go to AKO at www.us.army.mil > Self Service > My Education > Army e-Learning Portal Page > New User Link.

Program Administration

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Access Information

Registration: AKO > Self Service > My Education > Army e-Learning

Access URL: <https://usarmy.skillport.com>

Help Desk Information

AKO: www.us.army.mil or call 1-866-335-2769 (DSN 312-654-4357)

ATRRS: atrrshelpdesk@asmr.com or call 703-695-2060 (DSN 225-2060)

Army e-Learning Program Administration:

Email: usarmy.belvoir.usaasc.mbx.army-e-learning-program@mail.mil

Phone: Program Administration Above

SkillSoft Technical Support 24x7: 1-888-562-4777

Dedicated e-Mail: skillport_armylearning@skillssoft.com

CUSTOM CURRICULA

ARMY ORGANIZATION CUSTOM LEARNING PATHS

Organizations have the capability of creating custom learning paths that contain the courses required for their employees. These custom paths are created by the Army e-Learning Program Office and are posted in the SkillPort Catalog > Army Custom Curricula folder for easy access. If interested in creating a path for your organization, send an email to usarmy.belvoir.usaasc.mbx.army-e-learning-program@mail.mil for assistance

COLLEGE CREDITS

American Council on Education (ACE)

Several series/courses have been awarded a college credit recommendation. The complete list of approved courses and the procedures for obtaining college credits can be found at AKO >> MyEducation >> Army e-Learning Portal Page.

For a current list of qualifying content visit the Skillssoft web at

http://www.skillssoft.com/about/credit_programs/academic_credit_programs/ace.asp

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PRODUCTIVITY & COLLABORATION TOOLS

ADOBE

■ Adobe Acrobat Pro XI

Adobe Acrobat Pro XI Fundamentals
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■ Adobe Captivate 7

Adobe Captivate 7 Fundamentals
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Adobe Captivate 7 Editing Project Files
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■ Adobe Dreamweaver CC

Adobe Dreamweaver CC - Essentials
.....Skillsoft Course

■ Adobe Flash Professional CC

Adobe Flash Professional CC - Introduction and Basic Tools
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Adobe Flash Professional CC - Working with ActionScript
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Adobe Flash Professional CC - Additional Tools and Features
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■ Adobe CC Overview New Features

Adobe CC Overview of New Features
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■ Adobe ColdFusion 10

Adobe ColdFusion 10 Fundamentals
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■ Adobe Acrobat DC

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■ Adobe Dreamweaver CC

Adobe Dreamweaver CC 2015 Fundamentals
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The Adobe Dreamweaver CC 2015 Interface
.....Skillsoft Course
Adobe Dreamweaver CC 2015 Browsers and HTML
.....Skillsoft Course
Adobe Dreamweaver CC 2015 Web Design
.....Skillsoft Course

■ Adobe Flash Professional CC

Adobe Flash Professional CC 2015 Fundamentals
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Drawing with Adobe Flash Professional CC 2015
.....Skillsoft Course
Adobe Flash Professional CC 2015 Tools
.....Skillsoft Course
Adobe Flash Professional CC 2015 Animations
.....Skillsoft Course
Adobe Flash Professional CC 2015 Programming
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■ Adobe Illustrator CC

Adobe Illustrator CC 2015 Introduction and New Features
.....Skillsoft Course
Adobe Illustrator CC 2015 Fundamentals
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Drawing in Adobe Illustrator CC 2015
.....Skillsoft Course
Working with Text in Adobe Illustrator CC 2015
.....Skillsoft Course
Adobe Illustrator CC 2015 Tools
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Adobe Illustrator CC 2015 Working with the Pen Tools and Objects
.....Skillsoft Course
Adobe Illustrator CC 2015 Gradients and Bitmap Images
.....Skillsoft Course
Adobe Illustrator CC 2015 Advanced Tools and Effects
.....Skillsoft Course

PRODUCTIVITY & COLLABORATION TOOLS

■ Adobe InDesign CC

Adobe InDesign CC 2015 FundamentalsSkillsoft Course
Adobe InDesign CC 2015 Basic Navigation and ToolsSkillsoft Course
Working with Images and Exporting Files in Adobe InDesign CC 2015Skillsoft Course
Working with Objects and Editing Tools in Adobe InDesign CC 2015Skillsoft Course
Working with Text in Adobe InDesign CC 2015Skillsoft Course
Working with Pages in Adobe InDesign CC 2015Skillsoft Course

■ Adobe Photoshop CC

Adobe Photoshop CC 2015 BasicsSkillsoft Course
Adobe Photoshop CC 2015: File Types and Color EditingSkillsoft Course
Adobe Photoshop CC 2015: Selection Tools and TechniquesSkillsoft Course
Adobe Photoshop CC 2015: Layers and TypeSkillsoft Course
Adobe Photoshop CC 2015 Enhancement Tools and TechniquesSkillsoft Course
Adobe Photoshop CC 2015 Cloning and EditingSkillsoft Course
Adobe Photoshop CC 2015 Paths and TechniquesSkillsoft Course

■ Adobe Premiere Elements 13

Adobe Premiere Elements 13 EssentialsSkillsoft Course
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■ Adobe Premiere Pro CC

Adobe Premiere Pro CC 2015 FundamentalsSkillsoft Course
Adobe Premiere Pro CC 2015 Panels and EffectsSkillsoft Course
Adobe Premiere Pro CC 2015 Movies and Application ExtensibilitySkillsoft Course

■ Adobe Captivate 9 Fundamentals

Adobe Captivate 9: Getting StartedSkillsoft Course
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Adobe Captivate 9: Media and RecordingSkillsoft Course
Adobe Captivate 9: Questions and PoolsSkillsoft Course
Adobe Captivate 9: Publishing and ActionsSkillsoft Course

■ Adobe Edge Animate CC

Adobe Edge Animate CC: Exploring the InterfaceSkillsoft Course
Adobe Edge Animate CC: Creating and Animating ArtworkSkillsoft Course
Adobe Edge Animate CC: Importing Artwork, Text Animation and Typeface PropertiesSkillsoft Course
Adobe Edge Animate CC: Transitions, Symbols, and Synchronizing MotionSkillsoft Course
Adobe Edge Animate CC: Interactive CompositionsSkillsoft Course
Adobe Edge Animate CC: Publishing CompositionsSkillsoft Course
Adobe Edge Animate CC: Working with Video and AudioSkillsoft Course

APPLE MAC OS X

■ Mac OS X Lion for End Users

Getting Started with Mac OS X Lion for End UsersSkillsoft Course
Getting Organized with Mac OS X LionSkillsoft Course
Using Mac OSX Lion to Interact with the WorldSkillsoft Course
Under the Hood with Mac OS X LionSkillsoft Course

■ Getting Started with Mac OS X Yosemite

APPLE SAFARI X

■ Apple Safari for End Users

Getting Started with SafariSkillsoft Course
Up and Running with Safari 5.1Skillsoft Course
Sharing Content and Browsing the Web Privately and Securely using SafariSkillsoft Course

MICROSOFT OFFICE 2016

PRODUCTIVITY & COLLABORATION TOOLS

Office 2016 First Look

Microsoft Office 2016: First Look Modern Productivity
.....Skillsoft Course

Microsoft Office 2016: First Look Functionality and
Collaboration
.....Skillsoft Course

Microsoft Office 2016: Beginning PowerPoint

Introduction to the PowerPoint 2016 Interface and
Basic Tasks
.....Skillsoft Course

Modifying and Formatting Slides in PowerPoint 2016
.....Skillsoft Course

Formatting Text Boxes and Working with Graphic
Content in PowerPoint 2016
.....Skillsoft Course

Working with Graphic, Audio, and Video Content in
PowerPoint 2016
.....Skillsoft Course

Constructing and Modifying Tables and Charts in
PowerPoint 2016
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Microsoft Office 2016: Beginning Word

Working with the Interface and Performing Basic Tasks
in Word 2016
.....Skillsoft Course

Formatting Text in Word 2016
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Customizing Options and Using Document Views in
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Creating and Formatting Tables in Word 2016
.....Skillsoft Course

Headers, Footers, Page Numbering, and Layout in Word
2016
.....Skillsoft Course

Using the Navigation Pane and Creating Lists in Word
2016
.....Skillsoft Course

Microsoft Office 2016: Intermediate PowerPoint

Creating Photo Albums, Sections, Transitions, and
Animations in PowerPoint 2016
.....Skillsoft Course

Using Hyperlinks, Actions, and Comments in
PowerPoint 2016
.....Skillsoft Course

Using Slide Show Presentation Tools in PowerPoint
2016
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Customizing Proofing and Default Options in
PowerPoint 2016
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Sharing and Protecting Presentations in PowerPoint
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Exporting Presentations and Compressing Media in
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Microsoft Office 2016: Intermediate Word

Using Illustrations, Styles, and Themes in Word 2016
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Designing and Formatting Illustrations in Word 2016
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Advanced Table Customization in Word 2016
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Maintaining, Protecting, and Reviewing Documents in
Word 2016
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References, Proofing, Mail Merges, and Forms in Word
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Sharing and Collaborating on Documents in Word 2016
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Microsoft Excel 2016 Essentials: Creating, Editing, and
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Microsoft Excel 2016 Essentials: Formatting Data
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Microsoft Excel 2016 Essentials: Data Presentation
Strategies
.....Skillsoft Course

Microsoft Excel 2016 Essentials: Formulas and
Functions
.....Skillsoft Course

Microsoft Excel 2016 Essentials: Charts, Tables, and
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.....Skillsoft Course

Microsoft Office 2016: Intermediate Excel

Microsoft Excel 2016 Intermediate: Customizing Views,
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Microsoft Office 2016 Intermediate Excel: Creating
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Microsoft Office 2016 Intermediate Excel: Working with Data
.....Skillsoft Course

Microsoft Office 2016 Intermediate Excel: Macros and Advanced Queries
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Microsoft Office 2016 Intermediate Excel: PivotTables and Advanced Charts
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Microsoft Office 2016 Intermediate Excel: Share, Review, and Collaborate
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■ Microsoft Office 2016: Beginning Outlook

Getting to Know Outlook 2016
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Managing Conversations and E-mail in Outlook 2016
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Managing Attachments, and Inserting Items and Signatures in Outlook 2016
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Organizing Contacts in Outlook 2016
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Using the Calendar to Schedule Appointments, Events, and Tasks in Outlook 2016
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Configuring and Managing Meetings and Notes in Outlook 2016
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■ Microsoft Office 2016: Intermediate Outlook

Formatting E-mail in Outlook 2016
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Configuring Message Options in Outlook 2016
.....Skillsoft Course

Customizing and Managing Outlook 2016
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Managing Automation, Storage, and Tidying Up in Outlook 2016
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Managing Contacts, Tasks, and the Calendar in Outlook 2016
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Viewing and Configuring Outlook 2016 Backstage Options
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■ Microsoft Office 2016: Advanced Excel

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Microsoft Excel 2016 Advanced: Power Pivot, Custom Formatting, Fills, and Forms
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Microsoft Excel 2016 Advanced: Accessibility, Transforming Data, and Errors
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■ Microsoft Office 2016: Beginning Access

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■ Microsoft Office 2016: Beginning OneNote

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■ Microsoft Office 2016: Beginning Project

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Working with Tasks, Relationships, Constraints, and Milestones in Project 2016
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Managing Resources and Views in Project 2016
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Tracking, Managing, and Sharing Projects in Project 2016
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■ Microsoft Office 2016: Beginning Visio

Getting Started with Visio 2016
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Creating and Managing Diagrams In Visio 2016
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Designing and Enhancing Diagrams in Visio 2016
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Collaborating, Evaluating, and Saving Diagrams in Visio 2016
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■ Microsoft Office 2016: SharePoint for End Users

Navigating, Customizing, Lists and Libraries in SharePoint 2016
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Managing Libraries and Lists in SharePoint 2016
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Document Sets, Alerts, Site Pages, and Web Parts in SharePoint 2016
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Social Networking and Collaboration in SharePoint 2016
.....Skillsoft Course

Tags, Notes, Community Sites, and Search in SharePoint 2016
.....Skillsoft Course

Content Types, Workflows, Calendar, and Office Applications in SharePoint 2016
.....Skillsoft Course

■ Microsoft Office 2016: New Features

New and Improved Features in Office 2016, Word and Outlook
.....Skillsoft Course

Features in Office 2016, PowerPoint, Excel, Visio, Project and Access, OneNote
.....Skillsoft Course

■ Microsoft Office 2016: PowerPoint Best Practices

Designing Effective PowerPoint Presentations
.....Skillsoft Course

Using Slide Masters and Slide Elements to Optimize Impact
.....Skillsoft Course

■ Microsoft Office 2016: Word for iPad

Microsoft Word 2016 for iPad: Creating, Opening, and Saving Documents
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Microsoft Word 2016 for iPad: Editing Documents
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Microsoft Word 2016 for iPad: Formatting Documents
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Microsoft Word 2016 for iPad: Shaping and Structuring Documents
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Microsoft Word 2016 for iPad: Adding Graphics to Documents
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Microsoft Word 2016 for iPad: Using Collaboration Tools
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■ Microsoft Office 2016: Excel for iPad

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Microsoft Excel 2016 for iPad: Visualizing Data in Tables and Charts
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Microsoft Excel 2016 for iPad: Using Formula Tools
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■ Microsoft Office 2016: Excel for iPhone

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■ Outlook Mail for Web

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Microsoft PowerPoint 2016 for iPhone: Creating & Opening Presentations
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Microsoft PowerPoint 2016 for iPhone: Formatting Presentations
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Microsoft Word 2016 for iPhone: Using Collaboration ToolsSkillsoft Course

■ Microsoft Office 2016: Outlook Web App for iPad

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Microsoft Outlook Web App for iPad: Working with EmailSkillsoft Course
Microsoft Outlook Web App for iPad: Organizing EmailSkillsoft Course
Microsoft Outlook Web App for iPad: Calendar ToolsSkillsoft Course

MICROSOFT OFFICE 2013

■ Microsoft Office 2013: Beginning Word

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Adding Lists and Objects in Word 2013 (Update Avail.)Skillsoft Course
Adding Lists and Objects in Word 2013Skillsoft Course
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■ Microsoft Office 2013: Beginning Access

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■ Microsoft Project 2013

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Task-based Scheduling in Project 2013Skillsoft Course
Resource Management in Project 2013Skillsoft Course
Tools for Tracking Project Performance in Project 2013Skillsoft Course
Communicate and Finalize Project Information Using Project 2013Skillsoft Course

■ Microsoft Office 2013: Advanced Outlook

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■ Microsoft Office 2013: Power User Excel

Sharing and Linking Data, and Adding Office Apps to Excel 2013Skillsoft Course
Reviewing and Protecting Content in Excel 2013Skillsoft Course
Advanced Formats and Layouts in Excel 2013Skillsoft Course
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Using PivotTables, PivotCharts, and Advanced Charts in Excel 2013Skillsoft Course

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■ Microsoft Office 2013: SharePoint for Power Users

Configuring Pages, Sites, and Content in SharePoint 2013Skillsoft Course
Configuring Lists, Libraries, E-mail, and Announcements in SharePoint 2013Skillsoft Course
Managing Templates, Views, and Versioning in SharePoint 2013Skillsoft Course
Managing Web Parts, Users, and Groups in SharePoint 2013Skillsoft Course
Using and Configuring Search in SharePoint 2013Skillsoft Course
Workflows, Collaboration, and Analysis in SharePoint 2013Skillsoft Course

■ Microsoft Office 2013: Advanced Excel

Creating and Customizing Visual Elements in Excel 2013Skillsoft Course
Customizing Options and Views in Excel 2013Skillsoft Course
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■ Microsoft Office 2013: Advanced PowerPoint

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■ Microsoft Office 2013: Advanced Word

Advanced Formatting in Word 2013Skillsoft Course
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Advanced Table Customization in Word 2013 (Update Avail.)Skillsoft Course
Advanced Table Customization in Word 2013Skillsoft Course
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■ Microsoft Office 2013: Beginning PowerPoint

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OneNote 2013 Integration with Other Microsoft Applications
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■ Microsoft Lync 2013

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■ Managing Projects with Microsoft Project 2013

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MICROSOFT OFFICE 2010

■ Microsoft Office 2010: New Features

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New Messaging and Collaboration Features in Office 2010
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Office 2010 Web Apps and New Features in Publisher and Mobile
.....Skillsoft Course

■ Microsoft Office 2010 New Features for Users Migrating from Office 2003

The New Office 2010 Interface, Word 2010, and Excel 2010
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Outlook 2010 and Collaboration in Office 2010
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■ Microsoft Office 2010: Beginning Word

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Formatting and Working with Text in Word 2010
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Organizing and Arranging Text in Word 2010
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■ Microsoft SharePoint 2010 for End Users

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.....Skillsoft Course
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■ Microsoft Office 2010: Beginning Excel

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.....Skillsoft Course
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Managing Meetings and Customizing the Calendar in Outlook 2010
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Outlook 2010 Social Connector and Messaging
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■ Microsoft Office 2010: Advanced Word

Using Themes, Backgrounds, Watermarks, and Quick Parts in Word 2010
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Adding Tables of Contents, Footnotes, Hyperlinks, and Bookmarks in Word 2010
.....Skillsoft Course
Forms, Fields, and Mail Merge in Word 2010
.....Skillsoft Course
Managing, Inspecting, and Recovering Word 2010 Documents
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Creating and Formatting Tables in Word 2010
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■ Microsoft Office 2010: Advanced Excel

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.....Skillsoft Course
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■ Microsoft Office 2010: Advanced Outlook

Formatting E-mail and Configuring Message Options in Outlook 2010Skillsoft Course
Customizing Outlook 2010 and Managing AccountsSkillsoft Course
Managing E-mail with Rules, Automatic Replies, and Alerts in Outlook 2010Skillsoft Course
Working with Files and Folders and Using Search and RSS Feeds in Outlook 2010Skillsoft Course
Data Files, Archiving, and Send/Receive Groups in Outlook 2010Skillsoft Course
Implementing Security with Outlook 2010Skillsoft Course
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■ Microsoft Office 2010: Beginning PowerPoint

Getting Started with PowerPoint 2010Skillsoft Course
Visually Enhancing PowerPoint 2010 PresentationsSkillsoft Course
Adding Images to Presentations in PowerPoint 2010Skillsoft Course
Using Multimedia and Animations in PowerPoint 2010Skillsoft Course

■ Microsoft Office 2010: Advanced PowerPoint

Using Advanced Slide Show Tools in PowerPoint 2010Skillsoft Course
Collaborating and Sharing Presentations in PowerPoint 2010Skillsoft Course

■ Microsoft Office 2010: Beginning Access

Getting Started with Access 2010Skillsoft Course
Creating Basic Tables in Access 2010Skillsoft Course
Data Manipulation and Simple Relationships in Access 2010Skillsoft Course
Introduction to Forms in Access 2010Skillsoft Course
Modifying Basic Forms in Access 2010Skillsoft Course

Introduction to Queries in Access 2010Skillsoft Course
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■ Microsoft Office 2010: Beginning Project

Introduction to Project Management using Project 2010Skillsoft Course
Introduction to Project 2010Skillsoft Course
Initializing a Project with Project 2010Skillsoft Course
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Communicating Project Information with Project 2010Skillsoft Course

■ Microsoft Office 2010: Advanced Access

Advanced Importing and Exporting with Access 2010Skillsoft Course
PivotTables and PivotCharts in Access 2010Skillsoft Course
Retrieving, Validating, and Attaching Data in Access 2010Skillsoft Course
Subforms, Subreports, and Conditional Formatting in Access 2010Skillsoft Course
Joins, SQL, and Action Queries in Access 2010Skillsoft Course
Using Access 2010 with SharePoint and Access ServicesSkillsoft Course
Access 2010 Macros and VBASkillsoft Course
Optimizing, Securing, and Sharing Access 2010 DatabasesSkillsoft Course

■ Microsoft Office 2010: Power User Excel

Sharing Excel 2010 Workbooks Online and on a NetworkSkillsoft Course
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Using Excel 2010 to Collaborate Online and with Other Office Applications
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Using Lookup, Reference, Math, and Text Functions in Excel 2010
.....Skillsoft Course

Manipulating Formulas and Using Forms in Excel 2010
.....Skillsoft Course

Using Excel 2010 Data Connections: Web Queries, XML, and Databases
.....Skillsoft Course

■ Microsoft Office 2010: Advanced Project

Advanced Customizing with Project 2010
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Advanced Tools for Managing Multiple Projects with Project 2010
.....Skillsoft Course

Advanced Resource Management with Project 2010
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Advanced Scheduling Management with Project 2010
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Advanced Reporting and Management Tools in Project 2010
.....Skillsoft Course

■ Microsoft Office 2010: Beginning Visio

Getting Started with Visio 2010
.....Skillsoft Course

Working with Diagrams in Visio 2010
.....Skillsoft Course

Collaboration, Evaluation and Printing in Visio 2010
.....Skillsoft Course

■ Microsoft OneNote 2010 for End Users

Microsoft Office 2010: Managing Information with OneNote
.....Skillsoft Course

Microsoft Office 2010: Sharing Information with OneNote
.....Skillsoft Course

■ Microsoft Office 2010: Lync for End Users

Microsoft Office 2010: Getting Started with Lync
.....Skillsoft Course

Microsoft Office 2010: Lync Meetings, Calls, Sharing and Collaboration
.....Skillsoft Course

MICROSOFT OFFICE FOR MAC 2011

■ Microsoft Office: Beginning Word for Mac 2011

Microsoft Word for Mac 2011: Getting Started
.....Skillsoft Course

Microsoft Word for Mac 2011: Formatting and Working with Text
.....Skillsoft Course

Microsoft Word for Mac 2011: Structuring and Organizing Documents
.....Skillsoft Course

Microsoft Word for Mac 2011: Moving Around a Document
.....Skillsoft Course

Microsoft Word for Mac 2011: Adding and Formatting Images
.....Skillsoft Course

Microsoft Word for Mac 2011: Creating and Formatting Tables
.....Skillsoft Course

Microsoft Word for Mac 2011: Saving, Printing, and Spellchecking
.....Skillsoft Course

■ Microsoft Office: Beginning Excel for Mac 2011

Microsoft Excel for Mac 2011: Getting Started
.....Skillsoft Course

Microsoft Excel for Mac 2011: Applying Basic Data Formatting
.....Skillsoft Course

Microsoft Excel for Mac 2011: Navigating the Interface and Viewing Workbooks
.....Skillsoft Course

Microsoft Excel for Mac 2011: Moving Data and Modifying Worksheets
.....Skillsoft Course

Microsoft Excel for Mac 2011: Using Basic Formulas
.....Skillsoft Course

Microsoft Excel for Mac 2011: Using Basic Functions
.....Skillsoft Course

Microsoft Excel for Mac 2011: Inserting Basic Charts
.....Skillsoft Course

Microsoft Excel for Mac 2011: Saving, Sending, and Printing Workbooks
.....Skillsoft Course

■ Microsoft Office: Beginning Outlook for Mac 2011

Microsoft Outlook for Mac 2011: Getting Started
.....Skillsoft Course

Microsoft Outlook for Mac 2011: Managing Conversations and E-mail
.....Skillsoft Course

PRODUCTIVITY & COLLABORATION TOOLS

Microsoft Outlook for Mac 2011: Mastering E-mail	Skillsoft Course
Microsoft Outlook for Mac 2011: Scheduling with the Calendar	Skillsoft Course
Microsoft Outlook for Mac 2011: Managing Contacts	Skillsoft Course
Moving Beyond E-mail to Maximize Microsoft Outlook's Potential	Skillsoft Course

■ Microsoft Office: Beginning PowerPoint for Mac 2011

Microsoft PowerPoint for Mac 2011: Getting Started	Skillsoft Course
Microsoft PowerPoint for Mac 2011: Adding Simple Presentation Enhancements	Skillsoft Course
Microsoft PowerPoint for Mac 2011: Using Media Files in a Presentation	Skillsoft Course
Microsoft PowerPoint for Mac 2011: Animations and Presentation Tools	Skillsoft Course

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■ Microsoft Office 2007: Beginning Word

Getting Started with Word 2007	Skillsoft Course
Working with Text and Paragraphs in Word 2007	Skillsoft Course
Structuring, Editing, Saving, and Opening Documents in Word 2007	Skillsoft Course
Printing, Help, and Automated Formatting in Word 2007	Skillsoft Course
Working with Documents in Word 2007	Skillsoft Course

■ Microsoft Office 2007: Beginning Outlook

Getting Started with Outlook 2007	Skillsoft Course
Formatting and Managing E-mail in Outlook 2007	Skillsoft Course
Using the Calendar in Outlook 2007	Skillsoft Course
Using Contacts, Tasks, Notes, and Customizing the Interface in Outlook 2007	Skillsoft Course
Completing Searches, Printing Items, and Working with RSS Feeds in Outlook 2007	Skillsoft Course

■ Microsoft Office 2007: Advanced Word

Advanced Formatting in Word 2007	Skillsoft Course
Advanced Document Navigation and Document Reviews in Word 2007	Skillsoft Course
Using Tables, Charts, and Graphics in Word 2007	Skillsoft Course

■ Microsoft Office 2007: Advanced Outlook

Customizing Outlook 2007 and Using the Journal	Skillsoft Course
Configuring Rules, Alerts, and Junk E-mail Settings in Outlook 2007	Skillsoft Course
Working with SharePoint, Calendars, and Forms in Outlook 2007	Skillsoft Course

■ Microsoft Office 2007: Beginning Excel

Getting Started with Excel 2007	Skillsoft Course
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Reviewing and Printing in Excel 2007	Skillsoft Course
Excel 2007 Formulas and Functions	Skillsoft Course
Excel 2007 Charts, Pictures, Themes, and Styles	Skillsoft Course

■ Microsoft Office 2007: Advanced Excel

Advanced Formatting in Excel 2007	Skillsoft Course
Advanced Data Management in Excel 2007	Skillsoft Course
Advanced Customization in Excel 2007	Skillsoft Course

■ Microsoft Office 2007: Word for the Power User

Advanced Data Manipulation Features in Word 2007	Skillsoft Course
Advanced Document Features in Word 2007	Skillsoft Course
Collaborative Features in Word 2007	Skillsoft Course

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- Getting Started with PowerPoint 2007Skillsoft Course
- Adding Graphics to Presentations in PowerPoint 2007Skillsoft Course
- Adding Multimedia and Animations to Presentations in PowerPoint 2007Skillsoft Course

■ Microsoft Office 2007: Excel for the Power User

- Analyzing Data in Excel 2007Skillsoft Course
- Protecting and Sharing Excel 2007 WorkbooksSkillsoft Course
- Exchanging Data with Excel 2007Skillsoft Course

■ Microsoft Office 2007: Advanced PowerPoint

- Creating Custom Slide Shows in PowerPoint 2007Skillsoft Course
- Distributing Presentations in PowerPoint 2007Skillsoft Course

■ Microsoft Office 2007: Beginning Access

- Getting Started with Access 2007Skillsoft Course
- Basic Access 2007 TablesSkillsoft Course
- Basic Access 2007 FormsSkillsoft Course
- Queries and Reports in Access 2007Skillsoft Course

■ Microsoft Office 2007: Beginning Project

- Creating and Designing a Project with Project 2007Skillsoft Course
- Specifying and Assigning Resources in Project 2007Skillsoft Course
- Tracking and Reporting Progress with Project 2007Skillsoft Course

■ Microsoft Office 2007: Advanced Project

- Advanced Customization with MS Project 2007Skillsoft Course
- Project Data Management and Performance with MS Project 2007Skillsoft Course

■ Microsoft Office 2007: Collaborating, Communicating, and Sharing Information

- Microsoft Office 2007: Collaborating with Groove and CommunicatorSkillsoft Course
- Microsoft Office 2007: Sharing Information with OneNote 2007Skillsoft Course

■ Microsoft Office 2007: Advanced Access

- Importing and Exporting Data and Data Presentation in Access 2007Skillsoft Course
- Advanced Data Management in Access 2007Skillsoft Course

■ Microsoft Office 2007: Publisher

- Creating Customized Publications with Publisher 2007Skillsoft Course
- Extending Publisher 2007 Beyond PublicationsSkillsoft Course

■ Microsoft Office 2007: Outlook for the Power User

- Data Security, Archiving, and Working Offline in Outlook 2007Skillsoft Course
- Instant, Text, and Unified Messaging in Outlook 2007Skillsoft Course
- Business Contact Manager with Outlook 2007Skillsoft Course

■ Microsoft Office 2007: Access for the Power User

- Programmability and Administration in Access 2007Skillsoft Course
- Database Administration in Access 2007Skillsoft Course

■ Microsoft Office 2007: Beginning Visio

- Creating Visio 2007 DiagramsSkillsoft Course
- Enhancing and Customizing Diagrams in Visio 2007Skillsoft Course
- Collaborating and Using Visio 2007 With Other ProgramsSkillsoft Course

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■ Microsoft Office 2007: Outlook Web Access

Using Outlook Web Access 2007
.....Skillsoft Course
Outlook Web Access 2007 Advanced Features
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■ Microsoft Office Live Meeting 2007 for End Users

Attending a Microsoft Office 2007 Live Meeting
.....Skillsoft Course
Hosting a Microsoft Office 2007 Live Meeting
.....Skillsoft Course

MICROSOFT OFFICE 365

■ Microsoft Office Online and Office 365

Introducing Microsoft Office Online for Personal Use
.....Skillsoft Course
Introducing Microsoft Office 365 Applications
.....Skillsoft Course

■ Microsoft Office 365

Microsoft Office 365: Applications
.....Skillsoft Course
Microsoft Office 365: Document Management
.....Skillsoft Course

■ Microsoft Office 365 for Advanced Business Users

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Portal Enhancements
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Microsoft Office 365 for Advanced Business Users:
Clutter and Compliance
.....Skillsoft Course
Microsoft Office 365 for Advanced Business Users: IT
Management Controls
.....Skillsoft Course
Microsoft Office 365 for Advanced Business Users: New
Presentation Features
.....Skillsoft Course

■ Office 365: Groups

Microsoft Office 365 Groups: Creating, Joining &
Managing Groups
.....Skillsoft Course
Microsoft Office 365 Groups: Group File Sharing
.....Skillsoft Course

■ Office 365: Forms

Microsoft Office 365 Forms: Creating Forms
.....Skillsoft Course
Microsoft Office 365 Forms: Sharing & Completing
Forms
.....Skillsoft Course
Microsoft Office 365 Forms: Viewing & Analyzing
Results
.....Skillsoft Course

■ Office 365: OneDrive for Business 2017

OneDrive for Business 2017: Signing in & Setting Up
.....Skillsoft Course
OneDrive for Business 2017: Using the Storage Tools
.....Skillsoft Course
OneDrive for Business 2017: Organizing Files
.....Skillsoft Course

MICROSOFT WINDOWS 10

■ Microsoft Windows 10 End User

Microsoft Windows 10 End User: Signing In and First
View
.....Skillsoft Course
Microsoft Windows 10 End User: Hardware, Software,
and Security Settings
.....Skillsoft Course
Microsoft Windows 10 End User: Customizing Windows
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.....Skillsoft Course
Microsoft Windows 10 End User: New Features
.....Skillsoft Course
Microsoft Windows 10 End User: Browsing with Edge
.....Skillsoft Course
Microsoft Windows 10 End User: Cortana
.....Skillsoft Course

■ Microsoft Windows 10 Fall Creators Update

Windows 10 Fall Creators Update: Navigating in a
Desktop Environment
.....Skillsoft Course
Windows 10 Fall Creators Update: Using Windows
.....Skillsoft Course
Windows 10 Fall Creators Update: Accessing &
Managing Files
.....Skillsoft Course
Windows 10 Fall Creators Update: Using Cortana
.....Skillsoft Course
Windows 10 Fall Creators Update: Installing & Using
Windows Universal Apps
.....Skillsoft Course

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Windows 10 Fall Creators Update: Using Screenshot Tools
.....Skillsoft Course

Windows 10 Fall Creators Update: Managing Program & Files Types
.....Skillsoft Course

Windows 10 Fall Creators Update: Protecting & Backing up Data
.....Skillsoft Course

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Windows 10 Fall Creators Update: Managing User Accounts
.....Skillsoft Course

Windows 10 Fall Creators Update: Configuring Network & Share Settings
.....Skillsoft Course

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■ Microsoft Windows 8: End User

Windows 8: New Features and Common Tasks
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Files and Connectivity in Windows 8
.....Skillsoft Course

Personalizing Windows 8
.....Skillsoft Course

Working with Apps in Windows 8
.....Skillsoft Course

Internet Explorer 10, File Sharing, and Recovery in Windows 8
.....Skillsoft Course

Managing Hardware and Advanced Options in Windows 8
.....Skillsoft Course

■ Microsoft Windows 8.1: End User

New Features and Common Tasks in Windows 8.1
.....Skillsoft Course

Organizing Files and Searching for Items in Windows 8.1
.....Skillsoft Course

Getting Online, Sharing, and Using SkyDrive in Windows 8.1
.....Skillsoft Course

Personalizing Windows 8.1
.....Skillsoft Course

Working with Apps in Windows 8.1
.....Skillsoft Course

Managing Hardware and Advanced Options in Windows 8.1
.....Skillsoft Course

■ Microsoft Windows 8.1 Update 1: End User

Windows 8.1 Update 1: Navigating the UI
.....Skillsoft Course

Windows 8.1 Update 1: Working with Files and Apps
.....Skillsoft Course

Windows 8.1 Update 1: Windows Management and Customization Features
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■ Microsoft Windows 7: First Look for End Users

Microsoft Windows 7: First Look for End Users
.....Skillsoft Course

■ Microsoft Windows 7: End User

Getting Started with Windows 7
.....Skillsoft Course

Setting up and Securing Windows 7
.....Skillsoft Course

Customizing Windows 7
.....Skillsoft Course

GOOGLE

■ Google Hangouts

Google Hangouts in Gmail
.....Skillsoft Course

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Google Hangouts on iOS
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■ Google Hangouts Meet

Google Hangouts Meet: Using Hangouts Meet on the Web
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Google Sites for Web: Creating Site Content
.....Skillsoft Course

Google Sites for Web: Integrating & Embedding Web
Content in Sites
.....Skillsoft Course

Google Sites for Web: Sharing & Publishing Sites
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■ Google Team Drives

Google Team Drives: Using the Storage Tools
.....Skillsoft Course

Google Team Drives: Organizing Documents
.....Skillsoft Course

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.....Skillsoft Course

Google Docs: Editing Documents
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Google Docs: Formatting Documents
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Google Docs: Shaping & Formatting Documents
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.....Skillsoft Course

Google Docs: Creating Graphics & Diagrams
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Google Forms: Sharing & Completing Forms
.....Skillsoft Course

Google Forms: Viewing & Analyzing Results
.....Skillsoft Course

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Google AdWords: Setting up Ad Campaigns
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Google AdWords: Creating Ads & Ad Groups
.....Skillsoft Course

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Keywords
.....Skillsoft Course

Google AdWords: Analyzing Ads & Campaigns
.....Skillsoft Course

Google AdWords: Managing Accounts & Settings
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■ Google Analytics for Web

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Properties
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Behavior
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Google Analytics for Web: Using Dashboards & Reports
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.....Skillsoft Course

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.....Skillsoft Course

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.....Skillsoft Course

Gmail for Web: Customizing Gmail
.....Skillsoft Course

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.....Skillsoft Course

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Google Slides: Inserting & Formatting TablesSkillsoft Course
Google Slides: Illustrating PresentationsSkillsoft Course
Google Slides: Preparing & Delivering SlideshowsSkillsoft Course
Google Slides: Sharing & CollaborationSkillsoft Course

■ Google Sheets

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Google Sheets: Referencing DataSkillsoft Course
Google Sheets: Basic FormulasSkillsoft Course
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Google Sheets: Solving Complex Problems with FormulasSkillsoft Course
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■ Getting the Most from Social Networking

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■ Buffer for Business Users

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MOBILE DEVICES

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Instagram for iOS: Editing & Tagging PhotosSkillsoft Course

■ Pinterest for Web

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■ Twitter for iOS

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■ Twitter for Web

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Box for Web: Managing Users & Group Permissions
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■ Dropbox for Web

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Facebook for iPad: Group Tools
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Facebook for iPad: Creating & Managing Pages
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Pages for Facebook Business: Setting Up a Page
.....Skillsoft Course

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Tools
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Facebook Workplace: Administering a Workplace
Network
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Publications
.....Skillsoft Course

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.....Skillsoft Course

Publisher 2016 for Windows: Configuring the
Application
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Firefox 50: Browsing Securely & Safely
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.....Skillsoft Mentoring Assets

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Mentoring Using Word 2007
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Mentoring Using Excel 2007
.....Skillsoft Mentoring Assets

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.....Skillsoft Mentoring Assets

Mentoring 77-418 Word 2013
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Mentoring 77-420 Excel 2013
.....Skillsoft Mentoring Assets

Mentoring 77-427 Excel 2013 Expert Part One
.....Skillsoft Mentoring Assets

Mentoring 77-428 Excel 2013 Expert Part Two
.....Skillsoft Mentoring Assets

Mentoring 77-725 Word 2016: Core Document
Creation, Collaboration, and
Communication
.....Skillsoft Mentoring Assets

Mentoring 77-727 Excel 2016: Core Data Analysis,
Manipulation, and Presentation
.....Skillsoft Mentoring Assets

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BUSINESS SKILLS COURSEWARE

BUSINESS STRATEGY AND OPERATIONS

OPERATIONS CURRICULUM

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Six Sigma Versus TQM Skillsoft Business Impact Series
Lean Inbound Transportation Skillsoft Business Impact Series
A Critical-to-quality Tree - What's That? Skillsoft Business Impact Series
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Using Basic Statistics and Graphical Methods in Six Sigma Skillsoft Course
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Value Stream Maps for Non-manufacturing Processes
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Six Sigma: Metrics
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Skillsoft Course

■ Six Sigma Yellow Belt - Analyze

Lean Tools and FMEA
Skillsoft Course

Data Analysis and Root Cause Analysis in Six Sigma
Skillsoft Course

Six Sigma Correlation, Regression, and Hypothesis Testing
Skillsoft Course

■ Six Sigma Yellow Belt - Improve and Control

Six Sigma Techniques for Improvement
Skillsoft Course

Six Sigma Control Tools and Documentation
Skillsoft Course

BUSINESS SKILLS COURSEWARE

■ Six Sigma Green Belt - Six Sigma and Organizational Strategy

Organizational Goals and Six SigmaSkillsoft Course
Lean Principles in Six Sigma ProjectsSkillsoft Course
FMEA and Design for Six SigmaSkillsoft Course

■ Six Sigma Green Belt - Define

Identifying Six Sigma ProjectsSkillsoft Course
Six Sigma Voice of the CustomerSkillsoft Course
Six Sigma Project Management EssentialsSkillsoft Course
Management and Planning Tools for Six SigmaSkillsoft Course
Six Sigma Performance MetricsSkillsoft Course
Team Dynamics and Performance for Six Sigma ProjectsSkillsoft Course

■ Six Sigma Green Belt - Measure

Six Sigma Process Documentation and AnalysisSkillsoft Course
Six Sigma Probability and Statistical DistributionsSkillsoft Course
Six Sigma Data Classification, Sampling, and CollectionSkillsoft Course
Six Sigma Statistics and Graphical PresentationSkillsoft Course
Six Sigma Measurement Systems AnalysisSkillsoft Course
Six Sigma Process and Performance Capability MeasurementSkillsoft Course

■ Six Sigma Green Belt - Analyze

Six Sigma Exploratory Data AnalysisSkillsoft Course
Six Sigma Hypothesis Testing FundamentalsSkillsoft Course
Six Sigma Hypothesis Tests for Variances and ProportionsSkillsoft Course

■ Six Sigma Green Belt - Improve

Six Sigma Design of ExperimentsSkillsoft Course
Six Sigma Root Cause Analysis and Waste EliminationSkillsoft Course
Six Sigma Cycle-time Reduction and Kaizen BlitzSkillsoft Course

■ Six Sigma Green Belt - Control

Six Sigma Statistical Process Control BasicsSkillsoft Course
Six Sigma Control ChartsSkillsoft Course
Six Sigma Process Control ToolsSkillsoft Course

■ Mentoring Asset

Mentoring Six Sigma Green Belt (SSGB)Skillsoft Mentoring Assets
Mentoring Six Sigma Yellow Belt (SSYB)Skillsoft Mentoring Assets

■ Test Preps

TestPrep Six Sigma Green Belt (SSGB) Skillsoft Testprep Exams
TestPrep Six Sigma Yellow Belt (SSYB) Skillsoft Testprep Exams

BUSINESS STRATEGY AND OPERATIONS

STRATEGIC PLANNING CURRICULUM

■ Moving From an Operational Manager to a Strategic Thinker

Effective Critical Analysis of Business Reports Skillsoft Business Impact Series
Leading Outside the Organization Skillsoft Business Impact Series
Returning to Core Competencies Skillsoft Business Impact Series
Competitive Awareness and Strategy Skillsoft Challenge Series

■ The Fundamentals of Globalization

Managing Expatriates' Career Development Skillsoft Business Impact Series
The Etiquette of Cross-cultural Gift Giving Skillsoft Business Impact Series

BUSINESS SKILLS COURSEWARE

Evaluating Globalization Opportunities
..... Skillsoft Challenge Series

■ Fundamentals of Business Planning

Preparing and Implementing a Business Plan
..... Skillsoft Course

Effective Critical Analysis of Business Reports
..... Skillsoft Business Impact Series

Leading Outside the Organization
..... Skillsoft Business Impact Series

Returning to Core Competencies
..... Skillsoft Business Impact Series

Competitive Awareness and Strategy
..... Skillsoft Challenge Series

Management & Leadership Essentials
..... Skillsoft Final Exams

■ Thinking Strategically and Managing Risk

Thinking Strategically as a Manager
..... Skillsoft Course

Using Strategic Thinking to Consider the Big Picture
..... Skillsoft Course

Identifying Risks in Your Organization
..... Skillsoft Course

Assessing Your Organization's Risks
..... Skillsoft Course

Responding Effectively to Risks
..... Skillsoft Course

■ Big Data Basics

Big Data Fundamentals
..... Skillsoft Course

Big Data Interpretation
..... Skillsoft Course

BUSINESS STRATEGY AND OPERATIONS

MARKETING CURRICULUM

■ Essential Marketing Strategies

The Basics of Marketing
..... Skillsoft Course

The People and Planning in Marketing
..... Skillsoft Course

Product, Pricing, and Promotion in the Marketing Mix
..... Skillsoft Course

Distribution and E-Marketing Ethics in the Marketing Mix
..... Skillsoft Course

Competitive Marketing Strategies: Analyzing Your Organization
..... Skillsoft Course

Designing Products to Fit the Channel
..... Skillsoft Business Impact Series

Increasing Competitiveness through Collaboration
..... Skillsoft Challenge Series

Using Web Analytics to Increase Sales
..... Skillsoft Business Impact Series

Trade Show Marketing - Planning Ahead
..... Skillsoft Business Impact Series

■ Essentials of Public Relations

Strategies for the Modern Public Relations Professional
..... Skillsoft Course

Writing Skills for Public Relations
..... Skillsoft Course

■ Marketing in the Digital Age

Reaching Customers Digitally
..... Skillsoft Course

Helping Customers Find You
..... Skillsoft Course

Managing Your Corporate Reputation Online
..... Skillsoft Course

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

FINANCE AND ACCOUNTING CURRICULUM

■ Finance and Accounting Essentials for Non-financial Professionals

Recognizing The Value of Intangible Assets
..... Skillsoft Business Impact Series

■ Accounting for Non-Financial Professionals

Basic Accounting Concepts for Non-financial Professionals
..... Skillsoft Course

Basic Budgeting for Non-financial Professionals
..... Skillsoft Course

Comprehending Financials: A Guide to Financial Statements
..... Skillsoft Course

Financial Statement Analysis for Non-financial Professionals
..... Skillsoft Course

BUSINESS SKILLS COURSEWARE

Increasing Cash Flow in Times of Need
..... Skillsoft Business Impact Series

Attracting New Investors - Keeping Presentations Focused
..... Skillsoft Business Impact Series

What's Your Gross Profit Margin Really Saying?
..... Skillsoft Business Impact Series

Recognizing The Value of Intangible Assets
..... Skillsoft Business Impact Series

Recession: How it Affects Business
..... Skillsoft Business Impact Series

Assessing Nonrecurring Items in Income Statements
..... Skillsoft Business Impact Series

The Time Value of Money: Possible Pitfalls
..... Skillsoft Business Impact Series

Using Financial Analysis for Credit Decisions
..... Skillsoft Challenge Series

Accounting Basics

Key Accounting Concepts and Principles
..... Skillsoft Course

Recording, Posting, and Balancing the Books
..... Skillsoft Course

Preparing Financial Statements and Closing Accounts
..... Skillsoft Course

Accounting for Stock Transactions
..... Skillsoft Course

Outsourcing Financial Activities
..... Skillsoft Business Impact Series

Deconstructing the Balance Sheet
..... Skillsoft Business Impact Series

Cost Consciousness in the Workplace

Focusing on the Bottom Line as an Employee
..... Skillsoft Course

Managing with a Cost-control Mindset
..... Skillsoft Course

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

HUMAN RESOURCES CURRICULUM

Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)

Final Exam: Human Resources Core Knowledge (HRCI: PHR/SPHR-aligned)
..... Skillsoft Final Exams

Human Resources Core Knowledge: Skills, Concepts, and Tools
..... Skillsoft Course

Human Resources Core Knowledge: Functions and Activities
..... Skillsoft Course

Business Management and Strategy (HRCI: PHR/SPHR-aligned)

Final Exam: Business Management and Strategy (HRCI: PHR/SPHR-aligned)
..... Skillsoft Final Exams

Business Management and Strategy: The HR Function and Business Environment
..... Skillsoft Course

Business Management and Strategy: HR and the Strategic Planning Process
..... Skillsoft Course

Business Management and Strategy: HR Functions and Roles
..... Skillsoft Course

Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)

Final Exam: Workforce Planning and Employment (HRCI: PHR/SPHR-aligned)
..... Skillsoft Final Exams

Workforce Planning and Employment: Employment Legislation
..... Skillsoft Course

Workforce Planning and Employment: Recruitment Strategies
..... Skillsoft Course

Workforce Planning and Employment: Sourcing and Selecting Candidates
..... Skillsoft Course

Workforce Planning and Employment: Orientation, Onboarding, and Exit Strategies
..... Skillsoft Course

Human Resource Development (HRCI: PHR/SPHR-aligned)

Final Exam: Human Resource Development (HRCI: PHR/SPHR-aligned)
..... Skillsoft Final Exams

Human Resource Development: Regulations and Organizational Development
..... Skillsoft Course

Human Resource Development: Employee Training
..... Skillsoft Course

Human Resource Development: Performance Appraisal and Talent Management
..... Skillsoft Course

BUSINESS SKILLS COURSEWARE

■ Compensation and Benefits (HRCI: PHR/SPHR-aligned)

Final Exam: Compensation and Benefits (HRCI: PHR/SPHR-aligned) Skillsoft Final Exams
Compensation and Benefits: Regulations, Strategies, and Needs AssessmentSkillsoft Course
Compensation and Benefits: Managing Policies, Programs, and ActivitiesSkillsoft Course
Compensation and Benefits: Organizational ResponsibilitiesSkillsoft Course

■ Employee and Labor Relations (HRCI: PHR/SPHR-aligned)

Final Exam: Employee and Labor Relations (HRCI: PHR/SPHR-aligned) Skillsoft Final Exams
Employee and Labor Relations: Employment Regulations and Organizational ProgramsSkillsoft Course
Employee and Labor Relations: Behavioral and Disciplinary Issues and ResolutionSkillsoft Course
Employee and Labor Relations: Unions and Collective BargainingSkillsoft Course

■ Risk Management (HRCI: PHR/SPHR-aligned)

Final Exam: Risk Management (HRCI: PHR/SPHR-aligned) Skillsoft Final Exams
Risk Management: Organizational Risk and Safety and Health LegislationSkillsoft Course
Risk Management: Workplace Safety, Security, and PrivacySkillsoft Course

■ Strategic Human Resource Management (HRCI: SPHR-aligned)

Final Exam: Strategic Human Resource Management (HRCI: SPHR-aligned) Skillsoft Final Exams
Strategic HR for SPHR Exam Candidates Part ISkillsoft Course
Strategic HR for SPHR Exam Candidates Part IISkillsoft Course

■ SHRM-CP/SCP: HR Competencies

HR Competencies: Leadership and Ethical PracticeSkillsoft Course
HR Competencies: Business Acumen and Relationship ManagementSkillsoft Course
HR Competencies: Consultation and Critical EvaluationSkillsoft Course
HR Competencies: Global and Cultural Effectiveness and CommunicationSkillsoft Course

■ SHRM-CP/SCP: Management of People

Management of People: Talent Acquisition and RetentionSkillsoft Course
Management of People: Employee EngagementSkillsoft Course
Management of People: Learning and DevelopmentSkillsoft Course
Management of People: Total RewardsSkillsoft Course

■ SHRM-CP/SCP: Organization and the HR Function

Organization and HR: Structure of the HR FunctionSkillsoft Course
Organization and HR: Organizational Effectiveness and DevelopmentSkillsoft Course
Organization and HR: Workforce Management and Using Technology and DataSkillsoft Course
Organization and HR: Employee RelationsSkillsoft Course

■ SHRM-CP/SCP: Workplace Management and HR

Workplace Management: Global HR, Diversity, and InclusionSkillsoft Course
Workplace Management: Risk ManagementSkillsoft Course
Workplace Management: Corporate Social ResponsibilitySkillsoft Course
Workplace Management: Employment Laws and RegulationsSkillsoft Course

BUSINESS SKILLS COURSEWARE

■ SHRM-CP/SCP: HR Strategy Management

Human Resource Strategy Management: Strategic PlanningSkillsoft Course
 Human Resource Strategy Management: Business and HR StrategySkillsoft Course

■ SHRM- SCP: HRM for Senior HR Professionals

Advanced HR Management: Competencies for Senior HR Professionals Part ISkillsoft Course
 Advanced HR Management: Competencies for Senior HR Professionals Part IISkillsoft Course
 Advanced Human Resources Management: People and OrganizationSkillsoft Course
 Advanced Human Resources Management: Workplace and HR StrategySkillsoft Course

■ Recruiting, Screening, and Onboarding Effectively

Ensuring Onboarding SuccessSkillsoft Course
 Hitting the Recruitment Bull's-eyeSkillsoft Course
 Applicant Screening: The First Step in Hiring the BestSkillsoft Course
 Guarding Against Interviewing Biases Skillsoft Business Impact Series
 Conducting Interviews: Asking the Right Questions Skillsoft Business Impact Series
 Creating a Compelling Job Description Skillsoft Business Impact Series
 Hiring Strategic Thinkers Skillsoft Challenge Series
 Hiring a New Employee Skillsoft Challenge Series
 Fringe Benefits: Maintaining a Competitive Hiring Advantage Skillsoft Business Impact Series
 Aligning Recruitment to Job Requirements Skillsoft Business Impact Series
 Preventing High Turnover Rates: How to Keep The Best Skillsoft Business Impact Series
 Disciplines of Organizational Learning: Personal Mastery Skillsoft Business Impact Series
 Surviving the Talent Crunch Skillsoft Challenge Series

■ Transformational HR and Talent Management

Planning for Skills Needs and Managing PerformanceSkillsoft Course
 Building Career Development Programs and Succession PlanningSkillsoft Course
 Implementing Transformational HRSkillsoft Course
 Individual Behavior in OrganizationsSkillsoft Course

FINANCE, HUMAN RESOURCES AND ADMINISTRATION

ADMINISTRATIVE SUPPORT CURRICULUM

■ Administrative Support: Secrets to Success

Administrative Support: Developing Your Essential SkillsSkillsoft Course
 Administrative Support: Working in Partnership with Your BossSkillsoft Course
 Administrative Support: Interacting Effectively with ColleaguesSkillsoft Course
 Administrative Support: Projecting a Positive Professional ImageSkillsoft Course

MANAGEMENT AND LEADERSHIP

MANAGEMENT CURRICULUM

■ First Time Manager Essentials

The Reality of Being a First-time ManagerSkillsoft Course
 Facing Challenges as a First-time ManagerSkillsoft Course
 Managing Fairly Skillsoft Business Impact Series
 Acting Decisively Skillsoft Challenge Series
 Employee Dismissal Skillsoft Challenge Series
 Making the Move Into Management Skillsoft Challenge Series

BUSINESS SKILLS COURSEWARE

■ Managing Employee Performance

Keeping Top Performers ChallengedSkillsoft Course
Planning an Effective Performance AppraisalSkillsoft Course
Creating a Plan for Performance ManagementSkillsoft Course
Detecting and Dealing with Performance ProblemsSkillsoft Course
Preparing for Your Performance Appraisal Skillsoft Business Impact Series
Underperforming Employee – Now What? Skillsoft Business Impact Series
Managing Performance Skillsoft Challenge Series
Attracting and Retaining Talent Skillsoft Challenge Series

■ Advanced Management Techniques

Gauging Your Organization's High-performing PotentialSkillsoft Course
Managing for Cross-functionalitySkillsoft Course
Managing Your Company's TalentSkillsoft Course
Managing the Unique Needs of ExpertsSkillsoft Course
Fostering Mentoring RelationshipsSkillsoft Course
Managing Top Performers Is Always Easy...Right? Skillsoft Business Impact Series
Recognizing Natural Leaders Skillsoft Challenge Series
Developing Adaptable Managers Skillsoft Business Impact Series
Employee Engagement Skillsoft Challenge Series
Delivering Bad News Effectively Skillsoft Challenge Series
Building Upward Relationships Skillsoft Challenge Series

■ Leveraging Key Management Techniques

Effectively Directing and Delegating as a ManagerSkillsoft Course
Managing Employee DevelopmentSkillsoft Course
Facing the Management Challenges of Difficult Behavior and Diverse TeamsSkillsoft Course

Being a Fair and Caring ManagerSkillsoft Course
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■ Managing a Multigenerational Workforce

Maintaining a Cohesive Multigenerational WorkforceSkillsoft Course
Managing Multigenerational EmployeesSkillsoft Course
Managing an Aging Workforce Skillsoft Business Impact Series
Developing the Next Generation Skillsoft Business Impact Series
Understanding the Motives of Millennials Skillsoft Business Impact Series

■ Managing in Difficult Times

Being an Effective Manager When Times Are ToughSkillsoft Course
Managing Motivation during Organizational ChangeSkillsoft Course
How to Manage Difficult ConversationsSkillsoft Course
Demonstrating Accountability in a Crisis Situation Skillsoft Challenge Series
Perseverance and Flexibility in Times of Crisis Skillsoft Challenge Series

■ Fostering Success through Coaching

Driving Change with CoachingSkillsoft Course
Measuring and Sustaining a Coachee's PerformanceSkillsoft Course
The Art of Effective Coaching Skillsoft Business Impact Series
Coaching Skillsoft Challenge Series
Coaching to Shift Perceptions Skillsoft Challenge Series

■ Achieving Success through Delegation

Choosing and Preparing Your DelegateSkillsoft Course
Getting What You Expect from Your DelegateSkillsoft Course
Taking Your Team to the Next Level with DelegationSkillsoft Course
Delegating Appropriate Tasks Skillsoft Business Impact Series
Developing Employees through Delegation Skillsoft Challenge Series

BUSINESS SKILLS COURSEWARE

MANAGEMENT AND LEADERSHIP

LEADERSHIP CURRICULUM

■ Effective Succession Planning

Succession Planning
..... Skillssoft Business Impact Series
Succession Planning and Management Programs
..... Skillssoft Challenge Series

■ Developing Leadership Skills

Motivating Your Employees
..... Skillssoft Course
Communicating Vision to Your Employees
..... Skillssoft Course
Leading through Positive Influence
..... Skillssoft Course
Leveraging Emotional Intelligence
..... Skillssoft Course
Communicating a Shared Vision
..... Skillssoft Business Impact Series
Motivating Human Behavior
..... Skillssoft Challenge Series
The Emotionally Intelligent Leader
..... Skillssoft Challenge Series
Crafting an Organizational Vision
..... Skillssoft Challenge Series
Leader as Motivator
..... Skillssoft Challenge Series

■ Leveraging Leadership Techniques

Key Elements of Business Execution
..... Skillssoft Course
Building Innovation Cultures and Leaders
..... Skillssoft Course
Leading Your Team through Change
..... Skillssoft Course
Building a Leadership Development Plan
..... Skillssoft Course
Aligning Unit Goals and Imperatives
..... Skillssoft Course
Leading Teams through Change
..... Skillssoft Business Impact Series
Knowing When to Take Leadership Risks
..... Skillssoft Business Impact Series
Wanted - Innovation Leaders
..... Skillssoft Business Impact Series
Developing a Business Execution Culture
..... Skillssoft Challenge Series

Leading Change
..... Skillssoft Challenge Series
Leading Innovation
..... Skillssoft Challenge Series
Fostering a Business Execution Culture
..... Skillssoft Business Impact Series
Performance Dashboard or Scorecard?
..... Skillssoft Business Impact Series
Do You Share Your Organization's Values?
..... Skillssoft Business Impact Series

■ Creating a Positive Atmosphere

Positive Atmosphere: Establishing an Engaged Workforce
..... Skillssoft Course
Positive Atmosphere: Establishing a Positive Work Environment
..... Skillssoft Course
Positive Atmosphere: How Organizational Learning Drives Positive Change
..... Skillssoft Course

■ Improving Leadership Skills

Becoming an Inspirational Leader
..... Skillssoft Course
Assessing Your Own Leadership Performance
..... Skillssoft Course

■ Women In Leadership

Gender and Leadership
..... Skillssoft Course
Choosing to Lead as a Woman
..... Skillssoft Course
Career and Family Challenges for Women Leaders
..... Skillssoft Course

■ Leading Virtual Teams

Establishing Effective Virtual Teams
..... Skillssoft Course
Facing Virtual Team Challenges
..... Skillssoft Course

PROFESSIONAL EFFECTIVENESS

COMMUNICATION CURRICULUM

■ Getting Results without Direct Authority

Influencing Key Decision Makers
..... Skillssoft Business Impact Series

BUSINESS SKILLS COURSEWARE

Influence and Persuasion
..... Skillsoft Challenge Series

■ Getting Results through Personal Power

Personal Power and Credibility
..... Skillsoft Course
Building Personal Power through Influence
..... Skillsoft Course
Influence Others with Political Savvy
..... Skillsoft Course
Influencing Key Decision Makers
..... Skillsoft Business Impact Series
Influence and Persuasion
..... Skillsoft Challenge Series

■ Working with Difficult People

Difficult People: Why They Act That Way and How to Deal with Them
..... Skillsoft Course
Difficult People: Can't Change Them, so Change Yourself
..... Skillsoft Course
Difficult People: Strategies to Keep Everyone Working Together
..... Skillsoft Course
Coping with Aggressive Behavior in the Workplace
..... Skillsoft Business Impact Series
Blame Backfires--Conquer Negative Thinking
..... Skillsoft Business Impact Series
Reacting to Co-workers Who Try Taking Advantage
..... Skillsoft Challenge Series

■ Managing and Controlling Anger

The Essentials for Anger Management
..... Skillsoft Course

■ Cross-Cultural Communication

How Culture Impacts Communication
..... Skillsoft Course
Using Communication Strategies to Bridge Cultural Divides
..... Skillsoft Course
Communicating with a Cross-cultural Audience
..... Skillsoft Business Impact Series
Dispute Resolution in International Contracts
..... Skillsoft Challenge Series

■ Communicating with Senior Executives

Capturing the Attention of Senior Executives
..... Skillsoft Course

■ Effective Business Meetings

Planning Meetings Fit for Purpose
..... Skillsoft Course
Running Meetings in Better Directions
..... Skillsoft Course
When Too Many Meetings Are Just Too Much
..... Skillsoft Business Impact Series
Making Meetings Work
..... Skillsoft Business Impact Series
Managing Meetings for Productivity and Effectiveness
..... Skillsoft Challenge Series

■ Effective Business Writing

Audience and Purpose in Business Writing
..... Skillsoft Course
Clarity and Conciseness in Business Writing
..... Skillsoft Course
Editing and Proofreading Business Documents
..... Skillsoft Course
Writing for Business
..... Skillsoft Business Impact Series
Written Communication
..... Skillsoft Challenge Series

■ Writing a Business Case

Developing an Effective Business Case
..... Skillsoft Course

■ Using E-mail Effectively in the Workplace

Writing Effective E-mails and Instant Messages
..... Skillsoft Course
Sending E-mails to the Right People
..... Skillsoft Course
Organizing Your E-mail
..... Skillsoft Course

■ Essential Skills for Professional Telephone Calls

Keeping Business Calls Professional
..... Skillsoft Course

■ Practical Grammar for Business Writing

Using the Parts of Speech
..... Skillsoft Course
Getting the Details Right: Spelling Basics
..... Skillsoft Course
Abbreviating, Capitalizing, and Using Numbers
..... Skillsoft Course

BUSINESS SKILLS COURSEWARE

Using Punctuation MarksSkillsoft Course
Creating Well-constructed SentencesSkillsoft Course
Troublesome Words and Phrases: Common Usage Mistakes in WritingSkillsoft Course

■ Making the Most of Your Presentations

Planning an Effective PresentationSkillsoft Course
Building Your PresentationSkillsoft Course
Ensuring Successful Presentation DeliverySkillsoft Course
Handling Difficult Questions as a PresenterSkillsoft Business Impact Series

■ Skills for Communication Success

The Art and Science of CommunicationSkillsoft Course
Making an Impact with Non-verbal CommunicationSkillsoft Course
Trust Building through Effective CommunicationSkillsoft Course
Choosing the Right Interpersonal Communication Method to Make Your PointSkillsoft Course
Become a Great ListenerSkillsoft Course
Do We Have a Failure to Communicate?Skillsoft Course
Making Yourself ApproachableSkillsoft Business Impact Series
Asserting Yourself in the WorkplaceSkillsoft Challenge Series

■ Developing Your Listening Skills

Listening Even When it's Difficult to ListenSkillsoft Course
Using Active Listening in Workplace SituationsSkillsoft Course
Listening to Improve ConversationSkillsoft Business Impact Series
Effective ListeningSkillsoft Challenge Series
Listening with SkillSkillsoft Challenge Series

■ Dealing with Workplace Conflict

The Many Approaches to Facing Workplace ConflictSkillsoft Course
Facing and Resolving Conflict in the WorkplaceSkillsoft Course
Confrontation: What's the Best ApproachSkillsoft Business Impact Series
Personal Conflict StylesSkillsoft Business Impact Series
Coping with Accusations in the WorkplaceSkillsoft Challenge Series
Managing ConflictSkillsoft Challenge Series
Conflict: Avoid, Confront, or Delay?Skillsoft Challenge Series
Meeting the Challenge of Workplace ConflictSkillsoft Challenge Series

■ Developing Effective Negotiation Skills

The First Steps in NegotiatingSkillsoft Course
Negotiating the Best SolutionSkillsoft Course
Effective Body Language in NegotiationsSkillsoft Business Impact Series
Vendor Negotiations: Choosing the Best ApproachSkillsoft Challenge Series
Tailoring Your Negotiating ApproachSkillsoft Challenge Series

■ Achieving Emotional Intelligence

Navigating Your Own EmotionsSkillsoft Course
Navigating Other People's EmotionsSkillsoft Course
Navigating the Workplace with Emotional IntelligenceSkillsoft Course
How High Is Your EQ?Skillsoft Business Impact Series
Emotional Intelligence at WorkSkillsoft Challenge Series

■ The Art of Feedback

Polishing Your Feedback SkillsSkillsoft Course
Gaining a Positive Perspective on FeedbackSkillsoft Course
Criticism in ContextSkillsoft Business Impact Series
Giving Appropriate FeedbackSkillsoft Challenge Series

BUSINESS SKILLS COURSEWARE

Giving Feedback to Coworkers
..... Skillsoft Challenge Series

■ **Communicating Tactfully and Diplomatically**

Acting with Diplomacy and Tact
..... Skillsoft Course

Navigating Challenging Situations with Diplomacy and Tact
..... Skillsoft Course

■ **Storytelling Basics**

Fundamentals of Business Storytelling
..... Skillsoft Course

■ **Writing Skills for Technical Professionals**

Improving Your Technical Writing Skills
..... Skillsoft Course

PROFESSIONAL EFFECTIVENESS

PERSONAL DEVELOPMENT CURRICULUM

■ **Doing Business Professionally**

Reframing Negative Situations
..... Skillsoft Business Impact Series

■ **Optimizing Your Work/Life Balance**

Employee Exhaustion: Managing a Well-balanced Workload
..... Skillsoft Business Impact Series

Creating Work/Life Balance
..... Skillsoft Challenge Series

■ **Building and Maintaining Trust**

Rebuilding Trust
..... Skillsoft Business Impact Series

■ **Perseverance and Resilience**

Persevering through Setbacks
..... Skillsoft Challenge Series

■ **Perseverance at Work**

Forging Ahead with Perseverance and Resilience
..... Skillsoft Course

Reaching Goals Using Perseverance and Resilience
..... Skillsoft Course

Perseverance: Flexibility in Action
..... Skillsoft Business Impact Series

Persevering through Setbacks
..... Skillsoft Challenge Series

■ **Building, Rebuilding and Sustaining Trust**

The Building Blocks of Building Trust
..... Skillsoft Course

The Fruits of Integrity: Building Trust at Work
..... Skillsoft Challenge Series

Rebuilding Trust
..... Skillsoft Business Impact Series

■ **Improving Your Work/Life Balance**

Taking Stock of Your Work/Life Balance
..... Skillsoft Course

Staying Balanced in a Shifting World
..... Skillsoft Course

Take a Deep Breath and Manage Your Stress
..... Skillsoft Course

Managing Workplace Stress
..... Skillsoft Business Impact Series

Employee Exhaustion: Managing a Well-balanced Workload
..... Skillsoft Business Impact Series

Creating Work/Life Balance
..... Skillsoft Challenge Series

■ **Navigating through Organizational Change**

Organizations Change So Get Ready
..... Skillsoft Course

Redefining Yourself after Organizational Change
..... Skillsoft Course

Managing the Stress of Organizational Change
..... Skillsoft Business Impact Series

The Importance of Flexibility in the Workplace
..... Skillsoft Business Impact Series

Developing Organizational Agility
..... Skillsoft Challenge Series

■ **Improving Your Personal Productivity**

Organize Your Physical and Digital Workspace
..... Skillsoft Course

Avoid Procrastination by Getting Organized Instead
..... Skillsoft Course

Maximize Your Productivity by Managing Time and Tasks
..... Skillsoft Course

BUSINESS SKILLS COURSEWARE

Achieve Productivity in Your Personal Life
.....Skillsoft Course

■ Polishing Your Professional Edge

Becoming an Accountable Professional
.....Skillsoft Course

Becoming Your Own Best Boss
.....Skillsoft Course

Becoming More Professional through Business
Etiquette
.....Skillsoft Course

Developing a Personal Accountability Framework
.....Skillsoft Course

Safe Small Talk
..... Skillsoft Business Impact Series

Broadening Your Learning Horizons
..... Skillsoft Business Impact Series

Reframing Negative Situations
..... Skillsoft Business Impact Series

Managing Goals
..... Skillsoft Challenge Series

Targeting Personal Learning
..... Skillsoft Challenge Series

■ 360 Degree Relationships

Cultivating Relationships with Your Peers
.....Skillsoft Course

Building Your Professional Network
.....Skillsoft Course

Building Rapport with Your Boss
.....Skillsoft Course

Peer Political Styles
..... Skillsoft Business Impact Series

Building Better Relationships through Understanding
..... Skillsoft Challenge Series

Building Peer Relationships
..... Skillsoft Challenge Series

■ Diversity on the Job

Bridging the Diversity Gap
.....Skillsoft Course

Your Role in Workplace Diversity
.....Skillsoft Course

Understanding Workplace Diversity
..... Skillsoft Business Impact Series

Managing Diversity
..... Skillsoft Challenge Series

■ Performing Under Pressure

Managing Pressure and Stress to Optimize Your
Performance
.....Skillsoft Course

■ Managing Your Career

Developing Your Career
..... Skillsoft Challenge Series

Developing a Plan to Further Your Career
.....Skillsoft Course

Getting Your Career on the Right Track
.....Skillsoft Course

Using Performance Appraisals to Advance Your Career
.....Skillsoft Course

Conquering Career Stagnation
..... Skillsoft Business Impact Series

Building and Managing Upward Relationships
..... Skillsoft Challenge Series

Planning Your Career
..... Skillsoft Challenge Series

Exploring Self-development
..... Skillsoft Challenge Series

■ Business Ethics Essentials

Developing Your Business Ethics
.....Skillsoft Course

Office Politics – What Will You Do?
..... Skillsoft Challenge Series

Ethics, Integrity, and Trust
..... Skillsoft Challenge Series

The Ethics Enigma
..... Skillsoft Challenge Series

■ Public Speaking Strategies

Writing and Preparing an Effective Speech
.....Skillsoft Course

Conquering the Challenges of Public Speaking
.....Skillsoft Course

■ Creativity in the Workplace

Unleashing Personal and Team Creativity
.....Skillsoft Course

Verifying and Building on Creative Ideas
.....Skillsoft Course

Getting Ready to Present
..... Skillsoft Challenge Series

BUSINESS SKILLS COURSEWARE

■ Time Management

- Aligning Goals and Priorities to Manage TimeSkillsoft Course
- Make the Time You Need: Get OrganizedSkillsoft Course
- The Art of Staying FocusedSkillsoft Course
- Coping with Information Overload Skillsoft Business Impact Series
- Prioritizing Personal and Professional Responsibilities Skillsoft Business Impact Series
- Planning for Interruptions Helps with Procrastination Skillsoft Business Impact Series
- Setting and Managing Priorities Skillsoft Challenge Series
- Coping with Conflicting Priorities Skillsoft Challenge Series
- Setting Goals Skillsoft Challenge Series
- Getting Time under Control Skillsoft Challenge Series
- The Dangers of Multitasking Skillsoft Business Impact Series

■ Discovering Your Strengths

- Uncovering and Utilizing Your Talents and SkillsSkillsoft Course
- Self-improvement for Lifelong SuccessSkillsoft Course
- Establishing Self-confidence for LifeSkillsoft Course

■ Overcoming Procrastination

- Procrastination: Admitting it is the First StepSkillsoft Course
- Beating Procrastination by Boosting Your Creativity and DriveSkillsoft Course

■ Improving Your Memory

- Improving Your Memory SkillsSkillsoft Course

■ Improving Your Reading Speed

- Improving Your Reading Speed and ComprehensionSkillsoft Course

■ Unconscious Bias

- Understanding Unconscious BiasSkillsoft Course
- Overcoming Your Own Unconscious BiasesSkillsoft Course
- Overcoming Unconscious Bias in the WorkplaceSkillsoft Course

■ Facing Problems and Making Decisions

- Getting to the Root of a ProblemSkillsoft Course
- Defining Alternative Solutions to a ProblemSkillsoft Course
- Choosing and Using the Best SolutionSkillsoft Course
- Playing the Devil's Advocate in Decision Making Skillsoft Business Impact Series
- Turning Problems Around with Reverse Brainstorming Skillsoft Business Impact Series
- Uncovering the Root Problem Skillsoft Challenge Series
- Problem Solving: Process, Tools, and Techniques Skillsoft Challenge Series
- Decisions: Making the Right Move Skillsoft Challenge Series
- Managing Projects with No Direct Authority Skillsoft Business Impact Series
- Ensuring Management Buy-in on a Project Skillsoft Business Impact Series
- Managing Conflict in Project Teams Skillsoft Business Impact Series
- Managing Scope on a Project Skillsoft Business Impact Series
- Weighing the Costs of Project Change Skillsoft Business Impact Series
- Managing Vendor Relationships Skillsoft Business Impact Series
- Anticipating and Solving Problems as a Project Champion Skillsoft Business Impact Series
- Addressing Stakeholder Conflicts Skillsoft Business Impact Series
- Portfolios, Programs, and Projects: What's the Difference? Skillsoft Business Impact Series
- Controlling Project Cost Skillsoft Business Impact Series
- Project Management Essentials Skillsoft Challenge Series
- Supporting Project Managers Skillsoft Challenge Series

BUSINESS SKILLS COURSEWARE

■ Developing Your Critical Thinking Skills

Confronting Your AssumptionsSkillsoft Course
Investigating ArgumentsSkillsoft Course
Reaching Sound ConclusionsSkillsoft Course
Critical Thinking Skillsoft Challenge Series
Applying Your Best Thinking Skillsoft Challenge Series

■ Creating Lasting Organizational Change

Facilitating Sustainable ChangeSkillsoft Course
Moving Forward with Change PlanningSkillsoft Course
Making Change StickSkillsoft Course
Communicating Properly during Layoffs Skillsoft Business Impact Series
Involving Employees in Corporate Change Skillsoft Business Impact Series
Communicating Organizational Change Skillsoft Business Impact Series
Beyond Change: Working with Agility Skillsoft Business Impact Series
Developing People Skillsoft Challenge Series
Instituting a Quality Improvement Program Skillsoft Challenge Series

PROJECT EFFECTIVENESS

PROJECT MANAGEMENT CURRICULUM

■ Project Management Ethics and Values

Ethics and Project ManagementSkillsoft Course
Ethical Standards and PMI® Core ValuesSkillsoft Course

■ PMI Agile Certified Practitioner (PMI-ACP)®

Agile Principles and MethodologiesSkillsoft Course
Agile Project PlanningSkillsoft Course
Agile Project Scheduling and MonitoringSkillsoft Course

Agile Stakeholder Engagement and Team DevelopmentSkillsoft Course
Agile Key Exam ConceptsSkillsoft Course

■ CompTIA Project+ PK0-004

Project Selection and InitiationSkillsoft Course
Scope, Schedule and Cost PlanningSkillsoft Course
Resource and Risk PlanningSkillsoft Course
Communication, Changes, and DocumentationSkillsoft Course
Controlling Project Work and ClosingSkillsoft Course
Planning and Controlling the Project ScheduleSkillsoft Course
Project Management Practical ExercisesSkillsoft Course
Quality and Procurement PlanningSkillsoft Course
Project Planning DocumentsSkillsoft Course
Project Documents and TerminologySkillsoft Course

■ Project Management for All

Finding Your Bearings as a Project ManagerSkillsoft Course
Getting the Big Picture by Defining the Project's Scope and TeamSkillsoft Course
Mastering the Details of a Project's Schedule and BudgetSkillsoft Course
Managing a Project to Minimize Risk and Maximize QualitySkillsoft Course
Navigating through Changes and Conflicts in ProjectsSkillsoft Course
Taking Final Steps to Bring a Project to its CloseSkillsoft Course

■ Project Integration (PMBOK® Guide Sixth Edition)

Project Initiation and Planning (PMBOK® Guide Sixth Edition)Skillsoft Course
Managing Project Work (PMBOK® Guide Sixth Edition)Skillsoft Course

BUSINESS SKILLS COURSEWARE

Project Changes and Closing (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Capturing, Analyzing, and Using Project Lessons Learned
.....Skillsoft Course

Strategically Focused Project Management
.....Skillsoft Course

■ **Project Scope (PMBOK® Guide Sixth Edition)**

Plan and Define Project Scope (PMBOK® Guide Sixth Edition)
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Create Work Breakdown Structure (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Validate and Control Scope (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

■ **Project Schedule (PMBOK® Guide Sixth Edition)**

Define and Sequence Activities (PMBOK® Guide Sixth Edition)
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Develop the Project Schedule (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Control the Project Schedule (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

■ **Project Cost (PMBOK® Guide Sixth Edition)**

Creating a Project Budget (PMBOK® Guide Sixth Edition)
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Keeping Your Project on Budget (PMBOK® Guide Sixth Edition)
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■ **Project Quality (PMBOK® Guide Sixth Edition)**

Planning Quality Management (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Manage and Control Quality (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Quality Methodologies and Standards for Project Management
.....Skillsoft Course

■ **Resource Management (PMBOK® Guide Sixth Edition)**

Plan and Acquire Resources (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Develop and Manage Resources (PMBOK® Guide Sixth Edition)
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■ **Communications (PMBOK® Guide Sixth Edition)**

Plan and Manage Communications (PMBOK® Guide Sixth Edition)
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Monitor Project Communications (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

■ **Project Risk (PMBOK® Guide Sixth Edition)**

Planning Risk Management (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Identifying Risk (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Analyzing Risk (PMBOK® Guide Sixth Edition)
.....Skillsoft Course

Responding to Risk (PMBOK® Guide Sixth Edition)
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■ **Project Procurement (PMBOK® Guide Sixth Edition)**

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Procurement Management (PMBOK® Guide Sixth Edition)
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■ **Project Stakeholders (PMBOK® Guide Sixth Edition)**

Planning Stakeholder Engagement (PMBOK® Guide Sixth Edition)
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.....Skillsoft Course

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■ PRINCE2® - Foundation (2017 Update)

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PRINCE2® Start, Direct, and Initiate Projects (2017 Update)
.....Skillsoft Course

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.....Skillsoft Course

Adopting PRINCE2® for your Project Environment (2017 Update)
.....Skillsoft Course

■ Mentoring Assets

Mentoring Certified Associate in Project Management (CAPM) PMBOK Guide 5th Ed.
.....Skillsoft Mentoring Assets

Mentoring PK0-004 CompTIA Project+
.....Skillsoft Mentoring Assets

Mentoring Project Management Professional (PMP) PMBOK Guide 6th Edition Aligned
.....Skillsoft Mentoring Assets

Mentoring PRINCE2 Foundation 2017
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..... Skillsoft Testprep Exams

TestPrep Project Management Professional PMBOK 6th Ed
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PROJECT EFFECTIVENESS

TEAM BUILDING CURRICULUM

■ Optimizing Performance on a Team

Being an Effective Team Member
.....Skillsoft Course

Strategies for Building a Cohesive Team
.....Skillsoft Course

Effective Team Communication
.....Skillsoft Course

Establishing Team Goals and Responsibilities, and Using Feedback Effectively
.....Skillsoft Course

Power and Politics in Matrixed Teams
..... Skillsoft Challenge Series

■ Leveraging Team Leadership Skills

Building the Foundation for an Effective Team
.....Skillsoft Course

Developing a Successful Team
.....Skillsoft Course

Encouraging Team Communication and Collaboration
.....Skillsoft Course

Handling Team Conflict
.....Skillsoft Course

Leading a Cross-functional Team
.....Skillsoft Course

Using Conflict to an Organization's Advantage
..... Skillsoft Business Impact Series

Mediating Project Team Conflict
..... Skillsoft Business Impact Series

Facilitating Work-related Conflict Discussions
..... Skillsoft Business Impact Series

Building Trust Incrementally
..... Skillsoft Business Impact Series

Inspiring Your Team
..... Skillsoft Business Impact Series

Support Your Leader
..... Skillsoft Business Impact Series

Managing Communications in a Virtual Team
..... Skillsoft Business Impact Series

Choosing the Right Team Culture
..... Skillsoft Challenge Series

Building and Leading Teams
..... Skillsoft Challenge Series

Meeting Team Performance Challenges
..... Skillsoft Challenge Series

PROJECT EFFECTIVENESS

BUSINESS ANALYSIS

BUSINESS SKILLS COURSEWARE

■ Key Business Analysis Concepts (BABOK® v3)

Business Analysis OverviewSkillsoft Course
The BA Planning and Monitoring Knowledge AreaSkillsoft Course
The BA Elicitation and Collaboration Knowledge AreaSkillsoft Course
The Requirements Life Cycle Management Knowledge AreaSkillsoft Course
The Strategy Analysis Knowledge AreaSkillsoft Course
RADD Knowledge Area: Part 1Skillsoft Course
RADD Knowledge Area: Part 2Skillsoft Course
The Solution Evaluation Knowledge AreaSkillsoft Course
Certified Business Analysis Professional Skillsoft Final Exams

■ Effective Business Analysis Techniques (BABOK®v3)

Business Analysis Analytical TechniquesSkillsoft Course
Business Analysis Activities and ToolsSkillsoft Course
Business Analysis Documentation and CriteriaSkillsoft Course

■ Key Business Analysis Competencies (BABOK®v3)

Personal Skills for Effective Business AnalysisSkillsoft Course
Business Analysis Professional Effectiveness CompetenciesSkillsoft Course
Perspectives for Effective Business AnalysisSkillsoft Course

SALES AND CUSTOMER FACING SKILLS

SALES CURRICULUM

■ Sales Foundations

Educating and Collaborating with Customers Skillsoft Business Impact Series
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■ Solution Selling

Turning Potential Customers into Allies Skillsoft Challenge Series
Preparing to Implement Solutions Skillsoft Challenge Series
Managing Implementation Problems Skillsoft Business Impact Series
Connecting Customers and Solutions Skillsoft Business Impact Series

■ Strategic Account Sales Skills

Selling to Key Players Skillsoft Business Impact Series
Planning for Effective Selling Skillsoft Business Impact Series
Building Profitable Customer Relationships Skillsoft Business Impact Series
Crafting Sales Strategies Skillsoft Challenge Series
Performance Payout Plans Skillsoft Challenge Series
Sales and Marketing: Two Sides of the Same Coin? Skillsoft Business Impact Series
Connecting the Dots: Insightful Account Management Skillsoft Business Impact Series
Succeeding in Account Management Skillsoft Challenge Series

■ Sales Management

Storming: Developing and Leading Your Sales Team Skillsoft Business Impact Series
Sales Support Roles for Better Customer Interaction Skillsoft Business Impact Series
Succeeding in Account Management Skillsoft Challenge Series
Gaining Access through Cold Calls Skillsoft Challenge Series
Overcoming Resistance to Coaching Skillsoft Business Impact Series

■ Sales Foundations

Prospecting: Panning for Sales GoldSkillsoft Course
The Discovery Meeting: Starting Off on the Right FootSkillsoft Course
The Value Proposition: Getting Your Pitch RightSkillsoft Course
Turning Objection into Opportunity during a Sales CallSkillsoft Course
Negotiating Well and Going for the CloseSkillsoft Course

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Don't Only Go for the Big Fish
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The Ethics of Gift Giving
 Skillsoft Business Impact Series

Using Persuasion Techniques to Boost Sales
 Skillsoft Business Impact Series

Get it Together: Organizing Your Sales Approach
 Skillsoft Business Impact Series

Presentations That Get People Talking
 Skillsoft Business Impact Series

Building Momentum in Discovery Meetings
 Skillsoft Business Impact Series

Appealing to Prospects
 Skillsoft Business Impact Series

Getting Your Head around Pipeline Management
 Skillsoft Business Impact Series

Initiating Discovery Meetings
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The Proof Is in the Proposal
 Skillsoft Challenge Series

Using Customer Knowledge to Advance Sales
 Skillsoft Challenge Series

Prospecting Strategically
 Skillsoft Challenge Series

Responding to News of a Lost Sale
 Skillsoft Challenge Series

Talking Value with Your Customers
 Skillsoft Business Impact Series

Dealing with Questions, Objections, and Resistance
 Skillsoft Business Impact Series

Dealing with Negotiation Challenges
 Skillsoft Business Impact Series

Negotiating Contract Terms
 Skillsoft Challenge Series

Communicating Your Company's Value
 Skillsoft Challenge Series

Turning Obstacles into Opportunities
 Skillsoft Challenge Series

Negotiating with Your Customer
 Skillsoft Challenge Series

Effective Cold Calling
 Skillsoft Business Impact Series

Prompting Action through Focused Communication
 Skillsoft Business Impact Series

Regaining Your Customer's Trust
 Skillsoft Business Impact Series

Talking about the Competition
 Skillsoft Business Impact Series

Responding to Bad News
 Skillsoft Business Impact Series

Communicating a High-impact Business Case
 Skillsoft Business Impact Series

Making the Cold Call
 Skillsoft Business Impact Series

Getting Organized to Meet Your Sales Goals
 Skillsoft Challenge Series

Making Contact: Access Strategies
 Skillsoft Challenge Series

Managing a Sales Pipeline
 Skillsoft Challenge Series

Demonstrating Business Acumen
 Skillsoft Challenge Series

Selling with Trust
 Skillsoft Challenge Series

Using Competitive Selling Skills
 Skillsoft Challenge Series

Aligning Your Business Case to Customer Priorities
 Skillsoft Challenge Series

Effective Sales Coaching
 Skillsoft Challenge Series

SALES AND CUSTOMER FACING SKILLS

CUSTOMER SERVICE CURRICULUM

■ Frontline Call Center Skills

The Importance of Call Tracking and Ticketing
 Skillsoft Business Impact Series

Creating an Effective On-hold Message
 Skillsoft Business Impact Series

Aligning Agent Behaviors with Caller Types
 Skillsoft Business Impact Series

■ Inbound Call Center Management

Converting a Call Center to a Profit Center
 Skillsoft Business Impact Series

Managing Your Call Center More Efficiently
 Skillsoft Business Impact Series

Customer Service Training - The Interview and Beyond
 Skillsoft Business Impact Series

Disaster Recovery - Keeping the Lines Open
 Skillsoft Business Impact Series

Preventing Agent Absenteeism through Better Working Conditions
 Skillsoft Business Impact Series

Prioritizing Rewards and Recognition in Call Centers
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■ ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)

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 ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis
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ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and ChallengesSkillsoft Course
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Customer Service Skills

Interacting with CustomersSkillsoft Course
Communicating Effectively with CustomersSkillsoft Course
Controlling Conflict, Stress, and Time in a Customer Service EnvironmentSkillsoft Course
Dealing with Customer Service Incidents and ComplaintsSkillsoft Course
Polishing Your Skills for Excellent Customer ServiceSkillsoft Course
Listening to Your Customers Skillsoft Business Impact Series

Creating a Customer-focused Organization Skillsoft Challenge Series
Developing Your Customer Focus Skillsoft Challenge Series

Essentials of Customer Service

Rapport Building in Customer ServiceSkillsoft Course
Providing On-site Customer ServiceSkillsoft Course
Providing Telephone Customer ServiceSkillsoft Course
Providing Effective Internal Customer ServiceSkillsoft Course
Facing Confrontation in Customer ServiceSkillsoft Course
Designing a Customer Service StrategySkillsoft Course
Aligning Performance to Key Indicators Skillsoft Business Impact Series
The Angry Caller: What's Your Plan? Skillsoft Business Impact Series

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Overview of the ITIL® Service LifecycleSkillsoft Course
ITIL® Service Strategy ConceptsSkillsoft Course
ITIL® Service Strategy ProcessesSkillsoft Course
ITIL® Service Design ConceptsSkillsoft Course
ITIL® Service Design ProcessesSkillsoft Course
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INDUSTRY FOUNDATIONS

Industry Overviews

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The Insurance Industry Overview: Version 4	Skillssoft Course
The Banking Industry Overview: Version 4	Skillssoft Course
The Oil and Gas Industry Overview: Version 4	Skillssoft Course
The Retail Industry Overview: Version 4	Skillssoft Course
The Manufacturing Industry Overview: Version 4	Skillssoft Course
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The Information Technology Industry Overview: Version 4	Skillssoft Course
The Federal Government Industry Overview: Version 4	Skillssoft Course
The Education Industry Overview: Version 2	Skillssoft Course
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The Chemicals Industry Overview: Version 2	Skillssoft Course
The Broadcasting & Entertainment Industry Overview: Version 2	Skillssoft Course
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The Aerospace & Defense Industry Overview: Version 2	Skillssoft Course
The Biotechnology Industry Overview: Version 2	Skillssoft Course
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SALES AND CUSTOMER FACING SKILLS

TESTPREPS

■ Test Preps

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SALES AND CUSTOMER FACING SKILLS

MENTORING ASSETS

■ Mentoring Assets

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IT SKILLS COURSEWARE

SOFTWARE DEVELOPMENT

MICROSOFT WEB APPLICATIONS

■ Microsoft Azure and Web Services

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- Querying and Manipulating Data with the Entity FrameworkSkillsoft Course
- Creating and Consuming WCF Web ServicesSkillsoft Course
- WCF Instancing and Concurrency and WCF Data ServicesSkillsoft Course
- Creating and Consuming Web API ServicesSkillsoft Course
- Data Access and Services with Microsoft AzureSkillsoft Course
- Preparing and Packaging Applications For DeploymentSkillsoft Course
- Web Application and Services DeploymentSkillsoft Course

■ Web API Essentials

- Web API EssentialsSkillsoft Course
- Web API AdvancedSkillsoft Course

■ Microsoft Azure

- Microsoft Azure: IntroductionSkillsoft Course
- Microsoft Azure: Networks and StorageSkillsoft Course
- Microsoft Azure: Publishing and CachingSkillsoft Course

■ Microsoft Azure: Implementing Infrastructure Solutions

- Microsoft Azure - Implementing Infrastructure Solutions: Virtual NetworksSkillsoft Course
- Microsoft Azure - Implementing Infrastructure Solutions: Virtual MachinesSkillsoft Course
- Microsoft Azure - Implementing Infrastructure Solutions: Implementing WebsitesSkillsoft Course

- Microsoft Azure - Implementing Infrastructure Solutions: Storage and PaaS CloudSkillsoft Course
- Microsoft Azure - Implementing Infrastructure Solutions: Data ServicesSkillsoft Course
- Microsoft Azure - Implementing Infrastructure Solutions: CDNs and AutomationSkillsoft Course
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■ Microsoft Azure and Web Services

- Introduction to Web ServicesSkillsoft Course
- Introduction to the Entity FrameworkSkillsoft Course
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- WCF Transactions, Pipelines, and ExtensibilitySkillsoft Course
- Security and WCF StreamsSkillsoft Course
- Azure ServicesSkillsoft Course
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- Azure Subscription Messages, Security, and TroubleshootingSkillsoft Course
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■ IBM WebSphere Commerce v8 Programming Essentials

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■ Java SE7 Fundamentals

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■ Java SE 7 New Features

Java SE7 New Features: Java Language and Technology EnhancementsSkillsoft Course
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■ Java SE7 Professional

- Java SE7 Professional: Syntax and Class Design
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■ Introduction to Java EE 6

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■ Developing Applications Using Java Spring

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- Java Spring: Annotation Configuration and Java
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Generics
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- Defensive Programming in Java: Fundamentals
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Architecture N-Tier/REST: Designing and Building Applications
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■ Secure Programming for .NET

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■ Visual Studio Code Cross-platform Code Editor

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CompTIA A+ 220-902: Operational Procedures
.....Skillsoft Course

■ **CompTIA A+ 220-901**

Mentoring 220-901 CompTIA A+
.....Skillsoft Mentoring Assets

CompTIA A+ Exam 220-901: Motherboards
.....Skillsoft Course

CompTIA A+ Exam 220-901: BIOS and Startup
.....Skillsoft Course

CompTIA A+ Exam 220-901: RAM
.....Skillsoft Course

CompTIA A+ Exam 220-901: Storage Solutions
.....Skillsoft Course

CompTIA A+ Exam 220-901: CPUs
.....Skillsoft Course

CompTIA A+ Exam 220-901: Connectors and Connections
.....Skillsoft Course

CompTIA A+ Exam 220-901: Peripheral Devices
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.....Skillsoft Course

CompTIA A+ Exam 220-901: Different Computer Form Factors
.....Skillsoft Course

CompTIA A+ Exam 220-901: Introduction to Networking
.....Skillsoft Course

CompTIA A+ Exam 220-901: Network Protocols and Cabling
.....Skillsoft Course

CompTIA A+ Exam 220-901: Wireless Networking
.....Skillsoft Course

CompTIA A+ Exam 220-901: Broadband Routers
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CompTIA A+ Exam 220-901: Internet Connections
.....Skillsoft Course

CompTIA A+ Exam 220-901: Mobile Computing
.....Skillsoft Course

CompTIA A+ Exam 220-901: Portable Computer Hardware
.....Skillsoft Course

CompTIA A+ Exam 220-901: Printers
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CompTIA A+ Exam 220-901: Printer Maintenance
.....Skillsoft Course

CompTIA A+ Exam 220-901: Troubleshooting Printers
.....Skillsoft Course

CompTIA A+ Exam 220-901: Miscellaneous Tools and Connectors
.....Skillsoft Course

CompTIA A+ Exam 220-901: Troubleshooting Peripheral and Mobile Devices
.....Skillsoft Course

TestPrep 220-901 CompTIA A+
..... Skillsoft Testprep Exams

■ **CompTIA A+ Exam 220-901**

CompTIA A+ Exam 220-901: BIOS Motherboards
.....Skillsoft Course

CompTIA A+ 220-901: Memory and Storage
.....Skillsoft Course

CompTIA A+ 220-901: PC Components
.....Skillsoft Course

CompTIA A+ 220-901: Monitors and Output Devices
.....Skillsoft Course

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.....Skillsoft Course

CompTIA A+ 220-901: Networking
.....Skillsoft Course

CompTIA A+ 220-901: Internet Connectivity
.....Skillsoft Course

CompTIA A+ 220-901: Laptops
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CompTIA A+ 220-901: Mobile Devices
.....Skillsoft Course

CompTIA A+ 220-901: Computer Hardware Troubleshooting
.....Skillsoft Course

CompTIA A+ 220-901: Troubleshooting Networking Devices
.....Skillsoft Course

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COMPTIA SERVER+

IT SKILLS COURSEWARE

■ **CompTIA Server+ 2014**

CompTIA Server+ SK0-004: Server ArchitectureSkillsoft Course
CompTIA Server+ SK0-004: Server Administration ISkillsoft Course
CompTIA Server+ SK0-004: Server Administration IISkillsoft Course
CompTIA Server+ SK0-004: StorageSkillsoft Course
CompTIA Server+ SK0-004: SecuritySkillsoft Course
CompTIA Server+ SK0-004: Networking and Disaster RecoverySkillsoft Course
CompTIA Server+ SK0-004: Troubleshooting ISkillsoft Course
CompTIA Server+ SK0-004: Troubleshooting IISkillsoft Course

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COMPTIA LINUX+

■ **CompTIA Linux+ 2014 Powered By LPI: LX0-103**

CompTIA Linux+ 2014 Powered By LPI: LX0-103: System ArchitectureSkillsoft Course
CompTIA Linux+ 2014 Powered By LPI: LX0-103: Installation and Package ManagementSkillsoft Course
CompTIA Linux+ 2014 Powered By LPI: LX0-103: GNU and Unix CommandsSkillsoft Course
CompTIA Linux+ 2014 Powered By LPI: LX0-103: Advanced GNU and Unix CommandsSkillsoft Course
CompTIA Linux+ 2014 Powered By LPI: LX0-103: Devices and FilesystemsSkillsoft Course

■ **CompTIA Linux+ 2014 Powered By LPI: LX0-104**

CompTIA Linux+ 2014 Powered By LPI: LX0-104 Scripting and Administrative TasksSkillsoft Course
CompTIA Linux+ 2014 Powered By LPI: LX0-104 Essential System ServicesSkillsoft Course

CompTIA Linux+ 2014 Powered By LPI: LX0-104 Networking FundamentalsSkillsoft Course
CompTIA Linux+ 2014 Powered By LPI: LX0-104 Security, Data, and AccessibilitySkillsoft Course

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MICROSOFT SHAREPOINT SERVER 2016

■ **Managing Microsoft SharePoint Server 2016: 70-339**

Planning and Installing SharePoint 2016Skillsoft Course
SharePoint 2016 Taxonomy and SearchSkillsoft Course
SharePoint 2016 SecuritySkillsoft Course
SharePoint 2016 Service ApplicationsSkillsoft Course
Interconnecting SharePoint 2016Skillsoft Course
SharePoint 2016 Content ManagementSkillsoft Course
Ensuring SharePoint 2016 StabilitySkillsoft Course
Monitor, Tune, and Troubleshoot SharePoint 2016Skillsoft Course
Upgrading and Updating SharePoint 2016Skillsoft Course

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MICROSOFT SHAREPOINT SERVER 2013

■ **Microsoft SharePoint Server 2013 - Developing Core Solutions**

Microsoft SharePoint Server 2013 - Developing Core Solutions: Planning SitesSkillsoft Course
Microsoft SharePoint Server 2013 - Developing Core Solutions: Implement SecuritySkillsoft Course
Microsoft SharePoint Server 2013 - Developing Core Solutions: Managing DataSkillsoft Course

IT SKILLS COURSEWARE

Microsoft SharePoint Server 2013 - Developing Core Solutions: Manage Solutions
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Developing Core Solutions: User Experience
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Developing Core Solutions: Business Processes
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Developing Core Solutions: Create Office Apps
.....Skillsoft Course

■ Microsoft SharePoint Server 2013: Designing Advanced Solutions

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Upgrading
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Continuity
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Search Services
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Content Support
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Applications
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Support Service
.....Skillsoft Course

Microsoft SharePoint Server 2013 - Designing Advanced Solutions: Solutions
.....Skillsoft Course

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MICROSOFT WINDOWS 8

■ Microsoft Windows: Deploying Windows Devices and Enterprise Apps

Microsoft Windows - Deploying Windows Devices and Apps: Assessment Strategies
.....Skillsoft Course

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Compatibility
.....Skillsoft Course

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Images & PXE
.....Skillsoft Course

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: MDT and LTI
.....Skillsoft Course

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: ZTI and SCCM
.....Skillsoft Course

Microsoft Windows - Deploying Windows Devices and Enterprise Apps: Activation
.....Skillsoft Course

■ Microsoft Windows: Managing Enterprise Devices and Apps

Microsoft Windows - Managing Enterprise Devices and Apps: Desktops and Devices
.....Skillsoft Course

Microsoft Windows - Managing Enterprise Devices and Apps: Preparing SCCM
.....Skillsoft Course

Microsoft Windows - Managing Enterprise Devices and Apps: Client Management
.....Skillsoft Course

Microsoft Windows - Managing Enterprise Devices and Apps: Inventory and Assets
.....Skillsoft Course

Microsoft Windows - Managing Enterprise Devices and Apps: Managing Applications
.....Skillsoft Course

Microsoft Windows - Managing Enterprise Devices and Apps: Software Updates
.....Skillsoft Course

Microsoft Windows - Managing Enterprise Devices and Apps: Compliance
.....Skillsoft Course

Microsoft Windows - Managing Enterprise Devices and Apps: Site Management
.....Skillsoft Course

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MICROSOFT EXCHANGE SERVER 2016

■ Server 2016: Networking

Server 2016: IPv4 and IPv6 Address Management
.....Skillsoft Course

Server 2016: DHCP Management
.....Skillsoft Course

IT SKILLS COURSEWARE

Server 2016: DNS Name ResolutionSkillsoft Course
Server 2016: Configuring DNS ZonesSkillsoft Course
Server 2016: Implementing IP Address Management (IPAM)Skillsoft Course
Server 2016: Network Connectivity and Remote AccessSkillsoft Course
Server 2016: Securing Remote AuthenticationSkillsoft Course
Server 2016: Supporting Branch Office TechnologiesSkillsoft Course
Server 2016: Advanced Network InfrastructuresSkillsoft Course

■ Designing and Deploying Exchange Server 2016

Planning for and Deploying Mailbox ServersSkillsoft Course
Collaboration in Exchange 2016Skillsoft Course
Recovery Strategies And Client Access ServicesSkillsoft Course
Security StrategiesSkillsoft Course
Design and Secure Remote Access and Multiple Namespaces SolutionsSkillsoft Course
Understanding Mailflow and AuditingSkillsoft Course
Message Records ManagementSkillsoft Course
Exchange 2016 Migration, Federation, and SharingSkillsoft Course

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■ Microsoft Exchange Server 2013: Advanced Solutions

Microsoft Exchange Server 2013 - Advanced Solutions: AvailabilitySkillsoft Course
Microsoft Exchange Server 2013 - Advanced Solutions: Site-resilience SolutionsSkillsoft Course
Microsoft Exchange Server 2013 - Advanced Solutions: Advanced SecuritySkillsoft Course

Microsoft Exchange Server 2013 - Advanced Solutions: Compliance and DiscoverySkillsoft Course
Microsoft Exchange Server 2013 - Advanced Solutions: Migration and FederationSkillsoft Course
Microsoft Exchange Server 2013 - Advanced Solutions: TroubleshootingSkillsoft Course
Microsoft Exchange Server 2013 - Advanced Solutions: Unified MessagingSkillsoft Course

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MICROSOFT WINDOWS SERVER 2012

■ Microsoft Windows Server 2012 R2: Installing and Configuring

Microsoft Windows Server 2012 R2 - Installing and Configuring: ServersSkillsoft Course
Microsoft Windows Server 2012 R2 - Installing and Configuring: StorageSkillsoft Course
Microsoft Windows Server 2012 R2 - Installing and Configuring: Print ServicesSkillsoft Course
Microsoft Windows Server 2012 R2 - Installing and Configuring: Hyper - VSkillsoft Course
Microsoft Windows Server 2012 R2 - Installing and Configuring: NetworkingSkillsoft Course
Microsoft Windows Server 2012 R2 - Installing and Configuring: DNSSkillsoft Course
Microsoft Windows Server 2012 R2 - Installing and Configuring: Active DirectorySkillsoft Course
Microsoft Windows Server 2012 R2 - Installing and Configuring: AD Groups & GPOsSkillsoft Course
Microsoft Windows Server 2012 R2 - Installing and Configuring: SecuritySkillsoft Course

■ Microsoft Windows Server 2012 R2: Administration

Microsoft Windows Server 2012 R2 - Administration: Deploying and Managing WDSSkillsoft Course
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Microsoft Windows Server 2012 R2 - Administration:
Updating and Monitoring
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Administration:
File Services and Encryption
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Administration:
Network Services and Access
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Administration:
RADIUS, NPS, and NAP
.....Skillsoft Course

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Service Accounts and
Policies
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Administration:
Managing Active Directory
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Administration:
Group Policy Processing
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Administration:
Managing GPOs and
Preferences
.....Skillsoft Course

■ Microsoft Windows Server 2012 R2: Configuring Advanced Services

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: HA
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: VMs and DR
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: Storage
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Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: DAC
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: DHCP & DNS
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: AD Domains
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: AD
Replication
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: PKI
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Configuring
Advanced Services: Federation
.....Skillsoft Course

■ Microsoft Windows Server 2012 R2: Implementing an Advanced Infrastructure

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Updates
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: VM hosts and guests
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Storage and
Networks
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: VM Administration
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Clustering and NLB
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Business Continuity
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Monitoring
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Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: Certificate
Services
.....Skillsoft Course

Microsoft Windows Server 2012 R2 - Advanced
Infrastructure: AD RMS and AD FS
.....Skillsoft Course

.....Skillsoft Course

■ Microsoft Windows Server 2012 R2: Designing and Implementing an Infrastructure

Microsoft Windows Server 2012 R2: Server
Infrastructure - AD Design
.....Skillsoft Course

Microsoft Windows Server 2012 R2: Server
Infrastructure - AD DS
.....Skillsoft Course

Microsoft Windows Server 2012 R2: Server
Infrastructure - OU and Group Policy
.....Skillsoft Course

Microsoft Windows Server 2012 R2: Server
Infrastructure - Server Deployment
.....Skillsoft Course

Microsoft Windows Server 2012 R2: Server
Infrastructure - DHCP Design
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IT SKILLS COURSEWARE

Microsoft Windows Server 2012 R2: Server Infrastructure - DNS, File and StorageSkillsoft Course
Microsoft Windows Server 2012 R2: Server Infrastructure - IPAM and VPNSkillsoft Course
Microsoft Windows Server 2012 R2: Server Infrastructure - DirectAccessSkillsoft Course
Microsoft Windows Server 2012 R2: Server Infrastructure - Network ProtectionSkillsoft Course
Microsoft Windows Server 2012 R2: Server Infrastructure - Implement NPS and WAPSkillsoft Course

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UNIX ESSENTIALS

■ Unix OS Fundamentals

Unix OS Fundamentals: An Introduction to UnixSkillsoft Course
Unix OS Fundamentals: Managing Files and DirectoriesSkillsoft Course
Unix OS Fundamentals: SecuritySkillsoft Course
Unix OS Fundamentals: Network AdministrationSkillsoft Course

■ Unix Essentials

Installing UnixSkillsoft Course
The Unix Command Line and GUISkillsoft Course
Creating and Managing Unix File SystemsSkillsoft Course
Users, Groups, and AuthenticationSkillsoft Course
Securing Unix SystemsSkillsoft Course
Unix Software ManagementSkillsoft Course
Configuring Network ServicesSkillsoft Course
Shell ScriptingSkillsoft Course
Unix Hardening and MaintenanceSkillsoft Course

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VMWARE

■ VMware vSphere 6 Install, Configure, Manage: Part 2

VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 ClusteringSkillsoft Course
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 DRSSkillsoft Course
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 MonitoringSkillsoft Course
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 DesignSkillsoft Course
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 UpdatingSkillsoft Course
VMware vSphere 6 Install, Configure, Manage - Part 2: vSphere 6 UpgradingSkillsoft Course

■ VMware vSphere 6 Install, Configure, Manage: Part 1

VMware vSphere 6 Install, Configure, Manage - Part 1: vSphere 6 OverviewSkillsoft Course
VMware vSphere 6 Install, Configure, Manage - Part 1: vSphere InstallationSkillsoft Course
VMware vSphere 6 Install, Configure, Manage - Part 1: Virtual NetworksSkillsoft Course
VMware vSphere 6 Install, Configure, Manage - Part 1: Storage and VMsSkillsoft Course

■ VMware Workstation 11 Fundamentals

Installing and Configuring VMware Workstation 11Skillsoft Course
Creating and Configuring Virtual Machines in VMware Workstation 11Skillsoft Course
Managing Virtual Machine Devices and Resources in VMware Workstation 11Skillsoft Course
VMware Workstation 11 Networking and Remote ConnectivitySkillsoft Course

IT SKILLS COURSEWARE

■ VMware NSX Network Virtualization

VMware NSX Network Virtualization: Technology and ArchitectureSkillsoft Course
VMware NSX Network Virtualization: Physical Infrastructure RequirementsSkillsoft Course
VMware NSX Network Virtualization: Configuring vSphere NetworkingSkillsoft Course
VMware NSX Network Virtualization: Installing and UpgradingSkillsoft Course
VMware NSX Network Virtualization: Configuring NSX Virtual NetworksSkillsoft Course
VMware NSX Network Virtualization: NSX Network ServicesSkillsoft Course
VMware NSX Network Virtualization: NSX Network SecuritySkillsoft Course
VMware NSX Network Virtualization: NSX OperationsSkillsoft Course

■ VMware Overview

VMware Desktop Virtualization OverviewSkillsoft Course
VMware Data Center Virtualization OverviewSkillsoft Course
VMware Business Mobility SolutionsSkillsoft Course
VMware Cloud Services SolutionsSkillsoft Course

■ VMware Certified Cloud Associate

VMware VCA: Cloud OverviewSkillsoft Course
VMware VCA: vRealize Automation and vRealize Operations ManagerSkillsoft Course
VMware VCA: vCloud Connector and vSphereSkillsoft Course

■ VMware Certified Cloud Professional

Install and Configure vRealize SuiteSkillsoft Course
Configure and Manage Users and Groups in vRealize AutomationSkillsoft Course
Create and Administer Cloud NetworkingSkillsoft Course

Manage vRealize Automation ResourcesSkillsoft Course
Administer vRealize Automation ComponentsSkillsoft Course
Administer vRealize Orchestrator and Troubleshoot Automation ImplementationSkillsoft Course
Configure and Administer vRealize Business Standards and Application ServicesSkillsoft Course

■ Exploring VMware vSphere 6.5

ESXiSkillsoft Course
Virtual MachinesSkillsoft Course
vCenterSkillsoft Course
ClusteringSkillsoft Course

■ VMware vSphere 6.5: Install, Configure, & Manage

vSphere 6.5 OverviewSkillsoft Course
vSphere 6.5 InstallationSkillsoft Course
vSphere 6.5 Virtual Machine CreationSkillsoft Course
vSphere 6.5 NetworkingSkillsoft Course
vSphere 6.5 StorageSkillsoft Course
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vSphere 6.5 Monitoring and ComplianceSkillsoft Course
vSphere 6.5 Update ManagerSkillsoft Course

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OFFICE 365

IT SKILLS COURSEWARE

■ Managing Identities and Requirements in Office 365

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Office 365 DeploymentSkillsoft Course
Managing Office 365 Cloud Identities, Synchronization, and ClientsSkillsoft Course
Office 365 Federated Identities (Single Sign-On)Skillsoft Course
Monitoring and Troubleshooting Office 365 UsageSkillsoft Course

■ Enabling Office 365 Services

Office 365 Services: Managing Clients and End-User DevicesSkillsoft Course
Office 365 Services: SharePoint Online Site CollectionsSkillsoft Course
Office 365 Services: Planning for Exchange Online and Lync OnlineSkillsoft Course
Office 365 Services: Configuring Exchange Online and Lync OnlineSkillsoft Course

■ Enabling Office 365 Services

Enabling Office 365 Services: Managing Client User-driven and IT DeploymentsSkillsoft Course
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Enabling Office 365 Services: SharePoint Online Sharing & Site CollectionsSkillsoft Course
Enabling Office 365 Services: Collaboration SolutionsSkillsoft Course
Enabling Office 365 Services: Exchange Online Addresses, Mailboxes, ArchivingSkillsoft Course
Enabling Office 365 Services: Exchange Online Policy, Migration, and ComplianceSkillsoft Course
Enabling Office 365 Services: Configuring and Managing Skype for Business OnlineSkillsoft Course

■ Managing Office 365 Identities and Requirements

Office 365 Tenancy and LicensingSkillsoft Course
Office 365 Configuring DomainsSkillsoft Course
Office 365 Pilot DeploymentSkillsoft Course
Office 365 DNS Records and Rights ManagementSkillsoft Course
Client Connectivity and Administrator Roles in Office 365Skillsoft Course
Managing Identities in Office 365Skillsoft Course
Managing Office 365 Identities with PowerShellSkillsoft Course
Office 365 and Azure AD ConnectSkillsoft Course
Managing Office 365 Identities Using Azure AD ConnectSkillsoft Course
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Office 365 Managing AD FS ServersSkillsoft Course
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Troubleshooting Office 365 UsageSkillsoft Course

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WINDOWS POWERSHELL

■ Microsoft PowerShell and Exchange Server

Microsoft PowerShell and Exchange Server: Getting StartedSkillsoft Course
Microsoft PowerShell and Exchange Server: Managing MailboxesSkillsoft Course
Microsoft PowerShell and Exchange Server: Distribution Groups and DatabasesSkillsoft Course

■ Microsoft PowerShell and SharePoint

Microsoft PowerShell and SharePoint: Getting StartedSkillsoft Course
Microsoft PowerShell and SharePoint: Managing SitesSkillsoft Course

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■ Microsoft PowerShell and SQL Server

Microsoft PowerShell and SQL Server: Introduction
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Microsoft PowerShell and SQL Server: Database
Management
.....Skillsoft Course

■ Microsoft PowerShell for Windows

Microsoft PowerShell for Windows: Getting Started with
PowerShell
.....Skillsoft Course

Microsoft PowerShell for Windows: Aliases, Providers,
and Objects
.....Skillsoft Course

Microsoft PowerShell for Windows: Remoting and
Modules
.....Skillsoft Course

■ Windows Powershell Desired State Configuration

Windows PowerShell Desired State Configuration
Fundamentals
.....Skillsoft Course

■ Advanced PowerShell Desired State Configuration

Advanced PowerShell Desired State Configuration:
Writing Custom Resources
.....Skillsoft Course

Advanced PowerShell Desired State Configuration:
Advanced Configuration
.....Skillsoft Course

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MICROSOFT LYNC SERVER 2013

■ Microsoft Lync Server 2013

Microsoft Lync Server 2013: Administration and Data
Resiliency Overview
.....Skillsoft Course

Microsoft Lync Server 2013: Configuration and
Maintenance
.....Skillsoft Course

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MICROSOFT WINDOWS 10

■ Microsoft Windows 10: Exploring the Technical Preview

First Encounters with Windows 10
.....Skillsoft Course

■ Microsoft Windows 10 End User First Look

Microsoft Windows 10 First Look: Interface and New
Features
.....Skillsoft Course
Microsoft Windows 10 First Look: Configuration
.....Skillsoft Course

■ Microsoft Windows 10: Configuring Windows Devices

Introduction to Windows 10
.....Skillsoft Course
Deploy Windows 10 with New and Traditional Tools
.....Skillsoft Course
Configure Devices and Disks in Windows 10
.....Skillsoft Course
Configure Networking and Remote Connections in
Windows 10
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Maintain Windows 10 and Configure Virtualization
Technologies in Windows 10
.....Skillsoft Course
Configure User Data in Windows 10
.....Skillsoft Course
Configure Authentication and Secure Identities for
Windows 10
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Threat Resistance Technologies in Windows 10
.....Skillsoft Course
Data Protection in Windows 10
.....Skillsoft Course
Install and Manage Windows 10 Applications and
Universal Windows Apps
.....Skillsoft Course
Manage Windows 10 Devices
.....Skillsoft Course

■ Microsoft Windows 10: Supporting Windows 10

Microsoft Windows 10: Supporting Operating System
and Application Installation
.....Skillsoft Course
Microsoft Windows 10: Supporting Connectivity and
Data Storage
.....Skillsoft Course
Microsoft Windows 10: Supporting Authentication,
Permissions, and Data Security
.....Skillsoft Course

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Microsoft Windows 10: Supporting Hardware, Performance, and Mobile Devices
.....Skillsoft Course

Microsoft Windows 10: Supporting Client Compliance and Managing Clients
.....Skillsoft Course

■ Microsoft Windows 10: Installing and Configuring

Microsoft Windows 10: Implementing Windows
.....Skillsoft Course

Microsoft Windows 10: Configuring Core Services
.....Skillsoft Course

Microsoft Windows 10: Managing and Maintaining Windows
.....Skillsoft Course

■ Windows 10 Creators Update New Features

Introducing the Windows 10 Creators Update
.....Skillsoft Course

Windows Store, Security, and Browsing
.....Skillsoft Course

Windows Ink and Paint 3D
.....Skillsoft Course

Apps and Gaming
.....Skillsoft Course

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MICROSOFT INTERNET INFORMATION SERVICES 8.5

■ Microsoft Internet Information Services

Installing and Configuring a Microsoft IIS Server Service
.....Skillsoft Course

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DEVOPS

■ Working with Chef

Working with Chef: Fundamentals
.....Skillsoft Course

■ DevOps Fundamentals

DevOps Fundamentals: Tools, Technologies, and Infrastructures
.....Skillsoft Course

■ Using Docker

Using Docker: Benefits and Installation
.....Skillsoft Course

Using Docker: Dockerizing Applications
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Using Docker: Customizing and Clustering
.....Skillsoft Course

■ Using Puppet

Using Puppet: Implementation and Benefits
.....Skillsoft Course

Using Puppet: Configuration and Programming
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■ Using Vagrant

Using Vagrant: Introduction
.....Skillsoft Course

Using Vagrant: Configuration
.....Skillsoft Course

■ Chef - Beyond the Basics

Working with Chef Analytics
.....Skillsoft Course

Chef Advanced Administration
.....Skillsoft Course

■ Docker - Beyond the Basics

Docker Configuration and Management
.....Skillsoft Course

Working with Docker Machine, Security, and APIs
.....Skillsoft Course

■ Extending Jenkins

Intermediate Jenkins Considerations
.....Skillsoft Course

Building and Administering Complex Jenkins Projects
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■ Performance Engineering

Introduction to Application Performance Engineering
.....Skillsoft Course

Java Application Performance Analysis Tools
.....Skillsoft Course

IBM Pattern Modeling Analysis Tool
.....Skillsoft Course

Heap, Thread, and Monitor Dump Analyzer
.....Skillsoft Course

IT SKILLS COURSEWARE

IBM Memory Analyzer and VisualizerSkillsoft Course
ANTS Performance ProfilerSkillsoft Course
Performance Analyzer FeaturesSkillsoft Course

■ Puppet - Beyond the Basics

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Building and Administering a Complex Puppet InstallationSkillsoft Course

■ Vagrant Development Environments

Advanced Provisioning in VagrantSkillsoft Course
Vagrant Advanced AdministrationSkillsoft Course

■ HP LoadRunner 12 Essentials

HP LoadRunner 12 Essentials: Working with VuGenSkillsoft Course
HP LoadRunner 12 Essentials: Enhancing Vuser ScriptsSkillsoft Course
HP LoadRunner 12 Essentials: Working with Controller and AnalysisSkillsoft Course

■ Fundamentals of DevOps

DevOps Methodologies and DevelopmentSkillsoft Course
DevOps Management and CapabilitiesSkillsoft Course
DevOps Testing and DeliverySkillsoft Course

■ Docker for Windows Server

Docker IntroductionSkillsoft Course
Docker and WindowsSkillsoft Course
Docker Installation and ManagementSkillsoft Course
Docker Programmatic AccessSkillsoft Course

■ Kubernetes and Application Containers

Introduction to KubernetesSkillsoft Course
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Kubernetes on Google Cloud PlatformSkillsoft Course
Kubernetes ConceptsSkillsoft Course
Kubernetes ClustersSkillsoft Course
Kubernetes API and ComponentsSkillsoft Course

■ PowerShell for Server 2016

Introduction to PowerShell 5.0Skillsoft Course
PowerShell 5.0 Cmdlet Structure and HelpSkillsoft Course
PowerShell 5.0 Syntax, Help, and ConditionalsSkillsoft Course
PowerShell 5.0 Aliases, Providers, and ObjectsSkillsoft Course
PowerShell 5.0 Remote ManagementSkillsoft Course
PowerShell 5.0 Output Formatting, Modules, and CustomizationSkillsoft Course
PowerShell 5.0 Configuration, Advanced Help, and QueriesSkillsoft Course
PowerShell 5.0 Desired State Configuration (DSC)Skillsoft Course
PowerShell 5.0 Local Configuration Manager (LCM)Skillsoft Course
PowerShell 5.0 DSC ResourcesSkillsoft Course
PowerShell 5.0 DSC, Configurations, and RepositoriesSkillsoft Course
PowerShell 5.0 Resource Creation and ConfigurationSkillsoft Course
PowerShell 5.0 DSC and AzureSkillsoft Course
PowerShell 5.0 DSC with Linux and JEASkillsoft Course

■ Automation with Terraform

Introduction to Automation with TerraformSkillsoft Course
Terraform ConfigurationsSkillsoft Course
Terraform InfrastructureSkillsoft Course
Terraform Provisioning and ModulesSkillsoft Course
Terraform VariablesSkillsoft Course

IT SKILLS COURSEWARE

■ Mastering DevOps with Chef

First Steps with ChefSkillsoft Course
Chef Server BasicsSkillsoft Course
Community Cookbooks and Chef Server PatternsSkillsoft Course
Test-driven CookbooksSkillsoft Course

■ Elasticsearch Development

ELK Operations on the CloudSkillsoft Course
Logstash for Data Ingestion in ElasticsearchSkillsoft Course
Elasticsearch Data ManagementSkillsoft Course
Visualization Using KibanaSkillsoft Course
Kibana and Reporting CapabilitiesSkillsoft Course

■ Mastering DevOps with Jenkins

Jenkins 2 Nuts and BoltsSkillsoft Course
Creating Application BuildsSkillsoft Course
Testing and Continuous IntegrationSkillsoft Course
Jenkins AdministrationSkillsoft Course

■ Mastering DevOps with JavaScript

JavaScript Operators, Arrays, and FunctionsSkillsoft Course
JavaScript Objects and Event HandlersSkillsoft Course

■ Master DevOps with Puppet

Building the Puppet EnvironmentSkillsoft Course
Configuring the Puppet Master and Puppet AgentSkillsoft Course
Configuring Puppet Environments and Managing FilesSkillsoft Course
Puppet Refactoring PatternsSkillsoft Course

■ Mastering DevOps with Python

Python FundamentalsSkillsoft Course
Python Data ProcessingSkillsoft Course
Python ApplicationsSkillsoft Course

■ Mastering DevOps with Splunk

Using Splunk for Data AnalysisSkillsoft Course
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■ Mastering Docker for DevOps

Docker Containers, Images, and SwarmsSkillsoft Course
Managing Stacks and Application DeploymentSkillsoft Course

■ Shell Scripting Essentials

Introduction to Bash ScriptingSkillsoft Course
Bash Scripting Flow Control and Data TypesSkillsoft Course
Bash Advanced Scripting and File I/OSkillsoft Course
Automation Using Bash and ExpectSkillsoft Course

■ RabbitMQ

Introduction to RabbitMQSkillsoft Course
Message Handling and Clustering in RabbitMQSkillsoft Course
Configuration and Troubleshooting in RabbitMQSkillsoft Course

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

RED HAT LINUX

■ Red Hat Certified System Administrator RHEL 7

Red Hat Certified System Administrator: The EnvironmentSkillsoft Course
Red Hat Certified System Administrator: The Command LineSkillsoft Course

IT SKILLS COURSEWARE

Red Hat Certified System Administrator: Administration and Permissions	Skillsoft Course
Red Hat Certified System Administrator: Scripting and Scheduling	Skillsoft Course
Red Hat Certified System Administrator: Processes, Networking, and Logging	Skillsoft Course
Red Hat Certified System Administrator: Advanced Networking	Skillsoft Course
Red Hat Certified System Administrator: Remote Connections and Access	Skillsoft Course
Red Hat Certified System Administrator: File Systems and Device Management	Skillsoft Course
Red Hat Certified System Administrator: Boot Process and Installation	Skillsoft Course
Red Hat Certified System Administrator: Introduction to Virtualization	Skillsoft Course
Red Hat Certified System Administrator: SELinux and Troubleshooting	Skillsoft Course

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT MOBILITY AND DEVICE FUNDAMENTALS

■ Windows Devices and Mobility Fundamentals

Device Configuration and Data Access	Skillsoft Course
Data Management and Device Security	Skillsoft Course
Cloud Services and Enterprise Mobility	Skillsoft Course

■ Planning and Managing Devices in the Enterprise

Windows 10: Designing for Cloud and Hybrid Identity	Skillsoft Course
Windows 10: Designing for Device Access and Protection	Skillsoft Course
Windows 10: Designing for Data Access, Protection, and Remote Access	Skillsoft Course

Windows 10: Planning for Apps, Updates, and Recovery	Skillsoft Course
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UBUNTU

■ Getting Started with Ubuntu

Introduction to Ubuntu	Skillsoft Course
Essential Tools for Ubuntu	Skillsoft Course

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SOFTWARE DEVELOPMENT

■ Working with Jenkins

Working with Jenkins: Fundamentals	Skillsoft Course
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MICROSOFT WINDOWS SERVER 2016

■ Microsoft Windows Server 2016 (First Look)

Microsoft Windows Server 2016 (First Look): Active Directory and Networking	Skillsoft Course
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■ Microsoft Windows Nano Server First Look

Microsoft Windows Nano Server: Nano Server First Look	Skillsoft Course
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■ Server 2016: Install, Store, and Compute

Server 2016 - Install, Store, and Compute: Installation Options	Skillsoft Course
Server 2016 - Install, Store, and Compute: Upgrading, Managing, and Monitoring	Skillsoft Course
Server 2016 - Install, Store, and Compute: Maintaining Servers and Images	Skillsoft Course

IT SKILLS COURSEWARE

Server 2016 - Install, Store, and Compute: Storage SolutionsSkillsoft Course
Server 2016 - Install, Store, and Compute: Data Deduplication and Hyper-V SetupSkillsoft Course
Server 2016 - Install, Store, and Compute: Hyper-V ConfigurationSkillsoft Course
Server 2016 - Install, Store, and Compute: Hyper-V Networking and ContainersSkillsoft Course
Server 2016 - Install, Store, and Compute: Containers and Hyper-V MigrationSkillsoft Course
Server 2016 - Install, Store, and Compute: Implementing Failover ClusteringSkillsoft Course
Server 2016 - Install, Store, and Compute: Managing High Availability SolutionsSkillsoft Course
Server 2016 - Install, Store, and Compute: VM Motion and Network Load BalancingSkillsoft Course

■ Server 2016: Identity

Server 2016 - Identity: Active Directory Domain ControllersSkillsoft Course
Server 2016 - Identity: Active Directory Accounts and PermissionsSkillsoft Course
Server 2016 - Identity: Active Directory Object ManagementSkillsoft Course
Server 2016 - Identity: Maintaining Active DirectorySkillsoft Course
Server 2016 - Identity: Trusts and Site ManagementSkillsoft Course
Server 2016 - Identity: Defining Group Policy ObjectsSkillsoft Course
Server 2016 - Identity: Implementing Group Policy PreferencesSkillsoft Course
Server 2016 - Identity: Active Directory Certificate ServicesSkillsoft Course
Server 2016 - Identity: AD Federation Services and Web Application ProxySkillsoft Course
Server 2016 - Identity: AD Rights Management ServicesSkillsoft Course

■ Securing Windows Server 2016

Implementing Disk EncryptionSkillsoft Course
Implementing File EncryptionSkillsoft Course
Implementing Server Patching and UpdatingSkillsoft Course
Managing Server 2016 Malware SolutionsSkillsoft Course
Additional Malware ProtectionSkillsoft Course
Securing a Virtualization InfrastructureSkillsoft Course
Securing a Network Infrastructure with Windows FirewallsSkillsoft Course
Securing Network Infrastructure TrafficSkillsoft Course
Managing Privileged Identities Part ISkillsoft Course
Managing Privileged Identities Part IISkillsoft Course
PAWS and LAPSSkillsoft Course
Threat Detection SolutionsSkillsoft Course
Implementing Workload-specific Security Part ISkillsoft Course
Implementing Workload-specific Security Part IISkillsoft Course

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

WINDOWS PERFORMANCE MONITORING

■ Microsoft Windows Performance Monitoring

Microsoft Windows Performance Monitoring BasicsSkillsoft Course
Microsoft Windows Performance Monitoring Best PracticeSkillsoft Course
Microsoft Windows Performance Tools In Windows Operating SystemsSkillsoft Course
Windows Performance Monitoring: Additional Performance ToolsSkillsoft Course

IT SKILLS COURSEWARE

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SKYPE FOR BUSINESS

■ Skype for Business 2015

Planning, Installation, and UpgradingSkillsoft Course
Chatting and ConferencingSkillsoft Course
Client ConfigurationSkillsoft Course
Configuring Enterprise VoiceSkillsoft Course
Archiving and External AccessSkillsoft Course
High Availability and Disaster RecoverySkillsoft Course
Troubleshooting Skype for BusinessSkillsoft Course

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MICROSOFT SYSTEM CENTER

■ System Center 2016

System Center Configuration Manager Introduction and PlanningSkillsoft Course
Installing System Center Configuration ManagerSkillsoft Course
Planning for Data Protection ManagerSkillsoft Course
Installing and Monitoring Data Protection Manager Operations ManagerSkillsoft Course
Installing Operations ManagerSkillsoft Course
Orchestrator Performance and RequirementsSkillsoft Course
Deploy and Manage OrchestratorSkillsoft Course
Service ManagerSkillsoft Course
Deploying Service ManagerSkillsoft Course
Service Management Automation and RunbooksSkillsoft Course
Deploy and Manage Service Management AutomationSkillsoft Course

Deploy and Install Virtual Machine ManagerSkillsoft Course
Manage Virtual Machine ManagerSkillsoft Course

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

IT SERVICES

■ ITIL® 2011 Foundation

Overview of the ITIL® Service LifecycleSkillsoft Course
ITIL® Service Strategy ConceptsSkillsoft Course
ITIL® Service Strategy ProcessesSkillsoft Course
ITIL® Service Design ConceptsSkillsoft Course
ITIL® Service Design ProcessesSkillsoft Course
ITIL® Service Transition Concepts and ProcessesSkillsoft Course
ITIL® Service Operation ConceptsSkillsoft Course
ITIL® Service Operation ProcessesSkillsoft Course
ITIL® Continual Service ImprovementSkillsoft Course

■ ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)

ITIL® 2011 Edition OSA: Introduction to Operational Support and AnalysisSkillsoft Course
ITIL® 2011 Edition OSA: Introduction to Event ManagementSkillsoft Course
ITIL® 2011 Edition OSA: Introduction to Incident ManagementSkillsoft Course
ITIL® 2011 Edition OSA: Incident Management InteractionsSkillsoft Course
ITIL® 2011 Edition OSA: Introduction to Request FulfillmentSkillsoft Course
ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and ChallengesSkillsoft Course
ITIL® 2011 Edition OSA: Introduction to Problem ManagementSkillsoft Course

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ITIL® 2011 Edition OSA: Problem Management Process Interfaces and ChallengesSkillsoft Course
ITIL® 2011 Edition OSA: Introduction to Access ManagementSkillsoft Course
ITIL® 2011 Edition OSA: Introduction to the Service DeskSkillsoft Course
ITIL® 2011 Edition OSA: Service Desk Metrics and OutsourcingSkillsoft Course
ITIL® 2011 Edition OSA: Introduction to FunctionsSkillsoft Course
ITIL® 2011 Edition OSA: Function ActivitiesSkillsoft Course
ITIL® 2011 Edition OSA: Technology and Implementation ConsiderationsSkillsoft Course
ITIL ® Operational Support & Analysis Skillsoft Final Exams

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

MENTORING ASSETS

Mentoring Assets

Mentoring 70-680 TS: Windows 7, ConfiguringSkillsoft Mentoring Assets
Mentoring 70-686 PRO: Windows 7, Enterprise Desktop AdministratorSkillsoft Mentoring Assets
Mentoring 70-685 PRO: Windows 7, Enterprise Desktop Support TechnicianSkillsoft Mentoring Assets
Mentoring ITIL FoundationSkillsoft Mentoring Assets
Mentoring 70-410 Installing and Configuring Windows Server 2012Skillsoft Mentoring Assets
Mentoring 70-461 Querying Microsoft SQL Server 2012Skillsoft Mentoring Assets
Mentoring 70-411 Administering Windows Server 2012Skillsoft Mentoring Assets
Mentoring 70-412 Configuring Advanced Windows Server 2012 ServicesSkillsoft Mentoring Assets
Mentoring N10-006 CompTIA Network+Skillsoft Mentoring Assets
Mentoring 98-368 Mobility and Device FundamentalsSkillsoft Mentoring Assets
Mentoring 220-902 CompTIA A+Skillsoft Mentoring Assets

Mentoring 220-901 CompTIA A+Skillsoft Mentoring Assets
Mentoring 70-697 Configuring Windows DevicesSkillsoft Mentoring Assets
Mentoring 70-398 Planning for and Managing Devices in the EnterpriseSkillsoft Mentoring Assets
Installing and Configuring Windows 10Skillsoft Mentoring Assets
Mentoring 70-741 Networking with Windows Server 2016Skillsoft Mentoring Assets
Mentoring 70-740 Installation, Storage, and Compute with Windows Server 2016Skillsoft Mentoring Assets
Mentoring 70-742 Identity with Windows Server 2016Skillsoft Mentoring Assets
Mentoring SY0-501 CompTIA Security+Skillsoft Mentoring Assets
Mentoring CompTIA Network+ N10-007Skillsoft Mentoring Assets

OPERATING SYSTEMS AND SERVER TECHNOLOGIES

TEST PREPS

Test Preps

TestPrep 70-680 TS: Windows 7, Configuring Skillsoft Testprep Exams
TestPrep 70-686 PRO: Windows 7, Enterprise Desktop Administrator Skillsoft Testprep Exams
TestPrep 70-685 PRO: Windows 7, Enterprise Desktop Support Technician Skillsoft Testprep Exams
TestPrep ITIL Foundation Skillsoft Testprep Exams
TestPrep 70-411 Administering Windows Server 2012 Skillsoft Testprep Exams
TestPrep 70-410 Installing and Configuring Windows Server 2012 Skillsoft Testprep Exams
TestPrep 70-412 Configuring Advanced Windows Server 2012 Services Skillsoft Testprep Exams
TestPrep 70-341 Core Solutions of Microsoft Exchange Server 2013 Skillsoft Testprep Exams
TestPrep 70-331 Core Solutions of Microsoft SharePoint Server 2013 Skillsoft Testprep Exams

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TestPrep 70-414 Implementing an Advanced Server Infrastructure	Skillssoft Testprep Exams
TestPrep 70-332 Advanced Solutions of Microsoft SharePoint Server 2013	Skillssoft Testprep Exams
TestPrep 70-342 Advanced Solutions of Microsoft Exchange Server 2013	Skillssoft Testprep Exams
TestPrep SK0-004 CompTIA Server+	Skillssoft Testprep Exams
TestPrep LX0-103 CompTIA Linux+ Powered by LPI Exam 1	Skillssoft Testprep Exams
TestPrep LX0-104 CompTIA Linux+ Powered by LPI Exam 2	Skillssoft Testprep Exams
TestPrep 98-368 Mobility and Device Fundamentals	Skillssoft Testprep Exams
TestPrep 220-901 CompTIA A+	Skillssoft Testprep Exams
TestPrep 220-902 CompTIA A+	Skillssoft Testprep Exams
TestPrep 70-697 Configuring Windows Devices	Skillssoft Testprep Exams
TestPrep 70-398 Planning for and Managing Devices in the Enterprise	Skillssoft Testprep Exams
TestPrep 70-698 Installing and Configuring Windows 10	Skillssoft Testprep Exams
TestPrep 70-740 Installation, Storage, and Compute with Windows Server 2016	Skillssoft Testprep Exams

INTERNET AND NETWORK TECHNOLOGIES

SOCIAL NETWORKING

Flickr for End Users

Flickr: Sign-in & Setup	Skillssoft Course
Flickr: Photo Storage Tools	Skillssoft Course
Flickr: Organizing Photos & Creating Albums	Skillssoft Course
Flickr: Editing Photos	Skillssoft Course
Flickr: Interacting with the Community	Skillssoft Course

INTERNET AND NETWORK TECHNOLOGIES

COMPTIA NETWORKING, INTERNETWORKING, AND SECURITY TECHNOLOGIES

CompTIA Security+ SY0-501

CompTIA Security+ SY0-501: The Present Threat Landscape	Skillssoft Course
CompTIA Security+ SY0-501: Types of Malware	Skillssoft Course
CompTIA Security+ SY0-501: Social Engineering and Related Attacks	Skillssoft Course
CompTIA Security+ SY0-501: Application and Service Attacks	Skillssoft Course
CompTIA Security+ SY0-501: Cryptographic and Wireless Attacks	Skillssoft Course
CompTIA Security+ SY0-501: Penetration Testing and Vulnerability Scanning	Skillssoft Course
CompTIA Security+ SY0-501: Impacts from Vulnerability Types	Skillssoft Course
CompTIA Security+ SY0-501: Components Supporting Organizational Security	Skillssoft Course
CompTIA Security+ SY0-501: Security Assessment Using Software Tools	Skillssoft Course
CompTIA Security+ SY0-501: Cryptography	Skillssoft Course
CompTIA Security+ SY0-501: Public Key Infrastructure	Skillssoft Course
CompTIA Security+ SY0-501: Wireless Security Settings	Skillssoft Course
CompTIA Security+ SY0-501: Analyzing Output from Security Technologies	Skillssoft Course
CompTIA Security+ SY0-501: Deploying Mobile Devices Securely	Skillssoft Course
CompTIA Security+ SY0-501: Implementing Secure Protocols	Skillssoft Course
CompTIA Security+ SY0-501: Troubleshooting Common Security Issues	Skillssoft Course
CompTIA Security+ SY0-501: Identity Concepts and Access Services	Skillssoft Course
CompTIA Security+ SY0-501: Identity and Access Management Controls	Skillssoft Course

IT SKILLS COURSEWARE

CompTIA Security+ SY0-501: Common Account Management Practices	Skillsoft Course
CompTIA Security+ SY0-501: Frameworks, Guidelines, and Physical Security	Skillsoft Course
CompTIA Security+ SY0-501: Implement Secure Network Architecture Concepts	Skillsoft Course
CompTIA Security+ SY0-501: Secure System and Application Design and Deployment	Skillsoft Course
CompTIA Security+ SY0-501: Cloud, Virtualization, and Resiliency Concepts	Skillsoft Course
CompTIA Security+ SY0-501: Policies, Plans, and Procedures	Skillsoft Course
CompTIA Security+ SY0-501: Business Impact Analysis and Risk Management	Skillsoft Course
CompTIA Security+ SY0-501: Incident Response, Forensics, and Disaster Recovery	Skillsoft Course

■ **CompTIA Security+ SY0-401**

CompTIA Security+ SY0-401: Control Fundamentals and Security Threats	Skillsoft Course
CompTIA Security+ SY0-401: Network Protocols, Attacks, and Defenses	Skillsoft Course
CompTIA Security+ SY0-401: Creating Secure Networks	Skillsoft Course
CompTIA Security+ SY0-401: Vulnerability Assessment and Penetration Testing	Skillsoft Course
CompTIA Security+ SY0-401: Secure Account Management, Security Policies, and LDAP	Skillsoft Course
CompTIA Security+ SY0-401: Securing a Networked Environment	Skillsoft Course
CompTIA Security+ SY0-401: Remote Access, Mobile, and Wireless Security	Skillsoft Course
CompTIA Security+ SY0-401: Cryptographic Methods and Public Key Infrastructures	Skillsoft Course
CompTIA Security+ SY0-401: Securing Applications, Virtualization, and the Cloud	Skillsoft Course

CompTIA Security+ SY0-401: Continuity, Disaster Recovery, and Computer Forensics	Skillsoft Course
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■ **CompTIA Network+ N10-006**

CompTIA Network+ N10-006: Network Architecture Part 1	Skillsoft Course
CompTIA Network+ N10-006: Network Architecture Part 2	Skillsoft Course
CompTIA Network+ N10-006: Network Operations Part 1	Skillsoft Course
CompTIA Network+ N10-006: Network Operations Part 2	Skillsoft Course
CompTIA Network+ N10-006: Network Security	Skillsoft Course
CompTIA Network+ N10-006: Troubleshooting Part 1	Skillsoft Course
CompTIA Network+ N10-006: Troubleshooting Part 2	Skillsoft Course
CompTIA Network+ N10-006: Industry Standards, Practices, and Network Theory	Skillsoft Course

■ **CompTIA Mobility+ MB0-001**

CompTIA Mobility+ MB0-001: Over The Air Technologies	Skillsoft Course
CompTIA Mobility+ MB0-001: Network Infrastructure	Skillsoft Course
CompTIA Mobility+ MB0-001: Mobile Device Management 1	Skillsoft Course
CompTIA Mobility+ MB0-001: Mobile Device Management 2	Skillsoft Course
CompTIA Mobility+ MB0-001: Security	Skillsoft Course
CompTIA Mobility+ MB0-001: Troubleshooting 1	Skillsoft Course
CompTIA Mobility+ MB0-001: Troubleshooting 2	Skillsoft Course

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NETWORK PROTOCOLS

IT SKILLS COURSEWARE

■ IP version 6

IPv6 Fundamentals
.....Skillsoft Course

INTERNET AND NETWORK TECHNOLOGIES

COMPTIA NETWORK+

■ CompTIA Network+ N10-007

Ports and Protocols and the OSI Model
.....Skillsoft Course

Routing, Switching, & IP Addressing
.....Skillsoft Course

Network Topologies & Technologies
.....Skillsoft Course

Cloud Concepts, Network Services, & Cabling Solutions
.....Skillsoft Course

Networking Devices
.....Skillsoft Course

Network Storage, Virtualization, & WAN Technologies
.....Skillsoft Course

Documentation and Diagrams & Business Continuity
.....Skillsoft Course

Network Monitoring & Remote Access Methods
.....Skillsoft Course

Policies and Best Practices
.....Skillsoft Course

Security Devices, Wireless Security, & Access Control
.....Skillsoft Course

Network Attacks & Device Hardening
.....Skillsoft Course

Mitigation Techniques
.....Skillsoft Course

Troubleshooting Methodology & Tools
.....Skillsoft Course

Troubleshooting Connectivity & Performance Issues
.....Skillsoft Course

Troubleshooting Common Network Service Issues
.....Skillsoft Course

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WIRELESS

■ Internet of Things Introduction

Internet of Things Applications
.....Skillsoft Course

Internet of Things Hardware
.....Skillsoft Course

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NETWORKING AND TELECOMMUNICATIONS FUNDAMENTALS

■ Networking Fundamentals

Networking Fundamentals: Configuring Wired and Wireless Networks and Firewalls
.....Skillsoft Course

Networking Fundamentals: Remote Connections, Shares, and Mac OSX Networking
.....Skillsoft Course

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SECURITY SOLUTIONS

■ CompTIA Advanced Security Practitioner CAS-002

CompTIA CASP CAS-002: Cryptography and Enterprise Storage Concerns
.....Skillsoft Course

CompTIA CASP CAS-002: Advanced Network Design, Management, and Controls
.....Skillsoft Course

CompTIA CASP CAS-002: Security Controls for Hosts
.....Skillsoft Course

CompTIA CASP CAS-002: Application Vulnerabilities and Security Controls
.....Skillsoft Course

CompTIA CASP CAS-002: Industry Influences, Risk Planning, Strategy, and Control
.....Skillsoft Course

CompTIA CASP CAS-002: Privacy Policies & Procedures and Incident Recovery
.....Skillsoft Course

CompTIA CASP CAS-002: Research, Analysis and Assessment
.....Skillsoft Course

CompTIA CASP CAS-002: Integration of Computing, Communications, and Disciplines
.....Skillsoft Course

CompTIA CASP CAS-002: Technical Integration of Enterprise Components
.....Skillsoft Course

■ Microsoft Security Fundamentals

Microsoft Security Fundamentals: Security Layers
.....Skillsoft Course

IT SKILLS COURSEWARE

Microsoft Security Fundamentals: Operating System SecuritySkillsoft Course
Microsoft Security Fundamentals: Network SecuritySkillsoft Course
Microsoft Security Fundamentals: Security SoftwareSkillsoft Course

■ **Certified Secure Software Lifecycle Professional (CSSLP)**

CSSLP: Secure Software ConceptsSkillsoft Course
CSSLP: Secure Software RequirementsSkillsoft Course
CSSLP: Secure Software DesignSkillsoft Course
CSSLP: Secure Software Implementation and CodingSkillsoft Course
CSSLP: Secure Software TestingSkillsoft Course
CSSLP: Software Acceptance, Deployment, Operations, Maintenance, and DisposalSkillsoft Course
CSSLP: Supply Chain and Software AcquisitionSkillsoft Course

■ **Certified Information Systems Security Professional (CISSP)**

CISSP: Security Principles, Governance, and GuidelinesSkillsoft Course
CISSP: Risk ManagementSkillsoft Course
CISSP: Asset SecuritySkillsoft Course
CISSP: Security Engineering Part 1Skillsoft Course
CISSP: Security Engineering Part 2Skillsoft Course
CISSP: Communication & Network Security DesignSkillsoft Course
CISSP: Identity and Access ManagementSkillsoft Course
CISSP: Security Assessment and TestingSkillsoft Course
CISSP: Security Operations Part 1Skillsoft Course
CISSP: Security Operations Part 2Skillsoft Course
CISSP: Security Operations Part 3Skillsoft Course
CISSP: Software Development SecuritySkillsoft Course

■ **OWASP Top 10**

Introduction to OWASP and the Top 10Skillsoft Course
OWASP Mitigations for .NETSkillsoft Course

■ **Foundations of Android Security**

Android Architecture, Protection, and Development Best PracticesSkillsoft Course
Android Security Vulnerabilities, Testing, and Enterprise ConsiderationsSkillsoft Course

■ **Foundations of iOS Security**

iOS Security Architecture and Application Data ProtectionSkillsoft Course
Securing Against Threats, Securing for Enterprise, and Jailbreaking DevicesSkillsoft Course

■ **Cryptography Fundamentals**

Cryptography Fundamentals: Defining CryptographySkillsoft Course
Cryptography Fundamentals: Applying CryptographySkillsoft Course

■ **Systems Security Certified Practitioner**

Systems Security Certified Practitioner: Access ControlsSkillsoft Course
Systems Security Certified Practitioner: Security OperationsSkillsoft Course
Systems Security Certified Practitioner: Security AdministrationSkillsoft Course
Systems Security Certified Practitioner: Risk ManagementSkillsoft Course
Systems Security Certified Practitioner: Incident Response and RecoverySkillsoft Course
Systems Security Certified Practitioner: CryptographySkillsoft Course
Systems Security Certified Practitioner: Network and Communications SecuritySkillsoft Course
Systems Security Certified Practitioner: Systems and Application SecuritySkillsoft Course

IT SKILLS COURSEWARE

■ Securing User Accounts

Securing User Accounts: Fundamental Security ConceptsSkillsoft Course
Securing User Accounts: Authorization, Registration, and PasswordsSkillsoft Course
Securing User Accounts: Logon, Logoff, Account Changes, and Attack MitigationSkillsoft Course

■ What's New in CISSP 2015

Changes to CISSP 2015Skillsoft Course
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■ COBIT 5 Foundation

Introduction to COBIT 5Skillsoft Course
COBIT 5 Principles and ImplementationSkillsoft Course

■ Securing Mobile Devices in the Enterprise

Securing Mobile Devices in the Enterprise: Mobile Security ThreatsSkillsoft Course
Securing Mobile Devices in the Enterprise: Mobile Security TechnologiesSkillsoft Course
Securing Mobile Devices in the Enterprise: Mobile Security Threat MitigationSkillsoft Course
Securing Mobile Devices in the Enterprise: Configuring Enterprise-level SecuritySkillsoft Course

■ Certified Information Systems Auditor

CISA: The Process of Auditing Information Systems - Part 1Skillsoft Course
CISA: The Process of Auditing Information Systems - Part 2Skillsoft Course
CISA: Governance and Management of IT - Part 1Skillsoft Course
CISA: Governance and Management of IT - Part 2Skillsoft Course
CISA: Information Systems Acquisition, Development, and ImplementationSkillsoft Course

CISA: Information Systems Operations, Maintenance, and Service ManagementSkillsoft Course
CISA: Protection of Information Assets - Part 1Skillsoft Course
CISA: Protection of Information Assets - Part 2Skillsoft Course

■ CompTIA Cybersecurity Analyst+ CS0-001

CompTIA Cybersecurity Analyst+ CS0-001: Network Architecture and ReconnaissanceSkillsoft Course
CompTIA Cybersecurity Analyst+ CS0-001: Threat IdentificationSkillsoft Course
CompTIA Cybersecurity Analyst+ CS0-001: Threat MitigationSkillsoft Course
CompTIA Cybersecurity Analyst+ CS0-001: Reducing VulnerabilitiesSkillsoft Course
CompTIA Cybersecurity Analyst+ CS0-001: Investigate Security IncidentsSkillsoft Course
CompTIA Cybersecurity Analyst+ CS0-001: Monitoring for Security IssuesSkillsoft Course

■ Certified Information Security Manager (CISM)

Information Security Governance (Part 1)Skillsoft Course
Information Security Governance (Part 2)Skillsoft Course
Information Risk Management (Part 1)Skillsoft Course
Information Risk Management (Part 2)Skillsoft Course
Information Security Program Development and Management (Part 1)Skillsoft Course
Information Security Program Development and Management (Part 2)Skillsoft Course
Information Security Incident Management (Part 1)Skillsoft Course
Information Security Incident Management (Part 2)Skillsoft Course
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OWASP Top 10

OWASP OverviewSkillsoft Course
OWASP Top 10: List Item OverviewSkillsoft Course
OWASP A8 and A3: Cross-Site AttacksSkillsoft Course
OWASP A7 and A6: Leaky and Unprepared ApplicationsSkillsoft Course
OWASP A4 and A2: Broken ApplicationsSkillsoft Course
OWASP A5 and A1: Security and InjectionSkillsoft Course
OWASP A10 and A9: API and Component AttacksSkillsoft Course

Exploring Security Trends

Attack Vectors and MitigationsSkillsoft Course
Vulnerabilities and ExploitsSkillsoft Course

CompTIA Advanced Security Practitioner (CASP)

Business and Industry Influences and RisksSkillsoft Course
CompTIA CASP CAS-003: Organizational Security and Privacy PoliciesSkillsoft Course
CompTIA CASP CAS-003: Risk Mitigation Strategies and ControlsSkillsoft Course
Risk Metric Scenarios for Enterprise SecuritySkillsoft Course
Integrating Network and Security Components, Concepts, and ArchitecturesSkillsoft Course
Integrating Security Controls for Host DevicesSkillsoft Course
Integrating Controls for Mobile and Small Form Factor DevicesSkillsoft Course
Selecting Software Security ControlsSkillsoft Course
CompTIA CASP CAS-003: Conducting Security AssessmentsSkillsoft Course
CompTIA CASP CAS-003: Implementing Incident Response and RecoverySkillsoft Course

CompTIA CASP CAS-003: Integrating Hosts, Storage, and Applications in the EnterpriseSkillsoft Course
Integrating Cloud and Virtualization Technologies in the EnterpriseSkillsoft Course
Integrating and Troubleshooting Advanced AAA TechnologiesSkillsoft Course
Secure Communication and Collaboration SolutionsSkillsoft Course
Applying Research Methods for Trend and Impact AnalysisSkillsoft Course
Implementing Security Activities across the Technology Life CycleSkillsoft Course
Interacting across Diverse Business UnitsSkillsoft Course

Certified Systems Security Professional (CISSP)

CISSP: (ISC) ² and Security FundamentalsSkillsoft Course
CISSP: Cryptographic Client-based SystemsSkillsoft Course
CISSP: Communication and Network SecuritySkillsoft Course
CISSP: Identity and Access Management (IAM)Skillsoft Course
CISSP: Site and Facility Security ControlsSkillsoft Course
CISSP: Security and Risk Management (Part 1)Skillsoft Course
CISSP: Security and Risk Management (Part 2)Skillsoft Course
CISSP: Security Architecture and Engineering (Part 1)Skillsoft Course
CISSP: Security Architecture and Engineering (Part 2)Skillsoft Course
CISSP: Security Assessment and TestingSkillsoft Course
CISSP: Security Operations (Part 1)Skillsoft Course
CISSP: Security Operations (Part 2)Skillsoft Course
CISSP: Software Development SecuritySkillsoft Course

IT SKILLS COURSEWARE

■ Certified Info Systems Security Professional (CISSP)

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CISSP: Cryptographic Client-based SystemsSkillsoft Course
CISSP: Communication and Network SecuritySkillsoft Course
CISSP: Identity and Access Management (IAM)Skillsoft Course
CISSP: Site and Facility Security ControlsSkillsoft Course
CISSP: Security and Risk Management (Part 1)Skillsoft Course
CISSP: Security and Risk Management (Part 2)Skillsoft Course
CISSP: Security Architecture and Engineering (Part 1)Skillsoft Course
CISSP: Security Architecture and Engineering (Part 2)Skillsoft Course
CISSP: Security Assessment and TestingSkillsoft Course
CISSP: Security Operations (Part 1)Skillsoft Course
CISSP: Security Operations (Part 2)Skillsoft Course

INTERNET AND NETWORK TECHNOLOGIES

CISCO

■ Cisco SENSS 1.0

SENSS 1.0: Secure Design PrinciplesSkillsoft Course
SENSS 1.0: Deploying Cisco IOS Control and Management Plane Security ControlsSkillsoft Course
SENSS 1.0: Deploying Cisco Traffic Telemetry MethodsSkillsoft Course
SENSS 1.0: Deploying Cisco IOS Layer 2 and Layer 3 Data Plane Security ControlsSkillsoft Course
SENSS 1.0: NAT Deployment on Cisco IOS Software and Cisco ASASkillsoft Course
SENSS 1.0: Firewall Threat Controls and Basic Cisco ASA Policy ConfigurationSkillsoft Course
SENSS 1.0: Deploying Advanced Cisco ASA Access PoliciesSkillsoft Course

SENSS 1.0: Deploying Reputation and Identity-Based Cisco ASA Access PoliciesSkillsoft Course
SENSS 1.0: Threat Controls Deployment on Cisco IOS SoftwareSkillsoft Course

■ ROUTE 2.0: Implementing Cisco IP Routing

Cisco ROUTE 2.0: Basic Network and Routing ConceptsSkillsoft Course
Cisco ROUTE 2.0: Understanding the RIP and EIGRP Routing ProtocolsSkillsoft Course
Cisco ROUTE 2.0: EIGRP Topology Table and Optimizing EIGRP BehaviorSkillsoft Course
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Cisco ROUTE 2.0: Establishing OSPF Neighbor RelationshipsSkillsoft Course
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■ TSHOOT 2.0: Troubleshooting and Maintaining Cisco IP Networks

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■ Implementing Cisco Secure Access Solutions (SISAS) 1.0

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Cisco SISAS 1.0: Certificate-based Authentication and AuthorizationSkillsoft Course

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DCICN 1.0: Switched NetworksSkillsoft Course
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Cisco DCICT 1.0 - Virtualizing Network Devices and FEX OperationsSkillsoft Course

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Cisco DCICT 1.0 - Cisco Data Center Unified Fabric	Skillsoft Course
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Cisco DCICT 1.0 - UCS Management Operations	Skillsoft Course

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CIVND2 1.0: Troubleshooting Cisco IP Phone, Cisco Jabber and Endpoint Issues	Skillsoft Course
CIVND2 1.0: Describing Cisco TelePresence and Endpoints	Skillsoft Course
CIVND2 1.0: Configuring Cisco TelePresence TC	Skillsoft Course
CIVND2 1.0: Troubleshooting Cisco TelePresence Endpoints	Skillsoft Course
CIVND2 1.0: Configuring and Monitoring Cisco Conferencing and DMPs	Skillsoft Course

■ Implementing Cisco IOS Network Security (IINS) 3.0

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Endpoint Protection and Content Security	Skillsoft Course
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DESGN 3.0: Campus Network Design FundamentalsSkillsoft Course
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DESGN 3.0: Branch Office and Datacenter DesignSkillsoft Course
Designing Routed Networks with EIGRP and OSPFSkillsoft Course

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■ Understanding Cisco Cloud Fundamentals

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■ Interconnecting Cisco Networking Devices Part 1 (ICND1) 3.0

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■ Interconnecting Cisco Networking Devices Part 2 (ICND2) 3.0

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■ CompTIA Cloud+ CV0-001

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■ **Microsoft Hyper-V 2016 First Look**

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■ **Cloud Computing for the Business User**

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- Administering System Center Configuration Manager 2012 R2
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■ **AWS Certified Developer - Associate**

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- AWS Infrastructure Services
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■ **Systems Operations on Amazon Web Services**

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Google Cloud SQL for Developers: Interacting, Connecting, and ManagementSkillsoft Course

■ Google Cloud Platform Fundamentals

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■ Google G Suite Administrator

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■ AWS Essentials

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AWS: Virtual Machines and Identity and Access Management	Skillssoft Course
AWS: WorkDocs	Skillssoft Course
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■ Google Data Engineer

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GCP Engineering and Streaming ArchitectureSkillsoft Course
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AWS SecuritySkillsoft Course
AWS Disaster RecoverySkillsoft Course
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■ Serverless Architecture Using AWS

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■ CompTIA Cloud+ CV0-002

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TestPrep 210-451 Understanding Cisco Cloud Fundamentals (CLDFND)
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■ Oracle Database 12c: New Features for Administrators

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Oracle Database 12c: High Availability and Database Management	Skillssoft Course
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Oracle Database 12c - Backup and Recovery: Failure and Recovery Concepts	Skillssoft Course
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Oracle Database 12c - Backup and Recovery: Using Flashback Technologies	Skillssoft Course
Oracle Database 12c - Backup and Recovery: Transporting Data and Performing PITR	Skillssoft Course
Oracle Database 12c - Backup and Recovery: Duplicating Databases and Tuning RMAN	Skillssoft Course

■ Oracle Database: 12c Administration Ed 2

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■ **Generic Design and Modeling Databases**

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 Microsoft SQL Server 2012: Creating Programming Objects and Optimizing Queries
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■ Big Data Fundamentals

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■ Apache Spark Fundamentals

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■ Apache Hadoop and MapReduce Essentials

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■ Hadoop Ecosystem

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