Data sheet

HP PageWide Pro 452dn, 452dw, 552dw Printer



HP PageWide Pro is faster¹ than any color printer in its class, for an exceptional value.²

Ultimate value and speed—HP PageWide Pro delivers the lowest total cost of ownership and fastest speeds in its class.^{1,2} Get professional-quality color plus best-in-class security features and energy efficiency.^{3,4}



HP PageWide Pro 452dn Printer



HP PageWide Pro 452dw Printer



HP PageWide Pro 552dw Printer

Professional color, breakthrough total cost

- Results you expect and lasting value—breakthrough total cost of ownership, the lowest in its class.²
- Print professional-quality color on a variety of papers—perfect for office use.
- Print 4x more pages than standard cartridges with Original HP PageWide extra-high-yield cartridges.⁷ (for 552dw model)
- Spend less time and budget on scheduled maintenance with streamlined HP PageWide Technology.⁸

The fastest printer in its class¹

- Keep productivity on track with best-in-class speeds¹ and fast printing from sleep mode. Documents are ready fast, so there's less waiting.
- Grab pages and go—without waiting. This device wakes up and prints fastest in its class.⁵
- Manage tasks from a 4.3-inch (10.9 cm) touchscreen. Print Microsoft® Word and PowerPoint® files from USB.6 (for 552dw model)
- Print from your mobile device with Wi-Fi Direct® and NFC touch-to-print technology—no network needed.^{9,10} (for 552dw model)

Proven technology. Superior energy efficiency.4

- Minimize downtime with HP PageWide Technology that delivers reliable performance businesses demand
- Conserve with HP PageWide Technology—designed to use much less energy than any printer in its class ⁴
- Print up to 13,000 color pages and up to 17,000 black-and-white pages—and go longer between replacements.⁷ (for 552dw model)
- Get professional-quality color documents and the performance you expect with Original HP PageWide cartridges.

Best-in-class security and management features³

- Help protect your investment and extend capabilities as your needs grow with a portfolio of solutions.¹¹
- Help ensure the security of confidential information. Enter a PIN at the device to retrieve your print job. (for 552dw model)
- Regulate color use and reduce printing costs with HP Color Access Control.¹² (for 552dw model)
- Help keep your printer secure—from boot up to shutdown—with secure boot and secure code
 integrity validation.

1 Comparison based on manufacturers' published specifications of fastest available color mode of all color business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015, excluding other HP PageWide products, and products with 1% or lower market share using market share as reported by IDC as of Q3 2015. HP PageWide speeds based on General Office mode and exclude first page. Learn more at hp.com/qo/printerspeeds ² Total cost of ownership comparison based on 90,000 pages, manufacturers' published specifications for page yields and energy use, manufacturers' suggested retail prices for hardware and supplies, cost per page based on ISO yield with continuous printing in default mode with highest-availablecapacity cartridges, long-life consumables of all color business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015, excluding products with 1% or lower market share using market share as reported by IDC as of Q3 2015. Learn more at hp.com/go/pagewideclaims and <a href="https://px.com/go/pagewideclaim <u>qo/learnaboutsupplies</u> ³ Best-in-class security and fleet management claim based on comparison of built-in features of all color business printers \$300–\$800 USD and MFPs \$400–\$1000 USD as of November 2015, excluding products with 1% or lower market share using market share as reported by IDC as of Q3 2015. Learn more at <u>hp.com/go/printersecurityclaims</u> ⁴ Energy claim based on TEC data reported on energystar.gov. Data normalized to determine energy efficiency of majority of in-class business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015; market share as reported by IDC as of Q3 2015. Actual results may vary. Learn more at hp.com/go/pagewideclaims Comparison based on manufacturers' published specifications of first page out from ready and sleep mode of all color business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015, excluding other HP PageWide products, and products with 1% or lower market share using market share as reported by IDC as of Q3 2015. Subject to device settings. Actual results may vary. Learn more at https://documents.org/pcinterspeeds Feature works with Microsoft® Word and PowerPoint® 2003 and later. Only Latin language fonts are supported. 'Yield based on ISO 24711 cartridge yields for HP 976Y Extra High Yield Original PageWide Cartridges, which are not included in printer purchase; purchase separately. Comparison based on ISO 24711 cartridge yields for HP 976Y Extra High Yield Original PageWide Cartridges compared with HP 970 series Original PageWide cartridges. Extra-high-yield cartridges are compatible only with HP PageWide $Pro 500 \ series \ MFPs \ and \ printers. \ Learn \ more \ at \ \underline{hp.com/go/learnabout supplies}^{\,8} \ Less \ scheduled \ maintenance \ based \ on 150,000 \ pages \ printed, \ and \ printers \ and \ printers \ printed \ printed$ $published\ comparisons\ of\ majority\ of\ in-class\ color\ laser\ printers\ \$300-\$800\ USD\ and\ MFPs\ \$400-\$1000\ USD\ as\ of\ November\ 2015,\ market\ share\ as\ november\ 2015,\ market\ share\ 2015,\ market\ share\$ reported by IDC as of Q3 2015. Learn more at hp.com/go/pagewideclaims o Mobile device needs to be connected directly to the signal of a Wi-Fi Direct® supported MFP or printer prior to printing. Depending on mobile device, an app or driver may also be required. Wi-Fi Direct is a registered trademark of Wi-Fi Alliance[®]. For details, see <u>hp.com/qo/mobileprinting</u> ¹⁰ Requires a compatible NFC-printing-enabled mobile device. For a list of compatible NFC-printing-enabled mobile devices, see <u>hp.com/qo/nfcprinting</u> ¹¹ Additional workflow solutions available through HP's software and third-party partner program. For solution details, visit ho.com/go/gsc 12 HP Color Access Control available only on HP PageWide Pro devices with a 4.3-inch touchscreen.

Product walk around: 552dw Printer

- Intuitive 4.3-inch (10.9 cm) color touchscreen with
- 2 Easy-access USB port for convenient USB document printing
- 3 Wi-Fi Direct⁵/NFC touch to-print⁶
- 4 50-sheet multipurpose tray 1 with long paper extension
- 5 300-sheet output bin
- 6 Built-in wireless networking⁷
- 7 Front door access to easy-to-replace print cartridges
- 8 Built-in automatic two-sided printing
- 9 500-sheet main input tray 2
- 10 Ethernet network port, 10/100Base-TX
- 11 Hi-Speed USB 2.0 printing port
- 12 Hi-Speed USB 2.0 port (for connecting third party devices)



HP PageWide Pro 552dw Printer shown

Series at a glance





Rear I/O panel close-up

| Model | 452dn/dw | 552dw |
|-------|----------|-------|
| | | |

| Print speed in pages per minute (ppm) (black/color, letter/A4) ⁸ | Up to 40 Professional mode Up to 55 General Office (GO) mode | Up to 50 Professional mode Up to 70 General Office (GO) mode |
|---|--|--|
| Print cartridge options (maximum page yields) | High-yield (X) cartridges (10,000 black/7,000 color) ⁹ | Extra-high-yield (Y) cartridges (17,000 black/13,000 color) ¹⁰ |
| Control panel display | 2-inch (5 cm) mono graphic display | 4.3-inch (10.9 cm) color touchscreen |
| Print input capacity (standard/optional) | 550/1,05011 | 550/1,550 ¹² |
| Duty cycle (pages per month) ¹³ | Up to 50,000 | Up to 80,000 |
| Security, manageability, and extensibility features | 1 | √ |
| Print Microsoft® Word and PowerPoint® files from USB ¹⁴ | Not available | √ |
| Wi-Fi Direct ⁵ and NFC touch-to-print capabilities ⁶ | dw model only | √ |

¹ A Mobile device needs to be connected directly to the Wi-Fi Direct signal of a Wi-Fi Direct-supported MFP or printer prior to printing. Depending on mobile device, an app or driver may also be required. For details, see https://pc.ncm/go/mpileprinting. Wi-Fi Direct is a registered trademark of the Wi-Fi Alliance®. *NFC touch-to-print capabilities available with 377, 477, 552, and 577 series models only. Requires a compatible NFC-printing-enabled mobile devices, see https://pc.ncm/go/printer/lams. Brinting speed measured using ISO/IEC 24734 and excludes first set of test documents. For more information, see https://pc.ncm/go/printer/lams. Exact speed varies depending on the system configuration, software application, driver, and document complexity. Print speeds are up to 55 ppm, letter/A4 for the HP PageWide Pro 452 and 477 series; up to 70 ppm, letter/A4 for the HP PageWide Pro 552 and 577 series. *IH 976X High Yield Original PageWide cartridges are not included in printer purchase separately. Comparison on ISO 24711 cartridge yields for HP 970 series High-yield cartridges are compatible only with HP PageWide Pro 400 and 500 series MFPs and printers. Learn more at hp.com/go/learnaboutsupplies *10 Yield based on ISO 24711 cartridge yields for HP 976Y Extra High Yield Original PageWide Cartridges, which are not included in printer purchase; purchase separately. Comparison based on ISO 24711 cartridge yields for HP 976Y Extra High Yield Original PageWide Cartridges. Extra-high-yield cartridges are compatible only with HP PageWide Pro 500 series MFPs and printers. Learn more at hp.com/go/learnaboutsupplies *1* Printing up to 1,050 sheets with additional paper input tray.

3, 4 and mobile eart included with the 577z model only, please purchase separately for 477dw, 552dw, and 577dw and 452dw models. *3* Duty cycle is defined as the maximum number of pages per month of imaged ou

HP Services

Downtime can have serious consequences, so HP provides support beyond the standard warranty. You benefit from reduced risk, maximized uptime, predictable service delivery and no unbudgeted repair costs.

HP Care Pack Services provide comprehensive suite of protection services designed to keep HP Hardware and software up and running so employees can stay productive.

Installation Service with Network Setup:

Installation services that include onsite installation and network setup of printing product.

Next Business Day Onsite Repair: Makes an HP technician available at customers' premise the next business day, if the issue cannot be resolved remotely.

For care pack availability visit: hp.com/qo/cpc













Top Features

Count on exceptional value and the results businesses need—print professional-quality color documents for the lowest total cost of ownership in its class.²

Keep productivity on track with best-in-class speeds¹ and fast printing from sleep mode. Documents are ready fast, so there's less waiting.

Minimize interruptions and downtime with efficient, reliable performance. Conserve resources and use significantly less energy than laser printers,⁴ with HP PageWide Technology designed for today's busy office.

Help protect your fleet, data, and documents with best-in-class security and fleet management features.³ Help secure important information and get the tools you need to work efficiently and confidently.

| Accessories | | | |
|-------------|---|--|--|
| D3Q23A | HP PageWide Pro 500-sheet Paper Tray | | |
| P0V04A | HP PageWide Pro 2x500-sheet Paper Tray and Stand (only for 552dw model) | | |
| Supplies | | | |
| F6T80AN | HP 972A Black Original PageWide Cartridge (~3500 pages) | | |
| LOR86AN | HP 972A Cyan Original PageWide Cartridge (~3000 pages) | | |
| LOR89AN | HP 972A Magenta Original PageWide Cartridge (~3000 pages) | | |
| LOR92AN | HP 972A Yellow Original PageWide Cartridge (~3000 pages) | | |
| F6T84AN | HP 972X High Yield Black Original PageWide Cartridge (~10,000 pages) | | |
| LOR98AN | HP 972X High Yield Cyan Original PageWide Cartridge (~7000 pages) | | |
| L0S01AN | HP 972X High Yield Magenta Original PageWide Cartridge (~7000 pages) | | |
| L0S04AN | HP 972X High Yield Yellow Original PageWide Cartridge (~7000 pages) | | |
| LORO8A | HP 976Y Extra High Yield Black Original PageWide Cartridge (~17000 pages) (552dw) | | |
| LOR05A | HP 976Y Extra High Yield Cyan Original PageWide Cartridge (~13000 pages) (552dw) | | |
| LORO6A | HP 976Y Extra High Yield Magenta Original PageWide Cartridge (~13000 pages) (552dw) | | |
| LOR07A | HP 976Y Extra High Yield Yellow Original PageWide Cartridge (~13000 pages) (552dw) | | |

Services

HP PageWide Pro 452dn/dw, 552dw Printer

| U8ZZ1E | HP 2 Year Next Business Day PageWide Pro X452/X552 Hardware Support |
|--------|---|
| U8ZZ2E | HP 3 Year Next Business Day PageWide Pro X452/X552 Hardware Support |
| U8ZZ3E | HP 4 Year Next Business Day PageWide Pro X452/X552 Hardware Support |
| U8ZZ4E | HP 5 year Next Business Day PageWide Pro X452/X552 Hardware Support |
| U9AA1E | HP 3 year Next Business Day Exchange PageWide Pro X452/X552 Service |
| U1PA9E | HP Network Installation OfficeJet/PageWide Pro X45x-X55x Service |

¹Comparison based on manufacturers' published specifications of fastest available color mode of all color business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015, excluding other HP PageWide products, and products with 1% or lower market share using market share as reported by IDC as of Q3 2015. HP PageWide speeds based on General Office mode and exclude first page. Learn more at px.com/go/printerspeeds
² Total cost of ownership comparison based on 90,000 pages, manufacturers' published specifications for page yields and energy use, manufacturers' suggested retail prices for hardware and supplies, cost per page based on ISO yield with continuous printing in default mode with highest-available-capacity cartridges, long-life consumables of all color business printers \$300-\$800 USD and MFPs \$400-\$1000 USD as of November 2015, excluding products with 1% or lower market share using market share as reported by IDC as of Q3 2015. Learn more at https://px.com/go/pagewideclaims and https://px.com/go/pagewideclaims are reported by IDC as of Q3 2015. Actual results may vary. Learn more at https://px.com/go/pagewideclaims are reported by IDC as of Q3 2015. Actual results may vary. Learn more at https://px.com/go/pagewideclaims

HP PageWide Pro 452dn, 452dw, 552dw Printer

| Technical specifications | HP PageWide Pro 452dn Printer (D3Q15A) | HP PageWide Pro 452dw Printer (D3Q16A) | HP PageWide Pro 552dw Printer (D3Q17A) | |
|--------------------------------------|--|---|--|--|
| AiO functions | | Print | | |
| Duplex print options | | Automatic (standard) | | |
| Print speed | |) ppm black and color o 55 ppm black and color | ISO speed: Up to 50 ppm black and color Maximum, letter: Up to 70 ppm black andcolor | |
| First page out | Black (ready): As fast as 6.5 se | c; Color (ready): As fast as 7 sec | Black (ready): As fast as 6 sec; Color (ready): As fast as 6.5 sec | |
| Print resolution | Black (best): Up to 1200 x 1200 optimised dpi from 600 x 600 input dpi (on unspecified plain paper, HP Premium Inkjet Presentation Paper Matte, and HP Inkjet Brochure Paper Matte) Color (best): Up to 240 from 600 x 600 input dpi (on HP Advanced Photo Papers) | | | |
| Print technology | | HP PageWide Technology with pigmented inks | | |
| Print cartridges number | | 4 (1 each black, cyan, magenta, yellow) | | |
| Mobile printing capability | Not available | HP ePrint, HP Mobile Apps, Google Cloud Print v2, Apple AirPrint™, Mopria | -certified, Android Plug-in, Windows 8/10, Windows 10 Mobile, Chromebook | |
| Borderless printing | | No | | |
| Standard print languages | | HP PCLXL (PCL6), native PDF, HP Postscript Level 3 emulation | | |
| Printer management | HP Web Jetadmin; Embedded Wel | b Server; HP UPD Printer Administrator Resource Kit; HP Utility (Mac), HP JetAc | dvantage Security Manager optional | |
| Printer smart software features | 452dn: HP ePrint, HP Mobile Apps, HP EasyColor, print preview, automatic two-sided printing, print multiple pages per sheet (2, 4, 6, 9, 16), collation, booklet printing, cover pages, tray selection, scaling, Portrait/Landscape orientation, High Quality Grayscale and Black Ink Only, General Office/Professional/Presentation/Maximum dpi print modes, front USB port, Control Panel Shortcuts; 452dw: same as 452d plus Google Cloud Print v2, Apple AirPrint 552dw: same as 452d plus By UPD PD NP infiniting: HP Color holds: HP and third party extensibility solutions; wireless | | | |
| Standard connectivity | 452dn: 1 Hi-Speed USB 2.0 Host; 1 Hi-Speed USB 2.0 Device; 1 Ethernet 10/100 Base-TX network; 452dw/552dw; same as 452dn plus 802.11 b/a/fx Station; 802.11 b/a Access Point | | | |
| Network capabilities | Standard (built-in Ethernet, Wi-Fi 802.11b/q/n) | | | |
| Wireless capability | Standard (built-in Ethernet) | Standard (built-in Ethern | net and Wi-Fi 802.11b/g/n) | |
| Memory | | 512 MB | | |
| Duty cycle (monthly) ² | Up to 50,000 pages; Recommended mo | onthly page volume:³ 750 to 4500 pages | Up to 80,000 pages; Recommended monthly page volume: 1000 to 6000 pages | |
| Paper handling | | | | |
| Input | 500-sheet input tr | ay, 50-sheet multi-purpose tray; Optional 500-sheet input tray; 2x500 sheet | paper tray and stand | |
| Output | | 300-sheet face-down output bin | | |
| Media type | Plain paper (light, intermediate, mid-weight, heavy, extra heavy, prepunched, recycled, bond, other inkjet plain paper), photo (glossy, gloss, soft gloss, satin, matte, other inkjet photo), envelopes, labels, cards, specialty papers (glossy brochure, matte brochure, tri-fold brochure, Hagaki, greeting cards, other inkjet specialty paper) | | | |
| Media weight ⁴ | Tray 1: 16 to 32 lb (plain paper); 33 to 80 lb (photo); 20 to 24 lb (envelope); 32 to 48 lb (brochure); 90 to 110 lb (card); Tray 2: 16 to 32 lb (plain paper); 33 to 66 lb (photo); 20 to 24 lb (envelope); 32 to 48 lb (brochure); 90 to 110 lb (card); Tray 3, 4 (552dw): 16 to 32 lb (plain paper); 33 to 66 lb (photo); 32 to 48 lb (brochure); 90 to 110 lb (card) | | | |
| Media sizes custom | Tray 1: 3 x 5 in to 8.5 x 14 in; Tray 2: 4.0 x 8.3 in to 8.5 x 11.7 in; Optional Tray 3: 4.0 x 8.3 in to 8.5 x 14 in | | | |
| Dimensions (W x D x H) | | ax: 31.6 x 27.3 x 14.9 in | 20.9 x 16.0 x 16.5 in; Max: 31.6 x 27.3 x 17.9 in | |
| Weight¹ | | 10 lb | 37.04 lb | |
| What's in the box | HP PageWide Pro Printer; HP 97ZA Setup Black PageWide Cartridge (~3000 pages); HP 97ZA Setup Cyan PageWide Cartridge; HP 97ZA Setup Wagenta PageWide Cartridge; HP 97ZA Setup Yellow PageWide Cartridge (CMY composite ~1500 pages); power cord; installation guide; CD-ROMs (for software, Windows and Mac printer drivers, and User's Guide). | | HP PageWide Pro 552dw Printer; HP 972A Setup Black PageWide Cartridge (+3500 pages); HP 972A Setup Qvan PageWide Cartridge; HP 972A Setup Magenta PageWide Cartridge; HP 972A Setup Yellow PageWide Cartridge (CMY composite ~2000 pages); power cord; installation guide; CD-ROMs (fo software, Windows and Mac printer drivers; and User's Guide.) | |
| Warranty features | One-year, on-site warranty, service and support; one-year technical phone support, chat, and e-mail | | | |
| Compatible operating systems | Windows 10, W | /indows 8, Windows 7, Mac OS X v10.11 El Capitan, OS X v10.10 Yosemite, OS | X v10.9 Mavericks, Linux (hplip.net) | |
| Compatible network operating systems | Windows 10, Windows 8, Windows 7, Mac 0S X v10.11 El Capitan, 0S X v10.10 Yosemite, 0S X v10.9 Mavericks, Windows 2003 Server (Standard Edition, Enterprise Edition, 32bit & 64-bit), Windows 2003 Server (2003 (32bit & 64-bit), Windows 2003 Server (Standard Edition, Enterprise Edition, 32bit & 64-bit), Windows Small Business Server 2003 (32bit & 64-bit), Windows 2008 Server (Standard Edition, Enterprise Edition, 42-bit), Windows Small Business Server 2008 (64-bit), Windows Could Server (2012, Windows Could Server 2012, Windows Server 2008 Rev.) Windows Server 2008 Rev. Windows Server 2008 Re | | | |
| Minimum system requirements | PC: Windows® 10, 8.1, 8, 7: 32-bit or 64-bit, 2 GB available hard disk space, CD-ROM/DVD drive or internet connection, USB port, Internet Explorer. Windows Vista®: (32-bit only), 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer 8. Windows® XP SP3 or higher (32-bit only); any Intel® Pentium® II, Celeron® 70: 233 MHz compatible processor, 850 MB available hard disk space, CD-ROM/DVD drive or Internet connection. USB port, Internet Explorer 8 MacA spale® OS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale® OS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale® OS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale® OS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale SOS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale SOS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale SOS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale SOS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale SOS X V10.11 EL Capital SOS X V10.10 V3 Avaerdics; 1 GB HD; Internet Explorer 8 MacA spale SOS X V10.11 EL Capital | | | |
| Environmental ranges | Recommended operating temperature: 59 to 86° F (15 to 30° C); Non-operating humidity range: 5 to 90% RH; Operating humidity range: 20 to 80% RH; Storage Temperature Range: -40 to 140° F (-40 to 60° C) | | | |
| Energy efficiency compliance | | ENERGY STAR® qualified | | |
| Acoustic | Acoustic power emissions: 6.8 B(A) Acoustic pressure emissions: 56 dB(A) (Mono/color printing), inaudible (idle) Acoustic power emissions: 6.9 B(A) Acoustic pressure emissions: 56 dB(A) (Mono/color printing), inaudible (idle) | | | |
| Power | Power supply type: Internal (Built-in) Universal Power Supply; Power supply required: Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz); Power consumption: 100 watts (Maximum), 70 watts watts (Ready), 4.5 watts (Sleep), 0.95 watts (Auto-Off), 0.2 watts (Manual-Off); Typical electricity consumption (TEC) number: 0.826 kWh/Week (452dn/452dw), 0.781 kWh/Week (552dw) | | | |
| | | | | |

¹ With ink installed, no media in trays ² Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP Laser Jet or HP Color Laser Jet devices, and enables appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups. ³ HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period. ⁴ All HP media listed as compatible with the printer in the HP Designjet Printing Supplies Compatibility Guide, regardless of weight, may be used

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