



David J. Johnson
 Director
 Service Engineering Operations
 Ford Customer Service Division

Ford Motor Company
 P. O. Box 1904
 Dearborn, Michigan 48121

November 20, 2018

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **Special Field Action 18L06**
 Certain 2018 Model Year F-150 Raptor Vehicles
 Raptor Supplement Auxiliary Switch Owner's Manual Update

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F-150 Raptor	2018	Dearborn	January 10, 2017 through September 13, 2018

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS ACTION

In all of the affected vehicles, the Raptor Owner's Manual Supplement has incorrect information related to the wire colors for the Auxiliary Switches. The attachment corrects information in the Raptor Supplement.

SERVICE ACTION

Before delivering any of the vehicles involved in this program, dealers are to perform the following:

- **Stock Vehicles:** Dealers are to print and install Attachment III: Accessories Auxiliary Switches, in the stock vehicles owners guide kit and leave the original supplement.
- **Sold Vehicles:** Dealer action is NOT required for sold vehicles. Customers that have taken delivery of their vehicle will be sent a letter with the updated attachment.

This service will be performed on affected vehicles at no charge to the vehicle owner.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles will be mailed the supplement owner's manual update and installation instructions the week of December 10, 2018

ATTACHMENTS

- Attachment I: Administrative Information
- Attachment II: Labor Allowances and Parts Ordering Information
- Attachment III: Raptor Owner's Manual Supplement Auxiliary Switch Update
- Owner Notification Letter

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in cursive script, appearing to read "D. Johnson". The signature is written in a dark ink and is positioned above the printed name.

David J. Johnson

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Raptor Supplement Auxiliary Switch Owner's Manual Update

OASIS ACTIVATION

OASIS will be activated on November 20, 2018.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on November 20, 2018. Owner names and addresses will be available by December 26, 2018.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this program is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this service action.

SOLD VEHICLES

- Letters are being mailed to vehicle owners with instructions to insert the letters into their existing Raptor Supplement for future reference.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

CLAIMS PREPARATION AND SUBMISSION

- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number 18L06 is the sub code.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Unsold Vehicles Only: Place Attachment III: Raptor Supplement Auxiliary Switch Owner's Manual Update with Owner Guide packet.	18L06B	0.2 Hours

PARTS REQUIREMENTS

Parts are not required to complete this repair.

Ford Raptor

AUXILIARY SWITCHES

9/18/2018

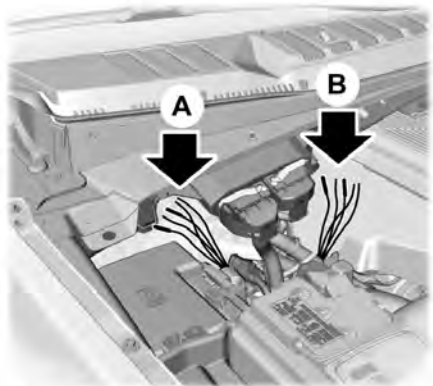
The following information supplements your Owner's Manual.

The auxiliary switchboard on the overhead console makes aftermarket customization easier with six prewired switches connected to the power distribution box. Each circuit is individually fused for connection of electrical accessories.



E220728

The switches are labeled AUX 1 through AUX 6. They only operate when the ignition is in the on position, whether the engine is running or not. We recommend that you leave the engine running to maintain battery charge when using the switches for an extended time or when using higher current draw accessories. When a switch is turned on, the indicator light on the switch illuminates and the circuit provides power to the device wired to that switch.

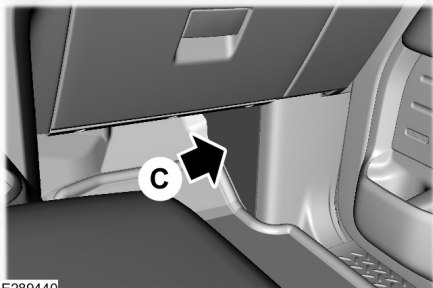


E289437

There are three sets of blunt-cut and sealed circuits. Two sets are under the hood, and one set is inside your vehicle.

The powered set (A) is taped on a wire harness bundle to the right of the power distribution box.

The second set (B) is also under the hood. It is taped to the harness under the right side powertrain control module connector. This set routes to the interior passenger footwell.



E289440

Ford Raptor

The third interior set (C) is taped on a wire harness by the passenger side footwell. This set is the other end of the circuits taped under the hood at the powertrain control module connector.

Remove the fuse panel access door in the kick panel to access the wires. If you do not see them, you may need to pull them down.

See the Fuses chapter of your Owner's Manual for information on fuse and relay locations. See your authorized dealer for service.

The relays are coded as follows:

Power Distribution Box	Wire Color	Under-hood Pass Through	Wire Color	Passenger Footwell	Wire Size	Fuse
AUX 1	Green/White	AUX 1	Green/White	AUX 1	1.0 mm ²	15A
AUX 2	Brown/Blue	AUX 2	Brown/Blue	AUX 2	1.0 mm ²	15A
AUX 3	Gray/Yellow	AUX 3	Gray/Yellow	AUX 3	0.50 mm ²	10A
AUX 4	Yellow/Green	AUX 4	Yellow/Green	AUX 4	0.50 mm ²	10A
AUX 5	Brown/White	AUX 5	Brown/White	AUX 5	0.35 mm ²	5A
AUX 6	Green/Orange	AUX 6	Green/Orange	AUX 6	0.35 mm ²	5A



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December 2018

Special Field Action 18L06

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number (VIN): 12345678901234567

It has come to our attention that the Raptor Owner's Guide Supplement for your vehicle, with the VIN shown above, has incorrect information on wire colors for the auxiliary switches. We apologize for this inconvenience and want to correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

- What is the issue?** On your vehicle, the wire colors listed in the Auxiliary Switches section of the Raptor Supplement are incorrect.
- What should you do?** Please place this attachment with your Raptor Supplement Auxiliary Switches section. The attachment corrects information in your Raptor Supplement.
- What if you no longer own this vehicle?** If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.
- You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.
- Can we assist you further?** RETAIL OWNERS: If you have questions or concerns, please contact our **Ford Customer Relationship Center at 1-866-436-7332** and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: www.Fordowner.com.
- For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).
- FLEET OWNERS: If you have questions or concerns, please contact our **Fleet Customer Information Center at 1-800-34-FLEET**, choose Option #3, and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: www.fleet.ford.com.
- Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

Thank you for your attention to this important matter.

Sincerely,

Ford Customer Service Division