

File No. 23013(C)

Item No. 7

SUNSHINE ORDINANCE TASK FORCE AGENDA PACKET CONTENT LIST

Committee: Sunshine Ordinance Task Force

Date: 4/3/2024

- Complaint Summary Page: 2
- Complaint Page: 6*
- Complainant's Supporting Documents Page: 33*
- Respondent's Supporting Documents Page: 216
- Other Documents *(Notice of Hearing, Communications, etc.)* Page: 219
- Public Correspondence Page: _____

OTHER

- _____ Page: _____
- _____ Page: _____
- _____ Page: _____
- _____ Page: _____
- _____ Page: _____

** An asterisked item indicates a document that exceeds 25 pages. The complete document is in the file and available on a disk.*

Completed By: Patricia H. Petersen (3/27/2024)

Complaint Summary

Sunshine Ordinance Task Force Complaint Summary

File No. 23013 A-E

Chris Ward Kline v Department of Public Health (A)
Chris Ward Kline v Office of the Sheriff (B)
Chris Ward Kline v Mayors Office (C)
Chris Ward Kline v Department of Emergency Management (D)
Chris Ward Kline v SF Police Department (E)

Date filed with SOTF: 1/28/2023

Contact information:

Chris Kline (ckblueaqua@gmail.com) Complainant
Deirdre Hussey (deirdre.hussey@sfdph.org) Public Health; Paul Miyamoto
(paul.miyamoto@sfgov.org) Sheriff's Office; Victor Lim (victor.lim@sfgov.org) Dept. of
Emergency Management; Christopher G. Beauchamp (Christopher.G.Beauchamp@sfgov.org)
Police Dept.; Hank Heckel (hank.heckel@sfgov.org) Mayor's Office (Respondents)

File No. 23013 A Complaint filed by Chris Ward Kline against Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 E Complaint filed by Chris Ward Kline against A-E SF Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 A Complaint filed by Chris Ward Kline against Department of Public Health (A) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Request for all communications between Public and Chris Ward Kline that deal with the app Once Systems and Bitfocus, as well as any and all APPS.

DPH response stated that they conducted a search, and the only results were emails sent by Mr. Ward Kline himself.

File No. 23013 B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Request for all public records to include epidemiology, behavioral health surveillance to include communications from county to and from Chris Ward Kline. See file for additional details.

File No. 23013 C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

It is unclear as to the exact nature of the request for records. There is an email sent to various departments requesting records, but it is not clear what was requested from the submitted documents. The request is most likely for the following:

Electronic surveillance, Microphone Surveillance, Physical Surveillance and Technical Surveillance for both main files records and cross references.

File No. 23013 D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Electronic surveillance, Microphone Surveillance, Physical Surveillance and Technical Surveillance for both main files records and cross references.

File No. 23013 E Complaint filed by Chris Ward Kline against the SF Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

It is unclear as to the exact nature of the request for records. There is a email sent to various departments requesting records but it is not clear what was requested from the submitted documents. The request is most likely for the following:

Electronic surveillance, Microphone Surveillance, Physical Surveillance and Technical Surveillance for both main files records and cross references.

Complaint



SUNSHINE ORDINANCE TASK FORCE
1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102
Tel. (415) 554-7724; Fax (415) 554-7854
http://www.sfgov.org/sunshine

SUNSHINE ORDINANCE COMPLAINT FORM

Complainant Name (Optional)

Chris WARD Kline

Date of Request:

1/28/2023

Please identify the City Official(s) and/or Employee(s) against whom the complaint is being made:

SFOPH, Sheriff, SFOO, DEM + MAYOR

Please identify the Officials' and/or Employees' Board, Commission, Task Force, Department or other type of agency.

Same as ABOVE

Name of the Custodian of Records tasked with providing the requested information:

London Breed + MARY Ellen Carroll

- Alleged violation of public records access
Alleged failure to provide information in a timely manner in accordance with the provisions of the Sunshine Ordinance
Alleged violation of a public meeting
Please indicate date of meeting if known

Sunshine Ordinance Section(s)

67.21; 67.24(B)(0); 67.25

(If known, please cite specific provision(s) being violated)

Please describe the alleged violation. Use additional paper if needed. Please attach any relevant documentation which supports your complaint.

See ATTACHED word Document for specific Details.

Are you requesting a public hearing before the Sunshine Ordinance Task Force? 1

yes no

If yes, please provide 1 or more preferred method(s) of contact:

- Phone:
Mailing Address:
Fax:
Email:
Other:

Signature:

[Handwritten Signature]

Date:

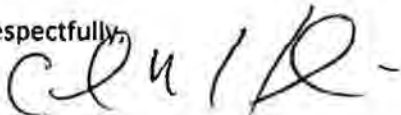
1/28/2023

NOTICE: PERSONAL INFORMATION THAT IS PROVIDED WHEN ADDRESSING A PUBLIC POLICY BODY IS SUBJECT TO DISCLOSURE UNDER THE CALIFORNIA PUBLIC RECORDS ACT AND THE SUNSHINE ORDINANCE. MEMBERS OF THE PUBLIC ARE NOT REQUIRED TO PROVIDE PERSONAL IDENTIFYING INFORMATION, AND COMPLAINANTS MAY REMAIN ANONYMOUS. HOWEVER, FOR PROPER NOTICING AND PROCESSING OF A HEARING REQUEST, A RELIABLE MEANS OF CONTACT IS RECOMMENDED. PLEASE NOTE THAT THE SOTF ADMINISTRATOR WILL NOT REDACT ANY INFORMATION PROVIDED IN THESE SUBMISSIONS.

SUNSHINE ORDINANCE COMPLAINT FORM ALLEGED VIOLATION

- 1) Numerous request with SFDPH, SFPD, DEM and Sheriff's Department for public records for my person with most recent request dated December 13, 2022 – see that specific enclosed request for the entirety of request, specifics to include all surveillance, health surveillance, HIV surveillance and all audio/video surveillance. Pg 3-5
- 2) Please note on pg 5 "You will receive the Sheriff's office response no later than January 6, 2023" signed by Alison Lambert, Legal Assistant, San Francisco Sheriff's Office, Central Records and Warrants Unit.
- 3) Please note on pg 2, as on January 27, 2023 that request aforementioned in 1) and 2) is still listed as 'in progress' and I have not been notified via any other communications. These records have been delayed for over 8 plus months now.
- 4) All other pages in this request are a sampling and not all request sent to SFDPH, DEM, SFPD and Sheriff's Department. I have notified the Mayor, SFPD, Sheriff and Director Colfax several times of these attempts and it is obvious that there is stalling, and hesitancy to turn over the documents in the city/county possession.
- 5) The city and county utilizes an app called One System, which offers a variety of surveillance type tools to include GPS/GPRS, tracking documents and tracking individuals. Due to the GPS abilities, all data would eventually be stored within the Sheriff's Department and/or Department of Emergency Management. Just with One System, there would be records concerning myself. I'm asking for all records not just with One System, but all notes, files, surveillance, request, etc.
- 6) HIPPA Law does state that it is not required to turn over 'audio files' in protective health records; however, that a typed or otherwise printed format of the transcript is required for review by the person's health record it pertains too. The aforementioned agencies are refusing to turn over any records stating federal protection which is not valid nor true. Surveillance 'supremacy laws' lie within the city and county and are reviewable records and can be challenged in the court of law. For example, if a person was on HIV or Health Surveillance for Public Health to guide a patient to healthcare by audio means, a complete transcript of the interaction between 'operator and patient' shall be made available for review.
- 7) I'm in the process of amending my medical records with the Veterans Affairs and Kaiser. Records already received clearly would show that San Francisco has records that I'm requesting to review, challenge and potentially challenge in the court of law.
- 8) It is my desire to work with the city and county outside the court of law in resolving disputes, access to the records and their assistance with amending my records.

Respectfully,



Chris Ward Kline

1/28/2023



San Francisco Sheriff's Office

MENU

Records Menu

FAQs

See All FAQs

What types of records are available?

Are there fees for public records requests?

What records are exempt from public requests?

When will I receive records for my public request?

If a records does not exist, can the agency create a record in response to my request?

Public Records Request about a month ago P001596-121322 Public Records Request Status : Received Chris Kline	In Progress
<input type="button" value="View File(s)"/> <input type="button" value="Details"/>	

Public Records Request 3 months ago P001470-101922 Public Records Request Status : Partial Release Chris Kline	Completed
<input type="button" value="View File(s)"/> <input type="button" value="Details"/>	

Subpoena Duces Tecum about a year ago S000127-070521 All public health records to include epidemiology, behavioral health surveillance to include communication from county to and from Chris Ward Kline. Information should include all communication transmitted through Public Broadcast, Emergency Broadcast and Public Health Communication and any additional surveillance networks within San Francisco County via voice synthesizers and utilization of text to voice/speech and voice/speech to text during all periods from 9/2001 through July 4, 2021. It should be noted that plaintiff was not in prison nor affiliated with a gang; however, Plaintiff is requesting electronic surveillance listed above but also any	Completed
--	------------------



2

12/23/22, 1:09 PM

Gmail - [Records Center] Public Records Request :: P001596-121322



Chris K. <ckblueaqua@gmail.com>

[Records Center] Public Records Request :: P001596-121322

1 message

San Francisco County Sheriff <sfsheriff@govqa.us>
To: "ckblueaqua@gmail.com" <ckblueaqua@gmail.com>

Fri, Dec 23, 2022 at 11:26 AM

--- Please respond above this line ---



RE: Public Records Request of December 13, 2022, Reference # P001596-121322

Dear Chris Kline,

On *December 13, 2022*, the San Francisco Sheriff's office received your request for records pursuant to the California Public Records Act (CPRA) wherein you requested the following:

See original request and additional items. I'm also looking for encrypted files of Interoperable Communication, text-to-voice/voice to text and for these files to be decrypted and turned over within a reasonable amount of time. It is how public health and safety uses technology. For example, it picks up code words such as 'what is the speed limit? and the technology is supposed to inform me with computers and devices talking to me the individual. It is not classified nor confidential. It is the same devices and equipment that churches use, Federal Prisons, jails and protective housing folks as well as folks with HIV. It is also used to protect politicians inside city hall and outside during events in which SFPD and Sheriff's places on large swarths of people during these events and with the equipment atop the County Library and Asian Art Museum.

I know these records exist as they exist in all approximately 3,030 counties across the United States. This is not an abnormal request, just all files related to me and interaction with former and current employees.

I understand the legal issues and the facts that some former and possible current deputies have went to fall with their surveillance duties. The office of the Sheriff is to uphold the law with the upmost integrity.

I can if needed request this information from the District of Columbia Public Safety as that is where the Interface for the entire system that wraps up to federal agencies such of Commerce, Labor, DOJ, HHS, AND multiple others. It is also available at the FCC.

I'm also requesting all information from the Sheriff's Department on any investigation conducted by current and former employees using this equipment. I have also submitted an

12/23/22, 1:09 PM

Gmail - [Records Center] Public Records Request :: P001596-121322

Internal Affairs request and have submitted over 60 pages of documentation. There would have been notes added to my file and those are public records.

Besides One System which I have 100% proof that Department of Emergency Management and the Sheriff's Department uses, amongst others, but to also include the following:

1) body worn cameras, 2) Inmate phone call recording, 3) CCTV Cameras, 4) Fiber Optic Cameras and Under door cameras, 5) GPS Tracking devices, 6) HNT Throw Phone/Camera, 7) any stingray or related technology, 8) Recon Scout, 9) Constant Contact, 10) Google Web Analytic, 11) drones, 12) RFID Scanner, 13) Vehicle and Mobile Command Cameras, 14) SCRAM Ankle Bracelet, 15) Dataworks Plus Digital Photo, 16) Cellbrite, 17) Lil Ears Microphone, 18) Irobot, 19) Vetmax Camera, 20) Wolstenholme Hazprobe, 20) Andros Robotics with Camera, 21) under vehicle Camera, and all other apps, devices and technology.

As a portion of this has been answered already, please disregard the portions already answered by your office such as P.R.E.P.

All records within the Sheriffs Department, the Department of Emergency Management and other agencies to include she Sheriff Department Community Programs and Engagement Programs to include but not limited too: Current and valid P.R.E.P. certification from the California Department of Health and for all other records that are known to exist on a variety of incidents, issues, surveillance to include: interviewing gang members, interviewing homeless people, interacting with people on the app

One System, public health surveillance and safety equipment to include and not limited too: All Central Records Systems to include but not limited to Electronic/Microphone/Physical and Technical Surveillances for both main file records and cross reference files. These records are known to exist as all apps that utilize GPS and GPRS data, with One System and all other apps such as public health, public safety and political surveillance to include any and all surveys and messages sent to any and devices specific to Chris Ward Kline. a previous request for records was denied by Retired Deputy James Wilson which would be misconduct of a public official since the records do exist. --- Clarification response: --- I was asked for follow up on two specific parts of my records request: 1) P.R.E.P. is the Post Release Education Program, certification #380083BN expired 5/31/2017. It is required by state law as the Sheriff conducts outpatient Alcohol and/or other Drug Services. California Department of Health Care Services issues the certification. 2) the App One System was purchased by the city and county of San Francisco from Bitfocus, Inc. and is used in all agencies within the city and county of San Francisco to multiple day to day functions, monitors SIGINT, is assigned a FCC channel, and used for Protection for elected officials, gang surveillance, public health day to day operations, public safety day to day operations. With it, you can program signals to go to peoples homes, cell phones, police vehicles, fire trucks, etc. and it is being used illegally by a few in San Francisco to influence people for various personal and political reasons. Simply put, I want all information that applies to me, impacted me, etc that was used on that FCC channel. You can contact this person's email shome.vasudevan@sfgov.org who has the certification which expires in the year 2030. SFIA COMMUNICATIONS DEPT SAN FRANCISCO, SAN MATEO, SAN FRANCISCO, CA P: (650)821-3644 SY - Trunked Public Safety 700 MHz WQMR423 - Call Sign 90.523(A) - GOVERNMENT AGENCIES SAN FRANCISCO INTERNATIONAL AIRPORT PUBLIC SAFETY RADIO SYSTEM City Agency HSH is the largest agency in the city and county. It uses the app and issues credentials to agencies and individuals to, when done legally, to guide people to healthy decisions. When it is being done illegally, it can force people to move that they don't like, that don't vote for a specific person, or donate to a specific person or cause. Please let me know if there is additional information needed.

I'm also concerned that at least one record was removed from this service request system in

12/23/22, 1:09 PM

Gmail - [Records Center] Public Records Request :: P001596-121322

which the Legal Office stated that they needed two more weeks to review my claim asking for my knowledge of P.R.E.P. and One System.

I'm also looking for all credentials that were given out to any citizen, former and current employee and purpose of allowing them credentials. Within San Francisco, over 50 agencies utilize One System, from churches, non profit, Department of Emergency Management, Public Health, and politicians use to send out MailChimp, SurveyMonkey, SurveyGizmo, etc.

If the Sheriff was not able to monitor this system, a person could at any time, send an email, text, call with the aforementioned apps, to inmates or visitors entering into City Hall. It sends bots and malware that turn on a persons phone, and then can be a live operator, program, questionnaire, etc to cause violence within areas that are protected by the Sheriff's Department.

IT WOULD BE IMPOSSIBLE FOR THE SHERIFF NOT TO HAVE ANY DOCUMENTATION CONCERNING THIS, LET ALONG SOMEONE THAT HAS VISITED SAN FRANCISCO, FREQUENTED SAN FRANCISCO, SPOKE AT CITY HALL, ETC.

I'm also including multiple dates and times in which current and former Sheriff's employees were using surveillance on me at various times and the obstruction that occurred.

The Sheriff's Office responds to your public records request as follows: The Sheriff's office is conducting an extensive review to locate and review responsive records in order to respond to your public records request. Please be advised that because of the need to consult with another unit in our department, the Sheriff's office is hereby invoking an extension of time of 14 days under Gov. Code section 6253(c). On or before January 06, 2023, the Sheriff's office will notify you if we locate any records that are responsive and not exempt from disclosure to your request, in addition to providing a date that non exempt records will be provided to you.

You will receive the Sheriff's office response no later than January 06, 2023.

Sincerely,

Alison Lambert
Legal Assistant
San Francisco Sheriff's Office
Central Records & Warrants Unit

To monitor the progress or update this request please log into the Records Request System

Powered by
GovQA



Sheriff's Office

Records Menu

[View File\(s\)](#) [View Message\(s\)](#)

FAQs

[See All FAQs](#)

What types of records are available?

Are there fees for public records requests?

What records are exempt from public requests?

When will I receive records for my public request?

If a records does not exist, can the agency create a record in response to my request?

Request / Incident Summary

Request Type: Public Records Request

Contact E-Mail: ckblueaqua@gmail.com

Reference No: P001596-121322

Status: Received

UPLOADED FILES



Files	12/13/2022	Image.pdf
	12/13/2022	SHE_Surveillance_Technology_Exemption_Letter.pdf

Additional Information

Type of Record(s):*

- Incident Related Records
- Calls for Service
- Crime Statistics
- Policy and Procedures
- Other (describe below)

Incident Details

Incident Number: **Date of Incident:** 12/12/2022 **Time of Incident:** various

Location/Address: **Date Range:**



DL Landmark

Deputy Name:

Deputy Star Number:

View Message

The San Francisco Sheriff's Office received a public records request from you on December 13, 2022.

Your request mentioned the following: *See original request and additional items. I'm also looking for encrypted files of Interoperable Communication, text-to-voice/voice to text and for these files to be decrypted and turned over within a reasonable amount of time. It is how public health and safety uses technology. For example, it picks up code words such as 'what is the speed limit?' and the technology is supposed to inform me with computers and devices talking to me the individual. It is not classified nor confidential. It is the same devices and equipment that churches use, Federal Prisons, jails and protective housing folks as well as folks with HIV. It is also used to protect politicians inside city hall and outside during events in which SFPD and Sheriff's places on large swarths of people during these events and with the equipment atop the County Library and Asian Art Museum. I know these records exist as they exist in all approximately 3,030 counties across the United States. This is not an abnormal request, just all files related to me and interaction with former and current employees. I understand the legal issues and the facts that some former and possible current deputies have went to fall with their surveillance duties. The office of the Sheriff is to uphold the law with the upmost integrity. I can if needed request this information from the District of Columbia Public Safety as that is where the Interface for the entire system that wraps up to federal agencies such of Commerce, Labor, DOJ, HHS, AND multiple others. It is also available at the FCC. I'm also requesting all information from the Sheriff's Department on any investigation conducted by current and former employees using this equipment. I have also submitted an Internal Affairs request and have submitted over 60 pages of documentation. There would have been notes added to my file and those are*

Save

New Message

Properties List

Messages

Print Message (PDF)





SAN FRANCISCO DEPARTMENT OF EMERGENCY MANAGEMENT

Custodian of Records

Request for Dispatch Records

(San Francisco Sunshine Ordinance, Administrative Code §67.1.seq.)

2022 SEP -5 PM 5:53

Date of Request: September 4, 2022 NOTE: No Same Day Service Available

Requestor Name: Chris Ward Kline

Address: 237 Kearny St, PMB 114

City/State/Zip: San Francisco, CA 94108 Telephone:

Records Requested: [] CAD Printout [x] Telephone Audio (\$35) [x] Radio Audio (\$35)

[x] Other (specify): public health and public safety surveillance

CAD Number: Case or Incident Number:

Date of Incident: various Time of Incident: various

Incident Location: various

Other identifying information or details (be specific): Please conduct a search of the Central Records System, including

but not limited to the Electronic Surveillance (ELSUR) Indices, the Microphone Surveillance (MISUR) the Physical Surveillance (FISUR) indices, and the Technical Surveillance (TESUR) indices, for both main file records and cross references.

Fee Schedule: (City / County employees - DO NOT USE THIS FORM)

Audio: \$35.00 for phone audio for each CAD requested; \$35.00 for radio audio for each CAD requested.

Print: Printouts over 100 pages billed at \$0.10 per page.

Payment is by cash, check or money order

When Requesting by Email: Send the completed form to dem.records@sfgov.org.

(If you are requesting audio files, please mail the request form with exact payment to avoid a delay in receipt of the records requested. We cannot process electronic payments.)

Method of Delivery: Please check an option below. We cannot currently send records by email

[] I would like to inspect records by mail. Please send the records to the address above. I understand I must pay any applicable fees before the Department will send the records.

[x] I would like to inspect & pick up a copy of the records from the Department of Emergency Management. Please advise when the records are ready. I understand I must pay any applicable fees before the Department will release copies to me.

For Office Use Only

Date Completed: Completed By:

Comments:



Public Records Portal

MENU

Public Records Menu

FAQs

[See All Past FAQs](#)

[Obtain an Existing Police Report](#)

[Requesting Public Records from the Police Department](#)

[Public Records Policy & Procedures](#)

[Fees for Public Records](#)

[Department Records that are Subject to Disclosure](#)

Select Language ▼

Public Records Request

[View File\(s\)](#)

[View Message\(s\)](#)

Request Type: Public Records Request

Description: Public records are defined as any writing containing information relating to the conduct of the public's business prepared, owned, used, or retained by any state or local agency regardless of physical form or characteristics.

Contact E-Mail: CKBlueaqua@gmail.com

Reference No: P084503-091622

Status: Completed

UPLOAD DATE



DOWNLOAD ALL

Files:	09/26/2022	P84503_-_9.26.22_sfpd_response.pdf

Describe the Record(s) Requested:

From: Chris K. <ckblueaqua@gmail.com> Sent: Tuesday, September 13, 2022 4:19 PM To: Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org> Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Peskin, Aaron (BOS)

<aaron.peskin@sfgov.org> Cc:
 SFPD, Chief (POL)
 <sfpdchief@sfgov.org>; Pojman,
 Natalie (DPH)
 <natalie.pojman@sfdph.org>;
 Varisto, Michaela (DPH)
 <michaela.varisto@sfdph.org>
 Subject: Department of
 Emergency Management
 Response This message is from
 outside the City email system. Do
 not open links or attachments
 from untrusted sources. Good
 evening, Department of
 Emergency Management
 Response denies and record
 within 72 hours or request. It
 should be noted that on a SF gov't
 website, the partner agencies list
 was changed by IT and an
 appropriate list of previous and
 new are recorded which points to
 obstruction. I will be asking for a
 complete list and once again, I
 respectfully request the
 documents from Public Health,
 and any/all agencies that have
 record that include but not limited
 to: 'Electronic Surveillance
 (ELSUR) indices, the Microphone
 Surveillance (MISUR) indices, the
 Physical Surveillance (FISUR)
 Indices, and the Technical
 Surveillance (TESUR) Indices, for
 both main file records and cross
 reference files'. Respectfully, Chris
 Ward Kline

Incident Number: *if known*

Police Officer(s) Involved: *if known*

Time of Incident: *specify AM or PM, if known*

Date Range From: *if applicable*


Date Range To: *if applicable*

Preferred Method to Receive Records: Electronic via Records Center

Cancel

Messages

 Print Messages (PDF)

✓  On 9/26/2022 2:26:10 PM, San Francisco Police Records Portal wrote:

Subject: Public Records Request :: P084503-091622

Body:

September 26, 2022

Via email CKBlueaqua@gmail.com

Chris Ward Kline
237 Kearny Street Apt 104
San Francisco, CA 94108


RE: Public Records Request, dated September 16, 2022, Reference # P084503-091622

Dear Chris Ward Kline:

In response to your request, please see attached document(s).

Sincerely,

Lieutenant Lynn Reilly #1141
Officer in Charge
Risk Management - Legal Division

✓  On 9/16/2022 12:51:13 PM, San Francisco Police Records Portal wrote:



Dear Chris Ward Kline:

Thank you for your interest in public records of the San Francisco Police Department ("SFPD").

The San Francisco Police Department ("SFPD") received your request, dated September 16, 2022 and given the reference number **P084503-091622** for tracking purposes.

Record(s) Requested: From: Chris K.

Sent: Tuesday, September 13, 2022 4:19 PM

To: Breed, Mayor London (MYR) ; Colfax, Grant (DPH) ; Walton, Shamann (BOS) ; Peskin, Aaron (BOS)

Cc: SFPD, Chief (POL) ; Pojman, Natalie (DPH) ; Varisto, Michaela (DPH)

Subject: Department of Emergency Management Response

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good evening,

Department of Emergency Management Response denies and record within 72 hours or request.

It should be noted that on a SF govt website, the partner agencies list wss changed by IT and an appropriate list of previous and new are recorded which points to obstruction.

I will be asking for a complete list and once again, I respectfully request the documents from Public Health, and any/all agencies that have record that include but not limited too:

'Electronic Surveillance (ELSUR) indices, the Microphone Surveillance (MISUR) indices, the Physical Surveillance (FISUR) Indices, and the Technical Surveillance (TESUR) Indices, for both maim file records and cross reference files'.

Respectfully,

Chris Ward Kline

Your request is being forwarded to the appropriate department(s) for processing and you will be notified once the request is complete.

You can monitor request progress at the link below. Thank you for using the San Francisco Public Records Center.

San Francisco Police Department

To monitor the progress or update this request please log into the SFPD Public Records Center.

✓ On 9/16/2022 12:51:12 PM, San Francisco Police Records Portal wrote:

Request was created by staff

GovQA is an SFPD authorized third party vendor which facilitates incident report request services for CISU. SFPD accepts no liability for the accuracy of content on the linked GovQA webpages. Members of the public may still make requests using U.S. mail or email by using the Incident Report Request Form(s). Those requests will be manually entered and tracked in the Incident Report Request Portal by a member of CISU. An account on the Incident Report Request Portal can be created to track the request online.

Powered by
GovQA



London Breed
Mayor

Department of Emergency Management



Mary Ellen Carroll
Executive Director

To: Chris Ward Klein
237 Kearny St., PMB 114
San Francisco, CA 94108

From: Custodian of Records

Date: September 7, 2022

Re: Records Request

We are in receipt of your request regarding:

***Electronic Surveillance (ELSUR) Indices, the
Microphone Surveillance (MISUR), the Physical
Surveillance (FISUR) Indices, and the Technical
Surveillance (TESUR) Indices, for both main file records
and cross references.***

The San Francisco Department of Emergency Management does not maintain such records. You may wish to contact the San Francisco Police Department for further.

**San Francisco Police Department
Risk Management Office
1245 3rd Street, 4th Floor
San Francisco, CA 94158**

If you have any further questions, please feel free to contact our offices at 415-558-3826.



San Francisco Sheriff's Office

ENU

Records Menu

[View Message\(s\)](#)

FAQs

[See All FAQs](#)

What types of records are available?

Are there fees for public records requests?

What records are exempt from public requests?

When will I receive records for my public request?

If a records does not exist, can the agency create a record in response to my request?

Request / Incident Summary

Request Type:

Public Records Request

Contact E-Mail:

ckblueaqua@gmail.com

Reference No:

P000320-041221

Status:

No Records Exist

Additional Information

Type of Record(s):

- Incident Related Records
- Calls for Service
- Policy and Procedures
- Other (describe below)

The Sheriff's Office is not the custodian of records of mugshots and arrest records. To obtain copies of your criminal history and mug shots, you must contact the San Francisco Police Department, ID Bureau, located at 850 Bryant St., Room 475, San Francisco, CA 94103. The SFPD ID Bureau is open Monday - Friday, 8:00 a.m. - 5:00 p.m., and their telephone number is (415) 553-1415. You should also bring a valid government issued ID.

Incident Details

Incident Number:

Date of Incident:

Time of Incident:

04/12/2021

1335

Location/Address:

Lake Merritt BART

Please be as specific as possible including the exact address or landmark.

Date Range:

Since 09/2000

If Applicable



Involved Party:

Various members of SF County Public Safety

Describe the Record(s) Requested:

Date of Incident: 04/12/2021 Today at 1335 hrs, I received a call from number 628-227-3227 which was used to place a survey and surveillance on my phone 415-203-1662. The surveillance was and is illegal and there are no reasons for surveillance to be placed on me, friends or family. I'm requesting that these records are turned over to me immediately in order to file criminal charges and to start civil proceedings on all parties involved. The surveillance has been occurring regularly off and on since approximately 09/2000 and lately 24/7 from San Francisco Public Safety. I will be requesting similar documentation from Alameda County, the state of California, FBI and Health and Human Services. I will request a subpoena for these records as well. Respectfully, Chris Ward Kline

As a default, all records are provided to the requester electronically through the online Records Request System. If you would like to receive your records in an alternative format please select the format below. Please note copy fees may apply for non-electronic delivery.

Alternate Method to Receive Records:

Electronic Records

If you have any documents that may assist in responding to your request, please attach here:

New Message

Return to List

Messages

Print Messages (PDF)

On 4/13/2021 7:54:53 AM, San Francisco County Sherfff wrote:

Subject: [Records Center] Public Records Request :: P000320-041221

Body:

RE: Public Records Request of April 12, 2021, Reference # P000320-041221

Dear Chris Kline,

On April 12, 2021, the San Francisco Sheriff's Office received your request for records pursuant to the California Public Records Act (CPRA) wherein you requested the following:

Today at 1335 hrs, I received a call from number 628-227-3227 which was used to place a survey and surveillance on my phone 415-203-1662. The surveillance was and is illegal and there are no reasons for surveillance to be placed on me, friends or family.





San Francisco Sheriff's Office

MENU

Records Menu

FAQs

See All FAQs

What types of records are available?

Are there fees for public records requests?

What records are exempt from public requests?

When will I receive records for my public request?

If a records does not exist, can the agency create a record in response to my request?

Subpoena Duces Tecum about a year ago

S000127-070521

Completed

All public health records to include epidemiology, behavioral health surveillance to include communication from county to and from Chris Ward Kline. Information should include all communication transmitted through Public Broadcast, Emergency Broadcast and Public Health Communication and any additional surveillance networks within San Francisco County via voice synthesizers and utilization of text to voice/speech and voice/speech to text during all periods from 9/2001 through July 4, 2021. It should be noted that plaintiff was not in prison nor affiliated with a gang; however, Plaintiff is requesting electronic surveillance listed above but also any involving communication with gang members and current and/or former prisoners. Respectfully, Chris Ward Kline 415-203-1662 p.s. please do not utilize my cell phone number or my email to place electronic surveillance based on this request.

Status : No Records Exist

Chris Kline

[View File\(s\)](#)

[Details](#)

Public Records Request about a year ago

P000320-041221

Completed

Public Records Request
Status : No Records Exist

Chris Kline

[Details](#)



The surveillance has been occurring regularly off and on since approximately 09/2000 and lately 24/7 from San Francisco Public Safety.

I will be requesting similar documentation from Alameda County, the state of California, FBI and Health and Human Services.

I will request a subpoena for these records as well.

Respectfully,

Chris Ward Kline

The Sheriff's Office has performed a diligent search and determined that no such record exists. The Sheriff's Office has no duty to create a record that does not exist at the time of the request. Sander v. State Bar of California (2013) 58 Cal.4th 300.

This completes the Sheriff's office response to your request under the California Public Records Act. If you would like to make a new public records request of the Sheriff's Office, please make your request at the Records Request System.

Sincerely,

James Wilson
Retired Deputy #1093
San Francisco Sheriff's Office
Central Records & Warrants Unit

> On 4/12/2021 4:31:09 PM, San Francisco County Sheriff wrote:

> On 4/12/2021 4:31:08 PM, Chris Kline wrote:



London N Breed
Mayor

Department of Emergency Management
1011 Turk Street, San Francisco, CA 94102

Phone: (415) 558-3826
Fax: (415) 558-3869



Mary Ellen Carroll
Executive Director

CUSTODIAN OF RECORDS
REQUEST FOR DISPATCH RECORDS INSTRUCTIONS
(San Francisco Sunshine Ordinance, Administrative Code §67.2.seq.)

Dear Requestor:

Fill out each line as applicable. Specifically identify the information you are attempting to obtain.

The following information must be supplied to ensure your request is accepted:

- ✓ **Date of your request**
- ✓ **Name, address and contact telephone number**
- ✓ **CAD or police case number (if available)**
- ✓ **Date of the incident**
- ✓ **Location of the incident – if requesting address history, please list the date range**
- ✓ **Any other identifying information (i.e. requests for all calls to a particular location)**

If you do not have all of the above required information, please fill out the form to the greatest extent possible. *Incomplete requests may delay our ability to process the request in a timely manner or at all.*

We can use a police case number to locate your CAD record; however, **we do not have access to San Francisco Police reports.** For copies of a police report, contact SFPD – Record Management via their web portal at www.sanfranciscopolice.org. You may also call 415.575.7232 or email them at sfpd.cisu.reports@sfgov.org.

If your request requires a payment, we currently accept cash, check, or money order. To avoid delays in receipt of your request, please include payment in the exact amount due with the request form.

WE CANNOT PROVIDE RUSH SERVICE. Requests are processed in the order received. While we process requests as quickly as possible, we have up to 10 calendar days to accept or deny the request. It is not necessary to call for the status of your request.

You may submit a completed form via US mail, in person, fax, or email.

In person: There is a secure drop box in our lobby along with additional blank forms for your convenience.

Fax: You may fax us at 415.558.3869.

Email: dem.records@sfgov.org – Printouts only

We cannot return records by email at this time. You must choose whether to pick up the responsive records in person, or have them mailed to you via the return address you include on the form.

Mail: Department of Emergency Management
Attn: Custodian of Records
1011 Turk St
San Francisco CA 94102



SAN FRANCISCO DEPARTMENT OF EMERGENCY MANAGEMENT

Custodian of Records

Request for Dispatch Records

(San Francisco Sunshine Ordinance, Administrative Code §67.1 seq.)

Date of Request: October 19, 2022 NOTE: No Same Day Service Available

Requestor Name: Chris WARD Kline

Address: 237 Kearny ST PMB 114

City/State/Zip: San Francisco, CA Telephone: 415-513-9334

Records Requested: CAD Printout Telephone Audio (\$35) Radio Audio (\$35)

Other (specify): All surveillance - see

CAD Number: All Case or Incident Number: All attached

Date of Incident: All Time of Incident: All

Incident Location: All

Other identifying information or details (be specific): See ATTACHED email

sent to Sheriff's Dept. I want their records and All stored with DEM.

Fee Schedule: (City / County employees - DO NOT USE THIS FORM)

Audio: \$35.00 for phone audio for each CAD requested; \$35.00 for radio audio for each CAD requested.

Print: Printouts over 100 pages billed at \$0.10 per page.

Payment is by cash, check or money order

When Requesting by Email: Send the completed form to dem.records@sfgov.org.

(If you are requesting audio files, please mail the request form with exact payment to avoid a delay in receipt of the records requested. We cannot process electronic payments.)

Method of Delivery: Please check an option below. We cannot currently send records by email

- I would like to inspect records by mail. Please send the records to the address above. I understand I must pay any applicable fees before the Department will send the records.
- I would like to inspect & **pick up a copy** of the records from the Department of Emergency Management. Please advise when the records are ready. I understand I must pay any applicable fees before the Department will release copies to me.

For Office Use Only

Date Completed: _____ Completed By: _____

Comments: _____



Chris K. <ckblueaqua@gmail.com>

RE: Request for One System, Bitfocus App and Network Communication

2 messages

DPH Sunshine <dph.sunshine@sfdph.org>
To: "Chris K." <ckblueaqua@gmail.com>
Cc: DPH Sunshine <dph.sunshine@sfdph.org>

Tue, Sep 20, 2022 at 12:39 PM

Requester,

DPH IT conducted an email search of the records you request below. The only results were emails you have sent to DPH yourself; however, copies of those communications are attached here as PDFs.

This concludes your public records request.

From: Chris K. <ckblueaqua@gmail.com>
Sent: Thursday, September 15, 2022 2:52 PM
To: Varisto, Michaela (DPH) <michaela.varisto@sfdph.org>
Cc: Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; SFPD, Chief (POL) <sfpdchief@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>
Subject: Request for One System, Bitfocus App and Network Communication

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Michaela Varisto,

I was reviewing my request and noticed your name on all the comments.

I'm now requesting all communications between Public Health and me, Chris Ward Kline that deal with the app One System and Bitfocus, as well as any and all APPS.

I have documentation that shows Public Health utilizes this app as well as other partner agencies within San Francisco.

I have reviewed all state and federal law as well as SF Public Health Manuals and have not seen any protections federally or within the state of California. It does show that these communications are reviewable and amendable with cause, which I have or can show. It also shows that these records can be challenged in state and federal court. It is my desire to resolve this within the county, collectively, amicably and timely.

9/21/22, 9:42 AM

Gmail - RE: Request for One System, Bitfocus App and Network Communication

I've been very patient with San Francisco in requesting these records. In fact, due to not receiving these timely requests, it cost me a civil judgment federally against H.H.S. I do believe SF has brought suit or is still involved with a suit with H.H.S. and it is my belief that H.H.S. is also accessing your One System with credentials it should not have.

If I need to request these records via another agency, please advise where to send the request.

Respectfully,

Chris Ward Kline

Request Closed

Requester, it seems as though you are requesting your own protected health information. Please note medical record/health information requests are NOT public record requests. You may request medical records, in accordance with privacy protected law, by sending a fax to 628-206-8623 or visit the Medical Records Office at 1001 Potrero Ave, Building 5, 2nd Floor, Room 2B.

June 27, 2022, 4:00pm by Michaela Varisto

Public

Department Assignment


Public Health: Other

June 27, 2022, 3:56pm by Michaela Varisto

3 attachments

 **Batch 1.pdf**
853K

 **Batch 2.pdf**
1511K

 **Request for One System, Bitfocus App and Network Communication.pdf**
138K

Chris K. <ckblueaqua@gmail.com>

Tue, Sep 20, 2022 at 4:07 PM

To: grant.colfax@sfdph.org

Cc: "Varisto, Michaela (DPH)" <michaela.varisto@sfdph.org>, natalie.pojman@sfdph.org

Bcc: "Breed, Mayor London (MYR)" <MayorLondonBreed@sfgov.org>, SFPDChief@sfgov.org, Shamann.Walton@sfgov.org

Good afternoon Dr. Colfax,

I have sent you, as well as others, documented evidence that should be on my public health record with the city logo, Public Address on it.

I'm trying to resolve this without submitting to a city/county grand jury.

You certainly are not suggesting that these documents (that I submitted) are fraudulent, are you?

I know where the files are kept. Having send me only my emails will not suffice.

This would be best resolved without a grand jury convening or other legal means.

These documents have been produced in other counties, or should I say the county settled, because they did not want the files released.

I assure you, I have always wanted this resolved amicably; however, stalling, obstructing and not being straight forward, will potentially only backfire on city and county employees with potential civil and criminal penalties.

Having said that, I want to resolve this as soon as possible or I will discuss 'voices' as a byproduct of public health to guide people to healthy or unhealthy decisions. Voices are nothing more then public health and others to include politicians using for a host of issues.

It strongly appears that public health is protecting one or more politician, who acted outside of his scope.

This was filed with the FBI and DHS, as well as others.


Regards,


Chris Ward Kline

[Quoted text hidden]

3 attachments

 **Batch 1.pdf**
853K

 **Batch 2.pdf**
1511K

 **Request for One System, Bitfocus App and Network Communication.pdf**
138K

A reply must be received within ten (10) calendar days of the date this email was sent or your request will be closed and a new request will be required. Please respond in writing via the Records Request System so that there is a record of your response.

Upon receipt of your response, the department will further respond to your request as required by law.

Sincerely,

Juliana Petani
Legal Assistant
San Francisco Sheriff's Office
Central Records & Warrants Unit

To monitor the progress or update this request please log into the Records Request System



Complainant's Supporting Documents

From: Chris K. <ckblueaqua@gmail.com>
Sent: Thursday, February 23, 2023 6:17 PM
To: SOTF, (BOS)
Subject: Respectively Request a Stay

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good evening,

After most of the responses, I needed to ask your office to potentially ask for a stay of info collection and ask each agency, to follow up with their Senior Officials. If not, these agencies are outright lying and their bosses are setting them up to take the fall.

They are being led down a horrible path.

Let me explain:

Each agency uses tchnology to conduct surveys, questionnaires, programs, etc. It is done with computer technology that uses text-to-voice/voice-to-technology to gather information and data.

For example, a political party sends out these surveys to gather info, and agenda, etc. Another example would be emergency management training - once you attend, it is there to access at any time within your personal surveillance.

Some of the programs the city uses are MailChimp, SurveyMonkey, SurveyGizmo, etc. There are plenty others.

These programs are supposed to be automatic and computer only; however, a programmer or staff member could interject and alter the automatic program causing and altering outcomes.

These agencies are not even givng me the automatic, but simply stating nothing exist when that is impossible.

I will prove beyond a reasonable doubt, that these agencies have info on me, and not just a little info.

I do not want to embarass this city and county.

Please ask these agencies and senior officials for the info and provide an additional five days (business days). If these responses stand as is, I will utilize in potential next steps.

Respectfully,

Chris Ward Kline

From: Chris K. <ckblueaqua@gmail.com>
Sent: Thursday, March 9, 2023 2:40 PM
To: SOTF, (BOS)
Cc: Heckel, Hank (MYR); Hussey, Deirdre (DPH); Lim, Victor (DEM); Pojman, Natalie (DPH); Miyamoto, Paul (SHF); Toomey, William (POL); Young, Victor (BOS); Somera, Alisa (BOS); Calvillo, Angela (BOS)
Subject: Re: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall
Attachments: image001.png

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon SOTF,

In reading the bylaws and to expedite File Number 23013 (A-E) and to prevent further delays and respondents denials of files, evidence, I make the following request for March 21, 2023 at 1730 hrs which is not covered by the bylaws.

I request at least 8 minutes (total and combined) to present evidence against each department. I can link the presentation to include each department acting in concert (either formally or informally) to not release files.

The only time stipulation listed on the bylaws is for five minutes in presenting 'new' evidence to reopen the claim.

I will submit all documentation five days prior to hearing, with no foreseen delays, weather permitting.

Respectfully,

Chris Ward Kline
415-513-9334

On Fri, Mar 3, 2023, 3:32 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

Notice is hereby given that the Complaint Committee of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: March 21, 2023

Location: Room 408, City Hall

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 22134 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 22135 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 23013A Complaint filed by Chris Ward Kline against Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013E Complaint filed by Chris Ward Kline against San Francisco Police Department (E) e for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 15, 2023**.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724



Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

***Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.*

From: [Chris K.](#)
To: [SOTF \(BOS\)](#)
Cc: [Heckel, Hank \(MYR\)](#); [Hussey, Deirdre \(DPH\)](#); [Lim, Victor \(DEM\)](#); [Pojman, Natalie \(DPH\)](#); [Miyamoto, Paul \(SHF\)](#); [Toomey, William \(POL\)](#); [Young, Victor \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Calvillo, Angela \(BOS\)](#)
Subject: Re: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall
Date: Wednesday, March 15, 2023 2:12:16 PM
Attachments: [image001.png](#)
[INTROALL3212023.pdf](#)
[3212023 INTROALL.docx](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon,

I'm enclosing the last two documents that apply to each department and will be considered my Intro, and named INTRO-ALL, 3/21/2023. This concludes all files to be submitted by Chris Ward Kline.

The pdf is the documents for the Intro and the word doc explains the files. I'm going to attached the narrative to this email just in case you don't want to open the word document.

In addition, my apologies but I haven't received the response from the DEM, but it is not in my email folder or spam folder either.. Please provide prior to 1700 hrs today.

I'm also asking each agency, today at 1400 hrs, March 15, 2023 to cease and desist from all forms of Cyberstalking on me, my friends and my family. At this point, to attempt to influence statements, decisions, outcomes or to harass, intimidate would be additional criminal conduct.

Respectfully,

Chris Ward Kline
415-513-9334

MARCH 15, 2023

CHRIS WARD KLINE
250 KEARNY ST
618
SAN FRANCISCO, CA 94108
415-513-9334

RE: EXPLANATION OF INTRO ALL PAGES 1-12

Pg 1-2: DOJ critiquing proposed Gang Injunction in 2006 that would have utilized surveillance type of equipment. A few people and agencies did without the injunction and placed people on surveillance without court order or paperwork, then simply state that the paperwork doesn't exist because there was no warrant. If person continues to make waves, they attempt at all costs to claim the suspect, claimant or plaintiff as having mental health issues.

With this, you can 'isolate or quarantine' a person from his friends and family. Public Health uses this same surveillance for epidemics, sheriff and police to place people on gang surveillance (that the law didn't catch, so to teach them a lesson) and the mayor or others, place political dissidents on that pose a political threat. DEM (Department of Emergency Management) is the agency that collects and saves all the information, but they too, can utilize in an illegal manner. **This type of surveillance is simply called Cyberstalking which will clearly show the city and county of San Francisco has the devices, the technology and equipment to store such behavior.** A check and balance allows the state of California to have a copy of these files, as does the DOJ, Department of Commerce, Labor, Intelligence Community, Health and Human Services, amongst other county, state and federal partners due to protections and potential violations of the Constitution.

Pg 3: 14th Amendment Equal Protection and Other Rights state cannot deprive any person of life, liberty or property without due process of law....

Pg 4: 14th Amendment S1.5.2 right to be free from official stigmatization ref: 1971 Wisconsin v. Constantineau

Pg 5: 14 Amendment s1.5.3 Property Deprivations and Due Process – No state shall make or ENFORCE any law which shall abridge the privileges or immunities of citizens of the United States

Pg 6: Cyberstalking to include equipment, technology and prohibitions to include all electronic forms of communications

Pg 7: Penalties for Cyberstalking include imprisonment for 2, 3, or 4 years and/or a fine of up to \$10,000 – one of the main reasons every would deny at all costs to prevent release of files

Pg 8: Document on SFgov website listing a portion of agencies and departments that utilize an app and application called One System. Please notate the numbers of listed agencies to include the Department of Public Health, UCSF, Swords to Plowshares, Veterans Affairs – **THIS IS A PARTIAL LIST AND I WILL AT A FUTURE DATE PROVIDE A COMPLETE LIST OF ALL SAN FRANCISCO AGENCIES UNDER THE CITY AND COUNTY OF SAN FRANCISCO**

Pg. 9: Document on SFgov website that list applicable codes of professional conduct that would call under

- 1) SFPD
- 2) SHERIFF
- 3) PUBLIC HEALTH
- 4) DEM
- 5) Ultimately the Mayor's Office as she uses behavioral surveillance staff, and authorized **\$53 million** to fund Urban Alchemy, which every individual is placed on electronic surveillance, which is monitored by the Sheriff, SFPD and Mayor's Office through their devices, emails and phone numbers. So if I walk by one of these individuals, any one of the aforementioned agencies can bounce the surveillance and leave it on me for as long as they want.

On Fri, Mar 3, 2023 at 3:32 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

Notice is hereby given that the Complaint Committee of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: March 21, 2023

Location: Room 408, City Hall

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 22134 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 22135 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 23013A Complaint filed by Chris Ward Kline against Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine

Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013E Complaint filed by Chris Ward Kline against San Francisco Police Department (E) e for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 15, 2023.**

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724



Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

***Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other*

MARCH 15, 2023

CHRIS WARD KLINE

250 KEARNY ST

618

SAN FRANCISCO, CA 94108

415-513-9334

RE: EXPLANATION OF INTRO ALL PAGES 1-12

Pg 1-2: DOJ critiquing proposed Gang Injunction in 2006 that would have utilized surveillance type of equipment. A few people and agencies did without the injunction and placed people on surveillance without court order or paperwork, then simply state that the paperwork doesn't exist because there was no warrant. If person continues to make waves, they attempt at all costs to claim the suspect, claimant or plaintiff as having mental health issues.

With this, you can 'isolate or quarantine' a person from his friends and family. Public Health uses this same surveillance for epidemics, sheriff and police to place people on gang surveillance (that the law didn't catch, so to teach them a lesson) and the mayor or others, place political dissidents on that pose a political threat. DEM (Department of Emergency Management) is the agency that collects and saves all the information, but they too, can utilize in an illegal manner. **This type of surveillance is simply called Cyberstalking which will clearly show the city and county of San Francisco has the devices, the technology and equipment to store such behavior.** A check and balance allows the state of California to have a copy of these files, as does the DOJ, Department of Commerce, Labor, Intelligence Community, Health and Human Services, amongst other county, state and federal partners due to protections and potential violations of the Constitution.

Pg 3: 14th Amendment Equal Protection and Other Rights state cannot deprive any person of life, liberty or property without due process of law....

Pg 4: 14th Amendment S1.5.2 right to be free from official stigmatization ref: 1971 Wisconsin v. Constantineau

Pg 5: 14 Amendment s1.5.3 Property Deprivations and Due Process – No state shall make or ENFORCE any law which shall abridge the privileges or immunities of citizens of the United States


Pg 6: Cyberstalking to include equipment, technology and prohibitions to include all electronic forms of communications

Pg 7: Penalties for Cyberstalking include imprisonment for 2, 3, or 4 years and/or a fine of up to \$10,000 – one of the main reasons every would deny at all costs to prevent release of files

Pg 8: Document on SFgov website listing a portion of agencies and departments that utilize an app and application called One System. Please notate the numbers of listed agencies to include the Department of Public Health, UCSF, Swords to Plowshares, Veterans Affairs – THIS IS A PARTIAL LIST AND I WILL AT A FUTURE DATE PROVIDE A COMPLETE LIST OF ALL SAN FRANCISCO AGENCIES UNDER THE CITY AND COUNTY OF SAN FRANCISCO

Pg. 9: Document on SFgov website that list applicable codes of professional conduct that would call under

- 1) SFPD
- 2) SHERIFF
- 3) PUBLIC HEALTH
- 4) DEM
- 5) Ultimately the Mayor's Office as she uses behavioral surveillance staff, and authorized \$53 million to fund Urban Alchemy, which every individual is placed on electronic surveillance, which is monitored by the Sheriff, SFPD and Mayor's Office through their devices, emails and phone numbers. So if I walk by one of these individuals, any one of the aforementioned agencies can bounce the surveillance and leave it on me for as long as they want.

 An official website of the United States government, Department of Justice.
[Here's how you know](#)



U.S. DEPARTMENT OF JUSTICE OFFICE OF JUSTICE PROGRAMS

[Home](#) / [About NCJRS](#) / [Virtual Library](#)

San Francisco's Proposed Gang Injunction: What Will it Mean, What Are the Problems, and How Will it Work?

NCJ Number: 218338

Date Published: November 2006

Length: 4 pages

Annotation

After reviewing a proposed preliminary injunction being sought by San Francisco's City Attorney against individuals it believes are members or associates of an alleged street gang called Oakdale Mob, this paper identifies problems with such an injunction and considers the likelihood of its effectiveness.

Abstract

An injunction is a court order that prohibits a named person or persons from continuing a particular activity named in the injunction. The proposed injunction against the Oakdale Mob aims to stop a public nuisance alleged to be illegal drug sales and possession, possession of illegal firearms, and assault with a firearm. The injunction would impose 11 specific restrictions on the activities of certain individuals identified by the city as gang members or associates. These restrictions would include a 10 pm curfew, a prohibition against associating with any other gang member or associate in public, and other activities already prohibited by law. Gang injunctions present many problems due to the severe limitations they impose on individual rights. One of the most commonly debated issues is injunctions' casting

of a broad net that may mistakenly restrict the movements and associations of innocent people who have not engaged in behavior that violates a law. The short-term effects of gang injunctions generally show decreased crime rates in neighborhoods affected; however, over a long period of time (more than 1 year), the effects are marginal or minimal. Injunctions are more likely to have a positive long-term effect if accompanied by the development of constructive community programs for youth who may be attracted to or associated with gangs.

Additional Details

Corporate Author:

Ctr on Juvenile and Criminal Justice 40 Boardman Place, San Francisco, CA 94103, United States

Sale Source:

Ctr on Juvenile and Criminal Justice 40 Boardman Place, San Francisco, CA 94103, United States

Publication Format:

Document (Online)

Publication Type:

Legislation/Policy Analysis

Language:

English

Country:

United States of America

Note:

*This document is currently unavailable from NCJRS. Downloaded May 7, 2007.

Downloads

No download available

Availability

INTRO - ALL Pg 2

Fourteenth Amendment Equal Protection and Other Rights

Amdt14.1 Overview of Fourteenth Amendment, Equal Protection and Rights of Citizens

Amdt14.2 State Action Doctrine

Section 1 Rights

All persons born or naturalized in the United States, and subject to the jurisdiction thereof, are citizens of the United States and of the State wherein they reside. No State shall make or enforce any law which shall abridge the privileges or immunities of citizens of the United States; nor shall any State deprive any person of life, liberty, or property, without due process of law; nor deny to any person within its jurisdiction the equal protection of the laws.

Handwritten marks resembling three upward-pointing arrows or stylized characters.

Handwritten text: **E** Intro - All pg 3

In some cases, the Court also appeared to expand the notion of liberty to include the right to be free from official stigmatization, finding that the threat of such stigmatization could in and of itself require due process.¹² Thus, in the 1971 case *Wisconsin v. Constantineau*, the Court invalidated a statutory scheme in which persons could be labeled “excessive drinkers” without any opportunity for a hearing and rebuttal, and could then be barred from places where alcohol was served.¹³ Without discussing the source of the entitlement, the Court noted that the governmental action at issue impugned the individual’s “reputation, honor, or integrity.”¹⁴

By contrast, in the 1976 case *Paul v. Davis*, the Court appeared to retreat from recognizing damage to reputation alone, holding instead that the liberty interest extended only to those situations where loss of one’s reputation also resulted in the loss of a statutory entitlement.¹⁵ In *Davis*, the police had included plaintiff’s photograph and name on a list of “active shoplifters” circulated to merchants without an opportunity for notice or hearing. The Court rejected the constitutional challenge, holding that state law “does not extend to respondent any legal guarantee of present enjoyment of reputation which has been altered as a result of petitioners’ actions. Rather, his interest in reputation is simply one of a number which the State may protect against injury by virtue of its tort law, providing a forum for vindication of [that] interest by means of damage actions.”¹⁶ Thus, it appears that unless the government’s official defamation has a specific negative effect on an entitlement, such as the denial of the right to obtain alcohol that occurred in *Constantineau*, there

14th Amendment § 1.5.2

INTRO - All Ps \$

Amdt14.S1.5.3 Property Deprivations and Due Process

Fourteenth Amendment, Section 1:

All persons born or naturalized in the United States, and subject to the jurisdiction thereof, are citizens of the United States and of the State wherein they reside. No State shall make or enforce any law which shall abridge the privileges or immunities of citizens of the United States; nor shall any State deprive any person of life, liberty, or property, without due process of law; nor deny to any person within its jurisdiction the equal protection of the laws.

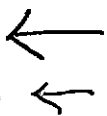
INTRO - All pg 5

What Does Cyberstalking Consist Of?

Cyberstalking as a criminal offense, consists of using the internet or other electronic means to harass another person.

The communication can be done through:

- Text messages,
- Social media comments,
- Direct messages,
- Email, and
- Other electronic forms of communication



The actor typically engages in the behavior deliberately and persistently to annoy or harass someone. Sometimes the acts can be minor and cause a slight upset in the targeted person. Still, some cyberstalking cases are severe and disturbing and can lead to serious feelings of fear, stress, anxiety, or worry.

Does California Prohibit Cyberstalking?

Yes, California makes it illegal for anyone to engage in a course of conduct that causes fear, annoyance, or terror. A course of conduct includes any action occurring two or more times over a certain period, regardless of how brief that is, likely to continue.

The state does not have a separate cyberstalking law. The elements of the offense are the same as those for traditional (or in-person) stalking. The statute includes online forms of stalking by having a provision stating that written credible threats include those made through electronic communication.

Electronic communication devices include, but are not limited to, the following:

- Telephones,
- Cell phones,
- Computers, and
- Video recorders.



Under California Penal Code § 646.9, stalking (and cyberstalking) consists of willful and malicious:

- Repetitive following, or
- Harassment involving credible threats.

INTRO - A 11 PG 6

The potential penalties include imprisonment for 2, 3, or 4 years and/or a fine of up to \$10,000. Cyberstalking is also a felony if the actor has been convicted of domestic violence or violating a restraining order. In that case, the possible punishments include a prison sentence of 2, 3, or 5 years.

Oct 28, 2022



INTRO - All pg 7

 العربية  简体中文  繁體中文  English  Filipino  Español

HOME ABOUT HSH SERVICES PARTNER RESOURCES PROJECTS AND PUBLIC POSTINGS
CALENDAR COVID-19

You are here: Home / Partner Resources / Data Sharing and Privacy / Partner Agencies with ONE System Access

Partner Agencies with ONE System Access

3rd Street Youth Center and Clinic

AIDS Housing Alliance

Asian Women’s Shelter

Bay View Hunters Point Multipurpose Senior Services

Bernal Heights Neighborhood Center

Brilliant Corners

Catholic Charities CYO

Chinatown Community Development Corporation

Citizens Housing Corporation

Community Awareness & Treatment Services (CATS) Community Housing Partnership

161 INTRO - 11 PG 8

Compass Family Services

Conard House

Curry Senior Center (CC)

Delivering Innovation in Supportive Housing (DISH)

* Department of Homelessness and Supportive Housing (HSH) Dolores Street Community Services

Episcopal Community Services (ECS)

Eviction Defense Collaborative

First Place for Youth

Five Keys Charter Schools & Programs

* Glide Community Housing

GP/TODCO Inc.

Hamilton Families

Heluna Health

Homeless Children's Network

Homeless Prenatal Program

Homeless Youth Alliance

Hospitality House

Huckleberry Youth Programs

John Stewart Company

Larkin Street Youth Services

LGBT Center

Lyric

Mary Elizabeth Inn

Mercy Housing

Mission Housing Development Corporation

Mission Neighborhood Health Center

Positive Resource Center (PRC)

Providence Foundation

Raphael House

Reality House West

SafeHouse

Salvation Army

San Francisco Housing Authority

* San Francisco Human Services Agency (HSA)

San Francisco Unified School District

* SF Department of Public Health (DPH)

SF Health Plan

St Vincent de Paul Society

Swords to Plowshares

Tenderloin Housing Clinic

163

INTRO- A11 PS 10

Tenderloin Neighborhood Development Corporation (TNDC)

United Council of Human Services

University of California San Francisco

Automatic Translation Disclaimer

440 Turk Street
San Francisco, CA 94102
Contact Us

SEARCH

© 2020-2022 San Francisco Department of Homelessness and Supportive Housing. All Rights Reserved.

164

FWTRO-All p511



DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING
STATEMENT OF INCOMPATIBLE ACTIVITIES

I. INTRODUCTION

This Statement of Incompatible Activities is intended to guide officers and employees of the San Francisco Department of Homelessness and Supportive Housing (“Department”) about the kinds of activities that are incompatible with their public duties and therefore prohibited. For the purposes of this Statement, and except where otherwise provided, “officer” shall mean the executive director (“director”); and “employee” shall mean all employees of the Department.

This Statement is adopted under the provisions of San Francisco Campaign & Governmental Conduct Code (“C&GC Code”) section 3.218. Engaging in the activities that are prohibited by this Statement may subject an officer or employee to discipline, up to and including possible termination of employment or removal from office, as well as to monetary fines and penalties. (C&GC Code § 3.242; Charter § 15.105.) Before an officer or employee is subjected to discipline or penalties for violation of this Statement, the officer or employee will have an opportunity to explain why the activity should not be deemed to be incompatible with their City duties. (C&GC Code § 3.218.) Nothing in this document shall modify or reduce any due process rights provided pursuant to the officer’s or employee’s collective bargaining agreement.

In addition to this Statement, officers and employees are subject to Department policies and State and local laws and rules governing the conduct of public officers and employees, including but not limited to:

- Political Reform Act, California Government Code § 87100 et seq.;
- California Government Code § 1090;
- San Francisco Charter;
- San Francisco Campaign and Governmental Conduct Code;
- San Francisco Sunshine Ordinance;
- Applicable Civil Service Rules;
- Applicable codes of professional conduct, including, but not limited to:

- * → ○ California Board of Behavioral Sciences; ← *APPLIES TO SFPP, Sheriff, etc*
- Business and Professions Code of California; *Public Health, DENM, etc*
- Title 16, California Code of Regulations; } →
- * → ○ California Health and Safety Code;
- * → ○ California Penal Code;
- * → ○ California Welfare and Institutions Code;
- California Family Code;
- California Corporations Code;

| *public documents that members of the public may inspect or copy.*

From: [Chris K.](#)
To: [SOTF, \(BOS\)](#)
Cc: [Heckel, Hank \(MYR\)](#); [Carroll, Maryellen \(DEM\)](#); [Scanlon, Olivia \(DEM\)](#); [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#)
Subject: Re: SOTF - Notice of Appearance; Sunshine Ordinance Task Force Meeting; February 7, 2024; 4:00 PM, Room 408, City Hall, San Francisco, CA 94102
Date: Monday, January 22, 2024 1:22:22 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon SOTF,

I, Chris Ward Kline, confirm that I will be present at the February 7, 2024 meeting starting at approximately 1600 hrs.

I would like to object to one point via email and at the meeting. The SOTF using personal emails potentially allows for the SOTF to be illegally influenced by city and county agencies using surveillance equipment. I will bring specific documentation detailing that potential as that is a portion of my complaint. Having noted as such, I did not reply to the others in the original email with the exception of the ones listed on the reply email.

I look forward to moving forward with the next steps in the hearing process.

Respectfully,

Chris Ward Kline

On Sun, Jan 21, 2024 at 2:55 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

THE FOLLOWING CASES HAVE BEEN SCHEDULED TO BE HEARD ON FEBRUARY 7, 2024, BEFORE THE SUNSHINE ORDINANCE TASK FORCE. The Petitioner and the Respondent are required to attend this hearing. Please confirm your attendance for this hearing by January 26, 2024 at 5:00 PM.

You are receiving this notice because you are named as a Complainant or Respondent in the following complaints scheduled before the Sunshine Ordinance Task Force to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee.

Date: February 7, 2024

Location: Hearing Room 408, City Hall, San Francisco, CA 94102; Remote option information is below:

Time: Meeting Convenes – 4:00 PM

(Note: Hearings on complaints will begin no earlier than 5:00 P.M.)

Webex Remote Link/Log-in:

<http://tinyurl.com/yz8yytyj>

Password: sunshine

Telephone Call-in:

1 (415) 655-0001 / Meeting ID: 2661 557 9731 # #
(press *3 to enter the speaker line)

File No. 23013 C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Complaints scheduled for the Hearing on February 7, 2024 will begin no earlier than 5:00 p.m. The Petitioner and the Respondent are required to attend this hearing.

NOTE: if you have any additional supplemental/support documents for inclusion into the agenda packet they must be submitted by 5:00 PM, January 31, 2024 (Wednesday).

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

<<http://www.sfbos.org/index.aspx?page=104>> Click here
<<http://www.sfbos.org/index.aspx?page=104>> to complete a Board of Supervisors
Customer Service Satisfaction form.

The Legislative Research Center <<http://www.sfbos.org/index.aspx?page=9681>> provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

From: Chris K. <ckblueaqua@gmail.com>
Sent: Wednesday, January 31, 2024 10:20 AM
To: SOTF, (BOS)
Cc: Heckel, Hank (MYR); Carroll, Maryellen (DEM); Scanlon, Olivia (DEM); Calvillo, Angela (BOS); Somera, Alisa (BOS); lilalahood.sotf@gmail.com; Young, Victor (BOS)
Subject: Re: SOTF - Notice of Appearance; Sunshine Ordinance Task Force Meeting; February 7, 2024; 4:00 PM, Room 408, City Hall, San Francisco, CA 94102
Attachments: File No23013CpartB.pdf; File No23013CpartA.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Cheryl,

Here are the documents for File 23013-C.

I will be sending a separate email for File 23013-D.

I'm not sending these to emails outside the city and county of San Francisco for purposes I will explain at the meeting.

Respectfully,

Chris Ward Kline

On Sun, Jan 21, 2024 at 2:55 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

THE FOLLOWING CASES HAVE BEEN SCHEDULED TO BE HEARD ON FEBRUARY 7, 2024, BEFORE THE SUNSHINE ORDINANCE TASK FORCE. The Petitioner and the Respondent are required to attend this hearing. Please confirm your attendance for this hearing by January 26, 2024 at 5:00 PM.

You are receiving this notice because you are named as a Complainant or Respondent in the following complaints scheduled before the Sunshine Ordinance Task Force to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee.

Date: February 7, 2024

Location: Hearing Room 408, City Hall, San Francisco, CA 94102; Remote option information is below:

Time: Meeting Convenes – 4:00 PM

(Note: Hearings on complaints will begin no earlier than 5:00 P.M.)

Webex Remote Link/Log-in:

<http://tinyurl.com/yz8yytyj>

Password: sunshine

Telephone Call-in:

1 (415) 655-0001 / Meeting ID: 2661 557 9731 # #
(press *3 to enter the speaker line)

File No. 23013 C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Complaints scheduled for the Hearing on February 7, 2024 will begin no earlier than 5:00 p.m. The Petitioner and the Respondent are required to attend this hearing.

NOTE: if you have any additional supplemental/support documents for inclusion into the agenda packet they must be submitted by 5:00 PM, January 31, 2024 (Wednesday).

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

<<http://www.sfbos.org/index.aspx?page=104>> Click here
<<http://www.sfbos.org/index.aspx?page=104>> to complete a Board of Supervisors Customer Service Satisfaction form.

The Legislative Research Center <<http://www.sfbos.org/index.aspx?page=9681>> provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

DECLARATION BY CHRIS WARD KLINE KNOWING THE PENALTIES OF PERJURY; STATEMENT IN SUPPORT OF FACTS FOR SOTF CHRIS WARD KLINE VS. SAN FRANCISCO MAYOR'S OFFICE AND DEPARTMENT OF EMERGENCY MANAGEMENT

January 31, 2024

I, Chris Ward Kline, make the following declaration knowing the penalties of perjury.

The Mayor's Office and Department of Emergency Management have not turned over public records and have violated the city and county public records laws and Sunshine Ordinance. Various members of both organizations failed to disclose in a timely manner of apps and programs being used due to the fact they were using them illegally. Members of the Mayor's Office have even went further by placing Department Heads and their employees on surveillances, such as Tweet-Deck and Radian6 to illegally influence with voice technology to assimilate them into compliance, fully knowing that this conduct was illegal. Furthermore, the Mayor's Office placed or attempted to place me and large swaths of citizens on 24/7/365 surveillance to monitor our conversations, but influence our actions, our votes, our social lives, or family connections, to impact our economic independence amongst other things, again by using voice technology sent via apps, the public utilities and the public health and safety surveillance network to assimilate citizens, to act as a Tyranny. I submit the following documentation to validate this statement and previous documents submitted to the SOTF. It should be noted that the Department of Emergency Management failed to turn over these documents even though, as I will show in the enclosures, that all of this evidence is stored within the Department of Emergency Management. Previously, the Mayor used Resignation Letters to force compliance by her Department Heads. Now, she uses technology to cyberstalk to influence them illegally with voice technology to assimilate, by force if necessary, to compliance to her desires and wishes.

Enclosure A – CDC FOIR which shows no reportable diseases, injury or illnesses for Chris Ward Kline. This document proves that the city and county and Mayor's Office was giving false medical diagnoses to place people on digital surveillance to assimilate them for political payback, voter suppression, donations, etc. I have made it very clear that I plan on running against the Mayor in November 2024. I was given over 6 false medical diagnoses within the city and county of San Francisco. This CDC document now clears those false diagnoses.

Enclosure B – Surveillance Impact Report which is required by law that each department completes correctly and notifies of all surveillance equipment. It should be noted that social monitoring apps and software are considered surveillance equipment. There is even a budget for the Mayor's Office and Department of Emergency Management. IT LIST several apps and software programs but conveniently, it leaves off the software and apps that are preferred to be used and to protect major donors to the city and county of San Francisco and to the Mayor's Election Campaign. Again, the utilization of this would be stored with the Department of Emergency Management with what is called Interoperable Communications.

- 1) OneSystem (Clarity) is not mentioned on any surveillance report filed with the city and county of San Francisco. It is used and placed on EVERY SINGLE homeless person and EVERY SINGLE person in Homeless and Supportive Housing. For example, during APEC, it was used to use voice

DECLARATION BY CHRIS WARD KLINE KNOWING THE PENALTIES OF PERJURY; STATEMENT IN SUPPORT OF FACTS FOR SOTF CHRIS WARD KLINE VS. SAN FRANCISCO MAYOR'S OFFICE AND DEPARTMENT OF EMERGENCY MANAGEMENT

technology to influence the homeless to clear a certain area around the convention. It was also used for similar fashion during Salesforce convention.

- 2) Even More concerning is Radian6 which was purchased and used by the city and county of San Francisco, various departments to include the Mayor's Office, DEM and conveniently left off the Surveillance Impact Report. Please note the different APPS by Salesforce used by the City and County of San Francisco who just happens to be a major donor to the city and election campaign. These few use these apps to cyberstalk and use voice technology to illegally influence city employees and citizens by attempting to place fear into them to back down and force compliance. If people attempt to stand up to the technology, they attempt to label them with mental health concerns even though it is just the technology.

Even more concerning, since my first hearing in March 2023 of the denial of apps and software by the city and county of San Francisco. Although these apps typically are assigned to agencies outside of the Mayor's Office, she was given credentials to utilize these apps, in pay to play scheme to force Department Heads to give her access. Again, all of this would be saved within the Department of Emergency Management.

Enclosure C city and county request for RGB Spectrum dated August 3, 2023 to include equipment purchased. This has not been listed on any Surveillance Impact Report, although it is used 24/7/365 to enhance situational awareness and used for surveillance purposes.

Enclosure D FBI IC3 report in which I, Chris Ward Kline, was the victim of an assault, twice, by these few using technology to attempt to cause great bodily injury. This information is saved with the Department of Emergency Management and was not turned over in a timely manner to SFPD.

Enclosure E Public Records released by the Department of Justice and San Francisco clearly showing the purchase and utilization of Harris Technology, LRAD, etc; again not listed on any Surveillance Impact Report.

Enclosure F Public Records released by the city and county of San Francisco for FirstNet, ATT dba and ATT Mobility which is surveillance equipment for Public Health and Safety; access was given to the Mayor's Office and any usage would be saved by the Department of Emergency Management. Again, not listed on any Surveillance Impact Report.

Enclosure G – Several Pages from Department of Homeland Security in which social media can be used to enhance (or alter) situational awareness to include mental health situational awareness. ALL IT TAKES IS a phone number, email, twitter account, Facebook account, etc. and with the right apps (RADIAN6) a city and county could use voice technology to influence your thoughts, your actions or to steal your passwords and pin numbers.

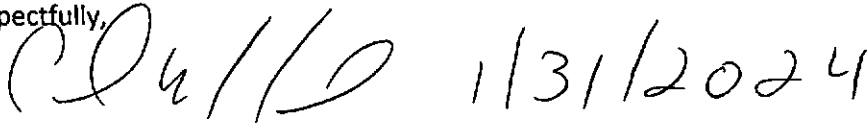
Enclosure H – Several similar cases in which the Mayor's Office in different jurisdictions used their surveillance powers illegally. In fact, currently there are dozens of Mayor's under federal investigation (to include the NYC Mayor) for using surveillance illegally.

Enclosure I – Frequency Allocations and Radio Spectrum – basically showing any radio communications from email, text, social media, govt function would be recorded and the location it is recorded is with the Department of Emergency Management.

DECLARATION BY CHRIS WARD KLINE KNOWING THE PENALTIES OF PERJURY; STATEMENT IN SUPPORT OF FACTS FOR SOTF CHRIS WARD KLINE VS. SAN FRANCISCO MAYOR'S OFFICE AND DEPARTMENT OF EMERGENCY MANAGEMENT

These documents are submitted for a scheduled hearing in which I will speak on the abuses of the Mayor's Office and the Department of Emergency Management.

Respectfully,

Handwritten signature of Chris Ward Kline and the date 11/31/2024.

Chris Ward Kline

ENCLOSURE A



Centers for Disease Control
and Prevention (CDC)
Atlanta GA 30333

SENT VIA EMAIL

December 04, 2023

Chris Ward Kline
250 Kearny Street #618
San Francisco, CA 94108
Phone 4155139334
ckblueaqua@gmail.com

3rd Letter Subject: Final Response Letter

Dear Mr. Kline:

The Centers for Disease Control and Prevention and Agency for Toxic Substances and Disease Registry (CDC/ATSDR) received your September 12, 2023, Freedom of Information Act (FOIA) request on September 13, 2023, seeking:

“...all files, metadata, public health surveillance, disease registries, EPI-X data and all other data pertinent to Chris Ward Kline. [01/01/1991 to 09/12/2023]”

A search of our records failed to reveal any documents pertaining to your request. The National Center for HIV, Viral Hepatitis, STD, and TB Prevention (NCHHSTP), the National Center for Environmental Health (NCEH) and the National Institute for Occupational Safety and Health (NIOSH) found no responsive records.

You may contact our FOIA Public Liaison at 770-488-6277 for any further assistance and to discuss any aspect of your request. Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at ogis@nara.gov; telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769.

If you are not satisfied with the response to this request, you may administratively appeal by writing to the Deputy Agency Chief FOIA Officer, Office of the Assistant Secretary for Public Affairs, U.S. Department of Health and Human Services, Hubert H. Humphrey Building, 200 Independence Avenue, Suite 729H, Washington, D.C. 20201. You may also transmit your appeal via email to FOIARequest@psc.hhs.gov. Please mark both your appeal letter and envelope “FOIA Appeal.” Your appeal must be postmarked or electronically transmitted by March 04, 2024.

Sincerely,

Roger Andoh
CDC/ATSDR FOIA Officer
Office of the Chief Operating Officer
Phone: (770) 488-6399
Fax: (404) 735-1857

#23-01780-FOIA

ENCLOSURE B



Surveillance Impact Report

Social Media Monitoring Software

Multiple Departments within the City and County of San Francisco

As required by San Francisco Administrative Code, Section 19B, departments must submit a Surveillance Impact Report for each surveillance technology to the Committee on Information Technology ("COIT") and the Board of Supervisors.

The Surveillance Impact Report details the benefits, costs, and potential impacts associated with the Department's use of Social Media Monitoring Software, (hereinafter referred to as "surveillance technology").

This Surveillance Impact Report applies to the use of social media monitoring software and technology by the following city and county departments:

- Airport
- Arts Commission
- Assessor – Recorder Office
- Asian Art Museum
- City Administrator's Office – 311
- City Administrator's Office – Animal Care & Control
- City Administrator's Office – Central Office
- City Administrator's Office – Office of Civic Engagement and Immigrant Affairs
- City Administrator's Office – Office of Transgender Initiatives
- City Planning Department
- Controller's Office
- Department of Building Inspection
- Department of Children, Youth, and their Families
- Department of Early Childhood
- ✗ • Department of Emergency Management ✗
- Department of Homelessness and Supportive Housing
- Department of Police Accountability
- ✗ • Department of Public Health ✗
- Department of Technology and SFGov/ SFGovTV
- Environment Department
- Ethics Commission
- Human Rights Commission
- ✗ • Mayor's Office ✗
- Municipal Transportation Agency
- Office of Economic and Workforce Development
- Port of San Francisco
- ✗ • Public Utilities Commission ✗

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

- Recreation and Park Department

DESCRIPTION OF THE TECHNOLOGY

The Departments use the surveillance technology to communicate with members of the public about departmental programs, services, and news.

The Departments shall use the surveillance technology only for the following authorized purposes:

Authorized Use(s):

<i>– Publish the Department’s content on social media.</i>
<i>– Communicate with social media users about Department news and share information on services offered through various social media channels.</i>
<i>– Analyze data gathered from social media sources to optimize outreach to general public and achieve Department’s communication objectives.</i>

The technology may be deployed in the following locations, based on use case:

This technology is a software which is used by city and county staff on city-issued devices to communicate with members of the public through the Internet.

Technology Details

This is a product description of the technology:

A social media monitoring technology is a technology from which a department can review all their social media accounts in one place, search all accounts and public content at once by typing in key words through a dashboard interface, schedule posts in advance on social media platforms and analyze the engagement with those posts. While the specific functions of each tool may vary, the technology often allows conversations to be labeled for later reference and can save content posted to social media platforms by other users. Search terms can be saved so that they can be repeated in the future, supporting customized monitoring across social media platforms.

Examples of social media monitoring technologies potentially used by the listed Departments include:

- AgoraPulse
- Archive Social
- Buffer
- Critical Mention
- Falcon/ Brandwatch
- Hootsuite

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

Social Media Monitoring Software Multiple Departments within the City and County of San Francisco

- Later.com
- Meltwater
- Meta Business Manager and Meta Business Suite
- Sendible
- Sprout Social
- Tweetdeck

This is a description of how the technology works:

To function, the surveillance technology is a social network manager that allows users to create custom views of all connected social networks. The technology can be used to post to multiple social media accounts, manage social media messaging, and coordinate the organization's social media marketing. The platform aggregates social media feeds so that content and trends can be viewed holistically.

Third-Party Vendor Access to Data

All data collected or processed by the surveillance technology will be handled or stored by an outside provider or third-party vendor on an ongoing basis. Specifically, data will be handled by the third-party company which provides the social media monitoring software to ensure the Department may continue to use the technology.

IMPACT ASSESSMENT

The impact assessment addresses the conditions for surveillance technology approval, as outlined by the Standards of Approval in San Francisco Administrative Code, Section 19B:

1. The benefits of the surveillance technology outweigh the costs.
2. The Department's Policy safeguards civil liberties and civil rights.
3. The uses and deployments of the surveillance technology are not based upon discriminatory or viewpoint-based factors and do not have a disparate impact on any community or Protected Class.

The Department's use of the surveillance technology is intended to support and benefit the residents of San Francisco while minimizing and mitigating all costs and potential civil rights and liberties impacts of residents.

A. Benefits

The Department's use of the surveillance technology has the following benefits for the residents of the City and County of San Francisco:

100

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

Benefit	Description
Education	The technology allows the department to inform the public about city and county – provided programs, services, facilities and or benefits using social media services that the public already uses.
Community Development	The technology allows the department to communicate with San Francisco residents about city and county-provided programs, services, facilities, and/or benefits. It also allows the department to gather community feedback via social media engagement by residents with the department’s social media accounts.

B. Civil Rights Impacts and Safeguards

The Department has considered the potential impacts and has identified the technical, administrative, and physical protections as mitigating measures:

- **Discrimination:** Although the information on social media websites is by default public and exists in the public sphere, there is documented evidence that shows that federal entities in the United States have used social media monitoring technologies to collect information about individuals or groups as part of investigations, sometimes without sufficient justification or oversight. These investigations can target certain ethnic groups or nationalities. If the technology is used in this way, it could lead to discriminatory outcomes.
- **Loss of Liberty & Loss of Trust:** Governments could misuse social media monitoring tools to identify and target individuals or groups expressing dissenting opinions or criticizing government policies. This could lead to unwarranted surveillance and a chilling effect on freedom of speech and expression. Additionally, this can erode trust in government.

The administrative safeguards are that the Departments will make sure that only authorized personnel have access to the surveillance technology. Access will be revoked if someone moves to a job without approved access.

The technical safeguards are that the surveillance technology access will be password protected, with passwords that comply with cybersecurity best practices. Departments will only use platforms that pass internal cybersecurity approvals. Authorized personnel will only access the technology from applications and devices approved for use by city and county cybersecurity standards.

C. Fiscal Analysis of Costs and Benefits

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

Social Media Monitoring Software
 Multiple Departments within the City and County of San Francisco

The Department's use of the surveillance technology yields the following business and operations benefits:

Benefit	Description
Financial Savings	The social media monitoring software presents financial benefits by reducing the number of staff who need to work on the Department's social media work.
Time Savings	The social monitoring software helps the Department save time by allowing social media management with fewer staff members than would be needed if the software was not being used.

Appendix A lists the fiscal cost, such as initial purchase, personnel and other ongoing costs, for the surveillance technologies used by each department.

COMPARISON TO OTHER JURISDICTIONS

The surveillance technology is currently utilized by other governmental entities for similar purposes. Other government entities have used the surveillance technology in the following way:

Social media monitoring technology has been used by many local, state and national government entities in the United States and internationally to engage their constituents and communicate effectively with them using social media platforms for engagement. Platforms such as Hootsuite and Meltwater report¹ that government entities and other organizations in the public sector use their services, such as Barcelona City Council, the government of British Columbia, the West Midlands Police Department, the city of Boston and the London Metropolitan Police Department.

While many government entities use these platforms to communicate quickly and effectively with constituents, social media monitoring technologies have also been used by law enforcement entities, such as the Department of Homeland Security, the Federal Bureau of Investigation, and the State Department, to gather information about social media users for

¹ See Hootsuite at <https://www.hootsuite.com/industries/government> and Meltwater at <https://www.meltwater.com/en/industry/public-sector>.

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

investigations². These kinds of investigations can particularly impact immigrants to a country where they have not yet acquired citizenship³.

The effectiveness of the surveillance technology while used by government entities is determined to be the following:

Social media monitoring technologies allow for government entities to better understand social media trends, how people are communicating online about certain topics, and how they are interacting with certain accounts across the social media ecosystem. A social media monitoring technology assists its users with those goals.

Social media monitoring tools also allow government entities to quickly share important announcements, news updates, and emergency information with their communities, across platforms. This real-time communication can be particularly effective in situations where immediate action or awareness is required. Moreover, the tools offer a more time-efficient way of reaching a large audience given one post can be placed across various social media platforms, reducing the time it takes to communicate with the public.

The adverse effects of the surveillance technology while it has been used by other government entities are:

Effect	Description
Civil Rights and/or Civil Liberties Abuse	Government entities can use the tools included in social media monitoring technologies to surveil communications and investigate people in spaces of communication. These tools make it easier to search for key words and to monitor trends in speech, which could make people not want to speak freely or organize protests that are lawful.

² See Brennan Center for Justice report at <https://www.brennancenter.org/our-work/research-reports/social-media-surveillance-us-government#:~:text=The%20Department%20of%20Homeland%20Security,to%20screening%20travelers%20and%20immigrants.>

³ See ACLU report at <https://www.aclu.org/news/national-security/is-the-government-tracking-your-social-media-activity>

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

Appendix A: Financial Information per Department

The table below provides an estimate of the fiscal costs of the Surveillance Technology, including initial purchase, personnel cost to operate and maintain the technology, and any other ongoing costs such as annual subscriptions. All costs below are annual. There are no one-time costs identified.

Total Annual Cost Estimate per Department

Department	Personnel Cost (\$)	Software Cost (\$)	Total Annual Cost (\$)
Airport	72,000	60,000	132,000
Arts Commission	74,681	14,137	88,818
Asian Art Museum	50,000	-	50,000
Assessor – Recorder Office	5,127	-	5,127
City Administrator’s Office – 311	526,507	4,050	530,557
City Administrator’s Office – Animal Care & Control	2,370	-	2,370
City Administrator’s Office – Central Office	1,982	3,450	5,432
City Administrator’s Office – Office of Civic Engagement and Immigrant Affairs	17,931	60	17,991
City Administrator’s Office – Office of Transgender Initiatives	78,310	-	78,310
City Planning Department	20,018	-	20,018
Controller’s Office	4,518	-	4,518
Department of Building Inspection	3,168	-	3,168
Department of Children Youth and Families	149,227	-	149,227
Department of Early Childhood	3,731	-	3,731
Department of Emergency Management	35,449	-	35,449
Department of Homelessness and Supportive Housing	29,452	-	29,452
Department of Police Accountability	693	-	693
Department of Public Health	57,585	-	57,585
Department of Technology and SFGov/ SFGovTV	43,501	9,300	52,801
Environment Department	84,517	3,210	87,727
Ethics Commission	12,498	-	12,498

2

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

Social Media Monitoring Software
Multiple Departments within the City and County of San Francisco

Human Rights Commission	44,253	-	44,253
Mayor's Office	51,477	-	51,477
Municipal Transportation Agency	132,229	45,480	177,709
Office of Economic and Workforce Development	42,343	-	42,343
Port of San Francisco	62,750	1,788	64,538
Public Utilities Commission	85,516	17,268	102,784
Recreation and Parks	33,702	6,000	39,702
Grand Total	1,725,536	164,743	1,890,279

Funding Source: These costs are supported by Self-Supporting funds and the General Fund.

Department Personnel: The list below provides the specific personnel titles included in the personnel cost represented in the table above.

Department Personnel Included in Cost Estimate

Airport

- 941, 931, 923 Managers
- 9254 Web Master
- 1312 Social Media Specialist
- 0932 & 0922 Customer Service Managers
- Wag Brigade staff
- Airport Museum Staff

Arts Commission

- 1312 Public Information Officer
- 1314 Public Relations Officer
- 1840 Junior Management Assistant
- 1842 Management Assistant

Asian Art Museum

- AAM Foundation Position

Assessor – Recorder Office

- 1070 IT Director

City Administrator's Office – 311

- 1324 Customer Service Agent
- 1326 Customer Service Supervisors
- 933 Deputy Director or Call Center Manager
- 1822 Administrative Analyst
- 1053 Senior Business Analyst

City Administrator's Office – Animal Care & Control

- 1310 Public Relations Assistant

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

City Administrator's Office – Central Office

- 1822 Administrative Analyst
- 1823 Senior Administrative Analyst
- 9251 Public Relations Manager

City Administrator's Office – Office of Civic Engagement and Immigrant Affairs

- 1844 Senior Communications Specialist

City Administrator's Office – Office of Transgender Initiatives

- 932 Manager IV
- 1842 Management Assistant

**City Planning
Department**

- 1827 Administrative Services Manager

Controller's Office

- 922 Communications & Engagement Manager

Department of Building Inspection

- 1452 Executive Secretary II

Department of Children Youth and Families

- 9774 Senior Community Development Specialist

Department of Early Childhood

- 9774 Senior Community Development Specialist

Department of Emergency Management

- 922, 923, 931, 933 Managers
- 8604 Emergency Services Coordinator IV
- 8603 Emergency Services Coordinator III
- 8602 Emergency Services Coordinator II

Department of Homelessness and Supportive Housing

- 1312 Public Information Officer
- 1824 Principal Administrative Analyst
- 953 Deputy Director III

Department of Police Accountability

- 1052 IS Business Analyst
- 923 Manager II

Department of Public Health

- 1312 Public Information Officer

Department of Technology and SFGov/ SFGovTV

- 1767 Media Programming Specialist

Environment Department

- 5638 Environmental Assistant
- 5642 Senior Environmental Specialist
- 5640 Environmental Specialist

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

Social Media Monitoring Software
 Multiple Departments within the City and County of San Francisco

	1052	Web Experience and Strategy Coordinator
Ethics Commission	1230	Instructional Designer
	1823	Senior Administrative Analyst
	1824	Principal Administrative Analyst
Human Rights Commission	1312	Public Information Officer
	2991	Coordinator, Human Rights Commission
	923	Manager II
Mayor's Office		
	886	Mayoral Staff VI
Municipal Transportation Agency		
	9172	Manager II, MTA
	9177	Manager III, MTA
	1822	Administrative Analyst
	1314	Public Relations Officer
	1312	Public Information Officer
	1310	Public Relations Assistant
	1052	IS Business Analyst
Office of Economic and Workforce Development		
	1823	Senior Administrative Analyst
	1823	Senior Administrative Analyst
	9910	Public Service Assistant
Port of San Francisco		
	1312	Public Information Officer
Public Utilities Commission		
	1312	Public Information Officer
	9252	Communications Specialist
Recreation and Parks		
	3374	Volunteer/ Outreach Coordinator

Surveillance Oversight Review Dates

PSAB Review: 06/08/2023; Recommended 06/08/2023

COIT Review: 06/15/2023; Recommended 06/15/2023

Board of Supervisors Approval: TBD

BUSINESS INSIDER

San Francisco's out-of-control homelessness crisis could be combated by a new tracking tool

[Aria Bendix](#) Sep 4, 2018, 10:38 AM PDT

➦ Share

🔖 Save



Jump to

Main content

Search

Account

pages



- **San Francisco's new tracking system could soon identify the history and future needs of every homeless man, woman, and child in the city.**
- **The platform is a much-needed solution to the city's outdated and inconsistent databases.**
- **Homeless tracking systems have showed promise in places like Salt Lake City, which reduced its chronic homeless population by 91% in a decade.**

Not too long ago, San Francisco's homeless tracking system consisted of a pile of papers in cardboard boxes. Now the city is launching a high-tech platform to identify every homeless resident and his or her level of need.

The launch represents a growing effort, led by newly elected Mayor London Breed, to crack down on the city's very visible homeless crisis. San Francisco is one of the top-ranking cities for homelessness in the US, with an estimated homeless population of 7,500.

The new system intends to track the health, housing, jail, and counseling history of every homeless person in the city. It's a far cry from the old method, which spanned 15 different databases across multiple agencies. This allowed homeless residents to slip through the cracks, with people who might be registered in one system left out of others.

Jump to

- Main content
- Search
- Account

ories



San Francisco is in 'far worse shape than New York,' JPMorgan CEO Jamie Dimon says

Democrats in California want to clear homeless encampments in public areas. So they convinced the conservative US Supreme Court to take up the case.

Younger baby boomers are facing a homelessness crisis as rents skyrocket and outpace Social Security

The new solution — known as ONE System (Online Navigation and Entry System) — aggregates this data into a single platform. As part of the test process, the city solicited feedback from volunteer consultants at Google and other tech companies. The final product allows homeless outreach professionals to log in to an app and view the state of homelessness in the city in real time. But first it requires individuals to be registered at shelters or one of the city's two walk-in centers, which are run by the Episcopal Community Services.

Upon registration, homeless residents are asked 17 questions that relate to their history of care and future needs. This helps determine which residents are in dire need of housing, and which can have their concerns met relatively quickly. By next year, the database is expected to have collected enough names to begin the housing-placement process for individual residents.

As of late last year, the system has already begun to track homeless families throughout the city. According to Jeff Kositsky, the head of the city's Department of Homelessness and Supportive Housing, the platform has slashed wait times for families at local shelters from one

at least two days. "I know it's going to make a difference," he told San Francisco Chronicle. "Maybe not right away, but it will

Jump to

- Main content
- Search
- Account

If the systems in other cities are any indication, Kositsky could be right.

In Salt Lake City, where a program records every time a homeless

person receives shelter, counseling, or another service, the city managed to reduce chronic homelessness by 91% in a single decade. That's a big challenge for San Francisco, but one the city may now be more equipped to handle.

Read next

ECONOMY

San Francisco is in 'far worse shape than New York,' JPMorgan CEO Jamie Dimon says

POLITICS

Democrats in California want to clear homeless encampments in public areas. So they convinced the conservative US Supreme Court to take up the case.

ECONOMY

Younger baby boomers are facing a homelessness crisis as rents skyrocket and outpace Social Security

Jump to

Main content

Search

Account



MENU



Participating Agencies

- 3rd Street Youth Center and Clinic
- Abode Services
- AIDS Housing Alliance
- Asian Women's Shelter
- At the Crossroads
- Bay View Hunters Point Multipurpose Senior Services
- Bayview Hunters Point Foundation for Community Improvement
- Bernal Heights Neighborhood Center
- Bridge Housing
- Brilliant Corners
- Caritas Management Corporation
- Catholic Charities CYO
- Center on Juvenile and Criminal Justice
- Chinatown Community Development Center

- ✓ Community Forward SF
- ✓ Community Housing Partnership
- ✓ Compass Family Services
- ✓ Conard House
- ✓ Curry Senior Center
- ✓ Delivering Innovation in Supportive Housing (DISH)
- ✓ Department of Emergency Management (DEM) – Office of Housing Opportunities
- ✓ San Francisco Department of Homelessness and Supportive Housing
- ✓ Dolores Street Community Services
- ✓ Episcopal Community Services (ECS)
- ✓ Eviction Defense Collaborative
- ✓ First Place for Youth
- ✓ Five Keys Charter Schools & Programs
- ✓ Glide Community Housing
- ✓ GP/TODCO Inc.
- ✓ Hamilton Families
- ✓ Heluna Health
- ✓ Homeless Children's Network
- ✓ Homeless Prenatal Program
- ✓ Homeless Youth Alliance
- ✓ Hospitality House
- ✓ Huckleberry Youth Programs
- ✓ San Francisco Human Services Agency
- ✓ Institute on Aging
- ✓ John Stewart Company
- ✓ Larkin Street Youth Services
- ✓ LGBT Center
- ✓ Lutheran Social Services of Northern California
- ✓ Lyric
- ✓ Mary Elizabeth Inn
- ✓ Mercy Housing
- ✓ Metropolitan Fresh Start House
- ✓ Mission Hiring Hall
- ✓ Mission Housing Development Corporation
- ✓ Mission Neighborhood Health Center
- ✓ Positive Resource Center
- ✓ Providence Foundation
- ✓ Raphael House
- ✓ Reality House West



(53)

153

- SafeHouse
 - Salvation Army
 - San Francisco Housing Authority
 - San Francisco Network Ministries
 - Sequoia Living
 - St. Anthony's
 - St. Vincent de Paul Society
 - Swords to Plowshares
 - Tenderloin Housing Clinic
 - Tenderloin Neighborhood Development Corporation (TNDC)
 - United Council of Human Services
 - UCSF Citywide
 - Veterans Administration
- (44)



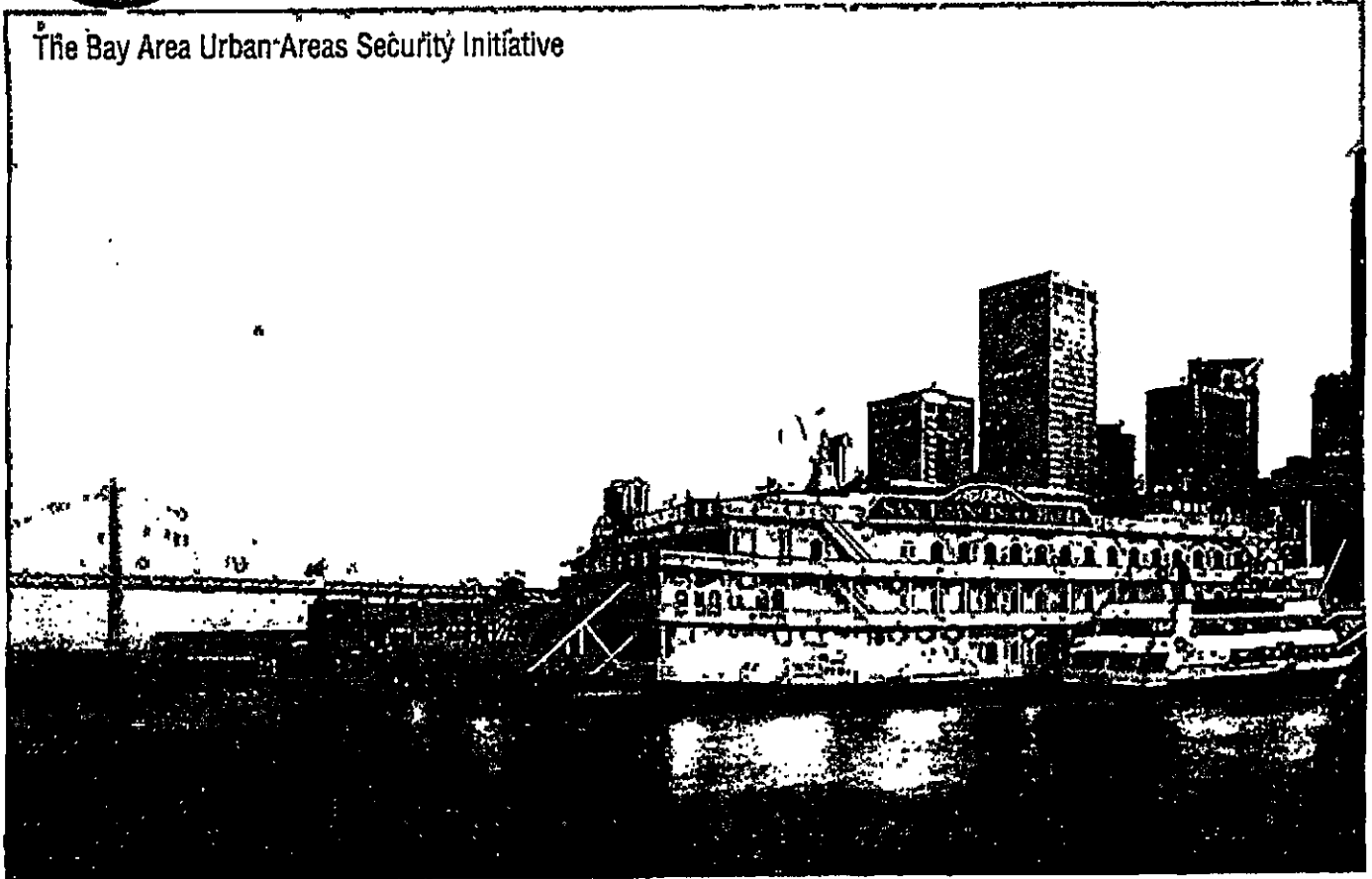
The ONE System is an online database that enables organizations to collect data on the services they provide to people experiencing homelessness and people who are at risk of homelessness.

© 2003-2022 Bitfocus, Inc. All rights reserved.

System Administration provided by Bitfocus, Inc.  **Bitfocus**



The Bay Area Urban Areas Security Initiative



STRENGTHENING PUBLIC SAFETY THROUGH PREPAREDNESS

The Bay Area Urban Areas Security Initiative sustains and improves regional capacity to prevent, protect against, mitigate, respond to, and recover from terrorist attacks and catastrophic disasters.

Programs

TECH CIO NEXT

Salesforce Buys Social Media Tracker Radian6 For \$340M

Eric Savitz Former Staff

Covering the intersection of tech and investing.

Mar 30, 2011, 09:47am EDT

🕒 This article is more than 10 years old.

radian⁶ social media monitoring

Salesforce.com (CRM) this morning announced a deal to buy Radian6, which provides companies with social media monitoring tools, for \$340 million. The purchase price includes \$276 million in cash and \$50 million in stock up front; an additional \$10 million in stock and \$4 million in cash will be issued to the founders of Radian6, subject to vesting conditions over two years. The deal is expected to close in the company's fiscal second quarter ending July 31.

Salesforce said Radian 6 has technology that "captures hundreds of millions of conversations every day across Facebook, Twitter, YouTube, LinkedIn, blogs and online communities, and provides actionable insights in real-time."

Radian6 has a "monitoring platform" to allow companies track discussions on social media sites, as as an "engagement platform" to connect with individuals and communities online.

BETA

Salesforce.com said the deal will not have a material impact on April quarter results. The deal is expected to boost FY Q2 revenues by about \$5 million, while reducing non-GAAP EPS by about 8 cents. For FY 2012, the deal is expected to boost revenue by \$45 million to \$50 million, while reducing non-GAAP EPS by about 11 cents. The company now sees FY 12 revenue of \$2.075 billion to \$2.1 billion, with non-GAAP EPS of \$1.24 to \$1.27.

Investors in Radian6 included Summerhill Venture Partners, Brightspark Ventures and BDC Venture Capital. Radian6 is based in Halifax, Nova Scotia.

CRM this morning is up \$2.10, or 1.7%, to \$129.50.



Eric Savitz

After a long career at Barron's, I joined Forbes as San Francisco bureau chief in December 2010. I've been writing about technology and investing for...

Read More

SAN FRANCISCO, May 2, 2011 – Salesforce.com [NYSE: CRM], the enterprise cloud computing (<http://www.salesforce.com/cloudcomputing/>) company, today announced it has completed its acquisition of Radian6, the industry-leading social media monitoring platform used by more than half of FORTUNE 100 companies.

Radian6's unique technology captures hundreds of millions of conversations every day across Facebook, Twitter, YouTube, LinkedIn, blogs and online communities. The intelligence gained from these conversations has become critical in helping companies better market and sell to prospects, serve customers and understand what's being said about their brands, products and competitors. With Radian6, salesforce.com will add the ability to monitor and join in these public conversations across its products, bringing the heart of the public social web to customers' business.

Comments on the News

- "Radian6 adds huge value to salesforce.com by delivering the public, social web across all our products," said Marc Benioff, chairman and CEO, salesforce.com. "Giving customers the social intelligence they want with the business context they need will further differentiate our products and accelerate our growth."
- "Radian6 brings the voice of the customer into the enterprise, helping to transform the way a business operates," said Marcel LeBrun, CEO of Radian6. "We look forward to working with salesforce.com's customers to show them the power of listening to, and engaging with, the social web."

Market and Technology Leader in Social Media Monitoring and Engagement

Companies increasingly adopt social media to engage with their customers, driving demand for Radian6's unique technology and products. Radian6's rapidly expanding customer base includes more than half of FORTUNE100 companies. Customers include leading global brands like AAA, Dell, GE, Kodak, Molson Coors, PepsiCo and UPS.

Radian6 was named a "leader" in independent research firm Forrester Research, Inc.'s "The Forrester Wave™: Listening Platforms, Q3, 2010" report, released in July 2010. The report, which evaluated the Radian6 Dashboard and Radian6's engagement Console, ranked Radian6 above other platforms for functionality. In the report, Radian6 was the only company to receive a 5.00 out of 5.00 score for product strategy and leading scores in market presence in both customers and financials.

Adding Social Intelligence Across Salesforce Products

Salesforce.com recognizes that the incredible adoption of social media has brought about a massive shift in the industry, the shift to Cloud 2. The first phase of cloud computing was about leveraging technologies that were low cost, fast and easy to use on the desktop. Cloud 2 represents the next generation of cloud computing, one that is inherently social, mobile and open. Salesforce.com anticipates that the acquisition will accelerate the enterprise shift to Cloud 2 by helping companies better manage the social interactions taking place both inside and outside their companies.

Salesforce.com plans to integrate Radian6 across Salesforce products. The combination will create a bridge between public conversations and Chatter – the company's private and secure corporate social network – as well as enhance the Salesforce Sales and Service Cloud products with social intelligence that customers can act on. Developers building on the Force.com platform also will be able to tap into the power of Radian6, putting the social web into everything they build.

25 CUSTOMER STORIES



City of San Francisco

City of San Francisco uses real-time social listening to hear the public

San Francisco is a culturally diverse city of 805,000 citizens and home to some of the most tech-savvy and innovative people in the world.

Challenge

The City and County of San Francisco currently monitors 33 Facebook accounts, 39 Twitter accounts and 16 YouTube accounts. Since each social account is managed by their respective department, they needed a solution that would unify their social listening and engagement strategy.

We provide all our departments with social analytics so we can be better communicators with the public

– John Walton, CIO, City and County of San Francisco

Approach

The City and County of San Francisco counts on Salesforce Marketing Cloud to help them effectively track conversations across social channels. They use Salesforce Radian6 data to analyze public sentiment and concerns, as well as identify top influencers and produce valuable reports for decision makers. Using social analytics, they discovered that 25% of their social media community doesn't live within the city and some don't even live in country.

Results

Social data from Radian6 allows the City and County of San Francisco to better understand their audience so they can engage appropriately and hone the relevancy of their content. Multiple city departments now actively use Marketing Cloud including the Mayor's Office, Department of Technology, San Francisco Municipal Transit Authority, and Department of Emergency Management.

Learn More



Featured Videos

Connected Nation: City and County of San Francisco



In the News

10 Social Media Lessons from the City and County of San Francisco



On the Blog

How Cities Handle Social Media During Crises



List of Salesforce Radian6 Customers

[Download Sample](#)

[Buy This List Right Away](#)

Since 2010, our global team of researchers has been studying **Salesforce Radian6 customers** around the world, aggregating massive amounts of data points that form the basis of our forecast assumptions and perhaps the rise and fall of certain vendors and their products on a quarterly basis.

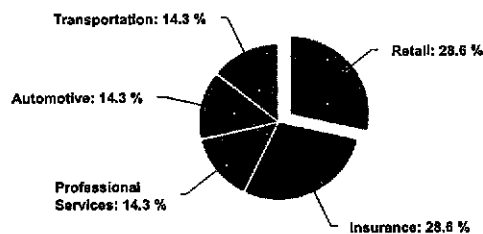
Each quarter our research team identifies companies that have purchased Salesforce Radian6 for Social Media Management from public (Press Releases, Customer References, Testimonials, Case Studies and Success Stories) and proprietary sources, including the customer size, industry, location, implementation status, partner involvement, LOB Key Stakeholders and related IT decision-makers contact details.

Companies using **Salesforce Radian6 for Social Media Management** include: FedEx Corporation, a United States based Transportation organisation with 530000 employees and revenues of \$93.51 billion, Honda Motor Europe, a United Kingdom based Automotive organisation with 10000 employees and revenues of \$7.26 billion, Direct Line Group, a United Kingdom based Insurance organisation with 9387 employees and revenues of \$3.96 billion, H&R Block, a United States based Professional Services organisation with 4000 employees and revenues of \$3.47 billion, Burberry Group PLC, a United Kingdom based Retail organisation with 9373 employees and revenues of \$3.18 billion and many others.

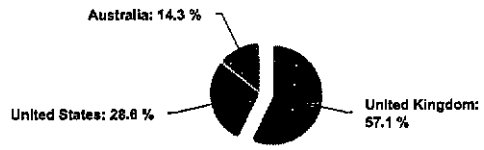
Contact us if you need a completed and verified list of companies using Salesforce Radian6, including the breakdown by industry (21 Verticals), Geography (Region, Country, State, City), Company Size (Revenue, Employees, Asset) and related IT Decision Makers, Key Stakeholders, business and technology executives responsible for the CRM software purchases.

The Salesforce Radian6 customer wins are being incorporated in our Enterprise Applications Buyer Insight and Technographics Customer Database which has over 100 data fields that detail company usage of CRM software systems and their digital transformation initiatives. Apps Run The World wants to become your No. 1 technographic data source!

Breakdown of Salesforce Radian6 customers by Industry



**Breakdown of Salesforce Radian6
customers by Country**



Apps Customers - 2M+ Software Buyers

As our global team of researchers work around the clock to enhance our technographic database of 300,000 apps customers that have made over 1 million software purchases, we are well positioned to help you achieve better results in the fast-changing enterprise applications marketplace.

Through rigorous research on a full gamut of applications markets, we deliver customer data, competitive intelligence reports and digital transformation case studies via multiple subscription options to a sophisticated audience, enabling them to become more savvy buyers.



Get a Demo

the 300,000 enterprise customers are running and their propensity to invest further with their current Vendor or in new suppliers as part of their overall Digital and IT transformation projects to stay competitive, fend off threats from disruptive forces, or comply with internal mandates to improve overall enterprise efficiency.

Our global team of researchers has been studying 300,000 organisations in the last 10 years, their IT budget and roadmap, cloud software purchases, aggregating massive amounts of data points that form the basis of our forecast assumptions for their intention to invest in emerging technologies such as AI, Machine Learning, IoT, Blockchain, Autonomous Database or in cloud-based apps such as: ERP, HCM, CRM, EPM, Procurement or Treasury applications.

Filters

Customer	Website	Industry	Employees	Revenue	Country
University of San Francisco	https://www.usfca.edu/	Education	2257	\$571.0M	United States
Hotel Nikko San Francisco	https://www.hotelnikkosf.com/	Leisure and Hospitality	200	\$20.0M	United States
San Francisco State University	https://www.sfsu.edu/	Education	4121	\$1.48B	United States
San Francisco Symphony	https://www.sfsymphony.org/	Subscribe	Subscribe	Subscribe	Subscribe
City of San Francisco	https://www.sfgov.org/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Health Plan	https://www.sfhph.org/	Subscribe	Subscribe	Subscribe	Subscribe
Federal Home Loan Bank of San Francisco	https://www.fhbsf.com/	Subscribe	Subscribe	Subscribe	Subscribe

Customer [↓]	Website [↓]	Industry [↓]	Employees [↓]	Revenue [↓]	Coun
San Francisco Chocolate Factory	https://www.bridgebrandschocolate.com/	△ Subscribe	△ Subscribe	△ Subscribe	△ Subs
San Francisco Music Box	https://www.sanfranciscomusicbox.com/	△ Subscribe	△ Subscribe	△ Subscribe	△ Subs
Sysco San Francisco	https://www.syscost.com/	△ Subscribe	△ Subscribe	△ Subscribe	△ Subs

Showing 1 to 10 of 369 entries

1 2 3 4 >

Sign up for our newsletter

Stay up to date with the latest news and analysis

Email*

Subscribe



APPS RUN THE WORLD
App Research & Buy Insights

Leveraging a rigorous data-centric research methodology, APPS RUN THE WORLD asks the simple question: *Who's buying enterprise applications from whom and why?*

APPS RUN THE WORLD
6701 Koll Center Parkway
Suite 250
Pleasanton, CA 94566
research@appsruntheworld.com

[f](#) [in](#) [t](#)

Research Database Services

- ABM and Demand Generation
- Competitive Intelligence
- Go-To-Market Strategy
- IT Expertise & Product Management
- Survey and Research Studies
- Channel and Ecosystem
- Investor Services

About

- Team and Mission
- Taxonomy and Methodology
- Frequently Asked Questions
- Market Reports
- Premium Subscription
- Premium Downloads
- Contact

© Copyright 2010 - 2024 - APPS RUN THE WORLD
[Terms of Services](#) [Privacy & GDPR](#) [Contact](#)

Software Buyers

Filters

san francisco

Customer	Website	Industry	Employees	Revenue	Country
San Francisco SPCA	https://www.sfspca.org/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Municipal Transportation Agency	https://www.sfmta.com/	Subscribe	Subscribe	Subscribe	Subscribe
Federal Reserve Bank of San Francisco	https://www.frbsf.org/	Subscribe	Subscribe	Subscribe	Subscribe
University of California-San Francisco	https://www.ucsf.edu/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Art Institute (SFAI)	https://www.sfaia.edu/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Public Utilities Commission	https://www.sfpuc.org/	Subscribe	Subscribe	Subscribe	Subscribe
Villa Florence San Francisco	https://www.villaflorence.com/	Subscribe	Subscribe	Subscribe	Subscribe
Super San Francisco de Asís SA de CV	https://www.superaki.mx/	Subscribe	Subscribe	Subscribe	Subscribe
City and County of San Francisco	https://www.sf.gov/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco AIDS Foundation	https://www.sfaf.org/	Subscribe	Subscribe	Subscribe	Subscribe

Showing 11 to 20 of 369 entries

< 1 2 3 4 5 >

Sign up for our newsletter

Stay up to date with the latest news and analysis



Email*

Subscribe



Research

About

Database Services

Leveraging a rigorous data-centric methodology, APPS RUN THE WORLD asks the simple question: *Who's buying enterprise applications from whom and why?*

APPS RUN THE WORLD
6701 Koll Center Parkway
Suite 250
Pleasanton, CA 94566
research@appsrntheworld.com



Apps Directory

Apps Categories

Apps Resellers and SIs

Apps Technographics

ARTW Chrome Extension

ABM and Demand Generation

Competitive Intelligence

Go-To-Market Strategy

IT Expertise & Product Management

Survey and Research Studies

Channel and Ecosystem

Investor Services

Team and Mission

Taxonomy and Methodology

Frequently Asked Questions

Market Reports

Premium Subscription

Premium Downloads

Contact

Software Buyers

Filters

san francisco

Customer [↓]	Website [↓]	Industry [↓]	Employees [↓]	Revenue [↓]	Country [↓]
--------------	-------------	--------------	---------------	-------------	-------------

South San Francisco Scavenger Co Inc	https://www.ssfsavenger.com/	Subscribe	Subscribe	Subscribe	Subscribe
Yellow Cab of San Francisco	https://www.yellowcabsf.com/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco 49ers	https://www.49ers.com/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Unified School District	https://www.sfusd.edu/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Coffee	https://www.sfcffee.com/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Giants	https://www.mlb.com/giants/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Housing Authority	https://www.sfha.org/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Equity Partners	https://www.sfequitypartners.com/	Subscribe	Subscribe	Subscribe	Subscribe
Mezzanine San Francisco	https://www.mezzaninesf.com/	Subscribe	Subscribe	Subscribe	Subscribe
San Francisco Public Press	https://www.sfpublishing.com/	Subscribe	Subscribe	Subscribe	Subscribe

Showing 21 to 30 of 369 entries

< 1 2 3 4 5 6 >

Sign up for our newsletter

Stay up to date with the latest news and analysis

Email*

Subscribe





Research

About

Database Services

Leveraging a rigorous data-centric methodology, APPS RUN THE WORLD asks the simple question: *Who's buying enterprise applications from whom and why?*

APPS RUN THE WORLD
6701 Koll Center Parkway
Suite 250
Pleasanton, CA 94566
research@appsruncheworld.com



Apps Directory

Apps Categories

Apps Resellers and SAs

Apps Technographics

ARTW Chrome Extension

ABM and Demand Generation

Competitive Intelligence

Go-To-Market Strategy

IT Expertise & Product

Management

Survey and Research Studies

Channel and Ecosystem

Investor Services

Team and Mission

Taxonomy and Methodology

Frequently Asked Questions

Market Reports

Premium Subscription

Premium Downloads

Contact

© Copyright 2010 - 2024 - APPS RUN THE WORLD
Terms of Services Privacy & GDPR Contact

Apply for affordable housing

RENT

BUY

Get emailed whenever a new listing is posted.

SIGN UP TODAY



DATA: San Francisco Housing Portal is a project of the Mayor's Office of Housing and Community Development.

**In partnership with
San Francisco Digital Services
Mayor's Office of Civic Innovation**

**For listing and application questions, please contact the agent displayed on the listing.
For general program inquiries, you may call MOHCD at 415-701-5500.**

City and County of San Francisco

Sourcing Event ID 0000006259

Salesforce data migration and development maintenance and support

Responses to Submitted Questions

We have tried to answer all submitted questions as clearly as possible. If anything remains unclear, you may base your responses on your own suitable assumptions – make sure you are clear about the assumptions being made so reviewers understand the context.

Question 1

Are you looking for full-time, adhoc on as needed basis or a fixed number of hours on a monthly basis. Please let us know so we can provide the pricing accordingly.

Answer 1

The number of hours needed depends on the work to be done in each two-week sprint as determined prior to each sprint during sprint planning. To help with your submission, you can assume a mix of on-shore and off-shore work for an average of 300 hours/month.

Question 2

Can any International participants can take part in this RFP?

Answer 2

Anyone can participate keeping in mind that getting into contract with the City and County of San Francisco requires becoming a City Vendor and compliance with all City Vendor rules. For detailed information, please see:

Becoming a City Vendor

Qualify to Do Business (with the City)

Question 3

I was mainly seeking to understand the model being proposed, as it seemed to indicate that MOHCD would be the "conduit" for these services not just within MOHCD but for other City agencies as well.

Answer 3

The expectation for the work under this model is that it will focus on MOHCD's requirements and processes. The City includes language around the ability to share services with other departments in order to allow for flexibility if needed at a future time.

Question 4

Our company is privately held and our financial reporting details are confidential. Your solicitation acknowledges this scenario and offers a D&B report as an alternative. However,

D&B informs us the process would not be complete in time for the Dec 21st MOHCD response due date (more likely complete later in January). We ask if there can be an accommodation, such as (a) accepting a signed confidential statement attesting to a few key business profile and financial facts (such as headcount, revenue, debt); (b) obtaining confidential financial reporting details verbally during an interview stage (we can include our outside CPA/accountant and Chase business banker), or (c) delaying the D&B report requirement to a later date and only for 'short listed' proposers (based on stage 1 technical review).

Answer 4

In this scenario, submitting a signed confidential statement attesting to a few key business profile and financial facts is fine. Just explain the context in that section of the response.

Question 5

What type of company is this, is it in the real estate industry or property management?

Answer 5

The City and County of San Francisco is local government.

Question 6

What platform is the business currently using?

Answer 6

We are using Salesforce Service Cloud Lightning CRM – Unlimited Edition.

Question 7

Has a timeline been identified for the system implementation?

Answer 7

We are following an agile process with two-week sprints, so implementations are ongoing and based on current priorities established at sprint planning meetings.

Question 8

What type of continued support will be needed through the contract years (post-implementation)?

Answer 8

The types of continued support will vary and will include admin support, custom code upgrades, implementation changes based on Salesforce changes, and so on.

Question 9

The Salesforce features that will need to "preserved," are they already set up or do need assistance with these settings?

Answer 9

Most of these features are already set up, but we will re-assess on an ongoing basis.

Question 10

Who will be the POC for this project?

Answer 10

The Contract Administrator, as noted in the RFP, will be the POC for this project.

Question 11

Do you have an internal Salesforce team?

Answer 11

Yes.

Question 12

Is this RFP exclusive to technology marketplace? If so, which tier?

Answer 12

This RFP is not exclusive to the Technology Marketplace.

Question 13

The RFP mentions: "Support for continuing DAHLIA development, as needed." This site does not appear to be built on Salesforce. What platform/architecture is this built on and would the vendor be responsible for directly modifying this website?

What is the architecture that connects housing.sfgov.org to MOHCD's Salesforce org? For example: Is there a middleware in place? Is there any event driven architecture or use of a message bus? Is there a connected app?

Answer 13

To clarify, the support for DAHLIA development, as needed, mentioned here refers to Salesforce support. For the associated web app, we use connected apps, with a combination of a custom API written with Apex and the built-in Salesforce rest API. There is another team that handles web app design, development, and implementation in coordination with the Salesforce work.

Question 14

The RFP mentions Partner Community implementation. What Experience Site licenses are MOHCD currently using? Partner, Community Plus, Community? How many community users are there for each license type?

Answer 14

Our current setup for Community licensing is as follows:
Partner Community up to 400 lic (currently using 308)
Salesforce Platform Plus up to 105 lic (currently using 101)

Question 15

How many active users of MOHCD's salesforce org are there currently? How many are expected in 5 years?

Answer 15

There are 108 active MOHCD users. How many users we expect in 5 years depends on staffing numbers (all staff have Salesforce accounts) – for the purposes of this RFP, you can make an assumption of 130 staff users in 5 years.

BAY AREA

News Weather Sports Video

67°

CRIME >

Residents can follow complaints against SFPD officers on new website

September 22, 2022 / 2:41 PM PDT / CBS/Bay City News Service



Be the first to know

Get browser notifications for breaking news, live events, and exclusive reporting.

SAN FRANCISCO -- The San Francisco Department of Police Accountability has launched a case status tracking portal to make it easier for complainants to follow their case, submit documents and investigate hearing requests.

The department works separately from the San Francisco Police Department to independently review the public's allegations of misconduct and abuse from police officers. With the new portal, the department is hoping the review process will become more transparent for those submitting complaints.

"Transparency increases trust, honesty, and integrity," the department wrote in a press release. "Local governments and agencies that initiate processes to provide the information that matters most to stakeholders prove that DPA has their stakeholders' best interests at heart."

Complainants can securely and directly upload their documents to their case, and receive an accurate status update, as the new portal is integrated into the department's working Salesforce case management system.

Residents can access the portal via the DPA's website.

MENU (/quote)

AVAILABLE 24X7
888.662.2724 (tel:88866)



City and County of San Francisco Enterprise License Agreement (ELA)

#P-650

The City and County of San Francisco has entered into an agreement with Carahsoft for Salesforce Cloud Computing Services. This agreement is available for use by any agency or entity located with the City and County of San Francisco.

GUIDELINES: Please send agency purchase orders to the following address, faxed to 703-871-8505 or emailed to sales@carahsoft.com (mailto:sales@carahsoft.com):

11493 Sunset Hills Road
Suite 100
Reston, Virginia 20190

NOTE: Please remember to put the Contract Number (P-650) on your Purchase Order.

General Contract Information

CONTRACTOR:
Carahsoft Technology Corp.
CONTRACT NUMBER:
P-650
CONTRACT EXPIRATION:
June 30, 2025

Contact Information

For more information, please contact:

Allison Mackin
(703) 889-9819
Allison.Mackin@carahsoft.com



[\(/it-procurement-quote\)](#)
30-MINUTE QUOTE (/it-procurement-quote)
Fast, accurate quote turnaround

[\(/it-procurement-quote\)](#)



[\(/careers\)](#)
JOIN OUR



[\(/partners\)](#)
PARTNER WITH US (/partners)
Join our dynamic partner ecosystem
[\(/partners\)](#)



[\(/opt-in\)](#)
eNEWS SIGN UP

[\(/opt-in\)](#) Page 107 of 225

Quick Links

[SOLUTIONS \(/SOLV\)](#)

[EVENTS \(/LEAR\)](#)

[RESOURCES \(/LEAR\)](#)

[CONTRACTS \(/BUY\)](#)

[PARTNERS \(/PART\)](#)

Contact Info

11493
SUNSET
HILLS
ROAD

SUITE
100

RESTON,
VIRGINIA,
20190

SALES@C
(mailto:s

PHONE:
703-
871-
8500

MENU (/quote)

AVAILABLE 24X7
888.662.2724 (tel:88866)

carahsoft. The Trusted Government IT Solutions Provider

salesforce (https://www.carahsoft.com/salesforce)

(888) 662-2724 (tel:(888) 662-2724)
Salesforce@carahsoft.com (mailto:Salesforce@carahsoft.com)
Live Chat

REQUEST A QUOTE

Salesforce Overview (https://www.carahsoft.com/salesforce) What's New (https://www.carahsoft.com/salesforce/whats-new) Products & Solu

(https://vimeo.com/845398265)



Mia Jordan
Salesforce

PRESENTED BY: salesforce carahsoft.

Digital Transformation Executive Interview from Mia Jordan, Salesforce

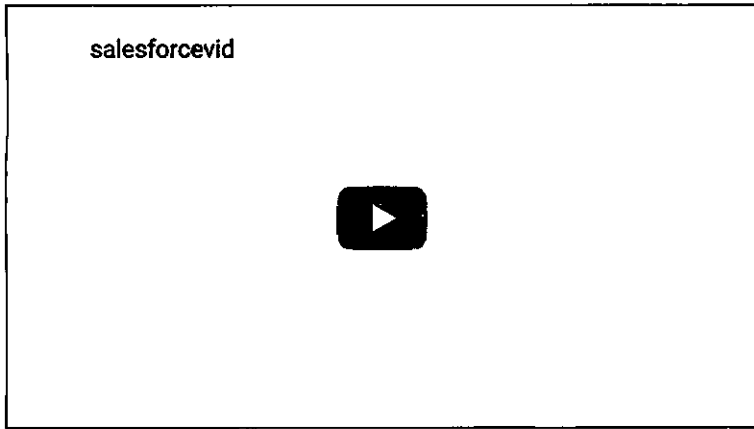
View On-Demand

Salesforce FedRAMP Authorized Cloud Platform

With the innovation of the Customer 360 for Government, Salesforce transforms the way departments, agencies, and their community of contractors meet the unique demands of today's constituent and more effectively deliver on their mission. Salesforce's FedRAMP-authorized Government Cloud - the world's #1 enterprise cloud, built for government - gives stakeholders the tools they need to connect data, process, and people while also reducing the risk, cost, and complexity of traditional IT.

Carahsoft and Salesforce have teamed together to provide Salesforce products and services to the government for over 10 years. As Salesforce's Master Value Added Reseller and Aggregator in the US Public Sector, Carahsoft supports an extensive ecosystem of vendor and consulting partners committed to helping government agencies transform their IT infrastructure.

Innovation in Government: FedRAMP Solutions & Success Stories



Upcoming Events

Data-Driven Solutions for Substance Use Disorder (/learn/event/51352-data-driven-solutions-for-substance-use-disorder)

Hosted By: Salesforce, Egen & Carahsoft

February 08, 2024

1:00 PM ET

Accelerate Grants Management using Salesforce Public Sector Solution (/learn/event/51261-accelerate-grants-management-using-salesforce-public-sector-solution)

Hosted By: Salesforce, Accenture & Carahsoft

February 22, 2024

2:00 PM ET

[VIEW ALL EVENTS \(/salesforce/events\)](/salesforce/events)

Featured Resources

Search by Resource Name

Resource Type



Solution Type



Featured



News

Mayor Breed Recognizes Salesforce as First Major APEC Donor

Salesforce was the first company to contribute towards San Francisco's APEC fundraising goals, donating \$1 million

October 03, 2023

San Francisco, CA – Mayor London N. Breed today recognized Salesforce's partnership in supporting San Francisco as the host city for the 2023 Asia Pacific Economic Cooperation (APEC) Leaders Meeting taking place November 11-17, 2023. Salesforce was the first major donor for the City's APEC fundraising efforts.

Salesforce donated \$1 million to the San Francisco Special Event Committee, responsible for all APEC-related fundraising efforts. Total fundraising for APEC is now over \$18 million. Salesforce also provided the use of its 'Ohana Floor event space at Salesforce Tower for the Special Event Committee to host APEC-related events and bring business and community leaders together. During the week of APEC, the company will also invite employees to volunteer in related activities.

"I am grateful for Salesforce's continued commitment to supporting San Francisco," said Mayor London Breed. "Their generosity will help highlight San Francisco on the world stage during APEC in November as we expect thousands of delegation members and members of the media from around the world. The resources they have provided will also make sure that we are doing our part to support the work by President Biden and his administration for our nation.

"As the largest private employer in San Francisco, Salesforce is proud to welcome the world to our beautiful city," said Marc Benioff, Salesforce Chair and Chief Executive Officer. "San Francisco is the epicenter of innovation and now the world's AI capital. We're excited to support the monumental APEC Leaders' Meeting and all its world leaders and dignitaries."

Salesforce in in the San Francisco Bay Area

Salesforce continues to invest heavily in the Bay Area, including more than \$10 million in new grants to San Francisco and Oakland schools and nonprofits. The company's Dreamforce 2023, the world's largest AI event, drew tens of thousands of in-person attendees to San Francisco, resulting in a projected economic impact of \$89.3 million for the city.

APEC in San Francisco

APEC (Asia-Pacific Economic Cooperation) is the premier platform for the United States to advance economic policies in the Asia-Pacific region to promote free, fair, and open trade and investment and advance inclusive and sustainable growth. As part of our enduring commitment to the region and broad-based economic growth, San Francisco is excited to serve as host of the APEC Leaders' Meeting taking place in San Francisco, November 11-17, 2023.

APEC will be the largest convening of world leaders in San Francisco since the UN Charter was signed in 1945 during the UN Conference on International Organization, also called the San Francisco Conference.

This November, the United States will chair the 2023 Asia-Pacific Economic Cooperation Leaders' Meeting in iconic San Francisco, California. The 21 APEC Member Economies

account for nearly 40 percent of the global population and nearly 50 percent of global trade.

APEC's themes this year are sustainability, inclusivity, innovation and resilience.

###

Departments

[Office of the Mayor](#)

Was this page helpful? **Yes** **No** Report something wrong with this page

Jobs with the City

Contact us

About this website

Disclaimer

[Privacy policy](#)

City and County of San Francisco

ENCLOSURE C



LONDON N. BREED
MAYOR

CITY AND COUNTY OF SAN FRANCISCO
POLICE DEPARTMENT
HEADQUARTERS
1245 3RD Street
San Francisco, California 94158



WILLIAM SCOTT
CHIEF OF POLICE

August 3, 2023

Via email ckblueaqua@gmail.com

Chris Ward Kline
237 Kearny Street Apt 104
San Francisco, CA 94108

RE: Public Records Request, dated July 11, 2023, Reference # P119197-071123

Dear Chris Ward Kline:

The San Francisco Police Department (SFPD) received your Public Records Act request, dated July 11, 2023.

You requested, 1) *"Please provide invoice for purchase for RGB Spectrum Zio and Galileo Video-over-IP platforms.*

2) *Please provide authorized users for this technology, credentials given to appropriate personnel and their respective role. I'm enclosing a NYPD paragraph for assistance:*

-CAPABILITIES OF THE TECHNOLOGY

Situational awareness cameras are portable cameras that enable NYPD personnel to observe inside barricaded, hazardous, or otherwise compromised locations from a safe location. The use of situational awareness cameras allows NYPD personnel to gather critical information about a queried location before entry, providing additional safety and security to NYPD personnel, the subjects of the observation, and other members of the community in potentially dangerous situations. The use of an autonomous security robot will provide additional public safety resources and help deter crime-End of NYPD statement.

With this technology, SFPD can access cameras, chip based technology and RDIF technology to access and alter a persons situational awareness - thus in the wrong hands it could be used to collect information on political dissidents such as a person running for Mayor of San Francisco.

3) *Please provide all data relevant to the utilization of above listed technology on Chris Ward Kline at any time since installation and to include all metadata, audio, video collected; also include all information that was shared with city and county employees to include Sheriff, Police Chief, Mayor and any and all other individuals.*

4) *Also include data specifically for April 7, 2023 at between 1100-1330 hrs, to include Red-light cameras on Octavia and Market which was hooked up to this technology. Police report was filed."*

On July 21, SFPD invoked the extension of time to respond to your request pursuant to Government Code section 6253(c) due to the need to search and review our records.

Item 1

Responsive records are included in this correspondence. Please note, redactions have been made in these materials of personal information on the basis of privacy, pursuant to California Government Code § 7927.700 and Article I, sec. 1 of the California Constitution because disclosure of this information would constitute an unwarranted invasion of privacy.

Item 2

The authorized users for the administration of the technology is done by whomever is the duty officer/Sgt. on the floor during the shift.

Item 3

No responsive records. The equipment is not used in a surveillance function by the San Francisco Police Department.

Item 4

No responsive records. The equipment is not used in a surveillance function by the San Francisco Police Department.

If you have any questions, please contact the Legal Division at (415) 837-7394.

Thank you for your courtesy in this regard.

Sincerely,

Lieutenant William Toomey # 1262
Risk Management - Legal Division

Signal Perfection, Ltd. is a wholly owned subsidiary of



Invoice 735097

Invoice Date 10/25/19

Please Remit To:

Signal Perfection Ltd
 SPL Integrated Solutions
 P.O. Box 844614
 Boston, MA 02284-4614
 888-884-7168

ACH Payment Info:
 Routing/Transit# [REDACTED]
 Account# 0010962666

Bill To:

SAN FRANCISCO CITY COUNTY
 1 DR. CARLTON B GOODLETT PL
 SAN FRANCISCO, CA 94102-9991
 USA

Ship To:

San Fran PD Operations Center
 1700 17th STREET
 SAN FRANCISCO, CA 94103-5136

Ship Via	FOB	Job Code		
CIT759	BEST WAY	SHIP POINT	4501-19-81804	NET 30 DAYS
Purchase Order Number	Salesperson	Order Date	Order Key	
0000351668	KCSE	07/31/19	450254	
Quantity	Ship To	Item Number	Unit of Measure	Price
1-1		POL Video Wall Processor		\$219,359.07
2-1		POL Extended Warranty Maintenance Plan		\$109,679.54
3-1		POL Intergration Services		\$79,491.40
4-1		POL Other Direct Costs		\$16,183.78
5-1		POL Freight		
6-1		POL Customer Support		
7-1		POL Upgrade Video Wall		
PROGRESS-BILLING 10-31-2019 Operations Center SF PD PROPOSAL 299728				2019 DEC 16 AM 7:29
CERTIFIED AS ORIGINAL				
Net due on 11/24/19				
BY: [REDACTED]				
CAPT. CHRIS PEDRINI #1204				
			Nontaxable Subtotal	\$23,918.80
			Taxable Subtotal	\$109,679.54
			Tax (8.500%)	\$9,322.78
			Total Invoice	\$142,921.12



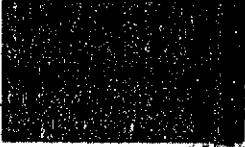


Invoice 815074

Invoice Date 02/17/21

Signal Perfection Ltd. is now AVI-SPL LLC. Please note remittance information at bottom of invoice.

Bill To: SAN FRANCISCO CITY COUNTY
 1 DR. CARLTON B GOODLETT PL
 SAN FRANCISCO, CA 94102-9991
 USA


Ship To: San Fran PD Operations Center
 1700 17th STREET
 SAN FRANCISCO, CA 94103-5136


Customer	Ship Via	F.O.B.	Job Code	Terms	
CIT759	BEST WAY	SHIP POINT	4501-19-81804	NET 30 DAYS	
Purchase Order Number		Salesperson	Order Date	Our Order Number	
0000351688		KCSE	12/18/20	497767	
Reference Number		CR-007			
Line Item	Quantity Shipped	Item Number	Unit of Measure	Unit Price	Extended Price
	Back Ordered	Item Description (Customer Part No.)		Discount %	Tax
2-1	1	POL EXTENDED WARRANTY			\$81,368.76
3-1	1	POL INTEGRATION SERVICES			\$39,411.98
6-1	1	POL CUSTOMER SUPPORT			\$15,300.00
8-1	1	UPGRADE VIDEO WALL			\$4,180.00
A/CPT. S. HEIDOHNR #2015					
 CERTIFIED AS ORIGINAL  					
Net due on 03/19/21					\$140,258.71
Subtotal					\$140,258.71
(8.500%)					
Total Invoice					\$140,258.71

2021 MAR 11 AM 11:21

While the legacy account remains open to accept payment, please reach out to your Account Manager for remittance information below. Please reach out to your Account Manager for remittance information below. Please reach out to your Account Manager for remittance information below.

Customers update their systems to reflect AVI-SPL LLC's contact as needed.

AVI-SPL LLC, formerly Audio Visual Innovations, Inc.
 Webstar Bank
 Routing/Transit #: 
 Account# 0010982666

Signal Perfection Ltd (legacy)
 Webstar Bank
 Routing/Transit #: 
 Account# 0010982666
 P.O. Box 944014
 Boston, MA 02284-4014

ACH

Check

Signal Perfection, Ltd. is a wholly owned subsidiary of



Invoice 747383R

Invoice Date 12/17/19

Please Remit To:
 Signal Perfection Ltd
 P.O. Box 844614
 Boston, MA 02284-4614
 866-884-7168

ACH Payment Info:
 Routing/Transit# [REDACTED]
 Account# 0010962668

Bill To:

SAN FRANCISCO CITY COUNTY
 1 DR. CARLTON B GOODLETT PL
 SAN FRANCISCO, CA 94102-9991
 USA

Ship To:

San Fran-PD Operations Center
 1700 17th STREET
 SAN FRANCISCO, CA 94103-6136

Customer	Ship Via	POB	U.S. Code	Term	
CIT789	BEST WAY	SHIP POINT	4501-19-81304	NET 90 DAYS	
Vendor Order Number	Salesperson	Order Date	Ship Order Number	Reference Number	
0000351668	KCSE	07/31/19	450254		
Quantity Ordered	Quantity Shipped	Item Number	Unit of Measure	Unit Price	Extended Price
		Item Description (Customer Part No.)	Discount %	Tax	
1		*General & Administrative, other Direct Costs Direct Costs		N	\$12,157.65
1		*EQUIPMAT Equipment, Materials		Y	\$224,029.71
1		*shipping General & Administrative		Y	\$10,078.75
1		*PROFSERV Professional Integration Services		N	\$47,694.84

CERTIFIED AS ORIGINAL

BY: [REDACTED]

MAR 31 AM 8:52

PROGRESS BILLING 12-30-2019
 Operations Center 88PD
 PROPOSAL 289728

*OK TO PROCEED
 FOR PAYMENT
 CAPT. CHRIS PEDRINI #1204
 3/30/2020*

Net due on 3/16/20

Net 00		\$59,832.67
Tax 00 S		\$234,106.46
Tax (8.50C)		\$19,899.05
Total Invoice		\$313,838.18

Signal Perfection, Ltd. is a wholly owned subsidiary of



EQUIPMENT BREAKDOWN FOR INVOICE 747383R

Quantity	Equipment Description	Manufacturer	Model	Unit Price	Subtotal
9	55in LCD Video Display	Mitsubishi	LM55P2A	\$4,165.48	\$37,489.32
9	Video Wall Mount	Chief	LV6XU	\$362.50	\$3,262.50
1	Remote Control Kit	Mitsubishi	DP-01RK	\$105.95	\$105.95
1	Galileo Video Intel Processor	RSG Spectrum	GO 28 B780X40005RR	\$109,679.53	\$109,679.53
1	Galileo Software	RSG Spectrum	Galileo Software	\$49,916.67	\$49,916.67
1	Controller	Creston	CP3N	\$1,625.00	\$1,625.00
1	7in TP	Creston	CRETSW760B3	\$875.00	\$875.00
1	Table Top KR	Creston	CRETSW760TKB3	\$125.00	\$125.00
1	DSP Fixed Server	2MMP	TESRAFORTEAVBYT	\$2,498.75	\$2,498.75
1	Package 24-Port Switch	Paradise	S3L-24P	\$873.75	\$873.75
1	Input Expander, 4 Channel POE+	2MMP	EXN	\$873.75	\$6,990.00
1	Miscellaneous Materials		CRG-MISC	\$10,588.24	\$10,588.24
TOTAL					\$224,029.71

*Not included on Invoice 747023 are the amplifier and four speakers for which the SFPD will be charged \$0.00 when received.

Summary | Related Documents | Invoice Information | Payments | Voucher Attributes | Error Summary

Business Unit SFGOV
 Voucher ID 01600780
 Voucher Style Regular Voucher
 Invoice Date 02/17/2021
 Invoice Received 03/11/2021
 Signal Perfection, Ltd.
 Supplier ID 0000032485
 ShortName SIGNAL PER-001
 Location MAIN
 Address 1

Invoice No 815074
 Accounting Date 03/11/2021
 Pay Terms 030 N30
 Basis Date Type Acct Date
 Tax Exempt
 Year End Accrual
 Direct Voucher

Invoice Total	
Line Total	140,258.71
Currency	USD
Miscellaneous	
Freight	
Sales Tax	
Use Tax	0.00

Total	140,258.71
Difference	0.00

- Sales/Use Tax Summary
- Non Merchandise Summary
- Session Defaults
- Comments(1)
- Attachments (1)
- Template List
- Advanced Supplier Search
- Approval History
- Supplier Hierarchy
- Custom Fields
- Supplier 360

Save

Calculate

Print

Copy From Source Document

Invoice Lines 2

Line 1 Copy Down
 Distribute by Amount
 Item
 Quantity 1.0000
 UOM EA
 Unit Price 81,366.75000
 Line Amount 81,366.75

Ship To 18550
 Description PCL Extended Warranty / Mainte
 Packing Slip
 Contract Info 10000*5324|2|1|0|9
 Supplier ID

Purchase Order

SFGOV|0000351668|2|1
 Associate Receiver(s)
 Amount Only

Find | View All | First 1 of 4 Last

- One Asset
- Sales/Use tax
- UPN
- Calculate

Supplier Name

▼ Distribution Lines

Personalize | Find | View All | First 1 of 2 Last

GL Chart | Exchange Rate | Statistics | Assets

Copy Down	Line	Merchandise Amt	Quantity	GL Unit	Account	Fund	Dept	Authority	Agency Use	PC Bus Unit	Project	Activity	Source Type	Cate
<input type="checkbox"/>	1	75,856.71		0.9323 SFGOV	529990	13560	285644	10001		SFGOV	10032508	0120		

Save

Return to Search

Notify

Refresh

Add

Update/Display

Summary | Related Documents | Invoice Information | Payments | Voucher Attributes | Error Summary

Business Unit SFGOV
 Voucher ID 01097533
 Voucher Style Regular Voucher
 Invoice Date 10/25/2019
 Invoice Received 12/16/2019
 Signal Perfection, Ltd.
 Supplier ID 0000032485
 ShortName SIGNAL PER-001
 Location MAIN
 Address 1

Invoice No 735097
 Accounting Date 12/16/2019
 Pay Terms 030 N30
 Basis Date Type Recpt Date
 Tax Exempt
 Year End Accrual
 Direct Voucher

Invoice Total	
Line Total	133,598.34
Currency	USD
Miscellaneous	
Freight	
Sales Tax	9,322.76
Use Tax	0.00
Total	142,921.10
Difference	0.00

Sales/Use Tax Summary
 Non Merchandise Summary
 Session Defaults
 Comments(0)
 Attachments (1)
 Template List
 Advanced Supplier Search
 Approval History
 Supplier Hierarchy
 Custom Fields
 Supplier 360

Save

Calculate Print

Copy From Source Document

Invoice Lines

Find | View All First 1 of 3 Last

Line 1 Copy Down
 Distribute by Amount
 Item
 Quantity 1.0000
 UOM EA
 Unit Price 109,679.54000
 Line Amount 109,679.54

Ship To 18550
 Description POL Video Wall Processor Equip
 Packing Slip
 Contract Info 1000015324|1|1|0|1
 Supplier ID

Purchase Order

SFGOV|0000351668|1|1 Associate Receiver(s)

Amount Only

One Asset
 Sales/Use Tax
 UPN
 Calculate

Supplier Name

Distribution Lines

.Personalize | Find | View All | First 1 of 1 Last

GL Chart | Exchange Rate | Statistics | Assets

Copy Down	Line	Merchandise Amt	Quantity	GL Unit	Account	Fund	Dept	Authority	Agency Use	PC Bus Unit	Project	Activity	Source Type	Case
<input type="checkbox"/>	1	109,679.54	1.0000	SFGOV	560610	13560	285644	10001		SFGOV	10029589	0120		

Save

Return to Search | Notify | Refresh

Add | Update/Display

CONTINUATION SHEET

AIA DOCUMENT G703

AIA Document G702, APPLICATION AND CERTIFICATE FOR PAYMENT,

containing Contractor's signed Certification, is attached.

In tabulations below, amounts are stated to the nearest dollar.

Use Column 1 on Contracts where variable retainage for line items may apply.

APPLICATION #: 1

APPLICATION DATE: _____

PERIOD TO: October 31, 2019

CONTRACT NUMBER: 351668

SPL JOB NUMBER: 4501-19-81804

A ITEM NO.	B DESCRIPTION OF WORK	C SCHEDULED VALUE	D WORK COMPLETED		F MATERIALS PRESENTLY STORED (NOT IN D OR E)	G TOTAL COMPLETED AND STORED TO DATE (D + E + F)	H % COMPLETE (G / C)	I BALANCE TO FINISH (C - G)	J RETAINAGE (IF VARIABLE RATE) 0%
			FROM PREVIOUS APPLICATION (D + E)	THIS PERIOD					
1	Equipment	\$421,312.60		\$109,679.54		\$109,679.54	26%	\$311,633.07	\$0.00
2	Professional, Integrator Services	\$79,491.40		\$19,872.85		\$19,872.85	25%	\$59,618.55	\$0.00
4	General & Administrative, other Direct Costs	\$16,183.78		\$4,045.95		\$4,045.95	25%	\$12,137.84	\$0.00
4	Customer Support (One-Year)	\$15,300.00		\$0.00		\$0.00	0%	\$15,300.00	\$0.00
5	Freight	\$10,076.75		\$0.00		\$0.00	0%	\$10,076.75	\$0.00
6	Sales Tax	\$29,653.47		\$9,322.78		\$9,322.78	31%	\$20,330.69	\$0.00
7						\$0.00		\$0.00	\$0.00
8						\$0.00		\$0.00	\$0.00
9						\$0.00		\$0.00	\$0.00
10						\$0.00		\$0.00	\$0.00
11						\$0.00		\$0.00	\$0.00
12						\$0.00		\$0.00	\$0.00
13						\$0.00		\$0.00	\$0.00
14						\$0.00		\$0.00	\$0.00
15						\$0.00		\$0.00	\$0.00
	TOTAL	\$572,018.00	\$0.00	\$142,921.11	\$0.00	\$142,921.11	25%	\$429,096.89	\$0.00

CHANCE ORDERS (Fully Executed ONLY - Pending Change Orders should NOT be listed)

CO #	Change Order Description								
.						\$0.00		\$0.00	\$0.00
.						\$0.00		\$0.00	\$0.00
.						\$0.00		\$0.00	\$0.00
.						\$0.00		\$0.00	\$0.00
	Total Change Orders	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00
CONTINUATION SHEET TOTALS (Including Executed CO's)		\$572,018.00	\$0.00	\$142,921.11	\$0.00	\$142,921.11	24.99%	\$429,096.89	\$0.00

Summary | Deleted Documents | Invoice Information | Payments | Voucher Attributes | Error Summary

Business Unit SFGOV
 Voucher ID 01220150
 Voucher Style Regular Voucher
 Invoice Date 12/17/2019
 Invoice Received 03/30/2020
 Signal Perfection, Ltd.
 Supplier ID 0000032485
 ShortName SIGNAL PER-001
 Location MAIN
 Address 1

Invoice No 747383R
 Accounting Date 03/30/2020
 Pay Terms 030 N30
 Basis Date Type Acct Date
 Tax Exempt
 Year End Accrual
 Direct Voucher

Invoice Total
 Line Total 293,939.13
 Currency USD
 Miscellaneous
 Freight
 Sales Tax 19,899.05
 Use Tax 0.00
 Total Difference 313,838.18
 0.00

- Sales/Use Tax Summary
- Non Merchandise Summary
- Session Defaults
- Comments(0)
- Attachments (2)
- Template List
- Advanced Supplier Search
- Approval History
- Supplier Hierarchy
- Custom Fields
- Supplier 360

Save

Calculate

Print

Copy From Source Document

Invoice Lines ?

Find | View All

First 1 of 5 Last

Line 1 Copy Down
 Distribute by Amount
 item
 Quantity 1.0000
 UOM EA
 Unit Price 109,679.53000
 Line Amount 109,679.53

Ship To 18550
 Description POL Video Wall Processor Equip
 Packing Slip
 Contract Info 100001532411101
 Supplier ID

Purchase Order

SFGOV|0000351668|1|1
 Associate Receiver(s)
 Amount Only

One Asset
 Sales/Use Tax
 UPN
 Calculate

Supplier Name

Distribution Lines

Personalize | Find | View All

First 1 of 1 Last

GL Chart | Exchange Rate | Statistics | Assets

Copy Down	Line	Merchandise Amt	Quantity	GL Unit	Account	Fund	Dept	Authority	Agency Use	PC Bus Unit	Project	Activity	Source Type	Case
<input type="checkbox"/>	1	109,679.53	1.0000	SFGOV	560610	13560	285644	10001		SFGOV	10029589	0120		

Save

Return to Search

Notify

Refresh

Add

Update/Display

[apcointl.org \(https://www.apcointl.org\)](https://www.apcointl.org) [Subscribe \(https://psc.apcointl.org/subscribe/\)](https://psc.apcointl.org/subscribe/) [Advertise \(https://psc.apcointl.org/advertise/\)](https://psc.apcointl.org/advertise/) |

[Buyer's Guide \(http://buyersguide.apcointl.org\)](http://buyersguide.apcointl.org) [PSC Magazine \(https://apconetforum.org/eweb/DynamicPage.aspx?Webcode=PublicSafetyCommunications\)](https://apconetforum.org/eweb/DynamicPage.aspx?Webcode=PublicSafetyCommunications)

[Submit Press Release \(https://psc.apcointl.org/press-release-submissions/\)](https://psc.apcointl.org/press-release-submissions/) | [Contact Us \(https://www.apcointl.org/about-apco/contact-apco/\)](https://www.apcointl.org/about-apco/contact-apco/)



<https://psc.apcointl.org>

[APCO \(https://psc.apcointl.org/category/apco/\)](https://psc.apcointl.org/category/apco/) [Industry \(https://psc.apcointl.org/category/industry/\)](https://psc.apcointl.org/category/industry/)

[Government \(https://psc.apcointl.org/category/government/\)](https://psc.apcointl.org/category/government/) [Operations \(https://psc.apcointl.org/category/operations/\)](https://psc.apcointl.org/category/operations/)

[Technology \(https://psc.apcointl.org/category/technology/\)](https://psc.apcointl.org/category/technology/) [Product & Service Announcements \(https://psc.apcointl.org/category/announcements/\)](https://psc.apcointl.org/category/announcements/)

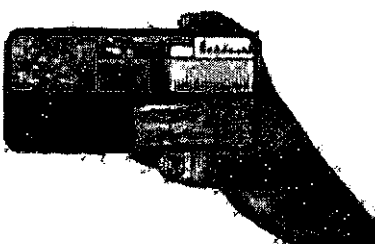
RGB Spectrum Focuses on Advanced Data Visualization for Public Safety



Company Representative • August 18, 2022 • Product & Service Announcements
<https://psc.apcointl.org/category/announcements/>

ALAMEDA, California – August 16, 2022 – RGB Spectrum
<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.rgb.com%2F&data=05%7C01%7Crgldstein%40naylor.com%7C59712230>
a global leader in mission-critical, real-time audio-video solutions, has announced enhancements to its data visualization platform to maximize situational awareness for public safety organizations. The company's core video processing technology allows public safety personnel to collect data from multiple sources, view that data on a single- or dual-screen monitor setup and share that intelligence, throughout a facility or to a tactical workforce.

Rapid response and effective communication can make a significant difference when lives are at stake. In complex and fast-moving environments, such as emergency communications and operations centers, how information is presented is critical. RGB Spectrum's unified platform provides effective video walls, integrated desk displays, AV-over-IP and KVM solutions, and a new mobile app to address the mobile workforce. It's all about enabling *better decisions, faster.*



- RGB Spectrum's multiwindow, single-screen KVM appliance – the *QuadView®* UHDx KVM (<https://can01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.rgb.com%2Fproducts%2Fquadview-uhdx-kvm->

927

multiviewer&data=05%7C01%7Crgoldstein%40naylor.com%7C5971223043bb42ca469808da7f9349cf%7Ca08c88c927b24254bfadbb76b8888f
 - offers the ability to control independent video sources using a single keyboard and mouse. The *QuadView* allows users to seamlessly interact with four computer screens in scalable windows on a single 4K 60Hz monitor. Each operator who uses that desk can save unique presets to re-arrange the location of windows, resize them, or select a different resource from a total of six available inputs.

- Our *XtendPoint* (<https://can01.safelinks.protection.outlook.com?url=https%3A%2F%2Fwww.rgb.com%2Fproducts%2Fxtendpoint-kvm&data=05%7C01%7Crgoldstein%40naylor.com%7C5971223043bb42ca469808da7f9349cf%7C>) KVM system offers up to eight video sources, replacing an array of multiple monitors with just two large multiwindow high resolution displays. *XtendPoint* is based on an IP distribution architecture that can access signals over a LAN or a WAN using *XtendPoint* encoders and decoders. It is a truly versatile system. Visual data can be routed to multiple locations simultaneously, allowing real-time sharing with supervisors and colleagues. Benefits include ongoing training, interactive supervision, and real-time decision support.
- Bringing technology on the go is possible with RGB Spectrum's *Zio*® Video-over-IP Mobile App (<https://can01.safelinks.protection.outlook.com?url=https%3A%2F%2Fwww.rgb.com%2Fproducts%2Fzio-mobile-app&data=05%7C01%7Crgoldstein%40naylor.com%7C5971223043bb42ca469808da7f9349cf%7C>) Deployed on a smartphone or other mobile device, *Zio* allows video sources to be "pushed" by the 911 dispatcher to remote force members, individually or in groups, or "pulled" from the center by a remote team member. Any data the operator can access - photos, videos, building schematics, and more - can be shared to provide a common operating picture in real time.

Public Safety organizations around the country are experiencing how RGB Spectrum's technologies help improve decision making through greater awareness around incidents. Here are a few examples:

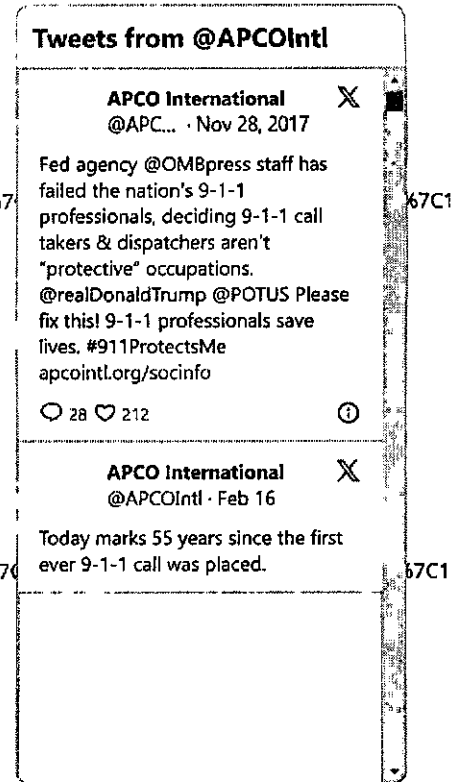
San Francisco Police Department Improves Situational Awareness and Tactical Decision-Making

The San Francisco Police Department's (SFPD) (<https://can01.safelinks.protection.outlook.com?url=https%3A%2F%2Fwww.rgb.com%2Fnews%2Fsan-francisco-police-department-deploys-rgb-spectrum-av-over-ip-distribution-video-wall&data=05%7C01%7Crgoldstein%40naylor.com%7C5971223043bb42ca469808da7f9349cf%7Ca08c88c927b24254bfadbb76b8888fee%7C1%7C>) public safety initiative included a visualization technology upgrade in their Department Operations Center (DOC). It included two key elements: networked distribution of visuals within and outside the facility and two centralized video display walls. SFPD deployed RGB Spectrum's *Zio* and *Galileo AV-over-IP* platforms to create a collaborative, information-rich infrastructure providing interagency knowledge exchange, interaction, and collaboration. The other critical requirement for the SFPD was the ability to share visuals and data throughout the facility with mobile officers, its remote workforce, and other offsite entities. This information can be distributed throughout the DOC and adjacent training and conference rooms within its headquarters. The result: improved incident assessment, analysis, decision-making, resource deployment, and response.

Elk Grove Police Department's Mission to Assure Better Public Safety

Elk Grove California Police Department's Information Center (<https://can01.safelinks.protection.outlook.com?url=https%3A%2F%2Fwww.rgb.com%2Fnews%2Felk-grove-police-crime-fighting-center-tracks-down-suspects-galileo-powered-video-wall&data=05%7C01%7Crgoldstein%40naylor.com%7C5971223043bb42ca469808da7f9349cf%7Ca08c88c927b24254bfadbb76b8888fee%7C1%7C>) needed to improve situational awareness, threat assessment, and resource response as well as achieve faster suspect apprehension. The Information Center required a video wall that would centralize an extensive volume of real-time visuals and data to enhance situational awareness. Operators would collaboratively view this information for incident assessment and resource deployment.

Elevating Emergency Operations for Contra Costa County



Contra Costa County (<https://can01.safelinks.protection.outlook.com?url=https%3A%2F%2Fwww.rgb.com%2Fnews%2Fcalifornia-county-emergency-operations-center-improves-situational-awareness&data=05%7C01%7Crgoldstein%40naylor.com%7C5971223043bb42ca469808da7f9349cf%7Ca08c88c927b24254bfadbb76b8888fee%7>) opened a new Emergency Operations Center (EOC) featuring a state-of-the-art situation room equipped with the latest real-time visualization technology. The EOC serves as a command center in the event of a crisis or natural disaster. Its role is to improve emergency response, including the mobilization of municipal, county, and private resources. Contra Costa County selected the RGB Spectrum solutions for their 24/7 reliability, support for diverse signal sources, ability to disseminate information to local and remote locations simultaneously, and exceptional 4K image quality.

“For the past 30 years, we have been a trusted leader in the data visualization market. Today, we continue to invest in innovative technologies that demonstrate our ongoing commitment to solving public safety’s most complex problems,” said Bob Marcus, President, RGB Spectrum. “The expertise and recognition we have built in this segment help us deliver the solutions that bring a wide range of benefits to these mission-critical environments.” Our mission: *Better Decisions. Faster.*

About RGB Spectrum

RGB Spectrum is a leading designer and manufacturer of mission-critical, real-time audio-visual solutions for commercial, government and military clients. The company offers integrated hardware, software, and control room systems to satisfy the most demanding requirements. For more information, visit www.rgb.com (<https://can01.safelinks.protection.outlook.com?url=https%3A%2F%2Fwww.rgb.com%2F&data=05%7C01%7Crgoldstein%40naylor.com%7C5971223043bb42ca469808da7f9349cf%7Ca08c88c927>)

Tags [data visualization \(https://psc.apointl.org/tag/data-visualization/\)](https://psc.apointl.org/tag/data-visualization/)

Previous article
APCO 2022: Connect & Celebrate Din...
[\(https://psc.apointl.org/2022/08/15/apco-2022-connect-celebrate-dinner/\)](https://psc.apointl.org/2022/08/15/apco-2022-connect-celebrate-dinner/)

Next article
GeoComm Welcomes New President ...
[\(https://psc.apointl.org/2022/08/18/geocomm-welcomes-new-president-and-chief-operating-officer/\)](https://psc.apointl.org/2022/08/18/geocomm-welcomes-new-president-and-chief-operating-officer/)

Back to top

Current Issue



<https://apconetforum.org/eweb/DynamicPage.aspx?Webcode=PublicSafetyCommunications>

PSC Magazine

- About PSC Magazine (<https://psc.apointl.org/about-public-safety-communications/>)
- Advertise (<https://psc.apointl.org/advertise/>)
- Buyer’s Guide (<http://buyersguide.apointl.org/>)
- Subscribe (<https://psc.apointl.org/subscribe/>)
- Submit an Article (<https://www.apointl.org/submit-article.html>)
- Contact the Editor (<mailto:psceditor@apointl.org>)

Inside APCO

- About APCO (<https://www.apointl.org/community/about>)
- Membership (<https://www.apointl.org/membership/>)
- Events (<https://apointl.org/events>)
- Training (<https://www.apointl.org/training>)
- Technology (<https://www.apointl.org/technology>)
- Advocacy (<https://www.apointl.org/advocacy>)
- Services (<https://www.apointl.org/services>)
- Contact APCO (<https://www.apointl.org/about-apco/contact-apco/>)

Follow Us

- (<http://www.international>)
- (<http://twitt>)
- (<http://www>)

ENCLOSURE D

**FEDERAL BUREAU OF INVESTIGATION**

Victim Information

Name: CHRIS WARD KLINE
Are you reporting on behalf of a business?
Business Name:
Is the incident currently impacting business operations?
Age: 50 - 59
Is the victim aged 17 or under?
Address: 250 KEARNY ST
Address (continued):
Suite/Apt./Mail Stop: 618
City: SAN FRANCISCO
County: SAN FRANCISCO
Country: United States of America
State: California
Zip Code/Route: 94108
Phone Number: 4155139334
Email Address: CKBLUEAQUA@GMAIL.COM
Business IT POC, if applicable:
Other Business POC, if applicable:

Description of Incident

Provide a description of the incident and how you were victimized.
Provide information not captured elsewhere in this complaint form.

At approximately 1438 hrs on January 24, 2024, as I was crossing 6th Street (going eastbound) on Howard Street with the lighted pedestrian right away, an unknown vehicle with at least three individuals sped through the red light going southbound turning hard right on Howard Street and almost striking me. It should be noted that there was a city/county of San Francisco Crisis Response Unit approximately 200 feet away and FirstNet equipment in the vicinity.

It should be noted that on January 23, 2024, I spoke at the Board of Supervisors naming potential suspects and several hours before today's incident, I sent Senator Wiener's office an email detailing the potential suspects, also advising them of two previous attempts of same conduct in which vehicles and their drivers under digital surveillance attempted to strike me as a pedestrian. Furthermore, on January 17, 2024 I had a discrimination hearing with the state of California in which one or more of the suspects illegally accessed surveillance equipment (FirstNet, RGB Spectrum) to influence or to attempt to influence decisions favorable to them, also grossly illegally and unethical. I have also spoken at a San Francisco Health Commission meeting on January 16, 2024 concerning the illegal usage of digital surveillance and how it works with algorithms and through the public utilities. It should be noted that on the two previous incidents, one was on April 7, 2024 in which I just submitted a restraining order against one of the main suspects and that act was construed as retaliation. The other act was retaliation and was done on the day in which the city attorney's office mailed me their response to my claim, again highly likely as retaliation.

These same suspects have personal intellectual property due to the illegal surveillance in which they are aware of my intent to file an appeal to the state discrimination board and of a hearing scheduled February 7, 2024 with the full commission of the Sunshine Ordinance Task Force requesting documents that will prove the illegal surveillance by one or more of the suspects. I have also submitted a claim against the city and county of San Francisco which was denied. I'm in the process of moving forward legally with a civil case against the city and county of San Francisco.

In the above mentioned incident, I contacted San Francisco Police Department and Officer Smith, Badge #952 responded and provided a CAD number 24-0242020 which is also highly indicative of Officer Smith being on altered situational awareness surveillance as normal protocol would be to take a full report.

Approximately 30 minutes after speaking with Officer Smith, at approximately 2001 hrs on January 24, 2024, as I was walking westbound on Bush Street, a vehicle at a high rate of speed was exiting 333 Bush Street garage, again almost striking me or colliding with me. This was due to the vehicle and driver being under digital surveillance which goes through the public utilities. Also of note, there were several cameras in the area which would have captured the incident. Directly across from the garage is the company Twitch which is headquartered in San Francisco and would have their communications linked within the city and county. In addition, on top

of buildings on the Northwest corner of Bush and Kearny there are multiple FirstNet and similar public health and safety communications data that would have captured the incident.

Information About The Subject(s) Who Victimized You

Name: London Breed
Business Name:
Address:
Address (continued):
Suite/Apt./Mail Stop:
City:
Country:
State:
Zip Code/Route:
Phone Number:
Email Address:
Website:
IP Address:

Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

[No response provided]

Are there any other witnesses or victims to this incident?

Matt Haney, John Dennis, Bill Scott, Paul Miyamoto, Grant Colfax,
multiple others

If you have reported this incident to other law enforcement or government agencies, please provide the name, phone number, email, date reported, report number, etc.

SFPD CAD #24-0242-020

Check here if this an update to a previously filed complaint:

Who Filed the Complaint

Were you the victim in the incident described above? Yes

Name:

Business Name:

Phone Number:

Email Address:

Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S.Code, Section 1001)

Digital Signature: CHRIS WARD KLINE

Thank you. Your complaint was submitted to the IC3. Please save or print a copy of your complaint before closing this window. ***This is the only time you will have to make a copy of your complaint.***

[FAQs](#) [Disclaimer](#) [Privacy Notice](#) [About IC3](#)



FEDERAL BUREAU OF INVESTIGATION

Victim Information

Name: CHRIS WARD KLINE

Are you reporting on behalf of a business?

Business Name:

Is the incident currently impacting business operations?

Age: 50 - 59

Is the victim aged 17 or under?

Address: 250 KEARNY ST

Address (continued):

Suite/Apt./Mail Stop: 618

City: SAN FRANCISCO

County: SAN FRANCISCO

Country: United States of America

State: California

Zip Code/Route: 94108

Phone Number: 4155139334

Email Address: CKBLUEAQUA@GMAIL.COM

Business IT POC, if applicable:

Other Business POC, if applicable:

Description of Incident

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

At approximately 1438 hrs on January 24, 2024, as I was crossing 6th Street (going eastbound) on Howard Street with the lighted pedestrian right away, an unknown vehicle with at least three individuals sped through the red light going southbound turning hard right on Howard Street and almost striking me. It should be noted that there was a city/county of San Francisco Crisis Response Unit approximately 200 feet away and FirstNet equipment in the vicinity.

It should be noted that on January 23, 2024, I spoke at the Board of Supervisors naming potential suspects and several hours before today's incident, I sent Senator Wiener's office an email detailing the potential suspects, also advising them of two previous attempts of same conduct in which vehicles and their drivers under digital surveillance attempted to strike me as a pedestrian. Furthermore, on January 17, 2024 I had a discrimination hearing with the state of California in which one or more of the suspects illegally accessed surveillance equipment (FirstNet, RGB Spectrum) to influence or to attempt to influence decisions favorable to them, also grossly illegally and unethical. I have also spoken at a San Francisco Health Commission meeting on January 16, 2024 concerning the illegal usage of digital surveillance and how it works with algorithms and through the public utilities. It should be noted that on the two previous incidents, one was on April 7, 2024 in which I just submitted a restraining order against one of the main suspects and that act was construed as retaliation. The other act was retaliation and was done on the day in which the city attorney's office mailed me their response to my claim, again highly likely as retaliation.

These same suspects have personal intellectual property due to the illegal surveillance in which they are aware of my intent to file an appeal to the state discrimination board and of a hearing scheduled February 7, 2024 with the full commission of the Sunshine Ordinance Task Force requesting documents that will prove the illegal surveillance by one or more of the suspects. I have also submitted a claim against the city and county of San Francisco which was denied. I'm in the process of moving forward legally with a civil case against the city and county of San Francisco.

In the above mentioned incident, I contacted San Francisco Police Department and Officer Smith, Badge #952 responded and provided a CAD number 24-0242020 which is also highly indicative of Officer Smith being on altered situational awareness surveillance as normal protocol would be to take a full report.

Approximately 30 minutes after speaking with Officer Smith, at approximately 2001 hrs on January 24, 2024, as I was walking westbound on Bush Street, a vehicle at a high rate of speed was exiting 333 Bush Street garage, again almost striking me or colliding with me. This was due to the vehicle and driver being under digital surveillance which goes through the public utilities. Also of note, there were several cameras in the area which would have captured the incident. Directly across from the garage is the company Twitch which is headquartered in San Francisco and would have their communications linked within the city and county. In addition, on top

of buildings on the Northwest corner of Bush and Kearny there are multiple FirstNet and similar public health and safety communications data that would have captured the incident.

Information About The Subject(s) Who Victimized You

Name: London Breed
Business Name:
Address:
Address (continued):
Suite/Apt./Mail Stop:
City:
Country:
State:
Zip Code/Route:
Phone Number:
Email Address:
Website:
IP Address:

Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

[No response provided]

Are there any other witnesses or victims to this incident?

Matt Haney, John Dennis, Bill Scott, Paul Miyamoto, Grant Colfax,
multiple others

If you have reported this incident to other law enforcement or government agencies, please provide the name, phone number, email, date reported, report number, etc.

SFPD CAD #24-0242-020

Check here if this an update to a previously filed complaint:

Who Filed the Complaint

Were you the victim in the incident described above? Yes

Name:

Business Name:

Phone Number:

Email Address:

Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S.Code, Section 1001)

Digital Signature: CHRIS WARD KLINE

Thank you. Your complaint was submitted to the IC3. Please save or print a copy of your complaint before closing this window. ***This is the only time you will have to make a copy of your complaint.***

[FAQs](#) [Disclaimer](#) [Privacy Notice](#) [About IC3](#)

ENCLOSURE E

San_Francisco_PD_FBI_NDA_6Feb2013

Contributed by Mike Katz-Lacabe (The Center for Human Rights and Privacy)

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE



U.S. Department of Justice

Federal Bureau of Investigation

Washington, D.C. 20535-0001

February 6, 2013

Gregory P. Suhr
 Chief of Police
 San Francisco Police Department
 850 Bryant Street, Room 400
 San Francisco, CA 94013



COPY

Re: Acquisition of Wireless Collection Equipment/Technology and Non-Disclosure Obligations

LAW ENFORCEMENT SENSITIVE (LES): The information in this document is the property of the Federal Bureau of Investigation (FBI) and may be distributed within the Federal Government (and its contractors), U.S. intelligence, law enforcement, public safety or protection officials and individuals with a need to know. Distribution beyond these entities without FBI Operational Technology Division authorization is prohibited. Precautions should be taken to ensure this information is stored and/or destroyed in a manner that precludes unauthorized access. Information bearing the LES caveat may not be used in legal proceedings without first receiving authorization from the originating agency. Recipients are prohibited from subsequently posting the information marked LES on a website on an unclassified network.

Dear Chief of Police Suhr:

We have been advised by Harris Corporation of the San Francisco Police Department's request for acquisition of certain wireless collection equipment/technology manufactured by Harris Corporation. Consistent with the conditions on the equipment authorization granted to Harris Corporation by the Federal Communications Commission (FCC), state and local law enforcement agencies must coordinate with the Federal Bureau of Investigation (FBI) to complete this non-disclosure agreement prior to the acquisition and use of the equipment/technology authorized by the FCC authorization.

As you are aware, law enforcement agencies increasingly rely on wireless collection equipment/technology to conduct lawfully-authorized electronic surveillance. Disclosing the existence of and the capabilities provided by such equipment/technology to the public would reveal sensitive technological capabilities possessed by the law enforcement community and may allow individuals who are the subject of investigation wherein this equipment/technology is used to employ countermeasures to avoid detection by law enforcement. This would not only potentially endanger the lives and physical safety of law enforcement officers and other individuals, but also adversely impact criminal and national security investigations. That is,

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

Page 1 of 6

San_Francisco_PD_FBI_NDA_6Feb2013

Contributed by Mike Katz, Lacabe (The Center for Human Rights and Privacy)

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

disclosure of this information could result in the FBI's inability to protect the public from terrorism and other criminal activity because, through public disclosures, this technology has been rendered essentially useless for future investigations. In order to ensure that such wireless collection equipment/technology continues to be available for use by the law enforcement community, the equipment/technology and any information related to its functions, operation, and use shall be protected from potential compromise by precluding disclosure of this information to the public in any manner including but not limited to: in press releases, in court documents, during judicial hearings, or during other public forums or proceedings. Accordingly, the San Francisco Police Department agrees to the following conditions in connection with its acquisition and use of the Harris Corporation equipment/technology:

1. By entering into this agreement, the San Francisco Police Department affirms that it has statutory authority to lawfully employ this technology and will do so only in support of public safety operations or criminal investigations.
2. The San Francisco Police Department assumes responsibility for operating the equipment/technology in accordance with Federal law and regulation and accepts sole liability for any violations thereof, irrespective of the Federal Bureau of Investigation approval, if any, for the sale of the equipment/technology.
3. The San Francisco Police Department will ensure that operators of the equipment have met the operator training standards identified by the FBI and are certified to conduct operations.
4. The San Francisco Police Department will coordinate with the FBI in advance of its use of the wireless collection equipment/technology to ensure de-confliction of respective missions.
5. The San Francisco Police Department will not distribute, disseminate, or otherwise disclose any information concerning the wireless collection equipment/technology or any software, operating manuals, or related technical documentation (including its technical/engineering description(s) and capabilities) to the public, including to any non-law enforcement individuals or agencies.
6. The San Francisco Police Department will not distribute, disseminate, or otherwise disclose any information concerning the wireless collection equipment/technology or any software, operating manuals, or related technical documentation (including its technical/engineering description(s) and capabilities) provided to it to any other law enforcement or government agency without the prior written approval of the FBI. Prior to any approved distribution, dissemination, or comparable disclosure of any information concerning the wireless collection equipment/technology or any software, manuals, or related technical documentation related to such equipment/technology, all materials shall be marked "Law Enforcement Sensitive, For Official Use Only - Not to be Disclosed Outside of the San Francisco Police Department."

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

Page 2 of 6

San Francisco_PD_FBI_NDA_6Feb2013

Contributed by Mike Katz, Lacabe (The Center for Human Rights and Privacy)

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

7. The San Francisco Police Department shall not, in any civil or criminal proceeding, use or provide any information concerning the Harris Corporation wireless collection equipment/technology, its associated software, operating manuals, and any related documentation (including its technical/engineering description(s) and capabilities) beyond the evidentiary results obtained through the use of the equipment/technology including, but not limited to, during pre-trial matters, in search warrants and related affidavits, in discovery, in response to court ordered disclosure, in other affidavits, in grand jury hearings, in the State's case-in-chief, rebuttal, or on appeal, or in testimony in any phase of civil or criminal trial, without the prior written approval of the FBI. If the San Francisco Police Department learns that a District Attorney, prosecutor, or a court is considering or intends to use or provide any information concerning the Harris Corporation wireless collection equipment/technology, its associated software, operating manuals, and any related documentation (including its technical/engineering description(s) and capabilities) beyond the evidentiary results obtained through the use of the equipment/technology in a manner that will cause law enforcement sensitive information relating to the technology to be made known to the public, the San Francisco Police Department will immediately notify the FBI in order to allow sufficient time for the FBI to intervene to protect the equipment/technology and information from disclosure and potential compromise.

Notification shall be directed to the attention of:

Assistant Director
Operational Technology Division
Federal Bureau of Investigation
Engineering Research Facility
Building 27958A, Pod A
Quantico, Virginia 22135
(703) 985-6100

and

Unit Chief
Tracking Technology Unit
Operational Technology Division
Federal Bureau of Investigation
Engineering Research Facility
Building 27958A, Pod B
Quantico, Virginia 22135
(703) 985-6840

8. In addition, the San Francisco Police Department will, at the request of the FBI, seek dismissal of the case in lieu of using or providing, or allowing others to use or provide, any information concerning the Harris Corporation wireless collection equipment/technology, its associated software, operating manuals, and any related documentation (beyond the evidentiary results obtained through the use of the equipment/technology), if using or providing such information would potentially or actually compromise the equipment/technology. This point supposes that the agency has some control or influence over the prosecutorial process. Where such is not the case, or is limited so as to be inconsequential, it is the FBI's expectation that the law enforcement

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

Page 3 of 6

San_Francisco_PD_FBI_NDA_6Feb2013

Contributed by Mike Katz, Lacabe (The Center for Human Rights and Privacy)

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

agency identify the applicable prosecuting agency, or agencies, for inclusion in this agreement.

9. A copy of any court order in any proceeding in which the San Francisco Police Department is a party directing disclosure of information concerning the Harris Corporation equipment/technology and any associated software, operating manuals, or related documentation (including its technical/engineering description(s) and capabilities) will immediately be provided to the FBI in order to allow sufficient time for the FBI to intervene to protect the equipment/technology and information from disclosure and potential compromise. Any such court orders shall be directed to the attention of:

Assistant Director
Operational Technology Division
Federal Bureau of Investigation
Engineering Research Facility
Building 27958A, Pod A
Quantico, Virginia 22135
(703) 985-6100

and

Unit Chief
Tracking Technology Unit
Operational Technology Division
Federal Bureau of Investigation
Engineering Research Facility
Building 27958A, Pod B
Quantico, Virginia 22135
(703) 985-6840

10. The San Francisco Police Department will not publicize its acquisition or use of the Harris Corporation equipment/technology or any of the capabilities afforded by such equipment/technology to the public, other law enforcement agencies, or other government agencies, including, but not limited to, in any news or press releases, interviews, or direct or indirect statements to the media.
11. In the event that the San Francisco Police Department receives a request pursuant to the Freedom of Information Act (5 U.S.C. § 552) or an equivalent state or local law, the civil or criminal discovery process, or other judicial, legislative, or administrative process, to disclose information concerning the Harris Corporation wireless collection equipment/technology, its associated software, operating manuals, and any related documentation (including its technical/engineering description(s) and capabilities), the San Francisco Police Department will immediately notify the FBI of any such request telephonically and in writing in order to allow sufficient time for the FBI to seek to prevent disclosure through appropriate channels. Notification shall be directed to the attention of:

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

Page 4 of 6

San_Francisco_PD_FBI_NDA_6Feb2013

Contributed by Mike Katz, Lacabe (The Center for Human Rights and Privacy)

Assistant Director
Operational Technology Division
Federal Bureau of Investigation
Engineering Research Facility
Building 27958A, Pod A
Quantico, Virginia 22135
(703) 985-6100

and

Unit Chief
Tracking Technology Unit
Operational Technology Division
Federal Bureau of Investigation
Engineering Research Facility
Building 27958A, Pod B
Quantico, Virginia 22135
(703) 985-6840

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

Page 5 of 6

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

San_Francisco_PD_FBI_NDA_6Feb2013

Contributed by Mike Katz-Lacabe (The Center for Human Rights and Privacy)

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

The San Francisco Police Department's acceptance of the above conditions shall be evidenced by the signatures below of an authorized representative and wireless collection equipment operators of the San Francisco Police Department.

Sincerely,

[Redacted]
Amy S. Hess /
Assistant Director
Operational Technology Division
Federal Bureau of Investigation

Acknowledged and agreed to this ____ day of _____, 2013.

[Redacted]
Gregory A. Swar
Chief of Police
San Francisco Police Department
San Francisco, CA

[Redacted]
John Votias
Deputy Chief

[Redacted]
Hector Sainez
Commander

[Redacted] #2236
Capt. Joseph P. McFadden #2236
Joseph McFadden
Captain

[Redacted]
Michael Nevin
Lieutenant

[Redacted]
Eric R. Batchelder
Sergeant of Police

[Redacted]
Eric Perez
Officer

[Redacted] #1791
Gary Moriyama
Officer

[Redacted] 1374
Victor Hui
Officer

[Redacted] d1632
Albert Lich
Officer

UNCLASSIFIED//LAW ENFORCEMENT SENSITIVE

ENCLOSURE F

Information Security Cal. Govt. Code 7929.210 (formerly 925.117)

**City and County of San Francisco
Office of Contract Administration
Purchasing Division
City Hall, Room 430
1 Dr. Carlton B. Goodlett Place
San Francisco, California 94102-4685**

Agreement between the City and County of San Francisco and

AT&T dba AT&T Mobility

This Agreement is made as of this **23rd day of June, 2020**, in the City and County of San Francisco, State of California, by and between AT&T dba AT&T Mobility (“Contractor”) and the City and County of San Francisco (“City”).

Recitals

WHEREAS, the Department of Technology (“Department”) wishes to purchase from Contractor prioritized cellular voice and data services and wireless mobile equipment dedicated for use by first responders; and,

WHEREAS, the First Responder Network Authority (“FirstNet”) was created under the Middle Class Tax Relief and Job Creation Act of 2012 as an independent federal authority within the National Telecommunications & Information Administration of the United States Department of Commerce;

WHEREAS, FirstNet was tasked with building a public safety-grade network to provide a nationwide, interoperable National Public Safety Broadband Network (NPSBN) dedicated to first responders;

WHEREAS, in March 2017, AT&T was awarded a contract by FirstNet to build and manage the first broadband network that provides priority and preemption to public safety;

WHEREAS, in October 2018, the State of California entered into FirstNet Agreement with Contractor under the California Network and Telecommunications (“CALNET”) program, Category 9.1 (FirstNet);

WHEREAS, since March/April 2018, the City’s first responders have been using Contractor’s FirstNet cellular services;

WHEREAS, on March 10, 2020, the Office of Contract Administration, approved the Department’s request, made under Administrative Code Section 21.16(b), to use the directly negotiated agreement CALNET FirstNet Contract C3A2FN9-18 of the California Department of Technology (“CDT”) for FirstNet services awarded to Contractor (available as of the Effective Date at **Information Security Cal. Govt. Code 7929.210 (formerly 925.117)** under the heading *Category 9.1*) (as now or hereafter amended, restated or otherwise modified, the “CALNET Contract”);

WHEREAS, there is no Local Business Entity ("LBE") subcontracting participation requirement for this Agreement; and

WHEREAS, Contractor represents and warrants that it is qualified to perform the Services required by City as set forth under this Agreement;

Now, THEREFORE, the parties agree as follows:

Article 1 Definitions

Any capitalized terms used but not defined in this Agreement shall take the meanings assigned to such terms by the CALNET Contract. The following definitions apply to this Agreement:

1.1 "Agreement" means this contract document, including all attached appendices, and all applicable City Ordinances and Mandatory City Requirements specifically incorporated into this Agreement by reference as provided herein.

1.2 "City" or "the City" means the City and County of San Francisco, a municipal corporation, acting by and through both its Director of the Office of Contract Administration or the Director's designated agent, hereinafter referred to as "Purchasing" and the "Department of Technology" or "Department".

1.3 "CMD" means the Contract Monitoring Division of the City.

1.4 "Confidential Information" means confidential City information including, but not limited to, personally-identifiable information ("PII"), protected health information ("PHI"), or individual financial information (collectively, "Proprietary or Confidential Information") that is subject to local, state or federal laws restricting the use and disclosure of such information, including, but not limited to, Article 1, Section 1 of the California Constitution; the California Information Practices Act (Civil Code § 1798 et seq.); the California Confidentiality of Medical Information Act (Civil Code § 56 et seq.); the federal Gramm-Leach-Bliley Act (15 U.S.C. §§ 6801(b) and 6805(b)(2)); the privacy and information security aspects of the Administrative Simplification provisions of the federal Health Insurance Portability and Accountability Act (45 CFR Part 160 and Subparts A, C, and E of part 164); and San Francisco Administrative Code Chapter 12M (Chapter 12M).

1.5 "Contractor" means AT&T dba and also known as AT&T Mobility

1.6 "Deliverables" shall take the meaning assigned to such term by Section 1(j) ("Deliverables") of the General Provisions.

Contractor is hereby advised that only the Department of Technology (DT) is authorized to release Purchase Orders off of this contract. No Purchase Order not approved by DT will be honored. Failure to adhere to this requirement may result in contract termination.

**City and County of San Francisco
Office of Contract Administration
Purchasing Division
City Hall, Room 430
1 Dr. Carlton B. Goodlett Place
San Francisco, California 94102-4685
Master Agreement**

This Master Agreement dated December 15, 2020 is between the City and County of San Francisco (“City”) and AT&T (“Contractor”).

Recitals

WHEREAS, a Request for Proposal (“RFP”) was issued on January 21, 2020, and City selected Contractor as a qualified Proposer pursuant to the RFP;

WHEREAS, City and Contractor wish to establish a master agreement pursuant to which the City may obtain the tangible and intangible materials and/or services described in Contractor’s response to the RFP, including but not limited to service and any associated equipment; and

WHEREAS, for purposes of this Agreement, the term “Services” shall mean the communications services the Contractor will make available to City pursuant to this Agreement, as fully described in Appendix A, “Available Services”; and

WHEREAS, for purposes of this Agreement, the term “Service Charges” shall mean the monthly recurring charges together with any one-time, non-recurring charges or fees the City agrees to pay to Contractor in exchange for the Services ordered pursuant to this Agreement, as fully described in Appendix B, “Pricing Narrative”; and

WHEREAS, for purposes of the Agreement, the word “Equipment” shall mean the equipment City may lease or purchase from Contractor in connection with the Services, as fully described in Appendix A, “Available Services”;

NOW, THEREFORE, City and Contractor agree as follows:

1. Certification of Funds; Budget and Fiscal Provisions; Termination in the Event of Non Appropriation. This Agreement is subject to the budget and fiscal provisions of the City’s Charter. Charges will accrue only after prior written authorization certified by the City’s Controller, and any amount of the City’s obligation hereunder shall not at any time exceed the amount certified for the purpose and period stated in such advance authorization. This Agreement will terminate without penalty, liability or expense of any kind to City at the end of any fiscal year in the event funds are not appropriated for the next succeeding fiscal year. If funds are appropriated for a portion of the fiscal year, this Agreement will terminate, without penalty, liability or expense of any kind at the end of the term for which funds are appropriated, and Contractor’s sole remedy shall be repossession of the equipment. This Section shall control against any and all other provisions of this Agreement.

2. Term of the Agreement. Subject to Section 1, the term of this Agreement shall be from December 15, 2020 to December 14, 2023. In addition, City shall have two (2) options to extend the term for a period of two additional two (2) year terms for a total of seven (7) years, which the City may exercise in its sole, absolute discretion.

3. No Automatic Renewal. Notwithstanding anything to the contrary contained in this Agreement (including, without limitation, any terms and conditions of Contractor attached hereto): (a) in no event shall the term of this Agreement be longer than the initial term expressly stated in this Agreement; (b) any automatic renewal or extension (whether or not conditioned upon any notice or absence thereof from either party) or any similar “evergreen” provision shall be deemed null and void ab initio; and (c) the term of this Agreement shall not be extended or renewed except by written agreement duly authorized, executed and delivered by City. In the event of any inconsistency within this Agreement relating to the duration of the initial term hereof, the shorter initial term shall govern.

4. City’s Payment Obligation. In no event will the City make an advance payment for Service Charges. The City will make a good faith effort to pay all invoices within thirty days of billing. In no event will the City pay any late fees or charges for payments made after the 30 day period. Contractor and the City understand and intend that the obligations of the City to make payments hereunder shall constitute a current expense of the City and shall not in any way be construed to be a debt of the City in contravention of any applicable constitutional or statutory limitations or requirements concerning the creation of indebtedness by the City, nor shall anything contained herein constitute a pledge of the general tax revenues, funds or monies of the City. The City shall make payments for Service Charges exclusively from legally available funds, to Contractor or, in the event of an authorized assignment by Contractor to its assignee, according to the terms of this Agreement, upon presentation of invoices furnished by Contractor in a form acceptable to the Controller. Each invoice must have a unique identifying number. Payments will be made in United States Dollars by warrant drawn on the Treasurer of City and County of San Francisco. Payments shall be in consideration for the Service Charges incurred during the applicable fiscal year in which such payments are due. In no event shall the amount of this Agreement exceed Nine Million, Nine Hundred and Ninety-Nine Thousand Dollars (\$9,999,000).

5. Guaranteed Maximum Costs. The City's obligation hereunder shall not at any time exceed the amount certified by the Controller for the purpose and period stated in such certification. Except as may be provided by laws governing emergency procedures, officers and employees of the City are not authorized to request, and the City is not required to reimburse the Contractor for Service Charges beyond the agreed upon contract scope unless the changed scope is authorized by amendment and approved as required by law. Officers and employees of the City are not authorized to offer or promise, nor is the City required to honor, any offered or promised additional funding in excess of the maximum amount of funding for which the contract is certified without certification of the additional amount by the Controller. The Controller is not authorized to make payments on any contract for which funds have not been certified as available in the budget or by supplemental appropriation. For purposes of clarity, the City will track its expenditures against this limit and shall notify Contractor if the limit has been exceeded. Upon notification, Contractor shall stop providing Services or may continue to provide Service

upon direction from the City while the City seeks additional funding. In no case shall Contractor be required to modify any pricing of this Agreement.

6. Submitting False Claims; Monetary Penalties. Pursuant to San Francisco Administrative Code §21.35, any contractor, subcontractor or consultant who submits a false claim shall be liable to the City for the statutory penalties set forth in that section. A contractor, subcontractor or consultant will be deemed to have submitted a false claim to the City if the contractor, subcontractor or consultant: (a) knowingly presents or causes to be presented to an officer or employee of the City a false claim or request for payment or approval; (b) knowingly makes, uses, or causes to be made or used a false record or statement to get a false claim paid or approved by the City; (c) conspires to defraud the City by getting a false claim allowed or paid by the City; (d) knowingly makes, uses, or causes to be made or used a false record or statement to conceal, avoid, or decrease an obligation to pay or transmit money or property to the City; or (e) is a beneficiary of an inadvertent submission of a false claim to the City, subsequently discovers the falsity of the claim, and fails to disclose the false claim to the City within a reasonable time after discovery of the false claim.

7. Installation and Maintenance of Facilities.

a. In order to provide the Services to the City, Contractor may need to install equipment owned by Contractor (“Contractor Equipment”) on City property, which Contractor Equipment will remain the property of Contractor. City must provide adequate space and electric power for Contractor Equipment, and will keep Contractor Equipment physically secure and free from liens and encumbrances. City will bear the risk of loss or damage to Contractor Equipment to the extent such loss or damage is caused by City or parties subject to City’s control. Contractor shall install Contractor Equipment only in locations approved in advance by the City. The parties shall work cooperatively to agree upon mutually convenient times and locations for such installation. Contractor will furnish any conduit, holes, wireways, wiring, plans, equipment, power/utilities and other items as Contractor reasonably requires for Contractor Equipment and will obtain any necessary licenses, permits and consents (including easements and rights-of-way). City will have the property ready for Contractor to perform its work according to a mutually agreed schedule. Contractor shall comply with all applicable State laws and local ordinances.

b. Contractor shall use, and shall cause its agents or invitees to use, due care at all times to avoid any damage or harm to the City property. Contractor shall immediately inform City of any actual damage to City property, and any such damage shall be promptly repaired by Contractor, at its own expense. Contractor, at its sole cost and expense, shall keep Contractor Equipment in good operating order, repair, condition and appearance and shall furnish any and all parts, mechanisms or devices required to keep Contractor Equipment in good mechanical and working order throughout the term of the Agreement.

c. In order to receive the Services from Contractor, City must interface its own communications and/or networking equipment (“City Facilities”) with Contractor Equipment. City shall be responsible for all service, repair and maintenance of City Facilities unless otherwise specified by this Agreement. City, at its sole cost and expense, shall keep City

Facilities in good operating order, repair, condition and appearance and shall furnish any and all parts, mechanisms or devices required to keep City Facilities in good mechanical and working order throughout the term of the Agreement.

8. City Use of Services and Equipment. City will not use the Services or operate any Equipment obtained from Contractor improperly, in violation of any applicable law, in or a manner contrary to that contemplated in this Agreement.

9. Delivery of Services and/or the Equipment; Transportation. Where applicable, it is the responsibility of the Contractor to arrange for the delivery and any installation of Services and/or the Equipment. Charges for delivery and installation are the responsibility of the Contractor. However, the City will reimburse Contractor for reasonable delivery and installation charges after Services and/or the Equipment is accepted and upon proper presentation of invoices unless such charges are included in the cost of Services and/or the Equipment. Services and/or the Equipment to be provided under this Agreement is to be delivered to a location as designated by the City and installed and made ready for operation. Additional terms and conditions related to the City's purchase of Equipment from Contractor are set forth in Appendix C.

10. Installation. Reserved.

11. Relocation of Equipment. Reserved.

12. Contractor's Removal of Contractor and the City's Surrender of Equipment.

a. Removal of Contractor Equipment. At the end of the Agreement term or unless sooner terminated, Contractor agrees to remove from City property at Contractor's cost any Contractor Equipment installed on City property and to restore City property to its original condition, reasonable wear and tear excepted.

b. Surrender of Equipment. At the end of the Agreement term or unless sooner terminated, City agrees to surrender any Equipment owned by AT&T that is leased by the City or otherwise subject to City's control in as good a condition as when furnished, reasonable wear and tear excepted. Contractor agrees, at Contractor's cost, to accept and remove the Equipment as provided in this Agreement.

13. Termination and Default.

a. Termination for Convenience. City shall have the option, in its sole discretion, to terminate this Agreement, at any time during the term hereof, for convenience and without cause. City shall exercise this option by giving Contractor written notice of termination. The notice shall specify the date on which termination shall become effective.

- 1) Upon receipt of the notice of termination, Contractor shall commence and perform, with diligence, all actions necessary on the part of Contractor to effect the termination of this Agreement on the date specified by City and to minimize the liability of Contractor and City to third parties as a result of termination. All

ENCLOSURE G

Using Social Media for Enhanced Situational Awareness and Decision Support

Virtual Social Media Working Group and
DHS First Responders Group

June 2014



**Homeland
Security**

Science and Technology

TABLE OF CONTENTS

EXECUTIVE SUMMARY 4

INTRODUCTION 5

PURPOSE 6

DEFINITIONS..... 7

TECHNOLOGY AND SITUATIONAL AWARENESS 8

 SOCIAL MEDIA AND SITUATIONAL AWARENESS..... 9

APPLICATIONS OF SOCIAL MEDIA IN PUBLIC SAFETY..... 11

 Effective Communications 11

 Stakeholder Identification, Engagement, and Effective Messaging 11

 Rumor Management 12

 Achieving and Maintaining Situational Awareness..... 13

 Monitoring 13

 Crowdsourcing 14

 Intelligence Gathering..... 17

 Needs Identification and Planning 19

 Analysis..... 19

 Establishment of Baseline (Normalization) and Event Detection 20

 Trend Analysis 21

 Enhanced Decision Support 21

CHALLENGES..... 24

 Technology 25

 Third-Party Platforms 25

 Geo-Location 27

 Technology Requirements 28

 Spatial-Temporal Lapses, Changes, and Re-Sharing 29

 Information 29

 Information Sharing 29

 Access to Information 30

 Volume and Velocity 31

 Aggregation and Filtering..... 31

 Veracity and Variety 31

Situational Awareness: Situational awareness refers to a state of understanding in which the following occur:⁸

- Knowing and understanding what is happening around you
- Predicting how it will change with time
- Being unified with the dynamics of your environment (i.e., contextualization with the current environment given specific factors, variables, goals, and objectives)

Situational awareness is a “human mental process that can be enhanced using technology to access, analyze, and present information to have a greater understanding of existing conditions and how they will change over time.”⁹

The Homeland Security Act of 2002 defines the term “situational awareness” as “information gathered from a variety of sources that, when communicated to emergency managers and decision makers, can form the basis for incident management decision-making.”¹⁰

Social Media: Social media is defined as any online or digital medium that is provided or collected through a channel that enables the two-way sharing of information, involving multiple parties. This includes social networking sites, texting, and blogs.

TECHNOLOGY AND SITUATIONAL AWARENESS

Situational awareness is not a new concept in the field of emergency preparedness, response, and recovery. In fact, it is one of the focus points within most planning and response efforts. Government agencies and response partners work to establish and maintain situational awareness to sustain general communications, gather intelligence from the field, execute logistical plans, track resources, send alerts and warnings, and perform general operations. Traditional methods for achieving and maintaining situational awareness include land mobile radio, paper maps, landlines, email, cellular phones, satellite phones, mobile data (e.g., low-speed wireless data), computer-aided dispatch for incident and unit status, crisis management systems (e.g., E-Team, WebEOC), traffic cameras, amateur (HAM) radios, enhanced 911, reverse 911, mobile text alerts, global positioning services (GPS) for the location of response vehicles, geographic information systems (GIS) for visualization, windshield assessments, and traditional media (e.g., television, radio).

The following graphic,¹¹ published in ESRI’s 2008 report, *Public Safety and Homeland Security Situational Awareness*,¹² illustrates the various traditional data sources available to produce and maintain situational awareness. Sources include maps, media, transportation, infrastructure, communications tools, sensors,

⁸ ESRI. “Public Safety and Homeland Security Situational Awareness.” ESRI. February 2008: 1. <<http://www.esri.com/library/whitepapers/pdfs/situational-awareness.pdf>>.

⁹ ESRI. “Public Safety and Homeland Security Situational Awareness.” ESRI. February 2008: 2. <<http://www.esri.com/library/whitepapers/pdfs/situational-awareness.pdf>>.

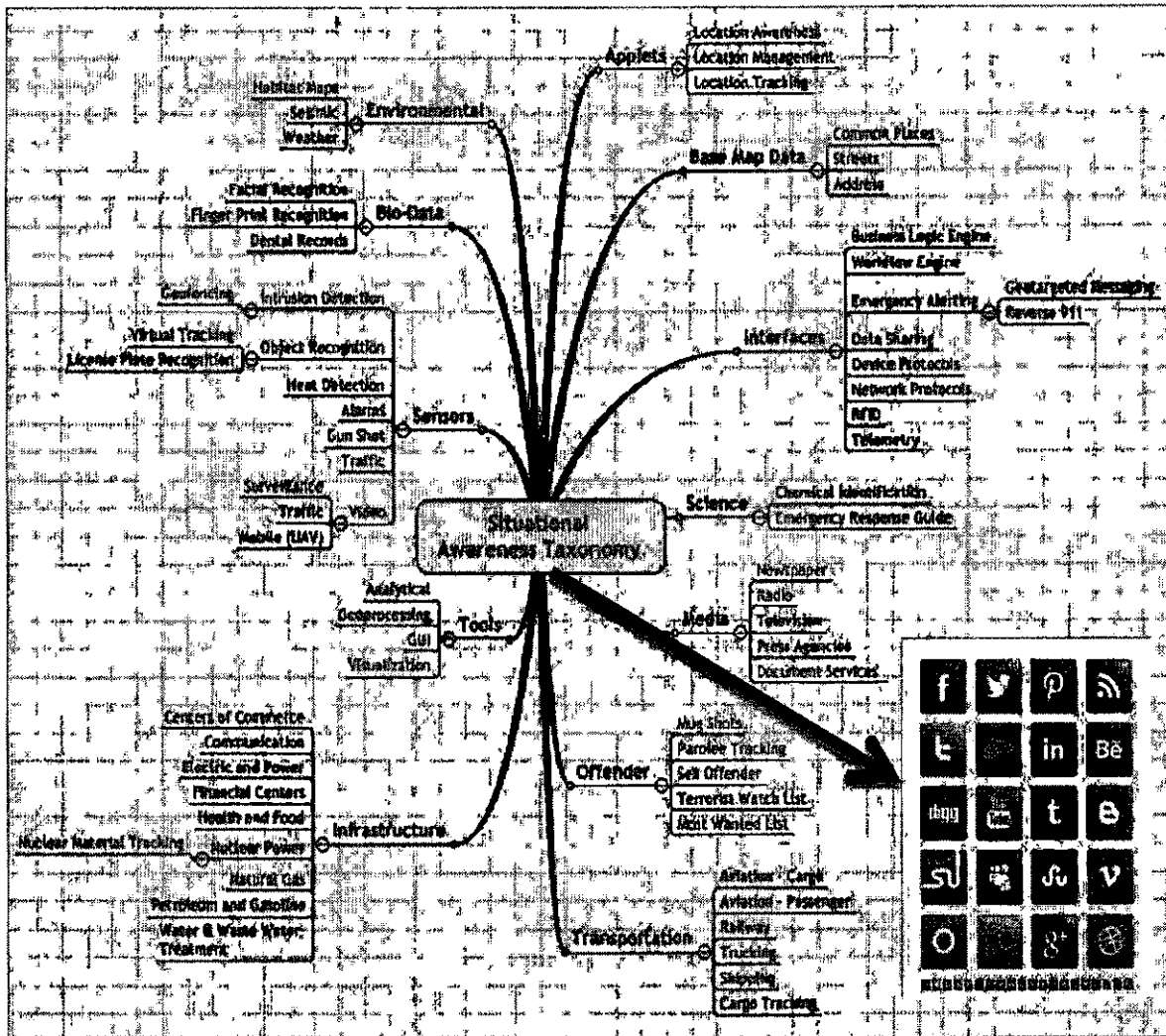
¹⁰ United States Congress. “Homeland Security Act of 2002.” 107th Congress. Section 515 (6 U.S.C. 321d(b)(1)) 25 November 2002. <http://www.dhs.gov/xlibrary/assets/hr_5005_enr.pdf>.

¹¹ ESRI, IBID, Page 3, Icons by Zee Que, Designbolts.com

¹² ESRI, IBID, Page 1.

bio-data, environmental data, base map data, applets such as location tracking, science information such as emergency response guides, and interfaces such as telemetry. Various social media tools have been added to the graphic to illustrate their role in the situational awareness taxonomy.

GIS Situational Awareness Taxonomy



SOCIAL MEDIA AND SITUATIONAL AWARENESS

Combined with the expansion and convergence of broadband and wireless, the advent and rise in popularity of social media now enables the public safety community to request, share, and provide information; real-time, content-rich, profile updates; video; and photo imagery through additional channels. For these sources to become useful, however, various data management, analytics, and operational standards and processes must be developed.

If integrated with traditional data, social media can help emergency responders achieve and maintain situational awareness in real-time. This will assist with decision-making, planning, and resource allocation.

ENCLOSURE H



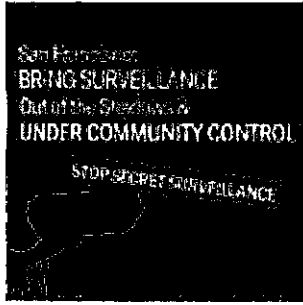
OAKLAND | PRIVACY

..... I'VE BEEN WATCHING YOU WATCHING ME

TRANSPARENCY ORDINANCE

The Threats of London Breed

by [Tracy Rosenberg](#) • October 22, 2023



Four years after the passage of San Francisco's surveillance ordinance by a vote of 10-1, SF mayor London Breed is threatening to ask city voters to gut it via ballot initiative. Breed's proposed ordinance would, among other things, allow surveillance tech like drones which are not currently used by the SF Police, to be adopted for a year before the city's Board of Supervisors could approve, disapprove or adopt a use policy. The new year-long free zone could also apply to the killer robots, whose deployment last year was halted by the Board of Supervisors.

The Board of Supervisors seems unlikely to collaborate in putting the initiative on the ballot, so Breed's path to San Francisco voters would likely be through paid ballot signature collection firms.

Press coverage of the proposed Breed ballot measure is below.

KTVU: [SF Mayor Wants To Expand Police Powers Via Ballot Measure](#)

SFist: [Mayor Breed Announces Ballot Measure To Reduce Police Paperwork](#)

KRON: [SF Mayor Introduces Measure To Give Police More Power](#)

SF Standard: [Car Chases, Cameras and Drones](#)

ABC-7: [Mayor Breed Supports Safer San Francisco Ballot Measure to Boost Police](#)

NBC- Bay Area: [Breed Introduces Measure to Ease Restrictions on Police](#)

48 Hills: [Breed's Measure is a Sweeping Move to Undermine Civilian Oversight](#)

[← Alameda County Militarized Equipment](#)

[There They Go Again →](#)

Leave a Reply

You must be [logged in](#) to post a comment.

This site uses Akismet to reduce spam. [Learn how your comment data is processed.](#)

Sections

Get our free newsletters

LOG IN

SUBSCRIBE

Obituaries • Games • ADN Store • e-Edition • Sponsored Content • Promotions •

Get our free newsletters

ADVERTISEMENT

Anchorage

Anchorage Mayor Bronson's office accused of using City Hall surveillance video to track staff speaking to ombudsman, Assembly members

By Emily Goodykoontz, Kyle Hopkins

Updated: January 21, 2023

Published: January 19, 2023

BAY AREA News Weather Sports Video

57°

LOCAL NEWS >

Alameda City Manager Accused Of Wiretapping



April 16, 2018 / 11:24 PM PDT · CBS San Francisco

Alameda City Manager Accused Of Wiretapping



Be the first to know

Get browser notifications for breaking news, live events, and exclusive reporting.

to save her job after being accused

on were the topics of discussion

in Alameda on Monday night.

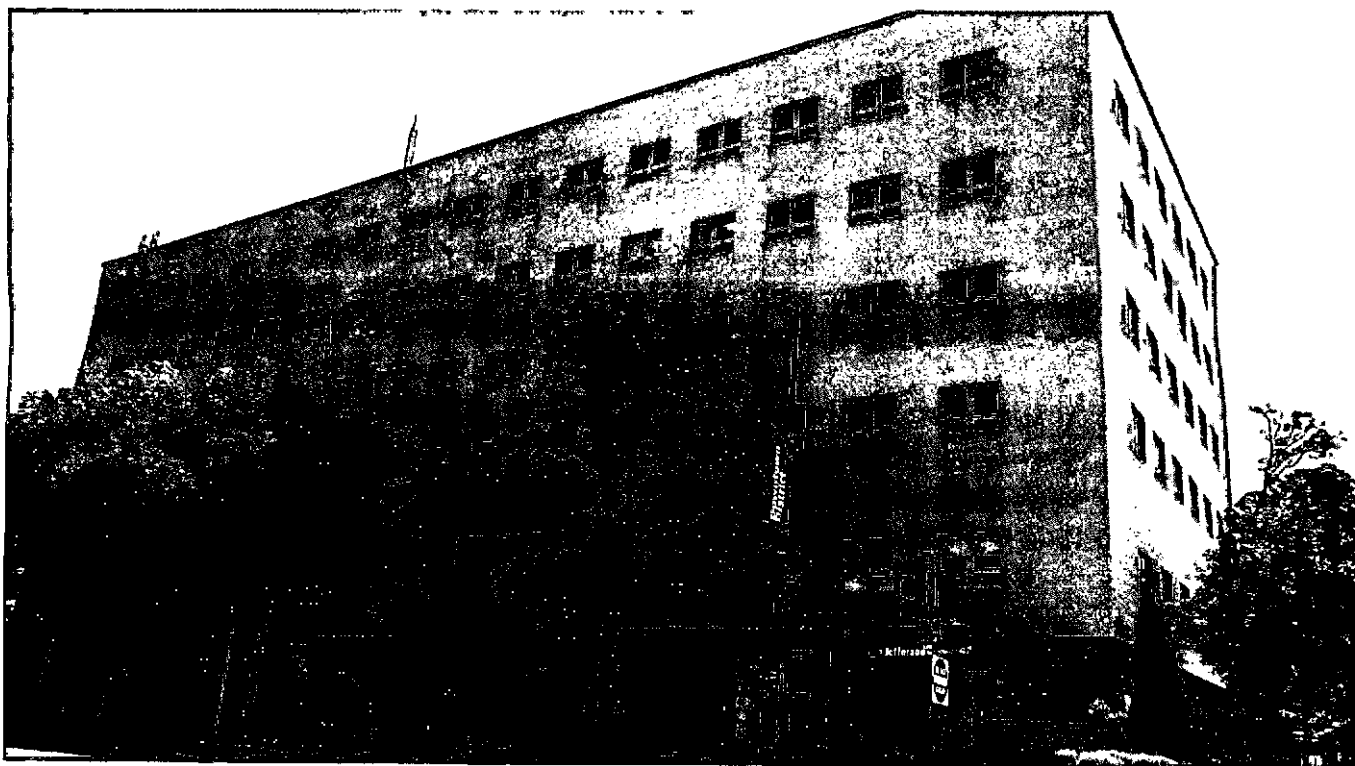


POLITICS, SCIENCE AND TECHNOLOGY, TECHNOLOGY

Wisconsin State Senate sues Green Bay and its mayor over audio recording devices in city hall

Lawsuit argues city's use of audio recordings in public spaces is unlawful

BY JOE SCHULZ • FEBRUARY 21, 2023



Green Bay installed microphones along with security cameras in three hallways in City Hall beginning in late 2021. *Photo courtesy of the city of Green Bay*

The Wisconsin State Senate sued the city of Green Bay and Mayor Eric Genrich Tuesday, accusing the city of violating state law by using audio recording devices in city hall.

As It Happens

The Ideas Network • Schedule

Item 7 - Page 161 of 225

notifying the public they could be recorded.

The civil complaint, filed in Brown County Circuit Court, said the audio devices are located on the ceiling in the hallway outside the clerk's office on the first floor, on the ceiling outside of city council chambers on the second floor and on the ceiling outside the mayor's office on the second floor.

Stay informed on the latest news

Sign up for WPR's email newsletter.

Submit

The lawsuit said the mayor and other officials installed "sensitive audio listening devices" that it calls "hallway bugs" without notifying the public or city council members. It said the microphones have recorded numerous private conversations since being installed.

The suit argues the city's use of audio devices violates Wisconsin's Electronic Surveillance Control Law, the state constitution, the U.S. Constitution and other state statutes. It was filed on behalf of the state Senate; state Sen. André Jacque, R-De Pere; former Green Bay Alder Anthony Theisen and an unidentified Jane Doe. They are asking the court to order the city to disable all audio devices in city hall, prohibit future use of such devices and order the city to destroy past audio recordings.

"The Wisconsin State Senate has an institutional interest in ensuring that municipalities do not act beyond the scope of the authority given to them by the

As It Happens

The Ideas Network • Schedule

Item 7 - Page 162 of 225

In a **separate brief**, plaintiffs requested the court issue a temporary order by noon Wednesday that would direct the city to “immediately” stop using audio recording devices in public areas and refrain from accessing or releasing past recordings until the matter has been litigated.

The issue of audio devices in city hall has been hotly debated in Green Bay since Alder Chris Wery spoke about it **at a council meeting earlier this month**, characterizing the recording as spying.

Last week, City Attorney Joanne Bungert told Wisconsin Public Radio that the city doesn’t plan to remove the recording devices, but will add signage. She said deleting past recordings could violate the state’s open records law because it would be destroying a public record.

In a statement after the council meeting, the city said the devices were installed based on security concerns by staff and the public, and said its “security system is lawful and commonplace.”

The city has since added signage, but its continued use of audio recording devices has drawn criticism from the American Civil Liberties Union. City officials say the audio recordings aren’t continually monitored and would only be reviewed if there was an emergency situation or accident.

The debate around Green Bay’s use of audio recording devices comes as Mayor Eric Genrich seeks reelection.

Ryan Walsh, the attorney representing the state Senate, and city officials did not immediately respond to requests for comment regarding the lawsuit.

You count on WPR for independent journalism, statewide discussions and quality entertainment. Member support is the largest source of funding for this essential service. Keep Wisconsin informed and

As It Happens

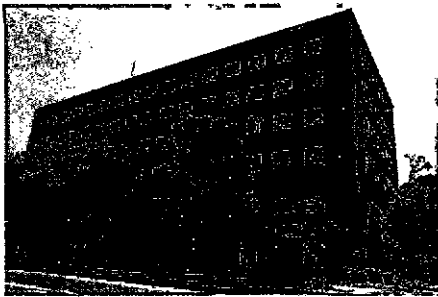
The Ideas Network • Schedule

Item 7 - Page 163 of 225

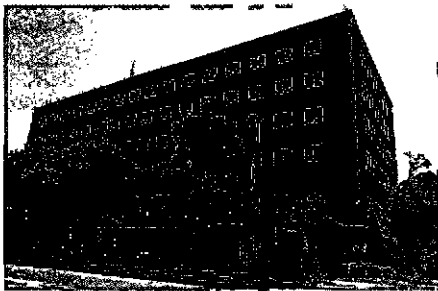
[Donate Now](#)

Wisconsin Public Radio, © Copyright 2024, Board of Regents of the University of Wisconsin System and Wisconsin Educational Communications Board.

Related Stories



Lawsuit against Green Bay, mayor over audio recording devices moves to federal court



Green Bay Common Council votes to remove audio devices from city hall

As It Happens

[The Ideas Network](#) • [Schedule](#)



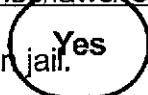
CRIMINAL DEFENSE DIVISION

California "Wiretapping" Laws – Penal Code § 631 PC

Penal Code § 631 PC makes it illegal to use recording devices to intercept or eavesdrop on confidential communications without the consent of all parties involved. This includes phone calls, text messages, and other forms of electronic communication.

Illegal wiretapping can be charged as a matter with which our lawyers can help you?

- a **misdemeanor** (<https://www.shouselaw.com/ca/defense/laws/misdemeanor/>) or
- a **felony** (<https://www.shouselaw.com/ca/defense/laws/felony/>), and
- carries a maximum sentence of up to 3 years in jail.



Note that California is a **two-party consent state**, meaning that both parties to a conversation must give consent if it is to be lawfully recorded. [\(https://intaker.c](https://intaker.com/)

Get Legal Help Now

In this article, we will quote the full language of the code section and provide further legal analysis. The language of the code section reads as follows:

- Assault and Battery
- Clearing Criminal Record
- Domestic Violence
- Scroll

[\(https://intaker.com/home/\)](https://intaker.com/home/)



631. (a) Any person who, by means of any machine, instrument, or contrivance, or in any other manner, intentionally taps, or makes any unauthorized connection, whether physically, electrically, acoustically, inductively, or otherwise, with any telegraph or telephone wire, line, cable, or instrument, including the wire, line, cable, or instrument of any internal telephonic communication system, or who willfully and without the consent of all parties to the communication, or in any unauthorized manner, reads, or attempts to read, or to learn the contents or meaning of any message, report, or communication while the same is in transit or passing over any wire, line, or cable, or is being sent from, or received at any place within this state; or who uses, or attempts to use, in any manner, or for any purpose, or to communicate in any way, any information so obtained, or who aids, agrees with, employs, or conspires with any person or persons to unlawfully do, or permit, or cause to be done any of the acts mentioned above in this section, is punishable by a fine not exceeding five hundred dollars (\$500), or by imprisonment in the county jail not exceeding one year, or by imprisonment pursuant to subdivision (h) of Section 1170, or by both a fine and imprisonment in the county jail or pursuant to subdivision (h) of Section 1170. If the person has previously been convicted of a violation of this section or Section 632, 632.5, 632.6, 632.7, or 636, the offense is punishable by a fine not exceeding ten thousand dollars (\$10,000), or by imprisonment in the county jail not exceeding one year, or by imprisonment pursuant to subdivision (h) of Section 1170, or by both that fine and imprisonment.

Do you have a matter with which our lawyers can help you?

No Yes

Get Legal Help Now
 Assault and Battery
 Clearing Criminal Record
 Domestic Violence

(b) This section shall not apply to any of the following:

(1) Any public utility, or telephone company, engaged in the business of providing communications services and facilities, or to the officers, employees or agents thereof where the acts otherwise prohibited herein are for the purpose of construction, maintenance, conduct or operation of the services and facilities of the public utility or telephone company.



(2) The use of any instrument, equipment, facility, or service furnished and used pursuant to the tariffs of a public utility.

(3) Any telephonic communication system used for communication exclusively within a state, county, city and county, or city correctional facility.

(c) For purposes of this section, "telephone company" is defined in paragraph (3) of subdivision (c) of Section 638.

(d) Except as proof in an action or prosecution for violation of this section, no evidence obtained in violation of this section shall be admissible in any judicial, administrative, legislative, or other proceeding.

Most people think of wiretapping as a crime that law enforcement officers do to solve criminal cases. **California law makes it a crime for people who are not law enforcement officers to tap someone's phone** without their permission.² <https://intaker.com/criminal/>

In this article, our criminal defense attorneys explain **California wiretapping law** by answering these questions:

1. When is wiretapping a crime in California?

1.1. Prohibited activities

1.2. Penalties

1.3. No use as evidence

1.4. Civil lawsuits

 Get Legal Help Now

Assault and Battery

Clearing Criminal Record

Domestic Violence

 Scroll

[\(https://intaker.com/home/\)](https://intaker.com/home/)



1.5. Related offenses

2. How does Penal Code 631 PC apply to law enforcement?

2.1. Court order required

2.2. Notice

2.3. Motions to suppress illegal wiretap evidence

3. Is the state allowed to wiretap prisoners' telephone calls?

If you would like more information after reading this article, we invite you to contact us at Shouse Law Group.

Do you have a matter with which our law firm can help you?

Yes

No

Assault and Battery

Clearing Criminal Record

Domestic Violence

PC 631 makes it illegal to use special technology to tap into someone else's phone line and listen to all conversations that take place on that line.

(<https://intaker.criminal>)

(<https://intaker.com/home/>)



1. When is wiretapping a crime in California?

If you are accused of the California crime of **wiretapping**, you may feel more than a little surprised. The fact that telephone tapping can lead to criminal penalties is not widely-known, and many people may think, "If cops do it, why can't I?"

In fact, though, California state law makes it a **crime for private citizens to tap someone's phone**.⁴ (As we'll discuss in Section 2 below, a very different set of rules applies to law enforcement: police may use wiretaps to help with criminal investigations, provided they obtain a court order (<https://www.shouselaw.com/ca/blog/how-does-a-wiretap-order-get-issued-in-california/>).⁵)

1.1. Prohibited activities

Do you have a matter with which our California's law against wiretapping **can help you?** lists the activities that would constitute illegal wiretapping. These are:

1. Using any kind of machine or instrument to intentionally tap into, or make an unauthorized connection to, any telegraph or telephone line, (<https://intaker.c>
2. Reading or attempting to read or learn the contents of any message passing over a telephone or other wire, willfully and without the permission of **all** of the parties to the message, **criminal**
3. Using or attempting to use or communicate any information **gained in this way**, AND
4. Aiding or conspiring with anyone else to do anything

Assault and Battery

Clearing Criminal Record

Domestic Violence

Get Legal Help Now
Scroll

(<https://intaker.com/home/>)



Example: Robert is in the middle of a nasty divorce from his wife. With the help of a friend who is a private investigator, Robert taps his own phone. He plans to record a private conversation with his wife and use them against her in the divorce proceeding.

Robert is guilty of the crime of wiretapping even though he put the tap on his own phone...because his plan was to use the tap to record conversations with his wife without her permission. California is not a one party consent state. In addition, the private investigator friend who helped Robert set up the tap is also guilty of wiretapping.⁷

Intercepting cell phone or cordless phone calls

These days many (even most) phone calls don't take place over traditional landline phones. California also makes it a crime to intercept calls on cellular phones and cordless phones.⁸

Do you have a matter with which our lawyers can help you?

Under Penal Code sections 632.5 and 632.6 PC, if you intercept a call between two cell phones, two cordless phones, a cell or cordless phone and a landline phone, OR a cell phone and a cordless phone, with criminal intent and without the consent of both parties to a call, then you face the same penalties you would face for tapping a regular phone line.⁹

No Yes

Get Legal Help Now

1.2. Penalties

In most cases, the California crime of telephone tapping (of cell phone or cordless phone calls) is a wobbler in California law (https://www.shouselaw.com/ca/defense/laws/wobbler/).¹⁰ The prosecutor may choose to try it as either a misdemeanor or a felony, depending on the facts of the case and the defendant's criminal history. (https://intaker.com/home/)

Assault and Battery

Clearing Criminal Record

Domestic Violence

Scroll



Wiretapping is charged as a misdemeanor, then the maximum penalties are a fine of one thousand five hundred dollars (\$2,500), up to one (1) year in county jail, or both.

But if it is charged as a felony, then the jail sentence is sixteen (16) months, two (2) years, or three (3) years.¹²

Also, if you have previously been convicted of wiretapping or of certain other crimes associated with invasion of privacy (including eavesdropping, intercepting a cell phone call, and intercepting a call on a cordless phone), the maximum fine rises to ten thousand dollars (\$10,000).¹³

1.3. No use as evidence

Any evidence obtained through illegal wiretapping may not be used in any court proceeding (except a criminal trial for violating Penal Code 631 by the wiretapper).¹⁴ So, if you obtained information through an illegal wiretap with the goal of using it against someone else in a court case, you are out of luck. Do you have a matter with which our lawyers can help you?

Example: In the example above, Robert tapped his own phone so he could record conversations with his wife and use those as evidence in their divorce proceedings. But because he did not have her permission to tap the phone, not only may Robert face criminal charges for wiretapping...he also will not be able to use the conversations as evidence in the divorce case.

No Yes

<https://intaker.com> (criminal)

Assault and Battery

Clearing Criminal Record

Domestic Violence

1.4. Civil lawsuits

If you are accused of criminal wiretapping, you may also find yourself facing a lawsuit by the person or people who are the supposed "victims" of the wiretapping (that is, people whose calls were overheard or recorded without their permission). California criminal law, Penal Code § 631.2 PC, provides that such people can bring a civil suit for damages against someone who committed criminal wiretapping.¹⁵



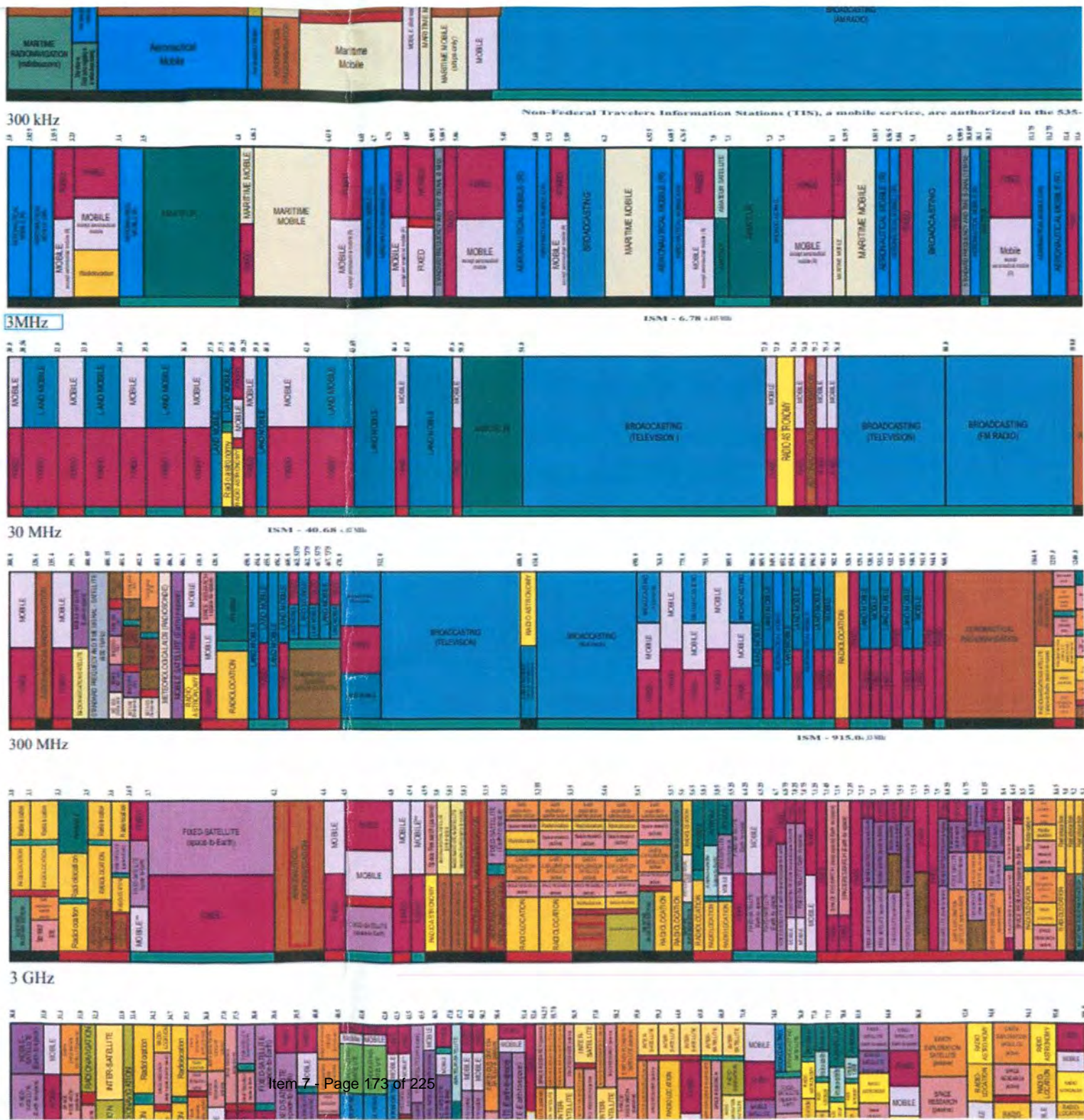
ENCLOSURE I

FREQUENCY ALLOCATIONS RADIO SPECTRUM

ICES COLOR LEGEND

- INTER-SATELLITE
 - RADIO ASTRONOMY
 - LAND MOBILE
 - RADIODETERMINATION SATELLITE
 - LAND MOBILE SATELLITE
 - RADIOLOCATION
 - MARITIME MOBILE
 - RADIOLOCATION SATELLITE
 - MARITIME MOBILE SATELLITE
 - RADIONAVIGATION
 - RADIONAVIGATION SATELLITE
 - MARITIME RADIONAVIGATION
 - RADIOLOCATION SATELLITE
 - METEOROLOGICAL SATELLITE
 - SPACE OPERATION
 - METEOROLOGICAL SATELLITE
 - SPACE RESEARCH
 - MOBILE
 - STANDARD FREQUENCY AND TIME SIGNAL
 - MOBILE SATELLITE
 - STANDARD FREQUENCY AND TIME SIGNAL SATELLITE
- FEDERAL/NON-FEDERAL SHARED

DESIGNATION
DESCRIPTION
Capital Letters



From: Chris K. <ckblueaqua@gmail.com>
Sent: Thursday, February 8, 2024 2:48 PM
To: SOTF, (BOS); Leger, Cheryl (BOS)
Subject: Fwd: Mayor's Office Public Records Request

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

SOTF and Cheryl Leger,

I wanted to thank each of you for allowing me to present my factual information last night. I thought the Task Force handled themselves very professionally.

I do believe I have new information that would be relevant to reopen the case against the Mayor's Office. Here is my request sent to the Mayorsunshinerequests@sfgov.org and I cc'd her office. I have not received any communication from her office regarding any of this specific information. The request was for any emails and electronic communication between her office and myself and her office and the ones selected concerning me.

I would like to revisit the case or I can file another report.

Respectfully,

Chris Ward Kline

----- Forwarded message -----

From: Chris K. <ckblueaqua@gmail.com>
Date: Sat, Mar 4, 2023 at 10:25 AM
Subject: Mayor's Office Public Records Request
To: <mayorsunshinerequests@sfgov.org>
Cc: Breed, Mayor London (MYR) <MayorLondonBreed@sfgov.org>

Sunshine Requests,

Please provide the following records:

- 1) looking for the top administrator for One System; a total list of credentials to what individuals and departments and appropriate access levels;
- 2) looking for top administrator for Cisco Webex; total list of credentials to what individuals and departments and appropriate access levels

3) all documents, recordings, GPS, GPRS, electronic communications between the Mayor's Office and my email (ckblueaqua@gmail.com) and phone number 1-415-513-9334 and 1-415-203-1662 to include programs, surveys, questionnaire, programs, voice-to-text/text-to-voice, campaign programs, etc...

4) all documents, recordings, emails, communications between personal and professional devices that apply to issues and concerns with Chris Ward Kline with other Board of Supervisors, the Sheriff's Department, the Police Chief and the Director of Public Health; and documents to include private and confidential information that may reference information, either correct or incorrect data concerning Chris Ward Kline.

Respectfully,

Chris Ward Kline

From: [Chris K.](#)
To: [SOTF \(BOS\)](#)
Cc: [Heckel, Hank \(MYR\)](#); [Matt Yankee](#); [Leger, Cheryl \(BOS\)](#)
Subject: Re: SOTF - Action taken by the Sunshine Task Force re File No. 23013(c) on February 7, 2024
Date: Tuesday, March 5, 2024 2:05:22 PM
Attachments: [APPEALKLINECHRISW.pdf](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

SOTF,

Here is my timely appeal for file no. 23013(c).

Respectfully,

Chris Ward Kline

On Mon, Feb 12, 2024 at 12:09 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Dear Parties: Below is the action taken by the Sunshine Task Force re File No. 23013(c) on February 7, 2024.

File No. 23013(C) Complaint filed by Chris Ward Kline against Mayor's Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Action: Moved by Member Pilpel, seconded by Member Schmidt, to find no violation.

The motion PASSED by the following vote:

Ayes: 10 - Pilpel, Schmidt, Anderson, Hill, Kumar, Hyland, LaHood, Sugarman, Yankee, Wolfe

Noes: 0 - None

Absent: 1 - Stein

Cheryl Leger

Sunshine Administrator

Board of Supervisors

phone 415-554-7724 | fax 415-554-5163

cheryl.leger@sfgov.org | www.sfbos.org

APPEAL SUNSHINE TASK FORCE RE: FILE NO. 23013(C)

March 5, 2024

Sunshine Task Force Members,

I'm appealing the decision of the Task Force in regards to file no. 23013(c) with new information that was not presented during the hearing or subsequent evidence.

I'm enclosing the following documentation (page numbered for your convenience) to assist during the appeal process. In the documentation, it strongly appears that the Mayor's Office was not forthright, forthcoming and violated timely disclosure of requested public records. Enforcement action should have been brought forward by the Task Force and others not named in this appeal.

First, review pages 1-2, dated March 4, 2024 which defines surveillance technology that includes audio, electronic, visual, LOCATION, thermal, etc. Emails are considered by state and federal law as audio files and emails are used to send voice data and collect voice data. Also please note on page 2 that on November 7, 2023, the city found that email and marketing analytic technologies to be exempt under Chapter 19B. Emails can be used to collect location data and send voice data and collect data. I'm not arguing the exempt status here as that will be argued in another hearing. We already know that the Mayor's office emails are required to be forwarded upon request. At the hearing, a representative of the Mayor's Office did not state these apps and systems were excluded but stated 'We were under the impression the request was for other departments' and that there were no files to turn over. I will show shortly that as a false statement.

Page 3 is an email from Mandy Ngu who works in the Office of Mayor London Breed and dated August 2, 2022. This email was not turned over in a timely matter and still has not been turned over by the Mayor's Office. With this email, the Mayor's office placed me on surveillance technology that attempts to influence me daily with voice data that is unsolicited, illegal and unethical.

Page 4 is an email from Hank Hecke! to me Chris Ward Kline stating that my request was received for all data, voice data, email, etc and that the Mayor's Office was invoking a 14-day extension under Cal. Gov. Code 7922.535(a) and S.F. Admin Code 67.25B. As of March 5, 2024, the Mayor's Office has not turned over any files, emails or data that was collected on me, Chris Ward Kline.

Page 5-8 is SurveyMonkey Acceptable Uses Policy – all systems and apps that use emails and phone numbers have similar acceptable uses policy. Please note on page 6 section (a) in which by using email and phone technology, you could alter a person's situational awareness (unlawfully) "you may not use the Services to commit an unlawful activity or use the Services for activities where use of failure of the Services could lead to PHYSICAL DAMAGE, DEATH, MENTAL HARM OR PERONAL INJURY.

The Mayor's Office has failed to turn over the data requested because one or more of these instances have occurred and would automatically bring enforcement actions upon those responsible.

APPEAL SUNSHINE TASK FORCE RE: FILE NO. 23013(C)

Page 7-8 section (l) talks about health compliance and protection of 'protected health information' as defined in 45 C.F.R. section 160.103 under United States Regulations. The Mayor's Office has collected protected health information which was not accurate and has used it against me and others around me. The Mayor's Office does not want to turn over the data, nor delete the false data and continues to use it against me which will result in enforcement action(s).

Page 9 and 10 are just several systems and apps used by the Mayor's Office that uses email and phone numbers to send voice data and collect voice data. This information as requested in early 2023 and was just turned over today March 5, 2024; however, no data collected has been turned over.

Page 11 is section 19B.8 Enforcement. Some of the above information and other information has been submitted to the appropriate city officials to start enforcement actions on the Mayor's Office and that of others.

I hereby respectfully request that the Sunshine Ordinance Task Force grant the appeal in favor of Chris Ward Kline.

Respectfully,

A handwritten signature in black ink, appearing to read 'CWK', written over a light blue horizontal line.

Chris Ward Kline



Surveillance Technology Inventory

Policies governing how the City uses surveillance technology

This inventory shows all currently identified surveillance technologies. Draft and approved policies governing the use of these technologies are linked below. The policies missing a link are under development and have yet to be drafted and heard at a public meeting.

For each technology, City departments are required to create a Surveillance Impact Report, a Surveillance Technology Policy, and Annual Reports.

A “Surveillance Technology” is defined in the [Surveillance Ordinance](#) as:

- A software, electronic device, system using an electronic device, or similar device
- used, designed, or primarily intended to
- collect, retain, process, or share
- audio, electronic, visual, location, thermal, biometric, olfactory or similar information
- specifically associated with, or capable or being associated with, any individual or group

The includes 15 separate exemptions for technologies not required to be inventoried.

For Department reporting on Board approved policies, refer to the

[Back to top](#)

Reports Inventory.

Our current inventory of surveillance technologies by department will continue to grow as additional technologies are identified.

As of November 7, 2023, the surveillance inventory has been updated to remove email and marketing analytic technologies. The City found these technologies to be exempt under Chapter 19B.

Departments are listed in alphabetical order. Technologies where more than one department cooperatively used that technology are referenced in the "Collaborative" section, listed after all of the individual departments. Policies for one technology that are not used collaboratively, but for which one policy was created for more than one department because multiple departments shared use cases for the technology, are referenced in the "Multidepartmental" section at the bottom of the page.

Last updated March 4, 2024.

Documents

Adult Probation Department

Adult Probation: Alcohol
Monitoring Ankle Bracelet
Surveillance Impact Report

October 28, 2022

Alcohol Monitoring Ankle Bracelet

Adult Probation: Alcohol
Monitoring Ankle Bracelet
Surveillance Technology Policy

October 28, 2022

Alcohol Monitoring Ankle Bracelet

Adult Probation: GPS Monitoring
Ankle Bracelet Surveillance
Technology Policy

October 28, 2022

GPS Monitoring Ankle Bracelet

Item 7 - Page 182 of 225

Back to top



Chris K. <ckblueaqua@gmail.com>

SF Super Spreader Event MonkeyPox

Ngu, Mandy (MYR) <mandy.ngu@sfgov.org>
To: "Chris K." <ckblueaqua@gmail.com>

Tue, Aug 2, 2022 at 11:13 AM

Hi Chris,

Thank you for reaching out to the Office of Mayor London Breed. Currently, San Francisco is working with our State and Federal partners to increase the Monkeypox vaccine supplies for the public. Mayor Breed understands this virus impacts everyone equally, but our LGBTQ communities remain at a greater risk which is why Mayor Breed announced a local emergency declaration which took into effect August 1st to strengthen the City's preparedness against Monkeypox. This will help streamline resources that will mobilize City resources, coordinate City agencies, accelerate emergency planning, and more.

This past week, San Francisco received 4,220 doses for the Monkeypox vaccine from our federal partners which is a good start, but not enough. Initially, our City requested 35,000 doses to meet the needs of our residents and Mayor Breed continues to push for the vaccine supplies we need.

Mayor Breed's priority has always been the health and safety of our residents and will update the public once supplies have increased. For additional updates and information on Monkeypox, please visit sf.gov/monkeypox.

Best,
Mandy

Mandy Ngu

Office of Mayor London N. Breed

City & County of San Francisco

Mandy.Ngu@sfgov.org

From: Chris K. <ckblueaqua@gmail.com>**Sent:** Sunday, July 31, 2022 12:32 PM**To:** Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; MandelmanStaff, [BOS] <mandelmanstaff@sfgov.org>; Mar, Gordon (BOS) <gordon.mar@sfgov.org>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>; RonenStaff (BOS) <ronenstaff@sfgov.org>**Cc:** katie.dowd@sfgate.com**Subject:** SF Super Spreader Event MonkeyPox

[Quoted text hidden]

Request for Records

MayorSunshineRequests, MYR (MYR) <mayorsunshinerequests@sfgov.org>

Tue, Feb 20, 2024 at 6:53 PM

To: "Chris K." <ckblueaqua@gmail.com>, "MayorSunshineRequests, MYR (MYR)" <mayorsunshinerequests@sfgov.org>, "Breed, Mayor London (MYR)" <mayorlondonbreed@sfgov.org>

Dear Chris Ward Kline,

The Office of the Mayor has received your request and we are processing our response. Please note that we are invoking a 14 day extension to continue our response due to the need to consult with another City department. Cal. Gov. Code 7922.535(a) and S.F. Admin. Code § 67.25(b). We will further respond no later than March 4.

Regards,

Hank Heckel

Legal Compliance Officer

Office of the Mayor

City and County of San Francisco

Acceptable Uses Policy

LAST UPDATED: February 15, 2024

Legal Compliance

You must use the Services in compliance with, and only as permitted by, applicable law. The use of our Services in conjunction with other tools or resources in furtherance of any of the unacceptable uses described herein is also prohibited. In the event of any violation of this Acceptable Uses Policy, SurveyMonkey may, in its sole discretion, do one or more of the following:

- suspend (temporarily or permanently) or terminate your use of the Services;
- block your access to the Services;
- remove or delete content from your account(s); or
- communicate such violation to impacted third parties and/or law enforcement authorities (where appropriate and subject to applicable law).

Capitalized words not defined in the Acceptable Uses Policy (<https://www.surveymonkey.com/mp/legal/acceptable-uses-policy/>) are defined in the Terms of Use (<https://www.surveymonkey.com/mp/legal/terms-of-use/>) or Governing Services Agreement (<https://www.surveymonkey.com/mp/legal/gsa/>) (as applicable).

Your Responsibilities

You are responsible for your Content, Customer Data, conduct, and communications with others while using the Services. You must comply with the following requirements when using the Services. If we become aware of Content or Customer Data that falls outside the bounds of what is acceptable under this policy, we may remove it and report it. We also take steps to prevent uses of our Services that are contrary to the spirit of this policy.

- (a) You may not use the Services to commit an unlawful activity or use the Services for activities where use or failure of the Services could lead to physical damage, death, mental harm, or personal injury.
- (b) You may not provide any Minor, defined as any individual under the age of 16 (or under a higher age as provided in certain countries or territories) with any access to the Services, whether as a Respondent or Creator (as defined in our Privacy Notice (<https://www.surveymonkey.com/mp/legal/privacy/>)).
- (c) You may not purchase, use, or access the Services for the purpose of building a competitive product or service or for any other competitive purposes.
- (d) You may not misuse our Services by interfering with their normal operation or attempting to access them using a method other than through the interfaces and instructions that we provide.
- (e) You may not circumvent or attempt to circumvent any limitations that SurveyMonkey imposes on your use of our Services or your account(s) (such as by

opening up a new account to create or distribute a survey, form, application, or questionnaire that we have closed for a violation of our terms or policies).

(f) Unless authorized by SurveyMonkey in writing, you may not probe, scan, or test the vulnerability or security of the Services or any SurveyMonkey system or network.

(g) Unless authorized by SurveyMonkey in writing, you may not use any automated system or software to extract or scrape data from the websites or other interfaces through which we make our Services available.

(h) You may not deny others access to, or reverse engineer, the Services, or assist anyone else to do so, to the extent such restriction is permitted by law.

(i) You may not store or transmit any viruses, malware, or other types of malicious software, or links to such software, through the Services.

(j) You may not use the Services to infringe the intellectual property rights of others.

(k) Unless authorized by SurveyMonkey in writing, you may not resell or lease the Services.

(l) If your use of the Services requires you to comply with industry-specific regulations applicable to such use, you will be solely responsible for such compliance, unless SurveyMonkey has agreed with you in writing otherwise. You may not use the Services in a way that would subject SurveyMonkey to those industry-specific regulations without obtaining SurveyMonkey's prior written agreement.

For example, you may not use the Services to collect,

protect, or otherwise handle “protected health information” (as defined in 45 C.F.R. §160.103 under United States federal regulations) without entering into a separate business associate agreement with SurveyMonkey that permits you to do so.

(m) We may offer content like images or video that are provided by third parties. You may use that material solely in your Content or Customer Data. SurveyMonkey may modify or revoke that permission at any time in our sole discretion. In using such material, you may not imply that your Content, Customer Data, or use of the Services are affiliated with or run or endorsed by any company, product, brand, or service depicted in that material unless you have obtained their permission.

(n) You may not engage in abusive or excessive usage of the Services, which is usage significantly in excess of average usage patterns of reasonable users similar to you, including any usage that adversely affects the speed, responsiveness, stability, availability, or functionality of the Services for other users. SurveyMonkey will endeavor to notify you of any abusive or excessive usage to provide you with an opportunity to reduce such usage to a level acceptable to SurveyMonkey which no longer causes such adverse effects.

(o) You must use a valid email address to register an account. You may not register accounts using a disposable or temporary email address, “bots,” or other unauthorized automated methods.

(p) You may not host or transmit content that is or contains false, inaccurate, or intentionally deceptive



Inventory of citywide enterprise systems of record

Search mayor

ID	Department Custodian	Department Name of Data System	Purpose	General description of categories or types of data
MYR-0003-S	Mayor	Tracking At A Glance (TAAG)	Case management database for HOPE SF residents	Case management database for HOPE SF residents
MYR-0027-S	Mayor	HBMR Development Database	Used to track developments restricted under Planning C	Planning and Project Data, including Marketing Status, HMOR Program, Building Name, Building Address
MYR-0024-S	Mayor	DALP Pre-Approval Applicant Database	Used to track DALP applicant household data for the 20	Name of DALP lottery year; Applicant information (name, contacts, address history, head of household,
MYR-0008-S	Mayor	Cal Home Rehab Database	Used to track data on loans provided by MOHCD to prop	Property information, borrower information, loan information, underwriting, income & property eligibility
MYR-0014-S	Mayor	Database of Affordable Housing Listings Information Application (DAHLIA)	DAHLIA is a comprehensive platform supporting all City	Applicant and Household Information (names, contacts, finances, preferences), Property and Listing In
MYR-0033-S	Mayor	HOPWA Housing Program	Used to track recipients of HOPWA housing subsidy Pro	HOPWA subsidy recipient information (name, address, contact information, income, rent, demographic
MYR-0006-S	Mayor	Local Operating Subsidy Program Investment Database	Tracks subsidy payments for homeless housing funded	Total units, total supportive housing units total LOSP units Amounts of annual subsidy and amount of
MYR-0012-S	Mayor	SFRA Homeownership Database	Used to research archived property and household data	Property and household data on former Redevelopment Agency affordable restricted ownership units
MYR-0022-S	Mayor	SFRA Housing Asset Transfer List	Used to research property level information on former R	Property level information on former Redevelopment Agency inclusionary housing units prior to dissol
MYR-0010-S	Mayor	Master BMR Unit List	Used to track units restricted under Planning Code Sect	All units restricted under Planning Code Section 415/Inclusionary Housing Program, the Condo Conver
MYR-0013-S	Mayor	Displaced Tenant Housing Preference Program Database	Used to track households that have applied for the DTH	DTHP applicant information (name, contacts, displacement address, type of displacement, displaceme
MYR-0032-S	Mayor	Plus Housing	Used to track applicants to the Plus Housing Program, t	Plus Housing applicant information (name, address, contact information, income, rent, demographics
MYR-0019-S	Mayor	Mortgage Credit Certificate Database	Used to track households that have applied for or receiv	Applicant and borrower data (name, contacts, displacement address, address history, head of househo
MYR-0001-S	Mayor	Grants Management System (GMS)	Comprehensive grants management system for MOHCD	Grant funded client activities and outcomes, including demographic information Grant invoices, contr



Inventory of citywide enterprise systems of record

Search mayor

ID	Department Custodian	Department Name of Data System	Purpose	General description of categories or types of data
MYR-0022-S	Mayor	SFRA Housing Asset Transfer List	Used to research property level information on former R	Property level information on former Redevelopment Agency inclusionary housing units prior to dissol
MYR-0010-S	Mayor	Master BMR Unit List	Used to track units restricted under Planning Code Sect	All units restricted under Planning Code Section 415/Inclusionary Housing Program, the Condo Conver
MYR-0013-S	Mayor	Displaced Tenant Housing Preference Program Database	Used to track households that have applied for the DTH	DTHP applicant information (name, contacts, displacement address, type of displacement, displaceme
MYR-0032-S	Mayor	Plus Housing	Used to track applicants to the Plus Housing Program, t	Plus Housing applicant information (name, address, contact information, income, rent, demographics i
MYR-0019-S	Mayor	Mortgage Credit Certificate Database	Used to track households that have applied for or receiv	Applicant and borrower data (name, contacts, displacement address, address history, head of househo
MYR-0001-S	Mayor	Grants Management System (GMS)	Comprehensive grants management system for MDHGE	Grant funded client activities and outcomes, including demographic information, Grant invoices, contri
MYR-0026-S	Mayor	Final Combined BMR Universal DB NEW & Final BMR Universal ARCHIVE OF	Used to track BMR buyer household data. Used for multi	BMR buyer household information (name, contacts, address history, head of household, statistical info
MYR-0018-S	Mayor	Affordable Housing Lottery Calendar	Used to track lotteries for affordable housing units and	Name of project holding lottery and date; Count of lottery applicants; Counts of units held for each lott
MYR-0007-S	Mayor	Lead Grants Database	Used to track data on grants and loans provided by MOI	Property information, Grantee information, grant summary, invoices paid, disbursements made, project
MYR-0009-S	Mayor	Downpayment Assistance Loan Program Tracking	Used to track DALP applicant and borrower data.	Applicant and borrower data (name, contacts, displacement address, address history, head of househo
MYR-0005-S	Mayor	Affordable Housing Production Pipeline	Tracks MOHCD and OCPI affordable housing production	General information about MOHCD affordable housing pipeline projects including, location, planning ar
MYR-0021 S	Mayor	Elevator Repair Program Database	Used to track data on loans provided by MOHCD to prop	Property information, underwriting, income & property eligibility, rebate summary, project summary, rec
MYR-0023-S	Mayor	Small Sites Program Pipeline Database	Track progress on active Small Sites Program projects a	Location of project, number of units, project sponsor, project cost, lender information, and project budg
MYR-0025-S	Mayor	Master BMR Rentals	Used to track BMR rental household data. Used for multi	BMR renter household information (name, contacts, address history, head of household, statistical info

16

SEC. 19B.8. ENFORCEMENT.

(a) If a Department alleged to have violated this Chapter 19B takes corrective measures in response to such allegation, the Department shall post a notice on the Department's website that generally describes any corrective measure taken to address such allegation.

(b) Any alleged violation of this Chapter 19B for which the City received notice under subsection (c) and that is not corrected by the Department within 30 days of receipt of the notice, constitutes a legally cognizable basis for relief,¹ and any person affected thereby may institute proceedings for injunctive relief, declaratory relief, or writ of mandate to remedy the violation, in any court of competent jurisdiction to enforce this Chapter 19B. An action instituted under this subsection (b) shall be brought against the City.

(c) Prior to the initiation of any legal proceeding under subsection (b), the City must be given written notice of the alleged violation(s) and an opportunity to correct such alleged violation(s) within 30 days of receipt of the notice.

(d) If the alleged violation(s) is substantiated and subsequently corrected, a notice shall be posted in a conspicuous space on the City's website that describes the corrective measure(s) taken to address the violation(s).

(e) A court shall award costs and reasonable attorney's fees to a plaintiff who is a prevailing party in any action brought under subsection (b).

(Added by Ord. 103-19, File No. 190110, App. 5/31/2019, Eff. 7/1/2019; Ord. 107-19, File No. 190568, App. 6/14/2019, Eff. 7/15/2019; amended by Ord. 286-19, File No. 190926, App. 12/20/2019, Eff. 1/20/2020)

From: [Chris K.](#)
To: [SOTF \(BOS\)](#)
Cc: [Heckel, Hank \(MYR\)](#); [Leger, Cheryl \(BOS\)](#)
Subject: Re: SOTF - Notice of Hearing: Sunshine Ordinance Task Force , April 3, 2024; 4:00 pm
Date: Monday, March 25, 2024 3:07:01 PM
Attachments: [image001.png](#)
[NOWHEARTHIS.pdf](#)
[APPEALKLINECHRISW.pdf](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

File No. 23013(C): Reconsideration of Complaint

SOTF,

Here are the only documents I will need for the Reconsideration of Complaint hearing scheduled for April 3, 2024.

For my other case, File No. 23013(E), I will submit documents tomorrow prior to the deadline.

Respectfully,

Chris Ward Kline

On Thu, Mar 14, 2024 at 9:18 AM SOTF (BOS) <sotf@sfgov.org> wrote:

Hello –

The following matters have been scheduled to be heard before the Sunshine Ordinance Task Force as follows:

Date: April 3, 2024 (Hybrid Meeting in-person/remote)
Location: Hearing Room 408, City Hall, San Francisco, CA 94102
Time: Meeting Convenes – 4:00 PM

Information regarding how to participate via telephone or via teleconference (Webex) will be provided when it becomes available.

You are receiving this notice because you are named as a Complainant or Respondent in one of the following complaints scheduled for hearing to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance the custodian of records, or a representative of your department who can speak to the matter, is required at the meeting/hearing.

PLEASE CONFIRM YOUR ATTENDANCE or let us know if there are any issues as soon as possible.

NOTE: if you have any additional supplemental/support documents for inclusion into the agenda packet they must be submitted by **5:00 PM, March 26, 2024**.

File No. 23013(C): Reconsideration of Complaint: Complaint filed by Chris Ward Kline against the Mayor's Office (C) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013(E) Complaint filed by Chris Ward Kline against SF Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 22027: Hearing on the status of the Order of Determination: Compliant filed by John Templeton against the Planning Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.7; 67.21, and 67.29-7, by failing to post an agenda containing a meaningful description of each item of business to be transacted or discussed at the meeting; failing to responded to a request for public records in a timely and/or complete manner; and failing to maintain and preserve all documents in a professional manner.

File No. 22028: Hearing on the status of the Order of Determination: Compliant filed by John Templeton against the Historic Preservation Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.7; 67.21, and 67.29-7, by failing to post an agenda containing a meaningful description of each item of business to be transacted or discussed at the meeting; failing to respond to a request for public records in a timely and/or complete manner; and failing to maintain and preserve all documents in a professional manner.

File No. 23034 Complaint filed by Library Users Assn. against the Margot Shaub, Michael Lambert and the San Francisco Public Library for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(a) by failing to respond to a public records request in a timely and/or complete manner and 67.21(l) by failing to allow inspection and copying of documentary public information stored in electronic form which shall be made available to the person requesting the information in any form requested which is available to or easily generated by the department, its officers or employees, including disk, tape, printout or monitor at a charge no greater than the cost of the media on which it is duplicated.

File No. 22060 Complaint filed by Wynship Hillier against Executive Director Geoffrey Grier and the Behavioral Health Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(b) and California Government Code, Section(s) 6253(c), by failing to respond to or acknowledge receipt of a records request in a timely and/or complete manner.

File No. 22099 Complaint filed by Wynship Hillier against Geoffrey Grier and the Behavioral Health Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(b) and California Government Code, Section(s) 6253(c), by failing to respond to or acknowledge receipt of a records request in a timely and/or complete manner.

File No. 23023 Complaint filed by Jorge Rivero against the Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.25, by failing to respond to an Immediate Disclosure Request in a timely and/or complete manner.

Click [here](#) for the Complaint Procedures.

Thank you,

Cheryl Leger

Sunshine Administrator

Board of Supervisors

phone 415-554-7724 | fax 415-554-5163

cheryl.leger@sfgov.org | www.sfbos.org

 Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

***Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.*

Now Hear This

Christopher Helman Forbes Staff

Follow

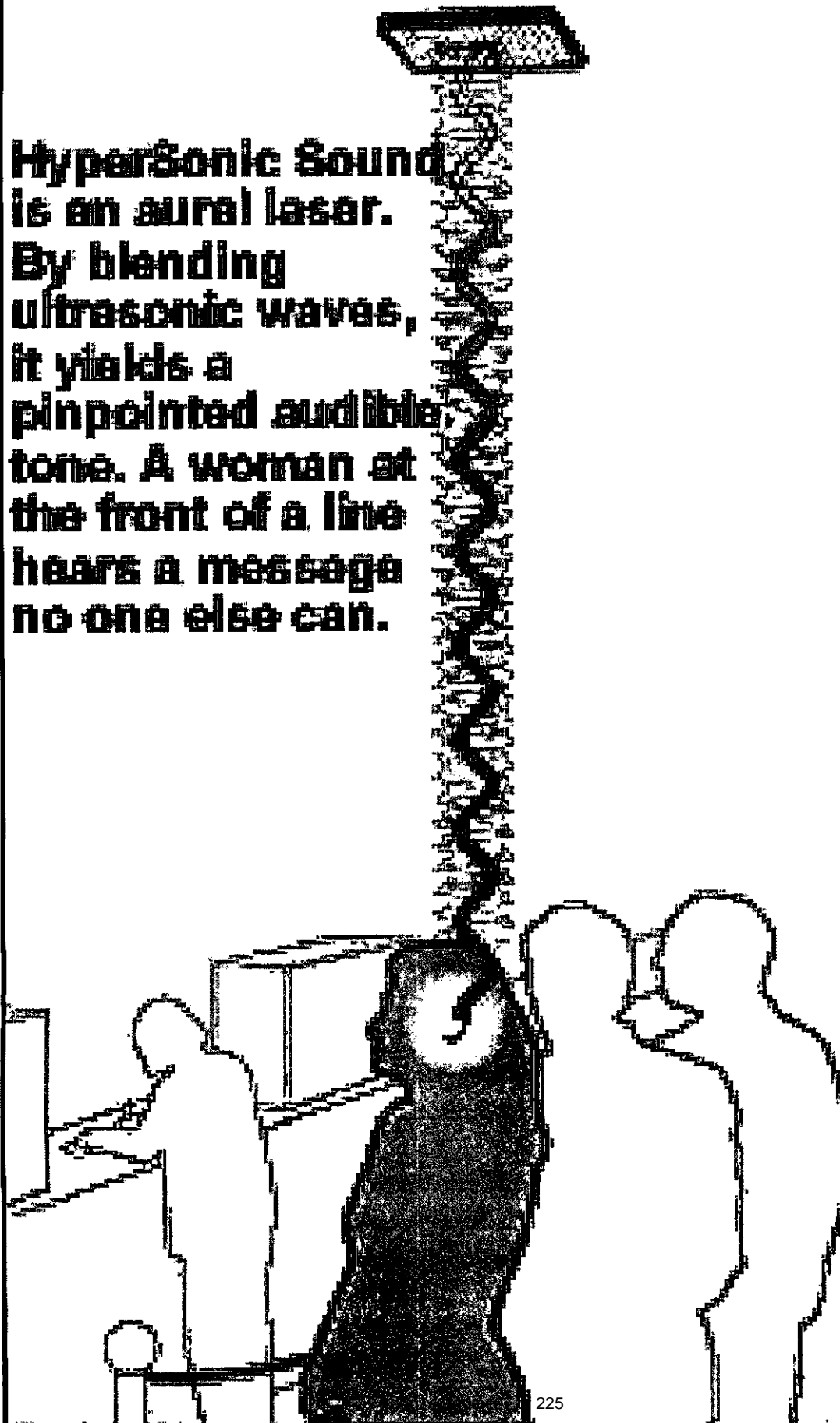
Sep 15, 2003, 12:00am EDT

 This article is more than 10 years old.

A new ultrasound system can zap a laserlike channel of sound over hundreds of feet to just one pair of ears in a crowd--a perfect pitch for marketers.

How HSS Works

**Hypersonic Sound
is an aural laser.
By blending
ultrasonic waves,
it yields a
pinpointed audible
tone. A woman at
the front of a line
hears a message
no one else can.**



225



Remarkably, only we two can.

After a couple of steps to the right, the jungle fades out. Then Norris pans his emitter back to us, and our heads fill with the crisp pop of a soda can being opened and poured into a glass of ice. "Isn't that cool?" Norris shouts. (It's his trademark phrase: "Idn'tatcool?") He grins, revealing unnaturally white teeth. "Imagine that coming out of Coke machines."

The Coca-Cola Co. already has, along with a lengthening line of other pitchmen. Woody Norris' HyperSonic Sound, or HSS, is about to hit the mainstream in a very big way. He is chairman of tiny, publicly held American Technology Corp., which has sent out HSS units for testing at Wal-Mart and McDonald's. Sony has signed up to distribute the units in Europe. Gateway is considering including the technology in its line of televisions. And General Dynamics is installing them in the public address systems of U.S. Navy ships.

Woody's biggest win--until now, top secret--is the coming deployment of HSS in front of as many as 100 million supermarket shoppers a week. Disney and other big media companies plan to launch the ABC In-Store Network next year. The venture's budget calls for some 5,600 high-end supermarkets across 13 chains to spend \$250 million installing 40,000 plasma TV screens integrated with HSS emitters. The satellite-linked network will show news, previews of ABC shows and Disney movies, and, of course, advertising. Inaudible to anyone not standing in the checkout line, it wouldn't drive cashiers batty or interfere with other store announcements.

Marketers have always dreamed of whispering into the ears of individual shoppers as they mill around the aisles and inch along checkout lanes. But speaker systems to date have annoyed everyone, employees especially, with their constant, ubiquitous noise pollution. Home uses abound, too. Imagine watching ESPN in bed at 1 a.m. without waking the wife.

Conventional loudspeakers spew a shotgun spray of sound waves in all directions. HSS, by contrast, shoots tightly focused waves of ultrasound (meaning it exceeds the frequency range of human hearing). When its various waves interact with each other, audible sounds emerge. An HSS emitter can transmit a message to a single person standing in a crowd 200 feet away, without anyone on either side being able to hear it. Motion-sensitive HSS emitters can flog Doritos on one end of the snack aisle and hawk Cracker Jack on the other. "HSS will eclipse anything I've invented so far," says Norris.

Tanned, 64 years old and gregarious, the self-taught engineer has made a fortune in four decades of inventing electronic gadgets outside the corporate tent. In 1967 he delivered a "transcutaneous Doppler," a forerunner of sonography. Since then Norris has

devised a 20-hour cassette tape, the first palm-size digital voice recorder and an in-the-ear speaker that uses the bones of the skull to transmit sound. Norris sold the rights to that last device for \$5 million a decade ago. GN Netcom now sells \$40 million of them a year under the Jabra name for hands-free phone use.

His inspiration for HSS came in the late 1970s, when he found himself contemplating the characteristics of mixing. "I invent by analogy," he says. "I thought, 'It's commonplace that you can mix colors, smear them together to get new emerging colors. Likewise you can mix radio waves to get new frequencies.' So, I wondered, 'Why can't you mix sound to get new sounds?'"

Norris started on HSS in earnest in 1996. He puzzled out (and only later learned that 19th-century German physicist Hermann Helmholtz had gotten there before him) that when two tones are played simultaneously and loudly enough, they interact to create two new tones. One carries a frequency that is the sum of the two starting frequencies; the other is their difference. So if you blast inaudible ultrasonic frequencies of 100 kilohertz and 101 kilohertz, you get an inaudible 201 kilohertz overtone plus an undertone of 1 kilohertz that is well inside the range of hearing. And since ultrasound travels in a tight line akin to laser light, the emergent tones are audible only in a narrow, cylindrical path from source to ear.

It took seven years and \$45 million in venture capital and personal funds for Norris to solve the myriad distortion problems and figure out how to turn music or soda pop fizzing into ultrasound and back to music (or fizzing) again. Norris also figured out how to achieve his sound effect using only a dinner-plate-thick transducer instead of bulky speaker cones. HSS' transducer is a 28-micron-thick plastic film that flutters when exposed to an electric field (because

it is "piezoelectric"). Alternate the charges fast enough and the minute fluttering of the film causes tiny dimples on its surface to push the air at ultrasound frequencies.

Norris and his engineers have tested and patented every method they could think of to make it work. So far American Technology has 17 HSS patents and 24 more pending. The promise of HSS has inspired investors to bid up ATC stock 100% to \$6 this year, giving the company a market cap of \$90 million. This, despite a first-quarter loss of \$1.4 million on \$314,000 in revenue, mostly from military contracts. Yet the stock could still be cheap. Norris, who owns a quarter of the company (and says he won't sell a share until the stock hits \$20), sees an annual sales rate of \$20 million in the next 12 months. To do that ATC would need to deliver something like 40,000 units at \$500 each.

Norris and Chief Executive James Irish have drummed up hundreds of business leads by crisscrossing the country, shooting cacophonous jungle sounds and sweet symphonies to suits in the boardrooms or out windows into the startled ears of unsuspecting pedestrians. Sales efforts are aided by marketers such as Harbor Digital Services, which makes high-end signage and has introduced HSS to clients like McDonald's and IBM and is working on the supermarket deal with ABC. On seeing a handheld HSS emitter at work, marketers go into "immediate brainstorming mode," says Harbor's Jeffrey Dahlstrom. "The ABC guys carry it around everywhere they go."

Iport Media, which is incorporating HSS into displays for eyeglass stores, expects designers like Calvin Klein will gladly pay \$500 to \$1,000 to install motion-activated HSS for their racks, says Chief Executive Edward Weiner. The sales pitch would never cross the clerk's ears. "The idea is to get them to buy what you want by

showing them the difference," says Weiner, who aims to place thousands of systems in two years.

Paul Drouin of IKS Media, who installs sound systems for McDonald's, has persuaded operators in Florida, Oklahoma and Texas to test HSS this summer. In time emitters built into soda fountains could help drive sales in the Golden Arches with a message like, "You know what goes great with Coke? McDonald's french fries."

HSS also is being integrated into consumer electronics, with Gateway exploring the idea of adding HSS to its plasma TVs to create surround-sound effects without the need for back-of-the-room speakers. DaimlerChrysler is considering putting it in cars so that riders in the front and back seats can enjoy separate stereo systems. A buyer from Wal-Mart called Norris in July asking whether ATC could develop an HSS speaker to sit on top of a TV and direct sound to one viewer but not another. Norris expects it to hit shelves in a year for around \$200 a pop.

General Dynamics is installing HSS gear on Navy ships, including one over the captain's chair on the bridge of the U.S.S. *Winston S. Churchill*. The speaker cuts through the din to beam messages to the captain's ears only. Even cooler, but scarier, is HSS' amped-up cousin, the Long Range Acoustic Device. A ship seeking to warn off a suspicious dinghy can use the device to loudly hail the vessel from 500 yards away. If it gets closer, sailors can target it with 120 earsplitting decibels of siren sounds that cause spontaneous diarrhea, long-lasting migraines or nausea. Says Norris: "It's cleaner than the 50-caliber solution."



Christopher Helman

Follow

Tracking energy innovators from Houston, Texas. Forbes reporter since 1999.

APPEAL SUNSHINE TASK FORCE RE: FILE NO. 23013(C)

March 5, 2024

Sunshine Task Force Members,

I'm appealing the decision of the Task Force in regards to file no. 23013(c) with new information that was not presented during the hearing or subsequent evidence.

I'm enclosing the following documentation (page numbered for your convenience) to assist during the appeal process. In the documentation, it strongly appears that the Mayor's Office was not forthright, forthcoming and violated timely disclosure of requested public records. Enforcement action should have been brought forward by the Task Force and others not named in this appeal.

First, review pages 1-2, dated March 4, 2024 which defines surveillance technology that includes audio, electronic, visual, LOCATION, thermal, etc. Emails are considered by state and federal law as audio files and emails are used to send voice data and collect voice data. Also please note on page 2 that on November 7, 2023, the city found that email and marketing analytic technologies to be exempt under Chapter 19B. Emails can be used to collect location data and send voice data and collect data. I'm not arguing the exempt status here as that will be argued in another hearing. We already know that the Mayor's office emails are required to be forwarded upon request. At the hearing, a representative of the Mayor's Office did not state these apps and systems were excluded but stated 'We were under the impression the request was for other departments' and that there were no files to turn over. I will show shortly that as a false statement.

Page 3 is an email from Mandy Ngu who works in the Office of Mayor London Breed and dated August 2, 2022. This email was not turned over in a timely matter and still has not been turned over by the Mayor's Office. With this email, the Mayor's office placed me on surveillance technology that attempts to influence me daily with voice data that is unsolicited, illegal and unethical.

Page 4 is an email from Hank Heckel to me Chris Ward Kline stating that my request was received for all data, voice data, email, etc and that the Mayor's Office was invoking a 14-day extension under Cal. Gov. Code 7922.535(a) and S.F. Admin Code 67.25B. As of March 5, 2024, the Mayor's Office has not turned over any files, emails or data that was collected on me, Chris Ward Kline.

Page 5-8 is SurveyMonkey Acceptable Uses Policy – **all systems and apps that use emails and phone numbers** have similar acceptable uses policy. Please note on page 6 section (a) in which by using email and phone technology, you could alter a person's situational awareness (unlawfully) "you may not use the Services to commit an unlawful activity or use the Services for activities where use of failure of the Services could lead to PHYSICAL DAMAGE, DEATH, MENTAL HARM OR PERONAL INJURY.

The Mayor's Office has failed to turn over the data requested because one or more of these instances have occurred and would automatically bring enforcement actions upon those responsible.

APPEAL SUNSHINE TASK FORCE RE: FILE NO. 23013(C)

Page 7-8 section (l) talks about health compliance and protection of 'protected health information' as defined in 45 C.F.R. section 160.103 under United States Regulations. The Mayor's Office has collected protected health information which was not accurate and has used it against me and others around me. The Mayor's Office does not want to turn over the data, nor delete the false data and continues to use it against me which will result in enforcement action(s).

Page 9 and 10 are just several systems and apps used by the Mayor's Office that uses email and phone numbers to send voice data and collect voice data. This information as requested in early 2023 and was just turned over today March 5, 2024; however, no data collected has been turned over.

Page 11 is section 19B.8 Enforcement. Some of the above information and other information has been submitted to the appropriate city officials to start enforcement actions on the Mayor's Office and that of others.

I hereby respectfully request that the Sunshine Ordinance Task Force grant the appeal in favor of Chris Ward Kline.

Respectfully,

A handwritten signature in black ink, appearing to read 'CWK', written over a light blue horizontal line.

Chris Ward Kline



Surveillance Technology Inventory

Policies governing how the City uses surveillance technology

This inventory shows all currently identified surveillance technologies. Draft and approved policies governing the use of these technologies are linked below. The policies missing a link are under development and have yet to be drafted and heard at a public meeting.

For each technology, City departments are required to create a Surveillance Impact Report, a Surveillance Technology Policy, and Annual Reports.

A "Surveillance Technology" is defined in the Surveillance Ordinance as:

- A software, electronic device, system using an electronic device, or similar device
- used, designed, or primarily intended to
- collect, retain, process, or share
- audio, electronic, visual, location, thermal, biometric, olfactory or similar information
- specifically associated with, or capable or being associated with, any individual or group

The includes 15 separate exemptions for technologies not required to be inventoried.

For Department reporting on Board approved policies, refer to the

Back to top

Reports Inventory.

Our current inventory of surveillance technologies by department will continue to grow as additional technologies are identified.

As of November 7, 2023, the surveillance inventory has been updated to remove email and marketing analytic technologies. The City found these technologies to be exempt under Chapter 19B.

Departments are listed in alphabetical order. Technologies where more than one department cooperatively used that technology are referenced in the "Collaborative" section, listed after all of the individual departments. Policies for one technology that are not used collaboratively, but for which one policy was created for more than one department because multiple departments shared use cases for the technology, are referenced in the "Multidepartmental" section at the bottom of the page.

Last updated March 4, 2024.

Documents

Adult Probation Department

Adult Probation: Alcohol
Monitoring Ankle Bracelet
Surveillance Impact Report

October 28, 2022

Alcohol Monitoring Ankle Bracelet

Adult Probation: Alcohol
Monitoring Ankle Bracelet
Surveillance Technology Policy

October 28, 2022

Alcohol Monitoring Ankle Bracelet

Adult Probation: GPS Monitoring
Ankle Bracelet Surveillance
Technology Policy

October 28, 2022

GPS Monitoring Ankle Bracelet

Item 7 - Page 206 of 225

Back to top



Chris K. <ckblueaqua@gmail.com>

SF Super Spreader Event MonkeyPox

Ngu, Mandy (MYR) <mandy.ngu@sfgov.org>
To: "Chris K." <ckblueaqua@gmail.com>

Tue, Aug 2, 2022 at 11:13 AM

Hi Chris,

Thank you for reaching out to the Office of Mayor London Breed. Currently, San Francisco is working with our State and Federal partners to increase the Monkeypox vaccine supplies for the public. Mayor Breed understands this virus impacts everyone equally, but our LGBTQ communities remain at a greater risk which is why Mayor Breed announced a local emergency declaration which took into effect August 1st to strengthen the City's preparedness against Monkeypox. This will help streamline resources that will mobilize City resources, coordinate City agencies, accelerate emergency planning, and more.

This past week, San Francisco received 4,220 doses for the Monkeypox vaccine from our federal partners which is a good start, but not enough. Initially, our City requested 35,000 doses to meet the needs of our residents and Mayor Breed continues to push for the vaccine supplies we need.

Mayor Breed's priority has always been the health and safety of our residents and will update the public once supplies have increased. For additional updates and information on Monkeypox, please visit sf.gov/monkeypox.

Best,
Mandy

Mandy Ngu

Office of Mayor London N. Breed

City & County of San Francisco

Mandy.Ngu@sfgov.org

From: Chris K. <ckblueaqua@gmail.com>

Sent: Sunday, July 31, 2022 12:32 PM

To: Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; MandelmanStaff, [BOS] <mandelmanstaff@sfgov.org>; Mar, Gordon (BOS) <gordon.mar@sfgov.org>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>; RonenStaff (BOS) <ronenstaff@sfgov.org>

Cc: katie.dowd@sfgate.com

Subject: SF Super Spreader Event MonkeyPox

[Quoted text hidden]

Request for Records

MayorSunshineRequests, MYR (MYR) <mayorsunshinerequests@sfgov.org>

Tue, Feb 20, 2024 at 6:53 PM

To: "Chris K." <ckblueaqua@gmail.com>, "MayorSunshineRequests, MYR (MYR)" <mayorsunshinerequests@sfgov.org>, "Breed, Mayor London (MYR)" <mayorlondonbreed@sfgov.org>

Dear Chris Ward Kline,

The Office of the Mayor has received your request and we are processing our response. Please note that we are invoking a 14 day extension to continue our response due to the need to consult with another City department. Cal. Gov. Code 7922.535(a) and S.F. Admin. Code § 67.25(b). We will further respond no later than March 4.

Regards,

Hank Heckel

Legal Compliance Officer

Office of the Mayor

City and County of San Francisco

Acceptable Uses Policy

LAST UPDATED: February 15, 2024

Legal Compliance

You must use the Services in compliance with, and only as permitted by, applicable law. The use of our Services in conjunction with other tools or resources in furtherance of any of the unacceptable uses described herein is also prohibited. In the event of any violation of this Acceptable Uses Policy, SurveyMonkey may, in its sole discretion, do one or more of the following:

- suspend (temporarily or permanently) or terminate your use of the Services;
- block your access to the Services;
- remove or delete content from your account(s); or
- communicate such violation to impacted third parties and/or law enforcement authorities (where appropriate and subject to applicable law).

Capitalized words not defined in the Acceptable Uses Policy (<https://www.surveymonkey.com/mp/legal/acceptable-uses-policy/>) are defined in the Terms of Use (<https://www.surveymonkey.com/mp/legal/terms-of-use/>) Or Governing Services Agreement (<https://www.surveymonkey.com/mp/legal/gsa/>) (as applicable).

Your Responsibilities

You are responsible for your Content, Customer Data, conduct, and communications with others while using the Services. You must comply with the following requirements when using the Services. If we become aware of Content or Customer Data that falls outside the bounds of what is acceptable under this policy, we may remove it and report it. We also take steps to prevent uses of our Services that are contrary to the spirit of this policy.

- (a) You may not use the Services to commit an unlawful activity or use the Services for activities where use or failure of the Services could lead to physical damage, death, mental harm, or personal injury.
- (b) You may not provide any Minor, defined as any individual under the age of 16 (or under a higher age as provided in certain countries or territories) with any access to the Services, whether as a Respondent or Creator (as defined in our Privacy Notice (<https://www.surveymonkey.com/mp/legal/privacy/>)).
- (c) You may not purchase, use, or access the Services for the purpose of building a competitive product or service or for any other competitive purposes.
- (d) You may not misuse our Services by interfering with their normal operation or attempting to access them using a method other than through the interfaces and instructions that we provide.
- (e) You may not circumvent or attempt to circumvent any limitations that SurveyMonkey imposes on your use of our Services or your account(s) (such as by

opening up a new account to create or distribute a survey, form, application, or questionnaire that we have closed for a violation of our terms or policies).

(f) Unless authorized by SurveyMonkey in writing, you may not probe, scan, or test the vulnerability or security of the Services or any SurveyMonkey system or network.

(g) Unless authorized by SurveyMonkey in writing, you may not use any automated system or software to extract or scrape data from the websites or other interfaces through which we make our Services available.

(h) You may not deny others access to, or reverse engineer, the Services, or assist anyone else to do so, to the extent such restriction is permitted by law.

(i) You may not store or transmit any viruses, malware, or other types of malicious software, or links to such software, through the Services.

(j) You may not use the Services to infringe the intellectual property rights of others.

(k) Unless authorized by SurveyMonkey in writing, you may not resell or lease the Services.

(l) If your use of the Services requires you to comply with industry-specific regulations applicable to such use, you will be solely responsible for such compliance, unless SurveyMonkey has agreed with you in writing otherwise. You may not use the Services in a way that would subject SurveyMonkey to those industry-specific regulations without obtaining SurveyMonkey's prior written agreement. For example, you may not use the Services to collect,

protect, or otherwise handle “protected health information” (as defined in 45 C.F.R. §160.103 under United States federal regulations) without entering into a separate business associate agreement with SurveyMonkey that permits you to do so.

(m) We may offer content like images or video that are provided by third parties. You may use that material solely in your Content or Customer Data. SurveyMonkey may modify or revoke that permission at any time in our sole discretion. In using such material, you may not imply that your Content, Customer Data, or use of the Services are affiliated with or run or endorsed by any company, product, brand, or service depicted in that material unless you have obtained their permission.

(n) You may not engage in abusive or excessive usage of the Services, which is usage significantly in excess of average usage patterns of reasonable users similar to you, including any usage that adversely affects the speed, responsiveness, stability, availability, or functionality of the Services for other users. SurveyMonkey will endeavor to notify you of any abusive or excessive usage to provide you with an opportunity to reduce such usage to a level acceptable to SurveyMonkey which no longer causes such adverse effects.

(o) You must use a valid email address to register an account. You may not register accounts using a disposable or temporary email address, “bots,” or other unauthorized automated methods.

(p) You may not host or transmit content that is or contains false, inaccurate, or intentionally deceptive



Inventory of citywide enterprise systems of record

Search mayor

ID	Department Custodian	Department Name of Data System	Purpose	General description of categories or types of data
MYR-0003-S	Mayor	Tracking At A Glance (TAAG)	Case management database for HOPE SF residents	Case management database for HOPE SF residents
MYR-0027-S	Mayor	HBMR Development Database	Used to track developments restricted under Planning C	Planning and Project Data, including Marketing Status, HBMR Program, Building Name, Building Address
MYR-0024-S	Mayor	DALP Pre-Approval Applicant Database	Used to track DALP applicant household data for the 20	Name of DALP lottery year; Applicant information (name, contacts, address history, head of household,
MYR-0008-S	Mayor	Cal Home Rehab Database	Used to track data on loans provided by MOHCD to prop	Property information, borrower information, loan information, underwriting, income & property eligibility
MYR-0014-S	Mayor	Database of Affordable Housing Listings Information Application (DAHLIA)	DAHLIA is a comprehensive platform supporting all City	Applicant and Household Information (names, contacts, finances, preferences), Property and Listing In
MYR-0033-S	Mayor	HOPWA Housing Program	Used to track recipients of HOPWA housing subsidy Pro	HOPWA subsidy recipient information (name, address, contact information, income, rent, demographic
MYR-0006-S	Mayor	Local Operating Subsidy Program Investment Database	Tracks subsidy payments for homeless housing funded	Total units, total supportive housing units total LOSP units Amounts of annual subsidy and amount of
MYR-0012-S	Mayor	SFRA Homeownership Database	Used to research archived property and household data	Property and household data on former Redevelopment Agency affordable restricted ownership units
MYR-0022-S	Mayor	SFRA Housing Asset Transfer List	Used to research property level information on former R	Property level information on former Redevelopment Agency inclusionary housing units prior to dissol
MYR-0010-S	Mayor	Master BMR Unit List	Used to track units restricted under Planning Code Sect	All units restricted under Planning Code Section 415/Inclusionary Housing Program, the Condo Conver
MYR-0013-S	Mayor	Displaced Tenant Housing Preference Program Database	Used to track households that have applied for the DTH	DTHP applicant information (name, contacts, displacement address, type of displacement, displaceme
MYR-0032-S	Mayor	Plus Housing	Used to track applicants to the Plus Housing Program, e	Plus Housing applicant information (name, address, contact information, income, rent, demographics 1
MYR-0019-S	Mayor	Mortgage Credit Certificate Database	Used to track households that have applied for or receiv	Applicant and borrower data (name, contacts, displacement address, address history, head of househo
MYR-0001-S	Mayor	Grants Management System (GMS)	Comprehensive grants management system for MOHCD	Grant funded client activities and outcomes, including demographic information Grant invoices, contr



Inventory of citywide enterprise systems of record

Search mayor

ID	Department Custodian	Department Name of Data System	Purpose	General description of categories or types of data
MYR-0022-S	Mayor	SFRA Housing Asset Transfer List	Used to research property level information on former R	Property level information on former Redevelopment Agency inclusionary housing units prior to dissol
MYR-0010-S	Mayor	Master BMR Unit List	Used to track units restricted under Planning Code Sect	All units restricted under Planning Code Section 415/Inclusionary Housing Program, the Condo Conver
MYR-0013-S	Mayor	Displaced Tenant Housing Preference Program Database	Used to track households that have applied for the DTH	DTHP applicant information (name, contacts, displacement address, type of displacement, displaceme
MYR-0032-S	Mayor	Plus Housing	Used to track applicants to the Plus Housing Program, e	Plus Housing applicant information (name, address, contact information, income, rent, demographics i
MYR-0019-S	Mayor	Mortgage Credit Certificate Database	Used to track households that have applied for or receiv	Applicant and borrower data (name, contacts, displacement address, address history, head of househo
MYR-0001-S	Mayor	Grants Management System (GMS)	Comprehensive grants management system for MOHCD	Grant funded client activities and outcomes, including demographic information, Grant invoices, contr
MYR-0026-S	Mayor	Final Combined BMR Universal DB NEW & Final BMR Universal ARCHIVE OF	Used to track BMR buyer household data. Used for multi	BMR buyer household information (name, contacts, address history, head of household, statistical info
MYR-0018-S	Mayor	Affordable Housing Lottery Calendar	Used to track lotteries for affordable housing units and	Name of project holding lottery and date; Count of lottery applicants; Counts of units held for each lott
MYR-0007-S	Mayor	Lead Grants Database	Used to track data on grants and loans provided by MOI	Property information, Grantee information, grant summary, invoices paid, disbursements made, project
MYR-0009-S	Mayor	Downpayment Assistance Loan Program Tracking	Used to track DALP applicant and borrower data.	Applicant and borrower data (name, contacts, displacement address, address history, head of househo
MYR-0005-S	Mayor	Affordable Housing Production Pipeline	Tracks MOHCD and OCIT affordable housing production	General information about MOHCD affordable housing pipeline projects including, location, planning ar
MYR-0021-S	Mayor	Elevator Repair Program Database	Used to track data on loans provided by MOHCD to proj	Property information, underwriting, income & property eligibility, rebate summary, project summary, rec
MYR-0023-S	Mayor	Small Sites Program Pipeline Database	Track progress on active Small Sites Program projects	Location of project, number of units, project sponsor, project cost, lender information, and project budg
MYR-0025-S	Mayor	Master BMR Rentals	Used to track BMR rental household data. Used for multi	BMR renter household information (name, contacts, address history, head of household, statistical info

16

SEC. 19B.8. ENFORCEMENT.

- (a) If a Department alleged to have violated this Chapter 19B takes corrective measures in response to such allegation, the Department shall post a notice on the Department's website that generally describes any corrective measure taken to address such allegation.
- (b) Any alleged violation of this Chapter 19B for which the City received notice under subsection (c) and that is not corrected by the Department within 30 days of receipt of the notice, constitutes a legally cognizable basis for relief,¹ and any person affected thereby may institute proceedings for injunctive relief, declaratory relief, or writ of mandate to remedy the violation, in any court of competent jurisdiction to enforce this Chapter 19B. An action instituted under this subsection (b) shall be brought against the City.
- (c) Prior to the initiation of any legal proceeding under subsection (b), the City must be given written notice of the alleged violation(s) and an opportunity to correct such alleged violation(s) within 30 days of receipt of the notice.
- (d) If the alleged violation(s) is substantiated and subsequently corrected, a notice shall be posted in a conspicuous space on the City's website that describes the corrective measure(s) taken to address the violation(s).
- (e) A court shall award costs and reasonable attorney's fees to a plaintiff who is a prevailing party in any action brought under subsection (b).

(Added by Ord. 103-19, File No. 190110, App. 5/31/2019, Eff. 7/1/2019; Ord. 107-19, File No. 190568, App. 6/14/2019, Eff. 7/15/2019; amended by Ord. 286-19, File No. 190926, App. 12/20/2019, Eff. 1/20/2020)

Respondent's Supporting Documents

From: Heckel, Hank (MYR)
Sent: Monday, March 13, 2023 7:07 PM
To: SOTF, (BOS)
Cc: ckblueaqua@gmail.com
Subject: RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(C)
Attachments: SOTF Form.pdf

Dear Member of the Task Force, Chris Ward Kline,

The Office of the Mayor hereby responds to Chris Ward Kline's complaint File No. 23013(C). We understand that the complainant has sent numerous requests over several months to other departments seeking records of various kinds. Our understanding is that the Office of the Mayor was sometimes included as a CC, but not a direct recipient of these requests. We did not understand that any of the requests were seeking records from the Office of the Mayor itself. Further, the types of records sought are not records that would be in the custody, control or possession of the Office of the Mayor. Accordingly, the other departments who may be custodians of the types of records sought, have been responding to Chris Ward Kline.

The Office of the Mayor does not have responsive records to these requests. Further, the Office of the Mayor did not consider itself a respondent to these requests. Accordingly, we submit that no violation has occurred in this matter. We remain available to answer any requests or questions of the complainant or the Task Force.

Regards,

Hank Heckel
Legal Compliance Officer
Office of the Mayor
City and County of San Francisco

CC: Chris Ward Kline

From: SOTF, (BOS) <sotf@sfgov.org>
Sent: Wednesday, February 15, 2023 3:55 PM
To: Heckel, Hank (MYR) <hank.heckel@sfgov.org>
Cc: ckblueaqua@gmail.com
Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(C)

Good Afternoon:

The Mayor's Office has been named as a Respondent in the attached complaint filed with the Sunshine Ordinance Task Force (SOTF). In an effort to provide the SOTF information in an easy to understand format the SOTF has prepared a revised request format for responding to complaints (attached). **The SOTF requests that you submit your response to our office the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice.** In developing and submitting your response, please use the attached instructions, "Preparing San Francisco Sunshine Ordinance Task Force Respondents Materials," to address your defense of this complaint. This is your opportunity to provide a detailed explanation to allow the Task Force to be fully informed in considering your response prior to the meeting.

Please refer to the File Number 23013(C) when submitting any new information and/or supporting documents pertaining to this complaint.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724



Click to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

***Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.*

Other Documents

(Notice of Hearing, Communications, etc.)

February 15, 2023

Mr. Hank Heckel
Mayor's Office

Re: Sunshine Ordinance Task Force, File No. 23013(C)

Dear Mr. Heckel:

Please review the complaint as described below and acknowledge your department's position on File No. 23013(C) regarding an alleged violation of the Sunshine Ordinance.

File No. 23013(C) Complaint filed by Chris Ward Kline against the Mayor's Office (C) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Please choose ONE answer. You may, if you wish, also attach any additional explanation.

- [a] acknowledge noncompliance for all allegations below
- [b] department/agency declares no-contest to all allegations below
- [c] deny one or more allegations below (please state an additional explanation which of the allegations you deny, and supporting evidence and/or argument)

If you or your entity acknowledges noncompliance or declares no-contest, the SOTF may, at its discretion, issue an Order of Determination against you or your entity for the allegations listed above without a hearing, and thereafter refer the matter to the Compliance & Amendments Committee for monitoring as needed.

Please respond within the next five business days of the date on this notice, with your acknowledgment. If it is not received within five business days, we will assume that you have acknowledged no-contest.

Very Truly Yours,

Matthew Yankee, Chair
Sunshine Ordinance Task Force

MY:cal

cc: Chris Klein, Petitioner

From: SOTF, (BOS)
Sent: Wednesday, February 15, 2023 3:55 PM
To: Heckel, Hank (MYR)
Cc: ckblueaqua@gmail.com
Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(C)
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf; Preparing SOTF Respondent Materials FINAL for PILOT.pdf; 23013 A-E Complaint.pdf; Affirmation Letter 23013 (C).pdf

Good Afternoon:

The Mayor's Office has been named as a Respondent in the attached complaint filed with the Sunshine Ordinance Task Force (SOTF). In an effort to provide the SOTF information in an easy to understand format the SOTF has prepared a revised request format for responding to complaints (attached). **The SOTF requests that you submit your response to our office the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice.** In developing and submitting your response, please use the attached instructions, "Preparing San Francisco Sunshine Ordinance Task Force Respondents Materials," to address your defense of this complaint. This is your opportunity to provide a detailed explanation to allow the Task Force to be fully informed in considering your response prior to the meeting.

Please refer to the File Number 23013(C) when submitting any new information and/or supporting documents pertaining to this complaint.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724



Click to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

From: SOTF (BOS) on behalf of SOTF, (BOS)
Sent: Thursday, March 14, 2024 9:17 AM
To: Heckel, Hank (MYR); Beauchamp, Christopher (POL); Chris K.; johnwtempleton blackmoney.com; Ionin, Jonas (CPC); Library Users Association; Shaub, Margot (LIB); Simmons, Marlo (DPH); Wynship Hillier; Lambert, Michael (LIB); Grier, Geoffrey (DPH - Contractor); Gray, Amber (DPH); info jorgerivero.net; Lynch, Laura (CPC)
Cc: Matt Yankee; Laura Stein; Thao Hill; Chris Hyland; Maxine Anderson; Saul Sugarman; Lila LaHood; DSchmi4@aol.com; spjregion11.ankitakumar@gmail.com; Bruce Wolfe; Somera, Alisa (BOS); Young, Victor (BOS)
Subject: SOTF - Notice of Hearing: Sunshine Ordinance Task Force , April 3, 2024; 4:00 pm

Hello –

The following matters have been scheduled to be heard before the Sunshine Ordinance Task Force as follows:

Date: April 3, 2024 (Hybrid Meeting in-person/remote)
Location: Hearing Room 408, City Hall, San Francisco, CA 94102
Time: Meeting Convenes – 4:00 PM

Information regarding how to participate via telephone or via teleconference (Webex) will be provided when it becomes available.

You are receiving this notice because you are named as a Complainant or Respondent in one of the following complaints scheduled for hearing to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance the custodian of records, or a representative of your department who can speak to the matter, is required at the meeting/hearing.

PLEASE CONFIRM YOUR ATTENDANCE or let us know if there are any issues as soon as possible.

NOTE: if you have any additional supplemental/support documents for inclusion into the agenda packet they must be submitted by **5:00 PM, March 26, 2024**.

File No. 23013(C): Reconsideration of Complaint: Complaint filed by Chris Ward Kline against the Mayor’s Office (C) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013(E) Complaint filed by Chris Ward Kline against SF Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 22027: Hearing on the status of the Order of Determination: Compliant filed by John Templeton against the Planning Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.7; 67.21, and 67.29-7, by failing to post an agenda containing a meaningful description of each item of business to be transacted or discussed at the meeting; failing to responded to a request for public records in a timely and/or complete manner; and failing to maintain and preserve all documents is a professional manner.

File No. 22028: Hearing on the status of the Order of Determination: Compliant filed by John Templeton against the Historic Preservation Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.7; 67.21, and 67.29-7, by failing to post an agenda containing a meaningful description of each item of business to be transacted or discussed at the meeting; failing to respond to a request for public records in a timely and/or complete manner; and failing to maintain and preserve all documents is a professional manner.

File No. 23034 Complaint filed by Library Users Assn. against the Margot Shaub, Michael Lambert and the San Francisco Public Library for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(a) by failing to respond to a public records request in a timely and/or complete manner and 67.21(l) by failing to allow inspection and copying of documentary public information stored in electronic form which shall be made available to the person requesting the information in any form requested which is available to or easily generated by the department, its officers or employees, including disk, tape, printout or monitor at a charge no greater than the cost of the media on which it is duplicated.

File No. 22060 Complaint filed by Wynship Hillier against Executive Director Geoffrey Grier and the Behavioral Health Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(b) and California Government Code, Section(s) 6253(c), by failing to respond to or acknowledge receipt of a records request in a timely and/or complete manner.

File No. 22099 Complaint filed by Wynship Hillier against Geoffrey Grier and the Behavioral Health Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(b) and California Government Code, Section(s) 6253(c), by failing to respond to or acknowledge receipt of a records request in a timely and/or complete manner.

File No. 23023 Complaint filed by Jorge Rivero against the Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.25, by failing to respond to an Immediate Disclosure Request in a timely and/or complete manner.

Click [here](#) for the Complaint Procedures.

Thank you,

Cheryl Leger
Sunshine Administrator
Board of Supervisors
phone 415-554-7724 | fax 415-554-5163
cheryl.leger@sfgov.org | www.sfbos.org

 Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.