



No.: 19 TS-8
August 26, 2019

TO: Service Locations
FROM: Service Systems Development
SUBJECT: **New Cascadia Incorrect ICUC Fuel Economy Reading**

ISSUE

New Cascadia units built or updated to CPC3Evo software version R31.23 **and** equipped with a 3rd party telematics device may incorrectly display fuel economy only on the ICUC at elevated levels up to a maximum value of 99.9mpg due to a signal processing issue in the central gateway.

DDEC Reports will display mileage correctly.

REQUIRED ACTION

If a unit is brought in with this complaint – CPC3Evo software X31.53 has been released as test for use by the Customer Support Center in the interim until a production release is complete.

Please contact the Customer Support Center via normal methods (Phone, Web, or Email – Reference 14CSA17) with the request for this software and the server will be set.

REPAIR PROCEDURE

Once server is set after CSC contact, re-flash the CPC3Evo to X31.53.
CPC3Evo is the only controller that needs to be re-flashed to correct this issue.

WARRANTY INFORMATION

Claim should be filed using **VIN only** as this is covered under normal OEM Warranty.

SRT: 3RD-6901E – Reprogram One Module – MCM, CPC or ACM

Primary Failed Part: Software
Supplier of Primary Failed Part: FLLC
Component: 043-007-205
Cause: 93 – Incorrectly Programmed

CONTACT INFORMATION

Please contact the Detroit Customer Support Center at 800-445-1980 or email csc@daimler.com if you have any questions.