Datasheet

HP EliteOne 1000 G2 All-in-One Business PC



Meetings come to life on your choice of AiO displays that transform your workspace into a rich video conferencing solution with immersive video and audio engagement, capacitive touch controls, and a built-in pop-up privacy camera.

HP recommends Windows 10 Pro.

• Windows 10¹



Personal video conferencing on demand

Save time and launch video calls quickly with integrated collaboration keys. Complete the experience with captivating video and crystal-clear sound with Audio by Bang & Olufsen and an optional FHD dual-facing webcam³.

Stay ahead of the curve

Configurable and flexible, our first AiO with an upgradeable PC base and display for flexible re-deployment reinvents the PC lifecycle. Micro-edge bezel displays in three sizes⁵ and tool-less accessibility allows you to swap out your display anytime.

Our most secure and manageable PCs

Deploy first-class protection with commercial security and manageability features like HP Sure Start Gen4⁶ and HP Manageability Integration Kit⁷. Get automatic threat detection and system recovery, plus remotely manage your PC security with real-time updates.

Featuring

- Super-charge your HP PC with Windows 10 Pro, an 8th gen Intel[®] Core[™] processor, optional discrete graphics, and Intel[®] Optane[™] memory, a smart, adaptable system accelerator that helps improve responsiveness on hard drive-based systems.^{1,8,9,10}
- Pick the right display to suit your needs. Choose from a touch or non-touch 23.8-inch diagonal, 27-inch diagonal non-touch UHD IPS, and a 34-inch diagonal non-touch WQHD curved display for an immersive and engaging visual experience.^{11,5}
- With core computing components like 8th Gen Intel[®] Core[™] processors and a Thunderbolt[™] 3 connection located in the base of these serviceable AiOs, you can upgrade or redeploy displays as user and business needs change over time.[®]
- HP Audio Boost balances loudness and clarity and enhances bass for improved speech quality.
- Suppress background noise including keyboard clicks with HP Noise Cancellation.
- Help protect your PC from websites, read only Microsoft[®] Office and PDF attachments, malware, ransomware, and viruses with hardware-enforced security from HP Sure Click.¹²
- Protect the firmware that antivirus can't reach! The hardware-enforced self-healing protection offered by HP Sure Start Gen4 automatically recovers the BIOS from malware, rootkits, or corruption.⁶
- Quickly and securely restore PCs to the latest image using a network connection with HP Sure Recover¹³
- Rest assured. Talk to an agent any time with HP Elite Premium Support, at no additional charge.¹⁴

HP EliteOne 1000 G2 All-in-One Business PC Specifications Table



| Form Factor | All-in-one | | | |
|------------------------------------|---|--|--|--|
| Available Operating System | Windows 10 Pro 64 – HP recommends Windows 10 Pro. ^{1,21} Windows 10 Pro 64 (National Academic only) ² Windows 10 Home 64 ^{1,21} Windows 10 Home Single Language 64 ^{1,21} FreeDOS 2.0 | | | |
| Processor Family ⁴² | 8th Generation Intel® Core [™] i7 + processor (Core [™] i7 and Intel® Optane [™] memory) 8th Generation Intel® Core [™] i5 + processor (Core [™] i5 and Intel® Optane [™] memory) 8th Generation Intel® Core [™] i7 processor (i7-8700, i7-8700T) 8th Generation Intel® Core [™] i5 processor (i5-8500T, i5-8600T, i5-8600T) 8th Generation Intel® Core [™] i3 processor (i3-8100T, i3-8300, i3-8300T) Intel® Pentium® processor (G5400, G5400T, G5500T, G5600 are Windows 10 only) Intel® Celeron® processor (G4900, G4900T are Windows 10 only) | | | |
| Available Processors42.43.44.45 | Intel® Core™ 17-8700T with Intel® UHD Graphics 630 (2.4 GHz base frequency, up to 4 GHz with Intel® Turbo Boost Technology, 12 MB cache, 6 cores) Intel® Core™ 17-8700 with Intel® UHD Graphics 630 (3.2 GHz base frequency, up to 4.6 GHz with Intel® Turbo Boost Technology, 12 MB cache, 6 cores) Intel® Core™ 17+ 8700 (2.4 GHz base frequency, up to 4.6 GHz with Intel® Turbo Boost Technology, 12 MB cache, 6 cores) Intel® Core™ 17+ 8700 (3.2 GHz base frequency, up to 4.6 GHz with Intel® Turbo Boost Technology, 12 MB cache, 6 cores) Intel® Core™ 17+8700 (3.2 GHz base frequency, up to 4.6 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 15+8600 with Intel® UHD Graphics 630 (2.1 GHz base frequency, up to 3.7 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 15-8500 with Intel® UHD Graphics 630 (2.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 15-8500 with Intel® UHD Graphics 630 (3.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 15+8500 (2.3 GHz base frequency, up to 3.4 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 15+8500 (2.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 15+8500 (2.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 15+8500 (2.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 15+8500 (2.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 13+8300 (3.1 GHz base frequency, up to 3.5 GHz with Intel® Turbo Boost Technology, 9 MB cache, 6 cores) Intel® Core™ 13-8300T with Intel® UHD Graphics 630 (3.2 GHz, 8 MB cache, 4 cores) Intel® Core™ 13-8100 with Intel® UHD Graphics 630 (3.2 GHz, 8 MB cache, 4 cores) Intel® Core™ 13-8100 with Intel® UHD Graphics 630 (3.2 GHz, 6 MB cache, 4 core | | | |
| Chipset | Intel® Q370 | | | |
| Maximum Memory | 32 GB DDR4-2666 SDRAM; ⁷ (Transfer rates up to 2666 MT/s.) | | | |
| Memory Slots | 2 SODIMM | | | |
| Internal Storage | 500 GB up to 1 TB 7200 rpm SATA HDD ⁶ 2 TB 5400 rpm SATA ⁶ 500 GB SATA SED HDD ⁶ 128 GB up to 512 GB SATA SSD ⁶ 256 GB up to 512 GB SATA SED Opal 2 SSD ⁶ 256 GB up to 512 GB SATA FIPS SSD ⁶ 256 GB up to 1 TB PCIe [®] NVMe [™] SSD ⁶ | | | |
| Display ^{3,4,5} | 23.8" diagonal FHD IPS widescreen WLED-backlit anti-glare (1920 x 1080) 23.8" diagonal FHD IPS widescreen WLED-backlit touch screen (1920 x 1080) 27" diagonal 4K IPS widescreen LCD anti-glare WLED-backlit (3840 x 2160) 34" diagonal WQHD IPS widescreen LCD anti-glare WLED-backlit (3440 x 1440) | | | |
| Available Graphics | Integrated: Intel® UHD Graphics 610; Intel® UHD Graphics 630 Discrete: AMD Radeon™ RX 560 Graphics (4 GB GDDR5 dedicated) ²⁵ | | | |
| Audio | Conexant CX5001 codec, 2 W internal speaker, microphone/headphone side port (3.5 mm), high performance integrated stereo speakers 11,12,22 | | | |
| Communications | LAN: Integrated Intel® I219LM GbE LOM WLAN: Realtek RTL8822BE-CG 802.11a/b/g/n/ac (2x2) with Bluetooth® 4.1 M.2 PCIe®; Realtek 802.11a/b/g/n/ac (1x1) and Bluetooth® Combo; Intel® Dual Ba Wireless-AC 9560 802.11ac (2x2) and Bluetooth® 5 M.2, non-vPro™; Intel® Dual Band Wireless-AC 9560 802.11ac (2x2) and Bluetooth® 5 M.2, vPro™; 8.310 | | | |

| Expansion Slots | 1 M.2 2230; 1 M.2 2280 (1 M.2 2230 PCIe for WLAN. 1 M.2 2280 PCIe for NVMe SSD.) | | | |
|---------------------------------|--|--|--|--|
| Ports and Connectors | Rear: 1 DisplayPort™ 1.2-in; 1 DisplayPort™ 1.2-out; 1 HDMI-out; 1 RJ-45; 4 USB 3.1 Gen 2; ¹⁷ Side: 1 headphone; 1 USB 3.1 Gen 1 (charging); 1 USB 3.1 Type-C™ Gen 2 (with Thunderbolt™)²³ | | | |
| Internal Drive Bays | One 2.5" HDD | | | |
| Camera | 2 MP, 1080p, up to 30 fps, FHD pop-up Camera with integrated dual array digital microphone, maximum resolution of 1920 x 1080; 2 MP, 1080p, FHD pop-up Camera with IR sense (front) and 2 MP webcam (rear) with integrated dual array digital microphone, maximum resolution of 1920 x 1080, IR camera for face authentication with Windows Hello ¹² | | | |
| Available Software | Absolute Persistence module; HP Device Access Manager; HP Hotkey Support; HP Jumpstart; HP Noise Cancellation Software; HP PhoneWise; HP Recovery Manager; HP Secure Erase; HP Support Assistant; HP Sure Click; Intel® Unite™ with Skype for Business plug-in; Native Miracast Support; HP Wireless Wakeup; Buy Office (sold separately); HP Sure Recover; Windows Defender 1926272829313223334 | | | |
| Security Management | Administrator password (via BIOS); DriveLock; Hood sensor; HP BIOSphere with Sure Start; HP Power On Authentication; Power-on password (via BIOS); RAID configurations; SATA port disablement (via BIOS); Serial enable/disable (viaBIOS); Setup password (via BIOS); Support for chassis padlocks and cable lock device Trusted Platform Module TPM 2.0 Embedded Security Chip (SLB9670 - Common Criteria EAL4+ Certified); USB enable/disable (via BIOS); Master Boot Record Security; HP Client Security Suite Gen 4; HP Sure Start Gen 4; Pre-boot Authentication; HP Sure Run; Fingerprint reader ^{18.30,35,37,38,39,40} | | | |
| Management Features | HP BIOS Config Utility (download); HP Client Catalog (download); HP Driver Packs (download); HP System Software Manager (download); Update BIOS via Cl or Network (BIOS feature); Ivanti Management Suite; HP Management Integration Kit for Microsoft System Center Configuration Management Gen 2 ^{20,41} | | | |
| Power | 180 W external power adapter, up to 87% efficiency, active PFC | | | |
| Dimensions | 23.8" Touch and Non-Touch: 21.2 x 7.5 x 16.5 in 27": 24.15 x 7.5 x 18 in 34": 32.1 x 7.5 x 18 in (With base.) | | | |
| Weight | 23.8" Non-Touch: 18.1 lb 23.8" Touch: 18.25 lb 27": 22.5 lb 34": 22.8 lb (Weight with arm. Exact weight depends on configuration.) | | | |
| Environmental | Low halogen 16 | | | |
| Energy Efficiency Compliance | ENERGY STAR® certified; EPEAT® Gold; CCC ¹⁵ | | | |

HP EliteOne 1000 G2 All-in-One Business PC

Accessories and services (not included)

| HP 8GB DDR4-2400 SoDIMM | | Boost the capabilities of your HP Business Desktop PC and improve system performance and application responsiveness with low-power, high-speed DDR4 memory from HP. Product number: Z9H56AT |
|--|--------------|--|
| HP 16GB DDR4-2400 SoDIMM | | Boost the capabilities of your HP Business Desktop PC and improve system performance and application responsiveness with low-power, high-speed DDR4 memory from HP. Product number: Z9H53AT |
| HP TLC 256 GB SATA SSD | | Expand the storage capabilities of your desktop with the HP TLC 256 GB SATA SSD ¹ , which includes TLC flash and the same reliability you already get from current from SSD drives. Product number: P1N68AT |
| HP PCIe NVME TLC 256GB SSD M.2 Drive | | Revolutionize large file handling and response times with HP PCIe NVME TLC 256GB SSD M.2 Drive, a remarkably affordable and innovative PCIe-based NVMe memory SSD storage solution. Product number: 1CA51AA |
| Intel Optane Memory 16GB (cache) | | Super-charge your 7th Gen Intel® Core™ processor-based HP PC that's running Windows 10 Creators Update (Build 1703) with Intel® Optane™ memory, a smart, adaptable system accelerator that helps improve responsiveness on hard drive-based systems, making everything you do fast, smooth, and easy. Product number: 1WV97AA |
| HP EliteOne 1000 23.8-in FHD Display | | Customize your experience and retain the elegant aesthetics of your masterfully crafted HP EliteOne 1000 AiO with the beautiful HP EliteOne 1000 23.8-in FHD Display. It's designed to exactly match your AiO, whether you want to swap out your display or add another one for multi-screen productivity. Product number: 2SC22AA |
| HP EliteOne 1000 23.8-in FHD Touch Display | | Retain the elegant aesthetics of your masterfully crafted HP EliteOne 1000 AiO with the beautiful HP EliteOne 1000 23.8-in FHD Touch Display. It's designed to exactly match your AiO, whether you want to swap out your display or add another one for multi-screen productivity. Product number: 2SC23AA |
| HP EliteOne 1000 27-in 4K UHD Display | | Upgrade your view with the same elegant aesthetics of your masterfully crafted HP EliteOne 1000 AiO with the stunning HP EliteOne 1000 27-in 4K UHD Display—HP's first for a commercial AiO. It exactly matches the AiO when you want to swap out your display or add another for multi-screen productivity. Product number: 2SC24AA |
| HP EliteOne 1000 34-in WQHD Curved Display | | Brace yourself for the ultimate immersive experience with the HP EliteOne 1000 34-in WQHD Curved Display, HP's first 34" diagonal commercial AiO display built from the ground up. It's designed to match your HP EliteOne 1000 AiO when you want to swap in a new display or add a second one. Product number: 2SC25AA |
| HP 4 year Next Business Day Onsite Hardware Support for Desktops | • HP Care | When hardware issues come up, the sooner you can get running again, the better. Have expertise at the ready with HP Hardware Next Business Day ¹ Onsite Service, and vastly improve your product uptime. With high-quality remote assistance or convenient onsite support available the next business day, help is there when you need it—so you can get back to work. Product number: U7897E (for 4 year platforms), U7899E (for 5 year platforms) |

Intel® Optane[™] memory (cache) is sold separately. Intel® Optane[™] memory system acceleration does not replace or increase the DRAM in your system. Available for HP commercial desktops and requires a SATA HDD, 7th Gen or higher Intel® Core[™] processor or Intel® Xeon® processor E3-1200 V6 product family or higher, BIOS version with Intel® Optane[™] supported, Windows 10 version 1703 or higher, M.2 type 2280-S1-B-M connector on a PCH Remapped PCIe Controller and Lanes in a x2 or x4 configuration with B-M keys that meet NVMe[™] Spec 1.1, and an Intel® Rapid Storage Technology (Intel® RST) 15.5 driver.

Messaging Footnotes

¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com

³ Optional features sold separately or as add on features. ⁵ Configurable at purchase with choice of display sizes. Additional displays sold separately.

⁶ HP Sure Start Gen4 is available on HP Elite and HP Pro 600 products equipped with 8th generation Intel® or AMD processors. ⁷ HP Manageability Integration Kit can be downloaded from http://www.hp.com/go/clientmanagement.

⁸ Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

⁹ Sold separately or as an optional feature.

10 Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system and requires configuration with an optional Intel® Core™ i(5 or 7)+ processor.

11 Touchscreen requires Windows 10 Pro.

12 HP Sure Click is available on most HP PCs and supports Microsoft® Internet Explorer and Chromium[™]. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed.

1³ HP Sure Recover is available on HP Elite PCs with 8th generation Intel® or AMD processors and requires an open, wired network connection. Not available on platforms with multiple internal storage drives or Intel® Optane™. You must back up important files, data, photos, videos, etc. before using HP Sure Recover to avoid loss of data.

14 Elite support only available in the US and Canada in English.

Technical Specifications Footnotes

¹ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com/. ² Some devices for academic use will automatically be updated to Windows 10 Pro Education with the Windows 10 Anniversary Update. Features vary, see https://aka.ms/ProEducation for Windows 10 Pro Education feature information

³ HD and 4K content required to view HD and 4K images.

Resolutions are dependent upon monitor capability, and resolution and color depth settings.

⁵ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower.

⁶ For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30 GB (for Windows 10) is reserved for system recovery software

⁷ Intel[®] Optane[™] for HP desktops and notebooks is sold separately and requires a 7th Gen Intel[®] Core[™] processor, bios version with Intel[®] Optane[™] supported, Windows 10, version 1703, an Intel[®] 200 series chipset, M.2 type 2280-S1-B-M connector on a PCH Remapped PCIe Controller and Lanes in a x2 or x4 configuration with B-M keys that meet NVMe Spec 1.1 and Intel[®] Rapid Storage Technology (Intel[®] RST) 15.5 driver.

⁸ Wireless LAN is optional and must be bought at purchase.

⁹ Wireless access point and Internet service required and not included. Availability of public wireless access points limited.

¹⁰ The specifications for the 802.11 ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the notebook to communicate with other 802.11 ac WLAN devices.

11 The side headset connector supports CTIA style headsets and is re-taskable as a Line-in, Microphone-in or Headphone-out port. Rear audio input ports are re-taskable as a Line-in or Microphone-in port. External speakers must be powered externally. Multi-streaming can be enabled in the audio control panel to allow independent audio streams to be sent to/from the front and rear jacks or internal speakers. This allows for different audio applications to use separate audio ports on the system. For example, the front jacks could be used with a headset for a communications application while the rear jacks are being used with external speakers and a multimedia application.

¹² Sold separately or as an optional feature

15 23.8" and 27" screen sizes are ENERGY STAR® certified and EPEAT® Gold registered where applicable/supported. Registration may vary by country. See www.epeat.net for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessives at www.hp.com/go/options ¹⁶ External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.

¹⁷ (2) Type A USB 3.1 Gen 2 (Keyboard wake capable).

¹⁹ Secure Erase: For the methods outlined in the National Institute of Standards and Technology Special Publication 800-88 "Clear" sanitation method.

²⁰ HP Driver Packs: HP Driver Packs not preinstalled, however available for download at http://www.hp.com/go/clientmanagement.

²¹ NOTE: Your product does not support Windows 7 or Windows 7 in accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel® and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on http://www.support.hp.com

²² All HP devices which carry the Bang & Olufsen brand are custom-tuned with Bang & Olufsen's acoustical engineers for precise sound experience in business use. 23 (1) USB 3.1 Type-C^{IM} Gen 2 with ThunderboltTM (DP Alt mode and 15W): ThunderboltTM DP Alt mode functionality is shared with the DisplayPortTM out port; DisplayPortTM out is prioritized and automatically selected over Thunderbolt[™] DP Alt mode.

²⁴ Intel[®] Unite[™] with Skype for Business plug-in: Sold separately or as an optional feature.

²⁵ Sold separately or as an optional feature.

28 Absolute Persistence Module: Absolute agent is shipped turned off, and will be activated when customers activate a purchased subscription. Subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. The Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit:

http://www.absolute.com/company/legal/agreements/computrace-agreement. Data Delete is an optional service provided by Absolute Software. If utilized, the Recovery Guarantee is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization Agreement and either obtain a PIN or purchase one or more RSA SecurID tokens from Absolute Software

²⁷ HP Native Miracast Support: Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming.

 $^{\rm 29}\,{\rm HP}$ Support Assistant requires Windows and Internet access.

³⁰ HP Drive Lock is not supported on NVMe drives.

³¹ HP PhoneWise Client is only available on select platforms. For supported platforms and HP PhoneWise system requirements see www.hp.com/go/HPPhoneWise.

 ³² Windows Defender Opt In, Windows 10, and internet connection required for updates.
³³ HP Sure Recover is available on HP Elite PCs with 8th generation Intel[®] or AMD processors and requires an open, wired network connection. Not available on platforms with multiple internal storage drives, Intel[®] Optane[™]. You must back up important files, data, photos, videos, etc. before use to avoid loss of data.

34 HP Sure Click is available on most HP PCs and supports Microsoft® Internet Explorer and Chromium[™]. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed

³⁵ HP Client Security Suite Gen 4 requires Windows and Intel® or AMD 8th generation processors.

³⁶ Trusted Platform Module TPM 2.0 Embedded Security Chip (SLB9670 - Common Criteria EAL4+ Certified): Firmware TPM is version 2.0. Hardware TPM is v1.2, which is a subset of the TPM 2.0 specification version v0.89 as implemented by Intel Platform Trust Technology (PTT). ³⁷ RAID configuration is optional and does require a second hard drive.

³⁸ HP Sure Start Gen4 is available on HP Elite and HP Pro 600 products equipped with 8th generation Intel® or AMD processors.

³⁹ HP Sure Run is available on HP Elite products equipped with 8th generation Intel® or AMD processors.

⁴⁰ HP Fingerprint Sensor sold separately or as an optional feature. ⁴¹ Ivanti Management Suite: subscription required.

42 Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See

www.intel.com/technology/turboboost for more information.
⁴³ Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

44 Some functionality of vPro, such as Intel Active Management Technology and Intel Virtualization technology, requires additional 3rd party software in order to run. Availability of future "virtual appliances" applications for Intel vPro technology is dependant on 3rd party software providers. Compatibility with future "virtual appliances" is yet to be determined.

4⁵ Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system and requires configuration with an optional Intel® Core™ i(5 or 7)+ processor.

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