

Department of Law, Criminal Division 310 K Street, Suite 308, Anchorage, AK 99501 Phone: (907) 269-6279 Fax: (907) 269-6202

1	Count III - AS 11.46.130(a)(1)/ AS 11.16.110 Theft In The Second Degree								
2	Carole Rose Lampl - 003, Tonya Lynn Steichen - 003								
3	Count IV - AS 11.31.100/11.46.130(a)(1)/ AS 11.16.110								
4	Attempted Theft in the Second Degree Carole Rose Lampl - 004, Tonya Lynn Steichen - 004								
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6	THE ATTORNEY GENERAL CHARGES:								
7	COUNT I								
8	That on or about March 6, 2019, at or near Anchorage, in the Third Judicial								
9	District, State of Alaska, CAROLE ROSE LAMPL and TONYA LYNN STEICHEN,								
10	acting as principal or accomplice, knowingly submitted or authorized the submission of a								
11	claim to a medical assistance agency for property, services, or a benefit with reckless								
12	disregard that the claimant is not entitled to the property, services, or benefit.								
13	All of which is a class C felony offense being contrary to and in violation of AS								
14	47.05.210(a)(1) and AS 11.16.110 and against the peace and dignity of the State of								
15	Alaska.								
16									
17	COUNT II								
18	That on or about March 6, 2019, at or near Anchorage, in the Third Judicial								
19	District, State of Alaska, CAROLE ROSE LAMPL and TONYA LYNN STEICHEN,								
	acting as principal or accomplice, knowingly prepared or assisted another person to								
20	prepare a claim for submission to a medical assistance agency for property, services, or a								
21	benefit with reckless disregard that the claimant is not entitled to the property, services or								
22	benefit.								
23	All of which is a class C felony offense being contrary to and in violation of AS								
24	47.05.210(a)(2) and AS 11.16.110 and against the peace and dignity of the State of								
25	Alaska.								

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COUNT III

That on or about March 6, 2019, at or near Anchorage, in the Third Judicial District, State of Alaska, CAROLE ROSE LAMPL and TONYA LYNN STEICHEN, acting as principal or accomplice, committed the crime of theft and the value of the property or services, adjusted for inflation as provided in AS 11.46.982, was \$750 or more but less than \$25,000.

All of which is a class C felony offense being contrary to and in violation of AS 11.46.130(a)(1) and AS 11.16.110 and against the peace and dignity of the State of Alaska.

COUNT IV

That on or about March 6, 2019, at or near Anchorage, in the Third Judicial District, State of Alaska, CAROLE ROSE LAMPL and TONYA LYNN STEICHEN, acting as principal or accomplice, with the intent to commit the following crime took a substantial step towards committing the crime of theft and the value of the property or services, adjusted for inflation as provided in AS 11.46.982, was \$750 or more but less than \$25,000.

All of which is a class A misdemeanor offense being contrary to and in violation of AS 11.46.130(a)(1) and AS11.31.100 and AS 11.16.110 and against the peace and dignity of the State of Alaska.

The undersigned swears under oath this Information is based upon a review of Medicaid Fraud Control report 0703406 submitted to date.

The Alaska Medicaid Fraud Control Unit (MFCU) is a criminal prosecution component within the Attorney General's Office in the Criminal Division of the Alaska Department of Law. This unit investigates various types of fraud committed under the Alaska Medicaid program which is administered by the Alaska Department of Health and Social Services (DHSS). In March 2019, the Program Manager for Consumer Direct Information State v. Tonya Lynn Steichen, Carole Rose Lampl, **Department of Law, Criminal Division** 310 K Street, Suite 308, Anchorage, AK 99501 Phone: (907) 269-6279 Fax: (907) 269-6202 Email: LawOSP@alaska.gov

Care Network Alaska (Consumer Direct), which is a Personal Care Attendant (PCA) 1 agency, referred the instant matter to the Alaska MFCU. This case involves fraudulent 2 travel billing by a PCA or PCA provider that resulted in Medicaid payments for services 3 that were never provided and fraudulent overlap billing by that same provider for services 4 that were never rendered with the PCA was at her regular job at Walmart. PCA providers 5 are typically employees of PCA agencies (private entities) that are contracted to provide 6 services to Medicaid recipients. The PCA agency will bill the Alaska Medicaid Program 7 for the services rendered by the PCA provider after services are provided to the recipient. 8 In situations where the work was never performed Medicaid may receive fraudulent 9 claims for payment.

The Alaska Medicaid Program pays PCA agencies to provide services of daily 10 living to senior or disabled Medicaid recipients, which will allow Medicaid recipients to 11 stay in their home rather than be placed in an assisted living home type setting or other 12 long-term care facility. Medicaid recipients are evaluated for medical needs by an 13 employee of the Department of Health and Social Services. The DHSS evaluator decides 14 on an appropriate number of hours and the types of services for the recipient to receive 15 home healthcare based on the recipient's individualized needs. The Medicaid recipient is 16 then authorized to hire a PCA provider through a PCA agency to provide those home- or 17 community-based based healthcare services. The PCA provider, as an employee of the 18 PCA agency, fills out a timesheet for the work done over the course of specific day or 19 week and both the PCA provider and the recipient (or guardian/power of attorney) signs 20 the timesheet. On the timesheet, the PCA provider lists the specific activities they did 21 that day, such as "dressing," "bathing," "exercise," etc. along with an associated number 22 of hours that activity took to complete. The PCA provider then submits the timesheet to 23 the PCA agency. The PCA agency in turn bills Medicaid for the work reflected on the 24 PCA provider's timesheet under a particular code. Medicaid pays the PCA agency and the agency must pay the PCA provider at least half of the amount it receives. 25

 On March 6, 2019, Jenny Kimble, Program Manager for PCA agency Consumer
 Direct contacted the Alaska Medicaid Fraud Control Unit to report alleged Medicaid
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fraud. Kimble had discovered that Consumer Direct employee and PCA Carole Lampl
had moved out of state to Las Vegas, Nevada in December 2018 but continued to submit
PCA timesheets until early March 2019. The PCA timesheets represent that Lampl
provided PCA services to her mother, Tonya Steichen after she had already left Alaska.
When Kimble contacted Steichen, she acknowledged that her daughter had moved out of
state but represented that Lampl had just moved in March 2019.

6 MFCU Investigator Margo Mandel found evidence of Lampl's move on social 7 media posts along with evidence of other earlier travel dates where Lampl was travelling 8 outside the state but had submitted PCA timesheets. For example Lampl posted 9 information indicating that she had permanently left the state on December 3, 2018, 10 followed by regular posts demonstrating presence in Las Vegas up to and through February 2019. Lampl continued submitting timesheets during this period while she was 11 in Las Vegas. In addition, Lampl had submitted PCA timesheets for dates of travel in 12 May 2018 while she was in Las Vegas attending the Electric Daisy Carnival, an annual 13 electronic dance festival held May 17-19, 2018. 14

Kimble conducted a telephone interview with Steichen March 6, 2019 but Steichen claimed that Lampl had left Alaska that same week. When Kimble confronted Steichen with Lampl's social media posts from Las Vegas, Steichen became aggressive and ended the call. Before doing so Steichen indicated that she too had recently traveled to Washington and to Las Vegas. Consumer Direct terminated Lampl effective March 6, 2019 and refused to honor any timesheets for 2019.

20 Lampl's timesheets detail various activities for daily living that Lampl claimed 21 to have provided to Steichen, such as transferring, toileting, bathing, preparing meals, 22 peforming housework, shopping and doing laundry. The timesheets also contain Lampl's 23 handwritten notes at the bottom of each timesheet commenting on Steichen's emotional 24 and physical well-being. The timesheets bear both PCA Lampl's signature and Medicaid recipient Steichen's signatures to claim that PCA services were provided on the dates 25 indicated. By signing the timesheets when she knew she was not receiving PCA services 26 from Lampl, Steichen actively participated in this fraud at times when it would have been 27 Information State v. Tonya Lynn Steichen, Carole Rose Lampl,

physically impossible for Lampl to provide those services to Steichen because they were in different states, thousands of miles away from each other.

A direct example of this fraud includes Lampl's social media posts showing 3 several photos and an event ticket to Excision's 2019 Apex Tour concert from 8:00 PM 4 to 2:00 AM on January 19, 2019 in Las Vegas, as compared to Lampl's PCA timesheet for the week of January 13 to 19, 2019 indicating that Lampl provided PCA services to Steichen in Anchorage Alaska from 7:00 PM to 9:00 PM on that same date. This timesheet included comments that Lampl had provided a shower, dinner and cleaned for Steichen with another detail claiming that Steichen had "a lot of pain that day" and it is signed by Steichen.

10 Investigators executed search warrants with Alaska Airlines, Delta Airlines and United Airlines for the period between January 1, 2015 and June 30, 2019. MFCU 11 investigators also served a search warrant on Walmart for Lampl's employment records 12 detailing the dates for shifts Lampl worked for this same period. Analysis of these travel 13 records also revealed multiple periods where Steichen (the recipient) traveled in and out 14 of Alaska during time periods where PCA timesheets were submitted. 15

Flight records and other evidence corroborating the travel illustrate the illegal travel billing in this case which is illustrated in the accompanying chart (see fig. 1).

Travel Date	Travel Direction	Travel Date	Travel Direction	Traveler	Amount Paid
3/16/2016	Anchorage to	3/26/2016	Returned to	Carole Lampl	\$73.20
	Florida		Anchorage		
12/10/2016	Anchorage to	1/08/2017	Returned to	Tonya Steichen	\$1,390.80
	Kodiak		Anchorage		
10/07/2017	Anchorage to	10/26/2017	Returned to	Tonya Steichen	\$610.00
	Dallas/Ft. Worth		Anchorage		
1/05/2018	Anchorage to	1/05/2018	Returned to	Tonya Steichen	\$24.40
	Atlanta		Anchorage		
5/16/2018	Travelled to Las	5/28/2018	Returned to	Carole Lampl	\$585.60
	Vegas		Anchorage		
7/14/2018	Anchorage to	8/1/2018	Returned to	Tonya Steichen	\$850.00
	Kodiak		Anchorage		
12/03/2018	Moved to Las			Carole Lampl	\$1,237.50

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- A review of Lampl's Employee Check Report Sub pay stubs from Consumer Direct
 reveal that Lampl was paid for PCA services not rendered during the identified travel
 periods as well as the identified overlap dates and times.

3/06/2019

Returned to

Anchorage

TOTAL

Tonya Steichen

\$4,771.50

Vegas

Anchorage to

Las Vegas

2/22/2019

fig. 1

7 A review of Lampl's Walmart employment timecards between February 10, 8 2015 and June 30, 2018 identifies 207 instances where Lampl was clocked in at Walmart 9 but still claimed to be providing PCA services to Steichen during the same timeframe. The total amount of this overlap billing is \$8,173.65. Lampl's last day of employment at 10 Walmart in Anchorage was November 23, 2018 at store #4359 at 7405 Debarr Road. On 11 December 5, 2018 Lampl began working at store #4974, Sam's Club at 2650 E. Craig 12 Road in North Las Vegas, NV. This data corresponds with Lampl's social media posts 13 indicating she left Alaska for Nevada on December 3, 2018. 14

Lampl's last check as a PCA from Consumer Direct was issued on January 18, 2019 for the pay period December 23, 2018 to January 5, 2019. Although Consumer Direct ceased processing payments for Lample after that pay period, Lampl and Steichen continued submitting timesheets through March 2, 2019 in an attempt at a higher fraud amount. Total overlap for both travel billing and employment overlap is \$12,945.15.

BAIL INFORMATION

Tonya Lynn Steichen

21	CONV	CONV F DATE	CONVICTING CHARGE	COURT DOCKET	POS I ID	FEL ATN
22 23	DKO DAN DAN	06/19/06	FALSE INFO/REPORT-FALSE INFO TO PC DRIVING WITH LIC REVOKED/SUSP/LTD OPERATE VEHICLE W/O INSURANCE	3KO-08-370 3AN-06-4549 3AN-05-5759	Y Y Y	N 109682973 N 109972035 N 109539594
24	SAN SAN DAN	02/06/04 02/06/04	FAIL TO STOP AT DIRECTION OF OFFIC THEFT 3- VALUE \$50-\$499 ASSAULT 4-CAUSE FEAR OF IMMINENT I	3AN-03-9915 3AN-03-9915 3AN-03-8783	Y Y Y	Y 108584379 N 108584379 N 107556894
25	DAN DAN DAN	02/06/04 03/19/03	THEFT 3- VALUE \$50-\$499 THEFT BY SHOPLIFTING THEFT BY DECEPTION - FALSE PRETENS	3AN-03-8783 3AN-03-637 3AN-02-7127	Y Y Y	N 107556894 N 108466668 N 107251092
26	SKO		CNTRLD SUBS 4-POSSESS IA, IIA	3KO-01-175	Ŷ	¥ 103322097

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Carole Rose Lampl

No convictions in Alaska

Dated at Anchorage, Alaska, this day of October, 2020.

CLYDE SNIFFEN, JR. ACTING ATTORNEY GENERAL

By:

Arne F. Soldwedel Assistant Attorney General Alaska Bar No. 0911078

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