Data sheet

HP USB-C Dock G5





Universal docking for today's notebooks

Get to work with a single cable from your USB-C™-enabled notebook¹ to your displays, devices, and wired network with the versatile, elegant, and space-saving HP USB-C Dock G5. The dock is compatible with HP notebooks, MacBook® computers, and other notebooks.²

Compatible with your mixed PC environment

Designed with universal compatibility in mind, this dock works with both HP and non-HP USB-C™- and Thunderbolt™-enabled notebooks.¹

Single-cable solution

Add your accessories and up to three displays³ to the dock. Then simply connect it to your notebook¹ through a single USB- C^{TM} cable to access your devices and charge your PC.

Easily manage your commercial HP fleet

Help IT secure and remotely manage your deployed commercial HP notebooks¹ and the dock with advanced network manageability features that include PXE Boot, LAN/WLAN switching, and WoL and MAC Address Pass-Through in all power states.

Small footprint

Reclaim your desk with a compact dock that takes up only 5 x 5 inches of space.

Electronic asset management for your docks

Empower your IT to manage and track your docks by product name, serial number, and MAC Address from anywhere with the time-saving, easy-to-use Electronic Tag (eTag) asset management tool.⁴

Efficient firmware updates

Updating your dock fleet has never been easier. IT can save time by pushing dock firmware updates to managed notebooks for later installation on the dock, even when they're disconnected from each other.⁵

We test so you can rest.2

Rigorous testing² helps assure dock compatibility across HP notebooks and Apple®, Dell, and Lenovo notebooks with USB-C™ charging ports.²

1. For USB-C™ functionality, host PC must support the DisplayPort™ Alt mode protocol through its USB-C™ port. Thunderbolt™-speeds. Charging and port replication is supported on notebooks that have implemented USB-C™ industry specifications. Power button to turn on or wake the system Wake-on LAN from warm and cold dock, Wake-on LAN from S4/S5, and MAC Address Pass-Through S0, S3, S4, S5 warm and cold dock features only function on HP or HPsupported notebooks. HP does not provide Ethernet and audio drivers on Mac PCs. 2. Based on HP internal testing on select non-HP notebook models compatible with USB-CTM industry standards. Certain Alt mode features are not supported, such as power button, MAC Address Pass-Through, Wake-on LAN, and OOB Wake on LAN. Visit the HP Support page to determine your HP notebook's wattage and port specifications. Visit the support page of your non-HP notebook to determine its wattage and port specifications.

- 3. Supports three displays including the notebook screen.
- 4. WMI installation required. Requires Windows 10
- 5. Internet connection required and sold separately. Managed PC must be running Windows 10.





HP USB-C Dock G5

Part number	5TW10AA	
Dimensions (L x W x H)	4.80 x 4.80 x 1.77 in (122 x 122 x 45 mm)	
Weight	1.49 lb (0.68 kg)	
Top components	LED and power button to power or wake host system ¹	
Front components	One USB-C™ port with data and power out (15W) One USB-C™ cable to connect to host system (1 meter cable length)	
Side components	Two USB 3.0 charging ports One combo audio jack	
Back components	Two USB 3.0 charging ports Two DisplayPort™ ports One RJ45 port One HDMI 2.0 port One standard lock slot	
External monitor support	2 plus host notebook's screen	
Power to system	Up to 100W via USB-C™	
Power to host (USB-C PD)	5V , 9V, 10V, 12V, 15V, 20V all at 5A MAX	
Operating systems	Win 7 Win 10 Chrome OS MacOS	

Sign up for updates hp.com/go/getupdated





Rate this document



USB Type-C™ and USB-C™ are trademarks of USB Implementers Forum. DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. Thunderbolt™ is a trademark of Intel Corporation in the U.S. and other countries.



HP Thunderbolt Dock G2





Turn heads and change minds with a stylish, modern expansion solution

Reinvent docking and boost productivity with the world's most versatile ThunderboltTM dock¹ the small, sophisticated HP Thunderbolt Dock G2. Designed for workspace flexibility and network manageability², it delivers USB-C^{TM3} device connectivity and optional integrated audio.⁴

Command your workspace from just one USB-C™ connection

Connect a single USB-C™ cable to your notebook³ to access a wired network, data, video, and charqing⁵ with a dock that supports both HP and non-HP Thunderbolt™ and USB-C™ notebooks.³

Reset your perception

Reclaim your work area with this space-saving centerpiece that helps create a clean desk. Its elegant, black, rounded design with smooth accents changes everything you thought you knew about docks.

Manage your enterprise fleet like a boss

Help IT easily secure and remotely manage⁶ a wide range of HP notebooks and the dock with advanced network manageability features² built into the dock, including WoL and MAC Address Pass Through in all power states and PXE Boot.

Maximize your multi-tasking

See every color and detail of your projects with a superfast connection to dual external 4K displays⁶ as soon as you plug your notebook into the dock.

Lock it down

Secure the base dock to a desk, table or your notebook through the lock slot with an optional HP lock. 8

USB-C™ charging, video, and the ability to deliver power to notebooks that require up to 200W power as of January 17th, 2018.

2. Advanced manageability features such as WoL and MAC Address Pass-Through in all power states supported only on HP Pro x2 612 G2, HP EliteBook 1040 G4, HP EliteBook x360 1020, 1030 G2, 800 G5, 700 G5, 600 G4, 400 G5, and G4 HP Mobile Workstations as of January 17th. 2018.

1. Based on Thunderbolt™ docks that support

- 3. Notebooks must be able to support USB-C™ power, video, USB-C™, and Thunderbolt™ industry standards.
- 4. HP Thunderbolt Dock Audio Module sold separately and required for audio.
- 5. USB-C™ notebook charging up to 100 watts supported through single USB-C™ cable. Combo cable, included on select models or sold separately, required to support both notebooks up to 100W and mobile workstations up to 200 watts.
- 6. Internet access required and sold separately.
- 7. Displays sold separately.
- 8. Lock sold separately.





HP Thunderbolt Dock G2

Part number	HP Thunderbolt Dock 120W G2 2UK37AA HP Thunderbolt Dock 230W G2 2UK38AA (not available in the US) HP Thunderbolt Dock G2 w/ Combo Cable 3TR87AA
Dimensions (H x W x D)	3.9 x 3.9 x 2.7 in (98 x 98 x 69 mm)
Weight	1.76 lbs (0.8 kg)
Top components	LED and power button to power or wake host system ¹
Front components	One USB-C TM port with data and power out (15W) One USB-C TM cable to connect to host system (0.7 meter cable length)
Side components	One powered USB 3.0 port One combo audio jack One Kensington lock slot
Back components	One Thunderbolt™ port One USB-C™ DisplayPort™, data and power out port (15W) Two DisplayPort™ ports One VGA port Two USB 3.0 ports One RJ45 port One AC adapter
Network manageability features	PXE Boot Wake on LAN (from the Off, Sleep or Hibernation States²) MAC Address Pass Through (from the On, Off, Sleep or Hibernation States³) WLAN-LAN Switching⁴
External monitor support	Up to 4 ⁵
Power delivery (PD) profiles	PD 3.0: 5V/5A, 9V/5A, 12V/5A, 15V/5A, 20V/5A
Power to system	Up to 100W via USB-C [™] Power over AC pass through cable (barrel connection) up to 200W for 230W and Combo SKUs
Operating voltage and current	19.7 V dc @ 6.1 A – 120W 19.7 V dc @ 11.8 A – 230W
Temperature (operating)	0° C to 35° C (32° F to 95° F)
Relative humidity noncondensing (operating)	10 % to 90 %
Maximum altitude unpressurized (operating)	15 m to 3,048 m (- 50 ft to 10,000 ft)
Operating systems	Win 7, Win 10, Chrome and macOS ⁵

- $1. \ The \ dock \ power \ button \ is \ not \ functional \ when \ connected \ to \ non-supported \ HP \ notebooks \ or \ non-HP \ notebooks.$
- 2. Your computer might support Wake on LAN from the Off, Sleep or Hibernate States, or only when the computer is On or in Sleep.
- 3. Your computer might support MAC Address Pass Through the On, Off, Sleep or Hibernate States, or only when the computer is On or in Sleep.
- 4. WLAN LAN switching is supported only on select computers running Windows 10 operating system.
- 5. The HP Thunderbolt™ Dock G2 is designed to USB-C™/Thunderbolt™ Industry specs and will support charging and port replication for notebooks that have implemented USB-C™ and Thunderbolt™ industry specifications.

Thunderbolt[™] host systems require Thunderbolt[™] software (minimum SW17.x).

Ethernet and audio drivers need to be installed separately on non-HP Windows systems for headset auto switching functionality. Drivers available on HP website

For MAC PCs, HP does not provide ethernet and audio drivers.

Firmware updates on Window-based host systems only.

Certain features are not functional on non-HP supported nor non-HP notebooks:

- Power button to turn on or wake the system.
- Wake on LAN from warm and cold dock.
- Wake on LAN from S4/S5.
- MAC Address Pass Through S0, S3, S4, S5 warm and cold dock.



HP Thunderbolt Dock G2 Video resolution specifications

 $HP\ Thunderbolt\ Dock\ G2\ video\ resolution\ specifications\ when\ the\ dock\ is\ connected\ to\ a\ Thunderbolt^{\intercal M}\ system:$

ost specification	# of displays	Resolution	Supported configuration
DP 1.2 Thunderbolt™ host:			
HP Elite X2 1012 G1 HP EliteBook Folio G1	1	(1) 4096x2160 @ 60Hz	(1) DP or (1) TB or (1) USB-C™ Alt Mode
HP EliteBook X360 1020 & 1030 G2 HP EliteBook 1040 G4	2	(2) 4096 x 2160 @ 60Hz	(1) DP + 1 TB port or (1) USB-C™ Alt Mode port + 1 TB port
HP EliteBook 800 G5 ZBook 14u/15u G5	3	(1) 4096 x 2160 @ 60Hz + (2) 2560 x 1440 @ 60Hz	(1) 4096 x 2160 @ 60Hz from TB port (2) 2560x1440 @ 60Hz from DP ports or DP + USB-C™ Alt Mode
ZBooks 17, 15, Studio G3, G4	4	(1) 4096 x 2160 @ 60Hz +	(1) 4096 × 2160 @ 60Hz from TB port
		(2) 2560 x 1440 @ 60Hz+	(2) 2560x1440 @ 60Hz from DP ports or DP + USB-C™ Alt Mode
		(1) 1920 x 1080 @ 60Hz	(1) 1920 × 1080 @ 60Hz from DP or USB-C™ Alt Mode
ost specification	# of displays	Resolution	Supported configuration

Host specification	# of displays	Resolution	Supported configuration
DP 1.3 Thunderbolt™ host:	1	(1) 5120 × 2880 @ 60Hz	(1) DP or
		(,,0.130 2000 € 001.	(1) TB or (1) USB-C™ Alt Mode
	2	(2) 4096 x 2160 @ 60Hz	(1) DP + 1 TB port or (1) USB-C™ Alt Mode + 1 TB port
	2	(2) 3840 x 2160 @ 60Hz +	(2) DP ports or (1) DP + 1 USB-C [™] Alt Mode port or (1) DP + 1 TB port or (1) TB + 1 USB-C [™] Alt Mode
	3	(2) 3840 × 2160 @ 60Hz + (1) 1920 × 12000 @ 60Hz	(2) 3840 x 2160@60Hz from DP ports or DP + USB-C [™] Alt Mode (1) 1920x1200 @ 60Hz from TB port
	3	(3) 2560 x 1600 @ 60hz	(2) DP ports + USB-C™ Alt Mode
	4	(1) 3840 x 2160 @ 60Hz + (2) 2560 x 1440 @ 60Hz+ (1)1920 x 1200 @ 60Hz	(1) 3840x2160 @ 60Hz from DP or USB-C™ Alt Mode (2) 2560x1440 @ 60Hz from DP ports or DP + USB-C™ Alt Mode (1) 1920 x 1200@ 60Hz from TB port

NOTE: Chart is based on 8bit DP1.2 displays (except for 5120x2880 single cable display). NOTE: with a DP1.3 Thunderbolt™ host, when 3 or more displays are attached, the Thunderbolt™ port is limited to a 1920x1200 @ 60hz DP1.2 display, or a 2560x1440@60hz DP1.3 display.



HP Thunderbolt Dock G2 Video resolution specifications

HP Thunderbolt Dock G2 video resolution specifications when the dock is connected to a USB-C[™] Alt-Mode system⁶:

ost specification	# of displays	Resolution
DP 1.2 USB-C™ Host:		
HP EliteBook 840r G4	1	2560x1440 @ 60Hz
HP ProBook 600 G4, 400 G5	2	1920x1200 @ 60Hz
HP Pro x2 612 G2	3	(1) 1920x1200 @ 60Hz (2) 1280x768 @ 60Hz
DP 1.3 USB-C™ Host:		
HP EliteBook 700 G5	1	3840x2160 @ 60Hz
HP ProBook 645 G4	2 3	2560x1600 @ 60Hz+ (1) 2560x1600 @ 60Hz (2) 1680x1050 @ 60Hz
HP ProBook 455 G5	4	1680 x 1050 @ 60Hz (requires MST)

^{6.} USB-C[™] systems will perform at USB 3.0 Gen1 speeds

HP Thunderbolt Dock G2 and cables compatibility

HP Thunderbolt Dock 120W G2 (2UK37AA) HP Thunderbolt Dock 120W G2 cable (3XB94AA)	HP Elite x2 1012 G1 HP Pro x2 612 G2 HP EliteBook Folio G1 HP EliteBook x360 1030 & 1020 G2
	HP EliteBook 1040 G4 HP EliteBook 800, 700 G5 HP ProBook 600 G4, 400 G5 ZBook 14u/15u G5
HP Thunderbolt Dock 230W G2 (2UK38AA) HP Thunderbolt Dock 230W G2 cable (3XB95AA)	HP ZBook 17, 15: G3, G4, G5 and Studio: G3, G4, G5 HP ZBook x2 G4 HP ZBook Studio x360 G5 HP ZBook 14u/15u G5 HP Zbook 15v G5 HP EliteBook 800, 700 G5, 1050 G1
HP Thunderbolt Dock G2 w/ combo cable (3TR87AA) HP Thunderbolt Dock G2 combo cable (3XB96AA)	Compatible with all notebooks listed for 120W and 230W models NOTE: Requires 230W AC adapter

Sign up for updates hp.com/go/getupdated





Share with colleagues Rate this document

© Copyright 2018 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

USB Type-C™ and USB-C™ are trademarks of USB Implementers Forum. DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. Thunderbolt™ is a trademark of Intel Corporation in the U.S. and other countries.



Thunderbolt[™] port will function as a USB 2.0 port with only data and power out (15W); no video.