interlogix
United Technologies

Important Product Notice

TruVision® IP Cameras

05/19/17

Please share the important information contained in this bulletin with your Design, Installation, Service, and Purchasing personnel immediately.

Problem

Interlogix has been made aware of a potential cybersecurity vulnerability in the firmware used in TruVision® IP cameras. This issue affects only TruVision IP cameras and can potentially allow outside access to, and control of, a camera.

Affected Products & Solution

Interlogix has updated firmware available for all TruVision IP cameras that addresses this potential vulnerability. Based on the nature of the reported exploit, TruVision IP cameras that are directly connected to the Internet are considered to be at the highest risk for potential attack. Cameras that are streaming to a recorder exposed to the Internet (the IP camera itself is not connected to the Internet) are at lower risk, assuming the recorder has been properly installed. Cameras that are configured on closed (private) networks with no Internet access are considered to be at the lowest risk, as insider access to the network would first be necessary to attempt to exploit the vulnerability.

Interlogix strongly recommends an immediate firmware upgrade for all cameras in the high risk category – those cameras directly connected to the Internet. Interlogix also strongly recommends that TruVision IP cameras in the lower risk categories – those configured on closed networks with no Internet access or streaming to recorders should be upgraded as soon as practicable, but no later than your next scheduled service. Mitigating cybersecurity threats requires a collaborative effort among equipment providers, integrators/installers and end users. Upgrading device firmware in a timely manner when updates are made available is a critical part of that effort.

The table below lists each model of TruVision IP cameras affected and a link to the applicable firmware update which addresses the issue. The firmware is available for immediate download.

S1 Cameras	
TVB-1101	
TVB-1102	
TVB-1103	
TVB-1104	
TVB-1105	
TVB-3101	
TVB-3102	S1_V5.2_FP13.zip
TVB-3103	
TVB-3104	
TVB-3105	
TVD-1101	
TVD-1102	
TVD-3101	
TVD-3102	

TVD-1103	
TVD-1104	
TVD-3103	
TVD-3104	
TVD-3105	
TVD-3106	
TVW-1101	
TVW-1102	
TVW-3101	
TVW-3102	
TVW-1118	
TVW-3118	
TVW-1119	
TVW-3119	
S2 Cameras	
TVC-1201	
TVC-3201	
TVC-1202	
TVC-3202	
TVD-1201	
TVD-3201	
TVD-1202	
TVD-3202	
TVD-1203	
TVD-3203	S2_V7.1_FP7.zip
TVD-1204	
TVD-3204	
TVD-1205	
TVD-3205	
TVB-1201	
TVB-3201	
TVB-1202	
TVB-3202	
TVB-1203	
TVB-3203	
S3 Cameras	
TVB-5301	
TVB-5302	
TVB-5303	
TVB-5304	S3_V3.0_FP10.zip
TVD-5301	
TVD-5302	
TVD-5303	

TVD-5304	
TVW-5301	
TVW-5302	
TVW-5303	
TVW-5304	
TVW-5305	
TVT-5301	
TVT-5302	
TVT-5303	
TVT-5304	
TVT-5305	
TVT-5306	
TVT-5307	
S4	
TVB-5401	
TVB-5402	
TVB-5403	
TVB-5404	
TVB-5405	
TVC-5401	
TVC-5402	
TVC-5403	[S4_V4.1_FP2.zip](S4_V4.1_FP2.zip)
TVD-5401	
TVD-5402	
TVD-5403	
TVD-5404	
TVD-5405	
TVD-5406	
TVD-5407	
TVD-5408	
TruVision 360 degree Cameras	
TVF-1101	
TVF-3101	
TVF-1102	
TVF-3102	[360_V6.0_FP9.zip](360_V6.0_FP9.zip)
TVF-1103	
TVF-3103	
TVF-1104	
TVF-3104	
Wi-Fi Wedge	
TVW-1103	
TVW-3103	[S1_V5.2_FP13.zip](S1_V5.2_FP13.zip)
TVW-1104	

TVW-3104	
TVW-1105	
TVW-3105	
TVW-1106	
TVW-3106	
TVW-1116	
TVW-3116	
Panoramic Wedge	
TVW-3130	180_V2.0_FP7.zip
TVW-1130	
Covert Cameras	
TVA-3101	S2_V7.1_FP7.zip
TVA-1101	
IP-PTZ	
TVP-1101	TVP-V5.2.a.zip
TVP-3101	
TVP-1102	
TVP-3102	
TVP-1103	
TVP-3103	
TVP-1104	
TVP-3104	
TVP-1105	
TVP-3105	
TVP-1106	
TVP-3106	
TVP-1122	
TVP-3122	

Contacting Support

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We greatly appreciate your business, as well as understanding that timely firmware updating is critical to mitigating potential cybersecurity risks.

Sincerely,

Interlogix, Product Management