

MERCEDES-BENZ USA, LLC

One Marcades Orive, P.O. Box 160, Montvale, NJ 07645-0356



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TO: Parts Managers and Parts Advisors

Service Managers and Service Advisors

FROM: Parts Assistance Center

RE:

Weekly Parts Update

DATE: September 19, 2014

BACKORDER INFORMATION

PART BACK-ORDERS				
Material	Material Description	ETA Week of	ETA Quantity	
A 000 584 05 26	GUIDE SIGN	9/22/2014	568	
A 000 982 93 08	AUXILIARY BATTERY	9/22/2014	70	
A 000 994 21 18	WASHER	9/22/2014	40	
A 000 998 99 01	GROMMET	9/22/2014	510	
A 001 990 43 03	SCREW	9/22/2014	2	
A 001 998 81 50	PLUG	9/30/2014	115	
A 002 835 09 47	DRYING INSERT	9/22/2014	97	
A 003 827 09 04	NTG4.5 UCI w/ Lightning	9/22/2014	61	
A 003 994 85 45	CLIP	9/22/2014	506	
A 003 997 04 86	PLUG	9/22/2014	768	
A 004 994 12 45	LOCK	9/22/2014	500	
A 005 151 65 01 83	REBUILT STARTER MOTOR	9/22/2014	24	
A 007 420 62 20	TS DISK BRAKE PAD	9/22/2014	60	
A 008 154 84 02 80	REMAN-ALTERNATOR	9/22/2014	1	
A 009 988 39 78	TRIM CLIP	9/22/2014	200	
A 017 990 28 01	SCREW	9/22/2014	1	
A 110 760 05 65 9B51	LOCKING KNOB	9/22/2014	2,395	
A 110 987 00 39	RUBBER BUFFER	9/22/2014	433	
A 112 142 02 80	GASKET	9/22/2014	217	
A 113 988 02 78	CLIP	9/22/2014	144	
A 126 500 35 03	RADIATOR	9/22/2014	12	
A 132 150 15 33	ENGINE WIRING HARNESS	9/22/2014	3	
A 166 620 11 01	CROSS MEMBER	9/22/2014	30	
A 166 680 40 14 28 9051	BRACKET	9/22/2014	57	
A 166 730 02 05	REAR DOOR	9/22/2014	37	
A 166 880 04 57	HOOD	9/22/2014	8	
A 168 997 13 81	GROMMET	9/22/2014	305	
A 172 670 04 00	WINDSHIELD	9/22/2014	13	

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MERCEDES-BENZ USA, LLC

One Mercedes Orive P.O. Box 350, Montvale, NJ 07645-0350 Phone (201) 573-0600 MBUSA.com



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PART BACK-ORDERS Material	Material Description	ETA Week of	ETA Quantity
A 176 670 18 00	WINDSHIELD	9/22/2014	200
A 202 820 93 42	ELECTRIC MOTOR	9/22/2014	36
A 203 830 09 18	COMBINATION FILTER	9/22/2014	400
A 204 270 17 03 87	NAG2i Reman Automatic Transmission	9/22/2014	8
A 204 670 63 00	WINDSHIELD	9/22/2014	20
A 207 490 19 27	TAIL PIPE COVER	9/22/2014	21
A 208 820 14 86 80	Exch. Radio 6003	10/27/2014	8
A 211 320 61 13 80	HYDROPNEUMATIC SPRING LEG	9/22/2014	45
A 212 680 12 93	TS MOULDING	9/29/2014	71
A 219 320 11 13 80	REMAN HYDROPNEUMATIC SPRING LEG	9/22/2014	10
A 220 820 60 85 80	Exch Navi drive	10/5/2014	1
A 221 270 87 03 87	NAG2i Reman Automatic Transmission	9/22/2014	4
A 221 670 94 01	WINDSHIELD	9/22/2014	29
A 221 817 14 78 9051	LICENSE PLATE MOULDING	9/22/2014	2
A 221 830 07 18	COMBINATION FILTER	9/29/2014	138
A 222 670 04 01	WINDSHIELD	9/22/2014	15
A 230 545 23 08	SWITCH	9/22/2014	12
A 278 200 25 51	COOLANT LINE	9/22/2014	35
A 451 810 30 16 C22A	MIRROR OTR	9/29/2014	2
A 451 817 48 20	INFORMATION LABEL	9/22/2014	1
A 463 670 33 01	WINDSHIELD	9/22/2014	10
A 642 090 38 37	CHARGING AIR LINE	9/22/2014	32
A 647 090 02 80 87	OM647 Reman Turbocharger	9/22/2014	100
A 901 501 31 82	VENT PIPE	10/13/2014	56
A 906 320 12 31	SHOCK ABSORBER	9/22/2014	46
A 906 326 15 40	TORSION BAR HOLDER	9/22/2014	25
A 906 740 13 05	DOOR SHELL	9/22/2014	7
A 906 830 02 18	DUST FILTER	9/22/2014	16
N000000 003279	NUT	9/22/2014	76
N000000 004202	FUSE LINK	9/22/2014	300
N000000 007652	FUSE LINK	9/29/2014	260
N007603 016105	SEAL RING, VLRUB	9/22/2014	613

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PROGRAM AND PRODUCT UPDATES

PAC Webinar

Additional Paragon 2.0 webinars have been scheduled as follows:

September 22: 1:00 pm EDT September 23: 11:00 am EDT

- Pre-registration is not required. When logging in, please provide full name and dealer code in the Chat Box (i.e., John Smith, 12345).
- Complete training presentation with session Q&A will be posted on the PAC website by 9/30.

To join the webcast: https://mbusa-asbd.adobeconnect.com/pac2014/

Dial-In: (888) 850-4523 Participant Code: 872435*

*Please select "Dial-in to the Audio Conference via Phone" when logging into Adobe Connect.

A212 680 12 93 Wood Kits

As of Monday, September 22nd, we will begin cancelling 2013 stock order lines for A 212 680 12 93 Wood Kits. This will enable us to obtain better forecasting and back order information. We will continue to fulfill the Special Procurement VOR cases first, followed by non-SP VORs and then 2014 stock order lines. Please continue to order A 212 680 12 93 Wood Kits as VOR orders.

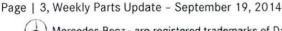
Push Parts Process - C-Class

MBUSA will initiate a push process of three additional parts for the above model on Wednesday, September 24th. We will create stock orders on your behalf to your facing PDC, expected to arrive at your facility by the end of the week. Please refer to the Revised/Updated C-Class (205) Push Parts Process (Phase 2) NCA dated September 19th for additional information.

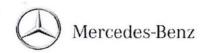
MY2014 CLA-Class Alternate Transportation for Backordered Windshields

As a follow-up to the July 25th NCA, please be advised that this offering has been extended through October 31, 2014. No claims will be accepted after that date. No exceptions will be made for other models or parts.

Please refer to the Update: MY2014 CLA-Class Alternate Transportation for Backordered Windshields NCA dated September 19th for additional information.







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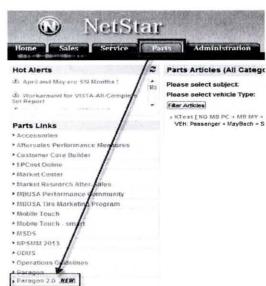
One Macrodes Drive, P.O. Box 350, Montvale, NJ 07645-0350 Phone (201) 573-0600 Fax (201) 573-0117

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TIP of the WEEK: Paragon 2.0 Access

After logging into Netstar, click the Parts tab. The Paragon 2.0 link will appear in your Parts Links table on the left of the page.

- The Paragon User Guides are posted on the PAC website (Paragon 2.0 tab)
- In NetStar, the System Administrator (SA) will need to assign the Paragon 2.0 link to each User ID
- There are two options for User authorization:
 - 1) Read "read sales orders"
 - o 2) Update "create sales orders"
- After User IDs have been assigned appropriate access, the User will need to shut down their system and restart their web browser before accessing Paragon 2.0.



NETSTAR MESSAGES

This is a summary of the NewsChannel Announcements for Parts posted 9/19/14.

Paragon 2.0 Webinar - Additional Sessions

Update: MY2014 CLA-Class, Alternate Transportation for Backordered Windshields

Revised/Updated: C-Class (W205) Parts Push Process - Phase 2

OTHER STAR TEKINFO BULLETINS

Service and/or installation bulletins published this week.

09-17-2014

S-B-00.00/108

Operation Number Structure for Diagnosis Jobs

(903kb)

MY-All, Models 117, 156, 163, 164, 166, 170, 171, 172, 197, 199, 203, 204, 205, 207, 208, 209, 210, 211, 212, 215, 216, 218, 219, 220, 221, 222, 230, 231, 240,

245, 251, 450, 451

09-17-2014

S-B-80.57/62

Ordering a Replacement or Additional Key

MY2013, Model 166 with Code 803; MY-All, Models 205, 217, 222, 231; MY2014,

Models 207 and 212 with Code 804

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