

Product Quality and Service Support, Quality Compliance Published: June 8, 2018

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Vice President, Product Quality and Service Support

To: All Toyota Dealers

Approved By: Tom Trisdale

From: Quality Division – Product Quality and Service Support

## **\*\*UPDATED U-Joint Parts Information\*\***

## Customer Support Program ZH2 Certain 2005 – 2011 Model Year Tacoma Coverage for Propeller Shaft Universal Joints

Certain U-joint kits (campaign part # 04007-13204) used in Customer Support Program ZH2 may have been produced without the appropriate amount of grease. These parts should not be installed on vehicles.

Previously we requested that dealers return their current stock of this part number that does not have a **GREEN** dot on the box and on the U-joint as indicated in the photos on the following page. The supplier is now marking this part number with a **BLUE** dot on the U-joint, and no marking on the box as indicated in the photo on the following page. *If* either of these markings ARE NOT present, dealers should return the part.

If either of these marking *ARE NOT* present, your facing PDC (Parts Distribution Center) may create a manual R8 exception return for these parts, and you can return them to your facing PDC for credit. Toyota is working to stock new inventory of these parts.

Note that grease should not be added to these U-joint kits. They are designed to have the appropriate amount of grease applied during production and are non-serviceable.

For the U-joint kit **ONLY**, use the chart below to determine if the U-joint had enough grease applied:

Part #	Dot Color	Dot Location	Use or Do Not Use
04007-13204	No Dot	N/A	Do Not Use
04007-13204	Green	See image below	Use
04007-13204	Blue	See image below	Use

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NOTE: The U-joint package and the U-joint should both have green dot; if both do not have a green dot, the part SHOULD NOT be used.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.