



## IP Office Technical Bulletin

**Bulletin No:** 233  
**Release Date:** 28<sup>th</sup> January 2022  
**Region:** Global

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### **General Availability(GA)- IP Office Release 11.1.2 Service Pack 1**

Avaya is pleased to announce the availability of Service Pack 1 for IP Office Release 11.1.2 software. This is an unscheduled Service Pack addressing any known log4j vulnerabilities.

#### **1 Overview**

IP Office Release 11.1.2 Service Pack 1 incorporates new software for:

- IP Office Core Switch 11.1.2.1.0 Build 3
- IP Office Server Edition 11.1.2.1.0 Build 3
- IP Office Application Server 11.1.2.1.0 Build 3
- Unified Communications Module 11.1.2.1.0 Build 3
- Preferred Edition (VoiceMail Pro) 11.1.2.1.0 Build 1
- one-X Portal 11.1.2.1.0 Build 9

The IP Office Administration and application software can be downloaded from the Avaya Support Website:

<http://support.avaya.com>

This software is for use with the IP Office IP500 V2 and Server Edition Systems and IP Office Subscription.

For IP Office Subscription systems using 11.1FP2 and above upgrades should be carried out using COM. (See Section 3 of this Technical Bulletin for upgrade instructions)

For other IP Office Subscription technical information and updates see the following link:  
<https://sales.avaya.com/en/general/ip-office-subscription-devops-technical-updates>

IP Office Administration consists of the following software:

<b>Delivered Software or Package</b>	<b>Version</b>	<b>Updated in this build</b>
IP Office Firmware (Table 2 lists specific details)	11.1.2.1.0 build 3	Yes
Manager	11.1.2.1.0 build 3	Yes
SSA	11.1.2.1.0 build 3	Yes
SysMonitor	11.1.2.1.0 build 3	Yes
Java Run Time Environment	7.0 Update 25 (1.7.0.25)	No
2410 Phone Firmware	R6 - 030609	No
2420 Phone Firmware	R6 - 030609	No
5410 Phone Firmware	R6 - 030609	No
5420 Phone Firmware	R6 - 030609	No
1403 Phone Boot Firmware	03	No
1403 Phone Application Firmware	R07 (vintage 7)	No
1408 Phone Boot Firmware	25	No
1408 Phone Application Firmware	R48 (vintage 16)	No
1416 Phone Boot Firmware	25	No
1416 Phone Application Firmware	R48 (vintage 16)	No
14xx Phone Language	R10_v11_Pack01	No
14xx Chinese (GB) Phone Font File	R02_v01	No
9504 , 9508 (HW Variant 1 & 2) Phone Boot Firmware	R15 (vintage 30)	No
9504 , 9508 (HW Variant 3) Phone Boot Firmware	R17 (vintage 1)	No
9504 , 9508 Phone Application Firmware	R60 (vintage 13)	No
9504 , 9508 Phone Zarlink Firmware	R0_09 (vintage 9)	No
4610SW, 4620SW, 4621SW, 5610SW, 5620SW, 5621SW Phone Firmware	2.9.1 (2.9 SP1)	No
4610SW, 4620SW, 4621SW, 5610SW, 5620SW, 5621SW VPN Phone Firmware	2.3.252	No
4610SW, 4620SW, 4621SW, 5610SW, 5620SW, 5621SW Phone Firmware – Boot Code - Supplied for use with VPN firmware	2.3	No
4620 (Not 4620SW)	2.3	No
4625 Phone Firmware	2.9.1 (2.9 SP1)	No
4601, 4602D, 4602SW, 5601, 5602D and 5602SW Phone Firmware	2.3	No
4601+, 4602+, 5601+ and 5602+ Phone Firmware	2.9.1 (2.9 SP1)	No
1603, 1608, 1616 Phone Firmware – Boot Code	1.350B (1.3 SP5)	No
1603, 1608, 1616 Phone Firmware – Application	1.350B (1.3 SP5)	No
1603I, 1608I, 1616I Phone Firmware – Boot Code	1.3110A (1.3 SP11)	No
1603I, 1608I, 1616I Phone Firmware – Application	1.3110A (1.3 SP11)	No
1603, 1608, 1616 Phone Language Files	69	No
1616 Button Module 32 App	1.1.0	No
9620, 9630, 9640, 9650 Phone Firmware - Boot Code	3.2.8	No
9620, 9630, 9640, 9650 Phone Firmware - Application	3.2.8	No
9620D01A, 9630D01A Phone Firmware - Boot Code	3.2.2	No
9620D01A, 9630D01A Phone Firmware - Application	3.2.2	No

<b>Delivered Software or Package</b>	<b>Version</b>	<b>Updated in this build</b>
9620, 9630, 9640, 9650 Phone Language Files	76	No
9608, 9611, 9621, 9641 Phone Firmware – Kernel	V29R36 (6.8)	No
9608, 9611, 9621, 9641 Phone Firmware – Application	6.8.3.04 (6.8)	No
9608, 9611, 9621, 9641 Phone Language Files	132	No
3641/3645	117.058	No
HAT	4.1.4	No
AVPP	17x.040	No
T3 IP Phone Firmware	T247	No
T3 IP Phones Admin Tool	3.08	No
3701 Phone Firmware	22.04.04	No
3711 Phone Firmware	91.24.31.04	No
3711 Global Phone Firmware	91.24.36	No
3711 USB Driver	0.8	No
IP DECT - ADMM Firmware	1.1.13	No
IP DECT - ADMM Java Configuration	1.1.13	No
IP DECT – ADMM DECT Monitor	1.4	No
3720 Phone Firmware	4.7.8	No
3725 Phone Firmware	4.7.8	No
3730 Phone Firmware	2.10.6	No
3735 Phone Firmware	2.10.6	No
3740 Phone Firmware	4.12.4	No
3749 Phone Firmware	4.12.4	No
3720 Template	0.5	No
3725 Template	0.5	No
3740 Template	0.2	No
3749 Template	0.2	No
IPBS 1 Boot Firmware	11.2.10	No
IPBS 1 Firmware	11.2.10	No
IPBS 1 Downgrade Firmware	10.4.6	No
IPBS 2 Boot Firmware	11.2.10	No
IPBS 2 Firmware	11.2.10	No
IPBS 2 Downgrade Firmware	10.4.6	No
DECT R4 - IPBL (DECT Gateway) Boot Firmware	11.2.10	No
DECT R4 - IPBL (DECT Gateway) Firmware	11.2.10	No
DECT R4 - IPBL (DECT Gateway) Downgrade Firmware	10.4.6	No
DECT R4 - GRBS (ISDN RFP) Firmware	P7C 3/40	No
DECT R4 - GRBS-DB1 (ISDN RFP) Firmware	R3B 3/80	No
AIWS Firmware	2.73	No
AIWS2 Firmware	4.9.0	No
WinPDM (Windows Portable Device Manager)	4.0.0	No
Rack Charger Firmware	2.0.7	No
Advanced Charger Firmware	2.0.7	No
3720 Translation Tool	31	No
3725, 3740, 3749 Translation Tool	54	No
3730 Translation Tool	54	No
3735 Translation Tool	54	No
3720 Downloadable Languages	31	No
3725, 3740, 3749 Downloadable Languages	54	No
3730 Downloadable Languages	54	No
3735 Downloadable Languages	54	No
Company Phonebook Tool	9	No
Local Phonebook Tool	1	No
1120E	4.04.23.00	No

Delivered Software or Package	Version	Updated in this build
1140E	4.04.23.00	No
1220/1230	4.04.23.00	No
D100_BS_MS	1.2.7	No
D100_BS_SL	0.9.6	No
B179	2.4.4.3	No
E159	8.25.2	No
E169	8.25.2	No
E129	1.25.2.26	No
<b>H175 Phones</b>		
H175	1.0.2.3	No
<b>J100 Phones</b>		
J129	4.0.7.0.7	No
J139	4.0.7.0.7	No
J159	4.0.7.0.7	No
J169	4.0.7.0.7	No
J179	4.0.7.0.7	No
JEM24	1.0.1.0.15	No
<b>Kxxx Phones</b>		
K155	2.2.0.5.8508	No
K165/K175	2.2.0.5.8008	No

Table 2: Firmware deliverables

ip500v2_be.bin	11.1.2.1.0 build 3
ip500v2_se.bin	11.1.2.1.0 build 3
avdcpb2.bin	11.1.2.1.0 build 3
dvppots.bin	11.1.2.1.0 build 3
naatm16.bin	11.1.2.1.0 build 3
nadcpV2.bin	11.1.2.1.0 build 3
nadcpaV1.bin	11.1.2.1.0 build 3
nadcpaV2.bin	11.1.2.1.0 build 3
dsaupnV1.bin	11.1.2.1.0 build 3
nadcpv2.bin loader update version	3.2(999)

## **2 Known Issues**

There are no known issues in this release.

## **3 Technical Notes**

### **3.1 Licensing Considerations**

IP Office Server Edition customers who are upgrading to 11.1 from a previous (not 11.x) release, and who will be using WebLM licensing, will need to obtain a WebLM Host ID before the upgrade for generating the licenses. The WebLM Host ID is the Mac address of the WebLM server. In a virtual environment, the WebLM Host ID is a virtual Mac address that starts with the letter "V". The WebLM Host ID must be used when generating a PLDS license file for the WebLM server in order to implement a centralized licensing scheme for multiple IP Office systems.

### **3.2 Upgrade Instructions for Server Edition and Applications Server**

IP Office Server Edition 11.1 employs CENTOS7 as its core operating system.

Upgrading to IP Office Server Edition to R11.1 requires the engineer to use the procedure detailed in the R11.1 SP1 Server Edition Upgrade document.

<https://ipofficekb.avaya.com/businesspartner/ipoffice/mergedProjects/upgrade/index.html>

### **3.3 Upgrade Instructions for IP Office Subscription Systems using COM**

The web-based Customer Operations Manager (COM) service is now available to support customer premises systems that are using IP Office Subscription mode. The COM service runs in the same cloud that is providing the customer systems with their subscriptions. For upgrade instructions see the following link:

<https://ipofficekb.avaya.com/subscription/ipoffice/mergedProjects/comsub/Subscription System Upgrade.html>

## **4 Assistance**

### **4.1 Software and Documentation**

Release 11.1.2 Service Pack 1 software can be downloaded using the following link to the Avaya Support web site:

<http://support.avaya.com>

All IP Office product documentation is available from the IP Office Knowledgebase:

<https://ipofficekb.avaya.com>

### **4.2 Future Service Packs**

IP Office Release 11.1.2 Service Pack 2 is currently scheduled for release March 2022.

### **4.3 Document Revision History**

<b><u>Issue Number</u></b>	<b><u>Date</u></b>	<b><u>Changes</u></b>
Issue 1	28 <sup>th</sup> January	First published edition.

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