



Innovation that excites

QUALITY ACTION

CAMPAIGN BULLETIN

Transverse Link

Reference: PC726
Date: December 19, 2019

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY 2019 LEAF (ZE1)	NA	32	December 19, 2019	NO

***** Detailed Information *****

Nissan is conducting a quality action on thirty-two (32) specific MY2019 LEAF (ZE1) vehicles in dealer inventory and identified in Service Comm to torque the transverse link bolts and nuts to specification. Due to a manufacturing assembly issue, that has since been corrected, the transverse link fasteners may not have been torqued to specification.

Affected vehicles are **not** subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer. Nissan requests dealers to remedy all the affected vehicles, prior to sale to help ensure customer satisfaction.

***** What Dealers Should Do *****

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC726**
 - New vehicles in dealer inventory can be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Please continue to check newly arriving inventory for campaign applicability.**
2. Dealers should use the attached procedure to remedy any affected vehicles in dealer new or pre-owned inventory to ensure customer satisfaction.
3. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.

***** Dealer Responsibility *****

It is the dealer’s responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

Revision History:

Date	Announcement	Purpose
December 19, 2019	Original	Original Document

*******PLEASE SEE NEXT PAGE FOR PROCEDURE*******



PC726 - 2019 – LEAF TRANSVERSE LINK

SERVICE PROCEDURE:

1. Place vehicle on lift.

2. Locate all 4 Transverse Link Bolts (Figure 1).

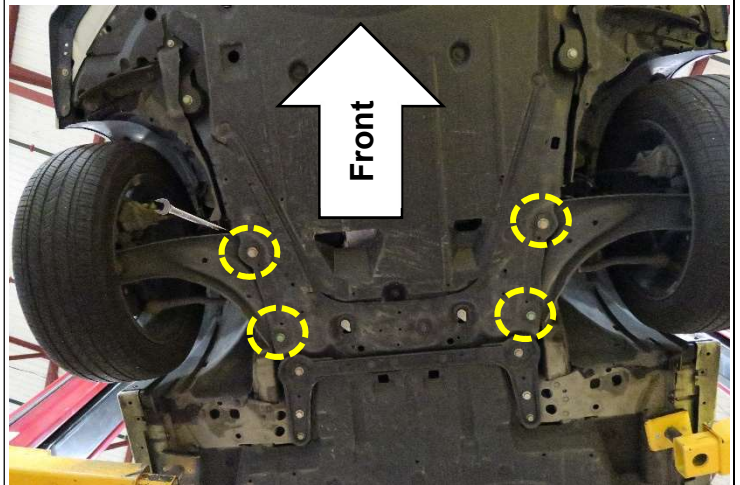


Figure 1

3. Torque all 4 Transverse Link Bolts while holding suitable wrench on top nut (Figure 3).

- Use a 21mm wrench and socket for front bolt and nut (Torque to **155 N•m (16.0 kg-m, 114 ft-lb)** (Figure 4)
- Use a 18mm wrench and socket for rear bolt and nut (Torque to **142 N•m (14.0 kg-m, 105 ft-lb)** (Figure 4)

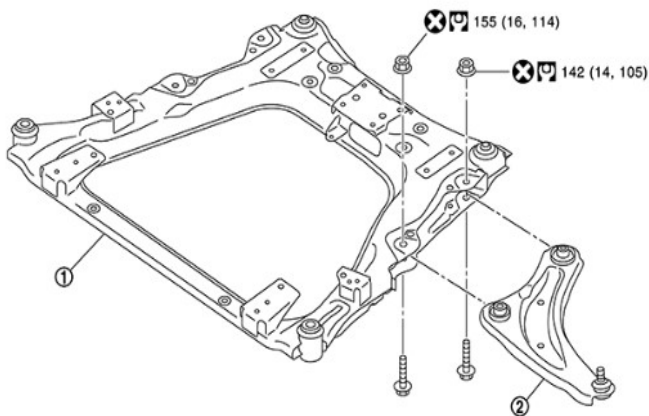


Figure 3



Figure 4

4. Procedure complete.


- Lower and release vehicle

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC726

Claim Type:	CM			
PNC:	PC726			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Torque Transverse Link Bolts	PC7260	0.3 Hr	NO	NO