



Service Bulletin

File in Section: -

Bulletin No.: PIC5282A

Date: May, 2013

PRELIMINARY INFORMATION

Subject: Outside Door Handle Chrome Strip Is Loose

Models: 2010-2012 Buick LaCrosse
2010-2012 Cadillac SRX

This PI was superseded to update recommendations field. Please discard PIC5282.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

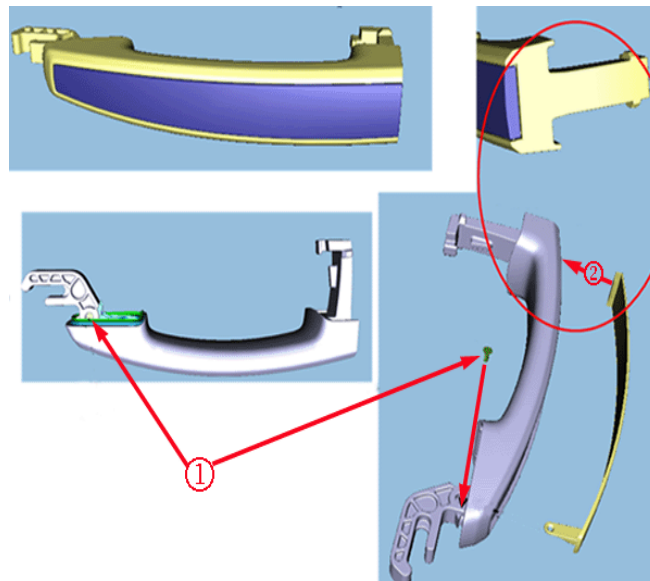
Condition/Concern

A vehicle may come into the Dealership with the outside door handle chrome strip loose or detached from the handle. The condition could have been caused when the handle was assembled and the attachment screw torque was too high causing a fracture in the chrome strip.

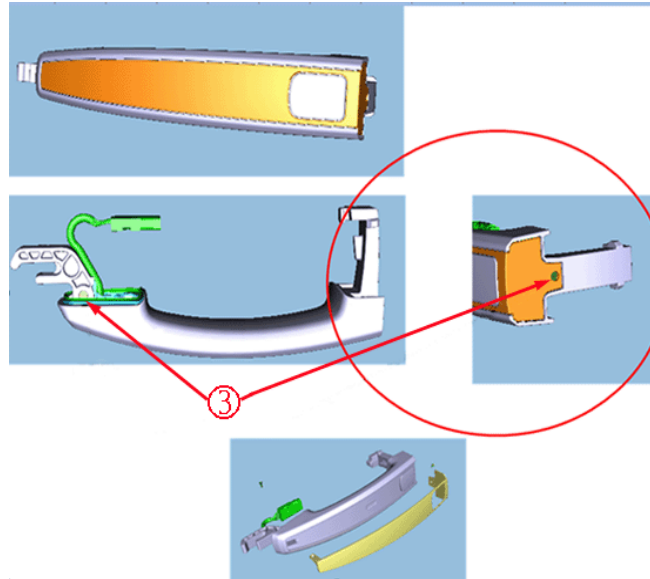
Recommendation/Instructions

Chrome door handle strips are only available for service with a paint to match handle. Order a replacement door handle and transfer the chrome strip from the replacement part to the OE (painted) handle.

Repair information for vehicles WITHOUT Passive Entry (RPO ATH):



Repair information for vehicles equipped with Passive Entry (RPO ATH):



2367491

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
*1080008	Replace Chrome Trim on Front Side Door Outside Handle	0.4 hr
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.