Sent: Mon, 14 Jun 2021 13:16:21 +0000

To: Szathmary, Michael; Tyrrell, Pete; Bryant, Michael; Wise, Mark; Burris,

Joshua; Wohlfiel, Luz

Cc: Smith, Karen M;Salanik, Kathleen;Santos, Bob;Lindbloom, Niev E;Johnston,

Lamonica M;Razmadze, Sophio;DMCS Contracts;Pugh, James

Subject: Re-Opening of AWG Lockbox - 6/14/21 Weekly Update

Attachments: AWG Payment 6-11-2021.xlsx

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# Good Morning,

Based on a conversation between Pete and Maximus this report will be sent weekly on Monday's.

Summary of payments received in the AWG Lockbox from 5/31/21 - 6/11/2021

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	18	\$2,036.65	14	15	15
Non-AWG Payments	5	\$7,225.86			
Total	23	\$9,262.51	14	15	15

See attached file for details.

## Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

From: Seeley, Theresa L

Sent: Friday, June 11, 2021 1:29 PM

**To:** Michael.Szathmary@ed.gov; Tyrrell, Pete <Pete.Tyrrell@ed.gov>; Bryant, Michael <Michael.Bryant@ed.gov>; 'Mark.Wise@ed.gov' <Mark.Wise@ed.gov>; Burris, Joshua

<Joshua.Burris@ed.gov>; Luz.Wohlfiel@ed.gov

Cc: Smith, Karen M <KarenMSmith@maximus.com>; Salanik, Kathleen

<KathleenSalanik@maximus.com>; Santos, Bob <RobertSantos@maximus.com>; Lindbloom, Niev E <NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>;

Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts <DMCScontracts@maximus.com>

Subject: RE: Re-Opening of AWG Lockbox - 6/11/21 Daily Update

Good Afternoon,

Research was completed on the two borrowers where the payment was received from NEW YORK STATE HIGHER EDUCATION SERVICES CORP. These are not AWG payments and are being reclassified as voluntary payments. These will be moved to the Non-AWG tab and reflected on the spreadsheet sent Monday.

# Thank you.

# Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

From: Seeley, Theresa L

Sent: Friday, June 11, 2021 10:03 AM

**To:** <u>Michael.Szathmary@ed.gov</u>; Tyrrell, Pete <<u>Pete.Tyrrell@ed.gov</u>>; Bryant, Michael <<u>Michael.Bryant@ed.gov</u>>; 'Mark.Wise@ed.gov' <<u>Mark.Wise@ed.gov</u>>; Burris, Joshua

<Joshua.Burris@ed.gov>; Luz.Wohlfiel@ed.gov

Cc: Smith, Karen M < KarenMSmith@maximus.com >; Salanik, Kathleen

< <u>KathleenSalanik@maximus.com</u>>; Santos, Bob < <u>RobertSantos@maximus.com</u>>; Lindbloom, Niev E

<NievLindbloom@maximus.com>; Johnston, Lamonica M <LamonicaJohnston@maximus.com>;

Razmadze, Sophio <SophioRazmadze@maximus.com>; DMCS Contracts

<DMCScontracts@maximus.com>

Subject: Re-Opening of AWG Lockbox - 6/11/21 Daily Update

Good Morning,

AWG Payments Received 6/10/2021

- 3 payments received in file
  - o 3 AWG payments
  - 0 Voluntary payments
- 2 Employers
- 2 had WG30/34 sent 4/18/2020
- 1 had WG 30/34 sent 4/30/2020
- Total amount received \$111.96
  - Total AWG payments \$389.59
  - Total VOL payment \$0

See attached file for details.

Thank you

Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile (b)(6)

Theresal Seeley@maximus.com

Payment Amount	Date Received	Borrower Number	Employer Name	W630/34 Sent	Date WG30/W34 Was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$103.71	5/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	γ	N	Last AWG received on 04/27/20
5136.19	6/4/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$135.58	5/4/2021		DBI SERVICES LLC	Ψ.	4/18/2020	y	N	Last AWG received on 04/13/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Υ.	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Υ	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE	Ý.	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments from 2/12/21 shrough 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOU.	Y	4/18/2020	Y	N	Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	Y.	4/18/2020	٧	N	Last AWG received on 04/17/20
\$83.85	6/8/2021		WILLIAMS-SONOMA INC	Y	4/18/2020	Y	N	Last AWG received 3/30/20 received voluntary payments 5/10/21
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PC box closed
\$202.83	5/8/2021		ARDENT HEALTH SERVICES	٧	4/18/2020	Y	N	Employer garnished and sent payments up until lockbox PO box closed
\$45,37	6/8/2021		Heat Treating Services	Y	4/18/2020	٧	N	Last AWG received on 6/8/20
\$30.63	6/8/2021		Heat Treating Services	Y	4/18/2020	Y	N	Last AWG received on 6/8/20
\$180.55	5/8/2021		Alcott HR Group	Y	4/18/2020	٧	N	First AWG payment ever received on the account
\$111.96	6/9/2021		BAYOU CONCRETE LLC	y	4/18/2020	Y	N	Last AWG payment received 6/9/21, was sending voluntary payments from 2/11/2021 through 5/10/2021.
\$62,73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSES ENTERPRISES LLC	- Y	4/11/2020	٧	N	Last AWG payment received 1/28/2020
\$159.07	6/11/2021		UPS	Y	4/10/2020	V	N	Last AWG payment received 3/31/2020

Payment Amount	Date Received	Borrower Number	Emplayer Name	WG30/34 5ent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			N	¥	This was a misdirected payment; should have been sent to Departmen of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	Y	This was a misdirected payment; should have been sent to Departmen of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	2	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified a voluntary payments.

Sent: Mon, 28 Jun 2021 13:20:50 +0000

To: Szathmary, Michael; Tyrrell, Pete; Bryant, Michael; Wise, Mark; Burris,

Joshua; Wohlfiel, Luz; Derrick, Annette

Cc: Smith, Karen M;Salanik, Kathleen;Santos, Bob;Lindbloom, Niev E;Johnston,

Lamonica M;Razmadze, Sophio;DMCS Contracts;Pugh, James

Subject: Re-Opening of AWG Lockbox - 6/28/21 Weekly Update

Attachments: AWG Payment 6-25-2021.xlsx

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Summary of payments received in the AWG Lockbox from 5/31/21 - 6/25/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	67	\$9,372.73	25	28	28
Non-AWG Payments	11	\$31,178.04			
Total	78	\$40,550.77	25	28	28

## 21 AWG payments were received the week of 6/21-6/25:

- 7 unique employers
  - 3 Employers had garnished in previous weeks
- 7 unique borrowers
  - 3 borrowers were garnished in previous weeks
- No AWG payments were received from US Bank on 6/22

See attached file for details.

# Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

Payment	Date	Borrower		WG30/34	WG30/W34	AWG	Unable to Locate (UTL) Borrower on Debt	
Amount	Received	Number	Employer Name	Sent	was sent	Payment	Manager Y/N	Comments
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	У	4/18/2020	ν -	N	Last AWG received on 04/27/20
5136.19	6/4/2021	(0)(0)	LOAD KING MFG	Y	4/18/2020	- y	N	Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	y	N	Last AWG received on 04/13/20
\$96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Ψ.	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	ν-	N	Last AWG received on 2/26/20
					1			Last AWG received 5/26/20 was making voluntary
5100.80	6/4/2021		BAYOU CONCRETE LLC		4/18/2020	Y	N.	payments from 2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMAS JEFFERSON FOU.	Y	4/18/2020	- 4	-N	Last AWG received on 04/28/20
\$59.81	6/4/2021	1	Swift Beef Company C/O	Y	4/18/2020	Y	N	Last AWG received on 04/17/20
1000		1 1						Last AWG received 3/30/20 received voluntary payme
\$83.85	5/8/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	5/10/21
303,03	5/5/2082	1	WILLIAMS SOMEWAY		4/20/2020			Employer garnished and sent payments up until lockt
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	box closed
3132.17	-6/6/2021	1	MADERI PENETTI SERVICES		4/10/2020		- 19	Employer garnished and sent payments up until locks
F202 F2	C 10 10000		ARDENT HEALTH SERVICES	- Y	a landanan	Y	N	box closed
\$202.83	6/8/2021	-			4/18/2020			
\$45,37	6/8/2021		HEAT TREATING SERVICES	Y.	4/18/2020	Y	N	Last AWG received on 6/8/20,
\$30.63	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	٧	N	Last AWG received on 6/8/20.
\$180.55	6/8/2021		ALCOTT HR Group	Υ.	4/18/2020	4	N	First AWG payment ever received on the account
		100						Last AWG payment received 6/9/21, was sending vol
\$111.95	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	4	N	payments from 2/11/2021 through 5/10/2021.
\$62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	γ	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSES ENTERPRISES ELC	Y	4/11/2020	Y	N	Last AWG payment received 1/28/2020.
\$159.07	6/11/2021	1	UPS	Y	4/10/2020	Y	N	Last AWG payment received 3/31/2020.
\$441.97	6/14/2021	1 +	AUBURN UNIVERSITY AT MONTGOMERY	V	4/18/2020	V	- N	Last AWG payment received 4/27/2020.
5307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
5307.18	6/14/2021	1	AUBURN UNIVERSITY AT MONTGOMERY	· v	4/18/2020	Ý	N	Last AWG payment received 4/27/2020.
	-				-			The state of the s
\$39.85	5/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$94.60	6/14/2021		SURGE STAFFING	- W	4/30/2020	Y	N	Last AWG payment received 10/15/2019
512.20	6/14/2021		SURGE STAFFING	V	4/30/2020	Y	N	Last AWG payment received 10/15/2019.
\$64.45	6/14/2021		SURGE STAFFING	· v	4/30/2020	- 4	N	Last AWG payment received 2/8/2021.
575.22	6/15/2021	<u> </u>	SOUTHEAST CONNECTIONS LLC	Y	4/30/2020	Y	N	Last AWG payment received 3/13/2020.
		1						
5184.04	6/16/2021	l 1-	AUTORIDAD DE CARRETERAS	Α.	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184 04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020
\$170.70	6/16/2021		OASIS DUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/08/2020.
\$368.08	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	- Y	N	Last AWG payment received 8/28/2020.
5184.04	5/16/2021		AUTORIDAD DE CARRETERAS	9	5/15/2020	y	N	Last AWG payment received 5/28/2020.
		1 1						Last AWG payment received 5/10/2021, posted as VI
\$83.75	5/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	corrected.
\$44.79	6/16/2021	1	MCDONALD'S	Y	4/18/2020	γ.	N	First AWG payment received, prior pmts were PayGo
\$41.44	6/16/2021		MCDONALD'S	Y	4/18/2020	Υ.	N	First AWG payment received, prior pmts were PayGo
5136.76	6/16/2021	1 1	OASIS OUTSOURCING INC	Y	4/18/2020	Α.	N	Last AWG payment received 4/22/2020.
\$58.66	5/16/2021	1	BAYOU CONCRETE LLC	Y	4/18/2020	- 4	N	Last AWG payment received 6/9/2021
5119.95	6/16/2021	1	BAYOU CONCRETE LLC	Y	4/18/2020	V	Ń	Last AWG payment received 6/9/2021
\$188.54	6/16/2021		ALEOTT HR Group	Y	4/18/2020	ν.	N	Last AWG payment received 6/8/2021
\$198.64	6/16/2021	1	ARDENT HEALTH SERVICES	Y	4/18/2020	¥	N	Last AWG payment received 6/8/2021.
\$186.66	6/16/2021		ARDENT HEALTH SERVICES	y	4/18/2020	Ý	N	Last AWG payment received 6/8/2021.
				Y			N	
\$210.74	6/16/2021		ARDENT HEALTH SERVICES		4/18/2020	Y		Last AWG payment received 6/8/2021.
5193,68	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Υ	N	Last AWG payment received 6/8/2021.
\$99.37	6/16/2021		WILLIAMS-SONOMA INC.	У	4/18/2020	ν	N	Last AWG payment received 6/8/2021.
5144.53	6/16/2021		WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.
5111.29	6/16/2021		WHOLE FOODS	Y	5/15/2020	٧	N	Last AWG payment received 4/20/2020.
\$76.18	5/17/2021		BAYOU CONCRETE LLC	Y	4/18/2020	4	N	Last AWG payment received 6/16/2020.
\$153.81	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$185.60	5/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
5212.82	6/21/2021	1	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$230.04	6/21/2021	1 1	PENDER VETERINARY CENTRE	Y	4/18/2020	V	N	Last AWG payment received 4/14/2020.
\$162.39	6/21/2021	( ) <del> </del>	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
4	1	1	20720 12217 12217	- 0	1	- N	- 6	7.7.7.2.2.2
5220.09	6/21/2021	-	PENDER VETERINARY CENTRE	Ý	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$188.70	6/21/2021		PENDER VETERINARY CENTRE		4/18/2020		N	Last AWG payment received 4/14/2020.
5195,48	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$193.31	5/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Υ.	N	Last AWG payment received 4/14/2020.
5137.96	6/21/2021	I L	PENDER VETERINARY CENTRE	8	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$187.53	6/21/2021		PENDER VETERINARY CENTRE	V	4/18/2020	y	N	Last AWG payment received 4/14/2020.
\$215.76	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
5217.96	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	V	Ň	Last AWG payment received 4/14/2020.
\$58.34	6/21/2021		OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 10/13/2020.
\$26.15	6/21/2021		J&M SMOG & AUTO REPAIR	4	4/18/2020	Y	N	Last AWG payment received 4/8/2020.
\$61.28	6/21/2021	1 1	OLYMPIA FAMILY RESTAURANT	Ý	4/18/2020	Y	N	Last AWG payment received 10/13/2020.
Carlo		1		Y		Y		
526.15	6/21/2021		J&M SMOG & AUTO REPAIR		4/18/2020		N	Last AWG payment received 4/8/2020.
\$194.82	5/23/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	y-	N	Last AWG payment received 6/16/2021.
\$88.14	6/23/2021		WILLIAMS-SONOMA INC	Y	4/18/2020	Υ	N	Last AWG payment received 6/16/2021
	6/24/2021	D = D =	BAYOU CONCRETE LLC	Υ	4/18/2021	٧	N	Last AWG payment received 6/17/2021.
\$50.29 \$0.93	6/25/2021		NORTHWEST ARKANSAS EMPLOYEES LLC	Y	4/18/2021	4	N	Last AWG payment received 2/7/2020.

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				2	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Ÿ	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	2	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100.00	6/14/2021	(b)(6)	PARKWOOD LANDSCAPE MAINTENANCE	N		N	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		2	¥	Contacted payroll. Payment is a tuition assitance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30,00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox. Payment is a money order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance, Payment belongs to
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox.  Contacted Finance, Unsure of servicer.

Sent: Mon, 12 Jul 2021 13:42:26 +0000

To: Szathmary, Michael; Tyrrell, Pete; Bryant, Michael; Wise, Mark; Burris,

Joshua; Wohlfiel, Luz; Derrick, Annette

Cc: Smith, Karen M;Salanik, Kathleen;Santos, Bob;Lindbloom, Niev E;Johnston,

Lamonica M;Razmadze, Sophio;DMCS Contracts;Pugh, James

Subject: Re-Opening of AWG Lockbox - 7/12/21 Weekly Update

Attachments: AWG Payment 7-8-2021.xlsx

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Summary of payments received in the AWG Lockbox from 5/31/21 - 7/9/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	83	\$15,133.39	29	33	33
Non-AWG Payments	11	\$31,178.04			
Total	94	\$46,311.43	29	33	33

15 AWG payments for 5 borrowers received the week of 7/6-7/9:

- 4 unique employers who had not sent in garnishments in the past. Reached out to the employers:
  - One was a replacement check from 2019; employer confirmed they will stop garnishing.
  - o Payroll thought CARES Act ended; confirmed they will stop garnishing.
  - Spoke to payroll who opened a ticket for further research; would not confirm garnishment stopped until research is completed. This employer sent 11 of the 15 payments.
  - o Left voicemail with employer.
- No AWG payments were received from US Bank on 7/5 (Federal Holiday), 7/6, 7/7, or 7/9.

See attached file for details.

## Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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lynient	Date	Borrower		WG30/34	May Ton Bourson	AWG	Unable to Locate (UTL) Borrower on Debt		
mount	Received	Number	Employer Name	Sent	was sent	Payment	Manager V/N		Comments
103,71	6/4/2021	(b)(6)	LOAD KING MFG	, y	4/18/2020	y	N		eived on 04/27/20
36,19	6/4/2021	(-1/-1	LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG rece	ived on 04/27/20
35.58	6/4/2021	A STATE	DBI SERVICES LLC	Y	4/18/2020	Y	N	Last AWG rece	eived on 04/13/20
96.88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	٧	N .	The second secon	lived on 2/26/20
54.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N		elved on 2/26/20
1.34.00	0/4/2021	-	SILKTOWN KOOFING, INC		4/10/2020	-1	- IV		
200	2000			1.00	2000000	- 50			eived 5/26/20 was making voluntary
.00.80	6/4/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	payments from	n 2/12/21 through 5/10/21
80.46	6/4/2021		THOMAS JEFFERSON FOUL	ν.	4/18/2020	y	N	Last AWG rece	eived on 04/28/20
59.81	5/4/2021		Swift Beef Company C/O	V	4/18/2020	Y	N	Last AWG rece	ived on 04/17/20
-		1 1		-					rived 3/30/20 received voluntary paym
83.85	E 10 12024	1000	WILLIAMS-SONOMA INC.	Y	2.018/2020	Y	N	5/10/21	ived 3/ 20/ 20 received voluntary payin
03.03	6/8/2021		WILLIAMS SUNDIVIA INC.	-	4/18/2020	-	- IN	and the second	
	3.01				15.15	70.7			nished and sent payments up until lock
92.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	box closed	
						-		Employer garn	ished and sent payments up until lock
202.83	6/8/2021		ARDENT HEALTH SERVICES	N.	4/18/2020	y	N/	box closed	
45.37	6/8/2021		HEAT TREATING SERVICES	V	4/18/2020	٧	N N		ived on 6/8/20.
		-		Y		Y			
30.63	6/8/2021		HEAT TREATING SERVICES		4/18/2020		N		eived on 6/8/20.
80.55	6/8/2021		ALCOTT HR Group	Y	4/18/2020	y	N	First AWG pay	ment ever received on the account.
								Last AWG pays	ment received 6/9/21, was sending vol
11.96	6/9/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	payments from	n 2/11/2021 through 5/10/2021
62.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N.		ment received 4/22/2020.
100.06	5/11/2021		ROUSES ENTERPRISES LLC	Y	4/11/2020	y	N		ment received 1/28/2020.
59.07	6/11/2021		UPS	Y	4/10/2020	Y	N	and the same of th	ment received 3/31/2020.
41 97	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG paye	ment received 4/27/2020
107.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG paye	ment received 4/27/2020
07.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	٧	N		ment received 4/27/2020.
	The state of the last of the l			Y	The second secon	Y	N		
39.85	6/14/2021		SURGE STAFFING		4/30/2020				ment received 2/8/2021.
94.60	5/14/2021		SURGE STAFFING	Y	4/30/2020	γ	N	Last AWG pays	ment received 10/15/2019
12.20	5/14/2021		SURGE STAFFING	Y	4/30/2020	٧	N	Last AWG pave	ment received 10/15/2019.
	-		1014141 214 11774	y	-	Y			The state of the s
64.45	5/14/2021	C 2	SURGE STAFFING		4/30/2020		N		ment received 2/8/2021.
75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	Y	4/30/2020	٧	N		ment received 3/13/2020.
84.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG pays	ment received 8/28/2020
84.04	6/16/2021		AUTORIDAD DE CARRETERAS	. 4	5/15/2020	Y	N	Last AWG pays	ment received 8/28/2020.
70.70	6/16/2021	2	DASIS OUTSOURCING INC.	V	4/18/2020	Y	N		ment received 4/08/2020
		1	AUTORIDAD DE CARRETERAS		5/15/2020				
868.08	6/16/2021			Y		Y	N		ment received 8/28/2020.
84.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	٧	N	Last AWG pays	ment received 8/28/2020.
	1	771						Last AWG payr	ment received 5/10/2021, posted as VI
83,75	6/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	y	N	corrected.	
44.79	6/16/2021		MCDONALD'S	y	4/18/2020	Y	N		ment received, prior pmts were PayGo
41.44	6/16/2021		MCDONALD'S	Y	4/18/2020	Y	N		
		2 2							ment received, prior pmts were PayGo
36.76	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Υ	N.		ment received 4/22/2020.
58.66	6/16/2021		BAYOU CONCRETE LLC	Υ	4/18/2020	У	N	Last AWG pays	ment received 6/9/2021
19.95	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	4	N	Last AWG payr	ment received 6/9/2021
88.54	6/16/2021		ALCOTT HR Group	Y	4/18/2020	Y	N		ment received 6/8/2021.
198.64	6/16/2021	-	ARDENT HEALTH SERVICES	Y	4/18/2020	У	N	The second second second	ment received 6/8/2021.
86.66	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N		ment received 6/8/2021.
210.74	6/16/2021		ARDENT HEALTH SERVICES	N.	4/18/2020	Y	N	Last AWG pays	ment received 6/8/2021.
93.68	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG pays	ment received 6/8/2021.
99.37	5/15/2021		WILLIAMS-SONOMA INC.	ν	4/18/2020	٧	N		ment received 6/8/2021.
44.53	6/16/2021		WHOLE FOODS	Y	5/15/2020	٧	N		
		-							ment received 4/20/2020.
11.29	6/16/2021		WHOLE FOODS	Y	5/15/2020	Y	N		ment received 4/20/2020.
76 18	6/17/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N.	Last AWG pays	ment received 6/16/2020.
53.81	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG pays	ment received 4/14/2020
85.60	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	y	N		ment received 4/14/2020.
		I —	PENDER VETERINARY CENTRE	Y		Y	N		ment received 4/14/2020.
212.82	6/21/2021	<u> </u>			4/18/2020				
230.04	5/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	y	N		ment received 4/14/2020.
62.39	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N		ment received 4/14/2020.
20.09	6/21/2021	1	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG pavi	ment received 4/14/2020.
88.70	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N		ment received 4/14/2020
95.48	6/21/2021	1	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N		ment received 4/14/2020.
		-	and the Control of th						A CONTRACTOR AND CONTRACTOR AND AND CONTRACTOR AND
93.31	6/21/2021		PENDER VETERINARY CENTRE	¥	4/18/2020	У	N		ment received 4/14/2020.
137.96	6/21/2021	l L	PENDER VETERINARY CENTRE	Y	4/18/2020	٧	N		ment received 4/14/2020.
87.53	6/21/2021	114	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG pays	ment received 4/14/2020.
15.76	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG pave	ment received 4/14/2020.
17.96	6/21/2021	15	PENDER VETERINARY CENTRE	Y	4/18/2020	٧	N	The second secon	ment received 4/14/2020
58.34	6/21/2021		OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	y	N		ment received 10/13/2020
26.15	6/21/2021		J&M 5MOG & AUTO REPAIR	Y	4/18/2020	٧	N		ment received 4/8/2020.
61.28	6/21/2021		OLYMPIA FAMILY RESTAURANT	y	4/18/2020	У	N	Last AWG pays	ment received 10/13/2020.
26.15	6/21/2021	( ) ( ) ( ) ( ) ( ) ( )	J&M SMOG & AUTO REPAIR	V.	4/18/2020	٧	N	Last AWG pays	ment received 4/8/2020.
94.82	6/23/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	٧	N		ment received 6/16/2021
88.14	5/23/2021		WILLIAMS-SONOMA INC.	y	4/18/2020	Y	N		ment received 6/16/2021
50.29	6/24/2021		BAYOU CONCRETE LLC	Y	4/18/2021	Y	N	The second second second second	ment received 6/17/2021
0.93	6/25/2021		NORTHWEST ARKANSAS EMPLOYEES LLC	Y	4/18/2021	У	N		ment received 2/7/2020.
06.52	6/29/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG pays	ment received 06/18/2021
71.25	7/8/2021		BHP BILLITON PETROLEUM	y	4/18/2020	Y	N	Last AWG pavi	ment received 06/04/2020
71.25	7/8/2021	2	BHP BILLITON PETROLEUM	Y	4/18/2020	У	N.		ment received 06/04/2020.
71.25	7/8/2021			V		Y	N		
			BHP BILLITON PETROLEUM		4/18/2020				ment received 06/04/2020
171.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N		ment received 06/04/2020
71.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	γ	N	Last AWG pays	ment received 06/04/2020.
171.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	У	N	The second secon	ment received 06/04/2020
71.25	7/8/2021	1	BHP BILLITON PETROLEUM	Y	4/18/2020	٧	N		ment received 06/04/2020.
171.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N		ment received 06/04/2020
171.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	γ	N		ment received 06/04/2020,
71.25	7/8/2021		BHP BILLITON PETROLEUM	Υ.	4/18/2020	٧	N	Last AWG pays	ment received 06/04/2020
71.25	7/8/2021		BHP BILLITON PETROLEUM	Ý	4/18/2020	Y	N		ment received 06/04/2020
17.68			MANATEE COUNTY SCHOOL DISTRICT	Y	4/18/2020	Y	N		ment received 03/30/2020.
	7/8/2021								
2.21	7/8/2021		CHS INC	Y	4/18/2020	y	N		ment received, prior pmts were TOPS.
			SUPERIOR TECHNICAL CERAMICS	Y	5/8/2020	Y	N	Last AWG pays	ment received 4/27/2020.
55,00 195.50	7/8/2021		SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y	N		ment received 10/15/2019.

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$3.341.00	6/4/2021		UC SAN DIEGO			2	Ý	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$217.00	6/4/2021	(b)(6)				2	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			2	¥-	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	y	4/18/2020	z	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		2	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100,00	6/14/2021	(b)(6)	PARKWOOD LANDSCAPE MAINTENANCE	N		2	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		2	¥-	Contacted payroll. Payment is a tuition assitance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox.  Payment is a money order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Payment belongs to
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Ŷ-	Payment was sent to wrong lockbox. Contacted Finance, Unsure of servicer.

\$31,178.04

Sent: Mon, 19 Jul 2021 15:48:23 +0000

To: Szathmary, Michael; Tyrrell, Pete; Bryant, Michael; Wise, Mark; Burris,

Joshua; Wohlfiel, Luz; Derrick, Annette

Cc: Smith, Karen M;Salanik, Kathleen;Santos, Bob;Lindbloom, Niev E;Johnston,

Lamonica M;Razmadze, Sophio;DMCS Contracts;Pugh, James

Subject: Re-Opening of AWG Lockbox - 7/19/21 Weekly Update

Attachments: AWG Payment 7-16-2021.xlsx

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Summary of payments received in the AWG Lockbox from 5/31/21 – 7/16/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	125	\$22,516.85	33	37	37
Non-AWG Payments	11	\$31,178.04			
Total	136	\$53,694.89	33	37	37

## 42 AWG payments for 5 borrowers received the week of 7/12-7/16:

- 4 unique employers who had not sent in garnishments in the past. Reached out to the employers:
  - Replacement checks (33) for one borrower, left message for employer to verify they are not continuing to garnish
  - Spoke with the payroll and they are contacting their payroll department to ensure cease garnishment.
  - Left voicemail with employer.
- Reaching out to employers on 7/19 from the payments received in the 7/16 file.
- No AWG payments were received from US Bank on 7/12, 7/13, and 7/15.

See attached file for details.

# Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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\$103.71 6/4/ \$136.19 6/4/ \$136.19 6/4/ \$136.19 6/4/ \$136.19 6/4/ \$136.19 6/4/ \$136.19 6/4/ \$136.10 6/4/ \$136.10 6/4/ \$154.00 6/4/ \$154.00 6/4/ \$156.10 6/4/ \$157.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$158.10 6/4/ \$159.	Received 6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/8/2021		)(6)	Employer Name LOAD KING MFG	Sent	was sent.	Payment	Manager Y/N	
\$136.19 6/4/ \$135.58 6/4/ \$135.58 6/4/ \$155.58 6/4/ \$155.88 6/4/ \$154.00 6/4/ \$100.80 6/4/ \$596.88 6/4/ \$598.81 6/4/ \$598.81 6/4/ \$598.81 6/4/ \$588.85 6/8/ \$180.55 6/8/ \$192.17 6/8/ \$202.83 6/8/ \$192.17 6/8/ \$202.83 6/8/ \$192.17 6/8/ \$202.83 6/8/ \$192.17 6/8/ \$192.17 6/8/ \$190.63 6/8/ \$119.96 6/9/ \$218.05 6/8/ \$111.96 6/9/ \$210.06 6/11 \$159.07 6/14 \$195.07 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$312.20 6/14 \$312.20 6/14 \$312.20 6/14 \$312.20 6/14 \$312.20 6/14 \$318.56 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$119.95 6/16 \$185.66 6/16 \$119.95 6/16 \$130.76 6/16 \$130.76 6/16 \$210.	6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/9/2021 6/9/2021 6/9/2021 6/10/2021 6/10/2021 6/11/2021			LUMD KING INFO	Y	4/18/2020	Y	N	Comments  Last AWG received on 04/27/20
\$96.88	6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/6/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/9/2021 6/10/2021 6/10/2021 6/11/2021	/2021		LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$154,00 6,74) \$100.80 6,74) \$100.80 6,74) \$100.80 6,74) \$100.80 6,74) \$280.46 6,74) \$280.46 6,74) \$280.81 6,76) \$181.87 6,78] \$192.17 6,78] \$210.28 6,78] \$210.29 6,78]	6/4/2021 6/4/2021 6/4/2021 6/4/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/9/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021	/2021		DBI SERVICES LLC	y.	4/18/2020	Υ'	N	Last AWG received on 04/13/20
\$100.80 6/4/ \$60.46 6/4/ \$50.81 6/4/ \$50.81 6/4/ \$50.81 6/4/ \$50.81 6/4/ \$50.81 6/4/ \$50.83 6/8/ \$192.17 6/8/ \$192.17 6/8/ \$102.83 6/8/ \$102.83 6/8/ \$100.55 6/8/ \$111.96 6/9/ \$50.73 6/10/ \$100.06 6/11/ \$150.00 6/11/ \$100.00 6/11/	6/4/2021 6/4/2021 6/4/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/9/2021 6/10/2021 6/11/2021			SILKTOWN ROOFING, INC	Y	4/18/2020	У	N	Last AWG received on 2/26/20
\$80.46 6/A \$59.81 6/A \$59.82 6/A \$59.82 6/A \$59.82 6/A \$59.83 6/A \$59.84 6/A \$59.84 6/A \$59.85 6/A \$59.87 6/A \$59.85 6/A \$59.87 6/A \$59.88 6/A	6/4/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021	/2021	1	SILKTOWN RODFING, INC	Y.	4/18/2020	Y.	N	Last AWG received on 2/26/20
\$80.46 6/A \$59.81 6/A \$59.82 6/A \$59.82 6/A \$59.82 6/A \$59.83 6/A \$59.84 6/A \$59.84 6/A \$59.85 6/A \$59.87 6/A \$59.85 6/A \$59.87 6/A \$59.88 6/A	6/4/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021	*****	11	Market Walter State and Co.	- y	Carterior and Carterior	790	0.26	Last AWG received 5/26/20 was making voluntary payments f
\$59.81 6/8/ \$83.85 6/8/ \$192.17 6/8/ \$202.83 6/8/ \$202.83 6/8/ \$210.83 6/8/ \$5180.55 6/8/ \$111.96 6/9/ \$527.3 6/10/ \$527.3 6/10/ \$527.3 6/10/ \$527.3 6/10/ \$527.3 6/10/ \$527.3 6/10/ \$527.3 6/10/ \$527.3 6/10/ \$527.3 6/10/ \$527.3 6/10/ \$541.97 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$3107.18 6/14/ \$5184.04 6/16/ \$1514.04 6/16/ \$1514.04 6/16/ \$1514.04 6/16/ \$1514.04 6/16/ \$1514.04 6/16/ \$1514.04 6/16/ \$1511.29 6/16/ \$1518.54 6/16/ \$1511.29 6/16/ \$1518.54 6/16/ \$1519.54 6/16/	6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021		- 1	BAYOU CONCRETE LLC	Y Y	4/18/2020	Y	N.	2/12/21 through 5/10/21
\$83.85 6/86 \$192.17 6/86 \$202.83 6/86 \$202.83 6/86 \$345.37 6/86 \$30.63 6/86 \$111.96 6/99 \$52.73 6/86 \$111.96 6/99 \$52.73 6/86 \$111.96 6/99 \$12.00.06 6/11 \$153.07 6/11 \$153.07 6/11 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/16 \$121.00 6/16	6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2023		1	THOMAS JEFFERSON FOU.	y	4/18/2020	Y	N.	Last AWG received on 04/28/20 Last AWG received on 04/17/20
\$192.17 6/88 \$202.83 6/88 \$45.37 6/88 \$119.65 6/88 \$111.96 6/99 \$52.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$562.73 6/100 \$579.80 6	6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021	/2021	-	Swift Beef Company C/O	7.	4/28/2020	1	N	Last AWG received 3/30/20 received voluntary payments
\$192.17 6/8/8 \$202.83 6/8/545.37 6/8/8 \$45.37 6/8/8 \$180.55 6/8/8 \$111.96 6/9/9 \$52.73 6/10/6 \$100.06 6/11 \$159.07 6/14 \$441.97 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$312.20 6/14 \$64.45 6/16 \$112.20 6/14 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$185.66 6/16 \$185.66 6/16 \$199.57 6/16 \$185.66 6/16 \$199.57 6/16 \$193.68 6/16 \$107.39 6/12 \$11.79 6/16 \$11.70 6/16 \$11.70 6	6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021	(2021	- 11	WILLIAMS-SONOMA INC.	y.	4/18/2020	Y	N	5/10/21
\$202.83 6/8/ \$45.37 6/8/ \$30.63 5/8/ \$30.63 5/8/ \$30.63 5/8/ \$180.55 6/8/ \$111.96 6/9/ \$62.73 5/10/ \$190.06 6/11 \$159.07 6/13 \$159.07 6/13 \$441.97 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$312.20 6/14 \$39.85 6/14 \$12.20 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$136.76 6/16 \$19.95 6/16 \$12.074 6/16 \$210.74	6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021	W. 10 E. D.	1	THE POINT OF THE WAY		-WACTEDEO	-	- 19	Employer garnished and sent payments up until lockbox PO b
\$202.83 6/8/ \$45.37 6/8/ \$30.63 5/8/ \$30.63 5/8/ \$30.63 5/8/ \$180.55 6/8/ \$111.96 6/9/ \$62.73 5/10/ \$159.07 6/11 \$159.07 6/13 \$159.07 6/13 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$312.20 6/14 \$12.20 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$185.66 6/16 \$19.95 6/16 \$19.95 6/16 \$19.95 6/16 \$19.95 6/16 \$19.95 6/16 \$19.95 6/16 \$19.95 6/16 \$19.95 6/16 \$19.95 6/16 \$185.66 6/16 \$19.95 6/16 \$185.66 6/16 \$210.74	6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/8/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021	/2021	- 11	ARDENT HEALTH SERVICES	Y	4/18/2020	v	N.	closed
\$43.37 6/8/ \$30.63 6/8/ \$180.55 6/8/ \$111.96 6/9/ \$12.23 6/10 \$100.06 6/11 \$159.07 6/11 \$159.07 6/11 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$31.20 6/14 \$12.20 6/14 \$13.39.85 6/16 \$18.40 6/16 \$18.40 6/16 \$18.40 6/16 \$36.08 6/16 \$36.08 6/16 \$36.08 6/16 \$36.08 6/16 \$36.08 6/16 \$38.56 6/16 \$38.56 6/16 \$38.56 6/16 \$18.50 6/16 \$18.50 6/16 \$18.50 6/16 \$18.50 6/16 \$18.50 6/16 \$18.50 6/16 \$10.20 6/16 \$10	6/8/2021 5/8/2021 6/8/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021		11						Employer garnished and sent payments up until lockbox PO b
\$30.63	5/8/2021 6/8/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021	/2021		ARDENT HEALTH SERVICES	Υ.	4/18/2020	Υ	N	closed
\$180.55 6/8/ \$111.96 6/9/ \$52.73 6/10/ \$100.06 6/11 \$100.06 6/11 \$159.07 6/11 \$159.07 6/11 \$441.97 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/14 \$3107.18 6/16 \$112.07 6/16 \$118.04 6/16 \$118.04 6/16 \$119.05 6/17 \$110.05	6/8/2021 6/9/2021 6/10/2021 6/11/2021 6/11/2021		4	HEAT TREATING SERVICES	. 4	4/18/2020	Υ	N	Last AWG received on 6/8/20.
\$111.96	6/9/2021 6/10/2021 6/11/2021 6/11/2021			HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$62.73	6/10/2021 6/11/2021 6/11/2021	/2021	4	ALCOTT HR Group	Y	4/18/2020	Y	N	First AWG payment ever received on the account
\$62.73	6/10/2021 6/11/2021 6/11/2021	CT. CT. T.		ENGLI CONCRETE LI C	y	A / EM / TO TO			Last AWG payment received 6/9/21, was sending voluntary
\$100.06 6/11 \$159.07 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$40.06 6/16 \$12.20 6/14 \$64.45 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$368.08 6/16 \$184.04 6/16 \$368.08 6/16 \$44.47 6/16 \$44.47 6/16 \$44.47 6/16 \$44.47 6/16 \$130.76 6/16 \$188.54 6/16 \$188.54 6/16 \$119.95 6/16 \$188.54 6/16 \$119.95 6/16 \$188.54 6/16 \$119.95 6/16 \$188.54 6/16 \$119.95 6/16 \$188.54 6/16 \$119.95 6/16 \$188.54 6/16 \$119.95 6/16 \$188.56 6/16 \$210.74 6/16 \$210.74 6/16 \$188.56 6/16 \$210.74 6/16 \$188.56 6/16 \$210.74 6/16 \$188.56 6/16 \$210.74 6/16 \$188.56 6/16 \$210.74 6/16 \$188.50 6/16 \$210.74 6/16 \$188.50 6/16 \$210.74 6/16 \$188.50 6/16 \$210.74 6/16 \$188.50 6/16 \$210.74 6	6/11/2021 6/11/2021		1	BAYOU CONCRETE ILC WHITE RIVER MARINE ILC	Y	4/18/2020 4/30/2020	Y	N N	payments from 2/11/2021 through 5/10/2021
\$159.07 6/11 \$441.97 6/14 \$441.97 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$312.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$54.60 6/14 \$12.20 6/14 \$12.20 6/14 \$54.50 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$41.44 6/16 \$138.75 6/16 \$41.44 6/16 \$51.86 6/16 \$138.56 6/16 \$138.56 6/16 \$138.56 6/16 \$139.56 6/16 \$193.56 6/16 \$210.74 6/16 \$210.74 6/16 \$193.56 6/16 \$193.56 6/16 \$210.74 6/16 \$2	6/11/2021		- 11	ROUSES ENTERPRISES LLC	Y	4/11/2020	Y	N N	Last AWG payment received 4/22/2020, Last AWG payment received 1/28/2020,
\$441.97 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$307.18 6/14 \$39.85 6/14 \$39.85 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/16 \$			1	UPS	y	4/10/2020	Ý	N	Last AWG payment received 3/31/2020.
\$307.18			11	AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N.	Last AWG payment received 4/27/2020.
\$307.18 6/14 \$39.85 6/14 \$39.85 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/16 \$12.2	5/14/2021		1	AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	v	N	Last AWG payment received 4/27/2020
\$39.85 6/14 \$94.60 6/14 \$12.20 6/14 \$12.20 6/14 \$12.20 6/14 \$75.22 6/15 \$124.04 6/16 \$12.20 6/15 \$124.04 6/16 \$120.70 6/16 \$128.04 6/16 \$170.70 6/16 \$184.04 6/16 \$170.70 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.06 6/16 \$185.86 6/16 \$199.56 6/16 \$199.56 6/16 \$210.74 6/16 \$199.56 6/16 \$210.74 6/16 \$199.57 6/16 \$199.58 6/16 \$210.74 6/16 \$199.58 6/16 \$210.74 6/16 \$199.58 6/16 \$210.74 6/16 \$199.37 6/16 \$193.88 6/16 \$210.74 6/16 \$193.88 6/16 \$210.74 6/16 \$193.88 6/16 \$210.74 6/16 \$111.29 6/16 \$76.18 6/17 \$155.81 6/21 \$111.29 6/16 \$76.18 6/17 \$155.81 6/21 \$217.96 6/21 \$128.70 6/21	6/14/2021		11	AUBURN UNIVERSITY AT MONTGOMERY	Ÿ	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$94.60 6/14 \$12.20 6/14 \$64.45 6/14 \$64.45 6/14 \$75.22 6/15 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$188.56 6/16 \$188.56 6/16 \$188.56 6/16 \$198.64 6/16 \$198.64 6/16 \$198.64 6/16 \$198.64 6/16 \$198.64 6/16 \$210.74 6/16 \$198.64 6/16 \$210.74 6/16 \$198.64 6/	6/14/2021	/2021	1	SURGE STAFFING	Y	4/30/2020	Y	N.	Last AWG payment received 2/8/2021
\$64.45	6/14/2021			SURGE STAFFING	У	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$64.45	6/14/2021	_		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019.
\$75.22 6/15 \$184.04 6/16 \$124.04 6/16 \$170.70 6/16 \$184.04 6/16 \$170.70 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$44.79 6/16 \$44.79 6/16 \$44.79 6/16 \$136.76 6/16 \$136.76 6/16 \$119.95 6/16 \$188.54 6/16 \$199.55 6/16 \$199.57 6/16 \$199.57 6/16 \$199.57 6/16 \$210.74 6/16 \$199.37 6/16 \$199.37 6/16 \$191.29 6/16 \$76.18 6/17 \$153.81 6/17 \$154.81 6/17 \$154.81 6/17 \$155.81 6/	6/14/2021		1	SURGE STAFFING	Y	4/30/2020	Y	N.	Last AWG payment received 2/8/2021.
\$184,04 6/16 \$184,04 6/16 \$184,04 6/16 \$368,08 6/16 \$184,04 6/16 \$184,04 6/16 \$184,04 6/16 \$184,04 6/16 \$184,04 6/16 \$184,07 6/16 \$184,79 6/16 \$184,79 6/16 \$184,79 6/16 \$185,66 6/16 \$189,64 6/16 \$119,95 6/16 \$188,54 6/16 \$119,95 6/16 \$188,54 6/16 \$111,29 6/16 \$181,29 6/16 \$111,	6/15/2021	-	1	SOUTHEAST CONNECTIONS LLC	y	4/30/2020	Y	N	Last AWG payment received 3/13/2020
\$184.04   6/16   \$170.70   6/16   \$170.70   6/16   \$184.04   6/16   \$184.04   6/16   \$184.04   6/16   \$83.75   6/16   \$44.79   6/16   \$44.47   6/16   \$5136.76   6/16   \$5136.76   6/16   \$5136.76   6/16   \$519.95   6/16   \$119.95   6/16   \$185.86   6/16   \$129.54   6/16   \$185.86   6/16   \$185.86   6/16   \$185.86   6/16   \$185.86   6/16   \$185.86   6/16   \$185.86   6/16   \$120.74   6/16   \$185.60   6/12   \$161.39   6/12   \$185.60   6/12   \$185.70   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.81   6/21   \$185.02   6/21   \$185.03   6/21   \$185.04   6/21   \$185.05   6/21   \$185.05   6/21   \$185.05   6/21   \$185.05   6/21   \$185.05   6/21   \$185.05   6/21   \$185.05   6/21   \$185.05   6/21   \$185.07   6/21   \$185.08   6/21   \$185.09   6/24   \$185.09   6/24   \$185.09   6/24   \$186.57   7/8   \$2471.25   7/8   \$4471.25   7/8	6/16/2021		- 11	AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y.	N	Last AWG payment received 8/28/2020.
\$170.70 6/16 \$368.08 6/16 \$184.04 6/16 \$184.04 6/16 \$184.04 6/16 \$44.79 6/16 \$44.79 6/16 \$14.44 6/16 \$133.76 6/16 \$19.95 6/16 \$188.66 6/16 \$19.95 6/16 \$198.54 6/16 \$199.54 6/16 \$199.57 6/16 \$199.58 6/16 \$210.74 6/16 \$199.58 6/16 \$210.74 6/16 \$199.58 6/16 \$210.74 6/16 \$199.58 6/16 \$210.74 6/16 \$199.58 6/16 \$210.74 6/16 \$199.37 6/16 \$193.38 6/16 \$210.74 6/16 \$193.31 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$217.96 6/21 \$188.70 6/21 \$188.70 6/21 \$188.70 6/21 \$188.70 6/21 \$188.70 6/21 \$188.70 6/21 \$188.70 6/21 \$188.73 6/21 \$187.53 6/21 \$187.53 6/21 \$187.53 6/21 \$215.76 6/21 \$215.76 6/21 \$215.76 6/21 \$26.15 7/28 \$26.15 7/28 \$27.125 7/28	6/16/2021		11	AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$184.04 6/16  \$83.75 6/16  \$44.79 6/16  \$414.44 6/16  \$5136.76 6/16  \$58.86 6/16  \$119.95 5/16  \$188.54 6/16  \$189.54 6/16  \$189.54 6/16  \$199.57 6/16  \$193.68 6/16  \$193.68 6/16  \$193.68 6/16  \$193.68 6/16  \$193.68 6/16  \$193.68 6/16  \$210.74 6/16  \$193.18 6/17  \$153.81 6/17  \$153	6/16/2021		1	OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/08/2020.
\$83.75 6/16 \$44.79 6/16 \$44.79 6/16 \$44.44 6/15 \$136.76 6/16 \$58.66 6/16 \$51.9.95 6/16 \$199.56 6/16 \$199.57 6/16 \$198.54 6/16 \$199.58 6/16 \$210.74 6/16 \$198.66 6/16 \$290.74 6/16 \$199.58 6/16 \$290.74 6/16 \$199.37 6/16 \$193.58 6/16 \$711.29 6/16 \$76.18 6/17 \$153.81 6/17 \$153.81 6/17 \$153.81 6/17 \$153.81 6/17 \$153.81 6/17 \$153.81 6/17 \$121.28 6/16 \$188.50 6/12 \$212.82 6/21 \$220.09 6/21 \$128.70 6/12 \$128.70 6/12 \$129.58 6/17 \$153.796 6/17 \$157.796 6/17 \$217.96 6/17 \$217.96 6/17 \$217.96 6/17 \$21.56.15 6/15 \$21.56.15 6/15 \$194.82 6/13 \$88.14 6/13 \$88.15 6/17 \$88.16 5/17 \$88.16 5/17 \$88.16 5/17 \$88.17 \$88.17 \$88.17 \$88.18 \$88.19 \$88.19 \$88.19 \$88.19 \$88.19 \$88.19 \$88.19 \$88.10	6/16/2021	/2021		AUTÓRIDAD DE CARRETERAS	V	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$44.79 6/16 \$41.44 6/16 \$41.44 6/16 \$41.44 6/16 \$41.44 6/16 \$13.36.66 6/16 \$58.866 6/10 \$19.95 5/16 \$188.54 6/16 \$189.54 6/16 \$19.86.66 6/16 \$210.74 6/16 \$193.68 6/16 \$193.16 6/16 \$193.16 6/16 \$10.10 6/16 \$10.1	6/16/2021	/2021		AUTORIDAD DE CARRETERAS	¥:	5/15/2020	٧	N	Last AWG payment received 8/28/2020.
\$44.79 6/16 \$41.44 6/16 \$41.44 6/16 \$41.44 6/16 \$41.44 6/16 \$13.36.66 6/16 \$58.866 6/10 \$19.95 5/16 \$188.54 6/16 \$189.54 6/16 \$19.86.66 6/16 \$210.74 6/16 \$193.68 6/16 \$193.16 6/16 \$193.16 6/16 \$10.10 6/16 \$10.1			11						Last AWG payment received 5/10/2021, posted as VOL,
\$41.44 6/16 \$136.76 6/16 \$136.76 6/16 \$136.76 6/16 \$518.66 6/16 \$119.95 6/16 \$188.54 6/16 \$198.54 6/16 \$198.54 6/16 \$198.54 6/16 \$198.54 6/16 \$198.54 6/16 \$198.54 6/16 \$198.54 6/16 \$199.37 6/16 \$199.37 6/16 \$199.37 6/16 \$199.37 6/16 \$191.29 6/16 \$76.18 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/21 \$212.82 6/21 \$230.04 6/22 \$212.82 6/21 \$230.04 6/22 \$212.82 6/21 \$230.05 6/22 \$212.82 6/21 \$187.53 6/21 \$162.39 6/22 \$162.39 6/22 \$162.39 6/22 \$158.70 6/22 \$195.46 6/22 \$195.46 6/22 \$215.76 6/21 \$217.96 6/23 \$217.96 6/23 \$215.76 6/21 \$217.96 6/23 \$28.15 6/22 \$26.15 6/21 \$56.18 6/21 \$58.34 6/22 \$58.34 6/22 \$58.34 6/22 \$58.34 6/23 \$88.15 6/24 \$88.16 5/25 \$78.84 \$471.25 7/8,8	6/16/2021			BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	corrected.
\$136.76 6/16  \$58.86 6/16  \$119.95 6/16  \$188.54 6/16  \$198.54 6/16  \$198.54 6/16  \$198.54 6/16  \$199.57 6/16  \$199.57 6/16  \$199.57 6/16  \$199.57 6/16  \$191.29 6/16  \$111.29 6/16  \$111.29 6/16  \$111.29 6/16  \$111.29 6/16  \$121.82 6/22  \$121.82 6/22  \$185.60 6/21  \$185.60 6/21  \$187.00 6/21  \$188.70 6/21  \$188.70 6/21  \$188.70 6/21  \$188.70 6/21  \$199.48 6/21  \$199.58 6/21  \$199.58 6/21  \$217.96 6/22  \$25.15 6/21  \$21.58 6/21  \$21.58 6/21  \$21.58 6/21  \$21.58 6/21  \$21.59 6/22  \$25.15 6/21  \$26	6/16/2021		1	MCDONALD'S	Y	4/18/2020	A.	N	First AWG payment received, prior pmts were PayGovs.
\$58.66   6/16   \$119.95   6/16   \$119.95   6/16   \$138.54   6/16   \$138.54   6/16   \$139.54   6/16   \$139.56   6/16   \$139.58   6/16   \$139.58   6/16   \$139.37   6/16   \$144.53   6/16   \$144.53   6/16   \$144.53   6/16   \$144.53   6/17   \$145.50   6/21   \$155.51   6/21   \$155.51   6/21   \$155.50   6/22   \$212.82   6/23   \$212.82   6/23   \$212.82   6/23   \$139.51   6/21   \$139.51   6/21   \$137.96   6/23   \$137.96   6/23   \$137.96   6/23   \$137.96   6/23   \$155.54   6/21   \$215.76   6/23   \$215.76	6/15/2021		1	MCDONALD'S	Y.	4/18/2020	Y	N	First AWG payment received, prior pmts were PayGovs.
\$119.95 6/16 \$188.54 6/16 \$188.54 6/16 \$198.54 6/16 \$198.54 6/16 \$198.56 6/16 \$210.74 6/16 \$198.56 6/16 \$290.77 6/16 \$99.37 6/16 \$76.18 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$155.81 6/17 \$212.82 6/21 \$230.04 6/17 \$188.70 6/17 \$162.39 6/21 \$188.70 6/17 \$151.796 6/17 \$117.796 6/17 \$217.796 6/17 \$217.796 6/17 \$217.796 6/17 \$218.81 6/17 \$2	6/16/2021		4	OASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/22/2020.
\$188.54 6/16 \$198.64 6/16 \$198.64 6/16 \$210.74 6/16 \$210.74 6/16 \$230.74 6/16 \$393.68 6/16 \$199.37 6/16 \$194.53 6/16 \$111.29 6/16 \$111.29 6/16 \$185.60 6/21 \$212.82 6/22 \$230.04 6/22 \$212.82 6/22 \$230.04 6/22 \$212.82 6/22 \$230.04 6/22 \$162.39 6/21 \$188.70 6/22 \$195.48 6/22 \$137.96 6/22 \$187.53 6/21 \$217.796 6/22 \$25.15 6/21 \$25.15 6/21 \$25.15 6/21 \$26.1	6/16/2021 6/16/2021		1	BAYOU CONCRETE LLC BAYOU CONCRETE LLC	Y	4/18/2020	Y	N N	Last AWG payment received 6/9/2021 Last AWG payment received 6/9/2021
\$198.64 6/16 \$188.66 6/16 \$188.66 6/16 \$210.74 6/16 \$29.37 6/16 \$193.38 6/16 \$144,53 6/16 \$76.18 6/17 \$153.81 6/21 \$153.81 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$210.74 6/21 \$215.76 6/21	6/16/2021		+	ALCOTT HR Group	V	4/18/2020	Y	N N	Last AWG payment received 6/8/2021
\$186.66 6/16 \$210.74 6/16 \$210.74 6/16 \$210.74 6/16 \$193.68 6/16 \$99.37 6/16 \$193.68 6/16 \$76.18 6/17 \$153.81 6/17 \$153.81 6/17 \$153.81 6/21 \$212.82 6/21 \$230.04 6/22 \$212.82 6/21 \$230.04 6/22 \$212.82 6/21 \$230.04 6/22 \$212.82 6/21 \$230.04 6/22 \$212.82 6/21 \$230.04 6/22 \$212.82 6/21 \$230.04 6/22 \$212.82 6/21 \$230.05 6/21 \$162.39 6/22 \$162.39 6/22 \$162.39 6/22 \$193.31 6/21 \$137.96 6/21 \$137.96 6/21 \$217.96 6/22 \$215.76 5/21 \$217.96 6/23 \$28.16 6/22 \$26.15 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/21 \$38.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.15 6/23 \$88.16 5/23 \$88.17 6/23 \$88.17 6/23 \$88.18 6/23 \$88.19 6/24 \$89.93 6/24 \$89.93 6/24 \$471.25 7/8,	6/16/2021		1	ARDENT HEALTH SERVICES	у.	4/18/2020	Y	N	Last AWG payment received 6/8/2021
\$210.74	6/16/2021			ARDENT HEALTH SERVICES	Ý	4/18/2020	Y	N	Last AWG payment received 6/8/2021
\$393.68 6/16 \$99.37 6/16 \$99.37 6/16 \$194.53 6/16 \$111.29 6/16 \$76.18 6/17 \$153.81 6/21 \$185.60 6/21 \$212.82 6/22 \$230.04 6/21 \$230.04 6/22 \$3162.39 6/21 \$220.09 8/21 \$188.70 6/21 \$188.70 6/21 \$188.70 6/21 \$188.70 6/21 \$187.96 6/21 \$21.98 6/23 \$21.98 6/23 \$21.98 6/23 \$21.98 6/23 \$22.98 6/23 \$23.98 6/25 \$23.98 6/25 \$310.65 2 6/29 \$310.65 2 6/29 \$3471.25 7/8,	6/16/2021		11	ARDENT HEALTH SERVICES	У	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$144.53 6/16 \$111.29 6/16 \$111.29 6/16 \$76.18 6/17 \$153.81 6/21 \$185.60 6/21 \$212.82 6/22 \$230.04 6/22 \$162.39 6/21 \$188.70 6/21 \$188.70 6/22 \$188.70 6/22 \$189.31 6/22 \$187.53 6/21 \$187.53 6/21 \$215.79 6/22 \$215.76 6/21 \$25.15 6/21 \$56.15 6/21 \$26.15 6/21 \$26.15 6/22 \$26.15 6/23 \$38.14 6/23 \$38.14 6/23 \$58.14 6/23 \$58.14 6/23 \$58.14 6/23 \$58.14 6/23 \$58.14 6/23 \$58.15 6/24 \$59.3 6/25 \$106.52 6/29 \$106.52 6/29 \$106.52 6/29 \$106.52 6/24 \$109.3 6/25 \$106.52 6/29 \$106.52 6/29 \$106.52 6/29 \$447.25 7/8	6/16/2021			ARDENT HEALTH SERVICES	V.	4/18/2020	Y	N	Last AWG payment received 6/8/2021:
\$111.29 6/16 \$76.18 6/17 \$153.81 6/21 \$153.81 6/22 \$153.81 6/22 \$121.82 6/22 \$230.04 6/22 \$123.99 6/21 \$188.70 6/22 \$195.48 6/21 \$188.70 6/22 \$195.48 6/21 \$187.96 6/22 \$217.96 6/22 \$217.96 6/22 \$217.96 6/22 \$215.86 6/22 \$215.86 6/22 \$215.86 6/23	6/16/2021	/2021		WILLIAMS-SONOMA INC	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021
\$76.18 6/17 \$153.81 6/21 \$153.81 6/21 \$185.60 6/22 \$212.82 6/23 \$230.04 6/22 \$220.09 6/21 \$162.39 6/23 \$120.09 6/21 \$188.70 6/21 \$193.31 6/21 \$193.31 6/21 \$137.96 6/21 \$187.53 6/21 \$215.76 6/21 \$21	6/16/2021			WHOLE FOODS	y	5/15/2020	Υ	N	Last AWG payment received 4/20/2020.
\$153.81 6/21 \$185.60 8/22 \$212.82 6/23 \$212.82 6/23 \$230.04 6/21 \$162.39 6/21 \$188.70 6/21 \$188.70 6/21 \$195.48 6/21 \$137.96 6/22 \$137.96 6/22 \$215.76 6/21 \$215.76 6/21 \$215.76 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/22 \$26.15 6/23 \$26.25 6/23 \$26.	6/16/2021			WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.
\$185,60 6/21 \$211.82 6/21 \$230.04 6/22 \$162.39 6/21 \$120.09 6/21 \$195.48 6/21 \$195.48 6/21 \$195.48 6/21 \$195.48 6/21 \$195.48 6/21 \$217.96 6/21 \$217.96 6/22 \$217.96 6/22 \$216.15 6/22 \$26.	6/17/2021		-	BAYOU CONCRETE LLC	Y	4/18/2020	Υ	N	Last AWG payment received 6/16/2020.
\$212.82 6/21 \$230.04 6/21 \$230.04 6/22 \$106.39 6/21 \$120.09 6/21 \$188.70 6/21 \$195.48 6/21 \$193.31 6/21 \$137.96 6/21 \$137.96 6/21 \$215.76 6/21 \$225.76 6/21	6/21/2021		1	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N.	Last AWG payment received 4/14/2020.
\$230.04 6/21 \$162.39 6/21 \$162.39 6/21 \$220.09 8/21 \$188.70 6/21 \$193.41 6/21 \$193.41 6/21 \$137.96 6/21 \$137.96 6/21 \$215.76 6/21 \$215.76 6/21 \$215.76 6/21 \$58.34 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/22 \$26.15 6/23 \$58.14 6/23 \$59.29 6/24 \$59.39 6/25 \$106.52 6/24 \$194.82 6/23 \$50.29 6/24 \$106.52 6/24 \$106.52 6/24 \$106.52 6/24 \$106.52 6/25 \$106.52 6/2	6/21/2021 6/21/2021		-	PENDER VETERINARY CENTRE PENDER VETERINARY CENTRE	y.	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 4/14/2020. Last AWG payment received 4/14/2020.
\$162,39 6/21 \$220.09 6/21 \$188.70 6/21 \$195.48 6/21 \$195.48 6/21 \$193.3:1 6/23 \$137.96 6/22 \$187.53 6/21 \$215.76 6/23 \$217.96 6/23 \$26.15 6/23 \$26.15 6/23 \$26.15 6/23 \$26.15 6/23 \$38.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.15 6/25 \$88.16 6/25 \$88.16 6/25 \$88.16 6/25 \$88.17 6/25 \$88.18 6/23 \$88.19 6/25 \$88.19 6/25 \$88.19 6/25 \$88.19 6/25 \$106.52 6/29 \$106.52 6/29 \$471.25 7/8/8	6/21/2021		H	PENDER VETERINARY CENTRE	Y.	4/18/2020	A.	N	Last AWG payment received 4/14/2020.
\$220.09 6/21 \$188.70 6/21 \$193.48 8/21 \$193.31 6/21 \$137.96 6/21 \$187.56 6/21 \$215.76 6/21 \$2	6/21/2021		1	PENDER VETERINARY CENTRE	y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$188.70 6/21 \$195.48 6/21 \$193.31 6/21 \$137.96 6/22 \$137.96 6/21 \$215.76 6/21 \$215.76 6/21 \$215.76 6/21 \$58.34 6/21 \$56.18 6/21 \$26.15 6/21 \$26.15 6/23 \$394.82 6/23 \$58.14 6/23 \$58.14 6/23 \$58.19 6/24 \$59.3 6/24 \$59.3 6/25 \$106.52 6/29 \$106.52 6/29 \$106.52 6/29 \$106.52 6/29 \$471.25 7/8/	6/21/2021		4	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$193.21 6/21 \$137.96 6/21 \$187.53 6/21 \$215.76 6/21 \$215.76 6/21 \$217.96 6/21 \$58.34 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/22 \$26.15 6/22 \$194.82 6/23 \$88.14 6/23 \$88.14 6/23 \$88.14 6/23 \$88.15 6/22 \$10.93 6/25 \$10.65 2 6/29 \$471.25 7/8,	6/21/2021			PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$137.96 6/21 \$187.53 6/21 \$215.76 6/21 \$217.96 6/21 \$58.34 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/22 \$194.82 6/23 \$88.14 6/23 \$50.29 6/24 \$0.93 6/25 \$106.52 6/29 \$106.52 6/29 \$471.25 7/8/	6/21/2021	/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	γ	N	Last AWG payment received 4/14/2020.
\$187.53 6/21 \$215.76 6/21 \$217.96 6/22 \$58.34 6/21 \$561.28 6/21 \$26.15 6/21 \$26.15 6/21 \$194.82 6/23 \$88.14 6/23 \$50.29 6/24 \$0.93 6/25 \$106.52 6/29 \$106.52 7/8/ \$471.25 7/8/	6/21/2021	/2021		PENDER VETERINARY CENTRE	Y	4/18/2028	Υ	N	Last AWG payment received 4/14/2020.
5215.76 6/21 5217.96 6/21 558.34 6/21 558.34 6/21 556.15 6/21 561.28 6/21 526.15 6/22 526.15 6/22 526.15 6/22 526.15 6/23 588.14 6/23 589.14 6/23 589.19 5/25 510.6 52 6/29 5471.25 7/8,	6/21/2021	/2023		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	TV.	Last AWG payment received 4/14/2020
\$217.96 6/21 \$58.34 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/21 \$194.82 6/23 \$88.14 6/23 \$50.29 6/24 \$0.93 6/25 \$106.52 6/29 \$471.25 7/8/	6/21/2021			PENDER VETERINARY CENTRE	У	4/18/2020	γ	N	Last AWG payment received 4/14/2020
\$58.34 6/21 \$26.15 6/21 \$61.28 6/21 \$26.15 6/21 \$26.15 6/21 \$26.15 6/21 \$194.82 6/23 \$83.14 6/23 \$50.29 6/24 \$10.93 6/25 \$471.25 7/8/ \$471.25 7/8/	6/21/2021		1	PENDER VETERINARY CENTRE	Υ-	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$26.15 6/21 \$61.28 6/21 \$26.15 6/21 \$26.15 6/21 \$194.82 6/23 \$88.14 6/23 \$50.29 6/24 \$50.93 6/25 \$106.52 6/29 \$471.25 7/8/	6/21/2021		1	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$61.28	6/21/2021		-	DLYMPIA FAMILY RESTAURANT J&M.SMOG & AUTO REPAIR	y	4/18/2020	Y	N N	Last AWG payment received 10/13/2020
\$26.15 6/21 \$194.82 6/23 \$88.14 6/23 \$50.29 6/24 \$0.93 6/25 \$106.52 6/29 \$471.25 7/8/	6/21/2021 6/21/2021		1	DLYMPIA FAMILY RESTAURANT	Y	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 4/8/2020. Last AWG payment received 10/13/2020.
\$194.82 6/23 \$88.14 6/23 \$50.29 6/24 \$0.93 6/25 \$106.52 6/29 \$471.25 7/8/	6/21/2021		-	J&M SMOG & AUTO REPAIR	· v	4/18/2020	Y	N	Last AWG payment received 10/15/2020.
\$88.14 6/23 \$50.29 6/24 \$0.93 6/25 \$106.52 6/29 \$471.25 7/8/ \$471.25 7/8/	6/23/2021		1	ARDENT HEALTH SERVICES	- y	4/18/2020	Y	N	Last AWG payment received 6/16/2021
\$50.29 6/24 \$0.93 6/25 \$106.52 6/29 \$471.25 7/8/	6/23/2021	-	1	WILLIAMS-SONOMA INC.	y	4/18/2020	Y	N	Last AWG payment received 6/16/2021.
\$106.52 6/29 \$471.25 7/8/ \$471.25 7/8/	6/24/2021		1	BAYOU CONCRETE LLC	Y	4/18/2021	Y	N	Last AWG payment received 6/17/2021
\$471.25 7/8/ \$471.25 7/8/	6/25/2021	/2021		NORTHWEST ARKANSAS EMPLOYEES LLC	¥-	4/18/2021	Y	N	Last AWG payment received 2/7/2020.
\$471.25 7/8/	6/29/2021	/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 06/18/2021.
	7/8/2021	/2021	1	BHP BILLITON PETROLEUM	Y.	4/18/2020	Y'	N	Last AWG payment received 06/04/2020
	7/8/2021			BHP BILLITON PETROLEUM	γ	4/18/2020	γ	N	Last AWG payment received 06/04/2020.
	7/8/2021		1	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N N	Last AWG payment received 06/04/2020.
	7/8/2021		-	BHP BILLITON PETROLEUM	Y	4/18/2020	γ	N	Last AWG payment received 06/04/2020.
	7/8/2021		-	BHP BILLITON PETROLEUM	y	4/18/2020	Y	N	Last AWG payment received 06/04/2020
	7/8/2021 7/8/2021		1	BHP BILLITON PETROLEUM  BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N. N	Last AWG payment received 06/04/2020.  Last AWG payment received 06/04/2020.
	7/8/2021		+	BHP BILLITON PETROLEUM  BHP BILLITON PETROLEUM	y.	4/18/2020	Y	N N	Last AWG payment received 06/04/2020. Last AWG payment received 06/04/2020.
	7/8/2021		1	BHP BILLITON PETROLEUM	y	4/18/2020	Y	N N	Last AWG payment received 06/04/2020.
	7/8/2021		1	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
				BHP BILLITON PETROLEUM	Y	4/18/2020	V	N	Last AWG payment received 06/04/2020.
	7/8/2021			MANATEE COUNTY SCHOOL DISTRICT	У	4/18/2020	Y	N	Last AWG payment received 03/30/2020.
	7/8/2021 7/8/2021			CHS INC	Y	4/18/2020	γ	N	First AWG payment received, prior pmts were TOPS.
				SUPERIOR TECHNICAL CERAMICS	У	5/8/2020	Y	N	Last AWG payment received 4/27/2020.
	7/8/2021			SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y'	N	Last AWG payment received 10/15/2019.
	7/8/2021 7/8/2021 7/8/2021 7/8/2021			PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
	7/8/2021 7/8/2021 7/8/2021 7/8/2021 7/15/2021			PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check
	7/8/2021 7/8/2021 7/8/2021 7/8/2021 7/8/2021 7/15/2021 7/15/2021			PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N .	Last AWG payment received 3/10/2020. Replacement Check
	7/8/2021 7/8/2021 7/8/2021 7/8/2021 7/8/2021 7/15/2021 7/15/2021			PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
	7/8/2021 7/8/2021 7/8/2021 7/8/2021 7/15/2021 7/15/2021 7/15/2021 7/15/2021	and the same of th	1	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$213.27 7/15 \$187.32 7/15	7/8/2021 7/8/2021 7/8/2021 7/8/2021 7/8/2021 7/15/2021 7/15/2021 7/15/2021 7/15/2021 7/15/2021	77021	1	PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION	Y.	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 3/10/2020. Replacement Check Last AWG payment received 3/10/2020. Replacement Check

\$246.37 7/15/20 \$202.06 7/15/20 \$223.74 7/15/20 \$266.61 7/15/20 \$196.28 7/15/20	021 021 021 021 021 021 021	PENNSYLVANIA TURNPIKE COMMISSION	y y y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y	N N N	Last AWG payment received 3/10/2020. Replacement Checkles Last AWG payment received 3/10/2020. Replacement received 3/10/2020. Repla
\$206.33 7/15/20 \$227.58 7/15/20 \$246.37 7/15/20 \$220.06 7/15/20 \$223.74 7/15/20 \$266.61 7/15/20 \$196.28 7/15/20 \$202.05 7/15/20 \$202.05 7/15/20 \$222.76 7/15/20 \$222.469 7/15/20	021 021 021 021 021 021	PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION	Y Y	4/18/2020 4/18/2020	Y Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$227.58 7/15/26 \$246.37 7/15/26 \$202.06 7/15/26 \$223.74 7/15/26 \$223.74 7/15/26 \$196.28 7/15/26 \$202.05 7/15/26 \$222.76 7/15/26 \$222.76 7/15/26	021 021 021 021 021	PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION	¥.	4/18/2020	Y		
\$246.37 7/15/26 \$202.06 7/15/26 \$223.74 7/15/26 \$26.61 7/15/26 \$196.28 7/15/26 \$202.05 7/15/26 \$222.76 7/15/26 \$222.76 7/15/26	021 021 021 021	PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION	Y.			N	Last AWG payment received 3/10/2020; Replacement Check
\$202.06 7/15/26 \$223.74 7/15/26 \$266.61 7/15/26 \$196.28 7/15/26 \$202.05 7/15/26 \$222.76 7/15/26 \$224.69 7/15/26	021 021 021	PENNSYLVANIA TURNPIKE COMMISSION		4/18/2020			
\$223.74 7/15/20 \$266.61 7/15/20 \$196.28 7/15/20 \$202.05 7/15/20 \$222.76 7/15/20 \$224.69 7/15/20	021 021				Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$266.61 7/15/20 \$196.28 7/15/20 \$202.05 7/15/20 \$222.76 7/15/20 \$224.69 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	7.	4/18/2020	Υ.	N	Last AWG payment received 3/10/2020, Replacement Check
\$196.28 7/15/26 \$202.05 7/15/26 \$222.76 7/15/26 \$224.69 7/15/26		1 - 1414-1 FAULTHUY CONTAINE PROPERTY (2010)	Y	4/18/2020	γ	N	Last AWG payment received 3/10/2020, Replacement Check
\$202.05 7/15/20 \$222.76 7/15/20 \$224.69 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	Υ.	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$222.76 7/15/20 \$224.69 7/15/20		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$224.69 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	- N	Last AWG payment received 3/10/2020. Replacement Check
	021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$248.30 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	У	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
	021	PENNSYLVANIA TURNPIKE COMMISSION	×-	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check
\$217.47 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION.	Υ.	4/18/2020	Y	N.	Last AWG payment received 3/10/2020. Replacement Check
\$202.06 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	У.	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Check
\$222.76 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	γ	N	Last AWG payment received 3/10/2020. Replacement Check
\$202.06 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	¥:	4/18/2020	Ý	N	Last AWG payment received 3/10/2020. Replacement Chec
\$202.05 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$253.85 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	Y.	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$248.30 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	У	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$222.76 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	Y.	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$291.67 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	×-	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check
\$200.81 7/15/20	021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec
\$123.64 7/15/20	021	CITY WINERY	Y	4/18/2020	Y	N	Last AWG payment received 4/7/2020.
572.86 7/15/20	021	PYURE SALON	Y	4/30/2020	Υ	N	Last AWG payment received 7/21/2020.
\$184.04 7/16/20	021	AUTORIDAD DE CARRETERAS	W.	5/35/2020	Y	N	Last AWG payment received 6/16/2021.
\$20.07 7/16/20	021	OUR HOUSE INC	Y.	4/18/2020	γ	N.	Last AWG payment received 9/22/2020.
\$145.10 7/16/20	021	OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$163.74 7/16/20	021	OUR HOUSE INC	Y	4/18/2020	Y	N.	Last AWG payment received 9/22/2020.
\$142.81 7/16/20	021	OUR HOUSE INC	Y.	4/18/2020	Υ.	N	Last AWG payment received 9/22/2020.
\$166.27 7/16/20	021	DUR HOUSE INC	Υ.	4/18/2020	Υ'	N	Last AWG payment received 9/22/2020.
536.97 7/16/20	021	OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150.00 7/16/20	021	OUR HOUSE INC	Υ.	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$169.45 7/16/20	021	OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020,

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			2	Ý	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				2	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			2	¥-	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	¥	4/18/2020	z	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 – 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		2	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100,00	6/14/2021		PARKWOOD LANDSCAPE MAINTENANCE	N		2	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		N	y-	Contacted payroll. Payment is a tuition assitance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox.  Payment is a money order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance, Payment belongs to
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Ŷ-	Payment was sent to wrong lockbox. Contacted Finance, Unsure of servicer.

\$31,178.04

From:

Seeley, Theresa L

Sent:

Mon, 26 Jul 2021 13:04:46 +0000

To:

Szathmary, Michael; Tyrrell, Pete; Bryant, Michael; Wise, Mark; Burris,

Joshua; Wohlfiel, Luz; Derrick, Annette

Cc:

Smith, Karen M;Salanik, Kathleen;Santos, Bob;Lindbloom, Niev E;Johnston,

Lamonica M;Razmadze, Sophio;DMCS Contracts;Pugh, James

Subject:

Re-Opening of AWG Lockbox - 7/26/21 Weekly Update

Attachments:

AWG Payment 7-22-2021.xlsx

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Summary of payments received in the AWG Lockbox from 5/31/21 – 7/23/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	129	\$24,551.20	37	41	*40
Non-AWG Payments	11	\$31,178.04			
Total	140	\$55,729.24	37	41	*40

- 4 AWG payments for \*4 borrowers received the week of 7/19-7/23:
  - 4 unique employers who had not sent in garnishments in the past. Reached out to the employers:
    - \*Unable to identify one borrower; reached out to employer for assistance; awaiting reply.
    - Payroll aware of previous notices to cease, will research to determine why ADP sent check; awaiting reply.
    - o Left multiple voicemails with payroll for two employers; awaiting reply.
  - No AWG payments were received from US Bank on 7/23.

For employers where stop garnishment confirmation has not been received, MFS reaches out weekly to get resolution.

See attached file for details.

#### Theresa Seelev

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

# **Maximus Federal**

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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are not the intended recipient, please contact the sender and destroy all copies and the original message.

Payment Amount	Date Received	Borrawer Numbes	Employer Name	WG30/34 Sent	WG30/W34 was sent	AWG Payment	Manager Y/N	Comments
\$103.71	6/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$136.19	5/4/2021	C-7/1-7	LOAD KING MFG	Y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y	4/18/2020	- γ	N	Last AWG received on 04/13/20
596,88	5/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Υ	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y.	N	Last AWG received on 2/26/20.
								Last AWG received 5/26/20 was making voluntary payment
\$100.80	6/4/2021		BAYOU CONCRETE LLC	- Y	4/18/2020	Y	N.	2/12/21 through 5/10/21
\$80.46	6/4/2021		THOMÁS JEFFERSON FOU	Y	4/18/2020	Y	N	Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/C	y	4/18/2020	У	N	Last AWG received an 04/17/20
								Last AWG received 3/30/20 received voluntary payments
\$83,85	6/8/2021		WILLIAMS-SONOMA INC	Y	4/18/2020	Y	N	5/10/21
	The same of				1773	100		Employer garnished and sent payments up until lockbox PC
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	closed
					100 messes 200 miles	000	1.67	Employer garnished and sent payments up until lockbox PC
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	γ.	N	slosed
\$45.37	6/8/2021		HEAT TREATING SERVICES	Y	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$30.63	6/8/2021		HEAT TREATING SERVICES	٧	4/18/2020	Y	N	Last AWG received on 6/8/20.
\$180.55	6/8/2021		ALCOTT HR Group	9	4/18/2020	y	N	First AWG payment ever received on the account
- ANDREW	44444		***************************************	1 7				Last AWG payment received 6/9/21, was sending voluntary
\$111.96	6/9/2021	l L	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	payments from 2/11/2021 through 5/10/2021
562.73	6/10/2021		WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N N	Last AWG payment received 4/22/2020
\$100.06	6/11/2021		ROUSES ENTERPRISES LLC	V V	4/11/2020	٧	N	Last AWG payment received 1/28/2020
\$159.07	6/11/2021		UPS	Y	4/10/2020	У	N	Last AWG payment received 3/31/2020.
\$441.97	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY		4/18/2020	¥	N	List AWG payment received 4/27/2020
\$307.18	5/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020
\$307.18	6/14/2021	-	AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	γ	N	Last AWG payment received 4/27/2020.
\$39.85	6/14/2021		SURGE STAFFING	V	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
594.60	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y.	N	Last AWG payment received 10/15/2019
\$12.20	6/14/2021		SURGE STAFFING	Y	4/30/2020	y	N	Last AWG payment received 10/15/2019.
\$64.45	6/14/2021		SURGE STAFFING	Y	4/30/2020	- V	N	Last AWG payment received 2/8/2021.
\$75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	T v	4/30/2020	У	N	Last AWG payment received 3/13/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N	Last AWG payment received 8/28/2020
\$170.70	6/16/2021		DASIS OUTSOURCING INC	Y.	4/18/2020	y	N	Last AWG payment received 4/08/2020
\$368.08	6/16/2021		AUTORIDAD DE CARRETERAS	T V	5/15/2020	V	N	Last AWG payment received 8/28/2020
\$184.04	6/16/2021	1	AUTORIDAD DE CARRETERAS	Y	5/15/2020	· V	N	Last AWG payment received 8/28/2020
					37,107,555			Last AWG payment received 5/10/2021, posted as VOL.
583.75	6/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	corrected
\$44.79	6/16/2021	1 -	MCDONALD'S	Y	4/18/2020	¥	N	First AWG payment received, prior pmts were PayGovs.
541 44	6/15/2021		MCDONALD'S	Y.	4/18/2020	Y	N	First AWG payment received, prior prists were PayGovs
\$136.76	6/16/2021		DASIS OUTSOURCING INC	Y	4/18/2020	Y	N	Last AWG payment received 4/22/2020
\$58.66	6/16/2021		BAYOU CONCRETE LLC	V	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$119.95	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y.	N	Last AWG payment received 6/9/2021
\$188.54	6/16/2021		ALCOTT HR Group	1 V	4/18/2020	γ	N	Last AWG payment received 6/8/2021.
\$198.64	6/16/2021		ARDENT HEALTH SERVICES	1 V	4/18/2020	V	N	Last AWG payment received 5/8/2021
\$186.66	6/16/2021		ARDENT HEALTH SERVICES	V	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$210.74	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021
\$193.68	6/16/2021		ARDENT HEALTH SERVICES	- Y	4/18/2020	Ý	N	Last AWG payment received 6/8/2021.
\$99.37	6/15/2021		WILLIAMS-SONOMA INC	Ÿ	4/18/2020	У.	N	Last AWG payment received 6/8/2021.
5144,53	6/16/2021		WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020
\$111.29	6/16/2021	i i	WHOLE FOODS	V	5/15/2020	٧	N	Last AWG payment received 4/20/2020
\$76.18	6/17/2021		BAYOU CONCRETE LLC	Y	4/18/2020	y	N	Last AWG payment received 6/16/2020.
\$153.81	6/21/2021		PENDER VETERINARY CENTRE	V	4/18/2020	- Y	N	List AWG payment received 4/14/2020
\$185.60	6/21/2021		PENDER VETERINARY CENTRE	Ψ.	4/18/2020	У	N	Last AWG payment received 4/14/2020
\$212.82	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020
\$230.04	6/21/2021		PENDER VETERINARY CENTRE	γ.	4/18/2020	Y.	N	Last AWG payment received 4/14/2020.
\$162.39	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	9	N	Last AWG payment received 4/14/2020
\$220.09	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y.	N	Last AWG payment received 4/14/2020
\$188.70	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Ÿ	N	Last AWG payment received 4/14/2020
\$195.48	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	٧	- N	Last AWG payment received 4/14/2020.
\$193,31	6/21/2021	1 -	PENDER VETERINARY CENTRE	Y	4/18/2020	¥	N	Last AWG payment received 4/14/2020.
\$137.96	6/21/2021		PENDER VETERINARY CENTRE	٧	4/18/2020	V	N	Last AWG payment received 4/14/2020
\$187.53	6/21/2021		PENDER VETERINARY CENTRE	¥	4/18/2020	y	N	Last AWG payment received 4/14/2020.
\$215.76	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$217.96	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$58.34	6/21/2021		OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	- y	N	Last AWG payment received 10/13/2020.
\$26,15	6/21/2021	1 1	J&M 5MOG & AUTO REPAIR	Y.	4/18/2020	Y	N	Last AWG payment received 4/8/2020.
\$61,28	6/21/2021		OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	¥	N	Last AWG payment received 10/13/2020.
\$26.15	6/21/2021		J&M SMOG & AUTO REPAIR	T V	4/18/2020	Y	N	Last AWG payment received 4/8/2020.
\$194.82	6/23/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	y	N	Last AWG payment received 5/16/2021.
\$88.14	6/23/2021		WILLIAMS-SONOMA INC.	٧	4/18/2020	y.	N	Last AWG payment received 6/16/2021
\$50.29	6/24/2021		BAYOU CONCRETE LLC	Y	4/18/2021	У	N	Last AWG payment received 6/17/2021.
\$0.93	6/25/2021		NORTHWEST ARKANSAS EMPLOYEES LLC	Y	4/18/2021	¥-	N	Last AWG payment received 2/7/2020.
\$106.52	6/29/2021		PENDER VETERINARY CENTRE	γ	4/18/2020	Y	N	Last AWG payment received 06/18/2021.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y.	4/18/2020	- 4	N	Last AWG payment received 06/04/2020.
5471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Υ	N	Last AWG payment received 06/04/2020.
\$471,25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Ψ.	N	Last AWG payment received 06/04/2020.
\$471,25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	y	- N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	¥	4/18/2020	y.	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021	1 -	BHP BILLITON PETROLEUM	Y	4/18/2020	¥	N	Last AWG payment received 06/04/2020.
\$471,25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
5471.25	7/8/2021	1	SHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021	ľ	BHP BILLITON PETROLEUM	Y	4/18/2020	٧	N	Last AWG payment received 06/04/2020.
\$117.68	7/8/2021		MANATEE COUNTY SCHOOL DISTRICT	T v	4/18/2020	y	N	Last AWG payment received 03/30/2020.
\$2.21	7/8/2021		CHSINC.	V	4/18/2020	Α.	N	First AWG payment received, prior pmts were TOPS
\$155.00	7/8/2021	1 -	SUPERIOR TECHNICAL CERAMICS	Y	5/8/2020	y	N	Last AWG payment received 4/27/2020
\$195.50	7/8/2021	1	SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Υ.	N	Last AWG payment received 10/15/2019.
\$192.12	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	y	N	Last AWG payment received 3/10/2020. Replacement Che.
\$193.61	7/15/2021	i -	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Che
\$189.07	7/15/2021	F +	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	y	N	Last AWG payment received 3/10/2020. Replacement Che
5212.26	7/15/2021	1	PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	- Y		Last AWG payment received 3/10/2020. Replacement Che- Last AWG payment received 3/10/2020. Replacement Che-
\$238.26	7/15/2021	-	PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION	T V		Y	N	Last AWG payment received 3/10/2020. Replacement Che- Last AWG payment received 3/10/2020. Replacement Che-
\$238.26		1		Y	4/18/2020	Y	N N	
34.13.41	7/15/2021	F	PENNSYLVANIA TURNPIKE COMMISSION PENNSYLVANIA TURNPIKE COMMISSION	V V	4/18/2020	Y	N N	Last AWG payment received 3/10/2020. Replacement Che- Last AWG payment received 3/10/2020. Replacement Che-
\$187.32	7/15/2021							

\$237.47	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	- 4	N	Last AWG payment received 3/10/2020. Replacement Chec
\$189.07	7/15/2021	(S)(C)	PENNSYLVANIA TURNPIKE COMMISSION	, v	4/18/2020	γ.	N.	Last AWG payment received 3/10/2020. Replacement Chec
\$205.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$206.33	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	y.	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$227.58	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec
\$246.37	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	γ.	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	- Y	4/18/2020	- Y	N	Last AWG payment received 3/10/2020. Replacement Chec
5223.74	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	γ.	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec
\$266.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V.	4/18/2020	Υ	N	Last AWG payment received 3/10/2020. Replacement Chec
\$196.28	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	y	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$202.05	7/15/2023		PENNSYLVANIA TURNPIKE COMMISSION	- y	4/18/2020	Y	N.	Last AWG payment received 3/10/2020. Replacement Chec
\$222.76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$224.59	7/15/2021	1 1	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	y.	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	Ý-	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$217.47	7/15/2021	1	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec
\$202.06	7/15/2021	1 1	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Υ.	N	Last AWG payment received 3/10/2020. Replacement Chec
5222.76	7/15/2021	1 1	PENNSYLVANIA TURNPIKE COMMISSION	Υ	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec
\$202.06	7/15/2021	1 1	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	4	N	Last AWG payment received 3/10/2020. Replacement Chec
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec
\$253.85	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$248.30	7/15/2021	1 1	PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$222.76	7/15/2021	1 1	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	y	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$291.67	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	¥-	N	Last AWG payment received 3/10/2020. Replacement Chec.
\$200.81	7/15/2021	1 1	PENNSYLVANIA TURNPIKE COMMISSION	Υ	4/18/2020	Y	N	East AWG payment received 3/10/2020. Replacement Chec
\$123,64	7/15/2021	1 1	CITY WINERY	V	4/18/2020	- Y	N	Last AWG payment received 4/7/2020.
572.86	7/15/2021	1 1	PYLIRE SALON	1 4	4/30/2020	Y	N	Last AWG payment received 7/21/2020
\$184.04	7/16/2021	1 1	AUTORIDAD DE CARRETERAS	T Y	5/15/2020	Y	N.	Last AWG payment received 6/16/2021.
\$20.07	7/16/2021		OUR HOUSEINE	V	4/18/2020	γ.	N	Last AWG payment received 9/22/2020.
3145.10	7/16/2021	1 1	OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020
\$163.74	7/16/2021	1 1	OUR HOUSE INC	V	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$142.81	7/16/2021	1 1	OUR HOUSE INC	V	4/18/2020	Υ.	N	Last AWG payment received 9/22/2020.
\$166.27	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N.	Last AWG payment received 9/22/2020
536.97	7/15/2021	1 1	OUR HOUSE INC	V	4/18/2020	Y	N	Last AWG payment received 9/22/2020
\$150.00	7/16/2021	1 1	OUR HOUSE INC	Y	4/18/2020	- Y	N	Last AWG payment received 9/22/2020
\$169.45	7/16/2021	1	OUR HOUSE INC	Y	4/18/2020	Y	N.	Last AWG payment received 9/22/2020.
5681.82	7/19/2021	1 1	CREE INC	T V	4/30/2020	γ.	N	First AWG payment ever received on the account
\$106.95	7/20/2021		SKILCRAFT LLC	V	4/18/2020	V V	N	Last AWG payment received 5/12/2020.
5282.87	7/21/2021		SLEEP NUMBER CORPORATION	Y	4/18/2020	Y	N	Last AWG payment received 3/11/2020
\$182.60	7/22/2021		LONG ISLAND TUTORIAL SERVICES INC		1	Y	Y	Awaiting employer reply to identify barrower 7/23/2021:
524.551.20	The state of the s			-	-			

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			2	Ý	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)	5234131255			2	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			2	¥-	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	¥	4/18/2020	2	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	Z	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		2	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100,00	6/14/2021		PARKWOOD LANDSCAPE MAINTENANCE	N		2	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		2	y-	Contacted payroll. Payment is a tuition assitance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox.  Payment is a money order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Payment belongs to
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Ŷ-	Payment was sent to wrong lockbox. Contacted Finance, Unsure of servicer.

\$31,178.04

Sent: Mon, 16 Aug 2021 15:08:13 +0000

To: Szathmary, Michael;Tyrrell, Pete;Bryant, Michael;Wise, Mark;Burris,

Joshua; Wohlfiel, Luz; Derrick, Annette

Cc: Smith, Karen M;Salanik, Kathleen;Santos, Bob;Lindbloom, Niev E;Johnston,

Lamonica M;Razmadze, Sophio;DMCS Contracts;Pugh, James

Subject: Re-Opening of AWG Lockbox - 8/16/21 Weekly Update

Attachments: AWG Payment 8-13-21.xlsx

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Summary of payments received in the AWG Lockbox from 5/31/21 – 8/13/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	140	\$25,877.94	45	49	48
Non-AWG Payments	15	\$51,253.41			
Total	155	\$77,131.35	45	49	48

7 AWG Payments received the week of 8/9-8/13:

- 4 employers confirmed stopped.
- 3 employers; left voicemails; first contact was 8/16.
- No AWG payments were received from US Bank on 8/11, or 8/12.

1 Voluntary payment was received in the AWG lockbox.

For employers where stop garnishment confirmation has not been received, MFS reaches out weekly to get resolution.

See attached file for details.

# Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

### Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile (b)(6)

TheresaLSeeley@maximus.com

	Date	Berrawer	The second second	WG30/34		AWG	Barrower on Debt	
Amount. \$103.71	6/4/2021	(b)(6)	Employer Name LOAD KING MFG	Sent.	4/18/2020	Payment Y	Manager Y/N N	Comments Last AWG received on 04/27/20
\$136.19	5/4/2021	(0)(0)	LOAD KING MFG	y	4/18/2020	Y	N	Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	У.	4/18/2020	Y'	N	Last AWG received on 04/13/20
\$96,88	6/4/2021		SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021		SILKTOWN RODFING, INC	γ.	4/18/2020	Y.	N	Last AWG received on 2/26/20
\$100.80	6/4/2021		BAYOU CONCRETE LLC	- y	4/18/2020	Y	N	Last AWG received 5/26/20 was making voluntary payments 2/12/21 through 5/10/21
\$80.46	6/4/2021	-	THOMAS JEFFERSON FOU.	V.	4/18/2020	Y	N	Last AWG received on 04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	у	4/18/2020	Y	N	Last AWG received on 04/17/20
and a con-	4400000000		New York and Table 1981 and Table 19			1.0		Last AWG received 3/30/20 received voluntary payments
\$83.85	6/8/2021	1	WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	5/10/21 Employer garnished and sent payments up until lockbox PO
\$192.17	6/8/2021	+	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N.	closed Employer garnished and sent payments up until lockbox PO
\$202.83	6/8/2021	- 1	ARDENT HEALTH SERVICES	Y.	4/18/2020	Y	N	closed
\$45,37	6/8/2021	-	HEAT TREATING SERVICES HEAT TREATING SERVICES	Y	4/18/2020	Y	N N	Last AWG received on 6/8/20
\$30.63 \$180.55	6/8/2021		ALCOIT HR Group	Y	4/18/2020	Y	N N	Last AWG received on 6/8/20. First AWG payment ever received on the account
								Last AWG payment received 6/9/21, was sending voluntary
\$111.96	6/9/2021	l L	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	payments from 2/11/2021 through 5/10/2021:
562.73	6/10/2021	-	WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021	-	ROUSES ENTERPRISES LLC UPS	Y	4/11/2020 4/10/2020	Y	N N	Last AWG payment received 1/28/2020.  Last AWG payment received 3/31/2020.
\$441.97	6/14/2021	H	AUBURN UNIVERSITY AT MONTGOMERY	y y	4/18/2020	Y	N.	Last AWG payment received 4/27/2020.
\$307.18	5/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$39.85	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
594.60	6/14/2021		SURGE STAFFING	У	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$12.20	6/14/2021		SURGE STAFFING	Y	4/30/2020	Υ	N	Last AWG payment received 10/15/2019.
\$64.45	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N.	Last AWG payment received 2/8/2021.
\$75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	У	4/30/2020	Y	N	Last AWG payment received 3/13/2020
\$184,04	6/16/2021	0.00	AUTORIDAD DE CARRETERAS	Y.	5/15/2020	Y.	N	Last AWG payment received 8/28/2020
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N N	Last AWG payment received 8/28/2020.
\$170.70	6/16/2021	-	OASIS OUTSOURCING INC AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N N	Last AWG payment received 4/08/2020. Last AWG payment received 8/28/2020.
\$184.04	6/16/2021	1	AUTORIDAD DE CARRETERAS	- v	5/15/2020	v	N	Last AWG payment received 8/28/2020.
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					5/45/455			Last AWG payment received 5/10/2021, posted as VOL,
\$83.75	6/16/2021		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	corrected.
\$44.79	6/16/2021		MCDONALD'S	y	4/18/2020	Y.	N	First AWG payment received, prior pmts were PayGovs.
541 44	6/15/2021		MCDONALD'S	У	4/18/2020	Y	-N	First AWG payment received, prior pmts were PayGovs.
\$136.76 \$58.66	6/16/2021		OASIS OUTSOURCING INC BAYOU CONCRETE LLC	- Y	4/18/2020	Y.	N N	Last AWG payment received 4/22/2020. Last AWG payment received 6/9/2021
\$119.95	6/16/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Y	N N	Last AWG payment received 6/9/2021
\$188.54	6/16/2021	· -	ALCOTT HR Group	V	4/18/2020	Υ	N	Last AWG payment received 6/8/2021.
\$198.64	6/16/2021		ARDENT HEALTH SERVICES	V.	4/18/2020	Y	N	Last AWG payment received 6/8/2021
\$186.66	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
\$210.74	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021
\$193.68 \$99.37	6/16/2021	-	ARDENT HEALTH SERVICES WILLIAMS-SONOMA INC	Y Y	4/18/2020	A.	N N	Last AWG payment received 6/8/2021. Last AWG payment received 6/8/2021.
5144,53	6/16/2021	H +	WHOLE FOODS	Y	5/15/2020	Y	N N	Last AWG payment received 6/8/2021.  Last AWG payment received 4/20/2020.
\$111.29	6/16/2021		WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.
\$76.18	6/17/2021		BAYOU CONCRETE LLC	У	4/18/2020	Y	N	Last AWG payment received 6/16/2020.
\$153.81	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Υ	N.	Last AWG payment received 4/14/2020.
\$185.60	6/21/2021	H	PENDER VETERINARY CENTRE PENDER VETERINARY CENTRE	y y	4/18/2020	Y	N	Last AWG payment received 4/14/2020
\$212.82 \$230.04	6/21/2021	1	PENDER VETERINARY CENTRE	Y.	4/18/2020	Å.	N N	Last AWG payment received 4/14/2020. Last AWG payment received 4/14/2020.
\$162.39	6/21/2021	1 H	PENDER VETERINARY CENTRE	ý	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$220.09	6/21/2021		PENDER VETERINARY CENTRE	У	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$188,70	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$195.48	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020,
\$193.31	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N.	Last AWG payment received 4/14/2020.
\$137.96	6/21/2021 6/21/2021	-	PENDER VETERINARY CENTRE PENDER VETERINARY CENTRE	y	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 4/14/2020.  Last AWG payment received 4/14/2020.
\$215.76	5/21/2021		PENDER VETERINARY CENTRE	Ý	4/18/2020	Y	N N	Last AWG payment received 4/14/2020.
\$217.96	6/21/2021		PENDER VETERINARY CENTRE	- Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$58.34	6/21/2021		DLYMPIA FAMILY RESTAURANT	У	4/18/2020	Y'	N	Last AWG payment received 10/13/2020
\$26,15	6/21/2021		J&M.SMOG & AUTO REPAIR	Y	4/18/2020	Y	N	Last AWG payment received 4/8/2020.
\$61.28	6/21/2021		DLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Y	N N	Last AWG payment received 10/13/2020.
\$26.15	6/21/2021	-	J&M SMOG & AUTO REPAIR ARDENT HEALTH SERVICES	Y	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 4/8/2020. Last AWG payment received 6/16/2021.
\$88.14	6/23/2021	1	WILLIAMS-SONOMA INC.	y	4/18/2020	Y	N.	Last AWG payment received 6/16/2021.
\$50.29	6/24/2021		BAYOU CONCRETE LLC	ý	4/18/2021	Y	N	Last AWG payment received 6/17/2021
\$0.93	6/25/2021		NORTHWEST ARKANSAS EMPLOYEES LLC	¥-	4/18/2021	Υ	N	Last AWG payment received 2/7/2020.
\$106.52	6/29/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N.	Last AWG payment received 06/18/2021.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	y.	4/18/2020	Y.	N	Last AWG payment received 06/04/2020
\$471.25 \$471.25	7/8/2021		BHP BILLITON PETROLEUM BHP BILLITON PETROLEUM	Y	4/18/2020 4/18/2020	Ý	N N	Last AWG payment received 06/04/2020. Last AWG payment received 06/04/2020.
\$471.25	7/8/2021	l +	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N N	Last AWG payment received 05/04/2020.  Last AWG payment received 05/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Ý	4/18/2020	Y.	TN.	Last AWG payment received 06/04/2020
\$471.25	7/8/2021	L if	BHP BILLITON PETROLEUM	Y.	4/18/2020	Y	N.	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	X-	4/18/2020	Υ	N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N N	Last AWG payment received 06/04/2020
\$471.25 \$471.25	7/8/2021	b 3#	BHP BILLITON PETROLEUM BHP BILLITON PETROLEUM	Y	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 06/04/2020. Last AWG payment received 06/04/2020.
\$117.68	7/8/2021		MANATEE COUNTY SCHOOL DISTRICT	у.	4/18/2020	Y	N N	Last AWG payment received 05/09/2020.
\$2.21	7/8/2021		CHSINC	y .	4/18/2020	Y	N.	First AWG payment received, prior pmts were TOPS.
\$155.00	7/8/2021		SUPERIOR TECHNICAL CERAMICS	У	5/8/2020	Y	N	Last AWG payment received 4/27/2020.
\$195.50	7/8/2021		SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y.	N	Last AWG payment received 10/15/2019.
\$192.12	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	¥	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Check Payment dated prior to CARES ACT.
			PENNSYLVANIA TURNPIKE COMMISSION		77900 17			Last AWG payment received 3/10/2020. Replacement Check
\$193,61	7/15/2021	b ==		Y	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement Check
	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	14	4/18/2020	v	N	Payment dated prior to CARES ACT.

\$212.26	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Ý	N	Last AWG payment received 3/10/2020, Replacement Cl Payment dated prior to CARES ACT.
\$238.26	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	у	4/18/2020	v	N	Last AWG payment received 3/10/2020. Replacement Ch Payment dated prior to CARES ACT
			PENNSYLVANIA TURNPIKE COMMISSION					Last AWG payment received 3/10/2020. Replacement Ch
\$213.27	7/15/2021	-		Y	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ch.
\$187,32	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	γ.	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ch
\$237.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Ý	N	Payment dated prior to CARES ACT.
\$189.07	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Ch Payment dated prior to CARES ACT.
\$705.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	v	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Ch Payment dated prior to CARES ACT.
	7.00		PENNSYLVANIA TURNPIKE COMMISSION		100			Last AWG payment received 3/10/2020. Replacement Ch
\$206,33	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ch.
\$227.58	7/15/2021			- Y	4/18/2020	Ý	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement Ch.
\$246.37	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Payment dated prior to CARES ACT
\$202.06	7/15/2021		PENNSYLVANIA TURNPIRE COMMISSION	y	4/18/2020	Y	N	Last AWG payment received 3/19/2020. Replacement Ch Payment dated prior to CARES ACT.
\$223.74	7/15/2021		RENNSYLVANIA TURNPIKE COMMISSION	Y.	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Chi Payment dated prior to CARES ACT.
			PENNSYLVANIA TURNPIKE COMMISSION	v	Janes Committee	Y		Last AWG payment received 3/10/2020, Replacement Ch
\$266.61	7/15/2021	- t	PENNSYLVANIA TURNPIKE COMMISSION		4/18/2020		N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement Ch
\$196.28	7/15/2021				4/18/2020	Υ.	N	Payment dated prior to CARES ACT  Last AWG payment received 3/10/2020, Replacement Ch
\$202.05	7/15/2021	A	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	γ.	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement Ch.
\$222,76	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	8	4/18/2020	Y	N.	Payment dated prior to CARES ACT.
\$224.69	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	y	N	Last AWG payment received 3/10/2020. Replacement Ch Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	v	4/18/2020	Ý	N	Last AWG payment received 3/10/2020, Replacement Ch. Payment dated prior to CARES ACT.
			PENNSYLVANIA TURNPIKE COMMISSION	v				Last AWG payment received 3/10/2020. Replacement Ch
\$217.47	7/15/2021	1	PENNSYLVANIA TURNPIKE COMMISSION		4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement Ch
\$202,06	7/15/2021		ATTENDED TO THE PROPERTY OF TH	Y	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Chi
\$222,76	7/15/2021	-	PENNSYLVANIA FURNPIKE COMMISSION	Υ	4/18/2020	Υ	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ch.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V.	4/18/2020	Y	N	Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Y	N.	Last AWG payment received 3/10/2020, Replacement Ch Payment dated prior to CARES ACT.
\$253.85	7/15/2023		PENNSYLVANIA TURNPIKE COMMISSION		4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Ch. Payment dated prior to CARES ACT.
			PENNSYLVANIA TURNPIKE COMMISSION			γ.	2569	Last AWG payment received 3/10/2020. Replacement Ch
\$248,30	7/15/2021	+	PENNSYLVANIA TURNPIKE COMMISSION	1	4/18/2020		N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ch.
\$222.76	7/15/2021			Y	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ch.
\$291.67	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Υ	N	Payment dated prior to CARES ACT
\$200.81	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Ch Payment dated prior to CARES ACT.
\$123.64	7/15/2021	-	CITY WINERY	y y	4/18/2020	Y	N	Last AWG payment received 4/7/2020.  Last AWG payment received 7/21/2020.
\$184.04	7/15/2021	-	PYURE SALON AUTORIDAD DE CARRETERAS	Y.	4/30/2020 5/45/2020	Y	N N	Last AWG payment received 6/16/2021.
\$20,07	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$145.10	7/16/2021		OUR HOUSE INC	y:	4/18/2026	Y	N	Last AWG payment received 9/22/2020.
\$163.74	7/16/2021		OUR HOUSE INC	Y	4/18/2020	γ	TN.	Last AWG payment received 9/22/2020.
\$142.81	7/16/2021		OUR HOUSE INC	Υ.	4/18/2020	Y	N	Last AWG payment received 9/22/2020
\$266.27	7/16/2021		OUR HOUSE INC	Y	4/18/2020	y.	N	Last AWG payment received 9/22/2020.
\$36.97	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150,00	7/16/2021		DUR HOUSE INC.	Y	4/18/2020	Α.	N	Last AWG payment received 9/22/2020.
\$169.45	7/15/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
5681.82	7/19/2021		CREEINC	Y	4/30/2020	Y	N	First AWG payment ever received on the account.
\$106.95	7/20/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$282.87	7/21/2021		SLEEP NUMBER CORPORATION	Y	4/18/2020	γ.	N	Last AWG payment received 3/11/2020.
\$182.60	7/27/2021		LONG ISLAND TUTORIAL SERVICES INC.	Y	4/18/2020	Y	Υ	Last AWG payment received 3/17/2020.
527 14	7/27/2021		NESCO RESOURCE	Ň	N/A	Y	N	Last AWG payment received 11/13/2017.
\$210.51	7/27/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
	-				100		7/	Last AWG payment received 4/14/2020, Replacement chi
\$233,55	7/29/2021		VIRGINIA DEPT OF HEALTH	У.	4/18/2020	Υ'	N	Payment dated prior to CARES Act.
582,54	8/4/2021		SKILCRAFT LLC	٧	4/18/2020	Υ	N	Last AWG payment received 7/26/2021
5114.98	8/10/2021		SKILCRAFT LLC	Υ.	4/18/2020	Y	N	Last AWG payment received 8/4/2021
\$5.00	8/10/2021	-	MONGE & ASSOCIATES	V	4/18/2020	Y	N	Last AWG payment received 8/25/2020
	8/10/2021	-		Y.		v		
\$88.87		-	TODAY'S HEALTH AND NUTRITION HEALTH		4/18/2020		N	Last AWG payment received 4/24/2020.
\$154.37	8/13/2021	4	TAYLOR FRAC	- V	4/10/2020	Y	N.	Last AWG payment received 4/10/2020
	8/13/2021	2	HOTEL VALENCIA	y.	4/18/2020	Y	N	Last AWG payment received 7/18/2019
\$42.80	8/13/2021		HARVEST CHADDS FORD LLC	y	4/18/2020	Y	N	Last AWG payment received 1/14/2021.
\$271.88					#25/2/2020	-41	. 60	
	8/13/2021		CESCAPHE EVENT GROUP	Y	4/18/2020	У	N.	Last AWG payment received 3/12/2020.

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$3,341.00	6/4/2021		UC SAN DIEGO			N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STL			N	¥	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them. Last AWG payment received
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	٧	4/18/2020	2	N	10/13/2020. Payments 11/2/2020— 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$180.00	6/10/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	٧	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$100,00	6/14/2021		PARKWOOD LANDSCAPE MAINTENANCE	N		N	N	Last AWG received 8/3/2020. Contacted employer to verify AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITÄLS & CLINICS	N		N	¥	Contacted payroll, Payment is a tuition assitance payment. Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox. Payment is a money order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	γ	Payment was sent to wrong lockbox. Contacted Finance. Payment belongs to
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	٧	Payment was sent to wrong lockbox. Contacted Finance. Unsure of servicer.
\$4,934.47	7/29/2021	N/A	UNC AT CHAPEL HILL	N/A	N/A	N	γ	Special project refund. Contacted POC for further information.
\$108,00	8/3/2021	(b)(6)	N/A	N/A	N/A	N	N	Payment was sent to wrong lockbox. Payment is a personal check.
\$32.90	8/4/2021	N/A	N/A	N/A	N/A	N	N	Payment is a money order. Payment sent to wrong lockbox.
\$15,000.00	8/9/2021	N/A	DEPARTMENT OF AGRICULTURE	N/A	N/A	N	N	Payment sent to wrong address.

\$51,253,41

From:

Seeley, Theresa L

Sent:

Mon, 23 Aug 2021 11:26:00 +0000

To:

Szathmary, Michael; Tyrrell, Pete; Bryant, Michael; Wise, Mark; Burris,

Joshua; Wohlfiel, Luz; Derrick, Annette

Cc:

Smith, Karen M; Salanik, Kathleen; Santos, Bob; Lindbloom, Niev E; Johnston,

Lamonica M;Razmadze, Sophio;DMCS Contracts;Pugh, James

Subject:

Re-Opening of AWG Lockbox - 8/23/21 Weekly Update

Attachments:

AWG Payment 8-18-21.xlsx

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Summary of payments received in the AWG Lockbox from 5/31/21 - 8/20/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	153	\$26,580.14	48	52	48
Non-AWG Payments	17	\$120,323.4 1			
Total	170	\$146,903.5 5	48	52	48

## 13 AWG Payments received the week of 8/16-8/20:

- 5 employers confirmed stopped.
- No AWG payments were received from US Bank on 8/18, 8/19, or 8/20.

2 Voluntary payments received in the AWG lockbox.

As AWG payments are received MFS reaches out to get resolution; employers have been very responsive to the outreach.

See attached file for details.

#### Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

## Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

\$103.71 6/a/s \$136.19 6/a/s \$135.58 6/a/s \$135.58 6/a/s \$596.88 6/a/s \$154.00 8/a/s \$100.80 6/a/s \$80.46 6/a/s \$59.81 6/a/s \$83.85 6/a/s \$192.17 6/8/s \$202.83 6/8/s \$45.37 6/a/s \$192.17 6/8/s \$192.17 6/8/s \$202.83 6/8/s \$45.37 6/a/s \$192.17 6/8/s \$202.83 6/8/s \$45.37 6/a/s \$100.63 6/8/s \$111.96 6/9/s \$111.96	Number	LEMPLOYER MARINE  LOAD KING MFG  LOAD KING MFG  DBI SERVICES LLC  SILKTOWN ROOFING, INC  SILKTOWN ROOFING, INC  BAYOU CONCRETE LLC  THOMAS JEFFERSON FOUL  SWIFL BEEF COMPANY C/O  WILLIAMS SONOMA INC.  ARDENT HEALTH SERVICES  ARDENT HEALTH SERVICES  HEAT TREATING SERVICES  HEAT TREATING SERVICES  ALCOTT HR Group  BAYOU CONCRETE LLC  WHITE RIVER MARINE LLC  ROUSES ENTERPRISES LLC  UPS  AUBURN UNIVERSITY AT MONTGOMERY	Sent   Y   Y   Y   Y   Y   Y   Y   Y   Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Payment Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	Manager V/N N N N N N N N N N N N N N N N N N N	Comments Last AWG received on 04/27/20 Last AWG received on 04/27/20 Last AWG received on 04/27/20 Last AWG received on 2/26/20 Last AWG received on 2/26/20 Last AWG received of 2/26/20 Last AWG received of 2/26/20 Last AWG received 5/26/20 was making voluntary payment: 2/12/21 through 5/10/21 Last AWG received on 04/28/20 Last AWG received on 04/28/20 Last AWG received 3/30/20 received voluntary payments
\$136,19	(2021) (2021)	LOAD KING MFG DBI SERVICES LIC SILKTOWN RODGING, INC SILKTOWN RODGING, INC SILKTOWN RODGING, INC BAYOU CONCRETE LLC THOMAS JEFFERSON FOU, SWIFE BEEF COMPANY C/O WILLIAMS-SONOMA INC. ARDENT HEALTH SERVICES ARDENT HEALTH SERVICES, HEAT TREATING SERVICES HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LUPS AUBURN LUNIVERSITY AT MONTGOMERY	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y Y	N N N N	Last AWG received on 04/27/20 Last AWG received on 04/33/20 Last AWG received on 2/26/20 Last AWG received on 2/26/20 Last AWG received 5/26/20 was making voluntary payment: 2/12/21 through 5/10/21 Last AWG received on 04/28/20 Last AWG received on 04/28/20 Last AWG received on 04/27/20 Last AWG received 3/30/20 received voluntary payments.
\$135.58 6/4/2 \$56.88 6/4/2 \$56.88 6/4/2 \$154.00 6/4/2 \$100.80 6/4/2 \$100.80 6/4/2 \$59.81 6/4/2 \$59.81 6/4/2 \$59.81 6/4/2 \$59.81 6/4/2 \$202.83 6/8/2 \$202.83 6/8/2 \$3192.17 6/8/2 \$202.83 6/8/2 \$310.55 6/8/2 \$311.96 6/9/2 \$311.96 6/9/2 \$310.06 6/11/2 \$307.18 6/14/2 \$307.18 6/14/2 \$307.18 6/14/2 \$307.18 6/14/2 \$307.18 6/14/2 \$307.18 6/14/2 \$318.00 6/16/2	/2021 //2021	DBI SERVICES LLC SILKTOWN RODEING, INC SILKTOWN RODEING, INC BAYOU CONCRETE LLC THOMAS JEFFERSON FOU, Swift Beef Company C/O WILLIAMS-SONOMA INC. ARDENT HEALTH SERVICES ARDENT HEALTH SERVICES HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LUPS AUBURN UNIVERSITY AT MONTGOMERY	A A A A A A A A A A A A A A A A A A A	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y	N N N	Last AWG received on 04/13/20 Last AWG received on 2/26/20 Last AWG received on 2/26/20 Last AWG received 5/26/20 was making voluntary payment: 2/12/21 through 5/10/21 Last AWG received on 04/28/20
\$96.88	/2021 /2021	SILKTOWN RODFING, INC  BAYOU CONCRETE LLC THOMAS JEFFERSON FOU, Swift Beef Company C/O  WILLIAMS-SONOMA INC.  ARDENT HEALTH SERVICES.  ARDENT HEALTH SERVICES. HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group  BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LIPS AUBURN UNIVERSITY AT MONTGOMERY	A A A A A A A A A A A A A A A A A A A	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y	N N N	Last AWG received on 2/26/20 Last AWG received 5/26/20 was making voluntary payment: 2/12/21 through 5/10/21 Last AWG received on 04/28/20 Last AWG received on 04/17/20 Last AWG received 3/30/20 received voluntary payments
\$100.80	/2021 /2021	BAYOU CONCRETE LLC THOMAS JEFFERSON FOU. Swift Beef Company C/O  WILLIAMS-SONOMA INC.  ARDENT HEALTH SERVICES  ARDENT HEALTH SERVICES. HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group  BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LUPS AUBURN UNIVERSITY AT MONTGOMERY	y y y y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y	N N N	Last AWG received 5/26/20 was making voluntary payment: 2/12/21 through 5/10/21 Last AWG received on 04/28/20 Last AWG received on 04/17/20 Last AWG received 3/30/20 received voluntary payments
\$80.46 6/4/3 \$59.81 6/4/3 \$59.81 6/4/3 \$83.85 6/8/3 \$192.17 6/8/3 \$202.83 6/8/3 \$49.37 6/8/3 \$30.63 6/8/3 \$180.55 6/8/3 \$110.06 6/11/3 \$307.18 6/14/3 \$308.08 6/16/3 \$388.08 6/16/3 \$388.08 6/16/3 \$388.08 6/16/3 \$388.08 6/16/3 \$388.75 6/16/3 \$44.79 6/16/3	/2021 //2023 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021	THOMAS JEFFERSON FOU, Swift Beef Company C/O WILLIAMS-SONOMA INC.  ARDENT HEALTH SERVICES.  ARDENT HEALTH SERVICES. HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group  BAYOU CONCRETE ILC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LIPS AUBURN UNIVERSITY AT MONTGOMERY	Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y	N N	2/12/21 through 5/10/21 Last AWG received on 04/28/20 Last AWG received on 04/17/20 Last AWG received 3/30/20 received voluntary payments
\$59.81 6/8/2 \$83.85 6/8/2 \$192.17 6/8/2 \$202.83 6/8/2 \$45.37 6/8/2 \$30.63 6/8/2 \$180.55 6/8/2 \$111.96 6/9/2 \$50.63 6/8/2 \$111.96 6/9/2 \$411.96 6/14/2 \$307.18 6/14/2 \$307.18 6/14/2 \$307.18 6/14/2 \$441.97 6/14/2 \$12.20 6/14/2 \$54.50 6/14/2 \$52.20 6/15/2 \$184.04 6/16/2	/2021 /2021	Swift Beef Company C/O  WILLIAMS-SONOMA INC.  ARDENT HEALTH SERVICES  ARDENT HEALTH SERVICES.  HEAT TREATING SERVICES  HEAT TREATING SERVICES  ALCOTT HR Group  BAYOU CONCRETE LLC  WHITE RIVER MARINE LLC  ROUSES ENTERPRISES LLC  LIPS  AUBURN LINIVERSITY AT MONTGOMERY	A A A A A A A A A A A A A A A A A A A	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y	N	Last AWG received on 04/17/20 Last AWG received 3/30/20 received voluntary payments
\$83,85 6/8/2 \$192,17 6/8/2 \$202,83 6/8/2 \$45,37 6/8/2 \$30,63 6/8/2 \$180,55 6/8/2 \$111,96 6/9/2 \$50,73 6/10/2 \$100,06 6/11/2 \$159,07 6/11/2 \$307,18 6/14/2 \$307,18 6/14/2 \$307,18 6/14/2 \$307,18 6/14/2 \$307,18 6/14/2 \$318,404 6/16/2 \$184,04 6/16/2 \$184,04 6/16/2 \$386,08 6/16/2 \$386,08 6/16/2 \$388,04 6/16/2 \$386,08 6/16/2 \$388,04 6/16/2 \$388,04 6/16/2 \$388,08 6/16/2	/2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021	WILLIAMS-SONOMA INC.  ARDENT HEALTH SERVICES  ARDENT HEALTH SERVICES. HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group  BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LUPS AUBURN UNIVERSITY AT MONTGOMERY	Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y		Last AWG received 3/30/20 received voluntary payments
\$192.17 6/8/2 \$202.83 6/8/2 \$45.37 6/8/2 \$316.38 6/8/2 \$316.39 6/8/2 \$180.55 6/8/2 \$111.96 6/9/2 \$52.73 6/10/ \$500.06 6/11/2 \$45.90 6/14/ \$307.18 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/ \$308.08 6/16/	/2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021	ARDENT HEALTH SERVICES  ARDENT HEALTH SERVICES HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group  BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LIPS AUBURN LINIVERSITY AT MONTGOMERY	Y Y Y Y	4/18/2020 4/18/2020 4/18/2020	γ	N	
\$192.17 6/8/2 \$202.83 6/8/2 \$45.37 6/8/2 \$130.63 6/8/2 \$130.63 6/8/2 \$111.96 6/9/2 \$111.96 6/9/2 \$52.73 6/10/2 \$100.06 6/112/2 \$150.06 6/112/2	/2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021	ARDENT HEALTH SERVICES  ARDENT HEALTH SERVICES HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group  BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LIPS AUBURN LINIVERSITY AT MONTGOMERY	Y Y Y Y	4/18/2020 4/18/2020 4/18/2020	γ	19	5/10/21
\$202.83	/2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021	ARDENT HEALTH SERVICES HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HR Group BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LPS AUBURN UNIVERSITY AT MONTGOMERY	Y Y Y	4/18/2020 4/18/2020			Employer garnished and sent payments up until lockbox PO
\$45.37 6/8/s \$30.63 6/8/s \$180.55 6/8/s \$111.96 6/9/s \$111.96 6/9/s \$111.96 6/9/s \$100.06 6/11/s \$45.50.7 6/11/s \$307.18 6/14/s \$307.18 6/14/s \$307.18 6/14/s \$307.18 6/14/s \$307.18 6/14/s \$308.6 6/14/s \$138.8 6/14/s \$138.8 6/14/s \$138.8 6/14/s \$184.04 6/16/s	/2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021	HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HE GROUP  BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LUPS AUBURN UNIVERSITY AT MONTGOMERY	y Y Y	4/18/2020	1.30	N.	closed
\$45.37 6/8/s \$30.63 6/8/s \$180.55 6/8/s \$111.96 6/9/s \$111.96 6/9/s \$111.96 6/9/s \$100.06 6/11/s \$45.50.7 6/11/s \$307.18 6/14/s \$307.18 6/14/s \$307.18 6/14/s \$307.18 6/14/s \$307.18 6/14/s \$308.6 6/14/s \$138.8 6/14/s \$138.8 6/14/s \$138.8 6/14/s \$184.04 6/16/s	/2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021	HEAT TREATING SERVICES HEAT TREATING SERVICES ALCOTT HE GROUP  BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LUPS AUBURN UNIVERSITY AT MONTGOMERY	y Y Y	4/18/2020		100	Employer garnished and sent payments up until lockbox PO
\$30.63 6/8/2 \$180.55 6/8/2 \$111.96 6/9/2 \$62.73 6/10/2 \$100.06 6/11/2 \$159.07 6/11/2 \$441.97 6/14/2 \$307.18 6/14/2 \$12.20 6/14/2 \$64.45 6/14/2 \$75.22 6/15/2 \$184.04 6/16/2 \$184.04 6/16/2 \$44.79 6/16/2 \$44.79 6/16/2	/2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021 /2021	HEAT TREATING SERVICES ALCOTT HR Group  BAYOU CONCRETE LLC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC UPS AUBURN UNIVERSITY AT MONTGOMERY	y		Y	N N	Last AWG received on 6/8/20.
\$111.96	/2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021 //2021	BAYOU CONCRETE ILC WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC UPS AUBURN UNIVERSITY AT MONTGOMERY		1 7/ 20/ 20/20	Y	N.	Last AWG received on 6/8/20.
\$62,73 6/10/ \$100.06 6/11/ \$459.07 6/14/ \$441.97 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$52.00 6/14/ \$52.00 6/14/ \$52.00 6/14/ \$52.00 6/16/ \$184.04 6/16/ \$184.04 6/16/ \$44.79 6/16/ \$44.79 6/16/	0/2021 1/2021 1/2021 1/2021 1/2021 1/2021 1/2021 1/2021 1/2021	WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LIPS AUBURN UNIVERSITY AT MONTGOMERY	×	4/18/2020	Y	N	First AWG payment ever received on the account
\$62,73 6/10/ \$100.06 6/11/ \$459.07 6/14/ \$441.97 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$52.00 6/14/ \$52.00 6/14/ \$52.00 6/14/ \$52.00 6/16/ \$184.04 6/16/ \$184.04 6/16/ \$44.79 6/16/ \$44.79 6/16/	0/2021 1/2021 1/2021 1/2021 1/2021 1/2021 1/2021 1/2021 1/2021	WHITE RIVER MARINE LLC ROUSES ENTERPRISES LLC LIPS AUBURN UNIVERSITY AT MONTGOMERY	Y .	a few tempor			Last AWG payment received 6/9/21, was sending voluntary
\$100.06 6/12/ \$155.07 6/11/ \$441.97 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$39.85 6/14/ \$39.85 6/14/ \$40.00 6/14/ \$12.20 6/14/ \$75.22 6/15/ \$184.04 6/16/ \$184.04 6/16/ \$368.08 6/16/ \$184.04 6/16/ \$44.79 6/16/ \$44.79 6/16/	1/2021 1/2021 1/2021 1/2021 1/2021 1/2021 1/2021 1/2021	ROUSES ENTERPRISES LLC UPS AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N N	payments from 2/11/2021 through 5/10/2021. Last AWG payment received 4/22/2020.
\$441.97 6/14/ \$307.18 5/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$460 6/14/ \$52.20 6/14/ \$64.45 6/14/ \$64.45 6/16/ \$15.22 6/15/ \$184.04 6/16/ \$187.70 6/16/ \$368.08 6/16/ \$184.04 6/16/ \$44.79 6/16/ \$44.79 6/16/	4/2021 4/2021 4/2021 4/2021 4/2021 4/2021	AUBURN UNIVERSITY AT MONTGOMERY	Y	4/11/2020	Y	N	Last AWG payment received 1/28/2020
\$307.18 6/14/ \$307.18 6/14/ \$307.18 6/14/ \$39.85 6/14/ \$594.60 6/14/ \$12.20 6/14/ \$75.22 6/15/ \$184.04 6/16/ \$184.04 6/16/ \$368.08 6/16/ \$184.04 6/16/ \$44.79 6/16/ \$44.79 6/16/	4/2021 4/2021 4/2023 4/2023 4/2021		У	4/10/2020	Ý	N	Last AWG payment received 3/31/2020.
\$307.18 6/14/ \$33.85 6/14/ \$94.60 6/14/ \$12.20 6/15/ \$64.45 6/14/ \$75.22 6/15/ \$184.04 6/16/ \$170.70 6/16/ \$184.04 6/16/ \$184.04 6/16/ \$83.75 6/16/ \$44.79 6/16/ \$41.44 6/15/	1/2021 1/2023 1/2021 1/2021		Y	4/18/2020	γ	N.	Last AWG payment received 4/27/2020.
\$39.85 6/14/ \$94.60 6/14/ \$12.20 6/14/ \$64.45 6/14/ \$75.22 6/15/ \$384.04 6/16/ \$184.04 6/16/ \$184.04 6/16/ \$184.04 6/16/ \$44.47 6/16/	1/2021 1/2021 1/2021	AUBURN UNIVERSITY AT MONTGOMERY AUBURN UNIVERSITY AT MONTGOMERY	Ý	4/18/2020 4/18/2020	Y	N	Last AWG payment received 4/27/2020
\$94.60	1/2021 1/2021	SURGE STAFFING	Y	4/30/2020	Y	N.	Last AWG payment received 4/27/2020. Last AWG payment received 2/8/2021.
\$12.20 6/14/ \$64.45 6/14/ \$75.22 6/15/ \$184.04 6/16/ \$180.08 6/16/ \$184.04 6/16/ \$184.04 6/16/ \$184.04 6/16/ \$48.75 6/16/ \$44.79 6/16/ \$44.79 6/16/	1/2021	SURGE STAFFING	y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
\$75.22 6/15/ \$184,04 6/16/ \$184.04 6/16/ \$170.70 6/16/ \$368,08 6/16/ \$184.04 6/16/ \$83.75 6/16/ \$44.79 6/16/ \$41.44 6/16/	1/2021	SURGE STAFFING	y	4/30/2020	Y	N	Last AWG payment received 10/15/2019.
\$75.22 6/15/ \$184,04 6/16/ \$184.04 6/16/ \$170.70 6/16/ \$368,08 6/16/ \$184.04 6/16/ \$83.75 6/16/ \$44.79 6/16/ \$41.44 6/16/		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$184.04 6/16/ \$170.70 6/16/ \$368.08 6/16/ \$184.04 6/16/ \$83.75 6/16/ \$44.79 6/16/ \$41.44 6/16/	5/2021	SOUTHEAST CONNECTIONS LLC	У	4/30/2020	Y	N	Last AWG payment received 3/13/2020
\$170.70 6/16/ \$368.08 6/16/ \$184.04 6/16/ \$83.75 6/16/ \$44.79 6/16/ \$41.44 6/16/	5/2021	AUTORIDAD DE CARRETERAS	×	5/15/2020	Y.	N	Last AWG payment received 8/28/2020
\$368.08 6/16/ \$184.04 6/16/ \$83.75 6/16/ \$44.79 6/16/ \$41.44 6/16/		AUTORIDAD DE CARRETERAS OASIS OUTSOURCING INC	Y	5/15/2020 4/18/2020	Y	N N	Last AWG payment received 8/28/2020, Last AWG payment received 4/08/2020,
\$184.04 6/16/ \$83.75 6/16/ \$44.79 6/16/ \$41.44 6/16/	5/2021	AUTÓRIDAD DE CARRETERAS	v	5/15/2020	Y	N	Last AWG payment received 4/08/2020.
\$44.79 6/16/ \$41.44 6/15/	5/2021	AUTORIDAD DE CARRETERAS	¥.	5/15/2020	٧	N	Last AWG payment received 8/28/2020.
\$44.79 6/16/ \$41.44 6/15/							Last AWG payment received 5/10/2021, posted as VOL,
\$41.44 6/15/		BEST WESTERN ROSEVILLE INN	Y	4/18/2020	Y	N	corrected.
		MCDONALD'S MCDONALD'S	y	4/18/2020	A.	N N	First AWG payment received, prior pmts were PayGovs. First AWG payment received, prior pmts were PayGovs.
\$136,76 6/16/	5/2021	DASIS DUTSDURCING INC	Y.	4/18/2020	Υ'	N N	Last AWG payment received 4/22/2020.
	5/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N	Last AWG payment received 6/9/2021
	5/2021	BAYOU CONCRETE LLC	Y	4/18/2020	Y	N.	Last AWG payment received 6/9/2021
	5/2021	ALCOTT HR Group  ARDENT HEALTH SERVICES	V V	4/18/2020	Y	N	Last AWG payment received 6/8/2021:
	5/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N N	Last AWG payment received 6/8/2021. Last AWG payment received 6/8/2021.
	5/2021	ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021
	5/2021	ARDENT HEALTH SERVICES	8	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
	5/2021	WILLIAMS-SONOMA INC	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021.
	5/2021	WHOLE FOODS WHOLE FOODS	Y	5/15/2020 5/15/2020	Y	N N	Last AWG payment received 4/20/2020, Last AWG payment received 4/20/2020,
	7/2021	BAYOU CONCRETE LLC	у.	4/18/2020	Y	N N	Last AWG payment received 4/20/2020.
	1/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N.	Last AWG payment received 4/14/2020.
	1/2021	PENDER VETERINARY CENTRE	y.	4/18/2020	γ	N	Last AWG payment received 4/14/2020.
	1/2021	PENDER VETERINARY CENTRE PENDER VETERINARY CENTRE	Y Y	4/18/2020	Y.	N N	Last AWG payment received 4/14/2020
	1/2021	PENDER VETERINARY CENTRE	y	4/18/2020 4/18/2020	Υ.	N N	Last AWG payment received 4/14/2020. Last AWG payment received 4/14/2020.
	1/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
	1/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y.	N	Last AWG payment received 4/14/2020.
	1/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N.	Last AWG payment received 4/14/2020.
	1/2021	PENDER VETERINARY CENTRE PENDER VETERINARY CENTRE	Y Y	4/18/2028	Y	N TV	Last AWG payment received 4/14/2020.  Last AWG payment received 4/14/2020.
	1/2021	PENDER VETERINARY CENTRE	у.	4/18/2020	Y	N	Last AWG payment received 4/14/2020
	1/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N.	Last AWG payment received 4/14/2020.
	1/2021	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
	1/2021	DLYMPIA FAMILY RESTAURANT J&M.SMOG & AUTO REPAIR	y	4/18/2020 4/18/2020	Y Y	N N	Last AWG payment received 10/13/2020.  Last AWG payment received 4/8/2020.
	1/2021	DLYMPIA FAMILY RESTAURANT	Y Y	4/18/2020	Y	N N	Last AWG payment received 4/8/2020.  Last AWG payment received 10/13/2020.
	1/2021	J&M SMOG & AUTO REPAIR	v	4/18/2020	Ý	N	Last AWG payment received 4/8/2020.
\$194.82 6/23/	3/2021	ARDENT HEALTH SERVICES	y	4/18/2020	γ	N	Last AWG payment received 6/16/2021.
	3/2021	WILLIAMS-SONOMA INC.	y	4/18/2020	Y	N.	Last AWG payment received 6/16/2021.
	1/2021 5/2021	BAYOU CONCRETE LLC NORTHWEST ARKANSAS EMPLOYEES LLC	y Y	4/18/2020	Y	N N	Last AWG payment received 6/17/2021. Last AWG payment received 2/7/2020.
	9/2023	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N N	Last AWG payment received 05/18/2021.
\$471.25 7/8/2	/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Υ.	N	Last AWG payment received 06/04/2020
	/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
	/2021	BHP BILLITON PETROLEUM BHP BILLITON PETROLEUM	V.	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 06/04/2020.
	/2021 /2021	BHP BILLITON PETROLEUM BHP BILLITON PETROLEUM	Y	4/18/2020	Y.	N N	Last AWG payment received 05/04/2020. Last AWG payment received 05/04/2020.
	/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N.	Last AWG payment received 06/04/2020.
\$471.25 7/8/2	/2021	BHP BILLITON PETROLEUM	У	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
	/2021	BHP BILLITON PETROLEUM	¥-	4/18/2020	Y	N	Last AWG payment received 05/04/2020
	/2021 /2021	BHP BILLITON PETROLEUM BHP BILLITON PETROLEUM	Y	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 06/04/2020 Last AWG payment received 06/04/2020.
	/2021	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N N	Last AWG payment received 06/04/2020.
	/2021	MANATEE COUNTY SCHOOL DISTRICT	У	4/18/2020	Y	N	Last AWG payment received 03/30/2020.
\$2.21 7/8/2	/2021	CHS INC	Υ.	4/18/2020	Υ	N.	First AWG payment received, prior prits were TOPS.
	/2021	SUPERIOR TECHNICAL CERAMICS	γ.	5/8/2020	Y	N	Last AWG payment received 4/27/2020.
\$195.50 7/8/2	/2021	SUPERIOR TECHNICAL CERAMICS	Y	4/12/2020	Y.	N.	Last AWG payment received 10/15/2019.  Last AWG payment received 3/10/2020. Replacement Chec
\$192.12 7/15/	5/2021	PENNSYLVANIA TURNPIKE COMMISSION	¥	4/18/2020	Y	N	Payment dated prior to CARES ACT.
1,131		DENINGVI VANIA TURNING CONSTRUCTOR					Last AWG payment received 3/10/2020. Replacement Chec
\$193,61 7/15/	5/2021	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Υ.	N	Payment dated prior to CARES ACT.
Andrew	12022	PENNSYLVANIA TURNPIKE COMMISSION		A 74 TH 1 1 1 1 1 1			Last AWG payment received 3/10/2020, Replacement Chec
\$189.07 7/15/	5/2021	The state of the s	y.	4/18/2020.	Ý	N	Payment dated prior to CARES ACT.

\$212.26	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Ý	N	Last AWG payment received 3/10/2020, Replacement Payment dated prior to CARES ACT.
\$238.26	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	У	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement ( Payment dated prior to CARES ACT.
\$213.27	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement ( Payment dated prior to CARES ACT.
Design 1	1		PENNSYLVANIA TURNPIKE COMMISSION	0				Last AWG payment received 3/10/2020, Replacement (
\$187,32	7/15/2021			Y	4/18/2020	γ.	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement it
\$237.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Ý	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement 0
\$189.07	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Υ	N	Payment dated prior to CARES ACT.
\$205.61	7/15/2022		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement 0 Payment dated prior to CARES ACT.
\$206,33	7/15/2021	1	PENNSYLVANIA TURNPIKE COMMISSION		4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement of Payment dated prior to CARES ACT
ROWNERS OF	The second of		PENNSYLVANIA TURNPIKE COMMISSION		100000000000000000000000000000000000000			Last AWG payment received 3/10/2020, Replacement 0
\$227.58	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	*	A/18/2020	Ÿ.	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement C
\$246.37	7/15/2021			Y	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/19/2020. Replacement C
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Y	N	Payment dated prior to CARES ACT.
\$223.74	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement C Payment dated prior to CARES ACT.
\$266.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	v	4/18/2020	v	N	Last AWG payment received 3/10/2020, Replacement C Payment dated prior to CARES ACT.
\$196.28	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	Y	N.	Last AWG payment received 3/10/2020, Replacement C Payment dated prior to CARES ACT
SATE Y	Toward.	1	PENNSYLVANIA TURNPIKE COMMISSION		100 - 2 - 2 - 3		7.0	Last AWG payment received 3/10/2020. Replacement C
\$202.05	7/15/2021	16	PENNSYLVANIA TURNPIKE COMMISSION	- Y	4/18/2020	Y.	N.	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement C
\$222,76	7/15/2021	. 6		8	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement C
\$224.69	7/15/2021		PENNSYLVANIA FURNPIKE COMMISSION	y	4/18/2020	Y	N	Payment dated prior to CARES ACT.
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y.	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement C Payment dated prior to CARES ACT.
\$217.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	У	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement C Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement C
			HENNSYLVANIA TURNPIKE COMMISSION		- April all and a second			Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020; Replacement C
\$222,76	7/15/2021	1		Y	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement C
\$202.06	7/15/2021	1 10	PENNSYLVANIA TURNPIKE COMMISSION	V	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement C
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Payment dated prior to CARES ACT
\$253.85	7/15/2023		PENNSYLVANIA TURNPIKE COMMISSION	· v	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement C Payment dated prior to CARES ACT.
\$248,30	7/15/2021	1 1	PENNSYLVANIA TURNPIKE COMMISSION	v	4/18/2020	Y.	N.	Last AWG payment received 3/10/2020. Replacement C Payment dated prior to CARES ACT.
LOW L	lion of		PENNSYLVANIA TURNPIKE COMMISSION	v				Last AWG payment received 3/10/2020, Replacement C
\$222.76	7/15/2021	1	PENNSYLVANIA TURNPIKE COMMISSION	· · ·	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement C
\$291.67	7/15/2021	41 1 16		Ψ.	4/18/2020	Y	N	Payment dated prior to CARES ACT Last AWG payment received 3/10/2020, Replacement C
\$200.81	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION  CITY WINERY	Y.	4/18/2020	Y	N	Payment dated prior to CARES ACT.
\$123.64 \$72,86	7/15/2021 7/15/2021		PYURE SALON	y.	4/18/2020 4/30/2020	γ	N N	Last AWG payment received 4/7/2020. Last AWG payment received 7/21/2020.
\$184,04 \$20,07	7/16/2021 7/16/2021		AUTORIDAD DE CARRETERAS DUR HOUSE INC	Y	5/15/2020 4/18/2020	Y	N N	Last AWG payment received 6/16/2021, Last AWG payment received 9/22/2020,
\$145.10	7/16/2021		OUR HOUSE INC	y:	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$163.74	7/16/2021		OUR HOUSE INC	Y	4/18/2020	γ	N	Last AWG payment received 9/22/2020.
\$142.81	7/16/2021		OUR HOUSE INC	y.	4/18/2020 4/18/2020	Y Y	N N	Last AWG payment received 9/22/2020. Last AWG payment received 9/22/2020.
\$36.97	7/16/2021		OUR HOUSE INC	y.	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150,00	7/16/2021		DUR HOUSE INC	8	4/18/2020	Υ'	N	Last AWG payment received 9/22/2020.
\$169.45	7/15/2021	1 1	OUR HOUSE INC	¥	4/18/2020	Y	N	Last AWG payment received 9/22/2020
5681.82	7/19/2021		CREE INC SKILCRAFT LLC	Y	4/30/2020 4/18/2020	Y	N	First AWG payment ever received on the account
\$106.95 \$282.87	7/21/2021	1	SLEEP NUMBER CORPORATION	y.	4/18/2020	Y	N N	Last AWG payment received 5/12/2020, Last AWG payment received 3/11/2020,
\$382.60	7/22/2021	1	LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	Y	Ψ.	Last AWG payment received 3/17/2020.
527 1A	7/27/2021	1	NESCO RESOURCE	У	8/12/2021	Y	N	Last AWG payment received 11/13/2017.
\$210.51	7/27/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
								Last AWG payment received 4/14/2020. Replacement of
\$233,55	7/29/2021		VIRGINIA DEPT OF HEALTH	- y.	4/18/2020	Y	N	Payment dated prior to CARES Act.
582,54 5114,98	8/4/2021 8/10/2021		SKILERAFT LLC SKILERAFT LLC	Y	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 7/26/2021 Last AWG payment received 8/4/2021
\$5.00	8/10/2021		MONGE & ASSOCIATES	Y Y	4/18/2020	Ý	N.	Last AWG payment received 8/25/2020
\$88.87	8/10/2021	1	TEDAY'S HEALTH AND NUTRITION HEALTH	y.	4/18/2020	γ	N	Last AWG payment received 4/24/2020.
\$164.37	8/13/2021		TAYLOR FRAC	V	4/18/2020	Ŷ	N.	Last AWG payment received 4/10/2020
\$42.80	8/13/2021	1 1	HOTEL VALENCIA	y.	4/18/2020	Y	N	Last AWG payment received 7/18/2019
\$271.88	8/13/2021		HARVEST CHADDS FORD LLC	y	4/18/2020	Y	N	Last AWG payment received 1/14/2021
\$185.10	8/13/2021		CESCAPHE EVENT GROUP	Y.	4/18/2020	Y	N	Last AWG payment received 3/12/2020.
\$8.65	8/17/2021 8/17/2021		JALAPENDE MEXICAN RESTAURANT JALAPENDE MEXICAN RESTAURANT	Y	4/18/2020 4/18/2020	Y Y	N N	Last AWG payment received 4/6/2020 Last AWG payment received 4/6/2020
\$13.03	8/17/2021		JALAPENDE MEXICAN RESTAURANT	¥	4/18/2020	v	N N	Last AWG payment received 4/6/2020.
\$4.86	8/17/2021		JALAPENDE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020
\$8.84	8/17/2021	1	JALAPENOE MEXICAN RESTAURANT	Y	4/18/2020	Y	N	Last AWG payment received 4/6/2020
\$7.55	8/17/2021		JALAPENOE MEXICAN RESTAURANT	γ.	4/18/2020	Y	N.	Last AWG payment received 4/6/2020
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	y.	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$99.96	8/17/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	¥-	4/18/2020	Y	N	Last AWG payment received 4/28/2020.
\$40.27	8/17/2021		NESCO RESOURCE	У	8/12/2021	Y	Ŋ	Last AWG payment received 8/2/2021
	8/17/2021		NESCO RESOURCE	- y	8/12/2021	Y	N	Last AWG payment received 8/2/2021
\$74,10			ARVADA CENTER FOR THE ARTS AND HUMANITIES	Y	4/18/2020	Y	N	Last AWG payment received 3/16/2020.
\$37.80	8/17/2021	1 1	CONTROL OF THE PROPERTY AND ADDRESS.	100				
	8/17/2021 8/17/2021 8/17/2021		CESCAPHE EVENT GROUP CESCAPHE EVENT GROUP	y y	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 8/13/2021. Last AWG payment received 8/13/2021

Payment	Date	Borrower		WG30/34	Date WG30/W34	AWG	Unable to Locate (UTL) Borrower on Debt	
Amount	Received	Number	Employer Name	Sent	wassent	Payment	Manager Y/N	Comments
		-	2777030				- General Control	This was a misdirected payment; should have been sen
53,341.00	6/4/2021		UC SAN DIEGO			N	γ	Department of Energy funds forwarded to them
\$217.00	6/4/2021	(b)(6)				N	N	contacted to inform her to change the payment address
		TO NOT	The second secon					This was a misdirected payment; should have been sen
\$3,341.00	6/4/2021		WASHINGTON UNIVERSITY IN STE			N	Y	Department of Energy funds forwarded to them.
\$146,86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not Al payments and are being reclassified as voluntary payme
5180.00	6/10/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	v	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payment and are being reclassified as voluntary payments.
3100,00	6/10/2021	1	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	1	4/10/2020	- N	- N	and are being reclassified as voluntary payments.
\$133.93	6/14/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		N	N.	First AWG payment received on this account, Prior payments were voluntary. These are not AWG payment and are being reclassified as voluntary payments.  Last AWG received 8/3/2020. Contacted employer to v
\$100.00	6/14/2021		PARKWOOD LANDSCAPE MAINTENANCE	N		N	N	AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		N	¥	Contacted payroll. Payment is a tuition assitance paym Not a garnishment. The borrower has account with Gre Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox. Payment is a mon order.
\$6,688.25	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance Payment belongs to Great Lakes.
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance Unsure of servicer.
\$4,934.47	7/29/2021	N/A	UNC AT CHAPEL HILL	N/A	N/A	N	γ.	Special project refund. Contacted POC for further information.
\$108.00	8/3/2021	(b)(6)	N/A	N/A	N/A	N	N	Payment was sent to wrong lockbox. Payment is a perscheck.
\$32.90	8/4/2021	N/A	N/A	N/A	N/A	N	Ñ	Payment is a money order. Payment sent to wrong lock
\$15,000.00	8/9/2021	N/A	DEPARTMENT OF AGRICULTURE	N/A	N/A	N	N	Payment sent to wrong address.
\$54,070.00	8/16/2021	N/A	SHAWNEE COMMUNITY COLLEGE	N/A	N/A	N	N	Payment sent to wrong address.
\$15,000.00	8/17/2021	(b)(6)	LEXINGTON HEALTH INC	N	N/A	N	N	Payment is volutary deduction. TOP GA account. Advis employer to send future payments to correct address.

From:

Seeley, Theresa L

Sent:

Mon, 30 Aug 2021 14:44:54 +0000

To:

Szathmary, Michael; Tyrrell, Pete; Bryant, Michael; Wise, Mark; Burris,

Joshua; Wohlfiel, Luz; Derrick, Annette; Krobath, Christopher

Cc:

Smith, Karen M; Salanik, Kathleen; Santos, Bob; Lindbloom, Niev E; Johnston,

Lamonica M;Razmadze, Sophio;DMCS Contracts;Pugh, James

Subject:

Re-Opening of AWG Lockbox - 8/30/21 Weekly Update

Attachments:

AWG Payment 083021.xlsx

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Summary of payments received in the AWG Lockbox from 5/31/21 - 8/27/2021:

Type of Payment Received	Number of Payments Received	Amount Received	Number of Employers	Number of Borrowers	WG30 / WG34 Sent
AWG Payments	186	\$30,311.75	60	70	69
Non-AWG Payments	18	\$120,523.4 1			
Total	204	\$150,835.1 6	60	70	69

## 33 AWG Payments received the week of 8/23-8/27:

- 17 payments received from Ultimate Software Group (Payroll company) for 11 unique employers
  - o Of these 11 employers: 4 confirmed stop, 5 voicemails left with employers, 2 unable to leave voicemail so sent email to employer.
  - Left voicemails for Ultimate Software Group (payroll company)
- 13 payments received for one borrower from one unique employer; employer confirmed stop.
- · 3 payments received from 2 employers that previously confirmed stop garnishment
  - Both employers confirmed stop garnishment,
- No AWG payments were received from US Bank on 8/23 or 8/27.
- 1 Voluntary payment received in the AWG lockbox.

For employers where stop garnishment confirmation has not been received, MFS reaches out weekly to get resolution.

See attached file for details.

# Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile:(b)(6)

TheresaLSeeley@maximus.com

Payment Amount	Date Received	Berrower Number	Employer Name	WG30/34 Sent	WG30/W34 was sent	AWG Payment	Umble to Locate (UTL) Borrower on Debt Manager Y/N	Comments
\$103.71	6/4/2021	/b\/6\	LOAD KING MFG	Y	4/18/2020	Y	N	Replacement check. Last AWG received on 04/27/20
\$136.19	5/4/2021	(b)(6)	LOAD KING MFG	Y	4/18/2020	Y	N	Replacement check. Last AWG received on 04/27/20
\$135.58	6/4/2021		DBI SERVICES LLC	Y.	4/18/2020	Υ'	N	Last AWG received on 04/13/20
\$96.88	5/4/2021	1	SILKTOWN ROOFING, INC	Y	4/18/2020	Y	N	Last AWG received on 2/26/20
\$154.00	6/4/2021	<u> </u>	SILKTOWN RODFING, INC	Y	4/18/2020	Y.	N	Last AWG received on 2/26/20
\$154.00	0/4/2021	-	SIEKTOWN RODFING, INC.	-	4/18/2020	,	N.	Last AWG received 5/26/20 was making voluntary payment
\$100.80	6/4/2021		BAYOU CONCRETE LLC	- y	4/18/2020	Y	N	2/12/21 through 5/10/21
9200.00	10 -1/ Ede T	1 -	Della de de la composition della composition del	1	-1/20/2020		- "	Replacement check from 4/28/20, Last AWG received on
\$80.46	6/4/2021		THOMAS JEFFERSON FOU.	9	4/18/2020	Y	N	04/28/20
\$59.81	6/4/2021		Swift Beef Company C/O	V.	4/18/2020	Y	N	Last AWG received on 04/17/20
3-33-0.1	0/4/2021	i -	Switt Beet Company C/O	- 2	4/10/2020	- 1	- 0	Last AWG received 3/30/20 received voluntary payments
\$83,85	6/8/2021		WILLIAMS-SONOMA INC.	- v	4/18/2020	. Y	N	5/10/21
263,03	0/0/2021	-	WILLIAMS SONOWA INC.	-	4/10/2020	-	- 14	Employer garnished and sent payments up until lockbox PO
\$192.17	6/8/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Ý	N	closed
Parent.	0/0/2023	H -	ANDENT (ICACITY SCHUIGS)		-4/ 40/ 2020	-	,,,	Employer garnished and sent payments up until lockbox PO
\$202.83	6/8/2021		ARDENT HEALTH SERVICES	y	4/18/2020	Y	N	closed
\$45.37	5/8/2021	- I	HEAT TREATING SERVICES	y	4/18/2020	Y	N.	Last AWG received on 6/8/20.
\$30.63	6/8/2021	- I	HEAT TREATING SERVICES	Y	4/18/2020	Y	N N	
\$180.55		- I						Last AWG received on 6/8/20,
\$180.55	6/8/2021	-	ALCOTT HR Group	χ.	4/18/2020	Y	N	First AWG payment ever received on the account
****			white the same and the	- 0		100		Last AWG payment received 6/9/21, was sending voluntary
5111,96	6/9/2021	6	BAYOU CONCRETE LLC	Υ.	4/18/2020	Y	N	payments from 2/11/2021 through 5/10/2021.
562,73	6/10/2021	I L	WHITE RIVER MARINE LLC	Y	4/30/2020	Y	N	Last AWG payment received 4/22/2020.
\$100.06	6/11/2021		ROUSES ENTERPRISES LLC	y.	4/11/2026	Y	N	Last AWG payment received 1/28/2020.
\$159.07	6/11/2021		LIPS	Y	4/10/2020	γ	N.	Last AWG payment received 3/31/2020.
\$441.97	5/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	У	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	Y	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$307.18	6/14/2021		AUBURN UNIVERSITY AT MONTGOMERY	У	4/18/2020	Y	N	Last AWG payment received 4/27/2020.
\$39.85	5/14/2021	1 1	SURGE STAFFING	У	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$94.60	6/14/2021	1 -	SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019
	PROPERTY AND ADDRESS OF THE PARTY AND ADDRESS	( H						
\$12.20	6/14/2021		SURGE STAFFING	Y	4/30/2020	Y	N	Last AWG payment received 10/15/2019.
\$64.45	6/14/2021		SURGE STAFFING	У	4/30/2020	Y	N	Last AWG payment received 2/8/2021.
\$75.22	6/15/2021		SOUTHEAST CONNECTIONS LLC	- X	4/30/2020	Y.	N	Replacement check, Last AWG payment received 3/13/202
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N.	Last AWG payment received 8/28/2020.
\$184.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Ý.	N N	Last AWG payment received 8/28/2020.
5170.70	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Υ	N	Last AWG payment received 4/08/2020.
\$368.08	6/16/2021		AUTORIDAD DE CARRETERAS	٧.	5/15/2020	Y	N	Last AWG payment received 8/28/2020.
\$384.04	6/16/2021		AUTORIDAD DE CARRETERAS	Y	5/15/2020	Y	N.	Last AWG payment received 8/28/2020
1					The state of the s			Last AWG payment received 5/10/2021, posted as VOL,
\$83.75	6/16/2021	4	BEST WESTERN ROSEVILLE INN	v	4/18/2020	Y	N	corrected.
\$44.79	6/15/2021	1	MCDONALD'S	У	4/18/2020	Y	.N	First AWG payment received, prior prints were PayGovs.
\$41.44	6/16/2021	- E	MCDONALD'S	¥	4/18/2020	Y.	N.	First AWG payment received, prior pmts were PayGovs.
\$136.76	6/16/2021		OASIS OUTSOURCING INC	Y	4/18/2020	Y	N N	Last AWG payment received 4/22/2020.
	6/16/2021	1 H	BAYOU CONCRETE LLC	Y	4/18/2020	-	N	
\$58.66		b 1		_		Y		Last AWG payment received 6/9/2021
\$119.95	6/16/2021		BAYOU CONCRETE LLC	V	4/18/2020	Y	N	Last AWG payment received 6/9/2021
\$188.54	6/16/2021	-	ALCOTT HR Group		4/18/2020	γ	N	Last AWG payment received 6/8/2021
\$198.64	6/16/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Υ	N	Last AWG payment received 6/8/2021
\$186.66	6/16/2021	I -	ARDENT HEALTH SERVICES:	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021
\$210.74	6/16/2021		ARDENT HEALTH SERVICES	×	4/18/2020	Y	N	Last AWG payment received 6/8/2021:
\$193,68	6/15/2021		ARDENT HEALTH SERVICES	Y	4/18/2020	Y	N	Last AWG payment received 6/8/2021
599.37	6/16/2021		WILLIAMS-SONOMA INC.	Y.	4/18/2020	Y	N	Last AWG payment received 6/8/2021
\$144.53	6/16/2021		WHOLE FOODS	Y	5/15/2020	Y	N	Last AWG payment received 4/20/2020.
\$111.29	6/16/2021		WHOLE FOODS	y.	5/15/2020	Y	N:	Last AWG payment received 4/20/2020.
\$76.18	6/17/2021		BAYOU CONCRETE LLC	Y	4/18/2020	Υ	TN .	Last AWG payment received 6/16/2020.
\$153.81	6/21/2021		PENDER VETERINARY CENTRE	Y:	4/18/2020	γ	N	Last AWG payment received 4/14/2020.
\$185.60	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$212.82	6/21/2021		PENDER VETERINARY CENTRE	Υ.	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$230.04	6/21/2021		PENDER VETERINARY CENTRE	- Y	4/18/2020	Y.	N	Last AWG payment received 4/14/2020.
\$162.39	6/21/2021		PENDER VETERINARY CENTRE	Y.	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$220.09	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N-	Last AWG payment received 4/14/2020.
\$188.70	6/21/2021		PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$195.48	6/21/2021	1 -	PENDER VETERINARY CENTRE	Y.	4/18/2020	Y	N.	Last AWG payment received 4/14/2020.
\$193.31	6/21/2021	1 1	PENDER VETERINARY CENTRE	V V	4/18/2020	Y	TV.	Last AWG payment received 4/14/2020.
		1 F		y.		Y		
\$137.96	5/21/2021		PENDER VETERINARY CENTRE		4/18/2020		N N	Last AWG payment received 4/14/2020
\$187.53	6/21/2021	( I	PENDER VETERINARY CENTRE	Y	4/18/2020	Y	N N	Last AWG payment received 4/14/2020
\$215.76	6/21/2021	-	PENDER VETERINARY CENTRE	- Y	4/18/2020	Y	N	Last AWG payment received 4/14/2020.
\$217.96	6/21/2021	1 L	PENDER VETERINARY CENTRE	У	4/18/2020	Y.	N	Last AWG payment received 4/14/2020.
\$58,34	6/21/2021		DLYMPIA FAMILY RESTAURANT	٧	4/18/2020	Υ	N	Last AWG payment received 10/13/2020.
\$26.15	6/21/2021		J&M SMOG & AUTO REPAIR	Υ.	4/18/2020	Y	N:	Last AWG payment received 4/8/2020.
\$61.28	6/21/2021		OLYMPIA FAMILY RESTAURANT	Y	4/18/2020	Υ	N	Last AWG payment received 10/13/2020.
\$26.15	6/21/2021		J&M SMOG & AUTO REPAIR	y	4/18/2020	γ	N	Last AWG payment received 4/8/2020.
\$194.82	6/23/2021		ARDENT HEALTH SERVICES	y	4/18/2020	Y	N.	Last AWG payment received 6/16/2021.
\$88.14	6/23/2021		WILLIAMS-SONOMA INC.	Y	4/18/2020	Y	N	Last AWG payment received 6/16/2021
\$50,29	6/24/2021		BAYOU CONCRETE LLC	- X	4/18/2020	Y	N	Last AWG payment received 6/17/2021.
\$0.93	6/25/2021		NORTHWEST ARKANSAS EMPLOYEES LLC	У	4/18/2020	Y	N.	Last AWG payment received 2/7/2020.
\$106,52	6/29/2021	1	PENDER VETERINARY CENTRE	- Y	4/18/2020	Υ.	N N	Last AWG payment received 06/18/2021
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 06/04/2020.
\$471,25	7/8/2021	1 -	BHP BILLITON PETROLEUM	V	4/18/2020	Ý	N N	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021	1 -	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N	Last AWG payment received 05/04/2020.
\$471.25	7/8/2021	1	BHP BILLITON PETROLEUM	y	4/18/2020	Y	n n	Last AWG payment received 06/04/2020
\$471.25	7/8/2021	1 1-	BHP BILLITON PETROLEUM	y	4/18/2020	Y	N.	Last AWG payment received 06/04/2020.
\$471.25	7/8/2021	1 H		Y Y		Y	N N	
		( I	BHP BILLITON PETROLEUM	-9.7	4/18/2020			Last AWG payment received 06/04/2020.
\$471.25	7/8/2021	( I-	BHP BILLITON PETROLEUM	Y.	4/18/2020	Y	N	Last AWG payment received 05/04/2020.
\$471.25	7/8/2021		BHP BILLITON PETROLEUM	y	4/18/2020	Y	N	Last AWG payment received 06/04/2020
\$471.25	7/8/2021	b L	BHP BILLITON PETROLEUM	Y	4/18/2020	Y	N N	Last AWG payment received 06/04/2020.
	7/8/2021		BHP BILLITON PETROLEUM	Y	4/18/2020	٧	N	Last AWG payment received 06/04/2020.
\$471,25	7/8/2021		BHP BILLITON PETROLEUM	У	4/18/2020	Υ	N	Last AWG payment received 05/04/2020.
\$471.25	7/8/2021	8 2	MANATEE COUNTY SCHOOL DISTRICT	Y	4/18/2020	γ	N.	Last AWG payment received 03/30/2020.
	7/8/2021	1	CHS INC	Y	4/18/2020	v	N	First AWG payment received, prior pmts were TOPS.
\$471.25 \$117.68		1 1	SUPERIOR TECHNICAL CERAMICS	Y	5/8/2020	Y	N.	Last AWG payment received 4/27/2020.
\$471.25 \$117.68 \$2.21		1	SUPERIOR TECHNICAL CERAMICS	y	4/12/2020	Y	N	Last AWG payment received 10/15/2019.
\$471.25 \$117.68 \$2.21 \$155.00	7/8/2021			7	-12612020	1		Last AWG payment received 3/10/2020. Replacement Chec
\$471.25 \$117.68 \$2.21		- I	and place they make expensed					
\$471.25 \$117.68 \$2.21 \$155.00 \$195.50	7/8/2021 7/8/2021		PENNSYLVANIA TURNPIKE COMMISSION		A 7811 2000	v	46	
\$471.25 \$117.68 \$2.21 \$155.00	7/8/2021		AND RESIDENCE AN	Y	4/18/2020	Y	N	Payment dated prior to CARES ACT
\$471.25 \$117.68 \$2.21 \$155.00 \$195.50 \$192.12	7/8/2021 7/8/2021 7/15/2021		AND RESIDENCE AN		9250	Table 1		Payment dated orier to CARES ACT Last AWG payment received 3/10/2020, Replacement Chec
\$471.25 \$117.68 \$2.21 \$155.00 \$195.50	7/8/2021 7/8/2021		PENNSYLVANIA TURNPIKE COMMISSION	Ý	4/18/2020 4/18/2020	Y	N:	

\$212.26	7/15/2021	(b)(6)	PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N.	Last AWG payment received 3/10/2020, Replacement Cl Payment dated prior to CARES ACT.
\$238.26	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	У	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Cl Payment dated orlor to CARES ACT.
\$213.27	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement C Payment dated prior to CARES ACT.
\$187,32	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	γ.	N	Last AWG payment received 3/10/2020, Replacement C Payment dated prior to CARES ACT.
Consistency and the same of			PENNSYLVANIA TURNPIKE COMMISSION		200 000 000 000 000 000 000 000 000 000			Last AWG payment received 3/10/2020, Replacement C
\$237.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V.	4/18/2020	¥	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement C
\$189.07	7/15/2021			Y	4/18/2020	Υ	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement Cl
\$205.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Payment dated prior to CARES ACT.
\$206,33	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Cl Payment dated prior to CARES ACT.
5227.58	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V	A/18/2020	Ý	N	Last AWG payment received 3/10/2020, Replacement Cl Payment dated prior to CARES ACT.
\$246.37	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y		Y		Last AWG payment received 3/10/2020. Replacement Cl
paravarie.	III.		PENNSYLVANIA TURNPIKE COMMISSION	100	4/18/2020	700	Ŋ	Payment dated prior to CARES ACT Last AWG payment received 3/10/2020. Replacement C
\$202.06	7/15/2021			y.	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020. Replacement CF
\$223.74	7/15/2021		RENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Υ	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ct
\$266.61	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	γ	N	Payment dated prior to CARES ACT.
\$196.28	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	v	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Cl Payment dated prior to CARES ACT
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	γ.	N.	Last AWG payment received 3/10/2020. Replacement Cl Payment dated prior to CARES ACT.
Stationary		8	PENNSYLVANIA TURNPIKE COMMISSION		A TOTAL MARKET RE		27.60	Last AWG payment received 3/10/2020. Replacement Cl
\$222,76	7/15/2021			8	4/18/2020	Y	N.	Payment dated prior to CARES ACT  Last AWG payment received 3/10/2020. Replacement Cf
\$224.69	7/15/2021		PENNSYLVANIA FURNPIKE COMMISSION	y	4/18/2020	Y	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ci
\$248.30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Ý	N	Payment dated prior to CARES ACT.
\$217.47	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	У	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Cl Payment dated prior to CARES ACT.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	v	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Cl Payment dated prior to CARES ACT.
			PENNSYLVANIA TURNPIKE COMMISSION					Last AWG payment received 3/10/2020; Replacement Cl
\$222.76	7/15/2021			Y	4/18/2020	Υ	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement Ct.
\$202.06	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	V.	4/18/2020	Y	N.	Payment dated prior to CARES ACT.
\$202.05	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y	4/18/2020	Y	N	Last AWG payment received 3/10/2020, Replacement Cl Payment dated prior to CARES ACT.
\$253.85	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Cl Payment dated prior to CARES ACT.
En rate	III.		PENNSYLVANIA TURNPIKE COMMISSION		No. of the last of	- 3 4	100	Last AWG payment received 3/10/2020. Replacement Cl
\$248,30	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	- 1	4/18/2020	Y.	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement C/
\$222.76	7/15/2021			Y	4/18/2020	V.	N	Payment dated prior to CARES ACT.  Last AWG payment received 3/10/2020, Replacement CR
\$291.67	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	y.	4/18/2020	γ	N	Payment dated prior to CARES ACT
\$200.81	7/15/2021		PENNSYLVANIA TURNPIKE COMMISSION	Y	4/18/2020	Y	N	Last AWG payment received 3/10/2020. Replacement Cl Payment dated prior to CARES ACT.
\$323.64 \$72,86	7/15/2021 7/15/2021		CITY WINERY PYURE SALON	¥.	4/18/2020 4/30/2020	Y.	N N	Last AWG payment received 4/7/2020
5184.04	7/16/2021		AUTORIDAD DE CARRETERAS	Y.	5/15/2020	Y	N	Last AWG payment received 7/21/2020. Last AWG payment received 6/16/2021.
\$20,07	7/16/2021		OUR HOUSE INC	Y	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$145.10	7/16/2021		OUR HOUSE INC	Y.	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 9/22/2020. Last AWG payment received 9/22/2020.
\$142.81	7/16/2021		OUR HOUSE INC	y.	4/18/2020	Y	N	Last AWG payment received 9/22/2020
\$266.27	7/16/2021		OUR HOUSE INC	Y	4/18/2020	γ-	N	Last AWG payment received 9/22/2020.
\$36,97	7/16/2021		OUR HOUSE INC	Y.	4/18/2020	Y	N	Last AWG payment received 9/22/2020.
\$150,00	7/16/2021		DUR HOUSE INC	y	4/18/2020	A.	N N	Last AWG payment received 9/22/2020. Last AWG payment received 9/22/2020.
5681.82	7/19/2021		CREEINC	Y	4/30/2020	Y	N	First AWG payment ever received on the account.
\$106.95	7/20/2021		SKILCRAFT LLC	Y	4/18/2020	Υ	N.	Last AWG payment received 5/12/2020.
\$382.60	7/21/2021		SLEEP NUMBER CORPORATION  LONG ISLAND TUTORIAL SERVICES INC	y.	4/18/2020 4/18/2020	Y	N V	Last AWG payment received 3/11/2020. Last AWG payment received 3/17/2020.
527 1A	7/27/2021		NESCO RESOURCE	y	8/12/2021	Y	N	Last AWG payment received 3/17/2020.
	7/27/2021		SKILCRAFT LLC	Y	4/18/2020	Y	N	Last AWG payment received 5/12/2020.
\$210.51					No. of			Last AWG payment received 4/14/2020. Replacement ch
\$210.51			VIRGINIA DEPT OF HEALTH	- y	4/18/2020	Y'	N	Payment dated prior to CARES Act.
\$233,55	7/29/2021	9 8	SKILCRAFT LLC	٧	4/18/2020 4/18/2020	Y	N N	Last AWG payment received 7/26/2021 Last AWG payment received 8/4/2021
\$233,55 582,54	8/4/2021		SKILCDAETTIC		4/10/2020	Ÿ	N	
\$233,55 \$82,54 \$114,98	8/4/2021 8/10/2021		SKILCRAFT LLC MONGE & ASSOCIATES	Y:	4/18/2020	7 1		Last AWG payment received 8/25/2020
\$233,55 582,54	8/4/2021 8/10/2021 8/10/2021 8/10/2021		SKILCRAFT LLC MONGE & ASSOCIATES TODAY'S HEALTH AND NUTRITION HEALTH	Y Y	4/18/2020 4/18/2020	γ	N	Last AWG payment received 8/25/2020 Last AWG payment received 4/24/2020.
\$233,55 582,54 5114,98 55,00 \$88.87 \$164,37	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021		MONGE & ASSOCIATES TUDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC	Y Y	4/18/2020 4/18/2020	Ϋ́Υ	N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020.
\$233,55 582,54 5114,98 55,00 \$88.87 \$164,37 542,80	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021		MONGE & ASSOCIATES TUDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA	y y	4/18/2020 4/18/2020 4/18/2020	Y Y Y	N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019.
\$233,55 582,54 5114,98 55,00 588.87 \$164,37 542.80 \$271,88	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021		MONGE & ASSOCIATES TIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC	V V V Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y	N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2021.
\$233,55 582,54 5114,98 55,00 \$88.87 \$164,37 542,80	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021		MONGE & ASSOCIATES TUDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA	y y	4/18/2020 4/18/2020 4/18/2020	Y Y Y	N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019.
\$233,55 \$82,54 \$114,98 \$5,00 \$88.87 \$164,37 \$42,80 \$271,88 \$185,10	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE EVENT GROUP	Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y	N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2011. Last AWG payment received 3/12/2020.
\$233,55 582,54 \$114,98 \$5,00 \$88,87 \$164,37 \$42,80 \$271,88 \$189,10 \$8,65 \$8,95 \$13,03	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TICIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE EVENT GROUP JALAPENDE MEXICAN RESTAURANT JALAPENDE MEXICAN RESTAURANT JALAPENDE MEXICAN RESTAURANT	Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y	N N N N N N	Last AWG payment received 4/24/2020. Last AWG payment received 7/18/2019. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2021. Last AWG payment received 1/14/2021. Last AWG payment received 4/6/2020.
\$233.55 \$82.54 \$114.98 \$5.00 \$88.87 \$164.37 \$42.80 \$271.88 \$185.10 \$8.65 \$8.65 \$13.03 \$4.86	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TUDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE YEVENT GROUP JALAPENDE MEXICAN RESTAURANT	Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y	N N N N N N N	Last AWG payment received 4/44/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 7/18/2011. Last AWG payment received 3/12/2020. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020.
\$233,55 \$82,54 \$114,98 \$55,00 \$88.87 \$164.37 \$42,80 \$271,88 \$189,10 \$8,65 \$8,95 \$13,03 \$4,86 \$8,84	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE EVENT GROUP JALAPENDE MEXICAN RESTAURANT	Y Y Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y	N N N N N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2021. Last AWG payment received 1/14/2021. Last AWG payment received 4/12/2020. Last AWG payment received 4/6/2020.
\$233.55 582.54 5114.98 55.00 588.87 \$164.37 542.80 \$271.88 \$189.10 \$8.65 \$8.95 \$13.03 \$4.86 \$58.95 \$13.03	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE EVENT GROUP JALAPENOE MEXICAN RESTAURANT	Y Y Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y	N N N N N N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2021. Last AWG payment received 1/12/2020. Last AWG payment received 4/6/2020.
\$233.55 582.54 \$114.98 \$5.00 \$88.87 \$164.37 \$42.80 \$271.88 \$185.10 \$8.65 \$8.95 \$13.03 \$4.86 \$8.84 \$7.55 \$99.96	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TUDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE YEVENT GROUP JALAPENDE MEXICAN RESTAURANT	Y Y Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N N	Last AWG payment received 4/4/2020. Last AWG payment received 4/16/2020. Last AWG payment received 7/18/2019. Last AWG payment received 7/18/2019. Last AWG payment received 3/12/2020. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020.
\$233.55 582.54 5114.98 55.00 588.87 \$164.37 542.80 \$271.88 \$189.10 \$8.65 \$8.95 \$13.03 \$4.86 \$58.95 \$13.03	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE EVENT GROUP JALAPENOE MEXICAN RESTAURANT	Y Y Y Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y	N N N N N N N N N N N N N N N N N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2021. Last AWG payment received 1/14/2021. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020. Last AWG payment received 4/28/2020. Last AWG payment received 4/28/2020. Last AWG payment received 4/28/2020.
\$233.55 \$82.54 \$114.98 \$5.00 \$88.87 \$164.37 \$42.80 \$277.88 \$185.10 \$8.65 \$8.95 \$13.03 \$4.86 \$8.84 \$7.55 \$99.96	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE EVENT GROUP JALAPENDE MEXICAN RESTAURANT JOAHO CONSUMER IDBECT PERSONAL CARE LLC IDAHO CONSUMEN IDBECT PERSONAL CARE LLC	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y	N N N N N N N N	Last AWG payment received 4/4/2020. Last AWG payment received 4/16/2020. Last AWG payment received 7/18/2019. Last AWG payment received 7/18/2019. Last AWG payment received 3/12/2020. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020.
\$233.55 \$22.54 \$114.98 \$5.00 \$88.87 \$164.37 \$42.80 \$271.88 \$185.10 \$8.65 \$13.03 \$4.86 \$7.55 \$99.96 \$40.27 \$74.10	8/4/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HAPVEST CHADDS FORD LLC CESCAPHE EVENT GROUP JALAPENDE MEXICAN RESTAURANT JAHAPENDE MEXICAN RESTAURANT JAHA	A A A A A A A A A A A A A A A A A A A	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	A A A A A A A A A A A A A A A A A A A	N N N N N N N N N N N N N N N N N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2021. Last AWG payment received 1/14/2021. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020. Last AWG payment received 4/8/2020. Last AWG payment received 4/28/2020. Last AWG payment received 4/28/2020. Last AWG payment received 4/28/2021. Last AWG payment received 8/2/2021.
\$233.55 \$22.54 \$114.98 \$5.00 \$88.87 \$164.37 \$42.80 \$271.88 \$185.10 \$8.65 \$8.85 \$13.03 \$4.86 \$8.84 \$7.55 \$99.96 \$40.27 \$74.10 \$34.80	8/4/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE EVENT GROUP JALAPENDE MEXICAN RESTAURANT JALAPENDE JALAPENDE MEXICAN RESTAURANT JALAPENDE JA	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	A A A A A A A A A A A A A A A A A A A	N N N N N N N N N N N N N N N N N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2021. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020. Last AWG payment received 3/28/2020. Last AWG payment received 8/2/2021. Last AWG payment received 8/2/2021. Last AWG payment received 3/16/2020. Last AWG payment received 3/16/2020. Last AWG payment received 8/2/2021. Last AWG payment received 3/16/2020.
\$233.55 582.54 \$114.98 \$5,00 \$88.87 \$164.37 \$42.80 \$271.88 \$271.88 \$185.10 \$3.85.10 \$4.86 \$5.88.4 \$7.55 \$99.96 \$99.96 \$40.27 \$74.10 \$318.4	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE VENT GROUP JALAPENDE MEXICAN RESTAURANT JALAP	A A A A A A A A A A A A A A A A A A A	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N N N N N N N N N N N N N	Last AWG payment received 4/34/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 7/18/2019. Last AWG payment received 3/12/2020. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020. Last AWG payment received 4/28/2020. Last AWG payment received 4/28/2020. Last AWG payment received 8/2/2021. Last AWG payment received 8/2/2021. Last AWG payment received 8/2/2021. Last AWG payment received 8/13/2021.
\$233.55 \$22.54 \$114.98 \$5.00 \$88.87 \$164.37 \$42.80 \$271.88 \$185.10 \$8.65 \$8.85 \$13.03 \$4.86 \$7.55 \$99.96 \$40.27 \$74.10 \$37.80 \$124.42 \$113.80	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE EVENT GROUP JALAPENDE MEXICAN RESTAURANT JAHAPENDE MEXICAN RESTAURANT JAHA	A A A A A A A A A A A A A A A A A A A	4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N N N N N N N N N N N N N	Last AWG payment received 4/24/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 1/14/2021. Last AWG payment received 1/14/2021. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020. Last AWG payment received 4/8/2020. Last AWG payment received 4/28/2020. Last AWG payment received 4/28/2020. Last AWG payment received 3/16/2020. Last AWG payment received 8/13/2021.
\$233.55 582.54 \$114.98 \$5,00 \$88.87 \$164.37 \$42.80 \$77.58 \$185.10 \$3.65 \$3.85,10 \$4.86 \$13.03 \$4.86 \$5.84 \$7.55 \$99.96 \$99.96 \$40.27 \$74.10 \$318.40 \$318.41 \$318.	8/4/2021 8/10/2021 8/10/2021 8/10/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/13/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021 8/17/2021		MONGE & ASSOCIATES TEIDAY'S HEALTH AND NUTRITION HEALTH TAYLOR FRAC HOTEL VALENCIA HARVEST CHADDS FORD LLC CESCAPHE VENT GROUP JALAPENDE MEXICAN RESTAURANT JALAP	A A A A A A A A A A A A A A A A A A A	4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020 4/18/2020	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y	N N N N N N N N N N N N N N N N N N N	Last AWG payment received 4/34/2020. Last AWG payment received 4/10/2020. Last AWG payment received 7/18/2019. Last AWG payment received 7/18/2019. Last AWG payment received 3/12/2020. Last AWG payment received 3/12/2020. Last AWG payment received 4/6/2020. Last AWG payment received 4/28/2020. Last AWG payment received 4/28/2020. Last AWG payment received 8/2/2021. Last AWG payment received 8/2/2021. Last AWG payment received 8/2/2021. Last AWG payment received 8/13/2021.

\$85.83	8/24/2021	(b)(6)	CARROLLTON SPRINGS	Y	4/18/2020	Y	N	Last AWG payment received 3/9/2020.
\$286.43	8/24/2023	The same of the	CARROLLTON SPRINGS	- y	4/18/2020	Y	N	Last AWG payment received 3/24/2020.
\$204.21	8/24/2021	1 1	CARROLLTON SPRINGS	V	4/18/2020	Y	N.	Last AWG payment received 3/24/2020.
\$182.79	8/24/2021	1 1	CARROLLTON SPRINGS	У	4/18/2020	A.	N	Last AWG payment received 3/24/2020.
\$76.80	8/24/2021		HOOTERS OF AMERICA INC	Y-	4/18/2020	Y	N	Last AWG payment received 3/5/2020.
\$116.62	8/24/2021		CRUNCH FITNESS	Y.	4/18/2020	Y	N	Last AWG payment received 10/28/2020.
\$147.17	8/24/2021	1 1	GUCKENHEIMER ENTERPRISE	Y	4/18/2020	Α.	N	Last AWG payment received 10/26/2020
\$110.96	8/24/2021		FANATICS RETAIL GROUP FULFILLMENT	Y	4/18/2020	Υ	N	Last AWG payment received 6/18/2016.
\$142.66	8/2A/2021		WP ENGINE INC	Υ.	4/18/2020	Y	N.	Last AWG payment received 10/20/2020.
\$139.02	8/24/2021		AMERICAN BREAD COMPANY	y	4/18/2020	٧	N	Last AWG payment received 4/6/2020
\$96.28	8/24/2023		FANATICS RETAIL GROUP FULFILLMENT	N.		Y	N	Last AWG payment received 9/16/2019
\$149.70	8/24/2021		BARRY'S BOOTCAMP LLC	y	4/18/2020	Y	N	tast AWG payment received 4/9/2020.
\$16.12	3/24/2021	1 1	SOUTHERN GRAPHIC SYSTEMS	y	4/30/2020	Y	N	Last AWG payment received 3/24/2020.
571.78	8/25/2021		I MAC CONCESSIONS LLC	X-	4/18/2020	Y	N	No prior AWG payment.
512.52	8/25/2021		I MAC CONCESSIONS LLC	Y	4/18/2020	Y	N.	No prior AWG payment
\$23,39	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$48.12	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Υ	N	No prior AWG payment.
\$55.41	8/25/2021		1 MAC CONCESSIONS LLC	- Y	4/18/2020	Y	N	No prior AWG payment.
\$77.31	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$137.68	8/25/2021		J MAC CONCESSIONS LLC	y	4/18/2020	Y	N	No prior AWG payment
\$60.07	8/25/2021		J MAC CONCESSIONS LLC	y	4/18/2020	Y	N	No prior AWG payment.
\$34.95	8/25/2021	1 1	J MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$128.81	8/25/2021	1 (	I MAC CONCESSIONS LLC	¥-	4/18/2020	Υ	N	No prior AWG payment
585.84	8/25/2021		I MAC CONCESSIONS LLC	y	4/18/2020	Y	N	No prior AWG payment
\$13.93	8/25/2021		I MAC CONCESSIONS LLC	Y	4/18/2020	Y	N	No prior AWG payment.
\$94,07	8/25/2021		J MAC CONCESSIONS LLC	Y	4/18/2020	Υ	N	No prior AWG payment.
\$182.60	8/26/2021		LONG ISLAND TUTORIAL SERVICES INC		4/18/2020	Ŷ	N	Last AWG payment received 7/22/2021.
\$182.60	8/26/2021		LONG ISLAND TUTORIAL SERVICES INC	Y	4/18/2020	γ	TN.	Last AWG payment received 7/22/2021.
\$166.61	8/26/2021		IDAHO CONSUMER DIRECT PERSONAL CARE LLC	Y	4/18/2020	-Y	N	Last AWG payment 8/17/2021

Payment Amount	Date Received	Borrower Number	Employer Name	WG30/34 Sent	Date WG30/W34 was sent	AWG Payment	Unable to Locate (UTL) Borrower on Debt Manager Y/N	Comments:
\$3.341.00	6/4/2021		UC SAN DIEGO			N	y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them
5217.00	6/4/2021	(b)(6)	OC SALV DICOG	1		N	N	contacted to inform her to change the payment address
\$3,341.00	6/4/2021	10//0/	WASHINGTON UNIVERSITY IN STL	H		N	Y	This was a misdirected payment; should have been sent to Department of Energy funds forwarded to them.
\$146.86	6/10/2021	(b)(6)	NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	Last AWG payment received 10/13/2020. Payments 11/2/2020 - 6/9/2021 were voluntary. These are not AWG payments and are being reclassified as voluntary payment.
5180,00	6/10/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	Y	4/18/2020	N	N	First AWG payment received on this account. Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
\$133.93	6/14/2021		NEW YORK STATE HIGHER EDUCATION SERVICES CORP	N		N	N	First AWG payment received on this account, Prior payments were voluntary. These are not AWG payments and are being reclassified as voluntary payments.
5100.00	6/14/2021		PARKWOOD LANDSCAPE MAINTENANCE	N		N	Ń	Last AWG received 8/3/2020. Contacted employer to veril AWG payments. Not AWG
\$10,000.00	6/22/2021		IOWA SPECIALTY HOSPITALS & CLINICS	N		N.	. Y	Contacted payroll. Payment is a tuition assitance payment Not a garnishment. The borrower has account with Great Lakes.
\$30.00	6/22/2021	(b)(6)	MITCHELL FRASER	N		N	N	Payment was sent to wrong lockbox. Payment is a money order:
\$6,688,25	6/24/2021		DEFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Payment belongs to Great Lakes.
\$7,000.00	6/24/2021		OFFICE OF STATE TREASURER SOUTH CAROLINA	N		N	Y	Payment was sent to wrong lockbox. Contacted Finance. Unsure of servicer.
54,934.47	7/29/2021	N/A	UNC AT CHAPEL HILL	N/A	N/A	N	γ.	Special project refund. Contacted POC for further information.
\$108.00	8/3/2021	(b)(6)	N/A	N/A	N/A	N	N	Payment was sent to wrong lockbox. Payment is a personal check.
\$32.90	8/4/2021	N/A	N/A	N/A	N/A	N	N	Payment is a money order. Payment sent to wrong lockbo
\$15,000.00	8/9/2021	N/A	DEPARTMENT OF AGRICULTURE	N/A	N/A	N	N	Payment sent to wrong address.
\$54,070.00	8/16/2021	N/A	SHAWNEE COMMUNITY COLLEGE	N/A	N/A	N	N	Payment sent to wrong address.
\$15,000.00	8/17/2021	(b)(6)	LEXINGTON HEALTH INC	N	N/A	N	N	Payment is volutary deduction. TOP GA account. Advised employer to send future payments to correct address.
\$200.00	8/26/2021	N/A	N/A	N/A	N/A	N	Ψ.	Personal check. Sent to wrong address. Account belongs to Great Lakes.

Issue — (b)(5)	
0)(5)	
Background: (b)(5)	
Background: (b)(5)	
Recommendation: 1(b)(5)	
b)(5)	
(b)(5)	

From:

Sent:

To:

Cc:

Subject:

Piccolo, Marc

Greene, Chris

Thu, 30 Jul 2020 11:00:40 +0000

LaVia, Mark;Tyrrell, Pete Suspending AWG P.O. Box

)(5)	

P

marc

From: Szathmary, Michael

Sent: Fri, 28 May 2021 14:33:36 +0000

To: DMCScontracts@maximus.com;Johnston, Lamonica M;Karen M
Smith/MAXIMUS;nievlindbloom@maximus.com;Razmadze, Sophio;Robert Santos/MAXIMUS
Cc: Tyrrell, Pete;Bryant, Michael;Wise, Mark;Burris, Joshua;Wohlfiel, Luz

Subject: Temporary Re-Opening of AWG Lockbox

Attachments: smime.p7s

#### Maximus,

FSA will be re-opening the AWG lockbox effective May 31, 2021, for a period of up to six weeks to determine if any employers continue to send in AWG payments in violation of the CARES Act. FSA is requesting that Maximus provide daily reporting on AWG lockbox activity including a detail listing of the employers remitting payments, the borrowers being garnished, and garnishment payment amounts during this period. Any payments that are submitted to the AWG lockbox shall follow the normal process (posting, refunds, etc.) and Maximus will not be required to take any further actions on this group during this evaluation period for gauging borrower garnishment by relevant employers (calls/letter/etc.).

Please confirm receipt of this communication. If you have any questions, please respond to the group.

Mike Szathmary
DMCS Administrative Contracting Officer
FSA Acquisitions Directorate

Duty Hours: 7:30AM-4:00PM

Office: (404) 974-9261 Cell: (b)(6)

Sam Nunn Atlanta Federal Center 61 Forsyth Street SW, Suite 18T30-6

Atlanta GA 30303

michael.szathmary@ed.gov

StudentAid.gov



From: Tyrrell, Pete

Sent: Tue, 6 Jul 2021 12:54:52 +0000

To: Piccolo, Marc; Kane, John; LaVia, Mark; Bryant, Michael; Hankish, James; Albers,

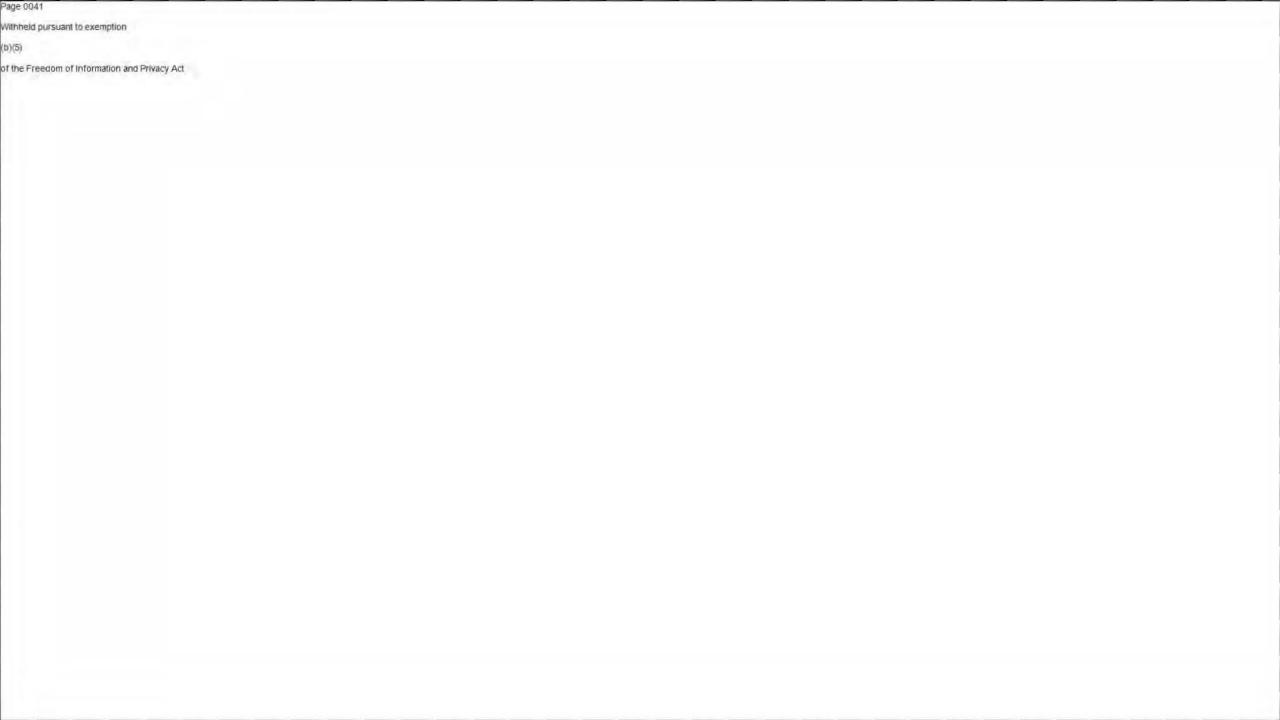
David; Hardiman, Darrick; Burris, Joshua (Joshua. Burris@ed.gov); Benson, Mark; Greene, Chris

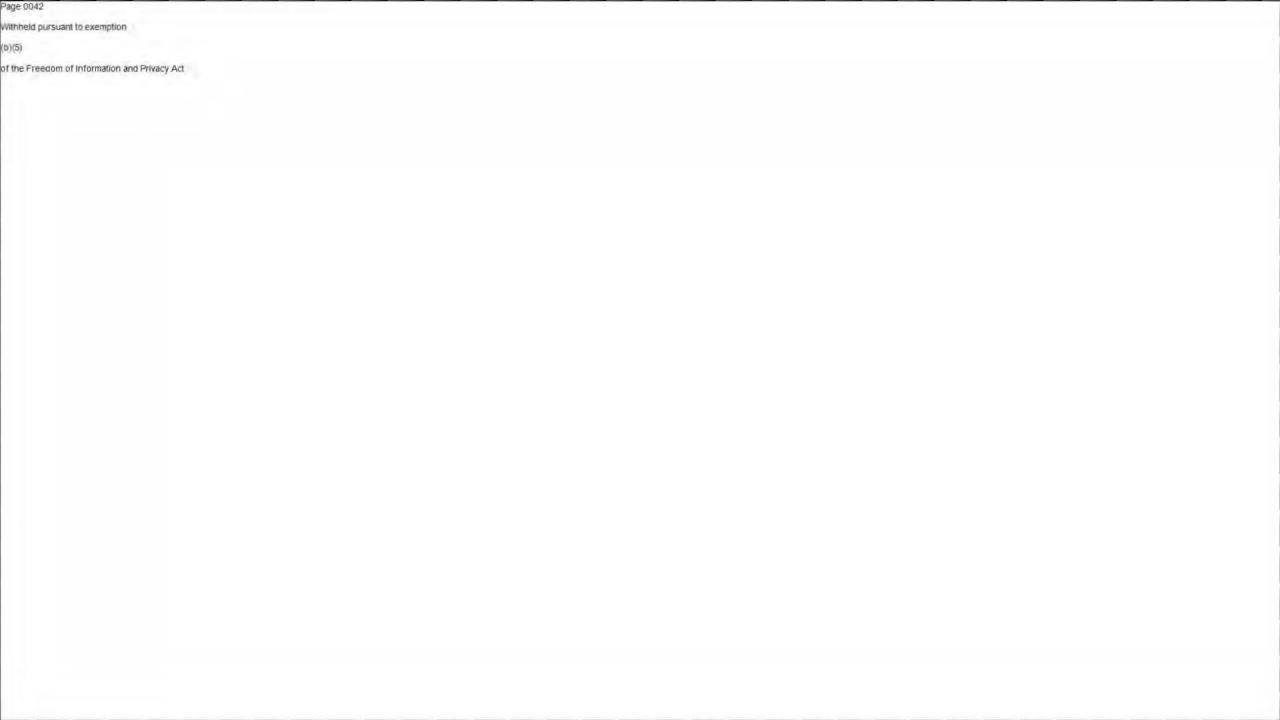
Subject: Updated Deck for 11am PCA discussion

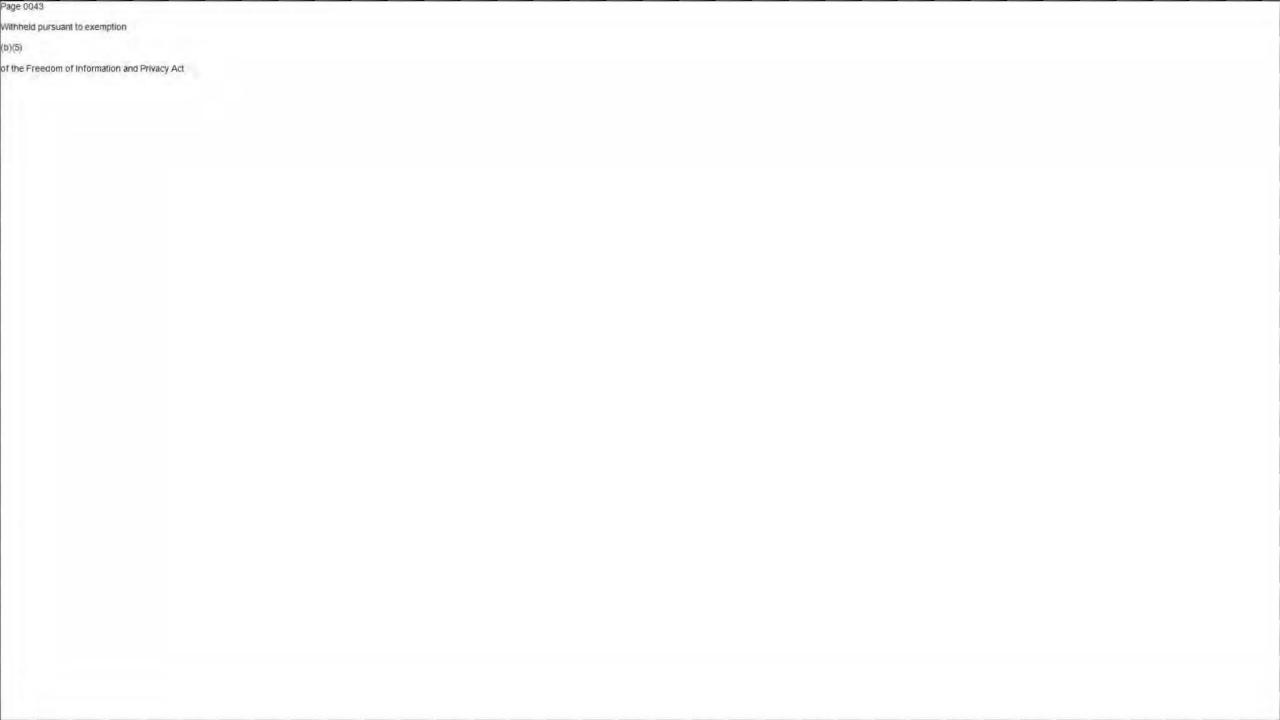
Attachments: PCAs Overview 062821 v9.pptx

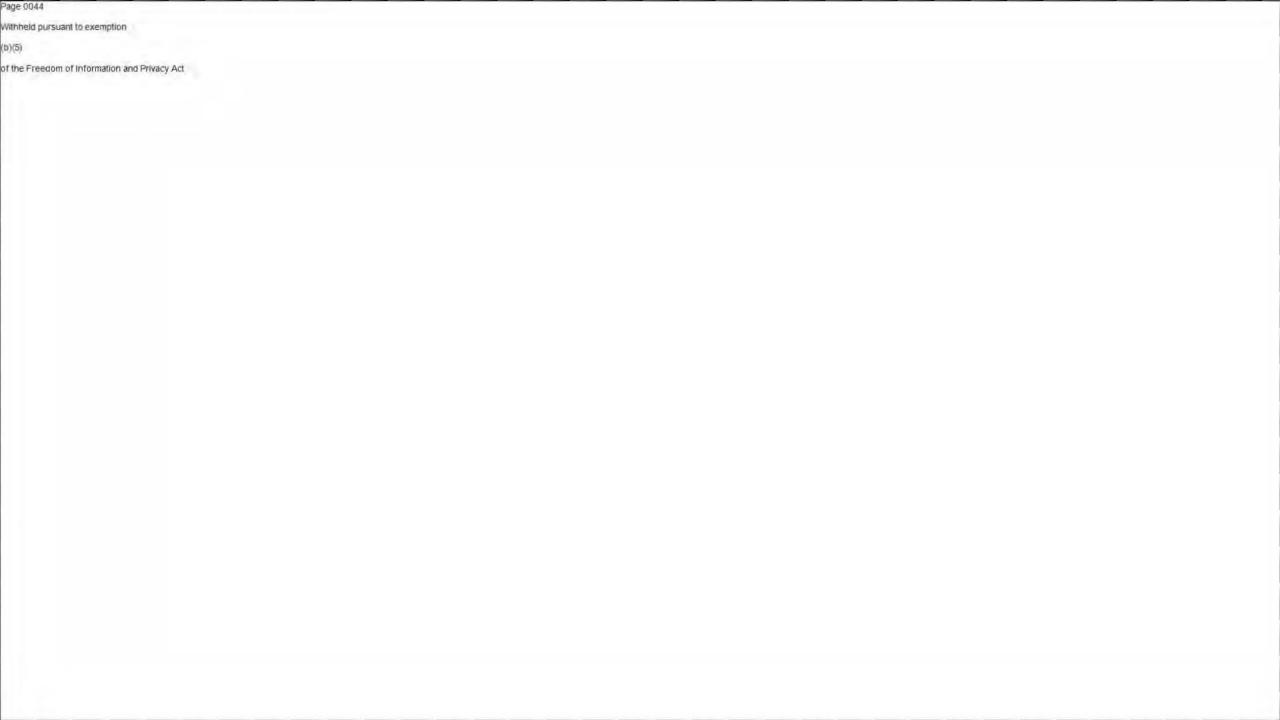
Here is the most recent draft that includes John Kane's recommendations and Acq's slides that Mark B provided....in case we don't get a chance to swap it out on the invite before the meeting.

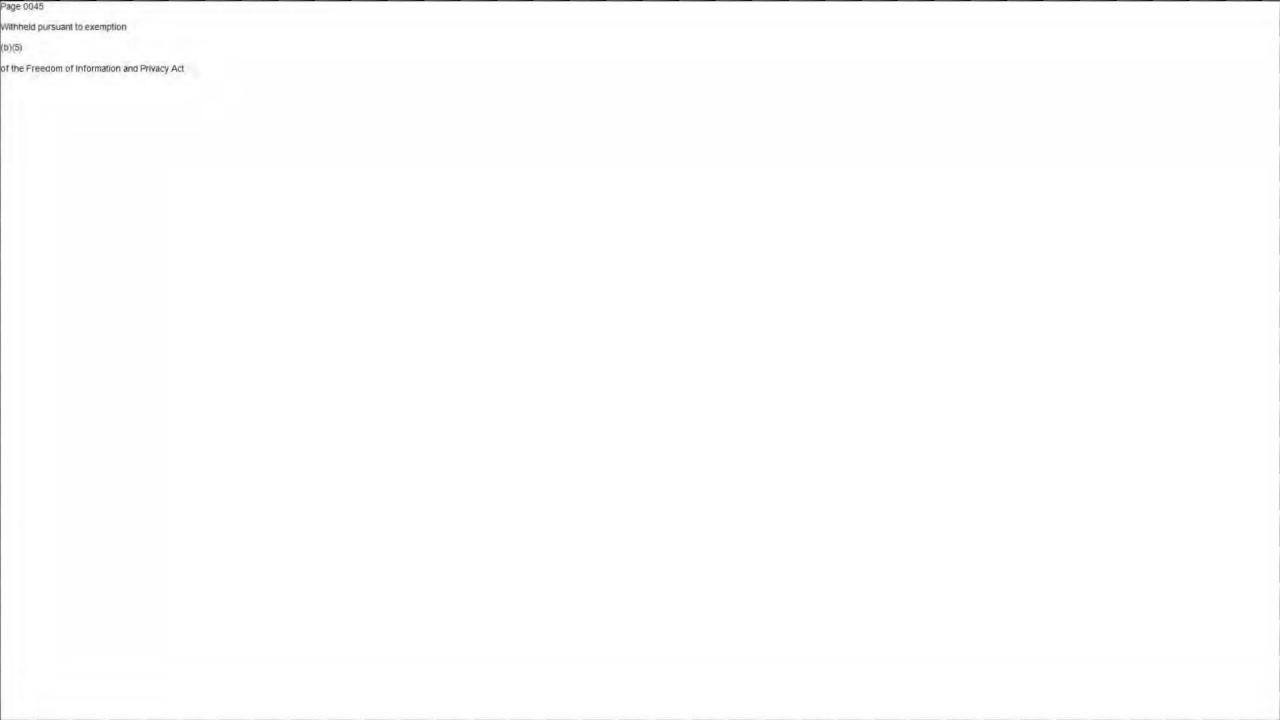
Pete Tyrrell | Senior Advisor Federal Student Aid Wanamaker Building, Philadelphia PA 19107 O: (215) 656-6014 C: (b)(6)

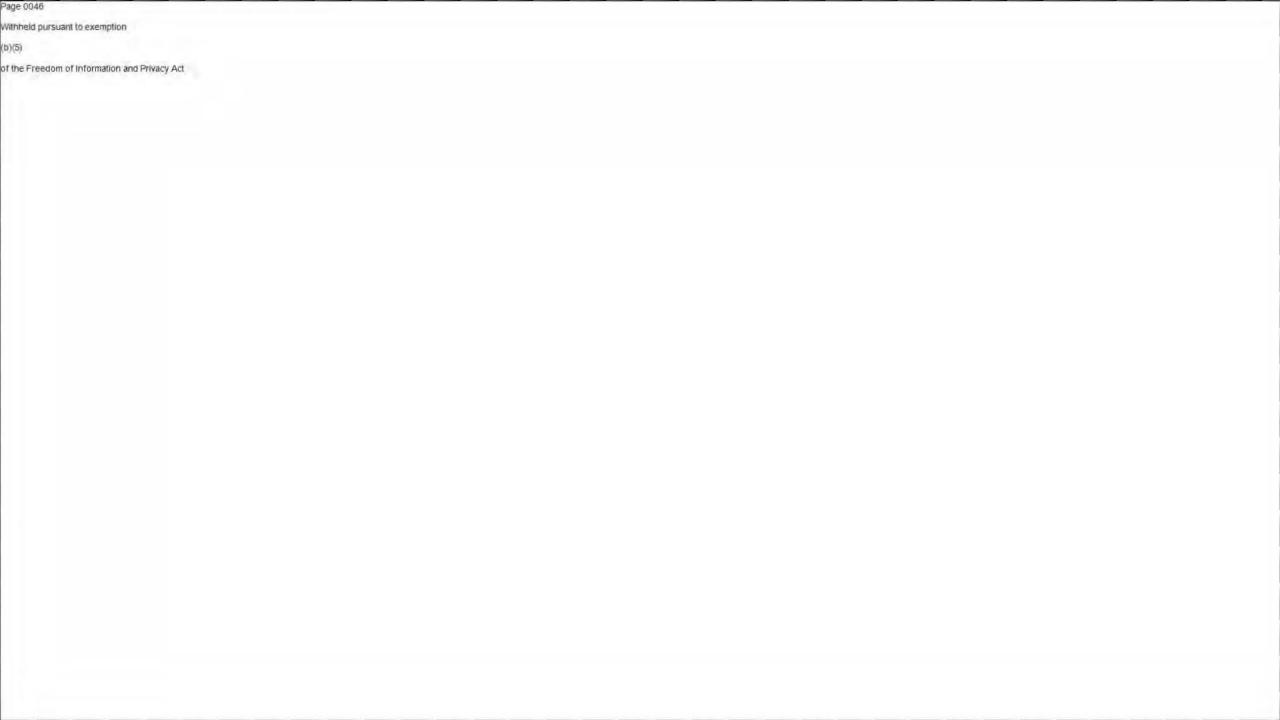


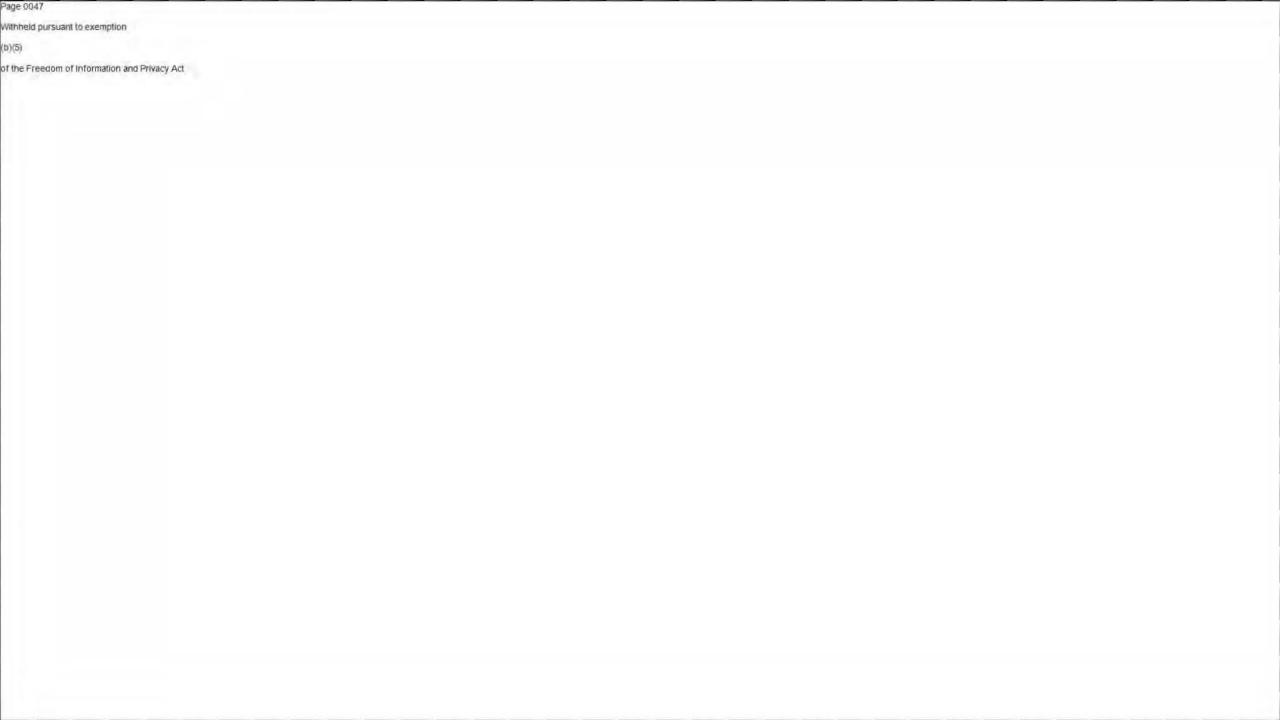


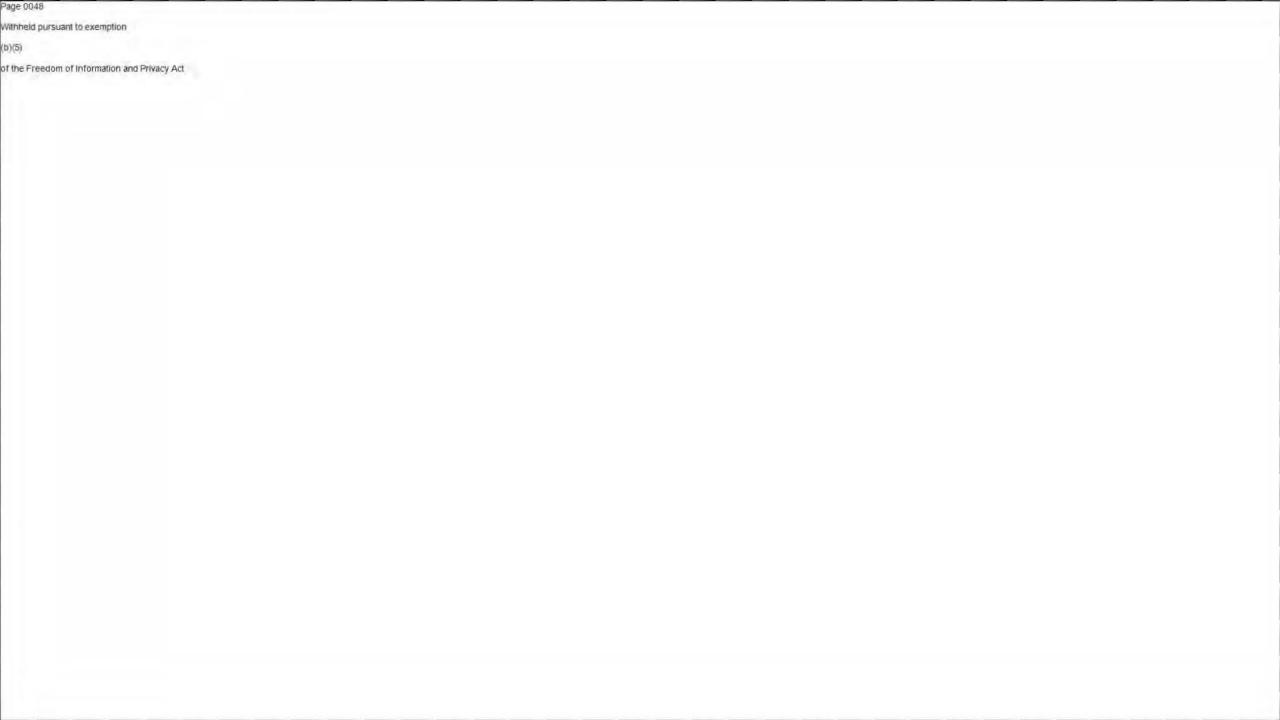


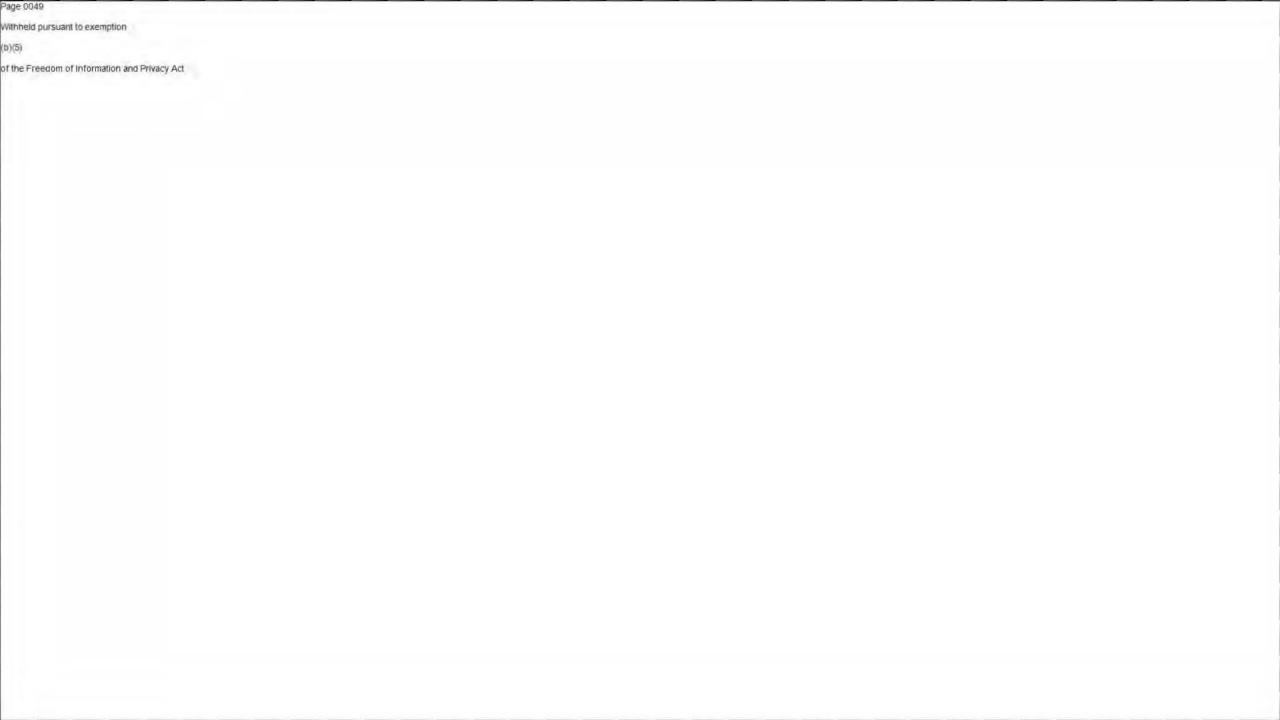


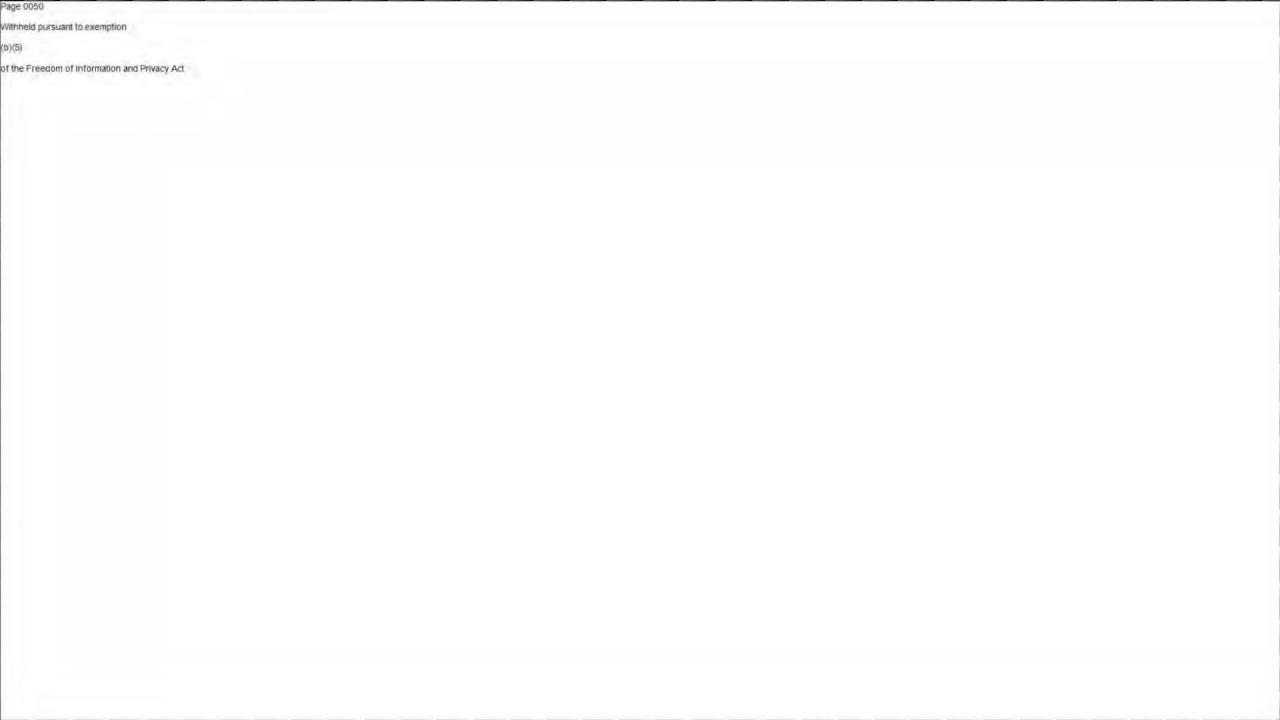


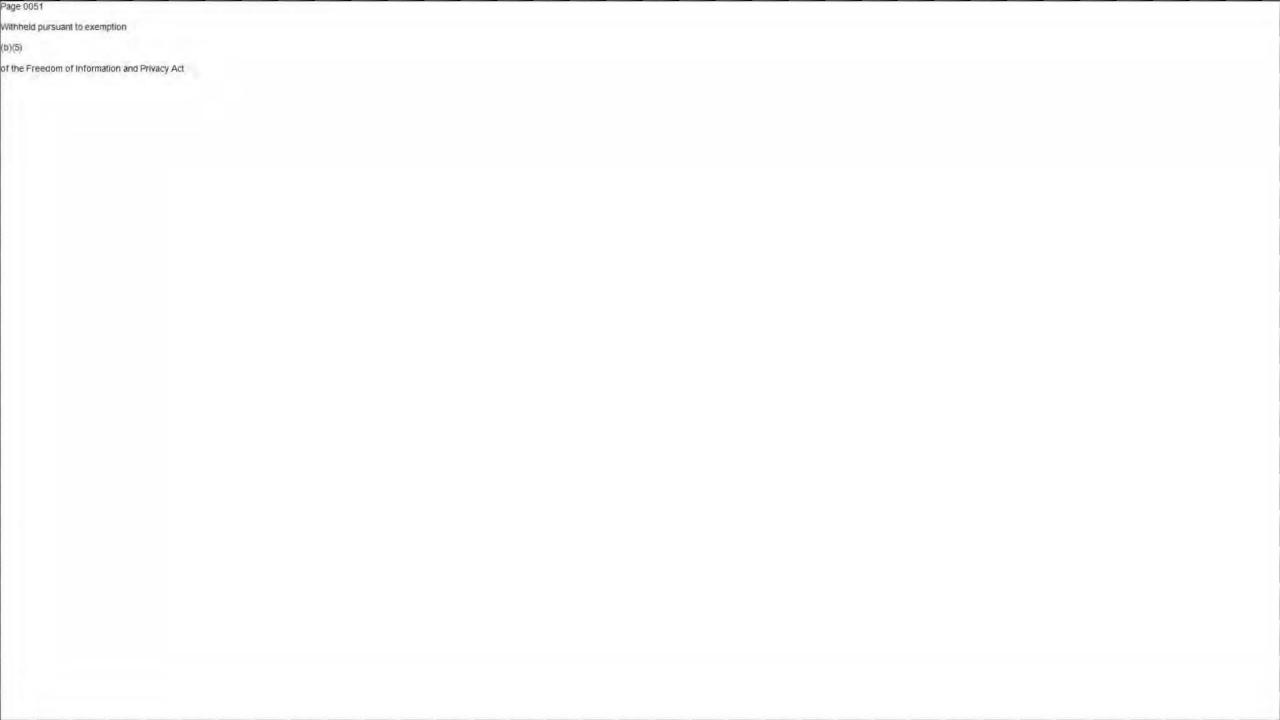


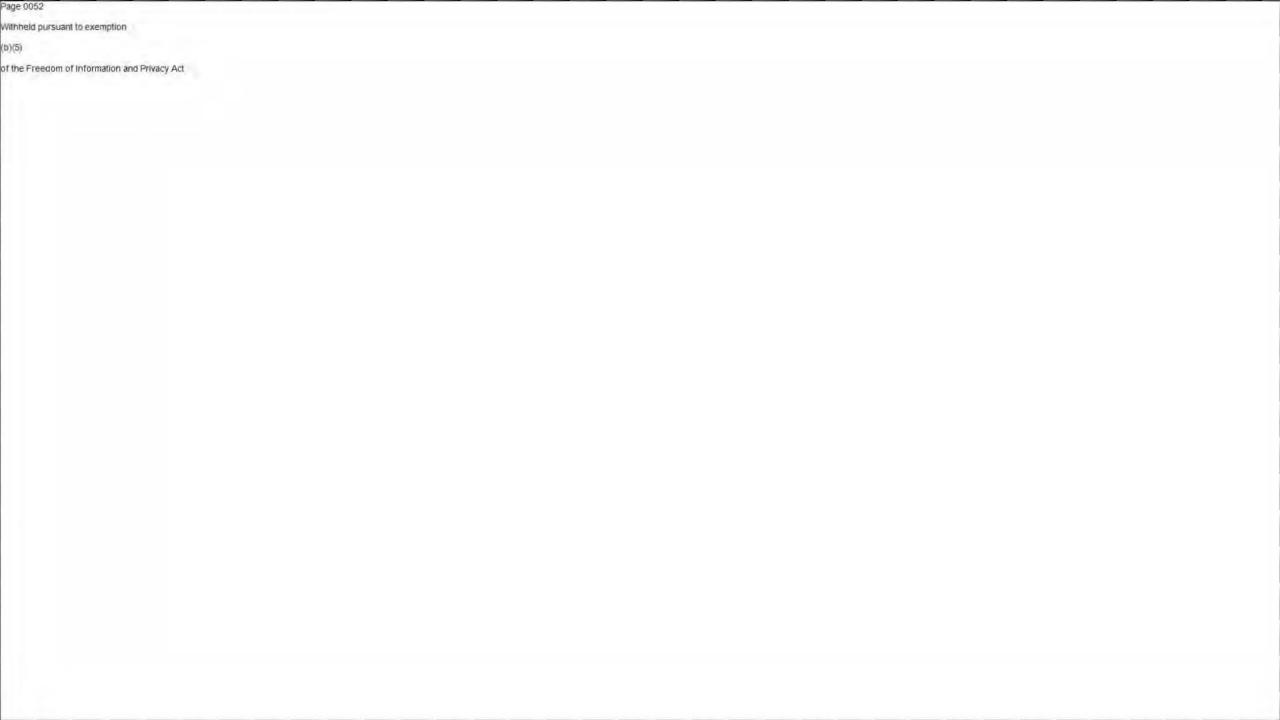


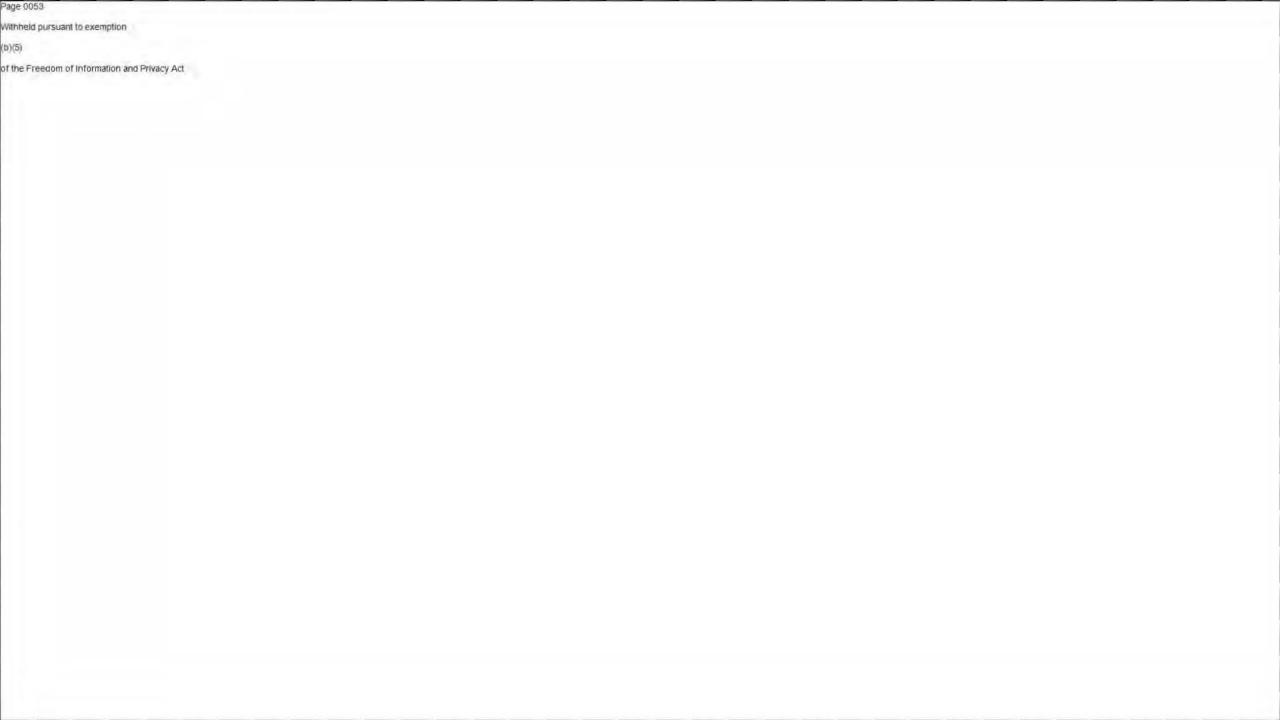


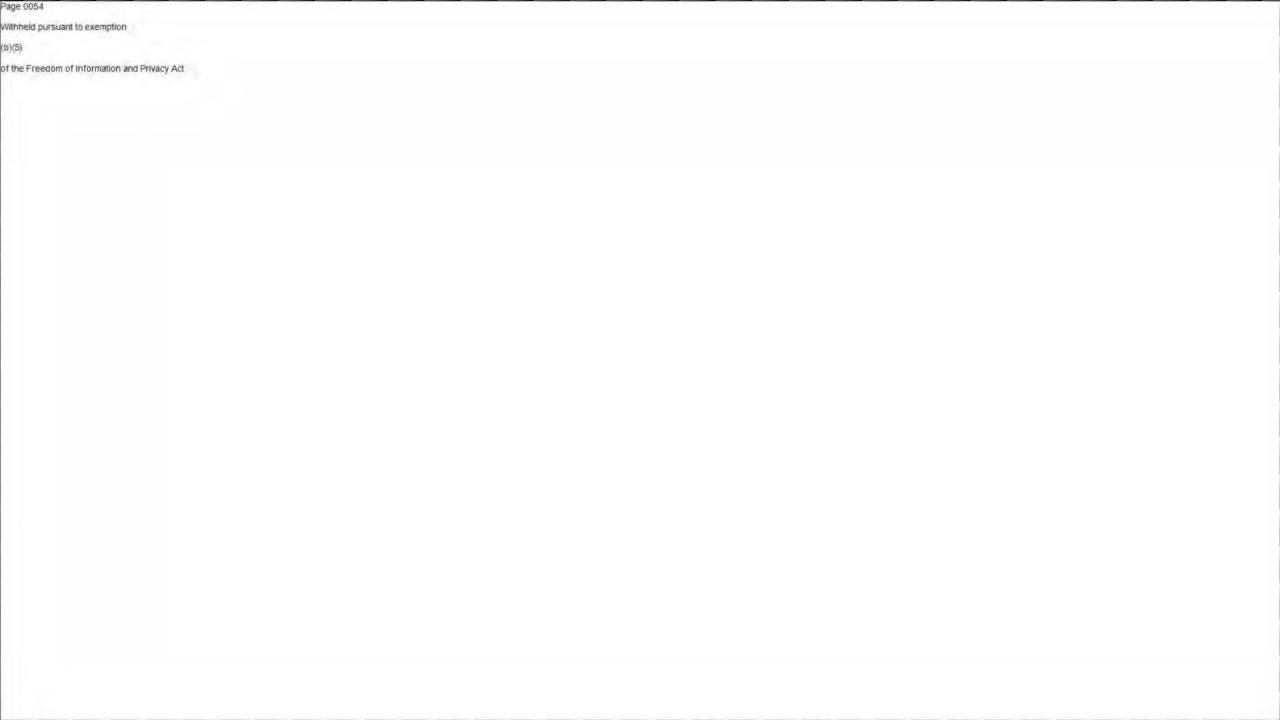


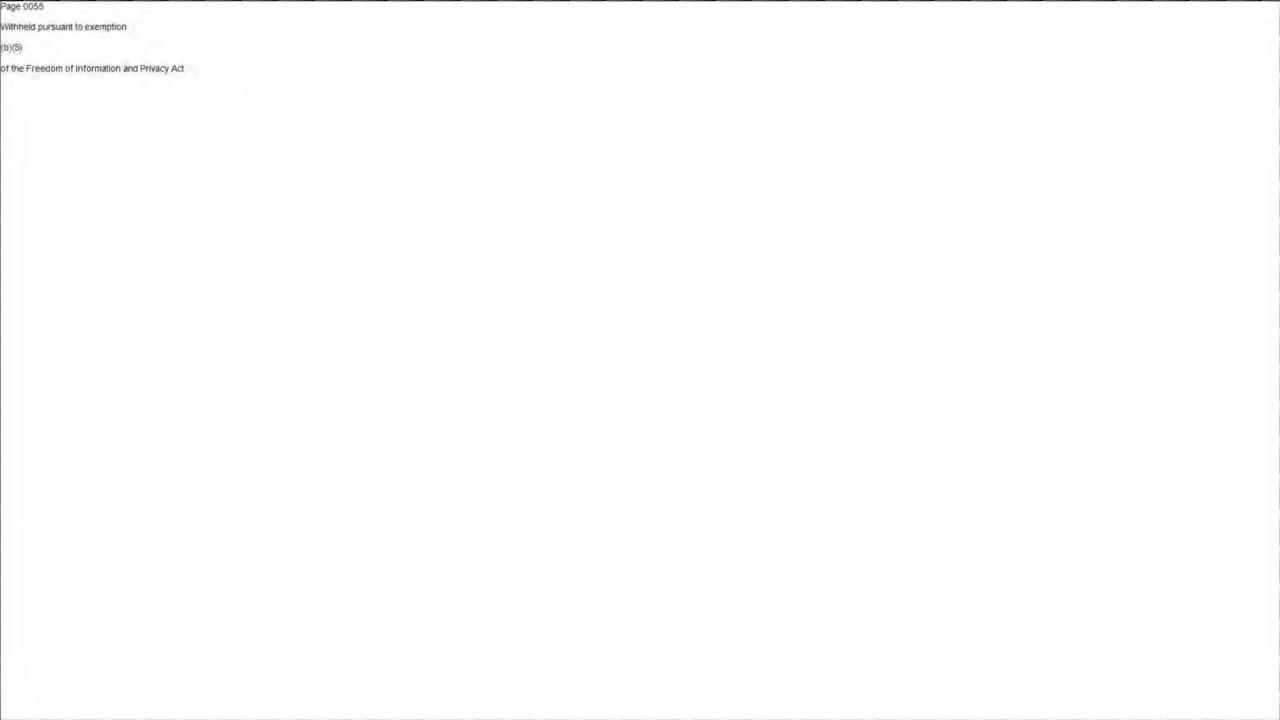












From: Pugh, James

Sent: Sun, 30 May 2021 00:29:28 +0000

To: Tyrrell, Pete; Piccolo, Marc; LaVia, Mark; O'Hara, Diana; Bryant,

Michael;Szathmary, Michael;Wise, Mark;Russo, Kami;Fenwick, Benjamin;Gupta, Asha;Lahjouji,

Adil; Shock, Edward; Valentine, Casey

Cc: Santos, Bob;Smith, Karen M;Salanik, Kathleen;Druckerman, Dave;Willoughby,

Leslie A;Lindbloom, Niev E

Subject: Weekly CARES Act Related CR/CCRs Status

Status as of May 29, 2021: Sorry for the multiple emails as there was a typo in the AWG Payment Summary total that has been corrected below. Have a great weekend.

- CCR 54533 Address Validation/Payment & Refund Display for Borrower Site: In Production
  - There have been 112,979 borrowers that have validated/updated their address on the Borrower Web Site (myeddebt.ed.gov) since it was deployed on April 9, 2020.
- CR 5478 / CCR 54569 National Emergency 2020 Stop Default Collection Activity AWG & TOP:
  - Weekly Refund Summary: Current on Refunds

Date	Total Refunds Sent to FMS
5/24/2021	649
5/25/2021	664
5/26/2021	589
5/27/2021	566
5/28/2021	47

 TOP Collections file (Payment/Offsets) table is updated with Thursday's (May 27) TOP file, which had 0 payments/offsets.

TOP Summary										
Timeframe	Number of Offsets	Total Dollar Amount			Average Offset Amount					
March 5 - 26, 2020	1,016,719	\$	2,115,710,445.27	\$	2,080.92					
April 2 - 30, 2020	145,205	\$	196,857,593.95	\$	1,355.72					
May 7 - 28, 2020	432	\$	206,410.75	\$	477.80					
June 4 - 25, 2020	8	\$	1,083.67	\$	135.46					
July 2 - 30, 2020	16	\$	2,146.36	\$	134.15					
August 6 - 27, 2020	3	\$	270.00	\$	90.00					
September 3 - 24, 2020	4	\$	1,636.76	\$	409.19					
October 1 - 29, 2020	2	\$	100.00	\$	50,00					
November 5 - 26, 2020	1	\$	50.00	\$	50.00					
December 3 - 31, 2020	1	\$	971.00	\$	971.00					
January 7 - 28, 2021	7	\$	=	\$	-					
February 4 - 25, 2021	2	\$	2,540.00	\$	1,270.00					
March 4 - 25, 2021	3	\$	40.05	\$	13.35					
April 1 - 29, 2021	4	\$	83,59	\$	20.90					
May 6, 2021	1	\$	60.00	\$	60.00					
May 13, 2021		\$	E 941	\$	-					
May 20, 2021		\$		\$	-					
May 27, 2021		\$	F	\$	2					
Total	1,162,401	\$	2,312,783,431.40	\$	1,989.66					

ONOTE: AWG Lockbox was temporarily closed effective as of October 30, 2020. Below table reflects the weekly AWG Payment totals from March 13, 2020 through October 30, 2020. FSA coordinated with US Treasury to have the AWG Lockbox temporarily closed and have all AWG payments after October 30 to be returned to the Employers (or their payroll vendors) by the USPS. The payments listed below after October 31, 2020 through May 28, 2021 are the result of Employers sending AWG payments to the Voluntary Payment Lockbox.

A	WG Payment	Sum	mary	
Timeframe	Number of Payments	Tot	al Dollar Amount	Average Payment Amount
March 13 - 27, 2020	318,171	\$	106,818,408.03	\$ 335.73
April 3 - 24, 2020	258,341	\$	89,788,423.06	\$ 347.56
May 1 - 29, 2020	104,908	\$	28,863,945.63	\$ 275.14
June 5 - 26, 2020	17,234	\$	3,632,623.72	\$ 210.78
July 3 - 31, 2020	16,638	\$	3,008,032.82	\$ 180.79
August 7 - 28, 2020	8,648	\$	1,741,450.73	\$ 201.37
September 4 - 25, 2020	4,069	\$	698,052.83	\$ 171.55
October 2 - 30, 2020	3,813	\$	656,196.71	\$ 172.09
November 6 - 27, 2020*	103	\$	16,819.26	\$ 163.29
December 4 - 25, 2020*	96	\$	20,000.29	\$ 208.34
January 1 - 29, 2021*	98	\$	13,035.21	\$ 133.01
February 5 - 26, 2021*	32	\$	6,420.09	\$ 200.63
March 5 - 26, 2021*	9	\$	782.29	\$ 86.92
April 2 - 30, 2021*	5	\$	481.41	\$ 96.28
May 7 - 28, 2021*	1	\$	23.50	\$ 23.50
Total	732,167	\$	235,264,695.58	\$ 321.33

### • CR 5530 / CCR 54992 - CARES Act Loan Rehabilitation Changes: In Production

 Table below reflects the Loan Rehabilitation Transfer to the TIVAS through May 29, 2021. The next scheduled TIVAS Loan Rehabilitation (Weekly) will be on June 5, 2021.

				TIVAS Re	hab Summary						
was.	2000	Total E	orrower	s Rehabilitated	Receive	d Misser	Payment Credit	N	o Payme	ent C	redits *
Date	Totals By	Count	%	\$	Count	%	S	Count	%		5
	# of Borrowers	43,891	100%	A + 205 000 500 4	19,639	45%	A . F.CO. DAT. D.C.T. C.A.	24,252	55%		707 000 574 77
April 25, 2020	# of Debts	196,933	100%	\$ 1,296,983,629.4	87,337	44%	\$ 569,945,067.64	109,596	56%	5	727,038,561,77
	# of Borrowers	42,392	100%		38,797	92%		3,595	8%		
May 2 - 30, 2020	# of Debts	188,916	100%	\$ 1,225,701,745.8	172,721	91%	\$ 1,104,463,321.28	16,195	9%	5	121,238,424.58
	# of Borrowers	34,233	100%		31,421	92%	1	2,812	8%	4	
June 6 - 27, 2020	# of Debts	153,691	100%	\$ 998,584,952.7	140,856	92%	\$ 900,741,302.40	12,835	8%	\$	97,843,650.33
	# of Borrowers	34,845	100%	4	32,206	92%		2,639	8%		
July 4 - 25, 2020	# of Debts	156,098	100%	\$ 1,005,808,110.9	144,331	92%	\$ 920,665,791.94	11,767	8%	\$	85,142,318.96
	# of Borrowers	43,008	100%	7	39,385	92%		3,623	8%	4	
August 1 - 29, 2020	# of Debts	194,779	100%	\$ 1,237,354,391.9	178,255	92%	\$ 1,120,391,197.86	16,524	8%	5	116,963,194.10
	# of Borrowers	42,005	100%	S MIGHEUR WIEL	38,625	92%	A TARLET IN THE	3,380	8%	1	and the last
September 5 - 26, 2020	# of Debts	188,094	100%	\$ 1,173,983,340.4	172,774	92%	\$ 1,068,610,140.63	15,320	8%	\$	105,373,199.77
Contraction of the Contraction o	# of Borrowers	55,738	100%	7 =	50,074	90%	4	5,664	10%	4	172,971,941.29
October 1 - 31, 2020	# of Debts	250,337	100%	\$ 1,561,643,909.6	2 224,769	90%	\$ 1,388,671,968.33	25,568	10%	\$	
	# of Borrowers	35,456	100%	S In Division	31,387	89%		4,069	11%	\$ 1	129,890,935.98
November 7 - 28, 2020	# of Debts	158,979	100%	\$ 1,050,690,172.0	140,922	89%	\$ 920,799,236.02	18,057	11%		
	# of Borrowers	24,084	100%	Z	19.581	81%		4,503	19%	\$ 1	
December 5 - 26, 2020	# of Debts	110,116	100%	\$ 750,259,686.2	89,582	81%	\$ 612,301,466.77	20,534	19%		137,958,219.44
	# of Borrowers	24,544	100%	IV-VETT-COLUM	18,680	76%	S 10.00 00 0	5,864	24%	4	WIELDS
January 2 - 30, 2021	# of Debts	111,393	100%	\$ 773,970,664.4	84,422	76%	\$ 589,191,522.25	26,971	24%	\$	184,779,142,19
OF STREET	# of Borrowers	14,383	100%	Y PERCHASIAN	13,109	91%		1,274	9%	-	
February 6 - 27, 2021	# of Debts	65,304	100%	\$ 447,634,074.2	59,389	91%	\$ 406,104,895.49	5,915	9%	\$	41,529,178.71
95 /4 5 (5500000	# of Borrowers	14,993	100%	1. 020005-2005	13,690	91%	4 - 200000000000000000000000000000000000	1,303	9%	25.7	10/02/02/19
March 6 - 27, 2021	# of Debts	68,547	100%	\$ 481,304,895.0	62,406	91%	\$ 437,920,740.37	6,141	9%	S	43,384,154.66
	# of Borrowers	14,391	100%	ar respectively approximately	12,964	90%		1.427 10%		100	SE ONE STREET
April 3 - 24, 2021	# of Debts	66,145	100%	\$ 461,536,287.7	59,357	90%	\$ 415,056,178.53	6,788	10%	\$	46,480,109.24
W. 15	# of Borrowers	3,806	100%	m 0839023290403	3,296	87%	G STATE	510	13%	1200	The factor and the second
May 2, 2021	# of Debts	17,568	100%	\$ 117,157,841.3	15,208	87%	\$ 100,208,097.11	2,360	13%	\$	16,949,744.26
the second	# of Borrowers	3,176	100%	v comment	2.862	90%	W STUDEN	314	10%	-	
May 8, 2021	# of Debts	14,207	100%	\$ 93,656,364.9	7 12,810	90%	\$ 84,656,193.84	1,397	10%	\$	9,000,171.13
The same of the sa	# of Borrowers	2,966	100%	W	2,502	84%	v - I - I - I - I - I - I - I - I - I -	464	16%		
May 15, 2021	# of Debts	13,405	100%	\$ 90,319,356.4	11,309	84%	\$ 76,500,802.05	2,096	16%	S	13,818,554.37
	# of Borrowers	3,419	100%		3,145	92%		274	8%		
May 22, 2021	# of Debts	15,325	100%	\$ 103,968,802.5	14,051	92%	\$ 94,434,169.38	1,274	8%	\$	9,534,633.16
	# of Borrowers	3,678	100%		3,239	88%		439	12%		
May 29, 2021	# of Debts	16,398	100%	\$ 113,415,423.3	14,334	87%	\$ 99,399,135.92	2,064	13%	\$	14,016,287.38
	# of Debts	441,008	100%		374,602	85%	T- 3	66,406	15%		
CARES Act Total	# of Debts	1.986.235	100%	\$ 12,983,973,649.1	1,684,833	85%	\$ 10,910,061,227.81	301,402	15%	\$ 2	2,073,912,421.32
	# of Debts  * Borrowers Ma	THE GRANDER WAS A STATE OF			1,084,833	85%		301,402	15%		

Table below reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through May 11, 2021. The next scheduled Perkins Loan Rehabilitation will run on June 8, 2021 (Monthly on the 2nd Tuesday of the Month).

	-10-				Perkins Reha	os Summary							
1000	The second second	Total B	orrowei	s Rel	habilitated	Received	Misse	d Pay	ment Credit	No	Payme	ent C	redits*
Date	Totals By	Count	%		5	Count	%		\$	Count	%		5
May 12, 2020	# of Borrowers	885	100%	S	3,117,504.68	392	44%	s	1.315.838.55	493	56%	s	1,801,666,13
May 12, 2020	# of Debts	1,108	100%	3	5,117,304.06	490	44%	3	1,513,656.33	618	56%	3	1,801,000,13
June 9. 2020	# of Borrowers	433	100%	s	1.368.844.03	378	87%	s	1.196.537.39	55	13%	S	172,306,64
June 9, 2020	# of Debts	544	100%	3	1,308,844.03	475	87%	3	1,130,337-33	69	13%	3	172,300.04
July 14, 2020	# of Borrowers	536	100%	S	1.915.803.07	491	92%	s	1.723.651.69	45	8%	s	192,151,38
July 14, 2020	# of Debts	686	100%	3	1,913,803.07	620	90%	5	1,723,031.09	66	10%	2	192,131.36
A	# of Borrowers	447	100%	Š	1,500,799.11	401	90%	Ś	1,305,187,67	46	10%	s	ADE 514 88
August 11, 2020	# of Debts	568	100%	2	1,500,799.11	513	90%	9	1,303,187,67	55	10%	3	195,611.44
September 8, 2020	# of Borrowers	441	100%	Ś	1,495,119.54	402	91%	s	1,354,788.65	39	9%	Ś	\$ 140,330,89
september 8, 2020	# of Debts	576	100%	3	1,495,119.54	526	91%	2		1,354,/88.65	50	9%	3
October 13, 2020	# of Borrowers	669	100%	5	2,279,171.65	629	94%	5	2,157,704.64	40 6	6%	5	121,467.01
October 13, 2020	# of Debts	862	100%	3	\$ 2,279,171.03	809	94%	3		.53	6%	3	121,467.01
November 10, 2020	# of Borrowers	524	100%	s	\$ 1,839,050.70	483	92%		\$ 1,715,346.63	41	8%	\$	123,704.07
November 10, 2020	# of Debts	662	100%	3	1,839,030.70	614	93%	2		48	7%		
December 8, 2020	# of Borrowers	490	100%	s	1,754,841.50	456	93%	s	1,648,831.90	34	7%	4 5	106,009.60
December 8, 2020	# of Debts	629	100%	3	1,734,841.30	588	93%	2		2,040,032.30	41	7%	3
January 12, 2021	# of Borrowers	328	100%	S	1.057.274.20	277	84%	Ś	867,903.08	51	16%	% s	189,371,12
January 12, 2021	# of Debts	419	100%	٠	1,037,274,20	353	84%	\$ 807,303.08		66 16%	ب	109,3/1,12	
February 9, 2021	# of Borrowers	411	100%	5	1,343,700.56	246	60%	s	815,770.13	165	40%	s	527,930.43
rebruary 5, 2021	# of Debts	539	100%	, p	1,343,700.30	315	58%	2	013,770.13	224	42%	3	327,330.43
March 9, 2021	# of Borrowers	200	100%	S	815,618.51	177	89%	Ś	709.543.84	23	12%	s	106,074.67
Wid1CIT 3, 2021	# of Debts	265	100%	3	013,010-31	234	88%	3	705,343,64	31	12%	3	100,074.07
April 13, 2021	# of Borrowers	310	100%	5	1,082,541.04	227	73%	\$	769,964.16	83	27%	s	312,576.88
April 13, 2021	# of Debts	387	100%	3	1,002,341.04	291	75%	3	703,304.10	96	25%	2	312,370.88
May 11 2021	# of Borrowers	528	100%	s	1,423,672.28	186	35%	S	715,150,41	342	65%	s	708,521.87
May 11, 2021	# of Debts	619	100%	5	1,425,072,28	255	41%	,	/13,130.41	364	59%	3	/00,021.8/
CARES Act Total	# of Borrowers	6,202	100%	\$	20,993,940.87	4,745	77%	s	16,296,218.74	1,457	23%		4,697,722.13
AND MANAGEMENT	# of Debts	7,864	100%	K.	The second second second	6,083	77%		the state of the process of the state of the	1,781	23%		AND DESCRIPTION OF THE PARTY OF

Let us know if you have any questions on this week's status.

### Thank you,

#### Jim Pugh, PMP®

Director, Software Delivery Debt Management and Collections System (DMCS)

#### **MAXIMUS Federal**

Office: 240.772.3733 Mobile: (b)(6)

JamesPugh@maximus.com

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From:

Benson, Mark

Sent:

Fri, 30 Oct 2020 13:46:05 +0000

To:

Pioneer; ERS/Alltran; Action Financial; Bass; Central Research; Coast Professionals;Credit Adjustments;FH Cann;ICR (ICRcontractexecs@icrsolutions.net);National

Credit; National Recoveries; PBCM; Reliant Capital

Bryant, Michael; Cross, Maxine; Gomes, Milene; Howell, Lawannah; Laine,

Douglas; Patillo, Aquita; Russo, Kami; Searcy, Hunter; Shea, Sarah; Thorne, Richard; Tyrrell, Pete

Subject:

AWG Lockbox

#### Contract Administrators -

Federal Student Aid has directed the Treasury Department to temporarily close the Administrative Wage Garnishment (AWG) lockbox, effective October 31, 2020 through December 31, 2020. Any AWG payments received during this time will be returned to the employer unopened.

Communications regarding this action will be sent to those employers that have continued to send AWG payments; notices will also be sent to impacted borrowers. These communications will be sent the week of November 2, 2020.

Please acknowledge receipt.

Mark Benson Contracting Officer Federal Student Aid, Business Process Operations Team U.S. Department of Education

Office: 404-974-9400

Cell #: (b)(6)

Sent:	Wed, 5 May 2021 17:35:36 +0000
To:	LaVia, Mark; Piccolo, Marc
Subject:	AWG Lockbox - Temporary Re-opening
As requested, he	ere are some points around temporarily re-opening the AWG Lockbox
(b)(5)	The are some points around temporarity to opening the Awa Lockbox
(b)(5)	are pretty straight forward (b)(5)
(b)(5)	
Happy to discus	i.
Pete Tyrrell   Sen	ior Advisor
Federal Student A	
	ing, Philadelphia PA 19107
O: (215) 656-6014	
C: (b)(6)	

Tyrrell, Pete

From:

From: Seeley, Theresa L

**Sent:** Tue, 27 Jul 2021 13:26:12 +0000

To: Tyrrell, Pete

Cc: Smith, Karen M;Salanik, Kathleen

Subject: AWG Lockbox Analysis - Updated PPT as of 7/23

Attachments: CARES ACT Stop AWG Non-Compliant Reporting prior to shutdown and after

start-up 072721.pptx

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

### Good Morning,

Please see attached for the updated AWG Lockbox Analysis presentation with data through 7/23/2021.

Thank you

### Theresa Seeley

Research Analyst, Business Operations

Debt Management and Collections System (DMCS)

#### Maximus Federal

Remote: Deerfield, NY, Eastern Time

Mobile: (b)(6)

TheresaLSeeley@maximus.com

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CARES Act Stop Wage Garnishment Comparison of 10/30/20 (prior to Lockbox Shutdown) to 7/23/21

## Non-Compliant Employers Garnishing Wages

History of Administrative Wage GarnishmentAs of 10/23/20, OIG reported FSA continued to receive wage garnishments for 1,930 borrowers.As of 10/30/20, DMCS continued to receive wage garnishments from 1,400 employers impacting 2,283 borrowers. The AWG Lockbox was shut down on 10/30/20 and payments were returned to the employers as undeliverable.Re-opened AWG Lockbox on 5/31/21.Started receiving AWG payments on 6/4/21. Through 7/23/21, received 140 payments: 129 employer wage garnishment payments from 37 employers11 misdirected voluntary paymentsThe 129 employer wage garnishment payments were received from 37 employers impacting 41 borrowers. Continued to receive payments from two employers that also garnished in October 2020 impacting 3 borrowers. Ardent Health Services (2 borrowers / 6 payments ) and Olympia Family Restaurant (1 borrower / 2 payments).MFS performed an outreach to the 37 employers that sent AWG payments between 6/4/21 and 7/23/21.28 - Confirmed will stopSome reasons provided for sending payments include: Thought CARES Act ended 6/1/21Unaware of CARES ActEmployer did not understand garnishment was for student loanCheck returned so employer thought they needed to send check againEmployee returned from leave; cease garnishment missedEmployee was rehired; cease garnishment missedReplacement shock for ald AMC shocks. I off value response for small variety limble

## **AWG Non-Compliant Employers**

Borrower or Employer Contact from 10/1/20 – 10/30/20 wage garnishmentsAs of 7/23:62 borrowers called in regarding garnishments continuing after 10/30/20 and asking for a status on refunds.24 employers called in questioning why checks were being returned after 10/30/20.Employers Accessing the Employer Address Web PageAs of 7/23, 392 unique employers used the employer website to update their demographic information / FEIN.

## **AWG Non-Compliant Employers**

Summary:By closing the AWG lockbox and returning the checks, the employers stopped sending garnishment checks.Received payments when the AWG lockbox reopened effective 5/31/21 through 6/25/21 from 2 of the 1,400 employers that garnished in the month of October 2020.Most AWG payments received are one-offs where the employers have sent in only one set of payments.Employer outreach is proving to be effective. No new payments were received for those employers where MFS left messages or where contact was made and the employer said they would research.Recommendations:

(b)(5)

# AWG Non-Compliant Employers (5/31/21-7/23/21)

Employer	Number of Borrowers Affected	Number of Payments Received from Employer	Unique Payment Dates	Last Effective Payment Date by Employer	Date Outreach Made to Employer	Results of Contacting Employer
ARDENT HEALTH SERVICES	2	6	3	6/16/2021	6/24/2021	Confirmed they will stop
SURGE STAFFING	2	4	1	6/14/2021	6/18/2021	Thought CARES Act ended; confirmed they will stop
OASIS OUTSOURCING INC	2	2	1	6/16/2021	6/17/021	New payroll service; unaware CARES Act; confirmed they will stop
SUPERIOR TECHNICAL CERAMICS	2	1	1	7/8/2021	7/9/2021	Replacement check from 9/10/2019.
PENNSYLVANIA TURNPIKE COMMISSION	1	31	1	7/15/2021	7/16/2021	Replacement Check
PENDER VETERINARY CENTRE	1	13	1	6/21/2021	6/22/2021	Thought CARES Act ended; confirmed they will stop
BHP BILLITON PETROLEUM	1	11	11	7/8/2021	7/9/2021	Spoke with payroll. Opened ticket for further research. Would not confirm at this time if garnishment would stop.
OUR HOUSE INC	1	8	8	9/22/2020	7/19/2021	Confirmed they will stop
BAYOU CONCRETE LLC	1	5	5	6/17/2021	6/16/2021	Confirmed they will stop
AUTORIDAD DE CARRETERAS	1	5	2	6/16/2021	7/19/2021	Unable to leave voicemail with employer; contacted borrower
AUBURN UNIVERSITY AT MONTGOMERY	1	3	1	6/14/2021	7/2/2021	Confirmed they will stop
LOAD KING MFG	1	2	1	6/4/2021	6/16/2021	Replacement Check from 2/19/20
SILKTOWN ROOFING, INC	1	2	1	6/4/2021	6/16/2021	Confirmed they will stop
WILLIAMS-SONOMA INC	1	2	3	6/16/2021	6/24/2021	Confirmed they will stop
HEAT TREATING SERVICES	1	2	1	6/8/2021	6/16/2021	Confirmed they will stop
ALCOTT HR GROUP	1	2	2	6/16/2021	6/16/2021	Confirmed they will stop
MCDONALD'S	1	2	1	6/16/2021	7/1/2021	Confirmed they will stop
WHOLE FOODS	1	2	1	6/16/2021	7/14/2021	Left voicemail
OLYMPIA FAMILY RESTAURANT	1	2	1	6/21/2021	6/29/2021	Payments sent in error; confirmed they will stop
J&M SMOG & AUTO REPAIR	1	2	1	6/21/2021	6/22/2021	Thought CARES Act ended; confirmed they will stop
DBI SERVICES LLC	1	1	1	6/4/2021	6/30/2021	Employer unaware of CARES Act; confirmed they will stop
THOMAS JEFFERSON FOU.	1	1	1	6/4/2021	6/16/2021	Replacement Check from 4/28/20
SWIFT BEEF COMPANY C/O	1	1	1	6/4/2021	7/2/2021	Confirmed they will stop
WHITE RIVER MARINE LLC	1	1	1	6/10/2021	6/16/2021	Confirmed they will stop

# AWG Non-Compliant Employers (5/31/21-7/23/21)

Employer	Number of Borrowers Affected	Number of Payments Received from Employer	Unique Payment Dates	Last Effective Payment Date by Employer	Date Outreach Made to Employer	Results of Contacting Employer
ROUSES ENTERPRISES LLC	1	1	1	6/11/2021	6/16/2021	Confirmed they will stop
UPS	1	1	1	6/11/2021	6/16/2021	Confirmed they will stop
SOUTHEAST CONNECTIONS LLC	1	1	1	6/15/2021	7/8/2021	Confirmed they will stop
BEST WESTERN ROSEVILLE INN	1	1	1	6/16/2021	6/29/2021	Payroll unaware of CARES Act; emailed notice to employer; confirmed they will stop
NORTHWEST ARKANSAS EMPLOYEES LLC	1	1	1	6/25/2021	6/29/2021	Thought CARES Act ended; confirmed they will stop
CHS INC	1	1	1	7/8/2021	7/9/2021	Confirmed they will stop
MANATEE COUNTY SCHOOL DISTRICT	1	1	1	7/8/2021	7/12/2021	Confirmed they will stop
PYURE SALON	1	1	1	7/15/2021	7/16/2021	Spoke with payroll. They will contact their payroll department to confirm cease garnishment.
CITY WINERY	1	ı	1	7/15/2021	7/22/2021	Left voicemail
CREE INC	1	1	1	7/16/2021	7/20/2021	Payroll aware of previous notices to cease, will research to determine why ADP sent check
SKILCRAFT LLC	1	1	1	7/20/2021	7/22/2021	Left voicemail
SLEEP NUMBER CORPORATION	1	1	1	7/21/2021	7/22/2021	Left voicemail
LONG ISLAND TUTORIAL SERVICES INC	1	1	1	7/22/2021	7/23/2021	Unable to identify one borrower; reached out to employer for assistance

## **Enhanced Calling Measures Pre-Lockbox Shutdown**

Per the request of FSA, MFS took greater measures to escalate Stop Wage Garnishment outreach efforts with non-compliant employers having larger rosters (9 or more). The following data represents those employers where stopped garnishment had not been achieved as of 10/30/20.

Employer	# of Borrowers Receiving Garnishment	Confirmed Stopped Garnishment	Confirmed Stopped (Date)	Employer Outreach Attempts (includes phone calls and emails)	Voice Message Left	Made Contact and Spoke to Representative
7ELEVEN	64	No		56	Yes	Yes
PARKER HANNIFIN	53	No		10	Yes	No
COMMUNICATIONS TEST DESIGN	42	No		4	No	No
GOODWILL	31	No		50	Yes	Yes
HYATT	28	No		53	Yes	Yes
HEARTHSIDE FOOD SOLUTIONS	28	No		6	Yes	Yes
LOEWS HOTELS	19	No		11	Yes	Yes
WASTE MANAGEMENT	18	No		5	Yes	No
MAVERIK COUNTRY STORES	15	No		6	Yes	No
TACO BELL	13	No		35	Yes	Yes
THE PARADIES SHOPS	12	No		22	Yes	No
EXETER FINANCE	11	No		8	Yes	No
GLAXOSMITHKLINE	11	No		2	Yes	No
BURBERRY	9	No		31	Yes	Yes

Since reopening the lockbox on 5/31/21, no AWG payments have been received from these employers.

## Top 20 AWG Non-Compliant Employers (10/19/20-10/30/20)

Employer	Number of Borrowers Affected	Last Effective Payment Date by Employer
HEARTHSIDE FOOD SOLUTIONS*	18	10/28/2020
GLAXOSMITHKLINE*	11	10/26/2020
PARKER HANNIFIN*	10	10/20/2020
COMMUNICATIONS TEST DESIGN*	6	10/26/2020
EXETER FINANCE*	6	10/20/2020
EMPLOYEE OF INDEPENDENT 7ELEVEN	6	10/26/2020
RAINBOW USA	5	10/29/2020
MAVERIK COUNTRY STORES*	5	10/28/2020
INTERDENT SERVICE	5	10/29/2020
APEX LABORATORY	4	10/20/2020
THE PARADIES SHOPS	4	10/20/2020
TUESDAY MORNING	4	10/20/2020
GPM INVESTMENTS	4	10/26/2020
HUDSON RIVER HEALTHCARE	4	10/29/2020
HELMER SCIENTIFIC	4	10/23/2020
OCEAN SPRAY CRANBERRIES	3	10/20/2020
DS SERVICES OF AMERICA	3	10/23/2020
SOUTH CAROLINA STATE UNIVERSITY	3	10/20/2020
HYATT*	3	10/29/2020

<sup>\*</sup>These employers were identified as part of our Top 20 enhanced calling measures. Since reopening the lockbox on 5/31/21, no AWG payments have been received from these employers.

# **Non-Compliant Employers Garnishing Wages**

AWG File Receipt Date	Number of AWG payments received	# of Employers garnishing wages	# of Borrowers impacted	Employers confirmed to stop*	Borrowers impacted by Employer confirmed to stop
10/1/20 - 10/30/20	3,452	1,400	2,283	212	334
5/31/21 - 6/4/21	8	6	6	6	6
6/7/21 - 6/11/21	10	8	9	8	9
6/14/21 - 6/18/21	28	12	15	10	13
6/21/21 - 6/25/21	21	7	7	7	7
6/28/21 - 7/2/21	1	1	1	1	1
7/5/21 – 7/9/21	15	4	5	3	4
7/12/21 - 7/16/21	42	4	5	2	3
7/19/21 - 7/23/21	4	4	4	1	1

<sup>\*</sup>Employer is not a unique number if the employer sent payments multiple weeks. For example, Ardent Health Services sent payments the weeks of 6/7, 6/14, and 6/21; employers confirmed stop is reflected each of those weeks.

From: Salanik, Kathleen

**Sent:** Wed, 30 Jun 2021 21:14:24 +0000 **To:** Tyrrell, Pete;Bryant, Michael

Cc: Santos, Bob; Smith, Karen M; Seeley, Theresa L; Pugh, James

Subject: AWG Lockbox Analysis - Updated PPT

Attachments: CARES ACT Stop AWG Non-Compliant Reporting prior to shutdown and after

start-up 063021.pptx

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### Pete and Mike,

Attached is the updated presentation on the analysis of re-opening the AWG lockbox. We have provided initial slides with the summary, new data on phone calls from borrowers or employers after the lockbox closure, and then recommendations (also pasted below). The subsequent slides have the supporting data with the last slide that includes the comparison data for the full month of October 2020 compared to the 4 weeks of data from the AWG lockbox re-opening.

Please let us know if this addresses the updates you requested and if you have any additional questions.

### History of Administrative Wage Garnishment

- As of 10/23/20, OIG reported FSA continued to receive wage garnishments for 1,930 borrowers.
- As of 10/30/20, DMCS continued to receive wage garnishments from 1,400 employers impacting 2,283 borrowers.
- The AWG Lockbox was shut down on 10/30/20 and payments were returned to the employers as undeliverable.
- Re-opened AWG Lockbox on 5/31/21.
  - Started receiving AWG payments on 6/4/21.
  - Through 6/25/21, received 78 payments:
    - 67 employer wage garnishment payments from 25 employers
    - 11 misdirected voluntary payments
  - The 67 employer wage garnishment payments were received from 25 employers impacting 28 borrowers.
    - Continued to receive payments from two employers that also garnished in October 2020 impacting 3 borrowers.
      - Ardent Health Services (2 borrowers / 6 payments) and Olympia Family Restaurant (1 borrower / 2 payments).
- MFS performed an outreach to the 25 employers that sent AWG payments between 6/4/21 and 6/25/21.
  - 19 Confirmed will stop
    - Some reasons provided for sending payments include:
      - Thought CARES Act ended 6/1/21
      - Unaware of CARES Act
      - Employer did not understand garnishment was for student loan

- Check returned so employer thought they needed to send check again
- · Employee returned from leave; cease garnishment missed
- · Employee was rehired; cease garnishment missed
- Replacement check for old AWG check
- 4 Left voice message for employers
- 2 Unable to leave voicemail

### Borrower or Employer Contact from 10/1/20 - 10/30/20 on wage garnishments

- 61 borrowers called in regarding garnishments continuing after 10/30/20 and asking for a status on refunds.
- 24 employers called in questioning why checks were being returned after 10/30/20.

#### Employers Accessing the Employer Address Web Page

 339 unique employers used the employer website to update their demographic information / FEIN.

#### Summary:

Recommendations:

- . By closing the AWG lockbox and returning the checks, the employers stopped sending garnishment checks.
  - Received payments when the AWG lockbox reopened effective 5/31/21 through 6/25/21 from only 2 of the 1,400 employers that garnished in the month of October

(b)(5)	

Best Regards,

Kathleen

Kathleen Salanik Program Manager Debt Management and Collections System (DMCS) Maximus Federal Remote: Olney, MD, Eastern Time Mobile: (b)(6) KathleenSalanik@maximus.com

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CARES Act Stop Wage Garnishment Comparison of 10/30/20 (prior to Lockbox Shutdown) to 6/25/21 (1 month resumption of Lockbox being Reopened)

# Non-Compliant Employers Garnishing Wages

History of Administrative Wage GarnishmentAs of 10/23/20, OIG reported FSA continued to receive wage garnishments for 1,930 borrowers. As of 10/30/20, DMCS continued to receive wage garnishments from 1,400 employers impacting 2,283 borrowers. The AWG Lockbox was shut down on 10/30/20 and payments were returned to the employers as undeliverable.Re-opened AWG Lockbox on 5/31/21.Started receiving AWG payments on 6/4/21. Through 6/25/21, received 78 payments: 67 employer wage garnishment payments from 25 employers11 misdirected voluntary paymentsThe 67 employer wage garnishment payments were received from 25 employers impacting 28 borrowers. Continued to receive payments from two employers that also garnished in October 2020 impacting 3 borrowers. Ardent Health Services (2 borrowers / 6 payments ) and Olympia Family Restaurant (1 borrower / 2 payments).MFS performed an outreach to the 25 employers that sent AWG payments between 6/4/21 and 6/25/21.19 - Confirmed will stopSome reasons provided for sending payments include: Thought CARES Act ended 6/1/21Unaware of CARES ActEmployer did not understand garnishment was for student loanCheck returned so employer thought they needed to send check againEmployee returned from leave; cease garnishment missedEmployee was rehired; cease garnishment missedReplacement shock for ald AMC shock A Laft value response for small variety limble

## **AWG Non-Compliant Employers**

Borrower or Employer Contact from 10/1/20 – 10/30/20 wage garnishments61 borrowers called in regarding garnishments continuing after 10/30/20 and asking for a status on refunds.24 employers called in questioning why checks were being returned after 10/30/20.Employers Accessing the Employer Address Web Page339 unique employers used the employer website to update their demographic information / FEIN.

# **AWG Non-Compliant Employers**

Summary:By closing the AWG lockbox and returning the checks, the employers stopped sending garnishment checks.Received payments when the AWG lockbox reopened effective 5/31/21 through 6/25/21 from 2 of the 1,400 employers that garnished in the month of October

2020.Recommer		ne month of october	
5)	iuations.		

# AWG Non-Compliant Employers (5/31/21-6/25/21)

Employer	Number of Borrowers Affected	Number of Payments Received from Employer	Unique Payment Dates	Last Effective Payment Date by Employer	Date Outreach Made to Employer	Results of contacting Employer
ARDENT HEALTH SERVICES	2	6	3	6/16/2021	6/24/2021	Confirmed they will stop
SURGE STAFFING	2	4	1	6/14/2021	6/18/2021	Thought CARES Act ended; confirmed they will stop
OASIS OUTSOURCING INC	2	2	1	6/16/2021	6/17/021	New payroll service; unaware CARES Act; confirmed they will stop
PENDER VETERINARY CENTRE	1	13	1	6/21/2021	6/22/2021	Thought CARES Act ended; confirmed they will stop
BAYOU CONCRETE LLC	1	5	5	6/17/2021	6/16/2021	Confirmed they will stop
AUTORIDAD DE CARRETERAS	1	4	1	6/16/2021	6/29/2021	Unable to leave voicemail with employer; contacted borrower
AUBURN UNIVERSITY AT MONTGOMERY	1	3	1	6/14/2021	6/29/2021	Left voicemail
LOAD KING MFG	1	2	1	6/4/2021	6/16/2021	Replacement Check from 2/19/20
SILKTOWN ROOFING, INC	1	2	1	6/4/2021	6/16/2021	Confirmed they will stop
WILLIAMS-SONOMA INC	1	2	3	6/16/2021	6/24/2021	Confirmed they will stop
HEAT TREATING SERVICES	1	2	1	6/8/2021	6/16/2021	Confirmed they will stop
ALCOTT HR GROUP	1	2	2	6/16/2021	6/16/2021	Confirmed they will stop
MCDONALD'S	1	2	1	6/16/2021	6/29/2021	Left voicemail
WHOLE FOODS	1	2	1	6/16/2021	6/29/2021	Left voicemail
OLYMPIA FAMILY RESTAURANT	1	2	1	6/21/2021	6/29/2021	Payments sent in error; confirmed they will stop
J&M SMOG & AUTO REPAIR	1	2	1	6/21/2021	6/22/2021	Thought CARES Act ended; confirmed they will stop
DBI SERVICES LLC	1	1	1	6/4/2021	6/30/2021	Employer unaware of CARES Act; confirmed they will sto
THOMAS JEFFERSON FOU.	1	1	1	6/4/2021	6/16/2021	Replacement Check from 4/28/20
SWIFT BEEF COMPANY C/O	1	1	1	6/4/2021	6/16/20216/29/202 1	Employer researchingUnable to leave voicemail
WHITE RIVER MARINE LLC	1	1	1	6/10/2021	6/16/2021	Confirmed they will stop
ROUSES ENTERPRISES LLC	1	1	1	6/11/2021	6/16/2021	Confirmed they will stop
UPS	1	1	1	6/11/2021	6/16/2021	Confirmed they will stop
SOUTHEAST CONNECTIONS LLC	1	1	1	6/15/2021	6/29/2021	Left voicemail
BEST WESTERN ROSEVILLE INN	1	1	1	6/16/2021	6/29/2021	Payroll unaware of CARES Act; emailed notice to employer; confirmed they will stop
NORTHWEST ARKANSAS EMPLOYEES LLC	1	1	1	6/25/2021	6/29/2021	Thought CARES Act ended; confirmed they will stop

# **Enhanced Calling Measures Pre-Lockbox Shutdown**

Per the request of FSA, MFS took greater measures to escalate Stop Wage Garnishment outreach efforts with non-compliant employers having larger rosters (9 or more). The following data represents those employers where stopped garnishment had not been achieved as of 10/30/20.

Employer	# of Borrowers Receiving Garnishment	Confirmed Stopped Garnishment	Confirmed Stopped (Date)	Employer Outreach Attempts (includes phone calls and emails)	Voice Message Left	Made Contact and Spoke to Representative
7ELEVEN	64	No		56	Yes	Yes
PARKER HANNIFIN	53	No		10	Yes	No
COMMUNICATIONS TEST DESIGN	42	No		4	No	No
GOODWILL	31	No		50	Yes	Yes
HYATT	28	No		53	Yes	Yes
HEARTHSIDE FOOD SOLUTIONS	28	No		6	Yes	Yes
LOEWS HOTELS	19	No		11	Yes	Yes
WASTE MANAGEMENT	18	No		5	Yes	No
MAVERIK COUNTRY STORES	15	No		6	Yes	No
TACO BELL	13	No		35	Yes	Yes
THE PARADIES SHOPS	12	No		22	Yes	No
EXETER FINANCE	11	No		8	Yes	No
GLAXOSMITHKLINE	11	No		2	Yes	No
BURBERRY	9	No		31	Yes	Yes

Since reopening the lockbox on 5/31/21, no AWG payments have been received from these employers.

# Top 20 AWG Non-Compliant Employers (10/19/20-10/30/20)

Employer	Number of Borrowers Affected	Last Effective Payment Date by Employer
HEARTHSIDE FOOD SOLUTIONS*	18	10/28/2020
GLAXOSMITHKLINE*	11	10/26/2020
PARKER HANNIFIN*	10	10/20/2020
COMMUNICATIONS TEST DESIGN*	6	10/26/2020
EXETER FINANCE*	6	10/20/2020
EMPLOYEE OF INDEPENDENT 7ELEVEN	6	10/26/2020
RAINBOW USA	5	10/29/2020
MAVERIK COUNTRY STORES*	5	10/28/2020
INTERDENT SERVICE	5	10/29/2020
APEX LABORATORY	4	10/20/2020
THE PARADIES SHOPS	4	10/20/2020
TUESDAY MORNING	4	10/20/2020
GPM INVESTMENTS	4	10/26/2020
HUDSON RIVER HEALTHCARE	4	10/29/2020
HELMER SCIENTIFIC	4	10/23/2020
OCEAN SPRAY CRANBERRIES	3	10/20/2020
DS SERVICES OF AMERICA	3	10/23/2020
SOUTH CAROLINA STATE UNIVERSITY	3	10/20/2020
HYATT*	3	10/29/2020

<sup>\*</sup>These employers were identified as part of our Top 20 enhanced calling measures. Since reopening the lockbox on 5/31/21, no AWG payments have been received from these employers.

# **Non-Compliant Employers Garnishing Wages**

AWG File Receipt Date	Number of AWG payments received	# of Employers garnishing wages	# of Borrowers impacted	Employer Outreach Attempts	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
10/1/20 - 10/30/20	3,452	1,400	2,283	1,834	212	334
5/31/21 - 6/25/21	67	25	28	25	19	22

From: Salanik, Kathleen

**Sent:** Mon, 28 Jun 2021 15:25:00 +0000

To: Tyrrell, Pete Cc: Santos, Bob

Subject: AWG Lockbox Analysis Meeting

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#### Pete -

Welcome back from your vacation. I hope you had some relaxing time off.

I wanted to let you know we have set up the meeting to go over the analysis of the AWG lockbox reopening for tomorrow at 11:30 am. It appears that Mike Szathmary will be out of the office however, so please let me know if you'd like to keep the meeting for tomorrow or move it to Wednesday when Mike can join. Other FSA invitees include Mike Bryant, Mark Wise, and Steve Tu.

#### Best Regards,

Kathleen Salanik
Program Manager
Debt Management and Collections System (DMCS)
Maximus Federal
Remote: Olney, MD, Eastern Time
Mobile: (b)(6)

KathleenSalanik@maximus.com

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From: Smith, Karen M

**Sent:** Tue, 23 Feb 2021 14:10:13 +0000

To: Tyrrell, Pete

Cc: Santos, Bob F;Pugh, James

Subject: AWG Payments Received in Voluntary Lockbox Post 10/30/2020

Per your request to Below is the updated AWG payment received chart showing AWG payments received through the voluntary payment lockbox:

	NG Payment Su		Contraction of
Timeframe	Number of Payments	Total Dollar Amount	Average Payment Amount
March 13 - 27, 2020	318,171	\$ 106,818,408.03	\$ 335.73
April 3 - 24, 2020	258,341	\$ 89,788,423.06	\$ 347.56
May 1 - 29, 2020	104,908	\$ 28,863,945.63	\$ 275.14
June 5 - 26, 2020	17,234	\$ 3,632,623.72	\$ 210.78
July 3 - 31, 2020	16,638	\$ 3,008,032.82	\$ 180.79
August 7 - 28, 2020	8,648	\$ 1,741,450.73	\$ 201.37
September 4 - 25, 2020	4,069	\$ 698,052.83	\$ 171.55
October 2 - 30, 2020	3,813	\$ 656,196.71	\$ 172.09
November 6-27, 2020*	103	\$16,819.26	\$ 163.29
December 4-25, 2020*	96	\$20,000.29	\$ 208.34
January 1-29, 2021*	98	\$13,035.21	\$ 133.01
February 5-19, 2021*	29	\$5,917.48	\$ 204.05
Total	732,148	\$ 235,262,905.77	\$ 321.33

Thank you,

#### Karen M Smith

Senior Director Business and Financial Operations Debt Management and Collections System (DMCS)

#### **Maximus Federal**

5202 Presidents Court Frederick, MD 21703 Mobile:(b)(6)

Karenmsmith@maximus.com

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From: Piccolo, Marc

**Sent:** Wed, 16 Jun 2021 11:15:55 +0000

To: LaVia, Mark;Tyrrell, Pete;Bryant, Michael

**Subject:** AWG payments

Mike – I believe we have a few employers that have sent AWG payments in since we opened the mailbox. Do you have a list of the employers?

Thanks

Marc

From: Mcnally, Paul

Sent: Mon, 9 Nov 2020 14:26:17 +0000

To: Bryant, Michael; Burris, Joshua; Fenwick, Benjamin; Hardiman, Darrick; Johnston,

Lamonica M;LaVia, Mark;Lindbloom, Niev E;Mcnally, Paul;Piccolo, Marc;Pugh, James;Santos, Bob F;Shock, Edward;Smith, Karen M;Szathmary, Michael;Tyrrell, Pete;Willoughby, Leslie A;Wise, Mark

Subject: AWG weekly report 11/9

Attachments: CARES ACT Stop AWG Non-Compliant Reporting 1109.pptx

### Good morning,

Attached is the weekly summary report for AWG related activities through 11/6/2020. No payments were posted to the lockbox after 10/30. Data slides on outreach and non-compliant employer counts were removed as there is no data to report.

I am out of the office the rest of the day. If the matter is urgent, please contact Bob Santos.

Sincerely,

### Paul McNally, PMP®, MBA

Partner and Continuous Improvement Director Debt Management and Collections Systems (DMCS) MAXIMUS Federal

5202 President's Court, Suite 200 Frederick, MD 21703

Office: 240.772.3853 Mobile: (b)(6)

paulmcnally@maximus.com

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CARES Act Stop Wage Garnishment Weekly Report (through 11/6) 11/9/2020

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10	Weekly Rehab Summary Update – Perkins

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

Scope: FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 - Borrower CARES Act AWG Lockbox Closure notice will be sent to the population October 1 through Monday's (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.Status: Both Employer and Borrower notification have been sent (with USPS).DMCS did not received an AWG payment file on Monday night as the last file was generated by USBank and process by DMCS on Friday (October 30).The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure notifications have been delivered to USPS on Wednesday (November 4).Notification break out:

AWG Lockbox Closure Notice				
Letter	Count			
WG86 - Employer Notice	1,763			
CA05 - Borrower Notice	2,330			
Total	4,093			

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

As a result of the Lockbox Closure: There were no AWG payments received in the AWG lockbox the week of 11/2. There were 3 voluntary payments posted in DM that were reversed and reapplied as AWG payments due to payments being received from an employer in the voluntary lockbox. FSA requested MFS to cease all outreach efforts including employer phone calls, Stop AWG emails, and skip trace efforts. With no AWG activity the week of 11/2, there were no AWG-related transactions to report for the following: Increased AWG Outreach Call ResultsNon-Compliant AWG Employers and Associated BorrowersEnhanced Calling MeasuresTop 20 AWG Non-Compliant Employers (last two weeks)Post October 1st Employers Resuming AWGRevived AWG BorrowersConsequently, these data slides have been removed from this week's status report.

# **Non-Compliant Employers Garnishing Wages**

AWG File Receipt Date	Number of AWG payments Received	# of Employers garnishing wages	# of Borrowers impacted	Employer Outreach Attempts	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
Prior to 8/24	122,404	70,553	102,846	39,952	12,359	31,706
8/24 - 8/28	2,017	1,487	1,835	5,680	678	885
8/31 - 9/4	1,780	925	1,632	5,505	611	752
9/8 - 9/11	1,275	923	1,142	4,109	336	442
9/14 - 9/18	973	766	909	4,192	384	598
9/21 - 9/25	933	690	859	3,064	347	535
9/28 - 10/2	772	564	667	3,059	305	430
10/5 - 10/9	947	698	902	2,960	317	474
10/13 - 10/16	822	540	779	2,283	258	421
10/19 - 10/23	971	584	921	2,441	291	593
10/26 - 10/30	555	386	529	1,834	212	334
11/2 - 11/6	0	0	0	0	0	0

Legend: AWG File Receipt Date: Date of which the US Bank Lockbox file is received at 6 AM of the day reported. This is a pre-DM file. Number of AWG payments received: Payments made by employers from the US Bank Lockbox file on the date of receipt. Roster payments are included, but with roster payments we can identify the borrower, the amount paid, and date, of Employers garnishing wages: The number of unique MASTER FEINs identified in the US Bank Lockbox file on the date of receipt. Not all payments have an attached employer name or MASTER FEIN. Employer Outreach Attempts: Phone call attempts made to employers to confirm stop garnishment. Not every call results in a confirmed stopped garnishment, of Borrowers Impacted: The number of unique borrower numbers identified within the US Bank Lockbox file on the date of receipt. Employers confirmed to stop: Employer counts are based on Master Name. These result from calls that successfully confirmed stopped garnishments with an employer or we received stop garnishment confirmation from either phone calls or emails. If MFS is able to confirm stop on at least 1 borrower, the entire Master Name is confirmed stopped. Borrowers Impacted by Employer confirmed to stop: Unique borrower numbers associated with employers confirmed to stop garnishment.

## **Remaining AWG Borrowers**

MFS did a comparison of the original volume of borrowers impacted by AWG payments at the initiation of the CARES Act vs. Current. MFS used the last two weeks of effective payment data to snapshot the current population of impacted AWG borrowers.

Category	Borrower Population	% of AWG Borrower Population	Comment
Total AWG Borrowers	917,677	100%	# of Borrowers on AWG, Requested to Start or Received an AWG in 2020.
Employer Stop Garnishment Letters – Borrower Count	441,520	48%	# of Borrowers from the 204K letters sent to Employers to Stop Garnishment by April 20, 2020.
		0.0% - Total AWG Borrowers	Down with AMC Down of off atting 11/2
Borrowers Garnished 11/2 – 11/6	0	0.0% - Borrowers whose Employers received Letters	Borrowers with AWG Payments effective 11/2 – 11/6

## Refunds Status

Daily Refund Update for week of 11/6 (as of 11/7/2020 at 5:30 PM)Overall Refund Status (as of

processed that day and sent t processed on the same day a the payments that are eligible Upon FSA approving the reful morning hours (depending on

Total Refunds Sent to FMS
4,738
1,045
1,250
4,717
3,364

11/7/2020 at 5:30) - CURRENTAll navments that are received on 5/11/2020 and beyond have been I FSA approved refunds are yments are processed in DMCS, w/approval the following day. me day or the following early

# **Treasury Offset and AWG Collections Update**

### Thursday's Weekly TOP File Update (11/5)

TOP Summary									
Timeframe	Number of Offsets Total Dollar Amount			Average Offset Amount					
March 5 - 26, 2020	1,016,719	\$	2,115,710,445.27	\$	2,080.92				
April 2 - 30, 2020	145,205	\$	196,857,593.95	\$	1,355.72				
May 7 - 28, 2020	432	\$	206,410.75	\$	477.80				
June 4 - 25, 2020	8	\$	1,083.67	\$	135.46				
July 2 - 30, 2020	16	\$	2,146.36	\$	134.15				
August 6 - 27, 2020	3	\$	270.00	\$	90.00				
September 3 - 24, 2020	- 4	\$	1,636.76	\$	409.19				
October 1 - 29, 2020	1	\$	100.00	\$	100.00				
November 5, 2020	1	\$	50.00	\$	50.00				
Total	1,162,389	\$	2,312,779,736.76	\$	1,989.68				

## AWG Collections Weekly Summary through 11/6

AWG Weekly Summary									
Week Ending	Number of Payments	Amount Offs	Average Offset Amount						
March 13 - 27, 2020	318,171	\$ 106,818,408.03 \$ 33	5.73						
April 3 - 24, 2020	258,341	\$ 89,788,423.06 \$ 34	7.56						
May 1 - 29, 2020	104,908	\$ 28,863,945.63 \$ 27	5.14						
June 5 - 26, 2020	17,234	\$ 3,632,623.72 \$ 21	0.78						
July 3 - July 31, 2020	16,638	\$ 3,008,032.82 \$ 18	0.79						
Aug 7 - Aug 28, 2020	8,648	\$ 1,741,450.73 \$ 20	1.37						
Sep 4 - 25, 2020	4,069	\$ 698,052.83 \$ 17	1.55						
Oct 2 - 30, 2020	3,813	\$ 656,196.71 \$ 17	2.09						
November 6, 2020	0	\$0.00 \$	0.00						
Total	731,822	\$ 235,207,133.53 \$ 32	1.40						

This week's Treasury file had 1 payments/ offsets.

AWG Collections is sourced via the US Bank Lockbox file prior to DM Postage.

# Weekly Rehab Summary Update - TIVAS

## Rehabilitated Borrowers Weekly Summary through 11/7.

					TIVAS									
600	7.1.0	Total Borrowers Rehabilitated				Received Missed Payment Credit				No Payment Credit *				
Date	Totals By	Count	%	\$	Count	%		\$	Count	%		\$		
A /25 /2020	# of Borrowers	43,891	100%	¢ 4 200 002 020 44	5,983,629.41 19,774 45% \$ 569,945,067.64 <b>87,679</b> 45%	ECO 04E 067 64	24,117	55%	4	727 020 561 77				
4/25/2020	# of Debts	196,933	100%	\$ 1,296,983,629.41		109,254	55%	\$	727,038,561.77					
	# of Borrowers	42,392	100%	Ć 4 225 704 745 0C	39,045	92%	4	1 104 462 224 20	3,347	8%		121 220 424 50		
May	# of Debts	188,916	100%	\$ 1,225,701,745.86	172,724	91%	- 1 10/1/63 371 78	1,104,463,321.28	16,192	9%	\$	121,238,424.58		
Terror .	# of Borrowers	34,233	100%	¢ 000 504 052 72	31,499	92%	4	000 744 202 40	2,734	8%	4	07.042.650.22		
June	# of Debts	153,691	100%	\$ 998,584,952.73	141,074	92%	\$	900,741,302.40	12,617	8%	\$	97,843,650.33		
neb	# of Borrowers	34,845	100%	\$ 1,005,808,110.90	32,206	92%		020 665 704 04	2,639	8%	- 5	05 142 240 06		
July	# of Debts	156,098	100%		144,331	92%	\$	920,665,791.94	11,767	8%		85,142,318.96		
Average	# of Borrowers	43,008	100%	¢ 1 227 254 201 06	39,385	92%	٠	1 120 201 107 96	3,623	8%	۲	116 062 104 10		
August	# of Debts	194,779	100%	\$ 1,237,354,391.96	178,255	92%	7	1,120,391,197.86	16,524	8%	þ	\$	% \$	116,963,194.10
September	# of Borrowers	42,005	100%	\$ 1,173,983,340.40	38,625	92%	ċ	\$ 1,068,610,140.63	3,380	8%	ć 105.373.1	105 272 100 77		
september	# of Debts	188,094	100%	\$ 1,175,385,340.40	172,774	92%	92%		15,320	8%	Þ	105,373,199.77		
October	# of Borrowers	55,738	100%	¢ 1 561 642 000 62	50,074	90%	4	1 200 671 060 22	5,664	10%	۵	172 071 041 20		
October	# of Debts	250,337	100%	\$ 1,561,643,909.62	224,769	90%	\$	1,388,671,968.33	25,568	10%	Þ	172,971,941.29		
11/7/2020	# of Borrowers	7,946	100%	\$ 236,397,573.11	7,433	94%	ć	217 160 800 48	513	6%	ć	10 226 672 62		
11///2020	# of Debts	36,106	100%	\$ 236,397,573.11	33,782	94%	\$	217,160,899.48	2,324 6%	6%	\$	19,236,673.63		
Cares Act	# of Borrowers	304,058	100%	¢0.73¢ 457.653.00	257,580	85%		7 200 540 500 55	46,478	15%	3 445 BOT DC4 42			
Total	# of Debts	1,364,954	100%	\$8,736,457,653.99	1,154,825	The second secon	3	\$ 7,290,649,689.56	210,129	15%	sy.	1,445,807,964.43		
	* Borrowers Mad	le all Eligible Pa	ayments			-								

Loan Rehab to TIVASTable above reflects the Loan Rehabilitation Transfer to the TIVAS from April 25 through November 7. The next scheduled TIVAS Loan Rehabilitation (Weekly) will run on November 14.

# Weekly Rehab Summary Update - Perkins

### Rehabilitated non-default Perkins Loans Summary through 10/13.

				Perkins	Rehabs Sur	nmary							
Date	- Contract	Total Borrowers Rehabilitated			Received	Received Missed Payment Credit				No Payment Credit *			
	Totals By	Count	%	\$	Count	%		\$	Count	%		\$	
5/12/2020	# of Borrowers	885	100%	¢ 2117 504 60	392	44%	4	4 245 222 55	493	56%		1 001 555 13	
5/12/2020	# of Debts	1,108	100%	\$ 3,117,504.68	490	44%	>	1,315,838.55	618	56%	\$	1,801,666.13	
c la (2020	# of Borrowers	433	100%	ć 1 200 044 02	378	87%	4	1 100 527 20	55	13%	4	172 200 6	
6/9/2020	# of Debts	544	100%	\$ 1,368,844.03	475	87%	Þ	\$ 1,196,537.39	\$ 1,196,537.39	69	13%	\$	172,306.64
7/14/2020	# of Borrowers	536	100%	¢ 1.015.002.07	491	92%	4	1 722 651 60	45	8%	4	102.151.20	
7/14/2020	# of Debts	686	100%	\$ 1,915,803.07	620	90%	۶	1,723,651.69	66	10%	\$	192,151.38	
8/11/2020	# of Borrowers	447	100%	H S 1.500.799.11 F	401	90%		1,305,187.67	46 10% 55 10%	\$	105 611 44		
8/11/2020	# of Debts	568	100%		513	90%	2			10%	7	195,611.44	
9/8/2020	# of Borrowers	441	100%	¢ 1.405.110.54	402	91%		4 25 4 700 55	39	9%	\$	140 220 80	
9/8/2020	# of Debts	576	100%	\$ 1,495,119.54	526 91% \$ 1,354,788.6	1,354,788.65	50	9%	3	140,330.89			
10/13/2020	# of Borrowers	669	100%	¢ 2.270.171.65	629	94%	4	2 157 704 64	40	6%	\$	121 467 01	
10/13/2020	# of Debts	862	100%	\$ 2,279,171.65	809	94%	5	2,157,704.64	53	6%	Þ	121,467.01	
Cares Act	# of Borrowers	260,100	100%	AVE AND AND AND	7,905	3%		0.052.700.50	252,195	97%	4	2 522 522 40	
Total	# of Debts	1,165,999	100%	\$11,677,242.08	35,085	3%	\$	9,053,708.59	1,130,914	97%	\$ :	2,623,533.49	
	* Borrowers Ma	de all Eligible F	ayments										

Perkins Loan RehabilitationThe table above reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through October 13. The next scheduled Perkins Loan Rehabilitation (Monthly-2nd Tuesday of Month) will run on November 10.

From: Mcnally, Paul

Sent: Mon, 7 Dec 2020 16:35:35 +0000

**To:** Bryant, Michael;Burris, Joshua;Fenwick, Benjamin;Hardiman, Darrick;Johnston, Lamonica M;LaVia, Mark;Lindbloom, Niev E;Mcnally, Paul;Piccolo, Marc;Pugh, James;Santos, Bob F;Shock, Edward;Smith, Karen M;Szathmary, Michael;Tyrrell, Pete;Valentine, Casey;Willoughby, Leslie A;Wise, Mark

Subject: AWG Weekly Report 12/7

Attachments: CARES ACT Stop AWG Non-Compliant Reporting 1207.pptx

### Good morning,

Attached is the weekly summary report for AWG related activities through 12/4/2020. No payments have been posted to the lockbox after 10/30. Data slides on outreach and non-compliant employer counts were removed as there is no data to report.

Sincerely,

### Paul McNally, PMP®, MBA

Partner and Continuous Improvement Director Debt Management and Collections Systems (DMCS)

### **MAXIMUS Federal**

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CARES Act Stop Wage Garnishment Weekly Report (through 12/4) 12/7/2020

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## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

Scope: FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 - Borrower CARES Act AWG Lockbox Closure notice will be sent to the population October 1 through Monday's (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.Status: Both Employer and Borrower notification have been sent (with USPS).DMCS did not received an AWG payment file on Monday night as the last file was generated by USBank and process by DMCS on Friday (October 30).The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure notifications have been delivered to USPS on Wednesday (November 4).Notification break out:

AWG Lockbox Closure Notice							
Letter	Count						
WG86 - Employer Notice	1,763						
CA05 - Borrower Notice	2,330						
Total	4,093						

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

As a result of the Lockbox Closure: There were no AWG payments received in the AWG lockbox the week of 11/30. This past week there were 4 employers identified who have been sending their AWG payments to the voluntary lockbox. The call center team successfully reached out to each employer to stop future payments. FSA requested MFS to cease all outreach efforts including employer phone calls, Stop AWG emails, and skip trace efforts. With no AWG activity the week of 11/16, there were no AWG-related transactions to report for the following:Increased AWG Outreach Call ResultsNon-Compliant AWG Employers and Associated BorrowersEnhanced Calling MeasuresTop 20 AWG Non-Compliant Employers (last two weeks)Post October 1st Employers Resuming AWGRevived AWG BorrowersConsequently, these data slides have been removed from this week's status report.

# Non-Compliant Employers Garnishing Wages

AWG File Receipt Date	Number of AWG payments Received	# of Employers garnishing wages	# of Borrowers impacted	Employer Outreach Attempts	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
Prior to 8/31	124,421	72,040	104,681	45,632	13,037	32,591
8/31 - 9/4	1,780	925	1,632	5,505	611	752
9/8 - 9/11	1,275	923	1,142	4,109	336	442
9/14 - 9/18	973	766	909	4,192	384	598
9/21 - 9/25	933	690	859	3,064	347	535
9/28 - 10/2	772	564	667	3,059	305	430
10/5 - 10/9	947	698	902	2,960	317	474
10/13 - 10/16	822	540	779	2,283	258	421
10/19 - 10/23	971	584	921	2,441	291	593
10/26 - 10/30	555	386	529	1,834	212	334
11/2 - 11/27	0	0	0	0	0	0
11/30 - 12/4	0	0	0	0	0	0

Legend: AWG File Receipt Date: Date of which the US Bank Lockbox file is received at 6 AM of the day reported. This is a pre-DM file. Number of AWG payments received: Payments made by employers from the US Bank Lockbox file on the date of receipt. Roster payments are included, but with roster payments we can identify the borrower, the amount paid, and date, of Employers garnishing wages: The number of unique MASTER FEINs identified in the US Bank Lockbox file on the date of receipt. Not all payments have an attached employer name or MASTER FEIN. Employer Outreach Attempts: Phone call attempts made to employers to confirm stop garnishment. Not every call results in a confirmed stopped garnishment, of Borrowers Impacted: The number of unique borrower numbers identified within the US Bank Lockbox file on the date of receipt. Employers confirmed to stop: Employer counts are based on Master Name. These result from calls that successfully confirmed stopped garnishments with an employer or we received stop garnishment confirmation from either phone calls or emails. If MFS is able to confirm stop on at least 1 borrower, the entire Master Name is confirmed stopped. Borrowers Impacted by Employer confirmed to stop: Unique borrower numbers associated with employers confirmed to stop garnishment.

10/27/2021

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## **Remaining AWG Borrowers**

MFS did a comparison of the original volume of borrowers impacted by AWG payments at the initiation of the CARES Act vs. Current. MFS used the last two weeks of effective payment data to snapshot the current population of impacted AWG borrowers.

Category	Borrower Population	% of AWG Borrower Population	Comment
Total AWG Borrowers	917,677	100%	# of Borrowers on AWG, Requested to Start or Received an AWG in 2020.
Employer Stop Garnishment Letters – Borrower Count	441,520	48%	# of Borrowers from the 204K letters sent to Employers to Stop Garnishment by April 20, 2020.
			Down with AMC Down of the still 11/2
Borrowers Garnished 11/2 – 12/4	0	0.0% - Borrowers whose Employers received Letters	Borrowers with AWG Payments effective 11/2 – 12/4

## Refunds Status

Daily Refund Update for week of 12/40verall Refund Status - CURRENTAII payments that are

5/18/2020, all FSA approved re TOP payments are processed for review/approval the follow the same day or the following

Date	Total Refunds Sent to FMS
11/30/2020	
12/1/2020	2,247
12/2/2020	334
12/3/2020	2,661
12/4/2020	1,512

received on 5/11/2020 and beyond have been processed that day and sent to FSA for review. As of ay and sent to FMS.As AWG and ible for refunds are sent to FSA funds, DMCS will be processing when file is received).

# **Treasury Offset and AWG Collections Update**

### Thursday's Weekly TOP File Update (12/3)

TOP Summary									
Timeframe	Number of Offsets	Total Dollar Amount			Average Offset Amount				
March 5 - 26, 2020	1,016,719	\$	2,115,710,445.27	\$	2,080.92				
April 2 - 30, 2020	145,205	\$	196,857,593.95	\$	1,355.72				
May 7 - 28, 2020	432	\$	206,410.75	\$	477.80				
June 4 - 25, 2020	8	\$	1,083.67	\$	135.46				
July 2 - 30, 2020	16	\$	2,146.36	\$	134.15				
August 6 - 27, 2020	3	\$	270.00	\$	90.00				
September 3 - 24, 2020	4	\$	1,636.76	\$	409.19				
October 1 - 29, 2020	1	\$	100.00	\$	100.00				
November 5 - 26, 2020	1	\$	50.00	\$	50.00				
December 3, 2020	-	\$		\$	9				
Total	1,162,389	\$	2,312,779,736.76	\$	1,989.68				

This week's Treasury file had 0 payments/ offsets.

## AWG Collections Weekly Summary through 12/4

AWG Weekly Summary									
Week Ending	Number of Payments		Total Dollar Amount	Average Offset Amount					
March 13 - 27, 2020	318,171	\$	106,818,408.03	\$	335.73				
April 3 - 24, 2020	258,341	\$	89,788,423.06	\$	347.56				
May 1 - 29, 2020	104,908	\$	28,863,945.63	\$	275.14				
June 5 - 26, 2020	17,234	\$	3,632,623.72	\$	210.78				
July 3 - July 31, 2020	16,638	\$	3,008,032.82	\$	180.79				
Aug 7 - Aug 28, 2020	8,648	\$	1,741,450.73	\$	201.37				
Sep 4 - 25, 2020	4,069	\$	698,052.83	\$	171.55				
Oct 2 - 30, 2020	3,813	\$	656,196.71	\$	172.09				
Oct 31 - Nov 27, 2020	0		\$0.00		\$0.00				
December 4, 2020	0		\$0.00		\$0.00				
Total	731,822	\$	235,207,133.53	\$	321.40				

AWG Collections is sourced via the US Bank Lockbox file prior to DM Postage.

# Weekly Rehab Summary Update - TIVAS

## Rehabilitated Borrowers Weekly Summary through 12/5.

				TIV	AS Rehab Summ	ary						
Date	Totals By	Total Borrowers Rehabilitated			Rece	ived Missed	nent Credit	No Payment Credit *				
		Count	%	\$	Count	%		S	Count	%		5
April 25, 2020	# of Borrowers	43,891	100%	\$1,296,983,629.41	19,639	45%	1	569,945,067.64	24,252	55%		727,038,561.77
	# of Debts	196,933	100%		87,337	44%			109,596	56%		
May 2 - 30, 2020	# of Borrowers	42,392	100%	\$1,225,701,745.86	38,797	92%	- 5	1,104,463,321.28	3,595	8%		121,238,424.58
	# of Debts	188,916	100%		172,721	91%			16,195	9%		
June 6 - 27, 2020	# of Borrowers	34,233	100%	\$ 998,584,952.73	31,421	92%		900,741,302.40	2,812	8%		97,843,650.33
	# of Debts	153,691	100%		140,856	92%			12,835	8%		
July 4 - 25, 2020	# of Borrowers	34,845	100%	4 51 005 808 110 90 F	32,206	92%		920,665,791.94 -	2,639	8%		85,142,318.96
	# of Debts	156,098	100%		144,331	92%			11,767	8%		
August 1 - 29, 2020	# of Borrowers	43,008	100%		39,385	92%		1,120,391,197.86	3,623	8%		116,963,194.10
	# of Debts	194,779	100%		178,255	92%			16,524	8%		
September 5 - 26, 2020	# of Borrowers	42,005	100%		38,625	92%		1,068,610,140.63	3,380	8%		105,373,199.77
	# of Debts	188,094	100%		172,774	92%			15,320	8%		
0 + 1 - 4 24 2020	# of Borrowers	55,738	100%		50,074	90%		1,388,671,968.33	5,664	10%		172,971,941.29
October 1 - 31, 2020	# of Debts	250,337	100%		224,769	90%			25,568	10%		
Nov 7 - 28, 2020	# of Borrowers	35,456	100%	4 \$1 050 600 1777 On F	31,387	89%	-	920,799,236.48 -	4,069	11%		129,890,935.52
	# of Debts	158,979	100%		140,922	89%			18,057	11%		
December 5, 2020	# of Borrowers	6,903	100%	1 5 /1h /1 / 5/h ×4 F	6,388	93%	-	198,891,653.53	515	7%	-	17,525,873.36
	# of Debts	31,738	100%		29,281	92%			2,457	8%		
CARES Act Total	# of Barrowers	338,471	100%	5 9 767 167 779 77	287,922	85%	- 2	8,193,179,680.09	50,549	15%		1,573,988,099.68
	# of Debts	1,519,565	100%		1,291,246	85%			228,319	15%		
	* Borrowers Made	all Eligible Paym	ents									

Loan Rehab to TIVASTable above reflects the Loan Rehabilitation Transfer to the TIVAS from April 25 through December 5. The next scheduled TIVAS Loan Rehabilitation (Weekly) will run on December 12.

# Weekly Rehab Summary Update - Perkins

## Rehabilitated non-default Perkins Loans Summary through 11/10.

				Pe	rkins Rehabs Sur	nmary						
Date	Totals By	Total i	Sorrowers Re	Received Missed Payment Credit				No Payment Credit *				
		Count	%	\$	Count	%		\$	Count	%		\$
May 12, 2020	# of Borrowers	885	100%	¢ 2.117.504.60	392	44%	- 5	1,315,838.55	493	56%	\$	1,801,666.13
	# of Debts	1,108	100%	\$ 3,117,504.68	490	44%			618	56%		
June 9, 2020	# of Borrowers	433	100%	£ 1.700.044.03	378	87%	15	1,196,537.39	55	13%	\$	172,306.64
	# of Debts	544	100%	\$ 1,368,844.03	475	87%			69	13%		
July 14, 2020	# of Borrowers	536	100%	6 1.015.003.07	491	92%	15	1,723,651.69	45	8%	\$	192,151.38
	# of Debts	686	100%	\$ 1,915,803.07	620	90%			66	10%		
August 11, 2020	# of Borrowers	447	100%	ć 1 500 700 11	401	90%	- 6	1,305,187.67	46	10%	\$	195,611.44
	# of Debts	568	100%	\$ 1,500,799.11	513	90%			55	10%		
September 8, 2020	# of Borrowers	441	100%	£ 1.405.110.54	402	91%	15	1,354,788.65	39	9%	15	140,330.89
	# of Debts	576	100%	\$ 1,495,119.54	526	91%			50	9%		
October 13, 2020	# of Borrowers	669	100%	¢ 2.270.474.65	629	94%	15	2,157,704.64	40	6%	\$	121,467.01
	# of Debts	862	100%	\$ 2,279,171.65	809	94%			53	6%		
November 10, 2020	# of Borrowers	524	100%	f 1 020 050 70	483	92%	- 5	1,715,346.63	41	8%	\$	123,704.07
	# of Debts	662	100%	\$ 1,839,050.70	614	93%			48	7%		
CARES Act Total	# of Borrowers	3,935	100%	\$ 13,516,292.78	3,176	81%	- 5	10,769,055.22	759	19%		2,747,237.56
	# of Debts	5,006	100%	\$ 15,516,292.78	4,047	81%			959	19%		
	* Borrowers Made	all Eligible Paym	ents									

Perkins Loan RehabilitationThe table above reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through November 10. The next scheduled Perkins Loan Rehabilitation (Monthly-2nd Tuesday of Month) will run on December 8.

From: Mcnally, Paul

**Sent:** Mon, 16 Nov 2020 15:55:19 +0000

To: Bryant, Michael; Burris, Joshua; Fenwick, Benjamin; Hardiman, Darrick; Johnston,

Lamonica M;LaVia, Mark;Lindbloom, Niev E;Mcnally, Paul;Piccolo, Marc;Pugh, James;Santos, Bob F;Shock, Edward;Smith, Karen M;Szathmary, Michael;Tyrrell, Pete;Willoughby, Leslie A;Wise, Mark

Subject: AWG Weekly Report 11/16

Attachments: CARES ACT Stop AWG Non-Compliant Reporting 1116.pptx

#### Good morning,

Attached is the weekly summary report for AWG related activities through 11/13/2020. No payments have been posted to the lockbox after 10/30. Data slides on outreach and non-compliant employer counts were removed as there is no data to report.

#### Sincerely,

#### Paul McNally, PMP®, MBA

Partner and Continuous Improvement Director Debt Management and Collections Systems (DMCS)

#### **MAXIMUS Federal**

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CARES Act Stop Wage Garnishment Weekly Report (through 11/13) 11/16/2020

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## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

Scope: FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 - Borrower CARES Act AWG Lockbox Closure notice will be sent to the population October 1 through Monday's (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.Status: Both Employer and Borrower notification have been sent (with USPS).DMCS did not received an AWG payment file on Monday night as the last file was generated by USBank and process by DMCS on Friday (October 30).The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure notifications have been delivered to USPS on Wednesday (November 4).Notification break out:

AWG Lockbox Closure Notice					
Letter	Count				
WG86 - Employer Notice	1,763				
CA05 - Borrower Notice	2,330				
Total	4,093				

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

As a result of the Lockbox Closure: There were no AWG payments received in the AWG lockbox the week of 11/9. There was one (1) voluntary payment posted in DM with an effective date post 10/30/2020. The payment was reversed and reapplied as an AWG payment due to payment being received from an employer in the voluntary lockbox. Eight (8) AWG payments were posted from suspense with an effective date prior to 10/30/2020. FSA requested MFS to cease all outreach efforts including employer phone calls, Stop AWG emails, and skip trace efforts. With no AWG activity the week of 11/9, there were no AWG-related transactions to report for the following: Increased AWG Outreach Call ResultsNon-Compliant AWG Employers and Associated BorrowersEnhanced Calling MeasuresTop 20 AWG Non-Compliant Employers (last two weeks)Post October 1st Employers Resuming AWGRevived AWG BorrowersConsequently, these data slides have been removed from this week's status report.

## Non-Compliant Employers Garnishing Wages

AWG File Receipt Date	Number of AWG payments Received	payments Employers # of Borrowers Outreach		Employers # of Bor garnishing impa		Outreach	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
Prior to 8/31	124,421	72,040	104,681	45,632	13,037	32,591		
8/31 - 9/4	1,780	925	1,632	5,505	611	752		
9/8 - 9/11	1,275	923	1,142	4,109	336	442		
9/14 - 9/18	973	766	909	4,192	384	598		
9/21 – 9/25	933	690	859	3,064	347	535		
9/28 - 10/2	772	564	667	3,059	305	430		
10/5 - 10/9	947	698	902	2,960	317	474		
10/13 - 10/16	822	540	779	2,283	258	421		
10/19 - 10/23	971	584	921	2,441	291	593		
10/26 - 10/30	555	386	529	1,834	212	334		
11/2 - 11/6	0	0	0	0	0	0		
11/9 - 11/13	0	0	0	0	0	0		

Legend: AWG File Receipt Date: Date of which the US Bank Lockbox file is received at 6 AM of the day reported. This is a pre-DM file. Number of AWG payments received: Payments made by employers from the US Bank Lockbox file on the date of receipt. Roster payments are included, but with roster payments we can identify the borrower, the amount paid, and date, of Employers garnishing wages: The number of unique MASTER FEINs identified in the US Bank Lockbox file on the date of receipt. Not all payments have an attached employer name or MASTER FEIN. Employer Outreach Attempts: Phone call attempts made to employers to confirm stop garnishment. Not every call results in a confirmed stopped garnishment, of Borrowers Impacted: The number of unique borrower numbers identified within the US Bank Lockbox file on the date of receipt. Employers confirmed to stop: Employer counts are based on Master Name. These result from calls that successfully confirmed stopped garnishments with an employer or we received stop garnishment confirmation from either phone calls or emails. If MFS is able to confirm stop on at least 1 borrower, the entire Master Name is confirmed stopped. Borrowers Impacted by Employer confirmed to stop: Unique borrower numbers associated with employers confirmed to stop garnishment.

## **Remaining AWG Borrowers**

MFS did a comparison of the original volume of borrowers impacted by AWG payments at the initiation of the CARES Act vs. Current. MFS used the last two weeks of effective payment data to snapshot the current population of impacted AWG borrowers.

Category	Borrower Population	% of AWG Borrower Population	Comment		
Total AWG Borrowers	917,677	100%	# of Borrowers on AWG, Requested to Start or Received an AWG in 2020.		
Employer Stop Garnishment Letters – Borrower Count	441570 48%		# of Borrowers from the 204K letters sent to Employers to Stop Garnishment by April 20, 2020.		
		0.0% - Total AWG Borrowers	Down with AMC Down of the still 11/0		
Borrowers Garnished 11/9 – 11/13	0	0.0% - Borrowers whose Employers received Letters	Borrowers with AWG Payments effective 11/9 – 11/13		

## Refunds Status

Daily Refund Update for week of 11/13 (as of 11/14/2020 at 9:30 PM)Overall Refund Status (as of

been processed that day and processed on the same day a the payments that are eligible Upon FSA approving the refu morning hours (depending on

Date	Total Refunds Sent to FMS	
11/9/2020	2,471	1
11/10/2020	2,369	
11/11/2020	33	
11/12/2020	1,944	
11/13/2020	1,481	

11/14/2020 at 9:30 PM) - CURPENTAL navments that are received on 5/11/2020 and beyond have 20, all FSA approved refunds are yments are processed in DMCS, w/approval the following day. me day or the following early

# **Treasury Offset and AWG Collections Update**

### Thursday's Weekly TOP File Update (11/12)

TOP Summary										
Timeframe	Number of Offsets	Total Dollar Amount			Average Offset Amount					
March 5 - 26, 2020	1,016,719	\$	2,115,710,445.27	\$	2,080.92					
April 2 - 30, 2020	145,205	\$	196,857,593.95	\$	1,355.72					
May 7 - 28, 2020	432	\$	206,410.75	\$	477.80					
June 4 - 25, 2020	8	\$	1,083.67	\$	135.46					
July 2 - 30, 2020	16	\$	2,146.36	\$	134.15					
August 6 - 27, 2020	3	\$	270.00	\$	90.00					
September 3 - 24, 2020	4	\$	1,636.76	\$	409.19					
October 1 - 29, 2020	1	\$	100.00	\$	100.00					
November 5, 2020	_ 1	\$	50.00	\$	50.00					
November 12, 2020		\$	-	\$	-					
Total	1,162,389	\$	2,312,779,736.76	\$	1,989.68					

This week's Treasury file had 0 payments/ offsets.

### AWG Collections Weekly Summary through 11/13

AWG Weekly Summary									
Week Ending	Number of Payments	Total Dollar Amount	Average Offset Amount						
March 13 - 27, 2020	318,171	\$ 106,818,408.03	\$ 335.73						
April 3 - 24, 2020	258,341	\$ 89,788,423.06	\$ 347.56						
May 1 - 29, 2020	104,908	\$ 28,863,945.63	\$ 275.14						
June 5 - 26, 2020	17,234	\$ 3,632,623.72	\$ 210.78						
July 3 - July 31, 2020	16,638	\$ 3,008,032.82	\$ 180.79						
Aug 7 - Aug 28, 2020	8,648	\$ 1,741,450.73	\$ 201.37						
Sep 4 - 25, 2020	4,069	\$ 698,052.83	\$ 171.55						
Oct 2 - 30, 2020	3,813	\$ 656,196.71	\$ 172.09						
November 6, 2020	0	\$0.00	\$0.00						
November 13, 2020	0	\$0.00	\$0.00						
Total	731,822	\$ 235,207,133.53	\$ 321.40						

AWG Collections is sourced via the US Bank Lockbox file prior to DM Postage.

# Weekly Rehab Summary Update - TIVAS

### Rehabilitated Borrowers Weekly Summary through 11/14.

				TI	VAS Rehab Sum	mary							
Date	Totals By	Total Borrowers Rehabilitated			Received Missed Payment Credit				No Payment Credit *				
Date	TOTALS	Count	%	\$	Count	%		5	Count	%		S	
A:   3E 3030	# of Borrowers	43,891	100%	¢1 20¢ 092 ¢20 41	19,639	45%	e	ECO DAE OCT CA	24,252	55%	ė	727 028 561 77	
April 25, 2020	# of Debts	196,933	100%	\$1,296,983,629.41	87,337	44%	3	569,945,067.64	109,596	56%	Þ	727,038,561.77	
M 2 20 2020	# of Borrowers	42,392	100%	\$4.335.704.745.05	38,797	92%		¢ 1 104 462 221 29	3,595	8%		424 220 424 50	
May 2 - 30, 2020	# of Debts	188,916	100%	\$1,225,701,745.86	172,721	91%	3	1,104,463,321.28	16,195	9%	>	121,238,424.58	
27 2020	# of Borrowers	34,233	100%	ć 000 F04 0F2 72	31,421	92%		\$ 900,741,302.40	2,812	8%	4	07.043.650.33	
June 6 - 27, 2020	# of Debts	153,691	100%	\$ 998,584,952.73	140,856	92%	5		\$ 900,741,302.40	12,835	8%	>	97,843,650.33
Laboration of agency	# of Borrowers	34,845	100%	44 005 000 440 00	32,206	92%			020 665 704 04	2,639	8%	*	05 142 240 06
July 4 - 25, 2020	# of Debts	156,098	100%	\$1,005,808,110.90	144,331	92%	9/11/665 /91/9/1	11,767	8%	>	85,142,318.96		
A	# of Borrowers	43,008	100%	£1 337 354 301 05	39,385	92%		1 120 201 107 00	3,623	8%		115 053 104 10	
August 1 - 29, 2020	# of Debts	194,779	100%	\$1,237,354,391.96	178,255	92%	3	1,120,391,197.86	16,524	8%	>	116,963,194.10	
September 5 - 26,	# of Borrowers	42,005	100%	¢4 472 002 240 40	38,625	92%		\$ 1,068,610,140.63	\$ 1,068,610,140.63	3,380	8%		405 373 400 77
2020	# of Debts	188,094	100%	\$1,173,983,340.40	172,774	92%	2			15,320	8%	>	105,373,199.77
October 1 - 31,	# of Borrowers	55,738	100%	¢4 564 642 000 62	50,074	90%		4 300 674 060 33	5,664	10%		172 074 044 20	
2020	# of Debts	250,337	100%	\$1,561,643,909.62	224,769	90%	\$	1,388,671,968.33	25,568	10%	>	172,971,941.29	
Na	# of Borrowers	7,946	100%	ć 226 207 572 11	7,433	94%		247 160 000 40	513	6%		10 326 672 62	
November 7, 2020	# of Debts	36,106	100%	\$ 236,397,573.11	33,782	94%	- \ /// IAII XUU //X	2,324	6%	>	19,236,673.63		
Navambaa 14 2020	# of Borrowers	8,322	100%	¢ 244.704.456.24	6,747	81%		104 004 147 06	1,575	19%	-	40,000,200,45	
November 14, 2020	# of Debts	37,124	100%	\$ 244,784,456.31	29,969	81%	\$	194,894,147.86	7,155	19%	Þ	49,890,308.45	
CARES Act Total	# of Borrowers	312,380	100%	É 0 001 343 110 30	264,327	85%		7 495 543 937 43	48,053	15%	6	4 405 500 333 50	
CARES ACT TOTAL	# of Debts	1,402,078	100%	5 8,981,242,110.30	1,184,794	85%	D /,400,040,007,42		217,284	15%	3	1,495,698,272.88	
	* Borrowers Made	all Eligible Paym	ents										

Loan Rehab to TIVASTable above reflects the Loan Rehabilitation Transfer to the TIVAS from April 25 through November 14. The next scheduled TIVAS Loan Rehabilitation (Weekly) will run on November 21.

# Weekly Rehab Summary Update - Perkins

### Rehabilitated non-default Perkins Loans Summary through 11/10.

				Pe	rkins Rehabs Sur	nmary							
-		Total Borrowers Rehabilitated			Received Missed Payment Credit				No Payment Credit *				
Date	Totals By	Count	%	\$	Count	%		\$	Count	%		\$	
M 12, 2020	# of Borrowers	885	100%	¢ 2.117.504.60	392	44%	c	1 245 020 55	493	56%		1 901 666 12	
May 12, 2020	# of Debts	1,108	100%	\$ 3,117,504.68	490	44%	2	1,315,838.55	618	56%	>	1,801,666.13	
0 2020	# of Borrowers	433	100%	£ 1.700.044.03	378	87%		1 105 527 30	55	13%		172 205 54	
June 9, 2020	# of Debts	544	100%	\$ 1,368,844.03	475	87%	2	1,196,537.39	69	13%	5	172,306.64	
L. 1. 2020	# of Borrowers	536	100%	6 1.015.002.07	491	92%		1 722 551 50	45	8%		102 151 20	
July 14, 2020	# of Debts	686	100%	\$ 1,915,803.07	620	90%	\$ 1,723,651.69	66	10%	2	192,151.38		
A	# of Borrowers	447	100%	ć 1 500 700 11	401	90%	4 1 2 2 2 2 2 2 2	1 305 107 57	46	10%	10% \$	195,611.44	
August 11, 2020	# of Debts	568	100%	\$ 1,500,799.11	513	90%	2	1,305,187.67	55	10%			
5	# of Borrowers	441	100%	£ 1.405.110.54	402	91%		1,354,788.65	39	9%		140 220 00	
September 8, 2020	# of Debts	576	100%	\$ 1,495,119.54	526	91%	\$		50	9%	, >	140,330.89	
0-1-1-12 2020	# of Borrowers	669	100%	¢ 2.270.474.65	629	94%	2 453 304 64	40 6%	2	124 467 04			
October 13, 2020	# of Debts	862	100%	\$ 2,279,171.65	809	94%	\$	2,157,704.64	53	6%	5	121,467.01	
N	# of Borrowers	524	100%	f 1 020 050 70	483	92%			41	8%	4	132 704 07	
November 10, 2020	# of Debts	662	100%	\$ 1,839,050.70	614	93%	\$	1,715,346.63	48	7%	2	123,704.07	
The second second	# of Borrowers	3,935	100%	\$ 13,516,292.78	3,176	81%			10 360 055 13	759	19%	6	
CARES Act Total	# of Debts	5,006	100%	\$ 15,516,292.78	4,047	81%	3	\$ 10,769,055.22	959	19%		2,747,237.56	
	* Borrowers Made	all Eligible Paym	ents										

Perkins Loan RehabilitationThe table above reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through November 10. The next scheduled Perkins Loan Rehabilitation (Monthly-2nd Tuesday of Month) will run on December 8.

From: Mcnally, Paul

Sent: Mon, 23 Nov 2020 17:53:02 +0000

**To:** Bryant, Michael;Burris, Joshua;Fenwick, Benjamin;Hardiman, Darrick;Johnston, Lamonica M;LaVia, Mark;Lindbloom, Niev E;Mcnally, Paul;Piccolo, Marc;Pugh, James;Santos, Bob F;Shock, Edward;Smith, Karen M;Szathmary, Michael;Tyrrell, Pete;Valentine, Casey;Willoughby, Leslie A;Wise, Mark

Subject: AWG weekly report 11/23

Attachments: CARES ACT Stop AWG Non-Compliant Reporting 1123.pptx

#### Good afternoon,

Attached is the weekly summary report for AWG related activities through 11/20/2020. No payments have been posted to the lockbox after 10/30. Data slides on outreach and non-compliant employer counts were removed as there is no data to report.

#### Sincerely,

#### Paul McNally, PMP®, MBA

Partner and Continuous Improvement Director Debt Management and Collections Systems (DMCS) MAXIMUS Federal

5202 President's Court, Suite 200 Frederick, MD 21703 Office: 240,772,3853

Mobile (b)(6)

paulmcnally@maximus.com

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CARES Act Stop Wage Garnishment Weekly Report (through 11/20) 11/23/2020

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6	Remaining AWG Borrowers
7	Refunds Status
8	Treasury Offset and AWG Collections Update
9	Weekly Rehab Summary Update - TIVAS
10	Weekly Rehab Summary Update – Perkins

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

Scope: FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 - Borrower CARES Act AWG Lockbox Closure notice will be sent to the population October 1 through Monday's (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.Status: Both Employer and Borrower notification have been sent (with USPS).DMCS did not received an AWG payment file on Monday night as the last file was generated by USBank and process by DMCS on Friday (October 30).The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure notifications have been delivered to USPS on Wednesday (November 4).Notification break out:

AWG Lockbox Closure Notice						
Letter	Count					
WG86 - Employer Notice	1,763					
CA05 - Borrower Notice	2,330					
Total	4,093					

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

As a result of the Lockbox Closure: There were no AWG payments received in the AWG lockbox the week of 11/16. MFS identified 4 accounts that made several voluntary payments posted to DM in the past week. The payments were reversed and reapplied as an AWG payments due to payment being received from an employer in the voluntary lockbox. All refunds will be processed on Monday, 11/23. MFS is contacting each of these employers to inform them forced collections is suspended through 12/31/20.FSA requested MFS to cease all outreach efforts including employer phone calls, Stop AWG emails, and skip trace efforts. With no AWG activity the week of 11/16, there were no AWG-related transactions to report for the following:Increased AWG Outreach Call ResultsNon-Compliant AWG Employers and Associated BorrowersEnhanced Calling MeasuresTop 20 AWG Non-Compliant Employers (last two weeks)Post October 1st Employers Resuming AWGRevived AWG BorrowersConsequently, these data slides have been removed from this week's status report.

## Non-Compliant Employers Garnishing Wages

AWG File Receipt Date	Number of AWG payments Received	# of Employers garnishing wages	# of Borrowers impacted	Employer Outreach Attempts	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
Prior to 8/31	124,421	72,040	104,681	45,632	13,037	32,591
8/31 - 9/4	1,780	925	1,632	5,505	611	752
9/8 - 9/11	1,275	923	1,142	4,109	336	442
9/14 - 9/18	973	766	909	4,192	384	598
9/21 - 9/25	933	690	859	3,064	347	535
9/28 - 10/2	772	564	667	3,059	305	430
10/5 - 10/9	947	698	902	2,960	317	474
10/13 - 10/16	822	540	779	2,283	258	421
10/19 - 10/23	971	584	921	2,441	291	593
10/26 - 10/30	555	386	529	1,834	212	334
11/2 - 11/6	0	0	0	0	0	0
11/9 - 11/13	0	0	0	0	0	0
11/16 - 11/20	0	0	0	0	0	0

Legend: AWG File Receipt Date: Date of which the US Bank Lockbox file is received at 6 AM of the day reported. This is a pre-DM file. Number of AWG payments received: Payments made by employers from the US Bank Lockbox file on the date of receipt. Roster payments are included, but with roster payments we can identify the borrower, the amount paid, and date, of Employers garnishing wages: The number of unique MASTER FEINs identified in the US Bank Lockbox file on the date of receipt. Not all payments have an attached employer name or MASTER FEIN. Employer Outreach Attempts: Phone call attempts made to employers to confirm stop garnishment. Not every call results in a confirmed stopped garnishment, of Borrowers Impacted: The number of unique borrower numbers identified within the US Bank Lockbox file on the date of receipt. Employers confirmed to stop: Employer counts are based on Master Name. These result from calls that successfully confirmed stopped garnishments with an employer or we received stop garnishment confirmation from either phone calls or emails. If MFS is able to confirm stop on at least 1 borrower, the entire Master Name is confirmed stopped. Borrowers Impacted by Employer confirmed to stop: Unique borrower numbers associated with employers confirmed to stop garnishment.

## **Remaining AWG Borrowers**

MFS did a comparison of the original volume of borrowers impacted by AWG payments at the initiation of the CARES Act vs. Current. MFS used the last two weeks of effective payment data to snapshot the current population of impacted AWG borrowers.

Category	Borrower Population	% of AWG Borrower Population	Comment				
Total AWG Borrowers	917,677	100%	# of Borrowers on AWG, Requested to Start or Received an AWG in 2020.				
Employer Stop Garnishment Letters – Borrower Count	441,520	48%	# of Borrowers from the 204K letters sent to Employers to Stop Garnishment by April 20, 2020.				
		0.0% - Total AWG Borrowers	Down with AMC Down to the still				
Borrowers Garnished 11/16 – 11/20	0	0.0% - Borrowers whose Employers received Letters	Borrowers with AWG Payments effective 11/16 – 11/20				

## **Refunds Status**

Daily Refund Update for week of 11/20Overall Refund Status - CURRENTAII payments that are received on 5/11/2020 and beyond have been processed that day and sent to FSA for review. As of

5/18/2020, all FSA approved re TOP payments are processed for review/approval the follow the same day or the following

Total Refunds Sent to FMS	ay and sent to FMS.As AWG and ible for refunds are sent to FSA funds, DMCS will be processing
484	when file is received).
2,087	
2,174	
1,723	
1,305	
	2,087 2,174 1,723

# **Treasury Offset and AWG Collections Update**

### Thursday's Weekly TOP File Update (11/19)

TOP Summary									
Timeframe	Number of Offsets	Total Dollar Amount		Average Offset Amount					
March 5 - 26, 2020	1,016,719	\$	2,115,710,445.27	\$	2,080.92				
April 2 - 30, 2020	145,205	\$	196,857,593.95	\$	1,355.72				
May 7 - 28, 2020	432	\$	206,410.75	\$	477.80				
June 4 - 25, 2020	- 8	\$	1,083.67	\$	135.46				
July 2 - 30, 2020	16	\$	2,146.36	\$	134.15				
August 6 - 27, 2020	3	\$	270.00	\$	90.00				
September 3 - 24, 2020	4	\$	1,636.76	\$	409.19				
October 1 - 29, 2020	1	\$	100.00	\$	100.00				
November 5, 2020	1	\$	50.00	\$	50.00				
November 12, 2020	-	\$		\$	-				
November 19, 2020	-	\$		\$					
Total	1,162,389	\$	2,312,779,736.76	\$	1,989.68				

This week's Treasury file had 0 payments/ offsets.

### AWG Collections Weekly Summary through 11/20

	AWG Weekly Summary							
Week Ending	Number of Payments	Total Dollar Amount		Average Offset Amount				
March 13 - 27, 2020	318,171	\$	106,818,408.03	\$	335.73			
April 3 - 24, 2020	258,341	\$	89,788,423.06	\$	347.56			
May 1 - 29, 2020	104,908	\$	28,863,945.63	\$	275.14			
June 5 - 26, 2020	17,234	\$	3,632,623.72	\$	210.78			
July 3 - July 31, 2020	16,638	\$	3,008,032.82	\$	180.79			
Aug 7 - Aug 28, 2020	8,648	\$	1,741,450.73	\$	201.37			
Sep 4 - 25, 2020	4,069	\$	698,052.83	\$	171.55			
Oct 2 - 30, 2020	3,813	\$	656,196.71	\$	172.09			
November 6, 2020	0		\$0.00		\$0.00			
November 13, 2020	0		\$0.00		\$0.00			
November 20, 2020	0		\$0.00		\$0.00			
Total	731,822	\$	235,207,133.53	\$	321.40			

AWG Collections is sourced via the US Bank Lockbox file prior to DM Postage.

# Weekly Rehab Summary Update - TIVAS

### Rehabilitated Borrowers Weekly Summary through 11/21.

				T	VAS Rehab Sum	mary						
Date	Totals By	Total Borrowers Rehabilitated			Received Missed Payment Credit				No Payment Credit *			
Date	TOTALS BY	Count	%	\$	Count	%		S	Count	%		5
April 25, 2020	# of Borrowers	43,891	100%	¢1 206 002 620 41	19,639	45%	5	569,945,067.64	24,252	55%	ė	737 038 564 77
April 23, 2020	# of Debts	196,933	100%	\$1,296,983,629.41	87,337	44%	3	569,943,067.64	109,596	56%	>	727,038,561.77
May 2 - 30, 2020	# of Borrowers	42,392	100%	C1 225 701 745 96	38,797	92%		1 104 462 221 20	3,595	8%	c	131 330 434 50
viay 2 - 30, 2020	# of Debts	188,916	100%	\$1,225,701,745.86	172,721	91%	3	1,104,463,321.28	16,195	9%	>	121,238,424.58
6 27 2020	# of Borrowers	34,233	100%	¢ 000 F04 053 73	31,421	92%		000 741 202 40	2,812	8%		97,843,650.33
une 6 - 27, 2020	# of Debts	153,691	100%	\$ 998,584,952.73	140,856	92%	\$	900,741,302.40	12,835	8%	>	
. 1. 4. 25. 2020	# of Borrowers	34,845	100%	Ć1 005 000 110 00	32,206	92%		\$ 920,665,791.94	2,639	8%		85,142,318.96
luly 4 - 25, 2020	# of Debts	156,098	100%	\$1,005,808,110.90	144,331	92%	2		11,767	8%		
	# of Borrowers	43,008	100%	\$1,237,354,391.96	39,385	92%		1,120,391,197.86	3,623	8%	-	116,963,194.10
August 1 - 29, 2020	# of Debts	194,779	100%		178,255	92%	3		16,524	8%		
September 5 - 26,	# of Borrowers	42,005	100%	£1 172 002 240 40	38,625	92%	à	\$ 1,068,610,140.63	3,380	8%		105 373 100 77
2020	# of Debts	188,094	100%	\$1,173,983,340.40	172,774	92%	3		1,068,610,140.63	15,320	8%	>
October 1 - 31,	# of Borrowers	55,738	100%	A	50,074	90%		1,388,671,968.33	5,664 10%		172 071 041 1	
2020	# of Debts	250,337	100%	\$1,561,643,909.62	224,769	90%	5		1,388,6/1,968.33	25,568	10%	>
Variable 2 2020	# of Borrowers	7,946	100%	ć 226.207.572.44	7,433	94%		217 100 000 40	513 69	6%	4	19,236,673.63
November 7, 2020	# of Debts	36,106	100%	\$ 236,397,573.11	33,782	94%		217,160,899.48	2,324	6%		
V	# of Borrowers	8,322	100%	A 244 704 455 24	6,747	81%		404 004 447 05	1,575	19%		49,890,308.45
November 14, 2020	# of Debts	37,124	100%	\$ 244,784,456.31	29,969	81%	>	194,894,147.86	7,155	19%		
V	# of Borrowers	12,449	100%	ć 202 200 500 20	11,751	94%		244 440 700 05	698	6%		21,840,889.31
November 21, 2020	# of Debts	55,363	100%	\$ 363,290,598.36	52,306	94%		341,449,709.05	3,057	6%		
CARES AND TOTAL	# of Borrowers	324,829	100%	£ 0.744 537 709 56	276,078	85%	ė	7 976 002 585 42	48,751	15%		1 512 520 152 20
CARES Act Total	# of Debts	1,457,441	100%	\$ 9,344,532,708.66	1,237,100	85%	ş	7,826,993,546.47	220,341	15%	\$	1,517,539,162.19
	* Borrowers Made	all Eligible Paym	ents									

Loan Rehab to TIVASTable above reflects the Loan Rehabilitation Transfer to the TIVAS from April 25 through November 21. The next scheduled TIVAS Loan Rehabilitation (Weekly) will run on November 28.

# Weekly Rehab Summary Update - Perkins

### Rehabilitated non-default Perkins Loans Summary through 11/10.

				Pe	rkins Rehabs Sur	nmary							
-		Total i	Sorrowers Re			Received Missed Payment Credit				No Payment Credit *			
Date	Totals By	Count	%	\$	Count	%		\$	Count	%		\$	
M 12, 2020	# of Borrowers	885	100%	¢ 2.117.504.60	392	44%	c	1 245 020 55	493	56%	2	1 001 000 12	
May 12, 2020	# of Debts	1,108	100%	\$ 3,117,504.68	490	44%	2	1,315,838.55	618	56%	>	1,801,666.13	
0 2020	# of Borrowers	433	100%	£ 1.700.044.03	378	87%		1 105 527 30	55	13%		172 205 54	
June 9, 2020	# of Debts	544	100%	\$ 1,368,844.03	475	87%	5	1,196,537.39	69	13%	2	172,306.64	
L. 1. 2020	# of Borrowers	536	100%	6 1.015.002.07	491	92%		1 722 551 50	45	8%		102 151 20	
July 14, 2020	# of Debts	686	100%	\$ 1,915,803.07	620	90%	\$ 1,723,65	1,723,651.69	66	10%	5	192,151.38	
A	# of Borrowers	447	100%	ć 1 500 700 11	401	90%	1 305 197 67	¢ 1 205 197 57	46	10%		105 611 44	
August 11, 2020	# of Debts	568	100%	\$ 1,500,799.11	513	90%		55	10%	2	195,611.44		
5	# of Borrowers	441	100%	4 405 440 54	402	91%		¢ 1.354.700.65	39	9%	6 4	140,330.89	
September 8, 2020	# of Debts	576	100%	\$ 1,495,119.54	526	91%	\$	1,354,788.65	50	9%	>		
0-1-1-12 2020	# of Borrowers	669	100%	¢ 2.270.474.65	629	94%		40	6%	6	474 467 04		
October 13, 2020	# of Debts	862	100%	\$ 2,279,171.65	809	94%	\$	2,157,704.64	53	6%	2	121,467.01	
N	# of Borrowers	524	100%	f 1 020 050 70	483	92%		4 745 346 63	41	8%	- 5	123,704.07	
November 10, 2020	# of Debts	662	100%	\$ 1,839,050.70	614	93%	\$	\$ 1,715,346.63	48	7%			
CARES Act Total	# of Borrowers	3,935	100%	\$ 13,516,292.78	3,176	81%	-	* **********	759	19%		2,747,237.56	
CARES ACT TOTAL	# of Debts	5,006	100%	\$ 15,516,292.78	4,047	81%	3	10,769,055.22	959	19%			
	* Borrowers Made	all Eligible Paym	ents										

Perkins Loan RehabilitationThe table above reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through November 10. The next scheduled Perkins Loan Rehabilitation (Monthly-2nd Tuesday of Month) will run on December 8.

From: Mcnally, Paul

**Sent:** Mon, 30 Nov 2020 15:26:17 +0000

**To:** Bryant, Michael;Burris, Joshua;Fenwick, Benjamin;Hardiman, Darrick;Johnston, Lamonica M;LaVia, Mark;Lindbloom, Niev E;Mcnally, Paul;Piccolo, Marc;Pugh, James;Santos, Bob F;Shock, Edward;Smith, Karen M;Szathmary, Michael;Tyrrell, Pete;Valentine, Casey;Willoughby, Leslie A;Wise, Mark

Subject: AWG Weekly Report 11/30

Attachments: CARES ACT Stop AWG Non-Compliant Reporting 1130.pptx

#### Good morning,

Attached is the weekly summary report for AWG related activities through 11/27/2020. No payments have been posted to the lockbox after 10/30. Data slides on outreach and non-compliant employer counts were removed as there is no data to report.

#### Sincerely,

#### Paul McNally, PMP®, MBA

Partner and Continuous Improvement Director Debt Management and Collections Systems (DMCS) MAXIMUS Federal

5202 President's Court, Suite 200

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CARES Act Stop Wage Garnishment Weekly Report (through 11/27) 11/30/2020

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## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

Scope: FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 - Borrower CARES Act AWG Lockbox Closure notice will be sent to the population October 1 through Monday's (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.Status: Both Employer and Borrower notification have been sent (with USPS).DMCS did not received an AWG payment file on Monday night as the last file was generated by USBank and process by DMCS on Friday (October 30).The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure notifications have been delivered to USPS on Wednesday (November 4).Notification break out:

AWG Lockbox Closure Notice					
Letter	Count				
WG86 - Employer Notice	1,763				
CA05 - Borrower Notice	2,330				
Total	4,093				

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

As a result of the Lockbox Closure: There were no AWG payments received in the AWG lockbox the week of 11/23. There were no voluntary payments identified the week of 11/23. FSA requested MFS to cease all outreach efforts including employer phone calls, Stop AWG emails, and skip trace efforts. With no AWG activity the week of 11/16, there were no AWG-related transactions to report for the following: Increased AWG Outreach Call ResultsNon-Compliant AWG Employers and Associated BorrowersEnhanced Calling MeasuresTop 20 AWG Non-Compliant Employers (last two weeks)Post October 1st Employers Resuming AWGRevived AWG BorrowersConsequently, these data slides have been removed from this week's status report.

## Non-Compliant Employers Garnishing Wages

AWG File Receipt Date	Number of AWG payments Received	# of Employers garnishing wages	# of Borrowers impacted	Employer Outreach Attempts	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
Prior to 8/31	124,421	72,040	104,681	45,632	13,037	32,591
8/31 - 9/4	1,780	925	1,632	5,505	611	752
9/8 - 9/11	1,275	923	1,142	4,109	336	442
9/14 - 9/18	973	766	909	4,192	384	598
9/21 - 9/25	933	690	859	3,064	347	535
9/28 - 10/2	772	564	667	3,059	305	430
10/5 - 10/9	947	698	902	2,960	317	474
10/13 - 10/16	822	540	779	2,283	258	421
10/19 - 10/23	971	584	921	2,441	291	593
10/26 - 10/30	555	386	529	1,834	212	334
11/2 - 11/27	0	0	0	0	0	0

Legend: AWG File Receipt Date: Date of which the US Bank Lockbox file is received at 6 AM of the day reported. This is a pre-DM file. Number of AWG payments received: Payments made by employers from the US Bank Lockbox file on the date of receipt. Roster payments are included, but with roster payments we can identify the borrower, the amount paid, and date, of Employers garnishing wages: The number of unique MASTER FEINs identified in the US Bank Lockbox file on the date of receipt. Not all payments have an attached employer name or MASTER FEIN. Employer Outreach Attempts: Phone call attempts made to employers to confirm stop garnishment. Not every call results in a confirmed stopped garnishment, of Borrowers Impacted: The number of unique borrower numbers identified within the US Bank Lockbox file on the date of receipt. Employers confirmed to stop: Employer counts are based on Master Name. These result from calls that successfully confirmed stopped garnishments with an employer or we received stop garnishment confirmation from either phone calls or emails. If MFS is able to confirm stop on at least 1 borrower, the entire Master Name is confirmed stopped. Borrowers Impacted by Employer confirmed to stop: Unique borrower numbers associated with employers confirmed to stop garnishment.

## **Remaining AWG Borrowers**

MFS did a comparison of the original volume of borrowers impacted by AWG payments at the initiation of the CARES Act vs. Current. MFS used the last two weeks of effective payment data to snapshot the current population of impacted AWG borrowers.

Category	Borrower Population	% of AWG Borrower Population	Comment				
Total AWG Borrowers	917,677	100%	# of Borrowers on AWG, Requested to Start or Received an AWG in 2020.				
Employer Stop Garnishment Letters – Borrower Count	441,520	48%	# of Borrowers from the 204K letters sent to Employers to Stop Garnishment by April 20, 2020.				
		0.0% - Total AWG Borrowers	Down with AMC Down of the still 11/2				
Borrowers Garnished 11/2 – 11/27	0	0.0% - Borrowers whose Employers received Letters	Borrowers with AWG Payments effective 11/2 – 11/27				

## **Refunds Status**

Daily Refund Update for week of 11/27Overall Refund Status - CURRENTAII payments that are received on 5/11/2020 and beyond have been processed that day and sent to FSA for review. As of

5/18/2020, all FSA approved re TOP payments are processed for review/approval the follow the same day or the following

Total Refunds Sent to FMS
1,514
1,508
1,575
差
1,653

ay and sent to FSA for review. As of ay and sent to FMS.As AWG and ible for refunds are sent to FSA funds, DMCS will be processing when file is received).

# **Treasury Offset and AWG Collections Update**

### Thursday's Weekly TOP File Update (11/26)

TOP Summary								
Timeframe	Number of Offsets	Total Dollar Amount			Average Offset Amount			
March 5 - 26, 2020	1,016,719	\$	2,115,710,445.27	\$	2,080.92			
April 2 - 30, 2020	145,205	\$	196,857,593.95	\$	1,355.72			
May 7 - 28, 2020	432	\$	206,410.75	\$	477.80			
June 4 - 25, 2020	8	\$	1,083.67	\$	135.46			
July 2 - 30, 2020	16	\$	2,146.36	\$	134.15			
August 6 - 27, 2020	3	\$	270.00	\$	90.00			
September 3 - 24, 2020	-4	\$	1,636.76	\$	409.19			
October 1 - 29, 2020	1	\$	100.00	\$	100.00			
November 5 - 26, 2020	1	\$	50.00	\$	50.00			
Total	1,162,389	\$	2,312,779,736.76	\$	1,989.68			

### AWG Collections Weekly Summary through 11/27

AWG Weekly Summary							
Week Ending	Number of Payments	Total Dollar Amount			Average Offset Amount		
March 13 - 27, 2020	318,171	\$ 106,	,818,408.03	\$	335.73		
April 3 - 24, 2020	258,341	\$ 89,	,788,423.06	\$	347.56		
May 1 - 29, 2020	104,908	\$ 28,	,863,945.63	\$	275.14		
June 5 - 26, 2020	17,234	\$ 3,	,632,623.72	\$	210.78		
July 3 - July 31, 2020	16,638	\$ 3,	,008,032.82	\$	180.79		
Aug 7 - Aug 28, 2020	8,648	\$ 1,	,741,450.73	\$	201.37		
Sep 4 - 25, 2020	4,069	\$	698,052.83	\$	171.55		
Oct 2 - 30, 2020	3,813	\$	656,196.71	\$	172.09		
Oct 31 - Nov 27, 2020	0		\$0.00		\$0.00		
Total	731,822	\$ 235,	207,133.53	\$	321.40		

This week's Treasury file had 0 payments/ offsets.

AWG Collections is sourced via the US Bank Lockbox file prior to DM Postage.

# Weekly Rehab Summary Update - TIVAS

### Rehabilitated Borrowers Weekly Summary through 11/28.

				TIV	AS Rehab Summ	ary						
Date	Totals By	Total Borrowers Rehabilitated			Received Missed Payment Credit				No Payment Credit *			
	TOTALS BY	Count	%	\$	Count	%		S	Count	%		5
April 25, 2020	# of Borrowers	43,891	100%	\$1,296,983,629.41	19,639	45%	- 5	569,945,067.64	24,252	55%	X	727,038,561.77
	# of Debts	196,933	100%		87,337	44%			109,596	56%	\$	
M 2 20 2020	# of Borrowers	42,392	100%	\$1,225,701,745.86	38,797	92%	- 5	1,104,463,321.28	3,595	8%		121,238,424.58
May 2 - 30, 2020	# of Debts	188,916	100%		172,721	91%			16,195	9%		
(···· C 27 2020	# of Borrowers	34,233	100%	A 200 F0 ( 050 70	31,421	92%		900,741,302.40	2,812	8%		97,843,650.33
June 6 - 27, 2020	# of Debts	153,691	100%	\$ 998,584,952.73	140,856	92%			12,835	8%		
tole 4 or agon	# of Borrowers	34,845	100%	\$1,005,808,110.90	32,206	92%	-	920,665,791.94	2,639	8%		85,142,318.96
July 4 - 25, 2020	# of Debts	156,098	100%		144,331	92%			11,767	8%		
	# of Borrowers	43,008	100%	\$1,237,354,391.96	39,385	92%		1,120,391,197.86	3,623	8%		116,963,194.10
August 1 - 29, 2020	# of Debts	194,779	100%		178,255	92%			16,524	8%		
	# of Borrowers	42,005	100%	\$1,173,983,340.40	38,625	92%		1,068,610,140.63	3,380	8%		105,373,199.77
September 5 - 26, 2020	# of Debts	188,094	100%		172,774	92%			15,320	8%		
October 1 - 31, 2020	# of Borrowers	55,738	100%	1 51 561 6/13 9/19 67 1	50,074	90%	- 5	1,388,671,968.33	5,664	10%		172,971,941.29
	# of Debts	250,337	100%		224,769	90%			25,568	10%		
November 7, 2020	# of Borrowers	7,946	100%	\$ 236,397,573.11	7,433	94%	- 5	217,160,899.48	513	6%	- 5	19,236,673.63
	# of Debts	36,106	100%		33,782	94%			2,324	6%		
November 14, 2020	# of Borrowers	8,322	100%	\$ 244,784,456.31 -	6,747	81%	- 5	194,894,147.86	1,575	19%	+ 5	49,890,308.45
	# of Debts	37,124	100%		29,969	81%			7,155	19%		
November 21, 2020	# of Borrowers	12,449	100%	\$ 363,290,598.36	11,751	94%	- 6	\$ 341,449,709.05	698	6%	1 4	21,840,889.31
	# of Debts	55,363	100%		52,306	94%			3,057	6%		
November 28, 2020	# of Borrowers	6,739	100%	\$ 206,217,544.22	5,456	81%	15	\$ 167,294,479.63	1,283	19%		38,923,064.59
	# of Debts	30,386	100%		24,865	82%			5,521	18%		
CARES Act Total	# of Borrowers	331,568	100%	S 9 550 750 757 88	281,534	85%		7,994,288,026.10	50,034	15%		1,556,462,226.78
	# of Debts	1,487,827	100%		1,261,965	85%			225,862	15%		
	* Borrowers Made	all Eligible Paym	ients									

Loan Rehab to TIVASTable above reflects the Loan Rehabilitation Transfer to the TIVAS from April 25 through November 28. The next scheduled TIVAS Loan Rehabilitation (Weekly) will run on December 5.

# Weekly Rehab Summary Update - Perkins

### Rehabilitated non-default Perkins Loans Summary through 11/10.

				Pe	rkins Rehabs Sur	nmary						
-	Totals By	Total Borrowers Rehabilitated			Received Missed Payment Credit				No Payment Credit *			
Date		Count	%	\$	Count	%		\$	Count	%		\$
May 12, 2020	# of Borrowers	885	100%	¢ 2.117.504.60	392	44%	- 5	\$ 1,315,838.55	493	56%	\$	1,801,666.13
	# of Debts	1,108	100%	\$ 3,117,504.68	490	44%			618	56%		
June 9, 2020	# of Borrowers	433	100%	£ 1.700.044.03	378	87%	15	1,196,537.39	55	13%	\$	172,306.64
	# of Debts	544	100%	\$ 1,368,844.03	475	87%			69	13%		
July 14, 2020	# of Borrowers	536	100%	6 1.015.002.07	491	92%	\$	\$ 1,723,651.69	45	8%	\$	192,151.38
	# of Debts	686	100%	\$ 1,915,803.07	620	90%			66	10%		
A	# of Borrowers	447	100%	ć 1 500 700 11	401	90%	1 6	1,305,187.67	46	10%	\$	195,611.44
August 11, 2020	# of Debts	568	100%	\$ 1,500,799.11	513	90%			55	10%		
September 8, 2020	# of Borrowers	441	100%	£ 1.405.110.54	402	91%	15	1,354,788.65	39	9%	15	140,330.89
	# of Debts	576	100%	\$ 1,495,119.54	526	91%			50	9%		
October 13, 2020	# of Borrowers	669	100%	¢ 2.270.474.65	629	94%	- 5	\$ 2,157,704.64	40	6%	\$	121,467.01
	# of Debts	862	100%	\$ 2,279,171.65	809	94%			53	6%		
November 10, 2020	# of Borrowers	524	100%	f 1 020 050 70	483	92%	15	\$ 1,715,346.63	41	8%	\$	123,704.07
	# of Debts	662	100%	\$ 1,839,050.70	614	93%			48	7%		
CARES Act Total	# of Borrowers	3,935	100%	\$ 13,516,292.78	3,176	81%	5 10.769.055.2	f 10.750.0FF.11	759	19%		2,747,237.56
	# of Debts	5,006	100%	\$ 15,516,292.78	4,047	81%		10,769,055.22	959	19%		
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Perkins Loan RehabilitationThe table above reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through November 10. The next scheduled Perkins Loan Rehabilitation (Monthly-2nd Tuesday of Month) will run on December 8.

From: Mcnally, Paul

Sent: Mon, 14 Dec 2020 17:25:19 +0000

**To:** Bryant, Michael;Burris, Joshua;Fenwick, Benjamin;Hardiman, Darrick;Johnston, Lamonica M;LaVia, Mark;Lindbloom, Niev E;Mcnally, Paul;Piccolo, Marc;Pugh, James;Santos, Bob F;Shock, Edward;Smith, Karen M;Szathmary, Michael;Tyrrell, Pete;Valentine, Casey;Willoughby, Leslie A;Wise, Mark

Subject: AWG Weekly Report 12/14

Attachments: CARES ACT Stop AWG Non-Compliant Reporting 1214.pptx

#### Good afternoon,

Attached is the weekly summary report for AWG related activities through 12/11/2020. No payments have been posted to the lockbox after 10/30. Data slides on outreach and non-compliant employer counts were removed as there is no data to report.

#### Sincerely,

#### Paul McNally, PMP®, MBA

Partner and Continuous Improvement Director Debt Management and Collections Systems (DMCS) MAXIMUS Federal

5202 President's Court, Suite 200 Frederick, MD 21703 Office: 240,772,3853 Mobile(b)(6)

paulmcnally@maximus.com

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CARES Act Stop Wage Garnishment Weekly Report (through 12/11) 12/14/2020

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## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

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As a result of the Lockbox Closure: There were no AWG payments received in the AWG lockbox the week of 12/7. FSA requested MFS to cease all outreach efforts including employer phone calls, Stop AWG emails, and skip trace efforts. With no AWG activity the week of 11/16, there were no AWG-related transactions to report for the following: Increased AWG Outreach Call ResultsNon-Compliant AWG Employers and Associated BorrowersEnhanced Calling MeasuresTop 20 AWG Non-Compliant Employers (last two weeks)Post October 1st Employers Resuming AWGRevived AWG BorrowersConsequently, these data slides have been removed from this week's status report.

# Non-Compliant Employers Garnishing Wages

AWG File Receipt Date	Number of AWG payments Received	# of Employers garnishing wages	# of Borrowers impacted	Employer Outreach Attempts	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
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Legend: AWG File Receipt Date: Date of which the US Bank Lockbox file is received at 6 AM of the day reported. This is a pre-DM file. Number of AWG payments received: Payments made by employers from the US Bank Lockbox file on the date of receipt. Roster payments are included, but with roster payments we can identify the borrower, the amount paid, and date, of Employers garnishing wages: The number of unique MASTER FEINs identified in the US Bank Lockbox file on the date of receipt. Not all payments have an attached employer name or MASTER FEIN. Employer Outreach Attempts: Phone call attempts made to employers to confirm stop garnishment. Not every call results in a confirmed stopped garnishment, of Borrowers Impacted: The number of unique borrower numbers identified within the US Bank Lockbox file on the date of receipt. Employers confirmed to stop: Employer counts are based on Master Name. These result from calls that successfully confirmed stopped garnishments with an employer or we received stop garnishment confirmation from either phone calls or emails. If MFS is able to confirm stop on at least 1 borrower, the entire Master Name is confirmed stopped. Borrowers Impacted by Employer confirmed to stop: Unique borrower numbers associated with employers confirmed to stop garnishment.

## **Remaining AWG Borrowers**

MFS did a comparison of the original volume of borrowers impacted by AWG payments at the initiation of the CARES Act vs. Current. MFS used the last two weeks of effective payment data to snapshot the current population of impacted AWG borrowers.

Category	Borrower Population	% of AWG Borrower Population	Comment		
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Employer Stop Garnishment Letters – Borrower Count	441,520	48%	# of Borrowers from the 204K letters sent to Employers to Stop Garnishment by April 20, 2020.		
A THE RESERVE OF THE PARTY OF T		0.0% - Total AWG Borrowers	Description of the AMC		
Borrowers Garnished 11/2 – 12/11	0	0.0% - Borrowers whose Employers received Letters	Borrowers with AWG Payments effective 11/2 – 12/11		

## **Refunds Status**

Daily Refund Update for week of 12/11Overall Refund Status - CURRENTAII payments that are received on 5/11/2020 and beyond have been processed that day and sent to FSA for review. As of

5/18/2020, all FSA approved re TOP payments are processed for review/approval the follow the same day or the following

Date	Total Refunds Sent to FMS	a ii fu
12/7/2020	1,426	,
12/8/2020	1,465	
12/9/2020	1,507	
12/10/2020	1,397	
12/11/2020	533	
12/8/2020 12/9/2020 12/10/2020	1,465 1,507 1,397	

and sent to FSA for review. As of ay and sent to FMS.As AWG and ible for refunds are sent to FSA funds, DMCS will be processing when file is received).

# **Treasury Offset and AWG Collections Update**

## Thursday's Weekly TOP File Update (12/10)

TOP Summary										
Timeframe	Number of Offsets	To	tal Dollar Amount		Average Offset Amount					
March 5 - 26, 2020	1,016,719	\$	2,115,710,445.27	\$	2,080.92					
April 2 - 30, 2020	145,205	\$	196,857,593.95	\$	1,355.72					
May 7 - 28, 2020	432	\$	206,410.75	\$	477.80					
June 4 - 25, 2020	8	\$	1,083.67	\$	135.46					
July 2 - 30, 2020	16	\$	2,146.36	\$	134.15					
August 6 - 27, 2020	3	\$	270.00	\$	90.00					
September 3 - 24, 2020	4	\$	1,636.76	\$	409.19					
October 1 - 29, 2020	_ 1	\$	100,00	\$	100.00					
November 5 - 26, 2020	1	\$	50.00	\$	50.00					
December 3, 2020		\$	*	\$						
December 10, 2020		\$		\$						
Total	1,162,389	\$	2,312,779,736.76	\$	1,989.68					

This week's Treasury file had 0 payments/ offsets.

## AWG Collections Weekly Summary through 12/11

AWG Weekly Summary								
Week Ending	Number of Payments		Total Dollar Amount	Average Offset Amount				
March 13 - 27, 2020	318,171	\$	106,818,408.03	\$	335.73			
April 3 - 24, 2020	258,341	\$	89,788,423.06	\$	347.56			
May 1 - 29, 2020	104,908	\$	28,863,945.63	\$	275.14			
June 5 - 26, 2020	17,234	\$	3,632,623.72	\$	210.78			
July 3 - July 31, 2020	16,638	\$	3,008,032.82	\$	180.79			
Aug 7 - Aug 28, 2020	8,648	\$	1,741,450.73	\$	201.37			
Sep 4 - 25, 2020	4,069	\$	698,052.83	\$	171.55			
Oct 2 - 30, 2020	3,813	\$	656,196.71	\$	172.09			
Oct 31 - Nov 27, 2020	0		\$0.00		\$0.00			
December 4, 2020	0		\$0.00		\$0.00			
December 11, 2020	0		\$0.00		\$0.00			
Total	731,822	\$	235,207,133.53	\$	321.40			

AWG Collections is sourced via the US Bank Lockbox file prior to DM Postage.

# Weekly Rehab Summary Update - TIVAS

## Rehabilitated Borrowers Weekly Summary through 12/12.

				TIV	AS Rehab Summ	ary						
Date	Totals By	Total	Borrowers Re	habilitated	Received Missed Payment Credit				No Payment Credit *			
Date	Totals by	Count	%	\$	Count	%		S	Count	%	5	
Amelian agag	# of Borrowers	43,891	100%	£1 20C 082 C20 41	19,639	45%	4	ECO DAE OCT CA	F CO DAT DC 7 CA	24,252	55%	727 020 551 77
April 25, 2020	# of Debts	196,933	100%	\$1,296,983,629.41	87,337	44%	5	569,945,067,64	109,596	56%	727,038,561.77	
142 20 2020	# of Borrowers	42,392	100%	\$1.22F 701 74F 9C	38,797	92%	4	1 104 453 331 30	3,595	8%	121 220 424 50	
May 2 - 30, 2020	# of Debts	188,916	100%	\$1,225,701,745.86	172,721	91%	2	1,104,463,321.28	16,195	9%	121,238,424.58	
l 5 27 2020	# of Borrowers	34,233	100%	£ 000 F04 053 73	31,421	92%	4	000 744 202 40	2,812	8%	. 07.043.650.33	
June 6 - 27, 2020	# of Debts	153,691	100%	\$ 998,584,952.73	140,856	92%	2	900,741,302.40	12,835	8%	97,843,650.33	
( )	# of Borrowers	34,845	100%	¢1 005 000 110 00	32,206	92%		020 555 704 04	2,639	8%	05 143 310 00	
July 4 - 25, 2020	# of Debts	156,098	100%	\$1,005,808,110.90	144,331	92%		920,665,791.94	11,767	8%	85,142,318.96	
	# of Borrowers	43,008	100%	¢4 227 254 204 05	39,385	92%	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	¢ 4 4 7 0 7 0 4 4 0 7 0 ¢	3,623	8%	* 115.053.104.10	
August 1 – 29, 2020	# of Debts	194,779	100%	\$1,237,354,391.96	178,255	92%		16,524	8%	116,963,194.10		
5tt 5 26 2020	# of Borrowers	42,005	100%	£1 177 002 240 40	38,625	92% 6 4.050 540 440 53 3,380	1 050 510 110 53	3,380	8%	105 272 100 77		
September 5 - 26, 2020	# of Debts	188,094	100%	\$1,173,983,340.40	172,774	92%	2	\$ 1,068,610,140.63	15,320	8%	105,373,199.77	
	# of Borrowers	55,738	100%	¢4 FC4 C43 000 C3	50,074	90%	¢ 4 200 674 060 22	1,388,671,968.33	5,664	10%	4 772 074 044 20	
October 1 - 31, 2020	# of Debts	250,337	100%	\$1,561,643,909.62	224,769	90%	2		25,568	10%	5 172,971,941.29	
	# of Borrowers	35,456	100%	£4.050.600.173.00	31,387	89%		020 700 225 40	4,069	11%	120 000 025 52	
Nov 7 - 28, 2020	# of Debts	158,979	100%	\$1,050,690,172.00	140,922	89%	Þ	920,799,236.48	18,057	11%	129,890,935.52	
D L 2020	# of Borrowers	6,903	100%	¢ 245.447.535.00	6,388	93%	- 5	100 001 552 52	515	7%	17 505 070 06	
December 5, 2020	# of Debts	31,738	100%	\$ 216,417,526.89	29,281	92%		198,891,653.53	2,457	8%	17,525,873.36	
D	# of Borrowers	6,633	100%	¢ 201 100 224 7F	4,987	75%		152,007,557,00	1,646	25%	49 473 667 66	
December 12, 2020	# of Debts	29,884	100%	\$ 201,180,224.75	22,514	75%		153,007,557.09	7,370	25%	48,172,667.66	
CARES Act Total	# of Borrowers	345,104	100%	£ 0.000 340 004 F3	292,909	85%	95	0.245 107 227 10	52,195	15%	1 533 350 357 34	
CARES ACT TOTAL	# of Debts	1,549,449	100%	\$ 9,968,348,004.52	1,313,760	85%	7	8,346,187,237.18	235,689	15%	1,622,160,767.34	

Loan Rehab to TIVASTable above reflects the Loan Rehabilitation Transfer to the TIVAS from April 25 through December 12. The next scheduled TIVAS Loan Rehabilitation (Weekly) will run on December 19.

# Weekly Rehab Summary Update - Perkins

## Rehabilitated non-default Perkins Loans Summary through 12/8.

					Perki	ns Rehabs Sumn	nary							
	I a second	Total I	Borrowers Re	habi			ived Missed	Payme	nt Credit		No Payment	Credit	*	
Date	Totals By	Count	%		\$	Count	%		\$	Count	%		\$	
14 2020	# of Borrowers	885	100%		2.417.504.50	392	44%		1 245 020 55	493	56%		1 001 666 13	
May 12, 2020	# of Debts	1,108	100%	5	3,117,504.68	490	44%	2	1,315,838.55	618	56%	\$	1,801,666.13	
1 0. 2020	# of Borrowers	433	100%		1 300 044 03	378 879	87%		4 105 527 20	55	13%		172 206 64	
June 9, 2020	# of Debts	544	100%	5	1,368,844.03	475	87%	5	1,196,537.39	69	13%	>	172,306.64	
hibi 14, 2020	# of Borrowers	536	100%	4	1,915,803.07	491	92%		1,723,651.69	45	8%	4	102.451.20	
July 14, 2020	# of Debts	686	100%	>		620	90%	>		66	10%	2	192,151.38	
4 - 411 2020	# of Borrowers	447	100%	4	\$ 1,500,799.11	401	90%	5	\$ 1,305,187.67	46	10%	\$	195,611.44	
August 11, 2020	# of Debts	568	100%	2		513	90%			55	10%			
c	# of Borrowers	441	100%	ć 1.405.440.54	402	91%	6 1 354 700 CE	39	9%	6	140 220 00			
September 8, 2020	# of Debts	576	100%	5	1,495,119.54	526	91%	5	1,354,788.65	50	9%	2	140,330.89	
0 1 1 12 2020	# of Borrowers	669	100%	4	3 330 474 65	629	94%	2	3 457 704 64	40	6%		424 467 04	
October 13, 2020	# of Debts	862	100%	5	2,279,171.65	809	94%	5	2,157,704.64	53	6%	5	121,467.01	
10 7020	# of Borrowers	524	100%		4 000 050 70	483	92%	92% 93% \$ 1,715,346.63	41	8%	,	200 -001 00		
November 10, 2020	# of Debts	662	100%	5	1,839,050.70	614	93%		1,/15,346.63	48	7%	5	123,704.07	
D 1 0 2020	# of Borrowers	490	100%	2	4 754 044 50	456	456 93%		1 24 15 15	34	7%	- C	100,000,00	
December 8, 2020	# of Debts	629	100%	5	1,754,841.50	588	93%	5	1,648,831.90	41	7%		106,009.60	
CAREC ANTINA	# of Borrowers	4,425	100%		15 221 124 20	3,632	82%			793	18%		2 952 247 16	
CARES Act Total	# of Debts	5,635	100%		15,271,134.28	15,271,134.28	4,635	82%	*	12,417,887.12	1,000	18%	7	2,853,247,16

Perkins Loan RehabilitationThe table above reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through December 8. The next scheduled Perkins Loan Rehabilitation (Monthly-2nd Tuesday of Month) will run on January 12.

From: Odom, Christian

**Sent:** Tue, 15 Jun 2021 13:28:33 +0000 **To:** Bryant, Michael; Piccolo, Marc

Cc: LaVia, Mark;Tyrrell, Pete;Fenwick, Benjamin;Eliadis, Pam;Waggoner,

Matthew; Zeringue, Steven

Subject: BPO Recovery Slides
Attachments: BPO Recovery Slides.pptx

### Mike,

As you know we have daily BPO briefings with the COO throughout this week and the next topic will be BPO recovery. I would like to use work previously done to kick off the conversation of "What would it look like today vs tomorrow." I will not use all of these slides, as it may be TMI... However, I believe I will use 1, 3, 5, and 6.

These were slides Mike worked on in the past for a SEAD/SI briefing. @Bryant, Michael can you check the "current" state items to ensure that the information is still accurate? I am hoping to have my deck submitted to Dave & CO by 12noon today. Do you think you can finish your review by that time or NLT COB?

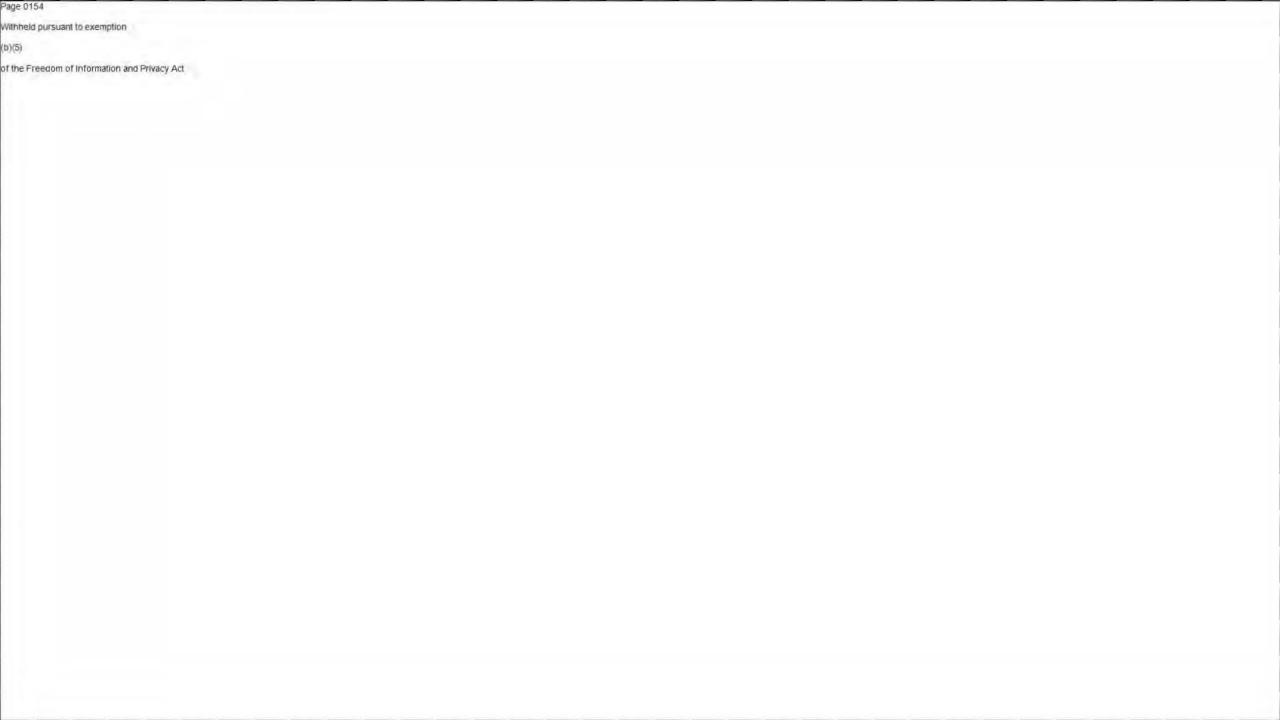
Of course, provided Marc has no issues, it would be beneficial if you could attend in case we get any legacy DMCS/PCA questions. Copying Marc and others for awareness.

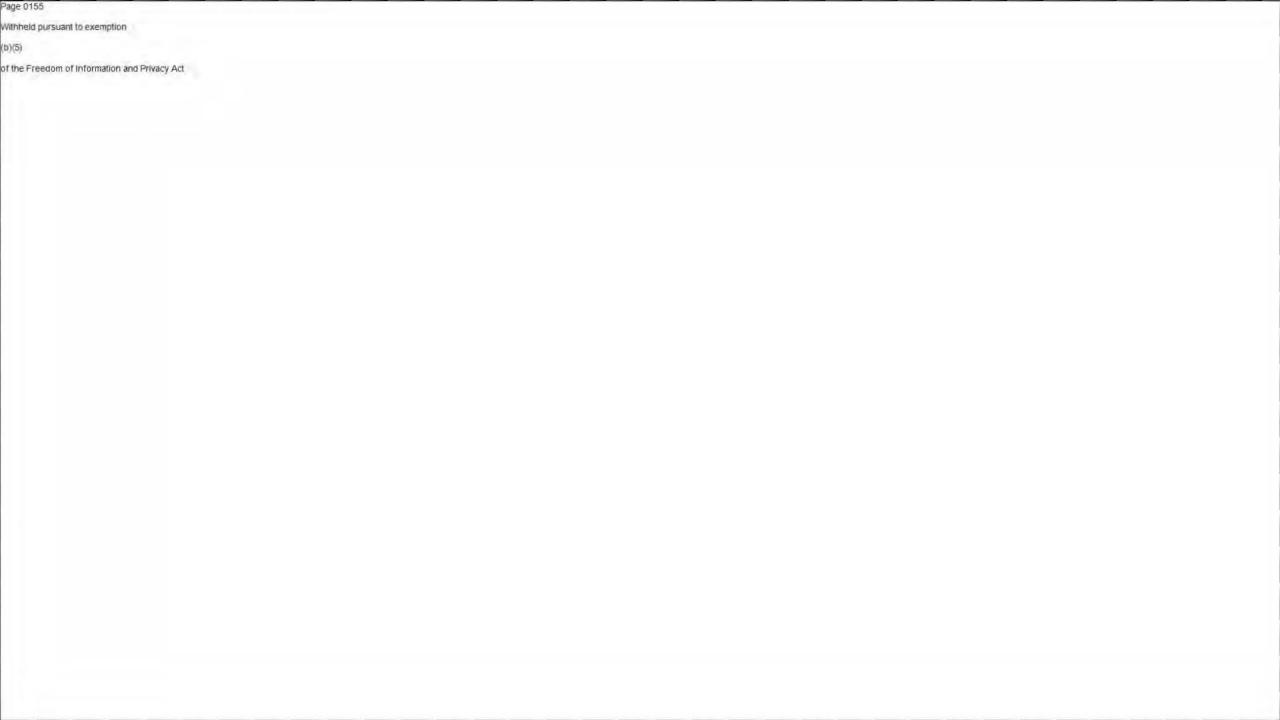
Thanks in advance for collaboration!

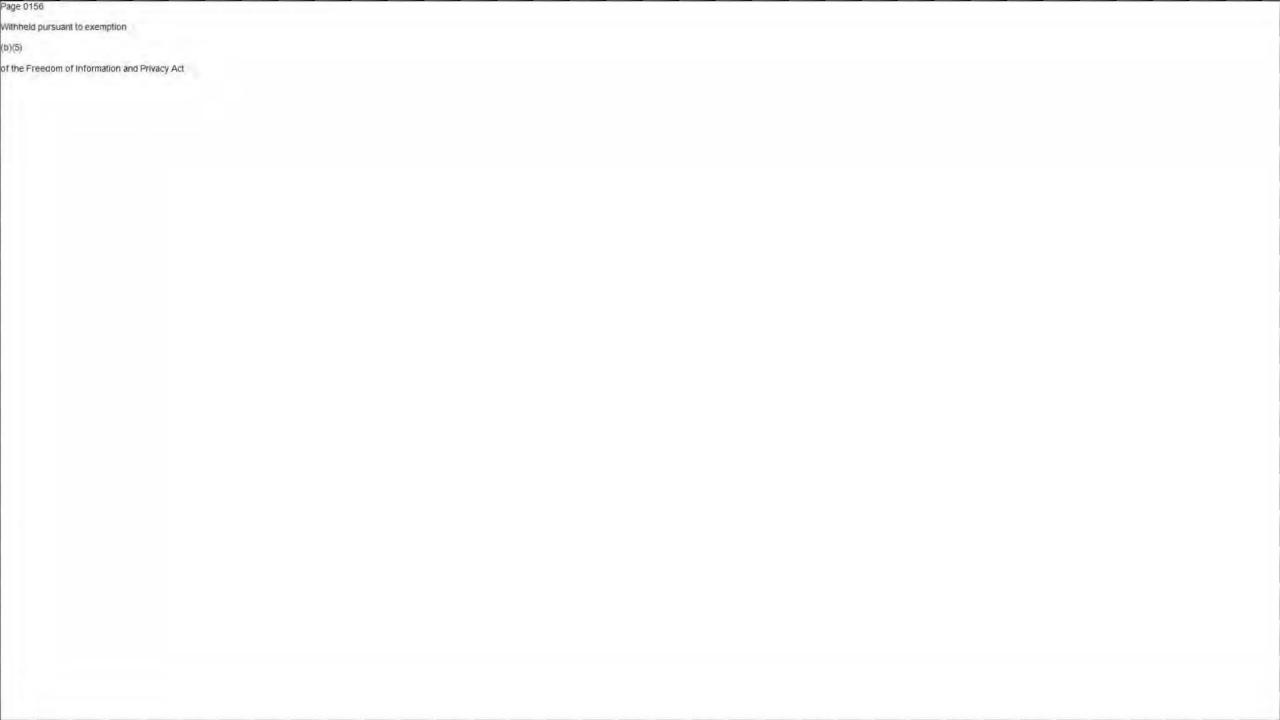
#### Christian Lee Odom

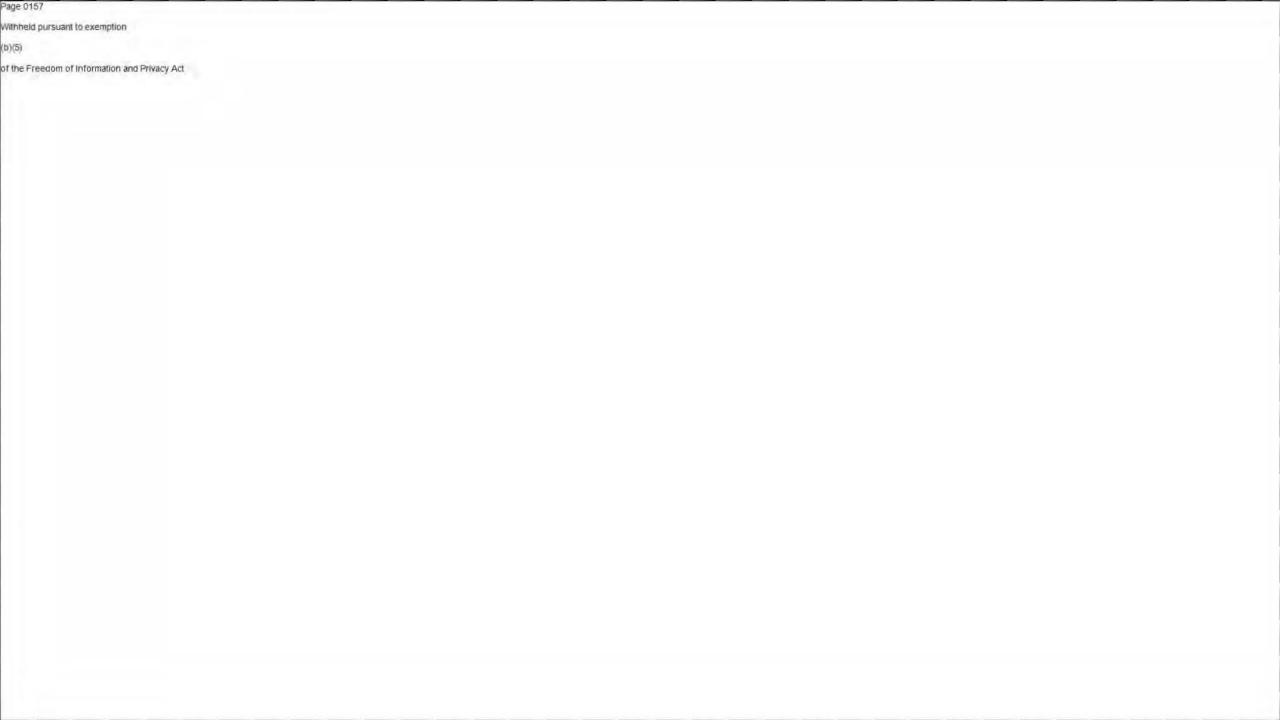
Senior Manager Office: 202-377-4024 Christian.Odom@ed.gov

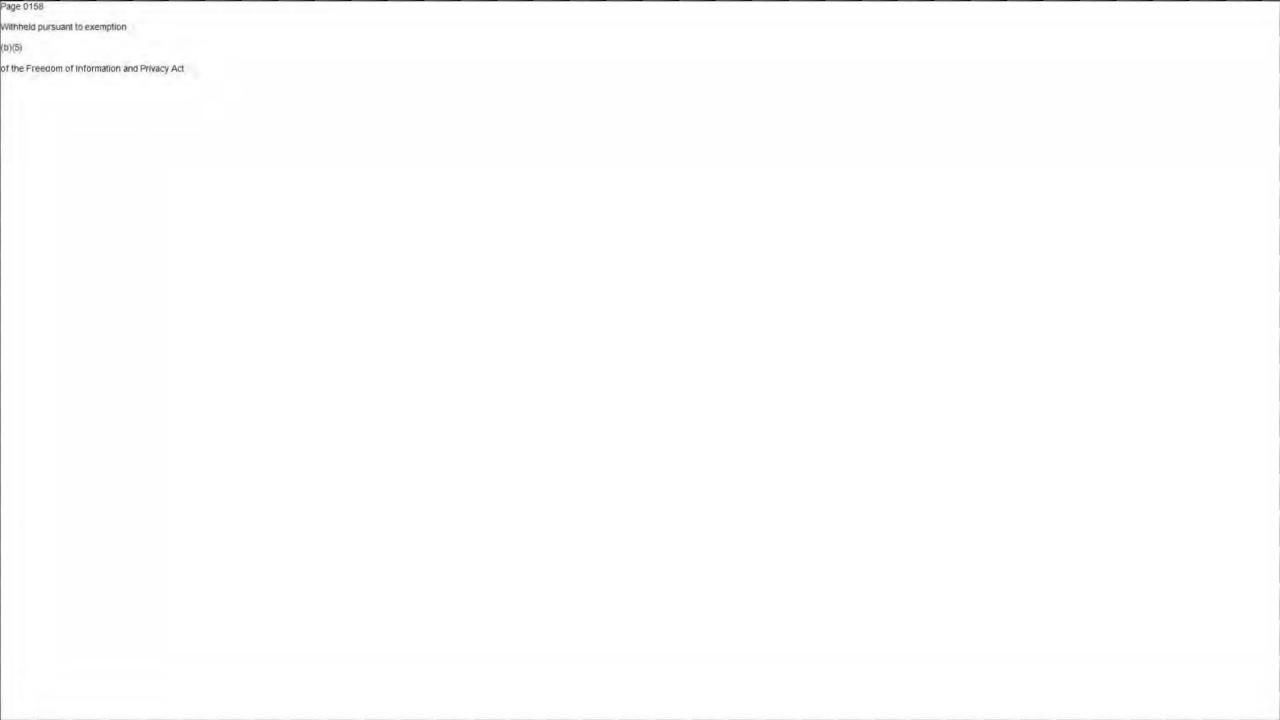


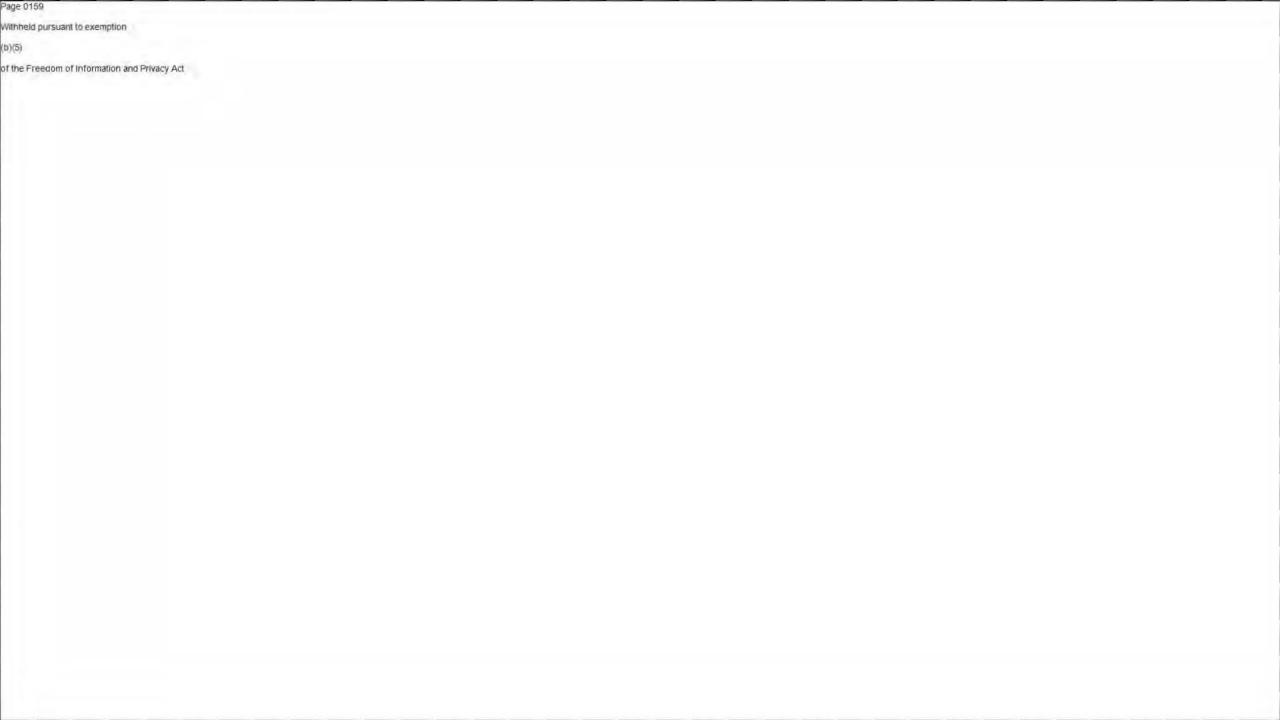


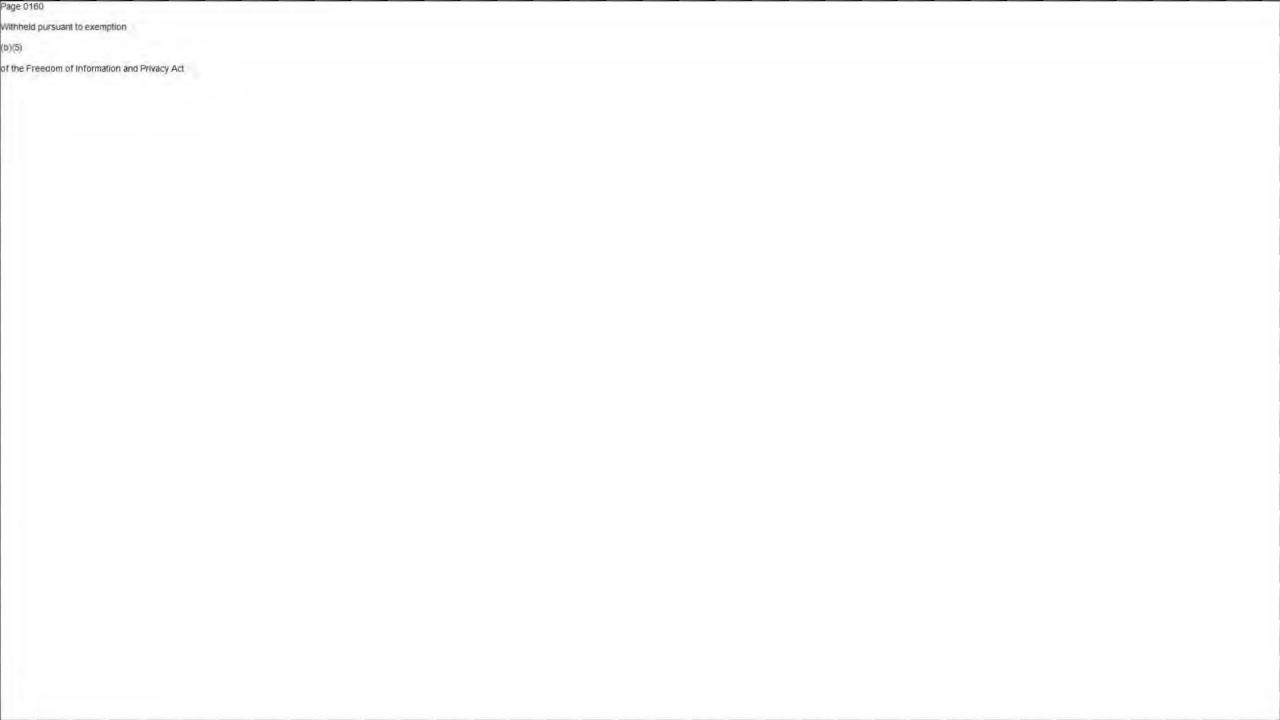


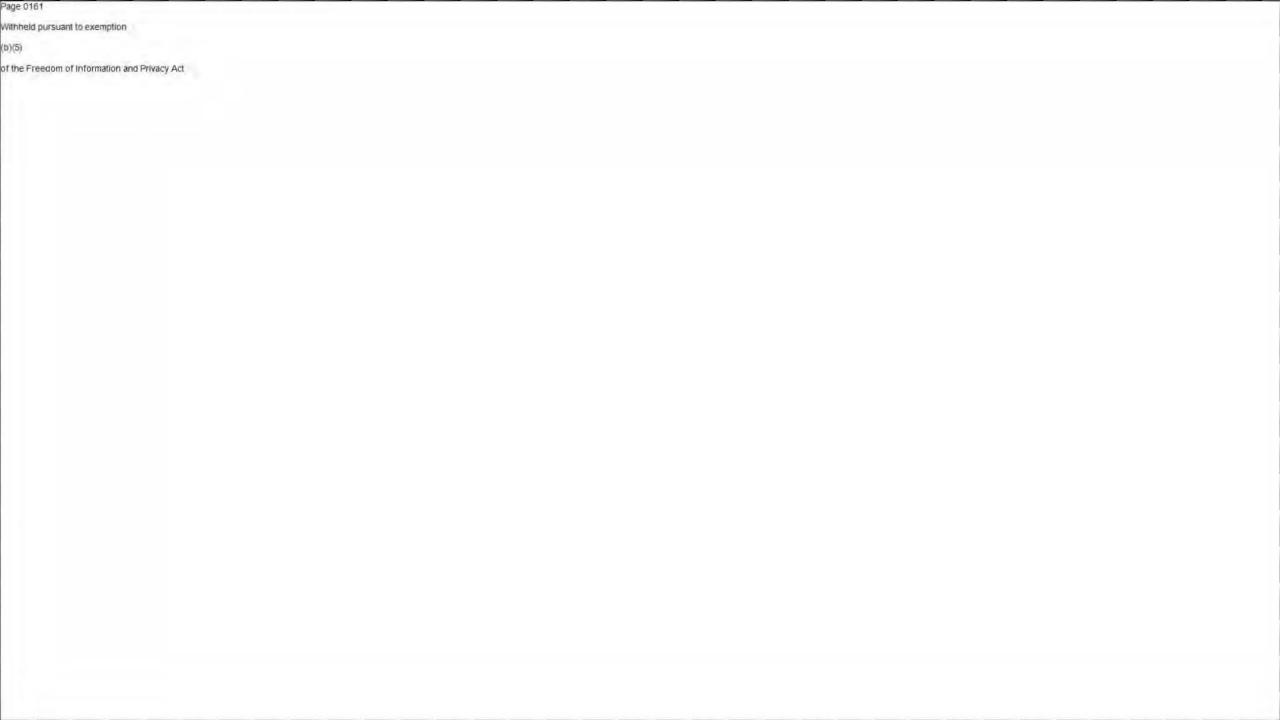


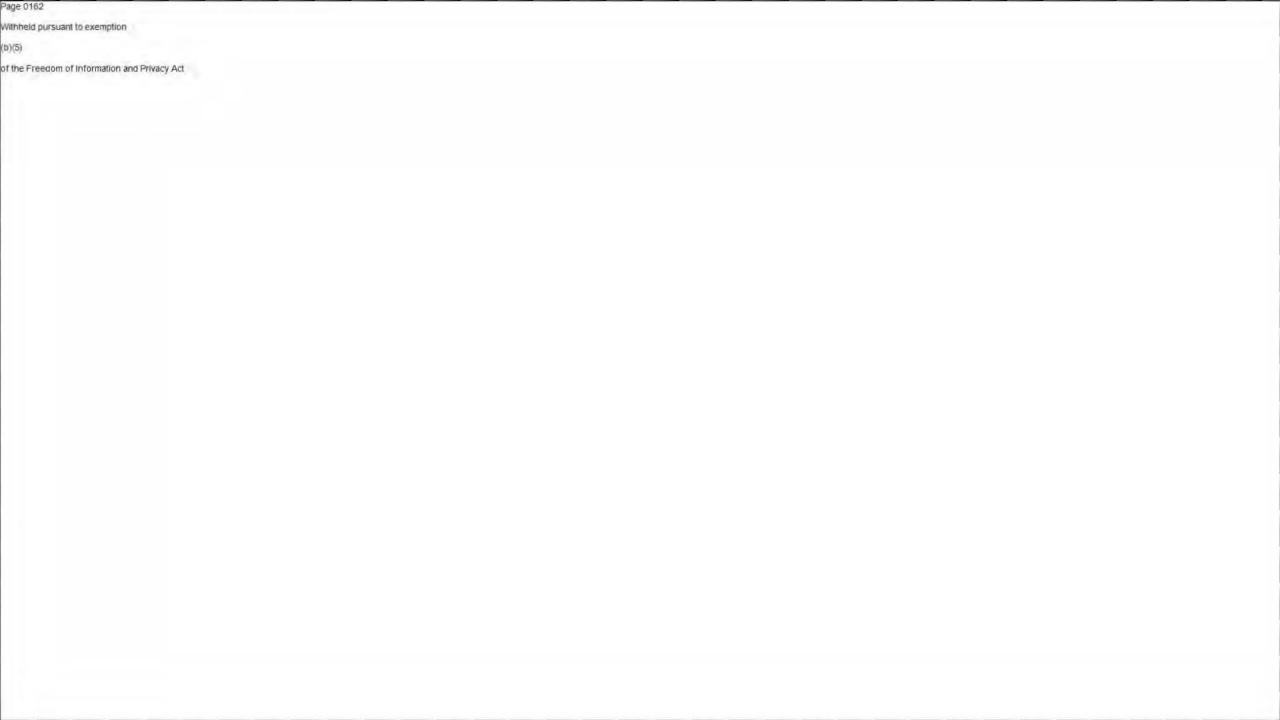












From: Krobath, Christopher

**Sent:** Thu, 2 Sep 2021 12:35:02 +0000

To: Tyrrell, Pete

Subject: BPO transition draft

Attachments: DRAFT-Short-Long Term Plans.pptx

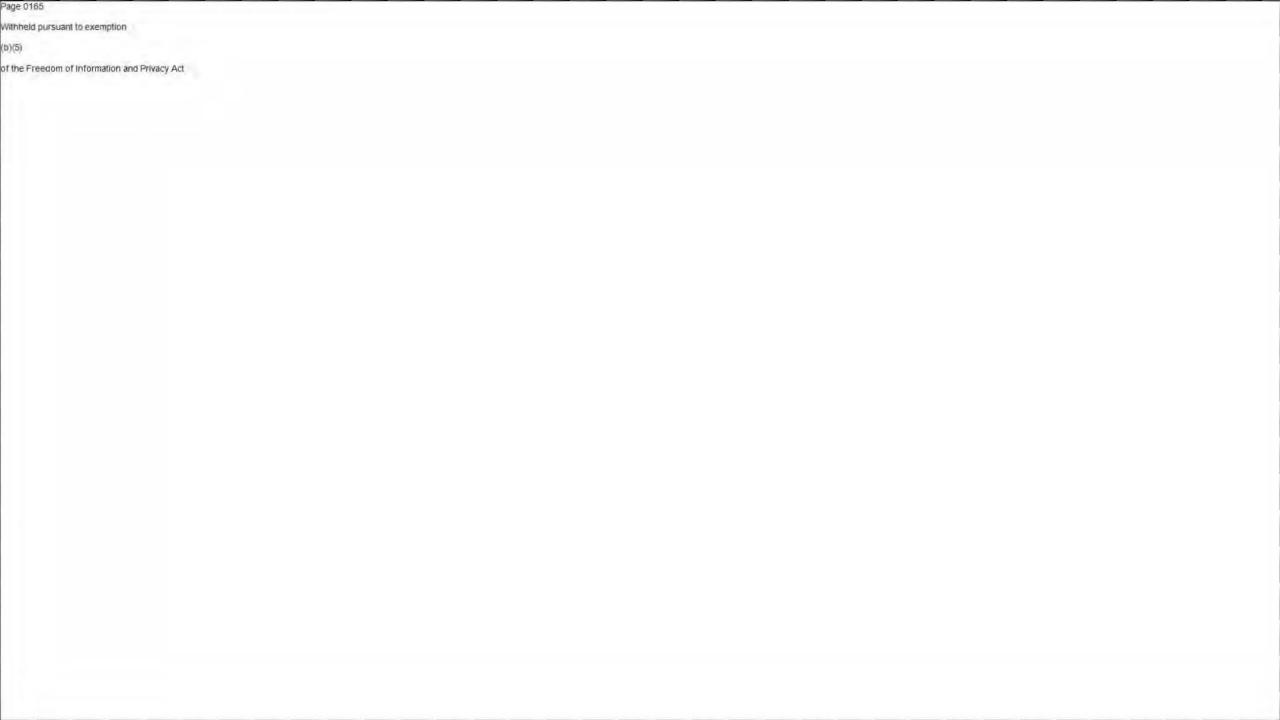
Chris Krobath
Management & Program Analyst
Student Experience and Aid Delivery
Christopher.Krobath@ed.gov

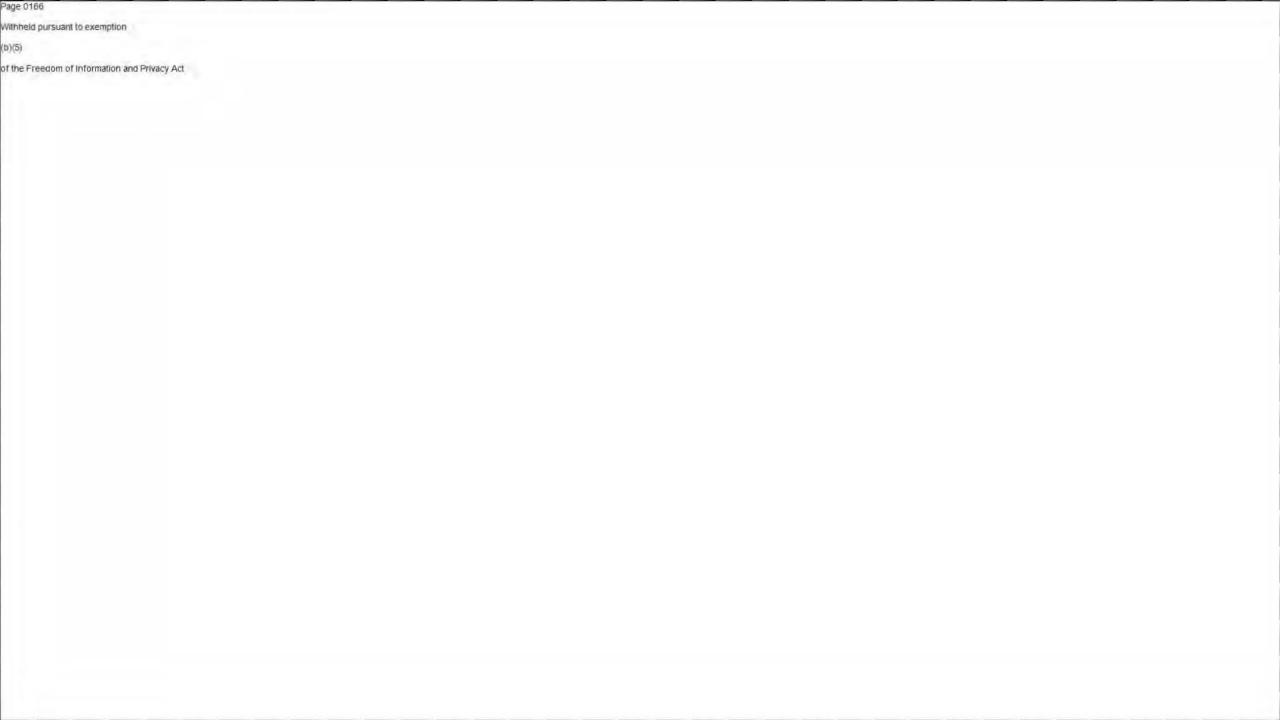


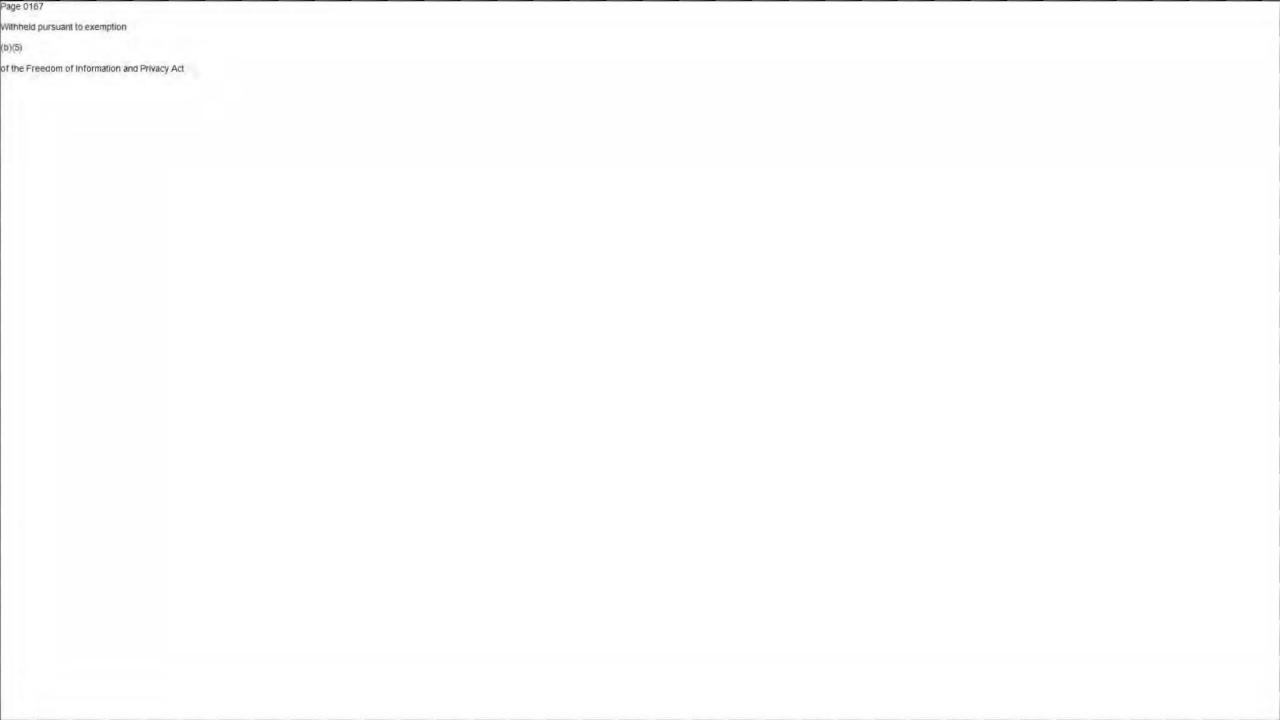


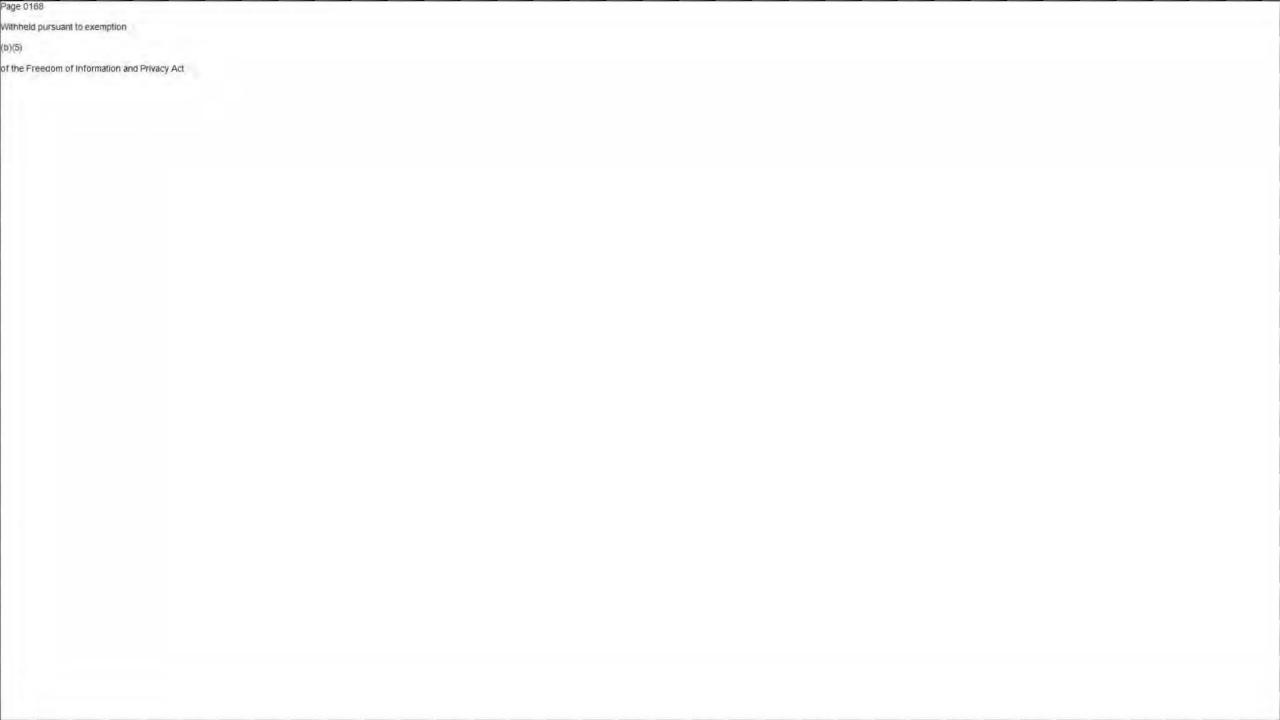
# BPO-Collections Implementation DRAFT

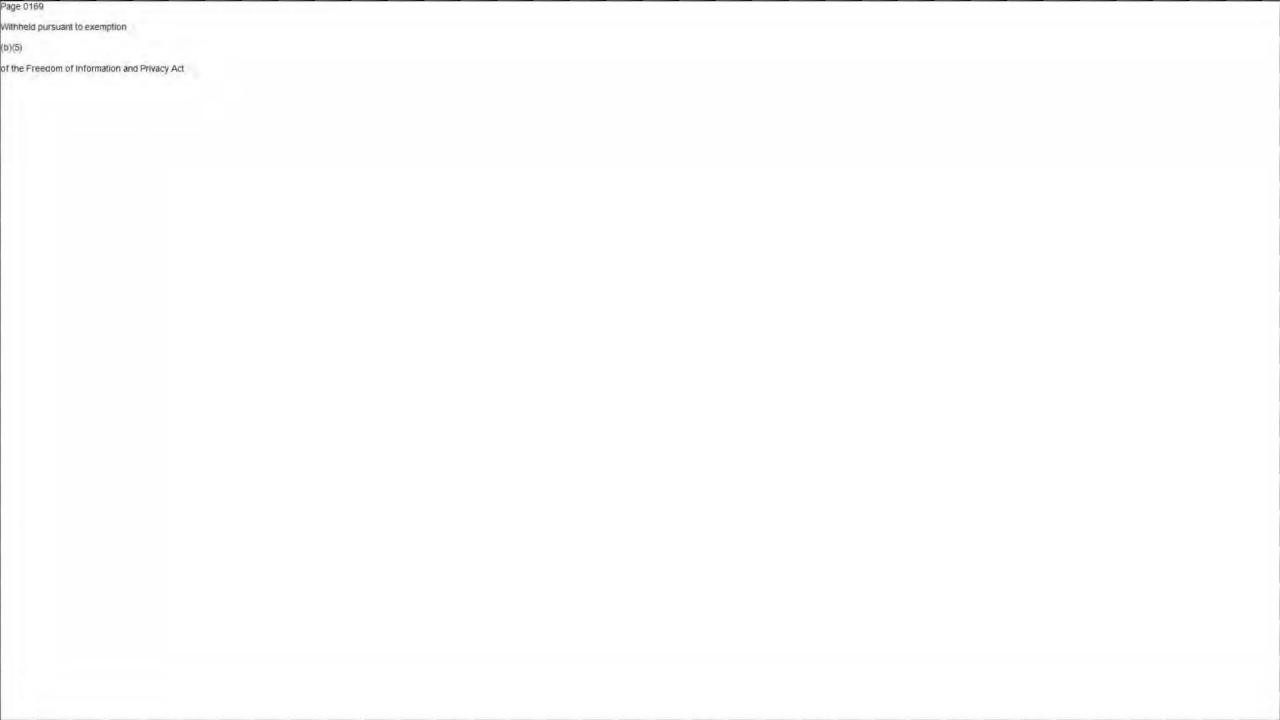
September 1, 2021

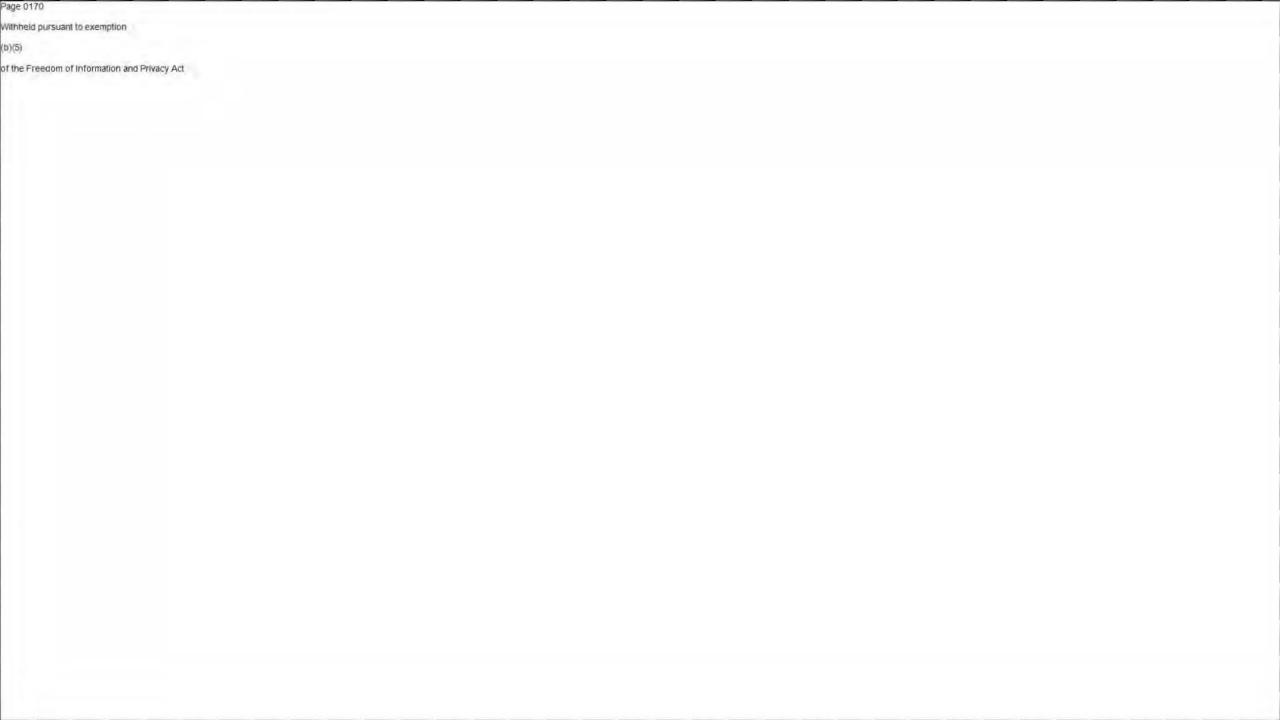












From: Piccolo, Marc

**Sent:** Thu, 6 Aug 2020 18:15:39 +0000

To: Greene, Chris

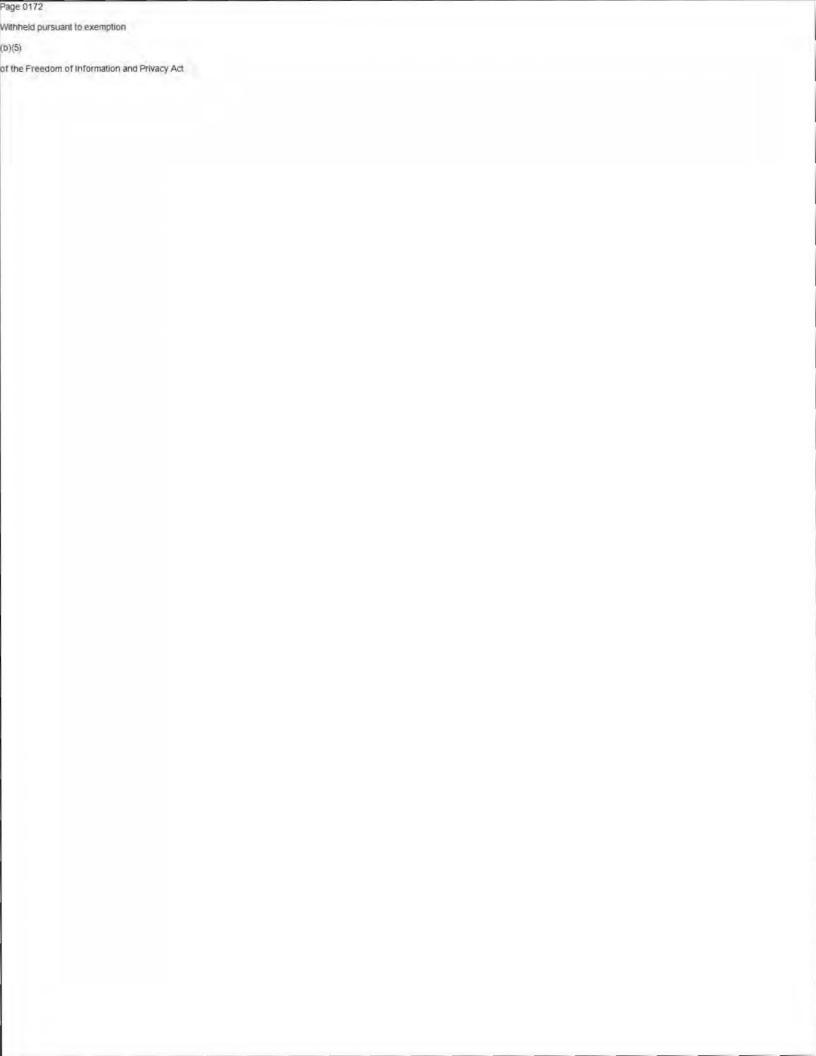
Cc: LaVia, Mark;Fenwick, Benjamin;Tyrrell, Pete
Subject: CARES Act Decision Memo 3 for review

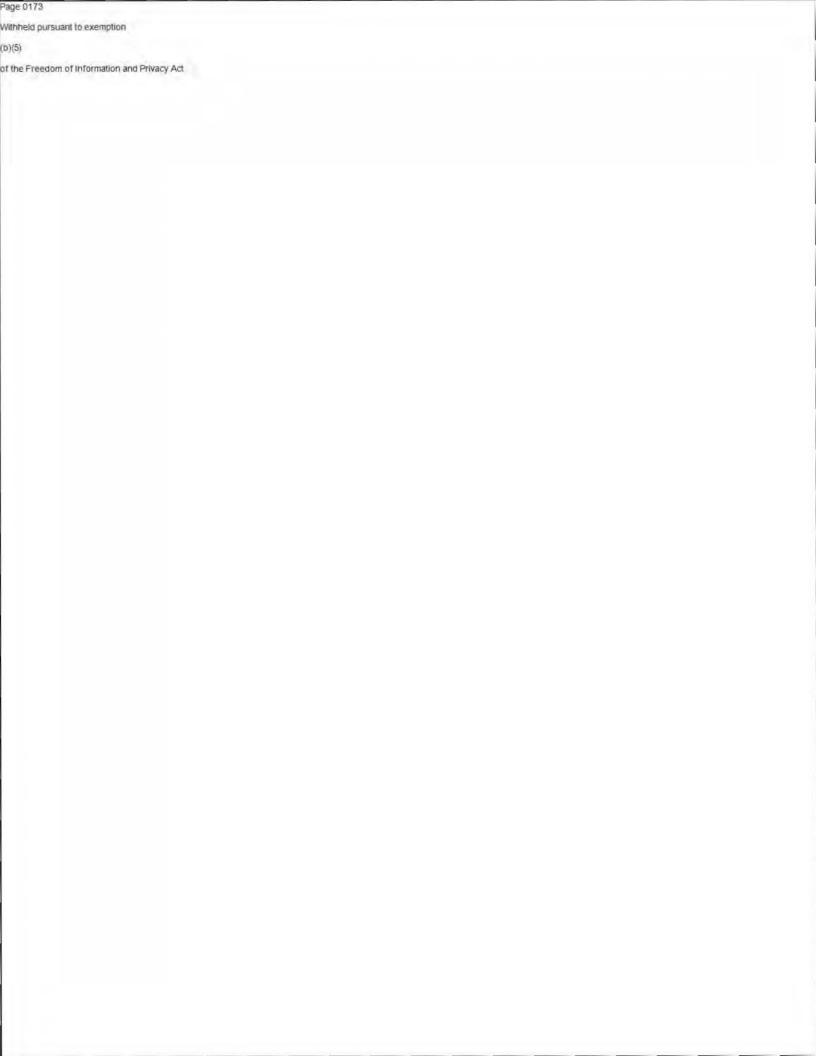
Attachments: FSA staff summary sheet.pdf, FSA Decision Memo 3 on CARES Act

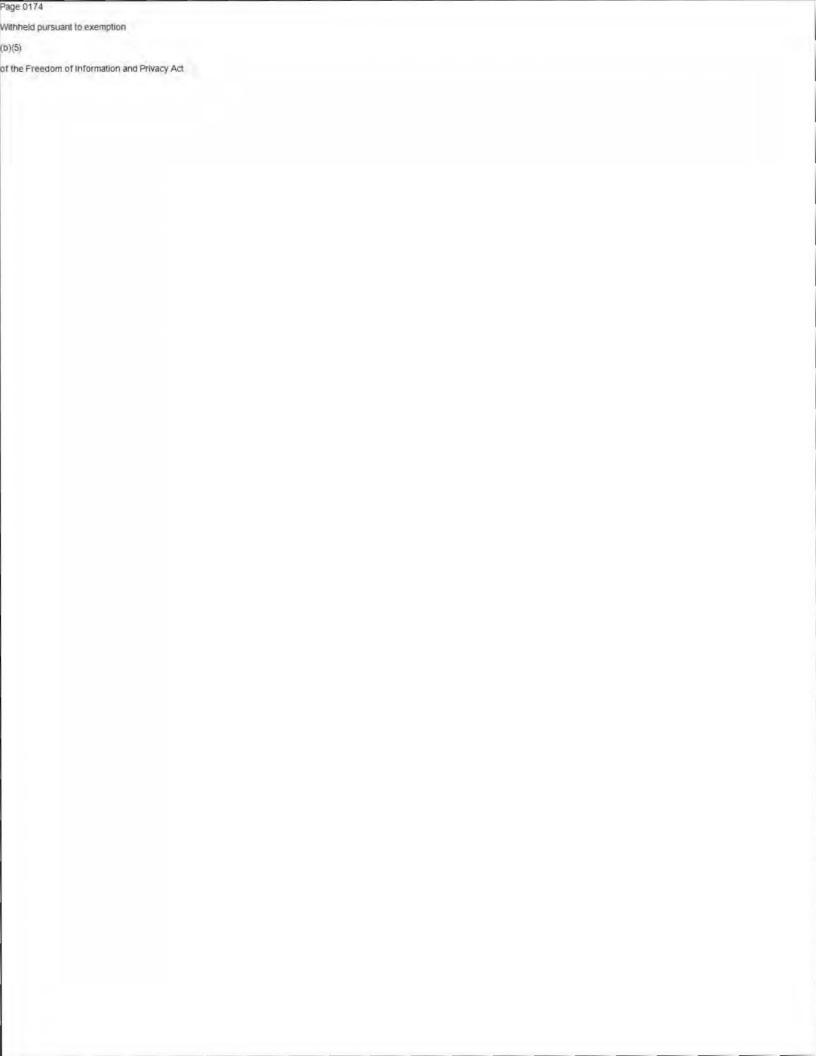
08062020.docx

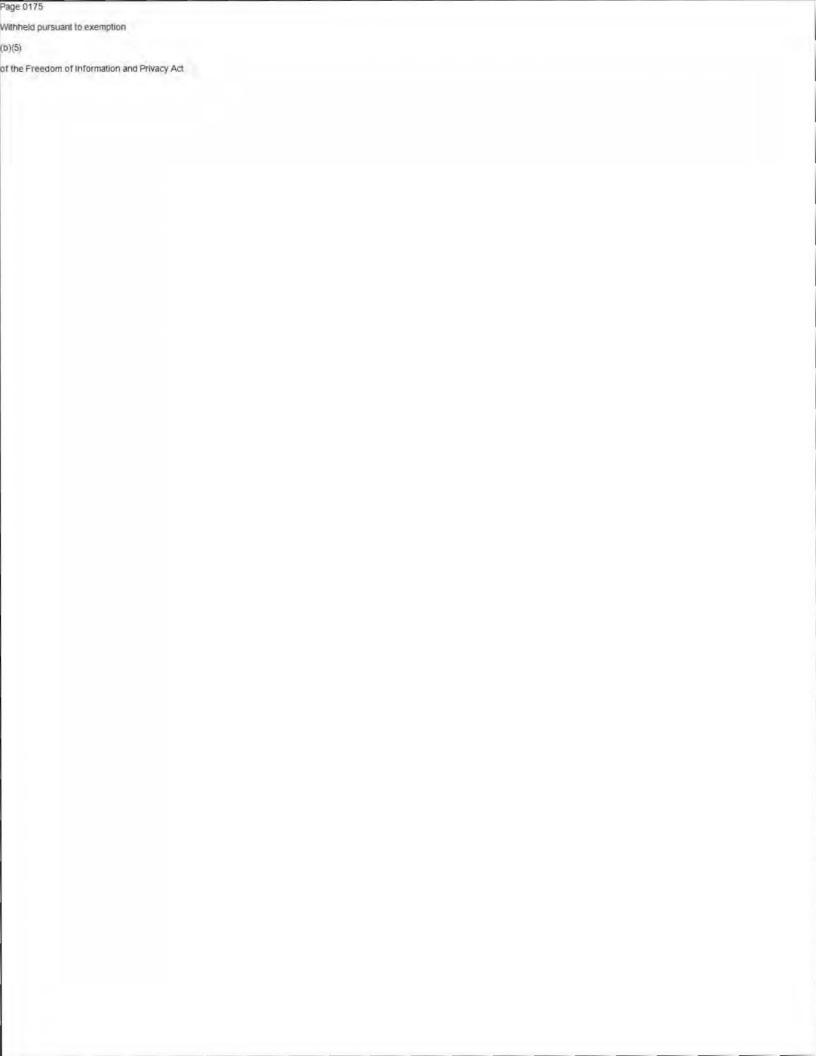
Chris – please review and comment. We can discuss any questions/edit you may have tomorrow morning at 8am.

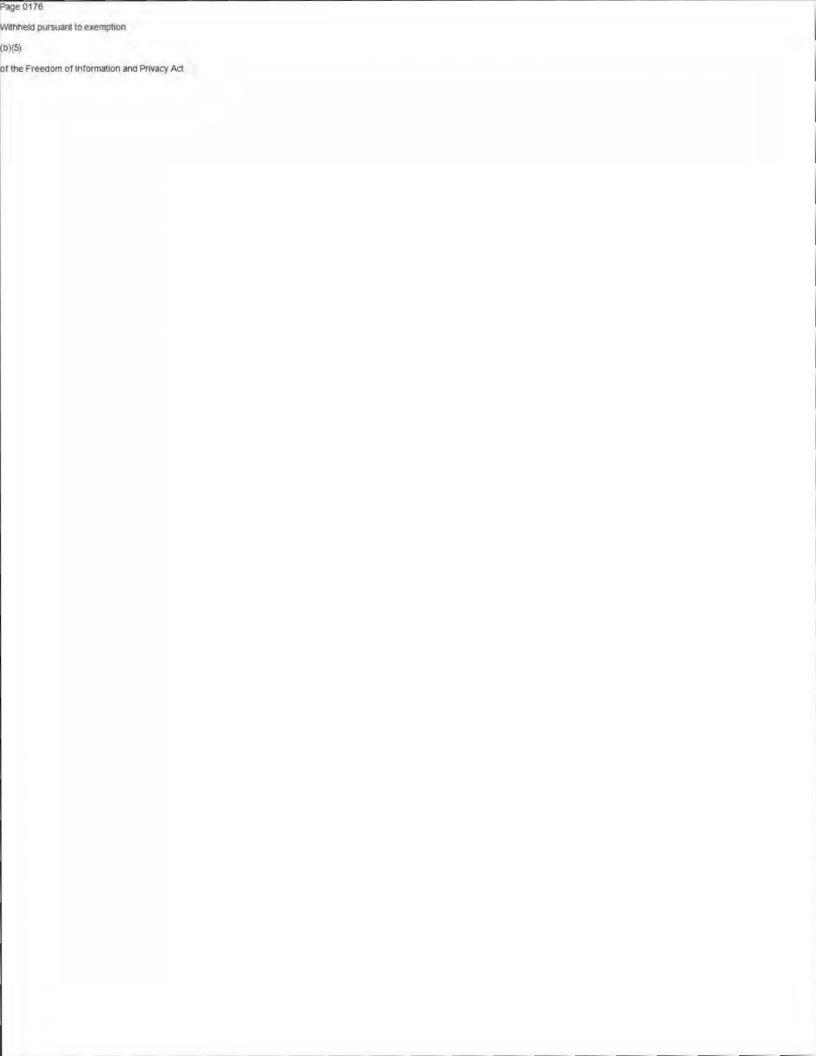
Thank you. marc











From: Mcnally, Paul

Sent: Mon, 21 Dec 2020 15:33:00 +0000

**To:** Bryant, Michael;Burris, Joshua;Fenwick, Benjamin;Hardiman, Darrick;Johnston, Lamonica M;LaVia, Mark;Lindbloom, Niev E;Mcnally, Paul;Piccolo, Marc;Pugh, James;Santos, Bob F;Shock, Edward;Smith, Karen M;Szathmary, Michael;Tyrrell, Pete;Valentine, Casey;Willoughby, Leslie A;Wise, Mark

Subject: CR Metrics and AWG Status Report - 12/19

Attachments: CARES ACT Stop AWG Non-Compliant Reporting 1221.pptx, DMCS CARES ACT

CR Reporting Metrics 12-21-2020.xlsx

#### Good morning,

Please see the latest Stop AWG status report and CARES ACT CR Reporting Metrics file as of 12/19/2020.

Sincerely,

### Paul McNally, PMP®, MBA

Partner and Continuous Improvement Director Debt Management and Collections Systems (DMCS)

#### MAXIMUS Federal

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Frederick, MD 21703 Office: 240.772.3853 Mobile: (b)(6)

paulmcnally@maximus.com

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CARES Act Stop Wage Garnishment Weekly Report (through 12/18) 12/21/2020

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10	Weekly Rehab Summary Update – Perkins

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

Scope: FSA has decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments, effective November 1, 2020 through December 31, 2020 (or through any extension of the CARES Act period). In support of this recommendation, FSA requires that MFS send additional notifications to employers and impacted borrowers notifying them of this decision. The WG86 – Employer CARES Act AWG Lockbox Closure notice and the CA05 - Borrower CARES Act AWG Lockbox Closure notice will be sent to the population October 1 through Monday's (November 2) AWG Lockbox file. The letters will be generated and mailed by November 4, 2020.Status: Both Employer and Borrower notification have been sent (with USPS).DMCS did not received an AWG payment file on Monday night as the last file was generated by USBank and process by DMCS on Friday (October 30).The WG86 – Employer CARES Act AWG Lockbox Closure and CA05 – Borrower CARES Act AWG Lockbox Closure notifications have been delivered to USPS on Wednesday (November 4).Notification break out:

AWG Lockbox Closure Notice						
Letter	Count					
WG86 - Employer Notice	1,763					
CA05 - Borrower Notice	2,330					
Total	4,093					

## CR 5478 / CCR 57034 –AWG Lockbox Closure Notification

As a result of the Lockbox Closure: There were no AWG payments received in the AWG lockbox the week of 12/14. FSA requested MFS to cease all outreach efforts including employer phone calls, Stop AWG emails, and skip trace efforts. With no AWG activity the week of 11/16, there were no AWG-related transactions to report for the following: Increased AWG Outreach Call ResultsNon-Compliant AWG Employers and Associated BorrowersEnhanced Calling MeasuresTop 20 AWG Non-Compliant Employers (last two weeks)Post October 1st Employers Resuming AWGRevived AWG BorrowersConsequently, these data slides have been removed from this week's status report.

# **Non-Compliant Employers Garnishing Wages**

AWG File Receipt Date	Number of AWG payments Received	ayments Employers # of Borrowers Outreach		payments garnishing # of Borrowers Outreach confirmed		Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
Prior to 8/31	124,421	72,040	104,681	45,632	13,037	32,591	
8/31 - 9/4	1,780	925	1,632	5,505	611	752	
9/8 - 9/11	1,275	923	1,142	4,109	336	442	
9/14 - 9/18	973	766	909	4,192	384	598	
9/21 - 9/25	933	690	859	3,064	347	535	
9/28 - 10/2	772	564	667	3,059	305	430	
10/5 - 10/9	947	698	902	2,960	317	474	
10/13 - 10/16	822	540	779	2,283	258	421	
10/19 - 10/23	971	584	921	2,441	291	593	
10/26 - 10/30	555	386	529	1,834	212	334	
11/2 - 12/18	0	0	0	0	0	0	

Legend: AWG File Receipt Date: Date of which the US Bank Lockbox file is received at 6 AM of the day reported. This is a pre-DM file. Number of AWG payments received: Payments made by employers from the US Bank Lockbox file on the date of receipt. Roster payments are included, but with roster payments we can identify the borrower, the amount paid, and date, of Employers garnishing wages: The number of unique MASTER FEINs identified in the US Bank Lockbox file on the date of receipt. Not all payments have an attached employer name or MASTER FEIN. Employer Outreach Attempts: Phone call attempts made to employers to confirm stop garnishment. Not every call results in a confirmed stopped garnishment, of Borrowers Impacted: The number of unique borrower numbers identified within the US Bank Lockbox file on the date of receipt. Employers confirmed to stop: Employer counts are based on Master Name. These result from calls that successfully confirmed stopped garnishments with an employer or we received stop garnishment confirmation from either phone calls or emails. If MFS is able to confirm stop on at least 1 borrower, the entire Master Name is confirmed stopped. Borrowers Impacted by Employer confirmed to stop: Unique borrower numbers associated with employers confirmed to stop garnishment.

## **Remaining AWG Borrowers**

MFS did a comparison of the original volume of borrowers impacted by AWG payments at the initiation of the CARES Act vs. Current. MFS used the last two weeks of effective payment data to snapshot the current population of impacted AWG borrowers.

Category	Borrower Population	% of AWG Borrower Population	Comment
Total AWG Borrowers	917,677	100%	# of Borrowers on AWG, Requested to Start or Received an AWG in 2020.
Employer Stop Garnishment Letters – Borrower Count	441,520	48%	# of Borrowers from the 204K letters sent to Employers to Stop Garnishment by April 20, 2020.
		0.0% - Total AWG Borrowers	Parameter with AMC Parameter off at its 11/2
Borrowers Garnished 11/2 – 12/18			Borrowers with AWG Payments effective 11/2 – 12/18

## **Refunds Status**

Daily Refund Update for week of 12/18Overall Refund Status - CURRENTAII payments that are

5/18/2020, all FSA approved re TOP payments are processed for review/approval the follow

the same day or the following

Date	Total Refunds Sent to FMS
12/14/2020	1,472
12/15/2020	1,948
12/16/2020	1,266
12/17/2020	879
12/18/2020	1,924

received on 5/11/2020 and beyond have been processed that day and sent to FSA for review. As of ay and sent to FMS.As AWG and ible for refunds are sent to FSA funds, DMCS will be processing when file is received).

# **Treasury Offset and AWG Collections Update**

### Thursday's Weekly TOP File Update (12/17)

TOP Summary									
Timeframe	Number of Offsets	To	tal Dollar Amount	Average Offset Amount					
March 5 - 26, 2020	1,016,719	\$	2,115,710,445.27	\$	2,080.92				
April 2 - 30, 2020	145,205	\$	196,857,593.95	\$	1,355.72				
May 7 - 28, 2020	432	\$	206,410.75	\$	477.80				
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October 1 - 29, 2020	1	\$	100.00	\$	100.00				
November 5 - 26, 2020	1	\$	50.00	\$	50.00				
December 3, 2020	-	\$	- P	\$	-				
December 10, 2020	×.	\$		\$	=+				
December 17, 2020	1	\$	971.00	\$	971.00				
Total	1,162,390	\$	2,312,780,707.76	\$	1,989.68				

This week's Treasury file had 1 payments/offsets.

## AWG Collections Weekly Summary through 12/18

AWG Weekly Summary									
Week Ending	Number of Payments	Total Dollar Amount	Average Offset Amount						
March 13 - 27, 2020	318,171	\$ 106,818,408.03	\$ 335.73						
April 3 - 24, 2020	258,341	\$ 89,788,423.06	\$ 347.56						
May 1 - 29, 2020	104,908	\$ 28,863,945.63	\$ 275.14						
June 5 - 26, 2020	17,234	\$ 3,632,623.72	\$ 210.78						
July 3 - July 31, 2020	16,638	\$ 3,008,032.82	\$ 180.79						
Aug 7 - Aug 28, 2020	8,648	\$ 1,741,450.73	\$ 201.37						
Sep 4 - 25, 2020	4,069	\$ 698,052.83	\$ 171.55						
Oct 2 - 30, 2020	3,813	\$ 656,196.71	\$ 172.09						
Oct 31 - Nov 27, 2020	0	\$0.00	\$0.00						
December 4, 2020	0	\$0.00	\$0.00						
December 11, 2020	0	\$0.00	\$0.00						
December 18, 2020	0	\$0.00	\$0.00						
Total	731,822	\$ 235,207,133.53	\$ 321.40						

AWG Collections is sourced via the US Bank Lockbox file prior to DM Postage.

# Weekly Rehab Summary Update - TIVAS

## Rehabilitated Borrowers Weekly Summary through 12/19.

				TIV	AS Rehab Summ	ary								
Date	Totals By	Total Borrowers Rehabilitated			Rece	Received Missed Payment Credit			No Payment Credit *					
Date	Totals by	Count	%	\$	Count	%		5	Count	%	5			
A	# of Borrowers	43,891	100%	¢1 200 002 020 41	19,639	45%	ė.	FED DAE 067.54	24,252	55%	727 020 564 77			
April 25, 2020	# of Debts	196,933	100%	\$1,296,983,629.41	87,337 44	44%	2	569,945,067.64	109,596	56%	727,038,561.77			
M 20 2020	# of Borrowers	42,392	100%	\$4.335.704.745.0C	38,797	92%	4	1 104 462 221 20	3,595	8%	131 330 434 F0			
May 2 - 30, 2020	# of Debts	188,916	100%	\$1,225,701,745.86	172,721	91%	2	1,104,463,321.28	16,195	9%	121,238,424.58			
lune 6 17 2020	# of Borrowers	34,233	100%	ć 000 F04 0F3 73	31,421	92%		000 744 707 40	2,812	8%	07.043.050.33			
June 6 - 27, 2020	# of Debts	153,691	100%	\$ 998,584,952.73	140,856	140,856 92%	900,741,302.40	12,835	8%	97,843,650.33				
L-L-4 25 2020	# of Borrowers	34,845	100%	£1 005 000 110 00	32,206	92%		020 555 704 04	2,639	8%	05 143 310 05			
July 4 - 25, 2020	# of Debts	156,098	100%	\$1,005,808,110.90	144,331	92%		920,665,791.94	11,767	8%	85,142,318.96			
A	# of Borrowers	43,008	100%	ć1 227 254 201 06	39,385	92%					1 120 201 107 00	3,623	8%	ć 11C 0C2 104 1
August 1 - 29, 2020	# of Debts	194,779	100%	\$1,237,354,391.96	178,255	92%		\$ 1,120,391,197.86	16,524	8%	116,963,194.10			
Fantamban F 76 2020	# of Borrowers	42,005	100%	100% 44 473 203 340 40 38,625 92%	1.000.010.140.03	3,380	8%	105 232 100 33						
September 5 - 26, 2020	# of Debts	188,094	100%	\$1,173,983,340.40	172,774	92%	2	1,068,610,140.63	15,320	8%	105,373,199.77			
O-t-k1 32 2020	# of Borrowers	55,738	100%	£1 E51 513 000 53	50,074	90%		1,388,671,968.33	5,664	10%	172 071 041 70			
October 1 - 31, 2020	# of Debts	250,337	100%	\$1,561,643,909.62	224,769	90%	2		1,366,071,966.33	25,568	10%	172,971,941.29		
N-v-7 29 2020	# of Borrowers	35,456	100%	¢1 000 000 172 00	31,387	89%		020 700 226 40	4,069	11%	120 000 035 53			
Nov 7 - 28, 2020	# of Debts	158,979	100%	\$1,050,690,172.00	140,922	89%	5	\$ 920,799,236.48	920,799,236.48	18,057	11%	129,890,935.52		
D	# of Borrowers	6,903	100%	¢ 245 437 536 00	6,388	93%	4	100 004 552 53	515	7%	17 525 072 26			
December 5, 2020	# of Debts	31,738	100%	\$ 216,417,526.89	29,281	92%	2	\$ 198,891,653.53	2,457	8%	17,525,873.36			
D	# of Borrowers	6,633	100%	ć 204 400 224 ZE	4,987	75%		452.007.557.00	1,646	25%	40 173 557 55			
December 12, 2020	# of Debts	29,884	100%	\$ 201,180,224.75	22,514	75%	5	153,007,557.09	7,370	25%	48,172,667.66			
Danas-ka-10 2020	# of Borrowers	5,492	100%	¢ 473.700.140.00	4,799	9 87%	5	S	_		150 205 070 57	693	13%	32 452 070 12
December 19, 2020	# of Debts	25,214	100%	\$ 172,768,140.80	21,947	87%			150,306,070.67	3,267	13%	22,462,070.13		
CARES Act Total	# of Borrowers	350,596	100%	\$ 10,141,116,145.32	297,708	85%	s	0 406 402 202 BE	52,888	15%	1,644,622,837.47			
CARES ACT TOTAL	# of Debts	1,574,663	100%	\$ 10,141,116,145-52	1,335,707	85%		8,496,493,307.85	238,956	15%	1,044,022,037,47			
	* Borrowers Made	all Eligible Paym	ients											

Loan Rehab to TIVASTable above reflects the Loan Rehabilitation Transfer to the TIVAS from April 25 through December 19. The next scheduled TIVAS Loan Rehabilitation (Weekly) will run on December 26.

# Weekly Rehab Summary Update - Perkins

### Rehabilitated non-default Perkins Loans Summary through 12/8.

					Perki	ns Rehabs Sumn	nary						
-	Total Borrowers Rehabilitated				Received Missed Payment Credit			No Payment Credit *					
Date	Totals By	Count	%		\$	Count	%		\$	Count	%		\$
14 2020	# of Borrowers	885	100%		2.417.504.50	392	44%		1 245 020 55	493	56%		1 001 666 13
May 12, 2020	# of Debts	1,108	100%	5	3,117,504.68	490	44%	2	1,315,838.55	618	56%	\$	1,801,666.13
L 0 2020	# of Borrowers	433	100%		1 350 044 03	378	87%		4 105 527 20	55	13%		172 206 64
June 9, 2020	# of Debts	544	100%	5	1,368,844.03	475	87%	5	1,196,537.39	69	13%	>	172,306.64
hib 14 2020	# of Borrowers	536	100%	4	1.015.007.07	491	92%		1 733 551 60	45	8%	4	102.451.20
July 14, 2020	# of Debts	686	100%	>	\$ 1,915,803.07	620	90%	2	1,723,651.69	66	10%	2	192,151.38
4 - 411 2020	# of Borrowers	447	100%	- 5	\$ 1,500,799.11	401	90%	S	\$ 1,305,187.67	46	10%	- 5	195,611.44
August 11, 2020	# of Debts	568	100%			513	90%			55	10%		
c . I g 2020	# of Borrowers	441	100%	1	2	402	91%	ć 1.254.700 A	1 354 300 55	39	9%	4	140 220 00
September 8, 2020	# of Debts	576	100%	5	1,495,119.54	526	91%	5	\$ 1,354,788.65	50	9%	% >	140,330.89
0 1 1 10 2020	# of Borrowers	669	100%	4	3 330 474 65	629	94%	1 S 2 157 704 64 -	40	6%	6%		
October 13, 2020	# of Debts	862	100%	5	2,279,171.65	809	94%		53	6%	5	121,467.01	
10 7020	# of Borrowers	524	100%		4 000 050 70	483	92%		4 745 245 62	41	8%		122 701 07
November 10, 2020	# of Debts	662	100%	5	1,839,050.70	614	614 93%	2	1,715,346.63	48	7%	5	123,704.07
D 1 0 2020	# of Borrowers	490	100%	2		456	93%	\$ 1,648,831.90	4 640 024 00	34	7%		100,000,00
December 8, 2020	# of Debts	629	100%	5	1,754,841.50	588	93%		5 1,648,831.90	5 1,648,831.90	41	7%	\$
CAREC ANTINA	# of Borrowers	4,425	100%	2	15 221 124 20	3,632	82%			793	18%		2 952 247 16
CARES Act Total	# of Debts	5,635	100%		5 15,271,134.28	4,635	82%	5 12,417,887,12	1,000	18%	7	2,853,247,16	

Perkins Loan RehabilitationThe table above reflects the Perkins Loan Rehabilitation Transfer to the Non-Default Perkins Servicer through December 8. The next scheduled Perkins Loan Rehabilitation (Monthly-2nd Tuesday of Month) will run on January 12.

Monday April 13th: Initial Contact to all Borrowers Completed CR 5510 / CCR 54768 – CARES Act Notification: Deployed in PROD and processing.

Here are the totals:

Email 3,996,500 Letter 3,121,045

Here is a breakout by Letter Type:

Letter Type	Starting Volume	Completed	% Completed
Letter #2 - Refund Eligible	367,920	367,920	100%
Letter #3 - Refund Needs Address Validation	141,375	141,375	100%
Letter #1 - CARES Act Notification	2,611,750	2,611,750	100%
Total	3,121,045	3,121,045	100%

Email Type	Starting Volume	Completed	Remaining	% Completed
Email #2 - Refund Eligible	603,977	603,977	-	100%
Email #3 - Refund Needs Address Validation	228,328	228,328		100%
Email #1 - CARES Act Notification	3,164,195	3,164,195	E .	100%
Total	3,996,500	3,996,500		100%

Of these, 548,067 have a mailing address on their record.

Please note that of the 548,067 that have an address on record, 24,077 need to validate their mailing address before we can mail them a refund. If we were to send out additional emails, MFS would recommend we send emails again to the 24,077 who need to validate their mailing address.

FSA requested on 5/5 for MFS to send letters to borrowers where the CARES Act emails were deemed returned (i.e. email no longer in use). MFS updated the original tables to switch the borrowers designation from email to letters. The program has been updated and deployed on Wednesday (5/6). The program will generate three sets of files that will be separated by the CARES Act letter type (General Notification, Refund Eligible, Refund Needs Address Validation). The number based on the run in production removed 293 borrowers due to "Invalid" mailing addresses. The table below reflects the original and updated totals.

As of 5/14, all of these letters were sent out.

Letter Type	Original Count	Original %	Updated Count	Updated %	
CARES-01	478,172	87%	477,900	87%	
ি্র নি ছ ৪০(১৯2 borrowers for whom v	ve dolfjogfiðv	a maili@g	ddres\$5a@d_4,7	94 of them Will	need to provide
dress so they can receive their refund	. This populat	on of 2,794	may not know	that we are try	ng to get them a
Valid Postal Address Total	CONTROL OF THE PARTY OF THE PAR	100%	547,774	100%	
Postal					
	Legend				
CARES-01 - CARES Act Gene	ral Notific	ation	_		
CARES-02 - Refund Eligible					
CARES-03 - Refund Needs	Address V	alidation			

4% of the returned emails with validate postal address need an address ventiled before we can send a refund

Letter Type	Counts	%
CARES-01	478,172	87%
CARES-02	45,818	8%
CARES-03	24,077	4%

3% of the returned emails with invalid postal address need an address verification before we can send a refund.

Letter Type	Counts	%		
CARES-01	77,753	97%		
CARES-02	15	0%		
CARES-03	2,794	3%		

Legend	
CARES-01 - CARES Act Notification	
CARES-02 - Refund Eligible	
CARES-03 - Refund Needs Address Validation	

Stop TOP Collections:
TOP Payment Files Received from Treasury continue to decrease. Communication continues with Treasury to stop remaining offsets.

Date Received	Number of Records	To	tal Dollar Amount	A	Verage Offset Amount	Processing	Date Finished Processing
3/5/2020	503,218	5	1,376,239,039.64	5	2,734.88	3/6/2020	3/13/2020
3/12/2020	263,129	5	309,957,740.74	_	1,177,97	3/13/202	3/18/2020
3/19/2020	141,240	5	243,985,370.69	5	1,727.45	3/19/2020	3/21/2020
3/26/2020	109,132	\$		\$	1,700.04	3/26/2020	3/28/2020
4/2/2020	119,809	5	182,257,070.48	Ś	1,521.23	4/2/2020	4/4/2020
4/9/2020	4,515	5	2,694,299.28	S	596.74	4/9/2020	4/9/2020
4/16/2020	5,665	5	3,907,538.73	5	689.77	4/16/2020	4/16/2020
4/23/2020	3,430	5	2,186,790.77	5	637.55	4/23/2020	4/23/2020
4/30/2020	11,786	S	5,811,894.69	5	493.12	4/30/2020	4/30/2020
5/7/2020	11	\$	1,784.05	Ś	162 19	5/7/2020	5/7/2020
5/14/2020	4	5	1,431.67	5	357:92	5/14/2020	5/14/2020
5/21/2020	-	5		5		5/21/2020	5/21/2020
5/28/2020	417	5	203,195.03	S	487.28	5/28/2020	5/28/2020
6/4/2020		-			-	6/4/2020	6/4/2020
6/11/2020	4	5	1,043.67	5	260.92	6/11/2020	6/11/2020
6/18/2020	-4	5	40.00	5	10.00	6/18/2020	6/18/2020
6/25/2020		5		5	- 3	6/25/2020	6/25/2020
7/2/2020	6	5	280.00	5	46.67	7/2/2020	7/2/2020
7/9/2020	9	5	1,758.55	s	195.39	7/9/2020	7/9/2020
7/15/2020		5		5		7/16/2020	7/16/2020
7/23/2020	2.1	5	- 21	\$		7/23/2020	7/23/2020
7/30/2020	1	5	107.81	5		7/30/2020	7/30/2020
8/6/2020	i	5	200.00	5	200.00	8/6/2020	8/6/2020
8/13/2020		5		5	- 1	8/13/2020	8/13/2020
8/20/2020	1	5	20.00	Ś	20.00	8/20/2020	8/20/2020
8/27/2020	1	5	50.00	\$	50.00	8/27/2020	8/27/2020
9/3/2020	3	5	1,521.45	S	507.15	9/3/2020	9/3/2020
9/10/2020	2.1	5	-10.24	5		9/10/2020	9/10/2020
9/17/2020	1	5	115.31	5	11531	9/17/2020	9/17/2020
9/24/2020	~ 1	5		Ś		9/24/2020	9/24/2020
10/1/2020	× 1	5		5		10/1/2020	10/1/2020
10/8/2020	- 2	5	100.00	5	50.00	10/8/2020	10/8/2020
10/15/2020	47	5		ŝ		10/15/2020	10/15/2020
10/22/2020	- 21	5		\$		10/22/2020	10/22/2020
10/29/2020	2.0	5		5		10/29/2020	10/29/2020
11/6/2020	1	5	50.00	5	50,00	11/6/2020	11/6/2020
11/13/2020		5		Ś	7010	11/13/2020	11/13/2020
11/20/2020		5		5	- 1	11/20/2020	11/20/2020
11/27/2020	101	5		\$		11/27/2020	11/27/2020
12/3/2020	3	5		Ś	-	12/3/2020	12/3/2020
12/10/2020	3.7	5		5		12/10/2020	12/10/2020
12/17/2020	1	5	917.00	5	917.00	12/17/2020	12/17/2020
22,2020		_	1,312,780,653.76		1,969,68		777.7.1.20.00

Stop AWG Collections:

	AWG Weekly	Summary	
Week Ending	Number of Payments	Fotal Dollar Amount	Average Offse Amount
3/13/2020	108,904	\$36,183,827,58	\$332.2
3/20/2020	102,463	\$34,481,735.10	\$336.5
3/27/2020	106,804	\$36,152,845.35	\$338.5
4/3/2020	87,794	527,395,294.87	\$312.0
4/10/2020	70,444	\$23,852,485.47	\$338.6
4/17/2020	54,285	520,697,180.40	\$381.2
4/24/2020	45,818	517,843,462.32	\$389.4
5/1/2020	52,178	\$15,503,775.44	\$297.1
5/8/2020	21,753	\$6,029,149.73	\$277.1
5/15/2020	9,379	\$2,139,429,95	\$228.1
5/22/2020	8,914	\$2,365,033.99	\$265.3
5/29/2020	12,584	\$2,826,556.52	\$222.8
5/5/2020	4,389	\$825,502.20	\$188.0
5/12/2020	5,380	\$1,300,647.68	\$241.7
6/19/2020	3,463	\$726,956.29	\$209.9
6/26/2020	4,002	\$779,517.55	\$194.7
7/3/2020	3,973	\$789,291.05	\$198.6
7/10/2020	2,409	\$432,448.79	5179.5
7/17/2020	3,969	\$672,176.45	5169.3
7/24/2020	3,114	\$593,046.19	\$190,4
7/31/2020	3,173	\$521,070.34	\$164.2
8/7/2020	2,933	\$509,661.39	\$173.7
8/14/2020	1,830	\$529,647.03	\$289.4
8/21/2020	2,048	\$348,169.72	\$170.0
8/28/2020	1,837	\$353,972.59	\$192.6
9/4/2020	1,129	\$205,542.04	\$182.0
9/11/2020	1,193	\$208,939.12	\$175.1
9/18/2020	918	\$145,302.80	\$158.2
9/25/2020	829	\$138,268.87	\$166.7
10/2/2020	725	\$106,135,74	\$146.3
10/9/2020	882	\$180,539.73	\$204.6
10/15/2020	785	\$119,881.88	\$152.7
10/23/2020	905	\$170,130.29	\$187.5
10/30/2020	516	\$79,509.07	\$154.0
11/6/2020	0	\$0.00	\$0.0
11/13/2020	0	\$0.00	\$0.0
11/20/2020	0	\$0.00	\$0.0
11/27/2020	0	\$0.00	\$0.0

Total		731,822	\$235,207,133.53	\$321.40
	12/18/2020	0	\$0.00	\$0.00
	12/11/2020	0	\$0.00	\$0.00
	12/4/2020	0	\$0.00	\$0.00

As of 4/23 all Employers have been notified.

Address Status	New Employer Count	Percent
Valid (all mailed as of 4/20)	203,980	91.0%
Contacted via telephone prior to 4/20	2,000	0.9%
Not Validated but mailed non PII letter on 4/23	18,219	8.1%
Total	224,199	100.0%

As 4/23 of AWG the employers of all AWG borrowers have been contacted

AWG Groupings	Borrower Count	96	Comment
Total AWG Borrowers	917,677	100%	# of borrowers on AWG, Requested to Start or Received an AWG payment in 2020
Employer Stop Garnishment Letters – Borrower Count	441,520	48%	# of borrowers from the 204K Employer Letter population
Employer Contacted – Borrower Count	429,069	47%	No Additional Action at this time
Employers w/Invalid Address – Borrower Count	47,088	5%	# of borrowers from the 18K Employers with an Invalid Address to be mailed on 4/23/20.
Total	917,677	100%	

On 5/8, FSA requested MFS to move up the sending a letter to borrowers to assist with contacting their employer that continues to garnish their wages. There were 87,887 borrowers since April 28 have had employer send wage garnishments to DMCS, Based on the run in production, 83,424 records were included in the letter file of 87,887 borrowers with 4,463. The letter file is with the Fulfillment Vendor and the letters are scheduled to be mailed on Saturday (5/9) and Monday (5/11).

Timeline: All 83,424 Borrower Letters were mailed on Saturday (5/9),

Scope: On 5/8, FSA requested MFS to send a 2<sup>mt</sup> round of Employer Stop Garnishments with Borrower Roster (WG34). This round of Employer letters will sent up to 38.321 Employers that have sent wage garnishments since April 28. This mailing will include the listing of any borrower linked to these employers in an inserted roster, which was the same approach when the initial round of letters were sent to the employers. The process will check to be sure the employer address is valid prior to generating a file and an updated count will be provided once this is ran in production. FSA has requested to rereview the Employer Stop Garnishment Letter with Roster (WG34) on Friday at 5:30pm. The approved letter was received on Saturday at 11am. The code was deployed and generated 37,425 letters with borrower rosters to Employers. 896 Employers have an

Status: Completed

Timeline: All 37,425 letters were mailed to Employers on Monday (5/11).

Final set of letters to get 100% communication complete:

Letter Description	Stop Default Collection Activity 3 <sup>rd</sup> Rd via Certified Mail	Stop Default Collection Activity - Remaining Mailings for WG34A
Letters to be fulfilled	37,425	6,069
Letters sent to post office	37,425	6,069
Target date of completion	5/16 - completed	5/16 - completed
Number mailed	37.425	6,069
Target date of completion	5/16 - completed	5/16 - completed

Scope: On 06/03 (Wednesday), FSA requested MFS to send to 325 Employers a 2nd Round of Employer Stop Garnishments letters via certified mail. FSA approved the two letter templates on 6/5 (Friday). Here is the breakout of the 325 Employer

- 63 of the 325 Employers have a mailing address with a "Valid" mailing status. This population will receive an Employer Stop Garnishment Letter with Roster (WG34).

262 of the 325 Employers have a mailing address with an "Invalid" mailing status. This population will receive an Employer Stop Garnishment Letter without a Roster (WG34A).

Status: Letter files have been sent to the Fulfillment Vendor.

Timeline: Letters were mailed on 6/8 (Monday) via certified mail.

Letter Description	Certified Mailings with Roster	Certified Mailings without a Roster
Letters to be fulfilled	63	262
Letters sent to post office	63	262
Target date of completion	6/5 - completed	6/5 - completed
Number mailed	63	262
Target date of completion	6/8 completed	6/8 completed

Scope: On 06/10 (Wednesday), FSA requested MFS to send an Employer Stop Garnishments letters via certified mail to 969 Employers. FSA approved the 2 letter templates for this mailing on 6/12 (Friday). MFS advised to only mail 919 letters, which FSA approved. Here is the breakout of the 919 Employer Letters:

Letter Description	Certified Mailings with Roster	Certified Mailings without a Roster
Letters to be fulfilled	385	534
Letters sent to post office	385	534
Target date of completion	6/12 - completed	6/12 - completed
Number mailed	385	534
Target date of completion	6/15 completed	6/15 completed
	Control of the Contro	

Status: Letter files have been sent to the Fulfillment Vendor.

Timeline: Letters were mailed on 6/15 (Monday) via certified mail.

Scape: On July 1, FSA requested MFS to send 18k letters to Employers requesting assistance with borrowers (their employees) that are sligible for a refund but DMCS does not have a valid mailing address. FSA provided the approved letter on July 1 (WG84DV01). FSA also provided a data file the evening of July 1. The data file contained 18,823 records, 1 record was removed due to an invalid address format. A total of 18,822 letters will be mailed to employers.

Letter Description	WG840V01 Letters sent to Employers
Letters to be fulfilled	18,823
Letters sent to post office	18,822
Target date of completion	7/6 - completed
Number mailed	18.822
Target date of completion	7/6/2020

Status: Letter files have been sent to the Fulfillment Vendor.

Timeline: Letters were mailed out on 7/6

Status of Address Validity

Date	Address Status	Count	34
	Valid	2,506	139
7/20/2020	Invalid	16,317	879
	Total	18,823	1009
	Valid	3,378	189
7/25/2020	Invalid	15,445	829
	Total	18,823	1009
	Valid	4,083	229
8/1/2020	Invalid	14,740	789
	Total	18,823	1009
	Valid	4,477	24
8/8/2020	Invalid	14,346	769
5041040101001	Tótal	18,823	100
	Valid	4,753	25
8/15/2020	Invalid	14,070	75
	Total	18,823	100
	Valid	4,982	26
8/22/2020	Invalid	13,841	74
	Total	18,823	100
	Valid	5,113	27
8/29/2020	Invalid	13,710	73
	Total	18,823	100
	Valid	5,256	28
9/5/2020	Invalid	13,567	72
	Total	18,823	100
	Valid	5,356	28
9/12/2020	Invalid	13,467	72
	Total	18,823	100
	Valid	5,400	29
9/19/2020	Invalid	13,423	71
	Total	18,823	100
	Valid	5,544	29
9/26/2020	Invalid	13,279	71
	Total	18,823	100
	Valid	5,647	30
10/3/2020	Invalid	13,176	70
	Total	18,823	100
	Valid	5,717	30
10/10/2020	Invalid	13,106	70
	Tótal	18,823	100
	Valid	5,776	31
10/17/2020	Invalid	13,047	69
and the control	Total	18,823	100
	Valid	5,824	31
10/24/2020	Invalid	12,999	69
	Total	18,823	100

Scope: On October 27, 2020, FSA decided to instruct Treasury to temporarily close the AWG lockbox for AWG payments.

Status: Both Employer and Borrower notifications have been mailed.

DMCS did not received an AWG payment file on Monday night as the last file was generated by USBank and process by Notification Break Dut:

AWG Lackbox Closure	Notice
Letter	Count
WG86 - Employer Notice	1763
CA05 - Borrower Notice	2330
Total	4093

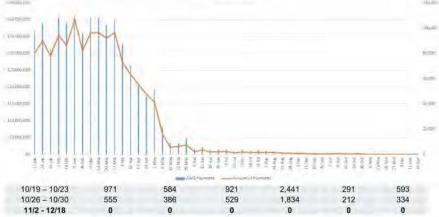
With the temporary closure of the lockbox, FSA requested MFS to cease all outreach efforts including employer phone calls, Stop AWG emails, and skip trace efforts.

AWG Payments since the beginning of 2020.

**AWG Employer Calling Statistics - Total** 

AWG File Receipt Date	Number of AWG payments Received	# of Employers garnishing wages	# of Borrowers impacted	Calls Made	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
Prior to 5/5		2,286	140	2,286	2,272	
5/5 - 5/8	27,890	13,399	16,167	224	67	4
5/11 - 5/15	11,488	5,834	10,717	4,191	759	1,231
5/18 - 5/22	14,890	6,274	13,764	6,991	1,713	6,947
5/25 - 5/29	16,008	9,231	14,780	319	819	5,730
6/1 - 6/5	6,045	3,398	5,401	115	2,810	6,522

Week Over Week AWG



•AWG File Receipt Date: Date of which the US Bank Lockbox file is received at 6 AM of the day reported. This is a pre-DM file.

-Number of AWG payments received: Payments made by employers from the US Bank Lockbox file on the date of receipt. Roster payments are included, but with roster payments we can identify the borrower, the amount paid, and date.

• of Employers gamishing wages: The number of unique MASTER FEINs identified in the US Bank Lockbox file on the date of reseipt. Not all payments have an attached employer name or MASTER FEIN.

-Calls Made: Phone call attempts made to employers to confirm stop gamishment. Not every call results in a confirmed stopped gamishment.

-6 of Borrowers Impacted: The number of unique borrower numbers identified within the US Bank Lockbox file on the date of receipt.

•Employers confirmed to stop: Employer counts are based on Master Name. These result from calls that successfully confirmed stopped garnishments with an employer of we received stop participation from either phone calls be amade. If MES is able to reclaim stop on all least 1 horrower the online Master Marine is reclaimed stopped.

Borrowers Impacted by Employer confirmed to stop: Unique corrower numbers associated with employers confirmed to stop garnishment.

AWG Employer Calling Statistics - 30 Day Non-Compliant Employers

File Receipt Date	# of Employers gamlahing wages	# of Barrowers impacted	Calls Made	Employers confirmed to stop	Borrowers impacted by Employer confirmed to stop
5/18/2020	30	392	30	4	5
5/19/2020	246	1372	168	19	153
5/20/2020	55	196	239	22	2
5/21/2020	29	228	33	4	11
5/22/2020	198	1,257	116	13	24
5/26/2020	1,044	1,701	0	0	0
5/27/2020	3,797	5,541	D	0	0
5/28/2020	3,046	4,223	D	0	0
5/29/2020	1,576	2,353	0	0	0

FSA Requested MFS to discontinue making outbound calls effective 5/22 for the non-compliant 30 day employers Calls performed out of the Stop Wage Garnishment Database (SWaG). This daily data set represents the Non-Compliant Employers garnishing wages 30 days after their initial notice to stop.

\*File Receipt Date: Date of which the non-compliant employers for 30 days after mailing report from DM is processed - "DM Non-compliant for 30 days file."

\*# of Employers gamishing wages: The number of unique MASTER FEINs identified in the DM Non-compliant for 30 days life.

•If of Borrowers Impacted: The number of unique Borrower IDs identified in the DM Non-compliant for 30 days file.

•Calls Made; Outgoing calls made related to the employers within the "DM Non-Compliant for 30 days file."

Employers confirmed to stop: Calls that successfully confirmed stopped garnishments with an employer that is based on Assign IDs. Assign IDs are used to group as many potential employers FEINs of the same company into one assignment for a CSR.

Borrowers Impacted by Employer confirmed to stop: Unique borrower numbers associated with successful calls made to confirm stop garnishmen

STOPAWG Inbox Email Reviews
Starting on only many began reviewing the most of CPT AVVG entail thous for Employer entails caunting they supped
The has tables below reflect employer confirmation counts even day and the size ranges of the employer.

Somowers

namishment The two tab	# of Employers confirmed stopped	# of Borrowers Impacted
6/1 - 6/5	2685	5225
6/8 - 6/12	72	119
6/15 - 6/19	58	106
6/22 - 6/26	42	143

Borrowers Garnished within an Employer	Total of Employers	% of population
1	2,305	77%
2-5	580	19%
6-10	62	2%
11 - 20	29	1%
> 20	24	1%

6/29 - 7/2	34	170
7/6 - 7/10	16	79
7/13 - 7/17	22	26
7/20 - 7/24	8	27
7/27 - 7/31	0	0
8/3 - 8/7	30	34
8/10 - 8/14	0	0
8/17 - 8/21	0	0
8/24 - 8/28	33	44
8/31 - 9/4	0	0
9/8 - 9/11	0	0
9/14 9/18	0	0
9/21 - 9/25	0	0
9/28 - 10/2	0	0
10/5 - 10/9	0	0
10/12 - 10/16	0	0
10/19 - 10/23	0	0
10/26 - 10/30	0	0
11/2 - 11/6	0	0
Total	3000	5973

Resume Employer Outreach to ALL Non-Compliant Employers

Week	Employer Outreach Attempts	Employers Confirmed Stopped Garnishment	% Confirmed Stopped
7/20 - 7/25	3,552	336	9.46%
7/27 - 8/1	4,486	675	15.05%
8/3 - 8/8	5,524	868	15.71%
8/10 - 8/15	5,787	844	14.58%
8/17 - 8/22	5,919	737	12.45%
8/24 - 8/29	5,680	678	11.94%
8/31 - 9/4	5,505	611	11.10%
9/8 - 9/11	4,109	336	8.18%
9/14 - 9/18	4,192	384	9.16%
9/21 - 9/25	3,064	347	11.33%
9/28 - 10/2	3,059	305	9.97%
10/5 - 10/9	2,960	317	10.71%
10/13 - 10/16	2,283	258	11.30%
10/19 - 10/23	2,441	291	11.92%
10/26 - 10/30	1,834	212	11.56%
11/2 - 11/6	0	0	0.00%
Total	60,395	7,199	11.92%

On 7/17 FSA requested that MFS resume calling non-compliant AWG employers in an effort to reduce the current volume. Fulltime calls initiated on 7/21 from the call center with 30 resources available to take calls and respond to voicemails and emails.

Call disposition data is recorded in ENCORS (Employer Non-Compliance Outreach Systems). This weekly data set represents the results of the outreach effort and % of contacts that result in confirmed stop garnishment.

<sup>•</sup>Employers Contacted: Phones calls and emails made to non-compliant employer contacts in the system or found via research.

<sup>-</sup>Employers Confirmed Stopped Garnishment: Occurrences where an MFS representative has confirmed with an employer they have stopped garnishment. This does not guarantee the employer will stop garnishment.

<sup>-%</sup> Confirmed Stopped: % of employers contacted through calls, emails, and legal escalations that confirmed stopped gamishment.

<sup>\*</sup>Note: all employer counts refer to effort made to consolidate FEINs to 1 master employer name.

as of 12/19/20

1,405,433 Total Borrowers requiring refund (AWG, TOP, or both)

# of Borrowers	Cionas	%
Total Borrowers:	1,405,433	100.0%
Total Borrowers Refunded (including fully refunded or fully reversed):	1,390,686	99.0%
Total In-Progress Borrowers:	14,747	1.0%

as of 12/19/20

96.9% of AWG Payments have been refunded

AWG Payments Breakout	Dollar Amount	%	# of Refunds	% of Refunds
Total AWG Payment Amount Received On/After 3/13/2020:	\$191,683,871.64	100%	1,131,227	100%
Total AWG Refunded Amount (including what in suspense):	\$186,193,863.86	97.1%	1,096,433	96.9%
Total AWG Reversal Amount (reversed before refund request):	\$216,110.67	0.1%	642	0.1%
Total AWG Outstanding Amount:	\$5,273,897.11	2,8%	34,152	3.0%

as of 12/19/20

99.6% of TOP Payments have been refunded

TOP Payments Breakout	Dollar Amount	%	# of Refunds	% of Refunds
Total TOP Payment Amount (Batches Received on and after 3/05/2020):	\$2,312,875,503.06	100.0%	1,162,433	100%
Total TOP Refunded Amount:	\$2,303,718,734.28	99.6%	1,157,310	99.6%
Total TOP Reversal Amount:	\$6,138,149.86	0.3%	2,532	0.2%
Total TOP Outstanding Amount:	\$3,018,618.92	0.1%	2,591	0.2%

Date	Total Borrowers Sent for FSA Approval	Total Refunds Sent to FMS
4/11/2020	15,394	70
4/13/2020	30,000	-
4/14/2020	30,000	17,762
4/15/2020	60,000	56,871
4/16/2020	100,000	36,760
4/17/2020	- 4	71,437
4/19/2020	60,000	121,732
4/20/2020	75,000	
4/21/2020	636,813	74,605
4/22/2020		93,510
4/23/2020		117,108
4/24/2020		112,788
4/25/2020		
4/26/2020	3-4	9
4/27/2020	140	131,569
4/28/2020		101,397
4/29/2020		95,194
4/30/2020		100,106
5/1/2020		
5/2/2020		60,999
5/3/2020		39,374
5/4/2020	75,000	27,922
5/5/2020	10,000	110,098
5/6/2020	75,000	79,695
5/7/2020	200,000	58,039
5/8/2020	130,000	73,010
5/9/2020		86,615
5/10/2020		112,747
5/11/2020	Current	28,009
5/12/2020	Current	275,408
5/13/2020	Current	-
5/14/2020	Current	
5/15/2020	Current	39,628
5/16/2020	Current	47,807
5/17/2020	Current	
5/18/2020	Current	

as of 12/19/20

2,293,660 Total payments to be refunded 98.4% Payments have been refunded

	# of Payments	*
Total Payments:	2,293,660	100%
Total Payments Refunded (Including Fully Refunded	2,256,917	98.4%
Total In-Progress	36,743	1.6%

- / /	-2	
5/19/2020 5/20/2020	Current	9,636
5/21/2020	Current Current	4,365 14,221
5/22/2020	Current	4,265
5/23/2020	Current	
5/24/2020	Current	
5/25/2020	Current	holiday
5/26/2020	Current	6,060
5/27/2020 5/28/2020	Current Current	9,292 14,284
5/29/2020	Current	3,744
5/30/2020	Current	
5/31/2020	Current	
6/1/2020	Current	8,476
6/2/2020	Current	27,816
6/3/2020	Current	8,784
6/4/2020 6/5/2020	Current Current	11,626 3,230
6/6/2020	Current	3,230
6/7/2020	Current	
6/8/2020	Current	5,666
6/9/2020	Current	5,787
6/10/2020	Current	13,639
6/11/2020 6/12/2020	Current Current	5,057 18,029
6/13/2020	Current	10,029
6/14/2020	Current	
6/15/2020	Current	6,295
6/16/2020	Current	2,431
6/17/2020	Current	11,623
6/18/2020	Current	15,498
6/19/2020 6/20/2020	Current Current	4,045
6/21/2020	Current	
6/22/2020	Current	5,455
6/23/2020	Current	4,139
6/24/2020	Current	9,693
6/25/2020 6/25/2020	Current	15,051 3,930
6/27/2020	Current Current	3,930
6/28/2020	Current	
6/29/2020	Current	4,095
6/30/2020	Current	100
7/1/2020	Current	5,669
7/2/2020 7/3/2020*	Current Current	3,250 holiday
7/4/2020	Current	Holiday
7/5/2020	Current	
7/6/2020	Current	2,599
7/7/2020	Current	1,965
7/8/2020	Current	863
	190A.19.0800.67	
7/9/2020	Current	11,196
7/9/2020 7/10/2020	Current Current	
7/9/2020 7/10/2020 7/11/2020	Current	
7/9/2020 7/10/2020 7/11/2020 7/12/2020	Current Current Current	
7/9/2020 7/10/2020 7/11/2020	Current Current Current Current	11,196
7/9/2020 7/10/2020 7/11/2020 7/12/2020 7/13/2020 7/14/2020 7/15/2020	Current Current Current Current Current Current Current Current	5,839 4,918 4,729
7/9/2020 7/10/2020 7/11/2020 7/12/2020 7/13/2020 7/14/2020 7/15/2020 7/16/2020	Current Current Current Current Current Current Current Current Current	5,839 4,918 4,729 3,051
7/9/2020 7/10/2020 7/11/2020 7/12/2020 7/13/2020 7/14/2020 7/15/2020 7/16/2020 7/17/2020	Current	5,839 4,918 4,729
7/9/2020 7/10/2020 7/11/2020 7/11/2020 7/13/2020 7/14/2020 7/15/2020 7/16/2020 7/17/2020 7/18/2020	Current	5,839 4,918 4,729 3,051
7/9/2020 7/10/2020 7/11/2020 7/12/2020 7/13/2020 7/14/2020 7/15/2020 7/16/2020 7/17/2020	Current	5,839 4,918 4,729 3,051
7/9/2020 7/10/2020 7/11/2020 7/11/2020 7/13/2020 7/13/2020 7/15/2020 7/16/2020 7/17/2020 7/18/2020 7/19/2020	Current	5,839 4,918 4,729 3,051 2,502
7/9/2020 7/10/2020 7/11/2020 7/11/2020 7/13/2020 7/14/2020 7/15/2020 7/16/2020 7/17/2020 7/18/2020 7/19/2020 7/20/2020 7/21/2020 7/22/2020	Current	5,839 4,918 4,729 3,051 2,502
7/9/2020 7/10/2020 7/11/2020 7/11/2020 7/13/2020 7/14/2020 7/15/2020 7/16/2020 7/17/2020 7/18/2020 7/19/2020 7/20/2020 7/21/2020 7/22/2020 7/23/2020	Current	5,839 4,918 4,729 3,051 2,502 4,523 2,600 2,714 11,407
7/9/2020 7/10/2020 7/11/2020 7/11/2020 7/13/2020 7/14/2020 7/15/2020 7/16/2020 7/17/2020 7/19/2020 7/20/2020 7/21/2020 7/22/2020 7/23/2020 7/24/2020	Current	5,839 4,918 4,729 3,051 2,502 4,523 2,600 2,714
7/9/2020 7/10/2020 7/11/2020 7/11/2020 7/13/2020 7/14/2020 7/15/2020 7/16/2020 7/17/2020 7/19/2020 7/20/2020 7/21/2020 7/22/2020 7/23/2020	Current	5,839 4,918 4,729 3,051 2,502 4,523 2,600 2,714 11,407

7/28/2020	Current	2,951
7/29/2020	Current	1,912
7/30/2020	Current	3,373
7/31/2020	Current	6,817
8/1/2020	Current	0,017
8/2/2020	Current	
8/3/2020	Current	3,209
8/4/2020	Current	1,576
8/5/2020	Current	3,726
8/6/2020	Current	2,894
8/7/2020	Current	3,924
8/8/2020	Current	
8/9/2020	Current	
8/10/2020	Current	4,357
8/11/2020	Current	2,364
8/12/2020	Current	4,357
8/13/2020	Current	829
8/14/2020	Current	3,031
8/15/2020	Current	
8/16/2020	Current	
8/17/2020	Current	1,303
8/18/2020	Current	1,648
8/19/2020	Current	3,457
8/20/2020	Current	2,733
8/21/2020	Current	2,181
8/22/2020	Current	NAC-7-2-3
8/23/2020	Current	
8/24/2020	Current	2,344
8/25/2020	Current	1,908
8/26/2020	Current	1,811
8/27/2020	Current	1,824
8/28/2020	Current	6,672
8/29/2020	Current	
8/30/2020	Current	
8/31/2020	Current	2,662
9/1/2020	Current	657
9/2/2020	Current	2,155
9/3/2020	Current	781
9/4/2020	Current	5,809
9/5/2020	Current	
9/6/2020	Current	7272
9/7/2020	Current	20
9/8/2020	Current	1,768
9/9/2020	Current	2,665
9/10/2020	Current	3,920
9/11/2020	Current	1,589
9/12/2020	Current	
9/13/2020	Current	F 4 1
9/14/2020	Current	540
9/15/2020	Current	2,409
9/16/2020	Current	1,642
9/17/2020	Current	3,195
9/18/2020	Current	1,657
9/19/2020	Current	
9/20/2020	Current	1,533
9/21/2020	Current	
9/23/2020		1,808 1,027
9/23/2020	Current	2,366
9/25/2020	Current	3,737
9/26/2020	Current	3,737
9/27/2020	Current	
9/28/2020	Current	1,990
9/29/2020	Current	1,191
9/30/2020	Current	1,191
10/1/2020	Current	3,237
10/2/2020	Current	579
10/3/2020	Current	3/3
10/4/2020	Current	

10/6/2020 10/7/2020		
10/1/2020	Current	209 405
10/8/2020	Current	367
10/9/2020	Current	233
10/10/2020	Current	
10/11/2020	Current	
10/12/2020	Current	1
10/13/2020 10/14/2020	Current	633 786
10/14/2020	Current	9,127
10/16/2020	Current	1,563
10/17/2020	Current	
10/18/2020	Current	
10/19/2020	Current	2,567
10/20/2020	Current	1,840
10/21/2020	Current	2,602
10/22/2020 10/23/2020	Current Current	2,470 1,386
10/24/2020	Current	1,300
10/25/2020	Current	
10/26/2020	Current	635
10/27/2020	Current	2,301
10/28/2020	Current	904
10/29/2020	Current	1,385
10/30/2020	Current	1,651
10/31/2020 11/1/2020	Current	
11/2/2020	Current	4,738
11/3/2020	Current	1,045
11/4/2020	Current	1,250
11/5/2020	Current	4,717
11/6/2020	Current	3,364
11/7/2020	Current	
11/8/2020	Current	2 /71
11/9/2020 11/10/2020	Current	2,471 2,369
11/11/2020	Current	33
11/12/2020	Current	1,944
11/13/2020	Current	1,481
11/14/2020	Current	
11/15/2020	Current	
11/16/2020	Current	484
11/17/2020 11/18/2020	Current Current	2,087 2,174
11/19/2020	Current	1,723
11/20/2020	Current	1,305
11/21/2020	Current	
11/22/2020	Current	
11/23/2020	Current	1,514
11/24/2020	Current	1,508
11/25/2020	Current	1,575
11/26/2020 11/27/2020	Current	1,653
11/28/2020	Current Current	1,033
11/29/2020	Current	
11/30/2020	Current	1371
12/1/2020	Current	2,247
12/2/2020	Current	334
12/3/2020	Current	2,661
12/4/2020	Current	1,512
12/5/2020 12/6/2020	Current	
12/7/2020	Current	1,426
12/8/2020	Current	1,425
12/9/2020	Current	1,507
12/3/2020	Current	1,397
12/10/2020		
12/10/2020 12/11/2020	Current	533
12/10/2020 12/11/2020 12/12/2020	Current	533
12/10/2020 12/11/2020		1,472

Total	N/A	2.713.778
12/20/2020	Current	
12/19/2020	Current	
12/18/2020	Current	1,924
12/17/2020	Current	879
12/16/2020	Current	1,266
12/15/2020	Current	1,948

				TIV	AS Rehab Summa	ity:				
Date	Totals By	Total	Barrowers Reh	abilitated	Recei	ived Missed Payr	ment Credit	1	lo Payment Cred	irt *
Part C	Totals by	Count	34	5	Count	26	5	Count	%	5
April 25, 2020	# of Borrowers	43,891	100%	1 106 092 610 41	19,639	45%	569,945,067.64	24,252	55% e	777 020 551 7
April 25, 2020	# of Debts	196,933	100%	1,296,983,629.41	87,337	44%	569,945,067.64	109,596	56%	727,038,561.7
4 2 20 2020	# of Borrowers	42,392	100%	1 225 701 745 86	38,797	92%	1,104,463,321.28	3,595	8%	121,238,424.5
May 2 - 30, 2020	# of Debts	188,916	100%	\$1,225,701,745.86	172,721	91%	1,104,463,321.28	16,195	9%	121,238,424.5
une 6 - 27, 2020	# of Borrowers	34,233	100%	998,584,952.73	31,421	92%	900,741,302.40	2,812	8%	97,843,650.3
une 6 - 27, 2020	# of Debts	153,691	100%	990,304,932.73	140,856	92%	900,741,302.40	12,835	8%	97,843,630.3
uly 4 - 25, 2020	# of Borrowers	34,845	100%	1,005,808,110.90	32,206	92% 5	920,665,791.94	2,639	8%	85,142,318.9
uly 4 - 25, 2020	# of Debts	156,098	100%	1,003,606,110.90	144,331	92%	920,003,791.94	11,767	8%	03,142,310.5
August 1 - 29, 2020	# of Borrowers	43,008	100%	1,237,354,391.96	39,385	92%	1,120,391,197.86	3,623	8% s	116,963,194.1
lugust 1 - 29, 2020	# of Debts	194,779	100%	1,237,334,351.30	178,255	92%	1,120,331,137,80	16,524	8%	110,903,194.1
eptember 5 - 26, 2020	# of Borrowers	42,005	100%	1,173,983,340.40	38,625	92% 5	1,068,610,140.63	3,380	8% S	105,373,199.
eptember 3 - 20, 2020	# of Debts	188,094	100%	11,173,303,340.40	172,774	92%	1,000,010,140.03	15,320	8%	103,373,133.
October 1 - 31, 2020	# of Borrowers	55,738	100%	1,561,643,909.62	50,074	90%	0% s 1,388,671,968,33	5,664	10%	172.971.941.2
7Ctober 1 - 31, 2020	# of Debts	250,337	100%	1,301,043,303.02	224,769	90%	1,366,071,366.33	25,568	10%	1/2,5/1,541.2
Nov 7 - 28, 2020	# of Borrowers	35,456	100%	1,050,690,172.00	31,387	89% s	920,799,236,48	4,069	11%	129,890,935.5
404 7 - 20, 2020	# of Debts	158,979	100%	31,030,030,172.00	140,922	89%	520,755,250.46	18,057	11%	123,030,333
December 5, 2020	# of Borrowers	6,903	100%	\$ 216,417,526.89	6,388	93%	198.891,653.53	515	7%	17,525,873.
veceniuei 3, 2020	# of Debts	31,738	100%	210,417,520.65	29,281	92%	190,091,033.33	2,457	8%	17,323,873.30
December 12, 2020	# of Borrowers	6,633	100%	\$ 201,180,224.75	4,987	75%	153,007,557.09	1,646	25%	48,172,667.
recember 12, 2020	# of Debts	29,884	100%	201,180,224.73	22,514	75%	133,007,337.03	7,370	25%	40,172,007.1
December 19, 2020	# of Borrowers	5,492	100%	5 172,768,140.80	4,799	87%	150,306,070.67	693	13%	22,462,070.
Secember 15, 2020	# of Debts	25,214	100%		21,947	87%	130,300,070.07	3,267	13%	22,402,070.
CARES Act Total	# of Borrowers	350,596	100%	10,141,116,145.32	297,708	85%	8,496,493,307.85	52,888	15%	1,644,622,837)
Sauce Ver Total	# of Debts	1,574,663	100%		1,335,707	85%	0,450,455,301,05	238,956	15%	A. Constitution I.
	* Borrowers Made	all Eligible Payn	nents							
				Perki	ns Rehabs Summ					
Date	Totals By	The second second	Borrowers Reh	The second secon	-	ved Missed Payr	nent Credit		to Payment Cred	
1.000	(Volumented)	Count	- 56	5	Count	%	5	Count	%	5
May 12, 2020	# of Borrowers	885	100%	3,117,504.68	392	44% 5	1,315,838.55	493	56% S	1,801,666.1
Hay zzi zozo	# of Debts	1,108	100%	3,111,504.00	490	44%	1,313,030.53	618	56%	1,001,000.
une 9, 2020	# of Borrowers	433	100%	1,368,844,03	378	87% \$	1,196,537.39	55	13%	172,306.0
une 9, 2020	# of Debts	544	100%	1,300,044,03	475	87%	1,190,337.39	69	13%	172,500.1
1 11 2020	# of Borrowers	536	100%	1.045.003.03	491	92%	1 222 654 60	.45	8%	102 154
uly 14, 2020	# of Debts	686	100%	1,915,803.07	620	90%	1,723,651.69	66	10%	192,151.
and the same of th	# of Borrowers	447	100%	and the same of	401	90%	COLUMN TO A STATE OF THE STATE	46	10%	12522
August 11, 2020	# of Debts	568	100%	1,500,799.11	513	90% \$	1,305,187.67	55	10% \$	195,611.
Control of the Contro	# of Borrowers	441	100%		402	91%		39	9%	
September 8, 2020	# of Debts	576	100%	1,495,119.54	526	91% \$	1,354,788.65	50	9% 5	140,330.
	# of Borrowers	669	100%		629	94%		40	500	
October 13, 2020	# of Debts	862	100%	2,279,171.65	809	94% \$	2,157,704.64	53	6% \$	121,467.0
	# of Borrowers	524	100%		483	92%		41	8%	
November 10, 2020		662	100%	1,839,050.70		93% \$	1,715,346.63	48	7% \$	123,704.
	# of Debts		-		614					
	# of Barrowers	490	100%	1,754,841.50	456	93% \$	1,648,831.90	34	7% 5	106,009.6
December 8, 2020	# of Debts	629	100%		588	93%		41	7%	
December 8, 2020					3,632		12 417 607 12			
CARES Act Total	# of Barrowers	4,425	100%	15,271,134,28		82%	12,417,887,12	793	18W S	2,853,247
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		5,635	100%	15,271,134.28	3,632 4,635	82% 82% 5	12,417,887.12	1,000	18% \$ 18% \$	2,853,247.

CR 5599 / CCR 55977 - CARES Act Extension Notification: In Production - Completed 2 Days Ahead of Schedule on 9/2

Scope: FSA provided guidance with a playbook for sending notifications via email or postal mail to inform DMCS borrowers that the CARES Act benefits have been extended through December 31, 2020. The notifications are to include the FSA log (versus the ED "Tree" logo). The approach includes a process for sending a postal letter when an email is returned undeliverable. This status focuses on Round 1 notifications as Rounds 2 through 6 will be finalized at a later date. FSA approved the CARES Act Extension Email and Letter templates with the FSA logo and to proceed with the sending the notifications on August 21, 2020. It is understood that all of the initial notifications are to be sent by COB September 4, 2020.

Status: Completed.

#### Next Steps:

There were 135,463 borrowers that had an email returned as undeliverable. These email addresses have been updated to invalid for these borrowers in DMCS. Out of the 135,463 borrowers:

115,963 have a valid postal address and a letter was sent on Wednesday (9/16).

There were 19,500 borrowers from the email return population that do not have a valid postal address (and no letter was mailed).

#### Schedule:

Both email and letters completed on 9/2/20.

Below table is the notification status:

CARES Act Extension Notification Status					
Email Status	Count	%	Comments		
Emails Sent	3,280,732	100%	Completed on 9/2/20		
Emails Returned	135,463	4%	Completed on 9/14/20		
Total Emails	3,145,269	96%			
Letter Status	Count	%	Comments		
Letter Status			The second secon		
Letters Malled	3,525,259	_	Completed on 9/2/20		
Letters Malled Due to Return Email	115,963	3%	Completed on 9/16/20		
Total Letters Mailed	3,641,222	100%			
Returned Letters	276,066	8%	Total as of 9/18/20		
Total Letters	3,365,156	92%			

#### CR 5669 / CCR 56452 - CARES Act Extension - Employer Letters: Completed

Scope: By Presidential memorandum, the CARES Act provisions regarding suspended collections are being extended through December 31, 2020. Employers may wrongly resume garnishing borrowers after the expiration of the CARES Act legislation (September 30, 2020). FSA is requesting a letter to be mailed to any employer that has sent an AWG payment to DMCS on or after March 13, 2020. The letter provides the Employer's EIN, postal address, contact telephone number, fax number and email address that is stored in DMCS. The Employer will have the option to call DMCS (new IVRU option #1) or go to a new extension page of the DMCS Web site to allow the employer to update their information. In addition, the Employer letters that are returned as undeliverable will be skipped trace to obtain a new address and/or telephone number to allow for a call to be made to the employer to remind them of the cancellation of AWG and CARES Act extension as applicable. The development activities were at no cost to FSA.

Status: FSA approved the Service Pack on September 21, 2020. The 117,831 letters were mailed on September 23. Also, the web page using FSA's latest style guide was deployed on September 21. Here is the link in case you would like to take a look: https://myeddebt.ed.gov/company/

Schedule: Letters were mailed on September 23.

#### Employers updates on the webpage:

Employers updates	Operations updates	Total Updates
6,824	1,598	8,422

#### Skip Trace Effort Status

Return Letters – Total Employers	Previously Stopped Garnishment - Yes	Previously Stopped Garnishment - No	Skip Trace Attempts	Demographic Information Confirmed
3,512	3,478	34	13,030	1,780

#### Invalid/Valid address Data: (invalid/valid is based on data in Debt Manager)

Returned Mail Files	Invalid Address	Valid Address	"New"	
4,073	1,702	2,370	1	

#### Small Business Support and Contact Center Statistics General Information

As of 9/1/2020 MFS will not be assigning small business suncontractors to take COVID 19 calls and therefore MFS will not be charging for their time.

COVID-19 related calls over the last few days has ranged between 3% and 4% of total calls.

#### Overall DMCS Statistics:

Month end August 2020 call volume to the IVR was 36% less than August 2019.

Month end August 2020 call volume to CSR's was 29% less than August 2019.

The level of service last week (the week of 8/31/20) was 99.71%

Month end August 2020 level of service is at 99.92%

### September 2020 level of service is at 99,66%.

Subcontractor	# of Staff	Total Calls Since 4/10/20	Recent Talk Time (Seconds)
NCS Collect	9	45,206	300
PMC Integrity	11	40,610	300
Totals	20	85,816	

#### Subcontractor MTD Hours and MTD Call Volumes:

Month	Subcontractor	* Number of Hours	Total Calls Taken MTD
20-Apr	NCS Collect	6,503	24,760
20-Apr	Bass and Associates	2,936	10,410
20-Арг	PBCM	1,642	6,789
20-Apr	PMC Integrity	4,928	15,332
il 2020 Total		16,008	57,291
20-May	NCS Collect	7,790	12,704
20-May	Bass and Associates	3,665	5,982
20-May	PBCM	2,551	3,331
20-May	PMC Integrity	8,719	15,482
y 2020 Totals		22,725	37,499
20-Jun	NCS Collect	5,105	5,401
20-Jun	Bass and Associates	3,211	3,464
20-Jun	PBCM	2,680	2,783
20-Jun	PMC Integrity	4,795	6,165
e 2020 Totals		15,791	17,813
20-Jul	NCS Collect	3,260	
20-Jul	PMC Integrity	5,368	
2020 Totals		8,628	0
20-Aug	NCS Collect	1,016	2,341
20-Aug	PMC Integrity	1,436	3,631
2020 Totals	2	2,452	5,972

From: Bryant, Michael

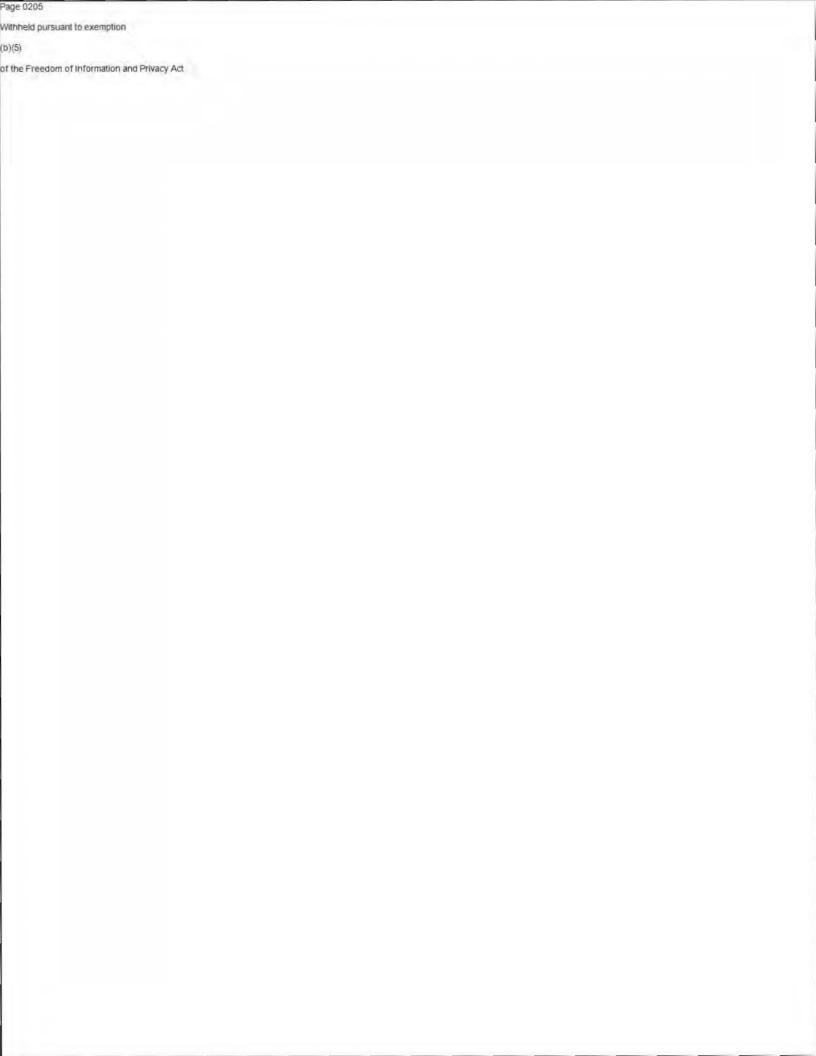
**Sent:** Mon, 27 Jul 2020 21:11:01 +0000

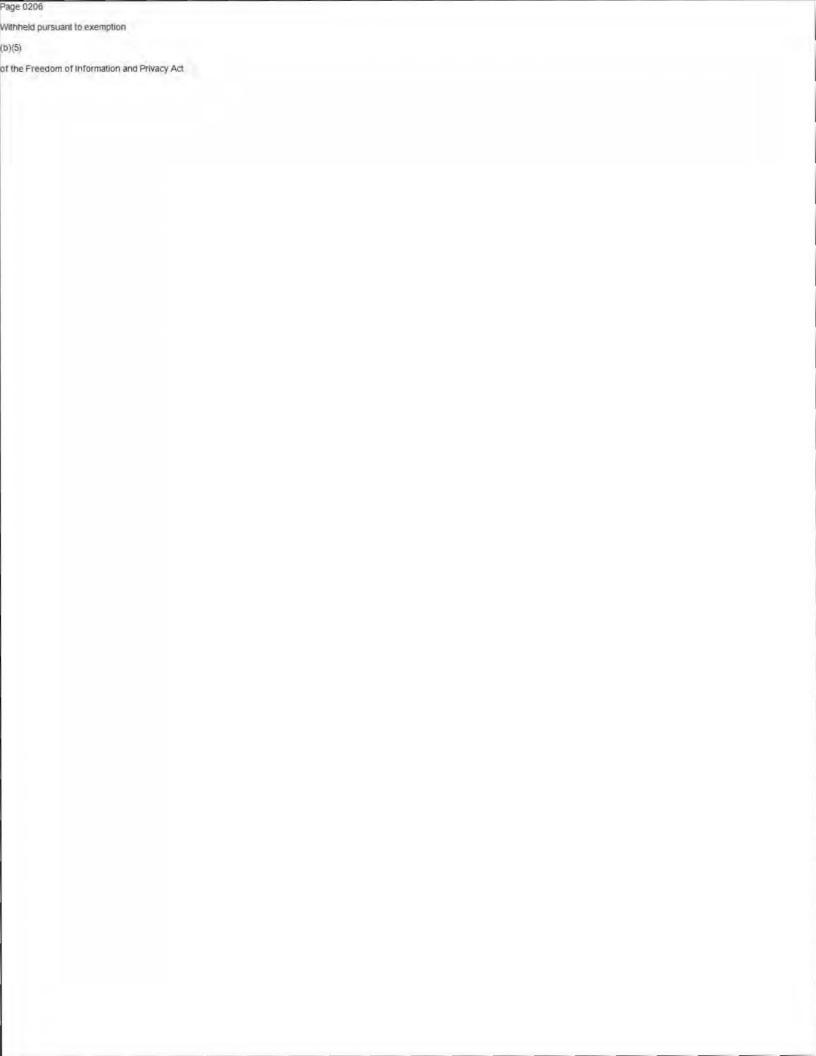
To: Tyrrell, Pete

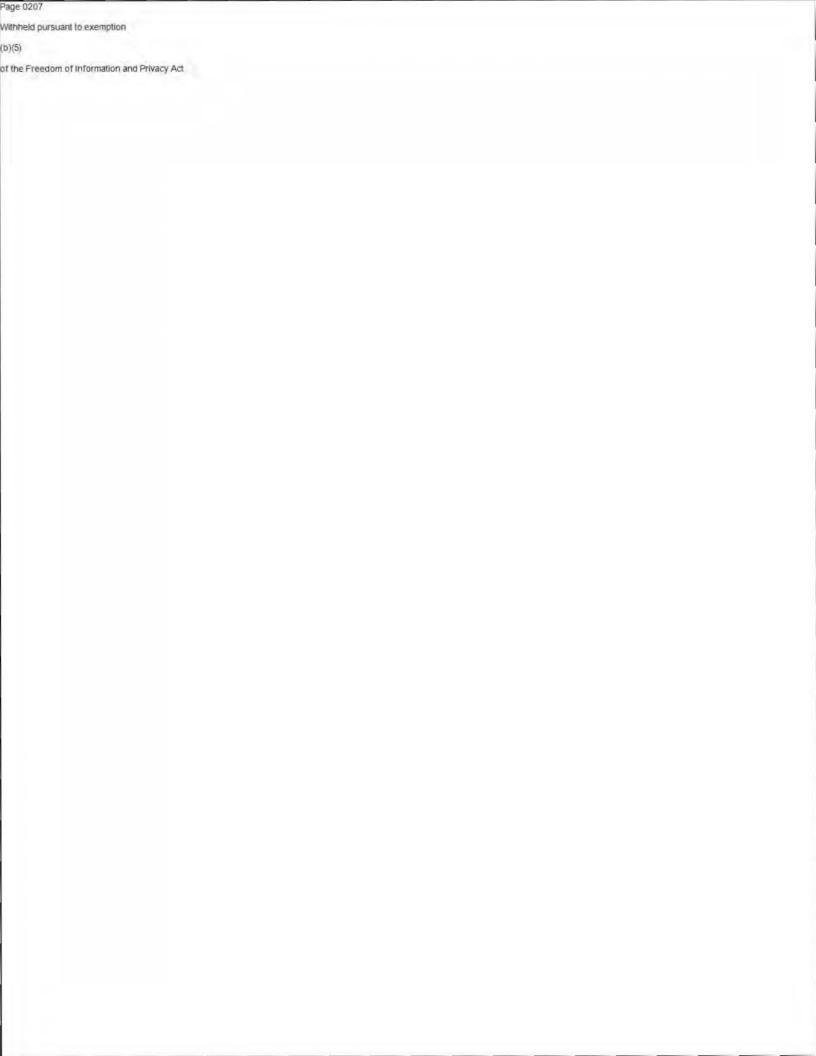
**Subject:** Decision memo on closing AWG PO Box

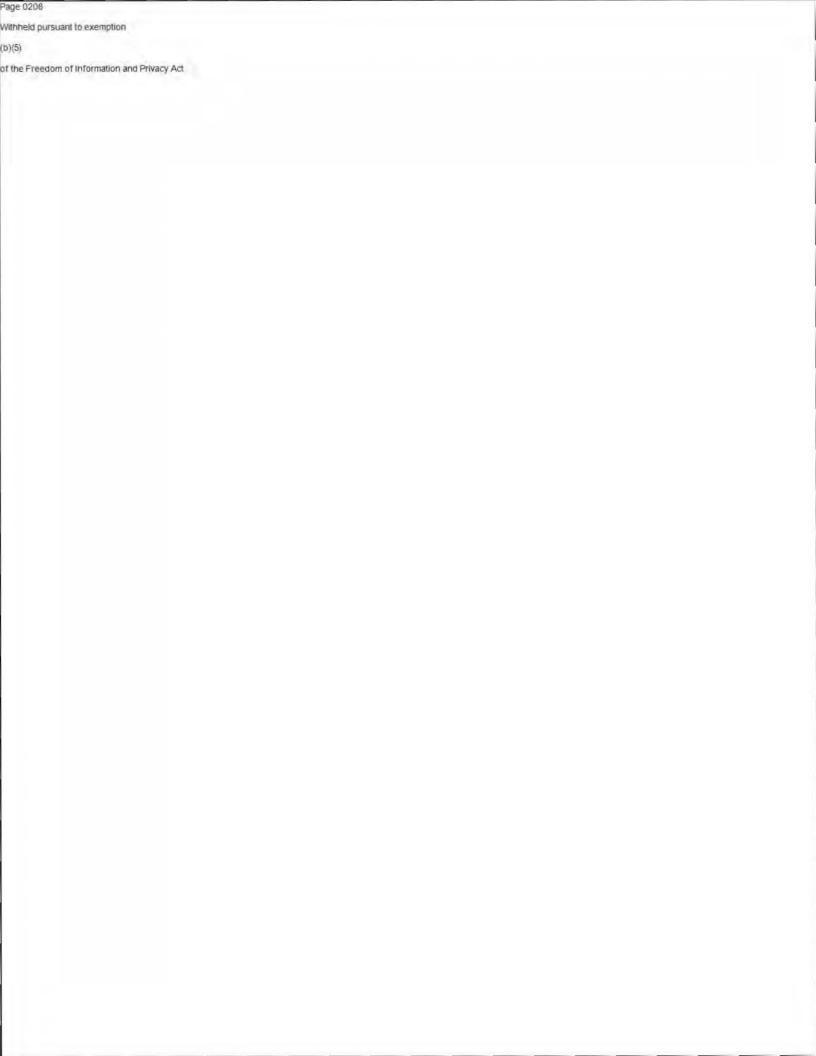
Attachments: FSA Decision Memo on Closing AWG Lockbox.docx

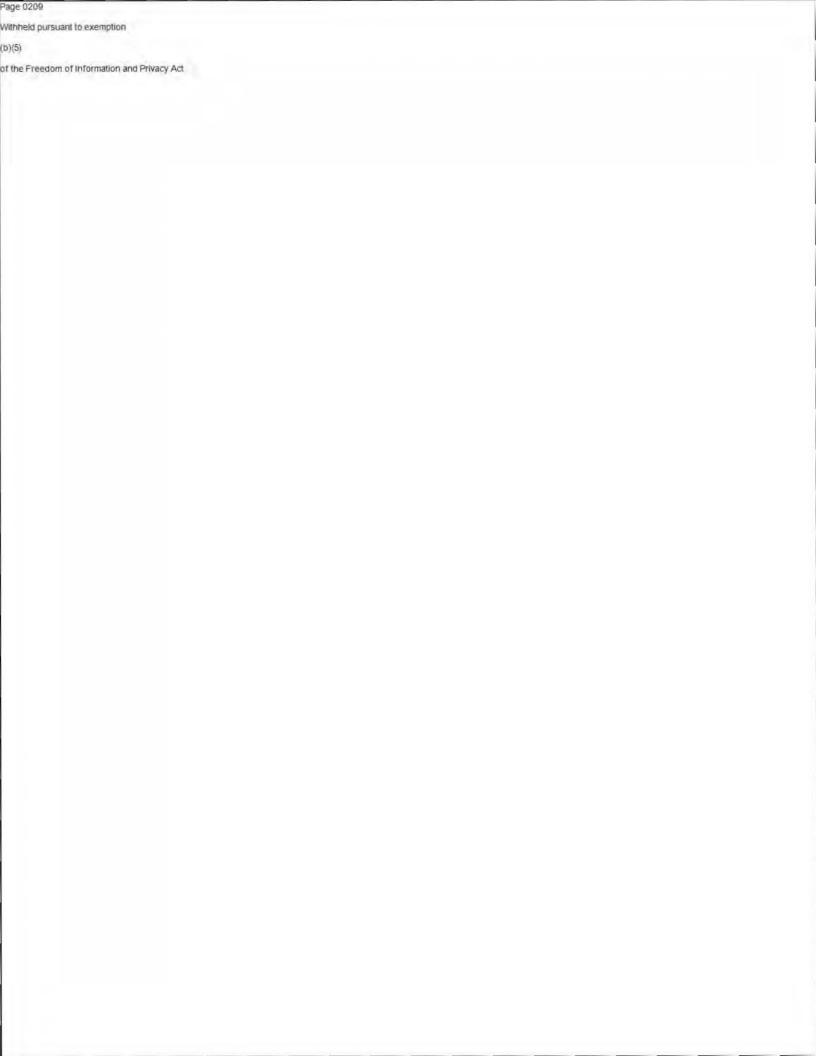
Mike Bryant, Federal Student Aid 319-333-8836













Draft deliberative and confidential

From: Bryant, Michael

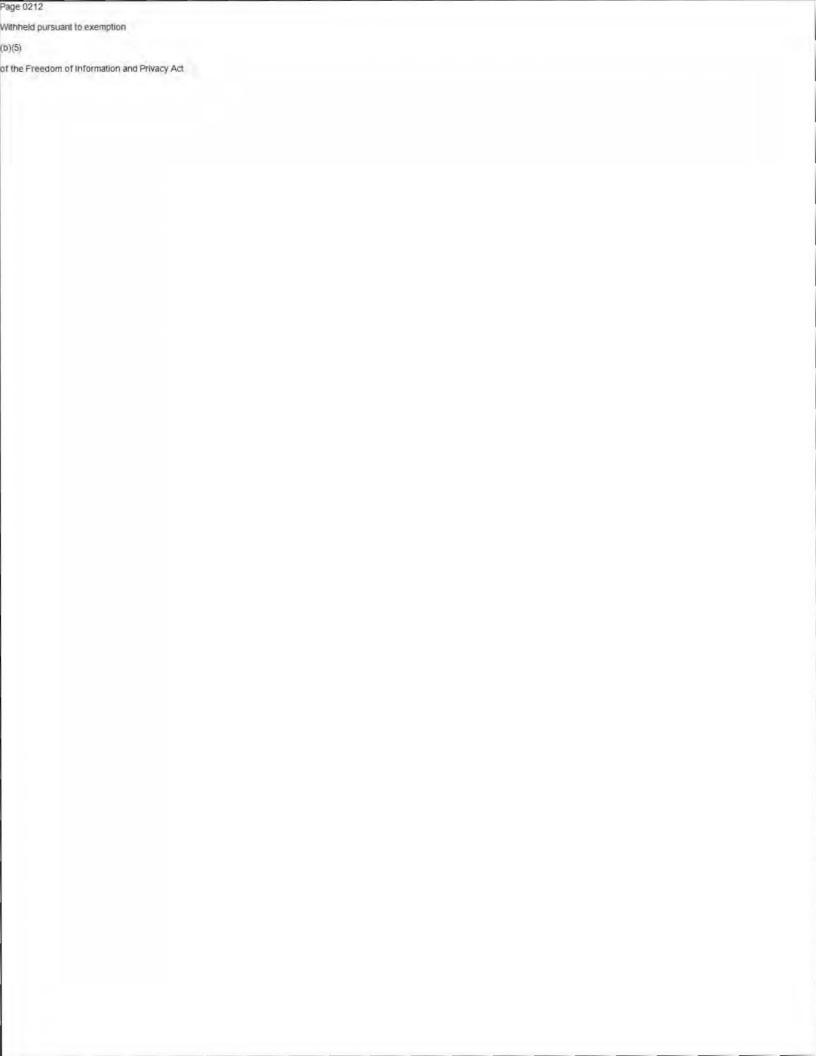
**Sent:** Mon, 27 Jul 2020 21:11:01 +0000

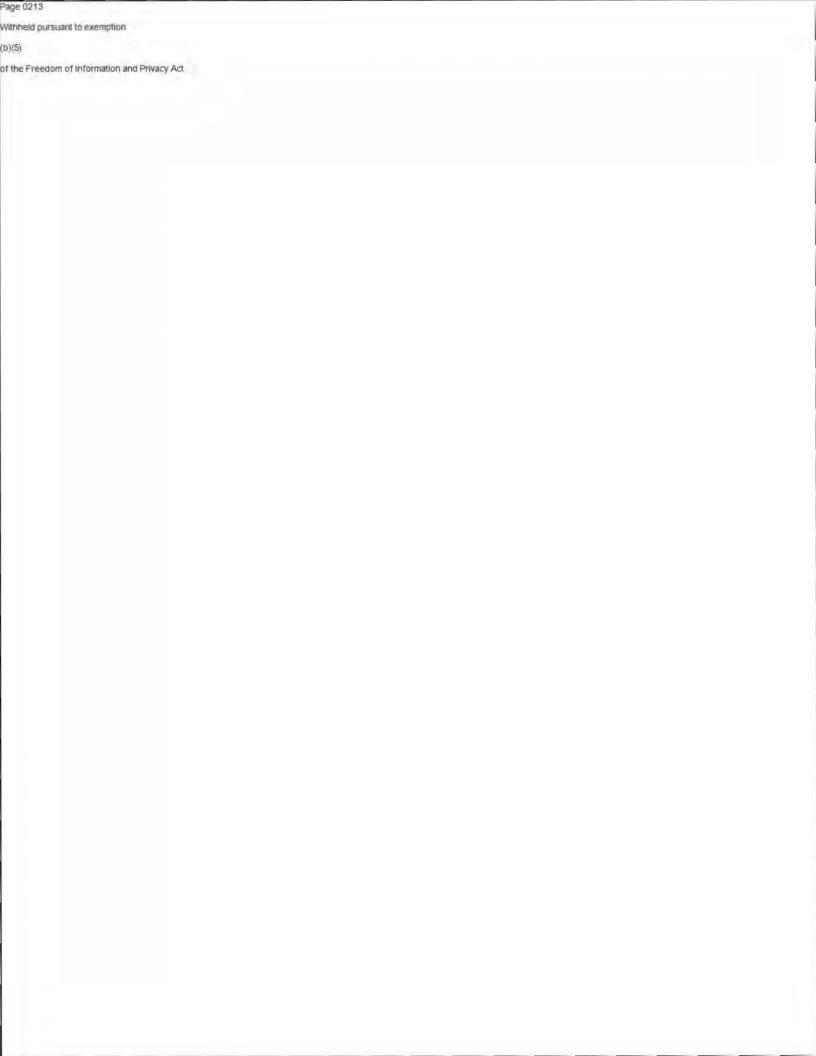
To: Tyrrell, Pete

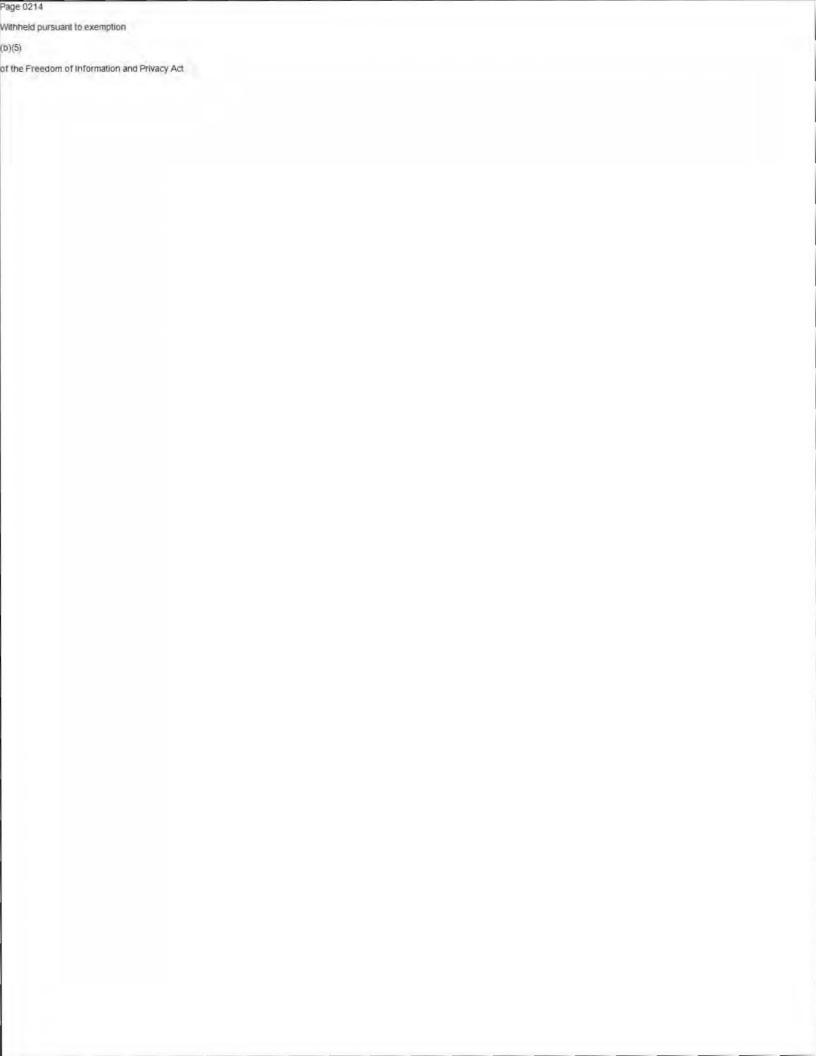
**Subject:** Decision memo on closing AWG PO Box

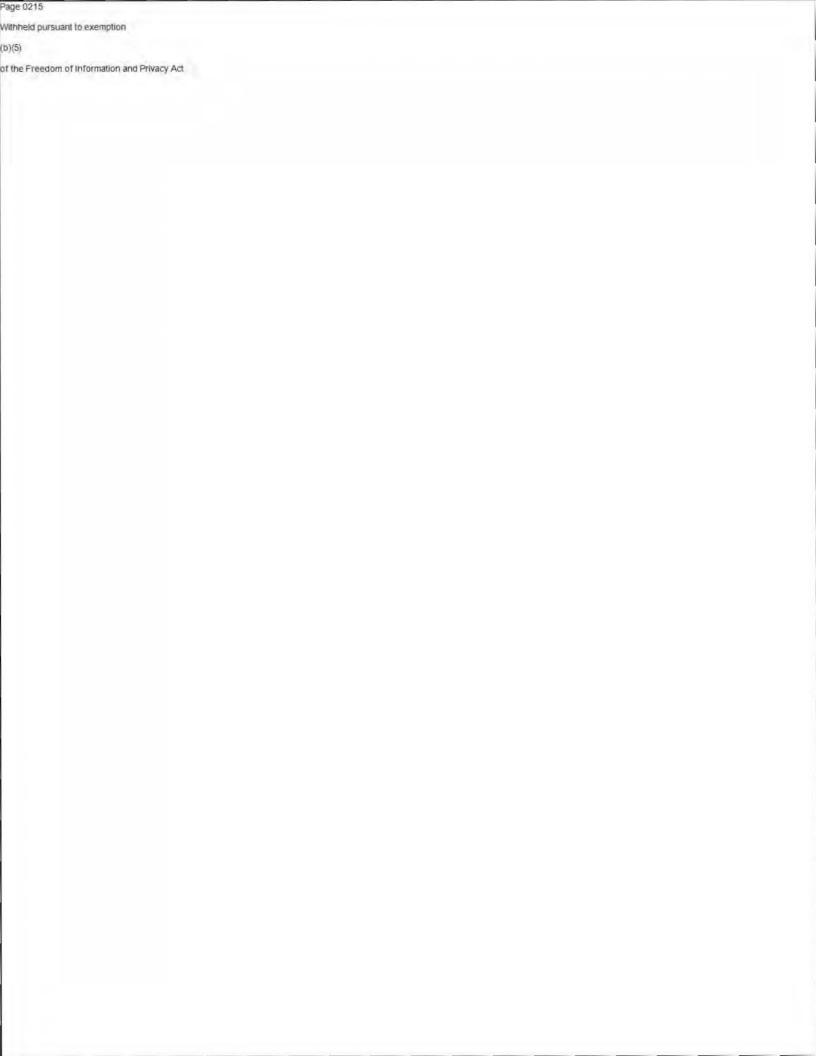
Attachments: FSA Decision Memo on Closing AWG Lockbox.docx

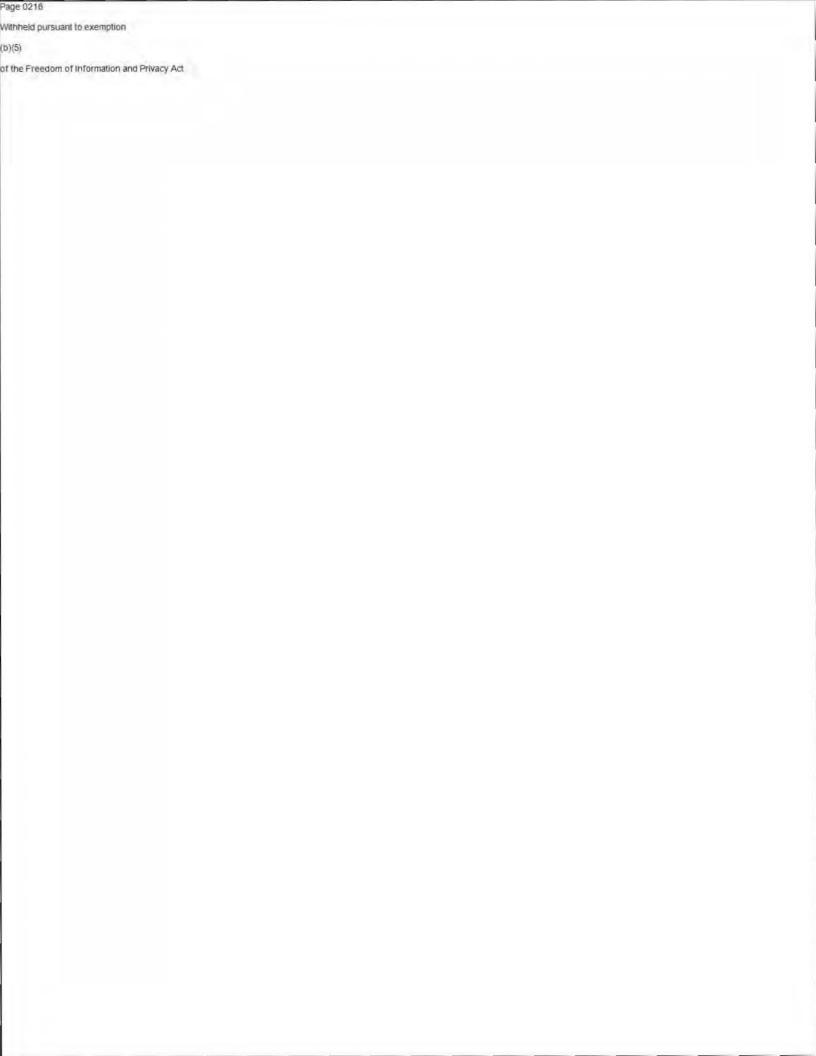
Mike Bryant, Federal Student Aid 319-333-8836













Draft deliberative and confidential

From: Tyrrell, Pete

Sent: Thu, 1 Jul 2021 15:42:11 +0000

To: Bryant, Michael

Subject: deck

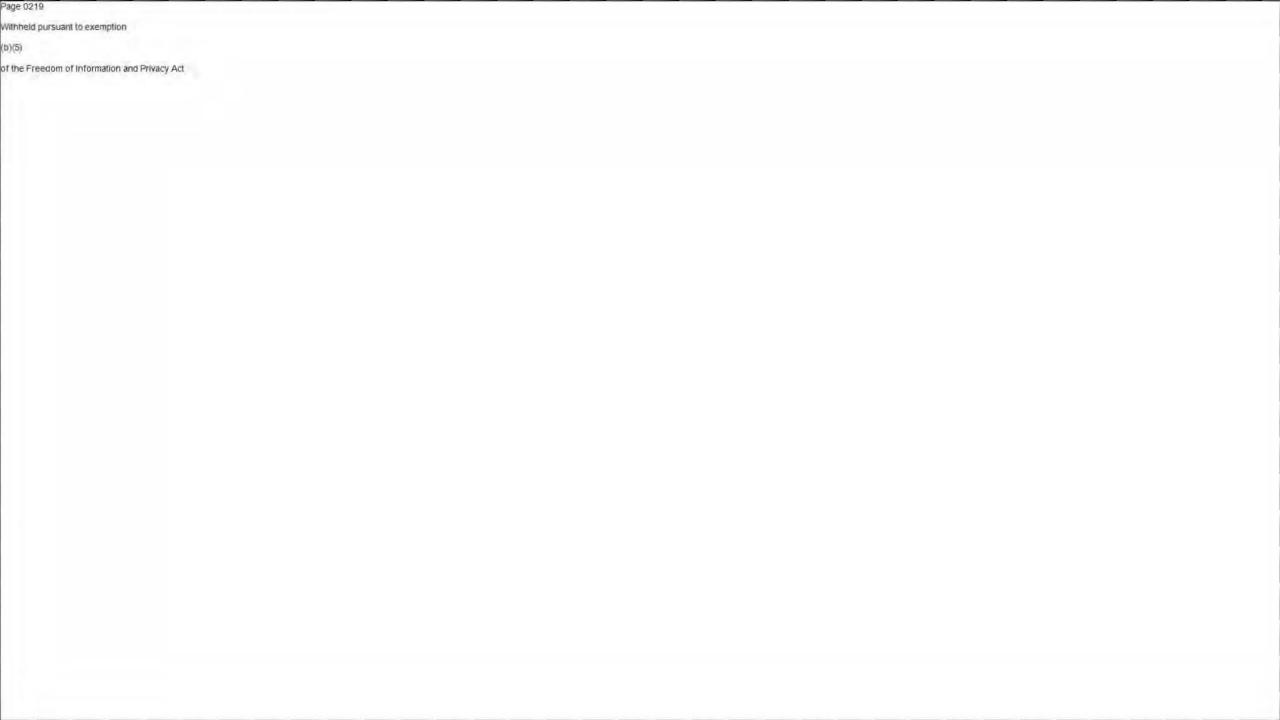
Attachments: PCAs Overview 062821 v7.pptx

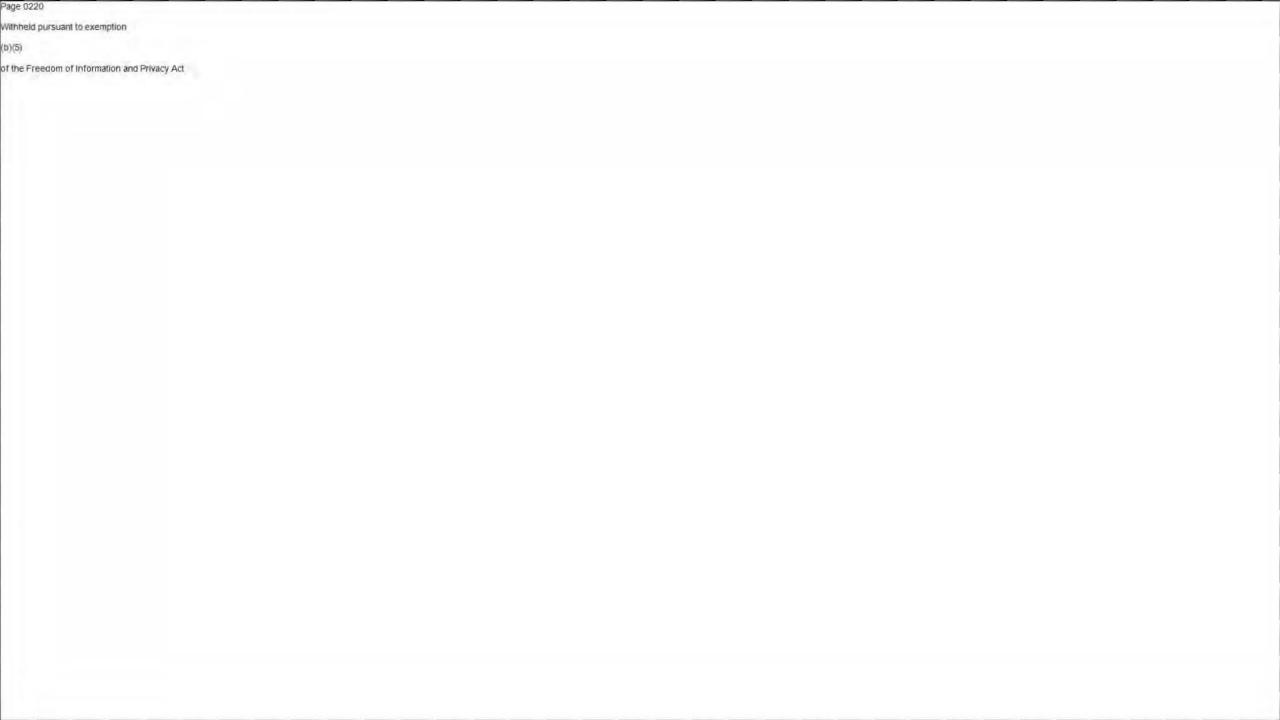
Sorry to ask but I have to step out - ca	an you make those minor updates as Marc requestedhere's what
(b)(5)	

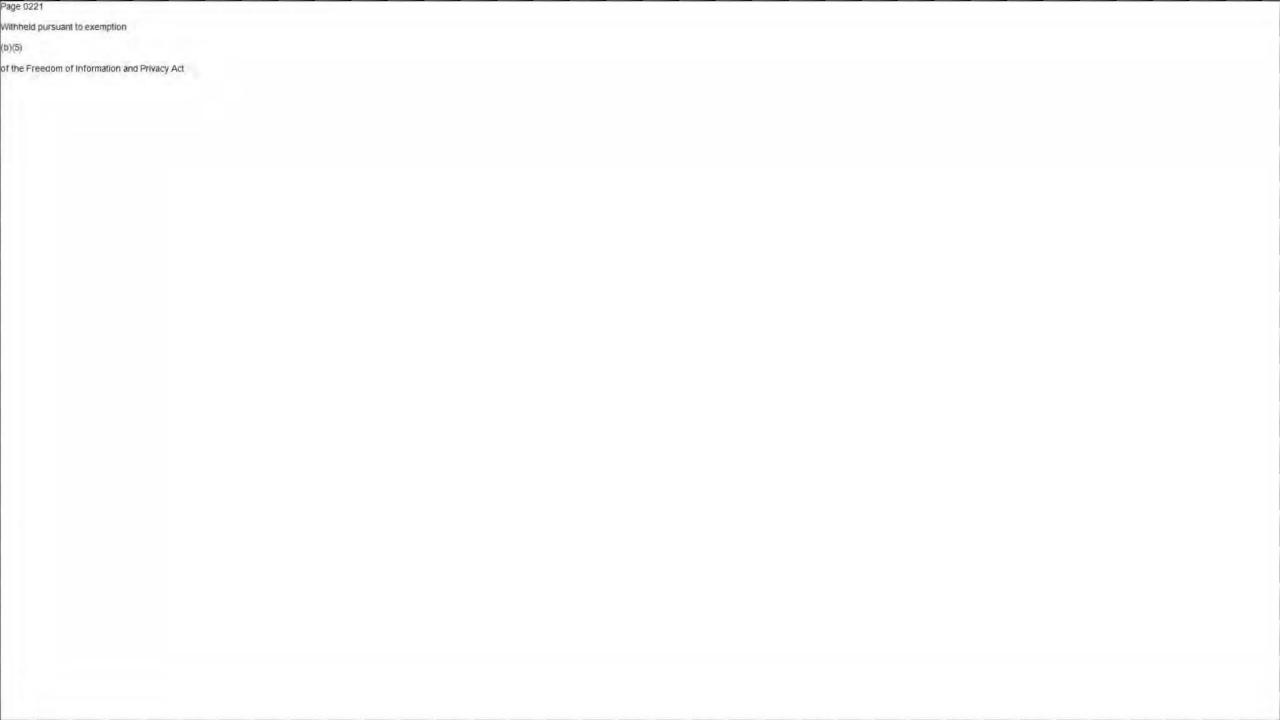
Think that was it. Can you then flip it to Contracts and call their attention to their slides? If you rather I do that, I can once I'm back on-line about 2pm.

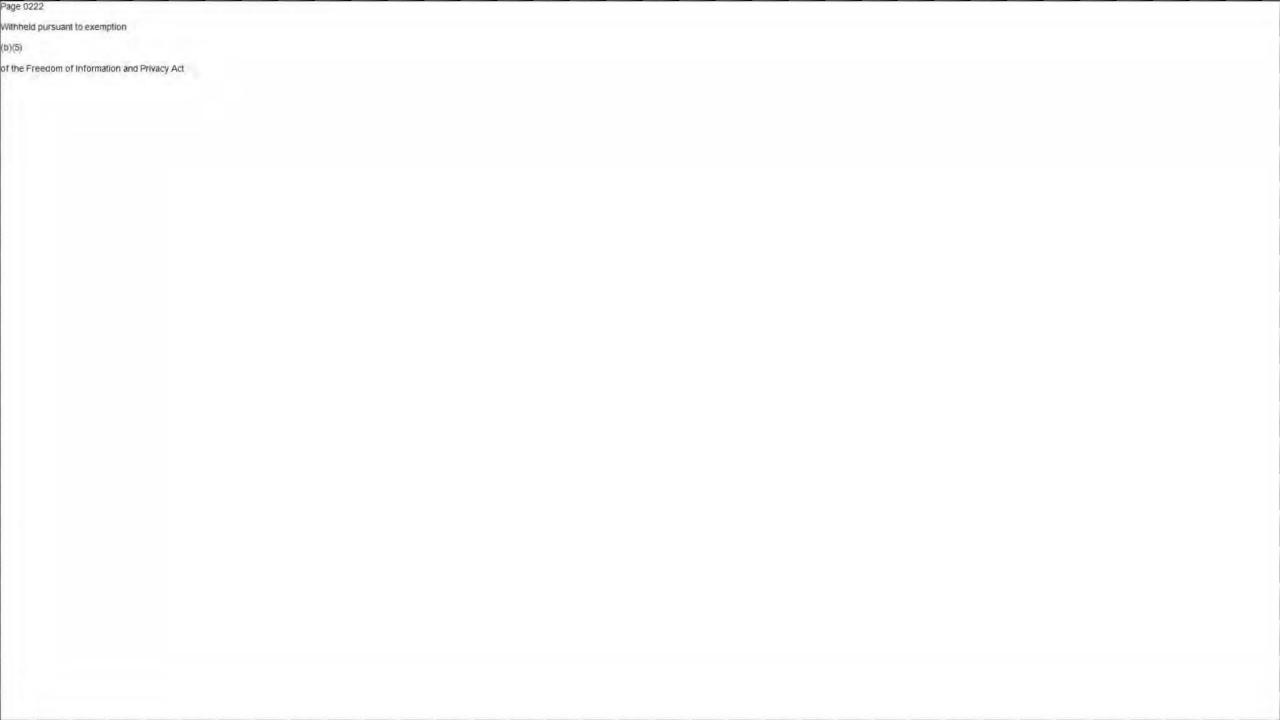
Thanks.

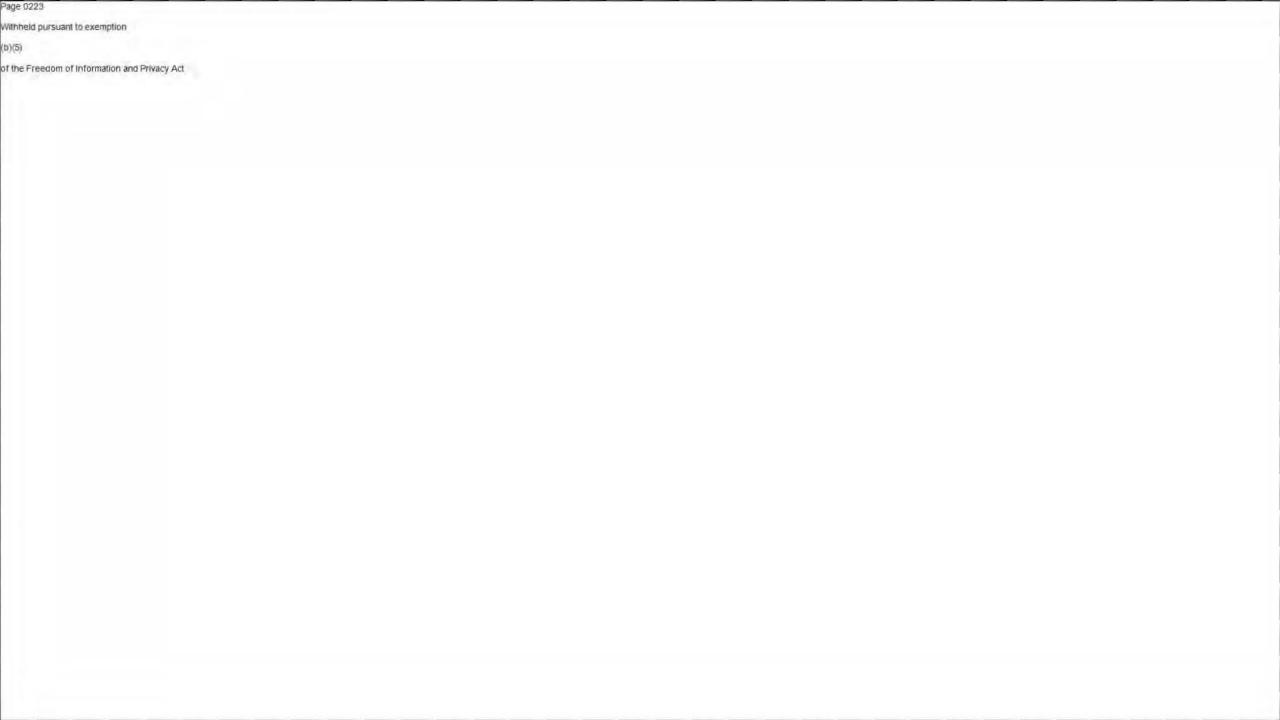
Pete Tyrrell | Senior Advisor Federal Student Aid Wanamaker Building, Philadelphia PA 19107 O: (215) 656-6014 C: (0)(6)

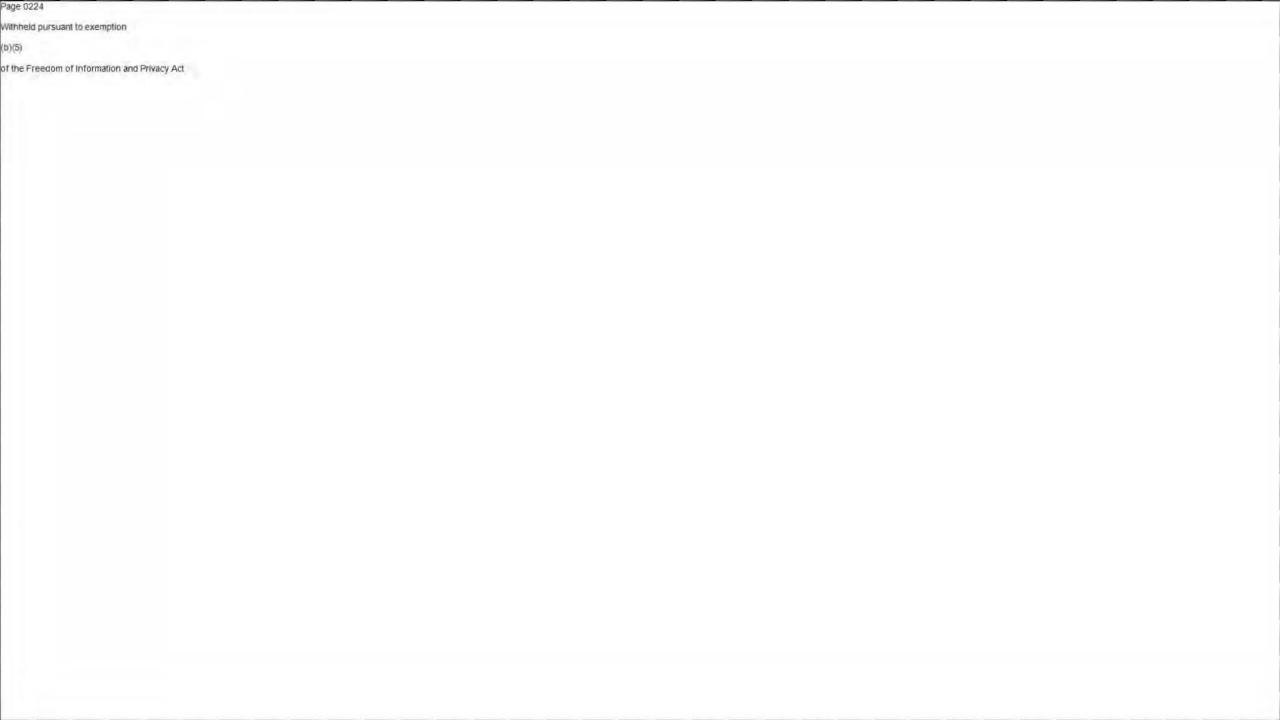


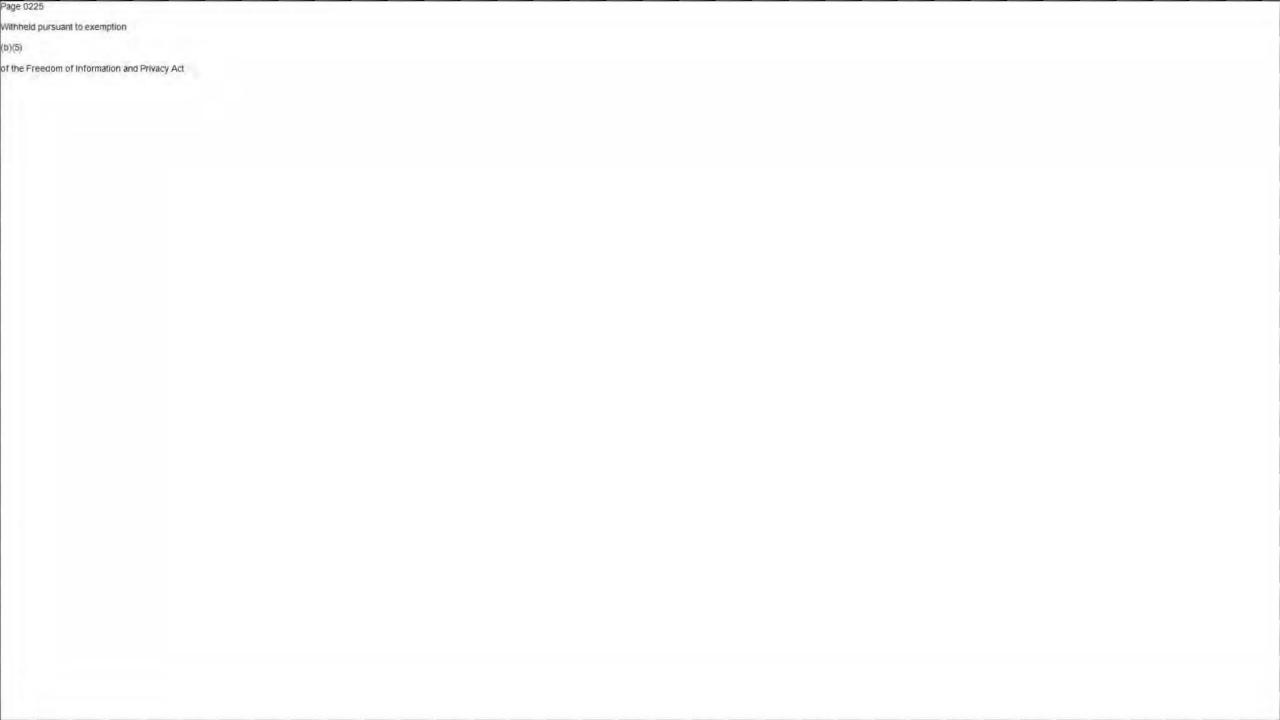


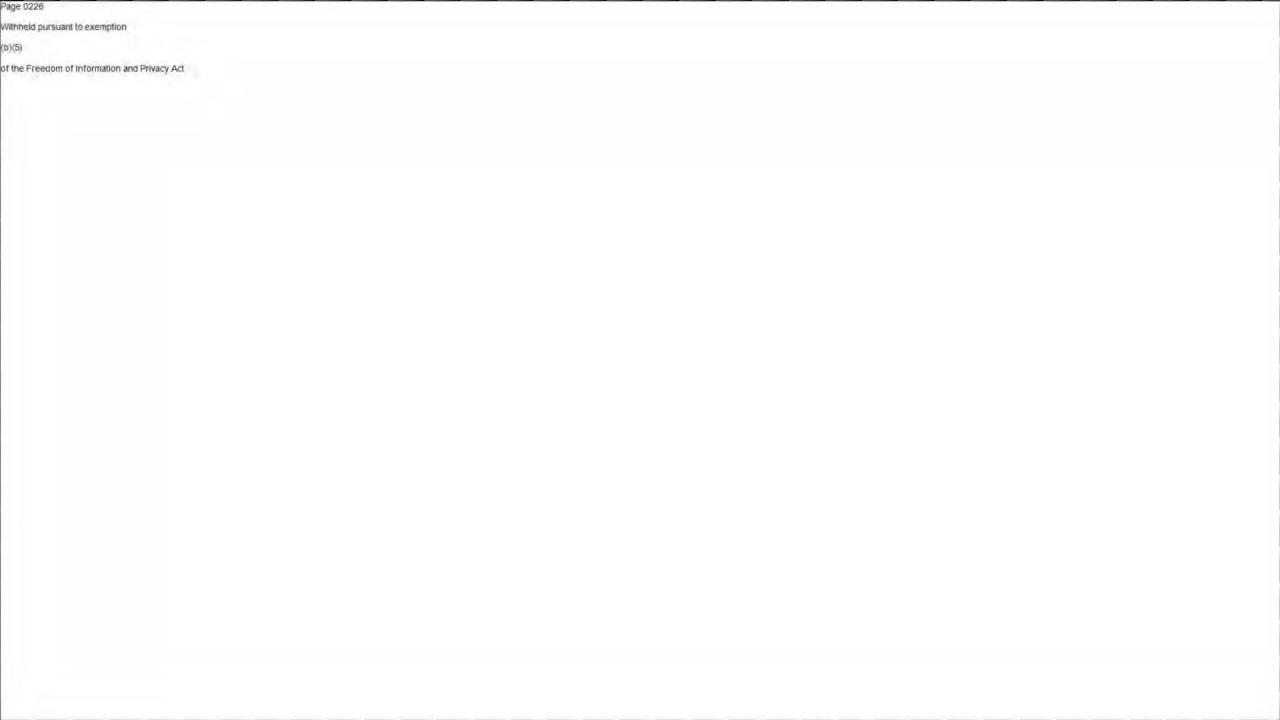


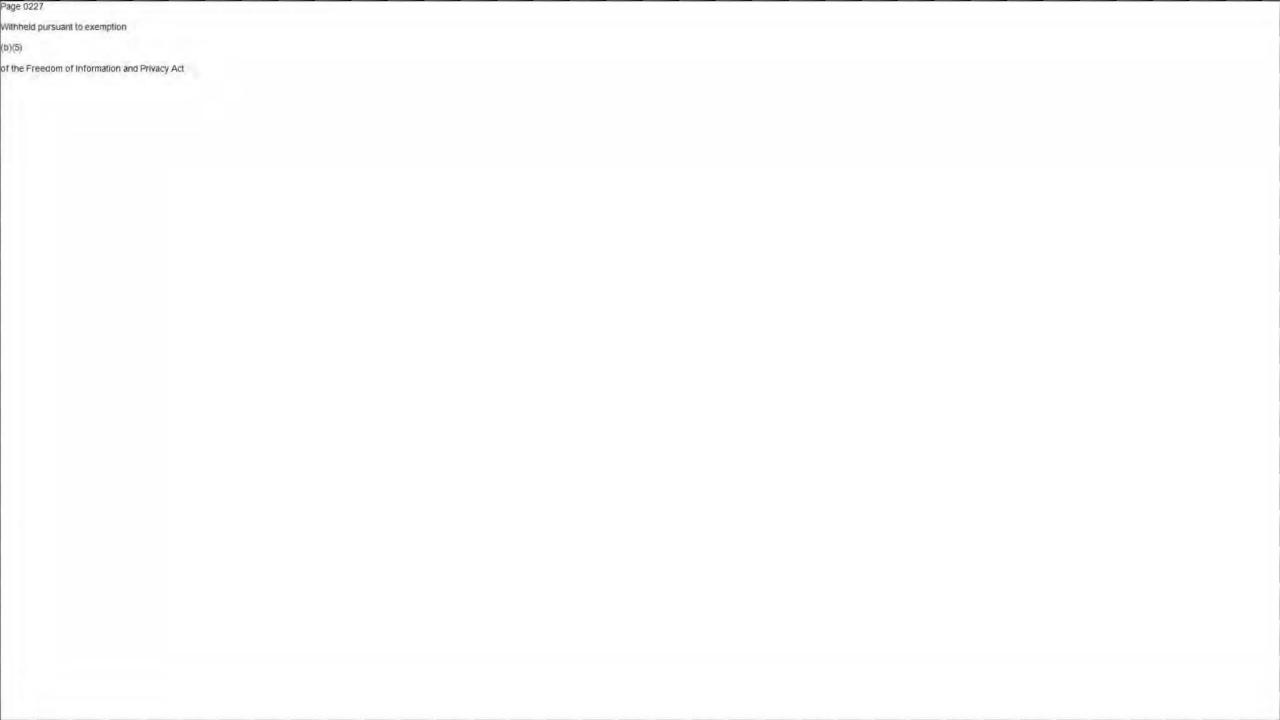


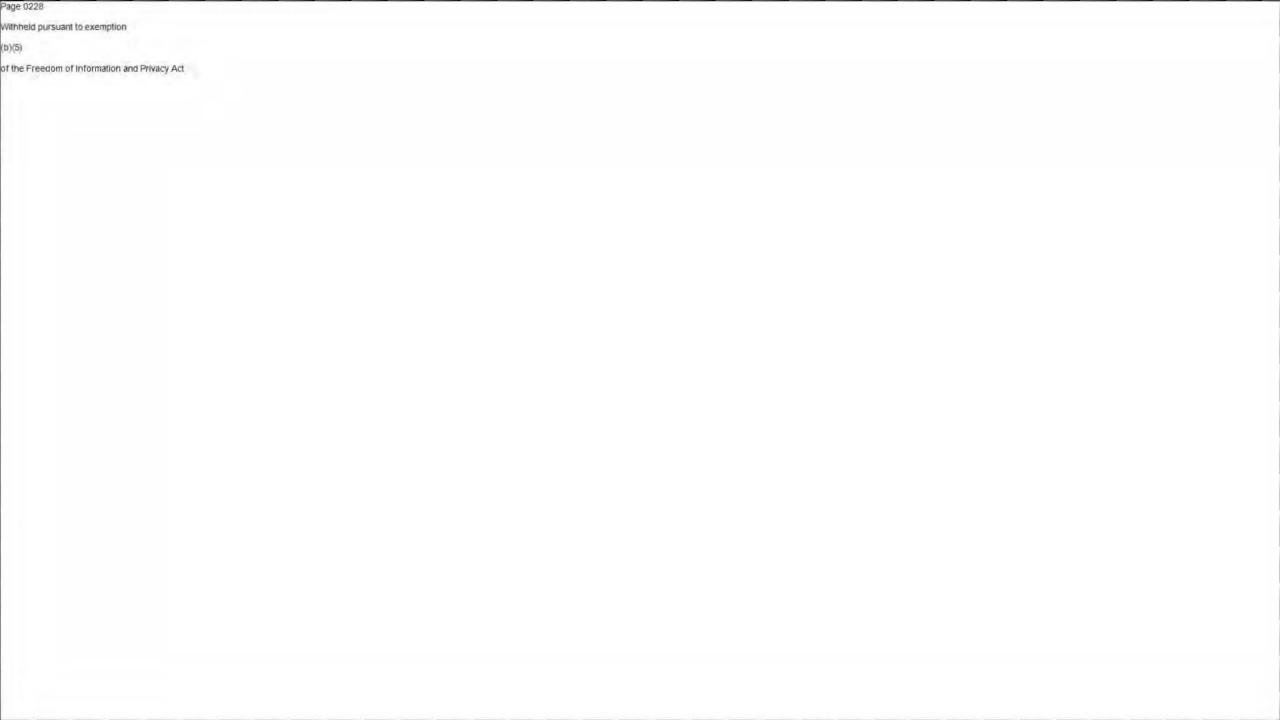


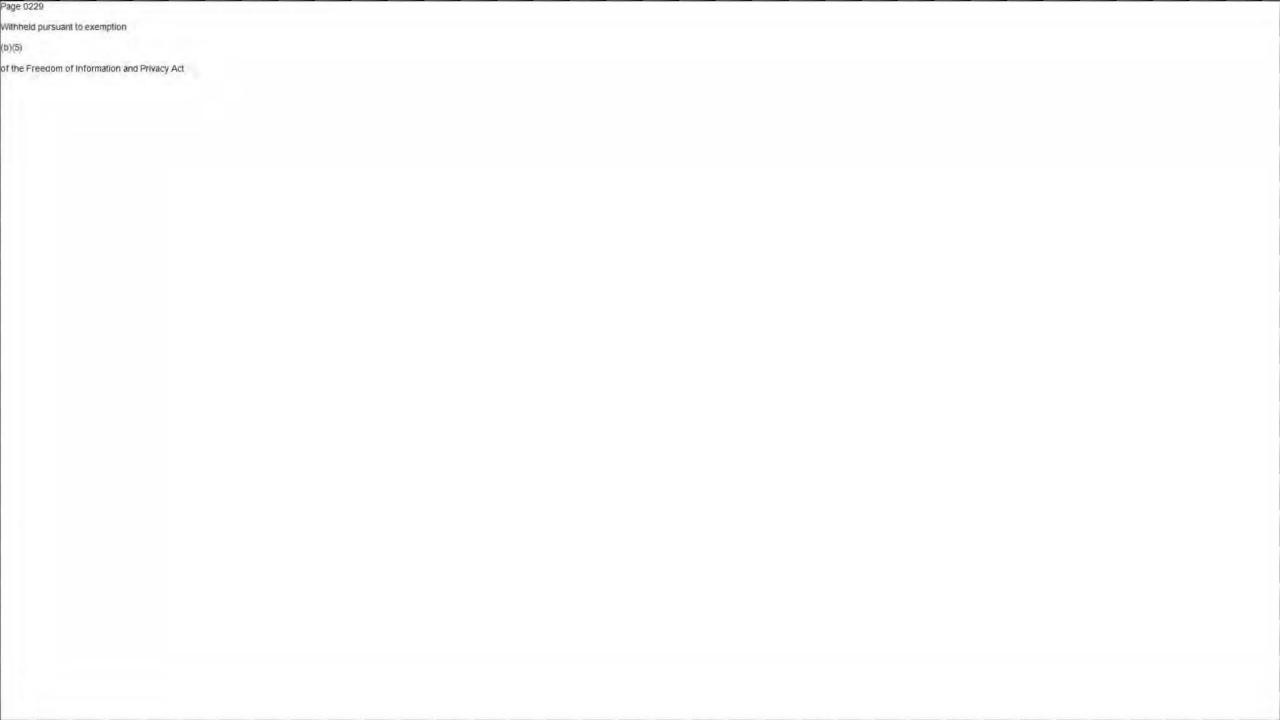


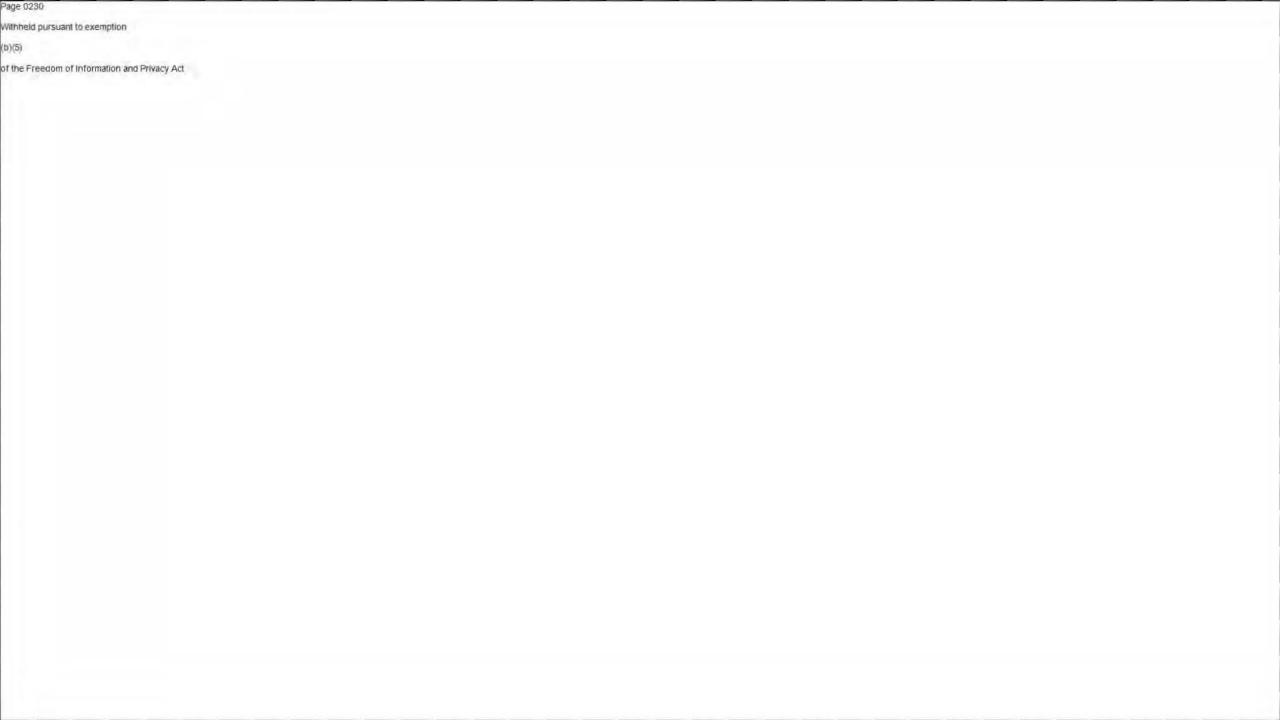


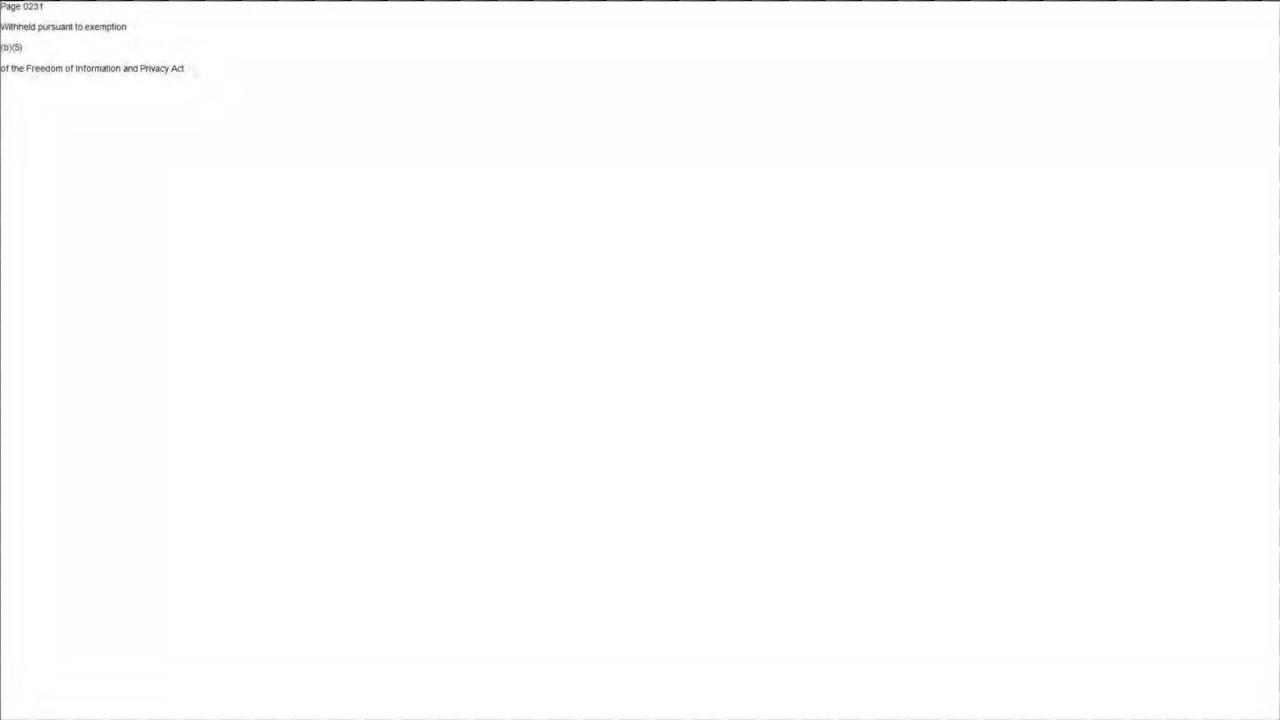


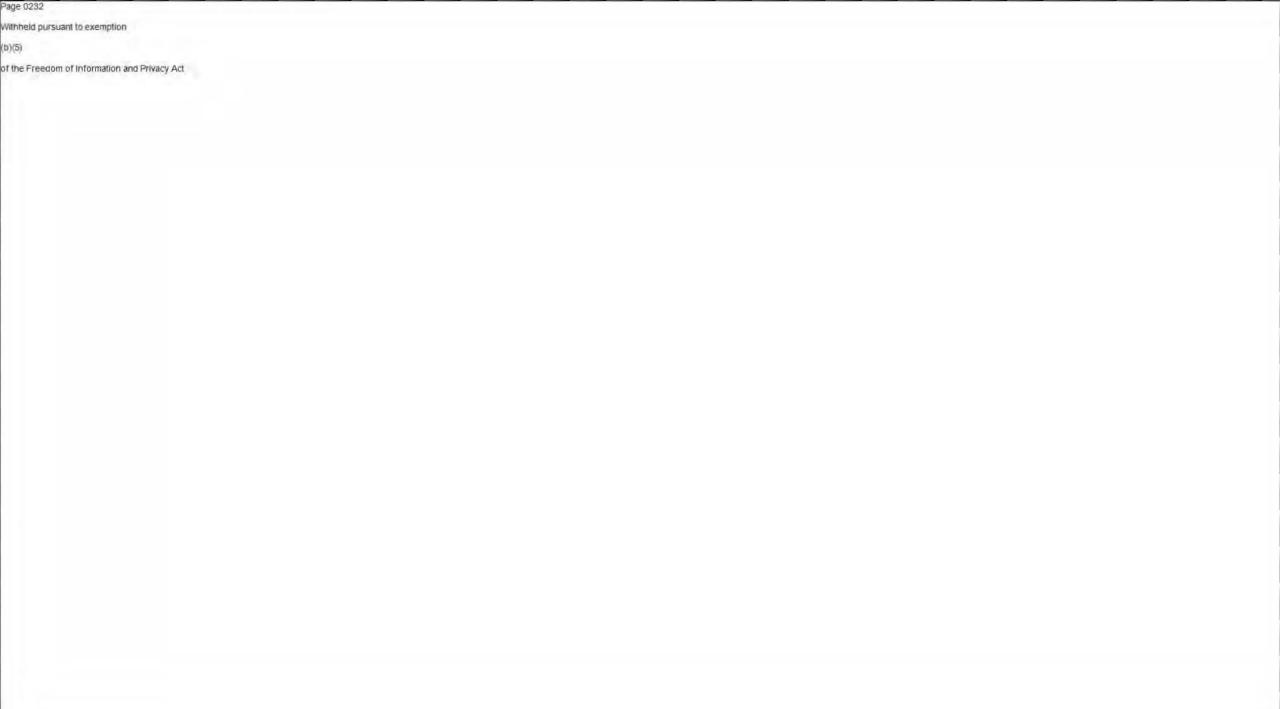












From: Wise, Mark

Sent: Thu, 10 Dec 2020 17:02:52 +0000

To: Tyrrell, Pete; Tu, Steve; Bryant, Michael; Curran, Tracy

Cc: Szathmary, Michael; Wohlfiel, Luz

Subject: DMCS invoice, MFS CLIN 03-0203, CR 5478 CARES act-Lockbox letters and

welcome letters. CARES act funding

Attachments: DMCS\_Invoice\_No.\_MFS\_CLIN\_03\_-\_0203.pdf

All,

I received an invoice from Maximus today regarding CR 5478 CARES act Lockbox and welcome letters. I have verified the numbers submitted are correct but I am unable to verify the daily counts. With that said, I recommend paying this invoice. Please send me your concurrence. Thanks.

Mark Wise
Contracting Officer Representative
U.S. Department of Education
UCP 61G2
202-377-3142 Office
(b)(6) Cell

		PUBLIC VOUCHER FOR PURCHASES A SERVICES OTHER THAN PERSONA					
Union Cent Federal Stu 830 First St	ment of Education ter Plaza udent Aid Administ treet, NE - Suite 5 n, D.C. 20201-000	stration 54B1	12/8/2020 CONTRACT NUI			MFS CL PAID BY	LIN 03 - 0203
E-mail: Fax: (202)	InvoiceAdmin@ Michael,Szathn Murthlyn,Aldric Mark Wise@ed 275-3477	mary.ed.gov dge@ed.gov	HEDUISITION N	NDMBER AND DATE			
NAME	PO Box 791	FEDERAL SERVICES, Inc 1188 MD. 21279-1188				DISCOUNT	CODUNT NUMBER
SHIPPED FROM		то	WEIGHT				MENT B/L NUMBER
NUMBER	7177.05	ARTICLES OR SERVICES	Anna mai	UNIT PRI	ICE		
OF ORDER	DATE OF DELIVERY OR SERVICE	(Enter description, item number of contract or Federal Supply schedule, and other information deemed necessary)	QUANTITY	COST	PER		AMOUNT
		Performance Based Payment for:  CLIN 5003 CR 5478 National Emergency 2020 - Stop Default Collection Activity					
	CLIN 5003 CR 5478 National Emergency 2020 - Stop Default Collection Activities  1-Nov-20 CR 5478 Employer Stop Garnishment Letter  CR 5478 Employer & Borrower lockbox closure letters - November  CR 5478 Borrower Follow Up with Employer Letter  CR 5478 Welcome Letter - November  CR 5478 Employer Stop Garnishment Letter (Certified Mail)  CR 5478 Employer Stop Garnishment Borrower Address Update Letter  CR 5478 Outreach  CR 5478 Stop AWG emails  For detail, see Standard Form 1035 total amount claimed transferred from Page 2 of Standard Form 1035.  I certify that all payments requested are for appropriate purposes and in accordance with the agreeements set forth in the contract.		(b)(4)				
(1)illustion sheat(i	- Carranani	LaMonica Johnston, Director - Proj/Prog MAXIMUS FEDERAL SERVICES, Inc			TOTAL	\$	14,409.07
(Use continuation sheet(s	i) if necessary)	(Payee must NOT use the space below)		DIFFERENCES  Amount verified; co	4.5	Ф	14,405,01
Pursuant to	authority vested	in me, I certify that this voucher is correct and proper for paymen).		(pilitating or surviv	s)		
(Date)		(Authorized Certifying Officer) ACCOUNTING CLASSIFICATION		. 6	(Tit	le)	
Previous edibi	The information	PRIVACY ACT STATEMENT ion requested on this form is required under the provisions of 31 U.S.C. 82b and 82c, for information requested is to identify the particular creditor and amounts to be paid. Faithe payment obligation.				NSN 754	0-00635-4206

ptem	Form 1035 ber 1973		PUBLIC VOUCHER FOR PURC SERVICES OTHER THAN PE					Schedule #	03 - 0203
1035	FRM 2000 5-110		CONTINUATION SHE	ET				SHEET NO 2 of 2	);
	RTMENT, BUI ment of Educa	REAU, OR ESTABLISHMENT							
ER	DATE OF	ARTICL	ES OR SERVICES			UNIT PRICE		AMOUNT	
ATE ER	DELIVERY OR SERVICE		umber of contract or Federal Supply information deemed necessary)		QUANTITY	COST	PER		
letro (	EDERAL SEI Center Drive 20190	RVICES, Inc. contra	act #: ED-FSA-13-C-0021		CLIN 5003 CR 54	178 Funding		(b)(4) Funding incorpora	ated thru Mod
		CLIN 5003 CR 5478 National Er	mergency 2020 - Stop Default Collectio	n Activity					
		Release #, Milestone #	FSA Position Title	Rate	Quantity	Current Period	Total Cumulative (	Quantity Cum	ulative Total
	through	CR 5478 Employer Stop Garnishmer CR 5478 Borrower Follow Up with El CR 5478 Employer & Borrower lockk CR 5478 Borrower Follow Up with El CR 5478 Welcome Letter - November CR 5478 Employer Stop Garnishmer CR 5478 Employer Stop Garnishmer CR 5478 Outreach CR 5478 Stop AWG emails	mployer Letter without Roster sox closure letters - November rmployer Letter er er nt Letter (Gertified Mail)	\$ (b)(4) \$ \$ \$ \$ \$ \$ \$ \$					
		CLIN 5003 CR 5478 National Emer	gency 2020 - Stop Default Collection Activi	ity	(b)(4)				1,739,068.
			s true and correct; this request (and attachmen	nts) has been prepar	ed from the book				act and the
	<ul><li>(2) (Except a</li><li>(3) There are</li><li>Governments</li><li>(4) There ha</li><li>2020; and</li><li>(5) After the</li></ul>	no encumbrances (except as reporte title; s been no materially adverse change i making of this requested performance t, and the amount of all payments und (b)(6)	all payments to subcontractors and suppliers ad in writing on against the proper in the financial condition of the Contractor since the dealer payment, the amount of all payments der the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract of the contract will not exceed any limitation in the contract will not exceed any limitation will not exceed a	rty acquired or producted the submission by for each deliverable in	ced for, and alloc the Contractor to	ated or properly cha	argeable to, the contr the most recent writ	act which would affert ten information dated	of or impair the
	(2) (Except a (3) There are Government's (4) There ha 2020; and (5) After the in the contract  METHOD OF Payments to:	is reported in writing on), in one encumbrances (except as reported is title; is been no materially adverse change is been no materially adverse change is making of this requested performance it, and the amount of all payments und (b)(6)  LaMonica John MAXIMUS FE  PAYMENT: Electronic funds transfer MAXIMUS FEDERAL SERVICES, in ct Person: Robert Santos, VP / Progri	ad in writing on	rty acquired or produce the submission by for each deliverable in the contract.	ced for, and alloc the Contractor to	ated or properly cha	argeable to, the contr the most recent writ	act which would affert ten information dated	of or impair the

Table 5-1: Pricing Summary for CR 5478

CLIN	Change Request	Price	
4004	Outreach	(b)(	4)
4004	Fulfillment		
Total		\$ 1	,861,121.35

Table 5-2: Price for Contact Center Outreach

	Volume*	FUR**	Price	Assumptions
Month 1	(b)(4)			50% of Employers contacted by mail will require a follow-up phone call. Refer to the 'Employer Stop Garnishment Letter (Includes Roster Insert)' mailing assumption.
Month 2				50% of Employers requiring a first call will require a second call.
Month 3				25% of Employers requiring a second call will require a third call.
Total			\$921,618.75	

<sup>\*</sup>Outbound Call Volume is an estimate of the number of outbound calls for the first three months and is subject to change based on actual volumes.

## \*\*Fixed Unit Rate (FUR) Assumptions:

40% of the employers will need skip trace – average 12 mins per call. 60% of employers will not need research – average 10 mins per call.

Using CSR II rate blend for Jacksonville and Brownsville sites.

Table 5-3 shows the estimated price for continuing fulfillment operations at the respective FURs.

Table 5-3: Price for Fulfillment

Letter/Notice Description	Mailing Volume*	FUR	Price	Assumptions
Employer Stop Garnishment Letter Includes Roster nsert)	b)(4)			- Single Page - up to 6 Page Insert - Used FSA requested count Start with 604,324 borrowers w/bAWG tag (on AWG).  Removed Duplicates in following order: - Removed Same SSN & EIN Removed Same EIN & Employer Name Removed Same Employer Name, Address Line 1&2, CSZ Removed Same Employer Name, Address Line 2, CSZ Removed Same Employer Name, CSZ Removed Same Employer Name, CSZ Removed Same Employer Name, CSZ.
Employer Stop Garnishment Letter Includes Roster nsert - 2nd Request Same Letter)				- Single Page - up to 6 Page Insert - Assumes 25% will need a follow-up letter with roster
Borrower Follow-up with Employer Letter				Single Page - No Insert     Assumes 50% Borrower's Employers Stop Submitting AWG Payments     Assumes Top 20 Employers are being called as part of Pilot (80K).
Welcome Letter - 1/3 of Page Insert				Insert     Assumes 10K new debts from GAs and Schools-POVRs and TPD Reinstatements.
Total Price	-	-	\$939,502.60	

\*Mailing volume is an estimate and subject to change based on actual volume.

CR 5478 Fulfillme	nt & Outreach
Period	Total
Apr-20	(b)(4)
May-20	
Jun-20	
Jul-20	
Aug-20	
Sep-20	
Oct-20	
Nov-20	
Total	
Fundi	ng
	Funding
Current Funding	(b)(4)
Funding Remaining	
% total spend to funding	

							and the same of th				
	No. 10	AND DESCRIPTION OF THE PERSON				ovember Fulllim			- Williams		A SECOND STATE OF THE SECO
Month		med Date Maximus JOB #	108#	Count In told address	Dama		nunt Dirt	reason 035	Tito name	EUR	Description
2011 Nov	LI/4/2020	11/4/2020 W00003	CDCX057	1	0	0	1.	C	WG86DV01_1_20201103102138	5478G	Employer & Bonower lockbox closure let
2011 Nov	11/3/2020	11/3/2020 F18406	CDCX016	223	0	0	223	PS	20201102 18406 CDCX016.txt	547BC	Welcome Letter
1011 Nov	11/3/2020	11/3/2020 F18403	CDCX015	367	0.	0	367	PS	20201102_18403_CDCX815.txt	5478C	Welcome Letter
2011 Nov	11/4/2020	11/4/2020 W00003	CDCX057		.0	0	1,575	FULLPS	WG86DW01 1 20201103102138	5478G	Employer & Borrower lockbox dissure let
2011 Nov	11/4/2020	11/4/2020 R00047	CDCX054		0	0		FULLPS	CA050V01_1_20201103112941	5478G	Employer & Barrawer lackbox closure les
2011 Nov	11/4/2020	11/4/2020 R00047	CDCX054	16	0	.0	16	PS PS	CA05DVD1 1 20201103112941	54785	Employer & Bormwer lackbox closure let
2011 Nov.	11/4/2020	11/4/2020 W00003	CDCX057	6	0	0	6	PS	WG86DV01_1_20201103102138	5478G	Employer & Borrower lockbox dosure lett
2011 Nov	14/4/2020	11/4/2020 W00003	CDCXII57	1681	.0	0	1681	PS	WG86DV01 1 20201103102138	5478G	Employer & Barrower lockbox clasure let
2011 Nov	11/4/2020	11/4/2020 R00047	CDCX054	2288	0	0	2288	PS	CA05DV01_1_20201103112941	5478G	Employer & Barrower lockbox dosure let
2011 Nov	11/4/2020	11/4/2020 W00003	CDCX057	. 75	n	0	75	PS	WG860V01 1 20201103102138	54780	Employer & Barrower lackbox closure let
2011 Nov	11/4/2020	11/4/2020 R00047	CDCX054	26	0	0	26	PS	CA05DV01_1_20201103112941	5478G	Employer & Borrower lockbox dosure let
2011 Nov	11/6/2020	11/6/2020 F18445	CDCX015	154	.0	0	154	PS	20201105 18445 CDCX815.bd	5478C	Welcome Letter
2011 Nov.	11/6/2020	11/6/2020 F18447	CDCX016	92	6	0	92	PS.	20201105_18447_CDCX816.bit	5478C	Welcome Letter
2011 Nov	11/9/2020	11/5/2020 F18479	CDCX016	101	D	0	101	PS PS	20201109_18479_CDCX016.txt	5478C	Welcome Letter
2011 Nov	11/9/2020	11/9/2020 F18476	CDCX015	174	.0	0	174	PS	20201109_18476_CDCX015.bst	5478C	Welcome Letter
2011 Nov	11/13/2020	11/13/2020 F18510	CDCXB16		П	0		FULLPS	20201112 18510 CDCX016.txt	5478C	Welcome Letter
2011 Nov	11/13/2020	11/13/2020 F18507	CDCX015		0	0		FULLPS	20201112 18507 CDCX815.txt	5478C	Welcome Letter
2011 Nov	11/13/2020	11/13/2020 F18510	CDCX016	6	n	0	- 1	PS PS	20201112_18510_CDCX016.bxt	5478C	Welcome Letter
2011 Nov	11/13/2020	11/13/2020 F18507	CDCX015	7	0.	0	7	PS	20201112_18507_CDCX815.bit	5478C	Welcome Letter
2011 Nov	11/13/2020	11/13/2020 F18507	CDCX015	951	D.	B	851	PS	20201112 18507 CDCX015.txt	5478C	Welcome Letter
2011 Nov	11/13/2020	11/13/2020 F18510	CDCx016	774	0	0	774	PS	20201112 18510 CDCX016.bit	5478C	Welcome Letter
2011 Nov	11/13/2020	11/13/2020 F18507	CDCXB15	23	0	0	23	PS	20201112 18507 CDCX015.txt	5478C	Welcome Letter
2011 Nov	11/13/2020	11/13/2020 F18510	CDCX016	18	0	0	18	PS	20201112 18510 CDCX016.bd	5479C	Welcome Letter
2011 Nov	11/16/2020	11/16/2020 F18536	CDCX015	341	0.	0	341	PS	20201116 18536 CDCX015.txt	5478C	Welcome Letter
2011 Nov	T1/16/2020	11/16/2020 F18539	CDCX016	207	0	0	207	PS	20201116 18539 CDCX016.6d	5478C	Welcome Letter
2011 Nov	11/20/2020	11/20/2020 F18577	CDCX815	489	0	0	489	PS	20201119 18577 CDCX015.txt	5478C	Welcome Letter
2011 Nov	11/20/2020	11/20/2020 F18580	CDCX016	22	0.	0	22	PS	20201119_18580_CDCX016.txt	5478C	Welcome Letter
2011 Nov	11/23/2020	11/23/2020 F18509	CDCX016	6	п	D	5	PS	20201123 18609 CDCX816.bt	5478C	Welcome Letter
2011 Nov	11/23/2020	11/23/2020 F18606	CDCX015	48	0	0	46	PS	20201123 18606 CDCX015.bit	5478C	Welcome Letter
2011 Nov	11/27/2020	11/27/2020 F18648	CDCX015		0	0		FULLPS	20201127 18648 CDCX015.bd	5478C	Welcome Letter
1011 Nov	11/27/2020	11/27/2020 F18651	CDCX016		.0	0		FULLPS	20201127 18651 CDCX016.txt	5479C	Welcome Letter
2011 Nov	11/27/2020	11/27/2020 F18651	CDCX016	1	0	0	1	PS	20201127 18651 CDCX016.txt	5478C	Welcome Letter
2011 Nov	11/27/2020	11/27/2020 F18648	CDCX015	ý.	0	0	7	PS	20201127 18648 CDCX015.txt	5478C	Welcome Letter
2011 Nov	11/27/2020	11/27/2020 F18648	CDCX015	2668	0	0	2668	PS	20201127 18648 CDCX015.txt	547BC	Welcome Letter
2011 Nov	11/27/2020	11/27/2020 F18651	CDCX016	699	0.	0	699	PS	20201127 18651 CDCX016.txt	547BC	Welcome Letter
2011 Nov	11/27/2020	11/27/2020 F18651	CDCX016	23	0.	0	23	PS PS	20201127 18651 CDCX016.txt	5478C	Welcome Letter
1011 Nov	T1/27/2020	11/27/2020 F18648	CDCX015	45	W	0	45	95	20201127 18648 CDCx815.bt	5478C	Wekome Letter

SCHEDULE Continued								
TEM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT			
	(New Line Item)							
4000411	Budget Initiative: CARES Act	(b)(4)						
4003AU	DMCS CARE ACT DME, CLIN 4003, CR 5478 CARE a certified employer mailings	ect						
	Accounting and Appropriation Data:		1 1					
	0202M2020.B.2020.ENB00000.6C3.2521A.000.000.		1 1					
	(b)(4)		1 1					
			1 1					

From: Wise, Mark

Sent: Thu, 10 Dec 2020 17:02:52 +0000

To: Tyrrell, Pete;Tu, Steve;Bryant, Michael;Curran, Tracy

Cc: Szathmary, Michael; Wohlfiel, Luz

Subject: DMCS invoice, MFS CLIN 03-0203, CR 5478 CARES act-Lockbox letters and

welcome letters. CARES act funding

Attachments: DMCS\_Invoice\_No.\_MFS\_CLIN\_03\_-\_0203.pdf

All,

I received an invoice from Maximus today regarding CR 5478 CARES act Lockbox and welcome letters. I have verified the numbers submitted are correct but I am unable to verify the daily counts. With that said, I recommend paying this invoice. Please send me your concurrence. Thanks.

Mark Wise
Contracting Officer Representative
U.S. Department of Education
UCP 61G2
202-377-3142 Office
(b)(6) Cell

		PUBLIC VOUCHER FOR PURCHASES A SERVICES OTHER THAN PERSONAL					
Union Gen Federal St 830 First S	tment of Education hter Plaza tudent Aid Administ Street, NE – Suite 5 on, D.C. 20201-000	stration 54B1	DATE VOUCHER 12/8/2020 CONTRACT NUM			MFS CL PAID BY	LIN 03 - 0203
E-mail: Fax: (202)	InvoiceAdmin@ Michael, Szathn Murthlyn, Aldric Mark, Wise@ed 275-3477	mary.ed.gov dge@ed.gov	HEDUISITION N	NDMBER AND DATE			
NAME	PO Box 791	FEDERAL SERVICES, Inc 1188 MD. 21279-1188				DISCOUNT	COOUNT NUMBER
SHIPPED FROM		то	WEIGHT				ENT BIL NUMBER
NUMBER	E17F 0F	ARTICLES OR SERVICES	Anna and	UNIT PR	ICE		
OF ORDER	DATE OF DELIVERY OR SERVICE	(Enter description, item number of contract or Federal Supply schedule, and other information deemed necessary)	(Enter description, Item number of contract or Federal Supply QUANTITY		PER		AMOUNT
		Performance Based Payment for: CLIN 5003 CR 5478 National Emergency 2020 - Stop Default Collection Activity					
	1-Nov-20 through 30-Nov-20	CR 5478 Borrower Follow Up with Employer Letter CR 5478 Welcome Letter - November CR 5478 Employer Stop Garnishment Letter (Certified Mail) CR 5478 Employer Stop Garnishment Borrower Address Update Letter CR 5478 Outreach CR 5478 Stop AWG emails  For detail, see Standard Form 1035 total amount claimed transferred from Page 2 of Standard Form 1035.  I certify that all payments requested are for appropriate purposes and in accordance with the agreeements set forth in the contract.  (b)(6)  LaMonica Johnston, Director - Proj/Prog MAXIMUS FEDERAL SERVICES, Inc.	(b)(4)				
(Use continuation sheet)	s) if necessary)	(Payee must NOT use the space below)		DIFFERENCES	TOTAL	\$	14,409.07
Pursuant t	to authority vested	in me. I certify that this voucher is correct and proper for payment.		Amount verified; co	4.5		
		The second of th					
(Date)		(Authorized Certifying Officer) ACCOUNTING CLASSIFICATION			(Tin	(le)	
Provinsus edit	The information	PRIVACY ACT STATEMENT  ion requested on this form is required under the provisions of 31 U.S.C. 82b and 82c, fo information requested is to identify the particular creditor and amounts to be paid. Fail the payment obligation.				NSN 754	0-00635-4206

otemb	orm 1035 er 1973 FRM 2000		PUBLIC VOUCHER FOR PUR SERVICES OTHER THAN F						Schedule MFS CLIN SHEET N	03 - 0203
1035-		REAU, OR ESTABLISHMENT	CONTINUATION SH	EET					2 of 2	-20
	ent of Educa									
TE	DATE OF DELIVERY OR SERVICE	(Enter description, item nun	OR SERVICES aber of contract or Federal Supply ormation deemed necessary)			QUANTITY	COST	PER	AMOUNT	
	DERAL SER enter Drive 0190	AVICES, Inc. contract	#: ED-FSA-13-G-0021			CLIN 5003 CR 54	78 Funding		Funding incorpor	(b)(4) rated thru Mod 1
		CLIN 5003 CR 5478 National Eme	ergency 2020 - Stop Default Collecti	on Activi	ty					
		Release #, Milestone #	FSA Position Title	- 0	Rate	Quantity	Current Period	Total Cumulative	Quantity Cum	ulative Total
	through	CR 5478 Employer Stop Garnishment Letter CR 5478 Borrower Follow Up with Employer Letter without Roster CR 5478 Employer & Borrower lockbox closure letters - November CR 5478 Borrower Follow Up with Employer Letter CR 5478 Welcome Letter - November CR 5478 Employer Stop Garnishment Letter (Certified Mail) CR 5478 Employer Stop Garnishment Borrower Address Update Letter CR 5478 Outreach CR 5478 Stop AWG emails								
		CLIN 5003 CR 5478 National Emerge	ency 2020 - Stop Default Collection Acti	vity		(b)(4)				1,739,068.
(1) (2) (4)	1) This requisitructions of 2) (Except a 3) There are covernment's 4) There has 020; and 5) After the	the Contracting Officer: s reported in writing on	true and correct; this request (and attachmill payments to subcontractors and supplier in writing on) against the properties of the financial condition of the Contractor single ased payment, the amount of all payments the contract will not exceed any limitation on, Director - Pol/Prog	s under the erty acquir nce the sub s for each	is contract l ed or produ omission by deliverable	nave been paid, of ced for, and alloc the Contractor to	or will be paid, currer ated or properly cha the Government of	ntly, when due in the rgeable to, the cont the most recent wri	ordinary course of bract which would affe tten information date	ousiness; ect or impair the d <u>30 Novembe</u>
		MAXIMUS FED								
ir NP DF	ayments to:	PAYMENT: Electronic funds transfer th MAXIMUS FEDERAL SERVICES, Inc. of Person: Robert Santos, VP / Program ort Services	, PO Box 791188, Baltimore, MD 21279-1	188						

Table 5-1: Pricing Summary for CR 5478

CLIN	Change Request	Price	
4004	Outreach		(b)(4)
4004	Fulfillment		
Total			\$ 1,861,121.35

Table 5-2: Price for Contact Center Outreach

	Volume*	FUR**	Price	Assumptions
Month 1	(b)(4)			50% of Employers contacted by mail will require a follow-up phone call. Refer to the 'Employer Stop Garnishment Letter (Includes Roster Insert)' mailing assumption.
Month 2				50% of Employers requiring a first call will require a second call.
Month 3				25% of Employers requiring a second call will require a third call.
Total	L'a		\$921,618.75	

<sup>\*</sup>Outbound Call Volume is an estimate of the number of outbound calls for the first three months and is subject to change based on actual volumes.

## \*\*Fixed Unit Rate (FUR) Assumptions:

40% of the employers will need skip trace – average 12 mins per call. 60% of employers will not need research – average 10 mins per call.

Using CSR II rate blend for Jacksonville and Brownsville sites.

Table 5-3 shows the estimated price for continuing fulfillment operations at the respective FURs.

Table 5-3: Price for Fulfillment

Letter/Notice Description	Mailing Volume*	FUR	Price	Assumptions				
Employer Stop Garnishment Letter (Includes Roster Insert)	(b)(4)			- Single Page - up to 6 Page Insert - Used FSA requested count Start with 604,324 borrowers w/bAWG tag (on AWG). Removed Duplicates in following order: - Removed Same SSN & EIN Removed Same EIN & Employer Name Removed Same Employer Name, Address Line 1&2, CSZ Removed Same Employer Name, Address Line 2, CSZ Removed Same Employer Name, CSZ Removed Same Employer Name, CSZ Removed Same Employer Name, CSZ.				
Employer Stop Garnishment Letter (Includes Roster Insert - 2nd Request - Same Letter)				- Single Page - up to 6 Page Insert - Assumes 25% will need a follow-up letter with roster				
Borrower Follow-up with Employer Letter				- Single Page - No Insert - Assumes 50% Borrower's Employers Stop Submitting AWG Payments - Assumes Top 20 Employers are being called as part of Pilot (80K).				
Welcome Letter - 1/3 of Page Insert				1 Insert     Assumes 10K new debts from GAs and Schools-POVRs and TPD Reinstatements.				
Total Price			\$939,502.60					

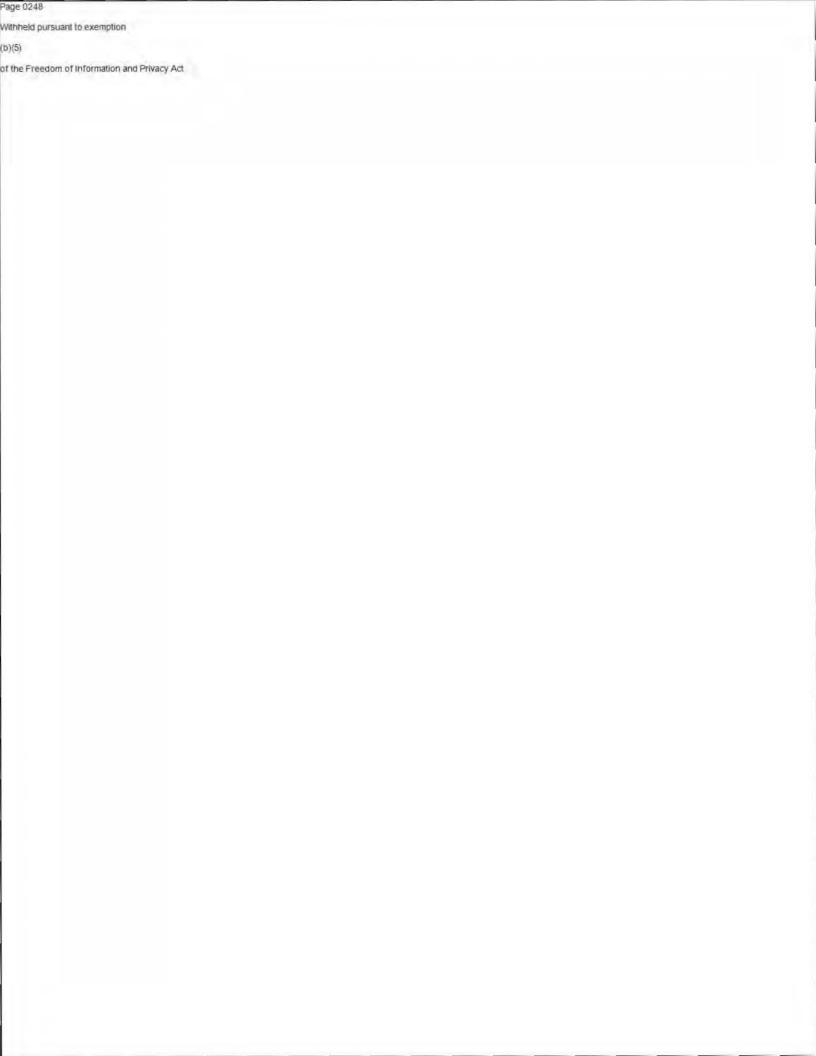
\*Mailing volume is an estimate and subject to change based on actual volume.

CR 5478 Fulfillme	nt & Outreach
Period	Total
Apr-20	(b)(4)
May-20	
Jun-20	
Jul-20	
Aug-20	
Sep-20	
Oct-20	
Nov-20	
Total	
Fundi	ng
	Funding
Current Funding	(b)(4)
Funding Remaining	4,1
% total spend to funding	

					Nove	mber Fulllimer	It Count					
tonth	Date Mai	ed Dato Maximus JOB #	108#	Count In tod address	Damaged	Mailed co	unt Dir	reason	035	Tito name	EIR	Description
011 Nov	11/4/2020	11/4/2020 W00003	CDCX057	1	0	0	-1		C	WG860V01_1_20201103102138	5478G	Employer & Borrower lockbox closure letters
311 Nov	11/3/2020	11/3/2020 F18406	CDCX016	223	0	0	223		PS:	20201102 18406 CDCX016.txt	547BC	Welcome Letter
011 Nov	11/3/2020	11/3/2020 F18403	CDCX015	367	.0.	0	367		PS	20201102_18403_CDCX015.txt	5478C	Welcome Letter
311 Nov	11/4/2020	11/4/2020 W00003	CDCX057		. 0	0			FULLPS	WG86DV01 1 20201103102138	5478G	Employer & Barrower lockbox dissure letters
IT Nov	11/4/2020	11/4/2020 R00047	CDCX054		0	0			FULLPS	CA050V01 1 20201103112941	5478G	Employer & Borrower lackbox closure letters
11 Nov	11/4/2020	11/4/2020 R00047	CDCX054	16	0	0	16		PS.	CA05DVD1 1 20201103112941	54785	Employer & Borrower lockbox closure letters
11 Nov	11/4/2020	11/4/2020 W00003	CDCX057	6	0	0	6		PS.	WG86DV01 1 20201103102138	5478G	Employer & Borrower lockbox dissure letters
11 Nov	14/4/2020	11/4/2020 W00003	CDCX057	1681	0	0	1681		PS	WG86DV01 1 20201103102138	5478G	Employer & Barrower lockbox clasure letters
11 Nov	11/4/2020	11/4/2020 R00047	CDCX054	2288	0	0	2288		PS:	CA05DV01 1 20201103112941	5478G	Employer & Barrawer lockbox dosure letters
11 Nov	11/4/2020	11/4/2020 W00003	CDCX057	75	0	0	75		PS	WG860V01 1 20201103102138	54785	Employer & Borrower lockbox closure letter:
11 Nov	11/4/2020	11/4/2020 R00047	CDCX0S4	26	0	0	26		PS	CA05DV01 1 20201103112941	5478G	Employer & Borrower lockbox dosure letter
11 Nov	11/6/2020	11/6/2020 F18445	CDCX015	154	0	0	154		PS	20201165 18445 CDCX815.bit	5478C	Welcome Letter
11 Nov	11/6/2020	11/6/2020 F18447	CDCX016	92	0	0	92		PS	20201105 18447 CDCX816.bit	5478C	Welcome Letter
11 Nov	11/9/2020	11/5/2020 F18479	CDCX016	101	n	0	101		PS	20201109_18479_CDCX016.txt	5478C	Welcome Letter
11 Nov	11/9/2020	11/9/2020 F18476	CDCX015	174	0	0	174		PS	20201109 18476 CDCX015.bit	5478C	Welcome Letter
III Nov	11/13/2020	11/13/2020 F18510	CDCX816	AAT .	0	D	477		FULLPS	20201112 18510 CDCX016.txt	5478C	Wekome Letter
III Nov	11/13/2020	11/13/2020 F18507	CDCX015		0	0			FULLPS	20201112 18507 CDCX015.txt	5478C	Welcome Letter
Nov	11/13/2020	11/13/2020 F18510	CDCX016	¥.	0	0			PS PS	20201112 18510 CDCX016.bt	5478C	Welcome Letter
11 Nov	11/13/2020	11/13/2020 F18507	CDCX015	1		0			PS	20201112 18507 CDCR015.bit	5478C	Welcome Letter
III Nov	11/13/2020	11/13/2020 F18507	CDCX015	ner.		B	art.		PS	20201112 18507 CDCX015.bt	5478C	Welcome Letter
DI Nov	11/13/2020	11/13/2020 F18510	CDCX016	951 774	0	0	851 774		PS	20201112 18510 CDCX816.bt	5478C	Welcome Letter
					0	0						
11 Nov	11/13/2020	11/13/2020 F18507	CDCX815	23	0	0	23 18		PS PS	20201112 18507 CDCX015.txt	5478C	Welcome Letter
11 Nov	11/13/2020	11/13/2020 F18510	CDCX016	18	U					20201112_18510_CDCX016.bit	5479C	Welcome Letter
ILE Nov	11/16/2020	11/16/2020 F18536	CDCX015	341	0	. 0	341		PS	20201116 18536 CDCX015.bit	5478C	Welcome Letter
11 Nov	T1/16/2020	11/16/2020 F18539	CDCX016	207	D.	0	207		PS	20201116_18539_CDCX016.bit	5478C	Wekome Letter
III Nov	11/20/2020	11/20/2020 F18577	CDCX815	489	0	0	489		PS	20201119_18577_CDCX015.txt	5478C	Welcome Letter
11 Nov	11/20/2020	11/20/2020 F18580	CDCX016	22	0.	0	22		PS	20201119_18580_CDCX016.txt	5478C	Welcome Letter
11 Nov	11/23/2020	11/23/2020 F18609	CDCX016	6	II.	0			PS	20201123_18609_CDCX816.bxt	5478C	Welcome Letter
11 Nov	11/23/2020	11/23/2020 F18606	CDCX015	48	0	.0	48		PS	20201123 18606_CDCX015.txt	5478C	Welcome Letter
11 Nov	11/27/2020	11/27/2020 F18648	CDCX015		0	0			FULLPS	20201127 18648 CDCX015.txt	5478C	Welcome Letter
11 Nov	11/27/2020	11/27/2020 F18651	CDCX016		.0	0			FULLPS	20201127_18651_CDCX016.1st	5479C	Welcome Letter
15 Nov	11/27/2020	11/27/2020 F18651	CDCX816	- 1	ц	. 0	1		PS	20201127 18651 CDCX016.txt	5478C	Welcome Letter
II Nov	11/27/2020	11/27/2020 F18648	CDCX015	7	0	0	7		PS	20201127_18648_CDCX015.brt	5478C	Welcome Letter
11 Nov	11/27/2020	11/27/2020 F18648	CDCX015	2668	0	0	2668		PS:	20201127 18648 CDCX015.txt	547BC	Welcome Letter
11 Nov	11/27/2020	11/27/2020 F18651	CDCX016	699	0.	0	699		PS	20201127_18651_CDCX016.txt	5478C	Welcome Letter
311 Nov	11/27/2020	11/27/2020 F18651	CDCX016	23	D.	0	23		PS.	20201127 18651 CDCX016.txt	5478C	Welcome Letter
011 Nov	II1/27/2020	11/27/2020 F18648	CDCX015	45	0	0	45		ps.	20201127 18648 CDCx015.txt	5478C	Welcome Letter

	SCHEDULE (	_		- Sungarana	
EM NO.	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
	(New Line Item)	1			
	Budget Initiative: CARES Act	(F)(A)			
4003AU	DMCS CARE ACT DME, CLIN 4003, CR 5478 CARE a	(b)(4)			
	certified employer mailings				
	Assessment and Assessment and Parks				
	Accounting and Appropriation Data: 0202M2020.B.2020.ENB00000.6C3,2521A.000.000.				
	0000.000000		1 1		
	(b)(4)		1 1		
		1			

From:	Piccolo, Marc
Sent:	Fri, 30 Jul 2021 16:11:20 +0000
To:	LaVia, Mark; Tyrrell, Pete; Bryant, Michael; Hardiman, Darrick; Bumgarner,
Bradley	
Cc:	Greene, Chris;Kane, John
Subject:	RE: PCA Plan
	k at what I have so far and add comments. ulling in comments from Christian? OGC?
marc	
	DRAFT
	UNAF (
Question 1: b)(5)	



From: Tyrrell, Pete

**Sent:** Mon, 28 Jun 2021 18:00:13 +0000

To: LaVia, Mark

Subject: DRAFT and Pre-Decisional

Attachments: PCA Total Recall Option 062821 v3.pptx

Importance: High

Take a look at this as a starting point....if ok with it to start discussions, can forward to Marc and I'll set up a meeting to discuss.

Pete Tyrrell | Senior Advisor Federal Student Aid Wanamaker Building, Philadelphia PA 19107 O: (215) 656-6014 C: (b)(6)

