



## HP M552/M553/M577MFP

### ITB Retention Holder/Spring

#### Issue Description:

Customers might call in describing that a newly purchased M552, M553, M577 is missing the left ITB holder when comparing it to an older printer of the same model.

This can be perceived as a missing part.

#### Product Numbers:

B5L23A, B5L24A, B5L25A, B5L27A, B5L26A, B5L46A, B5L47A, B5L54A, B5L48A

#### Solution:

The left side ITB holder, towards the front of the engine has been removed since the part is redundant and not needed. There is no missing part.

The retention lever on the right side and the T2 roller keeps the ITB securely in place.

For examples see the following images:

**Figure:** Older product with holder



**Figure:** Newer product without holder

