

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric
Company for Approval of Energy Savings
Assistance and California Alternate Rates
for Energy Programs and Budgets for
2021-2026 Program Years. (U39M).

Application 19-11-003

And Related Matters.

Application 19-11-004

Application 19-11-005

Application 19-11-006

Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2023**

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Dated: February 21, 2023.

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**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)
ON LOW INCOME ASSISTANCE PROGRAMS FOR JANUARY 2023**

Pursuant to Decision (D.) 21-06-015, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Family Electric Rate Assistance (FERA) Program, Energy Savings Assistance (ESA) and California Alternate Rate for Energy (CARE) program efforts. This report represents year-to-date ESA and CARE program results and expenditures through January 2023 and includes SCE's report on intensified ESA activity in the Aliso Canyon impacted area pursuant to D.16-04-040.

Respectfully submitted,

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Dated: **February 21, 2023**

Attachment A

FERA, ESA and CARE Program Report



Southern California Edison Company
Energy Savings Assistance (ESA) Program,
California Alternate Rates for Energy (CARE)
Program,
and
Family Electric Rate Assistance (FERA) Program
February 21, 2023

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ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

This monthly report complies with the low-income reporting requirements established in Decisions (D.)16-11-022 and D.17-12-009, and with all reporting and program evaluation requirements established for the California Alternate Rates for Energy (CARE) and Energy Savings Assistance (ESA) Programs. For the 2022 program year, this report also complies with D.21-06-015 which authorized budgets and goals for program years 2021–2026 effective July 1, 2021.¹ Starting in 2022, the statewide electric investor-owned utilities (IOUs) are including monthly Family Electric Rate Assistance (FERA) updates regarding expenditures, penetration rates, and outreach in compliance with D.21-06-015.² It provides information on CARE and ESA Program accomplishments and expenditures in 2023 up to and including January 31, 2023.

1. ESA PROGRAM EXECUTIVE SUMMARY

1.1 ESA Program Overview

The objective of Southern California Edison’s (SCE) ESA Program is to help income-qualified customers reduce their energy consumption and costs while increasing their health, comfort, and safety at no cost to them. Through the ESA Program, SCE offers several energy-efficient appliances to income-qualified customers, including energy-efficient refrigerators and air conditioners, and home-efficiency solutions like weatherization that can help customers save energy and money. The ESA Program is available to income-qualified customers living in single-family, multifamily, and mobile homes. These customers may be homeowners or renters. To be eligible for the program, customers must meet the program’s income guidelines, which are established by the California Public Utilities Commission (CPUC) and updated annually. Specific measures are authorized according to criteria observed in each home for existing appliances and feasibility of installation.

¹ D. 21-06-015 at 472, Ordering Paragraph (OP) 3, and at 490-491, OP 82.

² *Ibid.*

1.1.1 Provide a summary of the ESA Program elements as approved in Decision (D.) 21-06-015.

ESA (SF, MH, MF In-Unit) Program Summary Expenses for 2023			
	2023 Authorized / Planning Assumptions³	Actual to Date	%
Budget	\$49,699,923	\$1,408,486	3%
Homes Treated	37,871	98	.3%
kWh Saved	22,416,302	158,582	.7%
kW Demand Reduced	8,820	23.91	.3%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	N/A	N/A	N/A

Provide narrative summary of ESA Program for SF, MH, and MF in-unit:

In 2023, SCE’s ESA Core Program will directly serve Single-Family (SF) and Mobile Home (MH) residential customers. SCE is also continuing to conduct the multifamily in-unit treatments until the Southern Multi-Family Whole Building (MFWB) Program is ready to launch by July 2023.

In January 2023, SCE conducted a two-day training event as part of the program ramp up activities and to assist with the transition to the new program design. The “Train the Trainer” workshop was attended by the ESA contractors. Day one covered the ESA Core program as a whole including the new program changes, and day 2 covered Energy Education. The SCE team is continuing to work closely with the ESA contractors through the transition and ramp up process.

The following table tracks the actual-to-date expenses for the ESA MF Common Area Measures (CAM) program compared to the annual budget assumption and the actual-to-date kWh saved.

³ Footnotes 1 and 2 of Table 5 and 6 of Attachment 1 of (D.) 21-06-015 state: The approved “annual energy savings goals” for program years (PY) 2022 to 2026 are for the entire ESA Program portfolio, including ESA Core Program, Multifamily (MF) in-unit [2022]; Multifamily Common Area Measures (MF CAM) [2022], and Multifamily Whole Building (MFWB) [2023 to 2026], except for the ESA Pilot Plus / Pilot Deep. The “household treatment” targets for PY 2022 to 2026 are for the entire ESA Portfolio, including ESA Core Program, MF in-unit [2022], and MF CAM [2022], with the exceptions of the MFWB and ESA Pilot Plus / Pilot Deep.

ESA MF CAM Program Summary Expenses for 2023			
	2023 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$1,458,479	\$72,104	5%
Properties Treated	N/A	8	N/A
kWh Saved	N/A	1,616	N/A
kW Demand Reduced	N/A	1.90	N/A
Therms Saved	N/A	N/A	N/A

Provide narrative summary of ESA Program MF CAM:

SCE is currently working on 11 projects and we are still accepting new projects. SCE plans to continue running MF CAM until the MFWB Program is open to participation in July 2023.

See the following table for more information on SCE’s MF CAM activity:

Master Agreement Report Southern California Edison Sign Date from 1/1/2017 to 12/31/2022						
# Projects In Progress	# of Authorized Units	# Projects In Progress	# Projects In Progress	# of Authorized Units		
10	2849	1	0	0		
Deed Restricted - Completed						
Whole Building			Common Area Only	In-Unit Only		
# Projects Complete	# of Authorized Units	# of Units Served	# Projects Complete	# Projects Complete	# of Authorized Units	# of Units Served
37	3388	1060	24	24	1723	559
Market Rate - In Progress						
Whole Building			Common Area Only	In-Unit Only		
# Projects In Progress	# of Authorized Units	# Projects In Progress	# Projects In Progress	# of Authorized Units		
0	0	0	0	0		
Market Rate - Completed						
Whole Building			Common Area Only	In-Unit Only		
# Projects Complete	# of Authorized Units	# of Units Served	# Projects Complete	# Projects Complete	# of Authorized Units	# of Units Served
0	0	0	0	34	1810	589

Master Agreement Report
Southern California Edison

Sign Date from 1/1/2017 to 1/31/2023

Deed Restricted - In Progress						
Whole Building			Common Area Only	In-Unit Only		
# Projects In Progress	# of Authorized Units		# Projects In Progress	# Projects In Progress	# of Authorized Units	
11	3009		1	0	0	
Deed Restricted - Completed						
Whole Building			Common Area Only	In-Unit Only		
# Projects Complete	# of Authorized Units	# of Units Served	# Projects Complete	# Projects Complete	# of Authorized Units	# of Units Served
37	3388	1060	24	24	1723	559
Market Rate - In Progress						
Whole Building			Common Area Only	In-Unit Only		
# Projects In Progress	# of Authorized Units		# Projects In Progress	# Projects In Progress	# of Authorized Units	
0	0		0	0	0	
Market Rate - Completed						
Whole Building			Common Area Only	In-Unit Only		
# Projects Complete	# of Authorized Units	# of Units Served	# Projects Complete	# Projects Complete	# of Authorized Units	# of Units Served
0	0	0	0	34	1810	589

ESA Pilot Plus and Pilot Deep Summary Expenses for (2023)			
	2023 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$ 3,884,864	\$ 8,130	.2%
Homes Treated	0	0	0%
kWh Saved	0	0	0%
kW Demand Reduced	0	0	0%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	0	0	0%

Provide narrative summary of ESA Program Pilot Plus/Deep:

ESA Program Pilot Plus/Deep (PP/D), also known as ESA Whole Home, is a joint pilot program with SCE and Southern California Gas Company (SoCalGas), where pre-selected customers may opt in to participate. Participants in PP/D will receive measures that may help them save 5% to 50% of their energy usage. PP/D is only for single-family homes. SCE and SoCalGas completed a competitive

solicitation to select a single third-party Program Implementer to deliver PP/D gas and electric program services and an implementer has been selected and has begun their implementation process design work. Additionally, SCE concluded all respective solicitations for the Pilot for both Implementation and Evaluation. Customer contact began on December 20, 2022, and the implementer is in the process of setting up appointments for enrollment and assessments to begin commencing mid to late January 2023.

ESA Building Electrification Pilots Summary Expenses for 2023			
	2023 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$8,027,056	\$10,324	.1%
Homes Treated	0	0	0%
kWh Saved	0	0	0%
kW Demand Reduced	0	0	0%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	0	0	0%

Provide narrative summary of ESA Building Electrification Pilots (if applicable):

The ESA Building Electrification (BE) Pilot is for income qualified customers living in single family homes located in disadvantaged communities (DACs). BE Pilot retrofits primarily consist of space and water heating to reduce the overall energy operating costs and greenhouse gas (GHG) emissions of customers currently using natural gas or propane to support some of their energy needs. Limited numbers of homes may receive additional electrification measures, such as induction cooking equipment and efficient clothes dryer. In January 2023, SCE developed a target list of customers with high usage and high cooling loads. The list will be used by the implementer to perform outreach for the BE Pilot.

In terms of the status of the BE Pilot evaluation, following discussions with the implementer the research plan is currently under revision to accommodate more details of the implementation. In addition, the evaluator has been working through the CSIR process to assure access to gas data given this is an SCE-only Pilot.

ESA Clean Energy Homes Pilot Summary Expenses for (2023)			
	2023 Authorized / Planning Assumptions	Actual to Date	%
Budget	\$1,890,000	\$6,498	.3%
Homes Treated	0	0	0%
kWh Saved	0	0	0%
kW Demand Reduced	0	0	0%
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (Tons)	0	0	0%

Provide narrative summary of ESA Clean Energy Homes Pilot (if applicable):

The ESA Clean Energy Homes (CEH) Pilot will provide incentives to low-income housing developers to incorporate innovative low-carbon technologies and building practices in the designs of residential new construction buildings that will reduce energy bills for tenants. The pilot supports the state’s ambitious GHG reduction goals and strives to bring environmental equity to vulnerable customers. SCE is finalizing the contract for the 3rd party selected to implement CEH and is expected to be open to participation in Q2 2023. In September 2022, a successful candidate was selected, and the contract signed with the research consultant who will evaluate the CEH Pilot. The evaluation consultant was on boarded Q4 2022 prior to initial implementation to facilitate an embedded evaluation. The evaluator and SCE will kick off the evaluation in February with a meeting to discuss potential revisions to the proposed evaluation plan to ensure adequate and sufficient data are gathered for a thorough evaluation.

1.1.2 Program Measure Changes

Decision 21-06-015 allows the utilities, in consultation with the statewide ESA Program Working Group, to update the measure mix through the ESA Program monthly report.⁴ There was one measure change established in December 2022 which took effect January 1, 2023: a temporary hold on attic insulation in areas requiring permits.

New Attic Insulation Installation building code standards went into effect on January 1, 2023. These were discussed at the Policy & Procedures and Installations Standards Sub-Working Group (PP/IS SWG) Ad Hoc meeting, held on December 7, 2022. Richard Heath and Associates (RHA) presented the

⁴ D.21-06-015 at 486, OP 69.

existing attic insulation requirements, an overview of the new building code requirements by climate zone, and the implications of these new California Energy Commission (CEC) new requirements on the ESA Program.

ESA Program impacts include:

- Increase in measure cost
- Decrease in cost effectiveness
- Addition of a new measure (sealing protocol)
- Reduced number of households served
- Reimbursement rate changes and budget modifications

The Statewide Group (SWG) agreed that more assessment of the impacts of these factors is required and will be undertaken in early 2023. In the meantime, the SWG agreed to modify the IS Manual language for Attic Insulation to read as follows:

- Beginning January 1, 2023, in jurisdictions that require a permit to install attic insulation, temporarily make attic insulation non-feasible until the IOUs have assessed the program impact of the new building code requirements and developed a solution for moving forward. During this assessment period, contractors shall:
 - Continue to install attic insulation using the existing IS Manual criteria for those non-permitted jobs, and
 - Not seal the attic floor (as now required by the CEC) on those feasible, non-permitted jobs.
- Once a resolution has been made, each IOU may allow contractors to return to those that were non-feasible because a permit was required.

The IOUs will ensure ‘heads-up’ communications are sent to contractors as soon as possible. This hold is not expected to significantly impact SCE’s ESA Program operations. SCE’s ESA contractors typically install attic insulation in fewer than five (electrically heated) homes per year.

1.2 ESA Program Customer Outreach and Enrollment Update

SCE’s outreach efforts in conjunction with the ESA program contractors use numerous channels and innovative approaches to inform and enroll customers. The following section describes some of the methods SCE implements monthly to enroll customers and conduct outreach activities that inform customers about the ESA program.

1.2.1 Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.

ESA Main (SF, MH, and MF In-Unit) Program Contractor Outreach

SCE continued to partner with community-based organizations (CBOs), faith-based organizations (FBOs), and private-sector service providers to assess homes and deliver ESA Program services in local communities for the ESA Main program. In 2023, ESA contractors are continuing to enroll customers through various ways including SCE generated leads, SCE marketing initiatives and

leveraging efforts.

In 2022, the ESA program moved to a waitlist approach for interested customers to control leads due to program ramp down activities. The customers that were on the waitlist and not served in 2022, were provided as leads to the ESA contractors as they start to ramp up in January 2023. SCE was focused on targeting customers that were enrolled in the FERA program for ESA in January 2023. SCE provided approximately 12,000 FERA leads to ESA contractors in the month of January.

Specific ESA Programs marketing, education and outreach efforts are discussed in *Section 1.2.2*, below.

ESA Program Multifamily Common Area Measure (MF CAM) Initiative

SCE is currently accepting new projects and has several projects ongoing. Until the launch of MFWB in July 2023, SCE will continue treating in-dwelling units and completing CAM projects.

ESA Pilot Plus and Pilot Deep

As of December 20, 2022, the pilot is fully launched and underway. The implementer is in the process of finalizing the application process and will be scheduling appointments with customers to commence the enrollment process.

ESA Building Electrification Pilots (if applicable)

In January 2023, SCE developed a high usage customer list and collaborated with the implementer to review geographical areas with higher density to determine potential locations to initiate outreach in February.

Language Line

SCE continues using Focus International to provide real-time language translations services. These services enable Enrollment and Outreach, Installation, and Inspections field personnel to overcome language barriers while completing their relative task(s). Various languages are available for translation, including American Sign Language (ASL). The following table denotes the number of calls made in the languages used in translation.

Language	Number of Calls
Vietnamese	1

Tribal Outreach

SCE's tribal liaisons began engaging tribal leaders to offer mini grants. SCE secured one-on-one meetings with six tribes and will continue to outreach to tribal nations throughout SCE's service territory.

The following table shows a current list of the thirteen (13) tribes identified in SCE’s service territory and the status of our efforts from previous years to date:

Tribal Nations in SCE’s Territory: Outreach Status	Treated	Refused	In progress
Timbisha Shoshone	X		
Chemehuevi	X		
San Manual Band of Mission Indians		X	
Agua Caliente Band of Cahuilla Indians		X	
Twenty-Nine Palms Band of Mission Indians		X	
Pechanga			X
Benton Paiute	X		
Bishop Paiute			X
Bridgeport Indian Colony	X		
CRIT		X	
Morongo			X
Soboba			X
Tule River	X		

1.2.2 Customer Assistance Marketing, Education and Outreach for the CARE/FERA and ESA Programs.

Refer to *Section 2.2* for CARE/FERA Marketing, Education & Outreach.

General Awareness Marketing

Online Advertising

In the month of January, no online advertising was conducted by the ESA Program. SCE is working with a marketing agency on development of future online campaigns.

Social Media

In the month of January, no social media was available through the ESA Program. SCE is working with a marketing agency on development of future social media awareness campaigns.

Direct Marketing

Direct SCE marketing efforts for this reporting month included the following tactics:


- **Email** — The ESA Program did not conduct any email campaigns in the month of January. SCE is working with a marketing agency on development of future email campaigns targeting Basic and Basic Plus customers.


- **Direct Mail** — The ESA Program did not conduct any direct mail campaigns in the month of January. SCE is working on a co-marketing piece with the ESA, CARE, FERA and AMP programs and anticipates sending this mailer out in February 2023. The letter will direct interested customers to call SCE’s customer service center or apply on the ESA website. SCE is also working with a marketing agency on development of future direct mail campaigns targeting Basic and Basic Plus customers.
- **SCE.com Website** — The ESA Program webpage was redesigned in preparation for program launch in January 2023. The revised site includes information on the Basic and Basic Plus package offerings as well as additional Frequently Asked Questions added specifically to aid renters in the enrollment process. The ESA Program webpage (www.sce.com/esap) also provides information on program eligibility and services. This messaging continues to direct customers to this page and allows them to apply for the ESA program directly online. In the month of January, SCE received about 110 ESA-related internet leads. An illustration of the redesigned ESA webpage is shown below.

Redesigned ESA Webpage


Energy Savings Assistance Program.

The Energy Savings Assistance (ESA) program is designed to help you conserve energy and save money. Income-qualified customers may be eligible to receive energy-efficient appliances at no charge or at a minimal charge. If you qualify, we'll cover the costs of new energy-efficient appliances—including installation.

[Apply Now](#) 



The online application only takes a few minutes to complete and your information will be kept confidential. Once you apply, we will determine your eligibility for the program. If eligible, you will be referred to an authorized contractor in your area.

Already applied?
[Check your enrollment status](#) 

How the Program Works

There are three stages in the ESA program. Each stage is delivered by an SCE approved contractor. Where possible, contractors will provide remote outreach and assessment services.

<h4>Step 1: Qualification and Assessment</h4> <p>To be eligible, you must meet specific household income guidelines. After income qualification, a contractor will do a walk-through of your home to collect information to help SCE determine the potential for installation of one or more appliances or services.</p>	<h4>Step 2: Service Delivery</h4> <p>Installation of appliances and services, such as weatherization, are carried out by approved contractors.</p>	<h4>Step 3: Inspection</h4> <p>An inspection may be performed in your home to see if the contractor has completed the work to meet our quality standards. If the work is not done properly, it will be redone at no cost to you.</p>
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- **Outbound Calls** — SCE continued to leverage CARE’s High Usage customers whose usage was identified as exceeding 400% to 600% (or more) above the baseline. In January, the ESA Program referred approximately 5 of these customers to SCE contractors as leads to enroll these households into the ESA Program and provide energy-saving services. The customers continue to have the choice to enroll through the virtual program or a face-to-face appointment.
- **Inbound Calls** — Customers who call SCE’s customer service center are informed of and referred to the ESA Program. Customers are assigned to a contractor in their service territory. The ESA contractor will then follow up on the lead and contact the customer to assess eligibility and enrollment in the ESA Program.

In the month of January, SCE received approximately 22 ESA related calls from interested customers.

SCE continues to offer income qualified Customer Emergency Protections. When a customer contacts SCE to self-identify as being impacted as a result of a disaster occurring in SCE's service territory, which can be a fire, earthquake, storm, heat wave, etc. SCE educates customers about the ESA program and, if interested, SCE can deploy an ESA contractor to their home to confirm ESA Program qualification and assist in the enrollment process. In the month of January, SCE received approximately 2 calls of this nature and referred the customer lead to a contractor for enrollment and assessment scheduling.

- **Live CARE Call Campaign** — SCE has been meeting with the other statewide IOUs to simultaneously conduct a coordinated six-month outbound call pilot for “attempted but failed” Post-Enrollment Verification (PEV) households. These meetings have allowed the IOUs to discuss operational workflows and reporting requirements. The Outbound PEV Pilot launched on June 1, 2022.

Community Outreach & Engagement

ESA Program contractors participate in a variety of community events to interact with customers and inform them about the ESA program and other low-income programs available to them. These events help increase ESA enrollments, and ESA contractors will also assist customers in completing the enrollment process during the events. The ESA Program and its contractors did not attend any in-person events in the month of January.

SCE's Income Qualified Programs (IQP) and Foodservice Technology Center (FTC)⁵ groups are continuing to partner with the West San Gabriel Valley Boys and Girls Club to which SCE had provided over 1000 meals to prevent food waste and help families who are experiencing food scarcity. In addition to providing meals, IQP informational flyers were provided to potential income-qualified program participants.

CBO Activities

Refer to CARE *Sections 2.2.1* and *2.2.2*.

Multicultural Outreach

No activity this month.

Other Customer Engagement Efforts

No activity this month.

⁵ FTC conducts energy-efficiency studies and demonstrations related to commercial foodservice equipment and technologies for restaurants and foodservice facilities.

1.2.3 Managing Energy Use

SCE's contractors' Program Representatives continue to review the ESA Program Customer Energy Education and Resource Guide with each program enrollee at the time of in-home or virtual enrollment. This Energy Education focuses on no-cost actions that low-income customers can take to save energy and reduce their bills. Included in this education is instruction on how to sign up for My Account, which provides them with additional time- and money-saving tools and opportunities to participate in residential energy efficiency rebate programs.

1.2.4 Services to Reduce Energy Bill

The ESA program training and energy education materials were updated to include information on new programs such as the Arrearage Management Plan (AMP) and other assistance programs. Updated assistance program brochures have been made available to ESA contractors to utilize in their enrollment activities. ESA contractors encourage customers to visit <https://www.sce.com/residential/assistance> to learn about all the programs that SCE has available to assist them with most financial obstacles they may be facing. ESA contractors act as a communication channel to customers, informing them of the benefits and resources available through SCE, state, and local programs.

1.2.5 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What were the results in terms of new enrollments?

Currently, SCE does not have any projects to leverage with the California Department of Community Services & Development (CSD). Even with changes in measure eligibility and feasibility, no projects have been identified for reimbursement.

1.3 Workforce Education & Training (WE&T)

1.3.1 Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

SCE contracts with various local private contractors (LPCs), CBOs, and FBOs to provide ESA program services. Many of the organizations are in low-income and disadvantaged communities.

In January 2023 approximately 482 individuals from these organizations are working in support of SCE's ESA Program. As of January 31, 2023, SCE has approximately 65 active Program Representatives supporting virtual (not in-person) enrollment and assessment activities.

Due to low system usage, the CBT Learning System was sunset at the expiration of the current contract on December 12, 2022.

SCE continues to encourage ESA Contractors to take advantage of Workforce Education & Training Resources. SCE's Energy Education Centers (EEC) located in Irwindale and Tulare, CA offer a wide range of low-cost and free resources for ESA contractors. In January 2023, EEC calendars continued to be shared with all ESA Contractors and Vendors; all were encouraged to take advantage of the free and low-cost offerings that were being made available.

In January 2023 SCE coordinated training with TECH CA; this training will in partnership with TECH Clean California and will provide training on Heat Pump Water Heaters (HPWH) to help advance the state's mission to achieve carbon neutrality by 2045 while also assisting SCE's network of contractors learn new and valuable job skills that they can immediately put into practice. The January 12, 2023, session was conducted in Irwindale, CA with 35 people participating.

We will continue to utilize SCE's local WE&T Integrated Energy Education & Training subprogram as a valuable resource to develop curriculum tailored to supporting ESA contractors. Additionally, SCE will coordinate with the Technical Upskill Trainings WE&T sub program to provide opportunities for incumbent workers in energy efficiency related jobs/careers. In conjunction with these efforts, SCE will engage with our partners at Pacific Gas and Electric (PG&E) to explore the SW Energize Careers subprogram that aims to create a diverse and representational energy workforce; the Energize Careers Program provides holistic services to support disadvantaged workers through technical training, job placement, and wrap-around service support.

1.4 Studies and Pilots

1.4.1 ESA Program Studies

2022 Low Income Needs Assessment (LINA) Study

The statewide Low Income Needs Assessment (“2022 LINA Study”) is a statewide study project-managed by SCE. The contractor hired to conduct the study is Evergreen Economics. The objective of the 2022 LINA Study was to better understand the needs of low-income renters. The study was completed in December. The final report and appendices are available on both the California Measurement Advisory Council (CALMAC) site and the CPUC’s PDA

[2022 LINA Appendicies 120922 FINAL \(calmac.org\)](#)

[2022 LINA Report 120922 FINAL \(calmac.org\)](#)

ESA/CARE Categorical Study

The statewide Categorical Study will examine the relative alignment of the means-tested programs currently used as proxies for low income to enable enrollment in ESA, CARE and FERA. The study will also examine other programs and the potential of the programs to facilitate automatic enrollment in the income qualified programs. San Diego Gas and Electric (SDG&E) is the contract manager for the study. During January 2023, the consultant continued to categorize programs based on their overall alignment across 4 main areas. The consultant also drafted a memo outlining their approach and rationale as well as summarizing programs and the work to date. This information was shared with the study working group. The memo is expected to be used as framework for the final report. The consultant expects to provide draft results for review in Q1 2023.

ESA Multifamily CAM Process Evaluation

The ESA MF CAM Process Evaluation is a statewide evaluation contract managed by PG&E. The study was conducted by Resource Innovations, Inc. The objectives of the study include: (1) assess the relative effectiveness of the IOU’s MF CAM outreach and implementation strategies; (2) identify what data currently exists and may be needed to facilitate a reliable evaluation of program impacts; and (3) inform future program designs targeting the low-income MF customer segment. The study was completed in September 2022. A public workshop was held on September 7, 2022, to present the findings. The final report was posted to CALMAC and Energy Division’s public documents area (PDA) in October 2022.

1.4.2 ESA BE Program Pilots

ESA Pilot Plus and Pilot Deep

As of December 20, 2022, the pilot is fully launched and underway. The implementer is in the process of finalizing the application and process and will be scheduling appointments with customers to commence the enrollment process.

ESA Building Electrification (BE) Pilot

As of January 2023, the BE Pilot implementer has prepared and scheduled training for early next month. In addition, SCE has collaborated with the implementer to modify the target list of customers for the enrollment in the BE Pilot. Customer outreach is scheduled to start after training has been completed.

ESA Clean Energy Homes (CEH) Pilot

SCE finalized the contract for the 3rd party selected to implement the CEH Pilot. A Notice to Proceed from the Association for Energy Affordability was issued on December 2, 2022. The implementer is proceeding with planning and working toward implementation.

2 CARE EXECUTIVE SUMMARY

The CARE program is a low-income energy rate program that provides a monthly discount to qualifying households in SCE’s service territory. To qualify for CARE, household income must be at or below the 200% Federal Poverty Guidelines. Through CARE, customers can save 30%-35% a month on their electric bill. Income-qualified customers include residential single-family households, customers in sub-metered residential facilities, nonprofit group living facilities, agricultural employee housing facilities, and migrant housing farm workers.

2.1 CARE Program Summary

2.1.1 Please provide CARE Program summary costs.

CARE Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2023 Budget Spent
Outreach	\$ 3,788,556	\$ 84,739	2%
Processing / Certification Recertification	\$ 1,571,943	\$ 164,457	10%
Post Enrollment Verification	\$ 496,403	\$ 17,166	3%
IT Programming	\$ 570,000	\$ -	0%
Pilots	\$-	\$ -	0%
CHANGES Program	\$ 525,000	\$ 36,412	7%
Studies	\$ 81,000	\$ 9,677	12%
Regulatory Compliance	\$ 582,694	\$ 5,255	1%
General Administration	\$ 1,377,006	\$ 96,627	7%
CPUC Energy Division	\$ 135,625	\$ 16,554	12%
Total Expenses	\$ 9,128,227	\$ 430,888	5%
Subsidies and Benefits	\$ 409,564,225	\$ 52,733,809	13%
Total Program Costs & Discounts	\$ 418,692,452	\$ 53,164,697	13%

2.1.2 Provide the CARE Program enrollment rate to date.

CARE Enrollment		
Participants Enrolled	Eligible Participants⁶	Enrollment Rate
1,157,921	1,276,922	91%

2.2 Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility’s behalf.

The CARE and Family Electric Rate Assistance (FERA) outreach efforts and communications to SCE’s in-language and underpenetrated areas continue to be a priority. SCE’s CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, and Business Solutions. SCE also conducts external outreach efforts with various chambers, foundations, faith-based and community-based organizations in different activities that target SCE’s hard-to-reach customer base.

SCE continues to provide all customers who contact SCE’s Customer Contact Center (CCC) to request payment arrangements the opportunity to sign up for CARE/FERA immediately.

SCE marketing approach was to distinguish CARE and FERA customers by having noticeable differences in the campaign, understanding the demographics and target audience for each program, and tailoring the marketing to the specific groups. Currently, SCE is engaging customers in multiple channels to match the customer’s preferred way to communicate, either via social media, text message campaigns, direct mail, email, sce.com, webinars, community-based organizations, and banner ads in applications.


Direct Marketing

Email & Direct Mail

SCE targets customers that may be eligible for and benefit from income-qualified programs. CARE customers can receive an average of 30% off their bills. In December, approximately 96,816 e-mails were sent out for CARE and approximately 99,093 direct mail pieces were sent to potential CARE applicants. See an illustration of a sample marketing piece below.

⁶ On February 14, 2022, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE Eligible Customers and Related Information. This number reflects estimates of SCE’s CARE Eligible Participants for 2022, as reflected in filing A. 19-11-003, et al., Annual CARE Eligibility Estimates.

Sample CARE Marketing Piece



«Date»

«Customer Name»
«Mailing Address »
«City, State Zip+4»
«BAR CODE»



**YOU COULD SAVE AN
AVERAGE OF \$33 ON YOUR
MONTHLY ENERGY BILL**

Help for Couples and Households of Two or More

At Southern California Edison (SCE), we understand household expenses can add up quickly. That's why, last year, we helped customers save an average of \$33 a month on their electricity bills when they enrolled in the **California Alternate Rates for Energy (CARE)** program.¹ That's money that can be used toward other important things in life, such as saving for the future or sharing experiences with loved ones.

Lower your electric bill by up to 30%.

With CARE, you'll receive up to a 30% discount on your electric bill each month. Qualifying for CARE depends on household income and household size (see chart at right). Or, you may qualify if anyone in your household participates in one of the public assistance programs shown on the enclosed application.

Applying is fast and simple.

It takes just two minutes to complete and return the enclosed application in the postage-paid envelope provided. Or, if you prefer, apply online at sce.com/care.

Did you know?
SCE and the State of California offer more ways to save or receive bill assistance. The following programs may be beneficial to you.

FERA

Don't qualify for CARE? Our **Family Electric Rate Assistance (FERA)** program can help eligible households of three or more receive an 18% discount on electric bills. Apply for FERA at sce.com/fera.

AMP

Customers enrolled in our CARE/FERA programs with qualifying past-due bills may be able to participate in our **Arrearage Management Plan (AMP)**. AMP will forgive **up to \$8,000** in eligible late payments. Apply for AMP at sce.com/amp.

Maximum Household Income
Effective June 1, 2021

Persons in Household	Total Combined Annual Income ¹
1 – 2	Up to \$34,840
3	Up to \$43,920
4	Up to \$53,000
5	Up to \$62,080
6	Up to \$71,160
7	Up to \$80,240
8	Up to \$89,320
Each additional person	\$9,080

¹ Current gross (before taxes) household income from all sources. Households of three or more persons with higher incomes that do not qualify for CARE, may qualify for the Family Electric Rate Assistance program.

Our Commitment to Customers

SCE offers many cost-saving programs and payment-plan options that are secure, accessible, and easy to understand. Applying for programs does not affect the immigration status of you or anyone in your household. Learn more at sce.com/findsupport.

California Lifeline is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit californialifeline.com.

California Emerging Technology Fund (CETF) provides eligible households with low-cost internet and computers. Find out how at everyoneon.org/getconnected or call **1-866-519-8655**.

¹ Southern California Edison Companies (U338-E) Low Income Annual Report for Program Year 2020

Income qualified programs are funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Programs are subject to change without notice. Terms and conditions apply.

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Internal Outreach

SCE's CCC continues using various methods to directly enroll customers in the CARE program during incoming calls to the center. CARE is offered on all new customer turn-on requests and/or when a customer expresses a need for help with their bill or has expressed financial hardship. CARE representatives will first offer to take the enrollment over the phone or if requested by the customer, be directly transferred to the Interactive Voice Response (IVR) system. The IVR allows customers who prefer a self-service phone option to enroll. Additionally, if requested, the Customer Service Representative may alternately send a paper Rate Discount Application to the customer. These enrollment options provide


customers with choices and maximizes their opportunity to enroll in the CARE program.

SCE.com Website

SCE provides information on programs and services for income-eligible customers and those experiencing financial hardship. Customers can utilize self-service and enroll into various programs on sce.com. Customers may also find additional resources and assistance beyond SCE/IOU programs. SCE continually updates sce.com/billhelp and sce.com/findsupport to include information for SCE and non-SCE assistance programs. Landing pages include program descriptions and direct links to external organizations' websites for more information and/or enrollment. Assistance programs include, but are not limited to, the Low-Income Home Energy Assistance Program (LIHEAP); the CA COVID-19 Rental Assistance Program / Emergency Renters Assistance Program; California LifeLine; County 2-1-1; as well as low-cost solar options through GRID Alternatives. As required by the Joint Stipulation approved through the Income Qualified Programs Final Decision A.19-11-003, a web link and contact information for the California Emerging Technology Fund's (CETF) affordable broadband and computers offer has been updated on sce.com/billhelp which directs customers to everyoneon.org/getconnected

An illustration of the Billing Assistance Programs page on sce.com appears below.

SCE.com Billing Assistance Programs Page

Q SearchLog In / Register

Quick Services ▲

Your Home —

- Demand Response
- Rebates, Incentives & Saving Tips
- Help Paying Your Bill** —
- CARE/FERA Discounted Rates
- One-Time Bill Assistance
- Energy Savings Assistance Program
- Medical Baseline Allowance
- Home Efficiency Guide ▲
- Electric Vehicles ▲
- Generating Your Own Power ▲
- Rates ▲
- Energy Education Centers ▲

Your Business ▲

Customer Support ▲

Partners & Vendors ▲

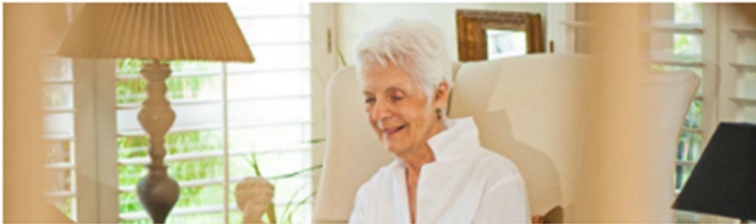
Outage Center ▲

Safety ▲

Wildfire Safety ▲

Bill Assistance Programs

[Home](#) > [Your Home](#) > [Help Paying Your Bill](#)



Need Time to Pay Your Bill?

If you are having trouble paying your bill, we encourage you to learn more about our [long-term assistance options](#).

If you have lost your job recently or your income has changed, you may also qualify for a reduced energy rate through our [CARE or FERA programs](#).

12-month Payment Arrangements Plan

Residential customers with a past due balance may qualify for a 12-month repayment plan. Call us at [1-800-655-4555](tel:1-800-655-4555) for more information.

On-going Bill Support

You may be eligible for a discount on your monthly bill through the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs.

[Learn More >](#)

1-Time Assistance

Need a little extra help this month? The Energy Assistance Fund provides up to \$300 to eligible customers once a year. You can participate by applying for assistance or make a donation.

[Learn More >](#)

Free Upgrades

We can help you save over time through the Energy Savings Assistance Program. If you're eligible, we'll cover the cost of efficient new appliances and installation.

[Learn More >](#)

Energy Management Center

Manage your energy use with Smart products, programs and tools by visiting the Energy Management Center.

[Learn More >](#)

Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP is a federally funded program aimed to assist low-income households that pay a high portion of their income to meet their energy needs. LIHEAP is funded by the U.S. Department of Health and Human Services, Administration for Children and Families, Office of Community Services.

[Learn More >](#)

COVID-19 Rent Relief

COVID-19 Rent Relief will help income-eligible households pay rent and utilities.

[Learn More >](#)

Low-Cost Internet and Computers

You may be eligible for low-cost internet and computers.

Learn more at everyoneon.org/getconnected or call [\(866\) 519-8655](tel:866-519-8655).

Experiencing Financial Hardship?

If you're a renter who has experienced financial hardship as a result of COVID-19 and meets income guidelines, you may be eligible for rent and utility bill assistance. Depending on where you live, you may apply to the program administered in your community.

SCE continues to improve communications with customers to increase awareness of all assistance programs.

Leveraging Current Partnerships

SCE continues to leverage its network of CBOs and FBOs to promote the CARE/FERA Programs. SCE instructed its network of agencies to promote the increase of customer outreach by way of email and telephone. This outreach includes educating customers on the number of ways to enroll in the CARE/FERA program, including utilizing SCE's website and the CCC whereby customers can instantly enroll in the programs and receive CARE/FERA discounts within the current bill cycle. SCE is making efforts to reach different segments of potential income-qualified customers and customers in need by working more extensively with CBOs. These CBOs may focus on segments such as refugees, veterans, religions, homeless prevention, family outreach and assistance, and food banks.

Capitation Fee Program

The CARE/FERA Capitation Fee Program team is continuing its efforts to engage existing Capitation Agencies while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies that were previously inactive. In 2022, SCE has begun recruiting dedicated FERA Capitation Agencies in order to bolster FERA enrollments.

SCE currently has 67 CARE/FERA Capitation Agencies which help income-qualified customers gain assistance through the CARE and FERA programs. In January, capitation contractors and outbound calling efforts successfully enrolled 184 new customers in the CARE/FERA Program.⁷ Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE Program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based virtual outreach events and fairs.

⁷ The figure for new enrollees in the CARE/FERA program will be entered once the data is obtained and this will be corrected in an amendment.

2.2.2 Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF) program, an income-qualified program that helps residential households pay their electric bills. In January, 238 customers who received EAF grants were enrolled in CARE. EAF is funded through voluntary donations from SCE employees, shareholders, and customers. EAF partners with the United Way of Greater Los Angeles and 80+ community-based organizations to process EAF assistance requests and applications.

SCE utilizes social media such as Facebook and Instagram to promote EAF as well as inform customers on how to apply for grants.

SCE coordinates CARE enrollment with other income-qualified programs, such as ESA, LIHEAP, SoCalGas and certain water utilities. ESA participants are automatically enrolled in CARE each month. As described in this report, the CARE Program continuously makes efforts to integrate messaging with the ESA Program at outreach events, through communications, and through marketing campaigns that inform attendees about the ESA and CARE programs available to qualifying customers.

Community Outreach & Engagement

SCE increased its collaboration with CBOs. SCE shared information with CBOs which in turn shared it with their constituents. The resources include information for rates, wildfire and emergency preparedness, CARE/FERA/ESA, and Medical Baseline Allowance.

2.3 CARE Recertification Complaints

2.3.1 Report the number of customer complaints received (formal or informal, however, and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.

During January 2023, SCE received six recertification complaints. Four complaints were related to delays in recertification processing with one being resolved with an account correction and retroactive credit. One complaint was related to an account change from landlord to tenant and was resolved by contacting the customer who clarified the name change with no further action required. The final, open complaint is a request for general assistance in completing recertification; the customer will be contacted to receive the requested assistance.

2.4 Miscellaneous

CPUC Resolution M-4835 and D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are

mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster.

Per Resolution M-3835 and D.19-07-015, the following table shows a list of affected counties currently under emergency protections.

Date of Proclamation	Disaster Name	Affected County
8/31/2022	Fairview Fire	Riverside
9/16/2022	Tropical Storm Kay	Multiple Counties
11/19/2022	Route Fire	Los Angeles
1/4/2023	Winter Storms	Multiple Counties

Recertification Extensions

SCE identified that our new SAP-based customer service system cannot initiate more than 4,500 recertification requests per day or risk potential system failures which would result in recertification requests not being mailed. To ensure all customers receive their recertification requests, the system will issue the first 4,500 requests and extend the due dates for the additional recertifications to a day that has a lower volume of requests.

See the following table for an example:

Sample of Recertification Extension Methodology

Current Recert Date	Batch Date (RECERT Date 90 days) 2021	Current Count of Records	Extra/Less than optimum (#4500)	RECERT date Move-to	Move Ahead Days	Remarks	Expected New count
1/7/2022	9-Oct	6784	-2284	1/10/2022	3	Move to 10-Jan	4500
1/8/2022	10-Oct	6475	-1975	1/11/2022	3	Move to 11-Jan	4500
1/9/2022	11-Oct	6162	-1662	1/17/2022	8	Move to 17-Jan	4500
1/10/2022	12-Oct	1464	3036	N/A	N/A	N/A	3748
1/11/2022	13-Oct	518	3982	N/A	N/A	N/A	2493

2.5 Pilots and Studies

2.5.1 CARE Program Studies

2022 Low Income Needs Assessment (LINA) Study

The statewide Low Income Needs Assessment (“2022 LINA Study”) is a statewide study project-managed by SCE. The contractor hired to conduct the study is Evergreen Economics. The objective of the 2022 LINA Study is to better understand the needs of low-income renters. In terms of status, the research plan was finalized in March 2021. Since then, a market characterization has been conducted based on current census data, interviews with CBOs and contractors were conducted, the data collection sampling plan was finalized, and data collection instruments have been

developed. The project was completed as of December 9 and the final report and appendices are available on the CALMAC website as well as the CPUC's PDA

[2022 LINA Appendicies 120922 FINAL \(calmac.org\)](#)

[2022 LINA Report 120922 FINAL \(calmac.org\)](#)

ESA/CARE Categorical Study

The statewide Categorical Study will examine the relative alignment of the means-tested programs currently used as proxies for low income to enable enrollment in ESA, CARE and FERA. The study will also examine other programs and the potential of the programs to facilitate automatic enrollment in the income qualified programs. SDG&E is the contract manager for the study. During January 2023, the consultant continued to categorize programs based on their overall alignment across various criteria such as documentation of eligibility, unit of qualification, income level and routes to qualification. The consultant also drafted a memo outlining their approach and rationale as well as summarizing programs and the work to date. This information was shared with the study working group. The memo is expected to be used as framework for final report. The consultant expects to provide draft results for review in Q1 2023.

CARE CHANGES Evaluation

The CHANGES program will have two evaluations during the program cycle. The CPUC's Customer Affairs division is leading the evaluation with assistance from Energy Division staff. PG&E is managing the contract on behalf of the four IOUs and the CPUC. The current evaluation is being conducted by Opinion Dynamics. During January 2023 the consultant continued to survey participating customers. In addition, they began to draft the final report. Other study activities including an assessment of CBO data gaps and population and cost-benefit analysis are expected during Q1 2023.

2.5.2 CARE Program Pilot (Outbound PEV Pilot)

SCE has been meeting with the other statewide IOUs to simultaneously conduct a coordinated nine-month outbound call pilot for "attempted but failed" Post-Enrollment Verification (PEV) households. These meetings have allowed the IOUs to discuss operational workflows and reporting requirements. The Outbound PEV Pilot launched on June 1, 2022^t. An SCE representative is calling customers who have submitted incomplete verification documentation sets to inform them of what they need to complete the request and answer any questions the customer may have.

3 FERA EXECUTIVE SUMMARY

3.1 FERA Program Summary

The FERA program is a low-income energy rate program that provides a monthly discount to qualifying households in SCE’s service territory. To qualify for FERA, households of three or more must have income above 200% of the Federal Poverty Guidelines and be at or below 250% of the Federal Poverty Guidelines. Through FERA, customers can save about 18% a month on their electric bill. Income qualified customers include residential single-family households and customers in sub-metered residential facilities.

Please provide FERA Program summary costs.

The following table provides the FERA budget ad expenses by category.⁸

FERA Budget Categories	Authorized Budget	Expenses Year-to-Date	% of 2022 Budget Spent
Outreach	\$729,765	\$(19)	0%
Processing / Certification Re-certification	\$392,986	\$5,400	1%
Post Enrollment Verification	\$124,101	\$899	1%
IT Programming	\$30,000	\$-	0%
Pilot(s)	\$-	\$-	0%
Studies	\$54,000	\$-	0%
Regulatory Compliance	\$18,797	\$-	0%
General Administration	\$44,420	\$731	2%
CPUC Energy Division	\$4,375	\$-	0%
Total Expenses	\$1,398,444	\$7,012	0%
Subsidies and Benefits	\$37,353,692	\$855,383	2%
Total Program Costs & Discounts	\$38,752,136	\$862,394	2%

Provide the FERA Program enrollment rate to date.

FERA Enrollment		
Participants Enrolled	Eligible Participants	Enrollment Rate
26,023	221,674	12%

3.2 Outreach

⁸ FERA budget reflects what was authorized in D.21-06-015 at 472, OP 1.

3.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

The CARE and FERA outreach efforts and communications to SCE's in-language and underpenetrated areas continue to be a priority. SCE's CARE/FERA programs partner with internal departments such as Local Public Affairs (LPA), Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, and Business Solutions. SCE also conducts external outreach efforts with various chambers, foundations, faith-based and community-based organizations in different activities that target SCE's hard-to-reach customer base.

SCE continues to provide all customers who contact SCE's Customer Contact Center (CCC) to request payment arrangements the opportunity to sign up for CARE/FERA immediately.

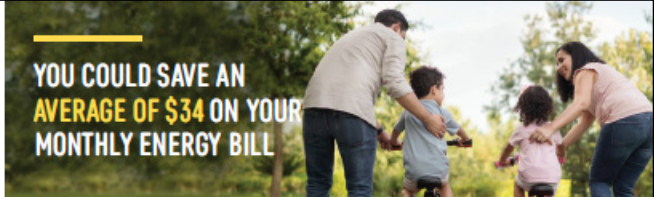
SCE marketing effort distinguishes CARE and FERA customers by having noticeable differences in the campaign, understanding the demographics and target audience for each program, and tailoring the marketing to the specific groups. SCE is ramping up outreach activities to FERA customers to meet the 50% penetration goal by 2023⁹. This campaign will help target FERA customers in a different way than previous years. SCE will engage customers in multiple channels to fit the customers' preferred way to communicate via social media, text message campaigns, direct mail, email, sce.com, webinars, community-based organizations, and banner ads in applications. SCE will increase its digital communication and email methodology for efficient and effective marketing to grow FERA participation.

Direct Marketing

SCE targets customers who may be eligible for and benefit from income qualified programs. FERA customers can receive an average of 18% off their bill. In December 2022, approximately 48,904 emails were sent out for FERA and approximately 49,599 direct mail pieces were sent to potential FERA applicants. See an illustration of a marketing piece, below.

⁹ D.21-06-015, OP 24.

FERA Marketing Piece



«Date»

«Customer Name»
 «Mailing Address »
 «City, State Zip+4»
 «BAR CODE»

Help for Families and Households of Three or More

At Southern California Edison (SCE), we understand household expenses can add up quickly. That's why, last year, we helped customers save an average of \$34 a month on their electricity bills through our **Family Electric Rate Assistance (FERA)** program.¹ That's money that can be saved for the future or used for other household or family needs.

Lower your electric bill by 18% every month.

Once enrolled in FERA, you'll receive a discount of 18% on each monthly bill. Qualifying for FERA depends on household income and household size (see chart at right).

Applying is fast and simple.

It takes just two minutes to complete and return the enclosed application in the postage-paid envelope provided. Or, if you prefer, apply online at sce.com/fera.



Did you know?

SCE and the State of California offer more ways to save or receive bill assistance. The following programs may be beneficial to you.

AMP

Customers enrolled in our CARE/FERA programs with qualifying past-due bills may be able to participate in our **Arrearage Management Plan (AMP)**. AMP will forgive **up to \$8,000** in eligible late payments. Apply for AMP at sce.com/amp.

California Lifeline is a state program that provides discounted home phone and cell phone services to eligible households. To see if you qualify, visit californialifeline.com or call 1-866-272-0349.

California Emerging Technology Fund (CETF) provides eligible households with low-cost internet and computers. Find out how at everyoneon.org/getconnected or call 1-866-519-8655.

Maximum Household Income

Effective June 1, 2022

Persons in Household	Total Combined Annual Income [†]
1 - 2	Not eligible
3	\$46,061 - \$57,575
4	\$55,501 - \$69,375
5	\$64,941 - \$81,175
6	\$74,381 - \$92,975
7	\$83,821 - \$104,775
8	\$93,261 - \$116,575
Each additional person	\$9,440 - \$11,800

[†]Current gross (before taxes) household income from all sources. Households with lower incomes that do not qualify for FERA may qualify for the California Alternate Rates for Energy (CARE) program.

Our Commitment to Customers

SCE offers many cost-saving programs and payment-plan options that are secure, accessible, and easy to understand. Applying for programs does not affect the immigration status of you or anyone in your household. Learn more at sce.com/findsupport.

[†]Estimated savings based on current calculations for Program Year 2021.

Income-qualified programs are funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Programs are subject to change without notice. Terms and conditions apply.

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Community Outreach & Engagement

SCE increased its collaboration with CBO. SCE shared information with CBOs which in turn shared it with their constituents. The resources include information regarding rates, wildfire and emergency preparedness, CARE/FERA/ESA, and the Medical Baseline Allowance program.

FERA Partners (Capitation Agencies)

Capitation Agencies	
ESA Leads	N/A
FERA Enrollments	1
FERA Recertifications	N/A

3.3 FERA Recertification Complaints

3.3.1 Report the number of customer complaints received (formal or informal, however, and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.

There were no FERA recertification complaints for the month of January.

3.4 Pilots and Studies

3.4.1 FERA Program Studies

The statewide Categorical Study is examining alignment of the means-tested programs currently used as proxies for low income to enable enrollment in ESA, CARE and FERA. The study also examines other programs and the potential of the programs to facilitate automatic enrollment in the income qualified programs. SDG&E is the contract manager for the study. During January 2023, the consultant continued to categorize programs based on their overall alignment across various criteria such as documentation of eligibility, unit of qualification, income level and routes to qualification. The consultant also drafted a memo outlining their approach and rationale as well as summarizing programs and the work to date. This information was shared with the study working group. The memo is expected to be used as framework for final report anticipated to be shared in coming months.

3.4.2 FERA Program Pilot

FERA currently has no program pilot underway.

4 APPENDIX A – ESA, CARE, AND FERA PROGRAM TABLES

4.1 ESA Program Summary Expenses

ESA Program - Table 1 - Main Program (SF, MH, MF In-Unit) Expenses

ESA Program - Table 1A – MF In-Unit, MF CAM, MFWB, Pilot(s) and CSD Leveraging Program Expenses

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed (SF, MH, MF In-Unit)

ESA Program - Table 2A - Program Expenses & Energy Savings by Measures Installed (Multifamily Common Area)

ESA Program - Table 2B - Program Expenses & Energy Savings by Measures Installed (Multifamily Whole Building)

ESA Program - Table 2C - Program Expenses & Energy Savings by Measures Installed (Pilot Plus and Pilot Deep)

ESA Program - Table 2D – Program Expenses & Energy Savings by Measures Installed (Building Electrification Pilot)

ESA Program - Table 2E - Program Expenses & Energy Savings by Measures Installed (Clean Energy Homes New Construction Measures)

ESA Program - Table 2F - Program Expenses & Energy Savings by Measures Installed (CSD Leveraging)

ESA Program - Table 3A, 3B, 3C, 3D, 3F, 3G & 3H - Average Bill Savings per Treated Home

ESA Program - Table 4A, 4B, 4C, 4D & 4E – Homes/Buildings Treated

ESA Program - Table 5A, 5B, 5C, 5D, 5E & 5F - Program Customer Summary

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segment Participation/Enrollments

ESA Program – Table 8 – Clean Energy Referral, Leveraging, and Coordination

ESA Program – Table 9 – Tribal Outreach

4.2 CARE Program Tables

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3a & 3b - CARE Post-Enrollment Verification Results (Model & High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for Pilots and Studies

CARE Program - Table 8 - Disadvantage Communities Enrollment Rate

CARE Program - Table 8a - Top 10 Lowest Enrollment Rates

4.3 FERA Program Tables

FERA Program - Table 1 - FERA Overall Program Expenses

FERA Program - Table 2 - FERA Enrollment, Recertification, Attrition, and Penetration

FERA Program - Table 3a & 3b - FERA Post-Enrollment Verification Results (Model & High Usage)

FERA Program - Table 4 - Enrollment by County

FERA Program - Table 5 - Recertification Results

FERA Program - Table 6 - Capitation Contractors

**Energy Savings Assistance Program Table - Summary Expenses
Southern California Edison
Through January 2023**

ESA Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF and MH) [1] [4]	\$ 46,991,319	\$ -	\$ 46,991,319	\$ 1,356,137	\$ -	\$ 1,356,137	\$ 1,356,137	\$ -	\$ 1,356,137	3%	0%	3%
ESA Multifamily In-Unit [2]	\$ 2,708,604	\$ -	\$ 2,708,604	\$ 52,349	\$ -	\$ 52,349	\$ 52,349	\$ -	\$ 52,349	2%	0%	2%
ESA Multifamily Common Area Measures [2]	\$ 1,458,479	\$ -	\$ 1,458,479	\$ 72,104	\$ -	\$ 72,104	\$ 72,104	\$ -	\$ 72,104	5%	0%	5%
ESA Multifamily Whole Building [3]	\$ 4,167,086	\$ -	\$ 4,167,086	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
ESA Pilot Plus and Pilot Deep	\$ 3,884,864	\$ -	\$ 3,884,864	\$ 8,130	\$ -	\$ 8,130	\$ 8,130	\$ -	\$ 8,130	0.2%	0%	0.2%
Building Electrification Retrofit Pilot (SCE Only)	\$ 8,027,056	\$ -	\$ 8,027,056	\$ 10,324	\$ -	\$ 10,324	\$ 10,324	\$ -	\$ 10,324	0.1%	0%	0.1%
Clean Energy Homes New Construction Pilot (SCE Only) [4]	\$ 1,890,000	\$ -	\$ 1,890,000	\$ 6,498	\$ -	\$ 6,498	\$ 6,498	\$ -	\$ 6,498	0.3%	0%	0.3%
CSD Leveraging	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
SASH/MASH Unspent Funds [5]	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
ESA Program TOTAL	\$ 69,127,408	\$ -	\$ 69,127,408	\$ 1,505,542	\$ -	\$ 1,505,542	\$ 1,505,542	\$ -	\$ 1,505,542	2%	0%	2%

[1] Starting in 2023, data shown is for SF and MH only and excludes MF in-unit, which is now shown separately.

[2] Data shown is for January through June 2023. The new MFWB program is scheduled to launch in July 2023.

[3] Data shown is for MFWB, scheduled to launch in July 2023. MFWB budget shown reflects a 10% reduction for IOU Admin.

[4] Reflects the revised budget approved in AL 4664-E, December 15, 2021. Separate AL will be submitted to transfer the difference of the CEH funds to ESA Main Program.

The program incentive budgets will be available until all funds are exhausted or until December 31, 2021, whichever occurs first. Any money unspent and unencumbered on January 1, 2022, shall be used for "cost-effective energy efficiency measures in low-income residential housing that benefit ratepayers," as set forth in Public Utilities Code Section 2852(c)(3). The electric IOUs plan to file a Joint Advice Letter for disposal of unspent funds from the SASH and MASH programs to the ESA Program. Joint IOUs plan to file Advice Letter in Quarter 1 of 2023. After the Advice Letter is filed, budget authorization will be pending per Energy Division disposition of Advice Letter.

**Energy Savings Assistance Program Table 1 - Main (SF, MH, MF In-Unit) Expenses
Southern California Edison
Through January 2023**

Appliances	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Program:												
Energy Efficiency	\$ 38,991,059		\$ 38,991,059									
Appliances			\$ -	\$ 158,799	\$ -	\$ 158,799	\$ 158,799	\$ -	\$ 158,799			
Domestic Hot Water			\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
Enclosure			\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
HVAC			\$ -	\$ 785,746	\$ -	\$ 785,746	\$ 785,746	\$ -	\$ 785,746			
Maintenance			\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
Lighting			\$ -	\$ (993)	\$ -	\$ (993)	\$ (993)	\$ -	\$ (993)			
Miscellaneous			\$ -	\$ 32,763	\$ -	\$ 32,763	\$ 32,763	\$ -	\$ 32,763			
Customer Enrollment			\$ -	\$ 5,026	\$ -	\$ 5,026	\$ 5,026	\$ -	\$ 5,026			
In Home Education			\$ -	\$ 1,300	\$ -	\$ 1,300	\$ 1,300	\$ -	\$ 1,300			
Pilot			\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -			
Energy Efficiency TOTAL	\$ 38,991,059	\$ 38,991,059	\$ 38,991,059	\$ 982,641	\$ -	\$ 982,641	\$ 982,641	\$ -	\$ 982,641	3%		3%
Training Center	\$ 450,488		\$ 450,488	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Workforce Education and Training	\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Inspections	\$ 968,374		\$ 968,374	\$ 9,271	\$ -	\$ 9,271	\$ 9,271	\$ -	\$ 9,271	1%		1%
Marketing and Outreach	\$ 1,988,580		\$ 1,988,580	\$ 59,387	\$ -	\$ 59,387	\$ 59,387	\$ -	\$ 59,387	3%		3%
Studies	\$ 342,500		\$ 342,500	\$ (4,498)	\$ -	\$ (4,498)	\$ (4,498)	\$ -	\$ (4,498)	-1%		-1%
Regulatory Compliance	\$ 791,921		\$ 791,921	\$ 21,729	\$ -	\$ 21,729	\$ 21,729	\$ -	\$ 21,729	3%		3%
General Administration [2]	\$ 6,115,422		\$ 6,115,422	\$ 332,862	\$ -	\$ 332,862	\$ 332,862	\$ -	\$ 332,862	5%		5%
CPUC Energy Division	\$ 51,579		\$ 51,579	\$ 7,095	\$ -	\$ 7,095	\$ 7,095	\$ -	\$ 7,095	14%		14%
SPOC	\$ 171,929		\$ 171,929	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Administration Subtotal	\$ 10,708,864		\$ 10,708,864	\$ 425,845	\$ -	\$ 425,845	\$ 425,845	\$ -	\$ 425,845	4%		4%
TOTAL PROGRAM COSTS	\$ 49,699,923		\$ 49,699,923	\$ 1,408,486	\$ -	\$ 1,408,486	\$ 1,408,486	\$ -	\$ 1,408,486	3%		3%
Funded Outside of ESA Program Budget												
Indirect Costs				\$ 97,281	\$ -	\$ 97,281	\$ 97,281	\$ -	\$ 97,281			
NGAT Costs												

[1] Budget authorized in D.21-06-015, Attachment 1.

[2] General Administration budget includes 10% of MFWB budget for IOU expenses.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1A - MF In-Unit, MF CAM, and MFWB Expenses
Southern California Edison
Through January 2023**

ESA Program Multifamily Whole Building	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Multifamily In-Unit [1]	\$ 2,708,604		\$ 2,708,604	\$ 52,349	\$ -	\$ 52,349	\$ 52,349	\$ -	\$ 52,349	2%		2%
ESA Multifamily Common Area Measures [2]	\$ 1,458,479		\$ 1,458,479	\$ 72,104	\$ -	\$ 72,104	\$ 72,104	\$ -	\$ 72,104	5%		5%
ESA Multifamily Whole Building [3]	\$ 4,167,086		\$ 4,167,086	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
TOTAL	\$ 8,334,169	\$ -	\$ 8,334,169	\$ 124,453	\$ -	\$ 124,453	\$ 124,453	\$ -	\$ 124,453	1%		1%

[1] Expenditures for MF In-Unit by end use is shown on ESA Table 1.

[2] Expenditures for MF Common Area Measures by end use is shown on ESA Table 2A.

[3] Expenditures for MFWB by end use is shown on ESA Table 2B. MFWB Implementation scheduled to occur July, 2023. MFWB budget reflects a 10% reduction for IOU Admin.

Energy Savings Assistance Program Table 1A-1 - Pilot Plus and Pilot Deep Expenses

ESA Pilot Plus and Pilot Deep Program	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Pilot Plus and Pilot Deep Program	\$ 3,884,864		\$ 3,884,864	\$ 8,130	\$ -	\$ 8,130	\$ 8,130	\$ -	\$ 8,130	0.2%		0.2%
TOTAL	\$ 3,884,864	\$ -	\$ 3,884,864	\$ 8,130	\$ -	\$ 8,130	\$ 8,130	\$ -	\$ 8,130	0.2%		0.2%

Expenditures for Pilot Plus and Pilot Deep by end use is shown on ESA Table 2C.

Energy Savings Assistance Program Table 1A-2 - Building Electrification Expenses (SCE Only)

ESA Building Electrification Program	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Building Electrification Program	\$ 8,027,056		\$ 8,027,056	\$ 10,324	\$ -	\$ 10,324	\$ 10,324	\$ -	\$ 10,324	0.1%		0.1%
TOTAL	\$ 8,027,056	\$ -	\$ 8,027,056	\$ 10,324	\$ -	\$ 10,324	\$ 10,324	\$ -	\$ 10,324	0.1%		0.1%

Expenditures for Building Electrification by end use is shown on ESA Table 2D.

Energy Savings Assistance Program Table 1A-3 - Clean Energy Homes Expenses (SCE Only)

ESA Clean Energy Homes Program	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Clean Energy Homes Program	\$ 1,890,000		\$ 1,890,000	\$ 6,498	\$ -	\$ 6,498	\$ 6,498	\$ -	\$ 6,498	0.3%		0.3%
TOTAL	\$ 1,890,000	\$ -	\$ 1,890,000	\$ 6,498	\$ -	\$ 6,498	\$ 6,498	\$ -	\$ 6,498	0.3%		0.3%

Expenditures for Clean Energy Homes by end use is shown on ESA Table 2E.

Energy Savings Assistance Program Table 1A-4 - Leveraging - CSD Expenses

ESA Program Leveraging - CSD	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Program Leveraging - CSD			\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
TOTAL	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%

Expenditures for CSD Leveraging by end use is shown on ESA Table 2F.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Main Program Table 2 (SF, MH, MF In-Unit)
Southern California Edison
Through January 2023

Measures	Plus	Units	ESA Main Program (Summary) Total					Expenses (\$)	% of Expenditure
			Year-To-Date Completed & Expensed Installation						
			Quantity Installed	kWh (4) (Annual)	kW (4) (Annual)	Therms (Annual)			
Appliances									
High Efficiency Clothes Washer	x	Home	-	-	-	-	-	0.0%	
Refrigerator		Home	110	64,252	7.71		157,672	16.0%	
New - Clothes Dryer	NA	Each	-	-	-	-	-	0.0%	
New - Dishwasher	x	Each	-	-	-	-	-	0.0%	
Freezers	x	Each	1	848	0.10		1,126	0.1%	
Domestic Hot Water									
Faucet Aerator		Home	-	-	-	-	-	0.0%	
Other Domestic Hot Water [5]		Home	-	-	-	-	-	0.0%	
Water Heater Tank and Pipe Insulation	x	Home	-	-	-	-	-	0.0%	
Water Heater Repair/Replacement	NA	Home	-	-	-	-	-	0.0%	
Low-Flow Showerhead / Combined Showerhead/TSV [8]		Home	-	-	-	-	-	0.0%	
Heat Pump Water Heater - Electric	x	Each	-	-	-	-	-	0.0%	
Heat Pump Water Heater - Gas	x	Each	-	-	-	-	-	0.0%	
Heat Pump Water Heater - Propane	x	Each	-	-	-	-	-	0.0%	
Thermostatic Tub Spout/Diverter	NA	Each	-	-	-	-	-	0.0%	
Thermostatic Shower Valve		Each	-	-	-	-	-	0.0%	
Thermostatic Shower Valve Combined Showerhead		Each	-	-	-	-	-	0.0%	
New - Solar Water Heating	NA	Home	-	-	-	-	-	0.0%	
Enclosure									
Air Sealing [1]	x	Home	-	-	-	-	-	0.0%	
Caulking	NA	Home	-	-	-	-	-	0.0%	
New - Diagnostic Air Sealing	NA	Home	-	-	-	-	-	0.0%	
Attic Insulation		Home	-	-	-	-	-	0.0%	
New - Attic Insulation CAC NonElect Heat [6]		Home	-	-	-	x	Home	0.0%	
New - Floor Insulation	NA	Home	-	-	-	-	-	0.0%	
HVAC									
Removed - FAU Standing Pilot Conversion	NA	Home	-	-	-	-	-	0.0%	
Furnace Repair/Replacement	NA	Home	-	-	-	-	-	0.0%	
Room A/C Replacement	x	Home	8	(1,190)	(0.18)		7,275	0.7%	
Central A/C Replacement	x	Home	103	34,304	5.15		660,771	68.2%	
Heat Pump Replacement	x	Home	4	4,804	2.16		25,558	2.6%	
New - Heat Pump Replacement - CAC Gas	x	Each	-	-	-	-	-	0.0%	
New - Heat Pump Replacement - CAC Propane	x	Each	-	-	-	-	-	0.0%	
Evaporative Cooler (Replacement)	x	Home	-	-	-	-	-	0.0%	
Evaporative Cooler (Installation)	x	Home	32	17,952	2.69		42,124	4.3%	
Duct Test and Seal [7]	NA	Home	106	-	-	-	20,300	2.1%	
Energy Efficient Fan Control	x	Home	-	-	-	x	Home	0.0%	
New - Prescriptive Duct Sealing	NA	Home	-	-	-	-	-	0.0%	
High Efficiency Forced Air Unit (HE FAU)		Home	-	-	-	-	-	0.0%	
Removed - A/C Time Delay	NA	Home	-	-	-	-	-	0.0%	
Smart Thermostat		Home	69	18,922	-		20,718	2.1%	
New - Portable A/C	x	Each	-	-	-	-	-	0.0%	
New - Wholehouse Fan	NA	Each	-	-	-	-	-	0.0%	
Maintenance									
Furnace Clean and Tune	NA	Home	-	-	-	-	-	0.0%	
Central A/C Tune up	x	Home	-	-	-	-	-	0.0%	
New - Condenser Coil Cleaning	x	Each	-	-	-	-	-	0.0%	
New - Fan Control Adjust	x	Each	-	-	-	-	-	0.0%	
New - Refrigerant Charge Adjustment	x	Each	-	-	-	-	-	0.0%	
New - Evaporator Coil	x	Each	-	-	-	-	-	0.0%	
HVAC Air Filter Service	x	Home	-	-	-	x	Home	0.0%	
New - Evaporative Cooler - Maint Functioning	x	Each	-	-	-	-	-	0.0%	
New - Evaporative Cooler - Maint Non-Functioning	x	Each	-	-	-	-	-	0.0%	
Lighting									
Removed - Interior Hard wired LED fixtures	NA	Each	-	-	-	-	-	0.0%	
Exterior Hard wired LED fixtures		Each	-	-	-	-	-	0.0%	
Removed - LED 1 Torchiere		Each	(12)	(899)	(0.10)		(798)	-0.1%	
Removed - Occupancy Sensor	NA	Each	-	-	-	-	-	0.0%	
Removed - LED Night Light	NA	Each	-	-	-	-	-	0.0%	
LED Reflector Bulbs		Each	-	-	-	-	-	0.0%	
LED A-Lamps		Each	(29)	(1,193)	(0.14)		(195)	0.0%	
Miscellaneous									
Pool Pumps	x	Home	22	21,522	6.67		33,074	3.4%	
Power Strip	NA	Home	-	-	-	-	-	0.0%	
Power Strip Tier II		Each	(5)	(740)	(0.15)		(311)	0.0%	
NEW - Air Purifier	NA	Home	-	-	-	-	-	0.0%	
Cold Storage	NA	Each	-	-	-	-	-	0.0%	
New - Comprehensive Home Health and Safety Check-up	NA	Home	-	-	-	-	-	0.0%	
New - CO and Smoke Alarm	NA	Each	-	-	-	-	-	0.0%	
Pilots									
Customer Enrollment									
ESA Outreach & Assessment		Home	60	-	-		\$ 5,026	0.5%	
ESA In-Home Energy Education		Home	52	-	-		\$ 1,300	0.1%	
Total Savings/Expenditures				158,582	23.91	-	\$ 982,641		
Total Households Weatherized [2]			-						
Households Treated									
- Single Family Households Treated		Home	81						
- Multi-family Households Treated (In-unit)		Home	6						
- Mobile Homes Treated		Home	11						
Total Number of Households Treated [3]		Home	98						
# Eligible Households to be Treated for PY		Home	37,871						
% of Households Treated		%	0.3%						
- Master-Meter Households Treat		Home	4						

ESA Program - Main	Year to Date Expenses		
	Electric	Gas	Total
Administration [9]			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation	\$ 982,641		\$ 982,641
TOTAL ESA Main COSTS	\$ 982,641	\$ -	\$ 982,641

<<Includes measures costs

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home rep

[3] Based on authorized 2023 Program Year budget approved in CPUC decision 21-06-015, June 13, 2021.

[4] Savings are based on DNV/GL Impact Evaluation Program Years 2015-2017 for measures studied by that evaluation. Savings for all other measures are based on SCE or Statewide Work Papers.

[5] Other Domestic Hot Water is Faucet Aerators and Low Flow Showerheads.

[6] Attic insulation for homes not heated by electricity or IOU-provided natural gas. Must have central AC.

[7] SCE performs Duct Test and Seal only as required by Title 24 as part of HVAC replacements. Costs and savings are embedded in the HVAC costs and savings.

[8] Low Flow Showerhead/ Combined Showerhead/TSV includes only low flow showerheads for SCE.

[9] Please see ESA Table 1A

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
 Note: Any measures noted as 'NEW' have been added during the course of this program year.
 Note: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.

Energy Savings Assistance Common Area Measures Program Table 2A
Southern California Edison
Through January 2023

ESA Program - Multifamily Common Area Measures⁵								
Year-To-Date Completed & Expensed Installation								
	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTU/h and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
ESA CAM Measures[1]								
Appliances								
Domestic Hot Water								
Central Boiler**	Cap-kBTU/h	-	-	-	-	-	\$ -	0.0%
Faucet Aerator	Each	-	-	-	-	-	\$ -	0.0%
Pipe Insulation	Home	-	-	-	-	-	\$ -	0.0%
Envelope								
HVAC								
AC Tune-up**	Cap-Tons	-	-	-	-	-	\$ -	0.0%
Furnace Replacement**	Cap-kBTU/h	-	-	-	-	-	\$ -	0.0%
HEAT Pump Split System**	Cap-Tons	-	-	-	-	-	\$ -	0.0%
HEAT Pump Split System	Each	-	-	-	-	-	\$ -	0.0%
Programmable Thermostat	Each	-	-	-	-	-	\$ -	0.0%
Inspection	Each	8					\$ 1,680	2.3%
Lighting								
Exterior LED Fixture	Fixture	5	-	265	-	-	\$ 585	0.8%
Exterior LED Lighting	Fixture	-	-	-	-	-	\$ -	0.0%
Exterior LED Lighting - Pool	Lamp	-	-	-	-	-	\$ -	0.0%
Interior LED Exit Sign	Fixture	-	-	-	-	-	\$ -	0.0%
Interior LED Fixture	Fixture	715	-	16,351	1.90	-	\$ 69,324	96.1%
Interior LED Lighting	KiloLumen	-	-	-	-	-	\$ -	0.0%
Interior LED Screw-in	Lamp	-	-	-	-	-	\$ -	0.0%
Interior TLED Type A Lamps	Lamp	-	-	-	-	-	\$ -	0.0%
Interior TLED Type C Lamps	Lamp	-	-	-	-	-	\$ -	0.0%
Miscellaneous								
Tier-2 Smart Power Strip	Each	-	-	-	-	-	\$ -	0.0%
Variable Speed Pool Pump	Each	-	-	-	-	-	\$ -	0.0%
Enrollment Fees								
Enrollment Fees	Home	1	-	-	-	-	\$ 515	0.7%
Ancillary Services								
Audit ⁴		-	-	-	-	-	\$ -	0.0%
Total								
		729	-	16,616	1.90	-	\$ 72,104	

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated²	8
Subtotal of Master-metered Multifamily Properties Treated	0
Total Number of buildings w/in Properties Treated	8
Total Number of Multifamily Tenant Units w/in Properties Treated³	865

Multifamily Households Treated (In-Unit)	Number
Total Number of households individually treated (in-unit)	245

ESA Program - Multifamily Common Area	Year to Date Expenses		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation	\$ 72,104		\$ 72,104
TOTAL MF CAM COSTS	\$ 72,104	\$ -	\$ 72,104

<<Includes measures costs

[1] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[2] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

[3] All savings are calculated based on SCE or Statewide Work Papers, or proxy values from most recent ESA Program Impact Evaluation for limited instances where no workpapers exist pending results from next impact evaluation including MF CAM measures. This calculation has been amended to reflect the total number of units within the properties treated.

[4] Per D.16-11-022 at p.210, the CPUC imposes a cap of 10% on ESA CAM Initiative funds for administrative activities and a ceiling of 20% for direct implementation non-

[5] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.

* Note: Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Note: Implementation of the MF CAM Initiative AL 3196-E-A_2654-G-A was approved effective 5/30/2018.

** Note: This represents the unit of measure such as Cap Tons and Cap kBTU/h. It is not a count of each measure installed or each home the measure was installed in.

Energy Savings Assistance Program - Multifamily Whole Building (MF CAM, MF In-Unit, WFVB) Table 2B
Southern California Edison
Through January 2023

ESA Program - MFWB								
Year-To-Date Completed & Expensed Installation								
ESA MFWB Measures[1]	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTU/h and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances								
Domestic Hot Water								
Central Boiler**	Cap-kBTU/h	-	-	-	-	-	\$ -	-
Faucet Aerator	Each	-	-	-	-	-	\$ -	-
Pipe Insulator	Home	-	-	-	-	-	\$ -	-
Envelope								
HVAC								
AC Tune-up**	Cap-Tons	-	-	-	-	-	\$ -	-
Furnace Replacement**	Cap-kBTU/h	-	-	-	-	-	\$ -	-
HEAT Pump Split System**	Cap-Tons	-	-	-	-	-	\$ -	-
HEAT Pump Split System	Each	-	-	-	-	-	\$ -	-
Programmable Thermostat	Each	-	-	-	-	-	\$ -	-
Lighting								
Exterior LED Lighting	Fixture	-	-	-	-	-	\$ -	-
Exterior LED Lighting - Pool	Lamp	-	-	-	-	-	\$ -	-
Interior LED Exit Sign	Fixture	-	-	-	-	-	\$ -	-
Interior LED Fixture	Fixture	-	-	-	-	-	\$ -	-
Interior LED Lighting	KiloLumen	-	-	-	-	-	\$ -	-
Interior LED Screw-in	Lamp	-	-	-	-	-	\$ -	-
Interior TLED Type A Lamps	Lamp	-	-	-	-	-	\$ -	-
Interior TLED Type C Lamps	Lamp	-	-	-	-	-	\$ -	-
Miscellaneous								
Tier-2 Smart Power Strip	Each	-	-	-	-	-	\$ -	-
Variable Speed Pool Pump	Each	-	-	-	-	-	\$ -	-
Ancillary Services								
Audit†		-	-	-	-	-	\$ -	-
Total	-	-	-	-	-	-	\$ -	-

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated	0
Subtotal of Master-metered Multifamily Properties Treated	0
Total Number of buildings w/in Properties Treated	0
Total Number of Multifamily Tenant Units w/in Properties Treated†	0

Multifamily Households Treated (In-Unit)	Number
Total Number of households individually treated (in-unit)	0

ESA Program - MFWB	Year to Date Expenses		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL MFWB COSTS	\$ -	\$ -	\$ -

†Includes measures costs

** Note: This represents the unit of measure such as Cap Tons and Cap kBTU/h. It is not a count of each measure installed or each home the measure was installed in.

MFWB Implementation to occur no earlier than July 2023.

Energy Savings Assistance Program Table 2C Pilot Plus and Pilot Deep
Southern California Edison
Through January 2023

Measures	Units	ESA Program - Pilot Plus [1]						Measures	Units	ESA Program - Pilot Deep [1]					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure			Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances								Appliances							
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Domestic Hot Water								Domestic Hot Water							
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Enclosure								Enclosure							
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
HVAC								HVAC							
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
Maintenance								Maintenance							
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
Home	-	-	-	-	-	\$ -	0.0%	Home	-	-	-	-	\$ -	0.0%	
Lighting								Lighting							
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Miscellaneous								Miscellaneous							
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Each	-	-	-	-	-	\$ -	0.0%	Each	-	-	-	-	\$ -	0.0%	
Customer Enrollment								Customer Enrollment							
ESA Outreach & Assessment	Home	-	-	-	-	\$ -	0.0%	ESA Outreach & Assessment	Home	-	-	-	\$ -	0.0%	
ESA In-Home Energy Education	Home	-	-	-	-	\$ -	0.0%	ESA In-Home Energy Education	Home	-	-	-	\$ -	0.0%	
Total Savings/Expenditures								Total Savings/Expenditures							
						\$ -	0.0%						\$ -	0.0%	
Households Treated	Total							Households Treated	Total						
- Single Family Households Treated	Home							- Single Family Households Treated	Home						
- Mobile Homes Treated	Home							- Mobile Homes Treated	Home						
Total Number of Households Treated	Home							Total Number of Households Treated	Home						

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL Pilot Plus and Pilot Deep COSTS	\$ -	\$ -	\$ -

<<Includes measures costs

[1] As of Jan 2023, Pilot Plus/Pilot Deep has not commenced installation activities. Marketing and outreach activities have commenced as of
 Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
 Note: IOUs - If there are new measures that are approved through the ESA Working Group, mark in column A as such to indicate that it is a new measure.

**Energy Savings Assistance Program Table 2D
Southern California Edison
Through January 2023**

Measures	Units	ESA Program - Building Electrification Retrofit Pilot [1][4]					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances							
Electric Dryer	Each	-	-	-	-	\$ -	0.0%
Heat Pump Dryer	Each	-	-	-	-	\$ -	0.0%
Induction Cooktop	Each	-	-	-	-	\$ -	0.0%
Induction Range	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water							
Heat Pump Water Heater	Each	-	-	-	-	\$ -	0.0%
Enclosure							
Attic Insulation	Home	-	-	-	-	\$ -	0.0%
HVAC							
Heat Pump HVAC	Each	-	-	-	-	\$ -	0.0%
Duct Seal	Each	-	-	-	-	\$ -	0.0%
Smart Thermostat	Each	-	-	-	-	\$ -	0.0%
Miscellaneous [2]							
Minor Home Repair	Home	-	-	-	-	\$ -	0.0%
Carbon Monoxide/Smoke Alarm	Each	-	-	-	-	\$ -	0.0%
Electric Panel	Each	-	-	-	-	\$ -	0.0%
Electric Sub-Panel	Each	-	-	-	-	\$ -	0.0%
Electrical Circuit Run	Each	-	-	-	-	\$ -	0.0%
Induction Cookware	Home	-	-	-	-	\$ -	0.0%
Customer Enrollment							
Energy Assessment	Home	-	-	-	-	\$ -	0.0%
Total Savings/Expenditures			-	-	-	\$ -	0.0%
Households Treated							
	Total						
Single Family Households Treated	Home						
Estimated Avg. Annual Bill Savings Treated [3]	Home						

ESA Program - Building Electrification	Year to Date Expenses		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL Building Electrification COSTS	\$ -	\$ -	\$ -

<<Includes measures costs

[1] The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits and building permits.
[2] These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.
[3] Estimated average annual bill savings will be calculated prior to participation and must not increase total energy costs.
[4] No activity due to program launch date of Jan 2023.

**Energy Savings Assistance Program Table 2E
Southern California Edison
Through January 2023**

Measures	Units	ESA Program - Clean Energy Homes New Construction Pilot [1]			
		Year-To-Date Completed & Expensed Installation			
		Quantity	Avoided (CO ₂ e) emissions	Incentives Paid (\$)	% of Expenditure
Education and Outreach					
Direct Outreach (Developers and Owners)	Each	-	N/A	\$ -	0.0%
Educational Webinars	Each	-	N/A	\$ -	0.0%
Technical Design Assistance (Reserved)					
Single-Family Homes	Each	-	-	\$ -	0.0%
Multifamily Properties	Each	-	-	\$ -	0.0%
• Buildings	Each				
• No. of Dwelling Units	Each	-	-	\$ -	0.0%
Technical Design Assistance (In Process)					
Single-Family Homes	Home	-	-	\$ -	0.0%
Multifamily Properties	Each	-	-	\$ -	0.0%
• Buildings	Each	-	-	\$ -	0.0%
• No. of Dwelling Units	Each	-	-	\$ -	0.0%
Technical Design Assistance (Completed)					
Single-Family Homes	Each				
Multifamily Properties	Each	-	-	\$ -	0.0%
• Buildings	Each	-	-	\$ -	0.0%
• No. of Dwelling Units					
	Home	-		\$ -	0.0%
	Home	-		\$ -	0.0%
Total Savings/Expenditures			-	\$ -	0.0%
Households Treated					
	Total				
- Single Family Households Treated	Home				
- Multifamily Dwelling Units Treated	Home				
Total Number of Households Treated	Home				

ESA Program - Clean Energy Homes	Year to Date Expenses		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
TOTAL Clean Energy Homes COSTS	\$ -	\$ -	\$ -

<<Includes measures costs

[1] No activity due to CEH program launch date of mid April.

**Energy Savings Assistance Program Table 2F
Southern California Edison
Through January 2023**

Measures	Plus	Units	ESA Program - CSD Leveraging						
			Year-To-Date Completed & Expensed Installation						
			Quantity Installed	kWh [3] (Annual)	kW [3] (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
Appliances									
High Efficiency Clothes Washer	x	Home							
Refrigerator		Home							
New - Clothes Dryer	NA	Each							
New - Dishwasher	X	Each							
Freezers	X	Each							
Domestic Hot Water									
Faucet Aerator		Home							
Other Domestic Hot Water		Home							
Water Heater Tank and Pipe Insulation [4]	x	Home							
Water Heater Repair/Replacement	NA	Home							
Low-Flow Showerhead / Combined Showerhead/TSV [7]	NA	Home							
Heat Pump Water Heater - Electric	x	Each							
Heat Pump Water Heater - Gas	x	Each							
Heat Pump Water Heater - Propane	x	Each							
Thermostatic Tub Spout/Diverter	NA	Each							
Thermostatic Shower Valve		Each							
Thermostatic Shower Valve Combined Showerhead		Each							
New - Solar Water Heating	NA								
Enclosure									
Air Sealing [1]	x	Home							
Caulking	NA	Home							
New - Diagnostic Air Sealing	NA	Home							
Attic Insulation	x	Home							
Attic Insulation CAC NonElect Heat [5]	x	Home							
New - Floor Insulation	NA	Home							
HVAC									
Removed - FAU Standing Pilot Conversion	NA	Home							
Furnace Repair/Replacement	NA	Home							
Room A/C Replacement	x	Home							
Central A/C Replacement	x	Home							
Heat Pump Replacement	x	Home							
New - Heat Pump Replacement - CAC Gas	x	Each							
New - Heat Pump Replacement - CAC Propane	x	Each							
Evaporative Cooler (Replacement)	x	Home							
Evaporative Cooler (Installation)	x	Home							
Duct Test and Seal [6]	NA	Home							
Energy Efficient Fan Control	x	Home							
New - Prescriptive Duct Sealing	NA	Home							
High Efficiency Forced Air Unit (HE FAU)	NA	Home							
Removed - A/C Time Delay	NA	Home							
Smart Thermostat		Home							
New - Portable A/C	x	Each							
New - Wholehouse Fan	NA	Each							
Maintenance									
Furnace Clean and Tune	NA	Home							
Central A/C Tune up	x	Home							
New - Condenser Coil Cleaning	x	Each							
New - Fan Control Adjust	x	Each							
New - Refrigerant Charge Adjustment	x	Each							
New - Evaporator Coil	x	Each							
HVAC Air Filter Service	x	Home							
New - Evaporative Cooler - Maint Functioning	x	Each							
New - Evaporative Cooler - Maint Non-Functioning	x	Each							
Lighting									
Removed - Interior Hard wired LED fixtures	NA	Each							
Exterior Hard wired LED fixtures		Each							
Removed - LED Torchiere		Each							
Removed - Occupancy Sensor	NA	Each							
Removed - LED Night Light	NA	Each							
LED Reflector Bulbs		Each							
LED A-Lamps		Each							
Miscellaneous									
Pool Pumps	x	Home							
Power Strip	NA	Home							
Power Strip Tier II		Each							
NEW - Air Purifier	NA	Home							
Cold Storage	NA	Each							
New - Comprehensive Home Health and Safety Check-up	NA	Home							
New - CO and Smoke Alarm	NA	Each							
Pilots									
Customer Enrollment									
ESA Outreach & Assessment		Home							
ESA In-Home Energy Education		Home							
Total Savings/Expenditures									
Total Households Weatherized [2]									
CSD MF Tenant Units Treated			Total						
ESA Program - CSD Leveraging			Year to Date Expenses						
			Electric	Gas	Total				
Administration					\$ -				
Direct Implementation (Non-Incentive)					\$ -				
Direct Implementation					\$ -				
TOTAL CSD Leveraging COSTS			\$ -	\$ -	\$ -				

<<Includes measures costs

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.
 Note: Any measures noted as 'NEW' have been added during the course of this program year.
 Note: Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.

**Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average
Bill Savings per Treated Home/Common Area
Southern California Edison
Through January 2023**

Table 3A, ESA Program (SF, MH, MF In-Unit)	
Annual kWh Savings	158,582
Annual Therm Savings	
Lifecycle kWh Savings	1,917,067
Lifecycle Therm Savings	
Current kWh Rate	\$ 0.14
Current Therm Rate	
Average 1st Year Bill Savings / Treated Households	\$ 224.93
Average Lifecycle Bill Savings / Treated Households	\$2,719.11

Table 3B, ESA Program - Multifamily Common Area	
Annual kWh Savings	16,616
Annual Therm Savings	
Lifecycle kWh Savings	3,177
Lifecycle Therm Savings	
Current kWh Rate	\$ 0.14
Current Therm Rate	
Average 1st Year Bill Savings / Treated Property	\$ 288.70
Average Lifecycle Bill Savings / Treated Property	\$ 55.20

Table 3C, ESA Program -Multifamily Whole Building (MF In-Unit, MF CAM, MFWB)	
Annual kWh Savings	-
Annual Therm Savings	-
Lifecycle kWh Savings	-
Lifecycle Therm Savings	-
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

The new MFWB program is scheduled to launch in July 2023.

**Energy Savings Assistance Program Table 4 - Homes/Buildings Treated
Southern California Edison
Through January 2023**

Table 4A, ESA Program (SF, MH, MF In-Unit)						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	0	799	799	0	0	0
Imperial	287	1	288	0	1	1
Inyo	1,607	232	1,839	0	0	0
Kern	20,062	18,672	38,734	0	0	0
Kings	8,824	1,185	10,009	9	0	9
Los Angeles	3,395	651,709	655,104	0	3	3
Madera	0	2	2	0	0	0
Mono	2,886	420	3,306	0	0	0
Orange	0	257,743	257,743	0	1	1
Riverside	93,260	124,229	217,489	2	34	36
San Bernardino	49,540	251,636	301,176	10	20	30
San Diego	1	0	1	0	0	0
Santa Barbara	0	21,161	21,161	0	0	0
Tulare	42,764	20,489	63,253	12	6	18
Ventura	2,948	82,712	85,660	0	0	0
Total	225,574	1,430,990	1,656,564	33	65	98

Table 4B, ESA Program - Multifamily Common Area						
County	Eligible Properties [2]			Properties Treated YTD		
				Rural	Urban	Total
Fresno				0	0	0
Imperial				0	0	0
Inyo				0	0	0
Kern				0	0	0
Kings				0	0	0
Los Angeles				0	3	3
Madera				0	0	0
Mono				0	0	0
Orange				0	2	2
Riverside				0	0	0
San Bernardino				2	0	2
San Diego				0	0	0
Santa Barbara				0	0	0
Tulare				1	0	1
Ventura				0	0	0
Total				3	5	8

Table 4C, ESA Program - Multifamily Whole Building (MF CAM, MF In-Unit, MFWB) [3]						
County	Eligible Properties [2]			Properties Treated YTD		
				Rural	Urban	Total
	-	-	-	-	-	0
	-	-	-	-	-	0
Total				0	0	0

Table 4D, ESA Program - Pilot Plus and Pilot Deep [4]						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
	-	-	-	-	-	-
	-	-	-	-	-	-
Total				0	0	0

Table 4E, ESA Program - CSD Leveraging						
County	Eligible Households			Households Treated YTD		
	Rural [1]	Urban	Total	Rural	Urban	Total
	0	0	0	0	0	0
	0	0	0	0	0	0
Total	0	0	0	0	0	0

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is

[2] There are currently no eligible properties for ESA MF CAM.

[3] MFWB Implementation to occur no earlier than July 2023.

[4] As of Jan 2023, Pilot Plus/Pilot Deep has not commenced installation activities. Marketing and outreach activities have commenced as of 12/20/2022.

**Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary
Southern California Edison
Through January 2023**

Table 5A, ESA Program (SF, MH, MF In-Unit)																
Month	Gas & Electric			Gas Only			Electric Only			Total						
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January								98	158,582	24	98	158,582	24			
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD								98	158,582	24	98	158,582	24			

Table 5B, ESA Program - MF CAM																
Month	Gas & Electric			Gas Only			Electric Only			Total						
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January								8	16,616	2	8	16,616	2			
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD								8	16,616	2	8	16,616	2			

Table 5C, ESA Program - Multifamily Whole Building (MF CAM, MF In-Unit, MFWB)																
Month	Gas & Electric			Gas Only			Electric Only			Total						
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD																

Note: MFWB Implementation to occur no earlier than July 2023.

Table 5D, ESA Program - Pilot Plus and Pilot Deep																
Month	Gas & Electric			Gas Only			Electric Only			Total						
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD																

Note: As of Jan 2023, Pilot Plus/Pilot Deep has not commenced installation activities. Marketing and outreach activities have commenced as of 12/20/2022.

Table 5E, ESA Program - Building Electrification																
Month	Gas & Electric			Gas Only			Electric Only			Total						
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD																

Note: No activity due to program launch date of Jan 2023.

Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies
Southern California Edison
Through January 2023

	Authorized 2021-26 Funding [1]			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses [2]			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
ESA Pilot Plus/Deep Program	\$19,424,318	\$ -	\$ 19,424,318	\$ 8,130	\$ -	\$ 8,130	\$ 8,130	\$ -	\$ 8,130	\$ 302,503	\$ -	\$ 302,503	2%		2%
Building Electrification Retrofit Pilot	\$40,832,693	\$ -	\$ 40,832,693	\$ 10,324	\$ -	\$ 10,324	\$ 10,324	\$ -	\$ 10,324	\$ 163,591	\$ -	\$ 163,591	0%		0%
Clean Energy Homes New Construction Pilot	\$ 8,859,000	\$ -	\$ 8,859,000	\$ 6,498	\$ -	\$ 6,498	\$ 6,498	\$ -	\$ 6,498	\$ 43,796	\$ -	\$ 43,796	0%		0%
Total Pilots	\$69,116,010	\$ -	\$ 69,116,010	\$ 24,952	\$ -	\$ 24,952	\$ 24,952	\$ -	\$ 24,952	\$ 509,890	\$ -	\$ 509,890	1%		1%
Studies															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [3]	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 74,901	\$ -	\$ 74,901	100%		100%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - Statewide CARE-ESA Categorical Study [4]	\$ 22,495	\$ -	\$ 22,495	\$ 9,627	\$ -	\$ 9,627	\$ 9,627	\$ -	\$ 9,627	\$ 9,627	\$ -	\$ 9,627	43%		43%
Load Impact Evaluation Study	\$ 450,000	\$ -	\$ 450,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	\$ 150,000	\$ -	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Rapid Feedback Research and Analysis [5]	\$ 155,000	\$ -	\$ 155,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - Multifamily CAM Process Evaluation [6]	\$ 90,000	\$ -	\$ 90,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	\$ 150,000	\$ -	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Discretionary [5]	\$ 300,000	\$ -	\$ 300,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Total Studies	\$ 1,542,495	\$ -	\$ 1,542,495	\$ 9,627	\$ -	\$ 9,627	\$ 9,627	\$ -	\$ 9,627	\$ 84,528	\$ -	\$ 84,528	5%		5%

[1] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect SCE's 30% allocation among the IOUs. Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.

[2] Some studies cover multiple cycles. Hence this column total reflects the total study spending (as opposed to cycle spending)

[3] Advice letter approved Joint Utilities' 2022 LINA Study for \$500,000. SCE holds the statewide contract for this co-funded study. This report includes ONLY SCE portion of the totals. SCE is cross-billing the other IOUs, but may currently hold more of the total project expense until bills are reconciled. SCE's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets. The 2022 LINA commenced in January 2021. The Joint Utilities would carry

**Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination
Southern California Edison
Through January 2023**

Partner	Brief Description of Effort	# of Referral	# of Leveraging [3]	# of Coordination Efforts	# of Leads	# of Enrollments
SASH [1]	Provides qualified low-income homeowners fixed, up front, capacity-based incentives to help offset the upfront cost of a solar electric system	56	0	NA	40	0
MASH [1]	Provides solar incentives on qualifying affordable housing multifamily dwellings. MASH is the low-income, multifamily component within the California Solar Initiative program.	25	0	NA	0	0
Medical Baseline	Provides eligible enrolled customers with an additional 16.5 kilowatt-hours (kWh) of electricity per day. Provided at the lowest baseline rate, this program helps offset the cost of operating the necessary medical equipment.	NA	NA	NA	3	3
CARE High Usage	Customers whose usage was identified as exceeding 400% to 600% (or more) above the baseline.	NA	NA	NA	19	0
Demand Response - SDP [2]	Residential and non-residential customers participate by allowing SCE to shut down their A/C for up to 6 hours a day during "Energy Events" called during periods of high electricity demand, or emergencies. SCE will supply and install a load control device on your home or central-A/C unit to remotely shut it off during energy events.	8	NA	0	NA	NA
Demand Response - Smart Energy Program (SEP) [2]	Eligible residential customers who own a qualifying Wi-Fi enabled smart thermostat may enroll. During an "energy event," SCE will notify the smart thermostat provider to temporarily adjust the temperature setting on the thermostat up to four degrees to limit A/C usage. Participating customers may qualify for a one-time \$75 incentive for enrolling and earn up to \$40 annually for participating between June 1 through September 30.	7	NA	0	NA	NA

Note to IOUs:

Leveraging activities would include when programs share resources to jointly support program delivery or administration.

While coordination refers more generally to program communication, collaboration, and alignment of activities to support individual program delivery.

[1] Fully subscribed for 2022. Leads are waitlisted until 2023.

[2] Data starts with 7/31/22 reporting.

[3] Sharing of lead list

**Energy Savings Assistance Program Table - 9 Tribal Outreach
Southern California Edison
Through January 2023**

OUTREACH STATUS	Quantity (Includes CARE, FERA, and ESA)	List of Participating Tribes
Tribes completed ESA Meet & Confer	9	Benton Paiute, Bishop Paiute, Timbisha Shoshone, Chemehuevi, CRIT, Morongo, Soboba, Pechanga, Bridgeport Indian colony
Tribes requested outreach materials or applications	0	
Tribes who have not accepted offer to Meet and Confer	4	Tule River, Stated residents are over income: San Manuel, 29 Palms, Agua Caliente
Tribes and Housing Authority sites involved in Focused Project/ESA	0	
Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	0	
Housing Authority and TANF offices who participated in Meet and Confer	0	

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 1 - CARE Program Expenses
Southern California Edison
Through January 2023**

CARE Program:	Authorized Budget			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	\$ 3,788,556	\$ -	\$ 3,788,556	\$ 84,739	\$ -	\$ 84,739	\$ 84,739	\$ -	\$ 84,739	2%	0%	2%
Processing / Certification Re-certification	\$ 1,571,943	\$ -	\$ 1,571,943	\$ 164,457	\$ -	\$ 164,457	\$ 164,457	\$ -	\$ 164,457	10%	0%	10%
Post Enrollment Verification	\$ 496,403	\$ -	\$ 496,403	\$ 17,166	\$ -	\$ 17,166	\$ 17,166	\$ -	\$ 17,166	3%	0%	3%
IT Programming	\$ 570,000	\$ -	\$ 570,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
CHANGES Program	\$ 525,000	\$ -	\$ 525,000	\$ 36,412	\$ -	\$ 36,412	\$ 36,412	\$ -	\$ 36,412	7%	0%	7%
Studies	\$ 81,000	\$ -	\$ 81,000	\$ 9,677	\$ -	\$ 9,677	\$ 9,677	\$ -	\$ 9,677	12%	0%	12%
Regulatory Compliance	\$ 582,694	\$ -	\$ 582,694	\$ 5,255	\$ -	\$ 5,255	\$ 5,255	\$ -	\$ 5,255	1%	0%	1%
General Administration	\$ 1,377,006	\$ -	\$ 1,377,006	\$ 96,627	\$ -	\$ 96,627	\$ 96,627	\$ -	\$ 96,627	7%	0%	7%
CPUC Energy Division	\$ 135,625	\$ -	\$ 135,625	\$ 16,554	\$ -	\$ 16,554	\$ 16,554	\$ -	\$ 16,554	12%	0%	12%
SUBTOTAL MANAGEMENT COSTS	\$ 9,128,227	\$ -	\$ 9,128,227	\$ 430,888	\$ -	\$ 430,888	\$ 430,888	\$ -	\$ 430,888	5%	0%	5%
CARE Rate Discount	\$ 409,564,225	\$ -	\$ 409,564,225	\$ 52,733,809	\$ -	\$ 52,733,809	\$ 52,733,809	\$ -	\$ 52,733,809	13%	0%	13%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 418,692,452	\$ -	\$ 418,692,452	\$ 53,164,697	\$ -	\$ 53,164,697	\$ 53,164,697	\$ -	\$ 53,164,697	13%	0%	13%
Other CARE Rate Benefits												
- DWR Bond Charge Exemption				\$ 1,226,010		\$ 1,226,010	\$ 1,226,010		\$ 1,226,010			
- CARE Surcharge Exemption				\$ 2,044,892		\$ 2,044,892	\$ 2,044,892		\$ 2,044,892			
- California Solar Initiative Exemption				\$ -		\$ -	\$ -		\$ -			
- kWh Surcharge Exemption				\$ -		\$ -	\$ -		\$ -			
- Vehicle Grid Integration Exemption				\$ -		\$ -	\$ -		\$ -			
Total Other CARE Rate Benefits				\$ 3,270,902	\$ -	\$ 3,270,902	\$ 3,270,902	\$ -	\$ 3,270,902			
Indirect Costs				\$ 85,716	\$ -	\$ 85,716	\$ 85,716	\$ -	\$ 85,716			

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration
Southern California Edison
Through January 2023

	New Enrollment								Recertification				Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment Rate % (Wx)				
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)	Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response ⁴	Failed PEV	Failed Recertification	Other				Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	
January	72	0	0	72	17,383	1,725	9,337	184	28,629	28,701	1,964	153	3,785	5,902	0	10	1	35,966	35,977	34,803	-7,276	1,157,921	1,276,922	91%	
February																									
March																									
April																									
May																									
June																									
July																									
August																									
September																									
October																									
November																									
December																									
YTD Total	72	0	0	72	17,383	1,725	9,337	184	28,629	28,701	1,964	153	3,785	5,902	0	10	1	35,966	35,977	34,803	-7,276	1,157,921	1,276,922	91%	

¹ Enrollments via data sharing between the IOUs.
² Enrollments via data sharing between departments and/or programs within the utility.
³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.
⁴ No response includes no response to both Recertification and Verification.
⁵ Data represents total residential electric customers.
⁶ Data represents total residential electric customers.
⁷ In accordance with Ordering Paragraph 159 of D.21-06-015, Annual CARE Eligibility Estimates filed February 12 of each year.
⁸ Penetration Rate and Enrollment Rate are the same value.

CARE Table 3A - Post-Enrollment Verification Results (Model)
Southern California Edison
Through January 2023

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,157,921	6,641	0.6%	141	0	141	2.1%	0.0%
February								
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	1,157,921	6,641	0.6%	141	0	141	2.1%	0.0%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)
Southern California Edison
Through January 2023

Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,157,921	1,461	0.1%	31	1	32	2.2%	0.0%
February								
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	1,157,921	1,461	0.1%	31	1	32	2.2%	0.0%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

CARE Table 4 - Enrollment by County
Southern California Edison
Through January 2023

County	Estimated Eligible Households ¹			Total Households Enrolled ²			Enrollment Rate ³		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	633	0	633	55	0	55	9%	0%	9%
Imperial	0	282	282	26	56	82	0%	20%	29%
Inyo	9	1,362	1,371	26	912	938	289%	67%	68%
Kern	13,428	17,886	31,314	9,273	12,920	22,193	69%	72%	71%
Kings	0	7,611	7,611	71	8,085	8,156	0%	106%	107%
Los Angeles	501,121	2,884	504,005	469,950	1,997	471,947	94%	69%	94%
Madera	2	0	2	0	0	0	0%	0%	0%
Mono	0	2,292	2,292	12	766	778	0%	33%	34%
Orange	200,645	0	200,645	156,492	0	156,492	78%	0%	78%
Riverside	83,702	79,988	163,690	85,611	90,351	175,962	102%	113%	107%
San Bernardino	193,062	43,828	236,890	174,957	35,594	210,551	91%	81%	89%
San Diego	0	1	1	0	1	1	0%	100%	100%
Santa Barbara	14,824	0	14,824	9,094	0	9,094	61%	0%	61%
Tulare	12,323	37,874	50,197	11,710	39,598	51,308	95%	105%	102%
Ventura	60,710	2,452	63,162	48,618	1,746	50,364	80%	71%	80%
Total	1,080,459	196,460	1,276,919	965,895	192,026	1,157,921	89%	98%	91%

¹ In accordance with Ordering Paragraph 189 of D.21-06-015, Annual CARE Eligibility Estimates filed February 12 of each year.

² Total Households Enrolled includes submeter tenants.

³ Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 5 - Recertification Results
Southern California Edison
Through January 2023**

Month	Total CARE Households	Households Requested to Recertify ^{1,6}	% of Households Total (C/B)	Households Recertified ^{2,5,6,7}	Households De-enrolled ^{3,6,7}	Recertification Rate % ⁴ (E/C)	% of Total Households De-enrolled (F/B)
January	1,157,921	2,033	0.2%	1,964	1	96.6%	0.0%
February							
March							
April							
May							
June							
July							
August							
September							
October							
November							
December							
YTD	1,157,921	2,033	0.2%	1,964	1	96.6%	0.00%

¹ Excludes count of customers recertified through the probability model.

² Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to

³ Includes customers who did not respond or who requested to be de-enrolled.

⁴ Percentage of customers recertified compared to the total participants requested to recertify in that month.

⁵ Recertification results include volumes for COVID-19 protections and reinstatements.

⁶ The total number of Recertifications requested is correct, however, due to known issue with data reporting in the customer database system, recertification volumes are lower than the average number in previous years. SCE is working to correct this issue, but will continue to experience lower than average volumes for at least one year or more until the update is made.

CARE Table 6 - Capitation Contractors¹
Southern California Edison
Through January 2023

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
2-1-1 ORANGE COUNTY		x			3	3
ALPHA ENTERPRISES		x			-	-
APAC SERVICE CENTER	x				18	18
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				1	1
ASIAN AMERICAN RESOURCE CENTER	x		x		4	4
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				112	112
BETHEL BAPTIST CHURCH	x				1	1
DELHI CENTER	x				-	-
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				-	-
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
COMMUNITY HEALTH INITIATIVE of OC		x			-	-
DESERT COMMUNITY ENERGY		x			-	-
DESERT MANNA MINISTRIES INC	x				-	-
DISABLED RESOURCES CTR, INC		x	x		14	14
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-
GO THE CALENDAR		x			-	-
GRID ALTERNATIVES INLAND EMPIRE INC			x		-	-
HELP OF OJAI, INC.	x				-	-
HOUSING AUTHORITY OF KINGS CO	x		x		-	-
INLAND SOUTHERN CALIFORNIA 211+	x	x			26	26
KERNVILLE UNION SCHOOL DISTRIC	x				-	-
KINGS COMMUNITY ACTION ORG	x				-	-
KINGS CTY COMMISSION ON AGING	x				-	-
LA COUNTY HOUSING AUTHORITY		x			-	-
LEAGUE OF CALIF HOMEOWNERS	x				-	-
LIFT TO RISE	x				-	-
LTSC COMM. DEVEL. CORP	x				-	-
MENIFEE VALLEY CHAMBER OF COMMERCE		x			-	-
MEXICAN AMERICAN OPPORTUNITY		x	x		-	-
MTN COMM FAM RESOURCE CNTR	x				-	-
NEW GREATER CIR. MISSION, INC	x				-	-
NEW HOPE VILLAGE, INC	x				-	-
NEW HORIZONS CAREGIVERS GROUP		x			-	-
OCCC	x				-	-
OPERATION GRACE	x				-	-
OUR COMMUNITY WORKS	x				5	5
PACIFIC ISLANDER HLTH (PIHP)	x				-	-
PACIFIC PRIDE FOUNDATION	x				-	-
PRM CONSULTING INC.	x	x	x		-	-
RIVERSIDE DEPT COMM ACTION		x	x	x	-	-
SALVATION ARMY SANTA FE SPGS	x				-	-
SALVATION ARMY VISALIA CORPS	x				-	-
SANTA ANITA FAMILY SERVICE	x				-	-
SENIOR ADVOCATES OF THE DESERT	x				-	-
SHARE OUR SELVES	x				-	-
SHIELDS FOR FAMILIES	x	x			-	-
SMILES FOR SENIORS FOUND.	x				-	-
SOUTHEAST CITIES SERVICE CTR.		x			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	x				-	-
ST VINCENT DE PAUL		x			-	-
THE CAMBODIAN FAMILY	x				-	-
UNITED CAMBODIAN COMMUNITY INC		x			-	-
VICTOR VALLEY COMM SVC COUNCIL	x				-	-
VIETNAMESE COMMUNITY OF OC INC	x				-	-
VOLUTNEERS OF EAST LOS ANGELES	x		x		-	-
XFINITI SOLUTIONS, LLC		x			-	-
Total Enrollments					184	184

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD ac

**CARE Program Table 7 - Expenditures for Pilots and Studies
Southern California Edison
Through January 2023**

2021	Authorized 2021-2026 Budget [1]			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses [2]		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots												
CARE Outbound Calling Pilot	\$ 80,000	\$ -	\$ 80,000	\$ 12,832	\$ -	\$ 12,832	\$ 12,832	\$ -	\$ 12,832	\$ 44,187	\$ -	\$ 44,187
Studies												
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study [3]	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 74,901	\$ -	\$ 74,901
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Joint IOU - Statewide CARE-ESA Categorical Study [4]	\$ 22,495	\$ -	\$ 22,495	\$ 9,627	\$ -	\$ 9,627	\$ 9,627	\$ -	\$ 9,627	\$ 9,627	\$ -	\$ 9,627
Joint IOU - CHANGES Evaluation [5]	\$ 73,503	\$ -	\$ 73,503	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total	\$ 320,998	\$ -	\$ 320,998	\$ 9,627	\$ -	\$ 9,627	\$ 9,627	\$ -	\$ 9,627	\$ 84,528	\$ -	\$ 84,528

[1] Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect SCE's 30% allocation among the IOUs. Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.

[2] Some studies cover multiple cycles. Hence this column total reflects the total study spending (as opposed to cycle spending)

[3] Advice letter approved Joint Utilities' 2022 LINA Study for \$500,000. SCE holds the statewide contract for this co-funded study. This report includes ONLY SCE portion of the totals. SCE is cross-billing the other IOUs, but may currently hold more of the total project expense until bills are reconciled. SCE's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets. The 2022 LINA commenced in January 2021. The Joint Utilities would carry over committed, unspent 2021 LINA funding forward to 2022 and until the study is completed.

**CARE Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes
Southern California Edison
Through January 2023**

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections [1]	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration) [3]	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January	NA	80%	45%	55%
February				
March				
April				
May				
June				
July				
August				
September				
October				
November				
December				
YTD				

Note:

Penetration Rate and Enrollment Rate are the same value.

[1] Disconnections are based on calendar year 2021.

[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.

[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this
Any required corrections/adjustments are reported herein and supersede results reported in prior months and

**CARE Table 8A - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC
Communities by Zip Code
Southern California Edison
Through January 2023**

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections [1]
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) [2]
92403	0.00%
92617	9.75%
92341	13.06%
93208	17.89%
93554	22.97%
93260	28.59%
92266	28.69%
93207	31.97%
93265	39.23%
93285	50.34%

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC [3]
93554	22.97%
93260	28.59%
93207	31.97%
93265	39.23%
93285	50.34%
92225	53.34%
93519	56.94%
92347	57.01%
93528	58.71%
93243	59.92%

Note:

Some zip codes rolled up to the nearest zip code for privacy reasons due to the number of people residing in that zip code.

[1] Disconnections are based on calendar year 2021. SCE did not have any disconnections in 2021.

[2] Includes zip codes with >25% of customers with incomes less than 100% FPG.

[3] DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code

**FERA Table 1 - FERA Program Expenses
Southern California Edison
Through January 2023**

	Authorized Budget	Current Month Expenses	Year to Date Expenses	% of Budget Spent YTD
FERA Program:	Electric	Electric	Electric	Electric
Outreach	\$ 729,765	\$ (19)	\$ (19)	0%
Processing / Certification Re-certification	\$ 392,986	\$ 5,400	\$ 5,400	1%
Post Enrollment Verification	\$ 124,101	\$ 899	\$ 899	1%
IT Programming	\$ 30,000	\$ -	\$ -	0%
Pilot(s)	\$ -	\$ -	\$ -	0%
Studies	\$ 54,000	\$ -	\$ -	0%
Regulatory Compliance	\$ 18,797	\$ -	\$ -	0%
General Administration	\$ 44,420	\$ 731	\$ 731	2%
CPUC Energy Division	\$ 4,375	\$ -	\$ -	0%
SUBTOTAL MANAGEMENT COSTS	\$ 1,398,444	\$ 7,012	\$ 7,012	1%
FERA Rate Discount	\$ 37,353,692	\$ 855,383	\$ 855,383	2%
TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 38,752,136	\$ 862,394	\$ 862,394	2%
Indirect Costs		\$ 2,619	\$ 2,619	

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD a

FERA Table 2 - Enrollment, Recertification, Attrition, & Penetration
 Southern California Edison
 Through January 2023

	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Recertification				Attrition (Drop Offs)				Enrollment					
	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)		Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response ⁴	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)	Total FERA Participants	Estimated FERA Eligible ⁵	Enrollment Rate % (WX)
January	0	0	0	0	874	32	171	0	1,077	1,077	15	4	0	19	0	0	0	1,166	1,166	1,096	-89	26,023	221,674	12%
February																								
March																								
April																								
May																								
June																								
July																								
August																								
September																								
October																								
November																								
December																								
YTD Total	0	0	0	0	874	32	171	0	1,077	1,077	15	4	0	19	0	0	0	1,166	1,166	1,096	-89	26,023	221,674	12%

¹ Enrollments via data sharing between the IOUs.
² Enrollments via data sharing between departments and/or programs within the utility.
³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.
⁴ No response includes no response to both Recertification and Verification.
⁵ In accordance with Ordering Paragraph 189 of D 21-06-015, Annual FERA Eligibility Estimates filed February 12 of each year.
⁶ Penetration Rate and Enrollment Rate are the same value.

FERA Table 3A - Post-Enrollment Verification Results (Model)

**Southern California Edison
Through January 2023**

Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	26,023	271	1.0%	1	0	1	0.4%	0.0%
February								
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	26,023	271	1.0%	1	0	1	0.4%	0.0%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

FERA Table 3B Post-Enrollment Verification Results (Electric only High Usage)

**Southern California Edison
Through January 2023**

Month	Total FERA Households Enrolled	Households Requested to Verify	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	26,023	12	0.0%	0	0	0	0.0%	0.0%
February								
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
YTD Total	26,023	12	0.0%	0	0	0	0.0%	0.0%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

**FERA Table 4 - Enrollment by County
Southern California Edison
Through January 2023**

County	Estimated Eligible Households ¹			Total Households Enrolled ²			Enrollment Rate ³		
	Urban	Rural	Total	Urban	Rural ³	Total	Urban	Rural	Total
Fresno	54	0	54	3	0	3	6%	0%	6%
Imperial	0	2	2	0	0	0	0%	0%	0%
Inyo	1	155	156	0	25	25	0%	16%	16%
Kern	1,665	2,217	3,882	190	195	385	11%	9%	10%
Kings	0	1,690	1,690	0	162	162	0%	10%	10%
Los Angeles	87,868	506	88,374	9,479	99	9,578	11%	20%	11%
Madera	0	0	0	0	0	0	0%	0%	0%
Mono	0	456	456	1	23	24	0%	5%	5%
Orange	30,801	0	30,801	4,086	0	4,086	13%	0%	13%
Riverside	16,418	15,689	32,107	1,959	2,479	4,438	12%	16%	14%
San Bernardino	32,937	7,477	40,414	4,151	786	4,937	13%	11%	12%
San Diego	0	0	0	0	0	0	0%	0%	0%
Santa Barbara	2,331	0	2,331	188	0	188	8%	0%	8%
Tulare	2,201	6,766	8,967	222	679	901	10%	10%	10%
Ventura	11,956	483	12,439	1,251	45	1,296	10%	9%	10%
Total	186,232	35,441	221,673	21,530	4,493	26,023	12%	13%	12%

¹ In accordance with Ordering Paragraph 189 of D.21-06-015, Annual FERA Eligibility Estimates filed February 12 of each year.

² Total Households Enrolled includes submeter tenants.

³ Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Table 5 - Recertification Results
Southern California Edison
Through January 2023**

Month	Total FERA Households	Households Requested to Recertify	% of Households Total (C/B)	Households Recertified	Households De-enrolled	Recertification Rate % (E/C)	% of Total Households De-enrolled (F/B)
January	26,023	127	0.5%	134	1	105.5%	0.00%
February							
March							
April							
May							
June							
July							
August							
September							
October							
November							
December							
YTD	26,023	127	0.5%	134	1	105.5%	0.00%

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Table 6 - Capitation Contractors¹
Southern California Edison
Through January 2023

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
2-1-1 ORANGE COUNTY		x			-	-
ALPHA ENTERPRISES		x			-	-
APAC SERVICE CENTER	x				-	-
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				-	-
ASIAN AMERICAN RESOURCE CENTER	x		x		-	-
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				-	-
BETHEL BAPTIST CHURCH	x				-	-
DELHI CENTER	x				-	-
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				-	-
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	-
COMMUNITY HEALTH INITIATIVE of OC		x			-	-
DESERT COMMUNITY ENERGY		x			-	-
DESERT MANNA MINISTRIES INC	x				-	-
DISABLED RESOURCES CTR, INC		x	x		-	-
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-
GO THE CALENDAR		x			-	-
GRID ALTERNATIVES INLAND EMPIRE INC			x		-	-
HELP OF OJAI, INC.	x				-	-
HOUSING AUTHORITY OF KINGS CO	x		x		-	-
INLAND SOUTHERN CALIFORNIA 211+	x	x			-	-
KERNVILLE UNION SCHOOL DISTRIC	x				-	-
KINGS COMMUNITY ACTION ORG	x				-	-
KINGS CTY COMMISSION ON AGING	x				-	-
LA COUNTY HOUSING AUTHORITY		x			-	-
LEAGUE OF CALIF HOMEOWNERS	x				-	-
LIFT TO RISE	x				-	-
LTS COMM. DEVEL. CORP	x				-	-
MENIFEE VALLEY CHAMBER OF COMMERCE		x			-	-
MEXICAN AMERICAN OPPORTUNITY		x	x		-	-
MTN COMM FAM RESOURCE CNTR	x				-	-
NEW GREATER CIR. MISSION, INC	x				-	-
NEW HOPE VILLAGE, INC	x				-	-
NEW HORIZONS CAREGIVERS GROUP		x			-	-
OCCC	x				-	-
OPERATION GRACE	x				-	-
OUR COMMUNITY WORKS	x				-	-
PACIFIC ISLANDER HLTH (PIHP)	x				-	-
PACIFIC PRIDE FOUNDATION	x				-	-
PRM CONSULTING INC.	x	x	x		-	-
RIVERSIDE DEPT COMM ACTION		x	x	x	-	-
SALVATION ARMY SANTA FE SPGS	x				-	-
SALVATION ARMY VISALIA CORPS	x				-	-
SANTA ANITA FAMILY SERVICE	x				-	-
SENIOR ADVOCATES OF THE DESERT	x				-	-
SHARE OUR SELVES	x				-	-
SHIELDS FOR FAMILIES	x	x			-	-
SMILES FOR SENIORS FOUND.	x				-	-
SOUTHEAST CITIES SERVICE CTR.		x			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	x				-	-
ST VINCENT DE PAUL		x			-	-
THE CAMBODIAN FAMILY	x				-	-
UNITED CAMBODIAN COMMUNITY INC		x			-	-
VICTOR VALLEY COMM SVC COUNCIL	x				-	-
VIETNAMESE COMMUNITY OF OC INC	x				-	-
VOLUTNEERS OF EAST LOS ANGELES	x		x		-	-
XFINITI SOLUTIONS, LLC		x			-	-
Total Enrollments					-	-

¹ All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.